



# **SOUTH AUSTIN NEIGHBORHOOD CENTER PROGRAM YEAR 2019**

## **Community Development Commission**

**November 12, 2019**

**Yvonne Meyer, Program Manager, South Austin Neighborhood Center**



# South Austin Neighborhood Center

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- One of six Neighborhood Centers that provide basic need services to individuals and families in the Austin and Travis County area.
- All services provided are free of charge.

# South Austin Neighborhood Center

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- Some services require financial eligibility screening.
- Center hours:
  - Monday-Thursday 8:00 a.m.-6:00 p.m.
  - Fridays 8:00 a.m.-12:00 p.m.

# What's Unique about SANC

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- Multi purpose agencies under one roof for example: Family Connect, Child Inc., Meals on Wheels and More, Work In Texas
- Only COA Neighborhood Center west of Interstate Hwy. 35
- Ongoing partnership with CommUnity Care Clinic next door serving some of their clients

# Services

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- Basic Needs Services
- Case Management
- Health Services
- Information and Referral

# Basic Needs Services

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- Food distributions
  - Fresh Foods for Families
  - Partnership for food recovery with Wheatsville , Sprouts, Keep Austin Fed
  - Healthy Options Program for the Elderly (HOPE)
  - Food pantry
  - Clothes Closet

# Basic Needs (cont.)

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- Seasonal Distributions
  - Fans
  - Coats for Kids
  - Child Safety Seat Distribution/Education
  - Blue Santa applications
  - Children's Settlement House Vouchers

# Basic Needs (cont.)

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- Rent and Utility assistance
- Bus passes
- Applications for SNAP, TANF, Medicaid through the HHSC Community Partner program
- Information and Referral



# Case Management

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- Self-Sufficiency Case management focused on assisting people to transition out of poverty - budgeting, job search assistance, job coaching, training and education programs
- Related supports – Connections to affordable housing, child care, child support
- 31-day bus passes
- Short-term counseling – Quality of Life

# Public Health Nursing

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- Health Screenings
- Diabetes Case Management
- Pregnancy Tests
- Flu Shots (Fall)

# Demographics (Direct Funded Services)

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## ➤ Race

❖ <b>Black or African American</b>	119
❖ <b>White</b>	267
❖ <b>Multi-race</b>	49
❖ <b>Other</b>	4
	Total: 439

# Demographics (cont.)

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➤ Ethnicity

❖ <b>Hispanic or Latino</b>	226
❖ <b>Not Hispanic or Latino</b>	<u>213</u>
	439

# Demographics (cont.)

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➤ Age

❖ <b>0-5</b>	66
❖ <b>6-13</b>	68
❖ <b>14-17</b>	37
❖ <b>18-24</b>	52
❖ <b>25-44</b>	107
❖ <b>45-54</b>	44
❖ <b>55+</b>	<u>65</u>
	439

# Demographics (cont.)

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➤ Education -Adults ages 25+ and over:

❖ <b>0-8 Grade</b>	9
❖ <b>9-12/Non Graduate</b>	43
❖ <b>HS Grad/GED</b>	98
❖ <b>12+ Post Secondary</b>	25
❖ <b>2 or 4 Yr. College Graduate</b>	17
❖ <b>Graduate/ Other post-secondary</b>	24
	Total: 216

# Demographics (cont.)

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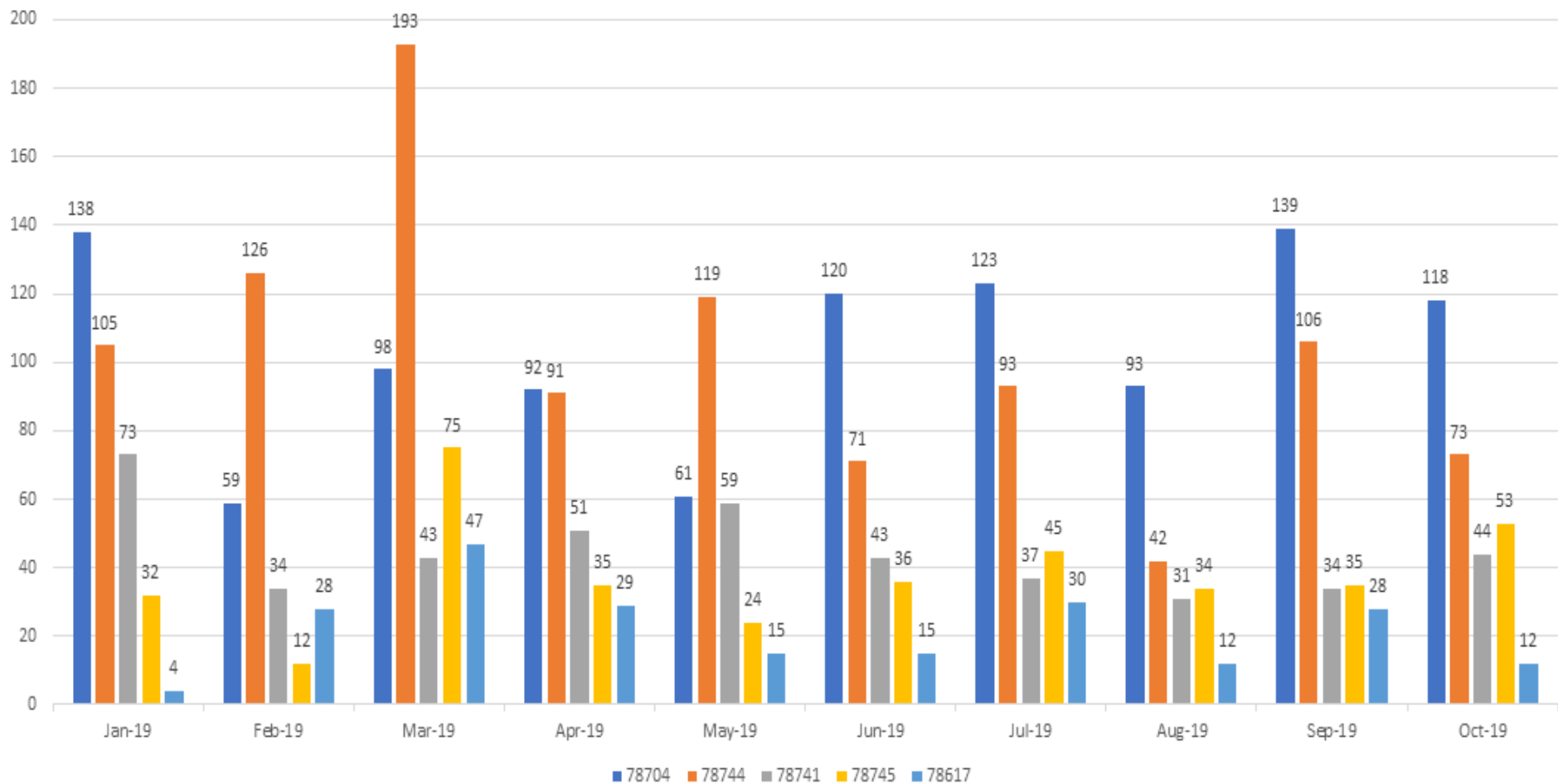
## ➤ Household Family Type

❖ <b>Multigenerational</b>	2
❖ <b>Single Persons</b>	94
❖ <b>Single Female Parent</b>	61
❖ <b>Single Male Parent</b>	3
❖ <b>Two parent Household</b>	17
❖ <b>Two Adult Household</b>	14
❖ <b>Other</b>	2

Total: 193

# Food Distribution Zip Codes

South Austin Neighborhood Center





# Client Impact – Basic Needs

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- **1084** direct funded CSBG services in the form of rent, bus passes and gift cards were provided. (October 2018-September 2019)
- **120** people avoided eviction (Oct-Sept.)
- **29** people kept utilities on or were restored (Oct-Sept.)
- **8534** unduplicated people received CSBG supported services primarily through mass distributions. (Oct.-Sept.)

# Client Impact - Employment

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October 2018 – September 2019

- **15** individuals Transitioned Out of Poverty
- **14** clients got jobs
- **12** clients increased income

# Client Impact - Health

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October – September

- **736** people served by the SANC nurse
- **25** people received diabetes case management
- **29** people connected to health insurance
- **51** people given flu shots

# Client Impact- Dove Springs

## Outreach basic needs

- 2,439 persons received food services for the first time October- Sept.2019
- 12,589 persons received food services several times October- Sept.2019.

# Success Story

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Single female who was raised as a foster child. She became homeless due to mental health diagnosis and barriers associated with the diagnosis. She was living in the woods adjacent to the South Austin Neighborhood Center and worked odd jobs.

- Started working with SANC social worker.
- Used resources provided by SW to acquire mental health services and activate the coordinated assessment.
- Connected with ECHO and found affordable housing.
- Started fulltime food service job.
- Transitioned Out of Poverty.

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A photograph of a piece of white lined paper with the word "Questions?" written in a large, black, cursive script. A black marker is visible in the bottom right corner, with its tip pointing towards the end of the word. A thick, curved black line is drawn underneath the word. The paper has vertical blue lines.

Questions?