



Recommendation for Action

File #: 21-2575, **Agenda Item #:** 39.

8/26/2021

Posting Language

Authorize negotiation and execution of a multi-term cooperative contract with Oracle America, Inc., for Oracle Field Service licenses and implementation services, for up to six years for a total contract amount not to exceed \$8,000,000.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$176,000 is available in the Fiscal Year 2020-2021 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple cooperative purchasing programs were reviewed for these services. The Purchasing Office has determined this contractor best meets the needs of the department to provide the services required at the best value for the City.

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov <<mailto:AgendaOffice@austintexas.gov>> or to Daniel Dellemonache, at 512-974-2981 or Daniel.Dellemonache@austintexas.gov. <<mailto:Daniel.Dellemonache@austintexas.gov>>.

Council Committee, Boards and Commission Action:

August 19, 2021 - To be reviewed by the Electric Utility Commission.

Additional Backup Information:

The contract is for Oracle Field Service (OFS) licenses and implementation services. These licenses are used to support the mobile workforce management application. This is a cloud-based application that automates field service scheduling and optimizes work based on business needs.

The OFS licenses will interface with the Customer Care and Billing system backend application to schedule field activities and update the Customer Care and Billing system with outcomes from field activities. The application will create reports, dashboards, update customer data, and support and manage all required server hardware and security. The OFS licenses will support field functions in multiple Austin Energy departments.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

Contract Detail:

<u>Contract Term</u>	<u>Length of Term</u>	<u>Contract Authorization</u>
Initial Term	2 yrs.	\$2,500,000
Optional Extension 1	1 yr.	\$1,375,000
Optional Extension 2	1 yr.	\$1,375,000
Optional Extension 3	1 yr.	\$1,375,000
Optional Extension 4	1 yr.	\$1,375,000
TOTAL	6 yrs.	\$8,000,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government that Works for All.