

R161-19.04

Austin Energy proposed changes to

UTILITIES CRITERIA MANUAL

1.2.0 RELEVANT CITY OF AUSTIN BUSINESS OFFICES

Following is a list of the relevant City of Austin (COA)/Austin Energy business offices including addresses and phone numbers:

AE CALL CENTER	512-494-9400
AE PUBLIC INVOLVEMENT	512-322-6442 322-6107
AE KEY ACCOUNTS	512-322-6034
AE ELECTRIC DISTRIBUTION DEPARTMENTS:	
KRAMER LANE SERVICE CENTER (NORTH) 2526 Kramer Lane, Bldg C	512-505-7000
ST. ELMO SERVICE CENTER (SOUTH) 4411-B Meinardus Drive	512-505-7500
AE Design South: (South of 969/MLK/Windsor Rd.) St. Elmo Service Center 4411-B Meinardus Drive	512-505-7500
AE Design North: (North of 969/MLK/Windsor Rd. Kramer Lane Service Center 2412 Kramer Lane, Bldg C	512-505-7206
AE Network Design (Downtown Austin) 4411-B Meinardus Drive	512-505-7675
One Stop Shop (One Texas Center)	974-2632 512-974-2632 or 512-974-9112
Service Spot and Conduit Section (North & South)	512-505-7604
All Streetlights (North & South)	505-7617 Call 311
Work Management North, <u>Civil Inspections North</u>	512-505-7179 512-505-7167
Work Management South, <u>Civil Inspections South</u>	512-505-7537
Civil Inspection Section (North & South <u>Major Ductbanks</u>)	512-505-7050 or 505-7042 505-7144
AE Complex Metering Operations (Equipment Information) <u>Includes CT's Inspections and Modular Metering</u> 2500 Montopolis Drive	512-505-7045
AE Complex Metering Inspections (Includes CT's)	512-505-7068
AE Service Dispatch (North & South)	512-505-7620

COA DEVELOPMENT REVIEW & INSPECTION DEPARTMENT (~~Water Shed Protection~~)

505 Barton Springs Rd. (One Texas Center)

~~Permit & License Center~~

~~974-9781~~

Permit & Inspections Service Center (**Austin 311**)

~~512- 974-2747~~ **978-4000**

~~(Inspection Help Desk)~~

~~Electric Inspection Section~~

~~974-2027~~

~~Electric Plan Review Section~~

~~974-2537 or 974-6484~~

Automated Inspection Request System

512-480-0623

One Call – Call before you dig!

~~1-800-344-8377~~ **Call 811**

The ESPA form can be obtained from Austin Energy. Contact AE-Design.

The AE Design Criteria is available online at no cost. Go to the Website *Austinenergy.com*. On the Home page, select *About Us* on the top menu bar. Next select *Company Profile* under Related Content. A pdf version of the current Design Criteria is listed on the right hand panel under Links.