



**Austin Bergstrom International Airport (AUS)
City of Austin
Americans with Disabilities Act Complaint Form**



Please, submit this form in person or via e-mail at the address below, or mail this form to:
Austin Bergstrom International Airport, ADA Coordinator, 3201A Presidential Blvd., Austin, Texas 78719
Telephone Number: (512) 530-6364, Fax Number: (512) 530-7686, Email: AUS.ADA@flyaustin.com

In accordance with Title II of the Americans with Disabilities Act (ADA) of 1990, the Airport makes all programs and services associated with its operation accessible to all persons with disabilities. Please, use this form to file a complaint if you believe that you were denied access to an Airport program or service based on disability. Submit your complaint to the ADA Coordinator at:

Name:
Address:
Phone Number:
E-Mail Address:
Date of Incident:
Time of Incident:
Location of Incident:
Name(s) of People Involved:
Airport-Affiliated Party Involved:
Nature of Incident:
Proposed Remedy:

Complaint already filed with U.S. Department of Justice, another government agency or in court? Yes No

<p>If Yes, provide contact information of that agency or court and date the grievance was filed. If you have not filed this grievance with the Department of Justice and would like to do so, click here: https://www.transportation.gov/airconsumer/form-382</p>

Signature

Date