

# IMPACTS OF COVID-19 | Austin Transportation Department

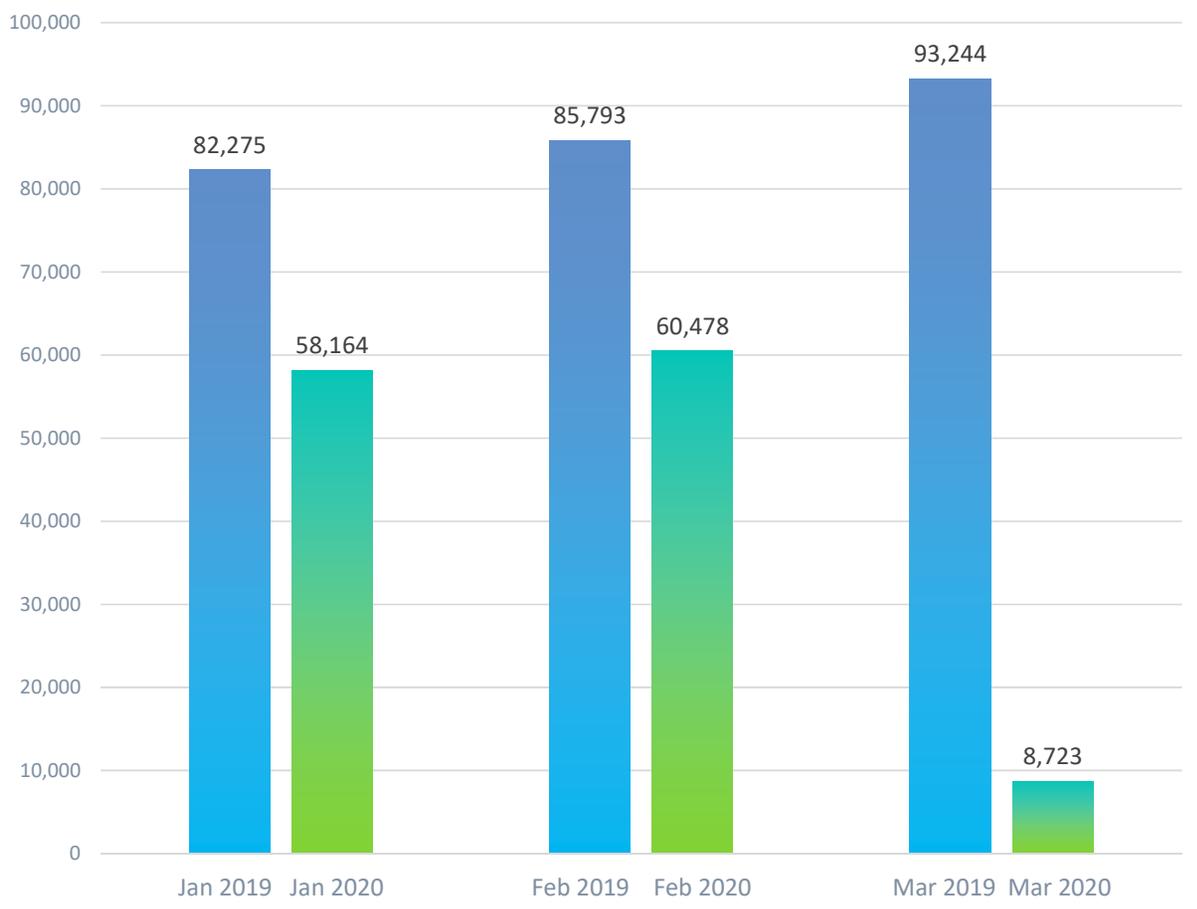


City of Austin  
Transportation Department



### Taxicab Trip Count Comparison 2019 vs 2020

● 2019 ● 2020





## Vehicle for Hire In Operation Comparison

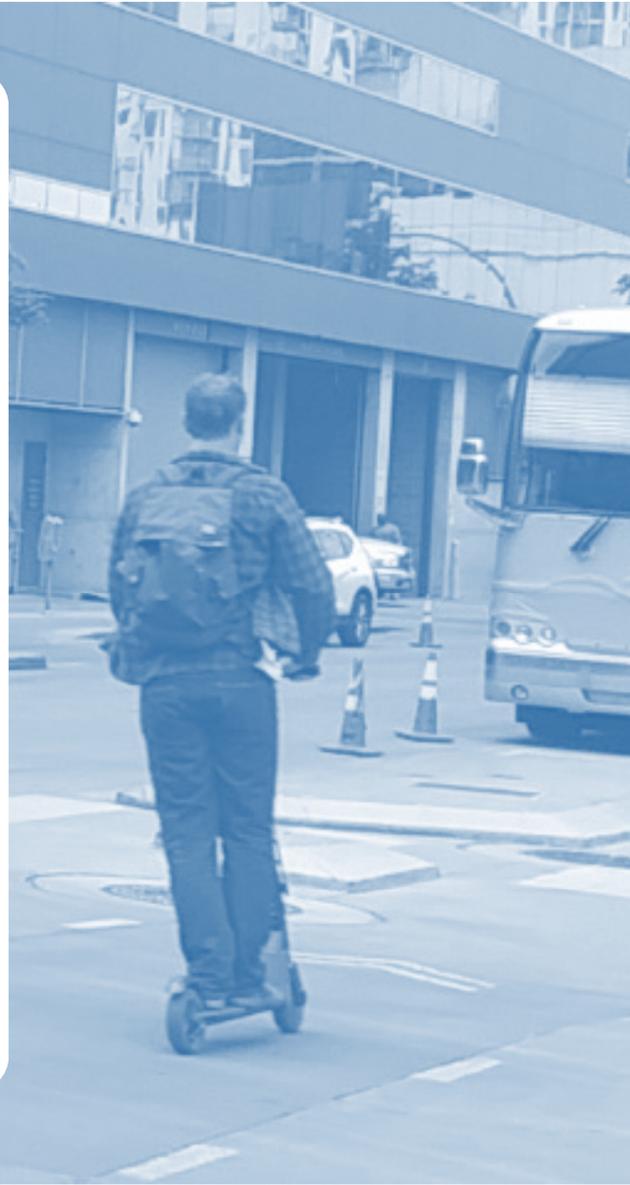
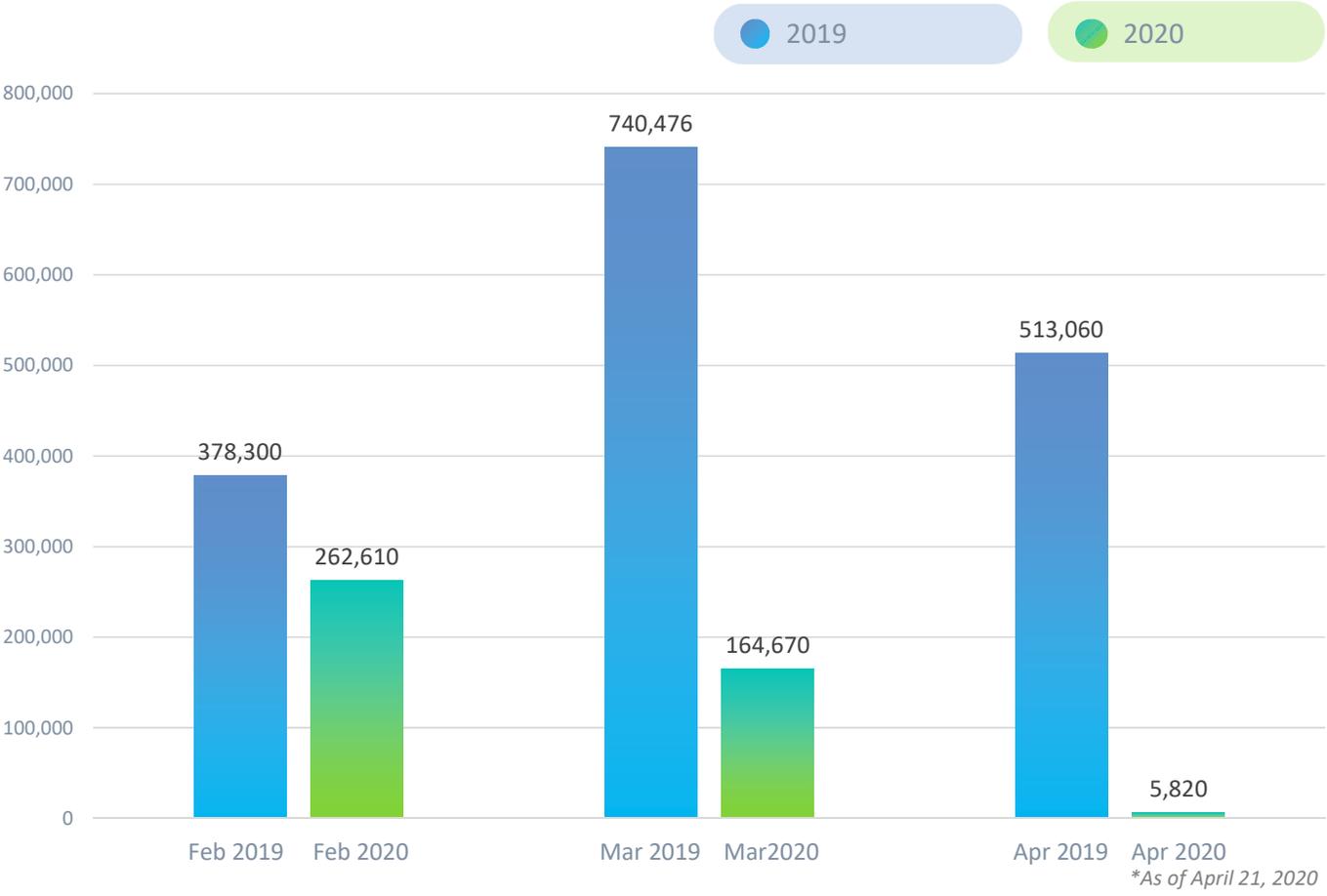
February 2020      March 2020

Permit Type	Number of Companies Operating	Number of Vehicles Operating
Limousine	59	336
Airport Shuttle	1	39
ELSV	3	36
Group Cycle	4	12
Pedicab	56	397
Taxi	3	545
Charter Van	54	124
Charter Bus	37	310
Touring/Sightseeing	7	21
Horse-Drawn Carriage	2	4
Hotel Courtesy	1	1

### Now Operating for Essential Trips Only:

Permit Type	Number of Companies Operating	Number of Vehicles Operating
Limousine	5	8
Airport Shuttle	1	1
ELSV	0	0
Group Cycle	0	0
Pedicab	4	8
Taxi	3	213
Charter Van	1	1
Charter Bus	3	3
Touring/Sightseeing	0	0
Horse-Drawn Carriage	0	0
Hotel Courtesy	0	0

# Shared Micro-Mobility Trip Count Comparison





## Shared Mobility Since Stay Home, Stay Safe Order

Austin B-Cycle is currently available and staff are implementing extra cleaning measures.

Current assets under the Austin B-cycle system include:

- 200 e-bikes
- 500 standard bikes
- 75 stations

The following shared mobility providers have paused operations in the City.

- Zip Car, as of April 1
- Lime, as of March 17
- Wheels, as of March 19
- Spin, as of March 26
- JUMP, as of March 27

The following shared mobility providers continue to operate at a reduced capacity, are implementing additional cleaning measures and are seeking to implement opportunities and promotions to benefit communities affected by the COVID-19 pandemic:

- Bird
- Lyft – created program for essential workers
- Revel – created program for free memberships for health care workers



## Special Events Cancelled

350 events during the Spring and SXSW season cancelled.

- **Austin Center for Events (ACE)** refunding fees
- **ATD** rescheduling events to an already crowded fall schedule.

## On-Street Parking Transaction Comparison



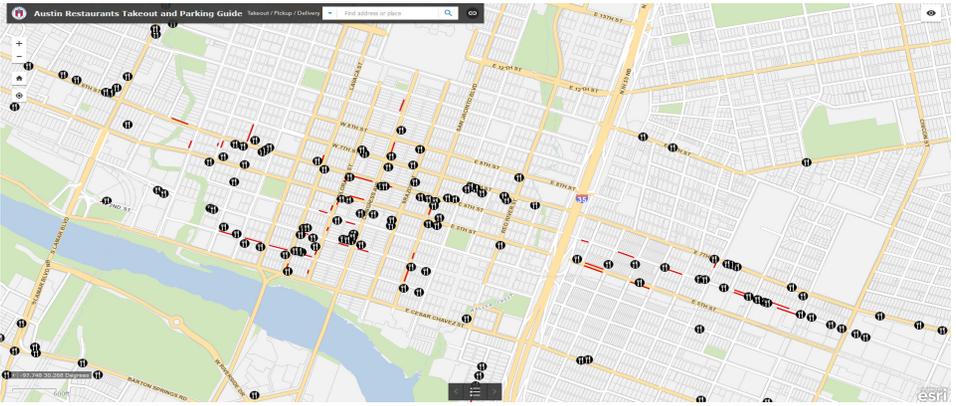


## Food Pick-Up Priority Zones For Restaurants Offering Take-Out & Delivery Only Services

The Austin Transportation Department created a program, that went live on March 18 2020, to install temporary food pick-up priority zones in support of local restaurants that are transitioning to take-out and delivery only service. A website, <https://www.smartmobilityatx.com/> was created that has an online submission form for restaurants to request a zone. To date we have installed a total of 71 Pick-up and Drop-Off Zones:

- 462 Parking Spaces
- 374 Metered
- 88 Non-Metered

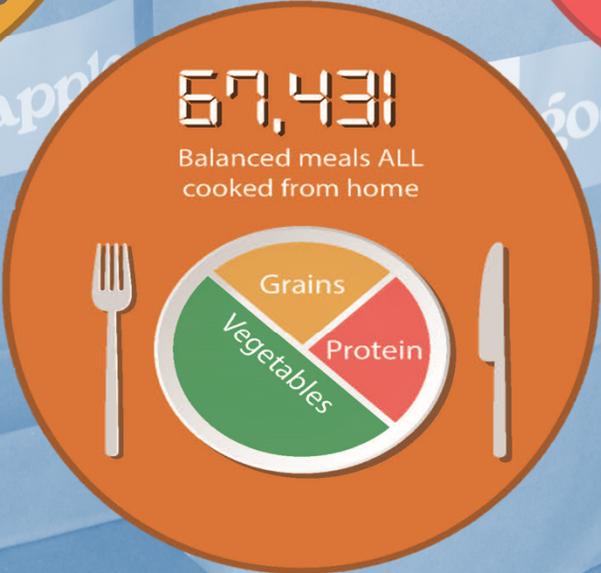
To help the public access restaurants and where pick-up priority zones were installed, ATD created an [interactive web-map](#). To date there have been over **1,200 restaurants** added to the map, which have links to each individual restaurant websites.



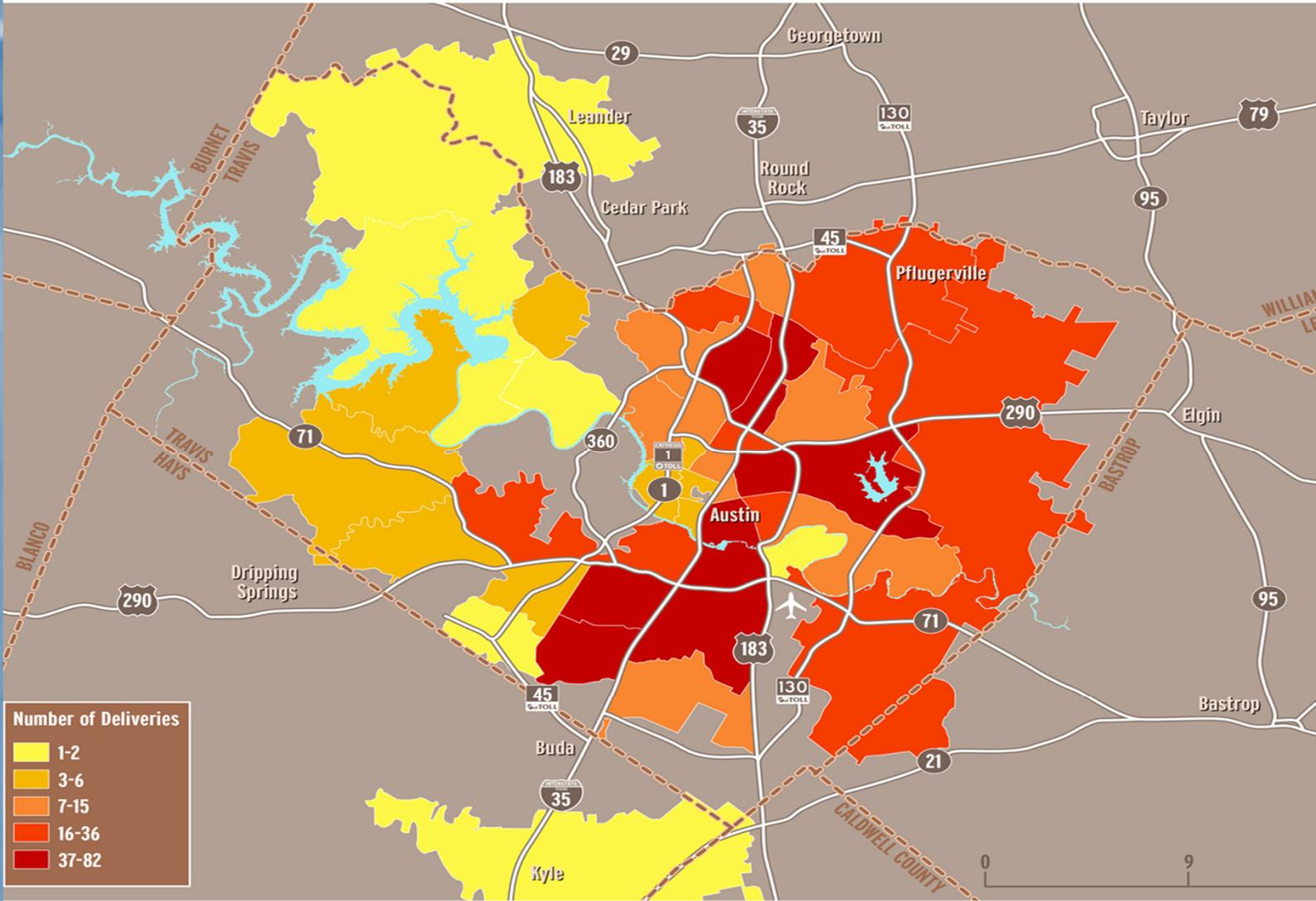
## Stay Home Stay Healthy Program

- Good Apple was one of the winners from the Ford City: One Challenge.
- The Smart Mobility Office has been working to launch a pilot program with Good Apple that would improve access to healthy living on the East side.
- Under the constraints of COVID-19, the Smart Mobility Office and the Good Apple Team implemented a program to support community members who are most vulnerable to COVID-19.
- In a few short weeks, they launched the “Stay Home, Stay Healthy” program which delivers healthy food to the elderly and community members with compromised immune systems.
- This program is a collaboration with community partners across Austin, including Capital Metro, Central Texas Food Bank, Trinity Church, Johnson's Backyard Garden, Gundermann Acres, and G&S Groves.





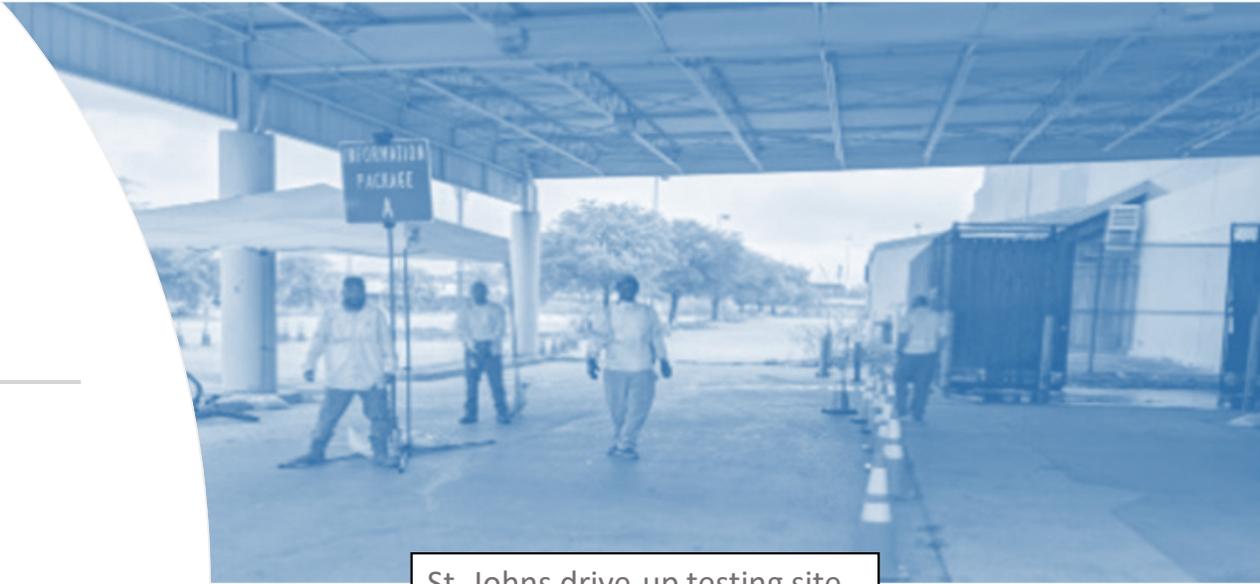
# GOOD APPLE DELIVERIES



# COVID -19 Testing Sites

ATD is providing support to assure traffic flows have been preapproved and operations managed safely and efficiently

- Arterial Management
- Engineering
- Parking Enforcement
- Special Events,
- Right of Way
- Signs and Markings



St. Johns drive-up testing site.



## Comments from Fire and Health Departments

*“From directing traffic, to filling essential daily tasks for logistics, to providing language interpreting for those on site, we could not make this work without you.”*

- Carrie Stewart, Division Chief, AFD

*“Transportation’s site team.. has been absolutely clutch in being ready and able to pivot to meet the needs of the site ... In short, we couldn’t run the site as smoothly as we have without the incredible skill and dedication of the Transportation group.”*

- Michelle Mirsky Supervisor, APH

## ATD Opens Streets to Active Mobility

ATD has closed roadways to assure safe pedestrian and cycling mobility while encouraging physical distancing

- Traffic Engineering
- Signs and Markings
- Street Design/Active Transportation



Pleasant Valley Rd across the Longhorn Dam

## Critical Infrastructure Projects Move Forward

### Projects include:

- Oak Springs Dr. / Webberville Rd. pedestrian crossings
- Shoal Creek Blvd.
- Webberville Rd / Pleasant Valley Rd intersection improvements
- Bluebonnet Ln (Del Curto Rd – Lamar Blvd) new markings/signs
- Chestnut St. (MLK Blvd – 16<sup>th</sup> St). new markings/signs

Shoal Creek Boulevard at Hancock Drive.