



Recommendation for Action

File #: 21-3196, **Agenda Item #:** 4.

11/4/2021

Posting Language

Authorize negotiation and execution of a cooperative contract with immixTechnology, Inc. for maintenance and support of Infor software used for tracking and recording service requests, work orders, and asset inspections, for a term of five years in an amount not to exceed \$2,520,000.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods and services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Water.

Fiscal Note

Funding in the amount of \$462,100 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple vendors within this cooperative purchasing program were reviewed for these goods and services. The Purchasing Office has determined this contractor best meets the needs of the department to provide the goods and services required at the best value for the City.

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov <<mailto:AgendaOffice@austintexas.gov>> or to Michelle Rocha, at 512-974-2261 or Michelle.Rocha@austintexas.gov <<mailto:Michelle.Rocha@austintexas.gov>>.

Council Committee, Boards and Commission Action:

October 6, 2021 - Recommended by the Water and Wastewater Commission on an 8-0 vote, with Commissioner Atallah absent and Commissioner Turrieta off the dais.

Additional Backup Information:

The contract will provide maintenance and support for Infor software used for tracking and recording service requests, work orders, and asset inspections (linear and vertical) for Austin Water (AW). The maintenance will be for Infor Public Sector asset management software, its integration tool (REST services) and training module (EPAK), and the Infor/Enterprise Asset Management software currently being used for pipeline and treatment operations.

AW is heavily dependent on the Infor software products for daily activities of dispatching work crews and

operating the water and wastewater treatment plants in tracking maintenance history of plant assets. One of the applications - Infor IPS, is integrated with other systems within AW and other City departments like Public Works, Communications and Technology Management and Austin Energy. The integration with the Austin Energy's billing system is key to support inventory tracking and a critical AW project - My ATX Water.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

Strategic Outcome(s):

Government that Works for All.