# City of Austin Memorandum

*P.O. Box 1088, Austin, TX, 78767*

AUSTIN CODE DEPARTMENT

TO Mayor and City Council Members

FROM: Jose G. Roig, Director, Austin Code Department

DATE: June 4, 2021

SUBJECT: Update to Resolution No. 20210325-112 regarding 2021 Winter Storm Uri

---

As a result of the widespread damage incurred by 2021 Winter Storm Uri, the City Council approved Resolution No. 20210325-112, which directs the City Manager to provide a report detailing actions taken by the City to protect the health and safety of renters. This includes but is not limited to providing a summary of health and safety violations related to the storm, as well as the number of calls and requests received through Austin 3-1-1.

To achieve this, the City Manager should identify cases where residents have reported they are experiencing substandard living conditions caused by Winter Storm Uri and implement the following measures:

- Immediately escalate violations that have not achieved compliance during the initial compliance phase to the Building and Standards Commission (BSC), administrative hearing, or Municipal Court, unless the Austin Code Department (ACD) approves a written action plan received from the property owner detailing how and when the violation(s) will be satisfactorily addressed. All action plans shall also be provided to the affected tenant(s) as quickly as possible upon request and will be submitted to the BSC at the next available meeting.

- Provide monthly update reports to the BSC, specifically for the multifamily code violation cases related to Winter Storm Uri.

An initial comprehensive update was provided to Mayor and Council on April 14, 2021.

**Progress**

On May 13, 2021, a Special Called meeting of the BSC was held to present unresolved cases related to the multifamily code violations resulting from Winter Storm Uri. This meeting included the presentation of action plans provided by property owners. Additionally, ACD staff provided a presentation summarizing the City's response to Winter Storm Uri cases.

ACD staff began providing the BSC monthly update reports on May 26, 2021, which highlighted the multifamily code violation cases resulting from Winter Storm Uri. These presentations will continue to be provided to the BSC until all cases with pending winter storm violations have been presented.

In addition, a new Winter Storm Uri Dashboard was developed and has been added to ACD's public facing online Open Data Portal, which includes geographical maps and updated filters to sort cases by City Council district. Information from the dashboard will be included in the monthly reports being provided to the BSC. ACD staff created a Winter Storm Uri Database Tutorial for community members to learn how to navigate the dashboard, which is featured on the dashboard website.

If you have any questions or need further information, please reach me at 512-422-8451 or by email at Jose.Roig@austintexas.gov.

cc: Spencer Cronk, City Manager
CMO Executive Team
Cindi Perez, Customer Care Services Director
Rosie Truelove, Housing and Planning Department Director