

# General Manager's Report

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General Manager



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## City of Austin Emergency Financial Assistance Plus 1 Program

- Over 21,700 payments made to over 14,000 customers
- Total of **\$7.4 M** in relief has been provided
- Currently **\$7.1 M** in available Plus One emergency financial assistance
- To request utility bill assistance go to [www.austinbillhelp.com](http://www.austinbillhelp.com) or call (512) 765-9721



# Upcoming Recommendations for Council Action

- Domain District Cooling Plant switchgear replacement
- Continued water treatment services
- Vegetation management services on energized distribution lines
- Financial planning and regulatory reporting software



# Recent Awards and Events



## 2020 Zpryme Energy Thought Summit

### *Utility Industry Spotlight Award*

- Positive Charge Award (Electrification) - outstanding electric vehicle programs, deployments, education programs, and marketing campaigns in the City of Austin





# Recent Awards and Events

## City of Austin staff in Louisiana for Hurricane Delta response

- Daniel Alvarez, Jr.
- Andrew Baughman
- Daniel Bouvier
- Patrick Blackburn
- Donald Brandon
- Shane Cooper
- Jason Cox
- Jason Fiebig
- Jared Maness
- Nicholas Mendoza
- Keffer Moore
- Mark Moreno
- Blake Robertson
- Jose Roman
- Max Sechrest
- Alan Sheffield
- Jeff Trevino
- Eddie Washington





**Customer Driven.  
Community Focused.<sup>SM</sup>**

