



Recommendation for Action

File #: 22-1853, Agenda Item #: 15.

5/19/2022

Posting Language

Authorize negotiation and execution of a cooperative contract with SHI-Government Solutions, Inc. for network management software, for a term of three years in an amount not to exceed \$330,000.

(Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

Lead Department

Financial Services Department.

Client Department(s)

Aviation.

Fiscal Note

Funding in the amount of \$34,762 is available in the Fiscal Year 2021-2022 Operating Budget of Aviation. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Multiple cooperative purchase programs were reviewed for these services. The Financial Services Department has determined this contractor best meets the needs of the Department to provide the services required at the best value for the City.

For More Information:

Inquiries should be directed to the Patricia Sustaita, at 512-978-1708 or patricia.sustaita@austintexas.gov <<mailto:patricia.sustaita@austintexas.gov>>.

Council Committee, Boards and Commission Action:

April 12, 2022 - Recommended by the Airport Advisory Commission on a 9-0 vote with Commissioner Ennis absent.

Additional Backup Information:

The contract will provide integrated end-to-end network management software to continuously monitor the airport's computer networks allowing for proactive action against identified problems. The software provides real-time network monitoring and offers detailed insights into various areas of the network. The software alerts information technology teams to network problems and allows them to easily drill down to the root cause of the network issue and fix it before operations are impacted. It monitors all devices connected to the network.

The previous contract expired January 22, 2022. Failure to execute this contract will leave Aviation without a comprehensive network monitoring tool and would leave the airport network vulnerable to undetected issues

that could result in operational failure and disruption of passenger services, including passenger processing and parking operations.

The Local Government Purchasing Cooperative, administered by Texas Association of School Boards, Inc. (BuyBoard) cooperative establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

Strategic Outcome(s):

Government that Works for All.