



## Recommendation for Action

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**File #:** 19-1750, **Agenda Item #:** 22.

5/23/2019

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### **Posting Language**

Authorize award of a contract with Dr. Tania Glenn & Assoc. PA, to provide critical incident stress management services, for a term of five years in an amount not to exceed \$400,000.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

### **Lead Department**

Purchasing Office.

### **Client Department(s)**

Emergency Medical Services.

### **Fiscal Note**

Funding in the amount of \$33,333 is available in the Fiscal Year 2018-2019 Operating Budget of Emergency Medical Services. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Professional Service.

### **For More Information:**

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or [AgendaOffice@austintexas.gov](mailto:AgendaOffice@austintexas.gov) <<mailto:AgendaOffice@austintexas.gov>> or to Bridney Stewart, at 512-974-3127 or [Bridney.Stewart@austintexas.gov](mailto:Bridney.Stewart@austintexas.gov) <<mailto:Bridney.Stewart@austintexas.gov>>.

### **Additional Backup Information:**

The contract is for critical incident stress management services for Austin-Travis County Emergency Medical Services (ATCEMS) personnel. The services provided by the contractor are specialized to treat mental health issues related to the stress and trauma experienced by ATCEMS employees who provide emergency medical care.

Dr. Tania Glenn and her counseling staff have provided critical incident stress management services for ATCEMS for more than 20 years. Dr. Glenn's organization has provided an exceptionally cost-effective support program as a reliable resource for ATCEMS. Furthermore, this organization has established trust and confidence with ATCEMS employees.

The current contract for these services expires July 2, 2019. Authorization amounts were determined based on historical spending and anticipated needs.