

**City of Austin – Austin Public Health
Social Services Self-Sufficiency Outcome Measures**

Outcome 1: Percent of Households that maintain housing or transition into housing	
1A	<p>Numerator: Number of households at risk of homelessness that maintain housing Denominator: Number of households receiving assistance Rate: <i>Percent of households at risk of homelessness that maintain housing</i></p>
1B	<p>Numerator: Number of case-managed households that transition from homelessness into housing Denominator: Number of households that exit the program Rate: <i>Percent of case-managed households that transition from homelessness into housing</i></p>
1C	<p>Numerator: Number of households receiving services that maintain housing due to receiving essential services Denominator: Number of households receiving essential services Rate: <i>Percent of households that maintain housing due to receiving essential services</i></p>

Outcome 2: Percent of Individuals who maintain or increase income	
2Ai	<p>Numerator: Number of individuals obtaining employment Denominator: Number of individuals exiting the program Rate: <i>Percent of individuals obtaining employment</i></p>
2Aii	<p>Numerator: Number of individuals increasing employment income Denominator: Number of individuals exiting the program Rate: <i>Percent of individuals increasing employment income</i></p>
2B	<p>Numerator: Number of individuals obtaining or maintaining public benefits Denominator: Number of individuals in program Rate: <i>Percent of individuals who obtain or maintain public benefits</i></p>

Outcome 3: Percent of Individuals who meet their treatment plan goals	
3A	<p>Numerator: Number of individuals with improved mental health status as measured on a standardized assessment Denominator: Number of individuals “initially” evaluated with a standardized assessment Rate: <i>Percent of individuals whose mental health status as measured on a standardized assessment improves</i></p>
3B	<p>Numerator: Number of individuals making progress on their treatment plan goal(s) Denominator: Number of individuals evaluated for progress on treatment plan goals(s) Rate: <i>Percent of individuals making progress toward their treatment plan goals</i></p>

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Outcome 4: Percent of Children or Youth progressing to the next developmental or academic level	
4A	<p>Numerator: Number of young children who demonstrate typical language/communication skills for their age per the Ages and Stages Questionnaire</p> <p>Denominator: Number of young children for whom the Ages and Stages Questionnaire is administered</p> <p>Rate: <i>Percent of young children who demonstrate typical language/communication skills for their age per the Ages and Stages Questionnaire</i></p>
4B	<p>Numerator: Number of youth served who progress to the next academic level</p> <p>Denominator: Total number of youth who received services</p> <p>Rate: <i>Percent of youth who progress to the next academic level</i></p>

Outcome 5: Percent of Individuals demonstrating improved life skills and/or knowledge	
5A	<p>Numerator: Number of individuals who complete an educational program that improves their knowledge</p> <p>Denominator: Number of individuals participating in the educational program</p> <p>Rate: <i>Percent of individuals who complete an educational program and demonstrate improved knowledge</i></p>
5B	<p>Numerator: Number of individuals demonstrating improved life skill(s)</p> <p>Denominator: Number of individuals participating in the activity</p> <p>Rate: <i>Percent of individuals who demonstrate improved life skills</i></p>

Outcome 6: Percent of Individuals who report improvement in physical, mental, emotional, or social functioning	
<p>Numerator: Number of individuals who report improvement in physical, mental, emotional, or social functioning</p> <p>Denominator: Number of individuals receiving services through Health Equity Social Services Contracts</p> <p>Rate: <i>Percent of individuals who report improvement in physical, mental, emotional, or social functioning</i></p>	