

ORDINANCE NO.

AN ORDINANCE RENEWING A FRANCHISE FOR ABCABCO, INC., D.B.A. LONE STAR CAB COMPANY TO OPERATE A TAXICAB SERVICE IN THE CITY OF AUSTIN FOR FIVE YEARS.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:

PART 1. FRANCHISE RENEWAL.

The city council renews the franchise described in Ordinance No. 20070517-064, Ordinance No. 20120426-065, Ordinance No. 20120628-076, Ordinance No. 20121101-027, and Ordinance No. 20150604-054 to operate a taxicab business on the streets, alleys, and public ways in the City of Austin for ABCABCO, Inc., D.B.A. Lone Star Cab Company (“franchise holder”) for a five-year period unless, on review, the council finds that the taxicab franchise is subject to forfeiture or cancellation for good cause.

PART 2. FLEET SIZE.

The franchise holder must maintain an active fleet of at least 25 taxicabs.

PART 3. COMPUTERIZED DISPATCH SYSTEM.

- (A) The franchise holder shall maintain a fully operational Global Information System (GIS) automated computer dispatch system, dispatch service requests in an efficient manner, and correct any GIS dispatch system malfunctions immediately to maintain efficient customer service.
- (B) The franchise holder shall submit a report not later than the 30th day after the end of each calendar quarter documenting the system status and any system failures.
- (C) In the event of a system failure that exceeds four hours, the franchise holder shall:
 - (1) notify the Austin Transportation Department not later than the first business day after the system failure; and
 - (2) not later than the fifth business day after the system failure, submit a report documenting the nature and duration of the failure and whether the franchise holder’s back-up radio dispatch communication system performed during the system failure.

36 **PART 4. COMPLIANCE WITH CITY CODE.**

37 The franchise holder shall comply with the provisions of the City Code relating to
38 ground transportation services and all amendments to those provisions during the period
39 of the taxicab franchise, and rules promulgated to enforce the Code provisions.

40 **PART 5. MAINTENANCE OF RECORDS.**

41 The franchise holder shall maintain complete records of all dispatched calls, all
42 expenses incurred in connection with the operation of the taxicab service business, and all
43 revenues derived from the taxicab business.

44 **PART 6. INSPECTION OF RECORDS.**

45 The franchise holder shall permit the Austin Transportation Department to inspect
46 all records of this franchise in accordance with Section 13-2-406(D) (*Recordkeeping*
47 *Requirements*) of the City Code.

48 **PART 7. TAXICAB OWNERSHIP, LEASE, OR CONTROL.**

49 The franchise holder shall own, lease, or contract for control of each taxicab used
50 in the taxicab franchise.

51 **PART 8. ANNUAL FRANCHISE PERMIT FEE.**

52 The franchise holder shall pay a permit fee for each vehicle authorized in this
53 franchise to the City of Austin at the office of the Director of the Austin Transportation
54 Department. This fee will be set by separate ordinance and may be amended by council
55 during the effective period of the franchise.

56 **PART 9. FORFEITURE.**

57 The franchise is subject to forfeiture if:

- 58 (A) the franchise holder is convicted of a violation of a provision of the City Code
59 relating to ground transportation services during the period of the taxicab
60 franchise;
- 61 (B) it is shown that the taxicab franchise holder has substantially breached the
62 terms of this franchise; or
- 63 (C) the franchise holder fails to pay an outstanding final judgment against the
64 franchise holder that arises out of circumstances related to ground
65 transportation service.
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PART 10. FRANCHISE ACCEPTANCE.

The franchise holder shall file its written acceptance of the terms of this ordinance with the city clerk not later than the 60th day after the city council's adoption of this ordinance.

PART 11. EFFECTIVE DATE.

This ordinance becomes effective on July 21, 2020, unless the franchise holder fails to file its written acceptance of this ordinance as required by Part 10 (*Franchise Acceptance*). If the franchise holder fails to file the written acceptance, this ordinance is void.

PASSED AND APPROVED:

_____, 2020

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Steve Adler
Mayor

APPROVED: _____

Anne L. Morgan
City Attorney

ATTEST: _____

Jannette S. Goodall
City Clerk