File #: 20-2989, Agenda Item #: 25. 9/17/2020

**Posting Language**
Authorize negotiation and execution of a one-year contract plus an optional one-year extension with Austin Tenants’ Council to fund and administer the Tenants’ Rights Assistance Program that provides community education and information about tenant protection laws in an amount not to exceed $287,223.

**Lead Department**
Neighborhood Housing and Community Development.

**Fiscal Note**
Funding is available in the Fiscal Year 2020-2021 Operating Budget of the Neighborhood Housing and Community Development Office upon the release of Fiscal Year 2020 federal funds from U.S. Department of Housing and Urban Development, Community Development Block Grant. There is no unanticipated fiscal impact. A fiscal note is not required.

**Prior Council Action:**
September 19, 2019 - Council approved a one-year service agreement to expire September 30, 2020.

**For More Information:**
Rosie Truelove, Director, Neighborhood Housing and Community Development (NHCD), 512-974-3064; or Nefertiti Jackmon, Division Manager, Neighborhood Housing and Community Development, at 512-974-3196.

**Additional Backup Information:**
The Tenants’ Rights Assistance Program provides tenants residing within Austin the following services: 1) facilitating mediation services between landlords and low-to moderate-income tenants to complete health and safety related repairs in rental units, which will help maintain reasonable habitability standards; 2) providing direct counseling and technical assistance to low-income renters regarding tenant/landlord issues; and 3) identifying fair housing complaints that can be investigated and may assist in resolving, reducing, or minimizing discriminatory housing practices.

Austin Tenants’ Council (ATC) has more than 20 years of experience assisting tenants. Under the contract, ATC will provide services to at least 527 clients. The contract term will be from October 1, 2020 to September 30, 2021.

Neighborhood Housing and Community Development (NHCD) designates Austin Tenants’ Council as a subrecipient for the Tenants’ Rights Assistance Program contract for fiscal year 2020-2021 because of their more than 20 years of experience.

**Strategic Outcome(s):**
Economic Opportunity and Affordability.