

**Community Services Block Grant  
Programmatic/Financial Report  
April 13, 2021**

The Community Services Block Grant funds the delivery of services to low income Texas residents in all 254 counties. These funds support a variety of direct services in addition to helping maintain the core administrative elements of community action agencies.

For the City of Austin, the grant provides funding for the delivery of basic needs, case management, preventive health and employment support services through the City's six (6) Neighborhood Centers and the three (3) Outreach Sites.

- **Basic Needs** (food, clothing, information and referral, notary services, transportation, car safety education and car seats, tax preparation, Blue Santa applications, fans, Thanksgiving food baskets and other seasonal activities);
- **Preventive Health** (screenings for blood pressure, blood sugar including a1C, and cholesterol; pregnancy testing; health promotion presentations, coordination and participation in health fairs, immunizations, coordination of wellness activities, linkages to medical home providers and diabetes case management);
- **Case Management** (individual/family support counseling, advocacy, self-sufficiency case management, crisis intervention, linkages with employers, educational opportunities and training, and working with individuals on quality of life issues);
- **Employment Support** (intake, assessment and goal setting, job readiness training, job placement assistance, and job retention services)

<b>Expenditures Categories</b>	<b>2020 Contract Budget</b>	<b>Cumulative Expenditures as of 2/28/21</b>	<b>% of Total</b>
Personnel	\$693,764.20	\$743,867.11	107%
Fringe Benefits	\$394,116.34	\$343,541.89	87%
Other	\$14,225.46	\$8,175	57.5%
<b>Total</b>	<b>\$1,095,584</b>	<b>\$1,095,584</b>	<b>100%</b>

## Austin Public Health Report on PY20 Community Action Plan

Transition Out of Poverty Goal		Goal	Achieved		Success Rate%
<b>TOP</b>	Individuals who transitioned out of poverty	43	0		0%

**MISSION: To prevent disease, promote health, and protect the well-being of our community.**

**TOP 5 NEEDS: Housing; Health; Employment; Basic Needs; Education**

**Report Date February 2021**

FNPI	Outcome Description	Target	#Enrolled	#Achieved	Success Rate %
<b>4</b>	Housing				
<b>4E</b>	Households who avoided eviction				
<b>4E</b>	Households who avoided eviction (CARES ACT)	1200	587	587	100%
<b>5</b>	Health and Social/Behavioral Development		<b>#Enrolled</b>	<b>#Achieved</b>	<b>Success Rate %</b>
<b>5B</b>	Individuals who demonstrated improved physical health and well being	50	0	0	
<b>5D</b>	Individuals who improved skills related to the adult role of parents/caregivers	50	19	19	100%
<b>SRV</b>	Service Description	Number Served			
<b>3O</b>	Tax Preparation Programs				
<b>4C</b>	Rent Payments				
<b>4C</b>	Rent Payments (Cares Act)	587			
<b>4I</b>	Utility Payments	41			
<b>5A</b>	Immunizations				
<b>5J</b>	Food Distribution	3,813			
<b>7A</b>	Case Management	21			
<b>7B</b>	Eligibility Determinations	587			
<b>7D</b>	Transportation				
<b>7N</b>	Emergency Clothing				
<b>3A.1</b>	Total number of volunteer hours donated to the Agency	74			

### ***Programmatic/Administrative Updates***

- 1. Neighborhood Services Unit Vacancies** – Hired 1 Community Worker at the South Austin Neighborhood Center (SANC), 1 Social Worker for the Crisis Intervention Team (CIT) and 1 Community Worker at the Rosewood Zaragosa Neighborhood Center. Onboarding process begun.

- 2. CDC Nomination/Selection (Elections) Spring 2021** – Working with the Responsible Organizations to conduct these nomination/selection meetings to fill the **Montopolis, Colony Park, St. John, Dove Springs, East Austin, Rosewood Zaragosa, South Austin** and **North Austin** CDC Seats. We are coordinating with the Housing & Planning Department (HPD) and the responsible organizations to facilitate the Nomination/Selection meetings. We are working with NHCD Staff to facilitate these elections in March and April.
- 3. Neighborhood Services** – Due to the City of Austin’s COVID-19 response and safety measures our Neighborhood Centers were closed to the public at 6pm on March 16, 2020. We are now offering Food Pantry Curbside by appt. only services. We continue to process Emergency Rental assistance applications in collaboration with the Austin Area Urban League.
- 4. Community Needs Assessment** – Woollard Nichols & Associates has been hired to conduct the NSU Community Needs Assessment. Community Needs Assessments are an integral part of a Subrecipient’s planning and are to be used to set the direction for their work. Section 676(b)(11), of the CSBG Act states “...an assurance that the State will secure from each eligible entity in the State...a community action plan...that includes a community needs assessment for the community served, which may be coordinated with community needs assessments conducted for other programs....” They plan to be back at the May CDC meeting to present the Community Needs Assessment for approval before submitting to the Texas Department of Housing & Community Affairs (TDHCA).
- 5. CARES ACT CSBG Funding** - The Texas Department of Housing & Community Affairs (TDHCA) has awarded the Neighborhood Services Unit CARES ACT CSBG funds with the purpose of assisting eligible clients with COVID-19 related needs such as rental assistance through July 31, 2021. In November we began working with the Austin Area Urban League to begin processing financial assistance payments for eligible clients. Through February we assisted 208 Households and processed \$449,155.83 in rent assistance payments.
- 6. Austin Energy Plus 1 Program** – Serious illness, a recent job loss, or a pandemic can make it difficult for some customers to pay their utility bills. The Plus 1 fund helps by providing emergency financial aid to customers who are having a temporary problem paying their utility bills. We continue to assist clients with utility assistance using these funds.

### **Success Story**

The Neighborhood Services Unit has partnered with the Health Equity Task Force and the Central Texas Food Bank on 2 PPE Distribution Events in April. They will be giving out PPE

supplies, a non-perishable food box and a box of water to each family or individual. People can attend one or both events and no registration is needed. The events are drive-thru.