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**BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:**

The city council grants a franchise to operate a taxicab business on the streets, alleys, and public ways in the City of Austin to Central City Taxi (“franchise holder”) for a five-year period unless, on review, the council finds that the taxicab franchise is subject to forfeiture or cancellation for good cause.

The franchise holder must maintain an active fleet of at least 25 taxicabs.

(A) The franchise holder shall maintain a fully operational Global Information System (GIS) automated computer dispatch system, dispatch service requests in an efficient manner, and correct any GIS dispatch system malfunctions immediately to maintain efficient customer service.

(B) The franchise holder shall submit a report not later than the 30<sup>th</sup> day after the end of each calendar quarter documenting the system status and any system failures.

(C) In the event of a system failure that exceeds four hours, the franchise holder shall:

- (1) notify the Austin Transportation Department not later than the first business day after the system failure; and
- (2) not later than the fifth business day after the system failure, submit a report documenting the nature and duration of the failure and whether the franchise holder's back-up radio dispatch communication system performed during the system failure.

35 **PART 4. COMPLIANCE WITH CITY CODE.**

36 The franchise holder shall comply with the provisions of the City Code relating to  
37 ground transportation services and all amendments to those provisions during the period  
38 of the taxicab franchise, and rules promulgated to enforce the Code provisions.

39 **PART 5. MAINTENANCE OF RECORDS.**

40 The franchise holder shall maintain complete records of all dispatched calls, all  
41 expenses incurred in connection with the operation of the taxicab service business, and all  
42 revenues derived from the taxicab business.

43 **PART 6. INSPECTION OF RECORDS.**

44 The franchise holder shall permit the Austin Transportation Department to inspect  
45 all records of this franchise in accordance with Section 13-2-406(D) (*Recordkeeping*  
46 *Requirements*) of the City Code.

47 **PART 7. TAXICAB OWNERSHIP, LEASE, OR CONTROL.**

48 The franchise holder shall own, lease, or contract for control of each taxicab used  
49 in the taxicab franchise.

50 **PART 8. ANNUAL FRANCHISE PERMIT FEE.**

51 The franchise holder shall pay a permit fee for each vehicle authorized in this  
52 franchise to the City of Austin at the office of the Director of the Austin Transportation  
53 Department. This fee will be set by separate ordinance and may be amended by council  
54 during the effective period of the franchise.

55 **PART 9. FORFEITURE.**

56 The franchise is subject to forfeiture if:

- 57 (A) the franchise holder is convicted of a violation of a provision of the City Code  
58 relating to ground transportation services during the period of the taxicab  
59 franchise;
- 60 (B) it is shown that the taxicab franchise holder has substantially breached the  
61 terms of this franchise; or
- 62 (C) the franchise holder fails to pay an outstanding final judgment against the  
63 franchise holder that arises out of circumstances related to ground  
64 transportation service.
- 65

66 **PART 10. FRANCHISE ACCEPTANCE.**

67 The franchise holder shall file its written acceptance of the terms of this ordinance  
68 with the city clerk not later than the 60<sup>th</sup> day after city council adopts this ordinance.

69 **PART 11. EFFECTIVE DATE.**

70 This ordinance becomes effective on July 21, 2020, unless the franchise holder  
71 fails to file its written acceptance of this ordinance as required by Part 10 (*Franchise*  
72 *Acceptance*). If the franchise holder fails to file the written acceptance, this ordinance is  
73 void.

74 **PASSED AND APPROVED:**

75  
76 §  
77 §  
78 \_\_\_\_\_, 2020 § \_\_\_\_\_  
79 Steve Adler  
80 Mayor

81  
82  
83 **APPROVED:** \_\_\_\_\_  
84 Anne L. Morgan  
85 City Attorney

86 **ATTEST:** \_\_\_\_\_  
87 Jannette S. Goodall  
City Clerk