

Late Backup

Homelessness Efforts Update



HOMELESS OUTREACH STREET TEAM (HOST)

&

EMS COMMUNITY HEALTH PARAMEDICS (CHP)



Homeless Outreach Street Team (HOST)

Multi-Disciplinary Team

- Police officers, mental health professionals, paramedics, case managers

Partner Agencies

- Integral Care, APD, EMS & DACC

Objectives

- Seek out & engage individuals experiencing homelessness
 - Identify barriers to housing, medical care and mental health services
 - Navigate & connect to services that address needs related to barriers
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EMS Community Health Paramedics (CHP)

Multiple Functions

- Provide medical care & service navigation
- Coordinate & collaborate with various service providers
- Embedded with the HOST team

Partner Agencies

- Access to same agencies as HOST
- Integral Care, APD, DACC, etc.

Same objectives

- EMS CHP staff working with the homeless have the same objectives as HOST
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Outreach & Efforts

January 15, 2020 through February 14, 2020

Outreach

- Individuals engaged: 404
- Visits: 209

Services Provided

- Medical: 50 individuals
- Mental Health: 26 individuals
- Substance Use: 4 individuals

Critical diversions

- EMS Transports & ED Admissions: 19
 - Jail Bookings: 2
 - Psychiatric Hospital Admission: 2
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Outreach & Efforts

HOST & EMS CHP primary focus areas

- HOST focuses on Downtown & West Campus area
- EMS CHP focuses on areas outside of HOST
 - US 183, Ben White Blvd, Southpark Meadows, Cameron Rd, etc.

Targeted Outreach & Engagement

- Flood prone areas before recent storms
 - Areas scheduled for construction
 - Encampments experiencing fires
 - Encampment around Terrazas Library
 - State sanctioned encampment
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HOST Success

HOST & EMS CHP's ability to meet the client anywhere in the community contributes to successful outcomes

This translates to:

- Mobile Integral Care Intakes
- Mobile Social Security Disability applications
- Crisis de-escalation services
- Obtaining essential documents



Successful connections to:

- Medical & Behavioral Health
- Disability Benefits & Health Insurance
- Housing Support services

All contribute to long term housing placement



COA Coordination & Collaboration

Public Library

- Regularly partner with Terrazas, Central and Little Walnut Creek branches

Parks & Recreation

- Utilizing ARC GIS for referral process & workflow

Public Works

- Coordinating where clean-ups are scheduled or there are urgent concerns

Austin Resource Recovery & Design Team

- Violet bag program & personal belonging storage project at Health South
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External Coordination & Collaboration

Community Care

- Street Medicine – EMS CHP partners three days a week to provide mobile medical care

Integral Care

- PATH Team – HOST & EMS CHP coordinates with PATH outside of downtown
- CARE Team – HOST & EMS CHP coordinates care for those with HIV/AIDS

Travis County Constable, Precinct #3

- EMS CHP – Work with their Constable Outreach Program (CORP) in SW Austin
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External Coordination & Collaboration

TX DOT

- Coordinate efforts around IH-35 clean-ups
- Regular interaction with staff at the State sanctioned encampment

Trinity Center

- HOST has weekly contact with Trinity Center staff and their clients

Other On-Going Collaboration:

- The Other Ones Foundation (TOOF)
- Austin Harm Reduction Coalition
- Waterloo Greenway
- Uplift (University Presbyterian Church)
- Sunrise Church

Thank you!

Questions?

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