

Austin Build + Connect Portal Replacement On Track for March 15

The AB+C Portal Replacement project is nearing completion, and customers can expect an improved online experience for your business with DSD on Monday, March 15.

With the new portal, all users will enjoy a cleaner interface for specific property searches. Registered users will find it easier than ever to manage your projects, using user-friendly drag-and-drop features for submitting applications and other documents.

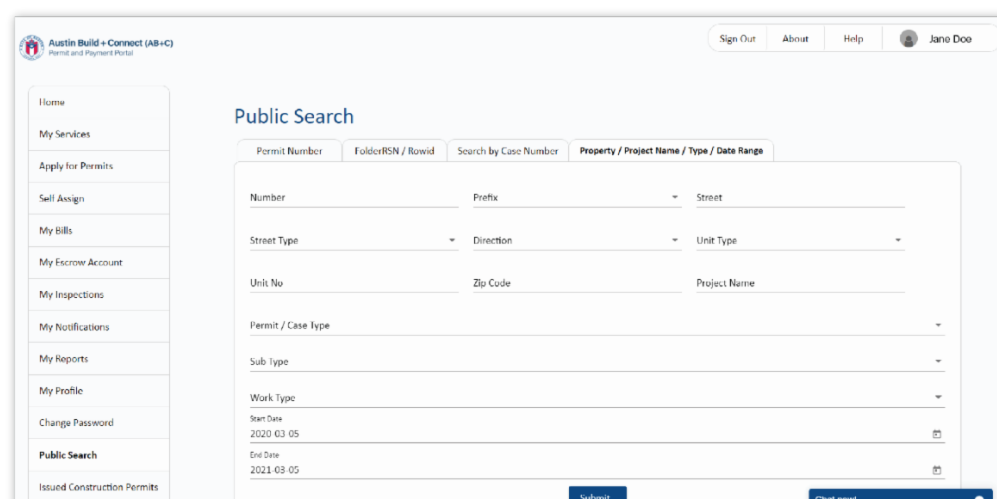
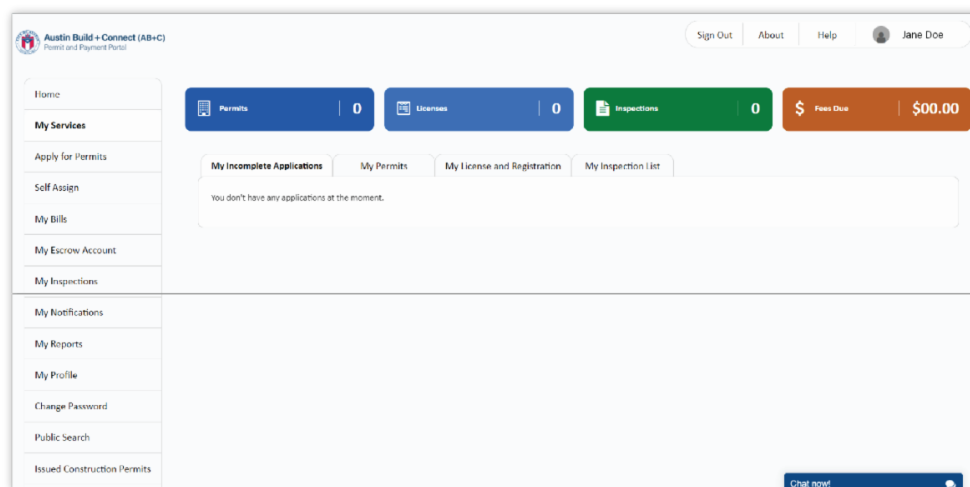
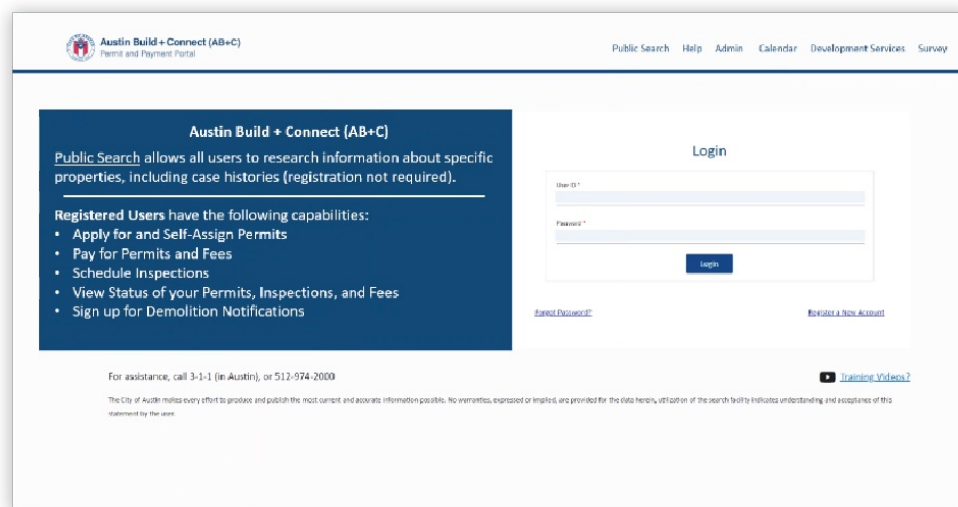
The AB+C Portal allows customers to perform the following business:

- Apply for, self assign, and pay for permits.
- Check application status throughout the development process.
- Schedule all types of inspections.
- Set up demolition notifications.

Over time, DSD will add new features and incorporate more business processes, based on business needs and available resources.

When the new portal launches, a user guide and other resources, including a chat window, will be available on the portal landing page to help customers navigate the new interface. Meanwhile, the **portal will be unavailable during the upgrade, beginning at 5 p.m. this Friday, March 12, and is scheduled to return to service by 3 p.m. on Saturday, March 13.**

Examples of New AB+C Portal Interface



Thank you for your continued interest in Development Services topics.

City of Austin Development Services Department

