



## Recommendation for Action

**File #:** 19-2489, **Agenda Item #:** 43.

8/22/2019

### **Posting Language**

Authorize negotiation and execution of a multi-term contract with Amadeus Airport IT Americas, Inc., to provide software maintenance and support services for the airport's shared use passenger processing system, for up to five years for a total contract amount not to exceed \$8,563,000.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

### **Lead Department**

Purchasing Office.

### **Client Department(s)**

Aviation.

### **Fiscal Note**

Funding in the amount of \$141,778 is available in the Fiscal Year 2018-2019 Operating Budget of Aviation. Funding for the remaining contract term is contingent upon available funding in future budgets.

### **Purchasing Language:**

Sole Source.

### **For More Information:**

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or [AgendaOffice@austintexas.gov](mailto:AgendaOffice@austintexas.gov) <<mailto:AgendaOffice@austintexas.gov>> or to Jim Howard, at 512-974-2031 or [Jim.Howard@austintexas.gov](mailto:Jim.Howard@austintexas.gov) <<mailto:Jim.Howard@austintexas.gov>>.

### **Council Committee, Boards and Commission Action:**

July 9, 2019 - Recommended by the Airport Advisory Commission on a 9-0 vote, with Commissioners Thies and Owens absent at this vote.

### **Additional Backup Information:**

The contract is for a shared use passenger processing system for the Austin-Bergstrom International Airport. This system allows air carriers to share airport-owned ticket counters, gates, self-service kiosks, and equipment for passenger processing, allowing the airport to extend airport facilities to more air carriers with less construction and startup costs. Expansion of the system is necessary due to increased flight activity. Additionally, the specialized onsite support required by the air carriers and the system configuration changes has surpassed the airport's staffing capacity.

The recommended contractor is the current support and maintenance provider. The contractor retains proprietary and intellectual property rights to the licensed software and is the sole authorized provider of software warranty maintenance and support. The contractor licenses its proprietary software products to all

airport clients in North America under the same terms and conditions.

Failure to secure this contract puts existing contracts with air carrier partners at risk. Without the additional onsite support and specialized skills there is risk of disruption to airline passenger processing and service disruptions for the traveling public.

**Contract Detail:**

<b><u>Contract Term</u></b>	<b><u>Length of Term</u></b>	<b><u>Contract Authorization</u></b>
Initial Term	3 yrs.	\$5,104,000
Optional Extension 1	1 yr.	\$1,707,000
Optional Extension 2	1 yr.	\$1,752,000
<b>TOTAL</b>	<b>5 yrs.</b>	<b>\$8,563,000</b>

**Note:** Contract Authorization amounts are based on the City's estimated annual usage.