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$46 Million in Customer Relief

- **$10M**: Transfer $5M Austin Energy and $5M Austin Water to the Plus 1 financial aid program
- **$1M**: Increase the Austin Energy Customer Assistance Program (CAP) Discount from 10% to 15%
- **$25M**: Reduce the Regulatory Charge for residential and commercial electric customers now rather than during the FY21 budget process
- **$4M**: Remove Tiers 4 and 5, setting Austin Energy rates at the current COA Tier 3 for all residential electric use over 1000 kwh
- **$6M**: Provide a 10% reduction in CAP and non-CAP residential water (Tiers 1-3) and wastewater (Tiers 1-2) volume rates