2.1 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

✓ Stakeholder and Community Engagement

Denise Lucas
Director

Angela Means
Assistant Director

Janet McNiel
Business Process Consultant Sr

Robyn Diaz
Business Process Consultant

Vacant
Content Strategist/Designer

Stakeholder and Community
Engagement

Marie Sandoval
Consumer Services Manager

Todd Czaplicki
Community Engagement Spec

Kimberly Hart
Community Engagement Spec

Vacant
Content Strategist/Designer

Affordable Housing
Requests

Vacant
Public Info & Marketing Pgm Mgr

Robert Anderson
Planning Officer

Joshua Rudow
Development Services Mgr

Marketing and Outreach

Robbie Searcy
Public Information Spec Sr

Tara Long
Public Information Spec Sr

Vacant
Content Strategist/Designer

Vacant
Content Strategist/Designer

Juan Rodriguez
Digital Graphic Designer

Vacant
Content Strategist/Designer

Neighborhood Assistance

Leah Adrian
Dev Svcs Process Coord

Mary Helen McCarthy
Dev Svcs Process Coord

Customer Assistance

Small Business

Natalia Rodriguez
Dev Svcs Process Coord

Colie Hubbard
Dev Svcs Process Coord

Residential

Angela Baker
Dev Svcs Process Coord

Vacant
Dev Svcs Process Coord

June 6, 2022
2.3 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)
- Finance
- Human Resources

Finance
- Eric Ugalde
  - Financial Manager III
- David Hillers
  - Financial Manager II
- Anthony Tyson
  - Accounting Manager I
- Accounting, Purchasing & Cashiers
  - Rebecca Kutach
    - Financial Analyst IV
- Zachary Ionadi
  - Vehicle Coordinator
- Budget & Asset Mgmt
  - Natasha Jackson
    - Contract Mgmt Spec IV
  - Vacant
    - Accountant II
- Diana Lara
  - Accounting Associate III
- Lei Lomnie La Bonte
  - Administrative Specialist
- Cary Guedea
  - Accounting Associate I
- Revenue/Fees & Fiscal Surety
  - Rose McLendon
    - Financial Manager I
  - Vacant
    - Financial Analyst II
  - Brian Blackwell
    - Accounting Associate III
  - Vacant
    - Accounting Associate II
- Alarm Administration
  - Rachel Sears
    - Customer Service Rep
  - Tony Flores
    - Program Specialist
  - Celine Rivera
    - Accounting Associate I
  - Steven Welsh
    - Accounting Associate I
- Compensation, Payroll & Recruitment
  - Kelly Cameron
    - Human Resources Advisor Sr
  - Stephanie D'Ambrosio
    - Human Resources Advisor
- Safety & Facilities
  - Vincent Wilson
    - Occ. Health & Safety Spec Sr
  - Ramona Finos
    - Event Coordinator

Human Resources
- Britoni Garson
  - Human Resources Mgr II
- Connie Gonzales
  - Human Resources Specialist
- Jamie Cook
  - HR Specialist
  - Employee Relations – Leave Mgmt / OD
- Tony Flores
  - HR Specialist
- DSD VACANCY
- DSD EMPLOYEE
- TEMP EMPLOYEE
- VACANT

Records & Research
- Sandra Davis
  - Administrative Manager
- Whitney Walker-Philpott
  - Research Analyst Sr
- Vacant
- Research
- Records Management
- Ondreau Wilts
  - Records Analyst
- Logan Frazier
  - Customer Service Rep Sr
- Records Conversion Project
- LaQuonna Ross-Johnson
  - Administrative Senior
- Vacant
  - Administrative Assistant

Denise Lucas
- Director
Angela Means
- Assistant Director

June 6, 2022
2.4 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

Information Technology

- Development & Implementation
  - Guna Darimidi
    - Programmer
  - Sri Pujari
    - Programmer
  - Debra Fonseca
    - IT User Experience Analyst
  - Applications
    - Tom Considine
      - IT Trainer
    - Kenneth Avery
      - Programmer
    - Parisa Dehkordi
      - IT Project Lead
  - Data
    - Nikita Raval
      - Contractor
    - Srikanth Chama
      - Programmer
    - Juan Vega
      - IT Project Manager
    - Sean Reyna
      - Business Intelligence Consultant
    - Anthony Stokes
      - IT Application Developer Sr
    - Emily Foshee
      - Technical Writer
    - Debra Fonseca
      - IT User Experience Analyst
    - Guna Darimidi
      - Programmer
    - Tom Considine
      - IT Trainer
    - Vacant
      - IT Application Analyst Sr
    - Vacant
      - IT Application Analyst
    - Surbhi Bakshi
      - IT Supervisor Sr
    - Richard Russell
      - IT Bus Systems Analyst Sr
    - Eddie Rosas
      - IT Support Analyst Sr
    - Cheryl Van Allen
      - IT Bus Systems Analyst Sr
    - Gregory Lockwood
      - Customer Solutions Coord
    - Anthony Stokes
      - IT Application Developer Sr
    - Emily Foshee
      - Technical Writer

- Business Analysis & Requirements
  - Applications
    - Surbhi Bakshi
      - IT Supervisor Sr
    - Richard Russell
      - IT Bus Systems Analyst Sr
    - Eddie Rosas
      - IT Support Analyst Sr
    - Cheryl Van Allen
      - IT Bus Systems Analyst Sr
    - Gregory Lockwood
      - Customer Solutions Coord
    - Vacant
      - IT Application Analyst Sr
    - Nikita Raval
      - Contractor
    - Sean Reyna
      - Business Intelligence Consultant
    - Juan Vega
      - IT Project Manager
    - Vacant
      - IT Application Analyst Sr
    - Vacant
      - IT Application Analyst
    - Surbhi Bakshi
      - IT Supervisor Sr
    - Richard Russell
      - IT Bus Systems Analyst Sr
    - Eddie Rosas
      - IT Support Analyst Sr
    - Cheryl Van Allen
      - IT Bus Systems Analyst Sr
    - Gregory Lockwood
      - Customer Solutions Coord
    - Anthony Stokes
      - IT Application Developer Sr
    - Emily Foshee
      - Technical Writer

- Denise Lucas
  - Director
- Angela Means
  - Assistant Director
- Joseph Cliff Phillips
  - IT Manager (DSD Div Mgr)
4.1 LAND DEVELOPMENT REVIEW

- Land Use Review
  - Brittanica Jackson-Garcia
    - Business Process Specialist
  - Jennifer Verhulst, PE
    - Acting Assistant Director
  - Dialy Santiago Gonzalez
    - Customer Solutions Coord
  - Jay Baker
    - Engineer C

Site Plan Review

- Christine Barton-Holmes
  - Program Manager III
- Renee Johns
  - Planner Officer
- Carlos Huizar
  - Planner Senior
- Kyle Kampe
  - Planner III
- Public Projects (CIP)
- Martin Laws
  - Planner Senior
- Rosemary Avila
  - Planning Officer
- Zack Lofton
  - Planner Senior
- Kate Castles
  - Planner Officer
- Clarissa Davis
  - Planning Officer
- Randall Rodda
  - Planner Senior
- Cathleen Campbell
  - Planner Senior

Water Quality/Drainage

- Donald Hetz
  - Engineer C
- Sona Singh, EIT
  - Engineer Graduate B
- Madison Cooper
  - Engineer Graduate B
- David Gomez
  - Engineer C
- Yanjun Chu
  - Engineer B
- Isaac Chavez
  - Engineer Graduate B
- Kyle Vinr, PE
  - Engineer C
- DAC
- Jose Castillo
  - Engineer C
- MD Hossain
  - Engineer C

Environmental Review

- Michael McDougal
  - Environmental Policy Pgrm Mgr
- DAC
- Environmental Review Spec Sr
- Brad Jackson
  - Environmental Review Spec Sr
- DAC
- Environmental Review Spec Sr

Subdivision Review

- Chris Yanez
  - Program Manager III
- Steve Hopkins
  - Planning Officer
- Jennifer Bennett
  - Planner Senior
- Amy Combs
  - Planner Senior
- DAC
- Environmental Review Spec Sr

DAC
- Environmental Review Spec Sr
5.2 CONSTRUCTION & ENVIRONMENTAL INSPECTIONS

- Environmental Inspections
- Tree Inspections & Enforcement
- Telecom Inspections

- Environmental Inspections
  - Tree Inspections & Enforcement
  - Telecom Inspections

- Commercial Tree & Environmental Compliance/General Permit Inspections
  - Vacant
- Commercial Tree & Environmental Compliance/General Permit Inspections
  - Vacant

- Residential Tree & Environmental Compliance
  - Vacant