A photograph of the Austin skyline, featuring several tall skyscrapers and a green field in the foreground, serving as a background for the title.

Office of the City Auditor


Audit Plan - Proposed

Fiscal Year 2020

The Office of the City Auditor conducts audits and investigations. Our work helps improve Austin city government to make it more transparent and accountable.

The Office of the City Auditor collects information about risks facing the City. This information comes from the City Council, City management, and the public. Also, we track national and local issues that could affect Austin. The City Auditor assesses this information to identify value-added audit topics. The City Auditor then considers available resources and other factors to identify the projects included in this Audit Plan.

New Audits		
	Audit Topic	Preliminary Objective(s)
1	Redistricting (Non-audit)	Initiate and widely publicize an application process that promotes a large, diverse group of applicants for the Independent Citizens Redistricting Commission. [Required by City Charter provisions]
2	Cost-Savings Initiative	Identify opportunities to save money or gain efficiencies while sustaining or improving City deliverables.
3	Resource Allocation for Austin Fire Department and Austin-Travis County Emergency Medical Services	Does the allocation of public safety resources align with demonstrated public safety needs?
4	Police Data Reporting	Does the Austin Police Department collect and generate reliable information for reporting purposes and to inform management decisions?
5	3-1-1 Customer Service	Does 3-1-1 adequately address questions, comments, and concerns of members of the community?
6	Austin Code Department Repeat Offender Program	Is the City's Repeat Offender Program helping ensure rental properties are addressing health and safety concerns?
7	Parking Management	Does the City effectively manage parking programs to achieve intended mobility goals?
8	Technology Procurement	Is the City's process for obtaining technology goods and services efficient and do those goods and services meet City needs?
9	Workforce Management Series: Recruiting and Hiring	Do City efforts to recruit and hire result in the most qualified and diverse workforce possible?
10	Coordination with Other Governments: Interlocal Agreements	Does the City track and meet its obligations and enforce those of its partners according to established interlocal agreements?
11	Lobbyist Registration Compliance	Are lobbyists complying with City Code provisions? [Required by City Code provisions]
12	Ongoing Follow-up for Prior Recommendations	Are recommendations previously issued by the City Auditor being implemented by departments?



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Carryover Audits - Started in Fiscal Year 2019 to be completed in Fiscal Year 2020

	Audit Topic	Objective(s)
C-1	Public Safety Dispatch	Are emergency service calls being dispatched in an effective and efficient way to meet community needs?
C-2	Impact of Austin Police Department's Community Policing Efforts	Have community policing efforts been effective for the Austin Police Department and the community it serves?
C-3	Fleet: Purchase and Replacement	How are fleet purchase and replacement decisions made that balance departmental needs, usage, cost, and environmental sustainability goals?
C-4	City Efforts to Reduce Carbon Emissions	How effective are the City's efforts to reduce community-wide carbon emissions from energy generation and transportation?
C-5	Effectiveness of Financial Tools for Economic Development	Are City tax increment financing tools effectively achieving the established goals of the community?
C-6	City Cultural Centers	Five separate objectives regarding the effectiveness of cultural center performance and services provided to the community. Specific areas of focus include governance, operations, programming, staffing, and cost of services.

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