

ORDINANCE NO.

AN ORDINANCE AMENDING CHAPTER 4-12 (*REGISTRATION OF CREDIT ACCESS BUSINESSES*) OF THE CITY CODE RELATING TO THE REGISTRATION OF BOTH CREDIT SERVICES ORGANIZATIONS AND CREDIT ACCESS BUSINESSES; CREATING AN OFFENSE AND PENALTY; AND AMENDING THE 2019-2020 FEE SCHEDULE IN ORDINANCE NO. 20190910-002 TO ADD A REGISTRATION APPLICATION FEE.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:

PART 1. City Code Chapter 4-12 (*Registration of Credit Access Businesses*) is amended to amend the title of the chapter to read as follows:

CHAPTER 4-12 REGISTRATION OF CREDIT SERVICES ORGANIZATIONS AND CREDIT ACCESS BUSINESSES.

PART 2. City Code Chapter 4-12 (*Registration of Credit Services Organizations and Access Businesses*) is amended to replace “Director” with “director” in each place that the word appears within Chapter 4-12.

PART 3. City Code Section 4-12-1 (*Definitions*) is amended to add new definitions for “Credit Access Business Fees”, “Credit Services Organization”, “Extension of Consumer Credit Transaction”, and “Valuable Consideration”; to amend the existing definitions for “Certificate of Registration”, “Consumer”, and “Owner”; to delete the definition of “Registrant”; to delete and replace the definition of “Credit Access Business”; and to re-letter the remaining definitions as set forth below:

(A) CERTIFICATE OF REGISTRATION means a certificate of registration issued by the director [~~Director~~] under this chapter to the owner or operator of a credit services organization or a credit access business.

(B) CONSUMER means an individual who is solicited to purchase or who purchases the services of a credit services organization or a credit access business.

(C) CREDIT ACCESS BUSINESS means a credit services organization that obtains for a consumer or assists a consumer in obtaining an extension of

consumer credit in the form of a deferred presentment transaction or a motor vehicle title loan.

(D) CREDIT ACCESS BUSINESS FEES mean the fees charged by a credit access business pursuant to Section 393.602, Texas Finance Code.

(E) CREDIT SERVICES ORGANIZATION means a person who obtains an extension of consumer credit for a consumer as described in Section 393.001(3)(B), Texas Finance Code, or a person who provides advice or assistance to a consumer with regard to obtaining an extension of consumer credit.

(I) EXTENSION OF CONSUMER CREDIT TRANSACTION means the entirety of the agreements made by a consumer to obtain an extension of consumer credit, and includes any loan agreement between the lender and the consumer, and any fee agreement between the credit services organization or credit access business and the consumer.

(K) OWNER means, for the purposes of this chapter, any person who directly or indirectly owns a credit services organization or a credit access business. For publicly traded companies, the term means any person who directly or indirectly owns or controls 10% or more of the outstanding shares of stock in the credit services organization or credit access business.

(N) VALUABLE CONSIDERATION means the consideration described in Section 393.001(3), Texas Finance Code. Valuable consideration includes an immediate payment and any future payments in exchange for an extension of consumer credit as described in Section 393.001(3)(B), Texas Finance Code, or advice or assistance with regard to an extension of consumer credit as described in Section 393.001(3)(B), Texas Finance Code.

PART 4. City Code Sections 4-12-2 (*Purpose*), 4-12-10 (*Registration Required*), 4-12-11 (*Registration Application*), 4-12-12 (*Issuance and Display of Certificate of Registration; Presentment Upon Request*), 4-12-13 (*Expiration and Renewal of Certificate of Registration*), 4-12-14 (*Nontransferability*), and 4-12-15 (*Revocation of Certificate of Registration*) are amended to read as follows:

§ 4-12-2 PURPOSE.

The purpose of this chapter is to protect the welfare of the citizens of the City by monitoring and regulating credit services organizations and credit access

58 businesses [~~in an effort~~] to reduce the harm caused by abusive and predatory
59 lending practices.

60 **§ 4-12-10 REGISTRATION REQUIRED.**

61 (A) A person may not operate or conduct business as a credit services organization
62 or as a credit access business without a valid certificate of registration.

63 (B) A certificate of registration is required for each credit services organization or
64 each credit access business at each location where the credit services
65 organization or credit access business operates or conducts business.

66 (C) A person operating or conducting a business as both a credit services
67 organization and a credit access business at the same location may obtain one
68 certificate of registration per location.

69 **§ 4-12-11 REGISTRATION APPLICATION.**

70 (A) To obtain a certificate of registration for a credit services organization or a
71 credit access business, a person must submit an application on a form
72 provided for that purpose to the director [~~Director~~]. The application must
73 contain the following:

74 [~~(1) the name, street address, mailing address, facsimile number, and~~
75 ~~telephone number of the registrant;~~]

76 (1) [(2)] the business or trade name, street address, mailing address, facsimile
77 number, and telephone number of the credit services organization or credit
78 access business;

79 (2) [(3)] the names, street addresses, mailing addresses, and telephone
80 numbers of all owners of the credit services organization or the credit
81 access business and other persons with a financial interest in the credit
82 services organization or credit access business, and the nature and extent of
83 each person's interest in the credit services organization or credit access
84 business;

85 (3) [(4)] a copy of a current, valid state license held by the credit access
86 business pursuant to Section 393.603, [~~of the~~] Texas Finance Code;

87 (4) a copy of an unexpired, valid state registration statement submitted by the
88 credit services organization pursuant to Section 393.101, Texas Finance

Code, including any updates filed as required by Section 393.102, Texas Finance Code;

(5) a copy of a current, valid certificate of occupancy showing that the credit services organization or the credit access business complies ~~[is in compliance]~~ with City Code Title 25 (Land Development Code) ~~[of the City Code of Ordinances]~~;

(6) a non-refundable application fee that is set by separate ordinance ~~[of \$50]~~; and

(7) if a publicly traded company, the name of the registered agent for service of process in Texas.

(B) A credit services organization or credit access business ~~[Registrant]~~ shall notify the director ~~[Director]~~ in writing at least ~~[no later than]~~ 10 days before making any material change in its business operations. A material change includes ~~[, including]~~ changes to the information contained in the application for a certificate of registration, any change of address, business ownership or equity interest, store location, type of loan products offered, operating status, bankruptcy filings, closure of a store, and any change in the status of the state license held or the state registration statement submitted by the credit services organization or credit access business that has applied for or that currently holds a certificate of registration ~~[applicant or registrant]~~.

§ 4-12-12 ISSUANCE AND DISPLAY OF CERTIFICATE OF REGISTRATION; PRESENTMENT UPON REQUEST.

(A) The director ~~[Director]~~ shall issue to a credit services organization or a credit access business ~~[the Registrant]~~ a certificate of registration for each location upon receiving a completed application under Section 4-12-11 (*Registration Application*).

(B) A certificate of registration issued under this section must be conspicuously displayed to the public in the credit services organization or the credit access business. The certificate of registration must be presented upon request to the director ~~[Director]~~ or the director's ~~[Director's]~~ designee for examination.

§ 4-12-13 EXPIRATION AND RENEWAL OF CERTIFICATE OF REGISTRATION.

(A) A certificate of registration expires on the earlier of:

(1) one year after the date of issuance; or

(2) if the certificate of registration is held by a credit access business, on the date of expiration, revocation, or termination of the credit access business's [registrant's] state license.

(B) A certificate of registration may be renewed by making application in accordance with Section 4-12-11 (*Registration Application*). A credit services organization or credit access business [registrant] shall apply for renewal at least 30 days before the registration expires [expiration of the registration].

§ 4-12-14 NONTRANSFERABLE~~[ILITY]~~.

A certificate of registration for a credit services organization or a credit access business is not transferable.

§ 4-12-15 REVOCATION OF CERTIFICATE OF REGISTRATION.

(A) The director [Director] may revoke a certificate of registration if the director [Director] determines that a person [has]:

(1) made a false statement, in writing or orally, related to [on] an application for a certificate of registration [has made a false oral statement relating to an application for a certificate of registration,];

(2) used a device, subterfuge, or pretense to evade the requirements of this chapter; or

(3) engaged in serious or repeated violations of this chapter.

(B) ~~[If-]~~ The director [Director] must give notice of the revocation to [revokes a certificate of registration, the Director shall notify] the credit services organization or the credit access business [whose certificate of registration has been revoked] by regular mail and by certified mail, return receipt requested, at the address on the application for a certificate of registration. If the certified letter is returned as undelivered, the director [Director] must post the notice of revocation on the front door of the location of the [shall notify] credit services organization or the credit access business [by providing the notice to the credit access business by hand delivery] that is the subject of the revocation.

(C) Not later than the 10th day after the credit services organization or the credit access business receives notice of the revocation by the director [Director], the credit services organization or the credit access business may file a notice of

154 appeal with the director [~~Director~~]. The notice of appeal must be in writing,
155 describe the decision being appealed, and state the reason why the revocation
156 should be reversed. Failure to timely file the notice of appeal results in the
157 revocation [~~Director's action~~] becoming final.

158 (D) If a credit services organization or a credit access business timely files a notice
159 of appeal under this section, the revocation [~~Director's action~~] is stayed.

160 (E) The city manager or the city manager's designee shall act as a hearing officer
161 and hear the appeal. The Texas Rules of Evidence [~~formal rules of evidence~~]
162 do not apply at a hearing under this section.

163 (F) The hearing officer shall hold the hearing not later than the 10th day after the
164 date the notice of the appeal is filed and shall render a written decision not later
165 than 30 days after the hearing.

166 (G) The hearing officer shall make a decision based on the preponderance of the
167 evidence submitted and may affirm, reverse, or modify the action of the
168 director [~~Director~~].

169 (H) The decision of the hearing officer is final.

170 **PART 5.** City Code Chapter 4-12, Article 3 (*Miscellaneous Requirements for*
171 *Credit Access Businesses*) is repealed and replaced to read as follows:

172 ***ARTICLE 3. MISCELLANEOUS REQUIREMENTS FOR CREDIT***
173 ***SERVICES ORGANIZATIONS AND CREDIT ACCESS BUSINESSES***

174 **§ 4-12-20 MAINTENANCE OF RECORDS.**

175 (A) A credit services organization and a credit access business shall maintain a
176 complete set of records of all extensions of consumer credit transactions:

177 (1) that the credit services organization or credit access business arranged or
178 obtained for a consumer; and

179 (2) on which the credit services organization or credit access business
180 provided advice or assistance to a consumer.

181 (B) A complete set of records must include the following information:

182 (1) the name and address of the consumer;

- 183 (2) the principal amount of cash actually advanced;
- 184 (3) the fees charged to arrange or obtain an extension of consumer credit;
- 185 (4) the fees charged to advise or assist a consumer in obtaining an extension
186 of consumer credit;
- 187 (5) the documentation used to establish a consumer's income under Section
188 4-12-22 (*Restrictions on Extensions of Consumer Credit Transactions*);
- 189 (6) a copy of each written agreement, between the credit services
190 organization or credit access business and a consumer, evidencing an
191 extension of consumer credit including, but not limited to, any
192 refinancing or renewal agreement with the consumer;
- 193 (7) whether any part of the extension of consumer credit transaction has been
194 refinanced or renewed and, if any part of the extension of consumer
195 credit transaction has been refinanced or renewed, the number of
196 refinances or renewals made; and
- 197 (8) a copy of each written agreement between the lender and consumer.
- 198 (C) A credit access business shall also maintain, and file with the director, copies,
199 in a format prescribed by the director, of all annual reports, quarterly reports,
200 and all revisions and updates to those reports filed with the Texas Consumer
201 Credit Commissioner as required by Chapter 393, Texas Finance Code. The
202 reports, revisions, and updates must be submitted to the City within five
203 business days of being submitted to the Texas Consumer Credit
204 Commissioner.
- 205 (D) The records required to be maintained under this section:
- 206 (1) must be retained for at least three years; and
- 207 (2) to the extent not filed with the director, made available for inspection and
208 copying by the City upon request during usual and customary business
209 hours.

210 **§ 4-12-21 CONSUMER RIGHT TO COPY OF AGREEMENT.**

- 211 (A) A credit services organization and a credit access business shall give to the
212 consumer, upon request, a printed copy of a signed contract, and any other

document the credit services organization or credit access business requires a consumer to sign or acknowledge reading.

- (B) All contracts and other documents that a credit services organization or credit access business requires the consumer to sign or acknowledge reading shall be in the language in which the contract was negotiated and explained to the consumer.

§ 4-12-22 RESTRICTIONS ON EXTENSIONS OF CONSUMER CREDIT TRANSACTIONS.

- (A) A credit services organization or credit access business shall not obtain for a consumer, or advise or assist a consumer in obtaining, a cash advance, under an extension of consumer credit transaction, that exceeds more than 20 percent of the consumer's gross monthly income.

- (B) A credit services organization or credit access business shall not obtain for a consumer, or advise or assist a consumer in obtaining, a cash advance in the form of a motor vehicle title loan that exceeds the lesser of:

- (1) three percent of the consumer's gross annual income; or
- (2) 70 percent of the retail value of the motor vehicle.

- (C) A credit services organization or credit access business shall use a paycheck, bank statement, IRS Form W-2 from the previous tax year, the previous year's tax return, a signed letter from an employer, or other similar documentation establishing income to determine a consumer's income.

- (D) A credit services organization or credit access business that obtains for a consumer or advises or assists a consumer in obtaining an extension of consumer credit shall by the terms of the extension of consumer credit transaction:

- (1) require payment of the total amount of the extension of consumer credit transaction, including any principal, interest, fees, valuable consideration, credit access business fees, and any other charges or costs, in four or fewer payments; and
- (2) reduce by at least 25 percent per payment the total amount of the extension of consumer credit transaction, including any principal,

244 interest, fees, valuable consideration, credit access business fees, and any
245 other charges or costs.

246 (E) A credit services organization or credit access business shall not refinance or
247 renew any part of an extension of consumer credit transaction, unless the total
248 amount of the extension of consumer credit transaction, including any
249 principal, interest, fees, valuable consideration, credit access business fees,
250 and any other charges or costs, is due in a single payment.

251 (F) A credit services organization or credit access business that refinances or
252 renews an extension of consumer credit transaction under Subsection (E):

253 (1) may not refinance or renew the extension of consumer credit transaction
254 more than three times; and

255 (2) the minimum payment amount due to refinance or renew such extension
256 of consumer credit transaction must reduce by at least 25 percent the total
257 amount of the extension of consumer credit transaction, including any
258 principal, interest, fees, valuable consideration, credit access business
259 fees, and any other charges or costs, such that the total amount owed by
260 the consumer is paid in full after a maximum of three refinances or
261 renewals.

262 (G) For purposes of this section, an extension of consumer credit transaction that
263 is made to a consumer within seven business days after a previous extension
264 of consumer credit transaction has been paid by the consumer constitutes a
265 refinancing or renewal.

266 **§ 4-12-23 REFERRAL TO CONSUMER CREDIT COUNSELING.**

267 (A) A credit services organization and a credit access business shall provide a list
268 of non-profit agencies that provide financial education, training programs, or
269 cash assistance programs to each consumer who seeks to obtain or seeks
270 advice or assistance on obtaining an extension of consumer credit. The list
271 must be on a form approved by the director and contain information regarding
272 extensions of consumer credit.

273 (B) A credit services organization and a credit access business must conspicuously
274 display a poster, or other similar document, that contains information
275 regarding extensions of consumer credit, as prescribed by the director. The
276 organization or business must display the poster or similar document so that it
277 is clearly visible to each consumer who enters the facility.

278 **§ 4-12-24 RESTRICTIONS ON NON-DEFERRED PRESENTMENT OR**
279 **MOTOR VEHICLE TITLE LOAN EXTENSIONS OF CONSUMER**
280 **CREDIT.**

281 (A) This section applies to an extension of consumer credit transaction that a
282 credit services organization obtains or arranges for a consumer or provides
283 advice or assistance to obtain and that is not a deferred presentment
284 transaction or a motor vehicle title loan.

285 (B) The sum of all valuable consideration, fees, or other charges owed by the
286 consumer to the credit services organization may not exceed 0.1 percent per
287 day of the outstanding balance of the extension of consumer credit.

288 **§ 4-12-25 COMPLIANCE REQUIRED.**

289 A person may not knowingly use a device, subterfuge, or pretense to evade
290 the application of this chapter.

291 **§ 4-12-26 OFFENSE AND PENALTY.**

292 (A) A person who violates any section of this chapter commits a Class C
293 misdemeanor punishable by a fine not to exceed \$500.

294 (B) Except as provided in Subsection (C), each day that a violation occurs is a
295 separate offense.

296 (C) Each extension of consumer credit transaction is a separate offense if the
297 extension of consumer credit transaction violates:

298 (1) Section 4-12-22 (*Restrictions on Extensions of Consumer Credit*
299 *Transactions*); or

300 (2) Section 4-12-24 (*Restrictions on Non-Deferred Presentment or Motor*
301 *Vehicle Title Loan Extensions of Consumer Credit*).

302 (D) The penalties provided for in Subsection (A) are in addition to any other
303 remedies available under City ordinance or state law.

304 (E) Except for an offense under Section 4-12-25 (*Compliance Required*), a
305 culpable mental state is not required for a violation of this chapter and need
306 not be proved.

PART 6. The 2019-2020 Fee Schedule attached as Exhibit “A” to Ordinance No. 20190910-002 is amended to add a “Credit Service Organization/Credit Access Business” fee of \$50 for Telecommunications and Regulatory Affairs, as follows:

Fee Notes

Telecommunications and Regulatory Affairs

PROFESSIONAL SERVICES/ANALYSIS

PC Community Program Software License Fee \$6 per license

CREDIT SERVICE ORGANIZATIONS/CREDIT ACCESS BUSINESSES

Registration Application Fee \$50 per application

PART 7. This ordinance takes effect on _____.

PASSED AND APPROVED

_____, 2020 §
 §
 §

Steve Adler
Mayor

APPROVED: _____ **ATTEST:** _____
Anne L. Morgan Jannette S. Goodall
City Attorney City Clerk