DATE OF COUNCIL CONSIDERATION: 4/9/20
CONTACT DEPARTMENT(S): Austin Resource Recovery
FUND: Austin Resource Recovery Fund

SUBJECT: Approve an ordinance waiving unstickered extra trash fees retroactively to March 23rd, 2020, and until the “Stay Home – Work Safe” order has been lifted, or until otherwise directed by City management, in response to the resolution directing the City Manager to identify and evaluate options for reducing utility bill impacts for customers affected by the coronavirus pandemic.

CURRENT YEAR IMPACT:

Fees Waived:
$96,000 Unstickered Extra Trash

$96,000 Total Fees Waived

ANALYSIS / ADDITIONAL INFORMATION: In response to the Council resolution to reduce utility bill impacts for customers affected by the coronavirus pandemic, and due to difficulties that residents might experience in purchasing extra trash stickers from grocery stores during this time period, the Department would like to waive all fees related to extra trash picked up from the curb. This action will allow customers to place at the curb beside their carts any properly closed or tied trash bags that exceed the capacity of their carts without being charged as they normally would by the City. ARR was projecting $427,930 in revenue during fiscal year 2019-20 from this source. With this action, the Department stands to lose approximately $8,000 in revenue each week that this waiver is in place. The Department plans to absorb this lost revenue in the ending fund balance without adversely affecting operations.