



Recommendation for Action

File #: 19-1804, **Agenda Item #:** 24.

6/6/2019

Posting Language

Authorize an amendment to an existing contract with ESO Solutions Inc., to continue an electronic patient care record solution and to add an on premise solution for the Firehouse Records Management System, to increase the amount by \$816,259, for a revised total contract amount not to exceed \$1,671,940.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Fire Department.

Fiscal Note

Funding in the amount of \$129,100 is available in the Fiscal Year 2018-2019 Operating Budget of the Austin Fire Department. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendment.

Prior Council Action:

April 26, 2018 - Council approved the original contract, item 19, on a 10-0 vote, with Council Member Troxclair absent.

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov <<mailto:AgendaOffice@austintexas.gov>> or to Daniel Dellemonache, at 512-974-2981 or Daniel.Dellemonache@austintexas.gov <<mailto:Daniel.Dellemonache@austintexas.gov>>.

Additional Backup Information:

In June 2018, a contract was established with the contractor to provide Austin-Travis County Emergency Medical Services (ATCEMS) with an ESO electronic patient care record (ePCR) solution to document patient information and care under time-sensitive and less than ideal conditions.

The proposed amendment to increase the authorization is necessary to replace the Austin Fire Department's legacy records management system (RMS) with the Firehouse RMS and Electronic Health Record (EHR) systems. The current system is a highly customized solution and no longer meets the business needs without investing significant resources for upgrades.

The Austin Fire Department (AFD) currently relies on handwritten notes to transfer patient data to ATCEMS. Using the same ePCR solution as ATCEMS will allow the AFD to electronically share patient data on location. AFD can reuse the interface for 911 computer aided dispatch incident data. An out of the box integration can be used between patient care records and fire incident reporting as well as for staff scheduling software, Kronos TeleStaff, saving on costs and effort.

Failure to approve this amendment will require additional funding for labor and vendor services to upgrade the existing RMS software. Using different software for patient care and fire safety reporting will make it difficult for AFD first responders, ATCEMS, local hospitals, the Office of the Medical Director and analysts of regional data to view and transfer patient care records. Many of the Travis County emergency service districts are currently using an ePCR and Firehouse RMS from the contractor.

Contract Detail:

<u>Contract Term</u>	<u>Length of Term</u>	<u>Current Contract Authorization</u>	<u>Requested Additional Authorization</u>	<u>Revised Total Authorization</u>
Initial Term	1 yr.	\$166,540		\$ 166,540
Administrative Increase		\$ 7,995		\$ 7,995
Optional Extension 1	1 yr.	\$162,813	\$129,100	\$ 291,913
Optional Extension 2	1 yr.	\$167,697	\$232,039	\$ 399,736
Optional Extension 3	1 yr.	\$172,727	\$230,546	\$ 403,273
Optional Extension 4	1 yr.	\$177,909	\$224,574	\$ 402,483
TOTALS	5 yrs.	\$855,681	\$816,259	\$1,671,940

Note: Contract Authorization amounts are based on the City's estimated annual usage