



## Recommendation for Action

**File #:** 20-2998, **Agenda Item #:** 49.

9/17/2020

### **Posting Language**

Authorize negotiation and execution of a contract with Public Consulting Group Inc., to provide a dispatch equity and optimization efficiency study, in an amount not to exceed \$250,000.

(Note: This solicitation was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this solicitation, there were insufficient subcontracting opportunities; therefore, no subcontracting goals were established. However, the recommended contractor identified subcontracting opportunities).

### **Lead Department**

Purchasing Office.

### **Client Department(s)**

City Manager's Office; Office of the Medical Director.

### **Fiscal Note**

Funding is available in the Fiscal Year 2019-2020 Operating Budget of Management Services.

### **Purchasing Language:**

The Purchasing Office issued a Request for Proposals (RFP) 4400 EAD3010 for these and services. The solicitation issued on April 13, 2020 and it closed on July 2, 2020. Of the five offers received, the recommended contractor submitted the best evaluated responsive offer. A complete solicitation package, including a log of offers received, is available for viewing on the City's Financial Services website, Austin Finance Online. Link: [Solicitation Documents](https://www.austintexas.gov/financeonline/account_services/solicitation/solicitation_details.cfm?sid=134079)  
<[https://www.austintexas.gov/financeonline/account\\_services/solicitation/solicitation\\_details.cfm?sid=134079](https://www.austintexas.gov/financeonline/account_services/solicitation/solicitation_details.cfm?sid=134079)>.

### **For More Information:**

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or [AgendaOffice@austintexas.gov](mailto:AgendaOffice@austintexas.gov) <<mailto:AgendaOffice@austintexas.gov>>

NOTE: Respondents to this solicitation, and their representatives, shall continue to direct inquiries to the solicitation's Authorized Contact Person: Erin D'Vincent, at 512-974-3070 or [Erin.DVincent@austintexas.gov](mailto:Erin.DVincent@austintexas.gov) <<mailto:Erin.DVincent@austintexas.gov>>.

### **Additional Backup Information:**

During the fiscal year 2020 budget process, the Council approved one-time funding to hire a contractor to conduct a comprehensive review of the equity and efficiency of the Austin Fire Department (AFD) and Emergency Medical Services (EMS) healthcare services. The City issued a Request for Proposals to find a qualified contractor to complete this study.

Public Consulting Group Inc. (PCG) will evaluate the City's EMS system and emergency response related to healthcare delivery, impact of Insurance Services Office (ISO) ratings, station locations, and the timeline for bringing on new stations. PCG will utilize evidence-based recommendations, as well as other U.S. and

international industry standards to conduct a resource allocation assessment, make recommendations regarding the response of and positioning of resources and staffing, and evaluate the locations of AFD and Austin-Travis County Emergency Medical Services (ATCEMS) stations to determine if they are located in such a manner as to equitably address demand. PCG will also evaluate the effectiveness of prevention community-wide initiatives within the AFD and ATCEMS, as well as consistency with Austin Public Health.

An evaluation team with expertise in this area evaluated the offers and scored PCG as the best to provide these services based on executive summary, experience, qualifications, and references; deliverables, methodology, work plan and schedule; price; local preference, and service-disabled veteran business enterprise.

**Strategic Outcome(s):**

Health and Environment; Safety.