



**October 2020**

**Priority 1 Incidents by Council District**

District	Volume	Missed	90th Percentile
District 01	62	9	00:10:29
District 02	34	3	00:09:46
District 03	79	11	00:10:24
District 04	59	3	00:08:59
District 05	44	2	00:09:04
District 06	29	4	00:10:44
District 07	40	5	00:11:10
District 08	26	6	00:10:53
District 09	78	1	00:08:49
District 10	22	4	00:12:34
<b>All Districts</b>	<b>473</b>	<b>48</b>	<b>00:09:59</b>

**Overall Response Performance - All Council Districts**

Priority	Volume	Met	Compliance
Priority 1	477	429	89.94%
Priority 2	1,761	1,642	93.24%
Priority 3	2,054	1,976	96.20%
Priority 4	2,738	2,688	98.17%
Priority 5	1,144	1,087	95.02%
<b>All Priorities</b>	<b>8,174</b>	<b>7,822</b>	<b>95.69%</b>

**November 2020**

**Priority 1 Incidents by Council District**

District	Volume	Missed	90th Percentile
District 01	59	6	00:09:56
District 02	55	8	00:10:50
District 03	69	8	00:10:00
District 04	45	2	00:09:53
District 05	58	7	00:10:21
District 06	38	4	00:10:06
District 07	50	3	00:09:38
District 08	19	2	00:10:25
District 09	92	3	00:08:31
District 10	24	4	00:11:32
<b>All Districts</b>	<b>509</b>	<b>47</b>	<b>00:09:59</b>

**Overall Response Performance - All Council Districts**

Priority	Volume	Met	Compliance
Priority 1	522	475	91.00%
Priority 2	1,713	1,580	92.24%
Priority 3	1,908	1,837	96.28%
Priority 4	2,529	2,483	98.18%
Priority 5	1,019	987	96.86%
<b>All Priorities</b>	<b>7,691</b>	<b>7,362</b>	<b>95.72%</b>

**December 2020**

**Priority 1 Incidents by Council District**

District	Volume	Missed	90th Percentile
District 01	74	11	00:11:01
District 02	63	9	00:10:40
District 03	63	7	00:09:59
District 04	58	7	00:10:42
District 05	70	9	00:10:23
District 06	36	5	00:10:10
District 07	51	8	00:10:36
District 08	13	2	00:09:56
District 09	67	1	00:08:01
District 10	29	11	00:11:36
<b>All Districts</b>	<b>524</b>	<b>70</b>	<b>00:10:35</b>

**Overall Response Performance - All Council Districts**

Priority	Volume	Met	Compliance
Priority 1	533	462	86.68%
Priority 2	1,692	1,554	91.84%
Priority 3	1,986	1,884	94.86%
Priority 4	2,558	2,496	97.58%
Priority 5	1,200	1,160	96.67%
<b>All Priorities</b>	<b>7,969</b>	<b>7,556</b>	<b>94.82%</b>

**January 2021**

**Priority 1 Incidents by Council District**

District	Volume	Missed	90th Percentile
District 01	66	14	00:11:20
District 02	54	6	00:10:01
District 03	74	9	00:10:25
District 04	81	14	00:11:17
District 05	61	14	00:10:58
District 06	30	7	00:12:34
District 07	45	6	00:10:31
District 08	27	8	00:11:51
District 09	84	1	00:07:59
District 10	36	10	00:11:45
<b>All Districts</b>	<b>558</b>	<b>89</b>	<b>00:10:53</b>

**Overall Response Performance - All Council Districts**

Priority	Volume	Met	Compliance
Priority 1	564	475	84.22%
Priority 2	1,949	1,790	91.84%
Priority 3	2,128	1,997	93.84%
Priority 4	2,556	2,470	96.64%
Priority 5	1,173	1,102	93.95%
<b>All Priorities</b>	<b>8,370</b>	<b>7,834</b>	<b>93.60%</b>

**February 2021**

**Priority 1 Incidents by Council District**

District	Volume	Missed	90th Percentile
District 01	82	24	00:12:59
District 02	50	18	00:17:17
District 03	70	18	00:13:15
District 04	81	24	00:16:18
District 05	67	22	00:14:24
District 06	40	16	00:17:38
District 07	57	12	00:14:38
District 08	24	9	00:14:30
District 09	58	4	00:08:56
District 10	26	8	00:15:38
<b>All Districts</b>	<b>555</b>	<b>155</b>	<b>00:14:57</b>

**Overall Response Performance - All Council Districts**

Priority	Volume	Met	Compliance
Priority 1	566	410	72.44%
Priority 2	2,040	1,510	74.02%
Priority 3	2,086	1,639	78.57%
Priority 4	2,447	2,190	89.50%
Priority 5	1,287	1,005	78.09%
<b>All Priorities</b>	<b>8,426</b>	<b>6,754</b>	<b>80.16%</b>

**March 2021**

**Priority 1 Incidents by Council District**

District	Volume	Missed	90th Percentile
District 01	77	9	00:10:26
District 02	62	4	00:09:26
District 03	85	14	00:10:19
District 04	72	5	00:09:14
District 05	52	10	00:11:09
District 06	34	4	00:10:21
District 07	55	10	00:11:27
District 08	28	8	00:12:24
District 09	105	4	00:09:04
District 10	29	9	00:11:41
<b>All Districts</b>	<b>599</b>	<b>77</b>	<b>00:10:39</b>

**Overall Response Performance - All Council Districts**

Priority	Volume	Met	Compliance
Priority 1	607	529	87.15%
Priority 2	1,707	1,581	92.62%
Priority 3	2,220	2,112	95.14%
Priority 4	2,878	2,807	97.53%
Priority 5	1,274	1,209	94.90%
<b>All Priorities</b>	<b>8,686</b>	<b>8,238</b>	<b>94.84%</b>

**Notes** *Priority 1 Incidents by Council District*

1. Incident volume reflects all Priority 1 incidents with valid response interval.
2. Incidents assigned to multiple districts are excluded from this section.
3. Response interval is measured from call answer time to arrival of first unit.
4. Due to missing data, results should be used for general trend analysis, not detailed analysis outcomes.

**Overall Response Performance - All Council Districts**

1. This section includes incidents assigned to multiple council districts.
2. The following incident types are excluded: special events, test, duplicate, and STAR Flight incidents.
3. Response interval is measured from call answer time to arrival of first unit.
4. Incidents that do not have valid timestamps for call answer time and time of first unit arrival are excluded.