

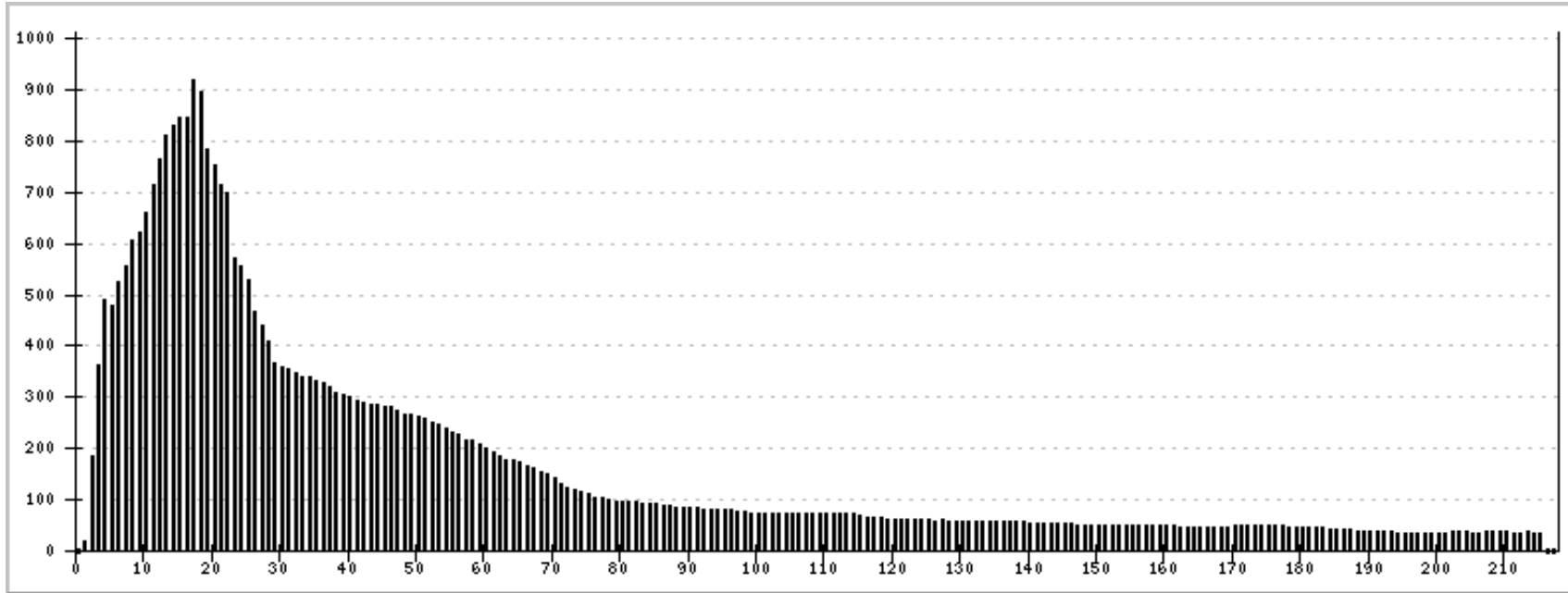
CITY OF AUSTIN

Enhancing Public Participation at City Council

Telephone Participation Report

1/22/2015

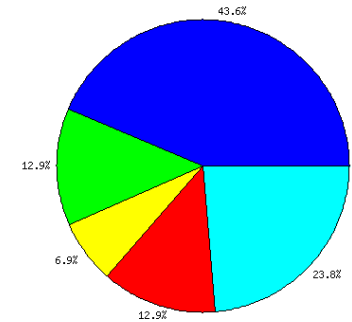
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Polling Questions

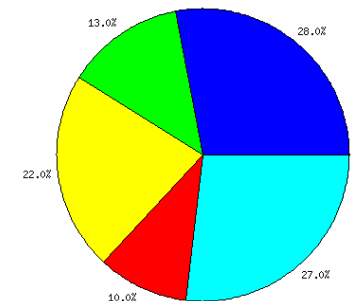
1. What Council district are you in? (1-5)

ID	Answer	Responded	% of total
1	One	24	44
2	Two	7	13
3	Three	4	7
4	Four	7	13
5	Five	13	24



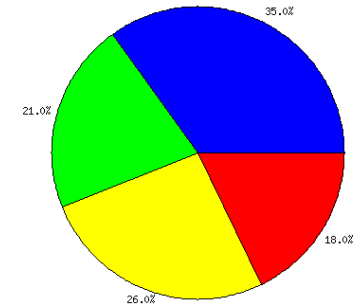
2. What Council District are you in? (6-10)

ID	Answer	Responded	% of total
1	Six	25	28
2	Seven	11	13
3	Eight	19	22
4	Nine	9	10
5	Ten	24	27



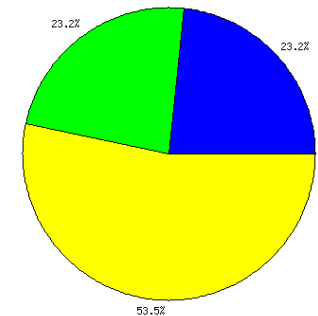
3. When you have communicated with the city, what has been your favorite way to do so? (Part 1)

ID	Answer	Responded	% of total
1	Calling a City Council office	22	35
2	Calling 3-1-1	13	21
3	Calling a City department	16	26
4	Emailing City Council or City staff	11	18



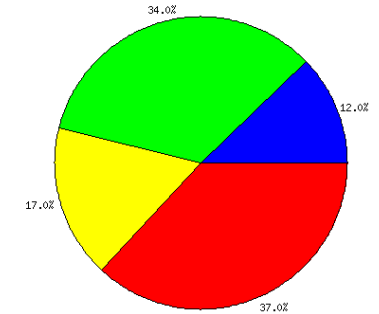
4. When you have communicated with the city, what has been your favorite way to do so? (Part 2)

ID	Answer	Responded	% of total
1	Using Twitter, Facebook or other social media	7	23
2	Visiting SpeakUpAustin.org	7	23
3	Attending an in-person meeting	16	53



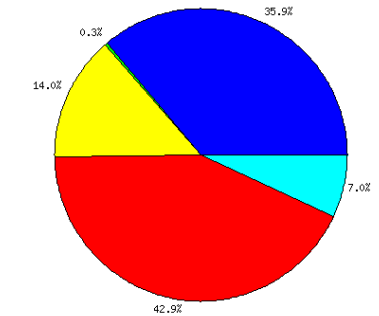
5. What would you say has been the biggest challenge around providing input to the City Council?

ID	Answer	Responded	% of total
1	Not convenient	14	12
2	Not enough information	39	34
3	Not enough time to give input	19	17
4	Not aware of opportunities to provide input	43	37



6. How would you evaluate our process for this evening?

ID	Answer	Responded	% of total
1	Needs major improvement	5	36
2	Not Great	0	0
3	Neutral/Unsure	2	14
4	Good	6	43
5	Very Good	1	7



Talked Participants

ID) Name, Address, Phone/Comment

1) , [REDACTED]

(Dorothy)(4)() I think that what we`ve experienced today with this telephone town hall is the best thing since sliced bread. I love it!

2) [REDACTED]

(Ann)(?)() Does city have any plans to ensure minority driven business and non-profits are funded?

Speaker Queue

ID) Name, Address, Phone/Comment

1) , [REDACTED]

(Richard)(NW Austin)() When will we get something done about Anderson Mill Road? Traffic has gone up by a large magnitude in the last several years, there`s a blind curve and it`s very dangerous?

2) , [REDACTED]

(Nancy)(8)() Why do some of the city council memebers have not picked up their campaign fines?

3) , [REDACTED]

(Eunice)(NW Hills)() How will we reach our repretatives to get maintainence done on our streets?

4) , [REDACTED]

(Mike Sweeney)(4)() Why did you permit condos to be built on town lake?

5) , [REDACTED]

(Diane)(Cedar Park)() Why no public transportation here?

6) , [REDACTED]

(Helga)(5124336690,()) I`m still new to the town, and would like to know how to get around.

7) , [REDACTED]

(Bertha)(Travis co)() I would like all the new people getting jobs to be asked to go to defensive driving. There are so many wrecks every day. Hispanic people learning English. Elems should teach our kids Spanish.

8) , [REDACTED]

(Rayna)(Williamson Co)() Does the mayor going to lower property taxes?

9) , [REDACTED]

(Nita)(Northwest Boston)() Regarding utilities - people employed by/ retired from govt/state jobs get paid after the bill due date, then we get a late fee?

10) , [REDACTED]

(John)(NW Austin, Rockwood Lane)() I have a question concerning bicycle safety. I see a lot of cyclists riding without helmets, and I think they should be mandatory for all cyclists & skateboarders.

11) ANTOINETTE RICCIO, [REDACTED]

(Ann)(Williamson County)() I'm 90 years old and my taxes are too high. I feel at my age I shouldn't have to pay taxes. Who can I talk to about this?

Inbound TF Participants

ID) Name, Address, Phone/Comment

1) [REDACTED]

(Charline)(?)() how improve Effeciency for participating in city meetings?

2) [REDACTED]

(Annie)(UNKNOWN, TX)() Wants to give three cheers to you. Lived in Austin since 1963. Used to be a "serial voter" but stopped for a while because she felt the council had disconnected. This is fantastic.

3) [REDACTED]

(Art)(3 Central South)() I would like to see the mayor and the council select 1-2 persons throughout the city and let them be the ones out in the committee to go to the neighborhood and bring out the issues and present to cou

4) [REDACTED]

(Madelyn)(5)() We need more direct communication w our council, not more boards and commissions

5) [REDACTED]

(Jim)(UNKNOWN, UNKNOWN)() Would like to suggest there be a veterans affairs committee

6) [REDACTED]

(Andrew)(1)() Noticed in the past I've chaired a couple city commissions, there is always a real challenge of communication btwn citizens and boards etc. I think it's important to get input from citizen board.

7) [REDACTED]

(Lori)(3)() Will the subcommittees of the council meet after hours or on the weekends so the public can participate in hearings held by the subcommittee?

8) [REDACTED]

(Barbara)(UNKNOWN, TX)() Question about how boards and commissions are chosen. Seems they bring their own perspective in and ignore the perspective of others. How can we handle that better?

9) [REDACTED]

(James)(UNKNOWN, TX)() I'm 85 yr old native of Austin. Hard to get downtown at my age. Political people need to get out into the community to talk to us. I'm in 1, I want someone out in my district. (longwinded)

10) [REDACTED]

(Joy)(9)() Can we have events like ACL that cause large crowds not be in Vilca(?) Park? 75,000 people is too many for this densely populated area, and my life was threatened by a bicyclist. (read question)

11) [REDACTED]

(Judith)(51st and Ave H)() Does the city council have anything to request a sales tax increase? Take it upto 9 cents on the dollar and set it for a few yrs. This instead of high property taxes

12) [REDACTED]

(Daria)(6)() Education. I was listening to KUT on Friday, talking about how council gave money to AISD last year. Want to remind you that's not the only school district in Austing. We're all feeling pinch.

13) [REDACTED]

(Rob)(Tovo)() I want to encourage council to revisit Imagine Austin. Not just put a stamp on it.

14) [REDACTED]

(LeaAnn)(East Oltorf)() Who is my councilmemeber?

15) [REDACTED]

(Bertha)(North side 78758)() Ex-special aid for dept of treasury. Costly to rent apartments. Need to have assistance to cap apartments so they're cheaper than houses.

16) [REDACTED]

(Stephanie)(10)() What is the city council going to do about affordable housing? My rent has been raised 9% every year I've lived here, and my 9-yr old grandson now lives with me, and we can't afford to live here now.

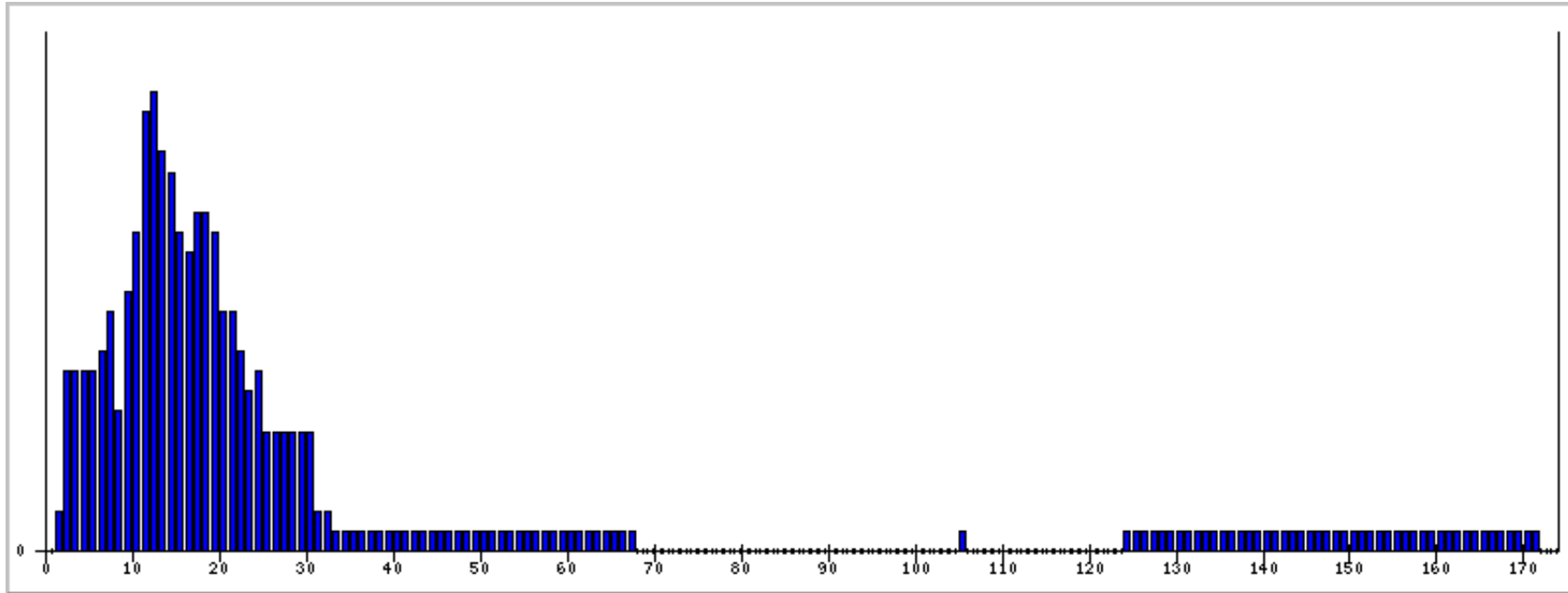
17) [REDACTED]

(Greg)(10)() What is city planning to do to get a better culture/attitude at the city itself- it seems to be us against them now?

18) [REDACTED]

(Evet)(2)() Public input questions?

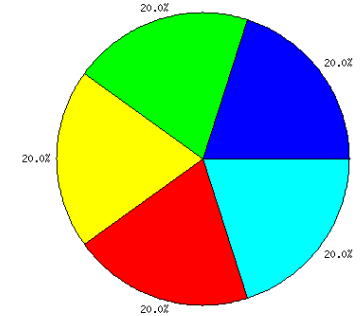
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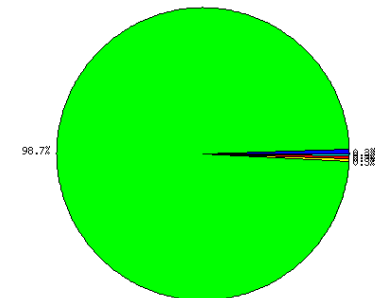
1. What Council district are you in? (1-5)

ID	Answer	Responded	% of total
1	One	0	0
2	Two	0	0
3	Three	0	0
4	Four	0	0
5	Five	0	0



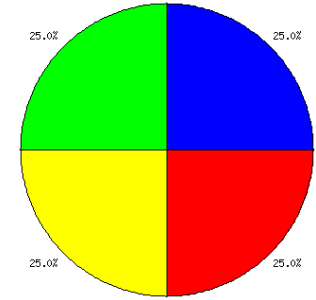
2. What Council district are you in? (6-10)

ID	Answer	Responded	% of total
1	Six	0	0
2	Seven	1	100
3	Eight	0	0
4	Nine	0	0
5	Ten	0	0



3. When you have communicated with the city, what has been your favorite way to do so? (Part 1)

ID	Answer	Responded	% of total
1	Calling a City Council office	0	0
2	Calling 3-1-1	0	0
3	Calling a City department	0	0
4	Emailing City Council or City staff	0	0



4. When you have communicated with the city, what has been your favorite way to do so? (Part 2)

ID	Answer	Responded	% of total
1	Using Twitter, Facebook or other social media	0	0
2	Visiting SpeakUpAustin.org	0	0
3	Attending an in-person meeting	0	0

