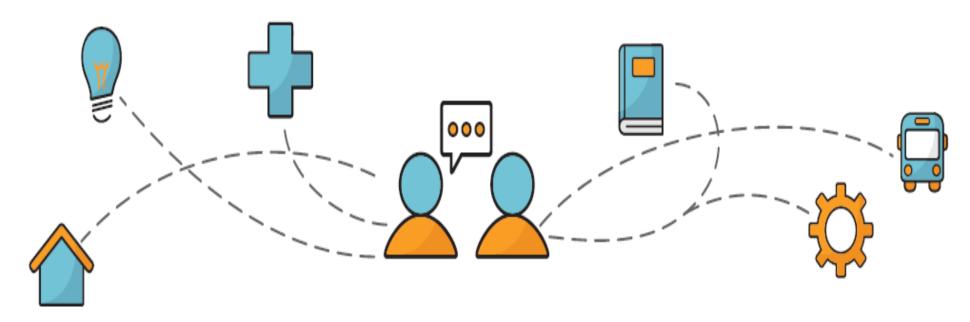


Through the partnership of 12 agencies, the Best Single Source Plus (BSS+) collaboration acts as our city's first line of defense for families who are in crisis and at risk of homelessness. BSS+ combines flexible monetary resources and highly skilled social work professionals to ensure that Austinites remain stable and thriving in our community.

BEFORE BSS+ PROGRAM

Prior to BSS+, a partner agency like Meals on Wheels may have been addressing food insecurity with a client but was not able to provide comprehensive housing and financial assistance if a housing crisis occurred. Clients spent a great deal of time searching for other community resources to address the housing crisis and often disengaged with the original agency to focus on the crisis.



WITH BSS+ PROGRAM

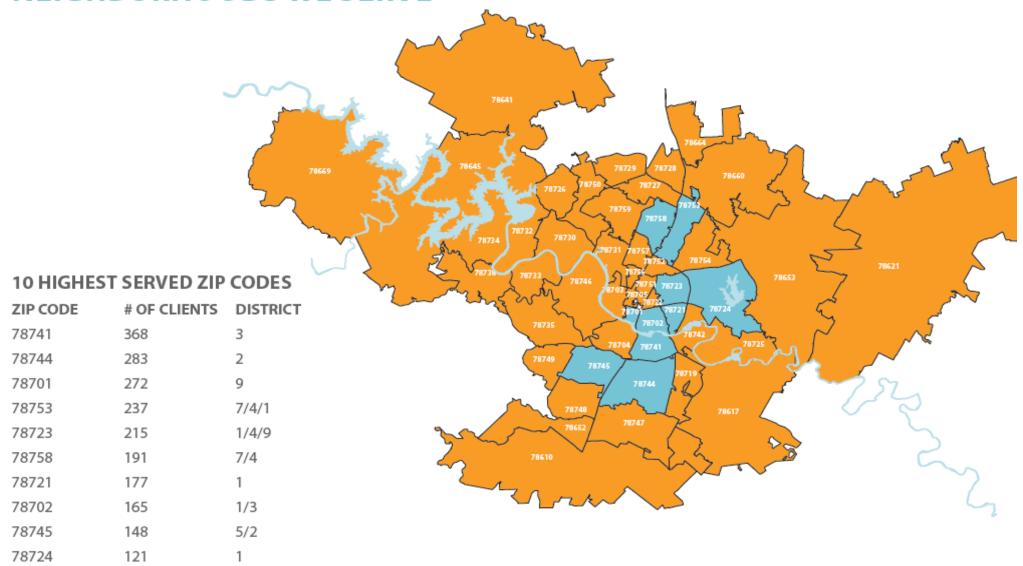
A client enrolled in a Meals on Wheels program may be receiving case management and daily meals in their home.

If a case manager finds the client in a financial crisis that could cause them to become homeless, they can use BSS+ funds to pay for things like rent, utilities, and minor home repairs so the family remains stable in housing.

The client remains stably housed and engaged with their case manager in original program.



NEIGHBORHOODS WE SERVE



HOMELESSNESS SOLUTIONS THAT WORK

MEASURING RESULTS IN RECENT YEARS

BSS+ partners provide a range of services to prevent or provide rapid rehousing for individuals and families facing or experiencing homelessness. While partner agencies provide a range of wraparound services to support overall wellbeing, the primary goal of BSS+ is to provide access to sustainable housing.

As part of its ongoing evaluation of services, BSS+ recently reviewed results of its programs over a two-year period ending Sept. 30, 2017.

Results indicated that 94 percent of individuals and families served through the BSS+ program over a two-year period ending Sept. 30, 2017, remained housed.

Although the program is not required to measure returns to homelessness, BSS+ considers this a key measure of success for BSS+ and the people it serves.

NUMBER OF CLIENTS EXITING TO PERMANENT HOUSING

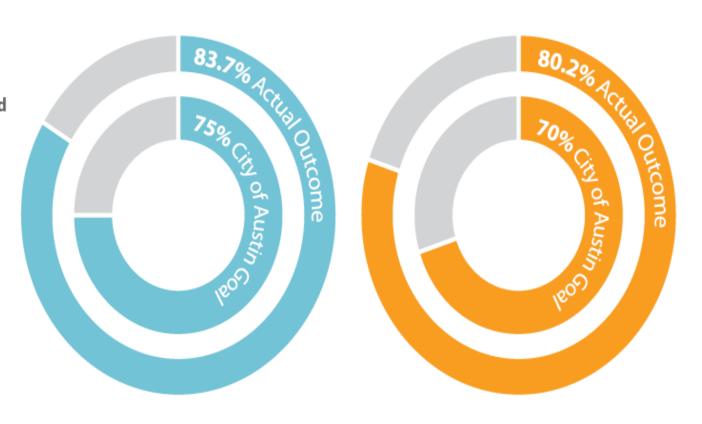


OUTCOMES EXCEEDING CITY OF AUSTIN GOALS

Outcomes for both Homelessness
Prevention and Rapid Rehousing exceeded
City of Austin goals in 2018. Of 288
households in Rapid Rehousing programs,
231 were considered stably housed at exit.
In Homelessness Prevention programs, 385
of 460 participating households exited the
programs stably housed.

- Homelessness Prevention
- Rapid Rehousing

HOUSEHOLDS EXITING PROGRAMS TO STABLE HOUSING IN 2018



BSS+PARTNERS





























