

Austin Build + Connect Portal Replacement to Go Live August 16

Portal to be unavailable briefly during upgrade process

The launch of the improved AB+C Portal Replacement project is scheduled to bring an improved online experience to DSD customers beginning Monday, August 16. The portal will be unavailable beginning at 4 p.m. on Friday, August 13, for the migration.

The upgrade focuses mainly on functional aspects of the website. The system was last updated in 2014 and had become difficult to support as technology evolved. While available options will remain mostly the same, users will experience a new look and feel that uses current technology to simplify some processes.

Release of the portal replacement was originally scheduled for March 2021. However, DSD identified problems soon after releasing that version. To ensure customers could continue conducting DSD business through the portal, staff reverted to the previous version and began work on solutions. Newly installed software will support improved communication between servers and will monitor and report system performance on an ongoing basis for optimal functionality. Internal and external users have tested the system thoroughly, including a “stress test” that simulates a high volume of activity to ensure reliability.

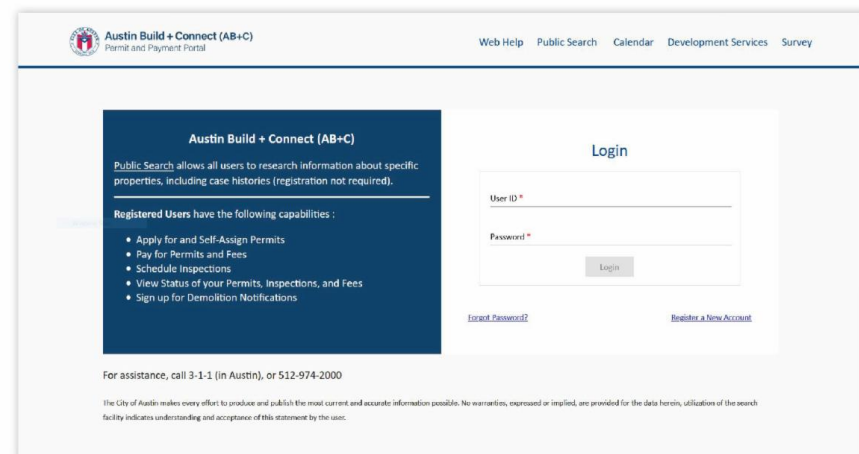
With the new portal, all users will enjoy a cleaner interface for specific property searches. Registered users will find it easier than ever to manage your projects, using user-friendly drag-and-drop features for submitting applications and other documents.

The AB+C Portal allows customers to perform the following business:

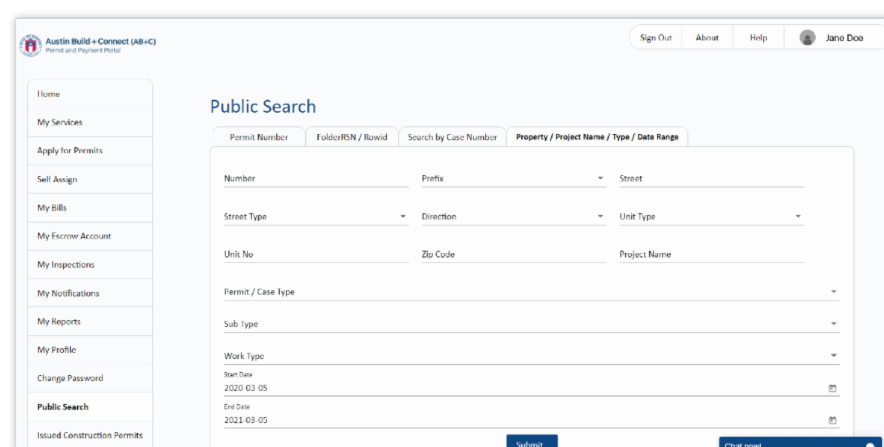
- Apply for, self assign, and pay for permits.
- Check application status throughout the development process.
- Schedule all types of inspections.
- Set up demolition notifications.

Over time, DSD will add new features and incorporate more business processes, based on business needs and available resources.

Landing Page



Public Search



Preview Code Interpretation Library Sept. 1, Launch Planned for October

If you have ever wished you had a glossary to help clarify a portion of the Land Development Code, you will probably welcome the upcoming release of the City's new Code Interpretation Library. DSD stakeholders will have an opportunity to preview and provide feedback on this upcoming new online resource during a virtual meeting.

Preview the New Code Interpretation Library
Wednesday, September 1, 2021

[Register Today](#)

The new website, currently scheduled for release October 2021, will offer access to a range of historic, current and future code interpretations in a centralized, easily accessible location. Initially, the new resource will focus primarily on portions of the Code that DSD manages, starting with those that have the broadest impact among customers and stakeholders. Over time, more interpretations will be added, and you will have an opportunity to request additions.

Register today to join us on Sept. 1 so you can learn more and provide feedback on the proposed site, as well as the process for requesting formal code interpretations.

Revised Technical Codes Go Into Effect September 1

Training Available for Updated Residential, Building, Fire Codes

Several updated [Technical Codes](#) go into effect September 1, including the International Building, Energy Conservation, Existing Building, Fire, Property Maintenance, and Residential codes, as well as the Uniform Mechanical and Plumbing codes and a new Article 3 addressing Flood Hazard Areas.

As a reminder, a few training opportunities are coming up in the next week to help you become familiar with the code changes.

August 10	<u>International Residential Code Register here.</u>
August 11	<u>International Building Code Register here.</u>
August 17	<u>International Fire Code Register here.</u>

All of these virtual training events will be 8 a.m. - Noon and offer ICC Preferred Provider and American Institute of Architects (AIA) continuing education credits.

Thank you for your continued interest in Development Services topics.

City of Austin Development Services Department
