

# **Outreach Summary**

October 24, 2013



### What has been done?

- 24 In-depth interviews conducted between August 19 to 27, 2013
  - Interviewed 12 non-Hispanic whites, 6 Hispanics, 5 African-Americans, 1 Asian-American
  - Interviewees have lived in Austin from 1.5 years to all their life
- 3 Listening sessions Sept. 23 to 25, 2013
  - 32 zip codes
  - 205 attendees
  - 139 completed surveys
  - 30 requests for small group meetings
- October 24, 2013 Downtown Presentation
  - Dan Parolek



## What has been done?

#### Stakeholder Interviews

46 groups, conducted by City and Code Team

#### Direct Outreach

- Approximately 150 organizations and stakeholder groups
- Invitations to Listening Sessions and small group presentations – Formal/Informal groups
- SpeakUpAustin
- Google Map approx. 60 entries

#### Ambassadors

- Dove Springs, South Austin Combined, Colony Park,
   North Lamar
- Training the trainer Photo Documentation Approach









### **News Media**

- Calendar Listings
  - Community Impact
  - Austin Chronicle
  - Austin Business Journal
  - Austin360.com
- News Coverage
  - The Austin Chronicle
  - Austin Business Journal
  - Oak Hill Gazette
  - KVUE
  - Austin American-Statesman
  - Community Impact



## Social/Digital Media

- Blogs
- Twitter
- Facebook
- SpeakUpAustin

- Website: austintexas.gov/newLDC
- Join the discussion online: SpeakUpAustin.org
- facebook.com/ImagineAustin
  - twitter.com/ImagineAustin







## Blogs



**Urbanizing Austin** 

12 other people. But we are at a super-important crossroads right now and a series of meetings are being held to completely revamp the city's code. Here are the « Context matters | Main f in 3 9 er 19, 2013 Local Expertise Authority Blog Partner Mon. 9/23 - Bowie Tue, 9/24 - Kealing velopment Code Listening Sessions Nex Wed, 9/25 - Lanie All are at 6:15-8:30pm. All cover the same material. ou are aware, the City of Austin has embarked on a comprehen-So why is this important? Especially why is this important to me as a theatre Land Development Code, now branded "Code Next". This revis practitioner? It all comes down to affordability of space. Currently in Austin we do not have enough of it. That's driving up the price. It's not greedy developers driving up ne of the priorities from the Imagine Austin Comprehensive Pla hired a team of consultants lead by Opticos Design to lead the the price. It's the lack of space. In fact we need a lot more greedy developers City of Austin Seeking Public Participation ne of eleven members of the Citizens Advisory Group. We're jus Search in Land Development Code Rewrite initial stage, the gathering of public input. We need a lot more greedy developers. Tuesday and Wednesday of next week there will be three "lister You see. Austin's current theater scene blossomed in the 1990s. There was a very reprinted the City's promotional flyer below. Consultants, city specific reason for that. During the 1980s Saving & Loans were deregulated and Group members will be attending all three. The purpose of the September 12, 2013 interest rates were high. They of course made a ton of money off of making too many artly to educate the public (here's what the LDC does, here are s Recent BIG RED Blog Posts risk real estate loans. When the crash happened Austin was hit and the recession ☐ City of Austin- Government an fix, here are some problems it can't) and partly to educate the The Anatomy of the MLK, Jr. that followed in the early nineties drove many out of business. Austin was left with The City and staff want to hear from the public what the Mastin City Council, City of Austin, Government, Land Development Code MetroRail Station ut the current code. October 17, 2013 nutes or so will be devoted to a presentation by t BIKEAUSTIN" F # 5 Plaza Saltillo TOD Regulating Plan he LDC process, a basic overview of the LDC, and sed by the consultant. Afterward, the audience wil October 16, 2013 roups for discussion. The City will provide facilitat SUPPORT US OUR WORK EDUCATION GET INVOLVED EVENTS s and scribes to write down what people are sayin I looking at the Greater Plaza SHAPING THE AUSTIN WE IMAGINE **North Austin Community Newsletter** n to Austin's Land Development Code Revision As part of the Imagine Austin plan, the City of Austin has been tasked with embarking on a rew land development code. The current code is 30 years old. While City Council has adopted a amendments to the code during that time, those changes have largely been described as bo compromise October 22, 2013 Next Code Meeting - Oct 24th at St. Davids, 301 8th St. 10/22/2013 Imagine Austin and the members of Bike Austin to attend a community instead of a panacea. Please see the below e-mail sent out by City staff encouraging public parti lext, the City of Austin's Land Development Code revision Coffee & CodeNEXT on Oct. 24from 8-9:15 am at St. David's Episcopal Church, ope you will closely follow and get involved with. The City is Challenge October 21, 2013 people 301 E. 8th St., Sumners Hall. code that was written nearly 30 years ago. Over the years that Oak Hill Parkway Open House October 18, 2013 Join us for a presentation about CodeNEXT, is a unique process with new tools and approaches based on understanding the character of your neighborhood "Grea Imagine Austin's Code some and difficult to navigate, not to mention outdated. As Speak Up years utreach team, I am contacting organizations like [Bike Safer Housing For Austin Cycle track opens today on "The Drag" October and the larger community. During this event, you'll learn about this important Resources obstac initiative and provide input about the code and the places where you live, work dous stake in what the code will look like, even if they are Watch In A Box and play - what is working for you and what could be improved? Cliff Notes for Code he land development arena. The code affects everything from The In Austin Parks and Recreation Department Voting Info/Links safe and connected neighborhoods, and it impacts every Code Next Handout vision. reopens the trails [after storms] October 17. life. We strongly encourage you to get involved in the M-Tweet | Like throug ou can help us create and maintain places, spaces and Code Next Quality of NACN: Who We Are Add Comment This w Action Alert: City Council will consider closing your n trails to nighttime biovole traffic on Oct. 17th CodeNEXT Listening Session nity meetings are set for Monday. September 23 at Bowie Imagine Austin Code - Sept 25th, Lanier High School 09/22/2013 Rebuild the Code October 16, 2013 You're /ed. 09/25/2013 - 6:15pm - 8:30pr Northwest Austin Coalition esday. September 24 at Kealing Middle School cafeteria: her 25 at Lanier High School cafeteria. All meetings are Northwest Civic Association 1 Page - LDC Summary Great cities plan and design for the future. We're about to revisit a land from 6:15pm to 8 pm. Childcare and Spanish translation will October 16, 2013 at cities plan and design for the future. We'he about to revisit a land development code writte what many people describe as complicated, burdensome and an obstacle for quality growth NXNA Garden Tou development code written 30 years ago that has evolved into what many people describe as complicated, burdensome and an obstacle for quality growth. ANC Zoning Issue the attached invitation for more details, and please forward it al that we get input from as many citizens as possible so The Imagine Austin plan lays out our vision for a compact and connected city. concerns October 16, 2013 the needs of those who live and work here! To achieve the community vision, we must update Austin's land developmen code, which determines how land can be used throughout our city, including WHAT can be built, WHERE it can be built, and HOW MUCH can be built. This wi be a unique process with new tools and approaches based on understanding the Blog Archives character of your neighborhood and the larger community. Select Month : The Land Development Code Revision Advisory Group is hosting listening sessions to gather community input to inform this important project. We want to hear your experiences and stories about the places where you live, work and play. What is working and what could be improved? Join us to learn about Monday, September 23 Bowle High School Cafeteria, 4103 W Slaughter Lane, Austin neetings take place from 6:15 p.m. to 8:30 p.m. Each event will cover the same content ion and gathering initial input - 6:15-6:30 p.m.; presentation at 6:30 p.m.) Tuesday, September 24 Kealing Middle School Cafeteria, 1607 Pennsylvania Ave., Austin sed activities for children ages 3 and older will be provided. Spanish interpretation is available

Wednesday, September 25

Lanier High School Cafeteria, 1201 Payton Gin Road, Austin

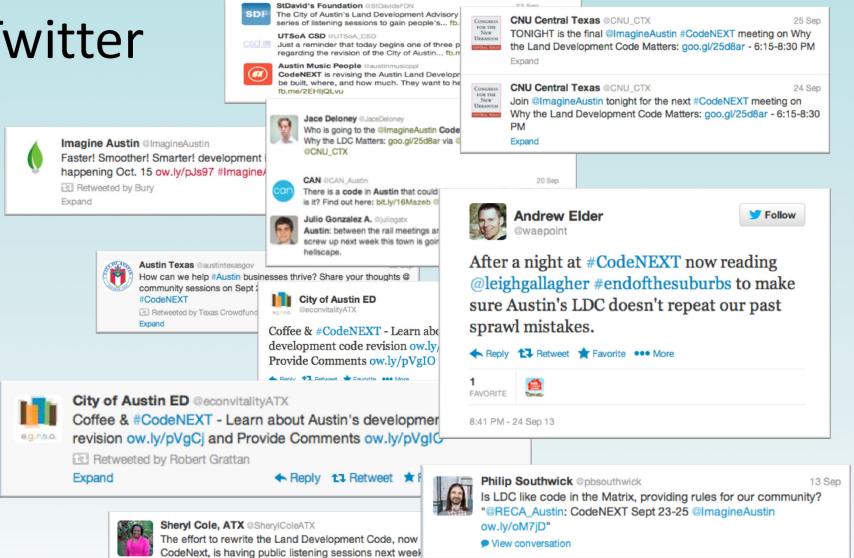




09/20/13

I City of Austin is committed to compliance with the American with Disabilities Act. Resonable modification communications will be provided upon mojacit. Meeting locations are planned with wheelchair access. If meripreten or alternative formats, please give notice 3.4 days before the meeting. Call 512-874-1256 or enainticknicholas@austinssas.gov for additional information, TYU uses nous through Relay Yesus at 971.

### **Twitter**







tinyurl.com/paorjfw

Expand

## SpeakUpAustin



Can a CODE really improve your quality of life? We think so...

Topic One: The Places

Topic Two: The Code

Great cities plan and design for the future.

We're about to revisit a land development code written 30 years ago that has evolved into what many people describe as complicated, burdensome and an obstacle for quality growth.

The Imagine Austin plan lays out our vision for a compact and connected city. To achieve the community vision, we must update Austin's land development code, which determines how land can be used throughout our city, including WHAT can be built, WHERE it can be built, and HOW \*AL/CH can be built. This will be a unique process with new tools and approaches based on

derstanding the character of your neighborhood and the larger community want to hear your experiences and stories about the places where you live, work and play.

at is working and what could be improved? Speak up Austin!

naire we passed out at some of our



**TOPIC ONE: THE PLACES** 

crowded with cars and that the locals lov despite 78702 being near to downtown-crime-- and drugs and should be better p drawbacks, let's not let the greedy develo densify our area so that we can scarcely Zilker). Let us not tax people out of their r developers. Thanks for listening-- ha ha h



#### Mary P 27 days ago

I really like places where I feel safe walking and one of the first things she said when sidewalk?" I enjoy neighborhoods with m enjoy being able to walk/bike to shops/an parks would enhance the character of ma housing as long as it is not towering over middle of a residential area would be well liked how they had alleys for garages and more pleasant.



Alan Sudo 25 days ago I agree that Austin's allies s encroachment and property

TOPIC TWO: THE CODE

Based on previous experiences with the Land Development Code, what are the most important issues to tackle during the process to revis

If you want to do this-- one word-- draw it up an

We need to protect our aguifer and waterways.

trend which is supposed to be green but is NOT

causing spikes in housing costs that send lower

and other outlying areas-- the only affordable ar

commute in-- so where's the green??? It's a fall

developed around the automobile. All that's han

feeding frenzy, raising taxes on people who hav

creating traffic messes that will likely not get sol

a great rail system and people riding bikes too.

I've lived in Austin since 1973-- I've been through

to protect the aquifer, to protect our creeks and

plans were ultimately ignored. Money saw to it t

received mails, houses and offices despite all th

the 80s & 90s. The lesson I've learned is that m

Sadly most of our city council simply bow to big with the neighborhoods! It's really really sad. Th

That being said-- and I feel better. The codes ar

It takes a long time for approvals and the little gi

than the big developers who have employees to reason, small developments should have the fas and any large land use should be carefully scru

long and expensive for people. With such a hug

have more city employees to assist with these p

body that watchdogs all of these decisions.

objectively I don't thinks so.

corruptible.

**TOPIC THREE: THE QUESTIONS** 

What questions do you still have - about the Land Development Code? - about the process? - about how the Code affects you?





#### Carol Stall 27 days ago

The land development code allegedly protects our water, our views, our trees and basically the quality of life-- the neighborhood feel that makes people love Austin and want to live here. The developers have it easy enough--( just count up all the 5-2 votes at council meetings). Make developers justify their projects-- make them responsible to the local community--and the city at large, make sure they provide LOCAL jobs at a living wage, that what they build does not harm, crowd or negatively affect its neighbors the water systems or the environment. Also, locals should have the first crack at development-- before outsiders -- if this is a controllable thing. Who better understands what can be easily lost? And developments should be subject to surrounding community approval as well as the planning commission's. Hire more people to deal with the backlogs and keep the process transparent. Too much money is involved these days to be anything but absolutely transparent. Thanks for asking!



As a homeowner looking to improve my property, it's been very difficult navigating information online - If there could be more starting point type information to walk people through the process, requirements, and next steps, that would be very

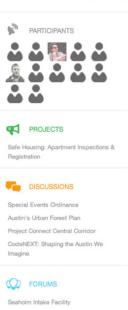
I agree with Carol about transparency and the need to hold bigger developers accountable to projects. We have a hot market so let's make sure what gets built is truly helping the city become more compact, connected, and accessible.



D Lambert at October 11, 2013 at 12:35pm CDT

Make the City's website useful. It is woefully inadequate both for the professional





Restore Rundberg

SURVEYS

Austin Youth Council Survey

City of Austin Website Survey

Bike Share Location Survey

Sign up

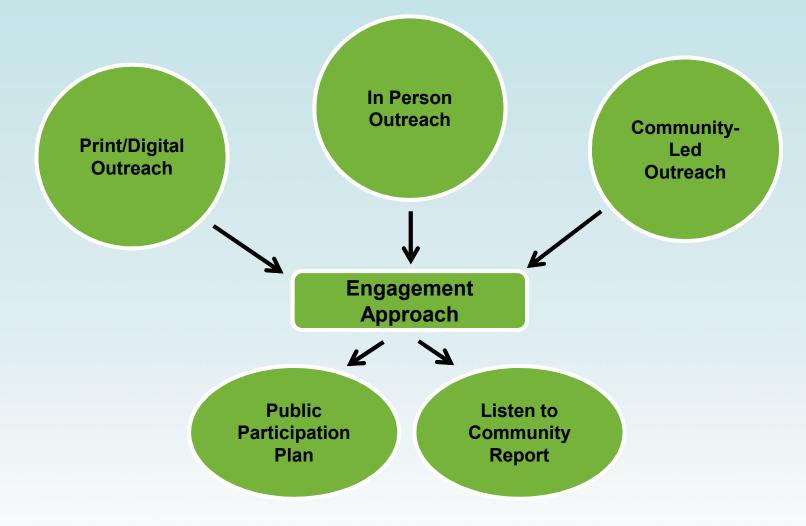
SIGN UP







## Framework







## Framework

Print/Digital Outreach

In Person Outreach Community-Led Outreach

- Online surveys
- Produce case study surveys
- Web and social media
- Earned media
- Print/digital material

- Education sessions
- Group meetings
- Ambassador program
- Leaders

- Provide print and digital material
- Community events
- Case study survey
- Issue papers
- Website articles

## Code Revision: Four-Step Process

Listening &

Understanding
JUL 2013 - JAN 2014

2

Diagnosis & Outline

**JUL 2013 - JUL 2014** 

3

Preliminary Draft Code

**AUG 2014-SEP 2015** 

4

**Code Adoption** 

**OCT 2015-JUN 2016** 

### **Major Tasks or Events**

- Continued Community Outreach
- Early Listening to Community Findings
- Draft Community Character Public Workshop
- Draft Listening to the Community Report
- Draft Code Diagnosis

**Through November** 

January

January

February/March

February





### **CAG Outreach**

# Support Outreach Using Digital & Print

- Online Surveys
- Produce Case Study Surveys
- Web & Social Media
- Flyers and Print Materials
- Earned Media

## Engage in In-Person Outreach

- Group Meetings
- Education Sessions
- General Outreach
- Community
   Character
   Documentation

### Support Community Led Outreach

- Supply Information Materials
- Support Community Events
- Case Study Surveys
- Issue Papers
- Short Articles for Website



