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MEMORANDUM

TO: Mayor and Council
FROM: Stephanie Hayden, Director 
DATE: November 14, 2019
SUBJECT: Resolution No. 20190411-026 Funding for The Salvation Army's shelters and Case Management Activities

This memorandum is intended to provide an update on the actions taken to respond to the April 11, 2019, City Council approved Resolution No. 20190411-026, which directed the City Manager to identify potential sources of funding that would:

- (1) Assist the Salvation Army's Rathgeber Center in becoming fully operational, and
- (2) Provide case management services for clients at the Salvation Army's Downtown Shelter and Social Service Center.

On June 4, 2019, City staff briefed Council on City initiatives addressing homeless-related issues and recommended additional funding for expanded case management at Salvation Army's Downtown Shelter and funding for the Rathgeber Center.

As a follow-up, on August 8, 2019, Council authorized staff to negotiate and execute an agreement with The Salvation Army for services at the Rathgeber Center in an amount not to exceed \$1,000,000 in one-time funding. This funding will contribute to the annual operations budget of approximately \$5,000,000 for the Rathgeber Center to become fully operational. The 212-bed facility will provide emergency shelter, meals, clothing, case management, connection to housing resources, and other basic needs services. In April 2019, The Salvation Army reported a waitlist of nearly 200 women and children for shelter. When the Rathgeber Center is fully operational, The Salvation Army will be better positioned to meet this need.

Council also approved one-time funding in an amount not to exceed \$500,000 to expand services at the Downtown shelter. The Salvation Army is currently able to provide approximately 25% of its clients at the Downtown Shelter with case management services. The additional \$500,000 will



support staffing and infrastructure needs to significantly expand case management and allow clients greater access to the building and housing-focused services.

Austin Public Health staff are in the process of negotiating the scope of work and performance outcomes for each contract.

If you have any questions or need additional information, please do not hesitate to contact me at 512-972-5010.

CC: Spencer Cronk, City Manager
Chris Shorter, Assistant City Manager
Rodney Gonzales, Assistant City Manager
Lori Pampilo Harris, Homeless Strategy Officer