



**Purchasing Service Agreement
CITY OF AUSTIN
RECOMMENDATION FOR COUNCIL ACTION**

AGENDA ITEM NO.: 41
AGENDA DATE: Thu 09/29/2005
PAGE: 1 of 2

SUBJECT: Authorize negotiation and execution of a 12-month service agreement with NORTHROP GRUMMAN TECHNICAL SERVICES, INC., Herndon, VA through the State of Texas Department of Information Services Go Direct program for the purchase of business continuity services including equipment, software, software maintenance and disaster recovery services in an amount not to exceed \$122,523, with three 12-month extension options in an amount not to exceed \$122,523 per extension option, for a total agreement amount not to exceed \$490,092.

AMOUNT & SOURCE OF FUNDING: Funding in the amount of \$122,523 is included in the Fiscal Year 2005-2006 Approved Operating Budget of Austin Energy. Funding for the extension options is contingent upon available funding in future budgets.

FISCAL NOTE: There is no unanticipated fiscal impact. A fiscal note is not required.

REQUESTING Purchasing **DIRECTOR'S**
DEPARTMENT:for Austin Energy; **AUTHORIZATION:** Vickie Schubert

FOR MORE INFORMATION CONTACT: Mario Guerrero, Senior Buyer/974-2261

PRIOR COUNCIL ACTION: N/A

BOARD AND COMMISSION ACTION: N/A

PURCHASING: Purchasing Cooperative.

MBE / WBE: N/A

This contract is to provide Austin Energy (AE) with the ability to obtain disaster recovery services, which include alternative recovery facilities, plus the necessary computer and associated telecommunications equipment for the recovery of critical systems and business functions. These services include mobile recovery services, emergency drop ship services, and a subscription to a disaster recovery facility.

Mobile recovery services include the delivery of mobile recovery trailers by truck. These trailers are designed to be brought into a disaster area and be configured to provide data center functionality, and user recovery for a variety of uses. They arrive on the scene with computers, phones, and work stations ready to go. They also have their own power generators and if requested, satellite communications ability.

The contractor will also provide drop ship services to expedite delivery of equipment specified by AE to a specific location within an agreed timeframe and subscriber services for space in a disaster recovery facility. Northrop Grumman currently has a subcontract with SunGard for use of their disaster recovery facility here in Austin. The SunGard facility has over 350 seats that various companies subscribe to, or contract for, in the event of a disaster. Each seat usually consists of a work area, computer, and phone; however, the vendor will configure the seat per the customer's request. AE will subscribe to 35 of these seats.

Additionally, the services will also allow AE to declare a disaster and the vendor to perform recovery services using documented recovery procedures and methodologies. The contracted services will also



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provide business continuity consulting to AE concerning data availability, best practices and strategies.

Because AE uses its computing systems for the restoration of electric service to the community, the rapid recovery of these systems and business functions is essential. AE intends to obtain the services of a vendor who has experience in providing recovery computer facilities and equipment which will enable AE to perform its critical business functions in the event of a disaster.