

Austin- Travis County COVID-19 Isolation Facility

Austin & Travis County have established an Isolation Facility, which provides free lodging and services for those that do not have the ability to safely self-isolate due to COVID-19

Who is eligible to use the ISOFAC?

Any individual that does not have a place to safely self-isolate, and meets one of the following criteria:

- Persons that need to self-monitor due to COVID-19 exposure (coming within 6ft of a COVID-19 patient for longer than 1 minute, without proper PPE)
- Persons that have symptoms consistent with COVID-19, but have not been tested
- Persons that have symptoms of COVID-19 and are awaiting test results
- Persons that have tested positive for COVID-19

Examples of unsafe self-isolation situations:

- Does not have living space in current home to sufficiently self-isolate and maintain physical distance from others in their home (ie, sharing bedrooms, dorms, etc)
- Living with high risk individuals (elderly or young) and cannot sufficiently self-isolate and maintain physical distance
- Group home or congregate living
- Persons experiencing homelessness whether sheltered or unsheltered

What services are provided at the ISOFAC?

- Lodging
- Meals
- Hygiene products
- Masks and gloves
- In-room telephone
- WiFi
- Television
- Limited social services available
- Basic medical care

Resources available on site:

- These services are provided 24/7:
 - Medical team
 - Security
 - Staff on every floor
 - Runners
- Meals and snacks
- Behavioral Health Professionals on site Monday through Friday, and available via TeleHealth on weekends

To make arrangements to use the ISOFAC, call their intake line at 512-810-7554