



Recommendation for Action

File #: 22-1414, Agenda Item #: 27.

3/24/2022

Posting Language

Authorize an amendment to a contract with Grey Wall Software LLC d/b/a Veoci.com to provide continued software subscription services for situational awareness, continuity of operations, and emergency management, to increase the amount by \$314,700 for a revised total contract amount not to exceed \$613,000.

(Note: This contract is exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Austin Water.

Fiscal Note

Funding in the amount of \$128,500 is available in the Fiscal Year 2021-2022 Operating Budget of Austin Water. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Contract Amendment.

For More Information:

Inquiries should be directed to Marina Ciferri, at 512-978-1759 or Marina.Ciferri@austintexas.gov [<mailto:Marina.Ciferri@austintexas.gov>](mailto:Marina.Ciferri@austintexas.gov).

Council Committee, Boards and Commission Action:

March 9, 2022 - Recommended by the Water and Wastewater Commission on a 9-0 vote with Commissioner Turrieta off the dais and one vacancy.

Additional Backup Information:

The proposed amendment is to increase licenses and support hours to the existing contract for Austin Water's emergency management software. This software allows for the monitoring of daily situational awareness, planning for continuity of operations, activating the Incident Management Team, and centralizing documents related to an incident. Veoci.com enhances Austin Water's daily situational awareness and incident management capability by sharing information in real-time and reducing communication barriers. Leaders can assess current conditions, evaluate trends, and direct responses with improved clarity. The system modernizes Austin Water's approach to preparedness, resiliency management and emergency response.

Through the initiation of this contract, Austin Water has identified the need for additional licenses and support hours to create dashboards, content displays, and customized integrations with operational systems. These dashboards and content displays allow Austin Water to gain increased visibility into the system health of

critical infrastructure and support systems, share situational status information, and direct response efforts in real-time.

The additional spending authority will allow Austin Water to purchase additional Veoci.com licenses for operational users and support services needed to ensure effective monitoring and proper response to incidents involving critical infrastructure and support systems.

Contract Detail:

<u>Contract Term</u>	<u>Length of Term</u>	<u>Current Contract Authorization</u>	<u>Requested Additional Authorization</u>	<u>Revised Total Authorization</u>
Initial Term	5 yrs.	\$298,300		\$298,300
Proposed Amendment			\$314,700	\$314,700
TOTAL	5 yrs.	\$298,300	\$314,700	\$613,000

Note: Contract Authorization amounts are based on the City's estimated annual usage.

Strategic Outcome(s):

Government that Works for All.