



HOMELESSNESS SERVICES OVERVIEW

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Homelessness in Austin: A Snapshot

On any given night...

- 2,506 Austinites are experiencing homelessness
- 1,574 are unsheltered, or sleeping in places not meant for human habitation

Over the course of a year...

- 9,000 Austinites experience homelessness

Homeless Response System Capacity

- 487 Emergency Shelter Beds **currently reduced due to COVID*
- 121 Transitional Housing Beds
- 463 Rapid Rehousing
- 1,126 Permanent Supportive Housing

Sources:

ECHO 2020 Point-in-Time Count

ECHO Homeless Management Information System

ECHO 2020 Housing Inventory Chart

Homeless Strategy Division



Strategy and Planning

Identify, implement, and scale proven and promising interventions

Target City of Austin funding for greatest impact, while leveraging outside funding

Engage subject-matter experts for focused projects



Cross-Departmental Support

Coordinate ongoing efforts in crisis intervention, housing stability, and public space management

Inform and promote consistent application of values in policy and practice

Coordinated Communications Activities

Intergovernmental Relations Office



Partnerships

Advance system-level approach via cooperation with ECHO

Represent the City of Austin in collaborative efforts, such as the Public-Private Partnership (P3) Homeless Taskforce

Community Engagement



Reducing Inflow

Responsibility:
Public Systems

- Justice
- Anti-Poverty
- Prevention
- Health, including behavioral health
- Children



Crisis Response

Responsibility:
Homelessness Assistance System

- Austin Public Health
- Continuum of Care and ECHO
- Outreach
- Emergency shelter and temporary housing



Housing Stabilization



Public Space Management

Responsibility:
City and County Government

- Mayor and City Council
- City Manager
- Code enforcement
- Public health
- Libraries
- Outreach
- Businesses and business organizations

City of Austin

Homeless Response Overview

Outreach & Crisis Response

- Emergency Shelter Contracts
- Homeless Outreach Street Team
- Integral Care PATH Program
- Downtown Austin Community Court
 - Walk-in Triage Case Management
 - Austin Homeless Advisory Council
- Austin Public Library staff

Housing Stabilization

- Austin Public Health
 - Rapid Rehousing Program Contracts (BSS+)
 - PSH Service Contracts
- Housing & Planning Department
 - Rental Housing Development Assistance Program
 - Hotel Acquisition GO Bonds
 - Local Housing Voucher Program
- Downtown Austin Community Court
 - Intensive Case Management
 - PSH Housing Contracts

Public Space Management

- Austin Police Department
- Parks and Recreation Department
- Austin Resource Recovery: Violet Bag Program
- Violet KeepSafe Personal Storage Facility
- Public Works: Underpass Cleanups
- Creek Cleanups: Watershed Protection
- Code Enforcement

COVID-19

Services for People Experiencing Homelessness

Emergency Food & Hygiene Access

- Eating Apart Together (EAT)
- Hygiene Resources: Hand-washing Stations and Portable Toilets

Protective Lodges (ProLodges)

- Five hotels
- Total Capacity: 300
- Current Census: 240
- Re-housed: 149

Downtown Austin Community Court

- Virtual Dockets & Walk-In Triage Case Management
- Pro-Lodge staffing & case management
- Rapid Rehousing provider

COVID-19 Housing Stabilization Resources

- 550 additional households to be served in Rapid Rehousing with Emergency Solutions Grant funds (ESG-CV)
- Housing Authority of the City of Austin: 100 Mainstream Vouchers for ProLodge guests

RENT (Relief of Emergency Needs for Tenants)

- Rental support and eviction prevention
- Housing & Planning Department

Looking Forward

Ongoing Implementation

Hotel Acquisition & Conversion (PSH + Bridge)
ESG-CV Rapid Rehousing (550 households)
PSH Pipeline Working Group
Local Housing Voucher Program

Planning

Expansion of Integral Care
PATH Outreach Team
Rodeway Inn: Operating Contract
City of Austin/ECHO Role Definition
Redesign Multi-Funder PSH Collaborative

Priority Next Steps

Homeless Planning Summit (February)
Funding Recommendations
Encampment Outreach and Housing Strategies
Public Space Management
Procurement and Contracting

Thank you

