



# City Auditor's Integrity Unit Activities FY2020 in Review

OFFICE OF THE CITY AUDITOR - CHIEF OF INVESTIGATIONS BRIAN MOLLOY

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# FY20 Summary

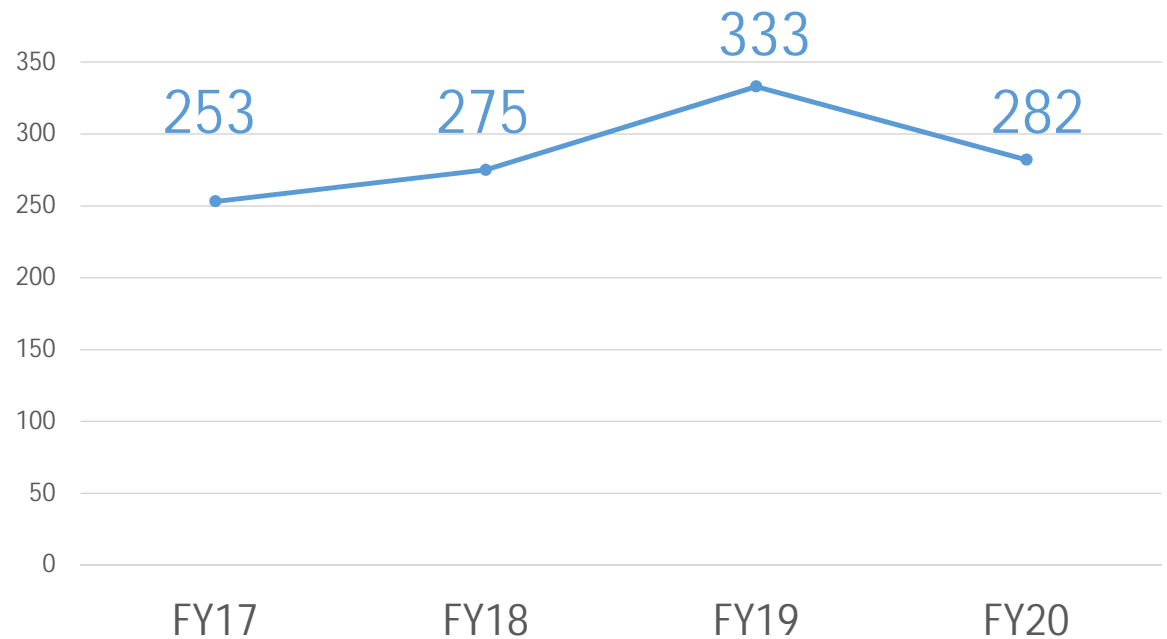
- Allegation Trends
- Investigations Completed
- Ongoing Investigations
- Austin Public Library Investigation Report (FY21)

# Allegations received in FY20

282

FY20

Decrease in  
allegations appears  
connected with the  
work from home  
transition



# Allegations received in FY20

## MOST COMMON ALLEGATIONS

- 24% HR RELATED ISSUES, HARASSMENT, DISCRIMINATION, & RETALIATION ISSUES
- 19% DEPARTMENT OPERATIONAL ISSUES

## REPORTER INSIGHTS

- 59% OF REPORTERS WERE ANONYMOUS

## REPORTING METHODS

- 48% USED THE ONLINE REPORTING FORM
- 17% USED INTEGRITY UNIT EMAIL
- 14% USED THE WHISTLEBLOWER HOTLINE

## FRAUD, WASTE, & ABUSE ALLEGATIONS

THEFT 26

WASTE 18

MISUSE 15

ABUSE 15

CONFLICT 8

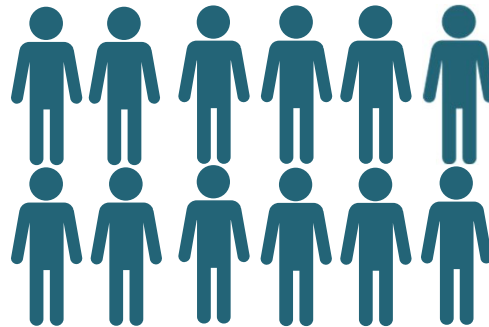
# Investigation Completed in FY20

We completed 14 Investigations in the last year

Inconclusive



Substantiated



Unsubstantiated



# We issued 12 public reports

Department	Type of Violation	Accountability Action
Austin Water	Abuse & Misuse	Disciplinary action
Austin Public Health	Fraud	Employee separation
Development Services Department	Misuse	Employee separation
Communication & Technology Management	Waste	Process changes
Planning & Zoning	Misuse	Employee separation
Austin Fire Department	Gift/solicitation	Disciplinary action
Limited-Scope Misuse (4)– AE, AE, Code, ARR	Misuse	Disciplinary action, pending department response
Parks and Recreation Department	Waste & Special Privilege	Disciplinary action
Mayor & Council	Misuse & Special Privilege	Pending ERC hearing

# Ongoing Investigations

- 11 open investigations
- Across 7 departments
- Issues being investigated: waste, gift/solicitation, theft, abuse of position, conflict of interest, & misuse of City resources

# Austin Public Library – Fraud & Waste Report

- Published October 5, 2020
- \$1.3 Million in stolen toner
- \$18,000 in other stolen items
- Waste by APL managers overseeing purchases & budgets



# Questions?