



Recommendation for Action

File #: 21-3484, **Agenda Item #:** 20.

12/2/2021

Posting Language

Authorize negotiation and execution of a cooperative contract with Accenture LLP to provide implementation and managed services, related maintenance, and support for the Sitecore web content management solution, for a term of three years in an amount not to exceed \$2,306,000.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Austin Energy.

Fiscal Note

Funding in the amount of \$640,556 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Energy. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple vendors within this cooperative purchasing program were reviewed for these services. The Purchasing Office has determined this contractor best meets the needs of the department to provide the services required at the best value for the City.

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov <<mailto:AgendaOffice@austintexas.gov>> or to Paula Barriffe, at 512-322-6118 or Paula.Barriffe@austintexas.gov.

Council Committee, Boards and Commission Action:

November 8, 2021 - Unanimously recommended by the Electric Utility Commission on an 8-0 vote with Chair Hopkins absent and two vacancies.

Additional Backup Information:

The contract is to provide implementation services for Sitecore's software as a service web content management solution and managed services including Sitecore applications and related maintenance and support. This solution will facilitate a cost-effective technology and design partnership to support Austin Energy's website development efforts. Accenture LLP is experienced in Sitecore content management system and web development best practices and will be instrumental in enhancing the website's functionality. This solution is a key component of Austin Energy's effort to create a website that is user-friendly when accessed

on a personal computer as well as a mobile device, incorporate Spanish-language capabilities, and easier navigation to frequently used resources.

The State of Texas Department of Information Resources cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

Strategic Outcome(s):

Government that Works for All.