Austin Energy Operational Update Q2 FY19

Austin Energy Utility Oversight Committee

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Austin Energy Operational Update Discussion Topics







Safety

Performance

Carbon Footprint

Power Production

On-Site Energy Resources

Future State



Austin Energy Operational Update Safety





Safety

Data	Q1 FY19 (10/18 – 12/18)	Q2 FY19 (1/19 – 3/19)	
Annualized Employee Count	872	861	
Total Hours	469,090	386,145	
Total Near Misses	18	20	
Total Injuries	13	12	•
Total Recordable Cases	5	6	
Total Vehicle Accidents	15	22	1



Austin Energy Operational Update Performance



Commercial Availability & Start Success

Commercial Availability

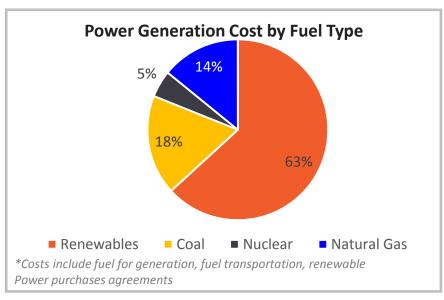
Generation Resource	FY 2019 Commercial Availability Target (%)	Q1&Q2 FY2019 Commercial Availability (%)
Decker Steam Unit 1	97	77.6
Decker Steam Unit 2	97	30.2
Sand Hill Combined Cycle	97	86.3
Fayette Unit 1	97	100
Fayette Unit 2	97	36.7
South Texas Project Unit 1	100	58
South Texas Project Unit 2	100	100

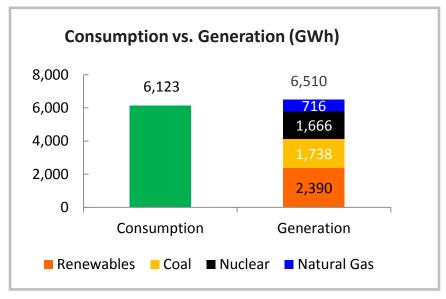
Start Success

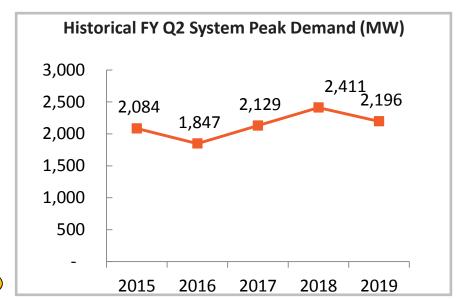
Generation Resource	FY 2019 Start Success Target(%)	Q1&Q2 FY 2019 Start Success (%)
Decker Simple Cycle Start Success	99	100
Sand Hill Simple Cycle Start Success	99	99.5

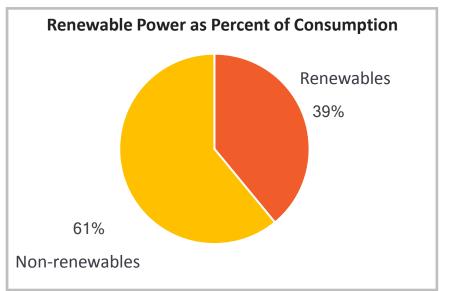


Net Generation and Load Analysis FY 2019 Q2









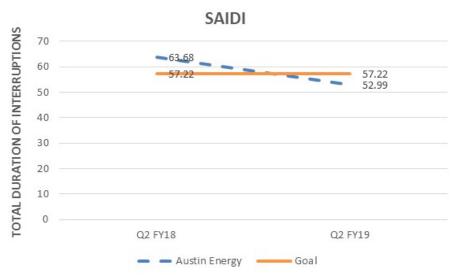


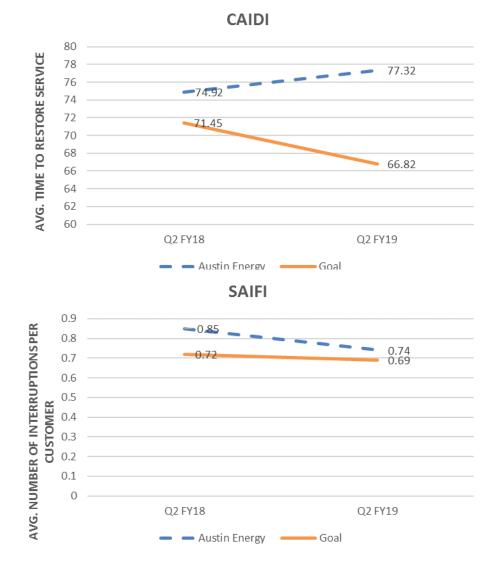
System Reliability

CAIDI = Customer Average Interruption Duration Index *Average time to restore service.*

SAIDI = System Average Interruption Duration Index Total duration of interruptions for the average customer, during a period of time.

SAIFI = System Average Interruption Frequency Index How often the average customer experiences a sustain interruption, over a period of time.



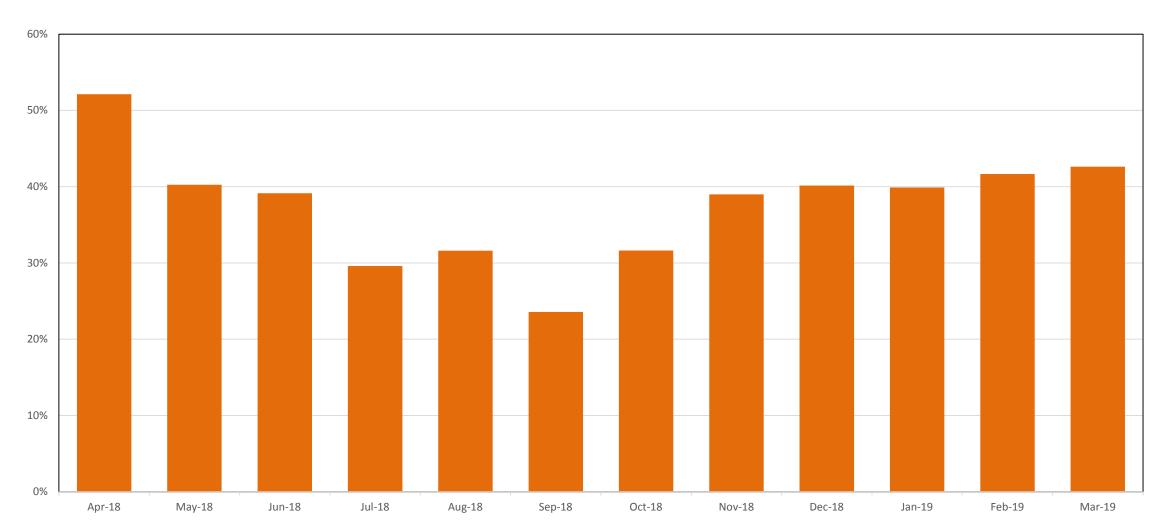




Austin Energy Operational Update Carbon Footprint



Renewable Generation as a Percentage of Load





Austin Energy Operational Update Power Production & OSER



Key On Site Energy & Power Production Activities

District Cooling Plant #3 (Downtown, Crescent Tract)

Austin Community CollegeHighland Campus

Thermal Power Plants

Adding 10,000 tons of chiller capacity in the Downtown System

- Contractor working on erecting foundation slab and walls for the chiller building and continues to install underground electrical and plumbing piping within the site.
- On-Target for August 2020 completion

Constructing a 6,000 ton chiller plant with thermal energy storage tank

- Construction contract out for bids
- On-Target for spring-2021 completion

Planned post-summer outages

- South Texas Nuclear Project 2 maintenance & refueling
- Multi-unit maintenance outages at Fayette Power Project, Sand Hill, & Decker
- On-Track for reliable summer
 2019 operations



Austin Energy Operational Update Future State



Our Focus

Our Customers (improving reliability and connectivity)

- AMI Upgrades (Residential & Commercial Meters)
- Small Cell Deployment
- Customer Reliability Assessments

Our Community (ensuring the resiliency of the system)

- Repowering Downtown
- Bluff Springs Substation
- 69 to 138kV Conversion

Environmental (reducing our carbon footprint)

- Reducing our fossil fuel
- Expanding Renewable Portfolio

Grid Modernization (innovating to a smart future)

- Advanced Metering Infrastructure
- Grid Automation
- Distributed Energy Resource Integration
- Asset Management



Austin Energy Operational Update Vegetation Management Program



Austin Energy Vegetation Management Program

Barrier to Prudency: Risk of Wildfire



"We recognize that more must be done to adapt to and address the increasing threat of wildfires and extreme weather in order to keep our customers and communities safe," said John Simon, PG&E Interim Chief Executive (WSJ - 2/28/19)



Austin Energy - Vegetation Management Program

Barriers to Prudency: Inadequate trim clearances and heavy tree regrowth







Northwest (Balcones Woods)

Southwest (South Lamar)

Northeast (Windsor Park)

Travis County Rainfall *: Years with >20 weeks of severe, extreme or exceptional drought: 2006, 2008, 2009, 2011, 2012, 2013 and 2014 *National Integrated Drought Information System (NIDIS) program



OUR AREA

Austin Energy - Vegetation Management Program

Achieving prudency: Increase clearances

AE's **pre-2006** pruning clearances: Fast growing species – 11 to 13 ft. Slow growing species – 7 to 9 ft.

AE's **CURRENT** pruning clearances: Fast growing species - 8 ft. Slow growing species - 4 ft.

- Clearances for 2-3 year cycle
- With no range of clearances, flexibility in the field reduced

AE's **NEW** pruning clearances: Fast growing species - **11 to 15** ft. Slow growing species - **7 to 10** ft.

- Clearances for 4-5 year cycle
- Range of clearances for flexibility in field
- Compliant with International Society of Arboriculture Standards
- Compliant with City's tree preservation ordinances



Austin Energy - Vegetation Management Program Achieving prudency: Streamline Customer Notifications

• SIMPLIFY:

- Benchmark best customer notification practices with other utilities
- Reduce steps that require multiple vehicle trips to properties and multiple attempts to reach property owners
- Examine surveys to determine customer priorities for improving communications
- For properties that do not require a tree removal, eliminate property owner sign-off on vegetation work plan

• IMPROVE:

- Conduct multi-channel customer communications pruning schedule on website, door hangers and mail
- Continue providing detailed vegetative work plan
- Continue Customer Refusal Process when Customer Consultation unsuccessful
- Reduce lead time between initial customer notification and performance of work
 - Current lead time is between 30 and 60 days (the disinterested customer drives the schedule)
 - Reduce lead time to 10 to 14 days
- Focus attention on property owners who request Customer Consultation
- Kick-off communication plan that includes Public Service Announcements



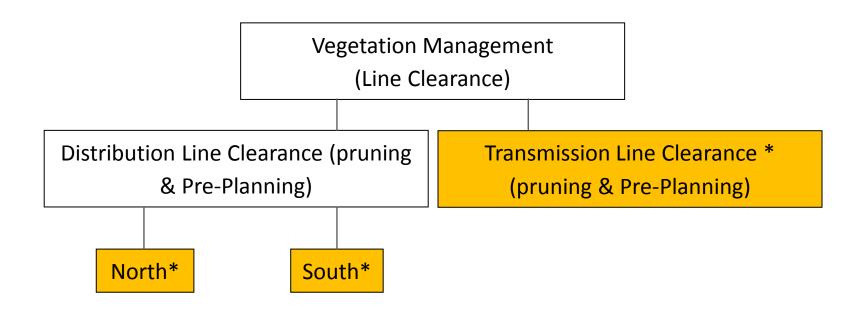
Austin Energy Operational Update

Line Clearance Contract Approach



Austin Energy - Vegetation Management Contracts

Current Contracts



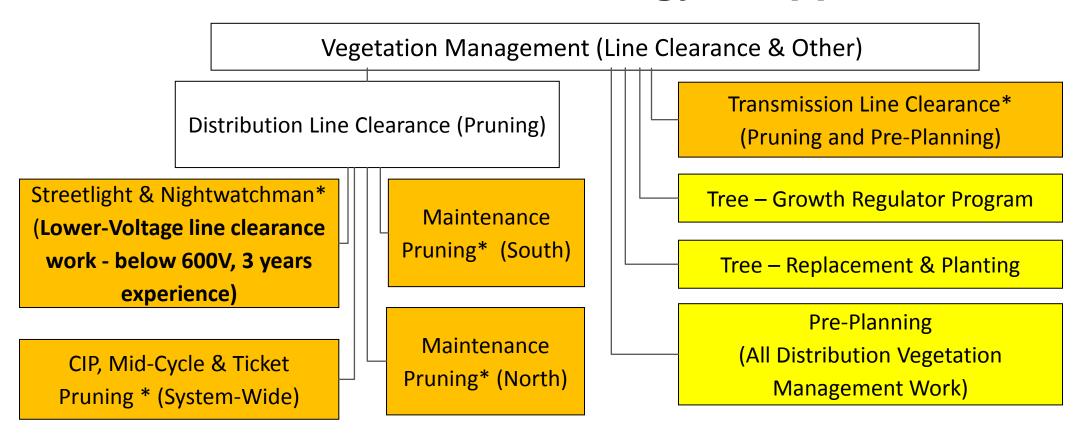
*Energized Line Clearance Work

Current Contracts -



Austin Energy – Vegetation Management Contracts

Planned Contract Strategy & Opportunities





Contracts – shown in color



Austin Energy - Vegetation Management

SUMMATION

- IMPLEMENT new tree pruning CLEARANCES
- **IMPROVE COMMUNICATIONS** with Customers
 - Broader and more timely communication of tree pruning schedule and plans
 - Focus attention on property owners who request Customer Consultations
 - Provide Public Service Announcements
- IMPROVE PROCESSES by reducing lead time and multiple vehicle trips
- IMPLEMENT PLANNED CONTRACT STRATEGY by adding contracts for services requiring varying types and levels of experience
 - RCA in June for one-year extension of Distribution Line Clearance contracts
 - Develop and issue solicitations, including experience-building line clearance work, during FY20

