



**HOUSING &  
PLANNING**

# 2021 Austin Winter Storm Emergency Home Repair Program

Home Repair Coalition 03/19/2021

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# Content

- ***New*** emergency service program now available
- ***New*** intake form
- ***New*** process
- Service providers



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# **2021 AUSTIN WINTER STORM EMERGENCY HOME REPAIR PROGRAM**

*Grants up to \$10,000 for low-income homeowners to fix serious damage due to the February 2021 Texas Severe Winter Storm*



Funding is provided by the City of Austin and Austin Housing Finance Corporation



# Who is eligible?

- You are a homeowner living within Austin's Full Purpose city limits.
- Your household makes a low-income which is defined as at or below 80% Median Family Income (MFI). The table below shows the income limits by the number of persons living in the home.
- Damage(s) to your home as a result of the February 2021 Texas Severe Winter Storm, causing harm to the life, health, or safety of the occupants.

*Households are not eligible if they are receiving duplicate benefits through FEMA or insurance proceeds.*



**Eligible Repairs** include repair or replacement of the following, due to the February 2021 Texas Severe Winter Storm:

- Electrical System Gas lines
- HVAC units
- Mold remediation
- Plumbing fixtures – including sink pipes and toilets damaged by the frozen conditions
- Roof Sewer lines
- Wall/Floor removal
- Water lines and/or water damage

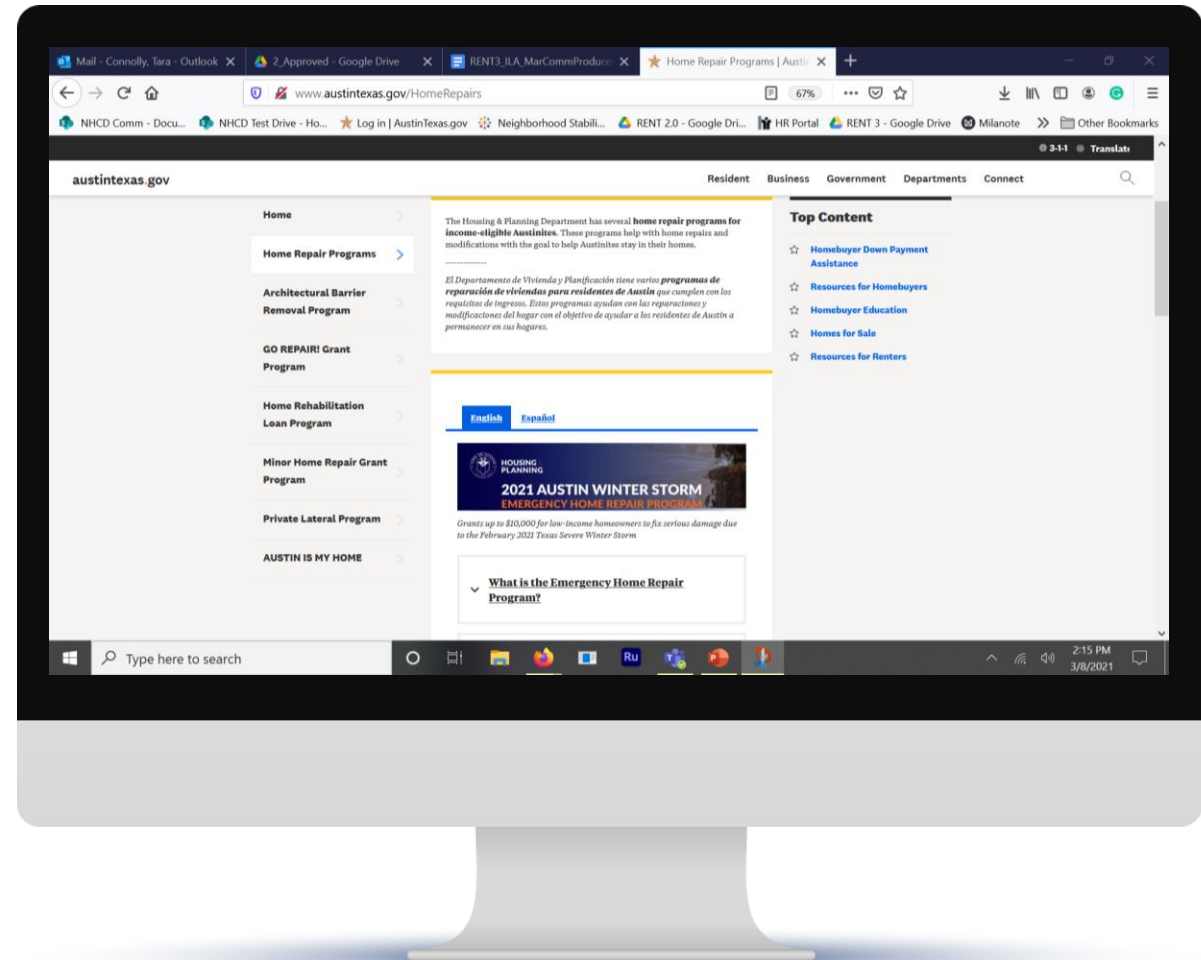


# What is the Process? [Residents]

1. If you are eligible, fill out and submit the Home Repairs Request More Information form.  
*(Available in English & Spanish)*
2. You will be contacted within 5-business days of submitting the form about the next steps. At that time City staff will review your eligibility, and connect you to an experienced, local non-profit organization that will administer the grant & repairs.
3. Construction scheduling varies based on need, project size, and repairs needed.



- [AustinTexas.gov/HomeRepairs](https://www.austintexas.gov/HomeRepairs)  
Updated landing page has all home repair programs listed, with the **2021 Austin Winter Storm Emergency Home Repair Program** at the top so that it is easy to find
- Accessible language.  
Written for LEP with English & Spanish program details available on page.
- Removing digital barriers.  
New intake form only 15 questions, drastically reduces documentation requirements, and can easily filled out on a phone OR a community partner can help and fill it out for residents



^ Updated Home Repairs landing page: [AustinTexas.gov/HomeRepairs](https://www.austintexas.gov/HomeRepairs)

English (United States)



# Request More Information

The City of Austin has several home repair programs for income-eligible, senior, as well as disabled Austinites. These programs make homes safe, healthy, and accessible. In order to qualify for these programs, you must live within Austin's full-purpose city limits, and make a low-income.

Provide your basic information so that Housing & Planning staff can best assist you.

\* Required

## Complete This Form to Request More Information

This form is 15 questions long and takes only a few minutes to complete. Upon completing and submitting, we will contact you within 5-business days about the next steps needed to help repair your home.





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**Thank You**

Questions?