

Austin Police Department Public Safety Commission

Citywide Response Times and Calls for Service
Calls for Service and Response Times by Council District
Overtime Budget vs. Overtime Spent
Overtime Hours by Rank
Staffing
COVID-19 Data



April 5, 2021

Citywide Response Times and Calls for Service

Q1 FY21	Citywide Total	October	November	December	Target
Urgent + Emergency (P0+P1)	09:21	09:19	09:16	09:27	08:24
Total Calls Reponded To	29,902	31,468	29,137	29,101	N/A

Calls for Services and Response Time

Oct 1- Dec 31, 2020 (Q1)

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		9,508	00:32:42
1	0	1,154	00:09:05
1	1	1,945	00:11:09
1	2	3,598	00:30:44
1	3	2,811	01:39:17

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		10,179	00:25:37
2	0	921	00:08:16
2	1	1,678	00:09:45
2	2	3,546	00:22:26
2	3	4,034	01:19:53

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		12,285	00:24:01
3	0	1,218	00:07:16
3	1	2,268	00:08:54
3	2	4,865	00:21:11
3	3	3,934	01:13:37

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		11,517	00:38:07
4	0	1,310	00:08:05
4	1	2,275	00:10:48
4	2	4,861	00:34:45
4	3	3,070	02:28:54

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		6,948	00:21:02
5	0	576	00:07:17
5	1	1,361	00:09:27
5	2	3,252	00:17:27
5	3	1,759	01:00:42

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		4,811	00:29:48
6	0	532	00:08:57
6	1	875	00:12:03
6	2	2,023	00:24:51
6	3	1,381	01:31:58

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		9,906	00:32:06
7	0	990	00:09:05
7	1	1,609	00:11:03
7	2	4,233	00:26:38
7	3	3,074	01:40:52

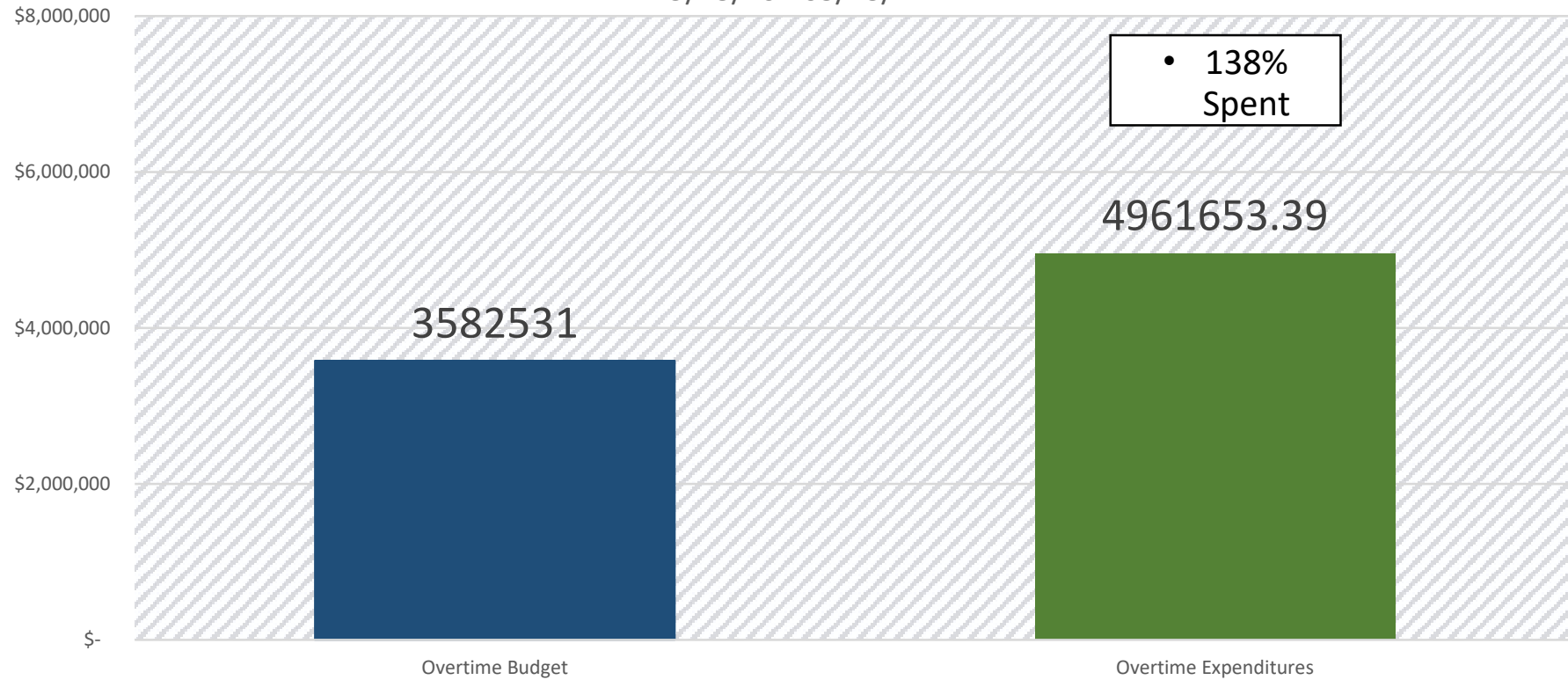
Council District	Call Priority	All Calls for Service	Average Response Time
Totals		3,416	00:19:56
8	0	379	00:08:48
8	1	525	00:11:24
8	2	1,480	00:18:26
8	3	1,032	00:48:01

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		14,093	00:18:29
9	0	1,023	00:06:50
9	1	1,815	00:08:06
9	2	4,938	00:15:22
9	3	6,308	00:53:51

Council District	Call Priority	All Calls for Service	Average Response Time
Totals		4,395	00:23:40
10	0	551	00:08:51
10	1	589	00:11:25
10	2	1,776	00:18:52
10	3	1,479	01:10:13

Overtime

APD Budgeted Overtime vs. Actual Overtime*
9/13/20 - 03/13/21



• *Does not include reimbursed overtime or COVID FEMA

Staffing

Authorized: 1809

Filled: 1702

Current Vacancies: 107

No ongoing or scheduled academy class at this time.

COVID-19 Data

	Sworn	Civilian	Total
Positive COVID Cases	190	60	250
% Positive Cases	76%	24%	100%
Positive COVID Covered by WC	139	26	165
% Covered by WC	73%	43%	66%
Employees Currently Off due to COVID	1	3	4
Employees Previously Off due to COVID	579	220	799
Total Employees Off due to COVID	580	223	803
Employees given ADA Accommodations due to COVID	9	19	28
Employees Who Received City Emergency Leave	160	121	281
Employees Who Received City Emergency Leave due to Workers' Comp Exposure	156	61	217
% Due to Workers' Comp Exposure	98%	50%	77%
Employees Who Received City Emergency Leave and Expanded FMLA for care of their Child(ren)	123	49	172