1.1 Office of the Director
1.2 Center for Excellence

2.1 Stakeholder & Community Engagement
2.2 Plan Review Intake Service Center
2.3 Finance Human Resources
2.4 Information Technology

3.1 Building Plan Review
3.2 Expedited Plan Review
3.3 Austin Center for Events

4.1 Land Use Review
4.2 Regulatory Administration Policy Land Development Information Services
4.3 Community Tree Preservation Entertainment Service Group Land Management Land Development Engineering Small Cell Program Public Projects & General Permits

5.1 Site & Subdivision Inspections
5.2 Excavation ROW & Telecom Inspections Environmental Inspections Tree Inspections & Enforcement
5.3 Building Inspections

August 15, 2022
2.1 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

- Stakeholder and Community Engagement

- Marketing and Outreach
  - Robbie Searcy: Public Information Spec Sr
  - Tara Long: Public Information Spec Sr
  - Jennifer Mach: Content Strategist/Designer
  - Juan Rodriguez: Digital Graphic Designer
  - Vacant: Content Strategist/Designer

- Affordable Housing Requests
  - Vacant: Public Info & Marketing Pgm Mgr
  - Robert Anderson: Planning Officer
  - Vacant: Development Services Manager

- Neighborhood Assistance
  - Leah Adrian: Dev Svcs Process Coordinator
  - Mary Helen McCarthy: Dev Svcs Process Coordinator

- Customer Assistance
  - Small Business
    - Natalia Rodriguez: Dev Svcs Process Coordinator
    - Cole Hubbard: Dev Svcs Process Coordinator
  - Residential
    - Angela Baker: Dev Svcs Process Coordinator
    - Chase Norris: Dev Svcs Process Coordinator
2.2 CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

- Plan Review Intake
- Service Center

Customer Experience

- Plan Review Intake
  - Residential Intake
    - Chris Hubbard
      - Customer Service Supervisor
  - Commercial Intake
    - Mack O'Neill
      - Customer Service Supervisor
  - Land Review Intake
    - Zachary Whitley
      - Customer Service Supervisor

Plan Review Intake

- Permitting & Registration
- Customer Service Requests
- Administrative Support

- Service Center
  - Josh Davis
    - Customer Service Supervisor
  - Brian Stokes
    - Consumer Service Supervisor

- Other Dept Employee
- Vacant

Employee List:

- Denise Lucas
  - Director
- Angela Means
  - Deputy Director
- Roderick Burns
  - Development Svcs Div Mgr
- Brian Stokes
  - Technical Writer
- Valerie Vega
  - Planner I
- Thomas Larkin
  - Planner I
- Greg Alvarez
  - Engineering Technician C

Employee List:

- Melissa Medina
  - Planner I
- Barrett Griffin
  - Planner I
- Valerie Vega
  - Planner I
- Stephen Castleberry
  - Engineering Associate C
- Greg Alvarez
  - Engineering Technician C
- Anna "Chelsea" Azlife
  - Permit & Licensing Review Analyst
- Mary Ellen Mata
  - Customer Service Rep
3.3 | BUILDING PLAN REVIEW
✓ Austin Center for Events (ACE)

- Quentin Prior
  - Fire Battalion Chief
- John Marney
  - Fire Captain
- Steven Jones
  - Police Lieutenant
- Randy Vickers
  - EMS Field Captain

- Arthur Fortune
  - Police Commander
- Kevin Parker
  - EMS Field Commander
- Jason Maurer
  - Sales & Event Manager

- Austin Fire Department
- Austin Police Department
- Austin/Travis County EMS
- Parks & Recreation
- Music & Entertainment
- Austin Resource Recovery
- Austin Code Department
- Austin Public Health
- Building Inspections
- Austin Transportation

- Shawn Williams
  - Special Event Corp Prgm Mgr
- Brydan Summers
  - Consumer Services Manager
- Leslie Yello
  - Administrative Specialist
- Frances Hargrove
  - Division Manager
- Marcel Elizondo
  - Public Health Program Mgr II
- Tony Hernandez
  - Const & Insp Svcs Prgm Mgr
- Elaine Garrett
  - Division Manager

- Denise Lucas
  - Director
- Vacant
  - Assistant Director

August 15, 2022
4.1 LAND DEVELOPMENT REVIEW

- Land Use Review
- Site Plan Review
- Water Quality/Drainage
- Environmental Review
- Subdivision Review

August 15, 2022
4.3 | LAND DEVELOPMENT REVIEW

- Entertainment Services Group
- Land Management
- Land Development Engineering
- Small Cell Program
- Public Projects CIP Review
- General Permits Review

Elizabeth Boswell, PE
Managing Engineer

Jennifer Turnbow (65%)
Business Process Consultant Sr

Vacant
Project Manager

Vacant
Supervising Engineer

John McDonald
Env Conservation Pgrm Mgr

Denise Lucas
Director

Jennifer Verhulst, PE
Assistant Director

Tera Villaret
Capital Program Consultant

Public Projects CIP &
General Permits

Sarah Cameron
Vacant

LUR Staff Support

Environmental Review
Env Compliance Spec Sr

April Sellers
Project Coordinator

Site Plan Review
Planner Senior

Environmental Review
Environmental Review Spec Sr

Tree Review
Environmental Review Spec Sr

Environmental Review
Environmental Review Spec Sr

Vacant
Planner Senior

OTHER DEPT
EMPLOYEE
DSD EMPLOYEE
DSD VACANCY
TEMP EMPLOYEE
VACANT TEMPORARY

Tera Villaret
Capital Program Consultant

Vacant

John McDonald
Env Conservation Pgrm Mgr

Denise Lucas
Director

Jennifer Verhulst, PE
Assistant Director

August 15, 2022
5.2 CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

- Excavation ROW and Telecom Inspections
- Environmental Inspections
- Tree Inspections & Enforcement

**Excavation ROW Inspections**
- Michael Jones
  - Const & Insp Svcs Pgm Mgr
- Cecilio Romo
  - Inspection Supervisor
- Ralph City
  - Inspector C
- Kristopher Anglin
  - Inspector C
- Jesus Herrera
  - Inspector C
- John Jones
  - Inspector C
- Shane Wagner
  - Inspector C
- Ernesto Gomez
  - Inspector C
- Ruben Villalpando
  - Inspector C

**Telecom Inspections**
- Ernest Beltran
  - Inspection Supervisor
- Roy Flores
  - Inspector C
- Isaiah Vasquez
  - Inspector C
- Michael Gloria
  - Inspector C
- Gerard Ambrose
  - Inspector C
- Tracy Dickson
  - Inspector C
- Esteban Baster
  - Inspector B
- Richard Botello
  - Inspector B

**Enforcement**
- Amanda Wytechnik
  - Env Compliance Supervisor
- Jacob Eckstedt
  - Env Compliance Spec Sr
- Dale Donahue
  - Env Compliance Spec Sr
- Vacant
  - Env Compliance Spec Sr
- 3rd Party Services
- Music & Entertainment
- Lamont Howard
  - Env Compliance Spec Sr
- Brian Eagan
  - Env Compliance Spec Sr
- Jason Crouch
  - Env Compliance Spec Sr

**Commercial Tree & Environmental Compliance/General Permit Inspections**
- Walter Brown
  - Env Compliance Supervisor
- Michael Bogard
  - Environmental Inspection Spec Sr
- Oscar Garrido
  - Environmental Inspection Spec Sr
- Aran Randel
  - Environmental Inspection Spec Sr
- Marco Mendoza
  - Environmental Inspection Spec Sr
- Scott McMillian
  - Environmental Inspection Spec Sr

**Commercial Tree & Environmental Compliance/General Permit Inspections**
- Jake Almar
  - Env Compliance Supervisor
- Felix Ramirez
  - Environmental Inspection Spec Sr
- Hugo Urrutia
  - Environmental Inspection Spec Sr
- Robert Ruiz
  - Environmental Inspection Spec Sr
- Derrick Lee
  - Environmental Inspection Spec Sr
- Eric Smith
  - Environmental Inspection Spec Sr
- Elizabeth Simmons
  - Env Compliance Spec Sr
- Hunter Goodwin
  - Environmental Inspection Spec Sr

**Residential Tree & Environmental Compliance**
- Doug Dean
  - Env Compliance Supervisor
- Oscar Garcia
  - Environmental Inspection Spec Sr
- Doug Deskin
  - Environmental Inspection Spec Sr
- David Bock
  - Environmental Inspection Spec Sr
- Erik Roben
  - Environmental Inspection Spec Sr
- Rebecca Setliff
  - Environmental Inspection Spec Sr
- Paul Lawrence
  - Environmental Inspection Spec Sr
- Vacant
  - Environmental Inspection Spec Sr
- Ty Stonecipher
  - Environmental Inspection Spec Sr

**Other DEPT EMPLOYEE**
- Denise Lucas
  - Director
- Rick Holloway
  - Assistant Director
- David Chapman
  - Development Svs Div Mgr
- Vanessa Ramos
  - Administrative Specialist

**Current Date**: August 15, 2022