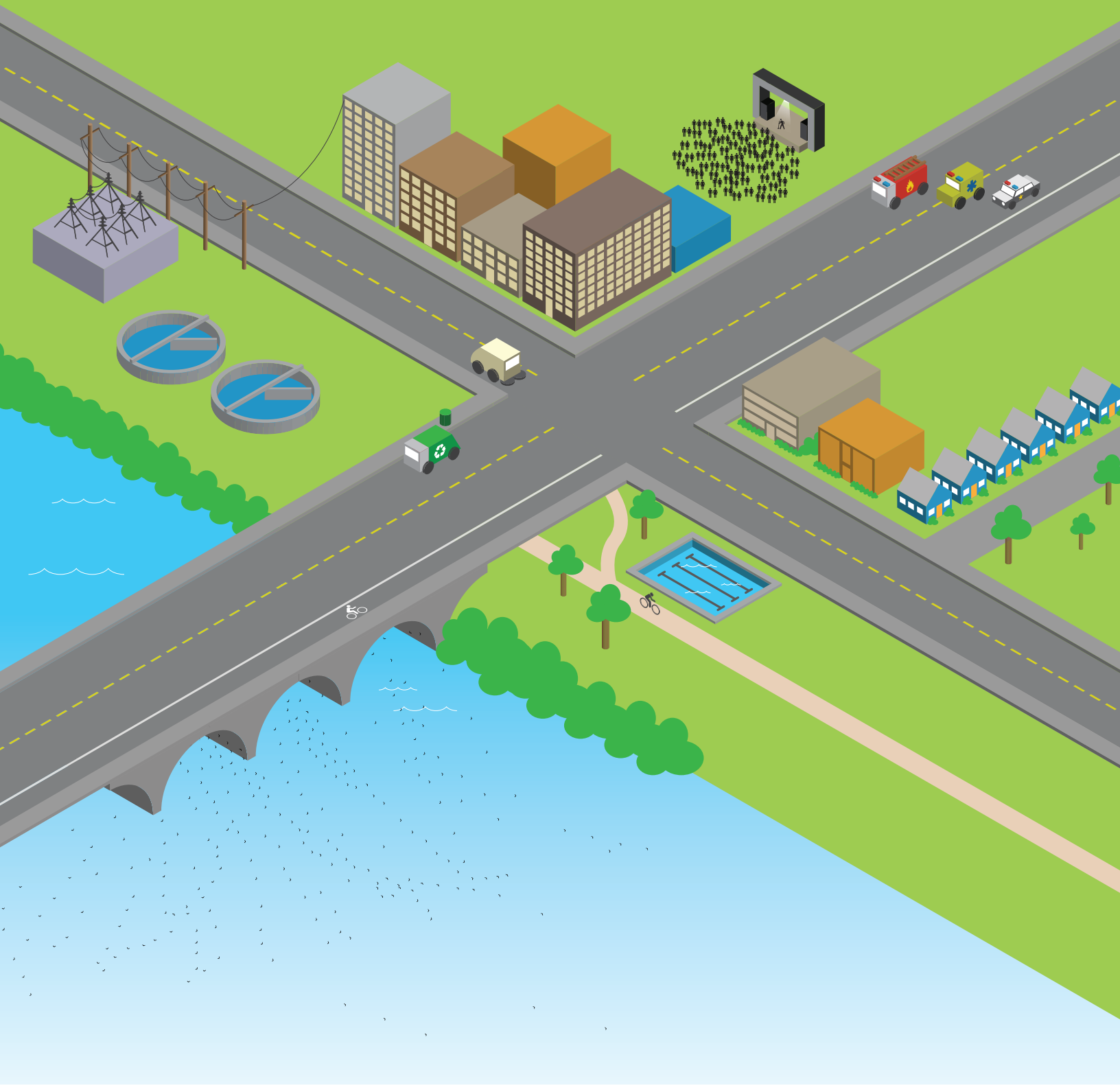
AUSTIN, TEXAS

2013-14 APPROVED BUDGET

VOLUME ONE



This budget will raise more revenue from property taxes than last year's budget by an amount of $24,519,809, which is a 5.8 percent increase from last year's budget. The property tax revenue to be raised from new property added to the tax roll this year is $8,923,096.

The Austin City Council vote by each member on the fiscal year 2013-2014 Adopted Budget:

FOR: Mayor Lee Leffingwell, Mayor Pro Tem Sheryl Cole, Council Member Mike Martinez, Council Member Laura Morrison, Council Member Bill Spelman, Council Member Kathie Tovo, and Council Member Chris Riley
AGAINST: None
PRESENT and not voting: None
ABSENT: None

CITY OF AUSTIN PROPERTY TAX RATES

Fiscal Year	2012-2013	2013-2014
Property Tax Rate	0.5029	0.5027
Effective Tax rate	0.4832	0.4839
Effective M&O Tax Rate	0.3558	0.3668
Rollback Tax Rate	0.5050	0.5132
Debt Rate	0.1208	0.1171

2013-2014 Austin General Obligation Debt Service: $141,224,034

2013 - 14
APPROVED BUDGET
VOLUME I

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Reflective of the City's desire to be responsible stewards of the planet's resources, the City of Austin's budget document uses paper made from 100% recycled post-consumer fiber, is acid- and lignin free, and Green Seal® and Forest Stewardship Council (FSC) certified.

Preface

The Budget consists of two volumes:

- **Volume 1**—includes the Executive Summary, an operating budget-in-brief of all City funds, a General Fund budget-in-brief, and departmental discussions in the major service areas of public safety, community services, infrastructure/transportation, and utility/major enterprises. Departmental discussions are presented alphabetically within the tabbed major service areas and include an overview of revenue and expenditures, a summarized program and activity organizational chart, missions and goals, a message from the department director, budget and revenue highlights, significant changes, detailed activity pages with requirements and performance targets, and a summary of inputs by program, activity, and funding sources. The City's summary of personnel and the financial summaries of all budgeted funds are also included in this volume.
- **Volume 2**—Departmental discussions continue with the internal services and support services departments. This volume also includes discussion of other non-departmental funds, debt, the capital budget, grants, the budget ordinances, fee schedule and other supporting documents to the Budget, such as financial policies, statistical information on Austin, the long-range economic and financial outlook, comprehensive planning and glossary.

Electronic copies of the budget can be found on the City of Austin website at www.AustinTexas.gov/finance and in the Austin Public Library catalogue. A cd-rom copy may be requested from the Budget Office by calling (512) 974-2610.

Other References

Several reference materials in addition to the budget can be accessed online at www.AustinTexas.gov/finance. These include a Budget Basics video, Economic Outlook, Department and Financial Forecast videos and presentations, FY 2012-13 Budget Reduction Menu, FY 2013-14 Unmet Service Demands, FY 2013-14 Budget Engagement Report and the FY 2011-12 Annual Performance Report. The 5-year Capital Improvements Plan, published jointly by the Capital Planning and Budget Offices, is available online at http://austintexas.gov/department/cip-plans. Capital funding authorization for the next fiscal year is shown in the Capital Budget section contained in Volume 2. The City's website also posts Council budget questions and answers throughout the budget process.

More information on the budget process and budget calendar, including the dates of public hearings, can be found in the Supporting Documents section of Volume 2 of the budget document.

Financial Policies

The Austin City Council has adopted a comprehensive set of financial policies to govern the financial management of the various City funds. The City Council developed financial policies to ensure that the City's financial resources are managed in a prudent manner. The City maintains the goal of a structurally-balanced budget to achieve long-term financial stability for the Austin community.

The City's financial policies dictate that current revenue, which does not include the General Fund beginning balance, will be sufficient to support current expenditures (defined as "structural balance"). Unreserved fund balances in excess of what is required shall normally be used to fund capital items in the operating and capital budgets.

A complete copy of the financial policies is contained in Volume 2 along with the City's current compliance status for each individual policy. The City of Austin is in compliance with 96 of the 99 financial policies, as approved. Unless otherwise noted, the FY 2013-14 Budget has been used to determine the current status of the financial policies.

Basis of Budgeting and Accounting

Governmental funds, which includes the General Fund, are budgeted on a modified accrual basis. Revenue is recognized as soon as it is measurable and available. Revenue is considered to be available when it is collectible within the current period or soon enough thereafter to pay liabilities of the current period. For this purpose, the City considers revenue to be available if it is collected within 60 days of the end of the current fiscal period. Expenditures generally are recorded when a liability is incurred. However, debt service expenditures, as well as expenditures related to compensated absences, are

Preface

recorded only when payment is due. Encumbrances are recognized by governmental funds in the year of commitment since they represent a commitment of funding for goods or services.

Proprietary funds, which include enterprise, internal service, and fiduciary funds, are budgeted on a full accrual basis, with the exception of compensated absences and debt service payments. For these two items, the City budgets for the payments that are expected to be paid during the fiscal year. Encumbrances are recognized by enterprise and internal service funds in the year of commitment since they represent a commitment of funding for goods or services.

Except for the differences noted above in debt service payments and compensated absences, the basis of accounting and budgeting in the City of Austin are the same: modified accrual for governmental funds and full accrual for proprietary funds. However, the fund structure of the budget differs from the Comprehensive Annual Financial Report (CAFR) of the City. As an example, the Austin Energy fund in the budget reflects only the operating activities of the electric utility, while the Austin Energy fund in the CAFR reflects the operating activities, capital project activities, debt service activities and reserve account activities. Therefore, these amounts are not comparable between the two documents.

CITY OF AUSTIN, TEXAS

CITY COUNCIL

Lee Leffingwell
Mayor

Sheryl Cole
Mayor Pro Tem

Mike Martinez
Laura Morrison
Chris Riley
Kathie Tovo
Bill Spelman
Council Members

Marc A. Ott
City Manager

City of Austin

Effective 10/1/2013

Austin Residents

Mayor and City Council

City Auditor
Kenneth Mory
974-2805

City Clerk
Jannette Goodall
974-2210

Municipal Court
Rebecca Stark
Court Clerk, 974-4692

Municipal Court Judge
Evelyn J. McKee, Presiding Judge
974-4842

City Manager
Marc A. Ott
974-2200

Austin Energy
Larry Weis
General Manager
322-6002

Financial Services
Elaine Hart
Chief Financial Officer
974-3344

Law Department
Karen Kennard, City Attorney
974-2268

Office of Police Monitor
Margo Frasier, Police Monitor
974-9090

Acting Chief of Staff
Ray Baray
974-6339

Building Services
Eric Stockton, Officer
974-7948

Communications & Public Information Office
Doug Matthews, Director
974-2220

Fleet Services
Gerry Calk, Officer
974-3202

Government Relations
John Hrncir, Officer
974-2246

Small & Minority Business Resources Dept.
Veronica Lara, Director
974-7600

Telecommunications & Regulatory Affairs
Rondella Hawkins, Officer
974-2999

Assistant to the City Manager
974-2220

ACAP Coordinator

Agenda Office
Leander Davila
974-2306

Financial & Administrative Services

Assistant City Manager
Anthony Snipes
974-7906

Austin Convention Center
Mark Tester, Director
404-4000

Communications & Technology Mgt
Stephen Elkins, Chief Information Officer, 974-7702

Contract Management Department
Rosie Truelove, Director
974-7141

Human Resources
Mark Washington, Director
974-3202

Labor Relations Office
Deven Desai, Officer
974-2777

Staff Liaison: City Auditor, ACVB, CFO

Development Services

Assistant City Manager
Sue Edwards
974-7906

Aviation Department
Jim Smith, Executive Director
530-7518

Economic Development Department
Kevin Johns, Director
974-7819

Office of Real Estate Services
Lauraine Rizer, Officer
974-7078

Planning and Development Review Department
Greg Guernsey, Director
974-2387

Sustainability Office
Lucia Athens, Officer
974-7902

Watershed Protection Department
Victoria Li, Director
974-2339

Infrastructure Services

Assistant City Manager
Robert Goode
974-7717

Austin Resource Recovery
Robert Gedert, Director
974-1987

Austin Water Utility
Greg Meszaros, Director
972-0108

Capital Planning Office
Mike Trimble, Officer
974-3344

Public Works Department
Howard Lazarus, Director
974-7065

Transportation Department
Robert Spillar, Director
974-7092

Staff Liaison: Austin Energy

Community Services

Assistant City Manager
Bert Lumbreras
974-7717

Animal Services Office
Abigail Smith, Officer
978-0536

Health and Human Services Department/Medical Director
Carlos Rivera, Director
972-5010

Library Department
Brenda Branch, Director
974-7444

Neighborhood Housing and Community Development
Betsy Spencer, Director
974-3100

Parks and Recreation Department
Sara Hensley, Director
974-6717

Staff Liaison: City Clerk

Public Safety

Deputy City Manager
Michael McDonald
974-2307

Code Compliance Department
Carl Smart, Director
974-1970

Community Court
Pete Valdez, Court Administrator
974-4873

Emergency Medical Services Department
Ernesto Rodriguez, Director
972-7203

Office of Medical Director
Paul Hinchey, Director
978-0003

Fire Department
Rhoda Mae Kerr, Chief
974-0130

Office of Homeland Security and Emergency Management
Otis Latin, Director
974-0450

Police Department
Art Acevedo, Chief
974-5030

Staff Liaison:
Municipal Court,
Municipal Court Judges and Police Monitor

Communications and Public Information Office – (512) 974-2220

All phone numbers listed above are within area code (512)

GOVERNMENT FINANCE OFFICERS ASSOCIATION

Distinguished Budget Presentation Award

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City of Austin

Texas

For the Fiscal Year Beginning

October 1, 2012

President

Executive Director

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This

Certificate of Excellence

is presented to

Austin, TX

for exceeding the standards established by the ICMA Center for Performance Measurement™ in the identification and public reporting of key outcome measures, surveying of both residents and employees, and the pervasiveness of performance measurement in the organization's culture.

Presented at the 98th ICMA Annual Conference
Phoenix/Maricopa County, Arizona
8 October 2012

Robert J. O'Neill Jr.
ICMA Executive Director

Sam S. Gaston
ICMA President

Wayne Sommer
Acting Director
ICMA Center for Performance Measurement

CITY OF AUSTIN

VISION

We want Austin to be the most livable city in the country.

MISSION

To be the best-managed city in the country.

PRIDE

PUBLIC SERVICE & ENGAGEMENT

We will partner with one another and with our community to provide the best service possible.

RESPONSIBILITY & ACCOUNTABILITY

We take responsibility for achieving results and hold ourselves accountable for our actions.

INNOVATION & SUSTAINABILITY

We actively seek out good ideas that have a lasting, positive impact on our work, our community and our environment.

DIVERSITY & INCLUSION

We recognize and respect a variety of perspectives, experiences and approaches that will help us achieve our organizational goals.

ETHICS & INTEGRITY

Our actions will maintain the trust and confidence of the public and the organization.

City of Austin
City Manager's Office
P.O. Box 1088, Austin, TX 78767
(512) 974-2200, Fax (512) 974-2833

Marc A. Ott, *City Manager*
Marc.Ott@ci.austin.tx.us

Memo: FY 2013-14 Proposed Budget Transmittal

August 1, 2013

Dear Mayor, Mayor Pro Tem, and Members of the City Council:

I am pleased to present you with the City of Austin's Proposed Budget for Fiscal Year 2013-14. The budget before you is balanced, structurally sound, and firmly rooted in the ideals of Austin being the best managed and most livable city in the nation. During my tenure as Manager of this vibrant, growing, and quite frankly remarkable city, we have defined a new and uniquely Austin approach to budgeting – one founded on the simple principles of transparency, inclusivity and sustainability. Rest assured that the budget we offer for your consideration today reflects our steadfast commitment to these values.

Over the course of the past several months, staff has worked tirelessly to engage the City Council, Boards and Commissions, residents, community stakeholders, and other local taxing entities in a substantive budget dialogue. Through a series of surveys, work sessions, meetings, internet applications, and our new Budget in a Box simulation, we have embarked on an unprecedented effort to inform our community about the City's budget – and we have learned a lot in return. We have learned that our citizens continue to rate the overall quality of City services very highly and feel like they get good value out of the tax dollars they pay. We have learned that our Boards and Commissions all passionately support the departments they advise. We have learned that both quality service and broad affordability are high on Council's list of priorities. And lastly, we have learned that we have room for improvement – particularly in the areas of traffic congestion, development review, and meeting the needs of our most vulnerable residents including affordable housing and health services.

The $3.3 billion budget proposed for FY 2013-14 begins to restore some of the services that were adversely impacted during the Great Recession in addition to making significant new investments in core programs and City infrastructure. Some noteworthy highlights include 47 new police officers to maintain our ratio of 2.0 officers per 1,000 population; 34 new positions to address the dramatic workload increase we have experienced in development review, permitting and inspections; 55 new positions in Public Works to further improve the City's mobility infrastructure; and 19 new positions in Code Compliance to address growing demand and to enhance service quality. In total, the budget includes 365 new positions that represent thoughtful investments in our City's future vitality and are essential if we are to keep Austin at the forefront of municipal service delivery.

The City of Austin is committed to compliance with the American with Disabilities Act.
Reasonable modifications and equal access to communications will be provided upon request.

City of Austin
City Manager's Office
P.O. Box 1088, Austin, TX 78767
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While the focus of budget deliberations is more often than not weighted towards community needs and service delivery, we must never lose sight of the equally profound effect that affordability has on livability. In achieving this balance, the budget includes a modest increase in the property tax rate of 0.85 cents, from 50.29 to 51.14 cents per $100 of taxable value, marking the fourth consecutive year we have proposed a tax rate below the rollback calculation. Contrast this with the four-year period between 2006 and 2009, in which the budgets each year were approved at the maximum rollback tax level. Increases are likewise necessary in Austin Water Utility's base rates, the Clean Community Fee, and the Drainage Utility Fee in order keep revenues in line with expenditures. Collectively, the various fee and rate increases proposed will have a monthly impact of $14.39 on the typical Austin homeowner.

Austin remains a shining light in the wake of the Great Recession. During the prior four budget cycles, the City Council has made tough choices in regard to tax rates and service levels. As a result of your leadership, the City is now blessed with a solid financial footing upon which to build an even brighter future. Given this strong foundation, and combined with the knowledge, talent, and unyielding dedication to service of our extraordinary workforce, Austin's potential to reach new heights is unlimited.

Thank you,

Marc A. Ott
City Manager

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Executive Summary

City of Austin
Fiscal Year 2013-14 Budget
Executive Summary

Austin is booming. Just ask any of the tens of thousands of people who have moved here in recent years, making Austin one of the fastest-growing cities in the country. Look at the unemployment rate, which at 5.8% is nearly two percentage points lower than the national measure. Or at per capita income, which is 9.3% higher than in the country as a whole. Point to the cranes dotting our downtown skyline, or to the residential complexes seemingly springing up overnight. Read the surveys proclaiming our city as among the very best for small business, or the articles announcing the latest global events that are coming to town. It's undeniable: Austin is booming.

Our commitment to making Austin the most livable and best-managed city in the country has helped to facilitate this success. While municipalities around the country continue to cut services, slash employee benefits, or forego investments in their communities, Austin's citizens are reaping the dividends of a more sophisticated approach. By balancing the budget without reliance on one-time solutions; by insisting on increased efficiencies in the delivery of services rather than compromising on their quality; and by making targeted, high-value investments in our community, our infrastructure, our businesses, our sustainability, and our employees, the Austin model continues to set the standard for cities around the globe. These efforts will continue to be refined in FY 2013-14 with a structurally balanced budget totaling $3.3 billion, including $799.8 million for the General Fund, which will allow us to continue to provide top-notch public safety, health, library, parks, water, energy, infrastructure, development and other services to the citizens of Austin and visitors to our community.

The approved tax rate of 50.27 cents per $100 valuation is 0.02 cents below the current tax rate and represents the fourth consecutive year that the proposed tax rate is below the rollback threshold. This rate balances the tax impact to property owners with the need to maintain services at the superlative level that Austinites have come to expect and to make the investments necessary to maintain Austin's status as the most livable City in the country. In FY 2013-14 the estimated annual property tax bill for a median-value home of $185,133 is $931, or $2.83 more per month than the current tax bill, a 3.8% increase. Because of the ever-more-transparent budget process we have in place—enhanced this year by the popular Budget-in-a-Box campaign that allowed our residents to experience firsthand the challenges inherent to City budgeting—and the vibrant conversation in and with our community that results from this process, we are confident citizens will agree that we have struck an appropriate balance between maintaining affordability and providing key services and investments.

Austinites consistently report a high level of satisfaction with the services they receive. Based on the results of our most recent Community Survey, Austin is at or above the national average in 36 of 46 benchmark categories. Reflecting the PRIDE that our employees take in their work, Austin ranks 27 percentage points above the national average for customer service, and more than ten percentage points above the average in thirteen other areas! Austin ranked in the top 10% of peer jurisdictions in customer service, swimming pools, and residential curbside recycling. Perhaps most tellingly, when asked for their perception about Austin as a place to live, nearly nine out of ten respondents rated our city a four or a five, with five being the highest score.

Exceeding national standards in so many areas, however, casts our opportunities for significant improvement in sharper relief. In the survey, residents expressed particular concern about the quality of our planning, development review, permitting, and inspection processes, as well as dissatisfaction with traffic flow and the condition of our streets and sidewalks. In response, the FY 2013-14 Budget implements a comprehensive, cross-departmental strategy to enhance performance in these critical service areas. The Budget adds 32 inspectors, plan reviewers, information technology professionals, and development-related support staff across three departments, and includes annualized funding for four

zoning review positions added in mid-FY 2012-13. The combined effect of these additions will be to reduce wait times, bolster efficiency by leveraging technological resources, promote transparency, improve customer service, and most importantly, continue to ensure the safety of our residents and visitors.

Austin's persistent ability to attract world-class special events—from SWSW to ACL, from Formula 1 to the newly awarded X-Games—is a source of civic pride and enjoyment to many residents, but it also places ever-increasing demands on the City's inspection and public safety infrastructure. We continue to be proactive in meeting these demands, with FY 2013-14 marking the first full year of operation of the City's Special Events Office, which promotes operational coordination among eight City departments. The Budget adds two Fire inspectors and two Transportation engineers specifically assigned to special events, as well as significant additional funding for EMS standby services. Moreover, the recently negotiated contract with the Austin Police Association grants the City the right to employ retired APD officers to supplement the workforce at certain times of high demand. In short, the Budget balances the requirements of being a responsible host with the need to mitigate the impact of special events on our quality of life and the delivery of core services to our residents.

Our Economic Development Department has been aggressive in leveraging the exposure provided by these events to spur high levels of global investment in our community. Recent efforts have included agreements with multinational firms such as Apple, Visa, and HID Global that are projected to bring $346 million in investment to the local economy and create 4,700 new jobs. At the same time, hundreds of events contracted by our Convention Center have generated tens of millions of dollars for the City through hotel occupancy taxes.

We are also making strides to address residents' concerns about their transportation infrastructure. The Capital Improvement Project budget for the Austin Transportation and Public Works departments includes $80 million for mobility improvements, arterial congestion relief, and crash-risk mitigation initiatives. On the operating side, Transportation will continue deployment of the Advanced Transportation Management System that will enhance walking, biking, public transportation, and driving transit throughout the city; add two engineering positions to study solutions to citywide and regional traffic flow; implement pedestrian and traffic improvements to Rainey Street, South Congress Avenue, and the Oak Hill "Y"; and expand the regional pedestrian and bicycle networks. In support of its goal of maintaining 85% of roadways in satisfactory condition or better by FY 2018-19 and to begin work on projects supported by the 2012 bond election, Public Works is adding 55 new positions, the majority of which will be devoted to street and sidewalk construction, repair, and maintenance. Best of all, these initiatives have been funded without requiring an increase in the Transportation User Fee.

As always, we have prepared this Budget not only with a concern for today, but with an eye toward tomorrow, and with a prudent respect for the unknown, but inevitable, exigencies that the future will bring. We have been fortunate that recent years have seen revenue exceed budgeted projections, allowing us to make strategic one-time investments in areas such as affordable housing and information technology infrastructure. Nevertheless, while not all booms must end in a bust, a word of caution is in order. We must continue to monitor leading economic indicators closely, preparing to adapt as skyrocketing development regresses to a more sustainable trend and remaining vigilant in keeping City expenditures in proportion to the real income growth of our residents. We must remain competitive with regard to both our global peers and our geographical neighbors. We must remember that although we currently exist in a rarefied space, Austin's success is not preordained. Thus, while this Budget reflects that success, it does not rest on it. It is based on conservative revenue projections supported by long-term historical trends, does not rely on one-time surpluses to support on-going costs, and protects the City's "AAA" general obligation bond ratings. It strikes the appropriate balance between the needs of today's residents and tomorrow's, between affordability and inclusivity, between implementation and inspiration. At its essence, it promotes a vision of the most livable, best-managed city in the country—that's how we imagine Austin!

Best Managed City

The City of Austin has a mission to be the best managed city in the country. We implement this mission through transparent business practices, excellence in public service, innovative leadership, and providing services that are reliable, safe, efficient, and above national standards. Sound Council direction, fiscal accountability and a talented workforce have combined to bring high-quality services that surpass the national average in customer satisfaction. In addition, when Austin is viewed by others, it receives high marks. We've recently been named the best big city for jobs by *Forbes*, the best U.S. city for small businesses by *The Business Journals*, and one of the Top 10 U.S. cities for its urban policies in the *Future Metropolis Index*. Local government plays a critical role in determining a city's quality of life, and the Best Managed City mission is fostering pride within not only the City's 12,000 employees but within the community as a whole.

Imagine Austin. In June 2012, the City Council adopted Imagine Austin, the City's comprehensive plan for Austin's future. The plan defines where the City is today and where we want to go, setting a context to guide decision-makers for the next 30 years. This plan took more than two years to develop with tens of thousands of Austinites helping to shape it throughout the public process. Imagine Austin is not just another government plan collecting dust on a shelf. The City of Austin is organizing its operations, core services, decisions and investments around the Imagine Austin Comprehensive Plan. We are also working with community partners to achieve its collective vision – a vision that sets a path to meeting the challenges of affordability and quality of life for years to come. The plan has also been linked with how we make our investments in roads, buildings, housing, and other infrastructure. In 2012, after months of public input, our community responded to the need for investments in these areas, entrusting us with more than $300 million in bonds to help meet current and future community needs.

The result of this unprecedented community input effort is a plan that adheres to the six core principles for action: 1) Grow as a compact, connected city, 2) Integrate nature into the city, 3) Provide paths to prosperity for all, 4) Develop as an affordable and healthy community, 5) Sustainably manage water, energy and other environmental resources, and 6) Think creatively and work together. Transforming these principles into reality will take many incremental steps over time. In order to make it easier to implement the Imagine Austin plan, cross-departmental and cross-jurisdictional action teams have been created for these areas. The following sections highlight some of the accomplishments that the City has already achieved within the six principles.

Grow as a Compact & Connected City. The Imagine Austin Comprehensive Plan will guide how and where future development occurs citywide. Complementing Imagine Austin is the Downtown Austin Plan, adopted by the City Council in December 2011. This plan serves the critical role of creating the best implementation strategy for development in the high-profile and vibrant downtown area. During the past year, City staff has made progress on important downtown projects such as the Waller Creek Tunnel and New Central Library. Groundbreaking for the first "library for the future" in the United States occurred on May 30, 2013. The library will be easily accessible to pedestrians, cyclists, and public transportation users as well as cars, and it will feature adaptable spaces to accommodate technology innovations.

Several web-based community applications were created last year, through the help of Code for America. These talented individuals worked with city staff and the community to create a wildfire prevention tool, lost and stray pet mapper, and a tool for providing direct feedback to the City via text messaging. One role of the new Office of Innovation will be to continue the momentum started by Code for America and make city data more accessible to the public.

Integrate Nature into the City of Austin. It's important to protect and strengthen our "green infrastructure" – parks, greenbelts, rivers, lakes, and urban trails – so that we can protect the natural environment and enhance recreational opportunities. The Roy and Ann Butler Hike and Bike Trail, one of Austin's natural gems, has been recently named one of the best runs in nature by *Women's Health* and The Nature Conservancy of Texas. Last year, the Parks and Recreation Department acquired 55 acres along Onion Creek in southeast Austin, achieving one of the top priorities of the department's long-range plan and one of the goals of the Travis County Greenprint for Growth. They also partnered with the Watershed Protection Department to establish No-Mow Growing Zones for the purpose of riparian restoration.

Provide Paths to Prosperity for All. Austin can harness its strong economy to expand opportunity and social equity for all residents. Last year, the Austin Public Library opened the Dell Discovery Lab at the Willie Mae Kirk Branch to help at-risk youth gain the skills necessary to be successful: critical thinking, communication, collaboration, and technological literacy. The Economic Development Department launched the $40 million public/private Family Business Loan Program for small

businesses. And the Downtown Austin Community Court housed 20 individuals with substance abuse rehabilitation needs in a permanent supportive housing initiative through the Partnership Housing Program, funded by a federal grant awarded to the non-profit Caritas.

Develop as an Affordable and Healthy Community. An affordable community can only exist if we make sure that the people who work in Austin – at all income levels – can afford to live here. Affordable housing is one of Austin's acute challenges, created by rising home prices, static median family income levels, and a short-supply of available rental units. Last year, the remaining amount of the $55 million in 2006 GO Bonds was allocated to build approximately 550 units of affordable housing. The Neighborhood Housing and Community Development Department also provided home repair assistance to more than 700 residents, thus preserving affordable housing in the Austin community by allowing many seniors and disabled individuals the opportunity to stay in their homes. In addition, the City changed its budgeting and forecasting methodology to work with other local taxing jurisdictions to gain a more comprehensive look at cross-jurisdictional taxing impacts with an eye toward affordability.

Funding for affordable housing has been an issue for many years. In 1999, the City Council established the Housing Trust Fund (HTF) with the goal of preserving and creating reasonably-priced housing in the city of Austin. Per the resolution, 40% of all City property tax revenue (excluding TIFs) generated from developments built on City-owned lands within the defined Desired Development Zone are transferred into the HTF for affordable housing. This funding, along with grants received from the federal government, voter-approved bonds, and the Sustainability Fund, have provided the resources to operate the City's various housing programs. However, over the past few years funding has become less stable. Recently, federal grant funding has been reduced with the long-term impacts of balancing the federal budget still looming on the horizon, and the November 2012 housing bond proposition was not approved by the voters. Council has voted to place a $65 million affordable housing bond proposition on the November 2014 ballot. In the meantime, City staff continue to explore ways in which to reduce long-term reliance on cyclical bond programs, thereby lowering costs and ensuring a more stable and sustainable source of funding for these essential housing initiatives.

Last year, the Health and Human Services Department helped create a healthy community by initiating 40 tobacco-free policies throughout the city of Austin and Travis County. Institutions adopting Tobacco Free Worksite policies include the University of Texas, Huston-Tillotson University, Austin Community College and Capital Metro. The department also completed the first Critical Health Indicators Report which includes summary data for key health measures in the Austin/Travis County area and provides a snapshot of community health. Baseline data will provide actionable information and assist with strategic planning efforts to improve the health of our community.

In December 2011, Texas received approval from the federal government for a Section 1115 Medicaid Waiver. As a result, the Health and Human Services Department has been allowed to seek approval of several projects aimed at improving healthcare in Travis County. In exchange for meeting specified performance targets, HHSD will be able to leverage federal funds. Using a defined methodology, the City expects that participation in the program will net over two million in additional funds that can be repurposed to fund other healthcare projects. Projects under consideration include permanent supportive housing, a community diabetes project, tobacco prevention and cessation, pre-/post-natal care, adult immunizations and a Healthy Families America Model for at-risk new parents.

Sustainably Manage Water, Energy and Our Environmental Resources. Austin is leading the way in environmental protection and innovation. The City's goal for reducing emissions from City government operations is one of the world's most ambitious—a 100% reduction by 2020. The Sustainability Office continued to make significant progress toward this goal last year. The implementation of the City's 2020 Carbon Neutral Fleet Plan increased the percentage of alternatively-fueled and hybrid vehicles in the City's fleet from 44% in 2011 to 56% in 2012. Austin Energy's renewable energy supply has increased from 6% to 24% over the last six years, and the Austin Convention Center achieved carbon neutrality in 2012, well ahead of the citywide goal.

Think Creatively and Work Together. Sustaining our culture of creativity and harnessing the collective energy of our people are essential to realizing the future envisioned by *Imagine Austin*. On December 1, 2012, the Office of Homeland Security and Emergency Management conducted Austin Urban Shield, a national best-practice full-scale training exercise to test the region's ability to successfully respond to and manage multiple man-made disasters. Urban Shield included three counties, multiple jurisdictions, hundreds of agencies and more than 500 volunteers. The City's Park and Recreation Department partnered with the YMCA to design and construct the North Austin Recreation Center/YMCA facility. And of course, the Imagine Austin Comprehensive plan itself engaged more than 18,000 participants to help develop the framework that we are already using as a guide for not only development, but in all aspects of the City organization.

City Performance and the City of Austin Dashboard

The City of Austin has been using data to track its performance for decades. The first budget document to include performance measures was published in 1970. The City of Austin's performance management system is based on a continuous cycle of planning, budgeting, reporting, and decision-making. This budget document includes 1,200 performance measures that have been identified by departments as important metrics to monitor the success and performance of their services.

In March 2011, twenty-one (21) measures were selected, in collaboration with a citizen panel comprised of graduates from the CityWorks Academy, to form the City of Austin Dashboard. The idea behind an organizational dashboard is to provide a summarized snapshot of performance for the most important services that a city provides, so that these measures can easily and frequently be reviewed by city staff, Council and citizens. The Dashboard includes indicators from the major service areas of Public Safety, Community Services, Development and Transportation Services, Utilities/Major Business Enterprises, and Economic and Financial Health. Taken collectively, these 21 indicators give City Council, City Management, and the residents of Austin a tool for quickly assessing how well the City of Austin is performing. The dashboard measures and the performance measures shown in this budget document are also available online through the City's *ePerformance Measures* database at www.austintexas.gov/budget/eperf/index.cfm.

The table on the following page lists the City Dashboard measures along with their proposed targets for FY 2013-14. Sixteen measures, or 76%, improved or maintained performance overall during the 5-year timeframe from FY 2007-08 to FY 2011-12, and 60% met their established performance targets.

For FY 2013-14, these Dashboard measures, as well as the other measures tracked by city departments, will continue to have targets set that are both challenging—reflecting our commitment to "raising the bar"—and realistic based on available resources. Setting targets, tracking and analyzing data, and discussing and making decisions based on the outcomes are beneficial processes for the City organization and critical to improving City services and delivery.

City of Austin Dashboard Measures

Measure Name	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13 Estimate	2013-14 Target	2012 Goal Met?
Citywide Dashboard: Public Safety								
Violent crime rate per 1,000 population	5.22	5.23	4.76	4.30	4.27	3.83	4.71	✓
Property crime rate per 1,000 population	59.45	62.45	57.55	52.35	53.55	50.44	56.50	✓
Total police response time for emergency and urgent calls	8:04	7:53	7:18	6:51	7:29	8:25	7:31	
Percent of potentially life-threatening calls responded to by Emergency Medical Services in < 10 min. within the City of Austin	87.0%	91.7%	90.8%	93.7%	91.1%	91.0%	90%	✓
Percent of emergency incidents where the amount of time between call receipt and the arrival of the Austin Fire Department unit is 8 minutes or less	84%	86%	84%	86%	86%	85%	85%	✓
Percent of structure fires confined to room of origin	84%	81%	82%	81%	86%	82%	82%	✓
Citywide Dashboard: Community Services								
Total number of households / persons assisted through all services provided by Neighborhood Housing and Community Development	8,722	6,058	8,573	6,621	6,461	5,441	5,593	
Percent of animal shelter live outcomes	53%	56%	71%	88%	90%	90%	90%	✓
Percent of households that maintain housing or transition into housing	71%	75%	77%	75%	76%	75%	75%	No Target
Number of client visits at the Shots for Tots Clinics for children ages 0-18	15,628	12,380	17,084	9,934	7,960	12,000	12,000	
Library program attendance per capita	0.17	0.16	0.16	0.15	0.14	0.15	0.14	✓
Citizen satisfaction with the appearance of park grounds	Not Tracked	71%	70%	69%	71%	70%	70%	
Citywide Dashboard: Development and Transportation Services								
Percent of building inspections performed by Planning and Development Review within 24 hours of request	96%	94%	90%	94%	94%	92%	95%	
Percent of lane miles in fair to excellent condition	73.9%	74.8%	76.1%	79.0%	80.0%	82.1%	79.5%	✓
Percent of residents "satisfied" or "very satisfied" with traffic flow on major streets	Not Tracked	27%	27%	28%	27%	39%	39%	
Citywide Dashboard: Utility/Major Business Enterprises								
System Average Interruption Frequency Index (SAIFI) (electricity outage frequency)	0.63	0.89	0.69	0.77	0.77	0.80	0.80	✓
Percentage of Renewable Energy in Austin Energy's energy supply	6.6%	10.6%	9.6%	10.3%	15.1%	22.9%	23.8%	
Drinking Water Quality: Turbidity	0.10	0.08	0.09	0.07	0.09	0.10	0.10	✓
Percent of waste stream diverted by Austin Resource Recovery curbside, reuse, and household hazardous waste operations	30.4%	36.1%	37.3%	38.6%	37.9%	38.3%	44.0%	
Citywide Dashboard: Economic and Financial Health								
Number of new jobs created through economic development efforts	1,368	810	1,550	1,689	4,139	2,217	500	✓
City of Austin's bond ratings: GO Bonds: Moody's, Standard & Poor's, Fitch Investors	Aa1, AAA, AA+,	Aa1, AAA, AA+,	Aaa, AAA, AAA,	Aaa, AAA, AAA,	Aaa, AAA, AAA,	Aaa, AAA, AAA	Aaa, AAA, AAA,	
City of Austin's bond ratings: Combined Utility Revenue Bonds: Moody's, Standard & Poor's, Fitch Investors	A1, AA-, AA-	A1, AA, AA-	A1, AA, AA-	A1, AA, AA-	Aa1, AA, AA-	Aa1, AA, AA-	Aa1, AA, AA-	✓

Hispanic/Latino Quality of Life

In May 2008, Austin City Council passed a resolution initiating the Hispanic Quality of Life Initiative (HQL) to evaluate the quality of life for Hispanics/Latinos in Austin, TX as compared to nationwide quality of life and established a Community Oversight Team (COT) to coordinate these efforts. Using community engagement, census data, expert testimony and recommendations from Council, the COT drafted a set of recommendations that detailed areas where improvements to Hispanic quality of life in Austin could be made. The recommendations cover education, youth services, housing, cultural arts, economic development, health, civic engagement and transportation issues. Specifically, the report recommended increasing collaborations and partnerships with other area entities to better prepare youth for adulthood through enhanced educational and development opportunities; addressing the rising costs of housing especially in the most vulnerable populations; supporting programs that promote and preserve Hispanic and Latino culture; and ensuring equal economic opportunities exist. The report also noted the health disparities that exist and need to be addressed in the Hispanic/Latino community, including higher rates of diabetes, obesity and teen pregnancy. In all, the COT presented 71 recommendations to Council on June 27, 2013.

The City is committed to providing a high quality of life for all residents. After comparing the recommendation with the on-going programs and efforts, whether directly targeting the Hispanic community or indirectly benefiting the community through programs that target specific geographical locations, socioeconomic strata, or demographics, it is apparent the City has already made great strides toward meeting many of the recommendations. Those efforts include:

- The Austin History Center provides programming, outreach, and processing of collections pertaining to Mexican American history and has actively and successfully solicited collections from Mexican-American businesses, organizations and individuals/families.
- Public Works (PW) is currently reconstructing 5th street from IH 35 to Onion Street, moving forward with development of Velasquez Park, and will be reviewing the sidewalk between Springdale and Bolm Road.
- As part of the downtown wayfinding master plan currently underway, PW will review the possibility of using signage to designate the 5th Street Mexican American Heritage Corridor.
- Upon request, the City Clerk's Office provides Spanish language translation support at all public meetings.
- The Municipal Court operates a Youth Court for truancy that addresses the needs of youth in crisis through educational programs designed to keep youth in school. In addition, the Court is in the process of developing a diversion program for youth with local ISDs that would provide deferred prosecution within the enforcement agencies of each governmental entity.
- The Economic Development Department (ED) has presented to Mexic-Arte Museum various funding models for consideration with respect to a new building for the preservation and collection of Latino and Mexican art. These options would complement the $5 million Mexic-Arte received in the 2006 bond elections.
- ED's Cultural Arts Division (CAD) has offered organizational and professional development through Next Level Workshops and in FY 2012-13 is producing the Austin Creative Expo to provide awareness of non-city services for non-profit capacity building. CAD also funded 100% of the Hispanic applications received in the FY 2011-12 cultural arts program.
- In November 2012, the City Council Special Committee on Economic Incentives voted to recommend changes to the City's Economic Development Policy to require prevailing wages for construction employees and $11 per hour minimum for construction workers and employees of the company. The Special Committee directed ED to conduct stakeholder meetings to discuss options to mitigate the impact of mandating an $11 per hour minimum for construction workers. ED is drafting recommendations for the Council's consideration based on the stakeholder feedback, which included members of the Hispanic construction business community.
- Austin Healthy Adolescent program provides services focusing on health issues related to teen pregnancy, sexually transmitted, and communicable diseases—the majority of youth receiving services through this program are Hispanic. The City also provides funding to Planned Parenthood.
- Through the Medicaid 1115 Waiver program, the Health and Human Services department (HHSD) is developing a comprehensive preconception, prenatal, postnatal health program targeting underserved communities.
- HHSD is also in the process of adding a category to the existing youth employment opportunity web page for the Hispanic Quality of Life Initiative/Intern Program.

- Human Resources Department conducts Citywide cultural competence training to 1,150 employees per year.
- Neighborhood Housing and Community Development (NHCD) will be conducting a Housing Market Study, due early 2014, that will provide current housing market data and will identify policy strategies and recommendations to include affordable housing needs data and preservation strategies for East Austin. In addition, City Council is currently exploring various funding mechanisms that would increase the annual transfer to the Housing Trust Fund.
- NHCD will continue its efforts to expand Permanent Supportive Housing (PSH) units in accordance with the City of Austin 2010 PSH Strategy Resolution that set a goal of 350 units of PSH by 2014.
- The Parks and Recreation Department (PARD) provides an arts component at summer camps and after school events programming and sports and recreation programming throughout the city, including in low income areas.
- CPIO is currently in the process of hiring a Community Engagement Consultant that will focus on minority and under-involved communities, with an emphasis on the Hispanic community. The position will be instrumental in developing the Conversation Corps program, which should launch in FY14, and play a role in planning community discussions around key issues.

The City has also addressed Hispanic/Latino quality of life in other ways. Through the Emma S. Barrientos Mexican American Cultural Center, PARD provides programing dedicated to the preservation, creation, presentation, and promotion of Mexican American cultural arts and heritage. Four area groups (Austin Latino Theater Alliance, Aztlan Dance Company, Teatro Vivo, and Proyecto Teatro) were recently selected to participate in the Latino Arts Residency Program, a developmental program for Latino arts organizations and artists in all disciplines that provides quality arts and cultural programming to the Austin community. The Small and Minority Business Resources Department (SMBR)—established by Austin City Council in 1987—provides developmental opportunities and resources to minority- and women-owned businesses so they can have affirmative access to City procurement opportunities and show productive growth. This is done by promoting and encourage MBEs and WBEs to participate in business opportunities with the City of Austin; affording MBEs and WBEs an equal opportunity to compete for work on City contracts; and encouraging bidders to promote subcontracting opportunities to certified MBEs and WBEs by soliciting firms for subcontracting opportunities. Through the Holly Good Neighbor program, the City provides repair and rehabilitation services to properties closest to the Holly Power Plant located in East Austin.

Undoubtedly, the City of Austin fully embraces its responsibility to ensure a high quality of life for all citizens, especially the historically under-served and under-represented. However, we are also not content with the status quo. As an organization we continue to set the bar higher and will to look for innovative ways to improve service delivery and to address the recommendations of the Hispanic Quality of Life Community Oversight Team. Over the coming months, using the HQL COT work as a guide, departments will be tasked with identifying opportunities where services can be enhanced or expanded or where new relationships can be developed or nurtured to foster innovative, cross-jurisdictional solutions to pervasive issues.

Impact of the Budget on City Employees

Wages and Other Compensation. The City's workforce is its greatest asset and continued investments in this area are essential to the pursuit of being Best Managed. Included in the FY 2013-14 Budget for non-uniformed personnel is a 1.5% cost-of-living adjustment, which will take effect on October 1, 2013, and a $750 annual salary increase, which will take effect on April 1, 2014. The Budget also includes a continuation of the Service Incentive Pay program, which allows for an annual lump-sum payment to civilian employees based on tenure.

On June 27, 2013, Council approved a new labor contract with the Austin Police Association (APA). Per the agreement, APA members will receive a base wage increase of 1.5% in FY 2013-14. Salary increases for the following three years are 1%, 1%, and 2%, respectively. Labor contract negotiations with the sworn Emergency Medical Services employees are ongoing. Sworn Fire employees are receiving an additional $0.8 million to fund a 1% annual increase to their retirement system contribution effective September, 2013.

Medical and Dental Insurance. The City's efforts over the past few years to make changes, implement policy and initiate programs aimed at keeping health insurance costs down continue to have a positive impact. Citywide, contributions to the Employee Benefits Fund for healthcare are budgeted to grow by 3% which includes a $1.9 million impact from the Transitional Reinsurance Tax required by Healthcare Reform. While this growth rate is still higher than the annual rate of inflation as measured through CPI, it is lower than the average growth rate of 11% that the City has experienced in its cost of health benefits in the past.

The City is continuing to cover 100% for employee PPO medical coverage, while maintaining employee-only premiums for the more costly HMO Plan at $5.00 per pay period. Employees with dependent coverage will see a 6.5% increase in premiums. Coverage for retirees without Medicare will increase by 2.8% and with Medicare by 3.7%. Plan design changes due to healthcare reform include covering routine care for members voluntarily participating in clinical trials and counting medical copays, pharmacy copays, and coinsurance towards reaching out-of-pocket maximums. Out-of-pocket maximums for the PPO and HMO will increase $500 to partially offset this requirement. The new maximums are $4,000 for the HMO plan and $3,500 for the PPO plan.

The City will continue to cover 100% for employee dental coverage. Employees with dependent coverage will see an increase of $1.49 per pay period. The Table of Allowance for the Dental Assistance Plan will increase as well as the maximum amount the City reimburses. The City will roll-out a Health Reimbursement Account to incent healthy behaviors for employees and retirees.

Mid-Year Appropriations

On February 12, 2013, Council approved a budget amendment of $13.8 million. While these new appropriations were predominately for non-recurring items, most notably $10.0 million for affordable housing projects, recurring items were also funded, including further implementation of the wildfire fuel mitigation program started in FY 2011-12 and service provision for cemetery operations transferring from an outside vendor to Parks and Recreation. Through the amendment, Council also increased staffing in the forensics lab of the Police department to reduce a workload backlog and added four new positions in Planning and Development Review's residential review program to help alleviate lengthy customer wait times. Through subsequent actions, Council further directed the City Manager to include funding in the FY 2013-14 Budget for a new paid Parental Leave program for civilian employees and for additional staff to augment the City Clerk's 10-Step Records Management Program. Funding has also been included pursuant to Council direction to compensate the Meals on Wheels and More organization for the loss in federal funding it experienced to its Congregate Meals program. The total impact of these Council actions on the FY 2013-14 Budget is $4.6 million.

Programs	FY13 Cost	FY14 Cost
Cemetery Operations & Maintenance, net revenue (20 FTEs)	$476,158	$1,676,392
Pilot Program to Open Select Hike and Bike Trails 24-hours	350,000	-
Wildfire Fuel Mitigation (3 FTEs)	1,081,103	1,305,022
Arc of the Capital Area	250,000	-
The Austin Playhouse/Skillpoint Alliance	150,000	-
Planning & Development Review Staffing (4 FTEs)	206,098	316,588
APD Forensic Laboratory Staffing (3 FTEs)	180,654	432,919
River City Youth	73,000	-
Child Inc.	557,280	-
Affordable Housing	10,000,000	-
Implementation of Civil Service (3 FTEs)	189,824	275,911
Creation of New Council Districts	220,500	-
African American Cultural Heritage District	50,000	-
Records Management (2.5 FTEs)	216,262	216,262
Parental Leave Policy	321,434	321,434
Meals on Wheels and More	76,500	76,500
Total Council Actions	**$14,398,813**	**$4,621,028**

Department Highlights: Operating Budget

Animal Services. The Animal Services Office's (ASO) budget for FY 2013-14 totals $8.7 million and 95.5 FTEs. This includes funding for a position transferred from the Health and Human Services Department for an Animal Protection Supervisor. ASO is also adding budgeted funds for holiday hours worked by employees in order to address the continued to remain open nearly every day of the year to meet the City's No Kill policy. Other additional funding included in the FY 2013-14 Budget relates to medications, medical supplies, maintenance, and utility costs critical for improving operations and addressing increased service demands at the new animal shelter.

Austin Convention Center. The Austin Convention Center (ACC) is responsible for operations and maintenance of the Austin Convention Center, the Palmer Events Center, and three parking garages. The primary funding source for the Convention Center is hotel occupancy tax, which accounts for 60%, of the Convention Center's total budgeted revenue in FY 2013-14. Current collection trends in hotel tax are strong, due to the growing economy and increasing travel and convention business activity. Hotel tax collections are expected to continue to perform well in FY 2013-14 and have been budgeted at a 3% increase over FY 2012-13 estimated levels. ACC's budget includes increased funding for building and equipment maintenance as well as for information technology equipment and services. In order to meet growing business needs, twelve new positions are budgeted in FY 2013-14: four Maintenance Workers, three Public Event Workers, two Facility Service Representatives, one Event Coordinator, one Financial Consultant and one Systems Support Technician.

Austin Energy. Austin Energy (AE) is the city of Austin's municipally-owned and operated electric utility, providing retail electric service to over 420,000 metered customers in its 437-square-mile service area (206 square miles in the City of Austin and 231 square miles in Travis and Williamson counties). AE's budget for FY 2013-14 totals $1.36 billion in revenue, with requirements totaling $1.33 billion.

In order to ensure financial stability, AE implemented in FY 2012-13 its first base rate increase and restructuring of rates in over eighteen years. AE's goal was to keep rates affordable while ensuring the continued financial health of the utility. In

the FY 2013-14 Budget, AE will continue to hold the line on costs, though some increases are necessary. After stringent limits on workforce growth (no new positions added since FY 2008-09), AE will begin adding staff to address needs in the areas of customer service, information technology, and growth in the transmission and distribution system. In capital spending, AE continues to carefully defer projects and reduce project scopes where possible while continuing to fund capital projects at a higher percentage of debt to conserve cash. Restructuring of long-term outstanding debt occurred in early FY 2012-13, when AE sold bonds in the financial market and was upgraded by Standard & Poor's (S&P) from "A+" to "AA-" with a stable outlook. Good credit ratings allow debt issuance at lower interest rates and thus help keep rates affordable.

As AE enters the second year of the new rate structure and unbundled rates, they will be implementing a process change to manage proposed adjustments to utility bill recovery line items through the budget process. This Council-directed change will provide greater opportunity for public input and review with regard to affordability guidelines.

AE's FY 2013-14 Budget includes rate adjustments of 20.0% in the community benefit charge for increased energy efficiency costs, 9.1% to the regulatory charge to keep pace with infrastructure costs in the Electric Reliability Council of Texas (ERCOT) market, and 10.0% to the Power Supply Adjustment (PSA) for changes in fuel costs and an under-collection in FY 2012-13. The combined impact to an average residential user of 1,000 kilowatt hours (kWh) of electricity is a projected increase of $5.14 per month.

Austin Public Library. The Austin Public Library operates 20 branch libraries, the Faulk Central Library, and the Austin History Center. Along with planned expenditure increases to maintain these facilities, the FY 2013-14 Budget includes additional funding for several new youth librarian positions, the system-wide materials budget, electronic database subscriptions, cataloging and processing costs, critical IT infrastructure investments, and other operational needs. These additional resources will provide critical support to the entire library system.

Austin Resource Recovery. The primary focus of Austin Resource Recovery (ARR) in FY 2013-14 will be to continue the implementation of its Master Plan in support of the City Council's Zero Waste goals. To that end, ARR's budget for FY 2013-14 includes $1 million to fund an additional fourteen positions: five to support increased resource recovery efforts related to the department's various Zero Waste activities as mandated in the recently approved Austin Resource Recovery Master Plan, and nine to support cart management, collections, operations support and support services.

To fund continued improvement to litter abatement, street cleaning, and hazardous waste disposal services provided by ARR as well as activities provided by the Code Compliance Department, the FY 2013-14 Budget includes an increase in the Clean Community Fee of $0.65 per month for residential customers and $1.30 per month for commercial customers.

Austin Transportation. The Austin Transportation Department (ATD) budget for FY 2013-14 includes funding for ten new positions. Three positions are being added as result of expanded parking management operations and enforcement due to expanding metered territory, two positions to assist with planning for large special events such as Formula-1, one position to support Right of Way Management with annual license agreements, and two positions to work on regional and special studies for Traffic Engineering. Two additional positions are being added to manage a generally expanding departmental workload.

Austin Water Utility. The Austin Water Utility (AWU) provides water, wastewater, and reclaimed water services to over 212,000 customers within Austin and surrounding areas. AWU's budget for FY 2013-14 includes revenue of $544.9 million from the sale of water, wastewater, and reclaimed water service along with other miscellaneous revenue. Total requirements for operations and maintenance, debt service, and transfers amount to $538.8 million. As part of an overall strategic plan to meet basic core services while continuing to integrate environmental consciousness and sustainability into all of the Utility's operations, AWU's budget includes funding for 63.25 new FTEs. The plan addresses a long-term trend in which Austin Water has added thousands of new customers, hundreds of miles of water and wastewater pipes, and many new water and wastewater facilities while adding almost no new employees. This also addresses staffing for Water Treatment Plant 4 that is expected to be online by early summer 2014.

On the revenue side, effective November 1, 2013, AWU will implement a 4.9% combined system-wide rate increase that consists of 7.4% water service, 2.3% wastewater service, and 16.5% system-wide reclaimed water rate adjustments. The combined impact of the proposed water and wastewater rate changes on a typical AWU residential customer is projected to be $5.06 per month.

Aviation. The FY 2013-14 Budget for Austin Bergstrom International Airport (ABIA) includes $103.2 million in revenue from airlines, parking, concessions, rentals, and other fees, and $90 million in total requirements for operations, debt service, and other transfers. The Budget includes funding for eleven new FTEs to meet growing operational demands. Driven by 3.0% projected growth in passenger traffic, Aviation projects landing fees and terminal lease revenue to increase by 5.0% in FY 2013-14. At the same time, the Department projects holding airline cost per enplaned passenger—a key indicator and an important metric in the airport industry—to $8.86, a 1.1% increase over its FY 2012-13 target. Providing quality facilities while controlling costs is critical to maintaining a reasonable cost per enplaned passenger.

Code Compliance. The FY2013-14 Budget includes an increase in the Clean Community Fee of $0.65 per month for residential customers and $1.30 per month for commercial customers. The Code Compliance Department receives a portion of Clean Community Fee revenue to support its programs and activities; its share of the increase in revenue generated through the higher fee will support the addition of ten new FTEs to help the Department in meeting the community's expectations for service and responsiveness and allow for augmenting the proactive Multi-Family Inspection Program. The Department's budget includes funding for another seven FTEs in Finance, Purchasing, and Human Resources transferred from the Austin Resource Recovery Department.

Economic Development. In FY 2013-14, the Economic Development Department (ED) continues to focus on creating a community that builds on its strengths in technology, international trade, and the creative industries, while remaining prosperous and inclusive for all citizens. ED will add five new FTEs in FY 2013-14 to the Cultural Arts, Global Business Recruitment and Expansion, Music and Entertainment, Redevelopment, and Small Business Development Divisions to expand existing services. The FY 2013-14 Budget also includes $50,000 to support new Science, Technology, Engineering, and Mathematics (STEM) program initiatives, $25,000 for a new Sustainable Places Analytical Tool, and an increase of $17,500 for the Opportunity Austin 3.0 Initiative. ED has also budgeted $550,000 in contracts with the Greater Austin Hispanic Chamber, the Capital City African American Chamber, the Greater Austin Asian American Chamber, and the Austin Gay and Lesbian Chamber to address local business obstacles and promote business opportunities. In adapting to rapidly evolving economic conditions, the Economic Development Department strives to make Austin a model for how communities of the future grow.

Emergency Medical Services. Emergency Medical Services' (EMS) budget for FY 2013-14 provides funding for 476 sworn personnel, 74.5 civilian positions, and the operation of 37 full-time ambulance units and three demand units. Additional expenditures in FY 2013-14 include funding for the annualized staffing costs of positions added in July and September of FY 2012-13 for the operation of the Hunters Bend, Kelly Lane, and Bee Caves stations; overtime for standby services for special events; and continuing education training. The Budget also includes one-time funding for the purchase of ambulance lift-assist devices and the replacement of cardiac monitors, stretchers, Automatic External Defibrillators, and stair-chairs. EMS's FY 2013-14 revenue budget is $36.2 million, an increase of $5.0 million over the FY 2012-13 Budget. The change in revenue is primarily due to projected increases in patient billing receipts, revenue from the Travis County Interlocal Agreement for EMS service in the county, and requests to provide standby services for special events.

Fire. The FY 2013-14 budget of the Austin Fire Department (AFD) includes funding for 1,127 firefighters and the continued operation of 45 fire stations. The Wildfire Mitigation Division established in FY 2012-13 continues to hire staff, purchase equipment and develop the Community Wildfire Protection Plan. They FY 2012-13 SAFER grant allows AFD to meet the commitment to four-person staffing six years ahead of the schedule outlined in the Council ordinance.

AFD is increasing the support to the One Stop Shop program by adding funding for one Engineer, two Administrative support positions, and four Lieutenant Inspectors. This One Stop Shop section coordinates and organizes the issuance of permits for builders, developers, and property owners; performs inspections of buildings at various stages of construction; ensures that commercial building plans are reviewed for compliance in a timely manner; and provides comprehensive land use review services to ensure compliance with local rules and regulations. In total, the One Stop Shop

section is projected to perform 32,000 building inspections in FY 2013-14, 4,000 more than are estimated to be performed in the prior fiscal year. Funding for these positions is largely offset by fee increases, new fees, and revenue increase stemming from the additional work to be performed by the new inspectors. Accordingly, AFD revenue is budgeted to increase by $1.3 million over the previous year.

Health and Human Services. The Health and Human Services Department's (HHSD) budget for FY 2013-14 is comprised of $42.5 million from the General Fund, $19.9 million in grants, and $1.5 million from the Sustainability Fund. Combined, these funds support 414.75 FTEs. Grant funding for FY 2013-14 is projected to decrease by $284,000 as a result of reductions to the Emergency Solutions Grant (ESG), the Housing Opportunities for Persons with AIDS (HOPWA) grant, and the Austin Healthy Adolescent grant (AHA).

For FY 2013-14, HHSD is adding a Senior Sanitarian to assist with plan review and inspection services related to the Department's Environmental Health Program, which will be offset by related fee increases and a projected increase in plan reviews and inspections performed. As HHSD is also transferring an Animal Protection Supervisor to the Austin Animal Services Office, there is no net impact to the department's total number of General Fund-supported FTEs in FY 2013-14.

Municipal Court. The Municipal Court's expenditure budget of $15 million for FY 2013-14 includes funding for an additional two Court Clerk Assistants for the Downtown Austin Community Court (DACC). These positions will assist in meeting the demands associated with an increase in case filings and court dockets, as well as the continued high utilization of clerical resources due to processing cases involving frequent and repeat offenders. Due to the rise in requests for assistance, the Court is adding $310,000 to DACC's budget for rehabilitative services. DACC has added a case management outreach component to its rehabilitative services, and as a result, it has experienced increased demand related to voluntary Court compliance and requests for connection to services, specifically those services associated with assisting offenders with linkage to a form of stable housing.

The Municipal Court is projecting revenue collections of $16 million in FY 2013-14, a decrease of $1.3 million or 8.0% from the FY 2012-13 Amended Budget of $17.3 million. The decrease in projected revenue is largely attributable to a decline in cases filed at Municipal Court.

Neighborhood Housing and Community Development. The Neighborhood Housing and Community Development Department (NHCD) provides housing, community development, and small business development services to benefit eligible residents. The primary funding source for these services and associated staff support are federal grant awards. In FY 2013-14, NHCD is receiving $0.5 million in additional Federal Community Development Block Grants and HOME grants. This increase is further assisted by $2.8 million in one-time grant funds from the Lead Hazard Reduction and Assets for Independence grants awarded in the prior fiscal year. On the expenditure side, the Department is budgeting an additional $0.2 million to increase education and outreach efforts on housing programs and for temporary support to provide records analysis and management.

Though the Department did not experience anticipated reductions in federal funding as a result of sequestration, recent history indicates that maintaining grant funding will continue to be a challenge. The Department, in conjunction with the Budget Office, is working with Council to address this challenge by instituting a long-term strategy aimed at stabilizing operating and capital funding.

Parks and Recreation. The Parks and Recreation Department's (PARD) budget for FY 2013-14 includes funding for staff, contractual expenses, and commodities necessary to maintain and operate the City's 23 recreation centers, 43 pools, and 277 maintained parks. The Department is adding twelve new general maintenance positions, two pool services positions, twelve trail services positions and nine forestry positions. In addition, PARD retained responsibility for the maintenance, administration and operations of five city-owned cemeteries in April 2013. The Budget includes $2.3 million in annualized costs and twenty positions to allow PARD to meet this new responsibility.

Planning and Development Review. Austin is rapidly growing and was recently named the eleventh-largest city in the United States. The FY 2013-14 budget for the Planning and Development Review Department (PDRD) is aimed at

addressing the explosion in development applications that has accompanied this growth, which has overwhelmed existing commercial and residential building plan review staff over the past two years. In an effort to maintain excellent service to the public and stakeholders, and to meet current workload demands while reducing backlog, PDRD's budget includes funding for additional staff in two key program areas.

Within the One Stop Shop, PDRD is adding fourteen new positions. Two senior planners will help ensure timely subdivision application and transportation reviews and one plan review coordinator will coordinate the technical side of commercial permitting. An additional three site and subdivision staff will assist with the processing and inspection of new site and subdivision infrastructure plans. One environmental inspector will concentrate on the increased development on or along Lake Austin, Lady Bird Lake, and other portions of Austin's riverfront. Finally, five new residential building inspectors and two electrical inspectors are being added to support the electrical special inspection program, which is focused on smaller residential projects. The total cost of these new positions is budgeted at $1.1 million.

The other key program area receiving additional staff is customer service. To expand service levels while delivering a high-quality experience to all customers, PDRD is adding seven positions at a total cost of $0.5 million. Three of these new positions will directly support the Department's records management system, develop online tools to promote access to information and improve the AMANDA system, and develop a program to communicate and market PDRD's services and programs to the public. The other four positions will provide direct assistance to internal and external customers contacting PDRD in need of information or assistance in obtaining a building-related permit. Lastly, the Budget includes $0.2 million in funding for a process improvement study by an outside consultant to review our land development process and provide recommendations for improvements.

While adding the new positions described above is essential given the current level of development activity in Austin, PDRD remains keenly aware of the highly cyclical and volatile nature of demand for its services. Historical experience shows that no construction boom can endure indefinitely and thus that the current level of application activity is simply not sustainable in the long or even medium term. PDRD understands that permitting activity must be closely monitored and that the Department's staffing levels will need to be carefully evaluated in response to future changes in customer demand. This commitment to proactive management ensures that PDRD will continue to offer both high-quality services and exceptional value to residents and stakeholders in the Austin community.

Police. The Austin Police Department's budget for FY 2013-14 includes funding for 1,787 officers, including 47 new officers who will be added to maintain the sworn staffing ratio of 2.0 officers per 1,000 residents of Austin. The Budget also includes funding for the annualized cost of 22 officers and three new forensics positions added in the mid-year FY 2012-13 budget amendment. Additional operating budget increases are included for the cost of the booking interlocal agreement with Travis County.

Public Works. The Public Works Department's (PWD) mission is to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems and facilities. PWD is responsible for providing preventive street maintenance, street repair, bridge repair, and utility cut repair, as well as for managing the City's bicycle and pedestrian infrastructure and maintaining the City's off-street right-of-way. One of the City's annual goals is to continue to maintain 80% of the street inventory in fair to excellent condition, which requires providing preventive maintenance to ten percent of the street inventory annually.

Public Works field operations are largely funded through the Transportation User Fee, which will not increase in FY 2013-14. On the expenditure side, Public Works is adding 59 FTEs including an additional street milling crew, two utility cut repair crews, one new concrete crew, one sidewalk repair crew, positions to implement the 2012 Bond program, training and workforce development. The Budget includes funds for the equipment and commodities associated with these new positions. PWD will continue to provide resources for school safety education and crossing guards through the Child Safety Fund, which is funded through vehicle license registrations and traffic citations. PWD also implements the capital budget for approximately 75% of the City of Austin Capital Budget. The Capital Project Management Fund provides staff to design, implement and inspect construction projects throughout the City for our client departments.

Watershed Protection. The Watershed Protection Department (WPD) was established in 1991 to maintain and improve water quality, reduce the impact of flooding, create stable stream systems, and maintain the City's drainage infrastructure. The primary source of funding for WPD is a monthly drainage fee assessed to City of Austin drainage utility customers. This fee provides approximately 98%, or $71.3 million, of the department's $72.4 million revenue budget for FY 2013-14. Budgeted revenue reflects an 85-cent, or 10%, increase to the base billing unit (the equivalent residential unit), residential growth patterns in keeping with the City Demographer's projections, and minimal growth in commercial accounts. Other revenue sources for the department include interest income and development revenue.

The Budget includes $74.3 million in expenditures, including 15.5 additional FTEs. With construction of the Waller Creek Tunnel nearing completion, the City will be poised to enter a new era of economic development in the Waller Creek area. In addition to addressing the department's three mission areas of protecting lives, property, and the environment by reducing the impact of flooding, erosion, and water pollution, the Tunnel and associated construction projects are expected to spur revitalization and reinvestment along the Creek. Ten of the additional FTEs and $1.5 million of the total $4.9 million increase in WPD's expenditure budget are related to maintenance and operations expenses associated with the Waller Creek Tunnel.

Department Highlights: Capital Budget

Austin Convention Center. ACC's FY 2013-14 Capital Budget contains $3.1 million in new appropriations for building improvement projects with $5.9 million in spending. The work plan includes the rebuild or replacement of various escalators, electrical upgrades, and garage repairs. ACC will also begin efforts for substantial improvements to the north side of the Convention Center.

With plans underway to open two Convention hotels in 2015, a new opportunity will exist for ACC to host larger conventions and to host multiple events simultaneously. In order to meet the significantly increased demand, additional space in the Convention Center will be needed to offer a more competitive meeting room package. The current meeting room package features small to mid-sized meeting rooms and needs larger rooms that can be divisible, if desired, by operable walls. ACC is currently working with the City of Austin's Department of Public Works on possible options to add or retrofit space.

Austin Energy. AE's capital budget for FY 2013-14 includes $258.1 million of new appropriations to support infrastructure improvements. These new and existing appropriations support the FY 2013-14 Capital Improvements Spending Plan of $217.9 million. The Capital Improvements Spending Plan includes: $51.7 million for Power Production projects, $6.3 million for non-nuclear decommissioning related to the Holly Power Plant, $4.2 million for Alternative Energy projects, $88.0 million in Distribution projects, $22.0 million for Transmission projects, $5.9 million for Customer Billing and Metering projects, and $39.8 million for other utility-wide support projects. The $217.9 million FY 2013-14 Capital Improvements Spending Plan is funded with $124.7 million issuance of commercial paper and $93.2 million of transfers from operations (internally generated cash) and beginning cash balances.

Austin Public Library. The Library's FY 2013-14 Capital Budget includes $3.1 million in new appropriation for the New Central Library collection growth and other facility improvements. Expected spending in FY 2013-14 is $48.1 million for construction of the New Central Library, which held a Groundbreaking Ceremony in May 2013, and library facility improvements approved via the 2012 Bond Program.

Austin Resource Recovery. ARR's FY 2013-14 Capital Budget includes a total appropriation of $17.7 million for capital equipment; primarily for the purchase of compressed natural gas vehicles as part of a multi-year conversion effort from diesel and additional support vehicles for the collection of organic materials at all residential units. ARR will also continue

spending on environmental remediation projects and the development of the Austin [Re]Manufacturing Hub at the FM812 Closed Landfill site. The total spending planned for FY 2013-14 is $21.1 million.

Austin Water Utility. Austin Water Utility's Capital Budget includes $3.0 million in new appropriations to fund new vehicle purchases and $237.3 million in spending. Water Treatment Plant 4 will continue to be a major priority in FY 2013-14 as AWU works to bring the plant to substantial completion by the spring of 2014. AWU will also focus on the rehabilitation or replacement of 15 miles of water mains and 8.5 miles of wastewater mains and continue progress toward the expansion of the Reclaimed Water Program.

Aviation. The FY 2013-14 Capital Budget includes an appropriation of $3.9 million for improvements to airside, landside, and terminal areas. The spending plan of $68.2 million is includes items such as drainage infrastructure improvements, roadway improvements, building upgrades, and vehicle and equipment purchases. It also includes the East Infill project that will provide a multi-level addition to the east end of the terminal, including new checkpoint facilities, baggage handling, support facilities, loading dock, and shell space.

Building Services. The FY 2013-14 Capital Budget includes $6.5 million in new appropriation for various building renovations and improvements. $5.7 million in spending will go toward renovations at City Hall in preparation for space requirements for the new 10-1 City Council composition, One Texas Center, Rutherford Lane, and other facilities. The Department will also utilize the funds in accordance with the recently complete Strategic Facility Plan.

Communications and Technology Management. The CTM Capital Budget includes $20.6 million in new appropriations and $24.5 million in spending. The department's spending consists of numerous continued Enterprise business initiatives, department specific initiatives, and IT infrastructure and critical replacement projects. The projects include the City's Telecommunications Network (COATN) upgrade, the Greater Austin-Travis County Regional Radio System (GATRRS) replacement, the AMANDA case management system upgrade, and an Enterprise Extract Transform Load (ETL) tool.

Economic Development. The FY 2013-14 Capital Budget includes $1.9 million in new appropriation and $24.7 million in spending. The vast majority of department spending is related to the Seaholm District Redevelopment. The department is also working with the Austin Film Studios for utilization of the 2012 Bond Program funds.

Emergency Medical Services. The EMS Capital Budget includes $600,000 in new appropriation and $588,000 in anticipated spending for the expansion of vehicle bays and crew quarters at three of its stations. The project is funded by the 2012 Bond Program.

Fire. The FY 2013-14 Capital Budget includes a total of $4.9 million in new appropriation scheduled largely for various facility improvements, includes design funds for the new Onion Creek fire station and renovation funds for the drill tower at Pleasant Valley and drill field at Shaw Lane. Anticipated spending in FY 2013-14 totals $5.6 million.

Fleet. The Fleet Services Capital Budget includes $10.85 million in new appropriation and $11.4 million in spending. The new appropriation is for the acquisition of new and replacement vehicles and capital equipment for various departments.

Health and Human Services. The FY 2013-14 Capital Budget includes $1.8 million in new appropriation and $1.6 million in spending. The Department's capital funds are from the 2012 Bond Program and will be utilized for the renovation and expansion of the Women and Children's Shelter, parking lot expansions at the Montopolis and Far South Clinics, infrastructure improvements at the Betty Dunkerley Campus, and a new joint-use Montopolis Community Center in partnership with the Parks and Recreation Department.

Neighborhood Housing and Community Development. The FY 2013-14 Capital Budget includes $31,651 in new appropriations for a housing market study. The department's spending plan totals $5.5 million and focuses on affordable housing efforts including home rental and home ownership projects. The department will utilizes the last remaining 2006 Bond Program funds and the $10.0 million it received through a mid-year budget amendment in FY 2012-13.

Parks and Recreation. PARD's capital budget for FY 2013-14 includes $17.9 million in new appropriation and a spending plan of $32.1 million. Approximately two thirds of the spending plan will be from the balance of its 2006 Bond Program funds and one third from the new 2012 Bond Program on projects such as the North Walnut and South Walnut Creeks trails, pools, critical facility renovations and replacements, cemetery renovations, and Waller Creek District improvements.

Planning and Development Review. PDRD's capital budget includes $1.2 million in new appropriations and anticipates $1.0 in spending. The department will focus its capital funds on its Great Streets Program, technology improvements to support its development review processes, and the Zoning Code Update.

Police. APD's capital budget includes $8.3 million in new appropriation and $5.2 million in spending. The department will utilize 2012 Bond Program funds for the land acquisition and design of a new Northwest Substation, the design and construction of a new Mounted Patrol facility, and a Park Patrol Joint Use Facility in partnership with the Parks and Recreation Department.

Public Works and Austin Transportation. The combined Capital Budget for the Public Works and Austin Transportation Departments includes $80.0 million in new appropriation and $141.1 million in spending. Significant projects for Public Works include the Boardwalk Trail at Lady Bird Lake, the Howard Lane Extension II from Cameron Road to SH 130, Cameron Road Intersection improvements, and the Rio Grande Street Reconstruction. The department will also continue ongoing efforts related to sidewalk, ADA, and bikeway improvements and the Neighborhood Partnering Program. The majority of ATD's expenditures will be related to IH-35 corridor improvements, East 51st Street intersection improvements, arterial congestion and crash risk mitigation initiatives, and Intelligent Transportation System expansion.

Watershed Protection. The FY 2013-14 WPD Capital Budget includes a total new appropriation of $66.2 million and a spending plan of $53.6 million. This appropriation includes funding for the Waller Creek Tunnel, erosion control, flood control improvement, localized drainage improvements, water quality remediation/protection projects, vehicle purchases, and database and GIS projects. The department's CIP is funded by the Drainage Utility Fund, the Waller Creek Reserve Fund, Certificates of Obligation (COs) as well as funds from fee-in-lieu programs such as the Regional Stormwater Management Program and the Urban Watershed Structural Control fund.

Internal Service Highlights

Departments classified as internal service primarily provide assistance to the City of Austin and its citizens indirectly through the services it provides to other City departments. These services include providing objective analysis of the adequacy of the City's management systems; maintaining the financial integrity of City government; providing a liaison between the City and other governmental entities and legislative bodies; managing the City's human resources, fleet and IT systems; and overseeing the implementation of all programs and services. Significant changes to these departments in FY 2013-14 include the following:

Building Services. Growth in both the number and age of City facilities continues to challenge the Building Services Department's (BSD) capacity to manage and maintain these facilities while providing excellent service to its internal customers. Efforts to address this challenge began in FY 2012-13 with the addition of five new positions. In FY 2013-14, the second phase of a three-year plan to bring staffing levels into alignment with workload, the Budget adds three additional positions. The Budget also includes a change designed to improve the management of custodial services. The direct transfer of $1.6 million to BSD by other City departments for custodial services is being eliminated in FY 2013-14. Instead, the cost of these custodial services will be recouped through the Support Services Cost Allocation Plan.

Communications and Public Information Office (CPIO). The FY 2013-14 Budget includes the addition of a Video Production Specialist, funded by the Austin Police Department and Watershed Protection Department, primarily to provide video support to these participating departments.

Communications and Technology Management (CTM). CTM supports the City's major technology infrastructure and initiatives, from providing a reliable and secure network to spearheading the use of new technologies to improve productivity and effectiveness. The Department provides critical installation and maintenance of several public safety communication systems and devices, as well as training and help-desk services to City employees. CTM's budget for FY 2013-14 includes four new positions to improve the Department's capacity to implement the large number of initiatives requested by City departments to improve service delivery to citizens. Three new positions are also included for prioritized IT Governance projects. Finally, in order to increase the capacity to support public safety critical applications and technology infrastructure, two positions are included for the Combined Transportation, Emergency and Communications Center (CTECC).

Contract Management Department (CMD). CMD's FY 2013-14 Budget is aimed at supporting continued work on process improvements that will assist the Department in becoming more sustainable and transparent to its internal and external customers. Specifically, one new position is being added to meet demand growth in the Prevailing Wage program. More generally, CMD will continue providing consistent and efficient procurement and contract services for construction and professional service even as its workload is projected to increase in FY 2013-14.

Law Department. The Law Department's FY 2013-14 budget includes two additional positions for managing Public Information Act requests received by the City (excluding those for the Austin Police Department), a task previously undertaken by the Management Services Department. The Law Department will now be responsible for the Citywide processing of Public Information Requests, coordinating the production of responsive materials, interacting with internal colleagues and external constituents, providing training, and performing other duties outlined by internally established public information request procedures.

Financial Services Department (FSD). FSD's budget for FY 2013-14 includes three new positions to improve financial reporting, enhance internal control activities, assist with debt management, support the implementation of a new contract monitoring activity, and continue to improve upon FSD's successes with Austin Finance Online.

Fleet Services. Fleet Services' FY 2013-14 budget reflects the significance Fleet places on providing exceptional customer services and maintaining a core of highly trained employees. Fleet's services include managing the full lifecycle of all vehicles and equipment, including acquisitions, fueling, maintenance, repair, and disposition. The Budget includes the addition of five FTEs to maintain current service levels and to meet both growth and technical needs. The Budget also includes funding for the increased costs of parts and commercial repairs, which has been offset by an estimated decrease in fuel costs.

Human Resources Department (HRD). HRD's FY 2013-14 budget includes funding for annualizing staffing costs added in the middle of FY 2012-13 for the implementation of municipal civil service, as well as new funding to enhance the City's Summer Youth Employment Program.

Management Services Sustainability Office. The Sustainability Office within the Management Services Department is adding one new position to assist with implementation of the Local Food Systems recommendations.

Office of the City Clerk (OCC). The OCC is adding 2.5 FTEs and $210,000 for the 10-Step Records Management Program as directed by Council Resolution 20130523-073.

Office of Real Estate Services (ORES). To address the increase in demand for services by both internal and external customers while continuing to meet and exceed those customers' expectations, an Administrative and Finance Manager is included in ORES' budget for FY 2013-14. This position will provide critical centralization of the following duties and responsibilities: human resources support; oversight of records management; oversight of accounts payable and accounts receivable transactions for CIP funds and operation funds; operational purchasing activities; and the supervision of administrative and finance staff.

Small and Minority Business Review (SMBR). SMBR administers the MBE/WBE Procurement Program to ensure that small, minority-owned, and women-owned businesses have affirmative access to City procurement opportunities. The FY 2013-14 Budget includes an increase of $170,881 for two new Business Development Counselors, which will assist with the increasing workload in the Certification and Compliance Divisions. The new Business Development Counselor in the Compliance Division will manage all of the Third Party Agreement (TPA) projects currently being monitored by SMBR and will be responsible for administration of the Disadvantaged Business Enterprise (DBE) Program. The new Business Development Counselor assigned to the Certification Division will increase the number of certified firms and decrease the time required to process certifications. These additions will enable SMBR to more proactively promote procurement opportunities for minority- and women-owned business.

Conclusion

Livability. Affordability. Inclusivity. United under the banner of best-management, these three ideals dictate the operations of our City government and form the basis of the Budget presented in the forthcoming pages.

This Budget promotes livability through investment in the services our residents value most, services that seek to ensure their safety, protect their health and welfare, and facilitate their enjoyment of the best of what Austin has to offer. It maintains affordability in the present through its commitment to structural balance and seeks to preserve it into the future through sensible long-range planning and high-value investments. Last but not least, it promotes inclusivity, from offering shelter and transitional services to our most vulnerable populations to providing economic opportunity to those from whom it has most often been denied.

In our democracy, a community defines itself through the actions of its local government. We trust that this Budget reflects the self-definition of Austin as a uniquely livable place where everyone is welcome, everyone can contribute, and everyone can thrive!

Adopted Budget Reconciliation

Adopted Budget Reconciliation

The Austin City Council made changes to the FY 2014 Proposed Budget during its consideration on September 9 and 10, 2013. These changes, which are described below, have been incorporated into the FY 2014 Approved Budget document.

General Fund:

- **Ad Valorem Tax Rate** - Council adopted a rate of 50.27 cents per $100 valuation.
- **Revenue** - reduce property tax revenue by $7,355,510.
- **Revenue** - increase sales tax revenue for FY 2014 by $2,900,991.
- **Revenue** - increase of $72,600 resulting from changes to EMS' fee schedule.
- **Transfers In** - increase the transfer in from the Business Retention Fund in the amount of $1,597,797 to draw down ending balance.
- **Transfers Out** - decrease the transfer to the Housing Trust Fund by $78,251.
- **Transfers Out** - appropriate $100,000 for one-time transfer to CIP for the ARCH renovations.
- **Transfers Out** - decrease appropriations by $3,923,076 for one-time expenditures being moved into the Critical One-Time Fund.
- **Transfers Out** - decrease appropriations for the transfer to Neighborhood Housing and Community Development by $226,535.
- **Transfers Out** - decrease the transfer to the Economic Incentive Reserve Fund by $333,334 for the Economic Development Program.
- **Transfers Out** - decrease transfer to the Support Services Fund by $473,703.
- **Other Requirements** - decrease appropriations by $500,000 for the 311 Call Center.
- **Municipal Court** - increase appropriations in the amount of $155,000 for additional funding for rehabilitative services.
- **Planning and Development Review** - decrease appropriations in the amount of $217,009 and eliminate 2.0 FTEs.
- **Health and Human Services** - decrease appropriations for the Health and Human Services Department by $1,106,538 for workforce development contracts.
- **Health and Human Services** - increase appropriations by $280,000 for one-time legal consultants for Voter ID law.
- **Health and Human Services** - increase appropriations by $181,430 for the African American Men and Boys Club Harvest Foundation Social Service Contract.
- **Health and Human Services** - increase appropriations in the amount of $350,000 to increase funding for the Prime Time After School Program Social Service Contract.
- **Health and Human Services** - increase appropriations in the amount of $158,000 to support enrollment or incentive efforts for Supplemental Nutrition Assistance Program as per Sustainable Food Policy Board recommendation.
- **Health and Human Services** - increase appropriations in the amount of $575,000 to continue funding of Child Inc. HeadStart program Social Service Contract.
- **Health and Human Services** - increase appropriations in the amount of $250,000 for Huston-Tillotson.
- **Fire** - increase appropriations in the amount of $353,835 for 2.0 Lieutenant positions for the Wildfire Mitigation Division, including equipment.
- **Library** - increase appropriations by $192,490 and add 2.5 Youth Librarians.

Adopted Budget Reconciliation

General Fund:

- **Library** - increase appropriations in the amount of $65,575 to replace expiring grant funding for job search lab at Library and add a 1.0 FTE to convert a temp to permanent position.
- **Library** - increase appropriations in the amount of $115,000 and 2.0 FTEs to create bilingual youth librarians or outreach specialists to provide additional services in needed areas.
- **Parks and Recreation** - decrease appropriations by $20,000 and eliminate 0.5 FTE for moving the Local Food Systems to Management Services.
- **Parks and Recreation** - increase appropriations by $869,000 for the general maintenance services and adding 12.0 FTEs.
- **Parks and Recreation** - increase appropriations by $851,000 for pool services and adding 2.0 FTEs.
- **Parks and Recreation** - increase appropriations by $885,000 for trail services and adding 12.0 FTEs.
- **Parks and Recreation** - increase appropriations by $1,000,000 for forestry and adding 9.0 FTEs.
- **Parks and Recreation** - increase appropriations in the amount of $145,000 for the MACC Latino Arts Residency Program.
- **Parks and Recreation** - increase appropriations in the amount of $104,000 to provide congregate meals at the Asian American Resource Center and the Dove Springs Recreation Center.
- **Police** - decrease appropriations by $496,534 for payment to Travis County for the jail contract.
- **Police** - decrease appropriations by $1,050,000 for overtime related to the 24/7 trail pilot program.
- **Police** - increase appropriations by $71,000 and add a 1.0 FTE for a LGBT Liaison.
- **EMS** - increase appropriations in the amount of $223,364 and 1.0 FTE Community Health Paramedic, including equipment and vehicle.
- **All Departments** - reduce General Fund appropriations by $1,198,668 to recognize a reduction in health insurance costs.
    - **Animal Services** - reduce by $19,940
    - **EMS** - reduce by $112,358
    - **Fire** - reduce by $244,971
    - **Health & Human Services** - reduce by $43,202
    - **Library** - reduce by $76,880
    - **Municipal Court** - reduce by $34,656
    - **PARD** - reduce by $119,486
    - **Planning & Development Review** - reduce by $69,630
    - **Police** - reduce by $477,545
- **All Departments** - increase General Fund appropriation by $33,969 to fund the employee Leave Bank.
    - **Animal Services** - increase by $1,235
    - **EMS** - increase by $963
    - **Fire** - increase by $1,849
    - **Health & Human Services** - increase by $2,648
    - **Library** - increase by $4,572
    - **Municipal Court** - increase by $2,143
    - **PARD** - increase by $7,587
    - **Planning & Development Review** - increase by $4,642
    - **Police** - increase by $8,330

Adopted Budget Reconciliation

General Fund:

- **All Departments** - decrease General Fund appropriations by $1,180,487 to increase budgeted vacancy savings.
    - **Animal Services -** decrease by $49,936
    - **Health & Human Services -** decrease by $164,136
    - **Library -** decrease by $206,153
    - **Municipal Court -** decrease by $105,560
    - **PARD -** decrease by $379,486
    - **Planning & Development Review -** decrease by $275,216
- **All Departments** - increase General Fund appropriations by $1,061,350 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
    - **Animal Services -** increase by $41,229
    - **EMS -** increase by $33,454
    - **Fire -** increase by $36,281
    - **Health & Human Services -** increase by $93,295
    - **Library -** increase by $164,209
    - **Municipal Court -** increase by $72,092
    - **PARD -** increase by $241,248
    - **Planning & Development Review -** increase by $146,068
    - **Police -** increase by $233,473
- **Budget Stabilization Reserve Fund** - increase the FY 2014 beginning balance in the amount of $1,500,000 due to additional property tax revenue in FY 2013.
- **Budget Stabilization Reserve Fund** - increase the FY 2014 beginning balance in the amount of $900,000 due to additional development revenue in FY 2013.
- **Budget Stabilization Reserve Fund** - increase the FY 2014 beginning balance in the amount of $250,000 due to lowering the transfer in FY 2013 to NHCD CIP.
- **Budget Stabilization Reserve Fund** - increase transfers to the Critical One-Time Fund in the amount of $4,323,076.
- **Budget Stabilization Reserve Fund** - increase the FY 2014 beginning balance in the amount of $1,106,434 due to additional sales tax revenue in FY 2013.
- **Critical-One Time Fund** - increase transfers in from the Budget Stabilization Reserve Fund in the amount of $4,323,076.
- **Critical-One Time Fund** - appropriate $1,423,076 for one-time transfer to CIP for Turner Roberts Renovations.
- **Critical-One Time Fund** - appropriate $1,000,000 for transfer to CIP for books for new Central Library.
- **Critical-One Time Fund** - appropriate $1,500,000 for one-time transfer to CIP for facility maintenance.
- **Critical-One Time Fund** - appropriate $400,000 for one-time ARCH renovations.

Support Services Fund:

- **Transfers In** - decrease the transfer in from General Fund by $473,703.

Adopted Budget Reconciliation

Support Services Fund:

- **Management Services** - increase appropriations by $117,000 and add 1.0 FTE to implement the Local Food Systems recommendations within the Sustainability Office.
- **Management Services** - increase appropriations by $50,000 to fund one time the Connected Austin Survey recommended by the Community Technology Telecommunications Commission.
- **Management Services** - increase appropriations by $25,000 and to increase GTOPS funding to $200,000.
- **Management Services** - decrease appropriations by $40,139 and eliminate 1.0 FTE for the research analyst for the Sustainability Office.
- **Human Resources** - decrease appropriations in the amount of $72,389 and eliminate 1.0 FTE for the Youth and Family Services/Initiatives proposed position.
- **Human Resources** - increase appropriations in the amount of $72,389 to enhance the Summer Youth Employment Program.
- **Communications and Public Information Office** - decrease appropriations in the amount of $59,818 and eliminate 1.0 FTE for the public information specialist for major special events and Council offices.
- **All Departments** - reduce appropriations by $277,800 to recognize a reduction in health insurance costs.
    - **Building Services** - reduce by $32,779
    - **City Auditor** - reduce by $5,486
    - **City Clerk** - reduce by $4,326
    - **Communications and Public Information** - reduce by $4,642
    - **Contract Management** - reduce by $9,284
    - **Financial Services** - reduce by $39,352
    - **Government Relations** - reduce by $1,055
    - **Human Resources** - reduce by $21,100
    - **Law** - reduce by $18,568
    - **Management Services** - reduce by $16,507
    - **Mayor & Council** - reduce by $6,330
    - **Real Estate Services** - reduce by $7,174
    - **Small and Minority Business Resources** - reduce by $5,697
- **All Departments** - increase Support Services appropriation by $11,019 to fund the employee Leave Bank.
    - **Building Services** - increase by $2,048
    - **City Auditor** - increase by $336
    - **City Clerk** - increase by $297
    - **Communications and Public Information** - increase by $310
    - **Contract Management** - increase by $582
    - **Financial Services** - increase by $2,450
    - **Government Relations** - increase by $65
    - **Human Resources** - increase by $1,345
    - **Law** - increase by $1,177
    - **Management Services** - increase by $1,193
    - **Mayor & Council** - increase by $388
    - **Real Estate Services** - increase by $453
    - **Small and Minority Business Resources** - increase by $375

Adopted Budget Reconciliation

Support Services Fund:

- **All Departments** - decrease Support Services appropriations by $653,534 to increase budgeted vacancy savings.
    - **Building Services -** decrease by $85,669
    - **Communications and Public Information -** decrease by $21,150
    - **Contract Management -** decrease by $40,362
    - **Financial Services -** decrease by $164,176
    - **Government Relations -** decrease by $6,366
    - **Human Resources -** decrease by $88,935
    - **Law -** decrease by $91,546
    - **Management Services -** decrease by $101,832
    - **Real Estate Services -** decrease by $29,416
    - **Small and Minority Business Resources -** decrease by $24,082
- **All Departments** - increase Support Services appropriations by $354,569 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
    - **Building Services -** increase by $67,380
    - **City Auditor -** increase by $9,895
    - **City Clerk -** increase by $8,953
    - **Communications and Public Information -** increase by $9,424
    - **Contract Management -** increase by $18,848
    - **Financial Services -** increase by $78,688
    - **Government Relations -** increase by $1,885
    - **Human Resources -** increase by $43,820
    - **Law -** increase by $38,166
    - **Management Services -** increase by $38,873
    - **Mayor & Council -** increase by $13,664
    - **Real Estate Services -** increase by $13,193
    - **Small and Minority Business Resources -** increase by $11,780

Enterprise and Other Funds:

- **Austin Energy** - increase revenue by $12,090,624 to reflect changes to the Power Supply Adjustment.
- **Austin Energy** - increase in revenue of $2,576,700 from the Community Benefit Charge.
- **Austin Energy** - increase revenue in the amount of $778,000 to collect rate case expenses from outside customers over two years.
- **Austin Energy** - increase appropriations by $12,090,624 to reflect changes to the Power Supply Adjustment.
- **Austin Energy** - increase appropriations in the amount of $3,100,000 for the Solar Program.
- **Austin Energy** - reduce appropriation of $350,049 to recognize a reduction in health insurance costs.
- **Austin Energy** - increase appropriation by $21,629 to fund the employee Leave Bank.
- **Austin Energy** - decrease appropriations by $1,590,920 to increase budgeted vacancy savings.

Adopted Budget Reconciliation

Enterprise and Other Funds:

- **Austin Energy** - increase appropriations by $702,541 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Austin Energy** - increase the transfer to the Economic Development Fund by $400,000.
- **Economic Development** - increase the transfer in from Austin Energy by $400,000.
- **Economic Development** - increase appropriations by $200,000 for additional funding for Capital IDEA.
- **Economic Development** - increase appropriations in the amount of $200,000 for Texas Facilities Commission Interlocal Agreement.
- **Economic Development** - reduce appropriations of $9,917 to recognize a reduction in health insurance costs.
- **Economic Development** - increase appropriations by $685 to fund the employee Leave Bank.
- **Economic Development** - decrease appropriations by $49,035 to increase budgeted vacancy savings.
- **Economic Development** - increase appropriations by $21,203 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Airport Fund** - reduce appropriations of $74,061 to recognize a reduction in health insurance costs.
- **Airport Fund** - increase appropriations by $4,681 to fund the employee Leave Bank.
- **Airport Fund** - decrease appropriations by $269,627 to increase budgeted vacancy savings.
- **Airport Fund** - increase appropriations by $155,021 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Austin Resource Recovery** - increase the transfer to the Sustainability Fund by $30,573.
- **Austin Resource Recovery** - reduce appropriations of $86,088 to recognize a reduction in health insurance costs.
- **Austin Resource Recovery** - increase appropriations by $5,366 to fund the employee Leave Bank.
- **Austin Resource Recovery** - decrease appropriations by $265,978 to increase budgeted vacancy savings.
- **Austin Resource Recovery** - increase appropriations by $182,350 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Austin Resource Recovery** - increase appropriations by $500,000 for 311 Call Center.
- **Austin Water Utility** - increase the transfer to the Sustainability Fund by $1,302,500.
- **Austin Water Utility** - reduce appropriations of $230,855 to recognize a reduction in health insurance costs.
- **Austin Water Utility** - increase appropriations by $14,964 to fund the employee Leave Bank.
- **Austin Water Utility** - decrease appropriations by $894,761 to increase budgeted vacancy savings.
- **Austin Water Utility** - increase appropriations by $462,942 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **PW-Capital Projects Management** - reduce appropriations of $40,723 to recognize a reduction in health insurance costs.
- **PW-Capital Projects Management** - increase appropriations by $2,599 to fund the employee Leave Bank.
- **PW-Capital Projects Management** - decrease appropriations by $195,813 to increase budgeted vacancy savings.
- **PW- Capital Projects Management** - increase appropriations by $85,285 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.

Adopted Budget Reconciliation

Enterprise and Other Funds:

- **Code Compliance** - reduce revenue collected through the Clean Communities Fee in the amount of $875,235.
- **Code Compliance** - reduce appropriations of $19,201 to recognize a reduction in health insurance costs.
- **Code Compliance** - increase appropriations by $1,513 to fund the employee Leave Bank.
- **Code Compliance** - decrease appropriations by $93,518 to increase budgeted vacancy savings.
- **Code Compliance** - increase appropriations by $30,627 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Code Compliance** - decrease appropriations in the amount of $875,235 and eliminate 9.0 FTEs added in the Proposed Budget.
- **Convention Center** - reduce appropriations of $41,673 to recognize a reduction in health insurance costs.
- **Convention Center** - increase appropriation by $3,239 to fund the employee Leave Bank.
- **Convention Center** - decrease appropriations by $177,971 to increase budgeted vacancy savings.
- **Convention Center** - increase appropriations by $106,488 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **CC-Palmer Events Center Operating** - reduce appropriations of $6,963 to recognize a reduction in health insurance costs.
- **CC-Palmer Events Center Garage** - reduce appropriations of $1,794 to recognize a reduction in health insurance costs.
- **PARD-Golf** - reduce appropriations of $6,963 to recognize a reduction in health insurance costs.
- **PARD-Golf** - increase appropriations by $491 to fund the employee Leave Bank.
- **PARD-Golf** - increase appropriations by $14,607 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Neighborhood Housing** - reduce appropriations of $4,853 to recognize a reduction in health insurance costs.
- **Neighborhood Housing** - increase appropriations by $310 to fund the employee Leave Bank.
- **Neighborhood Housing** - decrease appropriations by $19,570 to increase budgeted vacancy savings.
- **Neighborhood Housing** - increase appropriations by $10,366 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Austin Transportation-Parking Management** - reduce appropriations of $10,023 to recognize a reduction in health insurance costs.
- **Austin Transportation-Parking Management** - increase appropriations by $666 to fund the employee Leave Bank.
- **Austin Transportation-Parking Management** - increase appropriations by $20,732 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Austin Transportation-Parking Management** - decrease appropriations by $27,241 to increase budgeted vacancy savings.
- **PW-Child Safety Fund** - increase appropriations by $3,298 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Transportation Fund** - reduce appropriations of $81,657 to recognize a reduction in health insurance costs.
- **Transportation Fund** - increase appropriation by $5,728 to fund the employee Leave Bank.
- **Transportation Fund** - decrease appropriations by $309,458 to increase budgeted vacancy savings.

Adopted Budget Reconciliation

Enterprise and Other Funds:

- **Transportation Fund** - increase appropriations by $164,444 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Watershed** - reduce appropriations of $54,279 to recognize a reduction in health insurance costs.
- **Watershed** - increase appropriations by $3,527 to fund the employee Leave Bank.
- **Watershed** - decrease appropriations by $240,890 to increase budgeted vacancy savings.
- **Watershed** - increase appropriations by $116,855 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Fleet** - reduce appropriations of $42,200 to recognize a reduction in health insurance costs.
- **Fleet** - increase appropriations by $2,651 to fund the employee Leave Bank.
- **Fleet** - decrease appropriations by $136,878 to increase budgeted vacancy savings.
- **Fleet** - increase appropriations by $79,160 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **CTM** - reduce appropriations of $45,787 to recognize a reduction in health insurance costs.
- **CTM** - increase appropriations by $2,858 to fund the employee Leave Bank.
- **CTM** - decrease appropriations by $294,304 to increase budgeted vacancy savings.
- **CTM** - increase appropriations by $94,709 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Wireless Communications** - reduce appropriations of $8,440 to recognize a reduction in health insurance costs.
- **Wireless Communications** - increase appropriations by $517 to fund the employee Leave Bank.
- **Wireless Communications** - increase appropriations by $18,376 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **CTECC** - reduce appropriations of $9,073 to recognize a reduction in health insurance costs.
- **CTECC** - increase appropriation by $595 to fund the employee Leave Bank.
- **CTECC** - increase appropriations by $17,434 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Traffic Safety** - reduce appropriations of $422 to recognize a reduction in health insurance costs.
- **Traffic Safety** - increase appropriations by $471 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Child Safety** - reduce appropriations of $1,477 to recognize a reduction in health insurance costs.
- **Child Safety** - increase appropriations by $3,298 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Juvenile Case Manager** - reduce appropriations of $1,899 to recognize a reduction in health insurance costs.
- **Juvenile Case Manager** - increase appropriations by $3,298 to increase all regular non-sworn employee wages by $750 annually beginning April 2014.
- **Economic Incentive Reserve Fund** - decrease the transfer in from the General Fund by $333,334 for the Economic Development Program.
- **Housing Trust Fund** - decrease the transfer in from the General Fund by $78,251.
- **Housing Trust Fund** - decrease appropriations of $78,251 for Neighborhood Housing and Community Development programs.

Adopted Budget Reconciliation

Enterprise and Other Funds:

- **Sustainability Fund** - increase transfer in from the Austin Water Utility by $1,302,500 and Resource Recovery by $30,573.
- **Sustainability Fund** - increase appropriations to Health and Human Services by $1,106,538 for workforce development contracts and increase the transfer to NHCD by $226,535.
- **Sustainability Fund** - move $330,650 in the workforce development contracts with SkillPoint Alliance and Capital IDEA to the Economic Development Department from the Health and Human Services Department.
- **Employee Benefits Fund** - reduce transfer in by $2,499,365 to recognize a Citywide reduction in health insurance costs.
- **Business Retention Fund** - transfer $1,597,797 to the General Fund.

Grant Funds:

- **Management Services** - increase appropriations by $50,000 for Cities of Service Impact Volunteering Fund grant.
- **Emergency Medical Services** - increase appropriations by $34,400 for the TxDOT Child Safety Seat Program grant.
- **Police** - increase appropriations by $113,090 for the Coverdell Forensic Sciences Improvement Program grant.

Capital Improvements Program (CIP):

- **Neighborhood Housing** - decrease appropriations by $250,000 for Housing Programs.

Fines, Fees and Other Changes:

- **Austin Energy** - increase the Power Supply Adjustment rate schedule by a factor of 1/3 cents.
- **Austin Energy** - allow the Housed of Worship (HOW) Discount to be applied to new sanctuaries and change the maximum HOW charge to 13.087 cents per kWh to include adjusted Power Supply Adjustment.
- **Austin Energy** - amend the GreenChoice rate schedule as follows:

Subscription Type	Green Power Charge
Adjustable	PSA or FAC plus 1.0 cent per kWh
Fixed	4.90 cents per kWh

Adopted Budget Reconciliation

Fines, Fees and Other Changes:

- **Parks and Recreation** - cemetery related fee changes:
  - delete the $100 surcharge fee for a Saturday interment
  - delete the $350 surcharge fee for a Sunday interment
  - setting of a two-piece monument fee from $55.00 per square inch to $.55 per square inch
  - setting of a one-piece monument greater than 300 square inches in size from $55.00 per square inch to $0.55 per square inch.
  - setting of a one-piece monument less than 300 square inches in size from $50.00 per square inch to $0.50 per square inch.
- **Parks and Recreation** - two additional fees for Zocolo Plaza:
  - Resident/non-profit – additional hour $195.00
  - Non-resident/commercial – additional hour $230.00
- **EMS** - adjust fee levels to match the increased cost of supplies and build in capacity to further adjust fee levels as prices rise throughout the year.
- **Austin Transportation** - include the Annual Residential Parking Permit fee of $10.00 per permit for the residential parking program authorized by City Council Ordinance 96-0509-P.
- **Code Compliance** - reduce the Clean Community Fee residential rate from $6.85 to $6.65 and to reduce the Clean Community Fee commercial rate from $13.70 to $13.30.

All Funds Budget-in-Brief

All Funds Budget-in-Brief – 2013-14

The City of Austin Budget has two primary components: the Operating Budget, which encompasses daily activities, and the Capital Budget, which includes major improvement projects. Departmental budget discussions are found throughout Volumes 1 and 2 and a more detailed discussion of the Capital Budget is in Volume 2. This section is intended to provide a high-level citywide operating summary. A General Fund Budget-in-Brief follows this section.

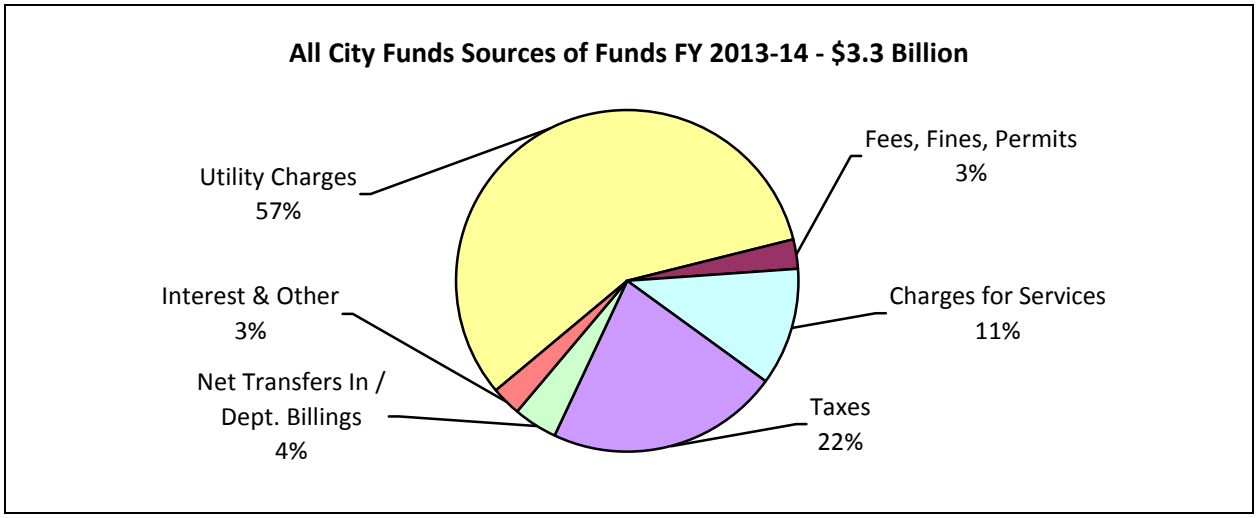
Where does the money come from: Revenue in the City of Austin

Total citywide revenue for FY 2013-14 is projected to be $3.3 billion. The City of Austin is a unique municipal operation because of its multi-faceted revenue sources that reflect the many businesses that make up City operations. Although most citizens associate property taxes with city government, as a revenue source for the City of Austin property taxes account for only 14% of total revenue. The various utilities which the City operates as enterprise funds, such as Austin Energy, Austin Water Utility, and Aviation, make up 72% of the $3.3 billion in revenue.

Major Funding Sources by Revenue Type–Citywide Operating Budget in Thousands

Revenue Type	FY 2012-13 Amended	FY 2013-14 Approved	Percent Change
Taxes (Property, Sales, Hotel/Motel Occupancy, Vehicle Rental Tax)	$648,210	$699,497	7.9%
Fees, Fines, Permits, Licenses, Inspections	$81,801	$86,170	5.3%
Charges for Services & Goods	$337,761	$362,542	7.3%
Utility Charges (electric, water, wastewater)	$1,749,507	$1,873,037	7.1%
Interest & Other	$96,796	$89,089	(0.1%)
Net Transfers In and Billings to Departments or Agencies	$140,928	$140,161	(<0.1%)
TOTAL AVAILABLE FUNDING	**$3,055,003**	**$3,250,496**	**6.4%**

With a property tax rate of 50.27 cents per $100 dollars of valuation, property tax revenue is anticipated to be $442 million. Other tax revenue projections include $183 million for city sales tax, $60 million for hotel/motel occupancy taxes, and $15 million for other taxes such as vehicle rental and alcoholic beverage taxes. The $86 million projected for fees and fines includes $35 million in franchise fees for cable, gas, and telecommunications usage, $20 million for parking, traffic, and other fines, and $31 million in permits, licenses, and inspections, including $23 million in collections by the City's One Stop Shop for development. Charges for services and goods of $363 million include revenue collected for emergency medical services, convention center services, garbage and recycling collection, drainage and transportation user fees, and airport usage fees. Sales by the City's electric utility, Austin Energy, are anticipated to reach $1.35 billion, which includes base revenue of $686 million, $395 million in fuel revenue, and $270 million in transmission and other revenue. Water and wastewater sales charges by Austin Water Utility are projected at $523 million.



All Funds Budget-in-Brief – 2013-14

Overall, revenue citywide is increasing 6.4% from FY 2012-13 budgeted levels in all major revenue categories. Property tax, sales tax and hotel/motel occupancy taxes are all projected to increase. Utility revenue is increasing over last year's levels – both Austin Energy and the Austin Water Utility are implementing the second year of rate increases/restructuring in an effort to achieve structural stability within their operating funds and maintain good credit ratings. Other charges for service are increasing, due in part to both fee increases and increased demand for services.

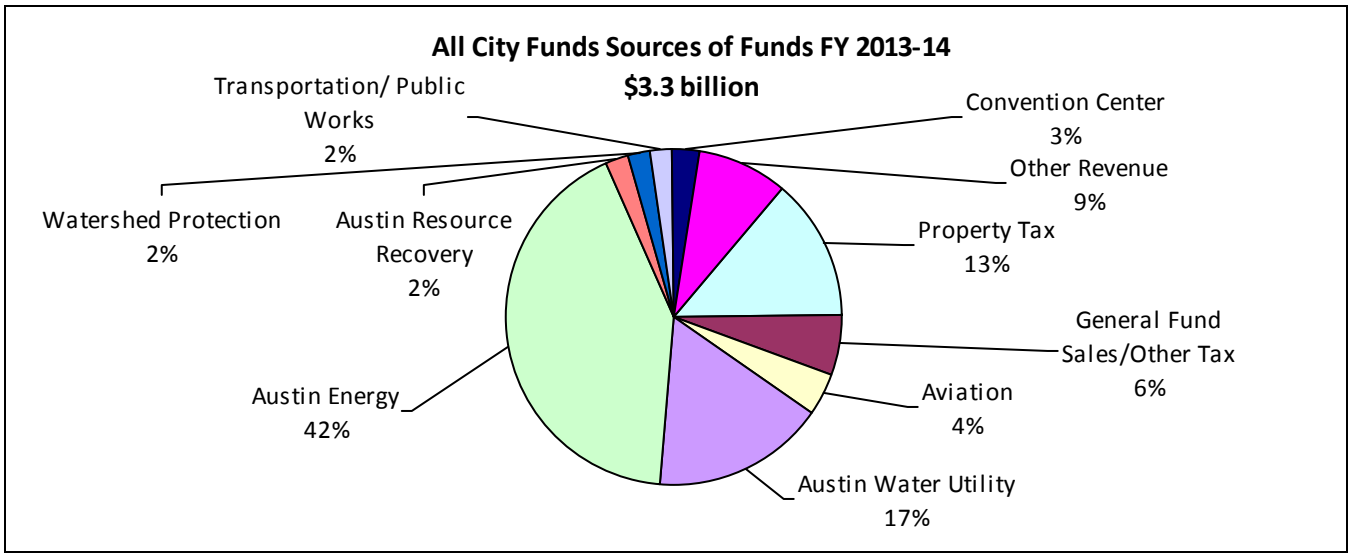
More information on the types of fees, utility rates and other service charges collected by the City can be found in the City of Austin 2013-14 Fee Schedule, located in the Supporting Documents section of Volume 2, with discussion of the major rate and fee changes found within the departmental sections. A brief summary of fee changes and the estimated impact of proposed rate changes on the "typical" resident is shown below.

Major Rate and Fee Changes

	FY 2012-13 Monthly Rate	FY 2013-14 Adopted Rate	Monthly Dollar Change	*Typical Rate Payer Defined as:*
Austin Energy	$100.04	$105.18	$5.14	*Residential customer usage of 1,000 Kwh. No change to base rate; increases in Community Benefit, ERCOT, and Power Supply Adjustment charges.*
Austin Water Utility	$83.24	$88.30	$5.06	*Residential customer usage of 8,000 gallons of water and 4,700 gallons of wastewater*
Austin Resource Recovery	$19.75	$19.75	$0.00	*Residential customer uses 64 gallon cart*
Clean Community Fee	$6.00	$6.65	$0.65	*Per single-family home/residence*
Transportation User Fee	$7.80	$7.80	$0.00	*Per single-family home/residence*
Drainage User Fee	$8.35	$9.20	$0.85	*Per single-family home/residence*
Property Tax Bill	$74.73	$77.56	$2.83	*Median-priced home of $185,133*
TOTAL MONTHLY RATE	**$299.91**	**$314.44**	**$14.53**	***Average projected increase of 4.8%***

The chart below shows the $3.3 billion in anticipated revenue broken out by property and sales tax collections and large enterprise departments. Austin Energy's electricity sales make up 42% of the total budget. Austin Water Utility comprises 17% of the budget. Property, sales, and alcoholic beverage tax collections represent 19% of the total budget.

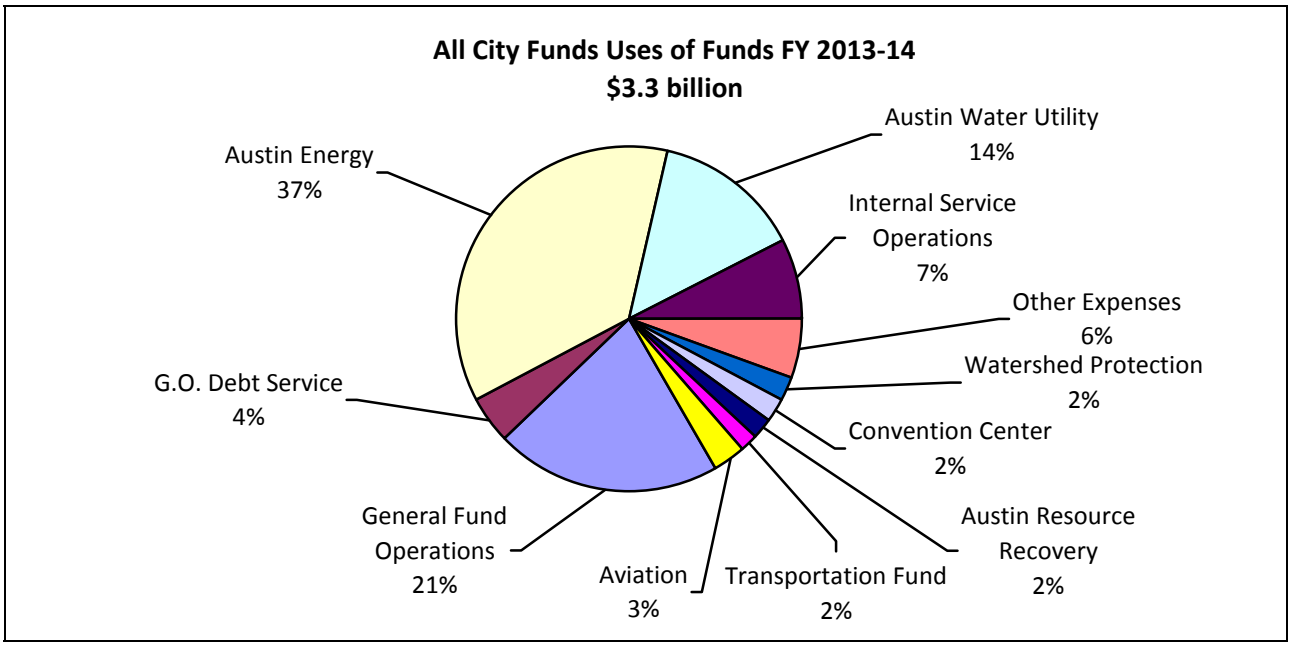
More information on departmental revenue can be found within the departmental sections of Volumes 1 and 2. General Fund revenue is detailed in the General Fund Budget-in-Brief that follows this section.



All Funds Budget-in-Brief – 2013-14

Where does the money go: Expenditures in the City of Austin

The Operating Budget is divided into funds for fiscal and accounting purposes. The chart below gives a broad overview of the major expenditures. It is evident from this Uses of Funds chart that the City's enterprise departments, which contribute most of our revenue, also account for most of the expenditures of the City's $3.3 billion budget. Austin Energy accounts for 37% of the FY 2013-14 Budget and Austin Water Utility accounts for 14%. The functions that most people associate with city government, services like police, fire, parks, and libraries, are included in the General Fund, which is 21% of the citywide operating budget.



The funds that are budgeted can further be classified into several categories, including the General Fund, Reserve funds, Enterprise funds, Debt Retirement and others. The $3.3 billion budget is the net expenditures of all the budgeted funds found in the Financial Summaries section of Volume 1. The amount is reduced by transfers made from one fund to another. Transfers are used to pay for such items as debt requirements and services performed by one department for another. The city-owned Austin Energy and the Austin Water Utility also transfer funding to the General Fund. This transfer reflects payments that private utilities would otherwise have to make in the form of property taxes, franchise fees and dividend payments to shareholders. This transfer amount is $105 million from Austin Energy and $38 million from the Austin Water Utility. Information on the funds, their purposes, and their category classifications can be found at the beginning of the Financial Summaries section of Volume 1. More detailed information on departmental expenditures can be found within the departmental sections of Volumes 1 and 2.

Total expenditures citywide are increasing 4.0% over the FY 2012-13 Budget. Total net expenditures are higher than total net revenue by $22 million, mostly due to the internal service and debt retirement funds using available fund balance to partially offset expenses. This use of fund balance helps to minimize the required interfund transfer amounts from other funds into the internal service and debt service funds. Total General Fund spending is increasing 5.8%, with the majority of the increase going to fund increases for personnel and public safety costs. However, spending out of the reserves is decreasing 48%. Specifically, spending out of the General Fund Budget Stabilization Reserve, Airport Capital Fund and Austin Energy Strategic Reserve is decreasing a total of $39 million. Spending in the Special Revenue Funds is increasing $40 million, in part due to the creation of a new Economic Development fund for operations within the Economic Development Department, increases in Hotel/Motel Occupancy Tax distributions, and increases in the transfers to the Capital Improvement Program for the Waller Creek Tunnel and City Hall renovations.

All Funds Budget-in-Brief – 2013-14

Expenditures by Fund Category–Citywide Operating Budget in Thousands

Fund Category	FY 2012-13 Amended	FY 2013-14 Approved	Percent Change
General Fund	$755,653*	$799,828	5.8%
General Fund and Enterprise Reserve Funds	$73,997	$38,494	(48.0%)
Enterprise Funds (i.e. Austin Energy, Austin Water Utility, Aviation)	$2,240,331	$2,332,782	4.1%
Internal Service Funds (i.e. Support Services, Employee Benefits)	$445,156	$477,177	7.2%
Special Revenue Funds (i.e. Hotel/Motel Occupancy Tax, Sustainability)	$129,273	$169,168	30.9%
Debt Retirement Funds (i.e. GO Debt, Utility debt service)	$566,147	$544,362	(3.8%)
Less transfers made between other city operating funds	($1,065,135)	($1,091,283)	2.5%
TOTAL EXPENDITURES	**$3,145,422**	**$3,270,528**	**4.0%**

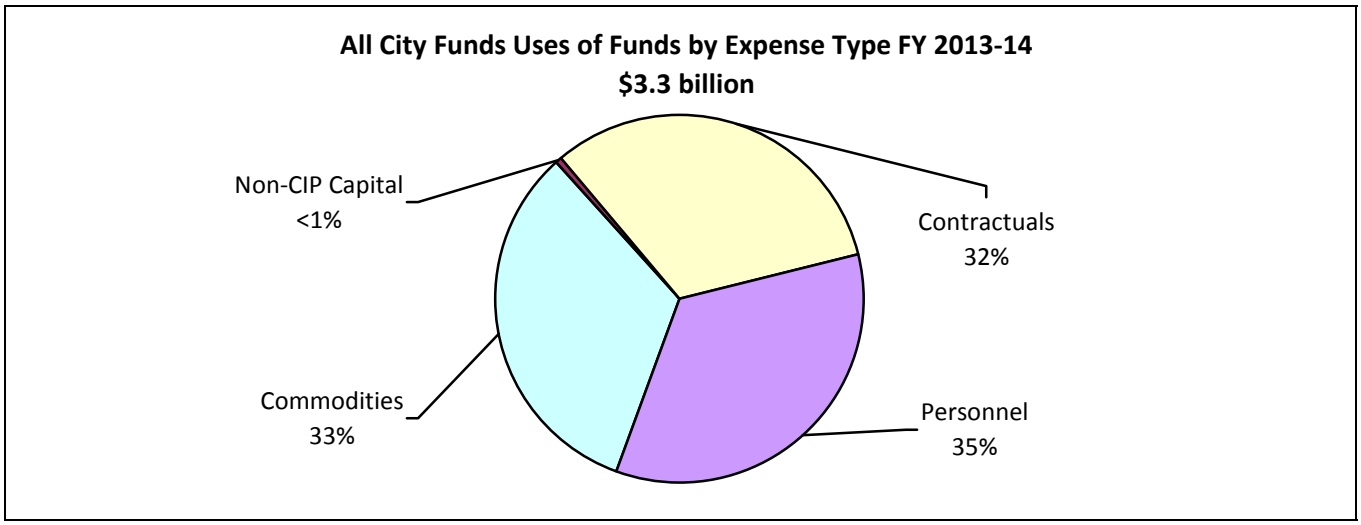
*Total General Fund Amended FY 2012-13 expenditures includes a $500K transfer to the Budget Stabilization Reserve.

Another way expenditures can be categorized is by expense category, such as personnel, contractuals or commodities. These three expense types represent approximately one-third of the $3.3 billion net operating budget, or $1.1 billion each.

Expenditures by Expense Type–Citywide Operating Budget in Thousands

Expense Type	FY 2012-13 Amended	FY 2013-14 Approved	Percent Change
Personnel (i.e. wages, health insurance, overtime, retirement, taxes)	$1,136,384	$1,188,825	4.6%
Contractuals (i.e. rent, electricity, contracted services)	$1,047,835	$1,107,180	5.7%
Commodities (i.e. office supplies, fuel, asphalt, library books)	$1,090,092	$1,132,647	3.9%
Non-CIP Capital (i.e vehicles, equipment)	$14,878	$13,191	(<0.1%)
Expense Refunds (Reimbursements of work performed for other depts.)	($137,094)	($142,236)	3.8%
Indirect Costs and Transfers Out to other city funds	$1,058,463	$1,062,205	0.4%
Less transfers made between other city operating funds*	($1,065,135)	($1,091,283)	2.5%
TOTAL EXPENDITURES	**$3,145,422**	**$3,270,528**	**4.0%**

*Includes health insurance costs shown in Personnel and contractual costs charged by Internal Service funds to other City funds



All Funds Budget-in-Brief – 2013-14

Personnel Summary

The FY 2013-14 operating and grant budgets include funding for 12,769 full-time equivalent positions, or FTEs. Detailed personnel changes can be found within the departmental sections of Volumes 1 and 2, and a more-detailed personnel summary is located in Volume 1 at the beginning of the Financial Summaries section. Overall, FTEs are increasing citywide by 397 FTEs, or 3 percent. Sixty-three of the new positions are in the Austin Water Utility to address staffing needs associated with increased customer demand, increased miles of water and wastewater pipes to maintain, and the new Water Treatment Plant #4 expected to be online by early summer 2014. Other increases are in the Police Department to maintain the staffing ratio of 2.0 sworn officers per 1,000 population and in the Public Works Department for new street maintenance crews. Thirty-six parks positions and 5 youth librarian positions were added by Council during budget adoption. A summary table is below:

Personnel Summary (Full-Time Equivalent Positions)

Personnel by Fund Type	FY 2012-13 Amended	FY 2013-14 Approved	Percent Change
General Fund (i.e. Police, Fire, EMS, Library, Parks and Recreation)	5,876	6,024	2.5%
Internal Service Funds (i.e. Financial Services, Info. Technology)	1,320	1,362	3.2%
Enterprise Funds (i.e. Austin Energy, Austin Water Utility, Aviation)	4,849	5,069	4.5%
Grant Funds (i.e. Health and Human Services, Neighborhood Housing)	327	314	(4.0%)
TOTAL CITYWIDE FTEs	**12,372**	**12,769**	3.2%

Further discussion on the City's grant funding can be found in the Grants section of Volume 2. In FY 2013-14, the City projects to receive $37 million in grant funding, primarily through federal and state grants. The bulk of the grants go to the Neighborhood Housing and Community Development and the Health and Human Services departments. Grant positions are decreasing four percent in FY 2013-14, and total grant funding is decreasing 40 percent from FY 2012-13 authorized levels. This decrease includes the removal of many one-time grants that were received last year.

All Funds Summary

The table on the following page summarizes citywide revenue and expenditures by both revenue or expense types and fund category. The table is followed by a more detailed all funds summary, including two years of prior year actuals, FY 2012-13 budgets and current year estimates and the FY 2013-14 budget of each budgeted fund. Detailed budget and financial information for each fund is located in the Financial Summaries section of Volume 1. The fund summaries are in alphabetical order after presentation of the General and Support Services Funds. The change in fund summary balances for all funds in the aggregate is projected to decrease 2 percent. The General Fund is structurally balanced, with projected revenue matching expenditures.

All Funds Budget-in-Brief — 2013-14

Major Funding Sources and Major Expenditure Categories for All Budgeted Funds by Fund Type FY 2013-14 Approved Budget in (000s)

	General	Reserves (General & Enterprise)	Enterprise	Internal Service	Special Revenue	Debt Retirement	Total
BEGINNING BALANCES	$0	$287,524	$309,117	$51,374	$44,105	$197,571	$889,691
ALL FUNDS AVAILABLE FUNDING							
Taxes	$524,012	$0	$0	$0	$72,530	$102,955	$699,497
Franchise Fees	$33,268	$0	$127	$0	$1,900	$0	$35,295
Fines, Forfeitures & Penalties	$16,555	$0	$100	$0	$3,642	$0	$20,297
Licenses, Permits & Inspections	$25,289	$0	$5,244	$45	$0	$0	$30,578
Charges for Services & Goods	$51,575	$481	$310,477	$9	$0	$0	$362,542
Interest & Other	$3,423	$86	$66,266	$4,644	$10,400	$4,270	$89,089
Utility Charges	$0	$0	$1,873,037	$0	$0	$0	$1,873,037
Transfers In/Billings to Depts.	$145,707	$44,330	$98,352	$443,000	$71,075	$428,981	$1,231,445
TOTAL AVAILABLE FUNDING	$799,828	$44,897	$2,353,604	$447,697	$159,547	$536,206	$4,341,780
Less: Interfund Transfers	($145,707)	($44,330)	($88,682)	($332,995)	($66,365)	($413,205)	($1,091,283)
NET TOTAL AVAILABLE FUNDING	$654,121	$567	$2,264,922	$114,702	$93,183	$123,002	$3,250,496

	General	Reserves (General & Enterprise)	Enterprise	Internal Service	Special Revenue	Debt Retirement	Total
ALL FUNDS REQUIREMENTS							
Personnel	$606,006	$0	$424,305	$148,404	$10,111	$0	$1,188,825
Contractuals	$106,596	$478	$651,701	$286,140	$57,728	$4,537	$1,107,180
Commodities	$18,612	$373	$537,881	$31,949	$4,006	$539,826	$1,132,647
Non-CIP Capital	$1,071	$2,096	$2,119	$5,031	$2,874	$0	$13,191
Expense Refunds/Indirect Costs/Transfers	$67,543	$35,547	$716,776	$5,653	$94,450	$0	$919,969
TOTAL REQUIREMENTS	$799,828	$38,494	$2,332,782	$477,177	$169,168	$544,362	$4,361,812
Less: Interfund Transfers	($117,334)	($27,262)	($708,840)	($148,480)	($89,368)	$0	($1,091,283)
NET TOTAL REQUIREMENTS	$682,494	$11,232	$1,623,942	$328,697	$79,800	$544,362	$3,270,528
ENDING BALANCES	$0	$293,927	$329,939	$21,894	$34,484	$189,415	$869,659

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCES					
GENERAL FUND	0	0	0	0	0
RESERVES FUNDS (GENERAL & ENTERPRISE)					
General Fund Budget Stabilization Reserve Fund	54,316	60,597	62,855	64,365	64,263
General Fund Contingency Reserve Fund	5,958	6,172	6,505	6,505	6,505
General Fund Emergency Reserve Fund	40,000	40,000	40,000	40,000	40,000
General Fund One-Time Critical Equipment Fund	0	0	0	0	0
General Fund Property Tax Reserve Fund	4,000	4,500	4,500	4,500	4,500
Airport Capital Fund	63,514	67,923	36,029	47,644	64,231
Austin Energy Strategic Reserve Fund	137,592	137,330	112,330	113,017	102,117
Austin Water Revenue Stability Reserve Fund	0	0	0	0	5,516
Convention Center Marketing and Promotion Fund	502	475	385	466	201
Convention Center Repair and Replacement Fund	310	403	191	351	190
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	306,193	317,399	262,795	276,849	287,524
ENTERPRISE FUNDS					
Airport Fund	0	0	0	0	0
Austin Energy Fund	152,816	143,477	123,541	128,466	195,057
Austin Resource Recovery Fund	20,494	24,256	14,115	21,094	14,137
Austin Water Utility Fund	58,238	71,742	72,645	72,928	51,961
Code Compliance Fund	0	0	0	0	1,159
Convention Center Operating Fund	17,790	20,263	17,096	18,498	20,011
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	0	0	0	266	1,736
Conv. Cntr. Palmer Events Center Garage Fund	0	0	0	0	0
Conv. Cntr. Palmer Events Center Operating Fund	5,932	8,438	8,489	9,629	8,120
Conv. Cntr. Palmer Events Center Revenue Fund	0	0	0	0	0
Drainage Utility Fund	12,909	9,319	7,417	8,414	6,193
Golf Enterprise Fund	(755)	(436)	(426)	(386)	(516)
Golf Surcharge Fund	366	320	305	253	191
Parking Management Fund	580	1,140	2,691	2,944	2,272
Transportation Fund	10,163	12,321	5,807	12,878	8,795
TOTAL ENTERPRISE FUNDS	278,534	290,839	251,680	274,984	309,117
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	2,598	1,102	734	910	1,446
Combined Transp. Emerg. & Comm. Center Fund	1,477	972	373	294	0
Communications & Technology Management Fund	2,500	2,759	407	1,517	1,193
Employee Benefits Fund	17,083	22,777	26,003	39,558	35,220
Fleet Services Fund	2,458	966	1,310	2,895	4,519
Liability Reserve Fund	6,922	5,148	4,373	6,871	6,183
Support Services Fund	8,482	6,210	4,395	4,228	2,329
Vehicle Acquisition Fund	913	1,074	0	171	206
Wireless Communication Services Fund	540	478	1,646	1,780	604
Workers' Compensation Fund	1,252	2,251	188	320	(326)
TOTAL INTERNAL SERVICE FUNDS	44,224	43,736	39,429	58,544	51,374
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	459	597	1,014	1,327	1,422
Austin Energy Performance Contracting Fund	(2,050)	0	(4,687)	(5,000)	(3,787)
Business Retention and Enhancement Fund	890	1,226	1,523	1,665	1,822
Child Safety Fund	724	575	618	580	333
City Hall Fund	(117)	202	508	672	996
Conservation Rebates & Incentives Fund	1,336	1,379	0	786	0
Conv. Cntr. Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
Conv. Cntr. Palmer Events Center Town Lake Park Venue Fund	0	0	0	0	0
Conv. Cntr. Tourism and Promotion Fund	31	1,018	1,163	1,335	1,250
Cultural Arts Fund	51	1,171	1,685	1,943	2,078
Economic Development Fund	0	0	0	0	0
Economic Incentives Reserve Fund	10,695	13,165	17,727	17,768	20,731
Environmental Remediation Fund	228	314	399	596	410
IH-35 Parking Program Fund	152	153	355	371	384
Mueller Tax Increment Financing Fund	(213)	0	0	0	0
Municipal Court Building Security Fund	105	61	82	14	86

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
SPECIAL REVENUE FUNDS Continued					
Municipal Court Juvenile Case Manager Fund	1,734	2,025	1,949	2,057	2,040
Municipal Court Technology Fund	899	870	658	796	706
Municipal Court Traffic Safety Fund	0	0	0	73	0
Music Loan Program Fund	293	295	22	22	13
Music Venue Assistance Program Fund	224	225	187	186	226
Neighborhood Housing & Community Development Fund	256	263	93	247	31
Neighborhood Housing Trust Fund	1,757	1,501	1,174	1,339	301
Neighborhood Housing - Univer. Neigh. District (UNO)	278	248	297	314	628
One Texas Center Fund	(628)	(395)	(525)	(66)	12
Police Federal Dept. of Justice Asset Forfeiture Fund	1,204	2,280	1,363	2,203	1,908
Police Federal Dept. of Treasury Asset Forfeiture Fund	1,742	970	905	1,113	714
Police State Contraband Asset Forfeiture Fund	560	553	506	629	433
Police State Gambling Asset Forfeiture Fund	720	684	536	651	442
Rutherford Lane Facility Fund	(815)	(976)	(1,206)	(1,003)	(1,182)
Seaholm Tax Increment Financing Fund	0	0	0	0	0
Second Street Tax Increment Financing Fund	397	378	0	397	317
Section 108 Family Business Loan Program Fund	0	0	3,000	0	0
Sustainability Fund	1,415	541	356	356	43
Waller Creek Tunnel Reserve Fund	4,477	5,136	5,511	5,510	5,799
Waller Creek Tunnel Tax Increment Financing Fund	1,102	1,905	3,180	3,181	4,767
Wildland Conservation Fund	1,245	914	797	1,076	1,180
TOTAL SPECIAL REVENUE FUNDS	29,151	37,278	39,190	41,138	44,105
DEBT RETIREMENT FUNDS					
Airport Revenue Bond Redemption Fund	2,699	2,755	8,451	8,451	1,436
Airport Variable Rate Bond Debt Service Fund	10,936	12,003	6,094	6,095	14,413
Combined Utility Revenue Bond Redemption Fund	162,830	175,568	182,886	181,574	155,792
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund	9,439	8,704	8,787	8,501	8,995
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	440	875	1,421	1,421	1,451
General Obligation Debt Service Fund	22,366	17,682	16,185	15,753	15,485
HUD Section 108 Loan Debt Service Fund	0	0	0	0	0
TOTAL DEBT RETIREMENT FUNDS	208,709	217,587	223,824	221,796	197,571
TOTAL BEGINNING BALANCES	866,810	906,839	816,918	873,311	889,691

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
REVENUE AND TRANSFERS IN					
GENERAL FUND	662,376	709,612	755,653	774,736	799,828
RESERVES FUNDS (GENERAL & ENTERPRISE)					
General Fund Budget Stabilization Reserve Fund	20,687	16,000	497	21,351	0
General Fund Contingency Reserve Fund	214	334	0	0	287
General Fund Emergency Reserve Fund	0	0	0	0	0
General Fund One-Time Critical Equipment Fund	14,406	10,253	10,934	10,934	14,972
General Fund Property Tax Reserve Fund	500	0	0	0	0
Airport Capital Fund	21,545	24,684	21,944	24,073	21,105
Austin Energy Strategic Reserve Fund	(262)	437	0	0	0
Austin Water Revenue Stability Reserve Fund	0	0	5,516	5,516	8,052
Convention Center Marketing and Promotion Fund	142	175	139	159	192
Convention Center Repair and Replacement Fund	323	262	208	238	288
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	57,554	52,144	39,239	62,271	44,897
ENTERPRISE FUNDS					
Airport Fund	97,855	103,868	108,401	110,034	111,025
Austin Energy Fund	1,259,289	1,211,536	1,284,795	1,298,695	1,364,425
Austin Resource Recovery Fund	76,292	75,381	72,747	69,401	72,316
Austin Water Utility Fund	444,913	456,500	513,919	495,203	544,909
Code Compliance Fund	8,573	9,937	13,812	13,643	16,229
Convention Center Operating Fund	31,973	35,329	35,274	40,034	41,087
Convention Center Tax Fund	23,449	25,552	25,795	29,112	29,986
Convention Center Venue Project Fund	10,408	11,344	11,448	12,930	13,318
Conv. Cntr. Palmer Events Center Garage Fund	1,874	1,823	1,934	2,002	1,777
Conv. Cntr. Palmer Events Center Operating Fund	6,520	6,981	5,713	3,696	6,679
Conv. Cntr. Palmer Events Center Revenue Fund	2,127	2,537	2,022	2,650	3,008
Drainage Utility Fund	59,506	60,128	64,829	64,950	72,367
Golf Enterprise Fund	5,260	5,239	6,429	6,283	7,105
Golf Surcharge Fund	153	133	185	173	177
Parking Management Fund	5,131	8,214	8,588	9,000	9,286
Transportation Fund	53,663	57,853	56,951	58,670	59,910
TOTAL ENTERPRISE FUNDS	2,086,986	2,072,355	2,212,843	2,216,476	2,353,604
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	28,303	29,431	24,437	23,911	26,553
Combined Transp. Emerg. & Comm. Center Fund	10,279	11,425	13,400	13,401	15,621
Communications & Technology Management Fund	33,977	32,074	39,883	39,883	43,833
Employee Benefits Fund	154,058	168,343	169,153	171,283	178,755
Fleet Services Fund	42,280	45,892	49,826	50,195	47,109
Liability Reserve Fund	3,935	3,746	3,802	3,812	4,002
Support Services Fund	66,519	72,578	87,762	88,097	98,470
Vehicle Acquisition Fund	8,102	4,794	6,364	6,399	4,512
Wireless Communication Services Fund	7,860	10,636	8,952	9,360	14,373
Workers' Compensation Fund	10,248	10,207	12,059	12,059	14,470
TOTAL INTERNAL SERVICE FUNDS	365,561	389,126	415,637	418,401	447,697
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	787	2,023	2,152	2,354	2,354
Austin Energy Performance Contracting Fund	2,024	0	3,723	1,213	3,716
Business Retention and Enhancement Fund	339	454	205	158	25
Child Safety Fund	1,487	1,725	1,605	1,605	1,777
City Hall Fund	705	1,000	772	1,038	1,406
Conservation Rebates & Incentives Fund	17,357	17,197	0	0	0
Conv. Cntr. Hotel/Motel Occupancy Tax Fund	48,267	51,473	51,489	58,179	59,925
Conv. Cntr. Palmer Events Center Town Lake Park Venue Fund	6,913	7,163	7,165	7,659	7,965
Conv. Cntr. Tourism and Promotion Fund	7,670	8,354	8,423	9,501	9,783
Cultural Arts Fund	5,472	5,961	6,026	6,792	7,009
Economic Development Fund	0	0	0	0	13,481
Economic Incentives Reserve Fund	11,213	12,696	13,631	13,824	17,033
Environmental Remediation Fund	726	1,420	2,281	2,281	1,670
IH-35 Parking Program Fund	25	355	356	356	356
Mueller Tax Increment Financing Fund	1,186	1,861	2,240	2,260	2,597
Municipal Court Building Security Fund	447	330	344	353	353

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
SPECIAL REVENUE FUNDS Continued					
Municipal Court Juvenile Case Manager Fund	591	436	461	470	470
Municipal Court Technology Fund	600	442	465	472	472
Municipal Court Traffic Safety Fund	616	592	1,665	592	1,665
Music Loan Program Fund	2	1	0	0	0
Music Venue Assistance Program Fund	1	1	100	100	100
Neighborhood Housing & Community Development Fund	2,310	2,993	3,527	3,404	3,754
Neighborhood Housing Trust Fund	361	369	602	603	775
Neighborhood Housing - Univer. Neigh. District (UNO)	1	66	0	314	0
One Texas Center Fund	1,811	1,886	3,764	1,679	1,724
Police Federal Dept. of Justice Asset Forfeiture Fund	1,309	432	0	121	0
Police Federal Dept. of Treasury Asset Forfeiture Fund	505	374	0	43	0
Police State Contraband Asset Forfeiture Fund	310	233	0	96	0
Police State Gambling Asset Forfeiture Fund	179	2	0	39	0
Rutherford Lane Facility Fund	2,701	3,203	3,558	3,129	3,656
Seaholm Tax Increment Financing Fund	0	0	0	0	94
Second Street Tax Increment Financing Fund	102	101	100	101	100
Section 108 Family Business Loan Program Fund	0	5,150,287	99	15	100
Sustainability Fund	6,093	5,150,388	5,530	5,530	5,567
Waller Creek Tunnel Reserve Fund	2,659	1,628	1,362	3,333	9,461
Waller Creek Tunnel Tax Increment Financing Fund	802	1,276	1,605	1,586	1,956
Wildland Conservation Fund	181	184	200	203	203
TOTAL SPECIAL REVENUE FUNDS	125,753	135,754	123,450	129,402	159,547
DEBT RETIREMENT FUNDS					
Airport Revenue Bond Redemption Fund	4,525	10,171	3,239	3,745	3,483
Airport Variable Rate Bond Debt Service Fund	26,155	48,316	28,062	27,562	28,977
Combined Utility Revenue Bond Redemption Fund	341,249	352,904	383,279	341,580	342,664
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund	18,497	16,761	17,267	17,142	17,044
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	2,194	2,876	3,062	3,062	3,071
General Obligation Debt Service Fund	137,112	136,941	137,340	138,200	139,862
HUD Section 108 Loan Debt Service Fund	2,203	1,020	1,069	985	1,106
TOTAL DEBT RETIREMENT FUNDS	531,934	568,989	573,316	532,277	536,206
TOTAL APPROPRIATED FUNDS	3,830,164	3,927,979	4,120,138	4,133,563	4,341,780
LESS: INTER-FUND TRANSFERS	(981,256)	(1,075,372)	(1,065,135)	(1,051,992)	(1,091,283)
NET APPROPRIATED FUNDS	2,848,909	2,852,607	3,055,003	3,081,571	3,250,496

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
EXPENDITURES AND TRANSFERS OUT					
GENERAL FUND	662,376	709,612	755,653	774,736	799,828
RESERVES FUNDS (GENERAL & ENTERPRISE)					
General Fund Budget Stabilization Reserve Fund	14,406	12,231	21,453	21,453	14,972
General Fund Contingency Reserve Fund	0	0	0	0	0
General Fund Emergency Reserve Fund	0	0	0	0	0
General Fund One-Time Critical Equipment Fund	14,406	10,253	10,934	10,934	14,972
General Fund Property Tax Reserve Fund	0	0	0	0	0
Airport Capital Fund	17,135	44,963	29,888	7,486	7,778
Austin Energy Strategic Reserve Fund	0	24,750	10,900	10,900	0
Austin Water Revenue Stability Reserve Fund	0	0	0	0	0
Convention Center Marketing and Promotion Fund	169	184	423	423	294
Convention Center Repair and Replacement Fund	231	314	399	399	478
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	46,347	92,695	73,997	51,596	38,494
ENTERPRISE FUNDS					
Airport Fund	97,855	103,868	108,401	110,034	111,025
Austin Energy Fund	1,268,628	1,226,547	1,279,941	1,232,104	1,331,245
Austin Resource Recovery Fund	72,530	78,543	81,947	76,358	80,660
Austin Water Utility Fund	431,409	455,313	521,153	516,170	538,757
Code Compliance Fund	8,573	9,937	13,789	12,485	17,306
Convention Center Operating Fund	29,500	37,093	41,203	38,522	42,380
Convention Center Tax Fund	23,449	25,552	25,795	29,112	29,986
Convention Center Venue Project Fund	10,408	11,079	9,337	11,459	11,359
Conv. Cntr. Palmer Events Center Garage Fund	1,874	1,823	1,934	2,002	1,777
Conv. Cntr. Palmer Events Center Operating Fund	4,014	5,790	5,505	5,205	5,967
Conv. Cntr. Palmer Events Center Revenue Fund	2,127	2,537	2,022	2,650	3,008
Drainage Utility Fund	63,096	61,033	69,334	67,171	74,091
Golf Enterprise Fund	4,942	5,188	6,309	6,399	6,801
Golf Surcharge Fund	200	200	235	235	190
Parking Management Fund	4,571	6,410	10,108	9,672	10,504
Transportation Fund	51,505	57,297	63,319	62,753	67,726
TOTAL ENTERPRISE FUNDS	2,074,681	2,088,210	2,240,331	2,182,329	2,332,782
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	29,799	29,623	24,620	23,376	26,320
Combined Transp. Emerg. & Comm. Center Fund	10,784	12,103	13,773	13,695	15,549
Communications & Technology Management Fund	33,718	33,315	40,291	40,208	44,784
Employee Benefits Fund	148,365	151,562	191,480	175,621	204,040
Fleet Services Fund	43,773	43,962	49,126	48,571	47,541
Liability Reserve Fund	5,709	2,023	4,500	4,500	4,500
Support Services Fund	68,791	74,560	92,157	89,995	100,799
Vehicle Acquisition Fund	7,940	5,697	6,364	6,364	4,512
Wireless Communication Services Fund	7,922	9,334	10,598	10,535	14,988
Workers' Compensation Fund	9,249	12,138	12,246	12,705	14,145
TOTAL INTERNAL SERVICE FUNDS	366,049	374,318	445,156	425,571	477,177
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	649	1,293	2,262	2,258	3,350
Austin Energy Performance Contracting Fund	(26)	5,000	0	0	0
Business Retention and Enhancement Fund	3	15	250	0	1,848
Child Safety Fund	1,635	1,720	1,852	1,852	2,028
City Hall Fund	385	530	731	714	2,245
Conservation Rebates & Incentives Fund	17,314	17,789	0	786	0
Conv. Cntr. Hotel/Motel Occupancy Tax Fund	48,267	51,473	51,489	58,179	59,925
Conv. Cntr. Palmer Events Center Town Lake Park Venue Fund	6,913	7,163	7,165	7,659	7,965
Conv. Cntr. Tourism and Promotion Fund	6,683	8,036	9,586	9,586	11,033
Cultural Arts Fund	4,352	5,189	6,807	6,657	7,831
Economic Development Fund	0	0	0	0	13,234
Economic Incentives Reserve Fund	8,743	8,093	11,798	10,861	17,587
Environmental Remediation Fund	640	1,138	2,482	2,466	1,394
IH-35 Parking Program Fund	24	137	353	344	264
Mueller Tax Increment Financing Fund	972	1,861	2,240	2,261	2,597
Municipal Court Building Security Fund	491	377	344	280	399

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
SPECIAL REVENUE FUNDS Continued					
Municipal Court Juvenile Case Manager Fund	300	404	738	486	757
Municipal Court Technology Fund	629	517	736	561	678
Municipal Court Traffic Safety Fund	616	519	1,665	665	1,665
Music Loan Program Fund	0	273	26	10	10
Music Venue Assistance Program Fund	0	39	248	60	210
Neighborhood Housing & Community Development Fund	2,303	3,009	3,620	3,620	3,766
Neighborhood Housing Trust Fund	617	530	1,776	1,642	1,076
Neighborhood Housing - Univer. Neigh. District (UNO)	32	0	297	0	628
One Texas Center Fund	1,578	1,556	3,698	1,601	1,940
Police Federal Dept. of Justice Asset Forfeiture Fund	234	509	1,363	416	1,908
Police Federal Dept. of Treasury Asset Forfeiture Fund	1,278	230	905	442	714
Police State Contraband Asset Forfeiture Fund	318	157	506	292	433
Police State Gambling Asset Forfeiture Fund	214	36	536	248	442
Rutherford Lane Facility Fund	2,862	3,230	3,309	3,309	3,402
Seaholm Tax Increment Financing Fund	0	0	0	0	0
Second Street Tax Increment Financing Fund	120	82	130	180	180
Section 108 Family Business Loan Program Fund	0	3,000	3,099	15	100
Sustainability Fund	6,967	6,713	5,885	5,842	5,610
Waller Creek Tunnel Reserve Fund	2,000	1,254	3,127	3,044	6,893
Waller Creek Tunnel Tax Increment Financing Fund	0	0	0	0	6,723
Wildland Conservation Fund	512	22	250	99	335
TOTAL SPECIAL REVENUE FUNDS	117,626	131,893	129,273	126,435	169,168
DEBT RETIREMENT FUNDS					
Airport Revenue Bond Redemption Fund	4,468	4,475	10,761	10,761	3,479
Airport Variable Rate Bond Debt Service Fund	25,087	54,224	19,957	19,244	28,341
Combined Utility Revenue Bond Redemption Fund	328,510	346,898	374,689	367,363	350,369
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund	19,232	16,963	17,072	16,648	16,807
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	1,759	2,330	3,032	3,032	3,037
General Obligation Debt Service Fund	141,796	138,870	139,568	138,469	141,224
HUD Section 108 Loan Debt Service Fund	2,203	1,020	1,069	985	1,106
TOTAL DEBT RETIREMENT FUNDS	523,056	564,780	566,147	556,502	544,362
TOTAL REQUIREMENTS & TRANSFERS OUT	3,790,135	3,961,508	4,210,557	4,117,169	4,361,812
LESS: INTER-FUND TRANSFERS	(981,256)	(1,075,372)	(1,065,135)	(1,051,992)	(1,091,283)
NET EXPENDITURES	2,808,879	2,886,136	3,145,422	3,065,177	3,270,528

Note: Requirements do not include residual equity transfers or required reserves.

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN AND OTHER SOURCES OVER EXPENDITURES AND TRANSFERS OUT					
GENERAL FUND	0	0	0	0	0
RESERVES FUNDS (GENERAL & ENTERPRISE)					
General Fund Budget Stabilization Reserve Fund	6,281	3,769	(20,955)	(102)	(14,972)
General Fund Contingency Reserve Fund	214	334	0	0	287
General Fund Emergency Reserve Fund	0	0	0	0	0
General Fund One-Time Critical Equipment Fund	0	0	0	0	0
General Fund Property Tax Reserve Fund	500	0	0	0	0
Airport Capital Fund	4,410	(20,279)	(7,943)	16,587	13,327
Austin Energy Strategic Reserve Fund	(262)	(24,313)	(10,900)	(10,900)	0
Austin Water Revenue Stability Reserve Fund	0	0	5,516	5,516	8,052
Convention Center Marketing and Promotion Fund	(28)	(9)	(285)	(264)	(101)
Convention Center Repair and Replacement Fund	93	(52)	(191)	(161)	(190)
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	11,207	(40,551)	(34,758)	10,675	6,403
ENTERPRISE FUNDS					
Airport Fund	0	0	0	0	0
Austin Energy Fund	(9,339)	(15,011)	4,855	66,592	33,180
Austin Resource Recovery Fund	3,762	(3,162)	(9,200)	(6,957)	(8,344)
Austin Water Utility Fund	13,504	1,187	(7,233)	(20,967)	6,152
Code Compliance Fund	0	0	23	1,159	(1,077)
Convention Center Operating Fund	2,472	(1,765)	(5,929)	1,512	(1,293)
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	0	266	2,111	1,471	1,959
Conv. Cntr. Palmer Events Center Garage Fund	0	0	0	0	0
Conv. Cntr. Palmer Events Center Operating Fund	2,507	1,191	208	(1,509)	712
Conv. Cntr. Palmer Events Center Revenue Fund	0	0	0	0	0
Drainage Utility Fund	(3,590)	(905)	(4,505)	(2,221)	(1,724)
Golf Enterprise Fund	318	50	120	(116)	303
Golf Surcharge Fund	(47)	(67)	(50)	(62)	(14)
Parking Management Fund	560	1,804	(1,520)	(672)	(1,218)
Transportation Fund	2,158	557	(6,368)	(4,082)	(7,816)
TOTAL ENTERPRISE FUNDS	12,305	(15,855)	(27,488)	34,146	20,822
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	(1,496)	(191)	(184)	535	233
Combined Transp. Emerg. & Comm. Center Fund	(505)	(679)	(373)	(294)	72
Communications & Technology Management Fund	259	(1,241)	(407)	(324)	(950)
Employee Benefits Fund	5,694	16,781	(22,327)	(4,338)	(25,285)
Fleet Services Fund	(1,493)	1,930	699	1,624	(433)
Liability Reserve Fund	(1,774)	1,723	(698)	(688)	(498)
Support Services Fund	(2,272)	(1,982)	(4,395)	(1,899)	(2,329)
Vehicle Acquisition Fund	161	(903)	0	35	0
Wireless Communication Services Fund	(62)	1,302	(1,646)	(1,175)	(615)
Workers' Compensation Fund	999	(1,931)	(188)	(646)	326
TOTAL INTERNAL SERVICE FUNDS	(488)	14,808	(29,518)	(7,170)	(29,479)
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	138	730	(110)	96	(996)
Austin Energy Performance Contracting Fund	2,050	(5,000)	3,723	1,213	3,716
Business Retention and Enhancement Fund	335	439	(45)	158	(1,822)
Child Safety Fund	(148)	5	(247)	(247)	(251)
City Hall Fund	320	470	41	324	(839)
Conservation Rebates & Incentives Fund	43	(592)	0	(786)	0
Conv. Cntr. Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
Conv. Cntr. Palmer Events Center Town Lake Park Venue Fund	0	0	0	0	0
Conv. Cntr. Tourism and Promotion Fund	987	317	(1,163)	(85)	(1,250)
Cultural Arts Fund	1,120	772	(781)	135	(823)
Economic Development Fund	0	0	0	0	247
Economic Incentives Reserve Fund	2,470	4,603	1,833	2,964	(553)
Environmental Remediation Fund	86	282	(201)	(186)	276
IH-35 Parking Program Fund	1	218	3	12	92
Mueller Tax Increment Financing Fund	214	0	0	0	0

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
SPECIAL REVENUE FUNDS Continued					
Municipal Court Building Security Fund	(45)	(47)	0	72	(46)
Municipal Court Juvenile Case Manager Fund	291	32	(277)	(17)	(287)
Municipal Court Technology Fund	(29)	(75)	(271)	(89)	(206)
Municipal Court Traffic Safety Fund	0	73	0	(73)	0
Music Loan Program Fund	2	(272)	(26)	(10)	(10)
Music Venue Assistance Program Fund	1	(39)	(148)	40	(110)
Neighborhood Housing & Community Development Fund	7	(16)	(93)	(216)	(12)
Neighborhood Housing Trust Fund	(256)	(161)	(1,174)	(1,039)	(301)
Neighborhood Housing - Univer. Neigh. District (UNO)	(30)	66	(297)	314	(628)
One Texas Center Fund	233	330	66	78	(216)
Police Federal Dept. of Justice Asset Forfeiture Fund	1,075	(77)	(1,363)	(295)	(1,908)
Police Federal Dept. of Treasury Asset Forfeiture Fund	(773)	144	(905)	(399)	(714)
Police State Contraband Asset Forfeiture Fund	(8)	77	(506)	(196)	(433)
Police State Gambling Asset Forfeiture Fund	(36)	(33)	(536)	(209)	(442)
Rutherford Lane Facility Fund	(161)	(27)	249	(179)	254
Seaholm Tax Increment Financing Fund	0	0	0	0	94
Second Street Tax Increment Financing Fund	(18)	19	(30)	(79)	(80)
Section 108 Family Business Loan Program Fund	0	0	(3,000)	0	0
Sustainability Fund	(874)	(186)	(356)	(312)	(43)
Waller Creek Tunnel Reserve Fund	659	374	(1,766)	289	2,569
Waller Creek Tunnel Tax Increment Financing Fund	802	1,276	1,605	1,586	(4,767)
Wildland Conservation Fund	(330)	162	(50)	104	(132)
TOTAL SPECIAL REVENUE FUNDS	8,127	3,860	(5,823)	2,968	(9,621)
DEBT RETIREMENT FUNDS					
Airport Revenue Bond Redemption Fund	57	5,696	(7,521)	(7,015)	4
Airport Variable Rate Bond Debt Service Fund	1,067	(5,908)	8,105	8,317	636
Combined Utility Revenue Bond Redemption Fund	12,738	6,006	8,589	(25,783)	(7,706)
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund	(736)	(203)	195	494	237
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	435	546	30	30	35
General Obligation Debt Service Fund	(4,683)	(1,929)	(2,228)	(268)	(1,362)
HUD Section 108 Loan Debt Service Fund	0	0	0	0	0
TOTAL DEBT RETIREMENT FUNDS	8,878	4,209	7,169	(24,225)	(8,156)
TOTAL EXCESS (DEFICIENCY) OF APPROPRIATED FUNDS OVER EXPENDITURES	40,029	(33,529)	(90,419)	16,394	(20,032)

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
ENDING BALANCES AND RESERVES					
GENERAL FUND	0	0	0	0	0
RESERVES FUNDS (GENERAL & ENTERPRISE)					
General Fund Budget Stabilization Reserve Fund	60,597	64,365	41,899	64,263	49,291
General Fund Contingency Reserve Fund	6,172	6,505	6,505	6,505	6,793
General Fund Emergency Reserve Fund	40,000	40,000	40,000	40,000	40,000
General Fund One-Time Critical Equipment Fund	0	0	0	0	0
General Fund Property Tax Reserve Fund	4,500	4,500	4,500	4,500	4,500
Airport Capital Fund	67,923	47,644	28,085	64,231	77,558
Austin Energy Strategic Reserve Fund	137,330	113,017	101,430	102,117	102,117
Austin Water Revenue Stability Reserve Fund	0	0	5,516	5,516	13,568
Convention Center Marketing and Promotion Fund	475	466	100	201	100
Convention Center Repair and Replacement Fund	403	351	0	190	0
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	317,399	276,849	228,037	287,524	293,927
ENTERPRISE FUNDS					
Airport Fund	0	0	0	0	0
Austin Energy Fund	143,477	128,466	128,396	195,057	228,238
Austin Resource Recovery Fund	24,256	21,094	4,915	14,137	5,793
Austin Water Utility Fund	71,742	72,928	65,411	51,961	58,114
Code Compliance Fund	0	0	23	1,159	81
Convention Center Operating Fund	20,263	18,498	11,167	20,011	18,718
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	0	266	2,111	1,736	3,695
Conv. Cntr. Palmer Events Center Garage Fund	0	0	0	0	0
Conv. Cntr. Palmer Events Center Operating Fund	8,438	9,629	8,698	8,120	8,833
Conv. Cntr. Palmer Events Center Revenue Fund	0	0	0	0	0
Drainage Utility Fund	9,319	8,414	2,912	6,193	4,469
Golf Enterprise Fund	(436)	(386)	(306)	(502)	(212)
Golf Surcharge Fund	320	253	255	191	177
Parking Management Fund	1,140	2,944	1,172	2,272	1,054
Transportation Fund	12,321	12,878	(561)	8,795	979
TOTAL ENTERPRISE FUNDS	290,839	274,984	224,192	309,131	329,939
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	1,102	910	550	1,446	1,679
Combined Transp. Emerg. & Comm. Center Fund	972	294	0	0	72
Communications & Technology Management Fund	2,759	1,517	0	1,193	243
Employee Benefits Fund	22,777	39,558	3,676	35,220	9,934
Fleet Services Fund	966	2,895	2,009	4,519	4,086
Liability Reserve Fund	5,148	6,871	3,675	6,183	5,685
Support Services Fund	6,210	4,228	0	2,329	0
Vehicle Acquisition Fund	1,074	171	0	206	206
Wireless Communication Services Fund	478	1,780	0	604	(10)
Workers' Compensation Fund	2,251	320	0	(326)	0
TOTAL INTERNAL SERVICE FUNDS	43,736	58,544	9,910	51,374	21,894
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	597	1,327	903	1,422	426
Austin Energy Performance Contracting Fund	0	(5,000)	(964)	(3,787)	(70)
Business Retention and Enhancement Fund	1,226	1,665	1,478	1,822	0
Child Safety Fund	575	580	372	333	83
City Hall Fund	202	672	549	996	157
Conservation Rebates & Incentives Fund	1,379	786	0	0	0
Conv. Cntr. Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
Conv. Cntr. Palmer Events Center Town Lake Park Venue Fund	0	0	0	0	0
Conv. Cntr. Tourism and Promotion Fund	1,018	1,335	0	1,250	0
Cultural Arts Fund	1,171	1,943	904	2,078	1,255
Economic Development Fund	0	0	0	0	247
Economic Incentives Reserve Fund	13,165	17,768	19,560	20,731	20,178
Environmental Remediation Fund	314	596	198	410	686
IH-35 Parking Program Fund	153	371	358	384	476
Mueller Tax Increment Financing Fund	0	0	0	0	0
Municipal Court Building Security Fund	61	14	82	86	40

SUMMARY OF ALL CITY FUNDS

(000s)

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
SPECIAL REVENUE FUNDS Continued					
Municipal Court Juvenile Case Manager Fund	2,025	2,057	1,672	2,040	1,753
Municipal Court Technology Fund	870	796	388	706	500
Municipal Court Traffic Safety Fund	0	73	0	0	0
Music Loan Program Fund	295	22	(3)	13	3
Music Venue Assistance Program Fund	225	186	39	226	116
Neighborhood Housing & Community Development Fund	263	247	0	31	19
Neighborhood Housing Trust Fund	1,501	1,339	0	301	0
Neighborhood Housing - Univer. Neigh. District (UNO)	248	314	0	628	0
One Texas Center Fund	(395)	(66)	(459)	12	(204)
Police Federal Dept. of Justice Asset Forfeiture Fund	2,280	2,203	0	1,908	0
Police Federal Dept. of Treasury Asset Forfeiture Fund	970	1,113	0	714	0
Police State Contraband Asset Forfeiture Fund	553	629	0	433	0
Police State Gambling Asset Forfeiture Fund	684	651	0	442	0
Rutherford Lane Facility Fund	(976)	(1,003)	(957)	(1,182)	(928)
Seaholm Tax Increment Financing Fund	0	0	0	0	94
Second Street Tax Increment Financing Fund	378	397	(30)	317	238
Section 108 Family Business Loan Program Fund	0	0	0	0	0
Sustainability Fund	541	356	0	43	0
Waller Creek Tunnel Reserve Fund	5,136	5,510	3,745	5,799	8,368
Waller Creek Tunnel Tax Increment Financing Fund	1,905	3,181	4,786	4,767	0
Wildland Conservation Fund	914	1,076	747	1,180	1,048
TOTAL SPECIAL REVENUE FUNDS	37,278	41,138	33,367	44,105	34,484
DEBT RETIREMENT FUNDS					
Airport Revenue Bond Redemption Fund	2,755	8,451	930	1,436	1,440
Airport Variable Rate Bond Debt Service Fund	12,003	6,095	14,199	14,413	15,049
Combined Utility Revenue Bond Redemption Fund	175,568	181,574	191,475	155,792	148,086
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund	8,704	8,501	8,982	8,995	9,232
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	875	1,421	1,451	1,451	1,486
General Obligation Debt Service Fund	17,682	15,753	13,957	15,485	14,122
HUD Section 108 Loan Debt Service Fund	0	0	0	0	0
TOTAL DEBT RETIREMENT FUNDS	217,587	221,796	230,993	197,571	189,415
TOTAL ENDING BALANCES	906,839	873,311	726,499	889,705	869,659

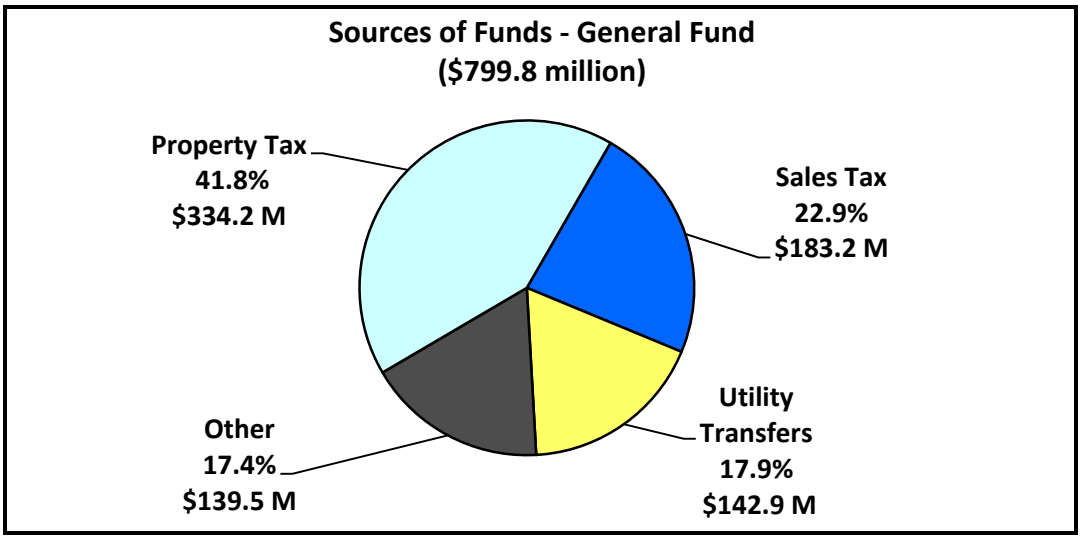
General Fund Budget-in-Brief

General Fund Budget-in-Brief – 2013-14

The General Fund is the general operating fund for the City of Austin. It includes nine departments that provide programs, activities, and services directly to the citizens of Austin, as well as to surrounding communities. These departments include Emergency Medical Services, Fire, Health & Human Services, Animal Services, Library, Municipal Court, Parks & Recreation, Planning & Development Review, and Police.

Overview: General Fund Revenue

The FY 2013-14 Budget for the General Fund totals $799.8 million, the revenue for which is generated through property and sales taxes, fees, fines, permits, licenses, charges for services, and interest income. In FY 2013-14, revenue is increasing $44.2 million from the FY 2012-13 Amended Budget, primarily resulting from a 5.9% increase in the property valuations and projected growth in sales tax revenue. The graph below displays the total amount of budgeted revenue attributable to each category as well as each category's relative share of total budgeted General Fund revenue in FY 2013-14.

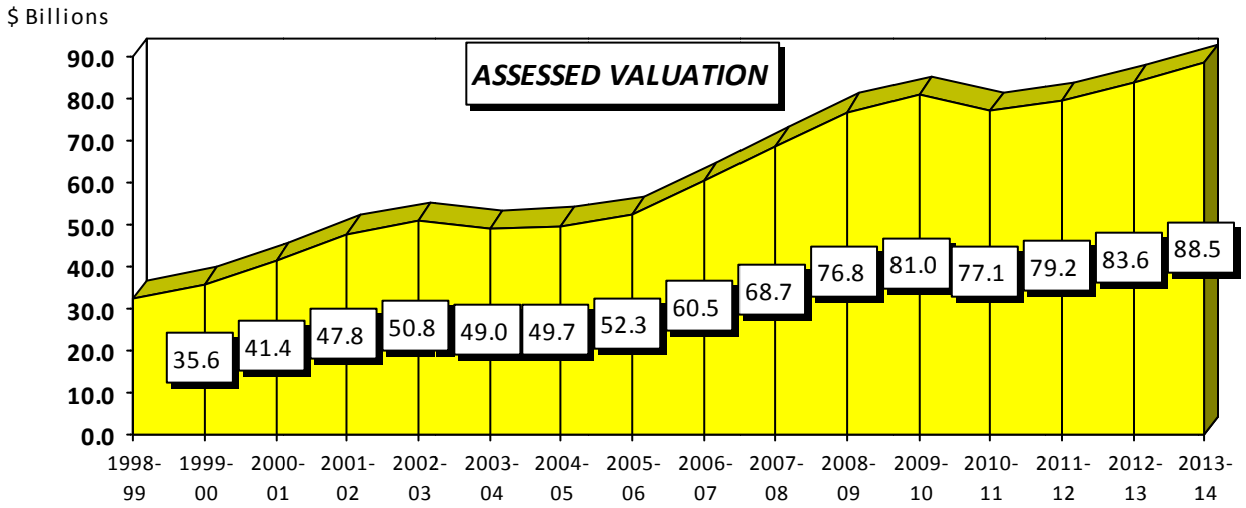


Property Tax Revenue. The City's General Fund receives 41.8% of its total revenue, $334.2 million, from property taxes, its largest and most stable source of revenue. The property tax rate is established annually during the City's budget process; this Budget sets the overall tax rate at 50.27 cents per $100 of assessed property valuation, a 0.02 cent decrease over the current tax rate of 50.29 cents.

The property tax rate of 50.27 cents consists of two parts, the operating rate and the debt service rate. For FY 2013-14, the operating rate is 38.56 cents per $100 of assessed valuation, revenue from which will be collected and deposited into the City's General Fund to pay for the ongoing costs of City services and for maintenance expenses. The remaining 11.71 cents is the debt rate, revenue from which will be deposited into the Debt Service Fund to make payments related to general obligation bonds. General obligation bonds provide funds for infrastructure projects such as building new police and fire stations and libraries and purchasing or improving parks.

The median home value in Austin for FY 2013-14 is $185,133, which yields a property tax bill of $931. This represents an increase of $34 over FY 2012-13, when the median home value of $178,327 yielded a property tax bill of $897.

General Fund Budget-in-Brief – 2013-14



The proposed tax rate is based on the certified tax rolls from the Travis Central Appraisal District, the Williamson Central Appraisal District, and the Hays Central Appraisal District. The Budget reflects an assessed valuation of $88.5 billion, which represents an increase of 5.9% over last year's valuation. New construction is valued at $1.8 billion and is primarily driven by residential, multi-family, and commercial properties being added to Austin's tax roll. Looking ahead, City financial staff expect the robust recent growth in property value to continue, if at a slightly more moderate pace. More specifically, total assessed valuation in Austin is currently projected to rise by 5% annually in fiscal years 2014-15 and 2015-16, before leveling off to a more sustainable 3.1% annual growth rate in the two subsequent fiscal years.

Total property tax valuation is classified by appraisal districts into five property types: single family, multi-family, commercial, personal property, and land. Single family consists of residential homes and condominiums. Multi-family contains residential multi-unit apartments, and duplex, tri-plex and four-plex housing. The commercial category is comprised of commercial and industrial property, while personal property tracks tangible, moveable property used for business purposes. Finally, land consists of property acreage and vacant lots. The following chart describes the FY 2013-14 certified valuation of each property type and the corresponding change in value from the previous year.

PROPERTY TYPE	VALUATION	SHARE	CHANGE	% CHANGE
SINGLE FAMILY	43,262,362,068	48.9%	2,211,416,789	5.4%
MULTI FAMILY	12,628,998,736	14.3%	1,513,891,209	13.6%
LAND	1,543,314,682	1.7%	(56,574,803)	(3.5%)
COMMERCIAL	21,774,724,902	24.6%	1,537,271,129	7.6%
PERSONAL PROPERTY	9,280,001,073	10.5%	(295,129,762)	(3.1%)
TOTAL	88,489,401,461		4,910,874,562	5.9%

Historically, the property tax rate is related to the amount of taxable property value. For much of the last twenty years, the rise in property values enabled the property tax rate to decrease, since lower rates applied to sharply rising property values generated sufficient revenue growth to cover increasing costs. However, since FY 2008-09, when the property tax rate reached a low point of 40.12 cents, property values have appreciated much less quickly. Echoing a nationwide trend, values even declined markedly in some years. Accordingly, the property tax rate began to climb as higher rates have been required to compensate for the decline in property values while still generating enough revenue to maintain fiscal stability.

General Fund Budget-in-Brief – 2013-14

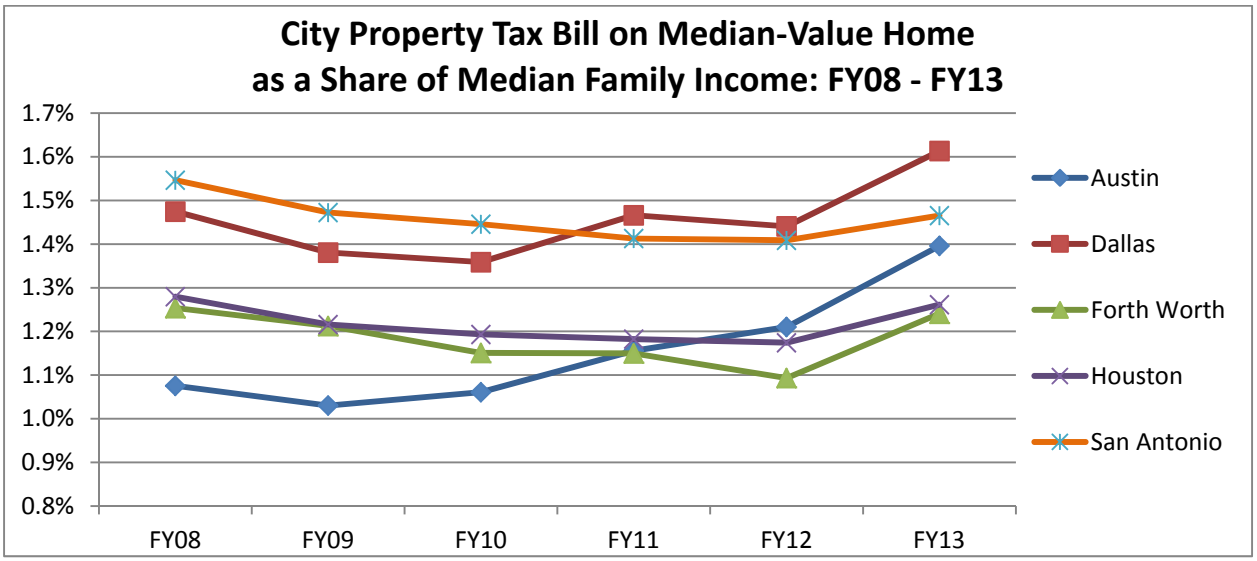
Historical Property Tax Rates*

Fiscal Year	Operating	Debt	Total
1993	0.3460	0.2950	0.6410
1994	0.3462	0.2763	0.6225
1995	0.3132	0.2493	0.5625
1996	0.3177	0.2269	0.5446
1997	0.3177	0.2134	0.5251
1998	0.3304	0.2097	0.5401
1999	0.3265	0.1877	0.5142
2000	0.3222	0.1812	0.5034
2001	0.3011	0.1652	0.4663
2002	0.3041	0.1556	0.4597
2003	0.2969	0.1628	0.4597
2004	0.3236	0.1692	0.4928
2005	0.2747	0.1683	0.4430
2006	0.2841	0.1589	0.4430
2007	0.2760	0.1366	0.4126
2008	0.2730	0.1304	0.4034
2009	0.2749	0.1263	0.4012
2010	0.2950	0.1259	0.4209
2011	0.3262	0.1309	0.4571
2012	0.3551	0.1260	0.4811
2013	0.3821	0.1208	0.5029
2014	0.3856	0.1171	0.5027

*Property tax rates per $100 of taxable value.

At 0.5027, the approved tax rate is 3.9% above the effective tax rate—the rate that allows the same level of revenue to be collected as in the prior year on properties taxed in both years. However, revenue realized from the effective tax rate is typically not sufficient to maintain a balanced budget in an environment of increasing cost drivers, such as the increased demand for services that accompanies population growth, employee bargaining agreements, and health insurance and pension costs. The community has consistently provided feedback encouraging the City not to cut back on services. As in prior years, we weighed this feedback, along with the need to ensure the City's sustainable future financial health, carefully in crafting the FY 2013-14 Budget.

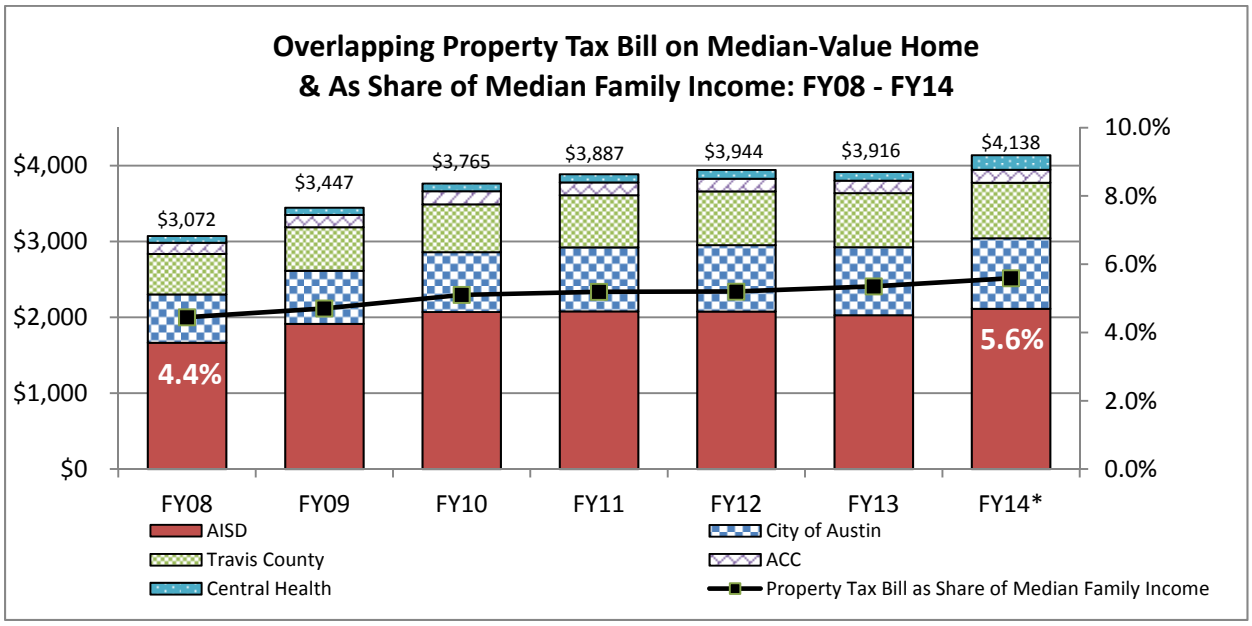
General Fund Budget-in-Brief – 2013-14



Net of homestead exemptions. Median home sales price data from Texas A&M Real Estate Center. Median family income data from U.S. Department of Housing and Urban Development.

The City of Austin is setting the standard by providing above-average customer service, livability, and value received for taxes and fees paid. One way to measure this value is by calculating the percentage of median family income a resident who owns a median-value home pays in property taxes and compare it to other major cities in Texas. With the lowest tax rate and the highest median family income, Austin ranks very competitively with its peers in Texas when it comes to the value received for a resident's tax dollar, even before factoring in the quality of the City of Austin's services.

The City of Austin is also sensitive to the fact that its property tax bill is not the only one its residents receive. The graph below illustrates the components of the property tax bill received by a typical resident of Austin. Less than 23% of total property taxes paid by this typical resident will go the City in FY 2013-14. The City Council and City staff coordinate with representatives from the other taxing entities in the region to ensure that each organization maintains a holistic view of the total tax burden shouldered by the City's residents as it considers its tax rate each year.



*All years net of homestead exemptions. Median residential home price data from Travis County Appraisal District. Median family income data series from U.S. Department of Housing and Urban Development; F14 value forecasted by applying 5-year compound annual growth rate to 2013 value.

General Fund Budget-in-Brief – 2013-14

Property Tax Summary

Fiscal Year	Current Collections		% of Levy		Delinquent Collections		Total Collections
2003	230,357,383		98.7%		3,209,651		233,567,034
2004	237,285,878		98.3%		3,250,412		240,536,290
2005	218,045,864		99.0%		2,647,805		220,693,669
2006	230,981,890		99.6%		3,572,629		234,554,519
2007	249,137,327		99.8%		2,520,647		251,657,974
2008	275,112,436		99.2%		2,774,308		277,886,744
2009	306,705,757		99.6%		3,174,098		309,879,855
2010	337,354,157		99.0%		3,155,324		340,509,481
2011	351,742,824		99.1%		3,267,094		355,009,918
2012	378,721,688		99.3%		2,478,964		381,200,652
2013	415,311,666	(1)	98.8%	(1)	2,904,995	(1)	418,216,661
2014	438,163,678	(1)	98.5%	(1)	2,946,704	(1)	441,110,382

Fiscal Year	Assessed Valuations		Tax Levy		Delinquent Taxes Due	(2)	Percent
2003	50,759,650,668		233,342,114		451,990		0.2%
2004	48,964,275,008		241,295,947		412,762		0.2%
2005	49,702,906,522		220,183,876		348,553		0.2%
2006	52,349,642,297		231,908,915		472,658		0.2%
2007	60,512,328,889		249,673,869		475,566		0.2%
2008	68,736,790,926		277,284,215		572,131		0.2%
2009	76,752,007,737		307,929,055		808,862		0.3%
2010	80,960,540,976		340,762,917		1,007,641		0.3%
2011	77,619,349,384		354,798,046		1,289,389		0.4%
2012	79,219,780,879		381,126,366		1,710,902		0.4%
2013	83,578,526,899	(3)	420,316,412	(1)	5,072,943		1.2%
2014	88,489,401,461	(4)	444,836,221	(1)			

Totals 2003-2013	12,623,397
Total Delinquent Taxes 1948-2002	5,587,469
Total Delinquent	18,210,867

1) Estimated Amount
2) As of May 31, 2013
3) Taxable Assessed Value Certification 2012
4) Appraisal District January 1, 2013 taxable property valuation for the July 2013 certification

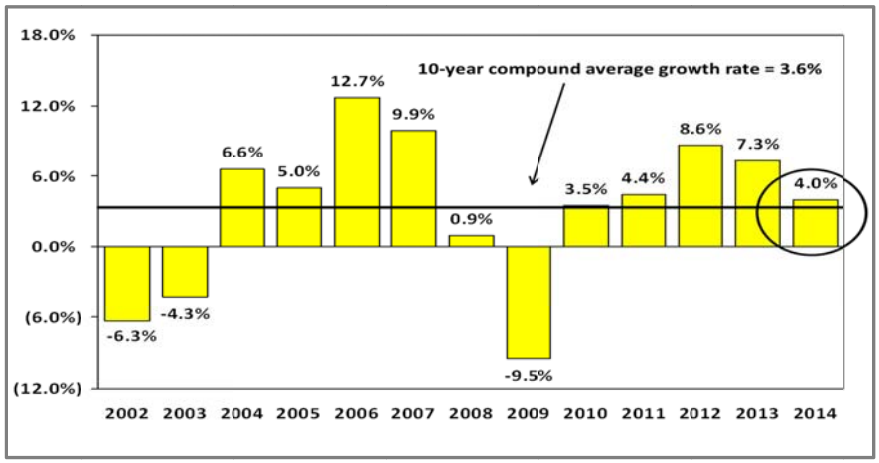
Late or Unpaid Property Taxes. Each year, the property tax payment due date is January 31. All taxes paid after this date are subject to delinquent penalty and interest charges. Delinquent tax bills are assessed a 6% penalty with additional penalties accruing each month until July, when the total penalty reaches 12%. Interest accrues at 1% a month until the taxes are paid. Property taxes remain due for each tax year they are billed until they are paid. Delinquent taxes are remitted to the City when payment is received by the tax collector. The FY 2013-14 Budget for delinquent taxes is $1.4 million and for penalty and interest due, $1.5 million.

General Fund Budget-in-Brief – 2013-14

Sales Tax Revenue. Sales tax is levied on the sale, lease, or rental of all taxable goods and services within the Austin city limits. Certain foods and drugs as well as governmental purchases are exempted from the sales tax. Sales tax is collected by businesses at the time of the sale and paid periodically to the Texas Comptroller of Public Accounts. The Comptroller then remits the portion due to the locality where the business is located. In the city of Austin, the State collects 8¼ cents for every dollar spent on retail sales. Of this amount, the State keeps 6¼ cents, 1 cent is paid to the City and 1 cent is paid to the Capital Metropolitan Transportation Authority.

Sales tax collections are volatile since they are directly related to the well-being of the local economy. The chart below tracks the growth in Austin's sales tax collections over the past decade. The years of negative growth correspond to economic contractions in fiscal years 2000-03 and 2008-09.

Annual Sales Tax Growth



In FY 2009-10, as the local economy strengthened, sales tax collections recovered. The resulting uptrend has persisted through FY 2012-13 and is projected to continue in FY 2013-14. However, given that economic growth is cyclical, prudent sales tax projections require thoughtfulness and restraint. What is known is that sales tax revenue will drop again; what is unknown is when. From the perspective of sound fiscal management, it is far more important to ensure that ongoing services and costs are not added to the Budget on the basis of a cyclical peak in a variable revenue source than it is to attempt to predict the exact rate of growth in sales tax payments in any given fiscal year: projections for sales tax revenue must remain cautious. Accordingly, sales tax revenue is budgeted at $183.2 million in FY 2013-14, which represents projected growth of 4%, or $7.0 million, overestimated FY 2012-13 collections. The ten-year compound annual growth rate of City sales tax revenue is 3.6%; the FY 2013-14 projected growth rate of 4% is informed by this historical trend yet tempered by financial staff's keen awareness of the asymmetrical consequences of actual growth failing to align with projections. Similar prudence conditions current forecasts for the longer term growth of City sales tax receipts.

Utility Transfers. The General Fund receives annual transfers of funds from Austin Energy and Austin Water Utility at 12% and 8.2% of average revenue, respectively. These transfers serve as payments in lieu of property taxes, dividends, or return-on-equity-type payments commonly paid to municipal governments by investor-owned utilities. In accordance with the average revenue calculation, the transfers for FY 2013-14 are calculated based on a rolling average of actual revenue from fiscal years 2010-11 and 2011-12 and estimated revenue in FY 2012-13. The transfer from the electric utility remains at $105 million in FY 2013-14, the same level as in the FY 2012-13 Budget, while the transfer for the Austin Water Utility is budgeted to increase by $3.4 million to $37.9 million. In FY 2013-14, transfers from these two utilities total $142.9 million.

As part of Council's review of the recent rate increase for Austin Energy (AE), the General Fund transfer policy was changed to help to address some of the challenges faced by AE with respect to changes in its business model anticipated as a response to an evolving power industry. Bond rating agencies have a favorable view of the City's existing annual transfer policy largely due to its historical stability, both in terms of the methodology and percentage. The rating agencies have been

General Fund Budget-in-Brief – 2013-14

particularly pleased to see that as General Fund revenue has increased over time, the relative amount of the transfer has remained fairly constant. However, historically included in the revenue amounts used to calculate the transfer was revenue received for fuel. This revenue is purely pass-through, collected from customers to directly offset the cost of fuel, and is not retained by the Utility. To ensure that the transfer to the General Fund is only based on revenue retained by AE, the average revenue formula has been revised to exclude fuel revenue. Since that change would have substantially reduced the amount of the transfer, the transfer rate was increased from 9.1% to 12%—the maximum authorized by the City's financial policies. As a final measure, a floor was adopted that ensures a minimum transfer of $105 million, in order to avoid financial hardship for the General Fund. While budgeted at this floor of $105 million in FY 2013-14, the transfer is projected to begin rising in FY 2015-16 and to reach $120 million by FY 2017-18. Growth in the Water Utility transfer is also expected to be robust and is forecasted to exhibit a compound annual growth rate of nearly 6.5% over the next four years.

Franchise Fees. Franchise fees are assessments charged for a company's use of the city's rights-of-way. Three major franchises exist in Austin: telecommunications, gas, and cable. These fees generally increase on an annual basis as growth in services and customer base cause the franchise holders' revenue to rise. In FY 2013-14, the City is projecting to receive the same franchise fee revenue budgeted in FY 2012-13, for total franchise revenue of $33.3 million. Similarly, franchise fee revenue is forecasted to remain essentially flat over the medium-term, as increased revenue from gas franchises is not expected to overcome persistent weakness in the landline telecommunications sector.

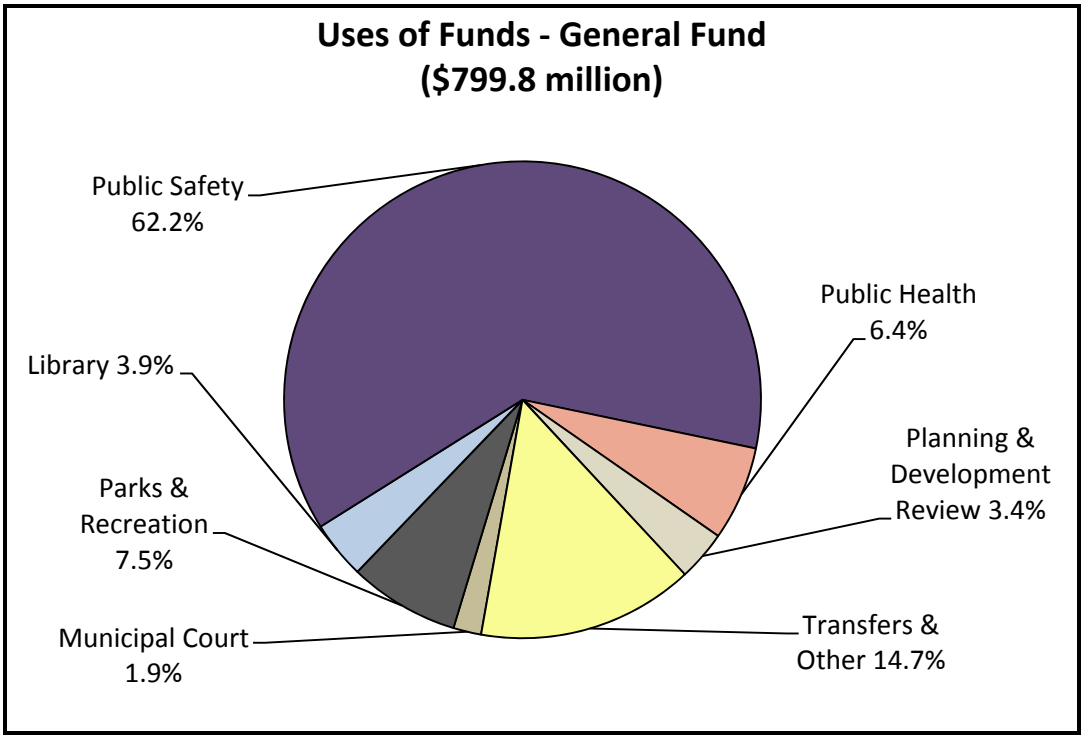
Building and Development Fees. Building and development revenue comes from a variety of fees and charges for permits, the largest subcategories being single- and multi-family residential development and commercial development. This revenue category is as strongly tied to the health of the local economy as is sales tax revenue, and it is even more volatile. As recently as FY 2009-10, building and development revenue dropped nearly 30% in a single year, a $4.2 million decrease. City financial staff work closely with the Planning and Development Review department to monitor applications for permits and other leading indicators of demand in order to remain highly sensitive to signs of a downturn. This analysis has led staff to conclude that the high level of permitting activity which began in FY 2010-11, fueled by the shrinking pool of available homes and continued influx of new residents, will persist in FY 2013-14. While growth continues to be largely driven by multi-family permitted units, permitting activity for single-family homes is showing increasing signs of strength. Accordingly, FY 2013-14 budgeted revenue for development is $19.2 million, an increase of $5.1 million above the FY 2012-13 Budget. The same respect for the cyclical nature of trends and the awareness of disproportionate downside risk that informs sales tax projections also drive the medium-term forecast for building and development revenues. Current projections show permitting activity beginning to level off in FY 2014-15, with revenue falling to $15.2 million by FY 2017-18.

Other Revenue. Remaining revenue from fines, charges, interest and other sources is at $87.1 million, an increase of $8.7 million from the FY 2012-13 Budget primarily attributable to renegotiated interlocal agreements with Travis County pertaining to services provided by the City's Health and Human Services, Animal Services, and EMS departments. The remainder of the additional revenue is due to the inclusion of Cemetery Services in the General Fund and additional EMS service fees. An anticipated increase in EMS fee revenue is also the primary driver in medium-term projections for the Other Revenue category, which is expected to grow by a total of 6% over the next four years.

General Fund Budget-in-Brief – 2013-14

Overview: General Fund Requirements

Total requirements for the General Fund in the FY 2013-14 Budget are $799.8 million, which is $45.0 million, or 6.0%, higher than the FY 2012-13 Amended Budget. General Fund department's operating expenditures total $681.9 million, representing 85% of the total General Fund budget.



As shown in the chart, public safety functions—the City's police, fire, and emergency medical services—account for nearly two-thirds of the General Fund, or $497.1 million. Austin's growth in both area and population along with Council's policy of maintaining 2.0 officers per 1,000 population are some of the more influential factors contributing to public safety costs. In addition, the City is experiencing substantial public safety cost increases in both the Fleet and Communications and Technology departments. The ever-increasing dependency on technology to assist departments in maintaining a safe city requires greater financial commitments. The equipment, such as mobile data computers, portable radios, in-vehicle digital video systems, security cameras at hot spots, and eCitation devices, need to be replaced regularly. The systems behind the technology also require regular maintenance and upgrade, whether it is the 911 call center phone system, the data centers that support public safety, the emergency notification system or the regional radio system. Cost increases are also evident in the rising data storage needs, predominately driven by the switch to digital vehicular video devices. The FY 2013-14 Budget includes $1.0 million for increased storage needs and $8.9 million is projected over the next 5 years. In addition, new officers require uniforms, weapons, radios, and patrol vehicles (one vehicle for every 2 new officers) equipped with advanced communications, safety, and video equipment along with the energy systems to support those devices.

The remaining six departments account for 23% of the General Fund's budget. Public health expenditures, which include environmental health, animal services, family health services and funding to local agencies to provide social services, is budgeted at $51.1 million in FY 2013-14. The public recreation and culture category is comprised of the Library and Parks and Recreation Departments with respective budgets of $31.4 million and $59.9 million. The Planning and Development Review Department, with a budget of $27.4 million, is tasked with guiding the City's growth and development, first through a planning process in anticipation of growth, and secondly through oversight of development as it occurs.

General Fund Budget-in-Brief – 2013-14

The Transfers and Others Requirements category accounts for 15% of the total General Fund requirements. It funds the cost of administrative services, such as accounting, payroll and information technology; the regional radio system used by public safety; economic development activities including incentive payments and transfers to the Economic Development Department; the purchase of capital items; affordable housing programs through transfers to the Housing Trust Fund and Neighborhood Housing; and transfers to the Workers' Compensation Fund and the Liability Reserve Fund.

Mid-year Appropriations

On February 12, 2013, Council approved a General Fund budget amendment of $13.8 million. While these new appropriations were predominately for non-recurring items, most notably $10.0 million for affordable housing projects, recurring items were also funded. The mid-year budget amendment added overtime for increased officer presence at three hike and bike trails where curfews are being lifted, further implementation of the wildfire fuel mitigation program started in FY 2011-12, service provision for cemetery operations transferring to Parks and Recreation, increased staffing in the forensics department of the Police department to reduce a workload backlog, and four positions in Planning and Development Review's residential review program to help alleviate lengthy customer wait times. Through subsequent actions, Council further directed the City Manager to include funding in the FY 2013-14 Budget for a new Parental Leave program and for additional staff to augment the City Clerk's 10-Step Records Management Program. Funding has also been included pursuant to Council direction to compensate the Meals on Wheels and More organization for the loss in federal funding it experienced to its Congregate Meals program. The total impact of these Council actions on the FY 2013-14 Budget is $5.3 million.

Cost Allocations

A number of services are provided by one or more departments that are shared Citywide. As part of budget development, the method for distributing the costs of those shared services to benefiting departments is reviewed and adjustments made when necessary. This process ensures that over time, costs are equitably shared among City departments. This year's evaluation resulted in the modification of one of those cost allocation models. Beginning in FY 2013-14, the Economic Development Department (formerly the Economic Growth and Redevelopment Services Office) will be moved out of Austin Energy and into the Economic Development Fund. Costs for the department will be shared by Austin Energy, Austin Water, Austin Resource Recovery and the General Fund and will be determined by an equal percentage of gross revenues. Given the magnitude of the costs involved, the change will be phased in over 4 years.

Labor Costs

Staff compensation is the City's single largest cost driver. On June 27, 2013, Council approved a new labor contract with the Austin Police Association (APA). Per the agreement, APA members will receive a base wage increase of 1.5% in FY 2013-14 at a cost of $2.8 million. Salary increases for the following three years are 1%, 1%, and 2%, respectively. Also included in the FY 2013-14 Budget is a 1.5% cost-of-living adjustment for non-uniformed personnel to take effect October 1, 2013 and an additional salary enhancement that will take effect on April 1, 2014 that equals an increase of $750 per year for each non-civil service employee. The combined cost to the General Fund in FY 2013-14 is $3.1 million. Because labor contract negotiations with the Fire and Emergency Services Departments have not concluded at the time of publication, adjustments to these budgets may be required once negotiations are completed. The Fire budget includes an additional $0.8 million to fund a 1% annual increase to their retirement system. This increase was included in the contract expiring this year and goes into effect September, 2013.

Citywide, the contribution to the Employee Benefits Fund for healthcare is budgeted to grow by 3% which includes a $1.6 million impact from the Transitional Reinsurance Tax required by Healthcare Reform. This is substantially lower than the average growth rate of 10% that the City has experience in its cost of health benefits since FY 1998-99. To accommodate the growth, the General Fund requirements have been increased by $1.8 million.

General Fund Budget-in-Brief – 2013-14

Department Highlights

In FY 2013-14, the **Police** Department will add 37 officers and 10 promotional rank positions at a cost of $2.8 million, per the Council policy of maintaining an officer staffing ratio of 2.0 officers per 1,000 citizens. The annualized cost for the 22 police officers added mid-year FY 2012-13, increasing the starting pay for cadets from $32,000 to $40,000, and salary enhancements through Step and Longevity policies combined adds $3.4 million in the FY 2013-14 Budget. **Fire** will be increasing its work force by 12 FTEs to increase inspections services and fire prevention at special events and to continue the staffing of the Wildfire Division. In June 2013, **EMS's** budget was amended for the operation of Hunters Bend, Kelly Lane, and Bee Caves stations, overtime for standby services for special events, and continuing education training per an amendment to the interlocal agreement with Travis County. Costs for the additional services were offset by increased revenue from Travis County. The FY 2013-14 budget includes the additional amount needed for full-year funding both revenue and expenditures. EMS is also adding a registered nurse health quality/risk management coordinator to conduct TB testing, wellness lab testing, and wellness and fitness assessments and a Community Health Paramedic. Finally, the budget includes one-time funding for the purchase of ambulance lift assist devices and the replacement of cardiac monitors, stretchers, Automatic External Defibrillators, and stair-chairs.

Total residential permitting activity (including single family, duplex and multifamily) has shown exceptional strength over the past year and a half driving up demand for permitting and plan review service. To keep up with the increased workload, 11 new FTEs were added in FY 2011-12 to **Planning and Development Review** through a mid-year budget amendment. In FY 2012-13, 4 more FTEs were added mid-year. In FY 2013-14, staff is being further augmented with the addition of another 23 FTEs at a cost of $1.6 million. In total, 38 positions have been added to PDR over the past 14 months with the goal of increasing service and reducing customer wait times.

In FY 2013-14, two additional Court Clerk Assistants for **Austin Downtown Community Court** (DACC) are being added to the budget to assist in the demands associated with the increase in case filings and court dockets, as well as the continued high utilization of clerical resources when processing cases associated with frequent/repeat offenders. Also, $310,000 has been added to the rehabilitative services budget due to the rise in requests for assistance. With the addition of the case management outreach component, DACC has experienced an increase in voluntary Court compliance, requests for assistance, and connection to services, specifically those services associated with assisting offenders with linkage to a form of stable housing

To offset decreasing federal funding in the Emergency Solutions, Housing Opportunities for Persons with AIDS and the Austin Healthy Adolescent grants, $185,000 is being added to the **Health and Human Services** Department's (HHSD) operating budget. Other changes include transferring an Animal Protection Supervisor to the Austin Animal Services Office; adding a Senior Sanitarian to assist with plan review and inspection services related to the Department's Environmental Health Program; and adding $532,000 to expand social service contracts with the African American Men and Boys Club Harvest Foundation and the Prime Time After School Program.

Austin was the first major metropolitan community in the nation to achieve an annual live release rate of 90%. In order to address the need of the **Animal Service's Office** (ASO) to remain open nearly every day each year to continue this extrodinarily success, ASO is receiving a dedicated budget for holiday hours worked by employees. Other increases in funding included in the FY 2013-14 budget relate to commodities, drugs, medical supplies, maintenance, and utility costs critical for operations and addressing increased service demands at the animal center. In addition, an Animal Protection Supervisor position is being transferred from the Health and Human Services Department (HHSD).

The **Parks and Recreation** Department (PARD) retained maintenance, administration and operations of five City-owned cemeteries in April 2013, with a mid-year budget amendment to provide service for the balance of the year. Those costs have been annualized for the FY 2013-14 budget and approximately $2.3 million and 20 FTEs are included for their operations and maintenance. The budget also includes ongoing funding for staff, contractuals and commodities to maintain and operate the City's 23 recreation centers, 43 pools, and 277 maintained parks. Five new parks grounds maintenance FTEs are also included for new and expanded parks facilities and a new position is being added for increased programming

General Fund Budget-in-Brief – 2013-14

at the Turner Roberts multi-purpose building in Colony District Park. Finally, an additional $0.9 million for costs resulting from the electric utility rate increase is also included. During budget adoption, City Council added $3.6 million and 35 FTEs to PARD's budget to partially fund the Greater Austin Parks proposal. The additional resources will be used to maintain pools, trails, and Austin's trees. It will also provide the department with the ability to conduct much-needed general maintenance.

The **Austin Public Library** operates 20 branch libraries, the Faulk Central Library, and the Austin History Center. Along with planned expenditure increases to maintain these facilities, the FY 2013-14 Budget includes additional funding for the system-wide materials budget, electronic database subscriptions, cataloging and processing costs, critical IT infrastructure investments, and other operational needs. These additional resources will provide critical support to the entire library system. Also included in the FY 2013-14 is $373,000 for 5.5 new positions. The Library will add 2 youth librarians, convert a temp employee at the Carver Job Search Lab into a permanent position and create 2 bilingual youth librarians or outreach specialists.

Transfers and Other Requirements

Other FY 2013-14 impacts to the General Fund include increasing the transfers to other funds and departments such as Support Services; Communications and Technology Management; Combined Transportation, Emergency and Communications Center; and Wireless to cover the cost of services provided to General Fund departments for a combined increase of $14.4 million. Fuel costs, on the other hand, are budgeted $1.3 million lower than in FY 2012-13 due to a reduction in the estimated fuel prices calculated by the U.S. Energy Information Administration. It is this estimate on which Fleet bases its future year fuel prices. Fuel prices are also lower in FY 2013-14 as a result of the elimination of the fuel reserve surcharge. In FY 2009-10, fuel price volatility prompted the City to adopt a fuel reserve financial policy and provided for the funding of the reserve through a fixed price-per-gallon charge to user departments. In FY 2012-13, the reserve will be fully funded, thus eliminating the need for the surcharge. The transfer to the Economic Incentives Reserve Fund, to maintain the City's obligation for established incentive agreements, is increasing by $3.8 million. Total incentive payments are projected to be $16.8 million in FY14, based on preliminary tax roll estimates.

General Fund Reserves

The General Fund maintains three reserve funds: a contingency reserve, an emergency reserve and a budget stabilization reserve. This Budget maintains the contingency reserve at 1% of departmental expenditures, or $6.8 million. The emergency reserve remains fixed with a balance of $40 million. If funds are appropriated from either of these two reserves during the course of a year, they must be replenished during the following year. A third General Fund reserve is the budget stabilization reserve. These funds may be appropriated to fund capital or other one-time costs, but such appropriations should not exceed one-third of the total amount in the reserve. In FY 2012-13, expenditures of $10.9 million were appropriated to help replace and maintain capital assets in good working order, leaving a balance of $41.9 million in the reserve fund. An additional $10.5 million was also appropriated from the budget stabilization reserve, via a mid-year budget amendment, primarily to fund affordable housing capital projects. Funding was available as a result of a surplus generated in FY 2011-12 due to the combined effects of better-than-anticipated sales tax and development revenue, as well as some departmental savings and a smaller-than-anticipated Economic Incentives Reserve transfer payment.

In FY 2013-14, use of the budget stabilization reserve is proposed at $15.0 million to help fund critical capital equipment needs for the General Fund. After the transfer, the budget stabilization reserve is projected to end FY 2013-14 at $49.3 million, higher than the budgeted reserve in FY 2012-13. In total, all three reserves represent 12.0% of total spending requirements in the General Fund, a $7.8 million increase in reserve levels relative to FY 2012-13. The City's goal is to continue replenishing reserve balances as the economy grows, while providing for the investments needed in equipment and infrastructure.

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Reserve Policy Summary		
	2014	
Contingency of 1%	$6.8	m
Emergency	$40.0	m
Subtotal: "Hard" reserves	$46.8	m
Budget Stabilization	$49.3	m
Total	$96.1	m
Reserve Level	12.0	%

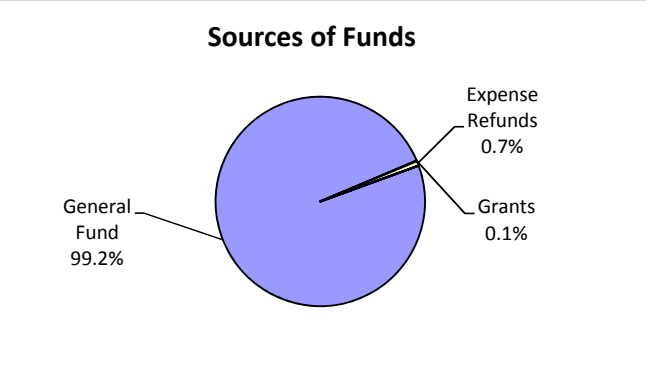
Use of Budget Stabilization Reserve		
	2014	
Beginning Balance	$64.3	m
Less: Capital replacement and other critical needs	-$15.0	m
Estimated Ending Balance	$49.3	m

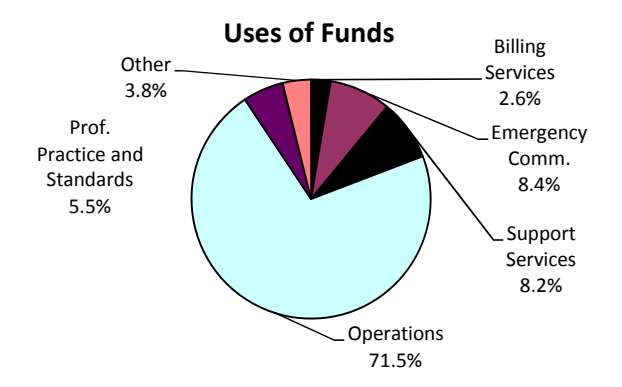
City of Austin
2013-2014
Approved
Budget

Volume I

Public Safety

Emergency Medical Services





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$31,284,869	$33,707,729	$31,149,147	$33,323,727	$36,237,326
Requirements	$47,184,531	$49,817,787	$55,851,937	$55,767,482	$59,355,995
Full-Time Equivalents (FTEs)					
Sworn	422.50	442.50	475.00	475.00	476.00
Civilian	84.00	84.00	81.50	81.50	74.50
Expense Refunds	$465,431	$403,211	$398,021	$725,477	$419,142
Grants	$52,978	$238,186	$94,700	$75,700	$110,100
Total Budget	$47,702,940	$50,459,184	$56,344,658	$56,568,659	$59,885,237

*Footnote: In addition to the amount shown above, the FY 2013-14 Budget also includes $1,399,750 for capital and critical one-time cost.

Emergency Medical Services
Organization by Program and Activity for 2014

Billing Services

Billing Services

Emergency Communications

Emergency Communications

Employee Safety and Wellness

Employee Safety & Wellness

Operations

Emergency Field Operations

Professional Practice and Standards

Community Health Outreach & Integration
Performance Management
Staff Development

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Emergency Medical Services Mission and Goals for 2014

Mission

The mission of Austin-Travis County EMS is to change the lives of the people we serve through a reliable, effective and affordable clinical practice that exceeds our customers expectations.

Goals

Respond to life threatening priority one calls within 9 minutes and 59 seconds 90% of the time.

Achieve at least a 13% community discharge-alive rate of patients with cardiac arrest from cardiac causes in 2014.

Contact high-risk, vulnerable and frequent-user patients within 24-hours from when the Community Health Paramedic Program receives a referral.

Meet or exceed community customer service satisfaction rate of at least 90%.

Meet or exceed a bystander CPR rate of 50% for cardiac arrest patients.

Deliver time critical patients (Trauma Alerts, Stroke, and Cardiac [STEMI] Alerts) to appropriate hospitals within 60 minutes of EMS system activation 90% of the time in the city of Austin.

Meet a 15-minute or less on-scene time for critical patients (Trauma Alerts, Stroke, and Cardiac [STEMI] Alerts) 90% of the time.

Achieve revenue collection in the amount of $285 per patient transport.

Emergency Medical Services

Message from the Director

Austin-Travis County Emergency Medical Services (A/TCEMS) has experienced a year of growth, learning, and perfecting in FY 2012-13. The department has successfully reached several milestones by achieving accreditation through the Commission on Accreditation of Ambulance Services, renewing accreditation of its 911 communication center as an Accredited Center of Excellence from the National Academies of Emergency Dispatch, and continuing its work on strengthening the relationship with Travis County and other community partners throughout the region.

A/TCEMS has successfully worked with Travis County to establish a foundation for the continued provision of emergency medical services throughout the county. The department also redefined itself through changes in policies, practices, and organizational structure to meet new civil service requirements.

In FY 2013-14, A/TCEMS will continue to build upon the progress made by refining processes and by continuing the pursuit of excellence as we seek the Baldridge-based Texas Quality Award. The goals of this coming fiscal year include intentionally moving the department to a culture that pursues quality and innovation while continuing to focus on our core function as a department by providing excellent patient care, improving our professional competencies, and being compassionate in everything we do.

A/TCEMS is prepared to address all our challenges as we strive to become a top employer that attracts and retains a diverse and strong workforce, creates a safe environment for our people and our patients, provides resources needed to support a healthy and fit workforce, and produces positive outcomes for our community through education and engagement. A/TCEMS is here to serve the Austin and Travis County community and is committed to providing the best care and service on every call and with every interaction with our citizens.

Ernesto Rodriguez
A/TCEMS Chief

Budget Highlights

The Emergency Medical Service (EMS) Department contributes to the City of Austin mission and vision of being the best managed and most livable community in the country in a very positive and powerful way. Our mission is to change the lives of the people we serve through a reliable, effective and affordable clinical practice that exceeds our customers' expectations. EMS has developed a budget that enhances its ability to operate more effectively and efficiently. The department's FY 2013-14 budget totals $59,885,237 with 476 sworn full-time equivalents (FTEs) and 74.5 civilian FTEs.

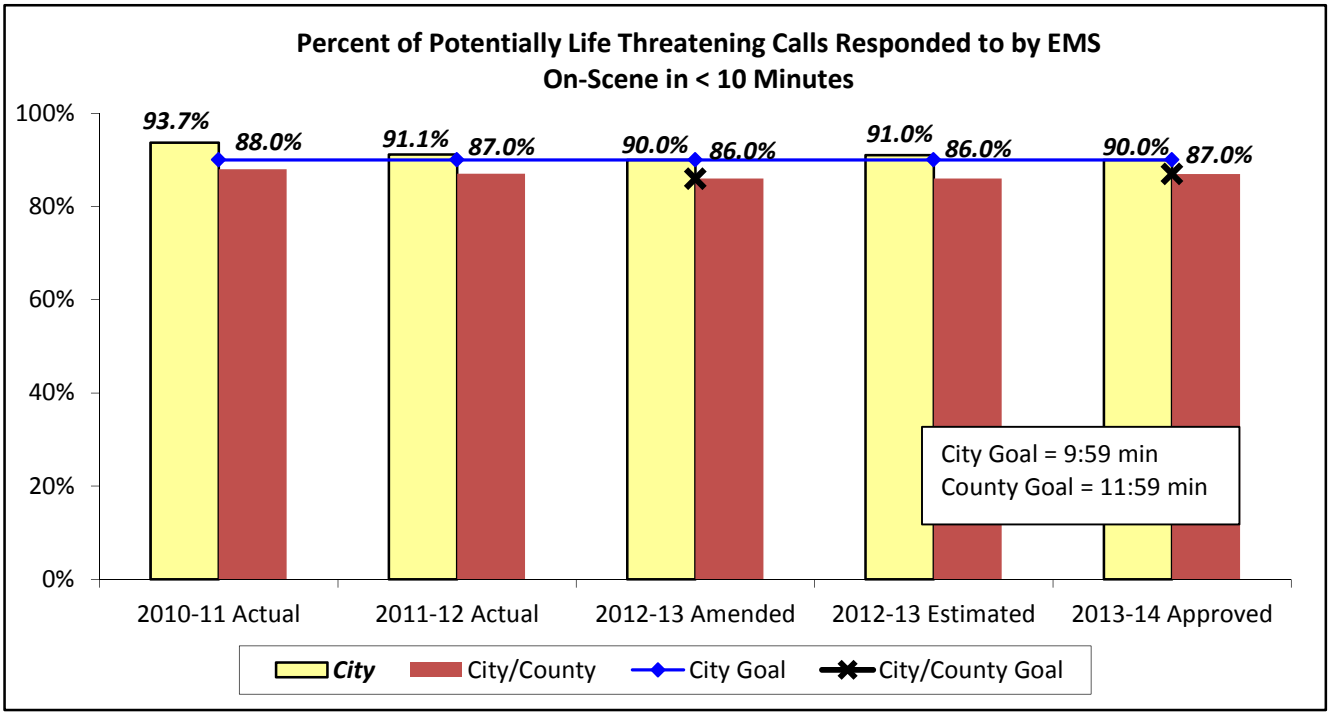
Revenue

The FY 2013-14 EMS budget includes $36,237,326 in fee revenue, which represents an increase of $5,088,179 over the FY 2012-13 Amended Budget. The increase in revenue is primarily due to an increase in payments for ambulance transports, an increase in the reimbursement from the Travis County Healthcare District, increases from providing standby services for special events, and increases from the Travis County Interlocal Agreement for EMS services in the county. However, the department will continue to experience a 2% across the board reduction in revenue from all federal payers (such as Medicare) due to the federal government Sequestration.

Operations

The Operations program accounts for 71.5% of the FY 2013-14 budget and includes the provision of service for ground emergency ambulance response, standby support, and special rescue services to the community in order to preserve life, improve health, and promote safety.

The chart below illustrates the overall success in Priority One response time percentage since FY 2010-11. EMS continues to utilize the Move-Up Module which positions units in real-time for optimizing coverage through a daily operations review of prior day calls in order to analyze causes of late calls and exceptions. Continued maximization of resources ensures coverage at peak demand times.



The Operations program budget for FY 2013-14 will have a net increase of $2,826,452, which includes funding for 24 new Medic I FTEs and annualizing staffing costs added through a budget amendment FY 2012-13 for the operation of Hunters Bend, Kelly Lane, and Bee Caves stations. During FY 2012-13 the City amended the interlocal agreement with Travis County

to provide service to far-east Travis County by establishing a full-time unit at Hunters Bend. In addition, the Kelly Lane and Bee Caves stations expanded from demand units (12/7) to full-time (24/7) units. These additional resources will allow the department to better respond to these areas in the county that have experienced consistent growth and increased demand. EMS has also made great strides with Travis County in establishing a budget and an updated interlocal agreement that appropriately distributes the expenditures to the County based on total services provided. The budget also includes an increase of overtime funding in the amount of $640,000 for standby services for the increasing number of special events throughout the city and $141,343 for ongoing equipment replacements such as turnout ensembles, manikins, AEDs, and stair chairs.

All medics are required by state law to complete continuing education over a four-year cycle to remain certified or licensed. The training requirements for medics are set by the Medical Director and the department. The FY 2013-14 budget includes $365,507 for continuing education, which will allow for 24 hours of training for sworn staff. The training reinforces critical competencies and any newly implemented procedures, which gives medics the resources needed to provide the best possible care to patients.

Office of the Medical Director

The Office of the Medical Director (OMD) is transferring out of EMS and into Management Services in FY 2013-14. This reorganization results in a decrease of 8 FTEs in EMS. As a part of a Support Services department, OMD expenditures will be back-charged to EMS.

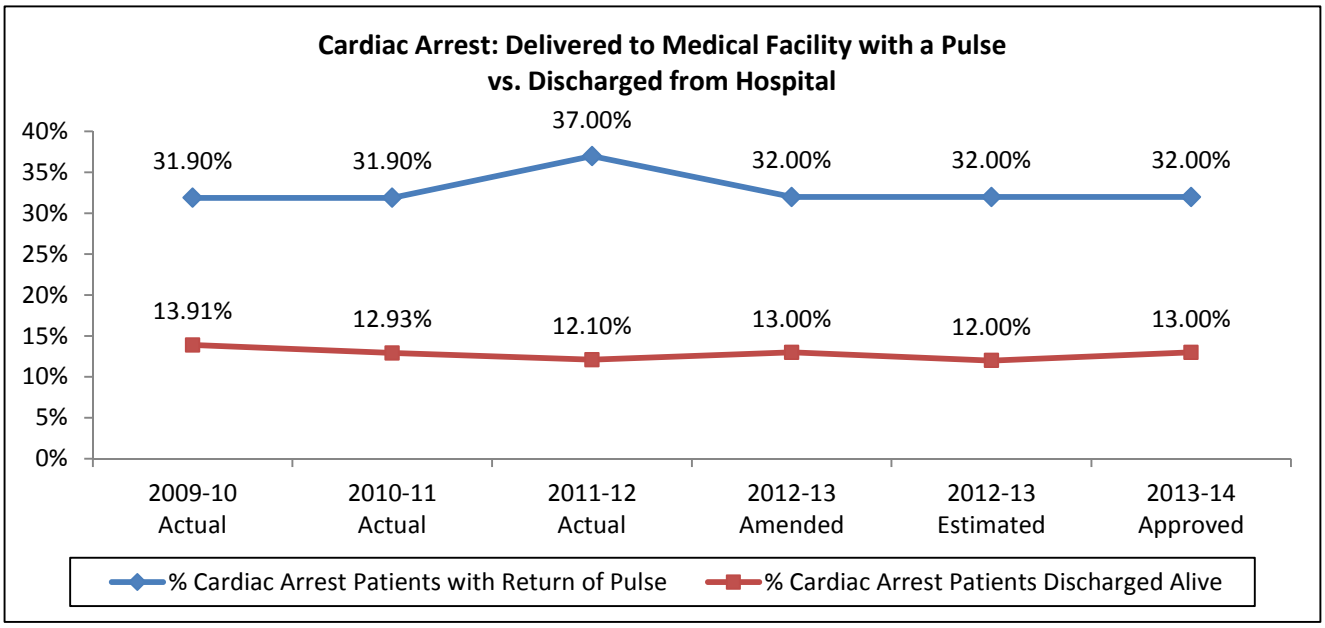
Emergency Communications

The purpose of the Emergency Communications program is to provide effective and efficient 911 call triage for incoming 911 requests for EMS assistance, dispatch the appropriate response, provide pre-arrival instructions to the caller, and coordinate interagency response as necessary. The program also supports our community through public education at special events. The Communications staff anticipates receiving 122,000 emergency calls in FY 2013-14, which represents a 4.3% increase from the FY 2012-13 amended target.

Professional Practice and Standards

The Professional Practices and Standards program includes the EMS Academy, staff development, performance management, Community Health Paramedic Program, and community education. The purpose of the program is to provide training and certification for health care professionals and to promote community awareness in individuals to assure the public's health and safety. In FY 2013-14 a new Medic II FTE is added to enhance the Community Health Paramedic Program. Due to internal reallocation and realignment 17 FTEs are being transferred out of the Professional Practice and Standards program into other programs.

Through the services provided in the Professional Practices and Standards program, EMS monitors the effectiveness of the service provided to patients and is one of only 38 EMS programs in the United States that benchmark EMS Cardiac Arrest Survival Rate through the National Cardiac Arrest Registry at Emory University. Patient survival to discharge from the hospital is the ultimate goal of why emergency medical services exist and represents a standard that is becoming more prevalent throughout the emergency medical services industry. The "Percent of Cardiac Arrest Patients Discharged from the Hospital Alive" measures the ultimate outcome of the patient while "Percent of Cardiac Arrest Patients Delivered to a Medical Facility with a Pulse" is one of the best indications of the direct effectiveness of pre-hospital emergency care. While these measures include variables and interventions beyond the initial treatment provided by EMS such as variances in patient populations, preexisting medical conditions, and in-hospital patient care management, they do reflect important indications of performance. Because cardiac arrests are the most critical of all calls and require a highly structured and well executed response with excellent delivery of emergency medical interventions, a high survival rate indicates that all components of a strong EMS system are working effectively. The chart below indicates the success the department has had in serving patients experiencing cardiac arrest.



Employee Safety and Wellness

The purpose of the Employee Safety and Wellness program is to provide the resources and processes necessary to participants in the EMS system in order to reduce the personal and system impact from vehicle accidents, personal injury, and exposure to infectious diseases. In FY 2013-14 EMS will be adding one Registered Nurse Health Quality/Risk Management Coordinator to expand employee health and wellness services in the department. This effort will include activities such as immunizations and TB testing; working with each injured employees to coordinate reintegration back to full duty; assisting with On-the-Job Injury to minimize length of the time off due to an injury or exposure; working with the Department Safety Coordinator to evaluate injuries, determine root causes and create mitigation plans; and improving overall safety for the department.

Billing Services

The Billing Services program provides billing services for the City to provide patient care and reduces the cost of EMS operation with insurance reimbursement and payment plans. The billing services staff also manages medical records for the department. The effectiveness of the billing services program is directly related to the revenue generated each year. The FY 2013-14 projected revenue from transport is $20 million.

Support Services

The Support Services program is the administrative arm of EMS and includes the Office of the Chief, recruiting and hiring, the Office of Professional Conduct, purchasing, human resources, financial monitoring and budgeting, public information, and business analysis and research. In November 2012, the citizens of Austin voted to designate the EMS sworn staff as civil service employees under Texas Local Government Code 143. The FY 2013-14 budget includes $225,100 for expenses associated with the implementation of civil service such as testing and transcription services, structured oral boards, grievances, and disciplinary arbitrations. Through internal reallocation and realignment 13.5 FTEs are being added to this program.

One-Time Critical Items

The Budget includes funding in the One-Time Critical Fund in the amount of $1,399,750 for 20 lift assist stretcher devices, 25 cardiac monitors, and 10 replacement stretchers.

Emergency Medical Services
Significant Changes

General Fund

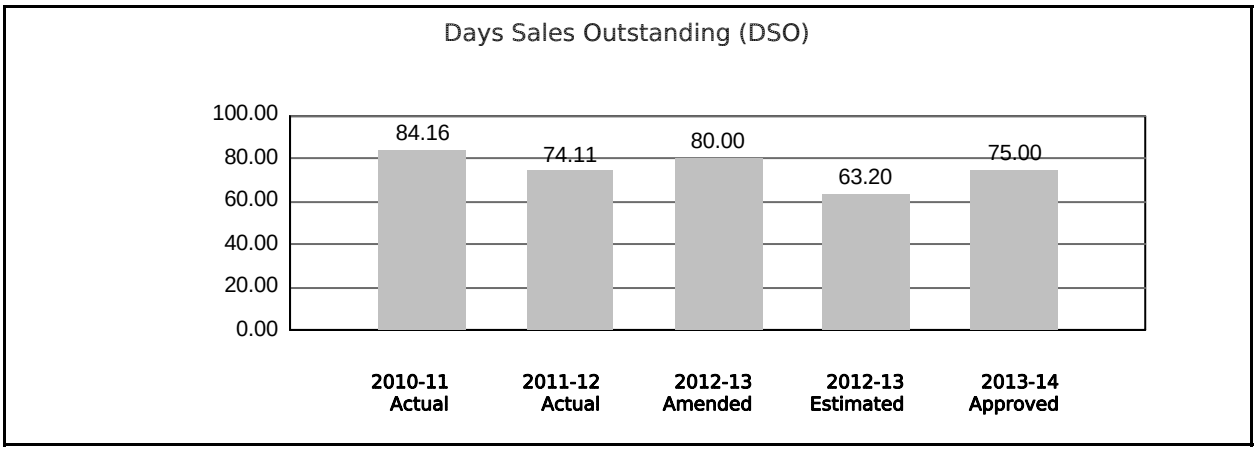
Revenue Changes	Dollars
Increased revenue from transport and aid-at-scene due to an expected increase in the number of calls received.	$2,000,000
Increased revenue from Travis County per the interlocal agreement between the City of Austin and Travis County for the provision of emergency medical services in the county.	$2,386,037
Increased revenue from standby services due to a rising demand from sponsors of public events.	$598,120

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$282,908
Net increase in funding for vehicle maintenance and fuel costs.		$376,205
Department Cost Drivers		
Transfer of 8.0 FTEs for the Office of the Medical Director from EMS to Management Services with funding back-charged to EMS.	(8.00)	$0
Increase in overtime funding for standby services for special events.		$640,000
Increase in overtime funding for late-call holdover.		$182,000
Increase in overtime funding for continuing education for sworn employees.		$365,507
Increase in funding for routine replacement of EMS equipment such as turnout ensembles, manikins, AEDs, and stair chairs.		$141,343
Increase in funding for medical supplies and drugs due to cost increases.		$72,600
transcription services, structured oral boards, grievances, and disciplinary arbitrations.		$225,100
Increase in salary saving due to the Medic I/Medic II staffing model.		($813,478)
New Investments		
Annualize funding for salaries and benefits for 24.0 sworn FTEs added in mid-year for stations at Hunters Bend, Kelly Lane and Bee Caves from a June 2013 budget amendment (reimbursed by Travis County).		$1,369,037
A Registered Nurse Health Quality/Risk Management Coordinator position is added to the Budget to expand employee health and wellness services.	1.00	$164,903
A Medic II position and related commodities and contractuals are added to the Budget to expand the Community Health Paramedic Program.	1.00	$223,364

Emergency Medical Services
Budget Detail by Activity

Program: Billing Services
Activity: Billing Services

The purpose of the Billing Services activity is to facilitate insurance reimbursement, offer payment plans, and manage medical records for the EMS Department, to extend patient care and reduce the cost of EMS operations.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	1,401,506	1,373,503	1,555,365	1,614,706	1,565,773
Total Requirements	$1,401,506	$1,373,503	$1,555,365	$1,614,706	$1,565,773
Full-Time Equivalents					
Civilian	18.00	18.00	18.00	18.00	17.00
Total FTEs	18.00	18.00	18.00	18.00	17.00
Performance Measures					
Average time from delivery of service to issuance of patient bill (in days)	6.59	3.07	3	4.24	3
Days Sales Outstanding (DSO)	84.16	74.11	80	63.20	75
Number of Patients Billed	79,184	83,572	82,000	82,000	82,000
Revenue Collected Per Patient Transport	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***285***
Total Ambulance Revenue Received	18,580,333	21,248,848	18,000,000	19,500,000	20,000,000

Services

Customer Service; Data Entry; Research and Collections; Billing; Medical Records Management

Contact

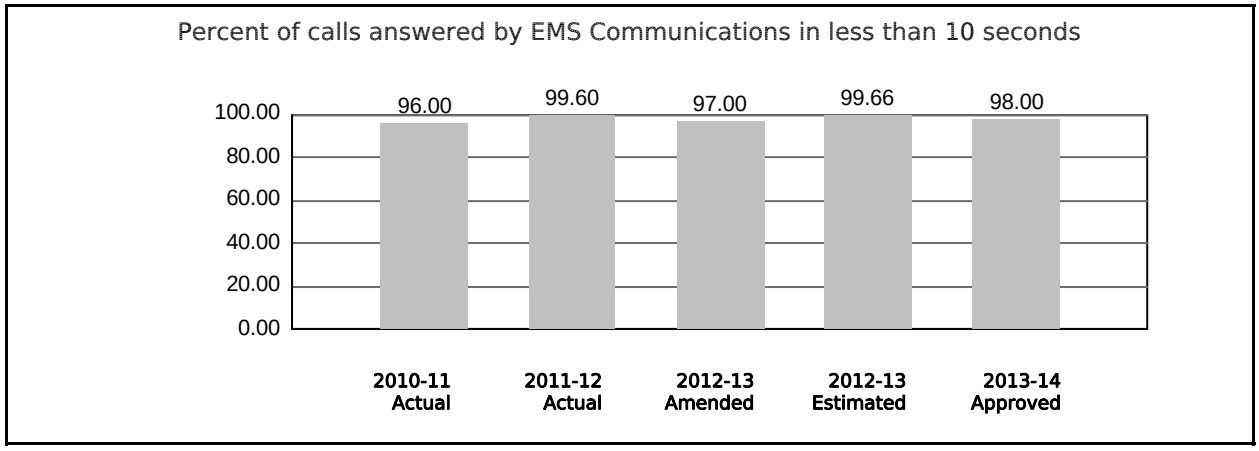
Kerri Lang, Assistant Director, 512-972-7211

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Emergency Communications
Activity: Emergency Communications

The purpose of Emergency Communications is to provide effective and efficient call triage for incoming 9-1-1 requests for EMS assistance, dispatch the appropriate emergency response, pre-arrival instructions when necessary and interagency response coordination to all users to facilitate rapid access to care.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	2,685	21,300	21,300	21,300	21,300
General Fund	4,115,476	4,082,465	4,749,356	4,343,925	5,282,202
Total Requirements	$4,118,161	$4,103,765	$4,770,656	$4,365,225	$5,303,502
Full-Time Equivalents					
Civilian	6.00	6.00	5.00	5.00	8.00
Sworn	50.50	49.50	50.00	50.00	50.00
Total FTEs	56.50	55.50	55.00	55.00	58.00
Performance Measures					
EMS Communications Center average call processing time (in seconds)	65	66	65	65	65
Number of 911 calls received	114,625	117,310	117,000	120,000	122,000
Percent of calls answered by EMS Communications in less than 10 seconds	***96***	***99.60***	***97***	***99.66***	***98***

Services

911 Call Processing/Triage; Dispatching emergency services; Pre-Arrival self-help instructions; Coordination of inter-agency responses

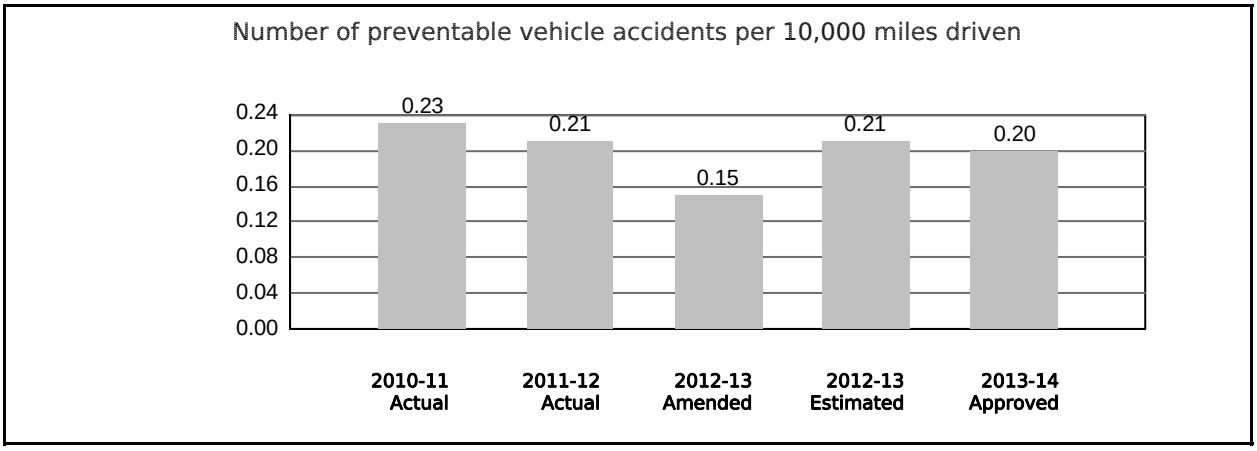
Contact

Jasper Brown, Acting Assistant Chief, 512-978-0441

Emergency Medical Services
Budget Detail by Activity

Program: Employee Safety and Wellness
Activity: Employee Safety & Wellness

The purpose of the Employee Safety & Wellness activity is to provide the resources and processes necessary to participants in the Austin/Travis County EMS System in order to reduce the personal and system impact from vehicle accidents, personal injury, and exposure to infectious diseases.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	252,906	264,360	309,031	222,997	504,440
Total Requirements	$252,906	$264,360	$309,031	$222,997	$504,440
Full-Time Equivalents					
Civilian	3.00	3.00	3.00	3.00	4.00
Total FTEs	3.00	3.00	3.00	3.00	4.00
Performance Measures					
A/TCEMS staff exposed to infectious diseases per 1,000 patients served	0.41	0.27	0.40	0.40	0.40
Infection control/safety training contact hours completed	144	227	210	2,265	210
Number of preventable vehicle accidents per 10,000 miles driven	0.23	0.21	0.15	0.21	0.20
Number of employee injuries	91	83	85	90	108

Services

Surveillance; Immunization Program; Post-exposure care, treatment and follow-up; Providing infection control/safety specifications for EMS vehicles/stations; Safety Incentive Program; Infection control training; Accident investigations/Vehicle Accident Review Board In-House (VARB); Safety training

Contact

James Shamard, Chief of Staff, 512-972-7201

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Office of the Medical Director
Activity: Office of the Medical Director

The purpose of the Office of the Medical Director is to provide comprehensive medical oversight, credentialing standards, infection control programs, training and quality assurance coordination and program development for ATCEMS system providers and to promote community awareness in order to assure the public's health and safety.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	79,610	95,061	100,021	100,021	0
General Fund	1,015,228	1,174,237	1,265,331	1,269,006	0
Total Requirements	$1,094,838	$1,269,298	$1,365,352	$1,369,027	$0
Full-Time Equivalents					
Civilian	8.00	8.00	8.00	8.00	0.00
Total FTEs	8.00	8.00	8.00	8.00	0.00

Services

In 2014, the Office of the Medical Director is moving to the Corporate Public Safety Support program within the Management Services Department. Services include Medical Oversight; Provider Credentialing; Credentialing Standards; Training; Infection Control; Quality Assurance; System Coordination; Public Education

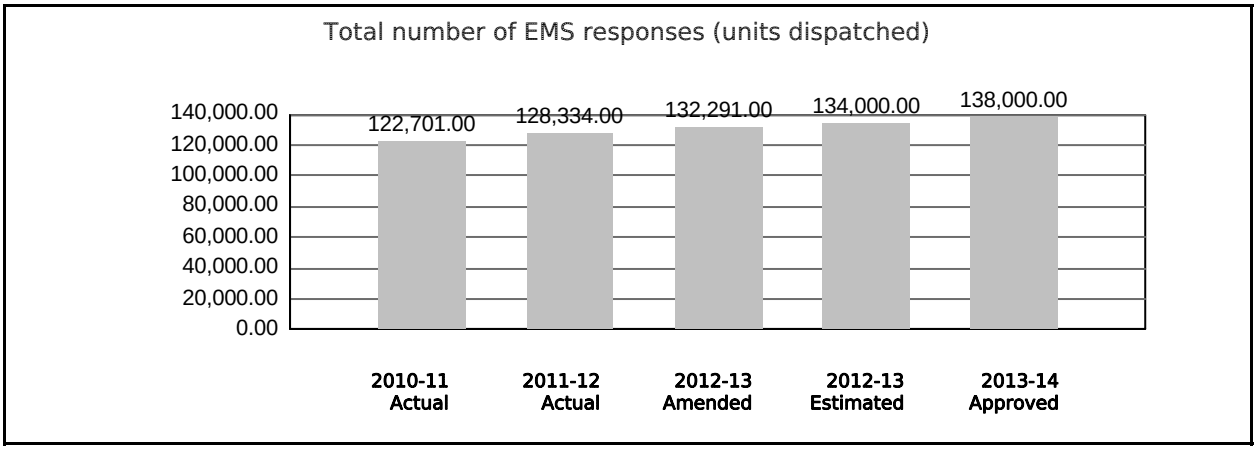
Contact

Dr. Paul Hinchey, Medical Director, Office of the Medical Director, 512-974-0001

Emergency Medical Services
Budget Detail by Activity

Program: Operations
Activity: Emergency Field Operations

The purpose of Emergency Field Operations is to provide emergency ground ambulance response throughout the community, specialized rescues, training for public safety personnel, and specialized standby EMS services within Travis County in order to preserve life, improve health and promote safety.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	377,313	284,856	273,700	597,844	291,900
General Fund	33,944,698	36,437,222	39,652,368	40,403,272	44,108,875
Grants	52,978	238,186	35,000	35,000	35,000
Total Requirements	$34,374,989	$36,960,264	$39,961,068	$41,036,116	$44,435,775
Full-Time Equivalents					
Civilian	5.00	5.00	4.50	4.50	2.00
Sworn	340.00	364.00	394.00	394.00	398.00
Total FTEs	345.00	369.00	398.50	398.50	400.00
Performance Measures					
Avg min. from call to delivery trauma alert patients at ER	***34.20***	***31.03***	***35***	***35***	***35***
Avg min. from call to delivery cardiac (STEMI) patients at ER	***40.10***	***39.28***	***40***	***38***	***40***
Avg min. from call to delivery stroke alert patients at ER	***37.22***	***35.25***	***36***	***36***	***36***
Percent of potentially life-threatening calls responded to in < 10 min. within the City of Austin	***93.69***	***91.13***	***90***	***91.04***	***90***
Percent of potentially life threatening calls responded to by EMS in < 10 min. for system-wide area	88.02	87.02	86	86.02	87
Total number of EMS responses (units dispatched)	***122,701***	***128,334***	***132,291***	***134,000***	***138,000***

Services

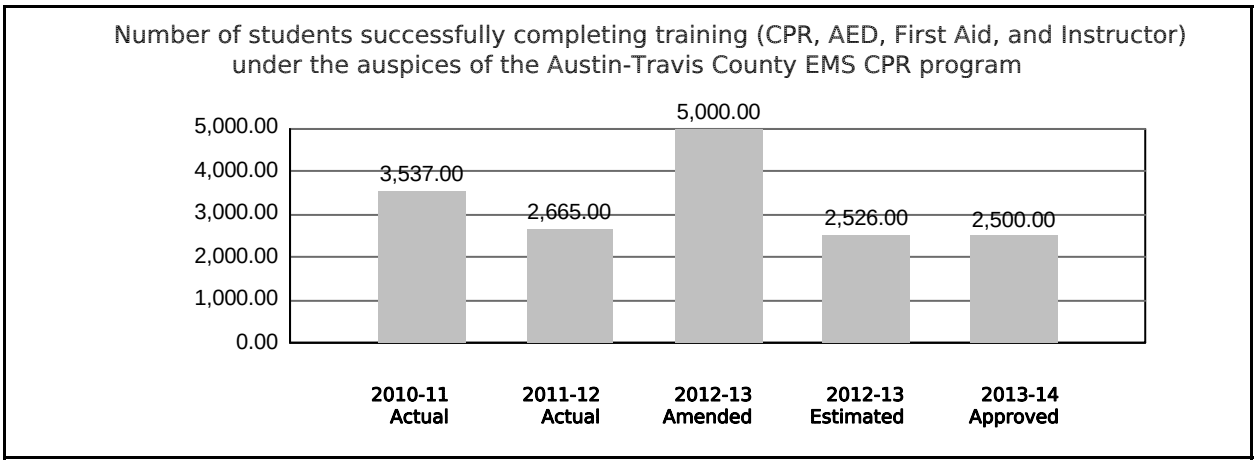
Emergency response in Austin / Travis County; Rescue; Bio-terror medical response; Hazardous materials medical support; Multi-casualty and incident management training; Response to ground, high angle, water and other specialized rescues; Bike medics; Tactical paramedics (SWAT team support); Standby support services

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Professional Practice and Standards
Activity: Community Health Outreach & Integration

The purpose of the Community Health Outreach & Integration activity is to improve health, prevent injuries, and reduce illness through public education and to provide coordination of EMS services at special events.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	304	0	6,150	0
General Fund	438,821	884,041	1,926,170	1,890,091	931,841
Grants	0	0	59,700	40,700	75,100
Total Requirements	$438,821	$884,344	$1,985,870	$1,936,941	$1,006,941
Full-Time Equivalents					
Civilian	1.00	1.00	4.00	4.00	4.00
Sworn	4.00	4.00	11.00	11.00	4.00
Total FTEs	5.00	5.00	15.00	15.00	8.00
Performance Measures					
Number of child safety seat events aided by ATCEMS	27	29	40	32	36
Number of students successfully completing training (CPR, AED, First Aid, and Instructor) under the auspices of the Austin-Travis County EMS CPR program	3,537	2,665	5,000	2,526	2,500
Number of students successfully completing training (CPR, AED, First Aid, and Instructor) through courses taught directly by the Austin-Travis County EMS CPR program	2,244	727	2,000	559	600
Percent of Cardiac Arrest Patients Receiving Bystander CPR	43	43	48	46	48

Services

Coordination with existing public health and human services agencies to provide public education through outreach at special events.; Provide coordination of EMS services at special events as requested.

Contact

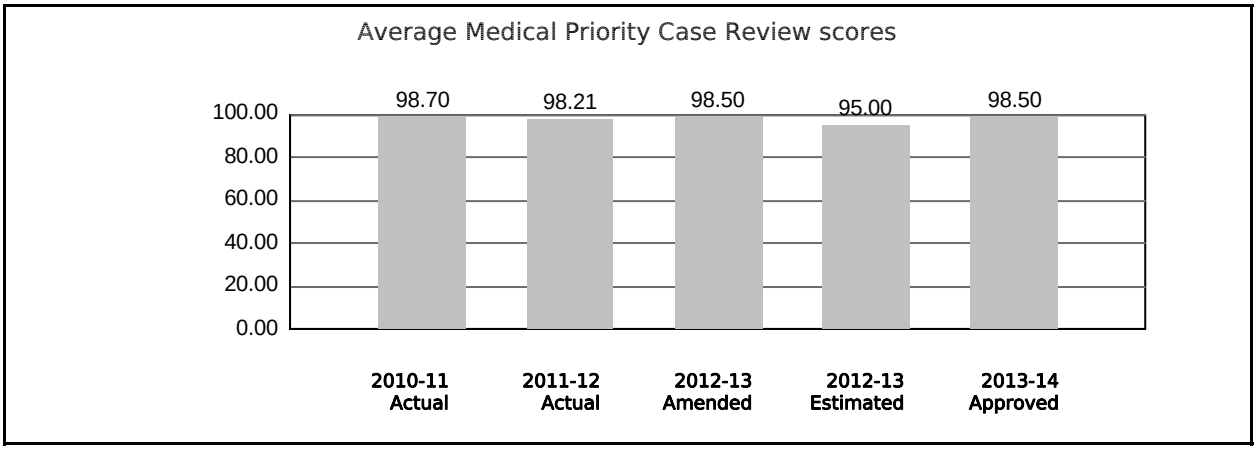
Teresa Gardner, Assistant Chief, 512-978-0120

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Professional Practice and Standards
Activity: Performance Management

The purpose of the Performance Management activity is to oversee the daily clinical performance of the department, thoroughly and objectively investigate any concern or inquiry about our clinical practice and to work with all areas of the department to continually improve knowledge and performance.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	664,724	658,691	906,219	869,342	972,572
Total Requirements	$664,724	$658,691	$906,219	$869,342	$972,572
Full-Time Equivalents					
Civilian	1.00	2.00	3.00	3.00	4.00
Sworn	6.00	7.00	8.00	8.00	4.00
Total FTEs	7.00	9.00	11.00	11.00	8.00
Performance Measures					
Average Medical Priority Case Review scores	98.70	98.21	98.50	95	98.50
Percent of patients with cardiac arrest from cardiac causes discharged from the hospital alive	***12.93***	***12.10***	***13***	***12***	***13***
Percent of patients with cardiac arrest from cardiac causes delivered to an appropriate medical facility with a pulse	***31.90***	***37***	***32***	***32***	***32***

Services

Medical Inquiry; Clinical performance assessment; Collection of system/individual performance data; Clinical Operating Guidelines development; Implementation and testing; Credentialing assessment; Research and development (medical standards and drugs); Improve clinical performance of system and individuals

Contact

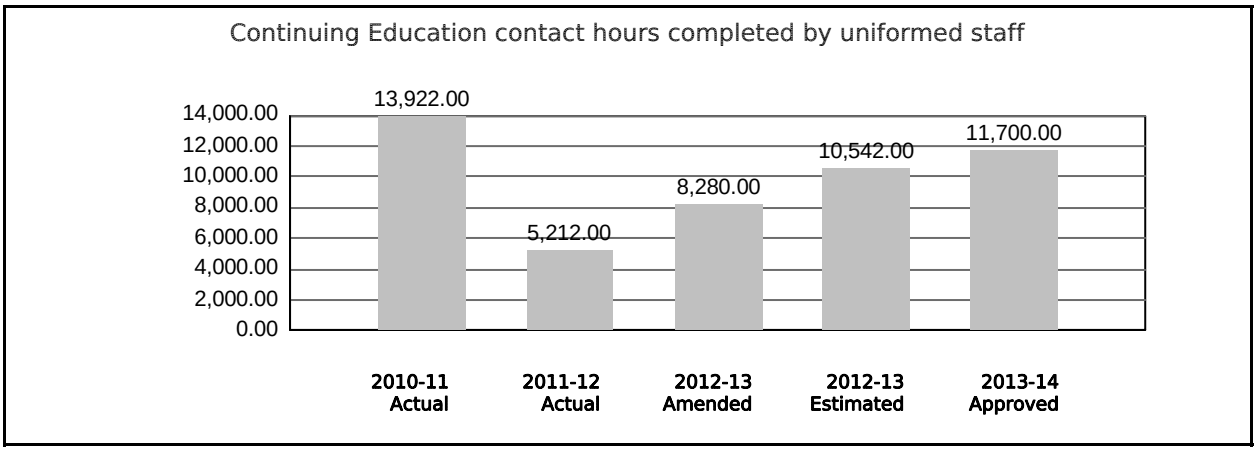
Teresa Gardner, Assistant Chief, 512-978-0120

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Professional Practice and Standards
Activity: Staff Development

The purpose of the Staff Development activity is to provide new employee training, continuing education, and staff development for the EMS Department in order to produce and maintain competent field and communications personnel.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	2,328,647	1,888,781	2,018,995	1,767,281	1,390,942
Total Requirements	$2,328,647	$1,888,781	$2,018,995	$1,767,281	$1,390,942
Full-Time Equivalents					
Civilian	11.00	10.00	5.00	5.00	0.00
Sworn	21.00	17.00	11.00	11.00	10.00
Total FTEs	32.00	27.00	16.00	16.00	10.00
Performance Measures					
Continuing Education contact hours completed by uniformed staff	13,922	5,212	8,280	10,542	11,700
Percentage of cadets credentialed to independent duty	63	83.30	95	90	90
Turnover rate of uniformed staff who have been cleared to practice for at least one year	3.61	2.20	3	5	5

Services

Academy coordination and instruction; Cadet supervision; Integration of Cadet into clearance process; National Standards Training; Clearance to Practice process; Continuing Education; Certification/re-certification; Field Training Officer coordination

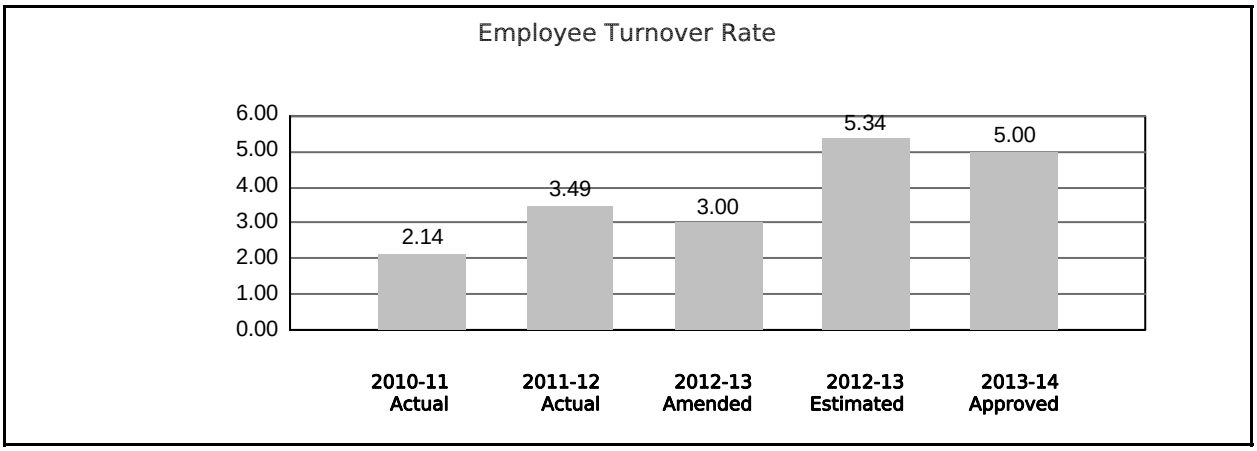
Contact

Teresa Gardner, Assistant Chief, 512-978-0120

Emergency Medical Services
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	5,823	1,690	3,000	162	3,000
General Fund	2,894,537	3,005,042	3,400,307	3,301,867	5,061,630
Total Requirements	$2,900,360	$3,006,732	$3,403,307	$3,302,029	$5,064,630
Full-Time Equivalents					
Civilian	31.00	31.00	31.00	31.00	35.50
Sworn	1.00	1.00	1.00	1.00	10.00
Total FTEs	32.00	32.00	32.00	32.00	45.50
Performance Measures					
Average Annual Carbon Footprint	2,752	2,857	1,994	2,857	1,680
Employee Turnover Rate	2.14	3.49	3	5.34	5
Lost Time Injury Rate Per the Equivalent of 100 Employees	6.26	7.30	3	3	3
Number of sworn staff hired	43	35	39	60	65
Number of sworn applicants processed by EMS recruiting	289	735	640	710	750
Sick leave hours used per 1,000 hours	32.58	32.87	30	33.36	36

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Contact

Kerri Lang, Assistant Director, 512-972-7211

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	0	0	102,942
General Fund	127,989	51,445	68,795	84,995	1,698,615
Total Requirements	$127,989	$51,445	$68,795	$84,995	$1,801,557

Contact

Kerri Lang, Assistant Director, 512-972-7211

Emergency Medical Services - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
BILLING SERVICES										
Billing Services	$1,401,506	18.00	$1,373,503	18.00	$1,555,365	18.00	$1,614,706	18.00	$1,565,773	17.00
Subtotal	**$1,401,506**	**18.00**	**$1,373,503**	**18.00**	**$1,555,365**	**18.00**	**$1,614,706**	**18.00**	**$1,565,773**	**17.00**
EMERGENCY COMMUNICATIONS										
Emergency Communications	$4,115,476	56.50	$4,082,465	55.50	$4,749,356	55.00	$4,343,925	55.00	$4,990,628	58.00
Subtotal	**$4,115,476**	**56.50**	**$4,082,465**	**55.50**	**$4,749,356**	**55.00**	**$4,343,925**	**55.00**	**$4,990,628**	**58.00**
EMPLOYEE SAFETY AND WELLNESS										
Employee Safety & Wellness	$252,906	3.00	$264,360	3.00	$309,031	3.00	$222,997	3.00	$504,440	4.00
Subtotal	**$252,906**	**3.00**	**$264,360**	**3.00**	**$309,031**	**3.00**	**$222,997**	**3.00**	**$504,440**	**4.00**
OFFICE OF THE MEDICAL DIRECTOR										
Office of the Medical Director	$1,015,228	8.00	$1,174,237	8.00	$1,265,331	8.00	$1,269,006	8.00	$0	0.00
Subtotal	**$1,015,228**	**8.00**	**$1,174,237**	**8.00**	**$1,265,331**	**8.00**	**$1,269,006**	**8.00**	**$0**	**0.00**
OPERATIONS										
Emergency Field Operations	$33,944,698	345.00	$36,437,222	369.00	$39,652,368	398.50	$40,403,272	398.50	$42,478,820	400.00
Subtotal	**$33,944,698**	**345.00**	**$36,437,222**	**369.00**	**$39,652,368**	**398.50**	**$40,403,272**	**398.50**	**$42,478,820**	**400.00**
PROFESSIONAL PRACTICE AND STANDARDS										
Community Health Outreach & Integration	$438,821	5.00	$884,041	5.00	$1,926,170	15.00	$1,890,091	15.00	$927,341	8.00
Performance Management	$664,724	7.00	$658,691	9.00	$906,219	11.00	$869,342	11.00	$943,993	8.00
Staff Development	$2,328,647	32.00	$1,888,781	27.00	$2,018,995	16.00	$1,767,281	16.00	$1,338,553	10.00
Subtotal	**$3,432,191**	**44.00**	**$3,431,513**	**41.00**	**$4,851,384**	**42.00**	**$4,526,714**	**42.00**	**$3,209,887**	**26.00**
SUPPORT SERVICES										
Departmental Support Services	$2,894,537	32.00	$3,005,042	32.00	$3,400,307	32.00	$3,301,867	32.00	$4,907,832	45.50
Subtotal	**$2,894,537**	**32.00**	**$3,005,042**	**32.00**	**$3,400,307**	**32.00**	**$3,301,867**	**32.00**	**$4,907,832**	**45.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$127,989	0.00	$51,445	0.00	$68,795	0.00	$84,995	0.00	$1,698,615	0.00
Subtotal	**$127,989**	**0.00**	**$51,445**	**0.00**	**$68,795**	**0.00**	**$84,995**	**0.00**	**$1,698,615**	**0.00**
Total	**$47,184,531**	**506.50**	**$49,819,787**	**526.50**	**$55,851,937**	**556.50**	**$55,767,482**	**556.50**	**$59,355,995**	**550.50**

Emergency Medical Services - 2013-14

Expense Refunds

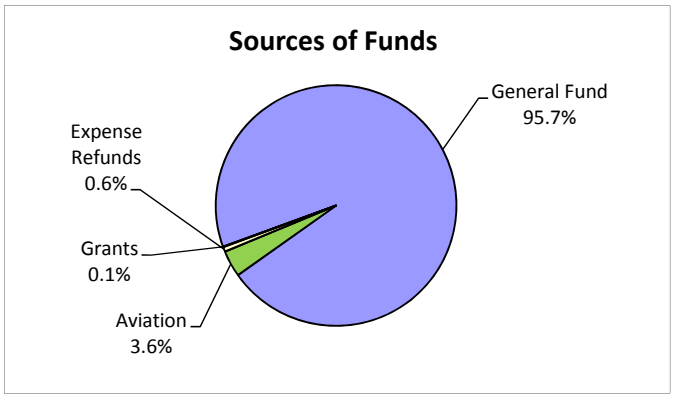
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
EMERGENCY COMMUNICATIONS										
Emergency Communications	$2,685	0.00	$21,300	0.00	$21,300	0.00	$21,300	0.00	$21,300	0.00
Subtotal	**$2,685**	**0.00**	**$21,300**	**0.00**	**$21,300**	**0.00**	**$21,300**	**0.00**	**$21,300**	**0.00**
OFFICE OF THE MEDICAL DIRECTOR										
Office of the Medical Director	$79,610	0.00	$95,061	0.00	$100,021	0.00	$100,021	0.00	$0	0.00
Subtotal	**$79,610**	**0.00**	**$95,061**	**0.00**	**$100,021**	**0.00**	**$100,021**	**0.00**	**$0**	**0.00**
OPERATIONS										
Emergency Field Operations	$377,313	0.00	$284,856	0.00	$273,700	0.00	$597,844	0.00	$291,900	0.00
Subtotal	**$377,313**	**0.00**	**$284,856**	**0.00**	**$273,700**	**0.00**	**$597,844**	**0.00**	**$291,900**	**0.00**
PROFESSIONAL PRACTICE AND STANDARDS										
Community Health Outreach & Integration	$0	0.00	$304	0.00	$0	0.00	$6,150	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$304**	**0.00**	**$0**	**0.00**	**$6,150**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$5,823	0.00	$1,690	0.00	$3,000	0.00	$162	0.00	$3,000	0.00
Subtotal	**$5,823**	**0.00**	**$1,690**	**0.00**	**$3,000**	**0.00**	**$162**	**0.00**	**$3,000**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$102,942	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$102,942**	**0.00**
Total	**$465,431**	**0.00**	**$403,211**	**0.00**	**$398,021**	**0.00**	**$725,477**	**0.00**	**$419,142**	**0.00**

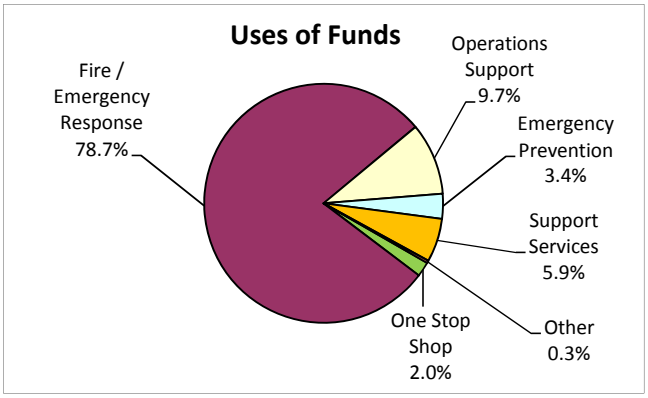
Emergency Medical Services - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
OPERATIONS										
Emergency Field Operations	$52,978	0.00	$238,186	0.00	$252,803	0.00	$238,186	0.00	$35,000	0.00
Subtotal	**$52,978**	**0.00**	**$238,186**	**0.00**	**$252,803**	**0.00**	**$238,186**	**0.00**	**$35,000**	**0.00**
PROFESSIONAL PRACTICE AND STANDARDS										
Community Health Outreach & Integration	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$75,100	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$75,100**	**0.00**
Total	**$52,978**	**0.00**	**$238,186**	**0.00**	**$252,803**	**0.00**	**$238,186**	**0.00**	**$110,100**	**0.00**

Fire





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$1,579,386	$1,719,924	$1,557,987	$1,800,175	$2,838,704
Requirements	$125,245,772	$132,594,295	$138,773,819	$138,773,819	$142,413,228
Full-Time Equivalents (FTEs)					
Sworn	1,084.00	1,083.00	1,085.00	1,085.00	1,093.00
Civilian	67.00	70.00	79.00	79.00	83.00
Non-Sworn Cadets Unfunded	60.00	60.00	60.00	60.00	60.00
Expense Refunds	$6,952,278	$6,306,823	$6,099,267	$6,639,962	$6,247,906
Grants					
Requirements	$0	$0	$5,010,000	$5,010,000	$90,000
Full-Time Equivalents (FTEs)	0.00	0.00	36.00	36.00	36.00
Total Budget	$132,198,050	$138,901,118	$149,883,086	$150,423,781	$148,751,134

Footnote: Included in the amount shown above, the FY 2013-14 Budget includes $430,130 for capital and critical one-time costs

Fire
Organization by Program and Activity for 2014

Emergency Prevention

Engineering and Inspection Services
Investigations

Fire / Emergency Response

Combat Operations

One Stop Shop

Inspection, Review, and Support

Operations Support

Air, Equipment and Vehicle Support
Communications Section
Education Services
Employee Safety and Wellness
Outreach

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Fire
Mission and Goals for 2014

Mission

The Austin Fire Department is committed to creating safer communities through prevention, preparedness and effective emergency response.

Goals

Prevent fire deaths and property loss.

- Reduce fire deaths to zero.
- Confine 80% of structure fires to room of origin.
- Clear by arrest at least 33% of arson cases.
- Increase the number of non-technical inspections performed by 5%.
- Install at least three smoke alarms per day, for approximately 1,095 annually.

Prepare for emergencies... everyone has a part!

- More than 95% of sworn positions fully staffed.
- Conduct Post-Incident Reviews for at least 90% of multiple alarm or serious injury incidents.
- Develop and implement first phase of Community Wildfire Protection Plan by September 2014.
- Increase the percent of incoming cadets from target groups.

Respond efficiently and effectively to emergencies.

- Response time from receipt of call to arrival is 8 minutes or less.
- Increase the percentage of cardiac arrest cases that arrive at the hospital with a pulse.
- More than 90% of customers are satisfied with the quality of AFD services.

Austin Fire

Message from the Director

The Austin Fire Department (AFD) is committed to creating safer communities through prevention, preparedness, and effective emergency response. While this is the department's central mission, we also say that "our mission goes beyond our name." We are committed to serving our community as efficiently, effectively, and compassionately as possible.

We have 45 fire stations placed around the city, and we currently have 1,127 uniform and 83 non-sworn personnel. Since November 2012, we have started two academy classes, adding 49 probationary firefighters and 48 cadets to our ranks.

During the 2011 Labor Day Fires in Texas, many agencies were pondering changes to consider collective planning processes to mitigate future threats. In FY 2012-13, AFD established a Wildfire Mitigation Division that will assist with coordination of services throughout the region. Initial investments included the hiring of an AFD Assistant Director and five staff positions, purchasing equipment, and funding small-scale wildfire fuel management projects. Recent focus has been on developing the City/County Community Wildfire Protection Plan (CWPP) to address and prioritize wildfire risk through collaboration and local action and assist in the development of wildland-urban interface code. In its first year of operation, the Wildfire Mitigation Division established a long-term strategic plan that includes expanded implementation of wildfire fuels management projects in FY 2013-14. Funding for two Lieutenants and related equipment were added at budget adoption to further staff this unit.

AFD also established a distinct Special Events section within the Fire Prevention Division in FY 2012-13. The five staff positions in the Special Events section plan for and inspect nearly 1,000 events, Trade Shows/Exhibits, and public assemblies each year. The Inspections and Engineering section, also in the Fire Prevention Division, issues construction permits, reviews building plans, and inspects buildings to monitor compliance with the Fire Code. The increase in new construction in Austin makes it difficult for inspectors to keep up with the demand for their services and Special Events inspectors were often called upon to do property inspections in order to keep up. Separating the duties of Special Events Inspectors from the other Prevention Inspectors allows the staff to concentrate on their specialties so that neither area is neglected. Six additional Lieutenant Inspectors, an Engineer, and two Administrative support positions have been funded for the Prevention Division in the FY 2013-14 Budget and it is our expectation that they will "pay for themselves" with the revenues they generate through inspection fees. It is our goal to significantly improve the efficiency of operations and customer satisfaction with Prevention services in FY 2013-14.

The Austin Fire Department appreciates the support it receives from Austin citizens. We continue toward our goal of becoming the best fire department in the country.

Respectfully submitted,

Rhoda Mae Kerr

Rhoda Mae Kerr, Fire Chief

Budget Highlights

The FY 2013-14 Budget for the Austin Fire Department (AFD) includes the personnel, tools, and equipment to provide fire/emergency response and fire prevention services to achieve the goals and objectives of the department.

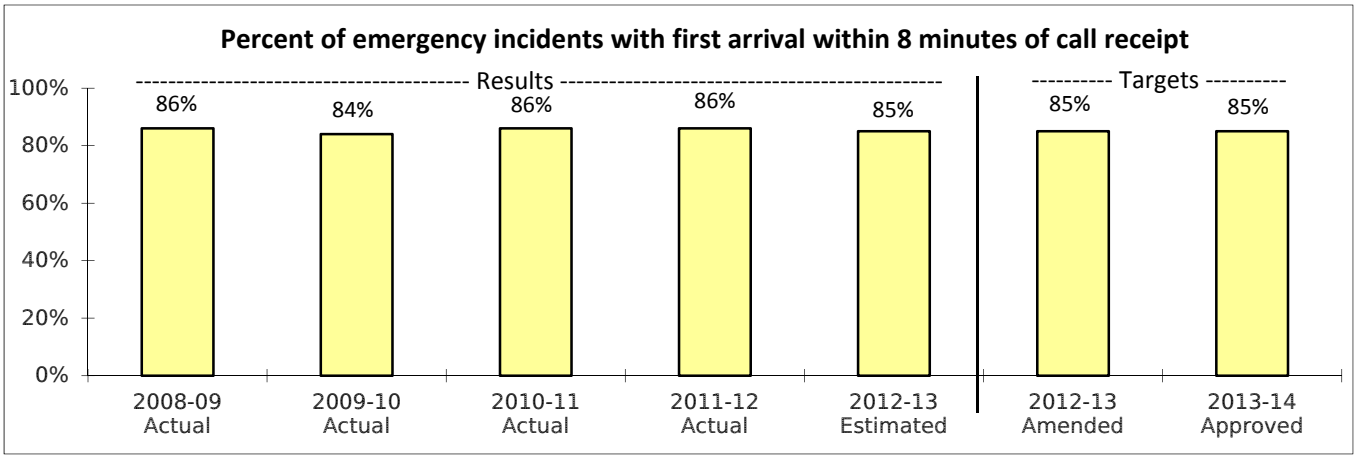
Revenue

For the FY 2013-14 Budget, the department is projecting a net revenue increase of $1.3 million over the FY 2012-13 Budget. The increase is primarily related to staff in the prevention and Fire Marshall's office performing more inspections due to increased construction activity and the addition of new staff to increase inspections and fire prevention at special events. Revenue is also generated from a service agreement between the City of Austin and the City of Sunset Valley for fire service coverage. This is calculated based on property value confirmed later in the budget process and may vary from a budgeted amount, which is projected to slightly increase. The amount is projected at $0.4 million for FY 2013-14, which is slightly higher than FY 2012-13.

Fire / Emergency Response

The Budget includes funding for 1,129 firefighters to support 45 fire stations throughout the city and includes the 36 firefighter increase realized from the FY 2012-13 Staffing for Adequate Fire and Emergency Response (SAFER) grant. This grant allows AFD to attain four-person vehicle staffing upon the graduation of Fire Cadet Class 116 in July 2013, six years ahead of schedule.

In FY 2013-14, call volume is anticipated to increase to 89,000 incidents compared to 86,938 incidents in the previous year. AFD projects that 65,000 incidents will be medical in nature, representing 72% of the total call volume. In 85% of emergency incidents, the first unit will arrive within 8 minutes of call receipt. With the introduction of the automated dispatch system, the average dispatch time for emergency incidents within the AFD area from the time a call enters the dispatch queue to the time the first unit is assigned to an incident is anticipated to reduce from 13 seconds to 8 seconds. The implementation of this new technology will decrease AFD unit response times overall.



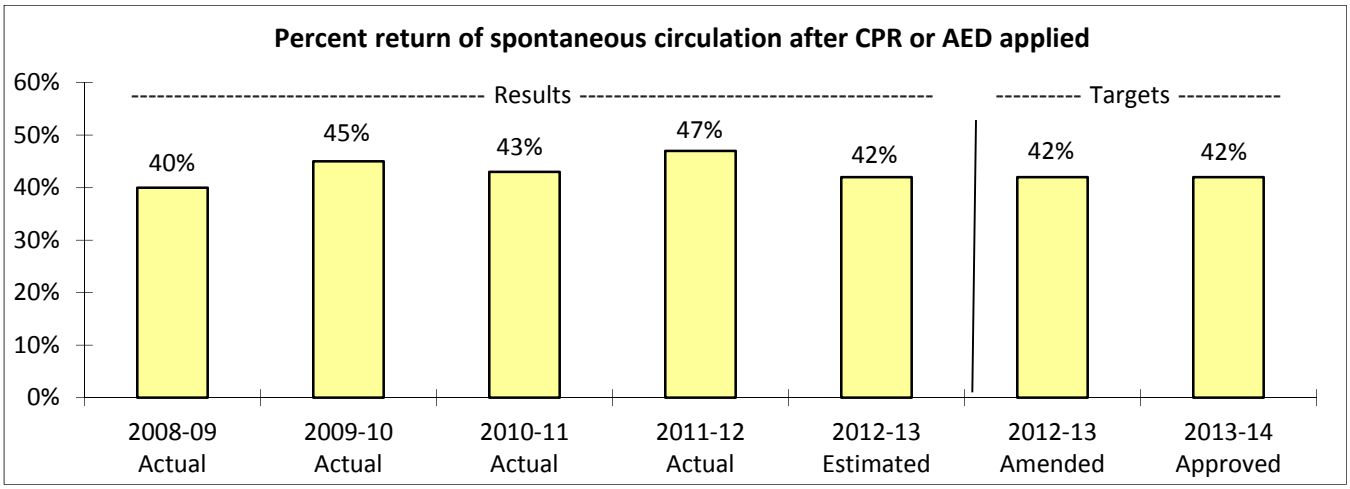
An estimated 42% of cardiac arrest patients in FY 2012-13 for whom AFD crews performed CPR and/or applied an Automated External Defibrillator (AED) experienced a return of spontaneous circulation, thereby increasing their odds of surviving to hospital discharge. This projection is expected to remain constant through FY 2013-14. In FY 2013-14, a new performance measure will calculate cardiac arrest cases that arrive at the hospital with a pulse. This measure provides a better picture of the effectiveness of the pit crew model of keeping patients alive until they reach the hospital. This new measure reflects the essential steps in patient survival of cardiac arrests.

In the prior budget, the Wildfire Division received funding to help local neighborhoods become Fire Adapted Communities through public education and Firewise presentations. Due to the significant wildfires in Central Texas in 2011, AFD saw an opportunity to re-emphasize wildland prevention measures and increase public awareness and education. While FY 2010-11 had some of the highest number of fires in Austin, FY 2011-12 marked the lowest number of fires in Austin over the last

10 years. AFD will continue to leverage major fire events as opportunities to communicate fire prevention messages to the general community and high-risk groups.

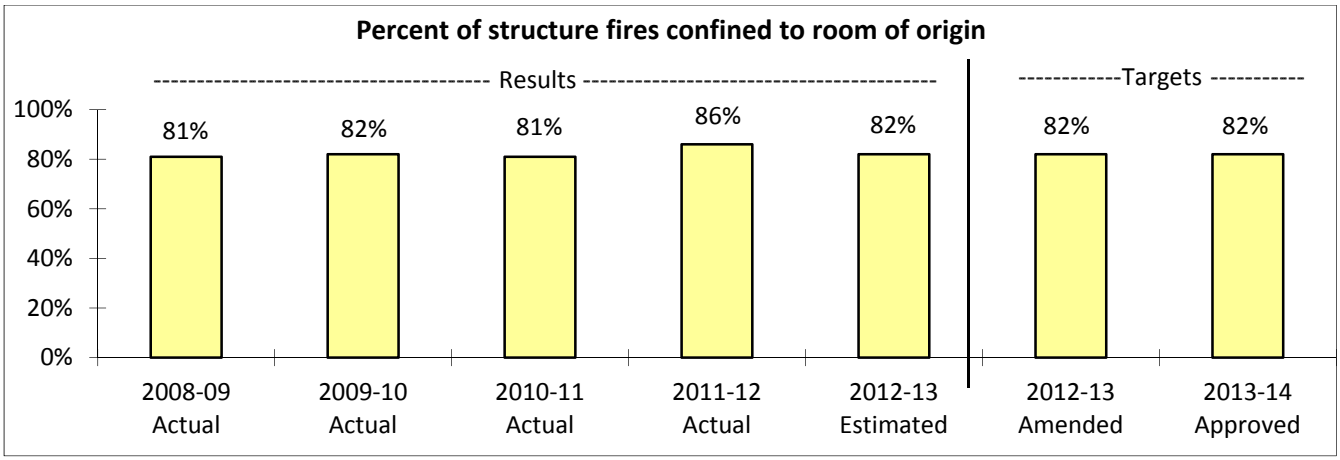
Under the Wildfire Division, the development and implementation of the first phase of the Community Wildfire Protection Plan (CWPP) is expected to be underway by September 2014. The CWPP will provide guidance to all area cities and communities in understanding their wildfire risk situation in order to reduce wildfire threats. The Wildfire Division aims to launch pilot programs in June and July of 2013 focusing on the restoration and maintenance of landscapes in wildland urban interface (WUI) areas. In February 2013, Council approved additional funding for wildfire mitigation and added $1.1 million in a mid-year budget amendment for two Captains, one Burn Boss and the necessary vehicles and equipment. The Budget includes the annualized cost for this staff, commodities and contractuals for $0.4 million for this continuing effort.

At Budget Adoption, Council added $0.2 million for two Lieutenant positions to fully staff the Wildfire Mitigation Division. Another $0.1 million was added for one-time costs for two vehicles, mobile data computers, radios and personal protective equipment related to these positions.

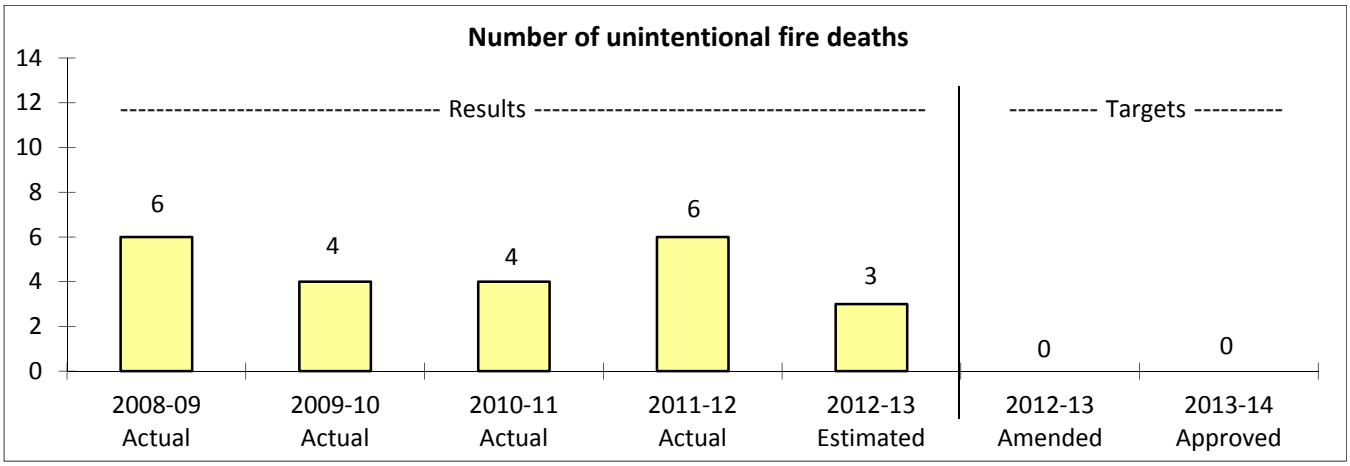


Emergency Prevention

The FY 2013-14 Budget continues funding for Emergency Prevention and Public Education programs. Prevention activities play a key role in reducing the odds that Austin residents and visitors will perish in fires. Public Education activities are essential in helping the residents become proactive in fire prevention measurements. For FY 2013-14, AFD has set a target of zero fire deaths, in line with the Zero Fire Death initiative that began in FY 2009-10. Historically, Austin has averaged between five and six fire deaths per year. In FY 2012-13, AFD had three unintentional fire deaths, which is a decrease from six unintentional fire deaths in FY 2011-12. The years with the lowest fire deaths have coincided with major smoke alarm initiatives by AFD. As a result, AFD personnel aim to install 2,000 smoke alarms in homes throughout Austin.



Both prevention, engineering and inspection services, and operations, emergency services, contribute to another departmental key indicator; the percent of fires confined to the room of origin. In FY 2012-13, 82% of structure fires were confined to the room of origin. AFD anticipates this trend to continue. For multi-family dwellings, the percent of structure fires confined to the room of origin in FY 2012-13 was 87%, compared to 90% in the previous two fiscal years. With the increased amount of public education and smoke alarm installations, this number is anticipated to improve to 90%.



One Stop Shop

The FY 2014 Budget will continue to support the One Stop Shop by adding funding for one Engineer, two Administrative support positions, and four Lieutenant Inspectors. The section also coordinates and organizes the issuance of permits for builders, developers, and property owners; performs inspections of buildings at various stages of construction; ensures that compliant commercial building plans are reviewed in a timely manner; and provides comprehensive land use review services to ensure compliance with local rules and regulations. The Engineer and one Administrative position will enhance customer service by coordinating the plans intake process and working with contractors regarding requirement checklists. The second Administrative position will coordinate a new fire systems permit process. The four new Lieutenants will perform approximately 1,000 inspections each. Therefore, a projected 32,000 building inspections will be performed in FY 2013-14, 4,000 more than is estimated.

Operations Support

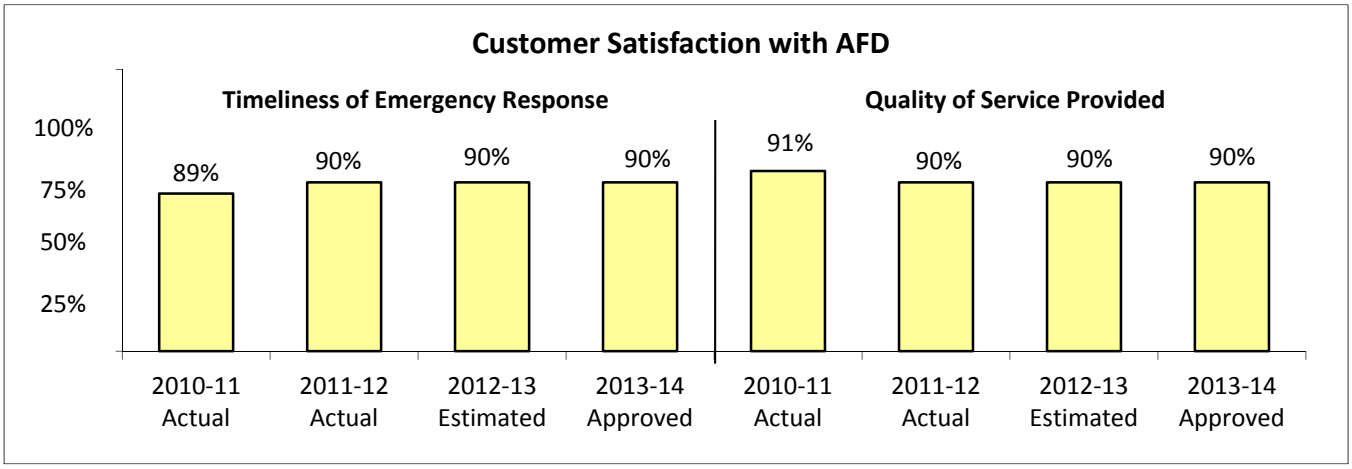
The Operations Support program provides a variety of services such as communications, safety and wellness; education services, equipment and vehicle support, and outreach. Additionally, AFD continues providing dispatch services to the City of Austin and surrounding Emergency Service Districts. With the use of the automated dispatch system, calls are assigned automatically to the closest available units in an emergency incident. As a result, AFD anticipates a decrease in response times over time.

Within the Safety and Wellness activity, AFD plans to complete 2,000 fitness interventions in FY 2013-14. Fitness interventions are key services that help to ensure the employees remain safe and healthy when performing their jobs. These include fitness assessments, private consultations with firefighters regarding fitness, and training activities specific to a firefighting crew. The FY 2013-14 Budget also includes funding for the functions of recruiting, hiring, and the required training of cadets and firefighters. In the prior year, Education Services activity successfully trained two cadet classes with a total of 97 cadets. AFD plans to train two cadet classes of approximately 50 cadets each in FY 2013-14.

Furthermore, AFD will continue the maintenance support of breathing air systems, rescue tools, and apparatus under the Operations Support program. In FY 2013-14, the department will receive funding of $0.3 million for air bottles and the maintenance of breathing apparatuses on a regular replacement schedule rather than utilizing one-time capital purchases. AFD hopes to move to a replacement schedule for other equipment contingent on availability in future budgets.

Customer satisfaction is a fundamental measure of AFD's performance and is an outcome to which all sections of the department contribute. In the most recent survey, 88% of AFD customers expressed satisfaction of timeliness of

emergency response and 89% expressed satisfaction with the quality of services. AFD is committed to maintaining a high level of service and is keeping the goal for customer satisfaction at 90% for FY 2013-14.



Employee Salary and Benefits

The FY 2013-14 Budget includes a 1% retirement contribution, a Step increase for all sworn positions, for a total increase of $1.4 million. The budget also includes a 1.5% wage adjustment for non-sworn positions beginning in October 2013 and an additional wage adjustment to occur in April 2014 for all non-sworn positions, totaling $0.1 million. In addition, the Budget includes a health insurance contribution increase of $0.4 million for both sworn and non-sworn positions.

Other Budget Highlights

The FY 2013-14 Budget also provides funding in other departmental areas. This includes the addition of $0.3 million in one-time funding for special operations equipment and training, twenty-five Automatic External Defibrillators (AEDs), eleven thermal imaging cameras, and replacement of fifteen treadmills for firefighters. Additionally, the budget for retirement payouts is increasing $0.2 million based on a historical analysis of prior-year expenditures. Lastly, increases for fuel and fleet maintenance, promotional exam costs and reestablishing previously deferred uniform costs have a net budget impact of $0.4 million to AFD.

Capital Budget

The FY 2013-14 Capital Budget for AFD includes a total of $4.9 million in new appropriation scheduled largely for various facility improvements. This includes $2.0 million for the design of the new Onion Creek fire station approved by voters in the 2012 G.O. Bond election. Spending for renovations to the drill tower at Pleasant Valley and drill field at Shaw Lane is estimated at $1.3 million. Lastly, the AFD Capital Budget is incorporating findings and recommendations from the Strategic Facilities Master Plan. This involves taking a holistic approach to facility repairs and renovations by addressing station needs through one renovation effort versus numerous disparate efforts at each station.

Fire
Significant Changes

General Fund

Revenue Changes	Dollars
Increased revenue from fees and permits as a result of Prevention and Fire Marshall's office performing more inspections due to increased construction activity and new special events fees and fee changes.	$1,261,469

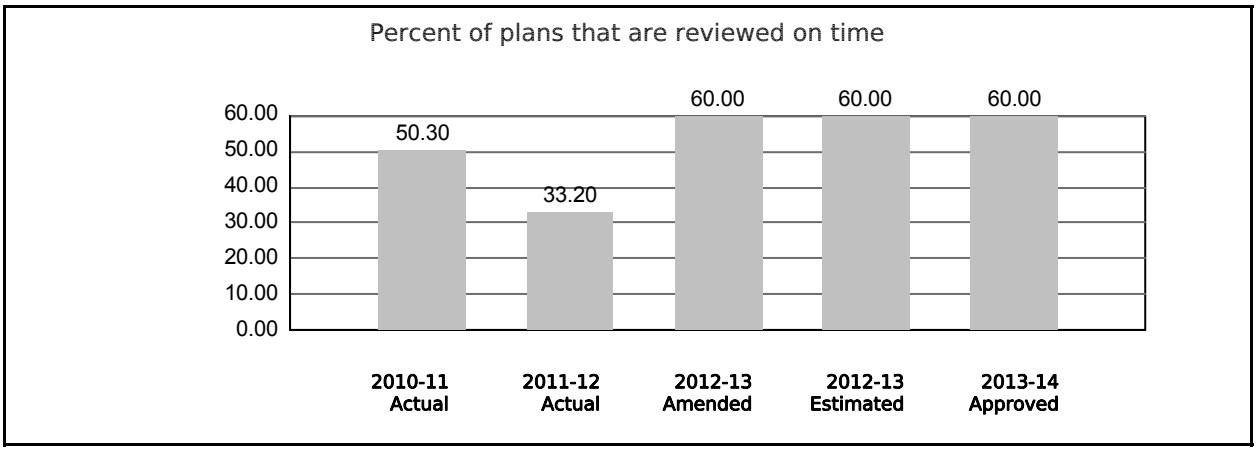
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$495,736
Additional funding to cover increased electric costs resulting from the rate increase.		$113,765
The budget includes a net increase to vehicle fuel and maintenance charges.		$198,882
Departmental Cost Drivers		
Annualized commodity, contractual and personnel costs for three positions for the Wildfire Mitigation unit due to Council's FY 2012-13 mid-year budget amendment.		$435,993
Increase funding for terminal payouts based on prior-year analysis of retirements.		$243,000
Deferred uniform costs from a previous budget is re-established in FY 2013-14.		$100,000
Back-fill overtime is decreasing due to the department filling vacant positions.		($554,220)
Removal of prior year one-time costs that established the Wildfire Mitigation unit.		($236,200)
Step increases related to service tenure for sworn personnel.		$625,000
1% pension contribution for sworn positions effective September 2013.		$758,741
Decrease in rental costs due to warehouse rental space requirements.		($180,886)
Increase included for the Employee Leave Bank.		$1,849

Expenditure Changes	FTEs	Dollars
New Investments		
Funding for replacement of 255 breathing air cylinders and maintenance of air packs due to expired warranties is addressed in FY 2013-14.		$300,000
Costs for promotional exam processing is included in the budget.		$100,000
One administrative assistant position in the Prevention Section to support a new Fire Protection Systems permitting process.	1.00	$64,075
Personnel and one-time costs for 4 Lieutenant positions to inspect new and existing properties.	4.00	$489,300
One Engineer and one Administrative position to support staff to review site plans and permits.	2.00	$189,233
One Research Analyst position related to City Auditor finding to improve management and analysis occupational safety injury data.	1.00	$83,027
Two lieutenant inspectors for increased fire prevention at Special Events.	2.00	$245,736
One-time costs for 25 AEDs, 11 thermal imaging cameras, 15 station treadmills, SCBA related equipment and Special Operations training.		$304,130
Two FTEs to fully staff the Wildfire Mitigation Division and related one-time costs for two vehicles, mobile data computers, radios and personal protective	2.00	$353,836

Fire
Budget Detail by Activity

Program: Emergency Prevention
Activity: Engineering and Inspection Services

The purpose of Engineering and Inspection Services is to ensure fire code compliance so Austin residents and visitors can live, work, and play in fire-safe environments.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	0	150,000	0
General Fund	1,855,622	1,985,224	2,161,353	2,043,377	3,198,657
Total Requirements	$1,855,622	$1,985,224	$2,161,353	$2,193,377	$3,198,657
Full-Time Equivalents					
Civilian	6.00	6.75	5.75	5.75	4.00
Sworn	8.80	10.50	9.25	9.25	15.85
Total FTEs	14.80	17.25	15.00	15.00	19.85
Performance Measures					
Actual number of inspections performed	25,368	23,837	25,000	27,000	32,000
Commercial/industrial fire risk indicator in Austin (annualized)	0.44	0.11	1	0.25	0.75
Number of non-technical inspections	New Meas	New Meas	New Meas	New Meas	9,000
Percent of multi-family residential fires confined to room of origin	90	90	90	87	90
Percent of plans that are reviewed on time	50.30	33.20	60	60	60
Residential fire risk index for multi-family residences in Austin (annualized)	0.55	0.49	1.50	0.50	1

Services

Inspections/code compliance; Coordination and support of in-service inspections by Operations units; Records management and performance reporting; Development services; Design review and design assistance; Inspections and testing services; Emergency response assistance; Coordination with other city departments for special event fire code and safety compliance.; Public education on code requirements; Community relations; Special projects & assignments

Contact

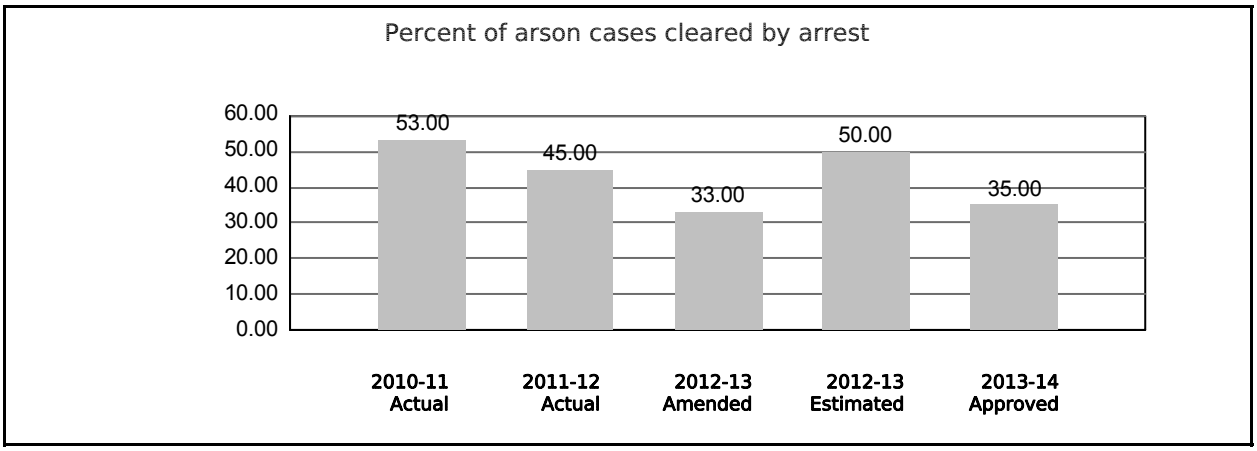
Brian Tanzola, Division Chief, 512-974-0160

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Emergency Prevention
Activity: Investigations

The purpose of Investigations is to provide fire cause determination and to investigate arsons for AFD members, the judicial system and people in the Austin service area in order to prevent fires.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	3,327	1,760	1,350	1,350	0
General Fund	1,797,349	1,859,927	1,971,708	1,969,900	1,851,407
Total Requirements	$1,800,676	$1,861,687	$1,973,058	$1,971,250	$1,851,407
Full-Time Equivalents					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	12.25	12.25	13.00	13.00	12.00
Total FTEs	13.25	13.25	14.00	14.00	13.00
Performance Measures					
Number of juvenile fire setters identified	New Meas	New Meas	70	85	85
Number of juvenile firesetter assessments completed	44	50	60	85	85
Percent of arson cases cleared by arrest	53	45	33	50	35
Total number of arson fires	232	163	150	175	150

Services

Incident investigations, Public education/arson abatement; Juvenile firesetter assessments, Records management; Legal liaison; Training

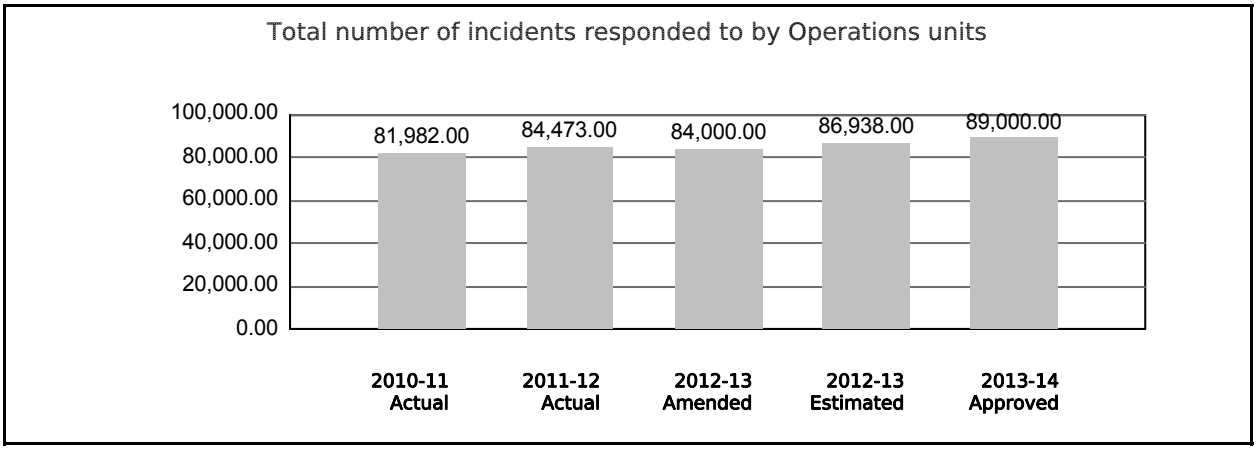
Contact

Aaron Woolverton, Battalion Chief, 512-974-0240

Fire
Budget Detail by Activity

Program: Fire / Emergency Response
Activity: Combat Operations

The purpose of Combat Operations is to control and extinguish fires in the least possible amount of time with the least possible loss of life or property and to provide medical first response, rescue services, and hazardous materials response and mitigation services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	6,316,952	5,746,848	5,635,551	5,963,896	5,794,905
General Fund	101,202,406	107,119,680	109,533,470	109,631,536	111,122,174
Grants	0	0	5,010,000	5,010,000	90,000
Total Requirements	$107,519,357	$112,866,528	$120,179,021	$120,605,432	$117,007,079
Full-Time Equivalents					
Civilian	71.00	71.00	64.00	64.00	63.00
Grants	0.00	0.00	36.00	36.00	36.00
Sworn	964.40	964.40	960.00	960.00	961.00
Total FTEs	1,035.40	1,035.40	1,060.00	1,060.00	1060.00
Performance Measures					
Percent of cardiac arrest due to cardiac cause that arrive at hospital with a pulse	*New Meas*	*New Meas*	*New Meas*	*New Meas*	***40***
Percent of total calls which are medical first responder calls	70	73	70	72	72
Percent of cardiac arrests with return of spontaneous circulation after application of CPR or AED	***43***	***47***	***42***	***42***	***42***
Total number of incidents responded to by Operations units	81,982	84,473	84,000	86,938	89,000

Services

Fire Response, Medical first response, Search and rescue operations, Hazardous materials mitigation, Wildfire prevention and Fuel Mitigation.; In-service fire inspections; Home hazard assessments; Smoke detector installations; Community Service Group; Community collection/distribution centers

Contact

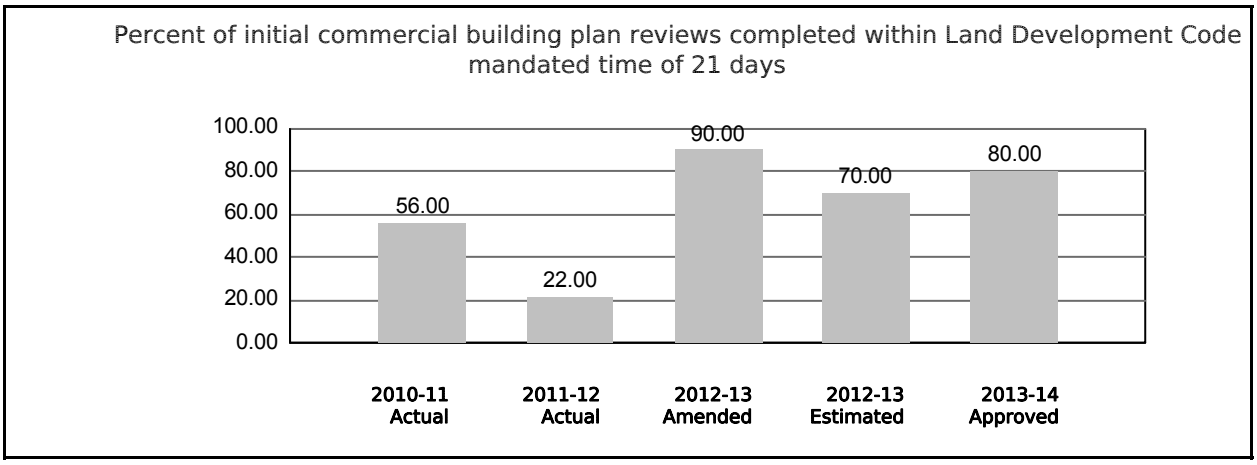
Ken Crooks, Assistant Chief, 512-974-0130

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	3,840	0	60,000	0
General Fund	2,193,976	2,412,917	2,395,957	2,240,543	2,950,305
Total Requirements	$2,193,976	$2,416,757	$2,395,957	$2,300,543	$2,950,305
Full-Time Equivalents					
Civilian	6.00	8.25	9.25	9.25	11.00
Sworn	12.00	10.30	9.75	9.75	13.15
Total FTEs	18.00	18.55	19.00	19.00	24.15
Performance Measures					
Number of fire technical inspections	New Meas	New Meas	9,400	9,000	10,000
Percent of initial commercial building plan reviews completed within Land Development Code mandated time of 21 days	56	22	90	70	80
Percent of on-time subdivision and site plan initial reviews (city-wide)	66	47	50	50	50

Services

Building inspections, Commercial building plan review, Land use review, HAZMAT permits.

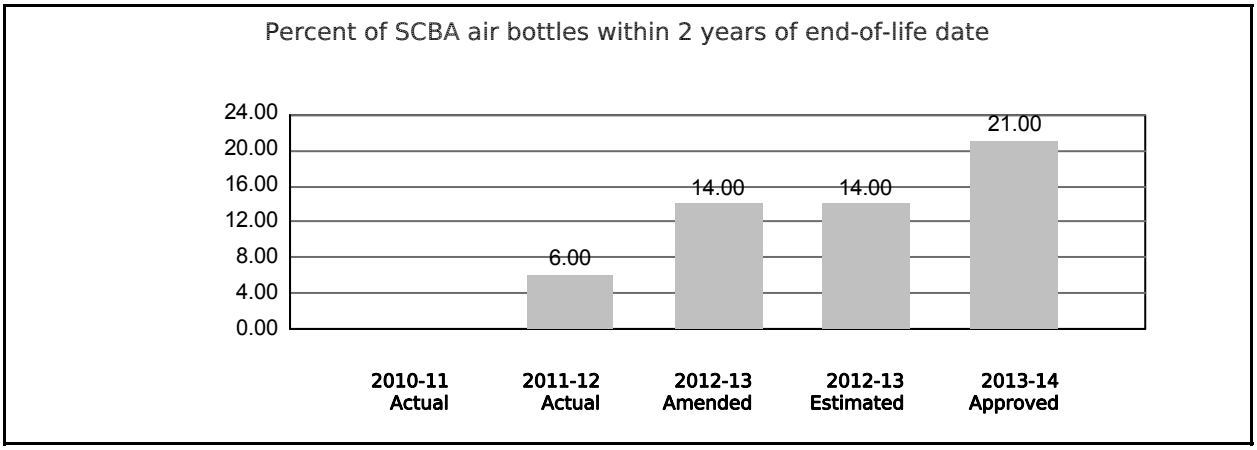
Contact

Dan McNabb, Division Manager, 512-974-2752

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Air, Equipment and Vehicle Support

The purpose of Air, Equipment, and Vehicle Support to provide quality breathing air systems, to procure and test rescue tools, fire hose, and other equipment; to provide equipment maintenance and support, and to serve as liaison with Fleet Services so that AFD firefighters can perform safe and effective emergency operations during fires, rescues, hazardous materials incidents, and training activities.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	1,314,764	1,316,412	1,268,529	1,273,280	1,573,625
Total Requirements	$1,314,764	$1,316,412	$1,268,529	$1,273,280	$1,573,625
Full-Time Equivalents					
Civilian	5.00	5.00	5.00	5.00	5.00
Sworn	5.25	5.25	4.00	4.00	4.00
Total FTEs	10.25	10.25	9.00	9.00	9.00
Performance Measures					
Number of airpack failures during emergency incidents per 100 airpacks	0	0	0	0	0
Number of AFD airpacks and other breathing systems serviced	496	510	486	510	510
Percent of SCBA air bottles within 2 years of end-of-life date	New Meas	6	14	14	21

Services

Emergency scene breathing air supply & support; Breathing air equipment repair & certification; Breathing air safety compliance; Liaison with Fleet for apparatus repair & preventive maintenance; Fire apparatus/equipment specification & procurement; Apparatus performance certifications; Fire equipment maintenance, supply, and distribution; Rescue tool repair and maintenance; Fire hose, nozzle, and appliance maintenance & testing; Maintenance support for air systems used by other City departments; Repair and maintenance of gas-powered lawn equipment

Contact

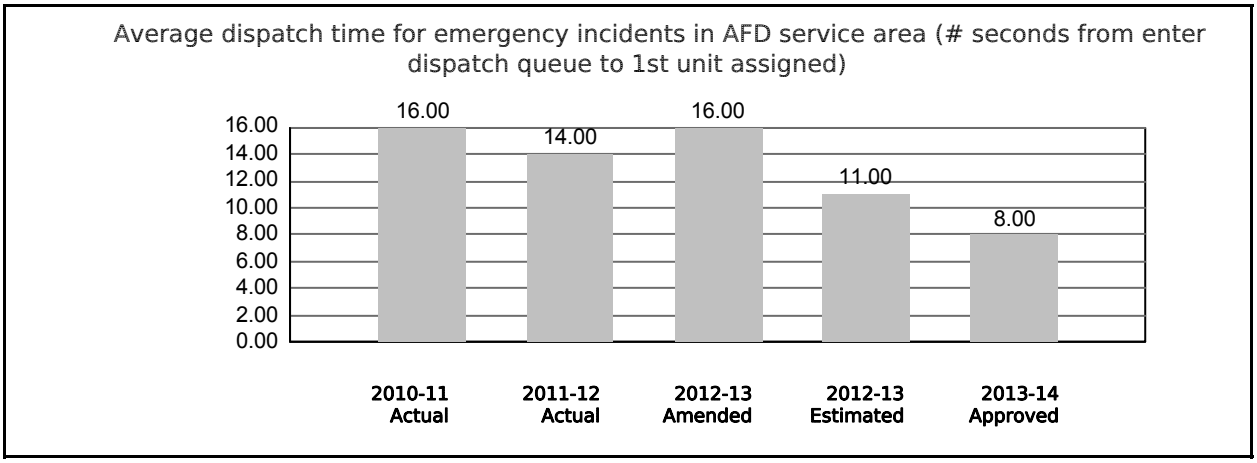
Travis Jordan, Battalion Chief , 512-974-1730

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Communications Section

The purpose of the Communications Section is to provide integrated communications systems and operations to all users and providers of Fire Department services to ensure requests for services are received and responded to quickly and accurately.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	432,546	435,207	376,376	378,726	376,376
General Fund	4,197,790	4,466,274	4,801,740	4,798,876	4,701,112
Total Requirements	$4,630,336	$4,901,481	$5,178,116	$5,177,602	$5,077,488
Full-Time Equivalents					
Civilian	2.00	1.00	1.00	1.00	1.00
Sworn	37.25	39.25	39.00	39.00	38.00
Total FTEs	39.25	40.25	40.00	40.00	39.00
Performance Measures					
AFD call-taking time for calls in AFD service area (# seconds from phone pickup to enter dispatch queue)	38	40	41	42	42
Average dispatch time for emergency incidents in AFD service area (# seconds from enter dispatch queue to 1st unit assigned)	16	14	16	11	8
Number of units dispatched	146,247	135,407	138,000	142,423	140,000
Percent of calls answered within 10 seconds	New Meas	99	96	99	99
Total number of dispatcher calls for service processed	119,637	119,074	120,500	122,780	120,500

Services
Emergency dispatch services; Voice, CAD, data, and radio systems maintenance; Wired/wireless telecommunication systems; Regional emergency fire dispatch.

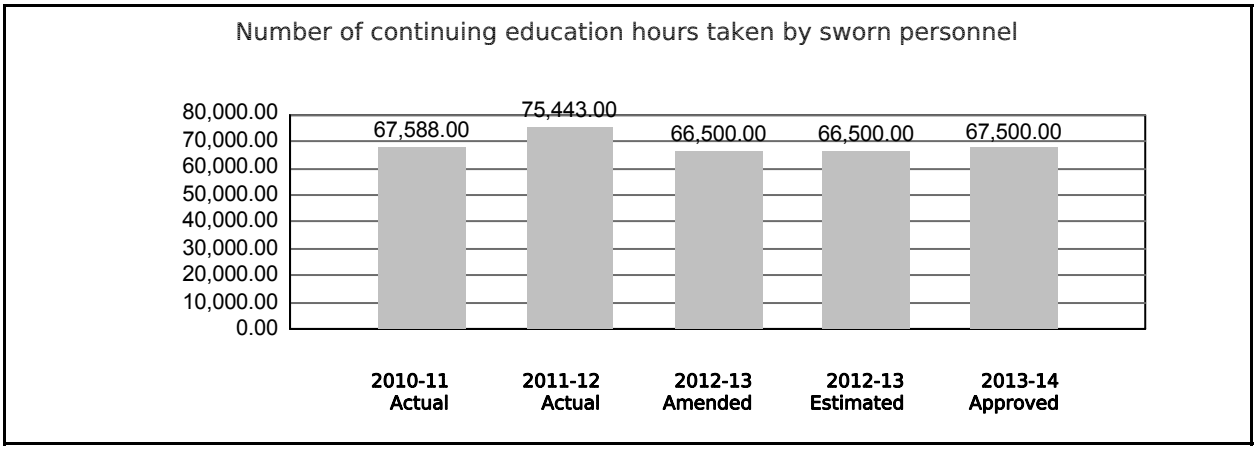
Contact
Chris Swenson, Battalion Chief, 512-974-0401

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Education Services

The purpose of Education Services is to train fire cadets at the Fire Academy; to provide training support and skills assessment for probationary firefighters; and to provide continuing education and professional development programs to AFD firefighters throughout their careers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	27,968	20,417	15,000	15,000	5,000
General Fund	1,862,675	3,504,660	4,210,740	4,240,252	3,990,714
Total Requirements	$1,890,643	$3,525,076	$4,225,740	$4,255,252	$3,995,714
Full-Time Equivalents					
Civilian	5.00	5.00	4.00	4.00	1.00
Sworn	21.80	20.80	31.50	31.50	25.00
Total FTEs	26.80	25.80	35.50	35.50	26.00
Performance Measures					
Number of fire cadets graduated	No Cadet Class	84	101	97	76
Number of continuing education hours taken by sworn personnel	67,588	75,443	66,500	66,500	67,500
Percent of cadets entering the Academy who graduate	No Cadet Class	98.80	95	95	95

Services

Cadet training; Firefighter and EMT Certification; Firefighter continuing education and professional development; Coordinate and administer regional training programs.

Contact

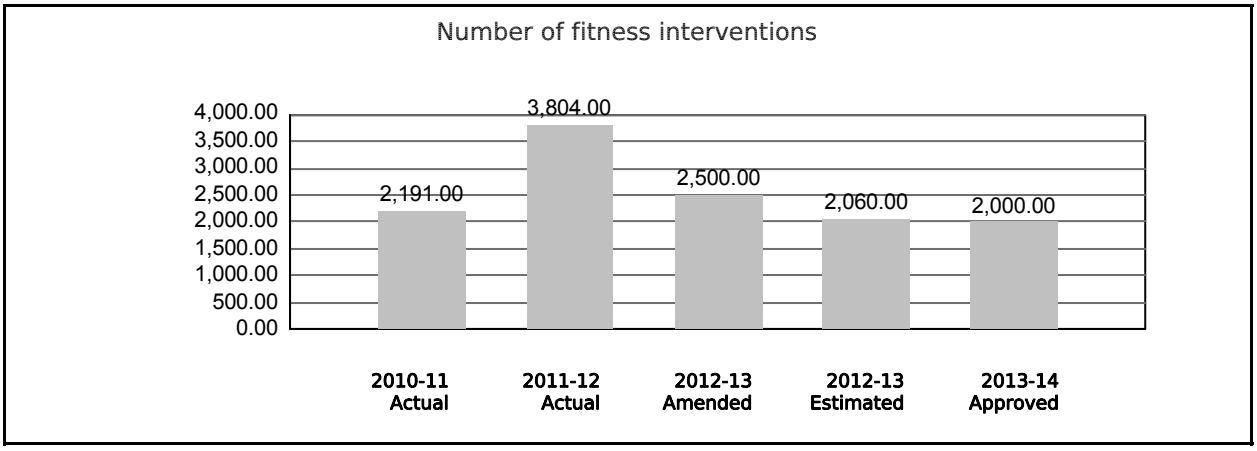
Tom Dodds, Division Chief, 512-974-0130

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Employee Safety and Wellness

The purpose of Employee Safety and Wellness is to produce comprehensive safety and health programs in order to ensure that firefighters perform their duties in a safe working environment and to maintain a healthy, physically fit workforce equipped to handle the physical, mental and emotional demands of their work.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	124,258	44,281	26,741	26,741	27,376
General Fund	2,614,464	2,422,479	2,273,421	2,287,950	2,481,994
Total Requirements	$2,738,722	$2,466,760	$2,300,162	$2,314,691	$2,509,370
Full-Time Equivalents					
Civilian	6.00	6.00	7.00	7.00	8.00
Sworn	11.25	10.25	5.00	5.00	6.00
Total FTEs	17.25	16.25	12.00	12.00	14.00
Performance Measures					
Number of fitness interventions	2,191	3,804	2,500	2,060	2,000
Number of on-duty firefighter fatalities and life-threatening injuries	0	0	0	0	0
Number of medical exams performed	1,321	1,184	1,350	1,130	1,200
Number of AFD personnel exposed to infectious diseases per 1,000 patients contacted	0.50	0.40	0.80	0.80	0.80
Number of incident related on-the-job injuries	62	50	60	60	60

Services

Research and development of safety policies, equipment, and tactics; Fitness/cardiac risk assessment; Firefighter mandatory physicals; Personal Protective Equipment (PPE) specification development and testing; Counseling and behavioral health services; Accident Investigation; Safety Bulletins; Accident Reduction Strategies; Management/Union Safety and Health Committee; Vehicle Accident Review Board; Emergency Response; Fitness education; Joint Fitness Initiative physicals

Contact

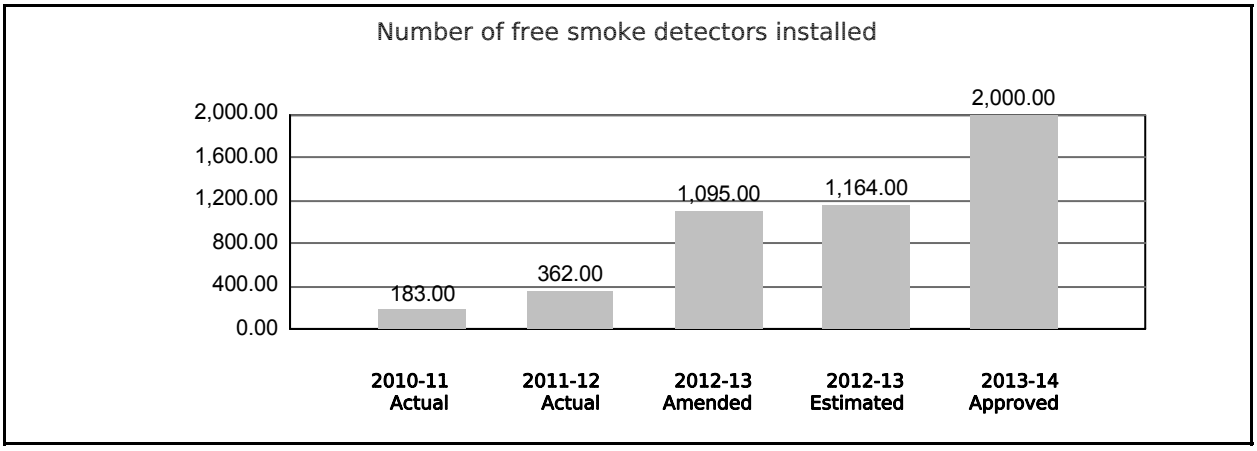
Tom Dodds, Division Chief, 512-974-0130

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Outreach

The Outreach activity delivers innovative outreach efforts driven by community needs, engages our community in pursuit of life safety and fire prevention, and coordinates recruiting activities to attract qualified and diverse candidates for Fire Cadets.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	6,120	0	0	0
General Fund	1,186,216	1,084,993	1,349,667	1,393,155	1,297,393
Total Requirements	$1,186,216	$1,091,113	$1,349,667	$1,393,155	$1,297,393
Full-Time Equivalents					
Civilian	0.00	0.00	0.00	0.00	1.00
Sworn	4.75	3.75	3.50	3.50	9.00
Total FTEs	4.75	3.75	3.50	3.50	10.00
Performance Measures					
Number of apparatus requests filled	474	461	515	542	550
Number of free smoke detectors installed	183	362	1,095	1,164	2,000
Number of public education events	263	262	175	175	225
Number of community events coordinated	New Meas	New Meas	150	75	100
Percent of applicants from groups targeted for recruiting who take the entrance exam	72	59	65	53	53

Services

Community Outreach, Public Education, School-based programs, Recruiting

Contact

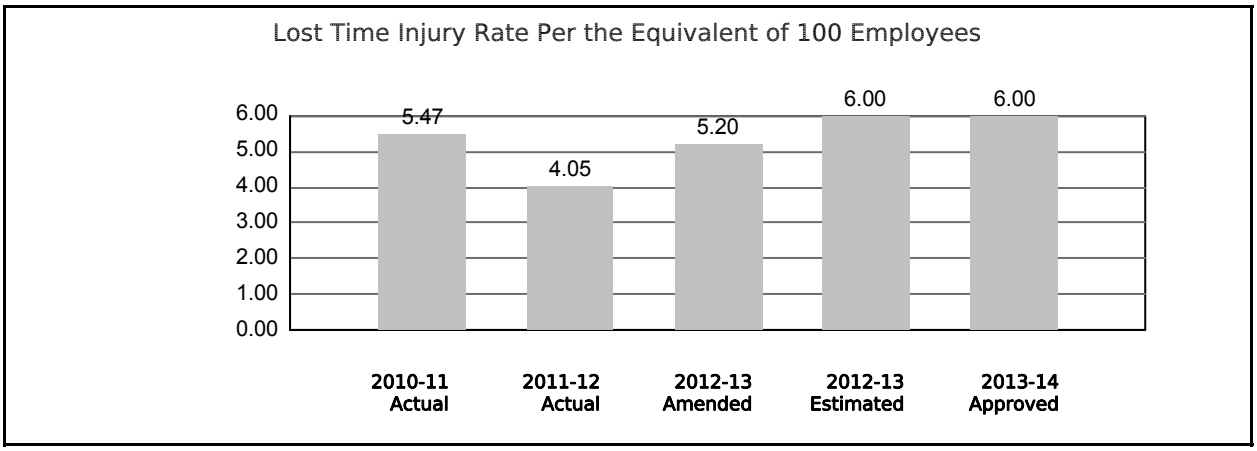
David Girouard, Battalion Chief, 512-974-0130

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of Departmental Support Services is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	47,228	48,351	44,249	44,249	44,249
General Fund	6,090,730	5,743,626	8,312,329	8,400,045	8,745,931
Total Requirements	$6,137,958	$5,791,976	$8,356,578	$8,444,294	$8,790,180
Full-Time Equivalents					
Civilian	25.00	26.00	42.00	42.00	48.00
Sworn	6.25	6.25	10.00	10.00	9.00
Total FTEs	31.25	32.25	52.00	52.00	57.00
Performance Measures					
Average Annual Carbon Footprint	2,860	2,947	2,324	2,947	1,903
Employee Turnover Rate	1.94	2.93	4	4	5
Lost Time Injury Rate Per the Equivalent of 100 Employees	5.47	4.05	5.20	6	6
Number of employee injuries	408	326	350	400	400
Sick leave hours used per 1,000 hours	50.50	50.34	54	54	54

Services

Office of the Director; Strategic and business planning; Budget development, Financial monitoring; Labor-management relations; Collective bargaining contract administration; Business Technology support; Facilities Planning; Warehouse services; Human resources; Payroll; Purchasing; Cadet employment processing; Planning & Research

Contact

Ronnelle Paulsen, Assistant Director, 512-974-5315

Fire
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	929,779	678,103	494,905	494,905	499,916
Total Requirements	$929,779	$678,103	$494,905	$494,905	$499,916

Contact

Ronnelle Paulsen, Assistant Director, 512-974-5315

Bold/Italicized Measure = Key Indicator

Fire - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
EMERGENCY PREVENTION										
Engineering and Inspection Services	$1,855,622	14.80	$1,985,224	17.25	$2,161,353	15.00	$2,043,377	15.00	$3,198,657	19.85
Investigations	$1,797,349	13.25	$1,859,927	13.25	$1,971,708	14.00	$1,969,900	14.00	$1,851,407	13.00
Subtotal	**$3,652,971**	**28.05**	**$3,845,151**	**30.50**	**$4,133,061**	**29.00**	**$4,013,277**	**29.00**	**$5,050,064**	**32.85**
FIRE / EMERGENCY RESPONSE										
Combat Operations	$101,202,406	1,035.40	$107,119,680	1,035.40	$109,533,470	1,024.00	$109,631,536	1,024.00	$111,122,174	1,024.00
Subtotal	**$101,202,406**	**1,035.40**	**$107,119,680**	**1,035.40**	**$109,533,470**	**1,024.00**	**$109,631,536**	**1,024.00**	**$111,122,174**	**1,024.00**
ONE STOP SHOP										
Inspection, Review, and Support	$2,193,976	18.00	$2,412,917	18.55	$2,395,957	19.00	$2,240,543	19.00	$2,950,305	24.15
Subtotal	**$2,193,976**	**18.00**	**$2,412,917**	**18.55**	**$2,395,957**	**19.00**	**$2,240,543**	**19.00**	**$2,950,305**	**24.15**
OPERATIONS SUPPORT										
Air, Equipment and Vehicle Support	$1,314,764	10.25	$1,316,412	10.25	$1,268,529	9.00	$1,273,280	9.00	$1,573,625	9.00
Communications Section	$4,197,790	39.25	$4,466,274	40.25	$4,801,740	40.00	$4,798,876	40.00	$4,701,112	39.00
Education Services	$1,862,675	26.80	$3,504,660	25.80	$4,210,740	35.50	$4,240,252	35.50	$3,990,714	26.00
Employee Safety and Wellness	$2,614,464	17.25	$2,422,479	16.25	$2,273,421	12.00	$2,287,950	12.00	$2,481,994	14.00
Outreach	$1,186,216	4.75	$1,084,993	3.75	$1,349,667	3.50	$1,393,155	3.50	$1,297,393	10.00
Subtotal	**$11,175,909**	**98.30**	**$12,794,817**	**96.30**	**$13,904,097**	**100.00**	**$13,993,513**	**100.00**	**$14,044,838**	**98.00**
SUPPORT SERVICES										
Departmental Support Services	$6,090,730	31.25	$5,743,626	32.25	$8,312,329	52.00	$8,400,045	52.00	$8,745,931	57.00
Subtotal	**$6,090,730**	**31.25**	**$5,743,626**	**32.25**	**$8,312,329**	**52.00**	**$8,400,045**	**52.00**	**$8,745,931**	**57.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$929,779	0.00	$678,103	0.00	$4,355	0.00	$4,355	0.00	$4,355	0.00
Transfers	$0	0.00	$0	0.00	$490,550	0.00	$490,550	0.00	$495,561	0.00
Subtotal	**$929,779**	**0.00**	**$678,103**	**0.00**	**$494,905**	**0.00**	**$494,905**	**0.00**	**$499,916**	**0.00**
Total	**$125,245,771**	**1,211.00**	**$132,594,295**	**1,213.00**	**$138,773,819**	**1,224.00**	**$138,773,819**	**1,224.00**	**$142,413,228**	**1,236.00**

Fire - 2013-14

Expense Refunds

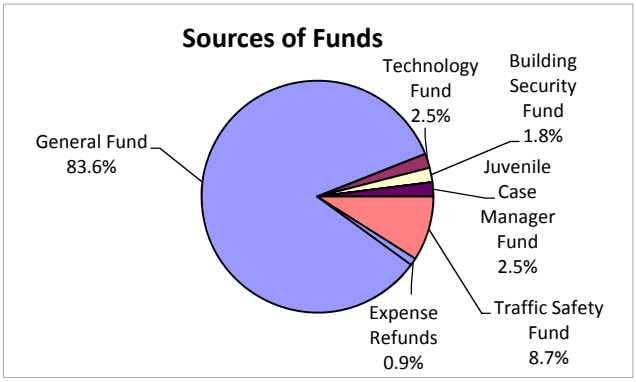
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
EMERGENCY PREVENTION										
Engineering and Inspection Services	$0	0.00	$0	0.00	$0	0.00	$150,000	0.00	$0	0.00
Investigations	$3,327	0.00	$1,760	0.00	$1,350	0.00	$1,350	0.00	$0	0.00
Subtotal	**$3,327**	**0.00**	**$1,760**	**0.00**	**$1,350**	**0.00**	**$151,350**	**0.00**	**$0**	**0.00**
FIRE / EMERGENCY RESPONSE										
Combat Operations	$6,316,952	0.00	$5,746,848	0.00	$5,635,551	0.00	$5,963,896	0.00	$5,794,905	0.00
Subtotal	**$6,316,952**	**0.00**	**$5,746,848**	**0.00**	**$5,635,551**	**0.00**	**$5,963,896**	**0.00**	**$5,794,905**	**0.00**
ONE STOP SHOP										
Inspection, Review, and Support	$0	0.00	$3,840	0.00	$0	0.00	$60,000	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$3,840**	**0.00**	**$0**	**0.00**	**$60,000**	**0.00**	**$0**	**0.00**
OPERATIONS SUPPORT										
Communications Section	$432,546	0.00	$435,207	0.00	$376,376	0.00	$378,726	0.00	$376,376	0.00
Education Services	$27,968	0.00	$20,417	0.00	$15,000	0.00	$15,000	0.00	$5,000	0.00
Employee Safety and Wellness	$124,258	0.00	$44,281	0.00	$26,741	0.00	$26,741	0.00	$27,376	0.00
Outreach	$0	0.00	$6,120	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$584,772**	**0.00**	**$506,025**	**0.00**	**$418,117**	**0.00**	**$420,467**	**0.00**	**$408,752**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$47,228	0.00	$48,351	0.00	$44,249	0.00	$44,249	0.00	$44,249	0.00
Subtotal	**$47,228**	**0.00**	**$48,351**	**0.00**	**$44,249**	**0.00**	**$44,249**	**0.00**	**$44,249**	**0.00**
Total	**$6,952,278**	**0.00**	**$6,306,823**	**0.00**	**$6,099,267**	**0.00**	**$6,639,962**	**0.00**	**$6,247,906**	**0.00**

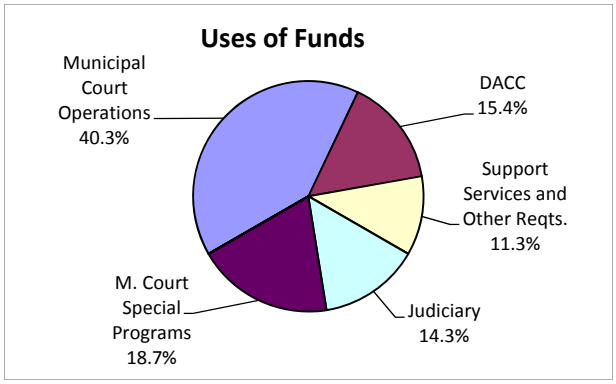
Fire - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
FIRE / EMERGENCY RESPONSE										
Combat Operations	$0	0.00	$0	0.00	$5,010,000	36.00	$5,010,000	36.00	$90,000	36.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$5,010,000**	**36.00**	**$5,010,000**	**36.00**	**$90,000**	**36.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$5,010,000**	**36.00**	**$5,010,000**	**36.00**	**$90,000**	**36.00**

Municipal Court





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$17,593,038	$15,159,346	$17,339,008	$16,043,155	$15,967,744
Requirements	$12,210,406	$12,612,665	$14,260,031	$13,602,261	$14,989,558
Full-Time Equivalents (FTEs)	161.00	162.25	164.25	164.25	165.75
Municipal Court Juvenile Case Fund Manager Fund					
Revenue	$591,066	$435,752	$460,843	$469,741	$469,741
Requirements	$300,033	$403,864	$737,603	$486,276	$757,206
Full-Time Equivalents (FTEs)	6.00	9.00	9.00	9.00	9.00
Municipal Court Traffic Safety Fund					
Revenue	$616,473	$591,878	$1,664,565	$591,878	$1,664,566
Requirements	$616,016	$665,439	$1,664,565	$665,213	$1,664,566
Full-Time Equivalents (FTEs)	2.00	2.00	2.00	2.00	2.00
Municipal Court Building Security Fund					
Revenue	$446,701	$329,927	$343,617	$352,784	$352,784
Requirements	$491,230	$376,791	$343,617	$280,302	$398,617
Municipal Court Technology Fund					
Revenue	$599,667	$441,786	$465,005	$471,753	$471,753
Requirements	$631,134	$521,433	$735,696	$560,852	$678,212
Expense Refunds	$167,548	$169,831	$191,738	$171,738	$177,499
Grants					
Full-Time Equivalents (FTEs)	0.00	0.00	2.00	2.00	2.00
Total Budget	$14,416,367	$14,750,023	$17,933,250	$15,766,642	$18,665,658

*Footnote: In addition to the amount shown above, the FY 2013-14 Budget also includes $22,485 for capital and critical one-time costs.

Municipal Court
Organization by Program and Activity for 2014

Court Judiciary

Central Booking
Municipal Court Services

Downtown Austin Community Court

Community Service Restitution
Court Operations
Rehabilitation Services

Municipal Court Operations

Caseflow Management
Central Booking Support
Civil Parking Administration
Collection Services
Customer Services

Municipal Court Special Programs

Civil Red Light Administration
Court Technology
Security Services
Youth Case Management

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Municipal Court
Mission and Goals for 2014

Mission

To provide fair, efficient, and accountable service to the public by impartially administering justice so that the quality of life is enhanced.

Goals

Provide Exceptional Customer Service

- Meet or exceed customer satisfaction goal of 88% as indicated by the City's Citizen Survey by providing technological advances including additional on-line access for customers.
- Meet or exceed customer satisfaction goal of 90% as indicated through the internal customer surveys by reallocation of resources to accommodate customer peak times.

Provide Effective and Impartial Administration of Justice

- Meet or exceed the compliance rate goal of 95% through skip tracing services, enhanced use of telephone call outs to remind customers of deadlines, and obtaining additional customer input.

Promote Organizational Health

- Improve overall job satisfaction to exceed by 1% to 81% as indicated by the Listening to the Workforce survey by enhancing communication opportunities through technologies.
- Prepare and implement training opportunities as developed by staff to increase professional growth of staff by meeting or exceeding the minimum 16 hour training requirements.

Improve the Quality of Life in DACC jurisdictional areas

- Continue efforts to achieve a goal of 52% of frequent offenders who complete rehabilitative recommendations.
- Continue efforts to achieve a goal of 74% offense reduction for frequent offenders engaged in targeted case management.
- Continue efforts to achieve a goal of 70% completion of court-mandated community service restitution hours assigned to offenders.
- Maintain or exceed a goal of 5,000,000 square feet of community service activities throughout the City of Austin.

Municipal Court

Message from the Director

The Municipal Court and the Downtown Austin Community Court constitute the judicial branch of the City of Austin municipal government. They provide all magistration services for the Travis County jail and handle class 'C' misdemeanor cases filed by a number of City departments, Austin Independent School District (AISD) and the Texas Alcoholic Beverage Commission. Cases that are filed in these courts include: traffic, city ordinance, state code, parking, and red light camera violations. It is anticipated that 381,184 new cases will be filed in FY 2013-14.

The courts provide a number of options other than fine payment for defendants to address their cases. Some options include driving safety, deferred disposition (probation) for motor vehicles and bicycles, payment plans, and community service. For those pleading "not guilty", jury or judge trials are arranged. A Teen Court is another option for juveniles.

The Downtown Austin Community Court (DACC) was established in 1999 to improve the community's quality of life and public order through effective and creative sentencing of public nuisance-type violations such as aggressive solicitation, public intoxication, simple assault, disorderly conduct and possession of drug paraphernalia. It operates within a defined geographical jurisdictional area.

In addition to the downtown courthouse, court services are available at two substations, at the DACC location on 6th Street, by mail, by fax, and online.

The Court's vision is to be the most effective, efficient and impartial municipal court in Texas. It, along with the City's aspiration to be the best-managed city in the country, has created an environment of innovation and continuous improvement with which to address current and upcoming challenges.

Court has achieved several successes from FY 2010-11 to FY 2011-12:

- Reorganization of staff to meet the needs of court, particularly at the front counter, which has increased the percent of customers served within 10 minutes from 72.03% to 80.52%;
- The implementation of e-Citations through collaboration with Austin Police Department, which will increase the percentage of cases initiated and filed within 5 days; and
- The implementation of the web dialer has increased the compliance rate to 100% and decreased the average age of terminated cases from 263 to 256 days.

The courts have identified the following areas on which to concentrate over the next couple of years:

- Current funding is not sufficient to build a courthouse in FY 2013-14. However, efforts continue toward the strategic relocation to a main courthouse;
- Service efficiencies that are economical in the long run but require up-front resources, whether time, money or both, and a number of inter-departmental or outside entity projects or programs that will require Court resources;
- Refocus on the handling of repeat offenders at DACC; and
- Technological upgrades.

Overall, Court has made every effort to identify needs to meet its goals and objectives that focus on exceptional customer service, organizational health, and providing effective and impartial administration of justice.

Rebecca Stark
Clerk of the Municipal Court

Municipal Court

Message from the Director – Downtown Austin Community Court

The Downtown Austin Community Court (DACC) works collaboratively to address the quality of life issues of all residents in the downtown Austin community through the swift, creative sentencing of public order offenders. In FY 2008-09, DACC identified a group of individuals designated as Frequent Offenders. To engage these offenders, DACC implemented an intensive case management program focused on providing wrap-around services in collaboration with other community efforts, such as the Ending Community Homelessness Coalition (ECHO) 100 Homes Campaign, Road to Recovery, a three-way partnership between DACC, Austin Travis County Integral Care (ATCIC) and Travis County Criminal Justice Planning, and Partnership Housing, a four-way partnership between DACC, Caritas, Foundation Communities and the Downtown Austin Alliance (DAA).

Continued collaboration with Travis County Criminal Justice Planning and ATCIC has allowed DACC to directly refer clients to Road to Recovery. Through this collaboration, Road to Recovery has the capacity to treat 40 individuals annually, providing clients with intensive residential substance abuse treatment, connection to mental and physical healthcare, and an array of other intensive support services. In an effort to identify cost savings for individuals entering Road to Recovery and who are provided with access to healthcare and support services, ATCIC has tracked clients utilizing a pre- and post-test methodology for measuring outcomes. Additionally, DACC is working with ATCIC to identify ways to strengthen the 180-day program, with a focus on restructuring post-treatment services in order to provide long-term and permanent stability to the individuals receiving services. DACC has also added additional transitional housing units as part of the continuum of services, so that homeless clients, both male and female, have access to temporary housing after treatment while permanent housing is located. Additionally, a 90-day program was established at Austin Recovery to provide treatment to homeless individuals who are dually-diagnosed, a challenge faced by many of DACC's repeat offenders.

In alignment with the City of Austin's continued efforts to secure additional permanent supportive housing for individuals with the highest needs, and through the above mentioned partnerships and the internal development of a continuum of wrap-around services, the department has been successful in decreasing the amount of cases acquired by frequent offenders who are actively engaged in case management. DACC has also successfully and permanently housed a total of 20 of the most vulnerable, high-needs individuals at Foundation Communities, through the Partnership Housing collaboration.

The FY 2013-14 Budget has been developed to address the ever increasing needs of frequent/repeat offenders who are dealing with medical, mental health and substance abuse issues, many of them also having extensive criminal histories. Resource enhancements to the intensive case management program will allow DACC to continue its goals of stabilizing and housing the priority group of frequent offenders, as well as addressing the needs of individuals that may become Frequent Offenders if the court does not continue to proactively engage them in the community before they are arrested or cited.

In conclusion, the Downtown Austin Community Court will continue towards its goal of becoming the Best Managed Community Court in the nation by fulfilling its mission to collaboratively address the needs of all residents in downtown Austin and surrounding communities. The Court will continue striving towards success in intensively serving and stabilizing repeat offenders through the improvement of a robust rehabilitation program and by working closely with stakeholders to improve the safety and quality of life for defendants, the community, and the citizens of Austin alike.

Peter Valdez
Court Administrator, Downtown Austin Community Court

Budget Highlights

The Municipal Court is organized into five programs, Judiciary, Downtown Austin Community Court (DACC), Municipal Court Operations, Support Services, and Municipal Court Special Programs. The Special Programs include the Building Security Fund, Juvenile Case Manager Fund, Technology Fund and the Traffic Safety Fund.

General Fund revenue totals $16.0 million for FY 2013-14. The revenue, which includes all fines along with some costs and fees, is a net decrease of $1.4 million or 8% from the FY 2012-13 Amended Budget of $17.3 million. The decrease in revenue is mostly attributable to a decline in cases filed at Municipal Court. General Fund expenditures will increase 4.5% over the FY 2012-13 Amended Budget of $14.3 million to $14.9 million. The FY 2013-14 Budget includes wage adjustments, anticipated changes in the City's contribution for health insurance, 2.0 full-time Court Clerk Assistants, additional rehabilitation funding, and miscellaneous operating requirements.

Judiciary

The Judiciary Program is comprised of a Presiding Judge, 7 full-time Associate Judges and 13 Substitute Judges who work on an “as needed” basis. There are also 3.0 full time equivalents (FTEs) providing clerical support. Judges preside over scheduled appearance and trial dockets and also provide magistration at the Travis County jail on a 24/7 basis. 60,000 cases are set on appearance dockets annually and 20,000 are set on trial dockets. At least 42,000 cases are seen on a “walk-in” basis annually. An estimated 82,000 Class ‘C’ misdemeanors, higher charge and search warrants will be issued in FY 2013-14.

Downtown Austin Community Court (DACC)

The Downtown Austin Community Court provides offenders with the means and encouragement to discontinue their criminal behavior through rehabilitation and community service restitution, for the harm caused to the community. DACC concentrates on public nuisance/quality of life violations and, when implemented in the fall of 1999, was originally designed to address 5,000 cases per year. Currently, the Court addresses an average of 8,000 to 10,000 cases annually.

The Court continues its efforts in engaging repeat offenders who require intensive case management services and rehabilitation. A Frequent Offender at DACC is an individual who has had more than 25 legal cases with the Court and has had at least one active case in the last two years; these individuals have been classified as “Tier 1” offenders. The Community Court serves four tiers of offenders. Tier 1 consists of “frequent offenders,” tier 2 consists of individuals with 15-24 cases who are positioned to become frequent offenders without appropriate intervention, tier 3 consists of individuals with 2-14 cases, and tier 4 consists of one-time offenders.

In FY 2013-14 the intensive case managers will continue to engage repeat offenders into rehabilitative services in collaboration with other community efforts, such as the Ending Community Homelessness Coalition’s 100 Homes Project and the City of Austin’s continued effort to secure 350 units of Permanent Supportive Housing units. The Court is currently engaged in another partnership between the City of Austin’s Health and Human Services Department (HHSD), giving the court access to their Emergency Services Grant, Rapid Rehousing Program, focusing on identifying and serving frequent users of DACC, Front Steps at the Austin Resource Center for the Homeless (ARCH) and the COA HHSD’s Communicable Disease Unit. Community Court case managers locate homeless individuals identified as the most vulnerable and connect them to housing resources and wrap-around services.

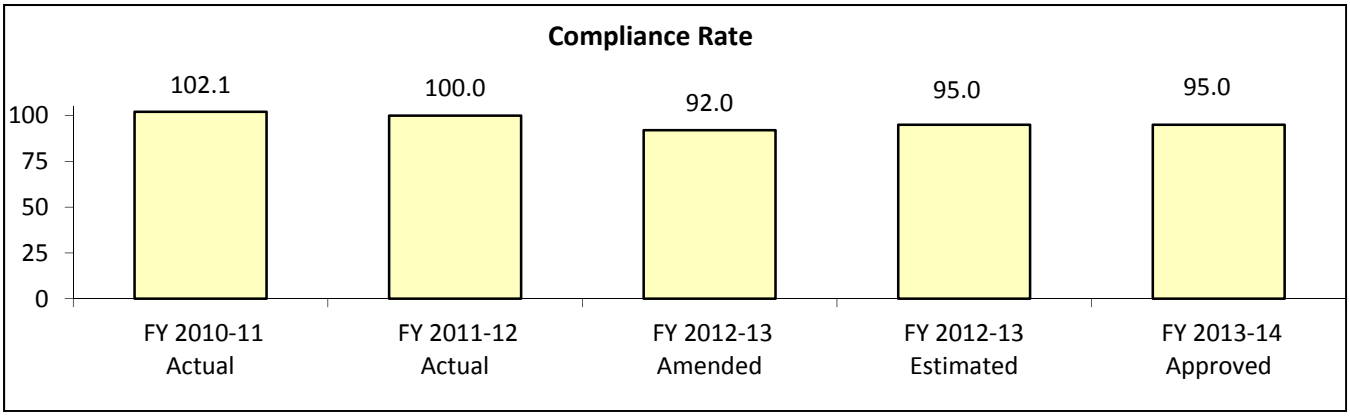
Many housing providers require additional steps be taken before an individual can apply for a unit in their housing complex, such as entry into a substance abuse treatment program lasting anywhere from 30 to 180 days. Tier 1 frequent offenders have extensive criminal histories, in addition to their history with the Community Court, which affects their chances for getting into a stable housing unit. Housing providers will typically raise the criteria for accepting a repeat offender into one of their single room occupancy units.

As a result of a review of unmet service demands, the City Manager authorized the addition of two Court Clerk Assistants to the clerical unit due to the demands associated with the increase in case filings, as well as the continued high utilization of clerical resources when processing cases associated with frequent/repeat offenders. Also, $310,000 has been added to the rehabilitative services budget due to the rise in requests for assistance. With the addition of the case management outreach component, the Court has experienced an increase in voluntary Court compliance, requests for assistance, and connection to services, specifically those services associated with assisting offenders with linkage to a form of stable housing.

Municipal Court Operations and Support Services

More than 100 FTEs are assigned to the Municipal Court Operations program to provide customer services, administration of civil cases, courtroom support, warrant processing, magistrate support, collection services, and updating case files. There are over 350,000 new cases filed annually. 200,000 customers are seen annually at the front counters to handle their cases. There are also more than 315,000 phone calls and approximately 170,000 pieces of mail processed. Personnel also enter, monitor and update case files and prepare warrants for judicial consideration along with numerous other daily duties. A total of $31.0 million is projected to be collected for FY 2013-14: $16.0 million for the City's General Fund, $3.0 million for special purpose funds, and $12.0 million on behalf of the Austin Independent School District (AISD) and other entities.

FY 2013-14 includes funding for reclassifying clerical positions to establish a dedicated quality team to monitor and improve case quality as well as improve operational processes and procedures for efficiencies.



Support Services include administration, accounting, budget, information technology, human resources and facilities. These services are provided for both courts and court users.

Municipal Court Special Programs

The Austin Municipal Court has four special purpose funds: Court Building Security Fund, Court Technology Fund, Juvenile Case Manager Fund, and the Traffic Safety Fund. Revenue in each fund is obtained by collecting court costs upon conviction or deferred sentencing of Class 'C' misdemeanor cases.

Municipal Court Building Security Fund

The Municipal Court Building Security Fund was created in FY 1995-96 and approved by City Council. The purpose of the fund is to provide funding for courthouse security. Revenue is derived from a security fee authorized under Article 102.017 of the Code of Criminal Procedure paid by a defendant convicted of an offense or receiving deferred disposition. The revenue collected is directly related to the number of convictions and deferred dispositions that result with compliance in Class 'C' misdemeanor cases filed. Use of the funds is limited to security personnel, security enhancements and training.

Municipal Court Juvenile Case Manager Fund

Authorized by the City Council in FY 2006-07 as a result of legislation passed in 2005, the Juvenile Case Manager Fund was created to provide for the administration of juvenile dockets and to assist with the provision of alternative sentencing for

youth. The case manager program is designed to hold youth offenders accountable for their actions and enhance public safety. Revenue is derived from a $4 fee authorized under Article 102.0174 of the Code of Criminal Procedure paid by defendants convicted of fine-only misdemeanors. Prior to FY 2011-12, the funding could only be used for juvenile case manager salaries and benefits. Legislation in 2011 expanded its permitted use to supplies and services.

Municipal Court Technology Fund

The Municipal Court Technology Fund was created in FY 1998-99 and approved by City Council. The purpose of the fund is to provide funding to enhance court technology. Revenue is derived from a $4 technology fee authorized under Article 102.0172 of the Code of Criminal Procedure paid by a defendant convicted of a misdemeanor offense or receiving deferred disposition. The revenue collected is directly related to the number of convictions and deferrals resulting from Class 'C' misdemeanor charges. The primary requirement of the fund is to finance the purchase and maintenance of technological enhancements and the resulting maintenance for municipal courts. Use of the funds collected is limited to court technology. Savings are maintained in the fund for a new case management system.

Municipal Court Traffic Safety Fund

In FY 2006-07, the City Council created the Red Light Camera Program as authorized by the 80th Texas Legislature, and established the Municipal Court Traffic Safety Fund. Currently there are 10 cameras operational at key intersections across the City. The installations of 5 additional cameras are planned for FY 2013-14. The City's portion of the revenue from the $75 penalty for each violation (as well as a $25 late fee for violations not paid with 30 days) may be used to fund traffic safety programs. State law requires half of the net revenue generated by a Red Light Camera Program be sent to the state. The City must deposit its share of net revenue into a special account used only to fund traffic safety programs including pedestrian safety programs, public safety programs, intersection improvements and traffic enforcement.

Municipal Court
Significant Changes

General Fund

Revenue Changes	Dollars
Compliance to parking meter payments resulted in decrease in parking revenue.	($350,410)
Decrease in revenue for penalties associated with traffic fines, warrant fees, deferral fees, special expense fees, service fees, misdemeanors, and other miscellaneous revenue. Traffic revenue is the major driver for the decrease.	($1,020,854)

Expenditure Changes	FTEs	Dollars
City-wide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$256,704
Department Cost Drivers		
Lease costs increase for the DACC and South Substation located in the Cherry Creek Plaza.		$7,196
Part-time employee position eliminated. Cost savings redistributed.	(0.50)	$0
Increased funding for reclassification of clerical positions.		$87,841
Vacancy savings increase by 1%.		($105,560)
New Investments		
Co-Sponsorship of the Austin Travis County Reentry Roundtable. Includes a transfer from the Austin Police Department.		$40,000
Funding for DACC Court Clerk Assistants and set-up costs added.	2.00	$114,775
Additional funding for rehabilitation services added in FY 2013-14.		$310,000

Municipal Court Juvenile Case Manager Fund

Expenditure Changes	FTEs	Dollars
City-wide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$9,934

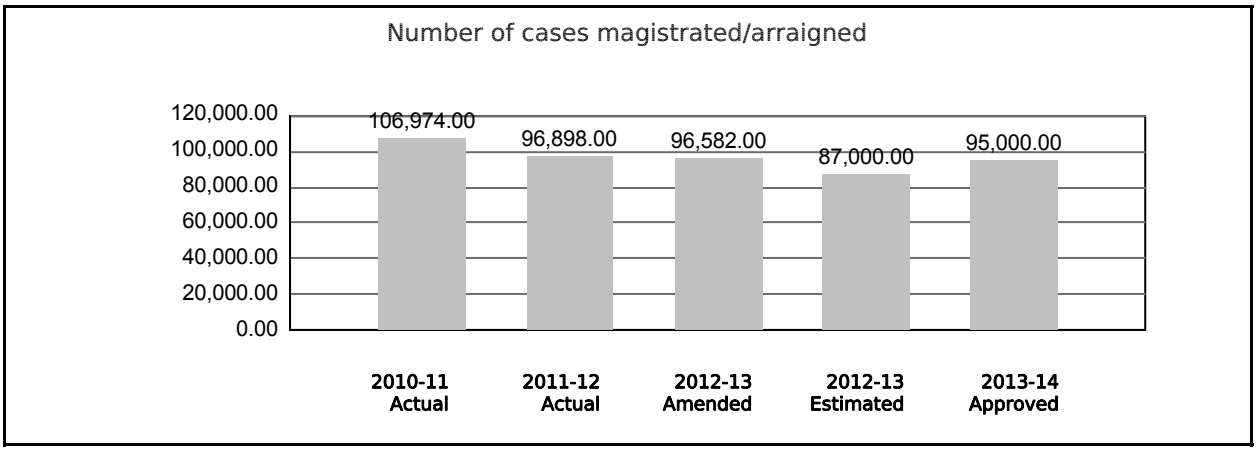
Municipal Court Technology Manager Fund

Expenditure Changes	FTEs	Dollars
Department Cost Drivers		
Decrease in case management consultant services and minor computer purchases.		($57,484)

Municipal Court
Budget Detail by Activity

Program: Court Judiciary
Activity: Central Booking

The purpose of the Central Booking activity is to provide magistration/arraignment services for arrestees in Travis County.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	1,007,891	1,057,933	1,077,223	1,080,038	1,099,110
Total Requirements	$1,007,891	$1,057,933	$1,077,223	$1,080,038	$1,099,110
Full-Time Equivalents					
General Fund	3.00	3.00	3.00	3.00	3.00
Total FTEs	3.00	3.00	3.00	3.00	3.00
Performance Measures					
Number of higher charges magistrated	67,601	63,573	61,582	62,000	65,000
Number of cases magistrated/arraigned	106,974	96,898	96,582	87,000	95,000
Number of Class C misdemeanor cases arraigned	39,373	33,325	35,000	25,000	30,000
Number of emergency protective orders issued	2,363	1,798	1,800	1,800	2,000
Percent of release to appear cases to the number of class C cases prepared	3.38	5.59	4.50	6.79	6.50

Services

Perform all magistration duties to include: consider personal bonds; evaluate requests for and issue Emergency Protection Orders; conduct magistration of higher charge cases; set bonds; and conduct arraignment of Class C misdemeanor cases and rule on Emergency Protection Order modifications.

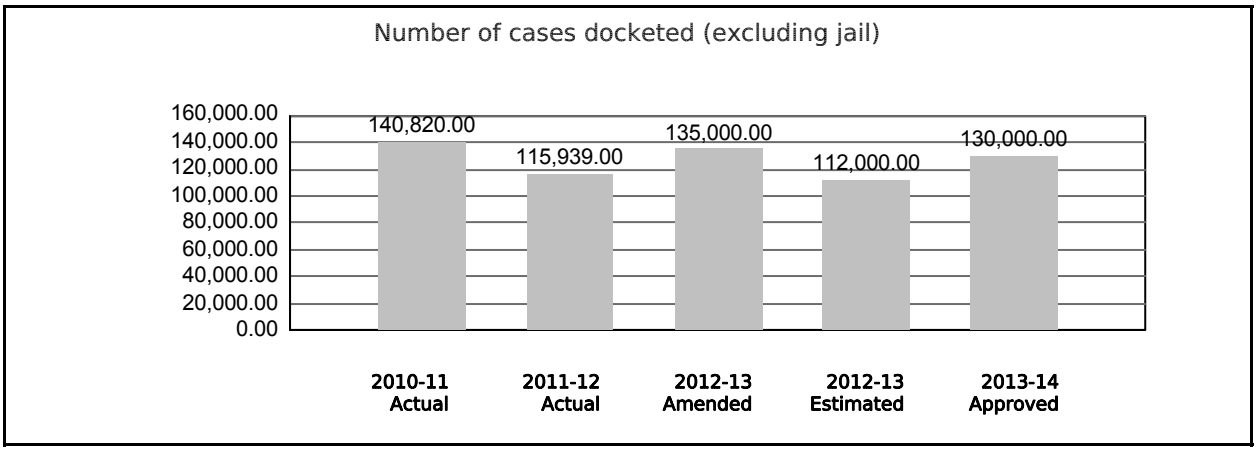
Contact

Judge Evelyn McKee, Presiding Judge, 512-974-4692

Municipal Court
Budget Detail by Activity

Program: Court Judiciary
Activity: Municipal Court Services

The purpose of the Municipal Court Services activity is to preside over cases for people with business before the court, so that they receive timely and impartial justice.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	1,410,338	1,402,382	1,538,020	1,462,385	1,562,099
Total Requirements	$1,410,338	$1,402,382	$1,538,020	$1,462,385	$1,562,099
Full-Time Equivalents					
General Fund	8.50	7.75	8.00	8.00	8.00
Total FTEs	8.50	7.75	8.00	8.00	8.00
Performance Measures					
Number of cases appealed to County Court	14	20	25	15	15
Number of higher charge arrest warrants issued	4,941	4,869	5,000	4,500	5,000
Number of Class C warrants and commitments signed/issued	126,688	73,488	90,000	68,106	75,000
Number of search warrants issued	1,332	1,718	1,800	1,850	1,850
Number of cases docketed (excluding jail)	140,820	115,939	135,000	112,000	130,000
Percent of Class C appearance warrants and commitments signed within 30 days of preparation	69.18	83.84	80	80	80

Services

Review probable cause affidavits; Implement legislative changes; Issue orders and sign judgments; Research case law; Interpret law; Hold trials and hearings for adults and juveniles; Hear appeals of parking, camera at red light, and dangerous dog cases; Complete State-mandated training; Review and issue warrants; Issue arrest warrants in higher charge cases (Class A & B Misdemeanors and Felonies); Issue commitments to hold defendants; Conduct training and education for criminal justice partners and citizens; Rule on request for emergency protection order modifications.

Contact

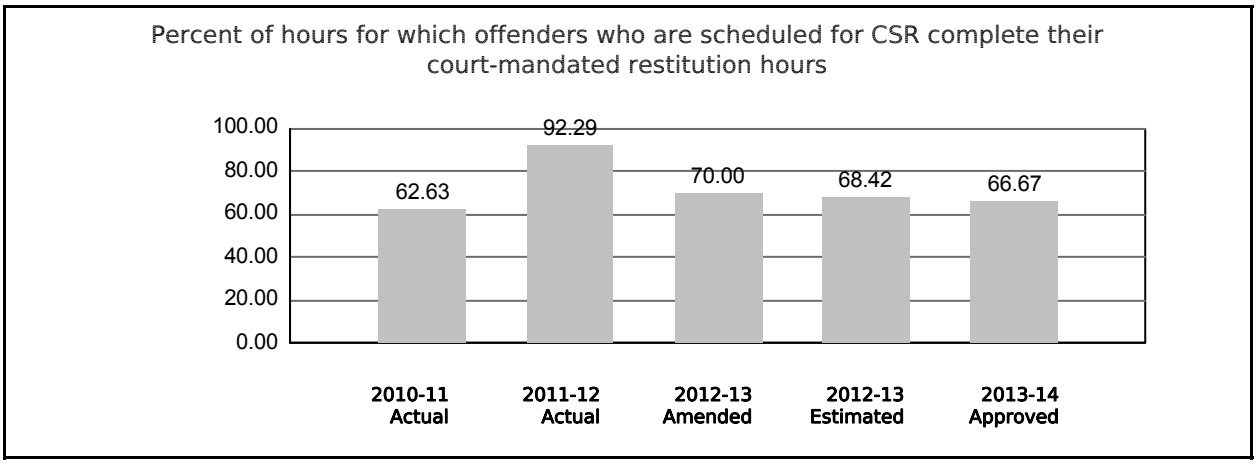
Judge Evelyn McKee, Presiding Judge, 512-974-4692

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court
Activity: Community Service Restitution

The purpose of the Community Service Restitution (CSR) activity is to link criminal actions to a consequence for offenders so that the community can experience restorative justice.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	149,261	155,554	171,738	171,738	177,499
General Fund	230,047	221,504	289,241	273,197	294,331
Total Requirements	$379,308	$377,058	$460,979	$444,935	$471,830
Full-Time Equivalents					
General Fund	6.50	6.50	6.50	6.50	6.50
Total FTEs	6.50	6.50	6.50	6.50	6.50
Performance Measures					
Number of graffiti clean-up locations completed by DACC work crews	3,124	2,482	2,800	2,051	2,000
Percent of hours for which offenders who are scheduled for CSR complete their court-mandated restitution hours	62.63	92.29	70	68.42	66.67
Total of number of square footage completed for community service activities: graffiti abatement; ARR; Code Enforcement; PARD; and other City Departments or citizens	New Meas	New Meas	3,000,000	5,216,439	5,000,000

Services

Individualized sentencing to Community Service Restitution based upon assessment of the defendant; Mandatory CSR supervision of defendants from Community Court and Municipal Court, or probationers from Travis County Probation; Ensure accountability of offenders by tracking the community services they are sentenced to perform, ensure that offenders perform projects that restore the community; Coordinate community-based CSR resources.

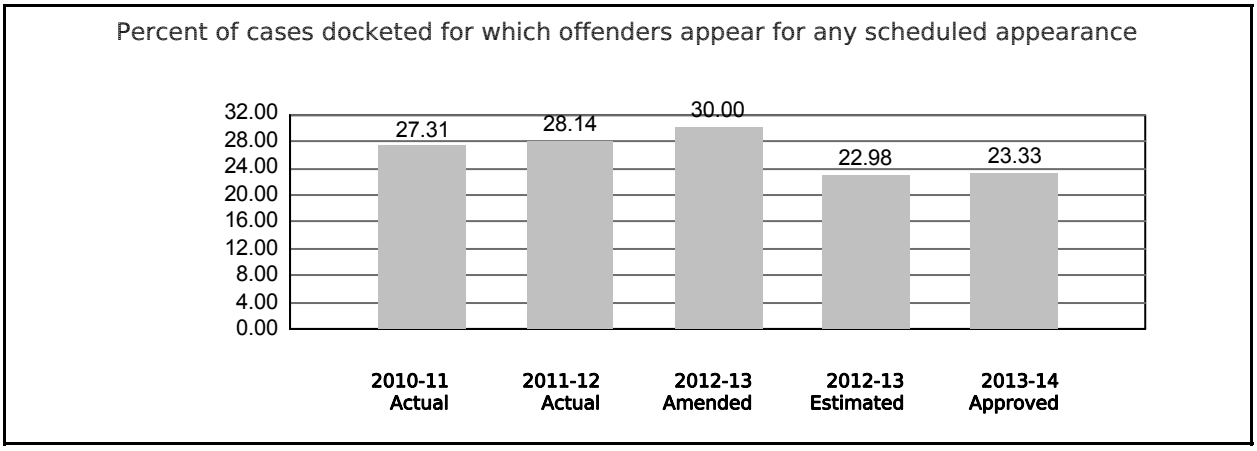
Contact

Pete Valdez, Court Administrator, 512-974-4873

Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court
Activity: Court Operations

The purpose of the DACC Court Operations activity is to analyze, evaluate, support and provide alternative options consistent with Therapeutic Jurisprudence and Restorative Justice Models, aimed at increasing the effectiveness of community service restitution and rehabilitation assistance, while assuring that due process requirements are met.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	634,663	688,290	740,961	746,308	928,631
Total Requirements	$634,663	$688,290	$740,961	$746,308	$928,631
Full-Time Equivalents					
General Fund	7.00	7.00	7.00	7.00	9.00
Total FTEs	7.00	7.00	7.00	7.00	9.00
Performance Measures					
Number of cases filed requiring appearance at DACC	10,603	8,053	8,000	13,344	12,500
Number of cases appearing at DACC on any scheduled docket	10,696	8,075	8,500	11,031	10,500
Percent of cases docketed for which offenders appear for any scheduled appearance	27.31	28.14	30	22.98	23.33
Total number of cases docketed	39,163	28,696	23,300	48,000	45,000

Services

Legally process defendants; Inform defendants of their due process rights, options, and of their obligations within the process; Create and file cases; Prepare dockets; Conduct bench and jury trials related to homeless individuals; Conduct Jury empanelment; Conduct Arraignment dockets; Accept pleas; Issue and confirm warrants; Initiate warrant service; Prepare statistical reports; Enter data; Assist prosecutors, defense attorneys and defendants; Community Service Restitution and Rehabilitation Service planning, coordination and portfolio management.

Contact

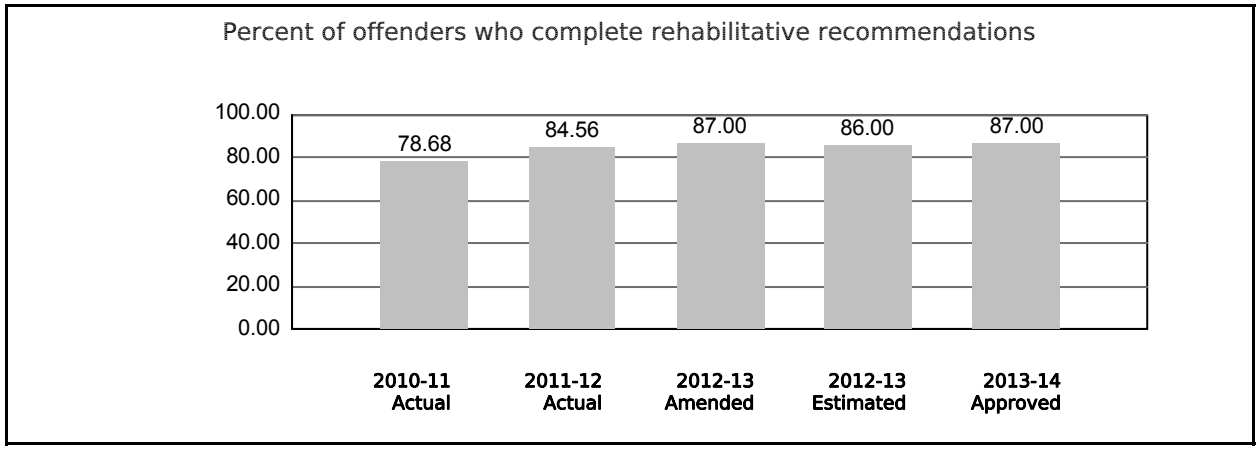
Pete Valdez, Court Administrator, 512-974-4873

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court
Activity: Rehabilitation Services

The purpose of the Rehabilitation Services activity is to assess and refer offenders to substance abuse treatment, transitional and permanent housing, mental health services, medical services, employment training and other social services that will reduce criminal involvement, reduce the burden on publically-funded systems, and promote life-changing behavior.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	887,772	1,037,563	1,152,952	1,137,421	1,466,311
Total Requirements	$887,772	$1,037,563	$1,152,952	$1,137,421	$1,466,311
Full-Time Equivalents					
General Fund	4.50	4.50	6.50	6.50	6.50
Grants	0.00	0.00	2.00	2.00	2.00
Total FTEs	4.50	4.50	8.50	8.50	8.50
Performance Measures					
Number of clients successfully completing residential treatment at Road to Recovery	23	33	25	20	25
Percent of offenders who complete rehabilitative recommendations	***78.68***	***84.56***	***87***	***86***	***90***

Services

Individualized screening/assessment of needs for defendants referred for access to a continuum of rehabilitative options including but not limited to: substance abuse inpatient and aftercare/outpatient treatment, substance abuse education, mental health support and services, crisis intervention services, medical services, job training, transitional and permanent housing assistance, and support services.

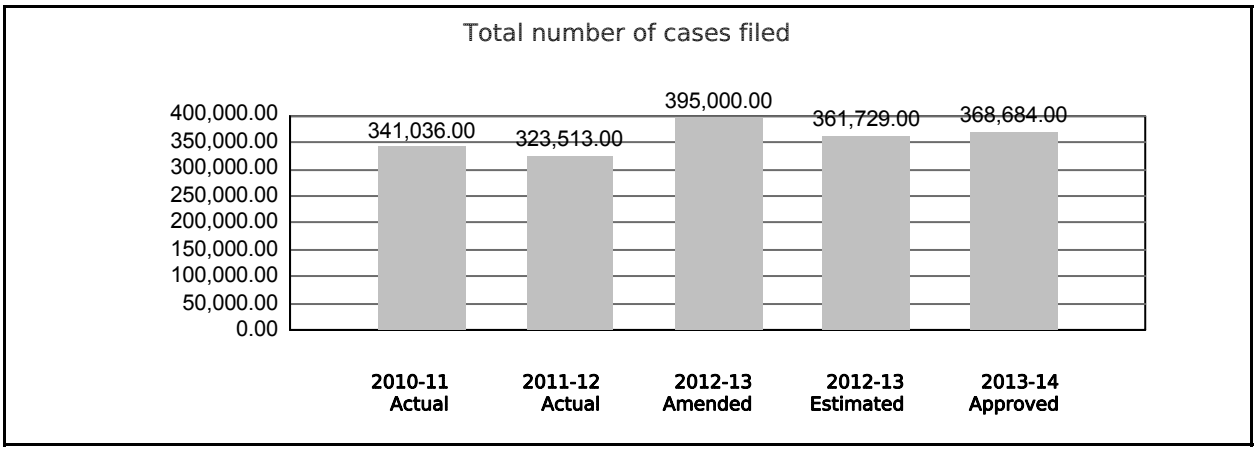
Contact

Pete Valdez, Court Administrator, 512-974-4873

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Caseflow Management

The purpose of the Caseflow Management activity is to process cases for staff and customers so that cases are current.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	8,193	0	0	0	0
General Fund	2,320,804	2,370,397	2,741,481	2,540,435	2,934,395
Total Requirements	$2,328,997	$2,370,397	$2,741,481	$2,540,435	$2,934,395
Full-Time Equivalents					
General Fund	43.25	42.25	43.50	43.50	44.50
Total FTEs	43.25	42.25	43.50	43.50	44.50
Performance Measures					
Number of cases set on scheduled dockets and appearing at walk-in dockets	***140,820***	***115,939***	***150,000***	***115,000***	***124,000***
Percent of cases set on a docket within 60 days	***94.67***	***96.66***	***97***	***97.50***	***97***
Percent of cases initiated within five business days from receipt	92.24	98.54	98	98	98
Total number of cases filed	***341,036***	***323,513***	***395,000***	***361,729***	***368,684***

Services

Schedule court calendars (docket calendar, officers' schedules, administrative hearings for dangerous dog and junk vehicle appeals); Court-related processing (appeals, dispositions, subpoenas, motions); arrest and search warrant preparation and confirmation; NISI (bond forfeiture) case preparation; Court-related records management.

Contact

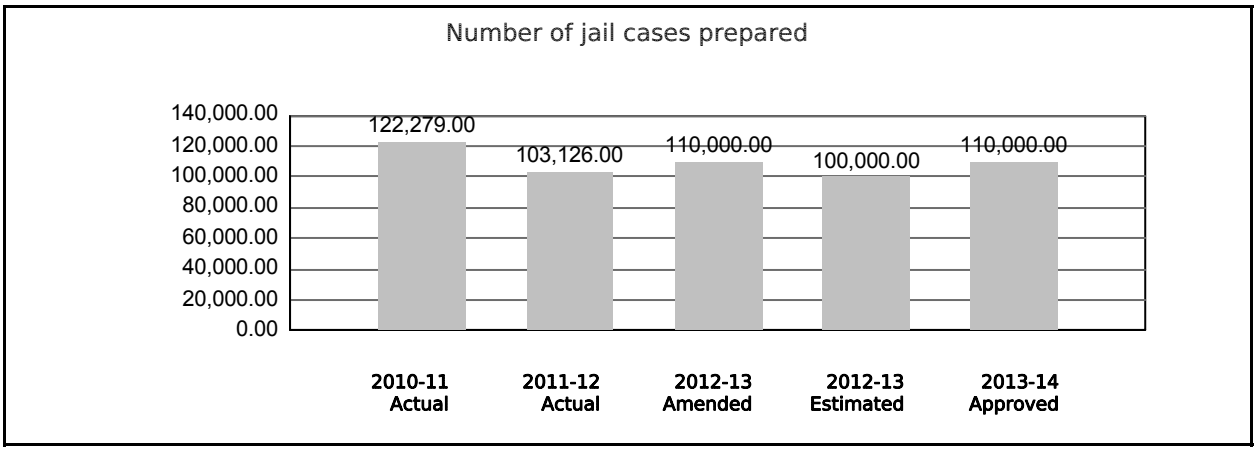
Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Central Booking Support

The purpose of the Central Booking Support activity is to prepare documents for Judges, law enforcement officers and the public so that magistration / arraignment is achieved.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,256	-281	0	0	0
General Fund	535,888	614,706	669,336	669,336	790,075
Total Requirements	$537,144	$614,425	$669,336	$669,336	$790,075
Full-Time Equivalents					
General Fund	11.25	11.25	11.25	11.25	13.25
Total FTEs	11.25	11.25	11.25	11.25	13.25
Performance Measures					
Number of jail cases prepared	122,279	103,126	110,000	100,000	110,000
Number of Emergency Protective Orders prepared	2,363	1,798	1,800	1,800	2,000
Percent of release to appear cases to the number of class C cases prepared	3.38	5.59	4.50	6.79	6.50

Services

Distribute Emergency Protective Orders (EPOs); Update cases; Process magistration documents; Process arrest and release documents; Provide information to customers; Collect fine and bond payments.

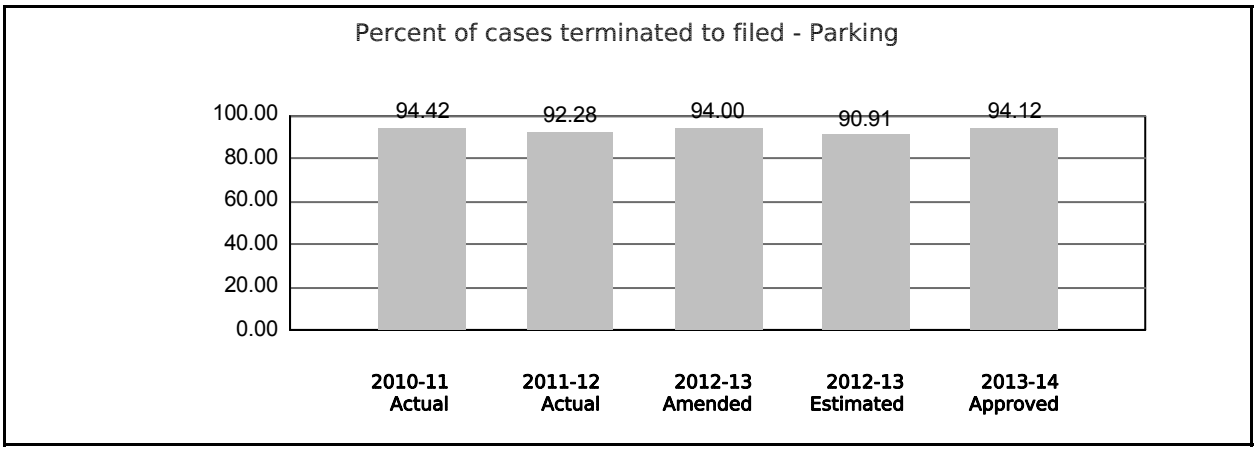
Contact

Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Civil Parking Administration

The purpose of the Civil Parking Administration activity is to process parking citations and payments, conduct parking hearings, and order vehicle booting or impoundment so that due process is ensured.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	7,245	12,110	0	0	0
General Fund	444,027	452,829	501,210	484,641	419,558
Total Requirements	$451,272	$464,939	$501,210	$484,641	$419,558
Full-Time Equivalents					
General Fund	6.75	7.75	6.25	6.25	5.25
Total FTEs	6.75	7.75	6.25	6.25	5.25
Performance Measures					
Number of cases filed - Parking	121,626	161,890	170,000	165,000	170,000
Number of parking hearings held	3,170	3,760	3,000	3,200	3,000
Percent of cases terminated to filed - Parking	94.42	92.28	94	90.91	94.12

Services

Conduct parking hearings; Initiate cases, process payments, process affidavits, and maintain parking records; Issue boot and tow orders; Send delinquent notices; Coordinate with law enforcement and other departments to coordinate the actual booting and towing of vehicles; Process payments of fines including those for Cameras at Red Light violations.

Contact

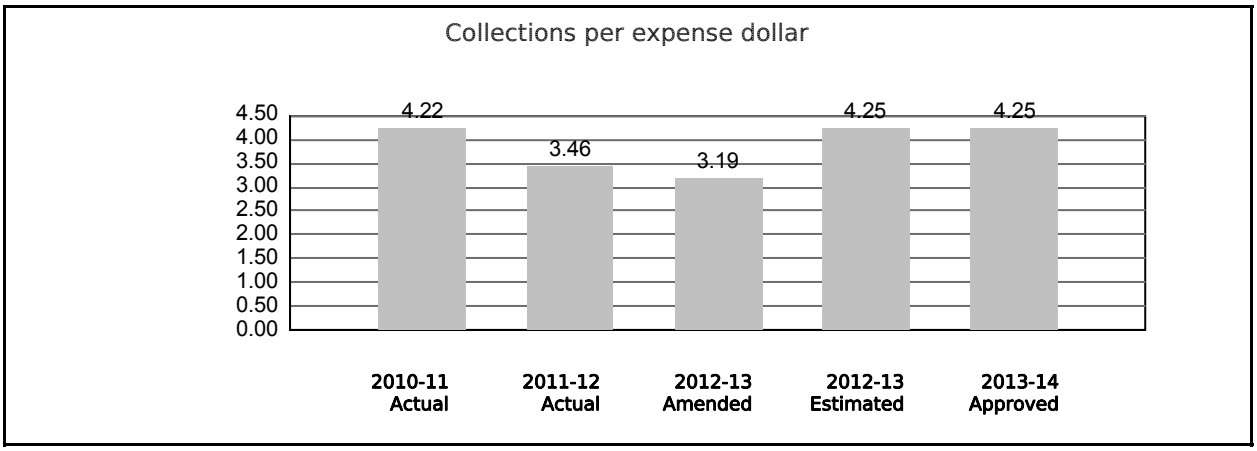
Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Collection Services

The purpose of the Collection Services activity is to locate and contact defendants for the Court so that compliance with court obligations is obtained.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	520,555	540,840	648,254	589,614	663,959
Total Requirements	$520,555	$540,840	$648,254	$589,614	$663,959
Full-Time Equivalents					
General Fund	8.75	8.75	9.25	9.25	9.25
Total FTEs	8.75	8.75	9.25	9.25	9.25
Performance Measures					
Average age of terminated cases (days)	***263***	***256***	***260***	***250***	***250***
Collections per expense dollar	4.22	3.46	3.19	4.25	4.25
Compliance Rate	***102.14***	***100.01***	***92***	***95***	***95***
Total number of notices sent	570,974	543,142	500,000	550,000	550,000

Services

Locate and contact defendants in accordance with the state mandated Court Collections Improvement Plan; Review applications and interview defendants for the establishment of time payment plans, make telephone contacts, initiate and update worksheet information for law enforcement to facilitate arrests; Research Class C misdemeanor cases; Process phone credit card payments; Backup Customer Service.

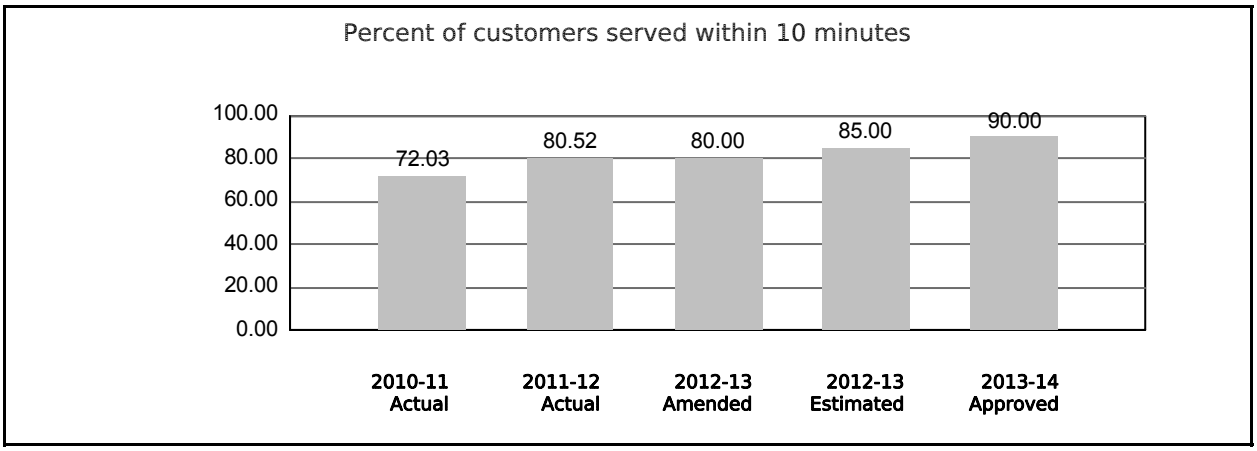
Contact

Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Customer Services

The purpose of the Customer Services activity is to provide assistance for walk-in, phone, and mail customers so that cases may be processed in an effective manner.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,593	2,448	0	0	0
General Fund	2,514,914	2,418,782	2,888,935	2,615,703	2,708,667
Total Requirements	$2,516,507	$2,421,230	$2,888,935	$2,615,703	$2,708,667
Full-Time Equivalents					
General Fund	44.00	45.00	44.50	44.50	41.00
Total FTEs	44.00	45.00	44.50	44.50	41.00
Performance Measures					
Average wait time (in minutes)	10.44	9.25	11	7.50	9
Percent of customers served within 10 minutes	***72.03***	***80.52***	***80***	***85***	***90***
Pieces of mail processed	255,750	181,624	223,372	160,000	175,000
Total number of customers served in Customer Services	710,803	595,512	625,000	670,000	700,000

Services

Provide information to customers regarding options to handle citations and process cases appropriately; Process document filings appropriately; Answer phones and assist customers; Handle public information requests; Process payments; Balance cash drawers; and schedule cases for court appearances.

Contact

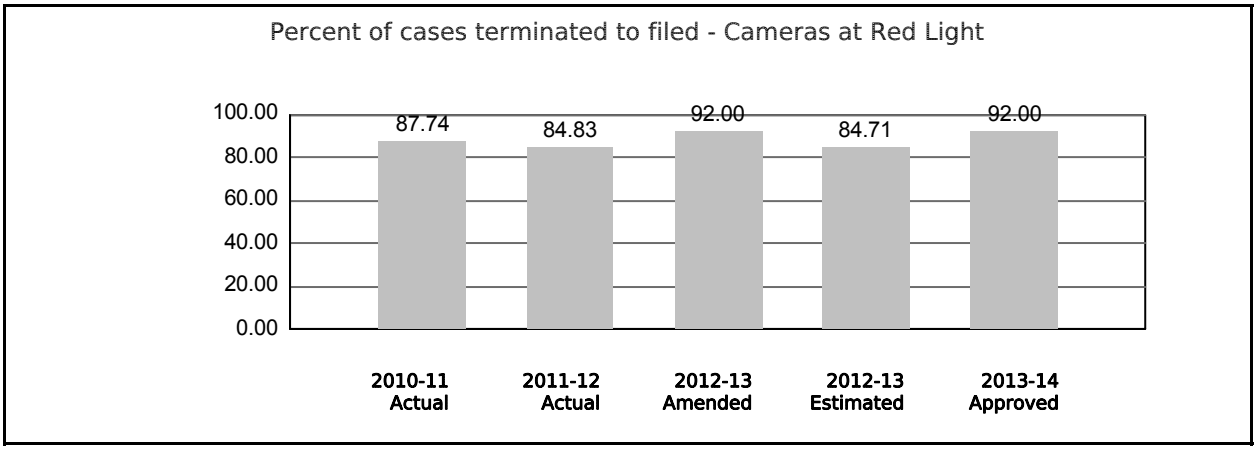
Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs
Activity: Civil Red Light Administration

The purpose of the Civil Red Light Administration activity is to study, assess, and install cameras at public street intersections and facilitate the administration of justice by processing red light citations and conducting administrative hearings for the community so that traffic safety is enhanced.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	20,000	0	0
Traffic Safety Fund	647,238	660,058	1,075,850	660,226	1,073,800
Total Requirements	$647,238	$660,058	$1,095,850	$660,226	$1,073,800
Full-Time Equivalents					
Traffic Safety Fund	2.00	2.00	2.00	2.00	2.00
Total FTEs	2.00	2.00	2.00	2.00	2.00
Performance Measures					
Number of collisions (including rear end crashes) at camera intersections-all directions	62	121	0	120	0
Number of cameras operational	10	10	15	10	15
Number of cases filed - Cameras at Red Light	9,427	8,732	14,500	8,500	14,500
Percent of cases terminated to filed - Cameras at Red Light	87.74	84.83	92	84.71	92

Services

Administration of red light activities; engineering studies; red light camera installation; image and video review to determine violations; administrative hearings; case research; process affidavits; payment collection.

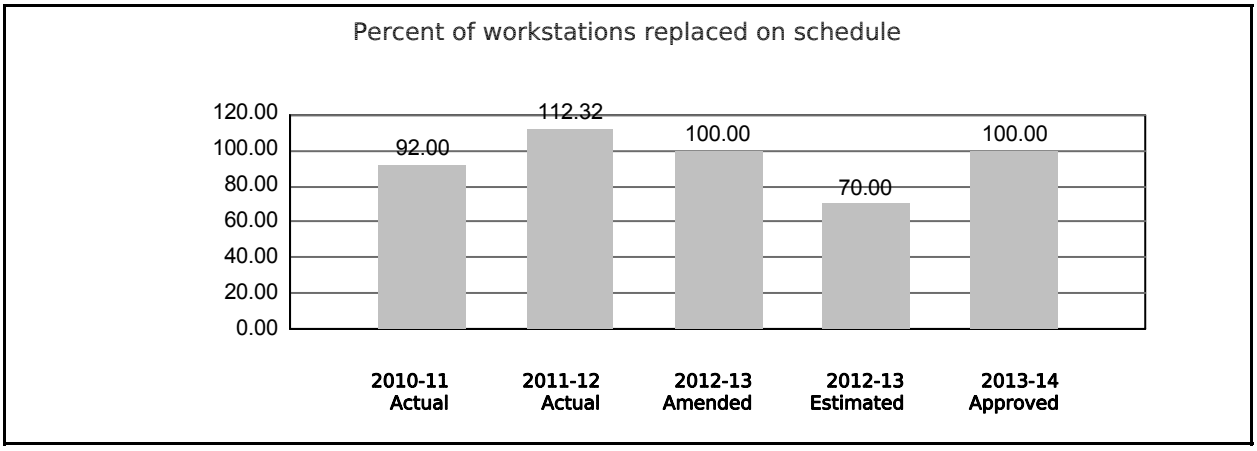
Contact

Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs
Activity: Court Technology

The purpose of the Court Technology activity is to purchase, buy, and maintain technological enhancements for all court users including case management software, hardware, and individual workstations so that customer service and case management efficiencies are improved through technology.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Municipal Court Technology Fund	631,134	521,433	735,696	560,852	678,212
Total Requirements	$631,134	$521,433	$735,696	$560,852	$678,212

Performance Measures					
Number of workstations upgraded	46	52	50	35	50
Percent of workstations replaced on schedule	92	112.32	100	70	100

Services

Replace equipment; maintain server, computers, monitors, printers, and OPOS (point of sale) as mandated and necessary in accordance with the City's schedules.

Contact

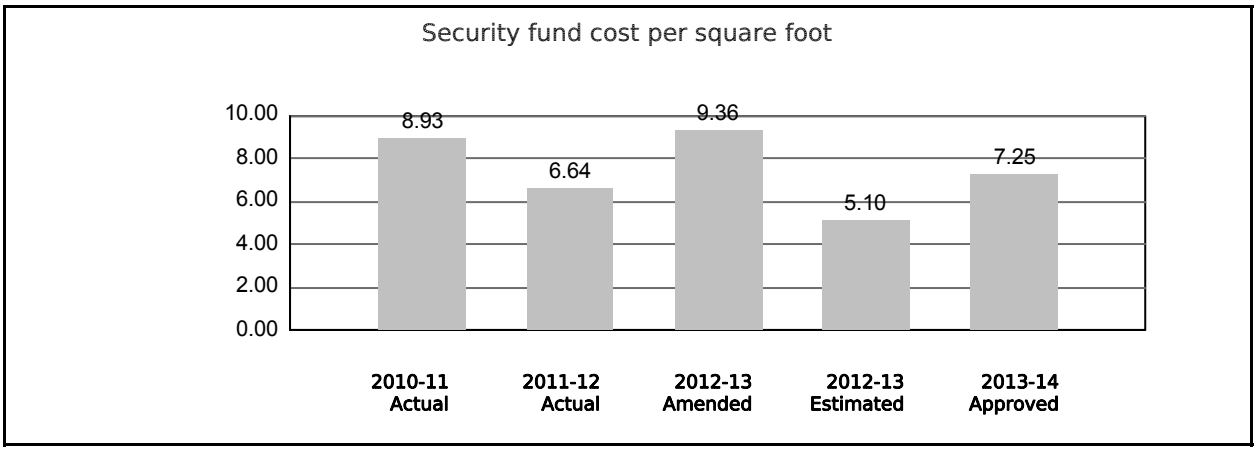
Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs
Activity: Security Services

The purpose of the Security Services activity is to provide a safe and secure workplace and to protect the City's resources so that organizational health is enhanced.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Municipal Court Building Security Fund	491,230	376,791	343,617	280,302	398,617
Total Requirements	$491,230	$376,791	$343,617	$280,302	$398,617

Performance Measures					
Number of security incidents	31	98	60	120	125
Security fund cost per square foot	8.93	6.64	9.36	5.10	7.25

Services

Provide court security through contracts and certified peace officers; Assist with the development and maintenance of emergency plans; Develop and maintain emergency plan; Monitor maintenance of security equipment; Process and transport arrestees for Downtown Austin Community Court; Process boot and tow vehicles.

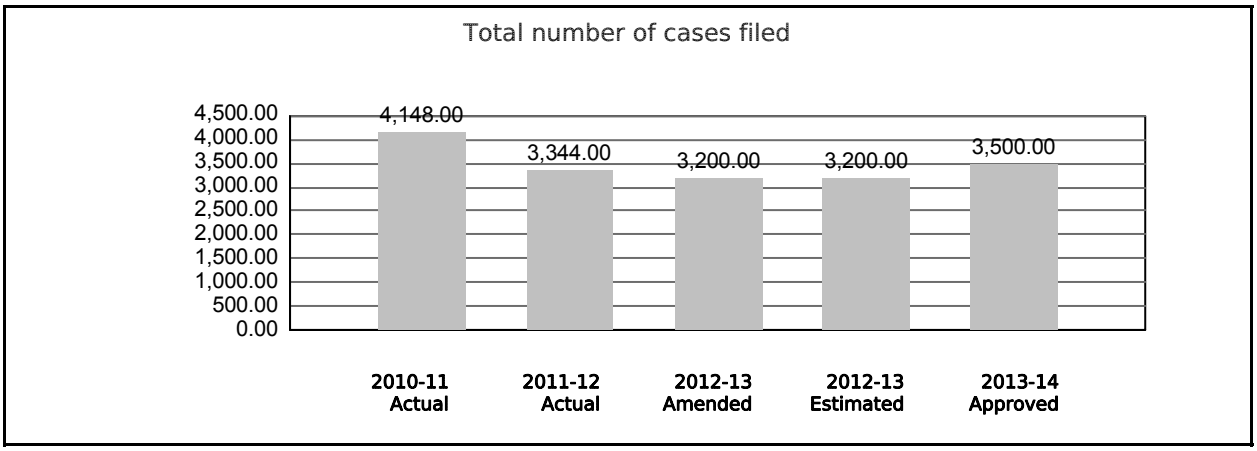
Contact

Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs
Activity: Youth Case Management

The purpose of the Youth Case Management activity is to provide for the administration of juvenile dockets so that youth offenders are held accountable for their actions and do not re-offend.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Juvenile Case Manager Fund	284,190	375,581	725,270	473,943	742,668
Total Requirements	$284,190	$375,581	$725,270	$473,943	$742,668
Full-Time Equivalents					
Juvenile Case Manager Fund	6.00	9.00	9.00	9.00	9.00
Total FTEs	6.00	9.00	9.00	9.00	9.00
Performance Measures					
Percent of repeat offenders - All violations	16	11.89	17	12	11
Percent of cases terminated to filed - Juvenile	168.61	169.95	125	113	114
Percent of cases successfully completing sentencing/deferred disposition	47.34	58.35	60	62	65
Total number of cases filed	4,148	3,344	3,200	3,200	3,500

Services

Case management for juveniles; alternative sentencing; personal contact with parents and juveniles; closed case monitoring; developing and conducting classes; Teen Court administration; and collaboration with Juvenile Court, Austin Independent School District and local social services agencies.

Contact

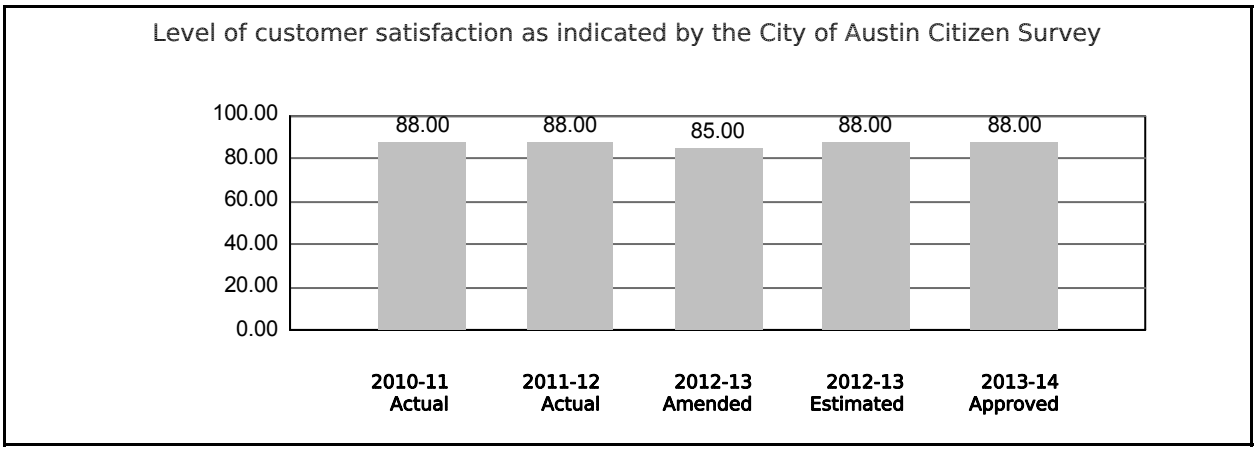
Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	1,694,752	1,797,849	2,001,823	1,992,588	2,111,827
Total Requirements	$1,694,752	$1,797,849	$2,001,823	$1,992,588	$2,111,827
Full-Time Equivalents					
General Fund	17.50	18.50	18.50	18.50	19.50
Total FTEs	17.50	18.50	18.50	18.50	19.50
Performance Measures					
Average Annual Carbon Footprint	No Data	75	72	75	67
Employee Turnover Rate	7.89	14.80	12	12	12
Level of customer satisfaction as indicated by the City of Austin Citizen Survey	***88***	***88***	***85***	***88***	***88***
Overall level of employee satisfaction as indicated by the Listening to the Workforce Survey	***68***	***81***	***80***	***81***	***81***
Percent of information technology problems resolved at time of call	90.36	88.64	90	90	90

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

Contact

Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	8,754	9,590	10,595	10,595	10,595
Juvenile Case Manager Fund	15,842	28,283	12,333	12,333	14,538
Traffic Safety Fund	3,817	5,381	588,715	4,987	590,766
Total Requirements	$28,413	$43,254	$611,643	$27,915	$615,899

Contact

Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Bold/Italicized Measure = Key Indicator

Municipal Court - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COURT JUDICIARY										
Central Booking	$1,007,891	3.00	$1,057,933	3.00	$1,077,223	3.00	$1,080,038	3.00	$1,099,110	3.00
Municipal Court Services	$1,410,338	8.50	$1,402,382	7.75	$1,538,020	8.00	$1,462,385	8.00	$1,562,099	8.00
Subtotal	**$2,418,229**	**11.50**	**$2,460,315**	**10.75**	**$2,615,243**	**11.00**	**$2,542,423**	**11.00**	**$2,661,209**	**11.00**
DOWNTOWN AUSTIN COMMUNITY COURT										
Community Service Restitution	$230,047	6.50	$221,504	6.50	$289,241	6.50	$273,197	6.50	$294,331	6.50
Court Operations	$634,663	7.00	$688,290	7.00	$740,961	7.00	$746,308	7.00	$928,631	9.00
Rehabilitation Services	$887,772	4.50	$1,037,563	4.50	$1,152,952	6.50	$1,137,421	6.50	$1,466,311	6.50
Subtotal	**$1,752,483**	**18.00**	**$1,947,357**	**18.00**	**$2,183,154**	**20.00**	**$2,156,926**	**20.00**	**$2,689,273**	**22.00**
MUNICIPAL COURT OPERATIONS										
Caseflow Management	$2,320,804	43.25	$2,370,397	42.25	$2,741,481	43.50	$2,540,435	43.50	$2,934,395	44.50
Central Booking Support	$535,888	11.25	$614,706	11.25	$669,336	11.25	$669,336	11.25	$790,075	13.25
Civil Parking Administration	$444,027	6.75	$452,829	7.75	$501,210	6.25	$484,641	6.25	$419,558	5.25
Collection Services	$520,555	8.75	$540,840	8.75	$648,254	9.25	$589,614	9.25	$663,959	9.25
Customer Services	$2,514,914	44.00	$2,418,782	45.00	$2,888,935	44.50	$2,615,703	44.50	$2,708,667	41.00
Subtotal	**$6,336,188**	**114.00**	**$6,397,554**	**115.00**	**$7,449,216**	**114.75**	**$6,899,729**	**114.75**	**$7,516,654**	**113.25**
SUPPORT SERVICES										
Departmental Support Services	$1,694,752	17.50	$1,797,849	18.50	$2,001,823	18.50	$1,992,588	18.50	$2,111,827	19.50
Subtotal	**$1,694,752**	**17.50**	**$1,797,849**	**18.50**	**$2,001,823**	**18.50**	**$1,992,588**	**18.50**	**$2,111,827**	**19.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$8,754	0.00	$9,590	0.00	$10,595	0.00	$10,595	0.00	$10,595	0.00
Subtotal	**$8,754**	**0.00**	**$9,590**	**0.00**	**$10,595**	**0.00**	**$10,595**	**0.00**	**$10,595**	**0.00**
Total	**$12,210,406**	**161.00**	**$12,612,665**	**162.25**	**$14,260,031**	**164.25**	**$13,602,261**	**164.25**	**$14,989,558**	**165.75**

Municipal Court - 2013-14

Juvenile Case Manager Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MUNICIPAL COURT SPECIAL PROGRAMS										
Youth Case Management	$284,190	6.00	$375,581	9.00	$725,270	9.00	$473,943	9.00	$742,668	9.00
Subtotal	**$284,190**	**6.00**	**$375,581**	**9.00**	**$725,270**	**9.00**	**$473,943**	**9.00**	**$742,668**	**9.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$15,842	0.00	$28,283	0.00	$2,273	0.00	$2,273	0.00	$2,668	0.00
Transfers	$0	0.00	$0	0.00	$10,060	0.00	$10,060	0.00	$11,870	0.00
Subtotal	**$15,842**	**0.00**	**$28,283**	**0.00**	**$12,333**	**0.00**	**$12,333**	**0.00**	**$14,538**	**0.00**
Total	**$300,032**	**6.00**	**$403,864**	**9.00**	**$737,603**	**9.00**	**$486,276**	**9.00**	**$757,206**	**9.00**

Municipal Court - 2013-14

Municipal Court Building Security Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MUNICIPAL COURT SPECIAL PROGRAMS										
Security Services	$491,230	0.00	$376,791	0.00	$343,617	0.00	$280,302	0.00	$398,617	0.00
Subtotal	**$491,230**	**0.00**	**$376,791**	**0.00**	**$343,617**	**0.00**	**$280,302**	**0.00**	**$398,617**	**0.00**
Total	**$491,230**	**0.00**	**$376,791**	**0.00**	**$343,617**	**0.00**	**$280,302**	**0.00**	**$398,617**	**0.00**

Municipal Court - 2013-14

Municipal Court Technology Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MUNICIPAL COURT SPECIAL PROGRAMS										
Court Technology	$631,134	0.00	$521,433	0.00	$735,696	0.00	$560,852	0.00	$678,212	0.00
Subtotal	**$631,134**	**0.00**	**$521,433**	**0.00**	**$735,696**	**0.00**	**$560,852**	**0.00**	**$678,212**	**0.00**
Total	**$631,134**	**0.00**	**$521,433**	**0.00**	**$735,696**	**0.00**	**$560,852**	**0.00**	**$678,212**	**0.00**

Municipal Court - 2013-14

Traffic Safety Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MUNICIPAL COURT SPECIAL PROGRAMS										
Civil Red Light Administration	$647,238	2.00	$660,058	2.00	$1,075,850	2.00	$660,226	2.00	$1,073,800	2.00
Subtotal	**$647,238**	**2.00**	**$660,058**	**2.00**	**$1,075,850**	**2.00**	**$660,226**	**2.00**	**$1,073,800**	**2.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$3,817	0.00	$5,381	0.00	$293,408	0.00	$2,751	0.00	$294,257	0.00
Transfers	$0	0.00	$0	0.00	$295,307	0.00	$2,236	0.00	$296,509	0.00
Subtotal	**$3,817**	**0.00**	**$5,381**	**0.00**	**$588,715**	**0.00**	**$4,987**	**0.00**	**$590,766**	**0.00**
Total	**$651,055**	**2.00**	**$665,439**	**2.00**	**$1,664,565**	**2.00**	**$665,213**	**2.00**	**$1,664,566**	**2.00**

Municipal Court - 2013-14

Expense Refunds

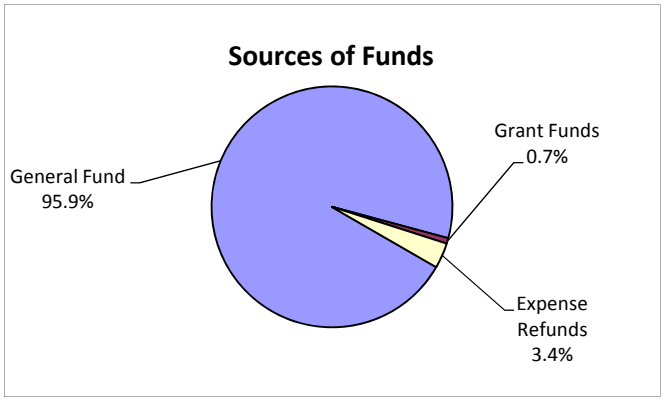
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
DOWNTOWN AUSTIN COMMUNITY COURT										
Community Service Restitution	$149,261	0.00	$155,554	0.00	$171,738	0.00	$171,738	0.00	$177,499	0.00
Subtotal	**$149,261**	**0.00**	**$155,554**	**0.00**	**$171,738**	**0.00**	**$171,738**	**0.00**	**$177,499**	**0.00**
MUNICIPAL COURT OPERATIONS										
Caseflow Management	$8,193	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Central Booking Support	$1,256	0.00	$-281	0.00	$0	0.00	$0	0.00	$0	0.00
Civil Parking Administration	$7,245	0.00	$12,110	0.00	$0	0.00	$0	0.00	$0	0.00
Customer Services	$1,593	0.00	$2,448	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$18,287**	**0.00**	**$14,277**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
MUNICIPAL COURT SPECIAL PROGRAMS										
Civil Red Light Administration	$0	0.00	$0	0.00	$20,000	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$20,000**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$167,548**	**0.00**	**$169,831**	**0.00**	**$191,738**	**0.00**	**$171,738**	**0.00**	**$177,499**	**0.00**

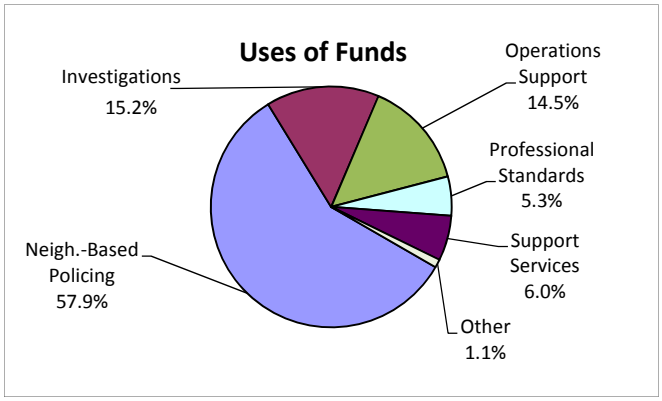
Municipal Court - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
DOWNTOWN AUSTIN COMMUNITY COURT										
Rehabilitation Services	$0	0.00	$0	0.00	$0	2.00	$0	2.00	$0	2.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**2.00**	**$0**	**2.00**	**$0**	**2.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$0**	**2.00**	**$0**	**2.00**	**$0**	**2.00**

Police





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$3,554,860	$3,341,419	$3,457,848	$3,176,519	$3,193,439
Requirements	$246,532,995	$264,147,977	$284,405,252	$283,064,039	$295,356,461
Full-Time Equivalents (FTEs)					
Sworn	1,669.00	1,718.00	1,740.00	1,740.00	1,787.00
Civilian	625.25	626.25	644.25	644.25	645.25
Expense Refunds	$11,681,967	$10,844,341	$10,887,192	$11,681,796	$10,486,141
Grants					
Requirements	$6,026,603	$5,068,399	$6,263,000	$4,739,272	$2,275,000
Full-Time Equivalents (FTEs)					
Civilian	34.00	33.00	19.00	18.00	17.00
Total Budget	$264,241,565	$280,060,717	$301,555,444	$299,485,107	$308,117,602

*In addition to the amount shown above, the FY 2013-14 Budget also includes $181,800 for capital and critical one time costs

Police
Organization by Program and Activity for 2014

Investigations

Centralized Investigations
Organized Crime

Neighborhood-Based Policing

Community Partnerships
Patrol
Patrol Support
Specialized Patrol and Events Planning
Traffic Enforcement

Operations Support

Air Operations
Communications
Forensics Science Services
Special Operations
Strategic Support
Victim Services

Professional Standards

Internal Affairs
Recruiting
Training

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Police
Mission and Goals for 2014

Mission

The mission of the Police Department is to keep you, your family and our community safe.

Goals

Reduce the violent crime rate by 1%.

Reduce the property crime rate by 1%.

Improve traffic safety.

- Reduce the traffic fatality rate by 1%.
- Maintain the DWI-related fatality rate.

Demonstrate professionalism and skills competency among police employees.

- Maintain the rate of citizen complaints.
- Maintain the percentage of residents who are satisfied with the overall quality of police services.
- Maintain the average number of training hours per officer.

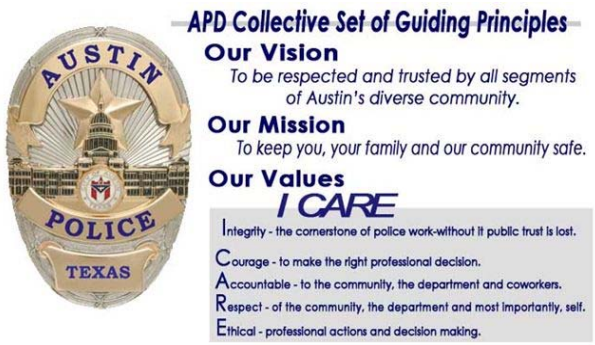
Use Intelligence-Led Policing to increase efficiency in service delivery.

- Maintain a 7 minute 31 second response time to emergency and urgent calls.
- Increase the percent of Part I crimes cleared by 2%.
- Reduce the Part II crime rate by 1%.

Note: Basis for goal (e.g. increase, decrease, maintain) is the 5-year actual average: FY 2007-08 through FY 2011-12.

Police

Message from the Director



The Austin Police Department (APD) continues its mission to keep you, your family and our community safe so that residents and visitors feel safe. Our vision of being the safest big city in America is built around a strong commitment to neighborhood-based policing. The emphasis includes continued efforts to reduce crime, improve service delivery, increase attention to traffic safety and quality of life initiatives, and improve efficiency and effectiveness through professional development, process improvements, technology changes and volunteerism.

The Austin Police Department provides quality police services to the citizens of Austin, Texas in a variety of ways. Officers assigned to patrol and field operations respond to calls for service, provide traffic control, and assist citizens in solving neighborhood problems to enhance their quality of life. Highway Enforcement officers conduct investigations of serious injury collisions, special traffic initiatives, abandoned vehicle removal, and DWI enforcement. APD has a number of specialized units committed to keeping Austin safe, including the Gang Suppression unit, Auto Theft Interdiction unit, Child Abuse unit, Financial Crimes unit, High Tech Crime unit, Homicide unit, Special Events unit, and Training and Recruiting units. The department also has civilian support units including Forensics, Crime Analysis and Crime Records, Human Resources, Financial Management and 9-1-1 Communications as well as units that provide community outreach through the Police Activities League and Police Explorer Post, Citizens' Police Academy, Blue Santa and the National Night Out Program.

The department seeks to align its budget to address a number of goals. Those goals include proactively responding to crime trends and maintaining quality police services in a changing environment; addressing the support services workload that corresponds with increased numbers of officers; upgrading technology so that police employees can effectively meet the increased demand for service; reducing risk by enhancing the training of police employees; ensuring police employees have access to high quality equipment and reliable vehicles so they can focus on customer service; and improving police facilities to support the efficient provision of services and encourage community access to police operations.

The Austin Police Department is committed to the use of best practices in order to reduce crime, enhance citizen safety, manage traffic safety, and to provide professionally trained staff so that Austin makes strides toward being the best managed city in the nation.

Art Acevedo, Chief of Police
Austin Police Department

Budget Highlights

The FY 2013-14 Approved Budget for the Austin Police Department (APD) includes requirements to maintain current operations, add positions, and fund changes for service tenure and contract obligations. Contractual and commodities accounts remained relatively consistent with the exception of decreased costs anticipated for fuel and maintenance. In June 2013, the Austin City Council approved the latest Meet and Confer contract agreement with the Austin Police Association (APA). The contract includes some key provisions, including citizen oversight, hiring processes, and officer rights. The contract also enhances base wages and benefits and provides additional retirement contributions for all sworn personnel.

During the mid-year budget amendments, APD received $350,000 in overtime costs to implement a pilot program to police three of the City's hike and bike trails 24 hours a day. During budget adoption, the Council elected to discontinue funding for this program, so the FY 2013-14 Approved Budget includes a decrease of $350,000 in overtime for the pilot program. In April 2014, 47 additional sworn positions will be added to maintain the City of Austin's police-staffing ratio of 2.0 officers per 1,000 residents. Cadet classes will be held to fill these new positions, as well as any vacancies that occur through attrition during the fiscal year. Included in the Department's budget is $500,000 for the purchase of tasers, safety vests and other safety equipment for police officers. To account for the increased number of special events that occur throughout the City each year, the budget includes $207,500 for non-reimbursed overtime. The total Approved General Fund budget for Police for FY 2013-14 is $295 million, which includes 1,787 sworn and 645.25 civilian full-time equivalent positions.

Neighborhood-Based Policing

Neighborhood-based policing, comprised of patrol, patrol support, community partnerships, specialized patrol, and traffic enforcement, represents 57.9% of the FY 2013-14 Approved Budget.

The patrol regions use directed patrols and tactical teams to supplement regular patrols in order to address emerging crime "hot spots" quickly and to prevent ongoing crime issues. Hot spots and other emerging trends are identified by crime analysts using data analysis to link call volume and crime patterns. Patrol support, such as district representatives and detectives, are often used in the crime reduction/prevention strategies as well.

Last summer it was noted through analysis that 25% of traffic fatalities were occurring on Sunday evenings. APD put together an initiative to address this problem by diverting officers from their neighborhood assignments to conduct DWI and traffic enforcement on Sunday evenings. During this 11-week initiative, the City did not have a single traffic fatality occur on a Sunday evening. Due to the success of this initiative, APD plans to use new officers requested during the budget process to create an additional DWI and Traffic Enforcement shift that will address locations and times identified through intelligence led policing efforts as the most dangerous for traffic events.

APD also noticed a rise in crime in the Downtown Area Command (DTAC) last year and put together an initiative to address the issue. Officers were diverted from their regular neighborhood assignments and assigned to DTAC for a four month period. During this time, the Department reduced crime in the downtown area by 44%. Positions requested during the budget process may also be used to add to the Downtown Area Command in order to maintain a safe central business district without impacting neighborhood policing efforts. In 2012, 77% of Austin residents reported that they felt safe downtown during the day.

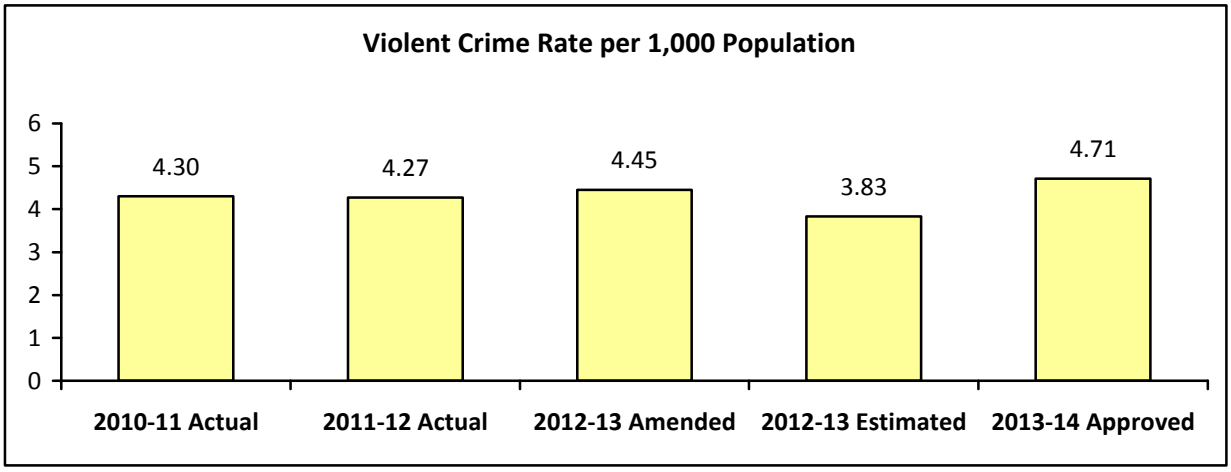
Community Partnerships encompass a wide variety of activities such as the Citizens Police Academy, Shop with a Cop, Blue Santa, National Night Out, Austin Bright Cyclist campaign, Crime Watch Safety Fairs, AISD Reading Programs, Middle School Soccer competitions, PAL Basketball Clinics and Boxing Camps, and Police Explorer Competitions. The Austin Police Explorer program is intended to show youth between the ages of 14 and 20 and at a 9th grade level or higher the many career opportunities available in law enforcement. All area youth interested in a law enforcement career may apply. Promoting

public safety education, the Training Academy hosted 2,000 Boy Scouts and their families in April for a Local Heroes Fun Day. The event included scouting classes and educational exhibits from APD's SWAT Unit, Bomb Squad, Mounted and Motorcycle Patrols, Air Enforcement Unit, Canine Team, and Crime Scene Unit. In honor of their professionalism, the Training Academy staff was commended by Art Mata, the Boy Scouts of America Commissioner. In addition, APD, along with other greater Austin area first responders stepped behind the counter with Ronald McDonald and members of the 100 Club of Central Texas again this year to serve customers for the Club's Annual Good Friday Fundraiser. The fundraiser benefits families of fallen first responders who are seriously injured, or killed in the line of duty; 10% of all sales went to the 100 Club.

Investigations

Investigations for FY 2013-14 account for 15.2% of the department's budget and include Centralized Investigations and Organized Crime. Centralized Investigations focuses on crimes such as homicide, robbery, sex crimes, property, high tech, auto theft, burglary and domestic violence. Organized Crime focuses on criminal activity related to gangs, narcotics and human trafficking.

Austin's violent crime rate per 1,000 residents dropped 1% from 4.30 in 2011 to 4.27 in FY 2012; currently, Austin ranks as the third safest U.S. city for violent crime. Austin's rate was much lower than the rate of 8.46 for comparably sized US cities. Part II crimes, which include drug offenses, fraud, gambling, public intoxication and prostitution also dropped by 3%.



APD's Cold Case Homicide and Missing Persons Units merged in December to jointly investigate the more than 5,000 missing person cases that are received annually. Detectives in the Cold Case Unit offer expertise in fatality investigations which advances cases where individuals go missing under suspicious circumstances. The combined units will also complete a comprehensive review of all outstanding missing persons cases to determine what further action is needed.

The Organized Crime unit continues to participate in Gang Resistance Education and Training at AISD Elementary Schools and has implemented a program to mentor and track at-risk youth. In FY 2012, this unit made 124 federal arrests related to gang activity.

Operations Support

Operations Support accounts for 14.5% of the FY 2013-14 Approved Budget and includes functions such as air operations, communications, special operations, strategic support, forensic sciences, and victim services. The police department provides services throughout the City's land, streets and water areas.

The Special Weapons and Tactics Team (SWAT) is assigned to professionally resolve life threatening critical incidents, while striving to minimize negative impact on Austin's residents and visitors. In addition, SWAT provides tactical, administrative and training support to all members of the Department.

The FY 2013-14 Approved Budget includes funding related to the anticipated renewal of the Travis County Central Booking Agreement. This agreement expires at the end of the current fiscal year and pays for booking services provided by Travis County for City of Austin arrestees.

The City of Austin Council added three forensic positions to the department's budget during the FY 2012-13 mid-year budget amendments to help the Forensics Unit reduce the backlog of evidence waiting to be analyzed. The department anticipates analyzing nearly 18,000 forensics assignments in FY 2013-14, up from 17,000 in FY 2011-12.

Professional Standards

Professional Standards includes functions such as recruiting, training, and internal affairs and amounts to 5.3% of the total budget. APD is currently on a schedule to start an academy every four months so that attrition related to officer vacancies doesn't impact services to our citizens. An academy started in May with 36 cadets and plans are to start another academy in August with 40-50 cadets. The Austin Police Department consistently fills 95% of authorized sworn positions annually.

Support Services

The Department's Support Services Program provides information resources, as well as administrative, human resource and fiscal support to Police Department employees and volunteers so they can perform their jobs safely and effectively and achieve the department's goals. This program represents 6% of APD's General Fund Budget.

Capital Budget and One-Time Critical Equipment

The Austin Police Department's FY 2013-14 Approved Budget includes $181,800 for one-time critical equipment related to replacement fire safety equipment, forensics testing, and inventory management. APD will expend $1.0 million to begin construction of the approved Mounted Patrol Facility, $0.2 million on the Park Rangers Joint Use Facility, and $4.0 million on the Northeast Substation. The mounted patrol facility and northwest substation are scheduled for completion in FY 2014-15; the Park Rangers facility will be completed in FY 2015-16.

Austin Police
Significant Changes

General Fund

Revenue Changes	Dollars
Decrease in revenue from alarm fees, wrecker fees, and the sale of reports and publications.	($261,537)

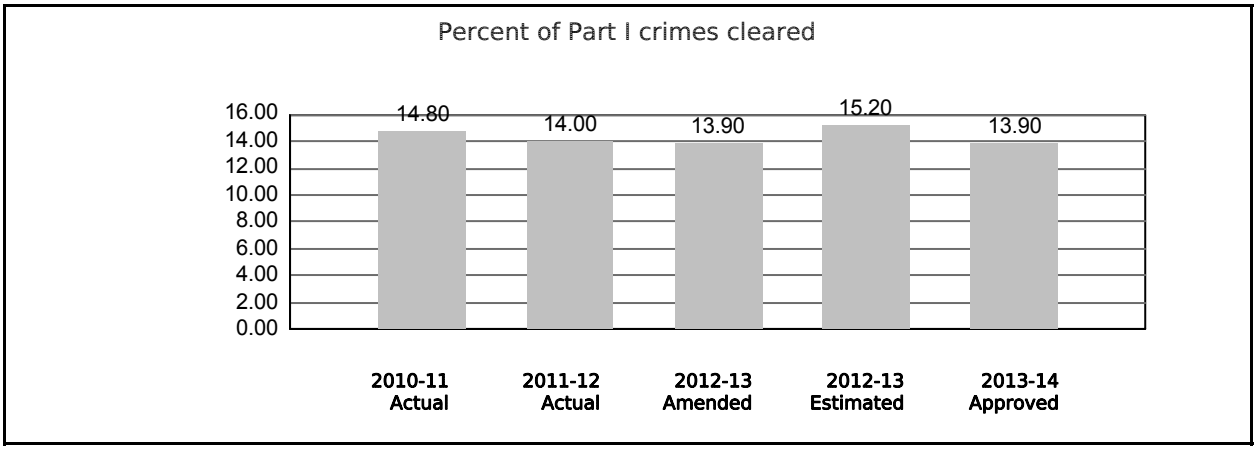
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$1,351,411
Decrease in Fleet maintenance charges.		($1,012,893)
Decrease in Fleet fuel charges.		($894,595)
Department Cost Drivers		
Increase in funding for sworn personnel wage adjustments of 1.5% and longevity pay per the adopted Meet and Confer agreement.		$2,959,663
Increase in funding for sworn personnel increases for step pay related to service tenure.		$1,763,611
Half-year funding for the addition of 22 sworn positions added in FY 2012-13 to maintain staffing ratio of 2.0 officers per 1,000 residents.		$696,100
Half-year funding for the upgrade of 10 sworn positions from the rank of officer to the rank of detective added in FY 2012-13.		$195,982
Funding for cadet pay increasing from $32,000 to $40,000.		$763,746
Increase in funding related to the Travis County Central Booking Agreement renewal.		$201,477
Dedicated funding for annual replacement of armored vests and tasers for police officers.		$500,000
Reduction in expense reimbursements from Austin Energy related to security services provided.		$500,000
Increase in funding for lease costs.		$324,410
Transfer of funding from Health and Human Services and an increase in funding for The Center for Child Protection.		$270,000

Expenditure Changes	FTEs	Dollars
Annualized commodity, contractual and personnel costs for three positions added for the APD forensic laboratory staffing due to Council's FY 2012-13 mid-year budget amendment.		$252,265
Additional funding to cover increased electrical costs resulting from the rate increase.		$217,276
Funding for non-reimbursed overtime related to expansion of special events.		$207,500
Increase in funding for maintenance contracts for recently purchased capital equipment.		$193,596
Increase in longevity pay for sworn personnel per the Meet and Confer Agreement.		$182,196
Transfer of funding from the Health and Human Services Department for an Anti-Cruelty Officer.		$131,230
Increase in funding for AT&T circuits for the radio system.		$120,000
Increase in expense refund for Airport Police personnel increases.		($138,977)
Decreased funding for the hike and bike trail pilot program per Council amendment.		($350,000)
New Investments		
Half-year funding for the addition of 47 sworn positions to maintain staffing ratio of 2.0 officers per 1,000 residents. Remaining funding will be included in the FY 2014-15 Budget.	47.00	$2,558,253
One FTE and associated funding for an LGBT Liaison per Council amendment.	1.00	$71,000

Police
Budget Detail by Activity

Program: Investigations
Activity: Centralized Investigations

The purpose of the Centralized Investigations activity is to investigate and solve property and violent crimes that require a particularly high level of expertise to Area Commands, victims, suspects, external members of criminal justice agencies, and the public in order to protect victims and the public and deter criminal activity.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,282,108	652,212	599,817	599,817	468,280
General Fund	26,417,453	29,719,928	29,830,283	30,469,567	31,400,638
Grants	406,147	560,098	963,000	606,147	407,000
Total Requirements	$28,105,708	$30,932,238	$31,393,100	$31,675,531	$32,275,918
Full-Time Equivalents					
Civilian	18.75	22.75	21.75	21.75	21.75
Grants	2.00	2.00	2.00	2.00	2.00
Sworn	180.00	225.00	214.00	214.00	214.00
Total FTEs	200.75	249.75	237.75	237.75	237.75
Performance Measures					
Number of cases cleared by centralized detectives	5,620	5,241	5,370	5,087	5,087
Number of cases investigated by centralized detectives	30,356	27,536	26,814	27,427	27,427
Percent of Part I crimes cleared	***14.80***	***14***	***13.90***	***15.20***	***13.90***

Services

Criminal case investigation, which is split into two groups: Violent Crime (Homicide, Cold Case, Missing Persons, Sex Crimes, Sex Offender Apprehension and Registration, Robbery, Family Violence, Domestic Violence Intervention Team, Child Abuse, Crisis Intervention Team, and Special Investigations Unit) and Property Crime (Burglary, Financial/White Collar Crimes, Property Interdiction Team, Auto Theft, Data Analysis, Animal Cruelty, and Arrest Review)

Contact

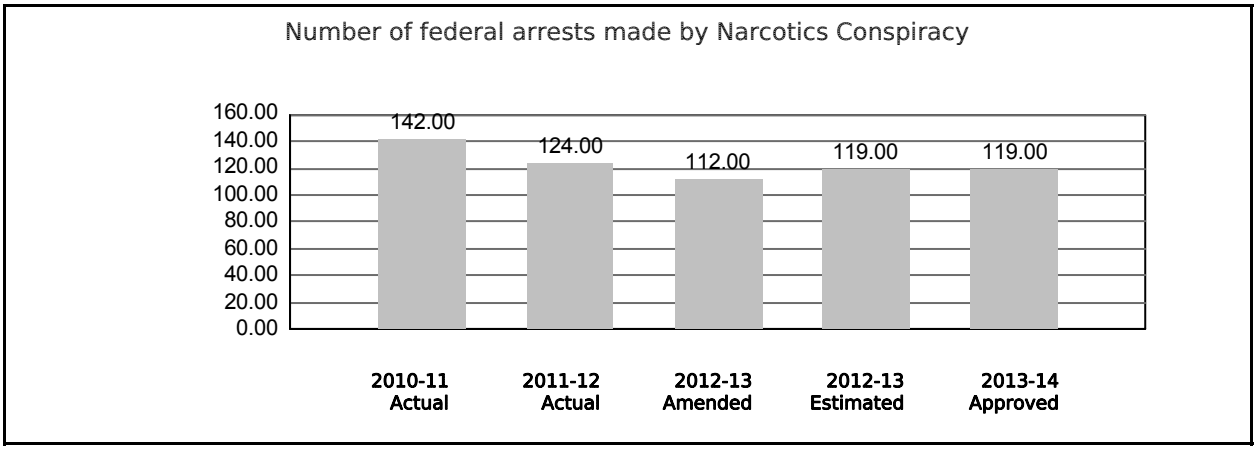
Troy Gay, Investigations Bureau Assistant Chief, 512-974-5030

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Investigations
Activity: Organized Crime

The purpose of the Organized Crime activity is to investigate the possession, manufacture, and illegal sale of controlled substances, gang-related crime, and computer-related crime and gather and disseminate information regarding criminal activity to APD Commands and other criminal justice agencies and the general public in order to reduce organized crime.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	413,027	368,540	55,000	55,000	55,000
General Fund	13,092,161	13,974,309	14,515,084	14,560,384	14,433,502
Grants	400,646	117,918	575,000	118,282	0
Total Requirements	$13,905,834	$14,460,767	$15,145,084	$14,733,666	$14,488,502
Full-Time Equivalents					
Civilian	2.00	2.00	4.00	4.00	3.00
Grants	1.00	1.00	1.00	1.00	0.00
Sworn	57.00	66.00	68.00	68.00	68.00
Total FTEs	60.00	69.00	73.00	73.00	71.00
Performance Measures					
Number of gang-member involved offenses	2,682	2,651	No Goal	2,716	2,716
Number of federal arrests made by Narcotics Conspiracy	142	124	112	119	119
Rate of gang-member involved offenses per 1,000 population	3.38	3.28	No Goal	3.29	3.29

Services

Execution of search warrants, arrest of suspects; surveillance; clandestine lab removal; seizure of controlled substances and assets; information dissemination; intelligence gathering and case management; crime stoppers hot-line; apprehension of gang members and career criminal/probation-parole violators; human trafficking unit; and investigation of gang-related offenses; Education/gang awareness presentations

Contact

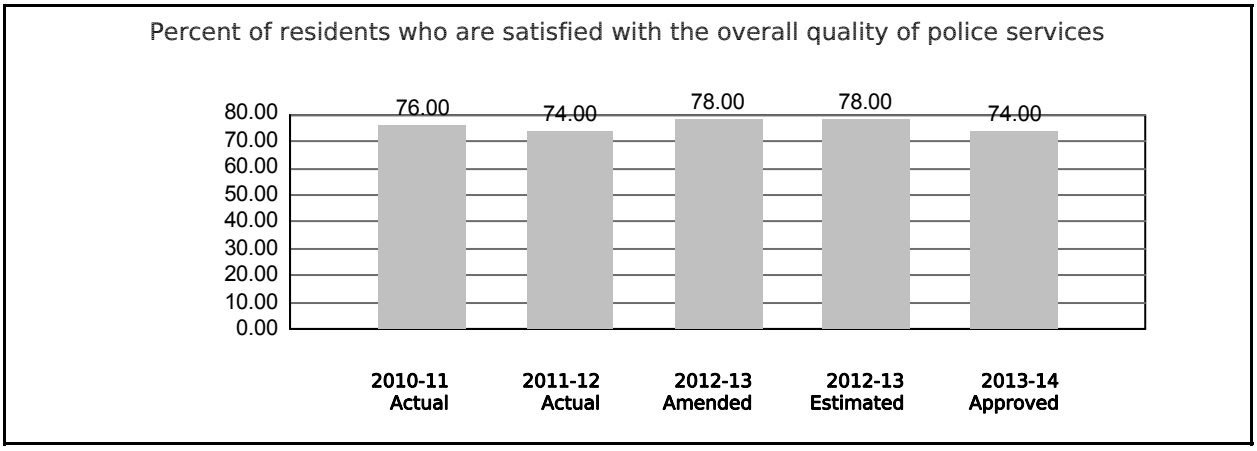
Chris McIlvain, Organized Crime Commander, 512-974-8638

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Community Partnerships

The purpose of the Community Partnerships activity is to establish partnerships and provide collaborative problem solving opportunities, neighborhood services, and education to residents so that together police and citizens can improve safety, the perception of safety and neighborhood quality of life.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	5,557	0	0	0	0
General Fund	2,263,596	1,716,057	1,728,173	1,724,123	1,823,395
Grants	2,282,498	999,780	1,906,000	2,052,779	626,000
Total Requirements	$4,551,651	$2,715,837	$3,634,173	$3,776,902	$2,449,395
Full-Time Equivalents					
Civilian	19.00	10.00	10.00	10.00	12.00
Grants	15.00	14.00	14.00	13.00	13.00
Sworn	71.00	5.00	5.00	5.00	6.00
Total FTEs	105.00	29.00	29.00	28.00	31.00
Performance Measures					
Percent of residents who feel safe in their neighborhoods at night	73	68	74	74	71
Percent of residents who feel safe in their neighborhoods during the day	89	88	92	92	90
Percent of residents who feel safe downtown at night	36	29	51	51	40
Percent of residents who feel safe downtown during the day	81	77	86	86	81
Percent of residents who are satisfied with the overall quality of police services	***76***	***74***	***78***	***78***	***74***

Services

Partnerships; Crime prevention/intervention; public education; outreach to youth; coordination of APD participation in community events; coordination of volunteer support

Contact

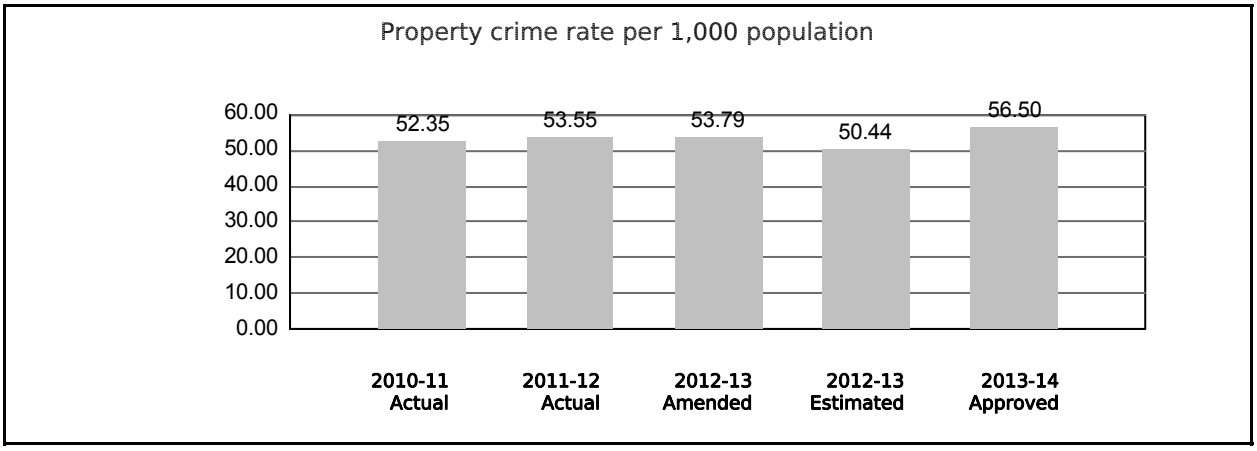
Art Acevedo, Chief of Police, 512-974-5030

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Patrol

The purpose of the Patrol activity is to provide a police presence in neighborhoods, respond to calls for service from the community and engage in collaborative problem solving initiatives with the community so that the community can feel and be safe.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	401,330	141,709	100,000	894,604	100,000
General Fund	91,171,836	95,196,190	102,697,263	97,696,192	107,514,378
Total Requirements	$91,573,166	$95,337,899	$102,797,263	$98,590,796	$107,614,378
Full-Time Equivalents					
Civilian	9.75	6.00	3.00	3.00	9.00
Sworn	834.00	787.00	819.00	819.00	876.00
Total FTEs	843.75	793.00	822.00	822.00	885.00
Performance Measures					
Austin's ranking among the safest major US cities on property crime	29	27	27	27	26
Austin's ranking among the safest major US cities on violent crime	5	3	4	3	3
Part II crime rate per 1,000 population	***125***	***121***	***127***	***111***	***136***
Property crime rate per 1,000 population	***52.35***	***53.55***	***53.79***	***50.44***	***56.50***
Response time from dispatch to arrival for EMERGENCY and URGENT calls	5	5.25	5.07	5.45	5.30
Violent crime rate per 1,000 population	***4.30***	***4.27***	***4.45***	***3.83***	***4.71***

Services

Response to 911 calls; traffic enforcement; law enforcement; preventive patrol/visibility; directed patrol/hot spots

Contact

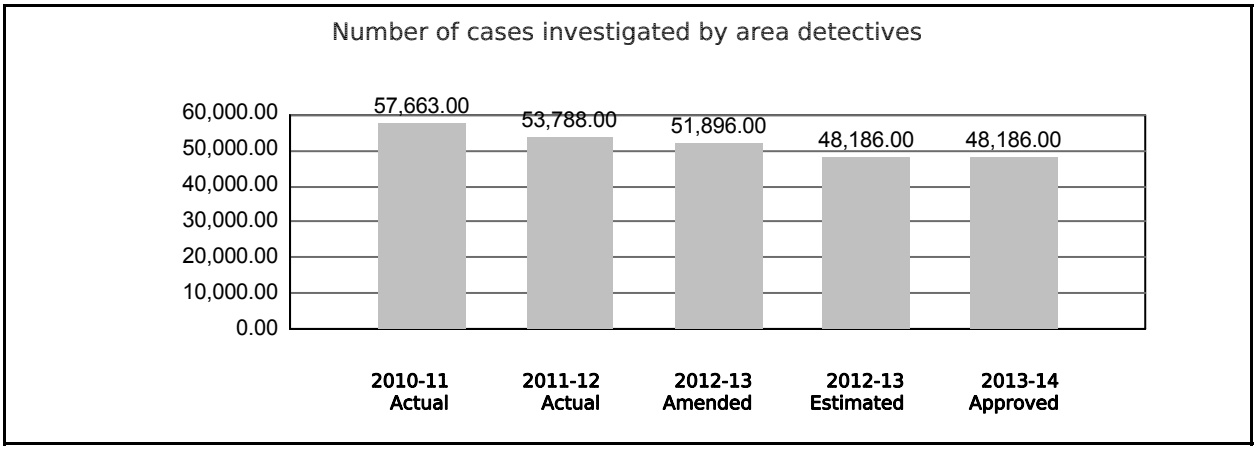
Art Acevedo, Chief of Police, 512-974-5030

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Patrol Support

The purpose of the Patrol Support activity is to support the First Response officers through follow-up investigations, apprehension of offenders, and targeted enforcement efforts and to provide collaborative problem solving opportunities to residents in order to reduce crime and disorder and to improve quality of life.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	5,172,759	5,708,343	5,933,745	5,933,745	6,063,222
General Fund	28,262,037	31,029,748	33,328,768	33,400,268	32,439,921
Total Requirements	$33,434,796	$36,738,091	$39,262,513	$39,334,013	$38,503,143
Full-Time Equivalents					
Civilian	19.00	14.00	11.00	11.00	7.00
Sworn	208.00	256.00	254.00	254.00	243.00
Total FTEs	227.00	270.00	265.00	265.00	250.00
Performance Measures					
Arrests made by Metro Tactical	3,239	3,143	2,858	2,839	2,839
Average response time to calls for service at ABIA	6.08	5.59	6.22	5.38	5.38
Number of cases investigated by area detectives	57,663	53,788	51,896	48,186	48,186
Number of calls for service at ABIA	21,512	21,552	20,976	11,899	11,899

Services

Follow-up investigations; arrests; court testimony; arrest review; alarm ordinance administration; airport police; the Austin Regional Intelligence Center (ARIC); the Intel Unit, and the Real Time Crime Center (RTCC)

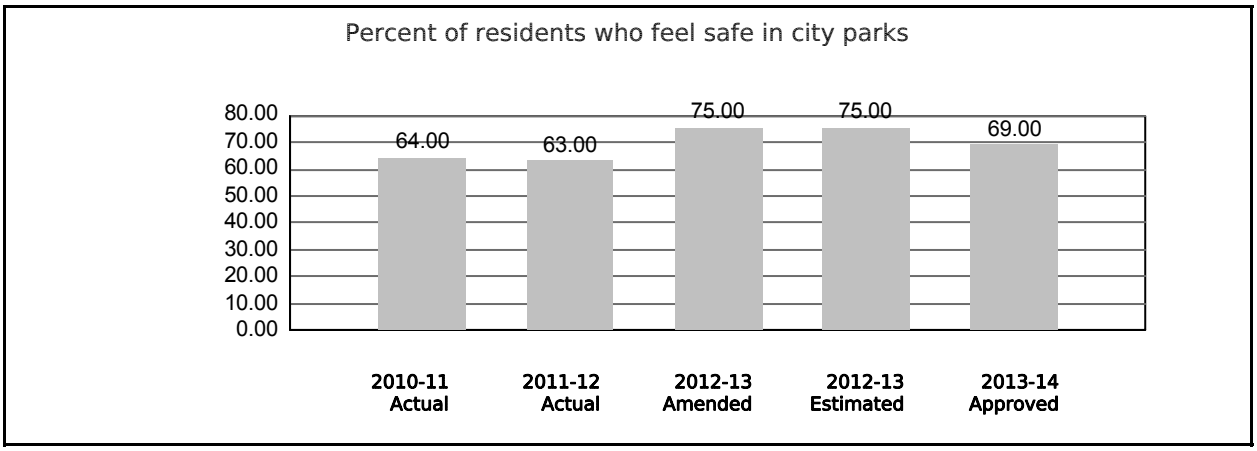
Contact

Art Acevedo, Chief of Police, 512-974-5030

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Specialized Patrol and Events Planning

The purpose of the Specialized Patrol and Events Planning activity is to provide specialized public safety services to Austin residents.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	2,197,131	1,315,455	1,368,715	1,368,715	1,473,421
General Fund	7,486,859	9,137,187	9,673,231	9,393,445	9,870,168
Total Requirements	$9,683,990	$10,452,642	$11,041,946	$10,762,160	$11,343,589
Full-Time Equivalents					
Civilian	0.00	4.00	4.00	4.00	4.00
Sworn	40.00	64.00	73.00	73.00	77.00
Total FTEs	40.00	68.00	77.00	77.00	81.00
Performance Measures					
Number of boat safety checks on area lakes	346	660	275	660	660
Number of park safety enforcement actions on parkland	19,906	36,427	104,500	36,427	36,427
Percent of residents who feel safe in city parks	64	63	75	75	69

Services

Law enforcement; Lake/park patrol; Citations; Arrests; Investigations for boating accidents; Special Events; Emergency Planning; holiday and special event security; and disaster response

Contact

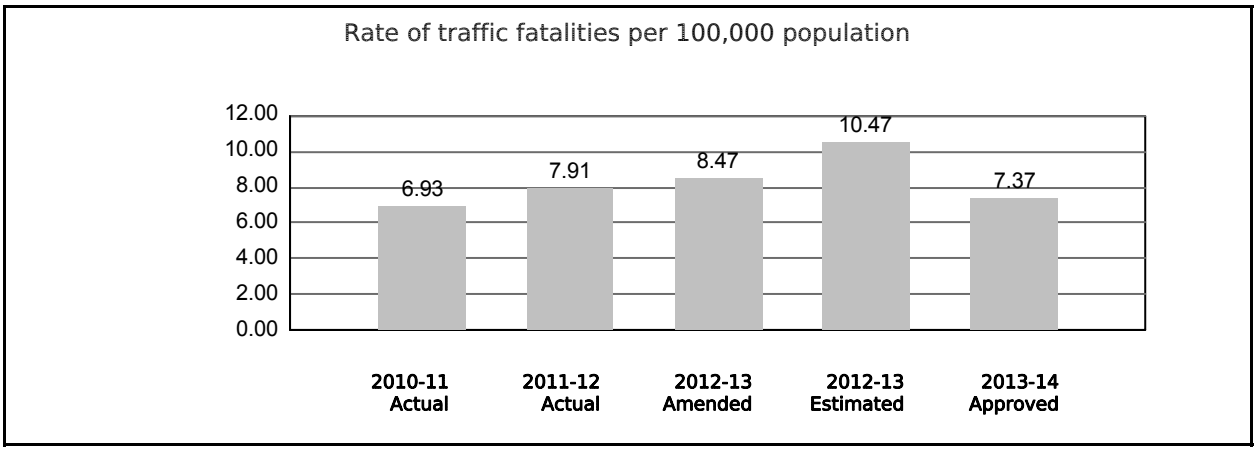
William Manno, Specialized Patrol / Events Commander, 512-974-7707

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Traffic Enforcement

The purpose of the Traffic Enforcement activity is to investigate crashes, analyze collisions, target enforcement efforts and coordinate multiple agencies in responding to traffic management in order to improve traffic safety.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	58,719	34,912	20,000	20,000	20,000
General Fund	16,107,271	17,031,586	17,912,321	17,925,721	17,289,373
Grants	1,704,960	2,328,603	1,977,000	1,241,162	1,180,000
Total Requirements	$17,870,950	$19,395,102	$19,909,321	$19,186,883	$18,489,373
Full-Time Equivalents					
Civilian	4.00	5.75	8.00	8.00	7.00
Grants	1.00	1.00	1.00	1.00	1.00
Sworn	120.00	122.00	122.00	122.00	116.00
Total FTEs	125.00	128.75	131.00	131.00	124.00
Performance Measures					
Rate of DWI-related fatalities per 100,000 population	***2.81***	***1.48***	***2.73***	***1.92***	***2.46***
Rate of serious-injury-producing collisions per 100,000 population	New Meas	New Meas	No Goal	39.79	52.67
Rate of traffic fatalities per 100,000 population	***6.93***	***7.91***	***8.47***	***10.47***	***7.37***

Services

Crash investigation; crash reconstruction; collision analysis; coordination of enforcement efforts; coordination of multiple agency efforts

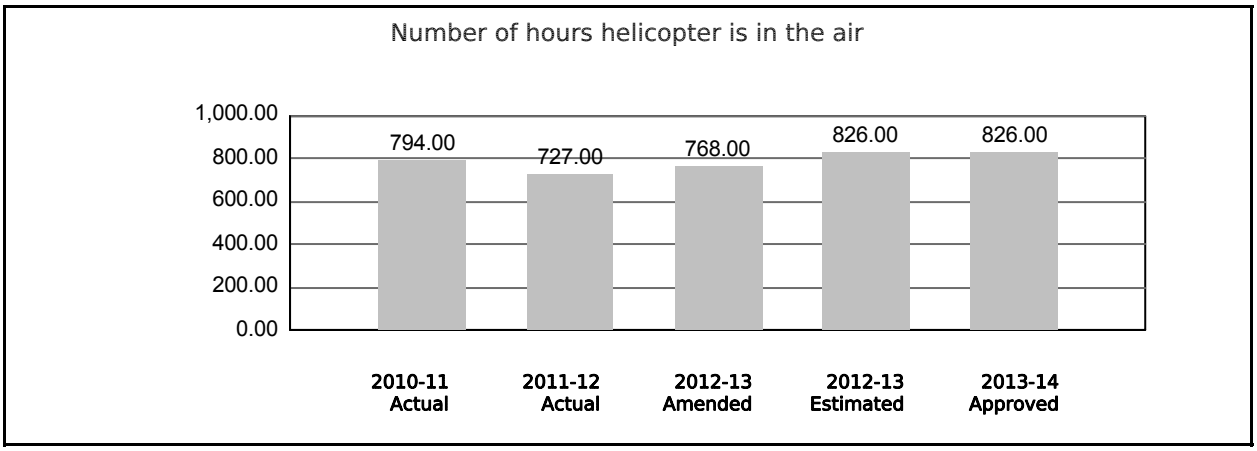
Contact

Pat South, Highway Enforcement Commander, 512-974-8210

Police
Budget Detail by Activity

Program: Operations Support
Activity: Air Operations

The purpose of the Air Operations activity is to provide support from fixed wing and helicopter resources to APD and the public in order to enhance the safety of officers and residents.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	34,367	0	0	0	0
General Fund	1,477,847	1,537,228	1,484,101	1,447,101	1,494,294
Grants	0	0	0	132,276	0
Total Requirements	$1,512,214	$1,537,228	$1,484,101	$1,579,377	$1,494,294
Full-Time Equivalents					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	8.00	7.00	6.00	6.00	6.00
Total FTEs	9.00	8.00	7.00	7.00	7.00
Performance Measures					
Number of hours helicopter is in the air	794	727	768	826	826
Number of aircraft assisted arrests	162	269	324	281	281

Services

Patrolling Austin roadways for public safety

Contact

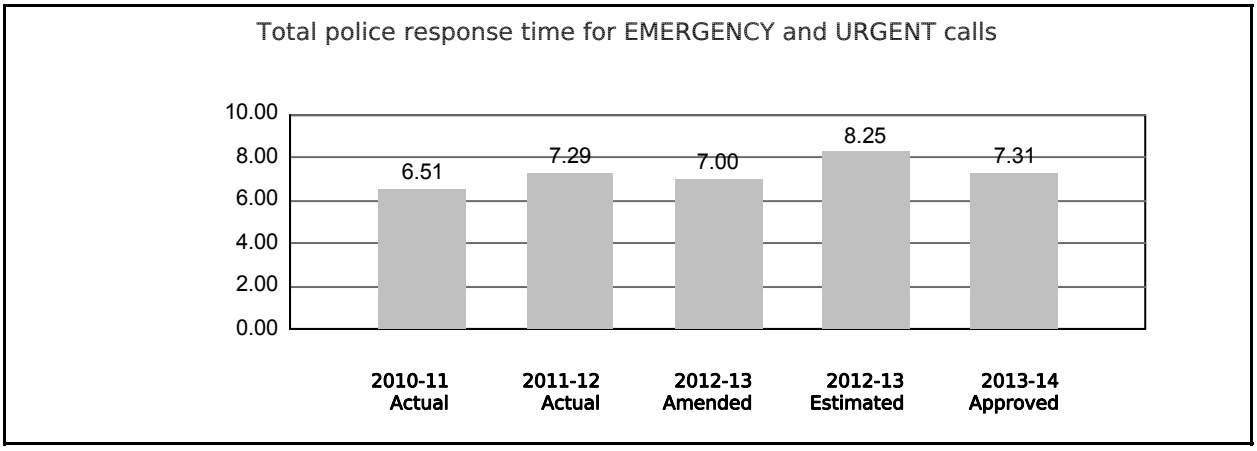
Nick Wright, Special Operations Commander, 512-974-5203

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Communications

The purpose of the Communications activity is to receive and process emergency and non-emergency calls for police service from the public in order to provide police assistance to persons in need and support police personnel in the delivery of that service.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	415,145	401,007	448,177	448,177	448,177
General Fund	11,315,622	11,440,270	13,154,908	13,404,908	13,333,960
Total Requirements	$11,730,767	$11,841,276	$13,603,085	$13,853,085	$13,782,137
Full-Time Equivalents					
Civilian	178.75	178.75	191.75	191.75	191.75
Grants	12.00	12.00	0.00	0.00	0.00
Sworn	8.00	0.00	0.00	0.00	0.00
Total FTEs	198.75	190.75	191.75	191.75	191.75
Performance Measures					
Number of calls dispatched for service	347,590	343,183	333,818	335,276	335,276
Number of calls received in the 9-1-1 call center	795,333	816,992	784,520	797,524	797,524
Response time to dispatch EMERGENCY and URGENT calls	0.39	0.45	0.40	1.33	0.43
Response time to process EMERGENCY and URGENT calls	1.09	1.17	1.12	1.08	1.17
Total police response time for EMERGENCY and URGENT calls	***6.51***	***7.29***	***7***	***8.25***	***7.31***

Services

Response and direction of emergency and non-emergency incoming calls; radio communications; response to warrant checks and other inquiries from outside law enforcement agencies

Contact

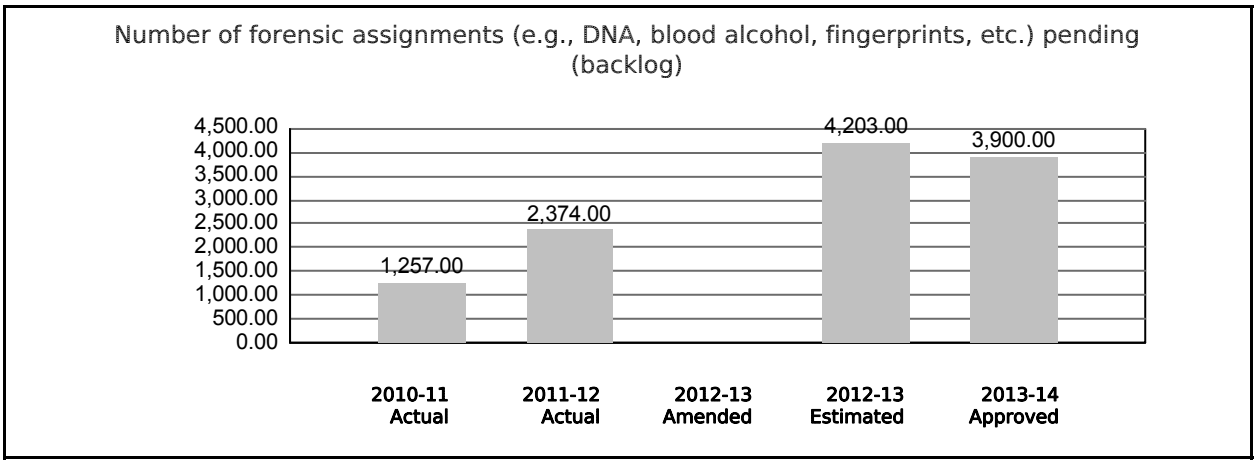
Marcia Brooks, Communications Division Manager, 512-974-0972

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Forensics Science Services

The purpose of Forensics Science Services activity is to provide timely and accurate forensic science and operational support to APD, local law enforcement and judicial agencies so they can successfully resolve investigations.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	83,607	40,825	167,444	167,444	167,444
General Fund	6,155,424	6,402,677	7,245,242	7,245,242	7,590,864
Grants	462,154	597,788	580,000	452,000	0
Total Requirements	$6,701,185	$7,041,290	$7,992,686	$7,864,686	$7,758,308
Full-Time Equivalents					
Civilian	81.25	82.25	83.25	83.25	83.25
Total FTEs	81.25	82.25	83.25	83.25	83.25
Performance Measures					
Number of items of evidence received	88,512	90,747	64,658	91,319	91,319
Number of forensic assignments (e.g., DNA, blood alcohol, fingerprints, etc.) pending (backlog)	1,257	2,374	No Goal	4,203	3,900
Number of forensics assignments (e.g., DNA, blood alcohol, fingerprints, etc.) analyzed	21,201	17,167	No Goal	17,954	17,954
Number of forensics assignments (e.g., DNA, blood alcohol, fingerprints, etc.) received	22,535	19,920	No Goal	19,681	19,681

Services

Laboratory analysis of narcotics, blood-alcohol, DNA, firearms/toolmarks and fingerprint evidence; Breath Alcohol Testing Program Management; multi-media and polygraph support; crime scene investigation, photography and evidence collection; clandestine laboratory response; evidence and found property management

Contact

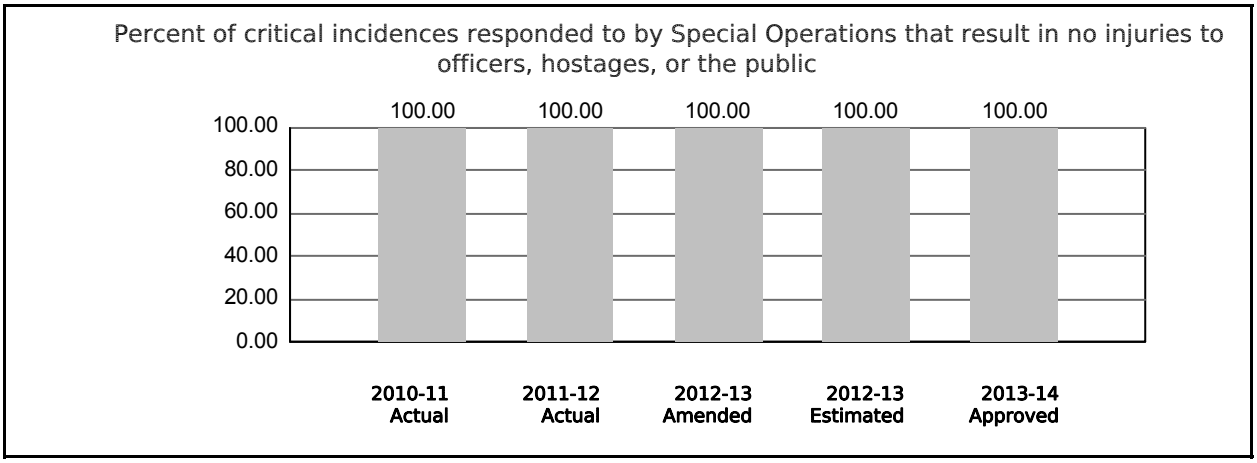
Bill Gibbens, Forensics Division Manager, 512-974-5415

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Special Operations

The purpose of the Special Operations activity is to resolve crises involving hostage/barricade situations, provide canine and warrant service, and investigate and render safe explosives and hazardous devices in order to enhance the safety of officers and the public.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,514,408	2,145,707	2,145,707	2,145,707	1,645,707
General Fund	5,584,302	6,732,078	6,200,907	6,077,607	6,676,357
Total Requirements	$7,098,710	$8,877,785	$8,346,614	$8,223,314	$8,322,064
Full-Time Equivalents					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	48.00	64.00	64.00	64.00	66.00
Total FTEs	49.00	65.00	65.00	65.00	67.00
Performance Measures					
Number of critical incidents responded to by Special Operations	1,341	1,416	1,414	1,212	1,212
Percent of critical incidences responded to by Special Operations that result in no injuries to officers, hostages, or the public	100	100	100	100	100

Services

Critical incident response/resolution; warrant service (high-risk warrants); explosive device disposal/safety; canine searches; mental health services; and threat assessments, including those associated with homeland defense

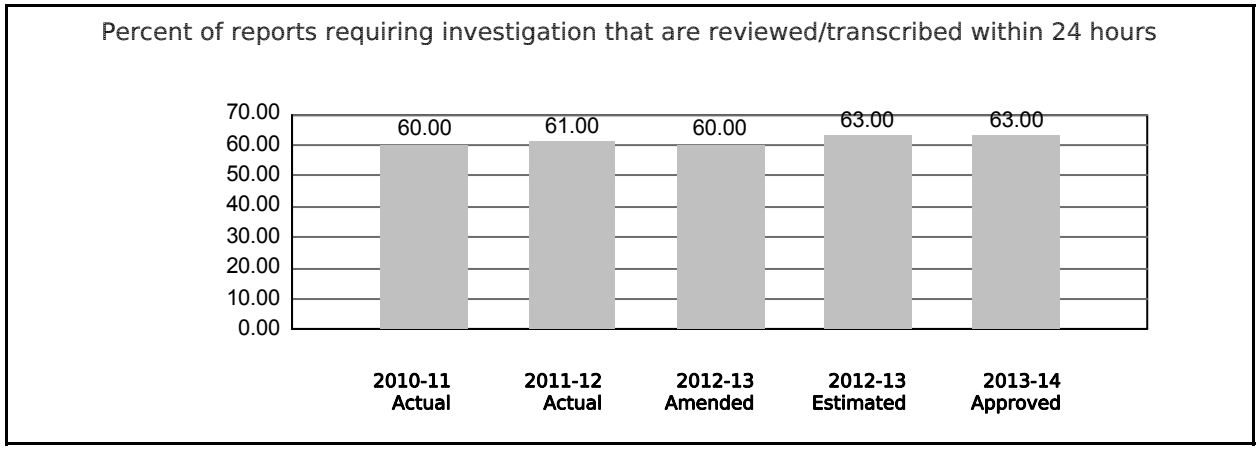
Contact

Nick Wright, Special Operations Commander, 512-974-5203

Police
Budget Detail by Activity

Program: Operations Support
Activity: Strategic Support

The purpose of the Strategic Support activity is to assist with major project implementation, evaluate department resource allocation, conduct crime analysis, maintain offense and arrest records, and provide timely and useful information to department members and the public so they can make informed decisions resulting in safer communities.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	9,714,105	10,319,320	10,919,738	10,919,738	11,167,584
Grants	0	74,986	0	0	0
Total Requirements	$9,714,105	$10,394,306	$10,919,738	$10,919,738	$11,167,584
Full-Time Equivalents					
Civilian	62.00	63.00	66.00	66.00	65.00
Sworn	5.00	8.00	11.00	11.00	15.00
Total FTEs	67.00	71.00	77.00	77.00	80.00
Performance Measures					
Number of Open Record Requests processed	7,688	12,910	10,318	28,000	28,000
Number of arrests processed	63,799	62,841	62,248	58,989	58,989
Number of incident reports reviewed/transcribed	112,263	122,505	114,730	122,659	122,659
Percent of reports requiring investigation that are reviewed/transcribed within 24 hours	60	61	60	63	63

Services

Planning, facilitation and evaluation of department-wide programs and initiatives; analysis and evaluation of police operational and performance information; system improvement; identification of crime trends; crime analysis and mapping; data entry and management of City and County arrest records; fingerprint processing of juvenile arrests; incident report review and dissemination; identification information to the public and other law enforcement agencies; report sales; records entry training; training customers on how to use and interpret police information

Contact

Ron MacKay, Research and Planning Division Manager, 512-974-5022

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Victim Services

The purpose of the Victim Services activity is to respond to the psychological and emotional needs of victims/families, community members, and first responders experiencing trauma in order to reduce psychological stress and trauma and enhance well-being.

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	2,581	-159,345	0	0	0
General Fund	1,765,704	1,926,408	2,127,668	2,127,668	2,131,797
Grants	420,198	168,225	62,000	61,626	62,000
Total Requirements	$2,188,483	$1,935,288	$2,189,668	$2,189,294	$2,193,797
Full-Time Equivalents					
Civilian	25.00	25.00	27.00	27.00	27.00
Grants	3.00	3.00	1.00	1.00	1.00
Total FTEs	28.00	28.00	28.00	28.00	28.00
Performance Measures					
Number of Victim Services contacts	36,411	35,585	36,500	36,947	37,000
Percent of officers surveyed who report satisfaction with Victim Services intervention activities	70	85	100	85	85

Services

Psychological support for civilian and sworn personnel; crisis counseling for victims, families, witnesses, neighbors, co-workers, schools, etc.; assessment/referral; assistance in criminal investigations and court testimony; collaboration and problem solving; emergency disaster response; crime/trauma victim/witness support in all command areas; assistance to District Representatives and patrol officers in high crime locations; public education and facilitation

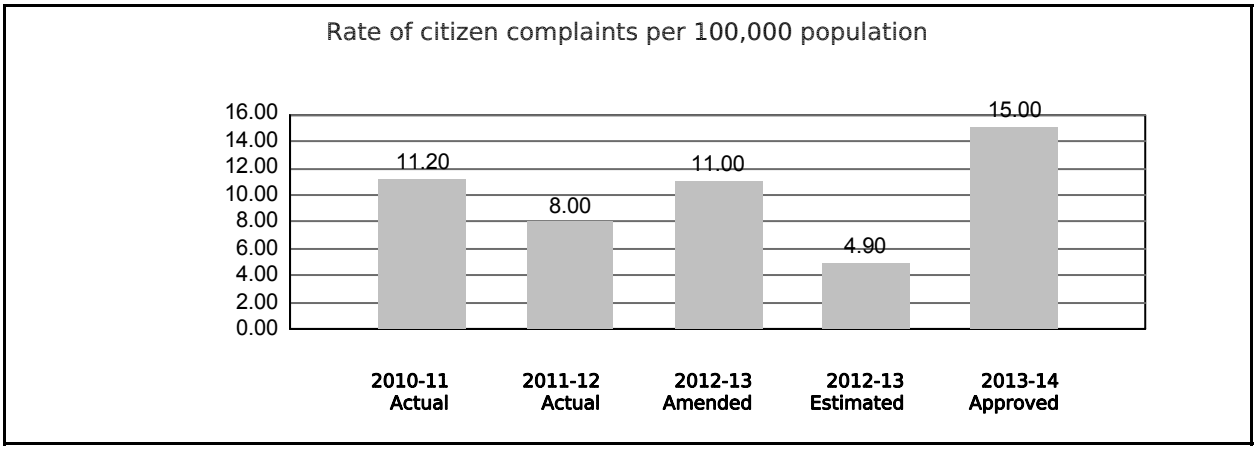
Contact

Kachina Clark, Victim Services Manager, 512-974-6815

Police
Budget Detail by Activity

Program: Professional Standards
Activity: Internal Affairs

The purpose of the Internal Affairs activity is to investigate potential policy violations by APD employees in a timely manner and provide information about the Internal Affairs function to employees and the public so they will have trust and confidence in Internal Affairs investigations.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	2,162	0	0	0	0
General Fund	4,312,291	4,302,054	4,319,175	4,840,380	4,610,858
Total Requirements	$4,314,453	$4,302,054	$4,319,175	$4,840,380	$4,610,858
Full-Time Equivalents					
Civilian	10.00	10.00	9.00	9.00	8.00
Sworn	24.00	26.00	25.00	25.00	26.00
Total FTEs	34.00	36.00	34.00	34.00	34.00
Performance Measures					
Lost time injury rate per the equivalent of 100 employees	3	3.38	3.50	3.30	3.30
Number of citizen complaints	88	65	86	41	126
Number of serious (Class A and Administrative Inquiry) IAD investigations completed	31	29	24	20	27
Number of less serious (Class B) investigations completed	185	218	169	167	194
Rate of citizen complaints per 100,000 population	***11.20***	***8***	***11***	***4.90***	***15***

Services

Internal investigations of allegations of misconduct from residents/employees; presentation of complaints to chain-of-command; on-site investigations; investigations of critical incidents; complaint records maintenance; information and activity reporting

Contact

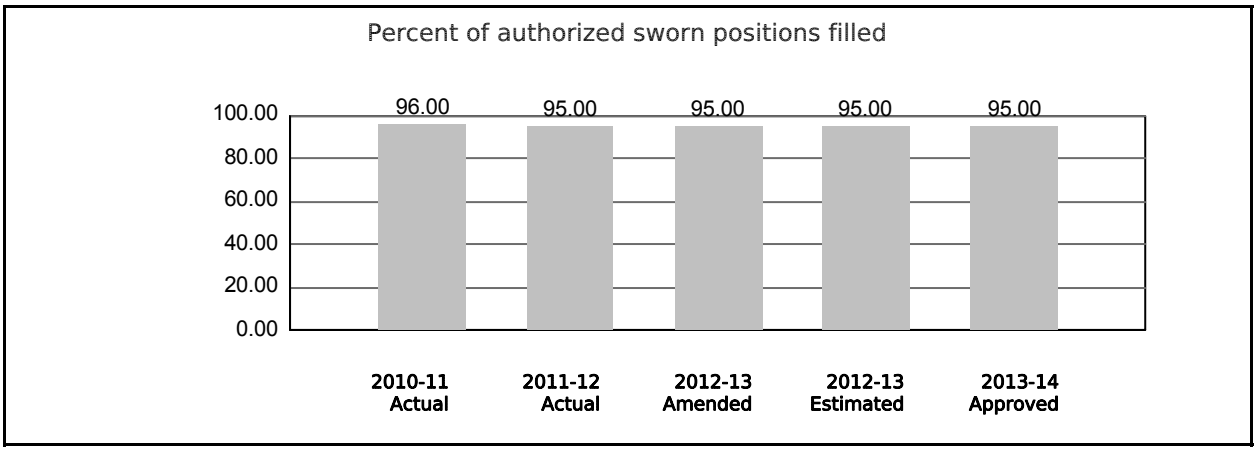
Julie O'Brien, Professional Standards Commander, 512-974-8501

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Professional Standards
Activity: Recruiting

The purpose of the Recruiting activity is to recruit and screen for diverse, qualified and professional police applicants so the APD can have the personnel resources necessary to maintain authorized staffing and meet its goals.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	1,497,339	1,693,931	1,658,543	1,665,543	1,313,207
Total Requirements	$1,497,339	$1,693,931	$1,658,543	$1,665,543	$1,313,207
Full-Time Equivalents					
Civilian	1.00	1.00	0.00	0.00	0.00
Sworn	10.00	12.00	11.00	11.00	8.00
Total FTEs	11.00	13.00	11.00	11.00	8.00
Performance Measures					
Number of cadets who started the academy	120	140	120	106	160
Percent of cadets entering the academy who are historically minority	28	32	No Goal	35	No Goal
Percent of authorized sworn positions filled	96	95	95	95	95

Services

Applicant recruitment; Testing and screening of applicants; Background investigations of applicants

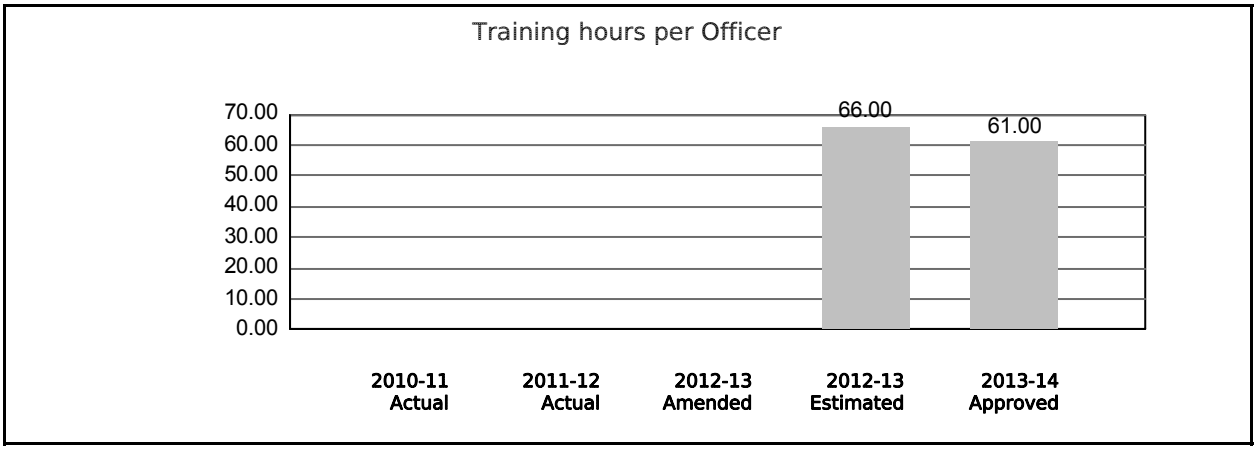
Contact

Phil Crochet, Recruiting and Training Commander, 512-974-8121

Police
Budget Detail by Activity

Program: Professional Standards
Activity: Training

The purpose of the Training activity is to train and monitor police officers for the Austin Police Department so that APD has highly qualified and physically and mentally competent staff to meet the expectations of the public and the demands of the profession.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	455	175	0	0	0
General Fund	8,044,288	9,268,589	9,460,357	12,115,873	10,314,077
Grants	100,000	0	0	75,000	0
Total Requirements	$8,144,743	$9,268,764	$9,460,357	$12,190,873	$10,314,077
Full-Time Equivalents					
Civilian	121.00	121.00	123.00	123.00	122.00
Sworn	39.00	51.00	44.00	44.00	41.00
Total FTEs	160.00	172.00	167.00	167.00	163.00
Performance Measures					
Number of graduating cadets who completed field training	69	21	95	109	114
Percent of cadets who graduated from the academy	92	85	87	85	85
Percent of graduating cadets who completed field training	91	91	91	91	91
Training hours per Officer	***New Meas***	***New Meas***	***No Goal***	***66***	***61***

Services

Training/education of sworn and non-sworn police personnel; evaluation of probationary officers; qualification and certification of commissioned personnel; medical and psychological screening, evaluation, and treatment; management support/advice regarding health matters; critical incident support

Contact

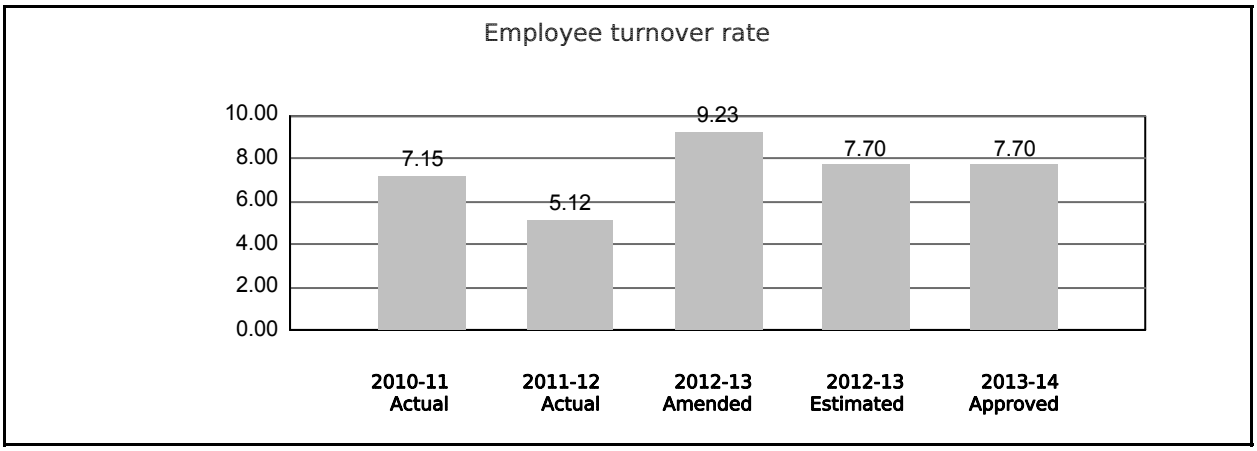
Phil Crochet, Recruiting and Training Commander, 512-974-8121

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	98,611	194,802	48,587	48,587	44,890
General Fund	11,250,741	12,614,172	17,783,428	17,684,217	18,539,651
Grants	250,000	221,001	200,000	0	0
Total Requirements	$11,599,352	$13,029,975	$18,032,015	$17,732,804	$18,584,541
Full-Time Equivalents					
Civilian	71.75	78.75	80.50	80.50	82.50
Sworn	17.00	25.00	24.00	24.00	25.00
Total FTEs	88.75	103.75	104.50	104.50	107.50
Performance Measures					
Average Annual Carbon Footprint	12,093	12,146	9,782	12,146	7,731
Employee turnover rate	7.15	5.12	9.23	7.70	7.70
Number of media calls responded to	17,241	22,130	19,456	21,708	21,708
Number of public requests for information responded to	14,094	15,546	15,072	16,609	16,609
Sick leave hours used per 1,000 hours	28.23	27.61	28.08	29.14	29.14
Training hours per Civilian employee	New Meas	New Meas	No Goal	9	12

Services

Office of the Director, including Public Information; Financial Management, including Budget, Accounting, Purchasing, Contract Management, Audit/Internal Review, and Grants Management; Human Resources, Facility Expense, Information Technology Support, Vehicle and Equipment Maintenance, and Inventory Control.

Contact

Alice Suter, Administrative Bureau, Assistant Director, 512-974-5030

Police
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	614,118	106,246	366,062	366,062	3,412,437
Total Requirements	$614,118	$106,246	$366,062	$366,062	$3,412,437

Contact

Alice Suter, Administrative Bureau, Assistant Director, 512-974-5030

Bold/Italicized Measure = Key Indicator

Police - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
INVESTIGATIONS										
Centralized Investigations	$26,417,453	198.75	$29,719,928	247.75	$29,830,283	235.75	$30,469,567	235.75	$31,400,638	235.75
Organized Crime	$13,092,161	59.00	$13,974,309	68.00	$14,515,084	72.00	$14,560,384	72.00	$14,433,502	71.00
Subtotal	**$39,509,614**	**257.75**	**$43,694,236**	**315.75**	**$44,345,367**	**307.75**	**$45,029,951**	**307.75**	**$45,834,140**	**306.75**
NEIGHBORHOOD-BASED POLICING										
Community Partnerships	$2,263,596	90.00	$1,716,057	15.00	$1,728,173	15.00	$1,724,123	15.00	$1,823,395	18.00
Patrol	$91,171,836	843.75	$95,196,190	793.00	$102,697,263	822.00	$97,696,192	822.00	$107,514,378	885.00
Patrol Support	$28,262,037	227.00	$31,029,748	270.00	$33,328,768	265.00	$33,400,268	265.00	$32,439,921	250.00
Specialized Patrol and Events Planning	$7,486,859	40.00	$9,137,187	68.00	$9,673,231	77.00	$9,393,445	77.00	$9,870,168	81.00
Traffic Enforcement	$16,107,271	124.00	$17,031,586	127.75	$17,912,321	130.00	$17,925,721	130.00	$17,289,373	123.00
Subtotal	**$145,291,599**	**1,324.75**	**$154,110,769**	**1,273.75**	**$165,339,756**	**1,309.00**	**$160,139,749**	**1,309.00**	**$168,937,235**	**1,357.00**
OPERATIONS SUPPORT										
Air Operations	$1,477,847	9.00	$1,537,228	8.00	$1,484,101	7.00	$1,447,101	7.00	$1,494,294	7.00
Communications	$11,315,622	186.75	$11,440,270	178.75	$13,154,908	191.75	$13,404,908	191.75	$13,333,960	191.75
Forensics Science Services	$6,155,424	81.25	$6,402,677	82.25	$7,245,242	83.25	$7,245,242	83.25	$7,590,864	83.25
Special Operations	$5,584,302	49.00	$6,732,078	65.00	$6,200,907	65.00	$6,077,607	65.00	$6,676,357	67.00
Strategic Support	$9,714,105	67.00	$10,319,320	71.00	$10,919,738	77.00	$10,919,738	77.00	$11,167,584	80.00
Victim Services	$1,765,704	25.00	$1,926,408	25.00	$2,127,668	27.00	$2,127,668	27.00	$2,131,797	27.00
Subtotal	**$36,013,005**	**418.00**	**$38,357,981**	**430.00**	**$41,132,564**	**451.00**	**$41,222,264**	**451.00**	**$42,394,856**	**456.00**
PROFESSIONAL STANDARDS										
Internal Affairs	$4,312,291	34.00	$4,302,054	36.00	$4,319,175	34.00	$4,840,380	34.00	$4,610,858	34.00
Recruiting	$1,497,339	11.00	$1,693,931	13.00	$1,658,543	11.00	$1,665,543	11.00	$1,313,207	8.00
Training	$8,044,288	160.00	$9,268,589	172.00	$9,460,357	167.00	$12,115,873	167.00	$10,314,077	163.00
Subtotal	**$13,853,918**	**205.00**	**$15,264,574**	**221.00**	**$15,438,075**	**212.00**	**$18,621,796**	**212.00**	**$16,238,142**	**205.00**
SUPPORT SERVICES										
Departmental Support Services	$11,250,741	88.75	$12,614,172	103.75	$17,783,428	104.50	$17,684,217	104.50	$18,539,651	107.50
Subtotal	**$11,250,741**	**88.75**	**$12,614,172**	**103.75**	**$17,783,428**	**104.50**	**$17,684,217**	**104.50**	**$18,539,651**	**107.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$614,118	0.00	$106,246	0.00	$134,327	0.00	$134,327	0.00	$3,177,232	0.00
Transfers	$0	0.00	$0	0.00	$231,735	0.00	$231,735	0.00	$235,205	0.00
Subtotal	**$614,118**	**0.00**	**$106,246**	**0.00**	**$366,062**	**0.00**	**$366,062**	**0.00**	**$3,412,437**	**0.00**
Total	**$246,532,995**	**2,294.25**	**$264,147,977**	**2,344.25**	**$284,405,252**	**2,384.25**	**$283,064,039**	**2,384.25**	**$295,356,461**	**2,432.25**

Police - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
INVESTIGATIONS										
Centralized Investigations	$1,282,108	0.00	$652,212	0.00	$599,817	0.00	$599,817	0.00	$468,280	0.00
Organized Crime	$413,027	0.00	$368,540	0.00	$55,000	0.00	$55,000	0.00	$55,000	0.00
Subtotal	**$1,695,135**	**0.00**	**$1,020,752**	**0.00**	**$654,817**	**0.00**	**$654,817**	**0.00**	**$523,280**	**0.00**
NEIGHBORHOOD-BASED POLICING										
Community Partnerships	$5,557	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Patrol	$401,330	0.00	$141,709	0.00	$100,000	0.00	$894,604	0.00	$100,000	0.00
Patrol Support	$5,172,759	0.00	$5,708,343	0.00	$5,933,745	0.00	$5,933,745	0.00	$6,063,222	0.00
Specialized Patrol and Events Planning	$2,197,131	0.00	$1,315,455	0.00	$1,368,715	0.00	$1,368,715	0.00	$1,473,421	0.00
Traffic Enforcement	$58,719	0.00	$34,912	0.00	$20,000	0.00	$20,000	0.00	$20,000	0.00
Subtotal	**$7,835,496**	**0.00**	**$7,200,419**	**0.00**	**$7,422,460**	**0.00**	**$8,217,064**	**0.00**	**$7,656,643**	**0.00**
OPERATIONS SUPPORT										
Air Operations	$34,367	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Communications	$415,145	0.00	$401,007	0.00	$448,177	0.00	$448,177	0.00	$448,177	0.00
Forensics Science Services	$83,607	0.00	$40,825	0.00	$167,444	0.00	$167,444	0.00	$167,444	0.00
Special Operations	$1,514,408	0.00	$2,145,707	0.00	$2,145,707	0.00	$2,145,707	0.00	$1,645,707	0.00
Victim Services	$2,581	0.00	$-159,345	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$2,050,108**	**0.00**	**$2,428,194**	**0.00**	**$2,761,328**	**0.00**	**$2,761,328**	**0.00**	**$2,261,328**	**0.00**
PROFESSIONAL STANDARDS										
Internal Affairs	$2,162	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Training	$455	0.00	$175	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$2,617**	**0.00**	**$175**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$98,611	0.00	$194,802	0.00	$48,587	0.00	$48,587	0.00	$44,890	0.00
Subtotal	**$98,611**	**0.00**	**$194,802**	**0.00**	**$48,587**	**0.00**	**$48,587**	**0.00**	**$44,890**	**0.00**
Total	**$11,681,967**	**0.00**	**$10,844,341**	**0.00**	**$10,887,192**	**0.00**	**$11,681,796**	**0.00**	**$10,486,141**	**0.00**

Police - 2013-14

Grants

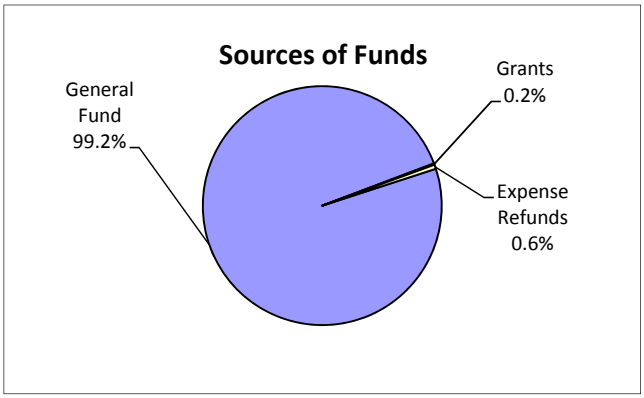
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
INVESTIGATIONS										
Centralized Investigations	$406,147	2.00	$560,098	2.00	$963,000	2.00	$606,147	2.00	$407,000	2.00
Organized Crime	$400,646	1.00	$117,918	1.00	$575,000	1.00	$118,282	1.00	$0	0.00
Subtotal	**$806,793**	**3.00**	**$678,016**	**3.00**	**$1,538,000**	**3.00**	**$724,429**	**3.00**	**$407,000**	**2.00**
NEIGHBORHOOD-BASED POLICING										
Community Partnerships	$2,282,498	15.00	$999,780	14.00	$1,906,000	14.00	$2,052,779	13.00	$626,000	13.00
Traffic Enforcement	$1,704,960	1.00	$2,328,603	1.00	$1,977,000	1.00	$1,241,162	1.00	$1,180,000	1.00
Subtotal	**$3,987,458**	**16.00**	**$3,328,383**	**15.00**	**$3,883,000**	**15.00**	**$3,293,941**	**14.00**	**$1,806,000**	**14.00**
OPERATIONS SUPPORT										
Air Operations	$0	0.00	$0	0.00	$0	0.00	$132,276	0.00	$0	0.00
Communications	$0	12.00	$0	12.00	$0	0.00	$0	0.00	$0	0.00
Forensics Science Services	$462,154	0.00	$597,788	0.00	$580,000	0.00	$452,000	0.00	$0	0.00
Strategic Support	$0	0.00	$74,986	0.00	$0	0.00	$0	0.00	$0	0.00
Victim Services	$420,198	3.00	$168,225	3.00	$62,000	1.00	$61,626	1.00	$62,000	1.00
Subtotal	**$882,352**	**15.00**	**$840,999**	**15.00**	**$642,000**	**1.00**	**$645,902**	**1.00**	**$62,000**	**1.00**
PROFESSIONAL STANDARDS										
Training	$100,000	0.00	$0	0.00	$0	0.00	$75,000	0.00	$0	0.00
Subtotal	**$100,000**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$75,000**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$250,000	0.00	$221,001	0.00	$200,000	0.00	$0	0.00	$0	0.00
Subtotal	**$250,000**	**0.00**	**$221,001**	**0.00**	**$200,000**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$6,026,603**	**34.00**	**$5,068,399**	**33.00**	**$6,263,000**	**19.00**	**$4,739,272**	**18.00**	**$2,275,000**	**17.00**

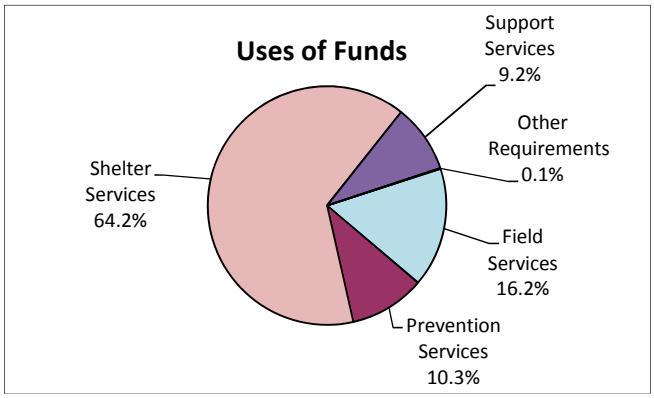
City of Austin
2013-2014
Approved
Budget

Volume I

Community Services

Animal Services





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$0	$0	$947,020	$1,088,007	$1,377,111
Requirements	$0	$0	$8,170,441	$8,501,393	$8,584,988
Full-Time Equivalents (FTEs)	0.00	0.00	94.50	94.50	95.50
Expense Refunds	$0	$0	$8,000	$41,372	$47,600
Grants	$0	$0	$15,295	$15,295	$20,000
Total Budget	$0	$0	$8,193,736	$8,558,060	$8,652,588

*Footnote: In addition to the amount shown above, the FY 2013-14 Budget also includes $235,667 for capital and critical one-time costs.

Animal Services
Organization by Program and Activity for 2014

Animal Services Office

Field Services
Prevention Services
Shelter Services

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Animal Services
Mission and Goals for 2014

Mission

The mission of the Austin Animal Services Office is to prevent animal homelessness and promote humane, compassionate treatment of animals by enforcing regulations, providing a safety net for lost or homeless animals, and achieving live outcomes for at least 90% of sheltered pets

Goals

Maintain live outcomes to 90% of the companion animals who enter our care

Maintain a shelter intake rate of 2% or fewer per capita

Increase return-to-owner rate for stray animals from 18% to 25% by FY 2015

Increase the number of adoptions from 7,559 to 9,000 by 2015

Provide preventative surgeries (spay/neuters) for at least 15,000 animals annually beginning FY 2014

Animal Services

Message from the Director

The Office of Animal Services operates the Austin Animal Center, is responsible for Animal Control in Austin and the unincorporated areas of Travis County, and provides community outreach and education, prevention programs, anti-cruelty support and shelter services to all of Travis County. In partnership with community organizations, Animal Services provides a safety net for lost and homeless pets and is committed to sustaining Austin's no kill goal of finding live outcomes for at least 90% of the companion animals that enter the shelter each year.

Five years ago nearly 50% of the animals entering the City shelter were being euthanized. In 2010, City Council passed a resolution to change that statistic, and over the past three years Animal Services has implemented the policies and programs that have facilitated Austin's no kill success. Among the life-saving programs responsible for achieving and sustaining no kill is the expanded Foster Program which last year included over 1,300 foster homes that took in and cared for over 2,400 pets in need. In addition, the adoption program has expanded to include multiple off-site locations and 60 dog kennels at Town Lake Animal Center, resulting in more than 7,500 adoptions last year. Animal Services partners with more than 100 Rescue Group partners and these relationships provided 37% of the live outcomes achieved last year; over 6,500 animals. This amazing effort and success by staff and community partners is supported and made possible by the contributions of hundreds of dedicated volunteers providing more than 46,600 hours of service; nearly 22.5 FTEs each year.

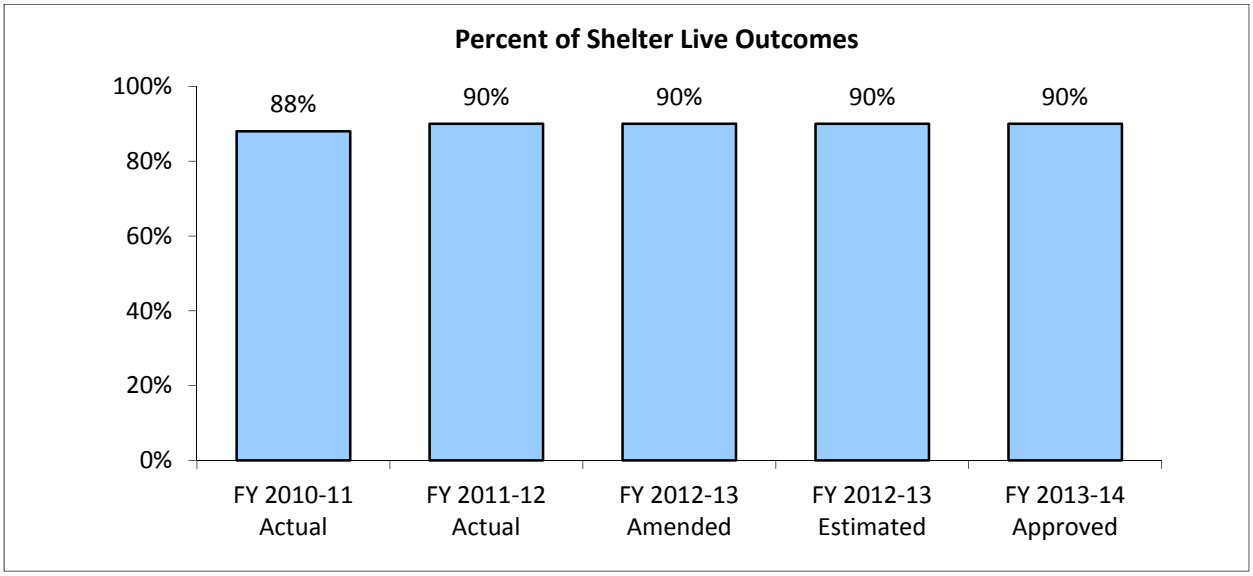
Austin ranks within the top 20 largest US municipal shelters in terms of number of animals sheltered and is the first major metropolitan community in the nation to achieve no kill status. The Animal Services Office is committed to delivering the level of service required to maintain this exceptional rate of life-saving. In order to do that, the Office must be adequately staffed, and capacity community-wide must be expanded. To date, operations have been sustained by operating at both the Austin Animal Center and Town Lake Animal Center, and with a supplementary workforce of more than 20 temporary employees. The Animals Services Office is undergoing a department-wide reorganization in order to identify and bridge gaps in staffing that exist as a result of meeting the City's no kill goal, operating at multiple locations, becoming an independent department and expanding program capacity to accommodate rapid population growth in Austin/Travis County.

With continued focus on increasing operational capacity, adequate staffing levels and ongoing community support, Animal Services will be able to maintain and enhance the City's unparalleled status as the largest, most progressive and successful animal-welfare community in the nation.

Abigail Smith,
Chief Animal Services Officer

Budget Highlights

The Animal Services Office (ASO) has developed an FY 2013-14 Approved Budget of $8.7 million and 95.5 FTEs, which includes resources required to provide comprehensive animal services and animal control programs and to achieve its mission and goals. Animal Services' primary goal is to sustain its no-kill status by maintaining a 90% live-outcome rate for companion animals. The program has been successful thus far due to the commitment made by both the staff and the community partners.



Animal Services

In FY 2012-13, ASO became an independent City department, having been transferred from the Health and Human Services Department (HHSD). ASO has three primary service activities: *Field Services* – which provides education and enforcement of animal regulations; *Prevention Services* – provides outreach, humane education, pet sterilizations and support services to companion animal guardians in the community; and *Shelter Services* – which provide shelter, veterinary care and placement of lost and abandoned animals in accordance with Texas Health and Safety and Administrative Codes. ASO anticipates that approximately 30% of sheltered animals will be transferred to partners, which is an increase from 25% in FY 2012-13. Additionally, it is projected that 42% of sheltered animals will be adopted through its own adoption programs. The FY 2013-14 Budget includes funding of $73,000 for one FTE being transferred from HHSD which was previously funded by Travis County. The budget also includes a decrease of $131,230 which is being transferred to APD for animal cruelty officers. Included in the FY 2013-14 Budget is $166,000 for various commodities, including veterinary drugs and medical supplies. These areas are essential to the successful implementation of the No Kill plan. In addition, ASO is receiving funding of $70,000 for personnel costs which allow ASO to properly fund the business need related to operating during holidays.

Support Services

The new Support Services program has been created in order to allow for accurate tracking and analysis of program budgets by separating administrative and overhead expenses from sheltering, animal control, customer service and animal care expenses. The FY 2013-14 Approved Budget includes funding of $100,000 to address ongoing repairs and maintenance of the Austin Animal Center facility, which are critical to maintaining the operations of the facility.

Revenue

ASO's General Fund revenue for FY 2013-14 is projected at $1,377,111, which is a net increase of $430,000 from the budgeted FY 2012-13 level. This net increase is primarily driven by revenue estimates related to the Interlocal agreement with Travis County. Animal adoption and reclaim fee revenues are projected to decrease $112,000 for FY 2013-14. Constant over capacity of animal housing at the Austin Animal Center has created the need for more waived adoption promotions and reduced reclaim fees to facilitate live animal outcomes.

Capital Budget and One-Time Critical Equipment

Austin Animal Services will receive $235,667 for new medical equipment, a back-up generator, and a new misting system for the outdoor kennels. This will allow the Department to continue its sterilization program and mitigate the impact of the heat of the Texas summers on sheltered animals.

Animal Services
Significant Changes

General Fund

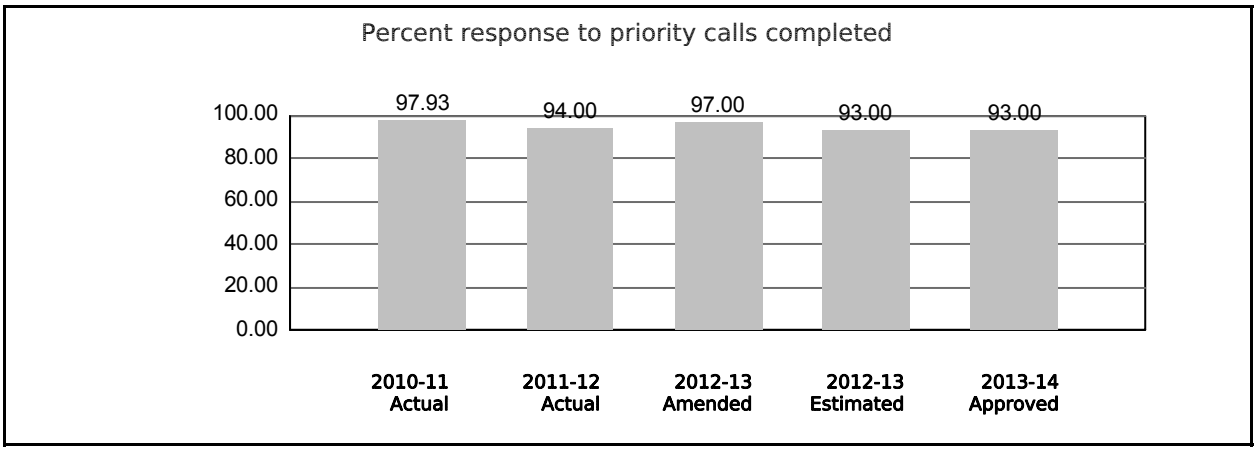
Revenue Changes	Dollars
Increase in revenue related to the interlocal agreement with Travis County.	$547,317
Decrease in revenue collected from various sources, including adoption fees, reclaim fees, veterinary care fees and board and care fees.	($119,506)

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$132,808
Additional funding to cover increased electrical costs resulting from the rate increase.		$79,159
Department Cost Drivers		
Increase in funding for commodities, drugs and medical supplies.		$166,069
Funding for general facility maintenance for the animal shelter.		$100,000
Transfer of one Animal Protection Supervisor and funding from Health and Human Services related to the Travis County Interlocal agreement.	1.00	$72,755
Increase in funding for employees working on holidays.		$70,034
Vacancy savings increase by 1%.		($49,936)
Funding transfer for animal cruelty officers to the Austin Police Department.		($131,230)

Animal Services
Budget Detail by Activity

Program: Animal Services Office
Activity: Field Services

The purpose of Field Services is to educate about and enforce animal regulations, assist the public with animal-related concerns, and to provide emergency and disaster response in order to protect the citizens and animals in our community.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	0	0	1,892,283	1,770,928	1,402,290
Total Requirements	$0	$0	$1,892,283	$1,770,928	$1,402,290
Full-Time Equivalents					
General Fund	0.00	0.00	23.85	23.85	20.75
Total FTEs	0.00	0.00	23.85	23.85	20.75
Performance Measures					
Average number of citations issued	1,284	884	1,200	900	900
Number of citations processed to court	939	746	1,000	700	700
Number of attendees at responsible pet ownership classes	82	138	100	200	200
Percent of successful completion of Tethering Activity	99.19	100	98	99	99
Percent response to priority calls completed	97.93	94	97	93	93

Services

Enforcement, Education, Animal Protection, Emergency and Disaster Preparedness and Response

Contact

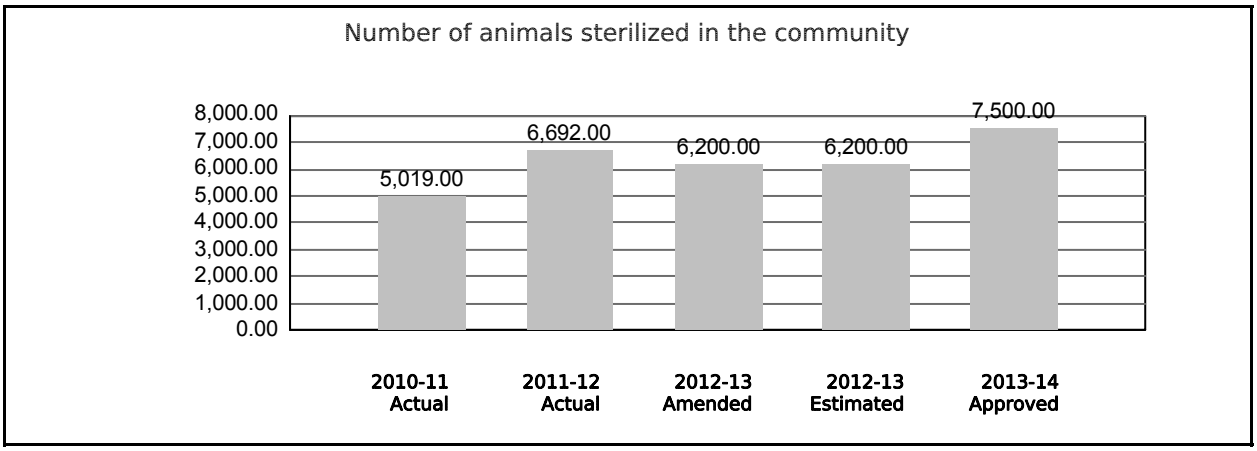
Abigail Smith, Animal Services Officer, 512-978-0536

Bold/Italicized Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program: Animal Services Office
Activity: Prevention Services

The purpose of the Prevention Services is to provide outreach, humane education, pet sterilizations and support services to companion animal guardians in the community in order to reduce shelter intake.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	0	0	740,274	732,142	868,390
Grants	0	0	15,295	15,295	20,000
Total Requirements	$0	$0	$755,569	$747,437	$888,390
Full-Time Equivalents					
General Fund	0.00	0.00	2.90	2.90	3.00
Total FTEs	0.00	0.00	2.90	2.90	3.00
Performance Measures					
Number of animals sterilized in the community	***5,019***	***6,692***	***6,200***	***6,200***	***7,500***
Percent of animal shelter live outcomes	***88.03***	***90***	***90***	***90***	***90***
Shelter intake per capita	***2.19***	***2.29***	***2***	***2.25***	***2***

Services

Spay/Neuter surgery; Micro-chipping and Pet Identification; Education and Outreach

Contact

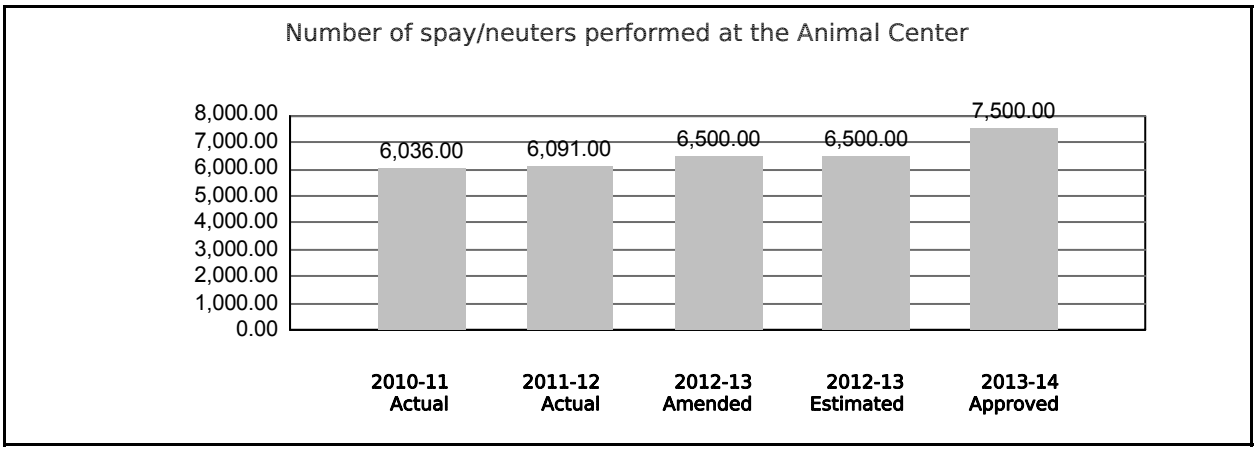
Abigail Smith, Animal Services Officer, 512-978-0536

Bold/Italicized Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program: Animal Services Office
Activity: Shelter Services

The purpose of Shelter Services is to provide shelter, veterinary care, and placement of lost and abandoned companion animals in order to comply with Texas Health and Safety and Administrative Codes, serve as the Rabies Authority in Travis County, serve the needs of the community and minimize the euthanasia of sheltered animals.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	8,000	41,372	47,600
General Fund	0	0	5,531,774	5,992,213	5,506,723
Total Requirements	$0	$0	$5,539,774	$6,033,585	$5,554,323
Full-Time Equivalents					
General Fund	0.00	0.00	67.75	67.75	64.75
Total FTEs	0.00	0.00	67.75	67.75	64.75
Performance Measures					
Number of spay/neuters performed at the Animal Center	***6,036***	***6,091***	***6,500***	***6,500***	***7,500***
Number of companion animals sheltered	17,258	18,783	20,000	19,000	19,000
Number of animals adopted	7,504	7,559	9,000	8,200	7,980
Percent of sheltered animals transferred to partners	26.81	35	25	30	30
Percent of sheltered animals returned-to-owner	***18.24***	***16***	***20***	***17***	***18***
Percent of sheltered animals euthanized	11.43	7	10	10	10
Percent of sheltered animals adopted	42.88	41	45	43	42
Total number of animals euthanized	1,975	1,815	2,000	1,900	1,900

Services
Animal intake, housing and care; Quarantine (rabies); Veterinary Services; Behavior Evaluation, Enrichment and Modification; Pet Placement including Adoptions, Foster Program, Volunteer Program and Rescue Partner Program

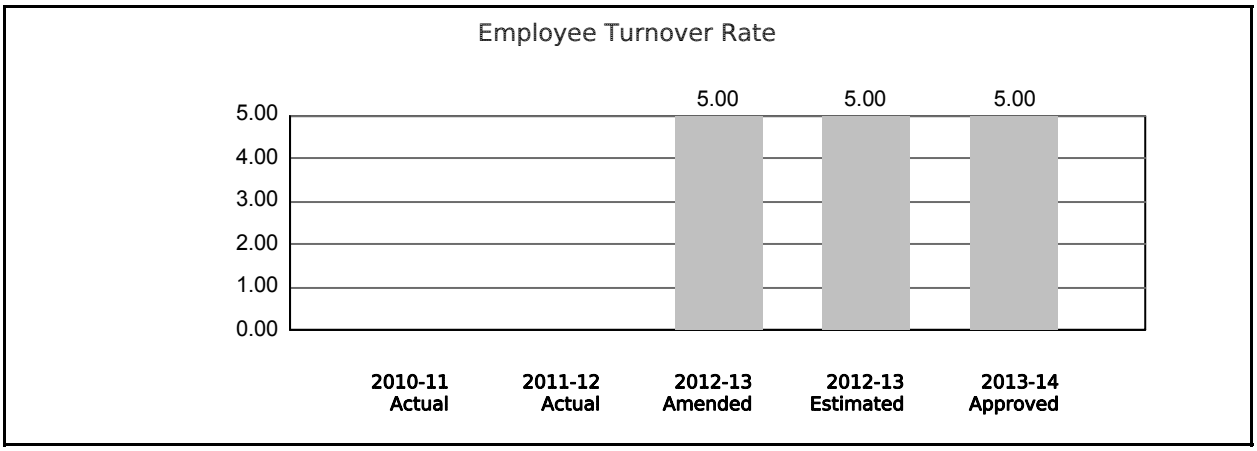
Contact
Abigail Smith, Animal Services Officer, 512-978-0536

Bold/Italicized Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to provide more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	0	0	0	0	801,475
Total Requirements	$0	$0	$0	$0	$801,475
Full-Time Equivalents					
General Fund	0.00	0.00	0.00	0.00	7.00
Total FTEs	0.00	0.00	0.00	0.00	7.00
Performance Measures					
Average Annual Carbon Footprint	422	216	375	216	294
Employee Turnover Rate	New Meas	New Meas	5	5	5
Lost Time Injury Rate Per the Equivalent of 100 Employees	New Meas	New Meas	0	3	3
Sick leave hours used per 1,000 hours	New Meas	New Meas	30	30	30

Services

Financial monitoring, budgeting, accounting, purchasing, human resources, facility expenses, information technology support, public information, vehicle and equipment maintenance, grant administration, customer service.

Contact

Abigail Smith, Animal Services Officer, 512-978-0536

Bold/Italicized Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	0	0	6,110	6,110	6,110
Total Requirements	$0	$0	$6,110	$6,110	$6,110

Contact

Abigail Smith, Animal Services Officer, 512-978-0536

Animal Services - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ANIMAL SERVICES OFFICE										
Field Services	$0	0.00	$0	0.00	$1,892,283	23.85	$1,770,928	23.85	$1,402,290	20.75
Prevention Services	$0	0.00	$0	0.00	$740,274	2.90	$732,142	2.90	$868,390	3.00
Shelter Services	$0	0.00	$0	0.00	$5,531,774	67.75	$5,992,213	67.75	$5,506,723	64.75
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$8,164,331**	**94.50**	**$8,495,283**	**94.50**	**$7,777,403**	**88.50**
SUPPORT SERVICES										
Departmental Support Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$801,475	7.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$801,475**	**7.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$0	0.00	$0	0.00	$6,110	0.00	$6,110	0.00	$6,110	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$6,110**	**0.00**	**$6,110**	**0.00**	**$6,110**	**0.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$8,170,441**	**94.50**	**$8,501,393**	**94.50**	**$8,584,988**	**95.50**

Animal Services - 2013-14

Expense Refunds

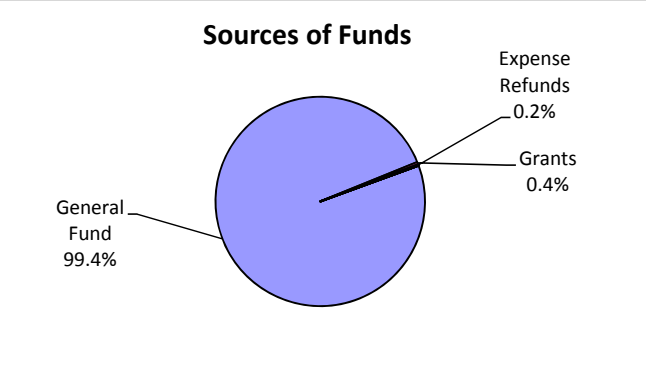
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ANIMAL SERVICES OFFICE										
Shelter Services	$0	0.00	$0	0.00	$8,000	0.00	$41,372	0.00	$47,600	0.00
Subtotal	$0	0.00	$0	0.00	$8,000	0.00	$41,372	0.00	$47,600	0.00
Total	$0	0.00	$0	0.00	$8,000	0.00	$41,372	0.00	$47,600	0.00

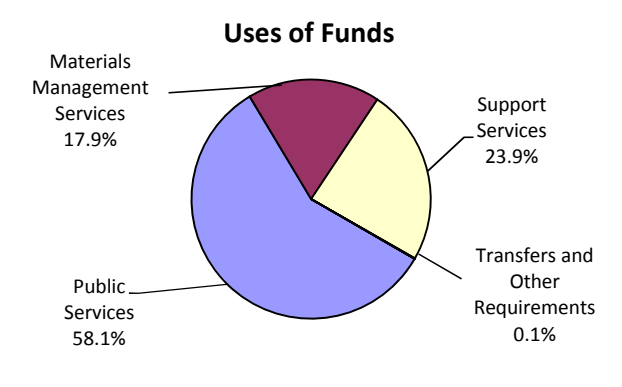
Animal Services - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ANIMAL SERVICES OFFICE										
Prevention Services	$0	0.00	$0	0.00	$15,295	0.00	$15,295	0.00	$20,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$15,295**	**0.00**	**$15,295**	**0.00**	**$20,000**	**0.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$15,295**	**0.00**	**$15,295**	**0.00**	**$20,000**	**0.00**

Austin Public Library





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$615,023	$684,970	$650,170	$660,600	$673,800
Requirements	$25,714,960	$26,737,045	$30,245,501	$30,135,960	$31,448,359
Full-Time Equivalents (FTEs)	344.18	341.55	353.55	353.55	359.05
Expense Refunds	$180,880	$249,337	$64,000	$190,606	$64,000
Grants					
Requirements	$311,139	$9,471	$101,250	$39,832	$122,500
Full-Time Equivalents (FTEs)	4.00	0.00	0.00	0.00	0.00
Total Budget	$26,206,979	$26,995,853	$30,410,751	$30,366,398	$31,634,859

Austin Public Library
Organization by Program and Activity for 2014

Materials Management Services

Cataloging Support
Collection Support

Public Services

Austin History Center
Circulation
Reference and Information Services
Youth Services

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Austin Public Library
Mission and Goals for 2014

Mission

The mission of the Austin Public Library is to provide easy access to books and information for all ages, through responsive professionals, engaging programs, and state of the art technology in a safe and friendly environment.

Goals

Provide clean, safe facilities.

- 82% of citizens responding to the Citizen Survey will rate their satisfaction with cleanliness of library facilities as satisfied or very satisfied.
- 85% of library staff responding to the Listening to the Workforce survey will indicate that the department demonstrates adequate concern for employee safety.

Provide easy access to information and services.

- Circulation per capita will reach at least 6.39.
- Web hits will reach at least 35,000,000.
- Program attendance will reach at least 133,950.

Improve services based on customer input.

- Data from the Counting Opinions customer satisfaction survey database will be reviewed annually to guide decision-making.
- 75% of citizens responding to the Citizen Survey will rate their overall satisfaction with the quality of city libraries as satisfied or very satisfied.

Develop a well-trained, customer-oriented workforce.

- 72% of library staff responding to the Listening to the Workforce survey will indicate that training has helped improve on-the-job skills.
- 75% of library staff responding to the Listening to the Workforce survey will indicate they have used skills learned in training offered by the department.

Austin Public Library

Message from the Director

New Central Library Project Rendering

The Austin Public Library's vision is to help make Austin a dynamic creative center and the most livable city in the country. We are committed to providing easy access to books and information for all ages, through responsive professionals, engaging programs, and state-of-the-art technology in a safe and friendly environment. In 1926, the Austin Public Library opened in a rented room at 819 Congress with 500 donated volumes and a volunteer Librarian. Since that time, the Austin Public Library has seen the appointment of 4 subsequent Library Directors and has grown to encompass 20 branch libraries, the John Henry Faulk Central Library and the Austin History Center. We circulate over 4.8 million items a year and approximately 3.5 million customers visit our libraries. Along with an enthusiastic gathering of community supporters, we broke ground on the New Central Library on May 30, 2013. The building will employ ambitious sustainable strategies such as energy efficient integrated systems, extensive use of daylight, a rainwater harvesting system, a vegetated roof, and other features that will establish Austin's central library as the most sustainable in the country.

Over the past year, the Library debuted its first new cataloging system in nearly a decade. BiblioCommons replaced FindIt as the library's primary system for searching and reserving books, movies, and other library materials both in the branches and online via the library's website. This new catalog will help bring the library up to date with new technology such as social media and other interactive functions that add exceptional value to the library's catalog. The Library also launched the addition of downloadable materials to our collection, with the ability to stream and download books, video, eAudiobooks and magazines with a library card. As a result of the success, circulation of downloadable materials has more than doubled over the course of the past year, and we plan to add downloadable music in the upcoming months. Finally, the addition of two new positions in FY 2012-13 has provided an increased security presence that in turn has had a positive impact on the number of violations that occur. The number of violations recorded at all locations has decreased about 20% over the same period in FY 2011-12.

The Austin Public Library will face some important issues in the coming years. The area that presents the greatest challenge for us is building and maintaining sustainability for the library system. The two core areas in which sustainability is critical to the library's future are our collections and our facilities. Continued investment in our materials budget is critical to growing and sustaining our collection. As our twenty-four facilities have aged, the need for upkeep has increased accordingly. To address this issue, in November 2012, the Austin community generously voted to provide funding for interior and exterior renovations at multiple branch library locations.

The Austin Public Library is focused on the future and on our goal to become the best managed library in the country. Every area of the library continues to develop and implement processes to improve systems and services to enable the Library to be as effective and efficient as possible. As a result, Austin Public Library continues to be acknowledged for its leading edge programs and services.

AUSTIN PUBLIC LIBRARY

Brenda Branch

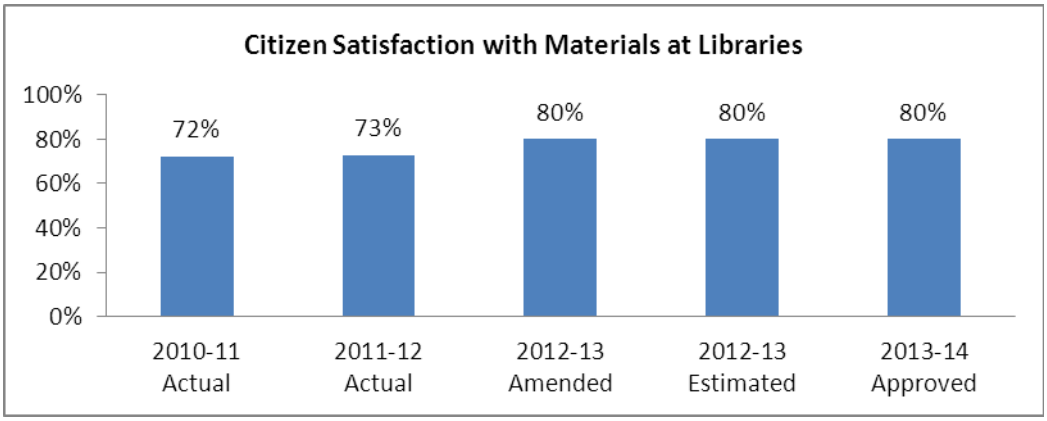
Brenda Branch, Director

Budget Highlights

The Austin Public Library has developed a budget that includes the resources to continue to provide customers with access to a wide variety of resources, programs and services to meet their needs, including reference assistance online, in person, or by telephone, public Internet computers, online reserves and renewals, free meeting rooms, book clubs, summer reading programs for youth and adults, computer training courses, and Talk Time, facilitated conversation sessions which allow new English learners to practice speaking in a safe environment.

Materials Management Services

The Materials Management Services program is responsible for providing quality library collections to customers so they can access and borrow material to meet their informational and recreational needs. This includes materials selection and acquisition services as well as cataloging and processing services. The Austin Public Library offers information and materials in a variety of formats to enable citizens to continue their learning experience. The FY 2013-14 Budget includes a base increase of $88,100 to the system-wide materials budget and $12,332 to the system-wide database budget, bringing the funding for materials from the operating budget to $2,901,023. In FY 2011-2012 and FY 2012-13, the library received a total of $2.0 million in Capital funds to purchase materials for the New Central Library. In FY 2013-14, an additional $1.0 million in Capital funds will be allocated, bringing total funding for all materials to $3.0 million. Funding from Operating and Capital funds combined will create a projected amount of $4.61 for materials expenditures per capita. Exclusive of the Capital expenditures, materials expenditures per capita is projected at $3.42.

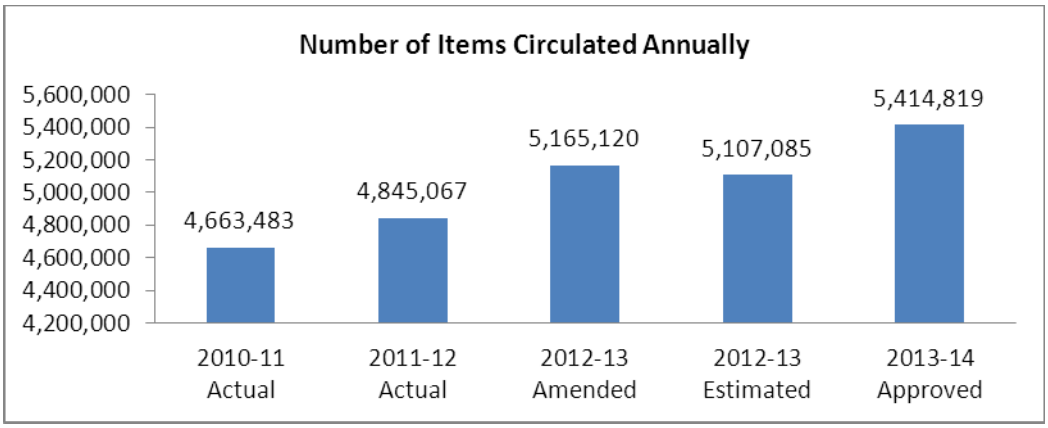


Public Services

The Public Services program is responsible for providing circulation of materials, reference services, youth services and the resources of the Austin History Center to the Austin area community in order to meet their information and reading needs. Circulation at all library locations has been steadily increasing since 2004 and is projected to reach over 5.3 million items in FY 2013-14. Public Internet computers continue to be an important resource for customers who are without computer access at their home or workplace. Over 704,000 customers used public Internet stations last year, and almost 21 million virtual visits were made to the Austin Public Library's web pages. The Library is projecting over 3.1 million visits in FY 2013-14. The FY 2013-14 Budget includes funding to cover projected increases in electric rates, as well as funding for a project to repair the parking lot and update furnishings at the St. John Community Center. The St. John Community Center is an Austin Independent School District and City of Austin joint-use facility housing the J.J. Pickle Elementary School as well as three city departments: the Austin Public Library, the Health and Human Services Department, and the Parks and Recreation Department.

The Computer Training and Job Search Center at the George Washington Carver Branch Library was established with an American Recovery and Reinvestment Act Broadband Technology Opportunities Program Technology Expertise, Access and Learning grant approved by Council in January 2011. The grant ended July 31, 2013. The FY 2013-14 Budget includes $65,575 in funding to continue to extend free public computing resources to assist job seekers who come to the Carver Computer Training and Job Search Center. The FY 2013-14 Budget also includes $192,490 in funding to support the addition

of two full-time and one part-time Youth Librarians. This will allow the Austin Public Library to have a dedicated Youth Librarian assigned to each branch library, which will increase the number of hours a Youth Librarian is available to assist children and their parents. With the addition of $115,000 in the FY 2013-14 Budget, the department is also able to increase the number of staff to offer more bilingual children's programs and focus on bilingual community outreach.



Support Services

The Support Services program is responsible for providing operational, administrative and managerial support and the tools necessary for the department to produce more effective services. A key division in Support Services is our Information Technology division. Technology is a rapidly evolving field and the Library must keep up with these changes. Expenses for Information Technology hardware and hardware maintenance contracts continue to annually increase. These funds cover critical contracts for switches, our automated computer-signup/tracking system, printer maintenance, server warranties, express checkout machines, security sensitizers and de-sensitizers, security gates, and RFID (Radio Frequency Identification) equipment. These funds are also used to purchase equipment like receipt printers and barcode scanners which have little or no warranties but are absolutely critical to our core business. Similarly, costs to support software, software licenses, and software maintenance contracts continue to rise. These funds support software that protects the core operating system configuration files on workstations and servers, our backup and server software, website, e-mail filtering and user security software. The most critical item in this category is SIRSI Symphony, the software that manages the technical and public services aspects of our integrated library management system. The FY 2013-14 Budget includes increased funding in the amount of $44,756 to fund these critical infrastructure needs. The Budget also includes an increase of $17,000 to meet the current operational demands for custodial services and an increase of $68,579 for other operational needs.

Capital Budget

The FY 2013-14 Capital Budget includes a total appropriation of $3,130,000 for the New Central Library collection growth and other facility improvements. This includes a $1,000,000 transfer from the FY 2013-14 General Fund for the purchase of materials at the new Central Library. The total materials budget for the new Central Library has been established at $4 million, with $1.0 million remaining to be funded in future budget cycles. The Austin Public Library will also receive $2,130,000 for facility improvements, including a roof replacement and HVAC upgrade for the Pleasant Hill Branch Library, parking lot expansion at the University Hills Branch Library, and a renovation of the Milwood Branch Library. Funding for the library improvements is available from the voter-approved 2012 Bond Program.

Milwood Branch Library

Austin Public Library
Significant Changes

General Fund

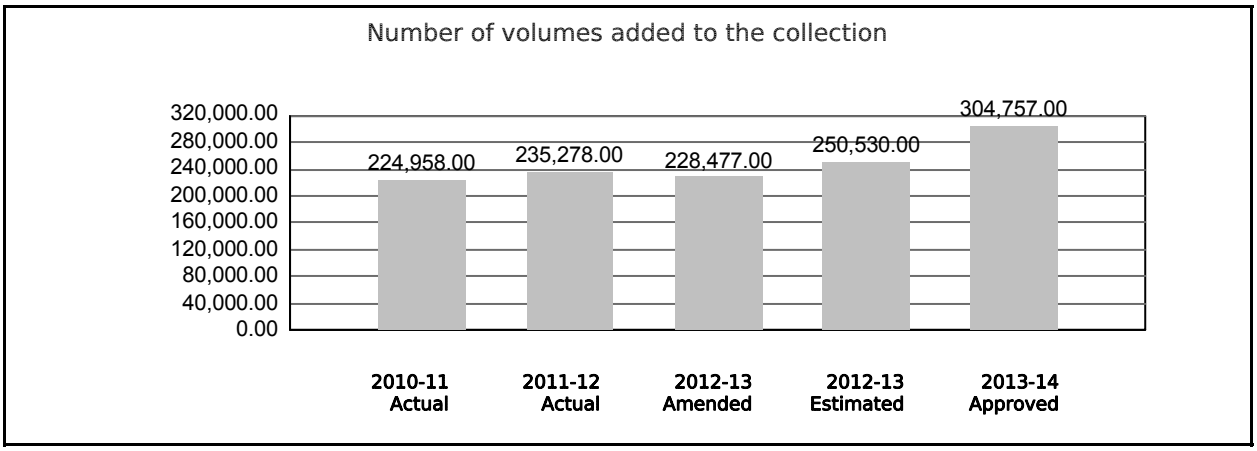
Revenue Changes	Dollars
Increased revenue from library fines due to improved collection methods for overdue materials.	$20,430

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$562,195
Department Cost Drivers		
Additional funding to cover increased electric costs resulting from the rate increase.		$116,795
Base cost increases for system-wide materials, cataloging and processing, electronic databases.		$118,052
Funding for various support costs including contractual obligations such as burglar/fire protection systems and copier leases, fleet rental costs, cleaning and uniform supplies, and minor equipment needs.		$121,804
Annualized costs of 12.0 FTEs added in FY 2012-13 Budget.		$30,672
Vacancy savings increase by 1%.		($206,153)
New Investments		
Funding for Youth Librarians for Cepeda, Hampton, Old Quarry branches to ensure a dedicated Youth Services position at each branch.	2.50	$192,490
Funding for Children's Program Specialist to provide additional bilingual services at branch libraries.	2.00	$115,000
Funding for one Program Specialist at the Carver Computer Training and Job Search Center.	1.00	$65,575

Austin Public Library
Budget Detail by Activity

Program: Materials Management Services
Activity: Cataloging Support

The purpose of the Cataloging Support activity is to catalog and process materials so that Library customers can access the information they need.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	1,009,382	1,068,579	1,161,607	1,227,028	1,051,733
Total Requirements	$1,009,382	$1,068,579	$1,161,607	$1,227,028	$1,051,733
Full-Time Equivalents					
General Fund	8.00	8.00	8.00	8.00	6.00
Total FTEs	8.00	8.00	8.00	8.00	6.00
Performance Measures					
Cost per number of volumes added to the collection	4.49	4.54	5.08	4.90	3.45
Number of volumes added to the collection	224,958	235,278	228,477	250,530	304,757
Number of circulating digital materials added to the collection	New Meas	18,313	15,911	16,020	24,583

Services

Bibliographic records; Public catalog; Prepare new materials; Mending damaged materials.

Contact

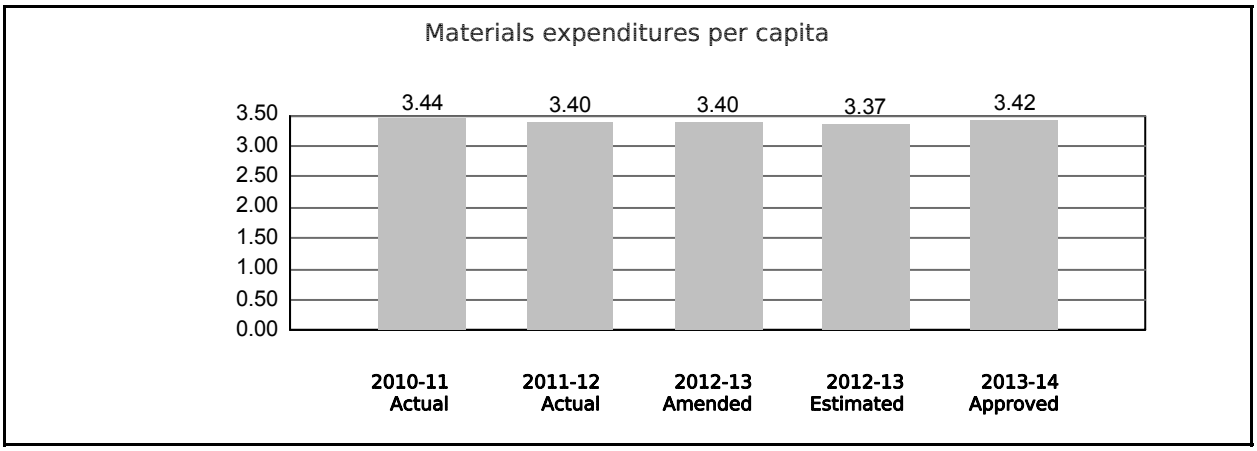
Victoria Rieger, Financial Manager, 512-974-7446

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Materials Management Services
Activity: Collection Support

The purpose of the Collection Support activity is to provide materials selection, acquisition, and withdrawal services to APL librarians in order to meet the information needs of Austin citizens.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	95,053	0	22,456	0
General Fund	4,081,377	4,031,243	4,358,403	4,457,623	4,587,692
Grants	0	0	0	0	25,000
Total Requirements	$4,081,377	$4,126,296	$4,358,403	$4,480,079	$4,612,692
Full-Time Equivalents					
General Fund	18.88	18.88	20.88	20.88	22.88
Total FTEs	18.88	18.88	20.88	20.88	22.88
Performance Measures					
Citizen satisfaction with materials at libraries (%)	***72***	***73***	***80***	***80***	***80***
Cost per order placed	24.57	17.30	28.46	25.75	20.81
Materials expenditures per capita	***3.44***	***3.40***	***3.40***	***3.37***	***3.42***
Materials expenditures per capita (Capital funding)	New Meas	0.98	1.46	0.84	1.18
Number of tons of materials kept out of landfills	New Meas	New Meas	New Meas	New Meas	210

Services

Select materials; Purchase materials; Remove outdated materials; Customer materials requests; Recycled Reads Bookstore.

Contact

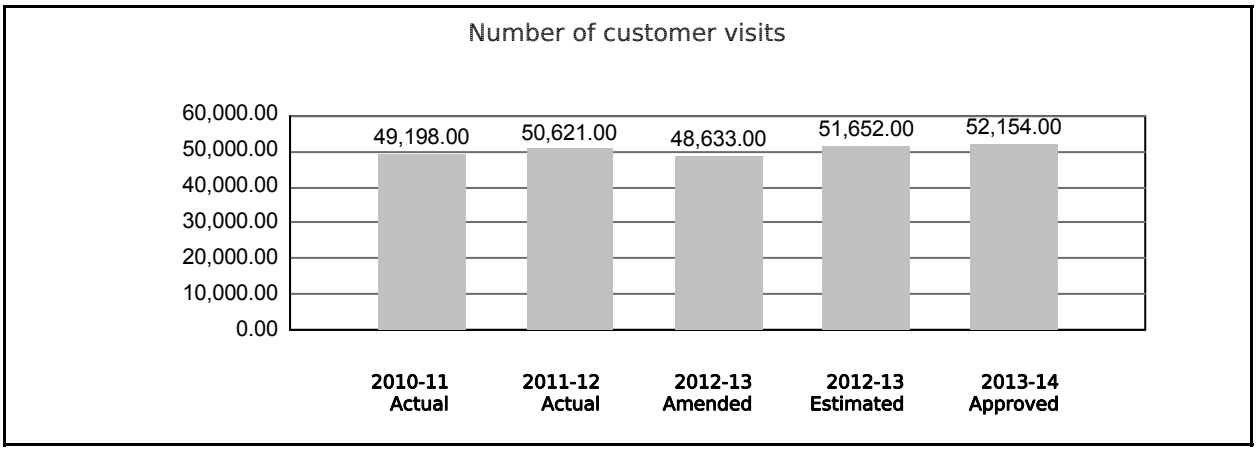
Victoria Rieger, Financial Manager, 512-974-7446

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Public Services
Activity: Austin History Center

The purpose of the Austin History Center is to provide information about the history and current events of Austin and Travis County by collecting, organizing, and preserving research materials and assisting in their use so that customers can learn from the community's collective memory.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	815,373	933,239	1,089,801	1,090,042	1,143,864
Grants	0	0	20,000	0	20,000
Total Requirements	$815,373	$933,239	$1,109,801	$1,090,042	$1,163,864
Full-Time Equivalents					
General Fund	13.00	13.00	14.00	14.00	14.00
Total FTEs	13.00	13.00	14.00	14.00	14.00
Performance Measures					
Number of customer visits	49,198	50,621	48,633	51,652	52,154
Number of archival items processed	78,587	84,506	50,000	110,000	95,000

Services

Reference materials and services; Finding aids to assist in research; Acquire research materials; Preserve materials; Records management; Reproductions of materials and photos; Public education; digitization of materials; Web pages.

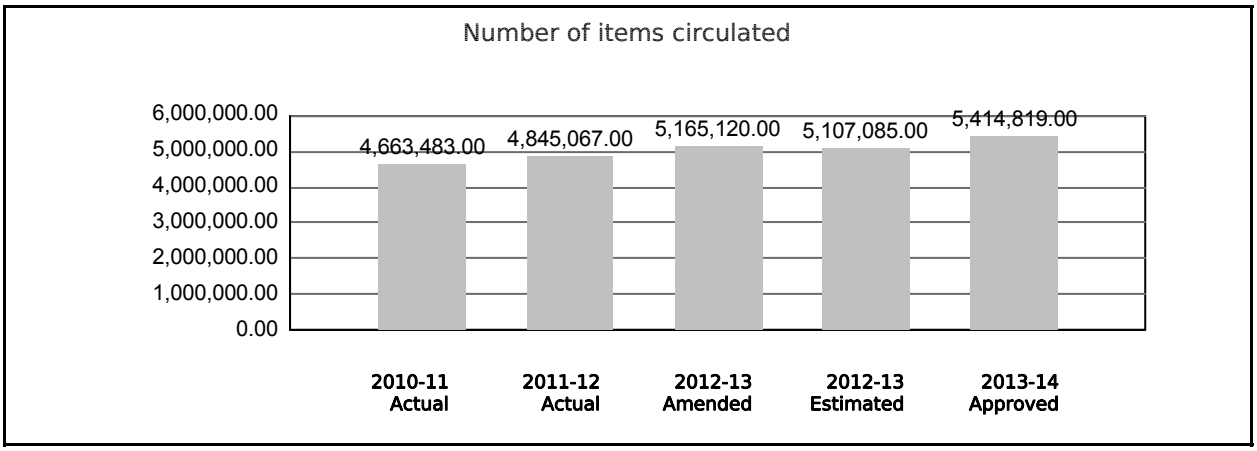
Contact

Mike Miller, Austin History Center Director, 512-974-7436

Austin Public Library
Budget Detail by Activity

Program: Public Services
Activity: Circulation

The purpose of the Circulation activity is to provide direct support of, and access to, all circulating library materials for Library customers in order to meet their information and reading needs.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	408	0	0	0
General Fund	11,095,003	11,273,806	12,901,744	12,645,783	13,238,007
Grants	51,029	9,471	61,250	29,832	55,000
Total Requirements	$11,146,032	$11,283,685	$12,962,994	$12,675,615	$13,293,007
Full-Time Equivalents					
General Fund	194.15	187.27	192.27	192.27	193.52
Total FTEs	194.15	187.27	192.27	192.27	193.52
Performance Measures					
Circulation per capita	***5.86***	***5.97***	***6.27***	***6.15***	***6.39***
Number of items circulated	4,663,483	4,845,067	5,165,120	5,107,085	5,414,819
Number of customer visits	3,490,897	3,411,545	3,540,727	3,212,884	3,136,790
Number of adult library cards issued	30,128	29,386	32,000	29,830	30,000
Number of youth library cards issued	7,575	6,974	8,000	6,680	7,500
Visits per capita	***4.45***	***4.27***	***4.36***	***3.93***	***3.76***

Services

Check materials in and out; Library cards; Distribute materials; Customer records; Customer billing; Fee collection; Disputed and damaged item investigation; Customer reserves.

Contact

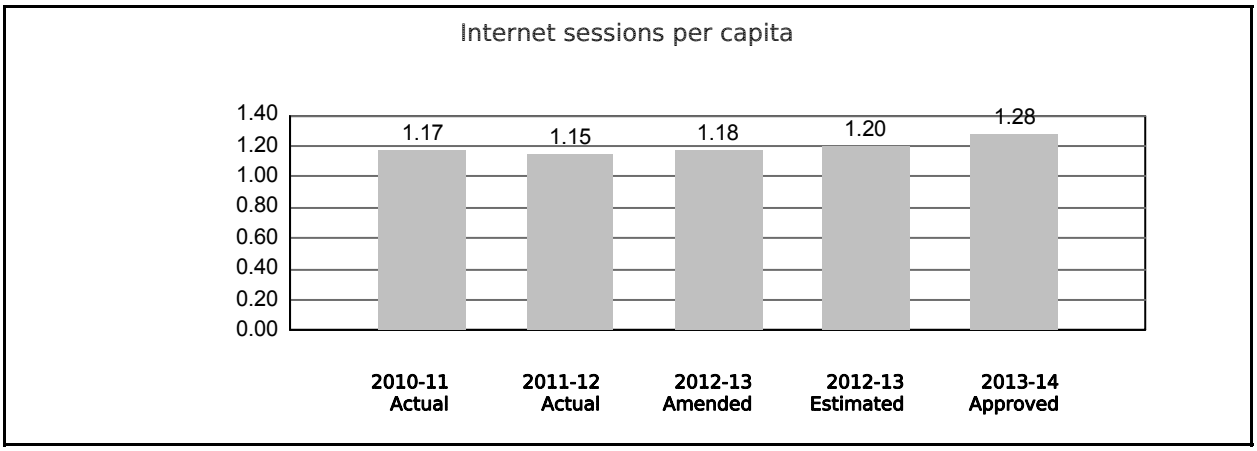
Karen Baker, Central Library Services Manager, 512-974-7459; David Inabnitt, Branch Services Manager, 512-974-7405

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Public Services
Activity: Reference and Information Services

The purpose of the Reference and Information Services activity is to provide resources and assistance to library users so they can get the information they want.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	71,872	76,499	64,000	81,020	64,000
General Fund	1,038,795	1,145,884	1,398,979	1,250,057	1,383,953
Total Requirements	$1,110,667	$1,222,383	$1,462,979	$1,331,077	$1,447,953
Full-Time Equivalents					
General Fund	15.65	14.65	15.65	15.65	15.90
Total FTEs	15.65	14.65	15.65	15.65	15.90
Performance Measures					
Cost per reference question asked	7.65	8.59	10.36	9.55	9.96
Internet sessions per capita	***1.17***	***1.15***	***1.18***	***1.20***	***1.28***
Library program attendance per capita	***0.15***	***0.14***	***0.16***	***0.15***	***0.16***
Number of reference questions asked	135,877	133,331	135,000	130,856	139,000
Number of Internet sessions	937,974	930,764	975,000	993,330	1,088,000

Services

Reference services; Public reference assistance; Branch reference assistance; Reference guides; Reference referral; Public Internet access; Wireless access; Adaptive equipment such as Magnisight CCTV system, Kurzweil Reading Edge machine, and Zoom Text software.

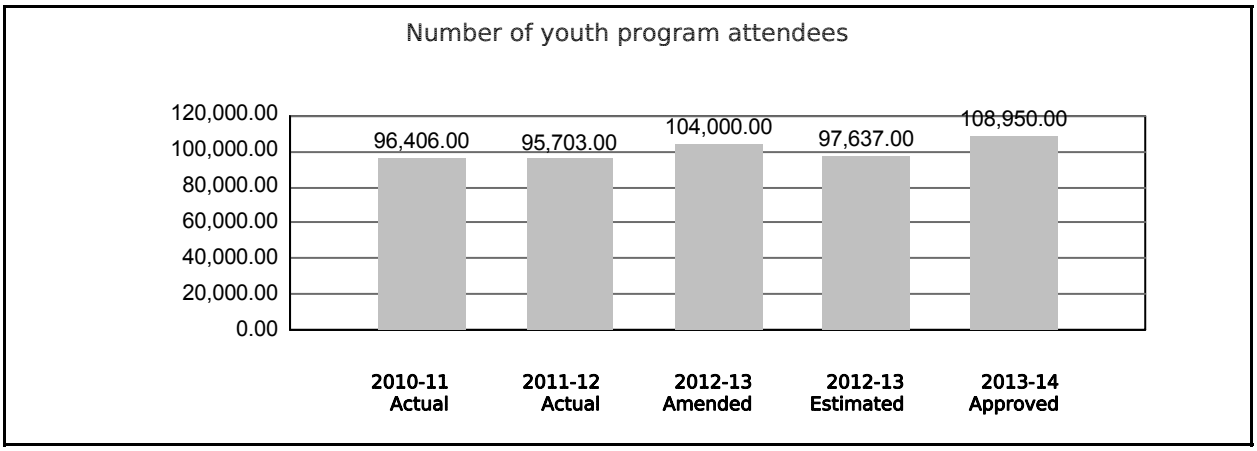
Contact

Karen Baker, Central Library Services Manager, 512-974-7459

Austin Public Library
Budget Detail by Activity

Program: Public Services
Activity: Youth Services

The purpose of the Youth Services activity is to provide educational, developmental, and recreational reading opportunities for children, their parents, and caregivers in order to increase reading by youth.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	74,260	74,744	0	83,168	0
General Fund	1,710,478	1,816,827	2,103,503	2,001,401	2,447,175
Grants	260,110	0	20,000	10,000	22,500
Total Requirements	$2,044,848	$1,891,571	$2,123,503	$2,094,569	$2,469,675
Full-Time Equivalents					
General Fund	27.00	27.00	27.00	27.00	31.50
Grants	4.00	0.00	0.00	0.00	0.00
Total FTEs	31.00	27.00	27.00	27.00	31.50
Performance Measures					
Cost per youth program attendee	17.74	18.98	20.23	20.50	22.46
Number of Youth Services-related web hits	506,211	283,047	321,000	283,044	286,425
Number of youth program attendees	96,406	95,703	104,000	97,637	108,950

Services

Select youth materials; Remove outdated materials; Early literacy programs; Children's storytimes; Summer Reading program; Connected Youth program; Teen services; Other programs such as puppet shows and afterschool; Homework help; Teach computer and Internet skills; Library card sign-up for school groups; Storytelling classes; Class orientations; Library tours; Provide youth oriented partnerships.

Contact

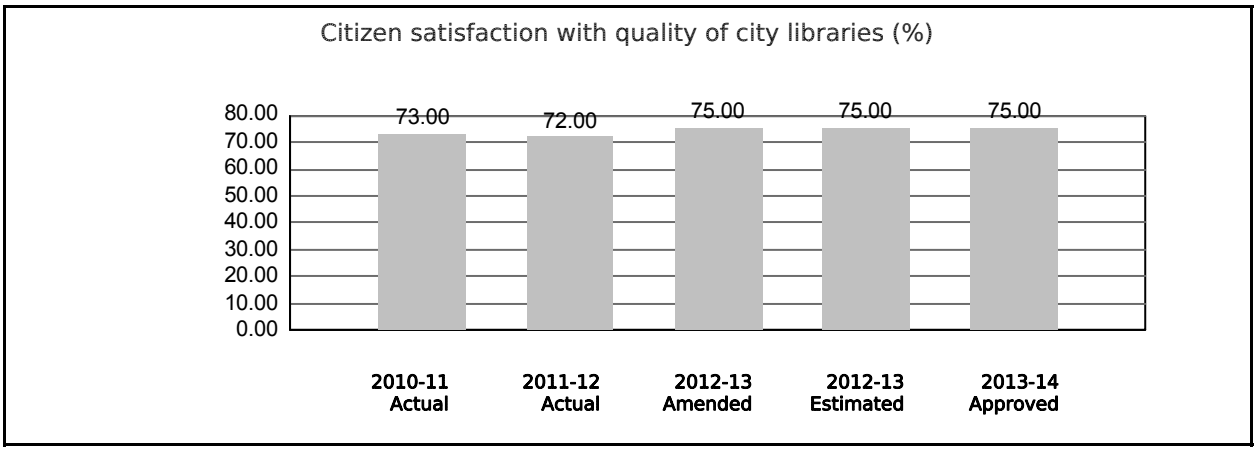
David Spradling, Youth Services Manager, 512-974-7437

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	34,748	2,632	0	3,962	0
General Fund	5,940,509	6,445,482	7,208,686	7,441,248	7,573,157
Total Requirements	$5,975,257	$6,448,114	$7,208,686	$7,445,210	$7,573,157
Full-Time Equivalents					
General Fund	67.50	72.75	75.75	75.75	75.25
Total FTEs	67.50	72.75	75.75	75.75	75.25
Performance Measures					
Average Annual Carbon Footprint	394	329	369	329	304
Citizen satisfaction with quality of city libraries (%)	***73***	***72***	***75***	***75***	***75***
Employee Turnover Rate	4.23	7.70	9	7.46	8
Lost Time Injury Rate Per the Equivalent of 100 Employees	0.63	0.97	0	0.65	0
Number of web hits	20,133,008	20,445,882	20,000,000	33,726,852	35,000,000
Percent of employees who feel the Library Dept demonstrates adequate concern for employee safety (%)	79	84	83	83	85
Sick leave hours used per 1,000 hours	36.50	35.88	36	38	36

Services

Office of the Director; Financial Monitoring; Budgeting; Accounting Purchasing; Human Resources; Facility Expenses; Information Technology Support; Public Information; Vehicle and Equipment Maintenance; Grant Administration; Safety; Security and Custodial Services; Customer Assistance; Inventory Control; Audit/Internal Review; Contract Management; Volunteer Services.

Contact

Victoria Rieger, Financial Manager, 512-974-7446

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	24,043	21,985	22,778	22,778	22,778
Total Requirements	$24,043	$21,985	$22,778	$22,778	$22,778

Contact

Victoria Rieger, Financial Manager, 512-974-7446

Bold/Italicized Measure = Key Indicator

Austin Public Library - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MATERIALS MANAGEMENT SERVICES										
Cataloging Support	$1,009,382	8.00	$1,068,579	8.00	$1,161,607	8.00	$1,227,028	8.00	$1,051,733	6.00
Collection Support	$4,081,377	18.88	$4,031,243	18.88	$4,358,403	20.88	$4,457,623	20.88	$4,587,692	22.88
Subtotal	**$5,090,759**	**26.88**	**$5,099,822**	**26.88**	**$5,520,010**	**28.88**	**$5,684,651**	**28.88**	**$5,639,425**	**28.88**
PUBLIC SERVICES										
Austin History Center	$815,373	13.00	$933,239	13.00	$1,089,801	14.00	$1,090,042	14.00	$1,143,864	14.00
Circulation	$11,095,003	194.15	$11,273,806	187.27	$12,901,744	192.27	$12,645,783	192.27	$13,238,007	193.52
Reference and Information Services	$1,038,795	15.65	$1,145,884	14.65	$1,398,979	15.65	$1,250,057	15.65	$1,383,953	15.90
Youth Services	$1,710,478	27.00	$1,816,827	27.00	$2,103,503	27.00	$2,001,401	27.00	$2,447,175	31.50
Subtotal	**$14,659,649**	**249.80**	**$15,169,756**	**241.92**	**$17,494,027**	**248.92**	**$16,987,283**	**248.92**	**$18,212,999**	**254.92**
SUPPORT SERVICES										
Departmental Support Services	$5,940,509	67.50	$6,445,482	72.75	$7,208,686	75.75	$7,441,248	75.75	$7,573,157	75.25
Subtotal	**$5,940,509**	**67.50**	**$6,445,482**	**72.75**	**$7,208,686**	**75.75**	**$7,441,248**	**75.75**	**$7,573,157**	**75.25**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$24,043	0.00	$21,985	0.00	$22,778	0.00	$22,778	0.00	$22,778	0.00
Subtotal	**$24,043**	**0.00**	**$21,985**	**0.00**	**$22,778**	**0.00**	**$22,778**	**0.00**	**$22,778**	**0.00**
Total	**$25,714,960**	**344.18**	**$26,737,045**	**341.55**	**$30,245,501**	**353.55**	**$30,135,960**	**353.55**	**$31,448,359**	**359.05**

Austin Public Library - 2013-14

Expense Refunds

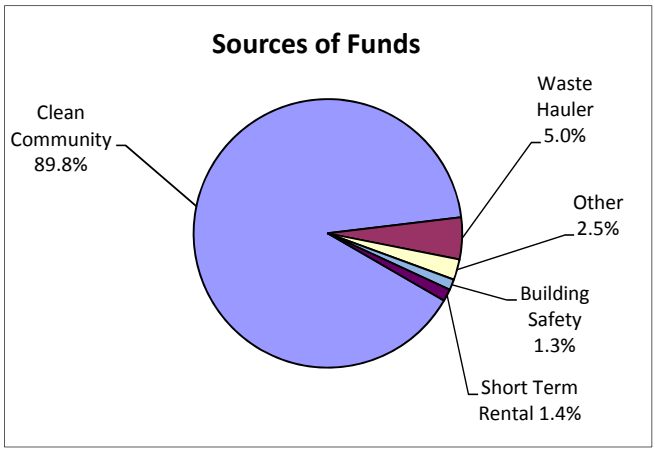
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MATERIALS MANAGEMENT SERVICES										
Collection Support	$0	0.00	$95,053	0.00	$0	0.00	$22,456	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$95,053**	**0.00**	**$0**	**0.00**	**$22,456**	**0.00**	**$0**	**0.00**
PUBLIC SERVICES										
Circulation	$0	0.00	$408	0.00	$0	0.00	$0	0.00	$0	0.00
Reference and Information Services	$71,872	0.00	$76,499	0.00	$64,000	0.00	$81,020	0.00	$64,000	0.00
Youth Services	$74,260	0.00	$74,744	0.00	$0	0.00	$83,168	0.00	$0	0.00
Subtotal	**$146,132**	**0.00**	**$151,651**	**0.00**	**$64,000**	**0.00**	**$164,188**	**0.00**	**$64,000**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$34,748	0.00	$2,632	0.00	$0	0.00	$3,962	0.00	$0	0.00
Subtotal	**$34,748**	**0.00**	**$2,632**	**0.00**	**$0**	**0.00**	**$3,962**	**0.00**	**$0**	**0.00**
Total	**$180,880**	**0.00**	**$249,337**	**0.00**	**$64,000**	**0.00**	**$190,606**	**0.00**	**$64,000**	**0.00**

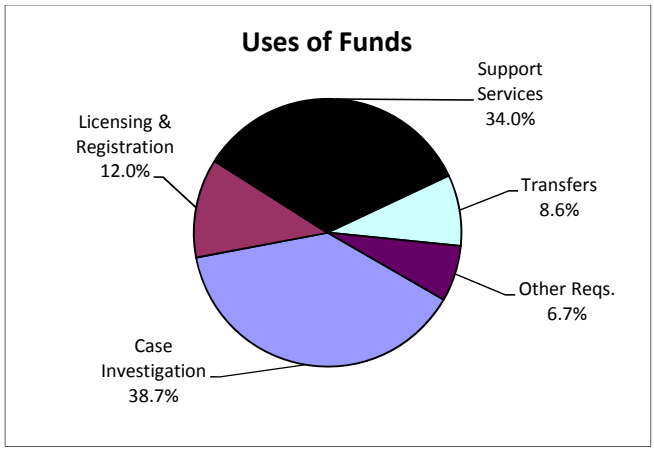
Austin Public Library - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MATERIALS MANAGEMENT SERVICES										
Collection Support	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$25,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$25,000**	**0.00**
PUBLIC SERVICES										
Austin History Center	$0	0.00	$0	0.00	$20,000	0.00	$0	0.00	$20,000	0.00
Circulation	$51,029	0.00	$9,471	0.00	$61,250	0.00	$29,832	0.00	$55,000	0.00
Youth Services	$260,110	4.00	$0	0.00	$20,000	0.00	$10,000	0.00	$22,500	0.00
Subtotal	**$311,139**	**4.00**	**$9,471**	**0.00**	**$101,250**	**0.00**	**$39,832**	**0.00**	**$97,500**	**0.00**
Total	**$311,139**	**4.00**	**$9,471**	**0.00**	**$101,250**	**0.00**	**$39,832**	**0.00**	**$122,500**	**0.00**

Code Compliance





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Code Compliance Fund					
Revenue	$654,367	$727,524	$13,812,119	$13,643,293	$16,228,868
Transfers In	$7,918,786	$9,209,634	$0	$0	$0
Requirements	$8,585,824	$9,956,415	$13,789,394	$12,484,703	$17,306,106
Full-Time Equivalents (FTEs)	69.00	69.00	91.00	91.00	108.00
Expense Refunds	$248	$0	$0	$0	$0
Total Budget	$8,586,072	$9,956,415	$13,789,394	$12,484,703	$17,306,106

Code Compliance
Organization by Program and Activity for 2014

Case Investigation

Case Investigation

Licensing and Registration Compliance

Licensing & Registration Compliance
Private Waste Haulers & Illegal Dumping

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Code Compliance
Mission and Goals for 2014

Mission

The mission of Code Compliance Department is to provide quality education and enforcement of codes and ordinances to our citizens so that Austin will become a more livable city.

Goals

Achieve an average initial complaint response time of 2 working days for all cases.

Achieve non-judicial compliance or transfer case to appropriate judicial process on all cases within 80 days from when complaints are first reported.

Reduce the average number of cases per inspector to 260.

Maintain an average of 40 hours of training per investigative FTE per fiscal year.

Decrease the percent of employees that reported an injury requiring medical attention from 2.9% to 0%.

Code Compliance

Message from the Director

The Code Compliance Department (CCD) continues to focus on its mission to provide quality education and enforcement of codes and ordinances for our citizens so that Austin will be a more livable city. CCD investigates reports from members of the community on property conditions, building activities, zoning and structures thought to be in non-compliance with city codes throughout Austin. City codes establish minimum building, maintenance, and zoning standards that protect the health, safety and welfare of the community.

Monitoring the impact of the community's growth, aging housing stock and a trend towards urbanization continues to challenge CCD. To help meet these challenges, CCD received 22 additional staff positions and resources in the FY 2012-13 budget, including dedicated inspection and administrative staff to implement a registration and inspection program for residential Short Term Rental (STR) properties. This program includes registration of Type I (owner occupied) and Type II (non-owner occupied) STR residential properties. Added staff allowed the department to maintain its focus on the community's compliance with the International Property Maintenance Code and permitting requirements.

In the FY 2013-14 Budget CCD is adding 17 additional staff positions to help increase its focus on proactively monitoring multi-family property conditions and continue to investigate all reported concerns. Approximately 50% of Austin's residents live in multi-family dwellings. There is an interest on the part of the community and the City Council to expand the STR Licensing Program to include a multi-family STR Type III category (apartments and condominiums). CCD continues to proactively investigate ongoing construction and maintenance activities to ensure work is conducted under a permit and in accordance with city codes.

CCD continues to study the development of an administrative hearing process to expedite the compliance process and provide property owners a non-criminal alternative to the Building and Standards Commission and the court system. This process will decrease the time required for property owners to bring properties into compliance with city codes. Staff plans to implement this program by mid-year FY 2013-14.

The responsibility of administering and enforcing the Private Waste Hauler Ordinance was transitioned from Austin Resource Recovery to CCD in FY 2012-13. This transfer resulted in an increased focus on the compliance of private haulers with the ordinance and the identification of illegal dumping activities, the abatement of illegal dumpsites, and enforcement efforts throughout the city.

Finally, CCD operations are working to minimize the impact on proactive inspections of structures due to the increasing demands of major community events on staff time and resources by adjusting work schedules.

CCD will continue to build upon existing educational and outreach campaigns in order to inform citizens and developers on the City's code process and available compliance assistance. CCD remains committed to improving existing programs and implementing proactive initiatives to help Austin become the Best Managed City.

Carl Smart
Code Compliance Director

Budget Highlights

The Code Compliance Department (CCD) is centered on five core areas: Dangerous Buildings and Housing, Zoning Violations, Nuisance Abatement, Multi-family, and Commercial property inspections. In addition CCD conducts field inspections within the community to determine compliance with City codes. With the passage of the 2009 International Property Maintenance Code (2009 IPMC), Council provided the community with an update to the current internationally approved building and maintenance standards and a means to monitor and ensure compliance of commercial operations. The FY 2013-14 Budget is projecting revenue of $16.2 million, expenditures of $17.3 million, and 10 new positions to continue to improve in these service areas and customer satisfaction.

Revenue

In order to further support the programs and initiatives under the Clean Community Fee, the FY 2013-14 Budget includes an increase of $0.50 per residential customer per month. The Austin Resource Recovery Department (ARR) is proposing a $0.15 increase per residential customer account per month, for a total increase of $0.65 per residential customer account per month. On the commercial side, CCD is proposing a $1.00 increase in the Clean Community Fee. ARR proposes a $0.30 increase in Commercial customer account per month, for a total increase of $1.30 per commercial customer account per month. CCD is projecting a $2.5 million increase in funding for FY 2013-14 from the Clean Community Fee as a result of this fee increase and is not requesting any other changes to the fee schedule.

Case Investigations

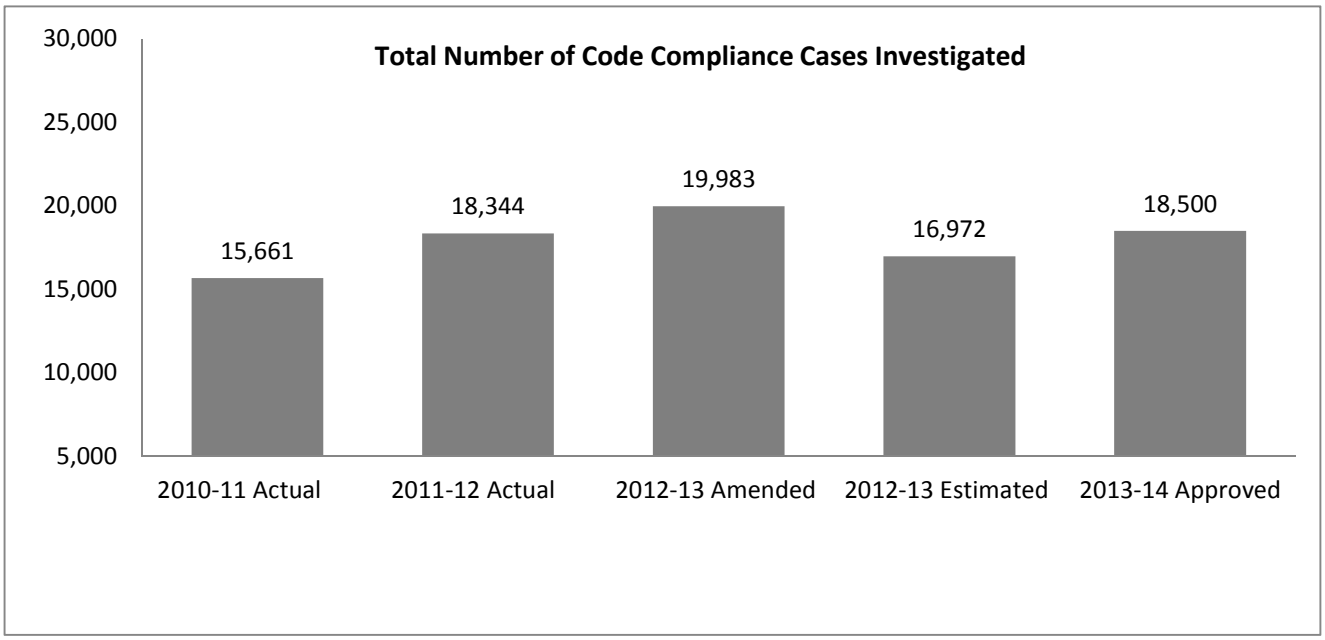
The purpose of the Case Investigation activity is to provide investigations and inspections for neighborhoods so they can have a higher degree of compliance with City Codes. CCD is continuing its move from a generalized inspector methodology to a specialized inspector focus. The FY 2013-14 budget for Case Investigations includes an increase of $708,390 for the salaries and benefits for 9 new positions. Also, to better align with current responsibilities 13.5 positions are moving into Licensing and Registration Compliance and Support Services in FY 2013-14.

Four of the new Code Inspector positions will help bring the department's performance measures closer to published goals and help meet the community's expectations of service and responsiveness. The goal of this program is to improve the safety of Austin's housing stock by providing a more proactive inspection program.

Four Code Inspector positions are included to augment a proactive Multi-Family Inspection Program. More than 50% of residential properties in Austin are designated as rental. These specialized inspectors will focus on addressing the more complex technical and zoning investigations that are unique to this property class. Development of this program will allow CCD to proactively focus on addressing the increasing number of issues associated with the aging multi-family housing stock.

The addition of one inspector to the Commercial Investigation Unit will address work without permit issues and will be expanded to include investigations on commercial properties as required by the 2009 IPMC. The addition to this unit will ensure that minimum building standards are met and the safety of existing and future property holders is maintained.

The Neighborhood Code Officer Program will focus on residential neighborhood complaints such as high weeds and other nuisance related violations. The Department expects a faster initial response rate on these types of complaints and a more efficient resolution to these concerns.



Licensing & Registration Compliance

The Licensing and Registration Compliance program includes two activities: Licensing and Registration Compliance and Private Waste Hauler and Illegal Dumping. The Licensing and Registration Compliance activity is further divided into two units – Licensing and Registration Compliance unit and Short Term Rental unit.

The purpose of the Licensing and Registration Compliance unit is to ensure Billboards, Hotels, Motels, Boarding and Rooming Houses, and Mobile Home Parks are properly licensed and in compliance with City Code. Non-compliant properties are identified and staff work with property owners and managers to insure they take necessary actions to meet compliance.

In FY 2012-13 three dedicated staff positions were added to the Short Term Rental unit which administers the licensing and inspection of single-family and duplex properties (Types I & II). In FY 2013-14, this program will expand to include the licensing and inspection of multi-family short-term rentals (Type III). CCD anticipates issuing 500 Type III licenses and 500 Types I & II licenses for a total of 1,000 licenses. Also, to better align with current responsibilities 1.5 FTEs are moving into Licensing and Registration from Case Investigation.

The Private Waste Hauler and Illegal Dumping unit ensures compliance with City Code and reduce the increased amount of illegal dumping occurring throughout the City. The Waste Hauler Ordinance includes additional requirements of the private waste haulers and extends the scope of regulation to include recycling haulers. The unit's duties include increasing the community's knowledge of the waste hauler licensing requirements and penalties associated with the violation of the ordinance, identifying potential camera locations, ensuring the abatement of dumpsites, identifying non-licensed haulers, and preparing cases. As these program expansions are realized, the number of vehicle and container licenses is expected to increase and the number of illegal dumping sites is expected to decrease. Data collected during FY 2012-13 will be used to establish a benchmark to evaluate the effectiveness of program in the future.

Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services. The current hearing process includes the Building and Standards Commission and potentially the court system, which can take an extended period of time. CCD is working on the development and implementation of a new administrative hearing process which will afford property owners the potential to resolve compliance cases more quickly and resulting in savings to the department through mediation. During FY 2012-13, two staff positions were added to support the development of this process. Staff is currently studying how other Texas cities developed and administered an administrative hearing process. In FY 2013-14, CCD will implement an administrative

hearing program and work with the Law Department to insure all processes are legal and provide impacted property owners a fair and impartial hearing.

In FY 2013-14 the Support Services budget includes an increase of $72,438 for the salary and benefits of one training instructor. Also, to better align with current responsibilities 12.0 FTEs are being transferred into Support Services from Case Investigation.

In FY 2009-10 CCD was established as an independent city department. Previously, Code Enforcement was a division under ARR (the former Solid Waste Department). To allow for a smooth transition for CCD from an ARR division to a full city department, CCD and ARR have shared administrative, human resources and fiscal support staff. In FY 2013-14 ARR is transferring seven support staff to CCD, which allows CCD to be self-supporting in all aspects and allows for a dedicated and focused support staff to address the unique challenges faced by CCD. The total cost of these 7 positions is $587,893. CCD is also assuming its share of the Customer Care billing support in FY 2013-14 in the amount of $478,067.

Code Compliance
Significant Changes

Code Compliance Fund

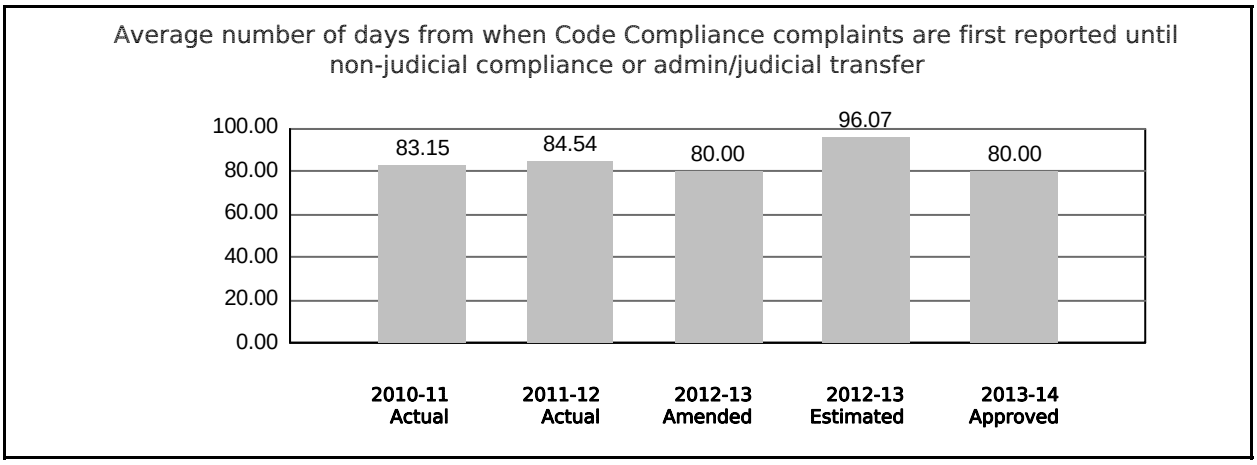
Revenue Changes	Dollars
Increased revenue from the Clean Community Fee due to a $0.50 residential and a $1.00 commercial rate increase.	$2,534,141
Decreased revenue from the Short Term Rental License Fee.	($117,392)

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$135,716
Increase for fleet preventive maintenance and fuel.		$170,532
Department Cost Drivers		
Salaries and benefits increase for 9.0 Code Compliance Inspector C positions for the Case Investigation program.	9.00	$708,390
Salary and benefits increase for one Training Instructor position for the Support Services program.	1.00	$72,438
Austin Resource Recovery is transferring 7.0 FTEs to the Code Compliance Department. Salaries and benefits increase in Support Services program for 2.0 Customer Service Representatives, 1.0 Manager of Occupational Safety, 1.0 Human Resources Specialist, 1.0 Training Instructor, 1.0 Financial Specialist, and 1.0 Waste Division Planner Senior.	7.00	$587,893
Increase for customer care billing support cost allocation.		$478,067
Increase for rent cost per space requirements for new FTEs (office, parking, and storage).		$120,000
Increase for Communication and Technology Management support.		$198,824
Increase for Amanda Integration and Business Intelligence.		$240,000
Increase to implement an on-line payment system.		$187,829
Increase for temporary employee budget to survey Multi-Family Short-Term Rentals and assist with administration/support work.		$175,529
Increase transfer to CIP for the purchase of 16 vehicles for new and replacement units.		$464,000

Code Compliance
Budget Detail by Activity

Program: Case Investigation
Activity: Case Investigation

The purpose of the Case Investigation activity is to provide investigations and inspections for neighborhoods so they can have a higher degree of compliance with City Code.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Code Compliance Fund	6,258,324	6,686,640	6,992,186	5,749,528	6,695,150
Expense Refunds	248	0	0	0	0
Total Requirements	$6,258,572	$6,686,640	$6,992,186	$5,749,528	$6,695,150
Full-Time Equivalents					
Code Compliance Fund	65.00	65.00	60.50	60.50	56.00
Total FTEs	65.00	65.00	60.50	60.50	56.00
Performance Measures					
Average number of days from when Code Compliance complaints are first reported until first response	*5.13*	*3.13*	*2*	*2.83*	*2*
Average number of days from when Code Compliance complaints are first reported until non-judicial compliance or admin/judicial transfer	*83.15*	*84.54*	*80*	*96.07*	*80*
Average number of cases per inspector	*505*	*592*	*260*	*538*	*260*
Total number of community, commercial and licensed trade events attended	*38*	*46*	*40*	*43*	*40*
Total number of Code Compliance cases investigated	*15,661*	*18,344*	*19,983*	*16,972*	*18,500*

Services
Provide quality education and enforcement of City codes and ordinances

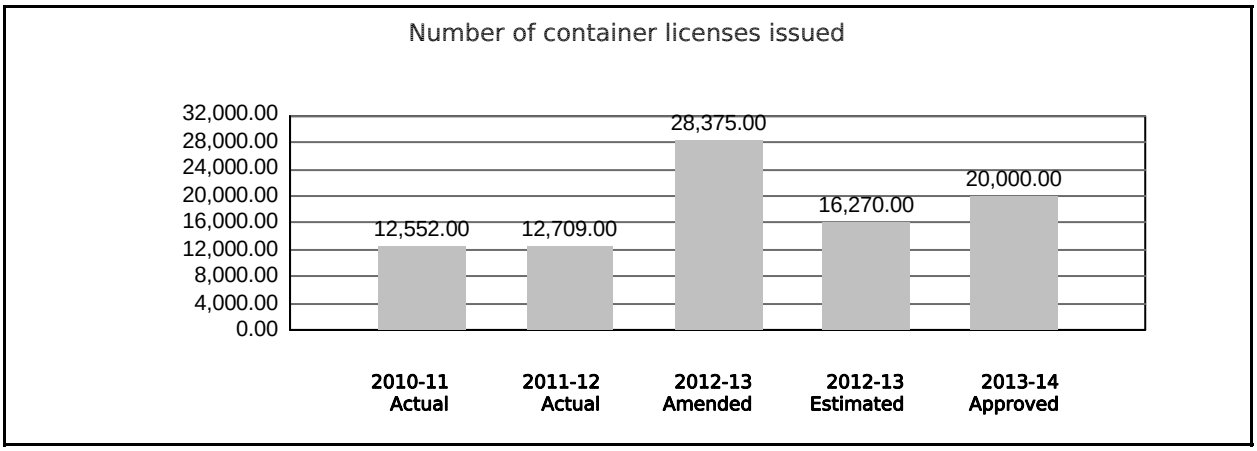
Contact
Keith Leach, Assistant Director, 512-974-1979

Bold/Italicized Measure = Key Indicator

Code Compliance
Budget Detail by Activity

Program: Licensing and Registration Compliance
Activity: Licensing & Registration Compliance

The purpose of the Licensing and Registration Compliance activity is to ensure Billboards, Hotels, Motels, Boarding and Rooming Houses, and Mobile Home Parks are properly licensed and in compliance with City Codes.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Code Compliance Fund	0	1,063	1,145,557	780,078	1,149,912
Total Requirements	$0	$1,063	$1,145,557	$780,078	$1,149,912
Full-Time Equivalents					
Code Compliance Fund	0.00	0.00	9.25	9.25	11.75
Total FTEs	0.00	0.00	9.25	9.25	11.75
Performance Measures					
Number of vehicle licenses issued	207	246	362	375	400
Number of container licenses issued	12,552	12,709	28,375	16,270	20,000

Services

Billboard, Hotel, Motel, Boarding and Rooming House, and Mobile Home Park licensing and registration.

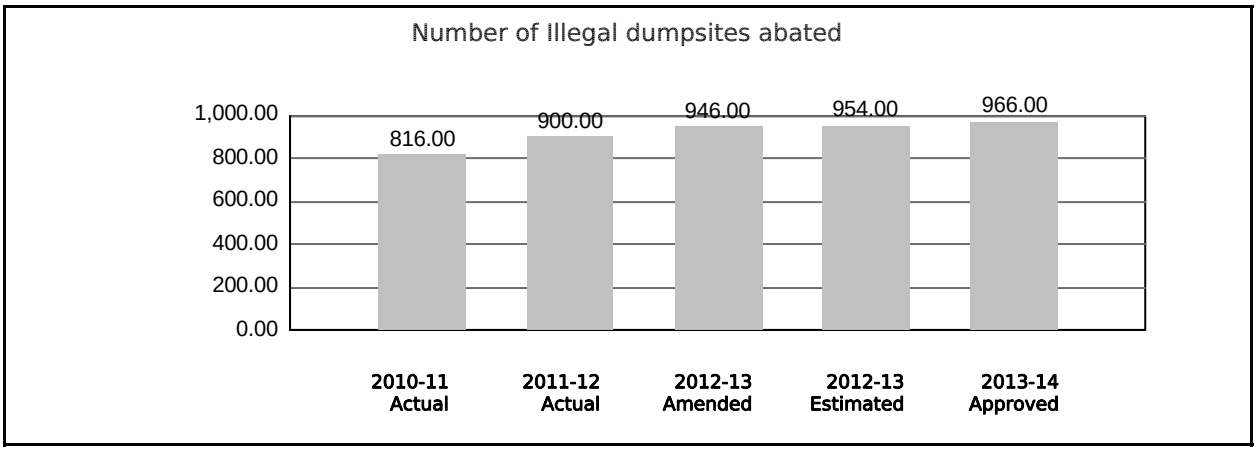
Contact

Daniel Cardenas, Assistant Director, 512-974-1957

Code Compliance
Budget Detail by Activity

Program: Licensing and Registration Compliance
Activity: Private Waste Haulers & Illegal Dumping

The purpose of the Private Waste Hauler and Illegal Dumping activity is to ensure compliance with City code and reduce illegal dumping throughout the City.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Code Compliance Fund	0	0	882,612	1,330,697	922,485
Total Requirements	$0	$0	$882,612	$1,330,697	$922,485
Full-Time Equivalents					
Code Compliance Fund	0.00	0.00	9.25	9.25	8.25
Total FTEs	0.00	0.00	9.25	9.25	8.25
Performance Measures					
Number of Illegal dumpsites abated	816	900	946	954	966
Number of Illegal dumpsites monitored by camera	New Meas	New Meas	50	30	40

Services

Private hauler licensing and illegal dumpsite abatement

Contact

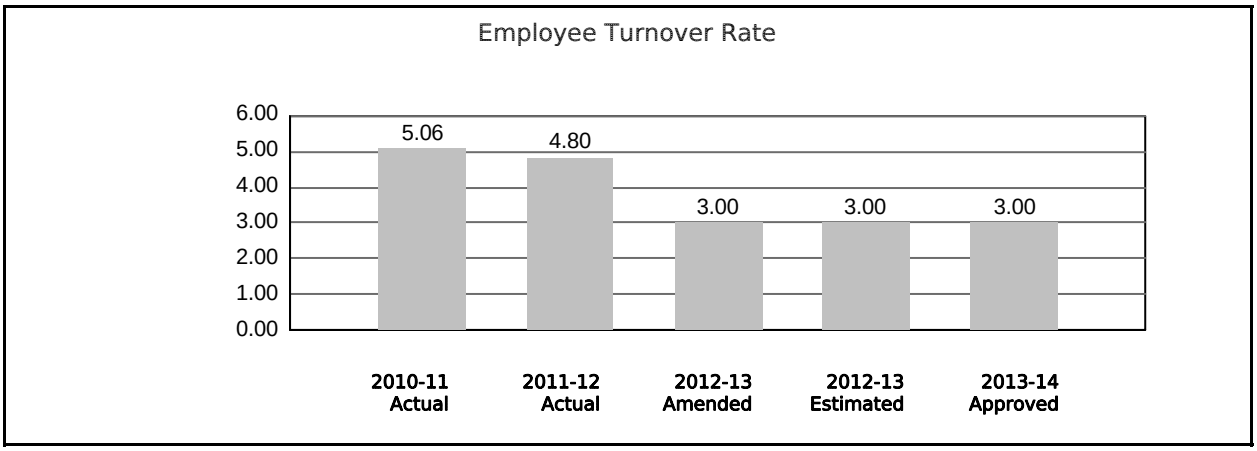
Daniel Cardenas, Assistant Director, 512-974-1957

Bold/Italicized Measure = Key Indicator

Code Compliance
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Code Compliance Fund	1,013,144	1,321,794	2,935,088	2,791,340	5,885,182
Total Requirements	$1,013,144	$1,321,794	$2,935,088	$2,791,340	$5,885,182
Full-Time Equivalents					
Code Compliance Fund	4.00	4.00	12.00	12.00	32.00
Total FTEs	4.00	4.00	12.00	12.00	32.00
Performance Measures					
Average Annual Carbon Footprint	261	277	261	277	213
Average number of training hours for investigative FTEs for fiscal year	94.24	70.15	40	40	40
Employee Turnover Rate	5.06	4.80	3	3	3
Lost Time Injury Rate Per the Equivalent of 100 Employees	0	0	0	0	0
Percent of employees that reported an injury requiring medical attention	2.90	2.70	0	3.60	0
Sick leave hours used per 1,000 hours	37.44	33.09	34.75	35	34.75

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Contact

Daniel Cardenas, Assistant Director, 512-974-1957

Code Compliance
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Code Compliance Fund	1,314,355	1,946,918	1,833,951	1,833,060	2,653,377
Total Requirements	$1,314,355	$1,946,918	$1,833,951	$1,833,060	$2,653,377

Contact

Keith Murray, Financial Manager, 512-974-2913

Bold/Italicized Measure = Key Indicator

Code Compliance - 2013-14

Code Compliance Fund

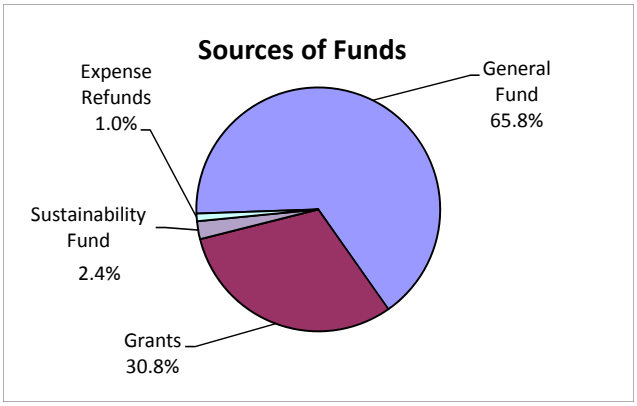
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CASE INVESTIGATION										
Case Investigation	$6,258,324	65.00	$6,686,640	65.00	$6,992,186	60.50	$5,749,528	60.50	$6,695,150	56.00
Subtotal	**$6,258,324**	**65.00**	**$6,686,640**	**65.00**	**$6,992,186**	**60.50**	**$5,749,528**	**60.50**	**$6,695,150**	**56.00**
LICENSING AND REGISTRATION COMPLIANCE										
Licensing & Registration Compliance	$0	0.00	$1,063	0.00	$1,145,557	9.25	$780,078	9.25	$1,149,912	11.75
Private Waste Haulers & Illegal Dumping	$0	0.00	$0	0.00	$882,612	9.25	$1,330,697	9.25	$922,485	8.25
Subtotal	**$0**	**0.00**	**$1,063**	**0.00**	**$2,028,169**	**18.50**	**$2,110,775**	**18.50**	**$2,072,397**	**20.00**
SUPPORT SERVICES										
Departmental Support Services	$1,013,144	4.00	$1,321,794	4.00	$2,935,088	12.00	$2,791,340	12.00	$5,885,182	32.00
Subtotal	**$1,013,144**	**4.00**	**$1,321,794**	**4.00**	**$2,935,088**	**12.00**	**$2,791,340**	**12.00**	**$5,885,182**	**32.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$1,221,171	0.00	$1,836,093	0.00	$680,845	0.00	$680,845	0.00	$1,167,699	0.00
Transfers	$93,184	0.00	$110,825	0.00	$1,153,106	0.00	$1,152,215	0.00	$1,485,678	0.00
Subtotal	**$1,314,355**	**0.00**	**$1,946,918**	**0.00**	**$1,833,951**	**0.00**	**$1,833,060**	**0.00**	**$2,653,377**	**0.00**
Total	**$8,585,824**	**69.00**	**$9,956,415**	**69.00**	**$13,789,394**	**91.00**	**$12,484,703**	**91.00**	**$17,306,106**	**108.00**

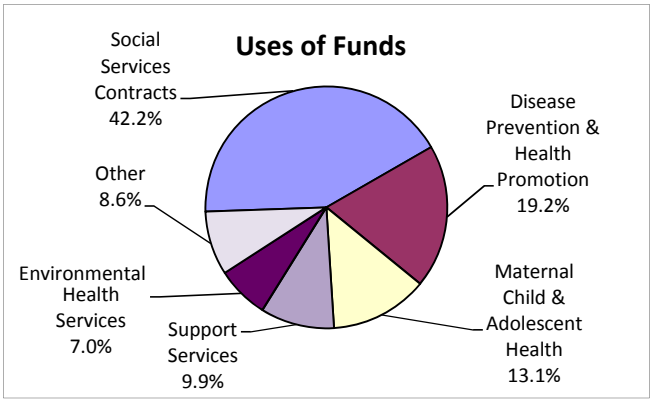
Code Compliance - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CASE INVESTIGATION										
Case Investigation	$248	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	$248	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Total	$248	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00

Health and Human Services





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$7,648,942	$7,375,561	$6,989,765	$7,294,401	$7,848,627
Requirements	$40,017,135	$42,611,564	$40,518,512	$40,368,512	$42,531,218
Full-Time Equivalents (FTEs)	294.25	303.75	204.75	204.75	204.75
Sustainability Fund					
Requirements	$3,698,866	$3,443,315	$1,855,876	$1,855,876	$1,525,226
Expense Refunds	$1,244,985	$1,293,774	$652,438	$698,222	$655,988
Grants					
Requirements	$27,069,081	$23,548,786	$20,616,516	$20,616,516	$19,915,000
Full-Time Equivalents (FTEs)	223.00	216.00	214.00	214.00	210.00
Total Budget	$72,030,067	$70,897,439	$63,643,342	$63,539,126	$64,627,432

Health and Human Services
Organization by Program and Activity for 2014

Animal Services

Animal Services

Disease Prevention & Health Promotion

Communicable Disease
Community Health
Epidemiology & Health Statistics
Vital Records

Community Services

Community Relations
Neighborhood Services

Environmental Health Services

Health and Safety Code Compliance

Maternal, Child & Adolescent Health

Family Health
Women, Infant & Children

Social Services Contracts

Basic Needs
Behavioral Health
Child & Youth
Community Planning
HIV
Homeless
Workforce Development

One Stop Shop

Inspection, Review, and Support

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Health and Human Services Mission and Goals for 2014

Mission

The mission of the Austin/Travis County Health and Human Services Department (HHSD) is to promote and protect the health of our community through the use of best practices and community collaborations.

Goals

Strengthen Public Health Infrastructure for Improved Health Outcomes

- Apply for and achieve Public Health Accreditation.
- Expand survey efforts to include 100% of service centric areas by 2015.
- Achieve 85% or greater customer satisfaction rating by 2015.

Improve Maternal, Child and Adolescent Health Outcomes from Preconception through Young Adulthood

- 95% of women enrolled in Women, Infants, and Children (WIC) during pregnancy or subsequently breastfeed their children.
- 65% of full-time early childhood centers that serve at least 5% low income children are quality rated.
- 16,000 youth and young adults engaged in injury prevention, positive youth development, workforce readiness, or juvenile justice prevention programs will be served by FY 2016.
- 5,100 parents or adults engaged in parent education, professional development, or injury prevention programs will be served by FY 2016.

Improve Quality of Life and Reduce the Years of Potential Life Lost Due to Preventable Conditions

- All city Departments to be tobacco free by 2014.
- Develop Community Health Improvement Program (CHIP) annual progress report.
- 25,000 clients will receive preventative, quality health services (such as screenings and health education) by 2015.

Minimize Public's Exposure to Health and Environmental Hazards

- Conduct 2.0 inspections per fixed food establishments annually.
- Provide routine inspections for at least 60% of temporary establishments permitted.
- Maintain a minimal rate of 95% of all foodborne illness investigations initiated within 3 hours from notification.
- 100% of all emergency plans reviewed and updated annually.
- Implement intervention strategies for 75% of all infectious diseases reported.

Assist People in Achieving Safety, Stability and Long Term Self-Sufficiency

- 3,700 individuals served through Homeless social services contracts.
- 68,000 unduplicated persons served by the Neighborhood Services activity for basic needs.
- 75% of households will maintain housing or transition into housing.
- 70% of individuals will maintain or increase income.

Health and Human Services

Message from the Director

Public health is a framework of relevant resources, safeguards and protections ensuring that all Austin and Travis County residents have a safe community and the freedom to make the choices that allow them to live a long, healthy life. From prenatal care to immunizations, to the water we drink, to the parks we play in, to the restaurants we eat at, to infant seats and bike helmets—public health protects us every day. The Austin/Travis County Health and Human Services Department (HHSD) offers a variety of services to the community through direct service provision and in partnership with community organizations to achieve the Department's mission to promote and protect a healthy community through the use of best practice and community partnerships.

In FY 2012-13, HHSD focused efforts on strategically aligning department goals and programs with the needs and overall health of the community by conducting a Community Health Assessment (CHA), developing a Community Health Improvement Plan (CHIP), and creating a departmental strategic plan. The data gathered and action plans resulting from these endeavors positions HHSD to strategically address community needs in key priority areas identified in the CHA, namely:

- Chronic Disease (focus on obesity)
- Built Environment and Transportation
- Built Environment and Access to Healthy Foods
- Access to Primary Care and Mental/Behavioral Health (focus on navigating the healthcare system)

For FY 2013-14, the department is moving aggressively to be among the first in Texas to receive accreditation as a local public health entity. Demonstrating through use of qualitative and quantitative tools, community health assessments, strategic planning and implementation – we are committed to reaching the goal of accreditation. HHSD is on schedule to submit the official application to the Public Health Accreditation Board in January 2014.

HHSD submitted the only Local Health Department projects for consideration in the 1115 Medicaid Waiver program being coordinated by Central Health. These projects use local funds to leverage federal funds aimed at improving health outcomes in Travis County. The project areas submitted for inclusion into the 1115 Waiver program relate to permanent supportive housing (PSH), diabetes, tobacco, pre/postnatal, healthy families, and adult immunizations. Implementation of approved projects is projected to begin in FY 2013-14, and will return an estimated $2.3 million to the General Fund at the end of the four years the Waiver program will be active.

HHSD's successes reflect the dedication and excellence of staff and the many partners. It has been another remarkable year and together the department looks forward to even greater accomplishments in the year ahead.

Carlos Rivera, Director

Budget Highlights

The Health and Human Services Department (HHSD) has developed a budget that includes the resources to provide public health protection and prevention services, social services, youth development and employment services, support services, and to achieve the goals and objectives of the department. HHSD's FY 2013-14 General Fund budget totals $42.5 million and 204.75 Fulltime Equivalents (FTEs). In addition, the Department's budget includes $19.9 million in grant funding, supporting 210 FTEs, and $1.5 million from the Sustainability Fund for contracts with partners providing workforce development and child and youth services.

Social Services Contracts

The Social Services Contracts program includes funding for an array of social services, including basic needs, behavioral health, child and youth services, HIV, homelessness, community planning efforts, and workforce development. The Social Service Contracts program receives funding from the General Fund, Sustainability Fund and various grants. Through the Social Services Contracts Program, which includes $27.3 million in contracts to service providers, HHSD anticipates that 10,663 clients will receive basic needs services, 3,700 individuals will receive homeless services and 2,461 clients will receive workforce development services. For FY 2013-14, funding of $135,259 for the Center for Child Protection is being transferred to APD. Additionally, during budget adoption, the City Council directed that the program receive $350,000 to expand funding for the Prime Time After School program, $575,000 for the Child, Inc. Headstart Program, $181,430 to increase support for the African-American Men and Boys Club Harvest Foundation, and $250,000 to support Huston-Tillotson University. $158,000 is included as well to help enrollment efforts in the Supplemental Nutrition Assistance Program (SNAP).

Community Services

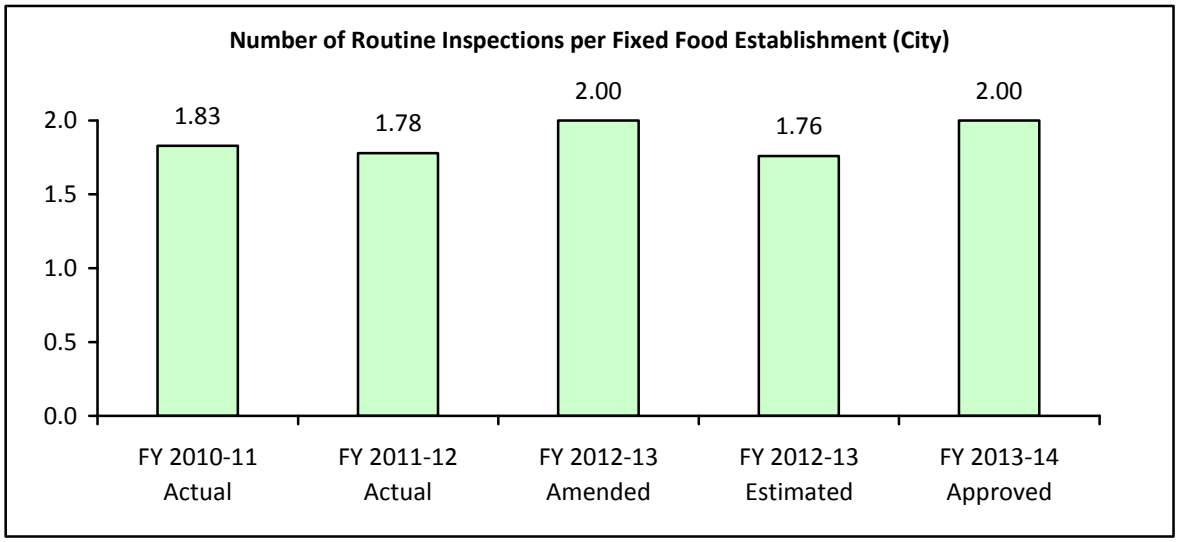
The Community Services Program focuses primarily on the direct services offered through HHSD, including services at the neighborhood centers, the day-labor site and through the African-American Quality of Life program as well as linking clients to other services available throughout the community. In FY 2013-14, it is anticipated that 68,000 individuals will receive basic needs services at the neighborhood centers. In addition, the Department projects that 8,400 clients will be served by the public health nursing activity and 288 clients will receive case management services. Funding of $4.6 million is included from the General Fund and grants for the Community Services program in FY 2013-14.

Disease Prevention and Health Promotion

The Disease Prevention and Health Promotion Program (DPHP) encompasses public health services, including Communicable Disease, Vital Records, Community Health, and Epidemiology and Health Statistics. Services provided under these activities focus on screening for and preventing illnesses and other health issues. Other services provided by the DPHP program include the issuance of birth and death certificates, testing for many communicable diseases, counseling, educational outreach and testing for HIV, STDs, and chronic diseases, and public health emergency preparedness activities and education. DPHP receives funding from the General Fund and various grants, and has $12.4 million in funding to continue these services in FY 2013-14. Revenue related to the issuance of death and birth certificates is expected to increase $115,411 in the coming fiscal year due to population and passport requirement demand increases. HHSD is also projecting revenue related to Medicaid reimbursements to increase $33,000 primarily due to the impact of the Affordable Care Act.

Environmental Health Services

The Environmental Health Services Program encompasses the work of our sanitarians, regulation-enforcement teams, inspectors, and staff who permit the fixed and mobile food establishments and pools in the community. The program focuses on providing protection and enforcement services to the public in order to minimize environmental and consumer health hazards. This program anticipates issuing 16,000 permits in FY 2013-14. The program will continue to strive to complete 2.0 inspections per fixed food establishment annually; however, continued population growth and increases in the number of establishments represent challenges for the program. The FY 2013-14 Budget includes funding of $4.5 million for the Environmental Health Services program, including the addition of a new Senior Sanitarian position to assist with plan review and inspection services. Revenue associated with the Environmental Health Services program is projected to increase by $50,000 in FY 2013-14 due to the growth and turnover in the food service industry as it relates to food handler registrations. A cost of service study related to plan reviews and pool and food inspections resulted in an increase in several One Stop Shop-related fees, with a projected revenue gain of $63,640 for FY 2013-14.



Maternal, Child and Adolescent Health

The services provided by the Maternal, Child & Adolescent Health Program (MCAH) focus on improving preconception health and access to prenatal care, while providing positive developmental opportunities for youth in our Communities. The program focuses on one of the community's most vulnerable populations: mothers and children. The Women, Infants and Children (WIC) program provides supplemental nutrition for pregnant women, new mothers and young children and anticipates serving 414,000 participants in FY 2013-14. Other activities include graffiti removal and community youth development services, childcare programs, and sexual-health education programs. Through the youth development services, 750 youth are anticipated to complete the Summer Youth Employment Program and 1,300 youth will complete job readiness training. The FY 2013-14 Budget includes funding of $8.5 million sourced from the General Fund and various grants.

Support Services

The Support Services program is the administrative arm of HHSD and includes the office of the director and the human resources, accounting, information systems, budget and analysis, records management, contract compliance, courier services and facility expense units. The Department's utilities are anticipated to increase $130,000 in the coming budget year. During the budget adoption process, the City Council added $280,000 for legal consultant fees related to the new Voter ID law.

1115 Medicaid Waiver Program

In December 2011, Texas received approval from the federal government for a Section 1115 Medicaid Waiver. As a result, HHSD has been allowed to seek approval of several projects aimed at improving healthcare in Travis County. In exchange for meeting specified performance targets, the Department will be able to leverage federal funds according to a formula that rewards the City for the surplus value these projects provide to the healthcare delivery system. Projects are approved on a multi-year basis, provided that the specified performance metrics are achieved. The City expects that participation in the program will net over $2.0 million in additional funds that can be repurposed to fund other healthcare projects.

HHSD, in coordination with Central Health, has submitted six projects for consideration, slated to begin in 2013:

- Permanent Supportive Housing –Will provide an Assertive Community Treatment (ACT) support team to recently housed individuals who were chronically homeless and who have tri-morbid conditions, such as co-occurring psychiatric, substance abuse, and chronic medical condition and are in need of additional support systems.
- Community Diabetes Project –Will provide culturally appropriate diabetes self-management education.
- Tobacco Prevention and Cessation Program –This program will focus on the 18-24 year old population in Travis County.
- Pre/Postnatal Program –Will use Community Health Workers (CHWs) to improve birth and twelve-month postnatal outcomes with an emphasis on African American through increased access to pre- and post-natal care and health literacy.
- Healthy Families America Model – Working with Travis County Health Department to provide home visiting and family support services based on the evidence-based Healthy Families America model to target African-Americans who are expectant or new parents, especially first-time parents, in order to promote healthier developmental outcomes.
- Adult Immunizations –Provided to high-risk populations, those at increased risk for vaccine-preventable diseases.

Department-wide Grant Support

HHSD's operations are currently supported by nearly $20 million in grant funding. Several of the Department's statutory functions are primarily funded by grants and require General Fund grant support to offset personnel cost increases. The FY 2013-14 Budget includes an $185,000 increase in grant support for positions in the WIC program. HHSD will experience reductions in funding from the Emergency Solutions Grant (ESG), Austin Healthy Adolescent (AHA) Initiative, Housing Opportunities for Person with AIDS (HOPWA), the Tuberculosis Elimination Grant and the Ryan White Part A Project grant for FY 2013-14. These reductions are partially offset by increases to other various grants for an overall net reduction of $702,000 for FY 2013-14. ESG funding provides essential services to homeless persons or those who are at risk of becoming homeless while HOPWA funds provide housing opportunities for persons with AIDS. The Ryan White Part A Project grant provides funding for medical services and support services for HIV infected individuals and their families. AHA funds an initiative aimed at improving the overall health and well-being of adolescents aged 10-18 years by aligning and improving community resources and building upon community strengths.

Health and Human Services Significant Changes

General Fund

Revenue Changes	Dollars
Increase in revenue collected from the Vital Records program for the issuance of birth and death certificates.	$115,411
Net estimated increase in revenue from Travis County.	$525,136
Revenue increase for One Stop Shop-related service demand and fee increases resulting out of cost of service study for plan reviews and pool and food establishment inspections.	$113,640

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$365,587
Additional funding to cover increased electrical costs resulting from the rate increase.		$129,941
Vacancy savings increase by 1%.		($164,136)
Department Cost Drivers		
Increased funding to support enrollment efforts in the Supplemental Nutrition Assistance Program social service contract.		$158,000
Additional financial support for the African-American Men and Boys Club Harvest Foundation contract.		$181,430
Additional funding for grant support to account for increases in City personnel costs not covered in grant awards.		$184,858
Expanded funding for the Prime Time After School Program social service contract.		$350,000
Transfer of one Animal Protection Supervisor related to the Travis County Interlocal agreement to the Animal Services Office.	(1.00)	($72,755)
Transfer of funding to APD for a contract with the Center for Child Protection.		($135,259)
New Investments		
Addition of Senior Sanitarian to assist with plan review and inspection services.	1.00	$114,597
Funding for support of Huston-Tillotson University.		$250,000
Funding for legal consultation related to the Voter ID law.		$280,000

Health and Human Services
Budget Detail by Activity

Program: Animal Services
Activity: Animal Services

The purpose of Animal Services is to prevent homelessness and promote humane, compassionate treatment of animals by enforcing animal regulations, providing a safety net for lost or homeless animals and achieving live outcomes for at least 90% of sheltered pets.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended*	2012-13 Estimated*	2013-14 Approved*
Requirements					
Expense Refunds	23,168	11,111	0	0	0
General Fund	7,212,681	7,992,908	0	0	0
Grants	44,830	36,050	0	0	0
Total Requirements	$7,280,679	$8,040,069	$0	$0	$0
Full-Time Equivalents					
General Fund	88.50	94.00	0.00	0.00	0.00
Total FTEs	88.50	94.00	0.00	0.00	0.00

Measures Not Applicable

Services

Animal protection and investigations; animal shelter operations; veterinary services; sterilizations; microchipping; pet placement.

Contact

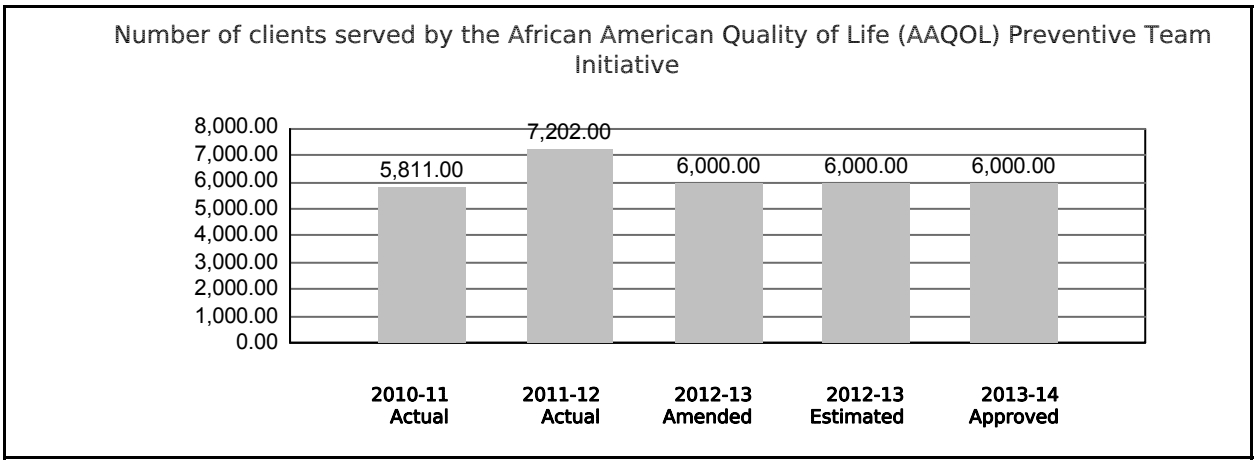
Abigail Smith, Animal Services Officer, 512-978-0536

*Animal Services was established as a separate department from Health and Human Services beginning in FY 2012-13.

Health and Human Services
Budget Detail by Activity

Program: Community Services
Activity: Community Relations

The purpose of the Community Relations activity is to work closely with community-based organizations and key stakeholders in the development of coordinated and collaborative community strategies.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	3,010	46,307	0	1,310	0
General Fund	2,020,063	1,909,437	2,107,520	2,139,541	2,110,304
Grants	799,399	588,860	707,355	707,355	675,880
Total Requirements	$2,822,472	$2,544,604	$2,814,875	$2,848,206	$2,786,184
Full-Time Equivalents					
General Fund	22.70	21.25	22.50	22.50	22.25
Grants	12.00	12.00	12.00	12.00	12.00
Total FTEs	34.70	33.25	34.50	34.50	34.25
Performance Measures					
Number of clients served by the African American Quality of Life (AAQOL) Preventive Team Initiative	5,811	7,202	6,000	6,000	6,000
Percent of social services contracts receiving desk monitoring and/or onsite reviews	New Meas	New Meas	96	96	96

Services

Working with community organizations and issue-area planning groups to develop comprehensive social services strategies; Social Services contract management, monitoring, and accountability; HIV community planning and service delivery; providing day-labor services to connect employers with workers on a short-term basis; providing mobile van screening and referral services; building capacity at community-based and faith-based organizations; collaboration with other organizations to provide employment fairs targeted to underserved communities; and coordinating Social Services response to emergency situations.

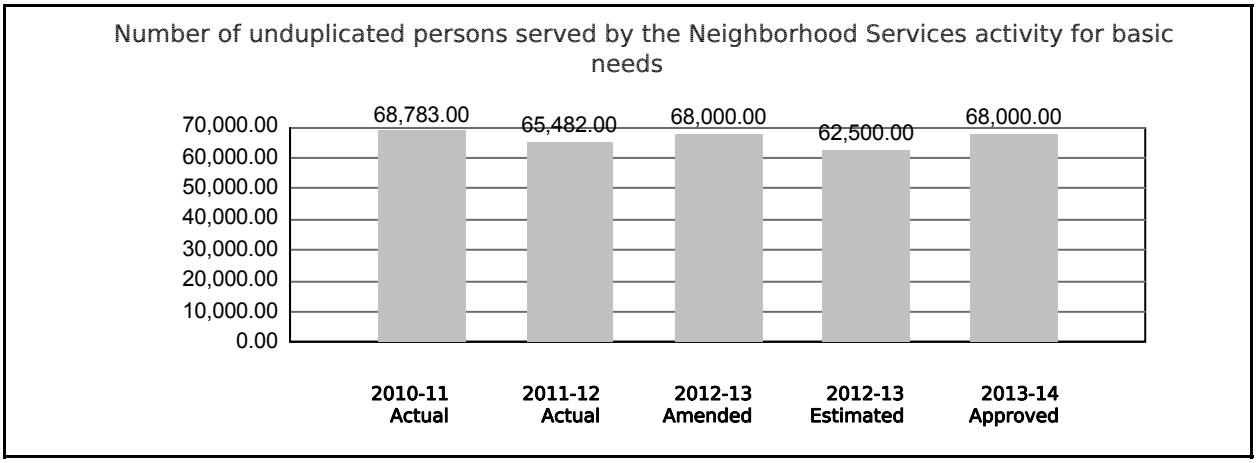
Contact

Stephanie Hayden, Assistant Director, 512-972-5017

Health and Human Services
Budget Detail by Activity

Program: Community Services
Activity: Neighborhood Services

The purpose of the Neighborhood Services activity is to provide basic needs, case management and other essential services to low-income persons in order to meet their immediate basic needs. These services are provided through various neighborhood centers or other City facilities throughout the community.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	667	87,379	0	0	0
General Fund	499,138	531,114	622,314	678,535	821,329
Grants	1,016,703	786,682	1,043,891	1,043,891	1,044,130
Total Requirements	$1,516,508	$1,405,175	$1,666,205	$1,722,426	$1,865,459
Full-Time Equivalents					
General Fund	5.65	12.30	7.25	7.25	7.50
Grants	16.00	12.00	16.00	16.00	16.00
Total FTEs	21.65	24.30	23.25	23.25	23.50
Performance Measures					
% of clients enrolled in self-sufficiency case management who report a reduction or elimination of income barriers	New Meas	New Meas	75	75	75
Number of unduplicated persons served by the Neighborhood Services activity for basic needs	68,783	65,482	68,000	62,500	68,000

Services

Basic Needs Services including food and clothing distribution, information and referral services, notary services, transportation, school supplies, infant car seat education and distribution; Preventive Health Services including health screenings, pregnancy testing, lead poison testing and education, and health promotion presentations; Case Management Services including individual/family support counseling, and crisis intervention; Employment Support Services including job readiness training, job placement assistance, and job retention services.

Contact

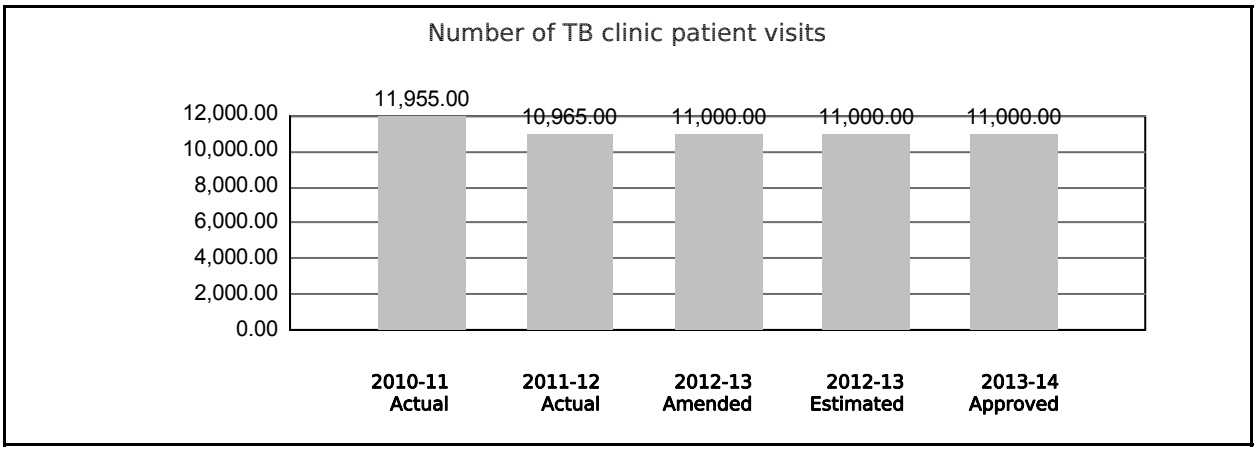
Stephanie Hayden, Assistant Director, 512-972-5017

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Disease Prevention & Health Promotion
Activity: Communicable Disease

The purpose of the Communicable Disease activity is to provide prevention and treatment services to the community in order to minimize exposure to, reduce the incidence of, and minimize the impact of living with a communicable disease.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	44	722	10,463	10,538	10,463
General Fund	2,825,723	2,817,864	3,316,491	3,149,230	3,345,736
Grants	2,462,546	2,800,977	3,261,572	3,261,572	3,107,790
Total Requirements	$5,288,313	$5,619,563	$6,588,526	$6,421,340	$6,463,989
Full-Time Equivalents					
General Fund	31.55	31.55	32.00	32.00	31.75
Grants	36.00	37.00	38.00	38.00	38.00
Total FTEs	67.55	68.55	70.00	70.00	69.75
Performance Measures					
% of HIV/AIDS clients linked to early intervention services by Disease Intervention Specialist (DIS)	New Meas	New Meas	90	90	90
% of clients who come into the STD clinic who are examined, tested and/or treated the same day	New Meas	New Meas	90	90	90
Number of newly identified HIV positive cases from outreach testing	New Meas	New Meas	New Meas	New Meas	20
Number of TB clinic patient visits	11,955	10,965	11,000	11,000	11,000
Percent of refugees screened for communicable diseases	97	100	95	95	95

Services

Prevention counseling and testing; medical evaluation and treatment in clinic and outreach settings; disease investigation and contact intervention; partner elicitation and notification; notification of infection and referral to medical care; patient and community health education; medical case management; radiological services; directly observed Therapy and directly observed preventive therapy.

Contact

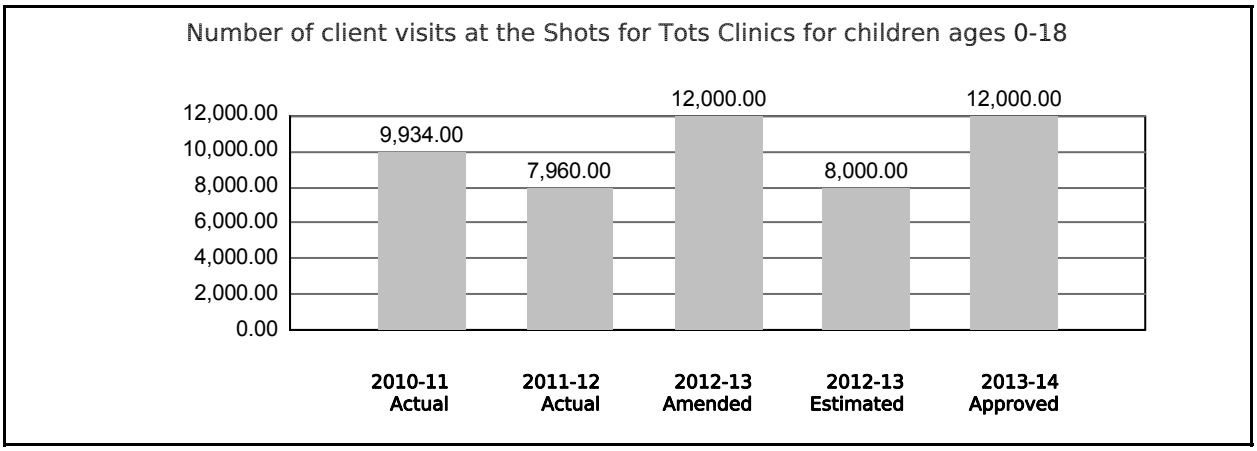
Rosie Castaneda, HHS Manager, 512.972.5426

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Disease Prevention & Health Promotion
Activity: Community Health

The purpose of the Community Health activity is to provide preventive health services for the public in order to optimize their health and well being.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	459	1,923	0	0	0
General Fund	1,828,902	1,775,674	2,101,470	1,973,720	2,101,133
Grants	5,039,021	5,894,738	1,980,775	1,980,775	1,979,270
Total Requirements	$6,868,382	$7,672,335	$4,082,245	$3,954,495	$4,080,403
Full-Time Equivalents					
General Fund	19.75	17.00	15.00	15.00	14.75
Grants	37.10	35.80	33.80	33.80	31.80
Total FTEs	56.85	52.80	48.80	48.80	46.55
Performance Measures					
% of referred Perinatal Hep B clients who receive follow-up education within 60 days of referral	New Meas	New Meas	100	100	100
Number of client visits at the Shots for Tots Clinics for adults ages 19 and over	4,902	4,830	3,000	3,000	2,000
Number of client visits at the Shots for Tots Clinics for children ages 0-18	***9,934***	***7,960***	***12,000***	***8,000***	***12,000***

Services

Providing vaccinations and immunization services for vaccine-preventable diseases at Community immunization clinics; providing education and promotion on vaccinations and immunization services and healthy nutrition; tobacco use prevention education; diabetes prevention awareness and education; Hepatitis C education and tracking.

Contact

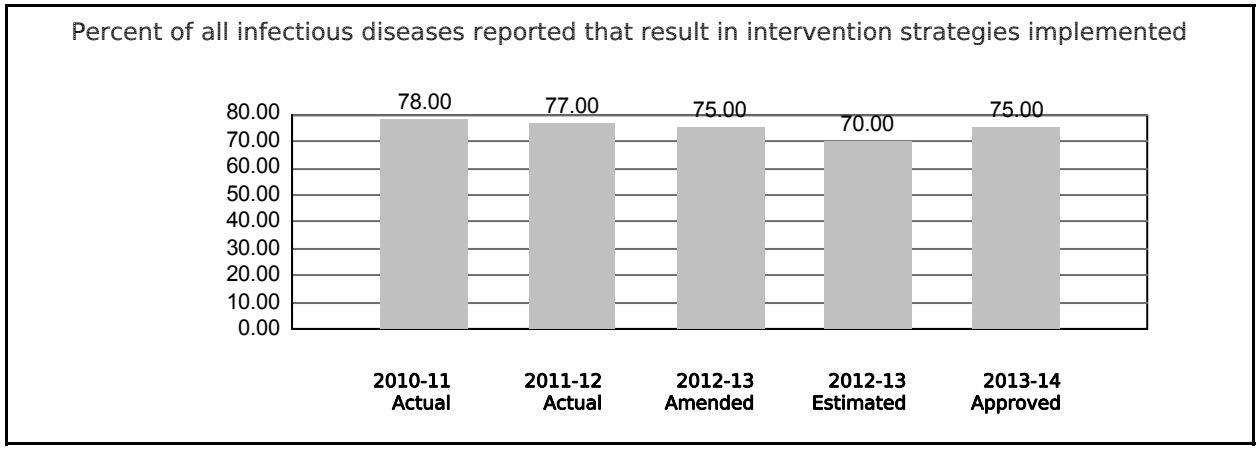
Kurt Becker, HHS Program Manager, 512.972.5523

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Disease Prevention & Health Promotion
Activity: Epidemiology & Health Statistics

The purpose of the Epidemiology & Health Statistics activity is to prevent and control the spread of disease in the community by monitoring trends of diseases and conditions, investigating outbreaks and clusters of illness, implementing control measures and intervention strategies, and evaluating the effectiveness of these measures.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,018	0	0	0	0
General Fund	543,880	597,286	723,441	630,263	729,505
Grants	1,297,692	700,491	686,744	686,744	702,500
Total Requirements	$1,842,590	$1,297,777	$1,410,185	$1,317,007	$1,432,005
Full-Time Equivalents					
General Fund	5.70	6.70	7.50	7.50	7.25
Grants	12.25	10.00	10.00	10.00	10.00
Total FTEs	17.95	16.70	17.50	17.50	17.25
Performance Measures					
Number of cases investigated by Epidemiology and Health Statistics	1,718	2,172	1,900	1,500	1,900
Number of emergency plans reviewed and updated	11	10	8	8	8
Percent emergency plans reviewed and updated	92	100	90	90	100
Percent of all infectious diseases reported that result in intervention strategies implemented	***78***	***77***	***75***	***70***	***75***
Percent of all foodborne illness investigations initiated within 3 hours from notification	100	100	95	95	95

Services

Epidemiology and outbreak investigation, disease surveillance, disease reporting, public health emergency response and planning, data management, epidemiology and disease reporting; monitoring infectious disease; implementing control measures.

Contact

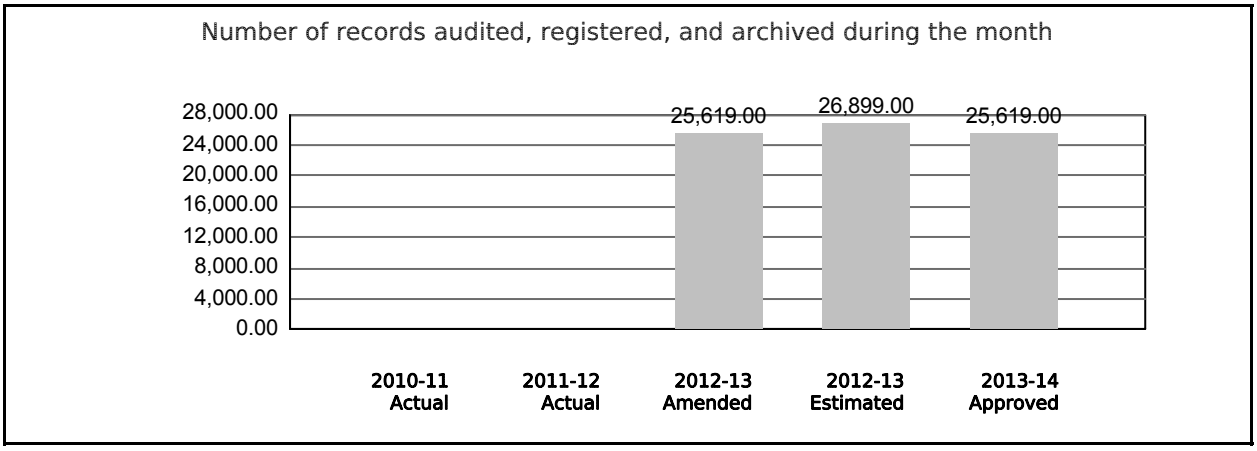
Janet Pichette, Toxicologist, 512.972.5486

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Disease Prevention & Health Promotion
Activity: Vital Records

The purpose of Vital Records is to audit, register, archive and issue birth and death records; to provide technical assistance as necessary; and to develop statistical reports on mortality and natality to City management so it can have data needed to make decisions.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	456,834	432,060	434,038	415,067	438,941
Total Requirements	$456,834	$432,060	$434,038	$415,067	$438,941
Full-Time Equivalents					
General Fund	7.00	5.00	5.00	5.00	5.00
Total FTEs	7.00	5.00	5.00	5.00	5.00
Performance Measures					
Number of walk-in customer service encounters in 15 min increments	New Meas	New Meas	10,000	7,608	10,000
Number of customer contacts via informational calls and/or referrals processed during the month	New Meas	New Meas	10,000	10,460	10,000
Number of records audited, registered, and archived during the month	New Meas	New Meas	25,619	26,899	25,619

Services

Birth registrations; archival amendments; adoption, name change, and reports of death document audits; citizen service consults; issuing certified copies of birth records, death, and fetal death registrations; medical amendments; hospital/funeral home consults; burial, transit, creation permitting; providing technical assistance to City/County/State/Federal law enforcement, child protection agencies, and public health groups; providing reports to internal and external customers; CDC Weekly Mortality Reports.

Contact

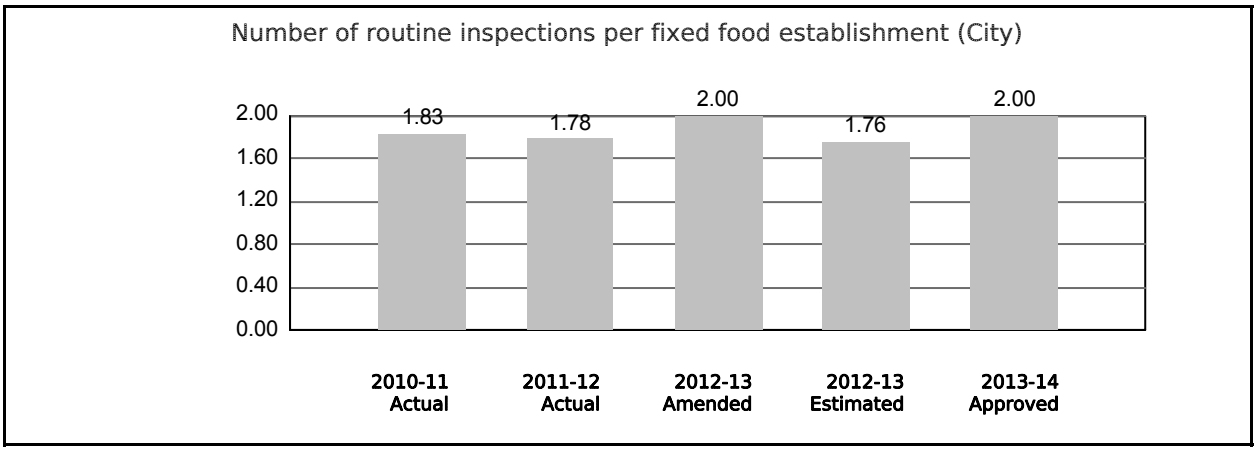
Janet Pichette, Toxicologist, 512.972.5486

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Environmental Health Services
Activity: Health and Safety Code Compliance

The purpose of Health and Safety Code Compliance is to provide protection and enforcement services to the public in order to minimize environmental and consumer health hazards.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	11,119	278	0	602	0
General Fund	4,027,499	4,132,949	4,496,076	4,434,476	4,525,894
Total Requirements	$4,038,618	$4,133,227	$4,496,076	$4,435,078	$4,525,894
Full-Time Equivalents					
General Fund	53.55	51.60	51.50	51.50	51.20
Total FTEs	53.55	51.60	51.50	51.50	51.20
Performance Measures					
Number of General environmental complaint investigations	New Meas	New Meas	800	625	625
Number of field services conducted in the Rodent and Vector Program	2,151	10,654	8,000	8,000	8,000
Number of routine inspections per fixed food establishment (City)	***1.83***	***1.78***	***2***	***1.76***	***2***
Percent of City of Austin fixed food establishments who prominently display their permit for Public Viewing	New Meas	New Meas	100	80	100
Percentage of temporary food booths inspected	New Meas	New Meas	New Meas	New Meas	60

Services

Food manager certificate issuance; Food handler registration/certificate issuance; Environmental complaint investigation and compliance/enforcement; Plan review and Certificate of Occupancy inspections of food establishments and swimming pools/spas; Permit issuance and inspections of food establishments, temporary food events, farmers markets, mobile food vendors and swimming pools/spas; Surveillance and monitoring; Recreational water sampling and water quality monitoring; Rodent- and vector-control consultations, education and outreach; Disease outbreak investigations; Compliance coordination with courts; Public health preparedness events; Assessment, information and referral; Public information requests; Cashiering.

Contact

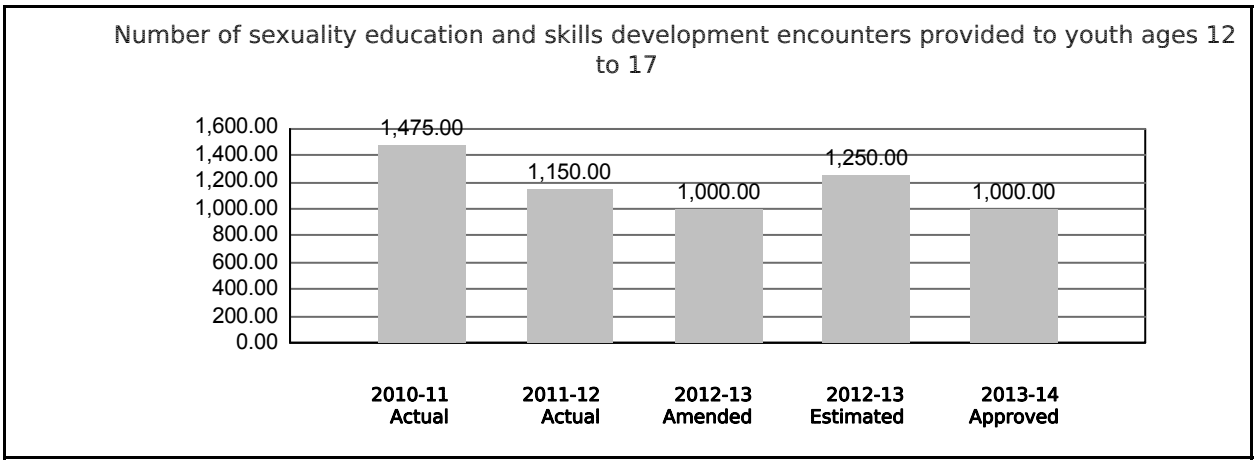
David Lopez, Chief Sanitarian, 512-978-0303

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Maternal, Child & Adolescent Health
Activity: Family Health

The purpose of the Family Health activity is to enable clients to make more informed decisions regarding sexual behaviors, family planning and health, and provide opportunities for youth in the community.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	201,353	184,430	191,409	192,135	198,689
General Fund	1,881,122	1,752,455	1,914,377	1,885,770	1,952,244
Grants	972,945	840,587	266,080	266,080	154,080
Total Requirements	$3,055,420	$2,777,472	$2,371,866	$2,343,985	$2,305,013
Full-Time Equivalents					
General Fund	12.65	12.20	14.00	14.00	14.00
Grants	10.00	10.00	5.00	5.00	4.00
Total FTEs	22.65	22.20	19.00	19.00	18.00
Performance Measures					
% of adolescents reporting an increase in protective factors such as mentoring, leadership, positive peer association and community involvement	***New Meas***	***New Meas***	***80***	***80***	***80***
% of early child care programs community-wide that meet quality standards.	New Meas	New Meas	New Meas	New Meas	65
Number of sexuality education and skills development encounters provided to youth ages 12 to 17	***1,475***	***1,150***	***1,000***	***1,250***	***1,000***
Number of youth who successfully complete job readiness training	1,255	1,414	1,300	1,300	1,300

Services

Family planning education and counseling; sexuality education and skills development; job readiness and job skills training; supportive employment training; graffiti removal and prevention; Austin Urban Youth Corps; lawn maintenance.

Contact

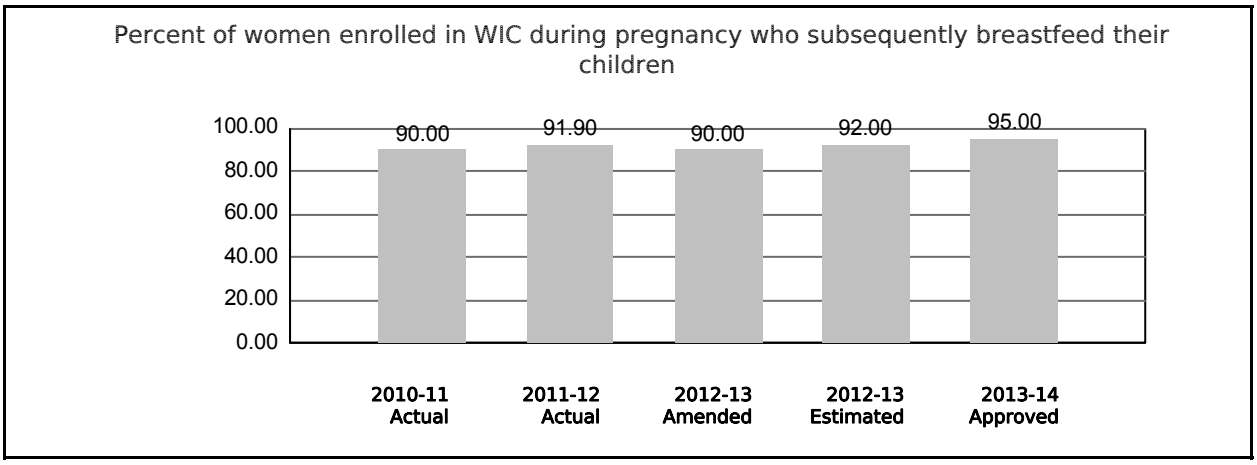
Rosamaria Murillo, Assistant Director, 512-972-5038

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Maternal, Child & Adolescent Health
Activity: Women, Infant & Children

The purpose of the Women, Infant & Children activity is to provide nutritional and preventive health services to targeted women and children to ensure healthy outcomes.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	76	0	0	0	0
General Fund	42,126	6,121	150,599	150,599	335,457
Grants	6,649,658	6,012,100	5,828,000	5,828,000	5,828,000
Total Requirements	$6,691,860	$6,018,221	$5,978,599	$5,978,599	$6,163,457
Full-Time Equivalents					
Grants	98.00	98.00	98.00	98.00	97.00
Total FTEs	98.00	98.00	98.00	98.00	97.00
Performance Measures					
Number of participants in the Services for Women and Children activity	439,316	421,637	420,000	404,985	414,000
Percent of women enrolled in WIC during pregnancy who subsequently breastfeed their children	***90***	***91.90***	***90***	***92***	***95***

Services

Nutrition education, referrals and skills development; breast feeding support, education and pumps; benefits to purchase nutritious foods at grocery stores.

Contact

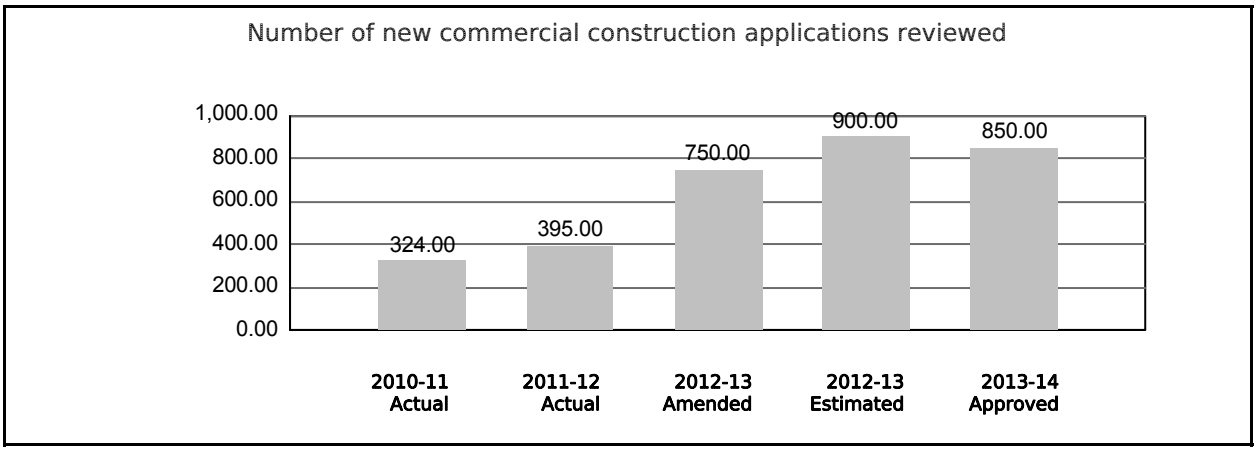
Rosamaria Murillo, Assistant Director, 512-972-5038

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the citywide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	142,287	120,785	120,816	117,907	221,774
Total Requirements	$142,287	$120,785	$120,816	$117,907	$221,774
Full-Time Equivalents					
General Fund	2.20	2.15	1.50	1.50	2.80
Total FTEs	2.20	2.15	1.50	1.50	2.80
Performance Measures					
Average initial review time for new commercial construction (in days)	17	33	21	40	35
Number of new commercial construction applications reviewed	324	395	750	900	850

Services

Commercial building plan review for food enterprises, public swimming pools/spas, and certificate of occupancy inspections.

Contact

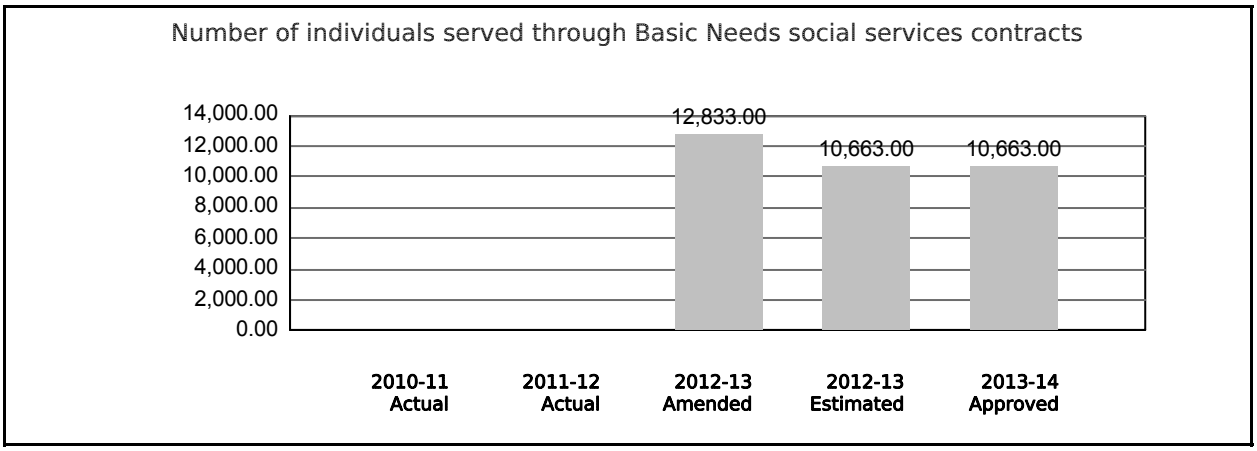
Joseph Meier, Plan Review Specialist, 512-974-2355

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Basic Needs

The purpose of the Basic Needs activity is to provide stable housing and other essential services to low-income persons to meet their immediate basic needs.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund Contracts	2,344,695	4,646,872	5,131,041	4,000,101	4,000,101
Sustainability Fund	0	1,730,354	0	0	0
Total Requirements	$2,344,695	$6,377,226	$5,131,041	$4,000,101	$4,000,101
Performance Measures					
Number of individuals served through Basic Needs social services contracts	New Meas	New Meas	12,833	10,663	10,663
Percent of households at risk of homelessness that maintain housing	New Meas	New Meas	76	76	76

Services

Rental and utility assistance; distribution of in-home meals; information and referral services, including legal assistance with regard to public benefits and housing stability; in-home care.

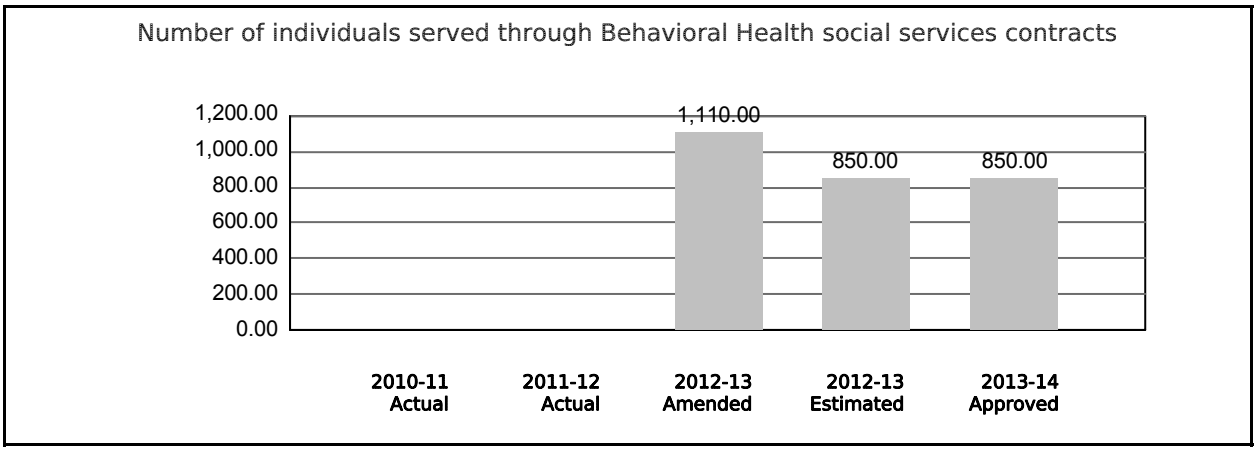
Contact

Stephanie Hayden, Assistant Director, 512-972-5017

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Behavioral Health

The purpose of the Behavioral Health activity is to provide an array of mental health and substance abuse services for eligible individuals so they can improve their quality of life.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund Contracts	3,343,205	2,832,014	2,429,916	2,429,916	2,429,916
Total Requirements	$3,343,205	$2,832,014	$2,429,916	$2,429,916	$2,429,916
Performance Measures					
Number of individuals served through Behavioral Health social services contracts	New Meas	New Meas	1,110	850	850
Percent of individuals who meet their treatment plan goals	New Meas	New Meas	76	76	76

Services

Mental health and community counseling services; support groups; intellectual/developmental disabilities services; supported employment services; substance abuse treatment (residential treatment and outpatient treatment); substance abuse prevention.

Contact

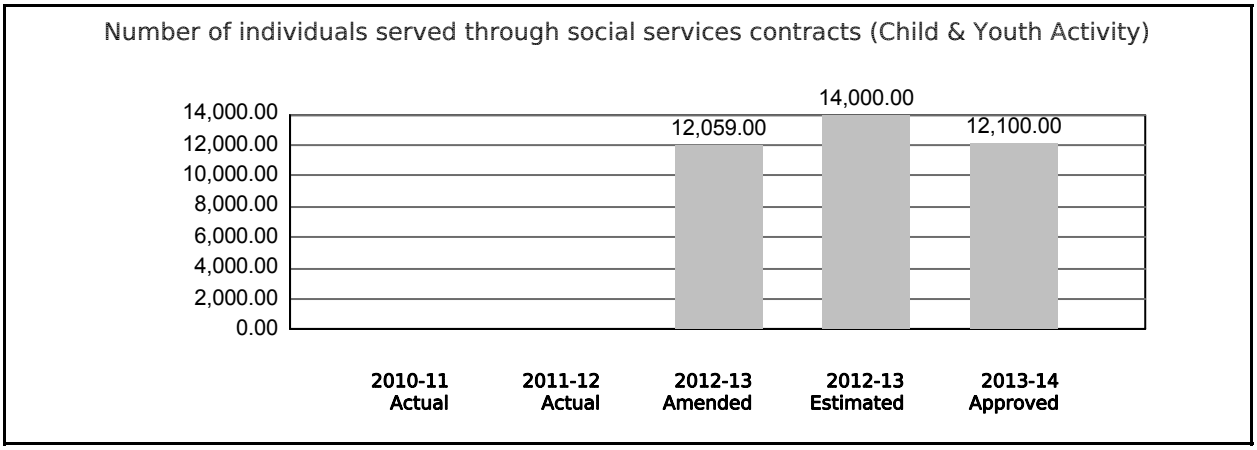
Stephanie Hayden, Assistant Director, 512-972-5017

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Child & Youth

The purpose of the Child and Youth activity is to provide training and technical assistance to childcare program providers and early education and care services, as well as to support enrichment activities for eligible youth in order to provide positive activities during out-of-school time and increase the likelihood that they will remain in school and avoid risky behaviors.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	85,699	53,562	85,699	53,562	85,699
General Fund Contracts	2,314,475	1,712,458	2,899,013	2,899,013	3,312,904
Grants	180,871	160,256	166,920	166,920	166,920
Sustainability Fund	0	1,528,511	749,338	749,338	749,338
Total Requirements	$2,581,045	$3,454,787	$3,900,970	$3,868,833	$4,314,861
Performance Measures					
Number of individuals served through social services contracts (Child & Youth Activity)	New Meas	New Meas	12,059	14,000	12,100
Percent of children or youth progressing to the next developmental or academic level	New Meas	New Meas	86	86	86

Services

Direct childcare; compensation/career development; accreditation; technical assistance; training; early childhood intervention; resource and referral; mentoring; case management; clinical services (therapy/counseling); out-of-school time activities; academic enrichment/tutoring; leadership training; after school programs and cultural activities.

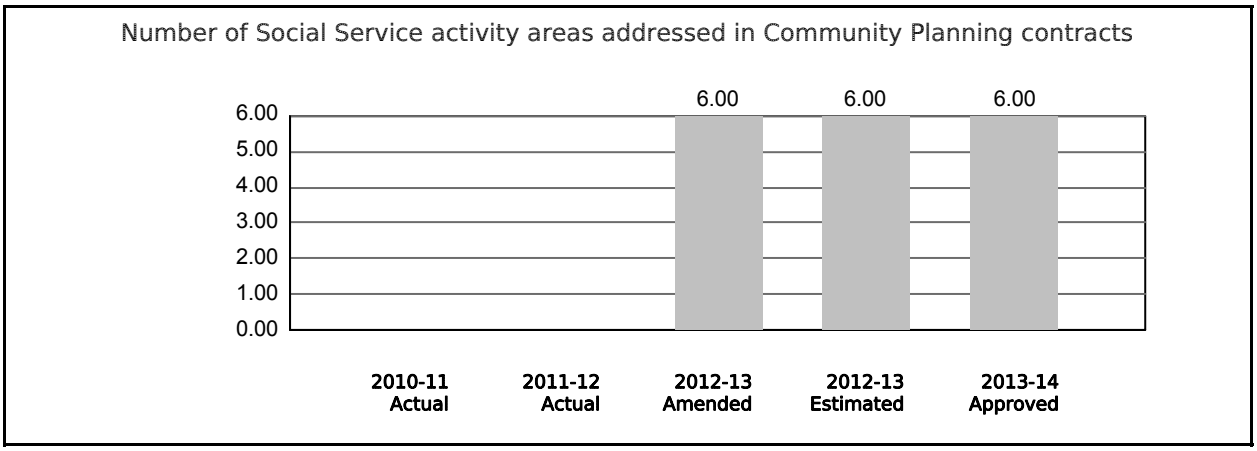
Contact

Rosamaria Murillo, Assistant Director, 512-972-5038

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Community Planning

The purpose of the Community Planning activity is to evaluate the effectiveness of the City's Social Services investment, identify key community indicators, and develop strategies to prioritize community investments.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund Contracts	68,187	431,002	456,601	456,601	706,601
Total Requirements	$68,187	$431,002	$456,601	$456,601	$706,601
Performance Measures					
Number of Social Service activity areas addressed in Community Planning contracts	New Meas	New Meas	6	6	6
Percent of deliverables achieved	New Meas	New Meas	80	80	80

Services

Determining if major Social Services programs are addressing the community need efficiently/effectively; participating in the Community Health Assessment and helping to develop corresponding indicators; providing ongoing leadership in implementing homeless strategies.

Contact

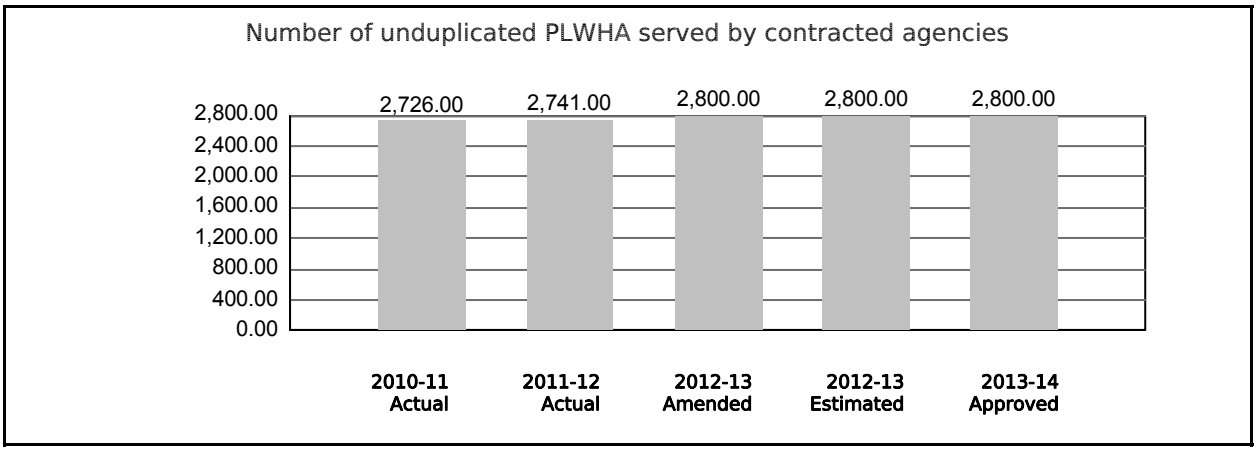
Stephanie Hayden, Assistant Director, 512-972-5017

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: HIV

The purpose of the HIV activity is to educate, to prevent the spread of HIV, and to comprehensively treat and support HIV-infected individuals in order to maintain/improve their quality of life.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund Contracts	565,588	617,550	603,179	603,179	603,179
Grants	5,120,216	4,951,400	5,572,677	5,572,677	5,272,680
Total Requirements	$5,685,804	$5,568,950	$6,175,856	$6,175,856	$5,875,859
Performance Measures					
Number of unduplicated PLWHA provided case management services through City contracts	1,612	1,252	1,400	800	800
Number of unduplicated PLWHA served by contracted agencies	2,726	2,741	2,800	2,800	2,800
Number of unduplicated PLWHA receiving primary medical care through contracted agencies	1,463	1,434	1,700	1,700	1,700
Percent of unduplicated PLWHA receiving primary medical care through contracted agencies	54	52.30	55	55	55

Services

People Living with HIV/AIDs (PLWHA); Primary medical care; case management; oral healthcare; drug reimbursement; housing assistance/residential housing services; food bank; substance abuse treatment/counseling; mental health therapy/counseling; holistic therapies; wellness education/risk reduction/nutritional services; residential hospice; health insurance continuation; outreach, education and prevention.

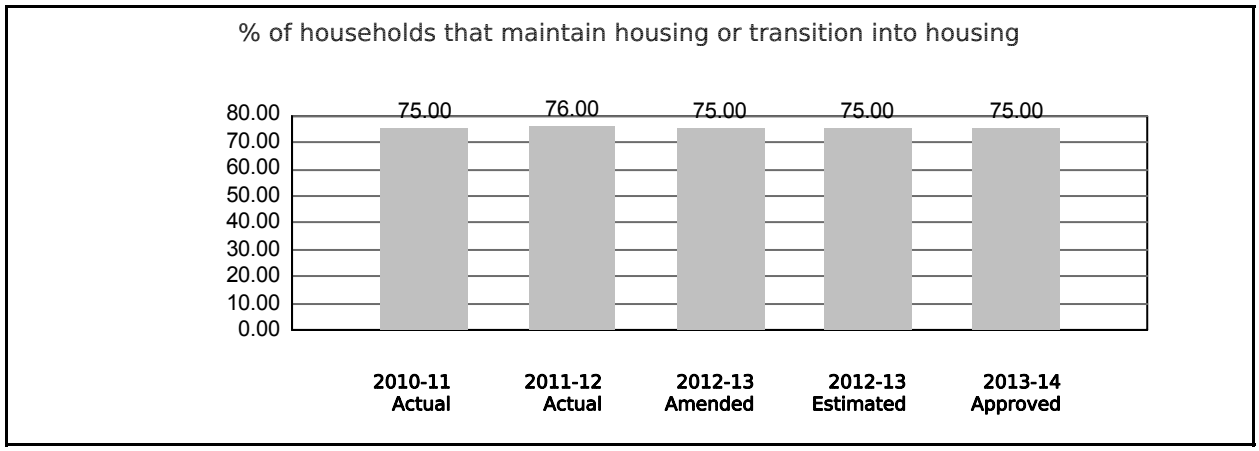
Contact

Stephanie Hayden, Assistant Director, 512-972-5017

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Homeless

The purpose of the Homeless activity is to provide a continuum of services that help transition people from being homeless into people who are successfully housed.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund Contracts	5,676,897	5,411,197	5,510,817	5,510,817	5,510,817
Grants	3,214,311	653,242	1,001,417	1,001,417	879,650
Sustainability Fund	0	64,500	0	0	0
Total Requirements	$8,891,208	$6,128,939	$6,512,234	$6,512,234	$6,390,467

Performance Measures					
% of households that maintain housing or transition into housing	***75***	***76***	***75***	***75***	***75***
Number of individuals served through Homeless social services contracts	New Meas	New Meas	3,700	3,700	3,700
Percent of case-managed households that transition from homelessness into housing	New Meas	New Meas	72	75	75

Services

Outreach, emergency shelter, day resource center, transitional housing, and permanent supportive housing; additional services may include case management and other supportive services such as mental health treatment.

Contact

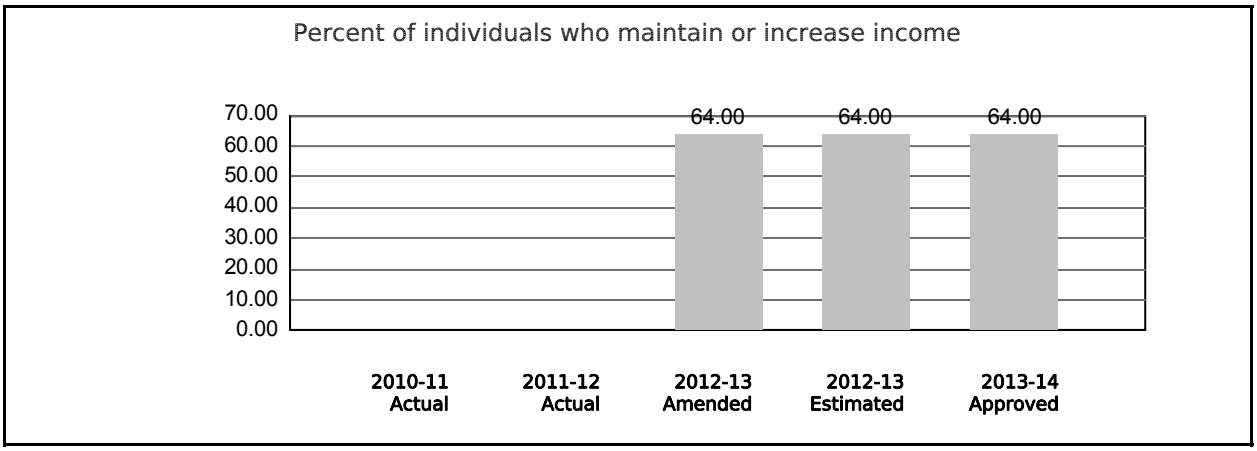
Stephanie Hayden, Assistant Director, 512-972-5017

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Workforce Development

The purpose of the Workforce Development activity is to provide an array of services to improve self-sufficiency and increase household income.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	0	62,500	0
General Fund Contracts	0	0	1,673,660	2,804,600	2,804,600
Sustainability Fund	0	0	1,106,538	1,106,538	775,888
Total Requirements	$0	$0	$2,780,198	$3,973,638	$3,580,488
Performance Measures					
Number of individuals served through Workforce Development social services contracts	New Meas	New Meas	2,461	2,461	2,461
Percent of individuals who maintain or increase income	***New Meas***	***New Meas***	***64***	***64***	***64***

Services

English as a Second Language; GED; adult basic education; job readiness training and certification; job training (long and short-term); job placement assistance; job retention services; tax preparation; assistance in acquiring public benefits.

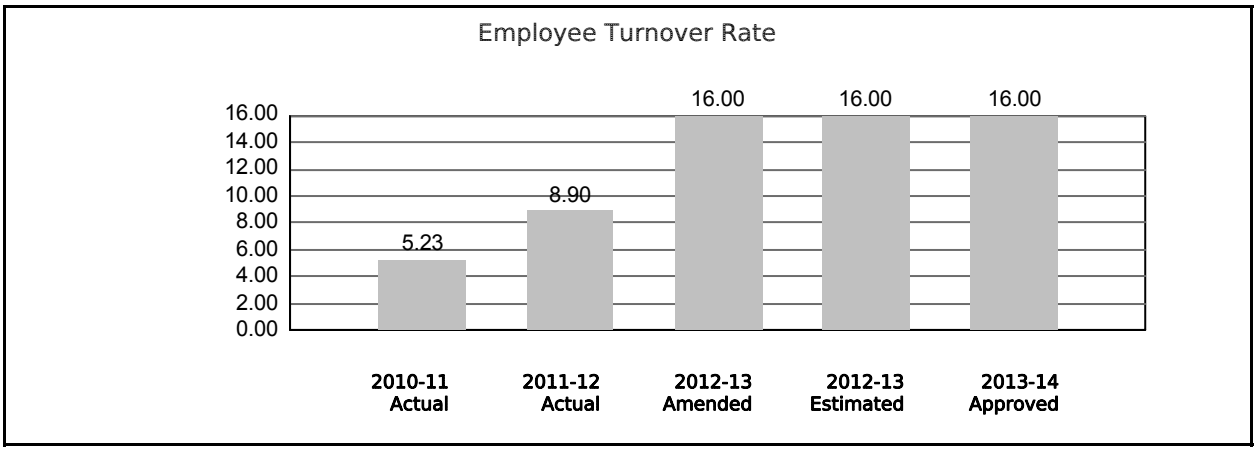
Contact

Stephanie Hayden, Assistant Director, 512-972-5017

Health and Human Services
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	917,939	907,987	364,867	377,575	361,137
General Fund	4,194,649	4,799,155	5,697,015	5,922,466	5,918,007
Grants	270,889	123,403	101,085	101,085	104,100
Total Requirements	$5,383,477	$5,830,545	$6,162,967	$6,401,126	$6,383,244
Full-Time Equivalents					
General Fund	45.00	50.00	48.50	48.50	48.25
Grants	1.65	1.20	1.20	1.20	1.20
Total FTEs	46.65	51.20	49.70	49.70	49.45
Performance Measures					
Average Annual Carbon Footprint	983	849	937	849	749
Employee Turnover Rate	5.23	8.90	16	16	16
Lost Time Injury Rate Per the Equivalent of 100 Employees	1.50	0.40	3	3	3
Percent of information technology problems resolved within 24 hours of call	43	68.10	75	75	75
Sick leave hours used per 1,000 hours	29.36	28.89	34	34	34

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

Contact

Kymberley Maddox, Chief Administrative Officer, 512-972-5041

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	437	75	0	0	0
General Fund	29,183	92,664	130,128	166,711	662,776
Total Requirements	$29,620	$92,739	$130,128	$166,711	$662,776

Contact

Kymberley Maddox, Chief Administrative Officer, 512-972-5041

Health and Human Services - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ANIMAL SERVICES										
Animal Services	$7,212,681	88.50	$7,992,908	94.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$7,212,681**	**88.50**	**$7,992,908**	**94.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
COMMUNITY SERVICES										
Community Relations	$2,020,063	22.70	$1,909,437	21.25	$2,107,520	22.50	$2,139,541	22.50	$2,110,304	22.25
Neighborhood Services	$499,138	5.65	$531,114	12.30	$622,314	7.25	$678,535	7.25	$821,329	7.50
Subtotal	**$2,519,201**	**28.35**	**$2,440,552**	**33.55**	**$2,729,834**	**29.75**	**$2,818,076**	**29.75**	**$2,931,633**	**29.75**
DISEASE PREVENTION & HEALTH PROMOTION										
Communicable Disease	$2,825,723	31.55	$2,817,864	31.55	$3,316,491	32.00	$3,149,230	32.00	$3,345,736	31.75
Community Health	$1,828,902	19.75	$1,775,674	17.00	$2,101,470	15.00	$1,973,720	15.00	$2,101,133	14.75
Epidemiology & Health Statistics	$543,880	5.70	$597,286	6.70	$723,441	7.50	$630,263	7.50	$729,505	7.25
Vital Records	$456,834	7.00	$432,060	5.00	$434,038	5.00	$415,067	5.00	$438,941	5.00
Subtotal	**$5,655,339**	**64.00**	**$5,622,884**	**60.25**	**$6,575,440**	**59.50**	**$6,168,280**	**59.50**	**$6,615,315**	**58.75**
ENVIRONMENTAL HEALTH SERVICES										
Health and Safety Code Compliance	$4,027,499	53.55	$4,132,949	51.60	$4,496,076	51.50	$4,434,476	51.50	$4,525,894	51.20
Subtotal	**$4,027,499**	**53.55**	**$4,132,949**	**51.60**	**$4,496,076**	**51.50**	**$4,434,476**	**51.50**	**$4,525,894**	**51.20**
MATERNAL, CHILD & ADOLESCENT HEALTH										
Family Health	$1,881,122	12.65	$1,752,455	12.20	$1,914,377	14.00	$1,885,770	14.00	$1,952,244	14.00
Women, Infant & Children	$42,126	0.00	$6,121	0.00	$150,599	0.00	$150,599	0.00	$335,457	0.00
Subtotal	**$1,923,248**	**12.65**	**$1,758,575**	**12.20**	**$2,064,976**	**14.00**	**$2,036,369**	**14.00**	**$2,287,701**	**14.00**
ONE STOP SHOP										
Inspection, Review, and Support	$142,287	2.20	$120,785	2.15	$120,816	1.50	$117,907	1.50	$221,774	2.80
Subtotal	**$142,287**	**2.20**	**$120,785**	**2.15**	**$120,816**	**1.50**	**$117,907**	**1.50**	**$221,774**	**2.80**
SUPPORT SERVICES										
Departmental Support Services	$4,194,649	45.00	$4,799,155	50.00	$5,697,015	48.50	$5,922,466	48.50	$5,918,007	48.25
Subtotal	**$4,194,649**	**45.00**	**$4,799,155**	**50.00**	**$5,697,015**	**48.50**	**$5,922,466**	**48.50**	**$5,918,007**	**48.25**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$29,183	0.00	$92,664	0.00	$130,128	0.00	$166,711	0.00	$662,776	0.00
Subtotal	**$29,183**	**0.00**	**$92,664**	**0.00**	**$130,128**	**0.00**	**$166,711**	**0.00**	**$662,776**	**0.00**
Total	**$25,704,088**	**294.25**	**$26,960,472**	**303.75**	**$21,814,285**	**204.75**	**$21,664,285**	**204.75**	**$23,163,100**	**204.75**

Health and Human Services - 2013-14

General Fund Contracts

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
SOCIAL SERVICES CONTRACTS										
Basic Needs	$2,344,695	0.00	$4,646,872	0.00	$5,131,041	0.00	$4,000,101	0.00	$4,000,101	0.00
Behavioral Health	$3,343,205	0.00	$2,832,014	0.00	$2,429,916	0.00	$2,429,916	0.00	$2,429,916	0.00
Child & Youth	$2,314,475	0.00	$1,712,458	0.00	$2,899,013	0.00	$2,899,013	0.00	$3,312,904	0.00
Community Planning	$68,187	0.00	$431,002	0.00	$456,601	0.00	$456,601	0.00	$706,601	0.00
HIV	$565,588	0.00	$617,550	0.00	$603,179	0.00	$603,179	0.00	$603,179	0.00
Homeless	$5,676,897	0.00	$5,411,197	0.00	$5,510,817	0.00	$5,510,817	0.00	$5,510,817	0.00
Workforce Development	$0	0.00	$0	0.00	$1,673,660	0.00	$2,804,600	0.00	$2,804,600	0.00
Subtotal	**$14,313,047**	**0.00**	**$15,651,092**	**0.00**	**$18,704,227**	**0.00**	**$18,704,227**	**0.00**	**$19,368,118**	**0.00**
Total	**$14,313,047**	**0.00**	**$15,651,092**	**0.00**	**$18,704,227**	**0.00**	**$18,704,227**	**0.00**	**$19,368,118**	**0.00**

Health and Human Services - 2013-14

Sustainability Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
SOCIAL SERVICES CONTRACTS										
Basic Needs	$0	0.00	$1,730,354	0.00	$0	0.00	$0	0.00	$0	0.00
Child & Youth	$0	0.00	$1,528,511	0.00	$749,338	0.00	$749,338	0.00	$749,338	0.00
Homeless	$0	0.00	$64,500	0.00	$0	0.00	$0	0.00	$0	0.00
Workforce Development	$0	0.00	$0	0.00	$1,106,538	0.00	$1,106,538	0.00	$775,888	0.00
Subtotal	**$0**	**0.00**	**$3,323,365**	**0.00**	**$1,855,876**	**0.00**	**$1,855,876**	**0.00**	**$1,525,226**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$0	0.00	$119,950	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$119,950**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$0**	**0.00**	**$3,443,315**	**0.00**	**$1,855,876**	**0.00**	**$1,855,876**	**0.00**	**$1,525,226**	**0.00**

Health and Human Services - 2013-14

Expense Refunds

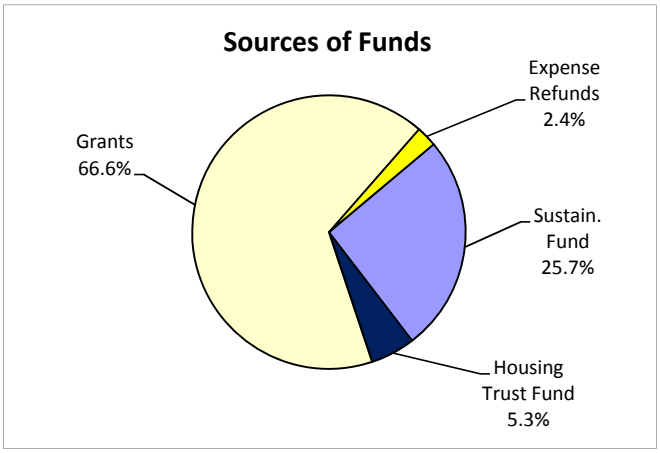
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ANIMAL SERVICES										
Animal Services	$23,168	0.00	$11,111	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$23,168**	**0.00**	**$11,111**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
COMMUNITY SERVICES										
Community Relations	$3,010	0.00	$46,307	0.00	$0	0.00	$1,310	0.00	$0	0.00
Neighborhood Services	$667	0.00	$87,379	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$3,677**	**0.00**	**$133,687**	**0.00**	**$0**	**0.00**	**$1,310**	**0.00**	**$0**	**0.00**
DISEASE PREVENTION & HEALTH PROMOTION										
Communicable Disease	$44	0.00	$722	0.00	$10,463	0.00	$10,538	0.00	$10,463	0.00
Community Health	$458	0.00	$1,923	0.00	$0	0.00	$0	0.00	$0	0.00
Epidemiology & Health Statistics	$1,018	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$1,520**	**0.00**	**$2,645**	**0.00**	**$10,463**	**0.00**	**$10,538**	**0.00**	**$10,463**	**0.00**
ENVIRONMENTAL HEALTH SERVICES										
Health and Safety Code Compliance	$11,119	0.00	$278	0.00	$0	0.00	$602	0.00	$0	0.00
Subtotal	**$11,119**	**0.00**	**$278**	**0.00**	**$0**	**0.00**	**$602**	**0.00**	**$0**	**0.00**
MATERNAL, CHILD & ADOLESCENT HEALTH										
Family Health	$201,353	0.00	$184,430	0.00	$191,409	0.00	$192,135	0.00	$198,689	0.00
Women, Infant & Children	$76	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$201,429**	**0.00**	**$184,430**	**0.00**	**$191,409**	**0.00**	**$192,135**	**0.00**	**$198,689**	**0.00**
SOCIAL SERVICES CONTRACTS										
Child & Youth	$85,699	0.00	$53,562	0.00	$85,699	0.00	$53,562	0.00	$85,699	0.00
Workforce Development	$0	0.00	$0	0.00	$0	0.00	$62,500	0.00	$0	0.00
Subtotal	**$85,699**	**0.00**	**$53,562**	**0.00**	**$85,699**	**0.00**	**$116,062**	**0.00**	**$85,699**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$917,937	0.00	$907,987	0.00	$364,867	0.00	$377,575	0.00	$361,137	0.00
Subtotal	**$917,937**	**0.00**	**$907,987**	**0.00**	**$364,867**	**0.00**	**$377,575**	**0.00**	**$361,137**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$437	0.00	$75	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$437**	**0.00**	**$75**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$1,244,985**	**0.00**	**$1,293,774**	**0.00**	**$652,438**	**0.00**	**$698,222**	**0.00**	**$655,988**	**0.00**

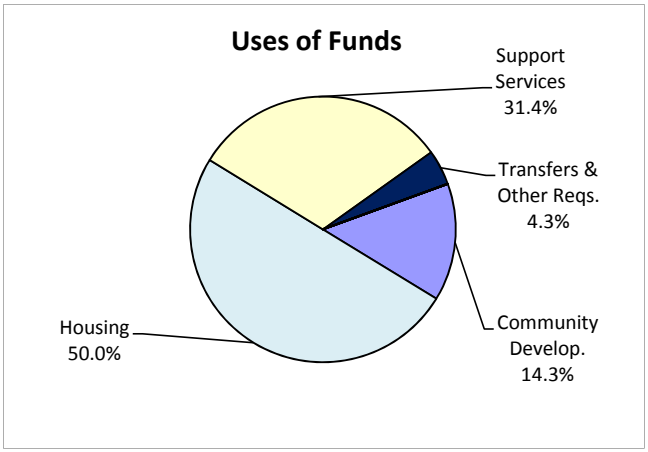
Health and Human Services - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ANIMAL SERVICES										
Animal Services	$44,830	0.00	$36,050	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$44,830**	**0.00**	**$36,050**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
COMMUNITY SERVICES										
Community Relations	$799,399	12.00	$588,860	12.00	$707,355	12.00	$707,355	12.00	$675,880	12.00
Neighborhood Services	$1,016,703	16.00	$786,682	12.00	$1,043,891	16.00	$1,043,891	16.00	$1,044,130	16.00
Subtotal	**$1,816,102**	**28.00**	**$1,375,542**	**24.00**	**$1,751,246**	**28.00**	**$1,751,246**	**28.00**	**$1,720,010**	**28.00**
DISEASE PREVENTION & HEALTH PROMOTION										
Communicable Disease	$2,462,546	36.00	$2,800,977	37.00	$3,261,572	38.00	$3,261,572	38.00	$3,107,790	38.00
Community Health	$5,039,021	37.10	$5,894,738	35.80	$1,980,775	33.80	$1,980,775	33.80	$1,979,270	31.80
Epidemiology & Health Statistics	$1,297,692	12.25	$700,491	10.00	$686,744	10.00	$686,744	10.00	$702,500	10.00
Subtotal	**$8,799,259**	**85.35**	**$9,396,206**	**82.80**	**$5,929,091**	**81.80**	**$5,929,091**	**81.80**	**$5,789,560**	**79.80**
MATERNAL, CHILD & ADOLESCENT HEALTH										
Family Health	$972,945	10.00	$840,587	10.00	$266,080	5.00	$266,080	5.00	$154,080	4.00
Women, Infant & Children	$6,649,658	98.00	$6,012,100	98.00	$5,828,000	98.00	$5,828,000	98.00	$5,828,000	97.00
Subtotal	**$7,622,603**	**108.00**	**$6,852,687**	**108.00**	**$6,094,080**	**103.00**	**$6,094,080**	**103.00**	**$5,982,080**	**101.00**
SOCIAL SERVICES CONTRACTS										
Child & Youth	$180,871	0.00	$160,256	0.00	$166,920	0.00	$166,920	0.00	$166,920	0.00
HIV	$5,120,216	0.00	$4,951,400	0.00	$5,572,677	0.00	$5,572,677	0.00	$5,272,680	0.00
Homeless	$3,214,311	0.00	$653,242	0.00	$1,001,417	0.00	$1,001,417	0.00	$879,650	0.00
Subtotal	**$8,515,398**	**0.00**	**$5,764,898**	**0.00**	**$6,741,014**	**0.00**	**$6,741,014**	**0.00**	**$6,319,250**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$270,889	1.65	$123,403	1.20	$101,085	1.20	$101,085	1.20	$104,100	1.20
Subtotal	**$270,889**	**1.65**	**$123,403**	**1.20**	**$101,085**	**1.20**	**$101,085**	**1.20**	**$104,100**	**1.20**
Total	**$27,069,081**	**223.00**	**$23,548,786**	**216.00**	**$20,616,516**	**214.00**	**$20,616,516**	**214.00**	**$19,915,000**	**210.00**

Neighborhood Housing & Community Development





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
NHCD Fund					
Revenue	$8,117	$6,695	$0	$23,754	$0
Transfers In	$2,302,268	$2,985,837	$3,527,336	$3,380,170	$3,753,871
Requirements	$2,333,640	$3,043,843	$3,620,194	$3,620,194	$3,765,934
Full-Time Equivalents (FTEs)	16.00	18.00	23.00	23.00	24.00
NHCD Housing Trust Fund					
Revenue	$10,700	$3,746	$0	$1,219	$0
Transfers In	$350,248	$365,031	$602,132	$602,132	$775,396
Requirements	$617,496	$530,791	$1,776,488	$1,641,963	$1,075,951
NHCD UNO Fund					
Revenue	$1,451	$66,178	$0	$314,240	$0
Requirements	$31,944	$6,189	$296,747	$0	$628,089
Expense Refunds	$49,086	$129,373	$334,590	$353,304	$354,011
Grants					
Requirements	$12,520,818	$12,728,418	$11,922,015	$11,922,015	$9,712,192
Full-Time Equivalents (FTEs)	50.00	35.00	29.00	29.00	28.00
Total Budget	$15,552,984	$16,438,614	$17,950,034	$17,537,476	$15,536,177

Neighborhood Housing & Community Development Organization by Program and Activity for 2014

Community Development

Financial Empowerment
Homeless / Special Needs
Neighborhood & Community Revitalization
Renter Assistance Counseling
Small Business Assistance

Housing

Homebuyer Assistance
Homeowner Assistance
Housing Developer Assistance
Renter Assistance

Support Services

Departmental Support Services

Transfers & Other Requirements

Debt Services
Other Requirements
Transfers

Neighborhood Housing & Community Development Mission and Goals for 2014

Mission

The purpose of the Neighborhood Housing and Community Development Department is to provide housing, community and small business development services to benefit eligible residents so they can have access to livable neighborhoods and can increase their opportunities for self-sufficiency.

Goals

50 percent of all rental units produced under housing gap finance programs will assist households at 50 percent of median family income (MFI) or below.

50 percent of all units produced will have affordability periods of 30 years or more.

60 percent of all units produced under home ownership opportunity programs will assist households at 60 percent of median family income (MFI) or below.

100 percent of units produced under home ownership opportunity programs will result in an affordability period of 10 years.

60 percent of jobs created or retained will be held by low or moderate income individuals.

Neighborhood Housing and Community Development

Message from the Director

The mission of the Neighborhood Housing and Community Development (NHCD) Department is to provide housing, community development and small business development services to benefit eligible residents so they can have access to livable neighborhoods and increase their opportunities for self-sufficiency. A number of community partners and online resources assist the city in promoting its mission to create and retain affordable housing in Austin. NHCD receives local, state and federal dollars including entitlement funds made available through the U.S. Department of Housing and Urban Development including Community Development Block Grant (CDBG) and HOME Investment Partnership funds (HOME).

The Department has faced fluctuations in federal funding over the past two fiscal years with reductions in both CDBG and HOME grant allocations. In Fiscal Year 2013-14 HUD proposes a 7% increase in CDBG funding and 4% increase in HOME funding compared to FY13 funding levels. Despite the increase in federal dollars, the failure of local Proposition 15 in the November 2012 election, which would have dedicated $78.3 million of General Obligation Bonds for affordable housing, has constrained program funding – specifically in areas that serves to create and retain affordable housing for households at or below 80 percent median family income (MFI).

The department's key challenge is to serve an increasing need for affordable housing for low-income residents. The increased need for affordable housing stems from a combination of factors such rising poverty level (20% in 2010), static median family income levels and increasing home prices – creating a supply-demand gap in home availability and affordability. In this socioeconomic climate, home price increases coupled with the decline in market share of affordable homes further aggravate the problem for potential low-income homebuyers. Rental housing is in short supply as well, and the units are distributed unevenly across the city adding to transportation costs to reach employment centers. The number of rental households that are cost burdened, expending more than 30 percent of their household income on housing costs in Austin was 92,339 representing 49% of renters. On the other hand, cost burdened owner households are 28% of homeowner population. These statistics clearly signal an acute affordable housing problem in the city.

NHCD recognizes the increasing need for its programs and services and prioritizes policy initiatives such as Permanent Supportive Housing (PSH) and the Imagine Austin – Household Affordability Priority Program. PSH units are subsidized rental units linked to a range of support services that enable tenants to live independently. As of January 2013, 279 units of PSH were committed, with 170 of them occupied. The City's goal is to have the remaining 71 units committed by 2014. NHCD is a lead department for the Imagine Austin - Household affordability priority program which involves developing and maintaining household affordability throughout Austin. NHCD adheres to the affordable housing core values in its overall investment strategy, which is to promote long-term, geographically dispersed affordable housing that subsidizes the combined cost of housing and transportation. The continued commitment to stakeholders and partnerships that maximize and leverage community support will require looking at new and different approaches to funding affordable housing.

Elizabeth Spencer, Director

Budget Highlights

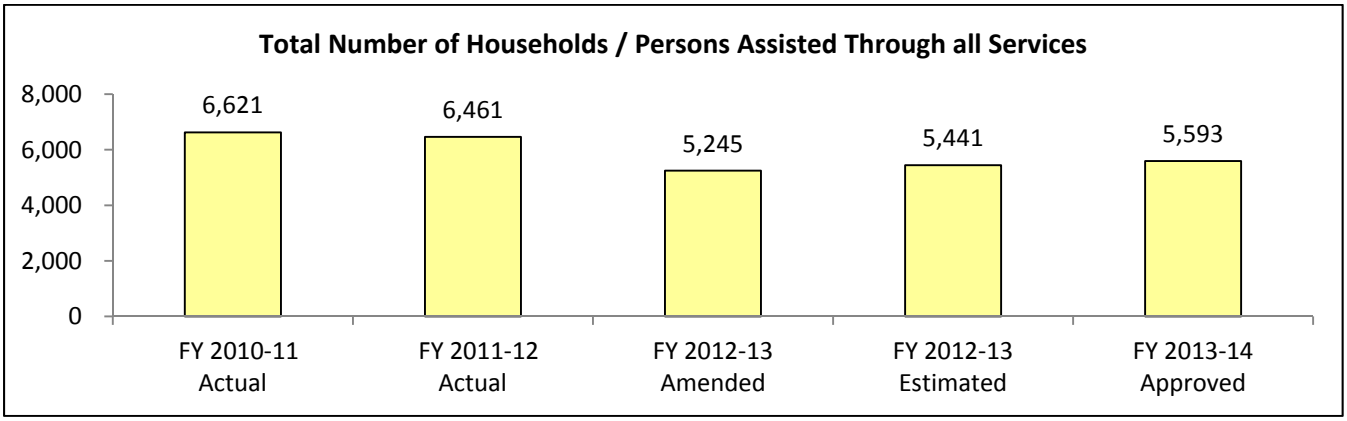
NHCD directly administers a variety of programs to serve the community's housing, community development, and economic development needs and provides grant funding to various agencies and non-profit organizations. The FY 2013-14 Operating Budget for NHCD includes a total budget of $15.5 million and 52 full-time equivalents (FTE).

Revenue

The City estimates receiving $9.7 million in new grant appropriations from the U.S. Department of Housing and Urban Development (HUD). The Community Development Block Grant (CDBG) will provide $7.2 million, an increase of 7.4% over FY 2012-13. Another $2.5 million will come from the HOME Investment Partnership Program (HOME) which is $0.1 million greater, a 4% increase, than the FY 2012-13 award. The other source of revenue supporting NHCD and its services come from transfers. The local revenue source is a $3.7 million transfer in from the Sustainability Fund for a net increase of $0.2 million to address rising City and department cost drivers, and a $0.8 million General Fund transfer to the Housing Trust Fund. Lastly, the University Neighborhood Overlay (UNO)–Housing Trust Fund revenue is largely derived from fees paid by developers and is set at zero based on no planned projects for FY 2013-14. All these sources are supporting NHCD Fund, the Housing Trust Fund and the University Neighborhood Overlay (UNO)–Housing Trust Fund.

Housing

NHCD continues to focus its funding on providing affordable housing and related services to families earning 80% or less of the median family income, which is currently $59,900 for a family of four. Housing services offered by the department include: tenant based rental assistance, architectural barrier removal, tenants' rights assistance, homebuyer counseling, down payment assistance, emergency home repairs, home rehabilitation services, lead abatement services, developer incentives and developer assistance for rental housing developments and single-family developments. Funding of a total amount of $7.8 million is being allocated to this program for the FY 2013-14 Budget.



Community Development

In addition to housing development services, the department also administers various small business, commercial revitalization and social services programs. The Community Development program is $2.2 million for total funding for FY 2013-14. NHCD will continue to support the following small business services: Community Development Bank, Micro-enterprise Technical Assistance, and Commercial Revitalization. Social services funded by the department are administered by the Austin/Travis County Health and Human Services Department and provide level funding for child care, youth services and services for seniors. The Budget includes a decrease of $0.1 million due to the reallocation of program expenses to additional grant funds awarded. NHCD also provides staffing, annual operating expenses such as legal fees, insurance, maintenance, and property disposition, and maintains all property for the Urban Renewal Agency. These expenses are ineligible for grant funding which required an additional $0.1 million of local funding.

Support Services

The Support Services program provides operational support, such as finance, training, management, IT support and public information services to the department so they have the necessary tools to perform their jobs. The FY 2013-14 Budget for this program is increasing $0.4 million to increase the administrative support for the department. Funding of $0.1 million is included for a temporary position to assist the department in completing the City's 10-step Records Management program. The department is also focused on further increasing community awareness and knowledge of available housing programs. An additional $0.1 million is included to fund an existing position to serve as a neighborhood liaison to increase program participation. Total funding for the Support Services program is $4.9 million for FY 2013-14.

Grant Funding

Though many other municipalities and jurisdictions experienced funding reductions to sequestration, NHCD is receiving $0.5 million more in federal funding in FY 2013-14 for the Community Development Block Grant (CDBG) and HOME grant. Additionally, a net total of $2.8 million was awarded in FY 2012-13 in new, one-time grant funding to help the department manage the impact from prior-year grant reductions. While funding is increasing for FY 2013-14, the department anticipates grant funding will continue to be a challenge in future budgets. More sustainable sources of funding for future years will need to be identified or programs and services may need to be reduced. The department, in conjunction with the corporate Budget Office, conducted a comprehensive review of its grant funded programs including funding options prior to the FY 2013-14 budget process. Several long-term funding options and recommendations were presented to the City Council in June 2013 and are included in the Budget. The new methodology is discussed in greater detail in the Housing Trust Fund section on the following page.

Prior-Year Grant Funding

As mentioned above, due to a federal funding reduction experienced in the previous two years, the department has taken a number of actions in order to fund existing programs, initiatives and personnel while expanding on programs in response to community needs. These actions have resulted in $2.8 million in grant revenue for the department added in FY 2013. This award is summarized below:

- Award of $2.5 million in Lead-Based Paint Hazard Control and Healthy Homes supplemental grant funding made available through U.S. Department of Housing and Urban Development. These funds will be used to address lead and healthy home hazards in 138 housing units and provide safer homes for eligible low- to moderate-income families by performing mold remediation and moisture intrusion elimination, providing smoke and carbon monoxide detectors, and pest management services.
- Award of $0.3 million from the U.S. Department of Health and Human Service for the Assets for Independence Demonstration program. The program will assist the department in furthering its financial empowerment initiative through the administration of an Individual Development Account (IDA) program.

Capital Budget

The FY 2013-14 Budget does not include additional General Obligation (GO) Bonds due to the successful rate at which the overall funds were committed since the launch of the 2006 Affordable Housing GO Bond Program. NHCD has dedicated all $55.0 million of the 2006 GO Bonds to specific projects. Additional funding was not approved by citizens in the 2012 GO Bond Election, limiting available Capital Budget funding to continue to further housing affordability. Through a mid-year budget amendment in February, Council authorized $10.0 million in funding for capital projects to provide for this funding gap. To date, $2.8 million of this authorization is scheduled as loans to facilitate with development of affordable housing units. At Budget Adoption, Council lowered the transfer out to the NHCD Capital Budget by $250,000.

Other Funds

Housing Trust

The Housing Trust Fund (HTF), established on April 20, 2000, is dedicated to preserving and creating reasonably priced housing in the city of Austin. It is managed by the Austin Housing Finance Corporation (AHFC), a part of NHCD. The transfer to the HTF is based on 40% of all City property tax revenue (excluding TIFs) generated from developments built on City-owned lands to the Housing Trust Fund within the defined Desired Development Zone for affordable housing. The FY 2013-14 Budget includes a beginning balance of $0.3 million and a $0.8 million transfer in from the General Fund. The department anticipates $1.1 million in expenses based on the estimated number of projects. These expenses include $0.2 million in personnel costs for three positions performing work on these projects are also included in the Budget.

University Neighborhood Overlay (UNO)–Housing Trust

The UNO Housing Trust Fund is also managed by the AHFC. The UNO District was established by Council on September 2, 2004 to increase the amount of rental housing that is available to households at or below 50% of the median family income in the area generally west of the University of Texas campus. In FY 2012-13, three requests were received from developers concerning this funding. This led to an increase in fees paid by developers bringing the total revenue to $0.3 million. Expenses of $0.6 million are also included in FY 2013-14. The Budget does not include any planned projects, though funding will be available in the event a development does occur.

Neighborhood Housing & Community Development
Significant Changes

NHCD Fund

Revenue Changes	Dollars
Increased revenue from the Sustainability Fund transfer in order to fully fund FY 2014 expenditures.	$226,535

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$42,974
Department Cost Drivers		
Decrease in planning activities for commercial revitalization and preservation.		($75,000)
Net decrease in Youth, Child, Senior, and Tenants' Rights Assistance activities due to reallocation of expenses to grant funding.		($73,835)
One Planner Senior is transferring in from CDBG.	1.00	$86,369
One Contract Compliance Specialist Senior is transferring to CDBG.	(1.00)	($80,324)
Vacancy savings increase by 1%.		($19,570)
New Investments		
Funding for a temporary position to increase department records analysis and management.		$75,496
Increase in education and outreach efforts on housing programs.		$92,944
One existing Property Agent position transferring from CDBG to provide outreach and education services on housing programs	1.00	$78,710

Housing Trust Fund

Revenue Changes	Dollars
The Budget includes an increase of $173,264 in the transfer from the General Fund based on the estimate of property values.	$173,264

Expenditure Changes	FTEs	Dollars
The total program expenses are decreasing due to greater prior-year project spending.		($700,537)

University Neighborhood Overlay - Housing Trust Fund

Expenditure Changes	FTEs	Dollars
The program requirements are increasing to ensure all funding is available should any developments occur in FY 2014.		$331,342

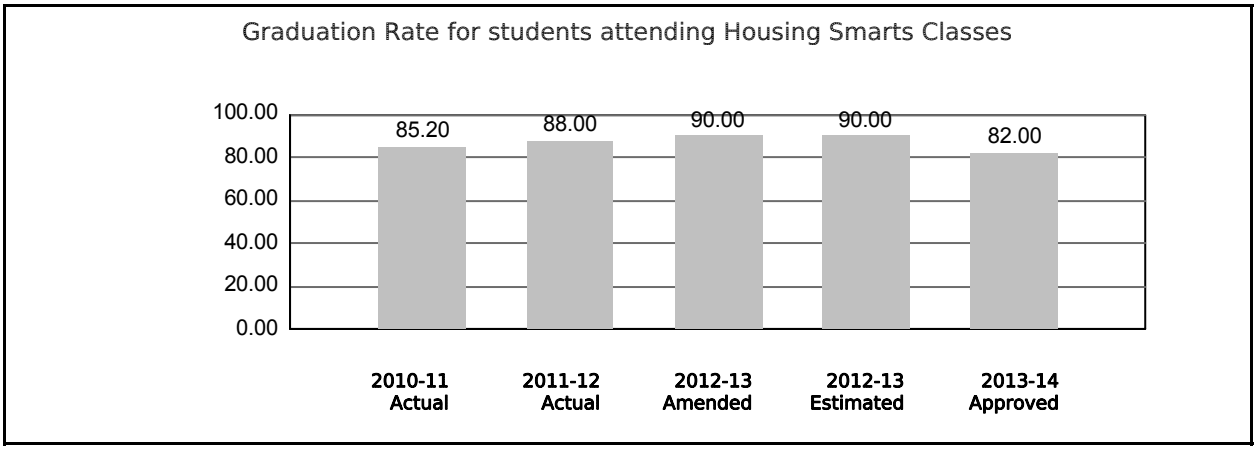
Grants

The Community Development Block Grant (CDBG) award is increasing in the amount of amount of $492,234 for the FY 2014 Budget.		$492,234
Two positions, one Property Agent and one Planner Senior, are transferring to the NHCD Fund.	(2.00)	($165,079)
One Contract Compliance Specialist Senior is transferring to CDBG.	1.00	$80,324
The HOME Investment Partnership grant award is increasing in the amount of $97,943 for the FY 2014 Budget.		$97,943

Neighborhood Housing & Community Development
Budget Detail by Activity

Program: Community Development
Activity: Financial Empowerment

The purpose of the Financial Empowerment activity is to assist individuals and families in stabilizing their financial lives through education and tools to manage household finances and avoid bed debt, promote saving and asset building, and ensure access to appropriate financial products and services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Grants	0	0	300,000	300,000	0
Housing Fund	157,677	91,813	185,971	185,971	187,917
Total Requirements	$157,677	$91,813	$485,971	$485,971	$187,917
Full-Time Equivalents					
Housing Fund	0.00	0.00	0.00	0.00	1.00
Total FTEs	0.00	0.00	0.00	0.00	1.00
Performance Measures					
Graduation Rate for students attending Housing Smarts Classes	85.20	88	90	90	82
Number of students attending Housing Smarts classes	358	381	320	320	280

Services

Individual Development Account (IDA) Program; HousingSmart Classes

Contact

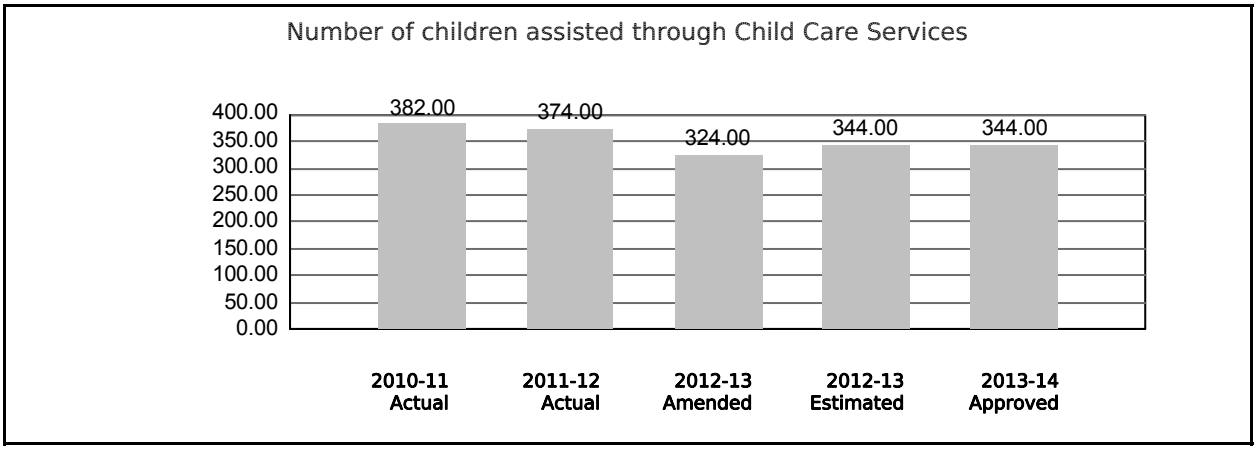
Betsy Spencer, Director, 512-974-3182

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development
Activity: Homeless / Special Needs

The purpose of the Homeless/Special Needs activity is to provide financial assistance and support to organizations to implement programs and projects targeting persons experiencing homelessness, elderly, persons with disabilities, at-risk youth, low-income families, and persons living with AIDS.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Grants	915,619	800,438	778,895	778,895	836,180
Housing Fund	157,219	232,483	254,026	254,026	196,741
Total Requirements	$1,072,838	$1,032,921	$1,032,921	$1,032,921	$1,032,921
Performance Measures					
Number of senior services provided through Senior Services	211	211	208	208	208
Number of children assisted through Child Care Services	382	374	324	344	344
Number of youth assisted through Youth Services	204	161	159	159	159

Services

Youth Services; Elderly Services; Fair Housing Counseling; Childcare; Homebuyer Counseling

Contact

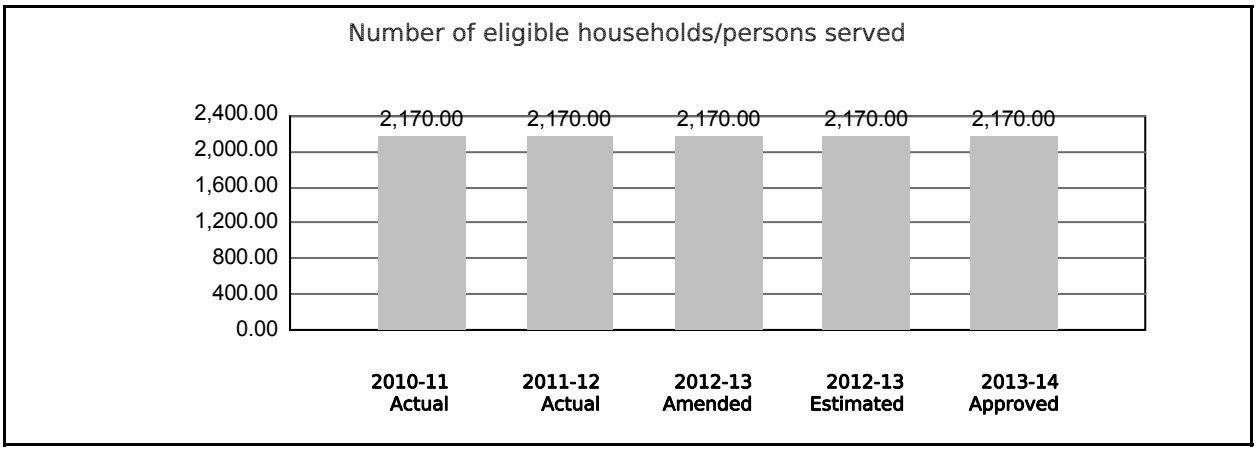
Betsy Spencer, Director, 512-974-3182

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development
Activity: Neighborhood & Community Revitalization

The purpose of the Commercial Revitalization activity is to provide financial and technical assistance to eligible organizations in order to improve the economic viability of an area.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Grants	240,861	248,315	0	0	0
Housing Fund	42,352	218,948	351,906	351,906	361,022
Total Requirements	$283,213	$467,263	$351,906	$351,906	$361,022
Full-Time Equivalents					
Grants	1.00	1.00	1.00	1.00	0.00
Housing Fund	0.00	0.00	1.00	1.00	1.00
Total FTEs	1.00	1.00	2.00	2.00	1.00
Performance Measures					
Number of eligible households/persons served	2,170	2,170	2,170	2,170	2,170
Number of projects completed	1	0	0	1	1

Services

11th and 12th Streets: Acquisition & Development; Historic Preservation; Community Parking lots; Urban Renewal Agency; Public Facilities

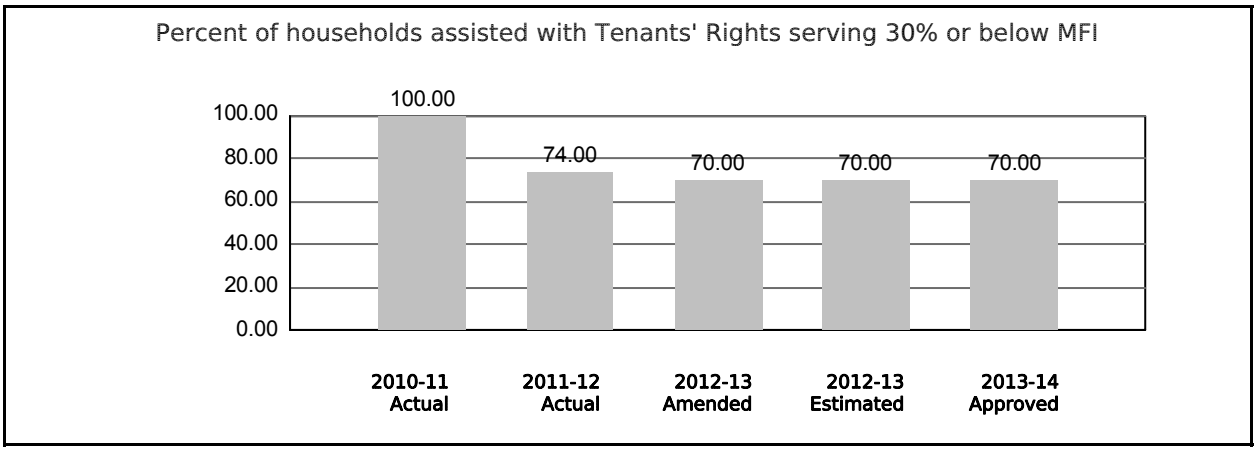
Contact

Betsy Spencer, Director, 512-974-3182

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development
Activity: Renter Assistance Counseling

The purpose of the Tenants' Rights Assistance program are to facilitate mediation services between landlords and low- to moderate-income tenants, complete health and safety related repairs in rental units, provide direct counseling and technical assistance to low-income renters regarding tenant/landlord issues, provide public education and information through workshops and public forums on landlord/tenant relationships, educate renters on their rights as well as their responsibilities under the law and identify and investigate fair housing complaints that may assist in resolving, reducing, or minimizing discriminatory housing practices.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Grants	253,005	231,254	225,030	225,030	241,580
Housing Fund	35,724	57,475	63,699	63,699	47,149
Total Requirements	$288,729	$288,729	$288,729	$288,729	$288,729
Performance Measures					
Number of households assisted with Tenant's Rights Services	810	760	644	644	644
Percent of households assisted with Tenants' Rights serving 30% or below MFI	100	74	70	70	70

Services
Counseling and assistance in enforcement of federal law; Direct assistance to low-income tenants and landlords to resolve housing issues through the Austin Tenants Council.

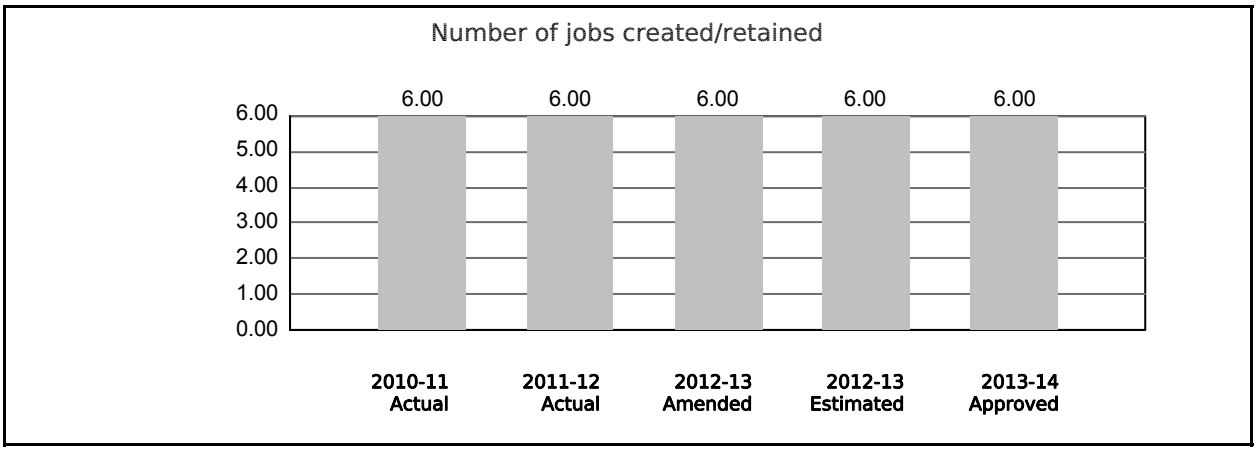
Contact
Betsy Spencer, Director, 512-974-3182

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development
Budget Detail by Activity

Program: Community Development
Activity: Small Business Assistance

The purpose of the Small Business Assistance activity is to provide financial and technical assistance to eligible businesses so that they can create and/or preserve jobs.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Grants	350,000	350,000	350,000	350,000	350,000
Total Requirements	$350,000	$350,000	$350,000	$350,000	$350,000
Performance Measures					
Number of businesses assisted	33	33	33	33	33
Number of jobs created/retained	6	6	6	6	6

Services

Community Development Bank; Micro-Enterprise Technical Assistance; Neighborhood Commercial Management; Community Preservation & Revitalization

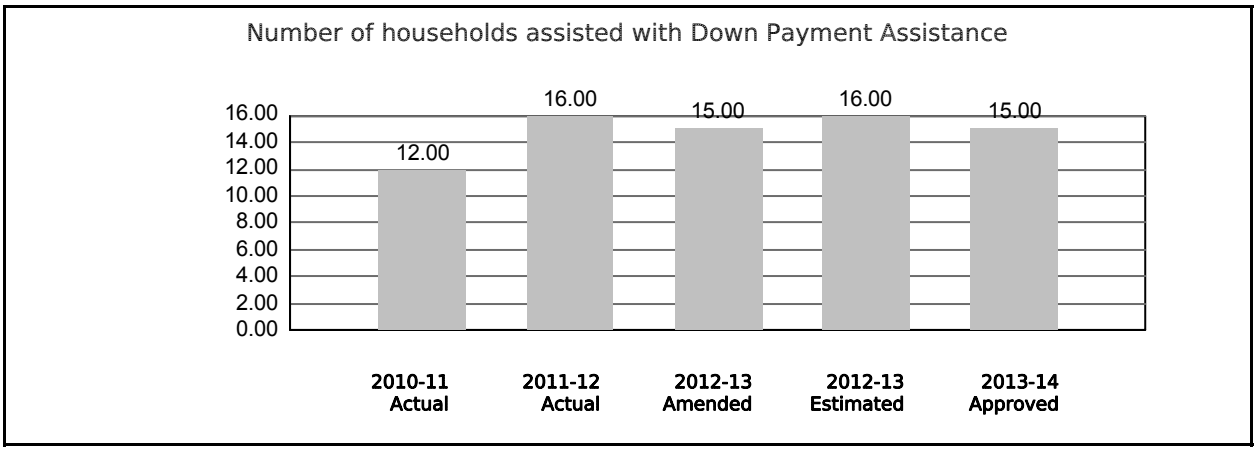
Contact

Betsy Spencer, Director, 512-974-3182

Neighborhood Housing & Community Development
Budget Detail by Activity

Program: Housing
Activity: Homebuyer Assistance

The purpose of the Homebuyer Assistance activity is to provide construction and financial services to eligible residents and organizations so that low and moderate-income families can achieve homeownership.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Grants	331,896	871,933	397,543	397,543	225,000
Housing Fund	0	4,503	3,759	2,687	0
Housing Trust Fund	0	83,572	0	0	0
Total Requirements	$331,896	$960,008	$401,302	$400,230	$225,000
Full-Time Equivalents					
Grants	1.50	2.50	2.50	2.50	2.50
Housing Fund	1.00	1.00	1.00	1.00	0.00
Total FTEs	2.50	3.50	3.50	3.50	2.50
Performance Measures					
Number of households assisted with Down Payment Assistance	12	16	15	16	15

Services

Inspections; Relocation Assistance; Abatement; Acquisition; New construction; Renovation; Loans; Information and referral; Demolition; Down payment assistance; Acquisition & development.

Contact

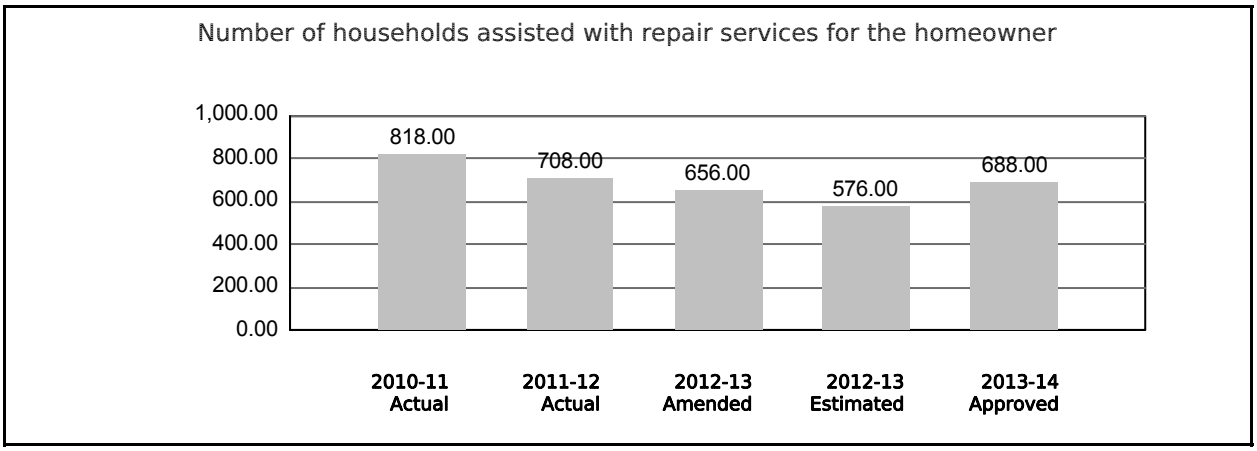
Betsy Spencer, Director, 512-974-3182

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development
Budget Detail by Activity

Program: Housing
Activity: Homeowner Assistance

The purpose of the Homeowner Assistance activity is to provide construction and financial services for eligible homeowners so that they can continue to live in their homes.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	22,106	0	18,714	0
Grants	3,439,632	4,582,803	6,220,697	6,220,697	3,358,287
Housing Fund	24,615	134,314	164,931	182,577	13,600
Housing Trust Fund	78,885	-75,168	4,135	4,135	0
Total Requirements	$3,543,132	$4,664,055	$6,389,763	$6,426,123	$3,371,887
Full-Time Equivalents					
Grants	8.50	6.00	6.50	6.50	6.50
Total FTEs	8.50	6.00	6.50	6.50	6.50
Performance Measures					
Number of households assisted with repair services for the homeowner	***818***	***708***	***656***	***576***	***688***
Number of households assisted with ABR - Owner Services	145	57	111	53	111
Percent of households assisted at 30% MFI or below with ABR Services	34	48	40	40	40
Percent of households assisted at 30% MFI or below with Homeowner Assistance	64	57	40	40	40

Services

Emergency home repair, Architectural barrier removal, Holly Good Neighbor Program, GO Repair! Program, Homeowner Rehabilitation Loan Program

Contact

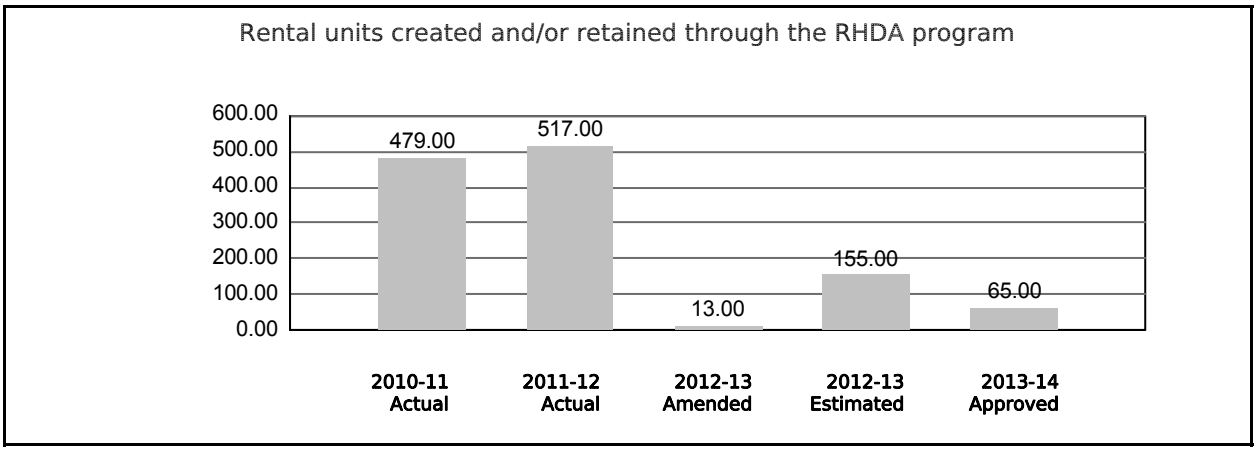
Betsy Spencer, Director, 512-974-3182

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing
Activity: Housing Developer Assistance

The purpose of the Housing Developer Assistance activity is to provide financial assistance and information to non-profits so they can provide public facilities and/or public services to eligible low-income residents.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	80,219	80,219	86,369
Grants	2,344,531	2,211,696	1,160,701	1,160,701	1,895,345
Housing Fund	78,962	150,825	188,318	188,318	124,150
Housing Trust Fund	538,611	522,387	1,595,119	1,460,594	885,535
Uno Housing Trust Fund	31,945	6,189	296,747	0	628,089
Total Requirements	$2,994,049	$2,891,097	$3,321,104	$2,889,832	$3,619,488
Full-Time Equivalents					
Grants	6.00	6.00	6.00	6.00	6.00
Housing Fund	1.00	1.00	2.00	2.00	2.00
Total FTEs	7.00	7.00	8.00	8.00	8.00
Performance Measures					
# of units created or retained through developer incentives	947	953	650	650	800
% of rental units created or retained by RHDA that serve at or below 30% MFI	72	33	20	70	46
Owner units created/retained through Acquisition & Development	338	34	4	25	24
Rental units created and/or retained through the RHDA program	***479***	***517***	***13***	***155***	***65***
Total amount of waivers	1,190,432	484,153	800,000	800,000	800,000

Services
Rental Housing Development Assistance (RHDA); Expedited Site Plan Review; Inspections; Acquisition; New Construction; Renovation; Loans; Demolition; Information and Referral; Developer Incentive-Based Programs

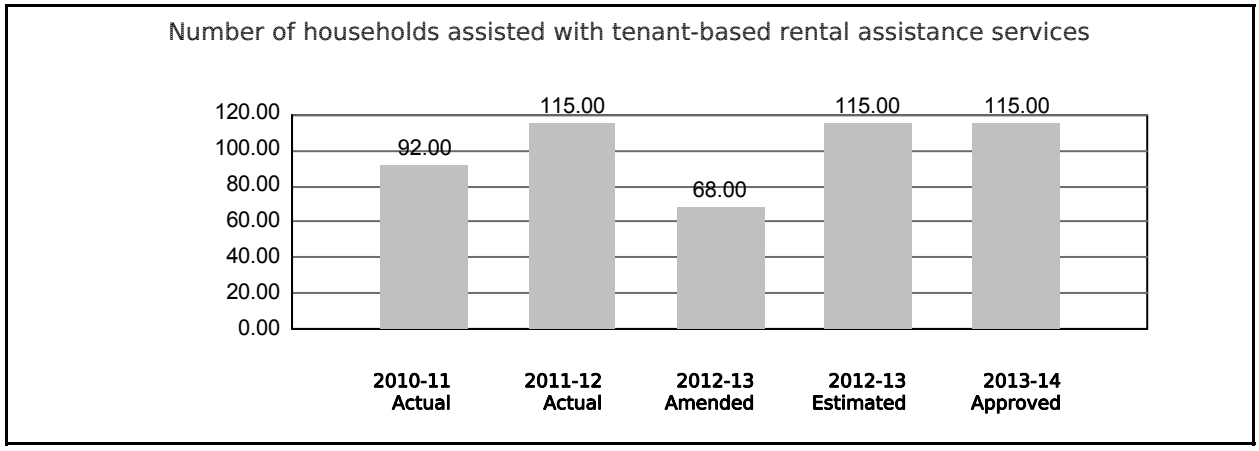
Contact
Betsy Spencer, Director, 512-974-3182

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing
Activity: Renter Assistance

The purpose of the Renter Assistance activity is to provide financial assistance to eligible residents so that they can have access to reasonably priced rental housing. Additionally, the Renter Assistance activity modifies or retrofits the dwellings of low-income elderly and severely disabled renters to make housing more accessible.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Grants	296,972	510,300	301,889	301,889	510,300
Housing Fund	56,301	56,700	56,700	56,700	56,700
Total Requirements	$353,273	$567,000	$358,589	$358,589	$567,000
Full-Time Equivalents					
Grants	1.00	1.00	0.00	0.00	0.00
Total FTEs	1.00	1.00	0.00	0.00	0.00
Performance Measures					
Number of households assisted with tenant-based rental assistance services	92	115	68	115	115
Percent of households assisted with tenant-based rental assistance serving 30% or below MFI	100	100	100	70	70

Services

Tenant-based rental assistance (TBRA); Architectural barrier removal

Contact

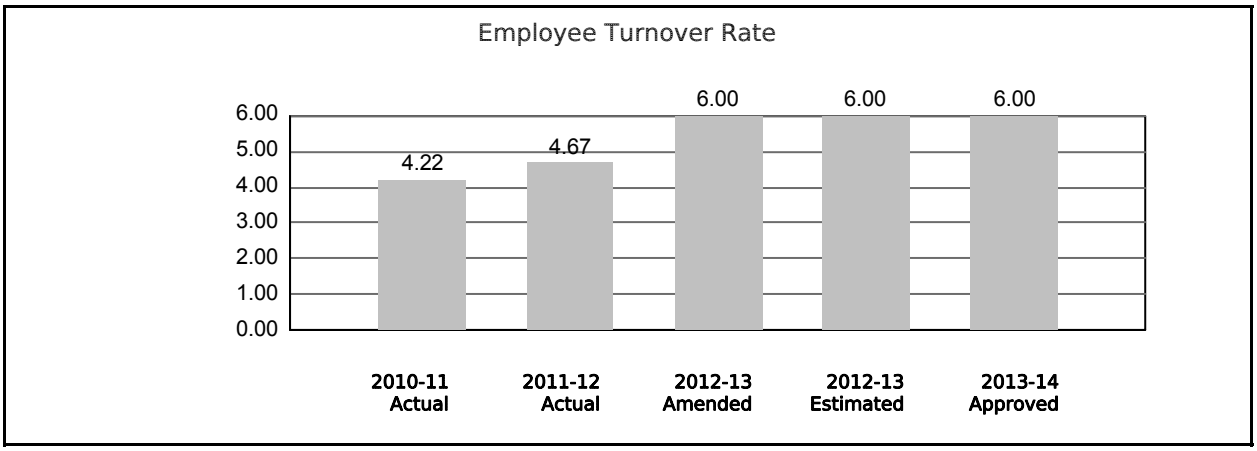
Betsy Spencer, Director, 512-974-3182

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	49,086	107,266	254,371	254,371	267,642
Grants	2,145,772	1,777,303	1,581,486	1,581,486	1,689,726
Housing Fund	1,587,399	1,966,822	2,303,552	2,286,913	2,717,487
Housing Trust Fund	0	0	177,234	177,234	190,416
Total Requirements	$3,782,257	$3,851,391	$4,316,643	$4,300,004	$4,865,271
Full-Time Equivalents					
Grants	32.00	18.50	13.00	13.00	13.00
Housing Fund	14.00	16.00	19.00	19.00	20.00
Total FTEs	46.00	34.50	32.00	32.00	33.00
Performance Measures					
Number of projects/partnerships	245	250	180	180	180
Average Annual Carbon Footprint	309	185	269	185	180
Employee Turnover Rate	4.22	4.67	6	6	6
Lost Time Injury Rate Per the Equivalent of 100 Employees	38	2.31	2	2	2
Percent of projects/partnerships completed	91.67	100	100	100	100
Sick leave hours used per 1,000 hours	27.96	36.39	30	30	30

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Contact

Betsy Spencer, Director, 512-974-3182

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level. This program included debt service payments to HUD for Section 108 Loans.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Grants	2,202,530	1,144,376	605,774	605,774	605,774
Housing Fund	193,392	129,959	47,332	47,397	61,168
Total Requirements	$2,395,922	$1,274,335	$653,106	$653,171	$666,942

Contact

Betsy Spencer, Director, 512-974-3182

Neighborhood Housing & Community Development - 2013-14

Housing Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COMMUNITY DEVELOPMENT										
Financial Empowerment	$157,677	0.00	$91,813	0.00	$185,971	0.00	$185,971	0.00	$187,917	1.00
Homeless / Special Needs	$157,219	0.00	$232,483	0.00	$254,026	0.00	$254,026	0.00	$196,741	0.00
Neighborhood & Community Revitalization	$42,352	0.00	$218,948	0.00	$351,906	1.00	$351,906	1.00	$361,022	1.00
Renter Assistance Counseling	$35,724	0.00	$57,475	0.00	$63,699	0.00	$63,699	0.00	$47,149	0.00
Subtotal	**$392,972**	**0.00**	**$600,719**	**0.00**	**$855,602**	**1.00**	**$855,602**	**1.00**	**$792,829**	**2.00**
HOUSING										
Homebuyer Assistance	$0	1.00	$4,503	1.00	$3,759	1.00	$2,687	1.00	$0	0.00
Homeowner Assistance	$24,615	0.00	$134,314	0.00	$164,931	0.00	$182,577	0.00	$0	0.00
Housing Developer Assistance	$78,962	1.00	$150,825	1.00	$188,318	2.00	$188,318	2.00	$124,150	2.00
Renter Assistance	$56,301	0.00	$56,700	0.00	$56,700	0.00	$56,700	0.00	$56,700	0.00
Subtotal	**$159,878**	**2.00**	**$346,343**	**2.00**	**$413,708**	**3.00**	**$430,282**	**3.00**	**$180,850**	**2.00**
SUPPORT SERVICES										
Departmental Support Services	$1,587,399	14.00	$1,966,822	16.00	$2,303,552	19.00	$2,286,913	19.00	$2,731,087	20.00
Subtotal	**$1,587,399**	**14.00**	**$1,966,822**	**16.00**	**$2,303,552**	**19.00**	**$2,286,913**	**19.00**	**$2,731,087**	**20.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$193,392	0.00	$129,959	0.00	$7,212	0.00	$7,277	0.00	$10,833	0.00
Transfers	$0	0.00	$0	0.00	$40,120	0.00	$40,120	0.00	$50,335	0.00
Subtotal	**$193,392**	**0.00**	**$129,959**	**0.00**	**$47,332**	**0.00**	**$47,397**	**0.00**	**$61,168**	**0.00**
Total	**$2,333,640**	**16.00**	**$3,043,843**	**18.00**	**$3,620,194**	**23.00**	**$3,620,194**	**23.00**	**$3,765,934**	**24.00**

Neighborhood Housing & Community Development - 2013-14

Housing Trust Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
HOUSING										
Homebuyer Assistance	$0	0.00	$83,572	0.00	$0	0.00	$0	0.00	$0	0.00
Homeowner Assistance	$78,885	0.00	$-75,168	0.00	$4,135	0.00	$4,135	0.00	$0	0.00
Housing Developer Assistance	$538,611	0.00	$522,387	0.00	$1,595,119	0.00	$1,460,594	0.00	$885,535	0.00
Subtotal	**$617,496**	**0.00**	**$530,791**	**0.00**	**$1,599,254**	**0.00**	**$1,464,729**	**0.00**	**$885,535**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$0	0.00	$0	0.00	$177,234	0.00	$177,234	0.00	$190,416	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$177,234**	**0.00**	**$177,234**	**0.00**	**$190,416**	**0.00**
Total	**$617,496**	**0.00**	**$530,791**	**0.00**	**$1,776,488**	**0.00**	**$1,641,963**	**0.00**	**$1,075,951**	**0.00**

Neighborhood Housing & Community Development - 2013-14

Uno Housing Trust Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
HOUSING										
Housing Developer Assistance	$31,945	0.00	$6,189	0.00	$296,747	0.00	$0	0.00	$628,089	0.00
Subtotal	**$31,945**	**0.00**	**$6,189**	**0.00**	**$296,747**	**0.00**	**$0**	**0.00**	**$628,089**	**0.00**
Total	**$31,945**	**0.00**	**$6,189**	**0.00**	**$296,747**	**0.00**	**$0**	**0.00**	**$628,089**	**0.00**

Neighborhood Housing & Community Development - 2013-14

Expense Refunds

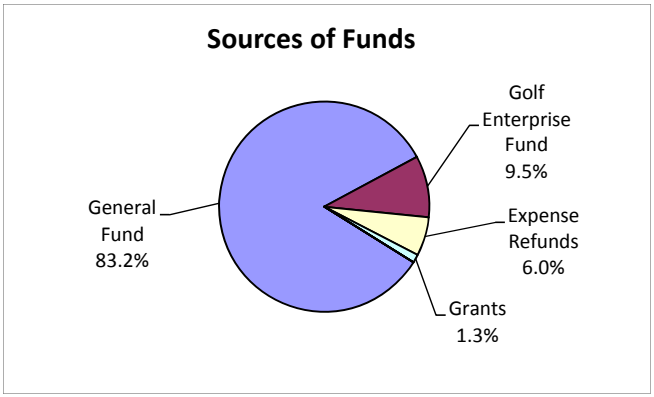
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
HOUSING										
Homeowner Assistance	$0	0.00	$22,106	0.00	$0	0.00	$18,714	0.00	$0	0.00
Housing Developer Assistance	$0	0.00	$0	0.00	$80,219	0.00	$80,219	0.00	$86,369	0.00
Subtotal	**$0**	**0.00**	**$22,106**	**0.00**	**$80,219**	**0.00**	**$98,933**	**0.00**	**$86,369**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$49,086	0.00	$107,266	0.00	$254,371	0.00	$254,371	0.00	$267,642	0.00
Subtotal	**$49,086**	**0.00**	**$107,266**	**0.00**	**$254,371**	**0.00**	**$254,371**	**0.00**	**$267,642**	**0.00**
Total	**$49,086**	**0.00**	**$129,373**	**0.00**	**$334,590**	**0.00**	**$353,304**	**0.00**	**$354,011**	**0.00**

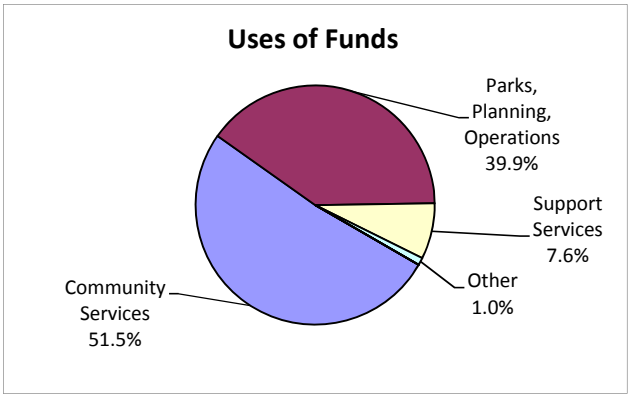
Neighborhood Housing & Community Development - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COMMUNITY DEVELOPMENT										
Financial Empowerment	$0	0.00	$0	0.00	$300,000	0.00	$300,000	0.00	$0	0.00
Homeless / Special Needs	$915,619	0.00	$800,438	0.00	$778,895	0.00	$778,895	0.00	$836,180	0.00
Neighborhood & Community Revitalization	$240,861	1.00	$248,315	1.00	$0	1.00	$0	1.00	$0	0.00
Renter Assistance Counseling	$253,005	0.00	$231,254	0.00	$225,030	0.00	$225,030	0.00	$241,580	0.00
Small Business Assistance	$350,000	0.00	$350,000	0.00	$350,000	0.00	$350,000	0.00	$350,000	0.00
Subtotal	**$1,759,485**	**1.00**	**$1,630,007**	**1.00**	**$1,653,925**	**1.00**	**$1,653,925**	**1.00**	**$1,427,760**	**0.00**
HOUSING										
Homebuyer Assistance	$331,896	1.50	$871,933	2.50	$397,543	2.50	$397,543	2.50	$225,000	2.50
Homeowner Assistance	$3,439,632	8.50	$4,582,803	6.00	$6,220,697	6.50	$6,220,697	6.50	$3,358,287	6.50
Housing Developer Assistance	$2,344,531	6.00	$2,211,696	6.00	$1,160,701	6.00	$1,160,701	6.00	$1,895,345	6.00
Renter Assistance	$296,972	1.00	$510,300	1.00	$301,889	0.00	$301,889	0.00	$510,300	0.00
Subtotal	**$6,413,031**	**17.00**	**$8,176,732**	**15.50**	**$8,080,830**	**15.00**	**$8,080,830**	**15.00**	**$5,988,932**	**15.00**
SUPPORT SERVICES										
Departmental Support Services	$2,145,772	32.00	$1,777,303	18.50	$1,581,486	13.00	$1,581,486	13.00	$1,689,726	13.00
Subtotal	**$2,145,772**	**32.00**	**$1,777,303**	**18.50**	**$1,581,486**	**13.00**	**$1,581,486**	**13.00**	**$1,689,726**	**13.00**
TRANSFERS & OTHER REQUIREMENTS										
Debt Services	$2,202,530	0.00	$1,144,376	0.00	$605,774	0.00	$605,774	0.00	$605,774	0.00
Subtotal	**$2,202,530**	**0.00**	**$1,144,376**	**0.00**	**$605,774**	**0.00**	**$605,774**	**0.00**	**$605,774**	**0.00**
Total	**$12,520,818**	**50.00**	**$12,728,418**	**35.00**	**$11,922,015**	**29.00**	**$11,922,015**	**29.00**	**$9,712,192**	**28.00**

Parks and Recreation





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$8,335,088	$8,307,984	$8,422,326	$8,483,782	$10,044,924
Requirements	$43,396,796	$44,813,571	$51,988,043	$52,741,846	$59,886,573
Full-Time Equivalents (FTEs)	530.75	542.25	560.75	560.75	622.75
Golf Enterprise Fund					
Revenue	$5,259,981	$5,238,814	$6,429,138	$6,282,903	$7,104,682
Requirements	$4,941,636	$5,191,287	$6,309,091	$6,399,177	$6,801,438
Full-Time Equivalents (FTEs)	41.00	33.00	33.00	33.00	38.00
Expense Refunds	$3,991,857	$5,539,493	$5,125,893	$6,275,836	$4,309,416
Grants					
Requirements	$405,633	$236,385	$1,080,000	$883,944	$925,000
Full-Time Equivalents (FTEs)	3.00	3.00	3.00	3.00	3.00
Total Budget	$52,735,922	$55,780,736	$64,503,027	$66,300,803	$71,922,427

*Footnote: In addition to the amount shown above, the FY 2013-14 Budget also includes$46,000 for capital and critical one-time costs.

Parks and Recreation
Organization by Program and Activity for 2014

Community Services

Aquatics
Athletics
Golf
History Arts and Nature
Recreation and Program Services

One Stop Shop

Inspection, Review, and Support

Parks, Planning, Development & Operations

Cemetery Operations
Facility Services
Forestry
Grounds Maintenance
Park Planning & Development
Park Ranger Program

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Parks and Recreation
Mission and Goals for 2014

Mission

To provide, protect and preserve a park system that promotes quality recreational, cultural, and outdoor experiences for the Austin community.

Goals

Provide safe and accessible parks and facilities to all citizens:

- Ensure a 70% average patron safety rating.
- Reduce the number of reported employee injuries by 10%.

Provide diversity and sufficiency of recreational opportunities for the community:

- Maintain the customer quality rating of athletic programs at 95%.
- Increase the number of registered participants in senior programs by 1% annually.
- Increase the percent of users satisfied with recreation services by 2% annually.
- Increase youth participating in out of school time activities by 1% annually.
- Increase the participants enrolled in outdoor activities by 1% annually.

Design and maintain environmentally sustainable parks and facilities:

- Increase the number of public trees planted to 5,000.
- Maintain the percent of participants who indicate an increase of environmental awareness at 95%.
- Decrease PARD's average annual carbon footprint by 5% over five years.

Foster collaboration, coordination, and partnerships throughout the community:

- Achieve 5 newly developed public/private partnerships.
- Increase the number of participants in needs assessment activities by 1% each year.

Parks and Recreation

Message from the Director

City parks and open spaces improve our physical and psychological health, strengthen our communities, and make our neighborhoods more of an attractive place to live, work and play.

Well-designed and well-used parks and recreation sites are a great asset for local communities. However, that asset can quickly become a liability when parks become unsafe and as a result, lose their value and benefit to the community. Keeping park and recreation facilities & grounds safe is a key to community wellness and has a direct relationship to their usage rate and the community's success and economic vitality. In fact, studies identify that well maintained parks can reduce crime throughout a park system.

For FY 2013-14, the Department will continue to focus on our core services, facility & grounds maintenance, safety and programming, as well as our alignment with the Imagine Austin Comprehensive Plan.

The FY 2013-14 Budget addresses the following two key areas:
1) Safety, Security, and Access
2) Taking Care of What We Have

The Department's additions include the operations and maintenance of the five City of Austin cemeteries, Northern Walnut Creek Trail, Colorado River Greenbelt, Southern Walnut Creek Trail, and the Gus Garcia Community Garden & Multipurpose Field.

The Department is on schedule to complete more improvements in FY 2013-14, including the Auditorium Shores Trailhead, Southern Walnut Creek Trial, Conley-Guerrero Senior Activity Center, Barton Springs Pool General Grounds Improvements, Zilker Caretaker's Residence Renovation, Zilker Botanical Gardens Swedish Cabin Renovation, Armadillo Neighborhood Park Development, Dove Springs District Park Playscape Improvements, Oakwood Cemetery Annex Roof Replacement, and West Enfield Pool and Bartholomew Pool improvements.

The Parks and Recreation Department continues to remain committed to provide enriching and high quality parks, programs, and facilities. As we move forward into FY 2013-14, we remind ourselves that our patrons seek out parks because they provide contact and connections with the natural and social environment which offers opportunities for meeting with friends, being with family and enjoying the many recreational opportunities – all of which helps to establish a feeling of comfort and security.

Sara Hensley, Director

Budget Highlights

The Parks and Recreation Department's (PARD) budget was developed to provide the necessary resources to direct programs, activities, and services to the citizens of Austin. The core services include direct service provision to residents by the Community Services Program, and maintenance and operations of facilities and grounds to provide welcome, safe and natural facilities.

Community Services

The development of the Mobile Roving Leaders Intervention Program is underway. The program targets youth ages 9 to 19 in high juvenile crime areas, truancy, and teenage pregnancy. The program's objective is to divert youth from engaging in criminal activity and redirecting them toward productive citizenship by focusing on developing mutual respect between program participants and leaders, providing a safe place for youth to use their time productively, and skill development that centers on academics, college preparation, resume writing, and job searching. The Roving Leaders program includes a custom 26 foot trailer with a drop down back door, four monitors integrated into the trailer wall panels, computer lab, filmmaking equipment, video games, and a truck to transport the program to locations throughout the community.

The conversion of City departments to commercial electric metering and rates is both beneficial and more costly, with electric costs rising considerably for the recreation centers, building HVACs, facility lighting and electric pump driven sprinkler systems. An increase in funding to cover the additional costs is included in this budget. The conversion also allows better usage statistics at the hundreds of metered sites across the city, and the Department continues to work at the individual division and site level to be better stewards of scarce electric resources.

PARD, through its Cultural Affairs Division, became the first municipal parks system to become affiliated with the Smithsonian Institution, bringing the nation's treasures to our City Museums and cultural centers. The Affiliations Program offers access to exhibits, artifacts and educational resources from the Smithsonian's museums. Working in partnership with The Office of Economic Development, the affiliation will provide citizens and visitors alike with access to the world's largest museum through exhibits, educational programs and loan of artifacts.

The Emma S. Barrientos Mexican American Cultural Center (ESBMACC) developed its first Latino Residency Program adopting performing arts organizations and visual artists to enhance its programming. The program will develop organizational capacity for its residence as well as provide an opportunity to develop skills in arts education. Developing participatory programming was a Division goal that the ESBMACC met by hosting an evening of Latino veterans, telling their stories of struggle and triumph.

The Turner Roberts Multi-Purpose Building in Colony District Park is now open and in use for the PARD physical education program, general assembly area for the Overton Elementary School, as well as a secondary programming space for the adjacent Turner Roberts Recreation Center, which is currently finishing re-construction. Additional personnel and programming costs are included in the budget to combine with existing program costs of the recreation center to allow for additional basketball programs at the new facility with both facilities operational.

Aquatics

The Aquatic Division completed several renovation projects to Reed, Metz, Dottie Jordon, Givens, and Bartholomew Splash Pads. Both the Dottie Jordan and Givens projects included replacing the tile and coping in addition to installing tile depth markers and warning signs. Along with the help of the facilities construction unit, a major upgrade to Reed, included a new filter and surge tank. The installation of the surge tank is a major step in conserving water at Reed Pool. Metz construction included the installation of a new filter tank, as well as a PVC pool liner in the pool shell, giving a fresh new look to Metz Pool. Expansion of Bartholomew pool is also under way, and staffing for the diving well expansion is included in the FY 2013-14 Budget.

Facility Services

The Facility Services Division continues facility improvement efforts including repairs, upgrades and addressing safety, security, and accessibility issues by utilizing "Maintenance Weeks" at aging facilities. The Department received additional funding for FY 2012-13 for facility maintenance which allowed for successful progress on key maintenance projects. This funding is once again included in the FY2013-14 Budget and will be utilized in similar manner to FY 2012-13.

The outdoor basketball court at Alamo Recreation Center, voted the best basketball court in Austin by the Austin Chronicle in 2011, was resurfaced. The pavilion covering the court also received new lighting, gutters, and non-lethal bird prevention screens to prolong the life of the court.

Three gymnasium floors were replaced at recreations centers. Givens Recreation Center received a new gymnasium floor and new stage surface. The existing gym floor, in place since 1979, had been damaged by heavy usage and water damage. The replacement of the floor included the addition of new volleyball sleeves, doubling the capacity. The stage floor, which is connected to the gym, also received new vinyl composition tiles. The Parque Zaragoza Recreation Center gymnasium floor was originally constructed with a custom center court rendering of the Mexican Coat of Arms - a golden eagle perched upon a cactus devouring a snake in honor of General Ignacio Zaragoza, commander of the Mexican forces that routed the French Army in the battle of Puebla on Cinco de Mayo in 1862. As the painting on the floor was stripped off as part of the resurfacing process, the original artist of the coat of arms was then contracted to re-paint it. With input from the community, the court lines were re-painted in red, green and white to compliment the coat of arms. The Oswaldo "AB" Cantu Pan American Recreation Center, opened in 1956, also had its gymnasium floor resurfaced and additional volleyball sleeves added at center court to allow volleyball to be played while fully expanding the bleachers, making it possible to host volleyball as a spectator sport.

Maintenance and rehabilitation enhancements allow the community to experience facilities in a new way. More diverse services can be provided with the lifespan of these facilities extended. Inspections are conducted by staff and contractors to determine the remaining useful life of critical building components which is used to develop the Department's Maintenance and Capital Plan. Projects for Facility Services in FY 2013-14 will include but not limited to: roof repairs, flooring improvements, HVAC improvements, and general improvements needed to insure the success of the buildings intent and to maintain building life expectancy. Specific projects will include restroom and pavilion roof repair at Little Stacy, dance floor and gym floor repair and refinishing at the Austin Recreation Center, replacing HVAC units at the Youth Hostel, and playscape improvements in support of the Summer Play Ground program.

Grounds Maintenance

Beginning April 1, 2013, the Grounds Maintenance Division assumed the management and operations of five City-owned cemeteries. The responsibility includes sales, administration, landscaping, maintenance, interment and burial services. The transition was successful, with operations at the cemeteries continuing without service interruption and visual conditions improved overall. For FY 2013-14, the partial temporary funding added in FY 2012-13 is converted to formal, full year funding with additional staff, commodities, contractuals, vehicles and equipment to operate the maintenance and operations. In June of 2013, City Council approved an ongoing contract for services to continue to provide the interment portion of operations, and the budget includes equal revenue and expenditures to oversee and monitor this contract.

With the completion of new facilities opening additional maintenance personnel, materials, and additional utility expenses for the expanded areas of service responsibility are added to the budget. This year includes additions of staff, commodities and contractuals for the 70 acres of greenbelt along Colorado River, eight acres at Gus Garcia, and 15 acres at Southern Walnut Creek Trail, and the Northern Walnut Creek Trail from Balcones Park to Walnut Creek Metropolitan Park. The Northern Walnut Creek project entails a new three mile long, 10 foot wide concrete path with shoulders, nine creek

crossings and four trailheads. Gus Garcia District Park improvements consist of a multi-purpose sports field, rainwater harvesting system, new playscape, fitness plaza with outdoor exercise equipment, and a community garden.

Golf Enterprise Fund

The Morris Williams facility was closed in February of 2012 for construction of a new pro shop and golf course renovations. The course re-opened in January of 2013. The revenue loss associated with the closure of the course was partially offset by increases in play at the other City courses. Improved course conditions and a dry and warmer than normal winter weather pattern also contributed to an increase in play at the courses. Currently, the Golf Division is working to replace the irrigation system at the Hancock golf course in order to utilize reclaimed water for irrigation. This project is being completed with Golf Division staff. The improvements to Hancock will significantly reduce the use of potable water, reducing the cost of irrigation and result in improved playing conditions for the historic golf course.

Fees

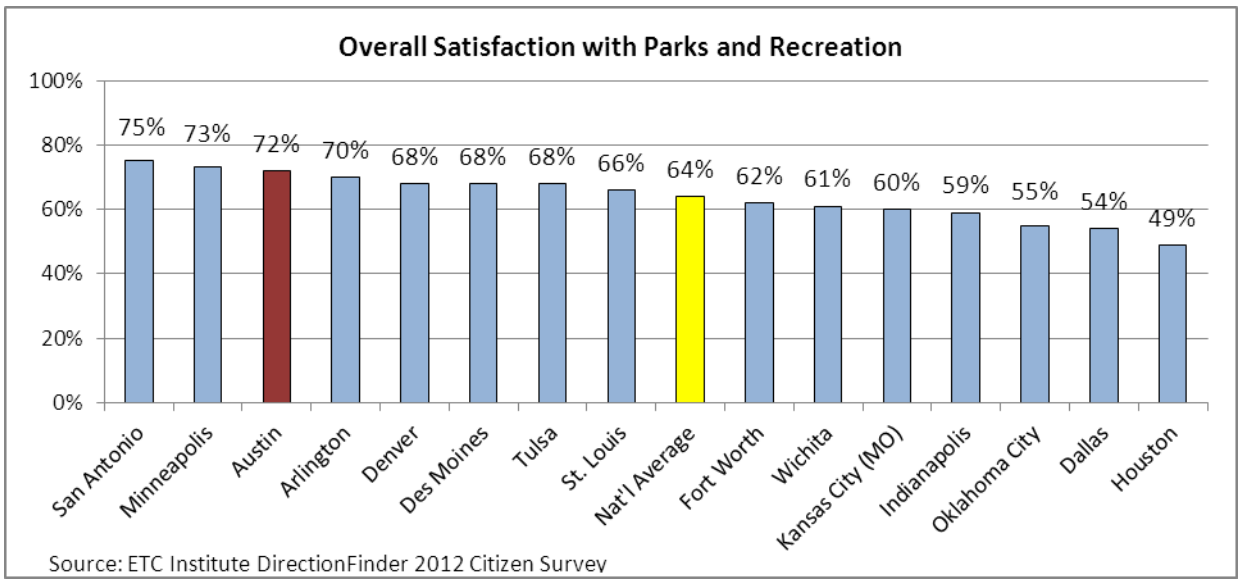
The FY 2013-14 Budget includes adjustments to fees that are the result of a careful, considerate process of cost analysis over the prior year. Fees for admission, activities and rentals were analyzed to understand the costs of providing them at current levels. Then policy goals for what amount, if any, of the cost should be recovered based on core service areas, resident expectation, ongoing commitments, and needs of the community. Adjustments to some department fees that were determined to be out of sync are included this year to better match with policy goals.

Grants

Despite budgets constraints at the State and Federal level, many of the Department's grant programs are expected to continue in FY 2013-14. These programs include the Kid's Café a grant from the Capital Area Food Bank, which provides meals to students during out-of-school months, the Senior Transportation Program which provides rides to meal sites, stores, social events and medical appointments. Anticipated grants from the Austin Community Foundation and additional grantors will provide funding for exhibits at the Austin Nature and Science Center. Also, the Department receives continued, significant support from the Texas Parks and Wildlife Department for park development and improvements.

Key Performance

According to the 2012 ETC Institute Community Survey, Austin Parks and Recreation Department ranked third as compared to large U.S. cities in the category of 'Overall quality/satisfaction with parks and recreation.' The Department's rating of 72% represents an 8% lead over the average of participating cities.



Parks and Recreation
Significant Changes

General Fund

Revenue Changes	Dollars
Increased revenue from the following sources: an increase of $209,622 from parking fees, an increase of $155,026 from building and facility rentals, and an increase of $107,950 from all other sources, including softball slow pitch league, boating concessions, registration fees, entry fees and other charges.	$472,598
Increased revenue from resumed responsibility for cemetery operations.	$1,150,000

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$825,708
Additional funding to cover increased electric costs resulting from the rate increase.		$942,241
Department Cost Drivers		
Funding to store the Umlauf collection until the property can be restored and opened to the public as a museum.		$47,000
Decreased rent allocation for the Rutherford Lane complex warehousing.		($98,337)
Annualized funding for the Asian American Resource Center staff, commodities and contractuals added in the prior year budget.		$172,733
A $250,000 one-time payment to the Arc of Capital Area added as a mid-year action is removed.		($250,000)
Annualized funding of $45,336 for a Park Grounds Manager and Parks Grounds Supervisor in cemetery administration, but removes temporary operational funding of $363,921 for cemeteries from Council's FY 2012-13 mid-year budget amendment, which is now formally programed below.		($318,585)
Vacancy savings increase by 1%.		($379,486)
New Investments		
Approximately $2.3 million and 20 full time equivalent positions for the operations and maintenance of the five City-owned cemetery sites. Includes fourteen Parks Grounds Assistant positions, two Parks Grounds Specialist positions, one Parks Crew leader position, one Accountant position, two Administrative Assistant positions, and associated commodities and contractuals.	20.00	$2,304,898
The Northeast District Grounds Maintenance is adding two Parks Grounds Assistants and one Irrigation Tech II position, commodities and contractuals, to maintain new amenities for the seventy acre Colorado River Greenbelt, Gus Garcia Park, and the Southern Walnut Creek Trail.	3.00	$182,938

Expenditure Changes	FTEs	Dollars
The Northwest District Parks Maintenance is adding partial-year funding for two Parks Grounds Assistants and associated commodities and contractuals to maintain new amenities including the Northern Walnut Creek Trail.	2.00	$82,861
Eliminate 0.5 FTE moving to the Management Services Department for Local Food Systems program implementation.	(0.50)	($20,000)
Funding to increase general maintenance services, including nine Parks Grounds Assistants, two Parks Grounds Crew Leaders, and one Parks & Grounds Safety Specialist, and associated commodities and contractuals.	12.00	$869,000
Funding for pool services to allow for consistency of operational hours and operational days across all pools for the summer season, including a Swimming Pool Mechanic I, an additional Maintenance Worker leader, and associated commodities and contractuals. Also allows for raises for Lifeguards, Head Lifeguards, Seasonal Managers, Cashiers, Auditors and District Supervisors.	2.00	$851,000
Funding for twelve additional Parks Grounds Specialists, commodities and contractuals to augment trail services.	12.00	$885,000
Funding for increased Forestry services, tree preservation, care and maintenance. Includes Five Forestry Techs, a Forestry Specialist, a forester, an Environmental Review Specialist, an Environmental Inspection Specialist and associated commodities and contractuals and specialized vehicles.	9.00	$1,000,000
Funding for the MACC Latino Arts Residency Program, including an additional Culture &Arts Education Coordinator and Exhibit Specialist, landscaping, van rental, office supplies and other services.	1.50	$145,000
Congregate meals at the Asian American Resource Center and the Dove Springs Recreation Center.		$104,000
An additional Recreation Program Coordinator, $69,512 in salary and benefits, and $142,192 of additional temporary staff, commodities and contractuals for additional programing at the Turner Roberts Multi-Purpose building and the adjacent recreation center.	1.00	$211,704
Commodities and contractuals to operate and maintain the new 16,000 sqft Gus Garcia Community Garden and 65,000 sqft multipurpose sports field.		$80,500
Additional funding for the Meals On Wheels program for seniors that was lost due to Federal sequestration.		$76,500

Golf Enterprise Fund

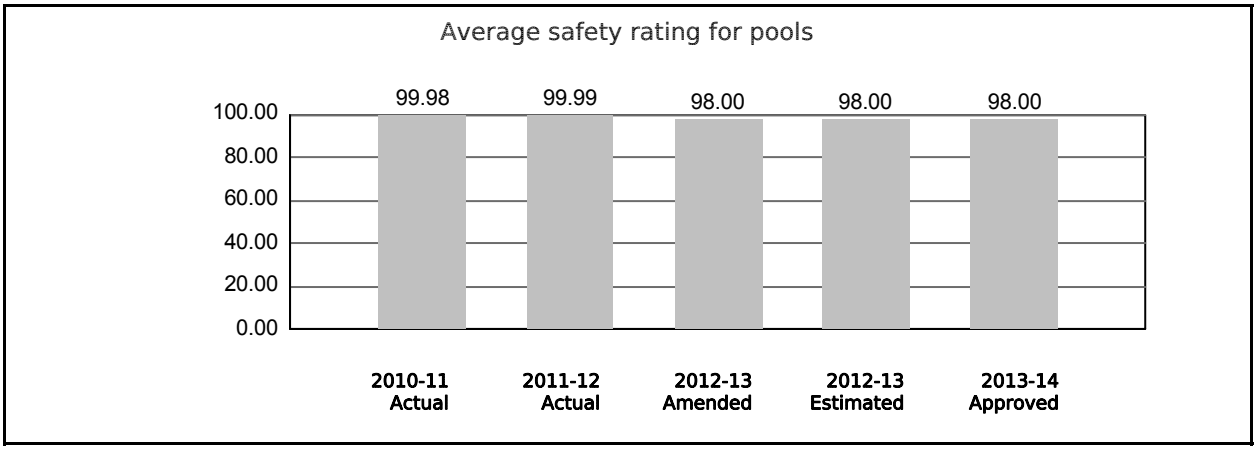
Revenue Changes	Dollars
The Budget includes a net increase in revenue from the following sources: an increase of $267,673 in Golf green fees, an increase of $160,000 from Golf cart rentals, an increase of $81,949 from range sales, an increase of $163,305 from athletic sales, an increase of $165,922 from food and other concessions sales.	$675,544

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$51,909
Additional funding to cover increased electric costs resulting from the rate increase.		$165,824
Department Cost Drivers		
The Budget includes $15,330 to continue the trend of bringing the department up to prevailing reclaimed water rates by FY 2017-18.		$15,330
Conversion of two temporary positions at the Lions Golf Course to a Parks Ground Assistant, $49,051 salary and benefits, and a Golf Shop Lead with $52,919 salary and benefits.	2.00	$38,946
Conversion of a temporary position to a Parks Ground Assistant, $49,051 salary and benefits, at the Morris Williams Golf Course.	1.00	$19,078
Conversion of a temporary position to a Parks Ground Assistant, $49,051 salary and benefits, at the Jimmy Clay Golf Course.	1.00	$19,078
Conversion of a temporary position to a Parks Ground Assistant, $49,051 salary and benefits, at the Roy Kizer Golf Course.	1.00	$19,078
New Investments		
An increase of $81,071 for sales inventory for new pro shop operations.		$81,071

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: Aquatics

The purpose of the Aquatics activity is to provide safe aquatic facilities to residents and visitors so they can have a safe swim experience and to provide educational water programming to residents and visitors so they can have a lifelong safe swim experience.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	98,365	44,508	70,000	62,795	70,000
General Fund	4,657,318	5,071,960	5,001,211	5,424,293	5,872,155
Total Requirements	$4,755,683	$5,116,469	$5,071,211	$5,487,088	$5,942,155
Full-Time Equivalents					
General Fund	26.25	26.50	26.50	26.50	28.50
Total FTEs	26.25	26.50	26.50	26.50	28.50
Performance Measures					
Average safety rating for pools	99.98	99.99	98	98	98
Number of swimmers (municipal pools and Barton Springs Pool)	1,488,266	835,106	700,000	700,000	700,000
Overall satisfaction rating with city swimming pools	New Meas	58	90	58	60

Services
Public swimming; Aquatic maintenance; Swim lessons; Swim team programs; Aquatic movie nights

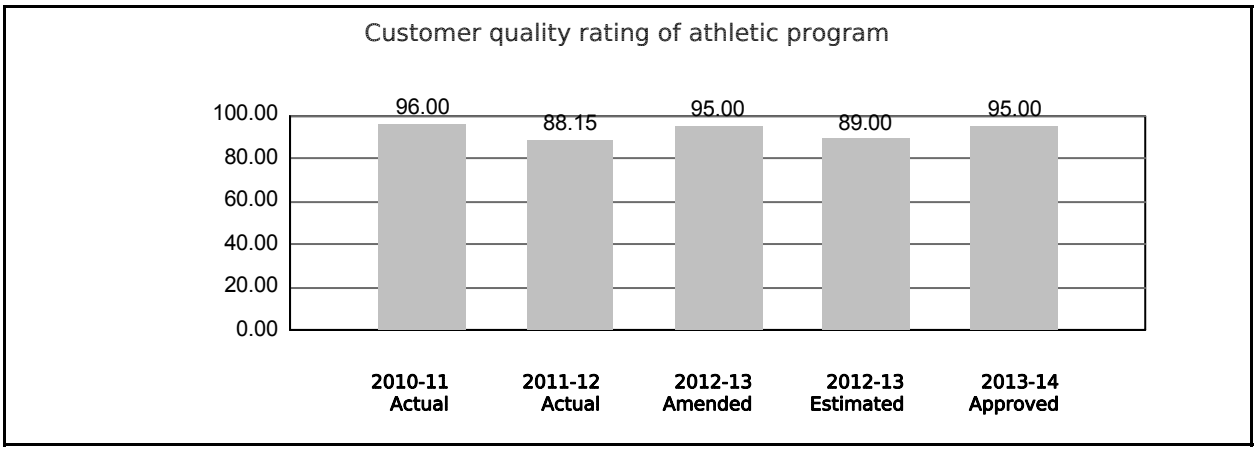
Contact
Cheryl Bolin, Division Manager, (512) 974-3920

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: Athletics

The purpose of the Athletics activity is to provide a variety of quality sports programs for the Austin community and visitors so they have well-organized, affordable sports experiences.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	8,520	73,744	0	216,274	0
General Fund	1,836,083	2,483,780	2,472,128	2,591,681	2,658,500
Total Requirements	$1,844,603	$2,557,524	$2,472,128	$2,807,955	$2,658,500
Full-Time Equivalents					
General Fund	10.00	16.00	16.00	16.00	17.00
Total FTEs	10.00	16.00	16.00	16.00	17.00
Performance Measures					
Customer quality rating of athletic program	96	88.15	95	89	95
Quality rating of outdoor athletic fields	New Meas	64	96	65	65

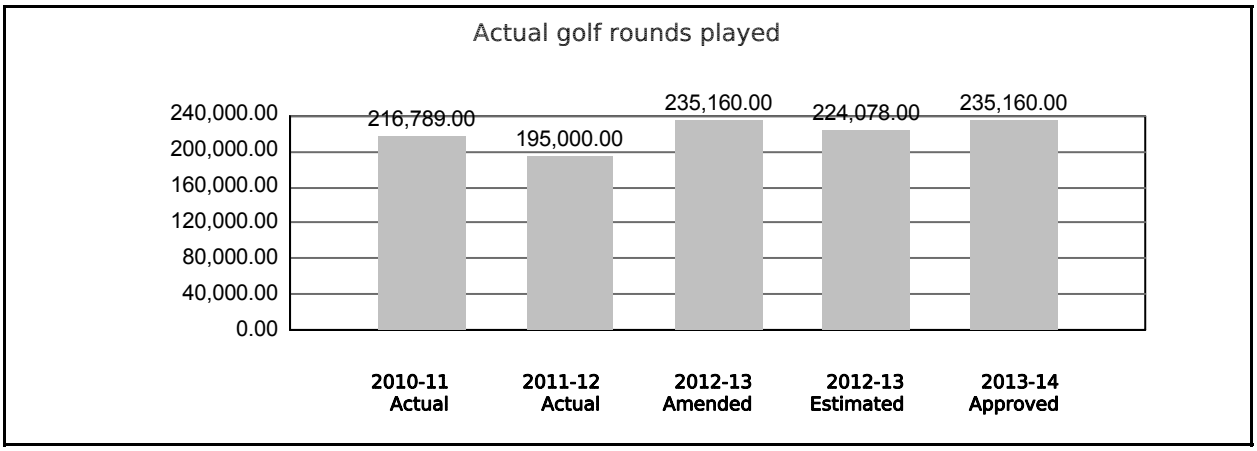
Services
Sports leagues; Sports tournaments; Ballfield reservations; recreational activities; Merchandise sales; Track and field; Tennis contract administration

Contact
Tom Nelson, Division Manager, (512) 974-9337

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: Golf

The purpose of the Golf activity is to provide golf services to the Austin community so they can have quality facilities at an affordable price.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	21,254	775,247	0	330,243	0
Golf Enterprise Fund	4,278,152	4,485,056	5,615,676	5,719,210	6,125,582
Total Requirements	$4,299,406	$5,260,304	$5,615,676	$6,049,453	$6,125,582
Full-Time Equivalents					
Golf Enterprise Fund	41.00	33.00	33.00	33.00	38.00
Total FTEs	41.00	33.00	33.00	33.00	38.00
Performance Measures					
Actual golf rounds played	216,789	195,000	235,160	224,078	235,160
Revenue per round	24.26	26.79	26.97	28.02	26.97

Services

Golf lessons; Golf play; Golf course maintenance; Golf course rental; Merchandise sales

Contact

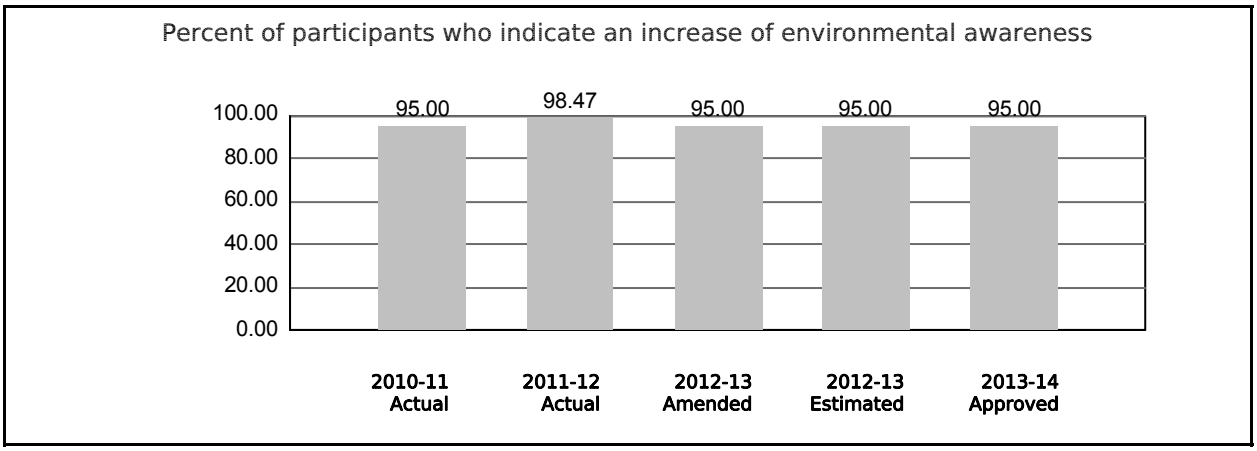
Kevin Gomillion, Division Manager, (512) 974-9351

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: History Arts and Nature

The purpose of the History Arts and Nature activity is to provide arts education and cultural experiences to enrich the Austin community.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	117,948	218,893	48,000	220,255	58,500
General Fund	5,148,356	5,542,116	6,907,835	6,784,665	7,477,247
Grants	25,000	42,255	202,000	72,000	50,000
Total Requirements	$5,291,304	$5,803,264	$7,157,835	$7,076,920	$7,585,747
Full-Time Equivalents					
General Fund	69.50	67.50	77.00	77.00	78.50
Total FTEs	69.50	67.50	77.00	77.00	78.50
Performance Measures					
Number of participants enrolled in outdoor activities	38,765	80,714	40,400	71,000	70,000
Percent of participants who indicate an increase of environmental awareness	***95***	***98.47***	***95***	***95***	***95***

Services

Facility operations for the Dougherty Arts Center (Theater performances, camps, art classes, after school outreach programs, gallery exhibitions); Beverly S. Sheffield/Zilker Hillside Theater performances; Art and historical exhibitions; Preservation of collection at O. Henry, Ney, Carver museums; Environmental awareness programs and exhibits at the Nature Center and the Zilker Botanical Garden

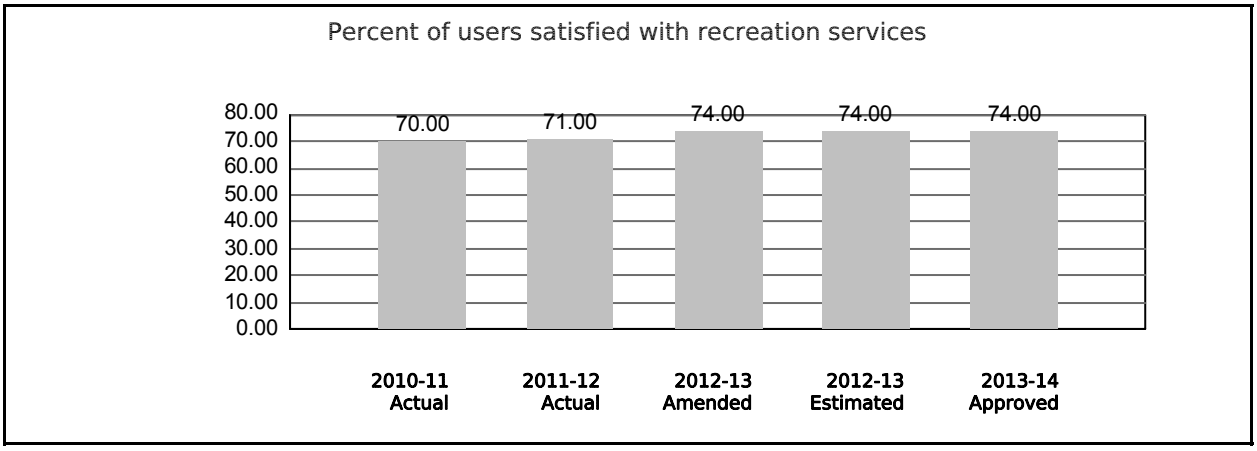
Contact

Laura Esparza, Division Manager, (512) 974-4001

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: Recreation and Program Services

The purpose of the Recreation and Program Services activity is to provide diverse recreational programs and community services to youth, adults and seniors in the Austin community so they can have supervised, affordable, recreational services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	122,399	266,112	31,000	117,466	31,000
General Fund	12,207,219	12,200,568	13,783,222	14,319,659	14,555,452
Grants	360,698	109,653	128,000	111,944	128,000
Total Requirements	$12,690,316	$12,576,331	$13,942,222	$14,549,069	$14,714,452
Full-Time Equivalents					
General Fund	137.25	132.00	133.50	133.50	132.50
Grants	3.00	3.00	3.00	3.00	3.00
Total FTEs	140.25	135.00	136.50	136.50	135.50
Performance Measures					
Number of youth participating in out of school time activities	New Meas	64,331	20,000	60,000	60,000
Number of registered participants in Senior Programs	11,302	105,887	116,000	116,000	116,000
Number of participants in needs assessment activities	New Meas	9,470	7,000	7,000	7,000
Percent of users satisfied with recreation services	***70***	***71***	***74***	***74***	***74***

Services

After school programs; Camps; Youth, teen, adult, and senior classes; Sports leagues; Nutrition classes; Nature programs; Arts and Crafts; Community facility space

Contact

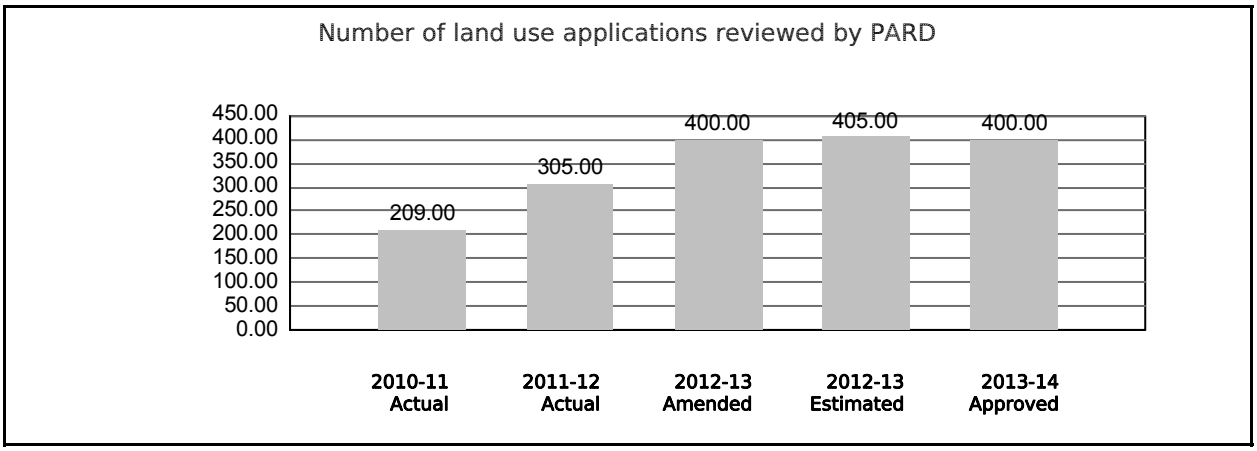
Patrick Corona, Division Manager, (512) 974-9482

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	4,972	4,972	6,343
General Fund	9,245	5,295	5,393	5,393	6,656
Total Requirements	$9,245	$5,295	$10,365	$10,365	$12,999
Full-Time Equivalents					
General Fund	0.15	0.15	0.15	0.15	0.15
Total FTEs	0.15	0.15	0.15	0.15	0.15
Performance Measures					
Number of total applications reviewed (city-wide land use review)	2,667	2,615	2,500	2,554	2,600
Number of land use applications reviewed by PARD	209	305	400	405	400
Percent of on-time subdivision and site plan initial reviews (city-wide)	66	47	50	50	50

Services

The processing of land development permits and review assistance with submitted plans, including boat dock review

Contact

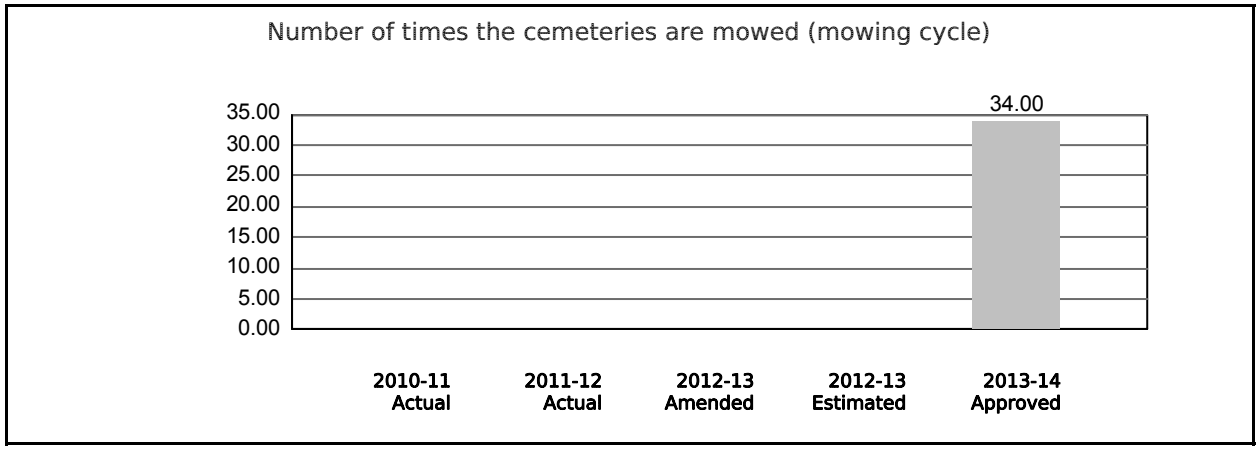
Ricardo Soliz, Division Manager (512) 974 - 9452

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Cemetery Operations

The purpose of the Cemetery Operations activity is to provide burial service arrangements and to maintain landscaping and infrastructure at the five City-owned cemeteries in a condition that maintains public health, safety, comfort and welfare.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	955,000	955,000	0
General Fund	0	0	476,158	476,158	2,491,927
Total Requirements	$0	$0	$1,431,158	$1,431,158	$2,491,927
Full-Time Equivalents					
General Fund	0.00	0.00	2.00	2.00	22.00
Total FTEs	0.00	0.00	2.00	2.00	22.00
Performance Measures					
Cemetery Operations accounts receivable average collection period (in days)	New Meas	New Meas	New Meas	New Meas	90
Citizen satisfaction of City of Austin cemetery grounds	New Meas	New Meas	New Meas	New Meas	70
Number of times the cemeteries are mowed (mowing cycle)	New Meas	New Meas	New Meas	New Meas	34
Operations Costs per Acre Maintained	New Meas	New Meas	New Meas	New Meas	14,400

Services

Collection of fees for sales of plots and burial services; Arrangement of interment and disinterment services; General landscaping; Customer service; Information and research
for historical and genealogy searches; Infrastructure maintenance and repairs; Equipment care and replacement; Supervision of contractors, vendors and other service providers; Community engagement on regular basis; Interaction with funeral service providers

Contact

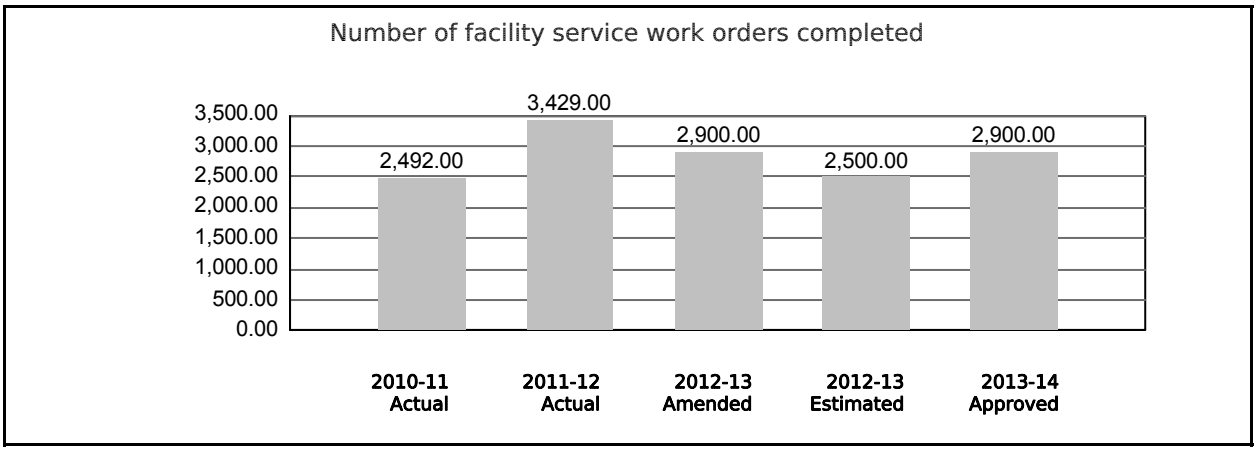
Tony Arnold, Division Manager, (512) 974-9501

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Facility Services

The purpose of the Facility Services activity is to provide quality Facility Maintenance Services for the public and staff in order to provide safe, functional facilities.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	718,005	1,023,436	1,214,894	1,109,039	935,825
General Fund	2,880,721	2,992,727	4,149,408	4,032,910	4,022,915
Total Requirements	$3,598,726	$4,016,162	$5,364,302	$5,141,949	$4,958,740
Full-Time Equivalents					
General Fund	34.00	55.75	57.00	57.00	51.63
Total FTEs	34.00	55.75	57.00	57.00	51.63
Performance Measures					
Cost per work order completed	New Meas	222.98	550	345.35	550
Number of work orders deferred for cost	New Meas	24	30	20	30
Number of facility service work orders completed	2,492	3,429	2,900	2,500	2,900
Percentage of initiated work orders completed	37.23	31.09	47	51	47
Quality rating of park facilities	New Meas	61	80	61	80

Services

Facility Repairs; Preventive Maintenance; Priority Response; Irrigation

Contact

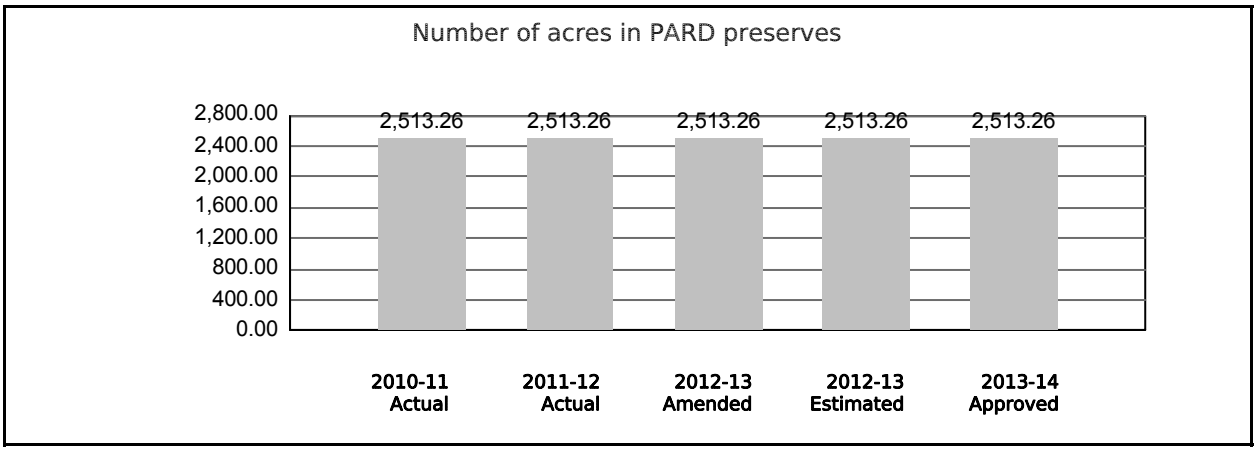
Tony Arnold, Division Manager, (512) 974-9501

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Forestry

The purpose of the Forestry activity is to provide public tree care services in order to provide the Austin community with a safe and healthy urban forest.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	72,331	361,793	129,471	174,041	91,000
General Fund	1,494,418	1,441,671	1,670,431	1,681,826	2,713,445
Grants	8,291	39,356	50,000	0	0
Total Requirements	$1,575,040	$1,842,820	$1,849,902	$1,855,867	$2,804,445
Full-Time Equivalents					
General Fund	25.00	24.00	24.00	24.00	33.00
Total FTEs	25.00	24.00	24.00	24.00	33.00
Performance Measures					
Number of public/private trees planted on public property	5,320	3,773	5,000	3,036	5,000
Number of acres in PARD preserves	2,513.26	2,513.26	2,513.26	2,513.26	2,513.26

Services

Public tree care; tree planting; mow targeted rights-of-ways; prepare oak wilt suppression plans for citizens and assist with implementation; prepare and implement oak wilt suppression plan for parkland

Contact

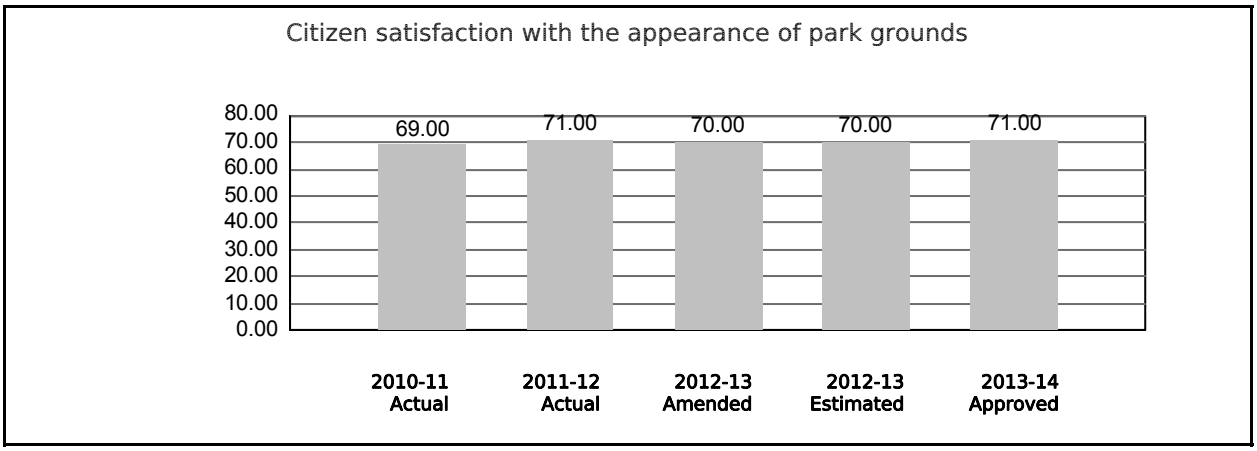
Pat Fuller, Park Ranger Division Manager, (512) 978-2601

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Grounds Maintenance

The purpose of the Grounds Maintenance activity is to conduct routine park maintenance in order to provide the Austin community with clean, safe, and well-maintained parks.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,206,379	989,745	964,191	1,350,508	1,145,655
General Fund	8,753,820	8,933,646	10,213,351	10,037,716	12,822,156
Total Requirements	$9,960,199	$9,923,392	$11,177,542	$11,388,224	$13,967,811
Full-Time Equivalents					
General Fund	114.25	120.25	125.50	125.50	159.88
Total FTEs	114.25	120.25	125.50	125.50	159.88
Performance Measures					
Citizen satisfaction with the appearance of park grounds	***69***	***71***	***70***	***70***	***71***
Number of developed park acreage	12,471.68	12,581.59	12,237.01	12,656.05	12,237.01
Percent of Users Satisfied with the Appearance of Park Grounds In Austin	69.40	71	70	70	70
Ratio of developed and undeveloped park acres per grounds maintenance FTE	***173.99***	***175.38***	***161***	***176***	***135***

Services

Daily park service; Park outdoor repairs/improvements; Mowing/weed trimming; Trail maintenance; Emergency storm damage; Park inspections; Athletic field maintenance; Equipment maintenance; Playscape maintenance; Contract graffiti removal

Contact

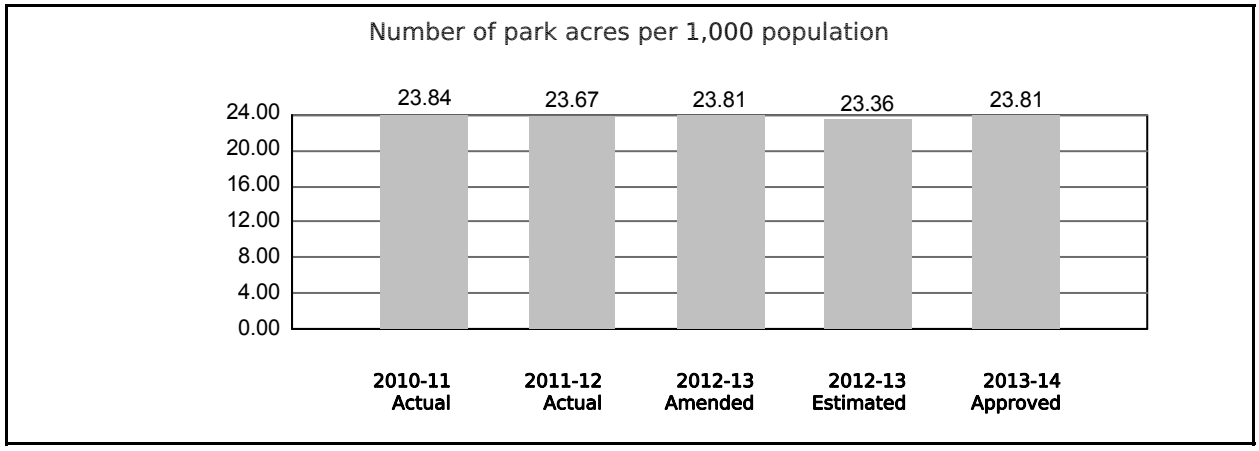
Charles Vaclavik, Division Manager (512) 974-9471

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Park Planning & Development

The purpose of the Park Development and Planning activity is to make facility improvements to increase the availability of recreational opportunities as well as to provide planning, analysis, advice, construction, coordination, and acquisition in a timely, community-based manner.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,254,415	1,016,017	1,263,454	1,280,370	1,500,101
General Fund	855,197	687,645	717,324	723,979	830,494
Grants	11,644	45,121	700,000	700,000	747,000
Total Requirements	$2,121,256	$1,748,782	$2,680,778	$2,704,349	$3,077,595
Full-Time Equivalents					
General Fund	35.85	22.35	21.35	21.35	21.85
Total FTEs	35.85	22.35	21.35	21.35	21.85
Performance Measures					
Number of park acres per 1,000 population	***23.84***	***23.67***	***23.81***	***23.36***	***23.81***
Percent of CIP projects completed	***68.16***	***72.20***	***70***	***70***	***70***
Percent of CIP Spending Plan Achieved	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***85***
Ratio of parks recreational staff per recreational facility	3.47	3.30	4.26	3.30	4.26

Services

Manage and construct park improvements; Design and approve park plans and improvements; Maintain inventory of park maintenance needs; Parkland acquisition

Contact

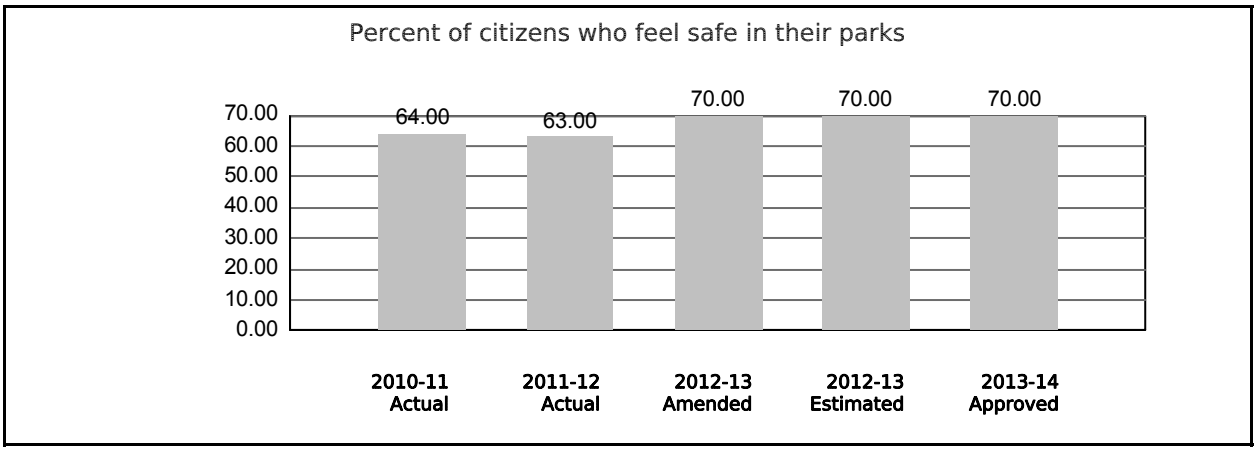
Ricardo Soliz, Division Manager (512) 974-9452

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Park Ranger Program

The purpose of the Park Rangers activity is to provide educational services, safety and security in Austin's parks and recreational facilities.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	1,822	0	1,029	0
General Fund	1,098,951	1,069,002	1,397,007	1,375,937	1,429,700
Total Requirements	$1,098,951	$1,070,823	$1,397,007	$1,376,966	$1,429,700
Full-Time Equivalents					
General Fund	22.00	22.00	22.00	22.00	22.00
Total FTEs	22.00	22.00	22.00	22.00	22.00
Performance Measures					
Number of educational events held	87	106	81	140	100
Percent of citizens who feel safe in their parks	64	63	70	70	70

Services

Education; Community Outreach; Environmental awareness programs; Safety inspections; Security

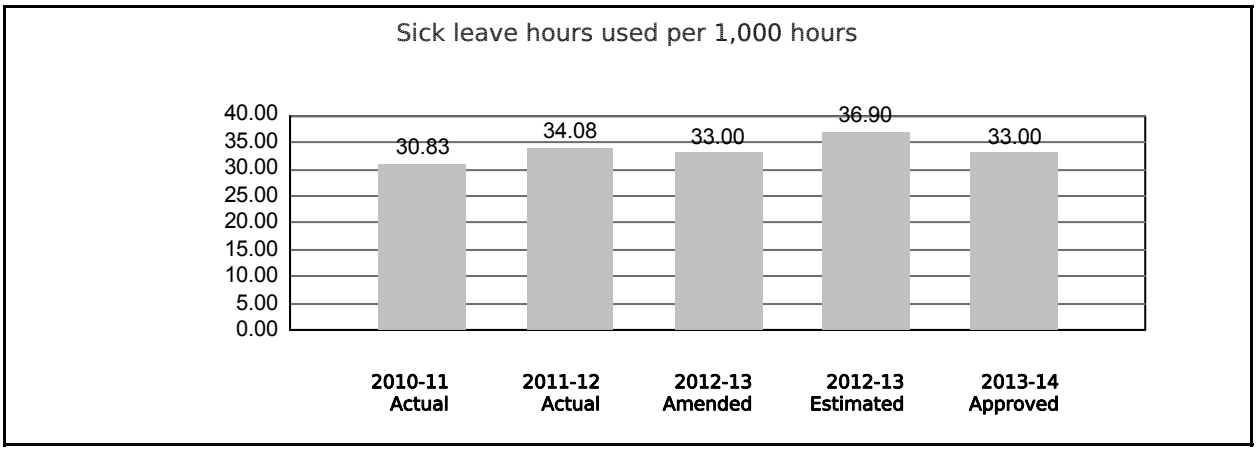
Contact

Pat Fuller, Park Ranger Division Manager, (512) 978-2601

Parks and Recreation
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	372,243	566,564	444,911	453,826	470,992
General Fund	4,429,427	4,361,131	5,160,076	5,149,130	4,971,427
Total Requirements	$4,801,670	$4,927,695	$5,604,987	$5,602,956	$5,442,419
Full-Time Equivalents					
General Fund	56.50	55.75	55.75	55.75	55.75
Total FTEs	56.50	55.75	55.75	55.75	55.75
Performance Measures					
Average Annual Carbon Footprint	3,399	2,992	3,373	2,992	2,403
Employee Turnover Rate	4.78	7.48	8	4.38	8
Lost Time Injury Rate Per the Equivalent of 100 Employees	2.28	3.44	1.75	3.10	1.75
Number of newly developed public / private partnerships	5	6	5	5	5
Sick leave hours used per 1,000 hours	30.83	34.08	33	36.90	33

Services
Office of the Director, Financial Services, Human Resources, Information Technology Support, Public Information, Safety, Customer Service, and Audit/ Internal Review; Staff and Council meetings support; Board and Commission support

Contact
Rick Ramirez, Division Manager, (512) 974-6734

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	1,613	0	18	0
General Fund	26,039	24,028	34,499	34,499	34,499
Golf Enterprise Fund	663,484	706,232	693,415	679,967	675,856
Total Requirements	$689,523	$731,873	$727,914	$714,484	$710,355

Bold/Italicized Measure = Key Indicator

Parks and Recreation - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COMMUNITY SERVICES										
Aquatics	$4,657,318	26.25	$5,071,960	26.50	$5,001,211	26.50	$5,424,293	26.50	$5,872,155	28.50
Athletics	$1,836,083	10.00	$2,483,780	16.00	$2,472,128	16.00	$2,591,681	16.00	$2,658,500	17.00
History Arts and Nature	$5,148,356	69.50	$5,542,116	67.50	$6,907,835	77.00	$6,784,665	77.00	$7,459,247	78.50
Recreation and Program Services	$12,207,219	137.25	$12,200,568	132.00	$13,783,222	133.50	$14,319,659	133.50	$14,573,452	132.50
Subtotal	**$23,848,977**	**243.00**	**$25,298,425**	**242.00**	**$28,164,396**	**253.00**	**$29,120,298**	**253.00**	**$30,563,354**	**256.50**
ONE STOP SHOP										
Inspection, Review, and Support	$9,245	0.15	$5,295	0.15	$5,393	0.15	$5,393	0.15	$6,656	0.15
Subtotal	**$9,245**	**0.15**	**$5,295**	**0.15**	**$5,393**	**0.15**	**$5,393**	**0.15**	**$6,656**	**0.15**
PARKS, PLANNING, DEVELOPMENT & OPERATIONS										
Cemetery Operations	$0	0.00	$0	0.00	$476,158	2.00	$476,158	2.00	$2,491,927	22.00
Facility Services	$2,880,721	34.00	$2,992,727	55.75	$4,149,408	57.00	$4,032,910	57.00	$4,022,915	51.63
Forestry	$1,494,418	25.00	$1,441,671	24.00	$1,670,431	24.00	$1,681,826	24.00	$2,713,445	33.00
Grounds Maintenance	$8,753,820	114.25	$8,933,646	120.25	$10,213,351	125.50	$10,037,716	125.50	$12,822,156	159.88
Park Planning & Development	$855,197	35.85	$687,645	22.35	$717,324	21.35	$723,979	21.35	$830,494	21.85
Park Ranger Program	$1,098,951	22.00	$1,069,002	22.00	$1,397,007	22.00	$1,375,937	22.00	$1,429,700	22.00
Subtotal	**$15,083,107**	**231.10**	**$15,124,692**	**244.35**	**$18,623,679**	**251.85**	**$18,328,526**	**251.85**	**$24,310,637**	**310.36**
SUPPORT SERVICES										
Departmental Support Services	$4,429,427	56.50	$4,361,131	55.75	$5,160,076	55.75	$5,149,130	55.75	$4,971,427	55.75
Subtotal	**$4,429,427**	**56.50**	**$4,361,131**	**55.75**	**$5,160,076**	**55.75**	**$5,149,130**	**55.75**	**$4,971,427**	**55.75**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$26,039	0.00	$24,028	0.00	$34,499	0.00	$34,499	0.00	$34,499	0.00
Subtotal	**$26,039**	**0.00**	**$24,028**	**0.00**	**$34,499**	**0.00**	**$34,499**	**0.00**	**$34,499**	**0.00**
Total	**$43,396,796**	**530.75**	**$44,813,571**	**542.25**	**$51,988,043**	**560.75**	**$52,637,846**	**560.75**	**$59,886,573**	**622.76**

Parks and Recreation - 2013-14

Golf Enterprise Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COMMUNITY SERVICES										
Golf	$4,278,152	41.00	$4,485,056	33.00	$5,615,676	33.00	$5,719,210	33.00	$6,125,582	38.00
Subtotal	**$4,278,152**	**41.00**	**$4,485,056**	**33.00**	**$5,615,676**	**33.00**	**$5,719,210**	**33.00**	**$6,125,582**	**38.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$107,428	0.00	$121,982	0.00	$14,802	0.00	$14,802	0.00	$19,383	0.00
Transfers	$556,056	0.00	$584,250	0.00	$678,613	0.00	$665,165	0.00	$656,473	0.00
Subtotal	**$663,484**	**0.00**	**$706,232**	**0.00**	**$693,415**	**0.00**	**$679,967**	**0.00**	**$675,856**	**0.00**
Total	**$4,941,636**	**41.00**	**$5,191,288**	**33.00**	**$6,309,091**	**33.00**	**$6,399,177**	**33.00**	**$6,801,438**	**38.00**

Parks and Recreation - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COMMUNITY SERVICES										
Aquatics	$98,364	0.00	$44,508	0.00	$70,000	0.00	$62,795	0.00	$70,000	0.00
Athletics	$8,520	0.00	$73,744	0.00	$0	0.00	$216,274	0.00	$0	0.00
Golf	$21,254	0.00	$775,247	0.00	$0	0.00	$330,243	0.00	$0	0.00
History Arts and Nature	$117,948	0.00	$218,893	0.00	$48,000	0.00	$220,255	0.00	$58,500	0.00
Recreation and Program Services	$122,399	0.00	$266,112	0.00	$31,000	0.00	$117,466	0.00	$31,000	0.00
Subtotal	**$368,485**	**0.00**	**$1,378,504**	**0.00**	**$149,000**	**0.00**	**$947,033**	**0.00**	**$159,500**	**0.00**
ONE STOP SHOP										
Inspection, Review, and Support	$0	0.00	$0	0.00	$4,972	0.00	$4,972	0.00	$6,343	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$4,972**	**0.00**	**$4,972**	**0.00**	**$6,343**	**0.00**
PARKS, PLANNING, DEVELOPMENT & OPERATIONS										
Cemetery Operations	$0	0.00	$0	0.00	$955,000	0.00	$955,000	0.00	$0	0.00
Facility Services	$718,005	0.00	$1,023,436	0.00	$1,214,894	0.00	$1,109,039	0.00	$935,825	0.00
Forestry	$72,331	0.00	$361,793	0.00	$129,471	0.00	$174,041	0.00	$91,000	0.00
Grounds Maintenance	$1,206,379	0.00	$989,745	0.00	$964,191	0.00	$1,350,508	0.00	$1,145,655	0.00
Park Planning & Development	$1,254,414	0.00	$1,016,017	0.00	$1,263,454	0.00	$1,280,370	0.00	$1,500,101	0.00
Park Ranger Program	$0	0.00	$1,822	0.00	$0	0.00	$1,029	0.00	$0	0.00
Subtotal	**$3,251,129**	**0.00**	**$3,392,812**	**0.00**	**$4,527,010**	**0.00**	**$4,869,987**	**0.00**	**$3,672,581**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$372,242	0.00	$566,564	0.00	$444,911	0.00	$453,826	0.00	$470,992	0.00
Subtotal	**$372,242**	**0.00**	**$566,564**	**0.00**	**$444,911**	**0.00**	**$453,826**	**0.00**	**$470,992**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$0	0.00	$1,613	0.00	$0	0.00	$18	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$1,613**	**0.00**	**$0**	**0.00**	**$18**	**0.00**	**$0**	**0.00**
Total	**$3,991,857**	**0.00**	**$5,339,493**	**0.00**	**$5,125,893**	**0.00**	**$6,275,836**	**0.00**	**$4,309,416**	**0.00**

Parks and Recreation - 2013-14

Grants

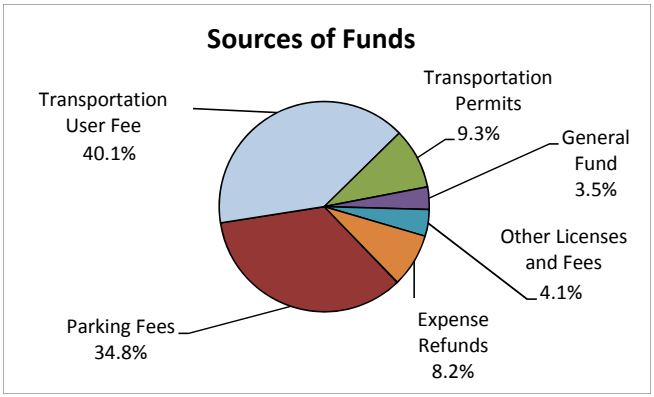
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COMMUNITY SERVICES										
History Arts and Nature	$25,000	0.00	$42,255	0.00	$42,255	0.00	$42,255	0.00	$50,000	0.00
Recreation and Program Services	$360,698	3.00	$109,653	3.00	$224,388	3.00	$224,388	3.00	$128,000	3.00
Subtotal	**$385,698**	**3.00**	**$151,908**	**3.00**	**$266,643**	**3.00**	**$266,643**	**3.00**	**$178,000**	**3.00**
PARKS, PLANNING, DEVELOPMENT & OPERATIONS										
Forestry	$8,291	0.00	$39,356	0.00	$50,000	0.00	$50,000	0.00	$0	0.00
Park Planning & Development	$11,644	0.00	$45,121	0.00	$60,390	0.00	$60,390	0.00	$747,000	0.00
Subtotal	**$19,935**	**0.00**	**$84,477**	**0.00**	**$110,390**	**0.00**	**$110,390**	**0.00**	**$747,000**	**0.00**
Total	**$405,633**	**3.00**	**$236,385**	**3.00**	**$377,033**	**3.00**	**$377,033**	**3.00**	**$925,000**	**3.00**

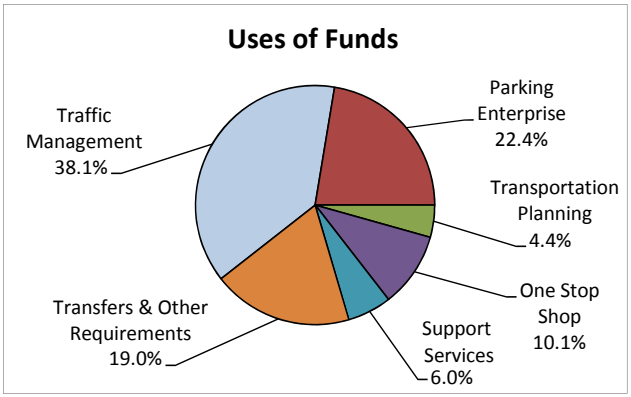
City of Austin
2013-2014
Approved
Budget

Volume I

Infrastructure/Transportation

Austin Transportation





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Transportation Fund					
Revenue	$1,567,121	$3,002,219	$2,995,920	$3,650,629	$3,387,180
Transfers In	$0	$0	$850,629	$850,629	$852,536
Requirements	$9,019,520	$9,998,551	$11,037,198	$11,078,386	$12,016,406
Full-Time Equivalents (FTEs)	116.00	119.00	123.00	123.00	130.00
Parking Fund					
Revenue	$5,130,534	$8,214,336	$8,588,419	$9,000,000	$9,286,052
Requirements	$4,642,192	$6,424,616	$10,107,934	$9,671,883	$10,503,942
Full-Time Equivalents (FTEs)	44.00	46.00	48.50	48.50	51.50
Expense Refunds	$1,818,473	$1,755,660	$1,872,426	$1,872,426	$2,022,426
Total Budget	$15,480,185	$18,178,827	$23,017,558	$22,622,695	$24,542,774

Austin Transportation
Organization by Program and Activity for 2014

One Stop Shop

Inspection, Review, and Support

Parking Enterprise

Parking Management

Traffic Management

Arterial Management
Traffic Signs
Transportation Engineering
Transportation Markings

Transportation Project Development

Strategic Transportation Planning

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Austin Transportation
Mission and Goals for 2014

Mission

The mission of the Austin Transportation Department is to deliver a safe, reliable and sustainable transportation system that enhances the environment and economic strength of the region while conducting business in a customer focused and transparent manner.

Goals

Establish Austin as having the safest transportation system in the state.

- Conduct road safety audits for the top 25 accident locations within Austin each year and investigate all fatal crashes and implement appropriate solutions.
- Participate and facilitate an on-going regional safety discussion among our peers.
- Maintain the number of incidents in work zones within the right-of-way at zero.
- Facilitate and plan special events without major incidents or injury to guests.

Optimize roadway throughput for all roadway users by coordinating system improvements.

- Increase the percent of residents "satisfied" or "very satisfied" with the traffic signal timing on major city streets to the national average or more than 44%.
- Perform maintenance on 10% of traffic sign inventory annually.
- Re-stripe 50% of center line miles on arterials and collectors annually.
- Reduce travel time by at least 5% at key intersections and arterials addressed.
- Reduce the percentage of per capita use of private automobiles by increasing the use of alternative modes of transportation.

Institute a proactive approach to transportation planning, traffic engineering, and traffic control.

- Reduce the number of device-oriented, e.g. (signs, signals, meters) citizen requests by 10%.
- Increase the percent of residents "satisfied" or "very satisfied" with the traffic flow on major city streets from 27% to 39%.
- Perform preventative maintenance on all school zone-indicator signals.

Austin Transportation

Message from the Director

The Austin Transportation Department (ATD) serves the citizens of Austin as an advocate for improved regional mobility. In the past year, ATD has addressed regional multi-modal issues consistent with the Comprehensive Plan to improve the connectivity of Austin to encourage a compact community. In cooperation with our regional partners and peer departments, we continue to implement and refine a strategic approach in addressing the significant transportation mobility challenges faced by the Austin region.

Since our establishment in FY 2009, we have sought to facilitate close partnerships with other regional transportation providers so that Austin can positively influence a regional multimodal approach to transportation. In the past year (FY 2013), we have partnered with:

- Texas Department of Transportation (TXDOT) to complete the US 290 at Loop 1 interchange, initiate the Riverside at SH 71 grade separation, construct super-street intersection improvements at SH 71 at FM 973, and to propose a corridor mobility master plan for the IH 35 corridor;
- Central Texas Regional Mobility Authority (CTRMA) to launch the construction of express lanes in the Loop 1 corridor, assuring that access to Downtown Austin is optimized and that bicycles are accommodated within the corridor;
- Formula One Race promoters to facilitate a mobility-rich experience for race fans and residents of Austin;
- Capital Metropolitan Planning Organization (CAMPO) to hold a regional transportation safety summit and also assist in the launch of the 2040 Regional Transportation Plan;
- Capital Area Council of Governments (CAPCOG) to strengthen the regional approach to air quality, seeking authority for the Clean Air Coalition subcommittee of CAPCOG to gain implementation authority over regional air quality funds approved by that committee;
- Travis and Williamson counties to deploy nearly $30 Million of joint city/county bond funds on a range of roadway projects near or within our ETJ;
- Capital Metropolitan Transportation Authority (Capital Metro) and the Lone Star Rail District to expand evening and weekend service on Capital Metro's MetroRail red line, develop a regional High Capacity Transit System Plan, re-launch the Central Corridor Urban Rail program, and implement Capital Metro's MetroRapid bus rapid transit project.

We continue to work on a range of strategic transportation projects including traffic improvements to the Oak Hill Y, improvements to our Advanced Transportation Management System (master signal network), the extension of Pressler Street between Cesar Chavez and 5th Streets, expansion of the managed parking system in and around downtown, pedestrian and traffic improvements in the Rainey Street and South Congress Avenue neighborhoods, and expansion of the regional pedestrian and bicycle networks.

In addition to our project-based achievements, we continue to meet customer expectations in our regulatory responsibilities. The Right-of-Way division is exceeding revenue expectations as development in Austin continues to accelerate. Both the Vehicles for Hire and Parking Enforcement divisions continue to perform their duties efficiently and effectively. ATD was also recognized in the City's annual survey of local media providers as having an outstanding public information program.

In the following pages, I provide budget highlights for ATD's FY 2013-14 Budget. With this budget, I anticipate continued growth in activities throughout the transportation portfolio, with continued opportunity to partner with regional transportation providers to achieve mobility gains.

Robert Spillar, P.E.
Transportation Director

Budget Highlights

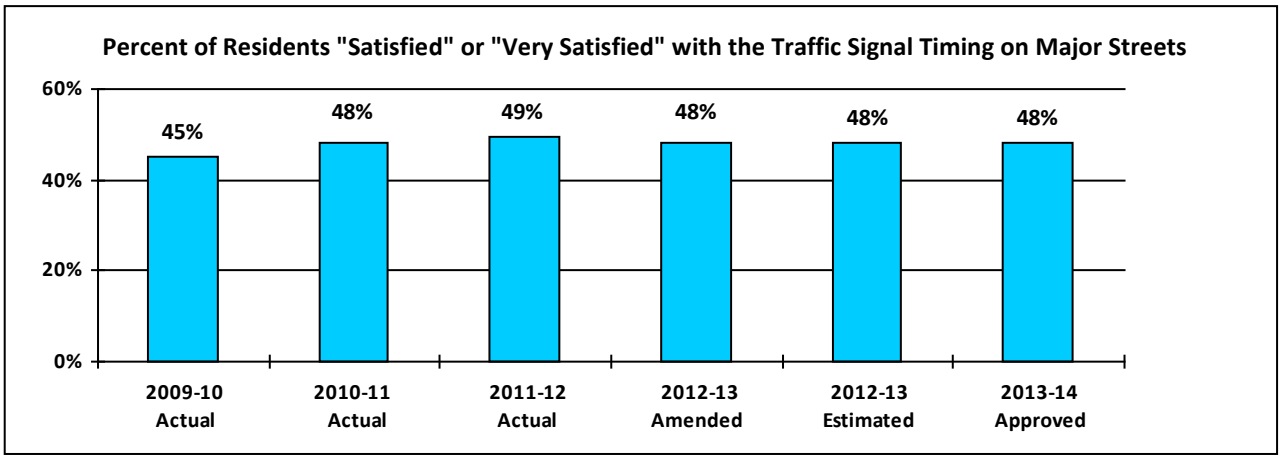
Revenue

The Austin Transportation Department (ATD) draws operating funds from both the Transportation Fund and the Parking Fund. These include primarily revenue from Right-of-Way Management (ROW) fees, the Transportation User fee and from management of the parking meter system. The portion of the Transportation Fund dedicated to ATD also includes a transfer from the General Fund to support strategic planning and fees waived by City Council. Since the Transportation Fund is jointly managed by the Public Works Department and ATD, additional detail on the management of that fund is provided in the chapter on Public Works.

For the FY 2013-14 Budget, ROW revenue is expected to increase by $0.4 million due to an anticipated increase in private development construction and the resulting increase in fees derived from permitting activities. A new capital improvement project barricade inspection fee has been implemented and may further increase revenue. These increases will be partially offset by a transfer of valet parking operations management and its associated revenue to the Parking Management Fund to consolidate parking activities into a single reporting structure.

Traffic Management

One of ATD's FY 2013-14 goals is to continue increasing the percent of residents "satisfied" or "very satisfied" with the traffic signal timing on major city streets. To continue meeting this goal, the Department will continue deploying Advanced Transportation Management System (ATMS) that will enhance walking, biking, riding transit and driving throughout Austin.



The budget includes an additional Maintenance Supervisor for the Transportation Markings division to reduce the number of employees per manager from a 1:20 ratio to 1:9. Two full-time Engineering Associates are also included for the Transportation Engineering division to work on citywide and regional engineering studies.

Right-of-Way Management and Special Events

As part of the City's One Stop Shop program, ATD's Right-of-Way Management division provides inspection, review and coordination services for activities within the right-of-way. The Special Events Management group within Right-of-Way Management supports the City's special events and the commercial organizations that produce them. The FY 2013-14 Budget includes two full-time Engineering Associates for the Special Events division to keep pace with the added number and scale of special events like Formula-1 that are coming to Austin and assist management of operations during the events such as road closures and special transit organization. An additional Senior Property Agent is also being added to enable the division to better keep pace with the increasing number of annual license agreements issued.

Support Services

The Support Services program provides administrative, financial and human resources support to the department. The FY 2013-14 Budget includes one full-time Administrative Specialist to assist with ongoing daily activities.

Capital Budget

The ATD Capital Improvement Program (CIP) seeks to meet the multimodal mobility needs of the community to relieve traffic congestion, improve citizen mobility and parking, reduce the number of vehicle miles traveled within the city, expand the use of alternative fuel vehicles, and address environmental and energy related issues caused by transportation. The combined Capital Budget for FY 2013-14 for ATD and the Public Works Department includes a total appropriation of $80.0 million and an active spending plan of $123 million. This funding allows for ATD to conduct corridor mobility improvements, arterial congestion and crash risk mitigation initiatives in the coming year.

Other Funds

Parking Management Fund

This Parking Management Fund gains revenue from pay stations, parking meters, and transportation permitting from taxicabs, chauffeurs and limousines. The revenue for the FY 2013-14 Budget is estimated to increase primarily from the rising number of metered parking spaces and the valet and car sharing activities. Of the parking revenue portion, collections from the West Campus and the Rainey Street Parking Benefit Districts are also expected for the first time in FY 2013-14.

A significant portion of the revenue realized is being reinvested back into the transportation system and in the downtown area through the capital program. Since becoming an enterprise fund in FY 2011-12, additional funds have been transferred to the CIP budget from the Parking Management Fund to provide for studying urban rail, implementation of the Wayfinding program, Great Streets reconstruction and other downtown and transportation initiatives. The FY 2013-14 Budget also includes a transfer to CIP for new purchases and replacements of parking meters and pay stations to allow for future parking meter maintenance and pay station needs.

The Parking Fund portion of the department's budget also includes the addition of staff to accommodate the increased parking management territory, meters and pay stations from the prior year. One full-time Parking Enforcement Officer is being added, along with one Parking Meter Technician position. One full-time Engineering Tech position is also being added to accommodate the transition of the Valet Parking Management and Residential Parking permit programs to the Parking Enterprise from the Transportation Fund.

IH-35 Parking Fund

The IH-35 Parking Fund's second full year of revenue collection is projected to remain flat for FY 2013-14. A slight decrease in expenditures is projected for FY 2013-14 due to use of internal parking enforcement officers rather than use of a contractor for revenue collection and enforcement. Renovation of the lot located underneath IH-35 included installation parking pay stations which are more efficient to operate and maintain.

Austin Transportation Significant Changes

Transportation Fund

Revenue Changes		Dollars
Increased revenue from higher Right of Way Management receipts due to private development activity, license agreement revenue, and general permitting.		$293,008

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$198,948
New Investments		
An additional Street & Drainage Maintenance Supervisor is being added to reduce the number of employees per manager from a 1:20 ratio to 1:9.	1.00	$78,710
An Engineering Associate C and one Engineering Technician C to assist with regional and special studies for the Traffic Engineering activity.	2.00	$160,402
Anti-graffiti film to cover street signs.		$60,000
A new Senior Property Agent to work with increased annual license agreements.	1.00	$82,108
An additional Engineering Associate C and an Engineering Associate A to assist with special events planning.	2.00	$166,386
An Administrative Specialist to assist the Office of the Director.	1.00	$64,075
Department Cost Drivers		
Vacancy savings increase by 1%		($93,533)

Parking Management Fund

Revenue Changes		Dollars
Increased revenue of $285,882 from pay stations and parking meters due to expanded areas of collection, an increase of $119,286 from expanded valet operations, an increase of $292,465 from car share and other revenue.		$756,033

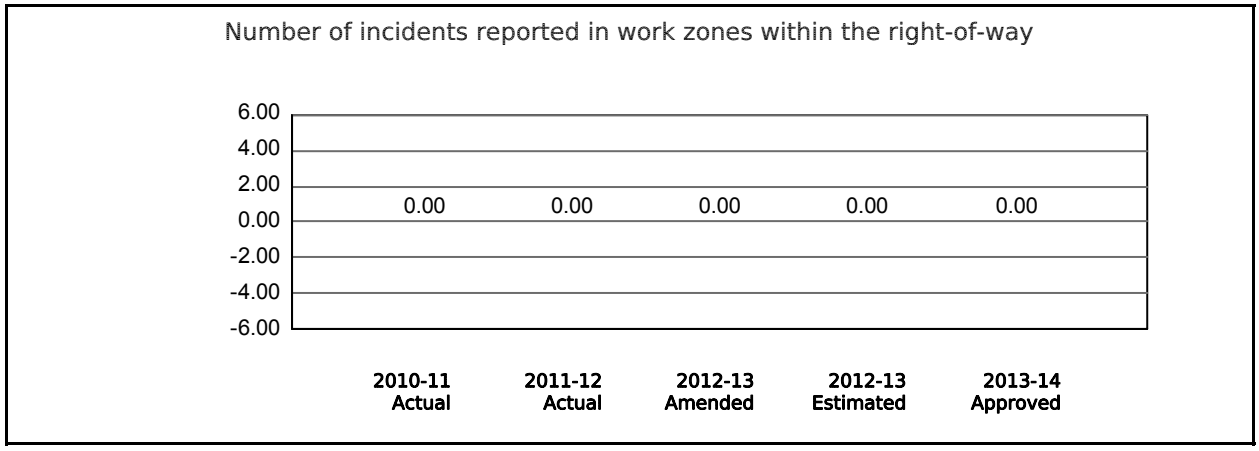
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$65,602

Expenditure Changes	FTEs	Dollars
Department Cost Drivers		
Increased costs for credit card fees, telephone costs, signage and meter parts.		$79,313
Vacancy savings increase by 1%.		($27,241)
New Investments		
An additional parking Enforcement Officer and a Parking Meter Technician to monitor and maintain additional managed parking spaces.	2.00	$98,487
An Engineering Tech C position to assist with Valet Management and the Residential Parking Program.	1.00	$69,512
New funding for the Clean Air Coalition partnership with the Capital Area Council of Governments (CAPCOG) for non-point source air pollution reduction education and outreach efforts.		$80,000
Transfers		
An increased transfer to the Transportation Fund is included for the downtown sidewalk cleaning program and department support services.		$510,500
The transfer to CIP for Transportation Initiatives is reduced for FY 2013-14.		($1,000,000)
Dedicated transfer to CIP for new purchases and replacements of parking meter and pay stations.		$100,000

Austin Transportation
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support activity is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	102,338	117,442	60,000	60,000	120,000
Transportation Fund	1,594,346	1,802,904	2,046,474	2,046,474	2,361,199
Total Requirements	$1,696,684	$1,920,346	$2,106,474	$2,106,474	$2,481,199
Full-Time Equivalents					
Transportation Fund	24.00	24.00	24.00	24.00	27.00
Total FTEs	24.00	24.00	24.00	24.00	27.00
Performance Measures					
Number of incidents reported in work zones within the right-of-way	0	0	0	0	0
Percent of site plan reviews completed on time	New Meas	72	90	90	90

Services

Excavation ROW review; Temporary traffic control review; Utility coordination; License agreements; Temporary traffic control inspections; Street cut minimization; ROW permits

Contact

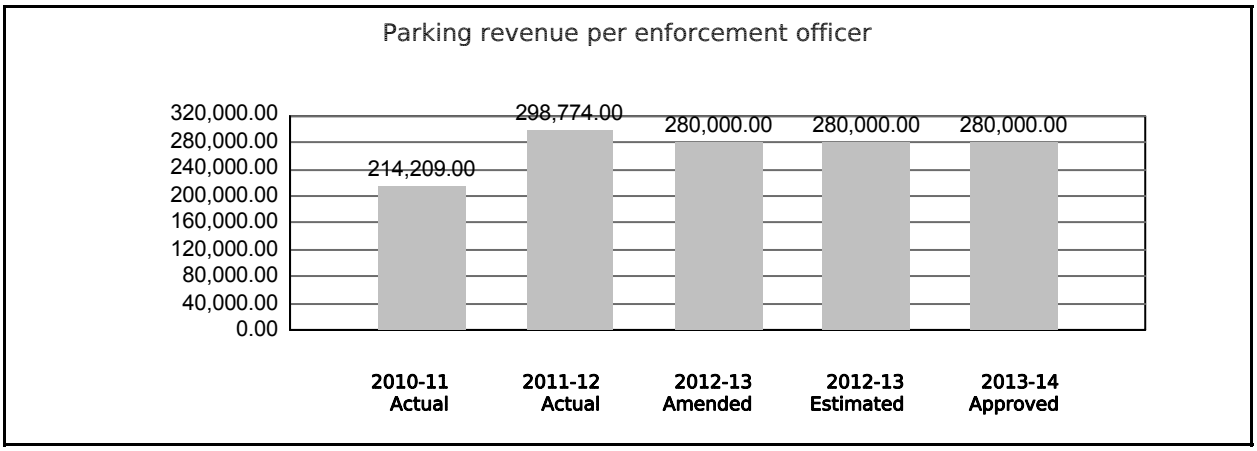
Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Parking Enterprise
Activity: Parking Management

The purpose of the Parking Management activity is to provide City on-street parking management for the community in order to meet its parking needs.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	122	172,084	0	114,059	0
Parking Management Fund	2,997,749	3,797,782	5,127,066	4,686,759	5,488,717
Total Requirements	$2,997,871	$3,969,865	$5,127,066	$4,800,818	$5,488,717
Full-Time Equivalents					
Parking Management Fund	44.00	46.00	48.50	48.50	49.50
Total FTEs	44.00	46.00	48.50	48.50	49.50
Performance Measures					
Cost per dollar of revenue generated	2.35	0.56	0.70	0.50	0.50
Parking revenue per enforcement officer	214,209	298,774	280,000	280,000	280,000

Services

Provide parking enforcement, provide parking meter maintenance, repair, installation, and fee collection; Develop and maintain parking regulations; regulating all vehicle for hire services including taxicabs, limousines, charters, shuttles, horse-drawn carriages and pedicabs, including vehicle inspections and issuing permits.

Contact

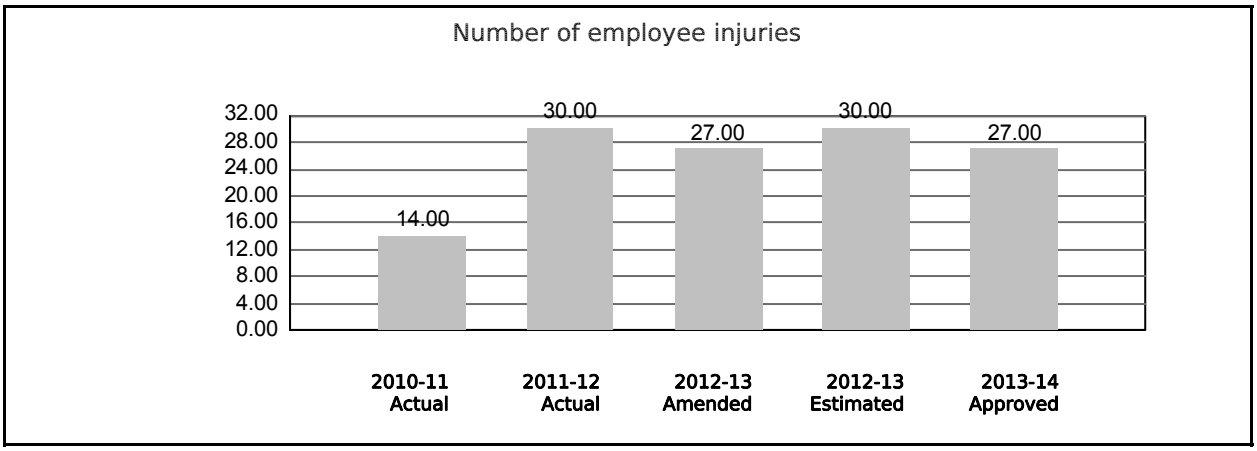
Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,881	7,567	0	0	0
Transportation Fund	935,412	1,058,249	1,275,884	1,316,472	1,466,574
Total Requirements	$937,293	$1,065,816	$1,275,884	$1,316,472	$1,466,574
Full-Time Equivalents					
Transportation Fund	8.00	9.00	11.00	11.00	12.00
Total FTEs	8.00	9.00	11.00	11.00	12.00
Performance Measures					
Average Annual Carbon Footprint	858	741	712	741	635
Employee Turnover Rate	1.47	6.10	4.06	4.06	2
Number of employee injuries	14	30	27	30	27
Sick leave hours used per 1,000 hours	32.40	37.50	34.19	34.19	35.41

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Contact

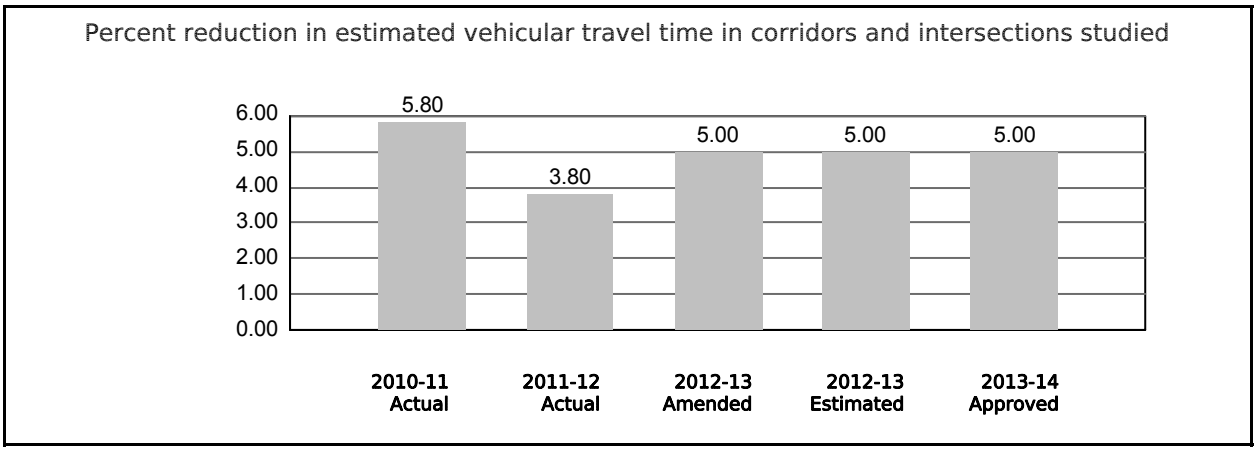
Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Traffic Management
Activity: Arterial Management

The purpose of the Arterial Management activity is to install and operate traffic signals for the public in order to provide for the safe and efficient movement of goods and people.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,326,978	899,602	1,127,500	1,127,500	1,127,500
Transportation Fund	1,186,440	2,221,321	2,275,594	2,276,194	2,346,737
Total Requirements	$2,513,418	$3,120,923	$3,403,094	$3,403,694	$3,474,237
Full-Time Equivalents					
Transportation Fund	26.00	29.00	29.00	29.00	29.00
Total FTEs	26.00	29.00	29.00	29.00	29.00
Performance Measures					
Number of signals retimed	New Meas	286	300	150	150
Number of traffic signals that received preventative maintenance	New Meas	652	900	400	300
Number of school-zone indicator signals that received preventative maintenance	***New Meas***	***218***	***160***	***300***	***90***
Percent of residents "satisfied" or "very satisfied" with the traffic flow on major streets	***28.50***	***26.50***	***39***	***39***	***39***
Percent of residents "satisfied" or "very satisfied" with the signal timing on major streets	***48***	***49.30***	***48***	***48***	***48***
Percent reduction in estimated vehicular travel time in corridors and intersections studied	***5.80***	***3.80***	***5***	***5***	***5***

Services

Synchronization of traffic signals/signal system; Installation and modification of traffic signals; Maintenance of traffic signals

Contact

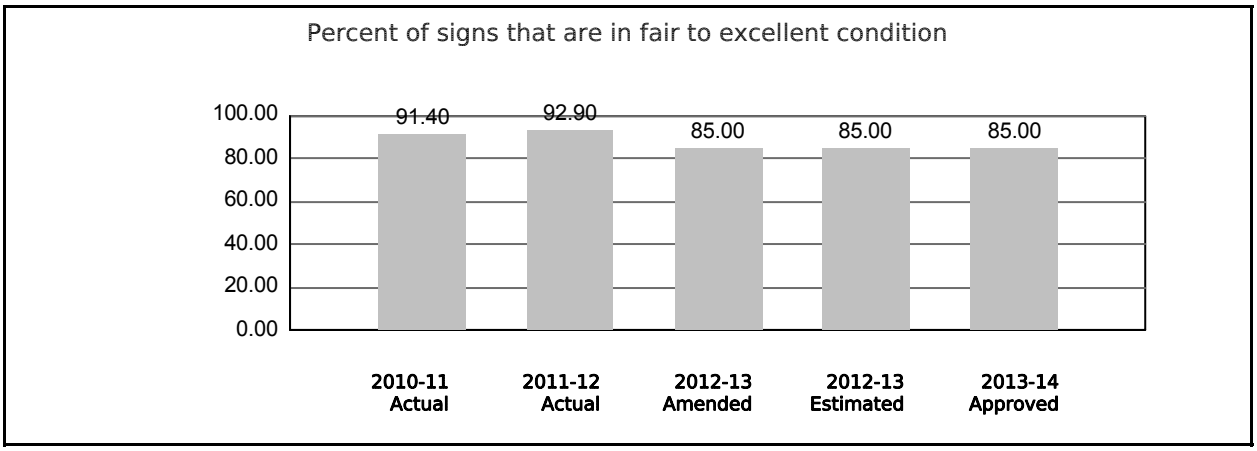
Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Traffic Management
Activity: Traffic Signs

The purpose of the Traffic Signs activity is to install and maintain signs for the public in order to provide for the safe and efficient movement of goods and people.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	68,586	71,254	158,642	158,642	158,642
Transportation Fund	2,238,804	1,709,517	1,675,955	1,675,955	1,750,232
Total Requirements	$2,307,390	$1,780,771	$1,834,597	$1,834,597	$1,908,874
Full-Time Equivalents					
Transportation Fund	15.00	15.00	17.00	17.00	17.00
Total FTEs	15.00	15.00	17.00	17.00	17.00
Performance Measures					
Number of new signs installed	1,812	3,834	4,000	4,000	4,000
Number of sign requests received	New Meas	1,789	1,800	1,800	1,800
Number of existing signs installed/maintained	New Meas	17,012	18,000	18,000	18,000
Percent of signs that are in fair to excellent condition	***91.40***	***92.90***	***85***	***85***	***85***

Services

Install transportation signs; Remove signs; Fabricate signs

Contact

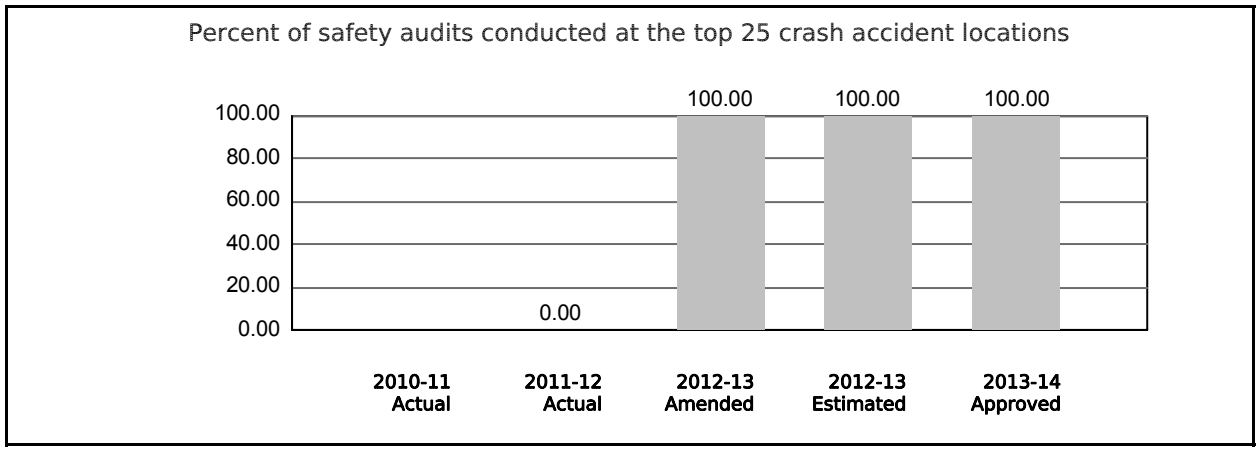
Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Traffic Management
Activity: Transportation Engineering

The purpose of the Transportation Engineering activity is to investigate, analyze, recommend, design, and implement transportation system improvements for the community in order to respond to mobility and safety concerns.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	99,383	197,184	223,642	223,642	223,642
Transportation Fund	1,117,692	1,174,190	1,229,378	1,229,378	1,458,408
Total Requirements	$1,217,075	$1,371,374	$1,453,020	$1,453,020	$1,682,050
Full-Time Equivalents					
Transportation Fund	14.00	14.00	14.00	14.00	16.00
Total FTEs	14.00	14.00	14.00	14.00	16.00
Performance Measures					
Number of safety audits conducted for each top accident location	***New Meas***	***65***	***25***	***25***	***25***
Number of traffic fatalities	***54***	***65***	***50***	***50***	***50***
Percent of safety audits conducted at the top 25 crash accident locations	New Meas	0	100	100	100

Services

Conduct safety studies; Conduct special studies; Provide CIP management; Select neighborhood traffic calming project areas; Meet with neighborhoods and develop neighborhood traffic calming plans; work with neighborhoods to plan and install traffic calming projects; Install neighborhood traffic calming devices; Investigate citizen requests for traffic control devices; Evaluate and implement residential permit parking requests

Contact

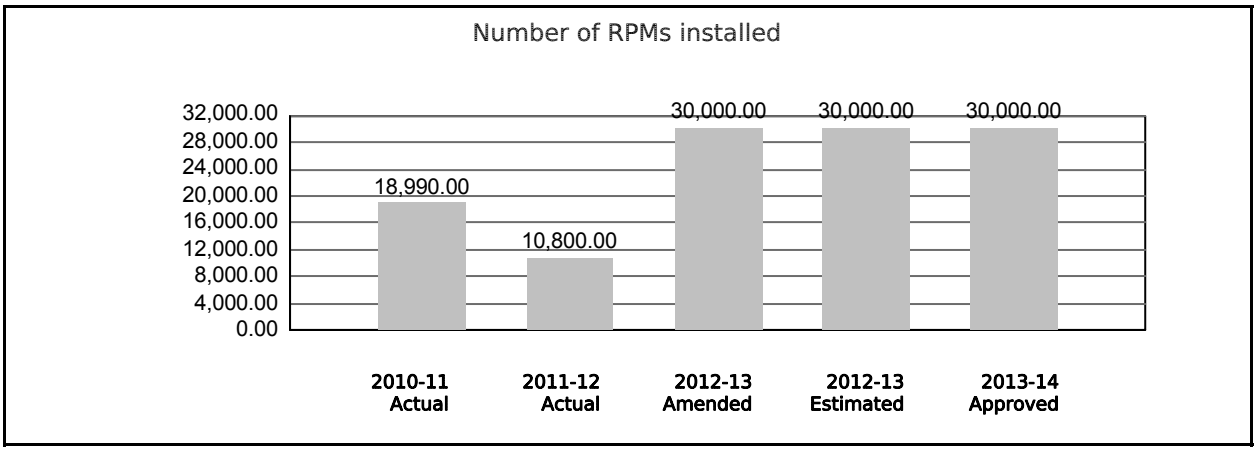
Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Traffic Management
Activity: Transportation Markings

The purpose of the Traffic Markings activity is to install markings for the public in order to provide for the safe and efficient movement of goods and people.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	174,133	112,591	177,642	177,642	177,642
Transportation Fund	1,640,892	1,734,318	2,040,932	2,040,932	2,127,930
Total Requirements	$1,815,025	$1,846,909	$2,218,574	$2,218,574	$2,305,572
Full-Time Equivalents					
Transportation Fund	23.00	22.00	23.00	23.00	23.00
Total FTEs	23.00	22.00	23.00	23.00	23.00
Performance Measures					
Cost per RPM installed	No Data	4	2	4	2
Cost per mile of striping	No Data	225	275	400	400
Number of specialty markings installed	New Meas	1,168	1,400	2,000	1,400
Number of crosswalks installed new for S&B	New Meas	New Meas	New Meas	New Meas	910
Number of miles of markings installed new for S&B	New Meas	New Meas	New Meas	New Meas	536
Number of RPMs installed	18,990	10,800	30,000	30,000	30,000
Number of miles of markings maintained for ATD	New Meas	724	825	825	825
Number of crosswalks maintained for ATD	New Meas	966	1,250	1,250	1,250

Services

Installation of line traffic markings, crosswalks, parking stalls, arrows, legends, and raised pavement markers

Contact

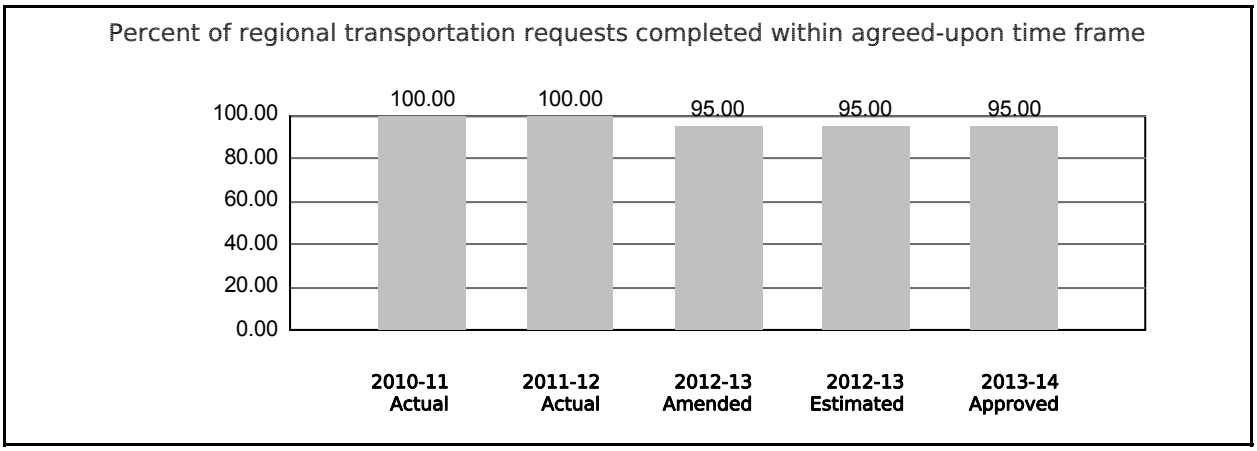
Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Transportation Project Development
Activity: Strategic Transportation Planning

The purpose of the Strategic Transportation Planning activity is to review land use, capital improvements, and growth patterns to enable the community to create a long range transportation plan to guide development and investment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	45,051	177,938	125,000	125,000	215,000
Parking Management Fund	0	0	0	0	352,727
Transportation Fund	305,934	298,052	492,981	492,981	505,326
Total Requirements	$350,985	$475,990	$617,981	$617,981	$1,073,053
Full-Time Equivalents					
Parking Management Fund	0.00	0.00	0.00	0.00	2.00
Transportation Fund	6.00	6.00	6.00	6.00	6.00
Total FTEs	6.00	6.00	6.00	6.00	8.00
Performance Measures					
Number of persons attending Air Quality outreach and education events	New Meas	New Meas	New Meas	New Meas	800
Number of regional transportation requests completed	143	110	90	90	90
Number of transportation related meetings staffed and technical support provided	147	135	15	20	15
Percent of Non-Single Occupant Driver Means to Work - citywide	New Meas	New Meas	New Meas	New Meas	28
Percent of regional transportation requests completed within agreed-upon time frame	100	100	95	95	95

Services

Austin Metropolitan Area Transportation Plan (AMATP); Multi-jurisdictional, regional and private sector transportation planning; Participate in CAMPO regional transportation planning and coordinate representation of City actions/issues; Transportation studies to support AMATP; Non-point source air quality mitigation

Contact

Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Parking Management Fund	1,644,443	2,626,834	4,980,868	4,985,124	4,662,498
Total Requirements	$1,644,443	$2,626,834	$4,980,868	$4,985,124	$4,662,498

Contact

Anthony Segura, Business Process Consultant, 512-974-7625

Bold/Italicized Measure = Key Indicator

Austin Transportation - 2013-14

Parking Management Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
PARKING ENTERPRISE										
Parking Management	$2,997,749	44.00	$3,797,782	46.00	$5,127,066	48.50	$4,686,759	48.50	$5,488,717	49.50
Subtotal	**$2,997,749**	**44.00**	**$3,797,782**	**46.00**	**$5,127,066**	**48.50**	**$4,686,759**	**48.50**	**$5,488,717**	**49.50**
TRANSPORTATION PROJECT DEVELOPMENT										
Strategic Transportation Planning	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$352,727	2.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$352,727**	**2.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$74,912	0.00	$345,015	0.00	$14,120	0.00	$18,376	0.00	$40,371	0.00
Transfers	$1,569,531	0.00	$2,281,819	0.00	$4,966,748	0.00	$4,966,748	0.00	$4,622,127	0.00
Subtotal	**$1,644,444**	**0.00**	**$2,626,834**	**0.00**	**$4,980,868**	**0.00**	**$4,985,124**	**0.00**	**$4,662,498**	**0.00**
Total	**$4,642,193**	**44.00**	**$6,424,616**	**46.00**	**$10,107,934**	**48.50**	**$9,671,883**	**48.50**	**$10,503,942**	**51.50**

Austin Transportation - 2013-14

Transportation Fund

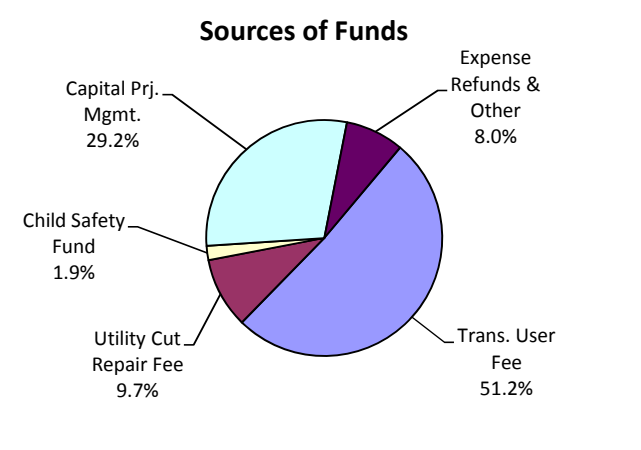
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ONE STOP SHOP										
Inspection, Review, and Support	$1,594,346	24.00	$1,802,904	24.00	$2,046,474	24.00	$2,046,474	24.00	$2,361,199	27.00
Subtotal	**$1,594,346**	**24.00**	**$1,802,904**	**24.00**	**$2,046,474**	**24.00**	**$2,046,474**	**24.00**	**$2,361,199**	**27.00**
TRAFFIC MANAGEMENT										
Arterial Management	$1,186,440	26.00	$2,221,321	29.00	$2,275,594	29.00	$2,276,194	29.00	$2,346,737	29.00
Traffic Signs	$2,238,804	15.00	$1,709,517	15.00	$1,675,955	17.00	$1,675,955	17.00	$1,750,232	17.00
Transportation Engineering	$1,117,692	14.00	$1,174,190	14.00	$1,229,378	14.00	$1,229,378	14.00	$1,458,408	16.00
Transportation Markings	$1,640,892	23.00	$1,734,318	22.00	$2,040,932	23.00	$2,040,932	23.00	$2,127,930	23.00
Subtotal	**$6,183,827**	**78.00**	**$6,839,346**	**80.00**	**$7,221,859**	**83.00**	**$7,222,459**	**83.00**	**$7,683,307**	**85.00**
TRANSPORTATION PROJECT DEVELOPMENT										
Strategic Transportation Planning	$305,934	6.00	$298,052	6.00	$492,981	6.00	$492,981	6.00	$505,326	6.00
Subtotal	**$305,934**	**6.00**	**$298,052**	**6.00**	**$492,981**	**6.00**	**$492,981**	**6.00**	**$505,326**	**6.00**
SUPPORT SERVICES										
Departmental Support Services	$935,412	8.00	$1,058,249	9.00	$1,275,884	11.00	$1,316,472	11.00	$1,466,574	12.00
Subtotal	**$935,412**	**8.00**	**$1,058,249**	**9.00**	**$1,275,884**	**11.00**	**$1,316,472**	**11.00**	**$1,466,574**	**12.00**
Total	**$9,019,520**	**116.00**	**$9,998,551**	**119.00**	**$11,037,198**	**124.00**	**$11,078,386**	**124.00**	**$12,016,406**	**130.00**

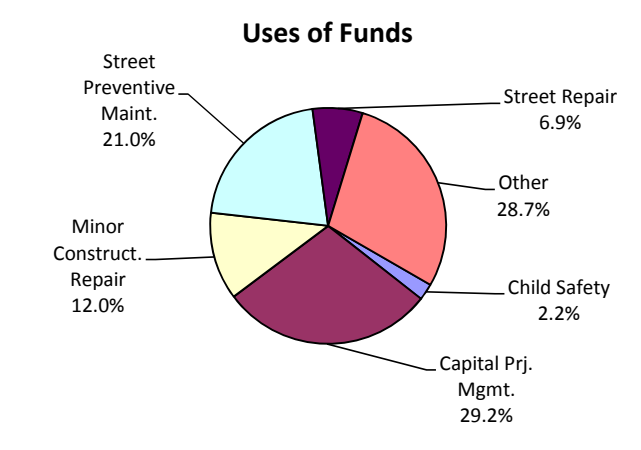
Austin Transportation - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ONE STOP SHOP										
Inspection, Review, and Support	$102,338	0.00	$117,442	0.00	$60,000	0.00	$60,000	0.00	$120,000	0.00
Subtotal	**$102,338**	**0.00**	**$117,442**	**0.00**	**$60,000**	**0.00**	**$60,000**	**0.00**	**$120,000**	**0.00**
PARKING ENTERPRISE										
Parking Management	$122	0.00	$172,084	0.00	$0	0.00	$114,059	0.00	$0	0.00
Subtotal	**$122**	**0.00**	**$172,084**	**0.00**	**$0**	**0.00**	**$114,059**	**0.00**	**$0**	**0.00**
TRAFFIC MANAGEMENT										
Arterial Management	$1,326,978	0.00	$899,602	0.00	$1,127,500	0.00	$1,127,500	0.00	$1,127,500	0.00
Traffic Signs	$68,586	0.00	$71,254	0.00	$158,642	0.00	$158,642	0.00	$158,642	0.00
Transportation Engineering	$99,383	0.00	$197,184	0.00	$223,642	0.00	$223,642	0.00	$223,642	0.00
Transportation Markings	$174,133	0.00	$112,591	0.00	$177,642	0.00	$177,642	0.00	$177,642	0.00
Subtotal	**$1,669,080**	**0.00**	**$1,280,630**	**0.00**	**$1,687,426**	**0.00**	**$1,687,426**	**0.00**	**$1,687,426**	**0.00**
TRANSPORTATION PROJECT DEVELOPMENT										
Strategic Transportation Planning	$45,051	0.00	$177,938	0.00	$125,000	0.00	$125,000	0.00	$215,000	0.00
Subtotal	**$45,051**	**0.00**	**$177,938**	**0.00**	**$125,000**	**0.00**	**$125,000**	**0.00**	**$215,000**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$1,881	0.00	$7,567	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$1,881**	**0.00**	**$7,567**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$1,818,473**	**0.00**	**$1,755,660**	**0.00**	**$1,872,426**	**0.00**	**$1,986,485**	**0.00**	**$2,022,426**	**0.00**

Public Works





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Transportation Fund					
Revenue	50,430,354	$52,975,637	$53,544,660	$54,609,696	$55,602,476
Transfers In	$1,665,385	$1,875,385	$410,000	$410,000	$920,500
Requirements	$43,157,690	$47,587,127	$52,281,758	$51,674,335	$55,710,040
Full-Time Equivalents (FTEs)	234.00	257.00	264.00	264.00	313.00
Capital Projects Management Fund					
Revenue	$23,463,195	$24,605,147	$24,436,500	$23,911,325	$26,552,942
Requirements	$23,058,287	$23,235,798	$24,620,470	$23,375,991	$26,319,607
Full-Time Equivalents (FTEs)	190.00	190.00	193.00	193.00	201.00
Child Safety Fund					
Revenue	$1,486,723	$1,725,025	$1,605,000	$1,605,000	$1,776,776
Requirements	$1,654,767	$1,723,205	$1,851,612	$1,851,612	$2,027,627
Full-Time Equivalents (FTEs)	4.00	4.00	7.00	7.00	9.00
Expense Refunds	$2,797,713	$3,272,926	$2,454,878	$3,102,137	$6,104,360
Grants					
Requirements	$1,748,093	$1,510,200	$38,835	$38,835	$0
Total Budget	$72,416,550	$77,329,256	$81,247,553	$80,042,910	$90,161,634

Public Works
Organization by Program and Activity for 2014

Bicycle and Pedestrian Infrastructure

Bicycle & Pedestrian Infrastructure Mgmt.

Bridge Maintenance

Bridge Maintenance

Capital Projects Delivery

CIP Inspections
Engineering Services
Project Management

Child Safety

Safety Education
School Crossing Guards
School Infrastructure

Minor Construction and Repair

Concrete Repair & Construction
Utility Excavation Repair

One Stop Shop

Inspection, Review, and Support

Quality & Standards Management

Program Management
Surveying Services

Right-of-Way Maintenance

Off-Street R-O-W Maintenance

Street Preventive Maintenance

Asphalt Overlay
Crack Seal Resurfacing
Infrastructure Management
Seal Coat

Street Repair

Routine Roadway & Alley Maintenance

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Public Works
Mission and Goals for 2014

Mission

The mission of the Public Works Department is to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems that support an exceptional quality of life in an environmentally sustainable manner.

Goals

Ensure a safe and efficient multi-modal transportation system and increase the connectivity and accessibility of the City through the construction and repair of sidewalks, ramps, and bicycle facilities.

- Improve the overall condition of roadways to greater than 85% in satisfactory condition or better by 2019.
- Apply preventive maintenance applications to 10% of the street inventory annually.
- Construct 39,800 linear feet of new sidewalks and 500 new curb ramps.
- Install 39 miles of new and upgraded bicycle lanes.

Provide safe routes to and from school for our children.

- Provide crossing guard coverage at all designated school crossings 100% of the time.

Deliver capital improvement projects on behalf of City agencies, achieving the quality definitions of scope, schedule, and cost.

- Complete 80% of managed projects managed in accordance with the accepted baseline schedule.
- Manage work so that non-user requested change orders make up less than 5% of the total project cost.
- Maintain project management costs within 4% of total project cost.
- Inspect projects so that the cost of inspection is within 5% of the construction cost and that no less than 80% of the inspected projects pass the one-year warranty inspection without significant construction deficiencies.

Public Works

Message from the Director

The Public Works Department (PWD) provides an array of services, projects, programs and maintenance activities for Austin's residents and businesses. The four primary service areas are street and bridge maintenance and repair; design and delivery of capital improvement projects; neighborhood connectivity activities including the planning and construction of bicycle and pedestrian facilities; and implementation of the child safety program including school zone improvement projects and school zone crossing guards. Service delivery in these areas are challenged by an aging and expanding roadway infrastructure, continued growth of the city of Austin's geographic area, and uncertainties in the costs of materials. PWD will continue to implement creative, innovative and sustainable strategies to address the City's needs for mobility, safety, and facilities development that obtain the best value for the resources available. In recognition of these efforts, PWD has received more than 20 major regional, state, and national awards over the past 18 months.

For FY 2013-14, Public Works will continue to provide street and bridge improvements and maintain the transportation network of projects which are funded by the City's Transportation Fund. For FY 2013-14, the department will not be recommending an increase to the Transportation User Fee. Revenue generated by the current rate is sufficient to cover expenditures planned for FY 2013-14 enabling the department to continue to provide for traditional and innovative maintenance, new approaches to traffic calming, and partial-depth reconstruction of City streets to extend the lifespan of our roadways. In addition, the Department is expanding its use of recycled and reclaimed materials as well as implementing strategies to reduce vehicle and equipment emissions which will continue to reduce the environmental impact of our operations.

The department will continue its capital construction activities in FY 2013-14 and continue to work on several iconic projects. The Boardwalk at Lady Bird Lake, started in late FY 2012-13, remains in full construction mode and the new Central Library will be under construction in FY 2013-14. The Department will also continue its street reconstruction program. Utilities replacements, flood control projects, and additional capital projects are all on the horizon for FY 2013-14 due to the passage of the Transportation bond proposition in November 2012. Funding to support the implementation of these capital projects is handled through the Capital Project Management Fund, an internal service fund set up to account for the staff and other resources necessary to deliver projects.

The third and last fund for which PWD is responsible is the Child Safety Fund (CSF). The CSF receives revenue from vehicle registrations and from traffic violations that occur in school zones and is used to provide for crossing guards and school zone safety improvements. It is through this fund that the City can advance the safety of children as they commute to and from school.

Howard Lazarus, P.E

Public Works Director

Budget Highlights

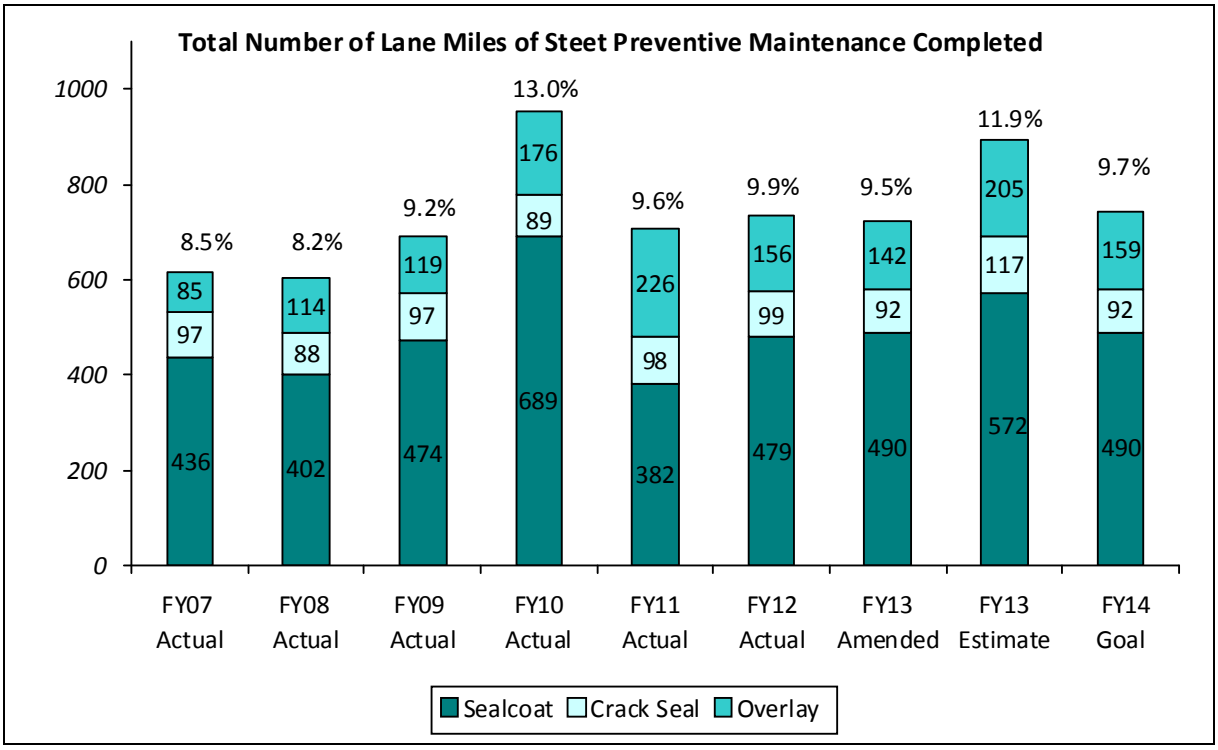
The Public Works Transportation Fund

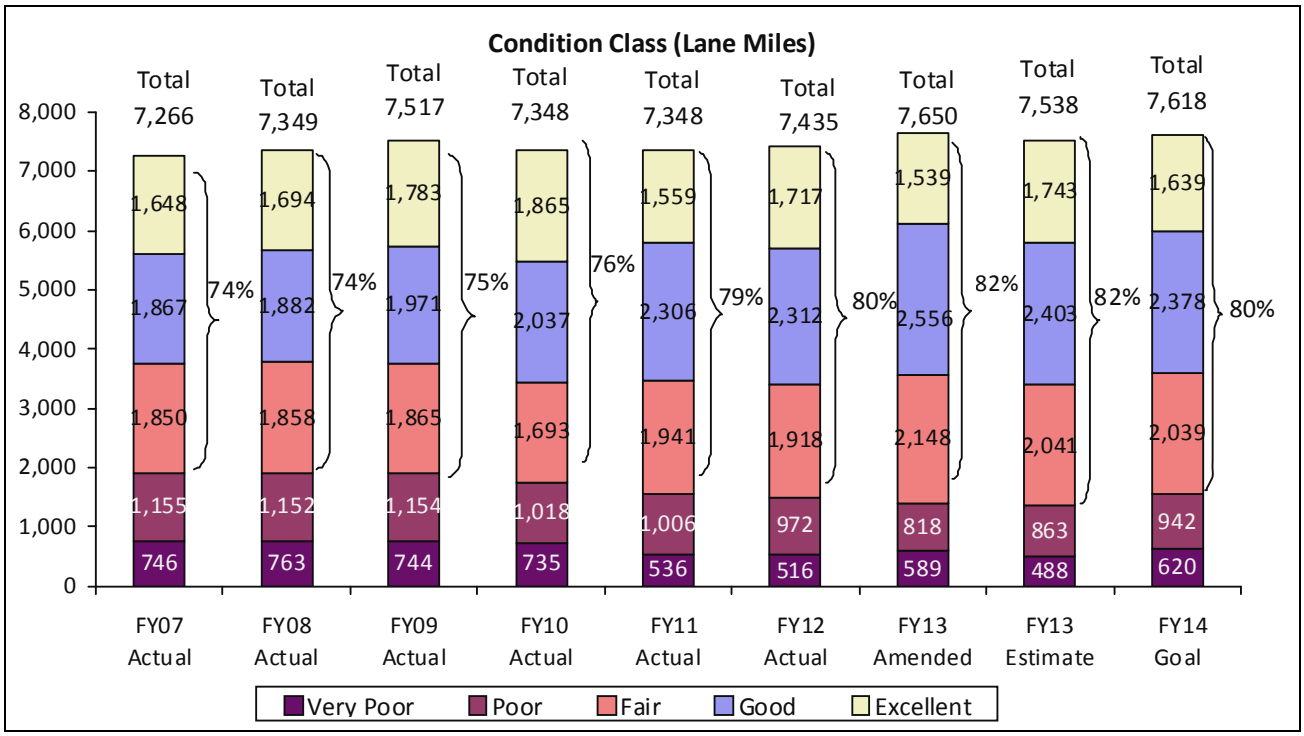
The Public Works Transportation Fund derives its revenue from the Transportation User fee, utility cut repair charges, the General Fund and miscellaneous other revenue. The total available funding for FY 2013-14 is $56.5 million which is $2.5 million higher than FY 2012-13. The revenue increase is primarily due to the increase in Austin's population and an increase in the number of utility cut repairs. There are two transfers into the Public Works Transportation Fund. The Parking Management Fund transfers $920,500 to the fund for support services such as accounts payable and receivable, personnel services and budget development. In addition, the Parking Management Fund provides funding to enhance downtown sidewalk maintenance activities. The General Fund transfer, set at $852,536 for FY 2013-14, provides partial support for the Austin Transportation Department (ATD) and is discussed in more detail in ATD's budget highlights.

The Public Works Transportation Fund budget includes nine programs for the development, design, construction, and maintenance of the City's infrastructure. The budget includes requirements of $55.7 million, an increase of approximately $3.4 million over the prior year. The budget increase is due mainly to 48.0 new positions. A position transferring in from the Capital Projects Management Fund (CPMF), other personnel and citywide base costs increases, and a reallocation between programs in funding for contracted asphalt overlay street treatment for Street Preventative Maintenance also are contributing to the increased budget.

Street Preventive Maintenance

In FY 2011-12 the Department achieved its long-standing goal of 80% of lane miles in fair to excellent condition, six years earlier than the established goal. The following chart identifies the type of applications that PWD uses in its street maintenance activities. The chart on the following page identifies the number and condition of lane miles, along with their rated condition. The Street Preventive Maintenance Program is requesting an in-house street milling crew (5.0 FTEs). This in-house support should increase the number of lane miles completed by staff, decrease the amount spent on contracted lane miles and ensure the high condition of the roadways is maintained.





Concrete Repair and Construction Program

The Concrete Repair and Construction Program is requesting two additional work crews: one for asphalt repairs and one for concrete repairs. The addition of these crews will allow the department to complete excavation repairs in four weeks, rather than the current thirty-two weeks and eliminate the backlog of needed repairs. A total of 12.0 FTEs are needed to establish these two crews.

PWD is also requesting an additional concrete crew (14.0 FTEs) and an additional neighborhood connectivity concrete infrastructure crew (10.0 FTEs). The concrete crew is needed to meet the continuing demand for sidewalk, curb and gutter repairs. The infrastructure crew will focus on capital projects and implement a program where the department contracts with the Capital Metropolitan Transportation Authority to renovate bus stops and shelters compliant with the Americans with Disabilities Act (ADA) requirements. The cost for these two crews will be offset by CIP and Capital Metropolitan Transportation Authority (CMTA) funding sources. The Neighborhood Connectivity Program is also requesting one Engineer B position (1.0 FTE) to assist in coordinating the increased concrete work.

Support Services Program

A total of 6.0 new FTEs are being added to the Support Services program to address increased workload in human resources, budget, accounting and finance. A Business Systems Analyst Senior position is transferring from the CPMF to the Public Works' portion of the Transportation Fund.

Transfers

In FY 2013-14 the Public Works Department is recommending that the Budget include transfers into sub-accounts for CIP activities. These transfers include: $3.0 million for Street Preventive Maintenance, $250,000 for Sidewalk repairs, $250,000 for facility improvements, $380,000 for technology upgrades, $150,000 for bicycle street markings and signage, and $150,000 for traffic signal replacement. There is also an increase of $369,468 in GO Debt Service for additional vehicles.

Other Funds

Capital Projects Management Fund

The CPMF is an internal service fund that accounts for the project delivery costs of engineering, construction and inspection costs for the City of Austin Capital Improvement Program. For FY 2013-14, revenue is projected to increase by $2.2 million from $24.4 million to $26.6 million. This revenue increase is due to the recently approved 2012 Bond Program and the increased workload associated with delivering the Bond program. The Public Works Department received funding for Transportation and Mobility improvements and will manage projects for other new facilities, renovations, and expansion projects for Parks and Recreation, Public Safety, and also Library.

The CPMF budget includes four programs—Capital Projects Delivery, Quality and Standards Management, Support Services and Transfer & Other Requirements —and includes requirements of $26.3 million, an increase of approximately $1.7 million. Increased expenses include approximately $192,000 in base costs for insurance, wage adjustments, and other citywide support costs. In response to an increase in workload, 9.0 FTEs are being added throughout the 3 programs. The increase is mainly related to ongoing support, project mapping, the Sidewalk Master Plan, ADA compliance and the 2012 Bond program. In addition, one position, a Business Systems Analyst Senior, is transferring to the Public Works' portion of the Transportation Fund. Capital items added to the Budget include $244,000 for five replacement and two new vehicles for the Construction Inspection Division.

Child Safety Fund

The revenue for the Child Safety Fund (CSF) is projected to increase by approximately $200,000 from $1.6 million to $1.8 million. The increase in funding is mainly due to an increase in county revenue for City traffic violations and county vehicle registration fees.

The CSF budget of $2.0 million includes two programs: Child Safety and Transfers & Other Requirements. This includes an increase of approximately $172,000 for base cost increases for insurance and wage adjustments. In addition, funding is added to convert two temporary training specialists to full-time City employees, to purchase one vehicle, and to increase wages for seasonal crossing guard by 3%.

Public Works
Significant Changes

Transportation Fund

Revenue Changes	Dollars
Increased revenue from the transportation user fee due to a general increase in the population.	$891,130
Increased revenue from the Utility Cut Repair fee due to an increase in utility excavation repairs.	$1,216,686
Increased revenue from the Parking Management Fund transfer related to costs associated with downtown sidewalk maintenance.	$510,500

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$405,301
Fleet fuel charges and fleet preventative maintenance costs increased based on department consumption.		$180,154
Increases in transfers to CTECC, Communications and Technology Management, Workers' Compensation, Radio Communications, and Accrued Payroll.		$399,580
Increase to City Administrative Support.		$643,220
Decreased in transfers for UCSO Billing Support for billing the Transportation User Fee and Trunked Radio.		($170,399)
GO Debt Service transfer increased to purchase vehicles.		$369,468
Funding increase for 311 Call Center allocation.		$250,000
Department Cost Drivers		
Vacancy savings increased by 1% on the dias.		($215,925)
Vendor costs for asphalt mix increased.		$629,200
New Investments		
Reallocate funding by decreasing program requirements for contracted asphalt overlay street treatment and increasing Transfers and Other Requirements for Street CIP.		($244,473)
Add one additional in-house street milling crew to increase the number of lane miles completed.	5.00	$613,635
Add two additional working crews, one for asphalt repairs and one for concrete repairs, to complete utility excavation repairs in four weeks.	12.00	$1,153,137

Expenditure Changes	FTEs	Dollars
Add a concrete crew to meet the continuing demand for sidewalk, curb and gutter repairs; costs are offset by capital improvement project funding.	14.00	($498,245)
Add a dedicated neighborhood connectivity concrete infrastructure crew for new construction and to address ADA sidewalk compliance; costs are offset by CIP and Capital Metropolitan Transportation Authority funding sources.	10.00	($626,544)
An addition of an Engineer B position to the Neighborhood Connectivity Program to assist with implementing the sidewalk and bicycle master plans.	1.00	$106,444
An addition of a Financial Consultant to assist with the growing grant programs.	1.00	$106,733
A Human Resources Supervisor, a Human Resources Advisor, a vehicle for daily mail runs, and inflationary increases for contractuals, commodities and computer hardware.	2.00	$212,414
A Business Systems Analyst Senior position is transferring from the Capital Projects Management Fund to the Transportation Fund.	1.00	$101,061
Three new positions and related commodity costs for marketing and public outreach, records management and administrative support.	3.00	$252,924
Creation of a training and career progression program.		$257,750
A net effect to CIP funding for maintenance to the City's infrastructure for bicycle markings replacement, traffic signal replacement, Public Works technology, sidewalks and facilities.		$200,000
Decrease funding for Bad Debt Requirements.		($200,420)

Capital Project Management Fund

Revenue Changes	Dollars
Increased revenue from CIP project charges based on the estimated number of projects for the upcoming fiscal year.	$2,140,442

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$393,357
Decrease to City Administrative Support.		($114,548)
Increase in transfers for accrued payroll, Communications and Technology Management, CTECC, wireless, fuel, maintenance, and trunk radio.		$106,468
Department Cost Drivers		
Vacancy savings increased by 1% on the dias.		($195,813)
New Investments		
Five replacement vehicles and two new vehicles for the Construction Inspection Division.		$244,000
Three Project Managers for the 2012 Bond Program, Sidewalk Master Plan, and Lead Asbestos and Mold program.	3.00	$376,086

Expenditure Changes	FTEs	Dollars
One Administrative Specialist position to assist with project delivery efforts.	1.00	$64,075
A Graduate Engineer and a Project Coordinator for the Renew Austin program.	2.00	$196,416
One Geographic Information System Technician to respond to the increase in projects using GIS mapping documents.	1.00	$64,075
One Project Coordinator position for the Neighborhood Partnering Program.	1.00	$95,673
Contractuals and commodities for Support Services.		$146,558
Transfer a Business Systems Analyst Sr. to the Transportation Fund and add one Business Systems Analyst Sr. to work on engineering specific software programs.	(1.00)	($100,716)
Transfer a Business Systems Analyst Sr. to the Transportation Fund and add one Business Systems Analyst Sr. to work on engineering specific software programs.	1.00	$100,744

Child Safety Fund

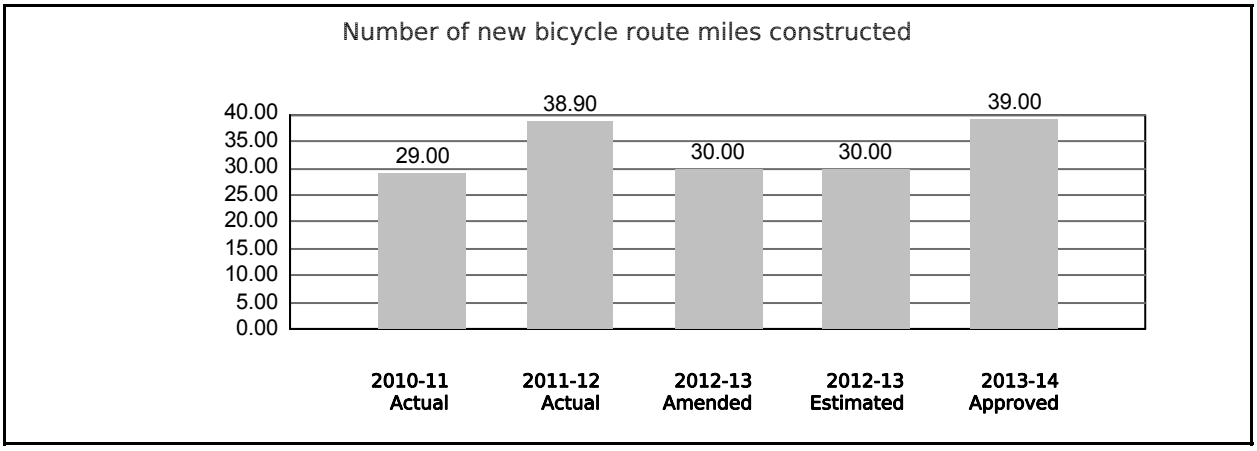
Revenue Changes	Dollars
Increased revenue from parking citations and vehicle registration fees due to a general increase in the population.	$175,589

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$11,646
New Investments		
One new vehicle for child safety trainers.		$22,000
3.0% wage increase for seasonal crossing guard employees.		$86,102
Convert two temporary Program Specialists to full-time City employees.	2.00	$75,148

Public Works
Budget Detail by Activity

Program: Bicycle and Pedestrian Infrastructure
Activity: Bicycle & Pedestrian Infrastructure Mgmt.

The purpose of the Bicycle and Pedestrian Infrastructure Management activity is to plan and construct bicycle, pedestrian and road projects where appropriate and to work with TxDOT, Travis County and CAMPO on multi-modal facilities.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	59,365	84,294	51,300	51,300	50,000
Grants	1,748,093	1,510,200	0	0	0
Transportation Fund	334,202	404,132	420,458	444,752	552,111
Total Requirements	$2,141,660	$1,998,626	$471,758	$496,052	$602,111
Full-Time Equivalents					
Transportation Fund	4.75	4.75	4.75	4.75	5.75
Total FTEs	4.75	4.75	4.75	4.75	5.75
Performance Measures					
% Bicycle Mode Split for the Journey to Work	New Meas	New Meas	New Meas	New Meas	2.20
% increase of priority one bicycle routes complete	2.90	2.58	1.37	1.37	2.60
Linear feet of sidewalks repaired or replaced to meet ADA requirements	45,000	26,849	32,000	32,000	27,000
Linear feet of new ADA sidewalk constructed to fill in gaps in the sidewalk network	12,800	39,726	15,000	15,000	39,800
Number of new bicycle route miles constructed	***29***	***38.90***	***30***	***30***	***39***
Number of curb ramps constructed	***200***	***499***	***230***	***230***	***500***

Services

Prepare/implement the Pedestrian Plan and the ADA Master Plan; Coordinate implementation of road, bike, pedestrian and access projects with TxDOT and Travis County; Develop, program and construct bicycle lanes and routes, curb ramps and sidewalks; Develop off-street paths and trails; Analyze adopted Bicycle Plan route miles; Provide bicycle racks and other parking facilities; Promote pedestrian and bicycle friendly street design

Contact

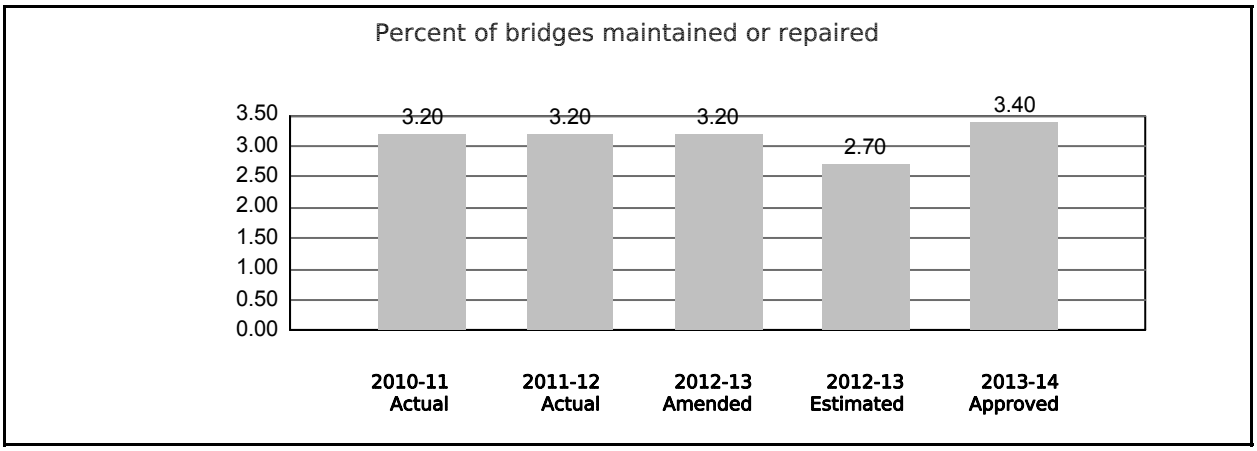
Michael Curtis, Division Manager, 512-974-7056

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Bridge Maintenance
Activity: Bridge Maintenance

The purpose of the Bridge Maintenance activity is to provide safe and efficient use of the City's bridges and structures to all citizens of Austin, ensuring the movement of people, goods and services throughout the City.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Transportation Fund	633,775	547,698	747,000	716,000	747,000
Total Requirements	$633,775	$547,698	$747,000	$716,000	$747,000

Performance Measures					
Percent of bridges in the Annual Service Plan maintained or repaired	100	100	100	86	100
Percent of bridges maintained or repaired	3.20	3.20	3.20	2.70	3.40

Services

Bridge Deck maintenance including joint replacement/sealing, spot repairs, surface treatments, and repaving; Structural Repairs including crack and spall repairs, bearing pads and bearing device repairs and rehabilitation, bridge column, bent, and abutment repairs; Erosion/Scour protection: channel stabilization and scour remediation in the immediate area under the bridge and around its structural components; Bridge repairs including bridge railings, guardrail, approach slabs and signs

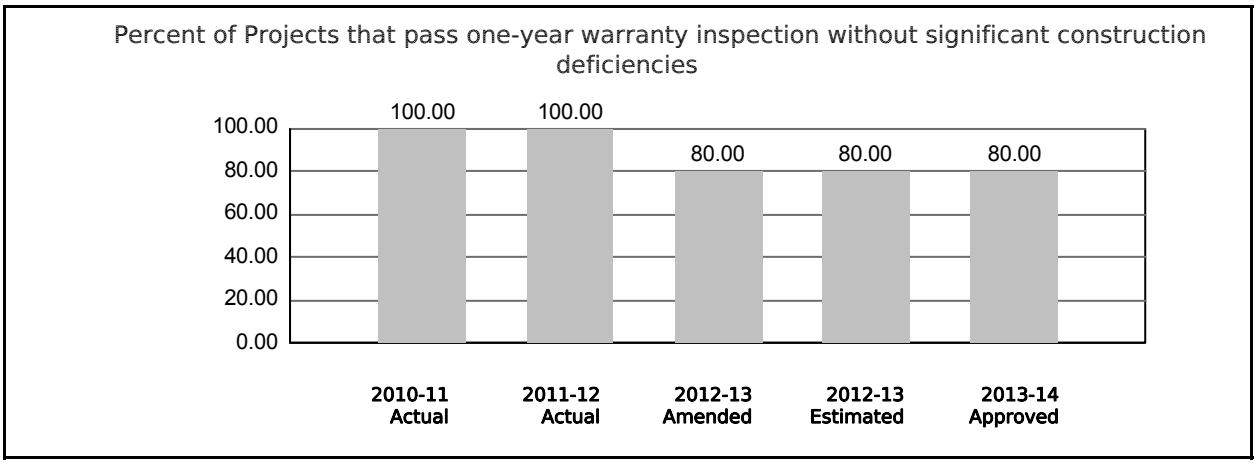
Contact

David Magana, Managing Engineer, 512 974-8777

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery
Activity: CIP Inspections

The purpose of the CIP Inspections activity is to provide construction inspection services for capital infrastructure projects to ensure compliance with contract documents.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Capital Projects Management Fund	4,523,706	4,400,718	5,242,787	5,097,720	5,534,334
Total Requirements	$4,523,706	$4,400,718	$5,242,787	$5,097,720	$5,534,334
Full-Time Equivalents					
Capital Projects Management Fund	47.00	47.00	51.00	51.00	51.00
Total FTEs	47.00	47.00	51.00	51.00	51.00
Performance Measures					
Customer Satisfaction with CIP inspection services	76	81	85	85	85
Inspection cost as a percent of construction contract costs	4.01	3.31	4	4	5
Number of active projects inspected	187	179	130	130	100
Percent of Projects that pass one-year warranty inspection without significant construction deficiencies	***100***	***100***	***80***	***80***	***80***

Services

Service agreements/work orders; Administration of technical specifications and plans (inspection); Final acceptance; Warranty check-back inspections; Constructability review; Pre-construction meetings; Payment of estimates and change orders; Project communications; Records management (timesheets, mileage, testing, payments [receivable], archiving, merging, etc.)

Contact

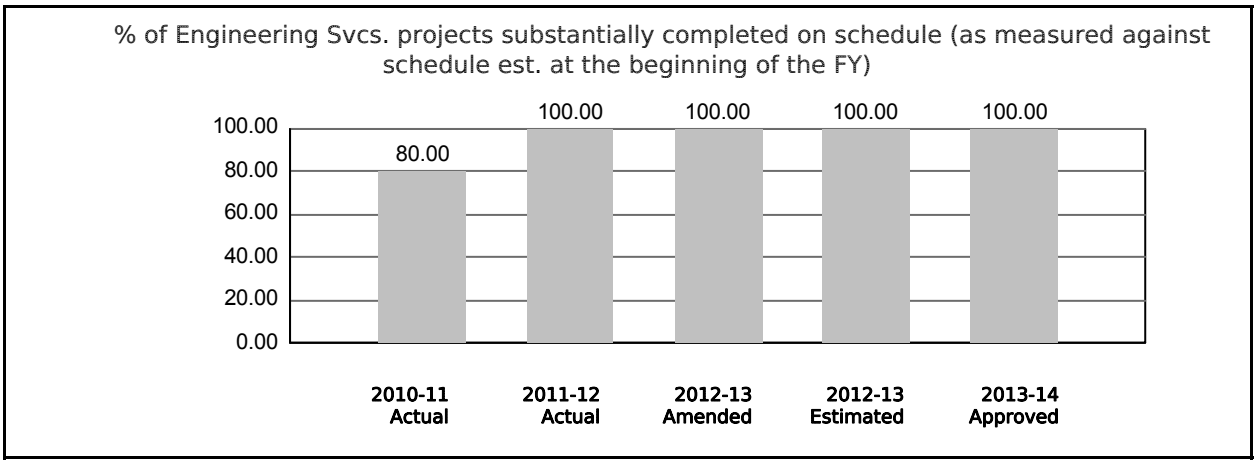
Patricia Wadsack, Division Manager, 512-974-7199

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery
Activity: Engineering Services

The purpose of the Engineering Services activity is to design and manage CIP, in-house projects, and projects for sponsoring departments to ensure they are completed on schedule and within budget.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Capital Projects Management Fund	4,301,328	3,329,812	3,589,064	3,407,064	3,896,226
Total Requirements	$4,301,328	$3,329,812	$3,589,064	$3,407,064	$3,896,226
Full-Time Equivalents					
Capital Projects Management Fund	40.25	33.00	33.00	33.00	35.00
Total FTEs	40.25	33.00	33.00	33.00	35.00
Performance Measures					
% of Engineering Svcs. projects substantially completed on schedule (as measured against schedule est. at the beginning of the FY)	80	100	100	100	100
Construction value of projects designed in-house	13,000,000	27,401,314	27,238,151	27,238,151	25,000,000
In-house design and project delivery costs as a percentage of project costs	11.60	11	11	11	15

Services

Civil engineering design; Project management; Engineering consulting; Engineering programs and calculation support; Geotechnical engineering support; Materials engineering support; Subsurface utility engineering; Surveying management and support; Rotation contract management; Engineering and mapping services; Future project planning; Engineering standards; CADD management; CIP plan and specification distribution; Project reporting.

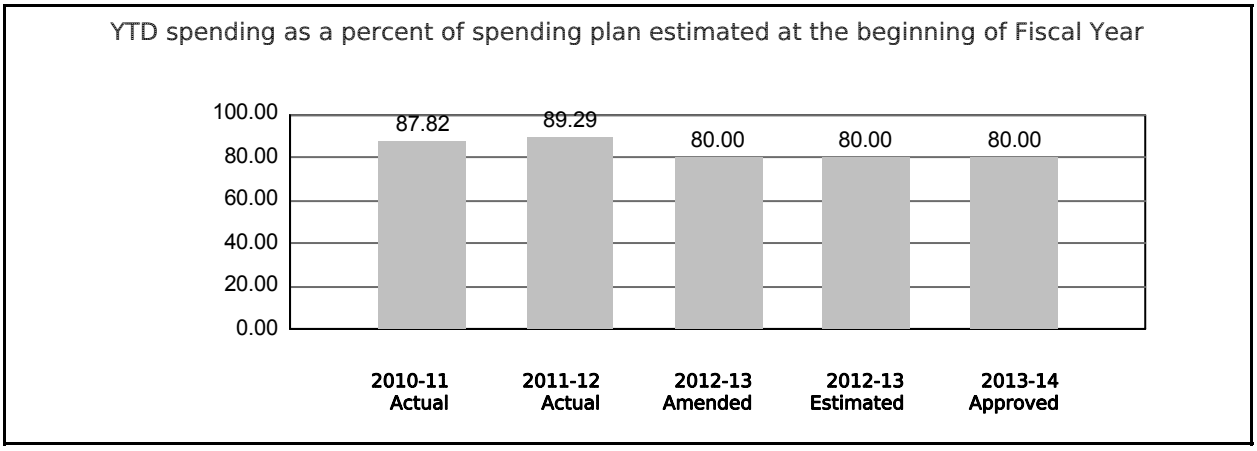
Contact

Gail Hamrick-Pigg, Division Manager, 512-974-7144

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery
Activity: Project Management

The purpose of the Project Management activity is to manage the planning, design, construction, and maintenance of City capital projects for sponsoring departments so their projects are completed on schedule, within budget, and comply with professional services and construction contracts.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Capital Projects Management Fund	6,618,023	6,597,685	7,203,620	6,631,451	7,514,354
Expense Refunds	3,891	0	0	0	0
Total Requirements	$6,621,914	$6,597,685	$7,203,620	$6,631,451	$7,514,354
Full-Time Equivalents					
Capital Projects Management Fund	62.00	57.00	57.00	57.00	58.00
Total FTEs	62.00	57.00	57.00	57.00	58.00
Performance Measures					
Change Order spending as a percentage of original construction contract spending	New Meas	New Meas	New Meas	New Meas	5
Number of projects managed	418	380	375	375	375
Project Mgmt. cost as a % of project cost	6.64	2.66	4	4	4
YTD spending as a percent of spending plan estimated at the beginning of Fiscal Year	***87.82***	***89.29***	***80***	***80***	***80***

Services

Project management (preliminary design, bid/award, construction and post construction); Future project planning (project estimates and feasibility studies); Professional services contract management and administration (Request for Qualifications (RFQ), contract negotiation and execution, rotation list administration); Construction contract administration; Ensuring inclusion of and compliance with M/WBE Ordinance provisions and requirements in all professional services and construction contracts; Technical support; Capital Projects Management Fund administration.

Contact

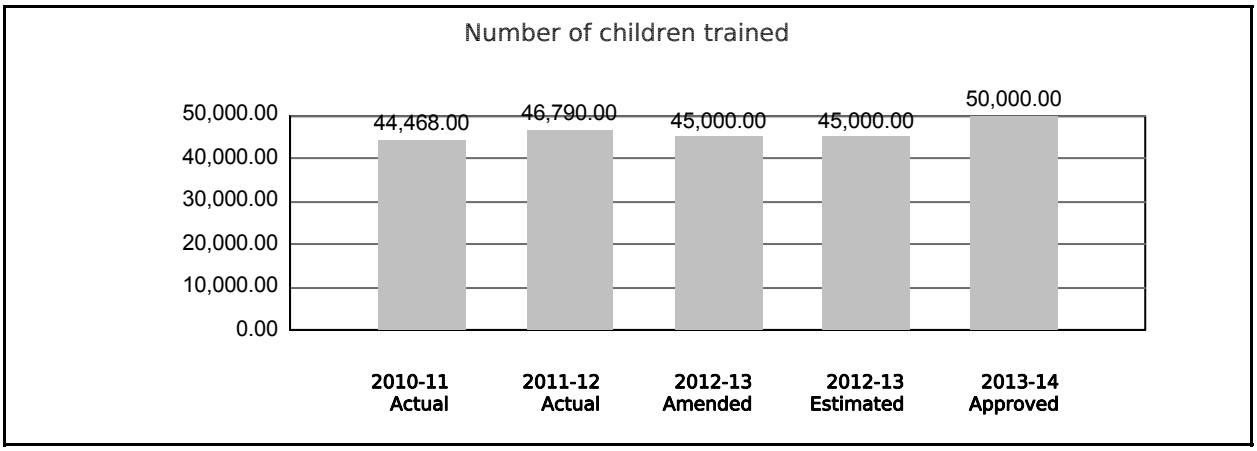
Roxanne Cook, Division Manager, 512-974-7995

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Child Safety
Activity: Safety Education

The purpose of the Safety Education activity is to provide pedestrian and bicycle safety training to elementary school children so they can learn to cross the street safely and ride their bikes responsibly.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Child Safety Fund	120,812	136,226	340,134	340,134	295,871
Total Requirements	$120,812	$136,226	$340,134	$340,134	$295,871
Full-Time Equivalents					
Child Safety Fund	2.00	2.00	5.00	5.00	4.00
Total FTEs	2.00	2.00	5.00	5.00	4.00
Performance Measures					
Cost per child trained	2.72	2.91	7.56	7.56	5.90
Number of children trained	44,468	46,790	45,000	45,000	50,000
Percent of children who pass the safety test	100	100	100	100	100

Services

Pedestrian and bicycle training/education

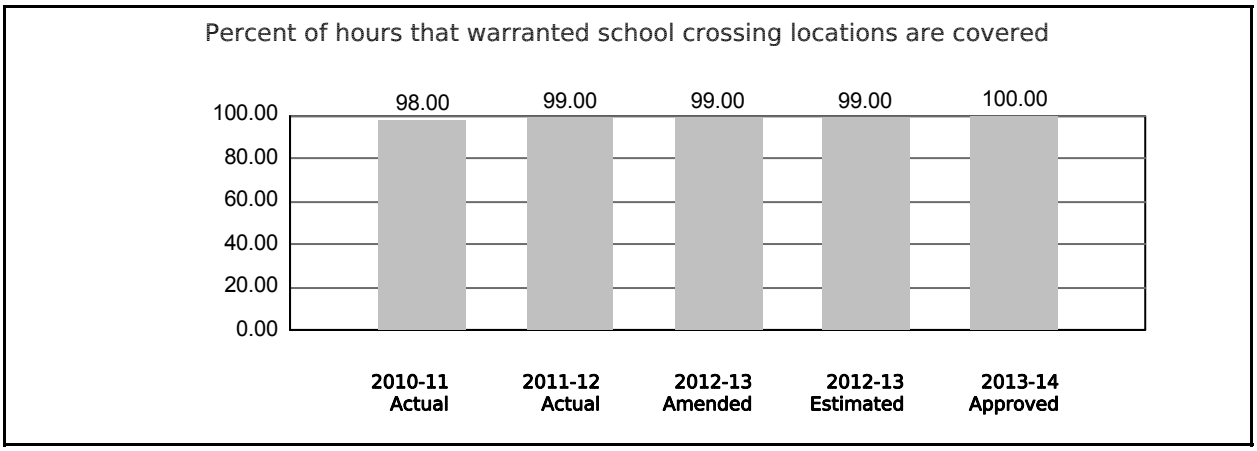
Contact

Chris Moore, Program Manager, 512-974-7273

Public Works
Budget Detail by Activity

Program: Child Safety
Activity: School Crossing Guards

The purpose of the School Crossing Guards activity is to provide crossing guards for school districts in the city limits so that guards are present at all warranted locations throughout the year when school is in operation.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Child Safety Fund	1,251,141	1,520,294	1,450,950	1,450,950	1,670,006
Total Requirements	$1,251,141	$1,520,294	$1,450,950	$1,450,950	$1,670,006
Full-Time Equivalents					
Child Safety Fund	2.00	2.00	2.00	2.00	5.00
Total FTEs	2.00	2.00	2.00	2.00	5.00
Performance Measures					
Activity cost per location	6,194	7,093	6,308.48	6,308.48	7,255.50
Number of children injured at warranted locations	0	0	0	0	0
Number of warranted locations staffed	202	214	230	230	230
Percent of hours that warranted school crossing locations are covered	***98***	***99***	***99***	***99***	***100***

Services

School crossing guards

Contact

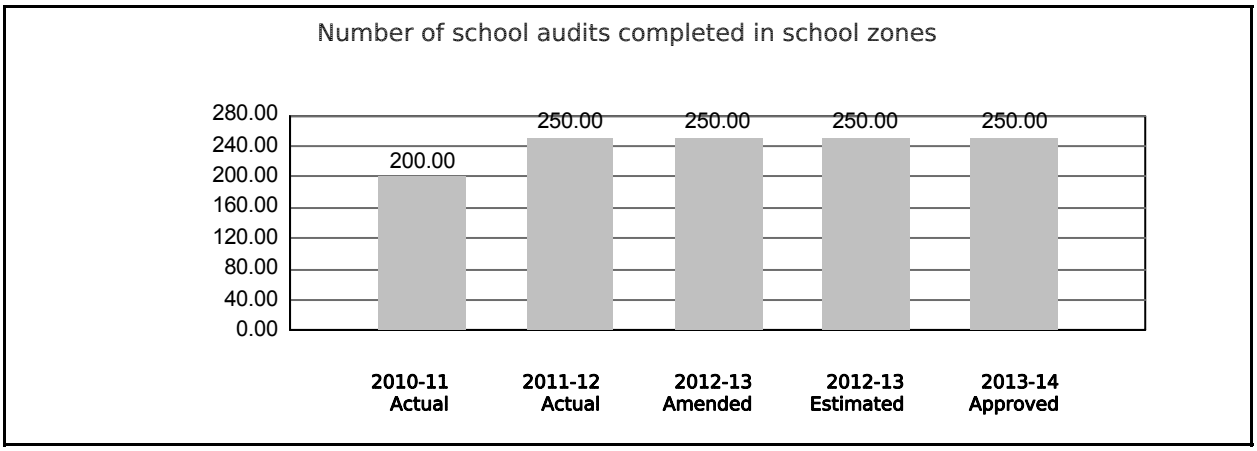
Chris Moore, Program Manager, 512-974-7273

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Child Safety
Activity: School Infrastructure

The purpose of the School Infrastructure activity is to maintain and improve school zone routes for the community so school children can safely walk and ride bikes to and from school.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Child Safety Fund	69,685	39,222	50,000	50,000	45,000
Total Requirements	$69,685	$39,222	$50,000	$50,000	$45,000

Performance Measures					
Number of injuries suffered by children in school zones	0	0	0	0	0
Number of school audits completed in school zones	200	250	250	250	250

Services

Maintain and install school zone signs, markings, and sidewalks; Ensure that school zone regulations are enforced; Ensure that vegetation is cleared from school routes

Contact

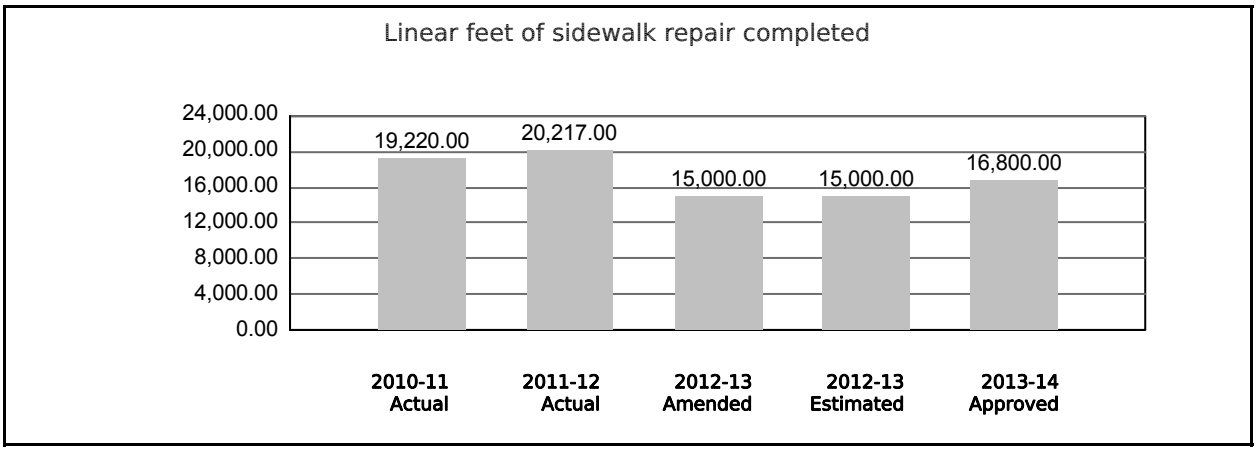
Chris Moore, Program Manager, 512-974-7273

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Minor Construction and Repair
Activity: Concrete Repair & Construction

The purpose of the Concrete Repair & Construction activity is to repair and build sidewalks, ramps, curbs and gutters for City departments and citizens in a timely and cost effective manner.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	2,094,898	2,447,861	1,957,071	2,237,135	5,710,815
Transportation Fund	-141,932	-300,891	313,663	-111,879	-928,421
Total Requirements	$1,952,966	$2,146,971	$2,270,734	$2,125,256	$4,782,394
Full-Time Equivalents					
Transportation Fund	21.50	21.50	22.50	22.50	45.50
Total FTEs	21.50	21.50	22.50	22.50	45.50
Performance Measures					
Linear feet of curb & gutter concrete repair and construction completed	5,578	6,647	5,700	3,500	4,500
Linear feet of sidewalk repair completed	19,220	20,217	15,000	15,000	16,800
Number of curb ramps constructed by City forces	65	124	60	66	75

Services

ADA ramp construction; Sidewalk repair and construction; Curb and gutter repair and construction; Retaining wall repair and construction; Bus pad construction

Contact

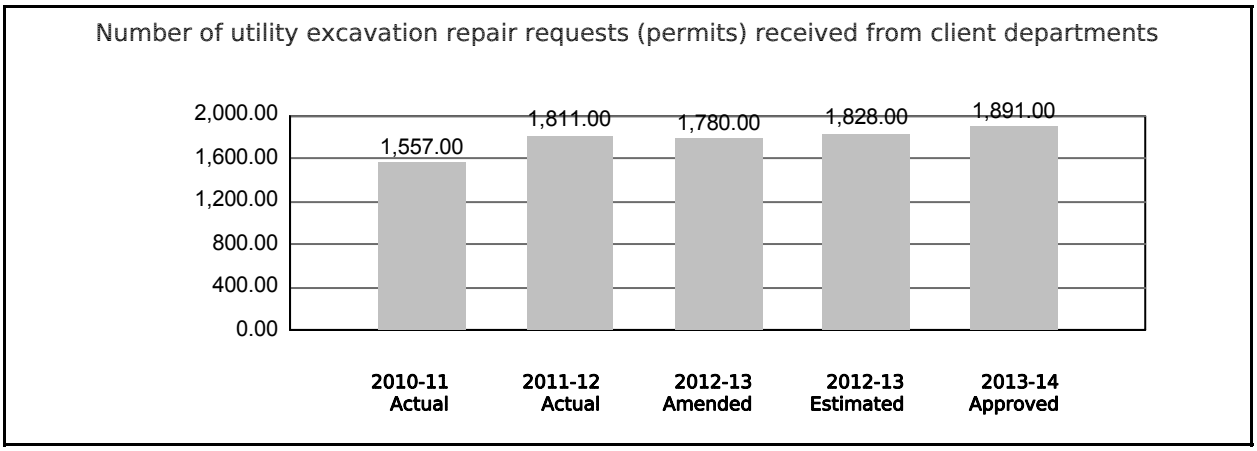
Molly Ritter, Division Manager, 512 974-8777

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Minor Construction and Repair
Activity: Utility Excavation Repair

The purpose of the Utility Excavation Repair activity is to repair utility excavations for City departments in order to reestablish the structural integrity of the damaged infrastructure in a timely manner.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	96	1,508	0	488,069	0
Transportation Fund	3,495,350	4,901,267	4,846,225	4,906,475	6,039,253
Total Requirements	$3,495,446	$4,902,775	$4,846,225	$5,394,544	$6,039,253
Full-Time Equivalents					
Transportation Fund	40.75	40.50	38.75	38.75	50.75
Total FTEs	40.75	40.50	38.75	38.75	50.75
Performance Measures					
Number of utility excavation repair requests (permits) received from client departments	1,557	1,811	1,780	1,828	1,891
Percent of repair requests (permits) completed within 4 weeks of permit receipt	20	0	0	5	5
Square yards of utility excavation repairs completed	33,625	53,585	53,000	59,686	63,416

Services

Saw cutting (asphalt and concrete); Concrete utility excavation repairs; Asphalt utility excavation repairs

Contact

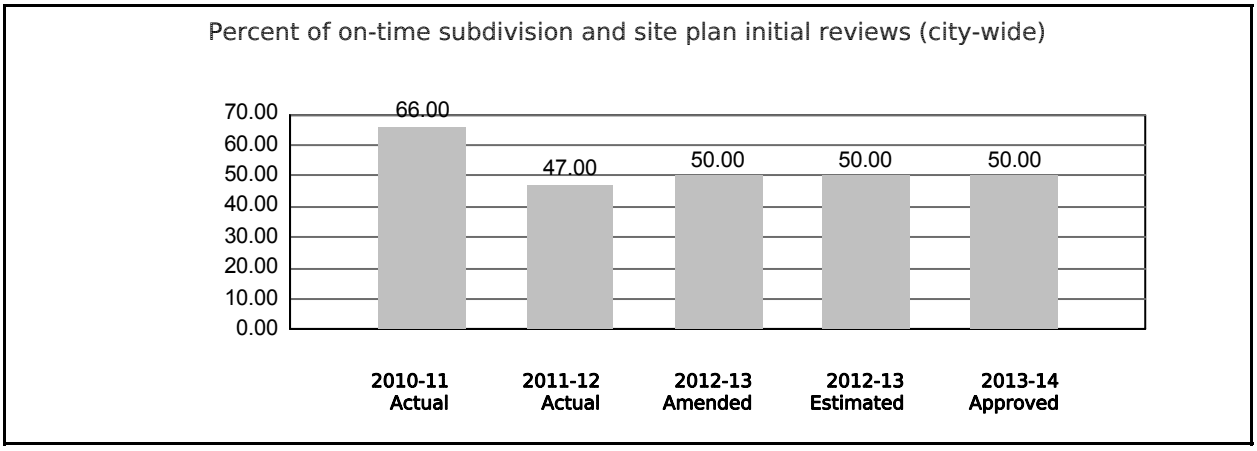
Molly Ritter, Division Manager, 512 974-8777

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of the Inspection, Review, and Support activity is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Transportation Fund	10,710	12,273	20,492	20,492	21,200
Total Requirements	$10,710	$12,273	$20,492	$20,492	$21,200
Full-Time Equivalents					
Transportation Fund	0.25	0.25	0.25	0.25	0.25
Total FTEs	0.25	0.25	0.25	0.25	0.25
Performance Measures					
Number of total applications reviewed (city-wide land use review)	2,667	2,615	2,500	2,554	2,600
Percent of on-time subdivision and site plan initial reviews (city-wide)	66	47	50	50	50

Services

Transportation Engineering Land Use Review; ADA Compliance inspections

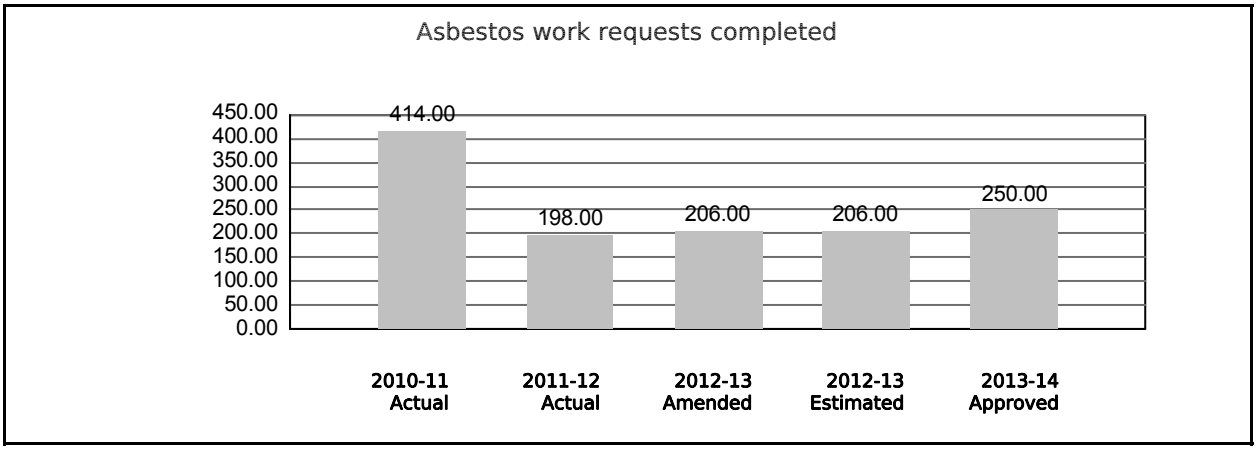
Contact

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Quality & Standards Management
Activity: Program Management

The purpose of the Program Management activity is to provide program management services for the projects managed by Public Works Capital Projects Management Fund to ensure high quality projects are delivered on schedule and within budget.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Capital Projects Management Fund	436,891	1,792,367	2,394,299	2,188,847	2,547,003
Total Requirements	$436,891	$1,792,367	$2,394,299	$2,188,847	$2,547,003
Full-Time Equivalents					
Capital Projects Management Fund	6.75	19.00	19.00	19.00	20.00
Total FTEs	6.75	19.00	19.00	19.00	20.00
Performance Measures					
Asbestos work requests completed	414	198	206	206	250
Average number of days from QCP submittal to comments provided	24	6	26	26	10
Number of work days required for review of QA/QC ninety percent submittal documents (turnaround time)	13	13	13	13	20
Number of items in rule posting cycle	100	116	98	98	100
Percentage of rule postings to get adopted	83	93	100	100	100

Services

Project coordination, tracking and reporting; project public information; contractor assistance program; traffic control plan development, review and permitting; Maintain project management policies and procedures; Maintain standard professional services agreements; Maintain standard specifications and details (includes the Utility Criteria Manual)

Contact

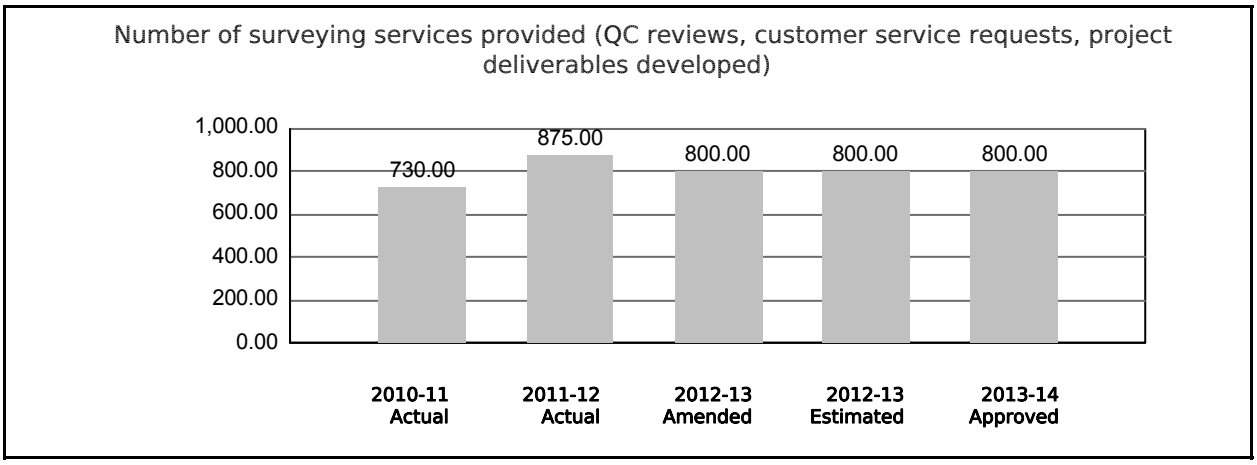
Mike Boyle, Division Manager, 512-974-7983

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Quality & Standards Management
Activity: Surveying Services

The purpose of the Surveying Services activity is to ensure the utilization of uniform construction standards to City departments and the development community so that they can provide consistently high quality infrastructure.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Capital Projects Management Fund	272,620	516,700	562,580	568,228	559,326
Total Requirements	$272,620	$516,700	$562,580	$568,228	$559,326
Full-Time Equivalents					
Capital Projects Management Fund	9.00	6.00	6.00	6.00	6.00
Total FTEs	9.00	6.00	6.00	6.00	6.00
Performance Measures					
Dollar Value of Surveying Field Services provided ($000s)	433	362	450	450	335
Number of surveying services provided (QC reviews, customer service requests, project deliverables developed)	730	875	800	800	800

Services

Develop and maintain standards, standard specifications and various criteria manuals; Surveying management and support (survey reviews, field notes, GPS/GIS, historical research and maintenance/update of horizontal and vertical network); Review requests for construction in the Right-of-Way (ROW); Engineering materials quality assurance support (mix design review, plant inspection and stockpile testing); Issue blasting licenses, permits and inspection

Contact

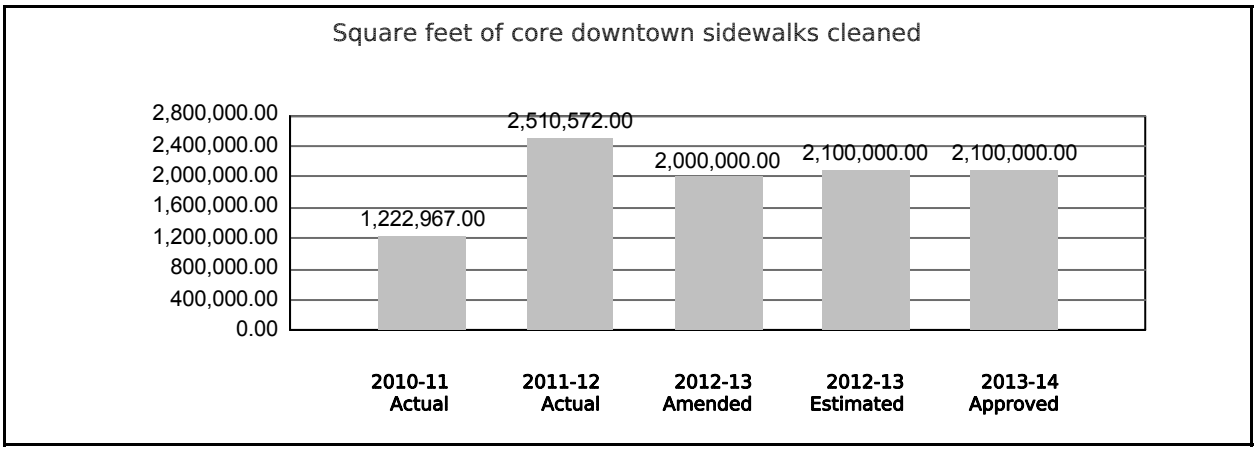
Mike Boyle, Division Manager, 512-974-7983

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Right-of-Way Maintenance
Activity: Off-Street R-O-W Maintenance

The objective of the Off-Street R-O-W Maintenance Activity is to improve the maintenance and appearance of city-wide off-roadway infrastructure.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	200,902	200,000	201,947	200,000
Transportation Fund	1,135,289	1,743,194	2,800,103	2,625,139	3,230,400
Total Requirements	$1,135,289	$1,944,096	$3,000,103	$2,827,086	$3,430,400
Full-Time Equivalents					
Transportation Fund	6.00	15.00	19.00	19.00	25.00
Total FTEs	6.00	15.00	19.00	19.00	25.00
Performance Measures					
Number of trail miles of mobility trail maintenance completed	New Meas	New Meas	10	55	60
Number of hours of off-roadway right-of-way maintenance completed	New Meas	New Meas	21,840	21,840	21,840
Number of tree maintenance completed	New Meas	New Meas	1,200	1,200	1,200
Number of times medians are mowed per year	8	12	14	14	14
Number of locations mowed, trimmed, edged and cleaned	New Meas	New Meas	4,900	2,838	2,838
Square feet of core downtown sidewalks cleaned	1,222,967	2,510,572	2,000,000	2,100,000	2,100,000
Square feet of core downtown sidewalks	1,333,042	1,333,042	1,333,042	1,333,042	1,333,042

Services

Tree maintenance, Landscaping in the form of mowing, trimming, and edging, Mobility trail maintenance and Core downtown sidewalk cleaning

Contact

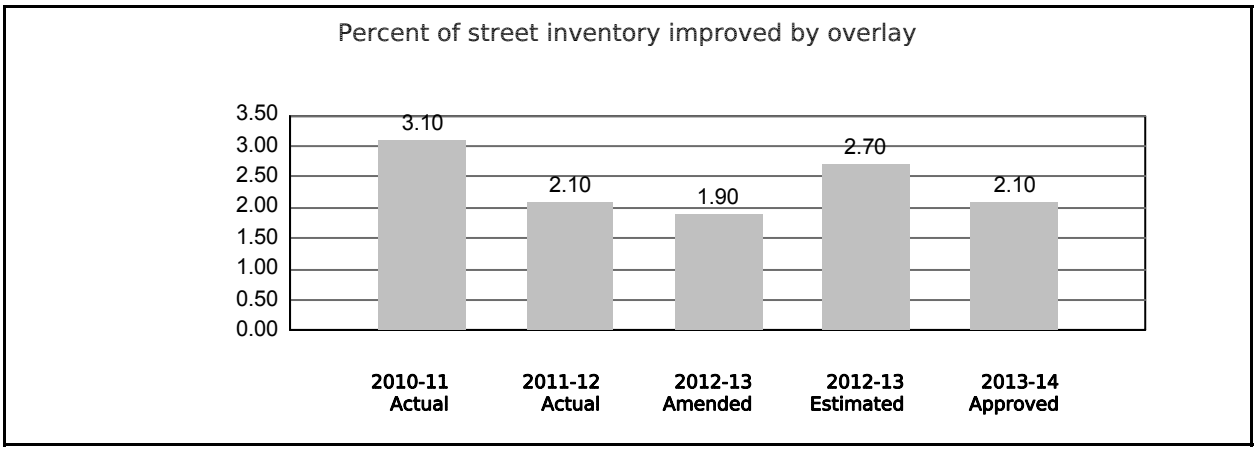
David Magana, Managing Engineer, 512 974-8777

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance
Activity: Asphalt Overlay

The purpose of the Asphalt Overlay activity is to provide cost effective preventive maintenance in order to provide smooth riding streets and extend street life cycle.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	82,454	53,120	0	7,945	0
Transportation Fund	14,847,460	12,557,887	10,029,239	10,699,883	8,539,620
Total Requirements	$14,929,914	$12,611,007	$10,029,239	$10,707,828	$8,539,620
Full-Time Equivalents					
Transportation Fund	22.50	30.75	30.75	30.75	33.75
Total FTEs	22.50	30.75	30.75	30.75	33.75
Performance Measures					
Lane miles of overlay completed	***225.50***	***155.70***	***142.40***	***204.70***	***158.60***
Percent of street inventory improved by overlay	3.10	2.10	1.90	2.70	2.10

Services

Overlay initial lift; Overlay partial depth repair; Overlay final surface; Edge milling

Contact

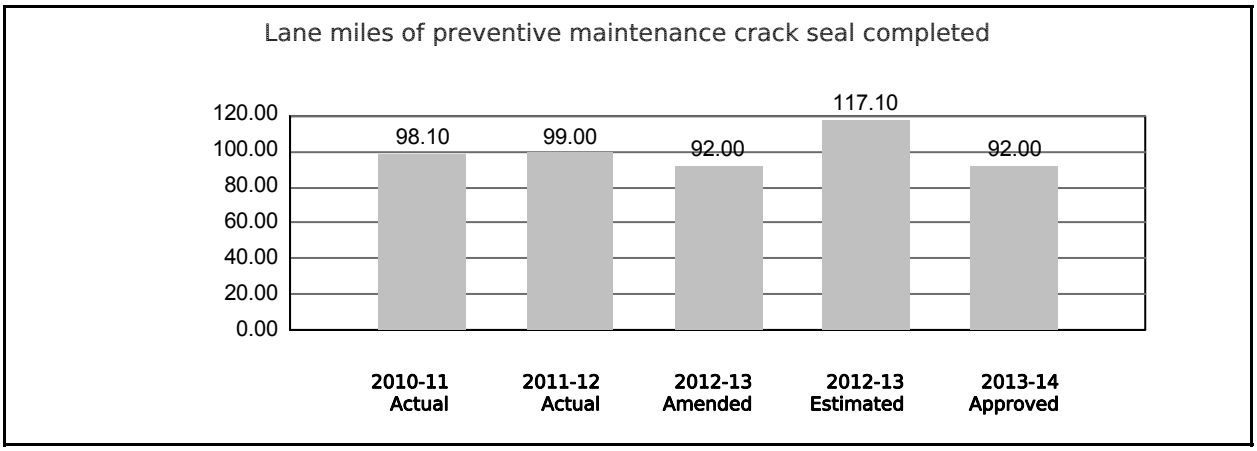
Brian Works , Division Manager, 512 974-8777

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance
Activity: Crack Seal Resurfacing

The purpose of the Crack Seal Resurfacing activity is to provide cost-effective preventive maintenance in order to extend the life of streets and to provide preparatory treatment for the Seal Coat activity.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	41,133	10,089	0	419	0
Transportation Fund	462,417	466,898	845,752	801,019	847,510
Total Requirements	$503,550	$476,987	$845,752	$801,438	$847,510
Full-Time Equivalents					
Transportation Fund	10.00	10.00	10.00	10.00	10.00
Total FTEs	10.00	10.00	10.00	10.00	10.00
Performance Measures					
Lane miles of preventive maintenance crack seal completed	***98.10***	***99***	***92***	***117.10***	***92***
Percent of street inventory maintained by preventive maintenance crack seal	1.30	1.30	1.20	1.60	1.20

Services

Crack Seal

Contact

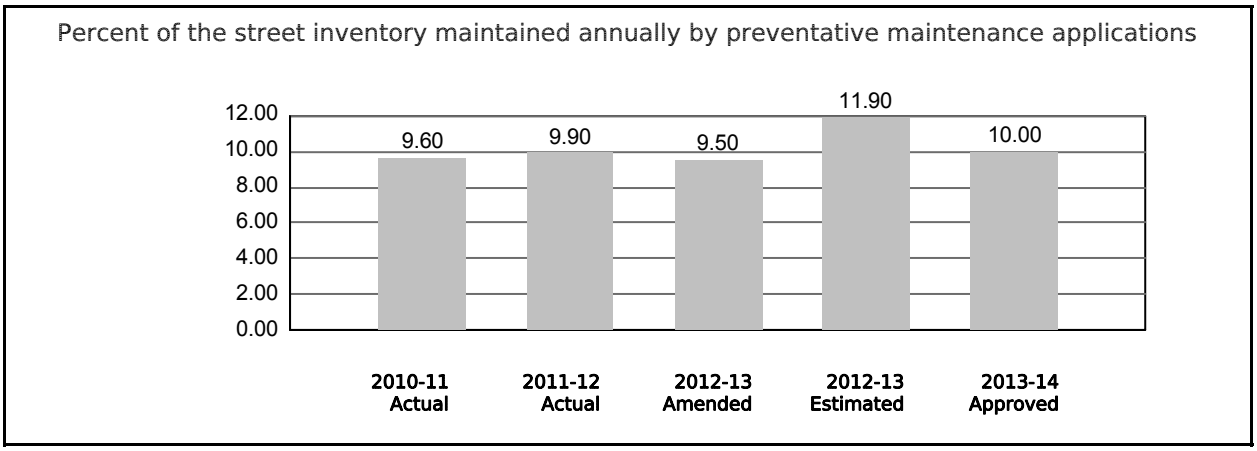
Brian Works, Division Manager, 512 974-8777

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance
Activity: Infrastructure Management

The purpose of the Infrastructure Management activity is to provide all management of operations, pavement management, engineering support and administrative support for the Public Works Operations group.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	552	0	0	0	0
Transportation Fund	2,221,489	1,247,116	1,720,776	1,802,822	1,844,677
Total Requirements	$2,222,041	$1,247,116	$1,720,776	$1,802,822	$1,844,677
Full-Time Equivalents					
Transportation Fund	13.00	13.00	13.00	13.00	14.00
Total FTEs	13.00	13.00	13.00	13.00	14.00
Performance Measures					
Number of lane miles managed	7,348	7,435	7,650	7,538	7,618
Percent of lane miles in fair to excellent condition	***79***	***80***	***81.60***	***82.10***	***79.50***
Percent of street condition data available in GIS format linked to the City's GIS street centerline	98	99	98	98	99
Percent of new subdivision plans reviewed within ten working days from receipt of plans	71	85	80	90	83
Percent of the street inventory maintained annually by preventative maintenance applications	9.60	9.90	9.50	11.90	10
Percent of street network surveyed for condition assessment	100	50	50	50	50
Total number of lane miles of street preventative maintenance completed	***705.80***	***733.50***	***724.40***	***893.60***	***740.60***

Services

Personnel and resource management, pavement and bridge management

Contact

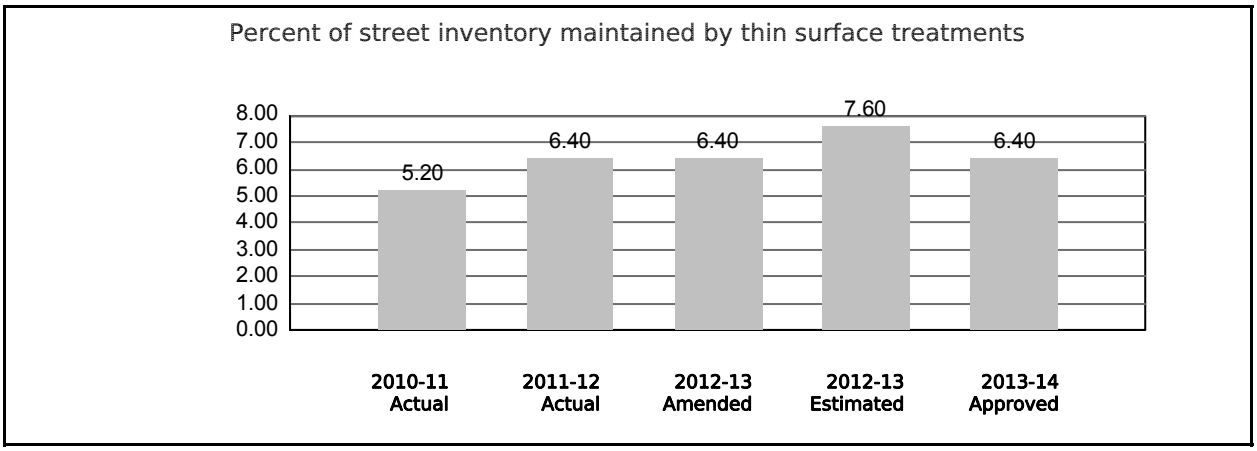
David Magana, Managing Engineer, 512 974-8777

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance
Activity: Seal Coat

The purpose of the Seal Coat activity is to provide cost effective preventive maintenance to extend the life of streets by sealing cracks, protecting against aging and improving the skid resistance.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	6,603	5,120	0	3,677	0
Transportation Fund	4,601,792	7,401,853	7,674,166	7,601,127	7,778,428
Total Requirements	$4,608,395	$7,406,973	$7,674,166	$7,604,804	$7,778,428
Full-Time Equivalents					
Transportation Fund	30.50	31.25	32.25	32.25	32.25
Total FTEs	30.50	31.25	32.25	32.25	32.25
Performance Measures					
Lane miles of preventative maintenance thin surface treatments completed	New Meas	New Meas	490	571.80	490
Percent of street inventory maintained by thin surface treatments	5.20	6.40	6.40	7.60	6.40

Services

Seal coat and street sweeping

Contact

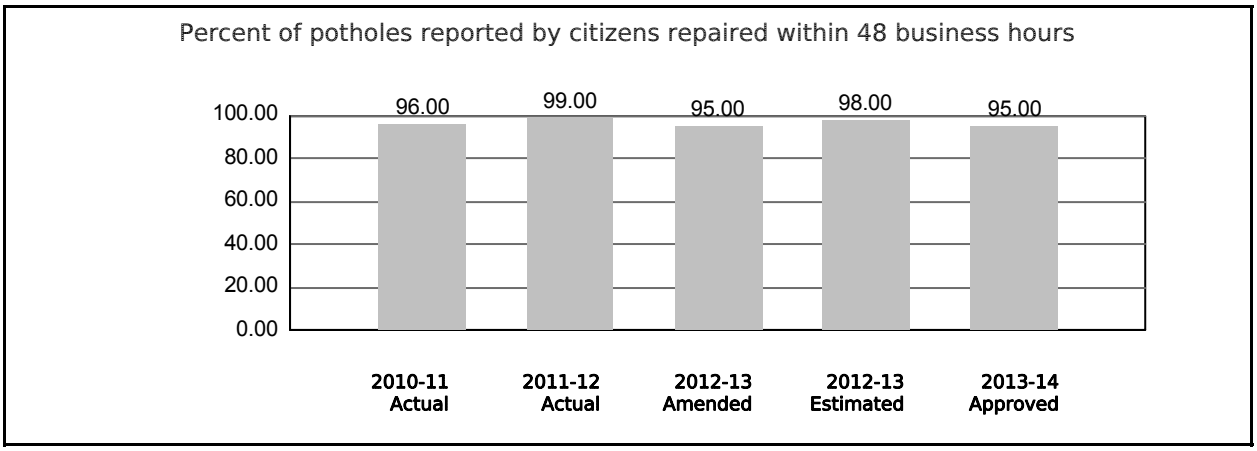
Brian Works, Division Manager, 512 974-8777

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Repair
Activity: Routine Roadway & Alley Maintenance

The purpose of the Routine Roadway & Alley Maintenance activity is to provide street maintenance services for the citizens of Austin to ensure a safe riding surface.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	399,239	470,031	186,007	51,145	88,045
Transportation Fund	4,027,411	4,752,025	6,200,928	5,561,573	6,100,060
Total Requirements	$4,426,650	$5,222,057	$6,386,935	$5,612,718	$6,188,105
Full-Time Equivalents					
Transportation Fund	60.00	59.00	59.00	59.00	55.00
Total FTEs	60.00	59.00	59.00	59.00	55.00
Performance Measures					
Percent of safety critical potholes reported by citizens repaired within 24 hours	94	100	95	98	95
Percent of potholes reported by citizens repaired within 48 business hours	96	99	95	98	95

Services

Surface repairs, including pot hole repairs; Surface milling; Alley maintenance; Guardrail and barricade repairs; Emergency response

Contact

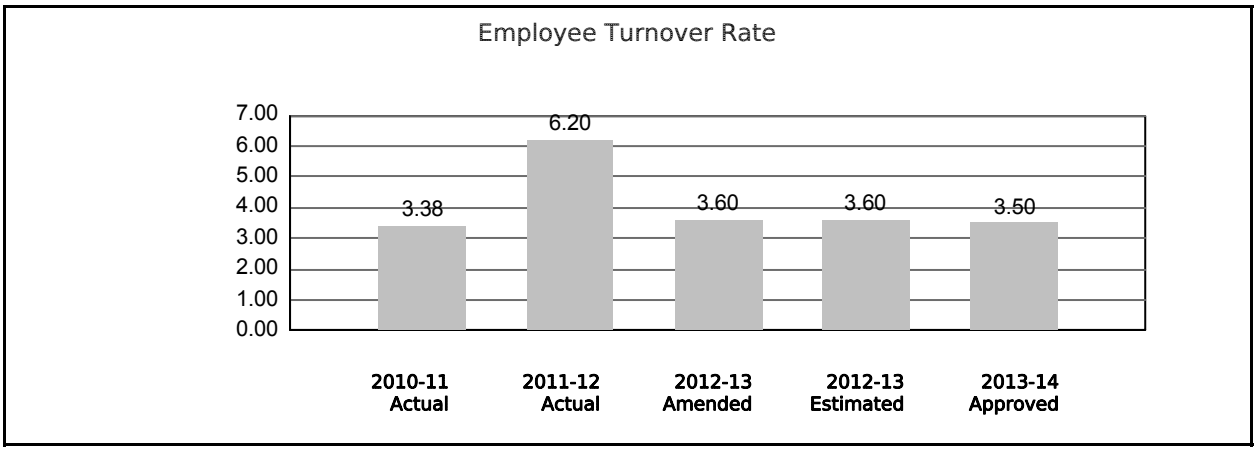
Gerald Nation, Division Manager, 512 974-8777

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide operational support to employees so they have the necessary tools to perform their jobs.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Capital Projects Management Fund	2,281,889	2,503,791	2,936,501	2,791,062	3,448,922
Expense Refunds	109,484	0	60,500	60,500	55,500
Transportation Fund	2,019,017	2,323,788	3,757,749	3,699,624	4,557,053
Total Requirements	$4,410,390	$4,827,579	$6,754,750	$6,551,186	$8,061,475
Full-Time Equivalents					
Capital Projects Management Fund	25.00	28.00	27.00	27.00	31.00
Transportation Fund	24.75	31.00	33.75	33.75	40.75
Total FTEs	49.75	59.00	60.75	60.75	71.75
Performance Measures					
Average Annual Carbon Footprint	3,246	3,318	2,661	3,318	2,093
Employee Turnover Rate	3.38	6.20	3.60	3.60	3.50
Lost Time Injury Rate Per the Equivalent of 100 Employees	3.14	4.77	2	2	2
Sick leave hours used per 1,000 hours	33.14	32.93	38	38	38

Services

Administration and Management, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Customer Service

Contact

James Snow, Assistant Director, 512-974-9795

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Capital Projects Management Fund	4,658,980	4,094,725	2,691,619	2,691,619	2,819,442
Child Safety Fund	213,129	27,464	10,528	10,528	16,750
Transportation Fund	9,510,711	11,529,887	12,905,207	12,907,308	16,381,149
Total Requirements	$14,382,820	$15,652,075	$15,607,354	$15,609,455	$19,217,341

Contact

Susan Cox, Finance Manager, 512-974-7625

Bold/Italicized Measure = Key Indicator

Public Works - 2013-14

Capital Projects Management Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CAPITAL PROJECTS DELIVERY										
CIP Inspections	$4,523,706	47.00	$4,400,718	47.00	$5,242,787	51.00	$5,097,720	51.00	$5,534,334	51.00
Engineering Services	$4,301,328	40.25	$3,329,812	33.00	$3,589,064	33.00	$3,407,064	33.00	$3,896,226	35.00
Project Management	$6,618,023	62.00	$6,597,685	57.00	$7,203,620	57.00	$6,631,451	57.00	$7,514,354	58.00
Subtotal	**$15,443,057**	**149.25**	**$14,328,215**	**137.00**	**$16,035,471**	**141.00**	**$15,136,235**	**141.00**	**$16,944,914**	**144.00**
QUALITY & STANDARDS MANAGEMENT										
Program Management	$436,891	6.75	$1,792,367	19.00	$2,394,299	19.00	$2,188,847	19.00	$2,547,003	20.00
Surveying Services	$272,620	9.00	$516,700	6.00	$562,580	6.00	$568,228	6.00	$559,326	6.00
Subtotal	**$709,511**	**15.75**	**$2,309,067**	**25.00**	**$2,956,879**	**25.00**	**$2,757,075**	**25.00**	**$3,106,329**	**26.00**
SUPPORT SERVICES										
Departmental Support Services	$2,281,889	25.00	$2,503,791	28.00	$2,936,501	27.00	$2,791,062	27.00	$3,448,922	31.00
Subtotal	**$2,281,889**	**25.00**	**$2,503,791**	**28.00**	**$2,936,501**	**27.00**	**$2,791,062**	**27.00**	**$3,448,922**	**31.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$3,756,547	0.00	$4,084,667	0.00	$92,066	0.00	$92,066	0.00	$93,500	0.00
Transfers	$902,433	0.00	$10,058	0.00	$2,599,553	0.00	$2,599,553	0.00	$2,725,942	0.00
Subtotal	**$4,658,980**	**0.00**	**$4,094,725**	**0.00**	**$2,691,619**	**0.00**	**$2,691,619**	**0.00**	**$2,819,442**	**0.00**
Total	**$23,093,438**	**190.00**	**$23,235,798**	**190.00**	**$24,620,470**	**193.00**	**$23,375,991**	**193.00**	**$26,319,607**	**201.00**

Public Works - 2013-14

Child Safety Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CHILD SAFETY										
Safety Education	$120,812	2.00	$136,226	2.00	$340,134	5.00	$340,134	5.00	$295,871	4.00
School Crossing Guards	$1,251,141	2.00	$1,520,294	2.00	$1,450,950	2.00	$1,450,950	2.00	$1,670,006	5.00
School Infrastructure	$69,685	0.00	$39,222	0.00	$50,000	0.00	$50,000	0.00	$45,000	0.00
Subtotal	**$1,441,638**	**4.00**	**$1,695,742**	**4.00**	**$1,841,084**	**7.00**	**$1,841,084**	**7.00**	**$2,010,877**	**9.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$213,129	0.00	$27,464	0.00	$6,057	0.00	$6,057	0.00	$7,518	0.00
Transfers	$0	0.00	$0	0.00	$4,471	0.00	$4,471	0.00	$9,232	0.00
Subtotal	**$213,129**	**0.00**	**$27,464**	**0.00**	**$10,528**	**0.00**	**$10,528**	**0.00**	**$16,750**	**0.00**
Total	**$1,654,767**	**4.00**	**$1,723,205**	**4.00**	**$1,851,612**	**7.00**	**$1,851,612**	**7.00**	**$2,027,627**	**9.00**

Public Works - 2013-14

Transportation Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
BICYCLE AND PEDESTRIAN INFRASTRUCTURE										
Bicycle & Pedestrian Infrastructure Mgmt.	$334,202	4.75	$404,132	4.75	$420,458	4.75	$444,752	4.75	$552,111	5.75
Subtotal	**$334,202**	**4.75**	**$404,132**	**4.75**	**$420,458**	**4.75**	**$444,752**	**4.75**	**$552,111**	**5.75**
BRIDGE MAINTENANCE										
Bridge Maintenance	$633,775	0.00	$547,698	0.00	$747,000	0.00	$716,000	0.00	$747,000	0.00
Subtotal	**$633,775**	**0.00**	**$547,698**	**0.00**	**$747,000**	**0.00**	**$716,000**	**0.00**	**$747,000**	**0.00**
MINOR CONSTRUCTION AND REPAIR										
Concrete Repair & Construction	-$141,932	21.50	$-300,891	21.50	$313,663	22.50	$-111,879	22.50	-$928,421	45.50
Utility Excavation Repair	$3,495,350	40.75	$4,901,267	40.50	$4,846,225	38.75	$4,906,475	38.75	$6,039,253	50.75
Subtotal	**$3,353,418**	**62.25**	**$4,600,376**	**62.00**	**$5,159,888**	**61.25**	**$4,794,596**	**61.25**	**$5,110,832**	**96.25**
ONE STOP SHOP										
Inspection, Review, and Support	$10,710	0.25	$12,273	0.25	$20,492	0.25	$20,492	0.25	$21,200	0.25
Subtotal	**$10,710**	**0.25**	**$12,273**	**0.25**	**$20,492**	**0.25**	**$20,492**	**0.25**	**$21,200**	**0.25**
RIGHT-OF-WAY MAINTENANCE										
Off-Street R-O-W Maintenance	$1,135,289	6.00	$1,743,194	15.00	$2,800,103	19.00	$2,625,139	19.00	$3,230,400	25.00
Subtotal	**$1,135,289**	**6.00**	**$1,743,194**	**15.00**	**$2,800,103**	**19.00**	**$2,625,139**	**19.00**	**$3,230,400**	**25.00**
STREET PREVENTIVE MAINTENANCE										
Asphalt Overlay	$14,847,460	22.50	$12,557,887	30.75	$10,029,239	30.75	$10,699,883	30.75	$8,539,620	33.75
Crack Seal Resurfacing	$462,417	10.00	$466,898	10.00	$845,752	10.00	$801,019	10.00	$847,510	10.00
Infrastructure Management	$2,221,489	13.00	$1,247,116	13.00	$1,720,776	13.00	$1,802,822	13.00	$1,844,677	14.00
Seal Coat	$4,601,792	30.50	$7,401,853	31.25	$7,674,166	32.25	$7,601,127	32.25	$7,778,428	32.25
Subtotal	**$22,133,159**	**76.00**	**$21,673,754**	**85.00**	**$20,269,933**	**86.00**	**$20,904,851**	**86.00**	**$19,010,235**	**90.00**
STREET REPAIR										
Routine Roadway & Alley Maintenance	$4,027,411	60.00	$4,752,025	59.00	$6,200,928	59.00	$5,561,573	59.00	$6,100,060	55.00
Subtotal	**$4,027,411**	**60.00**	**$4,752,025**	**59.00**	**$6,200,928**	**59.00**	**$5,561,573**	**59.00**	**$6,100,060**	**55.00**
SUPPORT SERVICES										
Departmental Support Services	$2,019,017	24.75	$2,323,788	31.00	$3,757,749	33.75	$3,699,624	33.75	$4,557,053	40.75
Subtotal	**$2,019,017**	**24.75**	**$2,323,788**	**31.00**	**$3,757,749**	**33.75**	**$3,699,624**	**33.75**	**$4,557,053**	**40.75**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$3,013,746	0.00	$4,926,657	0.00	$1,092,039	0.00	$1,953,537	0.00	$1,996,764	0.00
Transfers	$6,496,965	0.00	$6,603,229	0.00	$11,813,168	0.00	$10,953,771	0.00	$14,384,385	0.00
Subtotal	**$9,510,710**	**0.00**	**$11,529,887**	**0.00**	**$12,905,207**	**0.00**	**$12,907,308**	**0.00**	**$16,381,149**	**0.00**
Total	**$43,157,690**	**234.00**	**$47,587,127**	**257.00**	**$52,281,758**	**264.00**	**$51,674,335**	**264.00**	**$55,710,040**	**313.00**

Public Works - 2013-14

Expense Refunds

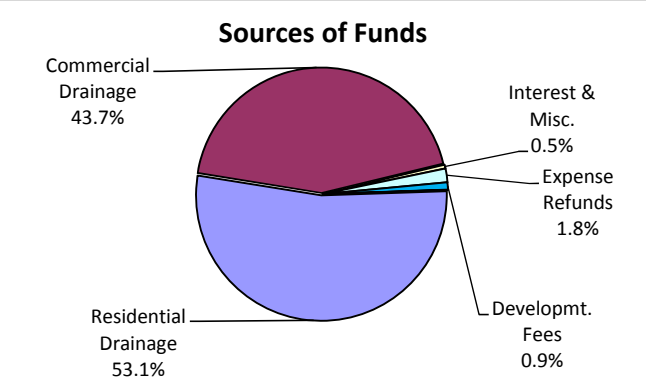
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
BICYCLE AND PEDESTRIAN INFRASTRUCTURE										
Bicycle & Pedestrian Infrastructure Mgmt.	$59,365	0.00	$84,294	0.00	$51,300	0.00	$51,300	0.00	$50,000	0.00
Subtotal	**$59,365**	**0.00**	**$84,294**	**0.00**	**$51,300**	**0.00**	**$51,300**	**0.00**	**$50,000**	**0.00**
CAPITAL PROJECTS DELIVERY										
Project Management	$3,891	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$3,891**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
MINOR CONSTRUCTION AND REPAIR										
Concrete Repair & Construction	$2,094,898	0.00	$2,447,861	0.00	$1,957,071	0.00	$2,237,135	0.00	$5,710,815	0.00
Utility Excavation Repair	$96	0.00	$1,508	0.00	$0	0.00	$488,069	0.00	$0	0.00
Subtotal	**$2,094,994**	**0.00**	**$2,449,369**	**0.00**	**$1,957,071**	**0.00**	**$2,725,204**	**0.00**	**$5,710,815**	**0.00**
RIGHT-OF-WAY MAINTENANCE										
Off-Street R-O-W Maintenance	$0	0.00	$200,902	0.00	$200,000	0.00	$201,947	0.00	$200,000	0.00
Subtotal	**$0**	**0.00**	**$200,902**	**0.00**	**$200,000**	**0.00**	**$201,947**	**0.00**	**$200,000**	**0.00**
STREET PREVENTIVE MAINTENANCE										
Asphalt Overlay	$82,454	0.00	$53,120	0.00	$0	0.00	$7,945	0.00	$0	0.00
Crack Seal Resurfacing	$41,133	0.00	$10,089	0.00	$0	0.00	$419	0.00	$0	0.00
Infrastructure Management	$552	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Seal Coat	$6,603	0.00	$5,120	0.00	$0	0.00	$3,677	0.00	$0	0.00
Subtotal	**$130,741**	**0.00**	**$68,329**	**0.00**	**$0**	**0.00**	**$12,041**	**0.00**	**$0**	**0.00**
STREET REPAIR										
Routine Roadway & Alley Maintenance	$399,238	0.00	$470,031	0.00	$186,007	0.00	$51,145	0.00	$88,045	0.00
Subtotal	**$399,238**	**0.00**	**$470,031**	**0.00**	**$186,007**	**0.00**	**$51,145**	**0.00**	**$88,045**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$109,484	0.00	$0	0.00	$60,500	0.00	$60,500	0.00	$55,500	0.00
Subtotal	**$109,484**	**0.00**	**$0**	**0.00**	**$60,500**	**0.00**	**$60,500**	**0.00**	**$55,500**	**0.00**
Total	**$2,797,713**	**0.00**	**$3,272,926**	**0.00**	**$2,454,878**	**0.00**	**$3,102,137**	**0.00**	**$6,104,360**	**0.00**

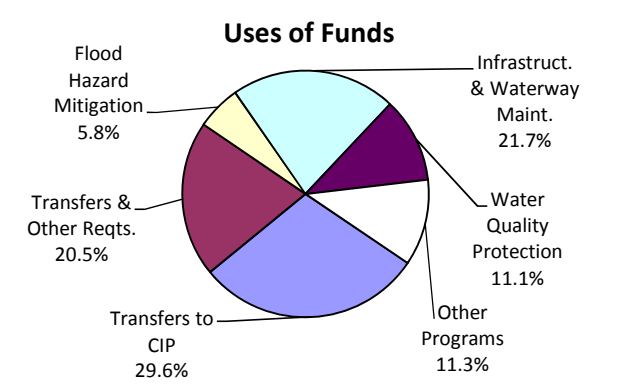
Public Works - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
BICYCLE AND PEDESTRIAN INFRASTRUCTURE										
Bicycle & Pedestrian Infrastructure Mgmt.	$1,748,093	0.00	$1,510,200	0.00	$1,510,200	0.00	$1,510,200	0.00	$0	0.00
Subtotal	**$1,748,093**	**0.00**	**$1,510,200**	**0.00**	**$1,510,200**	**0.00**	**$1,510,200**	**0.00**	**$0**	**0.00**
CHILD SAFETY										
School Crossing Guards	$0	0.00	$0	0.00	$38,835	0.00	$38,835	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$38,835**	**0.00**	**$38,835**	**0.00**	**$0**	**0.00**
Total	**$1,748,093**	**0.00**	**$1,510,200**	**0.00**	**$1,549,035**	**0.00**	**$1,549,035**	**0.00**	**$0**	**0.00**

Watershed Protection





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Drainage Fund					
Revenue	$59,506,352	$60,128,161	$64,829,297	$64,950,000	$72,367,078
Requirements	$63,225,635	$61,071,326	$69,334,446	$67,171,242	$74,091,294
Full-Time Equivalents (FTEs)	255.25	259.25	257.25	257.25	272.75
Expense Refunds	$1,152,493	$994,390	$977,991	$1,214,845	$1,302,496
Grants					
Requirements	$170,000	$0	$0	$0	$0
Total Budget	$64,548,128	$62,065,716	$70,312,437	$68,386,087	$75,393,790

Watershed Protection
Organization by Program and Activity for 2014

Flood Hazard Mitigation

Flood Safety
Watershed Management

Infrastructure & Waterway Maintenance

Drainage Pipeline Management
Field Operations Management
Storm Water Management

Stream Restoration

Stream Restoration

Water Quality Protection

Pollution Prevention and Reduction
Stormwater Treatment
Surface/Ground Water and Endangered Salamander Protection
Water Quality Monitoring
Watershed Education

Watershed Policy and Planning

Data Management
Environmental Policy
Master Planning
Value Engineering

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Watershed Protection
Mission and Goals for 2014

Mission

The purpose of the Watershed Protection Department is to protect lives, property, and the environment of our community by reducing the impact of flooding, erosion, and water pollution.

Goals

Reduce flood impacts to life and property.

- Continue to increase flood protection of threatened structures through creek and drainage system improvements.
- Continue to alert the public of imminent flood hazards and enhance efforts to educate the public about flood hazards.
- Maintain or improve the City's participation requirements in the National Flood Insurance Program and Community Rating System.

Create a stable stream system that decreases property loss from erosion and increases the beneficial uses of waterways.

- Prepare design for 4,000 linear feet of stream channel repairs in FY 2014.

Maintain and improve water quality.

- Construct water quality controls to reduce stormwater pollutants from 7,100 acres by FY 2014. Conduct business inspections and spill response to recover a total of 700,000 gallons and 300 cubic yards of pollutants in FY 2014.
- Maintain or improve baseline levels of the Environmental Integrity Index (water, sediment and recreational quality, aquatic habitat and physical integrity) in 100% of watersheds evaluated.

Provide adequate assessment and maintenance of drainage infrastructure.

- Complete 1,000 feet of stream channel stabilization to provide increased erosion protection to property in FY 2014.
- As the inventory continues to increase, continue to maintain residential ponds so that 90% are functioning properly through FY 2014.
- Complete assessment of 12.5 miles of storm drain infrastructure through FY 2014.

Maintain 100% of activities in compliance with Federal and State permits and regulatory requirements.

Watershed Protection

Message from the Director

The Watershed Protection Department (WPD) is building projects to solve today's problems while creating opportunities for the future. In keeping with the City's commitment to eco-friendly and sustainable policies, the department has made important inroads in the areas of green infrastructure and other innovative solutions.

With construction of the Waller Creek Tunnel nearing completion, the City will be poised to enter a new era of development. In addition to addressing the department's three mission areas of protecting lives, property, and the environment by reducing the impact of flooding, erosion, and water pollution, the Tunnel and associated construction projects are expected to spur revitalization and reinvestment along the Creek. As with construction of the Tunnel, redevelopment of the area will be largely dependent on the City's ability to form and effectively utilize strategic partnerships to optimize resources. We are looking forward to bringing this important icon and its many benefits to fruition through our work with other departments such as Public Works, Austin Resource Recovery, Planning and Development Review, and the Parks and Recreation Department, as well as stakeholders and third parties (e.g., the Waller Creek Conservancy, the Downtown Alliance).

An additional example of our use of strategic partnerships is our work on the Little Shoal Creek Tunnel project. Prior to this public-private partnership, the department had tabled a project to re-align Little Shoal Creek Tunnel due to lack of funding. Later, the City signed a cooperative agreement with the developer to combine resources enabling the tunnel re-alignment project to be completed years before previously envisioned, allowing for redevelopment of the northeast corner of 5th Street and Nueces.

We will continue to utilize our Value Engineering (VE) team to create more bang for our Capital Improvement Program (CIP) buck. To help ensure effective stewardship of our ratepayers' dollars, I have committed our department to a higher level of fiscal responsibility by requiring additional review of projects that meet certain thresholds. Since its inception, each year the VE team has been able to identify at least $1.0 million in potential cost savings.

With adoption of the Imagine Austin Comprehensive Plan in 2012, the WPD has taken a proactive role in addressing and tracking its implementation. Our executive managers will lead or co-lead the implementation teams for two of the eight Imagine Austin priority programs - "Sustainably Manage Our Water Resources" and "Green Infrastructure." Because WPD staff participated extensively in the development and review of the plan, the department's work is already closely aligned with the building blocks of the plan. For example, staff has been working on innovative green storm water solutions as part of the Green Infrastructure Priority Program. In addition, the work plan of the program to "Sustainably manage our water resources" calls for enactment of a new watershed protection ordinance. WPD began working on a new watershed protection ordinance two years ago and is nearing completion for presentation to Council.

Of course, the accomplishments of our workforce could not be achieved without integrating the City's PRIDE values of Public Service & Engagement, Responsibility & Accountability, Innovation & Sustainability, Diversity & Inclusion, and Ethics & Integrity, into our daily operations. We have incorporated the PRIDE values into the department's Awards and Recognition program, held a group discussion of the values at one of my "Director's Brown Bag" meetings and a number of section meetings, added PRIDE materials and links to the WPD intranet site for easy access, and added the PRIDE values to the WPD New Employee Orientation program. I look forward to the continued successes of a workforce empowered by these values.

Victoria Li, P.E.
Watershed Protection Director

Budget Highlights

The Watershed Protection Department's FY 2013-14 budget includes those resources necessary to meet its mission of protecting lives, property and the environment by reducing the impact of flood, erosion and water pollution. The budget includes $72.4 million in revenue and $74.1 million in expenditures, including 15.5 new full time equivalents (FTEs). Maintenance and operations of the Waller Creek Tunnel includes 10.0 of the total FTE increase and $1.5 million of the total $4.9 million increase in expenditures.

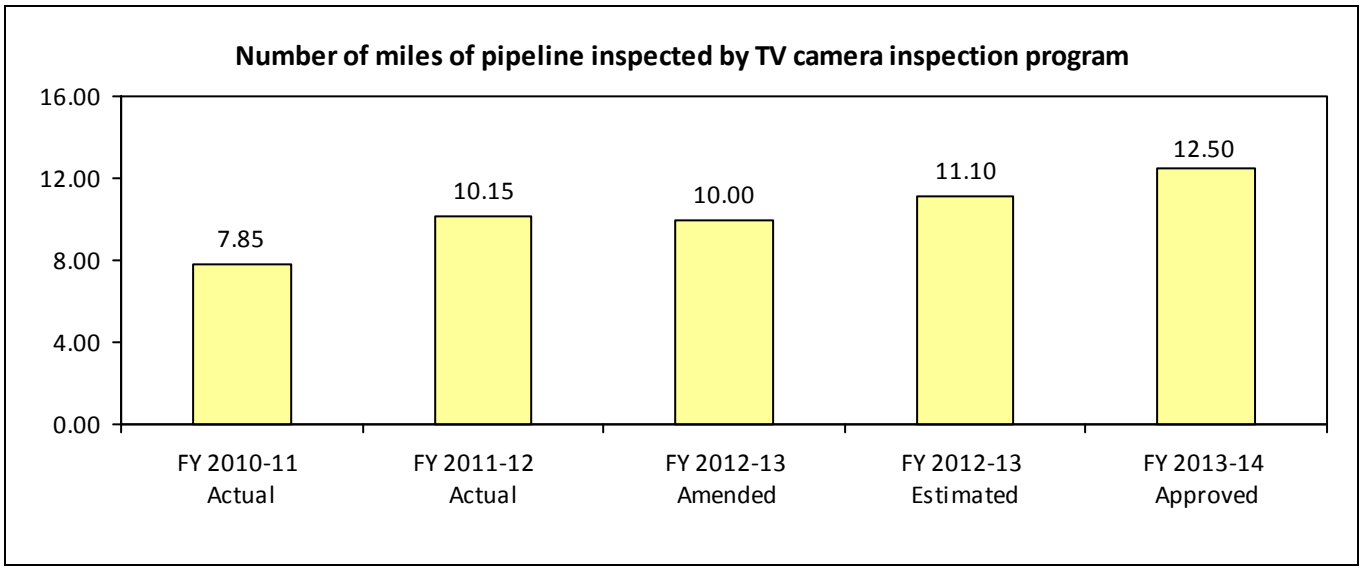
Flood Hazard Mitigation

The Flood Hazard Mitigation program represents one of the department's core mission areas. The purpose of this program is to: 1) reduce existing flood hazards to protect lives and property and 2) maintain regulatory code and design criteria for new development to protect lives and property from possible increases in flood hazard. Funding is included in this program for temporary staff to assist with GIS and records management (GIS Analyst) and a part-time temporary Engineering Tech A to help with survey, field work, research, electronic file management, filing and office support.

Infrastructure & Waterway Maintenance

The Infrastructure and Waterway Maintenance program is responsible for maintaining the storm water conveyance system, which consists of creeks and waterways, pipelines and structural controls. There are three main sections within the division: Field Operations Management, Storm Water Management, and Drainage Pipeline Management.

With 114 FTEs in FY 2012-13, this program comprises almost 50% of the staffing in the department. The FY 2013-14 budget adds a two-man drainage operations crew to help maintain the pipeline conveyance system (over 900 miles). This work is part of the department's asset management program and keeps the City in compliance with state and federal mandates such as the Texas Pollutant Discharge Elimination System (TPDES) municipal separate storm sewer system (MS4) permit. One Occupational Health and Safety Specialist Senior is included for this program to support field operations related to the development, instruction, and testing associated with the department's Equipment Training Program. The budget also includes funds to cover the annualized cost of a career ladder, which was implemented during FY 2012-13.



The Waller Creek Tunnel is expected to become fully operational at the end of calendar year 2014. In anticipation of this, the department has created a new budgetary unit within the Infrastructure & Waterway Maintenance program entitled Waller Creek Tunnel O&M. Ten new FTEs are added to create a cross-functional team that will work closely with existing field crews to operate and maintain the Waller Creek Tunnel facilities. Because Waller Creek rises very quickly, proper staffing levels are critical to effective management of debris removal to prevent clogging and maintain storm-readiness 100% of the time. The budget also includes funding for maintenance contracts and operating supplies for tunnel facilities and staff.

During dry days, water will be circulated from Lady Bird Lake through the tunnel and back to Waller Creek. In addition to the tunnel, inlet pond, and water feature recirculation systems, the tunnel system has three tunnel inlets, two ponds, six bar screens, two trash rack assemblies, and many mechanical and electrical systems. Preventative maintenance and care of these facilities are essential to their proper function. For post storm activities, the department will draw from other field operations crews.

Water Quality Protection

The purpose of the Water Quality Protection program is to protect and improve water quality in Austin's creeks, lakes and aquifers for our community and aquatic life by preventing, detecting, evaluating and reducing water pollution. An Environmental Program Coordinator is included to develop and implement a comprehensive urban ecosystem management plan for the department, including integration of Grow Zones, Firewise and wildfire initiatives, the Invasive Species Management Plan, maintenance practices in the Infrastructure and Waterway Maintenance program and anticipated restoration work associated with the Watershed Protection Ordinance. This position will focus on active WPD land management issues and interdepartmental coordination in conjunction with the larger green infrastructure effort of the Imagine Austin Plan. The budget also includes funding for advertising expenditures by the department's education group, as well as an increase of 0.25 FTE to an existing Conservation Program Coordinator position to improve program management and intradepartmental coordination.

Watershed Policy and Planning

The purpose of the Watershed Policy and Planning Program is to provide direction and oversight of watershed policies, and to coordinate the integration of flood, erosion and water quality activities for City staff and policy makers so they have the information to design, prioritize and implement cost effective integrated solutions that include capital projects, watershed programs and regulations. To assist with this process, 1.0 Project Coordinator FTE has been added to coordinate various projects and program activities within the CIP Coordination activity, especially where promoting, supporting and integrating collaborative storm water management within the communities of Austin is involved. This position will also be utilized for benchmarking, research, and coordinating communications to various community stakeholders for implementation of green infrastructure projects and other sustainable efforts.

Support Services

WPD Support Services includes Finance, Human Resources, Safety Office, and Public Information Office activities. The budget includes an increase of 0.25 FTE to an existing Public Information position to coordinate outreach, facilitate meetings with stakeholders, and coordinate media relations regarding flooding and other Watershed Protection news and information.

Revenue

The primary funding source for the Drainage Utility is the monthly drainage fee assessed to City of Austin utility customers. This fee is expected to provide approximately 98%, or $71.3 million, of the department's revenue for the upcoming fiscal year. Drainage fee revenue is expected to increase by 11.8% over FY 2012-13 levels. This increase reflects a 10% increase to the base billing unit (equivalent residential unit), or 85 cents per ERU. The FY 2013-14 Budget includes a new monthly rate of $9.20 for most residential customers. The revenue also forecasts minimal growth in commercial accounts and more substantial residential growth based on the City Demographer's projections. Other revenue sources for the department include interest income and development revenue.

Tax-exempt religious organizations may request exemption from the drainage fee per section 15-2-15 (2) of the Drainage Ordinance. The department works closely with the Religious Coalition to Assist the Homeless (RCAH) as the exempted drainage fees are directed to this umbrella organization for grant-making purposes. During FY 2012, $627,033 in drainage fees were collected by the organization. In turn, the RCAH granted $585,000 to the following 15 organizations to benefit homeless individuals: A New Entry, Inc., Caritas, Casa Marianella, Foundation Communities, Foundation for the Homeless, Front Steps, Green Doors, LifeWorks, Mary House Catholic Worker, Project Transitions, Salvation Army, Texas ReachOut, Trinity Center of Austin, Vision Luke 4:18, and Saint Louise House. Grant amounts ranged from $10,000 to $112,000.

Capital Budget

The FY 2013-14 Capital Budget includes a total new appropriation of $66.2 million and a spending plan of $50.5 million. This appropriation includes funding for the Waller Creek Tunnel, erosion control, flood control improvement, localized drainage improvements, water quality remediation/protection projects, vehicle purchases, and database and GIS projects. The department's CIP is funded by the Drainage Utility Fund, the Waller Creek Reserve Fund, Certificates of Obligation (COs) as well as funds from fee-in-lieu programs such as the Regional Stormwater Management Program and the Urban Watershed Structural Control fund.

Watershed Protection
Significant Changes

Drainage Utility Fund

Revenue Changes		Dollars
Increased revenue from residential and commercial drainage fees are anticipated to increase due to projected fee increases and growth associated with development and annexations.		$7,542,781

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel cost to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$459,718
Increase in transfer amounts for the following: Emergency Communications Center, CTM information systems support, 311 Call Center, accrued payroll, workers' compensation, bad debt and administrative support services.		$897,942
Decrease in liability reserve and UCSO billing support obligations.		($130,843)
Department Cost Drivers		
Increase in funding for two Drainage & Operations Maintenance positions and one Occupational Health & Safety Specialist Senior to assist with maintenance of the pipeline conveyance system and provide safety support for all field operations crews.	3.00	$219,799
Two existing positions increase from 0.75 FTE to 1.00 FTE. One position assists with various outreach activities and the other position assists with the Youth & Family Services Steering Committee.	0.50	$31,694
Appropriations for drainage and erosion control purposes are eliminated.		($648,293)
Full-year funding for field operations career plan implemented in late FY 2012-13.		$250,000
Increase in transfer to the Watershed Enterprise Capital Improvements Program.		$1,350,000
Increase in debt service for General Obligation bonds for the Crystal Brook project and the North West Austin MUD #1 settlement bond issues.		$229,738
Funding Increases for the transfer to Planning & Development Review for support of the One Stop Shop.		$339,433
Increase temporary funding for Watershed Education programs and department-wide summer interns.		$86,556
Vacancy savings increase by 1%.		($240,890)
New Investments		
Additional funding for one Environmental Program Coordinator to develop and implement a comprehensive urban ecosystem management plan for the Surfacewater Evaluation Division.	1.00	$100,744
One Project Coordinator for the Policy and Planning Division is added to assist with promoting, supporting and integrating collaborative stormwater management within the communities of Austin.	1.00	$95,672
Partial year funding for FTEs and associated expenses are included to operate & maintain the Waller Creek Tunnel. The positions include: 1 Managing Engineer, 1 Electrician, 4 Drainage and Operations Management positions, 1 Project Manager, and a 3-person Treatment Plant Operations Crew.	10.00	$1,526,012

Watershed Protection
Budget Detail by Activity

Program: Brownfields
Activity: Brownfields

The purpose of the Brownfields activity is to provide incentives and information to Brownfields property owners so they can cleanup and ultimately redevelop their Brownfields property.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	155,147	0	0	0	0
Total Requirements	$155,147	$0	$0	$0	$0
Full-Time Equivalents					
Drainage Utility Fund	2.00	0.00	0.00	0.00	0.00
Total FTEs	2.00	0.00	0.00	0.00	0.00

Measures Not Applicable

Services

Brownfields grant applications; Brownfields grant administration; Environmental site assessments; Remediation loans. The Brownfields function has moved to the Quality Assurance activity within the Austin Resource Recovery department.

Contact

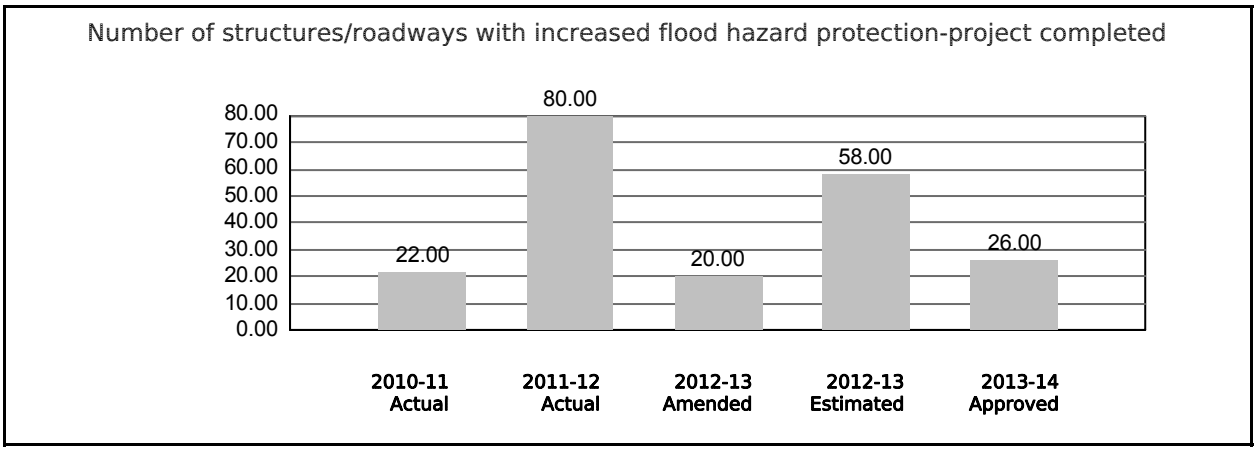
Nancy Chan, Division Manager, 512-974-7842

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Flood Hazard Mitigation
Activity: Flood Safety

The purpose of the Flood Safety activity is to reduce localized and creek flood conditions, manage the risk of dam, floodwall, or levee failure, and provide warning of flood hazards to protect lives and property.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	2,386,099	2,406,023	2,868,570	2,775,255	2,928,996
Expense Refunds	144,639	133,523	376,180	246,180	376,180
Total Requirements	$2,530,738	$2,539,546	$3,244,750	$3,021,435	$3,305,176
Full-Time Equivalents					
Drainage Utility Fund	19.00	19.00	19.00	19.00	19.00
Total FTEs	19.00	19.00	19.00	19.00	19.00
Performance Measures					
Citizen satisfaction with flood hazard mitigation efforts	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***60***
Linear feet of storm drain infrastructure installed or replaced by others	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***5,000***
Linear feet of storm drain infrastructure installed or replaced	***21,072***	***28,960***	***11,000***	***11,000***	***7,800***
Number of structures/roadway crossings at risk of creek flooding	No Data	7,400	7,400	7,400	7,400
Number of structures/roadways with increased flood hazard protection-project completed	***22***	***80***	***20***	***58***	***26***
Number of flood warning emergency action recommendations issued	1	76	70	20	70

Services

Floodplain structure buyout; Project planning, preliminary engineering, design, and implementation; Dam and floodwall/levee inspection; Hydrology and hydraulics; Flood awareness education; Drainage investigation; Flood Early Warning System.

Contact

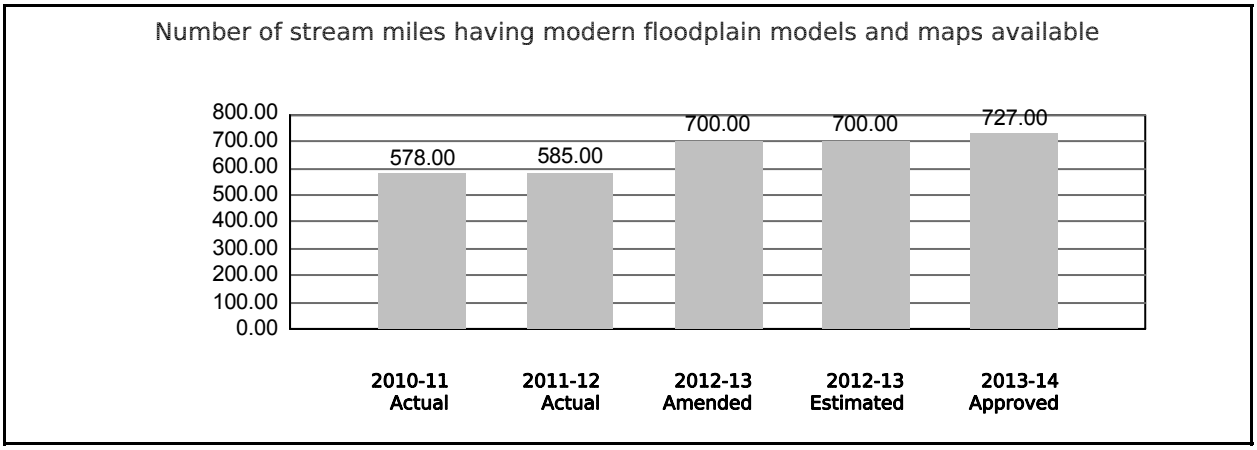
Mapi Vigil, Managing Engineer, 512-974-3384

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Flood Hazard Mitigation
Activity: Watershed Management

The purpose of the Watershed Management activity is to protect lives and property from flood hazards by promoting sound watershed management to citizens, the development community, and City staff. This is accomplished by 1) creating and maintaining floodplain engineering models and maps; 2) coordinating the City's participation in the National Flood Insurance Program and Community Rating System; 3) providing floodplain information to the public; 4) reviewing floodplain development applications and processing floodplain variance requests; and 5) providing opportunities for private/public partnership funding for regional drainage improvements, as an alternative to private development providing on-site detention to mitigate flood hazard increase.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	931,496	869,071	1,077,778	995,074	1,079,092
Total Requirements	$931,496	$869,071	$1,077,778	$995,074	$1,079,092
Full-Time Equivalents					
Drainage Utility Fund	10.00	10.25	10.27	10.27	10.33
Total FTEs	10.00	10.25	10.27	10.27	10.33
Performance Measures					
Number of Floodplain Information Requests	773	672	1,000	1,000	2,000
Number of development applications reviewed for floodplain compliance	New Meas	820	800	1,100	1,200
Number of stream miles having modern floodplain models and maps available	578	585	700	700	727

Services

Coordinate required activities for participation in the Community Rating System; Flood Insurance Rate Map change requests, review, & public notification; floodplain development review; floodplain variance processing; floodplain model & map services; floodplain information dissemination to public; hydrologic & hydraulic analysis & field investigation; creek crossing inspections; post-flood reconnaissance & damage documentation; Drainage Criteria Manual maintenance; drainage easement dedication & release review; regional floodplain management group support; Regional Stormwater Management Program funds management, appropriation, facility planning & development; City/developer community facility contract development; Master Plan support; flood awareness public education; facilitate opportunities for private & public cost sharing.

Contact

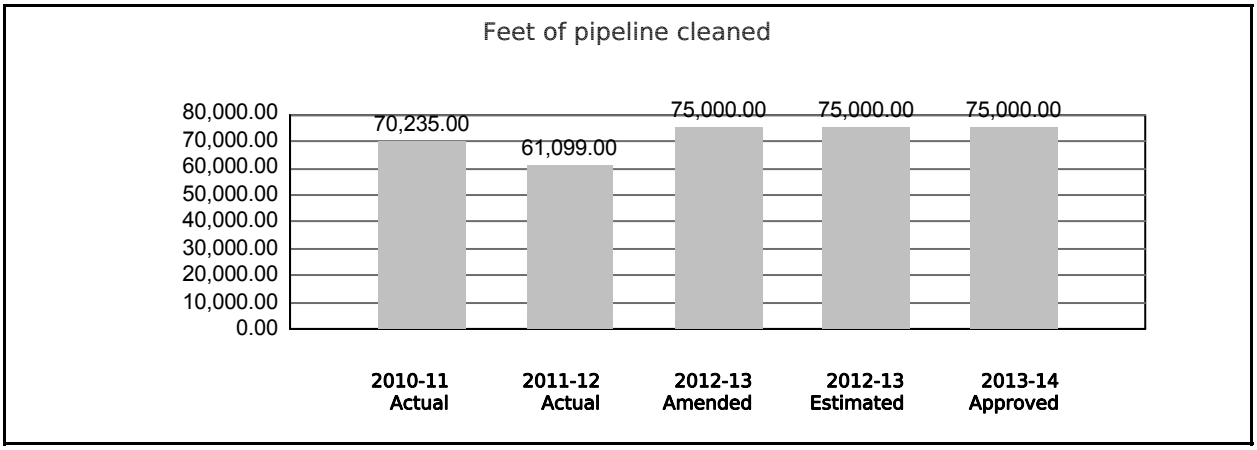
Mapi Vigil, Managing Engineer, 512-974-3384

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance
Activity: Drainage Pipeline Management

The purpose of the Drainage Pipeline Management activity is to ensure adequate conveyance of storm water flows through the storm drain pipeline system. Activities include the inspection, cleaning, installation and replacement of drainage pipelines and other associated concrete infrastructure. Field Engineering and utility location activities are also associated with this Activity in an effort to protect lives and minimize flooding of roadways and property.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	3,976,849	4,321,636	4,883,436	5,099,051	5,240,639
Expense Refunds	31,611	24,830	0	0	0
Total Requirements	$4,008,460	$4,346,466	$4,883,436	$5,099,051	$5,240,639
Full-Time Equivalents					
Drainage Utility Fund	39.73	43.00	46.00	46.00	48.00
Total FTEs	39.73	43.00	46.00	46.00	48.00
Performance Measures					
Feet of pipeline installed or rehabilitated	5,459	5,729	4,000	3,300	4,000
Feet of pipeline cleaned	70,235	61,099	75,000	75,000	75,000
Number of miles of pipeline inspected by TV camera inspection program	7.85	10.15	10	11.10	12.50
Number of concrete structures constructed or rehabilitated	149	189	180	150	180

Services

Drainage system infrastructure cleaning, inspection, construction and rehabilitation; complaint investigation; storm event response; installation repair and replacement of concrete drainage infrastructure; field engineering and utility location activities.

Contact

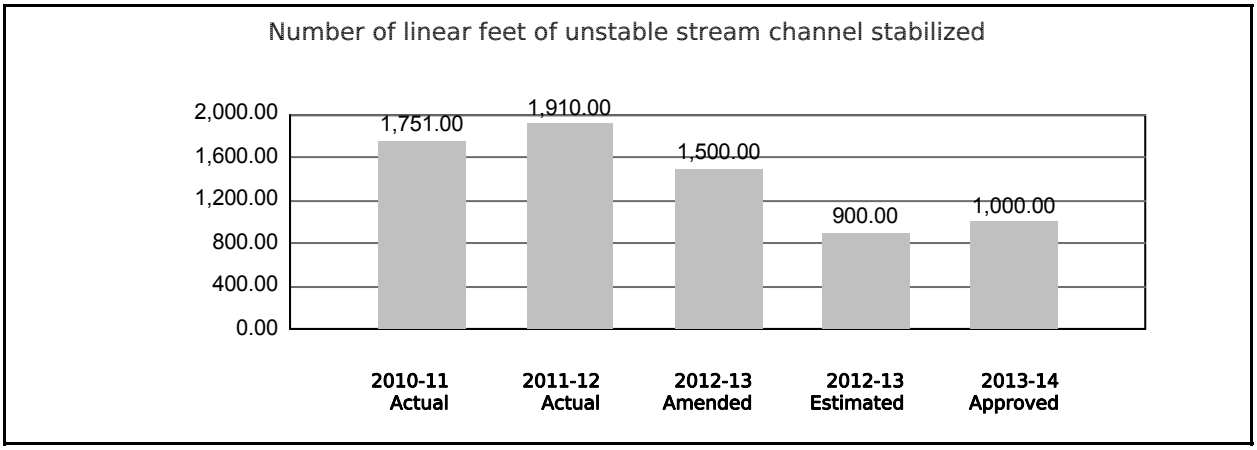
Roxanne Jackson, Watershed Field Operations Division Manager, 512-974-1918

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance
Activity: Field Operations Management

The purpose of the Field Operations Management activity is to maintain natural waterways and engineered channels utilizing best management practices that support the three missions of the department: reduce flood hazards, improve water quality and provide erosion control and streambank stabilization. Field Operations Management activities serve to protect lives and structures, while promoting sustainable, natural resource protection and conservation efforts.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	4,864,877	4,730,009	5,517,759	5,205,039	7,296,698
Expense Refunds	1,399	0	0	0	0
Total Requirements	$4,866,276	$4,730,009	$5,517,759	$5,205,039	$7,296,698
Full-Time Equivalents					
Drainage Utility Fund	44.00	43.50	40.33	40.33	51.33
Total FTEs	44.00	43.50	40.33	40.33	51.33
Performance Measures					
Miles of creeks, channels and ditches cleared	6.68	6.59	6	6	6
Number of maintenance work orders	New Meas	New Meas	New Meas	New Meas	5
Number of linear feet of unstable stream channel stabilized	***1,751***	***1,910***	***1,500***	***900***	***1,000***
Number of flood events diverted by the Waller Creek Tunnel Facilities	New Meas	New Meas	New Meas	New Meas	3
Tons of debris removed at Side Stream Inlets	New Meas	New Meas	New Meas	New Meas	17
Tons of debris removed at Inlet Facility	New Meas	New Meas	New Meas	New Meas	52

Services

Management of natural and engineered waterways including citizen complaint investigation, vegetation conservation and management, channel clearing, bridge and culvert clearing, streambank stabilization, channel and riparian restoration activities and storm event response. Internal and external outreach education and coordination.

Contact

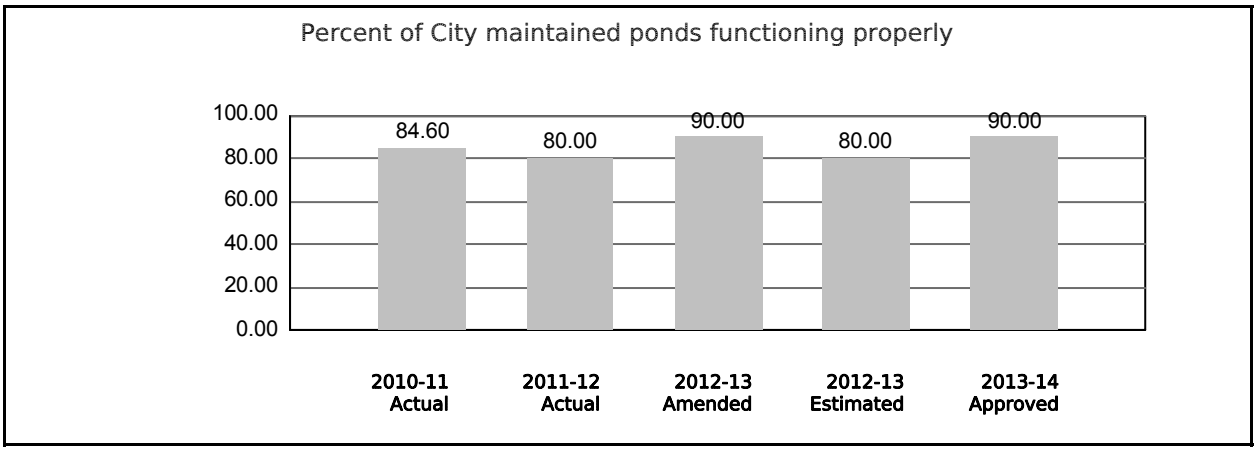
Roxanne Jackson, Watershed Field Operations Division Manager, 512-974-1918

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance
Activity: Storm Water Management

The purpose of the Storm Water Management activity is to maintain residential and city-owned storm water treatment facilities (water quality and detention ponds, biofiltration areas, rain gardens, etc.) to ensure proper functionality, providing water quality improvement, flood protection, and downstream erosion control. The activity also provides on-going vegetation maintenance and removal of trash and debris along the shoreline and in the open waters of Lady Bird Lake, to provide for improved visual water quality and community use of the natural resources.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	2,971,417	3,149,927	3,642,928	3,521,278	3,802,858
Expense Refunds	-183	0	0	0	0
Total Requirements	$2,971,234	$3,149,927	$3,642,928	$3,521,278	$3,802,858
Full-Time Equivalents					
Drainage Utility Fund	28.00	29.00	28.00	28.00	28.00
Total FTEs	28.00	29.00	28.00	28.00	28.00
Performance Measures					
Number of Commercial pond inspections completed	1,706	1,860	2,000	1,700	2,000
Percent of City maintained ponds functioning properly	84.60	80	90	80	90
Tons of litter, trash and debris removed from Lady Bird Lake	229.50	233.90	200	120	200

Services

Citizen complaint response and investigation; Inspection and maintenance of water quality and detention ponds; Maintenance of vegetation and debris removal along shoreline and open water within Lady Bird Lake; Compliance with TCEQ regulations; Inspection of commercial storm water management facilities.

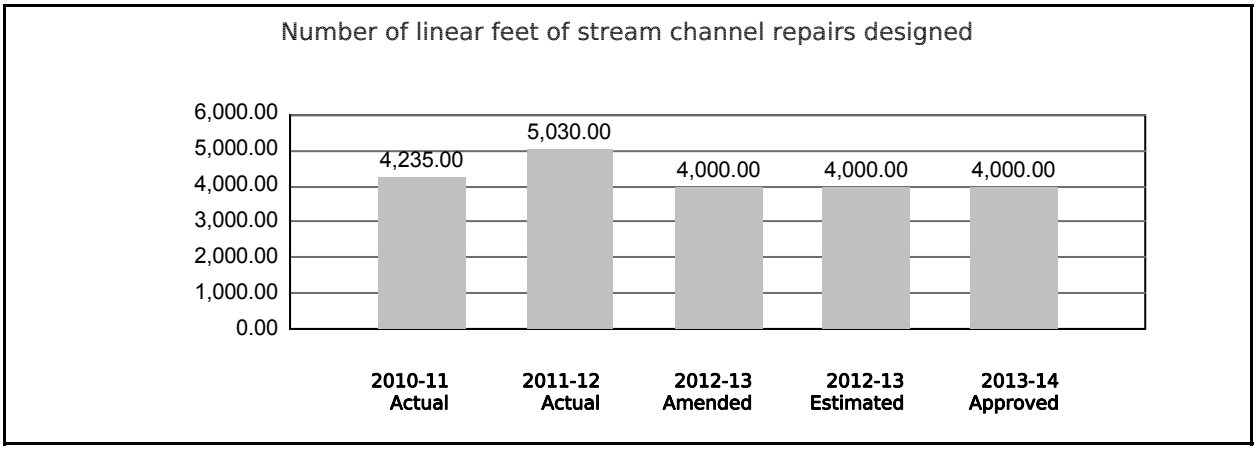
Contact

Roxanne Jackson, Watershed Field Operations Division Manager, 512-974-1918

Watershed Protection
Budget Detail by Activity

Program: Stream Restoration
Activity: Stream Restoration

The purpose of the Stream Restoration activity is to create a stable stream system by implementing localized stabilization and stream channel restoration projects on affected citizens' and public property in order to decrease property loss from erosion and increase beneficial use of waterways.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	618,709	568,466	818,147	771,723	799,300
Expense Refunds	81,619	82,904	0	10,021	0
Total Requirements	$700,328	$651,370	$818,147	$781,744	$799,300
Full-Time Equivalents					
Drainage Utility Fund	6.00	7.00	7.00	7.00	7.00
Total FTEs	6.00	7.00	7.00	7.00	7.00
Performance Measures					
Number of linear feet of streams with erosion problems needing design	111,161	109,819	109,000	109,000	108,000
Number of linear feet of stream channel repairs designed	4,235	5,030	4,000	4,000	4,000

Services

Problem assessment; Planning; In-house design; Project implementation; Construction management; Voluntary Erosion Buyouts; Technical Assistance.

Contact

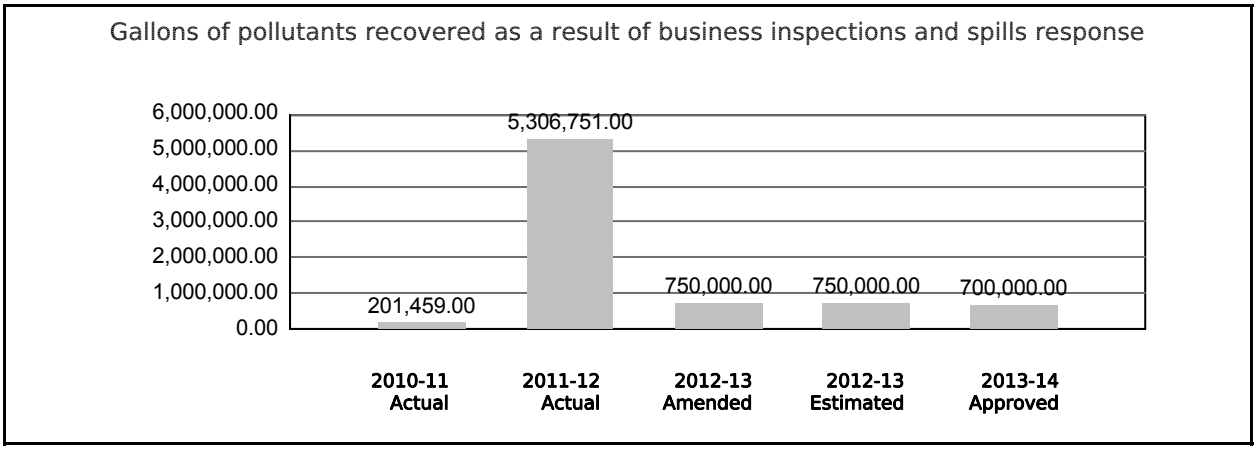
Mike Kelly, Managing Engineer, 512-974-6591

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Pollution Prevention and Reduction

The purpose of the Pollution Prevention and Reduction activity is to respond to pollution incidents, inspect and permit businesses and provide technical environmental regulatory/remediation advice for City departments, policy makers, the community and regulatory agencies in order to reduce pollution in our creeks, lakes and aquifers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	1,179,940	1,140,026	1,381,974	1,359,928	1,397,444
Total Requirements	$1,179,940	$1,140,026	$1,381,974	$1,359,928	$1,397,444
Full-Time Equivalents					
Drainage Utility Fund	12.00	12.00	12.00	12.00	12.00
Total FTEs	12.00	12.00	12.00	12.00	12.00
Performance Measures					
Cubic yards of pollutants recovered as a result of business inspections and spills response	550	662	500	500	300
Gallons of pollutants recovered as a result of business inspections and spills response	***201,459***	***5,306,751***	***750,000***	***750,000***	***700,000***
Number of stormwater discharge permits issued	1,083	1,086	1,100	1,086	1,075
Number of stormwater discharge permit inspections	702	619	688	600	450
Number of spills and complaints response program incidents addressed	1,114	1,002	1,200	1,000	1,000

Services

Stormwater quality inspections; Stormwater quality permitting; Stormwater pollution investigations; Pollution data production; Educational out reach development; Right-of-Way pollutants cleanup/disposal; Environmental remediation; Regulatory advice.

Contact

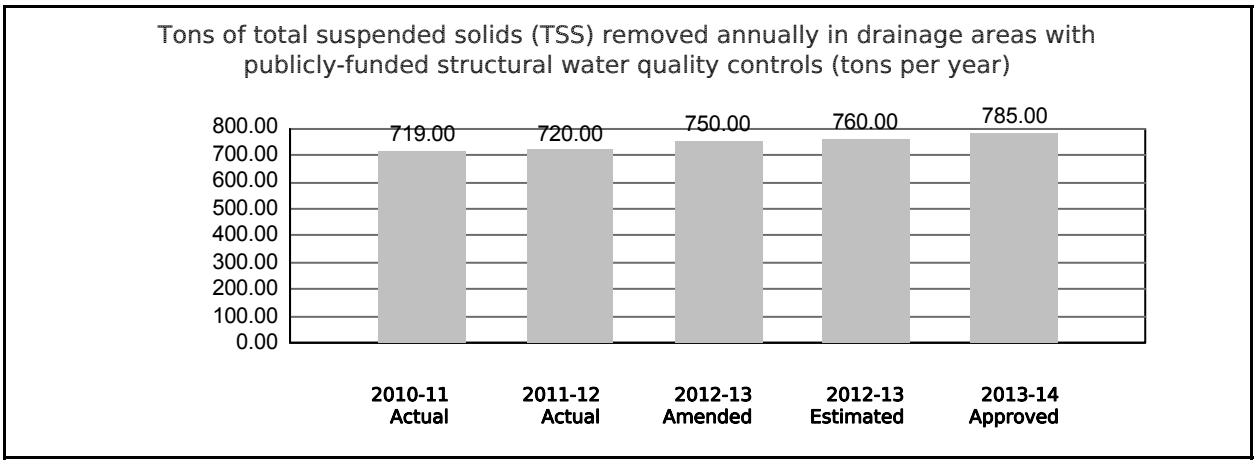
Sharon Cooper, Environmental Conservation Program Manager, 512-974-2448

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Stormwater Treatment

The purpose of the Stormwater Treatment activity is to design, implement, and evaluate stormwater treatment systems in order to reduce pollution in our creeks, lakes and aquifers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	545,491	536,989	582,072	557,177	564,383
Expense Refunds	0	4,884	0	5,115	0
Total Requirements	$545,491	$541,873	$582,072	$562,292	$564,383
Full-Time Equivalents					
Drainage Utility Fund	4.75	5.00	5.00	5.00	5.00
Total FTEs	4.75	5.00	5.00	5.00	5.00
Performance Measures					
Annual cost per pound of TSS removed	0.60	0.61	0.61	0.60	0.63
Tons of total suspended solids (TSS) removed annually in drainage areas with publicly-funded structural water quality controls (tons per year)	719	720	750	760	785

Services
Engineering design; Project management; Project prioritization; Criteria development; Stormwater control evaluation.

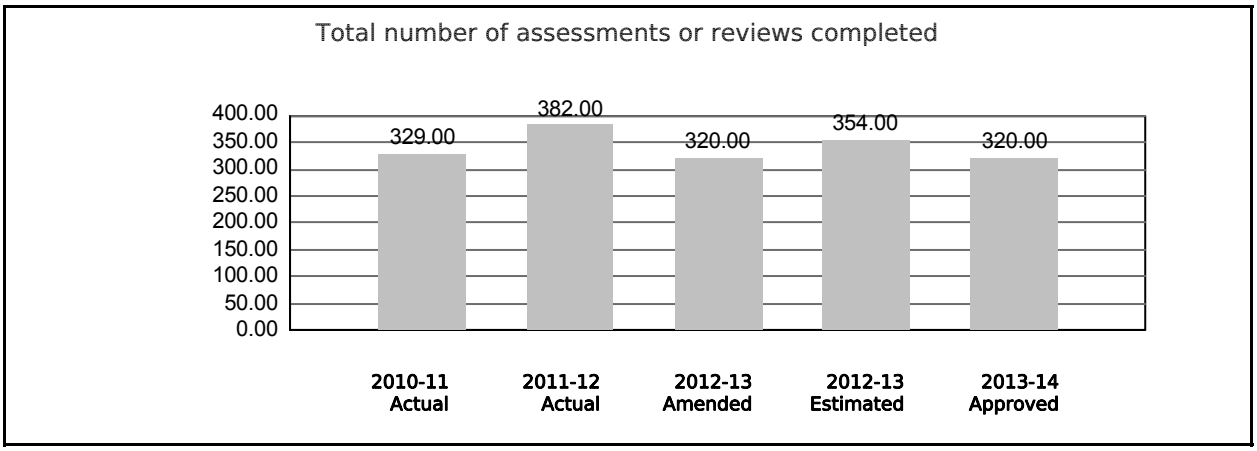
Contact
Mike Kelly, Managing Engineer, 512-974-6591

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Surface/Ground Water and Endangered Salamander Protection

The purpose of the Surface/Ground Water and Endangered Salamander Protection activity is to maintain, restore, and improve Austin's creeks, lakes, and aquifers for public benefit and aquatic life.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	2,455,729	2,295,579	2,601,935	2,523,028	2,812,192
Expense Refunds	131,387	263	0	132,528	73,051
Total Requirements	$2,587,116	$2,295,842	$2,601,935	$2,655,556	$2,885,243
Full-Time Equivalents					
Drainage Utility Fund	24.75	19.75	19.75	19.75	21.00
Total FTEs	24.75	19.75	19.75	19.75	21.00
Performance Measures					
Average number of Barton Springs Salamanders in Eliza Springs	New Meas	New Meas	100	460	500
Cumulative area of Critical Environmental Feature buffers	New Meas	New Meas	50	50	50
Percent of watersheds evaluated that maintained or improved baseline levels of the Environmental Integrity Index	100	100	100	90	100
Total number of assessments or reviews completed	329	382	320	354	320

Services

Critical Environmental Feature protection recommendations on development permit applications; Hydrogeology evaluations for BCP permit compliance, and dye studies for determining groundwater flow paths in the Edwards Aquifer; Aquatic plant surveys and restoration; Creek riparian zone restoration projects; Salamander habitat surveys, maintenance, and improvement; Endangered Species Act permit compliance reports and USFWS coordination; Salamander captive breeding program; population management plan, rescues, spills response and reintroduction; Habitat conservation plans, take evaluations and CIP project biological assessments; Salamander Habitat Capital Improvement Projects; Development and maintenance of Field Sampling Data Base; Quality Assurance Project Plans and sampling designs. Statistical and modeling analyses for reporting and project/policy use of targeted short term water quality monitoring projects in springs, lakes and streams.

Contact

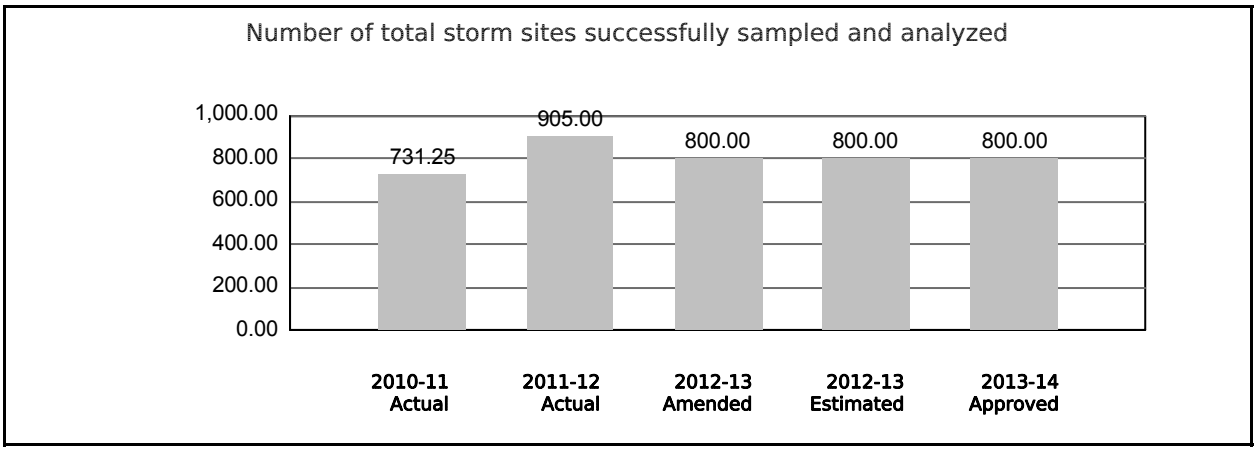
Ed Peacock, Supervising Engineer, 512-974-2224

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Water Quality Monitoring

The purpose of the Water Quality Monitoring activity is to evaluate pollution in stormwater runoff and evaluate the effectiveness of controls both individually and across watersheds.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	1,626,484	1,942,298	2,178,156	2,139,692	2,203,235
Expense Refunds	0	840	0	0	0
Total Requirements	$1,626,484	$1,943,138	$2,178,156	$2,139,692	$2,203,235
Full-Time Equivalents					
Drainage Utility Fund	13.00	15.00	15.00	15.00	15.00
Total FTEs	13.00	15.00	15.00	15.00	15.00
Performance Measures					
Number of total storm sites successfully sampled and analyzed	731.25	905	800	800	800
Percent of total storm sites successfully analyzed (annually)	95	98	90	90	90

Services
Stormwater quantity & quality monitoring.

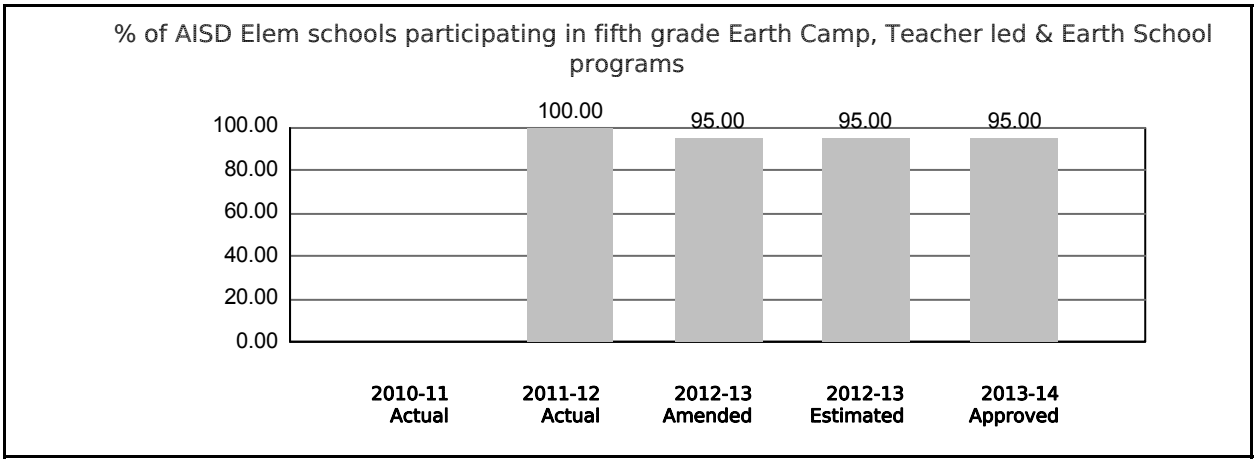
Contact
Roger Glick, Engineer C, 512-974-2096

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Watershed Education

The purpose of the Watershed Education activity is to provide instruction and educational materials to students, teachers, and the general public so they have the information needed to make informed decisions about reducing pollution in our watersheds.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	1,017,779	903,302	979,680	987,988	1,311,261
Expense Refunds	12,994	40,456	34,000	34,597	34,000
Grants	170,000	0	0	0	0
Total Requirements	$1,200,773	$943,758	$1,013,680	$1,022,585	$1,345,261
Full-Time Equivalents					
Drainage Utility Fund	6.25	6.00	6.00	6.00	7.00
Total FTEs	6.25	6.00	6.00	6.00	7.00
Performance Measures					
% of AISD Elem schools participating in fifth grade Earth Camp, Teacher led & Earth School programs	New Meas	100	95	95	95
Number of pet wasted disposal bags purchased for the Scoop the Poop program	New Meas	New Meas	New Meas	New Meas	1,250,000
Percent of students with improved pre/post Earth Camp test	New Meas	New Meas	50	50	65

Services

Educational materials development, production and distribution; Educational outreach programs; Citizen support.

Contact

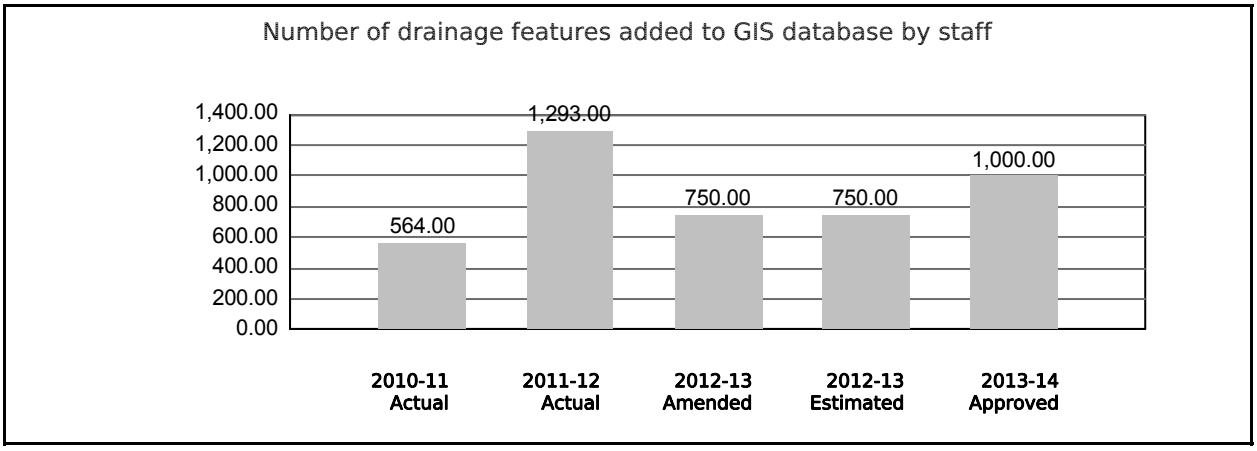
Jessica Wilson, Environmental Conservation Program Manager, 512-974-2446

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning
Activity: Data Management

The purpose of the Data Management activity is to provide GIS and information technology (IT) planning and coordination, IT project and data management systems analysis and database support for the Department to improve staff productivity and responsiveness.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	555,342	625,392	729,816	728,667	748,758
Expense Refunds	270,288	309,670	204,000	421,000	501,570
Total Requirements	$825,630	$935,062	$933,816	$1,149,667	$1,250,328
Full-Time Equivalents					
Drainage Utility Fund	5.15	6.15	6.00	6.00	6.00
Total FTEs	5.15	6.15	6.00	6.00	6.00
Performance Measures					
Annual percent change in completion of CIP projects, major non-CIP projects and data set development	9.86	6.90	5	5	5
Miles of TV Inspection project pipe submitted and resolved in GIS	New Meas	New Meas	New Meas	New Meas	3
Number of drainage features added to GIS database by staff	564	1,293	750	750	1,000

Services

Departmental/interdepartmental GIS; Information technology (IT) planning; IT coordination; IT project management; Data management; Systems analysis; Database support.

Contact

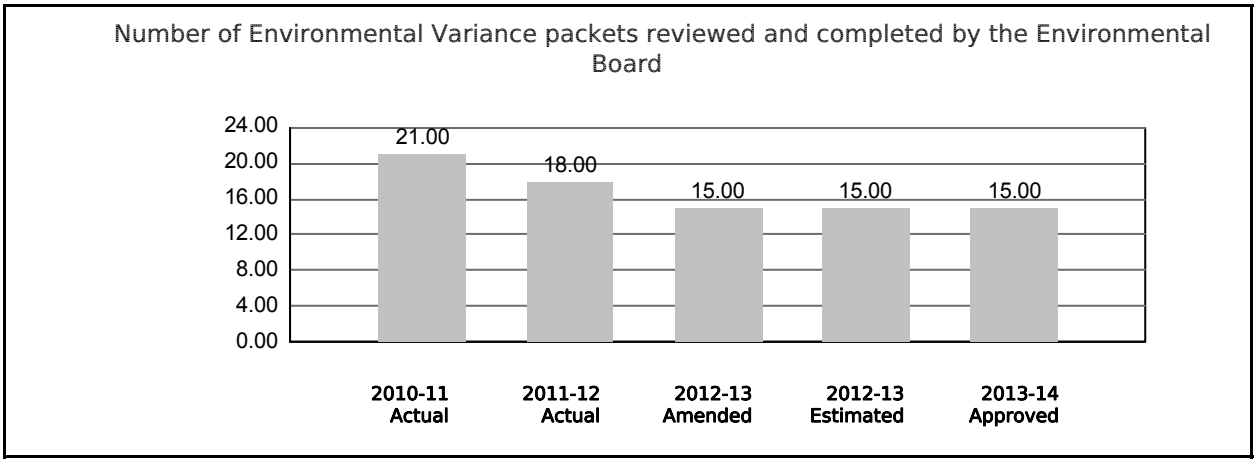
Philip Campman, Information System & Business Enterprise Manager, 512-974-6314

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning
Activity: Environmental Policy

The purpose of the Environmental Policy activity is to provide planning and policy development assistance and regulatory guidance to City of Austin officials, program managers, the public and other governmental agencies, to make recommendations that help shape significant City policies, and to represent the City in strategic arenas.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	0	182,549	335,560	263,322	235,471
Expense Refunds	0	145,944	93,773	93,773	111,767
Total Requirements	$0	$328,493	$429,333	$357,095	$347,238
Full-Time Equivalents					
Drainage Utility Fund	0.00	3.00	4.00	4.00	3.00
Total FTEs	0.00	3.00	4.00	4.00	3.00
Performance Measures					
Number of Environmental Board Meetings Conducted	25	20	20	18	24
Number of Environmental Variance packets reviewed and completed by the Environmental Board	21	18	15	15	15

Services

Regulatory development; Environmental Board support; Coordination with OSS Environmental Review and Inspection.

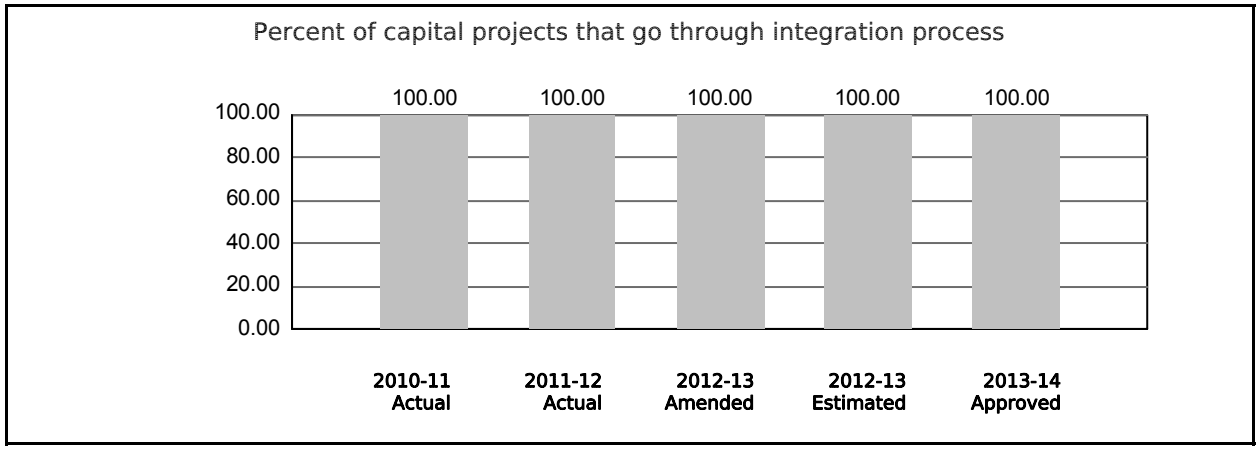
Contact

Charles Lesniak, Environmental Policy Program Manager, 512-974-2699

Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning
Activity: Master Planning

The purpose of the Master Planning activity is to coordinate the integration of flood, erosion and water quality activities for City staff and policy makers so they have the information to develop, prioritize and implement cost effective integrated solutions.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	1,026,788	1,400,871	2,033,121	1,992,827	2,085,112
Expense Refunds	78,662	30,536	0	1,593	0
Total Requirements	$1,105,450	$1,431,407	$2,033,121	$1,994,420	$2,085,112
Full-Time Equivalents					
Drainage Utility Fund	10.00	15.00	15.34	15.34	16.34
Total FTEs	10.00	15.00	15.34	15.34	16.34
Performance Measures					
Number of Major Planning & GIS projects scheduled for fiscal year	8	6	6	6	6
Percent of new code or rule amendment trainings provided within 3 months of adoption	100	100	100	100	100
Percent of capital projects that go through integration process	100	100	100	100	100

Services

Master Plan reports; Regulatory initiatives; CIP project integration; Departmental/interdepartmental GIS; Information technology (IT) planning; Data management; Federal permit compliance; State permit compliance; Citywide CIP Coordination; Water quality planning, Watershed GIS support.

Contact

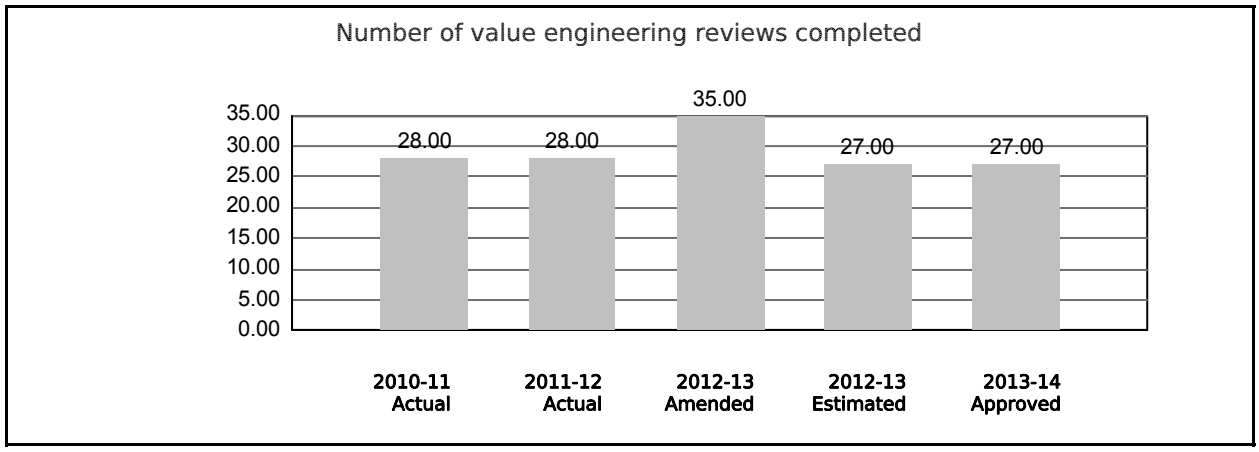
Jean Drew, Environmental Policy Program Manager, 512-974-2272

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning
Activity: Value Engineering

The purpose of the Value Engineering activity is to review Watershed Protection Department Capital Improvement Program (CIP) projects as well as engineering processes and procedures and to evaluate alternative design plans, solutions and/or methods, in an organized fashion. The goal of Value Engineering is to suggest alternatives that may produce direct CIP budget and other departmental cost savings, cost avoidance, and improvement to processes such that the products and functions of the department's missions are achieved. These review efforts can be performed by both in-house personnel and by outside consultant personnel.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	404,272	274,857	333,335	323,306	339,564
Total Requirements	$404,272	$274,857	$333,335	$323,306	$339,564
Full-Time Equivalents					
Drainage Utility Fund	2.15	2.15	2.25	2.25	2.25
Total FTEs	2.15	2.15	2.25	2.25	2.25
Performance Measures					
Number of value engineering reviews completed	28	28	35	27	27
Potential cost savings identified	1,045,000	5,240,350	2,000,000	1,600,000	1,000,000

Services

Collect and assimilate CIP data; Perform VE review and evaluation; Generate VE reports; Present/discuss findings and recommendations with the CIP management team; Perform special project investigations as requested by WPD director; Participate in WPD CIP planning and budget meetings; WPD Functional Teams and Initiatives; City-wide Interdepartmental CIP Planning and Integration; Provide information to stakeholders as needed; Master Plan Support; Field Operations Support; and Training.

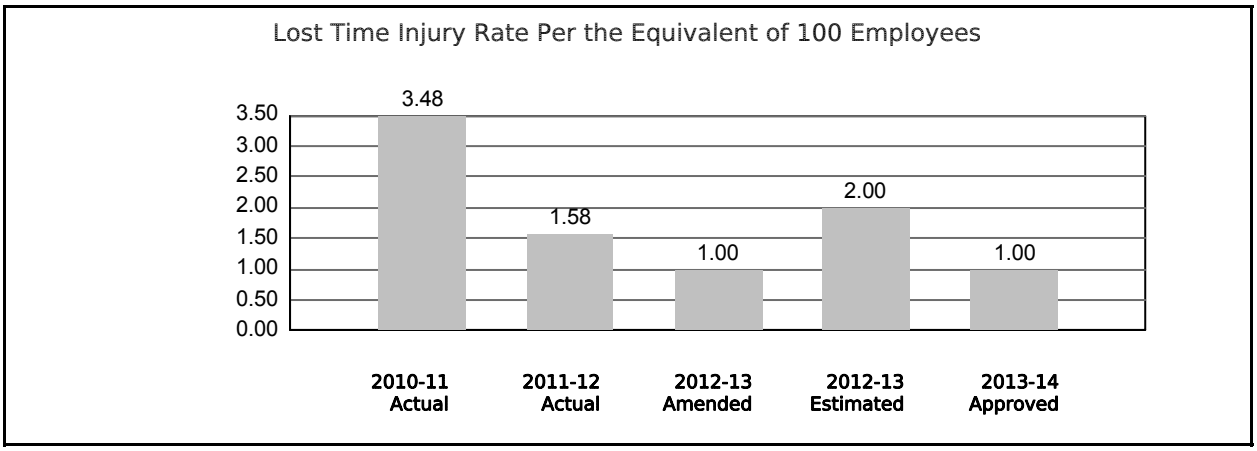
Contact

Fang Yu, Consulting Engineer, 512-974-3580

Watershed Protection
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	2,890,077	2,913,437	3,975,857	3,231,645	3,480,664
Expense Refunds	244,930	220,539	270,038	270,038	205,928
Total Requirements	$3,135,007	$3,133,976	$4,245,895	$3,501,683	$3,686,592
Full-Time Equivalents					
Drainage Utility Fund	28.47	23.45	21.31	21.31	21.50
Total FTEs	28.47	23.45	21.31	21.31	21.50
Performance Measures					
Average Annual Carbon Footprint	1,323	1,264	1,357	1,264	1,208
Employee Turnover Rate	2.44	4.80	5	3	5
Lost Time Injury Rate Per the Equivalent of 100 Employees	3.48	1.58	1	2	1
Percent of CIP projects substantially completed on schedule	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***100***
Sick leave hours used per 1,000 hours	35.49	36.37	35	35	35

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

Contact

Mike Ihnat, Chief Administrative Officer, 512-974-7035

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Drainage Utility Fund	35,782,097	32,810,895	35,394,322	34,696,242	37,765,627
Total Requirements	$35,782,097	$32,810,895	$35,394,322	$34,696,242	$37,765,627

Contact

Diane Gonzales, Financial Manager, 512-974-9789

Watershed Protection - 2013-14

Drainage Utility Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
BROWNFIELDS										
Brownfields	$0	2.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**2.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
FLOOD HAZARD MITIGATION										
Flood Safety	$2,386,099	19.00	$2,406,023	19.00	$2,868,570	19.00	$2,775,255	19.00	$2,928,996	19.00
Watershed Management	$931,496	10.00	$869,071	10.25	$1,077,778	10.27	$995,074	10.27	$1,079,092	10.33
Subtotal	**$3,317,596**	**29.00**	**$3,275,094**	**29.25**	**$3,946,348**	**29.27**	**$3,770,329**	**29.27**	**$4,008,088**	**29.33**
INFRASTRUCTURE & WATERWAY MAINTENANCE										
Drainage Pipeline Management	$3,976,849	39.73	$4,321,636	43.00	$4,883,436	46.00	$5,099,051	46.00	$5,240,639	48.00
Field Operations Management	$4,864,877	44.00	$4,730,009	43.50	$5,517,759	40.33	$5,205,039	40.33	$7,296,698	51.33
Storm Water Management	$2,971,417	28.00	$3,149,927	29.00	$3,642,928	28.00	$3,521,278	28.00	$3,802,858	28.00
Subtotal	**$11,813,143**	**111.73**	**$12,201,572**	**115.50**	**$14,044,123**	**114.33**	**$13,825,368**	**114.33**	**$16,340,195**	**127.33**
STREAM RESTORATION										
Stream Restoration	$618,709	6.00	$568,466	7.00	$818,147	7.00	$771,723	7.00	$799,300	7.00
Subtotal	**$618,709**	**6.00**	**$568,466**	**7.00**	**$818,147**	**7.00**	**$771,723**	**7.00**	**$799,300**	**7.00**
WATER QUALITY PROTECTION										
Pollution Prevention and Reduction	$1,179,940	12.00	$1,140,026	12.00	$1,381,974	12.00	$1,359,928	12.00	$1,397,444	12.00
Stormwater Treatment	$545,491	4.75	$536,989	5.00	$582,072	5.00	$557,177	5.00	$564,383	5.00
Surface/Ground Water and Endangered Salamander Protection	$2,455,729	24.75	$2,295,579	19.75	$2,601,935	19.75	$2,523,028	19.75	$2,812,192	21.00
Water Quality Monitoring	$1,626,484	13.00	$1,942,298	15.00	$2,178,156	15.00	$2,139,692	15.00	$2,203,235	15.00
Watershed Education	$1,017,779	6.25	$903,302	6.00	$979,680	6.00	$987,988	6.00	$1,311,261	7.00
Subtotal	**$6,825,423**	**60.75**	**$6,818,193**	**57.75**	**$7,723,817**	**57.75**	**$7,567,813**	**57.75**	**$8,288,515**	**60.00**
WATERSHED POLICY AND PLANNING										
Data Management	$555,342	5.15	$625,392	6.15	$729,816	6.00	$728,667	6.00	$748,758	6.00
Environmental Policy	$0	0.00	$182,549	3.00	$335,560	4.00	$263,322	4.00	$235,471	3.00
Master Planning	$1,026,788	10.00	$1,400,871	15.00	$2,033,121	15.34	$1,992,827	15.34	$2,085,112	16.34
Value Engineering	$404,272	2.15	$274,857	2.15	$333,335	2.25	$323,306	2.25	$339,564	2.25
Subtotal	**$1,986,402**	**17.30**	**$2,483,670**	**26.30**	**$3,431,832**	**27.59**	**$3,308,122**	**27.59**	**$3,408,905**	**27.59**
SUPPORT SERVICES										
Departmental Support Services	$2,890,077	28.47	$2,913,437	23.45	$3,975,857	21.31	$3,231,645	21.31	$3,480,664	21.50
Subtotal	**$2,890,077**	**28.47**	**$2,913,437**	**23.45**	**$3,975,857**	**21.31**	**$3,231,645**	**21.31**	**$3,480,664**	**21.50**

Watershed Protection - 2013-14

Drainage Utility Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$11,147,894	0.00	$10,868,968	0.00	$6,002,679	0.00	$5,551,048	0.00	$7,415,477	0.00
Transfers	$24,634,203	0.00	$21,941,927	0.00	$29,391,643	0.00	$29,145,194	0.00	$30,350,150	0.00
Subtotal	**$35,782,097**	**0.00**	**$32,810,895**	**0.00**	**$35,394,322**	**0.00**	**$34,696,242**	**0.00**	**$37,765,627**	**0.00**
Total	**$63,233,447**	**255.25**	**$61,071,326**	**259.25**	**$69,334,446**	**257.25**	**$67,171,242**	**257.25**	**$74,091,294**	**272.75**

Watershed Protection - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
BROWNFIELDS										
Brownfields	$155,147	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$155,147**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
FLOOD HAZARD MITIGATION										
Flood Safety	$144,639	0.00	$133,523	0.00	$376,180	0.00	$246,180	0.00	$376,180	0.00
Subtotal	**$144,639**	**0.00**	**$133,523**	**0.00**	**$376,180**	**0.00**	**$246,180**	**0.00**	**$376,180**	**0.00**
INFRASTRUCTURE & WATERWAY MAINTENANCE										
Drainage Pipeline Management	$31,612	0.00	$24,830	0.00	$0	0.00	$0	0.00	$0	0.00
Field Operations Management	$1,399	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Storm Water Management	-$183	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$32,828**	**0.00**	**$24,830**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
STREAM RESTORATION										
Stream Restoration	$81,619	0.00	$82,904	0.00	$0	0.00	$10,021	0.00	$0	0.00
Subtotal	**$81,619**	**0.00**	**$82,904**	**0.00**	**$0**	**0.00**	**$10,021**	**0.00**	**$0**	**0.00**
WATER QUALITY PROTECTION										
Stormwater Treatment	$0	0.00	$4,884	0.00	$0	0.00	$5,115	0.00	$0	0.00
Surface/Ground Water and Endangered Salamander Protection	$131,387	0.00	$263	0.00	$0	0.00	$132,528	0.00	$73,051	0.00
Water Quality Monitoring	$0	0.00	$840	0.00	$0	0.00	$0	0.00	$0	0.00
Watershed Education	$12,994	0.00	$40,456	0.00	$34,000	0.00	$34,597	0.00	$34,000	0.00
Subtotal	**$144,381**	**0.00**	**$46,443**	**0.00**	**$34,000**	**0.00**	**$172,240**	**0.00**	**$107,051**	**0.00**
WATERSHED POLICY AND PLANNING										
Data Management	$270,288	0.00	$309,670	0.00	$204,000	0.00	$421,000	0.00	$501,570	0.00
Environmental Policy	$0	0.00	$145,944	0.00	$93,773	0.00	$93,773	0.00	$111,767	0.00
Master Planning	$78,662	0.00	$30,536	0.00	$0	0.00	$1,593	0.00	$0	0.00
Subtotal	**$348,950**	**0.00**	**$486,150**	**0.00**	**$297,773**	**0.00**	**$516,366**	**0.00**	**$613,337**	**0.00**

Watershed Protection - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
SUPPORT SERVICES										
Departmental Support Services	$244,930	0.00	$220,539	0.00	$270,038	0.00	$270,038	0.00	$205,928	0.00
Subtotal	**$244,930**	**0.00**	**$220,539**	**0.00**	**$270,038**	**0.00**	**$270,038**	**0.00**	**$205,928**	**0.00**
Total	**$1,152,493**	**0.00**	**$994,390**	**0.00**	**$977,991**	**0.00**	**$1,214,845**	**0.00**	**$1,302,496**	**0.00**

Watershed Protection - 2013-14

Grants

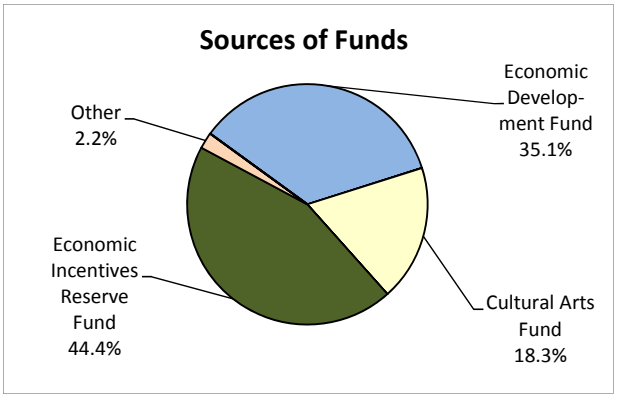
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
WATER QUALITY PROTECTION										
Watershed Education	$170,000	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$170,000**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$170,000**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**

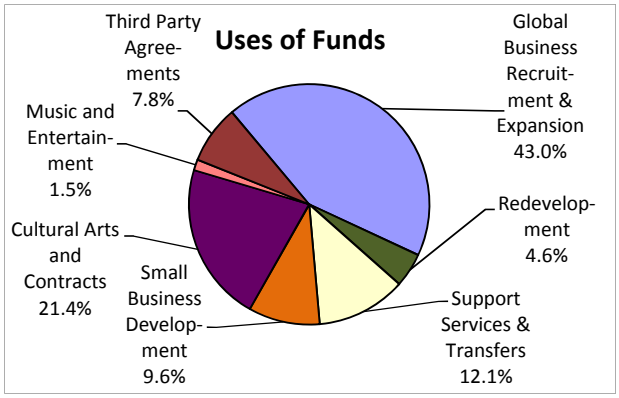
City of Austin
2013-2014
Approved
Budget

Volume I

Development

Economic Development





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Economic Development Fund					
Revenue	$0	$0	$0	$0	$60,000
Transfers In	$0	$0	$0	$0	$13,421,090
Requirements	$0	$0	$0	$0	$13,234,026
Full-Time Equivalents (FTEs)	0.00	0.00	0.00	0.00	53.00
Austin Energy Fund					
Revenue	$0	$95	$0	$0	$0
Requirements	$9,686,788	$9,522,313	$11,403,433	$10,827,264	$0
Full-Time Equivalents (FTEs)	46.00	47.00	47.00	47.00	0.00
Economic Incentives Reserve Fund					
Revenue	$11,212,673	$12,695,949	$13,631,169	$13,824,120	$17,033,496
Requirements	$8,750,339	$8,218,177	$11,798,090	$10,860,537	$17,586,855
Cultural Arts Fund					
Revenue	$5,472,334	$5,960,953	$6,025,619	$6,791,923	$7,008,588
Requirements	$4,364,888	$5,198,537	$6,806,755	$6,656,755	$7,831,499
Section 108 Family Business Loan Program Fund					
Revenue	$0	$3,000,000	$98,688	$15,087	$100,000
Requirements	$0	$70	$3,098,688	$923,371	$2,191,646
Business Retention and Enhancement Fund					
Revenue	$338,630	$453,799	$204,789	$157,650	$25,315
Requirements	$0	$0	$250,000	$0	$1,847,797
Music Venue Assistance Program Fund					
Revenue	$1,179	$519	$100,000	$100,275	$100,220
Requirements	$0	$39,493	$248,000	$60,000	$210,000
Music Loan Program Fund					
Revenue	$1,545	$585	$0	$149	$0
Requirements	$0	$272,922	$25,892	$10,000	$10,000
Expense Refunds	$114,788	$120,195	$135,000	$190,000	$526,369
Grants	$75,669	$108,476	$150,000	$22,984	$105,000
Total Budget	$23,280,305	$23,768,016	$34,203,691	$29,838,744	$43,543,192

*In FY 2013-14 the Economic Development Department operating budget is moving from the Austin Energy Fund to the Economic Development Fund. The Economic Development Department also manages other funds governed by outside agreements

Economic Development
Organization by Program and Activity for 2014

Cultural Arts and Contracts

Cultural Development and Contracting Services

Global Business Recruitment and Expansion

Global Business Recruitment and Expansion

Music and Entertainment Division

Music and Entertainment

Redevelopment

Redevelopment Services

Small Business Development

Program Management
Program Services

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Economic Development
Mission and Goals for 2014

Mission

The mission of the Economic Development Department (ED) is to create a cultural and economic environment that enhances the vitality of the community in a manner that preserves Austin's character and environment.

Goals

Create 500 new jobs annually through economic development efforts with a renewed emphasis on low income and blue collar jobs.

Offer classes through International Programs that will assist 35 businesses to export or enter into new markets annually.

Create or assist at least 500 music events annually that promote the artistic excellence and diversity of Austin musicians.

Create 20 new jobs annually through the Family Business Loan program.

Repair or restore three pieces of the public art collection annually.

Economic Development

Message from the Director

Austin leads the nation in economic strength, as ranked by the Business Journals' *On Numbers Economic Index*. Austin was also ranked No. 1 by *Moviemaker Magazine,* was recognized with three *International Economic Development Council Awards* (*Best Public Private Partnership, Best Entrepreneurship, and Best Small Business for Inner cities)*, scored a perfect 100% on *Economic Transparency by Good Jobs First*, and was ranked the *3rd Most Prosperous Metro* in the nation, making it one of the biggest job producers since the recession. While it is exciting to see such positives, we realize poverty in Austin remains alarmingly high and the City's growth is demanding. Our challenge now is to harness the economics that have been created and realize the potential that exists, moving Austin forward for all its citizens.

Our strategy is to capitalize on new found strengths, especially in technology, international trade and the creative industries. Two technology industry expansions are currently underway: VISA's Global IT Center and National Instruments, which together are generating 1,784 jobs and $6.8 million in net benefits. Austin contributes $8.5 billion in global trade each year toward the state's $190 billion top exporting achievement. With more than 250 live music venues, Austin is known as the "Live Music Capital of the World," and boasts the world-famous SXSW, ACL Festival, and the Formula 1™ U.S. Grand Prix, the latter generating over $190 million in branding for the City in 2012. A snapshot of Austin's creative industries (music, arts, gaming and film) showed that being weird contributes over $4.3 billion dollars to the local economy, further advancing Austin's status as a city of cultural vitality and economic excellence.

How do we create a community that builds on those strengths and remains prosperous and inclusive? In FY 2011-12, two manufacturing companies, U.S. Farathane and HID Global, signed economic incentive agreements to support hiring more than 400 residents considered "hard-to-hire," including those who are homeless, lack a GED or diploma, or have a criminal background. Working with our partners, we continue to promote science, technology, engineering, and mathematics (STEM) initiatives, such as a recent *National Instruments* incentive, which included a ten-year effort to mentor a generation of 10,000 STEM-prepared kids for the workforce of the future. We continue to assist in the implementation of Imagine Austin by attracting new blue-collar and high-tech employers in transit-friendly development locations and by strategically redeveloping underutilized City assets.

The Economic Development Department (ED) is strengthening a healthy business climate by investing in music, cultural arts, and international exchange programs. This summer, with our partners, we launched next generation analytic technology to create ROI on the proposed rail system. Our goal is to eliminate economic blind spots and to leverage private investments to underwrite portions of the rail costs. In adapting to changing economic conditions we strive to make Austin a model for how communities of the future grow. Employment for the poor, globalization, hard to find capital, regenerating our city - these and other important questions still are to be answered. We commit to the highest level of services and we welcome your ideas. On behalf of your Economic Development team, thank you for allowing us to help keep the economy moving forward.

Kevin Johns, Director

Budget Highlights

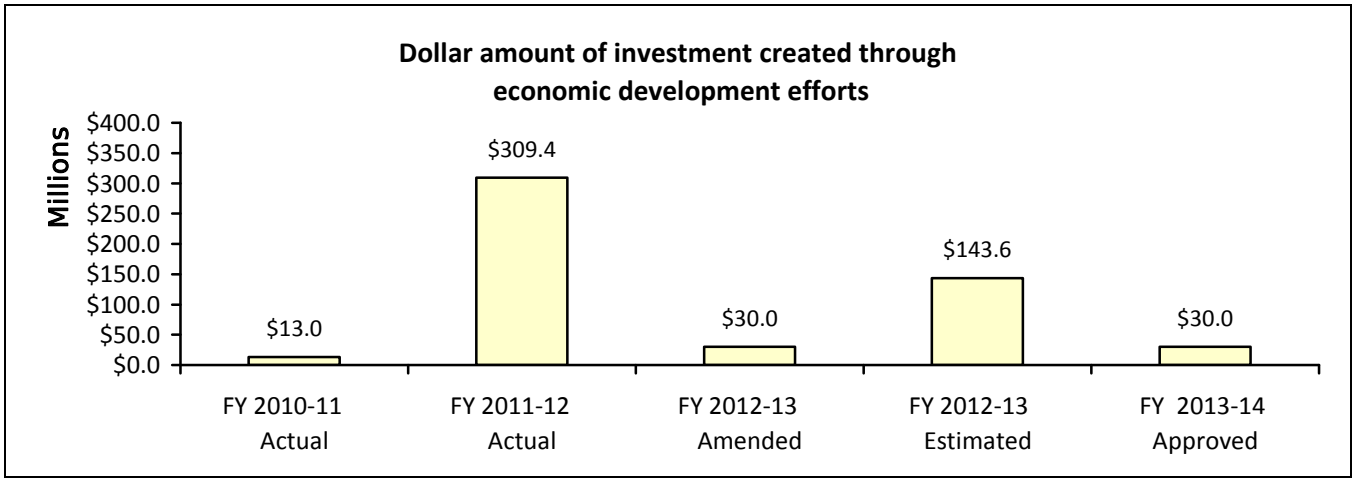
Austin has been recognized as one of the best places to start a small business. The Economic Development Department (ED) is aggressively working to help foster Austin's robust economy through international economic development efforts, as well as by attracting corporate business relocation and expansion, promoting and facilitating sustainable growth in the Desired Development Zone, assisting locally-owned small businesses, and continuing to support creative development through arts and music.

A number of services are provided by one or more departments that are shared Citywide. As part of budget development, the method for distributing the costs of those shared services to benefiting departments is reviewed and adjustments made when necessary. This process ensures that over time, costs are equitably shared among City departments. As a result of this evaluation, the Economic Development Department (formerly the Economic Growth and Redevelopment Services Office) will be moved out of Austin Energy and into the Economic Development Fund in FY 2013-14. Costs for the department will be shared by Austin Energy, Austin Water, Austin Resource Recovery and the General Fund and will be determined by an percentage of gross revenues. This funding change will be phased in over a four-year transition period to allow departments to budget accordingly.

Global Business Recruitment and Expansion

Austin's stature as a global business city continues to rise. Austin is a competitive business location where trade, finance, technology, and a multi-lingual population contribute to making the case for corporate foreign direct investment. Cities across the globe are capitalizing on this trend, creating public-private partnerships to expand finance opportunities and attract innovative companies that stimulate smart and sustainable economies. The Global Business Recruitment and Expansion Division will continue to develop the regional logistics and distribution network, pursue new economic development projects, as well as engage in aggressive international marketing.

At $350,000, ED is the largest investor in the Opportunity Austin regional economic development plan, whose purpose is to market Austin across the country. For businesses interested in locating to or expanding in Austin that seek City incentives, ED uses Council-approved policies to assess the merits of the project, determine an appropriate level of incentives, and make recommendations for performance-based incentives to Council. ED provides $550,000 in contracts to the Greater Austin Hispanic Chamber, Capital City African American Chamber, Greater Austin Asian American Chamber, and Austin Gay and Lesbian Chamber to address local business obstacles and business opportunities.



The FY 2013-14 Budget supports business growth initiatives in the clean energy, biotechnology, digital media and wireless industry sectors, including the Austin Technology Incubators and Austin Technology Council. The Global Business Recruitment and Expansion Division creates and administers agreements with targeted industry companies to promote and facilitate sustainable growth in Austin's Desired Development Zone. These economic development agreements create jobs,

increase the City's tax base, diversify the local economy, and provide a strong economic foundation for all of our residents. The FY 2013-14 Budget includes a new contract compliance specialist to manage this workload.

Redevelopment Services

The Redevelopment Division is repurposing underutilized City-owned land through public-private partnerships that support mixed-use development and downtown redevelopment, and that emphasize commercial, residential, retail, cultural and multi-modal transportation projects. Currently, several projects have entered active design and construction phases requiring increased levels of developmental involvement. Projects include, but are not limited to: Mueller Redevelopment, Gables Park Plaza Phase II, Seaholm Power Plant Redevelopment, and Green Water Treatment Plant Redevelopment. Catalyst redevelopment projects are likewise being pursued in the Waller Creek TIF area, the Saltillo Plaza Transit-Oriented Development District, the Capitol Complex, and the ABIA area.

The Redevelopment Division recently finalized a 1.75 million square feet, $540 million agreement with Trammel Crow to buy and develop a Green Water Treatment Plant and is currently developing implementation plans for several master plans created by the Department of Planning & Development Review. The successful implementation of each master plan requires a strong partnership between the community, the City of Austin, other government agencies, and the private sector. ED is using a variety of financing mechanisms, resulting in the implementation of large catalyst projects that translate vision into reality.

Mueller development-to-date totals 1.5 million square feet of commercial, retail, and institutional space and is home to 3,550 jobs, 46 employers and approximately 3,330 residents. An estimated $930 million has been invested in new infrastructure and vertical development projects. An additional $327 million is under development during 2013 and includes infrastructure, 801 residential units of which 169 are part of the affordable homes program, 217,000 square feet of commercial and retail space, 431,000 square feet of institutional and civic space including the Dell Children's Hospital and Pediatric Research Institute, and a 75-acre urban park. The FY 2013-14 Budget includes a new project coordinator and a new project manager to support the Mueller Development and other Redevelopment activities.

Finally, redevelopment staff manages the US Housing and Urban Development Sustainable Communities Planning Grant, in conjunction with our regional partners. The FY 2013-14 Budget includes $25,000 for a Sustainable Places Analytical Tool that will assist the Capital Area Council of Governments with the development of the best return on investment for the public rail system.

Small Business Development

Austin is known as one of the best places in the United States to own a small business, and is home to approximately 38,000 small businesses. The Small Business Development Program (SBDP) fosters job creation and economic growth by providing education, one-on-one technical assistance, annual special-topic informational events, and innovative technology resources to help Austin's small businesses grow and prosper.

SBDP's FY 2013-14 Budget meets the ever-evolving needs of small businesses with current funding levels, and includes the following resources and initiatives: The *Family Business Loan Program (FBLP),* a public-private partnership that provides low-interest loans for small business expansion and is expected to create up to 315 new jobs over the next three to five years; The *Entrepreneur Center*, a dedicated state-of-the-art small business training facility with access to meeting rooms for small business owners, where SBDP expects to train approximately 2,000 small business owners annually; *LocallyAustin.org*, SBDP's online small business map, which provides featured businesses a mini-website and has the potential to provide support to "Shop Local" marketing campaigns. SBDP will evaluate the findings of a pending update to the Small Business Needs Assessment Study during FY 2013-14, and propose potential service enhancements in future fiscal years. SBDP also supports ED's Global Commerce Strategy by adapting existing services to educate Austin's small businesses on doing business internationally.

Cultural Arts

Arts, culture, and creativity are critical to the identity, economy, and quality of life in Austin and are vital to Austin's reputation as a creative center in the global marketplace. The Cultural Arts Division continues to partner with the community to implement the CreateAustin Community Cultural Master Plan by providing *Take it to the Next Level* creative industry workshops, managing more than 80 active multi-year Art in Public Places projects, and administering the Cultural Arts Fund with a total budget of $7.8 million projected for cultural contracts in FY 2013-14 – funded from a dedicated 1.05 cents out of every nine cents of the Hotel/Motel Occupancy Tax – all in an effort to increase cultural tourism, civic participation, and artistic development.

A recently completed economic impact analysis shows that Austin's creative sector generates over $4.3 billion in annual economic activity, with tourism contributing to over half of the City's tax base. The Cultural Arts Division will develop a cultural tourism plan to ensure that the creative sector continues to be a vibrant contributor to Austin's economy. The Cultural Arts Division launched the first annual Austin Creative Expo in FY 2012-13 to bring city, business and non-profit resources to Austin's creative community. The Public Art Fund, dedicated to public art preservation, will repair or restore 3 works of art in FY 2013-14.

The FY 2013-14 Budget includes a new marketing representative to replace the temporary arts marketing specialist currently managing the cultural tourism plan.

Music and Entertainment Division

The Music Division aims to strengthen the economic vitality and cultural excellence of Austin's music industry, enhance the quality of life for all Austin music professionals, and strengthen avenues of cultural exchange and collaboration between Austin's music community and global music markets. In 2010, the economic impact of music on Austin's economy was more than $1.6 billion dollars, with almost 50% generated by music tourism. The music industry also provides an estimated 18,148 jobs and generates more than $38 million in City tax revenues.

To encourage these benefits, a balance must be maintained between Austin's live music districts and residential development. The Music Division helps maintain this balance by providing assistance to live music venues on sound mitigation measure and by streamlining the event permitting process. The Music Division also plays an integral role in sound permitting and special events planning, and serves as the liaison between event organizers and City Departments, which resulted in 6,000 amplified sound investigations and 500 outdoor music permit evaluations. The Music Division further contributes to Austin's music industry by partnering with businesses and community organizations, coordinating 24 music focused programs, hosting 450 live music performances and activities and strengthening business and professional development in all sectors and genres of the music industry.

The FY 2013-14 Budget includes one new music program specialist and one music program specialist transferred from the Planning and Development Review Department. These program specialists will assist with growth in the number of music programs, increased participation with music events, and more frequent requests from live music venues, music businesses, musicians and residents.

Capital Budget

The FY 2013-14 Capital Budget includes a total appropriation of $1.9 million to provide funding to expand City-owned buildings that are leased and operated by the Austin Film Society to increase the amount of square footage available for film and television production and add office space for creative small businesses. This appropriation is funded by the 2012 Bond Program.

Other Funds

The Economic Development Department, in addition to its $13.2 million operating budget, manages more than $30 million in programmatic funds that further economic development in the City of Austin.

Economic Incentives Reserve Fund

The Economic Incentives Reserve Fund (EIRF) was established to identify and monitor economic incentive agreements maintained by the City of Austin. The agreements originate through the establishment of performance-based economic development grants in accordance with Chapter 380 of the local government code, redevelopment agreements, and other agreements authorized by City Council. The agreements are established on the grounds that they provide higher levels of employment, economic activity, and stability. Economic incentive payments totaling $17.6 million are projected for FY 2013-14.

Cultural Arts Fund

The Cultural Arts Fund was established to encourage, promote, and improve the arts. The Texas Tax Code allows for 11.7% of hotel occupancy tax receipts to be used to pay for administrative costs that incur directly from promotion and servicing of the arts. The Cultural Arts Fund's budget of $7.8 million is used to fund cultural agencies through a predetermined process involving review and recommendation by the Arts Commission and approval of allocation by City Council. Additionally, in 1988 Council established a contingency reserve policy of 10% to offset any shortfalls in Hotel occupancy tax revenue. The Austin Art Commission recommends that an additional 5% is included in the reserve when funding permits.

Section 108 Family Business Loan Program Fund

The Section 108 Family Business Loan Program (FBLP) Fund enables family-owned small businesses to implement business ventures that will create jobs, revitalize communities, increase the tax base of the City, and enhance the overall quality of life for all City of Austin residents by providing low-interest fixed asset and working capital loans to qualified Austin small business owners. Financing is provided by a U.S. Department of Housing and Urban Development (HUD) Section 108 loan guarantee. Borrowers are required to create at least one full-time job for every $35,000 in loan funds borrowed, and per HUD regulations, 51% of jobs created must be offered to Austin residents that have low to moderate income. A total of $2.2 million in loans are projected for FY 2013-14.

Business Retention and Enhancement Fund

The Business Retention and Enhancement (BRE) Fund provides low-interest loans to attract new businesses and assist existing businesses displaced by development. These loans are intended to spur growth and reestablish Congress Avenue and East 6th Street as retail and urban entertainment district destinations. Revenue is comprised of right-of-way fees, alley vacation sales, and license agreement fees collected within the BRE Program revenue area, as well as loan repayments. BRE Program loans total $250,000 in FY 2013-14. The Budget also includes a transfer of $1.6 million to the General Fund.

Music Venue Assistance Program Fund

The Music Venue Assistance (MVA) Program aims to reduce the number of noise complaints by providing micro-loans to qualifying music venues to implement sound mitigation technologies, which will significantly reduce sound levels impacting nearby residential uses. The MVA is funded by an annual $100,000 General Fund transfer and interest payments. The FY 2013-14 Budget includes $210,000 to assist businesses that have received a high number of sound complaints.

Music Loan Program Fund

The Music Loan Program was established to develop and strengthen the Austin music industry. The funds support Musician Corps and other music-focused programs, including the Austin Export Music Initiative, Music Entrepreneur Accelerator, Online Creative Community, and Leadership Music Austin. These programs will be funded over a three year period. The Music Loan Program Fund is a one-time-use fund and will be phased out once the fund is depleted. The FY 2013-14 Budget includes $10,000 for music programs.

Economic Development Significant Changes

Economic Development Fund

Revenue Changes	Dollars
Transfer in from General Fund.	$1,280,445
Transfer in from Austin Water Utility.	$614,875
Transfer in from Austin Resource Recovery.	$88,250
Increased revenue from fees.	$60,000
Transfer in from Austin Energy.	$34,087

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
1.5% wage increase, additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$97,564
Increase for Communications and Technology Management support.		$271,591
Increase to City Administrative Support.		$142,347
Vacancy savings increase by 1%.		($49,035)
Department Cost Drivers		
Increase for rent due to the relocation of the Economic Development Department.		$393,600
Transfer of the Community Technology Initiative from the Sustainability Fund.		$287,833
Transfer in of Music Program Specialist from Planning & Development Review.	1.00	$56,365
New expense refund from Catellus for Mueller Development.		($250,000)
New Investments		
Project Coordinator and Manager for Redevelopment activities.	2.00	$221,033
Increase funding for Capital IDEA.		$200,000
Increase funding for the Texas Facilities Commission Interlocal Agreement.		$200,000
Contract Compliance Specialist for monitoring of economic incentive agreements.	1.00	$78,714
Increased support for the Science, Technology, Engineering and Mathematics Program (STEM) initiative.		$50,000
Increased funding for Sustainable Places Analytical Tool support.		$25,000
Increase funding for the Opportunity Austin 3.0 Initiative.		$17,500
Program Specialist for the implementation of Music Division Programs, funded by repurposed fees, sales of merchandise, and expiring contracts.	1.00	$0

Expenditure Changes	FTEs	Dollars
Marketing Representative B for the implementation of the Cultural Tourism Plan, funded by the Cultural Arts Fund and Hotel/Motel Tax receipts.	1.00	$0

Economic Incentives Reserve Fund

Revenue Changes	Dollars
Increase in General Fund contributions to cover payments pursuant to contract agreements.	$3,402,327

Expenditure Changes	FTEs	Dollars
Increase in economic incentive agreement payments based on preliminary valuation data from the Travis County Appraisal Board.		$5,788,765

Cultural Arts Fund

Revenue Changes	Dollars
Increase in Hotel/Motel Tax receipts.	$984,409

Expenditure Changes	FTEs	Dollars
Increase in non-profit cultural arts funding.		$1,024,744

Family Business Loan Program

Expenditure Changes	FTEs	Dollars
Decrease in remaining dollars for the loan program.		($907,042)

Business Retention and Enhancement Fund

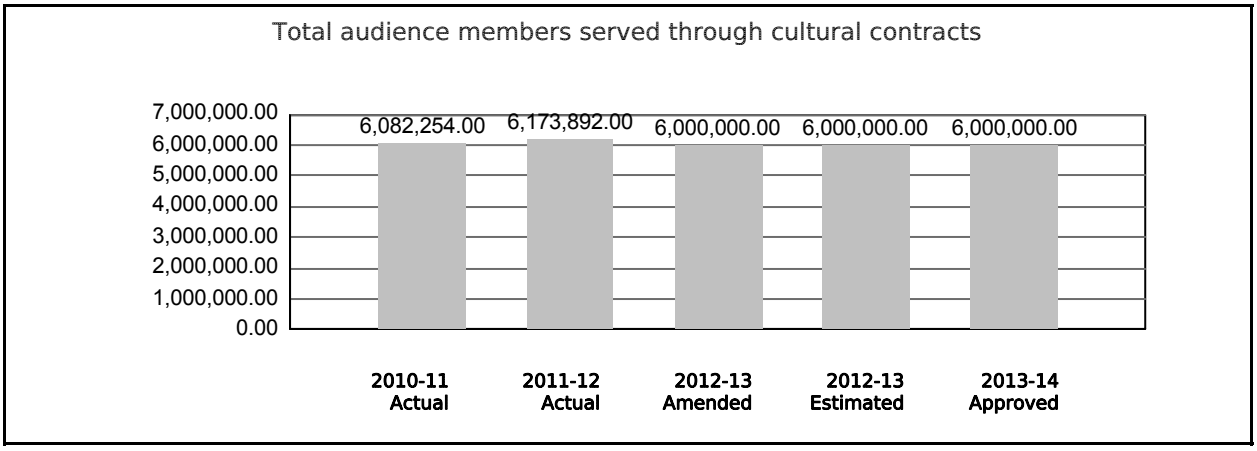
Revenue Changes	Dollars
Decrease in current projects in the Business Retention and Enhancement zone.	($179,474)

Expenditure Changes	FTEs	Dollars
Increase transfer to the General Fund.		$1,597,797

Economic Development
Budget Detail by Activity

Program: Cultural Arts and Contracts
Activity: Cultural Development and Contracting Services

The purpose of the Cultural Arts Division is to nurture, preserve, and promote Austin's arts and creative industries in order to strengthen and sustain Austin's dynamic cultural vitality and to strengthen the role of the arts in economic development, tourism, community development and revitalization.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	991,140	1,071,878	1,142,921	1,027,921	0
Cultural Arts Fund	4,364,888	5,198,537	6,806,755	6,656,755	7,831,499
Economic Development Fund	0	0	0	0	1,098,009
Expense Refunds	114,788	120,195	75,000	190,000	276,369
Grants	75,669	108,476	150,000	22,984	105,000
Total Requirements	$5,546,485	$6,499,086	$8,174,676	$7,897,660	$9,310,877
Full-Time Equivalents					
Austin Energy Fund	8.50	9.50	9.50	9.50	0.00
Economic Development Fund	0.00	0.00	0.00	0.00	10.50
Total FTEs	8.50	9.50	9.50	9.50	10.50
Performance Measures					
Number of Public Art Collection Pieces repaired and/or restored	***0***	***3***	***3***	***17***	***3***
Number of public pieces added to Art in Public Places collection	13	8	16	21	17
Total amount of cultural funding requested	New Meas	8,569,621	9,400,000	9,400,000	9,600,000
Total amount of funding awarded to cultural contracts	4,324,888	5,150,287	6,686,755	6,546,755	7,186,755
Total audience members served through cultural contracts	***6,082,254***	***6,173,892***	***6,000,000***	***6,000,000***	***6,000,000***

Services

Organizational development for arts and culture organizations, business development of for-profit creative industries and professional development of individual artists; cultural tourism and arts marketing; arts-integration into long-range city planning and development; cultural planning and community development; and arts and cultural programming.

Contact

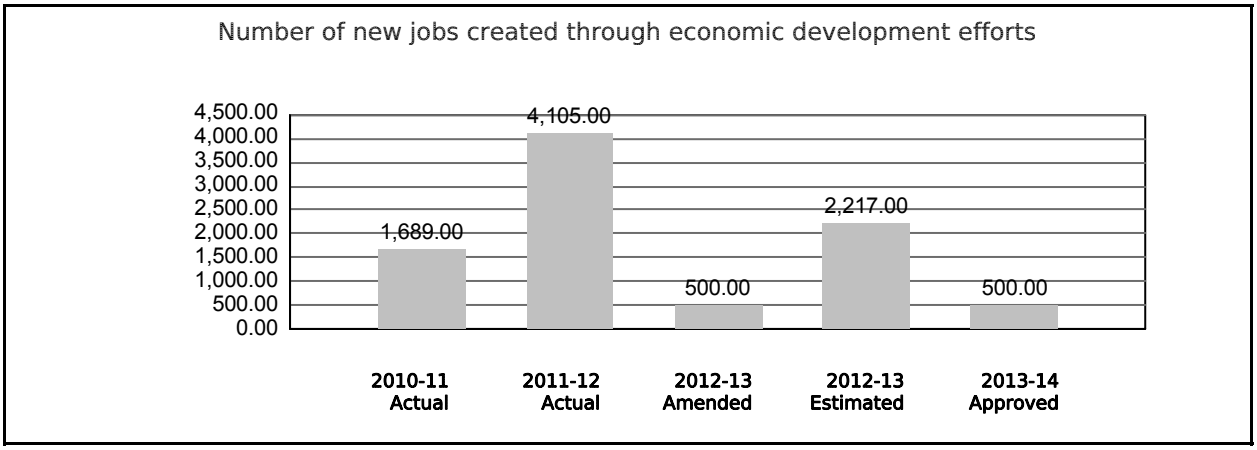
Megan Crigger, Program Manager, 512-974-9312

Bold/Italicized Measure = Key Indicator

Economic Development
Budget Detail by Activity

Program: Global Business Recruitment and Expansion
Activity: Global Business Recruitment and Expansion

The purpose of the Global Business Recruitment and Expansion Division is to manage the City's economic development policies and programs and promote and facilitate sustainable growth in the Desired Development Zone in partnership with the community, project developers and the City of Austin in order to enhance livability and economic viability in a manner that preserves the character of Austin and its environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	1,037,471	711,705	863,967	863,967	0
Business Retention and Enhancement Fund	0	0	250,000	0	250,000
Economic Development Fund	0	0	0	0	914,496
Economic Incentives Reserve Fund	0	0	0	10,860,537	17,586,855
Total Requirements	$1,037,471	$711,705	$1,113,967	$11,724,504	$18,751,351
Full-Time Equivalents					
Austin Energy Fund	7.50	6.50	6.50	6.50	0.00
Economic Development Fund	0.00	0.00	0.00	0.00	7.00
Total FTEs	7.50	6.50	6.50	6.50	7.00
Performance Measures					
Dollar amount of investment created through economic development efforts	13,000,000	309,400,000	30,000,000	143,577,062	30,000,000
Number of participants attending international business seminars	***250***	***281***	***250***	***52***	***250***
Number of new jobs created through economic development efforts	***1,689***	***4,105***	***500***	***2,217***	***500***

Services

Implementation of the City's economic development policies and programs; Negotiation and implementation of the City's economic development policies and programs; Primary employer encouragement to develop, locate or expand in the Desired Development Zone; Promotion of Austin as a prime location for foreign direct investment; global trade classes for business executives; Sister Cities Program; and visiting international delegation assistance.

Contact

Ben Ramirez, Program Manager, 512-974-6416

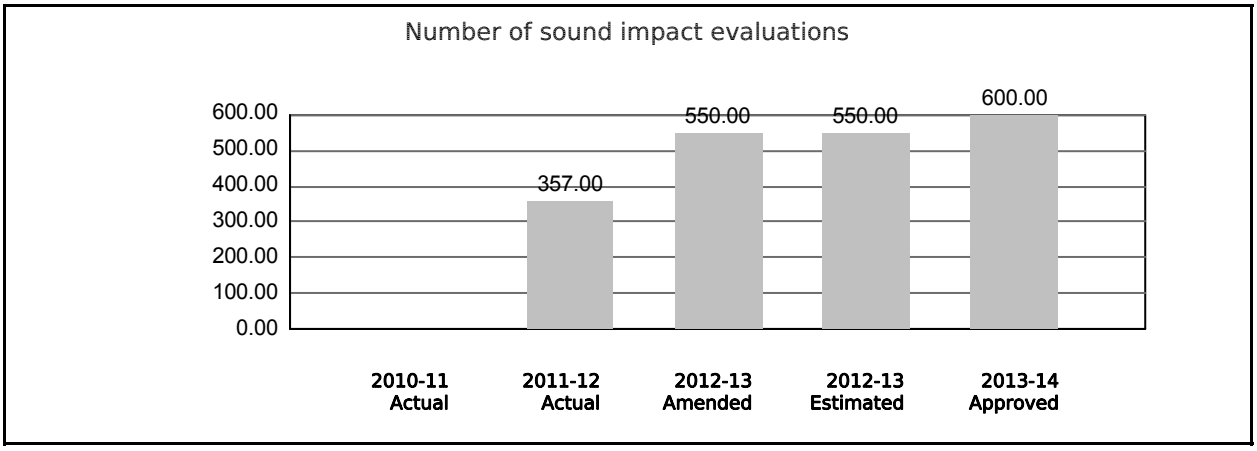
*Beginning in 2012-13 Estimated, Economic Incentives Reserve Fund expenditures have been moved to the Global Business Recruitment and Expansion Program.

Bold/Italicized Measure = Key Indicator

Economic Development
Budget Detail by Activity

Program: Music and Entertainment Division
Activity: Music and Entertainment

The purpose of the Music activity is to promote the artistic excellence and cultural diversity of Austin musicians and to create a sustainable cultural and economic environment for the community that enhances the livability and economic vitality of Austin.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	385,417	316,988	339,500	339,500	0
Economic Development Fund	0	0	0	0	413,463
Music Loan Program Fund	0	272,922	25,892	10,000	10,000
Music Venue Assistance Program Fund	0	39,493	248,000	60,000	210,000
Total Requirements	$385,417	$629,403	$613,392	$409,500	$633,463
Full-Time Equivalents					
Austin Energy Fund	3.00	2.00	2.00	2.00	0.00
Economic Development Fund	0.00	0.00	0.00	0.00	4.00
Total FTEs	3.00	2.00	2.00	2.00	4.00
Performance Measures					
Number of music events	50	423	173	300	500
Number of sound impact evaluations	***New Meas***	***357***	***550***	***550***	***600***
Total audience served through event permitting process and outdoor music venue permits	New Meas	New Meas	4,080,000	3,200,000	3,932,557

Services

Develop and manage music-focused programs; Promote Austin artists on a global level; Coordinate with City departments and event organizers in planning and permitting music events and festivals; Provide recommendations regarding all outdoor sound permits; Facilitate communication between neighborhood groups and outdoor music venues; Assist music venues with sound mitigation technologies; Staff Liaison to Austin Music Commission; Advise policy makers on issues that affect the Austin music industry and community.

Contact

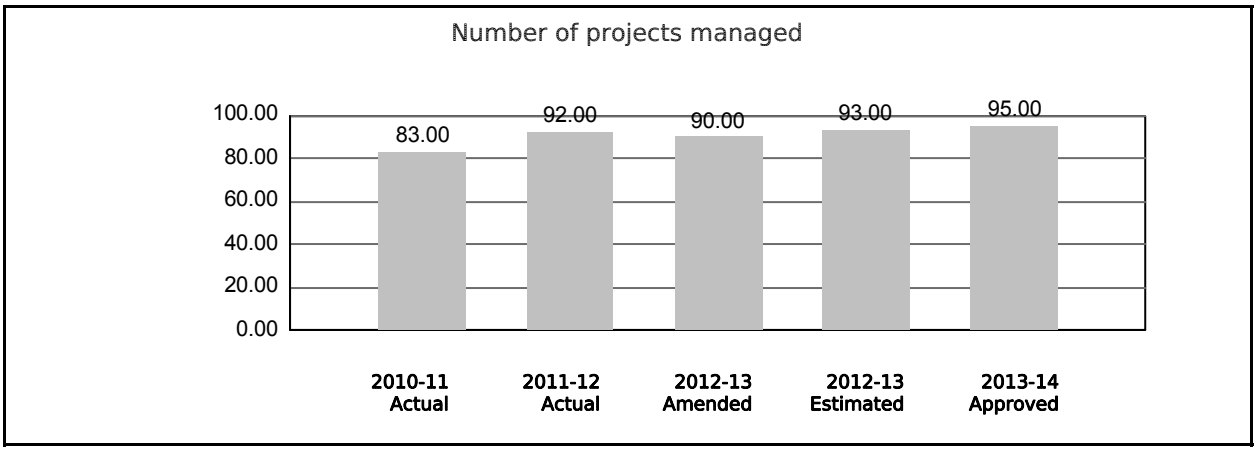
Don Pitts, Program Manager, 512-974-7821

Bold/Italicized Measure = Key Indicator

Economic Development
Budget Detail by Activity

Program: Redevelopment
Activity: Redevelopment Services

The purpose of the Redevelopment Services activity is to provide project management, implementation, and information services for project and community stakeholders in order to catalyze mixed-use redevelopment of the urban core.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	1,205,922	1,512,375	1,643,211	1,703,211	0
Economic Development Fund	0	0	0	0	1,753,635
Expense Refunds	0	0	60,000	0	250,000
Total Requirements	$1,205,922	$1,512,375	$1,703,211	$1,703,211	$2,003,635
Full-Time Equivalents					
Austin Energy Fund	7.00	9.00	9.00	9.00	0.00
Economic Development Fund	0.00	0.00	0.00	0.00	11.00
Total FTEs	7.00	9.00	9.00	9.00	11.00
Performance Measures					
Amount of new retail square footage downtown	16,600	0	26,000	16,000	25,000
Number of new residential units downtown	176	0	451	266	296
Number of projects managed	83	92	90	93	95
Percent increase in property tax valuation in downtown public improvement district	7.40	8.50	2	12	8
Percentage of agreed-upon performance standards achieved by project developers	100	88	100	100	100

Services

Solicit, negotiate and administer public-private development contracts; Complete ancillary projects; Facilitate land development/permitting process; Coordinate with transit projects; Annual and 5-year reauthorization of the downtown PIDs; Liaison with downtown groups; Staff Liaison to Downtown Commission; Participate in studies affecting the urban core; Administer Downtown Austin Alliance contract; Emerging Projects Map and Database; Maintain Downtown Redevelopment web page; Gather and communicate information on downtown development.

Contact

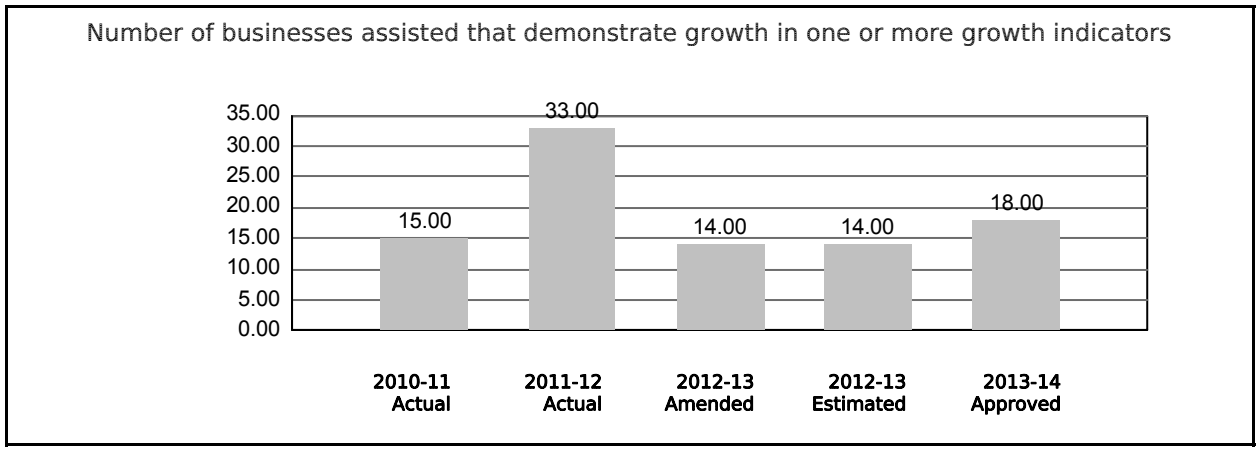
Fred Evins, Project Manager, 512-974-7131

Bold/Italicized Measure = Key Indicator

Economic Development
Budget Detail by Activity

Program: Small Business Development
Activity: Program Management

The purpose of the Program Management activity is to identify small business owner's development needs and provide the most effective and efficient services that meet those needs.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	494,594	550,679	621,894	621,894	0
Economic Development Fund	0	0	0	0	645,198
Total Requirements	$494,594	$550,679	$621,894	$621,894	$645,198
Full-Time Equivalents					
Austin Energy Fund	4.00	4.50	4.50	4.50	0.00
Economic Development Fund	0.00	0.00	0.00	0.00	4.50
Total FTEs	4.00	4.50	4.50	4.50	4.50
Performance Measures					
Number of participants attending business information events	1,237	1,194	1,200	1,800	1,500
Number of businesses assisted that demonstrate growth in one or more growth indicators	***15***	***33***	***14***	***14***	***18***
Number of presentations made to business and civic groups	93	109	50	80	50

Services

Strategic Planning; Needs Assessment; Program Development; Program Outreach; Program Evaluation; Contract Management; Financial Management.

Contact

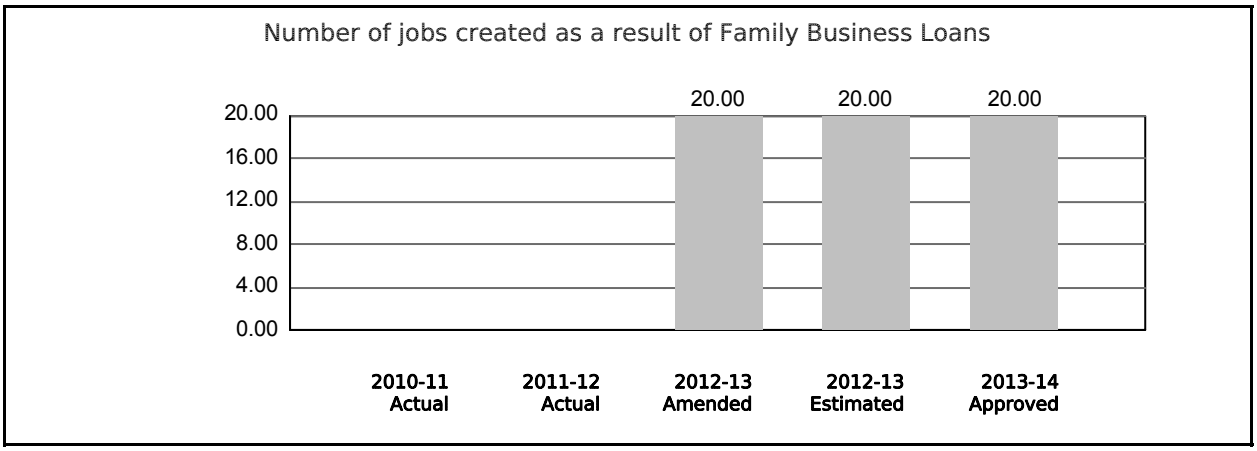
Vicky Valdez, Program Manager, 512-974-7620

Bold/Italicized Measure = Key Indicator

Economic Development
Budget Detail by Activity

Program: Small Business Development
Activity: Program Services

The purpose of the Program Services activity is to provide direct services, resources and information for small businesses so they can demonstrate productive growth in a competitive business environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	1,489,219	1,439,765	1,437,555	1,401,386	0
Economic Development Fund	0	0	0	0	1,442,422
Section 108 Family Business Loan Program Fund	0	70	3,000,000	908,284	2,096,458
Total Requirements	$1,489,219	$1,439,835	$4,437,555	$2,309,670	$3,538,880
Full-Time Equivalents					
Austin Energy Fund	8.50	8.00	8.00	8.00	0.00
Economic Development Fund	0.00	0.00	0.00	0.00	8.00
Total FTEs	8.50	8.00	8.00	8.00	8.00
Performance Measures					
Number of SBDP training hours provided	1,974	1,689	2,000	1,700	1,700
Number of contracted training hours provided	4,258	4,542	3,500	3,000	3,500
Number of jobs created as a result of Family Business Loans	***New Meas***	***New Meas***	***20***	***20***	***20***
Number of contracted business development technical assistance hours delivered	1,218.25	1,185.75	1,400	1,500	1,700
Number of customer visits to the Business Solutions Center	4,798	4,502	5,000	4,000	5,000
Percentage of customers satisfied with Business Solutions Center services	100	96	90	90	90

Services

Technical Assistance; Classroom training; Development Information Resources; Business Solutions Center; Entrepreneur Center.

Contact

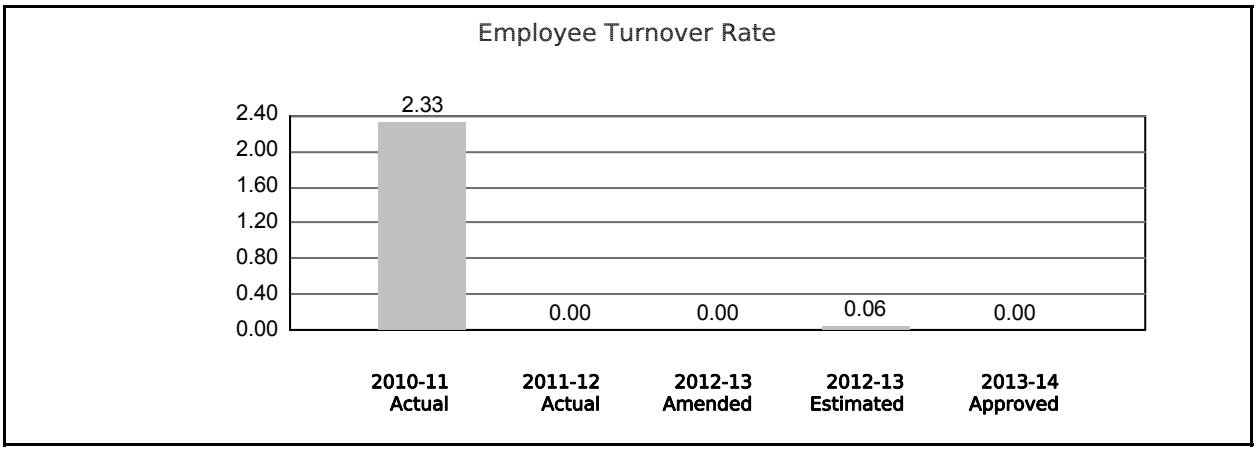
Vicky Valdez, Program Manager, 512-974-7620

Bold/Italicized Measure = Key Indicator

Economic Development
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	792,854	993,901	1,113,259	1,113,259	0
Economic Development Fund	0	0	0	0	1,661,813
Total Requirements	$792,854	$993,901	$1,113,259	$1,113,259	$1,661,813
Full-Time Equivalents					
Austin Energy Fund	7.50	7.50	7.50	7.50	0.00
Economic Development Fund	0.00	0.00	0.00	0.00	8.00
Total FTEs	7.50	7.50	7.50	7.50	8.00
Performance Measures					
Average Annual Carbon Footprint	20	12	43	12	33
Employee Turnover Rate	2.33	0	0	0.06	0
Lost Time Injury Rate Per the Equivalent of 100 Employees	0	0	0	0	0
Sick leave hours used per 1,000 hours	29.12	32.17	5	30.65	25

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Grant Administration, Safety, Customer Service, Contract Management.

Contact

Sylnovia Holt-Rabb, Financial Manager, 512-974-3131

Bold/Italicized Measure = Key Indicator

Economic Development
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	3,290,172	2,925,022	4,241,126	3,756,126	0
Business Retention and Enhancement Fund	0	0	0	0	1,597,797
Economic Development Fund	0	0	0	0	5,304,990
Economic Incentives Reserve Fund	8,750,338	8,218,177	11,798,090	0	0
Section 108 Family Business Loan Program Fund	0	0	98,688	15,087	95,188
Total Requirements	$12,040,510	$11,143,199	$16,137,904	$3,771,213	$6,997,975

Contact

Sylnovia Holt-Rabb, Financial Manager, 512-974-3131

*Beginning in 2012-13 Estimated, Economic Incentives Reserve Fund expenditures have been moved to the Global Business Recruitment and Expansion Program.

Economic Development - 2013-14

Economic Development Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CULTURAL ARTS AND CONTRACTS										
Cultural Development and Contracting Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,098,009	10.50
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$1,098,009**	**10.50**
GLOBAL BUSINESS RECRUITMENT AND EXPANSION										
Global Business Recruitment and Expansion	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$914,496	7.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$914,496**	**7.00**
MUSIC AND ENTERTAINMENT DIVISION										
Music and Entertainment	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$413,463	4.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$413,463**	**4.00**
REDEVELOPMENT										
Redevelopment Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,753,635	11.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$1,753,635**	**11.00**
SMALL BUSINESS DEVELOPMENT										
Program Management	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$645,198	4.50
Program Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,442,422	8.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$2,087,620**	**12.50**
SUPPORT SERVICES										
Departmental Support Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,661,813	8.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$1,661,813**	**8.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$3,722,513	0.00
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,582,477	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$5,304,990**	**0.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$13,234,026**	**53.00**

Economic Development - 2013-14

Austin Energy Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CULTURAL ARTS AND CONTRACTS										
Cultural Development and Contracting Services	$991,140	8.50	$1,071,878	9.50	$1,142,921	9.50	$1,027,921	9.50	$0	0.00
Subtotal	**$991,140**	**8.50**	**$1,071,878**	**9.50**	**$1,142,921**	**9.50**	**$1,027,921**	**9.50**	**$0**	**0.00**
GLOBAL BUSINESS RECRUITMENT AND EXPANSION										
Global Business Recruitment and Expansion	$1,037,471	7.50	$711,705	6.50	$863,967	6.50	$863,967	6.50	$0	0.00
Subtotal	**$1,037,471**	**7.50**	**$711,705**	**6.50**	**$863,967**	**6.50**	**$863,967**	**6.50**	**$0**	**0.00**
MUSIC AND ENTERTAINMENT DIVISION										
Music and Entertainment	$385,417	3.00	$316,988	2.00	$339,500	2.00	$339,500	2.00	$0	0.00
Subtotal	**$385,417**	**3.00**	**$316,988**	**2.00**	**$339,500**	**2.00**	**$339,500**	**2.00**	**$0**	**0.00**
REDEVELOPMENT										
Redevelopment Services	$1,205,922	7.00	$1,512,375	9.00	$1,643,211	9.00	$1,703,211	9.00	$0	0.00
Subtotal	**$1,205,922**	**7.00**	**$1,512,375**	**9.00**	**$1,643,211**	**9.00**	**$1,703,211**	**9.00**	**$0**	**0.00**
SMALL BUSINESS DEVELOPMENT										
Program Management	$494,594	4.00	$550,679	4.50	$621,894	4.50	$621,894	4.50	$0	0.00
Program Services	$1,489,219	8.50	$1,439,765	8.00	$1,437,555	8.00	$1,401,386	8.00	$0	0.00
Subtotal	**$1,983,813**	**12.50**	**$1,990,444**	**12.50**	**$2,059,449**	**12.50**	**$2,023,280**	**12.50**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$792,854	7.50	$993,901	7.50	$1,113,259	7.50	$1,113,259	7.50	$0	0.00
Subtotal	**$792,854**	**7.50**	**$993,901**	**7.50**	**$1,113,259**	**7.50**	**$1,113,259**	**7.50**	**$0**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$3,290,172	0.00	$2,925,022	0.00	$3,113,158	0.00	$2,628,158	0.00	$0	0.00
Transfers	$0	0.00	$0	0.00	$1,127,968	0.00	$1,127,968	0.00	$0	0.00
Subtotal	**$3,290,172**	**0.00**	**$2,925,022**	**0.00**	**$4,241,126**	**0.00**	**$3,756,126**	**0.00**	**$0**	**0.00**
Total	**$9,686,788**	**46.00**	**$9,522,313**	**47.00**	**$11,403,433**	**47.00**	**$10,827,264**	**47.00**	**$0**	**0.00**

Economic Development - 2013-14

Business Retention and Enhancement Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
GLOBAL BUSINESS RECRUITMENT AND EXPANSION										
Global Business Recruitment and Expansion	$0	0.00	$0	0.00	$250,000	0.00	$0	0.00	$250,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$250,000**	**0.00**	**$0**	**0.00**	**$250,000**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,597,797	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$1,597,797**	**0.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$250,000**	**0.00**	**$0**	**0.00**	**$1,847,797**	**0.00**

Economic Development - 2013-14

Cultural Arts Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CULTURAL ARTS AND CONTRACTS										
Cultural Development and Contracting Services	$4,364,888	0.00	$5,198,537	0.00	$6,806,755	0.00	$6,656,755	0.00	$7,831,499	0.00
Subtotal	**$4,364,888**	**0.00**	**$5,198,537**	**0.00**	**$6,806,755**	**0.00**	**$6,656,755**	**0.00**	**$7,831,499**	**0.00**
Total	**$4,364,888**	**0.00**	**$5,198,537**	**0.00**	**$6,806,755**	**0.00**	**$6,656,755**	**0.00**	**$7,831,499**	**0.00**

Economic Development - 2013-14

Economic Incentives Reserve Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
GLOBAL BUSINESS RECRUITMENT AND EXPANSION										
Global Business Recruitment and Expansion	$0	0.00	$0	0.00	$0	0.00	$10,860,537	0.00	$17,586,855	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$10,860,537**	**0.00**	**$17,586,855**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$8,750,338	0.00	$8,218,177	0.00	$10,816,271	0.00	$0	0.00	$0	0.00
Transfers	$0	0.00	$0	0.00	$981,819	0.00	$0	0.00	$0	0.00
Subtotal	**$8,750,338**	**0.00**	**$8,218,177**	**0.00**	**$11,798,090**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$8,750,338**	**0.00**	**$8,218,177**	**0.00**	**$11,798,090**	**0.00**	**$10,860,537**	**0.00**	**$17,586,855**	**0.00**

Economic Development - 2013-14

Music Loan Program Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MUSIC AND ENTERTAINMENT DIVISION										
Music and Entertainment	$0	0.00	$272,922	0.00	$25,892	0.00	$10,000	0.00	$10,000	0.00
Subtotal	**$0**	**0.00**	**$272,922**	**0.00**	**$25,892**	**0.00**	**$10,000**	**0.00**	**$10,000**	**0.00**
Total	**$0**	**0.00**	**$272,922**	**0.00**	**$25,892**	**0.00**	**$10,000**	**0.00**	**$10,000**	**0.00**

Economic Development - 2013-14

Music Venue Assistance Program Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
MUSIC AND ENTERTAINMENT DIVISION										
Music and Entertainment	$0	0.00	$39,493	0.00	$248,000	0.00	$60,000	0.00	$210,000	0.00
Subtotal	**$0**	**0.00**	**$39,493**	**0.00**	**$248,000**	**0.00**	**$60,000**	**0.00**	**$210,000**	**0.00**
Total	**$0**	**0.00**	**$39,493**	**0.00**	**$248,000**	**0.00**	**$60,000**	**0.00**	**$210,000**	**0.00**

Economic Development - 2013-14

Section 108 Family Business Loan Program Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
SMALL BUSINESS DEVELOPMENT										
Program Services	$0	0.00	$70	0.00	$3,000,000	0.00	$908,284	0.00	$2,096,458	0.00
Subtotal	**$0**	**0.00**	**$70**	**0.00**	**$3,000,000**	**0.00**	**$908,284**	**0.00**	**$2,096,458**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$0	0.00	$0	0.00	$98,688	0.00	$15,087	0.00	$95,188	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$98,688**	**0.00**	**$15,087**	**0.00**	**$95,188**	**0.00**
Total	**$0**	**0.00**	**$70**	**0.00**	**$3,098,688**	**0.00**	**$923,371**	**0.00**	**$2,191,646**	**0.00**

Economic Development - 2013-14

Expense Refunds

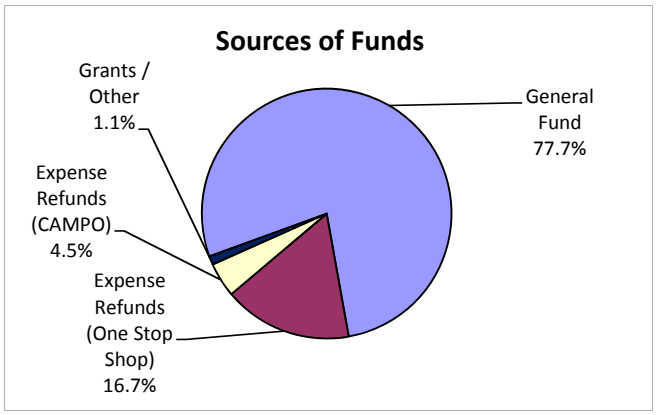
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CULTURAL ARTS AND CONTRACTS										
Cultural Development and Contracting Services	$114,788	0.00	$120,195	0.00	$75,000	0.00	$190,000	0.00	$276,369	0.00
Subtotal	**$114,788**	**0.00**	**$120,195**	**0.00**	**$75,000**	**0.00**	**$190,000**	**0.00**	**$276,369**	**0.00**
REDEVELOPMENT										
Redevelopment Services	$0	0.00	$0	0.00	$60,000	0.00	$0	0.00	$250,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$60,000**	**0.00**	**$0**	**0.00**	**$250,000**	**0.00**
Total	**$114,788**	**0.00**	**$120,195**	**0.00**	**$135,000**	**0.00**	**$190,000**	**0.00**	**$526,369**	**0.00**

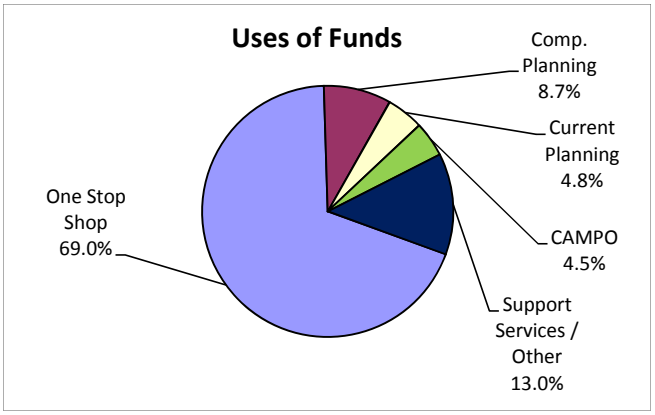
Economic Development - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CULTURAL ARTS AND CONTRACTS										
Cultural Development and Contracting Services	$75,669	0.00	$108,476	0.00	$22,984	0.00	$108,476	0.00	$105,000	0.00
Subtotal	**$75,669**	**0.00**	**$108,476**	**0.00**	**$22,984**	**0.00**	**$108,476**	**0.00**	**$105,000**	**0.00**
Total	**$75,669**	**0.00**	**$108,476**	**0.00**	**$22,984**	**0.00**	**$108,476**	**0.00**	**$105,000**	**0.00**

Planning and Development Review





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
General Fund					
Revenue	$12,454,996	$16,344,370	$13,613,033	$19,364,856	$17,710,026
Requirements	$19,587,585	$21,708,960	$25,199,080	$25,094,745	$27,364,772
Full-Time Equivalents (FTEs)	320.50	325.00	334.00	334.00	357.00
Expense Refunds	$6,717,130	$6,659,782	$7,445,031	$6,874,681	$7,906,208
Grants					
Requirements	$0	$0	$0	$0	$40,000
Full-Time Equivalents (FTEs)	0.00	0.00	0.00	0.00	2.00
Total Budget	$26,304,715	$28,368,742	$32,644,111	$31,969,426	$35,310,980

Footnote: In addition to the amount shown above, the FY 2013-14 Budget also includes $289,000 for capital and critical one-time costs.

Planning and Development Review Organization by Program and Activity for 2014

Capital Area Metropolitan Planning Organization (CAMPO)

CAMPO

Comprehensive Planning

Neighborhood Assistance Center
Neighborhood Planning
Urban Design

Current Planning

Annexation
Code Amendment
Zoning Case Management

One Stop Shop

Building Inspection
Commercial Building Plan Review
Development Assistance Center
Land Use Review
Permit Center
Residential Review
Site/Subdivision Inspection

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Planning and Development Review Mission and Goals for 2014

Mission

The purpose of the Planning and Development Review Department (PDRD) is to provide planning, preservation, design, comprehensive development review and inspection services to make Austin the most livable city in the country.

Goals

Implement the Imagine Austin comprehensive plan including a comprehensive revision to the Austin Land Development Code.

Collaborate with other departments and outside partners to implement the remaining seven Imagine Austin priority programs

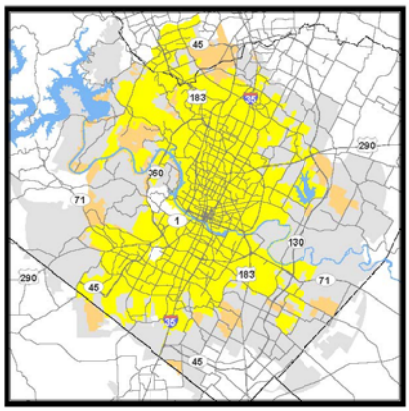
Complete neighborhood plans for all urban core planning areas by 2016.

Ensure a more compact and well-designed city through planning initiatives such as the Downtown Plan, the Waller Creek District Master Plan, the Airport Boulevard Initiative, and the East Riverside Corridor Master Plan.

Enhance and maintain for the public a single One Stop Shop location for development needs to promote efficient use of citizen and City staff time and resources.

Planning and Development Review Department

Message from the Director



The Planning and Development Review Department (PDRD) is responsible for the City's comprehensive planning activities, current planning, historic preservation demographics, design services, and the One Stop Shop that supports land development consultation, review, and inspections services. The department provides these services over a 627 square mile planning area to a variety of customers including property owners, tenants, neighborhood and environmental organizations, business owners, City departments and other governmental agencies. PDRD provides support to ten boards and commissions and certain City Council or Commission appointed subcommittees. The department also provides support for land use related code amendments; stakeholder training, and support to multiple PDRD land use related web sites and electronic media.

In FY 2013-14, PDRD will continue implementing and monitoring the Imagine Austin Comprehensive Plan, and complete the South Austin Combined Neighborhood plan (for 3 planning areas). The department continues to work on the Airport Blvd Form Based Code Project and the Downtown Wayfinding Project. The department will begin Phase 2 of the Fee Study during the last quarter of FY 2012-13. During the next year, PDRD will continue converting to the new web-based AMANDA 6 version of the permit, review and inspection management application while working with Opticos Design on the Land Development Code revision, as recommended by the Comprehensive Plan. Major tasks will include listening to the community stakeholders regarding the city's development Code and processes; analyzing and the strengths and weaknesses of the Code; and recommending a preferred approach to revising the Code. The goals of the Code revision include creating a compact and connected city and making the Code easier to use and understand.

Austin is rapidly growing and was recently named the 11th largest City in the United States. The growth over the past two years has overwhelmed the commercial and residential building plan review staff. Additional PDRD and Fire Department staff was added by City Council in 2012 that helped relieve most of the commercial plan review backlog. Over the past year, one and two family residential building plan review applications that were supposed to be processed in a week were taking up to three months. However, due to efforts of temporarily reassigning duties of existing staff, adding residential review staff approved by City Council in 2013 and making certain technical improvements that allow more online transactions, the Residential Building permit backlog has been addressed. Beyond the plan review process, residential and commercial projects need to obtain permits and inspections. Currently, PDRD is employing temporary employees in the permit center and inspections to assist with the increased workload and timely inspection of projects. The addition of 21 new positions in the One Stop Shop will help address the growth and backlog issues.

This growth has also affected other portions of the land development process. Over the past year the number of subdivision, subdivision infrastructure and site plan applications have increased. In addition, PDRD has been working with development stakeholders on process improvements and has proposed a consultant-lead Process Improvement Study to review and recommend improvements. In FY 2013-14, PDRD will continue the expanded use of new/upgraded software and technology to improve services for our development customers. Implementation of online capabilities for application submission, plan review and payment through the web will both enhance efficiency and improve the customer experience. The Department will explore opportunities for mobile technology. Utilization of an electronic document management system is critical to properly manage the conversion of existing physical records and the increasing volume of digital records. The work involved to achieve these objectives will span multiple years but will result in a greater degree of efficiency.

Gregory L. Guernsey

Greg Guernsey, Director

Budget Highlights

Revenue

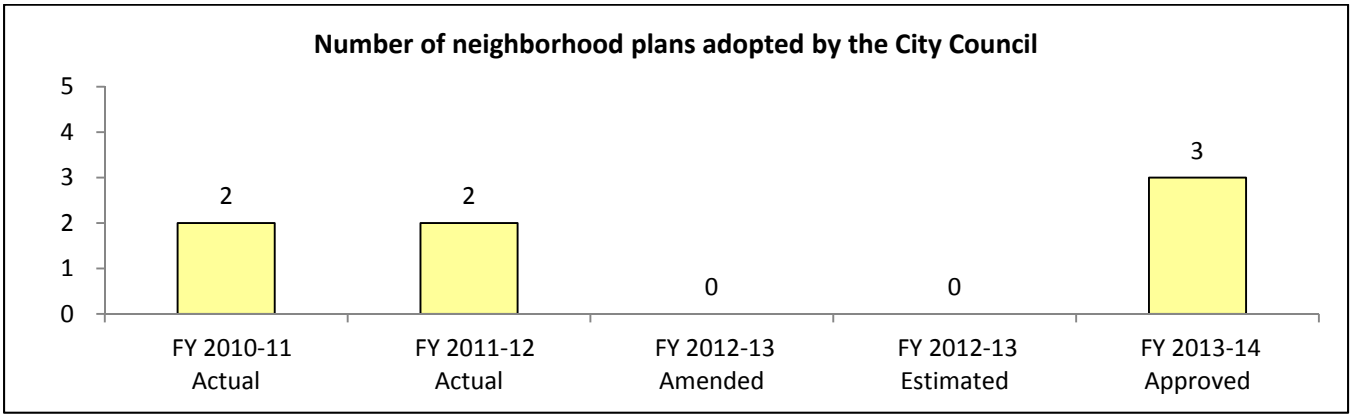
For the FY 2013-14 Budget, the department is projecting a net revenue increase of $4.1 million over the previous year. The current year estimated revenue is $19.4 million, or $5.8 million greater than the FY 2012-13 Budget. A majority of the increase is a result of greater development activity related to construction, permits and inspections. The department anticipates this level of activity to remain steady for FY 2013-14. Revenue is also increasing based on an update to Phase I of the Fee Study implemented in the previous year. Increases to existing fees and the addition of several new consultation, plan revision and plan review fees contribute to the overall increase.

Comprehensive Planning

The Comprehensive Planning program is organized to develop, maintain, and implement the city-wide comprehensive plan, more detailed neighborhood plans and other small area plans. It also provides planning support services such as GIS mapping and demographic/economic projections and analysis to other divisions within PDRD and other city departments The Budget includes resources to begin implementation, evaluation, and monitoring of the Imagine Austin Comprehensive Plan, including the annual report required by the City Charter. The Budget also includes funding to complete a neighborhood plan for three planning areas, Garrison Park, South Manchaca, and Westgate, and to continue the implementation and maintenance (amendments) of the 45 adopted neighborhood plans.

Current Planning

The Current Planning Program is organized to process zoning text and map amendments; promote and coordinate historic preservation; and develop and maintain the City's three-year municipal annexation plan (MAP). This division also oversees amendments to the City Code regarding land use and site development regulation. The historic preservation program continues to facilitate implementation of local historic districts, process historic zoning cases and demolition permits and amend the historic zoning process as directed by City Council. The annexation division also continues to process annexation requests, start on new MAP annexation areas and continue work on Municipal Utility District (MUD) proposals.

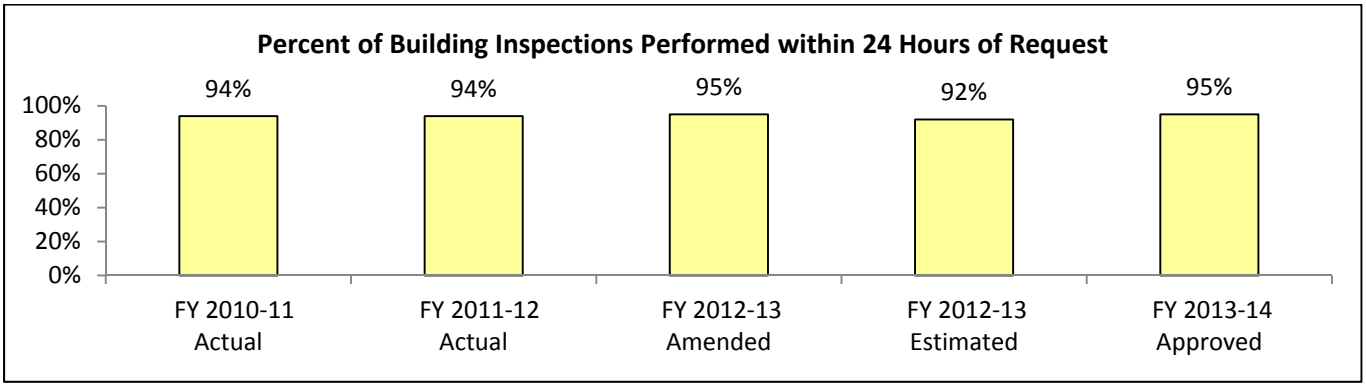


One Stop Shop

The One Stop Shop (OSS) was created to serve as a central location at One Texas Center where the community could address all of its development needs including review, permitting, and inspections. The OSS is comprised of several divisions located within the same building that are designed to work together to ensure that development in Austin meets both long and short term planning goals. Depending on the complexity of the project and the familiarity of a citizen/applicant, the development process can begin in the Development Assistance Center, where a broad spectrum of technical staff provides specific guidance on their project. A more experienced citizen/applicant can apply directly to the Land Use Review division which consists of site plan, subdivision, transportation, drainage/water quality, notification and environmental review staff. In February 2013, Council approved a

mid-year budget amendment adding four new positions to the Zoning Review unit: two Customer Representatives and two Planner Seniors. The Budget includes full-year costs of $128,298 for these positions.

Some projects require the construction of public infrastructure such as water, wastewater, drainage facilities, streets, and sidewalks so that the site can be used as ultimately intended. The Site/Subdivision Inspection division ensures all infrastructure is built according to plans and specifications. The number and type of projects inspected can vary with the general economy of the region. As the economy improves the projects tend to be larger and generate more revenue. Three positions to provide administrative, engineering and environmental services to the Land Use Review and Site and Subdivision activities are included in the Budget.



All building construction on private property is classified as residential or commercial construction. On residential construction projects, Residential Plan Review provides a review to ensure that each project is constructed within the zoning for the tract of land and any special conditions such as the Residential Design and Compatibility Standards (McMansion) or Neighborhood Conservation Combining Districts (NCCD) regulations. In June 2011, in an effort to reduce the number of errors identified during the construction phase, Residential Plan Review began a technical review of one and two-family residential structures designed by a non-professional, or upon request, by a design professional. The Commercial Plan Review section provides the review function for commercial projects and also conducts a technical review of building plans for compliance with current building codes. After residential and commercial projects are reviewed, they are forwarded to the Permit Center. The Permit Center collects appropriate fees and issues all appropriate building and specific trade permits. Although technical review is provided for residential and commercial projects, non-compliant construction can still occur due to oversight or unfamiliarity with the City Code. Ultimately, code compliance is achieved through field inspections.

Building Inspectors ensure that construction is in compliance with applicable building codes of the City of Austin. Building Inspectors are certified in specific areas of inspection. There are commercial and residential building, electrical, plumbing and mechanical inspectors. Building codes are designed specifically to ensure the health and safety of structures for the benefit of everyone. The Building Inspections section has a goal to maintain an on-time inspection rate of 95% within 24 hours from call in. On-time inspections have been affected by an increase in remodeling permits, providing home owners with time-specific inspections for specific types of work, and complex land development code requirements. Finally, to ensure that illegal development does not occur and to ensure that legal development remains compliant with environmental regulations, the One Stop Shop also provides for environmental and enforcement inspections. These inspections cover the entire City of Austin and its extraterritorial jurisdiction for all public and private projects.

One Stop Shop Staffing

PDRD is adding 21 new positions for a total of $1.6 million in the FY 2013-14 Budget. As previously mentioned, the growth over the past two years has overwhelmed the commercial and residential building plan review staff. In an effort to manage the increase in development applications and maintain excellent service to the public and stakeholders, the department is proposing additional staff within several key One Stop Shop and customer support areas. Within the One Stop Shop, PDRD

is adding positions in areas to address the existing workload and backlog. First, two senior planners will help ensure timely subdivision applications and transportation reviews and one plan review coordinator that will coordinate the technical side of commercial permits. Both the subdivision and transportation sections are experiencing less than 50% on-time plan reviews. New staff will assist with the increased workload and related review times. Three site and subdivision positions will replace current temporary staff to assist with the processing and inspection of new site and subdivision infrastructure plans. One environmental inspector is included to help with the increased development on or along Lake Austin, Lady Bird Lake or other portions of Colorado River within Austin's Jurisdiction. Five residential building inspectors will replace temporary positions hired to assist with the increased demand and decreased performance. The two electrical inspectors will support the electrical special inspection program which is focused on smaller residential projects and the stakeholder requested time-certain electrical change-out program. The cost for this investment in new staff totals $1.1 million.

Support Services

Another critical service provided by the department is communications and customer service. To expand existing levels while delivering a high quality of service to all customers, PDRD is adding five positions at an annual cost of $0.4 million. Two positions will responsible for answering all incoming calls and will provide a "live" voice to the department. This will reduce the number of calls that are routinely forwarded to staff voicemail, and reduce the amount of time that a customer waits in a queue for staff assistance. Two positions will support the department's permit review and records management programs. These will be responsible for increased permit demand, cataloging existing paper records and developing new records retention methods to align with new technological improvements. Lastly, one IT position will provide additional system programming capacity to the IT team to assist with implementation of the AMANDA upgrade and online portal, develop solutions to address the backlog of over 20 outstanding IT projects and create new online capabilities to enhance customer service delivery. In addition to the new personnel, $0.2 million in funding for a Process Improvement Study that will utilize an outside consultant to review our land development process and recommendations for improvements is included in the Budget.

Grants

PDRD is also converting two temporary positions to two Planner positions to work on the Community Transformation Grant in the Health and Human Services Department. These staff develop, promote and implement community changes for reducing tobacco use, improving access to healthy food and active living, policies and environmental changes. Specific activities are coordination with Imagine Austin, smoke-free housing implementation program, developing a transportation criteria manual and informing on subdivision standards. Funding for these positions is fully reimbursed by the grant and has no impact on the General Fund. Additionally, the department also anticipates an award of $40,000 to provide for partial assessment and planning activities related to historic features within the boundaries of Mount Bonnell at Covert Park.

Capital Budget and One-time Critical Equipment

The FY 2013-14 Capital Budget includes a total appropriation of $1.2 million to develop, update, and implement public improvements identified in the Imagine Austin Comprehensive Plan. PDRD plans to implement and continue several capital projects in the upcoming Budget. Spending on technology improvements is expected to be $0.5 million. This includes upgrading and implementing automation systems to support review processes including the land development process, consulting services for planning and implementation, and training. Another project is the zoning code update with spending estimated at $0.4 million. This involves holding a stakeholder engagement event and creating a report summarizing how the current code supports and implements the vision identified in the Imagine Austin plan. The Great Streets Program will be addressing several projects, including Colorado Street from 7th to 10th and 3rd Street from Nueces to Trinity.

Additionally, $0.3 million in capital outlay and critical one-time equipment is also included in the Budget. This includes ten Ford Sports Utility vehicles for nine new inspectors and one program manager. Also included are computers, software and office supplies for the positions related to the department's investment in development.

Planning and Development Review Significant Changes

General Fund

Revenue Changes	Dollars
Increased revenue from anticipated development activity related to construction, permits and inspections. This includes new fees and fee changes from an update to Phase I of the Fee Study implemented in the previous year.	$4,096,993

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$595,376
Fleet maintenance charges are decreasing $39,007 and fuel charges are decreasing by $1,429 department-wide.		($40,436)
Department Cost Drivers		
Expense refunds are increasing from Watershed Protection Department for annualized costs associated with employee pay and benefits.		($86,101)
Annualized personnel costs for two Customer Service Representatives and two Planner Seniors in Zoning Review Unit due to Council's FY 2012-13 mid-year budget amendment.		$128,298
One-time costs for IT equipment from the mid-year budget amendment are removed for FY 2014.		($17,808)
Expense refunds from CAMPO are increasing due to employee wage and benefit increases.		($24,749)
Transfer of the Music Permit program position to Economic Development Department (EDD).	(1.00)	($68,000)
Increase included for the Employee Leave Bank.		$4,642
Vacancy Savings increase by 1%.		($275,216)
New Investments		
The budget includes Skill-based pay for building inspectors.		$20,500
Funding for a process improvement study.		$200,000
One-time start up costs for the Waller Creek Conservancy.		$150,000

Expenditure Changes	FTEs	Dollars
Two positions are added in the Land Use Review Division; one is a temporary to full-time conversion and the other will provide engineering review services transferred by the Watershed Protection Department (WPD). The cost is fully reimbursed by WPD.	2.00	$0
An additional position is included to assist with environmental inspection services and is fully reimbursed by Watershed Protection Department.	1.00	$0
Five new Residential Building Inspectors to assist with the increased workload and one Program Manager to coordinate inspections for the City's special event team.	6.00	$499,679
Two Inspectors and an Engineering Tech A are added to assist with the increase in site and subdivision projects.	3.00	$214,309
Three support staff are included to assist with records management, develop online capability and re-engineer the AMANDA application and develop communication and marketing strategies to promote PDR programs and services.	3.00	$230,461
Four positions to assist with customer information requests, the development process and an increase in permit center workload are included in the Budget.	4.00	$237,587
Two Electrical Inspectors are included for the Electrical Special Inspection Program and to assist Austin Energy with solar inspections.	2.00	$157,421
One Plan Review Coordinator is included for the Commercial Plan Review section.	1.00	$82,108
Two Planner Seniors to add support to the transportation and subdivision land use reviews staff.	2.00	$172,738

Planning and Development Review
Budget Detail by Activity

Program: Capital Area Metropolitan Planning Organization (CAMPO)
Activity: CAMPO

The Capital Area Metropolitan Planning Office is a federally funded program. Because CAMPO is not a City department, program measures and key indicators are not available.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,254,639	1,374,043	1,552,358	1,427,889	1,598,711
Total Requirements	$1,254,639	$1,374,043	$1,552,358	$1,427,889	$1,598,711
Full-Time Equivalents					
General Fund	16.00	16.00	16.00	16.00	16.00
Total FTEs	16.00	16.00	16.00	16.00	16.00

Measures Not Applicable

Services

Regional metropolitan transportation planning services

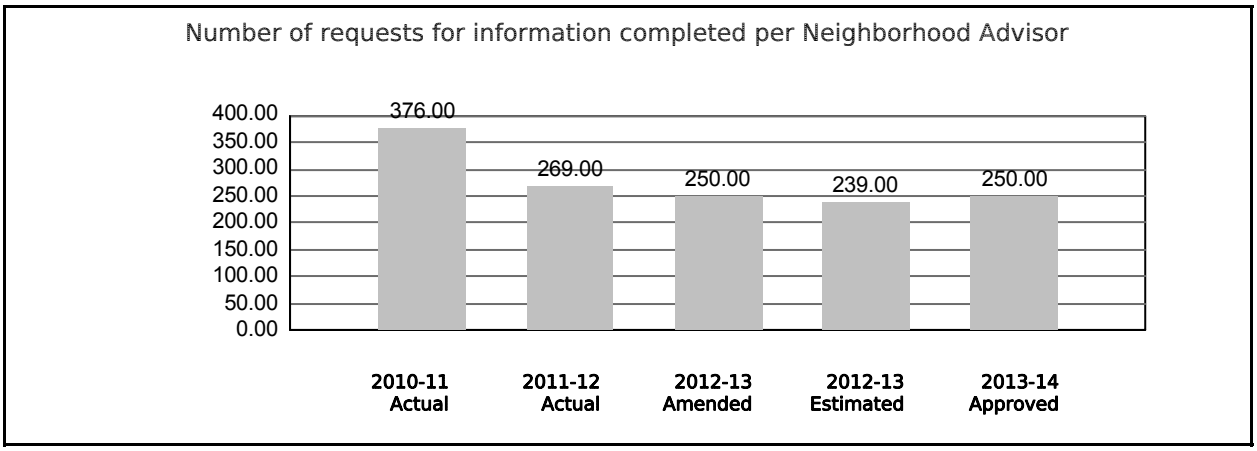
Contact

Greg Guernsey, Director, 512-974-2387

Planning and Development Review
Budget Detail by Activity

Program: Comprehensive Planning
Activity: Neighborhood Assistance Center

The purpose of the Neighborhood Assistance Center is to promote the transparency of, and facilitate the engagement of neighborhood organizations in, the City's planning and development review processes.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	162,066	171,548	201,856	199,190	149,040
Total Requirements	$162,066	$171,548	$201,856	$199,190	$149,040
Full-Time Equivalents					
General Fund	4.00	4.00	4.00	4.00	4.00
Total FTEs	4.00	4.00	4.00	4.00	4.00
Performance Measures					
Number of requests for information completed per Neighborhood Advisor	376	269	250	239	250
Number of requests for information submitted per Neighborhood Advisor	374	269	250	239	250

Services

Educate neighborhood organizations about the city's development process. Facilitate constructive communication between city staff and neighborhood organizations. Improve public's access to online city resources.

Contact

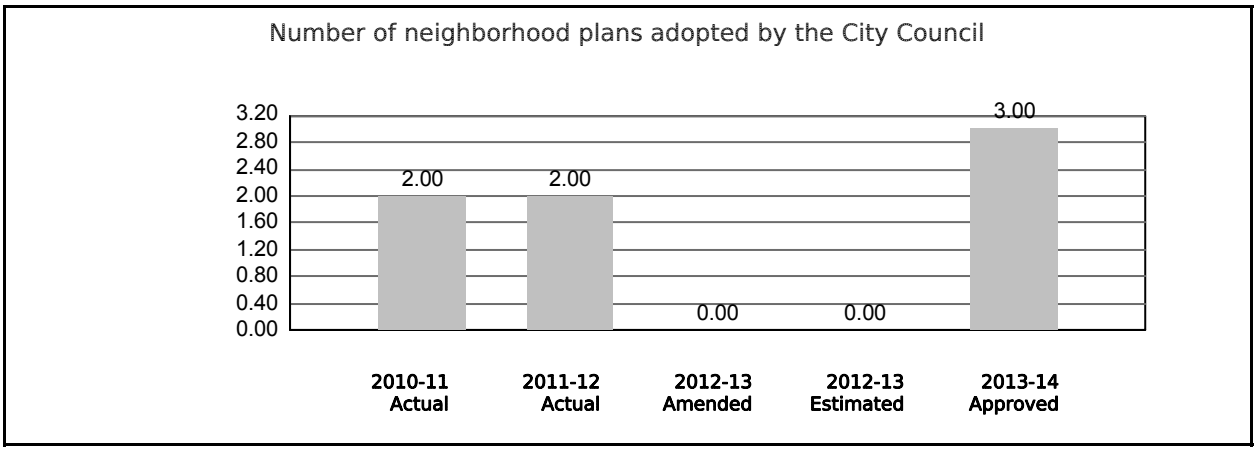
Garner Stoll, Assistant Director, 512-974-2397

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Comprehensive Planning
Activity: Neighborhood Planning

The purpose of the Neighborhood Planning activity is to provide the opportunity to neighborhood stakeholders to influence land use development to achieve more livable neighborhoods.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,079	0	0	0	0
General Fund	1,718,996	1,753,206	1,920,682	1,732,437	2,021,402
Total Requirements	$1,720,075	$1,753,206	$1,920,682	$1,732,437	$2,021,402
Full-Time Equivalents					
General Fund	21.00	20.00	20.00	20.00	20.00
Grants	0.00	0.00	0.00	0.00	2.00
Total FTEs	21.00	20.00	20.00	20.00	22.00
Performance Measures					
Number of neighborhood plans adopted by the City Council	***2***	***2***	***0***	***0***	***3***
Number of neighborhood plans scheduled on Planning Commission agenda	***2***	***2***	***0***	***0***	***3***
Percent of neighborhood planning participants satisfied with the neighborhood planning process	***90.50***	***94.40***	***70***	***0***	***70***

Services

Neighborhood Plan Development; Public Education and technical assistance; Board and Commission Support

Contact

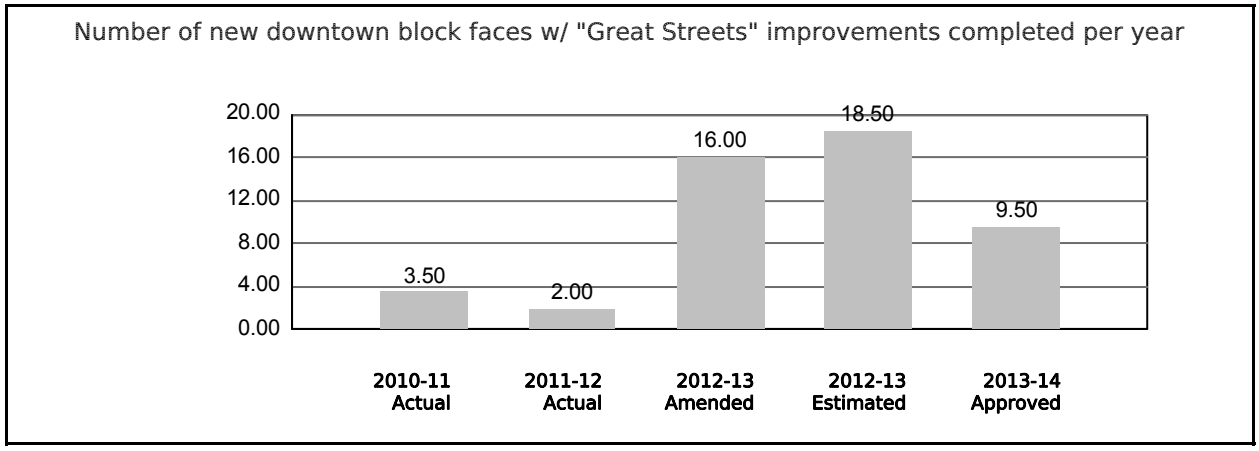
Carol Haywood, Development Services Manager, 512-974-7685

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Comprehensive Planning
Activity: Urban Design

The purpose of the Urban Design activity is to shape streetscapes, public places, neighborhoods and downtown for Austin citizens and visitors in order to achieve a high quality, economically viable, environmentally sustainable, accessible and affordable built environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	75	0	0	0	0
General Fund	730,712	720,791	897,119	878,390	900,191
Total Requirements	$730,787	$720,791	$897,119	$878,390	$900,191
Full-Time Equivalents					
General Fund	9.00	9.00	9.00	9.00	9.00
Total FTEs	9.00	9.00	9.00	9.00	9.00
Performance Measures					
Number of downtown block faces w/ new "Great Streets" improvements planned per year	2.50	2	16	18.50	9.50
Number of new downtown block faces w/ "Great Streets" improvements completed per year	3.50	2	16	18.50	9.50

Services

Urban Design Standards; District, Corridor and Transit Station Planning; Code Amendments; Great Streets Development Program; Board & commissions support; Urban Design Guidelines

Contact

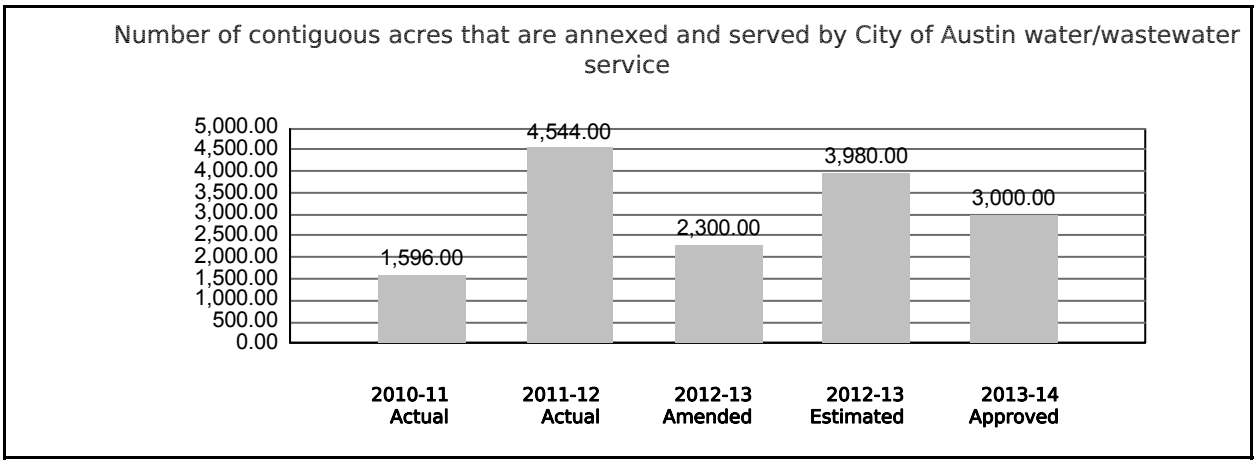
Jim Robertson, Development Services Manager, 512-974-3564

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Current Planning
Activity: Annexation

The purpose of the Annexation activity is to initiate and process annexation requests for the community in order to manage the future growth of the city.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	135,000	129,712	135,000	135,190	135,000
General Fund	76,170	87,037	170,069	114,550	209,019
Total Requirements	$211,170	$216,749	$305,069	$249,740	$344,019
Full-Time Equivalents					
General Fund	2.00	2.00	2.00	2.00	2.00
Total FTEs	2.00	2.00	2.00	2.00	2.00
Performance Measures					
Number of contiguous acres that are annexed and served by City of Austin water/wastewater service	1,596	4,544	2,300	3,980	3,000
Percent of continuous acreage annexed and served by City of Austin water/wastewater service and completed on time	100	100	100	100	100

Services

Legislative monitoring; 3-year municipal annexation plans; Exempt area annexation; ETJ boundary issues; MUD-related planning activity; Jurisdictional / potential exempt area annexation database

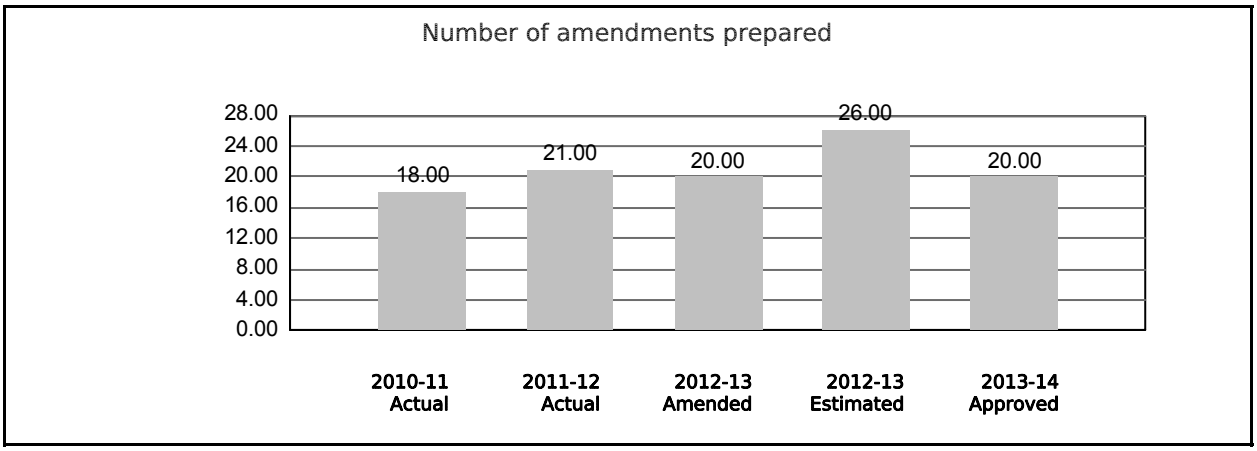
Contact

Jerry Rusthoven, Development Services Manager, 512-974-3207

Planning and Development Review
Budget Detail by Activity

Program: Current Planning
Activity: Code Amendment

The purpose of the Code Amendment activity is to create and update the Land Development Code and other ordinances for the community in order to reflect best practices in sustainable planning.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	88,315	87,004	101,408	72,597	72,074
Total Requirements	$88,315	$87,004	$101,408	$72,597	$72,074
Full-Time Equivalents					
General Fund	1.00	1.00	1.00	1.00	1.00
Total FTEs	1.00	1.00	1.00	1.00	1.00
Performance Measures					
Number of amendments prepared	18	21	20	26	20
Percent of prepared amendments adopted	44	57	85	62	85

Services

Code Amendment Development; Administer Interdepartmental Review and Council Adoption

Contact

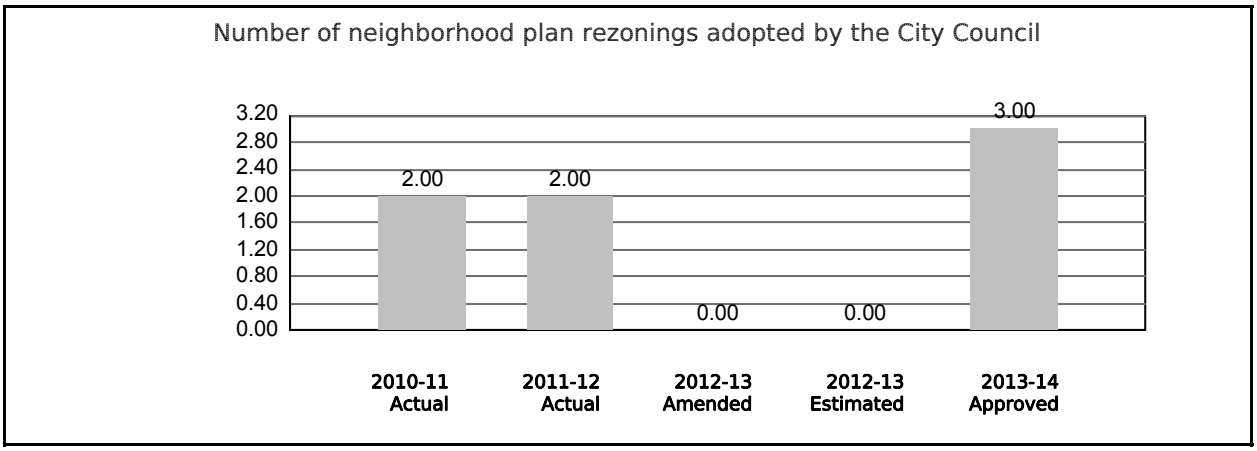
Jerry Rusthoven, Development Services Manager, 512-974-3207

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Current Planning
Activity: Zoning Case Management

The purpose of the Zoning Case Management activity is to process zoning amendments and interpret zoning ordinances for community stakeholders in accordance with the City's comprehensive plan.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	975,914	1,037,635	1,162,116	1,203,487	1,234,964
Grants	0	0	0	0	40,000
Total Requirements	$975,914	$1,037,635	$1,162,116	$1,203,487	$1,274,964
Full-Time Equivalents					
General Fund	11.00	11.00	11.00	11.00	11.00
Total FTEs	11.00	11.00	11.00	11.00	11.00
Performance Measures					
Number of zoning applications processed	137	129	120	128	130
Number of neighborhood plan rezonings scheduled on Planning Commission agenda	***2***	***2***	***0***	***0***	***3***
Number of neighborhood plan rezonings adopted by the City Council	***2***	***2***	***0***	***0***	***3***

Services

Consulting and use determinations; Zoning Map amendments (Historic; Property Owner-Initiated; City-Initiated)

Contact

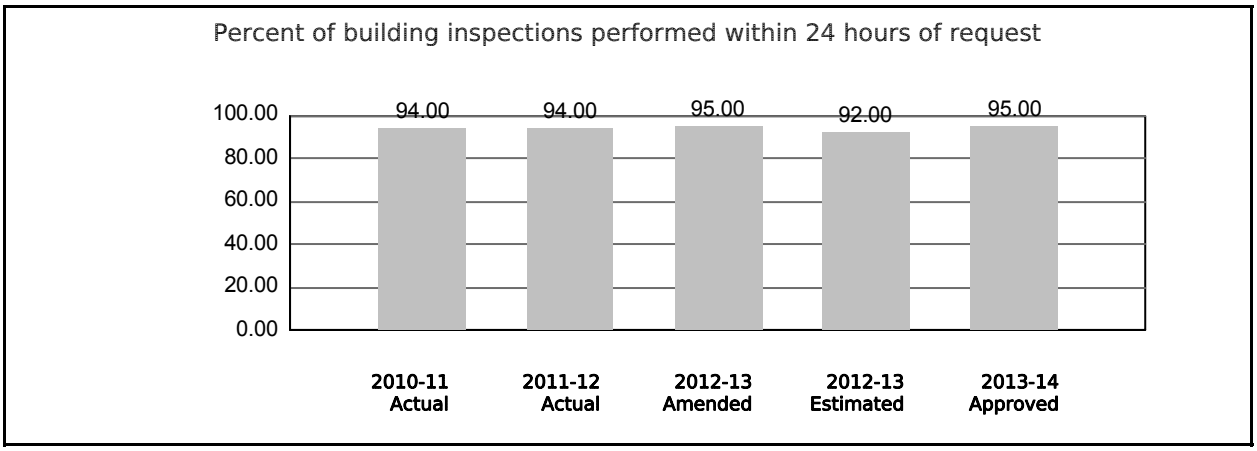
Jerry Rusthoven, Development Services Manager, 512-974-3207

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Building Inspection

The purpose of Building Inspection is to provide inspections of buildings and systems at various stages of construction in order for permit holders to safeguard the public's life, health, safety, and welfare.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	2,487	126,000	126,000	126,000
General Fund	4,152,833	4,381,843	4,838,759	4,969,259	5,644,424
Total Requirements	$4,152,833	$4,384,330	$4,964,759	$5,095,259	$5,770,424
Full-Time Equivalents					
General Fund	48.00	51.00	51.00	51.00	60.00
Total FTEs	48.00	51.00	51.00	51.00	60.00
Performance Measures					
Citywide Cost per inspection	31.12	28.07	28.26	26.66	29.62
Number of inspections performed citywide (Building Inspections)	161,519	186,737	182,500	200,000	200,000
Number of fire technical inspections	7,645	9,633	9,400	9,000	8,000
Number of initial food establishment inspections	402	493	370	595	550
Percent of building inspections performed within 24 hours of request	***94***	***94***	***95***	***92***	***95***
Percent of residential inspections that fail	24	24	26	26	28

Services

Inspections: Residential, Mechanical, Electrical, Plumbing, Commercial Building, Medical Gas, Energy, Technical Fire Prevention and Food Establishment Initial

Contact

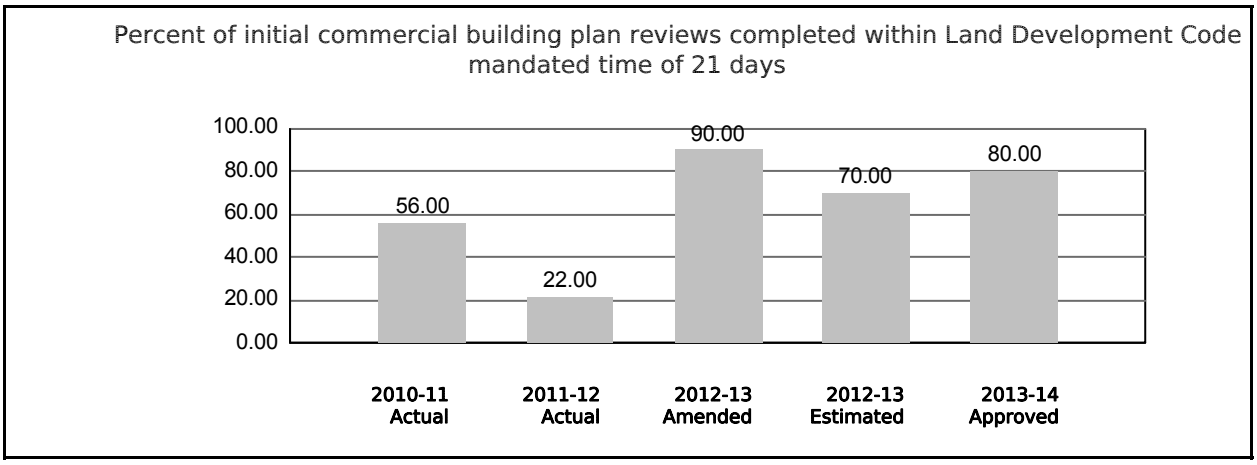
Dan McNabb, Division Manager, 512-974-2752

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Commercial Building Plan Review

The purpose of Commercial Building Plan Review is to provide code review to the construction community to ensure compliant commercial building plans in a timely manner.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	142,040	186,280	58,000	0	58,000
General Fund	1,084,428	1,197,272	1,599,833	1,638,835	1,619,468
Total Requirements	$1,226,468	$1,383,552	$1,657,833	$1,638,835	$1,677,468
Full-Time Equivalents					
General Fund	16.50	19.50	19.50	19.50	19.50
Total FTEs	16.50	19.50	19.50	19.50	19.50
Performance Measures					
Average initial review time for new commercial construction (in days)	17	33	21	40	35
Cycle time for new commercial construction (in days)	75	77	45	75	70
Number of new commercial construction applications reviewed	324	395	750	900	850
Number of health applications received and processed	444	477	675	650	600
Percent of initial commercial building plan reviews completed within Land Development Code mandated time of 21 days	***56***	***22***	***90***	***70***	***80***

Services

Reviews: Mechanical, Electric, Plumbing, Building, Industrial Waste, Water Utility, Fire Prevention, Food Establishment; Research and Code Adoption

Contact

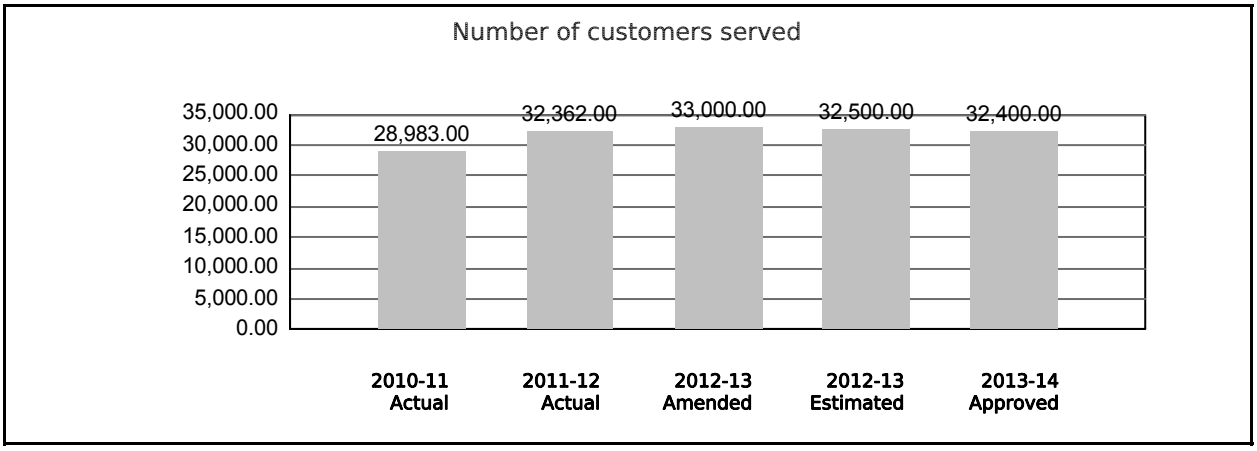
J B Meier, Chief Plans Examiner, 512-974-2355

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Development Assistance Center

The purpose of the Development Assistance Center is to evaluate development proposals for potential applicants and concerned citizens on behalf of the community to ensure that development is designed and build in accordance with the City of Austin's Rules and Regulations.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	214,208	191,375	246,238	224,196	290,199
General Fund	929,738	1,026,487	1,268,622	1,287,308	1,594,562
Total Requirements	$1,143,946	$1,217,862	$1,514,860	$1,511,504	$1,884,761
Full-Time Equivalents					
General Fund	17.50	18.00	18.00	18.00	22.00
Total FTEs	17.50	18.00	18.00	18.00	22.00
Performance Measures					
Customer Wait Time (in minutes) (DAC)	12	14	15	15	15
Number of billboard relocation applications processed	17	18	20	8	10
Number of documents reproduced and distributed	51,384	64,634	63,700	65,000	65,150
Number of customers served	28,983	32,362	33,000	32,500	32,400
Number of Board of Adjustment cases reviewed	143	146	175	160	165
Number of legal hours spent on One Stop Shop (OSS) issues	1,200	1,325	1,200	1,500	1,500

Services

Zoning Consultation; Development Assessments; Process changes to site plan and subdivision construction plans; Site Development Exemptions; Land Status Determinations; Site Plan Consultations; Subdivision Consultations; Pre-Submittal Meetings; Document Sales; Zoning Verification; Files Management; Utility Service Providers; Conservation, Development Process, and Building Plan Consulting; Development Applications; Provide property information; sign applications; sound amplification applications; carnival and alcohol permit applications; Board of Adjustment/Sign Review Board case management and support; and billboard ordinance waivers.

Contact

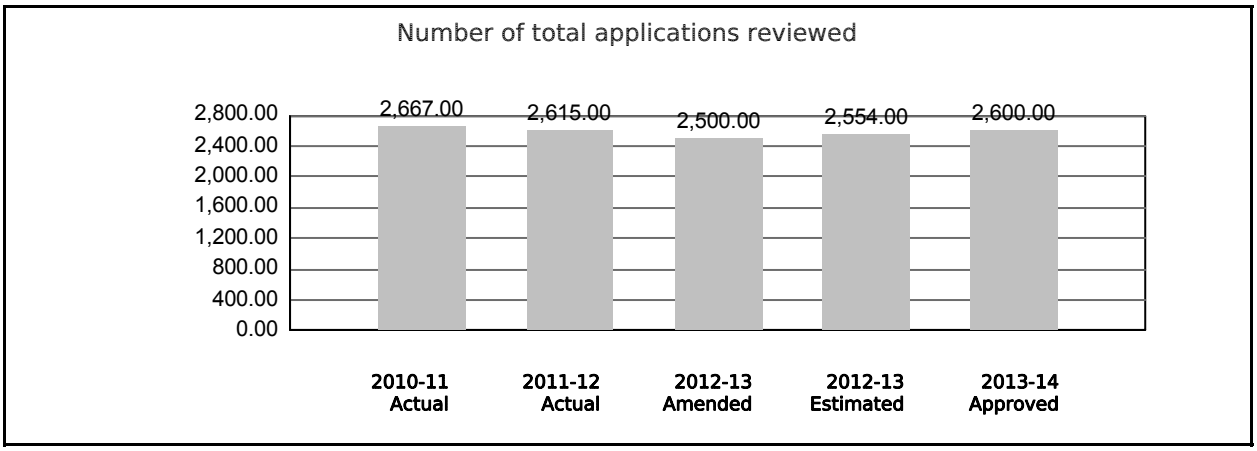
Chris Johnson, Development Assistance Center Manager, 512-974-2769

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Land Use Review

The purpose of Land Use Review is to review and permit development applications that comply with regulations adopted by council.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	3,172,132	3,029,327	3,272,769	3,079,982	3,496,684
General Fund	2,091,616	3,273,924	2,777,169	2,770,210	2,880,154
Total Requirements	$5,263,748	$6,303,251	$6,049,938	$5,850,192	$6,376,838
Full-Time Equivalents					
General Fund	66.00	62.00	62.00	62.00	65.00
Total FTEs	66.00	62.00	62.00	62.00	65.00
Performance Measures					
Effectiveness rating of training sessions	No Data	81	85	85	85
Number of total applications reviewed	2,667	2,615	2,500	2,554	2,600
Number of permits issued	1,894	3,382	3,163	3,138	3,200
Number of training sessions held	9	8	10	10	10
Percent of on-time subdivision and site plan initial reviews	66	47	50	50	50

Services

Reviews and permits: Site plan, subdivision, Cell Tower, General Permit, Underground Storage Permit; Underground Storage Review; Hazardous Materials Review; Protected Tree Review; Water Quality Operating Permit Review in the Barton Springs Zone. Related Services: Code Development; rules processing, notification, code interpretation, criteria development; LGC Chapter-245 (1704) Determination

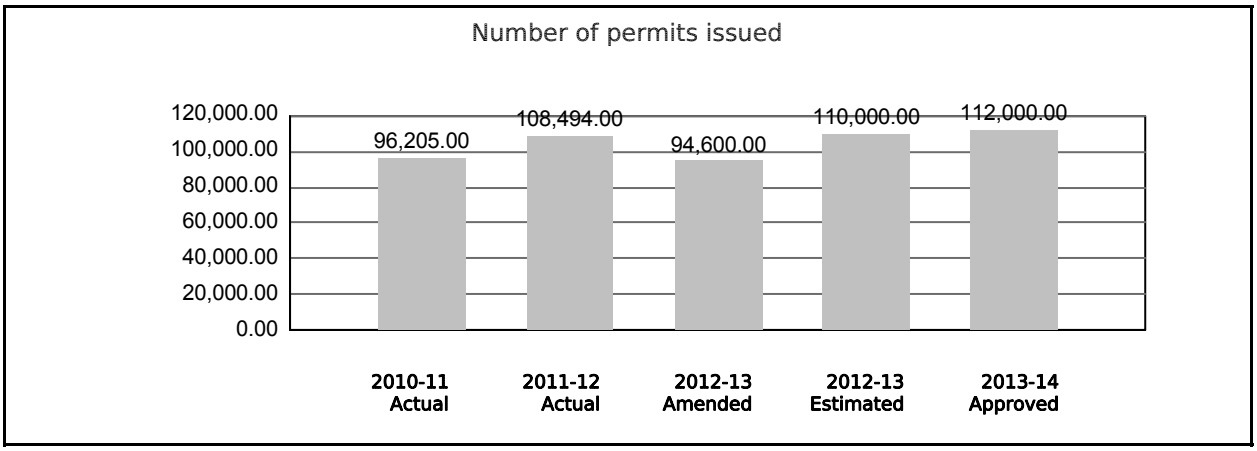
Contact

Julie Lipton, Division Manager, 512-974-6727

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Permit Center

The purpose of the Permit Center is to issue licenses, registrations and permits for builders, trade contractors, developers, and property owners so they can begin their activity.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	640,691	737,279	858,310	844,197	895,383
Total Requirements	$640,691	$737,279	$858,310	$844,197	$895,383
Full-Time Equivalents					
General Fund	12.25	13.25	13.25	13.25	14.25
Total FTEs	12.25	13.25	13.25	13.25	14.25
Performance Measures					
Customer Wait per permit (in minutes) (Permit Center)	34	35	40	40	40
Number of walk-in customers served (Permit Center)	26,067	28,227	26,800	33,500	35,000
Number of permits issued	96,205	108,494	94,600	110,000	112,000

Services

License Registrations; Permit Issuance; Plans Retention; Escrow Transaction Management; Census Report; Cancellations; Refunds

Contact

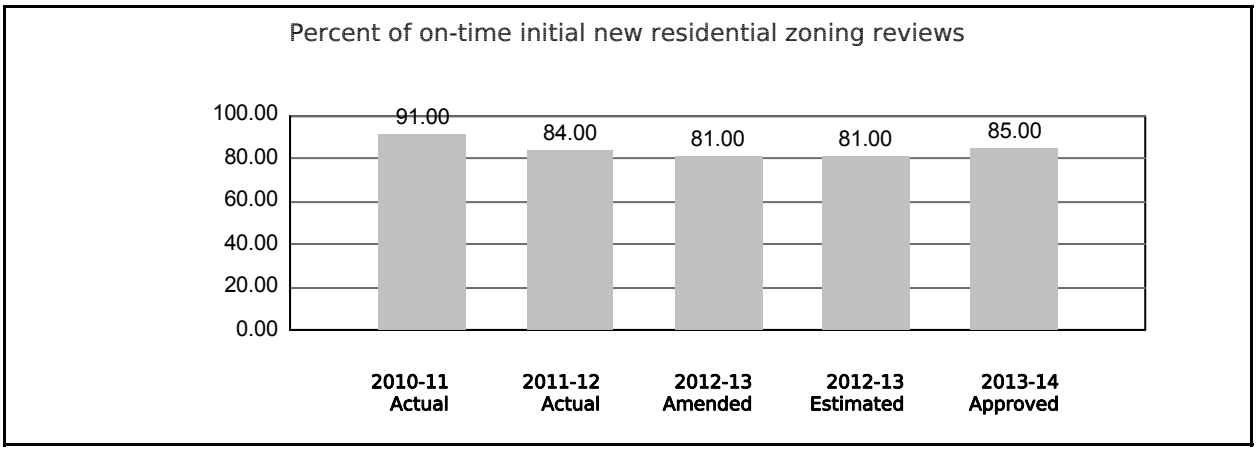
Cande Coward, 512-974-3591

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Residential Review

The purpose of Residential Review is to provide comprehensive review services to citizens and developers to ensure that structures are in compliance with zoning and other development regulations.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
General Fund	996,859	1,048,592	1,580,088	1,463,222	1,501,497
Total Requirements	$996,859	$1,048,592	$1,580,088	$1,463,222	$1,501,497
Full-Time Equivalents					
General Fund	16.25	17.25	21.25	21.25	18.25
Total FTEs	16.25	17.25	21.25	21.25	18.25
Performance Measures					
Customer Wait Time (in minutes)	18	15	14	30	15
Cycle time for new residential zoning reviews (in days)	15	14	14	21	15
Number of total applications reviewed	6,934	9,787	6,000	8,299	5,800
Number of new residential applications	1,598	1,996	1,700	2,662	2,000
Number of walk-in customers	10,464	6,224	5,200	6,521	5,800
Percent of on-time initial new residential zoning reviews	***91***	***84***	***81***	***81***	***85***

Services

Reviews: residential applications, commercial remodeling applications; residential driveway waivers, temporary use applications, Residential Design and Compatibility Commission case management and support, zoning regulations consultation, code development, criteria development, research, and alcohol beverage waivers.

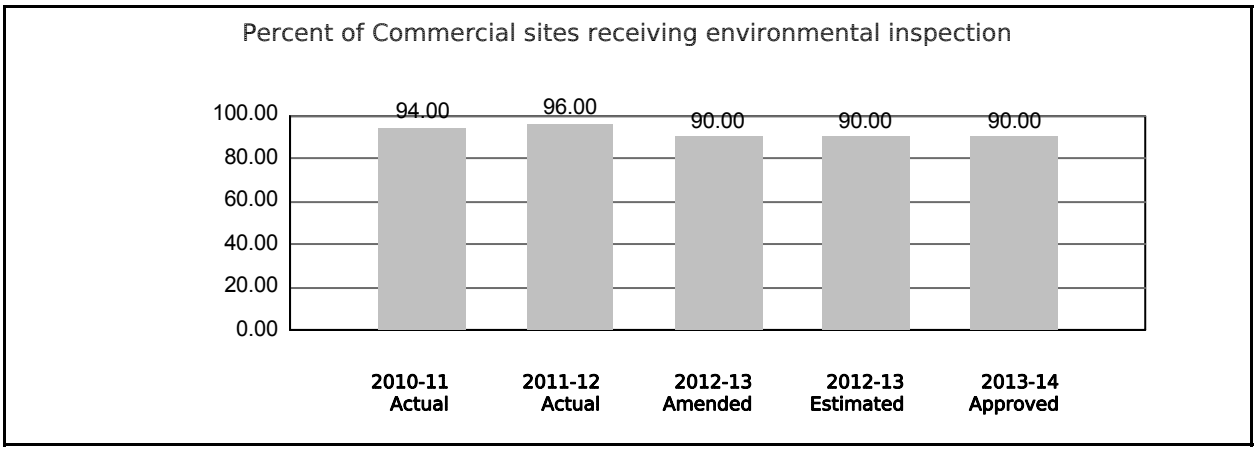
Contact

John McDonald, Development Services Manager, 512-974-2728

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Site/Subdivision Inspection

The purpose of the Site/Subdivision Inspection activity is to provide inspection services for the community to ensure compliance with approved plans, City rules, regulations, and specifications.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	1,639,281	1,587,313	1,873,456	1,703,509	1,978,532
General Fund	3,227,664	3,683,602	3,982,998	4,121,301	4,266,462
Total Requirements	$4,866,945	$5,270,915	$5,856,454	$5,824,810	$6,244,994
Full-Time Equivalents					
General Fund	60.00	58.00	58.00	58.00	62.00
Total FTEs	60.00	58.00	58.00	58.00	62.00
Performance Measures					
Number of active site & subdivision projects inspected	231	310	295	307	295
Number of landscape inspections	1,692	1,909	2,000	1,500	1,800
Percent of Residential sites receiving environmental inspection	80	92	65	70	65
Percent of Commercial sites receiving environmental inspection	94	96	90	90	90

Services

Pre-Construction Meetings; Subdivision Inspection; Environmental Compliance Monitoring; Site Construction Inspection; Water Utility Taps Inspection; Barton Springs Operating Permit Inspections; Final Acceptance; Warranty Check Back; Project Communications; Complaint Investigation; Utility Excavation Inspection; Temporary Repair; Permanent Repair; Backfill Inspections; Environmental Inspection; Commercial Pond Inspection; Taps Inspection; Site & Drop-ins

Contact

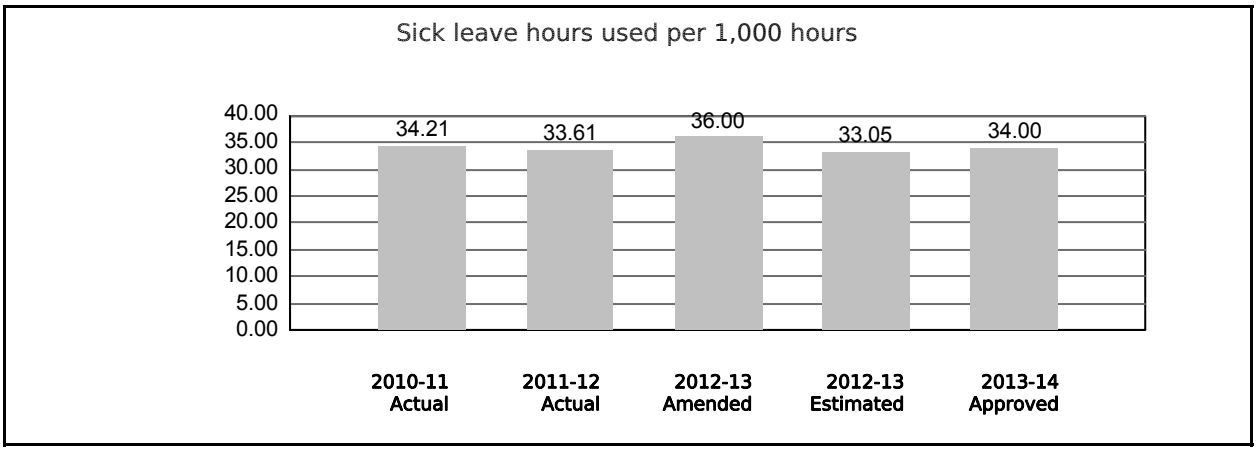
Ruben Cantu, Division Manager, 512-974-1588

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	158,675	159,245	177,908	174,613	219,780
General Fund	2,689,138	2,479,917	3,820,537	3,780,248	4,356,164
Total Requirements	$2,847,813	$2,639,162	$3,998,445	$3,954,861	$4,575,944
Full-Time Equivalents					
General Fund	20.00	23.00	28.00	28.00	33.00
Total FTEs	20.00	23.00	28.00	28.00	33.00
Performance Measures					
Average Annual Carbon Footprint	883	779	1,065	779	816
Employee Turnover Rate	2.36	5	6	5.28	5
Lost Time Injury Rate Per the Equivalent of 100 Employees	0	1.46	0	0	0
Sick leave hours used per 1,000 hours	34.21	33.61	36	33.05	34

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Contact

Greg Guernsey, Director, 512-974-2387

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Expense Refunds	0	0	3,302	3,302	3,302
General Fund	22,446	22,822	19,514	19,514	19,968
Total Requirements	$22,446	$22,822	$22,816	$22,816	$23,270

Contact

Lisa Nickle, Financial Manager, 512-974-1417

Planning and Development Review - 2013-14

General Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CAPITAL AREA METROPOLITAN PLANNING ORGANIZATION (CAMPO)										
CAMPO	$0	16.00	$0	16.00	$0	16.00	$0	16.00	$0	16.00
Subtotal	**$0**	**16.00**	**$0**	**16.00**	**$0**	**16.00**	**$0**	**16.00**	**$0**	**16.00**
COMPREHENSIVE PLANNING										
Neighborhood Assistance Center	$162,066	4.00	$171,548	4.00	$201,856	4.00	$199,190	4.00	$149,040	4.00
Neighborhood Planning	$1,718,996	21.00	$1,753,206	20.00	$1,920,682	20.00	$1,732,437	20.00	$2,021,402	20.00
Urban Design	$730,712	9.00	$720,791	9.00	$897,119	9.00	$878,390	9.00	$900,191	9.00
Subtotal	**$2,611,774**	**34.00**	**$2,645,546**	**33.00**	**$3,019,657**	**33.00**	**$2,810,017**	**33.00**	**$3,070,633**	**33.00**
CURRENT PLANNING										
Annexation	$76,170	2.00	$87,037	2.00	$170,069	2.00	$114,550	2.00	$209,019	2.00
Code Amendment	$88,315	1.00	$87,004	1.00	$101,408	1.00	$72,597	1.00	$72,074	1.00
Zoning Case Management	$975,914	11.00	$1,037,635	11.00	$1,162,116	11.00	$1,203,487	11.00	$1,234,964	11.00
Subtotal	**$1,140,398**	**14.00**	**$1,211,676**	**14.00**	**$1,433,593**	**14.00**	**$1,390,634**	**14.00**	**$1,516,057**	**14.00**
ONE STOP SHOP										
Building Inspection	$4,152,833	48.00	$4,381,843	51.00	$4,838,759	51.00	$4,969,259	51.00	$5,644,424	60.00
Commercial Building Plan Review	$1,084,428	16.50	$1,197,272	19.50	$1,599,833	19.50	$1,638,835	19.50	$1,619,468	19.50
Development Assistance Center	$929,738	17.50	$1,026,487	18.00	$1,268,622	18.00	$1,287,308	18.00	$1,594,562	22.00
Land Use Review	$2,091,616	66.00	$3,273,924	62.00	$2,777,169	62.00	$2,770,210	62.00	$2,880,154	65.00
Permit Center	$640,691	12.25	$737,279	13.25	$858,310	13.25	$844,197	13.25	$895,383	14.25
Residential Review	$996,859	16.25	$1,048,592	17.25	$1,580,088	21.25	$1,463,222	21.25	$1,501,497	18.25
Site/Subdivision Inspection	$3,227,664	60.00	$3,683,602	58.00	$3,982,998	58.00	$4,121,301	58.00	$4,266,462	62.00
Subtotal	**$13,123,829**	**236.50**	**$15,348,998**	**239.00**	**$16,905,779**	**243.00**	**$17,094,332**	**243.00**	**$18,401,950**	**261.00**
SUPPORT SERVICES										
Departmental Support Services	$2,689,138	20.00	$2,479,917	23.00	$3,820,537	28.00	$3,780,248	28.00	$4,356,164	33.00
Subtotal	**$2,689,138**	**20.00**	**$2,479,917**	**23.00**	**$3,820,537**	**28.00**	**$3,780,248**	**28.00**	**$4,356,164**	**33.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$22,446	0.00	$22,822	0.00	$19,514	0.00	$19,514	0.00	$19,968	0.00
Subtotal	**$22,446**	**0.00**	**$22,822**	**0.00**	**$19,514**	**0.00**	**$19,514**	**0.00**	**$19,968**	**0.00**
Total	**$19,587,585**	**320.50**	**$21,708,960**	**325.00**	**$25,199,080**	**334.00**	**$25,094,745**	**334.00**	**$27,364,772**	**357.00**

Planning and Development Review - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CAPITAL AREA METROPOLITAN PLANNING ORGANIZATION (CAMPO)										
CAMPO	$1,254,639	0.00	$1,374,043	0.00	$1,552,358	0.00	$1,427,889	0.00	$1,598,711	0.00
Subtotal	**$1,254,639**	**0.00**	**$1,374,043**	**0.00**	**$1,552,358**	**0.00**	**$1,427,889**	**0.00**	**$1,598,711**	**0.00**
COMPREHENSIVE PLANNING										
Neighborhood Planning	$1,079	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Urban Design	$75	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$1,155**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
CURRENT PLANNING										
Annexation	$135,000	0.00	$129,712	0.00	$135,000	0.00	$135,190	0.00	$135,000	0.00
Subtotal	**$135,000**	**0.00**	**$129,712**	**0.00**	**$135,000**	**0.00**	**$135,190**	**0.00**	**$135,000**	**0.00**
ONE STOP SHOP										
Building Inspection	$0	0.00	$2,487	0.00	$126,000	0.00	$126,000	0.00	$126,000	0.00
Commercial Building Plan Review	$142,040	0.00	$186,280	0.00	$58,000	0.00	$0	0.00	$58,000	0.00
Development Assistance Center	$214,208	0.00	$191,375	0.00	$246,238	0.00	$224,196	0.00	$290,199	0.00
Land Use Review	$3,172,132	0.00	$3,029,327	0.00	$3,272,769	0.00	$3,079,982	0.00	$3,496,684	0.00
Site/Subdivision Inspection	$1,639,281	0.00	$1,587,313	0.00	$1,873,456	0.00	$1,703,509	0.00	$1,978,532	0.00
Subtotal	**$5,167,661**	**0.00**	**$4,996,782**	**0.00**	**$5,576,463**	**0.00**	**$5,133,687**	**0.00**	**$5,949,415**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$158,675	0.00	$159,245	0.00	$177,908	0.00	$174,613	0.00	$219,780	0.00
Subtotal	**$158,675**	**0.00**	**$159,245**	**0.00**	**$177,908**	**0.00**	**$174,613**	**0.00**	**$219,780**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$0	0.00	$0	0.00	$3,302	0.00	$3,302	0.00	$3,302	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$3,302**	**0.00**	**$3,302**	**0.00**	**$3,302**	**0.00**
Total	**$6,717,130**	**0.00**	**$6,659,782**	**0.00**	**$7,445,031**	**0.00**	**$6,874,681**	**0.00**	**$7,906,208**	**0.00**

Planning and Development Review - 2013-14

Grants

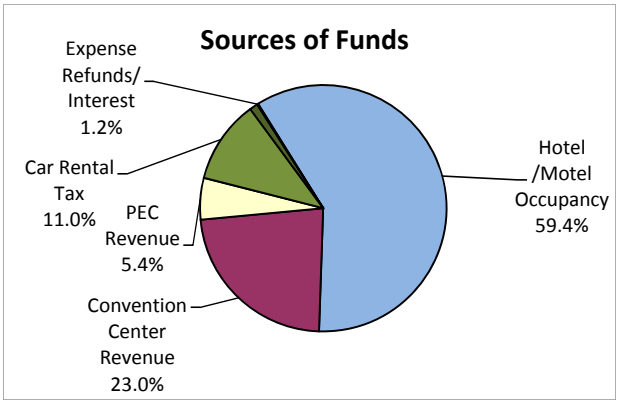
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COMPREHENSIVE PLANNING										
Neighborhood Planning	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$0	2.00
Subtotal	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$0	2.00
CURRENT PLANNING										
Zoning Case Management	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$40,000	0.00
Subtotal	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$40,000	0.00
Total	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$40,000	2.00

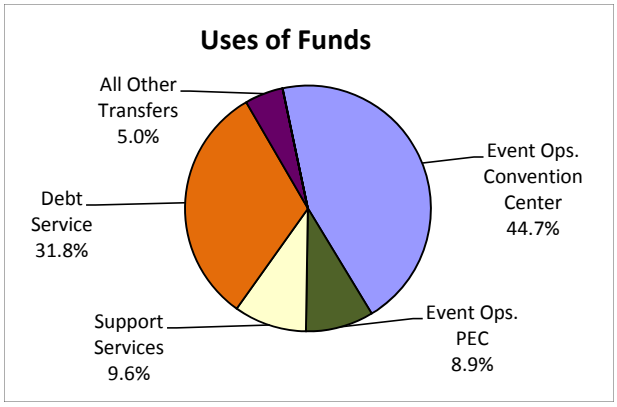
City of Austin
2013-2014
Approved
Budget

Volume I

Utility/Major Enterprises

Austin Convention Center





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Convention Center Operating Fund					
Revenue	$31,972,915	$35,328,780	$35,273,957	$40,033,878	$41,087,270
Requirements	$29,844,810	$37,336,030	$41,202,719	$38,521,509	$42,379,908
Full-Time Equivalents (FTEs)	199.75	198.25	197.50	197.50	203.50
Palmer Events Center Operating					
Revenue	$6,520,373	$6,981,268	$5,713,298	$3,695,854	$6,679,116
Requirements	$4,013,515	$5,790,563	$5,505,037	$5,205,037	$5,966,618
Full-Time Equivalents (FTEs)	31.00	32.25	33.00	33.00	39.00
Palmer Events Center Garage Fund					
Revenue	$1,873,530	$1,822,747	$1,934,427	$2,001,953	$1,777,144
Requirements	$1,892,569	$1,824,860	$1,934,427	$2,001,953	$1,777,144
Full-Time Equivalents (FTEs)	8.25	8.50	8.50	8.50	8.50
Convention Center Tax Fund					
Revenue	$23,449,117	$25,551,849	$25,794,619	$29,111,958	$29,986,237
Requirements	$23,449,117	$25,551,849	$25,794,619	$29,111,958	$29,986,237
Palmer Events Center Revenue Fund					
Revenue	$2,126,914	$2,537,169	$2,021,673	$2,649,860	$3,007,948
Requirements	$2,126,914	$2,537,169	$2,021,673	$2,649,860	$3,007,948
Palmer Events Center TLP Venue Project Fund					
Revenue	$6,913,269	$7,163,220	$7,165,259	$7,658,851	$7,965,045
Requirements	$6,765,046	$7,135,968	$7,165,259	$7,658,851	$7,965,045
Convention Center Venue Project Fund					
Revenue	$10,408,145	$11,344,220	$11,447,993	$12,929,926	$13,318,249
Requirements	$10,408,145	$11,078,719	$9,336,604	$11,459,245	$11,359,118
Expense Refunds	$665,789	$746,084	$896,494	$896,494	$783,357
Less Departmental Interfund Transfers	($25,507,292)	($28,052,773)	($27,549,139)	($28,867,005)	($32,576,894)
Total Budget	$53,658,613	$63,948,469	$66,307,693	$68,637,902	$70,648,481

Austin Convention Center
Organization by Program and Activity for 2014

Event Operations

Booking and Contracting
Event Planning
Event Security
Event Set-Up/Cleaning
Exhibit Services
Facility Operations & Maintenance
Parking Management

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Austin Convention Center
Mission and Goals for 2014

Mission

The central mission of the Austin Convention Center Department is to provide outstanding event facilities and services to our customers so they can have a positive experience.

Goals

Achieve an overall customer satisfaction survey target of 4.59 (scale).

Continue the financial success of the department whereby total revenue exceeds requirements.

- Maintain a minimum ending balance equivalent to 60 days of total requirements.

Continue to add to the local economy through Austin's hospitality industry.

- Actual Hotel Occupancy Tax Collections in FY 2014 to meet or exceed actual collection in FY 2013.
- Exhibit Hall and Ballroom occupancy level for the revenue generating events based on the Total Gross Square footage at the Convention Center in FY 2014 to meet or exceed FY 2013 actuals.

Invest in the workforce.

- Average 26 hours of training per FTE.

Austin Convention Center

Message from the Director

Austin is known as a domestic and international destination, hosting a number of signature events, including in FY 2012-13, the Formula 1 United States Grand Prix race. Visitors generate a positive economic impact to the City and to the Austin Convention Center Department (ACCD), which receives a portion of Hotel Occupancy Tax collections and Vehicle Rental Tax revenue. Revenue from these sources, as well as revenue generated from events held in our facilities, have substantially increased over the prior year and are expected to continue, as an increasing number of events are being hosted.

ACCD has partnered with the Austin Convention and Visitor's Bureau and the Professional Convention Management Association to showcase the Austin Convention Center as a world-class facility and to bring together a community of meeting professionals both nationally and internationally to further our presence in the industry. Additionally, ACCD is partnering with the Neighborhood Housing and Community Development Department through assuming the operational responsibility for the African American Cultural and Heritage Facility.

ACCD resources are devoted to providing a unique and rewarding experience to all our customers and to cultivating long-lasting client relationships. Sustainability is a key goal of the Department, and has been incorporated into our operational practices, insuring maximum operating efficiency and financial savings. The Austin Convention Center is only one of two U.S. Convention Centers to earn the prestigious distinction of a Leadership in Energy and Environmental Design (LEED) Existing Building (EB) Gold certification. To remain in the forefront of technology, we will continue to expand the iPad deployment, increase the number of Wi-Fi access points at all locations, as well as add fiber connectivity at the Palmer Events Center.

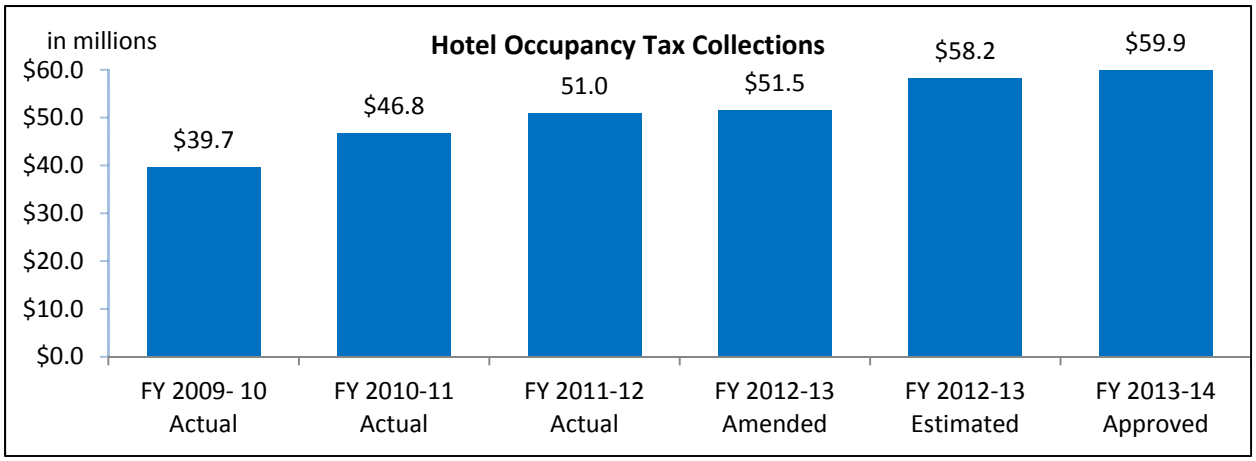
High customer service standards are set by the Department, and ACCD is renowned for the personal attention that each client receives. High client satisfaction ratings attest that the Department is achieving its mission of providing outstanding facilities and services to our clients so they can have a positive experience. The Austin Convention Center also has again received the National Prime Site award presented by *Facilities & Destinations* and the Reader's Choice award presented by *Convention South*. This recognition along with the Department's commitment to customer satisfaction furthers the City's vision of fostering a community rich in creative culture and the arts. The Austin Convention Center Department will continue to play an active and innovative role in a robust and dynamic hospitality industry that helps Austin become the country's most livable city.

Mark Tester, ACCD Director

Budget Highlights

The Austin Convention Center Department (ACCD) maintains and operates the Austin Convention Center, the Palmer Events Center, the African American Cultural and Heritage Facility, and three parking garages. The Department offers clients a variety of facilities and services with a mission to provide exemplary customer service.

Conventions and trade shows held at the Austin Convention Center (ACC) facilities are a mechanism to attract out-of-town visitors to the city of Austin and to stay in local hotels. The Austin Convention Center's ability to host these types of events directly impacts Austin's economy and helps build and support the city's creative culture. The money spent by visitors to Austin translates into increased retail sales for local businesses, which in turn generates additional sales and hotel tax revenue for the City of Austin. Because the Austin Convention Center's largest single revenue source is from Hotel Occupancy Tax Collections, the primary target is to capture events that generate significant hotel usage.

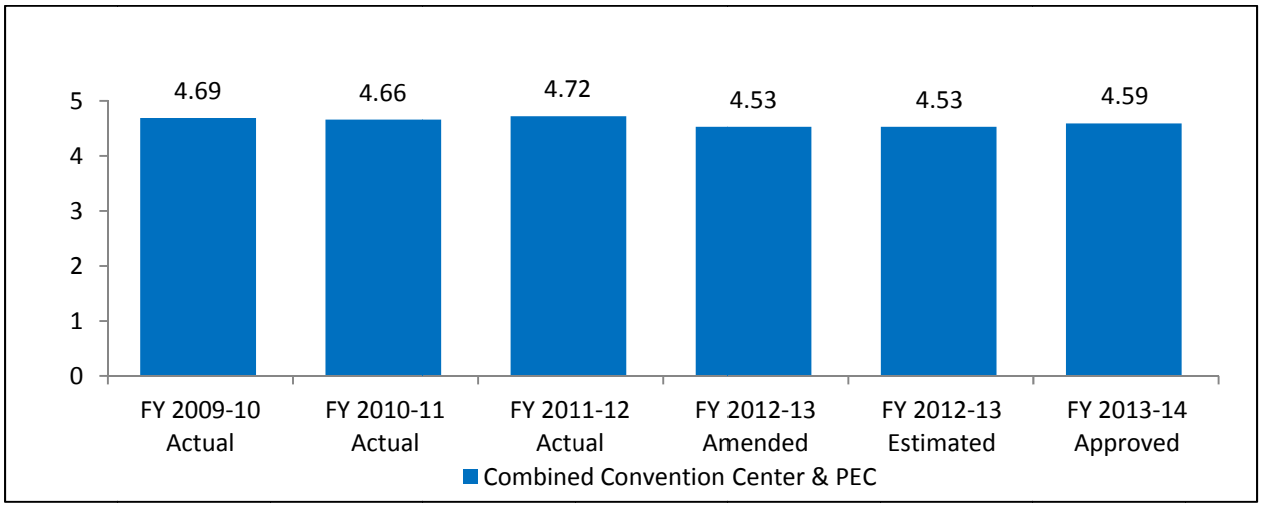


In FY 2013-14, the Austin Convention Center Department is projected to receive 60% of its total revenue from Hotel/Motel Occupancy Tax Collections. During the first half of FY 2012-13, the growing economy increased travel and convention business activity, which led to a robust 16% increase in year-to-date occupancy tax collections over the same timeframe last fiscal year. Current collection trends in hotel tax remain very strong and have led to an increase of 13% in the estimated hotel tax collection in FY 2012-13 as compared to budget. Hotel tax collections are expected to again perform well in FY 2013-14 and a 3% increase above FY 2012-13 estimated levels is projected.

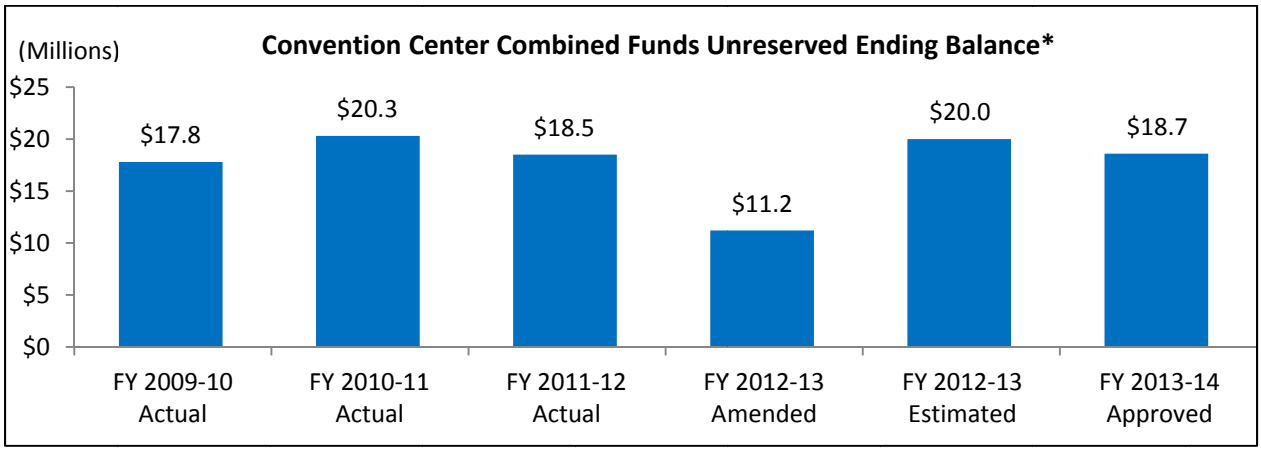
FY 2013-14 operating expenses are comprised of $0.7 million in citywide cost drivers including health insurance, wage adjustments, city administrative and CTM support costs and workers' compensation. Department cost drivers support ACCD's mission of providing outstanding facilities and services to our clients. The budget includes funding for building and equipment maintenance as well as information technology items and services. To meet our growing business needs, twelve new positions are included in FY 2013-14: four Maintenance Workers, three Public Event Workers, two Facility Service Representatives, one Event Coordinator, one Financial Consultant and one Systems Support Technician. Cost containment efforts will continue in the upcoming budget year, as strides are made to operate as efficiently as possible.

The convention business remains extremely competitive, and it is important that our facilities be well-maintained and information technology and building upgrades be continually improved. Attracting clients and meeting their facility and services needs is essential to the positive financial health of ACCD. In order to maintain a high level of customer service, surveys of clients and users are conducted on a routine basis and compiled by the Communication and Technology Management department. The survey results are used to continually monitor the quality of service and ensure that the needs of our customers are being met. The customer satisfaction survey identifies each activity area within the department and asks the customer to rate each activity. The department

has historically received high ratings as depicted in the graph below. The goal has been increased to 4.59 on a 5.0 scale in FY 2013-14.



The following Combined Funds ending balance key indicator measures the financial position of the Convention Center. It is important that an appropriate level of funding be maintained to provide for any unexpected financial needs, since the department receives no General Fund support. The FY 2013-14 Amended Budget is significantly lower than ending balances in prior years due to a judgment settlement payment. However, the FY 2012-13 estimated ending balance is projected to be $7.6 million higher than the Amended Budget due to a significant projected increase in hotel/motel occupancy tax collections, increased department-generated revenue and a partial payment of $3.5 million of the $6.3 million budgeted for the judgment settlement. This increased revenue will result in an estimated FY 2013-14 ending balance which is in line with ending balances in prior years. The FY 2013-14 ending balance for the Convention Center (excluding Venue and Palmer Event Center) is projected to increase to $18.7 million. A goal for ACCD is to maintain a 60-day operating reserve in the Convention Center Operating Fund. The department will continue to proactively manage operational revenue and expenditures to maximize the ending balance.



*The Convention Center Combined Funds Unreserved Ending Balance does not include the Convention Center Venue Project or the Palmer Events Center.

Capital Budget

The Convention Center Capital Budget will receive $3.1 million in new appropriations in FY 2013-14 for building improvement projects on the North side of the Convention Center facility. Existing CIP appropriations will be used for a number of improvement projects at all facilities.

Austin Convention Center
Significant Changes

Austin Convention Center

Revenue Changes	Dollars
Increased contractor revenue primarily for food and beverage operations.	$2,220,048
Revenue from the Hotel Occupancy Tax allocation is anticipated to increase significantly based on current collection trends.	$4,217,688
Revenue from the Venue Project Fund Hotel Occupancy Tax allocation increases.	$1,874,341
Based on the anticipated event schedule and fee changes, there will be an increase in facility and parking revenue.	$1,322,674
The FY 2012-13 budget included one-time interest revenue related to a judgment payment, which will not be received again in FY 2013-14. The remaining decrease relates to on-going Convention Center and Venue Project Fund interest earnings.	($1,947,494)

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$320,358
Increase for Communication and Technology Management Support, increase to City Administrative Support, fleet, fuel, accrued payroll, workers' compensation, and wireless allocation costs.		$202,979
Department Cost Drivers		
Funding increase for ongoing maintenance repairs for building and equipment, Green Choice Program, professional convention management membership and the citywide Initiative for Cloud services.		$860,668
Increased funding for purchases of operational items such as exterior trash cans, replacement batteries, head sets and an inventory control system.		$407,000
Additional funding in personnel costs, primarily for temporary employees, security services and event-related Wi-Fi network support services.		$465,000
Decreases in one-time capital costs for: a vehicle, network switches, kiosks, a floor scrubber, tools, dispatch software, servers, a server storage shelf and storage backup for security.		($437,500)
Funding includes new non-CIP capital purchases: 8 digital sign kiosks, upgrade of the fiber infrastructure, IT switches, replacement of the virtual private network appliance, wireless network upgrades, replace or repair damaged fiber connections in the floor pocket, forklift, radio security system and storage device to file, replace and extend existing off site data.		$363,000
The Convention Center Support Services program expense refund to Palmer Event Center is anticipated to increase, resulting in decreased costs to the Convention Center.		($113,138)
Contractor expenses increase. Revenue primarily offsets the increase.		$2,465,751
A net increase for a transfer to debt service, primarily related to the Venue Fund which services the debt on the previous Convention Center expansion.		$2,256,109

Expenditure Changes	FTEs	Dollars
A net decrease for a one-time partial transfer for a judgment payment and a transfer to the CIP for future building improvements.		($3,800,000)
A net transfer of 2.00 FTEs to PEC.	(2.00)	($88,003)
Vacancy savings increase by 1%.		($177,971)
New Investments		
Additional funding for eight new FTEs to address business needs.	8.00	$506,864

Palmer Events Center Combined Funds

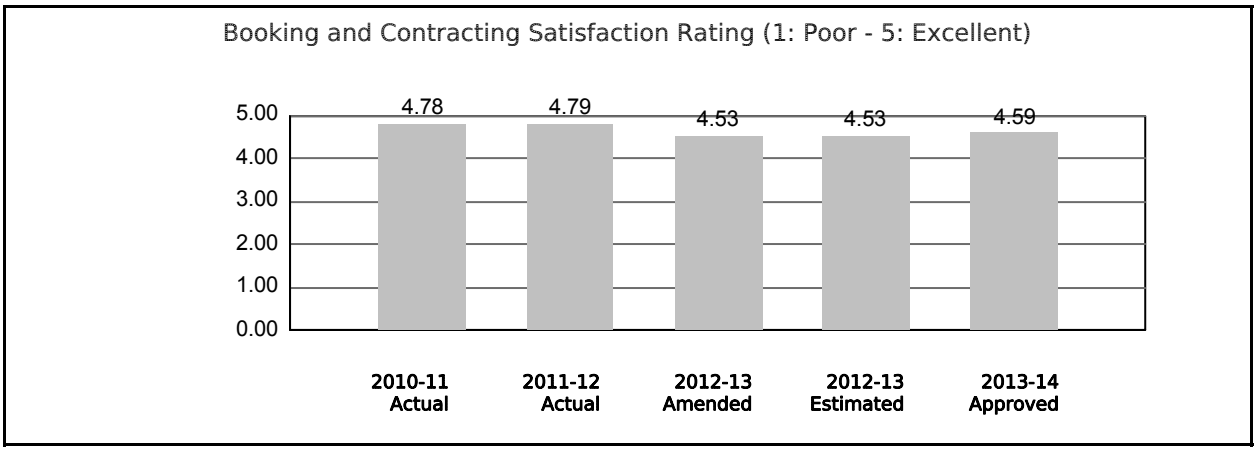
Revenue Changes	FTEs	Dollars
Based on the event schedule and fee changes there will be an increase in facility revenue.		$187,708
Rental Car tax revenue is expected to increase by 11%.		$806,715
Increased revenue from contractor revenue primarily for food and beverage operations.		$671,647

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$61,055
Increase for Communication and Technology Management Support, increase to City Administrative Support, fleet, fuel, accrued payroll, workers' compensation, and wireless allocation costs.		$140,237
Department Cost Drivers		
Funding for one-time costs decreases for scrubber replacements, ticket solution software and a file server.		($131,000)
Funding is included in FY 2013-14 for a net transfer of 2.00 FTEs from the Convention Center to PEC.	2.00	$88,003
Convention Center Support Services program expense refund to Palmer Event Center is anticipated to increase.		$113,138
Contractor expenses increase. Revenue primarily offsets the increase.		$532,178
New Investments		
An addition of 4.00 new FTEs included to address business needs.	4.00	$238,073

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Booking and Contracting

The purpose of the Booking and Contracting activity is to provide an accurate contract to the client in order to define the parameters of their event.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	1,205,142	1,198,945	1,555,784	1,422,602	1,910,912
Expense Refunds	1,492	2,414	0	0	0
Palmer Events Center Operating Fund	33,646	31,388	71,956	37,956	224,447
Total Requirements	$1,240,280	$1,232,747	$1,627,740	$1,460,558	$2,135,359
Full-Time Equivalents					
Convention Center Operating Fund	11.50	11.25	11.50	11.50	13.50
Palmer Events Center Operating Fund	0.50	0.50	0.50	0.50	2.50
Total FTEs	12.00	11.75	12.00	12.00	16.00
Performance Measures					
Booking and Contracting Satisfaction Rating (1: Poor - 5: Excellent)	4.78	4.79	4.53	4.53	4.59
Exhibit Hall and Ballroom Occupancy	***51***	***54***	***47***	***47***	***47***
Facility revenue	9,023,236	10,057,051	8,893,651	10,124,229	10,404,033
Number of events	289	291	290	293	295
Number of contracts executed	307	303	290	305	310

Services

Facility reservations management; Potential client call inquiries management

Contact

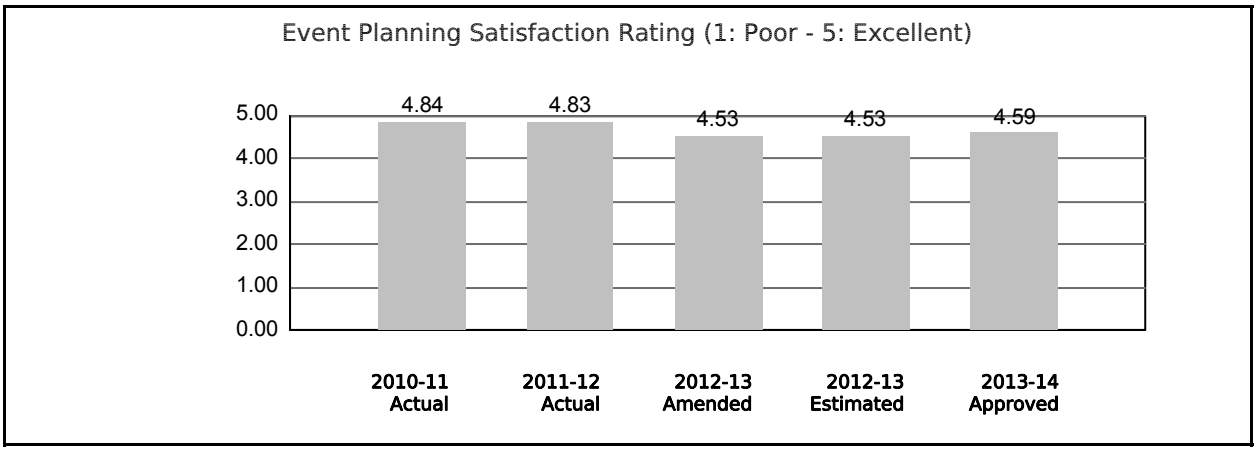
Paul Barnes, Assistant Director, 512-404-4050

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Event Planning

The purpose of the Event Planning activity is to plan and coordinate event-related services for our facility clients and lessees so they can have a well-planned event.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	737,762	815,764	908,216	878,240	896,225
Palmer Events Center Operating Fund	390,996	468,932	500,103	500,103	324,700
Total Requirements	$1,128,758	$1,284,696	$1,408,319	$1,378,343	$1,220,925
Full-Time Equivalents					
Convention Center Operating Fund	11.00	11.00	10.00	10.00	10.00
Palmer Events Center Operating Fund	6.00	6.00	6.00	6.00	4.00
Total FTEs	17.00	17.00	16.00	16.00	14.00
Performance Measures					
Equipment rental revenue	New Meas	New Meas	New Meas	New Meas	364,545
Event Planning Satisfaction Rating (1: Poor - 5: Excellent)	4.84	4.83	4.53	4.53	4.59

Services

Accurate and timely event pre-plan documents; Communication between event management staff and all affected work groups planning events

Contact

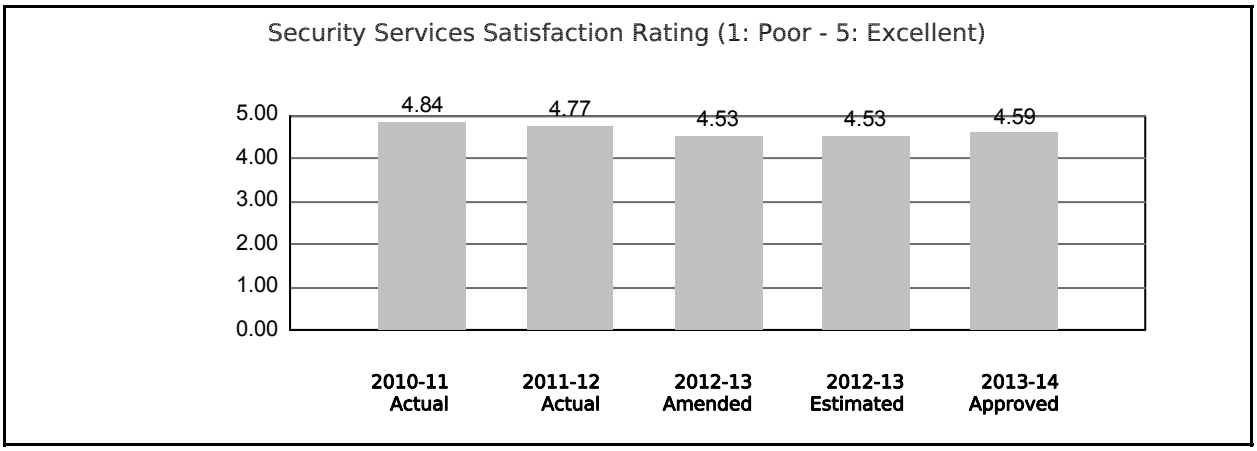
Paul Barnes, Assistant Director, 512-404-4050

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Event Security

The purpose of the Event Security activity is to provide facility security, medical services, and event safety/assistance to users of the facility so they can have a safe visit.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	2,205,641	2,344,036	2,945,094	2,906,800	3,103,970
Palmer Events Center Operating Fund	586,431	656,691	795,273	722,957	1,086,513
Total Requirements	$2,792,072	$3,000,727	$3,740,367	$3,629,757	$4,190,483
Full-Time Equivalents					
Convention Center Operating Fund	31.50	31.00	31.75	31.75	31.00
Palmer Events Center Operating Fund	8.50	10.00	10.25	10.25	13.00
Total FTEs	40.00	41.00	42.00	42.00	44.00
Performance Measures					
Number of Security Incidents-Criminal acts	115	104	110	110	110
Number of Customer Care Incidents-lost and found	367	293	400	400	410
Number of Security Incidents-Other incidents	284	229	280	230	250
Number of Customer Care Incidents-medical responses	74	55	60	70	75
Security Services Satisfaction Rating (1: Poor - 5: Excellent)	4.84	4.77	4.53	4.53	4.59

Services

Facility security and fire safety systems 24 hours a day; Facility plant systems (such as boilers and air conditioners) after-hours monitoring; Quick and effective response to all emergency situations; Customer assistance for visitors and event attendees; Clients and event coordinators assistance in developing/implementing safety, security, crowd management, and traffic control plans; Security officers, peace officers, and emergency medical technicians for events

Contact

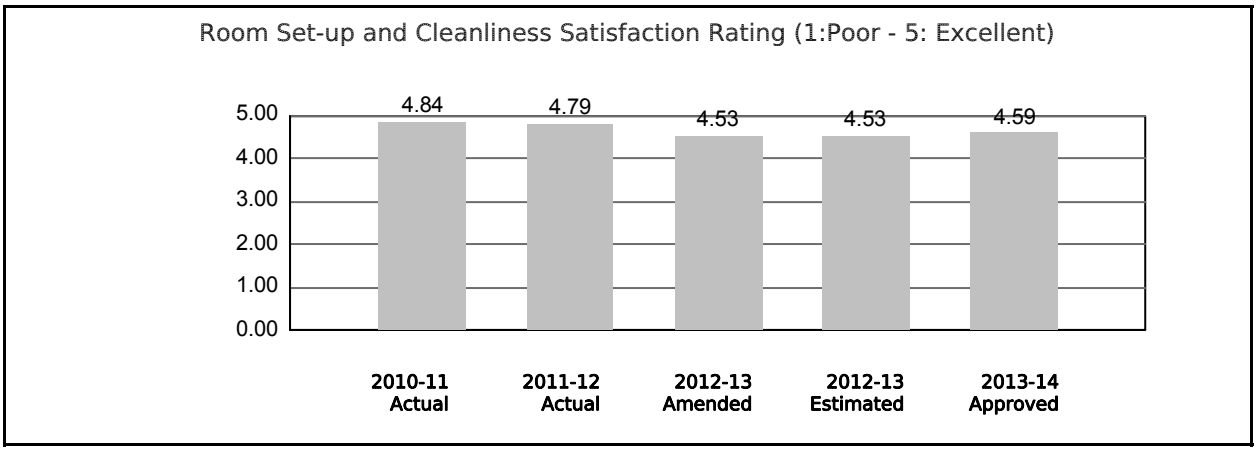
Monica Hammond, Assistant Director, 512-404-4041

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Event Set-Up/Cleaning

The purpose of the Event Set-Up/Cleaning activity is to prepare the facilities based on event pre-plans for clients, subcontractors, and exhibitors so they can have a well set, clean event.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	3,178,116	3,303,874	3,948,323	3,888,377	4,064,348
Palmer Events Center Operating Fund	447,356	525,109	519,708	485,334	655,211
Total Requirements	$3,625,472	$3,828,983	$4,468,031	$4,373,711	$4,719,559
Full-Time Equivalents					
Convention Center Operating Fund	53.00	53.00	52.00	52.00	52.25
Palmer Events Center Operating Fund	8.00	8.00	8.00	8.00	9.25
Total FTEs	61.00	61.00	60.00	60.00	61.50
Performance Measures					
Event Set-up and Cleaning Costs per Dollar of Revenue	0.40	0.38	0.52	0.43	0.45
Room Set-up and Cleanliness Satisfaction Rating (1:Poor - 5: Excellent)	4.84	4.79	4.53	4.53	4.59

Services

Event Setup, takedown and clean up; Event pre-plans reviews and development and strategies; High quality inventory of rental equipment necessary for supporting events

Contact

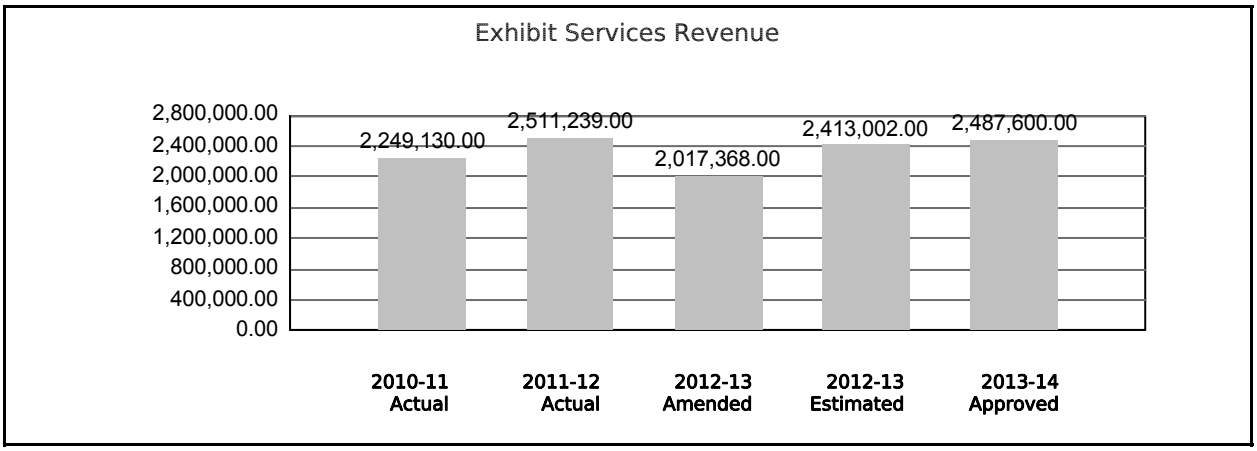
Monica Hammond, Assistant Director, 512-404-4041

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Exhibit Services

The purpose of the Exhibit Services activity is to provide technical, telecommunication, and utility services to users of the facilities so they are able to conduct their business.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	1,576,211	1,738,349	1,876,836	1,809,011	2,289,328
Palmer Events Center Operating Fund	101,116	123,953	191,454	171,804	241,681
Total Requirements	$1,677,327	$1,862,302	$2,068,290	$1,980,815	$2,531,009
Full-Time Equivalents					
Convention Center Operating Fund	13.25	12.50	12.50	12.50	13.00
Palmer Events Center Operating Fund	1.75	1.50	1.50	1.50	2.00
Total FTEs	15.00	14.00	14.00	14.00	15.00
Performance Measures					
Exhibit Services Service-Related Refunds as a percent of Revenue	-0.03	-0.02	0.02	0.02	0.02
Exhibit Services Revenue	2,249,130	2,511,239	2,017,368	2,413,002	2,487,600
Utility services/Technology satisfaction rating	New Meas	New Meas	New Meas	New Meas	4.59

Services

Electrical/Power/Equipment Rentals; Phone/voice services to clients; Computer/networking/data/internet services

Contact

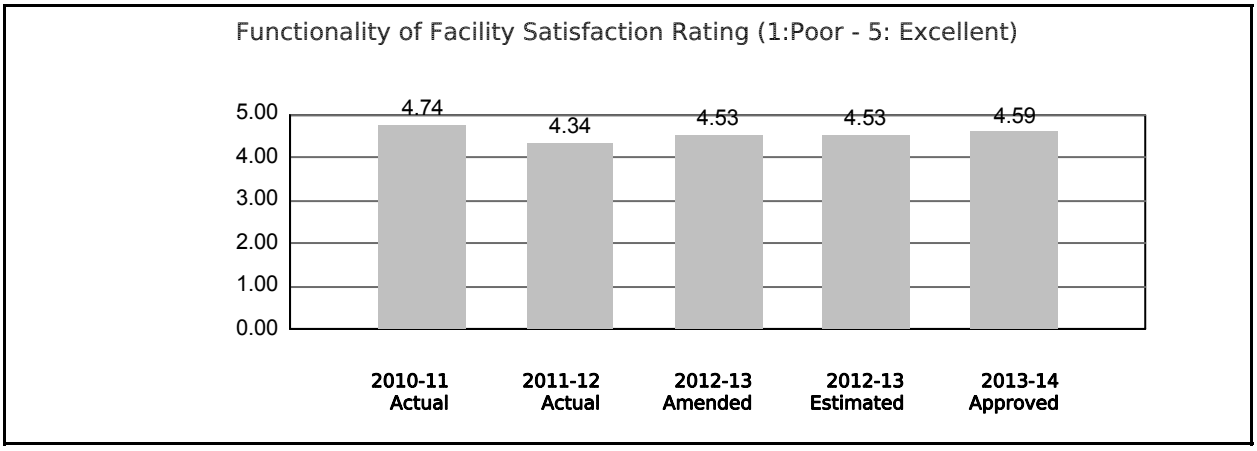
Paul Barnes, Assistant Director, 512-404-4050

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Facility Operations & Maintenance

The purpose of the Facility Operations and Maintenance activity is to provide preventive/emergency facility infrastructure maintenance and assist in utility service installation for users of our facilities so they can utilize the facilities' functionality.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	11,083,530	11,593,917	11,761,168	12,321,154	14,892,677
Palmer Events Center Operating Fund	1,108,247	1,420,433	1,644,268	1,504,608	1,794,422
Palmer Events Center Revenue Fund	645,412	594,467	579,462	768,240	1,111,640
Total Requirements	$12,837,189	$13,608,817	$13,984,898	$14,594,002	$17,798,739
Full-Time Equivalents					
Convention Center Operating Fund	29.75	29.75	30.25	30.25	34.25
Palmer Events Center Operating Fund	6.25	6.25	6.75	6.75	8.25
Total FTEs	36.00	36.00	37.00	37.00	42.50
Performance Measures					
Facility square footage	2,080,222	2,080,222	2,080,222	2,080,222	2,080,222
Functionality of Facility Satisfaction Rating (1:Poor - 5: Excellent)	4.74	4.34	4.53	4.53	4.59
Greenhouse Gas/Carbon Footprint Reduction - 2% Per Event	0	2	2	2	2
Number of work orders completed	2,684	2,409	3,000	3,400	3,600

Services

Event pre-planning document reviews and development; Comprehensive preventive maintenance program for all facilities systems and associated equipment; Bid documents specifications development for outsourcing specialty maintenance services and facility repair projects

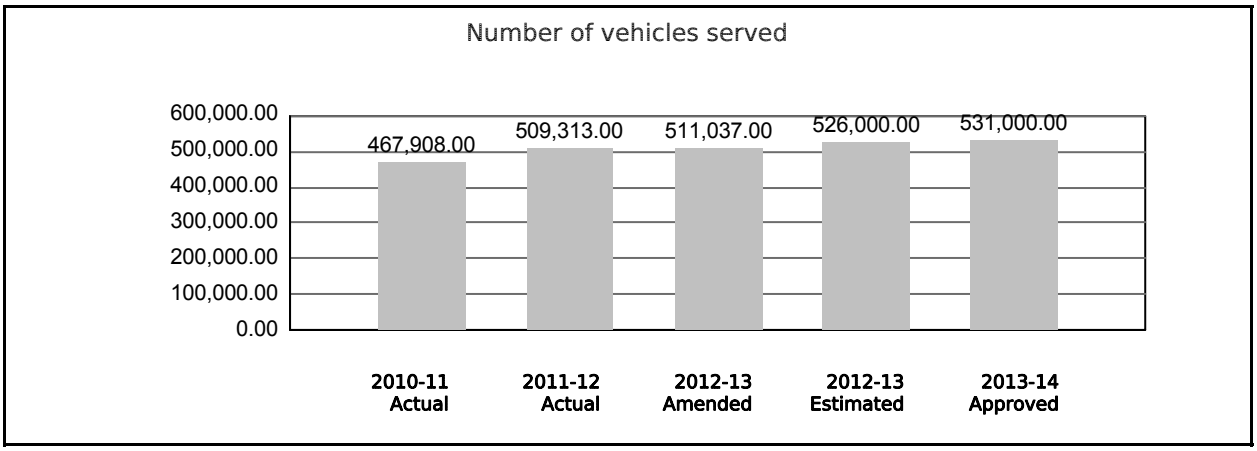
Contact

Monica Hammond, Assistant Director, 512-404-4041

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Parking Management

The purpose of the Parking Management activity is to manage parking resources for event attendees so they can have accessible, clean and safe parking.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	1,209,773	1,287,981	1,439,938	1,352,965	1,479,852
Palmer Events Center Garage Fund	601,935	643,787	851,953	851,953	850,276
Total Requirements	$1,811,708	$1,931,768	$2,291,891	$2,204,918	$2,330,128
Full-Time Equivalents					
Convention Center Operating Fund	16.25	15.00	15.00	15.00	14.00
Palmer Events Center Garage Fund	8.25	8.50	8.50	8.50	8.50
Total FTEs	24.50	23.50	23.50	23.50	22.50
Performance Measures					
Number of vehicles served	467,908	509,313	511,037	526,000	531,000
Parking Services rating	New Meas	New Meas	New Meas	New Meas	4.59
Security Incidents in Convention Center Parking Areas per 1,000 Vehicles	0.18	0.13	0.17	0.21	0.24

Services

Parking requirements (including security and traffic control plans) for events management; Safe and effective revenue controls for all paid parking operations; Clean, well-lit and well-maintained facilities

Contact

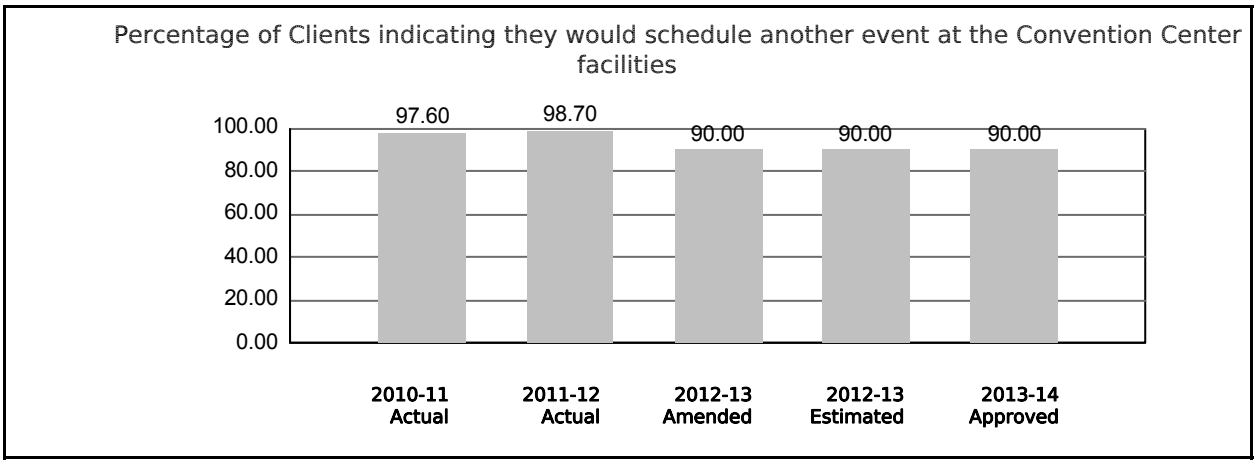
Darin Upchurch, Assistant Director, 512-404-4045

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	3,251,657	3,748,588	5,604,939	5,604,939	5,982,852
Expense Refunds	663,789	744,084	896,494	896,494	783,357
Palmer Events Center Operating Fund	483,248	613,440	910,494	910,494	789,357
Total Requirements	$4,398,694	$5,106,112	$7,411,927	$7,411,927	$7,555,566
Full-Time Equivalents					
Convention Center Operating Fund	33.50	34.75	34.50	34.50	35.50
Total FTEs	33.50	34.75	34.50	34.50	35.50
Performance Measures					
Average Annual Carbon Footprint	2,017	2,235	4,832	2,235	3,700
Client Evaluation Ratings Summary (5.0 scale)	***4.66***	***4.72***	***4.53***	***4.53***	***4.59***
Convention Center Combined Funds Unreserved Ending Balance	***20,262,803***	***18,498,298***	***11,167,164***	***20,010,667***	***18,718,029***
Employee Turnover Rate	3	4.40	8	8	8
Hotel Occupancy Tax Collections	***46,809,809***	***51,049,877***	***51,489,237***	***58,179,237***	***59,924,614***
Lost Time Injury Rate Per the Equivalent of 100 Employees	1.38	3.61	2	2	2
Percentage of Clients indicating they would schedule another event at the Convention Center facilities	***97.60***	***98.70***	***90***	***90***	***90***
Sick leave hours used per 1,000 hours	29.66	32.38	34	34	34

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Contact

Mark Tester, Director, 512-404-4040

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Convention Center Operating Fund	5,396,977	11,304,575	11,162,421	8,337,421	7,759,744
Convention Center Tax Fund	23,449,117	25,551,849	25,794,619	29,111,958	29,986,237
Convention Center Venue Project Fund	10,408,145	11,078,719	9,336,604	11,459,245	11,359,118
PEC Town Lake Park Venue Project Fund	6,765,046	7,135,968	7,165,259	7,658,851	7,965,045
Palmer Events Center Garage Fund	1,290,634	1,181,074	1,082,474	1,150,000	926,868
Palmer Events Center Operating Fund	862,475	1,950,617	871,781	871,781	850,287
Palmer Events Center Revenue Fund	1,481,502	1,942,702	1,442,211	1,881,620	1,896,308
Total Requirements	$49,653,896	$60,145,504	$56,855,369	$60,470,876	$60,743,607

Contact

Darin Upchurch, Assistant Director, 512-404-4045

Bold/Italicized Measure = Key Indicator

Austin Convention Center - 2013-14

Convention Center Operating Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
EVENT OPERATIONS										
Booking and Contracting	$1,205,142	11.50	$1,198,945	11.25	$1,555,784	11.50	$1,422,602	11.50	$1,910,912	13.50
Event Planning	$737,762	11.00	$815,764	11.00	$908,216	10.00	$878,240	10.00	$896,225	10.00
Event Security	$2,205,641	31.50	$2,344,036	31.00	$2,945,094	31.75	$2,906,800	31.75	$3,103,970	31.00
Event Set-Up/Cleaning	$3,178,116	53.00	$3,303,874	53.00	$3,948,323	52.00	$3,888,377	52.00	$4,064,348	52.25
Exhibit Services	$1,576,211	13.25	$1,738,349	12.50	$1,876,836	12.50	$1,809,011	12.50	$2,289,328	13.00
Facility Operations & Maintenance	$11,083,530	29.75	$11,593,917	29.75	$11,761,168	30.25	$12,321,154	30.25	$14,892,677	34.25
Parking Management	$1,209,773	16.25	$1,287,981	15.00	$1,439,938	15.00	$1,352,965	15.00	$1,479,852	14.00
Subtotal	**$21,196,175**	**166.25**	**$22,282,868**	**163.50**	**$24,435,359**	**163.00**	**$24,579,149**	**163.00**	**$28,637,312**	**168.00**
SUPPORT SERVICES										
Departmental Support Services	$3,251,657	33.50	$3,748,588	34.75	$5,604,939	34.50	$5,604,939	34.50	$5,982,852	35.50
Subtotal	**$3,251,657**	**33.50**	**$3,748,588**	**34.75**	**$5,604,939**	**34.50**	**$5,604,939**	**34.50**	**$5,982,852**	**35.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$2,317,208	0.00	$2,421,630	0.00	$6,394,341	0.00	$3,569,341	0.00	$2,913,717	0.00
Transfers	$3,079,769	0.00	$8,882,945	0.00	$4,768,080	0.00	$4,768,080	0.00	$4,846,027	0.00
Subtotal	**$5,396,978**	**0.00**	**$11,304,575**	**0.00**	**$11,162,421**	**0.00**	**$8,337,421**	**0.00**	**$7,759,744**	**0.00**
Total	**$29,844,810**	**199.75**	**$37,336,030**	**198.25**	**$41,202,719**	**197.50**	**$38,521,509**	**197.50**	**$42,379,908**	**203.50**

Austin Convention Center - 2013-14

Convention Center Tax Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$23,449,117	0.00	$25,551,849	0.00	$25,794,619	0.00	$29,111,958	0.00	$29,986,237	0.00
Subtotal	**$23,449,117**	**0.00**	**$25,551,849**	**0.00**	**$25,794,619**	**0.00**	**$29,111,958**	**0.00**	**$29,986,237**	**0.00**
Total	**$23,449,117**	**0.00**	**$25,551,849**	**0.00**	**$25,794,619**	**0.00**	**$29,111,958**	**0.00**	**$29,986,237**	**0.00**

Austin Convention Center - 2013-14

Convention Center Venue Project Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$10,408,145	0.00	$11,078,719	0.00	$9,336,604	0.00	$11,459,245	0.00	$11,359,118	0.00
Subtotal	**$10,408,145**	**0.00**	**$11,078,719**	**0.00**	**$9,336,604**	**0.00**	**$11,459,245**	**0.00**	**$11,359,118**	**0.00**
Total	**$10,408,145**	**0.00**	**$11,078,719**	**0.00**	**$9,336,604**	**0.00**	**$11,459,245**	**0.00**	**$11,359,118**	**0.00**

Austin Convention Center - 2013-14

Palmer Events Center Garage Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
EVENT OPERATIONS										
Parking Management	$601,935	8.25	$643,787	8.50	$851,953	8.50	$851,953	8.50	$850,276	8.50
Subtotal	**$601,935**	**8.25**	**$643,787**	**8.50**	**$851,953**	**8.50**	**$851,953**	**8.50**	**$850,276**	**8.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$103,520	0.00	$79,218	0.00	$2,596	0.00	$2,596	0.00	$4,354	0.00
Transfers	$1,187,114	0.00	$1,101,856	0.00	$1,079,878	0.00	$1,147,404	0.00	$922,514	0.00
Subtotal	**$1,290,634**	**0.00**	**$1,181,074**	**0.00**	**$1,082,474**	**0.00**	**$1,150,000**	**0.00**	**$926,868**	**0.00**
Total	**$1,892,569**	**8.25**	**$1,824,860**	**8.50**	**$1,934,427**	**8.50**	**$2,001,953**	**8.50**	**$1,777,144**	**8.50**

Austin Convention Center - 2013-14

Palmer Events Center Operating Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
EVENT OPERATIONS										
Booking and Contracting	$33,646	0.50	$31,388	0.50	$71,956	0.50	$37,956	0.50	$224,447	2.50
Event Planning	$390,996	6.00	$468,932	6.00	$500,103	6.00	$500,103	6.00	$324,700	4.00
Event Security	$586,431	8.50	$656,691	10.00	$795,273	10.25	$722,957	10.25	$1,086,513	13.00
Event Set-Up/Cleaning	$447,356	8.00	$525,109	8.00	$519,708	8.00	$485,334	8.00	$655,211	9.25
Exhibit Services	$101,116	1.75	$123,953	1.50	$191,454	1.50	$171,804	1.50	$241,681	2.00
Facility Operations & Maintenance	$1,108,247	6.25	$1,420,433	6.25	$1,644,268	6.75	$1,504,608	6.75	$1,794,422	8.25
Subtotal	**$2,667,792**	**31.00**	**$3,226,506**	**32.25**	**$3,722,762**	**33.00**	**$3,422,762**	**33.00**	**$4,326,974**	**39.00**
SUPPORT SERVICES										
Departmental Support Services	$483,248	0.00	$613,440	0.00	$910,494	0.00	$910,494	0.00	$789,357	0.00
Subtotal	**$483,248**	**0.00**	**$613,440**	**0.00**	**$910,494**	**0.00**	**$910,494**	**0.00**	**$789,357**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$362,475	0.00	$439,480	0.00	$9,567	0.00	$9,567	0.00	$11,638	0.00
Transfers	$500,000	0.00	$1,511,137	0.00	$862,214	0.00	$862,214	0.00	$838,649	0.00
Subtotal	**$862,475**	**0.00**	**$1,950,617**	**0.00**	**$871,781**	**0.00**	**$871,781**	**0.00**	**$850,287**	**0.00**
Total	**$4,013,515**	**31.00**	**$5,790,563**	**32.25**	**$5,505,037**	**33.00**	**$5,205,037**	**33.00**	**$5,966,618**	**39.00**

Austin Convention Center - 2013-14

Palmer Events Center Revenue Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
EVENT OPERATIONS										
Facility Operations & Maintenance	$645,412	0.00	$594,467	0.00	$579,462	0.00	$768,240	0.00	$1,111,640	0.00
Subtotal	**$645,412**	**0.00**	**$594,467**	**0.00**	**$579,462**	**0.00**	**$768,240**	**0.00**	**$1,111,640**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$1,481,502	0.00	$1,942,702	0.00	$1,442,211	0.00	$1,881,620	0.00	$1,896,308	0.00
Subtotal	**$1,481,502**	**0.00**	**$1,942,702**	**0.00**	**$1,442,211**	**0.00**	**$1,881,620**	**0.00**	**$1,896,308**	**0.00**
Total	**$2,126,914**	**0.00**	**$2,537,169**	**0.00**	**$2,021,673**	**0.00**	**$2,649,860**	**0.00**	**$3,007,948**	**0.00**

Austin Convention Center - 2013-14

PEC Town Lake Park Venue Project Fund

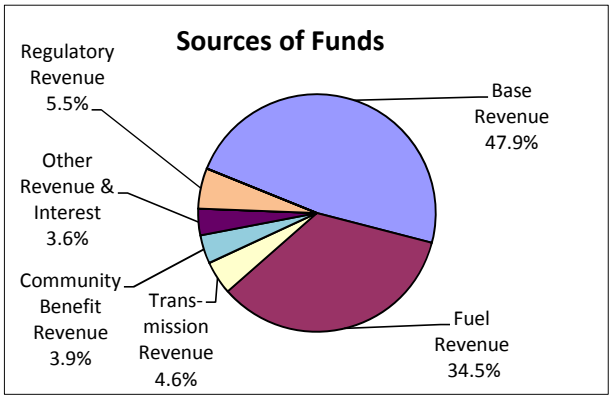
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$6,765,046	0.00	$7,135,968	0.00	$7,165,259	0.00	$7,658,851	0.00	$7,965,045	0.00
Subtotal	**$6,765,046**	**0.00**	**$7,135,968**	**0.00**	**$7,165,259**	**0.00**	**$7,658,851**	**0.00**	**$7,965,045**	**0.00**
Total	**$6,765,046**	**0.00**	**$7,135,968**	**0.00**	**$7,165,259**	**0.00**	**$7,658,851**	**0.00**	**$7,965,045**	**0.00**

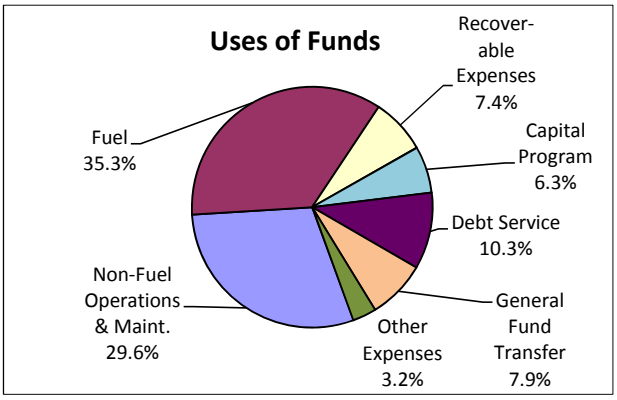
Austin Convention Center - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
EVENT OPERATIONS										
Booking and Contracting	$1,492	0.00	$2,414	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$1,492**	**0.00**	**$2,414**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$663,789	0.00	$744,084	0.00	$896,494	0.00	$896,494	0.00	$783,357	0.00
Subtotal	**$663,789**	**0.00**	**$744,084**	**0.00**	**$896,494**	**0.00**	**$896,494**	**0.00**	**$783,357**	**0.00**
Total	**$665,281**	**0.00**	**$746,498**	**0.00**	**$896,494**	**0.00**	**$896,494**	**0.00**	**$783,357**	**0.00**

Austin Energy





Budget Overview

	2010-11 Actual*	2011-12 Actual*	2012-13 Amended*	2012-13 Estimated*	2013-14 Approved*
Austin Energy Fund					
Revenue	$1,259,288,587	$1,186,785,702	$1,273,895,270	$1,287,795,276	$1,364,425,205
Transfers In	$0	$24,750,000	$10,900,000	$10,900,000	$0
Requirements	$1,246,765,855	$1,209,531,295	$1,268,537,094	$1,221,276,441	$1,331,244,848
Full-Time Equivalents (FTEs)	1675.00	1659.00	1659.00	1659.00	1672.75
Expense Refunds	$59,484,488	$57,797,185	$62,343,804	$62,343,804	$61,215,494
Grants					
Requirements	$12,360,790	$2,148,790	$325,000	$325,000	$325,000
Full-Time Equivalents (FTEs)	16.00	16.00	13.00	13.00	9.00
Total Budget	$1,318,611,133	$1,269,477,270	$1,331,205,898	$1,283,945,245	$1,392,785,342

*Note: In FY 2012-13 and prior, the Austin Energy Fund provided funding for the Economic Development Department. In FY 2013-14, Austin Energy is including a transfer to the Economic Development Department as part of a cost allocation between the General Fund, Austin Water, Austin Resource Recovery, and Austin Energy.

Austin Energy
Organization by Program and Activity for 2014

Customer Care

311 City-Wide Call Center
Billing and Revenue Measurement
Customer Contact Center

Distributed Energy Services

Conservation Rebates and Incentives
Demand Side Management

Electric Service Delivery

Distribution Services
Power Delivery Support
Transmission Services

Fuel & ERCOT Recoverable

Fuel & ERCOT Recoverable

Power Supply & Market Operations

Nuclear and Coal Plants Operating
Power Production

Support Services

Departmental Support Services

Transfers & Other Requirements

Interfund Transfers
Other Requirements

Austin Energy
Mission and Goals for 2014

Mission

The mission of the Austin Energy Department is to deliver clean, affordable, reliable energy and excellent customer service.

Goals

Austin Energy is proactive in developing an understanding of its customers by monitoring indicators and conducting customer surveys.

- Increase customer satisfaction above 83% on the American Customer Satisfaction Index (ACSI).

Austin Energy will create and sustain economic development by providing contract opportunities for local businesses, attracting new businesses, and supporting the development of a clean energy industry.

- Increase Minority and Women Owned Business Enterprise (MBE/WBE) participation for construction contracts to 12.9% for MBE and 12.6% for WBE.

Austin Energy will pursue best operating and maintenance practices for its electric delivery system and power plants to ensure availability and reliability, which supports its Excellent Customer Service Strategy.

- System Average Interruption Duration Index (SAIDI) at 60 minutes or less.
- System Average Interruption Frequency Index (SAIFI) at 0.8 interruptions.
- System Average Transmission Line Performance Index of 4.1 faults.

Maintain strong financial position in support of the Utility's Risk Management strategy and achieve improved credit ratings as measured by bond ratings agencies.

- Achieve the "AA" credit rating on separate lien electric utility system revenue bonds on the Standard & Poor's rating.

Supporting the Energy Resource Strategy, this strategic objective is addressed by the Austin Energy long-range energy resource plan and other emerging energy technology and energy-focused programs.

- 35% of renewable energy in generation portfolio by 2020.
- 15% of energy efficiency in customer base by 2020.
- 200 Megawatts (MW) of solar generation by 2020.
- 800 Megawatts (MW) of peak demand savings by 2020.

This energy resource plan is designed to be flexible and dynamic. As circumstances change, the City must maintain the flexibility to modify elements to respond to a range of factors, including economic conditions, customer load, fuel prices and availability, infrastructure build-out, technological development, law and regulations, policy direction, and customer needs. The plan will be adapted and modified to manage risk, maintain system and service reliability, achieve policy goals, and meet customer demand for excellence.

Austin Energy

Message from the General Manager

Austin Energy (AE) provides retail electric service to over 420,000 customers in a service area including 206 square miles within the City and 231 square miles in surrounding Travis and Williamson counties. AE either owns or has an ownership interest in a diverse mix of generation resources including natural gas, coal, and nuclear. AE also has renewable energy installations or purchased power contracts totaling 1,010 megawatts (MW), primarily wind, bringing its total energy resources to 3,671 megawatts (MW). AE owns electric delivery assets including 72 substations, 620 miles of transmission lines, and more than 11,363 miles of distribution lines.

The delivery of clean, affordable, reliable energy with excellent customer service is the mission of Austin Energy. As part of the goal to be the Best Managed City in the country, AE will continue to invest in the resources necessary to be a national leader in renewable energy, energy efficiency, and reliable electric service. In FY 2012-13, Austin Energy received the top designation from the American Public Power Association (APPA) for delivering to customers the highest level of reliable and safe electric service. Austin Energy is one of only six public power utilities out of more than 2,000 in the country to be recognized with a Reliable Public Power Provider Diamond Level designation this past year from APPA – its highest award.

In FY 2010-11, Council approved the Energy Resource Plan to 2020, including an affordability measure. The Plan continues to provide a framework for meeting AE's renewable energy goal of 35% by 2020. In early FY 2012-13, AE added 293 MW of wind purchased power contracts to bring total renewable energy to 22.9%. AE entered into contracts for an additional 570 MW of wind purchased power later in FY 2012-13, some of which will be online by early FY 2014-15. These contracts will keep AE on track to meet the 35% goal by 2020 while maintaining AE's status as a national leader in renewable energy. In 2012, AE led all public power companies in the country for sales of renewable energy, and were ranked second in the nation among all utilities. As the electric utility industry continues to undergo significant changes, AE closely monitors legislative and environmental regulations affecting generation resources with the growing recognition of the role energy efficiency and demand management should play in resource planning.

In order to ensure financial stability, AE implemented in FY 2012-13 its first base rate increase and restructuring of rates in more than eighteen years. AE's goal was to keep rates affordable while ensuring the continued financial health of the utility. In the FY 2013-14 Budget, AE will continue to hold the line on costs, though some increases are necessary. After stringent limits on workforce growth (no new positions added since FY 2008-09), AE will begin adding staff to address needs in the areas of customer service, information technology, and growth in the transmission and distribution system. In capital spending, AE continues to carefully defer projects and reduce project scopes where possible, while continuing to fund projects at a higher percentage of debt to conserve cash. Restructuring of our long-term outstanding debt occurred in early FY 2012-13 when AE sold bonds in the financial market and was upgraded by Standard & Poor's (S&P) from A+ to AA- with a Stable outlook. Good credit ratings allow debt issuance at lower interest rates and thus help keep rates affordable.

As AE enters the second year of the new rate structure and unbundled rates, we are implementing a process change to manage proposed adjustments to utility bill recovery line items through the budget process. This Council-directed change will provide greater opportunity for public input and review with affordability guidelines. The FY 2013-14 Budget includes rate adjustments in the Community Benefit Charge for increased energy efficiency costs, the Regulatory Charge to keep up with infrastructure costs in ERCOT, and the Power Supply Adjustment for changes in fuel costs. These changes included in the FY 2013-14 Budget will provide the resources necessary to enable Austin Energy's continued success in the delivery of clean, affordable, reliable energy and excellent customer service in the most efficient and cost-effective manner.

Larry Weis, General Manager

Budget Highlights

Austin Energy (AE) is committed to its mission of "delivering clean, affordable, reliable energy and excellent customer service" to over 420,000 metered customers. Long-term objectives of the utility continue to include financing the needs of Austin Energy's Resource, Generation, and Climate Protection Plan to 2020, while remaining a leader in renewable energy and energy efficiency. The FY 2013-14 Budget addresses major operating and capital improvement issues, while keeping the utility financially stable and able to provide the programs necessary to remain a leader in renewable energy, energy efficiency, and reliability of service, as well as to adapt to electric utility industry changes.

Rates

In October 2012, Austin Energy implemented the first base rate increase and restructuring of rates in over eighteen years. The restructuring included moving the residential two-tier rate structure to five tiers to promote energy efficiency, a community benefit charge to increase funding for the Customer Assistance Program (CAP) to recover energy efficiency program cost and service area street and traffic lighting cost, and a regulatory charge to recover transmission costs and regulatory fees. As costs for each of these areas changes each year, AE must evaluate these rates and adjust them to make sure there is sufficient revenue to cover costs. Also, as part of the Public Utility Commission rate case settlement with outside City-limit customers, the FY 2013-14 Budget includes rates for both customers inside and outside the City of Austin limits.

In FY 2013-14, AE will increase the Community Benefit Charge (CBC) to cover increased energy efficiency program costs and the under-collection of FY 2012-13 expenses. In the Customer Assistance Program (CAP), there is no change to the rate, though language was added to the tariff to clarify how a residential customer qualifies for a discount.

The regulatory charge enables recovery of transmission costs related to the build-out of the Competitive Renewable Energy Zone (CREZ) transmission lines bringing renewable energy (mainly wind and solar) from west Texas, as well as other Electric Reliability Council of Texas (ERCOT) fees. This rate will increase in the FY 2013-14 Budget due to cost increases for CREZ.

The fuel charges are a dollar-for-dollar cost pass-through to AE customers. These charges recover the cost of fuel used by AE-owned or partially-owned power plants, purchased power costs, and certain ERCOT costs. AE customers will see an increase in the fuel charge for FY 2013-14. Due to an under-collection in FY 2012-13, the secondary Power Supply Adjustment (PSA) is proposed to increase from 3.370 cents to 3.709 cents per kilowatt hour (kWh). The PSA was reviewed in July 2013 and presented to City Council in August 2013, prior to the utility rate hearings. Assumptions related to weather and market prices are uncertain throughout the year, but June through September tend to be the most volatile months that drive material changes in the PSA. In addition, new Green Choice batch pricing will be effective January 01, 2014. The new pricing will be a one cent addition to the PSA for both residential and commercial subscribers with no cancellation penalty. For large commercial customers, the rate will be 4.90 cents per kWh with a three year fixed price subscription that is non-cancellable.

Other changes to the rate schedules or tariffs in the FY 2013-14 Budget include clarifying language added in listing criteria for Houses of Worship (HOWs) facilities to qualify for the transition HOW discount. The tariffs were also amended to list the 2014 maximum HOW discount rate which will change from 12.500 cents per kWh to 13.087 cents per kWh, beginning November 1, 2013, based on changes in the PSA, Regulatory, and Community Benefit charges to all customers. Also,

clarifying language was added to the Metered Demand tariffs to specify that customers will be placed into demand rate classes based on the metered demands, while billed on metered demand adjusted for power factor ("Billed demand").

The table below reflects the average residential customer bill impact for FY 2013-14. The FY 2012-13 versus FY 2013-14 rate comparison is based on an average residential customer using 1,000 kilowatt hours (kWh) of energy. The FY 2013-14 monthly bill includes the impact of the proposed rate changes mentioned above and set to take effect between October 1, 2013 and January 1, 2014.

Average Residential Customer Bill Impact

Unbundled 5-Tier Inclining Block Energy Rate (Inside City of Austin Customer)

Average Monthly Bill	Energy kWh	FY 2012-13 Rate	FY 2013-14 Rate	$ Change	% Change
Customer Charge	Flat Fee	$ 10.00	$ 10.00	$0.00	0.0%
Base Electricity Charge	1,000	$ 43.50	$ 43.50	$0.00	0.0%
Power Supply Adjustment (PSA)	1,000	$ 33.72	$ 37.09	$3.37	10.0%
Community Benefit Charge(CBC)	1,000	$ 5.54	$ 6.65	$1.11	20.0%
Regulatory Charge	1,000	$ 7.28	$ 7.94	$0.66	9.1%
Total Monthly Bill	1,000	$100.04	$105.18	$5.14	5.1%

Revenue

For the FY 2013-14 Budget, revenue, including transfers, totals $1.36 billion, which represents a $79.6 million or 6.2% increase compared to the FY 2012-13 Budget of $1.28 billion. Of the variance, revenue from sales of electricity (base or non-fuel) increased by $9.5 million as a result of a projected growth in the number of billed customers and energy sales. The Community Benefit revenue, which funds the Customer Assistance Program (CAP), energy efficiency, and street and traffic lighting, increased $20.6 million due to an increase in the rate to recover expenses for energy efficiency and to re-align to meet the strategic goal of 800 MW of peak demand savings by 2020. Regulatory revenue increased by $8.2 million to recover Austin Energy's additional costs related to the ongoing Texas electric transmission grid build-out (replacing the Transmission Rider). Transmission Revenue increased $2.8 million and is AE's share of revenue for other utilities' use of AE-owned transmission lines. Austin Energy has no control over these state-wide revenue and costs.

Other revenue changes are an increase in fuel revenue of $56.3 million or 13.6% due to increased sales and the different mix of renewable fuels added to the portfolio such as biomass, wind and solar and replacement power for unplanned outages. Fuel and ERCOT net settlement cost are passed through to the customer with no profit added. Other revenue is decreasing by $6.2 million primarily due to an adjustment in late payment and other fees collected to more closely align to actual revenue received.

Requirements

Total requirements of $1.33 billion for the FY 2013-14 Budget represent a $51.3 million or a 4.0% increase from the FY 2012-13 Budget of $1.28 billion. Major increases include $56.3 million in fuel expenses and Electric Reliability Council of Texas net settlements due to increased sales and the different mix of renewable fuels added to the portfolio such as biomass, wind and solar, and replacement fuel for unplanned outages. Energy Efficiency program costs and transmission costs also increased. These costs are passed through to the customer with no profit added. Fluctuations in these costs will impact the related Power Supply Adjustment, Community Benefit, and Regulatory charges in a similar manner. Other increases include $2.0 million for a distribution system pole inventory, $1.0 million in additional large truck leases to avoid capital cost purchases and reduce overall long-term costs, and built in cost drivers including wage adjustments, health insurance and the transfer for City administrative support and technology support. These built in cost increases total $7.0 million for FY 2013-14.

The FY 2013-14 Budget includes cost containment efforts in operations and maintenance by deferring some information technology projects, including maintenance deferrals in hardware and software. Other decreases were to debt service of $36.0 million as AE restructured long-term outstanding debt in early FY 2012-13 when AE sold bonds in the financial market

and was upgraded by Standard & Poor's (S&P) from A+ to AA- with a Stable outlook. There is also a decrease of $2.0 million in nuclear & coal plants operations due to savings at the South Texas Project (STP) of one-time prior year costs for security upgrades completed in FY 2012-13.

Staffing

For the first time since the FY 2008-09 Budget, AE will add new FTEs. Thirteen new FTEs will be added to address needs throughout the utility, including the addition of three FTEs to address growth in the distribution system, three FTEs in Information Technology to address increased demand for software systems and maintenance, two FTEs in Facilities to help maintain AE's service centers, including the new System Control Center, two FTEs in Customer Care to increase customer service with billing and customer assistance, one FTE in Distributed Energy Services to address growth in energy efficiency programs, one FTE for support services, and one FTE in Finance to increase staffing to address increased workload in rates and accounting. Finally, there is the addition of .75 FTE's to convert current part-time positions to whole positions. These 13.75 new positions are part of AE's plan to add 59 positions over the next five fiscal years to address continued growth in numbers of customers.

Capital Budget

The FY 2013-14 Capital Budget includes $258.1 million of new appropriations to support infrastructure improvements. These new and existing appropriations support the FY 2013-14 Capital Improvement Spending Plan of $217.9 million. The Capital Improvements Spending Plan includes:

Sand Hill Energy Center

- $51.7 million for power production projects, including:
  - $24.9 million for on-site energy resource projects
  - $12.5 million for the South Texas Project
  - $8.0 million upgrades for Decker Power Station and Sand Hill Energy Center
  - $6.3 million for Fayette Power Plant upgrades
- $6.3 million for non-nuclear decommissioning related to the Holly Power Plant
- $4.2 million for alternative energy projects, including:
  - $0.9 million for emerging transportation technology and small photovoltaic solar projects for City facilities
  - $3.3 million for community solar, including a substation
- $88.0 million in distribution projects, including:
  - $23.5 million for residential and commercial system expansion
  - $12.0 million for meter-related and other projects, such as conservation voltage reduction
  - $11.7 million for distribution substation upgrades
  - $11.5 million for system reliability improvements
  - $9.5 million for downtown network projects
  - $8.3 million for system improvement for growth related projects
  - $7.2 million for streetlight projects, including "Dark Sky"
  - $4.3 million for relocation of existing distribution services

Streetlight Upgrades

- $22.0 million for transmission projects, including:
  - $8.0 million for transmission substation upgrades
  - $14.0 million for the transmission circuit upgrades, including $2.0 million for Dunlap to Techridge circuit 975 relocation
- $5.9 million for customer care and billing projects, including:
  - $2.8 million for 311 City-wide information system upgrades
  - $2.6 million for telephony replacements
  - $0.5 million for other walk-in customer service improvements
- $39.8 million for other utility-wide support projects including:
  - $33.1 million for various information technology projects and software upgrades
- $5.4 million for the initial construction of the Riverside Drive campus and other facility improvements, including:
  - $1.3 million for various security improvements and facility upgrades

3-1-1 Call Center

The $217.9 million FY 2013-14 Capital Improvement Spending Plan is funded with $124.7 million issuance of commercial paper and $93.2 million of transfers from operations (internally generated cash) and beginning cash balances.

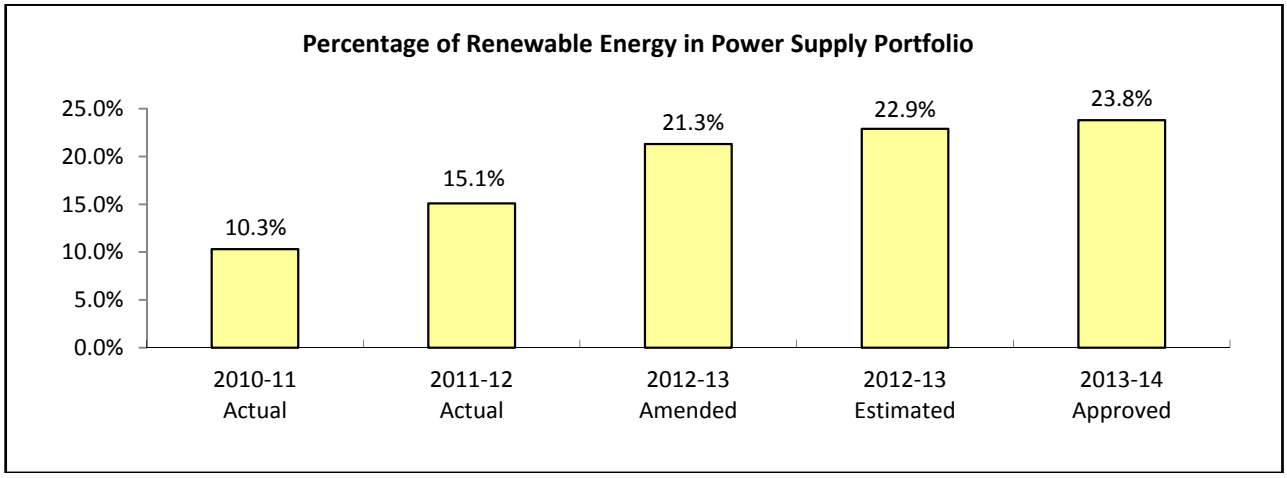
Key Performance Indicators

City Council adopted the Austin Climate Protection Plan (ACPP) in 2007 to build a more sustainable community. Every City department was subsequently tasked to create action plans intended to ensure that departmental operations were consistent with the ACPP. Austin Energy developed its Resource, Generation, and Climate Protection Plan to 2020 (the Resource Plan) to meet these objectives. The Resource Plan is a resource planning tool that brings together demand and energy management options over the planning horizon. Developing the Resource Plan involved extensive analysis of the expected risks, costs, and opportunities to meet the future demand for electricity services. The Resource Plan goals were based on Austin Energy's current understanding of technology and of national, state and local energy policies. The Resource Plan also benefited from substantial input from citizens, customer groups, utility advisory commissions and a Council-appointed Taskforce.

On April 22, 2010, City Council approved the Austin Energy Resource, Generation, and Climate Protection Plan with resource and timeline goals of achieving 35 percent of annual energy supply from qualifying renewable sources in addition to 800 MW of energy efficiency measures by 2020. Council delayed implementation of the flexible, dynamic Resource Plan until an affordability "matrix"—a method to measure the plan's affordability— was identified. On February 17, 2011, City Council approved the Resource Plan, including an affordability goal. The affordability goal, intended to make the Resource Plan as predictable as possible, calls for Austin Energy to keep system rate increases to 2% or less per year. In addition, the goal is to maintain AE's current all-in competitive rates in the lower 50% of Texas rates overall. The affordability goal was applied immediately upon implementation of Austin Energy's revised rates implemented in October 2012.

This Resource Plan is designed to be flexible and dynamic. As circumstances change, the City must maintain the ability to modify elements to respond to a range of factors, including economic conditions, customer load, fuel prices and availability, infrastructure build-out, technological development, law and regulations, policy direction, and customer needs. Therefore as conditions change, the Resource Plan will be adapted and modified to manage risk, maintain system and service reliability, achieve policy goals, and meet customer demand for excellence in all aspects of service. Austin Energy will review the Resource Plan annually and issue a report on performance against goals. Austin Energy will reassess the Resource Plan in a public forum every two years. Every major resource decision and Resource Plan change will be taken before the City Council for review and authorization.

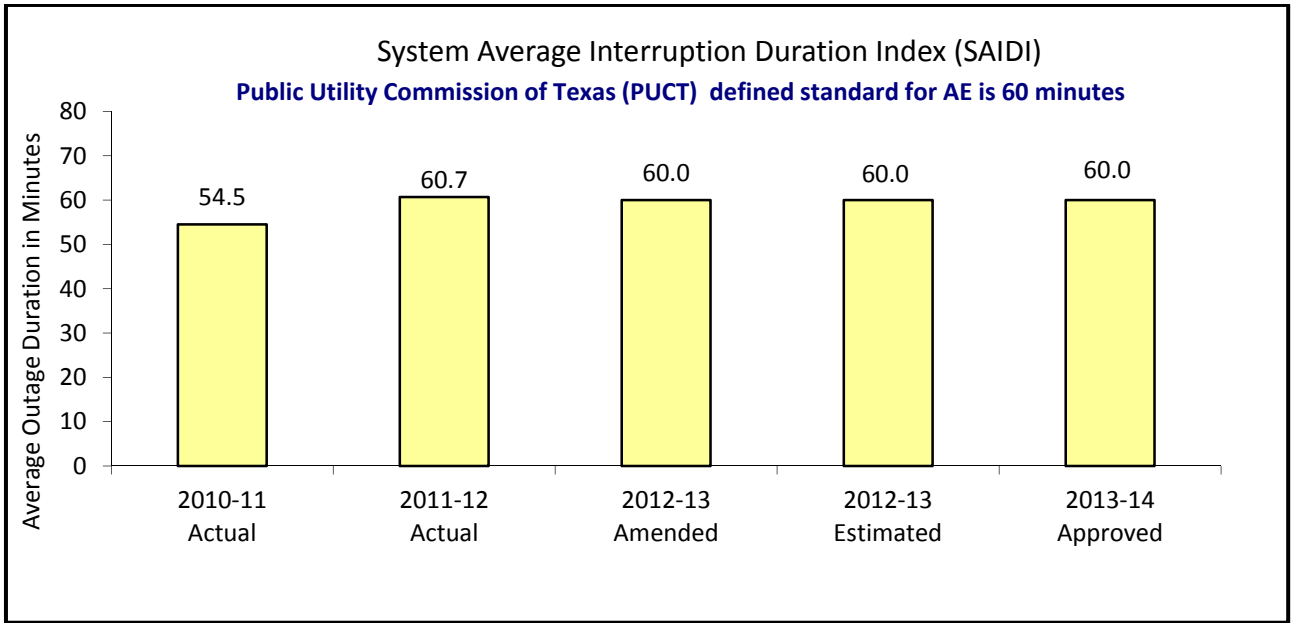
Early in FY 2012-13, AE added 293 MW of renewable wind purchase power contracts to move the percentage renewable in the Power Supply portfolio to 22.9%. AE entered into additional wind purchase power contracts in late FY 2012-13 for 570 MW, a net addition of 377 MW due to other wind contracts expiring. When these additional resources come online in early FY 2014-15, AE will be ahead of schedule to meet the goal of 35% renewable energy in the Power Supply portfolio by 2020.



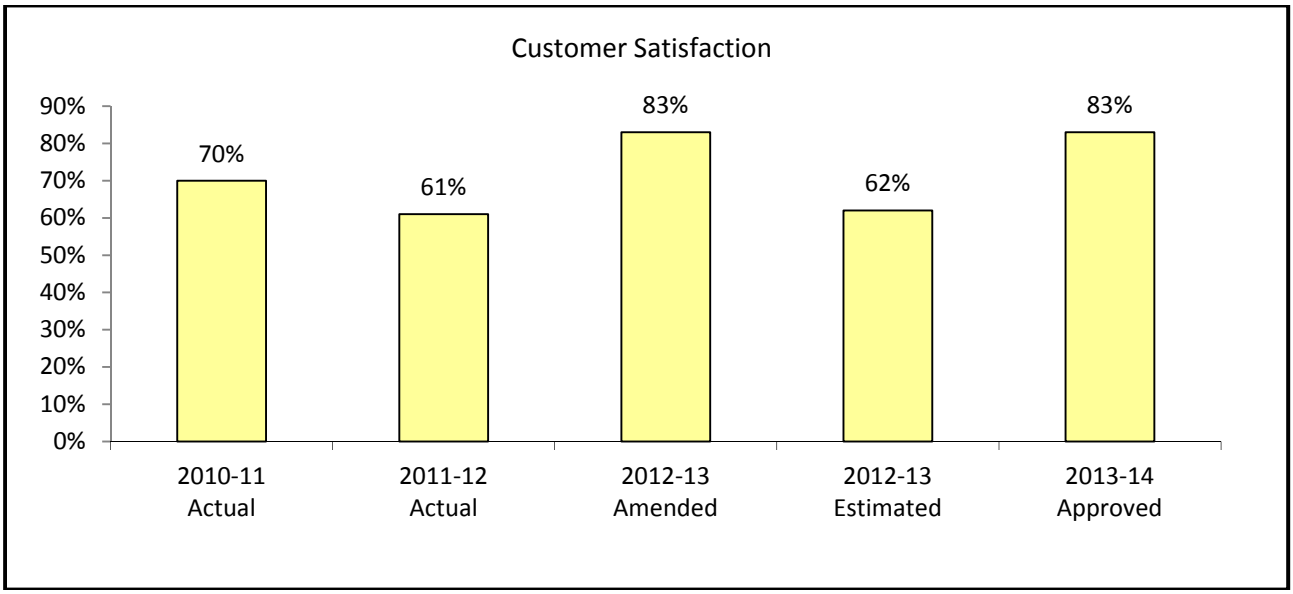
A bond rating is a measure of a utility's ability to repay its debt in a timely fashion. Austin Energy consistently receives high bond ratings which keeps the cost of borrowing low and helps to keep rates affordable. In early FY 2012-13, AE sold bonds in the financial market and was upgraded by Standard & Poor's (S&P) from A+ to AA- with a Stable outlook.

		Ratings		
Debt	Fiscal Year	Fitch, Inc.	Moody's Investors Service, Inc.	Standard and Poor's
Utility revenue bonds – Electric separate lien	2010	AA- Stable	A1 Stable	A+ Positive
	2011	AA- Stable	A1 Stable	A+ Positive
	2012	AA- Stable	A1 Stable	A+ Positive
	2013	AA- Stable	A1 Stable	AA- Stable
Utility revenue bonds – prior lien	2010	AA- Stable	A1 Positive	AA Stable
	2011	AA- Stable	A1 Stable	AA Stable
	2012	AA- Stable	Aa2 Stable	AA Stable
	2013	AA- Stable	Aa2 Stable	AA Stable
Utility revenue bonds – subordinate lien	2010	AA- Stable	A1 Positive	AA Stable
	2011	AA- Stable	A1 Stable	AA Stable
	2012	AA- Stable	Aa2 Stable	AA Stable
	2013	AA- Stable	Aa2 Stable	AA Stable

System Average Interruption Duration Index (SAIDI) defines the average outage duration for each customer served during the fiscal year. The Public Utility Commission of Texas-defined standard for Austin Energy is average outage duration of 60 minutes. Austin Energy was slightly above these standards in FY 2011-12 primarily due to a higher number of weather related events. These indicators are directly influenced by the type and magnitude of weather events and line clearance cycle.



Austin Energy is proactive in addressing customer needs and regularly monitors customer satisfaction through customer surveys. The nationally recognized American Customer Satisfaction Index (ACSI) measures, then averages, the satisfaction levels of Austin Energy's three major customer segments – residential, commercial, and key account (large commercial) based on the measurement of key deliverables such as value and customer service.



Austin Energy
Significant Changes

Austin Energy Fund

Revenue Changes	Dollars
Increase in Fuel Revenue due to the rising costs of gas, increased energy sales, and the different mix of renewable fuels added to the portfolio, such as biomass, wind and solar, and replacement power for unplanned outages.	$56,304,561
Increase in Community Benefit Revenue for Energy Efficiency Services, street and traffic lighting, and the Customer Assistance Program (CAP).	$20,640,852
Increase in Service Area (Base) Revenue due to a projected increase in the number of billed customers and energy sales.	$9,460,500
Increase in Regulatory Revenue to recover the increase in the Transmission Cost of Service based on Austin Energy's share of the Electric Reliability Council of Texas (ERCOT) transmission grid costs.	$8,184,049
Increase in Wholesale Transmission Revenue based on updated projections from the Electric Reliability Council of Texas (ERCOT).	$2,774,900
Decrease in Interest Revenue due to lower cash balances and interest rates.	($947,731)
Decrease in Other Revenue due to lower late payments and other miscellaneous fees.	($6,187,196)
Decrease in Transfers. No transfer from the Strategic Reserve in FY 2013-14.	($10,900,000)

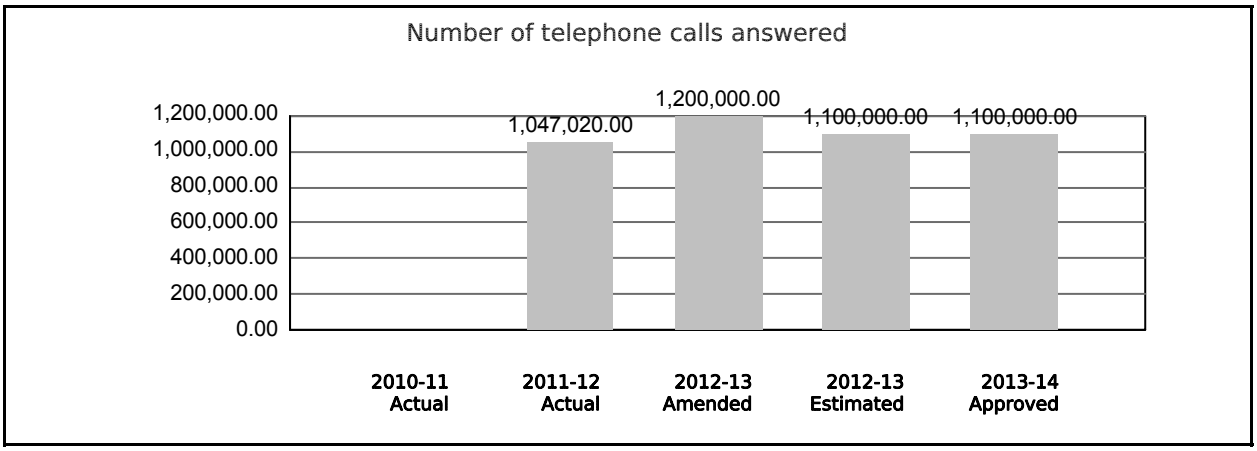
Expenditure Changes	FTEs	Dollars
Citywide		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$3,140,327
Department-wide		
Increase of 13.75 new FTEs corporate-wide. Includes two part-time positions to be converted to full 1.0 FTE count.	13.75	$1,368,016
Decrease in personnel costs to reflect vacancy trends.		($2,328,015)
Electric Service Delivery		
Increase for a system-wide electric pole inventory. A portion of these costs will be reimbursed by attaching companies.		$2,000,000
Increase in the Geographic Information System service level agreement.		$1,200,000
Increase in vehicle leasing to offset the need to purchase new vehicles.		$1,054,263
Customer Care		
Increase in bad debt expense due to reinstatement of late fees and collection efforts following implementation of a new utility billing system.		$1,650,306
Increase in the Customer Care Allocation for services.		$899,840

Expenditure Changes	FTEs	Dollars
Power Supply & Market Operations		
Increase in Decker Power Station and Sand Hill Energy Center maintenance of plant equipment.		$1,159,682
Decrease in AE's share of operating costs for the South Texas Nuclear Plant and Fayette Power Plant (both jointly owned facilities).		($2,012,338)
Decrease in expenses for Holly Decommissioning project.		($7,097,286)
Distributed Energy Services		
Increase in Energy Efficiency rebate programs for new program development and increased volume.		$2,509,399
Increase in funding for low-income weatherization as part of the Customer Assistance Program (CAP).		$1,000,000
Support Services		
Increase in Information Technology temporary services for a skilled workforce.		$1,740,549
Increase in Information Technology software and hardware purchases and maintenance.		$1,025,497
Decrease in Government Relations for rate case expenses.		($1,500,000)
Recoverable Expenses		
Increase in Transmission Cost of Service based on AE's share of the Electric Reliability Council of Texas (ERCOT) transmission grid costs.		$7,882,814
Decrease in ERCOT administrative fees due to final payment of Nodal Startup Fees in FY 2012-13.		($4,736,674)
Fuel		
Increase in fuel costs due primarily to increased sales and the different mix of renewable fuels added to the portfolio, such as biomass, wind and solar, and replacement power for unplanned outages.		$56,304,561
Transfers & Other Requirements		
Increase in the transfer of current revenue (cash funding) for the Capital Improvement Program (CIP) based on the FY 2013-14 Electric CIP Spending Plan.		$15,011,580
Increase to City Administrative Support.		$2,637,693
Increase for Communications and Technology Management Support.		$1,198,144
Increase in Accrued Payroll ($111,971) and Workers' Compensation ($332,547).		$444,518
Increase in Economic Development Department funding, which changed from full-funding to a transfer based on a cost allocation with other City departments.		$34,087
Decrease in Liability Reserve.		($100,000)
Decrease in debt service requirements due to restructuring of long-term debt.		($36,048,605)

Austin Energy
Budget Detail by Activity

Program: Customer Care
Activity: 311 City-Wide Call Center

The purpose of the 311 City-Wide Call Center activity is to provide uncomplicated access to City of Austin services and information.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	706,506	1,240,599	2,476,228	2,476,228	2,578,478
Expense Refunds	6,079,087	6,123,562	6,079,086	6,079,086	6,270,865
Total Requirements	$6,785,593	$7,364,161	$8,555,314	$8,555,314	$8,849,343
Full-Time Equivalents					
Austin Energy Fund	69.00	69.00	68.00	68.00	69.00
Total FTEs	69.00	69.00	68.00	68.00	69.00
Performance Measures					
Call Service Level	New Meas	93	90	90	90
Number of telephone calls answered	New Meas	1,047,020	1,200,000	1,100,000	1,100,000
Number of service orders issued	New Meas	172,155	170,000	190,000	200,000

Services

Provide a single point of contact for Austin's citizens and visitors offering information to callers regarding all City departments including Austin Police Department non-emergency requests.

Contact

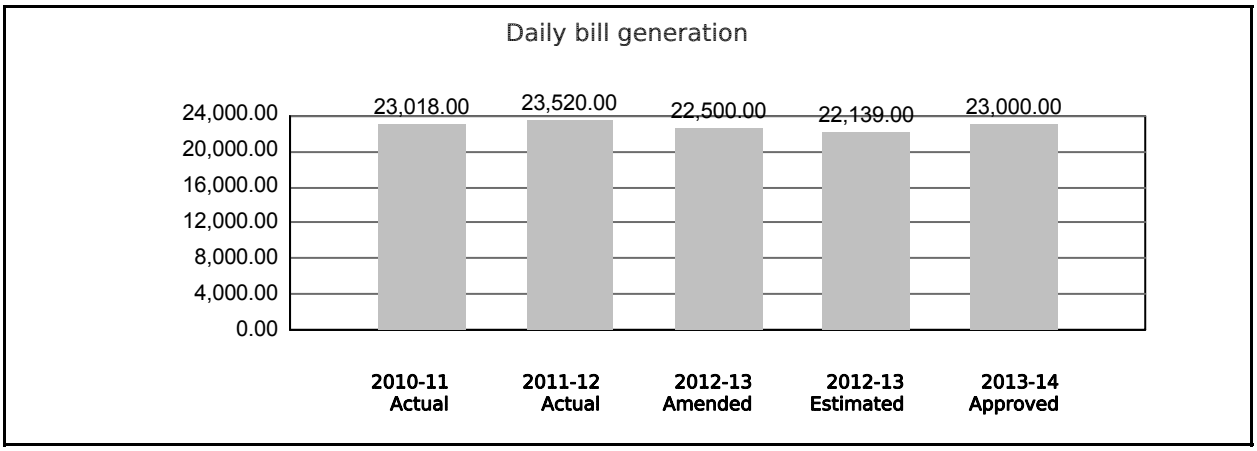
Cindi Perez, Manager, 512-972-9801

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Customer Care
Activity: Billing and Revenue Measurement

The purpose of the Billing and Revenue Measurement activity is to provide billing and revenue collection services for all City of Austin utilities including Austin Energy, Austin Water, Austin Resource Recovery, Watershed Protection and the Transportation User fee.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	17,241,279	13,324,050	16,194,484	16,194,484	15,029,649
Expense Refunds	10,438,097	12,465,252	15,016,245	15,016,245	16,253,547
Total Requirements	$27,679,376	$25,789,302	$31,210,729	$31,210,729	$31,283,196
Full-Time Equivalents					
Austin Energy Fund	123.00	124.00	124.00	124.00	122.00
Total FTEs	123.00	124.00	124.00	124.00	122.00
Performance Measures					
Daily bill generation	23,018	23,520	22,500	22,139	23,000
Percent of customer billing requests resolved prior to next billing cycle (less than 30 days from date of request)	New Meas	New Meas	New Meas	New Meas	99.62
Percent of high priority customer billing requests resolved within five business days	New Meas	New Meas	New Meas	New Meas	85

Services

Billing for utility accounts, revenue measurement, credit management and current diversion investigation.

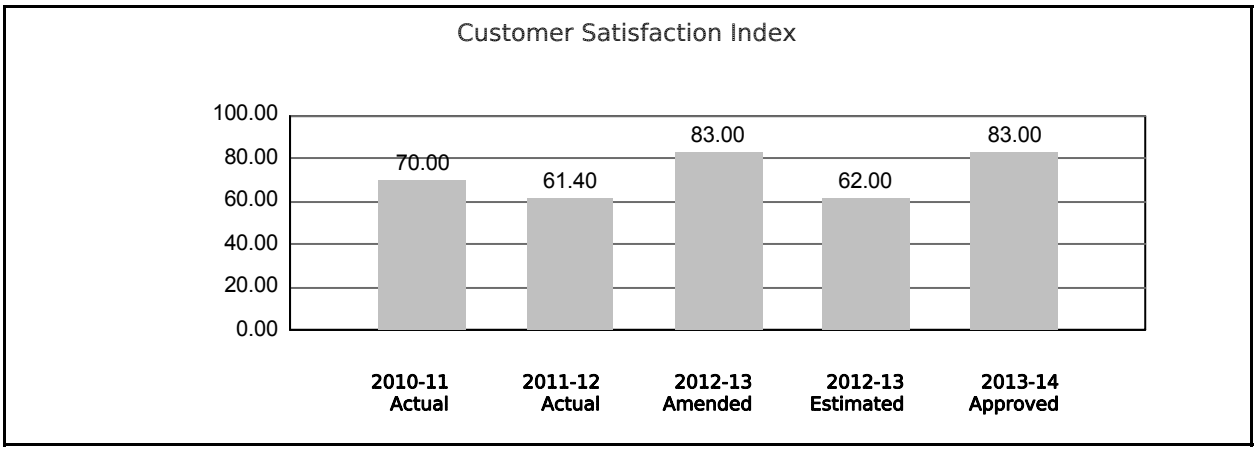
Contact

Jawana Gutierrez, VP, 512-322-6596

Austin Energy
Budget Detail by Activity

Program: Customer Care
Activity: Customer Contact Center

The purpose of the Customer Contact Center activity is to provide excellent customer service and information to all City of Austin utility customers pertaining to billing, service, and City code.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	9,708,309	8,201,467	12,061,969	12,061,969	14,572,879
Expense Refunds	5,018,435	5,922,857	5,005,415	5,005,415	2,868,273
Total Requirements	$14,726,744	$14,124,325	$17,067,384	$17,067,384	$17,441,152
Full-Time Equivalents					
Austin Energy Fund	161.00	160.00	160.00	160.00	160.00
Total FTEs	161.00	160.00	160.00	160.00	160.00
Performance Measures					
Average Customer Wait Time	116	101	90	78	90
Customer Inbound Call Volume	1,377,317	1,143,059	1,500,000	1,600,000	1,500,000
Customer Satisfaction Index	***70***	***61.40***	***83***	***62***	***83***

Services

Customer account inquiry; Remittance processing; Billing system management.

Contact

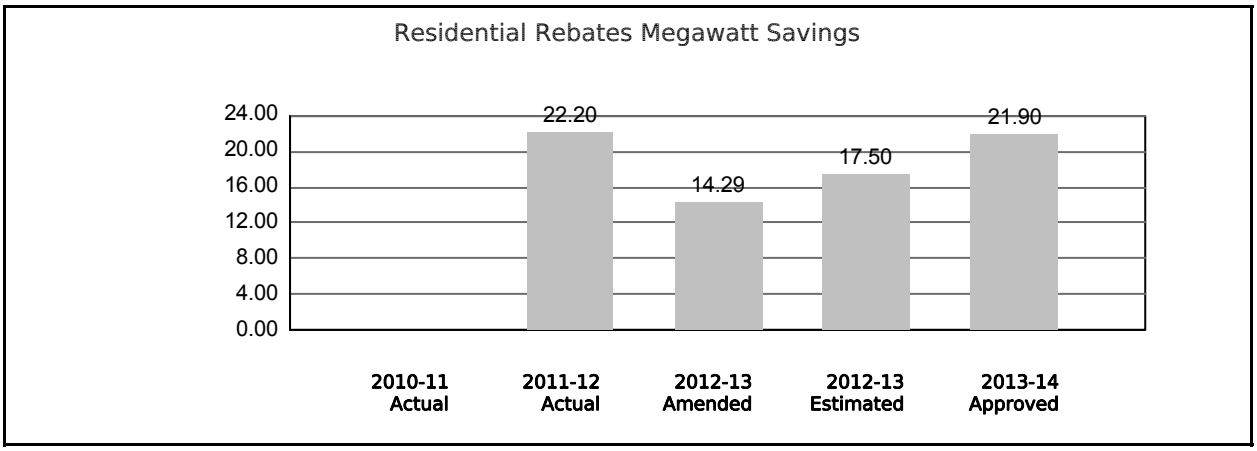
Jawana Gutierrez, VP, 512-322-6596

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Distributed Energy Services
Activity: Conservation Rebates and Incentives

The purpose of the Conservation Rebates and Incentives activity is to provide rebates for residential, commercial, and industrial customers in order to increase energy efficiency and lower energy demand to ultimately lessen the need for Austin Energy to build or purchase new generation to meet the needs of Austin Energy's customers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	16,912,464	16,818,862	21,048,708	20,932,458	23,441,857
Total Requirements	$16,912,464	$16,818,862	$21,048,708	$20,932,458	$23,441,857

Performance Measures					
Commercial Rebate Megawatt savings	New Meas	17.60	16.06	21.20	20.20
Peak Load Management Rebate Megawatt Savings	New Meas	7.10	13.80	8.20	11.30
Residential Rebates Megawatt Savings	New Meas	22.20	14.29	17.50	21.90
Solar Rebate Megawatt Savings	New Meas	3.10	7.30	7.45	7.58

Services

Provide application, inspection and rebates to qualifying Austin Energy customers for energy efficiency.

Contact

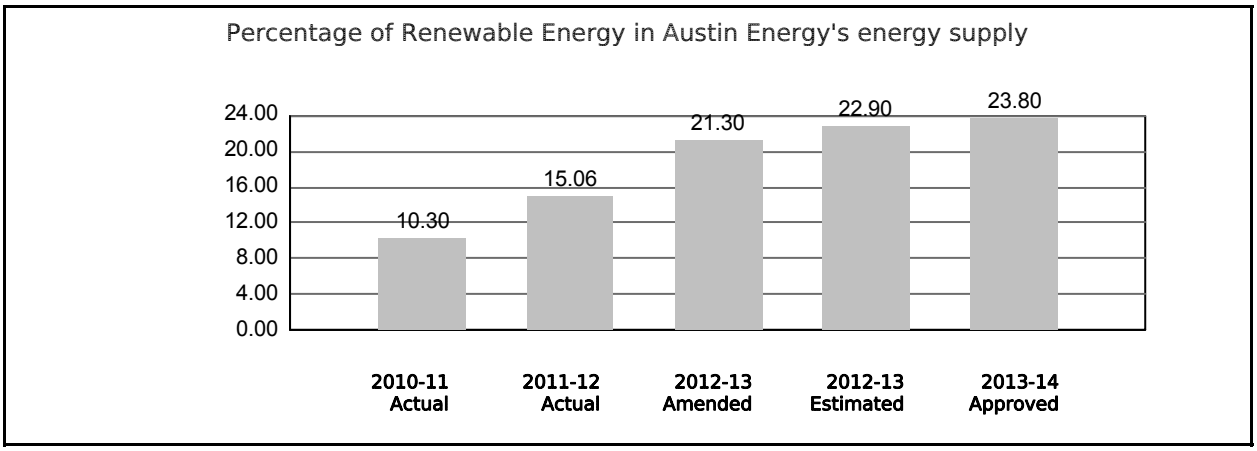
Debbie Kimberly, VP, 512-322-6327

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Distributed Energy Services
Activity: Demand Side Management

The purpose of the Demand Side Management activity is to develop, implement, maintain and promote the Austin Energy renewable energy and conservation rebate programs in accordance with the Austin Climate Protection Plan in order for Austin Energy to become a leader in the campaign to address global climate change.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	14,699,674	15,218,600	21,149,902	20,416,152	21,834,195
Expense Refunds	35,809	651	57,835	57,835	57,835
Grants	12,360,790	2,105,590	325,000	325,000	325,000
Total Requirements	$27,096,273	$17,324,841	$21,532,737	$20,798,987	$22,217,030
Full-Time Equivalents					
Austin Energy Fund	116.00	107.00	107.00	107.00	107.00
Grants	16.00	16.00	13.00	13.00	9.00
Total FTEs	132.00	123.00	120.00	120.00	116.00
Performance Measures					
Megawatts (MW) of Solar generation in Austin Energy's energy supply	6	37.79	44.80	48	55
Peak Demand Megawatt (MW) savings	269.40	317.60	379	362	415
Percentage of Renewable Energy in Austin Energy's energy supply	***10.30***	***15.06***	***21.30***	***22.90***	***23.80***
Percentage of energy efficiency achieved in customer base	11	10	12.70	10.80	11.50

Services

Promote energy efficiency and peak load demand reduction by promoting energy efficiency programs combined with rebates and incentives to Austin Energy customers.

Contact

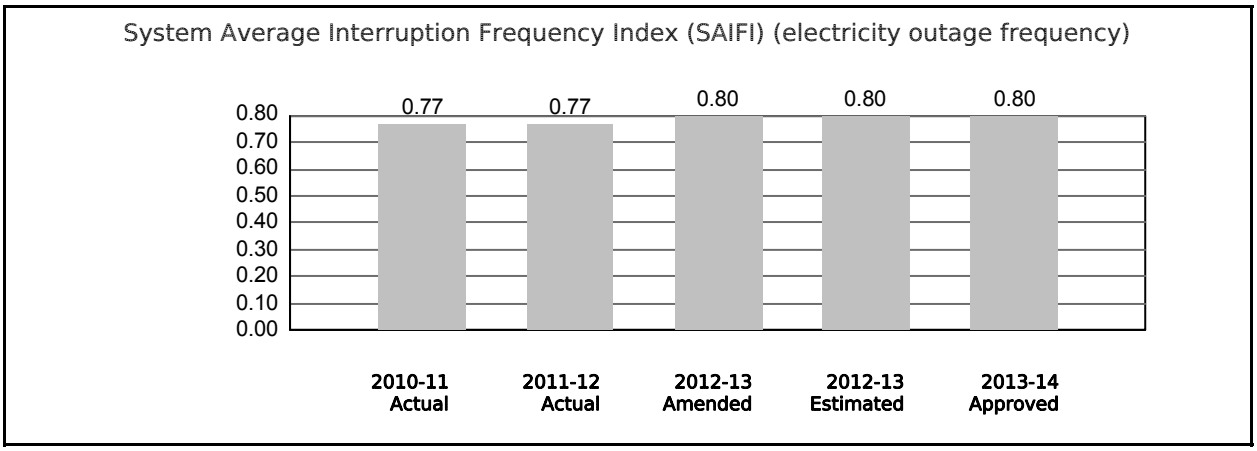
Debbie Kimberly, VP, 512-322-6327

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery
Activity: Distribution Services

The purpose of the Distribution Services activity is to provide construction, operations and maintenance of the Distribution System in Austin Energy's service territory.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	32,075,234	33,392,500	34,567,021	34,567,021	34,891,559
Expense Refunds	11,798,980	8,768,621	11,169,529	11,169,529	10,933,538
Total Requirements	$43,874,214	$42,161,121	$45,736,550	$45,736,550	$45,825,097
Full-Time Equivalents					
Austin Energy Fund	300.00	296.00	296.00	296.00	293.00
Total FTEs	300.00	296.00	296.00	296.00	293.00
Performance Measures					
Miles of Distribution Line Cleared	New Meas	375	378	378	378
System Average Interruption Duration Index (SAIDI)	54.50	60.74	60	60	60
System Average Interruption Frequency Index (SAIFI) (electricity outage frequency)	***0.77***	***0.77***	***0.80***	***0.80***	***0.80***

Services

Design, Engineering, Construction of the Distribution System in Austin Energy's service territory. This includes both overhead and underground lines, transformers, feeders, streetlights and other associated equipment to keep the system operating normally. Other services include tree trimming and system restoration.

Contact

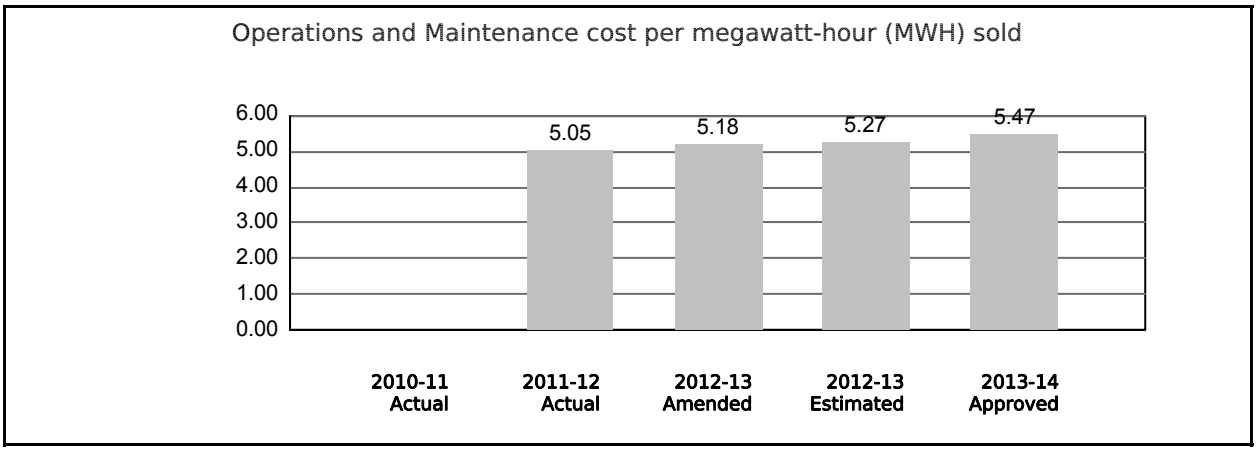
David Wood, VP, 512-322-6940

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery
Activity: Power Delivery Support

The purpose of the Power Delivery Support activity is to build, operate and maintain the transmission and distribution systems in the Austin Energy service territory in order to provide clean, reliable and affordable electric service to our customers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	26,635,531	26,549,439	24,011,374	24,011,374	29,782,490
Expense Refunds	3,506,789	3,163,506	3,688,622	3,688,622	3,640,961
Grants	0	43,200	0	0	0
Total Requirements	$30,142,320	$29,756,145	$27,699,996	$27,699,996	$33,423,451
Full-Time Equivalents					
Austin Energy Fund	188.50	190.50	191.50	191.50	193.75
Total FTEs	188.50	190.50	191.50	191.50	193.75
Performance Measures					
Capital dollars per customer	New Meas	187.86	281.47	262.59	256.84
Operations and Maintenance cost per megawatt-hour (MWH) sold	New Meas	5.05	5.18	5.27	5.47

Services

Public Involvement; System Planning; Administration; Surveying; Substation construction and maintenance; Metering; Project management; System engineering and training.

Contact

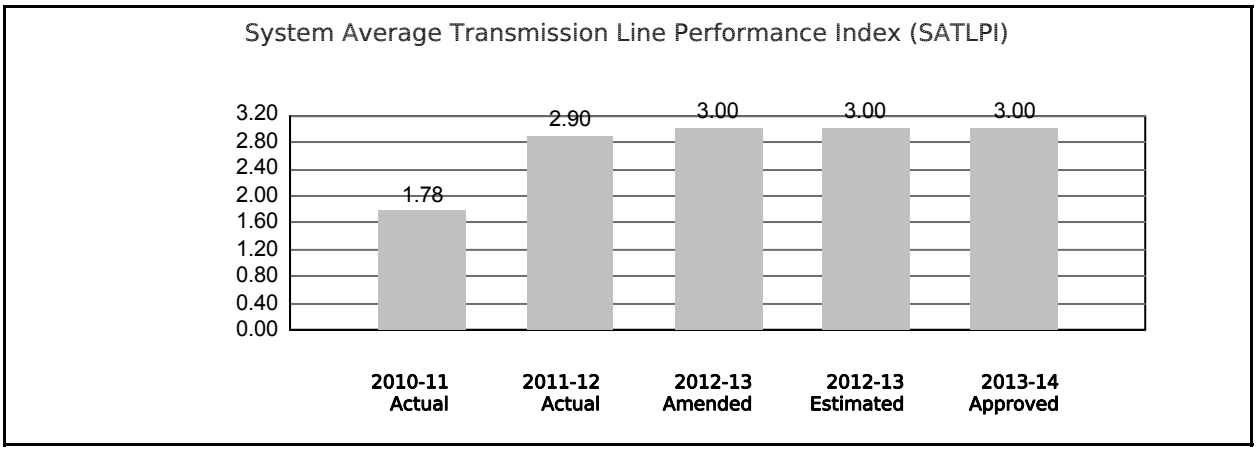
David Wood, VP, 512-322-6940

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery
Activity: Transmission Services

The purpose of the Transmission Services activity is to provide construction, operations and maintenance of the Transmission System as it relates to Austin Energy's service territory.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	70,298,023	77,981,138	89,622,509	82,088,366	97,713,771
Expense Refunds	1,772,165	1,869,896	2,345,245	2,345,245	2,393,856
Total Requirements	$72,070,188	$79,851,034	$91,967,754	$84,433,611	$100,107,627
Full-Time Equivalents					
Austin Energy Fund	50.00	52.00	52.00	52.00	52.00
Total FTEs	50.00	52.00	52.00	52.00	52.00
Performance Measures					
Miles of Transmission Line Cleared	New Meas	100	125	125	125
System Average Transmission Line Performance Index (SATLPI)	1.78	2.90	3	3	3

Services

Construction, Operation and Maintenance of Transmission facilities including relay construction and maintenance, planning & records, tree trimming and compliance. Also includes Austin Energy's Transmission Expenses paid to the Electric Reliability Council of Texas (ERCOT) based on AE's share of the statewide grid.

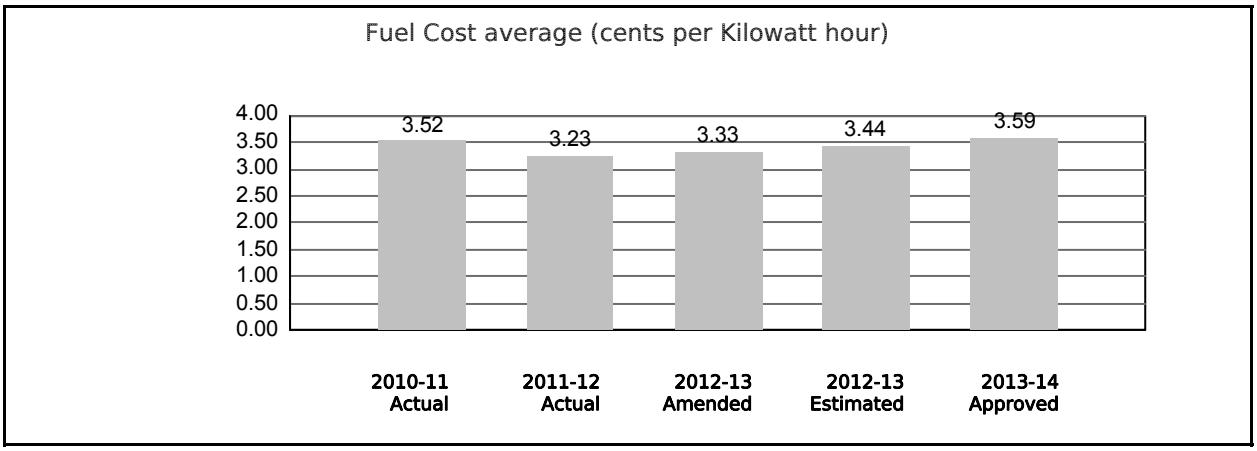
Contact

David Wood, VP, 512-322-6940

Austin Energy
Budget Detail by Activity

Program: Fuel & ERCOT Recoverable
Activity: Fuel & ERCOT Recoverable

The purpose of the Fuel and ERCOT Recoverable activity is to purchase the commodities necessary to operate the Austin Energy-owned and co-owned power plants in order to provide sufficient electric services to AE customers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	471,788,887	425,895,800	425,026,113	431,883,325	476,594,000
Total Requirements	$471,788,887	$425,895,800	$425,026,113	$431,883,325	$476,594,000
Performance Measures					
Fuel Cost average (cents per Kilowatt hour)	***3.52***	***3.23***	***3.33***	***3.44***	***3.59***
Fuel Expense	471,788,887	425,895,800	414,171,113	421,028,325	470,475,674

Services

Purchase natural gas and fuel oil to operate owned generating plants as well as account for costs of co-owned facilities which use coal and nuclear fuel. Also to account for the use of purchase power agreements to purchase renewable energy.

Contact

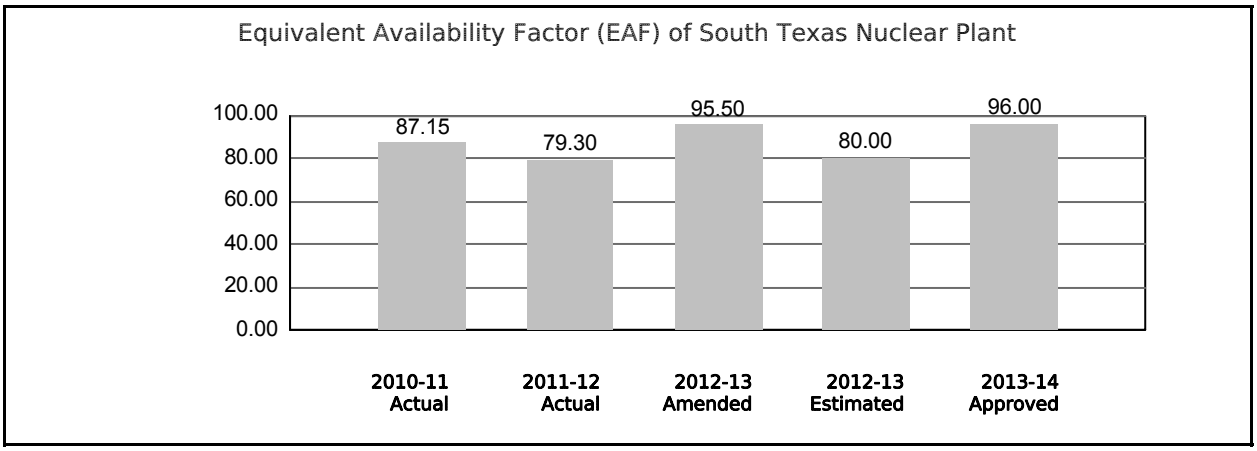
Pat Sweeney, Director, 512-322-6292

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Power Supply & Market Operations
Activity: Nuclear and Coal Plants Operating

The purpose of the Nuclear and Coal Plants Operating activity is to account for the costs to operate and maintain the Fayette Power Plant and South Texas Nuclear Plant.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	97,556,498	88,628,252	111,942,470	105,842,470	109,930,132
Total Requirements	$97,556,498	$88,628,252	$111,942,470	$105,842,470	$109,930,132
Performance Measures					
Equivalent Availability Factor (EAF) of South Texas Nuclear Plant	***87.15***	***79.30***	***95.50***	***80***	***96***
Equivalent Availability Factor (EAF) of the Fayette Power Plant	83.69	83.48	88.60	90	97

Services

Operation and Maintenance of the coal fired Fayette Power Plant, which Austin Energy owns 50% with LCRA. Operations and Maintenance of the South Texas Nuclear Plant which Austin Energy owns 16% of Units 1 and 2.

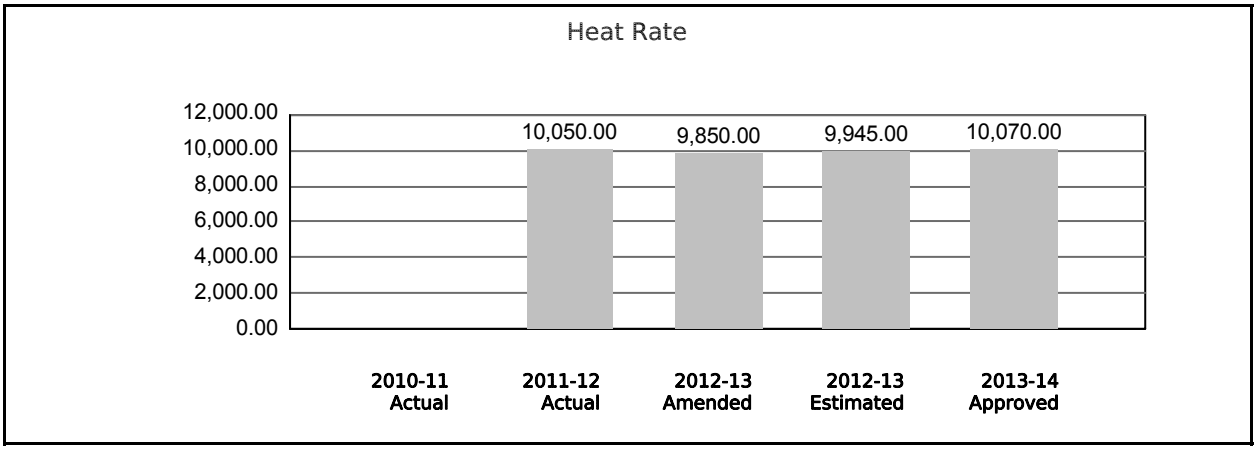
Contact

Clyde Canady, Director, 512-322-6233

Austin Energy
Budget Detail by Activity

Program: Power Supply & Market Operations
Activity: Power Production

The purpose of the Power Production activity is to provide operations, maintenance and engineering services to utility owned and co-owned power plants in order to provide clean, affordable and reliable energy for our customers as well as provide energy market analysis and scheduling in order to ensure that adequate generation is available to meet customer demand and to ensure that Austin Energy is in compliance with all federal, state and local laws pertaining to system generation, sale and purchase of power.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	56,174,127	51,603,072	65,995,392	66,006,792	60,349,645
Expense Refunds	1,391,213	1,634,401	1,088,549	1,088,549	1,089,018
Total Requirements	$57,565,340	$53,237,473	$67,083,941	$67,095,341	$61,438,663
Full-Time Equivalents					
Austin Energy Fund	255.50	250.50	251.50	251.50	245.00
Total FTEs	255.50	250.50	251.50	251.50	245.00
Performance Measures					
Emissions by Plant	New Meas	New Meas	New Meas	New Meas	4,500
Heat Rate	New Meas	10,050	9,850	9,945	10,070
Production Cost	New Meas	4.20	4.28	4.58	4.70

Services
Operate Power Plants both owned and co-owned, procure power from Purchase Power Agreements, procure sufficient fuel supply to operate power plants.

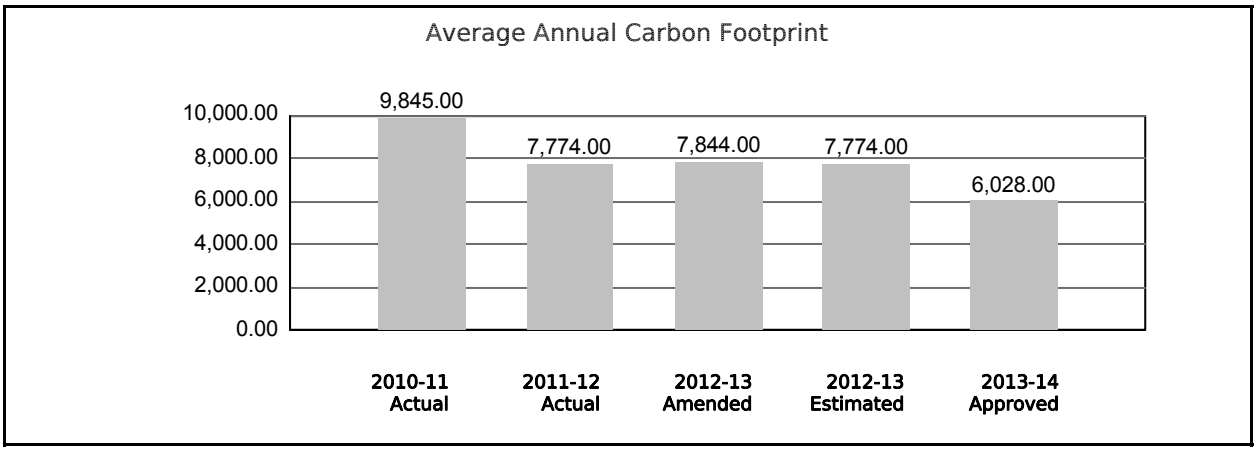
Contact
Cheryl Mele, COO, 512-322-6062

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide operational support to the department so they have the necessary tools to perform their jobs.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	60,090,652	67,369,148	69,683,084	71,097,854	67,335,527
Expense Refunds	19,443,915	17,848,441	17,893,278	17,893,278	17,707,601
Total Requirements	$79,534,567	$85,217,589	$87,576,362	$88,991,132	$85,043,128
Full-Time Equivalents					
Austin Energy Fund	412.00	410.00	409.00	409.00	431.00
Total FTEs	412.00	410.00	409.00	409.00	431.00
Performance Measures					
Average Annual Carbon Footprint	9,845	7,774	7,844	7,774	6,028
Credit rating for separate-lien electric utility system revenue bonds	*A+*	*A+*	*AA*	*AA-*	*AA-*
Employee Turnover Rate	3.24	5.60	3.50	4	3.50
Lost Time Injury Rate Per the Equivalent of 100 Employees	0.69	0.47	0.70	1	0.70
Sick leave hours used per 1,000 hours	36.14	36.23	35	35	35

Services

Corporate communications, workforce development, safety, security and facility management, legal, information technology, financial monitoring & budget, materials and fleet management, governmental relations issues & market policy, strategic planning & development.

Contact

David Kutach, Director, 512-322-6357

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other department requirements.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Energy Fund	372,878,673	383,308,369	374,757,840	333,697,948	377,190,666
Total Requirements	$372,878,673	$383,308,369	$374,757,840	$333,697,948	$377,190,666

Contact

David Kutach, Director, 512-322-6357

Bold/Italicized Measure = Key Indicator

Austin Energy - 2013-14

Austin Energy Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CUSTOMER CARE										
311 City-Wide Call Center	$706,506	69.00	$1,240,599	69.00	$2,476,228	68.00	$2,476,228	68.00	$2,578,478	69.00
Billing and Revenue Measurement	$17,241,279	123.00	$13,324,050	124.00	$16,194,484	124.00	$16,194,484	124.00	$15,029,649	122.00
Customer Contact Center	$9,708,309	161.00	$8,201,467	160.00	$12,061,969	160.00	$12,061,969	160.00	$14,572,879	160.00
Subtotal	**$27,656,093**	**353.00**	**$22,766,116**	**353.00**	**$30,732,681**	**352.00**	**$30,732,681**	**352.00**	**$32,181,006**	**351.00**
DISTRIBUTED ENERGY SERVICES										
Conservation Rebates and Incentives	$16,912,464	0.00	$16,818,862	0.00	$21,048,708	0.00	$20,932,458	0.00	$23,441,857	0.00
Demand Side Management	$14,699,674	116.00	$15,218,600	107.00	$21,149,902	107.00	$20,416,152	107.00	$21,834,195	107.00
Subtotal	**$31,612,138**	**116.00**	**$32,037,462**	**107.00**	**$42,198,610**	**107.00**	**$41,348,610**	**107.00**	**$45,276,052**	**107.00**
ELECTRIC SERVICE DELIVERY										
Distribution Services	$32,075,234	300.00	$33,392,500	296.00	$34,567,021	296.00	$34,567,021	296.00	$34,891,559	293.00
Power Delivery Support	$26,635,531	188.50	$26,549,439	190.50	$24,011,374	191.50	$24,011,374	191.50	$29,782,490	193.75
Transmission Services	$70,298,023	50.00	$77,981,138	52.00	$89,622,509	52.00	$82,088,366	52.00	$97,713,771	52.00
Subtotal	**$129,008,787**	**538.50**	**$137,923,077**	**538.50**	**$148,200,904**	**539.50**	**$140,666,761**	**539.50**	**$162,387,820**	**538.75**
FUEL & ERCOT RECOVERABLE										
Fuel & ERCOT Recoverable	$471,788,887	0.00	$425,895,800	0.00	$425,026,113	0.00	$431,883,325	0.00	$476,594,000	0.00
Subtotal	**$471,788,887**	**0.00**	**$425,895,800**	**0.00**	**$425,026,113**	**0.00**	**$431,883,325**	**0.00**	**$476,594,000**	**0.00**
POWER SUPPLY & MARKET OPERATIONS										
Nuclear and Coal Plants Operating	$97,556,498	0.00	$88,628,252	0.00	$111,942,470	0.00	$105,842,470	0.00	$109,930,132	0.00
Power Production	$56,174,127	255.50	$51,603,072	250.50	$65,995,392	251.50	$66,006,792	251.50	$60,349,645	245.00
Subtotal	**$153,730,624**	**255.50**	**$140,231,324**	**250.50**	**$177,937,862**	**251.50**	**$171,849,262**	**251.50**	**$170,279,777**	**245.00**
SUPPORT SERVICES										
Departmental Support Services	$60,090,652	412.00	$67,369,148	410.00	$69,683,084	409.00	$71,097,854	409.00	$67,335,527	431.00
Subtotal	**$60,090,652**	**412.00**	**$67,369,148**	**410.00**	**$69,683,084**	**409.00**	**$71,097,854**	**409.00**	**$67,335,527**	**431.00**
TRANSFERS & OTHER REQUIREMENTS										
Interfund Transfers	$360,992,209	0.00	$368,259,573	0.00	$368,361,827	0.00	$328,499,432	0.00	$368,686,885	0.00
Other Requirements	$11,886,464	0.00	$15,048,796	0.00	$6,396,013	0.00	$5,198,516	0.00	$8,503,781	0.00
Subtotal	**$372,878,673**	**0.00**	**$383,308,369**	**0.00**	**$374,757,840**	**0.00**	**$333,697,948**	**0.00**	**$377,190,666**	**0.00**
Total	**$1,246,765,855**	**1,675.00**	**$1,209,531,295**	**1,659.00**	**$1,268,537,094**	**1,659.00**	**$1,221,276,441**	**1,659.00**	**$1,331,244,848**	**1,672.75**

Austin Energy - 2013-14

Expense Refunds

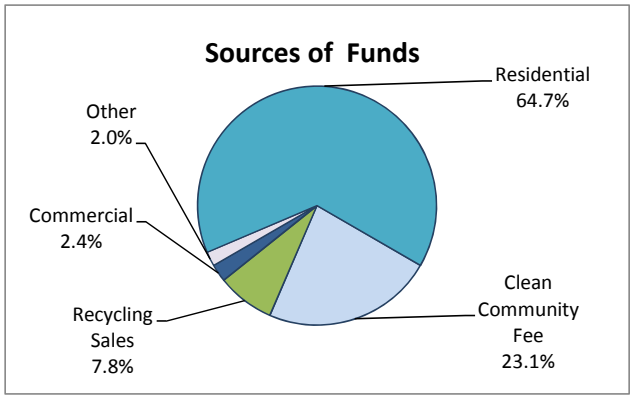
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
CUSTOMER CARE										
311 City-Wide Call Center	$6,079,087	0.00	$6,123,562	0.00	$6,079,086	0.00	$6,079,086	0.00	$6,270,865	0.00
Billing and Revenue Measurement	$10,438,097	0.00	$12,465,252	0.00	$15,016,245	0.00	$15,016,245	0.00	$16,253,547	0.00
Customer Contact Center	$5,018,434	0.00	$5,922,857	0.00	$5,005,415	0.00	$5,005,415	0.00	$2,868,273	0.00
Subtotal	**$21,535,618**	**0.00**	**$24,511,670**	**0.00**	**$26,100,746**	**0.00**	**$26,100,746**	**0.00**	**$25,392,685**	**0.00**
DISTRIBUTED ENERGY SERVICES										
Demand Side Management	$35,809	0.00	$651	0.00	$57,835	0.00	$57,835	0.00	$57,835	0.00
Subtotal	**$35,809**	**0.00**	**$651**	**0.00**	**$57,835**	**0.00**	**$57,835**	**0.00**	**$57,835**	**0.00**
ELECTRIC SERVICE DELIVERY										
Distribution Services	$11,798,980	0.00	$8,768,621	0.00	$11,169,529	0.00	$11,169,529	0.00	$10,933,538	0.00
Power Delivery Support	$3,506,788	0.00	$3,163,506	0.00	$3,688,622	0.00	$3,688,622	0.00	$3,640,961	0.00
Transmission Services	$1,772,165	0.00	$1,869,896	0.00	$2,345,245	0.00	$2,345,245	0.00	$2,393,856	0.00
Subtotal	**$17,077,933**	**0.00**	**$13,802,023**	**0.00**	**$17,203,396**	**0.00**	**$17,203,396**	**0.00**	**$16,968,355**	**0.00**
POWER SUPPLY & MARKET OPERATIONS										
Power Production	$1,391,213	0.00	$1,634,401	0.00	$1,088,549	0.00	$1,088,549	0.00	$1,089,018	0.00
Subtotal	**$1,391,213**	**0.00**	**$1,634,401**	**0.00**	**$1,088,549**	**0.00**	**$1,088,549**	**0.00**	**$1,089,018**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$19,443,915	0.00	$17,848,441	0.00	$17,893,278	0.00	$17,893,278	0.00	$17,707,601	0.00
Subtotal	**$19,443,915**	**0.00**	**$17,848,441**	**0.00**	**$17,893,278**	**0.00**	**$17,893,278**	**0.00**	**$17,707,601**	**0.00**
Total	**$59,484,488**	**0.00**	**$57,797,185**	**0.00**	**$62,343,804**	**0.00**	**$62,343,804**	**0.00**	**$61,215,494**	**0.00**

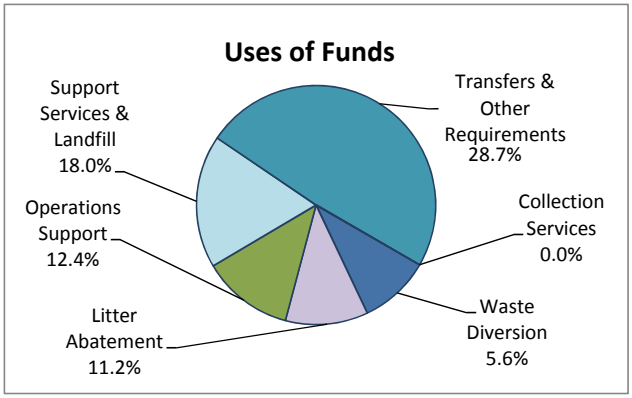
Austin Energy - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
DISTRIBUTED ENERGY SERVICES										
Demand Side Management	$12,360,790	16.00	$2,105,590	16.00	$325,000	13.00	$325,000	13.00	$325,000	9.00
Subtotal	**$12,360,790**	**16.00**	**$2,105,590**	**16.00**	**$325,000**	**13.00**	**$325,000**	**13.00**	**$325,000**	**9.00**
ELECTRIC SERVICE DELIVERY										
Power Delivery Support	$0	0.00	$43,200	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$43,200**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$12,360,790**	**16.00**	**$2,148,790**	**16.00**	**$325,000**	**13.00**	**$325,000**	**13.00**	**$325,000**	**9.00**

Austin Resource Recovery





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Austin Resource Recovery Fund					
Revenue	$76,292,059	$75,380,789	$72,746,695	$69,401,060	$72,315,528
Requirements	$72,648,213	$78,702,118	$81,946,709	$76,357,843	$80,659,548
Full-Time Equivalents (FTEs)	392.00	398.00	408.00	408.00	415.00
Expense Refunds	$811,583	$689,598	$0	$6,407	$0
Grants	$3,883	$0	$0	$0	$0
Total Budget	$73,463,679	$79,391,716	$81,946,709	$76,364,250	$80,659,548

Austin Resource Recovery
Organization by Program and Activity for 2014

Collection Services

Bulk Collection
Organics Collection and Processing
Recycling Collection
Trash Collection

Landfill Closure

Landfill Closure and Post Closure Care

Litter Abatement

Litter Control
Street Cleaning

Operations Support

Operations Support Services
Quality Assurance

Waste Diversion

Diversion Facilities
Zero Waste

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Austin Resource Recovery
Mission and Goals for 2014

Mission

The mission of Austin Resource Recovery is to provide excellent customer services that promote waste reduction, increase resource recovery, and support the City's sustainablilty efforts so that zero waste goals may be achieved.

Goals

Provide reliable integrated waste management services.

- Increase the average pounds of recycled materials collected per customer account per pickup to 26 lbs.
- Decrease the average pounds of garbage collected per customer account per week to 25 lbs.
- Increase the average pounds of yard trimmings/organics collected per customer account per week to 6 lbs.

Implement Master Plan initiatives in order to achieve Zero Waste goals.

- Increase the percent of waste stream diverted from the landfill through ARR Curbside Collections and Household Hazardous Waste Operations to 44%.

Provide educational programs to the community on responsible waste management.

- Promote Zero Waste by increasing the number of contacts through presentations given and events attended to 12,000.

Increase customer satisfaction in the citizen survey for Residential Garbage Collection Services to 90%.

Decrease the lost time injury rate per the equivalent of 100 employees to 0.

Austin Resource Recovery

Message from the Director

The Austin Resource Recovery Department (ARR) provides a broad range of services, including curbside collection of trash, recycling, yard trimmings and brush and bulk items, as well as street sweeping, litter abatement, household hazardous waste collection and dead animal pickup. To provide these services in a professional and efficient manner, ARR employs 408 staff members and operates five different facilities throughout the City.

Once City Council adopted the Austin Zero Waste Strategic Plan in January 2009, ARR developed a Department Master Plan that identified available resources and existing gaps in service and infrastructure needed to achieve Zero Waste. Austin City Council adopted the Department Master Plan in December 2011. The ARR Master Plan serves as the Department's implementation plan for diversion programs and financing mechanisms to invest in infrastructure and program development.

In support of the City's goal of being the best managed city in the country, Austin Resource Recovery's FY 2013-14 activities will focus on customer service, employee safety, quality assurance and citywide diversion activities. Internal performance measures will support the initiation of innovative control measures designed to promote higher quality responsiveness to customers, accident and injury reduction, and seek operational efficiencies.

Amongst the many new initiatives planned, perhaps the most significant is the implementation of the Universal Recycling Ordinance that affects Austin's largest commercial office buildings and multifamily properties. In April 2013, City Council expanded the Universal Recycling Ordinance to include smaller properties and established minimum recycling requirements for all businesses to be implemented by October 2016. The amended ordinance also directed ARR staff to develop composting rules for food service establishments beginning October 2016.The focus of outreach efforts is to promote commercial recycling and composting initiatives and ensure the business community has the technical information and practical tools to meet the City's Zero Waste goal.

As we enter year two of the Master Plan implementation, the Department will research the composition of the waste stream from numerous sources to help identify areas of the city in need of diversion assistance. In partnership with community stakeholders, ARR plans to expand the *Recycle Right* campaign to encourage residents to more effectively recycle and compost at home. ARR staff has identified areas of the city where recycling participation is low. In FY 2013-14, staff will target public education efforts to those areas of need.

Internally, ARR will continue to explore compressed natural gas, hybrid and electric vehicle technologies in preparation for replacing our aging fleet of collection trucks. Externally, we will be asking our customers to commit toward greater diversion of recycling and organics, at home and throughout the city. ARR staff has piloted various recycling and composting efforts at City-sponsored events and are drafting an ordinance to require recycling at special events.

ARR strives to exceed industry standards in service delivery and implement innovative programs to advance our Zero Waste efforts while lowering our carbon footprint. ARR is leading the community on the journey toward Zero Waste.

Robert Gedert, Director

Budget Highlights

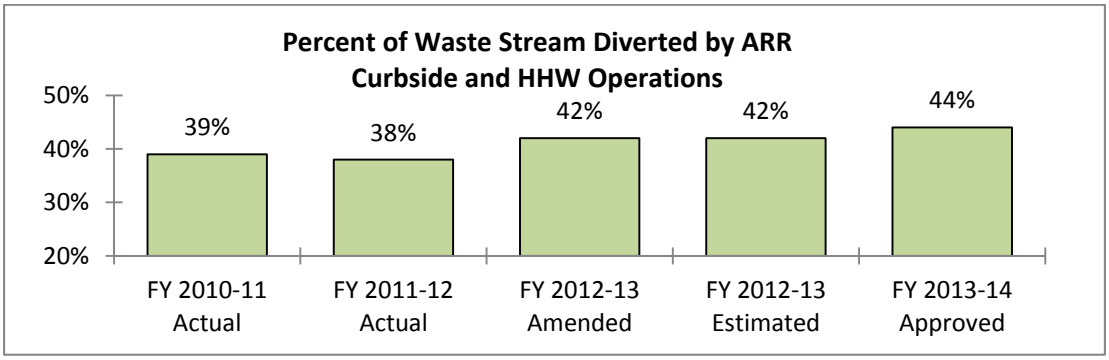
The Austin Resource Recovery Department (ARR) provides weekly collection of trash and yard trimmings, bi-weekly collection of recyclables and semi-annual collection of brush and bulk items. In addition, ARR provides an array of other citywide services, including dead animal collection, street sweeping, daily cleaning and litter control management of the downtown Central Business District, special events waste management, illegal dump clean ups, a household hazardous waste collection facility and a resource recovery facility. The FY 2013-14 Approved Budget—with projected revenues of $72.3 million and expenditures of $80.7 million—will allow ARR to continue to provide these services while maintaining a high level of customer satisfaction.

Contractuals and commodities are decreasing in FY 2013-14; fleet fuel and preventative maintenance charges are declining by $367,218 and General Obligation debt payments related to Landfill closure activities are decreasing $111,653. Mid-year 2013, a market study was performed at the department level, and funding in the amount of $602,636 is included to account for the resulting wage adjustments. ARR's budget includes a transfer out of 7 support services positions and $587,893 to the Code Compliance Department, completing the separation of the two departments. General Obligation debt payments are increasing $510,000 in FY 2013-14 as a result of capital equipment purchases. Overall, the $80.7 million FY 2013-14 Approved Budget represents a net decrease of $1.3 million from the FY 2012-13 Amended Budget.

Zero Waste Performance and Initiatives

Zero Waste is the guiding principle for the way in which ARR provides services. The 2009 Zero Waste Strategic Plan provides the policy foundation while the ARR Master Plan provides implementation strategies for future programs and services. The Master Plan, adopted by Austin City Council in December 2011, details infrastructure, policy and program changes needed to achieve Zero Waste and provides future planning for ARR's other core services. The ARR Master Plan will serve as the Department's roadmap for investing in the necessary programs, resources, and infrastructure to attain Zero Waste and will also guide future annual budgets.

The key performance indicator, *Percent of Waste Stream Diverted by ARR Curbside and HHW Operations,* illustrates the waste diversion success of ARR Recycling, Yard Trimmings and Household Hazardous Waste (HHW) collections. This measurement includes materials collected at the curb by ARR and received at the HHW site that are recycled or composted instead of landfilled. The calculation divides the total tons of materials collected and diverted from the landfills by the total tons of materials collected by the Department's operations. The percent of waste stream diverted from the landfill is anticipated to increase by at least 2% in FY 2013-14.



The waste diversion rate is expected to increase steadily with implementation of Zero Waste initiatives. The FY 2013-14 Approved Budget includes an increase in funding to support other Zero Waste initiatives as well as increased marketing of our programs to the public.

Collection Services

The Collections Services program provides curbside trash, recycling, yard trimming, and brush and bulk collection to residential and commercial customers. Also within this program is brush processing, which provides resources to help the Clean Austin program and to make Dillo Dirt. The FY 2013-14 Approved Budget includes $33.3 million in funding to support this program. Three new FTEs are added to support expanded service demand as the City continues to grow. A new mattress collection and recycling pilot program is scheduled to begin in the fall of 2013 and will allow customers to recycle their old mattresses rather than simply taking them to the landfill.

Landfill Closure

The Landfill Closure program includes the closure and post closure care activities at the City's FM 812 landfill. The FY2013-14 Approved Budget of $1.0 million provides funding for the repair of gas wells and the planning stages of a gas to energy project. One Environmental Program Specialist is included to assist with the development of a consolidated citywide waste service program.

Litter Abatement

The Litter Abatement program provides street cleaning, container maintenance, litter control, boulevard sweeping and dead animal collection. The FY 2013-14 Approved Budget includes funding of $5.3 million to support a variety of activities within the Litter Abatement program. The Austin City Council recently passed a resolution related to the collection of deceased deer on citizens' properties; the Litter Abatement program includes $73,815 in FY 2013-14 for the expansion of the current deer collection activity to include this new service.

Operations Support

The Operations Support program provides Cart Maintenance, Safety, Billing, Customer Service, Routing, Quality Assurance and Brownfields Redevelopment services. The FY 2013-14 Approved Budget includes $5.9 million in funding and four new FTEs to provide additional support to the increase in diversion programs and initiatives, including the department's utility billing service. The Routing division is focused on continually analyzing and implementing more efficient routing for the service fleet to reduce the ARR Carbon Footprint.

Waste Diversion

The Waste Diversion program contains the Resource Recovery Center, Household Hazardous Waste Facility, business outreach, and Zero Waste program development. The FY 2013-14 Approved Budget for the Waste Diversion Unit is $4.6 million. In October 2010, the Austin City Council approved the first phase of the Universal Recycling Ordinance; the implementation of the ordinance is slated to continue through 2017, in phased stages. The second phase was adopted by City Council in April 2013 with additional implementation activities. As a result, the Waste Diversion program includes funding for extensive tenant education in multi-family buildings, as well as technical assistance to the on-site property management. Reporting requirements and signage will be issues that require service provider consensus. The public education components and costs associated with design and production of universal container signage will be at the expense of the Department. In the FY 2013-14 Budget, ARR will invest in hiring and training technical assistance staff, adding two new Waste Diversion Planner Senior positions, and will partner or contract with private entities to provide tenant education, apartment complex assistance, restaurant and food service assistance, and commercial office building tenant education.

Support Services

The Support Services program includes human resources, training, purchasing, budgeting, accounting, information technology, public information, facilities, and administration and management. $7.5 million in funding is included in the FY 2013-14 Approved Budget to support the various activities under this program. Reflected in this amount is a decrease of $1.7 million from one-time costs associated with a marketing campaign related to the Single Use Bag Ban in the upcoming year. Four new positions related to safety, marketing, and administrative support are included in the Support Services

program for FY 2013-14, providing assistance for master plan initiatives, the Universal Recycling Ordinance, and an expanded safety training effort. Additionally, ARR will utilize its Public Engagement Unit for a more direct and extensive public education campaign to increase participation in single stream recycling in the upcoming fiscal year. Further, ARR's budget for the next five years will reflect increased expenditures in public education, including media, school education programs, residential awareness campaigns, and business assistance to continue to drive the diversion rate higher. ARR will also engage in a *Recycle Right* public education campaign to increase diversion rates and public participation in Single Stream Recycling.

Pay As You Throw Rates/Clean Community Fee

One of the main principles of the Zero Waste concept is to focus on reducing waste and increasing recycling. In an effort to encourage residents to further embrace this concept, ARR adjusted utility rates to charge a per gallon rate. The FY 2012-13 adopted cart rates are calculated at $0.16 per gallon for the 24-, 32-, and 64-gallon cart rates, and a $0.25 per gallon rate for the 96-gallon cart. The per-gallon rate system is intended to create a financial incentive for customers to decrease their trash volume by recycling more items and downsizing their trash cart capacity. The FY 2013-14 Approved Budget does not increase these cart rates; future years project modest increases.

In order to further support the programs and initiatives under the Clean Community Fee, the FY 2013-14 Approved Budget includes an increase of $.15 per residential customer per month. The Clean Community Fee funds litter abatement, street cleaning, hazardous waste disposal and the Code Compliance Department. The Code Compliance Department will have a $.50 increase per residential customer account per month, for a total increase of $0.65 per residential customer account per month. On the commercial side, ARR will implement a $.30 increase in the Clean Community Fee, while Code Compliance will implement a $1.00 increase in Commercial customer account per month, for a total increase of $1.30 per commercial customer account per month.

New Diversion Program Implementation

The ARR Master Plan provides a cohesive framework of programs for promoting and implementing services that address the policies and goals of the City of Austin while minimizing environmental impacts and enhancing resource conservation opportunities. New programs above base are planned for the second full year of implementation within the Austin Zero Waste Master Plan:

- Waste Composition Study to evaluate recyclables currently being disposed at the landfill.
- Siting and contract development of reuse centers through private/public partnerships.
- Implementation of a mattress recycling program through contract with a non-profit agency.
- Establishment of a waste exchange network to further encourage diversion through reuse.
- Development of an *Austin Re-Manufacturing Hub* (Eco-Industrial Park) at the FM 812 Landfill to support local recycling markets.
- Expansion of the pilot organics collection program from 7,900 households to 16,000 households.
- Public education for the pilot organics collection program; implementation of on-call bulk and brush residential collection; and promotion of new reuse centers.
- Implementation of the Universal Recycling Ordinance.
- Development and implementation of a Construction and Demolition Debris Diversion Ordinance.

Increase Diversion at All City Facilities and Operations

The Department has contracted with a private service provider to collect waste and recyclables from City buildings. Various departments operate out of many different facilities throughout the city; some of these facilities are City-owned, while others are leased and may include non-City tenants. The challenge will be to provide consistent and regular employee education regarding the proper way to recycle within all City facilities. Styles and methods of collection will vary depending on the office or service center setting. The Department will provide tenant education and signage to increase recycling diversion within city facilities. Providing collection services for waste and recyclables through a private service provider will result in fiscal impacts on various Enterprise Fund departments and General Fund departments.

Capital Budget

The Austin Resource Recovery Department FY 2013-14 Capital Budget includes $21.1 million for capital equipment, including vehicles, the FM 812 Landfill gas to energy project, a Remanufacturing center, and improvements to the Department's Resource Recovery Center.

Austin Resource Recovery
Significant Changes

Austin Resource Recovery

Revenue Changes	Dollars
Increase in revenue from the Clean Community Fee due to a $.15 residential and $.30 commercial rate increase, customer growth and annexations.	$850,423
Increase in revenue from Commercial collections resulting from contract terms for collection of the Central Business District area.	$121,314
Decrease in revenue from the trash cart fees due to increased participation in single stream recycling and continued downsizing of customer trash carts.	($126,480)
Decrease in Extra Garbage Stickers and Cart Exchange fee revenue because of a forecasted increase in customers participating in Single Stream Recycling.	($360,000)
Revenue decrease in recycling sales due to lower commodities market prices in FY 2012-13, on which current contracts are based.	($939,685)
Increase in revenue for new service connections and other miscellaneous revenue.	$125,261

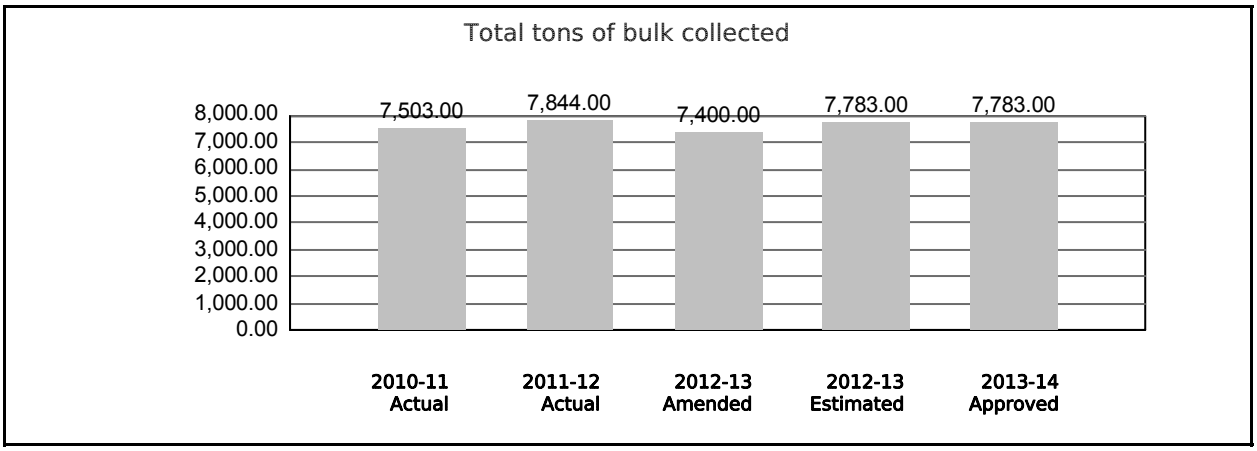
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$638,555
Decrease in Fleet fuel and preventative maintenance charges.		($367,218)
Department Cost Drivers		
Increase to City Administrative Support.		$350,897
Increase to Communications and Technology Management Fund.		$330,534
311 system support increase.		$595,802
Increase in the GO Debt payments due to purchase of new vehicles and replacement vehicles for the ARR fleet.		$510,026
Additional funding for wage adjustments associated with the Department's recently completed market study.		$602,636
Decrease in the annual Landfill closure GO Debt payment.		($111,653)
Vacancy savings increase by 1%.		($265,978)

Expenditure Changes	FTEs	Dollars
Reduction in the total Recycling processing expense due to over projected tonnages in the FY 2012-13 Budget.		($362,000)
Funding decrease related to a one-time purchase of a fleet data management system in FY 2012-13.		($475,457)
Transfer of funding for one Human Resources Specialist, one Training Instructor, one Financial Specialist, one Waste Diversion Planner Senior, one Occupational Safety Manager, and two Customer Service Representatives transferred to Code Compliance in FY 2013-14.	(7.00)	($587,893)
Decrease in interdepartmental charges for the Utility Billing system, Environmental Remediation Fund and Sustainability Fund.		($643,555)
Reduction in the marketing, advertising, and consultant expenses due to completion of the Single Use Bag marketing services contract as well as procuring several materials and services contracts at decreased prices.		($1,713,316)
Reduction in transfer to the Capital Improvements Program (CIP) for consultant costs incurred for planning.		($1,400,000)
New Investments		
Increase in funding for two Solid Waste Operator Specialist Seniors and one Solid Waste Operator in Collection Services.	3.00	$178,804
One Environmental Program Specialist is added to Landfill Closure.	1.00	$64,392
Funding is increased for two Utility Account Specialist and two Solid Waste Associates added to Operations Support.	4.00	$241,834
Support Services is adding one Marketing Representative B, one Occupational Health and Safety Coordinator, one Administrative Specialist, and one Business Process Consultant.	4.00	$353,511
Increase in funding for one Waste Diversion Planner Senior and one Waste Diversion Planner in the Waste Diversion Program.	2.00	$155,180
Transfer of funding to CIP for Eco Industrial Park and Gas to Energy project.		$850,000
Funding for a new mattress collection and recycling program.		$300,000
Funding for a By-Product Synergy Materials Exchange facilitation contract.		$220,000
Increase in funding for expanded deer collection services as a result of the recently passed City Council resolution.		$73,815

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Bulk Collection

The purpose of the Bulk Collection activity is to provide services to Austin Resource Recovery customers so that they have a convenient and cost effective way to dispose of items too large for garbage and recycling collection.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	1,918,029	1,992,171	3,113,571	2,871,784	3,157,310
Total Requirements	$1,918,029	$1,992,171	$3,113,571	$2,871,784	$3,157,310
Full-Time Equivalents					
Austin Resource Recovery Fund	22.80	23.30	31.30	31.30	30.30
Total FTEs	22.80	23.30	31.30	31.30	30.30
Performance Measures					
Percent of waste stream diverted from landfills through curbside bulk collection	0.10	0.11	0.35	0.08	0.08
Total number of bulk pickups	76,118	79,538	75,046	80,332	84,000
Total tons of bulk collected	7,503	7,844	7,400	7,783	7,783

Services

Bulk collection; On-call collection; Clean Austin program

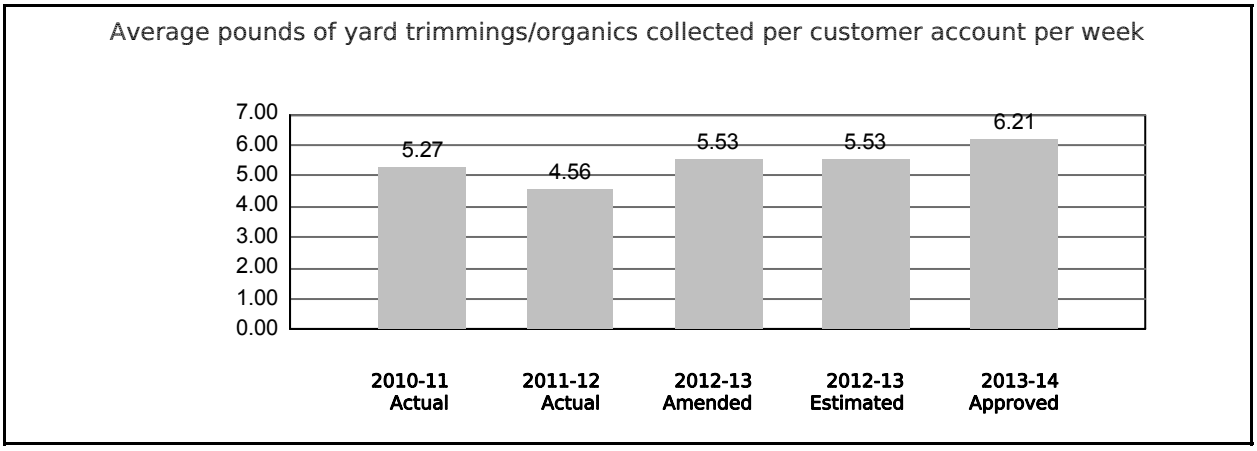
Contact

Vidal Maldonado, Division Manager, 512-974-7687

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Organics Collection and Processing

The purpose of the Organics Collection and Processing activity is to provide ARR residential customers a weekly opportunity to dispose of food waste, grass clippings, leaves, and small branches from typical residential lawn care at the curb.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	4,528,851	4,605,847	5,560,454	5,409,987	5,401,168
Total Requirements	$4,528,851	$4,605,847	$5,560,454	$5,409,987	$5,401,168
Full-Time Equivalents					
Austin Resource Recovery Fund	53.30	53.55	52.55	52.55	51.05
Total FTEs	53.30	53.55	52.55	52.55	51.05
Performance Measures					
Average pounds of yard trimmings/organics collected per customer account per week	***5.27***	***4.56***	***5.53***	***5.53***	***6.21***
Landfill fees avoided through Organics Processing activities	697,216	717,542	711,735	742,014	786,408
Percent of waste stream diverted from landfills through curbside brush collection	3.14	3.48	2.76	3.01	2.67
Percent of waste stream diverted from landfills through curbside yard trimmings collection	11.34	9.80	11.66	9.81	13.33
Tons of all organics processed through ARR	34,567	34,571	34,500	35,100	37,200
Total number of brush pickups	42,916	44,411	34,000	42,888	45,000
Total tons of brush collected	6,853	7,720	6,400	6,677	6,200
Total tons of yard trimmings collected	24,777	21,712	27,000	21,797	31,000

Services

Yard Trimmings collection; Brush collection; Brush processing; Food waste collection in pilot service areas.

Contact

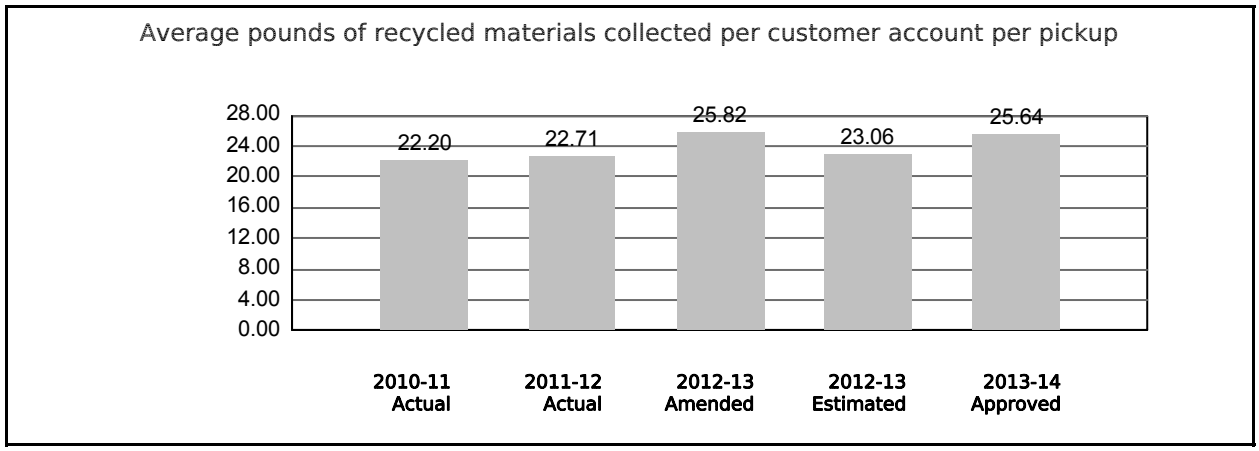
Vidal Maldonado, Division Manager, 512-974-7687

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Recycling Collection

The purpose of the Recycling Collection activity is to provide recycling services to the community in order to divert waste from landfills.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	4,886,347	9,342,480	11,186,447	10,115,057	10,677,336
Total Requirements	$4,886,347	$9,342,480	$11,186,447	$10,115,057	$10,677,336
Full-Time Equivalents					
Austin Resource Recovery Fund	51.35	55.10	54.10	54.10	56.60
Total FTEs	51.35	55.10	54.10	54.10	56.60
Performance Measures					
Average pounds of recycled materials collected per customer account per pickup	***22.20***	***22.71***	***25.82***	***23.06***	***25.64***
Percent of waste stream diverted from landfills through curbside recycling collection	23.91	24.37	27.21	25.32	27.52
Total tons of recyclables collected	52,236	54,009	63,000	56,248	64,000

Services

Residential recycling collection; Commercial recycling collection; In-house recycling collection

Contact

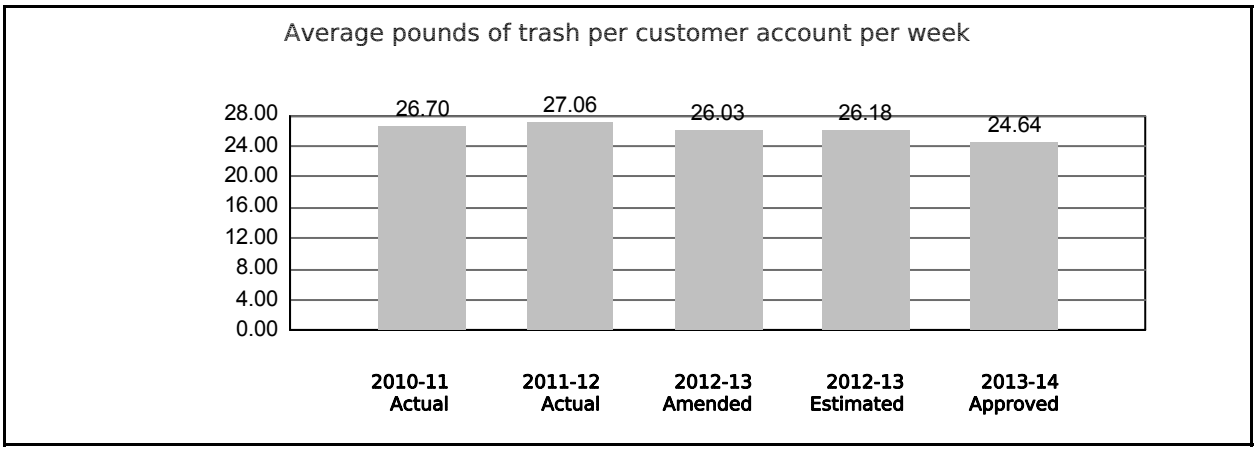
Ron Romero, Division Manager, 512-974-4353

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Trash Collection

The purpose of the Trash Collection activity is to provide a system of collecting garbage that utilizes diversion incentives for ARR Customers so that they can have a reliable and efficient system for disposing of their refuse.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	12,001,977	12,639,019	13,724,328	13,386,077	14,063,366
Total Requirements	$12,001,977	$12,639,019	$13,724,328	$13,386,077	$14,063,366
Full-Time Equivalents					
Austin Resource Recovery Fund	101.30	100.80	100.80	100.80	101.80
Total FTEs	101.30	100.80	100.80	100.80	101.80
Performance Measures					
Average pounds of trash per customer account per week	***26.70***	***27.06***	***26.03***	***26.18***	***24.64***
Customer satisfaction with the quality of residential curbside trash collection in the City of Austin Citizen survey	85	83	90	85	87
Number of trash collection customers	182,239	184,316	187,676	189,522	192,000
Total tons of trash collected	126,497	129,653	127,000	128,980	123,000

Services
Residential trash collection; Commercial trash collection; In-house trash collection; Excess trash collection

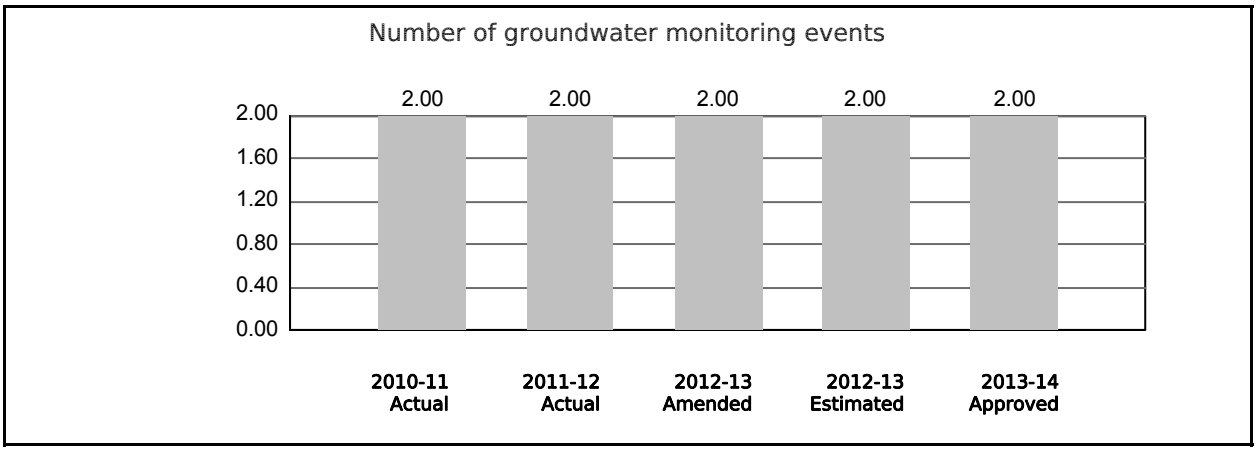
Contact
Ron Romero, Division Manager, 512-974-4353

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Landfill Closure
Activity: Landfill Closure and Post Closure Care

The purpose of the Landfill Closure and Post Closure Care activity is to provide activities associated with ensuring that closed landfills do not adversely impact local environmental or public health, as required by state and federal law.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	6,947	90,219	917,722	835,677	981,378
Expense Refunds	811,156	689,368	0	0	0
Total Requirements	$818,103	$779,587	$917,722	$835,677	$981,378
Full-Time Equivalents					
Austin Resource Recovery Fund	4.25	4.25	4.25	4.25	5.25
Total FTEs	4.25	4.25	4.25	4.25	5.25
Performance Measures					
Number of groundwater monitoring events	2	2	2	2	2
Number of landfill gas wells monitored	37	37	No Goal	67	67

Services

Landfill Gas Remediation and Monitoring; Groundwater Contamination Remediation and Monitoring; Slope Maintenance and Stability; Erosion/Sedimentation Control; Stormwater Management

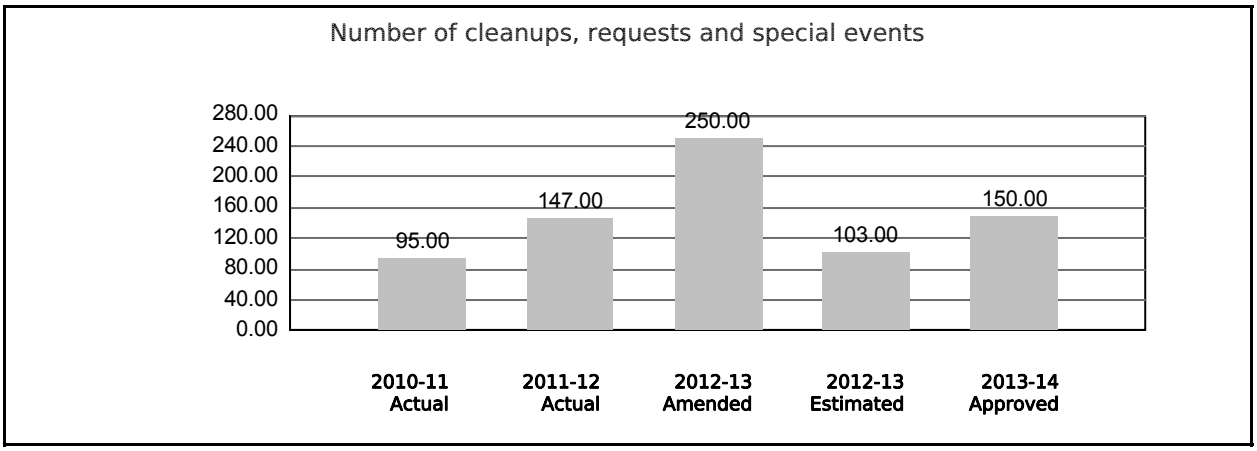
Contact

Donald Hardee, Division Manager, 512-974-4345

Austin Resource Recovery
Budget Detail by Activity

Program: Litter Abatement
Activity: Litter Control

The purpose of the Litter Control activity is to remove litter and dumped materials from public property for citizens of Austin so they can have a cleaner city.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	3,249,761	2,487,996	2,789,567	2,765,929	2,941,541
Total Requirements	$3,249,761	$2,487,996	$2,789,567	$2,765,929	$2,941,541
Full-Time Equivalents					
Austin Resource Recovery Fund	34.50	29.50	27.00	27.00	27.00
Total FTEs	34.50	29.50	27.00	27.00	27.00
Performance Measures					
Number of illegal dumpsite and right of way clean-ups	2,915	3,120	3,000	3,206	3,200
Number of dead animals collected	New Meas	New Meas	New Meas	New Meas	6,180
Number of cleanups, requests and special events	95	147	250	103	150
Number of dead animal pickup requests processed	5,922	4,842	5,500	4,838	4,850
Percent of Dead Animals collected within one business day	New Meas	New Meas	95	99	100

Services
Dead animal collection; Litter collection; Illegal dumping clean-up; Downtown litter collection; Special events/requests

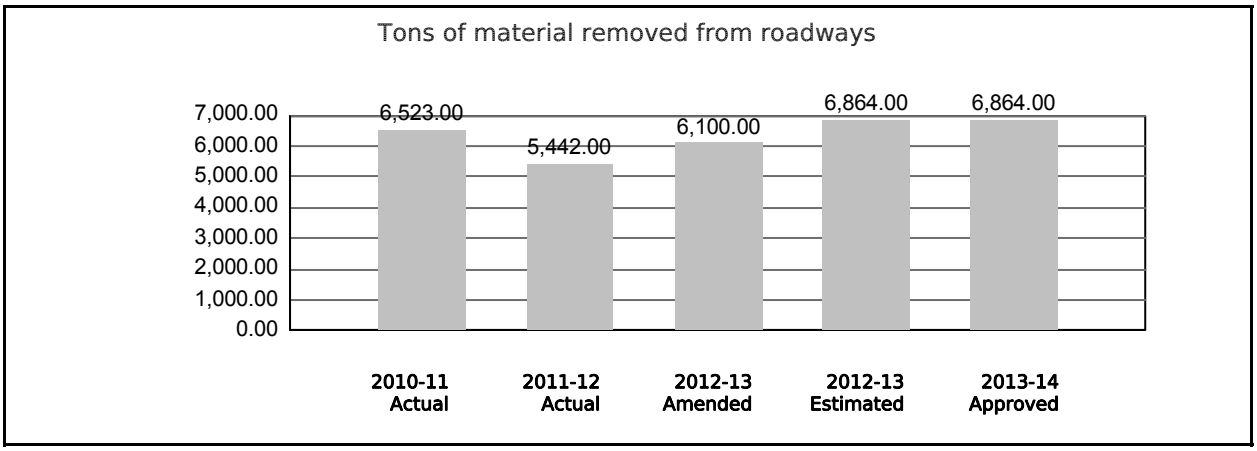
Contact
Vidal Maldonado, Division Manager, 512-974-7687

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Litter Abatement
Activity: Street Cleaning

The purpose of the Street Cleaning activity is to provide street cleaning services to the citizens of Austin so they can enjoy cleaner streets and improved water quality.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	2,205,485	2,369,313	2,184,615	2,168,126	2,355,441
Total Requirements	$2,205,485	$2,369,313	$2,184,615	$2,168,126	$2,355,441
Full-Time Equivalents					
Austin Resource Recovery Fund	24.00	24.00	19.50	19.50	19.50
Total FTEs	24.00	24.00	19.50	19.50	19.50
Performance Measures					
Number of Residential street cleaning cycles completed	6	6	6	6	6
Number of boulevards street cleaning cycles completed	14.01	12.46	12	12	12
Tons of material removed from roadways	6,523	5,442	6,100	6,864	6,864
Total number of road miles cleaned	New Meas	New Meas	New Meas	New Meas	51,732

Services

Street sweeping of residential streets, boulevards and the central business district

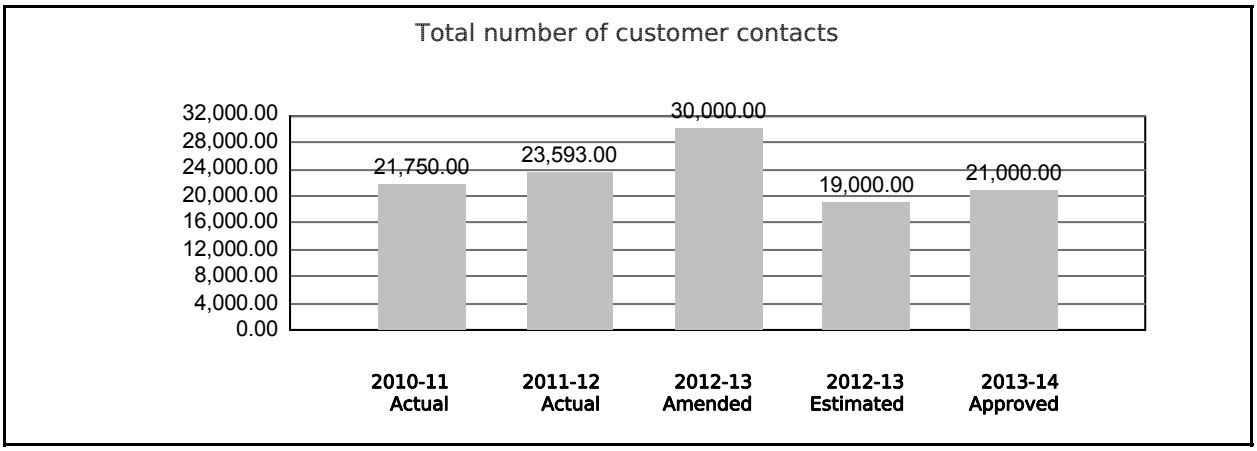
Contact

Vidal Maldonado, Division Manager, 512-974-7687

Austin Resource Recovery
Budget Detail by Activity

Program: Operations Support
Activity: Operations Support Services

The purpose of the Operations Support Services activity is to support the daily operations of the Department.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	4,159,933	5,481,000	4,608,556	4,266,553	4,283,574
Total Requirements	$4,159,933	$5,481,000	$4,608,556	$4,266,553	$4,283,574
Full-Time Equivalents					
Austin Resource Recovery Fund	29.58	36.58	36.67	36.67	36.83
Total FTEs	29.58	36.58	36.67	36.67	36.83
Performance Measures					
Annual hours lost time due to on-the-job injury or accident	New Meas	New Meas	New Meas	New Meas	10,000
Lost Time Injury Rate Per the Equivalent of 100 Employees (8+ day lost time)	New Meas	New Meas	New Meas	New Meas	2
Number of ARR action requests processed	New Meas	New Meas	17,000	19,500	20,000
Tons of carts recycled	75.15	331	275	240	240
Total number of customer contacts	21,750	23,593	30,000	19,000	21,000

Services

Billing Services; Cart/Container Maintenance; City-wide dumpster contract; Safety; Service Contracts; Service Request Center

Contact

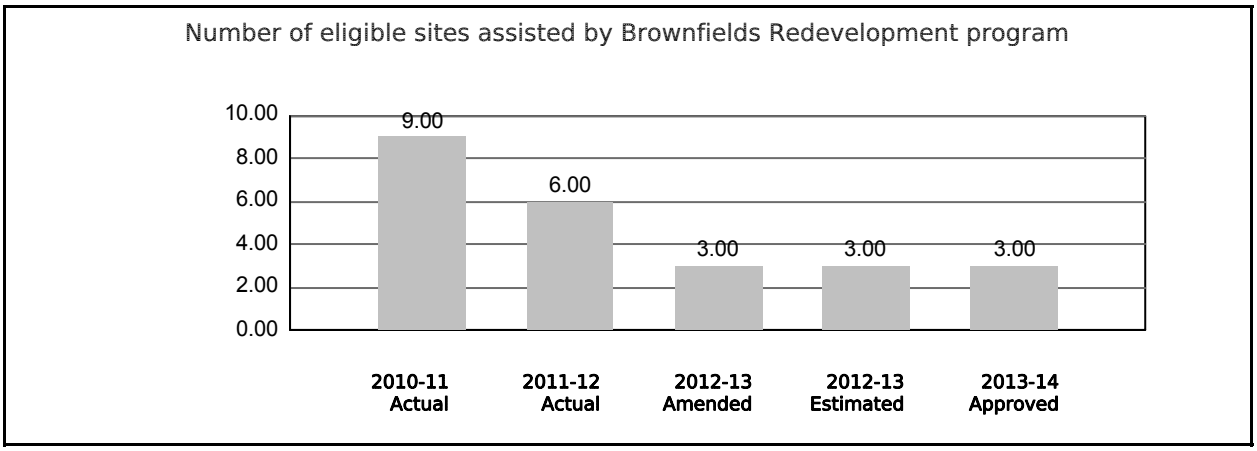
Chad Presley, Chief Administrative Officer (512) 974-9233

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Operations Support
Activity: Quality Assurance

The purpose of the Quality Assurance activity is to assist in Brownfields Redevelopment, provide excellent customer service, and to develop routing efficiences for the department's collection services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	303,986	542,671	936,184	777,066	1,572,406
Total Requirements	$303,986	$542,671	$936,184	$777,066	$1,572,406
Full-Time Equivalents					
Austin Resource Recovery Fund	4.00	7.00	10.33	10.33	13.00
Total FTEs	4.00	7.00	10.33	10.33	13.00
Performance Measures					
Amount of non-city resources leveraged for Brownfields Redevelopment	181,435	103,178	50,000	50,000	50,000
Number of environmental site assessments (ESAs) completed for Brownfields Redevelopment	9	6	3	3	3
Number of eligible sites assisted by Brownfields Redevelopment program	9	6	3	3	3

Services

Brownfields Redevelopment; Quality Assurance; Routing; Brownfield grant applications and administration; Environmental site assessments; Clean-up plans; Data collection and maintenance

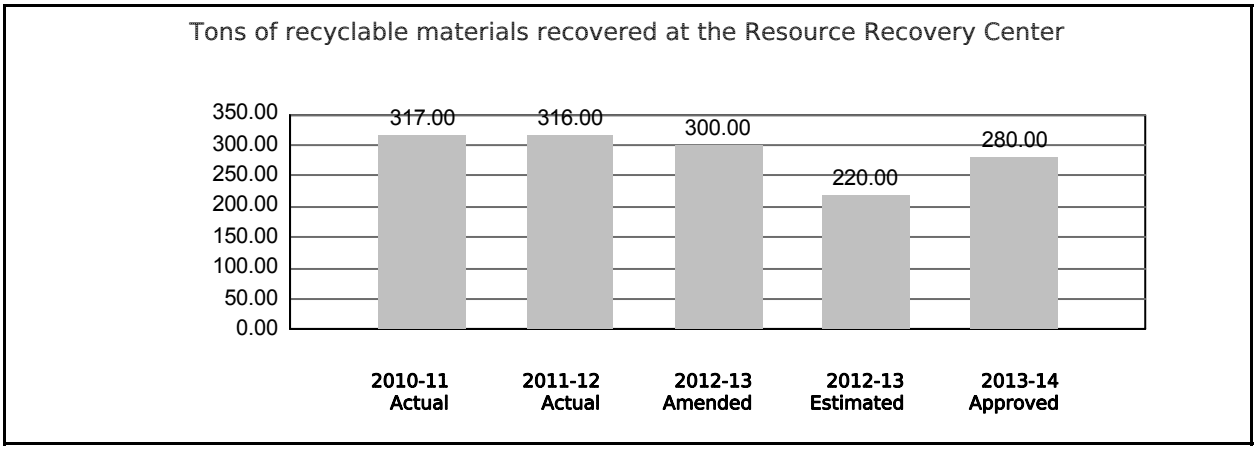
Contact

Nancy Chan, Division Manager, 512-974-7842

Austin Resource Recovery
Budget Detail by Activity

Program: Waste Diversion
Activity: Diversion Facilities

The purpose of the Diversion Facilities activity is to provide city of Austin and Travis County residents proper disposal of hazardous materials and technical assistance. In addition, facilities are equipped to recycle, reuse or repurpose other materials in order to divert waste from the landfill.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	5,812,478	1,441,647	2,074,471	1,982,673	1,870,631
Expense Refunds	357	0	0	0	0
Grants	3,883	0	0	0	0
Total Requirements	$5,816,718	$1,441,647	$2,074,471	$1,982,673	$1,870,631
Full-Time Equivalents					
Austin Resource Recovery Fund	19.00	14.00	13.50	13.50	13.50
Total FTEs	19.00	14.00	13.50	13.50	13.50
Performance Measures					
Percent of waste stream diverted from landfills through Household Hazardous Waste Facility operations	0.08	0.09	0.06	0.09	0.09
Tons of mattress materials collected and recycled	New Meas	New Meas	New Meas	New Meas	307
Tons of recyclable materials recovered at the Resource Recovery Center	317	316	300	220	280
Total number of customers utilizing the Resource Recovery Center	1,677	1,026	1,700	510	800
Total tons of materials recovered through the Household Hazardous Waste Facility	New Meas	New Meas	New Meas	New Meas	540

Services

Resource Recovery Center, Austin Reuse Centers, and Household Hazardous Waste Facility. Hazardous waste collection and disposal; Paint reblending; Home pickup for disabled and elderly

Contact

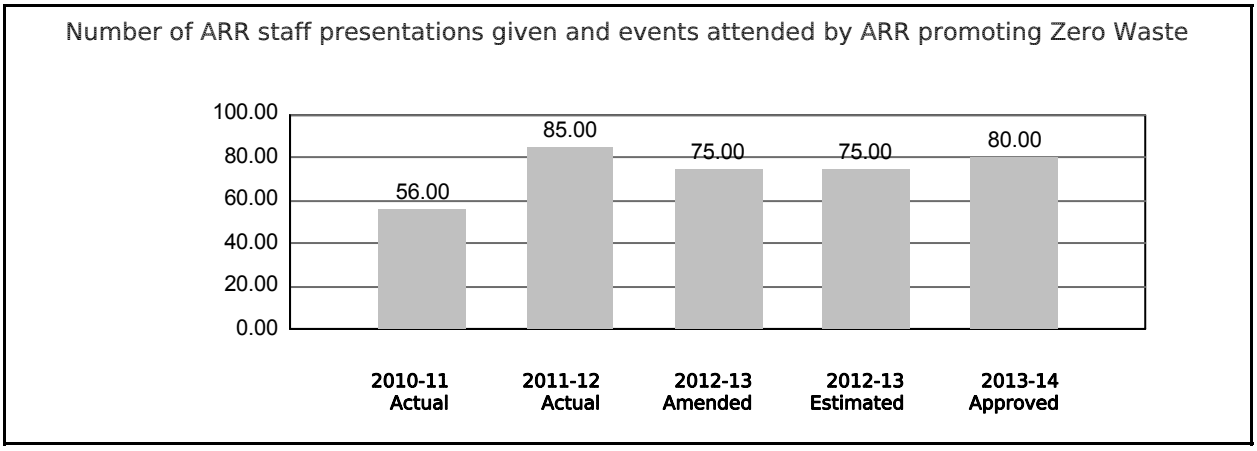
Donald Hardee, Division Manager, (512) 974-4345

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Waste Diversion
Activity: Zero Waste

The purpose of the Zero Waste activity is to implement Zero Waste-related incentive programs, provide education and outreach, develop and implement ordinances to achieve Zero Waste and perform long-range strategic planning in conjunction with the Austin Resource Recovery Master Plan and the City's climate protection goals.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	1,083,703	1,715,662	4,369,771	3,093,561	2,687,117
Total Requirements	$1,083,703	$1,715,662	$4,369,771	$3,093,561	$2,687,117
Full-Time Equivalents					
Austin Resource Recovery Fund	10.00	12.34	14.34	14.34	14.33
Total FTEs	10.00	12.34	14.34	14.34	14.33
Performance Measures					
Number of ARR staff presentations given and events attended by ARR promoting Zero Waste	56	85	75	75	80
Number of customers that completed the backyard composting rebate program	New Meas	817	800	750	1,000
Percent of materials diverted at City sponsored events where ARR monitored collection	New Meas	54.99	45	30	50
Total number of contacts through presentations given and events attended promoting Zero Waste	***11,577***	***12,445***	***12,000***	***8,000***	***12,000***

Services

Zero Waste program and ordinance development; Zero Waste education, training and outreach; Waste reduction/diversion planning assistance for special events and businesses.

Contact

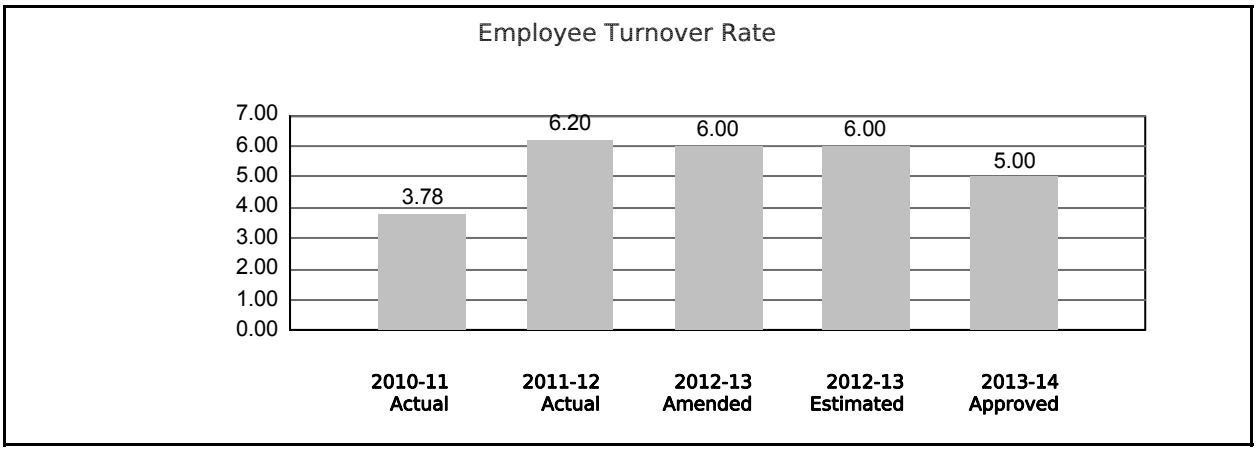
Jessica King, Division Manager, 512-974-7678

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	5,097,574	5,967,595	8,238,028	6,453,437	7,525,676
Expense Refunds	70	230	0	6,407	0
Total Requirements	$5,097,644	$5,967,825	$8,238,028	$6,459,844	$7,525,676
Full-Time Equivalents					
Austin Resource Recovery Fund	37.92	37.58	43.66	43.66	45.84
Total FTEs	37.92	37.58	43.66	43.66	45.84
Performance Measures					
Average Annual Carbon Footprint	9,374	9,405	7,267	9,405	5,766
Average pounds of curbside collection (brush, bulk, trash, recycling) per customer account per pickup	New Meas	New Meas	New Meas	New Meas	46.47
Employee Turnover Rate	3.78	6.20	6	6	5
Lost Time Injury Rate Per the Equivalent of 100 Employees	***0.82***	***2.21***	***0***	***3.40***	***0***
Number of employee injuries that require medical treatment	78	80	0	85	80
Sick leave hours used per 1,000 hours	34.82	34.74	35	35.35	35

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Contact

Chad Presley, Chief Administrative Officer, 512-974-9233

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Resource Recovery Fund	27,393,143	30,026,496	22,242,995	22,231,916	23,142,604
Total Requirements	$27,393,143	$30,026,496	$22,242,995	$22,231,916	$23,142,604

Contact

Jessica Edwards, Financial Manager, 512-974-1960

Austin Resource Recovery - 2013-14

Austin Resource Recovery Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
COLLECTION SERVICES										
Bulk Collection	$1,918,029	22.80	$1,992,171	23.30	$3,113,571	31.30	$2,871,784	31.30	$3,157,310	30.30
Organics Collection and Processing	$4,528,851	53.30	$4,605,847	53.55	$5,560,454	52.55	$5,409,987	52.55	$5,401,168	51.05
Recycling Collection	$4,886,347	51.35	$9,342,480	55.10	$11,186,447	54.10	$10,115,057	54.10	$10,677,336	56.60
Trash Collection	$12,001,977	101.30	$12,639,019	100.80	$13,724,328	100.80	$13,386,077	100.80	$14,063,366	101.80
Subtotal	**$23,335,204**	**228.75**	**$28,579,518**	**232.75**	**$33,584,800**	**238.75**	**$31,782,905**	**238.75**	**$33,299,180**	**239.75**
LANDFILL CLOSURE										
Landfill Closure and Post Closure Care	$6,947	4.25	$90,219	4.25	$917,722	4.25	$835,677	4.25	$981,378	5.25
Subtotal	**$6,947**	**4.25**	**$90,219**	**4.25**	**$917,722**	**4.25**	**$835,677**	**4.25**	**$981,378**	**5.25**
LITTER ABATEMENT										
Litter Control	$3,249,761	34.50	$2,487,996	29.50	$2,789,567	27.00	$2,765,929	27.00	$2,941,541	27.00
Street Cleaning	$2,205,485	24.00	$2,369,313	24.00	$2,184,615	19.50	$2,168,126	19.50	$2,355,441	19.50
Subtotal	**$5,455,246**	**58.50**	**$4,857,309**	**53.50**	**$4,974,182**	**46.50**	**$4,934,055**	**46.50**	**$5,296,982**	**46.50**
OPERATIONS SUPPORT										
Operations Support Services	$4,159,933	29.58	$5,481,000	36.58	$4,608,556	36.67	$4,266,553	36.67	$4,283,574	36.83
Quality Assurance	$303,986	4.00	$542,671	7.00	$936,184	10.33	$777,066	10.33	$1,572,406	13.00
Subtotal	**$4,463,919**	**33.58**	**$6,023,672**	**43.58**	**$5,544,740**	**47.00**	**$5,043,619**	**47.00**	**$5,855,980**	**49.83**
WASTE DIVERSION										
Diversion Facilities	$5,812,478	19.00	$1,441,647	14.00	$2,074,471	13.50	$1,982,673	13.50	$1,870,631	13.50
Zero Waste	$1,083,703	10.00	$1,715,662	12.34	$4,369,771	14.34	$3,093,561	14.34	$2,687,117	14.33
Subtotal	**$6,896,180**	**29.00**	**$3,157,309**	**26.34**	**$6,444,242**	**27.84**	**$5,076,234**	**27.84**	**$4,557,748**	**27.83**
SUPPORT SERVICES										
Departmental Support Services	$5,097,574	37.92	$5,967,595	37.58	$8,238,028	43.66	$6,453,437	43.66	$7,525,676	45.84
Subtotal	**$5,097,574**	**37.92**	**$5,967,595**	**37.58**	**$8,238,028**	**43.66**	**$6,453,437**	**43.66**	**$7,525,676**	**45.84**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$9,186,428	0.00	$9,049,123	0.00	$649,239	0.00	$649,239	0.00	$5,391,151	0.00
Transfers	$18,206,715	0.00	$20,977,373	0.00	$21,593,756	0.00	$21,582,677	0.00	$17,751,453	0.00
Subtotal	**$27,393,143**	**0.00**	**$30,026,496**	**0.00**	**$22,242,995**	**0.00**	**$22,231,916**	**0.00**	**$23,142,604**	**0.00**
Total	**$72,648,213**	**392.00**	**$78,702,118**	**398.00**	**$81,946,709**	**408.00**	**$76,357,843**	**408.00**	**$80,659,548**	**415.00**

Austin Resource Recovery - 2013-14

Expense Refunds

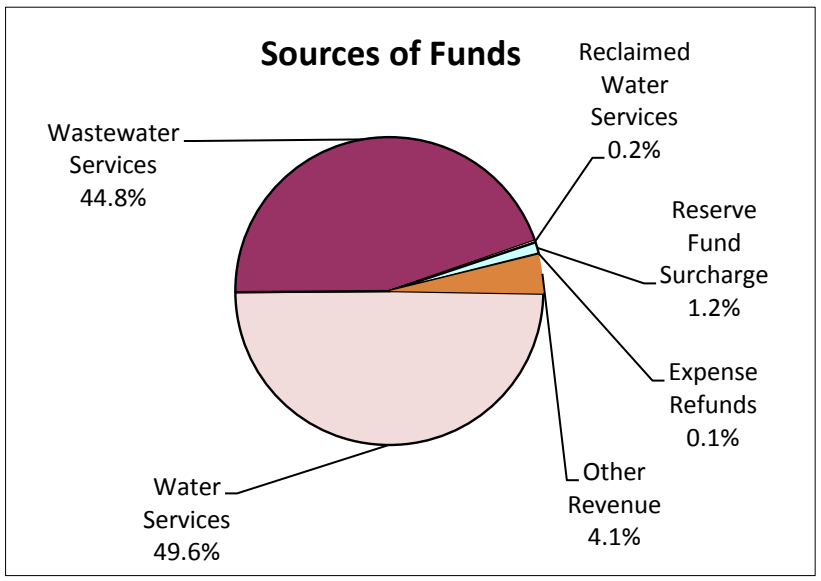
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
LANDFILL CLOSURE										
Landfill Closure and Post Closure Care	$811,156	0.00	$689,368	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$811,156**	**0.00**	**$689,368**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
WASTE DIVERSION										
Diversion Facilities	$357	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$357**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$70	0.00	$230	0.00	$0	0.00	$6,407	0.00	$0	0.00
Subtotal	**$70**	**0.00**	**$230**	**0.00**	**$0**	**0.00**	**$6,407**	**0.00**	**$0**	**0.00**
Total	**$811,583**	**0.00**	**$689,598**	**0.00**	**$0**	**0.00**	**$6,407**	**0.00**	**$0**	**0.00**

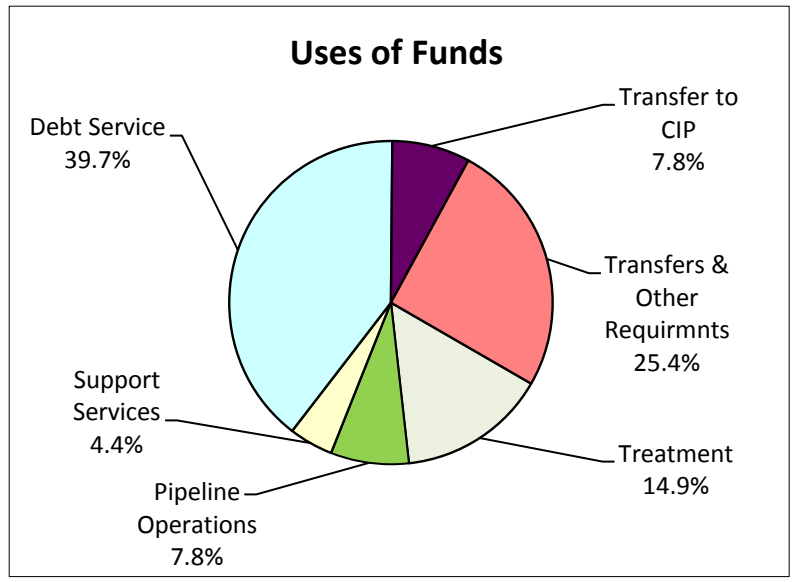
Austin Resource Recovery - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
WASTE DIVERSION										
Diversion Facilities	$3,883	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$3,883**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$3,883**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**

Austin Water Utility





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Austin Water Utility Fund					
Revenue	$439,812,711	$451,899,564	$506,898,540	$488,181,918	$531,248,766
Transfers In	$5,100,582	$4,600,582	$7,020,582	$7,020,582	$13,660,582
Requirements	$432,431,804	$456,731,105	$521,152,577	$516,169,577	$538,757,204
Full-Time Equivalents (FTEs)	1,070.10	1,069.10	1,094.10	1,094.10	1,157.35
Expense Refunds	$470,956	$524,152	$413,859	$454,707	$472,489
Total Budget	$432,902,760	$457,255,257	$521,566,436	$516,624,284	$539,229,693

Austin Water Utility
Organization by Program and Activity for 2014

Engineering Services

Collection Engineering
Distribution Engineering
Facility Engineering

Environmental Affairs & Conservation

Regulatory Support
Special Services
Water Conservation
Wildland Conservation

One Stop Shop

Inspection, Review, and Support

Pipeline Operations

Collection System Services
Construction and Rehabilitation Services
Distribution System Maintenance
Management Services
Water Meter Operations

Reclaimed Water Services

Reclaimed Water Services Support

Treatment

Process Engineering
Treatment O&M Support
Wastewater Operations
Water Operations

Water Resources Management

Infrastructure Management
Pipeline Engineering
Systems Planning
Utility Development Services

Support Services

Departmental Support Services

Transfers & Other Requirements

Debt Interest and Commission
Debt Transfers
Interfund Transfers
Other Requirements

Austin Water Utility
Mission and Goals for 2014

Mission

The mission of the Austin Water Utility is to provide safe, reliable and high quality water services to our customers so that all community needs for water are met.

Goals

Strengthen customer value and stakeholder relationships:

- Minimize loss of water. Maintain real loss volume of treated drinking water below 10%.
- Reduce customer service complaints. Keep customer complaint rate below 1%.
- Improve customer confidence. Increase customer satisfaction survey results to an average of 75%.

Protect the environment through sustainable practices:

- Reduce greenhouse gas emissions through the City's Climate Protection Plan. Maintain average annual carbon footprint below target of 6,347.
- Reduce combined single-family and multi-family water consumption per capita per day. Work to reduce per capita daily combined residential water consumption to 86 gallons.
- Reduce growth of non-residential potable water demand relative to projection. Work to reduce water consumption per capita per day to 140 gallons.

Protect the public health and safety by providing high quality water services:

- Maintain quality of water and wastewater system. Maintain zero notices of violations or enforcement actions.
- Reduce the number and volume of Sanitary Sewer Overflows. Keep number of reported wastewater repeat overflows per 100 miles of sewer lines below 1.
- Improve pressure, capacity, velocity, fire protection, and valve shutout capability within water distribution system. Keep peak day water usage as a percentage of water treatment system capacity at 80%.

Maintain strong financial position to ensure improved cost structure and competitive rates:

- Maximize utility revenue from all available sources. Keep dollar amount of revenue recovery from accounts with meter problems, needing wastewater averaging rate changes, or leak and other adjustments above 3 million dollars.
- Reduce operations and maintenance costs. Keep O&M spending to 98% of budget.
- Minimize utility debt. Keep percentage of cash contributed to CIP above 20%.

Optimize life cycle cost of existing and future assets:

- Improve effectiveness and efficiency of Capital Improvement Program project delivery. Maintain CIP funds spent compared to budget at 90%.
- Achieve approved service levels at optimal life cycle costs, minimal environmental impact and maximized social value. Reduce kWh per MG across entire utility to 2,475 target.

Austin Water Utility

Message from the Director

The Austin Water Utility (AWU) provides retail water and wastewater services to a population of approximately 900,000 inside and outside the city limits. AWU also provides wholesale services to about twenty customers, including the communities of Rollingwood, Sunset Valley, Manor, West Lake Hills, Village of San Leanna, two water control and improvement districts, seven municipal utility districts, and five water supply corporations and three private utilities. AWU draws water from the Colorado River into two water treatment plants that have a combined maximum capacity of 285 million gallons per day. Drinking water is pumped from the plants into Austin's water distribution system, which has a total reservoir storage capacity of approximately 167 million gallons. AWU also operates a collection system that brings wastewater to two major treatment plants where it is treated before being returned to the Colorado River. A biosolids facility at Hornsby Bend receives sludge generated by the treatment processes at AWU's wastewater plants and uses it to create compost. This facility has gained national recognition for its management of the waterways and lands, leading to its recognition as a national birding sanctuary. In addition, AWU manages the City's wildlands and Balcones Canyonlands Preserve (BCP), which conserve habitat for endangered species. AWU also promotes water conservation through educational and incentive programs.

Renewing Austin Program

Austin Water accomplishments and awards in 2013 include:

- Watermark Awards for Water Conservation Marketing Communications Campaign
- Water Treatment Plant 4 construction project reached one million man-hours without a lost-time incident
- Austin Water and The University of Texas completed the connections linking one of the University's chilling stations to Austin Water's reclaimed water system
- Ribbon cutting on Downtown Wastewater Tunnel Project
- Implemented restructured water rates based on recommendations of the Joint Committee on Austin Water's Financial Plan

Reliable water and wastewater services are essential to the health and welfare of the community, and continued investment in the utility system is a prerequisite for economic growth and prosperity in the future. Austin Water has been recognized for the excellence of utility services and management practices, but the Utility faces important challenges in continuing to serve the community. These challenges include financial stability, staffing to address core service functions, implementation of our capital improvement program, and the revenue and cost impacts as a result of increased water conservation awareness.

The AWU is confident that we will meet all of the challenges we face. We continue to be a leader in our industry and will adapt to changing conditions. Our vision is to be recognized as the best water utility in the nation, in a city that is the best managed city in the nation. Our team is committed to achieving these lofty goals, while providing safe, reliable, and high quality water services to our customers.

Greg Meszaros, Director
Austin Water Utility

Budget Highlights

Ullrich Water Treatment Plant

The FY 2013-14 Budget for the AWU addresses major operating and capital improvement issues while allowing the utility to continue to provide high quality services. The Utility continues to focus on a reliable water supply, quality customer service, and appropriate investment in infrastructure while minimizing rate increases. However, the next fiscal year continues to present challenges for the Utility in addressing revenue volatility due to extreme weather patterns and the recent success of water conservation initiatives.

The projected revenue increase needed to cover operating requirements, debt service, and transfers out is higher than projected increases in base revenues, necessitating increases in water, wastewater, and reclaimed water rates. The FY 2013-14 Budget projects total available funds of $544.9 million and total requirements of $538.8 million.

Revenue

According to the Lone Star Sierra Club, the City of Austin has one of the most aggressive water conservation programs in Texas, a direct result of AWU's desire, and the nation, in innovative ways to sustain our natural resources. Water conservation initiatives could prolong the "trigger" to purchase additional water under the existing Lower Colorado River Authority (LCRA) supply agreement and defer the need to expand capital infrastructure in the long term, a goal the Utility genuinely supports. However, more than 80% of the Utility's costs are fixed and conservation activities create revenue volatility that is unsustainable in the short term.

For FY 2013-14, the Utility is projecting an increase in revenue and transfers in of $49.7 million or 10.0%, from $495.2 million in the current year estimate to $544.9 million. The increase is the result of the projected growth in customers and the proposed system-wide rate increase. The revenue projections are based on the average consumption per account over the past five years. The assumptions from the Water Conservation 140 Gallons per capita per day plan are also included in the projections. In FY 2010-11 the city of Austin experienced the worst one-year drought on record. FY 2010-11 was also the hottest summer ever recorded in the state of Texas. The drought has persisted and is estimated to continue throughout the remainder of FY 2012-13. AWU's financial forecast assumes the Stage 2 mandatory water restrictions implemented in September 2011 will continue through 2014 in order to allow the lake levels to increase.

Rates

In FY 2013-14 the projected revenue increase needed to cover operating requirements, debt service, and transfers out is higher than projected increases in base revenues from system growth, necessitating increases in water, wastewater and reclaimed water rates. Therefore, a 7.4% rate revenue increase for water service, a 2.3% rate revenue increase for wastewater service, and a 16.5% rate revenue increase for reclaimed water for a combined rate revenue increase of 4.9% are included in Budget.

The Water Reserve Fund volumetric surcharge is projected to increase from $0.12 per 1,000 gallons in FY 2012-13 to $0.15 per 1,000 gallons in FY 2013-14. As a result of the surcharge, AWU projects collection of $6.6 million in Surcharge Revenue.

AWU also proposes a transfer of $1.5 million in available operating funds to the Reserve Fund. The total transfers to the Reserve Fund are budgeted at $8.1 million.

The table below reflects the estimated average residential customer annualized bill impact for FY 2013-14. The FY 2012-13 versus FY 2013-14 rate comparison is based on an average residential customer using 8,000 gallons of water and 4,700 gallons of wastewater per month with a 5/8" meter. In addition, the water service rate includes a 1% transition to cost of service for the residential customer class. City Council approved a Cost of Service recommendation in FY 2009-10 to transition the residential class to the actual cost of service over a 5 – 7 year period.

WTP4 Raw Water Tunnel

Average FY 2013-14 Residential Customer Bill Impact

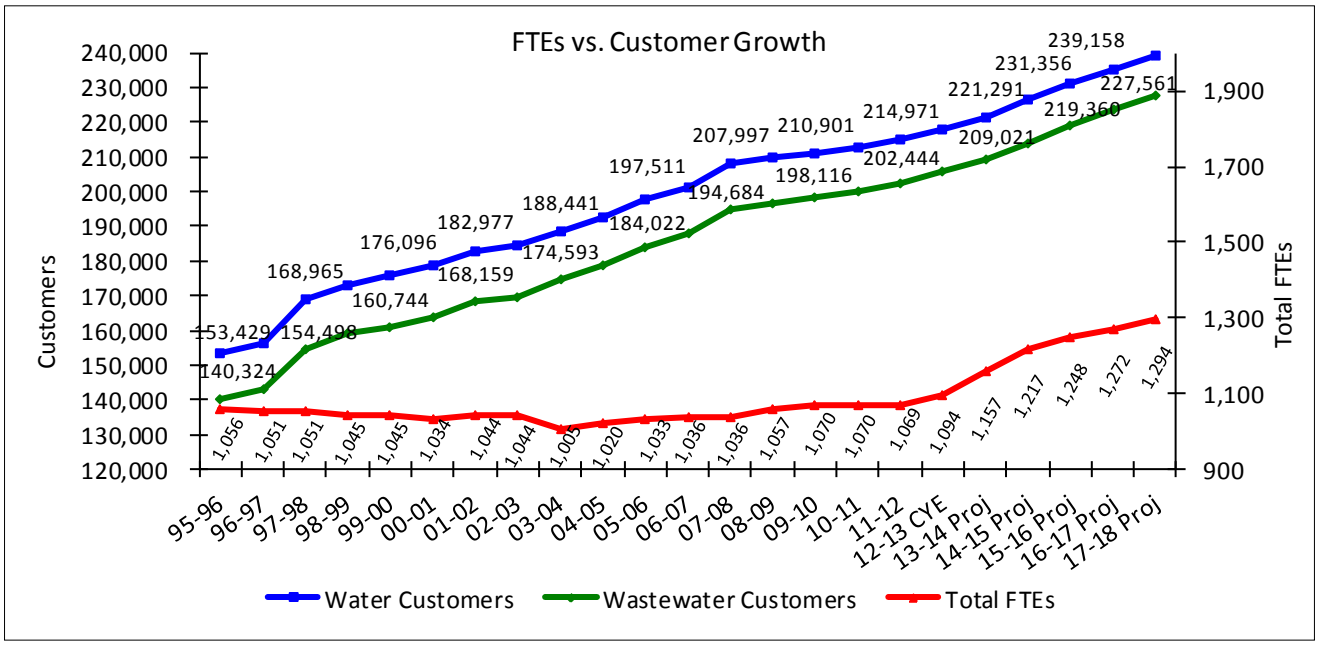
	Current 2013 Rates	Approved 2014 Rates	$ Variance	% Variance
Water Service	$40.54	$45.52	$4.98	12.3%
Wastewater Service	$42.70	$42.78	$0.08	0.2%
Total Revenue	$83.24	$88.30	$5.06	6.1%

Notes:

1. Bills based on 8,000 gallons water usage and 4,700 gallons wastewater discharge
2. The Water Service bill impact includes a 1% transition to cost of service and the Reserve Fund Surcharge

Staffing Plan

The FY 2013-14 Budget includes 63.25 new full-time equivalents (FTE) as part of an overall strategic plan to meet basic core services while continuing to incorporate and integrate environmental consciousness and sustainability into all Utility operations. The plan addresses a long-term trend in which Austin Water has added thousands of new customers, hundreds of miles of water and wastewater pipes, and many new water and wastewater facilities while adding almost no new



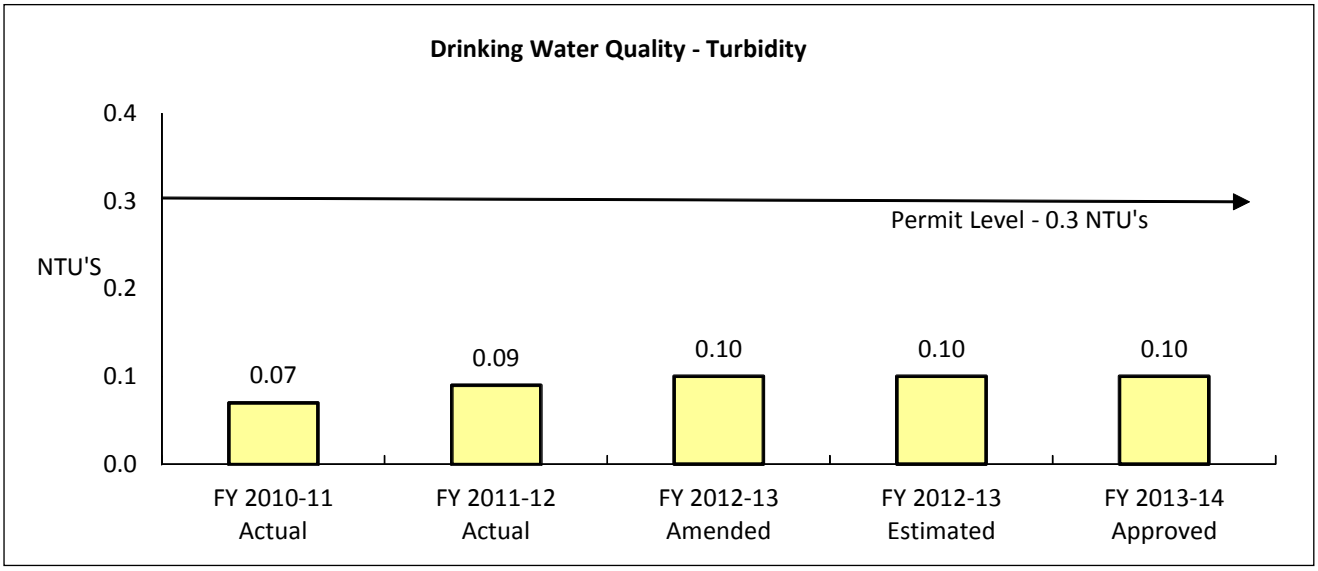
employees. As shown in the chart above, in 1996 Austin Water had 153,000 water customers and 1,056 employees. Today the Utility has about 217,900 water customers, but only 1,094 employees. During that period, the number of customers increased by 42.4%, while the number of employees increased by only 3.6%.

In FY 2012-13, AWU conducted a gap analysis to determine where the greatest need for staffing existed. A 5-year staffing plan was then designed to systematically address the staffing shortage in order of criticality. Over the next 5 years the Utility plans to add 200 FTEs, starting with the following 63.25 in FY 2013-14:

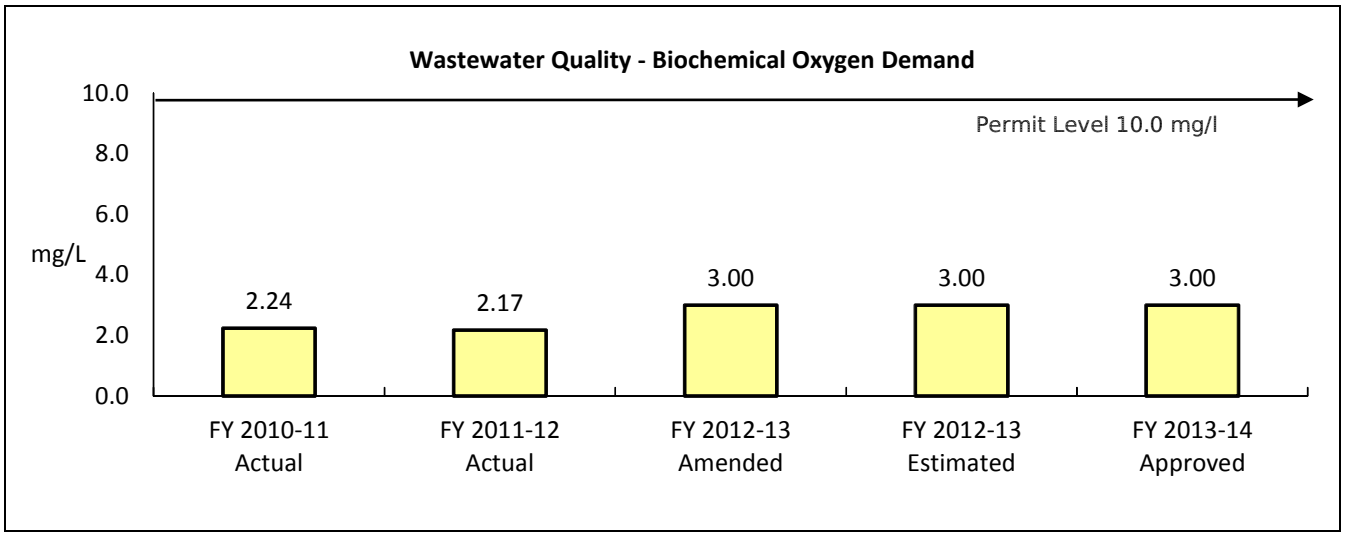
- 22 new FTEs to provide services related to new facilities including Water Treatment Plant #4, the annexations of River Place and Lost Creek, and new lift stations, pump stations and remote facilities.
- 9 new FTEs to support public health and safety initiatives for the water wells ordinance, hazardous waste management, safety and technical training and water quality testing.
- 16 new FTEs to enhance asset management through the valve exercising program, preventive maintenance on equipment, building maintenance, security for facilities and supervisory control and data acquisition.
- 6 new FTEs to address industry best practices including environmental conservation, operational optimization and strategic planning.
- 10.25 new FTEs to address administrative efficiency in contract compliance, records management, information technology, administrative support, human resources development, and financial management.

Key Performance Indicators

The following graphs indicate the anticipated impacts of the Budget on key indicators. Both water and wastewater qualities exceed state standards.



One way of assessing drinking water quality is to examine its turbidity, or the relative clarity of a liquid. Turbidity is measured in Nephelometric Turbidity Units (NTU) and it is an excellent measure of plant optimization to ensure maximum public health protection. NTUs of 1.0 or less generally are not detected by the naked eye. Per the Safe Water Drinking Act, the permit level for drinking water Turbidity is less than 0.3 NTUs 95% of the time.

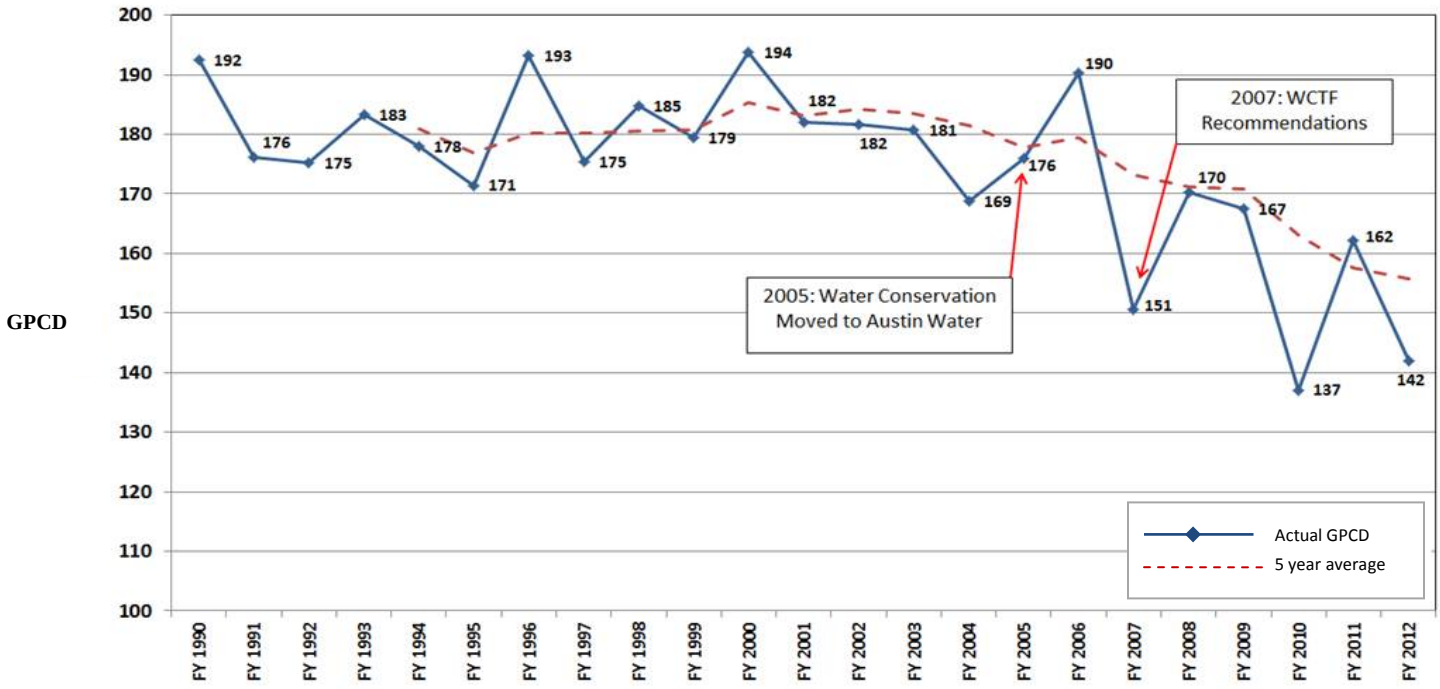


Similarly, the quality level of treated wastewater effluent is assessed by comparing the actual level of Biochemical Oxygen Demand (BOD), in milligrams per liter, to the permitted level mandated by the Environmental Protection Agency (EPA) and the Texas Commission on Environmental Quality (TCEQ). In 2007, there was a change in the reporting for BOD in order to be in compliance with EPA parameters based on Quality Assurance/Quality Control (QA/QC). Values less than 2.00 are considered less reliable due to the accuracy of the tests. Therefore, values less than 2 will be reported as < 2.00 mg/L. Austin's wastewater treatment measures have historically been well below the permitted level of 10.00 mg/L.

Water Conservation

Continuing initiatives in the Water Conservation program for FY 2013-14 include partnerships with Austin Energy to assist with water-saving repairs in low-income homes and multifamily properties, as well as incentives for outdoor water use reduction and commercial equipment upgrades. The 2007 Water Conservation Task Force (WCTF) total water use recommendation was at 151 gallons per capita per day (GPCD). The FY 2011-12 actuals were below the goal at 142 GPCD and for FY 2013-14 is projected to be at 140 GPCD. Austin Water's long-range conservation efforts preserve environmental flows in the Colorado River and delay additional water supply costs, with the Council-adopted goal of lowering total water use to 140 gallons per capita per day by 2020. The FY 2013-14 budget also anticipates continued drought conditions in Central Texas, with additional resources added for outreach and enforcement of watering restrictions. Austin Water is well-positioned for any potential mandatory curtailment, having used less water in FY 2011-12 than would have been allotted by LCRA under pro-rata conditions, as shown in the following graph.

Austin Gallons per Capita Per Day from 1990 to 2012



Capital Budget

The Capital Improvement Program (CIP) provides funding for capital projects necessary to serve new growth, ensure system reliability, comply with regulatory requirements, and accommodate roadway improvements in our service area. With an estimated $3.2 billion in fixed assets, AWU is a very capital-intensive enterprise, which requires continuous investment in above and below ground infrastructure. The 5-year CIP spending plan for FY 2014-18 is $985.7 million. AWU has carefully evaluated each CIP project to determine the impact of any project reprioritizations. The five year CIP spending plan is designed to balance investments in rehabilitation and/or replacement projects to reduce risks associated with aging infrastructure with investments in major infrastructure system improvement projects to support growth and development. The proposed spending plan for FY 2013-14 is $237.3 million, or 24.1% of the 5-year spending plan with $81.3 million or 34.3% of that for WTP4 and the related Jollyville Transmission Main. However, only $3.0 million in new appropriations, which is for vehicle purchases, is being requested. This year's appropriations request is much less than previous years because of three factors. First, major on-going projects such as WTP4 received full appropriations in prior years. Secondly, the Utility has worked diligently the last three years to close completed projects and move remaining appropriation balances to other projects. Thirdly, a portion of appropriation allocated to the Wastewater Utility commercial paper fund is being relocated to the Wastewater Utility current revenue fund.

CIP expenditures are necessary to ensure the ongoing integrity of the City's water and wastewater systems. The program is financed largely by the issuance of short-term commercial paper that is later refinanced with long-term debt serviced by AWU's revenue. Additional funding is provided by transfers from operating accounts and subdivision fees. The FY 2013-14 Budget includes transfers of $42.2 million from the operating funds to the capital improvement program as cash funding of the projects to reduce issuance of additional debt.

Water Treatment Plant 4 Construction Site

Austin Water Utility
Significant Changes

Austin Water Utility Fund

Revenue Changes	Dollars
Increased revenue from Water Services due to customer growth and a 7.4% water rate revenue increase. The growth is tempered by the impact of Stage 2 Water restrictions and by the elimination of the Revenue Stability Fee.	$10,467,270
Increased revenue from Wastewater Services due to customer growth, a change to a 3-month wastewater average policy, and a 2.3% wastewater rate revenue increase.	$12,740,992
Decreased revenue from Reclaimed Water Services due to a decrease in reclaimed water use projections by UT Austin and commercial customers due to timing issues related to infrastructure improvement completion dates. The revenue loss is partially offset by a proposed 16.5% reclaimed water rate revenue increase.	($562,134)
Increased revenue from the Water Reserve Fund due to a full year of fee collection and a proposed volumetric rate increase from $0.12 (FY 2013) to $0.15 (FY 2014) per 1,000 gallons for all customer classes.	$2,742,576
Despite inflationary increases of 2% to most fees, reductions to new service connections and after hours turn-ons and a further decrease in interest rate assumption for FY 2013-14, result in a net decrease to miscellaneous revenue.	($1,038,478)
Transfers in from Capital Recovery Fees are increasing due to high impact fee collections in FY 2012-13 and anticipated high amounts to continue in FY 2013-14.	$4,800,000
Transfers in to the reclaimed Utility Fund from the Water and Wastewater Funds are increasing to match the growth in expenditures that are not recovered through reclaimed service revenue.	$1,840,000

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and decrease in City contributions for health insurance.		$1,808,290
Fleet fuel charges and fleet preventative maintenance costs decreased based on reduced department consumption and lower fuel prices.		($319,742)
Increase to City Administrative Support.		$844,684
Department Cost Drivers		
Vacancy savings increased by 1% on the dias.		($894,761)
Contract services such as janitorial, construction, security, and legal increased.		$1,081,451
Electric Services is included in the Budget with WTP4 being on line and with the new electric rate being effective.		$950,477
An increase in interdepartmental charges for Street Cut Repair and paving/restoration.		$2,670,697

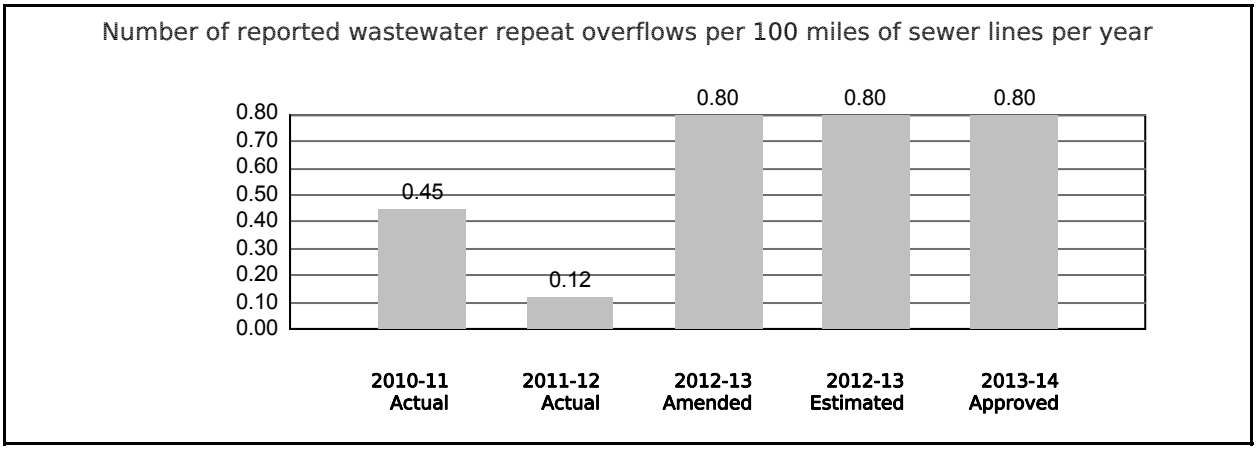
Expenditure Changes	FTEs	Dollars
Maintenance for electric motors, boilers, generator, equipment, grounds, buildings, pipelines as well as computer hardware and software.		$912,805
Grants program for the repair of identified defects in property owners' wastewater private laterals that connect to the City's wastewater system.		$500,000
A decrease is included in the Budget for 311 System Support due to an updated allocation method.		($729,024)
Interdepartmental transfer for Billing and Customer Care has a decrease due to an updated allocation methodology from Austin Energy.		($1,286,382)
Payments for Variable-Rate debts and the Commercial Paper administrative expenses transfering from CIP to operating budget.		$3,878,254
Debt Service requirements increased due to the net impact of changes to payment schedules for existing debt, new debt from the refunding of commercial paper, and projected savings from refunding of prior debt issues.		$10,804,090
Decrease in Commercial Paper Debt Service due to refunding timing and revised interest rate assumptions.		($237,639)
A decrease in GO Debt Service is also included in the Budget, due to the net impact of changes to payment schedules for existing debt and savings from reductions in vehicle purchases.		($538,087)
The Budget includes a decrease in the operating fund cash transfers to Water, Wastewater, and Reclaimed Water CIP funds.		($16,200,000)
An increase in the transfer to Reclaimed Water Fund from the Water and Wastewater Funds.		$1,840,000
An increase in the transfer to the Water Revenue Stability Reserve Fund.		$2,535,576
An increase to the General Fund transfer.		$3,360,834
An increase to the Sustainability fund transfer.		$41,179
An increase to the Economic Development Fund transfer.		$614,875
An decrease to the Environmental Remediation transfer.		($203,667)
A decrease to the Radio Communication transfer.		($105,819)
New Investments		
5 new FTEs to staff new facilities including annexations of River Place and Lost Creek, and new lift stations, pump stations and remote facilities.	5.00	$267,305
17 new FTEs for Water Treatment Plant #4 operations and maintenance.	17.00	$910,494
9 new FTEs to support public health and safety initiatives for the water wells ordinance, hazardous waste management, safety and technical training and water quality testing.	9.00	$581,447
16 new FTEs to enhance asset management for valve exercising program, preventive maintenance on equipment, building maintenance, security for facilities and SCADA.	16.00	$891,652
6 new FTEs to address industry best practices including environmental conservation, operational optimization and strategic planning.	6.00	$447,745

Expenditure Changes	FTEs	Dollars
10.25 new FTEs to address administrative efficiency including contract compliance, records management, information technology, administrative support, human resources, and financial management.	10.25	$587,930
Chemicals for the new WTP4, and magnesium hydroxide needed to increase pH and alkalanity in the South Austin and Walnut Creek Treatment Plants.		$2,297,193

Austin Water Utility
Budget Detail by Activity

Program: Engineering Services
Activity: Collection Engineering

To provide the necessary engineering, project management, and technical support to the Collection pipeline infrastructure in order to reduce wastewater overflows and to transport raw wastewater safely through the collection system to the treatment plants. This group now also does some water main work.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	4,432,584	4,244,276	5,183,301	4,876,929	5,570,980
Total Requirements	$4,432,584	$4,244,276	$5,183,301	$4,876,929	$5,570,980
Full-Time Equivalents					
Austin Water Utility Fund	26.50	26.50	25.00	25.00	25.00
Total FTEs	26.50	26.50	25.00	25.00	25.00
Performance Measures					
Number of permit-regulated SSO per 100 miles of wastewater mains	8.93	6.88	No Goal	7	7
Number of reported wastewater repeat overflows per 100 miles of sewer lines per year	***0.45***	***0.12***	***0.80***	***0.80***	***0.80***
Number of repeat SSOs per year	83	31	110	110	110
Number of linear feet of wastewater main replaced or rehabilitated	55,706	43,711	25,000	25,000	25,000
Total linear feet of deteriorated water mains rehabilitated or replaced	46,595	104,160	No Goal	100,000	100,000

Services

Engineering technical services for the Collection pipeline system, Design reviews and comments, Project management, Engineering consulting. Also for water mains.; Investigative research and reporting

Contact

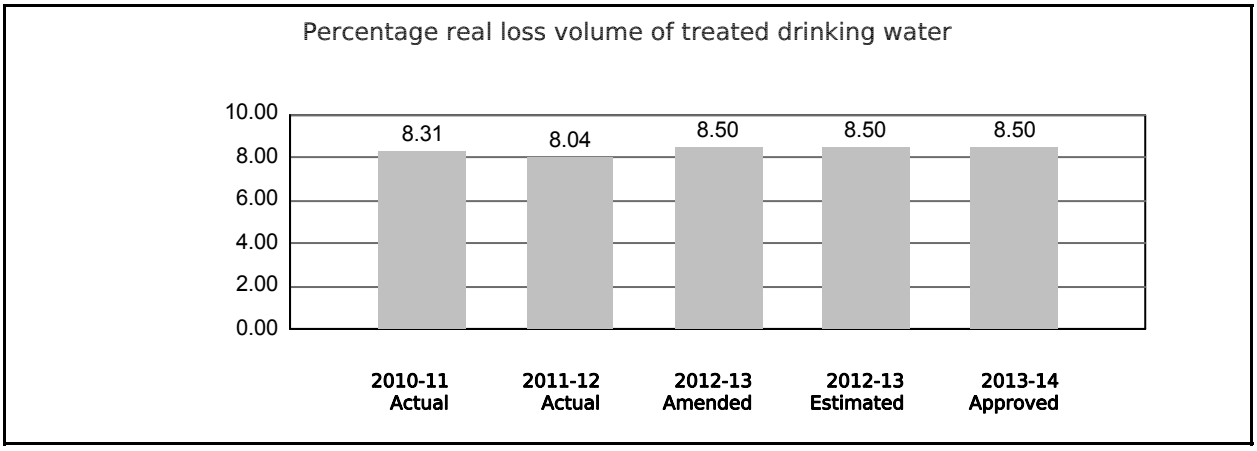
Steve Schrader, Manager, 512-972-2055

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Engineering Services
Activity: Distribution Engineering

To provide the necessary engineering, project management, and technical support to the Distribution pipeline and reclaimed water infrastructure and control systems in order to reduce water leaks and continuously deliver safe and adequate supplies of drinking water from the treatment plants to the customers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	1,122,708	1,291,041	2,309,229	1,719,886	2,231,156
Total Requirements	$1,122,708	$1,291,041	$2,309,229	$1,719,886	$2,231,156
Full-Time Equivalents					
Austin Water Utility Fund	7.50	7.50	9.00	9.00	9.00
Total FTEs	7.50	7.50	9.00	9.00	9.00
Performance Measures					
Linear feet of leak detection performed on large diameter water transmission lines	20,635	40,280	13,000	13,000	13,000
Percentage unavoidable real loss of treated water	3.31	2.70	2.70	2.70	2.70
Percentage real loss volume of treated drinking water	8.31	8.04	8.50	8.50	8.50

Services

Engineering technical services for the Distribution pipeline and reclaimed water systems, Design reviews and comments, Project management, Engineering consulting; Engineering services for the Distribution system and reclaimed water program; Investigative research and reporting

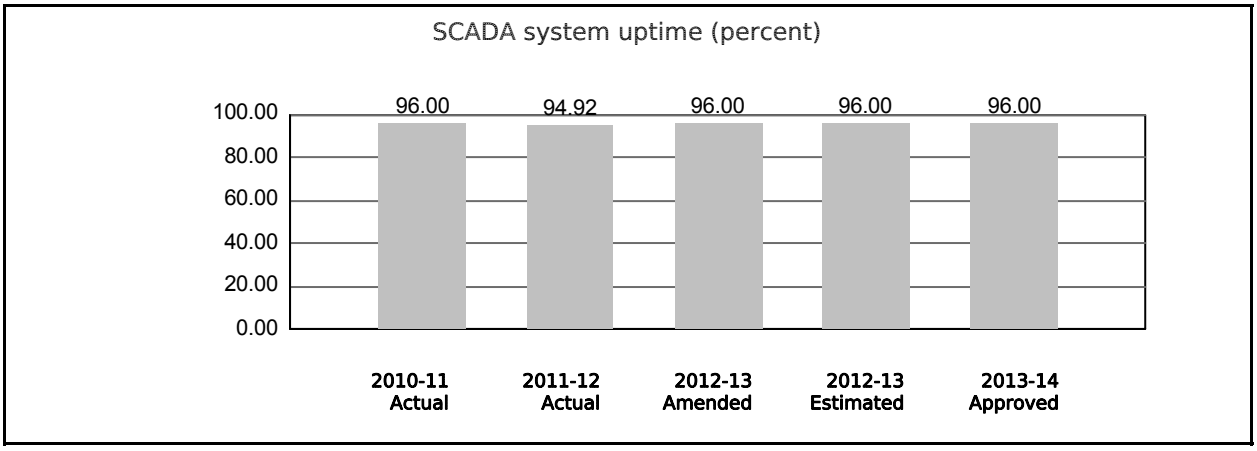
Contact

Mark Dollins, Manager, 512-972-1028

Austin Water Utility
Budget Detail by Activity

Program: Engineering Services
Activity: Facility Engineering

To provide the necessary engineering, project management, and technical support for the Utility's treatment plants in order to meet community water needs, regulatory requirements, operate plant control systems to treat wastewater, manage biosolids, and safely discharge the effluent.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	2,583,554	2,818,823	3,279,502	3,395,418	3,537,905
Total Requirements	$2,583,554	$2,818,823	$3,279,502	$3,395,418	$3,537,905
Full-Time Equivalents					
Austin Water Utility Fund	28.00	28.00	27.00	27.00	29.00
Total FTEs	28.00	28.00	27.00	27.00	29.00
Performance Measures					
Percent of completion (water plant 4)	16.20	47.40	55	55	90
SCADA system uptime (percent)	96	94.92	96	96	96

Services

Project management and coordination for water and wastewater treatment plants; Engineering technical services for water and wastewater treatment plant processes and equipment systems; Design Reviews and comments for water and wastewater treatment plant engineering projects; Process trouble shooting; SCADA program administration; SCADA technical/ engineering services for water treatment plant control systems; Investigative research; Reporting; Dillo Dirt Outlet; SCADA technical/engineering services for wastewater treatment plant control systems; Investigative research

Contact

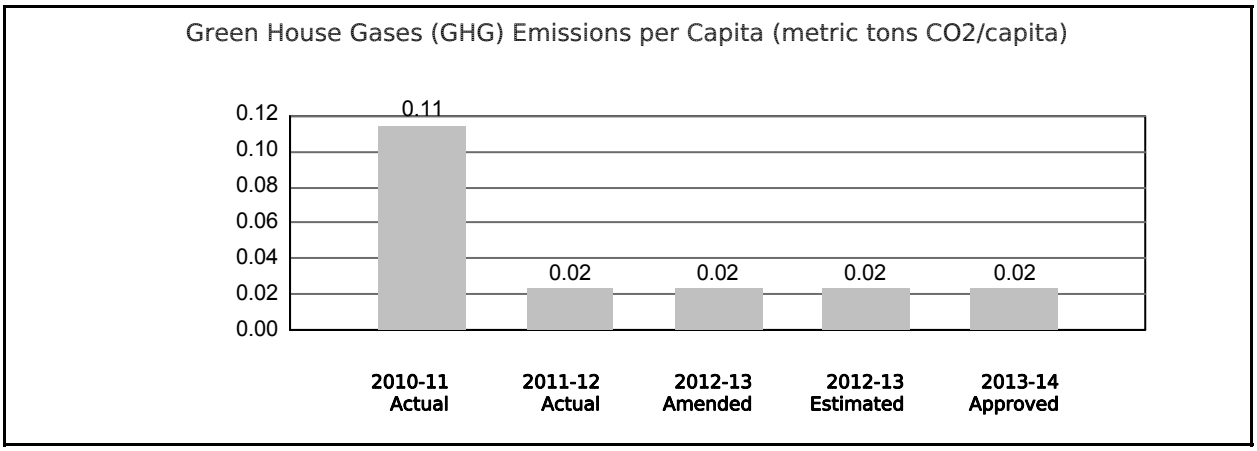
Kevin Critendon, Manager, 512-972-0239

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Environmental Affairs & Conservation
Activity: Regulatory Support

To track proposed and enacted rules and regulations and provide information to Utility management in order to allow the Utility to be proactive in its regulatory compliance.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	1,162,030	1,076,124	1,302,132	1,325,692	1,234,670
Total Requirements	$1,162,030	$1,076,125	$1,302,132	$1,325,692	$1,234,670
Full-Time Equivalents					
Austin Water Utility Fund	10.00	10.00	11.00	11.00	11.00
Total FTEs	10.00	10.00	11.00	11.00	11.00
Performance Measures					
Green House Gases (GHG) Emissions per Capita (metric tons CO2/capita)	0.11	0.02	0.02	0.02	0.02
Percent of samples with chlorine residuals less than 0.5 mg/l	0.27	0.32	3	3	3
Utility-wide electricity use kWh per million gallons (kWh/MG)	2,445	2,289	2,475	2,475	2,475

Services

Liaison with State and Federal regulators; State legislation monitoring; Water and wastewater treatment alternatives and methods research; Compliance reporting

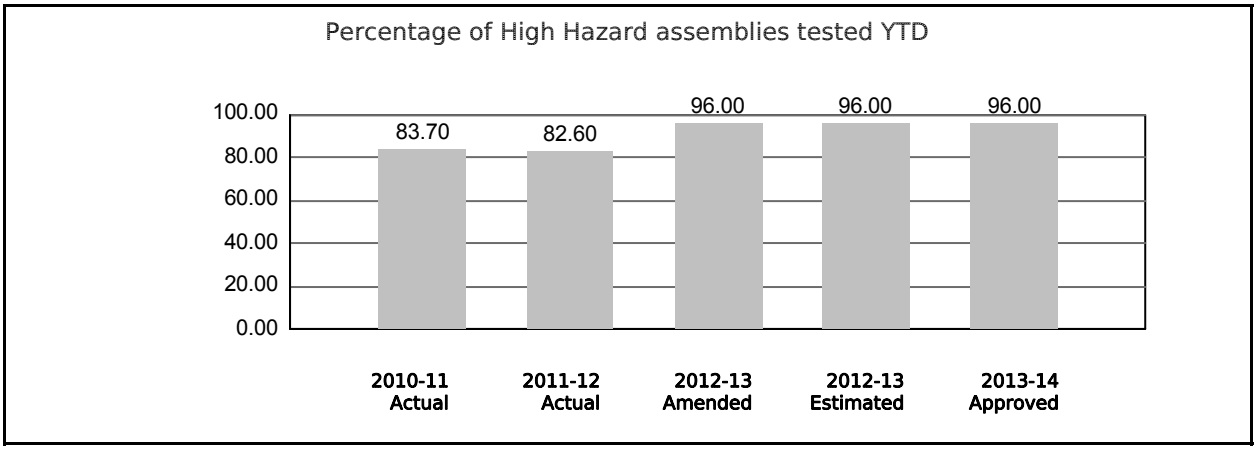
Contact

Raj Bhattarai, Manager, 512-972-0075

Austin Water Utility
Budget Detail by Activity

Program: Environmental Affairs & Conservation
Activity: Special Services

To provide timely water quality surveys/investigations, backflow assembly testing, and private fire hydrant maintenance for customers in order to reduce the probability of a backflow incident and to control pollutant levels being discharged to the wastewater collection system so that pollutants do not affect worker health and safety, pass through or interfere with treatment plants, cause permit violations or keep biosolids from beneficial reuse.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	2,072,769	2,071,137	2,382,534	2,509,793	2,676,789
Expense Refunds	70	0	0	0	0
Total Requirements	$2,072,839	$2,071,137	$2,382,534	$2,509,793	$2,676,789
Full-Time Equivalents					
Austin Water Utility Fund	26.00	26.00	26.00	26.00	31.30
Total FTEs	26.00	26.00	26.00	26.00	31.30
Performance Measures					
Percentage of High Hazard assemblies tested YTD	83.70	82.60	96	96	96
Percentage of industrial users with surcharges assessed	98.70	98.70	98	98	98

Services

Water Quality surveys/investigations; Backflow assembly testing; Private fire hydrant maintenance; Pretreatment Ordinance enforcement; Regulation of Sanitary sewer industrial users; Review of Site plans and pretreatment design plans and specifications; Implementation of pretreatment and interlocal agreements with other political subdivisions

Contact

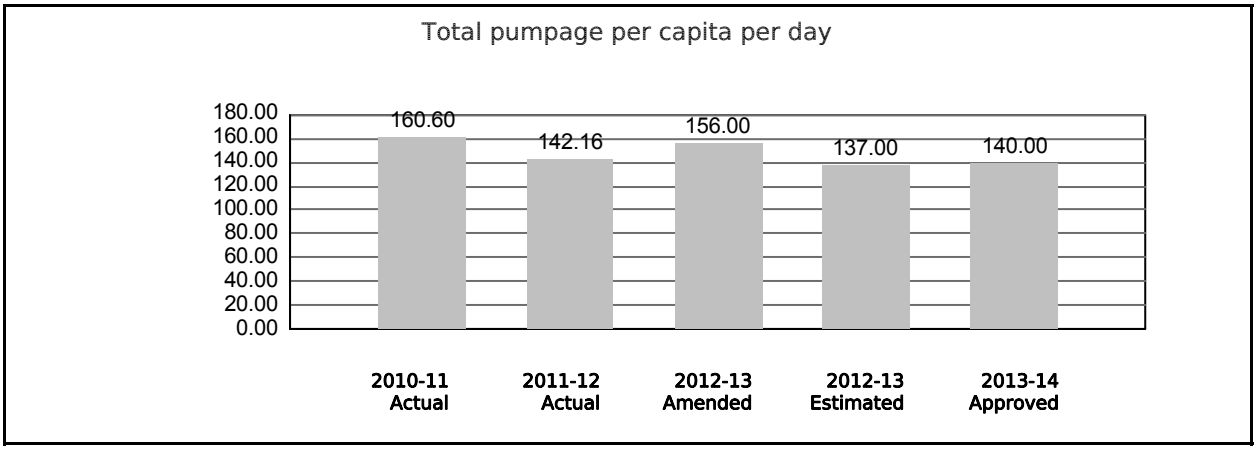
Antonio Canales, Manager, 512-972-1060

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Environmental Affairs & Conservation
Activity: Water Conservation

To provide conservation services to Austin water customers to reduce water usage in order to slow the increase in peak day demand and defer the start date of water payments to the LCRA. To reduce Austin's peak day water use by 1% per year until 2017 through conservation and reuse.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	4,604,385	4,347,156	6,526,427	4,559,724	6,090,005
Expense Refunds	0	2,751	0	0	0
Total Requirements	$4,604,385	$4,349,908	$6,526,427	$4,559,724	$6,090,005
Full-Time Equivalents					
Austin Water Utility Fund	22.00	19.00	19.00	19.00	20.00
Total FTEs	22.00	19.00	19.00	19.00	20.00
Performance Measures					
Gallons peak day saved through water conservation programs	782,073	463,246	620,000	620,000	620,000
Single-Family & Multi-Family Water Consumption per Capita per Day	96	84	86	86	86
Total pumpage per capita per day	***160.60***	***142.16***	***156***	***137***	***140***

Services
To implement Council's water conservation ordinance; Toilet retrofit program; Irrigation audits; Clothes washer rebates; Rainwater collection; ICI audits & rebates; Irrigation permitting & inspections

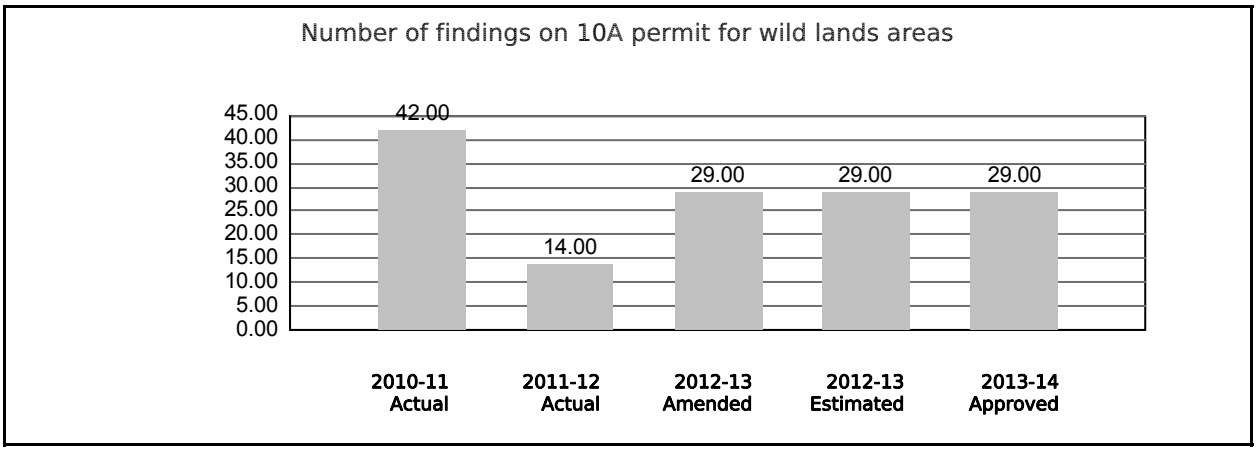
Contact
Drema Gross, Manager, 512-974-2787

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Environmental Affairs & Conservation
Activity: Wildland Conservation

To provide conservation and land management services to land purchased to preserve endangered species and sensitive watersheds in order to protect drinking water supplies.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	2,128,028	2,257,281	2,870,710	2,797,815	2,748,788
Expense Refunds	0	3,500	0	0	0
Total Requirements	$2,128,028	$2,260,781	$2,870,710	$2,797,815	$2,748,788
Full-Time Equivalents					
Austin Water Utility Fund	19.00	20.00	21.00	21.00	21.00
Total FTEs	19.00	20.00	21.00	21.00	21.00
Performance Measures					
Average cost per acre of land management for the Wildland Conservation Division	40.42	43.71	60	60	60
Number of public education and outreach events/programs conducted by the division	40	54	35	35	35
Number of Balcones Canyonlands Preserve (BCP) acres monitored for environmental quality, protected species health, and/or public access	New Meas	New Meas	New Meas	New Meas	15,000
Number of findings on 10A permit for wild lands areas	***42***	***14***	***29***	***29***	***29***

Services

Land management; Natural Resources Conservation; Endangered Species Protection

Contact

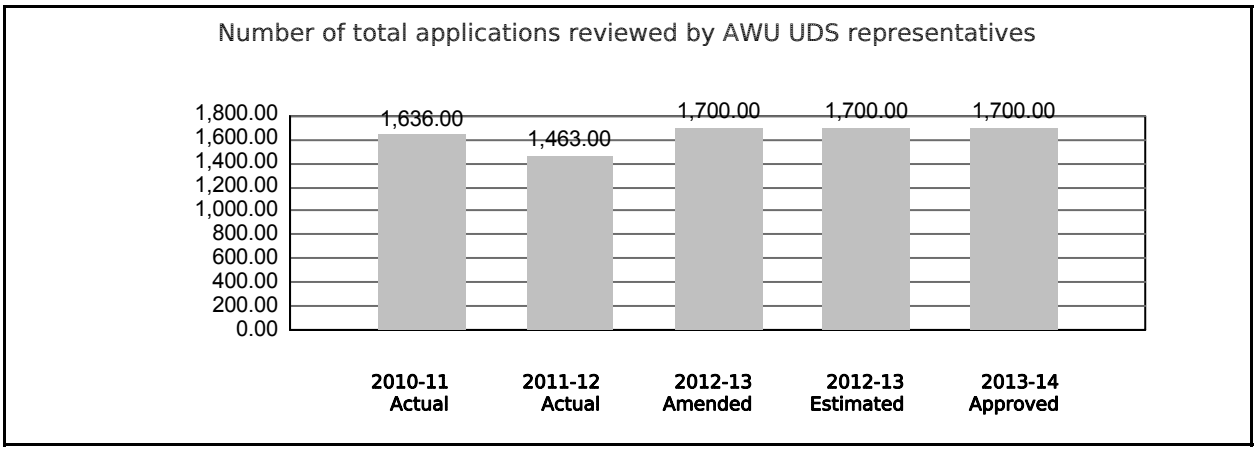
William Conrad, Manager, 512-263-6430

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	496,730	561,445	598,884	659,652	587,863
Total Requirements	$496,730	$561,445	$598,884	$659,652	$587,863
Full-Time Equivalents					
Austin Water Utility Fund	6.30	6.30	6.30	6.30	6.00
Total FTEs	6.30	6.30	6.30	6.30	6.00
Performance Measures					
Number of total applications reviewed by AWU UDS representatives	1,636	1,463	1,700	1,700	1,700
Number of customers served by AWU Pipeline Engineering representatives	1,291	1,108	1,700	1,700	1,700

Services

Commercial building plan review, Land use review, Decentralized collection system inspections, Taps permits, Industrial waste discharge permits, On-site sewage facility permits, Taps inspection, Site & Drop-ins inspection

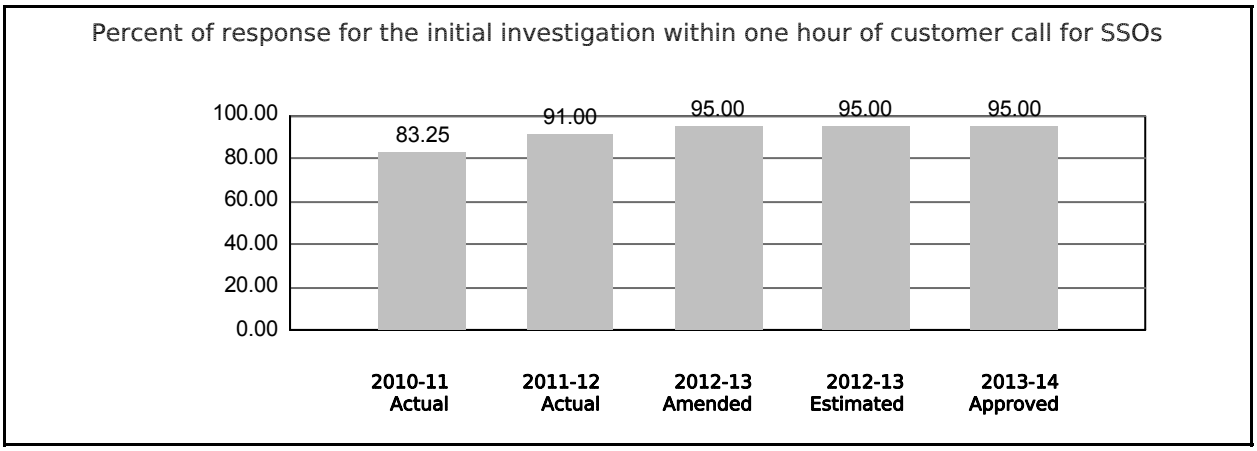
Contact

Kathi Flowers, Manager, 972-0213

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Collection System Services

To provide comprehensive operation, maintenance and repair of the Collection System Infrastructure in order to reduce overflows and to provide flow meter and maintenance services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	10,344,397	10,780,012	12,264,066	13,138,056	13,277,598
Total Requirements	$10,344,397	$10,780,012	$12,264,066	$13,138,056	$13,277,598
Full-Time Equivalents					
Austin Water Utility Fund	119.00	116.00	115.00	115.00	116.00
Total FTEs	119.00	116.00	115.00	115.00	116.00
Performance Measures					
Number of linear feet of wastewater main TV'd	1,534,539	1,712,418	2,078,000	2,078,000	2,078,000
Number of linear feet of wastewater main cleaned	1,776,267	1,821,732	2,256,000	2,256,000	2,256,000
Percent of response for the initial investigation within one hour of customer call for SSOs	83.25	91	95	95	95

Services

TV inspection of Collection System; Overflow abatement; Line cleaning; Smoke Testing; Operation and Maintenance of Collection System Flow Meters; Perform Inflow and Infiltration studies of Collection System; Emergency Response Services; Manhole Inspection; New and Warranty Inspections, Emergency repairs of Sanitary Sewer Overflows (SSO), Special Billed SSO (SBSSOs) are caused by contractors and AWU special bills contractors for related costs.

Contact

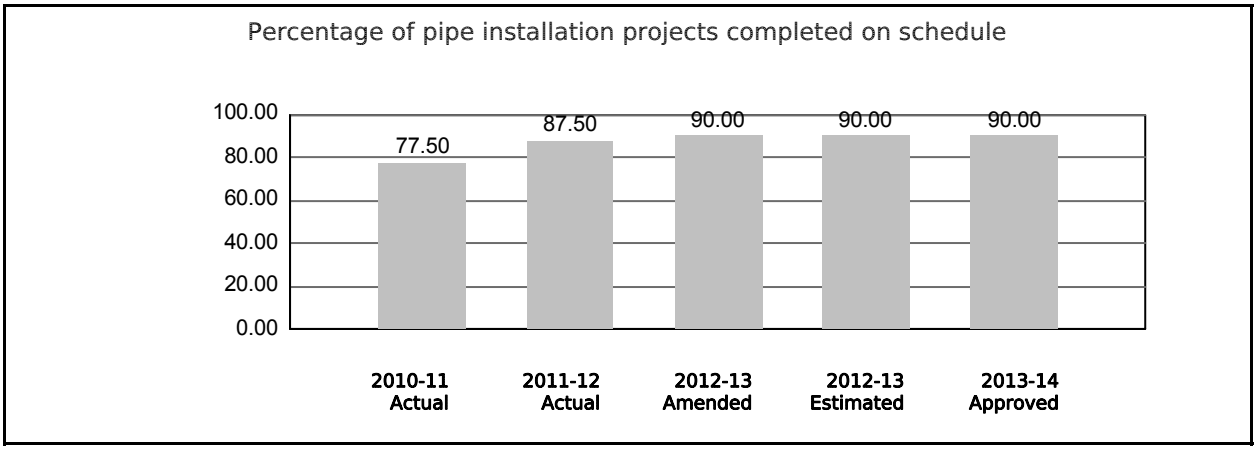
Rick Coronado, Assistant Director, 512-972-0127

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Construction and Rehabilitation Services

To provide construction/replacement and rehabilitation services of aging and failing wastewater infrastructure in order to prevent wastewater spills and to transport wastewater to the treatment facility. Also, to provide construction/replacement and rehabilitation of aging and failing water distribution mains, services, and appurtenances to assure safe and reliable drinking water, fire protection, and minimize water loss of treated drinking water.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	3,705,015	3,850,558	4,753,072	4,669,135	4,579,279
Expense Refunds	0	0	100	0	0
Total Requirements	$3,705,015	$3,850,558	$4,753,172	$4,669,135	$4,579,279
Full-Time Equivalents					
Austin Water Utility Fund	50.55	51.00	52.00	52.00	50.00
Total FTEs	50.55	51.00	52.00	52.00	50.00
Performance Measures					
Feet of pipe installed	15,712	11,073	18,000	15,000	15,000
Percentage of pipe installation projects completed on schedule	77.50	87.50	90	90	90

Services

Wastewater collection construction, rehabilitation, water distribution construction and rehabilitation; Initial response investigation of internal and external customer calls for service

Contact

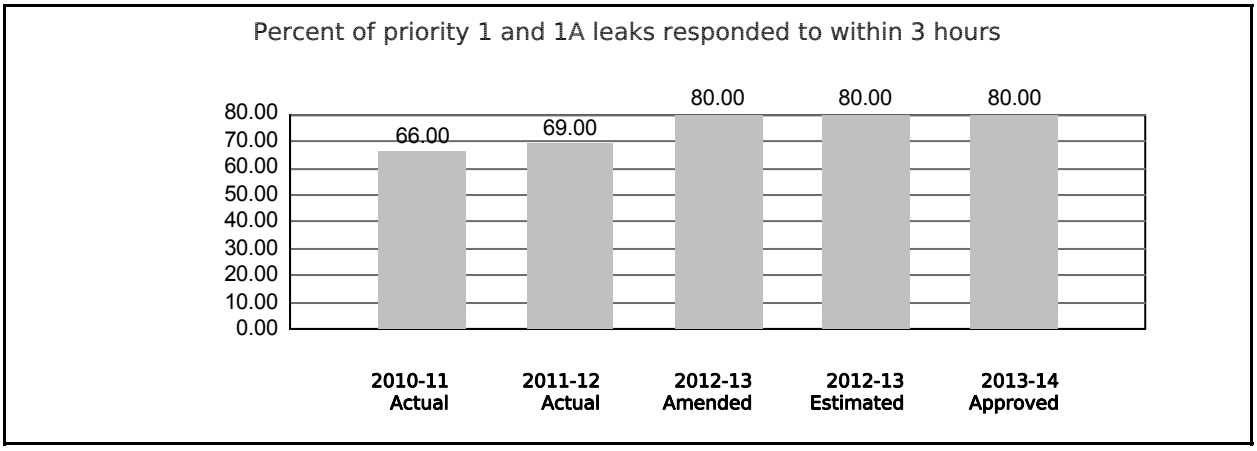
David Juarez, Assistant Director, 512-972-0191

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Distribution System Maintenance

To provide maintenance and repair services to the distribution pipeline infrastructure systems in order to continuously deliver water from the treatment facilities to the end user. To install, operate, repair and replace valves and fire hydrants within the distribution system in order to supply water for fire hydrants and customers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	13,025,352	14,507,056	13,779,960	15,676,815	15,754,631
Expense Refunds	0	0	500	0	0
Total Requirements	$13,025,352	$14,507,056	$13,780,460	$15,676,815	$15,754,631
Full-Time Equivalents					
Austin Water Utility Fund	92.75	94.30	93.30	93.30	98.30
Total FTEs	92.75	94.30	93.30	93.30	98.30
Performance Measures					
Fire hydrants inspected during calendar year	76	76.50	98	98	98
Number of water leaks repaired	6,221	5,754	3,600	3,600	3,600
Number of water main leaks per 100 miles of water main	19.46	15.08	14.80	14.80	14.80
Percent of priority 1 and 1A leaks responded to within 3 hours	***66***	***69***	***80***	***80***	***80***
Percent of out of service hydrants back in service within 14 days	52.75	78.50	90	90	90
Percent of out of service valves back in service within 14 days	32.25	34.25	90	90	90

Services

To provide water distribution pipeline system operation, maintenance, and repairs; Install, operate, repair, and replace water valves and fire hydrants; Meter repair, testing, exchanges, accuracy tests. Leak detection surveys, related tasks and repairs.

Contact

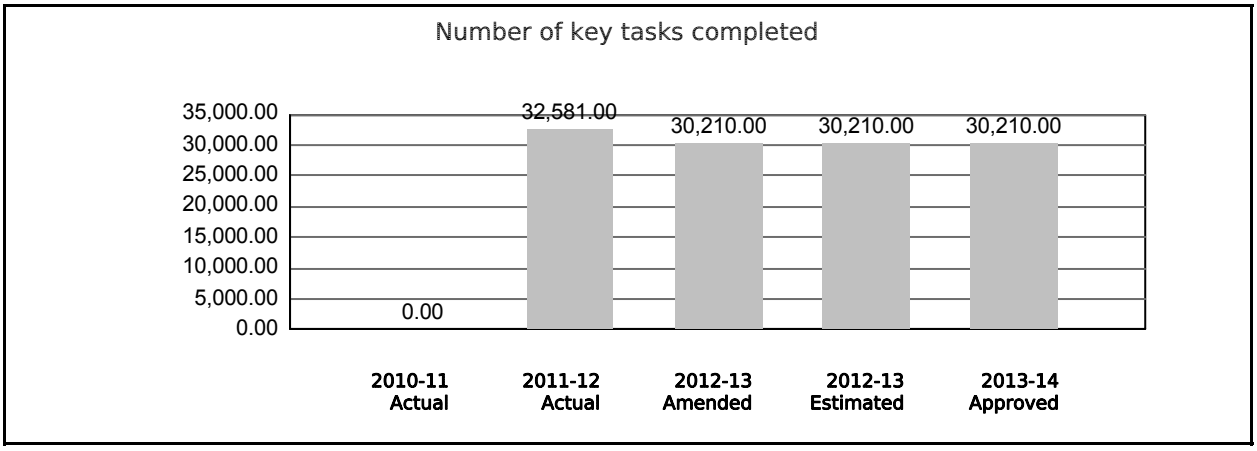
Rick Coronado, Assistant Director, 512-972-0127

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Management Services

To provide administrative support to the Pipeline Operations program area's internal and external customers in order to allow program areas to operate, maintain and repair pipeline infrastructure in delivery and transport of water and wastewater products.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	1,168,417	1,368,605	1,630,071	1,619,914	1,591,422
Total Requirements	$1,168,417	$1,368,605	$1,630,071	$1,619,914	$1,591,422
Full-Time Equivalents					
Austin Water Utility Fund	18.00	20.00	19.00	19.00	19.00
Total FTEs	18.00	20.00	19.00	19.00	19.00
Performance Measures					
Labor cost per completed key task	New Meas	21.71	13.47	13.47	13.47
Number of key tasks completed	New Meas	32,581	30,210	30,210	30,210

Services

Financial Monitoring, Budgeting, Accounting, Purchasing, Personnel Actions, Data Entry in Hansen and CC&B Systems, Banner, Special Billings, Utility Damage Claims, On-Call Schedules, Emergency One Calls, Right of Way Management Permits, Traffic Control, Licensing, Records Management, Organizational Charts, and General Administrative Responsibilities

Contact

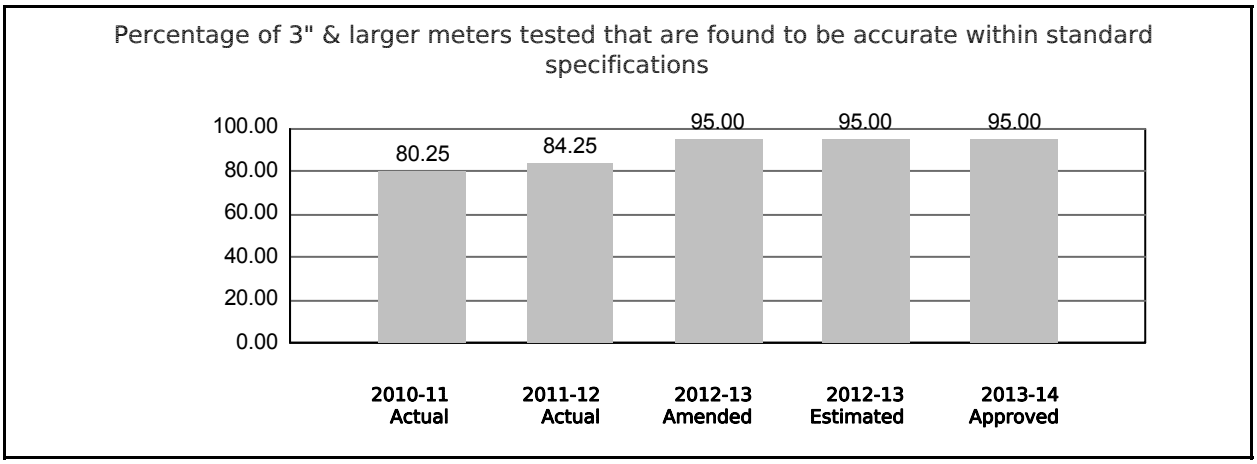
Rick Coronado, Assistant Director, 512-972-0127

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Water Meter Operations

To provide meter accuracy to metered customers in order to ensure accurate registration of water usage.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	5,205,013	4,989,659	5,948,889	5,858,873	6,537,547
Total Requirements	$5,205,013	$4,989,659	$5,948,889	$5,858,873	$6,537,547
Full-Time Equivalents					
Austin Water Utility Fund	62.70	59.70	63.70	63.70	67.70
Total FTEs	62.70	59.70	63.70	63.70	67.70
Performance Measures					
Number of meters 3" or larger that were tested for accuracy	1,738	1,427	2,000	2,000	2,000
Percentage of 3" & larger meters tested that are found to be accurate within standard specifications	80.25	84.25	95	95	95

Services

Meter repair and testing; Meter exchange; meter accuracy

Contact

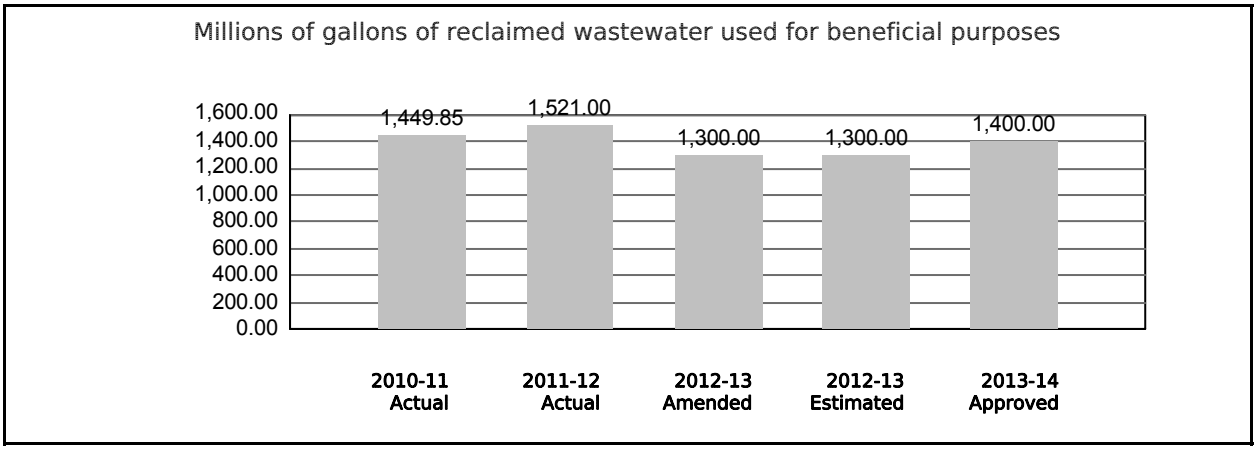
Rick Coronado, Assistant Director, 512-972-0127

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Reclaimed Water Services
Activity: Reclaimed Water Services Support

The purpose of the Reclaimed Water Services Support activity is to provide engineering, management, administrative, regulatory and technical support in order to increase reclaimed water use so that the Utility can more effectively manage water resources for the community in order to protect public health and the environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	0	201,828	375,651	299,209	365,309
Total Requirements	$0	$201,828	$375,651	$299,209	$365,309
Full-Time Equivalents					
Austin Water Utility Fund	0.00	2.00	2.00	2.00	3.00
Total FTEs	0.00	2.00	2.00	2.00	3.00
Performance Measures					
Millions of gallons of reclaimed wastewater used for beneficial purposes	***1,449.85***	***1,521***	***1,300***	***1,300***	***1,400***
Reclaimed Water Revenue	587,920	567,309	1,431,331	703,637	869,197

Services

Respond to inquiries from existing and potential customers, City departments, and Boards and Commissions; Report spills; Oversee the implementation of the master plan; Hire design engineers and consultants using RFQs and rotation lists; Supervise and interact with design engineers and consultants on the preparation of construction documents; Supervise and interact with design engineers, contractors, inspectors, and property owners on project construction; Develop and monitor project budgets and schedules; Provide engineering information and technical advice to support the water conservation division.

Contact

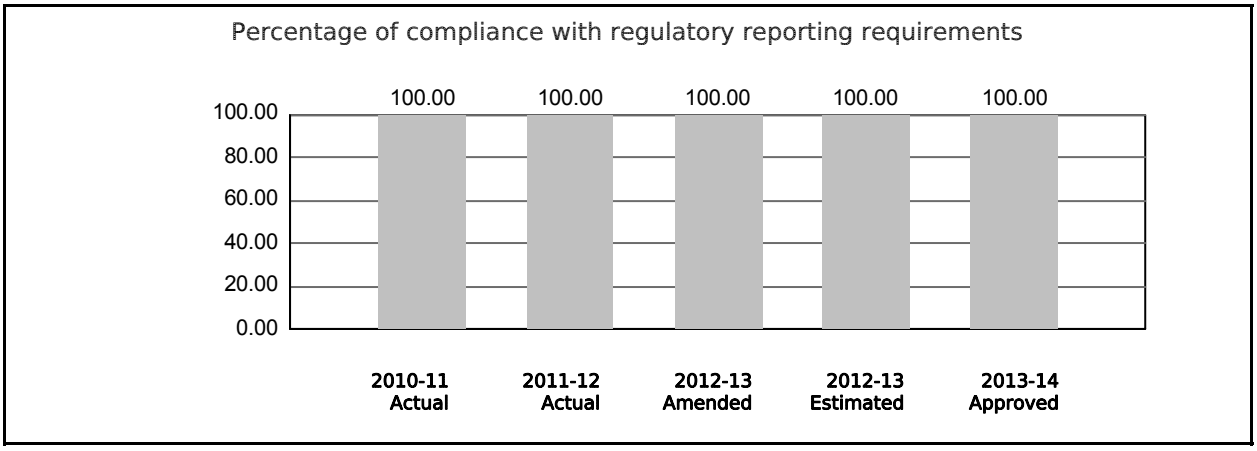
Dan Pedersen, Manager, 512-972-0074

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Process Engineering

To provide process engineering support to the two water treatment plants, two wastewater treatment plants, and the biosolids treatment facility so that they can be continuously operated and maintained to produce the Utility's products and services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	659,940	694,300	1,017,940	1,025,712	1,030,529
Expense Refunds	12,559	17,448	13,952	11,000	0
Total Requirements	$672,499	$711,748	$1,031,892	$1,036,712	$1,030,529
Full-Time Equivalents					
Austin Water Utility Fund	6.00	6.00	7.00	7.00	7.00
Total FTEs	6.00	6.00	7.00	7.00	7.00
Performance Measures					
Percent digester effluent biosolids reused as compost, land applied or given as Class A biosolid	52.40	108.80	76	76	60
Percentage of compliance with regulatory reporting requirements	100	100	100	100	100

Services

Beneficial reuse of the wastewater biosolids management, Utility efforts to identify and secure future water resources, the treatment's energy management program and treatment processes consulting for water and wastewater

Contact

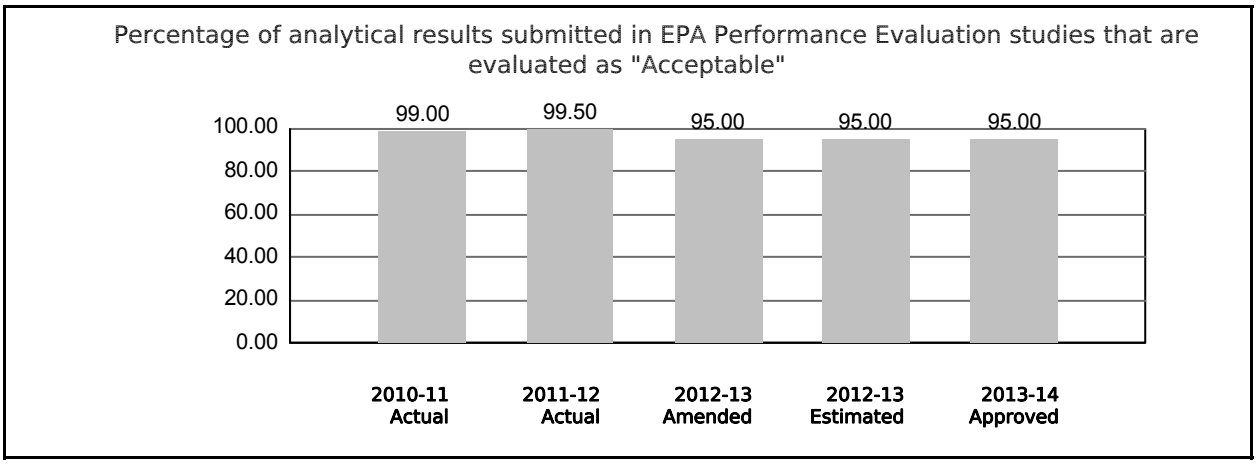
Judy Musgrove, Manager, 512-972-0157

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Treatment O&M Support

Provide the support services to assist the treatment plants in order to provide safe water products.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	9,192,400	9,176,394	11,552,230	11,497,016	11,744,491
Expense Refunds	123,498	166,454	131,068	131,068	132,674
Total Requirements	$9,315,898	$9,342,849	$11,683,298	$11,628,084	$11,877,165
Full-Time Equivalents					
Austin Water Utility Fund	98.00	97.00	101.00	101.00	106.00
Total FTEs	98.00	97.00	101.00	101.00	106.00
Performance Measures					
Number of I&C work orders that are in open, scheduled, waiting scheduling status at start of each month	477	613	430	430	430
Number of electrical work orders open, scheduled, waiting scheduling status at start of each month	New Meas	New Meas	New Meas	New Meas	400
Percent of monthly equipment calibration completed to total monthly scheduled calibration	83	85.50	80	80	80
Percent of preventive maintenance work orders completed to total scheduled	New Meas	New Meas	New Meas	New Meas	80
Percentage of analytical results submitted in EPA Performance Evaluation studies that are evaluated as "Acceptable"	99	99.50	95	95	95
Percentage of total tests completed within requested timeframe	98.70	98.90	95	95	95

Services

Manage regulatory & internal reports to ensure regulations are met & support services for the Treatment Programs.

Contact

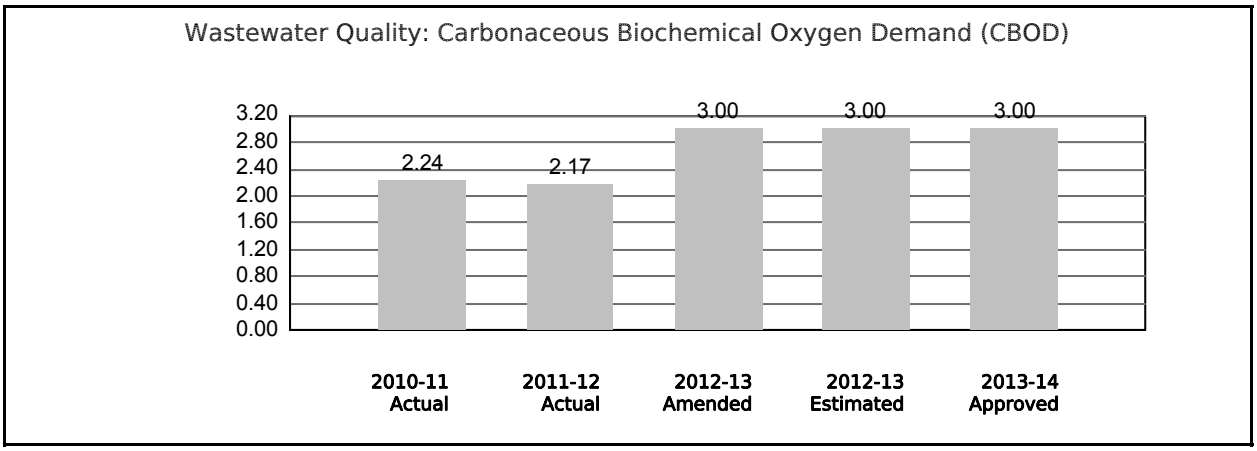
Jane Burazer, Assistant Director, 512-972-0133

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Wastewater Operations

To provide the treatment for wastewater to produce effluent in order to protect the public's health, safety and the environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	22,980,083	24,785,434	31,256,188	33,467,863	33,366,858
Total Requirements	$22,980,083	$24,785,434	$31,256,188	$33,467,863	$33,366,858
Full-Time Equivalents					
Austin Water Utility Fund	143.00	143.00	142.50	142.50	149.50
Total FTEs	143.00	143.00	142.50	142.50	149.50
Performance Measures					
Number of Notice of Violations and Notice of Enforcement Actions	0	0	0	0	0
Percentage of total lift station overflows that are non-power failure related	69	81.25	70	70	70
Volume in gallons of lift station overflows	24,970	1,406,180	12,000	12,000	12,000
Wastewater Quality: Carbonaceous Biochemical Oxygen Demand (CBOD)	***2.24***	***2.17***	***3***	***3***	***3***
Wastewater Quality: Ammonia	0.67	0.38	0.50	0.50	0.50
kWh per million gallons of wastewater treated	1,909	1,714	1,700	1,700	1,700

Services

Wastewater treatment and release; Regulatory documentation

Contact

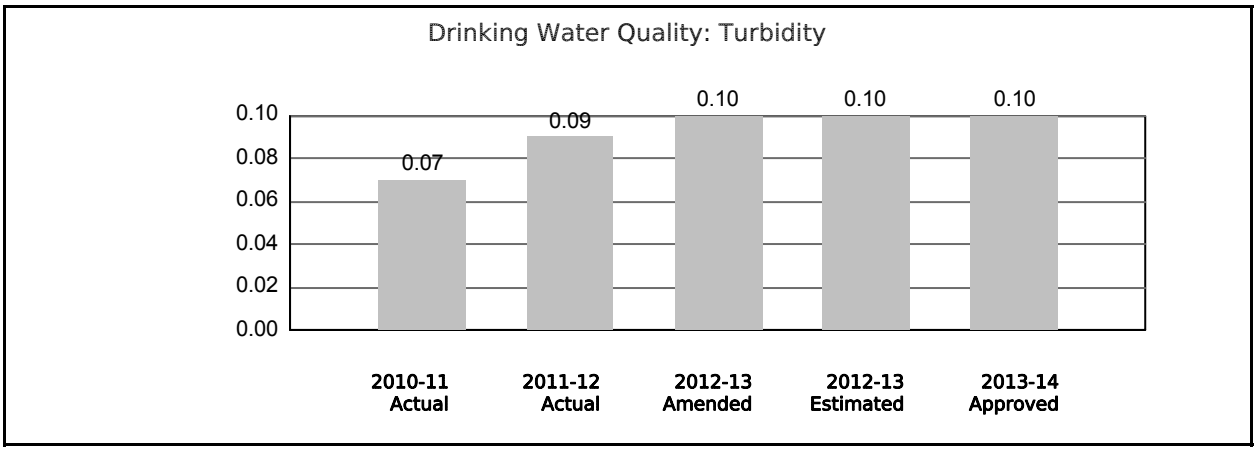
Jane Burazer, Assistant Director, 512-972-0133

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Water Operations

To provide an adequate and safe supply of drinking water to Utility customers in order to meet demand, fire suppression, and other community needs.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	26,866,693	28,511,682	31,095,052	32,964,293	33,967,898
Expense Refunds	17,784	19,189	17,639	17,639	44,815
Total Requirements	$26,884,477	$28,530,871	$31,112,691	$32,981,932	$34,012,713
Full-Time Equivalents					
Austin Water Utility Fund	111.00	111.00	124.00	124.00	138.00
Total FTEs	111.00	111.00	124.00	124.00	138.00
Performance Measures					
Actual water pumpage in millions of gallons	54,923	49,192	55,000	55,000	55,000
Drinking Water Quality: Turbidity	***0.07***	***0.09***	***0.10***	***0.10***	***0.10***
Electrical usage (kWh) per million gallons of water distributed	746	704	725	725	725
Peak day customer usage	222	203	225	225	225
kWh per million gallons of water treated	1,804	1,790	1,800	1,800	1,800

Services

Water treatment; Sludge disposal; Process control; Regulatory documentation

Contact

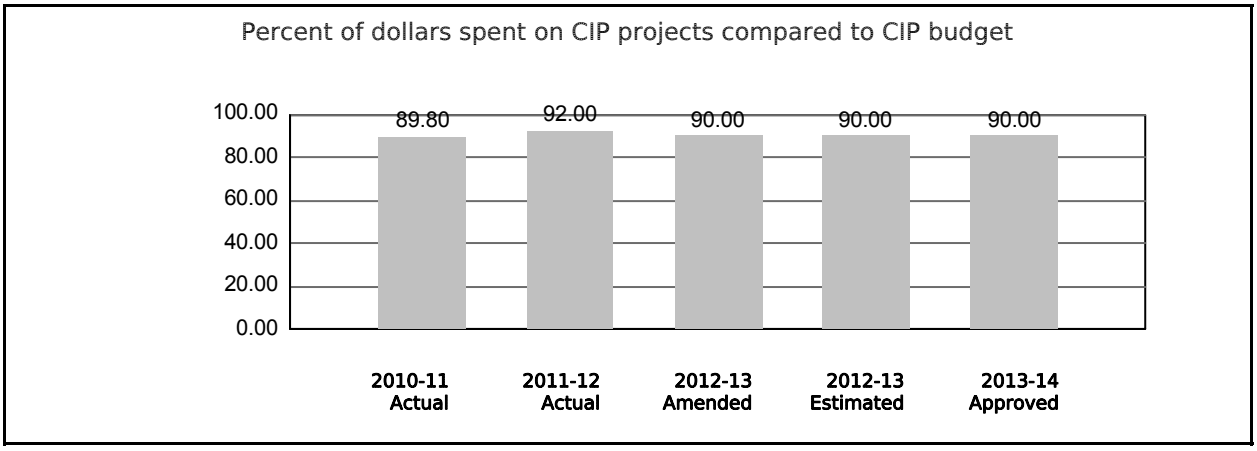
Steven Carrico, Manager, 512-972-1501

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Water Resources Management
Activity: Infrastructure Management

The purpose of the Infrastructure Management Activity is to provide Capital Improvements Program (CIP) management and asset management for the City's water, wastewater and reclaimed systems so that the Austin Water Utility can achieve its mission and related goals.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	0	0	0	0	1,164,836
Total Requirements	$0	$0	$0	$0	$1,164,836
Full-Time Equivalents					
Austin Water Utility Fund	0.00	0.00	0.00	0.00	9.00
Total FTEs	0.00	0.00	0.00	0.00	9.00
Performance Measures					
Percent of dollars spent on CIP projects compared to CIP budget	***89.80***	***92***	***90***	***90***	***90***
Percentage of CIP projects electronically mapped in the AWU GIS and available for project coordination via IMMPACT	New Meas	New Meas	New Meas	New Meas	90

Services

Asset Management, CIP Program management and development; CIP coordination with other departments; CIP Project Action Review (CIPPAR), Water and Wastewater Impact Fee Management.

Contact

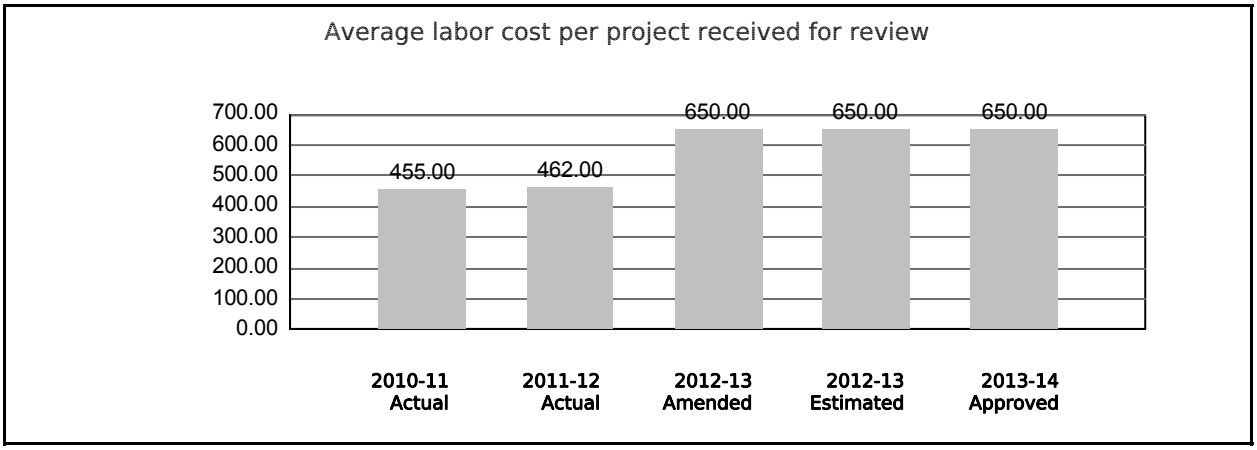
Brian Long, P.E, Manager, 512-972-0177

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Water Resources Management
Activity: Pipeline Engineering

To provide the necessary engineering, project management, and technical support to the pipeline infrastructure and control systems in order to reduce water leaks and wastewater overflows and continuously deliver safe and adequate supplies of drinking water from the treatment plant to the customers and to transport raw wastewater safely through the lift stations to the treatment plants.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	2,187,863	2,224,641	2,556,619	2,535,096	2,423,257
Total Requirements	$2,187,863	$2,224,641	$2,556,619	$2,535,096	$2,423,257
Full-Time Equivalents					
Austin Water Utility Fund	27.00	26.00	26.00	26.00	25.00
Total FTEs	27.00	26.00	26.00	26.00	25.00
Performance Measures					
Average labor cost per project received for review	455	462	650	650	650
Number of projects reviewed	548	538	400	400	400
Percent of as built projects completed	35	58	60	60	60

Services

Project management; Lift Stations support, engineering consulting, and construction projects; Engineering technical services; Design reviews and comments; Pump Stations/Reservoirs support; Surveying Services; Development and administration of infrastructure CIP programs; Oversight of design and project management services; SCADA technical/engineering services for control systems.

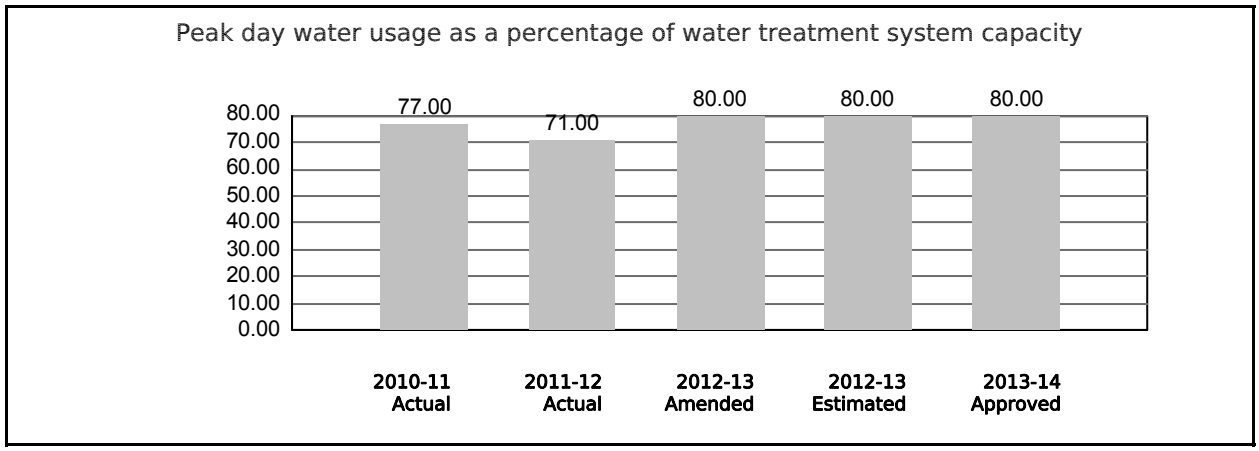
Contact

Kathi Flowers, Manager, 512-972-0213

Austin Water Utility
Budget Detail by Activity

Program: Water Resources Management
Activity: Systems Planning

To provide analysis of the wastewater collection and water distribution systems for Utility management in order to insure adequate infrastructure capacities are available and to identify areas for system improvement.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	2,238,684	2,434,956	2,924,021	2,949,828	2,182,242
Total Requirements	$2,238,684	$2,434,956	$2,924,021	$2,949,828	$2,182,242
Full-Time Equivalents					
Austin Water Utility Fund	21.00	23.00	25.00	25.00	18.00
Total FTEs	21.00	23.00	25.00	25.00	18.00
Performance Measures					
Number of hydraulic studies completed	193	217	100	100	100
Peak day water usage as a percentage of water treatment system capacity	***77***	***71***	***80***	***80***	***80***

Services

Management of Asset Management Program and CIP Management Program; Water supply planning; Hydraulic analysis and system modeling, identification of system deficiencies; Proposals for new facilities; Long range facility plans and area studies; Strategies for water and wastewater system operation; Land use assumptions and CIP for state impact fee requirements; Forecasts of demand by small areas and system-wide.

Contact

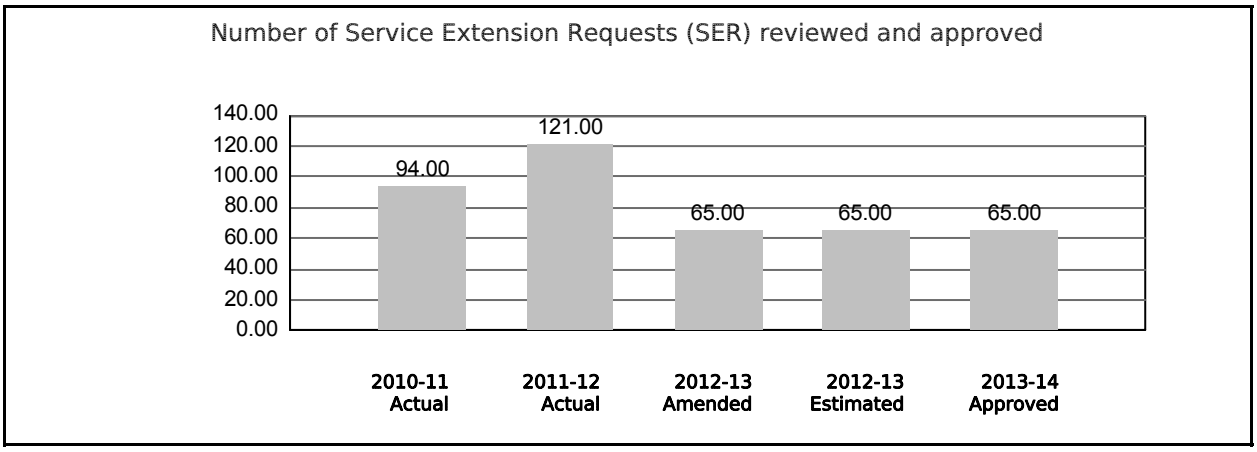
Teresa Lutes, Manager, 512-972-0179

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Water Resources Management
Activity: Utility Development Services

To review centralized, decentralized, and alternative water and wastewater development proposals; process service extension requests; review subdivision plats, preliminary plans, site plans, and zoning cases; enforce the private lateral program; and manage the on-site wastewater service program for developers and individuals in order to ensure adequate levels of service and compliance with the regulatory requirements of a public utility. To provide effective customer management to wholesale and industrial customers and effectuate wholesale, developer, and settlement agreements in the best interests of the City and AWU.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	1,633,538	1,779,870	1,752,362	1,723,610	1,764,099
Total Requirements	$1,633,538	$1,779,870	$1,752,362	$1,723,610	$1,764,099
Full-Time Equivalents					
Austin Water Utility Fund	17.00	17.00	17.00	17.00	16.00
Total FTEs	17.00	17.00	17.00	17.00	16.00
Performance Measures					
Number of on-site sewage facilities (OSSF) for wastewater services reviewed and approved	44	48	60	60	60
Number of Service Extension Requests (SER) reviewed and approved	94	121	65	65	65
Percent of wholesale customer satisfaction with timeliness of information	88	75	95	95	95
Percentage of major industrial customers satisfied with quality of services	New Meas	New Meas	95	95	95

Services

Engineering review for subdivision plats, preliminary plans, zoning and site plans, service extension requests, and on-site facilities applications for service; engineering review for centralized, decentralized, and alternative wastewater collection systems; enforcement of the private lateral program; service extension request process administration through Water and Wastewater Commission and Council; plan review, inspections and complaint follow up for on-site sewage facilities. Wholesale and industrial customer relationship management.

Contact

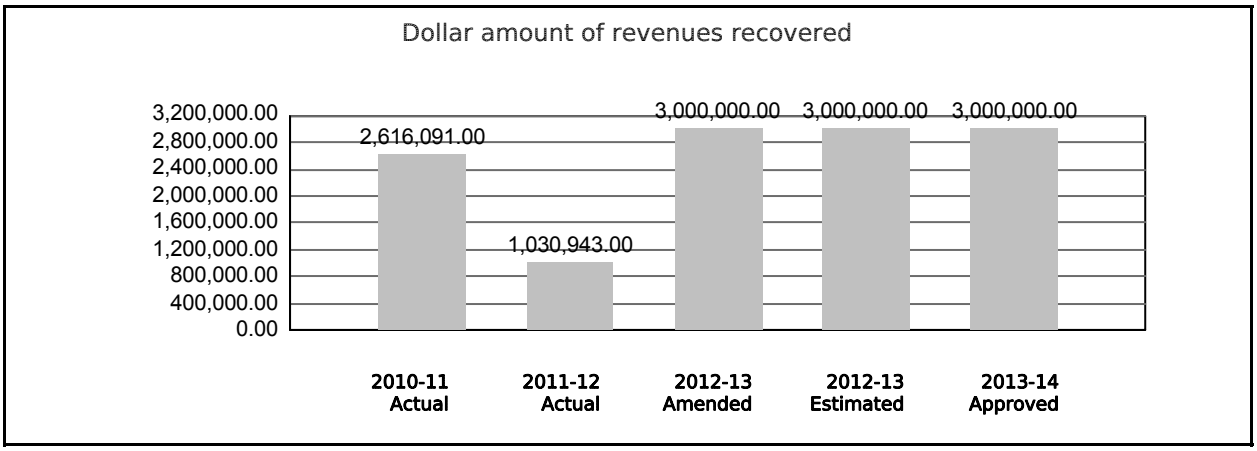
Bart Jennings, Manager, 512-972-0118

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	17,132,358	20,697,095	20,918,287	21,612,362	23,680,892
Expense Refunds	252,598	297,985	235,600	280,000	280,000
Total Requirements	$17,384,956	$20,995,079	$21,153,887	$21,892,362	$23,960,892
Full-Time Equivalents					
Austin Water Utility Fund	158.80	159.80	162.30	162.30	182.55
Total FTEs	158.80	159.80	162.30	162.30	182.55
Performance Measures					
Average Annual Carbon Footprint	7,855	6,877	6,347	6,877	5,176
Dollar amount of revenues recovered	***2,616,091***	***1,030,943***	***3,000,000***	***3,000,000***	***3,000,000***
Employee Turnover Rate	4.07	6.30	7	7	7
Lost Time Injury Rate Per the Equivalent of 100 Employees	2.19	4.13	1.70	1.70	1.70
Percent of premium time to total personnel costs	5.90	5.60	7	7	7
Percent of actual O&M spending to budget	97.58	98.26	98	98	98
Sick leave hours used per 1,000 hours	34.31	33.50	35	35	35

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Contact

David Anders, Assistant Director, 972-0323

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Austin Water Utility Fund	297,489,262	312,061,729	354,875,450	345,286,886	360,648,160
Expense Refunds	64,447	16,825	15,000	15,000	15,000
Total Requirements	$297,553,709	$312,078,554	$354,890,450	$345,301,886	$360,663,160

Contact

David Anders, Assistant Director, 512-972-0323

Austin Water Utility - 2013-14

Austin Water Utility Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ENGINEERING SERVICES										
Collection Engineering	$4,432,584	26.50	$4,244,276	26.50	$5,183,301	25.00	$4,876,929	25.00	$5,570,980	25.00
Distribution Engineering	$1,122,708	7.50	$1,291,041	7.50	$2,309,229	9.00	$1,719,886	9.00	$2,231,156	9.00
Facility Engineering	$2,583,554	28.00	$2,818,823	28.00	$3,279,502	27.00	$3,395,418	27.00	$3,537,905	29.00
Subtotal	**$8,138,846**	**62.00**	**$8,354,140**	**62.00**	**$10,772,032**	**61.00**	**$9,992,233**	**61.00**	**$11,340,041**	**63.00**
ENVIRONMENTAL AFFAIRS & CONSERVATION										
Regulatory Support	$1,162,030	10.00	$1,076,124	10.00	$1,302,132	11.00	$1,325,692	11.00	$1,234,670	11.00
Special Services	$2,072,769	26.00	$2,071,137	26.00	$2,382,534	26.00	$2,509,793	26.00	$2,676,789	31.30
Water Conservation	$4,604,386	22.00	$4,347,156	19.00	$6,526,427	19.00	$4,559,724	19.00	$6,090,005	20.00
Wildland Conservation	$2,128,028	19.00	$2,257,281	20.00	$2,870,710	21.00	$2,797,815	21.00	$2,748,788	21.00
Subtotal	**$9,967,213**	**77.00**	**$9,751,698**	**75.00**	**$13,081,803**	**77.00**	**$11,193,024**	**77.00**	**$12,750,252**	**83.30**
ONE STOP SHOP										
Inspection, Review, and Support	$496,730	6.30	$561,445	6.30	$598,884	6.30	$659,652	6.30	$587,863	6.00
Subtotal	**$496,730**	**6.30**	**$561,445**	**6.30**	**$598,884**	**6.30**	**$659,652**	**6.30**	**$587,863**	**6.00**
PIPELINE OPERATIONS										
Collection System Services	$10,344,397	119.00	$10,780,012	116.00	$12,264,066	115.00	$13,138,056	115.00	$13,277,598	116.00
Construction and Rehabilitation Services	$3,705,015	50.55	$3,850,558	51.00	$4,753,072	52.00	$4,669,135	52.00	$4,579,279	50.00
Distribution System Maintenance	$13,025,352	92.75	$14,507,056	94.30	$13,779,960	93.30	$15,676,815	93.30	$15,754,631	98.30
Management Services	$1,168,417	18.00	$1,368,605	20.00	$1,630,071	19.00	$1,619,914	19.00	$1,591,422	19.00
Water Meter Operations	$5,205,013	62.70	$4,989,659	59.70	$5,948,889	63.70	$5,858,873	63.70	$6,537,547	67.70
Subtotal	**$33,448,194**	**343.00**	**$35,495,890**	**341.00**	**$38,376,058**	**343.00**	**$40,962,793**	**343.00**	**$41,740,477**	**351.00**
RECLAIMED WATER SERVICES										
Reclaimed Water Services Support	$0	0.00	$201,828	2.00	$375,651	2.00	$299,209	2.00	$365,309	3.00
Subtotal	**$0**	**0.00**	**$201,828**	**2.00**	**$375,651**	**2.00**	**$299,209**	**2.00**	**$365,309**	**3.00**

Austin Water Utility - 2013-14

Austin Water Utility Fund

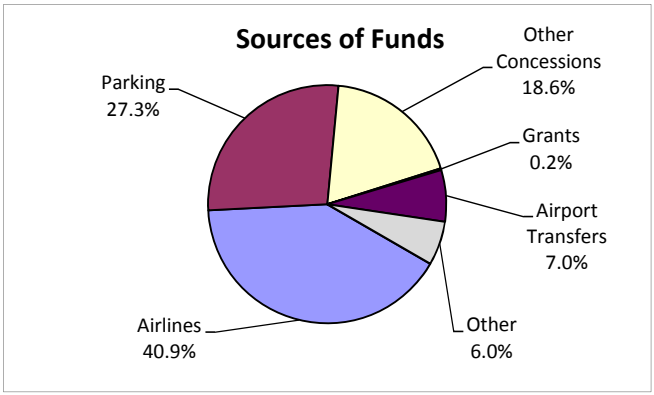
	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
TREATMENT										
Process Engineering	$659,940	6.00	$694,300	6.00	$1,017,940	7.00	$1,025,712	7.00	$1,030,529	7.00
Treatment O&M Support	$9,192,400	98.00	$9,176,394	97.00	$11,552,230	101.00	$11,497,016	101.00	$11,744,491	106.00
Wastewater Operations	$22,980,083	143.00	$24,785,434	143.00	$31,256,188	142.50	$33,467,863	142.50	$33,366,858	149.50
Water Operations	$26,866,693	111.00	$28,511,682	111.00	$31,095,052	124.00	$32,964,293	124.00	$33,967,898	138.00
Subtotal	**$59,699,116**	**358.00**	**$63,167,810**	**357.00**	**$74,921,410**	**374.50**	**$78,954,884**	**374.50**	**$80,109,776**	**400.50**
WATER RESOURCES MANAGEMENT										
Infrastructure Management	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,164,836	9.00
Pipeline Engineering	$2,187,863	27.00	$2,224,641	26.00	$2,556,619	26.00	$2,535,096	26.00	$2,423,257	25.00
Systems Planning	$2,238,684	21.00	$2,434,956	23.00	$2,924,021	25.00	$2,949,828	25.00	$2,182,242	18.00
Utility Development Services	$1,633,539	17.00	$1,779,870	17.00	$1,752,362	17.00	$1,723,610	17.00	$1,764,099	16.00
Subtotal	**$6,060,086**	**65.00**	**$6,439,467**	**66.00**	**$7,233,002**	**68.00**	**$7,208,534**	**68.00**	**$7,534,434**	**68.00**
SUPPORT SERVICES										
Departmental Support Services	$17,132,358	158.80	$20,697,095	159.80	$20,918,287	162.30	$21,612,362	162.30	$23,680,892	182.55
Subtotal	**$17,132,358**	**158.80**	**$20,697,095**	**159.80**	**$20,918,287**	**162.30**	**$21,612,362**	**162.30**	**$23,680,892**	**182.55**
TRANSFERS & OTHER REQUIREMENTS										
Debt Interest and Commission	$43,383	0.00	$597,134	0.00	$60,597	0.00	$4,095,355	0.00	$3,938,851	0.00
Debt Transfers	$173,335,658	0.00	$184,583,838	0.00	$204,165,787	0.00	$204,864,401	0.00	$214,295,903	0.00
Interfund Transfers	$88,118,312	0.00	$89,466,444	0.00	$107,551,402	0.00	$95,151,402	0.00	$117,064,329	0.00
Other Requirements	$35,991,908	0.00	$37,414,313	0.00	$43,097,664	0.00	$41,175,728	0.00	$25,349,077	0.00
Subtotal	**$297,489,261**	**0.00**	**$312,061,729**	**0.00**	**$354,875,450**	**0.00**	**$345,286,886**	**0.00**	**$360,648,160**	**0.00**
Total	**$432,431,804**	**1,070.10**	**$456,731,102**	**1,069.10**	**$521,152,577**	**1,094.10**	**$516,169,577**	**1,094.10**	**$538,757,204**	**1,157.35**

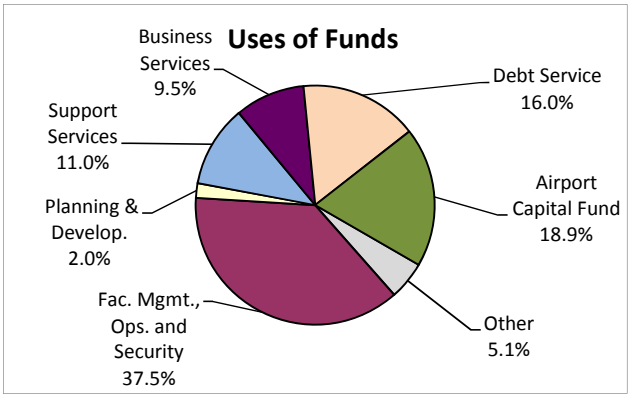
Austin Water Utility - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
ENVIRONMENTAL AFFAIRS & CONSERVATION										
Special Services	$70	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Water Conservation	$0	0.00	$2,751	0.00	$0	0.00	$0	0.00	$0	0.00
Wildland Conservation	$0	0.00	$3,500	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$70**	**0.00**	**$6,251**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
PIPELINE OPERATIONS										
Construction and Rehabilitation Services	$0	0.00	$0	0.00	$100	0.00	$0	0.00	$0	0.00
Distribution System Maintenance	$0	0.00	$0	0.00	$500	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$600**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
TREATMENT										
Process Engineering	$12,559	0.00	$17,448	0.00	$13,952	0.00	$11,000	0.00	$0	0.00
Treatment O&M Support	$123,498	0.00	$166,454	0.00	$131,068	0.00	$131,068	0.00	$132,674	0.00
Water Operations	$17,784	0.00	$19,189	0.00	$17,639	0.00	$17,639	0.00	$44,815	0.00
Subtotal	**$153,841**	**0.00**	**$203,091**	**0.00**	**$162,659**	**0.00**	**$159,707**	**0.00**	**$177,489**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$252,598	0.00	$297,985	0.00	$235,600	0.00	$280,000	0.00	$280,000	0.00
Subtotal	**$252,598**	**0.00**	**$297,985**	**0.00**	**$235,600**	**0.00**	**$280,000**	**0.00**	**$280,000**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$64,447	0.00	$16,825	0.00	$15,000	0.00	$15,000	0.00	$15,000	0.00
Subtotal	**$64,447**	**0.00**	**$16,825**	**0.00**	**$15,000**	**0.00**	**$15,000**	**0.00**	**$15,000**	**0.00**
Total	**$470,956**	**0.00**	**$524,152**	**0.00**	**$413,859**	**0.00**	**$454,707**	**0.00**	**$472,489**	**0.00**

Aviation





Budget Overview

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Airport Fund					
Revenue	$89,513,044	$96,039,400	$100,576,000	$102,547,354	$103,247,081
Transfers In	$8,341,513	$7,828,333	$7,825,197	$7,486,423	$7,777,526
Requirements	$76,570,465	$79,202,812	$86,610,928	$86,045,189	$90,006,107
Transfers to Capital Fund	$21,250,068	$24,547,691	$21,790,269	$23,988,588	$21,018,500
Full-Time Equivalents (FTEs)	345.00	347.00	351.00	351.00	362.00
Airport Capital Fund					
Revenue	$294,847	$136,141	$154,000	$84,500	$86,000
Transfers-In	$21,250,068	$24,547,691	$21,790,269	$23,988,588	$21,018,500
Requirements	$17,134,977	$44,963,150	$29,887,697	$7,486,423	$7,777,526
Expense Refunds	$2,636	$7,111	$0	$0	$0
Grants					
Requirements	$703,466	$692,304	$100,250	$274,091	$274,091
Total Budget	$94,411,544	$124,865,377	$116,598,875	$93,805,703	$98,057,724

Aviation
Organization by Program and Activity for 2014

Airport Planning & Development

Planning, Design and Construction

Business Services

Airport Property Management
Parking

Facilities Management, Operations and Airport Security

Air/Fire Rescue (ARFF)
Airline Maintenance
Airport Security
Airside Maintenance
Building Maintenance
Facility Services
Grounds Maintenance
MaxAdmin
Mechanic Shop
Operations

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Aviation
Mission and Goals for 2014

Mission

We deliver an Ausin style service experience while providing our community global access.

Goals

Provide Customer and Community Value:

- At least 44% of customer survey participants rank overall satisfaction "Excellent."

Achieve Operational Excellence:

- Lost time injury rate of 1.00 or less.

Be recognized as a leader in airport Environmental Stewardship:

- Collect 225 tons of recycling materials in the terminal.

Maintain Economic Sustainability:

- Airline Cost per Passenger less than or equal to $8.86.
- Non-Airline Revenue per Passenger greater than or equal to $11.60.

Aviation

Message from the Director

Excellence in customer service—Austin style is the business strategy of Austin-Bergstrom International Airport. Together, the Aviation Department, airlines, tenants and travel community continually work to ensure passenger safety and a convenient, friendly travel experience.

In FY 2012-13, ABIA was highly ranked for customer service within the benchmarking panel by Airports Council International's (ACI) 2012 Airport Service Quality (ASQ) passenger survey. In addition, ABIA earned a ranking in the top airports in the benchmarking panel for the sixth consecutive year. This recognition is an indication of ABIA's commitment to customer satisfaction, its strong ties with business partners, and the pride the Department takes in its public service.

ABIA has experienced steady increase in passenger traffic in FY 2012-13; during the first seven months of the fiscal year, passenger traffic increased 4.8% over the prior year. It is anticipated that a similar growth rate, 3.0%, will be sustained in FY 2013-14.

At a time when many other U.S. airports are losing air service routes, Austin's strong economy helped to bring new routes and service to ABIA in FY 2012-13. This includes: Virgin America commencing operations at ABIA with service to San Francisco; United is adding seats to its existing San Francisco service, as well as new service to San Jose del Cabo and Cleveland; AirTran will be adding an additional flight to San Jose del Cabo; and Southwest will be starting non-stop service to New Orleans in the fall.

As part of striving to make Austin the best managed city in the country and creating a sustainable future, the Aviation Department's strategic focus targets the following areas: customer and community value, operational excellence, environmental stewardship, and economic sustainability. ABIA is committed to developing the airport in a way that meets the needs of the present without compromising the needs of future generations and has recently completed its second Sustainability Report. The report will help to communicate to the community and business partners ABIA's strategies for a sustainable future. The Aviation Department continues to seek out creative ways to reduce costs, increase non-airline revenue, and improve the efficiency and effectiveness of its operations.

With a staff that is committed to serving the community, the airport will continue providing excellent customer service, "Austin style".

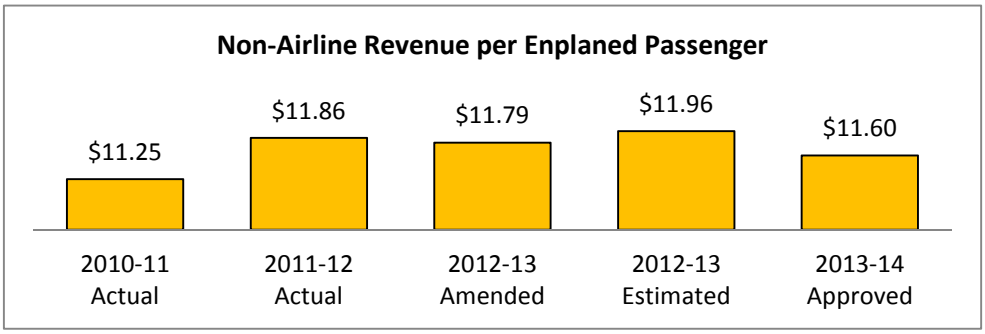
Jim Smith, Executive Director

Budget Highlights

Austin-Bergstrom International Airport operates as an enterprise fund of the City of Austin and is self-sustaining; it does not receive tax revenue, thus functioning without burdening the City budget or tax payer. Austin's airport has operated in this fashion since 1982. Funding to finance operating expenses and development is generated by fees and rent paid by airlines, concessions and passengers; in addition, ABIA receives grants, including federal Airport Improvement Program (AIP) grants. In order to comply with federal regulations and to ensure ABIA is eligible to receive AIP funds, all revenue generated by the airport is retained by the airport for the capital or operating costs of the airport.

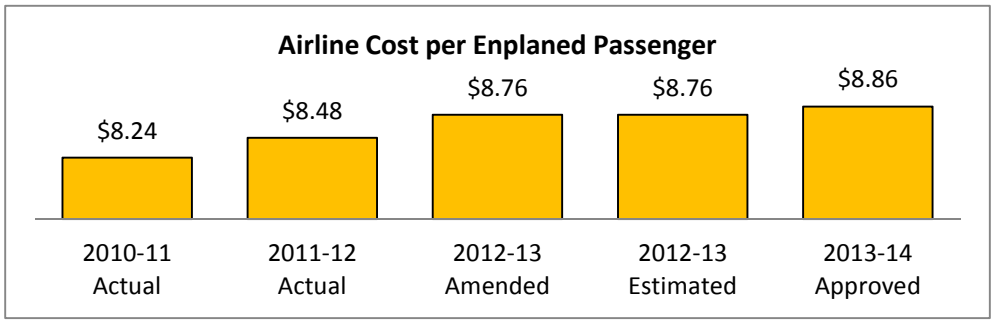
Revenue

In the FY 2013-14 Budget, the Airport Fund receives 44% of its total revenue from airlines and 55.8% from non-airline fees, such as parking, concessions, rentals and other fees. Landing fees and terminal lease revenue are projected to increase 5.0%, while non-airline revenue is expected to increase 0.9%. Passenger traffic is projected to increase by 3.0% in FY 2013-14; the non-airline revenue is expected to decrease $0.19 per passenger, which is approximately 1.6% lower than the FY 2012-13 Budget due to a projected decrease in parking revenue. Aviation's goal is to generate at least $11.60 of non-airline revenue per enplaned passenger in FY 2013-14.



The airline cost per enplaned passenger is one of the Department of Aviation's key indicators and a key indicator of the airport industry. This measure is a function of airport costs and enplanement trends. The FY 2013-14 Budget includes airline costs of $22.2 million in landing fees and $23.3 million in terminal rent and other fees. The airlines' landing fees are based on the estimated landed weight of commercial and cargo carriers and are set to recover the City's costs for the construction, operation, and maintenance of the airfield. Terminal rents are paid by the airlines and are intended to recover the capital, operating, and maintenance costs associated with the airlines' use of the terminal.

The FY 2013-14 goal for airline cost per enplaned passenger is $8.86, a 1.1% increase over the FY 2012-13 goal of $8.76. The increase is primarily due to the Department's operating expenses increase of 6.0%. Providing quality facilities while controlling costs is critical to maintaining a reasonable cost per enplaned passenger.



Requirements

There are eleven new positions included in the Department of Aviation's FY 2013-14 Budget. In the Planning and Engineering Program, one position is added to be responsible for the implementation of the airport layout plans in electronic format required by the Federal Aviation Administration (FAA). In the Support Services Program, four positions are included to the budget to assist with the following functions: employment and benefits office, the Capital Improvement Project (CIP) program, risk and control assessments and the website and mobile applications. The facilities management program is adding six positions to the budget to maintain the new ABIA facilities—the Ground Transportation Staging Area (GTSA), the cell phone lot, the customs and baggage areas—and to assist and improve customer service.

To ensure adequate funding for debt service coverage, a $7.8 million transfer from the Airport Capital Fund is to be made to the operating fund. Debt Service requirements total $17.8 million, a decrease of $0.7 million. Projected revenue in excess of requirements, $21.0 million, is to be transferred to the Airport Capital Fund and used for capital improvement projects.

Capital Budget

The Aviation Department FY 2013-14 Capital Budget includes $3.9 million in new appropriations and a spending plan of $68.2 million for ABIA Capital Improvements. The focus of Aviation's Capital Improvements Program is to address terminal and other airport facility improvements. A major component of the FY 2013-14 spending plan includes $25.0 million for the Terminal East Infill project, which will add approximately 50,000 square feet of additional passenger security screening, concession support, inline baggage, and retail space to the main terminal building.

Airport debt service requirements increased in FY 2013-14 with a $60 million bank loan. Capital improvements planned in the FY 2013-14 CIP will be funded with bank loan proceeds, airport capital, and federal grant funds. The Department is also considering a bond issue in FY 2013-14 or FY 2014-15.

Other Funds

Airport Capital Fund

The Airport Capital Fund was established in September 1989 by an ordinance authorizing the issuance of $30 million of Airport System Prior Lien Revenue Bonds for new airport development. As specified in the ordinance, the Airport Fund is required to transfer the excess of available funds over total requirements, less a reserve for future operating expenses, to the Airport Capital Fund on an annual basis. These funds may be used only for lawful purposes related to the airport system, including expenditures associated with the Airport Capital Improvements Program (CIP).

Total available funds of $21.1 million are projected for FY 2013-14. The major source of available funds is a projected transfer of $21.0 million from the Airport Fund. Interest income of $86,000 is also projected. Additionally, a $7.8 million transfer to the Airport Fund is anticipated to assure adequate funding for debt service coverage.

Aviation
Significant Changes

Airport Fund

Revenue Changes	Dollars
Increase in airline revenue due to higher rental and landing fees.	$2,167,000
Projected net decrease in parking revenue due to the construction of the new garage and the expansion of off-airport parking operators.	($1,982,440)
Other concessions revenue is projected to increase as a result of 3% passenger growth projection.	$1,873,040
Increased revenue from other rentals and fees such as special events and ground rent.	$596,481

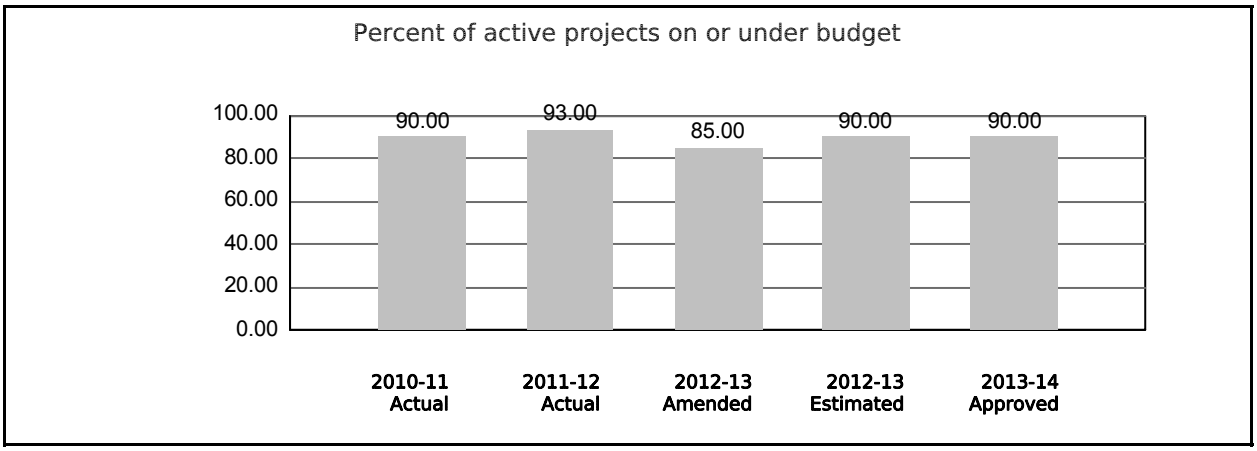
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Increase personnel costs to account for the 1.5% wage increase and additional wage adjustment to be implemented in April 2014 for non-civil service employees, and increase in City contributions for health insurance.		$583,409
Increase for Communications Technology Management support.		$163,795
Increase to City Administrative Support.		$421,611
Increase in the Airport Police Department (APD) and the Air/Fire Rescue (ARFF) reimbursement expenses for costs associated with salary increases.		$191,666
Department Cost Drivers		
Increased funding for information technology upgrades.		$297,134
Additional funding for costs associated with parking activities.		$854,415
Additional funding for wage adjustments associated with the City's market study for heavy equipment operators.		$112,826
Additional funding is included for terminal pay.		$201,324
Increased Drainage fees costs.		$148,777
Capital assets costs were transferred to the Capital Improvements Program (CIP) funding.		($436,500)

Expenditure Changes	FTEs	Dollars
Budget included for the airport runways maintenance costs.		$100,000
Additional funding for parts and maintenance of vehicles for aging equipment.		$100,400
Decreased funding for debt service requirements.		($673,297)
Decrease in the operating reserve transfer.		($180,469)
Decreased contribution to the Airport Capital Fund, which reflects the excess of available funds over total operational requirements.		($771,769)
Vacancy savings increase by 1%.		($269,627)
New Investments		
One new position responsible for implementation of the airport layout plans in electronic format required by the Federal Aviation Administration (FAA).	1.00	$78,710
Four positions to assist with employment and benefits office, CIP program, risk and control assessments, and the website and mobile application.	4.00	$388,207
Area, cell phone lot, customs and baggage) and improve customer service.	6.00	$349,744
Funding for interns and temporary employees.		$431,219
Additional funding for advertising.		$100,000

Aviation
Budget Detail by Activity

Program: Airport Planning & Development
Activity: Planning, Design and Construction

The purpose of the Planning, Design and Construction activity is to design and construct facilities for users of the airport to ensure a safe and secure environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	1,565,600	1,701,855	1,970,670	1,963,118	2,202,934
Total Requirements	$1,565,600	$1,701,855	$1,970,670	$1,963,118	$2,202,934
Full-Time Equivalents					
Airport Fund	15.00	16.00	16.00	16.00	17.00
Total FTEs	15.00	16.00	16.00	16.00	17.00
Performance Measures					
Number of tons of solid waste recycled	168.06	23.70	180	250	225
Number of CIP projects managed	48	57	40	60	60
Percent of active projects on or under budget	90	93	85	90	90

Services

Managing CIP projects; monitoring contracts for CIP Projects; compliance with FAA regulation (grants program); monitoring noise program and complaints; monitoring environmental activities and reports; planning for future needs; maintaining accurate facility plans and records.

Contact

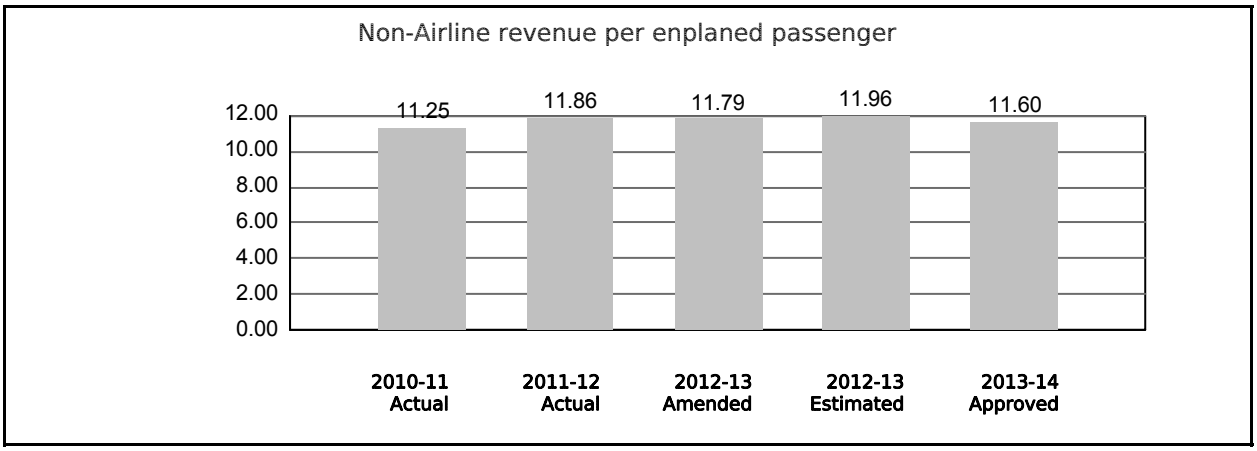
Shane Harbinson, Assistant Director, 512-530-6652

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Business Services
Activity: Airport Property Management

The purpose of the Airport Propoerty Management activity is to negotiate leases and agreements for the Department of Aviation that maximize the airport's concession revenues.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	321,241	332,927	407,690	431,594	755,729
Total Requirements	$321,241	$332,927	$407,690	$431,594	$755,729
Full-Time Equivalents					
Airport Fund	4.20	4.00	4.00	4.00	6.00
Total FTEs	4.20	4.00	4.00	4.00	6.00
Performance Measures					
Non-Airline revenue per enplaned passenger	***11.25***	***11.86***	***11.79***	***11.96***	***11.60***
Number of deplaned passengers	4,510,247	4,654,823	4,831,000	4,818,000	4,962,000
Number of enplaned passengers	4,524,641	4,662,738	4,847,000	4,826,000	4,971,000
Number of inspections of leasehold areas completed	141	240	240	380	300
Violations of street pricing policies	0	0	0	0	3

Services

Lease contract compliance; long- and short-term leases and agreements; monitoring concessions program; developing facilities; concession contract administration.

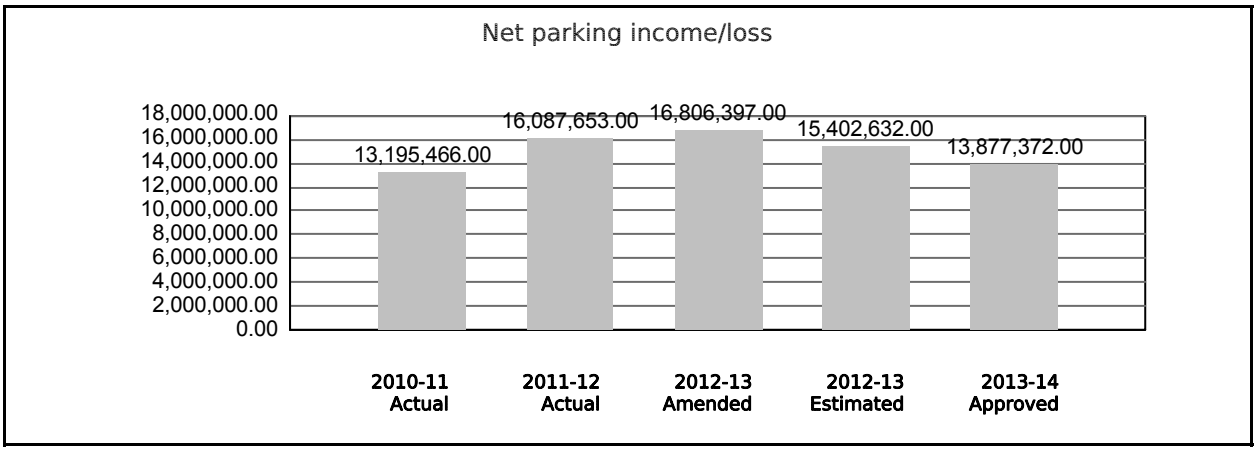
Contact

Stephanie Tucker, Airport Properties Manager, 512-530-7507

Aviation
Budget Detail by Activity

Program: Business Services
Activity: Parking

The purpose of the Parking activity is to provide quality parking services to the traveling public and airport tenants, thus maximizing airport parking revenue.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	9,450,903	8,454,191	8,991,498	8,929,880	9,765,876
Total Requirements	$9,450,903	$8,454,191	$8,991,498	$8,929,880	$9,765,876
Full-Time Equivalents					
Airport Fund	13.20	13.00	13.00	13.00	14.00
Total FTEs	13.20	13.00	13.00	13.00	14.00
Performance Measures					
Net parking income/loss	13,195,466	16,087,653	16,806,397	15,402,632	13,877,372
Number of parking tickets issued	1,618,777	1,458,772	1,460,500	1,285,779	1,218,063
Parking revenue per enplaned passenger	6.16	6.65	6.68	6.42	6.12

Services

Providing customer service to the traveling public and tenants; contract administration; monitoring and compliance; monitoring and maintaining computerized revenue control for reporting parking revenue; monitoring and inspection of public parking facilities; planning and implementing service enhancement products; revenue control for ground transportation service; coordinate marketing and advertisement efforts.

Contact

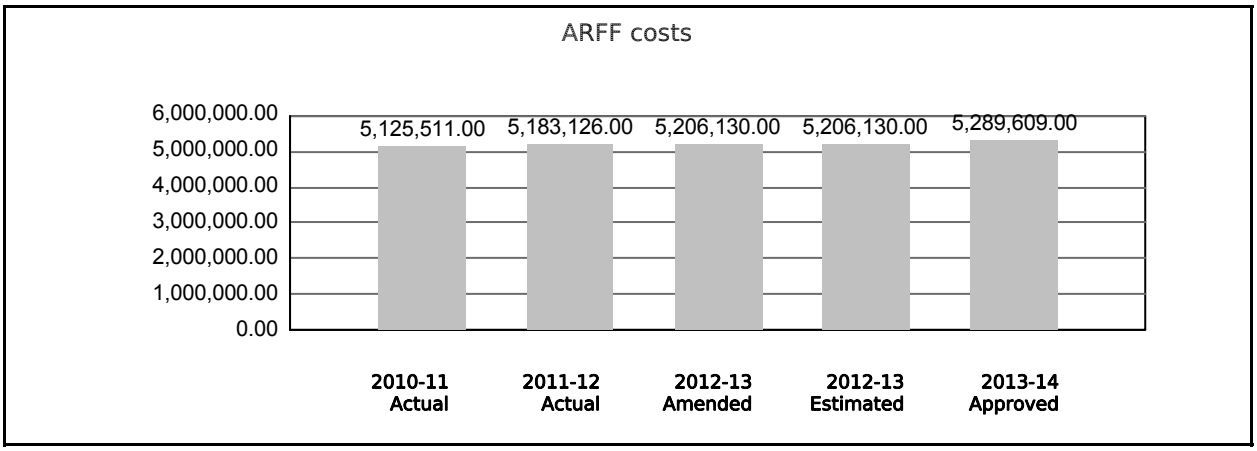
Jerry Dinse, Parking Manager, 512-530-6344

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Air/Fire Rescue (ARFF)

The purpose of the Air/Fire Rescue activity is to provide firefighting rescue operations and fire prevention services to air travelers and clients of the aviation industry so they can be provided with acceptable emergency responses.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	5,125,511	5,183,126	5,206,130	5,206,130	5,289,609
Total Requirements	$5,125,511	$5,183,126	$5,206,130	$5,206,130	$5,289,609
Performance Measures					
ARFF Costs per Operation	New Meas	New Meas	29.92	29.56	29.16
ARFF costs	5,125,511	5,183,126	5,206,130	5,206,130	5,289,609
Number of ARFF responses	687	646	716	646	665

Services

Emergency assistance; inspection of fuel farms and fuel trucks; safety equipment; compliance with the Texas State Commission on Fire Protection certification; compliance with the FAA standards on safety, equipment and training; medical first responder; inspection of commercial sites.

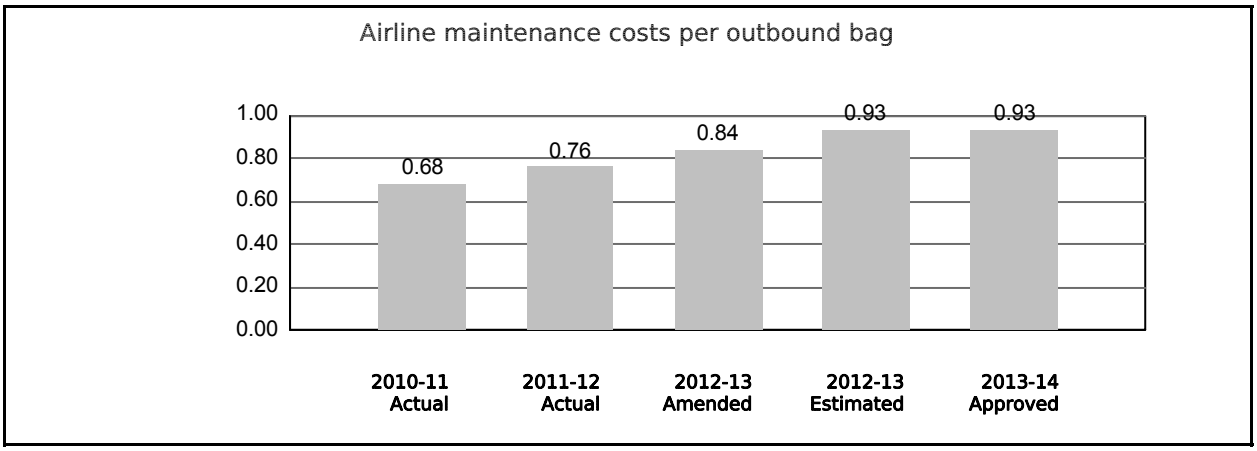
Contact

Travis Walden, Battalion Chief, 512-530-2733

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Airline Maintenance

The purpose of the Airline Maintenance activity is to provide maintenance services for airline tenant users to ensure a secure and safe environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	1,758,905	2,063,228	2,258,393	2,308,678	2,388,017
Total Requirements	$1,758,905	$2,063,228	$2,258,393	$2,308,678	$2,388,017
Full-Time Equivalents					
Airport Fund	19.50	19.00	19.00	19.00	19.00
Total FTEs	19.50	19.00	19.00	19.00	19.00
Performance Measures					
Airline maintenance costs per outbound bag	0.68	0.76	0.84	0.93	0.93
Passenger Boarding Bridge Maintenance Cost	New Meas	New Meas	175,000	175,000	225,000
Percentage of preventive maintenance completed within scheduled period	New Meas	New Meas	98	98	98

Services

Maintaining all airline loading bridges, ground power units, pre-conditioned air, in-line baggage handling system and airline carousels; maintaining Jet-Lifts; responding to baggage alarms and jams; providing support services to TSA and contractors.

Contact

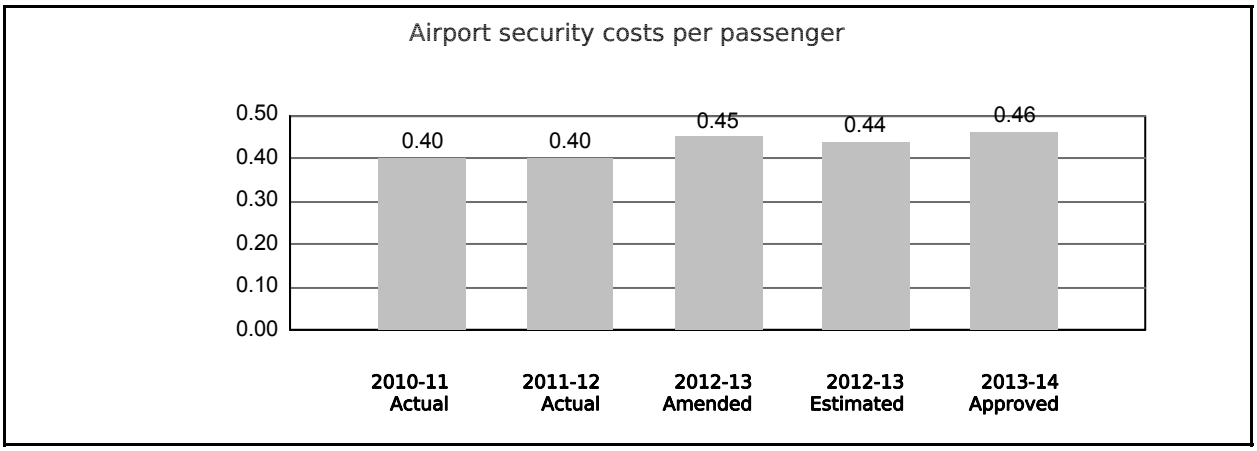
Donnell January, Assistant Director, 512-530-6337

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Airport Security

The purpose of the Airport Security activity is to provide a security program that meets or exceeds the requirements set out in 49 CFR 1542 (Airport Security) for users of the airport.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	7,974,943	8,647,669	10,165,981	9,862,055	10,344,626
Expense Refunds	990	0	0	0	0
Grants	703,466	692,304	100,250	274,091	274,091
Total Requirements	$8,679,399	$9,339,973	$10,266,231	$10,136,146	$10,618,717
Full-Time Equivalents					
Airport Fund	55.00	55.00	55.00	55.00	55.00
Total FTEs	55.00	55.00	55.00	55.00	55.00
Performance Measures					
Airport security costs per passenger	0.40	0.40	0.45	0.44	0.46
Law Enforcement Officer Costs	4,357,827	4,881,709	5,833,494	5,575,449	5,767,840
Law Enforcement Officer costs per passenger	0.48	0.52	0.60	0.58	0.58
Security Violations Issued	New Meas	New Meas	75	25	20

Services

Emergency assistance and first response, traffic control, ground transportation, and enforcement and compliance with TSA regulations; management of the Airport Security Program; regulations of federal, state and local laws; antiterrorism/anti-hijacking programs and education.

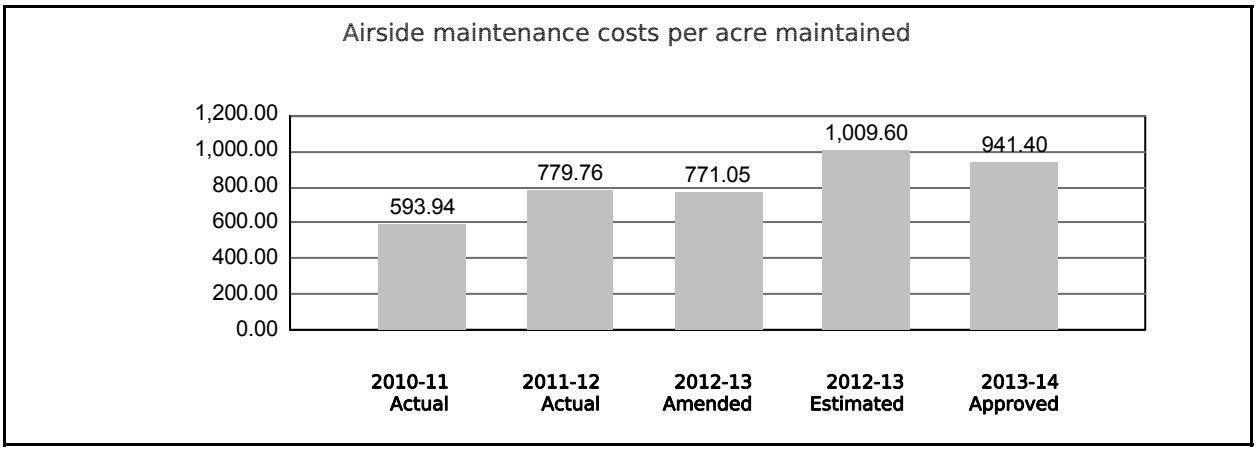
Contact

Denise Hatch, Airport Security Manager, 512-530-2685

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Airside Maintenance

The purpose of the Airside Maintenance activity is to maintain the airfield areas for the airport users to ensure a clean and safe environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	1,009,701	1,325,629	1,310,783	1,716,326	1,600,386
Total Requirements	$1,009,701	$1,325,629	$1,310,783	$1,716,326	$1,600,386
Full-Time Equivalents					
Airport Fund	16.50	16.00	16.00	16.00	16.40
Total FTEs	16.50	16.00	16.00	16.00	16.40
Performance Measures					
Airside maintenance costs per acre maintained	593.94	779.76	771.05	1,009.60	941.40
Number of incidents of noncompliance with FAA Part 139 during federal inspections	0	2	0	0	0

Services

Pavement repair; mowing; snow and ice removal; fence repairs; FAA compliance-Part 139 (Airport Safety); management of airside maintenance contracts; landscaping; cleaning; pavement striping; tree trimming.

Contact

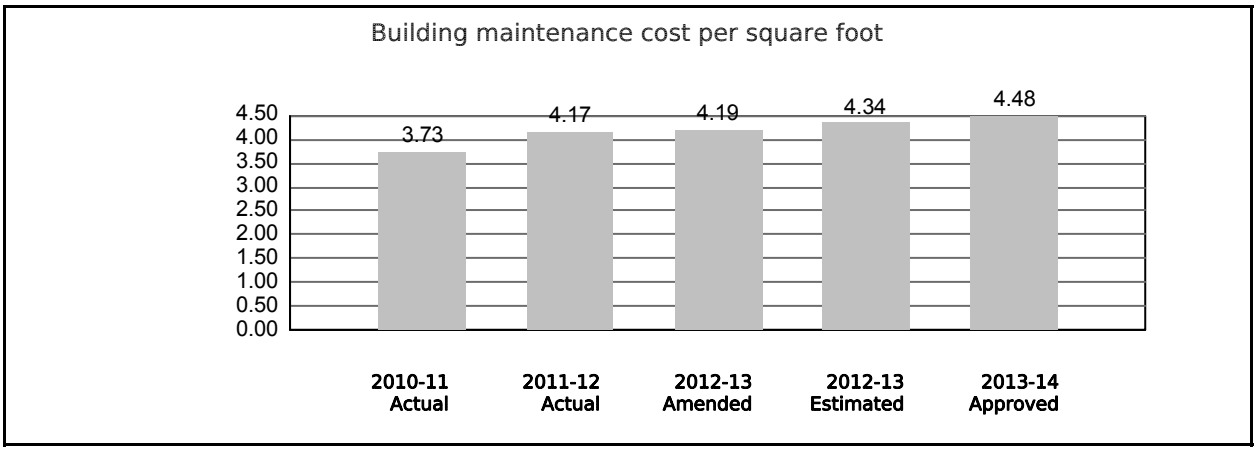
Chris Carter, Division Manager, 512-530-6352

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Building Maintenance

The purpose of the Building Maintenance activity is to provide maintenance services for users of the airport so they will be in a safe environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	8,596,631	9,714,284	10,234,594	10,010,604	10,329,246
Total Requirements	$8,596,631	$9,714,284	$10,234,594	$10,010,604	$10,329,246
Full-Time Equivalents					
Airport Fund	34.50	35.00	36.00	36.00	37.00
Total FTEs	34.50	35.00	36.00	36.00	37.00
Performance Measures					
Annual Gallons of Water Used in Terminal	New Meas	New Meas	72,200	30,000,000	32,000,000
Annual Kilowatts used in Terminal	New Meas	New Meas	20,500,000	23,000,000	24,000,000
Building maintenance cost per square foot	3.73	4.17	4.19	4.34	4.48

Services

Maintaining airport terminal building systems which include plumbing, electrical, fire protection and suppression; maintaining airport terminal HVAC, elevator/escalator systems and all utilities.

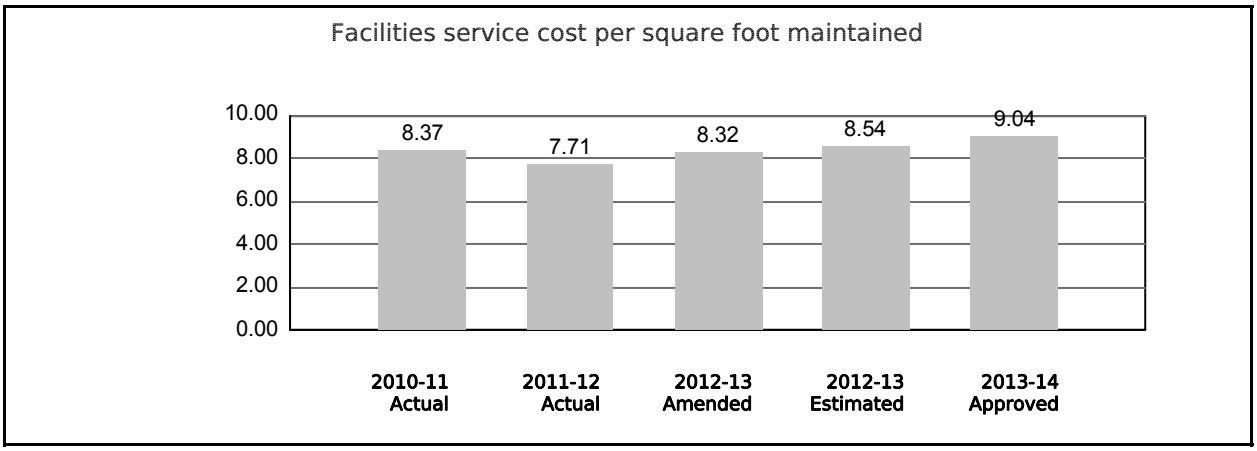
Contact

Mike Robinson, Division Manager, 512-530-7504

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Facility Services

The purpose of the Facility Services activity is to provide custodial services to maintain the airport facilities for the traveling public and airport tenants so that they will have a clean and safe environment.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	5,123,910	5,302,701	5,726,243	5,876,379	6,221,998
Total Requirements	$5,123,910	$5,302,701	$5,726,243	$5,876,379	$6,221,998
Full-Time Equivalents					
Airport Fund	81.00	79.00	79.00	79.00	81.00
Total FTEs	81.00	79.00	79.00	79.00	81.00
Performance Measures					
Facilities service cost per square foot maintained	8.37	7.71	8.32	8.54	9.04
Percentage of participants in ACI Survey rank overall cleanliness as a 5 or "Excellent"	57	53.75	55	55	55

Services

Cleaning and maintenance of the terminal building; cleaning and maintaining office buildings and designated parts of parking garage; cleaning supplies and custodial equipment; managing waste disposal and recycling program; managing the Department's central warehouse.

Contact

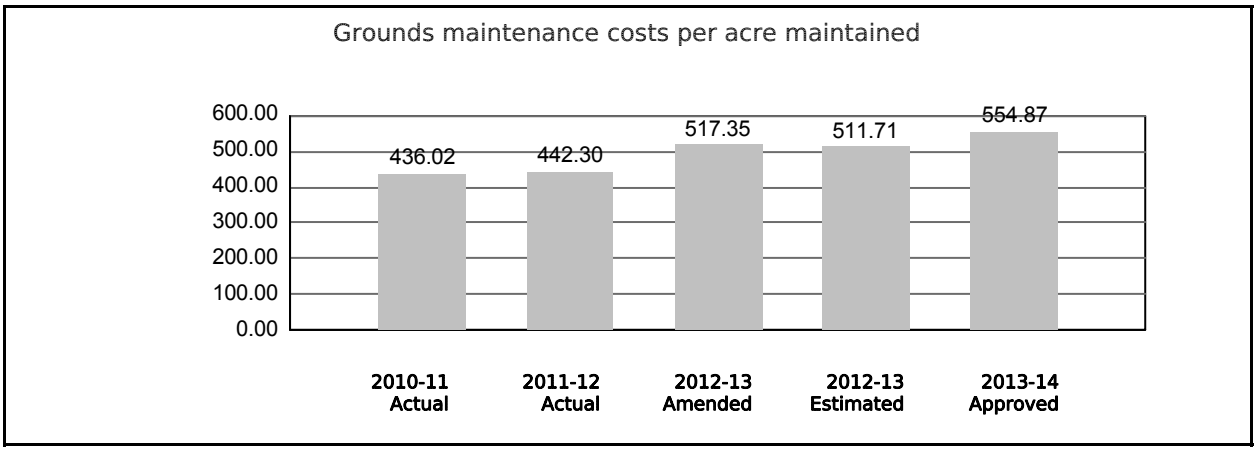
Karen Devane, Aviation Division Manager, 512-530-6338

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Grounds Maintenance

The purpose of the Grounds Maintenance activity is to maintain rights-of-way, water features and the landscape in accordance with generally accepted forestry, landscaping and environmental standards for the safety and enjoyment of airport users.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	1,090,058	1,105,762	1,293,367	1,279,270	1,387,173
Total Requirements	$1,090,058	$1,105,762	$1,293,367	$1,279,270	$1,387,173
Full-Time Equivalents					
Airport Fund	17.50	17.50	17.50	17.50	17.40
Total FTEs	17.50	17.50	17.50	17.50	17.40
Performance Measures					
Grounds maintenance costs per acre maintained	436.02	442.30	517.35	511.71	554.87
Tons of Brush Composted	New Meas	New Meas	250	175	180

Services

Mowing and trimming lawns, trees, shrubs, ornamental plants and beds; maintaining water features and stormwater quality ponds, street and parking lot pavement, walkways, roadway and other surface painted markings; debris removal; maintaining landscape irrigation system; wildlife mitigation; fence installation and maintenance; plant/weed control.

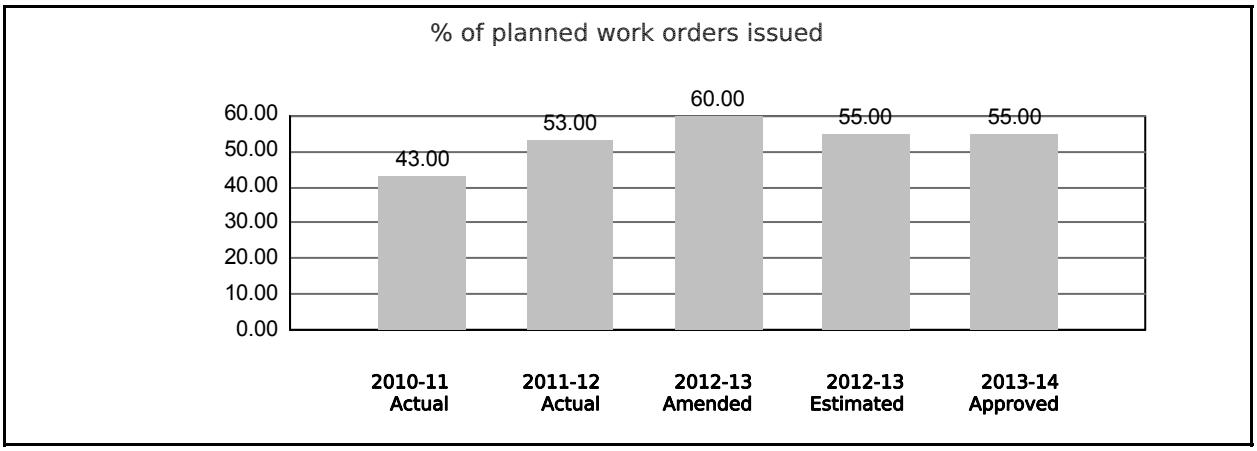
Contact

Chris Carter, Division Manager, 512-530-6352

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: MaxAdmin

The purpose of the MaxAdmin activity is to provide planning and scheduling, resource management, and other support services to airport facilities, maintenance, operations, security and other activities, so they can maximize the availability of airport equipment, systems, and services for airport tenants and customers.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	1,165,585	1,202,146	1,610,542	1,549,950	1,695,038
Total Requirements	$1,165,585	$1,202,146	$1,610,542	$1,549,950	$1,695,038
Full-Time Equivalents					
Airport Fund	13.00	14.00	15.00	15.00	16.00
Total FTEs	13.00	14.00	15.00	15.00	16.00
Performance Measures					
% of planned work orders issued	43	53	60	55	55
Number of work orders requested	14,538	21,398	22,000	22,000	22,000

Services

Providing maintenance activity planning and scheduling, project coordination, resource planning, purchasing, materials management, and other support activities to other airport business units; maintaining the data integrity of the airport's computerized enterprise asset management system.

Contact

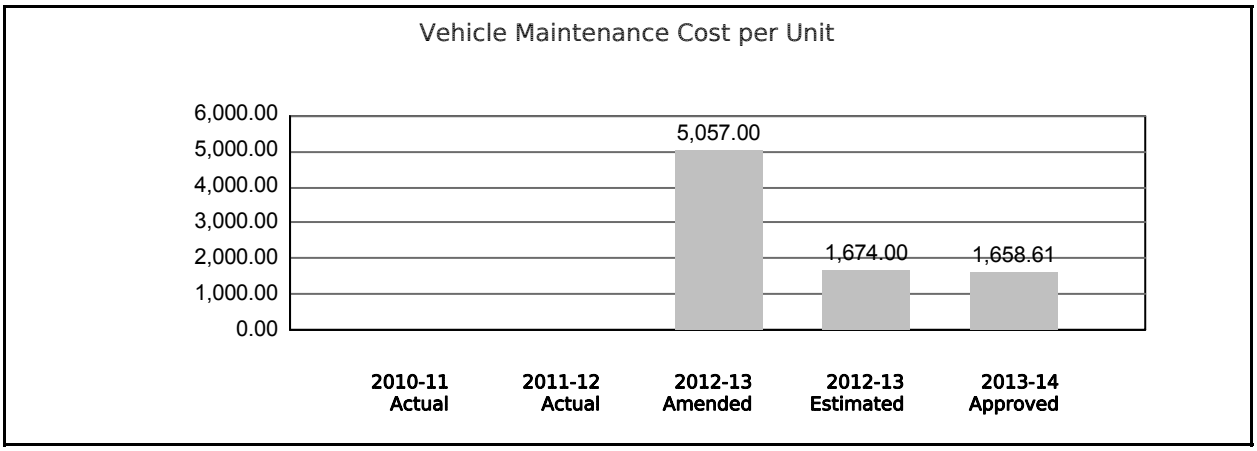
Valerie Slaughter, Asset Management/Business Operations Manager, 512-530-6327

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Mechanic Shop

The purpose of the Mechanic Shop activity is to provide equipment and support to all divisions within the Department of Aviation to ensure the safe and efficient operations at the airport.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	752,811	894,295	844,478	968,475	959,278
Expense Refunds	80	0	0	0	0
Total Requirements	$752,891	$894,295	$844,478	$968,475	$959,278
Full-Time Equivalents					
Airport Fund	4.50	4.50	4.50	4.50	4.20
Total FTEs	4.50	4.50	4.50	4.50	4.20
Performance Measures					
Number of Alternative Fuel Units Maintained	New Meas	New Meas	83	83	86
Vehicle Maintenance Cost per Unit	New Meas	New Meas	5,057	1,674	1,658.61

Services

Vehicle/equipment maintenance; FAA Part 139 compliance; CFR Part 1542 (airport security) compliance; state inspection regulations compliance; preventive maintenance checks and services.

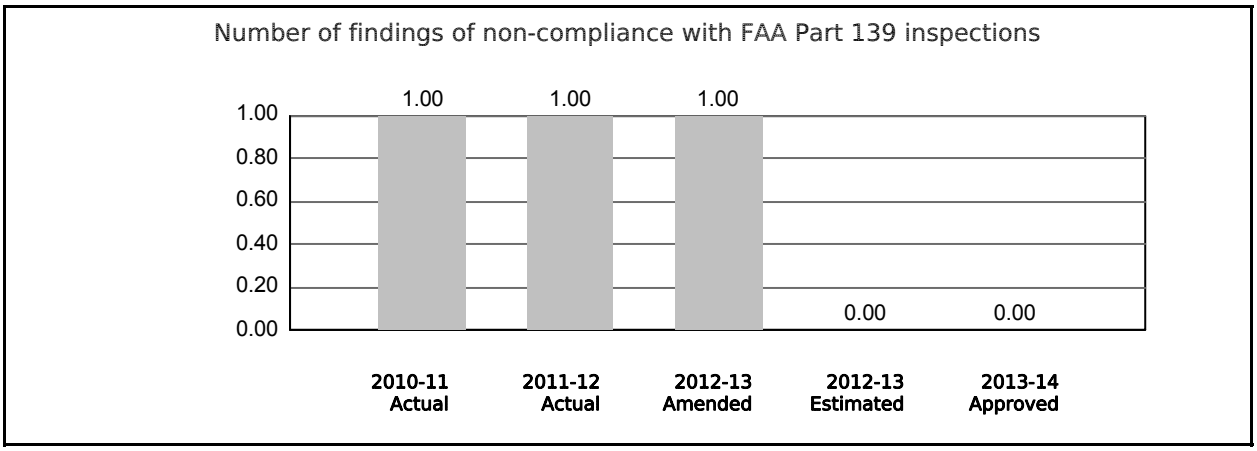
Contact

Chris Carter, Division Manager, 512-530-6352

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Operations

The purpose of the Operations activity is to ensure that Federal Aviation Regulation Part 139 (Airport Certification) requirements are met or exceeded.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	788,273	955,083	1,292,204	1,198,515	1,210,209
Expense Refunds	500	0	0	0	0
Total Requirements	$788,773	$955,083	$1,292,204	$1,198,515	$1,210,209
Full-Time Equivalents					
Airport Fund	9.50	12.00	14.00	14.00	12.00
Total FTEs	9.50	12.00	14.00	14.00	12.00
Performance Measures					
Number of Wildlife / Bird Strikes	New Meas	New Meas	9	72	65
Number of findings of non-compliance with FAA Part 139 inspections	1	1	1	0	0

Services

Managing ramp operations; compliance with local, state, and federal rules and regulations; responding to all incidents and emergencies; providing liaisons between DOA and all agencies dealing with the AOA; coordinating all construction activities; technical support; leadership and guidance in safety by the safety committee; driving safety training; monitoring and inspecting public parking facilities; providing customer service to tenants and traveling public; monitoring services delivered by terminal concessionaires; inspecting displays and advertisements.

Contact

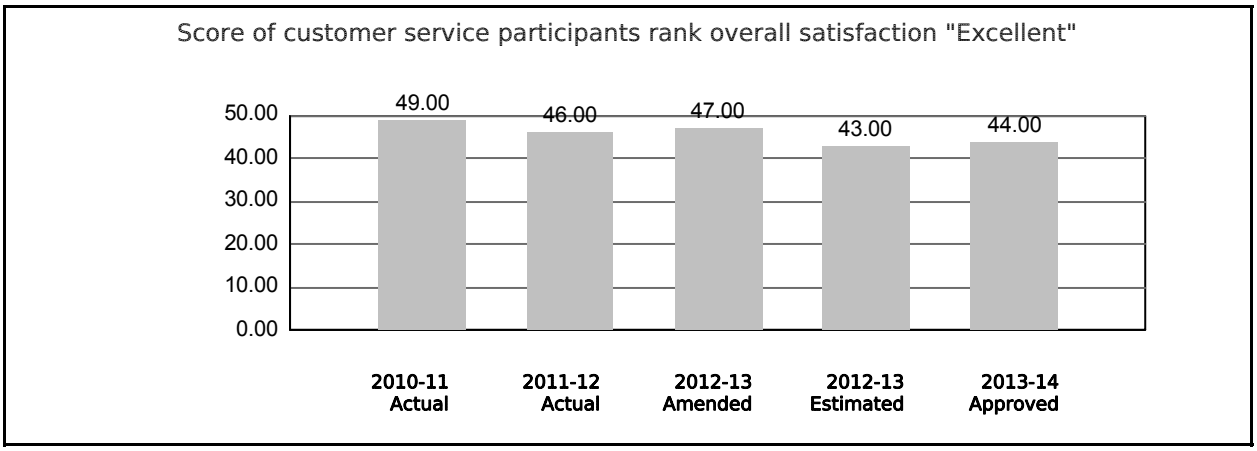
Scott Madole, Division Manager, 512-530-5535

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Fund	9,319,941	9,978,900	11,580,545	11,324,528	12,316,552
Expense Refunds	1,066	7,111	0	0	0
Total Requirements	$9,321,007	$9,986,011	$11,580,545	$11,324,528	$12,316,552
Full-Time Equivalents					
Airport Fund	61.60	62.00	62.00	62.00	67.00
Total FTEs	61.60	62.00	62.00	62.00	67.00
Performance Measures					
Airline cost per enplaned passenger	***8.24***	***8.48***	***8.76***	***8.76***	***8.86***
Average Annual Carbon Footprint	9,417	6,782	9,374	6,782	5,998
Hours of annual training per employee	59.40	51.41	32	32	32
Lost Time Injury Rate Per the Equivalent of 100 Employees	***2.88***	***0.32***	***1***	***1***	***1***
Number of people responded to (Visitor's Center)	117,221	100,832	114,523	114,523	114,523
Score of customer service participants rank overall satisfaction "Excellent"	***49***	***46***	***47***	***43***	***44***
Total Passenger Flights	New Meas	New Meas	102,480	102,480	102,480

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

Contact

Jim Smith, Executive Director, 512-530-7518

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2010-11 Actual	2011-12 Actual	2012-13 Amended	2012-13 Estimated	2013-14 Approved
Requirements					
Airport Capital Fund	17,134,977	44,963,150	29,887,697	7,486,423	7,777,526
Airport Fund	43,776,522	46,888,707	45,508,079	47,408,275	44,557,936
Total Requirements	$60,911,499	$91,851,857	$75,395,776	$54,894,698	$52,335,462

Contact

Dave Arthur, Finance Assistant Director, 512-530-6688

Bold/Italicized Measure = Key Indicator

Aviation - 2013-14

Airport Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
AIRPORT PLANNING & DEVELOPMENT										
Planning, Design and Construction	$1,565,600	15.00	$1,701,855	16.00	$1,970,670	16.00	$1,963,118	16.00	$2,202,934	17.00
Subtotal	**$1,565,600**	**15.00**	**$1,701,855**	**16.00**	**$1,970,670**	**16.00**	**$1,963,118**	**16.00**	**$2,202,934**	**17.00**
BUSINESS SERVICES										
Airport Property Management	$321,241	4.20	$332,927	4.00	$407,690	4.00	$431,594	4.00	$755,729	6.00
Parking	$9,450,903	13.20	$8,454,191	13.00	$8,991,498	13.00	$8,929,880	13.00	$9,765,876	14.00
Subtotal	**$9,772,144**	**17.40**	**$8,787,118**	**17.00**	**$9,399,188**	**17.00**	**$9,361,474**	**17.00**	**$10,521,605**	**20.00**
FACILITIES MANAGEMENT, OPERATIONS AND AIRPORT SECURITY										
Air/Fire Rescue (ARFF)	$5,125,511	0.00	$5,183,126	0.00	$5,206,130	0.00	$5,206,130	0.00	$5,289,609	0.00
Airline Maintenance	$1,758,905	19.50	$2,063,228	19.00	$2,258,393	19.00	$2,308,678	19.00	$2,388,017	19.00
Airport Security	$7,974,943	55.00	$8,647,669	55.00	$10,165,981	55.00	$9,862,055	55.00	$10,344,626	55.00
Airside Maintenance	$1,009,701	16.50	$1,325,629	16.00	$1,310,783	16.00	$1,716,326	16.00	$1,600,386	16.40
Building Maintenance	$8,596,631	34.50	$9,714,284	35.00	$10,234,594	36.00	$10,010,604	36.00	$10,329,246	37.00
Facility Services	$5,123,910	81.00	$5,302,701	79.00	$5,726,243	79.00	$5,876,379	79.00	$6,221,998	81.00
Grounds Maintenance	$1,090,058	17.50	$1,105,762	17.50	$1,293,367	17.50	$1,279,270	17.50	$1,387,173	17.40
MaxAdmin	$1,165,585	13.00	$1,202,146	14.00	$1,610,542	15.00	$1,549,950	15.00	$1,695,038	16.00
Mechanic Shop	$752,811	4.50	$894,295	4.50	$844,478	4.50	$968,475	4.50	$959,278	4.20
Operations	$788,273	9.50	$955,083	12.00	$1,292,204	14.00	$1,198,515	14.00	$1,210,209	12.00
Subtotal	**$33,386,326**	**251.00**	**$36,393,922**	**252.00**	**$39,942,715**	**256.00**	**$39,976,382**	**256.00**	**$41,425,580**	**258.00**
SUPPORT SERVICES										
Departmental Support Services	$9,319,941	61.60	$9,978,900	62.00	$11,580,545	62.00	$11,324,528	62.00	$12,316,552	67.00
Subtotal	**$9,319,941**	**61.60**	**$9,978,900**	**62.00**	**$11,580,545**	**62.00**	**$11,324,528**	**62.00**	**$12,316,552**	**67.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$4,545,901	0.00	$4,492,581	0.00	$121,663	0.00	$121,663	0.00	$149,973	0.00
Transfers	$39,230,621	0.00	$42,396,126	0.00	$45,386,416	0.00	$47,286,612	0.00	$44,407,963	0.00
Subtotal	**$43,776,522**	**0.00**	**$46,888,707**	**0.00**	**$45,508,079**	**0.00**	**$47,408,275**	**0.00**	**$44,557,936**	**0.00**
Total	**$97,820,532**	**345.00**	**$103,750,503**	**347.00**	**$108,401,197**	**351.00**	**$110,033,777**	**351.00**	**$111,024,607**	**362.00**

Aviation - 2013-14

Airport Capital Fund

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$17,134,977	0.00	$44,963,150	0.00	$29,887,697	0.00	$7,486,423	0.00	$7,777,526	0.00
Subtotal	**$17,134,977**	**0.00**	**$44,963,150**	**0.00**	**$29,887,697**	**0.00**	**$7,486,423**	**0.00**	**$7,777,526**	**0.00**
Total	**$17,134,977**	**0.00**	**$44,963,150**	**0.00**	**$29,887,697**	**0.00**	**$7,486,423**	**0.00**	**$7,777,526**	**0.00**

Aviation - 2013-14

Expense Refunds

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
FACILITIES MANAGEMENT, OPERATIONS AND AIRPORT SECURITY										
Airport Security	$990	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Mechanic Shop	$80	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Operations	$500	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$1,570**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$1,066	0.00	$7,111	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$1,066**	**0.00**	**$7,111**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$2,636**	**0.00**	**$7,111**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**

Aviation - 2013-14

Grants

	2010-11 Actual	2010-11 FTE	2011-12 Actual	2011-12 FTE	2012-13 Amended	2012-13 FTE	2012-13 Estimated	2012-13 FTE	2013-14 Approved	2013-14 FTE
FACILITIES MANAGEMENT, OPERATIONS AND AIRPORT SECURITY										
Airport Security	$703,466	0.00	$692,304	0.00	$100,250	0.00	$274,091	0.00	$274,091	0.00
Subtotal	$703,466	0.00	$692,304	0.00	$100,250	0.00	$274,091	0.00	$274,091	0.00
Total	$703,466	0.00	$692,304	0.00	$100,250	0.00	$274,091	0.00	$274,091	0.00

City of Austin
2013-2014
Approved
Budget

Volume I

Financial Summaries

FY 2013-14 PERSONNEL SUMMARY

in Full-Time Equivalents (FTEs)

	2010-11 ACTUAL BUDGET	2011-12 ACTUAL BUDGET	2012-13 AMENDED BUDGET	TRANSFERRED IN	TRANSFERRED OUT	POSITIONS ELIMINATED	POSITIONS NEW	TOTAL DEPT. CHANGE	2013-14 PROPOSED BUDGET	COUNCIL ACTION NEW POSITIONS	COUNCIL ACTION ELIMINATED POSITIONS	2013-14 APPROVED BUDGET
GENERAL FUND												
Municipal Court	161.00	162.25	164.25	0.00	0.00	(0.50)	2.00	1.50	165.75	0.00	0.00	165.75
Planning & Development Review	320.50	325.00	334.00	0.00	(1.00)	0.00	26.00	25.00	359.00	0.00	(2.00)	357.00
Fire - Sworn *	1,084.00	1,083.00	1,085.00	0.00	0.00	0.00	6.00	6.00	1,091.00	2.00	0.00	1,093.00 *
Fire - Non-Sworn	127.00	130.00	139.00	0.00	0.00	0.00	4.00	4.00	143.00	0.00	0.00	143.00
Library	344.18	341.55	353.55	0.00	0.00	0.00	0.00	0.00	353.55	5.50	0.00	359.05
Parks and Recreation	530.75	542.25	560.75	0.00	0.00	0.00	26.00	26.00	586.75	36.50	(0.50)	622.75
Police - Sworn	1,669.00	1,718.00	1,740.00	0.00	0.00	0.00	47.00	47.00	1,787.00	0.00	0.00	1,787.00
Police - Non-Sworn	625.25	626.25	644.25	0.00	0.00	0.00	0.00	0.00	644.25	1.00	0.00	645.25
Health & Human Services	294.25	303.75	204.75	0.00	(1.00)	0.00	1.00	0.00	204.75	0.00	0.00	204.75
Animal Services	0.00	0.00	94.50	1.00	0.00	0.00	0.00	1.00	95.50	0.00	0.00	95.50
EMS - Sworn	422.50	442.50	475.00	0.00	0.00	0.00	0.00	0.00	475.00	1.00	0.00	476.00
EMS - Non-Sworn	84.00	84.00	81.50	0.00	(8.00)	0.00	1.00	(7.00)	74.50	0.00	0.00	74.50
GENERAL FUND TOTAL	5,662.43	5,758.55	5,876.55	1.00	(10.00)	(0.50)	113.00	103.50	5,980.05	46.00	(2.50)	6,023.55
INTERNAL SERVICE FUNDS												
Mayor and Council	30.00	30.00	30.00	0.00	0.00	0.00	0.00	0.00	30.00	0.00	0.00	30.00
Real Estate Services	0.00	0.00	34.00	0.00	0.00	0.00	1.00	1.00	35.00	0.00	0.00	35.00
Management Services	48.23	58.23	78.23	13.00	0.00	0.00	1.00	14.00	92.23	1.00	(1.00)	92.23
Governmental Relations	4.00	5.00	5.00	0.00	0.00	0.00	0.00	0.00	5.00	0.00	0.00	5.00
City Clerk	18.50	20.00	20.50	0.00	0.00	0.00	2.50	2.50	23.00	0.00	0.00	23.00
Law	83.00	81.25	88.00	1.00	0.00	0.00	2.00	3.00	91.00	0.00	0.00	91.00
Human Resources	95.00	96.00	103.00	0.00	0.00	0.00	1.00	1.00	104.00	0.00	(1.00)	103.00
Communications and Public Information	20.00	21.00	22.00	0.00	0.00	0.00	2.00	2.00	24.00	0.00	(1.00)	23.00
Contract Management	0.00	0.00	44.00	0.00	0.00	0.00	1.00	1.00	45.00	0.00	0.00	45.00
City Auditor	25.00	25.00	26.00	0.00	0.00	0.00	0.00	0.00	26.00	0.00	0.00	26.00
Financial Services	347.85	358.85	186.50	0.00	(1.00)	0.00	4.00	3.00	189.50	0.00	0.00	189.50
Building Services	0.00	0.00	155.35	0.00	0.00	0.00	3.00	3.00	158.35	0.00	0.00	158.35
Fleet	199.00	199.00	200.00	0.00	0.00	0.00	5.00	5.00	205.00	0.00	0.00	205.00
Small and Minority Business Resources	27.00	27.00	27.00	1.00	(1.00)	0.00	2.00	2.00	29.00	0.00	0.00	29.00
Communications & Technology Mang.	225.00	209.00	217.00	2.00	(5.00)	0.00	7.00	4.00	221.00	0.00	0.00	221.00
Wireless Communications	38.00	39.00	40.00	0.00	0.00	0.00	0.00	0.00	40.00	0.00	0.00	40.00
CTECC	41.00	41.00	43.00	2.00	(1.00)	0.00	2.00	3.00	46.00	0.00	0.00	46.00
INTERNAL SERVICE FUNDS TOTAL	1,201.58	1,210.33	1,319.58	19.00	(8.00)	0.00	33.50	44.50	1,364.08	1.00	(3.00)	1,362.08
GENERAL FUND AND INTERNAL FUNDS TOTAL	6,864.01	6,968.88	7,196.13	20.00	(18.00)	(0.50)	146.50	148.00	7,344.13	47.00	(5.50)	7,385.63

* Fire Special Revenue Fund includes 36 sworn FTEs for the Staffing for Adequate Fire and Emergency Management Response (SAFER) grant

FY 2013-14 PERSONNEL SUMMARY

in Full-Time Equivalents (FTEs)

	2010-11 ACTUAL BUDGET	2011-12 ACTUAL BUDGET	2012-13 AMENDED BUDGET	TRANSFERRED IN	TRANSFERRED OUT	POSITIONS ELIMINATED	POSITIONS NEW	TOTAL DEPT. CHANGE	2013-14 PROPOSED BUDGET	COUNCIL ACTION NEW POSITIONS	COUNCIL ACTION ELIMINATED POSITIONS	2013-14 APPROVED BUDGET
ENTERPRISE AND OTHER FUNDS												
Austin Energy	1,675.00	1,659.00	1,659.00	1.00	(1.00)	0.00	13.75	13.75	1,672.75	0.00	0.00	1,672.75
Economic Development	46.00	47.00	47.00	2.00	(1.00)	0.00	5.00	6.00	53.00	0.00	0.00	53.00
Austin Water Utility	1,070.10	1,069.10	1,094.10	0.00	0.00	0.00	63.25	63.25	1,157.35	0.00	0.00	1,157.35
Austin Resource Recovery	392.00	398.00	408.00	0.00	(7.00)	0.00	14.00	7.00	415.00	0.00	0.00	415.00
Code Compliance	69.00	69.00	91.00	7.00	0.00	0.00	19.00	26.00	117.00	0.00	(9.00)	108.00
Austin Convention Center	199.75	198.25	197.50	7.25	(9.25)	0.00	8.00	6.00	203.50	0.00	0.00	203.50
Palmer Events Center Operating	31.00	32.25	33.00	8.50	(6.50)	0.00	4.00	6.00	39.00	0.00	0.00	39.00
Palmer Events Center Garage	8.25	8.50	8.50	0.75	(0.75)	0.00	0.00	0.00	8.50	0.00	0.00	8.50
Aviation	345.00	347.00	351.00	0.00	0.00	0.00	11.00	11.00	362.00	0.00	0.00	362.00
Parks & Recreation - Golf	41.00	33.00	33.00	0.00	0.00	0.00	5.00	5.00	38.00	0.00	0.00	38.00
Watershed Protection	255.25	259.25	257.25	0.00	0.00	0.00	15.50	15.50	272.75	0.00	0.00	272.75
Public Works -Transportation Fund	234.00	257.00	264.00	1.00	0.00	0.00	48.00	49.00	313.00	0.00	0.00	313.00
Public Works - Capital Projects Mgmt.	190.00	190.00	193.00	0.00	(1.00)	0.00	9.00	8.00	201.00	0.00	0.00	201.00
Austin Transportation Dept - Parking Mgmt	44.00	46.00	48.50	0.00	0.00	0.00	3.00	3.00	51.50	0.00	0.00	51.50
Austin Transportation Dept - Transportation	116.00	119.00	123.00	0.00	0.00	0.00	7.00	7.00	130.00	0.00	0.00	130.00
Contract and Land Management	80.00	77.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Traffic Safety Fund	2.00	2.00	2.00	0.00	0.00	0.00	0.00	0.00	2.00	0.00	0.00	2.00
Child Safety	4.00	4.00	7.00	0.00	0.00	0.00	2.00	2.00	9.00	0.00	0.00	9.00
Neighborhood Housing & Community Dev.	16.00	18.00	23.00	2.00	(1.00)	0.00	0.00	1.00	24.00	0.00	0.00	24.00
Juvenile Case Manager Fund	6.00	9.00	9.00	0.00	0.00	0.00	0.00	0.00	9.00	0.00	0.00	9.00
ENTERPRISE AND OTHER FUNDS TOTAL	4,824.35	4,842.35	4,848.85	29.50	(27.50)	0.00	227.50	229.50	5,078.35	0.00	(9.00)	5,069.35
GRANT FUNDS												
Austin Energy Special Revenue	16.00	16.00	13.00	0.00	0.00	(4.00)	0.00	(4.00)	9.00	0.00	0.00	9.00
Fire Special Revenue (Sworn) *	0.00	0.00	36.00	0.00	0.00	0.00	0.00	0.00	36.00	0.00	0.00	36.00 *
Health Special Revenue	223.00	216.00	214.00	0.00	0.00	(4.00)	0.00	(4.00)	210.00	0.00	0.00	210.00
Human Resources Special Revenue	5.00	5.00	6.00	0.00	0.00	0.00	0.00	0.00	6.00	0.00	0.00	6.00
Library Special Revenue	10.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Management Services Special Revenue	5.00	5.00	5.00	0.00	(3.00)	(1.00)	0.00	(4.00)	1.00	0.00	0.00	1.00
Municipal Court Special Revenue	0.00	0.00	2.00	0.00	0.00	0.00	0.00	0.00	2.00	0.00	0.00	2.00
Neighborhood Housing Special Revenue	50.00	35.00	29.00	1.00	(2.00)	0.00	0.00	(1.00)	28.00	0.00	0.00	28.00
Parks & Recreation Special Revenue	5.50	3.00	3.00	0.00	0.00	0.00	0.00	0.00	3.00	0.00	0.00	3.00
Police Special Revenue	34.00	33.00	19.00	0.00	0.00	(2.00)	0.00	(2.00)	17.00	0.00	0.00	17.00
Planning & Dev. Review Special Revenue	0.00	0.00	0.00	0.00	0.00	0.00	2.00	2.00	2.00	0.00	0.00	2.00
GRANT FUNDS TOTAL	348.50	313.00	327.00	1.00	(5.00)	(11.00)	2.00	(13.00)	314.00	0.00	0.00	314.00
CITY TOTAL	12,036.86	12,124.23	12,371.98	50.50	(50.50)	(11.50)	376.00	364.50	12,736.48	47.00	(14.50)	12,768.98

* Fire Special Revenue Fund includes 36 sworn FTEs for the Staffing for Adequate Fire and Emergency Management Response (SAFER) grant

Funds Subject to Appropriation

The City of Austin has set up a series of funds to keep track of what it spends for separate activities. A fund is a fiscal and accounting entity that records cash, revenue, expenditures and balances relating to specific activities. The City of Austin uses funds that can be divided into the following categories: General, Enterprise, Internal Service, Special Revenue, Debt Retirement and Capital Projects. Below is a list of the funds that are budgeted for the upcoming fiscal year.

General Fund and General Fund Reserves

The General Fund is the general operating fund for the City of Austin. This fund accounts for revenue and expenditures for general government services. The General Fund is supported by taxes, fees, fines, permits, licenses, charges for services and interest income. The General Fund also includes transfers from other funds including Austin Water Utility and Austin Energy. Reserve funds are maintained according to the City's financial policies to keep a healthy fiscal climate.

Enterprise Funds and Enterprise Reserves

Enterprise funds account for the acquisition, operations and maintenance of the City's facilities and services that are entirely or predominantly supported by user charges. They may also be funds for which the City has decided that the revenue earned, expenses incurred, and/or net income is appropriate for capital maintenance, public policy, management control, accountability or other purposes. All activities necessary to provide services are accounted for in these funds including, but not limited to, administration, operations and maintenance. The two largest enterprise funds are the Austin Energy and Austin Water Utility Funds.

Austin Energy Fund

The Austin Energy Fund is the operating fund for the electric utility. The primary source of revenue is the sale of electricity to customers. Revenue supports operations and maintenance of the electrical distribution system.

Austin Water Utility Fund

The Austin Water Utility Fund is the operating fund for the water and wastewater utility. The primary revenue source is from water and wastewater sales. The revenue supports treatment, collection and distribution of water, wastewater, and reclaimed water.

Other **enterprise funds** are as follows:

- Airport Fund – The operating and maintenance fund for the Austin-Bergstrom International Airport. Revenue sources include airline fees and non-airline revenue such as parking and concession fees;
- Austin Resource Recovery Fund – Accounts for activities of the Austin Resource Recovery department, including garbage, recycling and hazardous waste collection and zero waste initiatives;
- Code Compliance Fund – Used to account for expenditures of the City's code compliance efforts, including property abatement, zoning, and dangerous housing and buildings code compliance;
- Convention Center and Palmer Events Funds – Account for convention center and public events activities;
- Drainage Utility Fund – Accounts for drainage and watershed protection activities;
- Golf and Golf Surcharge Funds – Accounts for golf activities;
- Parking Management Fund – Accounts for parking and transportation permitting activities; and,
- Transportation Fund – Accounts for transportation, streets, and traffic management activities.

The **enterprise reserve funds** are as follows:

- Airport Capital Fund – Accounts for funds used for the Airport Capital Improvements Program (CIP);
- Austin Energy Strategic Reserve Fund – Provides emergency funding for unforeseen events in Austin Energy;
- Austin Water Revenue Stability Reserve Fund – Provides emergency funding in case of revenue shortfalls;
- Convention Center Marketing and Promotion Fund – Accounts for promotion of concession and catering products and services at the Convention Center; and,
- Convention Center Repair and Replacement Fund – Funds the acquisition, replacement, maintenance and repair of catering and concession equipment and furnishings within the Convention Center.

Funds Subject to Appropriation

Internal Service Funds

Internal service funds are used to account for the financing of goods or services provided by one department to other City departments and other agencies on a cost-reimbursement basis. The internal service funds are:

- Capital Projects Management Fund – Includes project management of the City's capital projects;
- Combined Transportation, Emergency, and Communication Center – Accounts for the operation of shared emergency communications and transportation management for the region;
- Communications and Technology Management Fund – Includes information technology efforts of the City;
- Employee Benefits Fund – Includes the health, dental and life insurance costs of City employees and retirees;
- Fleet Services Fund – Includes vehicle and equipment services;
- Liability Reserve Fund – Provides coverage of the City's major claims liabilities;
- Support Services Fund – Includes the activities of the various support service departments;
- Vehicle Acquisition Fund – Used to purchase replacement vehicles for general government departments;
- Wireless Communication Services Fund – Includes communication support activities; and,
- Workers' Compensation Fund – Accounts for workers' compensation costs.

Special Revenue Funds

Special revenue funds are used to account for the proceeds of specific revenue sources (other than major capital projects) that are legally restricted to expenditures for specific purposes. Included in the special revenue funds are Federal, State, and other grant funds. Also included are the following funds.

General Government

- Municipal Court Building Security Fund – Provides funding to enhance courthouse security;
- Municipal Court Juvenile Case Manager Fund – Accounts for the collection of fees associated with fine-only misdemeanor charges and provides funding for the administration of juvenile dockets; and,
- Municipal Court Technology Fund – Provides funding for technological enhancements to Court operations.

Public Safety

- Municipal Court Traffic Safety Fund – Collects fees associated with red light camera program penalties; and,
- Police Asset Forfeiture Funds – Account for the collection of contraband awarded to the agency by the courts. Funds may only be used to increase law enforcement resources.

Transportation, Planning, and Sustainability

- Child Safety Fund – Accounts for certain fines and fees used to provide school crossing guards at city schools; and,
- Environmental Remediation Fund – Accounts for the remediation of sites, which affect ground and surface water quality or public health and safety.

Recreation and Culture

- Cultural Arts Fund – Records activities for cultural project purposes; funded by a portion of the hotel occupancy tax.

Urban Growth Management

- Austin Energy Performance Contracting Fund – Accounts for conservation measures that reduce energy consumption;
- Economic Development Fund – Provides funding for the Economic Development Department. The primary revenue sources are transfers from the General Fund and enterprise funds;
- Economic Incentives Reserve Fund – Provides incentive grants and other economic incentive agreements established on the grounds that they provide higher levels of employment, economic activity and stability;
- Neighborhood Housing and Community Development Fund – Accounts for economic development, affordable housing and neighborhood revitalization efforts;

Funds Subject to Appropriation

- Neighborhood Housing - Housing Trust Fund – Accounts for preserving and creating reasonably priced housing in the city of Austin; and,
- Neighborhood Housing - University Neighborhood Overlay (UNO) Fund – Created to provide rental housing development assistance within the University Neighborhood Overlay.

Other

- Austin Cable Access Fund – Collects payments by cable companies and disburses funds to Access Television;
- Business Retention & Enhancement Fund – Accounts for funds to retain and enhance downtown businesses;
- City Hall Fund – Used for funding and expenditures associated with the City Hall facility and parking garage;
- Convention Center - Hotel/Motel Occupancy Tax Fund – Accounts for hotel/motel occupancy tax revenue and transfers the revenue to participating funds;
- Convention Center - Palmer Events Center Town Lake Park Venue Project Fund – Accounts for the levy of a short-term motor vehicle rental tax;
- Convention Center - Tourism and Promotion Fund – Accounts for the promotion of tourism in Austin as both a leisure and business destination. Funded by a portion of bed tax receipts;
- IH-35 Parking Program Fund – Accounts for revenue, operations, and maintenance requirements for two parking lots located under the IH-35 overpass between East 6th and 8th Streets;
- Mueller Tax Incrementing Financing Fund – Accounts for property tax revenue collected in the Mueller Tax Increment Financing reinvestment Zone No. 16;
- Music Loan Program Fund – Provides resources for one-time music projects;
- Music Venue Assistance Program – Provides low-interest loans to qualifying music venues to assist with implementing sound mitigation technologies and reduce the number of sound-related complaints;
- One Texas Center Fund – Accounts for revenue and debt service of the One Texas Center Building;
- Rutherford Lane Facility Fund – Accounts for revenue, expenditures and debt service requirements of the Rutherford Lane facilities;
- Seaholm Tax Increment Financing Fund – Accounts for property and sales tax revenue that is collected in the Seaholm Tax increment Financing reinvestment Zone No. 18;
- Second Street Tax Increment Financing Fund – Accounts for property tax revenue collected in a contiguous geographic area that includes Blocks 2, 3, 4 and 21 of the Original City Subdivision and which is generally bounded by San Antonio Street, West Cesar Chavez Street, Colorado Street and West Third Street;
- Section 108 Family Business Loan Program – In partnership with the U.S. Department of Housing and Urban Development, supports and stimulates business development by providing low-interest loans to qualified Austin small business owners;
- Sustainability Fund – Provides resources that help the City of Austin build a more sustainable economy, environment, and equitable infrastructure;
- Waller Creek Tunnel Reserve Fund – Provides reserve funding for the Waller Creek tunnel project;
- Waller Creek Tunnel Tax Increment Financing Fund – Accounts for property tax revenue that is collected in the Waller Creek Tax Increment Financing Reinvestment Zone No. 17; and,
- Wildland Conservation Fund – Accounts for the City and County's management of preserve systems.

Debt Retirement

Debt retirement funds are used to account for the accumulation of resources for, and the payment of, general long-term debt.

- Airport Revenue Bond Redemption Fund – Used to pay debt for airport construction;
- Airport Variable Rate Bond Debt Service Fund – Used to pay debt for the airport rental car area;
- Combined Utility Revenue Bond Redemption Fund – Used to pay debt for utility bonds;
- Convention Center - Hotel Occupancy Tax Revenue Bond Redemption Fund – Used to pay debt for the Convention Center and Waller Creek expansion with funds from Venue Project Fund;

Funds Subject to Appropriation

- Convention Center - Town Lake Park Venue Project Bond Redemption Fund – Used to pay for debt associated with the Palmer Events Center Town Lake Park Venue Project;
- General Obligation Debt Service Fund – Used for payments of principal, interest and related costs of general obligation or tax-supported debt; and,
- HUD Section 108 Debt Service Fund – Used to account for HUD loans for construction costs.

Capital Projects Funds

Capital projects funds are used to account for financial resources to be used for the acquisition or construction of major capital facilities other than those financed by proprietary funds and trust funds. Below are the groups of funds that account for the activities related to the capital improvement projects:

1984: Funds authorized September 8, 1984, for waterworks and utility projects, street improvements, drainage and flood control, library renovations, land acquisition, and public safety projects;

1985: Funds authorized January 19, 1985, for cultural arts; authorized July 26 for parks and recreation; authorized September 26 for art in public places; and authorized December 14 for various purposes;

1992: Funds authorized August 10, 1992, for public safety projects, erosion control, flooding and storm water drainage, street improvements, library facilities, parks, recreation and facilities, and waterworks improvement;

1997: Funds authorized on May 3, 1997, for radio trunking;

1998: Funds authorized November 3, 1998, for street improvements, parks, public safety, libraries, museum and cultural art facilities, and flood, erosion and water quality projects;

2000: Funds authorized November 7, 2000, for street improvements and land acquisition;

2006: Funds authorized November 7, 2006, for transportation projects, drainage and water quality protection, parks facilities and parkland, affordable housing, central library, and public safety facilities;

2010: Funds authorized November 2, 2010, for mobility projects, including roadway, signals, intersections and pedestrian/ADA improvements;

2012: Funds authorized November 6, 2012, for transportation and mobility projects, open space and water protection, parks and recreation, public safety, health and human services, and library, museum and cultural art facilities; and,

Other: Funds established for various purposes that use funding sources other than authorized bonds.

Funds Subject to Appropriation

Fund Category	Fund Name						
General	General						
Enterprise	Airport	Austin Energy	Austin Resource Recovery	Austin Water Utility	Code Compliance	Convention Center Operating	Convention Center - Palmer Events Garage
	Convention Center - Palmer Events Operating	Convention Center - Palmer Events Revenue	Convention Center Tax	Convention Center Venue Project	Drainage Utility	Golf	Golf Surcharge
	Parking Management	Transportation					
Reserves	**General Fund Reserves**	Budget Stabilization Reserve	Contingency Reserve	Critical One Time Capital	Emergency Reserve	Property Tax Reserve	
	Enterprise Fund Reserves	Airport Capital	Austin Energy Strategic Reserve	Austin Water Revenue Stability	Convention Center Marketing & Promotion	Convention Center Repair & Replacement	
Internal Service	Capital Projects Management	Combined Trans., Emerg. & Comm. Center (CTECC)	Communications and Technology Management	Employee Benefits	Fleet Services	Liability Reserve	Support Services
	Vehicle Acquisition	Wireless Communication Services	Workers' Compensation				
Special Revenue	Austin Cable Access	Austin Energy Performance Contracting	Business Retention and Enhancement	Child Safety	City Hall	Convention Center - Hotel/Motel Occupancy Tax	Convention Center - Palmer Events Center Town Lake Park Venue
	Convention Center - Tourism and Promotion	Cultural Arts	Economic Development	Economic Incentives Reserve	Environmental Remediation	I-H 35 Parking Program	Mueller Tax Increment Financing
	Municipal Court Building Security	Municipal Court Juvenile Case Manager	Municipal Court Technology	Music Loan Program	Municipal Court Traffic Safety	Music Venue Assistance	Neighborhood Housing - Housing Trust
	Neighborhood Housing - University Neighborhood Overlay	Neighborhood Housing & Community Development	One Texas Center	Police Asset Forfeitures	Rutherford Lane Facility	Seaholm Tax Increment Financing	Second Street Tax Increment Financing
	Section 108 Family Business Loan Program	Sustainability	Waller Creek Tunnel Reserve	Waller Creek Tunnel Tax Increment Financing	Wildland Conservation		
Debt Retirement	Airport Revenue Bond Redemption	Airport Variable Rate Bond Debt Service	Combined Utility Revenue Bond Redemption	Convention Center - Hotel Occupancy Tax Revenue Bond Redemption	Convention Center - Town Lake Park Venue Project Bond Redemption	General Obligation Debt Service	HUD Section 108 Debt Service

GENERAL FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Taxes					
General Property Taxes					
Current	249,059,107	276,648,377	311,396,138	312,896,138	332,143,458
Delinquent	1,192,286	616,798	1,000,000	1,000,000	1,000,000
Penalty and Interest	1,101,502	1,214,989	889,985	889,985	1,058,271
Subtotal	251,352,895	278,480,164	313,286,123	314,786,123	334,201,729
City Sales Tax	151,125,270	164,193,211	166,435,387	176,136,397	183,181,853
Other Taxes	6,366,558	5,963,977	5,739,000	6,312,000	6,628,000
Total Taxes	408,844,723	448,637,352	485,460,510	497,234,520	524,011,582
Gross Receipts/Franchise Fees					
Telecommunications	15,770,632	15,495,058	15,703,000	15,458,000	15,149,000
Gas	5,932,989	5,277,710	5,548,000	4,967,000	5,025,000
Cable	8,813,768	9,516,509	9,637,000	9,770,000	9,965,000
Miscellaneous	2,394,706	2,336,826	2,411,658	3,072,288	3,128,535
Total Franchise Fees	32,912,095	32,626,103	33,299,658	33,267,288	33,267,535
Fines, Forfeitures, Penalties					
Library Fines	575,154	645,589	612,570	620,700	633,000
Traffic Fines	9,707,547	7,773,912	8,967,759	8,579,954	8,579,954
Parking Violations	2,584,508	3,136,468	3,679,410	3,363,098	3,329,000
Other Fines	5,258,413	4,227,522	4,650,435	4,054,090	4,013,080
Total Fines, Forfeitures, Penalties	18,125,622	15,783,491	17,910,174	16,617,842	16,555,034
Licenses, Permits, Inspections					
Alarm Permits	2,137,904	2,064,880	2,217,000	2,081,104	2,102,000
Public Health	3,001,407	2,996,560	3,004,645	2,980,645	3,070,965
Development	4,181,057	4,864,003	4,375,072	5,404,368	4,964,368
Building Safety	8,781,893	12,011,654	9,767,783	14,695,632	14,235,632
Other Licenses/Permits	550,035	720,346	635,534	657,404	916,195
Total Licenses, Permits, Inspections	18,652,296	22,657,443	20,000,034	25,819,153	25,289,160
Charges for Services					
Recreation and Culture	7,316,025	6,929,716	7,432,413	7,087,246	7,447,477
Public Health	4,578,813	4,295,057	4,785,844	5,295,552	5,978,457
Emergency Medical Services	31,235,206	33,643,775	31,088,947	33,263,727	36,182,526
General Government	1,325,981	1,466,644	1,264,213	1,281,562	1,966,653
Total Charges for Services	44,456,025	46,335,192	44,571,417	46,928,087	51,575,113
Interest and Other					
Interest	1,276,204	599,361	684,441	620,475	632,639
Use of Property	2,402,947	2,629,089	2,160,686	2,519,812	2,546,047
Other Revenue	242,896	246,273	203,727	262,498	244,064
Total Interest and Other	3,922,047	3,474,723	3,048,854	3,402,785	3,422,750
TOTAL REVENUE	526,912,808	569,514,304	604,290,647	623,269,675	654,121,174
TRANSFERS IN					
Electric Revenue	103,000,000	105,000,000	105,000,000	105,000,000	105,000,000
Water Revenue	31,263,325	31,919,531	34,548,359	34,548,359	37,909,193
Water Infrastructure Inspection	1,200,000	1,200,000	1,200,000	1,200,000	1,200,000
Budget Stabilization Reserve	0	1,978,080	10,518,473	10,518,473	0
Sustainability Fund	0	0	95,535	199,535	0
Business Retention Fund	0	0	0	0	1,597,797
TOTAL TRANSFERS IN	135,463,325	140,097,611	151,362,367	151,466,367	145,706,990
TOTAL APPROPRIATED FUNDS	662,376,133	709,611,915	755,653,014	774,736,042	799,828,164

GENERAL FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
REQUIREMENTS					
Department Appropriations					
Administrative Services					
Municipal Court	12,210,406	12,612,665	14,260,031	13,602,261	14,989,558
Total Administrative Services	12,210,406	12,612,665	14,260,031	13,602,261	14,989,558
Urban Growth Management					
Planning & Development Review	19,587,585	21,708,960	25,199,080	25,094,745	27,364,772
Total Urban Growth Management	19,587,585	21,708,960	25,199,080	25,094,745	27,364,772
Public Safety					
Police	246,532,995	264,147,977	284,405,252	283,064,039	295,356,461
Fire	125,245,772	132,594,295	138,773,819	138,773,819	142,413,228
Emergency Medical Services	47,184,531	49,819,787	55,851,937	55,767,482	59,355,995
Total Public Safety	418,963,298	446,562,059	479,031,008	477,605,340	497,125,684
Public Health and Human Services					
Health and Human Services	25,704,088	26,960,472	21,814,285	21,664,285	23,163,100
Animal Services	0	0	8,170,441	8,501,393	8,584,988
Social Services Contracts	14,313,047	15,651,092	18,704,227	18,704,227	19,368,118
Total Public Health and Human Services	40,017,135	42,611,564	48,688,953	48,869,905	51,116,206
Public Recreation and Culture					
Parks and Recreation	43,396,796	44,813,571	51,988,043	52,637,846	59,886,573
Libraries	25,714,960	26,737,045	30,245,501	30,135,960	31,448,359
Total Public Recreation and Culture	69,111,756	71,550,616	82,233,544	82,773,806	91,334,932
TOTAL DEPARTMENT REQUIREMENTS	559,890,180	595,045,864	649,412,616	647,946,057	681,931,152

GENERAL FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
TRANSFERS OUT					
Capital Improvements Projects	0	2,000,000	10,269,466	10,019,466	276,924
Support Services Fund	28,768,228	30,970,075	35,561,422	35,197,501	40,406,233
Communications & Technology Mgt.	12,974,708	12,459,379	18,463,404	18,463,404	20,851,215
CTECC	7,276,614	8,510,874	10,011,154	10,011,154	11,543,981
Radio Maintenance Fund	1,741,976	3,250,406	1,699,943	1,699,943	5,547,639
Code Compliance	872,583	872,583	0	0	0
Economic Development Fund	0	0	0	0	1,280,445
Neighborhood Housing & Community Dev.	0	0	0	0	0
Housing Trust Fund	350,248	365,031	602,132	602,132	775,396
Barton Springs Conservation Fund	45,000	45,000	45,000	45,000	53,000
Second Street TIF Fund	100,000	100,000	100,000	100,000	100,000
Transportation Fund	1,665,385	1,665,385	850,629	850,629	852,536
Austin Cable Access	0	250,000	450,000	450,000	450,000
Music Venue Assistance Program	0	0	100,000	100,000	100,000
Economic Incentives Reserve Fund	10,071,558	11,900,577	12,964,503	13,157,454	16,366,830
Contingency Reserve Fund	213,551	333,896	0	0	287,314
TOTAL TRANSFERS OUT	64,079,851	72,723,206	91,117,653	90,696,683	98,891,513
OTHER REQUIREMENTS					
Workers' Compensation Fund	5,353,014	5,391,885	6,420,101	6,420,101	7,703,202
Liability Reserve Fund	2,000,000	2,000,000	2,100,000	2,100,000	2,500,000
Accrued Payroll	2,495,927	2,604,439	1,942,337	1,942,337	3,228,492
27th Payroll Funding	(18,546,255)	0	0	0	0
27th Payroll Expense	18,691,995	0	0	0	0
Tuition Reimbursement	351,804	401,918	340,000	457,000	465,000
Wireless Communications Charges	2,496,977	2,939,071	2,822,908	2,822,908	4,108,805
Additional Retirement Contribution	8,357,392	10,687,828	0	0	0
Customer Service Call Center	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
TOTAL OTHER REQUIREMENTS	22,200,854	25,025,141	14,625,346	14,742,346	19,005,499
TOTAL REQUIREMENTS	646,170,885	692,794,211	755,155,615	753,385,086	799,828,164
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	16,205,248	16,817,704	497,399	21,350,956	0
ADJUSTMENT TO GAAP	4,481,286	(818,070)	0	0	0
ENDING BALANCE	20,686,534	15,999,634	497,399	21,350,956	0
One-time Critical Equipment	14,406,025	10,253,034	10,934,420	10,934,420	14,972,162
General Fund	0	1,978,080	0	0	0
Transfer from Budget Stabilization Reserve	(14,406,025)	(12,231,114)	(10,934,420)	(10,934,420)	(14,972,162)
Transfer to Budget Stabilization Reserve	20,686,534	15,999,634	497,399	21,350,956	0
ADJUSTED ENDING BALANCE	0	0	0	0	0
EMERGENCY RESERVE FUND	40,000,000	40,000,000	40,000,000	40,000,000	40,000,000
CONTINGENCY RESERVE FUND	6,171,594	6,505,490	6,505,490	6,505,490	6,792,804
BUDGET STABILIZATION RESERVE FUND	60,596,595	64,365,115	41,899,302	64,263,178	49,291,016
PROPERTY TAX RESERVE	4,500,000	4,500,000	4,500,000	4,500,000	4,500,000

SUPPORT SERVICES FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	8,482,061	6,209,993	4,394,638	4,227,747	2,329,155
REVENUE					
Other Licenses/Permits	0	0	20,000	49,313	45,000
General Government	0	0	6,139	7,500	7,500
Interest	48,968	15,659	50,000	10,464	10,000
Use of Property	333,836	487,284	593,006	1,115,110	1,007,285
Indirect Cost Recovery	776,262	843,042	770,000	729,925	690,000
Other Revenue	1,449	211,532	0	225,000	50,000
TOTAL REVENUE	1,160,515	1,557,517	1,439,145	2,137,312	1,809,785
TRANSFERS IN					
General Fund	28,768,228	30,970,075	35,561,422	35,197,501	40,406,233
Austin Energy	15,189,559	16,990,270	18,364,844	18,364,844	21,002,536
Austin Resource Recovery	2,290,490	2,144,172	2,274,420	2,274,420	2,625,317
Austin Water Utility	7,088,728	8,272,098	12,281,901	12,281,901	13,126,585
Aviation	1,697,020	1,563,714	2,203,766	2,203,766	2,625,317
Convention Center	987,608	921,985	1,244,260	1,244,260	1,312,659
Other Funds	9,336,669	10,158,193	14,392,664	14,392,664	15,561,183
TOTAL TRANSFERS IN	65,358,302	71,020,507	86,323,277	85,959,356	96,659,830
TOTAL AVAILABLE FUNDS	66,518,817	72,578,024	87,762,422	88,096,668	98,469,615
REQUIREMENTS					
Department Appropriations					
City Clerk	3,431,351	2,972,836	2,843,504	2,505,588	2,968,709
Mayor and Council	2,189,186	2,229,716	2,507,598	2,507,598	2,571,423
Management Services	4,951,936	5,770,286	9,429,709	9,023,427	10,616,758
Communications & Public Information	1,763,263	1,963,342	2,463,066	2,353,640	2,582,725
Law	7,447,546	7,974,588	10,001,683	9,794,991	10,469,145
Human Resources	9,127,828	8,908,668	10,883,397	10,883,397	11,191,009
City Auditor	1,869,207	1,942,363	2,709,163	2,714,475	2,677,133
Financial Services	24,903,171	28,619,533	19,780,654	18,814,380	21,756,674
Building Services	0	0	10,983,196	11,525,000	13,888,131
Small & Minority Business Resources	2,472,687	2,573,243	4,015,333	3,977,734	3,220,909
Contract Management	0	0	4,673,981	4,312,947	4,806,422
Office of Real Estate Services	0	0	3,437,242	3,233,725	3,745,142
Government Relations	1,228,790	1,183,975	1,415,108	1,398,314	1,405,982
TOTAL DEPARTMENT REQUIREMENTS	59,384,965	64,138,550	85,143,634	83,045,216	91,900,162
TRANSFERS OUT					
Liability Reserve	50,000	45,000	75,000	75,000	75,000
General Obligation Debt Service	3,263,122	3,315,875	3,282,705	3,282,705	3,131,602
Transfer to CTM	2,036,733	3,208,110	2,751,523	2,751,523	3,554,449
Transfer to CIP	1,886,356	825,000	625,000	625,000	1,800,000
TOTAL TRANSFERS OUT	7,236,211	7,393,985	6,734,228	6,734,228	8,561,051
OTHER REQUIREMENTS					
Supplemental Retirement and Compensation Adj.	2,305,437	3,260,042	0	0	0
27th Payperiod Expense	1,889,451	0	0	0	0
27th Payperiod Funding	(1,955,310)	0	0	0	0
Accrued Payroll	240,730	303,538	279,198	215,816	337,557
TOTAL OTHER REQUIREMENTS	2,480,308	3,563,580	279,198	215,816	337,557
TOTAL REQUIREMENTS	69,101,484	75,096,115	92,157,060	89,995,260	100,798,770
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(2,582,667)	(2,518,091)	(4,394,638)	(1,898,592)	(2,329,155)
ADJUSTMENT TO GAAP	310,599	535,845	0	0	0
ENDING BALANCE	6,209,993	4,227,747	0	2,329,155	0

AIRPORT CAPITAL FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	63,513,552	67,923,490	36,028,815	47,644,172	64,230,837
REVENUE					
Interest	294,847	136,141	154,000	84,500	86,000
TOTAL REVENUE	294,847	136,141	154,000	84,500	86,000
TRANSFERS IN					
Airport Fund	21,250,068	24,547,691	21,790,269	23,988,588	21,018,500
TOTAL TRANSFERS IN	21,250,068	24,547,691	21,790,269	23,988,588	21,018,500
TOTAL AVAILABLE FUNDS	21,544,915	24,683,832	21,944,269	24,073,088	21,104,500
TRANSFERS OUT					
Airport Fund	8,341,513	7,828,333	7,825,197	7,486,423	7,777,526
Aviation - CIP	8,793,464	9,480,022	22,062,500	0	0
Transfer to Debt Service Fund	0	27,654,795	0	0	0
TOTAL TRANSFERS OUT	17,134,977	44,963,150	29,887,697	7,486,423	7,777,526
TOTAL REQUIREMENTS	17,134,977	44,963,150	29,887,697	7,486,423	7,777,526
EXCESS (DEFICIENCY) OF TOTAL OF AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	4,409,938	(20,279,318)	(7,943,428)	16,586,665	13,326,974
ENDING BALANCE	67,923,490	47,644,172	28,085,387	64,230,837	77,557,811

AIRPORT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Other Licenses/Permits	103,348	107,903	124,000	144,873	147,463
Recreation and Culture	3,173,110	3,426,224	0	0	0
General Government	81,725	88,959	83,000	96,122	96,589
Interest	201,417	111,996	100,000	116,964	117,000
Property Sales	17,186	0	0	0	0
Use of Property	30,534,136	33,741,405	35,021,000	33,731,863	33,150,362
Airline Revenue	38,401,176	40,629,551	43,312,000	44,711,000	45,479,000
Other Revenue	17,000,946	17,933,362	21,936,000	23,746,532	24,256,667
TOTAL REVENUE	89,513,044	96,039,400	100,576,000	102,547,354	103,247,081
TRANSFERS IN					
Airport Capital Fund	8,341,513	7,828,333	7,825,197	7,486,423	7,777,526
TOTAL TRANSFERS IN	8,341,513	7,828,333	7,825,197	7,486,423	7,777,526
TOTAL AVAILABLE FUNDS	97,854,557	103,867,733	108,401,197	110,033,777	111,024,607
OPERATING REQUIREMENTS					
Facilities Mgmt, Operations and Airport Security	33,386,326	36,393,922	39,942,715	39,976,382	41,425,580
Airport Planning and Development	1,565,600	1,701,855	1,970,670	1,963,118	2,202,934
Support Services	9,319,941	9,978,900	11,580,545	11,324,528	12,316,552
Business Services	9,772,144	8,787,118	9,399,188	9,361,474	10,521,605
TOTAL OPERATING REQUIREMENTS	54,044,011	56,861,795	62,893,118	62,625,502	66,466,671
OTHER REQUIREMENTS					
Accrued Payroll	91,467	107,469	99,238	99,238	127,548
27th Payroll Expense	826,637	0	0	0	0
27th Payroll Funding	(842,065)	0	0	0	0
Additional Retirement Contribution	929,256	1,250,043	0	0	0
Compensation Adjustment	21,700	20,340	22,425	22,425	22,425
TOTAL OTHER REQUIREMENTS	1,026,995	1,377,852	121,663	121,663	149,973
TRANSFERS OUT					
CTECC	57,161	141,930	126,796	126,796	125,316
Communications & Technology Management	1,465,059	1,201,393	1,301,149	1,301,149	1,464,944
Citywide Administrative Support	1,697,020	1,563,714	2,203,706	2,203,706	2,625,317
Workers' Compensation	333,827	329,622	387,874	387,874	462,940
Liability Reserve	23,000	20,000	20,000	20,000	20,000
GO Debt Service Fund	30,101	29,718	26,272	26,272	27,089
Airport Variable Rate Notes Debt Service	14,761,918	11,763,394	16,734,147	16,484,148	16,645,205
Airport Revenue Bond Debt Service	2,390,938	5,374,658	1,711,928	1,711,928	1,126,756
Trunked Radio Allocation	112,874	89,190	120,225	120,225	108,315
Operating Reserve	627,561	449,546	964,050	915,926	783,581
TOTAL TRANSFERS OUT	21,499,459	20,963,165	23,596,147	23,298,024	23,389,463
TOTAL REQUIREMENTS	76,570,465	79,202,812	86,610,928	86,045,189	90,006,107
EXCESS (DEFICIT) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	21,284,092	24,664,921	21,790,269	23,988,588	21,018,500
Contribution To Capital Fund	21,250,068	24,547,691	21,790,269	23,988,588	21,018,500
ADJUSTMENT TO GAAP	(34,024)	(117,230)	0	0	0
ENDING BALANCE	0	0	0	0	0

AIRPORT REVENUE BOND REDEMPTION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	2,698,963	2,755,488	8,451,403	8,451,188	1,435,763
TRANSFERS IN					
Passenger Facility Charge	2,134,062	4,796,342	1,527,435	1,527,072	1,006,469
Airport Fund	2,390,938	5,374,658	1,711,928	1,711,928	1,126,756
Capitalized Interest	0	0	0	506,250	1,350,000
TOTAL AVAILABLE FUNDS	4,525,000	10,171,000	3,239,363	3,745,250	3,483,225
REQUIREMENTS					
Principal	2,015,000	2,115,000	8,670,000	8,670,000	260,000
Interest	2,453,125	2,359,950	2,090,325	2,090,325	3,218,376
Other	350	350	350	350	700
TOTAL REQUIREMENTS	4,468,475	4,475,300	10,760,675	10,760,675	3,479,076
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVERTOTAL REQUIREMENTS	56,525	5,695,700	(7,521,312)	(7,015,425)	4,149
ENDING BALANCE	2,755,488	8,451,188	930,091	1,435,763	1,439,912

AIRPORT VARIABLE RATE BOND DEBT SERVICE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	10,935,526	12,002,900	6,094,327	6,095,174	14,412,646
TRANSFERS IN					
Airport Capital Fund	0	27,654,795	0	0	0
Passenger Facility Charge	11,392,809	8,897,787	11,327,626	11,077,626	12,331,671
Airport Fund	14,761,918	11,763,394	16,734,148	16,484,148	16,645,205
TOTAL AVAILABLE FUNDS	26,154,727	48,315,976	28,061,774	27,561,774	28,976,876
REQUIREMENTS					
Principal	11,500,000	40,050,000	6,125,000	6,125,000	15,350,000
Interest	10,804,155	9,894,830	10,498,299	9,844,522	9,852,704
Other	2,783,198	4,278,872	3,333,684	3,274,780	3,137,800
TOTAL REQUIREMENTS	25,087,353	54,223,702	19,956,983	19,244,302	28,340,504
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,067,374	(5,907,726)	8,104,791	8,317,472	636,372
ENDING BALANCE	12,002,900	6,095,174	14,199,118	14,412,646	15,049,018

AUSTIN CABLE ACCESS FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	458,944	596,909	1,013,536	1,326,714	1,422,446
REVENUE					
Cable Franchise Fees	784,941	1,769,840	1,700,000	1,900,000	1,900,000
Interest	2,457	2,739	2,000	4,000	4,000
TOTAL REVENUE	787,398	1,772,579	1,702,000	1,904,000	1,904,000
TRANSFERS IN					
General Fund	0	250,000	450,000	450,000	450,000
TOTAL TRANSFERS IN	0	250,000	450,000	450,000	450,000
TOTAL AVAILABLE FUNDS	787,398	2,022,579	2,152,000	2,354,000	2,354,000
OPERATING REQUIREMENTS					
Operating & Maintenance	626,350	641,293	450,000	467,849	450,000
Equipment Repairs	(9,155)	(6,182)	0	(4,165)	0
Capital Expenditures	32,238	656,662	1,812,433	1,794,584	300,000
TOTAL OPERATING REQUIREMENTS	649,433	1,291,773	2,262,433	2,258,268	750,000
TRANSFERS OUT					
Transfer to CIP	0	0	0	0	2,600,000
TOTAL TRANSFERS OUT	0	0	0	0	2,600,000
TOTAL REQUIREMENTS	649,433	1,291,773	2,262,433	2,258,268	3,350,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	137,965	730,806	(110,433)	95,732	(996,000)
ADJUSTMENT TO GAAP	0	(1,001)	0	0	0
ENDING BALANCE	596,909	1,326,714	903,103	1,422,446	426,446

AUSTIN ENERGY

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	152,816,206	143,476,764	123,541,126	128,465,886	195,057,457
REVENUE					
Base Revenue	657,074,967	629,950,863	644,520,019	635,778,822	653,980,519
Fuel Revenue	471,788,848	425,895,800	414,171,113	421,028,325	470,475,674
Community Benefit Revenue	0	0	32,398,276	41,192,247	53,039,128
Regulatory Revenue	0	0	67,286,975	70,082,391	75,471,024
Transmission Revenue	59,066,489	63,433,659	59,438,866	63,333,470	62,213,766
Transmission Rider	7,957,873	18,426,975	0	300,000	300,000
Other Revenue	56,754,599	45,927,449	52,657,258	52,657,258	46,470,062
Interest Income	6,645,811	3,150,956	3,422,763	3,422,763	2,475,032
TOTAL REVENUE	1,259,288,587	1,186,785,702	1,273,895,270	1,287,795,276	1,364,425,205
TRANSFERS IN					
Strategic Reserve Fund	0	24,750,000	10,900,000	10,900,000	0
TOTAL TRANSFERS IN	0	24,750,000	10,900,000	10,900,000	0
TOTAL AVAILABLE FUNDS	1,259,288,587	1,211,535,702	1,284,795,270	1,298,695,276	1,364,425,205
OPERATING REQUIREMENTS					
Fuel Expenses	471,788,848	425,895,800	414,171,113	421,028,325	470,475,674
Recoverable Expenses	65,002,290	72,151,729	94,669,380	87,135,237	97,815,520
Non-Fuel Operations & Maintenance	216,872,239	213,432,357	241,015,849	241,015,850	235,042,746
Conservation	9,404,876	12,680,737	17,033,968	17,033,968	17,940,637
Conservation Rebates	16,918,190	16,701,991	20,932,458	20,932,458	23,441,857
Nuclear & Coal Plants Operating	97,187,922	88,518,252	111,942,470	105,842,470	109,930,132
Other Operating Expenses	5,479,873	7,200,294	5,325,892	4,128,395	7,151,267
TOTAL OPERATING REQUIREMENTS	882,654,238	836,581,160	905,091,130	897,116,703	961,797,833
OTHER REQUIREMENTS					
Accrued Payroll	581,982	563,325	648,159	648,159	760,130
ERS Supplemental Contribution	6,545,899	8,467,909	0	0	0
27th Payroll Funding	(5,843,488)	0	0	0	0
27th Payroll Expense	5,079,126	0	0	0	0
TOTAL OTHER REQUIREMENTS	6,363,519	9,031,234	648,159	648,159	760,130
SUBTOTAL BEFORE TRANSFERS OUT	889,017,757	845,612,394	905,739,289	897,764,862	962,557,963
DEBT SERVICE					
General Obligation Debt Service	250,774	170,605	155,041	155,041	154,974
Debt Service (Principal and Interest)	165,231,932	166,875,268	173,006,370	133,143,975	136,957,832
TOTAL DEBT SERVICE	165,482,706	167,045,873	173,161,411	133,299,016	137,112,806
TRANSFERS OUT					
Electric Capital Improvement Program	74,015,000	76,490,000	68,835,000	68,835,000	83,846,580
General Fund	103,000,000	105,000,000	105,000,000	105,000,000	105,000,000
Trunked Radio	330,621	299,758	311,703	311,703	328,471
Workers' Compensation	1,665,989	1,600,340	1,855,537	1,855,537	2,188,084
Liability Reserve	550,000	500,000	500,000	500,000	400,000
Administrative Support	15,189,559	16,990,270	18,364,843	18,364,843	21,002,536
Communication and Technology Management Func	6,442,677	5,181,640	5,839,411	5,839,411	7,037,555
Economic Incentives Reserve Fund	758,334	333,333	333,333	333,333	333,333
Economic Development Fund	0	0	0	0	11,437,520
TOTAL TRANSFERS OUT	201,952,180	206,395,341	201,039,827	201,039,827	231,574,079
TOTAL REQUIREMENTS	1,256,452,643	1,219,053,608	1,279,940,527	1,232,103,705	1,331,244,848
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,835,944	(7,517,906)	4,854,743	66,591,571	33,180,357
ADJUSTMENT TO GAAP	(12,175,386)	(7,492,972)	0	0	0
ENDING BALANCE	143,476,764	128,465,886	128,395,869	195,057,457	228,237,814

AUSTIN ENERGY PERFORMANCE CONTRACTING FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	(2,050,431)	0	(4,686,772)	(5,000,000)	(3,786,722)
REVENUE					
LoanSTAR Proceeds	1,934,768	0	3,722,910	1,213,278	3,716,250
Other Revenue	89,569	0	0	0	0
TOTAL AVAILABLE FUNDS	2,024,337	0	3,722,910	1,213,278	3,716,250
REQUIREMENTS					
Performance Contracting	93,890	5,000,000	0	0	0
TOTAL REQUIREMENTS	93,890	5,000,000	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,930,447	(5,000,000)	3,722,910	1,213,278	3,716,250
ADJUSTMENT TO GAAP	119,984	0	0	0	0
ENDING BALANCE	0	(5,000,000)	(963,862)	(3,786,722)	(70,472)

AUSTIN ENERGY STRATEGIC RESERVE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	137,592,458	137,330,059	112,330,059	113,017,320	102,117,320
TRANSFERS IN					
Interest (1)	(262,399)	437,260	0	0	0
TOTAL AVAILABLE FUNDS	(262,399)	437,260	0	0	0
TRANSFERS OUT					
Austin Energy Operating	0	24,750,000	10,900,000	10,900,000	0
TOTAL TRANSFERS OUT	0	24,750,000	10,900,000	10,900,000	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(262,399)	(24,312,740)	(10,900,000)	(10,900,000)	0
ADJUSTMENT TO GAAP (2)	0	1	0	0	0
ENDING BALANCE (2)	137,330,059	113,017,320	101,430,059	102,117,320	102,117,320

Note 1: Interest earned on this fund is transferred directly to Austin Energy Operating Fund.

Note 2: Ending balance represents the portfolio balance exclusive of GASB 31 adjustments.

AUSTIN RESOURCE RECOVERY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	20,493,983	24,255,926	14,114,836	21,094,172	14,137,389
REVENUE					
Residential	43,118,711	43,801,472	46,936,065	46,494,903	46,809,585
Commercial	2,483,273	2,634,293	1,608,533	2,209,297	1,729,847
Extra Stickers and Carts	876,366	785,349	780,000	550,000	420,000
Clean Community Fee	22,874,891	22,876,829	15,881,072	15,671,096	16,731,495
Recycling Sales	5,456,066	3,805,697	6,571,025	3,480,452	5,631,340
General Government	450,050	478,193	0	9,600	15,000
Interest	170,767	67,865	170,000	72,000	72,000
Property Sales	100,517	33,983	35,000	105,000	30,000
Intergovernmental	91,034	121,172	84,000	70,000	70,000
Other Revenue	670,382	775,936	681,000	738,712	806,261
TOTAL AVAILABLE FUNDS	76,292,059	75,380,789	72,746,695	69,401,060	72,315,528
PROGRAM REQUIREMENTS					
Collection Services	23,335,204	28,579,518	33,584,800	31,782,905	33,299,180
Landfill Closure and Post Closure	6,947	90,219	917,722	835,677	981,378
Litter Abatement	5,455,246	4,857,309	4,974,182	4,934,055	5,296,982
Operations Support	4,463,919	6,023,672	5,544,740	5,043,619	5,855,980
Waste Diversion	6,896,180	3,157,309	6,444,242	5,076,234	4,557,748
Support Services	5,097,574	5,967,595	8,238,028	6,453,437	7,525,676
TOTAL PROGRAM REQUIREMENTS	45,255,070	48,675,622	59,703,714	54,125,927	57,516,944
OTHER REQUIREMENTS					
311 System Support	3,426,433	3,426,433	3,426,433	3,426,433	4,022,235
Accrued Payroll	109,890	119,994	101,446	101,446	139,024
27th Pay Period Expense	866,814	0	0	0	0
27th Pay Period Funding	(791,904)	0	0	0	0
CIS Billing Support	901,494	1,057,443	1,114,638	1,114,638	679,062
ERS Supplemental Contribution	895,706	1,223,313	0	0	0
Insurance - Fire/EC	16,108	14,542	21,273	21,273	23,400
Awards	25,870	25,849	26,520	26,520	27,430
Bad Debt Expense	441,149	452,757	500,000	500,000	500,000
TOTAL OTHER REQUIREMENTS	5,891,560	6,320,330	5,190,310	5,190,310	5,391,151
TRANSFERS OUT					
CTECC Support	7,690	5,994	7,117	7,117	8,825
Communication and Technology Management Fund	1,020,486	599,163	614,983	614,983	945,517
Administrative Support-City	2,290,490	2,144,172	2,274,420	2,274,420	2,625,317
Workers' Compensation	385,110	374,527	444,882	444,882	538,118
Liability Reserve Fund	205,000	185,000	185,000	185,000	225,000
GO Debt Service Fund	9,048,766	10,050,956	10,702,185	10,691,106	11,212,211
Sustainability Fund	760,362	775,696	727,467	727,467	723,155
Sanitation CIP Fund	380,816	824,734	1,400,000	1,400,000	850,000
Environmental Remediation	241,500	303,033	590,033	590,033	386,366
Code Compliance Fund	7,046,203	8,337,051	0	0	0
Trunked Radio	115,160	105,840	106,598	106,598	148,694
Economic Development Fund	0	0	0	0	88,250
TOTAL TRANSFERS OUT	21,501,583	23,706,166	17,052,685	17,041,606	17,751,453
TOTAL REQUIREMENTS	72,648,213	78,702,118	81,946,709	76,357,843	80,659,548
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	3,643,846	(3,321,329)	(9,200,014)	(6,956,783)	(8,344,020)
ADJUSTMENT TO GAAP	118,097	159,575	0	0	0
ENDING BALANCE	24,255,926	21,094,172	4,914,822	14,137,389	5,793,369

AUSTIN WATER REVENUE STABILITY RESERVE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	5,516,300
TRANSFERS IN					
Water Fund	0	0	5,516,300	5,516,300	8,051,876
TOTAL AVAILABLE FUNDS	0	0	5,516,300	5,516,300	8,051,876
TRANSFERS OUT					
Austin Water	0	0	0	0	0
Operating Fund	0	0	0	0	0
TOTAL TRANSFERS OUT	0	0	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	5,516,300	5,516,300	8,051,876
ENDING BALANCE	0	0	5,516,300	5,516,300	13,568,176

AUSTIN WATER UTILITY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	58,237,765	71,741,693	72,644,788	72,928,463	51,961,386
REVENUE					
Water Services	231,623,161	218,727,734	254,546,799	238,957,211	270,680,736
Wastewater Services	199,898,274	211,374,785	231,798,910	230,337,424	244,539,902
Reclaimed Water Services	587,920	567,309	1,431,331	703,637	869,197
Revenue Stability Fee	0	15,743,313	5,666,667	5,666,667	0
Reserve Fund Surcharge	0	0	3,809,300	3,591,324	6,551,876
Miscellaneous Revenue	7,283,605	5,218,127	8,897,300	8,607,386	8,310,800
Interest Income	419,751	268,296	748,233	318,269	296,255
TOTAL REVENUE	439,812,711	451,899,564	506,898,540	488,181,918	531,248,766
TRANSFERS IN					
Public Works	300,582	300,582	300,582	300,582	300,582
Capital Recovery Fees	4,800,000	4,300,000	4,800,000	4,800,000	9,600,000
Water & Wastewater Utility Fund	0	0	1,920,000	1,920,000	3,760,000
TOTAL TRANSFERS IN	5,100,582	4,600,582	7,020,582	7,020,582	13,660,582
TOTAL AVAILABLE FUNDS	444,913,293	456,500,146	513,919,122	495,202,500	544,909,348
OPERATING REQUIREMENTS					
Treatment	60,834,395	64,702,925	74,921,540	78,954,884	80,109,776
Pipeline Operations	33,448,194	35,495,891	38,376,058	40,962,793	41,740,477
Engineering Services	10,326,710	10,578,782	10,772,032	9,992,233	11,340,041
Water Resources Management	3,872,222	4,214,826	7,233,002	7,208,534	7,534,434
Environmental Affairs & Conservation	9,867,214	9,651,699	13,081,803	11,193,024	12,750,252
Support Services - Utility	15,997,079	19,161,980	20,918,157	21,612,362	23,680,892
Reclaimed Water Services	0	201,828	275,651	299,209	365,309
One Stop Shop	496,730	561,445	598,884	659,652	587,863
Other Operating Expenses	6,825,591	5,001,259	6,725,749	9,638,571	11,281,573
TOTAL OPERATING REQUIREMENTS	141,668,135	149,570,635	172,902,876	180,521,262	189,390,617
OTHER REQUIREMENTS					
311 System Support	1,000,000	1,000,000	1,000,000	1,000,000	270,976
AE Billing & Customer Care	13,786,079	16,556,100	18,496,148	18,496,148	17,209,766
Public Improvement District	75,000	75,000	75,000	75,000	75,000
Accrued Payroll	291,644	352,165	324,950	324,950	450,613
27th Pay Period Expense	2,759,450	0	0	0	0
27th Pay Period Expense Refund	(2,864,968)	0	0	0	0
Additional Contribution to Retirement	3,089,029	4,050,769	0	0	0
TOTAL OTHER REQUIREMENTS	18,136,234	22,034,034	19,896,098	19,896,098	18,006,355
TOTAL OPERATING & OTHER REQUIREMENTS	159,804,369	171,604,669	192,798,974	200,417,360	207,396,972
DEBT SERVICE					
Revenue Bond Debt Service	166,475,688	178,097,669	197,547,341	198,395,126	208,351,431
Commercial Paper Debt Service	448,644	265,159	654,842	407,528	417,203
Contract Bond Debt Service	0	0	0	0	0
General Obligation Debt Service	4,909,782	5,501,742	5,348,270	5,346,413	4,810,183
Water District Bonds	1,501,546	719,268	715,334	715,334	717,086
TOTAL DEBT SERVICE	173,335,660	184,583,838	204,265,787	204,864,401	214,295,903

AUSTIN WATER UTILITY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
TRANSFERS OUT					
Administrative Support - City	7,088,728	8,272,098	12,281,901	12,281,901	13,126,585
Capital Improvement Program Funds	49,855,000	49,900,000	58,400,000	45,200,000	42,200,000
Communication and Technology Management Fund	4,238,170	3,125,227	3,447,396	3,447,396	3,546,544
CTECC Emergency Operations Center	7,690	5,994	7,117	7,117	8,826
General Fund	31,263,325	31,919,531	34,548,359	34,548,359	37,909,193
Liability Reserve Fund	620,000	550,000	500,000	500,000	400,000
Revenue Stability Reserve Fund	0	0	5,516,300	5,516,300	8,051,876
Radio Communications Fund	287,472	361,978	384,939	384,939	279,120
Sustainability Fund	4,221,113	4,587,844	4,802,247	4,802,247	4,843,426
Economic Development Fund	0	0	0	0	614,875
Reclaimed Utility Fund	0	0	1,920,000	1,920,000	3,760,000
Economic Incentives Reserve Fund	333,333	333,333	333,333	333,333	333,333
Transfer to PARD CIP-Swimming Pools	100,000	100,000	100,000	100,000	100,000
Environmental Remediation Fund	241,500	364,191	651,191	651,191	447,524
Workers' Compensation Fund	1,035,444	1,022,402	1,195,033	1,195,033	1,443,027
TOTAL TRANSFERS OUT	99,291,775	100,542,598	124,087,816	110,887,816	117,064,329
TOTAL REQUIREMENTS	432,431,804	456,731,105	521,152,577	516,169,577	538,757,204
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	12,481,489	(230,959)	(7,233,455)	(20,967,077)	6,152,144
ADJUSTMENT TO GAAP	1,022,439	1,417,729	0	0	0
ENDING BALANCE	71,741,693	72,928,463	65,411,333	51,961,386	58,113,530

BUSINESS RETENTION AND ENHANCEMENT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	890,473	1,225,972	1,523,299	1,664,832	1,822,482
REVENUE					
Other Licenses/Permits	24,444	59,208	50,384	72,449	0
General Government	425	0	1,000	100	0
Interest	26,076	17,863	16,355	12,305	11,503
Use of Property	221,502	243,543	111,734	59,786	0
Loan Repayments	66,183	133,185	25,316	13,010	13,812
TOTAL AVAILABLE FUNDS	338,630	453,799	204,789	157,650	25,315
PROGRAM REQUIREMENTS					
Global Business Recruitment and Expansion	0	0	250,000	0	250,000
TOTAL PROGRAM REQUIREMENTS	0	0	250,000	0	250,000
TRANSFERS OUT					
General Fund	0	0	0	0	1,597,797
TOTAL TRANSFERS OUT	0	0	0	0	1,597,797
TOTAL REQUIREMENTS	0	0	250,000	0	1,847,797
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	338,630	453,799	(45,211)	157,650	(1,822,482)
ADJUSTMENT TO GAAP	(3,131)	(14,939)	0	0	0
ENDING BALANCE	1,225,972	1,664,832	1,478,088	1,822,482	0

CAPITAL PROJECTS MANAGEMENT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	2,597,586	1,101,858	734,159	910,374	1,445,708
REVENUE					
Public Works-Capital Projects Mgmt.					
CIP	23,448,727	24,602,783	24,410,000	23,910,000	26,550,442
General Government	0	960	1,500	386	1,500
Interest	14,468	1,404	25,000	939	1,000
Contract & Land Management					
CIP	4,498,615	4,112,595	0	0	0
Other Licenses/Permits	0	0	0	0	0
Development Fees	0	0	0	0	0
General Government	0	465,792	0	0	0
Use of Property	341,074	247,915	0	0	0
TOTAL AVAILABLE FUNDS	28,302,884	29,431,449	24,436,500	23,911,325	26,552,942
PROGRAM REQUIREMENTS					
Public Works-Capital Projects Mgmt.					
Capital Projects Delivery	15,443,057	14,328,215	16,035,471	15,136,235	16,944,914
Quality & Standards Management	709,511	2,309,067	2,956,879	2,757,075	3,106,329
Support Services	2,281,889	2,503,791	2,936,501	2,791,062	3,448,922
Contract & Land Management					
Office of Real Estate Services	2,641,575	2,766,686	0	0	0
Program Management	962,965	16,155	0	0	0
Contract Management	2,280,604	2,749,973	0	0	0
Support Services	871,471	875,550	0	0	0
TOTAL PROGRAM REQUIREMENTS	25,191,072	25,549,437	21,928,851	20,684,372	23,500,165
OTHER REQUIREMENTS					
Accrued Payroll	113,932	85,235	76,856	76,856	93,500
27th Payroll Funding	(830,499)	0	0	0	0
27th Payroll Expense	435,620	0	0	0	0
ERS Supplemental Contribution	999,845	1,326,732	0	0	0
Awards	0	0	15,210	15,210	0
TOTAL OTHER REQUIREMENTS	718,898	1,411,967	92,066	92,066	93,500
TRANSFERS OUT					
Workers' Compensation	239,000	256,053	212,381	212,381	254,550
Liability Reserve	11,000	10,000	7,000	7,000	7,000
Communications and Tech. Mgmt. Fund	983,699	705,817	765,443	765,443	813,250
Trunked Radio	27,433	10,058	0	0	961
Administrative Support - City	1,768,800	1,700,830	1,614,729	1,614,729	1,500,181
Transfer to PW CIP	875,000	0	0	0	150,000
TOTAL TRANSFERS OUT	3,904,932	2,682,758	2,599,553	2,599,553	2,725,942
TOTAL REQUIREMENTS	29,814,902	29,644,162	24,620,470	23,375,991	26,319,607
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER REQUIREMENTS	(1,512,018)	(212,713)	(183,970)	535,334	233,335
ADJUSTMENT TO GAAP	16,290	21,229	0	0	0
ENDING BALANCE	1,101,858	910,374	550,189	1,445,708	1,679,043

CHILD SAFETY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	723,658	575,338	618,404	579,994	333,382
REVENUE					
Traffic Fines	645,447	758,326	700,000	700,000	781,076
County Revenue	837,703	965,547	900,000	900,000	994,513
Interest	3,573	1,152	5,000	5,000	1,187
TOTAL AVAILABLE FUNDS	1,486,723	1,725,025	1,605,000	1,605,000	1,776,776
PROGRAM REQUIREMENTS					
Child Safety	1,441,638	1,695,741	1,841,084	1,841,084	2,010,877
TOTAL PROGRAM REQUIREMENTS	1,441,638	1,695,741	1,841,084	1,841,084	2,010,877
OTHER REQUIREMENTS					
ERS Supplemental Contribution	9,709	13,144	0	0	0
Awards	0	0	260	260	315
Accrued Payroll	11,926	10,498	5,797	5,797	7,203
27th Payroll Funding	(59,770)	0	0	0	0
27th Payroll Expense	66,870	0	0	0	0
TOTAL OTHER REQUIREMENTS	28,735	23,642	6,057	6,057	7,518
TRANSFERS OUT					
Workers' Compensation	3,870	3,822	4,471	4,471	9,232
Public Works CIP	180,524	0	0	0	0
TOTAL TRANSFERS OUT	184,394	3,822	4,471	4,471	9,232
TOTAL REQUIREMENTS	1,654,767	1,723,205	1,851,612	1,851,612	2,027,627
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER REQUIREMENTS	(168,044)	1,820	(246,612)	(246,612)	(250,851)
ADJUSTMENT TO GAAP	19,724	2,836	0	0	0
ENDING BALANCE	575,338	579,994	371,792	333,382	82,531

CITY HALL FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	(117,295)	202,494	508,437	672,123	995,830
REVENUE					
Operating Income	704,903	999,664	772,000	1,037,723	1,406,020
TOTAL AVAILABLE FUNDS	704,903	999,664	772,000	1,037,723	1,406,020
OPERATING REQUIREMENTS					
Operating Requirements	385,114	531,770	731,338	714,016	894,555
TOTAL OPERATING REQUIREMENTS	385,114	531,770	731,338	714,016	894,555
TRANSFERS OUT					
Transfer to CIP	0	0	0	0	1,350,000
TOTAL TRANSFERS OUT	0	0	0	0	1,350,000
TOTAL REQUIREMENTS	385,114	531,770	731,338	714,016	2,244,555
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	319,789	467,894	40,662	323,707	(838,535)
ADJUSTMENT TO GAAP	0	1,735	0	0	0
ENDING BALANCE	202,494	672,123	549,099	995,830	157,295

CODE COMPLIANCE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	1,158,590
REVENUE					
Clean Community Fee	0	0	12,032,027	11,930,000	14,566,168
Waste Hauler Fee	0	0	817,700	487,363	817,700
Code Compliance Fines	133,708	174,247	100,000	546,000	100,000
Building Safety	207,132	200,234	209,000	215,000	209,000
Short Term Rental License Fee	0	0	352,392	160,000	235,000
Other Licenses/Permits	104,882	102,400	100,000	100,930	100,000
Public Health	162,742	165,029	155,000	155,000	155,000
Interest	31,523	72,474	32,000	35,000	32,000
Other Revenue	14,380	13,140	14,000	14,000	14,000
TOTAL REVENUE	654,367	727,524	13,812,119	13,643,293	16,228,868
TRANSFERS IN					
Austin Resource Recovery	7,046,203	8,337,051	0	0	0
General Fund	872,583	872,583	0	0	0
TOTAL TRANSFERS IN	7,918,786	9,209,634	0	0	0
TOTAL AVAILABLE FUNDS	8,573,153	9,937,158	13,812,119	13,643,293	16,228,868
PROGRAM REQUIREMENTS					
Code Compliance	6,258,324	6,686,640	0	0	0
Case Investigations	0	0	6,992,186	5,749,528	6,695,150
Licensing & Registration Compliance	0	1,063	2,028,169	2,110,775	2,072,397
Support Services	1,013,144	1,321,794	2,935,088	2,791,340	5,885,182
TOTAL PROGRAM REQUIREMENTS	7,271,468	8,009,497	11,955,443	10,651,643	14,652,729
OTHER REQUIREMENTS					
Compensation Program	4,073	4,519	4,485	4,485	7,150
Accrued Payroll	26,437	25,196	23,706	23,706	29,828
27th Pay Period Expense	189,397	0	0	0	0
27th Pay Period Funding	(183,626)	0	0	0	0
CIS Billing Support	0	0	0	0	478,067
311 System Support	652,654	652,654	652,654	652,654	652,654
ERS Supplemental Contribution	213,076	300,496	0	0	0
Insurance - Fire/EC	684	699	0	0	0
TOTAL OTHER REQUIREMENTS	902,695	983,564	680,845	680,845	1,167,699
TRANSFERS OUT					
General Obligation Debt Services Fund	84,810	85,690	142,781	141,890	194,520
Communication & Technology Management Fund	258,200	345,704	359,001	359,001	557,825
Trunked Radio	0	18,442	18,090	18,090	26,919
CTECC Support	7,690	5,994	7,117	7,117	8,825
Workers' Compensation	60,960	65,924	77,128	77,128	120,021
Liability Reserve Fund	0	15,000	15,000	15,000	15,000
Administrative Support - City	0	426,600	533,989	533,989	562,568
TOTAL TRANSFERS OUT	411,660	963,354	1,153,106	1,152,215	1,485,678
TOTAL REQUIREMENTS	8,585,824	9,956,415	13,789,394	12,484,703	17,306,106
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(12,671)	(19,257)	22,725	1,158,590	(1,077,238)
ADJUSTMENT TO GAAP	12,671	19,257	0	0	0
ENDING BALANCE	0	0	22,725	1,158,590	81,352

COMBINED TRANSPORTATION, EMERGENCY AND COMMUNICATIONS CENTER FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,477,103	972,262	373,342	293,750	0
REVENUE					
County Revenue	1,580,397	1,386,933	1,849,686	1,849,686	2,025,152
TXDOT	823,092	861,780	924,815	924,815	1,351,918
Capital Metro	486,985	481,034	443,156	443,156	520,075
Interest	2,483	1,123	1,659	1,659	1,559
Other Revenue	6,035	5,253	0	1,361	0
TOTAL REVENUE	2,898,992	2,736,123	3,219,316	3,220,677	3,898,704
TRANSFERS IN					
General Fund	7,276,614	8,510,874	10,011,154	10,011,154	11,543,981
Austin Energy	7,690	5,994	7,117	7,117	8,825
Aviation	57,161	141,930	126,796	126,796	125,316
Austin Resource Recovery	7,690	5,994	7,117	7,117	8,825
Austin Water	7,690	5,994	7,117	7,117	8,826
Support Services/Infrastructure Funds	7,690	5,994	7,117	7,117	8,825
Enterprise Funds	15,380	11,988	14,234	14,234	17,650
TOTAL TRANSFERS IN	7,379,915	8,688,768	10,180,652	10,180,652	11,722,248
TOTAL AVAILABLE FUNDS	10,278,907	11,424,891	13,399,968	13,401,329	15,620,952
OPERATING REQUIREMENTS					
CTECC	10,468,460	10,604,140	12,393,317	12,315,086	13,470,649
TOTAL OPERATING REQUIREMENTS	10,468,460	10,604,140	12,393,317	12,315,086	13,470,649
OTHER REQUIREMENTS					
Accrued Payroll	10,789	16,284	13,267	13,267	16,934
27th Payroll Funding	(120,060)	0	0	0	0
27th Payroll Expense	109,304	0	0	0	0
Additional Retirement Contribution	134,165	180,979	0	0	0
Property Insurance Premium	31,508	40,441	32,296	32,296	40,441
Compensation Adjustment	1,454	2,579	2,600	2,600	2,600
TOTAL OTHER REQUIREMENTS	167,160	240,283	48,163	48,163	59,975
TRANSFERS OUT					
Workers' Compensation	38,705	38,217	45,830	45,830	56,713
Liability Reserve	1,000	1,000	1,000	1,000	1,000
CTM CIP	110,259	1,237,604	1,285,000	1,285,000	1,960,808
TOTAL TRANSFERS OUT	149,964	1,276,821	1,331,830	1,331,830	2,018,521
TOTAL REQUIREMENTS	10,785,584	12,121,244	13,773,310	13,695,079	15,549,145
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(506,677)	(696,353)	(373,342)	(293,750)	71,807
ADJUSTMENT TO GAAP	1,836	17,841	0	0	0
ENDING BALANCE	972,262	293,750	0	0	71,807

COMBINED UTILITY REVENUE BOND REDEMPTION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	162,829,525	175,567,956	182,885,506	181,574,098	155,791,521
REVENUE					
Legal Settlement	3,158,848	0	0	0	0
BAB Subsidy	2,646,819	3,849,997	3,849,997	3,682,522	3,515,048
Interest	136,161	136,968	74,869	91,843	64,134
TOTAL REVENUE	5,941,828	3,986,965	3,924,866	3,774,365	3,579,182
TRANSFERS IN					
Transfer from Utility Funds	335,307,000	348,917,000	370,553,711	329,006,126	339,084,431
Transfer from Reserve Fund	0	0	8,800,000	8,800,000	0
TOTAL TRANSFERS IN	335,307,000	348,917,000	379,353,711	337,806,126	339,084,431
TOTAL AVAILABLE FUNDS	341,248,828	352,903,965	383,278,577	341,580,491	342,663,613
REQUIREMENTS					
Principle	125,743,900	143,067,902	183,883,983	180,277,063	181,396,213
Interest Expense	202,766,497	203,829,921	190,805,312	187,086,005	168,973,270
TOTAL REQUIREMENTS	328,510,397	346,897,823	374,689,295	367,363,068	350,369,483
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	12,738,431	6,006,142	8,589,282	(25,782,577)	(7,705,870)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	175,567,956	181,574,098	191,474,788	155,791,521	148,085,651

COMMUNICATIONS AND TECHNOLOGY MANAGEMENT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	2,499,661	2,758,617	407,392	1,517,304	1,192,990
REVENUE					
Other Revenue	183,000	184,224	213,000	213,000	213,000
Interest	10,528	6,843	6,000	6,000	6,000
TOTAL REVENUE	193,528	191,067	219,000	219,000	219,000
TRANSFERS IN					
General Fund	12,974,708	12,459,379	18,463,404	18,463,404	20,851,215
Austin Energy	6,442,677	5,181,640	5,839,411	5,839,411	7,037,555
Austin Water	4,238,170	3,125,227	3,447,396	3,447,396	3,546,544
Aviation	1,465,059	1,201,393	1,301,149	1,301,149	1,464,944
Convention Center	730,267	726,212	971,785	971,785	1,136,581
Support Services/Infrastructure Funds	4,966,838	5,378,935	5,248,254	5,248,254	6,433,239
Austin Resource Recovery	1,020,486	599,163	614,983	614,983	945,517
Critical One-Time	0	1,577,688	2,363,079	2,363,079	0
Other Funds	1,945,483	1,633,393	1,414,958	1,414,958	2,198,588
TOTAL TRANSFERS IN	33,783,688	31,883,030	39,664,419	39,664,419	43,614,183
TOTAL AVAILABLE FUNDS	33,977,216	32,074,097	39,883,419	39,883,419	43,833,183
OPERATING REQUIREMENTS					
Communications and Tech Mgmt.	23,670,063	28,417,335	31,663,234	31,678,315	33,637,462
Support Services	4,060,207	2,863,565	4,191,764	4,172,656	3,694,644
One Stop Shop	68,660	115,244	282,273	203,222	396,444
TOTAL OPERATING REQUIREMENTS	27,798,930	31,396,144	36,137,271	36,054,193	37,728,550
OTHER REQUIREMENTS					
Property Insurance Premium	34,920	0	25,382	25,382	25,382
Compensation Program	10,519	15,482	14,690	14,690	14,690
Additional Retirement Contribution	839,370	1,126,811	0	0	0
Accrued Payroll	81,038	70,120	37,389	37,389	85,727
27th Payroll Funding	(715,165)	0	0	0	0
27th Payroll Expense	682,826	0	0	0	0
TOTAL OTHER REQUIREMENTS	933,508	1,212,413	77,461	77,461	125,799
TRANSFERS OUT					
Liability Reserve	6,000	5,000	5,000	5,000	5,000
CTM CIP	4,752,378	508,000	4,071,079	4,071,079	6,924,300
TOTAL TRANSFERS OUT	4,758,378	513,000	4,076,079	4,076,079	6,929,300
TOTAL REQUIREMENTS	33,490,816	33,121,557	40,290,811	40,207,733	44,783,649
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	486,400	(1,047,460)	(407,392)	(324,314)	(950,466)
ADJUSTMENT TO GAAP	(227,444)	(193,853)	0	0	0
ENDING BALANCE	2,758,617	1,517,304	0	1,192,990	242,524

CONSERVATION REBATES AND INCENTIVES FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,335,863	1,378,805	0	786,352	0
TRANSFERS IN					
Austin Energy	16,918,190	16,718,659	0	0	0
Austin Water Utility	438,671	477,988	0	0	0
TOTAL AVAILABLE FUNDS	17,356,861	17,196,647	0	0	0
REQUIREMENTS					
Electric Rebates and Incentives					
Free Weatherization	6,291	598,003	0	0	0
Multi-Family Rebates	1,784,498	2,734,740	0	786,352	0
Loan Options	34,867	24,137	0	0	0
Rebate Options	5,300,279	41,595	0	0	0
Clothes Washer Rebates	30,700	20,750	0	0	0
Duct Diagnostic/Sealing Rebates	10,205	3,770	0	0	0
Nexus-Home Audit CD	57,085	56,550	0	0	0
Loan Star Debt Service	0	58,957	0	0	0
Commercial Existing Construction	2,844,440	3,001,704	0	0	0
Small Businesses	556,614	379,963	0	0	0
Commercial Power Partner	128,462	97,381	0	0	0
Solar rebates	4,574,034	5,849,240	0	0	0
Refrigerator Recycle program	470,912	346,040	0	0	0
Multi-Family Duct Sealing	8,492	0	0	0	0
Residential Power Partner	665,876	400,035	0	0	0
Load Coop	455,035	135,250	0	0	0
Home Performance w Energy Star	0	2,140,221	0	0	0
Appliance Efficiency Program	0	1,647,015	0	0	0
Air Conditioning Rebates	0	20,500	0	0	0
Total Electric Rebates and Incentives	16,927,790	17,555,849	0	786,352	0
Water Conservation Rebates					
Residential Rebates	263,041	323,824	0	0	0
Commercial Incentives	31,067	49,164	0	0	0
Multifamily Program	0	5,000	0	0	0
Municipal Program	44,563	0	0	0	0
Total Water Conservation Rebates	338,671	377,988	0	0	0
Transfer to PARD CIP- Swimming Pools	100,000	100,000	0	0	0
TOTAL REQUIREMENTS	17,366,461	18,033,838	0	786,352	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(9,600)	(837,191)	0	(786,352)	0
ADJUSTMENT TO GAAP	52,542	244,738	0	0	0
ENDING BALANCE	1,378,805	786,352	0	0	0

CONVENTION CENTER HOTEL OCCUPANCY TAX REVENUE BOND REDEMPTION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	9,439,230	8,703,585	8,786,827	8,500,970	8,995,135
REVENUE					
Interest Income	15,300	15,205	12,020	12,640	10,579
BAB Subsidy	673,401	0	0	0	0
TOTAL REVENUE	688,701	15,205	12,020	12,640	10,579
TRANSFERS IN					
Convention Center Tax Fund	5,654,750	5,666,813	5,670,125	5,670,125	5,673,813
Venue Fund	10,408,145	11,078,719	9,336,604	11,459,245	11,359,118
CIP Fund	1,745,044	0	2,247,986	0	0
TOTAL TRANSFERS IN	17,807,939	16,745,532	17,254,715	17,129,370	17,032,931
TOTAL AVAILABLE FUNDS	18,496,640	16,760,737	17,266,735	17,142,010	17,043,510
EXPENSES					
Principal	8,545,000	8,870,000	8,890,000	8,890,000	9,380,000
Interest	7,597,276	6,673,259	6,881,041	6,345,645	6,050,809
Other	1,125,922	1,464,199	1,300,966	1,412,200	1,375,850
TOTAL EXPENSES	17,268,198	17,007,458	17,072,007	16,647,845	16,806,659
TRANSFERS OUT					
Waller Creek Tunnel Reserve	1,964,087	0	0	0	0
TOTAL TRANSFERS OUT	1,964,087	0	0	0	0
TOTAL REQUIREMENTS	19,232,285	17,007,458	17,072,007	16,647,845	16,806,659
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(735,645)	(246,721)	194,728	494,165	236,851
ADJUSTMENT TO GAAP	0	44,106	0	0	0
ENDING BALANCE	8,703,585	8,500,970	8,981,555	8,995,135	9,231,986

CONVENTION CENTER
HOTEL/MOTEL OCCUPANCY TAX FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Hotel/Motel Revenue Recovery	69,130	77,980	0	0	0
Penalties & Interest	82,526	90,810	80,000	90,000	100,000
Hotel/Motel Occupancy Taxes	48,115,004	51,303,845	51,409,237	58,089,237	59,824,614
TOTAL AVAILABLE FUNDS	48,266,660	51,472,635	51,489,237	58,179,237	59,924,614
TRANSFERS OUT					
Tourism and Promotion Fund	7,541,111	8,224,135	8,294,916	9,372,675	9,653,855
Convention Center Tax Fund	23,404,852	25,524,938	25,744,619	29,089,619	29,962,307
Cultural Arts Fund	5,462,714	5,957,521	6,008,794	6,789,517	6,993,203
Venue Project Fund	10,401,132	11,343,283	11,440,908	12,927,426	13,315,249
TOTAL TRANSFERS OUT	46,809,809	51,049,877	51,489,237	58,179,237	59,924,614
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,456,851	422,758	0	0	0
ADJUSTMENT TO GAAP	9,778,364	11,196,807	0	0	0
UNAVAILABLE RESOURCES	(11,235,215)	(11,619,565)	0	0	0
ENDING BALANCE	0	0	0	0	0

CONVENTION CENTER MARKETING AND PROMOTION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	502,414	474,774	384,513	465,677	201,266
REVENUE					
Contractor Revenue	141,821	174,527	138,572	158,674	192,332
TOTAL AVAILABLE FUNDS	141,821	174,527	138,572	158,674	192,332
REQUIREMENTS					
Catering & Concession Promotions	168,462	184,623	423,085	423,085	293,598
TOTAL REQUIREMENTS	168,462	184,623	423,085	423,085	293,598
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(26,641)	(10,096)	(284,513)	(264,411)	(101,266)
ADJUSTMENT TO GAAP	(999)	999	0	0	0
ENDING BALANCE	474,774	465,677	100,000	201,266	100,000

CONVENTION CENTER OPERATING FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	17,790,361	20,262,803	17,095,926	18,498,298	20,010,667
REVENUE					
Facility Revenue	5,079,633	5,686,886	4,720,341	5,229,525	5,473,300
Contractor Revenue	7,321,127	7,596,721	6,489,088	7,140,320	8,709,136
Building Rental/Lease	76,341	88,500	109,200	109,200	122,400
Other Revenue	11,309	66,185	71,000	83,000	83,000
Parking fees	1,612,118	1,965,696	1,792,495	2,160,000	2,337,010
Interest Income	78,020	39,755	1,967,339	1,870,000	50,000
TOTAL REVENUE	14,178,548	15,443,744	15,149,463	16,592,045	16,774,846
TRANSFERS IN					
Convention Center Tax Fund	17,794,367	19,885,036	20,124,494	23,441,833	24,312,424
TOTAL TRANSFERS IN	17,794,367	19,885,036	20,124,494	23,441,833	24,312,424
TOTAL AVAILABLE FUNDS	31,972,915	35,328,780	35,273,957	40,033,878	41,087,270
PROGRAM REQUIREMENTS					
Event Operations	16,077,980	16,946,584	20,756,938	19,956,938	22,493,140
Contractor Expenses	5,157,758	5,364,007	3,678,421	4,622,211	6,144,172
Support Services	3,251,657	3,748,587	5,604,939	5,604,939	5,982,852
TOTAL PROGRAM REQUIREMENTS	24,487,395	26,059,178	30,040,298	30,184,088	34,620,164
OTHER REQUIREMENTS					
Compromise Settlement Agreement	0	0	6,325,000	3,500,000	2,825,000
Awards	13,200	13,195	13,195	13,195	13,195
ERS Supplemental Contribution	488,380	683,889	0	0	0
Accrued Payroll	61,636	54,199	56,146	56,146	75,522
27th Pay Period Expense	452,430	0	0	0	0
27th Pay Period Funding	(443,069)	0	0	0	0
TOTAL OTHER REQUIREMENTS	572,577	751,283	6,394,341	3,569,341	2,913,717
TRANSFERS OUT					
Tourism and Promotion Fund	125,382	125,382	125,382	125,382	125,382
Palmer Events Center Revenue Fund	0	250,764	0	0	0
GO Debt Service Fund	2,758,383	2,617,238	2,124,464	2,124,464	2,354,371
CIP - Convention Center	0	5,700,000	300,000	300,000	0
Trunked Radio	81,441	86,838	96,860	96,860	89,408
Public Improvement District	75,000	75,000	75,000	75,000	75,000
Administrative Support-City	809,839	746,808	1,021,428	1,021,428	1,037,001
Communication and Technology Management Fund	730,267	726,212	796,864	796,864	897,899
Workers' Compensation Fund	196,426	190,847	221,602	221,602	260,486
Liability Reserve Fund	8,100	6,480	6,480	6,480	6,480
TOTAL TRANSFERS OUT	4,784,838	10,525,569	4,768,080	4,768,080	4,846,027
TOTAL REQUIREMENTS	29,844,810	37,336,030	41,202,719	38,521,509	42,379,908
EXCESS (DEFICIENCY) OF TOTAL OF AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,128,105	(2,007,250)	(5,928,762)	1,512,369	(1,292,638)
ADJUSTMENT TO GAAP	344,337	242,745	0	0	0
ENDING BALANCE	20,262,803	18,498,298	11,167,164	20,010,667	18,718,029

CONVENTION CENTER
PALMER EVENTS CENTER GARAGE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Parking Fees	1,125,613	1,080,452	1,082,474	1,150,000	955,554
TOTAL REVENUE	1,125,613	1,080,452	1,082,474	1,150,000	955,554
TRANSFERS IN					
PEC - Town Lake Park Venue Project Fund	747,917	742,295	851,953	851,953	821,590
TOTAL TRANSFERS IN	747,917	742,295	851,953	851,953	821,590
TOTAL AVAILABLE FUNDS	1,873,530	1,822,747	1,934,427	2,001,953	1,777,144
PROGRAM REQUIREMENTS					
Event Operations	601,935	643,787	851,953	851,953	850,276
TOTAL PROGRAM REQUIREMENTS	601,935	643,787	851,953	851,953	850,276
OTHER REQUIREMENTS					
Awards	640	562	650	650	650
ERS Supplemental Contribution	14,868	19,151	0	0	0
Accrued Payroll	5,037	(511)	1,946	1,946	3,704
27th Pay Period Expense	16,909	0	0	0	0
27th Pay Period Funding	(18,391)	0	0	0	0
TOTAL OTHER REQUIREMENTS	19,063	19,202	2,596	2,596	4,354
TRANSFERS OUT					
Palmer Events Center Operating Fund	1,187,114	1,101,856	982,137	1,049,663	690,568
Administrative Support-City	39,504	26,277	49,065	49,065	118,139
Communication and Technology Management Fund	35,623	25,552	38,871	38,871	102,292
Workers' Compensation Fund	8,950	7,882	9,501	9,501	11,211
Liability Reserve Fund	380	304	304	304	304
TOTAL TRANSFERS OUT	1,271,571	1,161,871	1,079,878	1,147,404	922,514
TOTAL REQUIREMENTS	1,892,569	1,824,860	1,934,427	2,001,953	1,777,144
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(19,039)	(2,113)	0	0	0
ADJUSTMENT TO GAAP	19,039	2,113	0	0	0
ENDING BALANCE	0	0	0	0	0

CONVENTION CENTER
PALMER EVENTS CENTER OPERATING FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	5,931,547	8,438,405	8,489,365	9,629,296	8,120,113
REVENUE					
Interest Income	28,400	18,326	37,100	19,129	19,593
TOTAL REVENUE	28,400	18,326	37,100	19,129	19,593
TRANSFERS IN					
PEC - Town Lake Park Venue Project Fund	3,823,357	3,518,384	3,251,850	745,442	4,072,647
Palmer Events Center Garage Fund	1,187,114	1,101,856	982,137	1,049,663	690,568
Palmer Events Center Revenue Fund	1,481,502	1,942,702	1,442,211	1,881,620	1,896,308
CIP - Palmer Events Center	0	400,000	0	0	0
TOTAL TRANSFERS IN	6,491,973	6,962,942	5,676,198	3,676,725	6,659,523
TOTAL AVAILABLE FUNDS	6,520,373	6,981,268	5,713,298	3,695,854	6,679,116
PROGRAM REQUIREMENTS					
Event Operations	2,667,792	3,226,506	3,722,762	3,422,762	4,326,974
Support Services	483,248	613,440	910,494	910,494	789,357
TOTAL PROGRAM REQUIREMENTS	3,151,040	3,839,946	4,633,256	4,333,256	5,116,331
OTHER REQUIREMENTS					
Awards	2,015	1,990	2,015	2,015	2,015
ERS Supplemental Contribution	64,896	95,762	0	0	0
Accrued Payroll	5,359	17,200	7,552	7,552	9,623
27th Pay Period Expense	59,332	0	0	0	0
27th Pay Period Funding	(64,314)	0	0	0	0
TOTAL OTHER REQUIREMENTS	67,288	114,952	9,567	9,567	11,638
TRANSFERS OUT					
CIP - Palmer Events Center	0	1,011,137	15,132	15,132	0
CIP - PARD Project	500,000	500,000	500,000	500,000	500,000
Administrative Support-City	138,265	148,900	173,767	173,767	157,519
Communication and Technology Management Fund	124,680	144,794	136,050	136,050	136,390
Workers' Compensation Fund	30,722	29,618	36,049	36,049	43,524
Liability Reserve Fund	1,520	1,216	1,216	1,216	1,216
TOTAL TRANSFERS OUT	795,187	1,835,665	862,214	862,214	838,649
TOTAL REQUIREMENTS	4,013,515	5,790,563	5,505,037	5,205,037	5,966,618
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,506,858	1,190,705	208,261	(1,509,183)	712,498
ADJUSTMENT TO GAAP	0	186	0	0	0
ENDING BALANCE	8,438,405	9,629,296	8,697,626	8,120,113	8,832,611
COMPONENTS OF ENDING BALANCE					
Reserved Ending Balance	2,109,485	2,109,485	2,680,617	2,120,113	2,832,611
Reserved for Parkland Development	4,000,000	4,000,000	5,000,000	5,000,000	5,000,000
Unreserved Ending Balance	1,328,920	2,519,811	17,009	0	0
Restricted for Repair and Replacements	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000

CONVENTION CENTER
PALMER EVENTS CENTER REVENUE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Facility Revenue	1,118,222	1,169,332	1,118,141	1,392,504	1,432,769
Contractor Revenue	1,008,692	1,117,073	903,532	1,257,356	1,575,179
TOTAL REVENUE	2,126,914	2,286,405	2,021,673	2,649,860	3,007,948
TRANSFERS IN					
Convention Center Operating Fund	0	250,764	0	0	0
TOTAL TRANSFERS IN	0	250,764	0	0	0
TOTAL AVAILABLE FUNDS	2,126,914	2,537,169	2,021,673	2,649,860	3,007,948
PROGRAM REQUIREMENTS					
Contractor Expenses	645,412	594,467	579,462	768,240	1,111,640
TOTAL PROGRAM REQUIREMENTS	645,412	594,467	579,462	768,240	1,111,640
TRANSFERS OUT					
Palmer Events Center Operating Fund	1,481,502	1,942,702	1,442,211	1,881,620	1,896,308
TOTAL TRANSFERS OUT	1,481,502	1,942,702	1,442,211	1,881,620	1,896,308
TOTAL REQUIREMENTS	2,126,914	2,537,169	2,021,673	2,649,860	3,007,948
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	0
ENDING BALANCE	0	0	0	0	0

CONVENTION CENTER
PALMER EVENTS CENTER TOWN LAKE PARK VENUE PROJECT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Car Rental Tax	6,902,213	7,157,436	7,151,730	7,652,351	7,958,445
Interest Income	11,056	5,784	13,529	6,500	6,600
TOTAL AVAILABLE FUNDS	6,913,269	7,163,220	7,165,259	7,658,851	7,965,045
TRANSFERS OUT					
Town Lake Park Venue Project Debt Service Fund	2,193,772	2,875,289	3,061,456	3,061,456	3,070,808
Debt Reserve Fund	0	0	0	3,000,000	0
Palmer Events Center Operating Fund	3,823,357	3,518,384	3,251,850	745,442	4,072,647
Palmer Events Garage Fund	747,917	742,295	851,953	851,953	821,590
TOTAL REQUIREMENTS	6,765,046	7,135,968	7,165,259	7,658,851	7,965,045
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	148,223	27,252	0	0	0
ADJUSTMENT TO GAAP	1,553,658	1,701,882	0	0	0
UNAVAILABLE RESOURCES	(1,701,881)	(1,729,134)	0	0	0
ENDING BALANCE	0	0	0	0	0

CONVENTION CENTER REPAIR AND REPLACEMENT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	310,010	402,829	191,335	350,960	189,776
REVENUE					
Contractor Revenue	323,341	261,791	207,859	238,010	288,498
TOTAL AVAILABLE FUNDS	323,341	261,791	207,859	238,010	288,498
REQUIREMENTS					
Equipment & Furnishings	230,522	315,293	399,194	399,194	478,274
TOTAL REQUIREMENTS	230,522	315,293	399,194	399,194	478,274
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	92,819	(53,502)	(191,335)	(161,184)	(189,776)
ADJUSTMENT TO GAAP	0	1,633	0	0	0
ENDING BALANCE	402,829	350,960	0	189,776	0

CONVENTION CENTER TAX FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Interest Income	44,265	26,911	50,000	22,339	23,930
TOTAL REVENUE	44,265	26,911	50,000	22,339	23,930
TRANSFERS IN					
Hotel/Motel Occupancy Tax Fund	23,404,852	25,524,938	25,744,619	29,089,619	29,962,307
TOTAL TRANSFERS IN	23,404,852	25,524,938	25,744,619	29,089,619	29,962,307
TOTAL AVAILABLE FUNDS	23,449,117	25,551,849	25,794,619	29,111,958	29,986,237
TRANSFERS OUT					
Hotel Tax Revenue Bond Redemption Fund	5,654,750	5,666,813	5,670,125	5,670,125	5,673,813
Convention Center Operating Fund	17,794,367	19,885,036	20,124,494	23,441,833	24,312,424
TOTAL REQUIREMENTS	23,449,117	25,551,849	25,794,619	29,111,958	29,986,237
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	0
ENDING BALANCE	0	0	0	0	0

CONVENTION CENTER
TOURISM AND PROMOTION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	30,873	1,017,620	1,162,982	1,334,827	1,249,604
REVENUE					
Miscellaneous	0	563	0	0	0
Interest Income	3,030	3,464	3,000	3,000	4,000
TOTAL REVENUE	3,030	4,027	3,000	3,000	4,000
TRANSFERS IN					
Hotel/Motel Occupancy Tax Fund	7,541,111	8,224,135	8,294,916	9,372,675	9,653,855
Convention Center Operating Fund	125,382	125,382	125,382	125,382	125,382
TOTAL TRANSFERS IN	7,666,493	8,349,517	8,420,298	9,498,057	9,779,237
TOTAL AVAILABLE FUNDS	7,669,523	8,353,544	8,423,298	9,501,057	9,783,237
REQUIREMENTS					
Tourism and Promotion Contract	6,682,776	8,036,337	9,586,280	9,586,280	11,032,841
TOTAL REQUIREMENTS	6,682,776	8,036,337	9,586,280	9,586,280	11,032,841
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	986,747	317,207	(1,162,982)	(85,223)	(1,249,604)
ENDING BALANCE	1,017,620	1,334,827	0	1,249,604	0

CONVENTION CENTER TOWN LAKE PARK VENUE PROJECT BOND REDEMPTION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	439,676	874,742	1,421,182	1,421,234	1,451,190
REVENUE					
Interest Income	459	798	300	513	577
TOTAL REVENUE	459	798	300	513	577
TRANSFERS IN					
Town Lake Park Venue Project Fund	2,193,772	2,875,289	3,061,456	3,061,456	3,070,808
TOTAL TRANSFERS IN	2,193,772	2,875,289	3,061,456	3,061,456	3,070,808
TOTAL AVAILABLE FUNDS	2,194,231	2,876,087	3,061,756	3,061,969	3,071,385
REQUIREMENTS					
Principal	0	580,000	1,315,000	1,315,000	1,370,000
Interest	1,758,865	1,749,295	1,716,713	1,716,713	1,666,300
Other	300	300	300	300	300
TOTAL REQUIREMENTS	1,759,165	2,329,595	3,032,013	3,032,013	3,036,600
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	435,066	546,492	29,743	29,956	34,785
ENDING BALANCE	874,742	1,421,234	1,450,925	1,451,190	1,485,975

CONVENTION CENTER VENUE PROJECT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	265,501	1,736,182
REVENUE					
Interest Income	7,013	937	7,085	2,500	3,000
TOTAL REVENUE	7,013	937	7,085	2,500	3,000
TRANSFERS IN					
Hotel/Motel Occupancy Tax Fund	10,401,132	11,343,283	11,440,908	12,927,426	13,315,249
TOTAL TRANSFERS IN	10,401,132	11,343,283	11,440,908	12,927,426	13,315,249
TOTAL AVAILABLE FUNDS	10,408,145	11,344,220	11,447,993	12,929,926	13,318,249
TRANSFERS OUT					
Hotel Tax Revenue Bond Redemption Fund	10,408,145	11,078,719	9,336,604	11,459,245	11,359,118
TOTAL REQUIREMENTS	10,408,145	11,078,719	9,336,604	11,459,245	11,359,118
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	265,501	2,111,389	1,470,681	1,959,131
ENDING BALANCE	0	265,501	2,111,389	1,736,182	3,695,313

CULTURAL ARTS FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	50,751	1,170,778	1,684,980	1,942,919	2,078,087
TRANSFERS IN					
Interest	3,442	3,432	16,825	2,406	15,385
Other Revenue	6,178	0	0	0	0
Hotel/Motel Occupancy Tax	5,462,714	5,957,521	6,008,794	6,789,517	6,993,203
TOTAL AVAILABLE FUNDS	5,472,334	5,960,953	6,025,619	6,791,923	7,008,588
PROGRAM REQUIREMENTS					
Cultural Arts Marketing	0	0	40,000	40,000	40,000
Program Administration	0	8,250	30,000	30,000	260,000
Tourism and Promotion	40,000	40,000	50,000	40,000	100,000
Cultural Arts Contracts	4,324,888	5,150,287	6,686,755	6,546,755	7,431,499
TOTAL REQUIREMENTS	4,364,888	5,198,537	6,806,755	6,656,755	7,831,499
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,107,446	762,416	(781,136)	135,168	(822,911)
ADJUSTMENT TO GAAP	12,581	9,725	0	0	0
ENDING BALANCE	1,170,778	1,942,919	903,844	2,078,087	1,255,176

NOTE: The FY 2013-14 Budget includes an ending balance reserve of 10% of Hotel-Motel Occupancy Tax revenue, or $699,320, and an additional 5%, or $349,660, as recommended by the Austin Art Commission.

DRAINAGE UTILITY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	12,909,212	9,319,070	7,417,266	8,414,139	6,192,897
REVENUE					
Drainage Fee					
Residential	31,617,906	32,074,997	34,750,752	34,800,000	39,109,365
Commercial/City	26,475,223	26,491,669	29,023,545	28,950,000	32,207,713
Public Health	131,830	93,210	130,000	130,000	120,000
Underground Storage Permits	46,957	94,589	40,000	40,000	50,000
Development Fees	691,186	751,130	600,000	750,000	700,000
Building Safety	15,880	14,886	0	25,000	0
Interest	474,069	230,336	275,000	200,000	150,000
Property Sales	40,213	372,296	10,000	45,000	30,000
General Government	1,077	5,048	0	5,000	0
Building Rental/Lease	12,000	0	0	0	0
Other Revenue	11	0	0	5,000	0
TOTAL AVAILABLE FUNDS	59,506,352	60,128,161	64,829,297	64,950,000	72,367,078
PROGRAM REQUIREMENTS					
Flood Hazard Mitigation	3,317,596	3,275,094	3,946,348	3,770,329	4,008,088
Infrastructure & Waterway Maint.	11,805,331	12,201,571	14,044,123	13,825,368	16,340,195
Stream Restoration	618,709	568,466	818,147	771,723	799,300
Water Quality Protection	6,825,423	6,818,193	7,723,817	7,567,813	8,288,515
Watershed Policy and Planning	1,986,402	2,483,670	3,431,832	3,308,122	3,408,905
Support Services	2,890,077	2,913,437	3,975,857	3,231,645	3,480,664
TOTAL PROGRAM REQUIREMENTS	27,443,538	28,260,431	33,940,124	32,475,000	36,325,667
OTHER REQUIREMENTS					
Planning & Development Review	4,649,134	4,626,201	5,250,238	4,837,478	5,589,671
Bad Debt	226,297	254,852	318,871	280,000	356,526
Hazardous Materials Response	222,515	222,515	222,515	222,515	222,515
PARD Flood Control	50,977	56,075	10,796	10,796	10,796
Transfer to AE-Greenbuilder Prgm.	17,835	17,835	17,835	17,835	17,835
UWO Law Water Quality	66,000	66,000	66,000	66,000	66,000
311 Call Center	0	0	0	0	20,000
UCSO Billing Sup. & LIS Upgrade	990,558	1,083,025	1,086,060	1,086,060	995,217
Compensation Program	15,996	16,077	16,218	16,218	16,835
Accrued Payroll	89,529	108,527	93,593	93,593	113,469
27th Pay Period Expense	755,001	0	0	0	0
27th Pay Period Funding	(760,984)	0	0	0	0
Additional Retirement Contribution	867,527	1,163,377	0	0	0
Insurance - Fire/EC	0	0	6,613	6,613	6,613
TOTAL OTHER REQUIREMENTS	7,190,385	7,614,484	7,088,739	6,637,108	7,415,477

DRAINAGE UTILITY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
TRANSFERS OUT					
Environmental Remediation Fund	241,500	413,627	700,627	700,627	496,960
GO Debt Service Fund	1,575,518	1,152,808	1,077,756	1,081,308	1,306,510
Other Enterprise CIP	22,140,000	19,140,000	21,000,000	21,000,000	22,350,000
NW Austin MUD Settlement	0	404,237	402,027	402,026	403,011
Regional Stormwater Mgmt. Program Transfer	24,000	0	0	0	0
CTECC Support	7,690	5,994	7,117	7,117	8,825
Comm. and Tech. Mgmt. Fund	1,526,980	1,053,707	1,055,957	1,055,957	1,369,172
Trunked Radio	54,008	180,585	175,366	175,366	63,451
Sustainability Fund	591,487	644,676	0	0	0
UWO Local Control Structural Match	0	0	250,000	0	250,000
Administrative Support-City	1,920,109	1,716,904	3,106,945	3,106,945	3,562,930
Liability Reserve Fund	269,000	240,000	240,000	240,000	200,000
Workers' Compensation Fund	241,420	243,873	289,788	289,788	339,291
TOTAL TRANSFERS OUT	28,591,712	25,196,411	28,305,583	28,059,134	30,350,150
TOTAL REQUIREMENTS	63,225,635	61,071,326	69,334,446	67,171,242	74,091,294
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(3,719,283)	(943,165)	(4,505,149)	(2,221,242)	(1,724,216)
ADJUSTMENT TO GAAP	129,141	38,234	0	0	0
ENDING BALANCE	9,319,070	8,414,139	2,912,117	6,192,897	4,468,681

ECONOMIC DEVELOPMENT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Fees	0	0	0	0	60,000
TOTAL REVENUE	0	0	0	0	60,000
TRANSFERS IN					
General Fund	0	0	0	0	1,280,445
Austin Energy	0	0	0	0	11,437,520
Austin Water Utility	0	0	0	0	614,875
Austin Resource Recovery	0	0	0	0	88,250
TOTAL TRANSFERS IN	0	0	0	0	13,421,090
TOTAL AVAILABLE FUNDS	0	0	0	0	13,481,090
OPERATING REQUIREMENTS					
Cultural Arts	0	0	0	0	1,098,009
Global Business Recruitment & Expansion	0	0	0	0	914,496
Music & Entertainment Division	0	0	0	0	413,463
Redevelopment	0	0	0	0	1,753,635
Small Business Development	0	0	0	0	2,087,620
Support Services	0	0	0	0	1,661,813
TOTAL OPERATING REQUIREMENTS	0	0	0	0	7,929,036
OTHER REQUIREMENTS					
Third Party Agreements	0	0	0	0	3,410,004
Compensation Program	0	0	0	0	2,990
Accrued Payroll	0	0	0	0	24,519
Legal Fees	0	0	0	0	285,000
TOTAL OTHER REQUIREMENTS	0	0	0	0	3,722,513
TRANSFERS OUT					
Workers' Compensation	0	0	0	0	61,989
Administrative Support	0	0	0	0	1,218,897
Communication & Technology Management Support	0	0	0	0	271,591
311 Call Center	0	0	0	0	30,000
TOTAL TRANSFERS OUT	0	0	0	0	1,582,477
TOTAL REQUIREMENTS	0	0	0	0	13,234,026
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	247,064
ENDING BALANCE	0	0	0	0	247,064

ECONOMIC INCENTIVES RESERVE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	10,694,984	13,165,031	17,726,560	17,767,567	20,731,150
TRANSFERS IN					
General Fund	10,071,558	11,900,577	12,964,503	13,157,454	16,366,830
Austin Energy	758,334	428,333	333,333	333,333	333,333
Austin Water Utility	333,333	333,333	333,333	333,333	333,333
Interest	49,448	33,706	0	0	0
TOTAL AVAILABLE FUNDS	11,212,673	12,695,949	13,631,169	13,824,120	17,033,496
PROGRAM REQUIREMENTS					
Transfer to Mueller Local Government Corporation	983,069	982,856	981,819	981,819	984,956
Incentive Grants	7,767,270	7,235,321	10,708,671	9,683,618	16,286,189
Economic Incentive Program	0	0	107,600	195,100	315,710
TOTAL REQUIREMENTS	8,750,339	8,218,177	11,798,090	10,860,537	17,586,855
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,462,334	4,477,772	1,833,079	2,963,583	(553,359)
ADJUSTMENT TO GAAP	7,713	124,764	0	0	0
ENDING BALANCE	13,165,031	17,767,567	19,559,639	20,731,150	20,177,791
COMPONENTS OF THE ENDING BALANCE					
Economic Incentive Program	1,000,000	2,000,000	2,892,400	2,804,900	3,155,856
Incentive Grants	7,032,910	10,517,870	16,422,474	16,084,409	13,251,726
Additional Reserve	5,132,121	5,249,697	244,765	1,841,841	3,770,209

EMPLOYEE BENEFITS FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	17,082,961	22,776,722	26,002,861	39,557,576	35,219,590
REVENUE					
City Contributions	112,013,796	121,906,988	123,796,533	126,089,680	131,490,357
Early Retiree Reinsurance Program	2,580,795	0	0	0	0
Employee Medical	20,162,644	22,069,100	23,673,754	23,520,021	25,068,969
Employee Dental	2,679,379	2,700,515	2,940,684	2,920,549	2,959,914
Employee Long Term Disability	1,492,335	1,449,200	1,489,379	1,531,091	1,564,935
Employee Supplemental Life	2,850,386	2,776,603	2,726,547	2,862,772	2,931,144
Employee Prepaid Legal	630,499	659,054	715,742	489,257	430,236
Employee Retiree Vision Program	573,832	582,558	596,096	650,318	663,468
Retiree Medical	9,832,718	12,834,688	11,909,742	11,789,687	12,200,133
Retiree Dental	1,207,941	1,335,927	1,304,292	1,429,786	1,445,496
RX Rebate	34,023	2,028,608	0	0	0
TOTAL AVAILABLE FUNDS	154,058,348	168,343,241	169,152,769	171,283,161	178,754,652
REQUIREMENTS					
Employee Medical					
Employee PPO	62,262,085	65,590,038	74,903,009	72,891,637	82,022,376
Employee HMO	31,743,744	29,890,687	37,811,156	37,183,226	39,829,091
Retiree Medical					
Retiree With Medicare PPO	4,636,513	5,289,475	6,561,282	6,180,842	7,366,184
Retiree Without Medicare PPO	17,160,595	17,701,829	22,113,638	19,780,500	21,964,235
Retiree With Medicare HMO	3,648,056	3,217,786	4,081,019	4,097,875	4,451,260
Retiree Without Medicare HMO	8,397,367	8,981,077	9,172,536	10,053,014	10,645,400
Fully Funded by City - Employee & Retiree					
Life Insurance Premiums	826,930	760,907	767,825	772,544	801,772
Childcare Program	375,909	342,725	600,745	600,102	599,723
Short-Term Disability	525,610	540,266	552,377	559,238	573,864
Wellness Program	523,236	642,465	850,000	850,000	850,000
Employee Assistance Program	227,076	246,182	246,684	246,682	259,008
Bus Passes	140,988	167,092	200,000	200,000	225,000
Health Reimbursement Account Incentives	0	0	1,872,400	1,872,400	1,872,400
Optional Coverage paid by Employee					
Supplemental Life Insurance Premiums	2,939,383	2,768,910	2,726,547	2,846,948	2,931,141
Long-term Disability	1,491,665	1,446,111	1,489,379	1,522,635	1,564,934
Legal Services	630,686	659,299	715,742	487,144	430,240
Vision Premiums	469,950	473,635	484,199	525,176	538,506
Optional Coverage paid by Retiree					
Dental PPO Premiums	1,039,905	1,172,958	1,144,464	1,272,870	1,287,900
Dental HMO Premiums	162,030	161,009	159,828	158,735	157,596
Vision Premiums	103,476	108,349	111,897	123,263	124,956
Employee Dental	7,806,825	8,148,811	9,489,581	9,324,737	9,504,579
Claims Reserve - Self Insured programs	0	0	8,799,918	0	9,369,875
Stop Loss Reserve - Self Insured programs	0	0	2,500,000	0	2,500,000
Support Services	3,270,842	3,253,520	4,125,573	4,071,579	4,169,889
TOTAL REQUIREMENTS	148,382,871	151,563,131	191,479,799	175,621,147	204,039,929
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	5,675,477	16,780,110	(22,327,030)	(4,337,986)	(25,285,277)
ADJUSTMENT TO GAAP	18,284	744	0	0	0
ENDING BALANCE	22,776,722	39,557,576	3,675,831	35,219,590	9,934,313

ENVIRONMENTAL REMEDIATION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	227,662	314,105	398,579	596,105	410,302
REVENUE					
Water Fund	120,750	182,095	325,595	325,595	223,762
Wastewater Fund	120,750	182,096	325,596	325,596	223,762
Austin Resource Recovery Fund	241,500	303,033	590,033	590,033	386,366
Drainage Utility Fund	241,500	413,627	700,627	700,627	496,960
Support Services/Infrastructure Funds	0	337,898	337,898	337,898	337,898
Interest	1,954	1,034	1,000	900	1,000
TOTAL AVAILABLE FUNDS	726,454	1,419,783	2,280,749	2,280,649	1,669,748
PROGRAM REQUIREMENTS					
Spills Response	1,206	0	50,000	50,000	50,000
Environmental Remediation	759	5,114	250,000	235,000	0
TOTAL PROGRAM REQUIREMENTS	1,965	5,114	300,000	285,000	50,000
TRANSFERS OUT					
GO Debt Service Fund	640,825	1,132,847	1,320,597	1,320,452	1,343,702
Austin Resource Recovery CIP	0	0	861,000	861,000	0
TOTAL TRANSFERS OUT	640,825	1,132,847	2,181,597	2,181,452	1,343,702
TOTAL REQUIREMENTS	642,790	1,137,961	2,481,597	2,466,452	1,393,702
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	83,664	281,822	(200,848)	(185,803)	276,046
ADJUSTMENT TO GAAP	2,779	178	0	0	0
ENDING BALANCE	314,105	596,105	197,731	410,302	686,348

FLEET SERVICES FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	2,458,219	965,601	1,309,683	2,895,474	4,519,017
REVENUE					
Fleet Maintenance Revenue	24,094,999	24,615,060	27,022,085	27,022,085	27,413,164
Scrap Sales	32,228	34,148	32,000	32,000	32,600
Property Sales	212,344	310,805	445,658	445,658	454,571
Rental Revenue	790,172	1,021,446	767,707	1,000,000	1,020,000
Fuel Revenue	16,768,032	19,548,456	20,348,098	20,600,000	17,243,251
Interest	41,498	14,956	10,000	20,000	20,000
Miscellaneous Revenue	242,183	247,476	1,100,000	750,000	800,000
Insurance Proceeds	0	0	0	225,000	0
Facility Rental	98,587	99,549	100,000	100,000	125,000
TOTAL AVAILABLE FUNDS	42,280,043	45,891,896	49,825,548	50,194,743	47,108,586
PROGRAM REQUIREMENTS					
Vehicle Support Services	18,942,063	20,231,669	21,396,319	20,146,846	20,828,068
Service Centers	17,558,414	17,366,212	19,579,469	20,276,328	20,182,456
Support Services	3,706,408	3,890,275	4,642,960	4,486,207	4,798,723
TOTAL PROGRAM REQUIREMENTS	40,206,885	41,488,156	45,618,748	44,909,381	45,809,247
TRANSFERS OUT					
Information Systems Fund	772,747	495,067	702,391	702,391	781,929
Workers' Compensation	182,879	190,130	222,441	222,441	263,783
Trunked Radio Allocation	12,573	39,329	38,711	38,711	15,702
Capital Improvement Projects	610,000	0	1,150,000	1,150,000	0
G.O. Debt Service	748,263	739,568	479,457	479,457	467,292
Fuel Reserve	715,844	705,114	721,299	875,614	0
Environmental Remediation	0	81,544	81,544	81,544	81,544
Liability Reserve Fund	20,000	15,000	15,000	15,000	15,000
TOTAL TRANSFERS OUT	3,062,306	2,265,752	3,410,843	3,565,158	1,625,250
OTHER REQUIREMENTS					
Accrued Payroll	54,401	49,210	53,931	53,931	63,931
27th Payroll Funding	(443,539)	0	0	0	0
27th Payroll Expense	452,898	0	0	0	0
Compensation Adjustment	9,328	5,596	12,285	12,285	12,285
Additional Retirement Contribution	498,278	668,509	0	0	0
Insurance - Bond/Theft	0	0	418	418	418
Insurance - Fire/EC	23,751	9,846	30,027	30,027	30,027
TOTAL OTHER REQUIREMENTS	595,117	733,161	96,661	96,661	106,661
TOTAL REQUIREMENTS	43,864,308	44,487,069	49,126,252	48,571,200	47,541,158
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,584,265)	1,404,827	699,296	1,623,543	(432,572)
ADJUSTMENT TO GAAP	91,647	525,046	0	0	0
ENDING BALANCE	965,601	2,895,474	2,008,979	4,519,017	4,086,445
FUEL RESERVE ENDING BALANCE	1,419,272	2,124,386	2,853,730	3,000,000	3,000,000

GENERAL OBLIGATION DEBT SERVICE FUND SUMMARY

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	22,365,587	17,682,332	16,184,661	15,753,211	15,484,725
REVENUE					
Property Tax Revenue					
Current	100,674,138	99,351,778	99,448,418	99,448,391	102,066,875
Delinquent	506,416	140,154	375,010	375,000	448,331
Penalty and Interest	466,890	507,024	440,000	440,000	440,000
Property Tax Requirement	101,647,444	99,998,956	100,263,428	100,263,391	102,955,206
Other Revenue					
Interest on Investments	93,347	90,012	22,352	66,324	65,969
CMTA Mobility	3,500,000	3,500,000	2,535,750	2,535,750	0
Zilker Park Improvements (ACL)	1,000,000	0	500,000	500,000	500,000
Accrued Interest Purchased/Excess COI	75,170	(275,074)	0	927,819	0
Post Properties	77,000	77,000	77,000	77,000	77,000
Interest and Other Revenue	4,745,517	3,391,938	3,135,102	4,106,893	642,969
TOTAL REVENUE	106,392,961	103,390,894	103,398,530	104,370,284	103,598,175
TRANSFERS IN					
Austin Energy	250,774	170,605	155,041	155,041	154,974
Austin Resource Recovery	8,046,079	9,014,251	9,722,591	9,711,512	10,344,270
Austin Transportation Department	0	0	112,812	110,641	158,251
Austin Water Utility	4,909,782	5,501,742	5,348,270	5,346,413	4,810,183
Aviation	30,101	29,718	26,272	26,272	27,089
Code Compliance	84,810	85,690	142,781	141,890	194,520
Convention Center	2,758,383	2,617,238	2,124,464	2,124,464	2,354,371
EMS	63,696	0	0	0	0
Environmental Remediation	640,825	1,132,847	1,320,597	1,320,452	1,343,702
Financial Svcs. - Rutherford Lane Facility	1,354,700	1,357,100	1,358,700	1,358,700	1,354,500
Fire	925,513	672,488	490,550	490,550	495,561
Fleet	748,263	739,568	479,457	479,457	467,292
Golf	214,908	230,125	359,846	346,398	316,665
Golf Surcharge	0	0	0	0	40,000
Landfill Closure	1,002,687	1,036,705	979,594	979,594	867,941
MUD Surcharge	128,740	104,340	118,800	113,545	114,000
One Texas Center	1,607,836	1,556,042	1,600,672	1,600,672	1,690,362
Police	214,242	228,144	231,735	231,735	235,205
Support Services	3,186,122	3,238,875	3,282,705	3,282,705	3,131,602
Parking Fund - Parking Pay Stations	871,462	1,073,526	1,093,017	1,093,017	1,105,941
Public Works - Transportation	2,105,057	2,354,210	2,134,848	2,139,120	2,458,877
Waller Creek Tunnel	0	1,254,056	1,780,613	1,696,720	3,291,720
Watershed Protection	1,575,521	1,152,808	1,077,756	1,081,308	1,306,510
TOTAL TRANSFERS IN	30,719,501	33,550,078	33,941,121	33,830,206	36,263,536
TOTAL AVAILABLE FUNDS	137,112,462	136,940,972	137,339,651	138,200,490	139,861,711
EXPENSES					
Principal	92,882,400	89,345,000	86,075,000	87,210,000	86,510,000
Interest	48,494,861	49,527,217	53,477,557	51,243,976	54,699,034
Other	7,325	(2,124)	15,000	15,000	15,000
TOTAL EXPENSES	141,384,586	138,870,093	139,567,557	138,468,976	141,224,034
TOTAL REQUIREMENTS	141,384,586	138,870,093	139,567,557	138,468,976	141,224,034
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(4,272,124)	(1,929,121)	(2,227,906)	(268,486)	(1,362,323)
ADJUSTMENT TO GAAP	(411,130)	0	0	0	0
ENDING BALANCE	17,682,332	15,753,211	13,956,755	15,484,725	14,122,402

GOLF ENTERPRISE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	(754,518)	(436,407)	(425,821)	(385,951)	(515,673)
REVENUE					
Golf Fee Revenue	5,259,981	5,238,814	6,429,138	6,282,903	7,104,682
TOTAL AVAILABLE FUNDS	5,259,981	5,238,814	6,429,138	6,282,903	7,104,682
PROGRAM REQUIREMENTS					
Community Services	4,278,152	4,485,055	5,615,676	5,719,210	6,125,582
TOTAL PROGRAM REQUIREMENTS	4,278,152	4,485,055	5,615,676	5,719,210	6,125,582
OTHER REQUIREMENTS					
Accrued Payroll	14,151	15,974	12,592	12,592	16,913
Additional Retirement Contribution	88,779	106,008	0	0	0
Awards	0	0	2,210	2,210	2,470
27th Pay Period Expense	107,435	0	0	0	0
27th Pay Period Funding	(102,937)	0	0	0	0
TOTAL OTHER REQUIREMENTS	107,428	121,982	14,802	14,802	19,383
TRANSFERS OUT					
Administrative Support	281,508	264,695	266,880	266,880	281,284
Liability Reserve	19,000	15,000	15,000	15,000	15,000
Workers' Compensation	40,640	39,173	36,887	36,887	43,524
Transfer to GO Debt Service	214,908	230,125	359,846	346,398	316,665
Comm & Tech Mgmt. Support	0	35,257	0	0	0
TOTAL TRANSFERS OUT	556,056	584,250	678,613	665,165	656,473
TOTAL REQUIREMENTS	4,941,636	5,191,287	6,309,091	6,399,177	6,801,438
EXCESS (DEFICIENCY) OF TOTAL OF AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	318,345	47,527	120,047	(116,274)	303,244
ADJUSTMENT TO GAAP	(234)	2,929	0	0	0
ENDING BALANCE	(436,407)	(385,951)	(305,774)	(502,225)	(212,429)

GOLF SURCHARGE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	366,302	319,730	304,730	252,712	190,712
REVENUE					
Golf Fee Revenue	149,914	131,613	175,000	172,000	175,000
Interest Income	3,514	1,370	10,000	1,000	1,500
TOTAL AVAILABLE FUNDS	153,428	132,983	185,000	173,000	176,500
TRANSFERS OUT					
CIP	200,000	200,000	235,000	235,000	150,000
GO Debt Service	0	0	0	0	40,000
TOTAL REQUIREMENTS	200,000	200,000	235,000	235,000	190,000
EXCESS (DEFICIENCY) OF TOTAL OF AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(46,572)	(67,017)	(50,000)	(62,000)	(13,500)
ADJUSTMENT TO GAAP	0	1	0	0	0
ENDING BALANCE	319,730	252,712	254,730	190,712	177,212

HUD SECTION 108 DEBT SERVICE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	68	0
TRANSFERS IN					
Community Development Block Grant	2,202,530	0	0	0	0
Community Development Block Grant	0	1,019,838	969,864	969,796	1,010,917
Section 108 Family Business Loan Program Fund	0	0	98,688	15,087	95,188
TOTAL AVAILABLE FUNDS	2,202,530	1,019,838	1,068,552	984,883	1,106,105
REQUIREMENTS					
Principal	1,495,000	720,000	775,000	775,000	830,000
Interest	707,530	289,373	283,052	199,451	269,105
Other	0	10,397	10,500	10,500	7,000
TOTAL REQUIREMENTS	2,202,530	1,019,770	1,068,552	984,951	1,106,105
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	68	0	(68)	0
ENDING BALANCE	0	68	0	0	0

IH-35 PARKING PROGRAM FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	152,209	153,279	355,061	371,266	383,677
REVENUE					
Parking Fees	23,931	354,259	356,421	356,421	356,421
Interest	843	671	0	0	0
Other Revenue	7	1	0	0	0
TOTAL REVENUE	24,781	354,931	356,421	356,421	356,421
REQUIREMENTS					
Program Requirements	23,711	136,962	174,969	174,969	153,469
TOTAL PROGRAM REQUIREMENTS	23,931	354,259	174,969	174,969	153,469
TRANSFERS OUT					
GO Debt Service Fund	0	0	120,000	110,641	110,641
Parking Management Fund	0	0	58,400	58,400	0
TOTAL TRANSFERS OUT	0	0	178,400	169,041	110,641
TOTAL REQUIREMENTS	23,711	136,962	353,369	344,010	264,110
EXCESS (DEFICIENCY) OF TOTAL OF AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,070	217,969	3,052	12,411	92,311
ADJUSTMENT TO GAAP	0	18	0	0	0
ENDING BALANCE	153,279	371,266	358,113	383,677	475,988

LIABILITY RESERVE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	6,921,836	5,148,184	4,373,184	6,870,845	6,182,845
TRANSFERS IN					
General Fund	2,000,000	2,000,000	2,100,000	2,100,000	2,500,000
Support Services/Infrastructure Funds	77,000	66,000	96,000	96,000	96,000
Aviation	23,000	20,000	20,000	20,000	20,000
Austin Energy	550,000	500,000	500,000	500,000	400,000
Austin Resource Recovery	205,000	185,000	185,000	185,000	225,000
Austin Water Utility	620,000	550,000	500,000	500,000	400,000
Convention Center	10,000	8,000	8,000	8,000	8,000
Other Funds	448,883	405,000	392,000	392,000	352,000
Other Revenue	0	10,706	0	10,000	0
Reimbursment - Other City Funds	1,000	1,000	1,000	1,000	1,000
TOTAL AVAILABLE FUNDS	3,934,883	3,745,706	3,802,000	3,812,000	4,002,000
REQUIREMENTS					
Claims	5,603,902	1,814,347	4,500,000	4,500,000	4,500,000
Encumbrances (Claims)	378,294	472,451	0	0	0
TOTAL REQUIREMENTS	5,982,196	2,286,798	4,500,000	4,500,000	4,500,000
EXCESS (DEFICIENCY) OF TOTAL OF AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(2,047,313)	1,458,908	(698,000)	(688,000)	(498,000)
ADJUSTMENT TO GAAP	273,661	263,753	0	0	0
ENDING BALANCE	5,148,184	6,870,845	3,675,184	6,182,845	5,684,845

MUELLER TAX INCREMENT FINANCING FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	(213,262)	259	0	259	0
REVENUE					
Property Taxes	966,495	1,861,250	2,239,980	2,260,255	2,597,293
Interest	5,828	0	0	0	0
Transfer from Mueller Local Government Corporation	213,262	0	0	0	0
TOTAL AVAILABLE FUNDS	1,185,585	1,861,250	2,239,980	2,260,255	2,597,293
REQUIREMENTS					
Operating Expenditures	972,064	1,861,250	2,239,980	2,260,514	2,597,293
TOTAL REQUIREMENTS	972,064	1,861,250	2,239,980	2,260,514	2,597,293
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	213,521	0	0	(259)	0
ENDING BALANCE	259	259	0	0	0

MUNICIPAL COURT BUILDING SECURITY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	105,086	60,557	82,174	13,693	86,175
REVENUE					
Court Special Expense Fees	446,303	329,860	343,540	352,689	352,689
Interest	398	67	77	95	95
TOTAL AVAILABLE FUNDS	446,701	329,927	343,617	352,784	352,784
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	491,230	376,791	343,617	280,302	398,617
TOTAL REQUIREMENTS	491,230	376,791	343,617	280,302	398,617
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(44,529)	(46,864)	0	72,482	(45,833)
ENDING BALANCE	60,557	13,693	82,174	86,175	40,342

MUNICIPAL COURT JUVENILE CASE MANAGER FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,733,710	2,024,743	1,948,789	2,056,631	2,040,096
REVENUE					
Court Administrative Expense Fees	581,206	430,730	456,494	464,328	464,328
Interest Income	9,860	5,022	4,349	5,413	5,413
TOTAL AVAILABLE FUNDS	591,066	435,752	460,843	469,741	469,741
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	284,191	375,581	725,270	473,943	742,668
TOTAL PROGRAM REQUIREMENTS	284,191	375,581	725,270	473,943	742,668
OTHER REQUIREMENTS					
Accrued Payroll	1,315	3,118	1,688	1,688	2,083
27th Pay Period Expense	9,064	0	0	0	0
27th Pay Period Funding	(11,566)	0	0	0	0
ERS Supplemental Contribution	11,223	18,847	0	0	0
Awards	0	585	585	585	585
TOTAL OTHER REQUIREMENTS	10,036	22,550	2,273	2,273	2,668
TRANSFERS OUT					
Workers' Compensation Fund	5,806	5,733	10,060	10,060	11,870
TOTAL TRANSFERS OUT	5,806	5,733	10,060	10,060	11,870
TOTAL REQUIREMENTS	300,033	403,864	737,603	486,276	757,206
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	291,033	31,888	(276,760)	(16,535)	(287,465)
ENDING BALANCE	2,024,743	2,056,631	1,672,029	2,040,096	1,752,631

MUNICIPAL COURT TECHNOLOGY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	899,398	870,485	658,334	795,558	706,459
REVENUE					
Court Special Expense Fees	594,956	439,784	463,337	469,630	469,630
Interest	4,711	2,002	1,668	2,123	2,123
TOTAL AVAILABLE FUNDS	599,667	441,786	465,005	471,753	471,753
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	631,134	521,433	735,696	560,852	678,212
TOTAL REQUIREMENTS	631,134	521,433	735,696	560,852	678,212
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(31,467)	(79,647)	(270,691)	(89,099)	(206,459)
ADJUSTMENT TO GAAP	2,554	4,720	0	0	0
ENDING BALANCE	870,485	795,558	387,643	706,459	500,000

MUNICIPAL COURT TRAFFIC SAFETY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	(457)	0	0	73,335	0
REVENUE					
Traffic Fines	563,177	531,960	1,574,565	532,690	1,574,566
Other Revenue	47,230	59,551	90,000	59,188	90,000
Interest	6,066	367	0	0	0
TOTAL AVAILABLE FUNDS	616,473	591,878	1,664,565	591,878	1,664,566
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	647,238	660,058	1,075,850	660,226	1,073,800
TOTAL PROGRAM REQUIREMENTS	647,238	660,058	1,075,850	660,226	1,073,800
OTHER REQUIREMENTS					
50% Net Revenue to State	0	0	293,071	0	293,871
ERS Supplemental Contribution	1,222	2,479	0	2,479	0
Accrued Payroll	(437)	926	207	207	256
27th Pay Period Expense	1,715	0	0	0	0
27th Pay Period Funding	(1,585)	0	0	0	0
Awards	0	65	130	65	130
TOTAL OTHER REQUIREMENTS	915	3,470	293,408	2,751	294,257
TRANSFERS OUT					
Traffic Safety Project CIP	(35,040)	0	293,071	0	293,871
Workers' Compensation	2,903	1,911	2,236	2,236	2,638
TOTAL TRANSFERS OUT	(32,137)	1,911	295,307	2,236	296,509
TOTAL REQUIREMENTS	616,016	665,439	1,664,565	665,213	1,664,566
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	457	(73,561)	0	(73,335)	0
ADJUSTMENT TO GAAP	0	146,896	0	0	0
ENDING BALANCE	0	73,335	0	0	0

MUSIC LOAN PROGRAM FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	293,260	294,805	22,468	22,468	12,617
REVENUE					
Interest	1,545	585	0	149	0
TOTAL AVAILABLE FUNDS	1,545	585	0	149	0
PROGRAM REQUIREMENTS					
Music and Entertainment	0	272,922	25,892	10,000	10,000
TOTAL REQUIREMENTS	0	272,922	25,892	10,000	10,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,545	(272,337)	(25,892)	(9,851)	(10,000)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	294,805	22,468	(3,424)	12,617	2,617

MUSIC VENUE ASSISTANCE PROGRAM FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	223,754	224,933	186,933	185,959	226,234
REVENUE					
General Fund	0	0	100,000	100,000	100,000
Interest	1,179	519	0	275	220
TOTAL AVAILABLE FUNDS	1,179	519	100,000	100,275	100,220
PROGRAM REQUIREMENTS					
Music and Entertainment	0	39,493	248,000	60,000	210,000
TOTAL REQUIREMENTS	0	39,493	248,000	60,000	210,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,179	(38,974)	(148,000)	40,275	(109,780)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	224,933	185,959	38,933	226,234	116,454

NEIGHBORHOOD HOUSING
UNIVERSITY NEIGHBORHOOD OVERLAY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	278,164	247,671	296,747	313,849	628,089
REVENUE					
Interest	1,451	639	0	483	0
Other Revenue	0	65,539	0	313,757	0
TOTAL AVAILABLE FUNDS	1,451	66,178	0	314,240	0
PROGRAM REQUIREMENTS					
Housing	31,944	6,189	296,747	0	628,089
TOTAL PROGRAM REQUIREMENTS	31,944	6,189	296,747	0	628,089
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(30,493)	59,989	(296,747)	314,240	(628,089)
ADJUSTEMENT TO GAAP	0	6,189	0	0	0
ENDING BALANCE	247,671	313,849	0	628,089	0

NEIGHBORHOOD HOUSING AND COMMUNITY DEVELOPMENT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	256,022	263,427	92,858	247,005	30,735
REVENUE					
Interest	2,238	1,105	0	1,425	0
Federal Revenue	5,397	0	0	0	0
Other Revenue	482	5,590	0	22,329	0
TOTAL REVENUE	8,117	6,695	0	23,754	0
TRANSFERS IN					
Sustainability Fund	2,302,268	2,985,837	3,527,336	3,380,170	3,753,871
TOTAL TRANSFERS IN	2,302,268	2,985,837	3,527,336	3,380,170	3,753,871
TOTAL AVAILABLE FUNDS	2,310,385	2,992,532	3,527,336	3,403,924	3,753,871
PROGRAM REQUIREMENTS					
Housing	159,878	438,156	401,394	430,282	180,850
Community Development	392,972	508,906	855,602	855,602	792,829
Support Services	1,587,399	1,966,822	2,315,866	2,286,913	2,731,087
TOTAL PROGRAM REQUIREMENTS	2,140,249	2,913,884	3,572,862	3,572,797	3,704,766
TRANSFERS OUT					
Liability Reserve	31,000	20,000	20,000	20,000	20,000
Workers' Compensation	15,482	15,287	20,120	20,120	30,335
TOTAL TRANSFERS OUT	46,482	35,287	40,120	40,120	50,335
OTHER REQUIREMENTS					
Compensation Program	1,023	1,816	1,430	1,495	1,625
Additional Retirement Contribution	167,620	81,810	0	0	0
Accrued Payroll	8,050	11,046	5,782	5,782	9,208
27th Payroll Funding	(29,784)	0	0	0	0
TOTAL OTHER REQUIREMENTS	146,909	94,672	7,212	7,277	10,833
TOTAL REQUIREMENTS	2,333,640	3,043,843	3,620,194	3,620,194	3,765,934
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(23,255)	(51,311)	(92,858)	(216,270)	(12,063)
ADJUSTMENT TO GAAP	30,660	34,889	0	0	0
ENDING BALANCE	263,427	247,005	0	30,735	18,672

NEIGHBORHOOD HOUSING - HOUSING TRUST FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,756,904	1,500,626	1,174,356	1,339,167	300,555
REVENUE					
Interest	10,700	3,746	0	1,219	0
TOTAL REVENUE	10,700	3,746	0	1,219	0
TRANSFERS IN					
General Fund	350,248	365,031	602,132	602,132	775,396
TOTAL TRANSFERS IN	350,248	365,031	602,132	602,132	775,396
TOTAL AVAILABLE FUNDS	360,948	368,777	602,132	603,351	775,396
PROGRAM REQUIREMENTS					
Housing	617,496	530,791	1,599,254	1,464,729	885,535
Support Services	0	0	177,234	177,234	190,416
TOTAL PROGRAM REQUIREMENTS	617,496	530,791	1,776,488	1,641,963	1,075,951
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(256,548)	(162,014)	(1,174,356)	(1,038,612)	(300,555)
ADJUSTMENT TO GAAP	270	555	0	0	0
ENDING BALANCE	1,500,626	1,339,167	0	300,555	0

ONE TEXAS CENTER FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	(628,217)	(395,280)	(525,098)	(65,767)	12,129
REVENUE					
Use of Property	2,074,033	2,270,369	3,764,133	1,678,568	1,724,287
Other Revenue	(337,033)	(384,814)	0	0	0
TOTAL REVENUE	1,737,000	1,885,555	3,764,133	1,678,568	1,724,287
TRANSFERS IN					
Austin Energy	74,429	0	0	0	0
TOTAL TRANSFERS IN	74,429	0	0	0	0
TOTAL AVAILABLE FUNDS	1,811,429	1,885,555	3,764,133	1,678,568	1,724,287
OPERATING REQUIREMENTS					
HVAC Renovations	0	0	0	0	0
Operating Expenditures	(802)	0	2,097,819	0	0
TOTAL OPERATING REQUIREMENTS	(802)	0	2,097,819	0	0
TRANSFERS OUT					
GO Debt Service Fund	1,607,836	1,556,042	1,600,672	1,600,672	1,690,362
Transfer to CIP	0	0	0	0	250,000
TOTAL TRANSFERS OUT	1,607,836	1,556,042	1,600,672	1,600,672	1,940,362
TOTAL REQUIREMENTS	1,607,034	1,556,042	3,698,491	1,600,672	1,940,362
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	204,395	329,513	65,642	77,896	(216,075)
ADJUSTMENT TO GAAP	28,542	0	0	0	0
ENDING BALANCE	(395,280)	(65,767)	(459,456)	12,129	(203,946)

PARKING MANAGEMENT FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	580,447	1,140,321	2,691,118	2,944,207	2,272,324
REVENUE					
Parking Fees	4,602,034	7,283,431	7,599,014	7,796,088	7,884,896
Transportation Permits	528,500	659,392	499,391	621,926	451,700
Interest	0	0	10,000	10,000	10,000
Land & Infrastructure Rental/Lease	0	0	63,214	155,186	182,500
Other Revenue	0	271,513	358,400	358,400	756,956
TOTAL REVENUE	5,130,534	8,214,336	8,530,019	8,941,600	9,286,052
TRANSFERS IN					
Transfer from IH35 Parking Fund	0	0	58,400	58,400	0
TOTAL TRANSFERS IN	0	0	58,400	58,400	0
TOTAL AVAILABLE FUNDS	5,130,534	8,214,336	8,588,419	9,000,000	9,286,052
PROGRAM REQUIREMENTS					
Parking Enterprise	2,997,749	3,797,782	5,127,066	4,686,759	5,488,717
Transportation Project Development	0	0	0	0	352,727
TOTAL PROGRAM REQUIREMENTS	2,997,749	3,797,782	5,127,066	4,686,759	5,841,444
TRANSFERS OUT					
General Obligation Debt Service	871,462	1,073,526	1,093,017	1,093,017	1,105,941
West Campus Parking District CIP	0	0	88,699	88,699	94,868
Transportation Fund - Support Services	0	210,000	410,000	410,000	920,500
Great Streets CIP	656,255	728,385	728,385	728,385	728,385
Transportation Initiatives CIP	0	0	2,000,000	2,000,000	1,000,000
Transportation Repair/Replacement CIP	0	0	0	0	100,000
Downtown Initiatives ATD CIP	0	200,000	500,000	500,000	500,000
TOTAL TRANSFERS OUT	1,527,717	2,211,911	4,820,101	4,820,101	4,449,694
OTHER REQUIREMENTS					
Workers Compensation	31,931	31,529	51,418	51,418	62,649
Liability Reserve	9,883	10,000	0	0	0
Property Insurance	0	0	1,489	5,745	0
Compensation Program	0	0	2,145	2,145	2,397
Accrued Payroll	12,701	20,380	10,486	10,486	12,974
Administrative Support - City	0	207,473	95,229	95,229	93,761
CTM Support	0	28,379	0	0	0
311 Call Center	0	0	0	0	25,000
Trunk Radio	0	0	0	0	16,023
27th Payroll Funding	(58,859)	0	0	0	0
27th Payroll Expense	55,151	0	0	0	0
Additional Retirement Contribution	65,919	117,162	0	0	0
TOTAL OTHER REQUIREMENTS	116,726	414,923	160,767	165,023	212,804
TOTAL REQUIREMENTS	4,642,192	6,424,616	10,107,934	9,671,883	10,503,942
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	488,342	1,789,720	(1,519,515)	(671,883)	(1,217,890)
ADJUSTMENT TO GAAP	71,533	14,166	0	0	0
ENDING BALANCE	1,140,321	2,944,207	1,171,603	2,272,324	1,054,434

POLICE FEDERAL DEPARTMENT OF JUSTICE ASSET FORFEITURE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,204,260	2,279,717	1,363,258	2,202,737	1,907,728
REVENUE					
Interest	9,012	6,003	0	3,267	0
Property Sales	9,557	0	0	200	0
Other Revenue	1,290,589	426,321	0	117,549	0
TOTAL REVENUE	1,309,158	432,324	0	121,016	0
TOTAL AVAILABLE FUNDS	1,309,158	432,324	0	121,016	0
OPERATING REQUIREMENTS					
Contractual	21,818	36,000	25,000	39,898	25,000
Employee Training/Travel	20,946	35,197	63,258	52,928	50,000
Commodities	0	39,007	150,000	22,177	492,848
Capital Outlay	191,236	399,900	1,125,000	301,022	1,339,880
TOTAL OPERATING REQUIREMENTS	234,000	510,104	1,363,258	416,025	1,907,728
TOTAL REQUIREMENTS	234,000	510,104	1,363,258	416,025	1,907,728
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,075,158	(77,780)	(1,363,258)	(295,009)	(1,907,728)
ADJUSTMENT TO GAAP	299	800	0	0	0
ENDING BALANCE	2,279,717	2,202,737	0	1,907,728	0

POLICE FEDERAL DEPARTMENT OF TREASURY ASSET FORFEITURE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,742,477	969,697	904,626	1,113,480	714,340
REVENUE					
Interest	10,004	2,949	0	1,748	0
Property Sales	2,215	2,245	0	0	0
Other Revenue	495,317	368,319	0	40,919	0
TOTAL REVENUE	507,536	373,513	0	42,667	0
TRANSFERS IN					
Other Funds	(2,449)	0	0	0	0
TOTAL TRANSFERS IN	(2,449)	0	0	0	0
TOTAL AVAILABLE FUNDS	505,087	373,513	0	42,667	0
OPERATING REQUIREMENTS					
Contractual	(364)	0	20,000	0	0
Employee Training/Travel	39,728	4,432	50,000	20,000	20,000
Commodities	1,153,198	67,840	398,952	221,807	94,340
Capital Outlay	96,086	157,473	435,674	200,000	600,000
TOTAL OPERATING REQUIREMENTS	1,288,648	229,745	904,626	441,807	714,340
TOTAL REQUIREMENTS	1,288,648	229,745	904,626	441,807	714,340
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(783,561)	143,768	(904,626)	(399,140)	(714,340)
ADJUSTMENT TO GAAP	10,781	15	0	0	0
ENDING BALANCE	969,697	1,113,480	0	714,340	0

POLICE STATE CONTRABAND ASSET FORFEITURE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	560,364	552,593	505,740	629,128	433,089
REVENUE					
Interest	3,639	3,418	0	1,108	0
Property Sales	13,001	2,330	0	362	0
Other Revenue	293,650	227,541	0	94,460	0
TOTAL REVENUE	310,290	233,289	0	95,930	0
TOTAL AVAILABLE FUNDS	310,290	233,289	0	95,930	0
OPERATING REQUIREMENTS					
Contractual	961	0	20,000	35,732	20,000
Employee Training/Travel	0	0	0	0	0
Commodities	26,205	59,071	85,740	156,175	213,089
Capital Outlay	290,895	97,683	400,000	100,062	200,000
TOTAL OPERATING REQUIREMENTS	318,061	156,754	505,740	291,969	433,089
TOTAL REQUIREMENTS	318,061	156,754	505,740	291,969	433,089
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(7,771)	76,535	(505,740)	(196,039)	(433,089)
ENDING BALANCE	552,593	629,128	0	433,089	0

POLICE STATE GAMBLING ASSET FORFEITURE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	720,273	684,496	536,145	651,100	442,056
REVENUE					
Forfeiture	12,026	516	0	38,245	0
Interest Income	4,137	1,639	0	990	0
Liquidation of Assets	162,400	0	0	0	0
TOTAL REVENUE	178,563	2,155	0	39,235	0
TOTAL AVAILABLE FUNDS	178,563	2,155	0	39,235	0
OPERATING REQUIREMENTS					
Contractual	176,812	33,932	200,000	248,279	150,000
Employee Training/Travel	0	0	30,000	0	30,000
Commodities	8,902	1,378	100,000	0	100,000
Capital Outlay	28,626	241	206,145	0	162,056
TOTAL OPERATING REQUIREMENTS	214,340	35,551	536,145	248,279	442,056
TOTAL REQUIREMENTS	214,340	35,551	536,145	248,279	442,056
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(35,777)	(33,396)	(536,145)	(209,044)	(442,056)
ENDING BALANCE	684,496	651,100	0	442,056	0

RUTHERFORD LANE FACILITY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	(814,802)	(975,886)	(1,206,390)	(1,003,049)	(1,182,349)
REVENUE					
Operating Income	2,700,994	3,202,500	3,557,823	3,129,336	3,655,976
TOTAL AVAILABLE FUNDS	2,700,994	3,202,500	3,557,823	3,129,336	3,655,976
OPERATING REQUIREMENTS					
Operating Expenditures	1,508,194	1,880,332	1,949,936	1,949,936	2,047,433
GO Debt Service	1,354,700	1,357,100	1,358,700	1,358,700	1,354,500
TOTAL OPERATING REQUIREMENTS	2,862,894	3,237,432	3,308,636	3,308,636	3,401,933
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(161,900)	(34,932)	249,187	(179,300)	254,043
ADJUSTMENT TO GAAP	816	7,769	0	0	0
ENDING BALANCE	(975,886)	(1,003,049)	(957,203)	(1,182,349)	(928,306)

SEAHOLM TAX INCREMENT FINANCING FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Property Taxes	0	0	0	0	93,852
TOTAL AVAILABLE FUNDS	0	0	0	0	93,852
REQUIREMENTS					
Operating Expenditures	0	0	0	0	0
TOTAL REQUIREMENTS	0	0	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	93,852
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	0	0	0	0	93,852

SECOND STREET TAX INCREMENT FINANCING FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	396,853	378,415	0	396,971	317,494
REVENUE					
Interest	2,053	973	280	523	220
TOTAL REVENUE	2,053	973	280	523	220
TRANSFERS IN					
General Fund	100,000	100,000	100,000	100,000	100,000
TOTAL TRANSFERS IN	100,000	100,000	100,000	100,000	100,000
TOTAL AVAILABLE FUNDS	102,053	100,973	100,280	100,523	100,220
REQUIREMENTS					
Operating Expenditures	121,891	83,235	130,000	180,000	180,000
TOTAL REQUIREMENTS	121,891	83,235	130,000	180,000	180,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(19,838)	17,738	(29,720)	(79,477)	(79,780)
ADJUSTMENT TO GAAP	1,400	818	0	0	0
ENDING BALANCE	378,415	396,971	(29,720)	317,494	237,714

SECTION 108 FAMILY BUSINESS LOAN PROGRAM FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	0	0	3,000,000	0	0
REVENUE					
Loan Repayments	0	3,000,000	98,688	15,087	100,000
TOTAL AVAILABLE FUNDS	0	3,000,000	98,688	15,087	100,000
PROGRAM REQUIREMENTS					
Small Business Development	0	70	3,000,000	908,284	2,096,458
TOTAL PROGRAM REQUIREMENTS	0	70	3,000,000	908,284	2,096,458
TRANSFERS OUT					
HUD Section 108 Debt Service	0	0	98,688	15,087	95,188
TOTAL TRANSFERS OUT	0	0	98,688	15,087	95,188
TOTAL REQUIREMENTS	0	70	3,098,688	923,371	2,191,646
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	2,999,930	(3,000,000)	(908,284)	(2,091,646)
ADJUSTMENT TO GAAP	0	(2,999,930)	0	908,284	2,091,646
ENDING BALANCE	0	0	0	0	0

SUSTAINABILITY FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,415,334	541,099	355,515	355,515	43,166
TRANSFERS IN					
Austin Resource Recovery Fund	760,362	775,696	727,467	727,467	723,155
Transportation Fund	520,136	518,828	0	0	0
Drainage Utility Fund	591,487	644,676	0	0	0
Austin Water Utility Fund	4,221,113	4,587,844	4,802,247	4,802,247	4,843,426
TOTAL AVAILABLE FUNDS	6,093,098	6,527,044	5,529,714	5,529,714	5,566,581
PROGRAM REQUIREMENTS					
Basic Need & Self Sufficiency	1,343,010	1,730,354	0	0	0
Workforce Development	0	0	1,106,538	1,106,538	775,888
Child & Youth Services	2,205,856	1,468,511	749,338	749,338	749,338
African-American Youth Resource Center	150,000	60,000	0	0	0
Community Tech. Initiative	287,833	287,833	287,833	287,833	0
Homeless Services	0	64,500	0	0	0
African-American Cultural Heritage District	0	0	50,000	50,000	0
TOTAL PROGRAM REQUIREMENTS	3,986,699	3,611,198	2,193,709	2,193,709	1,525,226
OTHER REQUIREMENTS					
Health Dept Grant Support	0	119,950	0	0	0
Economic Development Contracts	0	0	0	0	330,650
TOTAL OTHER REQUIREMENTS	0	119,950	0	0	330,650
TRANSFERS OUT					
General Fund	0	0	95,535	199,535	0
Neighborhood Housing	2,302,268	2,985,837	3,595,985	3,448,819	3,753,871
Housing Trust Fund	0	0	0	0	0
Health & Human Services CIP	685,000	0	0	0	0
TOTAL TRANSFERS OUT	2,987,268	2,985,837	3,691,520	3,648,354	3,753,871
TOTAL REQUIREMENTS	6,973,967	6,716,985	5,885,229	5,842,063	5,609,747
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS	(880,869)	(189,941)	(355,515)	(312,349)	(43,166)
ADJUSTMENT TO GAAP	6,634	4,357	0	0	0
ENDING BALANCE	541,099	355,515	0	43,166	0

TRANSPORTATION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	10,163,053	12,321,036	5,807,145	12,877,557	8,795,161
REVENUE					
Public Works					
Transportation User Fee	43,423,758	43,805,240	45,667,601	45,917,601	46,558,731
Utility Cut Repair Fee	6,829,607	8,919,696	7,577,059	8,392,095	8,793,745
Property Sales	16,457	87,523	100,000	100,000	100,000
Use of Property	0	0	0	0	0
Reimbursement-Other City Funds	8,144	0	0	0	0
Interest	85,061	38,171	100,000	100,000	50,000
Other Revenue	67,327	125,007	100,000	100,000	100,000
Austin Transportation					
Other Revenue	215,805	270,207	200,000	200,000	200,000
Other Electric Revenue	0	0	0	35,000	50,000
Property Sales	47,769	30,117	0	12,000	30,000
Interest	182	0	0	0	0
Utility Cut Repair Fee	90	4,835	0	0	0
General Government	119,202	203,958	176,900	176,900	185,745
Use of Property	298,715	304,452	150,000	175,000	157,500
Other Licenses/Permits	885,358	2,188,650	1,618,391	2,201,100	1,911,399
TOTAL REVENUE	51,997,475	55,977,856	55,689,951	57,409,696	58,137,120
TRANSFERS IN					
Parking Management Fund	0	210,000	410,000	410,000	920,500
General Fund	1,665,385	1,665,385	850,629	850,629	852,536
TOTAL TRANSFERS IN	1,665,385	1,875,385	1,260,629	1,260,629	1,773,036
TOTAL AVAILABLE FUNDS	53,662,860	57,853,241	56,950,580	58,670,325	59,910,156
PROGRAM REQUIREMENTS					
Public Works					
Bicycle & Pedestrian Infra.	334,202	404,132	420,458	444,752	552,111
Bridge Maintenance	633,775	547,698	747,000	716,000	747,000
Minor Construction and Repair	3,337,035	4,600,376	5,159,888	4,794,596	5,110,832
One Stop Shop	10,710	12,273	20,492	20,492	21,200
Right-of-Way Maintenance	1,116,230	1,743,194	2,800,103	2,625,139	3,230,400
Street Preventive Maintenance	22,133,159	21,673,754	20,269,933	20,904,851	19,010,235
Street Repair	4,062,852	4,752,025	6,200,928	5,561,573	6,100,060
Support Services	2,270,287	2,323,788	3,757,749	3,699,624	4,557,053
Austin Transportation					
One Stop Shop	1,594,346	1,802,904	2,046,474	2,046,474	2,361,199
Support Services	935,412	1,058,249	1,275,884	1,316,472	1,466,574
Traffic Management	6,183,827	6,839,346	7,221,859	7,222,459	7,683,307
Transportation Project Develop.	305,934	298,052	492,981	492,981	505,326
TOTAL PROGRAM REQUIREMENTS	42,917,769	46,055,791	50,413,749	49,845,413	51,345,297
OTHER REQUIREMENTS					
Accrued Payroll	93,792	161,901	102,050	102,050	135,996
27th Payroll Funding	(808,304)	0	0	0	0
27th Payroll Expense	744,243	0	0	0	0
311 Call Center	0	0	0	0	250,000
ERS Supplemental Contribution	850,607	1,219,149	0	0	0
Awards	0	0	25,155	25,155	28,730
Bad Debt	0	789,177	938,960	938,960	738,540
UCSO Billing Support	669,084	795,997	861,498	861,498	817,624
Property Insurance	11,276	8,493	25,874	25,874	25,874
TOTAL OTHER REQUIREMENTS	1,560,698	2,974,717	1,953,537	1,953,537	1,996,764
TRANSFERS OUT					
General Obligation Debt Service	2,105,057	2,354,210	2,247,660	2,249,761	2,617,128
Sustainability Fund	520,136	518,828	0	0	0

TRANSPORTATION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
Austin Water Utility	300,582	300,582	300,582	300,582	300,582
Public Works Facility CIP	0	695,000	1,100,000	1,100,000	250,000
Sidewalk Fee CIP	140,000		0	0	250,000
Environmental Remediation	0	256,354	256,354	256,354	256,354
Technology CIP	1,030,000		880,000	880,000	380,000
Street CIP	0	0	0	0	3,000,000
Traffic Signal Replacement	0	0	0	0	150,000
Bicycle Replacement Markings	0	0	0	0	150,000
CTECC	7,690	5,994	7,117	7,117	8,825
Workers' Compensation	338,181	332,011	420,290	420,290	510,421
Liability Reserve	109,000	95,000	95,000	95,000	95,000
Communication and Technology Management	1,173,659	969,941	1,028,897	1,028,897	1,283,611
Administrative Support - City	2,133,408	2,756,431	4,326,130	4,326,130	4,969,350
Trunked Radio	92,300	270,819	289,640	289,640	163,114
TOTAL TRANSFERS OUT	7,950,013	8,555,170	10,951,670	10,953,771	14,384,385
TOTAL REQUIREMENTS	52,428,480	57,585,678	63,318,956	62,752,721	67,726,446
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER REQUIREMENTS	1,234,380	267,563	(6,368,376)	(4,082,396)	(7,816,290)
ADJUSTMENT TO GAAP	923,603	288,958	0	0	0
ENDING BALANCE	12,321,036	12,877,557	(561,231)	8,795,161	978,871

VEHICLE ACQUISITION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	912,668	1,073,857	0	170,589	205,589
TRANSFERS IN					
General Fund	8,006,500	4,686,657	6,364,100	6,364,100	4,512,000
Insurance Proceeds	95,070	47,177	0	35,000	0
Grant Proceeds	0	60,000	0	0	0
TOTAL AVAILABLE FUNDS	8,101,570	4,793,834	6,364,100	6,399,100	4,512,000
REQUIREMENTS					
Vehicle Acquisition	7,987,934	5,753,362	6,364,100	6,364,100	4,512,000
TOTAL REQUIREMENTS	7,987,934	5,753,362	6,364,100	6,364,100	4,512,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	113,636	(959,528)	0	35,000	0
ADJUSTMENT TO GAAP	47,553	56,260	0	0	0
ENDING BALANCE	1,073,857	170,589	0	205,589	205,589

WALLER CREEK TUNNEL RESERVE FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	4,477,221	5,136,212	5,510,963	5,510,211	5,799,413
REVENUE					
Hilton Hotel Refunding Cash Flow	0	269,902	0	2,034,786	1,500,000
Build America Bonds Revenue	673,401	1,346,802	1,346,802	1,287,026	1,229,630
Interest	21,503	11,351	15,000	10,912	8,860
TOTAL REVENUE	694,904	1,628,055	1,361,802	3,332,724	2,738,490
TRANSFERS IN					
Hotel Occupancy Tax Revenue Bond Redemption	1,964,087	0	0	0	0
Waller Creek TIF Fund	0	0	0	0	6,722,964
TOTAL TRANSFERS IN	1,964,087	0	0	0	6,722,964
TOTAL AVAILABLE FUNDS	2,658,991	1,628,055	1,361,802	3,332,724	9,461,454
TRANSFERS OUT					
CIP	2,000,000	0	1,346,802	1,346,802	3,600,863
GO Debt Service	0	1,254,056	1,780,613	1,696,720	3,291,720
TOTAL TRANSFERS OUT	2,000,000	1,254,056	3,127,415	3,043,522	6,892,583
TOTAL REQUIREMENTS	2,000,000	1,254,056	3,127,415	3,043,522	6,892,583
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	658,991	373,999	(1,765,613)	289,202	2,568,871
ENDING BALANCE	5,136,212	5,510,211	3,745,350	5,799,413	8,368,284*

*Reserved for debt service

WALLER CREEK TUNNEL TAX INCREMENT FINANCING FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,102,245	1,904,593	3,180,332	3,180,911	4,767,241
REVENUE					
Property Taxes (City of Austin)	543,084	860,284	1,100,670	1,073,144	1,330,723
Property Taxes (Travis County)	252,428	410,463	504,692	506,640	625,000
Interest	6,836	5,571	0	6,546	0
TOTAL AVAILABLE FUNDS	802,348	1,276,318	1,605,362	1,586,330	1,955,723
TRANSFERS OUT					
Waller Creek Reserve	0	0	0	0	6,722,964
TOTAL TRANSFERS OUT	0	0	0	0	6,722,964
TOTAL REQUIREMENTS	0	0	0	0	6,722,964
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	802,348	1,276,318	1,605,362	1,586,330	(4,767,241)
ENDING BALANCE	1,904,593	3,180,911	4,785,694	4,767,241	0

WILDLAND CONSERVATION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,244,592	914,102	797,039	1,076,021	1,179,958
REVENUE					
Interest	7,769	2,510	75,000	3,000	3,000
Other Revenue	173,730	181,563	125,000	200,000	200,000
TOTAL AVAILABLE FUNDS	181,499	184,073	200,000	203,000	203,000
REQUIREMENTS					
Natural Resources	40,977	770	0	49,063	85,000
Capital Outlay	551,862	30,735	250,000	50,000	250,000
TOTAL REQUIREMENTS	592,839	31,505	250,000	99,063	335,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(411,340)	152,568	(50,000)	103,937	(132,000)
ADJUSTMENT TO GAAP	80,850	9,351	0	0	0
ENDING BALANCE	914,102	1,076,021	747,039	1,179,958	1,047,958

WIRELESS COMMUNICATION SERVICES FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	539,695	477,804	1,645,778	1,779,632	604,494
REVENUE					
Trunked Radio Interlocal A/R	255,479	489,820	351,179	258,000	674,484
Indirect Cost Recovery	2,738,056	3,467,772	3,517,254	3,338,000	4,960,903
Other Revenue	2,005,629	1,959,997	1,801,849	2,481,682	1,919,877
Interest	3,634	2,952	2,700	3,800	2,700
TOTAL REVENUE	5,002,798	5,920,541	5,672,982	6,081,482	7,557,964
TRANSFERS IN					
General Fund	1,741,976	3,250,406	1,699,943	1,699,943	5,547,639
Support Services/Infrastructure Funds	134,021	322,200	365,094	365,094	207,016
Austin Energy	330,621	299,758	311,703	311,703	328,471
Austin Water	287,472	361,978	384,939	384,939	279,120
Aviation	112,874	89,190	120,225	120,225	108,315
Convention Center	81,441	86,838	96,860	96,860	89,408
Austin Resource Recovery	115,160	105,840	106,598	106,598	148,694
Parking Management Fund	0	0	0	0	16,023
Enterprise Funds	54,008	199,027	193,456	193,456	90,370
TOTAL TRANSFERS IN	2,857,573	4,715,237	3,278,818	3,278,818	6,815,056
TOTAL AVAILABLE FUNDS	7,860,371	10,635,778	8,951,800	9,360,300	14,373,020
OPERATING REQUIREMENTS					
Wireless Communications	7,798,979	8,512,829	9,251,568	9,189,428	9,738,349
TOTAL OPERATING REQUIREMENTS	7,798,979	8,512,829	9,251,568	9,189,428	9,738,349
OTHER REQUIREMENTS					
Compensation Adjustment	1,990	1,591	2,470	2,470	2,470
Accrued Payroll	19,579	22,799	14,921	14,921	18,235
27th Payroll Funding	(105,733)	0	0	0	0
27th Payroll Expense	111,028	0	0	0	0
Additional Retirement Contribution	117,734	178,476	0	0	0
TOTAL OTHER REQUIREMENTS	144,598	202,866	17,391	17,391	20,705
TRANSFERS OUT					
Workers' Compensation	36,769	36,306	43,594	43,594	52,757
Liability Reserve	1,000	1,000	1,000	1,000	1,000
CTM CIP	0	485,000	1,284,025	1,284,025	5,175,156
TOTAL TRANSFERS OUT	37,769	522,306	1,328,619	1,328,619	5,228,913
TOTAL REQUIREMENTS	7,981,346	9,238,001	10,597,578	10,535,438	14,987,967
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(120,975)	1,397,777	(1,645,778)	(1,175,138)	(614,947)
ADJUSTMENT TO GAAP	59,084	(95,949)	0	0	0
ENDING BALANCE	477,804	1,779,632	0	604,494	(10,453)

WORKERS' COMPENSATION FUND

	2010-11 ACTUAL	2011-12 ACTUAL	2012-13 AMENDED	2012-13 ESTIMATED	2013-14 APPROVED
BEGINNING BALANCE	1,251,824	2,250,893	187,594	320,391	(325,812)
TRANSFERS IN					
General Fund	5,353,014	5,399,529	6,432,397	6,432,397	7,717,710
Airport Fund	333,827	329,622	387,874	387,874	462,940
Convention Center Fund	236,098	228,347	267,152	267,152	315,221
Austin Water Utility	1,035,444	1,058,708	1,195,033	1,195,033	1,443,027
Austin Energy	1,665,989	1,600,340	1,855,537	1,855,537	2,188,084
Austin Resource Recovery	385,110	374,527	444,882	444,882	538,118
Support Services/Infrastructure Funds	182,879	190,130	266,035	266,035	316,540
Other Funds	1,001,480	1,010,602	1,143,781	1,143,781	1,401,678
Reimbursement - Other City Funds	54,187	15,287	65,950	65,950	87,048
TOTAL TRANSFERS IN	10,248,028	10,207,092	12,058,641	12,058,641	14,470,366
TOTAL AVAILABLE FUNDS	10,248,028	10,207,092	12,058,641	12,058,641	14,470,366
REQUIREMENTS					
Operations & Administration	2,895,808	2,949,667	3,378,570	3,175,091	3,464,920
Settlements & Impairments	862,563	1,092,585	1,020,000	1,030,856	1,223,117
Medical Expenses	5,297,657	7,924,523	5,861,571	8,259,478	7,126,814
Indemnity Payments	1,493,024	1,460,235	1,476,533	1,252,210	1,636,590
Court & Legal Fees	5,320	9,208	27,000	32,000	34,500
Interdepartmental & Expense Refunds	(1,304,579)	(1,298,624)	(1,318,158)	(1,044,791)	(1,389,830)
Claims Reserve	0	0	1,800,719	0	2,048,443
TOTAL REQUIREMENTS	9,249,793	12,137,594	12,246,235	12,704,844	14,144,554
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	998,235	(1,930,502)	(187,594)	(646,203)	325,812
ADJUSTMENTS TO GAAP	834	0	0	0	0
ENDING BALANCE	2,250,893	320,391	0	(325,812)	0

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