10/17/2019

# **Recommendation for Action**

## File #: 19-3118, Agenda Item #: 18.

Posting Language

Authorize negotiation and execution of a contract with Tyler Technologies, Inc., to provide open data platform services, for a term of five years in an amount not to exceed \$3,200,000.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

## Lead Department

Purchasing Office.

## Client Department(s)

Communications and Technology Management.

#### Fiscal Note

Funding in the amount of \$600,000 is available in the Fiscal Year 2019-2020 Operating Budget of Communications and Technology Management. Funding for the remaining contract term is contingent upon available funding in future budgets.

## Purchasing Language:

Sole Source.

## For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or <u>AgendaOffice@austintexas.gov <mailto:AgendaOffice@austintexas.gov></u> or to Gil Zilkha, at 512-974-2696 or <u>Gil.Zilkha@austintexas.gov <mailto:Gil.Zilkha@austintexas.gov></u>.

## Additional Backup Information:

The contract is for the Socrata technology platform that hosts the City's open data portal. The portal provides Council and the public with more accessible performance data, transparency, and opportunities for collaboration in government. Examples of data provided through municipal portals include crime statistics, transportation data, financial data, geospatial data, and general data subject to Public Information Act requests. This portal makes City data available in a variety of industry-standard formats and reaches three key user groups: website users, researchers, and software application developers. Furthermore, this interface provides accessible data sorting, searching, and filtering capabilities as well as community features for dataset commenting, rating, and discussion. The portal has been in operation since 2011 and has been updated with enhanced services to meet the new goals of the City.

Tyler Technologies, Inc. owns all intellectual property related to this interface, is the sole developer and provider of the Socrata software, and does not allow other parties to provide support. Socrata is the only solution with an application programming interface which allows the ability for a variety of user options to view, filter, and consume the raw data made available on the portal. In addition, the Socrata solution is the only one that provides the capability to push data into the federal data catalogue, uses standard Environmental Systems

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Research Institute (ERSI) integration (ESRI is the City standard for Geographic Information System data), and contains social features encouraging participation and collaboration online.