The City of Austin Parks and Recreation Department is developing a new vision and Master Plan for the Asian American Resource Center (AARC).
The City of Austin’s newest cultural facility is housed within the Parks and Recreation Department. This center represents a long-awaited dream for many in the community and was made possible through an Austin voter-approved 2006 Bond Package for $5 million with a $750,000 investment from the U.S. Department of Commerce’s Economic Development Administration. Members of the local Asian American Pacific Islander community contributed pro-bono services for the design. The center opened to the public on October 1, 2013.

**Introduction**

The mission of the Asian American Resource Center (AARC) is to provide spaces, services, resources, and programs through an Asian American Pacific Islander perspective.

The vision is to empower Austin’s diverse communities through cultural understanding and life-enhancing opportunities.

A master plan is a document designed to guide the future actions of a community. It presents a vision for the future, with long-range goals and objectives for all activities that affect the future of the site.
Master Plan 
Values Statements

The following statements were developed from community input during the community engagement process. The values stated have guided the master planning process in order to advance the AARC mission and vision.

- Future plans should advance the mission and vision of the center as a cultural and life-enhancing space.
- To cultivate cross cultural Asian American experiences.
- To create opportunities for intergenerational experiences both indoors and outdoors.
- The space should be flexible; capable of supporting a wide range of programming with a priority for cultural arts and active life activities.
- Design should reflect Asian American identities.
- New development must meet the present and future needs of staff (offices, storage, meeting space).
- Acknowledge and incorporate previous planning processes to the maximum extent possible.
- Use sustainable planning practices to take full advantage of current and future resources and funding.

Small Group Discussion Summary

- 10 small group discussions facilitated
- 154 participants
- Outreach conducted to over 200 organizations

Small Group Discussion #1
Saturday, December 8, 2018
10:00 am- 11:30 am
Asian American Resource Center Classroom #1
Groups: Network of Asian American Organizations (NAAO) Groups- ACTCC
Small Group Discussion #2
Saturday, December 8, 2018
11:30 am-1:00 pm
Asian American Resource Center Classroom #1
Groups: Network of Asian American Organizations (NAAO) Combined Groups

Small Group Discussion #3
Date: Monday, January 14, 2019
Time: 10-11:30am
Location: AARC Ballroom and Classroom 1
Group: AARC Seniors

Small Group Discussion #4
Tuesday, January 15, 2019
Time: 10:00-11:30am
Location: AARC Ballroom and Classroom 1
Groups: AARC Seniors

Small Group Discussion #5
Date: Wednesday, January 16, 2019
Time: 10-11:30am
Location: AARC Ballroom and Classroom 1
Group: AARC Seniors
Small Group Discussion #6
Date: Thursday, January 17, 2019
Time: 10-11:30am
Location: AARC Ballroom and Conference Room
Group: AARC Seniors

Small Group Discussion #7
Date: Thursday, January 17, 2019
Time: 6:30-8pm
Location: AARC Conference Room
Groups: Artists and Creatives

Small Group Discussion #8
Date: Thursday, January 24, 2019
Time: 6:30-8pm
Location: AARC Conference Room
Groups: Renters and Community Room Users

Small Group Discussion #9
Date: Friday, January 25, 2019
Time: 1-2:30pm
Location: AARC Conference Room
Groups: Partners and Collaborators

Small Group Discussion #10
Date: Monday, January 28, 2019
Time: 1:00-3pm
Location: AARC Conference Room
Group: AARC Staff
Community Engagement Feedback

Sorted by Theme

SENIOR PROGRAMS
- More programs after lunch
- Chinese knitting class
- More space for increased SAIVA members
- Senior program with more interaction among different cultural/ethnic groups
- Add educational component to the RICE program, not just food
- Revamp senior program
- More Ping Pong table, Senior Bingo, Chess, Card games, more Space for Seniors, Hot Water Drinking fountain, More Senior Activity Space

SENIOR MEALS
- More Outreach for Food Vendors for senior meals
- Senior meals available on Fridays
- Increase transportation and number of meals served
- Increase the meal portions
- Café or grill options for senior lunch
- Improve Senior meal quality
- Increase senior meal capacity
- (Improve) Quality of Chinese Food
- Hot water dispenser access (10)
- Want a place where we can bring our own lunch
- Meeting friends-need a place to talk and have lunch
- Meal quality is poor (4)
- Cafeteria seating is limited and receive poor service (5)
- Need more tea, water, esp. the water (7)
- Don’t take away drink, water, people need to drink
- Increase senior meal capacity
- Increase transportation and number of meals served
- More hot water and coffee supplies
- More snacks during program
- More shuttle pick up points (5)
- Need shuttle from Far West area because many seniors there, no bus
- More shuttles and more seats (13)
- More shuttle pick up points (5)
- Limited bus seating and more shuttles (18)
- Transportation important for seniors
- Better transportation access to site
- More bus access
- Car 2 Go

TRANSPORTATION
- Maybe more transportation to the center.
- Depending on congregations pick-up demands to determine an additional trip for pick-up
- Shuttle driver opens door and close door for assistsance
- Transportation (44)
- 20-25 passenger van
- Shuttle driver assist in getting in and out of vehicle (5)
- Big bus that take more people to center
- More shuttle pick up points (5)
- Need shuttle from Far West area because many seniors there, no bus
- 20-25 passenger van
- Transportation important for seniors
- More shuttle pick up points (5)
- Limited bus seating and more shuttles (18)
- More bus access
- Car 2 Go

KITCHEN
- Use kitchen for personal events
- Access to food warmers in the kitchen
- Vending machines for paid water, coffee, refreshments
- Better Kitchen use for senior programs
- Classroom space that can be used for cooking classes
- Like Sustainable Food Center set-up
- Cooking classes in the kitchen
PHYSICAL ACTIVITY

- Interested in yoga
- Ping Pong Tournament- opportunities to be active
- Bigger room for ping-pong - no carpet and more tables
- High ceilings for the rooms
- Similar to Gus Garcia Recreation Center: Gym for cardio and weights
- A gym with elliptical machines with TV’s
- Basketball court like at Gus Garcia
- Senior Tai chi
- Badminton
- Dance Class
- More ping pong space; more tables; more height
- Hope to be the Tai chi cap. Of the U.S.
- Gymnasium to play badminton
- More exercise classes
- Path for exercise.
- Need exercise room with treadmill and rowing machine
- Tennis and golf classes
- Increase senior activities, gym exercise equipment
- Yoga/dance studio with mirrors
- Tai Chi and qigong room
- More Ping-pong tables
- Stationary bikes and treadmills
- Outdoor exercise equipment
- Basketball and tennis Court
- Better access to balcony equipment
- Multi-purpose gym
- Gym and fitness equipment
- No carpet in big room
- Larger spaces for classes with movement like Aikido, Judo and gymnastics
- Large open area-no tables or chairs-gym mats avail. dedicated to dance/exercise
- Storage room for instruments, mats and equipment

MEETING SPACE/CLASSROOMS/PROGRAMS IN GENERAL

- Wood floor best flooring for multi-purpose space
- Partitions for spaces allow flexibility
- Multi-purpose rooms
- Spaces with mats for Asian classes-Martial arts, physical activities
- Proper yoga studio
- Private healing/instruction room
- Lockers and changing rooms
- Staff training on CPR/”1” Aid/emergencies
- Renaissance Fair/Field Trips
- Exercise Equipment
- Dance classes
- Recreation space that can be multipurpose rented space, wood floors, gym equipment available and can be stored when not in use
- Rec & game room
- Dedicated space for yoga, dance, wood floors, mirrors, barre
- Separate recreation building area
- A space or gym for people to do exercise. This is a good way to bring whole family to AARC. Adults can do exercise while children can attend art class or events
- have a sauna room, everyday yoga classroom, fitness/equipment room, steam room
- need bigger game rooms for ping pong
- Space to store mats
- A large room specifically designed for Tai Chi, Qi Gong, martial arts, and dance with a mirrored wall would be wonderful.
- large rooms for ping pong
- I suggest a yoga room and medical room
- Sound proofing ping pong.
- Pool, baseball field, gym
- Gym, pool, baseball field

SPORTS

- Larger spaces for classes with movement like Aikido, Judo and gymnastics
- Large open area-no tables or chairs-gym mats avail. dedicated to dance/exercise
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AARC Master Plan Community Engagement Report | August 2019
• recreation space be separated from the main building, separate classroom for ESL (it smells like a gym)
• clean more and bigger classrooms
• needs a dedicated library and history/heritage room, with AV facilities for oral history and archives
• exercise room, ample library, movie theater
• need more classrooms and maybe a larger area that will allow larger groups to meet and work
• larger classroom space with media support; larger library/resource room; computer lab; self-serve food
• Having a larger classroom or/and rehearsal space. Not as big as the main room, but bigger than the classrooms.
• Office for the staff in the existing or new building,
• Technology: built in projector, computer lab
• Bigger whiteboards in classrooms; more stability in projectors
• Yoga studio, theater outdoor trails, outdoor garden, exhibit space, more projectors in classrooms
• Capacity-building and services for immigrants and refugees, cultural programming for 2nd and 3rd gen folks, not all food, fashion, and heritage
• Gift Exchange and Wellness programs for adults & children e.g. yoga, martial arts
• holistic yoga class is very good class to add to AARC program
• more workshops and events that are all ages, regular book club, community dinners
• guide for people about the responsibilities in the USA as many are green card holders
• Classes/discussions regarding race consciousness, tackling oppressive systems as Asian Americans, talking about activism
• Activities for folks with mobility issues

OUTDOOR USES
• Outdoor use of the 15 acres mostly trees and we have a lot of restrictions like flood zones and heritage trees
• Outdoor: Tai chi, exercise, meditation spaces. Maybe, we could build underground.
• Outdoor storm water management would enable us to create trails in the woods.
• Outdoor tai chi, we have big green spaces to use for picnics, meditation, outdoor exhibit and use for other activities.
• Outdoor exhibit space.
• Keep the big green outdoor area, use as a multi-purpose space.

• Outdoor amphitheater for 300 seating, only if funding is available.
• Outdoor space with structures for picnics and kids
• Outdoor gardens
• Gardening Classes
• Grills not kept outdoors
• Outdoor picnic area; covered bathrooms; Picnic tables reservable for birthdays
• Preserve natural landscape
• Walking trail
• Outdoor workout machines
• Senior flower/gardening
• Outdoor covered patio
• Outdoor exercise stations
• Outdoor recreation and classes
• Have a pond area with a little roof
• We want to preserve the big trees-make benches, tables
• Make a garden with trails and a pond
• Water feature (?)
• Murals
• Asian look for the outside
• Enough parking space
• Outside event opportunities
• Chinese gardens
• Picnic areas for family
• Outside stage
• BBQ patio
• Outdoor theater for cultural events
• Parking
• Need more Asian architecture
• Commercial facility
• With Asian style market-shops on both sides and parade type street in the middle
• Water fountain, display outside
• Nice court yard but not used often enough
• Asian style landscaping (2)
• Big lawn for tai chi and yoga (2)
• Picnic
• Outdoor exhibit
• Outdoor performances
• Acquire neighbor’s land

• Parking
• Bridge
• Shaded structure
• Picnic benches
• We need lots of outdoor space
• In first Master Plan we did not show as many trees of significant size
• Water feature with bridge over water
• Chinese garden in back
• We need to spend more money on water retention pond
• Outdoor stage
• Small Meditation garden/great outdoor gazebo
• Outdoor market stalls for festivals
• Tea house
• Outdoor performance space
• Permanent outdoor spaces-covered spaces
• Outdoor exercise equipment
• Outdoor seating
• BBQ Picnic
• Walking area
• Pavilion
• Hiking trails
• Flexible outdoor space
• Concrete floor pavilion
• Outdoor benches
• General purpose wall outdoors to hit balls, project movies
• BBQ pits, water fountains, outlets outdoors
• Picnic space, flat grass for more flexible outdoor space for activities
• Like Site map allows for joint outdoor/indoor activities
• Covered walk-way or covered bridge between buildings
• Outdoor movies (screen seating)
• Gathering place for outdoor events
• Outdoor lighting
• Covered pavilions
• Large outdoor space needed for night markets and festivals
• Outdoor rotating sculpture garden from various Asian American artists
• Multiluse pavilion medium size

• Pavilion with bathrooms
• Community garden educational
• Composting
• Water fountains outside/outdoor showers
• Water feature outside/pond
• Self sustaining toilets
• Outdoor accessibility to lockers, drinking fountains when AARC is closed
• Green spaces/multiluse
• Nature trails/no concrete
• Mix concrete and dirt trails
• Preserve nature and include ADA
• Partnerships to make an outdoor HUB – abv. playscape
• Green space with walking paths
• Pedestrian bridge
• Flexible outdoor space for performances and processions
• Gardening
• Gardening lessons
• Trails
• Need benches outdoor seating
• Covered outdoor area
• Compost area
• Environmental programs – connecting people to nature
• Permanent outdoor theater space
• Outdoor sculpture garden
• Community garden/composting space
• Trails in green area
• Outdoor seating picnic benches/covered pavilions
• Permanent ping pong rooms outside
• Lights in the great lawn with outlets
• Outdoor lighting in lawn and better perimeter lighting
• Playground
• Dedicated outdoor electrical water
• Outdoor work station
• More public seating areas
• Outdoor ping pong
• Small 50 by 50 feet rubber fenced in play area for soccer/basketball
• Outdoor work station outdoor playground, amenities for kids
• Community garden, educational opportunity, connecting children to nature at AISD school parks.
• Seating, organic garden, gathering space, kids play area, amphitheater, performing space, trails.
• Outside of the building very dark and not very decorative (you can’t look at the outside and tell what the inside is about.)
• Lighting, seating areas, outdoor stage, outdoor facilities such as restrooms, electricity and water access for outdoor events, playground.
• An area for festivals that can accommodate 2,000 to 3,000 attendees. Provide large tents for accidental rains on event days.
• Pavilion, maybe an outdoor amphitheater, playscape and swing, oriental pond.
• Have an outdoor performance space and parking.
• Bamboo garden with trails.
• More shaded gazebo/pavilion and walking trail.
• More exercise equipment for seniors.
• Outdoor easy to use and operate community kitchen.

**EVENT SPACE**

• Special Event celebrations: Lunar New Year, Chinese New Year, Vietnamese, Taiwanese celebrate in January. Lantern festival and May Asian Feast with over 1000 people. July is the ghost month Sept. Moon Festival: Oct. Day of Nation: April is another big event at Ziller with over 1000 people. End of year parties.
• To increase participation, divide the big room.
• We want to take the next step to host more events and activities.
• Original plan is put up partitions in the ballroom.
• Extend the Main Hall and add partitions.
• Another ballroom.
• Assembly Hall(2)
• Ballroom.
• Multi-purpose room.
• Asian Heritage Festival.
• Family adult programming.
• People have place to host event, especially Asian community.
• Groups have access to rooms to practice our dances.
• More audio and friendly sound system for indoor public concerts.
• Chinese New Year celebration every year.
• Bengali community involved on Asia Fest.
• More open large spaces.
• Space for spoken word.

**APPRECIATE initComponents**

• Appreciate Senior Lunch.
• Several room with flexible walls for larger rooms.
• Reservation system not good, need online access.
• Medium sized party space for 50-100 people.
• Better sound system in ballroom.
• Bigger event space.
• More flexible booking options.

**PERFORMING ARTS**

• Indoor and outdoor performance theater, but do not cut the trees.
• 300-500 or maybe smaller like 150 seating for a performance space to keep cost lower.
• Use for dance. Some senior centers support 100 people dancing. The Ballroom is carpeted so it will not work.
• AFFA uses this space for dance and it is too small. There are spaces for dance, yoga, in other places.
• The stage needs to be enlarged and stairs added to access the stage.
• All the events are centered on performances.
• Most of the building use is for performance arts. We need a room for 1000 person capacity.
• Bigger stage is needed.
• Use rooms in current facility for green room/ dressing room.
• Performing arts require a taller space with 30% devoted to the stage.
• Repurpose the bldg. as a performing art center.
• Loading and unloading space.
• Classroom of different sizes-some for dance practice.
• Dance space with wood floors and mirrors.
• Expand performance arts to 1000.
• Evening entertainment.
• A multi-purpose room with wood floors with mirrors for dance class.
• Music rehearsal space.
• Performance Center Theater.
• Keyboard for music rehearsal.
• Performance theater.
• Theater.
• Need a real theater.
• Moonflower Dance--we practice here but only 2x. Also fashion show.
• Performance Space.

**DEDICATED BLACK BOX THEATER**

• Dedicated black box theater.
• Improved stage and sound system.
• Multi-purpose theater space.
• Bigger space.
• Reconfigurable spaces.
• Multi-purpose spaces.
• Film screenings with stadium seating.
• Two theater spaces.
• Better lighting.
• Storage rooms.
• Large open building space.
• Proper staging.
• Outdoor performance space.
• Theater needs backstage, good lighting, good stage.
• Theater similar to Carver, but bigger.
• Theater/Performance space for 250-300 individuals.
• Desire to foster arts but need the space.
• Theater performing arts auditorium, 300-400.
• Blackbox multi-use.
• Theater with lighting and sound.
• Theater space.
• Asia themed performing arts.
• More performing arts.
• Green room space.
• Performing arts space 300-450 seats.
• Blackbox flex space.
• Theater.
• Real theater for performances and films.
• Green rooms/dressing rooms for performing arts space. Also would love to have a larger stage areas for performances, because existing stage is rather small and ceiling is fairly low.
• We need a performance space that can be used for live theatre, live comedy, open mic, concerts, film screenings. Preferably a tiered auditorium or black box theatre.
• A high quality performing center.
• Large stage, dedicated light / sound system for performances, a backstage area, green room, additional changing rooms.
• Performing area should have a proper stage.
• Artist need a “green room” to change costumes. It would be helpful to have a room that has curtains and full length mirror.

**EXHIBITIONS**

• Exhibition Hall: Right now, we are using the hallways but we need a separate exhibit space. Maybe, we could have multi-purpose use like use the theater to display the art.
• Gallery.
• Exhibit of Asian culture.
• More community exhibits.
• More exhibit room.
• More AA history with rotating exhibits.
• Gallery workshop space with flexible storage.
• Expanding Asian Texas exhibit.
• Exhibits that highlight non-dominant Asian American groups.
• Better exhibit/gallery space.
• Interactive art exhibit openings.
• Artists demonstrations, teaching. Murals. A sculpture garden.
• The center needs a dedicated gallery space, studio spaces and classrooms for summer camps.
• I’d like to see a more formal, expanded gallery space specifically designed for art and artists that is open to the public.
• I think the Gallery or Exhibition should be extended. Community room for people to share some information about Asian culture.
• Art gallery space & storage.

**CHILDREN’S PROGRAMMING**

• We brought our grandson to Chinese event to learn about Chinese yo-yo. This would not have happened without the AARC.
• Community corner for kids with cleanable surfaces.
• Children play area.
• Programs for young adults.
• More children activities – partnerships with children organizations (Girl Scouts).
• More play space for children.

**LIBRARY**

• Library can be used to read and check out books about many cultures. Library brings people together. We want learning opportunities such as cultures and languages. Bring people together.
PARKING
- More land for parking
  - Dual purpose parking garage - Top floor flex space
  - More parking is critical
  - Multi-story parking for large events
- Car bridge to parking lot next door
- Flexible parking

ACCESS
- Crossing the street is dangerous
- Work with CAP Metro to have bus routes
- Crossing Cameron Rd is dangerous
- The AARC needs a bridge right away.
- Access by road is difficult going south
  - If building a separate building there should be a sky bridge or a path to connect the two buildings
- Gateway structure (?)
- Colorful gate
  - I do not like the street adjacent to Cameron-better to have two buildings adjacent to Cameron
  - Study # 1: Make traffic on-way with one entrance and one exit
  - Street light at Cameron Road
  - Building to connect each other, not outside walk way
  - Parking for seniors must be closer to building
  - More towards central/west Austin(2)
- Connect building together
- Access to Main Bldg. from backside-too far.
  - Instead a pedestrian bridge, create a vehicular bridge over the creek
  - During construction do not make parking hard
  - Clean creek -access to AARC (?)
  - Hard to leave AARC, have to make a U-turn
  - Hybrid Beacon on road to calm traffic
  - Improved driveway entrance via median
  - ADA accessible bridge
  - Bridge to connect Rutherford to AARC
  - Right of way street entry
  - Ways to restrict access to loading zones
  - ADA accessible from side doors

ASIA STYLE STREET
- Art studio and Asian style streets: 10 Asian stores for a private investor/government venture.
  - Area for lots of vendors and more space needed for vendors
- Asian style market with Asian products
  - Asian street with bldg.-2 buildings with street in the middle
  - Place for parade and plaza for dances
  - Commercial zone with consulate offices, Asian style commercial bazaar
  - Parking and Building Access Improvement
  - “B PLAN” - Market street and outdoor plaza to fit 15 vendors/for 1000-1500 visitors

OTHER
- Houston Asian Society is a privately owned foundation, New York and Houston built a wonderful space.
- Asian population has increased 8% or 120,000
- Many of us are involved with the City through boards and Commissions. We are giving to the City. This center is for the entire City, bringing the City together.
- Here the City connects with the community. We are a national model for Pan-Asian Center.
  - Demonstrate to the nation how Asian cultures can work together.
  - How can this be affordable.
  - Round Rock has rooms with capacity for 800, 400, 250 and 100 which are affordable.
  - Too small and too expensive for a Chinese School
  - Not enough free rooms-affordability is an issue
  - Give discounts to nonprofits
  - Raising prices: too expensive
  - Too small and too expensive for a Chinese school
  - Not enough free rooms- affordability is an issue
  - No Meals on Wheels- food quality is lacking
  - Suggestion box
  - Building trust that reflects the community
  - Community Board for selling and providing services
  - Staff improved problem solving
  - More meetings like this to small group to share experiences
  - More evening and weekend hours
  - Need more than 6 months to book here
  - More security cameras
  - Community boards
  - Promote options that allow people to use bldg
  - Built in speakers and audio input for all rooms
  - More usable space
  - Off-street digital AARC sign with event info
  - Dedicated mothers friendly room
  - Lunch room, vending room
  - Space for vending machine
  - Storage space for staff

TRADITIONS/CULTURAL EXCHANGE
- Activities for Asian communities: Culture center should carry the traditions of the Asian communities and bring the kids to see the traditions.
  - 30,000 Indians in Austin now. For years we talked about having a place to meet and extend culture for our kids, a multi-generational experience
  - Asians come together to learn about each other and come to a community center to learn about each other’s culture
- Values: Having an Asian Center affirms diversity of Asians and presence in Austin, preserve culture.
  - Children’s camps about Asian culture during school breaks
  - Asian heritage
  - Our identity
  - Languages cultural exchanges

- Left turn or a traffic light
- Please improved ability to enter and exit the building parking lot. If coming from North on Dessau you will have to make a U-turn to enter and if coming south from Dessau will have to make a U-turn to leave

- Bridge could cost $150,000-200,000 or
- Garages are very expensive, so we want a bridge
  - Parking next door is not enough,
  - This parking lot.

- Better and more parking
  - Parking/pedestrian walk
  - Park hours 300-500 spaces (?)
  - Parking during business hours
- More Parking
  - Car bridge to parking lot next door
  - Flexible parking
  - Car bridge to parking lot next door
  - More Parking
  - New building more important than parking
  - Multi-story parking for large events
  - More parking is critical
  - Multi-story parking garage
  - Dual purpose parking garage - Top floor flex space for basketball court etc.
  - More land for parking
- Parking! Parking! Parking! Multi-level garage/More ADA spaces

- ADA spaces
- Storage space for staff
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Network of Asian American Organizations (NAAO) Survey

Last year, the Network of Asian American Organizations (NAAO) conducted their own survey for the next phase expansion of the AARC. As of December 21, 2017, approximately 756 people completed the survey and ranked the following indoor and outdoor spaces from highest priority (top) to lowest priority (bottom).

Results from the NAAO survey is included in the community engagement phase of AARC Master Planning process.

Indoor Space Priorities
1. Performance theater (300-500 sloped seats) - 43.8%
2. Senior Housing - 29.9%
3. Additional Classrooms - 12.6%
4. Additional Meeting Rooms - 7.9%
5. Asian Art Studios/Stores - 5.2%
6. Additional Exhibit Space - 4.3%
7. Additional Office Spaces - 3.3%
8. Others - 2.1%

Outdoor Space Priorities
1. Additional Parking Spaces - 52.7%
2. Asian Style Street - 12.8%
3. Outdoor Tai-Chi/ Chi-Gong/ Meditation Space - 11.6%
4. Outdoor Picnic Areas - 10.2%
5. Outdoor Amphitheater - 9.3%
6. Outdoor Art Exhibit Spaces - 8.9%

Community Meeting #1

Tuesday, December 11, 2018
6:00 pm - 8:00 pm
Asian American Resource Center, Ballroom

General comments:
1. Entry Important
2. Convert into offices and classrooms/ management rooms (Existing center)
3. Maximize sq. ft. in the areas where building could be built
4. 1000 seats capacity performance center with collapsible seats with awning
5. Covered walkway with glass top (curved) covers
6. Space for students Robotics (FLL and FTC) to stone fields and equipment. Run competitions
7. Cafe area with internet access
8. Need Small/ Medium/ Large classrooms, some with wooden floors
9. Need Multiple performance Arts/ Music area, different sizes and a Steinway Piano
10. Make more space, claim every inch
11. Small Clinic for seniors and Children
12. Theatre
13. Sound level in the current space needs to be managed.
14. The entrance needs to welcome people showing its always open to Austin people to share many different cultural stories.
15. In the evening, the pedestrian road is too dark to walk or enter the outdoor space
16. College connections information center
17. Need space to offer music arts lessons
18. Community - use cooking space near garden/ showcase with culture w. food
19. Classrooms with wood floors, Y.E.S. (Yoga education in schools) would love to work with R.I.C.E and kids and train with yoga
20. Yoga studio, medium size with wood floors
21. Music and Cultural Space
22. Need space for violin/ piano rentals, small chamber for music groups
23. Asian sister cities offices/ showcase
24. Co-locating intergenerational activities
25. People come to AARC to enjoy activities and amenities. Make plans to fit that
26. We do not need a park, pool, or Recreational center. We need a buildings and amenities that target the growing needs.
27. Yoga for Kids
28. Mental health counseling space
29. Ability to model programs for other non-Asian facilities in Austin-spread art in all areas of Austin
30. Housing with work opportunity for refugees' services/ asylees close
31. Age-friendly access - current ramp is for those with disabilities drop-off at same level
32. Need Japanese room with Tatami to expose to tea ceremony, flower arranging and other arts
33. Need performance arts center with capacity of 1000 SRO
34. Multipurpose Theatre for film, stage, speaking, music, and reception engagements. 900 seats would be great.
35. Space for lectures about Asian history arts, cultures, religions
36. Gym space

Outdoor related comments:
37. Making playground for children in outdoor space such as natural area
38. Food Truck Park
39. Outdoor area for Tai-chi and exercise
40. Direct transport from where Asian Americans live in Austin
41. Please reclaim this area for facilities (natural areas)
42. Nature trail and pavilion in lower nature area
43. Central part of Natural Area could be used (No Heritage Trees)
44. Take advantage of terrain to increase parking
45. Bridge is most important
46. Japanese style Bridge over the pond
47. Need covered walkways between buildings
48. Sports facility eg. Basketball court
49. The off-site parking is too far for the elderly. Make sure there is enough on-site to accommodate the elderly.
50. Outdoor gym for daily activities
51. Public transportation/ bus route destination
Values and Programming Community Survey

The Values and Programming Survey was translated into Traditional and Simplified Chinese, Vietnamese, Korean, Myanmarese (Burmese), and Arabic. It was open to the community from December 11, 2018 to January 28, 2019. The survey was promoted through AARC emails, at events, and social media platforms.
Q1: What best describes your activity related to the AARC? Please check all that apply.

- Facility Space Renter - Performing Artist/Group
- Facility Space Renter - Event Organizer
- Facility Space Renter - Instru.or Class
- Facility Space Renter - Visual Artist/Exhibitor
- Neighbor - Nonprofit Organization
- Neighbor - Business
- Neighbor - Government
- Student - English
- Student - Honeschool or deser.
- Participant - Special Events
- Participant - Senior Programs
- Participant - Youth Programs
- Board Member or Commissioner
- Staff Member
- Committee Appointee
- Other

Optional question (26 responses, 6 skipped)

Q2: Please specify

- justin.schneider
  1/28/2019 01:21 PM
  Interpreter

- Anonymous
  1/30/2019 11:40 AM
  Guest

- Anonymous
  1/30/2019 09:40 AM
  member

- Anonymous
  1/30/2019 09:40 AM
  Salva

- Anonymous
  1/30/2019 09:56 AM
  saavis activities

- Anonymous
  1/30/2019 09:56 AM
  VITA tax volunteer

- Anonymous
  1/30/2019 09:56 AM
  School board

- Anonymous
  1/30/2019 09:56 AM
  Teach Tai Chi

- Anonymous
  1/30/2019 09:56 AM
  Community member, school board, St. John's area

- Anonymous
  1/30/2019 09:56 AM
  Community School board meeting

- Anonymous
  1/30/2019 09:56 AM
  Student - VSL

- Anonymous
  1/30/2019 09:56 AM
  Student - Vietnamese

- Anonymous
  1/30/2019 09:56 AM
  Student - Vietnamese

- Anonymous
  1/30/2019 09:56 AM
  Student - Vietnamese

- Anonymous
  1/30/2019 09:56 AM
  Vietnamese student

- Anonymous
  1/30/2019 09:56 AM
  Renter of classroom
### Q2 Please specify

<table>
<thead>
<tr>
<th>Name</th>
<th>Role Description</th>
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<tbody>
<tr>
<td>justin.schneider</td>
<td>Interpreter</td>
</tr>
<tr>
<td>Anonymous</td>
<td>Guest</td>
</tr>
<tr>
<td>Anonymous</td>
<td>member</td>
</tr>
<tr>
<td>Anonymous</td>
<td>Salva</td>
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<tr>
<td>Anonymous</td>
<td>Community School board meeting</td>
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<td>Anonymous</td>
<td>Student - VSL</td>
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<tr>
<td>Anonymous</td>
<td>Vietnamese student</td>
</tr>
<tr>
<td>Anonymous</td>
<td>Renter of classroom</td>
</tr>
</tbody>
</table>

**Optional question** (19 responses, 203 skipped)
Q3 How often do you visit the AARC?

![Pie chart showing visit frequency]

- More than 7 times per week: 84 (40.2%)
- 5-7 times per week: 31 (14.8%)
- 2-4 times per week: 10 (4.8%)
- Once per week: 15 (7.2%)
- Less than once per month: 3 (1.4%)
- 2-10 times per year: 2 (1.0%)
- Once per year: 1 (0.5%)
- Never: 2 (1.0%)

Optional question (209 responses, 13 skipped)

Q4 What form(s) of transportation do you use to access the AARC. (Select all that apply.)

![Bar chart showing transportation methods]

- Personal Automobile: 162
- Public Transit: 38
- Ride Share: 23
- Bicycle: 2
- Motorcycle or scooter: 4
- Walk: 3
- Other: 15

Optional question (210 responses, 12 skipped)
### Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019

#### Q5 Please specify

<table>
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<tr>
<th>Anonymous</th>
<th>AARC transportation service</th>
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</thead>
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<tr>
<td>Real Austin</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Anonymous</td>
<td>sala vehicle</td>
</tr>
<tr>
<td>Anonymous</td>
<td>cab</td>
</tr>
<tr>
<td>Anonymous</td>
<td>Senior Transportation provided by AARC, Hope there is more transportation.</td>
</tr>
<tr>
<td>Anonymous</td>
<td>AARC Transportation</td>
</tr>
<tr>
<td>Anonymous</td>
<td>My husband</td>
</tr>
<tr>
<td>Anonymous</td>
<td>Shuttle</td>
</tr>
<tr>
<td>Anonymous</td>
<td>My child drops me off at the shuttle pickup point</td>
</tr>
<tr>
<td>Anonymous</td>
<td>AARC Transportation</td>
</tr>
<tr>
<td>Anonymous</td>
<td>AARC transportation</td>
</tr>
<tr>
<td>Anonymous</td>
<td>shuttle</td>
</tr>
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**Optional question** (13 responses, 209 skipped)

#### Q6 Rank the following areas needing improvement in the facility.

<table>
<thead>
<tr>
<th>Question options</th>
<th>Performers space (Dance/Theater/Music)</th>
<th>Recreational Space</th>
<th>Classrooms (Educational/Youth Programming)</th>
<th>Visual arts space (Painting/Classrooms/Studio)</th>
<th>Gallery and exhibition space</th>
<th>Rehearsal Space</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rating</td>
<td>2.23</td>
<td>2.05</td>
<td>2.9</td>
<td>3.45</td>
<td>3.72</td>
<td>3.88</td>
</tr>
</tbody>
</table>

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#### AARC Master Plan Community Engagement Report | August 2019

#### Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019

#### Q6 Rank the following areas needing improvement in the facility.

<table>
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<tr>
<td>Rating</td>
<td>2.23</td>
<td>2.05</td>
<td>2.9</td>
<td>3.45</td>
<td>3.72</td>
<td>3.88</td>
</tr>
</tbody>
</table>

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### Q7 | What improvements are needed to the space you prioritized?

| Anonymous | 12/12/2019 10:45 AM | A space or gym for people to do exercise. This is a good way to bring whole family to AARC. Adults can do exercise while children can attend art class or events. |
| Anonymous | 12/12/2019 11:44 AM | Space for Educational Programming is imperative since AARC holds the space for AAPI cultural engagement at a community level. At a higher institutional/community level you have the capacity to outreach to these communities, don't lose that focus. |
| Anonymous | 12/12/2019 09:51 PM | Green rooms/dressing rooms for performing arts space. Also would love to have a larger stage areas for performances, because existing stage is rather small and ceiling is fairly low. classroom |
| Anonymous | 12/12/2019 09:56 PM | We need a performance space that can be used for live theatre, live comedy, open mic, concerts, film screenings. Preferably a tiered auditorium or black box theatre. More tables/space and better floors for the ping pong rooms. |
| justin.schneider | 12/26/2019 01:21 PM | A high quality performing center |
| justin.schneider | 12/26/2019 02:13 PM | Parking during business hours |
| justin.schneider | 12/26/2019 02:17 PM | Bigger event space |
| justin.schneider | 12/26/2019 02:26 PM | More freely available meeting spaces |
| Anonymous | 1/2/2020 08:44 PM | parking lot space expand. |
| Anonymous | 1/3/2020 08:11 AM | More activities to reach out and engagement |
| Anonymous | 1/6/2020 01:27 AM | More space for dance studio |
| Anonymous | 1/6/2020 01:43 AM | None |
| Anonymous | 1/6/2020 08:56 AM | Great job. None necessary |

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| Anonymous | 1/9/2020 09:50 AM | Parking is very important. Walk ways, vending machine, more staff |
| Anonymous | 1/9/2020 09:55 AM | The facility to be open on Sundays and more after business hours. Most community programs are run by volunteers who can only help during non-business hours. |
| Anonymous | 1/10/2020 08:57 PM | Floor, facility, and furniture |
| Anonymous | 1/11/2020 09:02 AM | more space for volunteer activities |
| Anonymous | 1/11/2020 09:16 AM | have a sauna room, everyday yoga classroom, fitness/equipment room, steam room |
| Anonymous | 1/11/2020 09:36 AM | need bigger game rooms for ping pong. |
| Anonymous | 1/11/2020 09:45 AM | Larger multipurpose spaces, currently AARC does not have medium sized spaces, dance flooring, sound insulation |
| Anonymous | 1/12/2020 10:32 PM | Space to store mats |
| dkester | 1/17/2020 01:00 AM | A large room specifically designed for Tai Chi, Qi Gong, martial arts, and dance with a mirrored wall would be wonderful. |
| Anonymous | 1/17/2020 01:00 AM | Large stage, dedicated light / sound system for performances, a backstage area, green room, additional changing rooms. |
| Anonymous | 1/17/2020 01:00 AM | More flexible booking options |
| Anonymous | 1/17/2020 01:00 AM | Artists demonstrations, teaching. Murals. A sculpture garden. |
| Anonymous | 1/18/2020 08:06 AM | recreation space be separated from the main building, separate classroom for ESL (it smells like a gym) |
| Anonymous | 1/19/2020 08:59 AM | large rooms for ping pong |
| Anonymous | 1/19/2020 09:07 AM | clean more and bigger classrooms |
| Anonymous | 1/19/2020 09:16 AM | ping pong |
| Anonymous | 1/19/2020 09:16 AM | more shade |
Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019

Anonymous
1/18/2019 9:09:25 AM
bigger classrooms

Anonymous
1/18/2019 9:09:28 AM
cleanliness

Anonymous
1/18/2019 9:09:30 AM
bigger room

Anonymous
1/18/2019 9:09:36 AM
more rooms

Anonymous
1/18/2019 9:09:38 AM
more area needed

Anonymous
1/18/2019 9:09:46 AM
better accessibility

Anonymous
1/18/2019 9:09:46 AM
designated theater and exhibit space

Anonymous
1/18/2019 9:10:06 AM
needs a dedicated library and history/heritage room, with AV facilities for oral history and archives

Anonymous
1/18/2019 9:10:11 AM
flexibility

Anonymous
1/18/2019 9:10:21 AM
performing area should have a proper stage

Anonymous
1/18/2019 9:10:25 AM
I suggest a yoga room and medical room

Anonymous
1/18/2019 9:10:28 AM
yoga room and medical room

Anonymous
1/18/2019 9:10:29 AM
exercise room, ample library, movie theater

Anonymous
1/18/2019 9:10:33 AM
needs computer training class for seniors, more internet

Anonymous
1/18/2019 9:10:36 AM
need more classrooms and maybe a larger area that will allow larger groups to meet and work

Anonymous
1/18/2019 9:10:41 AM
I don’t know, they are all good

Anonymous
1/18/2019 9:10:44 AM
larger classroom space with media support; larger library/resource room; computer lab, self-serve food

Anonymous
1/18/2019 9:10:46 PM
Having a larger classroom or a larger practice space. Not as big as the main room, but bigger than the classrooms.

Anonymous
1/23/2019 9:03:04 PM
outdoor playground, amenities for kids

Anonymous
1/24/2019 9:07:26 AM
As far as we’re concerned, the space seems to be adequate for the things in which we participate.

Anonymous
1/24/2019 9:09:06 AM
Mobile home

Anonymous
1/24/2019 9:11:14 AM
Happy

Anonymous
1/24/2019 9:11:20 AM
Entertainment

Anonymous
1/24/2019 9:11:28 AM
The center needs a dedicated gallery space, studio spaces and classrooms for summer camps.

Anonymous
1/24/2019 9:11:32 PM
Artist need a "green room" to change costumes. It would be helpful to have a room that has curtains and full-length mirror

Anonymous
1/25/2019 9:06:15 AM
Adequate stage and theater lights, dressing rooms, art and music classrooms that are appropriate for different mediums (classrooms are not soundproof at all), no dedicated gallery space, classrooms are a bit too small currently

Anonymous
1/25/2019 9:07:07 PM
Office for the staff in the existing or new building.

Anonymous
1/25/2019 9:11:49 PM
Sound-proofing ping pong.

Anonymous
1/25/2019 9:16:02 AM
Pool, baseball field, gym

Anonymous
1/25/2019 9:16:03 AM
Gym, pool, baseball field

Anonymous
1/25/2019 9:16:10 AM
Movie screening

Anonymous
1/25/2019 9:16:15 AM
I’d like to see a more formal, expanded gallery space specifically designed for art and artists that is open to the public.

Anonymous
1/25/2019 9:16:23 AM
Left turn or a traffic light

Anonymous
1/25/2019 9:11:24 AM
Technology: built in projector, computer lab

Anonymous
1/25/2019 9:12:04 AM
Bigger whiteboards in classrooms; more stability in projectors

Anonymous
1/25/2019 9:12:16 AM
Yoga studio, theater outdoor, trails, outdoor garden, exhibit space, more

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Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019

Anonymous
1/29/2019 11:28 AM

Projectors in classrooms

Anonymous
1/29/2019 11:46 AM

Parking spaces

Anonymous
1/29/2019 11:52 AM

Bigger classroom, bigger ballroom

Anonymous
1/29/2019 11:59 AM

Bigger ball room for community event, bigger classroom for class

Anonymous
1/29/2019 12:07 PM

More designated rooms for pin pong

Anonymous
1/29/2019 12:17 PM

There is no place for dancing and Tai Chi if main hall is reserved for an event.

Anonymous
1/29/2019 12:35 PM

More musical instruments

Anonymous
1/29/2019 12:50 PM

I think the Gallery or Exhibition should be extended. Community room for people to share some information about Asian culture.

Anonymous
1/29/2019 02:45 PM

Add hot water dispenser

Anonymous
1/29/2019 03:22 PM

More Ping Pong table, Senior Bingo, Chess, Card games, more Space for Seniors, Hot Water Drinking Fountain, More Senior Activity Space

Anonymous
1/29/2019 04:05 PM

Expand activities for physical recreational space; bigger rooms for rehearsal space; wood floors

Anonymous
1/29/2019 08:47 AM

Please post wifi information - secure wifi?

Anonymous
1/29/2019 08:56 AM

More classrooms and space for events like Tet. Bigger room, not so hot

Anonymous
1/29/2019 09:05 AM

More parking, easier access on Cameron Road Southbound (currently have to U-turn)

Anonymous
1/29/2019 09:06 AM

Larger classrooms, more parking

Anonymous
1/29/2019 09:19 AM

More space? Already not bad

Anonymous
1/29/2019 09:21 AM

Scheduling for renting rooms

Anonymous
1/29/2019 09:27 AM

need larger classrooms

Anonymous
1/29/2019 09:28 AM

more parking spaces

Anonymous
1/30/2019 09:20 AM

Bigger classrooms, more chairs, table

Anonymous
1/30/2019 09:20 AM

Occasionally markers for the smartboard will be missing or remotes will be out of batteries

Anonymous
1/30/2019 09:29 AM

More facilities for more sports activities for kids and adults

Anonymous
1/30/2019 09:49 AM

I haven’t seen recreational space inside.

Anonymous
1/30/2019 09:56 AM

Bigger Ping Pong Table

Anonymous
1/30/2019 09:57 AM

more space

Anonymous
1/30/2019 09:58 AM

More activity

Anonymous
1/30/2019 10:01 AM

Slaged

Anonymous
1/30/2019 10:22 AM

Wish ther was enough space

Anonymous
1/30/2019 10:31 PM

Add more activity and entertainment space

Anonymous
1/30/2019 10:32 PM

More entertainment space

Anonymous
1/30/2019 10:34 PM

Ping pong table, lunch area

Anonymous
1/30/2019 10:41 PM

Air Condition

Anonymous
1/30/2019 10:43 PM

Make sure room is assigned

Anonymous
1/30/2019 10:45 PM

Socializing area of other than lunchroom

Anonymous
1/30/2019 10:46 PM

Add more ping pong tables

Anonymous
1/30/2019 10:47 PM

Senior lunch
Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019

Anonymous
1:01-12:00 9:00:06 PM
Need coat hooks in room, specifically main/ballroom, so we don’t have to use stage

Anonymous
1:01-12:00 9:00:06 PM
Large event space with commercial kitchen

Anonymous
1:01-12:00 9:02:07 PM
More exhibit space

Anonymous
1:01-12:00 9:02:11 PM
A bigger, shorter stage, curtains/wing dividers

Anonymous
1:01-12:00 9:02:17 PM
Better a/v, playground area for kids

Optional question (109 responses, 113 skipped)

Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019

Q8: What new structures or spaces would you like to see added in the facility?

- Cell or vending machines
- Vendor space
- More classrooms
- Performance space
- Performing arts studio space
- More office/meeting space
- More gallery and exhibition space
- Other

Optional question (790 responses, 26 skipped)
### Q9  Please specify

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<tr>
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<td>See above</td>
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<table>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>coffee shop, computer lab and hang out area</td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>More classrooms, performance space, performing arts studio space, more office/meeting space, Food truck park (outdoor)</td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
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<tbody>
<tr>
<td>Event space</td>
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<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food trucks, more utilization of the outdoor space for programming, inclusive design that does not alienate but instead accommodates patrons experiencing homelessness</td>
<td></td>
<td></td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>AARC provides space for ESL and community stuff but does n't that realize how the room smells because of ping pong. They need to provide separate space for such stuff. Be clear if they want this as a resource center or a gym kitchen to be operational</td>
<td></td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>sauna/healing room</td>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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</thead>
<tbody>
<tr>
<td>a photography/videographic studio for digital media making</td>
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<td></td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage space for the mats (yoga and aikido)</td>
<td></td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specific Tai Chi / Dance space</td>
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<table>
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<tr>
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<tbody>
<tr>
<td>separate seniors</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>more parking on the north and east of the AARC building</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>more space for volunteer activities</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>designated library for Asian American and Asian literature, history, and culture, history/archival space, including place for oral histories of community members</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>workshop space</td>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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</thead>
<tbody>
<tr>
<td>Screen for film/video screenings</td>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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</thead>
<tbody>
<tr>
<td>green space, park or walking path, small community garden, recreational area for kids/family</td>
<td></td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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</thead>
<tbody>
<tr>
<td>Better parking arrangement. Not necessarily more spaces, but agreements with nearby facilities to use their space in non-Business hours. Perhaps a golf cart to shuttle older people from nearby lots.</td>
<td></td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Walking trail outside</td>
<td></td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please improved ability to enter and exit the building parking lot. If coming from North on Dessau you will have to make a U-turn to enter and if coming south from Dessau will have to make a U-turn to leave. foot bridge to easily access the police parking lot from the AARC parking lot. Canopies on the outdoor lawns for people to enjoy the outside.</td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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</thead>
<tbody>
<tr>
<td>Cold &amp; hot water machines</td>
<td></td>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Educational for kids and adults</td>
<td></td>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Opportunity for youth and adult sporting event.</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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</thead>
<tbody>
<tr>
<td>Bigger library</td>
<td></td>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Community garden, educational opportunity, connecting children to nature at AISD school parks</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Game room, more parking</td>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Board game room</td>
<td></td>
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<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Ping pong tables</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Expand cafeteria add hot drinking water supply</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
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<tbody>
<tr>
<td>Newspaper, Magazine</td>
<td></td>
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<thead>
<tr>
<th>Anonymous</th>
<th>1/12/2019</th>
<th>10:25 PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Play games</td>
<td></td>
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</table>
Optional question (40 responses, 182 skipped)
Q11  What improvements are needed to the outdoor space you prioritized?

Anonymous  12/1/2018 12:56 PM  Outdoor event and performance space is most needed
Anonymous  12/1/2018 12:52 PM  More parking is needed for events and rentals and
Anonymous  12/1/2018 10:45 AM  Bamboo garden with trails
Anonymous  12/1/2018 11:04 AM  Increase parking space capacity, safety, and accessibility
Anonymous  12/1/2018 12:29 PM  More parking would be welcome.
Anonymous  12/1/2018 08:24 PM  landscaping
Anonymous  12/1/2018 05:18 PM  The bldg is difficult to access. The bus stops are a long way from the center, especially from the north. There are no accessible entrances on the south side of the bldg.
Anonymous  12/1/2018 06:26 PM  Have an outdoor performance space and parking
justin.schneider  12/2/2018 01:27 PM  Pavillon, maybe an outdoor amphitheater, playscape and swing, oriental pond
justin.schneider  12/2/2018 01:27 PM  Parking, more parking spaces, lighting, we need more lighting
justin.schneider  12/2/2018 02:15 PM  Food truck park, more outdoor events
justin.schneider  12/2/2018 02:20 PM  more space to park
Anonymous  1/1/2019 11:11 AM  Cleaner
Anonymous  1/1/2019 11:27 AM  Place scape for the young one
Anonymous  1/1/2019 11:40 AM  None
Anonymous  1/1/2019 00:22 PM  More landscape
Anonymous  1/1/2019 00:36 AM  Even walkways.

Anonymous  1/1/2019 00:24 AM  An area for festivals that can accommodate 2,000 to 3,000 attendees.
Anonymous  1/1/2019 00:27 AM  Provide large tents for accidental rains on event days.
Anonymous  1/1/2019 09:02 AM  covered access
Anonymous  1/1/2019 09:05 AM  gardening/community gardens
Anonymous  1/1/2019 09:17 PM  lighting, seating areas, outdoor stage, outdoor facilities such as restrooms, electricity and water access for outdoor events, playground
Anonymous  1/1/2019 10:28 PM  Its beautiful as is but see below for the additional amenities I would like to see added
hdeyer  1/1/2019 11:00 AM  Both permanent and changing outdoor sculptures would be great.
Anonymous  1/1/2019 10:38 AM  More parking availability and safe access to those areas
Anonymous  1/1/2019 09:59 PM  A sculpture garden and murals
Anonymous  1/1/2019 09:59 PM  parking is very limited, accessibility o parking- cannot walk to other areas to park in the night, need security on site
Anonymous  1/1/2019 09:22 AM  walking paths
Anonymous  1/1/2019 09:47 AM  need more parking spots, shaded outdoor walking trail, label trees and flower with names
Anonymous  1/1/2019 09:25 AM  more flowers and plants
Anonymous  1/1/2019 09:28 AM  handicap accessible
Anonymous  1/1/2019 09:46 AM  to be easily accessible to seniors
Anonymous  1/1/2019 09:28 AM  add some benches
Anonymous  1/1/2019 09:56 AM  easy access for seniors
| Anonymous | 1/18/20 | 9:15 AM | can't think of any |
| Anonymous | 1/18/20 | 9:16 AM | parking, garden |
| Anonymous | 1/18/20 | 9:22 AM | better event space |
| Anonymous | 1/18/20 | 9:22 AM | chair, benches, drink coffee, and shade |
| Anonymous | 1/18/20 | 9:22 AM | group exercise |
| Anonymous | 1/18/20 | 9:38 AM | build a parking garage |
| Anonymous | 1/18/20 | 9:41 AM | more shade over cars in the parking lot |
| Anonymous | 1/25/20 | 9:42 PM | electric car charging stations |
| Anonymous | 1/25/20 | 9:42 PM | Additional parking would be good. |
| Anonymous | 1/25/20 | 9:44 AM | More parking, easy access to adjacent parking lot thru a foot bridge/overpass, outdoor shade like sunshade/awning on the lawn |
| Anonymous | 1/25/20 | 9:44 AM | The parking lot |
| Anonymous | 1/25/20 | 9:44 AM | need safer, opened space for children to play. Utilize the nature to create space of gathering. |
| Anonymous | 1/25/20 | 9:44 AM | need extra parking spots |
| Anonymous | 1/25/20 | 9:44 AM | Removal of road median so cars do not have to do dangerous u-turns and circle around on Cameron Rd, dedicated performing arts stage or black box theatre, more to do outside (maybe a playground), brighter lighting at night for safety. |
| Anonymous | 1/25/20 | 9:45 PM | Parking, trails, Pedestrian access outdoor |
| Anonymous | 1/25/20 | 9:45 PM | more parking to handle large events |
| Anonymous | 1/25/20 | 9:46 PM | Walkways |
| Anonymous | 1/25/20 | 9:46 PM | More handicap parking spaces |
Anonymous  
1/20/20 9:12 PM  
Walking trail

Anonymous  
1/20/20 9:12 PM  
Parking lot needs more spaces. I'm sure.

Anonymous  
1/20/20 9:02 AM  
Parking Spaces more Handicap Parking

Anonymous  
1/20/20 9:04 AM  
Provide outdoor visits and trips

Anonymous  
1/20/20 9:04 AM  
More Ping pong Tables

Anonymous  
1/20/20 8:58 AM  
increased recreational area; space to gather outside

Anonymous  
1/20/20 8:46 AM  
Parking

Anonymous  
1/20/20 8:37 AM  
Parking

Anonymous  
1/20/20 8:30 AM  
More spaces

Anonymous  
1/20/20 8:27 AM  
Better parking

Anonymous  
1/20/20 8:22 AM  
Parking lot, entrance

Anonymous  
1/20/20 8:21 AM  
need more parking

Anonymous  
1/20/20 8:20 AM  
More parking and vehicle access points

Anonymous  
1/20/20 8:20 AM  
parking, art

Anonymous  
1/20/20 8:15 AM  
Need more parking

Anonymous  
1/20/20 8:12 AM  
During special events parking is difficult with so many visitors

Anonymous  
1/20/20 8:08 AM  
I always look around for parking.

Anonymous  
1/20/20 8:04 AM  
A multipurpose room of sufficient dimensions to permit teaching physical disciplines eg. dance, gymnastics, martial arts, equipped with mats that can

Anonymous  
1/20/20 8:00 AM  
be taken up when not in use (mats for gymnastics, aikido, etc.)

Anonymous  
1/20/20 7:59 AM  
Closer parking to entrance would be awesome. Having a playground would be wonderful or more picnic tables. Trees or other forms of shade in a playground/ outdoor seating

Anonymous  
1/20/20 7:59 AM  
More athletic activity space

Anonymous  
1/20/20 7:59 AM  
More green trail, walking trail

Anonymous  
1/20/20 7:59 AM  
Have exercise equipment that is suitable for seniors

Anonymous  
1/20/20 7:59 AM  
Hiking trail

Anonymous  
1/20/20 7:59 AM  
When shuttle make a left turn need to be more cautious.

Anonymous  
1/20/20 7:59 AM  
benches like those in the indoor garden

Anonymous  
1/20/20 7:59 AM  
Access from Clear Creek Dr for vehicles

Anonymous  
1/20/20 7:59 AM  
improve walking trail and lighting

Anonymous  
1/20/20 7:59 AM  
Need trail

Anonymous  
1/20/20 7:59 AM  
Signs, parking

Anonymous  
1/20/20 7:59 AM  
A solid area other than paved road

Anonymous  
1/20/20 7:59 AM  
Playground for kids, shady eating areas

Anonymous  
1/20/20 7:59 AM  
Optional question (100 responses, 122 skipped)
**Q12** What additional outdoor space amenities would you like to see added?

<table>
<thead>
<tr>
<th>Question options</th>
<th>Tents</th>
<th>Picnic area</th>
<th>Open lawn</th>
<th>More parking</th>
<th>Performance space</th>
<th>Event space</th>
<th>Children’s play area</th>
<th>Vendor or Market space</th>
<th>Movie projection space</th>
<th>Pavilion or gathering space</th>
<th>Seating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tents</td>
<td>77</td>
<td>42</td>
<td>32</td>
<td>31</td>
<td>35</td>
<td>56</td>
<td>42</td>
<td>50</td>
<td>66</td>
<td>54</td>
<td>7</td>
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</table>

Optional question (197 responses, 215 skipped)

**Q13** Please specify

- **Anonymous**
  12/18/2019 10:45 AM
  - Farmer's market or street market

- **Justin Schneide**
  12/26/2019 11:21 AM
  - Also, Picnic Area, open lawn, pavilion/gathering space, seating, vehicular access points, pedestrian access points

- **Justin Schneide**
  12/26/2019 11:25 AM
  - Event space, Vendor/market space, movie projection space, Garden, Pedestrian Access points

- **Real Austin**
  11/18/2019 09:00 PM
  - None

- **kate5s**
  11/17/2019 11:36 AM
  - Pedestrian bridges from AACRC to the next door city lot for special event overflow parking.

- **Anonymous**
  11/18/2019 09:20 AM
  - More parking space

- **Anonymous**
  11/18/2019 09:20 AM
  - Everything here

Optional question (7 responses, 215 skipped)
Q14. What type of programming would you like to see more of at the AARC?

Question options:
- Dance
- Music
- Theater
- Films
- Art instruction
- Cooking classes
- Youth programming
- Senior programming
- Language classes
- Recreational programming
- Other

Optional question (202 responses, 20 skipped)

52 53
### Q16: What improvements to transportation would you like to see in order to go to and from the AARC?

| Anonymous | 1/12/2019 12:00 PM | Shuttle to overflow parking for events |
| Anonymous | 1/12/2019 12:50 PM | A bigger sign on the street that shows AARC, otherwise it's easy to miss the building |
| Anonymous | 1/12/2019 1:30 PM | More stops, better coordination of transportation services. |
| Anonymous | 1/12/2019 1:30 PM | Closer bus stops especially on southbound Cameron Rd on the eastside opposite the AARC. |
| Justin Schneider | 1/12/2019 1:30 PM | Metrotube connecting AARC to different areas in Austin, including NW Austin and South Austin. |
| Justin Schneider | 1/12/2019 2:00 PM | More public transportation for seniors. |
| Anonymous | 1/13/2019 9:11 AM | Bus stop, Taxi stand |
| Anonymous | 1/13/2019 9:17 AM | Public transportation |
| Anonymous | 1/13/2019 9:46 AM | None |
| Anonymous | 1/13/2019 9:55 AM | Better transportation and other mode of transportation |
| Anonymous | 1/13/2019 10:25 AM | Free shuttle buses |
| Anonymous | 1/13/2019 10:37 PM | Bigger shuttle, and more pick up stations, more often |
| Anonymous | 1/13/2019 11:42 AM | more areas and senior transportation |
| Anonymous | 1/13/2019 11:42 PM | Remain on metro bus line |
| Anonymous | 1/13/2019 12:20 AM | 2-3 CarGo parking spots. At least two bus routes that arrive at AARC with covered bus stops. Designated scooter parking spaces. Safe walking paths navigating through parking with clear way finding indicators. |
| Anonymous | 1/13/2019 9:09 PM | Nil |

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Page 31 of 68
| Anonymous | 1/18/2019 08:36 AM | work with capital metro and create more stops from north west Austin, Circle C, West Austin, we need direct buses. |
| Anonymous | 1/18/2019 09:07 AM | Nice transportation should be provided. |
| Anonymous | 1/18/2019 09:26 AM | more |
| Anonymous | 1/18/2019 09:29 AM | public transit, uber, lyft |
| Anonymous | 1/18/2019 09:30 AM | so far it is quite good |
| Anonymous | 1/18/2019 09:32 AM | easy senior transportation |
| Anonymous | 1/18/2019 09:42 AM | We are seniors we don’t have any transport facilities |
| Anonymous | 1/18/2019 09:43 AM | free transportation |
| Anonymous | 1/18/2019 09:43 AM | better transportation |
| Anonymous | 1/18/2019 10:07 AM | rapid transit |
| Anonymous | 1/18/2019 10:16 AM | Transportation is most important because lots of people don’t drive |
| Anonymous | 1/18/2019 10:22 AM | transportation for South Austin |
| Anonymous | 1/18/2019 10:31 AM | install a bus stop at front of AARC aging east. |
| Anonymous | 1/18/2019 10:32 AM | add more locations to pick up. |
| Anonymous | 1/18/2019 10:33 AM | expand areas of district for pickup and drop off, more frequent trips instead of pickup only once a week, pick up increased to 4-5 days per week |
| Anonymous | 1/18/2019 10:33 AM | easier access in and out of parking lot; closer bus stop |
| Anonymous | 1/23/2019 04:05 PM | Make arrangements with nearby facilities to use their parking lots in non-business hours. Get a golf cart to ferry older people from nearby lots to AARC. |
| Anonymous | 1/23/2019 04:20 PM | it would be great if there are transportation available to pick up seniors from their homes for recurring programs like the daily meal program. |
| Anonymous | 1/23/2019 04:47 PM | Transportation from Parmer and Mapac |
| Anonymous | 1/24/2019 07:36 AM | better bus access |
| Anonymous | 1/24/2019 11:13 AM | More seats available |
| Anonymous | 1/24/2019 11:22 AM | Bus |
| Anonymous | 1/24/2019 11:25 AM | Bus |
| Anonymous | 1/24/2019 11:30 PM | Frequent Cap Metro bus service |
| Anonymous | 1/24/2019 04:02 PM | A bridge to cross Cameron rd. and more streets lights. |
| Anonymous | 1/24/2019 04:04 PM | More connecting buses from different parts of Austin (South, Southwest, Southeast, Central, North, etc.) to the AARC |
| Anonymous | 1/24/2019 04:28 PM | Increase transit option for access from around the city. Have your own shuttle from city buildings |
| Anonymous | 1/24/2019 04:36 PM | Pedestrian bridge between parking lots, more road/street signage indicating you’re nearing or arriving towards AARC along roads. |
| Anonymous | 1/25/2019 11:04 AM | Capital Metro buses/ public transportation from Northwest and South Austin |
| Anonymous | 1/25/2019 11:07 PM | Bus pickup |
| Anonymous | 1/25/2019 01:07 PM | More bus route connections AND pedestrian access from bus stop |
| Anonymous | 1/25/2019 04:18 PM | Vehicle access points |
| Anonymous | 1/25/2019 09:10 AM | Shuttle from UT, area, buses from schools |
| Anonymous | 1/25/2019 11:24 AM | Accessibility via bus routes, pedestrian bridges |
| Anonymous | 1/25/2019 11:29 AM | Buses to and from Roundberg and St. Johns community |

Page 32 of 68
| Anonymous | 1/02/20 11:48 AM | Parking spaces. |
| Anonymous | 1/02/20 11:52 AM | More bus routes. |
| Anonymous | 1/02/20 12:01 PM | If I don't drive, I'd appreciate door to door pickup from/to home to AARC. |
| Anonymous | 1/02/20 12:06 PM | Transportation is not enough. I can't get registered for the shuttle bus. |
| Anonymous | 1/02/20 12:08 PM | 1. Add more seats on the bus. Many seniors cannot attend AARC's activities due to limited seating. 2. Allow more days to attend activities. Right now it's limited to once a week. Wish it can be three times a week for seniors. Wish I can register anytime, have transportation ride. More activities. |
| Anonymous | 1/02/20 12:15 PM | Transportation seating is not enough. Change to 20 seats or more van. |
| Anonymous | 1/02/20 12:17 PM | Once a week activity, there is a shuttle provided. Currently not enough transportation with only 11 seats provided. |
| Anonymous | 1/02/20 12:20 PM | Transportation is not enough. Sometimes I cannot get on due to limited seating. |
| Anonymous | 1/02/20 12:22 PM | Add transportation vans, need bigger van. At least 15 seats. |
| Anonymous | 1/02/20 12:40 PM | Public Transportation like Buses and Shuttles |
| Anonymous | 1/02/20 02:46 PM | More Parking Spaces |
| Anonymous | 1/02/20 03:08 PM | Need bigger Car to allow more seniors to get on the shuttle add more activities |
| Anonymous | 1/02/20 03:22 PM | One way Street |
| Anonymous | 1/02/20 03:26 PM | Add more shuttle. There are only 11 seats in the current shuttle, need more |
| Anonymous | 1/02/20 03:42 PM | More bus shuttle route, more handicap parking, bigger shuttle bus |
| Anonymous | 1/02/20 04:09 PM | More Transportation |
| Anonymous | 1/02/20 04:10 PM | More Senior Transportation shuttle this way everybody can attend senior program. |
AARC Master Plan Community Engagement Report | August 2019

Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019

Anonymous
1/30/2019 1:54 PM

More shuttle pick up and drop off locations

Anonymous
1/30/2019 2:05 PM

Improving the direct turning instead of making u-turn

Anonymous
1/30/2019 1:54 PM

Always have to make a u-turn on cameron road- dangerous. Would like shuttle to mapac and parmer

Anonymous
1/30/2019 1:53 PM

Blue book

Anonymous
1/30/2019 2:03 PM

Senior transportation from greater austin area

Anonymous
1/30/2019 1:51 PM

In my opinion, transportation is fine

Anonymous
1/30/2019 1:52 PM

Bus line

Anonymous
1/30/2019 1:52 PM

Close bus stop

Optional question (95 responses, 127 skipped)

Q17 How would you define the future of the AARC?

Anonymous
12/1/2018 1:36 PM

Multicultural multigenerational

Anonymous
12/1/2018 11:04 AM

Outreach. AARC is becoming more central towards many big community players that wish to outreach to the Asian/Asian American communities. Although, we are under PARD as a cultural center, I see great potential in addressing in partnerships with organizations that promote causes such as Domestic Violence awareness. The AAPI is one of the hardest pop's to reach, state stats are not disaggregated or culturally/linguistically appropriate and so you have the space to at least be strategic mindfully to support those group issues. Isn't politics, it's an invisible public health concern. Please take serious consideration about the capacity AARC plans to be at with educational programming in regards of emotional/psychological needs; doesn't have to be specific, but can support (i.e., those partnerships I suggested) AAPI communities.

Anonymous
12/1/2018 9:22 PM

Providing space and programming for the Asian communities of Austin.

Anonymous
12/1/2018 9:30 PM

We need more theatre and performance arts spaces that can also be used for doom screenings. Arts spaces in Austin are scarce, AARC can be part of the solution.

Anonymous
12/2/2018 8:33 PM

A place that attracts people from different culture to get together, share their culture, arts and cuisine, where the children and youth learn their culture, and the seniors feel home. I hope the facility provides summer camps to children, language classes for the immigrants. Also, culture gatherings, events, and performances.

Anonymous
12/2/2018 8:31 PM

The future of the AARC will be great! Want to see more English as a second language classes for adults, more classes for children during summer with affordable prices, more place space for children

Anonymous
12/2/2018 8:27 PM

Multi-cultural center

Anonymous
12/2/2018 8:21 PM

Serving as a bridge for the AAPI communities in discussions and decisions about equity in Austin and a hub or anchor for our communities.

Anonymous
12/2/2018 11:11 AM

Good

Anonymous
12/2/2018 11:27 AM

A safe place where the young can go and have fun with out worry about the danger.

Anonymous
12/2/2018 11:49 AM

Successful

Anonymous
12/2/2018 12:24 PM

Concerts
AARC Master Plan Community Engagement Report August 2019

ml
1/9/2020 11:04 PM
I was looking for something else, and saw this – I am just so confused. How is this not discrimination? And this is public funds. Seriously? I know of this place, but had no clue it was part of Austin Parks. Huh. So, extra glad, I did not vote, to give more funds to the Parks, during this last vote. I didn't, because of the complete and total blatant waste of money, for Republic Square, but, now, with this UPH, no. Not for discrimination, as well. Hmm. Becoming more useful for the community.

Anonymous
1/9/2020 08:26 AM
A famous place for anyone visiting Austin, not only residents.

Anonymous
1/9/2020 08:07 PM
It should be a place where seniors can come together for entertainment, interaction/networking and volunteer work which is beneficial to society at large.

Anonymous
1/11/2020 09:42 AM
Getting more engagement and involvement from millennials.

Anonymous
1/11/2020 10:25 PM
Be the place where anyone who wants to experience Asian arts and cultural activities come together to exchange their gifts, serving seniors, adults and children and helping them to maintain their wellbeing through participation in gift exchange and wellness programs, first some first served basis.

Real Austin
1/11/2020 09:04 AM
Explain why this even exists. Where is the one for White people? Seems like blatant discrimination to me. Hope Austin renews its liability it is signing up for if they are involved in this overtly racist group.

diker
1/11/2020 11:00 AM
Bright! The main problem I see at this time is that although a new commercial kitchen was added after initial construction, it is still not being fully utilized. What a shame that the RICE lunch program is not using the kitchen to cook meals onsite. I know it's some problem with regulations, but will it ever be resolved?

Anonymous
1/12/2020 10:26 AM
Potentially a space for Asian American voices to perform, display, and engage in the arts and express themselves.

Anonymous
1/12/2020 10:20 AM
A community center that thrives in sustaining cultural traditions and blending those rituals with innovation. A place for inclusivity and creative awakening. Nurturance, connection, communication, learning, and discovery.

Anonymous
1/12/2020 09:09 AM
A tourist destination, public schools field trip destination...

Anonymous
1/15/2020 09:58 AM
A place not just for Asians, but all communities. Focus on making it a resource center and not a senior center. Please keep the children's programs separate from adult programs and building activities add vending machines, make separate restrooms for staff, move office space for staff, separate building for ping pong (too much noise) separate library, don't mix recreation with resource center

Anonymous
1/15/2020 09:12 AM
As a senior it is good to have a place for indoor sports, I really enjoy playing ping pong with other seniors. It brings me joy and good health too. My health is improving so much. Thank you AARC staff I appreciate them. I think my concern is that rooms for ping pong are too small. My hope is for extended rooms with more space with a wooden or hard floor to play ping pong. Future is very good. All good facilities are there.

Anonymous
1/16/2020 09:41 AM
very good

Anonymous
1/16/2020 09:42 AM
fantastic AARC, role model

Anonymous
1/16/2020 09:44 AM
bigger space

Anonymous
1/16/2020 09:46 AM
promising and bright

Anonymous
1/16/2020 09:48 AM
The best meeting place for seniors. Wish it will continue to serve seniors as much as possible.

Anonymous
1/16/2020 09:50 AM
very innovative

Anonymous
1/16/2020 09:52 AM
It is a helpful place for seniors.

Anonymous
1/16/2020 09:54 AM
bright and upcoming

Anonymous
1/18/2020 09:40 AM
I should not only be a space for people to celebrate and share their culture, but also define I- through new activities, art, and conversations

Anonymous
1/18/2020 09:42 AM
It needs to grow given the changing demographics of Austin Texas.

Anonymous
1/18/2020 09:44 AM
brilliant

Anonymous
1/18/2020 09:46 AM
good transportation

Anonymous
1/18/2020 09:48 AM
Whatever help is needed by staff we will give them

Anonymous
1/18/2020 09:50 AM
great, it's got great potential

Anonymous
1/18/2020 09:52 AM
good and continuing

Anonymous
1/18/2020 09:54 AM
expanded areas of classrooms, facility for yoga everyday, use of the kitchen by volunteers, more parking space
Anonymous 1/18/20 9:46 AM

I love AARC it's future is bright

Anonymous 1/18/20 9:48 AM

visually functionally gathering space or Asians and Austinites

Anonymous 1/19/20 11:29 AM

I didn’t even know this place existed until last year, I would like this resource center be a hub for AA community beyond just arts and culture but also advocacy and community involvement. The programming is also geared towards Asian culture not necessarily AA experiences.

I would define the future of AARC as an organization that continues to provide access to a diverse community of people.

Anonymous 1/19/20 11:29 AM

The Asian American community truly needs to see this as a community resource. Need more informal drop-in activities/events where people could drop-by and spend a little time (and perhaps money) to mix and mingle with other Asians. One idea could be having a mini Asian food court that operates only on weekends.

Anonymous 1/21/20 9:05 PM

We think that it is adequate for now. We just hope that AARC will continue to provide activities and meals for seniors in the future.

Anonymous 1/21/20 10:20 AM

Make it affordable, at least for the individuals and non-profit organizations, so more members of the community can utilize the facility.

Anonymous 1/21/20 11:29 AM

It’s good for the community and for those who are concerned about community activities.

Anonymous 1/24/20 9:06 PM

Bring thought provoking conversations about API, identities and social issues surrounding the identity through exhibits of contemporary API and performances by API artists. Also, would like to see more panel discussions that will bring awareness about the social issues of API. NEED to establish beyond Asian and voice as API. AARC would be a place for big community events, with meeting rooms for community and city employees use them, with a beautiful garden and plenty of parking spaces. Plus, a lot of different bus routes would facilitate for the community from different parts of Austin to attend (South, Southwest, Southeast, Central, North, etc.)

Anonymous 1/24/20 10:46 PM

It will be the center that facilitates ongoing Asian cultural experience for all people, but especially for the various Asian communities that have grown in Austin.

Anonymous 1/29/20 9:06 AM

I want the AARC to be a better gathering space in Northeast Austin for Asian American millennials as well as families/community groups. It’s should be a more friendly environment that encourages people to come and hang out so including a cafe would be a great way to foster that, along with coworking or communal space that artists or entrepreneurs can use. Right now it does a great job enticing families and groups but individuals do not necessarily have incentive to “hang out.” I would love for programming to have more progressive and cutting edge topics relevant to Asian American Pacific Islander (not just Asian) culture. I’ve noticed that while rentals and community events are very prevalent, it seems that this part (admittedly harder to program for) hasn’t really been a focus aside from certain programs like POC Christmas, Loud & Proud, etc.

Anonymous 1/29/20 9:06 AM

Events of all cultures not limited to just Asian Cultures.

Anonymous 1/29/20 9:06 AM

Good!

Anonymous 1/29/20 9:06 AM

Central gathering place for Asian community, and location for non-Asians to be exposed to and interact with Asian culture.

Anonymous 1/29/20 9:06 AM

There’s a lot of programming for youth and seniors but not much for those in between. Would be nice if reservation space at AARC was more accessible (financially but also having a clear process for it)

Anonymous 1/29/20 9:06 AM

Can do better

Anonymous 1/29/20 9:06 AM

Looking bright

Anonymous 1/29/20 9:06 AM

necessary

Anonymous 1/29/20 9:06 AM

Excited to see the facility grow so it can better serve the Central Texas community. High priority items from my perspective would be an art gallery, facility for yoga/meditation classes, activities, and an outdoor event/vendor space. Protection of the outdoor open spaces.

Anonymous 1/29/20 9:06 AM

A collective space.

Anonymous 1/29/20 9:06 AM

Community space for education, culture, social, and economic development of the growing Austin community.

Anonymous 1/29/20 9:06 AM

Community gathering for all ages. More adaptable spaces that would attract multiple organizations and families. To see it as a one stop resource for artists, community, organizations, educators of Asian-American origin. Well staffed and organized center that is inviting, intuitive, and available.

Anonymous 1/29/20 9:06 AM

A place that different subsets of people can use to further their own goals using the resources here.

Anonymous 1/29/20 9:06 AM

Bright! Very excited for future expansion.

Anonymous 1/29/20 9:06 AM

A big and bright one where the community can gather in a safe environment and learn from each other.

Anonymous 1/29/20 9:06 AM

Asian culture and language center.

Anonymous 1/29/20 9:06 AM

AARC is a great facility. Well maintained and with professional staff. Please
Anonymous
1/29/2019 12:30 PM
keep up the good work. People are just finding out about AARC. I'm sure more and more folks will be coming.

Anonymous
1/29/2019 12:30 PM
With more and better.

Anonymous
1/29/2019 12:30 PM
Allow more seniors attend activities, maintain physical health.

Anonymous
1/29/2019 12:30 PM
Come here every week to socialize with Chinese seniors. Lunch quality is poor. Recommend order from Chinese restaurant. Add gym.

Anonymous
1/29/2019 12:30 PM
Wish to expand.

Anonymous
1/29/2019 12:30 PM
Wish everyone cared about each other, respect each other. Understand each other. I believe it will become a better place.

Anonymous
1/29/2019 12:30 PM
Asian American Resource Center, not just for Asian Americans.

Anonymous
1/29/2019 09:02 AM
In the future there will be more people coming to the AAPC more activities are needed.

Anonymous
1/29/2019 08:09 AM
A bright future after expanding.

Anonymous
1/29/2019 08:09 AM
Very good and Hope to Expand

Anonymous
1/29/2019 08:09 AM
Important part of Austin's culture and engagement with Austin Community. Safe place to interact with others in the Northeast area which is very important.

Anonymous
1/29/2019 08:09 AM
Optimistic.

Anonymous
1/29/2019 08:09 AM
Would like to see multiple levels of language classes.

Anonymous
1/29/2019 08:09 AM
It could be a community center, but needs better way to let people know about events taking place.

Anonymous
1/29/2019 08:09 AM
Bigger and better.

Anonymous
1/29/2019 08:09 AM
Multi-cultural hub

Anonymous
1/29/2019 08:09 AM
A place where cultural exchange can take place. Asian culture is rich and diverse and in general not well understood by non-Asian people. AARC can play a role in spreading Asian culture among non-Asian people through cultural events, classes, etc. It can also serve as a focus for Asian communities to preserve their own culture. Youth programs would be a great way to do this.

Anonymous
1/29/2019 08:09 AM
I think this could be an ideal location for inclusive and diverse programming.

Anonymous
1/29/2019 08:09 AM
I am hoping that there will be a variety in the future.

Anonymous
1/29/2019 08:09 AM
The future of the AARC will be huge and will be better.

Anonymous
1/29/2019 08:09 AM
Wish it gets better and better.

Anonymous
1/29/2019 08:09 AM
Seniors' heaven

Anonymous
1/29/2019 08:09 AM
More and diverse activity

Anonymous
1/29/2019 08:09 AM
More Asian to come, enjoy various art, music, culture, related activities, so the place become a Asian culture sharing center, people will get along better, enjoy life better

Anonymous
1/29/2019 08:09 AM
AARC will expand bigger and better in the future. More influence in the community.

Anonymous
1/29/2019 08:09 AM
Add dance activity, add exercise equipment

Anonymous
1/29/2019 08:09 AM
Wish the best!

Anonymous
1/29/2019 08:09 AM
More pickup/drop off places when we aged enough to prevent us from driving

Anonymous
1/29/2019 08:09 AM
Get better and better each day

Anonymous
1/29/2019 08:09 AM
More activities for seniors and expanded use by community

Anonymous
1/29/2019 08:09 AM
Broke, no money

Anonymous
1/29/2019 08:09 AM
Make it a community hub

Anonymous
1/29/2019 08:09 AM
Positive, diverse (community), more open to local artists

Anonymous
1/29/2019 08:09 AM
Continues to be important community space but with more parking and room to grow

Anonymous
1/29/2019 08:09 AM
1/30/2019 09:03 AM
1/30/2019 10:03 AM
1/30/2019 10:07 PM
1/30/2019 09:09 AM
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1/30/2019 02:46 PM

Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019

Optional question (103 responses, 119 skipped)

Question options
- Female
- Male
- Non-binary
- Prefer not to answer

Optional question (151 responses, 41 skipped)
Q19 | Age group

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Optional question (185 responses, 87 skipped)

Q20 | What ages live in your household? (Check all that apply.)

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Optional question (182 responses, 40 skipped)
### Q21: What is the primary language spoken in your home?

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Page 54 of 68
Q22  What is your home zip code?

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Q23  Approximate household income

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### Q24. What is your ethnicity?

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Asian American Resources Center Survey - Values and Programming: Survey Report for 13 October 2017 to 31 January 2019
The community was provided with opportunities to review the comments from Community Meeting #1, Small Group Discussions, and results from the community survey alongside the survey conducted by NAAO in 2017. From these comments and results, Master Planning Values were derived. Community members were asked to add any additional comments they had and to provide feedback on the Master Planning Values.

**Master Planning Values**

- Future plans should advance the mission and vision of the center as a cultural and life-enhancing space.
- To cultivate cross cultural Asian American experiences.
- To create opportunities for intergenerational experiences both indoors and outdoors.
- The space should be flexible; capable of supporting a wide range of programming with a priority for cultural arts and active life activities.
- Design should reflect Asian American identities.
- New development must meet the present and future needs of staff (offices, storage, meeting space).
- Acknowledge and incorporate previous planning processes to the maximum extent possible.
- Use sustainable planning practices to take full advantage of current and future resources and funding.
Board Comments (see pages 10-20 for board text)

Under Senior Programs:
“Increased activities in more accessible areas in District 6”
“Intergenerational Programming”

Under Senior Meals:
“Again, Senior family to be at ....[cannot read note on board]”

Under Transportation:
“Why are seniors having to be bused 20 mi. from their houses for services?”

Under Kitchen:
“Demo kitchen for classes” (3)

Under Physical Activity:
“Low cost/free coaching for kids. Sliding scale.
“Divided Activity Room for classrooms is a high priority”

Under Meeting Space/Classrooms/Programs in General
“Need 15 classrooms for language schools”
“Social services - connecting to mainstream providers and govt benefits”
“What else would you like to see?”
“Smaller event spaces outside of ballroom”
“More medium size classrooms”
“Inclusivity!!! AAPI – Didn’t see this in presentation”
“Asian Street needs to be more inclusive South Asian friends”
“Asian street – keep in mind countries do not equal cultures”
“Services for new immigrants and refugees. More space for more nonprofits”
“After school programming (safe spaces for youth)

Under Outdoor Uses
“More garden beds!”
“Labyrinth for mediation (walking)
“Promenade”

Under Other
“Need drinking fountain (hot water)”
“Need crochet class for seniors”

Under Indoor Space Priorities
“The survey result seems to be very important.”

Comment Cards
I would like an analysis of demographics and see followup w/ areas/groups that had a disparity in responses received. Survey demo especially lacking 18-24 and 25-36. Also, are there considerations for why people are requesting all the needs/services submitted when they do not live near AARC? Are their neighborhoods/districts lacking culturally welcoming services/programs? We should not pigeonhole all Asian American wants to AARC when our community lives through the city.

(1) I am Deva Newarne, representing Nepali Society. I want some exhibition permanent that shows Nepali culture. And I suggest to build and paint that looks like Asian Cultures. (2) I want to suggest to have cooking classes where can teach different type of food making

Senior housing that benefits only very few people is very inefficient use of limited public resources. The program should aim to benefit most people to achieve maximum effect.

(1) Prioritize “services”. For example, we want performance center, partitions for conference room, parking spaces. We don’t need senior housing. (2) Allocation reservations for say 10 different groups. Input from Chin Chang.

Very happy with progress so far, we have had many success events here over past 8 years. Parking plan should precede capacity planning of any new Auditorium/event space. Must include covered/enclosed pedestrian walkway between buildings. Agree with the value statements as they are. Keep up the good work!!

Community Meeting #3 Summary

Thursday, March 28, 2019
6:00 pm – 8:00 pm
Asian American Resource Center, Ballroom
(No Language Services Requested)

At the third community meeting, the Preliminary Concepts were presented. Community members were invited to provide comments and input based on how well the concepts aligned with the Master Planning Values and overall response. In addition, community members were invited to respond to a concepts questionnaire tool to be shared to those unable to attend the meeting.

Concept A (Presented 3/28/2019)
Community Meeting 3: Concept Questionnaire Results

### Survey Report
13 October 2017 - 30 July 2019

**Master Plan Values-Concept Questionnaire**

**PROJECT:** Asian American Resource Center Master Plan Update

**SpeakUp Austin!**

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<td>The space should be flexible, capable of supporting a wide range of programming with a priority for cultural arts and active life activities.</td>
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<td>Use sustainable planning and design to take full advantage of current and future resources and funding.</td>
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Optional question (40 responses, 8 skipped)

Future plans should advance the mission and vision of the center as a cultural and life-enhancing space.
Anonymous 3/29/2019 11:17 AM
Concern with both designs is parking - at recent Night Market event at Braker and Lamar, congestion and parking was a nightmare, almost dangerous - concept parking situation and expected capacity don't seem to be aligned consider parking garage.

Anonymous 3/29/2019 11:18 AM
Build space to be multi-use.

Anonymous 3/29/2019 11:21 AM
I like the convenience of the dropoff point relative to the existing & planned space. The open concept seems more open to the rest of the neighborhood, but I think it may dilute the impact of the actual facility.

Anonymous 3/29/2019 11:25 AM
I like the more organic feel of the plaza, the Clear Creek cul de sac entrance. I'm less of a fan of the "wall" idea. I prefer inclusion to exclusion. I prefer the treatment of the pond/floodplain area in Concept A, particularly the path directly engaging the creek. Overall a more "natural" and organic design which I prefer, apart from the front partition concept.

1. The new hall/proscenium (Building marked L) should provide a stage (bigger than what we have now) and a FLAT FLOOR, or it will only serve as a center for cultural performances and not all cultural events where a flat floor is needed. 2. The bridge to the APD parking lot should be for pedestrians only.

Do we need a bridge over the pond?

Anonymous 3/29/2019 11:31 AM
I like the 3 access points from Cameron Rd with the circular drop-off point being in the center is much more convenient that drop-off point for Concept B. I also like the varied orientation of the new buildings to the existing buildings. I like boardwalk across pond.

Anonymous 3/29/2019 11:44 AM
Comments written next to values: [To create opportunities...]: Very Well... [especially, learning garden next to library]: [The spaces should be flexible...]: Somewhat ["Building" should be flat, I think, because many people want just huge hall, not theater proscenium, or space with stairs]: [Design should reflect...]: Well... I can't see any facade in this plan, and also in master plan, there are not any symbolic design for Asian Americans. [Use sustainable planning...]: Very Well... [because "19 space" is remain open for the future]
But I'm not sure about the funding 7 - circular system would be good for drop-off, but I'm not sure if it's really necessary 1 - I think this building is going to be main building of new ones, so I want it to be more clearly designed and planned. 11 - I don't think sculpture garden need to be added in the masterplan because there are already sculpture garden next to the existing building. Rather than that, how about I commercial cafes for renting?! With one-commercial cafe, the outdoor space would be more safe. 15 - Library and learning garden is soooo good idea, I think!! 4 - Stage is also very good idea! }

Do we need a bridge over the pond?

Anonymous 3/29/2019 03:56 PM
I like the bridge area. This will increase the appreciation for the nature surrounding the AARC. It is important to also incorporate education and reflection in the outdoor spaces. The buildings in the main area are not utilizing the space as well as plan B. Having a mix of structured outdoor and indoor spaces is nice.

Anonymous 3/30/2019 02:02 PM
Since there will be an identifiable East Asian rock garden (ja shan), it's important to have sculptures, art, and other outdoor murals and/or garden to represent the other rich cultures present in Asia, including from Southeast Asia, and the Pacific Islands.

Anonymous 4/03/2019 09:56 PM
Thank you for including the performing arts space in both Plans A & B. My big concern is adapting the space for more parking. If there are more events that house more people, we will need parking. Crossing the street to park at overflows at the church presents safety concerns, which is what I faced when I attended the Andrew Yang Presidential rally in March, which was extremely well attended, exciting, and lovely... but it did expose the parking problems. In order to arrive at an intelligent and responsible opinion on either of these proposed concepts, it will require having the following: Access to the cost and proposed budget forecast concept... What is the funding source for either concept?... The proposed time frame for beginning to completion?... Would the construction be opened to local bids? Without these important considerations, we would be like children who assume they have a secret Santa Claus that will just magically give them anything they think would be fun to have. Totally irresponsible.

Anonymous 4/05/2019 09:56 PM
Like the open space between buildings and the turn around in between for dropping off seniors. I really like the greenspace, pond area, and riparian gardens.

Anonymous 4/07/2019 12:15 PM
I like the idea of larger buildings to accommodate large scale artworks and events. Areas can be sectioned off if needed so the plan is more flexible. Overall I think the design is cleaner and a nicer design. I like an open concept design.

Anonymous 4/10/2019 01:49 AM
Like the overall concept: passenger drop-off area. Clear Creek Drive entrance, the way the retention pond is incorporated. The Asian promenade is a very important element, but "B" allocates more space. Try to find a way that the Performing Arts theater can be flexible enough for other uses, such as large cultural events that don't use theater seating. Current auditorium is not big enough for many events. Outdoor stage location and size of outdoor activity lawn is better than "B".

Anonymous 4/12/2019 09:13 PM
Building cluster is more traditional.

Anonymous 4/14/2019 11:40 AM
Plan a is much better than b.

Anonymous 4/15/2019 01:56 PM
Will there be elevators because my tired knees can't handle going up and down.
**Anonymous**
4/22/2019 11:31 AM
Dr. with welcome sculpture Love Boardwalk to creek! Car-Ped bridge from parking overflow - Yay!

**Anonymous**
4/29/2019 12:57 PM
I tried to see it more closely with the link provided but it took me to a 404 message. I hope the design is really accessible and inclusive of people with disabilities, including those of us who use wheelchairs. I hope not just observation areas, but also performance or other activity areas are accessible because people with disabilities are not just observers of life, we may be the presenters, performers, etc.

**Anonymous**
5/01/2019 05:05 PM
Plan A we support

**Anonymous**
5/02/2019 04:05 PM
Currently these communities are holding their gatherings in other places, gradually slopped down from back to front towards the stage. This arrangement can accommodate 800 or more movable chairs and make the stage visible from the back of the room. 3) With so many people using the AARC facility through out the year it may be worthwhile to add a traffic light in the main gate of AARC in Camden road.

**Anonymous**
4/22/2019 11:17 AM
In regards of reflecting Asian American Identities, please consider: Asian, Asian-American, Multiracial Communities (mixed race families). You have an opportunity for this to be a space that doesn't just promote mono-racial categories - since identity is a fluid concept.

**Anonymous**
4/22/2019 11:27 AM
- Not in love with the market space under event court. - It does not make more parking - No space labeled for staff.

**Anonymous**
4/22/2019 09:49 AM
We don't want this to be built. Invest in what this city actually needs - Not in love with the market space under event court. - It does no make more parking - No space labelled for staff.

**Anonymous**
4/18/2019 09:40 PM
Cleer Creek Drive will give a better flow for vehicles existing parking.

**Anonymous**
4/16/2019 01:45 PM
Better to go For A walk Then Sitting On the COUCH.

**Anonymous**
4/15/2019 01:40 PM
down two stories

**Anonymous**
4/16/2019 01:44 PM
Better use of grounds by having 2 story building. Having a few less parking spaces negated by overparking. Onto the circular drive at the end of Clear Creek Drive will give a better flow for vehicles existing parking.

**Anonymous**
4/17/2019 01:36 PM
A Six Hole Disc Golf Course would be Great for this Area...With a beautiful Boardwalk is an excellent idea

**Anonymous**
4/17/2019 01:36 PM
Overall, I like the feel of Concept A the most. I like the circular drop-off driveway between the buildings. I like the cul-de-sac turnout onto Clear Creek Drive, and a sculpture at that entry. I love the boardwalk going over the pond to the creek.

**Anonymous**
4/19/2019 10:03 AM
Better to go For A walk Then Sitting On the COUCH. Stroll Through the Grounds. People of all Ages Can And Will Play It.

**Anonymous**
4/19/2019 01:28 PM
I like the boardwalk!

**Anonymous**
4/19/2019 10:48 AM
Concept A requires a smaller footprint and therefore leaves more greenspace available for current use and potential future expansion. The larger outdoor area provides greater opportunities for cultural, cross-cultural and intergenerational experiences without being constrained within four walls. The two-story design of the building provides differentiated spaces front & back of house requirements - e.g. storage in lower level & meeting spaces in the upper level. The 2 story building provides a better "canvas" for showcasing Asian inspired architectures.

**Anonymous**
4/19/2019 01:28 PM
I tried to see it more closely with the link provided but it took me to a 404 message. I hope the design is really accessible and inclusive of people with disabilities, including those of us who use wheelchairs. I hope not just observation areas, but also performance or other activity areas are accessible because people with disabilities are not just observers of life, we may be the presenters, performers, etc.

**Anonymous**
4/18/2019 09:40 PM
Overall, I like the feel of Concept A the most. I like the circular drop-off driveway between the buildings. I like the cul-de-sac turnout onto Clear Creek Drive, and a sculpture at that entry. I love the boardwalk going over the pond to the creek.

**Anonymous**
4/16/2019 01:45 PM
Better use of grounds by having 2 story building. Having a few less parking spaces negated by overparking. Onto the circular drive at the end of Clear Creek Drive will give a better flow for vehicles existing parking.

**Anonymous**
4/15/2019 01:40 PM
down two stories

**Anonymous**
4/15/2019 01:44 PM
Better use of grounds by having 2 story building. Having a few less parking spaces negated by overparking. Onto the circular drive at the end of Clear Creek Drive will give a better flow for vehicles existing parking.

**Anonymous**
4/12/2019 01:44 PM
We don't want this to be built. Invest in what this city actually needs - Not in love with the market space under event court. - It does no make more parking - No space labelled for staff.

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4/12/2019 01:44 PM
We don't want this to be built. Invest in what this city actually needs - Not in love with the market space under event court. - It does no make more parking - No space labelled for staff.
**Community Meeting 3: Concept Questionnaire Results**

**Q4** Share your thoughts on Concept B.

- **Anonymous**
  - **30 July 2019 01:57 PM**
  - Overall I prefer concept b

- **Anonymous**
  - **30 July 2019 11:17 AM**
  - parking situation needs work consider garage

- **Anonymous**
  - **30 July 2019 11:18 AM**
  - not hard to answer all "very well!"

- **Anonymous**
  - **30 July 2019 11:21 AM**
  - Although this design is more closed off to Cameron Rd than A, the design feels more impressive – creating a more enclosed space between the buildings for gathering space has more of a feeling of bringing people together. I also agree w/the speaker that there is an appeal to being able to view large crowds as you pass by the center. My only concern is that the walkway from the dropoff point to the building entrances may be too long for seniors or those with mobility issues.

- **Anonymous**
  - **30 July 2019 11:25 AM**
  - Concerned about the distance of drop off areas in regards to persons with disabilities. Natural area seems much less engaged and somewhat peripheral. I’d like more engagement w/outdoors. I do like the lack of "wall" and more welcoming entryway, but the straight lines feel too formal. The Clear Creek cul-de-sac is reduced to an appendix, not good for traffic flow.

- **Anonymous**
  - **30 July 2019 11:27 AM**
  - This is the preferred option, but comments for option 1 apply here too. From Concept A: 1. The new hall/proscenium (Building marked L) should provide a stage (better than what we have now) and a Flat Floor, or it will only serve as a center for cultural performances and not all cultural events where a flat floor is needed. 2. The bridge to the APD parking lot should be for pedestrians only.

- **Anonymous**
  - **30 July 2019 11:28 AM**
  - I don’t like the center entrance in this concept, seems less grand and drop-off point is less convenient.

- **Anonymous**
  - **30 July 2019 11:31 AM**
  - Comments written next to values: [To cultivate cross cultural...] Very Well ("5 Space" is very unique) [To create opportunities...] Somewhat (I don’t think we need mural wall in the space of learning garden in Concept A) 5. The idea to make spaces for Asia street is good idea, but it needs to be more interactive with adjacent building. 3. Use of wall in this building might be noisy. I concerned. 5 & 15 How about making some furniture in 5 with connecting 15. I want architects to consider the mural wall is the best for Concept B. 4. The direction of the stage in concept B is better than one of Concept A in terms that pedestrian and visitors can use whole space freely (5, 8, 9, 10, 23) – Loda.
The tea house is a nice touch. The bridge in Plan A target the opportunity for the community to be further in touch with nature in the spaces offered. The actual building area for this plan is better because it utilizes the spaces between the buildings. I think that the outdoor areas connecting the buildings (the space dedicated to the artwork) could be smaller or offer more outdoor art spaces that can be rotated through with different collections. The smooth edges of the plan in this concept is very soothing to look at. And when executed it could be very nice for the community to see and walk through.

Since there will be an identifiable East Asian rock garden (ja shan), it's important to have sculptures, art, and other outdoor murals and/or garden to represent the other rich cultures present in Asia, including from Southeast Asia, and the Pacific islands.

Thank you for including the performing arts space in both Plans A & B. My big concern is adapting the space for more parking. If there are more events that house more people, we will need parking. Crossing the street to park at overflow at the church presents safety concerns, which is what I faced when I attended the Andrew Yang Presidential rally in March, which was extremely well attended, exciting, and lovely - but it did expose the parking problems.

I don't like the buildings so close together without the greenspace in between. It makes it look like a monolithic structure where as concept A has a better integration with the outdoors and leaves more possibilities for beautiful outdoor spaces.

I think the design is fragmented and does not encourage cross cultural activities and presentation. I think it seems to isolate too much... and limits large scale concepts and ideas. The flow seems choppy and restrictive. Are the segmented lines within the buildings representative of movable walls? In that case the overall square footage seems larger and that would be a positive.

Concept B is far superior to Concept A in every way.

I like the tea garden concept in "B", but the outdoor stage location is better in "A". Asia Street better in "B" than "A". (might be able to access economic development funding). Hard to compare interior sizes, but I prefer the flowing design in "A" to the boxy "B" design. Clear Creek Drive entrance might flow traffic better in "A" than "B". Little Walnut Creek overlook good in both concepts. Be sure to consider staging the development based on available funding. Consider improvements to existing building, such as a divider for the auditorium.

Building design invites patrons to venture into other areas of the AARC complex.

It needs the bridge across the water and then it's perfect!
Community Meeting #4
Summary

Wednesday, May 1, 2019
6:00 pm – 8:00 pm
Asian American Resource Center, Ballroom
(No Language Services Requested)

At this final community meeting, the final draft master plan concept was presented. Community members were invited to give feedback.

Master Plan Values-Concept Questionnaire: Survey Report for 13 October 2017 to 30 July 2019

<table>
<thead>
<tr>
<th>Anonymous</th>
<th>4/22/2019 11:31 AM</th>
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<tbody>
<tr>
<td>Like addition of Tea House/Exhibit Hall. Like paved walkways for accessibility to picnic &amp; play areas &amp; pond. They both have great ideas &amp; look exciting!</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Anonymous</th>
<th>4/29/2019 12:57 PM</th>
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<tbody>
<tr>
<td>I tried to see it more closely with the link provided but it took me to a 404 message. I hope the design is really accessible and inclusive of people with disabilities, including those of us who use wheelchairs. I hope not just observation areas, but also performance or other activity areas are accessible because people with disabilities are not just observers of life, we may be the presenters, performers, etc.</td>
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<thead>
<tr>
<th>Anonymous</th>
<th>5/01/2019 10:52 AM</th>
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<tbody>
<tr>
<td>Have been to some performances at ARC recently (music concerts). Current set up and AV system makes it hard to enjoy the music. Having a theater style setting with a high quality AV system will encourage the community to use the PAC more often.</td>
<td></td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>5/01/2019 10:53 AM</th>
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<tbody>
<tr>
<td>Current set up and the AV system makes it hard to enjoy and event. Having a real theater style setting with high quality AV system will make more sense.</td>
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<table>
<thead>
<tr>
<th>Anonymous</th>
<th>5/02/2019 04:05 PM</th>
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<tbody>
<tr>
<td>This seems to be the substance based on what I heard in the meeting on 05/01/2019. Also, I have added a few suggestions which might be taken into consideration: 1). Class rooms can be added in Phase 3 of development of the Master Plan. For now, the main room in Phase 1 can be temporarily (movable) partitioned to create another 6 class rooms for various activities. This will make a total of 8 + 6 = 14 class rooms, enough for current activity levels. 2) AARC needs bigger space to accommodate 800 to 1000 people from Vietnamese, Chinese, Indian, South Korean, Cambodian communities. Currently these communities are holding their gatherings in other places, thereby AARC losing revenue. To hold at least 800 people in the space in stage 2 of development, Gallery seating does nor seem to be a good idea. Removable seating seems a better utilization of space and most of the communities seem to like it. One compromise might be to make the floor gradually slopped down from back to front towards the stage. This arrangement can accommodate 800 or more movable chairs and make the stage visible from the back of the room. 3) With so many people using the AARC facility through out the year it may be worthwile to add a traffic light in the main gate of AARC in Camden road.</td>
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Optional question (34 responses, 14 skipped)
### SpeakUp Austin: Cultural Design Considerations

<table>
<thead>
<tr>
<th>No.</th>
<th>Contribution</th>
<th>Author</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Idea: I would like to see the existing facilities being open on Sundays and more week nights when volunteers are more available to run programs. Description: After hour opening</td>
<td>Phil. TrucViet</td>
</tr>
<tr>
<td>2</td>
<td>Idea: More availability to the public such as weeknights and entire weekend Description: Events at nights and weekends are ideal for the people in Austin as most of us are busy with weekdays and during business hours.</td>
<td>lananguyen</td>
</tr>
<tr>
<td>3</td>
<td>Idea: Please add a multipurpose movie/stage theatre Description: There’s already a healthy amount of movies that speak to the Asian and Asian American experience, including award-winning films like WHO KILLED VINCENT CHIN, THE JOY LUCK CLUB, MEET THE PATELS, THE KILLING FIELDS OF DR. HAING S. NGO, ABACUS, etc. With the back to back successes of Asian American stories told by Asian Americans like CRAZY RICH ASIANS, SEARCHING, and TO ALL THE BOYS I LOVED BEFORE, it’s opened Hollywood up to fund more Asian American movies, documentaries, and TV shows, and we should prepare ourselves to share our culture and art to the City of Austin. A proper theater (pitched seating for reading subtitles, quality projector and speakers, stage and lighting grid for Q&amp;A’s and live stage performances, sound board for microphoning multiple speakers, etc.) would allow for easier access to hosting more affordable screening/stage events and more free community screenings/stage events. Austin Asian American Film Festival has long been an advocate for empowering the Asian American voice in media, and we hope the Austin community will support this also.</td>
<td>Andrew Lee</td>
</tr>
<tr>
<td>4</td>
<td>Idea: Multi-use event spaces: multipurpose room for active use, dance studio, black box theater, proscenium stage theater Description: With more demand for event (classes, screenings, art gallery, rehearsals, performances) spaces, there is a dire need for rooms with different flooring (no carpet) and configuration capability designed for a variety of activities. The MAAC and Carver have a variety of such rooms.</td>
<td>anu</td>
</tr>
<tr>
<td>5</td>
<td>Idea: expanded parking lots for large events</td>
<td>anu</td>
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<tr>
<td>6</td>
<td>Idea: 250-300+ capacity theater with stage, fixed seating, full lighting and sound capability Description: The lobby could double as an art gallery space as patrons enter.</td>
<td>anu</td>
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<tr>
<td>7</td>
<td>Idea: More classrooms and meeting rooms that are open on weekends and extended hours</td>
<td>anu</td>
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<tr>
<td>8</td>
<td>Idea: Outdoor amphitheater or event space for festivals and other informal events.</td>
<td>anu</td>
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<tr>
<td>9</td>
<td>Idea: sculpture garden with Asian inspired art installations that can change periodically</td>
<td>anu</td>
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<tr>
<td>10</td>
<td>Idea: Please add the outdoor facilities similar to the attached image.</td>
<td>Jaujiun</td>
</tr>
<tr>
<td>11</td>
<td>Idea: Images of Asian Style street at Asian American Resource Center Phase-2 Master Plan Description: Asian style street has been a major character of AARC since its phase-1 master plan. The attached file provides the examples of Asian street, stores, festivals, and parades in Taiwan.</td>
<td>Schiller Liao</td>
</tr>
</tbody>
</table>
Schiller Liao Response to COA AARC Planner Greg Montes, AARC Master Plan: January 28, 2019

Thank you Schiller for your commitment to the Asian American community and the entire city. I really appreciate the feedback as we are always looking for ways to serve Austinites better. Below are my thoughts and a few questions that will help me assess and improve our process:

- "Master plan information was not well understood": could you elaborate more on this? For example, did we miss language interpretation service? Was the information too technical? Was the presentation too quick? Help me understand with more specific examples so I can discuss this with our engagement team on what we need to do better. — (SL) It seems that many attendees missed the verbal presentation in Community Meeting #1 and was not aware of the verbal presentation. In addition, the presentation boards are not big enough and hard for people to correlate the information on the space to the picture itself since most attendees are not trained to read the drawings. It might be better to have two separate presentations in the Community Meeting #2 meeting on 1-31-2019.
- "Lack verbal presentation": we provided a presentation by PARD staff and the consultant team at the beginning of the meeting. Could you elaborate more regarding community expectations? What type of set up would have been better? Feel free to describe to me what community expectations might look like. — (SL) It seems that the presentation at the beginning of the meeting by PARD and the Consultant team was not well received. How long was the presentation? Has it been continuously projected on the screen to allow attendees to see the information? The Meeting #2 flyer states the following: "This meeting will confirm what we've heard so far and focus on developing values that align with the vision of the future of the AARC." The question is that the presentation of Community Meeting #2 on 1-31-19 will be a revised version based on the information received so far, or it will be the same as the presentation of Meeting #1?
- "Lacks Q&A session": We had stations set up for participants to ask questions to PARD staff and consultant team. What would have been a better set up? — (SL) People were expecting an opening Q&A with presenters answering questions on the stage. You may want to remind the attendees by using microphone to tell them how the Q&A will be conducted.

The next section addresses several requests and I am providing follow ups:

- "Lack of tree survey result — Number of heritage trees, locations, sizes": A tree survey is forthcoming and will help determine appropriate locations for future development. What do you think would be the best avenues to share this information with the community? I am thinking the master plan website and a paper copy at the AARC. What else should we do? — (SL) We thought the tree survey was completed already. This survey is important to show citizens why the AARC 15-acre site can’t be used for buildable already. Posting it on Master Plan website is one of the ways. Need to present the survey result to community.
- "Does not meet sub-chapter E requirements and Need to show 100-year flood plain": Thank you for the reminder. At community meeting #1, we had several boards with this information as well as a Site Analysis Map that shows the 100-year flood plain. What other avenues would you recommend to share this information with the community? — (SL) Could I or NAAO see the presentation boards and slides before 1-31-2019?
- "Need to include 2006 AARC Master Plan as a basis": We agree that planning is a long term process and that each phase is a step forward to fulfilling a community vision. PARD and the consultant team are currently using the Phase 1 Master Plan that was completed in 2006 as a resource. Would you advise us on how you would like us to honor this very important milestone in this process? (SL) Include the 2006 AARC master plan and major images as a portion of the materials in the Community Meeting and make comparison between 2006 plan and the phase-2 master plan in progress.
- "Has not reflected the conclusions of NAAO’s Needs Survey": The team appreciates the efforts of the NAAO’s work. Your organization is a critical part of our outreach efforts. The NAAO survey results will be incorporated into the overall community engagement summary that will influence the conceptual design of the property. We will share all the progress as we are listening and developing each document. (SL) Understand, however, when and how the "NAAO’s Needs Survey" to be incorporated is not clear to NAAO.
- "Has not reflected the primary concepts of AARC Phase 1 Master Plan": During our preliminary analysis, we discovered that due to changes in City Ordinances, Development Regulations, and existing on-site vegetation, Phase 2 concepts may not look exactly like Phase 1 concepts. However, we are taking into consideration past and current feedback so we can create a plan that includes the voices of the participants. (SL) Please indicate what have been changed in City Ordinances, Development regulations, and existing on-site vegetation since 2007 and how each of the change affects the master plan. A broad statement by saying that the changes in City Ordinances, Development Regulations have been changed is not clear and convincing to the community.
- "Site Analysis needs to clearly illustrate areas and difference uses": the current Site Analysis Maps illustrate current conditions, such as topography, flood plain, existing trees, site circulation and existing infrastructure or facilities. How do you feel would be a better way to share this information with the community? (SL) Bottom line is that we need to know where we can build buildings and where we cannot. On Site Analysis Diagram, it is unclear whether the "Existing Wooded Area" is totally unbuildable or still allowable to build something.

- Need to show maximum buildable floor areas with a 3-D model? Thank you for the recommendation. We are not at this stage of the process. We are still listening to ideas and recommendations from the community. Once we finish this phase, PARD and consultant team will develop concepts. Our commitment is to include community participation every step of the way. (SL) Analyses of applicable codes, City Ordinances, Development Regulations and land use should have basic potential buildable floor area for the site based on AARC’s current zoning as “Public District”. The basic information are coverage ratio, volume ratio, etc.
- Need to locate pedestrian bridge close to existing AARC building. This is one idea that has reoccurred many times. We are required to follow an assessment process before solidifying. We will share the outcomes of every idea as we analyze all possibilities. (SL) Would like to see its location shown on the plan.
- Need to consider normal operation and AARC activities during Ph. 2 construction? Thank you for the reminder. We will work with AARC staff prior to any construction to determine how future build out will impact the AARC and the services they provide. This activity will include a communication plan for current and future users of the facility. (SL) This part needs to be included in the Execution Plan in the AARC Phase-2 Master Plan to see the construction impacts to the current AARC. A project schedule will be needed to illustrate the timeline and sequence of the activities.
Additional Comments

AARC 5th Birthday Anniversary, October 6, 2018: Master Plan Board Question

What do you want at the AARC?

Ban muốn diệu gì tại AARC?
你想在亚美文化中心得到什么？

AARC Community Meeting #2

C. Next Steps

* "Need to include Asian Community (NAAO) in the Master Plan process to provide input before next community meeting on 01/31/2019": We are scheduling a meeting with your organization prior to the next meeting. We are hoping that your members will also attend the Community Meeting #3. Please encourage everyone to invite others as well by sharing the following event link: https://www.facebook.com/events/718116351894775/. (SL) Look forward to it. Are you talking about NAAO meeting on 1-30-2019?
_additional_comments_

**Letter from Schiller Liao: July 15, 2019**

Dear Greg and Laura (COA PARD),

Thank you for your phone call and the emails about the presentation dates.

Network of Asian American Organizations (NAAO) had a leadership meeting on 6-29-2019 on the status of AARC Phase-2 Master Plan, the process, and the outcome of the Master Plan so far. Because NAAO has not seen the latest development of the Master Plan after PARD made a presentation of AARC Phase-2 Master Plan to NAAO on May 26, 2019, we would like to have an opportunity to see the latest development of the Master Plan and provide our input before PARD starts making presentations. If we do not see it, we are not certain that we will be in support of the AARC Phase-2 Master Plan.

In Greg Montes email dated 6-27-2019, he indicated that several presentations have been tentatively scheduled as follows:

- July 16 – Asian American Quality of Life Commission
- July 31 – Network of Asian American Organization
- Aug 12 - Land, Facilities & Programs Committee
- Aug 27 – Parks Board
- Sept 19 - City Council

We sincerely suggest PARD revise the above scheduled presentations until the AARC Phase-2 Master Plan is reviewed by and discussed with NAAO, and then get it updated based on the suggestions from NAAO in order to meet the needs of the community.

Based on NAAO’s afore-mentioned leadership discussion on 6-29-19, here are several directions that the AARC Phase-2 Master Plan needs to address:

**A. Maximize site utilization for Phase-2 and Phase-3:** Current Master Plan has been developed with horizontal layout and its buildings are no more than two stories. It is our opinion that the Master Plan needs to calculate the maximum square footage allowed by the current land zoning purpose and it needs to develop the master plan layout both horizontally and vertically in order to allow for open land available for Phase-3 development, assuming that the Phase-2 budget in unable to accommodate all needed spaces. Based on the NAAO Needs Survey, we would like to see the Master Plan address the needs of the spaces indicated in the following priority order:

- Performance Theater,
- Senior Housing,
- Additional Classrooms (including dividing existing AARC Assembly Hall into 8 rooms)
- Additional Meeting Rooms,
- Asian Art Studios/Stores,
- Additional Exhibit Space and
- Additional Office Spaces.

**B. Optimize parking arrangement:** Parking is the first priority need for outdoor space according to the NAAO’s survey. Providing convenient parking in the AARC site and the neighboring 311-Rufford site linked by a pedestrian bridge for both AARC Phase-2 and AARC Phase-3 future needs to be considered thoroughly. A parking garage structure in the 311-Rufford site to benefit both 311-Rufford site and AARC may be needed to best utilize the city’s land since AARC’s main events are often held on weekends and they need high volume of parking spaces. On the contrary, 311-Rufford site are usually in their off-hours at weekend and the parking spaces are available for AARC events.

**C. Use public-private partnership concept:** Current Master Plan has only considered using the public fund to develop the AARC site. This has limited the overall long-term vision of AARC Master Plan, in which bringing in Asian Commercial stores/Art craft stores, or senior living area is important. Those functions are best suited for public-private partnership in order to increase city’s revenue. We encourage PARD and the AARC Master Plan to address this portion, even that Phase-2 budget may not be able to address this portion, but it needs to be planned for future Phase-3.

**D. Address Performing Arts Theater options and related issues:** Community has expressed divided opinions of what kind of Performing Arts Theater will be needed in the AARC Phase-2. There are three different options: (a) a Performing Arts Theater with 300–500 fixed-sloped seating, (b) a Multiple-purpose Performing Arts Theater with 800–1000 flexible seating on flat floor, (c) a combined option of (a) and (b). While this is a decision that needs the community to think further, it is critical for the AARC Phase-2 Master Plan to discuss the following issues for each option:

- Main purpose of the performing arts theater
- Seating capacity
- The role in promoting Asian performing arts
- Frequencies of usage
- Estimated cost
- Parking issue
- Available funding
- Schedule

The above information will be critical for the community to decide which option to choose. Please let me know if you have any questions. Thanks.

Schiller Liao
Vice President, NAAO AARC Phase-2 Liaison
Additional Comments

Facebook Comments: Presented by Christine Hoang, Color Arc Productions at Small Group Discussion #7: Artists and Creatives on Thursday, January 17, 2019

Christine Hoang  December 14, 2016  

Hey Austin Creatives! The Asian American Resource Center (AARC) is seeking input for the next building phase of the AARC and they want to make sure voices from our growing creative community are part of the process. I invite you to join me in advocating for a new performance space for our creative community where we can perform live theatre, improv, standup comedy, dance, storytelling, poetry, live music, spoken word, and host film screenings. If you would also like the AARC to create a live performance venue in the next building phase, please “like” and/or post your support in the comments. I will screenshot your support and attach it to a future proposal.

Andrew Lee, Hanna Huang, Yiau Lu, Kimm Tran, G-Su Paik, Jane Lee, Mindi Vec, Virgil Westby, Norman Tran, Christine W Chen, Nguyen Staverton, Thanh Bui, Betty Soo, Tim Tsi, Huay-Bing Law, Allison Chang, Jerry Damon Chang (JD), Eric Loe, Sharon Hsu, Eric Ceur, Megan Tabake, Rommel Buit, Tristan Mercado, Pekka Ocsawy Feldman, Tony Le, Gene Zhou, Jane Lee, Atchandani, Le Lien, Winnie Hsia, Chi Reece, Karen and Jennie Jambon, Underwood, Rudy Ramirez, Lisa B, Thompson, Lilli Lopez, Allegro Jade Fox, Ben G Bazin, Ryan Darbonne, Courtney D’Angelo, Marc A. Poulet, Tyler Matry, Jeremy Rashad, Casey Luong, Michelle CT Alexander, Alan Nguyen, Delente Hoyos, Jesus Villeda, Elizabeth V. Newman, Lindsey Chekalik, Caroline Reck, Rossand Faires,

Karen and Jennie Jambon Underwood I so appreciated the AARC when we were rehearsing A Girl Named Sue. They proved to be true partners to the Arts. Austin has such a thriving and diverse arts community with so few spaces to showcase that art. The AARC is perfectly poised to become an even better collaborator and partner by expanding their space to include a performance venue.

Like Reply 3m

Mellisa Virgil AARC has been a great asset to The Vortex when we needed rehearsal and meeting space. A performance space (and any additional space for rehearsal) would be a huge boon to our artistic community.

Like Reply 3m

Candace J. Rock Absolutely needed

Like Reply 3m

Elizabeth V. Newman Yes please! Austin is in dire need of performance and rehearsal spaces that are available and affordable to our artistic community.

Like Reply 3m

Reidy Ramirez The AARC and its incredible staff was essential to making PEOPLE OF COLOR CHRISTMAS happen not only at their own space, but at cultural spaces around Austin. A new performance space would be a chance to showcase more POC-centered art and draw connections between the larger Austin theatre community and communities of color. The art will be better, and the city will be better.

Like Reply 3m

Alexandra Russo Th AARC has been vital to creative spaces issues this city is facing and it is so wonderful to have it as a resource. Including a performance spaces would not only benefit our theatre community but the community at large and help our city with cultural appreciation and outreach. So many possibilities are opened with a performance space included and I look forward to continued growth of the AARC.

Like Reply 3m
The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request. For assistance please contact (512) 974-3914 or Relay Texas 7-1-1.