

2014/15 AUSTIN, TEXAS APPROVED BUDGET

**VOLUME ONE** 



This budget will raise more revenue from property taxes than last year's budget by an amount of \$29,970,162, which is a 6.7 percent increase from last year's budget. The property tax revenue to be raised from new property added to the tax roll this year is \$8,375,296.

The Austin City Council vote by each member on the fiscal year 2014-15 Adopted Budget:

FOR: Pro Tem Sheryl Cole, Council Member Mike Martinez, Council Member Laura Morrison, Council Member Bill Spelman, Council Member Kathie Tovo, and Council Member Chris Riley

AGAINST: Mayor Lee Leffingwell PRESENT and not voting: None

**ABSENT: None** 

#### CITY OF AUSTIN PROPERTY TAX RATES

Fiscal Year	2013-2014	2014-2015
Property Tax Rate	0.5027	0.4809
Effective Tax rate	0.4839	0.4606
Effective M&O Tax Rate	0.3668	0.3523
Rollback Tax Rate	0.5132	0.4922
Debt Rate	0.1171	0.1118

2014-2015 Austin General Obligation Debt Service: \$ 148,555,205

# 2014 - 15 APPROVED BUDGET VOLUME I

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# **Preface**

#### The Budget consists of two volumes:

- <u>Volume 1</u>—includes the Executive Summary, an operating budget-in-brief of all City funds, a General Fund budget-in-brief, and departmental discussions in the major service areas of public safety, community services, infrastructure/transportation, development, and utility/major enterprises. Departmental discussions are presented alphabetically within the tabbed major service areas and include an overview of revenue and expenditures, a summarized program and activity organizational chart, missions and goals, a message from the department director, budget and revenue highlights, significant budgetary changes from the current year to the next fiscal year, detailed activity pages with requirements, staffing levels, and performance targets, and a summary of requirements and staffing by program, activity, and funding sources. The City's summary of personnel and the financial summaries of all budgeted funds are also included in this volume.
- <u>Volume 2</u>—includes continued departmental discussions of the internal services and support services departments. This volume also includes discussion of other non-departmental funds, debt, the capital budget, grants, the budget ordinances, fee schedule and other supporting documents to the Budget, such as financial policies, statistical information on Austin, the long-range economic and financial outlook, comprehensive planning, glossary and an acronym list.

Electronic copies of the budget can be found on the City of Austin website at www.AustinTexas.gov/finance and in the Austin Public Library catalogue. A cd-rom copy may be requested from the Budget Office by calling (512) 974-2610.

#### **Other References**

Several reference materials in addition to the budget can be accessed online at www.AustinTexas.gov/finance. These include a Budget Basics video, an Economic Outlook and Financial Forecast presentation, video, and report, FY 2014-15 Unmet Service Demands for General and Support Services Fund departments and Enterprise departments, the FY 2014-15 Budget Engagement Report, the FY 2012-13 Annual Performance Report, and the 5-year Capital Improvements Plan. Capital funding authorization for the next fiscal year is shown in the Capital Budget section contained in Volume 2. The City's website also posts Council budget questions and answers throughout the budget process.

More information on the budget process and budget calendar, including the dates of public hearings, can be found in the Supporting Documents section of Volume 2 of the budget document.

#### **Financial Policies**

The Austin City Council has adopted a comprehensive set of financial policies to govern the financial management of the various City funds. The City Council developed financial policies to ensure that the City's financial resources are managed in a prudent manner. The City maintains the goal of a structurally-balanced budget to achieve long-term financial stability for the Austin community.

The City's financial policies dictate that current revenue, which does not include the General Fund beginning balance, will be sufficient to support current expenditures (defined as "structural balance"). Unreserved fund balances in excess of what is required shall normally be used to fund capital items in the operating and capital budgets.

A complete copy of the financial policies is contained in Volume 2 along with the City's current compliance status for each individual policy. The City of Austin is in compliance with 97 of the 100 financial policies, as approved. Unless otherwise noted, the FY 2014-15 Budget has been used to determine the current status of the financial policies.

#### **Basis of Budgeting and Accounting**

Governmental funds, which include the General Fund, are budgeted on a modified accrual basis. Revenue is recognized as soon as it is measurable and available. Revenue is considered to be available when it is collectible within the current period or soon enough thereafter to pay liabilities of the current period. For this purpose, the City considers revenue to be available if it is collected within 60 days of the end of the current fiscal period. Expenditures generally are recorded when a

# **Preface**

liability is incurred. However, debt service expenditures, as well as expenditures related to compensated absences, are recorded only when payment is due. Encumbrances are recognized by governmental funds in the year of commitment since they represent a commitment of funding for goods or services.

Proprietary funds, which include enterprise, internal service, and fiduciary funds, are budgeted on a full accrual basis, with the exception of compensated absences and debt service payments. For these two items, the City budgets for the payments that are expected to be paid during the fiscal year. Encumbrances are recognized by enterprise and internal service funds in the year of commitment since they represent a commitment of funding for goods or services.

Except for the differences noted above in debt service payments and compensated absences, the basis of accounting and budgeting in the City of Austin are the same: modified accrual for governmental funds and full accrual for proprietary funds. However, the fund structure of the budget differs from the Comprehensive Annual Financial Report (CAFR) of the City. As an example, the Austin Energy fund in the budget reflects only the operating activities of the electric utility, while the Austin Energy fund in the CAFR reflects the operating activities, capital project activities, debt service activities and reserve account activities. Therefore, these amounts are not comparable between the two documents.



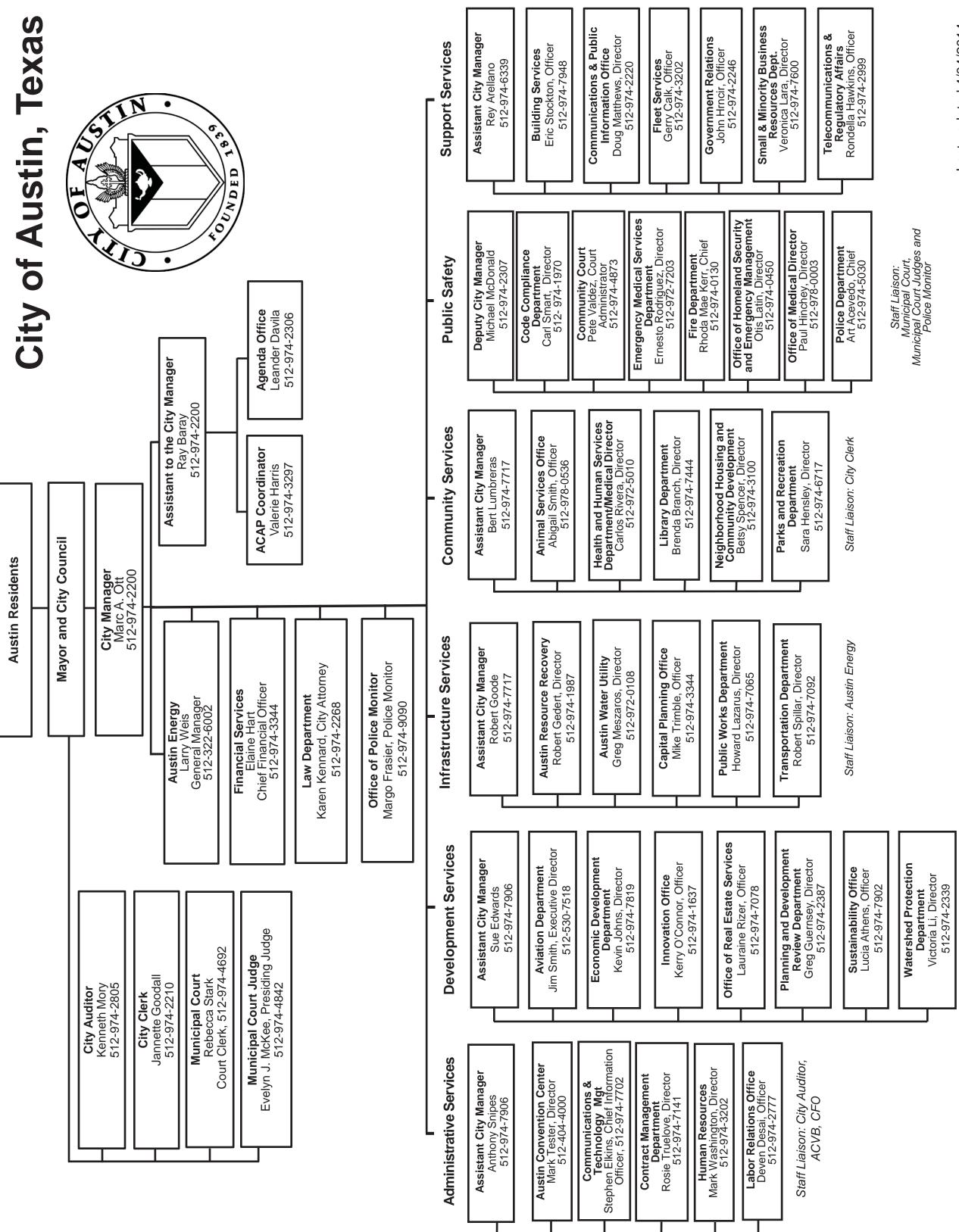
# CITY OF AUSTIN, TEXAS CITY COUNCIL

Lee Leffingwell *Mayor* 

Sheryl Cole Mayor Pro Tem

Mike Martinez Laura Morrison Chris Riley Bill Spelman Kathie Tovo Council Members

Marc A. Ott City Manager





GOVERNMENT FINANCE OFFICERS ASSOCIATION

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# VISION

We want Austin to be the most livable city in the country.

# MISSION

To be the best-managed city in the country.

# PRIDE

# UBLIC SERVICE & ENGAGEMENT

CK

We will partner with one another and with our community to provide the best service possible.

# ESPONSIBILITY & ACCOUNTABILITY

We take responsibility for achieving results and hold ourselves accountable for our actions.

# NNOVATION & SUSTAINABILITY

We actively seek out good ideas that have a lasting, positive impact on our work, our community and our environment.

# **IVERSITY & INCLUSION**

We recognize and respect a variety of perspectives, experiences and approaches that will help us achieve our organizational goals.

# THICS & INTEGRITY

Our actions will maintain the trust and confidence of the public and the organization.



Marc A. Ott, City Manager Marc.Ott@austintexas.gov

July 31, 2014

Dear Mayor, Mayor Pro Tem, and Members of the City Council:

The values of our organization are founded on the bedrock of *PRIDE*: *Public* service and engagement; Respect and accountability; *I*nnovation and sustainability; *D*iversity and inclusion; and *E*thics and integrity. And it is in the spirit of these values that I respectfully submit, for your consideration, the City of Austin's Fiscal Year 2014-15 Proposed Budget.

During my tenure as City Manager, I have consistently sought to promote a dual vision of Austin as the most livable and best managed city in the world through structurally balanced budgets guided by the ideals of transparency, sustainability, and inclusivity. The financial plan before you today is no exception, and represents our continuing commitment to deliver world-class services at a superlative value to our residents, businesses, and visitors.

#### The budget proposal:

- → Is balanced, structurally sound, and sustainable—as witnessed by General Fund reserves increasing from their current rate of 12% to 13.5%;
- → Values our employees through well-deserved wage increases and by holding the line on health premium costs;
- → Addresses numerous critical service priorities—most notably in the areas of public safety, airport operations and health services;
- → Proposes smart, value-added investments in the City's technology, equipment and infrastructure; and,
- → Carefully balances the service demands of a growing community with ongoing concerns over affordability by proposing a full penny decrease in the tax rate.

From the outset of this year's budget development process, staff's primary focus has been one of keeping tax and utility rates as low as possible while not negatively impacting service delivery. In pursuit of this goal, I sent a memo to department directors in January informing them that we would be foregoing the "Unmet Service Demands" process of past budget cycles. Instead, I outlined a rigorous procedure for evaluating departmental expenditure requests, whereby the costs of all proposals not tied to increases in base cost



drivers or necessary to maintain existing service mandates were required to be offset either by reallocating existing departmental resources or by increasing user fees. Concurrently, we launched a rigorous review of vacant positions and realigned budgets with historical levels of vacancy savings, which resulted in the elimination of 19.3 positions and the identification of more than \$6 million in savings that helped to keep tax and utility rates as low as possible.

Another facet to the complex issue of affordability pertains to the level of compensation that we provide our own employees. Data support what we already know through our individual experiences—costs are going up. Median home appraisals are projected to increase 6.2% in the current year and rental rates are up 15% over the past four years. We remain committed to providing our exemplary workforce with a compensation structure that not only is competitive within the regional labor market but is equally responsive to the rising cost of living within the community they so capably serve. As such, the proposed budget includes funding for a 3.5% wage increase for civilian employees and fully funds base pay, step increases, and other compensation provisions associated with the various labor contracts for our sworn personnel.

In short, the \$3.5-billion fiscal year 2014-15 Budget seeks to consolidate our many successes, while still making the targeted, high-value investments necessary to maintain our highly regarded services at an exemplary level, improve and strengthen the financial condition of our General Fund and Enterprise departments, and promote affordability for our residents. The budget includes 151.25 net new positions—sixty-two of which are proposed to be funded either by repurposing existing department resources or by increasing user fees, thereby resulting in no net impact to tax and rate payers. Notable staffing additions include: 59 police officers to keep pace with growing service demands; 38 civilian positions in the Austin Police Department, including 21 for the 9-1-1 call center; 17 positions at the Austin Bergstrom International Airport; 16 new positions related to the addition of four Council Offices; and 8 positions in the Health and Human Services Department.

Both as a community and as an organization, there is much for us to take pride in: Our vibrant culture and rich history; Our parks, libraries, and recreational amenities; Our respect and care for the environment; Our live music scene; Our exceptional workforce; Our perennial spot among, if not atop, the multitude of "Top 10 Places" lists; and, quite frankly, our reputation for being just a little weird. Five years removed from the doldrums of the Great Recession, our enduring challenge is to leverage the beneficial aspects of growth and change that are the inevitable outcomes of our extraordinary success as a City,



while mitigating their less desirable effects on the affordability and character of our community. Through the continued support and leadership of City Council, disciplined financial decision-making, and creative problem solving, I am confident that we are well positioned to achieve this goal.

Respectfully yours,

Marc A. Ott City Manager





# City of Austin Fiscal Year 2014-15 Budget Executive Summary



Historic. Unprecedented. Just plain weird? No matter which superlative one chooses to apply to Austin's demographic, economic, and cultural trajectory, none seems quite sufficient to encompass the city's experience over the past decade. Since 2000, Austin's population has increased by more than 200,000 people, or nearly one third. We continue to add over one hundred residents each day across the region and perennially top lists of the country's fastest growing cities.

What drives this steady arrival of new Austinites? Our booming economy and strong job growth are certainly two core components. At 4.1%, our region's unemployment rate is more than two percentage points lower than the national measure. Spurred by our economic development efforts, we are adding good jobs, too: the median family income in Austin is 18% higher than in the country as a whole, where incomes are still struggling to recover from the Great Recession. The median family nationally earned about 1% less this year than they did last; Austin's median family earned 3% more. Yet despite higher incomes, our cost of living is below the national average. Austin remains an excellent value for residents and businesses alike.

But Austin's appeal is broader than dollars and cents. Here, access to world-class events—such as SXSW, the nation's only F1 event, or this summer's X Games—goes side by side with eclectic charm. We are the home to institutions that are global leaders in education, technology, healthcare, and, of course, barbecue. Our cultural opportunities are as limitless as our parks and public spaces. Simply put, Austin is the most livable city in the country.

Our commitment to ensuring that Austin is also the best-managed city in the country has helped to facilitate this success, but it also requires that we be proactive in confronting the challenges that have accompanied it. While our city's growth has brought with it many benefits, it has also created new demands on our physical, economic, and social infrastructure. Our municipal government must take a thoughtful approach to the task of managing this growth and ensuring that its costs are borne equitably. At the same time, we must remain attuned to the fact that economic rewards associated with this growth have not benefitted all members of our community equally. We cannot allow Austin's undeniable success in the aggregate to distract from legitimate concerns about affordability expressed by increasing numbers of our residents. In fact, this very success only intensifies our responsibility to ensure that everyone in Austin has the opportunity to thrive.

These challenges will be addressed head on in fiscal year 2014-15 with a structurally balanced budget totaling \$3.5 billion, including \$854 million for the General Fund, which will allow us to continue to set the standard with respect to the quality of the public safety, health, library, parks, water, energy, infrastructure, economic development and other services we provide to the citizens of Austin and visitors to our community. The budget development process this year was guided by a single mandate: Keep property tax and utility rates as low as possible while not disrupting services or financial stability. Proudly, we have fulfilled this mandate, not through shortsighted one-time solutions, or by compromising on the quality or scope of services, but through a relentless drive to identify new efficiencies that allow us to provide greater value to our tax- and ratepayers. To that end, financial staff conducted a thorough analysis of budgeted vacant positions, which resulted in the elimination of 19.3 positions valued at \$1.9 million and generated approximately \$4.9 million in additional savings by aligning budgeted vacancy savings with historical experience. Moreover, all department requests for expenditure increases above those necessary to maintain existing service levels or fund base cost drivers were required to be offset by repurposing existing departmental resources or increasing user fees.

As a result of these efforts, the proposed tax rate of 48.09 cents per \$100 of valuation is more than two full cents below the current tax rate and represents the fifth consecutive year that the proposed tax rate is below the rollback threshold.

At this lower rate, and taking into account the growth in residential property values, the tax bill on a median-value home is projected to increase by \$3.50 per month. This modest increase strikes the appropriate balance between our commitment to affordability and our need to maintain services at the exceptional levels that Austinites have come to expect.

The results of our most recent Community Survey reveal that Austin is at or above the national average in 34 of 46 benchmark categories. Reflecting the PRIDE that our employees take in their work, Austin ranks 26 percentage points above the national average for customer service and fewer than one in ten of our residents disagreed when asked if City employees are ethical in the way they conduct City business. Our residents rank the overall quality of City services, their feeling of safety in their neighborhoods, their perception of the City as a place to raise children, and the safety, quality, and number of our parks, pools, and recreational trails more than ten percentage points above the national average. Given these results, it comes as no surprise that more than four out of five residents express a positive perception of Austin as a place to live.

While overall satisfaction with the performance of our municipal government is undeniably high, opportunities for improvement nevertheless remain. Residents expressed particular concern about how well the City is planning for growth and with the quality of our planning, development review, permitting, and inspection processes in general, service areas that have admittedly struggled to keep pace with the unprecedented level of development activity. Relatedly, it is clear that we still have a great deal of work to do in terms of improving the flow of traffic on major city streets. Finally, while 72% of our residents are pleased with the overall quality of the services provided by our police, fire, and emergency medical services departments, this represents a four percentage point decrease versus the prior year.

In response to these findings, the fiscal year 2014-15 Budget aims to enhance and improve our public safety efforts with the addition of 59 new police officers, which will help our Police Department address its growing workload and help to alleviate pressures on the uncommitted time officers need to conduct more proactive neighborhood policing. As a result of our citywide effort to better align department budgets with historically realized vacancy savings, the Budget funds 21 new 911 dispatchers and 17 other civilian positions at no net cost to our taxpayers. It also includes funding in anticipation of a successful conclusion of negotiations with our firefighters' association to reach agreement on a new, multiyear labor contract and for replacements of critical firefighting vehicles. Our Emergency Medical Services department will begin work on capital improvements at many of its stations, including vehicle bay expansions that upon completion will help to reduce response times. EMS has also been aggressive in pursuing opportunities for reimbursement by the state and federal governments for services it provides to uninsured patients. In total, these efforts are expected to result in more than \$6 million in additional General Fund revenue in the coming fiscal year.

The Budget also continues the implementation of a comprehensive, multiyear strategy to better manage the city's growth and the associated demands it places on service delivery. Last year, the City added 32 inspectors, plan reviewers, information technology professionals, and development-related support staff across three departments, which has already begun to positively impact wait times for building inspections and plan reviews. This trend will accelerate in fiscal year 2014-15 with the launch of an upgrade to our permitting database software and the continuation of CodeNext, the City's land use development code revision project. The Health and Human Services Department (HHSD) is adding eight sanitarians and related support staff to meet the increased demand for inspections associated with the increasing number of restaurants and mobile food vendors across the city. Working in partnership with the local restaurant industry, HHSD has adjusted its inspection fees to offset the cost of this program expansion. Finally, the Parks and Recreation Department is adding three positions in preparation for the grand opening of the newly redeveloped Auditorium Shores. These positions will help to improve the department's maintenance of the park as well as the coordination of special events and will be fully funded through fees assessed on these events, at no impact to our taxpayers.

Finally, the fiscal year 2014-15 Budget will continue to ensure that the fiscal health of our municipal government is as robust as that of the local economy. As always, this Budget has been prepared not only with a concern for today, but with an eye toward tomorrow, and with a prudent respect for the unknown. We have been well-served by this approach in the past, as evidenced by the projected growth in our General Fund reserves from their current level of 12% General Fund expenditures to 13.1% in FY 2014-15. This reflects the City's strong, continued commitment to maintaining our "AAA" general obligation bond ratings. In sum, the fiscal year 2014-15 Budget strikes the appropriate balance between the needs of today's residents and tomorrow's, between affordability and inclusivity, between implementation and inspiration. At its essence, it promotes a vision of the most livable, best-managed city in the country, because that's how we imagine Austin!

# **Maintaining Affordability**

The City of Austin promotes affordability in two primary ways. First, by offering a wide away of programming and services targeted at underprivileged members of the community, the City proactively increases affordability for our most vulnerable residents. Second, the City seeks to promote broad-based affordability by limiting the magnitude of the taxes and fees it assesses. The fiscal year 2014-15 Budget promotes both goals by maintaining structural balance in our General Fund and other funds, ensuring the continued financial health of our publically owned utilities while limiting fee and rate increases to the minimum extent possible, and by expanding or reaffirming our commitment to the wide array of City services that increase affordability for residents.

#### **City Programming and Services**

All City services have an impact on affordability in one manner or another. Most fundamentally, without maintenance of our roads, bridges, water and electric lines, and other components of our infrastructure or without the protection provided by our public safety departments, economic activity in the City could not flourish, severely compromising affordability for everyone. However, the City also provides programming and services that have a much more tangible and direct effect on promoting affordability in our community, from providing free and subsidized immunizations, to assisting budding minority entrepreneurs with starting their own business, to offering free meals for seniors at our cultural centers, to offering discounted recreations programs for eligible low-income children.

The fiscal year 2014-15 Budget contains numerous expansions or additions of programming aimed at promoting affordability for our residents, some examples of which include:

- Austin Energy will be expanding its budget for the Customer Assistance Program to \$4.7 million, an increase of 8.8%. While periodic rate increases are required by our utilities to maintain structural balance in the face of escalating fuel, capital, and other costs, or as in this year, to respond to emergency conditions such as the prolonged drought, the Customer Assistance Program acts as a safeguard to ensure that our most vulnerable residents maintain access to electricity and water.
- Fiscal year 2014-15 will see the expansion of the Parks and Recreation Department's (PARD) Youth Discount Pilot Program to permanent, full-year status. Under the terms of this program, PARD offers children who qualify for reduced or free lunch significantly discounted entry to youth recreational and athletic programs and camps. Because it is anticipated that in many instances children applying for the discount will occupy registration slots that may otherwise have remained vacant, the cost of the program is expected to be modest. On the other hand, the benefits of providing access to recreational and athletic programs to children who have in the past had to remain on the sidelines due to their parents' inability to pay are innumerable and speak for themselves.
- Fiscal year 2014-15 will mark the third year of the City's participation in the federal Medicaid Waiver program, which is aimed at rewarding regional health districts and local health departments for making transformative improvements to our healthcare delivery system. Building on the success of five initial projects, which have provided permanent supportive housing to chronically homeless men and women with severe physical and mental conditions, offered diabetes self-management and tobacco prevention and cessation education, and increased access to pre- and postnatal care, fiscal year 2014-15 will see the launch of six additional Waiver projects. These include an expansion of the permanent supportive housing initiative, immunization services to adults at high risk of infectious disease, and additional funding for Associate Degree in Nursing programs. Assuming all performance targets are met, which triggers the ability of the City to leverage federal incentive payments, the City will have the aggregate costs of all Waiver programs fully reimbursed and generate an additional \$3.7 million at the end of Waiver program to be used to continue our efforts at transforming the public health of our community, all at no cost to our local taxpayers.
- Every day in our city, our Neighborhood Housing & Community Development Department (NHCD) provides affordable housing opportunities through a variety of programs for renters, homebuyers, homeowners, and housing developers. At the close of FY 2013-14, NHCD will have met Council's 2010 goal of identifying 350 units

of permanent supportive housing over four years. In FY 2014-15, voters will begin to see the results of the \$65 million in General Obligation (GO) bonds they approved in November, as NHCD begins increasing the affordable housing stock through targeted rental, homeownership, and home repair services.

Our Emergency Medical Services (EMS) department has recently launched a Community Health Paramedic
program aimed at helping frequent users of EMS connect to appropriate resources and to develop a
collaborative approach to their healthcare management. This program reduces inefficient use of our 911 system,
while, more importantly, guiding vulnerable patients with complex medical conditions to more comprehensive
care. In FY 2014-15, EMS will add two additional paramedics to this innovative program, the cost of which will be
defrayed by the federal Waiver program through a partnership with Central Health.

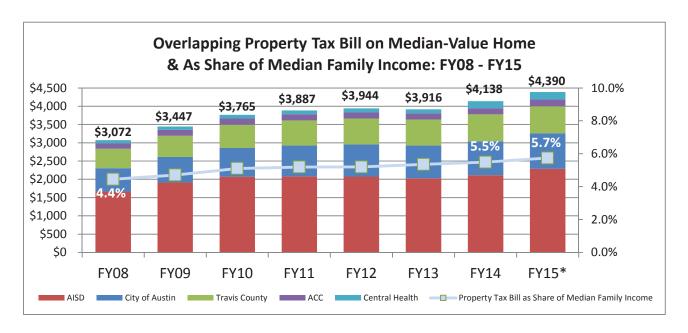
#### Property Tax Outlook

The City also impacts the affordability of our community through the level of the taxes and fees it assesses and charges. In sensitivity to growing concerns in the community about affordability, the fiscal year 2014-15 Budget was explicitly crafted with the intention of limiting tax and fee rates to the minimum level consistent with maintaining structural balance, funding existing Council mandates, and ensuring a consistently high level of service delivery. In pursuit of this goal, this year's process limited budget requests from departments, other than those tied to base cost drivers or existing service mandates, to those for which the costs could be fully offset with no impact to the tax rate, either by repurposing existing resources or by increasing user fees.

The City's fiscal year 2014-15 property tax rate is 48.09 cents per \$100 of taxable value, which is more than two full pennies below the previous year's rate. At the same time, certified valuation data from the Travis Central Appraisal District shows that the median taxable value of a home in Austin in fiscal year 2014-15 has risen to \$202,254, an increase of 9.2% over FY 2013-14. As a result of these two factors, the property tax bill on the median-value home is expected to rise \$3.50 per month, or about 4.5%. This represents the increase necessary to maintain existing service levels in the face of escalating base cost drivers and, in percentage terms, is the second-smallest approved increase of the five overlapping taxing entities. The table below shows the year-over-year percentage change in these entities' property tax levels for the owner of a median-value home.

	FY14	FY15	Change
City of Austin	\$931	\$973	4.5%
Travis County	\$733	\$738	0.8%
Austin Independent School District (AISD)	\$2,113	\$2,288	8.3%
Austin Community College (ACC)	\$171	\$186	8.7%
Healthcare District	\$191	\$205	7.0%
TOTAL	\$4,138	\$4,390	6.1%

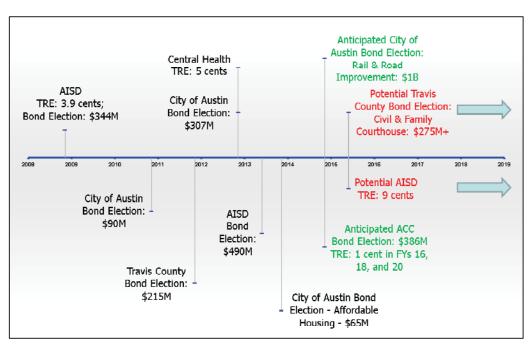
While tax increases are never popular, they are an inevitable consequence of inflationary pressure on prices and on property values. Our commitment to affordability, however, dictates that we remain vigilant in ensuring that the magnitude of these necessary increases does not outstrip our residents' ability to pay. One particularly useful metric for benchmarking this ability to pay is to track the share of our median family's income represented by the overlapping property tax burden on a median-value home, as shown in the graph on the following page.



\*All years net of homestead exemptions. Median residential home price data from Travis County Appraisal District. Median family income data series from U.S. Department of Housing and Urban Development; FY15 value forecasted by applying 6-year compound annual growth rate to 2014 value.

Depressed real income growth between FY 2007-08 and FY 2009-10, in the aftermath of the Great Recession, generated an uptick in the relative share of median family income represented by the overlapping property tax bill, but this share has remained largely constant over the past several fiscal years, fluctuating within one-half of one percentage point. Over this time period, voters also approved more than \$1.5 billion in bond proposals and a combined 8.9 cents in additional tax rate for the Austin Independent School District (AIDS) and Austin Community College (ACC), both of which have placed upward pressure on the median homeowner's overlapping tax bill. City staff will continue to coordinate with counterparts from the other taxing entities in the region to ensure that each organization maintains a holistic view of the total tax burden shouldered by the city's residents as they consider their respective tax rates each year.

region's taxing entities are also working together to coordinate with regard to the timing and scope of prospective bond or tax elections. This timeline displays the recent history of such elections, as well as potential future elections. City financial staff will continue to work proactively with their counterparts in the other jurisdictions to develop timely cost and affordability-impact projections with respect these potential elections.



## **Best Managed City**

The City of Austin has a mission to be the best managed city in the country. We implement this mission through transparent business practices, excellence in public service, innovative leadership, and providing services that are reliable, safe, efficient, and above national standards. Sound Council direction, fiscal accountability and a talented workforce have combined to bring high-quality services that surpass the national average in customer satisfaction. In addition, when Austin is viewed by others, it receives high marks. We've been named the best big city for jobs by *Forbes*, the best U.S. city for small businesses by *The Business Journals*, and one of the Top 10 U.S. cities for its urban policies in the *Future Metropolis Index*. We have also been recently listed by *Forbes* as one of the 25 best places to retire. Local government plays a critical role in determining a city's quality of life, and the Best Managed City mission is fostering pride within not only the City's 13,000 employees but within the community as a whole.

City staff is committed to creating a work environment that fosters creative thinking and innovation throughout the organization, thereby better positioning the workforce to more effectively respond to new challenges as well as new opportunities. City employees take enormous pride in their work. PRIDE reflects the City's core values of public service and how employees relate to customers and each other. The elements of PRIDE include: Public Service & Engagement; Responsibility & Accountability; Innovation & Sustainability; Diversity & Inclusion; and Ethics & Integrity.

Being "best managed" means everyone in the organization is providing the best service possible to the community. The City is launching a Citywide customer service initiative, one of the top priorities for the organization, to ensure that the provision of City services results in a positive customer experience for our citizens in addition to their service requests being met.

Imagine Austin. In June 2012, the City Council adopted Imagine Austin, the City's comprehensive plan for Austin's future. The plan defines where the City is today and where we want to go, setting a context to guide decision-makers for the next 30 years. This plan took more than two years to develop with tens of thousands of Austinites helping to shape it throughout the public process. The City of Austin aligns its operations, core services, decisions and capital investments to the Imagine Austin Comprehensive Plan. We are also working with community partners to achieve its collective vision—a vision that sets a path to meeting the challenges of affordability and quality of life for years to come. The plan has also been linked with how we make our investments in roads, buildings, housing, and other infrastructure. In 2012, after months of public input, our community responded to the need for investments in these areas, entrusting us with more than \$300 million in bonds to help meet current and future community needs.

The result of this unprecedented community input effort is a plan that adheres to the six core principles for action: 1) Grow as a compact, connected city, 2) Integrate nature into the city, 3) Provide paths to prosperity for all, 4) Develop as an affordable and healthy community, 5) Sustainably manage water, energy and other environmental resources, and 6) Think creatively and work together. Transforming these principles into reality will take many incremental steps over time. In order to make it easier to implement the Imagine Austin plan, cross-departmental and cross-jurisdictional action teams have been created for these areas. The following sections highlight some of the accomplishments that the City has already achieved within the six principles.

**Grow as a Compact & Connected City.** The Imagine Austin Comprehensive Plan will guide how and where future development occurs citywide. Complementing Imagine Austin is the Downtown Austin Plan, adopted by the City Council in December 2011. This plan serves the critical role of creating the best implementation strategy for development in the high-profile and vibrant downtown area. During the past year, City staff has made progress on important downtown projects such as the Waller Creek Tunnel and the redevelopment of the Seaholm District. Groundbreaking for the first "library for the future" in the United States occurred on May 30, 2013 and is expected to be completed in 2016. Access to the library will be readily available by nearly all modes of transportation including pedestrians, cyclists, and public transportation users as well as automobile traffic, and it will feature adaptable spaces to accommodate technology innovations.

Integrate Nature into the City of Austin. It's important to protect and strengthen our "green infrastructure"—parks, greenbelts, rivers, lakes, and urban trails—so that we can protect the natural environment and enhance recreational opportunities. The Roy and Ann Butler Hike and Bike Trail, one of Austin's natural gems, has been recently named one of the best runs in nature by *Women's Health* and The Nature Conservancy of Texas. Since then, the trail has been further

enhanced with the opening of the Boardwalk Trail at Lady Bird Lake, completing the 10 mile trail around the lake. In addition, Redfin listed 2 Austin neighborhoods, Mueller and Galindo, in their ranking of top 10 neighborhoods for green homes.

**Provide Paths to Prosperity for All.** Austin can harness its strong economy to expand opportunity and social equity for all residents. In June, 2014 the *Brookings' Metro Monitor* report ranked Austin's economic performance from the recession through the recovery ranked as the best in the nation based on an analysis of jobs, unemployment, gross product and house prices of the 100 largest U.S. metropolitan areas. This year Austin was listed by *Niche Ink* as the 2<sup>nd</sup> best place for millennials to live based on factors like median income, racial diversity, unemployment rate, and education level. Austin has also been listed in the top ten most LGBT-friendly cities by Nerdwallet, with a special shout out to The Austin Gay & Lesbian Chamber of Commerce's support of local LGBT businesses.

The City of Austin takes a proactive approach to lifting all residents up with the rising tide of prosperity. In April, Council approved a resolution to support legislation that increases the statewide minimum wage. Council has also directed that incentive agreements require companies to pay a minimum wage of \$11 per hour complementing the City's own compensation policy. In 2014, the Health and Human Services and Economic Development Departments provided \$1.4 million to local non-profits for the provision of workforce development services such as job training and placement, job coaching and employment opportunities. The Family Business Loan Program— a public-private partnership between the City of Austin, HUD, and participating private lenders to offer low-interest loans to qualified small businesses—was launched in May 2012 by the City of Austin Economic Development Department with the mission of enabling existing local businesses to expand and create jobs, revitalize communities, increase the tax base of the City of Austin, and enhance the overall quality of life for Austin residents.

**Develop as an Affordable and Healthy Community.** An affordable community can only exist if we make sure that the people who work in Austin—at all income levels—can afford to live here. Affordable housing is one of Austin's acute challenges, created by rising home prices, static median family income levels, and a short-supply of available rental units. Last year, citizens approved a \$65 million affordable housing bond proposition which will allow the City to partner with organizations to utilize these funds for affordable rental and ownership housing as well as for the preservation of existing affordable housing. In addition, the City continues to work with other local taxing jurisdictions during its forecasting and budgeting process to gain a more comprehensive look at cross-jurisdictional taxing impacts with an eye toward affordability.

In December 2011, Texas received approval from the federal government for a Section 1115 Medicaid Waiver. Subsequently, the Health and Human Services Department received approval for and has begun conducting a number of projects aimed at transforming healthcare in Travis County. In exchange for meeting specified performance targets, HHSD will be able to leverage federal funds for permanent supportive housing, a community diabetes project, tobacco prevention and cessation, pre-/post-natal care, adult immunizations, workforce development, permanent supportive housing, TB management, teen pregnancy prevention and a Healthy Families America Model for at-risk new parents. The target population of these programs are primarily low-income, minority and high-risk individuals.

Sustainably Manage Water, Energy and Our Environmental Resources. Austin is leading the way in environmental protection and innovation. The City's goal of achieving net zero greenhouse gas emissions citywide by 2050 is one of the world's most ambitious plans. This month, the Austin Generation Resource Planning Task Force recommended that the utility reduce  $CO_2$  emissions to zero as early as 2030.

Austin Water Utility is also activity engaged in sustainability practices. Efforts in responsibly managing resources include reducing conventional energy usage through implementing energy efficiency measures and installing a generator that runs on the methane gas generated in the production of Dillo Dirt from biosolids; developing the infrastructure and market for reclaimed water services; spearheading water conservation education for residents; and co-managing the Balcones Canyonland Nature Preserve. In 2012, the Utility launched "Renewing Austin," a five-year program to upgrade aging water lines. This investment will reduce water lost due to water line breaks.

In 2013, the Austin Climate Protection Program received a Climate Leadership Award from the Environmental Protection Agency and its nonprofit partners The Climate Registry, the Center for Climate and Energy Solutions, and the Association of Climate Change Officers. Austin is the first City to receive an Organizational Leadership award for its response to climate change.

Think Creatively and Work Together. Sustaining our culture of creativity and harnessing the collective energy of our people are essential to realizing the future envisioned by *Imagine Austin*. A prime example of how the City values this core principle is the Imagine Austin Comprehensive plan itself which engaged more than 18,000 participants to help develop the framework that we are already using as a guide for not only development, but in all aspects of the City organization. In March, the Austin Innovation Office fully launched with the hiring the City's new Innovations Officer. The goal of the Office is to strengthen relationships between the city, university, community, businesses, and the technology community and to serve as a gateway for proactively engaging diverse constituencies in creating unique and creative solutions to civic challenges.

# City Performance and the City of Austin Dashboard

The City of Austin has been using data to track its performance for decades. The first budget document to include performance measures was published in 1970. The City of Austin's performance management system is based on a continuous cycle of planning, budgeting, reporting, and decision-making. This budget document includes 1,200 performance measures that have been identified by departments as important metrics to monitor the success and performance of their services.

In March 2011, twenty-one (21) measures were selected, in collaboration with a citizen panel comprised of graduates from the CityWorks Academy, to form the City of Austin Dashboard. The idea behind an organizational dashboard is to provide a summarized snapshot of performance for the most important services that a city provides, so that these measures can easily and frequently be reviewed by city staff, Council and citizens. The Dashboard includes indicators from the major service areas of Public Safety, Community Services, Development and Transportation Services, Utilities/Major Business Enterprises, and Economic and Financial Health. Taken collectively, these 21 indicators give City Council, City Management, and the residents of Austin a tool for quickly assessing how well the City of Austin is performing. The dashboard measures and the performance measures shown in this budget document are also available online through the City's ePerformance Measures database at <a href="https://www.austintexas.gov/budget/eperf/index.cfm">www.austintexas.gov/budget/eperf/index.cfm</a>.

The table on the following page lists the City Dashboard measures for FY 2014-15 and includes historical actuals along with projections for the current fiscal year. Fourteen measures, or 67%, improved or maintained performance overall during the 5-year timeframe from FY 2008-09 to FY 2012-13, and 67% met their established performance targets.

For FY 2014-15, these Dashboard measures, as well as the other measures tracked by city departments, will continue to have targets set that are both challenging—reflecting our commitment to "raising the bar"—and realistic based on available resources. Setting targets, tracking and analyzing data, and discussing and making decisions based on the outcomes are beneficial processes for the City organization and critical to improving City services and delivery.

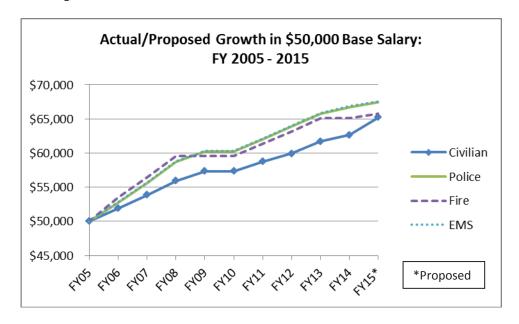
# City of Austin Dashboard Measures

	City of Au		1311000	110110	Jasare	J		
Measure Nam	e	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14 Estimate	2013 Goal Met?
	board: Public Safety		1 2000 20		1 -0			
•	•	F 22	4.76	4.20	4.00	2.02	2.72	
violent crime i	rate per 1,000 population	5.23	4.76	4.30	4.09	3.83	3.73	<b>V</b>
Property crime	e rate per 1,000 population	62.45	57.55	52.35	52.19	50.65	47.09	$\checkmark$
Total police re	sponse time for emergency and	7:07	6:59	6.45	7:10	7:30	7.42	
urgent calls		7:07	0.59	6:45	7:19	7:30	7:43	
	entially life-threatening calls							
•	by Emergency Medical Services in	91.7%	90.8%	93.7%	92.7%	91.9%	93.1%	<b>✓</b>
	in the City of Austin							
	ergency incidents where the amount	0.00/	0.40/	0.00/	0.00/	050/	050/	./
	en call receipt and the arrival of the partment unit is 8 minutes or less	86%	84%	86%	86%	85%	85%	<b>V</b>
	icture fires confined to room of							
origin	icture lires commed to room of	81%	82%	81%	86%	82%	84%	$\checkmark$
	board: Community Services							
	of households / persons assisted	1	l	1	l		1	
	vices provided by Neighborhood	6,058	8,573	6,621	6,461	6,073	5,593	<b>1</b>
•	ommunity Development	0,000	0,070	0,021	0,.01	0,070	3,333	ļ ,
	mal shelter live outcomes	56%	71%	88%	90%	93%	90%	<b>√</b>
	seholds that maintain housing or							
transition into	_	75%	77%	75%	76%	81%	75%	<b>√</b>
	ent visits at the Shots for Tots Clinics							
for children ag		12,380	17,084	9,934	7,960	6,994	8,000	
	m attendance per capita	0.16	0.16	0.15	0.14	0.16	0.17	<b>√</b>
	tion with the appearance of park	0.20	0.20	0.20	0.2.	0.20	0.27	
grounds	tion with the appearance of park	71%	70%	69%	71%	72%	70%	✓
<u> </u>	board: Development and Transportat	tion Service	es .	_			_	
	ding inspections performed by							
	Development Review within 24 hours	94%	90%	94%	94%	91%	92%	
of request								
	e miles in fair to excellent condition	74.8%	76.1%	79.0%	80.0%	78.0%	79.5%	
	dents "satisfied" or "very satisfied"	27%	27%	28%	27%	23%	29%	
	w on major streets		27,70	2070	2770	2370	2570	
-	board: Utility/Major Business Enterp	rises	1	1	1		1	1
	ge Interruption Frequency Index	0.89	0.69	0.77	0.77	0.59	0.80	$\checkmark$
	city outage frequency)							
_	Renewable Energy in Austin Energy's	10.6%	9.6%	10.3%	15.1%	20.3%	27.9%	
energy supply Drinking Water Quality: Turbidity		0.00	0.00	0.07	0.00	0.00	0.10	<b>1</b>
		0.08	0.09	0.07	0.09	0.09	0.10	<b>v</b>
	te stream diverted by Austin		0= ==/	00.557			00.557	
	very curbside, reuse, and household	36.1%	37.3%	38.6%	37.9%	39.6%	39.6%	
hazardous was	<u> </u>		<u></u>	L	<u></u>		L	
	board: Economic and Financial Health	1			1	l		
development of	w jobs created through economic	810	1,550	1,689	4,139	1,794	1,247	$\checkmark$
acvelopinelit (		Aa1,	Aaa,	Aaa,	Aaa,	Aaa,	Aaa,	
	GO Bonds: Moody's, Standard &	AAA,	AAA,	AAA,	AAA,	AAA,	AAA,	
City of	Poor's, Fitch Investors	AA+,	AAA,	AAA,	AAA	AAA	AAA	
Austin's	Combined Utility Revenue Bonds:	A1,	A1,	A1,	Aa1,	Aa1,	Aa1,	<b>✓</b>
bond ratings	Moody's, Standard & Poor's, Fitch	AA,	AA,	AA,	AA,	AA,	AA,	
	Investors	AA-	AA-	AA-	AA-	AA	AA	

## Impact of the Budget on City Employees

**Strong Commitment to our Workforce.** In an effort to continue to attract, retain, and reward world-class employees—work essential to the pursuit of being Best Managed—the Budget includes a 3.5% wage adjustment for civilian employees in FY 2014-15. Funding is also included in the Budget for the annualized cost of the \$750 salary increase which took effect on April 1, 2014. The Budget also includes a continuation of the Service Incentive Pay program, which allows for an annual lump-sum payment to civilian employees based on tenure.

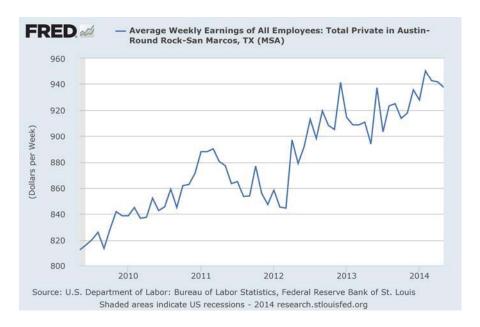
Sworn employees of the City's three public safety departments receive wage increases in accordance with negotiated labor contracts. Sworn EMS employees and Austin Police Association members will receive base wage increases over the next three years of 1%, 1%, and 2%, respectively, as established in labor contracts approved in 2013. Both groups will also continue to receive additional salary enhancements through Step and Longevity pay policies. Although the City does not have a current contract with the Austin Firefighters' Association, the Budget maintains a placeholder for potential wage increases for sworn firefighters at the levels included for sworn Police and EMS.



As can be seen in the graph above, the City has made significant investments in its workforce over the past decade. Over the past 10 years, base pay has increased by 3% for both Police and EMS, 2.8% for Fire—pending negotiation and approval of a labor contract with the Austin Firefighters Associations comparable with the other two collective bargaining agreements—and 2.7% for civilian staff. It is worth noting that the data above is based on base pay only. It does not include other negotiated compensation increases for sworn personnel such as Step or Longevity pay or stipends, nor does it include market adjustments for civilian employees.

Because of the fervent commitment to employees, City salaries have slightly outpaced local CPI for the last 10 years. This strong achievement has allowed employees' wages to keep up with the increased cost of living and to experience an improved quality of life through increased purchasing power over the longer term. However, shorter term economic data shows the Austin area cost of living is outpacing historical trends, requiring more aggressive action to keep employee compensation in line with the market. According to data from O'Conner & Associates' *Austin Real Estate Trends*, the recent housing market boom has pushed the average apartment lease cost per square foot from \$0.97 in the first quarter of 2010 to \$1.12 by the end of April 2014, an increase of 15% over four years. Likewise, home prices have seen a sharp uptick with the median home price rising from \$185,133 in FY 2013-14 to projected \$196,500 in FY 2014-15, an increase of 6.1% in just one year.

Austin's commitment to its work force is one of the factors that makes the City of Austin attractive to job seekers and helps to retain existing employees. The average weekly earnings in the Austin-Round Rock-San Marcos MSA over the last 5 years as tracked by the Federal Reserve Bank of St. Louis have grown by 2.9%. Over the last year alone, the increase has jumped to 4.9%. To keep the City of Austin attractive as an employer, it is crucial we must keep pace with the market.



The FY 2014-15 pay increase for civilian staff also enables the City to keep pace with other Texas jurisdictions. The graphic below shows the anticipated pay increases for the State of Texas and other major cities and counties in Texas. On average, wages are projected to increase by 3.1% with Harris County proposing the highest increase at 5% and Travis County with the lowest with no increase planned at this time. At a 3.5% across-the-board wage increase, Austin is positioned to be slightly above the average.

	FY15 Anticipated
Jurisdiction	Pay Increase
Harris County	5.0%
El Paso	4.5%
Fort Worth	4.0%
Dallas	3.0%
Grand Prairie	3.0%
Houston	3.0%
San Antonio	3.0%
Collin County	3.0%
Dallas County	3.0%
State of Texas	2.0%
Travis County	0.0%

**Medical and Dental Insurance.** Employee medical and dental premiums will not increase in 2015 due to favorable financial results in recent years. While employee healthcare will remain one of the City's most significant cost drivers, the City continues to take steps to manage the claims spend. Per-employee contributions to the Employee Benefits Fund by the City have grown at a compound annual rate of 6.5% over the past ten years, however, in four of those years the

annual increase was greater than or equal to 8%. The FY 2014-15 proposed budget includes an 8% increase in City contributions. There will be no premium increase for employees or retirees in FY 2014-15.

The City will introduce a new optional Consumer Driven Health Plan (CDHP) with a Health Savings Account (HSA) for 2015 in addition to the PPO and HMO plans currently offered. The City will cover 100% for Employee Only coverage under the new Consumer Driven Health Plan (CDHP) as well as the PPO plan. The CDHP plan is a high deductible plan and will cost less than both the HMO and PPO for employees covering dependents. This cost savings along with a City contribution to an HSA will allow employees to meet the higher deductible. For employees enrolled in the CDHP the City will contribute \$500 into an HSA for employees with individual coverage and \$1,000 for employees covering dependents. Employees can also contribute pre-tax money into their HSA account.

Also new for 2015 will be a Tobacco Premium and a Health Assessment Premium of \$12.50 each per pay period. The tobacco premium will be waived for employees that do not use tobacco or enroll in a tobacco cessation class. The Health Risk Assessment (HRA) premium will be waived for employees that complete the HRA in 2014 or during the first six months of 2015. Employees will have the opportunity to participate in citywide screening events or can use the results from their annual physical to complete the HRA.

# **Department Highlights: Operating Budget**

**Animal Services.** The Animal Services Office's (ASO) budget for FY 2014-15 totals \$10.6 million and 96.5 FTEs. This includes a new Animal Health Technician Lead to assist in the department's animal behavior program. ASO is also adding budgeted funds for commodities, drugs and medical supplies that are critical to address increased service demands at the new shelter.

**Austin Code.** The FY 2014-15 budget of the Austin Code Department (ACD) totals \$18.4 million. As a result of efforts to limit expenditure growth even in the face of increasing cost drivers, the department is not requiring an increase in its component of the Clean Community Fee. In addition to its critical investigative and inspection services, ACD is funding temporary employees for the Universal Recycling Ordinance pilot program and rent for new office and parking space at the Rebekah Baines Johnson building.

Austin Convention Center. The Austin Convention Center (ACC) is responsible for operations and maintenance of the Austin Convention Center, the Palmer Events Center, and three parking garages. The primary funding source for the Convention Center is the hotel occupancy tax, which accounts for 60.5% of the Convention Center's total budgeted revenue of \$82 million in FY 2014-15. Current collection trends are strong largely due to the growing economy and increasing travel and convention business activity. Additionally, the Formula 1 and South by Southwest events have contributed to a 14% increase in year-to-date occupancy tax collections in comparison with the previous fiscal year. In order to meet growing business needs, the Budget includes a \$30.5 million increase from the previous year to a total of \$101.1 million in budgeted expenditures. Driving this increase are transfers from the Operating Budget to Capital Budget of \$28.7 million, which will contribute to funding building improvements and facility development, building and equipment maintenance, and information technology equipment and services.

**Austin Energy**. Austin Energy (AE) is the city of Austin's municipally owned and operated electric utility, providing retail electric service to over 430,000 metered customers in its 437-square-mile service area (206 square miles in the City of Austin and 231 square miles in Travis and Williamson counties).

AE's budget for FY 2014-15 includes \$1.45 billion in revenue and total requirements of \$1.44 billion. As it enters the third year of its new rate structure, improving financial metrics will allow AE to rebuild reserves by approximately \$40 million in order to help comply with financial policies and provide AE with the ability to invest in efficient technologies and competitive generation resources. The FY 2014-15 Budget does not include a base rate increase but does include rate adjustments of 29.3% in the Regulatory charge due transmission grid infrastructure costs in the Electric Reliability Council

of Texas charged to all electric customers in the region, and 6.3% to the Power Supply Adjustment for changes in fuel and power costs. The combined impact to an average residential user of 1,000 kilowatt hours of electricity is projected to be an increase of \$4.67 per month. These changes will provide the resources necessary to enable Austin Energy's continued success in the delivery of clean, affordable, reliable energy and excellent customer service in the most efficient and cost-effective manner.

With respect to capital spending, AE continues to carefully defer projects and reduce project scopes where possible while continuing to fund capital projects at a higher percentage of debt in order to conserve cash. Restructuring of long-term outstanding debt occurred in early FY 2012-13 when AE sold bonds in the financial market and was upgraded by Standard & Poor's (S&P) from "A+" to "AA-" with a "Stable" outlook. AE's efforts to bolster its reserves help to preserve this rating, which allows debt issuance at lower interest rates and thus helps to keep electric rates affordable.

**Austin Public Library.** The Austin Public Library operates 20 branch libraries, the Faulk Central Library, and the Austin History Center. The FY 2014-15 Budget provides additional funding for the system-wide materials budget, electronic database subscriptions, cataloging and processing costs, critical IT infrastructure investments, and other operational needs. Included in this funding is \$100,000 for grant support, which is being added as a result of an analysis of prior-year requirements and in response to a change in the City's administrative policy pertaining to grants. This support will help fully fund the Austin Public Library's Summer Reading Program and enable the Library to offer additional adult and youth programs throughout the year.

**Austin Resource Recovery.** The primary focus of Austin Resource Recovery (ARR) in FY 2014-15 will be on customer service, employee safety, quality assurance and citywide diversion activities. In support of these goals, the department's \$82.1 million budget includes funding for expansion of the Universal Recycling Ordinance contracts, and increases in General Obligation Debt payments associated with replacing vehicles in ARR's fleet.

One of the main principles of the department's Zero Waste guiding concept is a focus on reducing waste by increasing recycling. In order to intensify the financial incentive for customers to decrease their trash volume, reduce their cart size, and recycle more items, ARR is adopting a per-gallon basis for its trash cart rates. The FY 2014-15 cart rates are calculated from base rates of \$0.16 per gallon for the 24-, 32-, and 64-gallon carts, and \$0.30 per gallon for the 96-gallon cart. Additionally, the base customer charge is increasing by \$1.85, to a total of \$11.35 per customer account per month. To fund continued improvements to litter abatement, street cleaning, and hazardous waste disposal services provided by ARR, the FY 2014-15 Budget includes an increase in the Clean Community Fee of \$0.75 per month for residential customers and \$4.65 per month for commercial customers.

Austin Transportation. The Austin Transportation Department (ATD) budget for FY 2014-15 includes the creation of a new fund—the Mobility Fund—which will begin to track revenue and expenditures for ATD separately from the Public Works Department's Transportation Fund. The Mobility Fund will receive the majority of its revenue from the component of the Transportation User Fee allocated to ATD. ATD's share of this fee is increasing by \$0.18 per single-family home per month in order to fund increases in base cost drivers. The Department is adding seventeen positions in FY 2014-15, including nine Bicycle Program and support personnel being transferred from Public Works, six vacant positions that will be repurposed to the Transportation Engineering and Street Banner programs, and four new positions to assist with enforcement and outreach in an expanding parking management area.

**Austin Water Utility.** The Austin Water Utility (AWU) provides water, wastewater, and reclaimed water services to over 212,000 customers within Austin and surrounding areas. AWU's budget for FY 2014-15 includes revenue and transfers in of \$541.1 million primarily from the sale of water, wastewater, and reclaimed water. Total requirements for operations and maintenance, debt service, and transfers amount to \$508.9 million, which represents a reduction in total requirements as compared to the FY 2013-14 Budget. Though its overall budget is decreasing, AWU's budget still absorbs increased costs associated with base cost drivers as well as the operations and maintenance of the newly annexed River Place and Lost Creek municipal utility districts. The overall reduction reflects thorough department-wide efforts to strengthen AWU's financial stability in the face of challenges created by increased conservation, drought and water use restrictions. For instance, in FY 2013-14 AWU instituted a 5% reduction in non-personnel costs in each of its divisions and these savings will carry over into FY 2014-15.

On the revenue side, effective November 1, 2014, AWU will implement an 8.1% combined system-wide rate increase that consists of 13.5% water service, 2.3% wastewater service, and 13.9% system-wide reclaimed water rate adjustments. The FY 2014-15 Budget assumes a reduction in the average residential water consumption from 8,000 gallons to 7,000 gallons, while the wastewater average remains static at 4,700 gallons. The combined impact of the proposed water and wastewater rate changes on a typical AWU residential customer is projected to be \$2.62 per month.

**Aviation.** The FY 2014-15 budget for Austin Bergstrom International Airport (ABIA) includes \$115.7 million in revenue from airlines, parking, concessions, rentals, and other fees, and \$96.5 million in total requirements for operations, debt service, and other transfers. The Budget includes funding for seventeen new FTEs to meet growing operational demands. Additionally, ten temporary positions are included to address the increased workload from the expansion in terminal facilities. Driven by 5% projected growth in passenger traffic, Aviation projects landing fees and terminal lease revenue to increase by 6.9% in FY 2014-15. At the same time, the Department projects a reduction in airline cost per enplaned passenger—a key indicator and an important metric in the airport industry—to \$8.55, a 3.5% decrease over its FY 2013-14 target. Providing quality facilities while controlling costs is critical to maintaining a reasonable cost per enplaned passenger.

Economic Development. The Economic Development Department targets new and small business development to increase opportunities for jobs by drawing on the strengths of Austin's diversified economic drivers – cultural arts, music, small business, redevelopment and global business recruitment—through a \$13.2 million operating budget. The FY 2014-15 Budget includes one new Art in Public Places Coordinator to support more than 80 active multi-year Art in Public Places projects. Additionally, a new Administrative Senior will assist with music programs, events, and requests from live music venues, businesses, musicians and residents. The Small Business Development Program is adding one Business Information Specialist to foster job creation and economic growth by providing education, one-on-one technical assistance, annual special-topic informational events, and innovative technology resources to help Austin's small businesses grow and prosper. The FY 2014-15 Budget also includes \$14.7 million for economic development agreements that will create jobs, increase the City's tax base, diversify the local economy, and provide a strong economic foundation for all residents.

Emergency Medical Services. The FY 2014-15 budget of the Emergency Medical Services (EMS) Department provides funding for 481 sworn personnel, 81.5 civilian positions, and the operation of 37 full-time ambulance units and 3 demand units. Additional expenditures in FY 2014-15 include funding for sworn personnel wage adjustments and step increases, as well as promotional assessments and structural oral board requirements in accordance with the City's labor contract. EMS is expanding the Community Health Paramedic program by adding 2 new Medic II positions, which is fully funded by the 1115 Waiver program through a contract with the Travis County Health District. The department is also converting three administrative positions from temporary to permanent and is offsetting the cost of this conversion by reducing its temporary employee budget. One-time funding is provided for the purchase of ambulance lift-assist devices and the replacement of stretchers. The EMS FY 2014-15 revenue budget is \$42.2 million, an increase of \$5.7 million over the FY 2013-14 Budget. The change in revenue is primarily due to projected increases in uncompensated care revenue as part of the federal 1115 Waiver program.

**Fire.** The FY 2014-15 budget of the Austin Fire Department (AFD) includes funding for 1,129 firefighters and the continued operation of 45 fire stations. A significant challenge for AFD has been the workload of the existing support staff. In response, AFD is increasing the civilian support staff by a total of eleven FTEs. Five positions will provide contract compliance and process improvement analysis related to implementing the consent decree from the Department of Justice investigation into AFD's hiring processes. The additional six positions are converting from temporary to permanent status to reflect the increased support services workload in the department. In the wake of disastrous flooding in October 2013, AFD identified critical equipment and resource needs based on their experience responding to this crisis. Funding of \$0.3 million is included for investments in additional rescue watercraft, personal protective equipment, and rescue lift bags and stabilization struts used during vehicle rescues.

Health and Human Services. The Health and Human Services Department's (HHSD) budget for FY 2014-15 is comprised of \$52.2 million from the General Fund and \$20 million in grants. Combined, these funds support 424.75 FTEs. For FY 2014-15, HHSD is adding eight senior sanitarians and support staff to alleviate the increased demand for inspections due to the rapid growth of fixed food and temporary food establishments. The cost of these positions will be offset by related fee increases and realignments, and by a projected increase in inspections performed. HHSD is also eliminating an Environmental Health Technician as part of a citywide review of vacant positions and adding a Public Health Program Specialist II to assist in the STD/HIV Intervention program, which will be funded by savings within the Department's existing budget. Grant funding for FY 2014-15 is projected to decrease by \$896,000 as a result of the elimination of the Community Transformation Grant, although this loss of funding is partially offset by increases in the Refugee Health Screening and Emergency Shelter grants.

**Municipal Court.** Municipal Court's expenditure budget for FY 2014-15 totals \$19.7 million. This year, the Downtown Austin Community Court will launch a pilot initiative to contract directly with social service providers. This program requires adding a Contract Compliance Specialist, the cost of which has been absorbed by identifying offsetting savings in Municipal Court's budget. Departmental revenue is projected at \$16 million, a slight increase from the prior year attributable to an anticipated increase in cases filed.

**Neighborhood Housing and Community Development.** The Neighborhood Housing and Community Development Department (NHCD) provides housing, community development, and small business development services to benefit eligible residents. The primary funding source for these services and associated staff support are federal grant awards and a transfer from the General Fund. In FY 2014-15, NHCD anticipates receiving \$9.7 million in Federal Community Development Block Grants (CDBG) and HOME grants, the same amount received in FY 2013-14. On the expenditure side, the Department is adding one FTE to assist with the management and implementation of the 2013 Bond Program and one FTE to support the long-term monitoring and auditing of affordable housing units created from past incentive programs and from the 2006 and 2013 Bond Programs. The cost of these positions will be offset with existing grant and Capital Improvement Program funding.

Parks and Recreation. The Parks and Recreation Department (PARD) maintains and operate the City's 22 recreation centers, 38 pools, 262 parks and 5 cemeteries. PARD's FY 2014-15 operating budget totals \$70.3 million, including \$460,000 for new, expanded, and redeveloped facilities and parkland. In addition to utilities, maintenance supplies, and temporary staff, this funding supports the addition of one FTE to improve the health and safety of employees and patrons as determined by the PARD Patron Safety Audit. Also, 2.5 FTEs are being added to maintain and manage the expanded and redeveloped Auditorium Shores in order to maximize the City's return on this new asset.

**Planning and Development Review.** The FY 2014-15 budget for the Planning and Development Review Department (PDRD) is aimed at managing the workload that accompanies historically strong development and construction activity, while also providing resources to support the continued implementation of the Imagine Austin Comprehensive Plan, the Downtown Austin and East Riverside Corridor Plans, the Airport Boulevard Form Based Code Project, and the Downtown Wayfinding Project.

One key program area program area receiving additional staff is the One Stop Shop. This program is where the community can address all of its development needs including review, permitting, and inspections. To expand service levels while delivering a high-quality experience to all customers, PDRD is adding two new positions at no net cost to taxpayers. One position is a GIS Analyst to help with the City Arborist program. The personnel costs for this position are reimbursed by the Urban Forest Renewal Fund. The other is a Principal Planner position to perform residential and commercial boat dock inspections and reviews. These personnel costs are offset by the additional revenue they will generate.

Lastly, the Budget includes \$1.0 million in one-time funding costs for temporary employees to promote timelier reviews related to Google Fiber and AT&T projects. Of this budgeted amount, \$0.7 million is for PDRD and \$0.3 million is for the Austin Transportation Department. These projects are aimed at building a new network infrastructure throughout the entire city to provide high-speed broadband service.

**Police.** The Austin Police Department's (APD) budget for FY 2014-15 includes funding for 1,846 officers, including 59 new officers who will be added to address the department's increasing workload, and for the annualized cost of 47 officers added in FY 2013-14. Civilian staffing is increasing by 38 positions: 21 positions will be dedicated to the 911 call center, 15 will address forensics workload issues, and two will help reduce the backlog in processing open records requests. All 38 positions will be wholly offset by identified savings within the department's existing budget. Additional operating budget increases are included for the cost of the booking interlocal agreement with Travis County, contractually obligated swornstaffing step pay, and the removal of Homeland Defense charges to Austin Energy and the Austin Water Utility. The overall APD General Fund budget for FY 2014-15 totals \$354.9 million.

**Public Works.** The Public Works Department's (PWD) mission is to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems and facilities. PWD is responsible for providing preventive street maintenance, street repair, bridge repair, and utility cut repair, as well as for maintaining the City's offstreet right-of-way. One of the City's annual goals is to continue to maintain 80% of the street inventory in fair to excellent condition, which requires providing preventive maintenance to ten percent of the street inventory annually.

Public Works field operations are largely funded through the Transportation User Fee, PWD's share of which is increasing by \$0.27 per single-family home per month in order to cover increases in base cost drivers. Public Works is reducing personnel by 23 FTEs, including the transfer of nine Bicycle Program positions to ATD and the elimination of three positions due to a shift in workload priority. PWD will continue to provide resources for school safety education and crossing guards through the Child Safety Fund. Previously funded solely through vehicle license registrations and traffic citations, newly in FY 2014-15 the Fund will receive a transfer of \$250,000 from the General Fund because traditional revenue sources have remained flat as demand for services has expanded.

PWD also implements a significant portion of the City's total Capital Budget. The Capital Project Management Fund provides staff to design, implement and inspect construction projects throughout the City for client departments. This Fund is projecting a net reduction of staffing in FY 2014-15, including the elimination of seven vacant positions due to reductions in the capital project workload.

Watershed Protection. The Watershed Protection Department (WPD) was established in 1991 to maintain and improve water quality, reduce the impact of flooding, create stable stream systems, and maintain the City's drainage infrastructure. The primary source of funding for WPD is a monthly drainage fee assessed to City of Austin utility customers. This fee provides approximately 98%, or \$77.1 million, of the department's \$78.5 million revenue budget for FY 2014-15. Budgeted revenue reflects a 60-cent, or 6.5%, increase to the base billing unit (the equivalent residential unit), as well as residential growth patterns in keeping with the City Demographer's projections, and forecasts for minimal growth in commercial accounts. Other revenue sources for the department include interest income and development revenue.

WPD's FY 2014-15 expenditure budget is \$81.7 million, an increase of \$7.6 million over the previous year. One new position will facilitate implementation of Lake Austin Task Force recommendations and promote coordination between City departments on issues concerning Lake Austin. Additional resources are also included for the operation of the Waller Creek Tunnel and associated consultant costs, for education and outreach regarding flood awareness, and for temporary employees to conduct reviews related to Google and AT&T broadband network development projects.

## Department Highlights: Capital Budget

**Austin Convention Center.** ACC's FY 2014-15 Capital Budget contains \$28.7 million in new appropriations for building improvement projects with \$8.5 million in spending. The work plan includes the rebuild or replacement of various escalators, a new elevator for the 2<sup>nd</sup> Street parking garage, new meeting space at the Castleman Bull House, new outdoor event space, technological upgrades, and various other site improvements.

**Austin Energy**. AE's Capital Budget for FY 2014-15 includes \$167.9 million of new appropriations to support infrastructure improvements. These new and existing appropriations support the FY 2014-15 spending plan of \$254.1 million. The spending plan includes: \$78.8 million for Power Production projects, \$93.4 million in Distribution and Distribution Substation projects, \$25.9 million for Transmission projects, \$6.7 million for Customer Service projects, and \$49.3 million for other utility-wide support projects. The spending plan is funded with through a combination of issuance of commercial paper and transfers from operations (internally generated cash) and beginning cash balances.

**Austin Public Library**. The Library's FY 2014-15 Capital Budget includes \$15.2 million in new appropriations for the New Central Library and various facility improvements, including the Southeast Austin Community Branch Library. Expected spending in FY 2014-15 is \$44.8 million for construction of the New Central Library and library facility improvements approved via the 2012 Bond Program and cash transfers.

**Austin Resource Recovery.** ARR's FY 2014-15 Capital Budget includes total appropriations of \$3.0 million for the [Re]Manufacturing Hub project at the FM812 Closed Landfill site. ARR will also continue spending on environmental remediation projects and capital equipment utilizing prior year appropriations. The total spending planned for FY 2014-15 is \$8.2 million.

**Austin Transportation.** The Austin Transportation Department Capital Budget includes \$13.5 million in new appropriations and \$16.6 million in spending. The majority of ATD's expenditures will be related to the locally preferred alternative for the Project Connect Central Corridor for National Environmental Policy Act planning, extensive signals program work, and IH-35 Capital Corridor Project components.

**Austin Water Utility.** Austin Water Utility's Capital Budget includes \$900,000 in new appropriations to fund new vehicle purchases and \$182.0 million in spending. The Utility's FY 2014-15 work plan will emphasize replacement and rehabilitation of critical assets throughout the water and wastewater systems, as well as the growth of reclaimed water assets.

**Aviation.** The FY 2014-15 Capital Budget includes appropriations of \$240.9 million for improvements to airside, landside, and terminal areas. As part of its spending plan of \$81.1 million, the Aviation Department will initiate a terminal and apron expansion project to provide additional gates and space for the increasing numbers of passengers and aircraft operations. The plan also includes a proposed parking garage in Lot A to support passenger growth.

**Building Services.** The FY 2014-15 Capital Budget includes \$6.9 million in new appropriations for various building renovations and improvements. \$5.6 million in spending will support needs at City Hall, Rutherford Lane, and One Texas Center. The Department will also utilize the funds in accordance with the Strategic Facility Plan.

Communications and Technology Management. The CTM Capital Budget includes \$29.0 million in new appropriations and \$21.9 million in spending. The Department's spending consists of numerous continued enterprise business initiatives, department specific initiatives, and information technology infrastructure and critical replacement projects. The FY 2014-15 spending plan includes an upgrade to the AMANDA case management system, expansion of the City's Business Intelligence software, implementation of an Enterprise Extract Transform Load (ETL) tool, Radio Frequency Identification Device installation at branch libraries, Communication Connections, Emergency Operations Center audio visual upgrades, and many other projects.

**Economic Development.** The FY 2014-15 Capital Budget includes \$3.4 million in new appropriations and \$19.8 million in spending. The vast majority of department spending is related to the Seaholm District Redevelopment. The department will also continue managing the partnership between the City and Austin Film Society for the development and construction of facilities at Austin Studios, a 2012 Bond Program project.

**Emergency Medical Services.** The EMS Capital Budget includes \$100,000 in new appropriations and \$359,000 in anticipated spending for the expansion of vehicle bays and crew quarters at three of its stations. The project is funded by the 2012 Bond Program.

**Fire.** The FY 2014-15 Capital Budget includes a total of \$7.0 million in new appropriations scheduled largely for various facility improvements, including design funds for the new Onion Creek fire station and renovation funds for the drill tower at Pleasant Valley and drill field at Shaw Lane. Anticipated spending in FY 2014-15 totals \$4.7 million. The Department will also continue Phase Five of the Women's Locker Room project. Fire will work in partnership with the Building Services Department on Phase Five, adopting a "touch it once" approach in order to address station renovation needs at six stations at the same time as locker rooms are added.

**Fleet.** The Fleet Services Capital Budget includes no new appropriations but does fund \$1.9 million in spending by utilizing existing capital appropriations. FY 2014-15 CIP spending includes completing the fueling site upgrades, various facility improvements, and completing the implementation of radio frequency technology as part of the M5/FuelFocus Upgrade.

**Health and Human Services.** The FY 2014-15 Capital Budget includes \$4.0 million in new appropriations and \$4.6 million in spending. The Department's capital funds are from the 2012 Bond Program and will be utilized for the renovation and expansion of the Women and Children's Shelter, parking lot expansions at the Montopolis and Far South Clinics, infrastructure improvements at the Betty Dunkerley Campus, and a new joint-use Montopolis Community Center in partnership with the Parks and Recreation Department.

**Neighborhood Housing and Community Development.** The FY 2014-15 Capital Budget includes \$10.0 million in new appropriations from the 2013 Bond Program and a spending plan of \$10.3 million that focuses on affordable housing efforts including the rental housing (including permanent supportive housing), homeownership, and home repair programs.

Parks and Recreation. PARD's Capital Budget for FY 2014-15 includes \$32.3 million in new appropriations and a spending plan of \$25.6 million. The Department will focus on numerous park improvements including design of the Montopolis Community Center and improvements to the Northern Walnut Creek Hike and Bike Trail, Gus Garcia District Park, the Veloway, and Auditorium Shores. PARD will also complete the addition of a commercial kitchen at the Asian American Resource Center, initiate a master planning process for the Lamar Beach at Town Lake Metropolitan Park, and make various improvements at its golf courses. The Department will also continue to work closely with the Waller Creek Conservancy on the redevelopment of the Waller Creek District.

**Planning and Development Review.** PDRD's Capital Budget includes \$2.3 million in new appropriations and anticipates \$3.2 in spending. The department will focus its capital funds on the CodeNext land development code revision project, development of the South Shore Plan, its Great Streets Program, and technology improvements to support its development review processes.

**Police.** APD's Capital Budget includes \$3.2 million in new appropriations and \$6.1 million in spending. The department will utilize 2012 Bond Program funds for the land acquisition and design of a new Northwest Substation, the design and construction of a new Mounted Patrol facility, and a Park Patrol Joint Use Facility in partnership with the Parks and Recreation Department.

**Public Works.** The Public Works Capital Budget includes \$40.4 million in new appropriations and \$67.3 million in spending. Public Works will address ADA and sidewalks components throughout 10% of the City's street inventory, the design and construction of various urban trails, and street reconstruction and rehabilitation projects.

Watershed Protection. The FY 2014-15 WPD Capital Budget includes total new appropriations of \$31.4 million and a spending plan of \$42.5 million. FY 2014-15 spending will center on Onion Creek home buyouts, the Waller Creek Tunnel, erosion control, flood control improvements, and water quality protection projects, vehicle purchases, and master planning. The department's CIP is funded by the Drainage Utility Fund, the Waller Creek Reserve Fund, Certificates of Obligation (COs) as well as funds from fee-in-lieu programs such as the Regional Stormwater Management Program and the Urban Watershed Structural Control fund.

## **Internal Service Highlights**

The City of Austin uses internal services funds to support departments whose function is to serve other City departments and for whom costs are recovered on a cost reimbursement basis. They include the Support Services Fund; the Fleet Services Fund; the Communications and Technology Management (CTM) Fund; the Combined Transportation, Emergency and Communications Center (CTECC) Fund; and the Wireless Communication Services Fund. The last three funds together support the CTM department and are shown combined in the CTM section below. The departments included in the Support Services Fund are Building Services, Communications & Public Information, Contract Management, Financial Services, Government Relations, Human Resources, Law, Management Services, Mayor and Council, Office of Real Estate Services, Office of the City Auditor, Office of the City Clerk, and Small and Minority Business Resources. Below are the major highlights for the 5 internal services funds budgets in FY 2014-15.

Communications and Technology Management (CTM). In FY 2014-15, CTM's budget is increasing \$7.6 million, or 10.1%, for a total expenditure budget of \$83.0 million. CTM supports the City's major technology infrastructure and initiatives, from providing a reliable and secure network to spearheading the use of new technologies to improve productivity and effectiveness. The Department provides critical installation and maintenance of several public safety communication systems and devices, as well as training and help-desk services to City employees. CTM's budget for FY 2014-15 includes over \$20 million in costs to replace, upgrade or enhance critical IT infrastructure. Specifically, an additional \$2.3 million will be needed to continue the AMANDA permitting system upgrade. Additional storage primarily for in-vehicle video devices will cost \$3.1 million, finishing up the move of phone service over the Internet will cost \$1.6 million, the replacement of public safety radios over 9 years will cost \$2.4 million in FY 2014-15, and the annual replacement of PCs and MDCs requires \$3.7 million. The enterprise software licensing agreement with Microsoft and Oracle combined will cost \$3.3 million in FY 2014-15. The replacement of servers, routers, switches and other network hardware along with the purchase of miscellaneous items will cost \$4.3 million. In addition, two new positions are included in FY 2014-15 for prioritized IT Governance projects.

Fleet Services. In FY 2014-15, Fleet Services is increasing \$4.0 million, or 8.4%, for a total expenditure budget of \$51.5 million. Services include managing the full lifecycle of all vehicles and equipment, including acquisitions, fueling, maintenance, repair, and disposition. Fleet continues to experience rising costs directly tied to the maintenance of City vehicles and consistent growth in the fleet. This rise in costs is proportionate with the growth of the City and the cost of parts and labor, which has also risen faster than the general Consumer Price Index (CPI). In response to these market drivers, Fleet Services has added \$2.0 million for parts and \$1.7 million for commercial repair services to the FY 2014-15 Budget. Cost increases for personnel and fuel of \$1.0 million are being partially offset through a reduction in the allocated transfer to CTM, a decrease in direct maintenance charges and an increase in personnel vacancy savings.

**Support Services Fund.** In FY 2014-15, the Support Services fund is increasing \$5.0 million, or 4.9%, for a total expenditure budget of \$105.8 million. This change was driven largely by personnel items such as wage adjustments and increases in health insurance costs of \$2.4 million. The transition to 10-ONE is the other major factor contributing to growth in the Support Services Fund. With the passage of Proposition 1 on November 6, 2012, the Austin City Council will expand from 7 to 11 members. The addition of four new Council offices will require 16 new FTEs and an additional \$1.0 million. In addition, the November 2014 Council elections and potential runoff elections will require the City Clerk's budget to be increased by \$0.8 million. The last significant change to the Support Services fund is the addition of 2 new FTEs and \$0.2 million to support the recently created Innovations Office.

#### **Conclusion**

Livability. Affordability. Inclusivity. United under the banner of best-management, these three ideals dictate the operations of our City government and form the basis of the Budget presented in the forthcoming pages.

This Budget promotes livability through investment in the services our residents value most, services that seek to ensure their safety, protect their health and welfare, and facilitate their enjoyment of the best of what Austin has to offer. It maintains affordability in the present through its commitment to structural balance and seeks to preserve it into the future through sensible long-range planning and high-value investments. Last but not least, it promotes inclusivity, from offering shelter and transitional services to our most vulnerable populations to providing economic opportunity to those from whom it has most often been denied.

In our democracy, a community defines itself through the actions of its local government. In the spirit of our comprehensive plan, we trust that this Budget reflects the self-definition of Austin as a uniquely livable place where everyone is welcome, everyone can contribute, and everyone can thrive—imagine that!



The Austin City Council made changes to the FY 2015 Proposed Budget during its consideration on September 8 and 9, 2014. These changes, which are described below, have been incorporated into the FY 2015 Approved Budget document.

#### **General Fund:**

- Ad Valorem Tax Rate City Council adopted a rate of 48.09 cents per \$100 valuation.
- Revenue increase the property tax revenue estimate based on Certified Tax Roll by \$1,068,056.
- Revenue increase the property tax revenue estimate based on improved tax collections by \$2,364,371.
- <u>Transfers Out</u> increase the transfer to the Economic Development Fund from the General Fund in the amount of \$19,996 to cover increased funding for the Austin Gay and Lesbian Chamber of Commerce.
- <u>Transfers Out</u> increase the transfer to the Economic Development Fund from the General Fund to cover increased funding to the Austin Technology Council for the Austin Tech Partnership by \$35,992.
- <u>Transfers Out</u> increase the transfer to the Economic Development Fund from the General Fund by \$6,321 to cover increased funding for the Music Division.
- <u>Transfers Out</u> increase the transfer to the Economic Development Fund from the General Fund by \$11,998 to cover increased funding for Worker Cooperatives.
- <u>Transfers Out</u> increase the transfer to the Economic Development Fund from the General Fund by \$69,988 to cover increased funding for Capital Idea.
- <u>Transfers Out</u> increase the transfer from the General Fund to the Child Safety Fund in the amount of \$110,943 to convert 7 temps to permanent positions.
- <u>Transfers Out</u> increase the transfer out to Support Services Fund for an additional position for the City Clerk's Office in the amount of 52,640. This increase in appropriation is included in the Police Department transfer to the Support Services Fund.
- Transfers In increase the transfer in from the Critical One Time Fund in the amount of \$613,538.
- <u>EMS</u> increase to add a demand unit for 6 months in the amount of \$265,697 and 6 sworn FTEs.
- <u>EMS</u> increase to add 2 sworn FTEs and \$189,355 to the Injury Prevention Program.
- Health and Human Services increase funding for SNAP outreach and enrollment by \$112,241 and 1.0 FTE.
- Health and Human Services increase to provide ongoing funding in the amount of \$43,000 for the Family Resource Centers.
- <u>Health and Human Services</u> increase by \$1,000,000 for additional social service contract funding based on recommendations from committee and agreement from Council.
- Health and Human Services increase to add 3.0 social worker positions and \$248,673 to provide crisis intervention.
- <u>Library</u> increase by \$27,838 for outreach kits and outreach and programming supplies, promotion, internet fee for WIFI hotspots and presenter fees.
- **Library** increase the library hours by 9.0 FTEs and \$506,952.
- Parks and Recreation increase the budget by \$12,525 for park maintenance at 401 East St. John's Ave.
- Parks and Recreation increase operational funding of the Charles Umlauf home and studio in the amount of \$118.000.
- Parks and Recreation increase for the Austin Youth River Watch Program by \$76,000.
- Parks and Recreation increase to add winter hours to 3 pools in the amount of \$133,700.
- <u>Parks and Recreation</u> increase of \$35,500 to fund transportation at the Asian American Resource Center for the Senior Meals Program.
- Parks and Recreation increase to convert 11.75 temporary to permanent positions in the amount of \$244,673.
- <u>Parks and Recreation</u> decrease the budget by \$11,063 for one-time expenditures being moved into the Critical One-Time Fund.
- <u>Planning and Development Review</u> increase to fund 1.0 FTE and \$66,458 to assist in the Historic Landmark Preservation process.

#### **General Fund:**

- <u>All Departments</u> increase by \$55,000 for grossing up salaries for same-gender municipal employee health benefits.
  - o <u>Animal Services</u> increase by \$5,156
  - o **EMS** increase by \$12,031
  - o <u>Fire</u> increase by \$1,719
  - o Health & Human Services increase by \$5,156
  - <u>Library</u> increase by \$1,719
  - o Municipal Court increase by \$1,719
  - o Parks and Recreation increase by \$8,594
  - o <u>Police</u> increase by \$18,906
- <u>Budget Stabilization Reserve Fund</u> increase the transfer to the Critical One-time Fund by \$3,319,712 from the Budget Stabilization Reserve up to the limit allowed by financial policy.
- <u>Critical-One Time Fund</u> increase the transfer to the Critical One-time Fund in the amount of \$3,319,712 from the Budget Stabilization Reserve up to the limit allowed by financial policy.
- <u>Critical-One Time Fund</u> increase the transfer to the Economic Development Fund by \$166,848 to cover increased funding to the Austin Technology Council for the Austin Tech Partnership previously funded by Austin Energy.
- <u>Critical-One Time Fund</u> increase the transfer to the Economic Development Fund in the amount of \$23,906 to cover
  increased funding to the Austin Technology Council for the Austin Tech Partnership previously funded by Austin
  Water Utility.
- <u>Critical-One Time Fund</u> amend the budget for the Parks and Recreation Department by \$87,475 to achieve park readiness and complete a master plan at 401 East St. John's Avenue.
- <u>Critical-One Time Fund</u> amend the budget to Health and Human Services Department in the amount of \$225,000 to fund Phase 1 of the Huston-Tillotson Community Health and Wellness Center.
- <u>Critical-One Time Fund</u> increase the Parks and Recreation Department by \$65,000 for improvements to the Charles Umlauf home and studio.
- <u>Critical-One Time Fund</u> amend the budget for the Planning and Review Department in the amount of \$300,000 for Phase 1 of an updated citywide Historic Resources Survey.
- <u>Critical-One Time Fund</u> increase in the amount of \$321,796 to add a demand unit for Emergency Medical Services Department.
- <u>Critical-One Time Fund</u> amend the budget by \$250,000 for Parks and Recreation Department to complete the strategic master plan for aquatic facilities.
- <u>Critical-One Time Fund</u> increase in the amount of \$1,250,000 for the Health and Human Services Department to provide funding for AISD's Parent Support Specialist.
- <u>Critical-One Time Fund</u> amend the budget of the Health and Human Services department to provide funding for AISD's afterschool programming in the amount of \$400,000.
- <u>Critical-One Time Fund</u> amend the budget by \$7,162 for the Library Department for outreach kits.
- <u>Critical-One Time Fund</u> amend the budget in the amount of \$375,000 of the Health and Human Services Department to implement recommendations from the H/LQOL Advisory Commission.
- <u>Critical-One Time Fund</u> increase by \$410,000 of the Health and Human Services Department to offset loss of the Community Transformations Grant.
- <u>Critical-One Time Fund</u> amend the budget of the Parks and Recreation Department to provide \$40,000 in funding for the Colorado River Alliance Mobile Classroom Project.
- <u>Critical-One Time Fund</u> decrease the transfer to the Vehicle Acquisition and increase the transfer to the General Fund by \$613,538.
- <u>Critical-One Time Fund</u> –amend the budget to appropriate \$11,063 for one time funds previously funded by the General Fund Parks and Recreation Department.

#### **Support Services Fund:**

- <u>Transfers In</u> amend the budget in the amount of \$52,640 to increase the transfer in from the General Fund to fund an additional FTE for the Clerk's Office.
- Auditor's Office increase by \$49,122 and .50 FTE to covert a temporary to a permanent position.
- <u>Management Services</u> amend the budget by \$66,984 to fund an additional position to support TARA's implementation of the digital inclusion strategic plan.
- City Clerk's Office increase in the amount of \$105,280 and 1.0 FTE to convert 2 part-time positions to full-time.

#### **Enterprise and Other Funds:**

- <u>Austin Cable Access Fund</u> amend the Austin Cable Access Fund to support AISD's public access channel by \$312,000.
- Austin Energy increase revenue in the amount of \$516,670 related to the Power Supply Adjustment.
- Austin Energy decrease revenue by \$18,951,004 related to the Regulatory revenue.
- Austin Energy increase requirements by \$516,670 related to the Power Supply Adjustment.
- <u>Austin Energy</u> increase the transfer to the Economic Development Fund in the amount of \$20,662 to cover increased funding for the Music Division.
- <u>Austin Energy</u> increase the transfer to the Economic Development Fund by \$94,916 to cover increased funding for the Austin Gay and Lesbian Chamber of Commerce.
- <u>Austin Energy</u> increase the transfer to the Economic Development Fund by \$38,949 to cover increased funding for Worker Cooperatives.
- <u>Austin Energy</u> increase the transfer to the Economic Development Fund in the amount of \$227,203 to cover increased funding for Capital Idea.
- <u>Austin Resource Recovery</u> increase the transfer to the Economic Development Fund by \$1,807 to cover increased funding for the Austin Gay and Lesbian Chamber of Commerce.
- <u>Austin Resource Recovery</u> increase the transfer to the Economic Development Fund in the amount of \$3,254 to cover increased funding to the Austin Technology Council for the Austin Tech Partnership.
- <u>Austin Resource Recovery</u> increase the transfer to the Economic Development Fund by \$361 to cover increased funding for the Music Division.
- <u>Austin Resource Recovery</u> increase the transfer to the Economic Development Fund by \$1,084 to cover increased funding for Worker Cooperatives.
- <u>Austin Resource Recovery</u> increase the transfer to the Economic Development Fund in the amount of \$6,323 to cover increased funding for Capital Idea.
- <u>Austin Water Utility</u> increase the transfer to the Economic Development Fund by \$13,281 to cover increased funding for the Austin Gay and Lesbian Chamber of Commerce.
- <u>Austin Water Utility</u> increase the transfer to the Economic Development Fund by \$2,656 to cover increased funding for the Music Division.
- <u>Austin Water Utility</u> increase the transfer to the Economic Development Fund in the amount of \$46,486 to cover increased funding for Capital Idea.
- <u>Austin Water Utility</u> increase the transfer to the Economic Development Fund from the AWU in the amount of \$7,969 to cover increased funding for Worker Cooperatives.
- Austin Water Utility decrease the budget by \$76,000 for Austin Youth River Watch Program.
- <u>Child Safety Fund</u> increase the transfers in to the Child Safety Fund from the General Fund in the amount of \$110,943 to convert 7 temporary to permanent positions.
- <u>Child Safety Fund</u> increase appropriations of the Child Safety Fund by \$110,943 and 5.25 FTEs to convert 7 temporary to permanent positions.

#### **Enterprise and Other Funds:**

- <u>Economic Development</u> increase transfers in to the Economic Development Fund in the amount of \$130,000 to cover increased funding for the Austin Gay and Lesbian Chamber of Commerce.
- <u>Economic Development</u> amend the budget by \$130,000 to increase funding for the Austin Gay and Lesbian Chamber of Commerce.
- <u>Economic Development</u> increase transfers in to the Economic Development Fund in the amount of \$230,000 to cover increased funding to the Austin Technology Council for the Austin Tech Partnership.
- <u>Economic Development</u> amend the Economic Development Department Proposed Budget by \$230,000 to increase funding to the Austin Technology Council for the Austin Tech Partnership.
- <u>Economic Development</u> increase transfers in to the Economic Development Fund in the amount of \$30,000 to cover increased funding for the Music Division.
- <u>Economic Development</u> amend the Economic Development Department Proposed Budget by \$30,000 to increase funding for the Music Division.
- <u>Economic Development</u> increase transfers in to the Economic Development Fund to cover increased funding for Worker Cooperatives by \$60,000.
- <u>Economic Development</u> amend the Economic Development Department's budget to increase funding for Worker Cooperatives by \$60,000.
- <u>Economic Development</u> increase transfers in to the Economic Development Fund by \$350,000 to cover increased funding for Capital Idea.
- <u>Economic Development</u> amend the Economic Development Department's budget to increase funding in the amount of \$350,000 for Capital Idea.
- <u>Employee Benefits Fund</u> eliminate the revenue associated with the Wellness Assessment premium by \$110,000.
- <u>Watershed</u> amend the budget in the amount of \$151,000 for citywide flood prevention, protection and preparedness.
- <u>Vehicle Acquisition Fund</u> decrease the transfer from the Critical One-time Fund in the amount of \$613,538.
- <u>Vehicle Acquisition Fund</u> reduce the appropriation requirements by \$613,538.

#### **Capital Improvements Program (CIP):**

- <u>Animal Services</u> increase appropriation in the amount of \$5,425,000 reimbursement resolution for improvements at the Austin Animal Center.
- <u>Parks and Recreation</u> increase appropriation by \$6,260,000 for aquatics to renovate or replace 2 critical pools identified in the Aquatics Assessment.
- <u>Watershed</u> increase appropriation in the amount of \$78,000,000 for a home buyout program in the Onion Creek and Williamson Creek floodplains.

#### Fines, Fees and Other Charges:

- Austin Energy increase the Power Supply Adjustment rate schedule by \$0.002 cents per kWh.
- Austin Energy decrease the Regulatory Charge rate schedule of Austin Energy by \$1.97 per kWh.
- Austin Energy decrease Houses of Worship rate schedule by \$0.1980 cents per kWh.
- Austin Energy add the following description to Non-Scheduled Disconnect (Non-Emergency) fee:
  - Trips requested by customers for emergency service disconnections that are determined to be nonemergency by an Austin Energy employee responding the request.
- Austin Transportation revise "Street Patio Metered Space" fee to \$2,000/space/year.



The City of Austin Budget has two primary components: the Operating Budget, which encompasses daily activities, and the Capital Budget, which includes major improvement projects. Departmental budget discussions are found throughout Volumes 1 and 2 and a more detailed discussion of the Capital Budget is in Volume 2. This section is intended to provide a high-level citywide operating summary. A General Fund Budget-in-Brief follows this section.

#### Where does the money come from? Revenue in the City of Austin

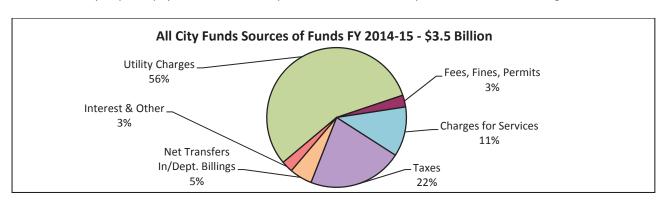
Total citywide revenue for FY 2014-15 is projected to be \$3.5 billion. The City of Austin is a multi-faceted municipal operation, and its revenue sources reflect the many businesses that make up City operations. Although most citizens associate property taxes with city government, as a revenue source for the City of Austin, property taxes account for only 14% of total revenue. The various utilities which the City operates as enterprise funds, such as Austin Energy (AE), Austin Water Utility (AWU), and Aviation, make up 71% of the \$3.5 billion in revenue.

Revenue Type	FY 2013-14 Amended	FY 2014-15 Approved	Percent Change
Taxes (property, sales, Hotel/Motel Occupancy Tax, vehicle rental)	\$699,497	\$758,466	8.4%
Fees, Fines, Permits, Licenses, & Inspections	\$86,264	\$95,310	10.5%
Charges for Services & Goods	\$362,760	\$398,155	9.8%
Utility Charges (electric, water, wastewater, reclaimed water)	\$1,873,037	\$1,938,577	3.5%
Interest & Other (parking meters, airport parking, rental income)	\$88,938	\$92,968	4.5%
Net Transfers In and Billings to Departments or Agencies	\$140,041	\$180,188	28.7%
NET TOTAL AVAILABLE FUNDING	\$3,250,537	\$3,463,664	6.6%

Major O&M Funding Sources by Revenue Type-in Thousands

With a property tax rate of 48.09 cents per \$100 dollars of valuation, property tax revenue is anticipated to be \$473 million. Other tax revenue projections include \$198 million for city sales tax, \$69 million for hotel/motel occupancy taxes, and \$18 million for other taxes such as vehicle rental and alcoholic beverage taxes. The \$95 million projected for fees and fines includes \$39 million in franchise fees for cable, gas, and telecommunications usage, \$20 million for parking, traffic, and other fines, and \$36 million in permits, licenses, and inspections, including \$30 million in collections by the City's One Stop Shop for development. Charges for services and goods of \$398 million include revenue collected for emergency medical services, convention center services, garbage and recycling collection, drainage and transportation user fees, and airport usage fees. Sales by the City's electric utility, Austin Energy, are anticipated to reach \$1.42 billion, which includes base revenue of \$593 million, \$525 million in fuel revenue, and \$298 million in transmission and other revenue. Water and wastewater sales charges by Austin Water Utility are projected at \$523 million.

Overall, revenue citywide is increasing 6.6% from FY 2013-14 budgeted levels. Revenue for property taxes, sales taxes and hotel/motel occupancy taxes are all projected to increase. Charges for service are increasing, due in part to both fee increases and increased demand for services. The large increase in the net transfers in/billings revenue is due primarily to a \$32 million transfer of capitalized interest from the Capital Budget to the Airport Revenue Bond Redemption Fund. This transfer will satisfy required payments on the anticipated issuance of new airport revenue bonds during FY 2014-15.



The Austin Water Utility is projecting lower water usage due to the drought and water use restrictions and is proposing rate increases to offset the impact and strengthen its financial stability. Austin Energy is also projecting increases in charges to offset the rising cost of natural gas and regulatory costs, but will not increase the base customer rate. Increased revenue as AE enters its third year of a new rate structure will allow the utility to increase its reserves. More information on the types of fees, utility rates, and other service charges collected by the City can be found in the City of Austin 2014-15 Fee Schedule, located in the Ordinances/Fee Schedule section of Volume 2, with discussion of the major rate and fee changes found within the departmental budget sections. A brief summary of fee changes and the estimated impact of proposed rate changes on the "typical" resident is shown below.

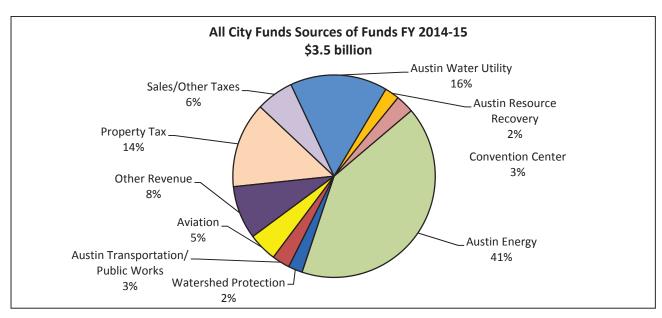
#### Major Rate and Fee Changes on a "Typical" Residential Rate Payer

	FY 2013-14 Monthly	FY 2014-15 Approved	Monthly Dollar	
	Rate	Rate	Change	Typical Rate Payer Defined as:
Austin Energy	\$105.18	\$107.90	\$2.72	Residential customer usage of 1,000 Kwh.
Austin Water Utility	\$88.30*	\$90.92	\$2.62	Residential customer usage of 7,000 gallons of water and 4,700 gallons of wastewater
Austin Resource Recovery	\$19.75	\$21.60	\$1.85	Residential customer using a 64-gallon cart
Clean Community Fee	\$6.65	\$7.40	\$0.75	Per single-family home
Transportation User Fee	\$7.80	\$8.25	\$0.45	Per single-family home
Drainage User Fee	\$9.20	\$9.80	\$0.60	Per single-family home
Property Tax Bill	\$77.56	\$81.05	\$3.49	Median taxable home value of \$202,254
TOTAL MONTHLY RATE	\$314.44	\$326.92	\$12.48	Average projected increase of 4.0%

<sup>\*</sup>In FY 2013-14, typical residential customer usage was 8,000 gallons of water

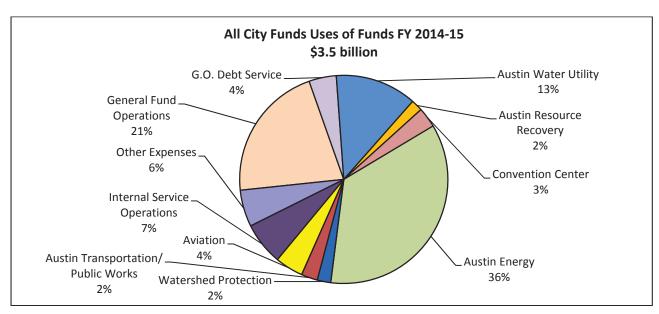
The chart below shows the \$3.5 billion in anticipated revenue broken out by property and sales tax collections and large enterprise departments. Austin Energy's electricity sales make up 41% of total revenue. Austin Water Utility comprises 16% of revenue. Property, sales, and alcoholic beverage tax collections represent 20% of total revenue.

More information on departmental revenue can be found within the departmental sections of Volumes 1 and 2. General Fund revenue is detailed in the General Fund Budget-in-Brief that follows this section.



#### Where does the money go? Expenditures in the City of Austin

The citywide Operating Budget is divided into many funds and service areas. The chart below gives a broad overview of the major expenditures. It is evident from this Uses of Funds chart that the City's enterprise departments, which contribute most of our revenue, also account for most of the expenditures of the City's \$3.5 billion budget. Austin Energy accounts for 36% of the FY 2014-15 Budget, and the Austin Water Utility accounts for 13%. The functions that most people associate with city government, services like police, fire, parks, and libraries, are included in the General Fund, which is 21% of the citywide operating budget.



The funds that are budgeted can be classified further into several categories, including the General Fund, Reserve funds, Enterprise funds, Debt Retirement and others. The \$3.5 billion budget is the net total expenditures of all the budgeted funds found in the Financial Summaries section of Volume 1. The amount is reduced by transfers made from one operating fund to another. Transfers are used to pay for such items as debt requirements and services performed by one department for another. The city-owned Austin Energy and the Austin Water Utility also transfer funding to the General Fund. This transfer reflects payments that private utilities would otherwise have to make in the form of property taxes, franchise fees and dividend payments to shareholders. This transfer amount is \$105 million from Austin Energy and \$39 million from the Austin Water Utility. Information on the funds, their purposes, and their category classifications can be found in the front of the Financial Summaries section of Volume 1. More detailed information on departmental expenditures can be found within the departmental budget sections of Volumes 1 and 2.

The table on the following page shows total spending by fund category. Total expenditures citywide are increasing 6.7% over the FY 2013-14 Budget. Total expenditures are higher than total revenue by \$30 million, mostly due to the internal service and special revenue funds using fund balance to partially offset expenses. This use of fund balance helps to minimize the required interfund transfer amounts from other funds into the internal service funds. Total General Fund spending is increasing 6.7%, due primarily to personnel and public safety cost increases. Spending out of the reserves is also increasing, primarily due to one-time spending from the One-Time Expenditure Fund and increases to the Aviation Department's capital budget from the Airport Capital Fund. However, the ending balances of the combined reserves are projected to increase by \$10 million. Requirements of the enterprise funds are increasing over FY 2013-14 levels, due in part to Austin Energy, Aviation, and the Convention Center transferring funds to their reserves and capital budgets. However, spending within the Austin Water Utility's funds is decreasing in an effort to contain costs in light of customer water use restrictions due to the drought. Spending in the internal service funds is increasing over FY 2013-14 requirements, including increased purchases for vehicles in the Vehicle Acquisition Fund and increased estimates for health insurance claims of employees and retirees paid for out of the Employee Benefits Fund.

#### **Expenditures by Fund Category-Citywide Operating Budget in Thousands**

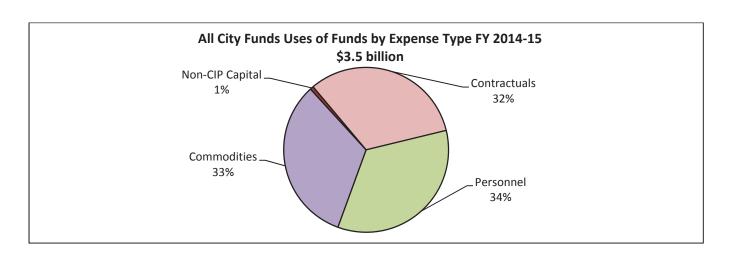
Fund Catagony	FY 2013-14	FY 2014-15	Percent
Fund Category	Amended	Approved	Change
General Fund	\$800,055	\$854,040	6.7%
General Fund and Enterprise Reserve Funds	\$38,494	\$101,076	162.6%
Enterprise Funds (i.e. Austin Energy, Austin Water Utility, Aviation)	\$2,334,454	\$2,472,236	5.9%
Internal Service Funds (i.e. Support Services, CTM, Employee Benefits)	\$477,177	\$523,385	9.7%
Special Revenue Funds (i.e. Hotel/Motel Occupancy Tax, Econ. Develop.)	\$169,270	\$174,238	2.9%
Debt Retirement Funds (i.e. GO Debt, Utility debt service)	\$544,362	\$547,298	0.5%
Less transfers made between city operating funds	(\$1,089,243)	(\$1,178,299)	8.2%
NET TOTAL REQUIREMENTS	\$3,274,570	\$3,493,973	6.7%

Another way expenditures can be categorized is by expense type, such as personnel costs, contractual services, and commodities or items needed to provide city services. These three expense types represent approximately one-third of the \$3.5 billion net operating budget, or \$1.2 billion each. Total requirements for the costs in personnel and contractuals are offset in the net total requirements of \$3.5 billion because health insurance payments made to the Employee Benefits Fund and charges for support of the Internal Service funds are included in these two areas. The expense type indirect costs/transfers out includes both transfers to operating funds and to other city funds such as the Capital Budget. Several funds are increasing transfers to the Capital Budget in FY 2014-15, including the General Fund, Aviation's Airport Capital Fund, Watershed Protection's Drainage Utility Fund, and the Convention Center.

#### **Expenditures by Expense Type-Citywide Operating Budget in Thousands**

Evenence Type	FY 2013-14	FY 2014-15	Percent
Expense Type	Amended	Approved	Change
Personnel (i.e. wages, health insurance, overtime, retirement, taxes)	\$1,190,819	\$1,248,045	4.8%
Contractuals (i.e. rent, electricity, contracted services)	\$1,094,036	\$1,175,293	7.4%
Commodities (i.e. office supplies, fuel, asphalt, library books)	\$1,130,406	\$1,186,126	4.9%
Non-CIP Capital (i.e vehicles, equipment)	\$14,935	\$24,836	66.3%
Expense Refunds (reimbursements of work performed for other depts.)	(\$142,236)	(\$155,220)	9.1%
Indirect Costs/Transfers Out to operating and non-operating city funds	\$1,075,852	\$1,193,192	10.9%
Less transfers made between city operating funds*	(\$1,089,243)	(\$1,178,299)	8.2%
NET TOTAL REQUIREMENTS	\$3,274,570	\$3,493,973	6.7%

<sup>\*</sup>Includes health insurance costs shown in Personnel and contractual costs charged by Internal Service funds to other City funds



#### **Personnel Summary**

The FY 2014-15 operating and grant budgets include funding for 12,974 full-time equivalent positions, or FTEs. Detailed personnel changes can be found within the departmental sections of Volumes 1 and 2, and a more-detailed personnel summary is located in Volume 1 at the beginning of the Financial Summaries section. Overall, FTEs are increasing citywide by 193 FTEs, or 1.5 percent. Ninety-seven (97) of the new positions are in the Austin Police Department (APD) to keep pace with growing service demands and address workload issues in the 911 call center and forensics labs. The costs of APD's civilian staffing increases will be wholly offset by identified savings within the department's existing budget. A summary of the personnel changes by fund type is below:

#### Personnel Summary (Full-Time Equivalent Positions)

Personnel by Fund Type	FY 2013-14	FY 2014-15	Percent
Personner by rund Type	Amended	Approved	Change
General Fund (i.e. Police, Fire, EMS, Library, Parks and Recreation)	6,033	6,232	3.3%
Internal Service Funds (i.e. Financial Services, Info. Technology)	1,362	1,387	1.8%
Enterprise Funds (i.e. Austin Energy, Austin Water Utility, Aviation)	5,069	5,081	0.2%
Grant Funds (i.e. Health and Human Services, Neighborhood Housing)	317	274	(13.6%)
TOTAL CITYWIDE FTES	12,781	12,974	1.5%

In FY 2014-15, the City projects to receive \$48 million in grant funding, primarily through federal and state grants. The bulk of the grants go to the Neighborhood Housing and Community Development and the Health and Human Services departments. Grant positions are decreasing almost 14 percent in FY 2014-15, primarily due to a transfer of 36 wildfire mitigation fire personnel transferring to the General Fund. However, total grant funding is increasing \$3 million, or 6 percent, from FY 2013-14 authorized levels, due primarily to the addition of a flood mitigation assistance grant for the lower Onion Creek floodplain home buyouts. Further discussion on the City's grant funding can be found in the Grants section of Volume 2.

#### **All Funds Summary**

The table on the following page summarizes citywide revenue and expenditures by both revenue or expense types and fund category. The table is followed by a more detailed summary of all City funds, which shows the balances, total revenue and total requirements of each budgeted fund, including two years of prior year actuals, FY 2013-14 budgets and current year estimates and the FY 2014-15 projected amounts. Detailed budget and financial information for each fund is located in the Financial Summaries section of Volume 1. The fund summaries are in alphabetical order after presentation of the General and Support Services Funds.

The change in fund summary balances for all funds in the aggregate for FY 2014-15 is projected to decrease 3 percent. The largest decrease in fund balance is in the internal service fund category. The use of fund balance helps to minimize the required interfund transfer amounts from other funds into the internal service funds. Fund balances in the reserve funds are increasing, as part of an effort to replenish these balances as the economy grows while also providing for the investments needed in equipment and infrastructure. The General Fund is structurally balanced, with projected revenue matching expenditures.

### Major Funding Sources and Major Expenditure Categories for All Budgeted Funds by Fund Type FY 2014-15 Approved Budget in (000s)

		Reserves (General &		Internal	Special	Debt	
	General	Enterprise)	Enterprise	Service	Revenue	Retirement	Total
BEGINNING BALANCES	\$0	\$342,323	\$366,526	\$57,164	\$47,847	\$187,195	\$1,001,055
ALL FUNDS REVENUE AND TRANSFERS	IN						
Taxes	\$565,469	\$0	\$0	\$0	\$82,714	\$110,283	\$758,466
Franchise Fees	\$36,634	\$0	\$190	\$0	\$1,900	\$0	\$38,724
Fines, Forfeitures, & Penalties	\$16,572	\$0	\$150	\$0	\$3,772	\$0	\$20,494
Licenses, Permits, & Inspections	\$29,610	\$0	\$6,384	\$48	\$50	\$0	\$36,092
Charges for Services & Goods	\$57,693	\$535	\$339,791	\$12	\$124	\$0	\$398,155
Interest & Other	\$3,105	\$62	\$69,725	\$4,900	\$11,448	\$3,728	\$92,968
Utility Charges	\$0	\$0	\$1,938,577	\$0	\$0	\$0	\$1,938,577
Transfers In/Billings to Depts.	\$144,955	\$110,380	\$109,899	\$485,169	\$60,691	\$447,393	\$1,358,487
TOTAL AVAILABLE FUNDS	\$854,040	\$110,977	\$2,464,716	\$490,129	\$160,698	\$561,404	\$4,641,964
Less: Interfund Transfers	(\$144,955)	(\$110,380)	(\$99,644)	(\$364,867)	(\$55,573)	(\$402,880)	(\$1,178,299)
NET TOTAL AVAILABLE FUNDS	\$709,084	\$597	\$2,365,071	\$125,262	\$105,125	\$158,524	\$3,463,664

		Reserves					
		(General &		Internal	Special	Debt	
	General	Enterprise)	Enterprise	Service	Revenue	Retirement	Total
ALL FUNDS EXPENDITURES AND TRANS	FERS OUT						
Personnel	\$634,478	\$1,000	\$447,794	\$153,906	\$10,867	\$0	\$1,248,045
Contractuals	\$139,610	\$3,856	\$656,834	\$312,268	\$60,570	\$2,155	\$1,175,293
Commodities	\$19,803	\$543	\$581,975	\$34,635	\$4,028	\$545,143	\$1,186,126
Non-CIP Capital	\$902	\$2,350	\$2,557	\$15,364	\$3,661	\$0	\$24,836
Expense Refunds/Indirect	\$59,247	\$93,326	\$783,077	\$7,212	\$95,112	\$0	\$1,037,974
Costs/Transfers							
TOTAL REQUIREMENTS	\$854,040	\$101,076	\$2,472,236	\$523,385	\$174,238	\$547,298	\$4,672,272
Less: Interfund Transfers	(\$128,184)	(\$54,612)	(\$741,377)	(\$161,596)	(\$92,530)	\$0	(\$1,178,299)
NET TOTAL REQUIREMENTS	\$725,856	\$46,464	\$1,730,859	\$361,789	\$81,708	\$547,298	\$3,493,973
EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN & OTHER SOURCES OVER							
<b>EXPENDITURES &amp; TRANSFERS OUT</b>	\$0	\$9,902	(\$7,521)	(\$33,256)	(\$13,539)	\$14,106	(\$30,308)
ENDING BALANCES	\$0	\$352,225	\$359,005	\$23,908	\$34,308	\$201,301	\$970,747

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCES					
GENERAL FUND	0	0	0	0	0
RESERVES FUNDS (GENERAL & ENTERPRISE)					
General Fund Budget Stabilization Reserve Fund	60,597	64,365	78,345	64,263	97,016
General Fund Contingency Reserve Fund	6,172	6,505	6,505	6,505	6,793
General Fund Emergency Reserve Fund General Fund One-Time Expenditure Fund	40,000 0	40,000 0	40,000 14	40,000 0	40,000 14
General Fund Property Tax Reserve Fund	4,500	4,500	4,500	4,500	4,500
Airport Capital Fund	67,923	47,644	56,137	64,231	77,813
Austin Energy Strategic Reserve Fund	137,330	113,017	103,953	102,117	103,953
Austin Water Revenue Stability Reserve Fund	0	0	5,517	5,516	11,359
Convention Center Marketing and Promotion Fund	475	466	476	201	429
Convention Center Repair and Replacement Fund	403	351	556	190	342,323
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	317,399	276,849	296,003	287,524	342,323
ENTERPRISE FUNDS	0	0	0	0	0
Airport Operating Fund Austin Code Fund	0	0	0 1,506	0 1,159	0 1,814
Austin Energy Fund	143,477	128,466	214,764	195,057	253,719
Austin Resource Recovery Fund	24,256	21,094	12,809	14,137	4,689
Convention Center Operating Fund	20,263	18,498	21,596	20,011	28,985
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	0	266	2,487	1,736	6,370
Conv. Cntr. Palmer Events Center Garage Fund Conv. Cntr. Palmer Events Center Operating Fund	0 8,438	0 9,629	0 9,388	0 8,120	0 11,977
Conv. Chtr. Palmer Events Center Operating Fund	0,438	0,029	0,588	0,120	0
Drainage Utility Fund	9,319	8,414	7,017	6,193	7,359
Golf Fund	(436)	(386)	(565)	(565)	(362)
Golf Surcharge Fund	320	253	155	155	141
Mobility Fund	1 140	2.044	0	2 272	3,424
Parking Management Fund Transportation Fund	1,140 12,321	2,944 12,878	2,913 12,872	2,272 8,795	2,498 1,998
Reclaimed Water Utility Operating Fund	0	352	2,382	(464)	1,320
Wastewater Utility Operating Fund	29,419	22,113	39,924	28,437	27,940
Water Utility Operating Fund	42,322	50,464	15,881	23,988	14,652
TOTAL ENTERPRISE FUNDS	290,839	274,984	343,128	309,032	366,526
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	1,102	910	554	1,446	1,338
Combined Transp. Emerg. & Comm. Center Fund Communications & Technology Management Fund	972 2,759	294 1,517	100 2,722	0 1,193	176 2,726
Employee Benefits Fund	22,777	39,558	43,897	35,220	38,331
Fleet Services Fund	966	2,895	3,558	4,519	3,425
Liability Reserve Fund	5,148	6,871	5,125	6,183	4,627
Support Services Fund	6,210	4,228	6,228	2,329	4,820
Vehicle Acquisition Fund	1,074	171	551	206	599
Wireless Communication Services Fund Workers' Compensation Fund	478 2,251	1,780 320	932 (407)	604 (326)	815 307
TOTAL INTERNAL SERVICE FUNDS	43,736	58,544	63,260	51,374	57,164
SPECIAL REVENUE FUNDS					01,201
Austin Cable Access Fund	597	1,327	2,682	1,422	1,687
Business Retention and Enhancement Fund	1,226	1,665	2,214	1,822	1,106
Child Safety Fund	575	580	336	333	85
City Hall Fund	202	672	1,336	996	456
Cultural Arts Fund	1,171	1,943	2,297	2,078	2,649
Economic Development Fund Economic Incentives Reserve Fund	0 13,165	0 17,768	0 21,872	0 20,731	1,523 19,365
Environmental Remediation Fund	314	596	630	410	969
Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
HUD Section 108 Family Business Loan Program Fund	0	0	(15)	0	61

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
CDECIAL DEVENUE FUNDS Continued					
SPECIAL REVENUE FUNDS Continued	152	271	202	204	475
IH-35 Parking Program Fund	153	371	382	384	475
Long Center Capital Improvements Fund	0	0 0	0	0 0	0
Mueller Tax Increment Financing Fund	-	-	1	-	1
Municipal Court Building Security Fund	61	14	74	86	53
Municipal Court Juvenile Case Manager Fund	2,025	2,057	2,113	2,040	2,027
Municipal Court Technology Fund	870	796	735	706	672
Municipal Court Traffic Safety Fund	0	73	0	0	0
Music Loan Program Fund	295	22	2	13	1
Music Venue Assistance Program Fund	225	186	286	226	265
Neighborhood Housing & Community Development Fund	263	247	1,182	31	0
Neighborhood Housing - Housing Trust Fund	1,501	1,339	774	301	653
Neighborhood Housing - Univer. Neigh. District (UNO)	248	314	694	628	695
One Texas Center Fund	(395)	(66)	67	12	(174)
Performance Contracting Fund	0	(5,000)	(2,752)	(3,787)	0
Police Federal Dept. of Justice Asset Forfeiture Fund	2,280	2,203	2,203	1,908	689
Police Federal Dept. of Treasury Asset Forfeiture Fund	970	1,113	1,028	714	1,034
Police State Contraband Asset Forfeiture Fund	553	629	616	433	787
Police State Gambling Asset Forfeiture Fund	684	651	594	442	495
Rutherford Lane Facility Fund	(976)	(1,003)	(1,028)	(1,182)	(774)
Seaholm Tax Increment Financing Fund	0	0	0	0	92
Second Street Tax Increment Financing Fund	378	397	344	317	264
Sustainability Fund	541	356	327	294	0
Tourism and Promotion Fund	1,018	1,335	1,484	1,250	1,217
Town Lake Park Vehicle Rental Tax Fund	0	0	0	0	0
Waller Creek Tunnel Reserve Fund	5,136	5,510	7,174	5,799	10,208
Waller Creek Tunnel Tax Increment Financing Fund	1,905	3,181	4,767	4,767	0
Wildland Conservation Fund	914	1,076	1,265	1,180	1,266
TOTAL SPECIAL REVENUE FUNDS	35,899	40,352	53,683	44,356	47,847
DEBT RETIREMENT FUNDS					,
Airport Revenue Bond Redemption Fund	2,755	8,451	1,437	1,436	1,245
Airport Variable Rate Bond Debt Service Fund	12,003	6,095	14,160	14,413	14,016
Combined Utility Revenue Bond Redemption Fund	175,568	181,574	152,557	155,792	146,772
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund	8,704	8,501	8,638	8,995	8,354
Conv. Cntr. Town Lake Park Venue Proj. Bond Redempt. Fund	875	1,421	1,451	1,451	1,485
General Obligation Debt Service Fund	17,682	15,753	15,694	15,485	15,323
HUD Section 108 Loan Debt Service Fund	17,082	13,733	15,094	13,483	13,323
TOTAL DEBT RETIREMENT FUNDS	217,587	221,796	193,936	197,571	187,195
	-			-	
TOTAL BEGINNING BALANCES	905,460	872,524	950,010	889,857	1,001,055

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
	ACTORE	ACTORE	LJIIIVIATED	AMILIADED	ATTROVED
REVENUE AND TRANSFERS IN	-				
GENERAL FUND	709,612	783,352	826,221	799,990	854,040
RESERVES FUNDS (GENERAL & ENTERPRISE)					
General Fund Budget Stabilization Reserve Fund	16,000	35,384	33,643	0 287	0 401
General Fund Contingency Reserve Fund General Fund Emergency Reserve Fund	334 0	0	287 0	287	401
General Fund One-Time Expenditure Fund	10,253	10,886	14,972	14,972	32,335
General Fund Property Tax Reserve Fund	0	, 0	0	0	0
Airport Capital Fund	24,684	28,318	29,454	21,105	26,388
Austin Energy Strategic Reserve Fund	437	1,836	0	0	44,000
Austin Water Revenue Stability Reserve Fund Convention Center Marketing and Promotion Fund	0 175	5,517 217	5,842 246	8,052 192	7,317 214
Convention Center Marketing and Fromotion Fund  Convention Center Repair and Replacement Fund	262	325	369	288	321
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	52,144	82,482	84,814	44,897	110,977
ENTERPRISE FUNDS					
Airport Operating Fund	103,868	114,943	117,283	111,025	122,820
Austin Code Fund	9,937	13,769	16,021	16,229	16,616
Austin Energy Fund	1,211,536	1,319,926	1,370,172	1,364,425	1,430,929
Austin Resource Recovery Fund	75,381 35,329	70,046 41,808	71,948	72,316	80,633
Convention Center Operating Fund Convention Center Tax Fund	25,552	29,833	47,150 33,036	41,087 29,986	48,205 34,360
Convention Center Venue Project Fund	11,344	13,250	14,675	13,318	15,262
Conv. Cntr. Palmer Events Center Garage Fund	1,823	2,166	2,172	1,777	2,524
Conv. Cntr. Palmer Events Center Operating Fund	6,981	4,761	8,406	6,679	8,151
Conv. Cntr. Palmer Events Center Revenue Fund	2,537	3,310	3,738	3,008	3,104
Drainage Utility Fund Golf Fund	60,128 5,239	65,582 6,069	72,917 6,805	72,367 7,105	78,480 7,458
Golf Surcharge Fund	133	137	177	177	7,438 177
Mobility Fund	0	0	0	0	17,237
Parking Management Fund	8,214	9,671	9,765	9,286	9,671
Transportation Fund	57,853	60,067	61,310	59,910	47,940
Reclaimed Water Utility Operating Fund	567	2,784	4,111	4,630	3,241
Wastewater Utility Operating Fund Water Utility Operating Fund	216,336 239,597	239,215 243,405	239,792 270,515	252,568 287,712	244,349 293,559
TOTAL ENTERPRISE FUNDS	2,072,355	2,240,742	2,349,990	2,353,604	2,464,716
INTERNAL SERVICE FUNDS		_,_ : ,, : :	_,;;;;;;;;	_,	_, ,
Capital Projects Management Fund	29,431	23,605	26,553	26,553	24,425
Combined Transp. Emerg. & Comm. Center Fund	11,425	13,332	15,625	15,621	19,225
Communications & Technology Management Fund	32,074	39,882	43,833	43,833	45,513
Employee Benefits Fund	168,343	173,070	185,406	178,755	197,944
Fleet Services Fund Liability Reserve Fund	45,892 3,746	50,082 5,453	47,409 4,002	47,109 4,002	51,370 3,999
Support Services Fund	72,578	88,707	98,319	98,470	101,161
Vehicle Acquisition Fund	4,794	6,414	4,560	4,512	14,920
Wireless Communication Services Fund	10,636	9,368	14,642	14,373	15,654
Workers' Compensation Fund	10,207	12,059	14,470	14,470	15,917
TOTAL INTERNAL SERVICE FUNDS	389,126	421,970	454,820	447,697	490,129
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	2,023	2,415	2,354	2,354	2,354
Business Retention and Enhancement Fund Child Safety Fund	454 1,725	549 1,700	490 1,777	25 1,777	87 2,138
City Hall Fund	1,000	1,700	1,777	1,777	1,608
Cultural Arts Fund	5,961	6,961	7,705	7,009	8,013
Economic Development Fund	0	0	13,481	13,481	12,501
Economic Incentives Reserve Fund	12,696	13,659	14,873	14,873	14,115
Environmental Remediation Fund	1,420	2,281	1,669	1,670	320
Hotel/Motel Occupancy Tax Fund HUD Section 108 Family Business Loan Program Fund	51,473 3,000	61,749 0	66,023 1,734	59,925 100	68,666 4,422
1.05 Section 100 Farmly Basiness Louit Flogram Falla	3,000	0	1,754	100	7,722

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
CDECIAL DEVENUE FLINDS Continued					
SPECIAL REVENUE FUNDS Continued	355	360	357	356	357
IH-35 Parking Program Fund	333	0 0	0	330	300
Long Center Capital Improvements Fund Mueller Tax Increment Financing Fund	1,861	2,261	2,507	2,597	2,853
Municipal Court Building Security Fund	330	382	358	353	2,655 358
Municipal Court Juvenile Case Manager Fund	436	508	586	470	586
Municipal Court Technology Fund	442	510	479	470	479
Municipal Court Traffic Safety Fund	592	586	742	1,665	1,665
Music Loan Program Fund	1	0	1	1,003	1,005
Music Venue Assistance Program Fund	1	100	106	100	143
Neighborhood Housing & Community Development Fund	2,993	4,299	2,566	3,754	5,314
Neighborhood Housing - Housing Trust Fund	369	606	776	775	842
Neighborhood Housing - Univer. Neigh. District (UNO)	66	381	0	0	0
One Texas Center Fund	1,886	1,741	1,699	1,724	1,763
Performance Contracting Fund	0	2,248	2,752	3,716	0
Police Federal Dept. of Justice Asset Forfeiture Fund	432	205	196	0	0
Police Federal Dept. of Treasury Asset Forfeiture Fund	374	146	336	0	0
Police State Contraband Asset Forfeiture Fund	233	153	433	0	0
Police State Gambling Asset Forfeiture Fund	2	40	31	0	0
Rutherford Lane Facility Fund	3,203	3,272	3,656	3,656	3,786
Seaholm Tax Increment Financing Fund	0	0	92	94	398
Second Street Tax Increment Financing Fund	101	101	100	100	100
Sustainability Fund	6,527	5,530	5,236	5,567	0
Tourism and Promotion Fund	8,354	9,735	10,766	9,783	11,193
Town Lake Park Vehicle Rental Tax Fund	7,163	8,347	8,363	7,965	8,698
Waller Creek Tunnel Reserve Fund	1,628	3,332	9,882	9,461	5,283
Waller Creek Tunnel Tax Increment Financing Fund	1,276	1,586	1,929	1,956	2,104
Wildland Conservation Fund	184	196	328	203	253
TOTAL SPECIAL REVENUE FUNDS	118,557	137,139	165,729	157,386	160,698
DEBT RETIREMENT FUNDS	·	-			<u> </u>
Airport Revenue Bond Redemption Fund	10,171	3,746	2,660	3,483	33,296
Airport Variable Rate Bond Debt Service Fund	48,316	26,808	27,661	28,977	26,653
Combined Utility Revenue Bond Redemption Fund	352,904	334,729	341,026	342,664	332,399
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund		16,712	16,076	17,044	16,014
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	2,876	3,062	3,071	3,071	3,077
General Obligation Debt Service Fund	133,438	135,444	140,540	139,862	148,802
HUD Section 108 Loan Debt Service Fund	1,020	987	1,026	1,106	1,162
TOTAL DEBT RETIREMENT FUNDS	565,485	521,487	532,061	536,206	561,404
-	303,403	321,407	332,001	330,200	301,707
TOTAL AVAILABLE FUNDS	3,907,280	4,187,173	4,413,634	4,339,780	4,641,964
LESS: INTER-FUND TRANSFERS	(1,058,186)	(1,077,519)	(1,160,825)	(1,089,243)	(1,178,299)
NET TOTAL AVAILABLE FUNDS	2,849,093	3,109,654	3,252,808	3,250,537	3,463,664

	2011-12	2012-13	2013-14	2013-14	2014-15
	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
EXPENDITURES AND TRANSFERS OUT					
GENERAL FUND	709,612	783,352	826,221	800,055	854,040
RESERVES FUNDS (GENERAL & ENTERPRISE) General Fund Budget Stabilization Reserve Fund General Fund Contingency Reserve Fund	12,231	21,405	14,972	14,972	32,335
	0	0	0	0	0
General Fund Emergency Reserve Fund	0	0	0	0	0
General Fund One-Time Expenditure Fund	10,253	10,872	14,972	14,972	32,349
General Fund Property Tax Reserve Fund	0	0	0	0	0
Airport Capital Fund Austin Energy Strategic Reserve Fund	44,963	19,825	7,778	7,778	35,080
	24,750	10,900	0	0	0
Austin Water Revenue Stability Reserve Fund Convention Center Marketing and Promotion Fund Convention Center Repair and Replacement Fund	0	0	0	0	0
	184	206	294	294	543
	314	120	478	478	768
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	92,695	63,328	38,494	38,494	101,076
ENTERPRISE FUNDS Airport Operating Fund Austin Code Fund	103,868	114,943	117,283	111,025	122,820
	9,937	12,263	15,713	17,306	18,425
Austin Energy Fund	1,226,547	1,233,628	1,331,218	1,331,845	1,440,434
Austin Resource Recovery Fund	78,543	78,331	80,068	80,660	82,162
Convention Center Operating Fund Convention Center Tax Fund Convention Center Venue Project Fund	37,093	38,711	39,760	42,380	57,591
	25,552	29,833	33,036	29,986	34,360
	11,079	11,029	10,792	11,359	21,633
Conv. Cntr. Palmer Events Center Garage Fund	1,823	2,166	2,172	1,777	2,524
Conv. Cntr. Palmer Events Center Operating Fund	5,790	5,002	5,817	5,967	11,470
Conv. Cntr. Palmer Events Center Revenue Fund Drainage Utility Fund Golf Fund	2,537	3,310	3,738	3,008	3,104
	61,033	66,979	72,575	74,091	81,681
	5,188	6,248	6,601	6,801	7,228
Golf Surcharge Fund Mobility Fund	200	235	190 0	190	190 19,559
Parking Management Fund Transportation Fund Packlaimed Water Utility Operating Fund	6,410 57,297 215	9,702 60,073 753	10,180 68,760	10,504 68,798 5,176	11,721 48,405
Reclaimed Water Utility Operating Fund Wastewater Utility Operating Fund Water Utility Operating Fund	223,642 231,456	221,404 277,988	5,173 251,776 271,743	254,735 278,846	4,343 234,412 270,174
TOTAL ENTERPRISE FUNDS	2,088,210	2,172,598	2,326,592	2,334,454	2,472,236
INTERNAL SERVICE FUNDS Capital Projects Management Fund Combined Transp. Emerg. & Comm. Center Fund	29,623	23,961	25,770	26,320	24,726
	12,103	13,526	15,549	15,549	19,130
Communications & Technology Management Fund Employee Benefits Fund	33,315	38,677	43,829	44,784	48,210
	151,562	168,730	190,972	204,040	222,426
Fleet Services Fund Liability Reserve Fund	43,962	49,420	47,541	47,541	51,542
	2,023	7,199	4,500	4,500	4,600
Support Services Fund Vehicle Acquisition Fund Wireless Communication Services Fund	74,560	86,707	99,727	100,799	105,981
	5,697	6,033	4,512	4,512	14,920
	9,334	10,216	14,758	14,988	15,625
Workers' Compensation Fund	12,138	12,786	13,757	14,145	16,224
TOTAL INTERNAL SERVICE FUNDS	374,318	417,254	460,915	477,177	523,385
SPECIAL REVENUE FUNDS Austin Cable Access Fund	1,293	1,060	3,349	3,350	2,042
Business Retention and Enhancement Fund Child Safety Fund City Hall Fund	15	0	1,598	1,848	1,000
	1,720	1,944	2,028	2,028	2,159
	530	535	2,224	2,245	1,966
Cultural Arts Fund	5,189	6,608	7,353	7,831	9,460
Economic Development Fund	0	0	11,958	13,234	14,009
Economic Incentives Reserve Fund Environmental Remediation Fund Hotel/Motel Occupancy Tax Fund	8,093	9,555	17,380	17,587	14,736
	1,138	2,247	1,330	1,394	1,289
	51,473	61,749	66,023	59,925	68,666
HUD Section 108 Family Business Loan Program Fund	3,000	15	1,657	100	4,219

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	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
-	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
SPECIAL REVENUE FUNDS Continued					
IH-35 Parking Program Fund	137	349	264	264	567
Long Center Capital Improvements Fund	0	0	0	0	300
Mueller Tax Increment Financing Fund	1,861	2,261	2,507	2,597	2,853
Municipal Court Building Security Fund	377	322	378	399	399
Municipal Court Juvenile Case Manager Fund	404	452	672	757	813
Municipal Court Technology Fund	517	571	542	678	620
Municipal Court Traffic Safety Fund	519	659	742	1,665	1,665
Music Loan Program Fund	273	21	2	10	0
Music Venue Assistance Program Fund	39	0	127	210	250
Neighborhood Housing & Community Development Fund	3,009	3,365	3,748	3,766	5,314
Neighborhood Housing - Housing Trust Fund	530	1,171	897	1,076	1,495
Neighborhood Housing - Univer. Neigh. District (UNO)	0	0	0	628	695
One Texas Center Fund	1,556	1,608	1,940	1,940	1,641
Performance Contracting Fund	5,000	0	0	0	0
Police Federal Dept. of Justice Asset Forfeiture Fund	509	205	1,710	1,908	689
Police Federal Dept. of Treasury Asset Forfeiture Fund	230	232	330	714	1,034
Police State Contraband Asset Forfeiture Fund	157	166	261	433	787
Police State Gambling Asset Forfeiture Fund	36	96	130	442	495
Rutherford Lane Facility Fund	3,230	3,297	3,402	3,402	3,532
Seaholm Tax Increment Financing Fund	0	0	0	0	0
Second Street Tax Increment Financing Fund	82	154	180	180	180
Sustainability Fund	6,713	5,558	5,563	5,712	0
Tourism and Promotion Fund	8,036	9,586	11,033	11,033	12,411
Town Lake Park Vehicle Rental Tax Fund	7,163	8,347	8,363	7,965	8,698
Waller Creek Tunnel Reserve Fund	1,254	1,668	6,849	6,893	7,714
Waller Creek Tunnel Tax Increment Financing Fund	0	0	6,697	6,723	2,104
Wildland Conservation Fund	22	8	326	335	438
TOTAL SPECIAL REVENUE FUNDS	114,104	123,808	171,564	169,270	174,238
DEBT RETIREMENT FUNDS					
Airport Revenue Bond Redemption Fund	4,475	10,761	2,852	3,479	24,043
Airport Variable Rate Bond Debt Service Fund	54,224	18,743	27,805	28,341	26,028
Combined Utility Revenue Bond Redemption Fund	346,898	363,745	346,812	350,369	328,950
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund		16,575	16,360	16,807	15,521
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	2,330	3,032	3,037	3,037	3,038
General Obligation Debt Service Fund	135,531	135,509	140,910	141,224	148,555
HUD Section 108 Loan Debt Service Fund	1,020	987	1,026	1,106	1,162
TOTAL DEBT RETIREMENT FUNDS	561,440	549,352	538,802	544,362	547,298
TOTAL BEBT RETIREMENT FONDS  TOTAL REQUIREMENTS	3,940,379	4,109,692	4,362,588	4,363,813	4,672,272
<u>-</u>	, ,				
LESS: INTER-FUND TRANSFERS	(1,058,186)	(1,077,519)	(1,160,825)	(1,089,243)	(1,178,299)
NET TOTAL REQUIREMENTS	2,882,193	3,032,173	3,201,763	3,274,570	3,493,973

Note: Requirements do not include residual equity transfers or required reserves.

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN AND OT SOURCES OVER EXPENDITURES AND TRANSFERS OUT	HER				
GENERAL FUND	0	0	0	(65)	0
RESERVES FUNDS (GENERAL & ENTERPRISE) General Fund Budget Stabilization Reserve Fund General Fund Contingency Reserve Fund	3,769 334	13,980 0	18,671 287	(14,972) 287	(32,335)
General Fund Emergency Reserve Fund	0	0	0	0	0
General Fund One-Time Expenditure Fund	0	14	0	0	(14)
General Fund Property Tax Reserve Fund	0	0	0	0	0
Airport Capital Fund Austin Energy Strategic Reserve Fund	(20,279) (24,313)	8,493 (9,064)	21,676 0	13,327 0	(8,692) 44,000
Austin Water Revenue Stability Reserve Fund	(24,313)	5,517	5,842	8,052	7,317
Convention Center Marketing and Promotion Fund	(9)	11	(47)	(101)	(329)
Convention Center Repair and Replacement Fund	(52)	205	(109)	(190)	(447)
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	(40,551)	19,155	46,320	6,403	9,902
ENTERPRISE FUNDS					
Airport Operating Fund	0	0	0	0	0
Austin Code Fund	0	1,506	308	(1,077)	(1,809)
Austin Energy Fund	(15,011)	86,298	38,954	32,580	(9,506) (1,529)
Austin Resource Recovery Fund Convention Center Operating Fund	(3,162) (1,765)	(8,286) 3,097	(8,120) 7,390	(8,344) (1,293)	(9,387)
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	266	2,221	3,883	1,959	(6,370)
Conv. Cntr. Palmer Events Center Garage Fund	0	0	0	0	0
Conv. Cntr. Palmer Events Center Operating Fund Conv. Cntr. Palmer Events Center Revenue Fund	1,191 0	(241) 0	2,589 0	712 0	(3,319) 0
Drainage Utility Fund	(905)	(1,397)	342	(1,724)	(3,201)
Golf Fund	50	(179)	203	303	230
Golf Surcharge Fund	(67)	(98)	(14)	(14)	(14)
Mobility Fund Parking Management Fund	0 1,804	(21)	0 (415)	0 (1,218)	(2,322) (2,050)
Transportation Fund	557	(31) (6)	(7,450)	(8,888)	(465)
Reclaimed Water Utility Operating Fund	352	2,030	(1,062)	(546)	(1,102)
Wastewater Utility Operating Fund	(7,307)	17,811	(11,984)	(2,167)	9,937
Water Utility Operating Fund	8,141	(34,583)	(1,228)	8,866	23,385
TOTAL ENTERPRISE FUNDS	(15,855)	68,144	23,398	19,150	(7,521)
INTERNAL SERVICE FUNDS Capital Projects Management Fund	(191)	(356)	783	233	(301)
Combined Transp. Emerg. & Comm. Center Fund	(679)	(194)	765 76	72	95
Communications & Technology Management Fund	(1,241)	1,205	4	(950)	(2,697)
Employee Benefits Fund	16,781	4,340	(5,566)	(25,285)	(24,482)
Fleet Services Fund Liability Reserve Fund	1,930 1,723	662 (1,746)	(133) (498)	(433) (498)	(172) (601)
Support Services Fund	(1,982)	2,001	(1,408)	(2,329)	(4,820)
Vehicle Acquisition Fund	(903)	380	48	0	0
Wireless Communication Services Fund	1,302	(848)	(116)	(615)	29
Workers' Compensation Fund TOTAL INTERNAL SERVICE FUNDS	(1,931) 14,808	(727) 4,716	714 (6,096)	326 (29,479)	(307)
	14,000	4,710	(0,090)	(29,479)	(33,230)
SPECIAL REVENUE FUNDS Austin Cable Access Fund	730	1,355	(995)	(996)	312
Business Retention and Enhancement Fund	439	549	(1,108)	(1,822)	(913)
Child Safety Fund	5	(244)	(251)	(251)	(21)
City Hall Fund	470	664	(880)	(839)	(358)
Cultural Arts Fund	772 0	354 0	352 1,523	(823) 247	(1,447)
Economic Development Fund Economic Incentives Reserve Fund	4,603	4,105	(2,508)	(2,714)	(1,508) (621)
Environmental Remediation Fund	282	34	339	276	(969)
Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
HUD Section 108 Family Business Loan Program Fund	0	(15)	77	0	203

_	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
SPECIAL REVENUE FUNDS Continued					
IH-35 Parking Program Fund	218	11	93	92	(209)
Long Center Capital Improvements Fund	0	0	0	0	0
Mueller Tax Increment Financing Fund	0	0	0	0	0
Municipal Court Building Security Fund	(47)	60	(21)	(46)	(41)
Municipal Court Juvenile Case Manager Fund	32	56	(86)	(287)	(227)
Municipal Court Technology Fund	(75)	(61)	(63)	(206)	(141)
Municipal Court Traffic Safety Fund	73	(73)	(0)	) O	, O
Music Loan Program Fund	(272)	(20)	(1)	(10)	(0)
Music Venue Assistance Program Fund	(39)	100	(21)	(110)	(107)
Neighborhood Housing & Community Development Fund	(16)	935	(1,182)	(12)	0
Neighborhood Housing - Housing Trust Fund	(161)	(565)	(121)	(301)	(653)
Neighborhood Housing - Univer. Neigh. District (UNO)	66	381	0	(628)	(695)
One Texas Center Fund	330	133	(241)	(216)	121
Performance Contracting Fund	(5,000)	2,248	2,752	3,716	0
Police Federal Dept. of Justice Asset Forfeiture Fund	(77)	0	(1,514)	(1,908)	(689)
Police Federal Dept. of Treasury Asset Forfeiture Fund	144	(86)	6	(714)	(1,034)
Police State Contraband Asset Forfeiture Fund	77	(13)	171	(433)	(787)
Police State Gambling Asset Forfeiture Fund	(33)	(57)	(99)	(442)	(495)
Rutherford Lane Facility Fund	(27)	(25)	254	254	254
Seaholm Tax Increment Financing Fund	0	0	92	94	398
Second Street Tax Increment Financing Fund	19	(53)	(80)	(80)	(80)
Sustainability Fund	(186)	(28)	(327)	(145)	0
Tourism and Promotion Fund	317	149	(266)	(1,250)	(1,217)
Town Lake Park Vehicle Rental Tax Fund	0	0	0	0	0
Waller Creek Tunnel Reserve Fund	374	1,664	3,033	2,569	(2,430)
Waller Creek Tunnel Tax Increment Financing Fund	1,276	1,586	(4,767)	(4,767)	0
Wildland Conservation Fund	162	189	2	(132)	(185)
TOTAL SPECIAL REVENUE FUNDS	4,453	13,332	(5,836)	(11,884)	(13,539)
DEBT RETIREMENT FUNDS					
Airport Revenue Bond Redemption Fund	5,696	(7,015)	(192)	4	9,253
Airport Variable Rate Bond Debt Service Fund	(5,908)	8,064	(144)	636	625
Combined Utility Revenue Bond Redemption Fund	6,006	(29,017)	(5,786)	(7,706)	3,450
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund	(203)	137	(284)	237	493
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	`546 <sup>°</sup>	30	34	35	39
General Obligation Debt Service Fund	(2,093)	(65)	(370)	(1,362)	247
HUD Section 108 Loan Debt Service Fund	0	0	0	0	0
TOTAL DEBT RETIREMENT FUNDS	4,045	(27,865)	(6,741)	(8,156)	14,106
TOTAL EXCESS (DEFICIENCY) OF APPROPRIATED	·			,	
FUNDS OVER EXPENDITURES	(33,100)	77,481	51,045	(24,032)	(30,308)

	2011-12	2012-13	2013-14	2013-14	2014-15
	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
ENDING BALANCES AND RESERVES					
GENERAL FUND	0	0	0	(65)	0
RESERVES FUNDS (GENERAL & ENTERPRISE)				` ` `	
General Fund Budget Stabilization Reserve Fund	64,365	78,345	97,016	49,291	64,680
General Fund Contingency Reserve Fund	6,505	6,505	6,793	6,793	7,194
General Fund Emergency Reserve Fund General Fund One-Time Expenditure Fund	40,000 0	40,000 14	40,000 14	40,000 0	40,000 0
General Fund Property Tax Reserve Fund	4,500	4,500	4,500	4,500	4,500
Airport Capital Fund	47,644	56,137	77,813	77,558	69,122
Austin Energy Strategic Reserve Fund	113,017	103,953	103,953	102,117	147,953
Austin Water Revenue Stability Reserve Fund	0	5,517	11,359	13,568	18,675
Convention Center Marketing and Promotion Fund Convention Center Repair and Replacement Fund	466 351	476 556	429 447	100 0	100 0
TOTAL RESERVES FUNDS (GENERAL & ENTERPRISE)	276,849	296,003	342,323	293,927	352,225
ENTERPRISE FUNDS			· · · · · · · · · · · · · · · · · · ·		,
Airport Operating Fund	0	0	0	0	0
Austin Code Fund	0	1,506	1,814	81	5
Austin Energy Fund	128,466	214,764	253,719	227,638	244,213
Austin Resource Recovery Fund Convention Center Operating Fund	21,094 18,498	12,809 21,596	4,689 28,985	5,793 18,718	3,160 19,599
Convention Center Operating Fund  Convention Center Tax Fund	18,438	21,330	20,363	0	19,599
Convention Center Venue Project Fund	266	2,487	6,370	3,695	0
Conv. Cntr. Palmer Events Center Garage Fund	0	0	0	0	0
Conv. Cntr. Palmer Events Center Operating Fund Conv. Cntr. Palmer Events Center Revenue Fund	9,629 0	9,388 0	11,977 0	8,833	8,658
Drainage Utility Fund	8,414	7,017	7,359	0 4,469	0 4,158
Golf Fund	(386)	(565)	(362)	(262)	(132)
Golf Surcharge Fund	253	155	141	141	128
Mobility Fund	0	2.012	0	1.054	1,102 448
Parking Management Fund Transportation Fund	2,944 12,878	2,913 12,872	2,498 5,422	1,054 (93)	1,533
Reclaimed Water Utility Operating Fund	352	2,382	1,320	(1,010)	218
Wastewater Utility Operating Fund	22,113	39,924	27,940	26,269	37,877
Water Utility Operating Fund	50,464	15,881	14,652	32,854	38,037
TOTAL ENTERPRISE FUNDS	274,984	343,128	366,526	328,181	359,005
INTERNAL SERVICE FUNDS Capital Projects Management Fund	910	554	1,338	1,679	1,037
Combined Transp. Emerg. & Comm. Center Fund	294	100	1,338	72	271
Communications & Technology Management Fund	1,517	2,722	2,726	243	29
Employee Benefits Fund	39,558	43,897	38,331	9,934	13,849
Fleet Services Fund Liability Reserve Fund	2,895 6,871	3,558 5,125	3,425	4,086	3,253
Support Services Fund	4,228	6,228	4,627 4,820	5,685 0	4,026 0
Vehicle Acquisition Fund	171	551	599	206	599
Wireless Communication Services Fund	1,780	932	815	(10)	844
Workers' Compensation Fund	320	(407)	307 57,164	0	0
TOTAL INTERNAL SERVICE FUNDS	58,544	63,260	57,104	21,894	23,908
SPECIAL REVENUE FUNDS Austin Cable Access Fund	1,327	2,682	1,687	426	1,999
Business Retention and Enhancement Fund	1,665	2,082	1,106	0	1,999
Child Safety Fund	580	336	85	83	64
City Hall Fund	672	1,336	456	157	97
Cultural Arts Fund Economic Development Fund	1,943 0	2,297 0	2,649 1,523	1,255 247	1,202 15
Economic Incentives Reserve Fund	17,768	21,872	19,365	18,017	18,744
Environmental Remediation Fund	596	630	969	686	0
Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
HUD Section 108 Family Business Loan Program Fund	0	(15)	61	0	264

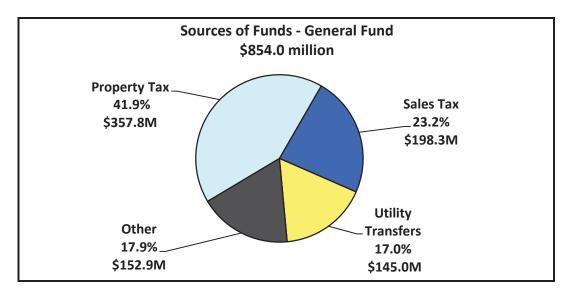
	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
SPECIAL REVENUE FUNDS Continued					
IH-35 Parking Program Fund	371	382	475	476	266
Long Center Capital Improvements Fund	0	0	0	0	0
Mueller Tax Increment Financing Fund	0	1	1	0	1
Municipal Court Building Security Fund	14	74	53	40	12
Municipal Court Juvenile Case Manager Fund	2,057	2,113	2,027	1,753	1,800
Municipal Court Technology Fund	796	735	672	500	531
Municipal Court Traffic Safety Fund	73	0	0	0	0
Music Loan Program Fund	22	2	1	3	1
Music Venue Assistance Program Fund	186	286	265	116	159
Neighborhood Housing & Community Development Fund	247	1,182	0	19	0
Neighborhood Housing - Housing Trust Fund	1,339	774	653	0	0
Neighborhood Housing - Univer. Neigh. District (UNO)	314	694	695	0	0
One Texas Center Fund	(66)	67	(174)	(204)	(52)
Performance Contracting Fund	(5,000)	(2,752)	0	(70)	0
Police Federal Dept. of Justice Asset Forfeiture Fund	2,203	2,203	689	0	0
Police Federal Dept. of Treasury Asset Forfeiture Fund	1,113	1,028	1,034	0	0
Police State Contraband Asset Forfeiture Fund	629	616	787	0	0
Police State Gambling Asset Forfeiture Fund	651	594	495	0	0
Rutherford Lane Facility Fund	(1,003)	(1,028)	(774)	(928)	(520)
Seaholm Tax Increment Financing Fund	0	0	92	94	491
Second Street Tax Increment Financing Fund	397	344	264	238	184
Sustainability Fund	356	327	0	149	0
Tourism and Promotion Fund	1,335	1,484	1,217	0	0
Town Lake Park Vehicle Rental Tax Fund	0	0	0	0	0
Waller Creek Tunnel Reserve Fund	5,510	7,174	10,208	8,368	7,777
Waller Creek Tunnel Tax Increment Financing Fund	3,181	4,767	0	0	0
Wildland Conservation Fund	1,076	1,265	1,266	1,048	1,081
TOTAL SPECIAL REVENUE FUNDS	40,352	53,683	47,847	32,472	34,308
DEBT RETIREMENT FUNDS	<u> </u>	<u> </u>	·		
Airport Revenue Bond Redemption Fund	8,451	1,437	1,245	1,440	10,498
Airport Variable Rate Bond Debt Service Fund	6,095	14,160	14,016	15,049	14,641
Combined Utility Revenue Bond Redemption Fund	181,574	152,557	146,772	148,086	150,221
Conv. Cntr. Hotel Occupancy Tax Rev. Bond Redemption Fund	8,501	8,638	8,354	9,232	8,847
Conv. Cntr. Town Lake Park Venue Proj. Bond Redemp. Fund	1,421	1,451	1,485	1,486	1,524
General Obligation Debt Service Fund	15,590	15,688	15,323	14,122	15,570
HUD Section 108 Loan Debt Service Fund	13,330	0	15,525	0	
TOTAL DEBT RETIREMENT FUNDS	221,632	193,931	187,195	189,415	201,301
TOTAL ENDING BALANCES	872,360	950,005	1,001,055	865,825	970,747
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The General Fund is the general operating fund for the City of Austin. It includes nine departments that provide programs, activities, and services directly to the citizens of Austin, as well as to surrounding communities. These departments include Emergency Medical Services, Fire, Health & Human Services, Animal Services, Library, Municipal Court, Parks & Recreation, Planning & Development Review, and Police.

#### **Overview: General Fund Revenue**

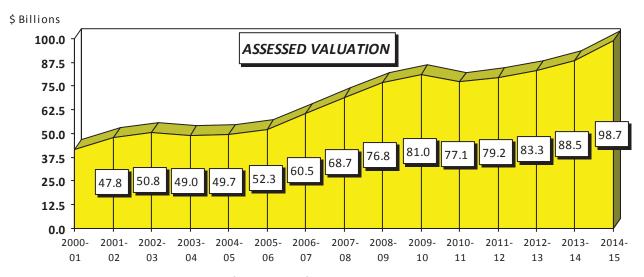
The FY 2014-15 Budget for the General Fund totals \$854 million, the revenue for which is generated through property and sales taxes, fees, fines, permits, licenses, charges for services, and interest income. In FY 2014-15, revenue is increasing \$54.1 million from the FY 2013-14 Amended Budget, primarily resulting from an 11.6% increase in property valuations and projected growth in sales tax revenue. The graph below displays the total amount of budgeted revenue attributable to each category as well as each category's relative share of total budgeted General Fund revenue in FY 2014-15.



**Property Tax Revenue.** The City's General Fund receives 41.9% of its total revenue, \$357.8 million, from property taxes, its largest and most stable source of revenue. The property tax rate is established annually during the City's budget process; this Budget sets the overall tax rate at 48.09 cents per \$100 of assessed property valuation, more than two-cent decrease from the fiscal year 2013-14 tax rate of 50.27 cents.

The property tax rate of 48.09 cents consists of two parts, the operating rate and the debt service rate. For FY 2014-15, the proposed operating rate is 36.91 cents per \$100 of assessed valuation, revenue from which will be collected and deposited into the City's General Fund to pay for the ongoing costs of City services and for maintenance expenses. The remaining 11.18 cents is the debt rate, revenue from which will be deposited into the Debt Service Fund to make payments related to general obligation bonds. General obligation bonds provide funds for infrastructure projects such as building new police and fire stations and libraries and purchasing or improving parks.

The median residential home value in Austin for FY 2014-15 is \$202,254, which yields an annual property tax bill of \$973. This represents an increase of \$41 over FY 2013-14, when the median home value of \$185,133 yielded a property tax bill of \$931.



The approved tax rate is based on the certified tax rolls from the Travis Central Appraisal District, the Williamson Central Appraisal District, and the Hays Central Appraisal District. The Budget reflects an assessed valuation of \$98.7 billion, which represents an increase of 11.6% over last year's valuation. New construction is valued at \$1.7 billion and is primarily driven by residential, multi-family, and commercial properties being added to Austin's tax roll. Looking ahead, City financial staff expect the robust recent growth in property value to continue, if at a more moderate pace. More specifically, total assessed valuation in Austin is currently projected to rise by 6.9% in fiscal year 2015-16 and by 5.1% in fiscal year 2016-17, before leveling off to a 5% annual growth rate in the two subsequent fiscal years.

Total property tax valuation is classified by appraisal districts into five property types: single family, multi-family, commercial, personal property, and land. Single family consists of residential homes and condominiums. Multi-family contains residential multi-unit apartments, as well as duplex, tri-plex and four-plex housing. The commercial category is comprised of commercial and industrial property, while personal property tracks tangible, moveable property used for business purposes. Finally, land consists of property acreage and vacant lots. The following chart describes the FY 2014-15 certified valuation of each property type and the corresponding change in value from the previous year.

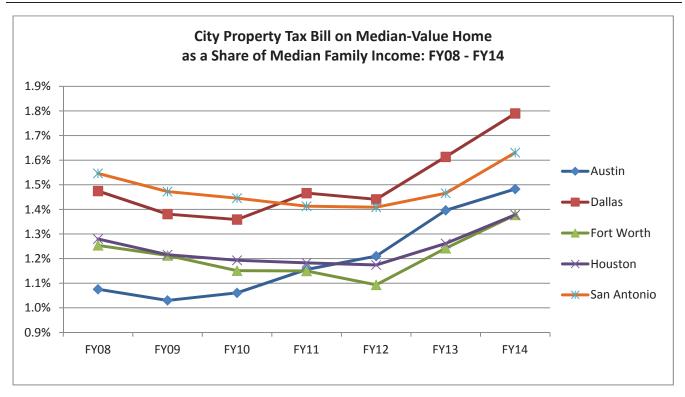
PROPERTY TYPE	VALUATION	SHARE	CHANGE	% CHANGE
SINGLE FAMILY	47,675,285,212	48.3%	4,412,923,144	10.2%
MULTI FAMILY	15,190,841,705	15.4%	2,561,842,969	20.3%
LAND	1,600,847,836	1.6%	57,533,154	3.7%
COMMERCIAL	24,521,122,326	24.8%	2,746,397,424	12.6%
PERSONAL PROPERTY	9,744,775,248	9.9%	464,774,175	5.0%
TOTAL	98,732,872,327		10,243,470,866	11.6%

#### **Historical Property Tax Rates\***

Fiscal Year	Operating	Debt	Total
1994	0.3462	0.2763	0.6225
1995	0.3132	0.2493	0.5625
1996	0.3177	0.2269	0.5446
1997	0.3177	0.2134	0.5251
1998	0.3304	0.2097	0.5401
1999	0.3265	0.1877	0.5142
2000	0.3222	0.1812	0.5034
2001	0.3011	0.1652	0.4663
2002	0.3041	0.1556	0.4597
2003	0.2969	0.1628	0.4597
2004	0.3236	0.1692	0.4928
2005	0.2747	0.1683	0.4430
2006	0.2841	0.1589	0.4430
2007	0.2760	0.1366	0.4126
2008	0.2730	0.1304	0.4034
2009	0.2749	0.1263	0.4012
2010	0.2950	0.1259	0.4209
2011	0.3262	0.1309	0.4571
2012	0.3551	0.1260	0.4811
2013	0.3821	0.1208	0.5029
2014	0.3856	0.1171	0.5027
2015	0.3691	0.1118	0.4809

<sup>\*</sup>Property tax rates per \$100 of taxable value.

At 0.4809, the approved tax rate is 4.4% above the effective tax rate—the rate that allows the same level of revenue to be collected as in the prior year on properties taxed in both years. However, revenue realized from the effective tax rate is typically not sufficient to maintain a balanced budget in an environment of increasing cost drivers, such as increased demand for services that accompanies population growth, employee bargaining agreements, and health insurance and pension costs. The community has consistently provided feedback encouraging the City not to cut back on services. As in prior years, we weighed this feedback, along with the need to ensure the City's sustainable future financial health, carefully in crafting the FY 2014-15 Budget.



Net of homestead exemptions. Median home sales price data from Texas A&M Real Estate Center. Median family income data from U.S. Department of Housing and Urban Development.

The City of Austin is setting the standard by providing outstanding customer service, livability, and value received for taxes and fees paid. One way to measure this value is by calculating the percentage of median family income a resident who owns a median-value home pays in property taxes and comparing it to other major cities in Texas. With the lowest tax rate and the highest median family income, Austin ranks very competitively with its peers in Texas when it comes to the value received for a resident's tax dollar, even before factoring in the quality of the City of Austin's services, which consistently rank above national norms.

#### **Property Tax Summary**

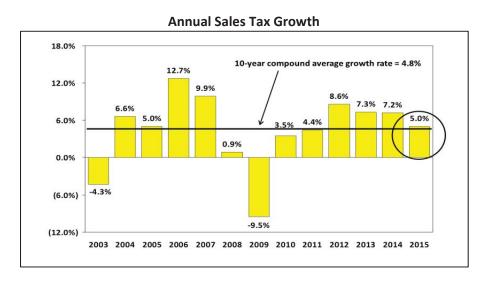
Fiscal Year	Current Collections		% of Levy		Delinquent Collections		Total Collections
2004	237,285,878	-	98.3%	•	3,250,412		240,536,290
2004	218,045,864		99.0%		2,647,805		220,693,669
2006	230,981,890		99.6%		3,572,629		234,554,519
2007	249,137,327		99.8%		2,520,647		251,657,974
2007	275,112,436		99.2%		2,774,308		277,886,744
2009	306,705,757		99.6%		3,174,098		309,879,855
2010	337,354,157		99.0%		3,155,324		340,509,481
2010	351,742,824		99.1%		3,267,094		355,009,918
2011	378,721,688		99.4%		2,478,964		381,200,652
2012	415,311,666		99.1%		2,904,995		418,216,661
2013	442,722,329	(1)	99.5%	(1)	2,881,704	(1)	445,604,033
2015	470,764,824	(1)	99.1%	(1)	2,726,010	(1)	473,490,834
2015	470,704,024		33.170		2,720,010		473,430,034
Fiscal	Assessed				Delinquent	(2)	
Year	Valuations		Tax Levy	_	Taxes Due		Percent
2004	48,964,275,008		241,295,947		390,851		0.2%
2005	49,702,906,522		220,183,876		338,115		0.2%
2006	52,349,642,297		231,908,915		454,236		0.2%
2007	60,512,328,889		249,673,869		448,473		0.2%
2008	68,736,790,926		277,284,215		516,988		0.2%
2009	76,752,007,737		307,929,055		709,785		0.2%
2010	80,960,540,976		340,762,917		835,752		0.2%
2011	77,619,349,384		354,798,046		1,009,309		0.3%
2012	79,219,780,879		381,126,366		1,218,239		0.3%
2013	83,294,536,493		420,316,412		1,695,204		0.4%
2014	88,489,401,461	(3)	444,836,221	(1)	6,084,862		1.4%
2015	98,732,872,327	(4)	474,806,383	(1)			
Totals 200	<i>1</i> -201 <i>1</i>				13,701,814		
	1948-2 nquent Taxes	003			4,509,052		
Total Delin	•	505			18,210,867		
Total Delli	iqueiit				10,210,007		

- 1) Estimated Amount.
- 2) As of May 31, 2014.
- 3) Taxable Assessed Value Certification 2013.
- 4) Taxable property valuation for the 2014 certification.

Late or Unpaid Property Taxes. Each year, the property tax payment due date is January 31. All taxes paid after this date are subject to delinquent penalty and interest charges. Delinquent tax bills are assessed a 6% penalty with additional penalties accruing each month until July, when the total penalty reaches 12%. Interest accrues at 1% a month until the taxes are paid. Property taxes remain due for each tax year they are billed until they are paid. Delinquent taxes are remitted to the City when payment is received by the tax collector. The FY 2014-15 Budget for delinquent taxes is \$1.0 million and for penalty and interest due, \$0.9 million.

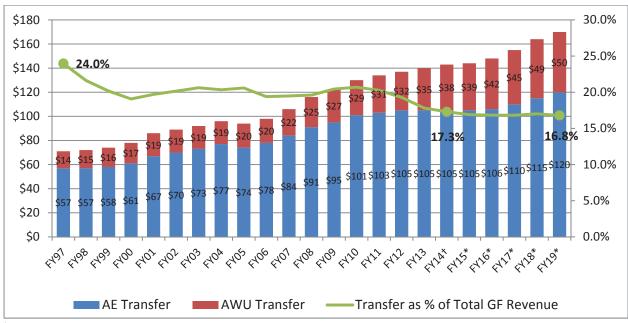
**Sales Tax Revenue.** Sales tax is levied on the sale, lease, or rental of all taxable goods and services within the Austin city limits. Certain foods and drugs as well as governmental purchases are exempted from the sales tax. Sales tax is collected by businesses at the time of the sale and paid periodically to the Texas Comptroller of Public Accounts. The Comptroller then remits the portion due to the locality where the business is located. In the city of Austin, the State collects 8½ cents for every dollar spent on retail sales. Of this amount, the State keeps 6½ cents, 1 cent is paid to the City and 1 cent is paid to the Capital Metropolitan Transportation Authority.

Sales tax collections are volatile since they are directly related to the well-being of the local economy. The chart below tracks the growth in Austin's sales tax collections over the past decade. The years of negative growth correspond to economic contractions in fiscal years 2002-03 and 2008-09.



In FY 2009-10, as the local economy strengthened, sales tax collections recovered. The resulting uptrend has persisted through FY 2013-14, but is projected to ease slightly in FY 2014-15. Given that economic growth is cyclical, prudent sales tax projections require thoughtfulness and restraint. What is known is that sales tax revenue will drop again; what is unknown is when. From the perspective of sound fiscal management, it is far more important to ensure that ongoing services and costs are not added to the Budget on the basis of a cyclical peak in a variable revenue source than it is to attempt to predict the exact rate of growth in sales tax payments in any given fiscal year: projections for sales tax revenue must remain cautious. Accordingly, sales tax revenue is budgeted at \$198.3 million in FY 2014-15, which represents projected growth of 5%, or \$9.4 million, over estimated FY 2013-14 collections. The ten-year compound annual growth rate of City sales tax revenue is 3.6%, while sales tax growth in FY 2013-14 is estimated at 7.2%. The FY 2014-15 projected growth rate of 5% is informed by both of these data points, as well as by regional economic forecasts from TXP, and conditioned by financial staff's keen awareness of the asymmetrical consequences of actual growth failing to align with projections. Similar prudence conditions current forecasts for the longer term growth of City sales tax receipts.

**Utility Transfers.** The City of Austin owns both its electric and water utilities and transfers from these utilities to the General Fund reflect expenses—such as property taxes, franchise fees, and owners' return on equity—that private utilities would otherwise have to incur. The transfer policy was revisited by Council in fiscal year 2012-13 at which time rates were set at 12% of average gross non-fuel revenue for Austin Energy (AE), with a minimum transfer of \$105 million, and at 8.2% of average gross revenue for the Austin Water Utility. In accordance with these average revenue calculations, the transfers for FY 2014-15 are calculated based on a rolling average of actual revenue from fiscal years 2011-12 and 2012-13 and estimated revenue in FY 2013-14. Bond ratings agency have taken a favorable view of the City's transfer policy with respect to both its methodology and to the fact that as General Fund revenue has increased over time, the relative amount of the transfer has remained relatively constant. The chart on the following page displays the combined utility transfer as a percentage of total General Fund revenue.



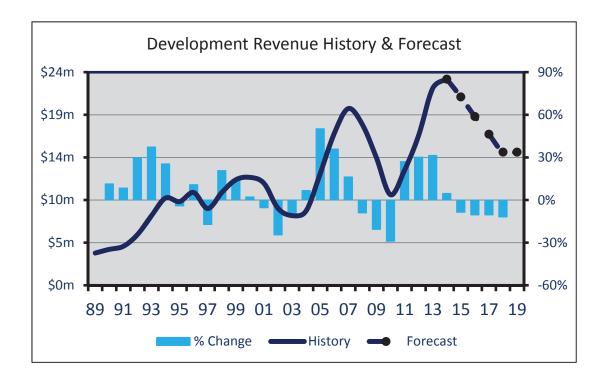
†Estimated. \*Projected.

The transfer from the electric utility remains at its minimum level of \$105 million in FY 2014-15, although it is projected to begin rising in FY 2015-16 and to reach \$120 million by FY 2018-19. The transfer from the Austin Water Utility is budgeted to increase by \$0.9 million to \$38.8 million and robust growth of 6.4% is expected over the subsequent four fiscal years. Total transfers from these two utilities equal \$143.8 million in FY 2014-15.

**Franchise Fees.** Franchise fees are assessments charged for a company's use of the City's rights-of-way. Three major franchises exist in Austin: telecommunications, gas, and cable. Revenue attributable to these fees generally increases on an annual basis as it is tied to growth in franchise holders' revenue and customer base. In FY 2014-15, the City projects an increase of \$3.4 million over the amount budgeted in the prior year, for total franchise revenue of \$36.6 million. Franchise fee revenue is forecasted to remain essentially flat over the medium term, as increased revenue from gas franchises is not expected to overcome persistent weakness in the landline telecommunications sector.

**Building and Development Fees.** Building and development revenue comes from a variety of fees and charges for permits and applications, the largest subcategories being single- and multi-family residential development and commercial development. This revenue category is as strongly tied to the health of the local economy as is sales tax revenue, and it is even more volatile. As recently as FY 2009-10, building and development revenue dropped nearly 30% in a single year, a \$4.2 million decrease. City financial staff work closely with the Planning and Development Review Department to monitor applications for permits and other leading indicators of demand in order to remain highly sensitive to signs of a downturn.

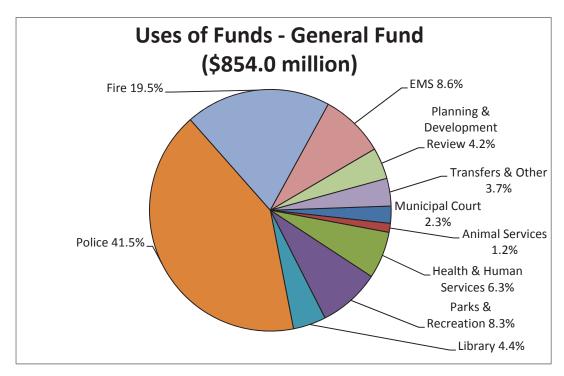
The number of building permits issued by the City has declined slightly in FY 2013-14 versus the prior year. Development revenue has increased nevertheless, driven by strength in applications for new land development, an increased number of inspections performed, and fee increases. Financial staff anticipate that a shrinking pool of available homes and a continued influx of new residents will continue to drive strong demand for residential and commercial development. The elevated number of land development applications presages future construction activity and suggest that the present dip in permitting is a function of a shrinking supply of buildable lots rather than exhaustion in the development sector. Accordingly, FY 2014-15 budgeted revenue for development is \$21.4 million, an increase of \$2.2 million above the FY 2013-14 Budget. Nevertheless, the same respect for the cyclical nature of trends and the awareness of disproportionate downside risk that informs sales tax projections also drive the medium-term forecast for building and development revenues. Current projections show permitting activity beginning to drop in FY 2015-16, with revenue falling to \$15 million by FY 2018-19. The chart on the following page illustrates the City's historical and projected levels of development revenue.



**Other Revenue**. Remaining revenue from fines, charges, interest and other sources is budgeted at \$94.9 million, an increase of \$10.5 million from the FY 2013-14 Budget primarily attributable to Health food inspections and Police alarm permits; to a change in the City's allocation of mixed beverage tax revenue; and to anticipated reimbursements from the federal government to the EMS department for the cost of providing care to uninsured patients.

#### **Overview: General Fund Requirements**

Total requirements for the General Fund in the FY 2014-15 Budget are \$854.0 million, which is \$54.0 million, or 6.7%, higher than the FY 2013-14 Amended Budget. General Fund departments' operating expenditures total \$822.6 million, representing 96.3% of the total General Fund budget.



As shown in the chart, public safety functions—the City's police, fire, and emergency medical services—account for 70% of the General Fund, or \$595.0 million. The remaining six departments account for 26% of the General Fund's budget. Public health expenditures, which include environmental health, animal services, family health services and funding to local agencies to provide social services, is budgeted at \$64.2 million in FY 2014-15. The public recreation and culture category is comprised of the Library and Parks and Recreation Departments with respective budgets of \$37.2 million and \$70.9 million. The Planning and Development Review Department, with a budget of \$35.6 million, is tasked with guiding the City's growth and development, first through a planning process in anticipation of growth, and secondly through oversight of development as it occurs.

The Transfers and Others Requirements category accounts for 4% of the total General Fund requirements. This \$31.5 million covers economic development activities including incentive payments and transfers to the Economic Development Department; the purchase of capital items; affordable housing programs through transfers to the Housing Trust Fund and Neighborhood Housing; and a transfer to the Austin Water Utility to cover management expenses for the Balcones Canyonlands Nature Preserve.

#### **Citywide Shared Costs**

Comparisons with prior year allocations are complicated this year due to a change in the accounting of various internal service fund transfers. To provide a more complete picture of the true costs for each department and to bring the City of Austin in line with budgeting practices of other municipalities, starting in FY 2014-15 these allocations are reflected in each department to show their share of the various costs. In prior budgets these costs were captured at the fund level. While this one-time accounting change will enhance the City's overall efforts toward complete transparency, in the short-run it will

make comparison to prior years more difficult. Together these transfers total \$102.7 million, an increase of \$6.9 million, or 7.2%, over FY 2013-14.

The largest factor contributing to the growth in internal services fund transfers is the rising information technology costs. Specifically, the General Fund's contribution to the Communications and Technology Management (CTM) Department in FY 2014-15 is increasing by \$6.6 million, or 16%. This substantial growth is predominately driven by increasing support of the public safety departments. The ever-increasing dependency on technology to assist departments in maintaining a safe city requires greater financial commitments. The equipment, such as mobile data computers, portable radios, in-vehicle digital video systems, security cameras at hot spots, and eCitation devices, need to be replaced regularly. The systems behind the technology also require regular maintenance and upgrade, whether it is the 911 call center phone system, the data centers that support public safety, the emergency notification system or the regional radio system. Cost increases are also evident in the rising data storage needs, predominately driven by the switch to digital vehicular video devices and reliance on other video-intensive tools. In addition, new officers require patrol vehicles (one vehicle for every 2 new officers) equipped with advanced communications, safety, and video equipment along with the energy systems to support those devices.

There are a number of other services which are provided by one or more departments that are shared Citywide. As part of budget development, the method for distributing the costs of those shared services to benefiting departments is reviewed and adjustments made when necessary. This process ensures that over time, costs are equitably shared among City departments. Last year's evaluation resulted in the modification of two of those cost allocation models. In FY 2013-14, the Economic Development Department was moved out of Austin Energy and into the Economic Development Fund with the costs for the department shared by Austin Energy (AE), Austin Water Utility (AWU), Austin Resource Recovery (ARR) and the General Fund. For FY 2014-15—year two of the 4-year implementation plan—the General Fund's contribution is increasing by \$818,000. Likewise, this year is the second year of a phased-in approach to transition the allocation for the 311 Call Center onto a service ticket basis. In FY 2014-15, the General Fund will contribute \$731,000 more to Austin Energy for the 311 Call Center, bringing the total contribution to \$1.7 million.

For FY 2014-15 staff once again reviewed the Citywide costs borne by departments. This year there was a special focus on costs allocated to AWU and ARR. As a result, a number of costs were shifted over to the General Fund. Combined, AE, AWU, ARR and Watershed have provided \$3.0 million in support to General Fund departments for security services, hazardous incident mitigation and litter control. These expense refunds have been removed for FY 2014-15. Additionally, the General Fund will begin transferring \$1.1 million annually to AWU for the management of the Balcones Canyonlands Nature Preserve. Finally, the dissolution of the Sustainability Fund in FY 2014-15 results in the General Fund absorbing the costs for the social services contracts and assuming the transfer to the Neighborhood Housing and Community Development department at a total cost of \$5.5 million. Support from AWU and ARR to the Sustainability Fund is not included in the Budget.

#### Wages & Medical Insurance

The FY 2014-15 Budget includes a 3.5% base wage increase for civilian personnel and the annualized cost of a \$750 salary increase for all civilian employees which took effect on April 1, 2014. The total impact to the General Fund in FY 2014-15 is \$6.0 million. Sworn employees of the City's three public safety departments receive wage increases in accordance with negotiated labor contracts. Sworn EMS and Police employees will receive a base wage increase of 1%. Both groups will also continue to receive additional salary enhancements through Step and Longevity pay policies for a combined total cost of \$4.4 million. Although the City does not have a current contract with the Austin Firefighters' Association, the Budget includes a placeholder for potential wage increases for sworn firefighters at the levels included for sworn Police and EMS. Finally, the Budget also includes \$146,000 to bring IT-related titles more closely in line with market salaries.

Contributions to the Employee Benefits Fund for healthcare expenses are increasing by 8% in FY 2014-15. To accommodate the growth, the General Fund requirements have been increased by \$5.1 million. This growth rate is conservatively projected based on the City's recent historical experience. Per-employee contributions to the Employee Benefits Fund have grown at a compound annual rate of 6.1% over the past ten years, and in four of those years the annual increase was

### General Fund Budget-in-Brief – 2014-15

greater than or equal to 8%. While employee healthcare will remain one of the City's most significant cost drivers, a study recently commissioned by the Human Resources Department and conducted by consultant Towers Watson showed that growth in the City's healthcare expenses has been below the industry average for the past several years.

### **Department Highlights**

As mentioned previously, to provide a more transparent picture of the true costs for each department and to bring the City of Austin in line with budgeting practices of other municipalities, certain internal services costs have been allocated to individual departments in FY 2014-15. Instead of recording the contribution to these funds as a lump sum transfer separate from other departmental expenditures, they are now being incorporated into each department to show their share of the various costs. This one-time accounting adjustment will make each department's incremental budget increase appear much larger than in the past, even though these costs were always formerly budgeted in aggregate at the General Fund level.

Animal Services Office. The Animal Services Office is projecting an overall increase of \$2.0 million in their operating budget for FY 2014-15. The most significant program-related increase is \$0.3 million for drugs and medical supplies at the shelter. The department is also budgeting a \$78,000 increase in electrical services related to running the new Austin Animal Shelter as well as the auxiliary facility currently in operation at Town Lake Animal Shelter. The internal cost allocations are \$1.3 million.

Emergency Medical Services. The Emergency Medical Services Department (EMS) is projecting an overall increase of \$11.9 million in their operating budget for FY 2014-15. The most significant increase is \$1.4 million for a 1.0% wage increase and step increase for all sworn personnel. An additional \$0.5 million is included for costs associated with commander classification change as EMS commanders move from a 48-hour work week to a 42-hour work week and from an exempt status to a non-exempt status. Also included are contractual cost increases in the amount of \$175,000 for rank promotional assessments and structured oral boards per the requirements of the association contract. The internal cost allocations account for \$9.0 million of the total increase in the department budget.

In total, EMS is adding 12 new FTEs. This year, EMS entered into an agreement with the Travis County Healthcare District to provide services through the department's Community Health

Department/Internal Service	FY15
Fund	Change*
Animal Services	\$1.3
Emergency Management Services	9.0
Fire	16.9
Health and Human Services	7.1
Library	3.8
Municipal Court	4.1
Parks and Recreation	8.0
Planning and Development Review	6.8
Police	45.8
Subtotal Department Expense	\$102.7
Support Services Fund	(\$40.4)
Communications & Technology Mgt.	(42.1)
Workers' Compensation Fund	(7.7)
Liability Reserve	(2.5)
Accrued Payroll	(3.2)
Subtotal Internal Service Fund	(\$95.9)
Total Change	\$6.9

<sup>\*</sup> in millions

Paramedic Program. Costs for an additional two Medic II positions for the expansion of the program are included as per the contract renewal for FY 2014-15. These costs will be fully reimbursed by the Healthcare District. EMS is also adding 3 civilian support staff. The additional staff will not increase EMS's budget since the costs will be covered by internally reallocating funding currently used for temporary staffing. During budget adoption Council added a new demand unit with 6 additional staff at a cost of \$266,000. They also added 2 FTEs and \$190,000 to enhance EMS' injury prevention program.

**Fire.** The Austin Fire Department (AFD) is projecting an overall increase of \$23.9 million in their operating budget for FY 2014-15. The most significant increase is the conversion of 36 grant-funded firefighters into the General Fund at a cost of \$2.1 million. In 2012, the City was awarded a Staffing for Adequate Fire and Emergency Response (SAFER) grant. These grant funds provided funding for the sworn positions and allowed the department to achieve 4-person staffing on each apparatus four years ahead of schedule. This grant will end mid-FY 2014-15 and the General Fund will assume the personnel costs.

### General Fund Budget-in-Brief - 2014-15

Due to a delay in hiring as the U.S. Department of Justice reviewed the AFD's cadet hiring process, the department has been unable to proceed with any cadet classes in the current year. Without adding positions, additional overtime funding of \$0.6 million is necessary to maintain 4-person staffing levels. The overtime increase is a short-term temporary funding source until cadet classes and hiring resume. The same review resulted in the Council's approval of a consent decree—a prelawsuit agreement that outlines steps the City will take to address DOJ's findings. To implement the key terms of the consent decree, AFD is adding 5 FTEs and \$0.5 million in the following areas: human resources, contract compliance, training, recruiting, records management and public information requests.

AFD's authorized FTE count will increase by another 5 civilian positions as the department converts long-term temps into permanent staff. The budgetary impact is only \$100,000 since the majority of the costs will be covered by internally reallocating funding currently used for temporary staffing. Other personnel costs related to sworn FTEs are also increasing. Step increases for service tenure and longevity pay require a combined \$0.8 million and \$1.1 million is included to cover a potential wage increase for sworn firefighters at the levels included for sworn Police and EMS. The elimination of the Austin Water and Watershed Protection Hazardous Mitigation shared services support results in a General Fund increase of \$0.7 million. Finally, the reallocation of the internals services costs is \$16.9 million.

**Health and Human Services.** The Health and Human Services Department is projecting an overall increase of \$11.1 million from the FY 2013-14 Budget. Personnel costs related to existing positions are increasing by \$0.5 million. The department is adding 8 full-time restaurant inspection positions whose costs, \$0.9 million, will be offset by revenue generated through a programmatic fee increase. The internal services allocation impact is \$7.1 million. The impact of moving the Sustainability Fund support for the Workforce Development and Child and Youth Services contracts to the General Fund is \$1.6 million.

During budget adoption Council made a number of changes that impacted HHSD's budget. One position and \$112,000 was added for SNAP outreach; \$43,000 was added for AISD's Family Resource Centers; three social workers and \$249,000 were added to provide crisis intervention; and, \$1.0 million was added to increase social service contract funding.

**Library.** Austin Public Library (APL) is budgeting a total increase of \$5.7 million in their operating budget for FY 2014-15. The increase will fund base cost drivers and \$0.1 million in materials. Annual increases in the materials budget allow APL to maintain consistency in the materials collection and to meet demand. Technology hardware and software maintenance are also included in FY 2014-15. The APL budget is also increasing \$0.1 million to supplement several small grants that are no longer supported. The internal services cost allocation is \$3.8 million. In addition, \$535,000 and 9 FTEs were added during budget adoption by Council to increase library hours and expand adult programming.

**Municipal Court.** The Municipal Court is projecting a budget increase of \$4.7 million for FY 2014-15. Internal service allocations account for \$4.1 million of the increase. The remaining additional funding covers employee pay increases, growth in health insurance costs and modest facility rental increases. The department is also adding one Contract Compliance position, offsetting the cost by decreasing the budget for contracts.

Parks and Recreation. The Parks and Recreation Department (PARD) budget will increase \$11.0 million over the prior year. The majority of this increase covers base personnel cost drivers and the allocation of internal services; \$1.8 million and \$8.0 million, respectively. However, \$0.6 million and 2 FTEs are being added as a result of the completion of a significant number of capital improvements, annexations, and parkland dedications which require funding for utilities and maintenance supplies to properly preserve the City's new assets. New parks include approximately 21,000 additional square footage to facilities, 66 additional parkland acres, 13.5 miles of trails across Austin, and 60,000 square feet of expanded parking lots. The elimination of the Austin Resource Recovery shared services support for litter control increases the General Fund support by \$0.6 million.

During budget adoption Council made a number of changes that impacted PARD's budget. Winter pool hours were increased at a cost of \$134,000; operating costs for the Umlauf Sculpture Garden were increased by \$118,000; and 11.75 positions were created at a cost of \$245,000 to convert long-tenured temps to permanent staff. In addition funding was

### General Fund Budget-in-Brief - 2014-15

added for the Youth River Watch program, St. John's park maintenance and the senior meals program at the Asian American Resource Center.

Planning and Development Review. Planning and Development Review Department is increasing \$8.2 million in FY 2014-15. The majority of this increase covers base personnel cost drivers and the allocation of internal services; \$1.3 million and \$6.8 million, respectively. The department is adding five transportation planning positions to be fully reimbursed by the Capital Area Metropolitan Planning Organization, adding one GIS analyst paid for by the Urban Forest Renewal Fund, and adding one boat dock inspector offset by inspection revenue to implement the recently adopted boat dock ordinance. In addition, one position and \$66,000 was added during budget adoption by Council for phase 1 of an updated citywide Historic Resources Survey.

**Police.** The Austin Police Department's (APD) overall increase is \$59.5 million in their operating budget for FY 2014-15. Austin's growth in both area and population are some of the more influential factors contributing to APD's cost increases. The department is adding 59 police officers to the FY 2014-15 Budget, keeping pace with a growing population; the cost for these officers is \$3.3 million. The annualized cost for the 47 officers added in FY 2013-14 is an additional \$1.5 million. The insurance as well as contractual increases for salaries, retirement, and step pay for sworn personnel total \$4.9 million for FY 2014-15. The elimination of the Austin Energy and Austin Water shared services support for homeland security activities will increase the General Fund support by \$1.6 million. Finally, due to the large size of the department and the abundant use of sophisticated technology items, the internal services cost allocation for Police account for \$45.8 million of the overall increase to the budget.

As part of the budget process, the department identified a critical need for an additional 38 civilian staff. Twenty-one positions will supplement the existing 911 Call Center staffing with the goal of reducing hold times. The remaining 15 positions—two Forensic DNA Analysts, a Business Systems Analyst, a Programmer Analyst, a Database Administrator, a Senior Planner and 9 Crime Analysts—will allow APD to reduce backlogs, move toward intelligence-led policing and keep up with departmental growth. To fund these positions, the department identified \$2.9 million within its existing resources, primarily through savings generated by attrition, which completely offset the cost.

### **Transfers and Other Requirements**

The Other Requirements and Transfers Out sections total \$31.5 million. Transfers to CIP equal \$3.2 million: \$1.0 million for library books for the new central library, \$1.5 million for general facility maintenance, and \$0.7 million for the renovations made to the Turner Roberts Recreation Center. With the dissolution of the Sustainability Fund, the General Fund will be assuming the transfer to the Neighborhood Housing and Community Development Fund in the amount of \$5.3 million. The transfer to the Housing Trust Fund is increasing slightly from \$775,000 to \$842,000. Starting in FY 2014-15, the General Fund will be transferring \$361,000 to Public Works for the Child Safety Fund, \$300,000 to the Long Center Capital Improvement Fund to keep the facility in good repair, and \$1.1 million to AWU for the management of the Balcones Canyonlands Nature Preserve. The transfer to the Economic Incentives Reserve Fund, to maintain the City's obligation for established incentive agreements, is remaining largely unchanged at \$14.1 million in FY 2014-15. This figure is based on preliminary tax roll estimates. The General Fund will also be providing \$2.1 million to the Economic Development Fund along with AE, AWU and ARR. Lastly, the General Fund will contribute \$731,000 more to Austin Energy for the 311 Call Center, bringing the total contribution to \$1.7 million.

#### **General Fund Reserves**

The General Fund maintains three reserve funds: a contingency reserve, an emergency reserve and a budget stabilization reserve. This Budget maintains the contingency reserve at 1% of departmental expenditures, or \$7.2 million. The emergency reserve remains in compliance with financial policies with a balance of \$40 million. If funds are appropriated from either of these two reserves during the course of a year, they must be replenished during the following year. A third General Fund reserve is the budget stabilization reserve. These funds may be appropriated to fund capital or other one-time costs, but such appropriations should not exceed one-third of the total amount in the reserve.

### General Fund Budget-in-Brief - 2014-15

In FY 2014-15, use of the budget stabilization reserve is approved at \$32.3 million to help fund critical capital equipment needs and vehicle replacements for the General Fund. After the transfer, the budget stabilization reserve is projected to end FY 2014-15 at \$64.7 million, higher than the budgeted reserve in FY 2012-13. In total, all three reserves represent 13.1% of total spending requirements in the General Fund, a \$15.8 million increase in reserve levels relative to FY 2013-14. The City's goal is to continue replenishing reserve balances as the economy grows, while providing for the investments needed in equipment and infrastructure.

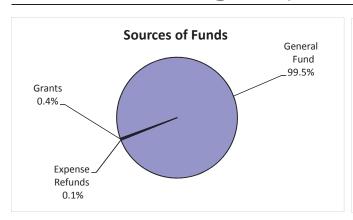
Reserve Policy Summary		
	<u>2015</u>	
Contingency of 1%	\$7.2	m
Emergency	\$40.0	m
Subtotal: "Hard" reserves	\$47.2	m
Budget Stabilization	\$64.7	m
Total	\$111.9	m
Reserve Level	13.1	%
Use of Budget Stabilization Reserve		
	<u>2015</u>	
Beginning Balance	\$97.0	m
Less: Capital replacement and other critical needs	(\$32.3)	m
Estimated Ending Balance	\$64.7	m

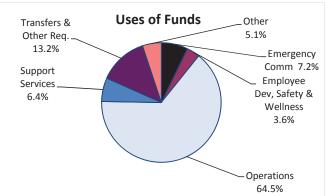


City of Austin 2014-2015 Approved Budget

> Volume I Public Safety

## **Emergency Medical Services**





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
General Fund					
Revenue	\$33,707,729	\$35,917,210	\$42,943,655	\$36,464,165	\$42,184,799
Requirements	\$49,819,787	\$54,014,044	\$61,290,216	\$61,743,729	\$73,682,831
Full-Time Equivalents (FTEs)					
Sworn	442.50	475.00	479.00	479.00	489.00
Civilian	84.00	81.50	72.50	72.50	74.50
Non-Sworn Cadets Unfunded	0.00	0.00	7.00	7.00	7.00
Expense Refunds	\$403,211	\$735,862	\$449,062	\$419,142	\$323,400
Grants					
Requirements	\$238,186	\$56,542	\$66,283	\$66,283	\$68,000
Total Budget	\$50,461,184	\$54,806,448	\$61,805,561	\$62,229,154	\$74,074,231

<sup>\*</sup>Footnote: In addition to the amount shown above, the FY 2014-15 Budget also includes \$1,015,546 for capital and critical one-time costs.

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

# Emergency Medical Services Organization by Program and Activity for 2015

**Billing Services** 

**Billing Services** 

**Community Relations and Injury Prevention** 

Community Relations and Injury Prevention

**Emergency Communications** 

**Emergency Communications** 

**Employee Development, Safety and Wellness** 

Employee Safety and Wellness Staff Development

**Operations** 

**Emergency Field Operations** 

Outcomes and Performance Improvement

Performance Management

**Support Services** 

**Departmental Support Services** 

**Transfers and Other Requirements** 

Other Requirements Transfers

### Emergency Medical Services Mission and Goals for 2015

#### Mission

The mission of the Austin-Travis County EMS is to positively impact and change the lives of the people we serve through the personal commitment of each of our members to provide great patient and customer care, pursue excellence in everything we do, and show compassion to others everyday.

### Goals

Emergency calls received in the EMS Emergency Communication Center will be processed and dispatched within an average time of 75 seconds.

Achieve or exceed a 90% compliance rate with Medical Priority Dispatch Protocols based on accreditation standards.

Meet or exceed an on-time rate of 90% to all emergencies, priorities 1 through 5 combined within the City of Austin.

Respond to life threatening priority one calls within 9 minutes and 59 seconds 90% of the time within the City of Austin.

Patients exhibiting signs of STEMI (heart attack) and CVA (stroke) who do not have contraindications receive key evidence-based interventions 100% of the time.

At least 30% of patients in cardiac arrest from cardiac causes will have a return of circulation before arrival at the hospital.

Reduce transports of clients enrolled in the Community Health Paramedic (CHP) program by at least 57% due to navigation and community health integration efforts.

At least 95% of EMS patients surveyed are satisfied or very satisfied with our customer service.

### **Emergency Medical Services**

### Message from the Director

Austin-Travis County Emergency Medical Services (ATCEMS) continues to experience growth in call volume and service demand in FY 2013-14. As a department, ATCEMS has continued to respond to the growing demands and has worked to provide excellent patient-centered care by executing the five pillars of our strategic plan: People, Service, Quality, Safety and Finance. As a premiere out-of-hospital patient care provider, ATCEMS has begun applying principles used in the healthcare industry, such as the Institute for Healthcare Improvement's Triple Aim which focuses on simultaneously improving the experience of care, improving the health of populations and reducing the per capita costs of health care.

ATCEMS has also made significant strides in the Community Health Paramedic Program as well as the piloted mental health program where the department partners with Austin Travis County Integral Care's Mental Crisis Outreach Team (MCOT) to identify the most appropriate facility and care needed for psychiatric patients. Through this program, ATCEMS is able to divert these patients away from emergency rooms and get them to their primary care providers or facilities that are equipped to provide the most optimal care.



Austin has become an oasis for special events; as such ATCEMS has an integral role in protecting citizens and visitors during these events. The department has continued to learn and make positive adjustments during these events as was evident during South by Southwest in March 2014.

In an effort to continue to be an impetus for change in the community, ATCEMS has developed a budget for FY 2014-15 that will allow the department to address the growing demands and serve as a leader in the healthcare industry. The upcoming budget year will also allow for continued focus on the safety, health and well-being of our employees as we continue to establish a robust wellness program.

ATCEMS continues to work successfully with Travis County and has established a performance-based agreement that will allow for increased transparency and accountability as well as provide excellent service to the county community.

ATCEMS will continue to work towards our mission to positively impact and change the lives of the people we serve. We are committed to provide great patient and customer care with compassion and excellence. ATCEMS is here for the community, any patient, anytime, anywhere.

Ernesto Rodriguez
ATCEMS Chief

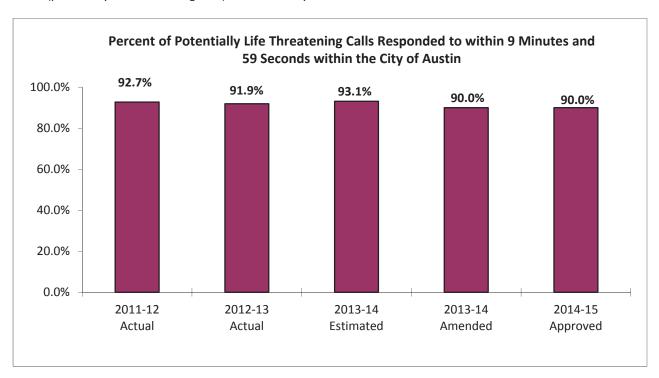
### **Budget Highlights**

The Emergency Medical Service (EMS) Department has developed a budget that includes the resources needed to provide great patient and customer care, pursue excellence and show compassion to others every day. EMS pursues its mission daily through services provided in Operations, Employee Development and Wellness, Communications, Billing, Safety and through all of the Support Services functions. The FY 2014-15 Budget totals \$74,074,231 with 489 sworn full-time equivalents (FTEs) and 81.5 civilian FTEs. This budget includes personnel increases for insurance and wage adjustments for both sworn and civilian staff as well as step increases for sworn staff per the meet and confer contract.

#### **Operations**

The Operations program accounts for 64.5% of the FY 2014-15 Budget and includes the provision of service for ground emergency ambulance response, standby support, the Community Health Paramedic program, and special rescue services. The Operations program budget for FY 2014-15 will have a net increase of \$2,602,211, which represents a large portion of the sworn personnel cost increases and half-year funding for 2.0 new Medic I positions and 4.0 new Medic II positions for the addition of a demand unit in central Austin. The program also includes 2.0 new Medic II positions for the Community Health Paramedic program. These positions will be fully funded by the 1115 Waiver program through a contract with the Travis County Health District.

Patient-centered care continues to be a priority for EMS and is monitored by an array of measurements including new measures that directly capture the administration of medical care to patients exhibiting signs of stroke or heart attack. It is the goal of the department to administer blood glucose tests or aspirin to these patients 100% of the time to ensure system-wide response remains at optimal levels. As such, the department has created new measurements to capture response times for all priority calls throughout the system. The chart below focuses on response times for Priority One incidents (potentially life threatening calls) within the City of Austin.



### **Emergency Communications**

The purpose of the Emergency Communications program is to provide effective and efficient 911 call triage for incoming 911 requests for EMS assistance, dispatch the appropriate response, provide pre-arrival instructions to the caller, and coordinate interagency response as necessary. The program also supports our community through public education at

special events. The Communications staff anticipates receiving 124,600 emergency calls in FY 2014-15, which represents a 2.1% increase from the FY 2013-14 amended target.

### **Employee Development, Safety and Wellness**

The Employee Development, Safety and Wellness program was established to provide comprehensive resources to the department. The program provides new employee training, continuing education, staff development, as well as resources to reduce personal and system impact from vehicle accidents, personal injury and exposure to infectious diseases. This program will continue to focus on the educational needs of staff through the continuing education (CE) program. The CE program has a goal of providing 48 hours of CE to all sworn staff annually. This goal is based on state requirements, federal and local regulations as well as industry standards.

### **Community Relations and Injury Prevention**

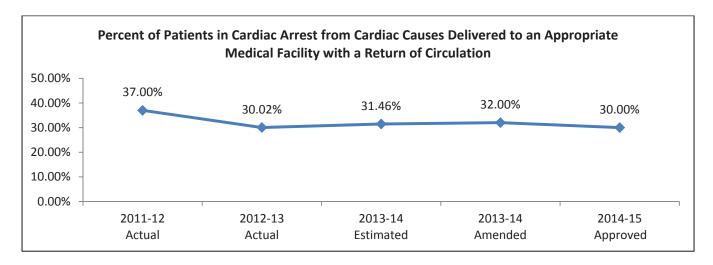
Community Relations and Injury Prevention is a new program created to manage the various community outreach efforts of the department. This program provides health and safety related information as well as CPR training and first-aid classes to the community at large. The department's child safety program anticipates providing car seats, booster seats and pack-n-plays to participants through the 45 scheduled events in FY 2014-15. The program also includes 1.0 new Medic II position and 1.0 new Captain position as community CPR instructors.

#### **Billing**

The Billing Services program provides billing services for the department to extend patient care and reduce the cost of EMS operations. The effectiveness of the billing services program is directly related to the revenue generated each year. The FY 2014-15 projected revenue from transport is \$25,767,881. The billing program budget includes a \$70,000 increase in funding for an existing collections contract.

### **Outcomes and Performance Improvement**

The Outcomes and Performance Improvement program collects and analyzes operational and clinical data for the department. This data is reported to the various business units for tactical and strategic planning. The program staff works with all areas of the department to continually improve knowledge and performance. Clinical performance is monitored by Designated Medical Officers (DMOs) who audit Patient Care Records (PCRs) and act as a clinical resource for Field Medics. The DMOs are notified of and investigate events that are reported by providers (self-report), hospitals and patients. This information is compiled and used as education for all providers. The "Percent of Cardiac Arrest Patients Delivered to a Medical Facility with a Pulse" measure is one of the best indications of the direct effectiveness of pre-hospital emergency care.



#### **Support Services**

The Support Services program is the administrative arm of EMS and includes the Office of the Chief, recruiting and hiring, the Office of Professional Conduct, purchasing, human resources, financial monitoring and budgeting, public information and warehouse and logistics. The FY 2014-15 Budget includes \$175,000 in funding to implement requirements of the meet

and confer agreement such as promotional assessments and structured oral boards. The department is also converting three administrative positions from temporary to permanent and is offsetting the cost of this conversion by reducing its temporary employee budget.

#### Revenue

The FY 2014-15 EMS budget includes \$42,184,799 in fee revenue, which represents a net increase of \$5,720,634 over the FY 2013-14 Amended Budget. Although the overall ambulance transport revenue is decreasing due to the 2% across-the-board reduction from all federal payers (such as Medicare) due to the federal government sequestration, the decrease will be offset by a \$7,000,000 increase in uncompensated care revenue which is part of the federal 1115 Waiver program. The department is also anticipating a reduction in revenue for standby services for special events which is the result of right-sizing revenue to demand over previous years.

#### **One-Time Critical Items**

The FY 2014-15 Budget includes funding in the One-Time Critical Fund in the amount of \$1,105,546 for 21 lift assist stretcher devices, 1 ambulance and equipment for the new demand unit, 2 emergency generators, and 2 Tahoes.

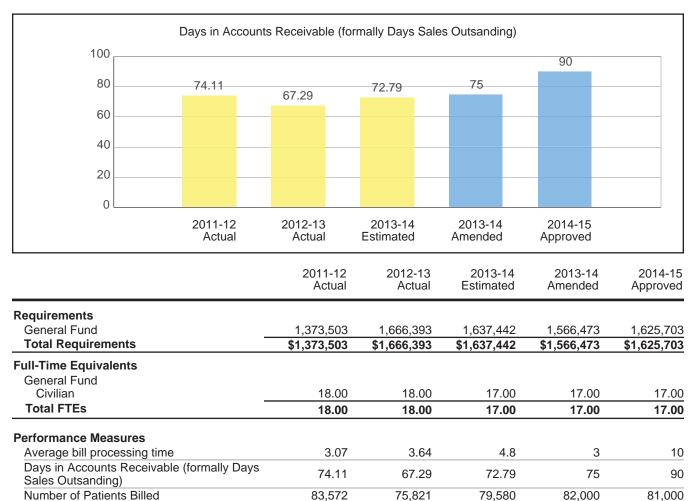
## **Emergency Medical Services** Significant Changes

General Fund		
Revenue Changes		Dollars
Increased uncompensated care revenue as part of the federal 1115 Waiver program.		\$7,000,000
Increased revenue from the interlocal agreement with Travis County Central Healthcare District for the 1115 Medicaid Waiver Community Health Paramedic program.		\$180,136
Increased revenue from Travis County per the interlocal agreement between the City of Austin and Travis County for the provision of emergency medical services in the county.		\$232,006
Decrease in transport and aid-at-scene revenue due to federal budget sequestration.		(\$1,531,558)
Revenue decrease for standby ambulance services based on anticipated demand for the fiscal year.		(\$173,900)
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14 for civilian staff, as well as an 8% increase in City contribution for health insurance.		\$705,476
Net increase in funding for vehicle maintenance and fuel costs.		\$249,970
Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.		\$8,976,970
Department Cost Drivers		
Increase funding for sworn personnel wage adjustments of 1% per Meet and Confer agreement and step increases related to service tenure.		\$951,560
Annualized increase in personnel savings for civilian FTEs.		(\$136,277)
Increase funding for commander classification change from a 48-hour work week to a 42-hour work week and from exempt to non-exempt status.		\$532,338
Transfer of a full-time equivalent position with funding from EMS to the Human Resources Department.	(1.00)	(\$117,358)
Decrease funding for one-time equipment costs associated with expansion of the Community Health Paramedic program.		(\$124,598)

penditure Changes	FTEs	Dollars
Increase in salary savings from reclassifying 26 Medic II positions into Medic I positions.		(\$393,122)
Increase service contract funding for promotional assessments and structured oral boards required by Meet and Confer agreement.		\$175,000
Increase in funding for routine replacement of EMS stretchers.		\$222,500
New Investments		
City Council approved from the dias half-year funding for the addition of two Medic		
I positions, four Medic II positions, and associated equipment costs associated with		
a new demand unit in central Austin.	6.00	\$265,697
City Council approved from the dias one Medic I and one Captain to the Injury		
Prevention Program as community CPR instructors.	2.00	\$189,355
Addition of two Medic II positions and associated equipment costs related to the		
Central Health District 1115 Medicaid Waiver Community Health Paramedic		
program.	2.00	\$180,136
The department is converting a store specialist, an administrative specialist, and a		
facilities coordinator from temporary positions into permanent positions. The total		
cost for these positions, \$191,691, will be offset through a reduction in the budget		
for temporaries.	3.00	\$0

Program: Billing Services Activity: Billing Services

The purpose of the Billing Services activity is to facilitate patient billing, insurance reimbursement, offer payment plans, and manage medical records for the EMS Department, to extend patient care and reduce the cost of EMS operations.



#### **Services**

Customer Service; Data Entry; Research and Collections; Billing; Medical Records Management

**New Meas** 

**New Meas** 

280.39

285

265

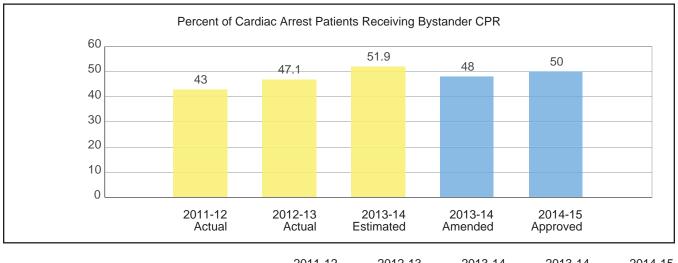
### Contact

Kerri Lang, Assistant Director, 512-972-7211

Revenue Collected Per Patient Transport

Program: Community Relations and Injury Prevention Activity: Community Relations and Injury Prevention

The purpose of the Community Relations and Injury Prevention activity is to improve health, prevent injuries, and reduce illness through public education and to provide coordination of EMS participation in community events.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	304	4,100	0	0	0
General Fund	508,988	1,239,575	253,607	213,747	704,410
Grants	0	0	34,400	34,400	33,000
Total Requirements	\$509,292	\$1,243,675	\$288,007	\$248,147	\$737,410
Full-Time Equivalents General Fund					
Civilian	1.00	3.00	2.00	2.00	4.00
Sworn	2.00	2.00	0.00	0.00	2.00
Total FTEs	3.00	5.00	2.00	2.00	6.00
Performance Measures					
Number of child safety seat events aided by ATCEMS	29	44	58	36	45
Number of people reached with ATCEMS public education programs	225,000	9,082	5,000	5,000	5,000
Percent of Cardiac Arrest Patients Receiving Bystander CPR	43	47.1	51.9	48	50

### Services

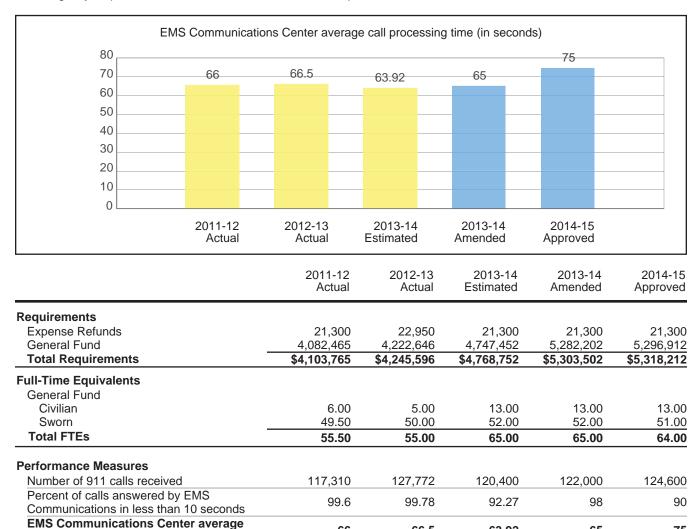
Community outreach and public education at community events, creation and distribution of educational brochures & marketing materials related to health and safety prevention, CPR and First Aid training, and the creation of public service announcements and videos.; Coordination of community outreach events.

### Contact

Lisa Sepulveda, ATCEMS Community Relations, 512-974-1092

Program: Emergency Communications Activity: Emergency Communications

The purpose of Emergency Communications is to provide effective and efficient call triage for incoming 9-1-1 requests for EMS assistance, dispatch the appropriate emergency response, provide pre-arrival instructions when necessary and interagency response coordination to all users to facilitate rapid access to care.



### Services

911 Call Processing/Triage; Dispatching emergency services; Pre-Arrival self-help instructions; Coordination of inter-agency responses

66

66.5

63.92

65

**75** 

#### Contact

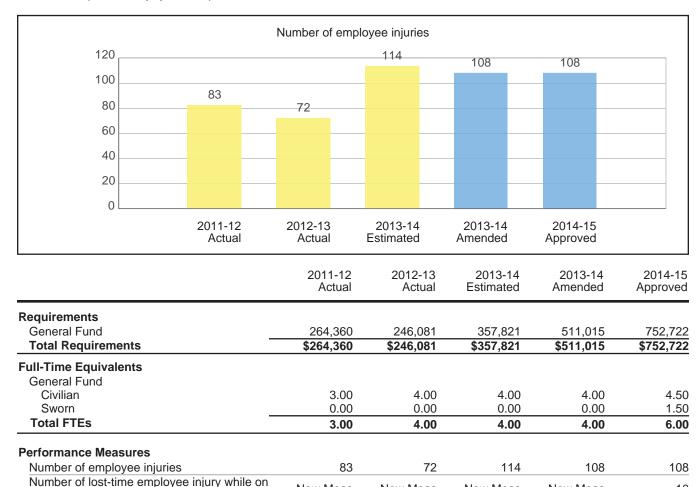
Jasper Brown, Assistant Chief, 512-972-7204

call processing time (in seconds)

Program: Employee Development, Safety and Wellness

Activity: Employee Safety and Wellness

The purpose of the Employee Safety and Wellness activity is to provide the resources and processes necessary to participants in the Austin/Travis County EMS System in order to reduce the personal and system impact from vehicle accidents, personal injury, and exposure to infectious diseases.



### duty Services

Surveillance; Immunization Program; Post-exposure care, treatment and follow-up; Providing infection control/safety specifications for EMS vehicles/stations; Safety Incentive Program; Infection control training; Accident investigations; Safety training

**New Meas** 

**New Meas** 

**New Meas** 

**New Meas** 

#### Contact

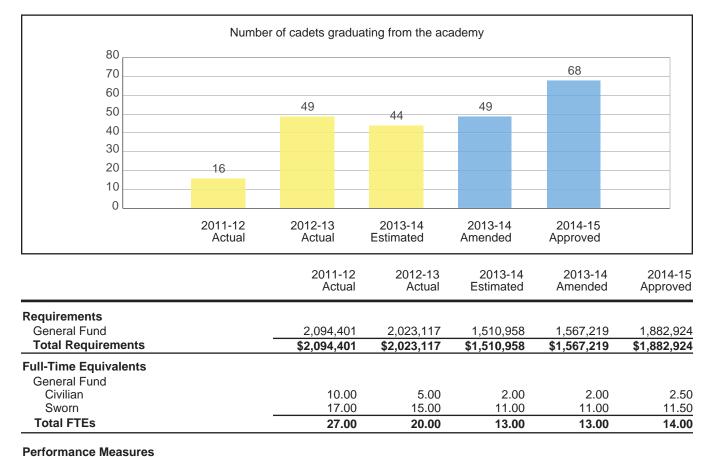
James Shamard, Chief of Staff, 512-972-7201

10

Program: Employee Development, Safety and Wellness

Activity: Staff Development

The purpose of the Staff Development activity is to provide new employee training, continuing education, and staff development for the EMS Department in order to produce and maintain competent field and communications personnel.



#### Services

academy

Academy coordination and instruction; Cadet supervision; Integration of Cadet into clearance process; National Standards Training; Clearance to Practice process; Continuing Education; Certification/re-certification; Field Training Officer coordination

27.5

16

8.5

49

42

44

48

49

48

68

#### Contact

Teresa Gardner, Assistant Chief, 512-978-0120

Average number of Continuing Education

hours completed per uniformed staff
Number of cadets graduating from the

Program: Office of the Medical Director Activity: Office of the Medical Director

The purpose of the Office of the Medical Director is to provide comprehensive medical oversight, credentialing standards, infection control programs, training and quality assurance coordination and program development for ATCEMS system providers and to promote community awareness in order to assure the public's health and safety.

Gra	ph	Not	Ap	plica	able
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2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
95,061	95,034	0	0	0
1,174,237	1,267,720	0	0	0
\$1,269,298	\$1,362,754	\$0	\$0	\$0
8.00	8.00	0.00	0.00	0.00
8.00	8.00	0.00	0.00	0.00
	95,061 1,174,237 \$1,269,298	95,061 95,034 1,174,237 1,267,720 \$1,269,298 \$1,362,754 8.00 8.00	Actual         Actual         Estimated           95,061         95,034         0           1,174,237         1,267,720         0           \$1,269,298         \$1,362,754         \$0           8.00         8.00         0.00	Actual Actual Estimated Amended  95,061 95,034 0 0 1,174,237 1,267,720 0 0 \$1,269,298 \$1,362,754 \$0 \$0  8.00 8.00 0.00 0.00

### Measures Not Applicable

### **Services**

In 2014, the Office of the Medical Director is moving to the Corporate Public Safety Support program within the Management Services Department. Services include Medical Oversight; Provider Credentialing; Credentialing Standards; Training; Infection Control; Quality Assurance; System Coordination; Public Education

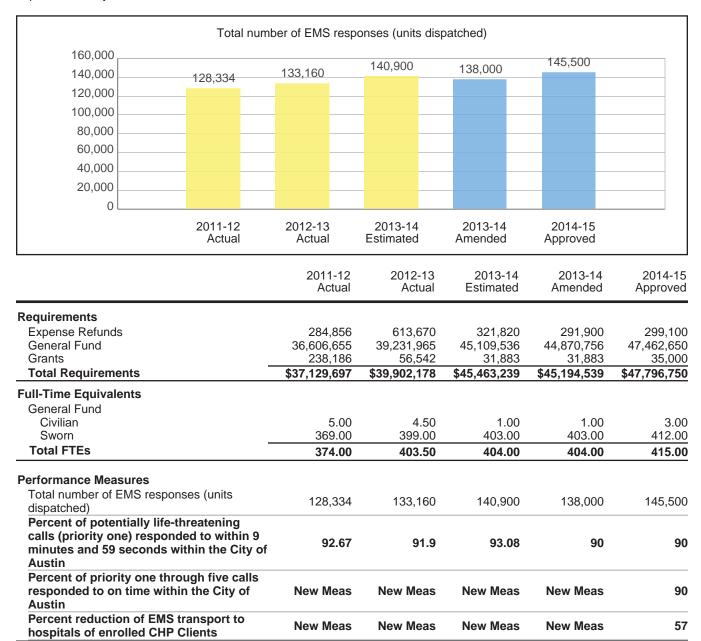
### Contact

Dr. Paul Hinchey, Medical Director, Office of the Medical Director, 512-978-0001

**Program: Operations** 

Activity: Emergency Field Operations

The purpose of Emergency Field Operations is to provide emergency ground ambulance response throughout the community, including the Community Health Paramedic (CHP) program, specialized rescues, training for public safety personnel, and specialized standby EMS services within Travis County in order to preserve life, improve health and promote safety.



### Services

Emergency response in Austin / Travis County; Rescue; Bio-terror medical response; Hazardous materials medical support; Multi-casualty and incident management training; Response to ground, high angle, water and other specialized rescues; Bike medics; Tactical paramedics (SWAT team support); Standby support services; CHP

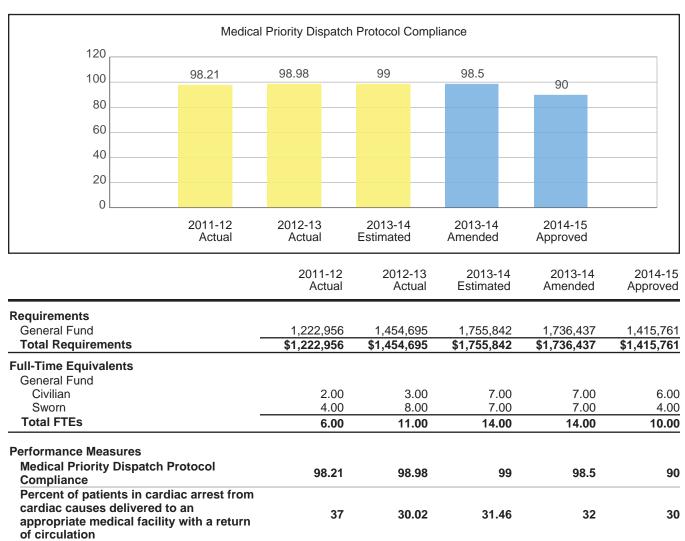
#### Contact

Jasper Brown, Assistant Chief, 512-972-7204

Program: Outcomes and Performance Improvement

**Activity: Performance Management** 

The purpose of the Performance Management activity is to oversee the daily clinical performance of the department, thoroughly and objectively investigate any concern or inquiry about our clinical practice and to work with all areas of the department to continually improve knowledge and performance.



#### **Services**

Maintenance of data warehouse; Data architecture; Data analysis; Reporting; Business Process Analysis; Maintenance and development of data collection systems Medical Inquiry; Clinical performance assessment; Collection of system/individual performance data; Clinical Operating Guidelines development; Implementation and testing; Credentialing assessment; Research and development (Operational, Clinical); Improve clinical performance of system and individuals; Research and development (medical standards and drugs); Improve clinical performance of system and individuals

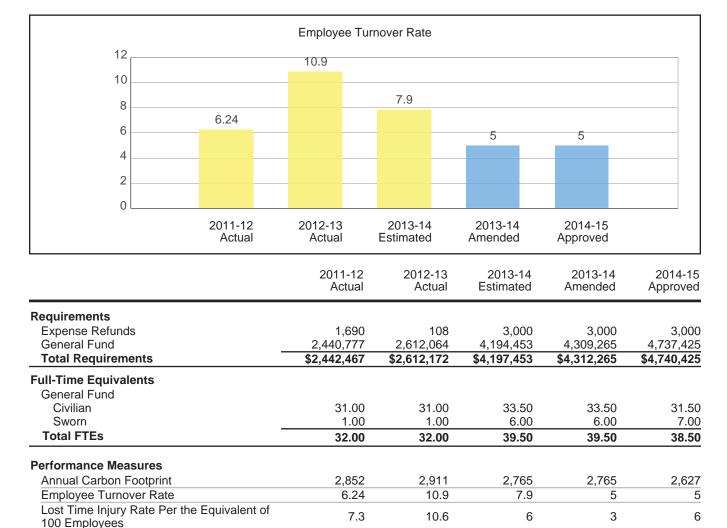
### Contact

James Sharmard, Chief of Staff, 512-972-7201

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



### **Services**

service

Office of the Chief, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

32.87

**New Meas** 

32.76

**New Meas** 

30

**New Meas** 

36

**New Meas** 

30

95

### Contact

Kerri Lang, Assistant Director, 512-972-7211

Sick leave hours used per 1,000 hours

Percentage of patients who are satisfied or very satisfied with EMS customer

Program: Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable					
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	0	0	102,942	102,942	0
General Fund	51,445	49,787	1,723,105	1,686,615	9,804,324
Total Requirements	\$51,445	\$49,787	\$1,826,047	\$1,789,557	\$9,804,324

#### Contact

Kerri Lang, Assistant Director, 512-972-7211

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

### Emergency Medical Services: 2014-15

General Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Billing Services	\$1,373,503	\$1,666,393	\$1,637,442	\$1,566,473	\$1,625,703
Billing Services	1,373,503	1,666,393	1,637,442	1,566,473	1,625,703
Community Relations and Injury Prevention	\$508,988	\$1,239,575	\$253,607	\$213,747	\$704,410
Community Relations and Injury Prevention	508,988	1,239,575	253,607	213,747	704,410
<b>Emergency Communications</b>	\$4,082,465	\$4,222,646	\$4,747,452	\$5,282,202	\$5,296,912
Emergency Communications	4,082,465	4,222,646	4,747,452	5,282,202	5,296,912
Employee Development, Safety and Wellness	\$2,358,761	\$2,269,198	\$1,868,779	\$2,078,234	\$2,635,646
Employee Safety and Wellness Staff Development	264,360 2,094,401	246,081 2,023,117	357,821 1,510,958	511,015 1,567,219	752,722 1,882,924
Office of the Medical Director	\$1,174,237	\$1,267,720	\$0	\$0	\$0
Office of the Medical Director	1,174,237	1,267,720	0	0	0
Operations	\$36,606,655	\$39,231,965	\$45,109,536	\$44,870,756	\$47,462,650
Emergency Field Operations	36,606,655	39,231,965	45,109,536	44,870,756	47,462,650
Outcomes and Performance Improvement	\$1,222,956	\$1,454,695	\$1,755,842	\$1,736,437	\$1,415,761
Performance Management	1,222,956	1,454,695	1,755,842	1,736,437	1,415,761
Support Services	\$2,440,777	\$2,612,064	\$4,194,453	\$4,309,265	\$4,737,425
Departmental Support Services	2,440,777	2,612,064	4,194,453	4,309,265	4,737,425
Transfers and Other Requirements	\$51,445	\$49,787	\$1,723,105	\$1,686,615	\$9,804,324
Other Requirements Transfers	51,445 0	49,787 0	1,723,105 0	1,686,615 0	1,627,029 8,177,295
Total	\$49,819,787	\$54,014,044	\$61,290,216	\$61,743,729	\$73,682,831
Full-Time Equivalents (FTEs)					
Billing Services	18.00	18.00	17.00	17.00	17.00
Billing Services	18.00	18.00	17.00	17.00	17.00
Community Relations and Injury Prevention	3.00	5.00	2.00	2.00	6.00
Community Relations and Injury Prevention	3.00	5.00	2.00	2.00	6.00
<b>Emergency Communications</b>	55.50	55.00	65.00	65.00	64.00
Emergency Communications	55.50	55.00	65.00	65.00	64.00
Employee Development, Safety and Wellness	30.00	24.00	17.00	17.00	20.00
Employee Safety and Wellness Staff Development	3.00 27.00	4.00 20.00	4.00 13.00	4.00 13.00	6.00 14.00
Office of the Medical Director	8.00	8.00	0.00	0.00	0.00
Office of the Medical Director	8.00	8.00	0.00	0.00	0.00
Operations	374.00	403.50	404.00	404.00	415.00
Emergency Field Operations	374.00	403.50	404.00	404.00	415.00
Outcomes and Performance Improvement	6.00	11.00	14.00	14.00	10.00
Performance Management	6.00	11.00	14.00	14.00	10.00
Support Services	32.00	32.00	39.50	39.50	38.50
Departmental Support Services	32.00	32.00	39.50	39.50	38.50
Total	526.50	556.50	558.50	558.50	570.50

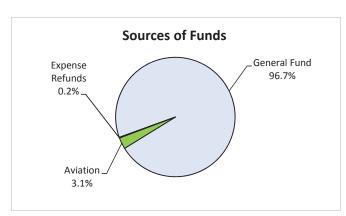
### Emergency Medical Services: 2014-15

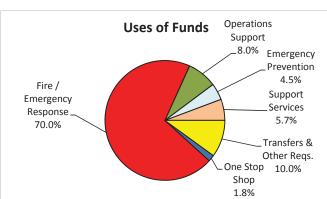
Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Community Relations and Injury Prevention	\$0	\$0	\$34,400	\$34,400	\$33,000
Community Relations and Injury Prevention	0	0	34,400	34,400	33,000
Operations	\$238,186	\$56,542	\$31,883	\$31,883	\$35,000
Emergency Field Operations	238,186	56,542	31,883	31,883	35,000
					\$68,000

### Emergency Medical Services: 2014-15

Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Community Relations and Injury Prevention	\$304	\$4,100	\$0	\$0	\$0
Community Relations and Injury Prevention	304	4,100	0	0	0
Emergency Communications	\$21,300	\$22,950	\$21,300	\$21,300	\$21,300
Emergency Communications	21,300	22,950	21,300	21,300	21,300
Office of the Medical Director	\$95,061	\$95,034	\$0	\$0	\$0
Office of the Medical Director	95,061	95,034	0	0	0
Operations	\$284,856	\$613,670	\$321,820	\$291,900	\$299,100
Emergency Field Operations	284,856	613,670	321,820	291,900	299,100
Support Services	\$1,690	\$108	\$3,000	\$3,000	\$3,000
Departmental Support Services	1,690	108	3,000	3,000	3,000
Transfers and Other Requirements	\$0	\$0	\$102,942	\$102,942	\$0
Other Requirements	0	0	102,942	102,942	0
Total	\$403,211	\$735,862	\$449,062	\$419,142	\$323,400

### Fire





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
General Fund					
Revenue	\$1,719,924	\$1,959,485	\$2,837,924	\$2,838,704	\$2,960,199
Requirements	\$132,594,295	\$138,736,583	\$142,289,612	\$142,413,228	\$166,348,442
Full-Time Equivalents (FTEs)					
Sworn	1,083.00	1,085.00	1,093.00	1,093.00	1,129.00
Civilian	70.00	79.00	83.00	83.00	94.00
Non-Sworn Cadets Unfunded	60.00	60.00	60.00	60.00	60.00
Expense Refunds	\$6,306,823	\$6,848,200	\$6,505,292	\$6,247,906	\$5,565,476
Grants					
Requirements	\$0	\$5,323,219	\$90,000	\$90,000	\$0
Full-Time Equivalents (FTEs)	0.00	36.00	36.00	36.00	0.00
Total Budget	\$138,901,118	\$150,908,002	\$148,884,904	\$148,751,134	\$171,913,918

In addition to the amount shown above, the FY 2014-15 Budget also includes \$324,900 for capital and critical one-time costs.

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

# Fire Organization by Program and Activity for 2015

### **Emergency Prevention**

Engineering and Inspection Services Investigations
Outreach

### Fire / Emergency Response

**Combat Operations** 

### **One Stop Shop**

Inspection, Review, and Support

### **Operations Support**

Air, Equipment and Vehicle Support Communications Section Education Services Employee Safety and Wellness

### **Support Services**

**Departmental Support Services** 

### **Transfers and Other Requirements**

Other Requirements Transfers

## Fire Mission and Goals for 2015

### Mission

The Austin Fire Department is committed to creating safer communities through prevention, preparedness and effective emergency response.

#### Goals

Prevent fire deaths and property loss.

- · Reduce fire deaths to zero.
- · Clear by arrest at least 40% of arson cases.
- Increase the number of non-technical inspections performed by 5%.
- Install at least six smoke alarms per day, for approximately 2,190 annually.

Prepare for emergencies... everyone has a part!

- · More than 90% of sworn positions fully staffed.
- Provide more than 150 public safety education events.
- Rank-specific Department certifications will be achieved by more than 90% of sworn personnel.

Respond efficiently and effectively to emergencies.

- Response time from receipt of call to arrival is 8 minutes or less, 90% of the time.
- At least 40% of the cardiac arrest cases arrive at the hospital with a pulse.
- Confine 85% of structure fires to room of origin.
- More than 98% of all unit responses in the City of Austin will be handled by AFD units.

### Fire

### Message from the Director

The Austin Fire Department (AFD) is committed to creating safer communities through prevention, preparedness, and effective emergency response. While this is the Department's central mission, we also believe that "our mission goes beyond our name." We are committed to serving our community as efficiently, effectively, and compassionately as possible.



We have 45 fire stations placed around the City as well as seven other work sites, staffed by 1,129 uniform and 94 civilian personnel. During FY 2013-14, AFD focused on outreach and prevention initiatives. We provided 4,452 flu shots to City of Austin employees saving the City more than \$30,000 since hiring a private vendor was not necessary. AFD received a \$202,080 Federal Emergency Management Agency (FEMA) grant to support our smoke alarm program—we installed more than 2,000 smoke alarms in homes throughout Austin. The grant also provided for the purchase of an interactive, educational Fire Safety House. Finally, our Wildfire Division presented the "Firewise" wildfire prevention program at approximately 60 different community events.

The Halloween floods in 2013 were devastating for hundreds of households in the Austin area. AFD responded to more than 800 incidents within 24 hours and assisted with neighborhood support during the days following the floods. Overall, AFD evacuated more than 400 people and almost 50 animals. An additional 370 people were rescued by boat, helicopter, or wading with assistance. Many lessons were learned during the floods and the FY 2014-15 Budget includes funding requests for additional boats, equipment, and gear, as well as flood-related planning and ongoing training.

The weather also hindered operations in January and February when repeated icy conditions made it difficult for emergency response.



In FY 2013-14, AFD conducted a hiring process that was halted by a Department of Justice investigation. The investigation found that the selection process—the tests and the way they were administered—had an unintended adverse impact on African American and Hispanic candidates. Consequently, AFD was unable to commission any new firefighters in FY 2013-14.

The Austin Fire Department appreciates the support it receives from the citizens we serve. We continue toward our goal of becoming the best fire department in the country.

Respectfully submitted,

Rhoda Mae Kerr, Fire Chief

Rhoda Mae Ken

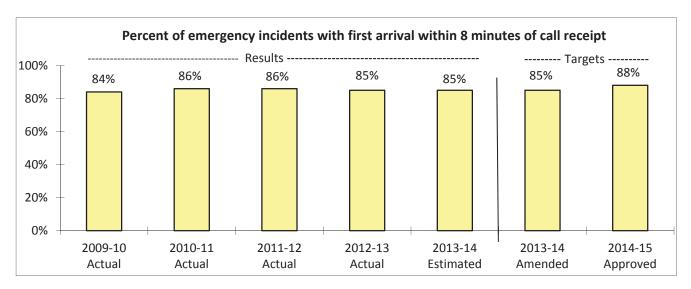
### **Budget Highlights**

The FY 2014-15 Budget for the Austin Fire Department (AFD) includes the personnel, tools, and equipment to provide fire/emergency response and fire prevention services to achieve the goals and objectives of the department. The Budget includes funding for 1,129 firefighters to support 45 fire stations throughout the city and 94 civilian support staff. The FY 2014-15 Operating Budget includes funding of \$166.3 million, which includes personnel cost drivers of \$0.8 million for sworn STEP increase, and Department-wide increases in health insurance and civilian wage adjustment of \$1.2 million.

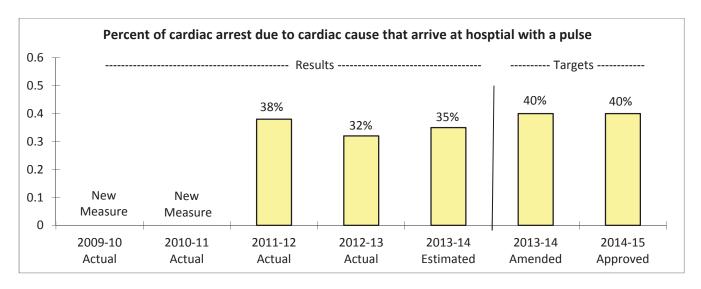
### Fire / Emergency Response

In FY 2014-15, AFD anticipates call volume to increase to 89,000 incidents compared to the 88,000 incidents estimated in FY 2013-14. Fluctuations in call volume are impacted primarily by population growth and development. AFD projects that in FY 2014-15, 65,000 incidents will be medical in nature, representing 73% of the total call volume. Sworn vacancies continue to increase because of retirements and the inability to hire new Fire Cadets until the Department of Justice approves a new hiring process. Included in the FY 2014-15 Budget is \$2.1 million for the transfer of 36 firefighter positions previously funded by the Staffing for Adequate Fire and Emergency Response (SAFER) grant.

The AFD long-term goal is having an AFD first-in unit arriving within 8 minutes of call receipt in 90% of emergency incidents. The new target is an increase from the previous goal of having a first-in AFD unit arriving within 8 minutes of call receipt in 85% of emergency incidents. This new target directly aligns with the national benchmark of meeting the 90<sup>th</sup> percentile for emergency response times for fire departments.



Approximately 40% of cardiac arrest patients who have experienced "a cardiac arrest from a cardiac cause" will arrive at the hospital with a pulse. This is an increase of 5% from the previous year. This measure aligns closely with the new CARES (Cardiac Arrest Registry to Enhance Survival) standards for reporting patient survival rates. The measure provides a more accurate portrayal of the effectiveness of the "pit crew" model of keeping patients alive until they reach the hospital.

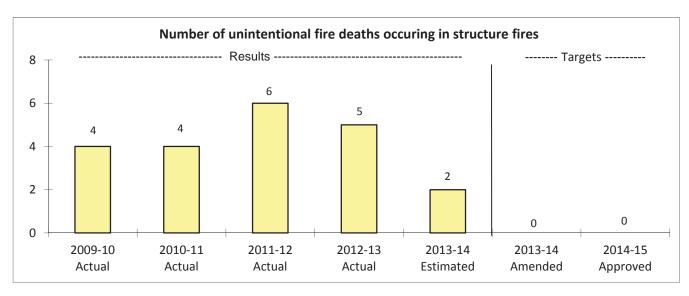


Additionally, the Wildfire Mitigation division anticipates completing 60 Firewise and Community presentations in FY 2013-14. While the anticipated target for the total acreaged treated for Wildfire Prevention in FY 2013-14 was nearly triple than anticipated (375 acres being treated), this number is expected to slightly decrease in FY 2014-15 to 350 acres. The decrease from 375 acres to 350 acres is due to the concentration on linear shaded fuel breaks, rather than large tracts of land.

### **Emergency Prevention**

Prevention and Education programs play an essential role in reducing the likelihood that an Austin resident will perish in a fire. As a result, the FY 2014-15 Budget includes continued funding for Emergency Prevention and Public Education programs. Additionally, with the help of a Federal Emergency Management Agency (FEMA) grant, AFD has successfully installed 2,000 smoke alarms in FY 2013-14. Of those smoke alarms installed, 250 smoke alarms were for the hearing impaired. This smoke alarm initiative will continue into FY 2014-15, where AFD personnel aim to install 2,200 smoke alarms throughout homes in Austin.

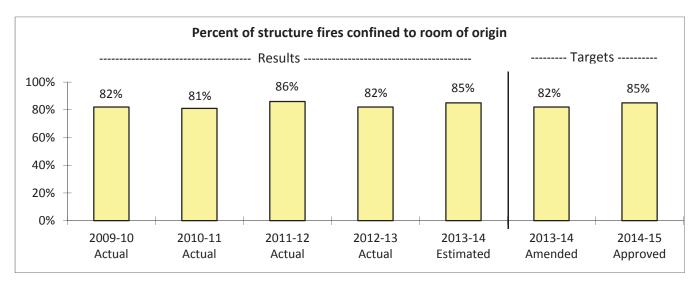
AFD has set a target of zero fire deaths, in line with the Zero Fire Death initiative that began five years ago. Historically, Austin averages between five and six fire deaths per year. In FY 2013-14, AFD had two unintentional fire deaths, which is a decrease from five unintentional fire deaths in FY 2012-13. The years with the lowest fire deaths have coincided with major smoke alarm initiatives by AFD. Having a working smoke alarm increases a family's chance of surviving a fire by more than 50%.



### **One Stop Shop**

The FY 2014-15 Budget will continue to support the One Stop Shop with funding for Engineering and Inspections Services that plan to complete 33,500 inspections. The section also coordinates permitting for builders, developers, and property owners and performs inspections at special events, at public assemblies, to review building maintenance, and at facilities with hazardous materials.

Both Prevention (Engineering and Inspection Services) and Operations (Emergency Services) contribute to the percent of fires confined to the room of origin. In FY 2013-14, 84% of structure fires year-to-date have been confined to the room of origin. AFD anticipates this trend to continue. For multi-family dwellings, the percent of structure fires confined to the room of origin in FY 2013-14 was 90%, an increase from 88% in FY 2012-13. With increased smoke alarm initiatives, this number is expected to remain constant for the next fiscal year.



#### **Operations Support**

The FY 2014-15 Budget provides funding for Operations Support, which includes Communications, Safety and Wellness, Education Services, Outreach, and Equipment and Vehicle Support. AFD continues providing dispatch services to the City of Austin and the surrounding Emergency Service Districts. Within the Safety and Wellness division, AFD completed 1,100 fitness interventions, a decrease from the 1,788 fitness interventions completed in FY 2012-13. AFD was not able to hire new cadets in FY 2012-13, which resulted in the lower number of fitness assessments. Fitness interventions are key services that help to ensure that our AFD employees remain safe and healthy when performing their jobs. AFD anticipates completing 2,000 fitness interventions in FY 2014-15.

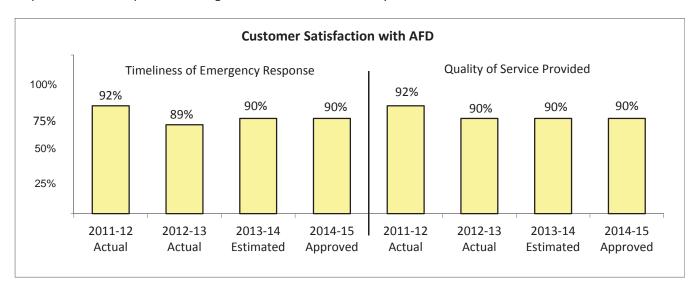
Additionally, AFD will continue the maintenance support of breathing air systems, rescue tools, and apparatus under the Operations Support program. It is also estimated that approximately 19% of air bottles will be within 2 years of expiration. As a result, the Department receives ongoing funding for air bottles and the maintenance of breathing apparatus on a regular schedule rather than making one-time capital purchases.

### **Support Services**

The Support Services Program includes Purchasing, Human Resources, Payroll, IT Support, Public Information, Facility Maintenance, Administration and Support, and Planning and Research. One of the ongoing challenges for the Department has been the workload of the existing support staff. To address this area, eleven new FTEs are included in the FY 2014-15 Budget. Of this total, five FTEs will provide support services work related to implementing the consent decree. The consent decree is a pre-lawsuit agreement that outlines steps the City will take to address the Department of Justice (DOJ) findings. To implement the key terms of the consent decree, these new positions will provide assistance in the following areas: human resources, contract compliance, training, recruiting, records management and public information requests. The other six new positions are existing temporary positions converting to full-time status. One of these six conversions is cost neutral because it is covered by increased fees in the Prevention section. These FTEs will continue to deliver high-quality building and equipment maintenance, human resources, accounting and administrative support.

#### **Customer Satisfaction**

AFD remains committed to maintaining a high level of service and professionalism when it comes to protecting and serving our citizens. As a result, customer satisfaction is a key performance indicator of how AFD is performing within the community. Within the last two years, AFD has been at or near 90% quality of service and timeliness of emergency responses. AFD anticipates remaining consistent at 90% for both key measures.



#### **Capital Outlay and Critical One-time**

The FY 2014-15 Budget includes \$0.3 million in one-time costs for several critical equipment needs. In response to the Halloween floods in October 2013, AFD is further investing in additional rescue watercraft and personal protective equipment. This includes inflatable evacuation boats, high performance and high-speed response boats, along with other special operations equipment for these types of rescue scenarios. Rescue lift bags and stabilization struts used during vehicle rescues are also included in the Budget.

#### **Other Revenue**

AFD charges fees for services related to site inspections and reinspections, permitting, and out-of-district service requests. For the FY 2014-15, AFD expects to generate a total of \$3.0 million, a net revenue increase of \$0.1 million, or 4.3%, over the previous year. This is a conservative estimate based on the level of growth and construction projected within the City of Austin.

# Fire Significant Changes

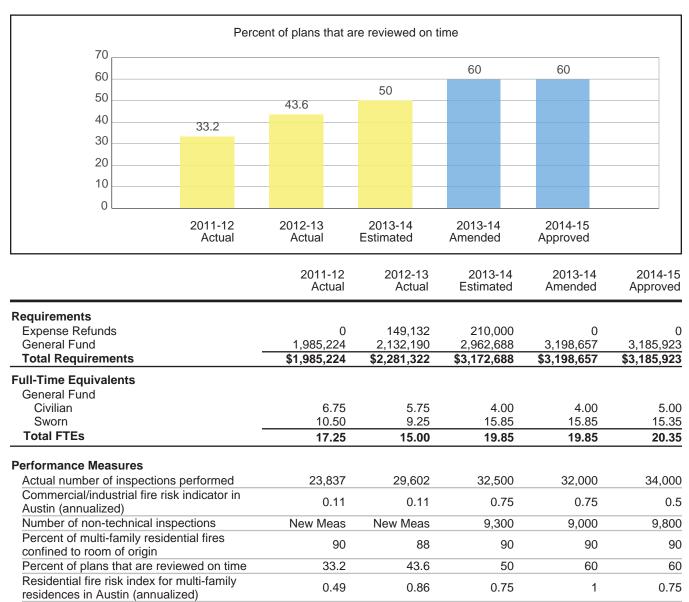
General Fund		
Revenue Changes		Dollars
Increased revenue from site inspection fees and permits.		\$55,978
Increased revenue from the Emergency Prevention program.		\$65,517
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		4
8% increase in City contributions for health insurance.		\$1,265,584
Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were		
budgeted for in aggregate at the General Fund level.		\$16,859,755
Departmental Cost Drivers		
Departmental Cost Drivers  An increase of \$2.1 million to fund 36 firefighter positions that were funded by the		
SAFER grant in the previous year.	36.00	\$2,117,678
Step increases related to service tenure for sworn personnel.		\$810,885
The Budget maintains a placeholder for potential wage increases for sworn personnel at the levels included for sworn Police and EMS.		\$1,096,273
Removal of one-time costs from the previous year largely for computers, various equipment and promotional exams.		(\$613,190)
Hazardous incident mitigation costs previously charged to the Austin Water Utility and Watershed Protection Department are included in the Budget.		\$667,245
The overtime budget is increasing due to an expected increase in vacant firefighter		\$554,220
positions.		\$334,220
Legal fees related to the Department of Justice investigation into the AFD hiring process.		\$200,000
The Budget includes a net increase for fleet maintenance and fuel.		\$839,721
Non-sworn vacancy savings is increasing based on historical analysis.		(\$204,718)

nditure Changes	FTEs	Dollar
The transfer for General Obligation debt is eliminated.		(\$495,56
New Investments		
One Administrative Specialist to assist the Emergency Prevention program. The		
position costs are offset with an increase in revenue.	1.00	\$65,52
Ongoing swift water boat training funds and one-time costs for a vehicle, computer		
and software for a Division Chief in the Communications division.		\$113,50
Five non-sworn positions are being added to provide support services, contract		
compliance and process improvement work related to implementing the consent		
decree.	5.00	\$467,17
Five temporary positions are converting to permanent FTEs to help manage the		
current support services workload in human resources, maintenance and		
administration. Funding for benefits only is included in the Budget. The remaining		
costs will be covered by existing budget for temporaries.	5.00	\$104,0

Program: Emergency Prevention

Activity: Engineering and Inspection Services

The purpose of Engineering and Inspection Services is to ensure fire code compliance so Austin residents and visitors can live, work, and play in fire-safe environments.



### **Services**

Inspections/code compliance; Coordination and support of in-service inspections by Operations units; Records management and performance reporting; Development services; Design review and design assistance; Inspections and testing services; Emergency response assistance; Coordination with other city departments for special event fire code and safety compliance; Public education on code requirements; Community relations; Special projects and assignments

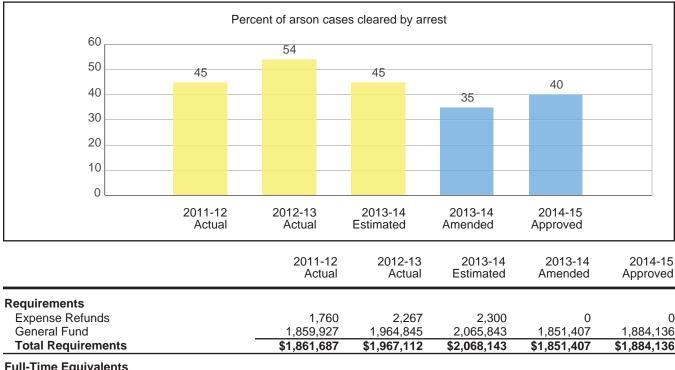
## Contact

David Brietzke, Battalion Chief, 512-974-0160

Program: Emergency Prevention

Activity: Investigations

The purpose of Investigations is to provide fire cause determination and to investigate arsons for AFD members, the judicial system and people in the Austin service area in order to prevent fires.



Requirements					
Expense Refunds	1,760	2,267	2,300	0	0
General Fund	1,859,927	1,964,845	2,065,843	1,851,407	1,884,136
Total Requirements	\$1,861,687	\$1,967,112	\$2,068,143	\$1,851,407	\$1,884,136
Full-Time Equivalents					
General Fund					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	12.25	13.00	12.00	12.00	12.00
Total FTEs	13.25	14.00	13.00	13.00	13.00
Performance Measures					
Number of juvenile fire setters identified	New Meas	70	85	85	85
Number of juvenile firesetter assessments completed	50	74	85	85	85
Percent of arson cases cleared by arrest	45	54	45	35	40

## Services

Incident investigations; Public education/arson abatement; Juvenile firesetter assessments; Records management; Legal liaison; Training

163

164

160

150

160

## Contact

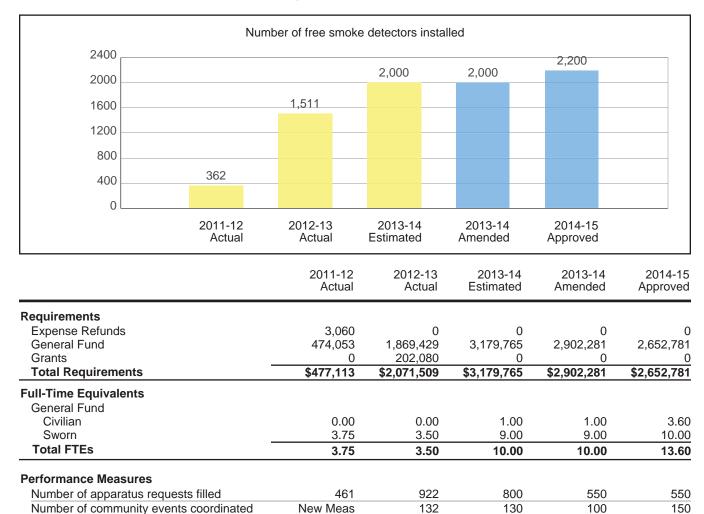
Aaron Woolverton, Battalion Chief, 512-974-0240

Total number of arson fires

Program: Emergency Prevention

Activity: Outreach

The Outreach activity delivers innovative outreach efforts driven by community needs, engages our community in pursuit of life safety, fire prevention, and wildfire fuel mitigation.



## Services

Community Outreach; Public Education; School-based programs; Wildfire prevention and Fuel Mitigation

362

262

1,511

71

2,000

50

2,000

225

2,200

200

### Contact

Joe Limon, Battalion Chief, 512-974-0130

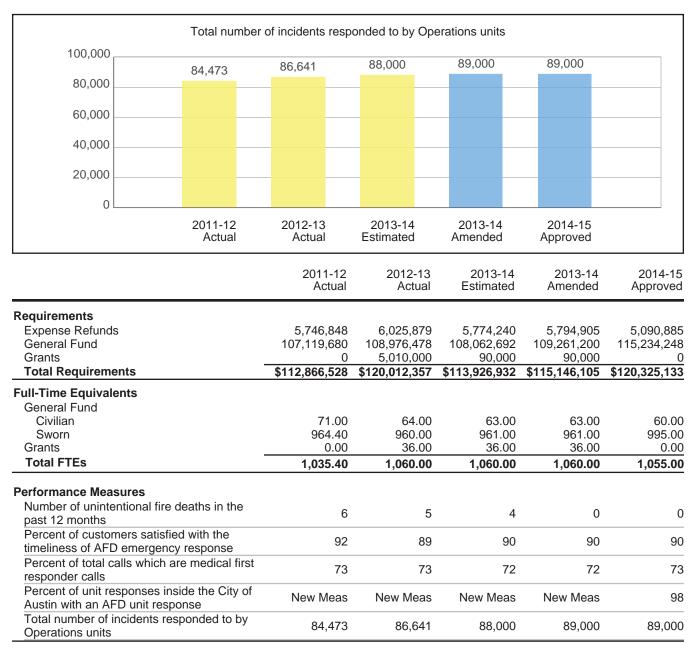
Number of free smoke detectors installed

Number of public education events

Program: Fire / Emergency Response

**Activity: Combat Operations** 

The purpose of Combat Operations is to control and extinguish fires in the least possible amount of time with the least possible loss of life or property and to provide medical first response, rescue services, and hazardous materials response.



### **Services**

Fire Response; Medical first response; Search and rescue operations; Hazardous materials mitigation; In-service fire inspections; Home hazard assessments; Smoke detector installations; Community Service Group; Community collection/distribution centers

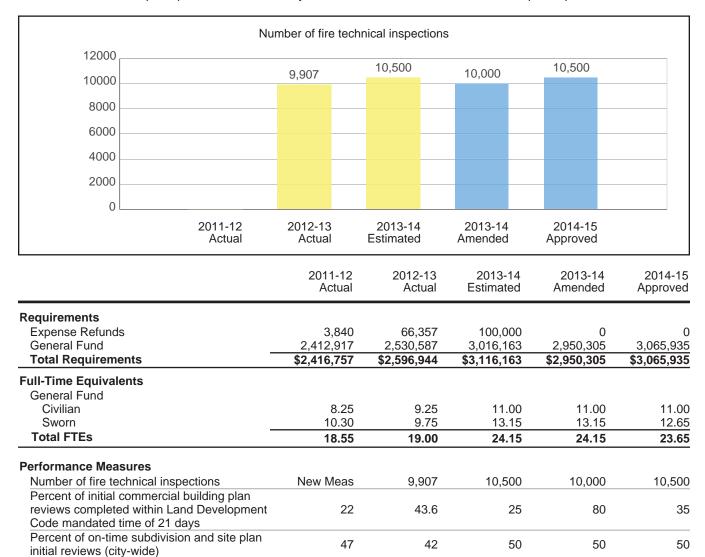
## Contact

Doug Fowler, Assistant Chief, 512-974-0130

Program: One Stop Shop

Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



## Services

Building inspections; Commercial building plan review; Land use review; HAZMAT permits

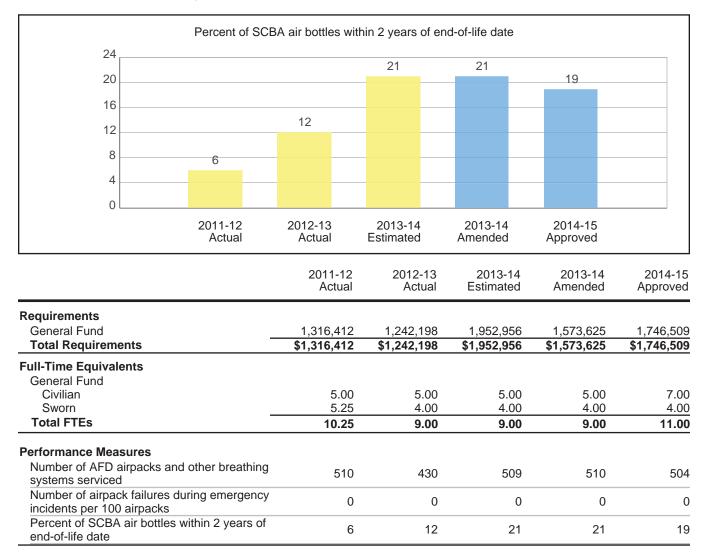
## Contact

Dan McNabb, Division Manager, 512-974-2752

**Program: Operations Support** 

Activity: Air, Equipment and Vehicle Support

The purpose of Air, Equipment, and Vehicle Support to provide quality breathing air systems, to procure and test rescue tools, fire hose, and other equipment; to provide equipment maintenance and support, and to serve as liaison with Fleet Services so that AFD firefighters can perform safe and effective emergency operations during fires, rescues, hazardous materials incidents, and training activities.



## **Services**

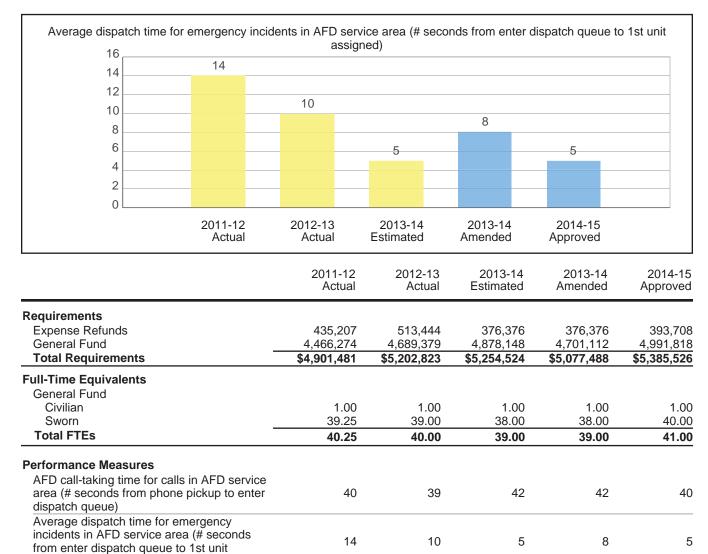
Emergency scene breathing air supply and support; Breathing air equipment repair and certification; Breathing air safety compliance; Liaison with Fleet for apparatus repair and preventive maintenance; Fire apparatus/equipment specification and procurement; Apparatus performance certifications; Fire equipment maintenance, supply, and distribution; Rescue tool repair and maintenance; Fire hose, nozzle, and appliance maintenance and testing; Maintenance support for air systems used by other City departments; Repair and maintenance of gas-powered lawn equipment

#### Contact

Brian Tanzola, Assistant Chief, 512-974-0148

Program: Operations Support Activity: Communications Section

The purpose of the Communications Section is to provide integrated communications systems and operations to all users and providers of Fire Department services to ensure requests for services are received and responded to quickly and accurately.



## **Services**

assigned)

processed

Emergency dispatch services; Voice, CAD, data, and radio systems maintenance; Wired/wireless telecommunication systems; Regional emergency fire dispatch

135,407

119,074

99

141,104

121,153

151,057

128,360

94

140,000

120,500

99

### Contact

Chris Swenson, Battalion Chief, 512-974-0401

Percent of calls answered within 10 seconds

Total number of dispatcher calls for service

Number of units dispatched

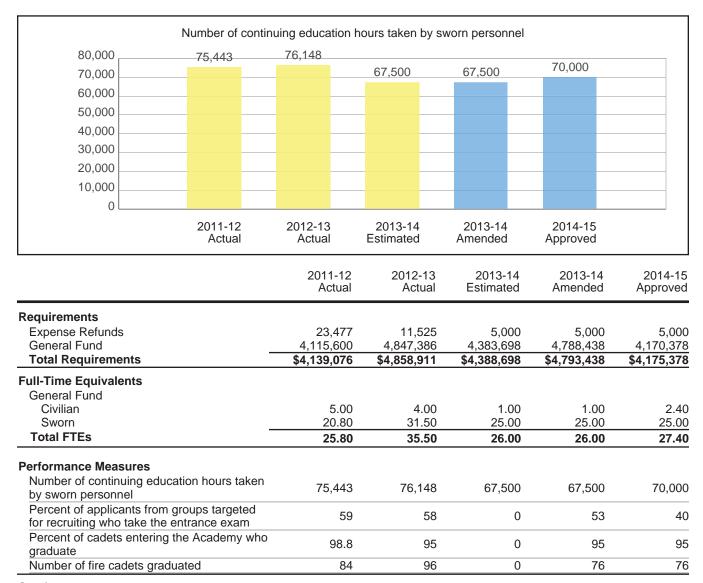
145,000

125,000

94

Program: Operations Support Activity: Education Services

The purpose of Education Services is to train fire cadets at the Fire Academy; to provide training support and skills assessment for probationary firefighters; and to provide continuing education and professional development programs to AFD firefighters throughout their careers. This activity will also report the recruiting efforts to attract qualified and diverse candidates for Fire Cadets.



## **Services**

Cadet training; Firefighter and EMT Certification; Firefighter continuing education and professional development; recruit qualified and diverse candidates for the Fire Cadet positions with AFD; Coordinate and administer regional training programs

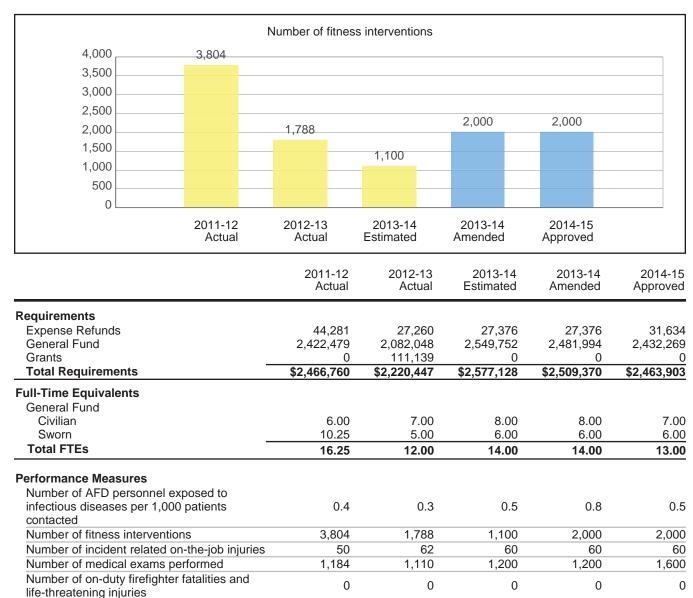
## Contact

Richard Davis, Asst. Chief, 512-974-0130

**Program: Operations Support** 

Activity: Employee Safety and Wellness

The purpose of Employee Safety and Wellness is to produce comprehensive safety and health programs in order to ensure that firefighters perform their duties in a safe working environment and to maintain a healthy, physically fit workforce equipped to handle the physical, mental and emotional demands of their work.



### **Services**

Research and development of safety policies, equipment, and tactics; Fitness/cardiac risk assessment; Firefighter mandatory physicals; Personal Protective Equipment (PPE) specification development and testing; Counseling and behavioral health services; Accident Investigation; Safety Bulletins; Accident Reduction Strategies; Management/Union Safety and Health Committee; Vehicle Accident Review Board; Emergency Response; Fitness education; Joint Fitness Initiative physicals

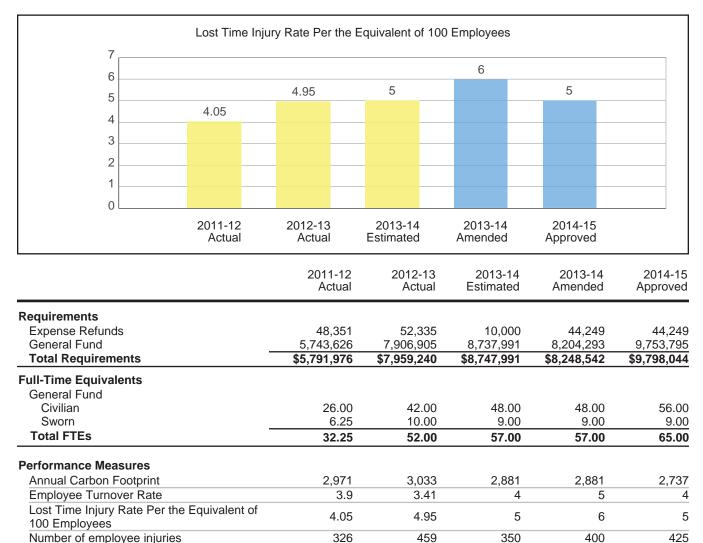
## Contact

Tom Dodds, Division Chief, 512-974-0130

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of Departmental Support Services is to provide administrative and managerial support to the department in order to produce more effective services.



#### **Services**

Office of the Director; Strategic and business planning; Budget development; Financial monitoring; Labor-management relations; Collective bargaining contract administration; Business Technology support; Facilities Planning; Warehouse services; Human Resources; Payroll; Purchasing; Cadet employment processing; Planning and Research

50.34

54.45

55

54

55

#### Contact

Ronnelle Paulsen, Assistant Director, 512-974-5315

Sick leave hours used per 1,000 hours

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

	Graph Not Applicable					
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved	
Requirements General Fund	678,103	495,138	499,916	499,916	17,230,650	
Total Requirements	\$678.103	\$495,138	\$499.916	\$499,916	\$17,230,650	

## Contact

Ronnelle Paulsen, Assistant Director, 512-974-5315

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

# Fire: 2014-15

General Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Emergency Prevention	\$4,319,204	\$5,966,464	\$8,208,296	\$7,952,345	\$7,722,840
Engineering and Inspection Services	1,985,224	2,132,190	2,962,688	3,198,657	3,185,923
Investigations	1,859,927	1,964,845	2,065,843	1,851,407	1,884,136
Outreach	474,053	1,869,429	3,179,765	2,902,281	2,652,781
Fire / Emergency Response	\$107,119,680	\$108,976,478	\$108,062,692	\$109,261,200	\$115,234,248
Combat Operations	107,119,680	108,976,478	108,062,692	109,261,200	115,234,248
One Stop Shop	\$2,412,917	\$2,530,587	\$3,016,163	\$2,950,305	\$3,065,935
Inspection, Review, and Support	2,412,917	2,530,587	3,016,163	2,950,305	3,065,935
Operations Support	\$12,320,764	\$12,861,011	\$13,764,554	\$13,545,169	\$13,340,974
Air, Equipment and Vehicle Support	1,316,412	1,242,198	1,952,956	1,573,625	1,746,509
Communications Section	4,466,274	4,689,379	4,878,148	4,701,112	4,991,818
Education Services	4,115,600	4,847,386	4,383,698	4,788,438	4,170,378
Employee Safety and Wellness	2,422,479	2,082,048	2,549,752	2,481,994	2,432,269
Support Services	\$5,743,626	\$7,906,905	\$8,737,991	\$8,204,293	\$9,753,795
Departmental Support Services	5,743,626	7,906,905	8,737,991	8,204,293	9,753,795
Transfers and Other Requirements	\$678,103	\$495,138	\$499,916	\$499,916	\$17,230,650
Other Requirements	678,103	495,138	4,355	4,355	1,441,260
Transfers	0	0	495,561	495,561	15,789,390
Total	\$132,594,295	\$138,736,583	\$142,289,612	\$142,413,228	\$166,348,442
Full-Time Equivalents (FTEs)					
Emergency Prevention	34.25	32.50	42.85	42.85	46.95
Engineering and Inspection Services	17.25	15.00	19.85	19.85	20.35
Investigations	13.25	14.00	13.00	13.00	13.00
Outreach	3.75	3.50	10.00	10.00	13.60
Fire / Emergency Response	1,035.40	1,024.00	1,024.00	1,024.00	1,055.00
Combat Operations	1,035.40	1,024.00	1,024.00	1,024.00	1,055.00
One Stop Shop	18.55	19.00	24.15	24.15	23.65
Inspection, Review, and Support	18.55	19.00	24.15	24.15	23.65
Operations Support	92.55	96.50	88.00	88.00	92.40
Air, Equipment and Vehicle Support	10.25	9.00	9.00	9.00	11.00
Communications Section	40.25	40.00	39.00	39.00	41.00
Education Services	25.80	35.50	26.00	26.00	27.40
Employee Safety and Wellness	16.25	12.00	14.00	14.00	13.00
Support Services	32.25	52.00	57.00	57.00	65.00
Departmental Support Services	32.25	52.00	57.00	57.00	65.00
Total	1,213.00	1,224.00	1,236.00	1,236.00	1,283.00

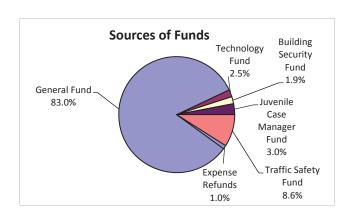
# Fire: 2014-15

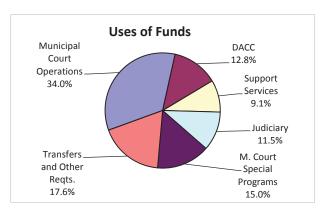
Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Emergency Prevention	\$0	\$202,080	\$0	\$0	\$0
Outreach	0	202,080	0	0	0
Fire / Emergency Response	\$0	\$5,010,000	\$90,000	\$90,000	\$0
Combat Operations	0	5,010,000	90,000	90,000	0
Operations Support	\$0	\$111,139	\$0	\$0	\$0
Employee Safety and Wellness	0	111,139	0	0	0
Total	\$0	\$5,323,219	\$90,000	\$90,000	\$0
Full-Time Equivalents (FTEs)					
Fire / Emergency Response	0.00	36.00	36.00	36.00	0.00
Combat Operations	0.00	36.00	36.00	36.00	0.00
Total	0.00	36.00	36.00	36.00	0.00

# Fire: 2014-15

Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Emergency Prevention	\$4,820	\$151,400	\$212,300	\$0	\$0
Engineering and Inspection Services	0	149,132	210,000	0	0
Investigations	1,760	2,267	2,300	0	0
Outreach	3,060	0	0	0	0
Fire / Emergency Response	\$5,746,848	\$6,025,879	\$5,774,240	\$5,794,905	\$5,090,885
Combat Operations	5,746,848	6,025,879	5,774,240	5,794,905	5,090,885
One Stop Shop	\$3,840	\$66,357	\$100,000	\$0	\$0
Inspection, Review, and Support	3,840	66,357	100,000	0	0
Operations Support	\$502,965	\$552,230	\$408,752	\$408,752	\$430,342
Communications Section	435,207	513,444	376,376	376,376	393,708
Education Services	23,477	11,525	5,000	5,000	5,000
Employee Safety and Wellness	44,281	27,260	27,376	27,376	31,634
Support Services	\$48,351	\$52,335	\$10,000	\$44,249	\$44,249
Departmental Support Services	48,351	52,335	10,000	44,249	44,249
Total	\$6,306,823	\$6,848,200	\$6,505,292	\$6,247,906	\$5,565,476

# **Municipal Court**





## **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
General Fund					
Revenue	\$15,159,346	\$16,423,323	\$16,019,342	\$15,967,744	\$16,019,342
Requirements	\$12,612,665	\$13,889,417	\$14,805,450	\$14,989,558	\$19,676,847
Full-Time Equivalents (FTEs)	162.25	164.25	165.75	165.75	166.75
Municipal Court Juvenile Case Fund Manage	er Fund				
Revenue	\$435,752	\$508,198	\$586,358	\$469,741	\$586,358
Requirements	\$403,864	\$451,901	\$672,149	\$757,206	\$813,003
Full-Time Equivalents (FTEs)	9.00	9.00	9.00	9.00	9.00
Municipal Court Traffic Safety Fund					
Revenue	\$591,878	\$586,332	\$741,935	\$1,664,566	\$1,664,566
Requirements	\$665,439	\$659,667	\$742,135	\$1,664,566	\$1,664,566
Full-Time Equivalents (FTEs)	2.00	2.00	2.00	2.00	1.00
Municipal Court Building Security Fund					
Revenue	\$329,927	\$381,725	\$357,772	\$352,784	\$357,772
Requirements	\$376,791	\$321,654	\$378,340	\$398,617	\$398,617
Municipal Court Technology Fund					
Revenue	\$441,786	\$510,252	\$478,847	\$471,753	\$478,847
Requirements	\$521,433	\$571,217	\$541,699	\$678,212	\$619,588
Expense Refunds	\$169,831	\$186,691	\$177,499	\$177,499	\$183,129
Grants					
Full-Time Equivalents (FTEs)	0.00	2.00	2.00	2.00	2.00
Total Budget	\$14,750,023	\$16,080,547	\$17,317,272	\$18,665,658	\$23,355,750

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

# Municipal Court Organization by Program and Activity for 2015

## **Court Judiciary**

Central Booking Municipal Court Services

## **Downtown Austin Community Court**

Community Service Restitution Court Operations Rehabilitation Services

## **Municipal Court Operations**

Caseflow Management
Central Booking Support
Civil Parking Administration
Collection Services
Customer Services

## **Municipal Court Special Programs**

Civil Red Light Administration Court Technology Security Services Youth Case Management

## **Support Services**

**Departmental Support Services** 

## **Transfers and Other Requirements**

Other Requirements
Transfers

## Municipal Court Mission and Goals for 2015

## Mission

To provide fair, efficient, and accountable service to the public by impartially administering justice so that the quality of life is enhanced.

## Goals

## Provide Exceptional Customer Service

 Meet or exceed 88% customer satisfaction as indicated by the City's Citizen Survey by enhancing online services.

## Provide Effective and Impartial Administration of Justice

Continue efforts to achieve a compliance rate of 95% or better by alternative collection techniques.

## Promote Organizational Health

• Exceed 87% of employees completing minimum training requirements by providing more training opportunities in-house and with the Texas Municipal Court Education Center.

## Improve the Quality of Life in DACC jurisdictional areas

- Continue efforts to achieve a goal of 55% of frequent offenders who complete rehabilitative recommendations.
- Continue efforts to achieve a goal of 67% completion of court-mandated community service restitution hours assigned to offenders.
- Maintain or exceed a goal of 5,000,000 square feet of community service activities throughout the City of Austin, including graffiti abatement, abatement of code violations and litter pick-up.

## Municipal Court

## Message from the Director

The Municipal Court and the Downtown Austin Community Court (DACC) constitute the judicial branch of the City of Austin municipal government. They provide all magistration services for the Travis County jail and handle class 'C' misdemeanor cases filed by a number of City Departments, Austin Independent School District (AISD) and the Texas Alcoholic Beverage Commission. Cases that are filed in these courts include traffic, City ordinance, state code, parking, and red light camera violations.

Municipal Court's vision is to be the most effective, efficient and impartial municipal court in Texas. Along with the City's aspiration to be the best-managed city in the country, the Department has created an environment of innovation and continuous improvement to address current and upcoming challenges. The Courts provide a number of options other than fine payment for defendants to handle their cases such as driving safety, deferred disposition (probation) for motor vehicles and bicycles, payment plans and community service. For those pleading "not guilty", jury or judge trials are arranged. A Teen Court program is another option for juveniles.

Court has achieved several successes in FY 2013-14:

- Electronic recording of court proceedings in the courtrooms in lieu of court reporters;
- Coordinated with the Austin Police Department (APD) in the implementation of phase I of the e-citation project;
- Implemented Austin Youth Diversion in cooperation with prosecutors to help keep juveniles out of the criminal system;
- Achieved funding through the IT Governance process for a major upgrade to Court's case management software;
- Electronic timesheets instituted using Public Works' SharePoint system with approval of HR Governance;
- Enhanced navigation of Court's website to make it more user friendly; and
- Provided ergonomic desks as a three-year pilot for staff relief from sitting at the computer all day.

In FY 2014-15 the courts have identified the following areas on which to concentrate over the next couple of years:

- Design, build and relocate to a new main courthouse to be located on St. Johns Ave at IH-35;
- Coordinate with APD phase II implementation of the e-citation project and collaborate with other City departments;
- Contract with Court's case management vendor to complete development of the software upgrade enhancements and technological upgrades;
- Incorporate DACC's cases into the Municipal Court's case management system;
- Monitor the 84<sup>th</sup> Legislative session and comply with mandates; and
- Refocus on the handling of repeat offenders at DACC who require extensive resources.

Austin Municipal Court will continue pursuing innovative ideas to encourage defendants to resolve their cases in a timely and efficient manner. Court will also continue to emphasize exceptional customer service to include further online enhancements.

We will prepare for future relocation to a new building allowing for adequate customer service areas, courtrooms, staffing, and parking. Finally, Austin Municipal Court remains committed to improving business decisions and focusing on the goals, objectives, and culture of Austin being the "Best Managed City."

Rebecca Stark
Clerk of the Municipal Court

## Municipal Court

## Message from the Director – Downtown Austin Community Court

The Downtown Austin Community Court (DACC) works collaboratively to address the quality of life issues of all residents in the downtown Austin community through the swift, creative sentencing of public order offenders. In FY 2008-09, DACC identified a group of individuals designated as Frequent Offenders. A Frequent Offender is defined as an individual who has had 25 or more legal cases with the court and has had at least one active case in the last two years. To engage these offenders, DACC implemented an intensive case management program focused on providing wraparound services in collaboration with other community efforts, such as the Ending Community Homelessness Coalition (ECHO) 100 Homes Campaign, Road to Recovery, a three-way partnership between DACC, Austin Travis County Integral Care (ATCIC) and Travis County Criminal Justice Planning, and Partnership Housing, a four-way partnership between DACC, Caritas, Foundation Communities and the Downtown Austin Alliance (DAA).

In alignment with the City of Austin's continued efforts to secure additional permanent supportive housing for individuals with the highest needs, and through the above mentioned partnerships and the internal development of a continuum of wraparound services, the department has been successful in decreasing the amount of cases acquired by frequent offenders who are actively engaged in case management by 26% from FY 2010-11 to FY 2012-13. DACC successfully housed a total of 20 of the most vulnerable, highneeds individuals at Foundation Communities, through the Partnership Housing collaboration who continue to be permanently housed.



The FY 2014-15 Budget continues to address the ever increasing needs of frequent/repeat offenders who are dealing with physical health, mental health and substance abuse issues; many of them also presenting with extensive criminal histories. Resource enhancements to the intensive case management program have allowed DACC to continue its goals of stabilizing and housing the priority group of Frequent Offenders, as well as addressing the needs of individuals that may become Frequent Offenders if the court does not continue to proactively engage them in the community before they are arrested or cited.

In an effort to continue maximizing its ability to provide comprehensive services to the court's priority population, DACC is proposing the ability to directly manage its own social service contracts in FY 2014-15. The ability to manage social service contracts in-house will allow DACC to develop a robust array of services available to homeless individuals, in turn allowing homeless clients to enter the service continuum at any given point. The overarching goal for developing this comprehensive approach is to take individuals from homeless to housed by providing support, linkage to treatment and services and by guiding individuals to take steps toward housing readiness.

In conclusion, the Downtown Austin Community Court will continue towards its goal of becoming the Best Managed Community Court in the nation by fulfilling its mission to collaboratively address the needs of all residents in downtown Austin and surrounding communities. The Court will continue striving towards success in intensively serving and stabilizing repeat offenders through the improvement of a robust rehabilitation program and by working closely with stakeholders to improve the safety and quality of life for defendants, the community, and the citizens of Austin alike.

Peter Valdez

Walden III, LMSW

Court Administrator, Downtown Austin Community Court

## **Budget Highlights**

The Municipal Court is organized into five programs, Judiciary, Downtown Austin Community Court (DACC), Municipal Court Operations, Support Services, and Municipal Court Special Programs. The Special Programs include the Building Security Fund, Juvenile Case Manager Fund, Technology Fund and the Traffic Safety Fund.

The Court anticipates General Fund revenue, which includes all fines along with some costs and fees, to increase slightly over the current fiscal year for a total of \$16 million due to a slight increase in cases filed versus last fiscal year. General Fund expenditures are proposed to increase 31.3% over the current fiscal year for a total of \$19.7 million. Budgetary requirements include salary increases associated with wage adjustments, anticipated changes in the City's contribution for health insurance, an increase in the City's contribution to retirement benefits and miscellaneous operating requirements. New to this year's General Fund budget is \$4.1 million in transfer costs for support costs for information technology, administrative support, workers' compensation, and liability reserve, previously budgeted in aggregate at the General Fund level.

## **Judiciary**

The Judiciary Program is comprised of a Presiding Judge, 8 full-time Associate Judges and 11 Substitute Judges who work on an "as needed" basis. There are also 3.0 full time equivalents (FTEs) providing clerical support. Judges preside over scheduled appearance and trial dockets as well as provide magistration at the Travis County jail on a 24/7 basis. Over 60,000 cases are set on appearance dockets annually and over 21,000 are set on trial dockets. At least 41,000 cases are seen on a "walk-in" basis annually. An estimated 87,100 Class 'C' misdemeanors, higher charge and search warrants will be issued in FY 2014-15. Also, it is anticipated that 84,700 cases will be magistrated or arraigned at the Travis County jail in FY 2014-15.

## **Downtown Austin Community Court (DACC)**

The Downtown Austin Community Court (DACC) provides offenders with the means and encouragement to discontinue their criminal behavior through rehabilitation and community service restitution, for the harm caused to the community. DACC concentrates on public nuisance/quality of life violations and, when implemented in the fall of 1999, was originally designed to address 5,000 cases per year. Currently, the Court addresses an average of 16,000 new cases annually.

DACC has continued its efforts in engaging repeat offenders who require intensive case management services and rehabilitation. The Community Court serves four tiers of offenders. Tier 1 consists of frequent offenders who have had more than 25 cases with at least one active case in the last two years, Tier 2 consists of individuals with 15-24 cases who are positioned to become frequent offenders without appropriate intervention, Tier 3 consists of individuals with 2-14 cases, and Tier 4 consists of one-time offenders.

In FY 2013-14, through its intensive case management program, DACC demonstrated that providing intensive wraparound services to repeat offenders results in a significant decrease in criminal offenses. Due to this, DACC continues to identify resources that will enhance the case management service delivery (e.g. Peer to Peer Support Services and Temporary, Transitional and Sober housing options without length-of-stay limitations) and remains committed to developing a robust array of rehabilitation, social service and housing options made available to the court's priority population. Ultimately, DACC case management clients will benefit from this person-centered approach as opposed to the current practice of placing individuals in an existing program that may not be the best fit or that may not provide the full spectrum of services that each client needs. The final and most important piece of the service continuum that the court is attempting to address as it permanently stabilizes frequent offenders is the lack of permanent housing options due to extensive criminal histories and/or lack of the on-site 24-hour support needed for individuals with high mental health and medical needs.

In FY 2014-15, DACC will pilot an initiative to contract directly with social service providers in order to provide customized services to clients committed to gaining permanent stability. Engaging in this initiative will require a full-time employee that can manage the contracts awarded through the City's RFP process. This additional FTE will cost \$74,953 and will be paid for by reducing the rehabilitative funding budget that previously included a 12% administrative cost charged by the court's current third-party rehabilitation funds and social service contract administrator.

## **Municipal Court Operations and Support Services**

More than 100 FTEs are assigned to the Municipal Court Operations program to provide customer services, administration of civil cases, courtroom support, warrant processing, magistrate support, collection services, and updating case files. Court anticipates that in FY 2014-15 over 360,000 new cases will be filed, 220,000 customers will be seen at the front counters to handle their cases, 360,000 phone calls will be taken and over 150,000 pieces of mail will be processed. Personnel also perform data entry, accept motions and bonds, set up time payment plans, process requests for jail credit, set cases on dockets, conduct parking and red light camera hearings, monitor and update case files and prepare warrants for judicial consideration along with numerous other daily duties. \$30.2 million is projected to be collected for the City's General Fund, special purpose funds, Austin Independent School District (AISD) and the state.



## **Municipal Court Special Programs**

The Austin Municipal Court has four special purpose funds: Court Building Security Fund, Court Technology Fund, Juvenile Case Manager Fund, and the Traffic Safety Fund. Revenue in each fund is obtained by collecting court costs upon conviction or deferred sentencing of class 'C' misdemeanor cases. There are no significant changes in revenue. The other program expenses remain relatively unchanged but of note there are continued savings in the Technology Fund for a new case management system that will be needed in the future.

## **Municipal Court Building Security Fund**

The Municipal Court Building Security Fund was created in FY 1995-96 to provide funding for courthouse security. Revenue is derived from a security fee authorized under Article 102.017 of the Code of Criminal Procedure paid by a defendant convicted of an offense or receiving deferred disposition. The revenue collected is directly related to the number of convictions and deferred dispositions that result with compliance in Class 'C' misdemeanor cases filed. Use of the funds is limited to security personnel, security enhancements and training.

## **Municipal Court Juvenile Case Manager Fund**

Authorized by the City Council in FY 2006-07 as a result of legislation passed in 2005, the Juvenile Case Manager Fund was created to provide for the administration of juvenile dockets and to assist with the provision of alternative sentencing for youth. The case manager program is designed to hold youth offenders accountable for their actions and enhance public safety. Revenue is derived from a \$4 fee authorized under Article 102.0174 of the Code of Criminal Procedure paid by defendants convicted of fine-only misdemeanors or receiving a deferred disposition of a criminal offense. Legislation in 2011 expanded permitted use of the fund for salary, benefits, and supplies for juvenile case managers. Court anticipates that in FY 2014-15, 1,000 new cases will be filed, a 33% decrease from the current year estimate. This is due to a change during the last legislative session which requires schools to implement programs for children to address issues such as curfew violations and other school-related issues before filing a criminal citation/complaint with the court. The change allows a court with a juvenile case manager program to establish a diversion program that provides case management and services to juveniles who are issued citations for charges other than traffic and parking. There are 9.0 FTEs in this fund.

## **Municipal Court Technology Fund**

The Municipal Court Technology Fund was created in FY 1998-99 to provide funding to enhance court technology. Revenue is derived from a \$4 technology fee authorized under Article 102.0172 of the Code of Criminal Procedure paid by a

defendant convicted of a misdemeanor offense or receiving deferred disposition. The revenue collected is directly related to the number of convictions and deferrals resulting from Class 'C' misdemeanor charges. The primary requirement of the fund is to finance the purchase and maintenance of technological enhancements and the resulting maintenance for municipal courts. Use of the funds collected is limited to court technology. Savings are maintained in the fund for a new case management system in FY 2015-16.

## **Municipal Court Traffic Safety Fund**

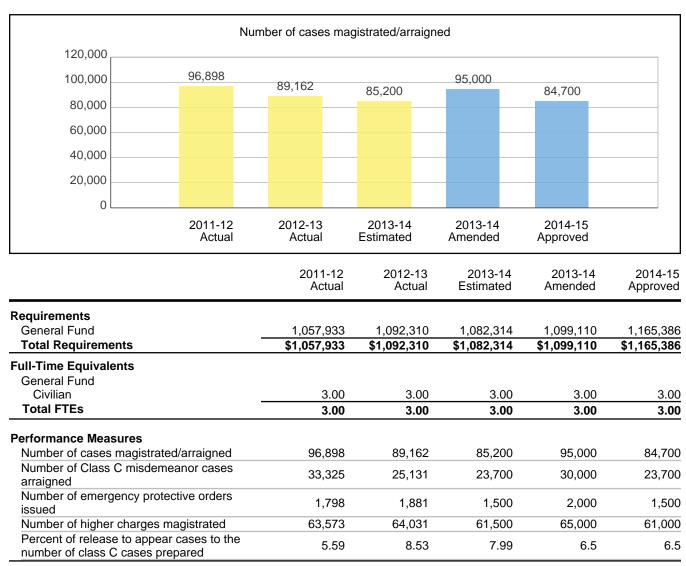
In FY 2006-07, the City Council created the Red Light Camera Program as authorized by the 80<sup>th</sup> Texas Legislature. Currently there are 10 cameras operational at key intersections across the City. The installation of 5 additional cameras continues to be planned for FY 2014-15. The City's portion of the revenue from the \$75 penalty for each violation (as well as a \$25 late fee for violations not paid with 30 days) may be used to fund traffic safety programs. State law requires half of the net revenue generated by a Red Light Camera Program be sent to the state. The City's share of net revenue can be used only to fund traffic safety programs including pedestrian safety programs, public safety programs, intersection improvements and traffic enforcement. One vacant full-time position will be eliminated in FY 2014-15. One full-time position remains in the fund.

# Municipal Court Significant Changes

General Fund		
Revenue Changes		Dollars
Increase in revenue from \$15,967,744 to \$16,019,342 for penalties associated with traffic fines, warrant fees, deferral fees, special expense fees, service fee, misdemeanors, City Ordinance, and other miscellaneous revenue.		\$51,598
Expenditure Changes	FTEs	Dollars
City-wide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance. Wage increases also apply to substitute judges.		\$554,342
Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.		\$4,116,142
Department Cost Drivers Lease costs increase for the South Substation located in the Cherry Creek Plaza.		\$2,040
Lease agreement cost increase for the DACC at 719 E. 6th Street.		\$4,199
New Investments  To directly manage social service contracts in the department, a Contract Compliance Specialist is added to rehabilitation service. The total cost of this position is \$74,953 offset through a reduction in the budget for an outside social service contract.	1.00	\$0
Municipal Court Juvenile Case Manager Fund		
Expenditure Changes	FTEs	Dollars
City-wide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.		\$23,861
Municipal Court Traffic Safety Fund		
Expenditure Changes	FTEs	Dollars
City-wide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.		\$3,652
Department Cost Drivers Elimination of 1.0 Hearing Officer position.	(1.00)	(\$78,061)
Funding includes increase in remittance to State and transfer to CIP.		\$47,130
APD review costs increase.		\$25,000

Program: Court Judiciary Activity: Central Booking

The purpose of Central Booking is to provide magistration/arraignment services for arrestees in Travis County.



### **Services**

Perform all magistration duties to include: consider personal bonds; evaluate requests for and issue Emergency Protection Orders; conduct magistration of higher charge cases; set bonds; and conduct arraignment of Class C misdemeanor cases and rule on Emergency Protection Order modifications.

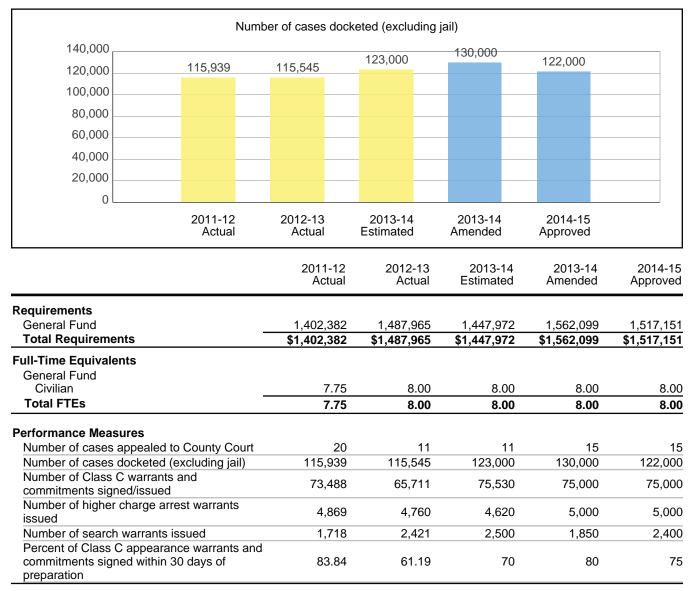
## Contact

Judge Sherry Statman, Presiding Judge, 512-974-4692

Program: Court Judiciary

Activity: Municipal Court Services

The purpose of Municipal Court Services is to preside over cases for people with business before the court, so that they receive timely and impartial justice.



### **Services**

Review probable cause affidavits for arrests, warrants and Emergency Protective Orders; Issue orders and sign judgments; Research case law; Interpret law; Hold trials and hearings for adults and juveniles; Hear appeals of parking, camera at red light, and dangerous dog cases; Complete state-mandated training; Review and issue warrants; Issue commitments to hold defendants; Conduct training and education for criminal justice partners and citizens; Rule on requests for emergency protection order modifications.

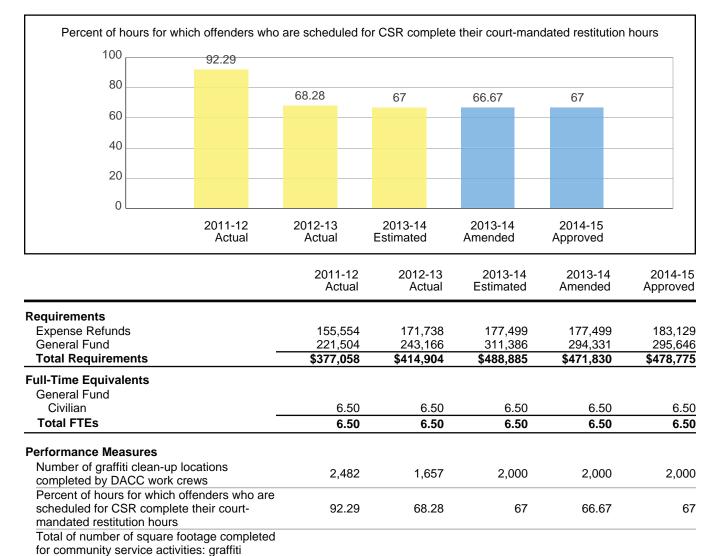
## Contact

Judge Sherry Statman, Presiding Judge, 512-974-4692

Program: Downtown Austin Community Court

Activity: Community Service Restitution

The purpose of Community Service Restitution (CSR) is to link criminal actions to a consequence for offenders so that the community can experience restorative justice.



## **Services**

requests

Individualized sentencing to Community Service Restitution based upon assessment of the defendant; Mandatory CSR supervision of defendants from Community Court and Municipal Court, or probationers from Travis County Probation; Ensure accountability of offenders by tracking the community services they are sentenced to perform, ensure that offenders perform projects that restore the community; Coordinate community-based CSR resources.

7,377,275

**New Meas** 

5,000,000

5,000,000

## Contact

Pete Valdez, Court Administrator, 512-974-4873

abatement; ARR; Code Enforcement; PARD;

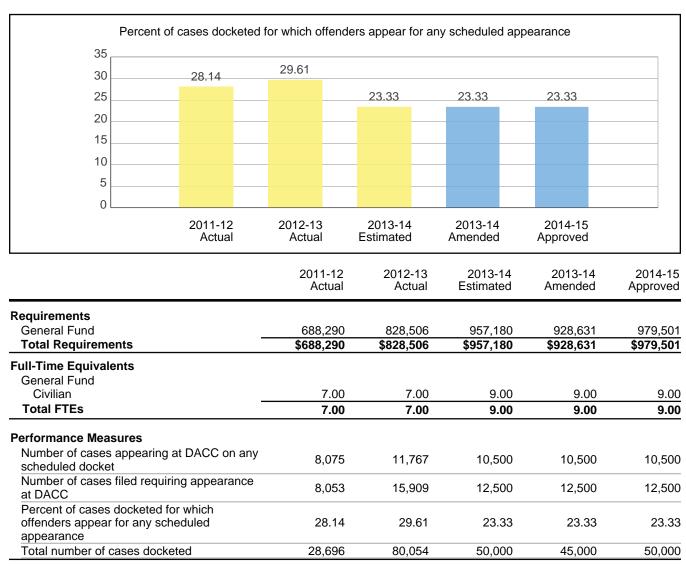
and other City Departments or citizens

5,000,000

Program: Downtown Austin Community Court

**Activity: Court Operations** 

The purpose of DACC Court Operations is to analyze, evaluate, support and provide alternative options consistent with Therapeutic Jurisprudence and Restorative Justice Models, aimed at increasing the effectiveness of community service restitution and rehabilitation assistance, while assuring that due process requirements are met.



### **Services**

Legally process defendants; Inform defendants of their due process rights, options, and of their obligations within the process; Create and file cases; Prepare dockets; Conduct bench and jury trials related to homeless individuals; Conduct Jury empanelment; Conduct Arraignment dockets; Accept pleas; Issue and confirm warrants; Initiate warrant service; Prepare statistical reports; Enter data; Assist prosecutors, defense attorneys and defendants; Community Service Restitution and Rehabilitation Service planning, coordination and portfolio management.

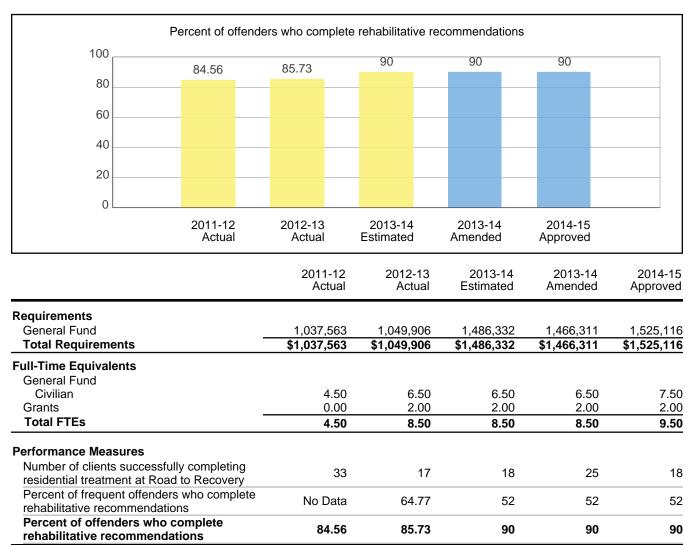
## Contact

Pete Valdez, Court Administrator, 512-974-4873

Program: Downtown Austin Community Court

Activity: Rehabilitation Services

The purpose of Rehabilitation Services is to assess and refer offenders to substance abuse treatment, transitional and permanent housing, mental health services, medical services, employment training and other social services that will reduce criminal involvement, reduce the burden on publically-funded systems, and promote life-changing behavior.



## **Services**

Individualized screening/assessment of needs for defendants referred for access to a continuum of rehabilitative options including but not limited to: substance abuse inpatient and aftercare/outpatient treatment, substance abuse education, mental health support and services, crisis intervention services, medical services, job training, transitional and permanent housing assistance, and support services.

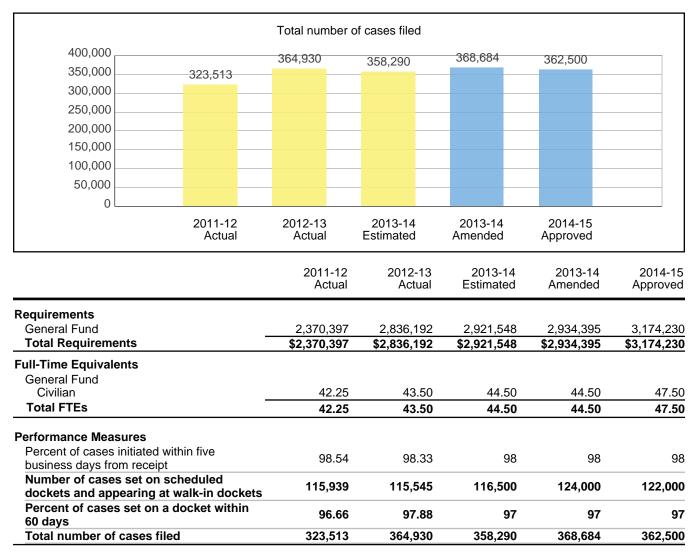
## Contact

Pete Valdez, Court Administrator, 512-974-4873

**Program: Municipal Court Operations** 

**Activity: Caseflow Management** 

The purpose of Caseflow Management is to ensure cases are processed accurately and efficiently for staff and customers so that cases are current.



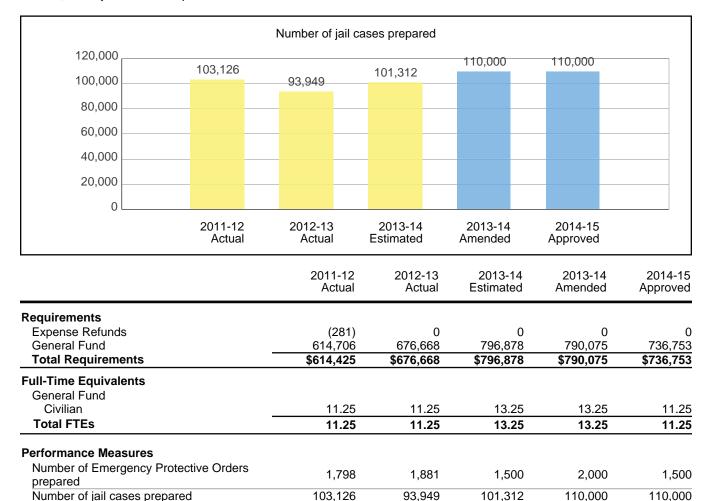
## **Services**

Caseflow management is responsible for scheduling court hearings, preparing cases for data entry; processing appeals; monitor and handle driver safety course, deferred disposition and code compliance cases, information requests, motions; design procedures for court requirements, manage court processes, including error resolution of cases and provide training opportunities for court personnel.

## Contact

Program: Municipal Court Operations Activity: Central Booking Support

The purpose of Central Booking Support is to prepare documents for judges, twenty-four hours a day, seven days a week, at the jail so that due process is achieved.



## **Services**

Central Booking Support provides clerical support for in-custody hearings at the jail tweny-four hours a day, seven days a week. Staff is responsible for creating case records, recording judicial decisions, processing Search Warrants and Arrest Warrants, distributing Emergency Protective Orders, and collecting fine and bond payments for Class 'C' cases.

5.59

8.53

7.99

6.5

6.5

## Contact

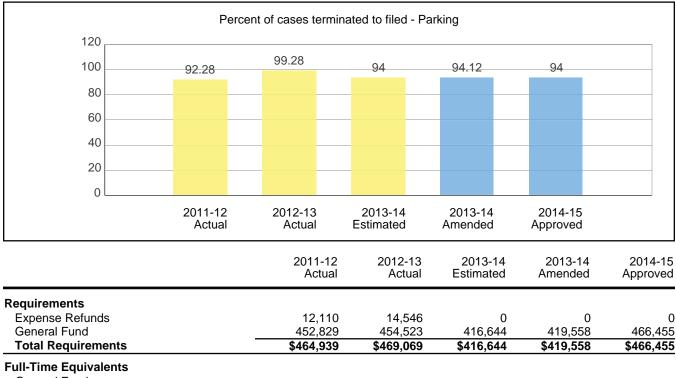
Rebecca Stark, Clerk of the Municipal Court, 512-974-4692

Percent of release to appear cases to the

number of class C cases prepared

Program: Municipal Court Operations Activity: Civil Parking Administration

The purpose of Civil Parking Administration is to process parking citations and payments, conduct parking hearings, and order vehicle booting or impoundment so that due process is ensured.



Full-Time Equivalents					
General Fund					
Civilian	7.75	6.25	5.25	5.25	5.25
Total FTEs	7.75	6.25	5.25	5.25	5.25

Performance Measures					
Number of cases filed - Parking	161,890	167,648	167,000	170,000	168,000
Number of parking hearings held	3,760	3,390	3,000	3,000	3,000
Percent of cases terminated to filed - Parking	92.28	99.28	94	94.12	94

## **Services**

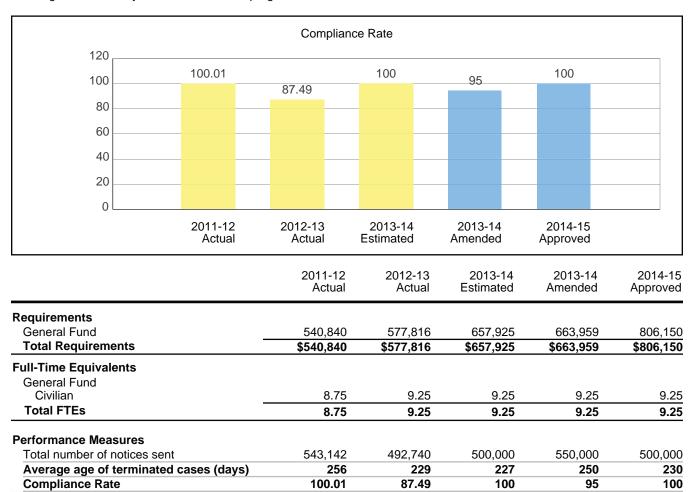
Conduct parking hearings; Initiate parking cases, process sold vehicle affidavits, and maintain parking records; Issue boot and tow orders; Coordinate with law enforcement and other departments to coordinate the actual booting and towing of vehicles; Process payments of fines for parking, including those for Cameras at Red Light violations; Research out of state register owners.

## Contact

**Program: Municipal Court Operations** 

**Activity: Collection Services** 

The purpose of Collection Services is to ensure defendant compliance with court obligations is obtained in accordance with guidelines set by the State mandated program.



## **Services**

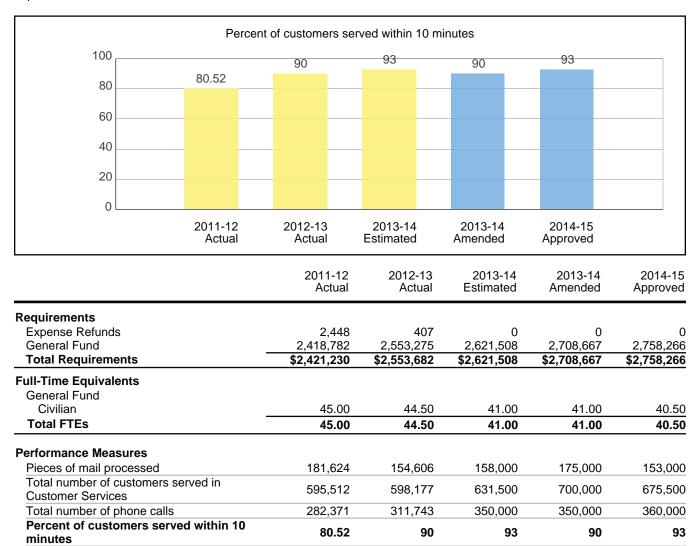
Collection Services is mandated by law to follow a set of guidelines mandated by the State Office of Court Administration in accordance with their Collections Improvement Plan. Internal audits are conducted monthly to ensure compliance is obtained court wide. Reviewing applications and interviewing defendants for the establishment of time payment plans are part of this audit. Collection Services also makes telephone contacts on delinquent accounts, processes phone credit card payments, and initiates and updates warrant worksheet information for law enforcement to facilitate arrests.

## Contact

**Program: Municipal Court Operations** 

**Activity: Customer Services** 

The purpose of Customer Services is to provide assistance for walk-in, phone, and mail customers so that cases may be processed in an effective manner.



## Services

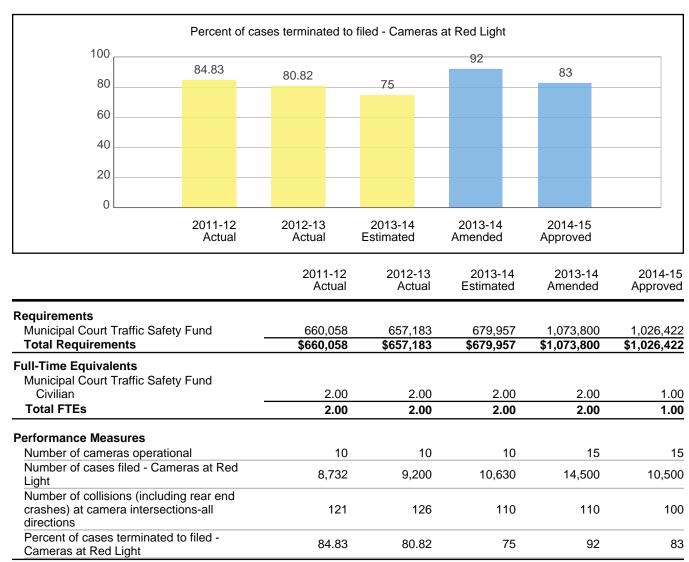
Provide information to customers regarding options to handle citations and process cases appropriately; Process document filings appropriately; Answer phones and assist customers; Handle public information requests; Process payments; Balance cash drawers; and schedule cases for court appearances; accept motions, bonds; set-up time payment plans.

## Contact

Program: Municipal Court Special Programs

Activity: Civil Red Light Administration

The purpose of Civil Red Light Administration is to study, assess, and install cameras at public street intersections and facilitate the administration of justice by processing red light citations and conducting administrative hearings for the community so that traffic safety is enhanced.



### **Services**

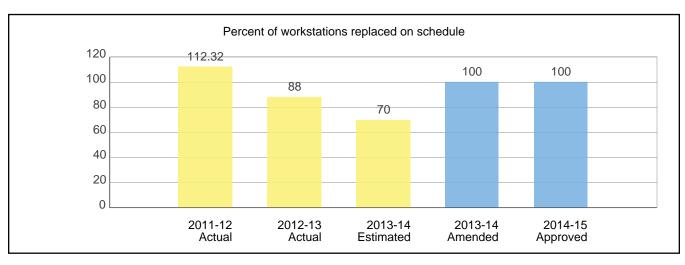
Administration of red light activities; engineering studies; red light camera installation; image and video review to determine violations; administrative hearings; case research; process sold vehicle affidavits; payment collection and schedule appeals.

## Contact

Program: Municipal Court Special Programs

Activity: Court Technology

The purpose of Court Technology is to purchase and maintain technological enhancements for all court users including case management software, hardware, and individual workstations so that customer service and case management efficiencies are improved through technology.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Municipal Court Technology Fund	521,433	571,217	541,699	678,212	619,588
Total Requirements	\$521,433	\$571,217	\$541,699	\$678,212	\$619,588
Performance Measures					
Number of workstations upgraded	52	48	35	50	50
Percent of workstations replaced on schedule	112.32	88	70	100	100

#### **Services**

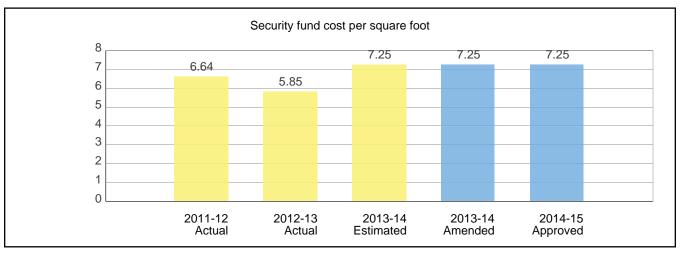
Replace equipment; maintain server, computers, monitors, printers, and OPOS (point of sale) as mandated and necessary in accordance with the City's schedules.

#### Contact

Program: Municipal Court Special Programs

Activity: Security Services

The purpose of Security Services is to provide a safe and secure workplace and to protect the City's resources so that organizational health is enhanced.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements  Municipal Court Building Security Fund	376,791	321,654	378,340	398,617	398,617
Total Requirements	\$376,791	\$321,654	\$378,340	\$398,617	\$398,617
Performance Measures					
Number of security incidents	98	98	36	125	40
Security fund cost per square foot	6.64	5.85	7.25	7.25	7.25

#### Services

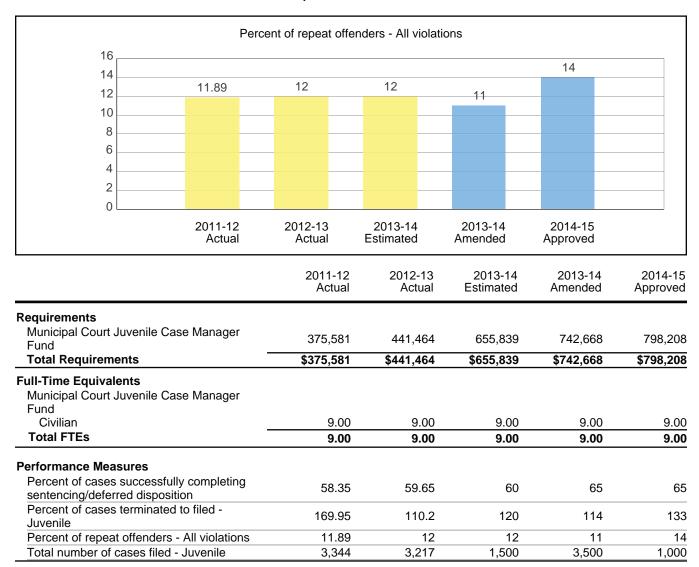
Provide court security through contracted security guards and certified peace officers; Assist with the development and maintenance of emergency plans; Monitor maintenance of security equipment; Process and transport arrestees for Downtown Austin Community Court; Boot and tow vehicles for delinquent parking cases.

#### Contact

Program: Municipal Court Special Programs

Activity: Youth Case Management

The purpose of Youth Case Management is to provide for the administration of juvenile dockets so that youth offenders are held accountable for their actions and lower the juvenile recidivism rate.



#### **Services**

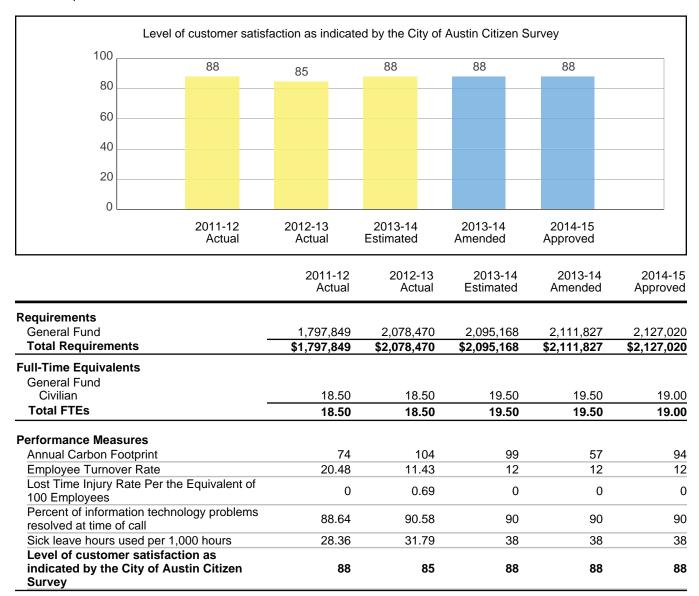
Case management for juveniles; alternative sentencing; personal contact with parents and juveniles; case monitoring; developing and conducting classes; Teen Court administration; and collaboration with Juvenile Court, Austin Independent School District and local social services agencies.

#### Contact

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of Departmental Support Services is to provide administrative and managerial support to the department in order to produce more effective services.



#### **Services**

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

### Contact

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
General Fund	9,590	10,621	10,595	10,595	4,125,173
Municipal Court Juvenile Case Manager Fund	28,283	10,437	16,310	14,538	14,795
Municipal Court Traffic Safety Fund	5,381	2,484	62,178	590,766	638,144
Total Requirements	\$43,254	\$23,542	\$89,083	\$615,899	\$4,778,112

#### Contact

2011-12	2012-13	2013-14	2013-14	2014-15
Actual	Actual	Estimated	Amended	Approved
\$2,460,315	\$2,580,276	\$2,530,286	\$2,661,209	\$2,682,537
1,057,933 1,402,382	1,092,310 1,487,965	1,082,314 1,447,972	1,099,110 1,562,099	1,165,386 1,517,151
\$1,947,357	\$2,121,578	\$2,754,898	\$2,689,273	\$2,800,263
221,504 688,290 1,037,563	243,166 828,506 1,049,906	311,386 957,180 1,486,332	294,331 928,631 1,466,311	295,646 979,501 1,525,116
\$6,397,554	\$7,098,474	\$7,414,503	\$7,516,654	\$7,941,854
2,370,397 614,706 452,829 540,840 2,418,782	2,836,192 676,668 454,523 577,816 2,553,275	2,921,548 796,878 416,644 657,925 2,621,508	2,934,395 790,075 419,558 663,959 2,708,667	3,174,230 736,753 466,455 806,150 2,758,266
				\$2,127,020
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· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·		\$4,125,173
9,590 0	10,621 0	10,595 0	10,595 0	49,734 4,075,439
\$12,612,665	\$13,889,417	\$14,805,450	\$14,989,558	\$19,676,847
10.75	11.00	11.00	11.00	11.00
3.00	3.00	3.00	3.00	3.00
				8.00
				23.00
				6.50 9.00
				7.50
115.00		113.25	113.25	113.75
				47.50
11.25	11.25	13.25	13.25	11.25
7.75	6.25	5.25	5.25	5.25
				9.25
				40.50
				19.00
18.50	18.50	19.50	19.50	19.00
162.25	164.25	165.75	165.75	166.75
• • • • • • • • • • • • • • • • • • • •	\$2,460,315  1,057,933 1,402,382 \$1,947,357  221,504 688,290 1,037,563 \$6,397,554  2,370,397 614,706 452,829 540,840 2,418,782 \$1,797,849  1,797,849  1,797,849  \$9,590  0 \$12,612,665  10.75 3.00 7.75 18.00 6.50 7.00 4.50 115.00 42.25 7.75 8.75 45.00 18.50 18.50	\$2,460,315 \$2,580,276  1,057,933 1,092,310 1,402,382 1,487,965 \$1,947,357 \$2,121,578  221,504 243,166 688,290 828,506 1,037,563 1,049,906 \$6,397,554 \$7,098,474  2,370,397 2,836,192 614,706 676,668 452,829 454,523 540,840 577,816 2,418,782 2,553,275 \$1,797,849 \$2,078,470  1,797,849 2,078,470  1,797,849 2,078,470  \$9,590 \$10,621  9,590 \$10,621  9,590 \$10,621  0 \$12,612,665 \$13,889,417   10.75 11.00  3.00 3.00 7.75 8.00 18.00 20.00 6.50 6.50 7.00 7.00 4.50 6.50 115.00 114.75  42.25 43.50 11.25 11.25 7.75 6.25 8.75 9.25 44.50 44.50 18.50 18.50	Actual         Actual         Estimated           \$2,460,315         \$2,580,276         \$2,530,286           1,057,933         1,092,310         1,082,314           1,402,382         1,487,965         1,447,972           \$1,947,357         \$2,121,578         \$2,754,898           221,504         243,166         311,386           688,290         828,506         957,180           1,037,563         1,049,906         1,486,332           \$6,397,554         \$7,098,474         \$7,414,503           2,370,397         2,836,192         2,921,548           614,706         676,668         796,878           452,829         454,523         416,644           540,840         577,816         657,925           2,418,782         2,553,275         2,621,508           \$1,797,849         \$2,078,470         \$2,095,168           \$9,590         \$10,621         \$10,595           9,590         \$10,621         \$10,595           9,590         \$10,621         \$10,595           9,590         \$10,621         \$10,595           0         \$0         \$0           \$12,612,665         \$13,889,417         \$14,805,450	Actual         Actual         Estimated         Amended           \$2,460,315         \$2,580,276         \$2,530,286         \$2,661,209           1,057,933         1,092,310         1,082,314         1,099,110           1,402,382         1,487,965         1,447,972         1,562,099           \$1,947,357         \$2,121,578         \$2,754,898         \$2,689,273           221,504         243,166         311,386         294,331           688,290         828,506         957,180         928,631           1,037,563         1,049,906         1,486,332         1,466,311           \$6,397,554         \$7,098,474         \$7,414,503         \$7,516,654           2,370,397         2,836,192         2,921,548         2,934,395           614,706         676,688         796,878         790,075           452,829         454,523         416,644         419,558           540,840         577,816         667,925         663,959           2,418,782         2,553,275         2,621,508         2,708,667           \$1,797,849         \$2,078,470         \$2,095,168         \$2,111,827           1,797,849         \$2,078,470         \$2,095,168         \$2,111,827           \$9,590

Municipal Court Building Security Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Municipal Court Special Programs	\$376,791	\$321,654	\$378,340	\$398,617	\$398,617
Security Services	376,791	321,654	378,340	398,617	398,617
Total	\$376,791	\$321,654	\$378,340	\$398,617	\$398,617

Municipal Court Juvenile Case Manager Fu	ınd <sub>2011-12</sub>	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Municipal Court Special Programs	\$375,581	\$441,464	\$655,839	\$742,668	\$798,208
Youth Case Management	375,581	441,464	655,839	742,668	798,208
Transfers and Other Requirements	\$28,283	\$10,437	\$16,310	\$14,538	\$14,795
Other Requirements Transfers	28,283 0	377 10,060	4,440 11,870	2,668 11,870	2,211 12,584
Total	\$403,864	\$451,901	\$672,149	\$757,206	\$813,003
Full-Time Equivalents (FTEs)					
Municipal Court Special Programs	9.00	9.00	9.00	9.00	9.00
Youth Case Management	9.00	9.00	9.00	9.00	9.00
Total	9.00	9.00	9.00	9.00	9.00

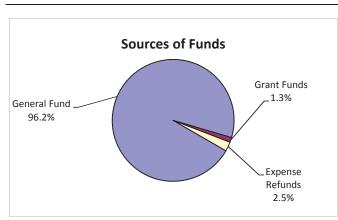
Municipal Court Technology Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Municipal Court Special Programs	\$521,433	\$571,217	\$541,699	\$678,212	\$619,588
Court Technology	521,433	571,217	541,699	678,212	619,588
Total	\$521,433	\$571,217	\$541,699	\$678,212	\$619,588

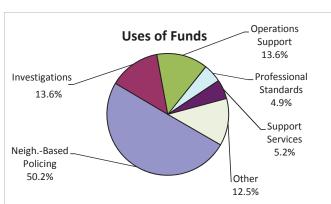
Municipal Court Traffic Safety Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Municipal Court Special Programs	\$660,058	\$657,183	\$679,957	\$1,073,800	\$1,026,422
Civil Red Light Administration	660,058	657,183	679,957	1,073,800	1,026,422
Transfers and Other Requirements	\$5,381	\$2,484	\$62,178	\$590,766	\$638,144
Other Requirements	5,381	2,484	30,646	294,257	317,880
Transfers	0	0	31,532	296,509	320,264
Total	\$665,439	\$659,667	\$742,135	\$1,664,566	\$1,664,566
Full-Time Equivalents (FTEs)					
Municipal Court Special Programs	2.00	2.00	2.00	2.00	1.00
Civil Red Light Administration	2.00	2.00	2.00	2.00	1.00
Total	2.00	2.00	2.00	2.00	1.00

Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Full-Time Equivalents (FTEs)					
Downtown Austin Community Court	0.00	2.00	2.00	2.00	2.00
Rehabilitation Services	0.00	2.00	2.00	2.00	2.00
Total	0.00	2.00	2.00	2.00	2.00

Municipal Court Operations  Central Booking Support Civil Parking Administration	(281) 12.110	0 14.546	0 0	0	0
Community Service Restitution	155,554	171,738	177,499	177,499	183,129
	<b>\$14,277</b>	<b>\$14,953</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Requirements  Downtown Austin Community Court	\$155,554	\$171,738	\$177,499	\$177,499	\$183,129
Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved

# Police





## **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
General Fund					
Revenue	\$3,341,419	\$3,615,302	\$3,809,192	\$3,193,439	\$3,894,883
Requirements	\$264,147,977	\$281,000,264	\$290,923,693	\$295,356,461	\$354,943,368
Full-Time Equivalents (FTEs)					
Sworn	1,718.00	1,740.00	1,787.00	1,787.00	1,846.00
Civilian	626.25	644.25	645.25	645.25	683.25
Expense Refunds	\$10,844,341	\$12,275,514	\$11,215,031	\$10,486,141	\$9,197,856
Grants					
Requirements	\$5,068,399	\$4,739,272	\$2,890,684	\$2,980,684	\$4,808,000
Full-Time Equivalents (FTEs)					
Civilian	33.00	18.00	18.00	18.00	18.00
Total Budget	\$280,060,717	\$298,015,050	\$305,029,408	\$308,823,286	\$368,949,224

<sup>\*</sup>In addition to the amount shown above, the FY 2014-15 Budget also includes \$468,412 for capital and critical one time costs

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

# Police Organization by Program and Activity for 2015

## **Investigations**

Centralized Investigations Organized Crime

## **Neighborhood-Based Policing**

Community Partnerships
Patrol
Patrol Support
Specialized Patrol and Events Planning
Traffic Enforcement

### **Operations Support**

Air Operations
Communications
Forensics Science Services
Special Operations
Strategic Support
Victim Services

### **Professional Standards**

Internal Affairs Recruiting Training

## **Support Services**

**Departmental Support Services** 

## **Transfers and Other Requirements**

Other Requirements Transfers

## Police Mission and Goals for 2015

#### Mission

The mission of the Police Department is to keep you, your family and our community safe.

#### Goals

\*Reduce the violent crime rate by 1% to 5.01 per 1,000 population.

Reduce the property crime rate by 1% to 54.49 per 1,000 population.

Reduce the traffic fatality rate by 1% to 7.86 per 100,000 population.

Maintain the percentage of residents who are satisfied with the overall quality of police services at 72%.

Maintain a 7 minute 30 second response time to emergency and urgent calls.

Increase the percent of Part I crimes cleared by 2% to 14.3%.

Reduce the Part II crime rate by 1% to 116 per 1,000 population.

Maintain the average training hours per officer at 62 per year.

Note: Basis for most goals (e.g. increase, decrease, maintain) is the 5-year actual average: FY 2008-09 through FY 2012-13. Response time is based on the most recent actual: FY 2012-13.

\*Based on revised estimates for prior fiscal years to address the 2014 change in the FBI's rape definition. Previously published actuals do not reflect this change.

## **Police**

## Message from the Director

The Austin Police Department (APD) continues its mission to keep you, your family and our community safe, so that residents and visitors feel safe. Our vision of being the safest big city in America is built around a strong commitment to neighborhood-based policing. The emphasis includes continued efforts to reduce crime, improve service delivery, increase attention to traffic safety and quality of life initiatives, and improve efficiency and effectiveness through professional development, process improvements, technology changes and volunteerism.



The Austin Police Department provides quality police services to the citizens of Austin, Texas in a variety of ways. Officers assigned to patrol and field operations respond to calls for service, provide traffic control, and assist citizens in solving neighborhood problems to enhance their quality of life. Highway Enforcement officers conduct investigations of serious injury collisions, special traffic initiatives, abandoned vehicle removal, and DWI enforcement. APD has a number of specialized units committed to keeping Austin safe, including the Gang Suppression unit, Auto Theft Interdiction unit, Child Abuse unit, Financial Crimes unit, High Tech Crime unit, Homicide unit, Special Events unit, and Training and Recruiting units. The Department also has civilian support units including Forensics, Crime Analysis and Crime Records, Human Resources, Financial Management and 9-1-1 Communications as well as units that provide community outreach through the Police Activities League and Police Explorer Post, Citizens' Police Academy, Blue Santa and the National Night-Out Program.

The Department has aligned its budget to address a number of goals. Those goals include proactively responding to crime trends and maintaining quality police services in a changing environment; addressing the support services workload that corresponds with increased numbers of officers; upgrading technology so that police employees can effectively meet the increased demand for service; reducing risk by enhancing the training of police employees; ensuring police employees have access to high quality equipment and reliable vehicles so they can focus on customer service; and improving police facilities to support the efficient provision of services and encourage community access to police operations.

The Austin Police Department is committed to the use of best practices in order to reduce crime, enhance citizen safety, manage traffic safety, and to provide professionally trained staff so that Austin makes strides toward being the best managed City in the nation.

Art Acevedo, Chief of Police Austin Police Department

What hever 6

### **Budget Highlights**

The FY 2014-15 Budget for the Austin Police Department (APD) includes requirements to maintain current operations, add positions, and fund changes for service tenure and contract obligations. Contractual and commodity accounts are seeing a slight increase of \$0.3 million for contracted maintenance requirements, while fleet fuel and maintenance is anticipated to increase \$1.0 million. To keep pace with the growing workload around the City, 59 additional sworn positions are added, beginning in April 2015. Cadet classes will be held to fill these new positions, as well as any vacancies that occur through attrition during the fiscal year. General Obligation debt service on the Department's Evidence Warehouse is decreasing by \$0.2 million. Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level. This amount for the Austin Police Department is \$45.8 million. The total General Fund budget for Police for FY 2014-15 is \$354.9 million which includes 1,846 sworn and 683.25 civilian full-time equivalent positions.

#### **Neighborhood-Based Policing**

Neighborhood-based policing, comprised of patrol, patrol support, community partnerships, specialized patrol, and traffic

enforcement, represents 50.2% of the FY 2014-15 Budget. The patrol regions use directed patrols and tactical teams to supplement regular patrols in order to address emerging crime "hot spots" quickly and to prevent ongoing crime issues. Hot spots and other emerging trends are identified by crime analysts using data analysis to link call volume and crime patterns. Patrol support, such as district representatives and detectives, are often used in the crime reduction/prevention strategies as well. In 2013, 89% of Austin residents stated they felt safe in their neighborhood during the day.



Specialized patrol is comprised of Park Police, Lake Patrol, and Mounted Patrol. The Park Patrol Unit is responsible for patrolling more than 16,000 acres of land containing 251 parks, 15 preserves, 40 greenbelts, 47 pools, and over 74 miles of trails in the city of Austin. Many of the areas patrolled by the Park Unit are not accessible by vehicle; park officers utilize a wide range of tools to preserve the peace within city of Austin parks and are often seen patrolling on foot or bikes along



park trails. In addition to patrolling many popular special events that take place on park lands including the Zilker Kite Festival, the Zilker Tree Holiday Festival, the Urban Music Festival, the Austin Symphony's 4th of July, Juneteenth Celebration and the South By Southwest (SXSW) Music Festival, the units also provide support to the Downtown area and for emergencies and shelter events. During the Halloween flood earlier this year, the park officers patrolled the flooded parkland to ensure safety of citizens.

The Lake Patrol Unit is responsible for

patrolling the three area public lakes in the city of Austin. These include Walter E. Long, Lady Bird, and Lake Austin. Our presence on these waterways is to properly educate boaters and ensure the safety of all persons on the water. The unit enforces state laws and city ordinances that relate to waterways. There are several ordinances that the City of Austin has implemented, such as illegal bridge jumping, swimming areas on area lakes, personal watercraft bans on certain holidays, and music levels from boats.



Traffic enforcement remains a priority for the Department. The highway response team is responsible for clearing traffic hazards, investigating crashes and enforcing traffic laws and City Ordinances on all the high-speed roadways within the city limits of Austin. Enforcement operations and unit deployments are based upon statistical analysis of collision and other data. The primary purpose of traffic enforcement is to reduce accidents, save lives, and facilitate the safe and efficient movement of vehicular and pedestrian traffic throughout the City. The Department continues to receive grant overtime funding from the Federal Motor Carrier Safety Administration as well as from Texas Department of Transportation that target a variety of traffic safety issues related to both commercial and passenger vehicle activities.



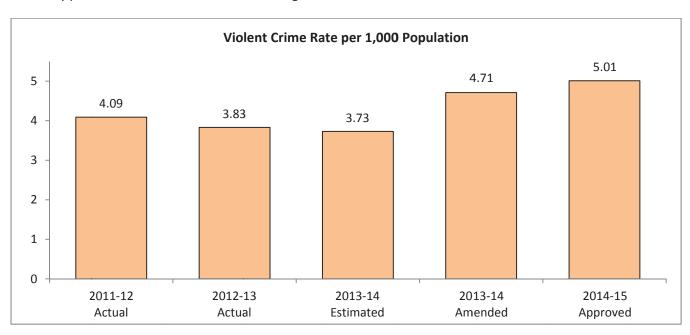
The motors unit in highway enforcement also participates in a variety of enforcement activities within the community including monitoring of school zones, special events, and other regional traffic issues.

Community Partnerships encompass a wide variety of activities such as the Citizens Police Academy, Shop with a Cop, Blue Santa, National Night Out, Austin Bright Cyclist campaign, Crime Watch Safety Fairs, AISD Reading Programs, Middle School Soccer competitions, PAL Basketball Clinics and Boxing Camps, and Police Explorer Competitions.

#### **Investigations**

Investigations for FY 2014-15 account for 13.6% of the Department's budget, and include Centralized Investigations and Organized Crime. Centralized Investigations focuses on solving crimes such as homicide, robbery, sex crimes, property, high tech, auto theft, burglary and domestic violence. Organized Crime focuses on criminal activity related to gangs, narcotics and human trafficking. The Organized Crime unit continues to participate in Gang Resistance Education and Training at AISD Elementary Schools and has implemented a program to mentor and track at-risk youth. In the 2013-2014 school year, the GREAT program supported 31 Elementary and Middle School campuses and served 3,000 students.

Austin's violent crime rate dropped 6% from 4.09 in FY 2012 to 3.83 in FY 2013; currently, Austin ranks as the second safest U.S city for violent crime. In 2014, the FBI revised its definition of rape to include other sexual assaults not previously considered rape. As a result, the Department has recalculated the FY 2014-15 goal based on the expanded definition. Previously published actuals do not reflect this change.



#### **Operations Support**

Operations Support accounts for 13.6% of the FY 2014-15 departmental budget and includes functions such as air operations, communications, special operations, strategic support, forensic sciences, and victim services. The Police Department provides services throughout the City's land, streets and water areas.

During the FY 2014-15 budget development process APD identified \$2.9 million in cost savings within the existing budget, and will repurpose the funding to address workload challenges and enhance customer service provision by adding 38 new civilian positions to the Operations Support Program. These positions include 21 new 911 call center staff—8 dispatchers, 9 call takers, and 4 support positions—as well as 15 positions for the Department's forensics lab, and 2 administrative



positions to assist in managing the open records backlog. Additionally, funding is repurposed to provide a communications training stipend program for the communications center staff, recognizing the workload and time commitment required to train new call takers.

The Bomb unit is a part of special operations. They respond to all suspicious package and bomb threat calls within the region. Much of the equipment for their unit is supported through grants from homeland security and emergency management.

The FY2014-15 Budget also includes \$0.2 million additional funding related to the anticipated renewal of the Travis County Central Booking Agreement. This agreement pays for booking services provided by Travis County for City of Austin arrestees. Additionally, \$1.6 million has been added to the Department's base budget for Homeland Security services at various City facilities to better align with the actual services provided.

#### **Professional Standards**

Professional Standards includes functions such as recruiting, training, and internal affairs and amounts to 4.9% of the total budget. APD is currently on a schedule to start an academy every four months so that attrition related to officer vacancies doesn't impact services to our citizens. In 2014, an academy started May 5<sup>th</sup> with 45 new cadets and another modified academy graduated on May 23<sup>rd</sup> with 19 new officers. The department plans to start another academy in August. The Austin Police Department consistently fills greater than 95% of authorized sworn positions annually.

#### **Support Services**

The Department's Support Services Program provides information resources, as well as administrative, human resource and fiscal support to Police Department employees and volunteers so they can perform their jobs safely and effectively and achieve the department's goals. This program represents 5.2% of APD's General Fund Budget.

#### **One-Time Critical Equipment**

The Austin Police Department's FY 2014-15 Budget includes \$0.5 million for one-time critical equipment. The capital items span the Department's service groups, from aviator night vision goggles for the Air unit, an aluminum boat for Search and Rescue, to digital forensics equipment replacements.

# Police Significant Changes

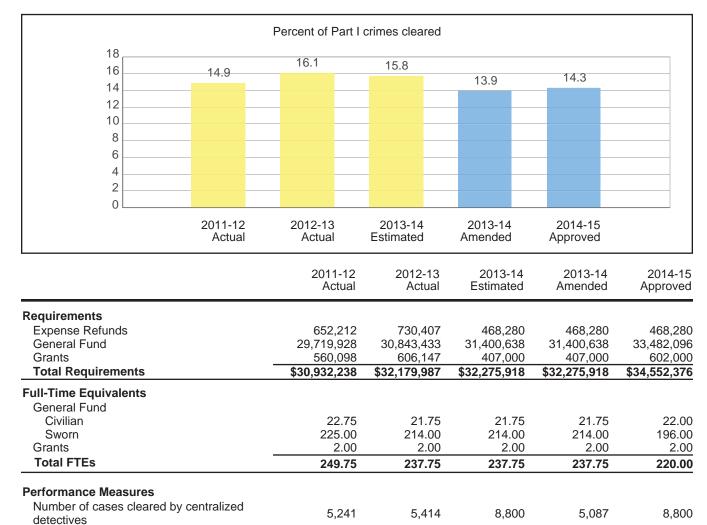
General Fund		
Revenue Changes		Dollars
Increased revenue from alarm permit fees based on prior year collection.		\$748,876
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.		\$45,765,327
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14 for civilian staff, as well as an 8% increase in City contributions for health insurance.		\$3,259,371
Increase in Fleet fuel and maintenance charges.		\$1,020,888
Department Cost Drivers		
Funding increase for sworn personnel for a 1% base wage increase per the adopted Meet and Confer agreement.		\$1,979,518
Increase in funding for the removal of Homeland Defense charges for Austin Energy and Austin Water Utility.		\$1,645,707
Half-year funding for the addition of 47 sworn positions added in FY 2013-14.		\$1,512,461
Increase in funding for sworn personnel increases for step pay related to service tenure.		\$1,426,844
Increase in funding for maintenance contracts.		\$280,777
Funding increase related to the Travis County Central Booking Agreement renewal.		\$211,551
Increase in expense refund for Airport police personnel increases.		(\$280,588)
Decrease in funding for GO debt payments for the Evidence Warehouse.		(\$235,205)
Vacancy savings increase for non-sworn personnel based on prior year trend.		(\$233,272)
Decrease in funding for electricity.		(\$126,297)
Decrease in funding for AT&T circuits for the radio system.		(\$120,000)

enditure Changes	FTEs	Dollars
New Investments		
Half-year funding for the addition of 59 sworn positions to address rising workload		
in the City. Remaining funding will be included in the FY 2015-16 Budget.	59.00	\$3,297,675
Communications civilian staffing increase for the 911 center. Department identified		
cost savings within existing budget to fully fund these positions.	21.00	\$0
Forensics civilian staffing increase to address workload issues in forensics unit.		
Department identified cost savings within existing budget to fully fund these		
positions.	15.00	\$0
Open Records Request staffing increase to address backlogs in open records		
requests. Department identified cost savings within existing budget to fully fund		
these positions.	2.00	\$0

Program: Investigations

Activity: Centralized Investigations

The purpose of the Centralized Investigations activity is to investigate and solve property and violent crimes that require a particularly high level of expertise to Area Commands, victims, suspects, external members of criminal justice agencies, and the public in order to protect victims and the public and deter criminal activity.



#### **Services**

detectives

Criminal case investigation, which is split into two groups: Violent Crime (Homicide, Cold Case, Sex Crimes, Sex Offender Apprehension and Registration, Robbery, Domestic Violence, Child Abuse, Crisis Intervention Team, and Special Investigations Unit) and Property Crime (Burglary, Financial/White Collar Crimes, Commercial Burglary, Auto Theft, Animal Cruelty, and Arrest Review)

27,470

16.1

46,306

15.8

27,427

13.9

46,306

14.3

27,536

14.9

#### Contact

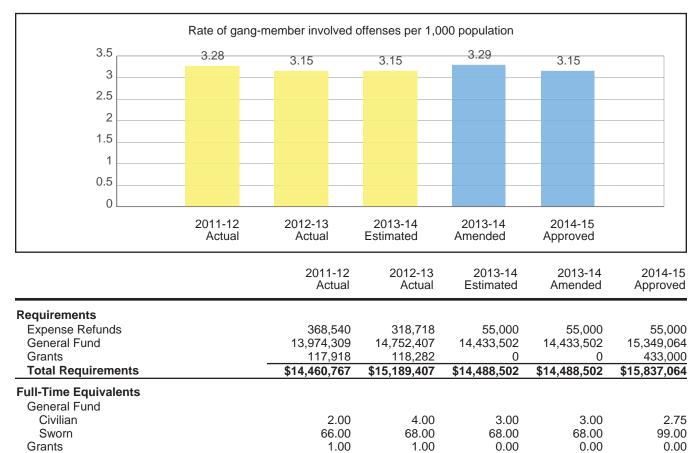
Troy Gay, Investigations Bureau Assistant Chief, 512-974-5030

Number of cases investigated by centralized

Percent of Part I crimes cleared

Program: Investigations Activity: Organized Crime

The purpose of the Organized Crime activity is to investigate the possession, manufacture, and illegal sale of controlled substances, gang-related crime, and computer-related crime and gather and disseminate information regarding criminal activity to APD Commands and other criminal justice agencies and the general public in order to reduce organized crime.



#### **Services**

**Total FTEs** 

Conspiracy

1,000 population

**Performance Measures** 

Number of federal arrests made by Narcotics

Number of gang-member involved offenses

Rate of gang-member involved offenses per

Execution of search warrants, arrest of suspects; surveillance; clandestine lab removal; seizure of controlled substances and assets; information dissemination; intelligence gathering and case management; crime stoppers hot-line; apprehension of gang members and career criminal/probation-parole violators; human trafficking unit; and investigation of gang-related offenses; Education/gang awareness presentations

69.00

124

2,651

3.28

73.00

126

2,601

3.15

71.00

63

2,667

3.15

71.00

119

2,716

3.29

101.75

63

2,733

3.15

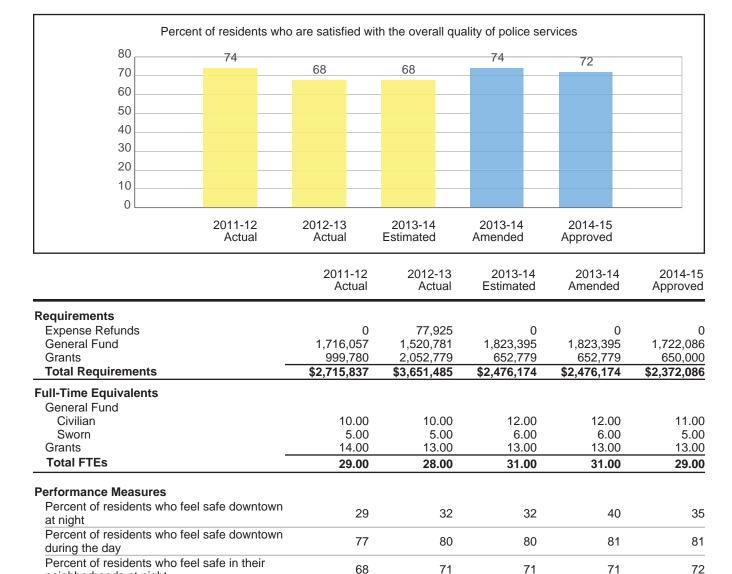
#### Contact

Chris McIlvain, Organized Crime Commander, 512-974-8638

Program: Neighborhood-Based Policing

Activity: Community Partnerships

The purpose of the Community Partnerships activity is to establish partnerships and provide collaborative problem solving opportunities, neighborhood services, and education to residents so that together police and citizens can improve safety, the perception of safety and neighborhood quality of life.



#### **Services**

Partnerships; public education; outreach to youth; coordination of APD participation in community events; coordination of volunteer support

88

74

89

68

89

68

90

74

90

**72** 

#### Contact

Art Acevedo, Chief of Police, 512-974-5030

Percent of residents who feel safe in their

Percent of residents who are satisfied

with the overall quality of police services

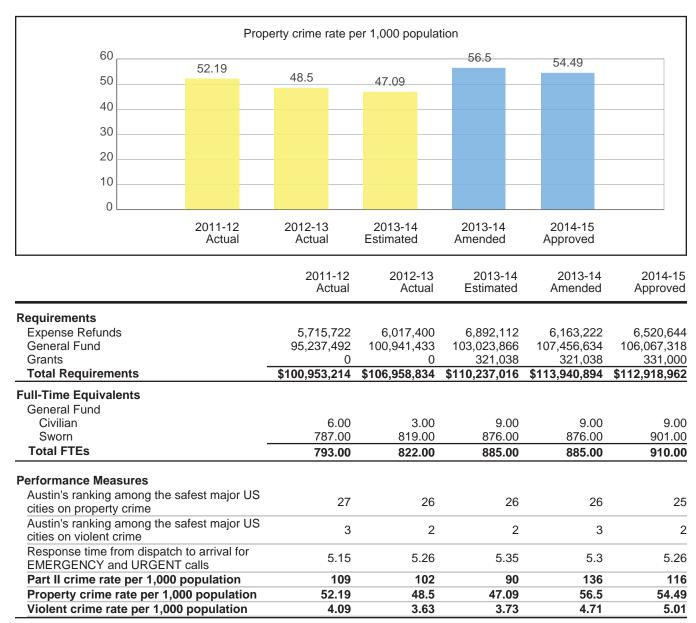
neighborhoods at night

neighborhoods during the day

Program: Neighborhood-Based Policing

Activity: Patrol

The purpose of the Patrol activity is to provide a police presence in neighborhoods, respond to calls for service from the community and engage in collaborative problem solving initiatives with the community so that the community can feel and be safe.



#### Services

Response to 911 calls; traffic enforcement; law enforcement; preventive patrol/visibility; directed patrol/hot spots

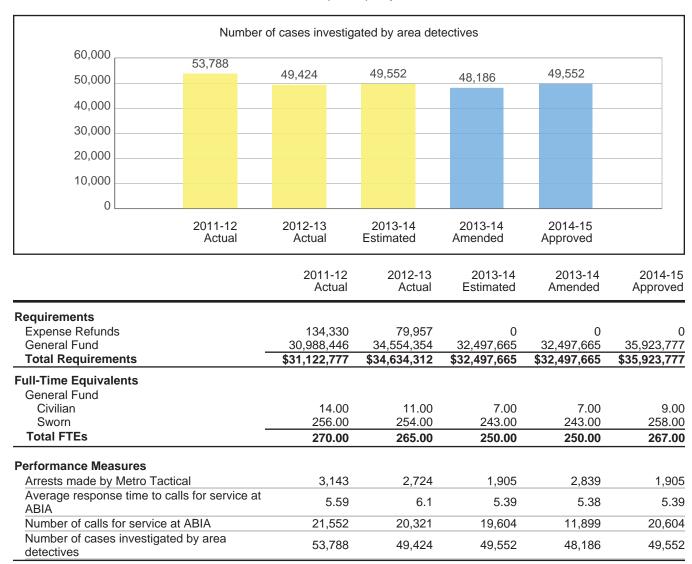
#### Contact

Art Acevedo, Chief of Police, 512-974-5030

Program: Neighborhood-Based Policing

**Activity: Patrol Support** 

The purpose of the Patrol Support activity is to support the First Response officers through follow-up investigations, apprehension of offenders, and targeted enforcement efforts and to provide collaborative problem solving opportunities to residents in order to reduce crime and disorder and to improve quality of life.



#### **Services**

Follow-up investigations; arrests; court testimony; the Austin Regional Intelligence Center (ARIC); the Intel Unit, and the Real Time Crime Center (RTCC)

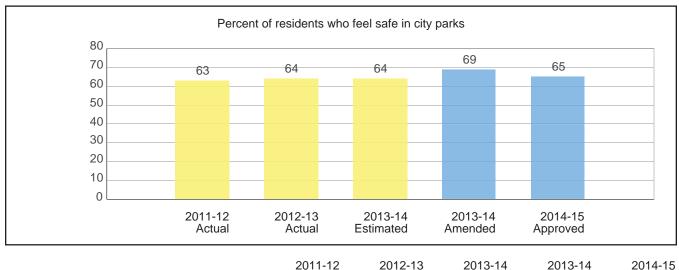
#### Contact

Art Acevedo, Chief of Police, 512-974-5030

Program: Neighborhood-Based Policing

Activity: Specialized Patrol and Events Planning

The purpose of the Specialized Patrol and Events Planning activity is to provide specialized public safety services to Austin residents.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	1,315,455	1,937,907	1,473,421	1,473,421	1,473,421
General Fund	9,137,187	10,503,466	9,870,168	9,870,168	11,301,657
Total Requirements	\$10,452,642	\$12,441,373	\$11,343,589	\$11,343,589	\$12,775,078
Full-Time Equivalents General Fund					
Civilian	4.00	4.00	4.00	4.00	4.00
Sworn _	64.00	73.00	77.00	77.00	77.00
Total FTEs	68.00	77.00	81.00	81.00	81.00
Performance Measures					
Number of boat safety checks on area lakes	660	591	591	660	591
Number of park safety enforcement actions on parkland	36,427	41,916	52,234	36,427	52,234
Percent of residents who feel safe in city parks	63	64	64	69	65

#### **Services**

Law enforcement; Lake/park patrol; Citations; Arrests; Investigations for boating accidents; Special Events; holiday and special event security; and disaster response

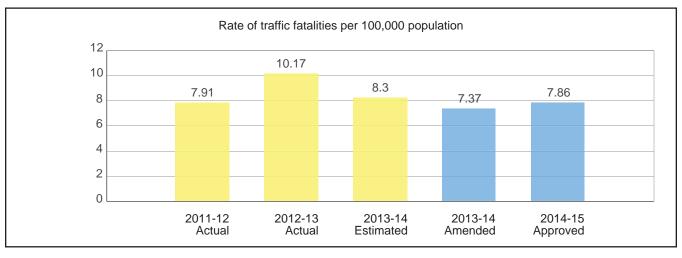
#### Contact

Art Acevedo, Chief of Police, 512-974-5030

Program: Neighborhood-Based Policing

Activity: Traffic Enforcement

The purpose of the Traffic Enforcement activity is to investigate crashes, analyze collisions, target enforcement efforts and coordinate multiple agencies in responding to traffic management in order to improve traffic safety.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	34,912	27,274	20,000	20,000	20,000
General Fund	17,031,586	17,223,362	17,289,373	17,289,373	19,391,806
Grants	2,328,603	1,241,162	1,180,000	1,180,000	1,770,000
Total Requirements	\$19,395,102	\$18,491,798	\$18,489,373	\$18,489,373	\$21,181,806
Full-Time Equivalents					
General Fund					
Civilian	5.75	8.00	7.00	7.00	6.00
Sworn	122.00	122.00	116.00	116.00	130.00
Grants	1.00	1.00	1.00	1.00	1.00
Total FTEs	128.75	131.00	124.00	124.00	137.00
Porformer Managemen					_
Performance Measures					
Rate of DWI-related fatalities per 100,000 population	1.98	3.27	3.54	2.46	3.54
Rate of serious-injury-producing collisions per 100,000 population	New Meas	New Meas	46.26	52.67	46.26
Rate of traffic fatalities per 100,000 population	7.91	10.17	8.3	7.37	7.86

#### **Services**

Crash investigation; crash reconstruction; collision analysis; coordination of enforcement efforts; coordination of multiple agency efforts

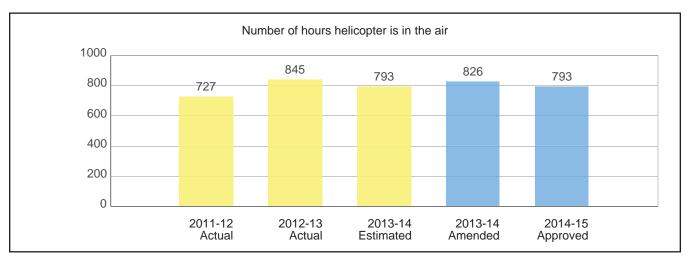
#### Contact

Pat South, Highway Enforcement Commander, 512-974-8210

Program: Operations Support

Activity: Air Operations

The purpose of the Air Operations activity is to provide support from fixed wing and helicopter resources to APD and the public in order to enhance the safety of officers and residents.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	0	6,404	0	0	0
General Fund	1,537,228	1,362,252	1,494,294	1,494,294	1,927,811
Grants	0	132,276	0	0	0
Total Requirements	\$1,537,228	\$1,500,932	\$1,494,294	\$1,494,294	\$1,927,811
Full-Time Equivalents					
General Fund					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	7.00	6.00	6.00	6.00	9.00
Total FTEs	8.00	7.00	7.00	7.00	10.00
Performance Measures					
Number of aircraft assisted arrests	269	278	272	281	272
Number of hours helicopter is in the air	727	845	793	826	793

#### Services

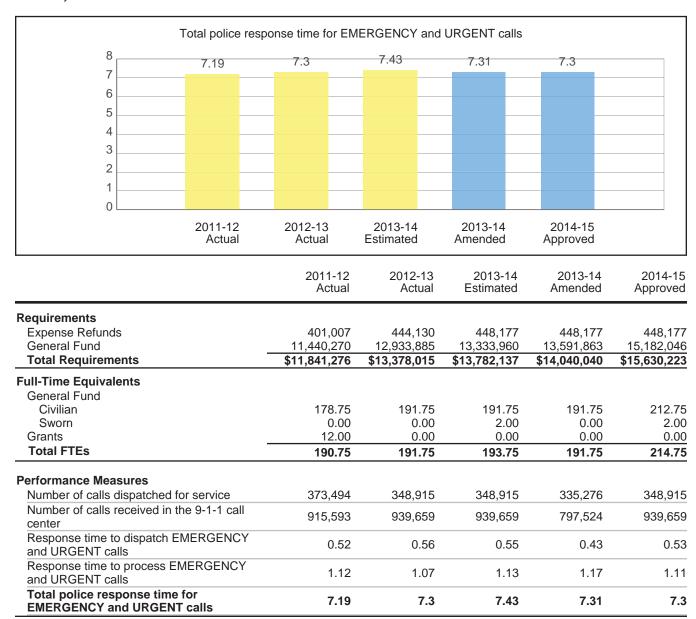
**Aerial Support** 

#### Contact

Nick Wright, Special Operations Commander, 512-974-5774

Program: Operations Support Activity: Communications

The purpose of the Communications activity is to receive and process emergency and non-emergency calls for police service from the public in order to provide police assistance to persons in need and support police personnel in the delivery of that service.



#### Services

Response and direction of emergency and non-emergency incoming calls; radio communications; response to warrant checks and other inquiries from outside law enforcement agencies

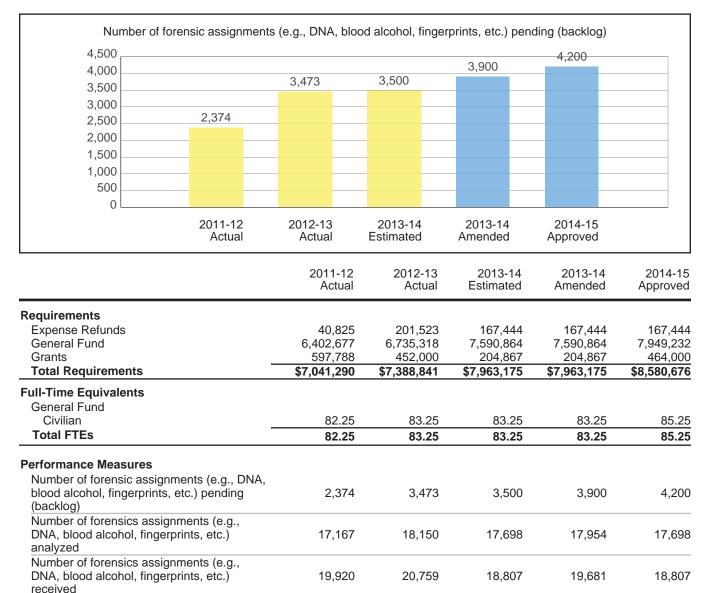
#### Contact

Julie O'Brien, Communications Commander, 512-974-0974

**Program: Operations Support** 

Activity: Forensics Science Services

The purpose of Forensics Science Services activity is to provide timely and accurate forensic science and operational support to APD, local law enforcement and judicial agencies so they can successfully resolve investigations.



#### **Services**

Laboratory analysis of narcotics, blood-alcohol, DNA, firearms/toolmarks and fingerprint evidence; Breath Alcohol Testing Program Management; multi-media and polygraph support; crime scene investigation, photography and evidence collection; clandestine laboratory response; evidence and found property management

111,609

109.667

91,319

90.747

#### Contact

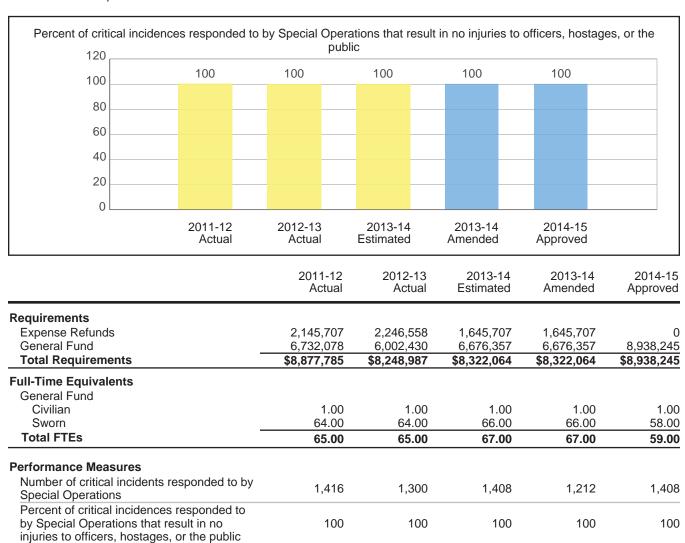
Ed Harris, Deputy Director, 512-974-5415

Number of items of evidence received

91,319

Program: Operations Support Activity: Special Operations

The purpose of the Special Operations activity is to resolve crises involving hostage/barricade situations, provide canine and warrant service, and investigate and render safe explosives and hazardous devices in order to enhance the safety of officers and the public.



#### **Services**

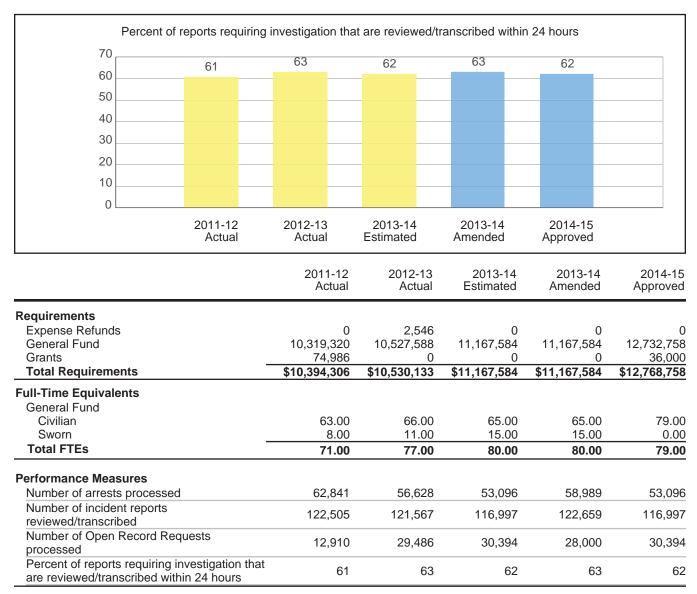
Critical incident response/resolution; warrant service (high-risk warrants); explosive device disposal/safety; canine searches; and threat assessments, including those associated with homeland defense

#### Contact

Nick Wright, Special Operations Commander, 512-974-5774

Program: Operations Support Activity: Strategic Support

The purpose of the Strategic Support activity is to assist with major project implementation, evaluate department resource allocation, conduct crime analysis, maintain offense and arrest records, and provide timely and useful information to department members and the public so they can make informed decisions resulting in safer communities.



#### Services

Planning, facilitation and evaluation of department-wide programs and initiatives; analysis and evaluation of police operational and performance information; system improvement; identification of crime trends; crime analysis and mapping; data entry and management of City and County arrest records; fingerprint processing of juvenile arrests; incident report review and dissemination; identification information to the public and other law enforcement agencies; report sales; records entry training; training customers on how to use and interpret police information

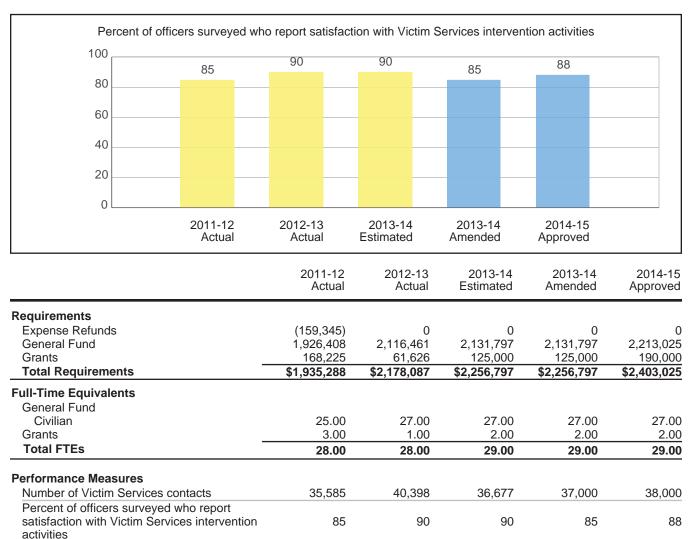
#### Contact

Ron MacKay, Research and Planning Division Manager, 512-974-5022

**Program: Operations Support** 

Activity: Victim Services

The purpose of the Victim Services activity is to respond to the psychological and emotional needs of victims/families, community members, and first responders experiencing trauma in order to reduce psychological stress and trauma and enhance well-being.



#### **Services**

Psychological support for civilian and sworn personnel; crisis counseling for victims, families, witnesses, neighbors, coworkers, schools, etc.; assessment/referral; assistance in criminal investigations and court testimony; collaboration and problem solving; emergency disaster response; crime/trauma victim/witness support in all command areas; assistance to District Representatives and patrol officers in high crime locations; public education and facilitation

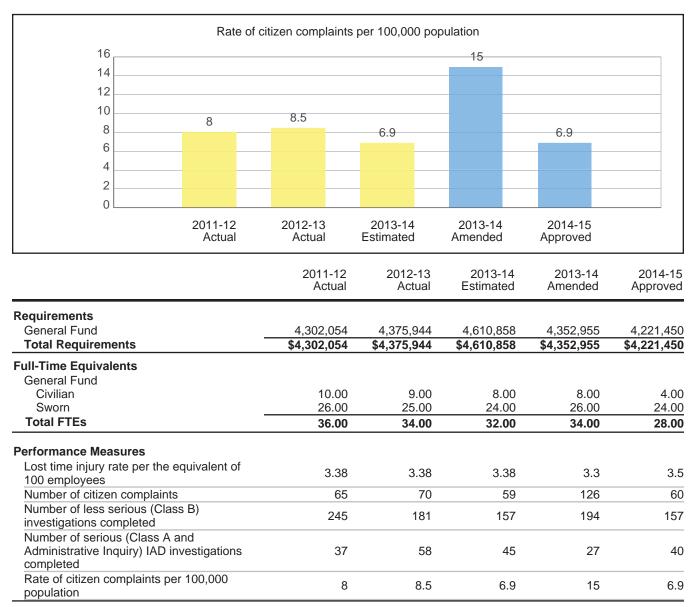
#### Contact

Kachina Clark, Victim Services Division Manager, 512-974-5037

Program: Professional Standards

Activity: Internal Affairs

The purpose of the Internal Affairs activity is to investigate potential policy violations by APD employees in a timely manner and provide information about the Internal Affairs function to employees and the public so they will have trust and confidence in Internal Affairs investigations.



#### **Services**

Internal investigations of allegations of misconduct from residents/employees; presentation of complaints to chain-of-command; on-site investigations; investigations of critical incidents; complaint records maintenance; information and activity reporting

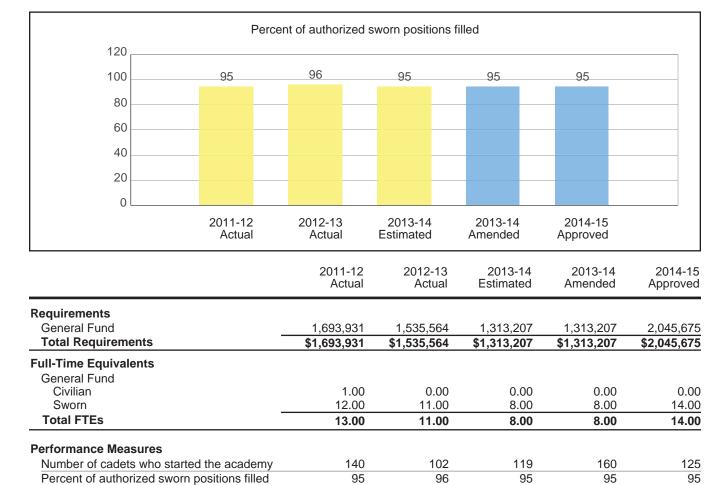
#### Contact

Andrew Michael, Professional Standards Commander, 512-974-8501

Program: Professional Standards

Activity: Recruiting

The purpose of the Recruiting activity is to recruit and screen for diverse, qualified and professional police applicants so the APD can have the personnel resources necessary to maintain authorized staffing and meet its goals.



32

37

38

No Goal

No Goal

#### Services

are historically minority

Applicant recruitment; Testing and screening of applicants; Background investigations of applicants

#### Contact

Phil Crochet, Recruiting and Training Commander, 512-974-8121

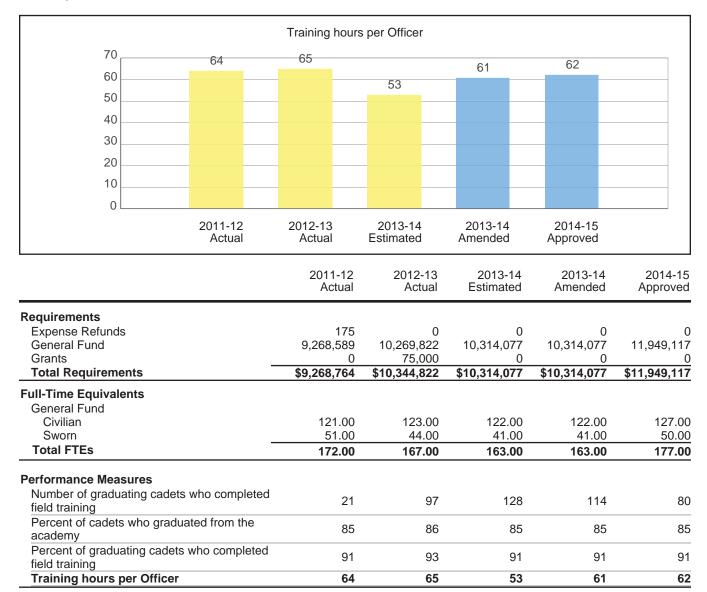
Percent of cadets entering the academy who

# Police Budget Detail by Activity

Program: Professional Standards

Activity: Training

The purpose of the Training activity is to train and monitor police officers for the Austin Police Department so that APD has highly qualified and physically and mentally competent staff to meet the expectations of the public and the demands of the profession.



#### **Services**

Training/education of sworn and non-sworn police personnel; evaluation of probationary officers; qualification and certification of commissioned personnel; medical and psychological support, evaluation, and treatment; management support/advice regarding health matters; critical incident support

#### Contact

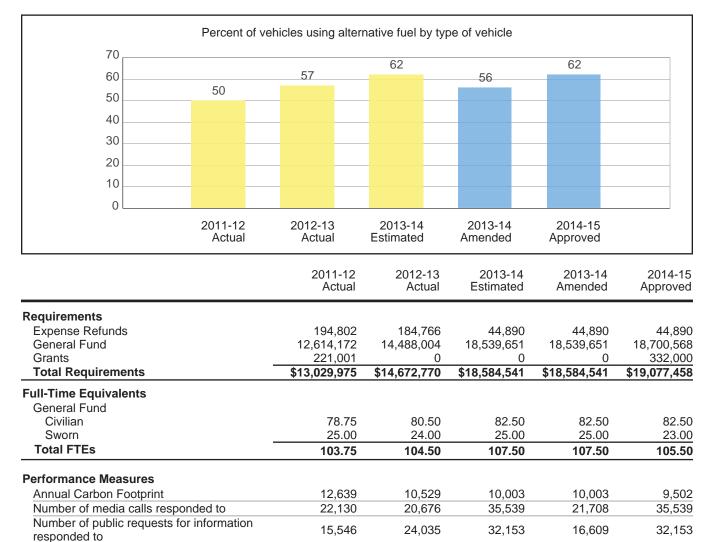
Phil Crochet, Recruiting and Training Commander, 512-974-8121

# Police Budget Detail by Activity

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



### **Services**

type of vehicle

Office of the Director, including Public Information; Financial Management, including Budget, Accounting, Purchasing, Contract Management, Audit/Internal Review, and Grants Management; Human Resources, Facility Expense, Information Technology Support, Vehicle and Equipment Maintenance, and Inventory Control.

50

27.61

57

27.18

62

27.18

#### Contact

Alice Suter, Administrative Bureau, Assistant Director, 512-974-5030

Percent of vehicles using alternative fuel by

Sick leave hours used per 1,000 hours

62

27.18

56

29.14

# Police Budget Detail by Activity

Program: Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable					
	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements General Fund Total Requirements	106,246	313,758	3,412,437	3,412,437	45,845,637
	<b>\$106.24</b> 6	<b>\$313,758</b>	<b>\$3,412,437</b>	<b>\$3,412,437</b>	<b>\$45,845,637</b>

#### Contact

Alice Suter, Administrative Bureau, Assistant Director, 512-974-5030

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

# Police: 2014-15

General Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Investigations	\$43,694,236	\$45,595,840	\$45,834,140	\$45,834,140	\$48,831,160
Centralized Investigations Organized Crime	29,719,928 13,974,309	30,843,433 14,752,407	31,400,638 14,433,502	31,400,638 14,433,502	33,482,096 15,349,064
Neighborhood-Based Policing	\$154,110,769	\$164,743,397	\$164,504,467	\$168,937,235	\$174,406,644
Community Partnerships	1,716,057	1,520,781	1,823,395	1,823,395	1,722,086
Patrol	95,237,492	100,941,433	103,023,866	107,456,634	106,067,318
Patrol Support	30,988,446	34,554,354	32,497,665	32,497,665	35,923,777 11,301,657
Specialized Patrol and Events Planning Traffic Enforcement	9,137,187 17,031,586	10,503,466 17,223,362	9,870,168 17,289,373	9,870,168 17,289,373	19,391,806
Operations Support	\$38,357,981	\$39,677,934	\$42,394,856	\$42,652,759	\$48,943,117
Air Operations	1,537,228	1,362,252	1,494,294	1,494,294	1,927,811
Communications	11,440,270	12,933,885	13,333,960	13,591,863	15,182,046
Forensics Science Services	6,402,677	6,735,318	7,590,864	7,590,864	7,949,232
Special Operations Strategic Support	6,732,078	6,002,430	6,676,357	6,676,357	8,938,245
Victim Services	10,319,320 1,926,408	10,527,588 2,116,461	11,167,584 2,131,797	11,167,584 2,131,797	12,732,758 2,213,025
Professional Standards	\$15,264,574	\$16,181,330	\$16,238,142	\$15,980,239	\$18,216,242
Internal Affairs	4,302,054	4,375,944	4,610,858	4,352,955	4,221,450
Recruiting	1,693,931	1,535,564	1,313,207	1,313,207	2,045,675
Training	9,268,589	10,269,822	10,314,077	10,314,077	11,949,117
Support Services	\$12,614,172	\$14,488,004	\$18,539,651	\$18,539,651	\$18,700,568
Departmental Support Services	12,614,172	14,488,004	18,539,651	18,539,651	18,700,568
Transfers and Other Requirements	\$106,246	\$313,758	\$3,412,437	\$3,412,437	\$45,845,637
Other Requirements Transfers	106,246 0	82,023 231,735	3,177,232 235,205	3,177,232 235,205	5,037,346 40,808,291
Total	\$264,147,977	\$281,000,264	\$290,923,693	\$295,356,461	\$354,943,368
Full Time Faminalants (FTFs)					
Full-Time Equivalents (FTEs)					
Investigations	315.75	307.75	306.75	306.75	319.75
Centralized Investigations Organized Crime	247.75 68.00	235.75 72.00	235.75 71.00	235.75 71.00	218.00 101.75
Neighborhood-Based Policing	1,273.75	1,309.00	1,357.00	1,357.00	1,410.00
Community Partnerships	15.00	15.00	18.00	18.00	16.00
Patrol	793.00	822.00	885.00	885.00	910.00
Patrol Support Specialized Patrol and Events Planning	270.00 68.00	265.00 77.00	250.00 81.00	250.00 81.00	267.00 81.00
Traffic Enforcement	127.75	130.00	123.00	123.00	136.00
Operations Support	430.00	451.00	458.00	456.00	475.00
Air Operations	8.00	7.00	7.00	7.00	10.00
Communications	178.75	191.75	193.75	191.75	214.75
Forensics Science Services	82.25	83.25	83.25	83.25	85.25
Special Operations Strategic Support	65.00 71.00	65.00 77.00	67.00 80.00	67.00 80.00	59.00 79.00
Victim Services	25.00	27.00	27.00	27.00	27.00
Professional Standards	221.00	212.00	203.00	205.00	219.00
Internal Affairs	36.00	34.00	32.00	34.00	28.00
Recruiting	13.00	11.00	8.00	8.00	14.00
Training	172.00	167.00	163.00	163.00	177.00
Support Services	103.75	104.50	107.50	107.50	105.50
Departmental Support Services	103.75	104.50	107.50	107.50	105.50
Total	2,344.25	2,384.25	2,432.25	2,432.25	2,529.25

# Police: 2014-15

Nestigations   \$678,016   \$724,429   \$407,000   \$407,000   \$1,035,000	Grants	2011-12	2012-13	2013-14	2013-14	2014-15
Newstigations			Actual	Estimated	Amended	Approved
Centralized Investigations	Requirements					
Organized Crime         117,918         118,282         0         0         433,000           Neighborhood-Based Policing         \$3,328,388         \$3,293,941         \$2,153,817         \$2,751,000           Community Partnerships         999,780         2,052,779         652,779         1652,000         1,180,000         1,170,000         1,170,000         1,180,000         1,170,000         1,180,000         1,170,000         1,180,000         1,170,000         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         36,000         0         0         36,000         0         0         36,000         0         0         30,000         100 <t< td=""><td>Investigations</td><td>\$678,016</td><td>\$724,429</td><td>\$407,000</td><td>\$407,000</td><td>\$1,035,000</td></t<>	Investigations	\$678,016	\$724,429	\$407,000	\$407,000	\$1,035,000
Community Partnerships		,	/	,	,	602,000 433,000
Community Partnerships	Neighborhood-Based Policing	\$3,328,383	\$3,293,941	\$2,153,817	\$2,153,817	\$2,751,000
Air Operations	Community Partnerships Patrol	0 2,328,603	0 1,241,162	321,038 1,180,000	321,038 1,180,000	650,000 331,000 1,770,000
Forensics Science Services   597,788   452,000   204,867   204,867   464,000   Strategic Support   74,986   0 0 0 0 0 36,000   190,0000   168,225   61,626   125,000   125,000   190,0000   100,0000   125,000   190,0000   100,0000   125,000   190,0000   100,0000   125,000   190,0000   100,00000   100,0000		<u> </u>	. ,	<u> </u>	<u> </u>	
Training	Forensics Science Services Strategic Support	597,788 74,986	452,000 0	204,867 0	204,867 0	0 464,000 36,000 190,000
Support Services         \$221,001         \$0         \$0         \$332,000           Departmental Support Services         221,001         0         0         0         332,000           Total         \$5,068,399         \$4,739,272         \$2,890,684         \$2,890,684         \$4,808,000           Full-Time Equivalents (FTEs)           Investigations         3.00         3.00         2.00         2.00         2.00           Centralized Investigations         2.00         2.00         2.00         2.00         2.00         2.00           Organized Crime         1.00         1.00         0.00         0.00         0.00         0.00           Neighborhood-Based Policing         15.00         14.00         14.00         14.00         14.00         14.00         14.00         14.00         13.00         13.00         13.00         13.00         13.00         13.00         13.00         13.00         10.00         1.00	Professional Standards	\$0	\$75,000	\$0	\$0	\$0
Departmental Support Services   221,001   0   0   0   332,000	Training	0	75,000	0	0	0
Departmental Support Services   221,001   0   0   0   332,000	Support Services	\$221,001	\$0	\$0	\$0	\$332,000
Investigations   3.00   3.00   2.00		221,001	0	0	0	332,000
Investigations   3.00   3.00   2.00	Total	\$5,068,399	\$4,739,272	\$2,890,684	\$2,890,684	\$4,808,000
Centralized Investigations   2.00   2.00   2.00   2.00   2.00   2.00   2.00   0.00	Full-Time Equivalents (FTEs)					
Centralized Investigations Organized Crime         2.00         14.00         14.00         14.00         14.00         14.00         14.00         13.00         13.00         13.00         13.00         13.00         13.00         13.00         13.00         13.00         13.00         13.00         10.00         10.00         10.00         10.00         2.00         2.00         2.00         2.00           Communications Victim Services         3.00         1.00         2.00         2.00         2.00         2.00         2.00	Investigations	3.00	3.00	2.00	2.00	2.00
Community Partnerships         14.00         13.00	Centralized Investigations					2.00 0.00
Traffic Enforcement         1.00         1.00         1.00         1.00         1.00         1.00         1.00         1.00         1.00         2.00 </td <td>Neighborhood-Based Policing</td> <td>15.00</td> <td>14.00</td> <td>14.00</td> <td>14.00</td> <td>14.00</td>	Neighborhood-Based Policing	15.00	14.00	14.00	14.00	14.00
Communications         12.00         0.00         0.00         0.00         0.00           Victim Services         3.00         1.00         2.00         2.00         2.00						13.00 1.00
Communications         12.00         0.00         0.00         0.00         0.00           Victim Services         3.00         1.00         2.00         2.00         2.00	Operations Support	15.00	1.00	2.00	2.00	2.00
Total 33.00 18.00 18.00 18.00 18.00	Communications					0.00 2.00
	Total	33.00	18.00	18.00	18.00	18.00

# Police: 2014-15

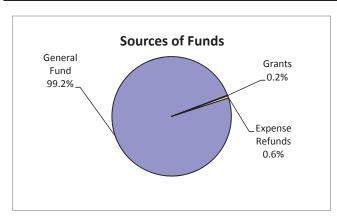
Total	\$10,844,341	\$12,275,514	\$11,215,031	\$10,486,141	\$9,197,856
Departmental Support Services	194,802	184,766	44,890	44,890	44,890
Support Services	\$194,802	\$184,766	\$44,890	\$44,890	\$44,890
Training	175	0	0	0	0
Professional Standards	\$175	\$0	\$0	\$0	\$0
Victim Services	(159,345)	0	0	0	0
Strategic Support	0	2,546	0	0	0
Special Operations	2,145,707	2,246,558	1,645,707	1,645,707	0
Forensics Science Services	40,825	201,523	167,444	167,444	167,444
Communications	401.007	444.130	448.177	448.177	448.177
Operations Support Air Operations	0	6.404	0	0	0
	\$2,428,194	\$2,901,160	\$2,261,328	\$2,261,328	\$615,621
Traffic Enforcement	34,912	27,274	20,000	20,000	20,000
Specialized Patrol and Events Planning	1,315,455	1,937,907	0 1,473,421	1,473,421	1,473,421
Patrol Patrol Support	5,715,722 134.330	6,017,400 79,957	6,892,112	6,163,222	6,520,644
Community Partnerships	0	77,925	0	0	0
Neighborhood-Based Policing	\$7,200,419	\$8,140,463	\$8,385,533	\$7,656,643	\$8,014,065
Organized Crime	368,540	318,718	55,000	55,000	55,000
Centralized Investigations	652,212	730,407	468,280	468,280	468,280
Investigations	\$1,020,752	\$1,049,125	\$523,280	\$523,280	\$523,280
Requirements					
	Actual	Actual	Estimated	Amended	Approved
— <i>p</i> • · · • · • · · · · · · · · · · · · ·	_				
Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15

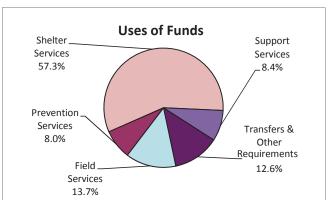


City of Austin 2014-2015 Approved Budget

Volume I Community Services

# **Animal Services**





# **Budget Overview**

	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
General Fund					
Revenue	\$0	\$780,811	\$1,349,557	\$1,377,111	\$1,414,904
Requirements	\$0	\$8,465,721	\$8,584,988	\$8,584,988	\$10,605,292
Full-Time Equivalents (FTEs)	0.00	94.50	95.50	95.50	96.50
Expense Refunds	\$0	\$31,578	\$76,456	\$47,600	\$58,000
Grants	\$0	\$15,295	\$1,343,525	\$1,343,525	\$25,000
Total Budget	\$0	\$8,512,594	\$10,004,969	\$9,976,113	\$10,688,292

<sup>\*</sup>Footnote: In addition to the amount shown above, the FY 2014-15 Budget also includes \$49,400 for capital and critical one-time costs.

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

FY 2011-12 and prior-year funding for Animal Services is shown under the Health and Human Services Department.

# Animal Services Organization by Program and Activity for 2015

# **Animal Services Office**

Field Services Prevention Services Shelter Services

# **Support Services**

**Departmental Support Services** 

# **Transfers and Other Requirements**

Other Requirements Transfers

# Animal Services Mission and Goals for 2015

### Mission

The mission of the Austin Animal Services Office is to prevent animal homelessness and promote humane, compassionate treatment of animals by enforcing regulations, providing a safety net for lost or homeless animals, and achieving live outcomes for at least 90% of sheltered pets

### Goals

Maintain live outcomes to 90% of the companion animals who enter our care

Maintain a shelter intake rate of 2% or fewer per capita

Provide preventative surgeries (spay/neuters) for at least 15,000 animals annually

# **Animal Services**

# Message from the Director

The Animal Services Office provides sheltering, enforcement and prevention services for Austin and the unincorporated areas of Travis County. In partnership with community organizations Animal Services provides a safety net for lost and homeless pets and is committed to sustaining Austin's no kill goal of finding live outcomes for at least 90% of the companion animals that enter the shelter each year.

The top two priorities for the Animal Services Office are to prevent animals from entering the City's animal shelter system, and to expedite the release of sheltered animals into adoptive homes or to the care of one of 137 rescue partners. A strong focus is also placed on developing programs and awareness to increase the number of lost and stray animals that are returned to their guardians. A prevention-based, educational approach is used throughout all of Animal Services' programming and activities in an effort to keep pets in their own homes and reduce shelter intake.

The Austin Animal Center will be temporary home to more than 18,000 animals this fiscal year. With the assistance of 96 staff members and the support of an additional 20 temporary staff, the Austin Animal Center cares for animals at the Center and also at the old Town Lake Animal Center site. Veterinary personnel perform thousands of spay/neuter and specialty surgeries each year, in addition to providing preventive and diagnostic medical care for every animal that enters the Center. Animal care staff clean, feed and care for an average inventory of 800 animals each day, while customer service staff are working to provide a live outcome for nearly 17,000 companion animals annually. Animal Services also serves over 10,000 community members with low and no-cost spay/neuter surgery, vaccinations and free microchips for pets.

Demand for services continues to increase as the City's population maintains its rapid growth. Animal Services continues to explore opportunities to partner with Travis County and other incorporated municipalities within the county to address geographical and capacity challenges as we face the need to meet a growing demand for animal services county-wide. Additional Animal Protection Officers are already in demand, as is the requirement of expanded facilities in order to maintain current service levels in the field.

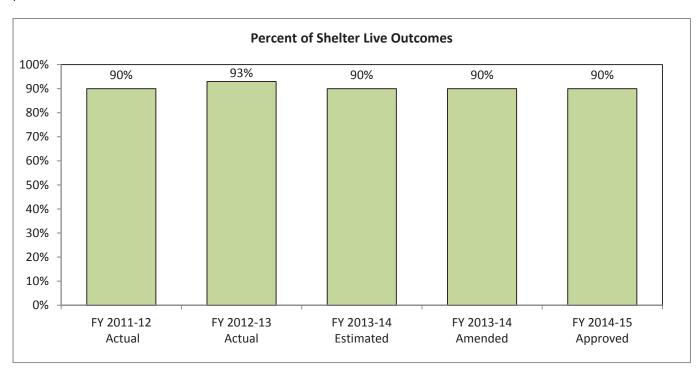
With continued focus on increasing operational capacity, achieving adequate staffing levels and fostering ongoing community support, Animal Services will be able to maintain and enhance the City's unparalleled status as the largest, most progressive animal-welfare community in the nation.



Abigail Smith, Chief Animal Services Officer

### **Budget Highlights**

The Animal Services Office (ASO) has developed a FY 2014-15 budget of \$10.7 million and 96.5 FTEs, which includes resources required to provide comprehensive animal services and animal control programs and to achieve its mission and goals. Animal Services' primary goal is to sustain its no-kill status by maintaining a 90% live-outcome rate for companion animals. The program has been successful thus far due to the commitment made by both the staff and community partners.



### **Animal Services**

In FY 2012-13, ASO became an independent City department, having been transferred from the Health and Human Services Department. ASO has three primary service activities: *Field Services* – which provides education and enforcement of animal regulations; *Prevention Services* – provides outreach, humane education, pet sterilizations and support services to companion animal guardians in the community; and *Shelter Services* – which provide shelter, veterinary care and placement of lost and abandoned animals in accordance with Texas Health and Safety and Administrative Codes. ASO anticipates that approximately 30.5% of sheltered animals will be transferred to partners, 15.5% will be returned to their owners and 44% of sheltered animals will be adopted through our adoption programs, including offsite locations.

The budget includes an increase of \$291,121 for various commodities including animal food, veterinary drugs and medical supplies. Additional increases of \$282,566 are included for wage adjustments, insurance, and the annualized cost of the additional \$750 in wages added mid-year in FY 2013-14.

The FY 2014-15 Budget includes the addition of one Animal Health Technician Lead to assist with the Department's animal behavior program. The behavior program contributes to the Department's live outcome goal through assessments, training plans, rehabilitation and special placements of behaviorally challenged animals, and this position will be critical to helping the program carry out its mission. ASO will utilize existing resources within its budget to fully fund this position.

### **Transfers and Other Requirements**

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level. For FY 2014-15, these costs total \$1,344,725.

#### Revenue

ASO's General Fund revenue for FY 2014-15 is projected at \$1.4 million which is an increase of \$38,000 from the budgeted FY 2013-14 amount. This increase is primarily driven by increased revenue estimates related to animal adoption fees.

### **One-Time Critical Equipment**

Animal Services will receive \$49,400 for commercial steam cleaning machines, a livestock trailer, and ultrasound machine. This will allow the Department to replace existing machines that are at end of life, enhance the Department's ability to respond to emergency animal rescue requests, and give the Department the ability to diagnose internal injuries quickly, saving more animal lives.



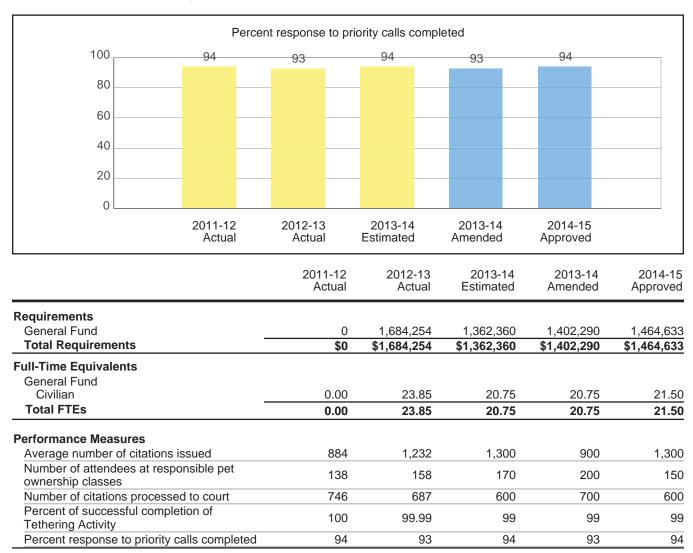
# Animal Services Significant Changes

General Fund		
Revenue Changes		Dollars
Net increase in revenue collected from the Animal Services Office from various		
sources, incluidng adoption and quarantine fees.		\$37,793
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$282,566
Beginning in FY 2014-15, certain administrative and personnel cost centers have		
been allocated to individual departments. In prior years, these expenditures were		
budgeted for in aggregate at the General Fund level.		\$1,344,725
Department Cost Drivers		
Funding increase for commodities, drugs and medical supplies.		\$291,121
New Initiatives		
Addition of one Animal Health Technician Lead to assist the Department's animal		
behavior program. Funding is repurposed from the existing budget, so there is no		
fiscal impact.	1.00	\$0

Program: Animal Services Office

Activity: Field Services

The purpose of Field Services is to educate about and enforce animal regulations, assist the public with animal-related concerns, and to provide emergency and disaster response in order to protect the citizens and animals in our community.



#### **Services**

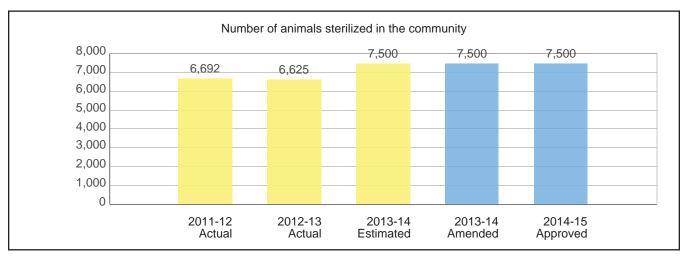
Enforcement, Education, Animal Protection, Emergency and Disaster Preparedness and Response

#### Contact

Abigail Smith, Animal Services Officer, 512-978-0536

Program: Animal Services Office Activity: Prevention Services

The purpose of the Prevention Services is to provide outreach, humane education, pet sterilizations and support services to companion animal guardians in the community in order to reduce shelter intake.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
General Fund	0	728,739	736,863	868,390	836,154
Grants	0	15,295	23,525	23,525	25,000
Total Requirements	\$0	\$744,034	\$760,388	\$891,915	\$861,154
Full-Time Equivalents					
General Fund					
Civilian	0.00	1.90	3.00	3.00	3.00
Total FTEs	0.00	1.90	3.00	3.00	3.00
Performance Measures					
Number of animals sterilized in the community	6,692	6,625	7,500	7,500	7,500
Shelter Intake per capita	1.8	1.7	2	2	2

#### **Services**

Spay/Neuter surgery; Micro-chipping and Pet Identification; Education and Outreach

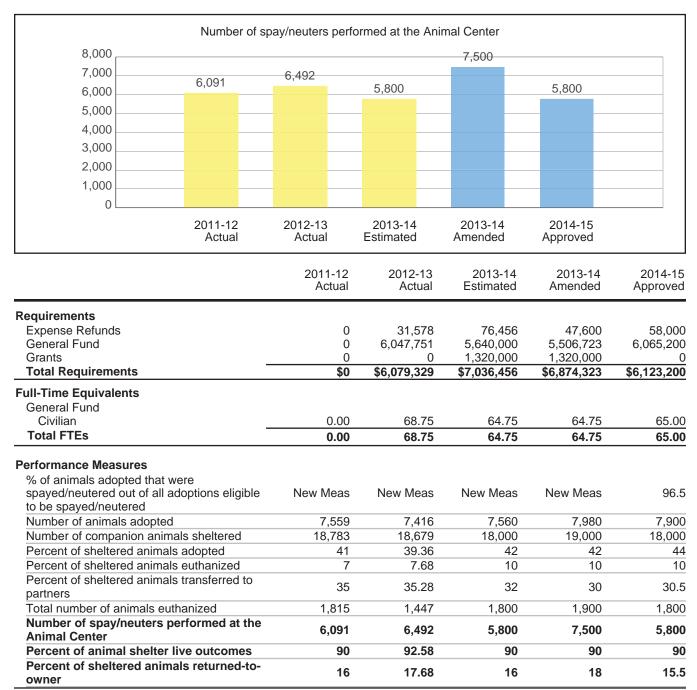
### Contact

Abigail Smith, Animal Services Officer, 512-978-0536

Program: Animal Services Office

**Activity: Shelter Services** 

The purpose of Shelter Services is to provide shelter, veterinary care, and placement of lost and abandoned companion animals in order to comply with Texas Health and Safety and Administrative Codes, serve as the Rabies Authority in Travis County, serve the needs of the community and minimize the euthanasia of sheltered animals.



#### **Services**

Animal intake, housing and care; Quarantine (rabies); Veterinary Services; Behavior Evaluation, Enrichment and Modification; Pet Placement including Adoptions, Foster Program, Volunteer Program and Rescue Partner Program

#### Contact

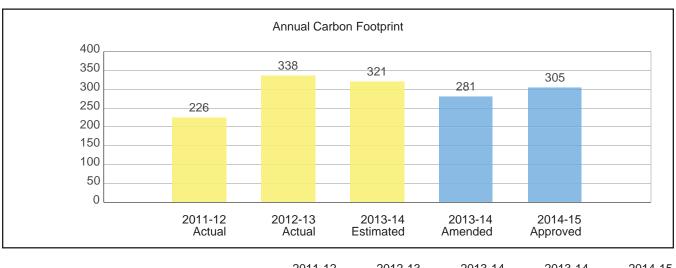
Abigail Smith, Animal Services Officer, 512-978-0536

**Bold Measure = Key Indicator** 

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to provide more effective services.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
General Fund	0	0	839,655	801,475	894,580
Total Requirements	\$0	\$0	\$839,655	\$801,475	\$894,580
Full-Time Equivalents					
General Fund					
Civilian	0.00	0.00	7.00	7.00	7.00
Total FTEs	0.00	0.00	7.00	7.00	7.00
Performance Measures					
Annual Carbon Footprint	226	338	321	281	305
Employee Turnover Rate	New Meas	18.89	6	5	6
Lost Time Injury Rate Per the Equivalent of 100 Employees	New Meas	3.05	3	3	3
Sick leave hours used per 1,000 hours	New Meas	23.47	30	30	30

#### **Services**

Financial monitoring, budgeting, accounting, purchasing, human resources, facility expenses, information technology support, public information, vehicle and equipment maintenance, grant administration, customer service.

### Contact

Abigail Smith, Animal Services Officer, 512-978-0536

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable
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	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
General Fund	0	4,978	6,110	6,110	1,344,725
Total Requirements	\$0	\$4,978	\$6,110	\$6,110	\$1,344,725

#### Contact

Abigail Smith, Animal Services Officer, 512-978-0536

# Animal Services: 2014-15

General Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Animal Services Office	\$0	\$8,460,743	\$7,739,223	\$7,777,403	\$8,365,987
Field Services	0	1,684,254	1,362,360	1,402,290	1,464,633
Prevention Services	0	728,739	736,863	868,390	836,154
Shelter Services	0	6,047,751	5,640,000	5,506,723	6,065,200
Support Services	\$0	\$0	\$839,655	\$801,475	\$894,580
Departmental Support Services	0	0	839,655	801,475	894,580
Transfers and Other Requirements	\$0	\$4,978	\$6,110	\$6,110	\$1,344,725
Other Requirements	0	4,978	6,110	6,110	21,317
Transfers	0	0	0	0	1,323,408
Total	\$0	\$8,465,721	\$8,584,988	\$8,584,988	\$10,605,292
Full-Time Equivalents (FTEs)					
Animal Services Office	0.00	94.50	88.50	88.50	89.50
Field Services	0.00	23.85	20.75	20.75	21.50
Prevention Services	0.00	1.90	3.00	3.00	3.00
Shelter Services	0.00	68.75	64.75	64.75	65.00
Support Services	0.00	0.00	7.00	7.00	7.00
Departmental Support Services	0.00	0.00	7.00	7.00	7.00
Total	0.00	94.50	95.50	95.50	96.50

# Animal Services: 2014-15

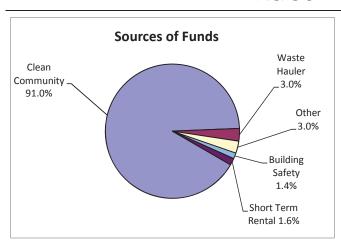
Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Animal Services Office	\$0	\$15,295	\$1,343,525	\$1,343,525	\$25,000
Prevention Services Shelter Services	0 0	15,295 0	23,525 1,320,000	23,525 1,320,000	25,000 0
Total	\$0	\$15,295	\$1,343,525	\$1,343,525	\$25,000

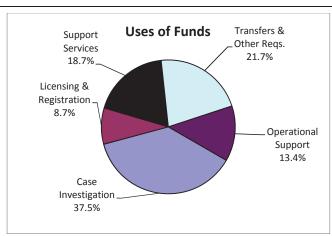
# Animal Services: 2014-15

Expense Refunds	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Animal Services Office	\$0	\$31,578	\$76,456	\$47,600	\$58,000
Shelter Services	0	31,578	76,456	47,600	58,000
Total	\$0	\$31,578	\$76,456	\$47,600	\$58,000



# Austin Code





# **Budget Overview**

	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Austin Code Fund					
Revenue	\$727,524	\$13,768,992	\$16,021,378	\$16,228,868	\$16,616,363
Transfers In	\$9,209,634	\$0	\$0	\$0	\$0
Requirements	\$9,956,415	\$12,262,252	\$15,712,895	\$17,306,106	\$18,425,487
Full-Time Equivalents (FTEs)	69.00	91.00	108.00	108.00	108.00
Expense Refunds	\$0	\$11,077	\$0	\$0	\$0
Total Budget	\$9,956,415	\$12,273,329	\$15,712,895	\$17,306,106	\$18,425,487

# Austin Code Organization by Program and Activity for 2015

## **Case Investigation**

Case Investigation

## **Licensing and Registration Compliance**

Licensing & Registration Compliance Private Waste Haulers & Illegal Dumping

# **Operational Support**

**Operational Support** 

## **Support Services**

**Departmental Support Services** 

# **Transfers and Other Requirements**

Other Requirements Transfers

# Austin Code Mission and Goals for 2015

### Mission

The mission of Austin Code Department is to provide quality education and enforcement of codes and ordinances to our citizens so that Austin will become a more livable city.

#### Goals

Achieve an average initial complaint response time of 2 working days for all cases by FY 2017-18.

Achieve non-judicial compliance or transfer case to appropriate judicial process on all cases within 90 days from when complaints are first reported.

Maintain an average of 60 hours of training per investigative FTE per fiscal year.

Decrease the percent of employees that reported an injury requiring medical attention from 3.6% to 0%.

# **Austin Code**

# Message from the Director

The Austin Code Department (ACD) continues to focus on its mission to provide quality education and enforcement of codes and ordinances for our citizens so that Austin will be a more livable city. ACD investigates reports from members of the community on property conditions, building activities, zoning and structures thought to be in non-compliance with city codes throughout Austin. City codes establish minimum building, maintenance, and zoning standards that protect the health, safety and welfare of the community.

Crucial to ACD successfully accomplishing its mission is a professionally well trained and motived workforce with diverse skill sets. To attract, develop and maintain the type of employees needed, ACD is developing an Austin Code Training Academy that offers intensive programming on national best practices and legal concepts. During FY 2013-14, ACD reorganized inspector job titles and responsibilities to a four-tiered career path structure. This reorganization provided an effective structure to train and promote inspectors while permitting the assignment of complex and research-intensive cases to more experience field staff. ACD also implemented a new hiring strategy which establishes short-term pools of qualified candidates to draw from to manage vacancies.

During FY 2013-14, ACD assumed the leading role in coordinating the City's flood damage impact assessments to residential and commercial structures impacted by the 2013 Halloween Flood in the Onion Creek area. Following this event ACD inspected over 1,100 residential and commercial structures.

In FY 2013-14, ACD proactively investigated cases and increased its focus on code enforcement activities; referred more cases for legal action to the Building Standards Commission, Municipal and District Court; and worked closer with the public and stakeholders to facilitate better communication and transparency.

In response to several recent high profile cases, ACD created a Multi-Family Inspection Unit, which increased resources assigned to investigate these cases and allowed inspectors to routinely patrol commercial and multi-family structures for code violations and to handle complaints.

During FY 2013-14, ACD also implemented a department-wide rebranding effort to increase public awareness, understanding, and the overall image of ACD. The rebranding initiative included changing the department's name from the Code Compliance Department to the Austin Code Department.



In recent years an increasing number of properties in the city have become sub-standard or dangerous due to property maintenance neglect. These properties pose a public nuisance and thereby threaten the health, safety, and quality of life of Austin's residents. Several of the properties have also become breeding grounds for vagrant and criminal activity. In light of these developments the general public has asked City officials to step-up code enforcement by implementing ordinances, policies and procedures that offer tougher enforcement and increased licensing and regulation of residential and commercial properties. ACD is developing and implementing more community-based programs to continue preserving Austin's quality of life and is working steadily toward the vision of becoming the best-managed city in the country.

Carl Smart, Director Austin Code Department

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### **Budget Highlights**

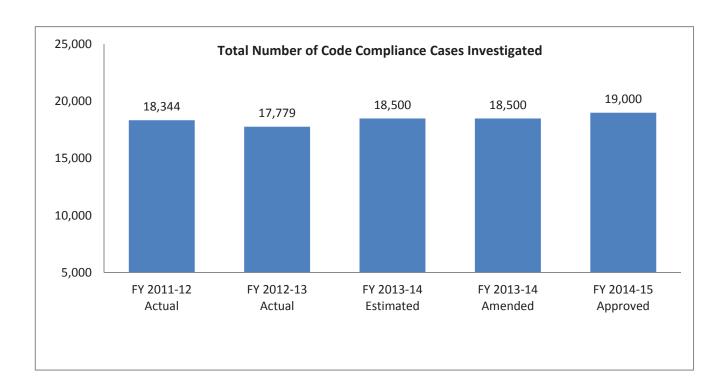
The Austin Code Department (ACD) is centered on five core areas: Dangerous Buildings and Housing, Zoning Violations, Nuisance Abatement, Multi-family, and Commercial property inspections. In addition, ACD conducts field inspections within the community to determine compliance with City Code. With the passage of the 2012 International Property Maintenance Code (2012 IPMC), Council provided the community with an update to the current internationally-approved building and maintenance standards and a means to monitor and ensure compliance of commercial operations. The FY 2014-15 Budget is projecting revenue of \$16.6 million and expenditures of \$18.4 million to continue improving core service areas and customer satisfaction. The Austin Code Fund is projected to have sufficient fund balance to offset this deficit.

#### Revenue

The \$16.6 million revenue projection for FY 2014-15 is \$0.4 million higher than the FY 2013-14 Amended amounts, which reflects an increase in revenue from the Clean Community Fee based on projected population growth. ACD is adding a new Repeat Offender Registration Fee in the amount of \$100 per year for the registration and inspection of multi-family rental properties that repeatedly violate City Code. No other major fee or revenue increases are proposed for FY 2014-15.

### **Case Investigations**

The purpose of the Case Investigation activity is to provide investigations and inspections for neighborhoods so they can have a higher degree of safety due to compliance with City Codes. ACD is continuing its move from a generalized inspector methodology to a specialized inspector focus. During FY 2013-14 the Rental Property Repeat Offenders Registration Program (ROP) was implemented. ROP provides for the registration and inspection of multi-family rental properties that have a history of repeated code violations. The Multi-Family Unit is currently compiling information to identify these properties and place them in the program. Neighborhood teams are meeting with neighborhood associations to identify areas of concern and to work with residents to address problems that have been identified. ACD continues to work with Austin Police Department District Representatives on nuisance properties throughout the city. The FY 2014-15 Budget for Case Investigations will allow the department to continue improving the safety of Austin's housing stock by providing a more proactive inspection program. Also, to better align with current responsibilities 2 FTEs are moving into the Case Investigations Program.





### **Licensing & Registration Compliance**

The Licensing and Registration Compliance program includes three units: Licensing and Registration Compliance, Short Term Rental Registration, and Private Waste Hauler and Illegal Dumping. The purpose of the Licensing and Registration Compliance unit is to ensure Billboards, Hotels, Motels, Boarding and Rooming Houses, and Mobile Home Parks are properly licensed and in compliance with City Code.

The Short Term Rental unit administers the licensing and inspection of single family and multi-family properties that are rented out for fewer than 30 days for vacations or during festivals and other special

events. The number of Short Term Rental property registrations has continued to rise with the majority of licenses – 59% – being issued for owner-occupied rental properties.

The Private Waste Hauler and Illegal Dumping unit ensures compliance with City registration requirements and helps reduce the amount of illegal dumping occurring throughout the City. The Waste Hauler Ordinance includes additional requirements for private waste haulers and extends the scope of regulations to include recycling haulers. The unit is responsible for educating haulers and the community about licensing requirements and penalties associated with the violation of the ordinance, identifying potential camera locations to monitor illegal dumping, ensuring the abatement of illegal dumpsites, identifying non-licensed haulers, and preparing cases for enforcement. During FY 2014-15 the department's reorganization results in a net of 6 FTEs being transferred out of this program.

#### **Operational Support**

In FY 2014-15 ACD reorganized its support services operations to create the Operational Support program for activities and functions that directly support field operations. This new program includes three units: Operation Support Services, Legal Support, and Training and Safety with a total of 17 FTEs and a budget of \$2.5 million. This program supports field operations by providing dispatch, managing fleet, equipment, and supply, supporting the Building and Standards Commission, Municipal Court, District Court and the Administrative Hearing process. This program is also responsible for providing professional and safety training and maintaining documentation of all certifications and licenses to ensure that inspectors are in good standing to perform their job. In addition, this program develops Standard Operating Procedure, drafts departmental policy, maintains the case management database, and performs research and studies based on management and Council initiatives.

#### **Support Services**

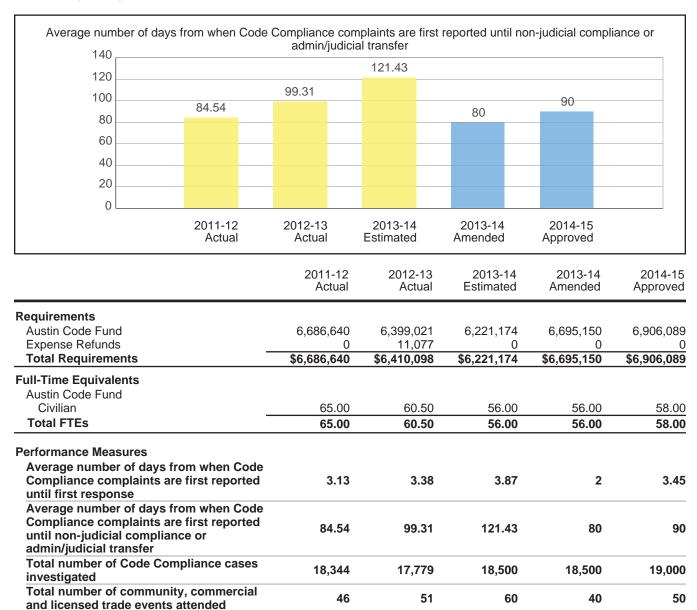
The purpose of the Support Services program is to provide administrative and managerial support to the department in order to produce more effective services. After the creation of the Operational Support program this program includes the Executive Management Team, the Public Information Office, Human Resources, Finance, Customer Service, and Information Technology Support with a total of 19 FTEs and a budget of \$3.9 million. Seventeen FTEs were transferred to the Operational Support program and 4 FTEs were transferred in from the Licensing and Registration Compliance program.

# Austin Code Significant Changes

Austin Code Fund	
Revenue Changes	Dollars
Increased revenue from the Clean Community Fee due to an increase in customer accounts associated with population growth.	\$557,306
Decreased revenue from the commercial waste hauler license fees since the initial projections of container license fees were overstated.	(\$312,700)
Expenditure Changes FTE	s Dollars
Citywide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as a	
8% increase in City contributions for health insurance.	\$362,403
Department Cost Drivers	
Rent for new office and parking space at the RBJ Building.	\$180,000
Increase transfer to the Support Services Fund.	\$108,508
Decrease in interdepartmental charges from the Planning and Development Review Department.	(\$149,330)
Reduce personnel savings due to the department filling new positions added in previous two fiscal years.	\$139,730
Increase for customer care billing support cost allocation.	\$424,205
Back out one-time vehicle costs for new FTEs added in FY 2013-14.	(\$336,000)
Increase for estimated bad debt expense.	\$277,321
New Investment	
Increase funding for temporary employees for the Universal Recycling Ordinance pilot program.	\$150,024

Program: Case Investigation Activity: Case Investigation

The purpose of the Case Investigation activity is to provide investigations and inspections for neighborhoods so they can have a higher degree of compliance with City Code.



#### **Services**

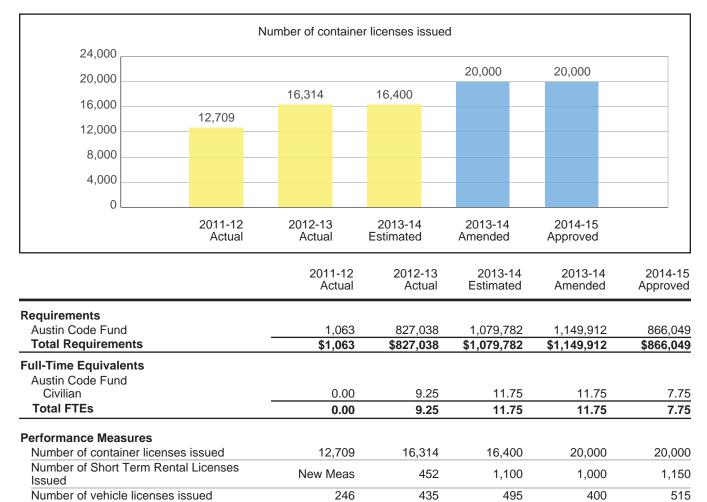
Education; Enforcement of City codes and ordinances.

#### Contact

Keith Leach, Assistant Director, 512-974-1979

Program: Licensing and Registration Compliance Activity: Licensing & Registration Compliance

The purpose of the Licensing and Registration Compliance activity is to ensure Billboards, Hotels, Motels, Boarding and Rooming Houses, and Mobile Home Parks are properly licensed and in compliance with City Codes.



#### Services

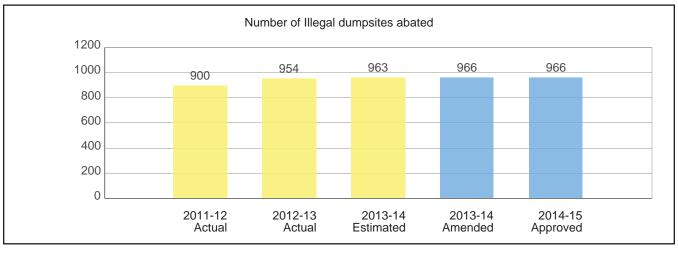
Billboard, Hotel, Motel, Boarding and Rooming House, and Mobile Home Park licensing and registration.

#### Contact

Daniel Cardenas, Assistant Director, 512-974-1957

Program: Licensing and Registration Compliance Activity: Private Waste Haulers & Illegal Dumping

The purpose of the Private Waste Hauler and Illegal Dumping activity is to ensure compliance with City code and reduce illegal dumping throughout the City.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Austin Code Fund	9,680	973,709	921,401	948,564	744,734
Total Requirements	\$9,680	\$973,709	\$921,401	\$948,564	\$744,734
Full-Time Equivalents Austin Code Fund					
Civilian	0.00	9.25	8.25	8.25	6.25
Total FTEs	0.00	9.25	8.25	8.25	6.25
Performance Measures					
Number of Illegal dumpsites abated	900	954	963	966	966
Number of Illegal dumpsites monitored by camera	51	30.67	40	40	40

#### **Services**

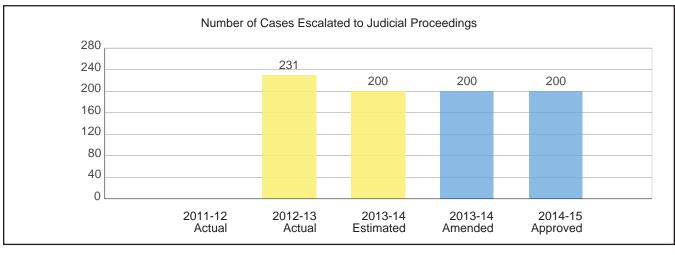
Private hauler licensing; illegal dumpsite abatement.

### Contact

Daniel Cardenas, Assistant Director, 512-974-1957

Program: Operational Support Activity: Operational Support

The purpose of Operational Support is to provide training, legal and technical support to CCD field operations.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Austin Code Fund	0	710,486	2,243,152	2,481,166	2,465,861
Total Requirements	\$0	\$710,486	\$2,243,152	\$2,481,166	\$2,465,861
Full-Time Equivalents Austin Code Fund					
Civilian	0.00	8.00	18.00	18.00	17.00
Total FTEs	0.00	8.00	18.00	18.00	17.00
Performance Measures					
Number of Cases Escalated to Judicial Proceedings	New Meas	231	200	200	200
Number of Notice of Violations Issued	New Meas	5,570	5,000	5,000	5,000

### **Services**

Operational Support Services, Training & Safety, and Legal Support

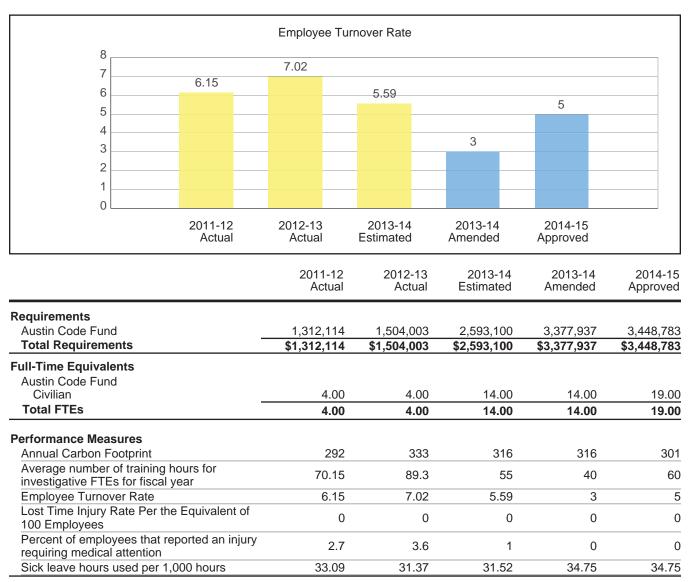
#### Contact

Terri Roberts, Division Manager, 512-974-1922

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



#### **Services**

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

### Contact

Daniel Cardenas, Assistant Director, 512-974-1957

### Austin Code Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

	Graph Not Applicable						
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved		
Requirements Austin Code Fund	1,946,918	1,847,995	2,654,286	2,653,377	3,993,971		
Total Requirements	\$1,946,918 \$1,847,995 \$2,654,286 \$2,653,377 \$3,993,97						

### Contact

Keith Murray, Financial Manager, 512-974-2913

### Austin Code: 2014-15

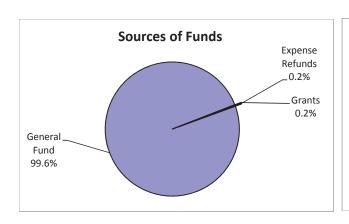
Austin Code Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Case Investigation	\$6,686,640	\$6,399,021	\$6,221,174	\$6,695,150	\$6,906,089
Case Investigation	6,686,640	6,399,021	6,221,174	6,695,150	6,906,089
Licensing and Registration Compliance	\$10,743	\$1,800,746	\$2,001,183	\$2,098,476	\$1,610,783
Licensing & Registration Compliance Private Waste Haulers & Illegal Dumping	1,063 9,680	827,038 973,709	1,079,782 921,401	1,149,912 948,564	866,049 744,734
Operational Support	\$0	\$710,486	\$2,243,152	\$2,481,166	\$2,465,861
Operational Support	0	710,486	2,243,152	2,481,166	2,465,861
Support Services	\$1,312,114	\$1,504,003	\$2,593,100	\$3,377,937	\$3,448,783
Departmental Support Services	1,312,114	1,504,003	2,593,100	3,377,937	3,448,783
Transfers and Other Requirements	\$1,946,918	\$1,847,995	\$2,654,286	\$2,653,377	\$3,993,971
Other Requirements Transfers	1,836,093 110,825	698,616 1,149,379	1,167,699 1,486,587	1,167,699 1,485,678	866,612 3,127,359
Total	\$9,956,415	\$12,262,252	\$15,712,895	\$17,306,106	\$18,425,487
Full-Time Equivalents (FTEs)					
Case Investigation	65.00	60.50	56.00	56.00	58.00
Case Investigation	65.00	60.50	56.00	56.00	58.00
Licensing and Registration Compliance	0.00	18.50	20.00	20.00	14.00
Licensing & Registration Compliance Private Waste Haulers & Illegal Dumping	0.00 0.00	9.25 9.25	11.75 8.25	11.75 8.25	7.75 6.25
Operational Support	0.00	8.00	18.00	18.00	17.00
Operational Support	0.00	8.00	18.00	18.00	17.00
Support Services	4.00	4.00	14.00	14.00	19.00
Departmental Support Services	4.00	4.00	14.00	14.00	19.00
Total	69.00	91.00	108.00	108.00	108.00

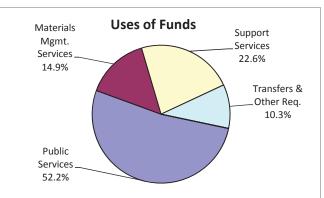
### Austin Code: 2014-15

Expense Refunds	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Case Investigation	\$0	\$11,077	\$0	\$0	\$0
Case Investigation	0	11,077	0	0	0
Total	\$0	\$11,077	\$0	\$0	\$0



## Austin Public Library





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
General Fund					
Revenue	\$684,970	\$632,622	\$660,200	\$673,800	\$641,500
Requirements	\$26,737,045	\$30,089,800	\$31,362,015	\$31,448,359	\$37,180,797
Full-Time Equivalents (FTEs)	341.55	353.55	359.05	359.05	368.05
Expense Refunds	\$249,337	\$190,940	\$166,110	\$64,000	\$64,000
Grants					
Requirements	\$9,471	\$15,144	\$62,642	\$135,000	\$75,000
Total Budget	\$26,995,853	\$30,295,884	\$31,590,767	\$31,647,359	\$37,319,797

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

In addition to the amount shown above, the FY 2014-15 Budget also includes \$7,162 for critical one-time costs.

# Austin Public Library Organization by Program and Activity for 2015

### **Materials Management Services**

Cataloging Support Collection Support

### **Public Services**

Austin History Center Circulation Reference and Information Services Youth Services

### **Support Services**

**Departmental Support Services** 

### **Transfers and Other Requirements**

Other Requirements
Transfers

### Austin Public Library Mission and Goals for 2015

### Mission

The mission of the Austin Public Library is to provide easy access to books and information for all ages, through responsive professionals, engaging programs, and state of the art technology in a safe and friendly environment.

### Goals

Provide clean, safe facilities.

- 82% of citizens responding to the Citizen Survey will rate their satisfaction with cleanliness of library facilities as satisfied or very satisfied.
- 84% of library staff responding to the Listening to the Workforce survey will indicate that the department demonstrates adequate concern for employee safety.

Provide easy access to information and services.

- · Circulation per capita will reach at least 6.40.
- · Web hits will reach at least 33,944,000.
- Program attendance will reach at least 136,570.

Improve services based on customer input.

- Data from the Counting Opinions customer satisfaction survey database will be reviewed annually to guide decision-making.
- 75% of citizens responding to the Citizen Survey will rate their overall satisfaction with the quality of city libraries as satisfied or very satisfied.

Develop a well-trained, customer-oriented workforce.

- 72% of library staff responding to the Listening to the Workforce survey will indicate that training has helped improve on-the-job skills.
- 75% of library staff responding to the Listening to the Workforce survey will indicate they have used skills learned in training offered by the department.

### **Austin Public Library**

### Message from the Director

The Austin Public Library's vision is to help make Austin a dynamic creative center and the most livable city in the country. We are committed to providing easy access to books and information for all ages, through responsive professionals, engaging programs, and state-of-the-art technology in a safe and friendly environment. In 1926, the Austin Public Library opened in a rented room at 819 Congress with 500 donated volumes and a volunteer Librarian. Today, our collection has grown to over 1.4 million items and with plans for the technology rich New Central Library, we will soon be a world-class Library of the Future.

As the population of Austin increases, the Library is continually looking for ways to provide innovative programs while keeping up with the growing demands for services from the community. One exciting new pilot is in the early stages of development at the Willie Mae Kirk Branch Library. This library will transform from a traditional library into a Computer and Job Center/Information Commons. This service model provides for a multi-functional space that will allow for flexibility to meet the changing needs of the community. Technology to allow for career-oriented and creative services will be a key feature.

As the Austin Public Library focuses on the future, we eagerly await the opening of the New Central Library. The mat-slab has been poured and the vertical construction will soon begin on the first Library of the Future in the United States. The Library plans to celebrate the grand opening in FY 2015-16, and staff continues evaluating the resources to operate a new central library. Staff and other resources will be phased in beginning FY 2015-16.



New Central Library Project

Libraries today continue to transform themselves to meet the needs of individuals and communities. More and more people are turning to libraries for entertainment, educational opportunities, and to search for jobs. Some Austin residents rely on their public library as their only source of Internet access, to apply for jobs, to continue their education, to explore their interests, and to communicate with family. The Austin Public Library continues to look towards the future and meet the changing dynamic of Austin. Our creativity, innovative spirit and willingness to embrace that change assures a relevant and vital library that will serve this community exceptionally for decades.

Brenda Branch

Brenda Branch, Director



### **Budget Highlights**

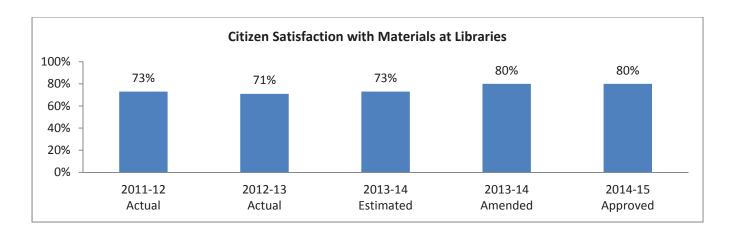
The Austin Public Library has developed a budget that includes \$37 million and 368 full-time equivalents to continue to provide customers with access to a wide variety of resources, programs and services to meet their needs. The department also provides services for reference assistance online, in person, or by telephone; public Internet computers; online reserves and renewals; free meeting rooms; book clubs; programs for youth and adults; computer training courses; and Talk Time—facilitated conversation sessions which allow new English learners to practice speaking in a safe non-threatening environment.

Over the past year, the Library rebranded the downloable collection, along with the online databases, magazines, music and more, into the Virtual Library. The circulation of the Virtual Library continues to grow with over 270,000 items circulated in the last fiscal year, up 127% from the past fiscal year. Circulation of downloadable materials has increased more than 43% since we began offering the service. During the past year the Department added downloadable music with access to over 7 million songs and 5,000 music videos from thousands of popular artists in hundreds of musical genres. The best part is the music can be kept forever! The Library also launched the Kids and Teens eReading Room—a portal for young people of all ages to access eBooks, eAudiobooks, and streaming videos.



#### **Materials Management Services**

The Materials Management Services program is responsible for providing quality library collections to customers so they can access and borrow material to meet their informational and recreational needs. This includes materials selection and acquisition services as well as cataloging and processing services. The Austin Public Library offers information and materials in a variety of formats to enable customers to continue their learning experience. The FY 2014-15 Budget includes a base increase of \$91,183 to the system-wide materials budget and \$12,950 to the system-wide database budget, bringing the funding for materials from the operating budget to \$3,005,156. Over the past three fiscal years, the library received a total of \$3.0 million in Capital funds to purchase materials for the New Central Library. In FY 2014-15, a final \$1.0 million in capital funds will be allocated, bringing total Capital funding for all materials for the New Central Library to \$4.0 million. Funding from Operating and Capital funds combined will create a projected amount of \$4.59 for materials expenditures per capita. Exclusive of the Capital expenditures, materials expenditures per capita is projected at \$3.44.

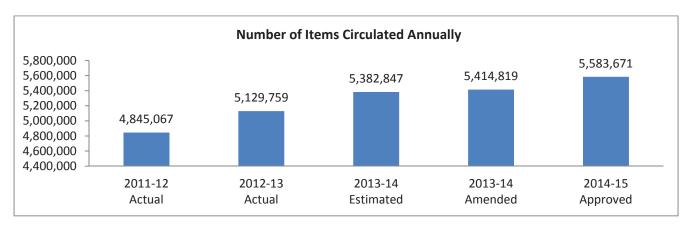


#### **Public Services**

The Public Services program is responsible for providing circulation of materials, reference services, youth services and the resources of the Austin History Center to the Austin community in order to meet their information and reading needs. Circulation at all library locations has been steadily increasing since 2004 and is projected to reach over 5.5 million items in FY 2014-15.

Public Internet computers continue to be an important resource for customers who are without computer access at their home or workplace. Over 706,000 customers used public Internet stations last year, and almost 35 million visits were made to the Austin Public Library's web pages. The Library is projecting over 3.2 million customer visits in FY 2014-15.

The FY 2014-15 Budget includes funding of \$100,000 for grant support based on an analysis of prior year awards due to a change in the City's grant administrative policy. This support will help fully fund the Austin Public Library's Summer Reading Program and enable the Library to offer additional adult and youth programs throughout the year. Also included in the FY 2014-15 Budget is funding of \$536,509 to expand adult programming, the addition of 9 FTEs to increase library branch hours, and salary increases to offset the cost for insuring domestic partners.



### **Support Services**

The Support Services program is responsible for providing operational, administrative and managerial support and the tools necessary for the department to produce more effective services. A key area of Support Services is our Information Technology division. Technology is a rapidly evolving field and the Library must keep up with these changes. Expenses for Information Technology hardware and hardware maintenance contracts continue to annually increase. These funds cover critical contracts for switches, automated computer-signup/tracking system, printer maintenance, server warranties, express checkout machines, security sensitizers and de-sensitizers, security gates, and existing RFID (Radio Frequency Identification) equipment. These funds are also used to purchase equipment such as receipt printers and barcode scanners which have little or no warranties but are critical to the department's core business.

Similarly, costs to support software, software licenses, and software maintenance contracts continue to rise. These funds support software that protects the core operating system configuration files on workstations and servers, backup and server software, the website, e-mail filtering and user security software. The most critical item in this category is SIRSI Symphony, the software that manages the technical and public services aspects of the department's integrated library management system. The FY 2014-15 Budget includes increased funding in the amount of \$22,100 to fund this core technology.

The FY 2014-15 Budget includes \$308,000 to fund the Library's PC Reservation and Digital Services upgrade. The Budget also includes \$665,018 to continue expanding RFID to more branch libraries. This accelerated expansion will help bring all library branches on the same material identification system as the New Central Library when it opens in 2016. These projects were approved as part of the City's IT Governance process and will be funded directly out of the Critical One-Time Fund.



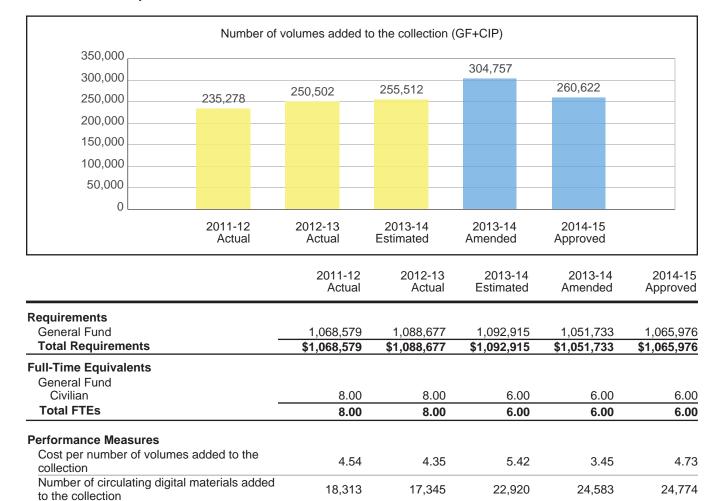
## Austin Public Library Significant Changes

General Fund		
Revenue Changes		Dollars
Decrease in library fines due to projected closure of two branch libraries for renovations.		(\$33,000)
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.		\$3,831,640
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.		\$1,153,839
Department Cost Drivers		
Base cost increases for system-wide materials and electronic databases.		\$122,370
Funding for electricity is decreasing based on historical usage.		(\$67,368)
New funding for grant support based on an analysis of prior year awards is included due to a change in the City's grant administrative policy.		\$100,000
New Investments		
Nine Administrative Assistant positions to increase library hours.	9.00	\$506,952
Expansion of adult programming.		\$27,838

Program: Materials Management Services

**Activity: Cataloging Support** 

The purpose of the Cataloging Support activity is to catalog and process materials so that Library customers can access the information they need.



#### **Services**

(GF+CIP)

Bibliographic records; Public catalog; Prepare new materials; Mending damaged materials

235,278

250,502

255,512

304,757

260,622

### Contact

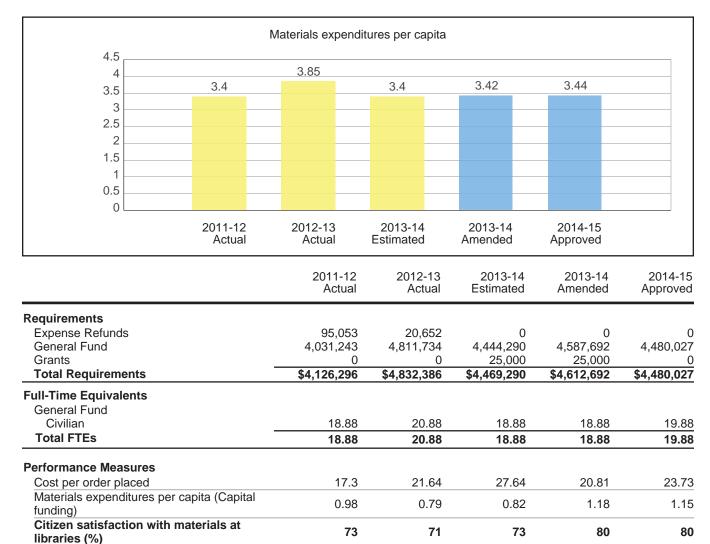
Sandra Cannon, Cataloging and Collection Manager, 512-974-7588

Number of volumes added to the collection

Program: Materials Management Services

Activity: Collection Support

The purpose of the Collection Support activity is to provide materials selection, acquisition, and withdrawal services to APL librarians in order to meet the information needs of Austin citizens.



3.4

3.85

3.4

3.42

3.44

### **Services**

Select materials; Purchase materials; Remove outdated materials; Customer materials requests

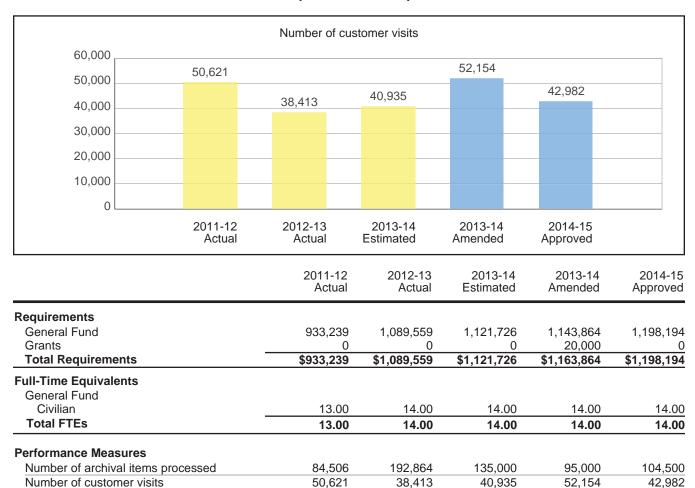
#### Contact

Sandra Cannon, Cataloging and Collection Manager, 512-974-7588

Materials expenditures per capita

Program: Public Services Activity: Austin History Center

The purpose of the Austin History Center is to serve as the official archives for the City of Austin and to provide information about the history and current events of Austin and Travis County by collecting, organizing, and preserving research materials about local governments, businesses, residents, institutions, and neighborhoods and assisting in their use so that customers can learn from the community's collective memory.



#### Services

Reference materials and services; Finding aids to assist in research; Acquire research materials; Preserve materials; Records management; Reproductions of materials and photos; Public education; Digitization of materials; Web pages

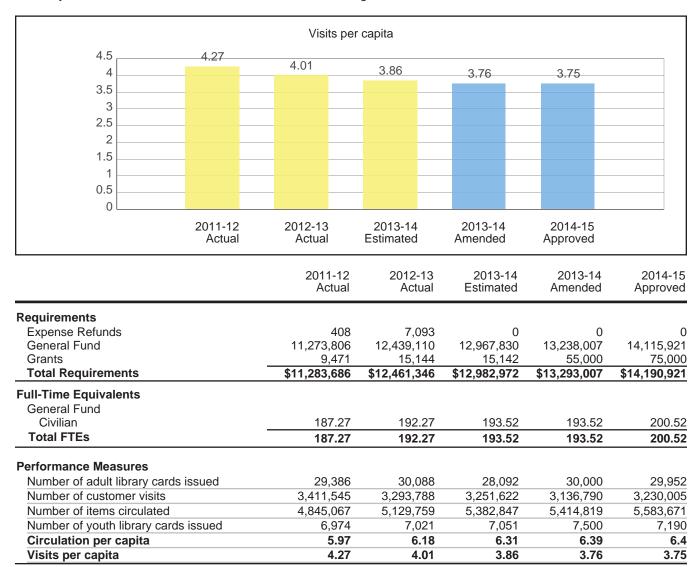
#### Contact

Mike Miller, Austin History Center Manager, 512-974-7436

Program: Public Services

Activity: Circulation

The purpose of the Circulation activity is to provide direct support of, and access to, all circulating library materials for Library customers in order to meet their information and reading needs.



### Services

Check materials in and out; Library cards; Distribute materials; Customer records; Customer billing; Fee collection; Disputed and damaged item investigation Customer reserves

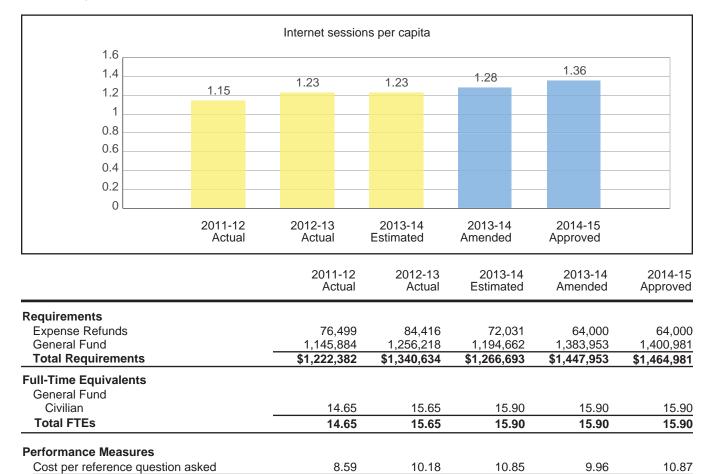
#### Contact

Karen Baker, Central Library Services Manager, 512-974-7459; David Inabnitt, Branch Services Manager, 512-974-7405; Carolyn Garcia, Customer Service Manager, 512-974-7427

Program: Public Services

Activity: Reference and Information Services

The purpose of the Reference and Information Services activity is to provide resources and assistance to library users so they can get the information they want.



### Services

Reference services; Public reference assistance; Branch reference assistance; Reference guides; Reference referral; Public Internet access; Wireless access; Adaptive equipment such as Magnisight CCTV system, Kurzweil Reading Edge machine, and Zoom Text software

930,764

133,331

1.15

0.14

1,018,083

123,364

1.23

0.16

1,047,006

110,134

1.23

0.17

1,088,000

139,000

1.28

0.16

1,186,078

128,915

1.36

0.19

### Contact

Karen Baker, Central Library Services Manager, 512-974-7459

Number of Internet sessions

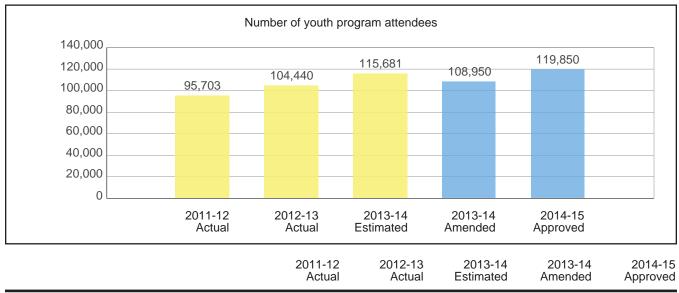
Internet sessions per capita

Number of reference questions asked-Adult

Library program attendance per capita

Program: Public Services Activity: Youth Services

The purpose of the Youth Services activity is to provide educational, developmental, and recreational reading opportunities for children, their parents, and caregivers in order to increase reading by youth.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	74,744	73,096	65,077	0	0
General Fund	1,816,827	2,011,636	2,271,443	2,447,175	2,637,443
Grants	0	0	22,500	35,000	0
Total Requirements	\$1,891,571	\$2,084,732	\$2,359,020	\$2,482,175	\$2,637,443
Full-Time Equivalents General Fund					
Civilian	27.00	27.00	31.50	31.50	31.50
Total FTEs	27.00	27.00	31.50	31.50	31.50
Performance Measures					
Cost per youth program attendee	18.98	19.26	19.64	22.46	24.52
Number of youth program attendees	95,703	104,440	115,681	108,950	119,850

#### **Services**

Select youth materials; Remove outdated materials; Early literacy programs; Children's storytimes; Summer Reading program; Connected Youth program; Teen services; Other programs such as puppet shows and afterschool; Homework help; Teach computer and Internet skills; Library card sign-up for school groups; Storytelling classes; Class orientations; Library tours; Provide youth oriented partnerships

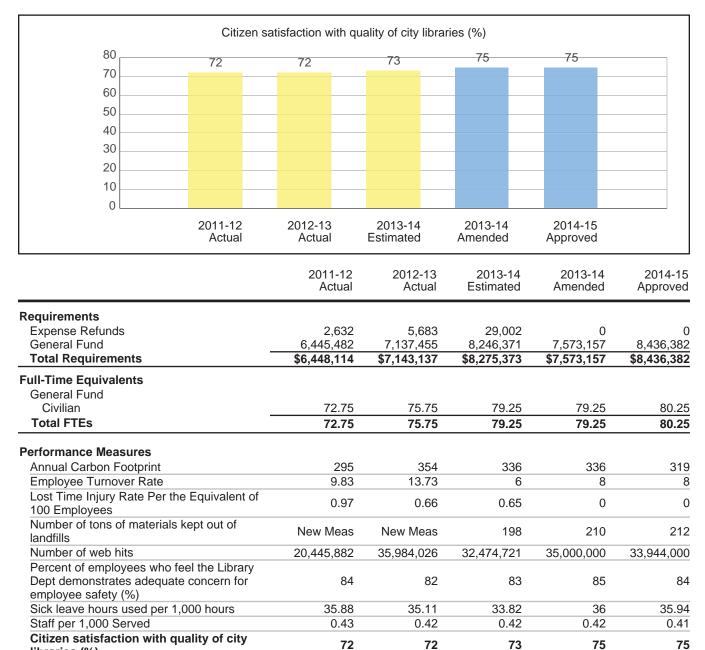
#### Contact

David Spradling, Youth Services Manager, 512-974-7437

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



#### **Services**

libraries (%)

Office of the Director; Financial Monitoring; Budgeting; Accounting; Purchasing; Human Resources; Facility Expenses; IT Support; Public Information; Vehicle and Equipment Maintenance; Grant Administration; Safety; Customer Service; Inventory Control; Audit/Internal Review; Contract Management

#### Contact

Victoria Rieger, Financial Manager, 512-974-7446

Program: Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

	Graph Not Applicable						
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved		
Requirements General Fund	21.985	255.411	22.778	22.778	3,845,873		
Total Requirements	\$21,985	\$255,411	\$22,778	\$22,778	\$3,845,873		

### Contact

Victoria Rieger, Financial Manager, 512-974-7446

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

## Austin Public Library: 2014-15

General Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Materials Management Services	\$5,099,822	\$5,900,411	\$5,537,205	\$5,639,425	\$5,546,003
Cataloging Support Collection Support	1,068,579 4,031,243	1,088,677 4,811,734	1,092,915 4,444,290	1,051,733 4,587,692	1,065,976 4,480,027
Public Services	\$15,169,756	\$16,796,523	\$17,555,661	\$18,212,999	\$19,352,539
Austin History Center Circulation Reference and Information Services Youth Services	933,239 11,273,806 1,145,884 1,816,827	1,089,559 12,439,110 1,256,218 2,011,636	1,121,726 12,967,830 1,194,662 2,271,443	1,143,864 13,238,007 1,383,953 2,447,175	1,198,194 14,115,921 1,400,981 2,637,443
Support Services	\$6,445,482	\$7,137,455	\$8,246,371	\$7,573,157	\$8,436,382
Departmental Support Services	6,445,482	7,137,455	8,246,371	7,573,157	8,436,382
Transfers and Other Requirements	\$21,985	\$255,411	\$22,778	\$22,778	\$3,845,873
Other Requirements Transfers	21,985 0	23,111 232,300	22,778 0	22,778 0	100,426 3,745,447
Total	\$26,737,045	\$30,089,800	\$31,362,015	\$31,448,359	\$37,180,797
Full-Time Equivalents (FTEs)					
Materials Management Services	26.88	28.88	24.88	24.88	25.88
Cataloging Support Collection Support	8.00 18.88	8.00 20.88	6.00 18.88	6.00 18.88	6.00 19.88
Public Services	241.92	248.92	254.92	254.92	261.92
Austin History Center Circulation Reference and Information Services Youth Services	13.00 187.27 14.65 27.00	14.00 192.27 15.65 27.00	14.00 193.52 15.90 31.50	14.00 193.52 15.90 31.50	14.00 200.52 15.90 31.50
Support Services	72.75	75.75	79.25	79.25	80.25
Departmental Support Services	72.75	75.75	79.25	79.25	80.25
Total	341.55	353.55	359.05	359.05	368.05

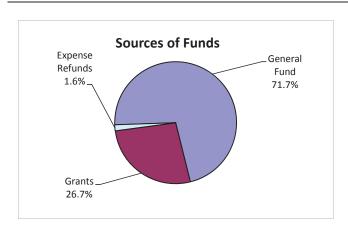
## Austin Public Library: 2014-15

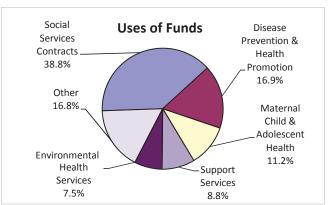
Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Materials Management Services	\$0	\$0	\$25,000	\$25,000	\$0
Collection Support	0	0	25,000	25,000	0
Public Services	\$9,471	\$15,144	\$37,642	\$110,000	\$75,000
Austin History Center Circulation Youth Services	0 9,471 0	0 15,144 0	0 15,142 22,500	20,000 55,000 35,000	75,000 0
Total	\$9,471	\$15,144	\$62,642	\$135,000	\$75,000

## Austin Public Library: 2014-15

Expense Refunds	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Materials Management Services	\$95,053	\$20,652	\$0	\$0	\$0
Collection Support	95,053	20,652	0	0	0
Public Services	\$151,651	\$164,605	\$137,108	\$64,000	\$64,000
Circulation Reference and Information Services Youth Services	408 76,499 74,744	7,093 84,416 73,096	0 72,031 65,077	0 64,000 0	0 64,000 0
Support Services	\$2,632	\$5,683	\$29,002	\$0	\$0
Departmental Support Services	2,632	5,683	29,002	0	0
Total	\$249,337	\$190,940	\$166,110	\$64,000	\$64,000

## Health and Human Services





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
General Fund					
Revenue	\$7,375,561	\$7,714,593	\$8,253,730	\$7,783,287	\$9,378,812
Requirements	\$42,611,564	\$40,251,453	\$42,477,218	\$42,531,218	\$53,602,312
Full-Time Equivalents (FTEs)	303.75	204.75	205.75	205.75	217.75
Sustainability Fund					
Requirements	\$3,443,315	\$1,855,856	\$1,627,226	\$1,627,226	\$0
Expense Refunds	\$1,293,774	\$832,014	\$735,134	\$655,988	\$1,184,307
Grants					
Requirements	\$23,548,786	\$22,078,449	\$21,406,524	\$21,406,524	\$20,019,000
Full-Time Equivalents (FTEs)	216.00	214.00	212.00	212.00	212.00
Total Budget	\$70,897,439	\$65,017,772	\$66,246,102	\$66,220,956	\$74,805,619

<sup>\*</sup>Footnote: In addition to the amount shown above, the FY 2014-15 Budget also includes \$2,660,000 for capital and critical one-time costs.

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

### Health and Human Services Organization by Program and Activity for 2015

### **Animal Services**

**Animal Services** 

### **Disease Prevention & Health Promotion**

Communicable Disease Community Health Epidemiology & Health Statistics Vital Records

### **Community Services**

Community Relations Neighborhood Services

### **Environmental Health Services**

Health and Safety Code Compliance

### Maternal, Child & Adolescent Health

Family Health Women, Infant & Children

### **Social Services Contracts**

Basic Needs
Behavioral Health
Child & Youth
Community Planning
HIV
Homeless
Workforce Development

### One Stop Shop

Inspection, Review, and Support

### **Support Services**

**Departmental Support Services** 

### **Transfers and Other Requirements**

Other Requirements Transfers

### Health and Human Services Mission and Goals for 2015

### Mission

The mission of the Austin/Travis County Health and Human Services Department (HHSD) is to promote and protect the health of our community through the use of best practices and community collaborations.

#### Goals

Strengthen Public Health Infrastructure for Improved Health Outcomes

- Apply for and achieve Public Health Accreditation.
- Expand survey efforts to include 100% of service centric areas by 2015.
- Achieve 85% or greater customer satisfaction rating by 2015.

Improve Maternal, Child and Adolescent Health Outcomes from Preconception through Young Adulthood

- 95% of women enrolled in Women, Infants, and Children (WIC) during pregnancy or subsequently breastfeed their children.
- 65% of full-time early childhood centers that serve at least 5% low income children are quality rated.
- 16,000 youth and young adults engaged in injury prevention, positive youth development, workforce readiness, or juvenile justice prevention programs will be served by FY 2015-16.
- 5,100 parents or adults engaged in parent education, professional development, or injury prevention programs will be served by FY 2015-16.

Improve Quality of Life and Reduce the Years of Potential Life Lost Due to Preventable Conditions

- All City departments to be tobacco free by 2015.
- Develop Community Health Improvement Program (CHIP) annual progress report.
- 25,000 clients will receive preventative, quality health services (such as screenings and health education) by 2015.

Minimize Public's Exposure to Health and Environmental Hazards

- Reduce the number of fixed food establishments not inspected in compliance with the frequency standard by 25% by FY 2015-16.
- Provide routine food safety inspections for at least 60% of temporary establishments permitted by FY 2015-16.
- Maintain a minimal rate of 95% of all foodborne illness investigations initiated within 3 hours from notification.
- 100% of all emergency plans reviewed and updated annually.
- Implement intervention strategies for 75% of all infectious diseases reported.

Assist People in Achieving Safety, Stability and Long Term Self-Sufficiency

- 3,700 individuals served through Homeless social services contracts by FY 2014-15.
- 68,000 unduplicated persons served by the Neighborhood Services activity for basic needs.
- 75% of households will maintain housing or transition into housing.
- 70% of individuals will maintain or increase income.

### Health and Human Services

### Message from the Director

Public health is the science of protecting and improving the health of communities through education, promotion of healthy lifestyles, and research for disease and injury prevention. Overall, public health protects the health of entire populations.

In FY 2013-14, the Health and Human Services Department (HHSD) focused efforts on aligning goals and programs with the needs and overall health of the community by conducting a Community Health Assessment (CHA), developing a Community Health Improvement Plan (CHIP), and creating a departmental strategic plan. The data gathered and action plans developed position HHSD to address community needs in key priority areas identified in the CHA, namely:

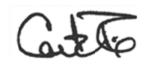
- Chronic Disease (focus on obesity)
- Built Environment and Transportation
- Built Environment and Access to Healthy Foods
- Access to Primary Care and Mental/Behavioral Health (focus on navigating the healthcare system)

HHSD's activities touch everyone in the community. The Environmental Health Services Program includes the work of our sanitarians, regulation-enforcement teams, inspectors, and staff who permit fixed and mobile food establishments and pools in the community. The Maternal, Child & Adolescent Health Program focuses on improving preconception health and access to prenatal care, while providing developmental opportunities for youth. The Community Services Program provides direct services through the neighborhood centers, the day-labor site and the African-American Quality of Life program. Finally, the Disease Prevention and Health Promotion Program encompass the remaining public health services provided by HHSD including Communicable Disease, Vital Records, Community Health, and Epidemiology and Health Statistics.

For FY 2014-15, the Department continues to move aggressively to be among the first in Texas to receive accreditation as a local public health entity. Demonstrating through qualitative and quantitative tools, community health assessments, strategic planning and implementation – we are committed to reaching the goal of accreditation. HHSD is on schedule to submit the official application to the Public Health Accreditation Board in 2015.

Additionally, HHSD submitted the only Local Health Department projects for consideration in the 1115 Medicaid Waiver program being coordinated by Central Health. These projects use local funds to leverage federal funds to improve health outcomes in Travis County. Implementation of approved projects began in FY 2013-14 and has resulted in a net drawdown of \$891,711.

HHSD's successes reflect the exceptional dedication and expertise of staff and our many partners. It has been another remarkable year and together the Department looks forward to even greater accomplishments in the year ahead.



Carlos Rivera, Director

### **Budget Highlights**

The Health and Human Services Department (HHSD) has developed a budget that includes the resources to provide public health protection and prevention services, social services, youth development and employment services, and support services, and to achieve the goals and objectives of the Department. HHSD's FY 2014-15 General Fund-supported budget totals \$31.5 million and 217.75 FTEs. In addition, the Department's budget includes \$20.0 million in grant funding, supporting 212 FTEs.

#### **Social Services Contracts**

The Social Services Contracts program includes funding for an array of social services including: basic needs, behavioral health, child and youth services, HIV, homelessness, community planning efforts, and workforce development. Through the Social Services Contracts Program, which includes \$22.1 million in contracts to service providers, HHSD anticipates that 10,738 clients will receive basic needs services, 3,700 individuals will receive homeless services and 3,300 clients will receive workforce development services. For FY 2014-15, funding of \$95,020 for Holly Neighborhood for youth services is being transferred from the HHSD operating budget to the HHSD social service contracts budget. Additionally, as part of the phase out of the Sustainability Fund, \$1.6 million from the Fund is transferred to the General Fund. This funding provides for Workforce Development and Child and Youth program contracts. During Budget adoption, Council added an additional \$43,000 to this program to support Family Resource Centers in partnership with the Austin Independent School District (AISD) and a further \$1.0 million in general social service contract funding.

#### **Community Services**

The Community Services program provides direct services to clients and links them to other services available throughout the community. In FY 2014-15, it is anticipated that 60,000 individuals will receive basic needs services at the neighborhood centers. In addition, the Department projects that 8,400 clients will be served by the public health nursing activity and 288 households will receive case management services through the neighborhood centers. To support these efforts, the Department received three Social Worker positions to provide crisis intervention and one Community Worker position to expand outreach and enrollment in SNAP during budget adoption, along with \$0.4 million to fully cover the costs of these positions. Thus, funding of \$5.1 million is included from the General Fund and grants for the Community Services program in FY 2014-15.

### **Disease Prevention and Health Promotion**

The Disease Prevention and Health Promotion (DPHP) program provides services through the Communicable Disease, Community Health, Epidemiology and Health Statistics, and Vital Records activities. These activities focus on services that screen for and prevent illnesses and other health issues. Other services provided by the DPHP program include the issuance of birth and death certificates; testing for many communicable diseases; counseling; educational outreach and testing for HIV, STDs, and chronic diseases; and public health emergency preparedness activities and education. DPHP leverages the General Fund to secure various grants and has \$12.7 million in funding to continue these services in FY 2014-15. Revenue related to the



issuance of birth certificates is expected to increase \$23,000 in the coming fiscal year due to population and passport requirement demand increases. HHSD is also projecting revenue related to Medicaid reimbursements to decrease \$49,000 primarily due to the impact of the Affordable Care Act. The department has identified \$66,000 in funding to repurpose

within its existing budget to add a Public Health Program Specialist to address quality management and performance deficiencies within the STD/HIV Intervention Program as outlined in the latest state audit.

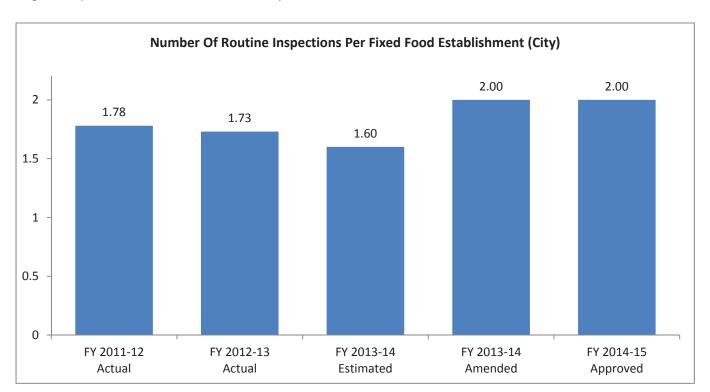
### **Environmental Health Services**

The Environmental Health Services (EHS) program focuses on providing protection and enforcement services to the public



in order to minimize environmental and consumer health hazards. The FY 2014-15 Budget includes funding of \$5.5 million for the Environmental Health Services program. This program anticipates issuing 22,000 fixed food establishment, mobile unit and food manager permits and certifications in FY 2014-15. The program will continue to strive to complete 2.0 inspections per fixed food establishment annually, and as such, has added 8.0 FTEs within EHS to address the rapid growth of fixed food and temporary food establishments. These 8.0 FTEs, with a total cost of \$0.9 million, consist of sanitarians and support staff that will help alleviate the demand for restaurant and temporary event food booths inspections. This budgeted increase will be wholly offset by new revenue generated by inspection fee increases

levied upon temporary, mobile and fixed food establishments. These fee increases come at the conclusion of a yearlong cost of service study undertaken by the Department and will provide HHSD with the resources to better meet performance targets and provide enhanced services to the City.



### Maternal, Child and Adolescent Health

The Maternal, Child and Adolescent Health (MCAH) program focuses on one of the community's most vulnerable populations, mothers and children. The Women, Infants and Children (WIC) program provides supplemental nutrition for pregnant women, new mothers and young children and anticipates serving 400,000 participants in FY 2014-15. Other activities include graffiti removal and community youth development services, childcare programs, and sexual-health

education programs. Through the youth development services, 750 youth are anticipated to complete the Summer Youth Employment Program and 1,300 youth will complete job readiness training. The FY 2014-15 Budget includes funding of \$8.4 million sourced from the General Fund and various grants.

### **Support Services**

The Support Services program is the administrative arm of HHSD and includes the office of the director, human resources, accounting, information systems, planning and development, budget and analysis, records management, contract compliance, courier services and facility expense units. The FY 2014-15 Budget for this program is \$6.6 million. As part of the vacancy review process during FY 2013-14, this program will be removing \$55,000 and one Environmental Health Technician that has been held vacant as part of the County Interlocal agreement since FY 1999-00.

#### 1115 Medicaid Waiver

In December 2011, Texas received approval from the federal government for a Section 1115 Medicaid Waiver. As a result, HHSD has been allowed to seek approval of several projects aimed at improving healthcare in Travis County. In exchange for meeting specified performance targets, the Department will be able to leverage federal funds according to a formula that rewards the City for the surplus value these projects provide to the healthcare delivery system. Projects are approved on a multi-year basis, provided that the specified performance metrics are achieved. The City expects that participation in the program will net over \$3.5 million in additional funds that can be repurposed to fund other healthcare projects.

HHSD, in coordination with Central Health, has submitted ten projects for consideration; six of which began in 2013:

- Permanent Supportive Housing (4-year project) –Will provide an Assertive Community Treatment (ACT) support
  team to recently housed individuals who were chronically homeless and who have tri-morbid conditions, such as
  co-occurring psychiatric, substance abuse, and chronic medical condition and are in need of additional support
  systems.
- <u>Community Diabetes Project</u> Will provide culturally appropriate diabetes self-management education.
- <u>Tobacco Prevention and Cessation</u> —This program will focus on the 18-24 year old population in Travis County.
- <u>Pre/Postnatal</u> –Will use Community Health Workers (CHWs) to improve birth and twelve-month postnatal
  outcomes with an emphasis on the African American population through increased access to pre- and post-natal
  care and health literacy.
- Healthy Families America Model –Working with Travis County Health Department to provide home visiting and family support services based on the evidence-based Healthy Families America model to target African-Americans who are expectant or new parents, especially first-time parents, in order to promote healthier developmental outcomes.
- Adult Immunizations Provided to high-risk populations, those at increased risk for vaccine-preventable diseases.
- Workforce Development –Expand Associate Degree in Nursing (ADN) programs to prepare 25 already-qualified, low-income, primarily minority, and first-generation-in-college adult students to become Registered Nurses who will commit to work in community clinics and other settings serving Medicaid and indigent populations.
- <u>Permanent Supportive Housing (3-year project)</u> –Will provide an Assertive Community Treatment (ACT) team to 104 recently housed individuals (housed through a non-profit housing provider) who were homeless and who have at least two of the three tri-morbid conditions, such as co-occurring psychiatric, substance abuse, and/or chronic medical condition, and are in need of additional support systems.
- <u>Tuberculosis</u> –Implement innovative evidence-based strategies to increase appropriate use of technology and testing to improve management of tuberculosis infection.
- Peer to Peer Teen Pregnancy –The strategy for this project calls for the implementation of a Peer-to-Peer (P2P)
  health education model to decrease the prevalence of teen pregnancy among Latina females ages 13-19. The P2P

Framework will be based on culturally relevant, evidence-based programming that will include outreach and education, youth development, partnerships with schools and community collaborations.

### **Department-wide Grant Support**

HHSD's operations are currently supported by over \$20 million in grant funding. Several of the Department's statutory functions are primarily funded by grants and require General Fund grant support to offset personnel cost increases. HHSD has been notified that the \$1.0 million Community Transformation Grant will be eliminated after the end of the federal fiscal year. Recognizing the work done by this grant, the City Council added \$410,000 in additional support during budget adoption to offset the loss of the Community Transformation Grant; this funding is reflected in the Department's Critical One Time Fund. Meanwhile, various other grants are projected to increase \$0.3 million in the coming fiscal year, partially offset by a \$0.2 million decrease in Family Health program and Neighborhood Services program grants. The overall effect on the Department's grants is a net decrease of \$0.9 million in grant funding for the FY 2014-15 Budget.

#### **Other Revenue**

HHSD General Fund revenue for FY 2014-15 is projected to be \$9.3 million, which is a net increase of \$1.6 million from the budgeted FY 2013-14 revenue level. This increase is primarily driven by an estimated \$1.5 million increase in food establishment-related revenue resulting from a cost of service study rate increase on several fees. Additionally, the Department is projecting increases in Food Handler permit revenues of just over \$0.1 million and revenue from Travis County of just over \$50,000.

## Health and Human Services Significant Changes

venue Changes	FTEs	Dollars
	11123	Donais
Increased revenue from fixed and temporary food establishment permits due to a		
proposed rate increase to align the fee to cost of service and improve the		44.064.444
Department's performance.		\$1,061,141
Revenue increase from other food establishment-related fees as a result of growth		
and alignment with the Department's cost of service study findings.		\$466,175
enditure Changes		Dollars
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$716,575
Beginning in FY 2014-15, certain administrative and personnel cost centers have		
been allocated to individual departments. In prior years, these expenditures were		
budgeted for in aggregate at the General Fund level.		\$7,050,753
Department Cost Drivers		
Increased funding in social service contracts to reflect a transfer of funding for		
Workforce Development and Child and Youth contracts from the Sustainability		
Fund.		\$1,627,226
		<del>+ -//</del>
Elimination of an Environmental Health Technician as a long term vacancy.	(1.00)	(\$54,828)
Vacancy savings increase to reflect prior year actuals.		(\$207,748)
Reductions of one-time expenses for voter ID legal consultation, GIS Modem		
replacements and the purchase of a vehicle for a Senior Sanitarian added in FY 2013		
14.		(\$314,500)

nditure Changes		Dollar
New Initiatives		
Addition of 8 new positions and associated funding in the Environmental Health		
Services program to address deficiencies in restaurant and temporary food booth		
inspections.	8.00	\$874,36
Public Health Program Specialist II to assist the STD/HIV Intervention Program;		
Department will utilize existing savings to fund the position.	1.00	Ç
One Community Worker nosition and associated funding to assist with SNAP		
One Community Worker position and associated funding to assist with SNAP	1.00	ć112.2 <i>i</i>
enrollment and outreach per Council amendment on the dais.	1.00	\$112,24
Expanded social service contract funding per Council amendment on the dais.		\$1,000,00
Three Social Workers to provide crisis intervention to the Austin community per		
Council amendment on the dais.	3.00	\$248,6
In averaged founding for Founity Decourse Contains as AICD agreement and are and are and		
Increased funding for Family Resource Centers as AISD campuses per amendment on the dais.		¢42.0
on the dats.		\$43,00

Program: Animal Services Activity: Animal Services

The purpose of Animal Services is to prevent homelessness and promote humane, compassionate treatment of animals by enforcing animal regulations, providing a safety net for lost or homeless animals and achieving live outcomes for at least 90% of sheltered pets.

Graph I	Vot Ap	plicable
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Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
11,111	0	0	0	0
7,992,908	0	0	0	0
36,050	14,493	0	0	0
\$8,040,069	\$14,493	\$0	\$0	\$0
94.00	0.00	0.00	0.00	0.00
94.00	0.00	0.00	0.00	0.00
	11,111 7,992,908 36,050 <b>\$8,040,069</b>	11,111 0 7,992,908 0 36,050 14,493 \$8,040,069 \$14,493	11,111 0 0 7,992,908 0 0 36,050 14,493 0 \$8,040,069 \$14,493 \$0	11,111 0 0 0 0 0 7,992,908 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

### Measures Not Applicable

#### **Services**

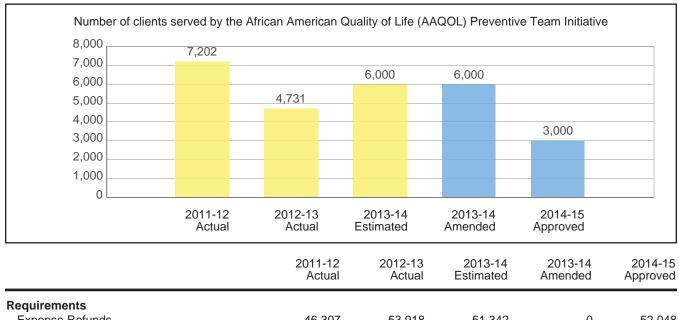
Animal protection and investigations; animal shelter operations; veterinary services; sterilizations; microchipping; pet placement.

### Contact

Abigail Smith, Animal Services Officer, 512-978-0536

Program: Community Services Activity: Community Relations

The purpose of the Community Relations activity is to work closely with community-based organizations and key stakeholders in the development of coordinated and collaborative community strategies.



	Actual	Actual	Estimated	Amended	Approved
Requirements					
Expense Refunds	46,307	53,918	51,342	0	52,048
General Fund	1,909,437	2,098,100	2,094,466	2,110,304	2,071,147
Grants	588,860	763,387	729,060	729,060	725,320
Total Requirements	\$2,544,605	\$2,915,405	\$2,874,868	\$2,839,364	\$2,848,515
Full-Time Equivalents General Fund					
Civilian	22.80	22.50	22.25	22.25	21.25
Grants	12.00	12.00	12.00	12.00	12.00
Total FTEs	34.80	34.50	34.25	34.25	33.25
Performance Measures					
Number of clients served by the African American Quality of Life (AAQOL) Preventive Team Initiative	7,202	4,731	6,000	6,000	3,000
Number of units of preventative health services provided by AAQL	New Meas	New Meas	New Meas	New Meas	4,500
Percent of social services contracts receiving desk monitoring and/or onsite reviews	New Meas	100	96	96	96

#### **Services**

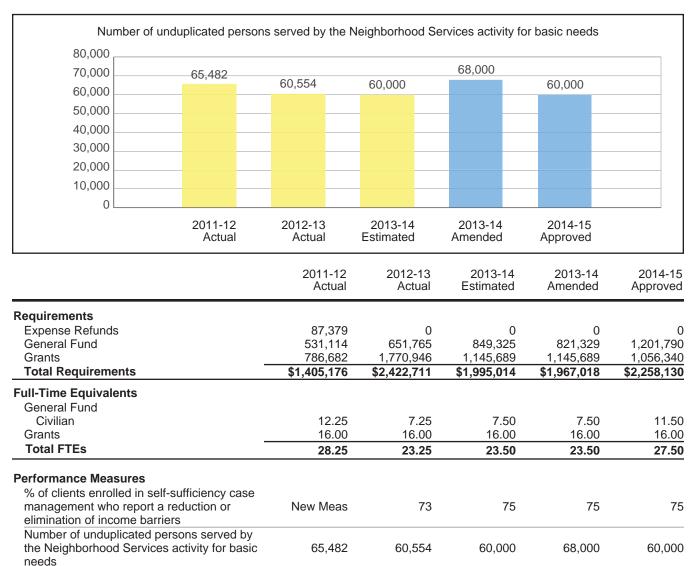
Working with community organizations and issue-area planning groups to develop comprehensive social services strategies; Social Services contract management, monitoring, and accountability; HIV community planning and service delivery; providing day-labor services to connect employers with workers on a short-term basis; providing mobile van screening and referral services; building capacity at community-based and faith-based organizations; collaboration with other organizations to provide employment fairs targeted to underserved communities; and coordinating Social Services response to emergency situations.

#### Contact

Stephanie Hayden, Assistant Director, 512-972-5017

Program: Community Services Activity: Neighborhood Services

The purpose of the Neighborhood Services activity is to provide basic needs, case management and other essential services to low-income persons in order to meet their immediate basic needs. These services are provided through various neighborhood centers or other City facilities throughout the community.



### **Services**

Basic Needs Services including food and clothing distribution, information and referral services, notary services, transportation, school supplies, infant car seat education and distribution; Preventive Health Services including health screenings, pregnancy testing, lead poison testing and education, and health promotion presentations; Case Management Services including individual/family support counseling, and crisis intervention; Employment Support Services including job readiness training, job placement assistance, and job retention services.

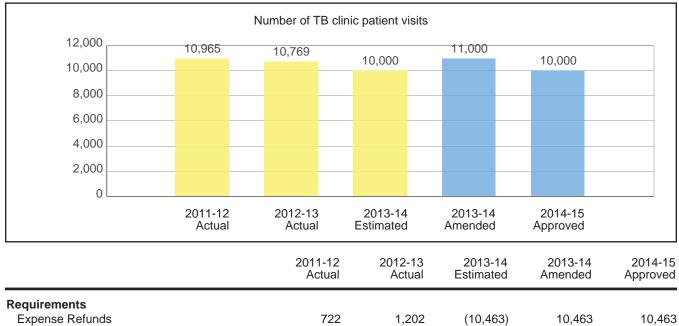
#### Contact

Stephanie Hayden, Assistant Director, 512-972-5017

Program: Disease Prevention & Health Promotion

Activity: Communicable Disease

The purpose of the Communicable Disease activity is to provide prevention and treatment services to the community in order to minimize exposure to, reduce the incidence of, and minimize the impact of living with a communicable disease.



Requirements					
Expense Refunds	722	1,202	(10,463)	10,463	10,463
General Fund	2,817,864	2,969,011	3,334,637	3,345,736	3,307,437
Grants	2,800,977	3,016,762	3,556,796	3,556,796	3,541,130
Total Requirements	\$5,619,563	\$5,986,974	\$6,880,970	\$6,912,995	\$6,859,030
Full-Time Equivalents					
General Fund					
Civilian	31.55	32.00	31.75	31.75	31.50
Grants	37.00	38.00	38.00	38.00	38.00
Total FTEs	68.55	70.00	69.75	69.75	69.50
Performance Measures % of clients who come into the STD clinic who are examined, tested and/or treated the same day	New Meas	98	90	90	90
% of HIV/AIDS clients linked to early intervention services by Disease Intervention Specialist (DIS)	New Meas	96	90	90	90
Number of newly identified HIV positive cases from outreach testing	New Meas	New Meas	24	20	24
Number of TB clinic patient visits	10,965	10,769	10,000	11,000	10,000
Percent of refugees screened for communicable diseases	100	100	95	95	95

### Services

Prevention counseling and testing; medical evaluation and treatment in clinic and outreach settings; disease investigation and contact intervention; partner elicitation and notification; notification of infection and referral to medical care; patient and community health education; medical case management; radiological services; directly observed Therapy and directly observed preventive therapy.

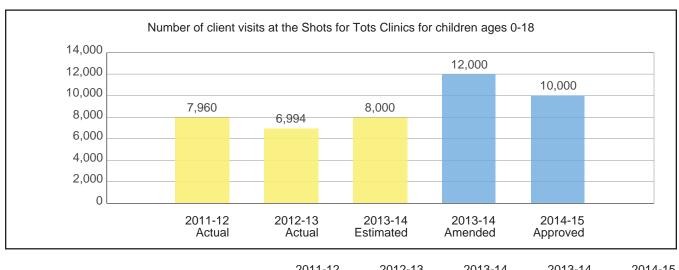
### Contact

Saeed Azadi, HHS Manager, 512.972.5413

Program: Disease Prevention & Health Promotion

Activity: Community Health

The purpose of the Community Health activity is to provide preventive health services for the public in order to optimize their health and well being.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	1,923	35	0	0	410,000
General Fund	1,775,674	2,118,458	2,105,149	2,101,133	2,216,989
Grants	5,894,738	2,229,205	2,002,974	2,002,974	976,060
Total Requirements	\$7,672,335	\$4,347,698	\$4,108,123	\$4,104,107	\$3,603,049
Full-Time Equivalents					
General Fund					
Civilian	17.00	15.00	14.75	14.75	15.50
Grants	35.80	33.80	31.80	31.80	31.80
Total FTEs	52.80	48.80	46.55	46.55	47.30
Performance Measures					
% of referred Perinatal Hep B clients who					
receive follow-up education within 60 days of	New Meas	100	100	100	100
referral					
Number of client visits at the Shots for Tots	4,830	3,238	1,772	2,000	2,000
Clinics for adults ages 19 and over	4,000	3,230	1,772	2,000	2,000
Number of client visits at the Shots for Tots Clinics for children ages 0-18	7,960	6,994	8,000	12,000	10,000
Number of Tobacco related deaths	New Meas	New Meas	New Meas	New Meas	772

# **Services**

Providing vaccinations and immunization services for vaccine-preventable diseases at Community immunization clinics; providing education and promotion on vaccinations and immunization services and healthy nutrition; tobacco use prevention education; diabetes prevention awareness and education; Hepatitis C education and tracking.

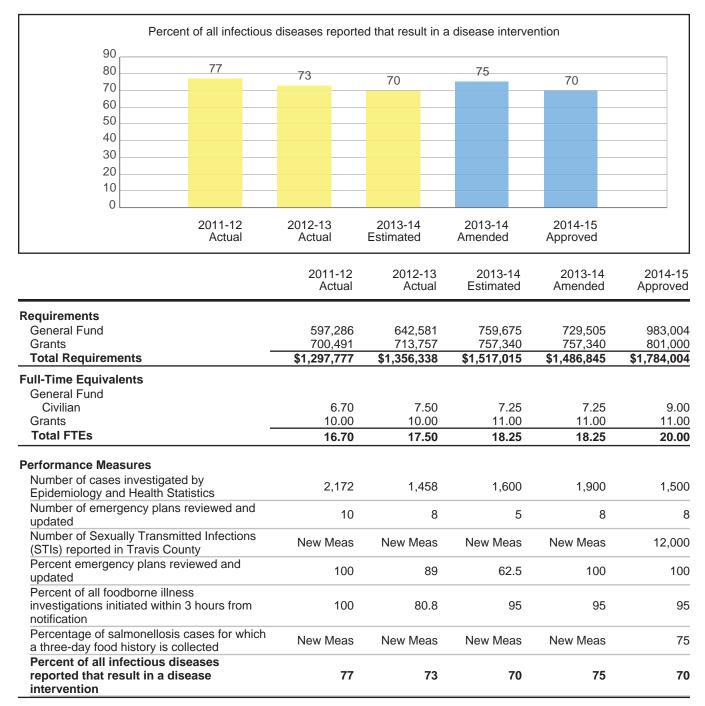
## Contact

Kurt Becker, HHS Program Manager, 512.972.5523

Program: Disease Prevention & Health Promotion

Activity: Epidemiology & Health Statistics

The purpose of the Epidemiology & Health Statistics activity is to prevent and control the spread of disease in the community by monitoring trends of diseases and conditions, investigating outbreaks and clusters of illness, implementing control measures and intervention strategies, and evaluating the effectiveness of these measures.



## Services

Epidemiology and outbreak investigation, disease surveillance, disease reporting, public health emergency response and planning, data management, epidemiology and disease reporting; monitoring infectious disease; implementing control measures.

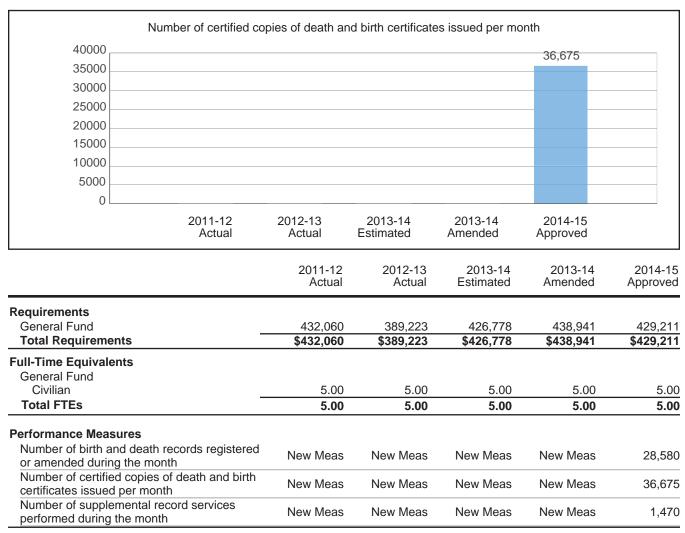
## Contact

Janet Pichette, Toxicologist, 512.972.5486

Program: Disease Prevention & Health Promotion

Activity: Vital Records

The purpose of Vital Records is to audit, register, archive and issue birth and death records; to provide technical assistance as necessary; and to develop statistical reports on mortality and natality to City management so it can have data needed to make decisions.



### **Services**

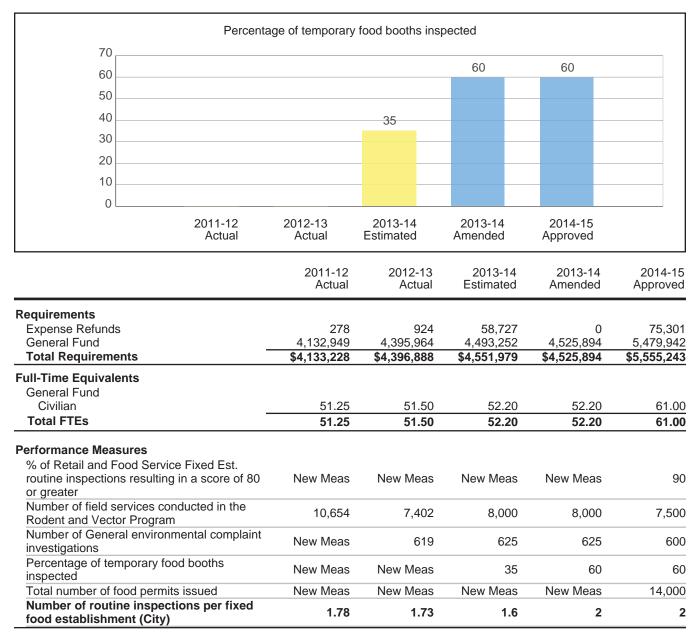
Birth registrations; archival amendments; adoption, name change, and reports of death document audits; citizen service consults; issuing certified copies of birth records, death, and fetal death registrations; medical amendments; hospital/funeral home consults; burial, transit, creation permitting; providing technical assistance to City/County/State/Federal law enforcement, child protection agencies, and public health groups; providing reports to internal and external customers; CDC Weekly Mortality Reports.

# Contact

Janet Pichette, Toxicologist, 512.972.5486

Program: Environmental Health Services
Activity: Health and Safety Code Compliance

The purpose of Health and Safety Code Compliance is to provide protection and enforcement services to the public in order to minimize environmental and consumer health hazards.



## Services

Food manager certificate issuance; Food handler registration/certificate issuance; Environmental complaint investigation and compliance/enforcement; Plan review Certificate of Occupancy inspections, and permit issuance of food establishments and swimming pools/spas; Permit issuance and inspections of temporary food events, farmers markets, and mobile food vendors; Recreational water sampling and water quality monitoring; Rodent- and vector-control consultations, education and outreach; Disease outbreak investigations; Compliance coordination with courts; Public health preparedness events; Public information requests; Cashiering.

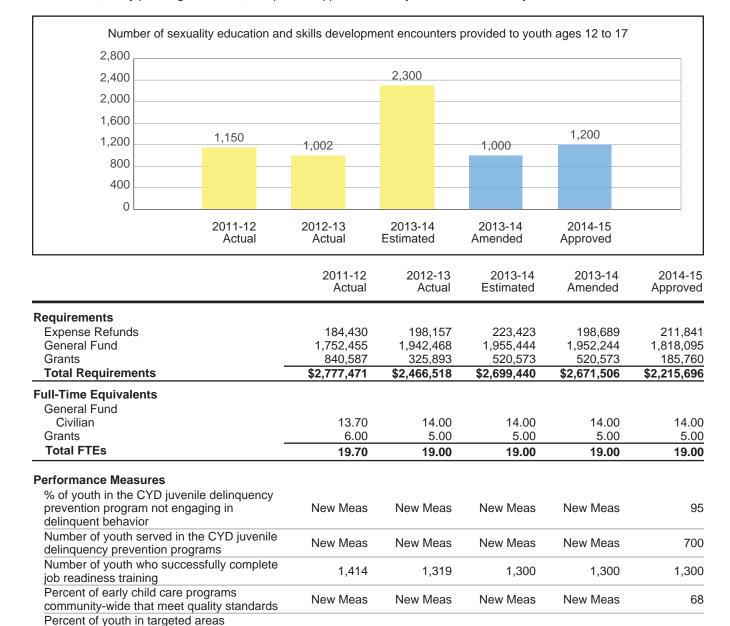
### Contact

David Lopez, Chief Sanitarian, 512-978-0303

Program: Maternal, Child & Adolescent Health

Activity: Family Health

The purpose of the Family Health activity is to enable clients to make more informed decisions regarding sexual behaviors, family planning and health, and provide opportunities for youth in the community.



## **Services**

Family planning education and counseling; sexuality education and skills development; job readiness and job skills training; supportive employment training; graffiti removal and prevention; Austin Urban Youth Corps; lawn maintenance.

**New Meas** 

1,002

**New Meas** 

2,300

New Meas

1,000

**New Meas** 

1,150

## Contact

Rosamaria Murillo, Assistant Director, 512-972-5038

participating in CYD juvenile delinquency

Number of sexuality education and skills development encounters provided to

prevention programs

youth ages 12 to 17

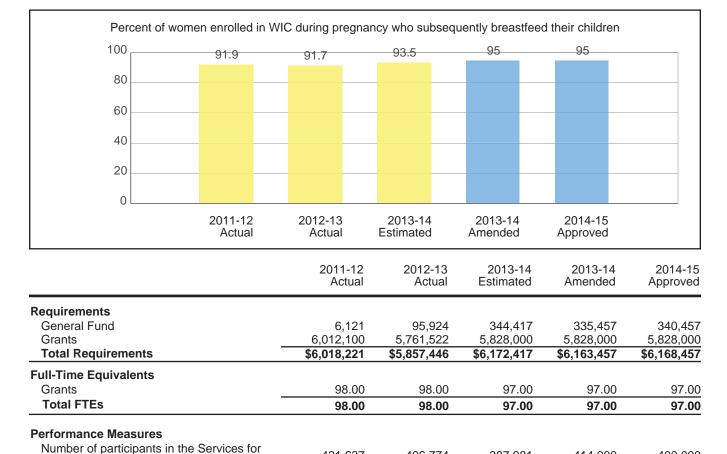
10

1,200

Program: Maternal, Child & Adolescent Health

Activity: Women, Infant & Children

The purpose of the Women, Infant & Children activity is to provide nutritional and preventive health services to targeted women and children to ensure healthy outcomes.



## Services

their children

Nutrition education, referrals and skills development; breast feeding support, education and pumps; benefits to purchase nutritious foods at grocery stores.

421,637

91.9

406,774

91.7

387,981

93.5

414,000

95

400,000

95

### Contact

Rosamaria Murillo, Assistant Director, 512-972-5038

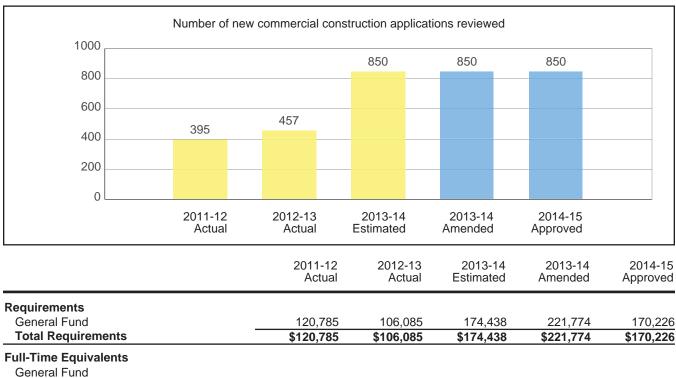
Women and Children activity

Percent of women enrolled in WIC during pregnancy who subsequently breastfeed

Program: One Stop Shop

Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the citywide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



Full-Time Equivalents					
General Fund Civilian	2.50	1.50	2.80	2.80	2.00
Total FTEs	2.50	1.50	2.80	2.80	2.00
Performance Measures					
Average initial review time for new commercial construction (in days)	33	33	38	35	35
Number of new commercial construction	395	457	850	850	850

### **Services**

applications reviewed

Commercial building plan review for food enterprises, public swimming pools/spas, and certificate of occupancy inspections.

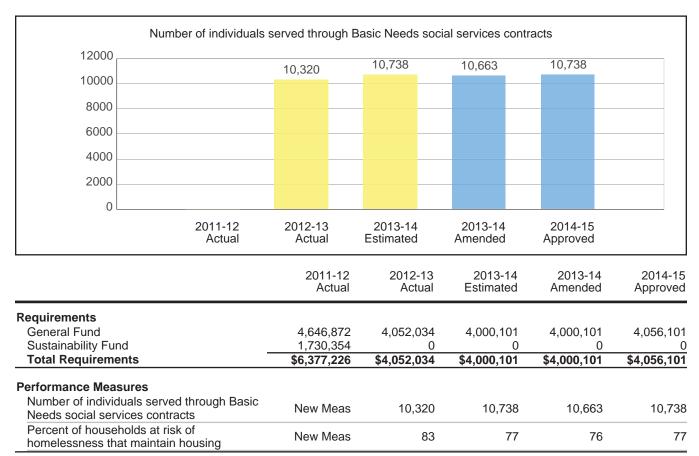
## Contact

Joseph Meier, Plan Review Specialist, 512-974-2355

Program: Social Services Contracts

Activity: Basic Needs

The purpose of the Basic Needs activity is to provide stable housing and other essential services to low-income persons to meet their immediate basic needs.



## Services

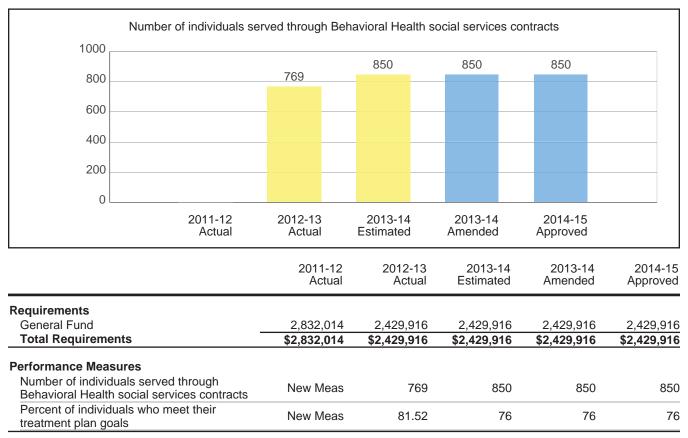
Rental and utility assistance; distribution of in-home meals; information and referral services, including legal assistance with regard to public benefits and housing stability; in-home care.

## Contact

Program: Social Services Contracts

Activity: Behavioral Health

The purpose of the Behavioral Health activity is to provide an array of mental health and substance abuse services for eligible individuals so they can improve their quality of life.



### **Services**

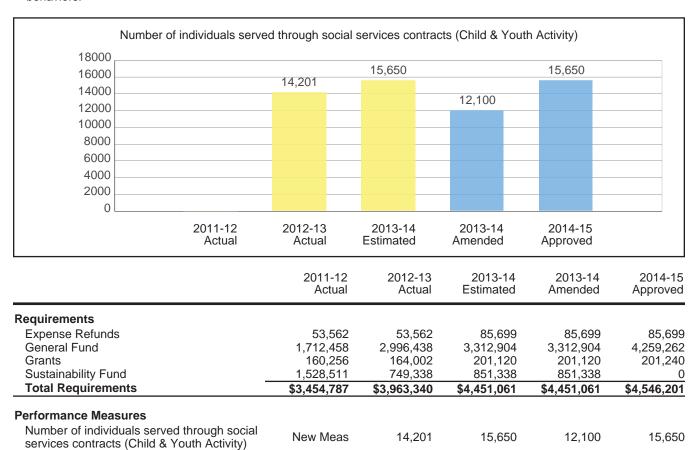
Mental health and community counseling services; support groups; intellectual/developmental disabilities services; supported employment services; substance abuse treatment (residential treatment and outpatient treatment); substance abuse prevention.

## Contact

**Program: Social Services Contracts** 

Activity: Child & Youth

The purpose of the Child and Youth activity is to provide training and technical assistance to childcare program providers and early education and care services, as well as to support enrichment activities for eligible youth in order to provide positive activities during out-of-school time and increase the likelihood that they will remain in school and avoid risky behaviors.



## Services

Direct childcare; compensation/career development; accreditation; technical assistance; training; early childhood intervention; resource and referral; mentoring; case management; clinical services (therapy/counseling); out-of-school time activities; academic enrichment/tutoring; leadership training; after school programs and cultural activities.

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**New Meas** 

### Contact

Rosamaria Murillo, Assistant Director, 512-972-5038

Percent of children or youth progressing to

the next developmental or academic level

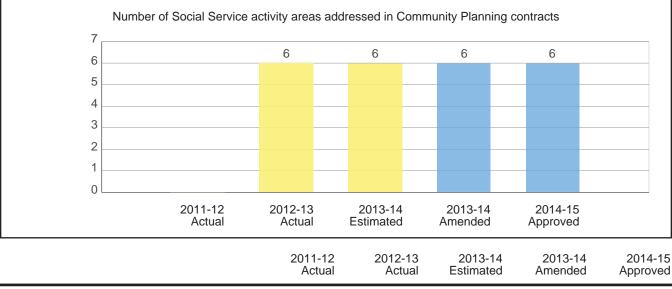
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Program: Social Services Contracts

Activity: Community Planning

The purpose of the Community Planning activity is to evaluate the effectiveness of the City's Social Services investment, identify key community indicators, and develop strategies to prioritize community investments.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
General Fund	431,002	284,486	706,601	706,601	1,834,576
Total Requirements	\$431,002	\$284,486	\$706,601	\$706,601	\$1,834,576
Performance Measures  Number of Social Service activity areas addressed in Community Planning contracts	New Meas	6	6	6	6
Percent of deliverables achieved	New Meas	78.95	80	80	80

### **Services**

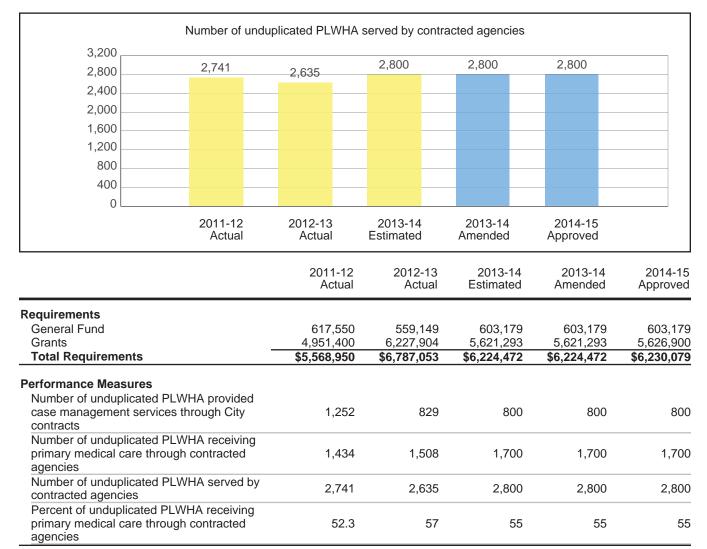
Determining if major Social Services programs are addressing the community need efficiently/effectively; participating in the Community Health Assessment and helping to develop corresponding indicators; providing ongoing leadership in implementing homeless strategies.

# Contact

**Program: Social Services Contracts** 

Activity: HIV

The purpose of the HIV activity is to educate, to prevent the spread of HIV, and to comprehensively treat and support HIV-infected individuals in order to maintain/improve their quality of life.



# Services

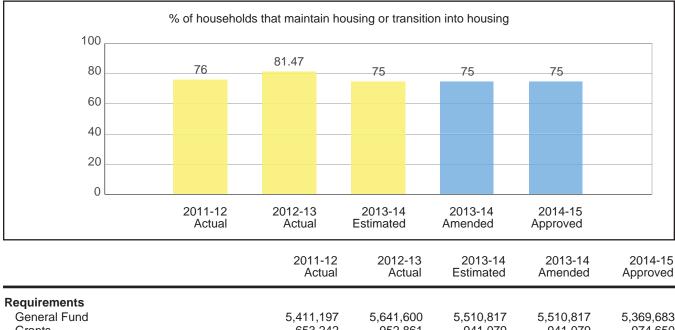
People Living with HIV/AIDs (PLWHA); Primary medical care; case management; oral healthcare; drug reimbursement; housing assistance/residential housing services; food bank; substance abuse treatment/counseling; mental health therapy/counseling; holistic therapies; wellness education/risk reduction/nutritional services; residential hospice; health insurance continuation; outreach, education and prevention.

## Contact

Program: Social Services Contracts

Activity: Homeless

The purpose of the Homeless activity is to provide a continuum of services that help transition people from being homeless into people who are successfully housed.



Requirements					_
General Fund	5,411,197	5,641,600	5,510,817	5,510,817	5,369,683
Grants	653,242	952.861	941.079	941.079	974,650
Sustainability Fund	64,500	0	0	0	0
Total Requirements	\$6,128,939	\$6,594,461	\$6,451,896	\$6,451,896	\$6,344,333
Performance Measures Number of individuals served through Homeless social services contracts	New Meas	4,393	3,700	3,700	3,700
Percent of case-managed households that transition from homelessness into housing	New Meas	78.75	75	75	75
% of households that maintain housing or transition into housing	76	81.47	75	75	75

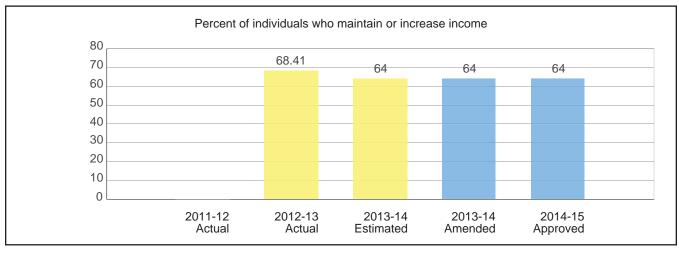
## Services

Outreach, emergency shelter, day resource center, transitional housing, and permanent supportive housing; additional services may include case management and other supportive services such as mental health treatment.

## Contact

Program: Social Services Contracts Activity: Workforce Development

The purpose of the Workforce Development activity is to provide an array of services to improve self-sufficiency and increase household income.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	0	62,500	0	0	0
General Fund	0	2,740,603	2,804,600	2,804,600	3,580,647
Sustainability Fund	0	1,106,518	775,888	775,888	0
Total Requirements	\$0	\$3,909,621	\$3,580,488	\$3,580,488	\$3,580,647
Performance Measures					
Number of individuals served through Workforce Development social services contracts	New Meas	3,308	3,300	2,461	3,300
Percent of individuals who maintain or increase income	New Meas	68.41	64	64	64

## Services

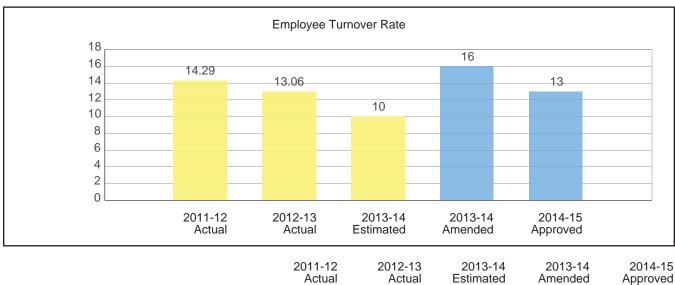
English as a Second Language; GED; adult basic education; job readiness training and certification; job training (long and short-term); job placement assistance; job retention services; tax preparation; assistance in acquiring public benefits.

# Contact

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	907,987	461,717	326,406	361,137	338,955
General Fund	4,799,155	6,092,535	6,005,610	5,918,007	6,137,408
Grants	123,403	137,717	102,600	102,600	102,600
Total Requirements	\$5,830,545	\$6,691,969	\$6,434,616	\$6,381,744	\$6,578,963
Full-Time Equivalents General Fund Civilian Grants	47.00 1.20	48.50 1.20	48.25 1.20	48.25 1.20	47.00 1.20
Total FTEs	48.20	49.70	49.45	49.45	48.20
Performance Measures					
Annual Carbon Footprint	754	490	466	466	442
Employee Turnover Rate	14.29	13.06	10	16	13
Lost Time Injury Rate Per the Equivalent of 100 Employees	0.4	2.01	3	3	3
Sick leave hours used per 1,000 hours	28.89	32.82	34	34	34

## **Services**

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

# Contact

Kymberley Maddox, Chief Administrative Officer, 512-972-5041

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable						
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved	
Requirements			_			
Expense Refunds	75	0	0	0	0	
General Fund	92,664	45,114	565,909	662,776	7,313,242	
Sustainability Fund	119,950	0	0	0	. 0	
Total Requirements	\$212,689	\$45,114	\$565,909	\$662,776	\$7,313,242	

#### Contact

Kymberley Maddox, Chief Administrative Officer, 512-972-5041

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

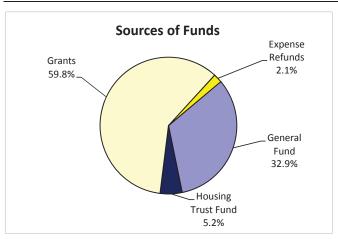
General Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Animal Services	\$7,992,908	\$0	\$0	\$0	\$0
Animal Services	7,992,908	0	0	0	0
Community Services	\$2,440,552	\$2,749,865	\$2,943,791	\$2,931,633	\$3,272,937
Community Relations	1,909,437	2,098,100	2,094,466	2,110,304	2,071,147
Neighborhood Services	531,114	651,765	849,325	821,329	1,201,790
Disease Prevention & Health Promotion	\$5,622,884	\$6,119,273	\$6,626,239	\$6,615,315	\$6,936,641
Communicable Disease Community Health	2,817,864 1,775,674	2,969,011 2,118,458	3,334,637 2,105,149	3,345,736 2,101,133	3,307,437 2,216,989
Epidemiology & Health Statistics	597,286	642,581	759,675	729,505	983,004
Vital Records	432,060	389,223	426,778	438,941	429,211
Environmental Health Services	\$4,132,949	\$4,395,964	\$4,493,252	\$4,525,894	\$5,479,942
Health and Safety Code Compliance	4,132,949	4,395,964	4,493,252	4,525,894	5,479,942
Maternal, Child & Adolescent Health	\$1,758,575	\$2,038,391	\$2,299,861	\$2,287,701	\$2,158,552
Family Health	1,752,455	1,942,468	1,955,444	1,952,244	1,818,095
Women, Infant & Children	6,121	95,924	344,417	335,457	340,457
One Stop Shop	\$120,785	\$106,085	\$174,438	\$221,774	\$170,226
Inspection, Review, and Support	120,785	106,085	174,438	221,774	170,226
Social Services Contracts	\$15,651,092	\$18,704,226	\$19,368,118	\$19,368,118	\$22,133,364
Basic Needs Behavioral Health	4,646,872 2,832,014	4,052,034 2,429,916	4,000,101 2,429,916	4,000,101 2,429,916	4,056,101 2,429,916
Child & Youth	1,712,458	2,996,438	3,312,904	3,312,904	4,259,262
Community Planning	431,002	284,486	706,601	706,601	1,834,576
HIV	617,550	559,149	603,179	603,179	603,179
Homeless Workforce Development	5,411,197 0	5,641,600 2,740,603	5,510,817 2,804,600	5,510,817 2,804,600	5,369,683 3,580,647
•	\$4,799,155	\$6,092,535	\$6,005,610	\$5,918,007	\$6,137,408
Support Services  Departmental Support Services	4,799,155	6,092,535	6,005,610	5,918,007	6,137,408
Transfers and Other Requirements	\$92,664	\$45,114	\$565,909	\$662,776	\$7,313,242
Other Requirements	92,664	45,114	565,909	662,776	321,270
Transfers	0	0	0	0	6,991,972
Total	\$42,611,564	\$40,251,453	\$42,477,218	\$42,531,218	\$53,602,312
Full-Time Equivalents (FTEs)					
Animal Services	94.00	0.00	0.00	0.00	0.00
Animal Services	94.00	0.00	0.00	0.00	0.00
Community Services	35.05	29.75	29.75	29.75	32.75
Community Relations	22.80	22.50	22.25	22.25	21.25
Neighborhood Services	12.25	7.25	7.50	7.50	11.50
Disease Prevention & Health Promotion	60.25	59.50	58.75	58.75	61.00
Communicable Disease	31.55	32.00	31.75	31.75	31.50
Community Health	17.00	15.00	14.75	14.75	15.50
Epidemiology & Health Statistics Vital Records	6.70 5.00	7.50 5.00	7.25 5.00	7.25 5.00	9.00 5.00
Environmental Health Services	51.25	51.50	52.20	52.20	61.00
Health and Safety Code Compliance	51.25	51.50	52.20	52.20	61.00
Maternal, Child & Adolescent Health	13.70	14.00	14.00	14.00	14.00
Family Health	13.70	14.00	14.00	14.00	14.00
•	2.50	1.50	<b>2.80</b>	<b>2.80</b>	2.00
One Stop Shop Inspection, Review, and Support	2.50	1.50	2.80	2.80	2.00
, , , , , , , , , , , , , , , , , , , ,	47.00	48.50	48.25	48.25	47.00
Support Services  Departmental Support Services	47.00	48.50	48.25	48.25	47.00
Departmental Support Services	47.00	40.00	40.23	40.20	47.00
Total	303.75	204.75	205.75	205.75	217.75

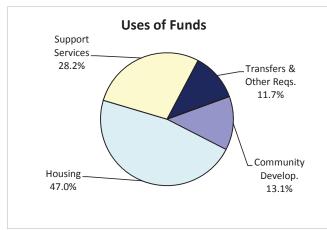
Total	\$3,443,315	\$1,855,856	\$1,627,226	\$1,627,226	\$0
Other Requirements	119,950	0	0	0	0
Transfers and Other Requirements	\$119,950	\$0	\$0	\$0	\$0
Workforce Development	0	1,106,518	775,888	775,888	0
Homeless	64,500	0	0	0	0
Child & Youth	1,528,511	749,338	851,338	851,338	0
Basic Needs	1,730,354	0	0	0	0
Social Services Contracts	\$3,323,365	\$1,855,856	\$1,627,226	\$1,627,226	\$0
Requirements					
	Actual	Actual	Estimated	Amended	Approved
Sustainability Fund	2011-12	2012-13	2013-14	2013-14	2014-15

Grants	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Animal Services	\$36,050	\$14,493	\$0	\$0	\$0
Animal Services	36,050	14,493	0	0	0
Community Services	\$1,375,542	\$2,534,333	\$1,874,749	\$1,874,749	\$1,781,660
Community Relations Neighborhood Services	588,860 786,682	763,387 1,770,946	729,060 1,145,689	729,060 1,145,689	725,320 1,056,340
Disease Prevention & Health Promotion	\$9,396,206	\$5,959,724	\$6,317,110	\$6,317,110	\$5,318,190
Communicable Disease Community Health Epidemiology & Health Statistics	2,800,977 5,894,738 700,491	3,016,762 2,229,205 713,757	3,556,796 2,002,974 757,340	3,556,796 2,002,974 757,340	3,541,130 976,060 801,000
Maternal, Child & Adolescent Health	\$6,852,687	\$6,087,415	\$6,348,573	\$6,348,573	\$6,013,760
Family Health Women, Infant & Children	840,587 6,012,100	325,893 5,761,522	520,573 5,828,000	520,573 5,828,000	185,760 5,828,000
Social Services Contracts	\$5,764,898	\$7,344,767	\$6,763,492	\$6,763,492	\$6,802,790
Child & Youth HIV Homeless	160,256 4,951,400 653,242	164,002 6,227,904 952,861	201,120 5,621,293 941,079	201,120 5,621,293 941,079	201,240 5,626,900 974,650
Support Services	\$123,403	\$137,717	\$102,600	\$102,600	\$102,600
Departmental Support Services	123,403	137,717	102,600	102,600	102,600
Total	\$23,548,786	\$22,078,449	\$21,406,524	\$21,406,524	\$20,019,000
Full-Time Equivalents (FTEs)					
Community Services	28.00	28.00	28.00	28.00	28.00
Community Relations Neighborhood Services	12.00 16.00	12.00 16.00	12.00 16.00	12.00 16.00	12.00 16.00
Disease Prevention & Health Promotion	82.80	81.80	80.80	80.80	80.80
Communicable Disease	37.00	38.00	38.00	38.00	38.00
Community Health Epidemiology & Health Statistics	35.80 10.00	33.80 10.00	31.80 11.00	31.80 11.00	31.80 11.00
,	104.00	103.00	102.00	102.00	102.00
Maternal, Child & Adolescent Health Family Health	6.00	5.00	5.00	5.00	5.00
Women, Infant & Children	98.00	98.00	97.00	97.00	97.00
Support Services	1.20	1.20	1.20	1.20	1.20
Departmental Support Services	1.20	1.20	1.20	1.20	1.20
Total	216.00	214.00	212.00	212.00	212.00

Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Animal Services	\$11,111	\$0	\$0	\$0	\$0
Animal Services	11,111	0	0	0	0
Community Services	\$133,687	\$53,918	\$51,342	\$0	\$52,048
Community Relations Neighborhood Services	46,307 87,379	53,918 0	51,342 0	0	52,048 0
Disease Prevention & Health Promotion	\$2,645	\$1,237	(\$10,463)	\$10,463	\$420,463
Communicable Disease Community Health	722 1,923	1,202 35	(10,463) 0	10,463 0	10,463 410,000
Environmental Health Services	\$278	\$924	\$58,727	\$0	\$75,301
Health and Safety Code Compliance	278	924	58,727	0	75,301
Maternal, Child & Adolescent Health	\$184,430	\$198,157	\$223,423	\$198,689	\$211,841
Family Health	184,430	198,157	223,423	198,689	211,841
Social Services Contracts	\$53,562	\$116,062	\$85,699	\$85,699	\$85,699
Child & Youth Workforce Development	53,562 0	53,562 62,500	85,699 0	85,699 0	85,699 0
Support Services	\$907,987	\$461,717	\$326,406	\$361,137	\$338,955
Departmental Support Services	907,987	461,717	326,406	361,137	338,955
Transfers and Other Requirements	\$75	\$0	\$0	\$0	\$0
Other Requirements	75	0	0	0	0
Total	\$1,293,774	\$832,014	\$735,134	\$655,988	\$1,184,307

# Neighborhood Housing & Community Development





# **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
NHCD Fund					
Revenue	\$6,695	\$1,066,104	(\$1,039,353)	\$0	\$0
Transfers In	\$2,985,837	\$3,233,395	\$3,605,499	\$3,753,871	\$5,313,747
Requirements	\$3,043,843	\$3,405,575	\$3,747,785	\$3,765,934	\$5,313,747
Full-Time Equivalents (FTEs)	18.00	23.00	24.00	24.00	25.00
NHCD Housing Trust Fund					
Revenue	\$3,746	\$3,846	\$630	\$0	\$0
Transfers In	\$365,031	\$602,132	\$775,396	\$775,396	\$841,849
Requirements	\$530,791	\$1,171,235	\$896,947	\$1,075,951	\$1,494,838
NHCD UNO Fund					
Revenue	\$66,178	\$380,613	\$468	\$0	\$0
Requirements	\$6,189	\$0	\$0	\$628,089	\$694,930
Expense Refunds	\$129,373	\$270,836	\$354,011	\$354,011	\$336,894
Grants					
Requirements	\$10,895,085	\$9,122,015	\$9,712,192	\$9,712,192	\$9,670,130
Full-Time Equivalents (FTEs)	35.00	29.00	28.00	28.00	29.00
Total Budget	\$14,605,281	\$13,969,661	\$14,710,935	\$15,536,177	\$17,510,539

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

# Neighborhood Housing & Community Development Organization by Program and Activity for 2015

# **Community Development**

Financial Empowerment
Homeless / Special Needs
Neighborhood & Community
Revitalization
Renter Assistance Counseling
Small Business Assistance

# Housing

Homebuyer Assistance Homeowner Assistance Housing Developer Assistance Renter Assistance

# **Support Services**

**Departmental Support Services** 

# **Transfers and Other Requirements**

Debt Services Other Requirements Transfers

# Neighborhood Housing & Community Development Mission and Goals for 2015

# Mission

The purpose of the Neighborhood Housing and Community Development Department is to provide housing, community and small business development services to benefit eligible residents so they can have access to livable neighborhoods and can increase their opportunities for self-sufficiency.

## Goals

50 percent of all rental units produced under housing gap finance programs will assist households at 50 percent of median family income (MFI) or below.

50 percent of all units produced will have affordability periods of 30 years or more.

60 percent of all units produced under home ownership opportunity programs will assist households at 60 percent of median family income (MFI) or below.

100 percent of units produced under home ownership opportunity programs will result in an affordability period of 10 years.

60 percent of jobs created or retained will be held by low or moderate income individuals.

# Neighborhood Housing & Community Development

# Message from the Director

The mission of the Neighborhood Housing & Community Development (NHCD) Department is to provide housing, community, and small business development services to benefit eligible residents so they can have access to livable neighborhoods and can increase their opportunities for self-sufficiency. The Department accomplishes this mission through a variety of programs funded by federal grants, local funds, and in partnership with various non-profit service providers.



NHCD had a successful FY 2012-13, by serving a total of 6,073 households, of which 3,241 households received housing services in the form of renter assistance, down payment assistance, home repairs etc. The FY 2012-13 mid-year budget amendment transferred \$9.8 million to the NHCD capital budget to assist rental and ownership projects with additional funding needs and maintain funding levels in home repair programs. The funding was also crucial in continuing the progress to achieve additional permanent supportive housing for extremely low income residents. Overall, it is anticipated that the majority of these funds will be expended by the end of FY 2013-14. Additionally, in the fall of 2013, NHCD partnered with the Health and Human Services Department (HHSD) to make available \$0.5 million in short-term rental subsidy vouchers to the recipients of the HHSD 1115 Medicaid Waiver Assertive Community Treatment (ACT) team program. That program will reach 15 tri-morbid, chronically homeless clients and provide them permanent supportive housing. In 2010, the Council set a goal of creating 350 new units of permanent supportive housing in 4 years. As of

May 2014, 335 new units have been identified, 251 of which are already occupied. It is expected that the remaining 15 will be identified before year-end.

The highlight of FY 2013-14 was the voter-approved \$65 million General Obligation (GO) bonds to improve housing affordability in the city. NHCD will build upon the success of the \$55 million affordable housing Bond Program approved by voters in 2006 by targeting funds to help address critical housing needs in the community.

The City of Austin faces an affordable housing crunch with the population growth, influx of new residents, rising costs of renting and ownership, and plateaued income levels, especially for low and middle income households. For example, in recent years the median rent has increased from \$724 to \$974, and the median renter income has not kept pace to maintain affordability, and with 55% of the City's population renting, the problem is complex. NHCD targets its funds to rental developments that will provide housing that is affordable to very low-income households (at or below 50% of Median Family Income) and extremely low-income households (at or below 30% of Median Family Income). In FY 2013-14, 75% of the households occupying rental units funded by NHCD had incomes at or below 30% MFI. The affordability problem is compounded by fluctuations in federal funding in recent years, and the Department continues to seek out and apply for new grant awards to meet critical needs in the city.

The realized local funding contribution to affordable housing through the 2013 GO bonds, as well as the Housing Trust Fund, positions NHCD more solidly to create, preserve, and maintain the affordable housing stock and play a key role in shaping the future of Keeping Austin Affordable.

Elizabeth Spencer, Director

# **Budget Highlights**

NHCD directly administers a variety of programs to serve the community's housing, community development, and economic development needs and provides grant funding to various agencies and non-profit organizations. The FY 2014-15 operating budget includes \$17.5 million and 54.0 full-time equivalents (FTE). The Department has developed a budget that includes the resources to provide housing services such as Homebuyer Assistance, Homeowner Assistance, Housing Developer Assistance and community development services such as Child Care, Senior Services, Youth Services, and Microenterprise Technical Assistance to achieve the goal of improving the lives of the population in need.

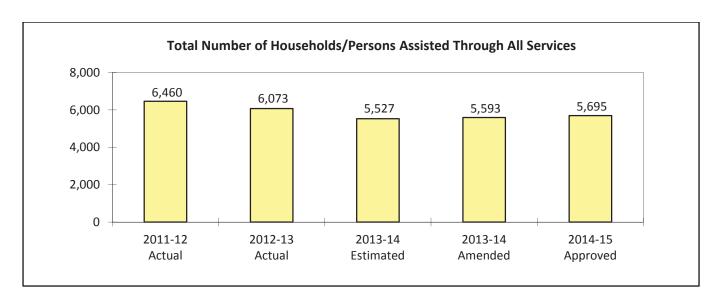


## Revenue

The City estimates receiving \$9.7 million in new grant appropriations from the U.S. Department of Housing and Urban Development (HUD). The Community Development Block Grant (CDBG) will provide \$7.0 million, a net decrease of \$0.2 million from FY 2013-14. An estimated \$2.7 million will come from the HOME Investment Partnership Program (HOME), a net increase of \$0.2 million from the FY 2013-14 award. The other sources of revenue supporting NHCD and its services come from transfers. In prior years, the local revenue source for the Neighborhood Housing and Community Development Fund was a transfer from the Sustainability Fund, though starting in FY 2014-15, the \$5.3 million transfer will come from the General Fund, a net increase of \$1.6 million to account for changes in allocation of certain administrative and personnel cost centers and to address citywide cost drivers. The \$1.0 million increase in revenue in FY 2012-13 and subsequent decrease in FY 2013-14 was the result of sale proceeds from two previously City-owned tracts of land to a private developer and the eventual repayment of the proceeds to the U.S. Department of Housing and Urban Development (HUD) once the original affordable housing projects were cancelled. Additionally, a \$0.8 million transfer from the General Fund to the Housing Trust Fund will support affordable housing projects. Lastly, the University Neighborhood Overlay (UNO)—Housing Trust Fund revenue is largely derived from fees paid by developers and is typically budgeted at zero due to the infrequency of these projects in the overlay district.

## Goals

NHCD targets households in the low and very low income categories by providing affordable housing opportunities and creating jobs and increasing economic viability of disadvantaged and underserved neighborhoods and corridors. The Department tracks its performance on the basis of specific goals that capture the number of households served in each income category with median family income defined by HUD – 0-30% MFI, 30-50% MFI, 50-80% MFI and above 80% MFI. NHCD also evaluates program performance on the basis of demographics of households served with a focus on race, ethnicity, family size and persons with disabilities. The key performance indicators for the Department include number of households assisted through all services and households served by housing programs, number of households assisted with repair services and number of jobs created. The Department plans to serve 5,695 households through all of its programs and services in FY 2014-15.



## Housing

Housing programs provide assistance through the housing continuum starting with down payment assistance, financial literacy programs such as Housing Smarts, and counseling programs for eligible home buyers. Eligible homeowners receive assistance with home repairs and lead hazard removal, and housing developers receive assistance to create affordable rental and owner housing. The City's Housing Market Study identifies a high priority need for affordable rental housing and homeownership opportunities in Austin. This analysis was echoed in every aspect of the public process from service providers, government partners, policy makers, and community members. Programs that increase the amount of affordable housing stock are also identified as high priorities in the Imagine Austin Comprehensive Plan and the Consolidated Plan, the City's 5 year funding strategy for federal funds. The Department is adding 1.0 Financial Consultant FTE to assist with the management and implementation of the 2013 Bond Program. The \$93,691 cost of the position will be paid with existing CIP and operating grant funds. Total funding for Housing is \$8.2 million for FY 2014-15, including \$5.9 million from grants, and these programs are expected to serve 3,158 households.

## **Community Development**

Community Development programs are broadly classified as financial empowerment, homeless/special needs, neighborhood and community revitalization and renter assistance counseling. These programs provide critical services such as child care, senior care, and microenterprise technical assistance, and include projects for historic preservation and revitalization of the 11th Street corridor, such as the African American Cultural Heritage Facility, East Room, and East 11th and 12th Street Public/Parking facilities. The neighborhood & community revitalization program is transitioning from 2.0 FTEs in 2013-14 to 1.0 FTE in 2014-15, with 1.0 FTE assigned to the African American Cultural Facility moving to support services. Total funding for community development is \$2.3 million for FY 2014-15, including \$1.5 million from grants, and these programs are expected to serve 2,904 households.

## **Support Services**

The support services program provides operational support, such as finance, training, management, information technology (IT) support, and public information services to the Department so they have the necessary tools to perform their jobs. The FY 2014-15 Budget for this program is increasing \$0.2 million to \$4.9 million to account for citywide cost drivers and other grant personnel costs. The Department is adding 1.0 Regulatory Monitor FTE to support the long-term monitoring and auditing of affordable housing units created from past incentive programs and from the 2006 and 2013 Bond Programs. The \$81,328 cost of the position will be paid with existing operating funds previously used for temporary employees.

# **Other Funds**

# **Housing Trust**

The Housing Trust Fund (HTF), established on April 20, 2000, is dedicated to preserving and creating reasonably priced housing in the city of Austin. It is managed by the Austin Housing Finance Corporation (AHFC), a part of NHCD. The transfer to the HTF is based on 40% of all City property tax revenue (excluding TIFs) generated from developments built on Cityowned lands to the Housing Trust Fund within the defined Desired Development Zone for affordable housing. The FY 2014-15 Budget includes a beginning balance of \$0.7 million and a \$0.8 million transfer in from the General Fund. The department anticipates \$1.5 million in expenses for the Housing Developer Assistance program, should any new developments occur in FY 2014-15.

# University Neighborhood Overlay (UNO)-Housing Trust

The UNO Housing Trust Fund is also managed by the AHFC. The UNO District was established by Council on September 2, 2004 to increase the amount of rental housing that is available to households at or below 50% of the median family income in the area generally west of the University of Texas campus. The Budget does not include any planned projects, though \$0.7 million in funding will be available in the event a development does occur.

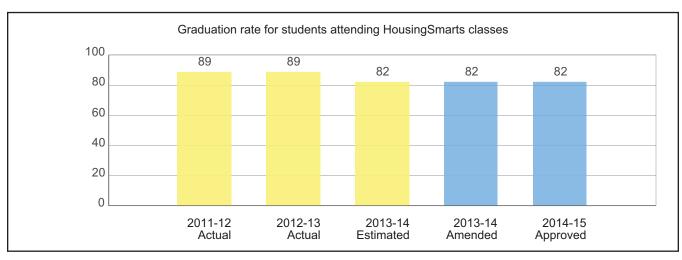
# Neighborhood Housing & Community Development Significant Changes

NHCD Fund		
Revenue Changes		Dollars
Transfer from the General Fund to fully fund FY 2014-15 expenditures.		\$5,313,747
Sustainability Fund will be eliminated in FY 2014-15. This represents the amount approved in the FY 2013-14 budget.		(\$3,753,871)
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.		\$202,640
Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.		\$1,345,015
New Investments One Financial Consultant position to address a critical need with management and implementation of the 2013 Bond Program. The total cost for this position, \$93,691, will be funded through the CIP program and with existing grant operating funds.	1.00	\$0
One Regulatory Monitor position to address a critical need long-term monitoring and auditing of affordable housing units created from past incentive programs and the 2006 and 2013 Bond Programs. The total cost for this position, \$81,328, will be funded through existing operating funds previously used for temporary employees.	1.00	\$0
Housing Trust Fund		
Revenue Changes		Dollars
The Budget includes an increase of \$66,453 in the transfer from the General Fund based on the estimate of property values.		\$66,453
Expenditure Changes	FTEs	Dollars
The total program expenses for the Housing Developer Assistance program are increasing to spend down prior year ending balance and FY 2014-15 new revenue from the General Fund transfer.		\$418,887

University Neighborhood Overlay - Housing Trust Fund		
Expenditure Changes	FTEs	Dollars
The program requirements are increasing to ensure all funding is available should		
any developments occur in FY 2014-15.		\$66,841
Grants	_	
The Community Development Block Grant (CDBG) award is decreasing in the		
amount of amount of \$201,706 for the FY 2014-15 Budget.		(\$201,706)
The HOME Investment Partnership grant award is increasing in the amount of		
\$159,644 for the FY 2014-15 Budget.		\$159,644

Program: Community Development Activity: Financial Empowerment

The purpose of the Financial Empowerment activity is to assist individuals and families in stabilizing their financial lives through education and tools to manage household finances and avoid bad debt, promote saving and asset building, and ensure access to appropriate financial products and services.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Neighborhood Housing and Community Development Fund	91,813	178,283	211,917	187,917	185,378
Neighborhood Housing-Housing Trust Fund	0	0	60,000	60,000	60,000
Total Requirements	\$91,813	\$178,283	\$271,917	\$247,917	\$245,378
Full-Time Equivalents Neighborhood Housing and Community Development Fund Civilian	0.00	1.00	1.00	1.00	1.00
Total FTEs	0.00	1.00	1.00	1.00	1.00
Performance Measures Graduation rate for students attending HousingSmarts classes	89	89	82	82	82
Number of students attending HousingSmarts classes	381	387	360	350	360

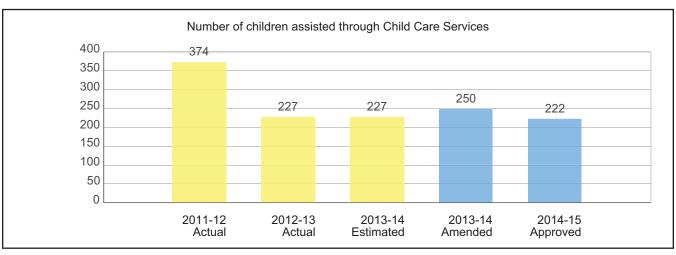
## **Services**

Individual Development Account (IDA) program; HousingSmarts classes

# Contact

Program: Community Development Activity: Homeless / Special Needs

The purpose of the Homeless/Special Needs activity is to provide financial assistance and support to organizations to implement programs and projects targeting persons experiencing homelessness, elderly, persons with disabilities, at-risk youth, low-income families, and persons living with AIDS.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Grants	800,438	778,895	836,180	836,180	812,707
Neighborhood Housing and Community Development Fund	232,483	253,185	196,520	196,520	196,520
Total Requirements	\$1,032,921	\$1,032,080	\$1,032,700	\$1,032,700	\$1,009,227
Performance Measures					
Number of children assisted through Child Care Services	374	227	227	250	222
Number of senior services provided through Senior Services	211	236	208	208	203
Number of youth assisted through Youth Services	161	159	159	159	156

# Services

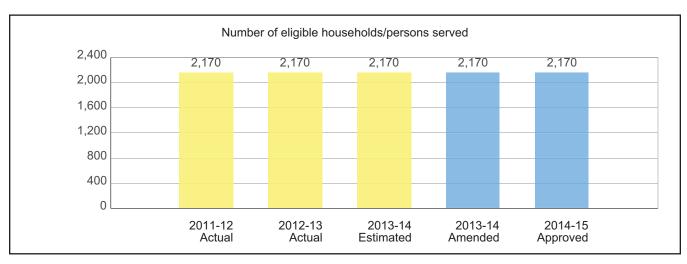
Youth services, Elderly services, Childcare services, and Fair Housing counseling.

## Contact

Program: Community Development

Activity: Neighborhood & Community Revitalization

The purpose of the Neighborhood & Commercial Revitalization activity is to provide financial and technical assistance to eligible organizations in order to improve the economic viability of an area.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Grants	304,315	0	0	0	100,000
Neighborhood Housing and Community Development Fund	218,948	271,266	354,373	372,522	306,210
Total Requirements	\$523,263	\$271,266	\$354,373	\$372,522	\$406,210
Full-Time Equivalents Neighborhood Housing and Community Development Fund Civilian Grants	0.00 1.00	1.00 1.00	1.00 0.00	1.00 0.00	0.00 0.00
Total FTEs	1.00	2.00	1.00	1.00	0.00
Performance Measures Number of eligible households/persons					
served	2,170	2,170	2,170	2,170	2,170
Number of projects completed	0	1	1	1	0

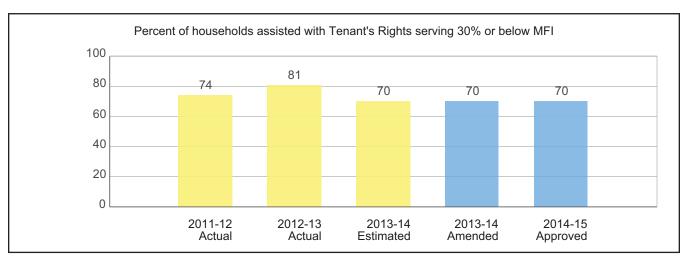
## **Services**

11th and 12th Streets, Acquisition & development, Historic preservation, Community parking lots, Urban Renewal Agency, Public Facilities, and Community development activities.

# Contact

Program: Community Development Activity: Renter Assistance Counseling

The purpose of the Tenants' Rights Assistance program is to facilitate mediation services between landlords and low- to moderate-income tenants, complete health and safety related repairs in rental units, provide direct counseling and technical assistance to low-income renters regarding tenant/landlord issues, provide public education and information through workshops and public forums on landlord/tenant relationships, educate renters on their rights as well as their responsibilities under the law and identify and investigate fair housing complaints that may assist in resolving, reducing, or minimizing discriminatory housing practices.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Grants	231,254	225,030	241,580	241,580	234,798
Neighborhood Housing and Community Development Fund	57,475	63,699	47,149	47,149	47,149
Total Requirements	\$288,729	\$288,729	\$288,729	\$288,729	\$281,947
Performance Measures					
Number of households assisted with Tenant's Rights Services	760	528	615	644	615
Percent of households assisted with Tenant's Rights serving 30% or below MFI	74	81	70	70	70

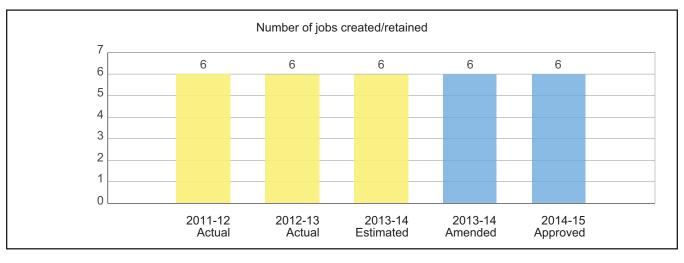
## Services

Counseling tenant and landlord conflict resolution.

## Contact

Program: Community Development Activity: Small Business Assistance

The purpose of the Small Business Assistance activity is to provide financial and technical assistance to eligible businesses so that they can create and/or preserve jobs.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Grants	350,000	350,000	350,000	350,000	350,000
Total Requirements	\$350,000	\$350,000	\$350,000	\$350,000	\$350,000
Performance Measures					
Number of businesses assisted	33	33	33	33	32
Number of jobs created/retained	6	6	6	6	6

## Services

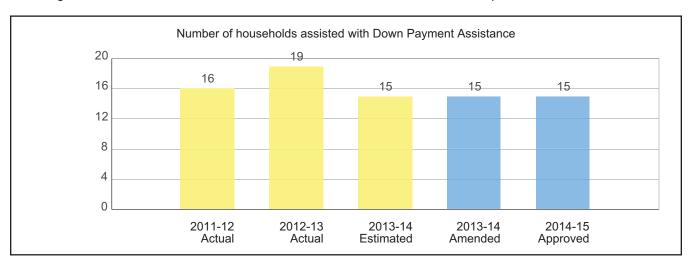
Community Development Bank; Micro-enterprise technical assistance; Neighborhood commercial management; Community preservation & revitalization

## Contact

Program: Housing

Activity: Homebuyer Assistance

The purpose of the Homebuyer Assistance activity is to provide construction and financial services to eligible residents and organizations so that low and moderate-income families can achieve homeownership.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Grants	871,933	397,543	225,000	225,000	425,000
Neighborhood Housing and Community Development Fund	4,503	8,112	886	886	0
Neighborhood Housing-Housing Trust Fund	83,572	0	0	0	0
Total Requirements	\$960,008	\$405,655	\$225,886	\$225,886	\$425,000
Full-Time Equivalents Neighborhood Housing and Community Development Fund					
Civilian	1.00	0.00	0.00	0.00	0.00
Grants	2.50	2.50	2.50	2.50	2.50
Total FTEs	3.50	2.50	2.50	2.50	2.50
Performance Measures Number of households assisted with Down					
Payment Assistance	16	19	15	15	15

## Services

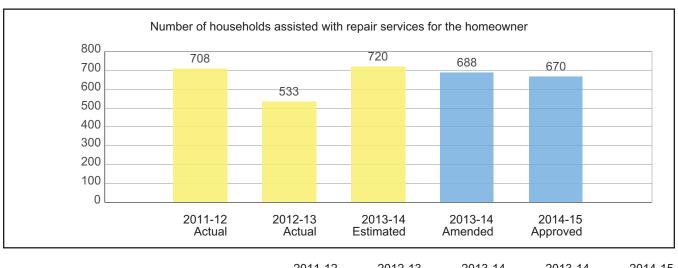
Inspections; Relocation Assistance; Abatement; Acquisition; New construction; Renovation; Loans; Information and referral; Demolition; Down payment assistance; Acquisition & development.

## Contact

Program: Housing

Activity: Homeowner Assistance

The purpose of the Homeowner Assistance activity is to provide construction and financial services for eligible homeowners so that they can continue to live in their homes.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	22,106	16,943	0	0	0
Grants	3,059,470	3,320,697	3,358,287	3,358,287	3,202,104
Neighborhood Housing and Community Development Fund	134,314	154,592	77,420	168,453	170,000
Neighborhood Housing-Housing Trust Fund	(75,168)	4,135	0	0	0
Total Requirements	\$3,140,722	\$3,496,367	\$3,435,707	\$3,526,740	\$3,372,104
Full-Time Equivalents					
Grants	6.00	6.50	6.50	6.50	6.50
Total FTEs	6.00	6.50	6.50	6.50	6.50
Performance Measures					
Number of households assisted with ABR Services	57	53	111	111	77
Percent of households assisted at 30% MFI or below with ABR Services	48	39	40	40	40
Percent of households assisted at 30% MFI or below with Homeowner Assistance	57	41	40	40	40
Number of households assisted with repair services for the homeowner	708	533	720	688	670

# **Services**

Emergency home repair, Architectural barrier removal, Holly Good Neighbor Program, GO Repair! Program, Homeowner Rehabilitation Loan Program, and LeadSmart Program.

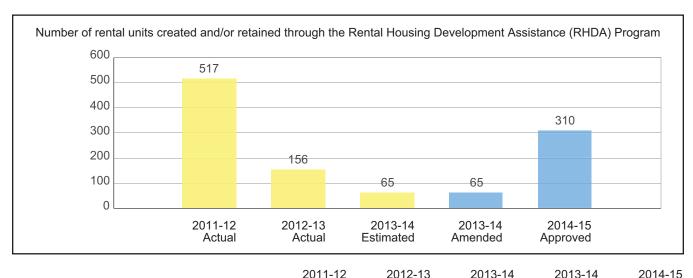
## Contact

## Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing

Activity: Housing Developer Assistance

The purpose of the Housing Developer Assistance activity is to provide financial assistance and information to non-profits so they can provide public facilities and/or public services to eligible low-income residents.



	2011-12 Actual	2012-13 Actual	Estimated	Amended	Approved
Requirements					
Expense Refunds	0	79,738	86,369	86,369	78,600
Grants	1,901,696	1,560,701	1,895,345	1,895,345	1,726,663
Neighborhood Housing and Community Development Fund	150,825	142,979	116,050	116,050	120,435
Neighborhood Housing University Neighborhood Overlay Fund	6,189	0	0	628,089	694,930
Neighborhood Housing-Housing Trust Fund	522,387	1,017,698	646,531	825,535	1,253,770
Total Requirements	\$2,581,098	\$2,801,115	\$2,744,295	\$3,551,388	\$3,874,398
Full-Time Equivalents Neighborhood Housing and Community Development Fund					
Civilian	1.00	2.00	2.00	2.00	2.00
Grants	6.00	6.00	6.00	6.00	6.00
Total FTEs	7.00	8.00	8.00	8.00	8.00
Performance Measures					
Number of owner units created or retained	34	27	24	24	15
Number of units created or retained through developer incentives	953	1,465	800	800	800
Percent of rental units created or retained serving 30% or below MFI	33	79	46	46	46
Total amount of waivers	484,153	867,222	800,000	800,000	800,000
Number of rental units created and/or retained through the Rental Housing Development Assistance (RHDA) Program	517	156	65	65	310

#### **Services**

Rental Housing Development Assistance (RHDA); Expedited Site Plan Review; Inspections; Acquisition; New construction; Renovation; Loans; Demolition; Information and referral; Developer incentive-based programs

#### Contact

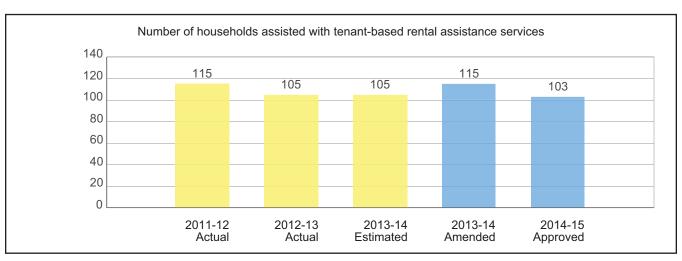
Betsy Spencer, Director, 512-974-3182

## Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing

Activity: Renter Assistance

The purpose of the Renter Assistance activity is to provide financial assistance to eligible residents so that they can have access to reasonably priced rental housing. Additionally, the Renter Assistance activity modifies or retrofits the dwellings of low-income elderly and severely disabled renters to make housing more accessible.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Grants	510,300	301,889	510,300	510,300	510,300
Neighborhood Housing and Community Development Fund	56,700	56,700	56,700	56,700	56,700
Total Requirements	\$567,000	\$358,589	\$567,000	\$567,000	\$567,000
Full-Time Equivalents					
Grants	1.00	0.00	0.00	0.00	0.00
Total FTEs	1.00	0.00	0.00	0.00	0.00
Performance Measures					
Number of households assisted with tenant- based rental assistance services	115	105	105	115	103
Percent of households assisted with tenant- based rental assistance serving 30% or below MFI	100	100	70	70	70

#### **Services**

Tenant-based rental assistance (TBRA); Architectural barrier removal

#### Contact

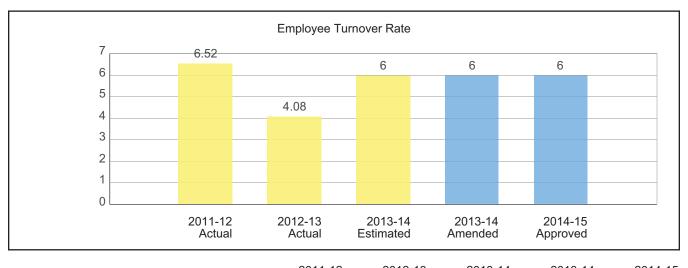
Betsy Spencer, Director, 512-974-3182

## Neighborhood Housing & Community Development Budget Detail by Activity

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	107,266	174,156	267,642	267,642	258,294
Grants	1,777,303	1,581,486	1,689,726	1,689,726	1,665,349
Neighborhood Housing and Community Development Fund	1,966,822	2,221,511	2,625,602	2,558,569	2,830,470
Neighborhood Housing-Housing Trust Fund	0	149,402	190,416	190,416	181,068
Total Requirements	\$3,851,391	\$4,126,555	\$4,773,386	\$4,706,353	\$4,935,181
Full-Time Equivalents					
Neighborhood Housing and Community					
Development Fund					
Civilian	16.00	19.00	20.00	20.00	22.00
Grants	18.50	13.00	13.00	13.00	14.00
Total FTEs	34.50	32.00	33.00	33.00	36.00
Performance Measures					
Annual Carbon Footprint	27	27	26	26	24
Employee Turnover Rate	6.52	4.08	6	6	6
Lost Time Injury Rate Per the Equivalent of 100 Employees	2.31	0	2	2	2
Number of projects/partnerships	250	118	180	180	180
Percent of projects/partnerships completed	100	100	100	100	100
Sick leave hours used per 1,000 hours	36.39	28.76	30	30	30

#### Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

#### Contact

Betsy Spencer, Director, 512-974-3182

Program: Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level. This program included debt service payments to HUD for Section 108 Loans.

Graph Not Applicable					
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Grants	1,088,376	605,774	605,774	605,774	643,209
Neighborhood Housing and Community Development Fund	129,959	55,248	61,168	61,168	1,400,885
Total Requirements	\$1.218.335	\$661.022	\$666.942	\$666.942	\$2.044.094

#### Contact

Betsy Spencer, Director, 512-974-3182

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

Neighborhood Housing and Community	2011-12	2012-13	2013-14	2013-14	2014-15
Development Fund	Actual	Actual	Estimated	Amended	Approved
Requirements					
Community Development	\$600,719	\$766,433	\$809,959	\$804,108	\$735,257
Financial Empowerment	91,813	178,283	211,917	187,917	185,378
Homeless / Special Needs	232,483	253,185	196,520	196,520	196,520
Neighborhood & Community Revitalization	218,948	271,266	354,373	372,522	306,210
Renter Assistance Counseling	57,475	63,699	47,149	47,149	47,149
Housing	\$346,343	\$362,383	\$251,056	\$342,089	\$347,135
Homebuyer Assistance	4,503	8,112	886	886	0
Homeowner Assistance	134,314	154,592	77,420	168,453	170,000
Housing Developer Assistance	150,825	142,979	116,050	116,050	120,435
Renter Assistance	56,700	56,700	56,700	56,700	56,700
Support Services	\$1,966,822	\$2,221,511	\$2,625,602	\$2,558,569	\$2,830,470
Departmental Support Services	1,966,822	2,221,511	2,625,602	2,558,569	2,830,470
Transfers and Other Requirements	\$129,959	\$55,248	\$61,168	\$61,168	\$1,400,885
Other Requirements	129,959	15,128	10,833	10,833	7,312
Transfers	0	40,120	50,335	50,335	1,393,573
Total	\$3,043,843	\$3,405,575	\$3,747,785	\$3,765,934	\$5,313,747
Full-Time Equivalents (FTEs)					
Community Development	0.00	2.00	2.00	2.00	1.00
Financial Empowerment	0.00	1.00	1.00	1.00	1.00
Neighborhood & Community Revitalization	0.00	1.00	1.00	1.00	0.00
Housing	2.00	2.00	2.00	2.00	2.00
Homebuyer Assistance	1.00	0.00	0.00	0.00	0.00
Housing Developer Assistance	1.00	2.00	2.00	2.00	2.00
Support Services	16.00	19.00	20.00	20.00	22.00
Departmental Support Services	16.00	19.00	20.00	20.00	22.00

Neighborhood Housing-Housing Trust Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Community Development	\$0	\$0	\$60,000	\$60,000	\$60,000
Financial Empowerment	0	0	60,000	60,000	60,000
Housing	\$530,791	\$1,021,833	\$646,531	\$825,535	\$1,253,770
Homebuyer Assistance Homeowner Assistance Housing Developer Assistance	83,572 (75,168) 522,387	0 4,135 1,017,698	0 0 646,531	0 0 825,535	0 0 1,253,770
Support Services	\$0	\$149,402	\$190,416	\$190,416	\$181,068
Departmental Support Services	0	149,402	190,416	190,416	181,068
Total	\$530,791	\$1,171,235	\$896,947	\$1,075,951	\$1,494,838

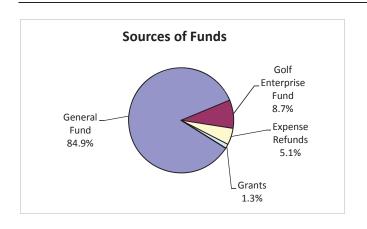
Neighborhood Housing University Neighborhood Overlay Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Housing	\$6,189	\$0	\$0	\$628,089	\$694,930
Housing Developer Assistance	6,189	0	0	628,089	694,930
Total	\$6,189	\$0	\$0	\$628.089	\$694,930

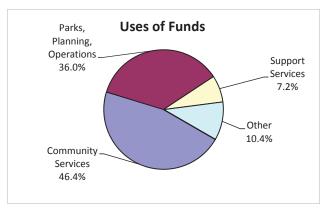
Grants	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Community Development	\$1,686,007	\$1,353,925	\$1,427,760	\$1,427,760	\$1,497,505
Homeless / Special Needs	800,438	778,895	836,180	836,180	812,707
Neighborhood & Community Revitalization	304,315	0	0	0	100,000
Renter Assistance Counseling	231,254	225,030	241,580	241,580	234,798
Small Business Assistance	350,000	350,000	350,000	350,000	350,000
Housing	\$6,343,399	\$5,580,830	\$5,988,932	\$5,988,932	\$5,864,067
Homebuyer Assistance	871,933	397,543	225,000	225,000	425,000
Homeowner Assistance	3,059,470	3,320,697	3,358,287	3,358,287	3,202,104
Housing Developer Assistance	1,901,696	1,560,701	1,895,345	1,895,345	1,726,663
Renter Assistance	510,300	301,889	510,300	510,300	510,300
Support Services	\$1,777,303	\$1,581,486	\$1,689,726	\$1,689,726	\$1,665,349
Departmental Support Services	1,777,303	1,581,486	1,689,726	1,689,726	1,665,349
Transfers and Other Requirements	\$1,088,376	\$605,774	\$605,774	\$605,774	\$643,209
Debt Services	1,088,376	605,774	605,774	605,774	643,209
Total	\$10,895,085	\$9,122,015	\$9,712,192	\$9,712,192	\$9,670,130
Full-Time Equivalents (FTEs)					
Community Development	1.00	1.00	0.00	0.00	0.00
Neighborhood & Community Revitalization	1.00	1.00	0.00	0.00	0.00
Housing	15.50	15.00	15.00	15.00	15.00
Homebuyer Assistance	2.50	2.50	2.50	2.50	2.50
Homeowner Assistance	6.00	6.50	6.50	6.50	6.50
Housing Developer Assistance	6.00	6.00	6.00	6.00	6.00
Renter Assistance	1.00	0.00	0.00	0.00	0.00
Support Services	18.50	13.00	13.00	13.00	14.00
Departmental Support Services	18.50	13.00	13.00	13.00	14.00
Total	35.00	29.00	28.00	28.00	29.00

Expense Refunds	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Housing	\$22,106	\$96,680	\$86,369	\$86,369	\$78,600
Homeowner Assistance	22,106	16,943	0	0	0
Housing Developer Assistance	0	79,738	86,369	86,369	78,600
Support Services	\$107,266	\$174,156	\$267,642	\$267,642	\$258,294
Departmental Support Services	107,266	174,156	267,642	267,642	258,294
Total	\$129,373	\$270,836	\$354,011	\$354,011	\$336,894



## Parks and Recreation





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
General Fund					
Revenue	\$8,307,984	\$8,652,739	\$9,984,323	\$10,044,924	\$9,987,031
Requirements	\$44,813,571	\$51,813,653	\$59,886,573	\$59,886,573	\$70,900,480
Full-Time Equivalents (FTEs)	542.25	560.75	622.75	622.75	637.75
Golf Enterprise Fund					
Revenue	\$5,238,814	\$6,068,927	\$6,804,682	\$7,104,682	\$7,457,850
Requirements	\$5,191,288	\$6,233,314	\$6,601,342	\$6,801,438	\$7,227,560
Full-Time Equivalents (FTEs)	33.00	33.00	38.00	38.00	41.00
Expense Refunds	\$5,339,493	\$6,514,931	\$5,191,632	\$4,309,416	\$4,223,825
Grants					
Requirements	\$236,385	\$883,944	\$1,593,825	\$1,593,825	\$1,111,000
Full-Time Equivalents (FTEs)	3.00	3.00	3.00	3.00	3.00
Total Budget	\$55,580,737	\$65,445,842	\$73,273,372	\$72,591,252	\$83,462,865

<sup>\*</sup>Footnote: In addition to the amount shown above, the FY 2014-15 Budget also includes \$666,538 for capital and critical one-time costs.

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

# Parks and Recreation Organization by Program and Activity for 2015

#### **Community Services**

Aquatics

**Athletics** 

Golf

History Arts and Nature

Recreation and Program Services

## Parks, Planning, Development & Operations

Cemetery Operations
Facility Services
Forestry

Grounds Maintenance

Park Planning & Development

Park Ranger Program

#### **Support Services**

**Departmental Support Services** 

#### **Transfers and Other Requirements**

Other Requirements
Transfers

### Parks and Recreation Mission and Goals for 2015

#### Mission

The Parks and Recreation Department's mission is to provide, protect and preserve a premier park system that promotes quality recreational, cultural, and outdoor experiences for Austin's citizens and visitors.

#### Goals

Provide safe and accessible parks and facilities to all citizens:

- Ensure a 70% average patron safety rating.
- Reduce the number of reported employee injuries to 118.

Provide diversity and sufficiency of leisure and recreational opportunities for the community:

- Ensure a 95% customer quality rating of athletic programs.
- Increase the number of registered participants in senior programs by 1% annually; totaling at least 129,700.
- Increase the percent of users satisfied with recreation services by 2% annually; totaling at least 74%.
- Increase youth participating in out of school time activities by 1% annually; totaling at least 85,400.
- Increase the number of registered participants in adult programs by 1% annually; totaling at least 1,731.

Design and maintain environmentally sustainable parks and facilities:

- Increase the number of public trees planted to 5,000.
- Maintain the percent of participants who indicate an increase of environmental awareness at 95%.
- Decrease PARD's annual carbon footprint by 5% over five years; below 2000 metric tons CO2-eq.

Foster collaboration, coordination, and partnerships throughout the community:

Achieve 5 newly developed public/private partnerships.

Provide excellent customer service:

- Maintain or exceed 70% Citizen satisfaction of City of Austin cemetery grounds.
- Maintain or exceed 70% Citizen satisfaction with the appearance of park grounds.

#### Parks and Recreation

#### Message from the Director

In FY 2013-14, the Parks and Recreation Department (PARD) made key improvements to Austin's Parks and Recreation System, resulting in safer, better maintained parks and more equitable access to recreational opportunities across the City.

Many of the Department's achievements were made possible by changes and additions approved as part of the FY 2013-14 Budget. Additional funds allowed the equalization of pool hours across the city, increased trail and park maintenance, and improved quality of care to our urban forest. The Department will continue to carry out these activities in FY 2014-15 as it improves and expands its core services, increases the quality of maintenance provided to our park assets, and builds toward the vision laid out in the Imagine Austin Comprehensive Plan.

The Fiscal Year 2014-15 Budget addresses the following two key areas:

- Continuation of achievements realized in FY 2013-14.
- Expanding access to parkland throughout the City by opening new and renovated park facilities.

In FY 2014-15, the Department plans to develop over 160 acres of new parkland in South Austin, including parks at Estancia Hill Country, Old San

Antonio Road, and Williamson Creek. Other upcoming projects feature a renovated pool in the annexed Springwoods Municipal Utility District and additional space for public programming at the newly renovated Sparky Park facility.

These new amenities, along with projects completed in FY 2013-14, such as the Bartholomew Pool and Westenfield Pool renovations and the completion of the Boardwalk Trail at Lady Bird Lake, will continue our goal of providing valuable and accessible recreational space for all Austinites.

Looking toward the future, the Department will continue its commitment to providing enriching and high quality parks, programs, and facilities. Furthermore, we hope to continue building on the great work our dedicated staff has undertaken in prior years and to provide our patrons with the highest quality of natural and social environments and recreational opportunities.

Sara L. Hensley, CPRP, Director



#### **Budget Highlights**

The Parks and Recreation Departments (PARD) budget was developed considering the necessary resources to provide programs, activities, and services to the citizens of Austin.

The FY 2014-15 Budget includes a reduction of 0.25 full-time equivalent (FTE) positions and 18.5 new FTEs for a net increase of 18.25 FTEs. The additional FTEs are split between the General Fund budget (15.25 FTEs) and Golf Enterprise Fund (3.0 FTEs). The General Fund FTEs are detailed below. The Golf FTEs are detailed later in the Golf Highlights section. One General Fund FTE is dedicated to improving the health and safety of employees and patrons as determined from the Parks and Recreation Department Patron Safety Audit in 2014. In addition, the Auditorium Shores Trailhead capital project is a key component of further enhancement of the Ann and Roy Butler Hike and Bike Trail on Lady Bird Lake. Convert 11.75 temporary to permanent positions across various programs. The remaining new General Fund FTEs are to meet increased maintenance demands at this newly renovated and expanded facility. This includes a Turf Maintenance Specialist (1.0 FTE), an Irrigation Specialist (0.5 FTE), and Event Coordinator (1.0 FTE). This will allow for preventative maintenance for the newly renovated areas, open space, dog park, and restroom facilities and meet the increase in demand for special events.

In addition, \$484,638 is included in the Budget to support operating components related to capital improvements, annexations, and parkland dedication that resulted in new, expanded, and redeveloped facilities and parkland. The additional funding will be used for utilities, daily maintenance supplies, and temporary staff. New facilities continue to open across the city, making recreation more accessible to all Austinites. In particular, the Department opened the George Washington Carver Cultural and Genealogy Center on June 14, 2014 which will continue to bring a unique historical and interactive experience to the community. The recently opened Asian American Resource Center expanded its services by adding (\$35,500) transportation funding for the senior meal program.

The FY 2014-15 Budget includes funding for the following new, expanded, and redeveloped parks and facilities:

- Central South Park District Grounds Maintenance (\$173,000): Commodities and contractual funding is necessary
  to support and maintain recent construction in the District, including Auditorium Shores, the Boardwalk Trail, and
  new restroom facilities located within Zilker Metropolitan Park and Town Lake Metropolitan Park. Funding is also
  included for servicing the Dove Springs District Park expansion, Mary Moore Searight Park, Veloway Trail and
  Trailhead, the Estancia Hill Country site, newly acquired property on Old San Antonio Road, and Williamson Creek.
- Northeast Park District Grounds Maintenance (\$36,000): Funding will be used to maintain new parkland at the Fort Dessau site. A new programmable space in this district, Sparky Park, and funds for temporary staff, utilities, and other commodities, are also included.
- Aquatics (\$149,000): The funding supports maintenance of the Springwoods Pool (\$89,000) and maintenance and management of Bartholomew Pool (\$60,000). (The Springwoods Pool was acquired through the City's recent annexation of the Springwoods Community in Northwest Austin.)
- Other Initiatives (\$296,000): Additional funding necessary to support facility maintenance (\$102,000) at PARD Annex B, the Zilker Caretaker Residence, and aging facilities. Increased Operational funding for Charles Umlauf home and studio (\$118,000) and Austin Youth River watch program (\$76,000). (The Austin Youth River watch program was previously funded by the Austin Water Utility.)

There is also additional \$861,844 in funding for capital and critical one-time costs. The FY 2014-15 Budget includes \$193,844 for Urban Forestry Program tree maintenance and \$213,000 to purchase vehicles associated with FTEs added in the FY 2013-14 Budget. An additional \$100,000 in funding supports completing a master plan and park maintenance at 401 East St. John's Ave, \$250,000 to complete a strategic aquatics assessment, \$65,000 in improvements at Charles Umlauf home and \$40,000 for the Colorado River Mobile Classroom project.

Resources included in the PARD FY 2014-15 Budget allow for the continuation of various programs that serve seniors, youth, and Austin's growing diverse community. For example, the Roving Leaders outreach program was reinstated in FY 2012-13 and will continue to focus on skill building in the areas of leadership, character development, technology

utilization, and providing mentors for youth ages 5-19 living in lower socioeconomic and high-risk communities. The Youth Financial Aid Program will continue to be available to qualifying Austin residents for youth programs and covers a portion of registration fees. Last, a variety of programs and services will continue to be available for seniors including the congregate meal program through which City partners deliver meals to several recreation and senior activity centers across Austin.

#### **Aquatics**

The Aquatics Division completed the replacement of Bartholomew Pool, which opened to the public on June 6, 2014. The replacement of Bartholomew Pool includes three pools, waterslides, shade structures and picnic tables. In addition, significant renovations at Westenfield Pool were completed, including renovations to the bathhouse, replacement of the pool shell, and numerous site improvements. This historic Austin aquatic facility also opened on June 6, 2014.

Along with the completion of these high priority projects, the Aquatics Division has significantly increased its operations for the summer 2014 swim season by over 8,000 hours. This increase in hours allowed the



Department to provide more equitable pool access across the City and ensure that more citizens can benefit from our safe, low-cost aquatic facilities during the hot summer months. The expanded hours will be continued in FY 2014-15, an additional \$133,700 in funding will be used to extend operation hours year round for three city pools (Dick Nichols, Balcones and Bartholomew) that have heating capabilities. In addition, the two pool mechanics added in the FY 2013-14 Budget have improved maintenance city-wide. The additional funding of \$149,000 for aquatics will support continued preventative maintenance and support increased operating expenses.

#### **Grounds Maintenance**

In FY 2013-14, the Grounds Maintenance Division introduced two new teams to improve service and maintenance of our diverse park system. They are specifically dedicated to trails and playground maintenance.

The Grounds Maintenance Trails team restored over 20,000 linear feet of Austin's trails in FY 2013-14. This work supports the Imagine Austin vision for a more connected city with extensive bike and pedestrian trails to help people move around town safely and securely without using private vehicles. The Playground Maintenance team began the important work of conducting an inventory, repairing, and when possible, replacing Austin's aging playscape infrastructure, so that children across the city have safe, accessible, and enriching public outdoor play spaces.



New staff in the Grounds Maintenance Division helped lower the average time to complete on-demand work orders from 34 to 28 days. Responding to citizen concerns more quickly and addressing requests in a timely manner is always key to improving PARD's customer service. Furthermore, the Grounds Maintenance Division was able to increase the daily servicing cycle at metropolitan parks from once daily to twice daily, ensuring that Austin's busiest and most iconic parks receive the highest level of service possible. Maintaining park infrastructure is one of the Department's key goals for FY 2014-15. The Division's work will help make Austin's parks safer and more enjoyable. We look forward to building on this year's progress in FY 2014-15.

#### **Nature Based Programs**

The acquisition of a computer based tree management program in FY 2013-14 has allowed the Department to more effectively track and manage its urban forest. The Urban Forestry Program has ramped up data collection and conducted a detailed analysis revealing Austin's trees provide over \$10.7 million in annual benefits to our community. Improved tree inventory management and data collection will allow PARD to ensure the economic benefits of our urban forest continue to be fully realized for years to come.

#### Golf

The Golf Enterprise Fund expenditures are increasing by \$0.4 million to \$7.2 million. The Budget includes funding for citywide base cost drivers related to administration and personnel, the water rate increase and lease cost for the Lions Municipal Golf Course. Also, the Fund will convert three Parks Grounds Assistants from temporary to full-time positions. To offset the increase in expenditures, Golf will increase various fees, including green fees, cart rentals, range sales, athletic sales, other concession sales, and food concessions.

#### **Key Performance**

According to the 2013 ETC Institute Community Survey, in the category of 'Satisfaction with Overall Quality of Parks and Recreation', Austin Parks and Recreation Department ranked #2 when compared to large U.S. cities. The Department's overall satisfaction rating of 73% is 6% higher than the national average for large cities (Figure 1). The FY 2014-15 Budget will support the Department's ability to maintain a high-quality, national standard park system that lives up to our City's reputation as an environmentally conscious and progressive community.

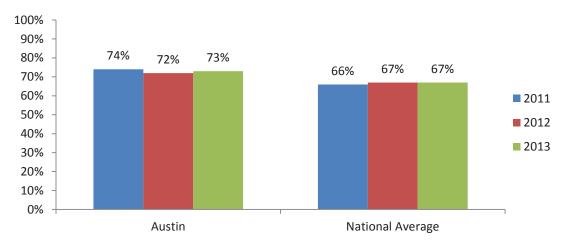


Figure 1: Comparing PARD's Satisfaction with Overall Quality

of Parks and Recreation with the National Average

## Parks and Recreation Significant Changes

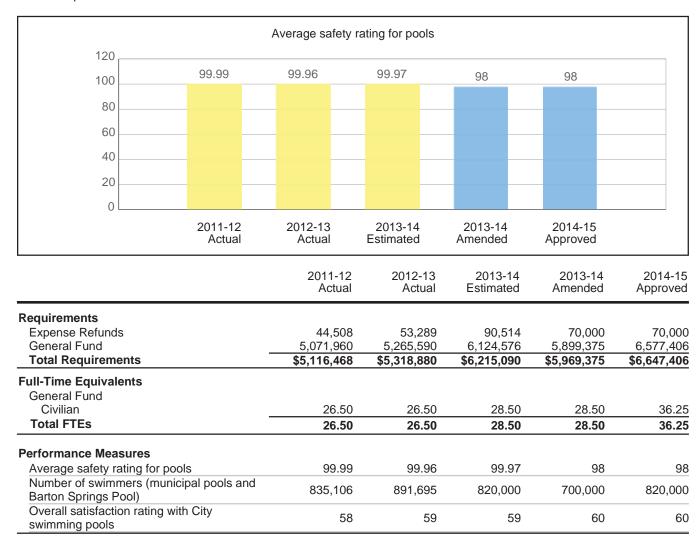
General Fund		
Revenue Changes		Dollars
Decreased revenue from registration fees, rental fees, and other charges.		(\$57,893)
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$1,826,443
Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were		
budgeted for in aggregate at the General Fund Level.		\$7,985,035
Increased personnel savings.		(\$455,454)
Additional funding for salaries for same-sex municipal employee health benefits.		\$8,594
Departmental Cost Drivers		
Removal of a long-term vacancy and associated expenses.	(0.25)	(\$8,394)
A decrease of (\$728,201) for the Departments' electric utility spending and an		
increase of \$261,681 to accommodate the cost of a water rate increase. These		
changes represent a net decrease in utilities spending.		(\$466,520)
Reallocate expense from Austin Resources Recovery to PARD for Parks Litter		¢674.4F0
Control and Out of School Programs.		\$671,158
New Investments		
Additional funding for 1.0 FTE to improve employee health and safety of employees and patrons, as determined by the Parks and Recreation Department		
Patron Safety Audit.	1.00	\$114,939
·		
Additional funding for 2.5 FTEs for the redeveloped Auditorium Shore.	2.50	\$205,714
Increase contractual and commodities to support new, renovated, and existing PARD facilities. Costs include maintenance fees, utility fees, compensation for		
temporary staff, renovations for ADA compliance at PARD facilities, facility		
maintenance and transportation at the Asian American Resource Center for senior meals.		\$484,638

Expenditure Changes	FTEs	Dollars
Funding for park maintenance at 401 East St. John's Ave.		\$12,525
Operational funding of the Charles Umlauf home and studio.		\$118,000
Funding to extend operation hours year round for three city pools (Dick Nichols, Balcones and Bartholomew) that have heating capabilities.		\$133,700
Fund the Youth Riverwatch program which was previously funded by Austin Water Utility.		\$76,000
Convert 11.75 temporary to permanent positions.	11.75	\$244,673
Golf Enterprise Fund		
Revenue Changes		Dollars
Increased revenue from Golf green fees, cart rentals, range sales, athletic sales, other concession sales, food concessions, and other fees.		\$353,168
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.		\$121,738
Decrease in Administrative Support.		(\$89,548)
An increase of \$96,856 to accommodate the cost of a water rate increase.		\$96,856
New Investments Convert 3 temporary positions to 3.0 full-time Parks Grounds Assistant positions.	3.00	\$83,376
A net decrease of \$30,000 in expense refunds from CIP and \$37,748 from vacancy savings.		(\$67,748)
Funding for Grey Rock maintenance, repairs, green improvements and golf equipment.		\$150,000
One-time transfer to CIP from insurance proceeds from a summer 2013 fire at Morris Williams Golf Course.		\$100,000
Additional funding for an increase in rent at Lions Municipal Golf Course.		\$47,871

Program: Community Services

Activity: Aquatics

The purpose of the Aquatics activity is to provide safe aquatic facilities to residents and visitors so they can have a safe swim experience and to provide educational water programming to residents and visitors so they can have a lifelong safe swim experience.



#### Services

Public swimming; Aquatic maintenance; Swim lessons; Swim team programs; Aquatic movie nights

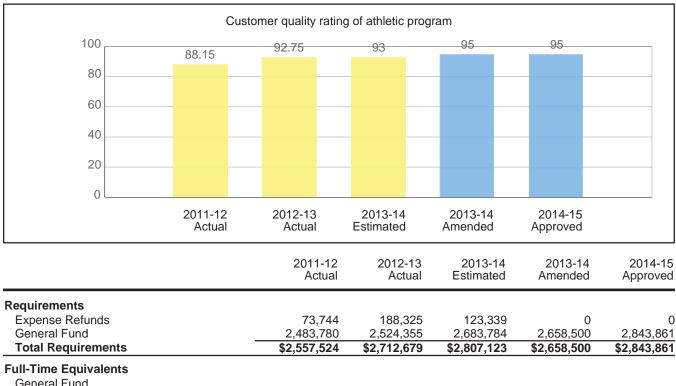
#### Contact

Cheryl Bolin, Division Manager, 512-974-3920

Program: Community Services

Activity: Athletics

The purpose of the Athletics activity is to provide a variety of quality sports programs for the Austin community and visitors so they have well-organized, affordable sports experiences.



Total Requirements	\$2,557,524	\$2,712,679	\$2,807,123	\$2,658,500	\$2,843,861
Full-Time Equivalents					
General Fund					
Civilian	16.00	16.00	17.00	17.00	20.00
Total FTEs	16.00	16.00	17.00	17.00	20.00
Performance Measures					
Customer quality rating of athletic program	88.15	92.75	93	95	95
Quality rating of outdoor athletic fields	64	61	62	65	65

#### Services

Sports leagues; Sports tournaments; Ballfield reservations; recreational activities; Merchandise sales; Track and field; Tennis contract administration

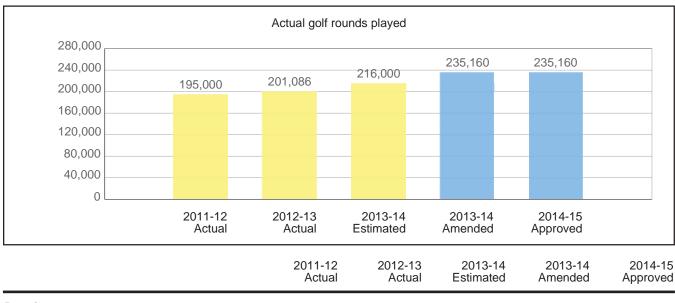
#### Contact

Cheryl Bolin, Division Manager, 512-974-3920

Program: Community Services

Activity: Golf

The purpose of the Golf activity is to provide golf services to the Austin community so they can have quality facilities at an affordable price.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	775,247	636,626	64,601	0	30,000
Golf Fund	4,485,056	5,562,777	5,944,869	6,125,582	6,533,573
Total Requirements	\$5,260,303	\$6,199,403	\$6,009,470	\$6,125,582	\$6,563,573
Full-Time Equivalents Golf Fund					
Civilian	33.00	33.00	38.00	38.00	41.00
Total FTEs	33.00	33.00	38.00	38.00	41.00
Performance Measures					
Actual golf rounds played	195,000	201,086	216,000	235,160	235,160
Overall satisfaction rating with the City of Austin golf experience	New Meas	New Meas	New Meas	New Meas	80
Revenue per round	26.79	29.46	26.21	26.97	26.97

#### Services

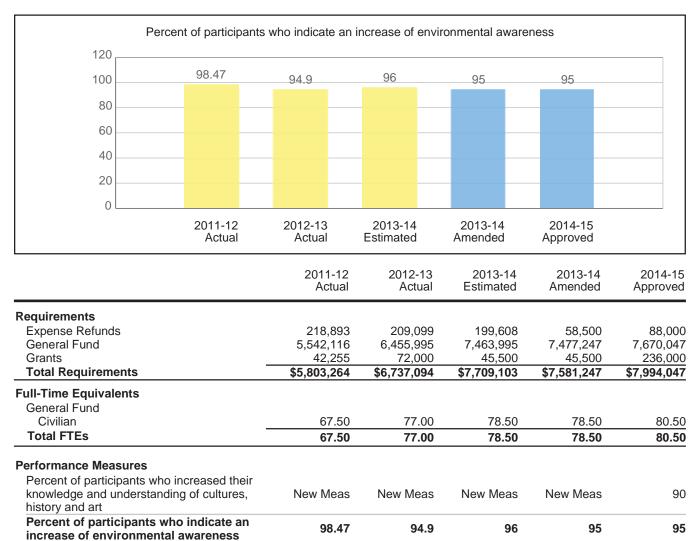
Golf lessons; Golf play; Golf course maintenance; Golf course rental; Merchandise sales

#### Contact

Kevin Gomillion, Division Manager, 512-974-9351

Program: Community Services Activity: History Arts and Nature

The purpose of the History Arts and Nature activity is to provide arts education and cultural experiences to enrich the Austin community.



#### **Services**

Facility operations for the Dougherty Arts Center (Theater performances, camps, art classes, after school outreach programs, gallery exhibitions); Beverly S. Sheffield/Zilker Hillside Theater performances; Art and historical exhibitions; Preservation of collection at O. Henry, Ney, Carver museums; Environmental awareness programs and exhibits at the Nature Center and the Zilker Botanical Garden

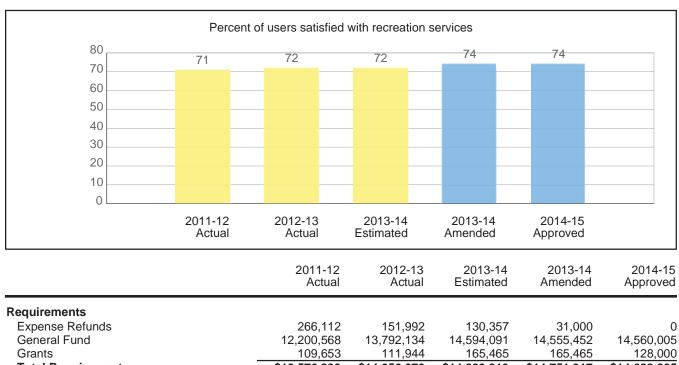
#### Contact

Laura Esparza, Division Manager, 512-974-4001

Program: Community Services

Activity: Recreation and Program Services

The purpose of the Recreation and Program Services activity is to provide diverse recreational programs and community services to youth, adults and seniors in the Austin community so they can have supervised, affordable, recreational services.



Requirements					
Expense Refunds	266,112	151,992	130,357	31,000	0
General Fund	12,200,568	13,792,134	14,594,091	14,555,452	14,560,005
Grants	109,653	111,944	165,465	165,465	128,000
Total Requirements	\$12,576,333	\$14,056,070	\$14,889,913	\$14,751,917	\$14,688,005
Full-Time Equivalents					
General Fund					
Civilian	132.00	133.50	132.50	132.50	132.50
Grants	3.00	3.00	3.00	3.00	3.00
Total FTEs	135.00	136.50	135.50	135.50	135.50
Performance Measures					
Number of registered participants in Senior					
Programs	105,887	128,449	120,000	116,000	129,700
Number of youth participating in out of school time activities	64,331	84,571	84,971	60,000	86,670
Percent of users satisfied with recreation services	71	72	72	74	74

#### **Services**

After school programs; Camps; Youth, teen, adult, and senior classes; Sports leagues; Nutrition classes; Nature programs; Arts and Crafts; Community facility space

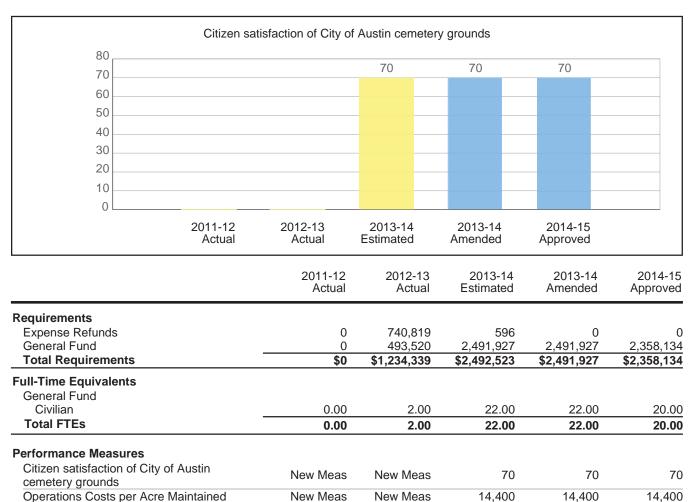
#### Contact

Patrick Corona, Division Manager, 512-974-9482

Program: Parks, Planning, Development & Operations

**Activity: Cemetery Operations** 

The purpose of the Cemetery Operations activity is to provide burial service arrangements and to maintain landscaping and infrastructure at the five City-owned cemeteries in a condition that maintains public health, safety, comfort and welfare.



#### Services

Collection of fees for sales of plots and burial services; Arrangement of interment and disinterment services; General landscaping; Customer service; Information and research for historical and genealogy searches; Infrastructure maintenance and repairs; Equipment care and replacement; Supervision of contractors, vendors and other service providers; Community engagement on regular basis; Interaction with funeral service providers

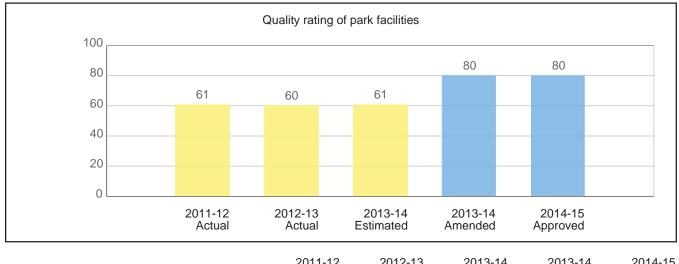
#### Contact

Tony Arnold, Division Manager, 512-974-9501

Program: Parks, Planning, Development & Operations

Activity: Facility Services

The purpose of the Facility Services activity is to provide quality Facility Maintenance Services for the public and staff in order to provide safe, functional facilities.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	1,023,436	1,165,362	1,058,061	935,825	989,087
General Fund	2,992,727	3,839,879	4,022,915	4,022,915	4,224,136
Total Requirements	\$4,016,163	\$5,005,241	\$5,080,976	\$4,958,740	\$5,213,223
Full-Time Equivalents					
General Fund					
Civilian	55.75	57.00	51.63	51.63	47.50
Total FTEs	55.75	57.00	51.63	51.63	47.50
Performance Measures					
Cost per work order completed	222.98	384.21	303.6	550	303.6
Quality rating of park facilities	61	60	61	80	80

#### **Services**

Facility Repairs; Preventive Maintenance; Priority Response; Irrigation

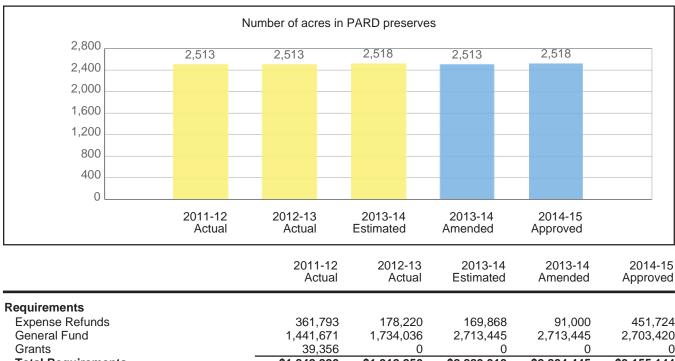
#### Contact

Tony Arnold, Division Manager, 512-974-9501

Program: Parks, Planning, Development & Operations

Activity: Forestry

The purpose of the Forestry activity is to provide public tree care services in order to provide the Austin community with a safe and healthy urban forest.



	Actual	Actual	Estimated	Amended	Approved
Requirements					
Expense Refunds	361,793	178,220	169,868	91,000	451,724
General Fund	1,441,671	1,734,036	2,713,445	2,713,445	2,703,420
Grants	39,356	0	0	0	0
Total Requirements	\$1,842,820	\$1,912,256	\$2,883,313	\$2,804,445	\$3,155,144
Full-Time Equivalents					
General Fund					
Civilian	24.00	24.00	33.00	33.00	33.00
Total FTEs	24.00	24.00	33.00	33.00	33.00
Performance Measures					
Number of acres in PARD preserves	2,513.26	2,513.26	2,518.48	2,513.26	2,518.48
Number of public/private trees planted on public property	3,773	3,036	4,043	5,000	5,000

#### Services

Public tree care; tree planting; mow targeted rights-of-ways; prepare oak wilt suppression plans for citizens and assist with implementation; prepare and implement oak wilt suppression plan for parkland

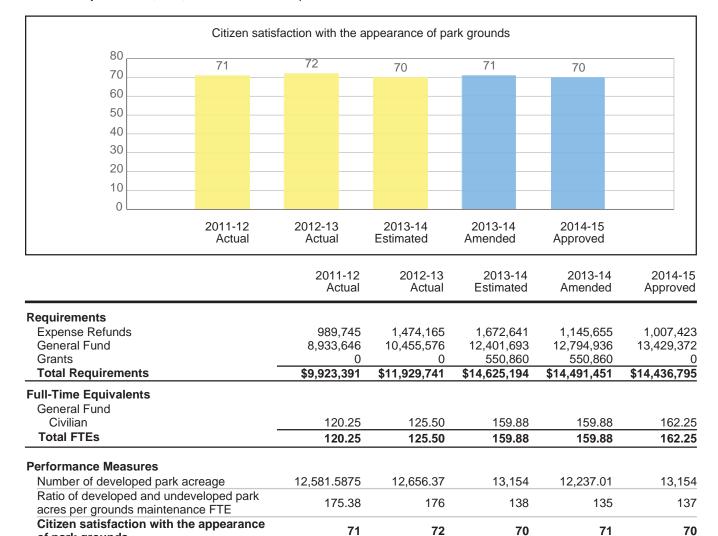
#### Contact

Pat Fuller, Division Manager, 512-978-2601

Program: Parks, Planning, Development & Operations

**Activity: Grounds Maintenance** 

The purpose of the Grounds Maintenance activity is to conduct routine park maintenance in order to provide the Austin community with clean, safe, and well-maintained parks.



#### Services

of park grounds

Daily park service; Park outdoor repairs/improvements; Mowing/weed trimming; Trail maintenance; Emergency storm damage; Park inspections; Athletic field maintenance; Equipment maintenance; Playscape maintenance; Contract graffiti removal

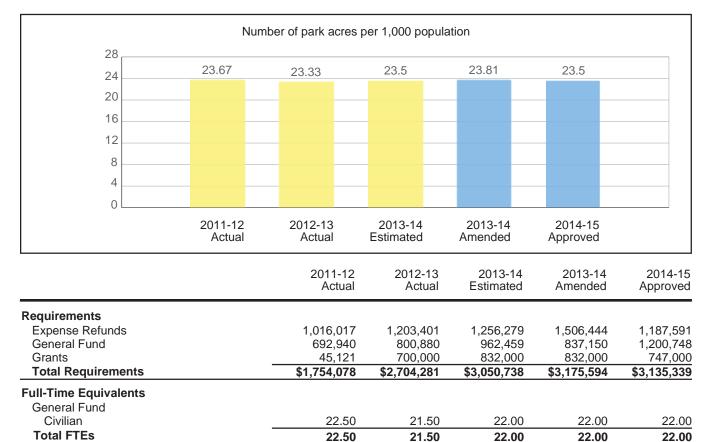
#### Contact

Charles Vaclavik, Division Manager, 512-974-9471

Program: Parks, Planning, Development & Operations

Activity: Park Planning & Development

The purpose of the Park Development and Planning activity is to make facility improvements to increase the availability of recreational opportunities as well as to provide planning, analysis, advice, construction, coordination, and acquisition in a timely, community-based manner.



#### Services

**PARD** 

population

**Performance Measures** 

Manage and construct park improvements; Design and approve park plans and improvements; Maintain inventory of park maintenance needs; Parkland acquisition

305

23.67

72.2

**New Meas** 

473

23.33

**New Meas** 

70

#### Contact

Ricardo Soliz, Division Manager, 512-974-9452

Number of land use applications reviewed by

Number of park acres per 1,000

Percent of CIP projects completed Percent of CIP Spending Plan achieved 400

23.81

70

85

400

23.5

70

85

400

23.5

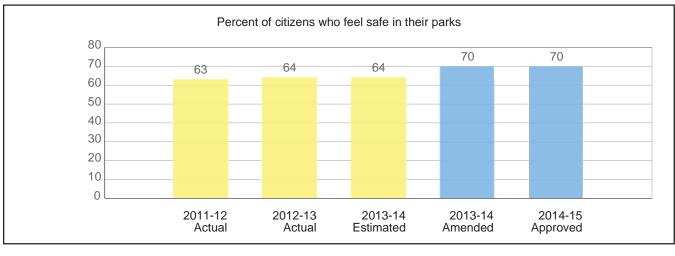
70

85

Program: Parks, Planning, Development & Operations

Activity: Park Ranger Program

The purpose of the Park Rangers activity is to provide educational services, safety and security in Austin's parks and recreational facilities.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	1,822	1,794	3,937	0	0
General Fund	1,069,002	1,261,492	1,429,700	1,429,700	1,730,757
Total Requirements	\$1,070,824	\$1,263,286	\$1,433,637	\$1,429,700	\$1,730,757
Full-Time Equivalents					
General Fund					
Civilian	22.00	22.00	22.00	22.00	24.00
Total FTEs	22.00	22.00	22.00	22.00	24.00
Performance Measures					
Percent of citizens who feel safe in their parks	63	64	64	70	70

#### Services

Education; Community Outreach; Environmental awareness programs; Safety inspections; Security

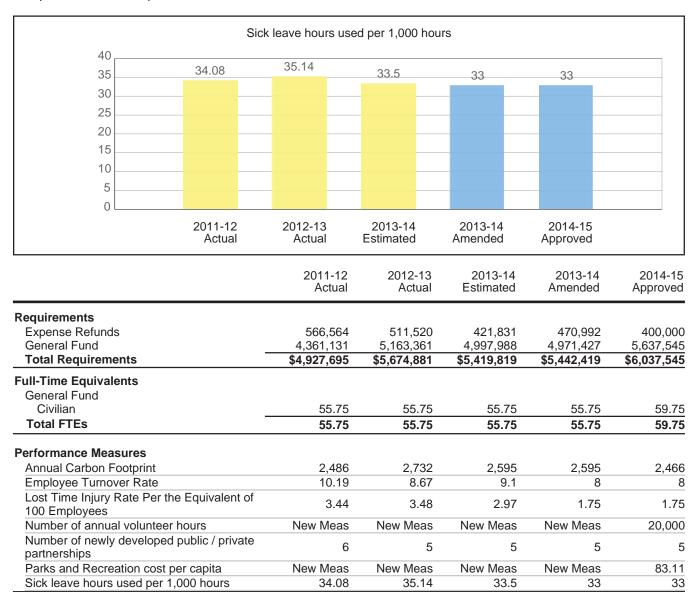
#### Contact

Pat Fuller, Division Manager, 512-978-2601

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



#### **Services**

Office of the Director, Financial Services, Human Resources, Information Technology Support, Public Information, Safety, Customer Service, and Audit/Internal Review; Staff and Council meetings support; Board and Commission support

#### Contact

Angela Means, Division Manager, 512-974-6712

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable						
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved	
Requirements						
Expense Refunds	1,613	320	0	0	0	
General Fund	24,028	26,836	0	34,499	7,965,049	
Golf Fund	706,232	670,537	656,473	675,856	693,987	
Total Requirements	\$731,873	\$697,693	\$656,473	\$710.355	\$8,659,036	

#### Contact

Angela Means, Division Manager, 512-974-6712

General Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Community Services	\$25,298,425	\$28,038,074	\$30,866,446	\$30,590,574	\$31,651,319
Aquatics	5,071,960	5,265,590	6,124,576	5,899,375	6,577,406
Athletics	2,483,780	2,524,355	2,683,784	2,658,500	2,843,861
History Arts and Nature	5,542,116	6,455,995	7,463,995	7,477,247	7,670,047
Recreation and Program Services	12,200,568	13,792,134	14,594,091	14,555,452	14,560,005
Parks, Planning, Development & Operations	\$15,129,987	\$18,585,382	\$24,022,139	\$24,290,073	\$25,646,567
Cemetery Operations	0	493,520	2,491,927	2,491,927	2,358,134
Facility Services	2,992,727	3,839,879	4,022,915	4,022,915	4,224,136
Forestry	1,441,671	1,734,036	2,713,445	2,713,445	2,703,420
Grounds Maintenance	8,933,646	10,455,576	12,401,693	12,794,936	13,429,372
Park Planning & Development	692,940	800,880	962,459	837,150	1,200,748
Park Ranger Program	1,069,002	1,261,492	1,429,700	1,429,700	1,730,757
Support Services	\$4,361,131	\$5,163,361	\$4,997,988	\$4,971,427	\$5,637,545
Departmental Support Services	4,361,131	5,163,361	4,997,988	4,971,427	5,637,545
Transfers and Other Requirements	\$24,028	\$26,836	\$0	\$34,499	\$7,965,049
Other Requirements	24,028	26,836	0	34,499	164.275
Transfers	0	0	0	0	7,800,774
Total	\$44,813,571	\$51,813,653	\$59,886,573	\$59,886,573	\$70,900,480
Full-Time Equivalents (FTEs)					
Community Services	242.00	253.00	256.50	256.50	269.25
Aquatics	26.50	26.50	28.50	28.50	36.25
Athletics	16.00	16.00	17.00	17.00	20.00
History Arts and Nature	67.50	77.00	78.50	78.50	80.50
Recreation and Program Services	132.00	133.50	132.50	132.50	132.50
Parks, Planning, Development & Operations	244.50	252.00	310.51	310.51	308.75
Cemetery Operations	0.00	2.00	22.00	22.00	20.00
Facility Services	55.75	57.00	51.63	51.63	47.50
Forestry	24.00	24.00	33.00	33.00	33.00
Grounds Maintenance	120.25	125.50	159.88	159.88	162.25
Park Planning & Development	22.50	21.50	22.00	22.00	22.00
Park Ranger Program	22.00	22.00	22.00	22.00	24.00
Support Services	55.75	55.75	55.75	55.75	59.75
Departmental Support Services	55.75	55.75	55.75	55.75	59.75
Total	542.25	560.75	622.76	622.76	637.75

Golf Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Community Services	\$4,485,056	\$5,562,777	\$5,944,869	\$6,125,582	\$6,533,573
Golf	4,485,056	5,562,777	5,944,869	6,125,582	6,533,573
Transfers and Other Requirements	\$706,232	\$670,537	\$656,473	\$675,856	\$693,987
Other Requirements Transfers	121,982 584,250	7,644 662,893	0 656,473	19,383 656,473	9,591 684,396
Total	\$5,191,288	\$6,233,314	\$6,601,342	\$6,801,438	\$7,227,560
Full-Time Equivalents (FTEs)					
Community Services	33.00	33.00	38.00	38.00	41.00
Golf	33.00	33.00	38.00	38.00	41.00
Total	33.00	33.00	38.00	38.00	41.00

Grants	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Community Services	\$151,908	\$183,944	\$210,965	\$210,965	\$364,000
History Arts and Nature Recreation and Program Services	42,255 109,653	72,000 111,944	45,500 165,465	45,500 165,465	236,000 128,000
Parks, Planning, Development & Operations	\$84,477	\$700,000	\$1,382,860	\$1,382,860	\$747,000
Forestry Grounds Maintenance Park Planning & Development	39,356 0 45,121	0 0 700,000	0 550,860 832,000	0 550,860 832,000	0 0 747,000
Total	\$236,385	\$883,944	\$1,593,825	\$1,593,825	\$1,111,000
Full-Time Equivalents (FTEs)					
Community Services	3.00	3.00	3.00	3.00	3.00
Recreation and Program Services	3.00	3.00	3.00	3.00	3.00
Total	3.00	3.00	3.00	3.00	3.00

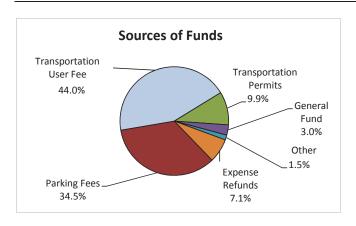
Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Community Services	\$1,378,504	\$1,239,331	\$608,419	\$159,500	\$188,000
Aquatics	44,508	53,289	90,514	70,000	70,000
Athletics	73,744	188,325	123,339	0	0
Golf	775,247	636,626	64,601	0	30,000
History Arts and Nature	218,893	209,099	199,608	58,500	88,000
Recreation and Program Services	266,112	151,992	130,357	31,000	0
Parks, Planning, Development & Operations	\$3,392,812	\$4,763,761	\$4,161,382	\$3,678,924	\$3,635,825
Cemetery Operations	0	740,819	596	0	0
Facility Services	1,023,436	1,165,362	1,058,061	935,825	989,087
Forestry	361,793	178,220	169,868	91,000	451,724
Grounds Maintenance	989,745	1,474,165	1,672,641	1,145,655	1,007,423
Park Planning & Development	1,016,017	1,203,401	1,256,279	1,506,444	1,187,591
Park Ranger Program	1,822	1,794	3,937	0	0
Support Services	\$566,564	\$511,520	\$421,831	\$470,992	\$400,000
Departmental Support Services	566,564	511,520	421,831	470,992	400,000
Transfers and Other Requirements	\$1,613	\$320	\$0	\$0	\$0
Other Requirements	1,613	320	0	0	0
Total	\$5,339,493	\$6,514,931	\$5,191,632	\$4,309,416	\$4,223,825

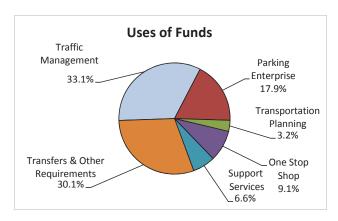


City of Austin 2014-2015 Approved Budget

Volume I Infrastructure/Transportation

# Austin Transportation





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
Mobility Fund					
Revenue	\$0	\$0	\$0	\$0	\$17,237,430
Requirements	\$0	\$0	\$0	\$0	\$19,559,366
Full-Time Equivalents (FTEs)	0.00	0.00	0.00	0.00	143.00
Transportation Fund					
Revenue	\$3,002,219	\$4,413,345	\$4,613,959	\$3,387,180	\$0
Requirements	\$9,998,551	\$10,762,560	\$11,529,406	\$12,016,406	\$0
Full-Time Equivalents (FTEs)	119.00	123.00	130.00	130.00	0.00
Parking Management Fund					
Revenue	\$8,214,336	\$9,670,727	\$9,764,541	\$9,286,052	\$9,671,012
Requirements	\$6,424,616	\$9,746,622	\$10,179,604	\$10,503,942	\$11,720,937
Full-Time Equivalents (FTEs)	46.00	48.50	51.50	51.50	55.50
Expense Refunds	\$1,755,660	\$2,303,216	\$2,022,426	\$2,022,426	\$2,000,572
Total Budget	\$18,178,827	\$22,812,398	\$23,731,436	\$24,542,774	\$33,280,875

# Austin Transportation Organization by Program and Activity for 2015

### **One Stop Shop**

Inspection, Review, and Support

### **Parking Enterprise**

Parking Management

### **Support Services**

**Departmental Support Services** 

### **Traffic Management**

Arterial Management
Bicycle Infrastructure Management
Traffic Signs
Transportation Engineering
Transportation Markings

### **Transfers and Other Requirements**

Other Requirements Transfers

### **Transportation Project Development**

Strategic Transportation Planning

### Austin Transportation Mission and Goals for 2015

### Mission

The mission of the Austin Transportation Department is to deliver a safe, reliable and sustainable transportation system that enhances the environment and economic strength of the region while conducting business in a customer focused and transparent manner.

#### Goals

Establish Austin as having the safest transportation system in the state.

- Conduct road safety audits for the top 25 accident locations within Austin each year and investigate all fatal crashes and implement appropriate solutions.
- Participate and facilitate an on-going regional safety discussion among our peers.
- · Maintain the number of incidents in work zones within the right-of-way at zero.
- Facilitate and plan special events without major incidents or injury to guests.

Optimize roadway throughput for all roadway users by coordinating system improvements.

- Increase the percent of residents "satisfied" or "very satisfied" with the traffic signal timing on major city streets to the national average or more than 43%.
- Perform maintenance on 10% of traffic sign inventory annually.
- Re-stripe 50% of center line miles on arterials and collectors annually.
- Reduce travel time by at least 5% at key intersections and arterials addressed.
- Reduce the percentage of per capita use of private automobiles by increasing the use of alternative modes of transportation.

Institute a proactive approach to transportation planning, traffic engineering, and traffic control.

- Reduce the number of device-oriented, e.g. (signs, signals, meters) citizen requests by 10%.
- Increase the percent of residents "satisfied" or "very satisfied" with the traffic flow on major city streets from 27% to 39%.
- Perform preventative maintenance on all school zone-indicator signals.

### Austin Transportation

### Message from the Director

The Austin Transportation Department (ATD) serves the citizens of Austin as an advocate for improved regional mobility. In the past year, ATD has addressed regional multi-modal issues consistent with the Comprehensive Plan to improve the connectivity of Austin and encourage a compact community. In cooperation with our regional partners and peer Departments, we continue to implement and refine a strategic approach in addressing the significant transportation mobility challenges faced by the Austin region.

Since our establishment in 2009, we have sought to analyze and understand our City's significant mobility challenge – routinely identified by the Greater Austin Chamber of Commerce as the top challenge to the long-term sustainability of this region. Working with our partner transportation agencies within the Capital Area Metropolitan Planning Organization, we have helped the community to understand that our region suffers from a severe deficit in mobility capacity. Simply put, our region's transportation infrastructure (roads, transit, pedestrian and bicycle networks) are not sufficient to meet current travel demands nor are they sufficient to meet our future demands as our population doubles over the next 30 to 40 years. We also know that within that core area, the ability to widen existing roadway infrastructure is severely limited due to existing land use developments, cultural resources, and a lack of community support for such a single-mode approach. Despite these challenges, Austin is making significant progress towards a connected and more mobile community. In this past year, Austin achieved several major milestones in this effort:

- In partnership with the Texas Department of Transportation (TXDOT), the City has largely completed the first phases of the IH-35 Corridor Development and Implementation Plan.
- In partnership with Capital Metro and the Lone Star Rail District, the City funded the completion of Project Connect, the first regional high capacity transit plan for the Central Texas Region.
- The Austin Transportation Department continued to develop and deploy an Advanced Transportation
  Management System (ATMS), our City's new central traffic signal and intelligent transportation control software.
  We believe that ATMS represents the most modern and progressive transportation management system in the
  nation.
- ATD installed Transit Signal Priority sensors which will enable Capitol Metro buses to "talk" to traffic signals and extend the green signal a few seconds to allow buses to make it through the signal and remain on schedule.
- ATD deployed travel time monitoring sensors that will continuously measure travel times and travel time
  reliability. This information will be used in a variety of ways to improve mobility throughout the corridors.

We continue to work on a range of strategic transportation projects including traffic improvements to the Oak Hill Y, the extension of Pressler Street between Cesar Chavez and 5<sup>th</sup> Streets, expansion of the managed parking system in and around downtown, pedestrian and traffic improvements in the Rainey Street and South Congress Avenue neighborhoods, and expansion of the regional pedestrian and bicycle networks.

In the following pages, I provide budget highlights for ATD's FY 2014-15 Budget. With this budget, I anticipate continued growth in activities throughout the transportation portfolio, with continued opportunity to partner with regional transportation providers to achieve mobility gains.

Robert Spillar, P.E. Transportation Director

Pohot film

### **Budget Highlights**

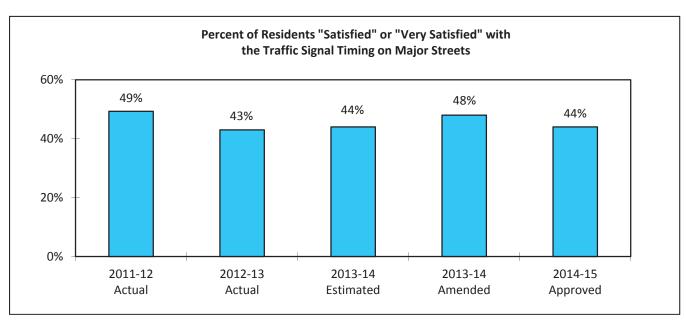
The FY 2014-15 Budget includes a new Mobility Fund for the Austin Transportation Department (ATD) which was previously reported in the Transportation Fund. The Department draws operating resources from both the new Mobility Fund and the Parking Fund. The Mobility Fund derives revenue primarily from the Transportation User Fee, which is shared with the Public Works Department (PWD) Transportation Fund and Right-of-Way Management (ROW) fees through the One Stop Shop. In previous years, expenditures for ATD and PWD were accounted for jointly in the Transportation Fund. In FY 2014-15, revenue will also be divided between the two Departments based upon program needs (roughly 25% ATD and 75% PWD). The Parking Fund accrues revenue from management of the parking meter system. The Department also generates revenue for the General Fund through parking and non-traffic ROW violations and receives a small transfer from the General Fund for activities not eligible for Transportation User Fee resources, including strategic planning.

The Transportation User Fee (TUF) is the dominant source of revenue for the Mobility Fund. PWD and ATD are jointly projecting an increase for FY 2014-15 of \$0.45 per single-family home, which would bring the residential fee to \$8.25 per month from the current \$7.80 per month. Approximately \$0.18 of the increase is from ATD related expenses. Cost impacts are primarily due to increases in City support costs, wage and insurance adjustments, fleet, fuel and support service cost increases, including allocation of support costs previously paid by PWD.



Revenue projections from the Right-Of-Way (ROW) Management division include an increase from the Street Banner Program expansion serving downtown and nearby areas and permits produced in the right-of-way due to the continual activities, special events and fees for lease of the ROW for ongoing construction projects.

In addition to the new Mobility Fund for FY 2014-15, the Bicycle Infrastructure Management program is moving to the Department from Public Works to better represent their work function, planning and communication role with ATD. Also, some support and administrative staff that PWD previously provided are shifting to ATD and the Mobility Fund for FY 2014-15. One vacant Senior Property Agent position is being eliminated and another vacant Property Agent position is transferring to PWD. Lastly, six vacant positions from PWD are being repurposed for ATD to enhance the areas of Transportation Engineering and the Street Banner program, for a net increase of 13 FTEs in the ATD Mobility Fund.



### **Traffic Management**

One of ATD's FY 2014-15 goals is to continue increasing the percent of residents "satisfied" or "very satisfied" with the traffic signal timing and traffic flow on major City streets. In support of this goal, we will continue deploying the Advanced Transportation Management System (ATMS) that will enhance walking, biking, riding transit and driving throughout Austin and the region.

### **Right-of-Way Management and Special Events**

As part of the City's One Stop Shop program, ATD's Right-of-Way Management division provides inspection, review and coordination services for activities within the right-of-way. The Special Events Management group within Right-of-Way Management supports the City's special event industry. The ROW Management anticipates continued increases in activities, revenue and expense for FY 2014-15 with the telecommunication expansion by Google and AT&T. Funds associated with these expenses will be housed in the Critical One Time Fund and administered by the Planning and Development Review Department for ATD's use for temporary employees for permit writing and inspections to support this highly anticipated infrastructure implementation.

### Other Funds

### **Parking Management Fund**

This fund realizes revenue from pay stations, parking meters, and transportation permitting from taxicabs, chauffeurs and limousines. The FY 2014-15 revenue for the Parking Management Fund is projected to remain relatively flat based on limited expansion of managed parking areas added in the past fiscal year, the transition of the Residential Parking Program to the Fund, and valet and car sharing activities.

The FY 2014-15 Budget includes continued transfer to a capital account for repair and replacement of parking meters and pay stations and an additional new transfer of \$0.5 million for new pay stations to support future program expansion.

Additionally, revenue realized by the fund continues to be reinvested back into the transportation system and central business district. Since its inception as an enterprise fund in FY 2011-12, the Parking Management Fund will have transferred over \$11.0 million to operational and capital efforts. The FY 2014-15 Budget includes funding for a three year signals study for off-peak timing, implementation of the second phase of a wayfinding program, continued Great Streets reconstruction and other downtown and transportation initiatives.



The FY 2014-15 Parking Management Fund budget includes the addition of two Parking Enforcement Officers due to the increase in the number of parking spaces currently under its management, one full-time Parking Meter Technician position due to the increase in the number of deployed pay stations and parking meters, and one full-time Marketing Communication Consultant to assist in publishing the ATD annual report and in editing other significant literary products developed by staff. The FY 2014-15 Budget also includes the purchase of three T3 stand up model chariots which will be used for enforcement, one SUV, one hybrid vehicle and one F150 pick-up for the Parking Enforcement and Meter Shop programs.

#### **IH-35 Parking Fund**

Revenue collection for the parking lots located under IH-35 between 6<sup>th</sup> and 8<sup>th</sup> Streets began in FY 2003-04. Revenue for FY 2014-15 is projected to remain flat as the hours of operation and rates are not changing. Expenses for FY 2014-15 are projected to increase significantly. The increase is associated with maintenance and lot repair which includes restriping, upgrading the current lighting system and increased parking enforcement.

# Austin Transportation Significant Changes

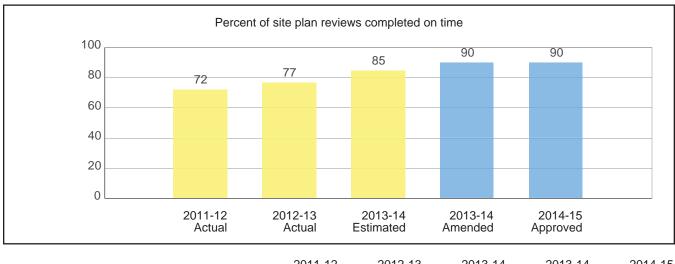
Revenue Changes	Dollars
Increased revenue of \$12.3 million from the Transportation User Fee. This includes \$1.1 million due to ATD's portion (\$0.18) of the total 5.75% increase of the fee.	\$12,311,292
Increased revenue from Right of Way Management activities due to private development activity.	\$631,758
Expenditure Changes FTEs	Dollars
Citywide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an	
8% increase in City contributions for health insurance.	\$432,239
Increased transfers for Workers' Compensation, Liability Reserve and 311 call center allocation.	\$379,799
New Investments  Transfer of six vacant positions from PWD to be repurposed for Traffic Engineering and the ROW Banner Program.  6.00	\$383,404
Transfer support services staff personnel in from Public Works. 5.00	\$500,000
Transfer in of Bike Program personnel and associated costs from Public Works. 4.00	\$552,000
A vacant Senior Property Agent position is being eliminated. A second vacant Property Agent is being transferred to Public Works. (2.00)	(\$168,110)
Increase in hardwire/wire/steel for controllers and cabinets for traffic signals.	\$106,349
Parking Management Fund	
Revenue Changes	Dollars
Revenue from pay stations and parking meters is projected to increase due to the increase in the number of metered parking spaces, including an additional \$29,500 for full year of revenue at the Mexican American Culture Center (MACC) and	
\$22,000 for Butler Shores.	\$418,166
Expenditure Changes FTEs	Dollars
Citywide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to	
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.	\$139,699

diture Changes	FTEs	Dollar
New Investments		
Two additional Parking Enforcement Officers are being added due to the increase in		
the number of managed parking spaces.	2.00	\$98,53
A Parking Meter Technician and related commodities and contractuals are being		
added due to the increase in the number of managed parking spaces.	1.00	\$54,10
A Marketing Communications Consultant is being added to assist with ATD's Annual		
Report and other outreach efforts.	1.00	\$108,4
Increased cost for credit card fees related to the collection of parking fees,		
telephone base costs and pay station warranties.		\$293,6
Funding for Clean Air Force is being reduced as the Department increases internal		
air quality outreach efforts.		(\$25,00
Transfers		
Increase of \$900,000 transfer to the Mobility Fund for administrative support.		\$900,0
Increase transfers to CIP by \$300,000 for paystation repair and replacements and		
\$500,000 for future expansions.		\$800,0
Reduction in transfer to CIP for Transportation Initiatives.		(\$500,00

Program: One Stop Shop

Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support activity is to provide development services and assistance to the citywide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	117,442	119,323	120,000	120,000	123,835
Mobility Fund	0	0	0	0	2,904,657
Transportation Fund	1,802,904	2,103,468	2,361,199	2,361,199	0
Total Requirements	\$1,920,346	\$2,222,791	\$2,481,199	\$2,481,199	\$3,028,492
Full-Time Equivalents  Mobility Fund  Civilian  Transportation Fund	0.00	0.00	0.00	0.00	27.00
Civilian	24.00	24.00	27.00	27.00	0.00
Total FTEs	24.00	24.00	27.00	27.00	27.00
Performance Measures					
Number of incidents reported in work zones within the right-of-way	0	0	0	0	0
Percent of site plan reviews completed on time	72	77	85	90	90

### **Services**

Excavation ROW review; Temporary traffic control review; Utility coordination; License agreements; Temporary traffic control inspections; Street cut minimization; ROW permits

### Contact

Jason Redfern, Division Manager, 512-974-7265

Program: Parking Enterprise Activity: Parking Management

The purpose of the Parking Management activity is to provide City on-street and off-street parking management for the community in order to meet its parking needs.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	172,084	107,579	0	0	80,000
Grants	80,000	0	0	0	0
Parking Management Fund	3,797,782	4,774,025	4,706,483	5,488,717	5,890,174
Total Requirements	\$4,049,865	\$4,881,604	\$4,706,483	\$5,488,717	\$5,970,174
Full-Time Equivalents Parking Management Fund					
Civilian	46.00	48.50	49.50	49.50	53.50
Total FTEs	46.00	48.50	49.50	49.50	53.50
Performance Measures					
Cost per dollar of revenue generated	0.56	0.49	0.5	0.5	0.5
Parking revenue per enforcement officer	298,774	370,112	359,000	280,000	300,000

#### **Services**

Provide parking enforcement; Provide parking meter maintenance, repair, installation, and fee collection; Develop and maintain parking and on-street regulations; Regulate all vehicle for hire services including taxicabs, limousines, charters, shuttles, horse-drawn carriages and pedicabs, including vehicle inspections and issuing permits. Evaluate and implement residential permit parking requests.

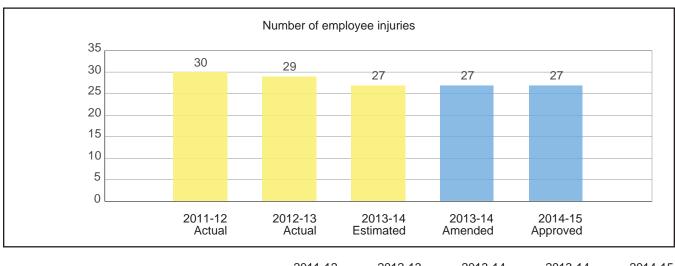
#### Contact

Steve Grassfield, Parking Enterprise Manager, 512-974-1489

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	7,567	4,845	0	0	0
Mobility Fund	0	0	0	0	2,188,994
Transportation Fund	1,058,249	1,309,008	1,466,574	1,466,574	0
Total Requirements	\$1,065,816	\$1,313,852	\$1,466,574	\$1,466,574	\$2,188,994
Full-Time Equivalents  Mobility Fund					
Civilian	0.00	0.00	0.00	0.00	17.00
Transportation Fund					
Civilian	9.00	11.00	12.00	12.00	0.00
Total FTEs	9.00	11.00	12.00	12.00	17.00
Performance Measures					
Annual Carbon Footprint	809	683	649	649	649
Employee Turnover Rate	8.16	10.03	2	2	2
Number of employee injuries	30	29	27	27	27
Sick leave hours used per 1,000 hours	37.5	33.51	35.41	35.41	35.41

### **Services**

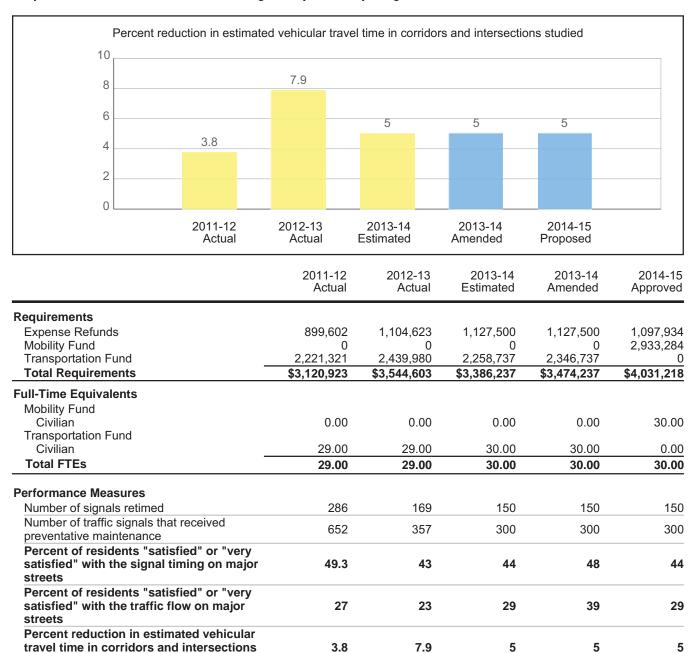
Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

### Contact

Anthony Segura, Finance Manager, 512-974-7015

Program: Traffic Management Activity: Arterial Management

The purpose of the Arterial Management activity is to operate the arterial streets in a manner that enhances the mobility and safety for all travelers - pedestrians, cyclists, transit riders, emergency vehicles and motorists. This activity includes multimodal traffic signals, the City's Transportation Management Center, the Advanced Transportation Management System and construction aimed at enhancing mobility and safety along arterial streets.



#### **Services**

studied

Synchronization of traffic signals/signal system; Installation and modification of traffic signals; Maintenance of traffic signals; Arterial management for special events, traveler information, transit signal priority, emergency vehicle preemption, signal and detection treatments for pedestrians and cyclists; Integrated corridor management with regional partners

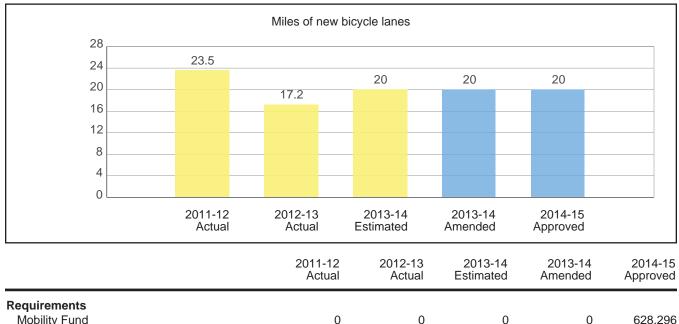
### Contact

Jim Dale, Managing Engineer, 512-974-4070

Program: Traffic Management

Activity: Bicycle Infrastructure Management

The purpose of the Bicycle Infrastructure Management activity is to plan and construct bicycle and road projects where appropriate and to work with TxDOT, Travis County, and CAMPO.



Mobility Fund	0	0	0	0	628,296
Total Requirements	\$0	\$0	\$0	\$0	\$628,296
Full-Time Equivalents					
Mobility Fund					
Civilian	0.00	0.00	0.00	0.00	4.00
Total FTEs	0.00	0.00	0.00	0.00	4.00
Performance Measures					
Miles of new bicycle lanes	23.5	17.2	20	20	20
Miles of new protected or buffered bicycle lanes	3	11.1	10	10	10
Percent of arterials with a bicycle lane, protected bicycle lane or shared used path	New Meas	New Meas	New Meas	New Meas	42
Percent of commuters that bicycle to work	2	1.7	2.3	2.2	2.6
Percentage of commuters that bicycle to work in the central city	5	5.4	5	5	6
Total miles of arterials with bicycle lane, protected bicycle lane, or shared use path	New Meas	New Meas	New Meas	New Meas	127
Total new and improved on-street bicycle facilities	42.9	39.4	39	39	40
Number of new bicycle route miles constructed	38.9	37.8	39	39	39

### Services

Coordinate implementation of road, bike, pedestrian and access projects with TxDOT and Travis County; Develop, program and construct bicycle lanes and routes; Analyze adopted Bicycle plan route miles; Provide bicycle racks and other parking facilities.

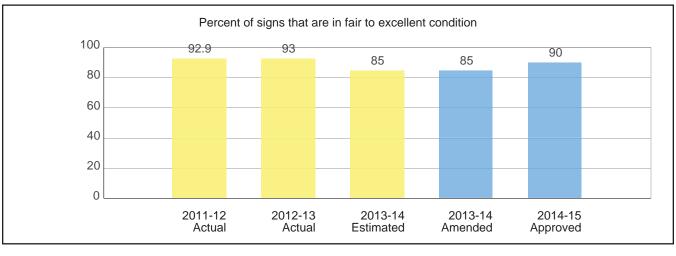
### Contact

Nathan Wilkes, Engineer Associate, 512-974-7016

Program: Traffic Management

Activity: Traffic Signs

The purpose of the Traffic Signs activity is to install and maintain signs for the public in order to provide for the safe and efficient movement of goods and people.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	71,254	219,552	158,642	158,642	152,950
Mobility Fund	0	0	0	0	1,708,825
Transportation Fund	1,709,517	1,568,691	1,551,232	1,750,232	0
Total Requirements	\$1,780,771	\$1,788,243	\$1,709,874	\$1,908,874	\$1,861,775
Full-Time Equivalents					
Mobility Fund					
Civilian	0.00	0.00	0.00	0.00	17.00
Transportation Fund					
Civilian	15.00	17.00	17.00	17.00	0.00
Total FTEs	15.00	17.00	17.00	17.00	17.00
Performance Measures					
Number of existing signs installed/maintained	17,012	11,484	12,000	18,000	12,000
Number of new signs installed	3,834	4,308	4,000	4,000	4,000
Number of sign requests received	1,789	3,348	2,400	1,800	2,400
Percent of signs that are in fair to excellent condition	92.9	93	85	85	90

### **Services**

Install transportation signs; Remove signs; Fabricate signs

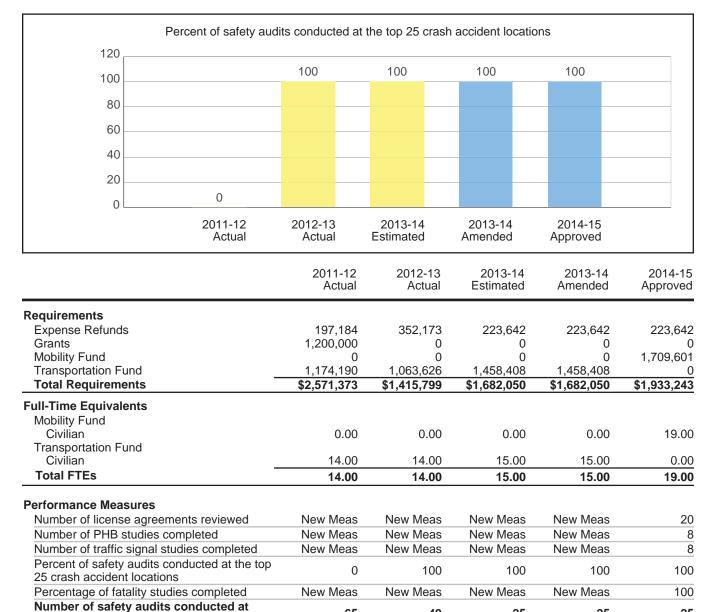
### Contact

Austin Talley, Division Manager, 512-974-4067

Program: Traffic Management

Activity: Transportation Engineering

The purpose of the Transportation Engineering activity is to investigate, analyze, recommend, design, and implement transportation system improvements for the community in order to respond to mobility and safety concerns.



### Services

Conduct safety studies; Conduct special studies; Provide CIP management; Select neighborhood traffic calming project areas; Meet with neighborhoods and develop neighborhood traffic calming plans; work with neighborhoods to plan and install traffic calming projects; Install neighborhood traffic calming devices; Investigate citizen requests for traffic control devices.

65

49

25

25

25

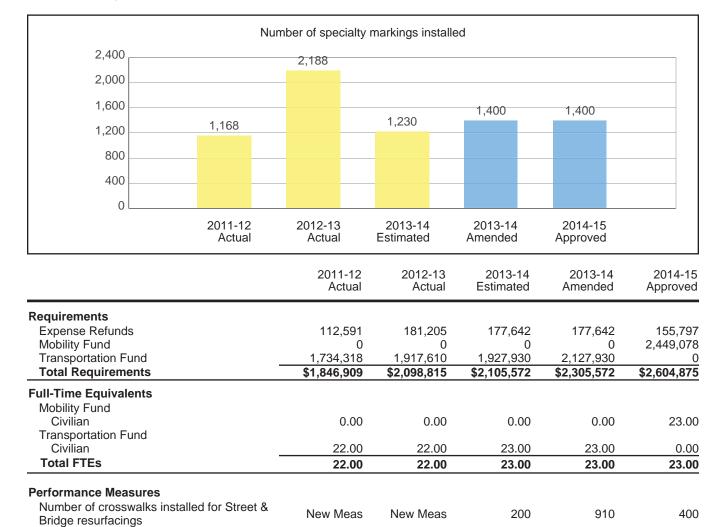
#### Contact

Eric Bollich, Engineer C, 512-974-7767

each accident occurrence

Program: Traffic Management Activity: Transportation Markings

The purpose of the Traffic Markings activity is to install markings for the public in order to provide for the safe and efficient movement of goods and people.



#### **Services**

installed

ATD

Installation of line traffic markings, crosswalks, parking stalls, arrows, legends, and raised pavement markers (RPMs)

966

724

10,800

1,168

**New Meas** 

894

214

965

2,188

**New Meas** 

1,000

100

100

5,000

1,230

1,250

536

825

30,000

1,400

#### Contact

Austin Talley, Division Manager, 512-974-4067

Number of crosswalks maintained for ATD

Number of miles of markings maintained for

Number of miles of markings installed for

Number of Raised Pavement Markers

Number of specialty markings installed

Street & Bridge resurfacings

1,250

250

825

10,000

1,400

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

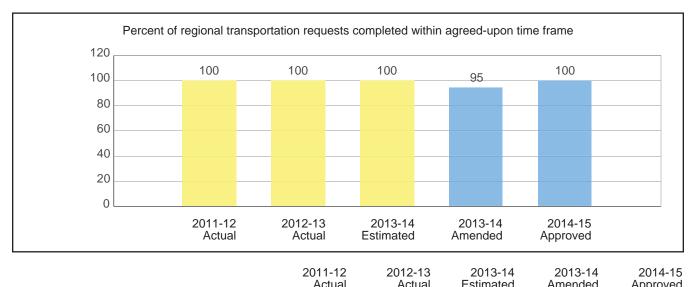
Graph Not Applicable					
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Mobility Fund	0	0	0	0	4,455,143
Parking Management Fund	2,626,834	4,972,597	5,120,394	4,662,498	5,502,945
Total Requirements	\$2,626,834	\$4,972,597	\$5,120,394	\$4,662,498	\$9,958,088

#### Contact

Anthony Segura, Finance Manager, 512-974-7625

Program: Transportation Project Development Activity: Strategic Transportation Planning

The purpose of the Strategic Transportation Planning activity is to review land use, capital improvements, and growth patterns to enable the community to create a long range transportation plan to guide development and investment.



	Actual	Actual	Estimated	Amended	Approved
Requirements					
Expense Refunds	177,938	213,916	215,000	215,000	166,414
Mobility Fund	0	0	0	0	581,488
Parking Management Fund	0	0	352,727	352,727	327,818
Transportation Fund	298,052	360,179	505,326	505,326	0
Total Requirements	\$475,990	\$574,094	\$1,073,053	\$1,073,053	\$1,075,720
Full-Time Equivalents					
Mobility Fund					
Civilian	0.00	0.00	0.00	0.00	6.00
Parking Management Fund					
Civilian	0.00	0.00	2.00	2.00	2.00
Transportation Fund					
_ Civilian	6.00	6.00	6.00	6.00	0.00
Total FTEs	6.00	6.00	8.00	8.00	8.00
Performance Measures					
Number of persons attending Air Quality outreach and education events	New Meas	New Meas	800	800	800
Number of regional transportation requests completed	110	89	96	90	90
Number of transportation related meetings staffed and technical support provided	135	111	148	15	100
Percent of Non-Single Occupant Driver Means to Work - citywide	New Meas	New Meas	28	28	28
Percent of regional transportation requests completed within agreed-upon time frame	100	100	100	95	100

### Services

Austin Metropolitan Area Transportation Plan (AMATP); Multi-jurisdictional, regional and private sector transportation planning; Participate in CAMPO regional transportation planning and coordinate representation of City actions/issues; Transportation studies to support AMATP; Non-point source air quality mitigation

### Contact

Teri McManus, Principal Planner, 512-974-6447

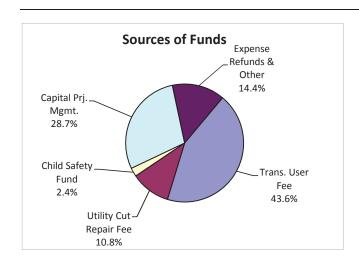
Mobility Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
One Stop Shop	\$0	\$0	\$0	\$0	\$2,904,657
Inspection, Review, and Support	0	0	0	0	2,904,657
Support Services	\$0	\$0	\$0	\$0	\$2,188,994
Departmental Support Services	0	0	0	0	2,188,994
Traffic Management	\$0	\$0	\$0	\$0	\$9,429,084
Arterial Management Bicycle Infrastructure Management	0	0	0	0	2,933,284 628,296
Traffic Signs	0	0	0	0	1,708,825
Transportation Engineering	0	0	0	0	1,709,601
Transportation Markings	· ·	0 <b>\$0</b>	0	0	2,449,078
Transfers and Other Requirements	\$0	* -	\$0	\$0	\$4,455,143
Other Requirements Transfers	0	0	0	0	60,420 4,394,723
	\$ <b>0</b>	\$ <b>0</b>	\$ <b>0</b>	\$ <b>0</b>	\$581,488
Transportation Project Development	0	0	0	0	
Strategic Transportation Planning					581,488
Total	\$0	\$0	\$0	\$0	\$19,559,366
Full-Time Equivalents (FTEs)					
One Stop Shop	0.00	0.00	0.00	0.00	27.00
Inspection, Review, and Support	0.00	0.00	0.00	0.00	27.00
Support Services	0.00	0.00	0.00	0.00	17.00
Departmental Support Services	0.00	0.00	0.00	0.00	17.00
Traffic Management	0.00	0.00	0.00	0.00	93.00
Arterial Management	0.00	0.00	0.00	0.00	30.00
Bicycle Infrastructure Management	0.00	0.00	0.00	0.00	4.00
Traffic Signs	0.00	0.00	0.00	0.00	17.00
Transportation Engineering Transportation Markings	0.00 0.00	0.00 0.00	0.00 0.00	0.00 0.00	19.00 23.00
i v	0.00 <b>0.00</b>	0.00 <b>0.00</b>	0.00 <b>0.00</b>	<b>0.00</b>	23.00 <b>6.00</b>
Transportation Project Development		0.00			
Strategic Transportation Planning	0.00		0.00	0.00	6.00
Total	0.00	0.00	0.00	0.00	143.00

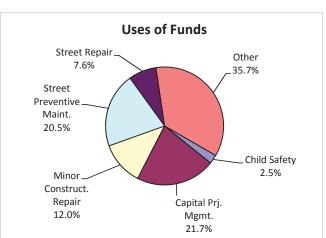
2011-12	2012-13	2013-14	2013-14	2014-15
Actual	Actual	Estimated	Amended	Approved
\$1,802,904	\$2,103,468	\$2,361,199	\$2,361,199	\$0
1,802,904	2,103,468	2,361,199	2,361,199	0
\$1,058,249	\$1,309,008	\$1,466,574	\$1,466,574	\$0
1,058,249	1,309,008	1,466,574	1,466,574	0
\$6,839,346	\$6,989,906	\$7,196,307	\$7,683,307	\$0
2,221,321 1,709,517 1,174,190 1,734,318	2,439,980 1,568,691 1,063,626 1,917,610	2,258,737 1,551,232 1,458,408 1,927,930	2,346,737 1,750,232 1,458,408 2,127,930	0 0 0 0
\$298,052	\$360,179	\$505,326	\$505,326	\$0
298,052	360,179	505,326	505,326	0
\$9,998,551	\$10,762,560	\$11,529,406	\$12,016,406	\$0
<b>24.00</b> 24.00	<b>24.00</b> 24.00	<b>27.00</b> 27.00	<b>27.00</b> 27.00	<b>0.00</b>
9.00	11.00	12.00	12.00	0.00
9.00	11.00	12.00	12.00	0.00
80.00	82.00	85.00	85.00	0.00
29.00 15.00 14.00 22.00	29.00 17.00 14.00 22.00	30.00 17.00 15.00 23.00	30.00 17.00 15.00 23.00	0.00 0.00 0.00 0.00
6.00	6.00	6.00	6.00	0.00
6.00	6.00	6.00	6.00	0.00
119.00	123.00	130.00	130.00	0.00
	\$1,802,904  1,802,904  1,802,904  \$1,058,249  1,058,249  \$6,839,346  2,221,321  1,709,517  1,174,190  1,734,318  \$298,052  298,052  \$9,998,551   24.00  24.00  9.00  9.00  80.00  29.00  15.00  14.00  22.00  6.00  6.00	\$1,802,904 \$2,103,468 1,802,904 2,103,468 \$1,058,249 \$1,309,008 1,058,249 1,309,008 \$6,839,346 \$6,989,906 2,221,321 2,439,980 1,709,517 1,568,691 1,174,190 1,063,626 1,734,318 1,917,610 \$298,052 \$360,179 298,052 \$360,179 \$9,998,551 \$10,762,560   24.00 24.00 9.00 11.00 9.00 11.00 9.00 29.00 15.00 29.00 15.00 17.00 14.00 22.00 22.00 6.00 6.00 6.00	\$1,802,904 \$2,103,468 \$2,361,199 1,802,904 2,103,468 2,361,199 \$1,058,249 \$1,309,008 \$1,466,574 1,058,249 1,309,008 1,466,574 \$6,839,346 \$6,989,906 \$7,196,307 2,221,321 2,439,980 2,258,737 1,709,517 1,568,691 1,551,232 1,174,190 1,063,626 1,458,408 1,734,318 1,917,610 1,927,930 \$298,052 \$360,179 \$505,326 298,052 \$360,179 \$505,326 \$9,998,551 \$10,762,560 \$11,529,406  24.00 24.00 27.00 9.00 11.00 12.00 9.00 11.00 12.00 80.00 82.00 85.00 29.00 29.00 30.00 15.00 17.00 17.00 14.00 14.00 15.00 22.00 22.00 23.00 6.00 6.00 6.00 6.00 6.00	Actual         Actual         Estimated         Amended           \$1,802,904         \$2,103,468         \$2,361,199         \$2,361,199           1,802,904         2,103,468         2,361,199         2,361,199           \$1,058,249         \$1,309,008         \$1,466,574         \$1,466,574           \$6,839,346         \$6,989,906         \$7,196,307         \$7,683,307           2,221,321         2,439,980         2,258,737         2,346,737           1,709,517         1,568,691         1,551,232         1,750,232           1,174,190         1,063,626         1,458,408         1,458,408           1,734,318         1,917,610         1,927,930         2,127,930           \$298,052         \$360,179         \$505,326         \$505,326           298,052         360,179         \$05,326         \$05,326           \$9,998,551         \$10,762,560         \$11,529,406         \$12,016,406           \$0.00         \$1.00         \$12.00         \$2.00           \$9.00         \$11.00         \$12.00         \$2.00           \$9.00         \$10.00         \$10.00         \$10.00           \$9.00         \$29.00         \$30.00         \$5.00           \$9.00         \$29.00         \$

Parking Management Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Parking Enterprise	\$3,797,782	\$4,774,025	\$4,706,483	\$5,488,717	\$5,890,174
Parking Management	3,797,782	4,774,025	4,706,483	5,488,717	5,890,174
Transfers and Other Requirements	\$2,626,834	\$4,972,597	\$5,120,394	\$4,662,498	\$5,502,945
Other Requirements Transfers	345,015 2,281,819	5,849 4,966,748	35,135 5,085,259	40,371 4,622,127	14,101 5,488,844
Transportation Project Development	\$0	\$0	\$352,727	\$352,727	\$327,818
Strategic Transportation Planning	0	0	352,727	352,727	327,818
Total	\$6,424,616	\$9,746,622	\$10,179,604	\$10,503,942	\$11,720,937
Full-Time Equivalents (FTEs)					
Parking Enterprise	46.00	48.50	49.50	49.50	53.50
Parking Management	46.00	48.50	49.50	49.50	53.50
Transportation Project Development	0.00	0.00	2.00	2.00	2.00
Strategic Transportation Planning	0.00	0.00	2.00	2.00	2.00
Total	46.00	48.50	51.50	51.50	55.50

Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
One Stop Shop	\$117,442	\$119,323	\$120,000	\$120,000	\$123,835
Inspection, Review, and Support	117,442	119,323	120,000	120,000	123,835
Parking Enterprise	\$172,084	\$107,579	\$0	\$0	\$80,000
Parking Management	172,084	107,579	0	0	80,000
Support Services	\$7,567	\$4,845	\$0	\$0	\$0
Departmental Support Services	7,567	4,845	0	0	0
Traffic Management	\$1,280,630	\$1,857,553	\$1,687,426	\$1,687,426	\$1,630,323
Arterial Management Traffic Signs Transportation Engineering Transportation Markings	899,602 71,254 197,184 112,591	1,104,623 219,552 352,173 181,205	1,127,500 158,642 223,642 177,642	1,127,500 158,642 223,642 177,642	1,097,934 152,950 223,642 155,797
Transportation Project Development	\$177,938	\$213,916	\$215,000	\$215,000	\$166,414
Strategic Transportation Planning	177,938	213,916	215,000	215,000	166,414
Total	\$1,755,660	\$2,303,216	\$2,022,426	\$2,022,426	\$2,000,572

# **Public Works**





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Transportation Fund					
Revenue	\$54,851,023	\$55,653,425	\$56,696,030	\$56,522,976	\$47,939,724
Requirements	\$47,587,127	\$49,221,658	\$57,230,347	\$56,782,040	\$48,404,952
Full-Time Equivalents (FTEs)	257.00	264.00	313.00	313.00	303.00
Capital Projects Management Fund					
Revenue	\$24,605,147	\$23,604,789	\$26,552,942	\$26,552,942	\$24,425,032
Requirements	\$23,235,798	\$23,963,322	\$25,769,518	\$26,319,607	\$24,726,345
Full-Time Equivalents (FTEs)	190.00	193.00	201.00	201.00	188.00
Child Safety Fund					
Revenue	\$1,725,025	\$1,700,205	\$1,776,776	\$1,776,776	\$2,137,719
Requirements	\$1,723,205	\$1,944,347	\$2,027,627	\$2,027,627	\$2,158,744
Full-Time Equivalents (FTEs)	4.00	7.00	9.00	9.00	14.25
Expense Refunds	\$3,272,926	\$3,475,438	\$3,920,585	\$6,104,360	\$10,652,698
Grants					
Requirements	\$0	\$38,835	\$180,079	\$180,079	\$0
Total Budget	\$75,819,056	\$78,643,600	\$89,128,156	\$91,413,713	\$85,942,739

# Public Works Organization by Program and Activity for 2015

### **Bridge Maintenance**

**Bridge Maintenance** 

### **Capital Projects Delivery**

Construction Services Engineering Services Project Management Quality Management Surveying Services

### **Child Safety**

Safety Education School Crossing Guards

### **Infrastructure Management**

Infrastructure Management

### **Right-of-Way Maintenance**

Off-Street R-O-W Maintenance

### **Sidewalk Infrastructure Program**

Sidewalk Program

### **Street Preventative Maintenance**

Asphalt Overlay Crack Seal Resurfacing Seal Coat

### **Street Repair**

Routine Roadway & Alley Maintenance

### **Support Services**

**Departmental Support Services** 

### **Transfers and Other Requirements**

Other Requirements Transfers

### Public Works Mission and Goals for 2015

### Mission

The mission of the Public Works Department is to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems that support an exceptional quality of life in an environmentally sustainable manner.

#### Goals

Maintain, repair, and replace the infrastructure assets of the City's multi-modal transportation system and increase the connectivity and accessibility of the City through the construction and repair of sidewalks, ramps, and bicycle facilities.

- Improve the overall condition of roadways to greater than 85% in satisfactory condition or better by 2019.
- Apply preventive maintenance applications to 10% of the street inventory annually.
- Construct 39,800 linear feet of new sidewalks and 500 new curb ramps.
- Install 39 miles of new and upgraded bicycle lanes.

Provide safe routes to and from school for our children.

Provide crossing guard coverage at all designated school crossings 100% of the time.

Deliver capital improvement projects on behalf of City agencies, achieving the quality definitions of scope, schedule, and cost.

- Complete 80% of managed projects in accordance with the accepted baseline schedule.
- Manage work so that non-user requested change orders make up less than 5% of the total project cost
- Maintain project management costs within 4% of total project cost.
- Inspect projects so that the cost of inspection is within 5% of the construction cost and that no less than 80% of the inspected projects pass the one-year warranty inspection without significant construction deficiencies.

### **Public Works**

### Message from the Director

Your Public Works Department (PWD) provides an array of projects, programs, and maintenance activities for Austin's residents, businesses, and visitors. These services fall into four primary areas: transportation network (including streets, bridges, and other structures in the City's right of way) maintenance and repair; design, construction, and maintenance of active transportation assets (pedestrian and bicycle facilities and urban trails); delivery of capital improvement projects (including programming, project development, design, and construction); and implementation of the child safety and safe routes to school program (including provision of crossing guards, safety training, and school zone improvements). Service delivery in these areas is challenged by an aging and expanding infrastructure network, continued growth of the City of Austin's geographic area, and uncertainties in the costs of labor and materials. PWD will continue to implement creative, innovative, and sustainable strategies to implement the City's Imagine Austin comprehensive plan, develop facilities that meet the public need, and obtain best value for the resources expended. In recognition of these efforts, PWD has received more than 15 major regional, state, and national awards over the past 18 months.

For FY 2014-15, PWD will continue to provide street and bridge improvements and further sustain the transportation network, relying primarily on the Transportation Fund. In the coming year, the Department is requesting a small increase in the Transportation User Fee. Current revenue is not sufficient to maintain the existing and planned assets to an acceptable level. Cost growth in this area is being mitigated through a combination of traditional and innovative maintenance technologies, new approaches to local area traffic management (in support of the Transportation Department), and new construction approaches. In addition, PWD is expanding its use of reclaimed and recycled materials and is implementing strategies to reduce vehicle and equipment emissions – further mitigating the impacts of our operations on the environment.

The Department will continue to deliver capital improvements for the benefit of the community in the upcoming year. While several significant projects were completed in FY 2013-14 (including the Boardwalk at Lady Bird Lake, Barton Springs Pool Improvements, Bartholomew Pool, and the Asian American Resource Center), many longstanding efforts will continue in FY 2014-15. The Waller Creek Flood Control Project and Water Treatment Plant 4 are both scheduled to be operational and progress on the new Central Library will continue. PWD will also continue its work on neighborhood and arterial street reconstruction, utilities improvements, flood control, and recreation projects. Funding to support these efforts is provide from the Capital Projects Management Fund, an internal service account established to provide resources for staff to continue to deliver excellent projects.

Each year, PWD assists more than 50,000 young Austinites in getting to school and back home again safely. We do this by posting crossing guards, conducting safety education, making minor school zone improvements, and providing other support to the six school districts within the City limits. The Child Safety Fund provides PWD with the means to support these activities. The fund receives revenue from vehicle registrations and from traffic violations that occur within school zones.

Howard Lazarus, P.E

**Public Works Director** 

### **Budget Highlights**

### **Transportation Fund**

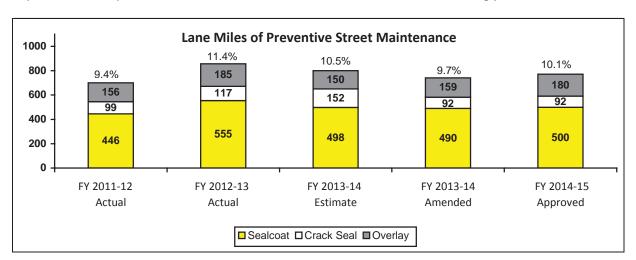
The Transportation Fund (TF) derives most of its revenue from the Transportation User Fee, utility cut repair charges, and other miscellaneous revenue. The Austin Transportation Department (ATD), previously reported together with Public Works, is moving from the TF in FY 2014-15 into the new Mobility Fund. This administrative separation will enhance transparency by aligning programs, activities, performance, and funding to the mission of each Department. In this separation a portion of the TF revenue and expenditures will be transferred to the new Mobility Fund, including the Bicycle Program, administrative support staff, and vacant positions repurposed by ATD.

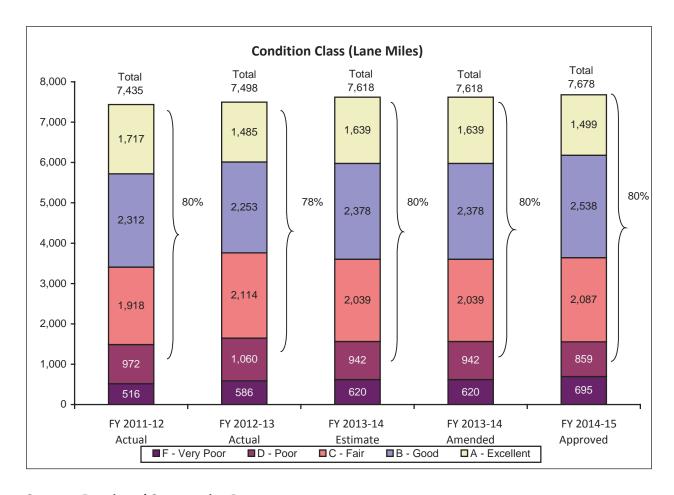
Revenue from the Transportation User Fee is anticipated to increase for FY 2014-15 by approximately 5.75%. This will raise the fee for a single family home by \$0.45 per month and be split between Public Works (\$0.27) and Austin Transportation (\$0.18). However, even with an increase in revenue of approximately \$2.7 million for the Transportation User Fee, the Transportation Fund shows an overall decrease of \$9.6 million in revenue due to the allocation of approximately 25% of the revenue to the Austin Transportation Mobility Fund. The Department will retain a transfer from the Parking Management Fund of \$500,000 for downtown sidewalk maintenance.

The Transportation Fund budget includes programs for the development, design, construction, and maintenance of the City's infrastructure. The budget includes a decrease in expenditures due mainly to the administrative separation between the Public Works and Austin Transportation Departments, elimination of a concrete crew and program alignment between the TF and the Capital Projects Management Fund (CPMF), which is transferring the sidewalk infrastructure program to the TF. Almost all of the Sidewalk Infrastructure Program's expenses are charged to the capital program. Since the expenditures are cost reimbursable work, including an overhead rate, this causes the unit to appear as a negative expenditure in activity pages as well as the Transportation Fund summary for that program line.

#### **Street Preventive Maintenance**

In FY 2011-12, the Department achieved its long-standing goal of 80% of lane miles in fair to excellent condition six years earlier than the established goal. The following chart identifies the type of applications that PWD uses in its street maintenance activities. The second chart on the following page identifies the number and condition of lane miles, along with their rated condition. In FY 2014-15, the percent of lanes miles remain close to the target, although there is a variation due to a new assessment technology which actually lowered the percentage. The Department still expects to achieve and sustain this level of excellence over the coming years.





### **Concrete Repair and Construction Program**

The Concrete Repair and Construction Program Infrastructure Crews will focus on addressing the demand for sidewalk, curb and gutter improvements throughout the City, and supporting the Capital Metropolitan Transportation Authority program to renovate bus stops and shelters for compliance with the Americans with Disabilities Act (ADA) requirements. The Department plans to utilize contracts to address other necessary concrete repairs.

### **Other Funds**

### **Capital Projects Management Fund**

The Capital Projects Management Fund (CPMF) is an internal service fund that accounts for the project delivery costs of engineering, construction and inspection costs for the City of Austin Capital Improvements Program. The Public Works Department designs and manages projects for various infrastructure facilities, renovations, and improvement projects for all City agencies.

For FY 2014-15, revenue is projected to decrease by \$2.1 million due to projected reductions in capital projects workload and the transfer of staff from the Sidewalk Infrastructure Program and two standards development Consulting Engineers to the Public Works Transportation Fund for better mission alignment. This program backcharges to capital projects, so the reduction in billable time equates to reduction in revenue for the CPMF.

Decreased expenses are primarily due to the transfer of the Sidewalk Infrastructure Program to the Transportation Fund. There is a net reduction of thirteen positions from the CPMF in FY 2014-15. Seven positions are eliminated due to reduced workload forecast and six positions are transferring to the Transportation Fund.

### **Child Safety Fund**

The revenue for the Child Safety Fund (CSF), which receives some revenue from violations in school zones, is projected to increase by approximately \$360,000 in FY 2014-15 from a transfer from the General Fund. The Child Safety activity has seen increases in demand for locations requesting a staffed crossing guard as school numbers have increased, while revenue derived from fees and violations in school zones that contribute to the fund have remained flat. Fees contributing to the Fund are capped by State legislation.

# Public Works Significant Changes

Transportation Fund		
Revenue Changes		Dollars
Increased revenue of \$1.6 million from PWD's portion (\$0.27) of a 5.75% increase in		
the Transportation User Fee, offset by \$9.6 million reduction in revenue allocated		
and received in the Mobility Fund.		(\$8,550,279)
Decreased transfer in from the Parking Management Fund for support services costs.		(\$420,500)
An increase in interdepartmental charges for utility street cut repairs.		\$425,000
An increase in transfers in from CIP due to FEMA reimbursement for damages due		
to the October 2013 floods.		\$879,602
		+0.0/00=
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$850,320
		4055 447
Increased funding for Fleet fuel and maintenance allocation		\$255,117
Decreased transfer to City Administrative Support.		(\$1,805,706)
Deventure and Cost Duiveure		
Department Cost Drivers  Increased GO Debt Service transfer for vehicle purchases and the Dalton Lane		
Facility.		\$367,730
racincy.		\$307,730
Removal of \$1,072,000 FY 2013-14 one time transfer to CIP for River Plantation		
Bridge, \$300,000 for markings and traffic signals, \$250,000 for facilities, and		
\$2,308,000 reduction in transfer to CIP for Street and Bridge Overlay projects.		(\$3,930,000)
New Investments		
Additional contracted thin surface street preventative maintenance.		\$230,000
		4
Increase for current right-of-way maintenance, mowing, and landscaping contracts.		\$585,000
Increase for a street pavement traffic markings removal service contract.		\$186,000
increase for a street pavement traine markings removal service contract.		\$180,000
Transfer of Bike Program personnel and associated costs to Austin Transportation.	(4.00)	(\$552,000)
Transfer of support services staff to Austin Transportation.	(5.00)	(\$500,000)
Transfer in of two Consulting Engineers, an Administrative Supervisor, and		
Programmer Analyst from the CPMF.	4.00	\$456,731
Togrammer Analyst from the Grivin.	4.00	7+٦٥,/31

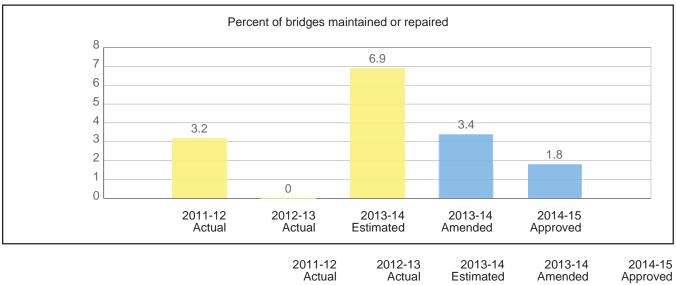
Expenditure Changes	FTEs	Dollars
Transfer in of Sidewalk Program personnel, (including a Division Manager for the Program Management Office, a Program Consultant, and two Project Managers), and associated commodities from the CPMF at a cost of \$556,755; which is offset by \$1,190,200 in anticipated backcharging to the CIP and Capital Metropolitan		
Transportation Authority.	4.00	(\$633,445)
Transfer of six vacant Street and Bridge positions to ATD to be repurposed. Postions were funded through capital projects at no net cost to the fund.	(6.00)	\$0
Elimination of vacant positions due to shift in workload priority, including a Performance Consultant, Forestry Technician, and a Crew Lead.	(3.00)	(\$300,494)
Capital Projects Management Fund		
Revenue Changes		Dollars
Decrease in revenue due to reduced capital project workload and reduced staff levels.		(\$2,127,910)
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		_
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		4
8% increase in City contributions for health insurance.		\$877,242
Decreased transfer to City Administrative Support.		(\$637,369)
New Investments		
Transfer out of Sidewalk Program personnel and associated commodities to the		
Transportation Fund to align with program management. Positions include a		
Division Manager for the Program Management Office, a Program Consultant, and		
two Project Managers.	(4.00)	(\$556,755)
Transfer of two Consulting Engineers, an Administrative Supervisor, and a Programmer Analyst to the Transportation Fund.	(4.00)	(\$456,731)
Elimination of vacant nacitions due to warkland reductions. Decitions include two		
Elimination of vacant positions due to workload reductions. Positions include two Project Coordinators, three Project Managers, a Graduate Engineer, and a		
Supervising Engineer.	(7.00)	(\$824,026)
	(7.00)	(\$62.1,626)
Transfer in of a Survey Technician and a GIS Analyst Senior position from the Contract Management Department and Transportation Fund, respectively.	2.00	\$157,945
Child Safety Fund		
Revenue Changes		Dollars
Increased revenue from new General Fund transfer.		\$250,000
Increase the transfers in to the Child Sefety Found from the Coneral Found to account		
Increase the transfers in to the Child Safety Fund from the General Fund to convert 7 temps to permenant positions.		\$110,943
, temps to permenant positions.		7110,543

cpenditure Changes	FTEs	Dollars
Citywide Cost Drivers		_
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$22,120
Increase the Child Safety Fund by the same amount transfered in to the Child Safety		
Fund from the General Fund to convert 7 temps to permenant positions.	5.25	\$110,943

# Public Works Budget Detail by Activity

Program: Bridge Maintenance Activity: Bridge Maintenance

The purpose of the Bridge Maintenance activity is to provide safe and efficient use of the City's bridges and structures to all citizens of Austin, ensuring the movement of people, goods and services throughout the City.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Transportation Fund	547,698	611,602	748,877	747,000	747,000
Total Requirements	\$547,698	\$611,602	\$748,877	\$747,000	\$747,000
Performance Measures					
Percent of bridges in the Annual Service Plan maintained or repaired	100	0	100	100	100
Percent of bridges maintained or repaired	3.2	0	6.9	3.4	1.8

#### **Services**

Bridge Deck maintenance including joint replacement/sealing, spot repairs, surface treatments, and repaving; Structural Repairs including crack and spall repairs, bearing pads and bearing device repairs and rehabilitation, bridge column, bent, and abutment repairs; Erosion/Scour protection: channel stabilization and scour remediation in the immediate area under the bridge and around its structural components; Bridge repairs including bridge railings, guardrail, approach slabs and signs

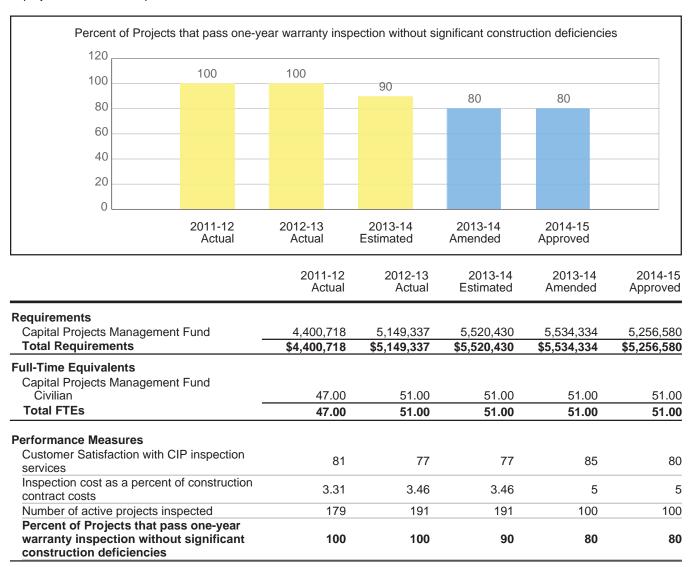
#### Contact

David Magana, Managing Engineer, 512 974-8777

# Public Works Budget Detail by Activity

Program: Capital Projects Delivery Activity: Construction Services

The purpose of the Construction Services activity is to provide construction inspection services for capital infrastructure projects to ensure compliance with contract documents.



#### **Services**

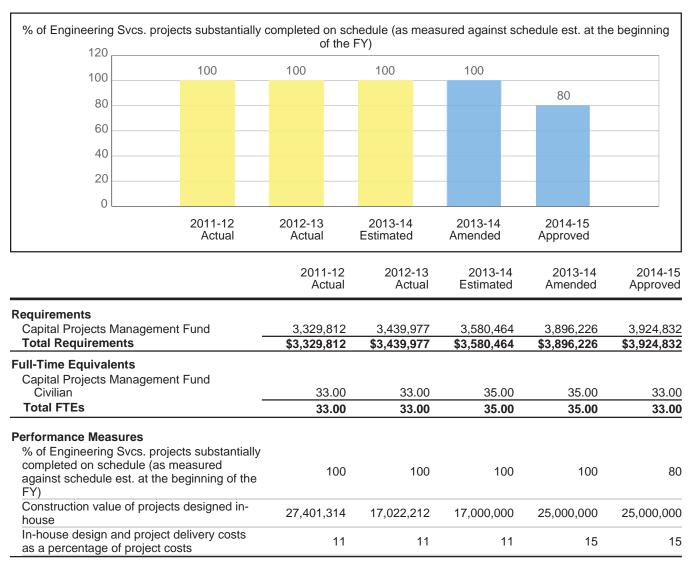
Service agreements/work orders; Administration of technical specifications and plans (inspection); Final acceptance; Warranty check-back inspections; Constructability review; Pre-construction meetings; Payment of estimates and change orders; Project communications; Records management (timesheets, mileage, testing, payments [receivable], archiving, merging, etc.)

### Contact

Patricia Wadsack, Division Manager, 512-974-7199

Program: Capital Projects Delivery Activity: Engineering Services

The purpose of the Engineering Services activity is to design and manage CIP, in-house projects, and projects for sponsoring departments to ensure they are completed on schedule and within budget.



### Services

Civil engineering design; Project management; Engineering consulting; Engineering programs and calculation support; Geotechnical engineering support; Materials engineering support; Subsurface utility engineering; Surveying management and support; Rotation contract management; Engineering and mapping services; Future project planning; Engineering standards; CADD management; CIP plan and specification distribution; Project reporting.

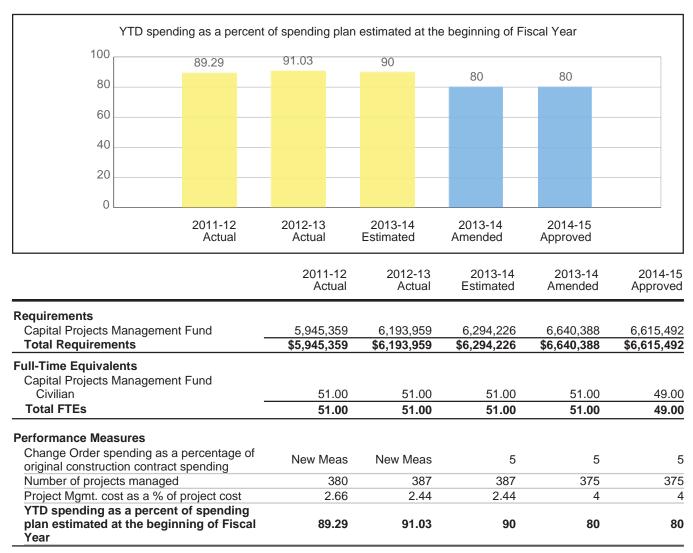
### Contact

Gail Hamrick-Pigg, Division Manager, 512-974-7144

Program: Capital Projects Delivery

Activity: Project Management

The purpose of the Project Management activity is to manage the planning, design, construction, and maintenance of City capital projects for sponsoring departments so their projects are completed on schedule, within budget, and comply with professional services and construction contracts.



### **Services**

Project management (preliminary design, bid/award, construction and post construction); Future project planning (project estimates and feasibility studies); Professional services contract management and administration (Request for Qualifications (RFQ), contract negotiation and execution, rotation list administration); Construction contract administration; Ensuring inclusion of and compliance with M/WBE Ordinance provisions and requirements in all professional services and construction contracts; Technical support; Capital Projects Management Fund administration.

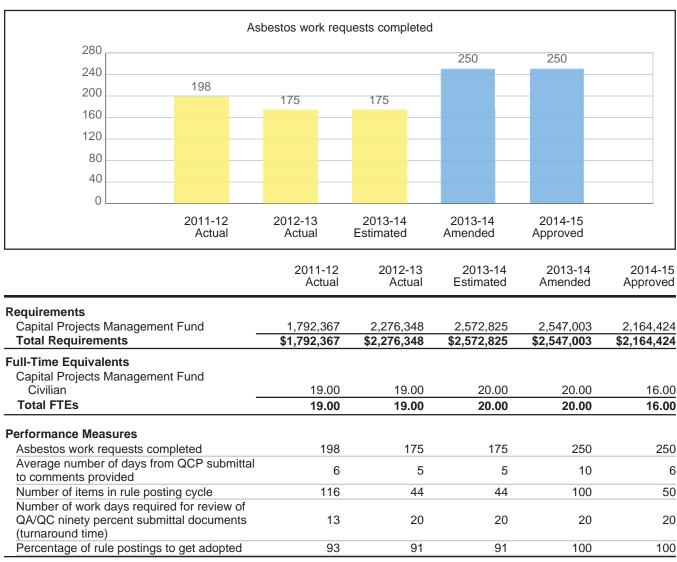
#### Contact

Roxanne Cook, Division Manager, 512-974-7995

Program: Capital Projects Delivery

Activity: Quality Management

The purpose of the Quality Management activity is to provide program management services for the projects managed by Public Works Capital Projects Management Fund to ensure high quality projects are delivered on schedule and within budget.



#### **Services**

Project coordination, tracking and reporting; project public information; contractor assistance program; traffic control plan development, review and permitting; project management policies and procedures; standard professional services agreements; standard specifications and details (includes the Utility Criteria Manual)

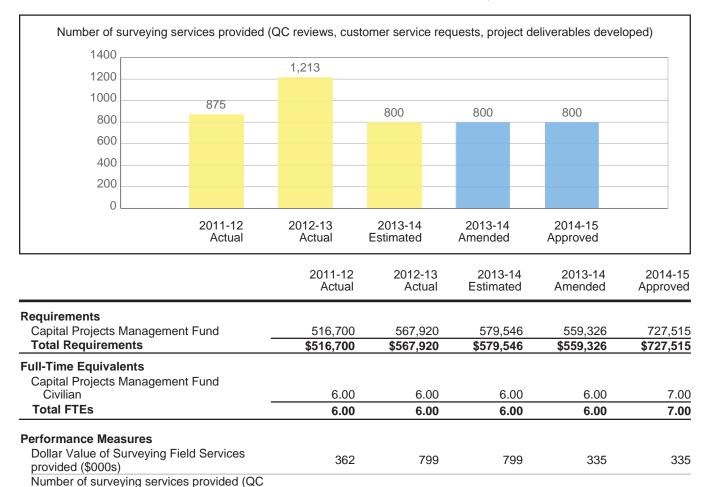
### Contact

Steven Penshorn, Division Manager, 512-974-7214

Program: Capital Projects Delivery

Activity: Surveying Services

The purpose of the Surveying Services activity is to ensure the utilization of uniform construction standards to City departments and the development community so that they can provide consistently high quality infrastructure.



### Services

deliverables developed)

Develop and maintain standards, standard specifications and various criteria manuals; Surveying management and support (survey reviews, field notes, GPS/GIS, historical research and maintenance/update of horizontal and vertical network); Review requests for construction in the Right-of-Way (ROW); Engineering materials quality assurance support (mix design review, plant inspection and stockpile testing); Issue blasting licenses, permits and inspection

875

1,213

800

800

800

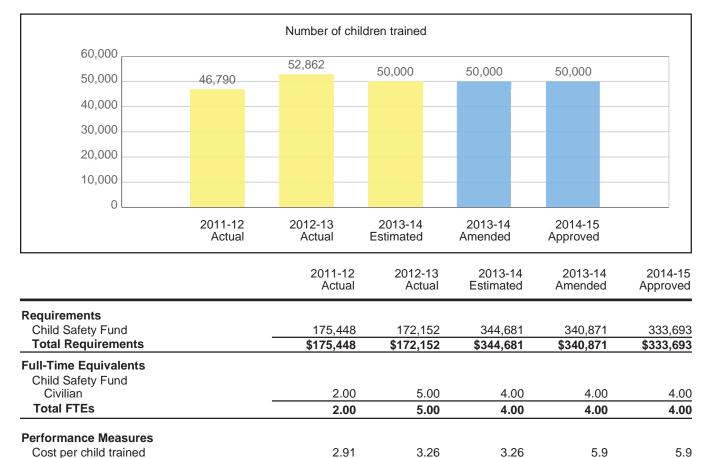
### Contact

Steven Penshorn, Division Manager, 512-974-7214

reviews, customer service requests, project

Program: Child Safety Activity: Safety Education

The purpose of the Safety Education activity is to provide pedestrian and bicycle safety training to elementary school children so they can learn to cross the street safely and ride their bikes responsibly.



46,790

0

100

52,862

0

100

50,000

0

100

50,000

0

100

50,000

0

100

#### **Services**

school zones

Pedestrian and bicycle training/education

Number of injuries suffered by children in

Percent of children who pass the safety test

Number of children trained

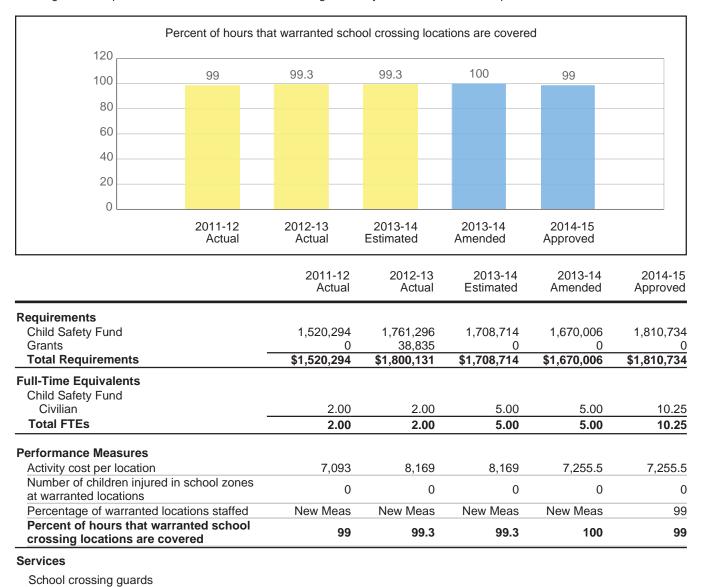
### Contact

Chris Moore, Program Manager, 512-974-7273

Program: Child Safety

Activity: School Crossing Guards

The purpose of the School Crossing Guards activity is to provide crossing guards for school districts in the city limits so that guards are present at all warranted locations throughout the year when school is in operation.

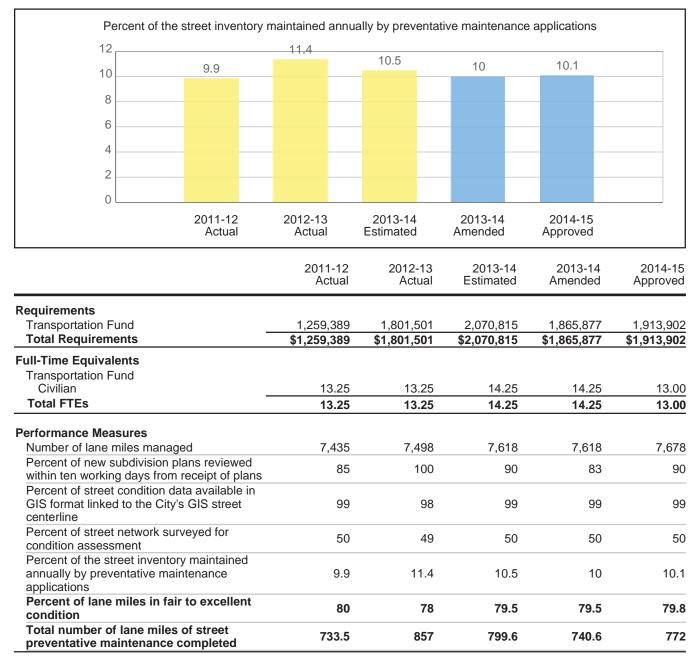


### Contact

Chris Moore, Program Manager, 512-974-7273

Program: Infrastructure Management Activity: Infrastructure Management

The purpose of the Infrastructure Management activity is to provide all management of operations, pavement management, engineering support and administrative support for the Public Works Operations group.



#### Services

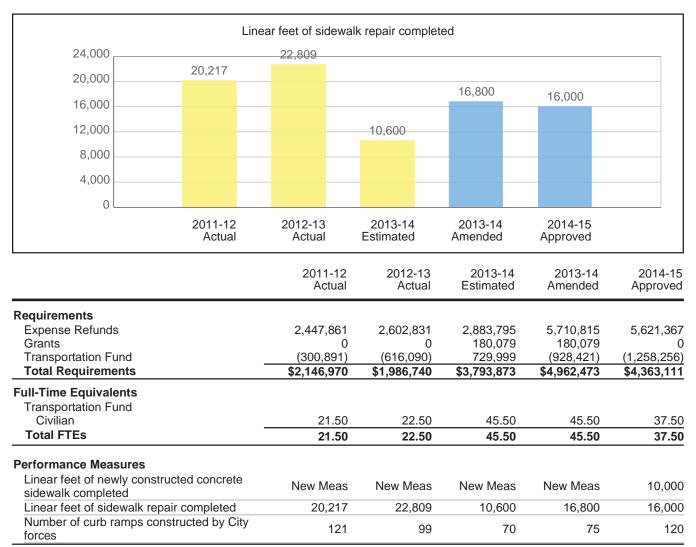
Personnel and resource management, pavement and bridge management

#### Contact

David Magana, Managing Engineer, 512 974-8777

Program: Minor Construction and Repair Activity: Concrete Repair & Construction

The purpose of the Concrete Repair & Construction activity is to repair and build sidewalks, ramps, curbs and gutters for City departments and citizens in a timely and cost effective manner.



### **Services**

ADA ramp construction; Sidewalk repair and construction; Curb and gutter repair and construction; Retaining wall repair and construction; Bus pad construction

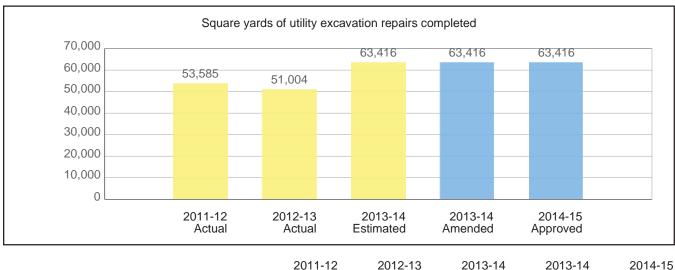
#### Contact

Molly Ritter, Division Manager, 512 974-8777

Program: Minor Construction and Repair

Activity: Utility Excavation Repair

The purpose of the Utility Excavation Repair activity is to repair utility excavations for City departments in order to reestablish the structural integrity of the damaged infrastructure in a timely manner.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	1,508	521,454	77,568	0	0
Transportation Fund	4,901,267	4,922,072	5,864,669	6,039,253	5,919,293
Total Requirements	\$4,902,775	\$5,443,526	\$5,942,237	\$6,039,253	\$5,919,293
Full-Time Equivalents					
Transportation Fund					
Civilian	40.75	38.75	50.75	50.75	47.50
Total FTEs	40.75	38.75	50.75	50.75	47.50
Performance Measures					
Square yards of utility excavation repairs completed	53,585	51,004	63,416	63,416	63,416

### Services

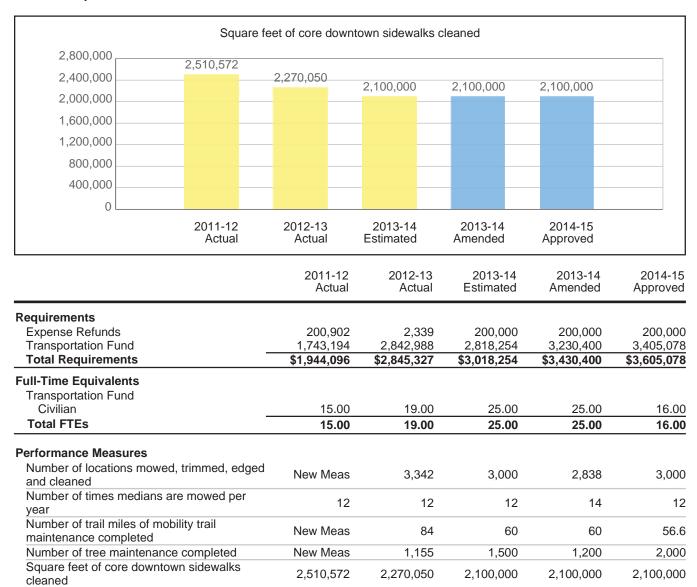
Saw cutting (asphalt and concrete); Concrete utility excavation repairs; Asphalt utility excavation repairs

### Contact

Molly Ritter, Division Manager, 512 974-8777

Program: Right-of-Way Maintenance Activity: Off-Street R-O-W Maintenance

The objective of the Off-Street R-O-W Maintenance Activity is to improve the maintenance and appearance of city-wide off-roadway infrastructure.



### **Services**

Tree maintenance, Landscaping in the form of mowing, trimming, and edging, Mobility trail maintenance and Core downtown sidewalk cleaning

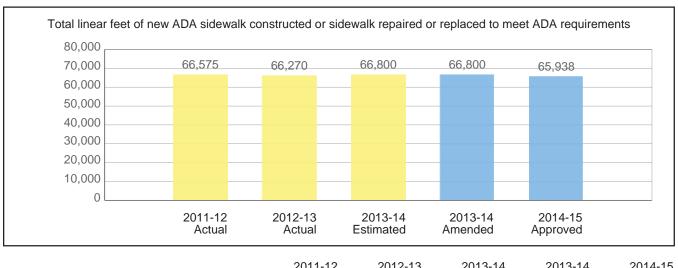
### Contact

David Magana, Managing Engineer, 512 974-8777

Program: Sidewalk Infrastructure Program

Activity: Sidewalk Program

The purpose of the Sidewalk Program is to plan and construct pedestrian and road projects where appropriate and to work with TxDOT, Travis County and CAMPO on multi-modal facilities.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Capital Projects Management Fund	652,326	696,966	783,479	873,966	0
Expense Refunds	84,294	50,797	52,526	50,000	1,281,130
Transportation Fund	404,132	489,382	616,008	552,111	(548,582)
Total Requirements	\$1,140,752	\$1,237,145	\$1,452,013	\$1,476,077	\$732,548
Full-Time Equivalents					
Capital Projects Management Fund					
Civilian	6.00	6.00	7.00	7.00	0.00
Transportation Fund					
Civilian	4.75	4.75	5.75	5.75	5.00
Total FTEs	10.75	10.75	12.75	12.75	5.00
Performance Measures					
Linear feet of new ADA sidewalk constructed to fill in gaps in the sidewalk network	39,726	28,610	39,800	39,800	39,286
Linear feet of sidewalks repaired or replaced to meet ADA requirements	26,849	37,660	27,000	27,000	26,652
Number of curb ramps constructed	499	355	500	500	494
Total linear feet of new ADA sidewalk constructed or sidewalk repaired or replaced to meet ADA requirements	66,575	66,270	66,800	66,800	65,938

### **Services**

Curb ramp and sidewalk development and construction; Preparation/implementation of the Pedestrian Plan and the ADA Master Plan

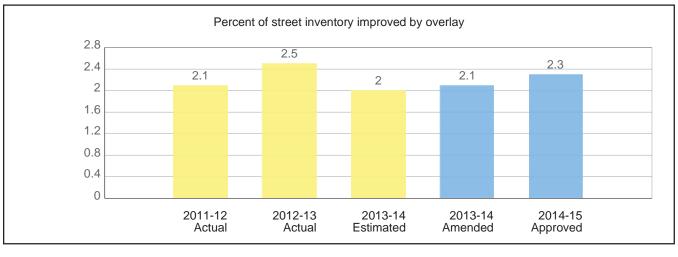
### Contact

Michael Curtis, Division Manager, 512-974-7056

Program: Street Preventative Maintenance

Activity: Asphalt Overlay

The purpose of the Asphalt Overlay activity is to provide cost effective preventive maintenance in order to provide smooth riding streets and extend street life cycle.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	53,120	44,363	374,176	0	3,000,000
Transportation Fund	12,557,887	9,466,754	7,907,440	8,539,620	5,893,640
Total Requirements	\$12,611,008	\$9,511,116	\$8,281,616	\$8,539,620	\$8,893,640
Full-Time Equivalents					
Transportation Fund					
Civilian	30.75	30.75	33.75	33.75	34.75
Total FTEs	30.75	30.75	33.75	33.75	34.75
Performance Measures					
Percent of street inventory improved by overlay	2.1	2.5	2	2.1	2.3
Lane miles of overlay completed	155.7	185.3	150	158.6	180

#### **Services**

Overlay initial lift; Overlay partial depth repair; Overlay final surface; Edge milling

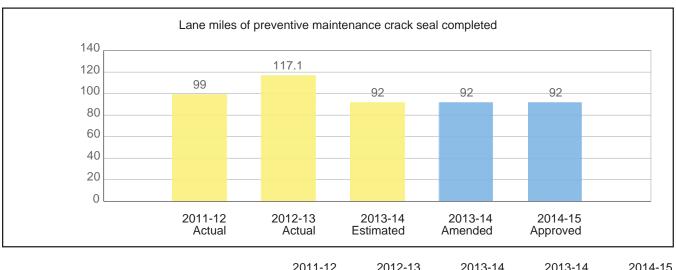
### Contact

Brian Works, Division Manager, 512 974-8777

Program: Street Preventative Maintenance

Activity: Crack Seal Resurfacing

The purpose of the Crack Seal Resurfacing activity is to provide cost-effective preventive maintenance in order to extend the life of streets and to provide preparatory treatment for the Seal Coat activity.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	10,089	419	0	0	0
Transportation Fund	466,898	510,184	803,803	847,510	824,940
Total Requirements	\$476,987	\$510,602	\$803,803	\$847,510	\$824,940
Full-Time Equivalents Transportation Fund					
Civilian	10.00	10.00	10.00	10.00	9.50
Total FTEs	10.00	10.00	10.00	10.00	9.50
Performance Measures					
Percent of street inventory maintained by preventive maintenance crack seal	1.3	1.6	2	1.2	1.2
Lane miles of preventive maintenance crack seal completed	99	117.1	92	92	92

### Services

Crack Seal

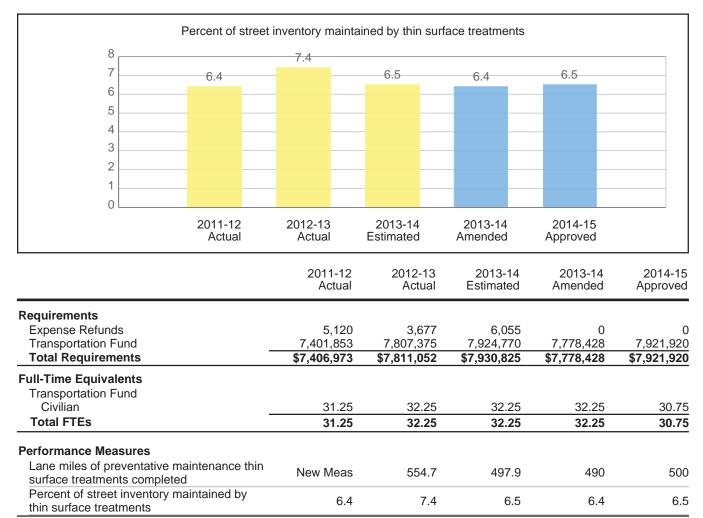
### Contact

Brian Works, Division Manager, 512 974-8777

Program: Street Preventative Maintenance

Activity: Seal Coat

The purpose of the Seal Coat activity is to provide cost effective preventive maintenance to extend the life of streets by sealing cracks, protecting against aging and improving the skid resistance.



### **Services**

Seal coat and street sweeping

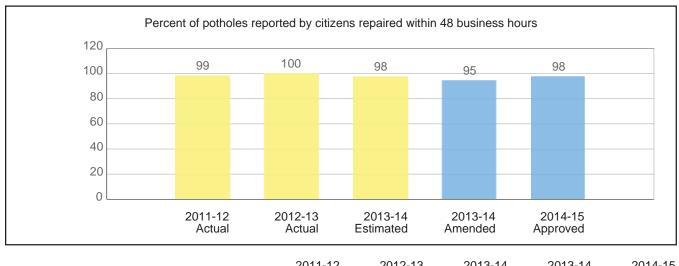
#### Contact

Brian Works, Division Manager, 512 974-8777

Program: Street Repair

Activity: Routine Roadway & Alley Maintenance

The purpose of the Routine Roadway & Alley Maintenance activity is to provide street maintenance services for the citizens of Austin to ensure a safe riding surface.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	470,031	189,059	249,120	88,045	494,701
Transportation Fund	4,752,025	5,190,521	5,560,898	6,100,060	6,019,168
Total Requirements	\$5,222,056	\$5,379,580	\$5,810,018	\$6,188,105	\$6,513,869
Full-Time Equivalents					
Transportation Fund					
Civilian _	59.00	59.00	55.00	55.00	59.00
Total FTEs	59.00	59.00	55.00	55.00	59.00
Performance Measures					
Percent of potholes reported by citizens repaired within 48 business hours	99	100	98	95	98
Percent of safety critical potholes reported by citizens repaired within 24 hours	100	100	98	95	98

### Services

Surface repairs, including pot hole repairs; Surface milling; Alley maintenance; Guardrail and barricade repairs; Emergency response

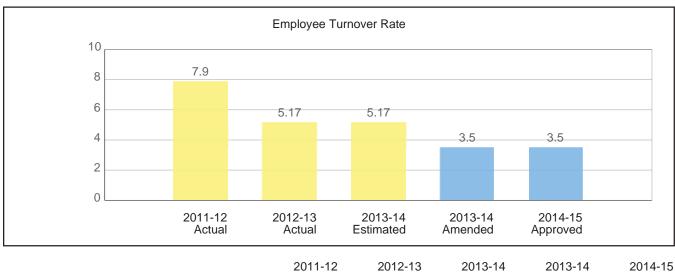
#### Contact

Gerald Nation, Division Manager, 512 974-8777

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide operational support to employees so they have the necessary tools to perform their jobs.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Capital Projects Management Fund	2,503,791	2,963,615	3,669,384	3,448,922	3,897,074
Expense Refunds	0	60,500	77,345	55,500	55,500
Transportation Fund	2,323,788	3,469,919	4,920,585	4,557,053	6,005,410
Total Requirements	\$4,827,580	\$6,494,033	\$8,667,314	\$8,061,475	\$9,957,984
Full-Time Equivalents					
Capital Projects Management Fund					
Civilian	28.00	27.00	31.00	31.00	32.00
Transportation Fund					
Civilian	30.75	33.75	40.75	40.75	50.00
Total FTEs	58.75	60.75	71.75	71.75	82.00
Performance Measures					
Annual Carbon Footprint	3,318	3,597	3,417	3,417	3,246
Employee Turnover Rate	7.9	5.17	5.17	3.5	3.5
Lost Time Injury Rate Per the Equivalent of	7.0	0.17	0.17	0.0	0.0
100 Employees	4.77	3.83	3.83	2	2
Sick leave hours used per 1,000 hours	32.93	33.5	33.5	38	38

#### **Services**

Administration and Management, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Workplace Planning and Support; Facilities Management, Information Technology Support, Public Information, Customer Service

### Contact

James Snow, Assistant Director, 512-974-9795

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable
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	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					_
Capital Projects Management Fund	4,094,725	2,675,200	2,769,164	2,819,442	2,140,428
Child Safety Fund	27,464	10,898	(25,768)	16,750	14,317
Transportation Fund	11,529,887	12,725,452	17,264,229	17,453,149	11,561,439
Total Requirements	\$15,652,075	\$15,411,550	\$20,007,625	\$20,289,341	\$13,716,184

#### Contact

Aphra Delgado, Financial Manager, 512-974-9796

Transportation Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Bridge Maintenance	\$547,698	\$611,602	\$748,877	\$747,000	\$747,000
Bridge Maintenance	547,698	611,602	748,877	747,000	747,000
Infrastructure Management	\$1,259,389	\$1,801,501	\$2,070,815	\$1,865,877	\$1,913,902
Infrastructure Management	1,259,389	1,801,501	2,070,815	1,865,877	1,913,902
Minor Construction and Repair	\$4,600,376	\$4,305,982	\$6,594,668	\$5,110,832	\$4,661,037
Concrete Repair & Construction	(300,891)	(616,090)	729,999	(928,421)	(1,258,256)
Utility Excavation Repair	4,901,267	4,922,072	5,864,669	6,039,253	5,919,293
, i	\$1,743,194	\$2,842,988	\$2,818,254	\$3,230,400	\$3,405,078
Right-of-Way Maintenance Off-Street R-O-W Maintenance	1,743,194	2,842,988	2,818,254	3,230,400	3,405,078
	\$404,132	\$489,382	\$616,008	\$552,111	(\$548,582)
Sidewalk Infrastructure Program					
Sidewalk Program	404,132	489,382	616,008	552,111	(548,582)
Street Preventative Maintenance	\$20,426,638	\$17,784,312	\$16,636,013	\$17,165,558	\$14,640,500
Asphalt Overlay	12,557,887	9,466,754	7,907,440	8,539,620	5,893,640
Crack Seal Resurfacing Seal Coat	466,898 7,401,853	510,184 7,807,375	803,803 7,924,770	847,510 7,778,428	824,940 7,921,920
			\$5,560,898		
Street Repair	\$4,752,025	\$5,190,521		\$6,100,060	\$6,019,168
Routine Roadway & Alley Maintenance	4,752,025	5,190,521	5,560,898	6,100,060	6,019,168
Support Services	\$2,323,788	\$3,469,919	\$4,920,585	\$4,557,053	\$6,005,410
Departmental Support Services	2,323,788	3,469,919	4,920,585	4,557,053	6,005,410
Transfers and Other Requirements	\$11,529,887	\$12,725,452	\$17,264,229	\$17,453,149	\$11,561,439
Other Requirements	4,926,657	1,025,097	1,122,750	1,179,140	987,352
Transfers	6,603,229	11,700,355	16,141,479	16,274,009	10,574,087
Total	\$47,587,127	\$49,221,658	\$57,230,347	\$56,782,040	\$48,404,952
Full-Time Equivalents (FTEs)					
Infrastructure Management	13.25	13.25	14.25	14.25	13.00
Infrastructure Management	13.25	13.25	14.25	14.25	13.00
Minor Construction and Repair	62.25	61.25	96.25	96.25	85.00
Concrete Repair & Construction	21.50	22.50	45.50	45.50	37.50
Utility Excavation Repair	40.75	38.75	50.75	50.75	47.50
Right-of-Way Maintenance	15.00	19.00	25.00	25.00	16.00
Off-Street R-O-W Maintenance	15.00	19.00	25.00	25.00	16.00
	4.75	4.75	5.75	5.75	5.00
Sidewalk Infrastructure Program	4.75		5.75	5.75	
Sidewalk Program		4.75			5.00
Street Preventative Maintenance	72.00	73.00	76.00	76.00	75.00
Asphalt Overlay	30.75	30.75	33.75	33.75	34.75
Crack Seal Resurfacing Seal Coat	10.00 31.25	10.00 32.25	10.00 32.25	10.00 32.25	9.50 30.75
	59.00	59.00	55.00	55.00	59.00
Street Repair  Pouting Pandway & Allay Maintananae					59.00
Routine Roadway & Alley Maintenance	59.00	59.00	55.00	55.00	
Support Services	30.75	33.75	40.75	40.75	50.00
Departmental Support Services	30.75	33.75	40.75	40.75	50.00
Total	257.00	264.00	313.00	313.00	303.00

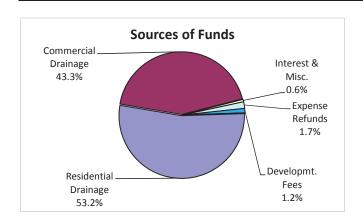
Capital Projects Management Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Capital Projects Delivery	\$15,984,956	\$17,627,541	\$18,547,491	\$19,177,277	\$18,688,843
Construction Services	4,400,718	5,149,337	5,520,430	5,534,334	5,256,580
Engineering Services	3,329,812	3,439,977	3,580,464	3,896,226	3,924,832
Project Management	5,945,359	6,193,959	6,294,226	6,640,388	6,615,492
Quality Management	1,792,367	2,276,348	2,572,825	2,547,003	2,164,424
Surveying Services	516,700	567,920	579,546	559,326	727,515
Sidewalk Infrastructure Program	\$652,326	\$696,966	\$783,479	\$873,966	\$0
Sidewalk Program	652,326	696,966	783,479	873,966	0
Support Services	\$2,503,791	\$2,963,615	\$3,669,384	\$3,448,922	\$3,897,074
Departmental Support Services	2,503,791	2,963,615	3,669,384	3,448,922	3,897,074
Transfers and Other Requirements	\$4,094,725	\$2,675,200	\$2,769,164	\$2,819,442	\$2,140,428
Other Requirements	4,084,667	75,647	43,222	93,500	85,761
Transfers	10,058	2,599,553	2,725,942	2,725,942	2,054,667
Total	\$23,235,798	\$23,963,322	\$25,769,518	\$26,319,607	\$24,726,345
Full-Time Equivalents (FTEs)					
Capital Projects Delivery	156.00	160.00	163.00	163.00	156.00
Construction Services	47.00	51.00	51.00	51.00	51.00
Engineering Services	33.00	33.00	35.00	35.00	33.00
Project Management	51.00	51.00	51.00	51.00	49.00
Quality Management	19.00	19.00	20.00	20.00	16.00
Surveying Services	6.00	6.00	6.00	6.00	7.00
Sidewalk Infrastructure Program	6.00	6.00	7.00	7.00	0.00
Sidewalk Program	6.00	6.00	7.00	7.00	0.00
Support Services	28.00	27.00	31.00	31.00	32.00
Departmental Support Services	28.00	27.00	31.00	31.00	32.00
Total	190.00	193.00	201.00	201.00	188.00

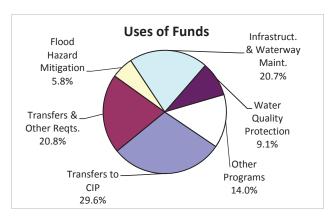
Child Safety Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Child Safety	\$1,695,742	\$1,933,449	\$2,053,395	\$2,010,877	\$2,144,427
Safety Education School Crossing Guards	175,448 1,520,294	172,152 1,761,296	344,681 1,708,714	340,871 1,670,006	333,693 1,810,734
Transfers and Other Requirements	\$27,464	\$10,898	(\$25,768)	\$16,750	\$14,317
Other Requirements Transfers	27,464 0	6,427 4,471	(35,000) 9,232	7,518 9,232	1,733 12,584
Total	\$1,723,205	\$1,944,347	\$2,027,627	\$2,027,627	\$2,158,744
Full-Time Equivalents (FTEs)					
Child Safety	4.00	7.00	9.00	9.00	14.25
Safety Education School Crossing Guards	2.00 2.00	5.00 2.00	4.00 5.00	4.00 5.00	4.00 10.25
Total	4.00	7.00	9.00	9.00	14.25

Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Child Safety	\$0	\$38,835	\$0	\$0	\$0
School Crossing Guards	0	38,835	0	0	0
Minor Construction and Repair	\$0	\$0	\$180,079	\$180,079	\$0
Concrete Repair & Construction	0	0	180,079	180,079	0
Total	\$0	\$38,835	\$180,079	\$180,079	\$0

Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Minor Construction and Repair	\$2,449,369	\$3,124,285	\$2,961,363	\$5,710,815	\$5,621,367
Concrete Repair & Construction Utility Excavation Repair	2,447,861 1,508	2,602,831 521,454	2,883,795 77,568	5,710,815 0	5,621,367 0
Right-of-Way Maintenance	\$200,902	\$2,339	\$200,000	\$200,000	\$200,000
Off-Street R-O-W Maintenance	200,902	2,339	200,000	200,000	200,000
Sidewalk Infrastructure Program	\$84,294	\$50,797	\$52,526	\$50,000	\$1,281,130
Sidewalk Program	84,294	50,797	52,526	50,000	1,281,130
Street Preventative Maintenance	\$68,329	\$48,458	\$380,231	\$0	\$3,000,000
Asphalt Overlay Crack Seal Resurfacing Seal Coat	53,120 10,089 5,120	44,363 419 3,677	374,176 0 6,055	0 0 0	3,000,000 0 0
Street Repair	\$470,031	\$189,059	\$249,120	\$88,045	\$494,701
Routine Roadway & Alley Maintenance	470,031	189,059	249,120	88,045	494,701
Support Services	\$0	\$60,500	\$77,345	\$55,500	\$55,500
Departmental Support Services	0	60,500	77,345	55,500	55,500
Total	\$3,272,926	\$3,475,438	\$3,920,585	\$6,104,360	\$10,652,698

# Watershed Protection





## **Budget Overview**

	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Drainage Fund					
Revenue	\$60,128,161	\$65,581,693	\$72,917,078	\$72,367,078	\$78,479,817
Requirements	\$61,071,326	\$67,053,988	\$72,574,803	\$74,091,294	\$81,680,562
Full-Time Equivalents (FTEs)	259.25	257.25	272.75	272.75	273.75
Expense Refunds	\$994,390	\$1,125,967	\$1,117,460	\$1,302,496	\$1,339,278
Grants	\$0	\$0	\$92,780	\$92,780	\$0
Total Budget	\$62,065,716	\$68,179,955	\$73,785,043	\$75,486,570	\$83,019,840

# Watershed Protection Organization by Program and Activity for 2015

### **Flood Hazard Mitigation**

Flood Safety Watershed Management

### **Infrastructure & Waterway Maintenance**

Drainage Pipeline Management Field Operations Management Storm Water Management

### **Stream Restoration**

Stream Restoration

### **Support Services**

**Departmental Support Services** 

### **Transfers and Other Requirements**

Other Requirements Transfers

### **Water Quality Protection**

Pollution Prevention and Reduction Stormwater Treatment Surface/Ground Water and Endangered Salamander Protection Water Quality Monitoring

### Watershed Policy and Planning

Data Management Environmental Policy Master Planning Value Engineering Watershed Education

### Watershed Protection Mission and Goals for 2015

### Mission

The purpose of the Watershed Protection Department is to protect lives, property, and the environment of our community by reducing the impact of flooding, erosion, and water pollution.

### Goals

Reduce flood impacts to life and property.

- Continue to increase flood protection of threatened structures through creek and drainage system improvements.
- Continue to alert the public of imminent flood hazards and enhance efforts to educate the public about flood hazards.
- Maintain or improve the City's participation requirements in the National Flood Insurance Program and Community Rating System.

Create a stable stream system that decreases property loss from erosion and increases the beneficial uses of waterways.

• Prepare design for 4,000 linear feet of stream channel repairs in FY 2014-15.

Maintain and, when possible, improve water quality.

- Construct water quality controls to reduce stormwater pollutants from 7,100 acres by FY 2014-15.
   Conduct business inspections and spill response to recover a total of 700,000 gallons and 300 cubic yards of pollutants in FY 2014-15.
- Maintain or improve baseline levels of the Environmental Integrity Index (water, sediment and recreational quality, aquatic habitat and physical integrity) in 100% of watersheds evaluated.

Provide adequate assessment and maintenance of drainage infrastructure.

- Complete 1,200 feet of stream channel stabilization to provide increased erosion protection to property in FY 2014-15.
- As the inventory continues to increase, continue to maintain residential ponds so that 90% are functioning properly through FY 2014-15.
- Complete assessment of 12.5 miles of storm drain infrastructure through FY 2014-15.

Maintain 100% of activities in compliance with Federal and State permits and regulatory requirements.

### Watershed Protection

### Message from the Director

The Watershed Protection Department (WPD) is building projects to solve today's problems while creating opportunities for the future. In keeping with the City's commitment to eco-friendly and sustainable policies, the department has made important inroads in the areas of green infrastructure and other innovative solutions.

The devastation caused by the Halloween Flood of 2013 has highlighted an important and critical issue for the Watershed Protection Department: the occurrence of extreme weather conditions (e.g., drought, flood) that will exacerbate the hazards of flood, erosion, and water quality problems.

During the evening hours of October 30, 2013, and into the morning hours of October 31, 2013, Walnut Creek, Shoal Creek, Williamson Creek, Bull Creek, and Johnson Creek all came out of their banks. However, the most significant flooding occurred along lower Onion Creek in southeast Austin. Rainfall was so intense that the United States Geological Service (USGS) stream level gauge on Onion Creek at Twin Creeks was washed out, and the USGS stream level gauge on Onion Creek at 183 temporarily stopped working. In Travis County, four people lost their lives due to this storm.



The City cannot afford to allow development that perpetuates problems of the past. This includes not allowing development to continue in flood hazard zones or areas where the storm drain infrastructure cannot support the current or proposed demand. Development in flood hazard zones results in a long term cost to the City of millions of dollars when infrastructure has to be relocated or homes have to be purchased because of threats to lives and property. Rather than costly after-the-fact CIP projects, prevention is the best strategy for mitigating the negative effects that development can have on the department's mission areas: 1) flood mitigation; 2) erosion control; 3) and water quality protection.



Our work on the Watershed Protection Ordinance (WPO), which was approved by the City Council and became effective on October 28, 2013, is an excellent example of prevention as the best strategy. The ordinance is a comprehensive overhaul of Austin's environmental and drainage regulations and the culmination of two years of public stakeholder meetings. It extends creek buffers to over 400 miles of "headwaters" streams, strengthens the protection of floodplains and recognizes the need to plan for natural and human-caused creek erosion. Together, these key changes will prevent development patterns that degrade the environment and create unsustainable repair costs for the public. Protections are balanced with additional design flexibility to allow the same overall footprint while keeping

development safely away from waterways. By improving the protection of creeks and floodplains citywide, the ordinance also builds a solid foundation of protected and connected green infrastructure that can be integrated with other City priorities such as trails, community gardens and parks.

As we work to meet the challenges ahead, the department will continue to use strategic partnerships and data driven decisions to achieve our goals. Our past successes with these strategies – use of public/private partnerships to create a bigger "bang" for our capital improvement program "buck" and use of our Value Engineering team to provide careful analyses to create potential capital improvement program cost savings – are what have helped make Watershed Protection a "best managed" department for the City of Austin.

Victoria Li, P.E.

Director, Watershed Protection Department

### **Budget Highlights**

The Watershed Protection Department's FY 2014-15 Budget includes those resources necessary to meet its mission of protecting lives, property and the environment by reducing the impact of flood, erosion and water pollution. The department has prepared a budget of \$78.5 million in revenue and \$81.7 million in expenditures which also includes 1.0 new full-time position.



### Infrastructure & Waterway Maintenance

The Infrastructure and Waterway Maintenance program is responsible for maintaining the storm water conveyance system, which consists of creeks and waterways, pipelines and structural controls. There are three main activities within the division: Field Operations Management (FOM), Storm Water Management (SWM), and Drainage Pipeline Management (DPM).

Temporary funding of \$161,000 is added to the DPM activity for four temporary employees assisting with the Google and AT&T fiber projects. These staff members will assist with reviews, line locations, and field conflict resolutions. Funding of \$379,000 is added to annualize the costs of Waller Creek Tunnel operations such as contracts and salaries.

The program continued to provide emergency response activities during storm events, including the closure of roadways and response to 3-1-1 flood and debris complaints during and after the rainfall events. The two most notable flood events of the year occurred in the month of October, with Field Operations personnel responding to the October 13th and October 31st events in the Williamson and Onion Creek watersheds respectively. Over 900 3-1-1 calls were responded to by WPD personnel within a thirty-day period and over 200 tons of accumulated debris materials were removed from channels, culverts and roadway crossings in order to ensure the proper conveyance of storm water through the drainage system-protecting lives, property and infrastructure. The removal and proper management of accumulated woody debris from these events will continue throughout 2014 due to the large scale nature of the situation.

### **Flood Hazard Mitigation**

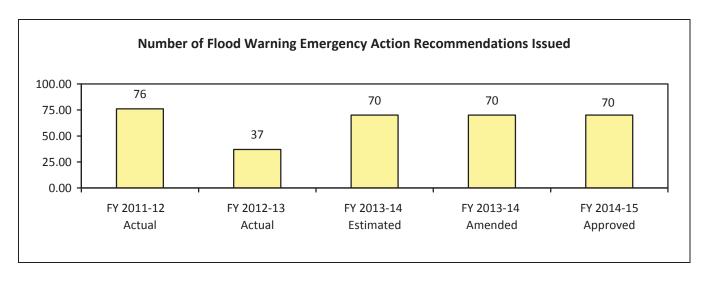
The Flood Hazard Mitigation program represents one of the department's core mission areas. The purpose of this program is to: 1) reduce existing flood hazards to protect lives and property and 2) maintain regulatory code and design criteria for new development to protect lives and property from possible increases in flood hazard. The Flood Early Warning System (FEWS) activity will move \$300,000 from a CIP account to the operating budget for United States Geological Service (USGS) and software contracts increase by \$215,000. Additional survey equipment is also added to support dam safety inspection and drainage complaint investigations.

In February 2013, the FEWS group released ATXFloods.com, a web tool identifying roads in Austin that are closed due to flooding. ATXFloods.com is also available in a smartphone format. The Flood Warning group has used the site during



several storm events. The site has logged more than 686,492 page views from launch to July 2014. WPD has promoted the site to the media, who have provided links to ATXFloods.com on their web sites. With this technology, the Flood Warning group now has the primary responsibility of notifying the public of road closures, whereas before the Homeland Security and Emergency Management (HSEM) Duty Officer updated their web page with a table of road closures.

Onion Creek flood mitigation through the home buyouts program resulting from the Halloween flood of 2013 are discussed in the Capital Budget section in Volume 2 of the Budget.



### **Watershed Policy and Planning**

The purpose of the Watershed Policy and Planning Program is to provide direction and oversight of watershed policies, and to coordinate the integration of flood, erosion and water quality activities for City staff and policy makers so they have the information to design, prioritize and implement cost effective integrated solutions that include capital projects and watershed programs and regulations. The cost of a project coordinator previously funded by the Austin Water Utility (AWU) will be absorbed by adding \$100,000 to the budget. This position was backcharged to AWU for work related to the environmental commissioning of Water Treatment Plant #4 (WTP4). The Water Quality Education section received an additional \$106,000 for education and outreach activities.

On October 28, 2013, City Council adopted the Watershed Protection Ordinance, a comprehensive overhaul of Austin's environmental and drainage regulations and the culmination of two years of public stakeholder meetings. All of these activities were facilitated by Watershed Policy and Planning staff. The ordinance extends creek buffers, strengthens the protection of floodplains and recognizes the need to plan for both natural and human-caused erosion. These key changes will prevent development patterns that degrade the environment and create unsustainable repair costs for the public. The ordinance also builds a solid foundation of protected and connected green infrastructure from which to begin integrating other city priorities such as trails, community gardens and parks.

### **Stream Restoration**

The purpose of the Stream Restoration program is to create a stable stream system by implementing localized stabilization and stream channel restoration projects on affected citizens' and public property in order to decrease property loss from erosion and increase beneficial use of waterways.

This group is responsible for stabilizing the shoreline and improving the trail at the Shoal Creek Peninsula along the Ann and Roy Butler Hike and Bike Trail. The peninsula had been impacted by severe erosion from floods, compacted soils and denuded vegetation from heavy pedestrian use. The use of limestone boulders, large river cobbles and native vegetation provide a natural aesthetic and aquatic habitat. The restoration project complements the broader Lower Shoal Creek Seaholm District revitalization effort and serves as a model for integration of the natural environment in an urban context.



### **Water Quality Protection**

The purpose of the Water Quality Protection program is to protect and improve water quality in Austin's creeks, lakes and aquifers for our community and aquatic life by preventing, detecting, evaluating and reducing water pollution. As a result of Austin City Council Resolution No. 20130829-078 regarding items from the Lake Austin Task Force, City staff made a number of recommendations, including "...an approach to coordinated lake management such as through utilization of a Lake Austin Management Division...." Rather than create a new program or division, an interdepartmental team would be created to formally coordinate Lake Austin management related issues. The Watershed Protection Department adds an Environmental Program Coordinator to address Lake Austin watershed management issues and coordinate the interdepartmental working group. Additional fees offset the costs for this position.

This workgroup was also responsible for the City's receipt of a permit from the U.S. Fish and Wildlife Service to allow Barton Springs to remain open to the public for the next 20 years. The permit is based on a Habitat Conservation Plan, which includes new conservation measures for both the endangered Barton Springs Salamander and the Austin Blind Salamander. The plan will also allow for more sustainable management of the pool by reducing the impacts of flooding and associated pool closures.

### **Support Services**

WPD Support Services includes Finance, Human Resources, and the Safety Office. The Safety Office is adding \$200,000 for installation of security systems at two field operation satellite facilities. The Harold Court location is used to store assets valued in excess of \$4.0 million. The facility at Dalton Lane is projected to contain over \$8.0 million assets by the end of 2015. Installation of security systems at both locations addresses the possibility for theft and abuse of equipment assigned to the Dalton Lane facility as well as the history of theft and break-ins at the Harold Court facility. Funding in the amount of \$116,000 for printing of floodplain information packets, flood awareness ads and emergency radio ads is added to this program. The Budget includes \$151,000 for city wide flood prevention, protection and preparedness per Council amendment.

#### Revenue

The primary funding source for the Drainage Utility is the monthly drainage fee assessed to City of Austin utility customers. This fee is expected to provide approximately 98%, or \$77.1 million, of the department's \$78.3 million revenue projected for the upcoming fiscal year. The FY 2014-15 revenue budget reflects a 6.5% increase to the base billing unit (equivalent residential unit), or 60 cents per ERU. The FY 2014-15 Budget includes a new monthly rate of \$9.80 for most residential customers. The residential growth is based on current trends and is in keeping with the City Demographer's estimate. The non-residential growth estimate is based on analysis of past non-residential growth rates, which are significantly lower than residential growth rates. Other revenue sources for the department include interest income and development revenue.

Tax-exempt religious organizations may request exemption from the drainage fee per section 15-2-15 (2) of the Drainage Ordinance. The department works closely with the Religious Coalition to Assist the Homeless (RCAH) as the exempted drainage fees are directed to this umbrella organization for grant-making purposes. During FY 2012-2013, \$687,219 in drainage fees were collected by the organization. In turn, the RCAH granted \$586,500 to 17 organizations to benefit homeless individuals, including A New Entry, Inc., Caritas, Casa Marianella, Foundation Communities and Foundation for the Homeless (FFH). Grant amounts ranged from \$5,000 to \$115,000.

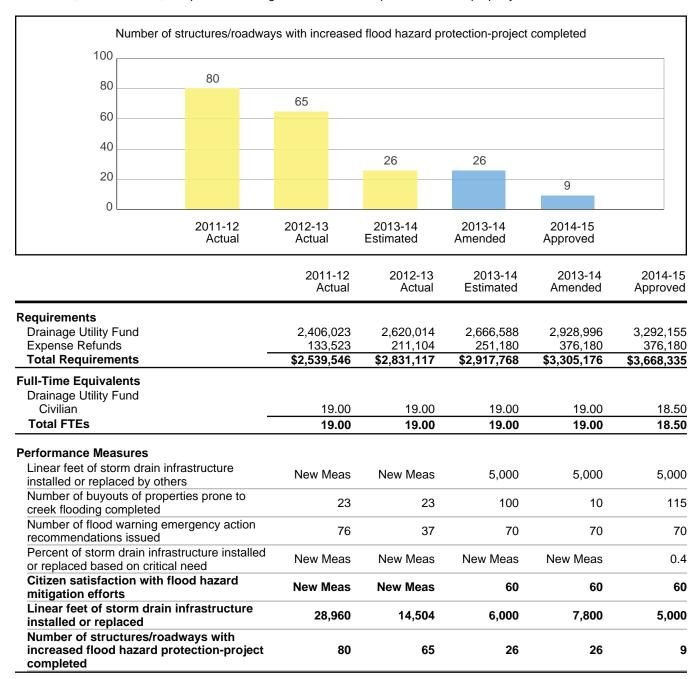
# Watershed Protection Significant Changes

Drainage Utility Fund		
Revenue Changes		Dollars
Increased revenue from residential and commercial drainage fees are anticipated to increase due to projected fee increases and growth associated with development and annexations.		\$5,758,779
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers  Additional funding to cover the cost of 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.		\$1,000,664
IT market study increase.		\$125,272
Increase in transfer amounts for the following: Emergency Communications Center, 311 Call Center, workers' compensation, fire insurance, bad debt, administrative support services, UCSO billing support obligations, and PARD flood control.		\$2,039,539
Decrease in transfer amounts for the following: Environmental Remediation fund, accrued payroll, CTM information systems support, and Wireless Communications services.		(\$545,609)
Net increase in funding for fleet preventative maintenance and fuel.		\$150,933
<b>Department Cost Drivers</b> Increase in transfer funding to the Watershed Enterprise Capital Improvements Program.		\$2,000,000
Funding for outside counsel for litigation related to the Waller Creek Tunnel project.		\$550,000
Net increase of \$618,512 for General Obligation Debt Service requirements. New debt service of \$1,129,740 related to the sale of Certificates of Obligation for Onion Creek home buyouts is partially offset by a reduction of existing debt service requirements.		\$618,152
Funding increases for the transfer to Planning & Development Review for support of the One Stop Shop.		\$139,742
Increase funding to annualize Waller Creek Tunnel operations.		\$315,838
Funding eliminated from Austin Water Utility for a Project Coordinator assisting with Water		,,
Treatment Plant #4.		\$93,773
Elimination of Hazardous Incident Mitigation funding.		(\$222,515)
<b>New Investments</b> Increase temporary funding for 4 temporary employees assisting with the Google and AT&T fiber projects.		\$161,217
Increase funding for a camera security system located at the Harold Court facility and new survey equipment to support dam safety inspection.		\$280,000
Funding for education and outreach, flood awareness ads, and emergency radio ads is increased from FY 2013-14 levels by \$222,000.		\$222,000
Environmental Program Coordinator FTE and supplies added to address Lake Austin watershed management issues and coordinate the newly created interdepartmental working group.	1.00	\$104,974

Program: Flood Hazard Mitigation

Activity: Flood Safety

The purpose of the Flood Safety activity is to reduce localized and creek flood conditions; manage the risk of dam, floodwall, or levee failure; and provide warning of flood hazards to protect lives and property.



#### **Services**

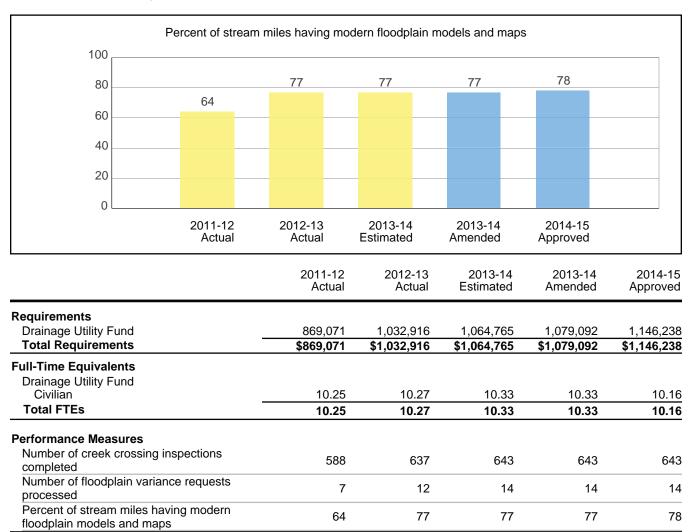
Floodplain structure buyout; Project planning, preliminary engineering, design, and implementation; Dam and floodwall/levee inspection; Hydrology and hydraulics; Flood awareness education; Drainage evaluation; Flood Early Warning System.

#### Contact

Mapi Vigil, Managing Engineer, 512-974-3384

Program: Flood Hazard Mitigation Activity: Watershed Management

The purpose of the Watershed Management activity is to protect lives and property from flood hazards by promoting sound watershed management to citizens, the development community, and City staff.



#### **Services**

Coordinate required activities for participation in the National Flood Insurance Program and Community Rating System; Flood Insurance Rate Map change requests, review, & public notification; floodplain development review; floodplain variance processing; floodplain model & map services; floodplain information dissemination to public; hydrologic & hydraulic analysis & field investigation; creek crossing inspections; post-flood reconnaissance & damage documentation; Drainage Criteria Manual maintenance; drainage easement dedication & release review; regional floodplain management group support; Regional Stormwater Management Program funds management, appropriation, facility planning & development; City/developer community facility contract development; Master Plan support; flood awareness public education; facilitation of opportunities for private & public cost sharing.

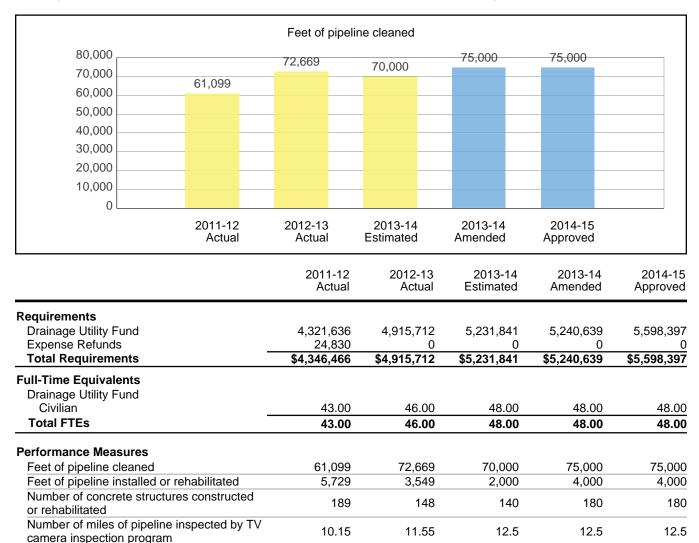
#### Contact

Mapi Vigil, Managing Engineer, 512-974-3384

Program: Infrastructure & Waterway Maintenance

Activity: Drainage Pipeline Management

The purpose of the Drainage Pipeline Management activity is to ensure adequate conveyance of storm water flows through the storm drain pipeline system in an effort to protect lives and minimize flooding of roadways and property.



### Services

Drainage system infrastructure cleaning, inspection, construction and rehabilitation; complaint investigation; storm event response; installation repair and replacement of concrete drainage infrastructure; field engineering and utility location activities.

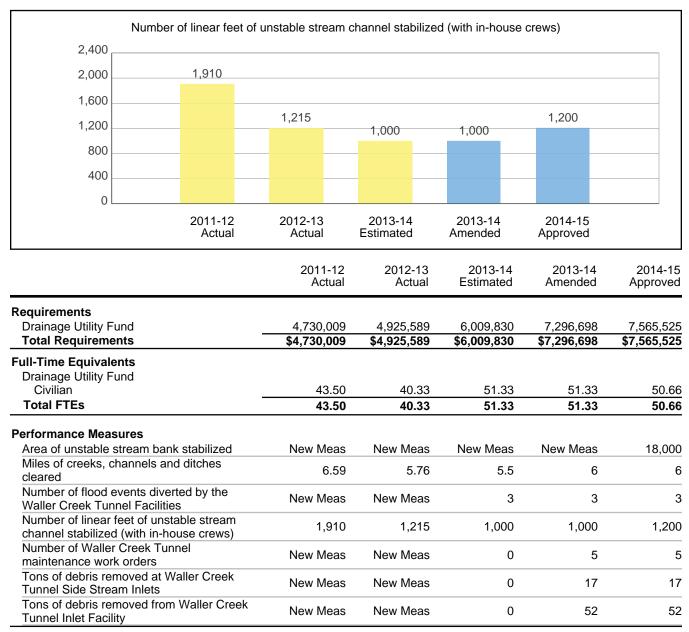
### Contact

Joseph Zerda, Project Manager, 512-974-1522

Program: Infrastructure & Waterway Maintenance

**Activity: Field Operations Management** 

The purpose of the Field Operations Management activity is to maintain natural waterways and engineered channels utilizing best management practices that support the three missions of the department: reduce flood hazards, improve water quality and provide erosion control and streambank stabilization.



#### **Services**

Management of natural and engineered waterways including citizen complaint investigation, vegetation conservation and management, channel clearing, bridge and culvert clearing, streambank stabilization, channel and riparian restoration activities and storm event response. Internal and external outreach education and coordination.

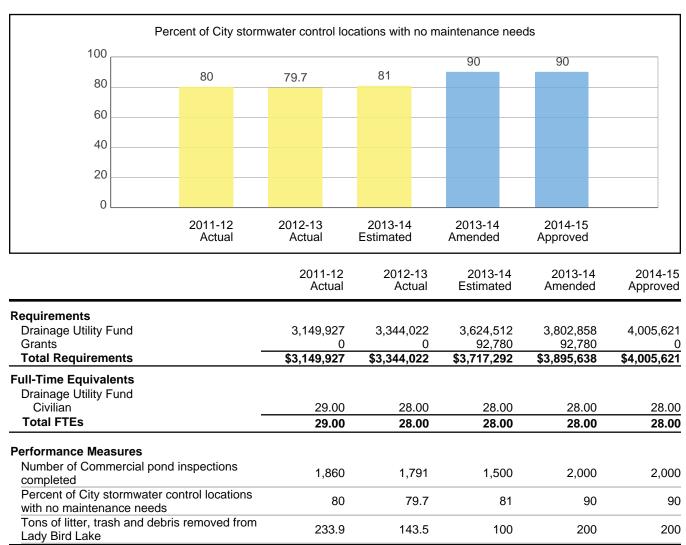
#### Contact

Roxanne Jackson, Watershed Field Operations Division Manager, 512-974-1918

Program: Infrastructure & Waterway Maintenance

**Activity: Storm Water Management** 

The purpose of the Storm Water Management activity is to maintain residential and city-owned storm water treatment facilities (water quality and detention ponds, biofiltration areas, rain gardens, etc.) to ensure proper functionality, providing water quality improvement, flood protection, and downstream erosion control.



### Services

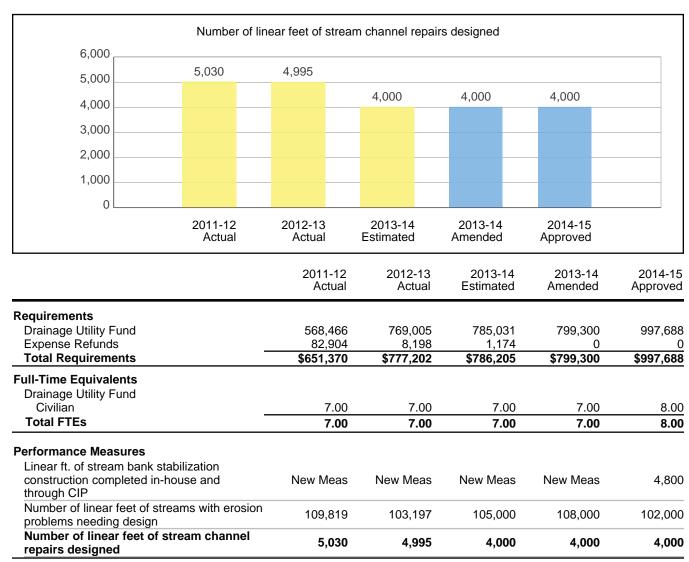
Citizen complaint response and investigation; Inspection and maintenance of water quality and detention ponds; Maintenance of vegetation and debris removal along shoreline and open water within Lady Bird Lake; Compliance with TCEQ regulations; Inspection of commercial storm water management facilities.

### Contact

Roxanne Jackson, Watershed Field Operations Division Manager, 512-974-1918

Program: Stream Restoration Activity: Stream Restoration

The purpose of the Stream Restoration activity is to decrease property loss, reduce safety hazards and protect infrastructure from eroding streambanks, while improving stream ecological health and increasing the beneficial uses of waterways by implementing sustainable stream stabilization and restoration projects.



#### **Services**

Problem assessment; Planning; In-house design; Project implementation; Construction management; Voluntary Erosion Buyouts; Technical Assistance.

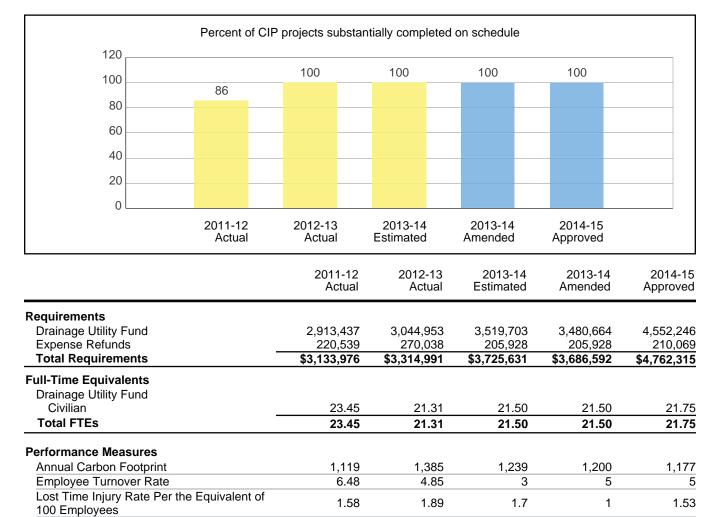
### Contact

Mike Kelly, Managing Engineer, 512-974-6591

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



#### **Services**

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

36.37

86

39.02

100

30

100

35

100

35

100

#### Contact

Diane Gonzales, Finance Manager, 512-974-9789

Sick leave hours used per 1,000 hours

Percent of CIP projects substantially

completed on schedule

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable					
	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Drainage Utility Fund Total Requirements	32,810,895	35,812,389	38,242,567	37,765,627	41,904,088
	<b>\$32,810,895</b>	<b>\$35.812.389</b>	<b>\$38,242,567</b>	<b>\$37,765,627</b>	<b>\$41.904.088</b>

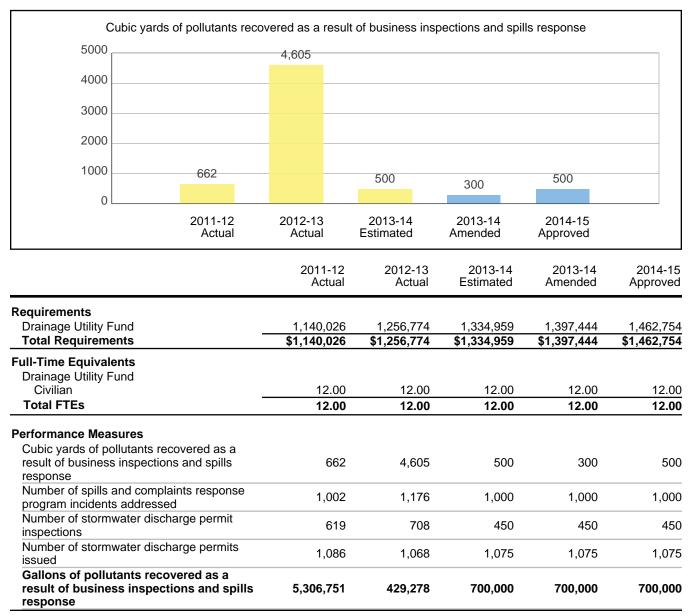
### Contact

Diane Gonzales, Financial Manager, 512-974-9789

Program: Water Quality Protection

Activity: Pollution Prevention and Reduction

The purpose of the Pollution Prevention and Reduction activity is to respond to pollution incidents, inspect and permit businesses, and provide technical environmental regulatory/remediation advice for City departments, policy makers, the community and regulatory agencies in order to reduce pollution in our creeks, lakes and aquifers.



### Services

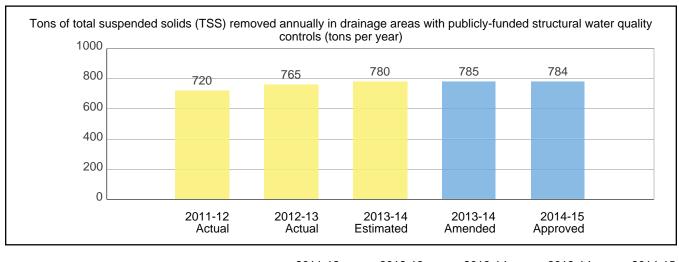
Stormwater quality inspections; Stormwater quality permitting; Stormwater pollution investigations; Pollution data production; Educational out reach development; Right-of-Way pollutants cleanup/disposal; Environmental remediation; Regulatory advice.

#### Contact

Sharon Cooper, Environmental Conservation Program Manager, 512-974-2448

Program: Water Quality Protection Activity: Stormwater Treatment

The purpose of the Stormwater Treatment activity is to design, implement, and evaluate stormwater treatment systems in order to reduce pollution in our creeks, lakes and aquifers.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Drainage Utility Fund	536,989	560,073	577,437	564,383	574,228
Expense Refunds	4,884	5,115	1,790	0	0
Total Requirements	\$541,872	\$565,188	\$579,227	\$564,383	\$574,228
Full-Time Equivalents Drainage Utility Fund					
Civilian	5.00	5.00	5.00	5.00	5.00
Total FTEs	5.00	5.00	5.00	5.00	5.00
Performance Measures					
Annual cost per pound of TSS removed	0.61	0.58	0.6	0.63	0.6
Tons of total suspended solids (TSS) removed annually in drainage areas with publicly-funded structural water quality controls (tons per year)	720	765	780	785	784

### Services

Engineering design; Project management; Project prioritization; Criteria development; Stormwater control evaluation.

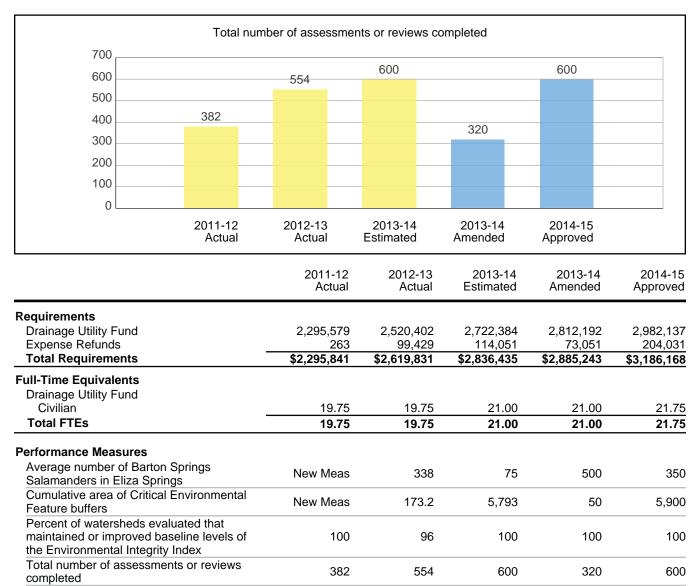
#### Contact

Mike Kelly, Managing Engineer, 512-974-6591

Program: Water Quality Protection

Activity: Surface/Ground Water and Endangered Salamander Protection

The purpose of the Surface/Ground Water and Endangered Salamander Protection activity is to maintain, restore, and improve Austin's creeks, lakes, and aquifers for public benefit and aquatic life.



### Services

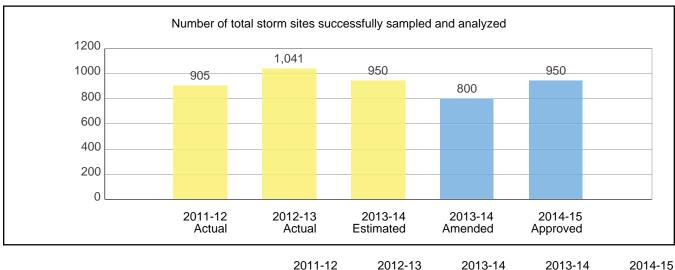
Critical Environmental Feature protection recommendations on development permit applications; Hydrogeology evaluations for BCP permit compliance, and dye studies for determining groundwater flow paths in the Edwards Aquifer; Aquatic plant surveys and restoration; Creek riparian zone restoration projects; Salamander habitat surveys, maintenance, and improvement; Endangered Species Act permit compliance reports and USFWS coordination; Salamander captive breeding program; population management plan, rescues, spills response and reintroduction; Habitat conservation plans, take evaluations and CIP project biological assessments; Salamander Habitat Capital Improvement Projects; Development and maintenance of Field Sampling Data Base; Quality Assurance Project Plans and sampling designs. Statistical and modeling analyses for reporting and project/policy use of targeted short term water quality monitoring projects in springs, lakes and streams.

### Contact

Chris Herrington, Supervising Engineer, 512-974-2840

Program: Water Quality Protection Activity: Water Quality Monitoring

The purpose of the Water Quality Monitoring activity is to evaluate pollution in stormwater runoff and evaluate the effectiveness of controls both individually and across watersheds.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Drainage Utility Fund	1,942,298	2,101,140	2,099,913	2,203,235	2,286,888
Expense Refunds	840	0	0	0	0
Total Requirements	\$1,943,138	\$2,101,140	\$2,099,913	\$2,203,235	\$2,286,888
Full-Time Equivalents Drainage Utility Fund					
Civilian	15.00	15.00	15.00	15.00	15.00
Total FTEs	15.00	15.00	15.00	15.00	15.00
Performance Measures					
Number of total storm sites successfully sampled and analyzed	905	1,041	950	800	950
Percent of total storm sites successfully analyzed (annually)	98	98.4	95	90	95

### **Services**

Stormwater quantity & quality monitoring.

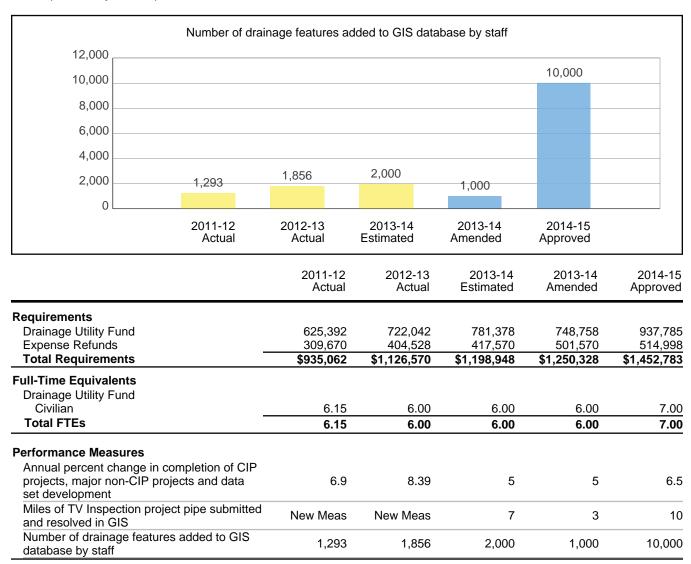
### Contact

Roger Glick, Engineer C, 512-974-2096

Program: Watershed Policy and Planning

Activity: Data Management

The purpose of the Data Management activity is to provide GIS and information technology (IT) planning and coordination, IT project and data management systems analysis and database support for the Department to improve staff productivity and responsiveness.



#### **Services**

Departmental/interdepartmental GIS; Information technology (IT) planning; IT coordination; IT project management; Data management; Systems analysis; Database support.

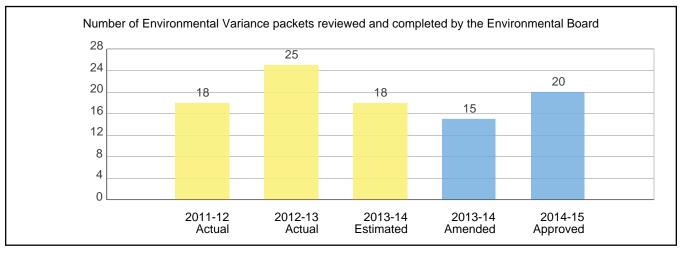
### Contact

Philip Campman, Information System & Business Enterprise Manager, 512-974-6314

Program: Watershed Policy and Planning

Activity: Environmental Policy

The purpose of the Environmental Policy activity is to provide planning and policy development assistance and regulatory guidance to City of Austin officials, program managers, the public and other governmental agencies, to make recommendations that help shape significant City policies, and to represent the City in strategic arenas.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Drainage Utility Fund	182,549	256,294	249,049	235,471	361,335
Expense Refunds	145,944	91,200	91,767	111,767	0
Total Requirements	\$328,493	\$347,494	\$340,816	\$347,238	\$361,335
Full-Time Equivalents Drainage Utility Fund					
Civilian	3.00	4.00	3.00	3.00	3.00
Total FTEs	3.00	4.00	3.00	3.00	3.00
Performance Measures					
Number of Environmental Board Meetings Conducted	20	18	15	24	24
Number of Environmental Variance packets reviewed and completed by the Environmental Board	18	25	18	15	20

### Services

Regulatory development; Environmental Board support; Coordination with OSS Environmental Review and Inspection.

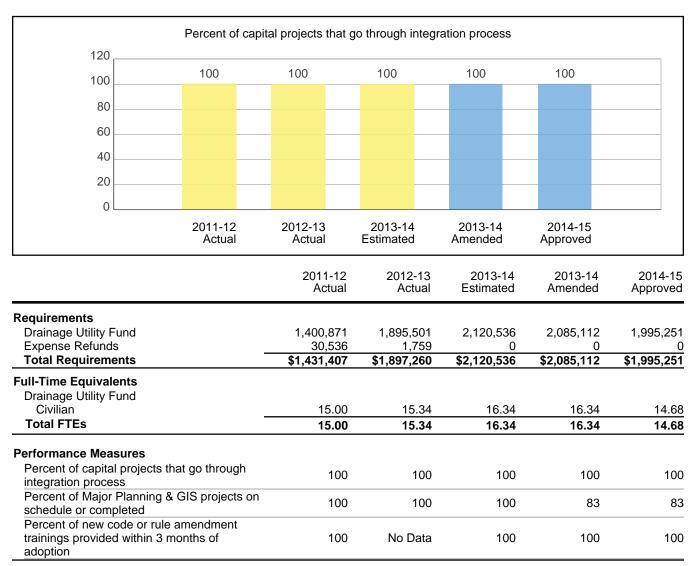
#### Contact

Charles Lesniak, Environmental Policy Program Manager, 512-974-2699

Program: Watershed Policy and Planning

**Activity: Master Planning** 

The purpose of the Master Planning activity is to coordinate the integration of flood, erosion and water quality activities for City staff and policy makers so they have the information to develop, prioritize and implement cost effective integrated solutions.



### **Services**

Master Plan reports; Regulatory initiatives; CIP project integration; Departmental/interdepartmental GIS; Information technology (IT) planning; Data management; Federal permit compliance; State permit compliance; Citywide CIP Coordination; Water quality planning, Watershed GIS support.

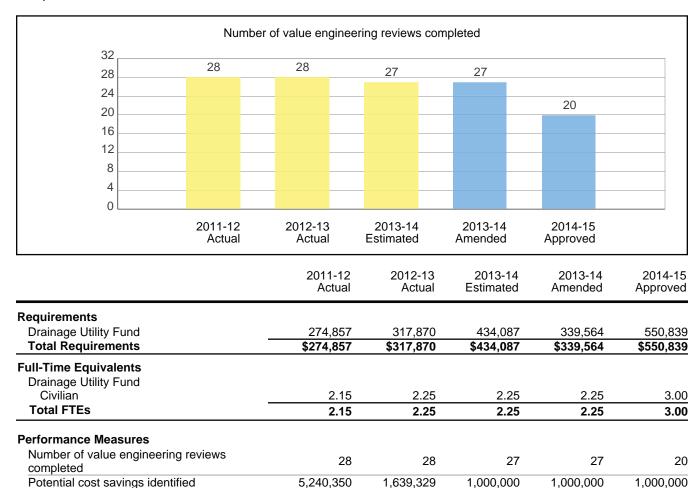
### Contact

Jean Drew, Environmental Policy Program Manager, 512-974-2272

Program: Watershed Policy and Planning

Activity: Value Engineering

The purpose of the Value Engineering activity is to review Watershed Protection Department Capital Improvement Program (CIP) projects as well as engineering processes and procedures and to evaluate alternative design plans, solutions and/or methods in order to realize cost savings, cost avoidance, and improvement to processes so that the department's missions are achieved.



### Services

Collect and assimilate CIP data; Perform VE review and evaluation; Generate VE reports; Present/discuss findings and recommendations with the CIP management team; Perform special project investigations as requested by WPD director; Participate in WPD CIP planning and budget meetings; WPD Functional Teams and Initiatives; City-wide Interdepartmental CIP Planning and Integration; Provide information to stakeholders as needed; Master Plan Support; Field Operations Support; and Training.

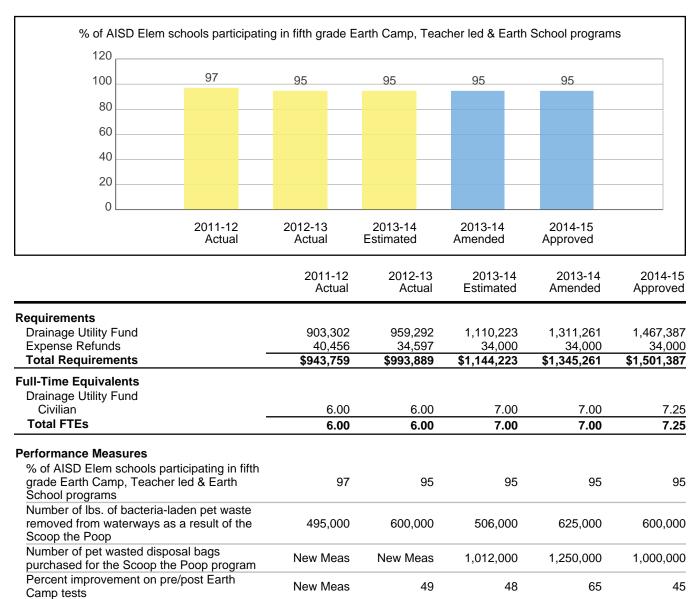
### Contact

Fang Yu, Managing Engineer, 512-974-3580

Program: Watershed Policy and Planning

Activity: Watershed Education

The purpose of the Watershed Education activity is to provide instruction and educational materials to students, teachers, and the general public so they have the information needed to make informed decisions about reducing pollution in our watersheds.



### **Services**

Educational materials development, production and distribution; Educational outreach programs; Citizen support.

#### Contact

Jessica Wilson, Environmental Conservation Program Manager, 512-974-2446

### Watershed Protection: 2014-15

Drainage Utility Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Flood Hazard Mitigation	\$3,275,094	\$3,652,930	\$3,731,353	\$4,008,088	\$4,438,393
Flood Safety	2,406,023	2,620,014	2,666,588	2,928,996	3,292,155
Watershed Management	869,071 <b>\$12,201,572</b>	1,032,916 <b>\$13,185,324</b>	1,064,765 <b>\$14,866,183</b>	1,079,092 <b>\$16,340,195</b>	1,146,238 <b>\$17,169,543</b>
Infrastructure & Waterway Maintenance  Drainage Pipeline Management	4,321,636	4,915,712	5,231,841	5,240,639	5,598,397
Field Operations Management	4,730,009	4,925,589	6,009,830	7,296,698	7,565,525
Storm Water Management	3,149,927	3,344,022	3,624,512	3,802,858	4,005,621
Stream Restoration	\$568,466	\$769,005	\$785,031	\$799,300	\$997,688
Stream Restoration	568,466	769,005	785,031	799,300	997,688
Support Services	\$2,913,437	\$3,044,953	\$3,519,703	\$3,480,664	\$4,552,246
Departmental Support Services	2,913,437	3,044,953	3,519,703	3,480,664	4,552,246
Transfers and Other Requirements	\$32,810,895	\$35,812,389	\$38,242,567	\$37,765,627	\$41,904,088
Other Requirements Transfers	10,868,968	6,667,194	8,164,103	7,415,477	9,047,202
	21,941,927 <b>\$5,914,891</b>	29,145,194 <b>\$6,438,389</b>	30,078,464 <b>\$6,734,693</b>	30,350,150 <b>\$6,977,254</b>	32,856,886 <b>\$7,306,007</b>
Water Quality Protection  Pollution Prevention and Reduction	1,140,026	1,256,774	1.334.959	1,397,444	1,462,754
Stormwater Treatment	536,989	560,073	577,437	564,383	574,228
Surface/Ground Water and Endangered Salamander	2,295,579	2,520,402	2,722,384	2,812,192	2,982,137
Protection Water Quality Monitoring	1,942,298	2,101,140	2,099,913	2,203,235	2,286,888
, ,	\$3,386,972	\$4,150,999	\$4,695,273	\$4, <b>720,166</b>	\$5,312,597
Watershed Policy and Planning  Data Management	625,392	722,042	781,378	748,758	937,785
Environmental Policy	182,549	256,294	249,049	235,471	361,335
Master Planning	1,400,871	1,895,501	2,120,536	2,085,112	1,995,251
Value Engineering Watershed Education	274,857	317,870	434,087	339,564	550,839
Total	903,302 <b>\$61,071,326</b>	959,292 <b>\$67,053,988</b>	1,110,223 \$ <b>72,574,803</b>	1,311,261 \$ <b>74,091,294</b>	1,467,387 <b>\$81,680,562</b>
Full-Time Equivalents (FTEs)					
Flood Hazard Mitigation	29.25	29.27	29.33	29.33	28.66
Flood Safety	19.00	19.00	19.00	19.00	18.50
Watershed Management	10.25	10.27 <b>114.33</b>	10.33 <b>127.33</b>	10.33	10.16
Infrastructure & Waterway Maintenance	115.50			127.33	126.66
Drainage Pipeline Management Field Operations Management	43.00 43.50	46.00 40.33	48.00 51.33	48.00 51.33	48.00 50.66
Storm Water Management	29.00	28.00	28.00	28.00	28.00
Stream Restoration	7.00	7.00	7.00	7.00	8.00
Stream Restoration	7.00	7.00	7.00	7.00	8.00
Support Services	23.45	21.31	21.50	21.50	21.75
Departmental Support Services	23.45	21.31	21.50	21.50	21.75
Water Quality Protection	51.75	51.75	53.00	53.00	53.75
Pollution Prevention and Reduction	12.00	12.00	12.00	12.00	12.00
Stormwater Treatment Surface/Ground Water and Endangered Salamander	5.00	5.00	5.00	5.00	5.00
Protection	19.75	19.75	21.00	21.00	21.75
Water Quality Monitoring	15.00	15.00	15.00	15.00	15.00
Watershed Policy and Planning	32.30	33.59	34.59	34.59	34.93
Data Management	6.15	6.00	6.00	6.00	7.00
Environmental Policy	3.00	4.00 15.34	3.00	3.00	3.00 14.68
Master Planning Value Engineering	15.00 2.15	2.25	16.34 2.25	16.34 2.25	3.00
Watershed Education	6.00	6.00	7.00	7.00	7.25
Total	259.25	257.25	272.75	272.75	273.75

### Watershed Protection: 2014-15

Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Infrastructure & Waterway Maintenance	\$0	\$0	\$92,780	\$92,780	\$0
Storm Water Management	0	0	92,780	92,780	0
Total	\$0	\$0	\$92,780	\$92,780	\$0

### Watershed Protection: 2014-15

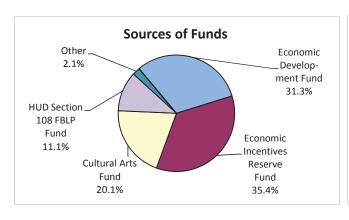
Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Flood Hazard Mitigation	\$133,523	\$211,104	\$251,180	\$376,180	\$376,180
Flood Safety	133,523	211,104	251,180	376,180	376,180
Infrastructure & Waterway Maintenance	\$24,830	\$0	\$0	\$0	\$0
Drainage Pipeline Management	24,830	0	0	0	0
Stream Restoration	\$82,904	\$8,198	\$1,174	\$0	\$0
Stream Restoration	82,904	8,198	1,174	0	0
Support Services	\$220,539	\$270,038	\$205,928	\$205,928	\$210,069
Departmental Support Services	220,539	270,038	205,928	205,928	210,069
Water Quality Protection	\$5,987	\$104,544	\$115,841	\$73,051	\$204,031
Stormwater Treatment	4,884	5,115	1,790	0	0
Surface/Ground Water and Endangered Salamander Protection	263	99,429	114,051	73,051	204,031
Water Quality Monitoring	840	0	0	0	0
Watershed Policy and Planning	\$526,606	\$532,084	\$543,337	\$647,337	\$548,998
Data Management Environmental Policy Master Planning Watershed Education	309,670 145,944 30,536 40,456	404,528 91,200 1,759 34,597	417,570 91,767 0 34,000	501,570 111,767 0 34,000	514,998 0 0 34,000
Total	\$994,390	\$1,125,967	\$1,117,460	\$1,302,496	\$1,339,278

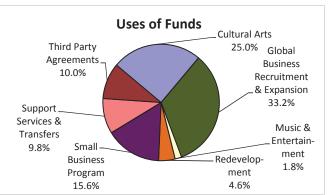


City of Austin 2014-2015 Approved Budget

> Volume I Development

# **Economic Development**





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
Economic Development Fund					
Revenue	\$0	\$27	\$60,000	\$60,000	\$133,000
Transfers In	\$0	\$0	\$13,421,090	\$13,421,090	\$12,367,990
Requirements	\$0	\$0	\$11,957,882	\$13,234,026	\$14,009,447
Full-Time Equivalents (FTEs)	0.00	0.00	53.00	53.00	56.00
Austin Energy Fund					
Revenue	\$95	\$460	\$0	\$0	\$0
Requirements	\$9,522,313	\$11,294,237	\$0	\$0	\$0
Full-Time Equivalents (FTEs)	47.00	47.00	0.00	0.00	0.00
<b>Business Retention &amp; Enhancement Fund</b>					
Revenue	\$453,799	\$549,107	\$489,882	\$25,315	\$87,317
Requirements	\$0	\$0	\$1,597,797	\$1,847,797	\$1,000,000
Cultural Arts Fund					
Revenue	\$5,960,953	\$6,961,452	\$7,705,126	\$7,008,588	\$8,012,803
Requirements	\$5,198,537	\$6,607,867	\$7,352,713	\$7,831,499	\$9,460,067
Economic Incentives Reserve Fund					
Revenue	\$12,695,949	\$13,659,419	\$14,872,601	\$14,872,601	\$14,115,384
Requirements	\$8,218,177	\$10,544,232	\$17,830,405	\$17,586,855	\$14,736,368
HUD Section 108 FBLP Fund					
Revenue	\$3,000,000	\$0	\$1,734,098	\$100,000	\$4,422,305
Requirements	\$70	\$15,458	\$1,657,331	\$2,191,646	\$4,219,263
Music Loan Program Fund					
Revenue	\$585	\$177	\$982	\$0	\$0
Requirements	\$272,922	\$20,659	\$1,756	\$10,000	\$253
Music Venue Assistance Program Fund					
Revenue	\$519	\$100,417	\$106,176	\$100,220	\$143,092
Requirements	\$39,493	\$0	\$127,140	\$210,000	\$250,000
Sustainability Fund	\$287,833	\$287,833	\$330,650	\$330,650	\$0
Expense Refunds	\$120,195	\$208,869	\$320,000	\$526,369	\$478,571
Grants	\$108,476	\$22,984	\$335,500	\$335,500	\$135,000
Total Budget	\$23,768,016	\$29,002,139	\$41,511,174	\$44,104,342	\$44,288,969

# Economic Development Organization by Program and Activity for 2015

### **Cultural Arts and Contracts**

Cultural Development and Contracting Services

# **Global Business Recruitment and Expansion**

Global Business Recruitment and Expansion

### **Music and Entertainment Division**

Music and Entertainment

### Redevelopment

Redevelopment Services

### **Small Business Program**

**Small Business Program** 

### **Support Services**

Departmental Support Services

### **Transfers and Other Requirements**

Other Requirements Transfers

### Economic Development Mission and Goals for 2015

### Mission

The mission of the Economic Development Department (EDD) is to create a cultural and economic environment that enhances the vitality of the community in a manner that preserves Austin's character and environment.

### Goals

Create 500 new jobs annually through economic development efforts with a renewed emphasis on low income and blue collar jobs.

Offer classes through International Programs that will assist 35 businesses to export or enter into new markets annually.

Serve an audience of over 12,500 musicians and music business professionals through public-private partnerships and staff initiatives.

Create 50 new jobs annually through the Family Business Loan Program by making \$1.6 million in small business expansion loans per year.

Contract with 500 arts professionals and arts organizations for services to support the creative community and enhance Austin's creative economy.

### **Economic Development**

### Message from the Director

Austin has been ranked by Forbes as the fastest growing American city for the fourth year in a row and has been ranked as one of the best U.S. cities for small business. Despite the success and recognition, Austin is still faced with the challenge of a growing income gap and a steady increase in the suburban poverty rate, increasing the demand for basic services.



Our strategy draws on our diversified economic drivers in Austin – cultural arts, music, small business, redevelopment and global business recruitment. Our diversified economic development model capitalizes on new found strengths, particularly in technology, international trade and the creative industries. Two recent industry expansions are currently underway: Websense and Athenahealth, which together will generate 1,077 jobs and \$10.7 million in net benefits. Austin contributed \$11.5 billion in global trade in 2013 toward the state's \$280 billion top exporting achievement. With more than 250 live music venues, Austin is known as the "Live Music Capital of the World," and boasts the world-famous SXSW, ACL Festival, and the Formula 1<sup>TM</sup> U.S. Grand Prix, the latter generating over \$185 million in branding for the City in 2013. A snapshot of Austin's creative industries (music, arts, gaming and film) demonstrated that the arts contribute over \$4.3 billion dollars to the local economy, further advancing Austin's status as a city of cultural vitality and economic excellence.

The Creative Content Incentive Program was recently created to keep Austin competitive for productions that employ our local film and digital media workforce. The program's intent is to support all forms of film, TV and digital media production in Austin that employ local workers. Each of these production types are eligible for the same level of incentive (0.5% of local wages, or 0.75% if it meets one of two bonus criteria) under the Creative Content Incentive Program. Attracting all types of production to Austin will create a stronger production ecosystem and more consistent job opportunities for our local creative workforce. In addition, the Art in Public Places program was recently named Partner of the Year by the YMCA of Austin for development of the City's first artist-led community garden, the North Austin Community Garden, by artists Lucy Begg and Robert Gay of Thoughtbarn, in partnership with the YMCA of Austin, Austin Sustainable Urban Agriculture & Community Garden Program and Sustainable Food Center.



The Economic Development Department (EDD) will lead the city's commercial revitalization to focus on new and small business development to increase opportunities for jobs by drawing on the strengths of our music, cultural arts, and business programs via a \$13.2 million operating budget.

Our goal is to eliminate economic blind spots and to leverage private investments. By adapting to changing economic conditions, we strive to make Austin a model for how communities of the future grow. Employment for the poor, globalization, hard to find capital, regenerating our city – these and other important issues still need to be addressed. We commit to the highest level of services and we welcome your ideas. On behalf of your Economic Development team, thank you for allowing us to help keep the economy moving forward.

Kevin Johns, Director

### **Budget Highlights**

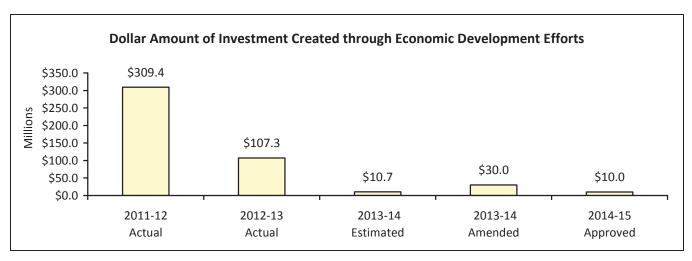
The City of Austin's Economic Development Department (EDD) continues to pursue programs and initiatives that leverage cultural, economic and business assets by growing small business and new technology companies, strategically redeveloping activity centers and corridors identified in the Imagine Austin comprehensive plan, and utilizing the strengths of the music, cultural, small business and international divisions to grow digital and alternative media investments in Austin.

Utilizing the expertise, tools, studies and creativity of all EDD divisions, plus potential cross-sector public/private/civic involvement, the Economic Development Department will assist communities and businesses to improve, grow, and become more economically prosperous and resilient while preserving Austin's culture and environment. In alignment with Imagine Austin's Growth Concept Map, attention is on the activity centers and corridors, regional centers, town centers, neighborhood centers, and small area plans where Austin is expected to grow in the next 30 years and in areas that call for new approaches and thinking in regenerating communities. The Department continues to focus on human capital, and processes that build talent and capacities, as well as the development of specific industries and clusters.

### **Global Business Recruitment and Expansion**

Austin's stature as a global business city continues to rise. Austin is a competitive business location where trade, finance, technology, and a multi-lingual population contribute to making the case for corporate foreign direct investment. Cities across the globe have capitalized on this trend, creating public-private partnerships to expand finance opportunities and attract innovative companies that stimulate smart and sustainable economies. The Global Business Recruitment and Expansion Division will continue to develop the regional logistics and distribution network, pursue new economic development projects, as well as engage in aggressive international marketing.

At \$350,000, EDD is the largest investor in the Opportunity Austin regional economic development plan, whose purpose is to market Austin across the country. For businesses interested in locating to or expanding in Austin that seek City incentives, EDD uses Council-approved policies to assess the merits of the project, determine an appropriate level of incentive, and make recommendations for performance-based incentives to Council. The Department also provides \$550,000 in contracts to the Greater Austin Hispanic Chamber, Greater Austin Black Chamber, Greater Austin Asian American Chamber, and Austin Gay and Lesbian Chamber to address local business obstacles and business opportunities.



The Global Business Recruitment and Expansion Division develops and administers agreements with targeted industry companies to promote and facilitate sustainable growth in Austin's Desired Development Zone. These economic development agreements create jobs, increase the City's tax base, diversify the local economy, and provide a strong economic foundation for all of our residents. FY 2011-12 included agreements with US Farathane Corp. and Apple, Inc. totaling \$309.4 million of investment. FY 2012-13 included agreements with VISA USA, Inc. and National Instruments Corp. for a total of \$107.3 million of investment. From year to year, there is no guarantee that a private company will seek an economic development agreement with the City of Austin, therefore the FY 2013-14 and FY 2014-15 budgets are more

modest. These figures represent an estimate of the potential level of investment created as a result of an economic development agreement authorized by City Council.

### **Redevelopment Services**

The Redevelopment Services Division repurposes underutilized City-owned land through public-private partnerships that support mixed-use development emphasizing commercial, residential, retail, cultural and multi-modal transportation projects, as well as downtown redevelopment. Currently, several projects have entered active design and construction phases, including: Mueller Redevelopment, Gables Park Plaza Phase II, the Seaholm Power Plant Redevelopment, and the Green Water Treatment Plant Redevelopment. Catalyst redevelopment projects are likewise being pursued in the Waller Creek TIF area, the Saltillo Plaza Transit-Oriented Development District, the Capitol Complex, and the ABIA area.

The Redevelopment Division will continue to manage the redevelopment of the Green Water Treatment Plant and is currently developing implementation plans for several master plans created by the Planning & Development Review Department. The successful implementation of each master plan requires a strong partnership between the community, the City of Austin, other government agencies, and the private sector. EDD utilizes a variety of financing mechanisms, which result in the implementation of large catalyst projects capable of translating vision into reality.



Mueller development-to-date totals 1.8 million square feet of commercial, retail, and institutional space and is home to approximately 4,800 jobs, over 50 employers, and approximately 4,750 residents. An estimated \$1.1 billion has been invested in new infrastructure and vertical development projects. Approximately \$153 million in projects are currently under development and include: infrastructure; 478 residential units of which 76 (16%) are part of the affordable homes program; 21,000 square feet of commercial and retail space; 57,000 square feet of institutional and civic space including the AISD Regional Performing Arts Center; and six acres of parks and open space.

Finally, Redevelopment will lead a City-wide strategy to revitalize commercial areas and implement the creation of merchant associations and catalyst business expansions. The Division will start with a Merchant's Challenge, which will be a friendly competition used to identify groupings of merchants who are seeking assistance.

### **Small Business Program**

Austin is known as one of the best places in the United States to own a small business, and is home to approximately 38,000 small businesses. The Small Business Program (SBP) fosters job creation and economic growth by providing education, one-on-one technical assistance, annual special-topic informational events, and innovative technology resources to help Austin's small businesses grow and prosper.

SBP's FY 2014-15 Budget meets the ever-evolving needs of small businesses with current funding levels, and includes the following resources and initiatives: The Family Business Loan Program (FBLP); the Entrepreneur Center, a dedicated state-of-the-art small business training facility with access to meeting rooms for small business owners, where SBP expects to train approximately 2,000 small business owners annually; LocallyAustin.org, SBP's online small business map, which provides featured businesses a mini-website and has the potential to provide support to "Shop Local" marketing campaigns. SBP also supports EDD's Global Commerce Strategy by adapting existing services to educate Austin's small businesses on doing business internationally. The FY 2014-15 Budget includes a



new Business Information Specialist FTE to convert a temporary employee to regular status and provide one-on-one coaching and technical assistance to small business owners on starting a business, writing a business plan, developing a marketing plan and basic financial management.

#### **Cultural Arts**

Arts, culture, and creativity are critical to the identity, economy, and quality of life in Austin and are vital to Austin's reputation as a creative center in the global marketplace. The Cultural Arts Division partners with the community to implement the CreateAustin Community Cultural Master Plan by providing *Take it to the Next Level* creative industry workshops, managing more than 80 active multi-year Art in Public Places projects, and administering the Cultural Arts Fund with a total budget of \$9.0 million projected for cultural contracts in FY 2014-15 – funded from a dedicated 1.05 cents out of every nine cents of the Hotel/Motel Occupancy Tax – all in an effort to increase cultural tourism, civic participation, and artistic development. Cultural contracts are expected to serve more than 6 million audience members in FY 2014-15.

The Public Art Fund, dedicated to public art preservation, will repair or restore 7 works of art in FY 2014-15. The FY 2014-15 Budget includes a new Art in Places Coordinator to convert a temporary employee to regular status and support the management of the Public Art Collection.



#### **Music and Entertainment Division**

The Music and Entertainment Division aims to strengthen the economic vitality and cultural excellence of Austin's music industry, enhance the quality of life for all Austin music professionals, and strengthen avenues of cultural exchange and collaboration between Austin's music community and global music markets. In 2010, the economic impact of music on Austin's economy was more than \$1.6 billion dollars, with almost 50% generated by music tourism. The music industry also provides an estimated 18,148 jobs and generates more than \$38 million in City tax revenues.

To encourage these benefits, a balance must be maintained between Austin's live music districts and residential development. The Music and Entertainment Division helps maintain this balance by providing assistance to live music



venues on sound mitigation measures and by streamlining the event permitting process. The Music and Entertainment Division also plays an integral role in sound permitting and special events planning, serves as the liaison between event organizers and the City of Austin, and conducts 6,000 amplified sound investigations and 500 outdoor music permit evaluations annually. The Music Division further contributes to Austin's music industry by partnering with businesses and community organizations, coordinating 24

music focused programs, hosting 450 live music performances and activities and strengthening business and professional development in all sectors and genres of the music industry.

The FY 2014-15 Budget includes one new Administrative Senior to assist with growth in the number of music programs, increased participation with music events, and more frequent requests from live music venues, music businesses, musicians and residents. This position is fully funded by a new Outdoor Music Venue fee for sound impact evaluations.

### Other Funds

The Economic Development Department, in addition to its \$13.2 million operating budget, manages \$29.7 million in programmatic funds that further economic development in the City of Austin.

#### **Business Retention and Enhancement Fund**

The Business Retention and Enhancement (BRE) Fund provides low-interest loans in accordance with Chapter 380 of the Local Government Code to attract new businesses and assist existing businesses displaced by development on Congress Avenue and East 6th Street. These loans are intended to spur growth and reestablish Congress Avenue and East Sixth Street as retail and urban entertainment district destinations.

The goals of the BRE Program are to:

- o Improve the image of Congress Avenue and East 6th Street as destinations for the community, visitors and tourists;
- o Enhance East 6th Street's live music and entertainment district;
- Stimulate private retail investment within the eligible area through property improvement, business development, retention and expansion;
- o Improve the quantity and quality of goods and services available within the eligible area; and
- Create and retain jobs.

Revenue is comprised of right-of-way fees, alley vacation sales, and license agreement fees collected within the BRE Program revenue area, as well as loan repayments, and total \$87,317 in FY 2014-15. BRE Program requirements total \$1.0 million in FY 2014-15 for loans issued to eligible area businesses.

#### **Cultural Arts Fund**

The Cultural Arts Fund was established by City Ordinance 991118-61 to account for the revenue distribution of 11.7% of tax receipts from the Hotel/Motel Occupancy Tax Fund. The Texas Tax Code allows this revenue to be used to encourage, promote, and improve the arts. The Code also allows expenditures for administrative costs that are incurred directly in the promotion and servicing of the arts. FY 2014-15 revenue includes \$8.0 million in hotel occupancy tax receipts, an increase of \$1.0 million from the FY 2013-14 Amended Budget, based on expected growth in hotel occupancy tax receipts. The Cultural Arts Fund Budget of \$9.5 million is used to fund cultural agencies through a predetermined process involving review and recommendation by the Arts Commission and approval of allocation by City Council, as well as the administrative costs of managing the cultural contracts.

### **Economic Incentives Reserve Fund**

The Economic Incentives Reserve Fund (EIRF) was established to separately identify and monitor the economic incentive agreements maintained by the City. The agreements originate through a variety of means: establishment of performance-based Chapter 380 economic development grants, contractual redevelopment agreements, or other City Council action. The agreements are designed to provide higher levels of employment, economic activity, and stability. As outlined within individual agreements, the Economic Development Department anticipates requirements of \$14.7 million for FY 2014-15.

The fund tracks these active agreements:

- o Performance-Based Chapter 380 Economic Development Grants
  - Domain Shopping Center
  - Samsung 300 mm Fab Plant
  - Hanger Orthopedics
  - Facebook
  - The Advisory Board Company
  - Apple Inc.
  - HID Global
  - Visa
  - Athenahealth
  - Websense

- o Redevelopment Agreements
  - Mueller (sales tax portion only)
- Other
  - Robertson Hill

The Economic Incentives Reserve Fund is funded by a transfer from the General Fund in anticipation of future payouts as specified in the agreements. In some instances, there is a year or more lag between the collection of revenue and disbursement, and in other cases, the revenue and expenses will occur in the same year. By setting aside funds in advance of the fiscal year, the City is in a better position to plan for its obligations.

#### **HUD Section 108 Family Business Loan Program Fund**

The Section 108 Family Business Loan Program (FBLP) Fund enables family-owned small businesses to pursue business ventures that will create jobs, revitalize communities, increase the tax base of the City, and enhance the overall quality of life for all City of Austin residents by providing low-interest fixed asset and working capital loans to qualified Austin small business owners and is expected to create up to 315 new jobs over the next three to five years. The FBLP is a public-private partnership between the City of Austin, local U.S. Small Business Administration Section 504 certified community lenders and local private banks. Each partner finances a portion of the overall business expansion project. The City's portion of the financing is provided by a U.S. Department of Housing and Urban Development (HUD) Section 108 loan guarantees. The FBLP's goal is to create jobs, with a special focus on creating jobs for chronically unemployed or under-employed populations. Borrowers are required to create at least one full-time job for every \$35,000 in loan funds borrowed, and per HUD regulations, 51% of jobs created must be offered to Austin residents that have a low to moderate income. FY 2014-15 revenue of \$4.4 million is comprised of fees from new loans, interest and principal repayments received from borrowers, and Section 108 funding received for new loans. The FY 2014-15 Budget includes \$4.2 million for loans made to qualified local small businesses and debt service payments to HUD.

#### **Music Loan Program Fund**

The Music Loan Program Fund was repurposed on August 25, 2011, by Austin City Council to develop and strengthen the Austin music industry. The fund provides support to Musician Corps and various other music-focused programs, including the Austin Export Music Initiative, Music Entrepreneur Accelerator, Online Creative Community and Leadership Music Austin. The FY 2014-15 Budget of \$253 will fund programs aligned with the Music Division's goals of developing and strengthening relations between Austin's music community and global markets, promoting local job creation in the creative sector within every income level, and sustaining the economic viability and cultural excellence of Austin's music industry.

### **Music Venue Assistance Program Fund**

The Music Venue Assistance (MVA) Program Fund was repurposed on February 2, 2012, by Austin City Council to provide micro loans to qualifying music venues to assist with implementing sound attenuation technologies. The goal of the program is to significantly improve the acoustic environment inside music venues and reduce the number of sound-related complaints by using various sound mitigation technologies to reduce sound levels that impact nearby residents. The MVA is funded by an annual \$100,000 General Fund transfer, loan payments and interest payments. The FY 2014-15 Budget includes \$250,000 to provide micro loans to qualifying music venues.

#### **Sustainability Fund**

The Sustainability Fund provides resources for projects and programs that support the three pillars of sustainability: economy, environment, and social equity. In FY 2014-15, the workforce development contracts with Skill Point Alliance and Capital IDEA in the amount of \$330,650 that were previously funded out of the Sustainability Fund will be transferred into the Economic Development Fund and the Sustainability Fund will be dissolved.

# Economic Development Significant Changes

<b>Economic Development Fund</b>		
Revenue Changes		Dollars
New Outdoor Music Venue fee for Sound Impact Evaluations.		\$73,000
Decrease in transfers in from other City departments to match the expenditures required for FY 2014-15.		(\$1,853,100)
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$211,328
Department Cost Drivers  Reallocation of workforce development contracts from the Sustainability Fund to		
the Economic Development Fund.		\$330,650
Back-out one-time funding for an inter-local agreement with the Texas Facilities Commission for a state facility study related to the Capital Complex Master Plan.		(\$400,000)
Back out one-time costs to cover additional office space for staff displaced by the 10-ONE facilities renovation.		(\$394,000)
New Investments  New Administrative Senior to assist with music programs, events, and requests		
from live music venues, businesses, musicians and residents. This position is fully funded by a new fee.	1.00	\$56,247
New Business Information Specialist to convert a temporary employee to regular status and to provide coaching and technical assistance to small business owners.	2.00	Ψ30,2 17
This position is fully funded by reallocating costs from an expiring contract.	1.00	\$0
New Art in Public Places Coordinator to convert a temporary employee to regular status and to support Public Art Collection management. This position is fully		
funded by reallocating costs from unused legal expenses.	1.00	\$0
Business Retention and Enhancement Fund		
Expenditure Changes	FTEs	Dollars
Increase in loans issued to eligible area businesses.		\$750,000
Decrease in transfer to the General Fund.		(\$1,597,797)

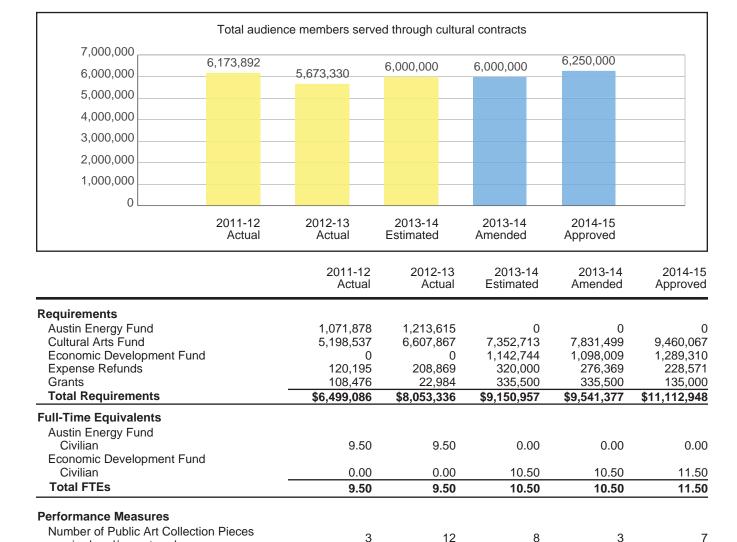
# Economic Development Significant Changes

Cultural Arts Fund		
Revenue Changes		Dollars
Increase in transfers in due to higher hotel occupancy tax receipts.		\$1,017,838
Expenditure Changes	FTEs	Dollars
Increase in support for cultural arts organizations due to higher tax receipts.		\$1,628,568
Economic Incentives Reserve Fund		
Revenue Changes		Dollars
Decrease in transfers in due to lower Chapter 380 property tax payments.		(\$757,217)
Expenditure Changes	FTEs	Dollars
Decrease in personal property tax valuation resulting from depreciation.		(\$3,836,856)
HUD Section 108 Family Business Loan Program Fund		
Revenue Changes		Dollars
Increase in Section 108 federal funds.		\$4,123,000
Expenditure Changes	FTEs	Dollars
Increase in loans issued to eligible businesses.		\$2,026,542

Program: Cultural Arts and Contracts

Activity: Cultural Development and Contracting Services

The purpose of the Cultural Arts Division is to nurture, preserve, and promote Austin's arts and creative industries in order to strengthen and sustain Austin's dynamic cultural vitality and to strengthen the role of the arts in economic development, tourism, community development and revitalization.



#### **Services**

contracts

Organizational development for arts and culture organizations, business development of for-profit creative industries and professional development of individual artists; cultural tourism and arts marketing; arts-integration into long-range city planning and development; cultural planning and community development; and arts and cultural programming

8,569,621

5,150,287

**New Meas** 

6,173,892

9,242,647

6,355,356

5,673,330

322

8,789,377

7,077,000

6,000,000

341

9,600,000

7,186,755

No Goal

6,000,000

#### Contact

Megan Crigger, Program Manager, 512-974-9312

repaired and/or restored

cultural contracts

Number of contracts with arts

Total amount of cultural funding requested

professionals and arts organizations

Total audience members served through

Total amount of funding awarded to cultural

9,000,000

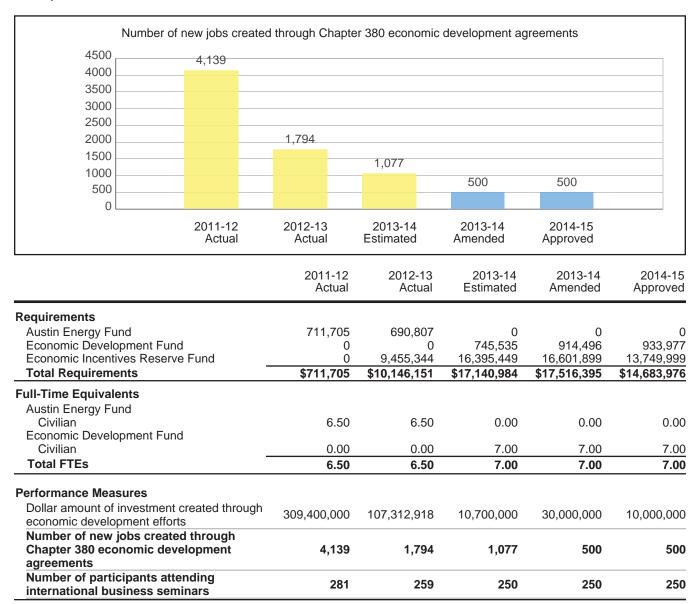
8,000,000

6,250,000

500

Program: Global Business Recruitment and Expansion Activity: Global Business Recruitment and Expansion

The purpose of the Global Business Recruitment and Expansion Division is to manage the City's economic development policies and programs and promote and facilitate sustainable growth in the Desired Development Zone in partnership with the community, project developers and the City of Austin in order to enhance livability and economic viability in a manner that preserves the character of Austin and its environment.



#### Services

Negotiation and implementation of the City's economic development policies and programs; Primary employer encouragement to develop, locate or expand in the Desired Development Zone; Promotion of Austin as a prime location for foreign direct investment; global trade classes for business executives; Sister Cities Program; and visiting international delegation assistance

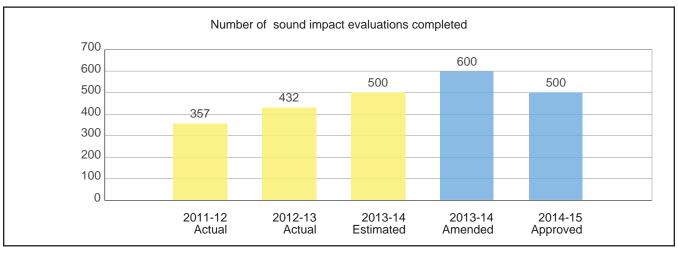
#### Contact

David Colligan, Global Business Recruitment and Expansion Manager, 512-974-6381

Program: Music and Entertainment Division

Activity: Music and Entertainment

The purpose of the Music activity is to develop and execute initiatives that help accelerate the growth of the music industry infrastructure by focusing on job creation, talent export, trade development, and industry revenue growth.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Austin Energy Fund	316,988	372,489	0	0	0
Economic Development Fund	0	0	417,294	413,463	525,089
Music Loan Program Fund	272,922	20,659	1,756	10,000	253
Music Venue Assistance Program Fund	39,493	0	127,140	210,000	250,000
Total Requirements	\$629,403	\$393,148	\$546,190	\$633,463	\$775,342
Full-Time Equivalents					
Austin Energy Fund	0.00	0.00		0.00	
Civilian	2.00	2.00	0.00	0.00	0.00
Economic Development Fund Civilian	0.00	0.00	4.00	4.00	5.00
Total FTEs					
TOTAL FILS	2.00	2.00	4.00	4.00	5.00
Performance Measures					
Number of sound impact evaluations completed	357	432	500	600	500
Total audience served through public-private partnerships	New Meas	New Meas	New Meas	New Meas	12,500
Total number of applicants served through the annual outdoor music venue permitting process	New Meas	New Meas	New Meas	New Meas	115

### Services

Develop and manage music-focused programs; Promote Austin artists on a global level; Coordinate with City departments and event organizers in planning and permitting music events and festivals; Provide recommendations regarding all outdoor sound permits; Facilitate communication between neighborhood groups and outdoor music venues; Assist music venues with sound mitigation technologies; Staff Liaison to Austin Music Commission; Advise policy makers on issues that affect the Austin music industry and community

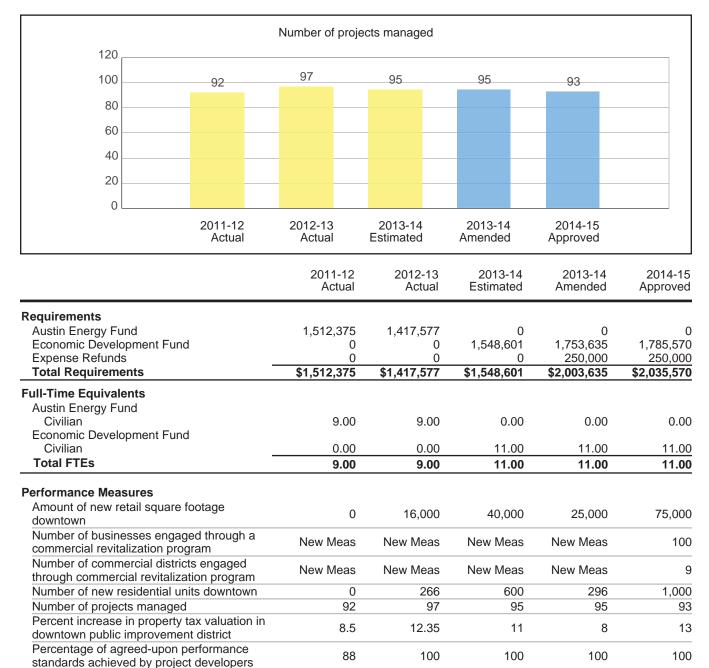
#### Contact

Don Pitts, Program Manager, 512-974-7821

Program: Redevelopment

Activity: Redevelopment Services

The purpose of the Redevelopment Services activity is to provide project management, implementation, and information services for project and community stakeholders in order to catalyze mixed-use redevelopment of the urban core.



#### Services

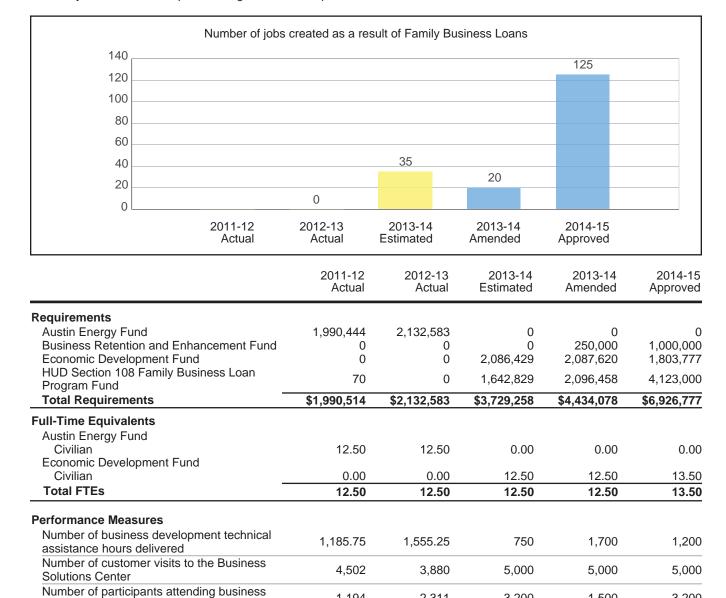
Solicit, negotiate and administer public-private contracts; Facilitate land development / permitting process; Coordinate with transit projects; Annual and 5-year reauthorization of the downtown PIDs; Staff Liaison to Downtown Commission and Robert Mueller Municipal Airport Plan Implementation Advisory Commission; Participate in studies affecting the urban core; Emerging Projects Map and Database; Maintain Downtown Redevelopment web page

### Contact

Peter Zeiler, Redevelopment Manager, 512-974-1183

Program: Small Business Program Activity: Small Business Program

The purpose of the Small Business Program is to provide direct services, resources and information for small businesses so they can demonstrate productive growth in a competitive business environment.



#### **Services**

information events

and civic groups

**Family Business Loans** 

Technical Assistance; Classroom training; Development Information Resources; Business Solutions Center; Entrepreneur Center; Strategic Planning; Needs Assessment; Program Development; Program Outreach; Program Evaluation; Contract Management; Financial Management

1,194

109

**New Meas** 

2,311

116

0

3,200

100

35

1,500

50

20

#### Contact

Vicky Valdez, Program Manager, 512-974-7620

Number of presentations made to business

Number of jobs created as a result of

3,200

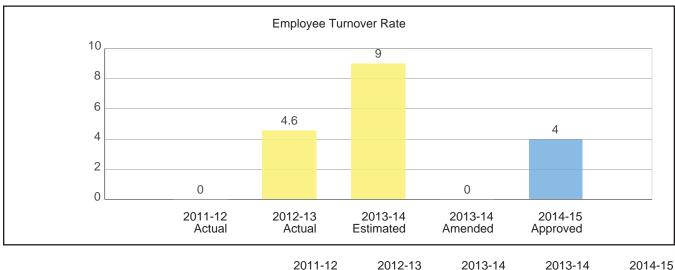
100

125

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Austin Energy Fund	993,901	1,436,407	0	0	0
Economic Development Fund	0	0	1,347,289	1,661,813	1,321,035
Total Requirements	\$993,901	\$1,436,407	\$1,347,289	\$1,661,813	\$1,321,035
Full-Time Equivalents Austin Energy Fund					
Civilian	7.50	7.50	0.00	0.00	0.00
Economic Development Fund					
Civilian	0.00	0.00	8.00	8.00	8.00
Total FTEs	7.50	7.50	8.00	8.00	8.00
Performance Measures					
Annual Carbon Footprint	12	13	12	12	11
Employee Turnover Rate	0	4.6	9	0	4
Lost Time Injury Rate Per the Equivalent of 100 Employees	0	0	0	0	0
Sick leave hours used per 1,000 hours	32.17	35.34	25	25	25

### **Services**

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Grant Administration, Safety, Customer Service, Contract Management

### Contact

Sylnovia Holt-Rabb, Financial Manager, 512-974-3131

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable
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	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Austin Energy Fund	2,925,022	4,030,758	0	0	0
Business Retention and Enhancement Fund	0	0	1,597,797	1,597,797	0
Economic Development Fund	0	0	4,669,990	5,304,990	6,350,689
Economic Incentives Reserve Fund	8,218,177	1,088,888	984,956	984,956	986,369
HUD Section 108 Family Business Loan Program Fund	0	15,458	14,502	95,188	96,263
Sustainability Fund	287,833	287,833	330,650	330,650	0
Total Requirements	\$11,431,032	\$5,422,937	\$7,597,895	\$8,313,581	\$7,433,321

### Contact

Sylnovia Holt-Rabb, Financial Manager, 512-974-3131

# Economic Development: 2014-15

Economic Development Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Cultural Arts and Contracts	\$0	\$0	\$1,142,744	\$1,098,009	\$1,289,310
Cultural Development and Contracting Services	0	0	1,142,744	1,098,009	1,289,310
Global Business Recruitment and Expansion	\$0	\$0	\$745,535	\$914,496	\$933,977
Global Business Recruitment and Expansion	0	0	745,535	914,496	933,977
Music and Entertainment Division	\$0	\$0	\$417,294	\$413,463	\$525,089
Music and Entertainment	0	0	417,294	413,463	525,089
Redevelopment	\$0	\$0	\$1,548,601	\$1,753,635	\$1,785,570
Redevelopment Services	0	0	1,548,601	1,753,635	1,785,570
Small Business Program	\$0	\$0	\$2,086,429	\$2,087,620	\$1,803,777
Small Business Program	0	0	2,086,429	2,087,620	1,803,777
Support Services	\$0	\$0	\$1,347,289	\$1,661,813	\$1,321,035
Departmental Support Services	0	0	1,347,289	1,661,813	1,321,035
Transfers and Other Requirements	\$0	\$0	\$4,669,990	\$5,304,990	\$6,350,689
Other Requirements	0	0	3,087,513	3,722,513	4,730,899
Transfers	0	0	1,582,477	1,582,477	1,619,790
Total	\$0	\$0	\$11,957,882	\$13,234,026	\$14,009,447
Full-Time Equivalents (FTEs)					
Cultural Arts and Contracts	0.00	0.00	10.50	10.50	11.50
Cultural Development and Contracting Services	0.00	0.00	10.50	10.50	11.50
Global Business Recruitment and Expansion	0.00	0.00	7.00	7.00	7.00
Global Business Recruitment and Expansion	0.00	0.00	7.00	7.00	7.00
Music and Entertainment Division	0.00	0.00	4.00	4.00	5.00
Music and Entertainment	0.00	0.00	4.00	4.00	5.00
Redevelopment	0.00	0.00	11.00	11.00	11.00
Redevelopment Services	0.00	0.00	11.00	11.00	11.00
Small Business Program	0.00	0.00	12.50	12.50	13.50
Small Business Program	0.00	0.00	12.50	12.50	13.50
Support Services	0.00	0.00	8.00	8.00	8.00
Departmental Support Services	0.00	0.00	8.00	8.00	8.00
Total	0.00	0.00	53.00	53.00	56.00

# Economic Development: 2014-15

Austin Energy Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Cultural Arts and Contracts	\$1,071,878	\$1,213,615	\$0	\$0	\$0
Cultural Development and Contracting Services	1,071,878	1,213,615	0	0	0
Global Business Recruitment and Expansion	\$711,705	\$690,807	\$0	\$0	\$0
Global Business Recruitment and Expansion	711,705	690,807	0	0	0
Music and Entertainment Division	\$316,988	\$372,489	\$0	\$0	\$0
Music and Entertainment	316,988	372,489	0	0	0
Redevelopment	\$1,512,375	\$1,417,577	\$0	\$0	\$0
Redevelopment Services	1,512,375	1,417,577	0	0	0
Small Business Program	\$1,990,444	\$2,132,583	\$0	\$0	\$0
Small Business Program	1,990,444	2,132,583	0	0	0
Support Services	\$993,901	\$1,436,407	\$0	\$0	\$0
Departmental Support Services	993,901	1,436,407	0	0	0
Transfers and Other Requirements	\$2,925,022	\$4,030,758	\$0	\$0	\$0
Other Requirements	2,925,022	2,902,790	0	0	0
Transfers	0	1,127,968	0	0	0
Total	\$9,522,313	\$11,294,237	\$0	\$0	\$0
Full-Time Equivalents (FTEs)					
Cultural Arts and Contracts	9.50	9.50	0.00	0.00	0.00
Cultural Development and Contracting Services	9.50	9.50	0.00	0.00	0.00
Global Business Recruitment and Expansion	6.50	6.50	0.00	0.00	0.00
Global Business Recruitment and Expansion	6.50	6.50	0.00	0.00	0.00
Music and Entertainment Division	2.00	2.00	0.00	0.00	0.00
Music and Entertainment	2.00	2.00	0.00	0.00	0.00
Redevelopment	9.00	9.00	0.00	0.00	0.00
Redevelopment Services	9.00	9.00	0.00	0.00	0.00
Small Business Program	12.50	12.50	0.00	0.00	0.00
Small Business Program	12.50	12.50	0.00	0.00	0.00
Support Services	7.50	7.50	0.00	0.00	0.00
Departmental Support Services	7.50	7.50	0.00	0.00	0.00
Total	47.00	47.00	0.00	0.00	0.00

Economic Incentives Reserve Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Global Business Recruitment and Expansion	\$0	\$9,455,344	\$16,395,449	\$16,601,899	\$13,749,999
Global Business Recruitment and Expansion	0	9,455,344	16,395,449	16,601,899	13,749,999
Transfers and Other Requirements	\$8,218,177	\$1,088,888	\$984,956	\$984,956	\$986,369
Other Requirements	8,218,177	1,088,888	0	0	0
Transfers	0	0	984,956	984,956	986,369
Total	\$8,218,177	\$10,544,232	\$17,380,405	\$17,586,855	\$14,736,368

Actual         Actual         Estimated         Amended         Approved           Requirements           Cultural Arts and Contracts         \$5,198,537         \$6,607,867         \$7,352,713         \$7,831,499         \$9,460,060	Total	\$5,198,537	\$6,607,867	\$7,352,713	\$7,831,499	\$9,460,067
Actual Actual Estimated Amended Approved  Requirements	Cultural Development and Contracting Services	5,198,537	6,607,867	7,352,713	7,831,499	9,460,067
Actual Actual Estimated Amended Approved	Cultural Arts and Contracts	\$5,198,537	\$6,607,867	\$7,352,713	\$7,831,499	\$9,460,067
2017-12 2012-13 2010-14 2010-14 2014-10	Requirements					
Cultural Arts Fund 2011-12 2012-13 2013-14 2013-14 2014-15		Actual	Actual	Estimated	Amended	Approved
	Cultural Arts Fund	2011-12	2012-13	2013-14	2013-14	2014-15

HUD Section 108 Family Business Loan Program Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Small Business Program	\$70	\$0	\$1,642,829	\$2,096,458	\$4,123,000
Small Business Program	70	0	1,642,829	2,096,458	4,123,000
Small Business Program  Transfers and Other Requirements	70 <b>\$0</b>	0 <b>\$15,458</b>	1,642,829 <b>\$14,502</b>	2,096,458 <b>\$95,188</b>	4,123,000 <b>\$96,263</b>
5		•	7 - 7	, ,	

Business Retention and Enhancement Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Small Business Program	\$0	\$0	\$0	\$250,000	¢4 000 000
Sinan business i rogram	ΨΟ	Ψ0	φU	φ230,000	\$1,000,000
Small Business Program	0	0	0	250,000	1,000,000
	0 <b>\$0</b>	· · · · · · · · · · · · · · · · · · ·	0 \$1,597,797	· ,	
Small Business Program	0	0	0	250,000	1,000,000

Music Venue Assistance Program Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Music and Entertainment Division	\$39,493	\$0	\$127,140	\$210,000	\$250,000
Music and Entertainment	39,493	0	127,140	210,000	250,000
Total	\$39,493	\$0	\$127,140	\$210,000	\$250,000

Total	\$272,922	\$20,659	\$1,756	\$10,000	\$253
Music and Entertainment	272,922	20,659	1,756	10,000	253
Music and Entertainment Division	\$272,922	\$20,659	\$1,756	\$10,000	\$253
Requirements					
Wasic Loan't Togram't and	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Music Loan Program Fund					

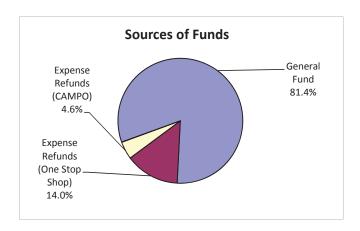
Requirements	Actual	Actual	Estimated	Amended	Approved
Transfers and Other Requirements	\$287,833	\$287,833	\$330,650	\$330,650	\$0
Transfers and Other Requirements Other Requirements	<b>\$287,833</b> 287,833	<b>\$287,833</b> 287,833	<b>\$330,650</b> 330,650	<b>\$330,650</b> 330,650	<b>\$0</b>

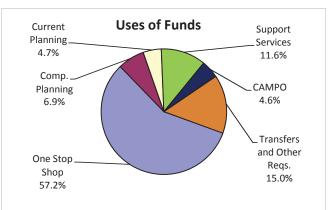
Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Cultural Arts and Contracts	\$108,476	\$22,984	\$335,500	\$335,500	\$135,000
Cultural Development and Contracting Services	108,476	22,984	335,500	335,500	135,000
Total	\$108,476	\$22,984	\$335,500	\$335,500	\$135,000

Expense Refunds	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Cultural Arts and Contracts	\$120,195	\$208,869	\$320,000	\$276,369	\$228,571
Cultural Development and Contracting Services	120,195	208,869	320,000	276,369	228,571
Redevelopment	\$0	\$0	\$0	\$250,000	\$250,000
Redevelopment Services	0	0	0	250,000	250,000
Total	\$120,195	\$208.869	\$320.000	\$526,369	\$478,571



### Planning and Development Review





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
General Fund					
Revenue	\$16,344,370	\$21,359,479	\$21,732,026	\$17,710,026	\$19,795,776
Requirements	\$21,708,960	\$25,098,953	\$27,207,140	\$27,364,772	\$35,623,104
Full-Time Equivalents (FTEs)	325.00	334.00	357.00	357.00	363.00
Expense Refunds	\$6,659,782	\$7,152,834	\$7,672,909	\$7,906,208	\$8,316,509
Grants					
Requirements	\$0	\$0	\$40,000	\$40,000	\$0
Full-Time Equivalents (FTEs)	0.00	0.00	2.00	2.00	0.00
Total Budget	\$28,368,742	\$32,251,787	\$34,920,049	\$35,310,980	\$43,939,613

Footnote: In addition to the amount shown above, the FY 2014-15 Budget also includes \$1,300,000 for capital and critical one-time costs.

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

### Planning and Development Review Organization by Program and Activity for 2015

### Capital Area Metropolitan Planning Organization (CAMPO)

**CAMPO** 

#### **Comprehensive Planning**

Neighborhood Assistance Center Neighborhood Planning Urban Design

#### **Current Planning**

Annexation
Code Amendment
Zoning Case Management

#### **One Stop Shop**

Building Inspection
Commercial Building Plan Review
Development Assistance Center
Land Use Review
Permit Center
Residential Review
Site/Subdivision Inspection

#### **Support Services**

**Departmental Support Services** 

#### **Transfers and Other Requirements**

Other Requirements Transfers

### Planning and Development Review Mission and Goals for 2015

#### Mission

The purpose of the Planning and Development Review Department (PDRD) is to provide planning, preservation, design, comprehensive development review and inspection services to make Austin the most livable city in the country.

#### Goals

Implement the Imagine Austin comprehensive plan including a comprehensive revision to the Austin Land Development Code.

Collaborate with other departments and outside partners to implement the remaining seven Imagine Austin priority programs.

Complete neighborhood plans for all urban core planning areas by 2016.

Ensure a more compact and well-designed city through planning initiatives such as the Downtown Plan, the Waller Creek District Master Plan, the Airport Boulevard Initiative, and the East Riverside Corridor Master Plan.

Enhance and maintain for the public a single One Stop Shop location for development needs to promote efficient use of citizen and City staff time and resources.

### Planning and Development Review

#### Message from the Director

The Planning and Development Review Department (PDRD) is responsible for the City's comprehensive planning activities, current planning, historic preservation, demographics, urban design services, and the One Stop Shop that supports land development consultation, review, and inspections services. The Department provides these services over a 627 square

mile planning area to a wide variety of customers including property owners, neighborhood and environmental organizations, business owners, City departments and other governmental agencies. PDRD provides support to ten boards and commissions, not including additional support for a variety of City Council or Commission appointed subcommittees or task force groups. The Department also provides support for land use related city code amendments and rule postings, training of developer agents, neighborhood representatives and staff through its land use academy, and maintains support to multiple PDRD land use related web sites and electronic media.

In FY 2014-15, PDRD will continue implementation and monitoring of the Imagine Austin Comprehensive Plan, the adopted neighborhood plans and other small area plans such as the Downtown Austin and East Riverside Corridor Plans. The Department will also continue to work on the Airport Boulevard Form Based Code Project and the Downtown Wayfinding Project. The Department continues to implement Phase 1 of the Fee Study and has

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begun Phase 2, which should be completed the first quarter of FY 2014-15. During the next year, PDRD will continue converting to the new web-based AMANDA 6 version of the permit, review and inspection management application.

Due to the increase in the demand for review and inspection services created by Austin's current building expansion, PDRD recognizes the need for temporary staff to support the timely review and inspection of Google and AT&T's new broadband network infrastructure. Based on the proposed build out of the infrastructure it's anticipated the temporary staff will be needed through FY 2015-16. These temporary staff will ensure timely review and inspection of other land development applications processed by PDRD occur without delays.

Over the next fiscal year, the PDRD will continue working with Opticos Design and the community on CodeNEXT, the City's project to revise the Land Development Code, as recommended by the Imagine Austin Comprehensive Plan and directed by City Council. Major tasks completed to date include listening to the community and stakeholders regarding the City's development code and processes and the release of the draft *Listening to the Community Report*; analyzing and understanding the strengths and weaknesses of the code and the release of the draft Code Diagnosis. Upcoming tasks include the identification of three alternative approaches for the draft code and the selection by City Council of a preferred approach to revising the code. Major tasks set to begin in the new fiscal year include the detailed work of developing a draft code for review by all stakeholders, boards and commissions and City Council.

In FY 2014-15, PDRD will continue expanding the use of web based software and technology. Over the next few years, AMANDA, the online development portal, will be expanded to provide for online submission of applications and electronic plan review, and increase the customer's ability to conduct development related business online. Additionally, the features and capabilities identified in FY 2013-14 for mobile applications will be incorporated into the Department's technology solutions. The completed and future work will provide the foundation for organizational change and improved efficiency needed to support implementation of the new land development code.

Greg Guernsey, Director

Liegory & Guernsey

#### **Budget Highlights**

The Planning and Development Review Department (PDRD) has developed a budget that includes the resources to provide planning, preservation, design, and comprehensive development review and inspection services over a 627 square mile planning area. PDRD's FY 2014-15 General Fund-supported budget totals \$35.6 million and 363 FTEs.

#### **Comprehensive Planning**

The Comprehensive Planning Program is organized to develop, maintain, and implement the City-wide comprehensive plan, more detailed neighborhood plans and other small area plans. It also provides planning support services such as GIS mapping and demographic/economic projections and analysis to other divisions within PDRD and other City of Austin departments.

Within this program is the Urban Design activity. This activity is organized to design and construct public spaces that create economic, environmental and community value. The focus of urban design is on the form and organization of buildings and the public spaces between them, rather than on the design of individual structures.

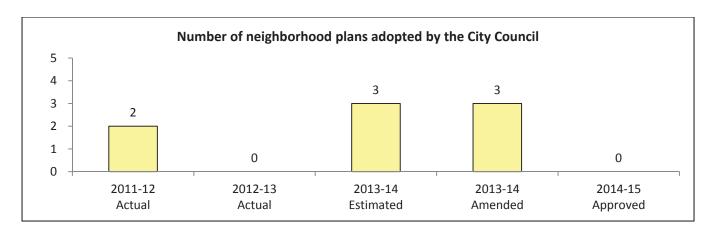
During FY 2014-15, the Urban Design activity is focusing on the Downtown Wayfinding project, the Airport Boulevard Form-Based Code project, and implementation of the Downtown Austin Plan (DAP), the East Riverside Corridor Plan, the Transit Oriented Development (TOD) Station Area Plans, and the North Burnet/Gateway Master Plan. The Urban Design activity also works with the Waller Creek Conservancy to advance efforts to revitalize the Waller Creek District. Other major urban design program projects include: coordination of Downtown Great Streets streetscape improvements for 2<sup>nd</sup>, 3<sup>rd</sup> and Colorado Streets, streetscape improvements in the University Neighborhood Overlay (UNO) area and along Core Transit Corridors, completion of the Phase II amendments to Subchapter E Design Standards, and completion of the South Congress Improvement Project.



The budget includes resources to begin implementation, evaluation, and monitoring of the Imagine Austin Comprehensive Plan, including the annual report required by the City charter. The budget also includes funding to begin a neighborhood plan for three planning areas and to continue the implementation and maintenance (amendments) of the 45 adopted neighborhood plans.

#### **Current Planning**

The Current Planning program is organized to process zoning text and map amendments, promote and coordinate historic preservation, and to develop and maintain the City's three-year municipal annexation plan (MAP). This division also oversees amendments to the City Code regarding land use and site development regulation. The annexation division also continues to process annexation requests, start on new MAP annexation areas and continue work on Municipal Utility District (MUD) proposals. The historic preservation program continues to facilitate implementation of local historic districts, process historic zoning cases and demolition permits, and amend the historic zoning process as directed by City Council. To assist with this program, \$0.1 million for one new Planner I position to work on updating the Historic Resources Survey was added by Council at Budget adoption.



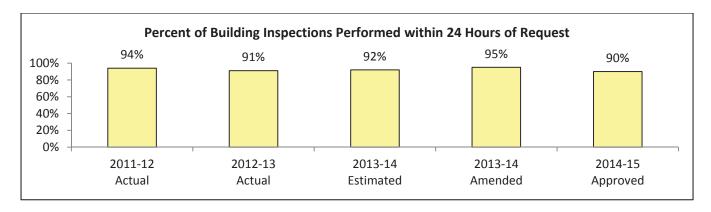
#### **One Stop Shop**

The One Stop Shop (OSS) was created to serve as a central location at One Texas Center where the community could address all of its development needs including review, permitting, and inspections. The OSS is comprised of several divisions located within the same building that are designed to work together to ensure that development in Austin meets both long and short term planning goals. Depending on the complexity of the project and the familiarity of a citizen or applicant, the development process can begin in the Development Assistance Center, where a broad spectrum of technical staff provides specific guidance on their project. A more experienced citizen or applicant can apply directly to the Land Use Review division which consists of site plan, subdivision, transportation, drainage/water quality, notification and environmental review staff.

Some projects require the construction of public infrastructure such as water, wastewater, drainage facilities, streets, and sidewalks so that the site can be used as ultimately intended. The Site/Subdivision Inspection Division ensures that all infrastructure is built according to plans and specifications. The number and type of projects that are inspected can vary with the general economy of the region. As the economy improves the projects tend to be larger and generate more revenue.

All building construction on private property is classified as residential or commercial construction. On residential construction projects, Residential Plan Review provides a review to ensure that each project is constructed within the zoning for the tract of land and any special conditions such as the Residential Design and Compatibility Standards (McMansion) or Neighborhood Conservation Combining Districts (NCCD) regulations. In June 2011, in an effort to reduce the number of errors identified during the construction phase, Residential Plan Review began a technical review of one and two-family residential structures designed by a non-professional or upon request by a design professional. The Commercial Plan Review section provides the review function for commercial projects and also conducts a technical review of building plans for compliance with current building codes. After residential and commercial projects are reviewed, they are forwarded to the permit center. The permit center collects appropriate fees and issues all appropriate building and specific trade permits. Although technical review is provided for residential and commercial projects, non-compliant construction can still occur due to oversight or unfamiliarity with the City Code. Ultimately, compliance with the City Code is achieved through field inspections.

Building Inspectors ensure that construction is in compliance with applicable building codes of the City of Austin. Building Inspectors are certified in specific areas of inspection. There are commercial and residential building inspectors, commercial and residential electrical inspectors, and commercial and residential plumbing and mechanical inspectors. Building codes are designed specifically to ensure the health and safety of structures for the benefit of everyone. The Building Inspections section has a goal to maintain an on-time inspection rate of 95% within 24 hours from call in. On-time inspections have been affected by an increase in remodeling permits, providing homeowners with time-specific inspections for specific types of work, and complex land development code requirements.



Finally, to ensure that illegal development does not occur and to ensure that legal development remains compliant with environmental regulations, the One Stop Shop also provides environmental and enforcement inspections. These inspections cover the entire City of Austin and its extraterritorial jurisdiction for all public and private projects.

The OSS Budget includes \$162,829 for a position previously funded by Austin Code and a \$200,000 decrease for the process improvement study. Additionally, two new positions are added to support the Land Use Review activity within the One Stop Shop and both have zero net cost. One is a GIS Analyst position to help with the City Arborist program. The personnel costs for this position are reimbursed by the Urban Forest Renewal Fund. The other is a Principal Planner position to perform residential and commercial boat dock inspections and reviews. These personnel costs are offset by revenue generated.

#### **Critical One-time**

The FY 2014-15 Budget includes \$1.0 million in one-time costs for temporary employees related to the Google Fiber and AT&T projects. Of this budgeted amount, \$0.7 million is for PDRD and \$0.3 million is for Austin Transportation Department (ATD). These projects are the building of a new network infrastructure throughout the entire City to provide high-speed broadband service in Austin. Since a majority of the fiber optic networks are located within the City's right-of-way, permitting and review workloads will increase based on plan projections. This funding allows a timelier and a greater number of reviews and inspections by both PDRD and ATD.

Lastly, another \$0.3 million in one-time costs was added by Council during Budget adoption. This funding is for Phase 1 to update the citywide Historic Resources Survey.

#### **Other Revenue**

In addition to support from the General Fund, PDRD also generates revenue from fees and charges for inspection, permitting and a variety of planning services. In FY 2014-15, the Department projects \$19.8 million in revenue, an increase of \$2.1 million over the previous year. The largest driver for this increase is the continued level of development and construction activity. This includes \$1.1 million increase in development fees largely related to subdivisions, notifications and site plan reveiws. Inspection fees and permitting, such as building, mechanical and electrical, are expected to increase \$1.0 million.

# Planning and Development Review Significant Changes

General Fund		
Revenue Changes		Dollars
Increased revenue from anticipated development, construction, permitting and inspection activity, including boat dock inspections and reviews.		\$2,085,750
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully-fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		¢1 200 726
8% increase in City contributions for health insurance.		\$1,309,726
Beginning in FY 2014-15, certain administrative and personnel cost centers have		
been allocated to individual departments. In prior years, these expenditures were		
budgeted for in aggregate at the General Fund level.		\$6,816,666
Departmental Cost Drivers		
Expense refunds are increasing from Watershed Protection Department for		
annualized costs associated with employee pay and benefits.		(\$201,016)
Evenue refunds are increasing from the Conital Area Matropolitan Diagning		
Expense refunds are increasing from the Capital Area Metropolitan Planning Organization (CAMPO) for annualized employee pay and benefit costs.		(\$52,963)
e Samzadon (e ini e) ioi amaanzaa employee pay ana zenene eesta		(432,303)
Removal of one-time costs for a Process Improvement Study.		(\$200,000)
Personnel costs for an FTE previously funded by the Austin Code Department.		\$162,829
reisonner costs for all the previously funded by the Austin Code Department.		7102,823
Included is an increase in rent for office space at One Texas Center.		\$181,069
Eliminating two unfunded Dlanner Capier positions due to long term vecancies	(2.00)	\$0
Eliminating two unfunded Planner Senior positions due to long-term vacancies.	(2.00)	ŞU
New Investments		
Five new positions with a total cost of \$371,913 for CAMPO to assist with		
transportation planning. These costs are fully reimbursed by CAMPO.	5.00	\$0
One new GIS Analyst to help with City Arborist Program. This position is		
reimbursed by the Urban Forest Renewal Fund.	1.00	\$0
One new Principal Planner to perform residential / commercial boat dock	1.00	¢101 EE2
inspections and reviews. The position costs are offset by revenue.	1.00	\$101,553
One new Planner I to assist in the Historic Landmark Preservation process and work		
on the Historic Resources Survey.	1.00	\$66,458

Program: Capital Area Metropolitan Planning Organization (CAMPO)

Activity: CAMPO

The Capital Area Metropolitan Planning Office is a federally funded program. Because CAMPO is not a City department, program measures and key indicators are not available.

Gra	ph	Not	Apr	olica	ble

	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved	
Requirements Expense Refunds Total Requirements	1,374,043 <b>\$1,374,043</b>	1,505,708 <b>\$1,505,708</b>	1,486,391 <b>\$1,486,391</b>	1,598,711 <b>\$1,598,711</b>	2,022,681 <b>\$2,022,681</b>	
Full-Time Equivalents General Fund Civilian	16.00	16.00	16.00	16.00	21.00	
Total FTEs	16.00	16.00	16.00	16.00	21.00	
Measures Not Applicable						

#### **Services**

Regional metropolitan transportation planning services

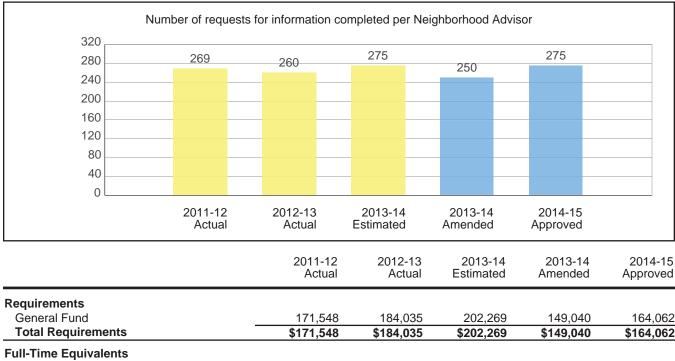
#### Contact

Greg Guernsey, Director, 512-974-2387

Program: Comprehensive Planning

Activity: Neighborhood Assistance Center

The purpose of the Neighborhood Assistance Center is to promote the transparency of, and facilitate the engagement of neighborhood organizations in, the City's planning and development review processes.



	Actual	Actual	Estimated	Amended	Approved
Requirements					
General Fund	171,548	184,035	202,269	149,040	164,062
Total Requirements	\$171,548	\$184,035	\$202,269	\$149,040	\$164,062
Full-Time Equivalents					
General Fund					
Civilian	4.00	4.00	4.00	4.00	2.00
Total FTEs	4.00	4.00	4.00	4.00	2.00
Performance Measures					
Number of requests for information completed per Neighborhood Advisor	269	260	275	250	275
Number of requests for information submitted per Neighborhood Advisor	269	260	275	250	275

#### **Services**

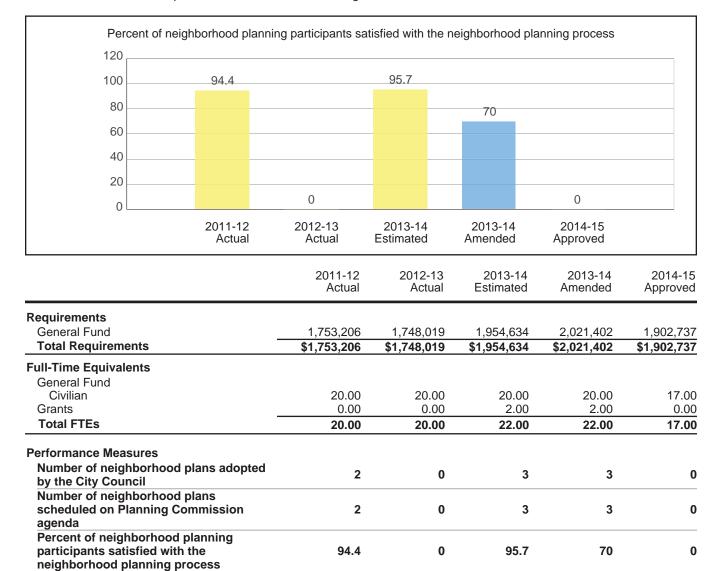
Educate neighborhood organizations about the City's development process. Facilitate constructive communication between City staff and neighborhood organizations. Improve the public's access to online City resources.

#### Contact

Garner Stoll, Assistant Director, 512-974-2397

Program: Comprehensive Planning Activity: Neighborhood Planning

The purpose of the Neighborhood Planning activity is to provide the opportunity to neighborhood stakeholders to influence land use development to achieve more livable neighborhoods.



#### Services

Neighborhood Plan Development; public education and technical assistance; Board and Commission support

**New Meas** 

**New Meas** 

Yes

Yes

Yes

#### Contact

Carol Haywood, Development Services Manager, 512-974-7685

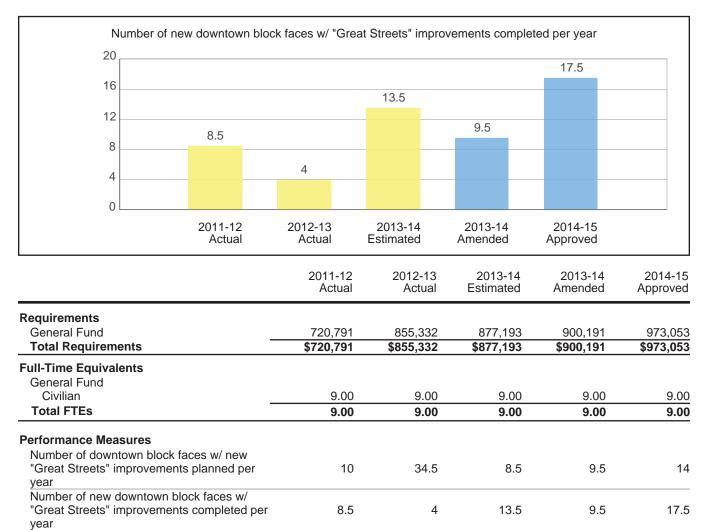
**Completion of an Imagine Austin Annual** 

Report by October 1st

Program: Comprehensive Planning

Activity: Urban Design

The purpose of the Urban Design activity is to shape streetscapes, public places, neighborhoods and downtown for Austin citizens and visitors in order to achieve a high quality, economically viable, environmentally sustainable, accessible and affordable built environment.



#### **Services**

Urban Design Standards; District, Corridor and Transit Station Planning; Code Amendments; Great Streets Development program; Board and Commission support; Urban Design guidelines

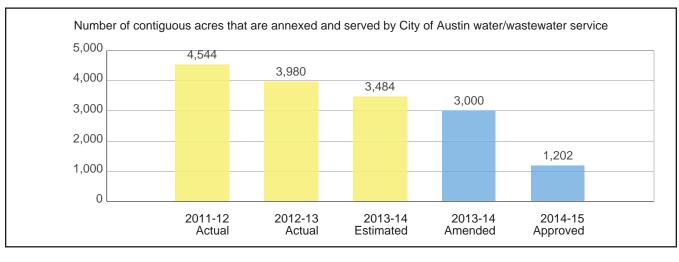
#### Contact

Jim Robertson, Development Services Manager, 512-974-3564

Program: Current Planning

Activity: Annexation

The purpose of the Annexation activity is to initiate and process annexation requests for the community in order to manage the future growth of the city.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	129,712	131,222	135,000	135,000	135,000
General Fund	87,037	118,569	139,845	209,019	212,025
Total Requirements	\$216,749	\$249,790	\$274,845	\$344,019	\$347,025
Full-Time Equivalents General Fund					
Civilian	2.00	2.00	2.00	2.00	2.00
Total FTEs	2.00	2.00	2.00	2.00	2.00
Performance Measures  Number of contiguous acres that are					
annexed and served by City of Austin water/wastewater service	4,544	3,980	3,484	3,000	1,202
Percent of continuous acreage annexed and served by City of Austin water/wastewater service and completed on time	100	100	100	100	100

#### **Services**

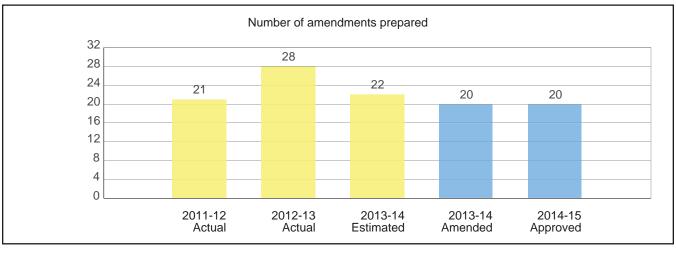
Legislative monitoring; 3-year municipal annexation plans; Exempt area annexation; ETJ boundary issues; MUD-related planning activity; Jurisdictional / potential exempt area annexation database

#### Contact

Jerry Rusthoven, Development Services Manager, 512-974-3207

Program: Current Planning Activity: Code Amendment

The purpose of the Code Amendment activity is to create and update the Land Development Code and other ordinances for the community in order to reflect best practices in sustainable planning.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
General Fund	87,004	78,466	76,824	72,074	387,007
Total Requirements	\$87,004	\$78,466	\$76,824	\$72,074	\$387,007
Full-Time Equivalents					
General Fund					
Civilian	1.00	1.00	1.00	1.00	4.00
Total FTEs	1.00	1.00	1.00	1.00	4.00
Performance Measures					
Number of amendments prepared	21	28	22	20	20
Percent of prepared amendments adopted	57	75	82	85	82

#### **Services**

Code Amendment development; administer interdepartmental review and Council adoption.

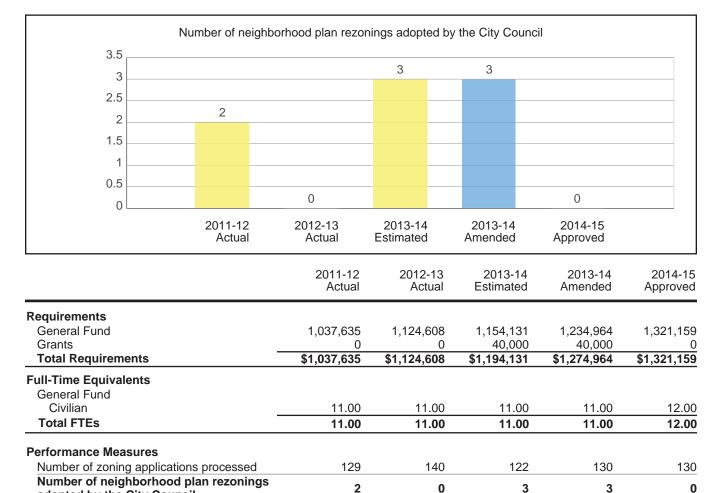
#### Contact

Jerry Rusthoven, Development Services Manager, 512-974-3207

Program: Current Planning

Activity: Zoning Case Management

The purpose of the Zoning Case Management activity is to process zoning amendments and interpret zoning ordinances for community stakeholders in accordance with the City's comprehensive plan.



#### agenda Services

Consulting and use determinations; Zoning Map amendments (Historic; Property Owner-Initiated; City-Initiated)

2

0

3

3

0

#### Contact

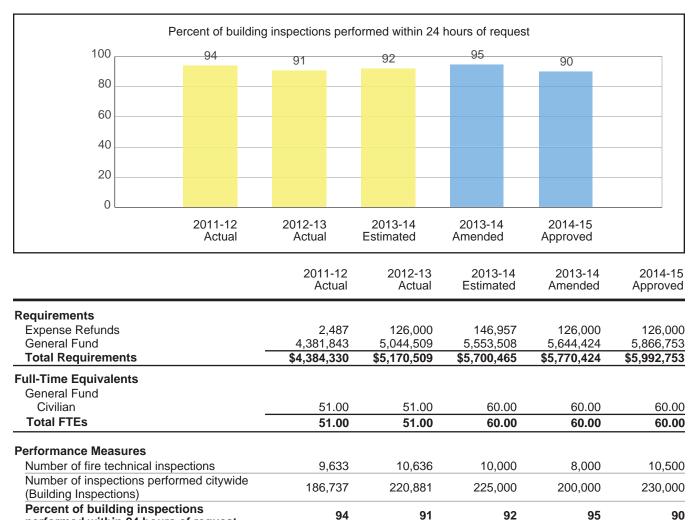
Jerry Rusthoven, Development Services Manager, 512-974-3207

adopted by the City Council

Number of neighborhood plan rezonings scheduled on Planning Commission

Program: One Stop Shop Activity: Building Inspection

The purpose of Building Inspection is to provide inspections of buildings and systems at various stages of construction in order for permit holders to safeguard the public's life, health, safety, and welfare.



#### **Services**

Inspections: Residential, Mechanical, Electrical, Plumbing, Commercial Building, Medical Gas, Energy, Technical Fire Prevention and Initial Food Establishment

#### Contact

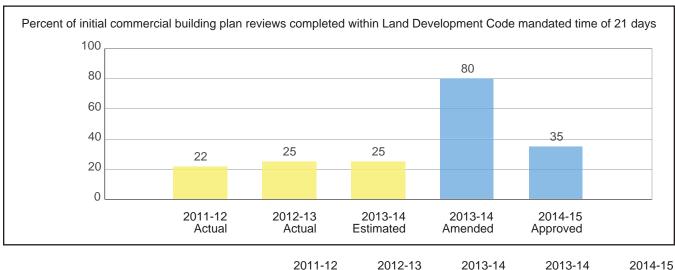
Dan McNabb, Division Manager, 512-974-2752

performed within 24 hours of request

Program: One Stop Shop

Activity: Commercial Building Plan Review

The purpose of Commercial Building Plan Review is to provide code review to the construction community to ensure compliant commercial building plans in a timely manner.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	186,280	58,000	58,000	58,000	58,000
General Fund Total Requirements	1,197,272 <b>\$1,383,552</b>	1,634,422 <b>\$1,692,422</b>	1,654,735 <b>\$1,712,735</b>	1,619,468 <b>\$1,677,468</b>	1,731,775 <b>\$1,789,775</b>
Full-Time Equivalents	· ,,	· / /	, , ,	+ ,- ,	, ,, -
General Fund					
Civilian	19.50	19.50	19.50	19.50	20.50
Total FTEs	19.50	19.50	19.50	19.50	20.50
Performance Measures					
Number of new commercial construction applications reviewed	395	457	500	850	500
Percent of initial commercial building plan reviews completed within Land Development Code mandated time of 21 days	22	25	25	80	35

#### **Services**

Reviews: Mechanical, Electric, Plumbing, Building, Industrial Waste, Water Utility, Fire Prevention, Food Establishment; Research and Code adoption

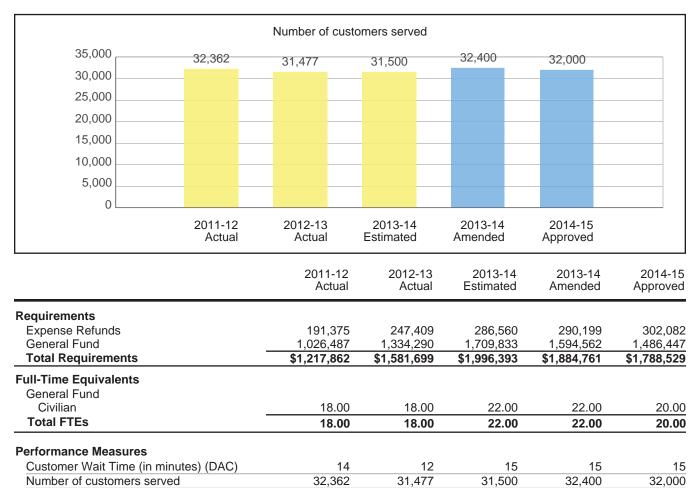
#### Contact

J B Meier, Chief Plans Examiner, 512-974-2355

Program: One Stop Shop

Activity: Development Assistance Center

The purpose of the Development Assistance Center is to evaluate development proposals for potential applicants and concerned citizens on behalf of the community to ensure that development is designed and build in accordance with the City of Austin's Rules and Regulations.



#### **Services**

distributed

Zoning Consultation; Development Assessments; process changes to site plan and subdivision construction plans; Site Development Exemptions; Land Status Determinations; Site Plan Consultations; Subdivision Consultations; Pre-Submittal meetings; document sales; Zoning Verification; files management; Utility Service Providers; Conservation, Development Process, and Building Plan Consulting; Development Applications; Provide property information; sign applications; sound amplification applications; carnival and alcohol permit applications; Board of Adjustment/Sign Review Board case management and support; and billboard ordinance waivers

67,379

70,500

65,150

70,000

64,634

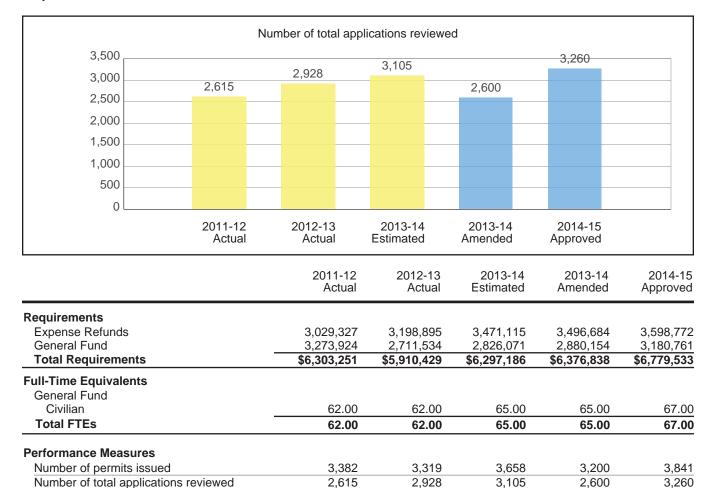
#### Contact

Chris Johnson, Development Assistance Center Manager, 512-974-2769

Number of documents reproduced and

Program: One Stop Shop Activity: Land Use Review

The purpose of Land Use Review is to review and permit development applications that comply with regulations adopted by council.



#### Services

initial reviews

Reviews and permits: Site plan, subdivision, Cell Tower, General Permit, Underground Storage Permit; Underground Storage Review; Hazardous Materials Review; Protected Tree Review; Water Quality Operating Permit Review in the Barton Springs Zone. Related Services: Code Development; rules processing, notification, code interpretation, criteria development; LGC Chapter-245 (1704) Determination

47

42

50

50

50

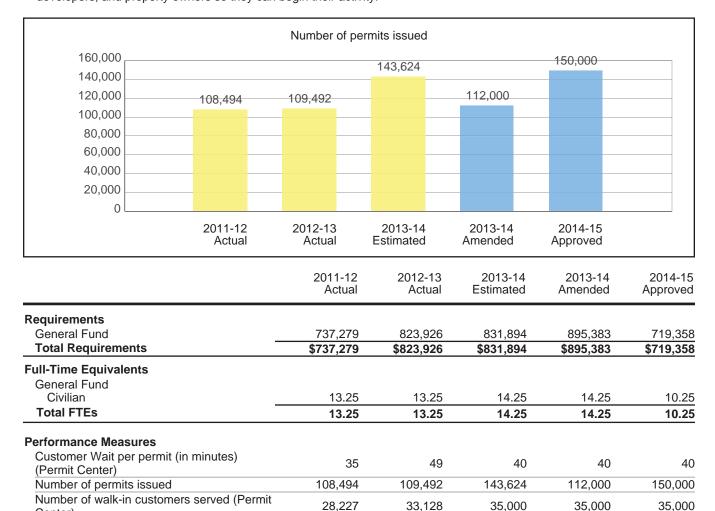
#### Contact

Julie Lipton, Division Manager, 512-974-6727

Percent of on-time subdivision and site plan

Program: One Stop Shop Activity: Permit Center

The purpose of the Permit Center is to issue licenses, registrations and permits for builders, trade contractors, developers, and property owners so they can begin their activity.



### Center) Services

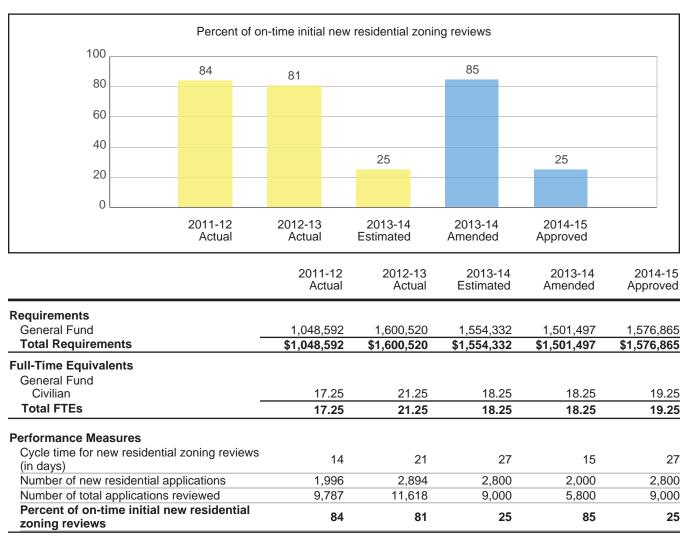
License Registrations; Permit Issuance; Plans Retention; Escrow Transaction Management; Census Report; cancellations; refunds

#### Contact

Cande Coward, Permit Program Supervisor, 512-974-3591

Program: One Stop Shop Activity: Residential Review

The purpose of Residential Review is to provide comprehensive review services to citizens and developers to ensure that structures are in compliance with zoning and other development regulations.



#### **Services**

Reviews: residential applications, commercial remodeling applications; residential driveway waivers, temporary use applications, Residential Design and Compatibility Commission case management and support; zoning regulations consultation; code development; criteria development; research; alcohol beverage waivers

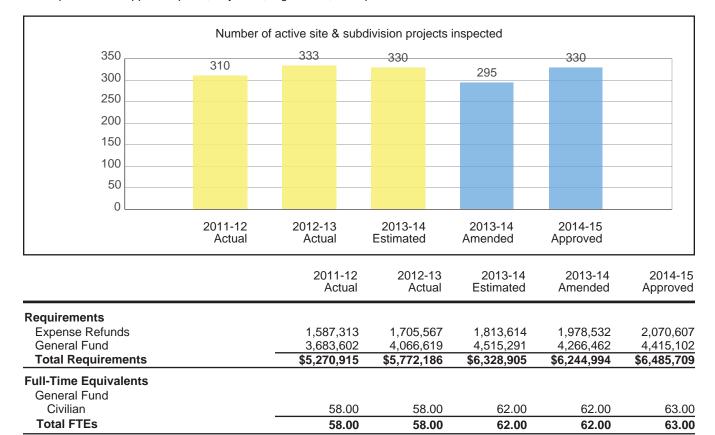
#### Contact

John McDonald, Development Services Manager, 512-974-2728

Program: One Stop Shop

Activity: Site/Subdivision Inspection

The purpose of the Site/Subdivision Inspection activity is to provide inspection services for the community to ensure compliance with approved plans, City rules, regulations, and specifications.



#### Services

inspected

**Performance Measures** 

Pre-Construction meetings; Subdivision Inspection; Environmental Compliance Monitoring; Site Construction Inspection; Water Utility Taps Inspection; Barton Springs Operating Permit Inspections; Final Acceptance; Warranty Check Back; Project Communications; Complaint Investigation; Utility Excavation Inspection; temporary repair; permanent repair; Backfill Inspections; Environmental Inspection; Commercial Pond Inspection; Taps Inspection; Site & Drop-ins

310

1,909

333

841

330

600

295

1,800

#### Contact

Ruben Cantu, Division Manager, 512-974-1588

Number of active site & subdivision projects

Number of landscape inspections

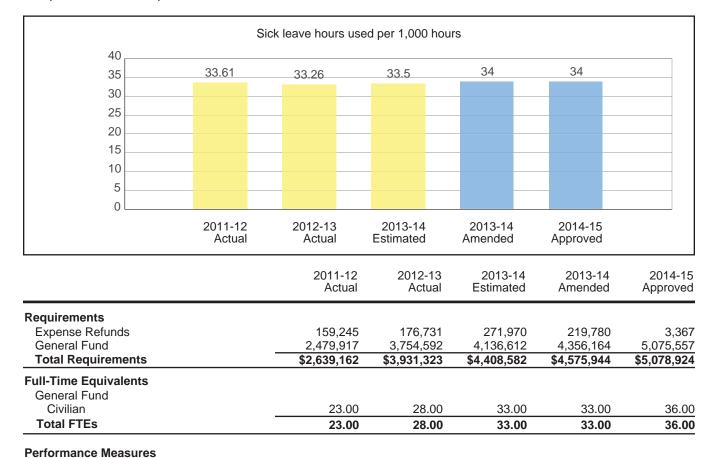
330

600

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



#### **Services**

Annual Carbon Footprint

**Employee Turnover Rate** 

100 Employees

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

811

6.69

1.46

33.61

741

6.39

0.34

33.26

704

6.4

2.5

33.5

704

5

0

34

669

6.4

0

34

#### Contact

Greg Guernsey, Director, 512-974-2387

Lost Time Injury Rate Per the Equivalent of

Sick leave hours used per 1,000 hours

Program: Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable					
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	0	3,302	3,302	3,302	0
General Fund	22,822	19,512	19,968	19,968	6,610,443
Total Requirements	\$22,822	\$22,814	\$23,270	\$23,270	\$6,610,443

#### Contact

Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to individual departments. In prior years, these expenditures were budgeted for in aggregate at the General Fund level.

### Planning and Development Review: 2014-15

General Fund	2011 12	2012 12	2013-14	2013-14	2014-15
Contrain and	2011-12	2012-13			
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Comprehensive Planning	\$2,645,546	\$2,787,386	\$3,034,096	\$3,070,633	\$3,039,852
Neighborhood Assistance Center	171,548	184,035	202,269	149,040	164,062
Neighborhood Planning Urban Design	1,753,206 720,791	1,748,019 855,332	1,954,634 877,193	2,021,402 900,191	1,902,737 973,053
<u> </u>	\$1,211,676	\$1,321,643	•	•	973,053 <b>\$1,920,191</b>
Current Planning			\$1,370,800	\$1,516,057	
Annexation Code Amendment	87,037 87,004	118,569 78,466	139,845 76,824	209,019 72,074	212,025 387,007
Zoning Case Management	1,037,635	1,124,608	1,154,131	1,234,964	1,321,159
One Stop Shop	\$15,348,998	\$17,215,820	\$18,645,664	\$18,401,950	\$18,977,061
Building Inspection	4,381,843	5,044,509	5,553,508	5,644,424	5,866,753
Commercial Building Plan Review	1,197,272	1,634,422	1,654,735	1,619,468	1,731,775
Development Assistance Center	1,026,487	1,334,290	1,709,833	1,594,562	1,486,447
Land Use Review	3,273,924	2,711,534	2,826,071	2,880,154	3,180,761
Permit Center	737,279	823,926	831,894	895,383	719,358
Residential Review	1,048,592	1,600,520	1,554,332	1,501,497	1,576,865
Site/Subdivision Inspection	3,683,602 <b>\$2,479,917</b>	4,066,619 <b>\$3,754,592</b>	4,515,291	4,266,462 <b>\$4,356,164</b>	4,415,102
Support Services			\$4,136,612		\$5,075,557
Departmental Support Services	2,479,917	3,754,592	4,136,612	4,356,164	5,075,557
Transfers and Other Requirements	\$22,822	\$19,512	\$19,968	\$19,968	\$6,610,443
Other Requirements Transfers	22,822 0	19,512 0	19,968 0	19,968 0	119,021 6,491,422
Total	\$21,708,960	\$25,098,953	\$27,207,140	\$27,364,772	\$35,623,104
Full-Time Equivalents (FTEs)					
Capital Area Metropolitan Planning Organization (CAMPO)	16.00	16.00	16.00	16.00	
	16.00	16.00	16.00	16.00	21.00
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning	16.00 <b>33.00</b>	16.00 <b>33.00</b>	16.00 <b>33.00</b>	16.00 <b>33.00</b>	21.00 <b>28.00</b>
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO Comprehensive Planning Neighborhood Assistance Center	16.00 <b>33.00</b> 4.00	16.00 <b>33.00</b> 4.00	16.00 <b>33.00</b> 4.00	16.00 <b>33.00</b> 4.00	21.00 <b>28.00</b> 2.00
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO Comprehensive Planning Neighborhood Assistance Center Neighborhood Planning	16.00 <b>33.00</b> 4.00 20.00	16.00 <b>33.00</b> 4.00 20.00	16.00 <b>33.00</b> 4.00 20.00	16.00 <b>33.00</b> 4.00 20.00	21.00 <b>28.00</b> 2.00 17.00
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO  Comprehensive Planning Neighborhood Assistance Center Neighborhood Planning Urban Design	16.00 33.00 4.00 20.00 9.00	16.00 33.00 4.00 20.00 9.00	16.00 33.00 4.00 20.00 9.00	16.00 33.00 4.00 20.00 9.00	21.00 <b>28.00</b> 2.00 17.00 9.00
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO Comprehensive Planning Neighborhood Assistance Center Neighborhood Planning Urban Design Current Planning	16.00 33.00 4.00 20.00 9.00 14.00	16.00 33.00 4.00 20.00 9.00 14.00	16.00 33.00 4.00 20.00 9.00 14.00	16.00 33.00 4.00 20.00 9.00 14.00	21.00 28.00 2.00 17.00 9.00 18.00
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO  Comprehensive Planning Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning Annexation	16.00 33.00 4.00 20.00 9.00 14.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00	21.00 28.00 2.00 17.00 9.00 18.00
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning  Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning  Annexation Code Amendment	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00	21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO  Comprehensive Planning Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning Annexation Code Amendment Zoning Case Management	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00	21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00 12.00
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO  Comprehensive Planning Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning Annexation Code Amendment Zoning Case Management  One Stop Shop	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 239.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 243.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00	21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00 12.00 260.00
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning  Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning  Annexation Code Amendment Zoning Case Management  One Stop Shop  Building Inspection	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 239.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 243.00 51.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00	21.00 28.00 2.00 17.00 9.00 18.00 4.00 12.00 260.00
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO  Comprehensive Planning Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning Annexation Code Amendment Zoning Case Management  One Stop Shop	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 239.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 243.00 51.00 19.50	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50	21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00 12.00 260.00
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning  Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning  Annexation Code Amendment Zoning Case Management  One Stop Shop  Building Inspection Commercial Building Plan Review	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 239.00 51.00 19.50	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 243.00 51.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00	21.00 28.00 2.00 17.00 9.00 18.00 4.00 12.00 260.00 60.00 20.50
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning  Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning  Annexation Code Amendment Zoning Case Management  One Stop Shop  Building Inspection Commercial Building Plan Review Development Assistance Center	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 239.00 51.00 19.50 18.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 243.00 51.00 19.50 18.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00	21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00 260.00 60.00 20.50 20.00 67.00
Capital Area Metropolitan Planning Organization (CAMPO) CAMPO  Comprehensive Planning Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning Annexation Code Amendment Zoning Case Management  One Stop Shop  Building Inspection Commercial Building Plan Review Development Assistance Center Land Use Review Permit Center Residential Review	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 239.00 51.00 19.50 18.00 62.00 13.25 17.25	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 243.00 51.00 19.50 18.00 62.00 13.25 21.25	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25 18.25	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25 18.25	21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00 12.00 260.00 60.00 20.50 20.00 67.00 10.25 19.25
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning  Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning  Annexation Code Amendment Zoning Case Management  One Stop Shop  Building Inspection Commercial Building Plan Review Development Assistance Center Land Use Review Permit Center	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 239.00 51.00 19.50 18.00 62.00 13.25	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 243.00 51.00 19.50 18.00 62.00 13.25	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25	21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00 12.00 260.00 60.00 20.50 20.00 67.00 10.25 19.25
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning  Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning  Annexation Code Amendment Zoning Case Management  One Stop Shop  Building Inspection Commercial Building Plan Review Development Assistance Center Land Use Review Permit Center Residential Review	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 11.00 239.00 51.00 19.50 18.00 62.00 13.25 17.25 58.00 23.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 243.00 51.00 19.50 18.00 62.00 13.25 21.25	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25 18.25 62.00 33.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25 18.25	21.00 21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00 12.00 260.00 60.00 20.50 20.00 67.00 10.25 19.25 63.00 36.00
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning  Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning  Annexation Code Amendment Zoning Case Management  One Stop Shop  Building Inspection Commercial Building Plan Review Development Assistance Center Land Use Review Permit Center Residential Review Site/Subdivision Inspection	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 239.00 51.00 19.50 18.00 62.00 13.25 17.25 58.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 11.00 243.00 51.00 19.50 18.00 62.00 13.25 21.25 58.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25 18.25 62.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25 18.25 62.00	21.00 28.00 2.00 17.00 9.00 18.00 2.00 4.00 260.00 60.00 20.50 20.00 67.00 10.25 19.25 63.00 36.00
Capital Area Metropolitan Planning Organization (CAMPO)  CAMPO  Comprehensive Planning  Neighborhood Assistance Center Neighborhood Planning Urban Design  Current Planning  Annexation Code Amendment Zoning Case Management  One Stop Shop  Building Inspection Commercial Building Plan Review Development Assistance Center Land Use Review Permit Center Residential Review Site/Subdivision Inspection  Support Services	16.00 33.00 4.00 20.00 9.00 14.00 2.00 11.00 11.00 239.00 51.00 19.50 18.00 62.00 13.25 17.25 58.00 23.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 1.00 243.00 51.00 19.50 18.00 62.00 13.25 21.25 58.00 28.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25 18.25 62.00 33.00	16.00 33.00 4.00 20.00 9.00 14.00 2.00 1.00 11.00 261.00 60.00 19.50 22.00 65.00 14.25 18.25 62.00 33.00	21.00 28.00 2.00 17.00 9.00 18.00 4.00 12.00 260.00 60.00 20.50 20.00 67.00 10.25 19.25 63.00

### Planning and Development Review: 2014-15

Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Current Planning	\$0	\$0	\$40,000	\$40,000	\$0
Zoning Case Management	0	0	40,000	40,000	0
Total	\$0	\$0	\$40,000	\$40,000	\$0
Full-Time Equivalents (FTEs)					
Comprehensive Planning	0.00	0.00	2.00	2.00	0.00
Neighborhood Planning	0.00	0.00	2.00	2.00	0.00
Total	0.00	0.00	2.00	2.00	0.00

# Planning and Development Review: 2014-15

Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Capital Area Metropolitan Planning Organization (CAMPO)	\$1,374,043	\$1,505,708	\$1,486,391	\$1,598,711	\$2,022,681
CAMPO	1,374,043	1,505,708	1,486,391	1,598,711	2,022,681
Current Planning	\$129,712	\$131,222	\$135,000	\$135,000	\$135,000
Annexation	129,712	131,222	135,000	135,000	135,000
One Stop Shop	\$4,996,782	\$5,335,871	\$5,776,246	\$5,949,415	\$6,155,461
Building Inspection Commercial Building Plan Review Development Assistance Center Land Use Review Site/Subdivision Inspection  Support Services Departmental Support Services  Transfers and Other Requirements	2,487 186,280 191,375 3,029,327 1,587,313 <b>\$159,245</b> 159,245 <b>\$0</b>	126,000 58,000 247,409 3,198,895 1,705,567 \$176,731 176,731 \$3,302	146,957 58,000 286,560 3,471,115 1,813,614 \$271,970 271,970 \$3,302	126,000 58,000 290,199 3,496,684 1,978,532 \$219,780 219,780 \$3,302	126,000 58,000 302,082 3,598,772 2,070,607 \$3,367 3,367
Other Requirements	0	3,302	3,302	3,302	0
Total	\$6,659,782	\$7,152,834	\$7,672,909	\$7,906,208	\$8,316,509

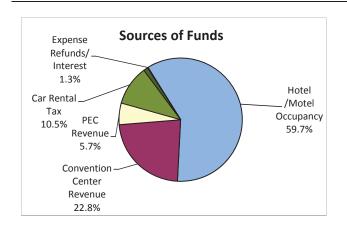


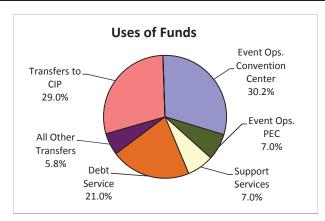


City of Austin 2014-2015 Approved Budget

Volume I Utility/Major Enterprises

# **Austin Convention Center**





# **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Convention Center Operating Fund Revenue Requirements Full-Time Equivalents (FTEs)	\$35,328,780 \$37,336,030 198.25	\$41,808,300 \$38,869,689 197.50	\$47,149,838 \$39,760,130 203.50	\$41,087,270 \$42,379,908 203.50	\$48,204,881 \$57,591,490 202.25
Convention Center Palmer Events Center Operating Fund Revenue Requirements Full-Time Equivalents (FTEs)	\$6,981,268 \$5,790,563 32.25	\$4,761,015 \$5,009,977 33.00	\$8,405,867 \$5,816,666 39.00	\$6,679,116 \$5,966,618 39.00	\$8,151,498 \$11,470,329 39.00
Convention Center Palmer Events Center Garage Fund Revenue Requirements Full-Time Equivalents (FTEs)	\$1,822,747 \$1,824,860 8.50	\$2,165,799 \$2,166,952 8.50	\$2,171,590 \$2,171,590 8.50	\$1,777,144 \$1,777,144 8.50	\$2,524,246 \$2,524,246 8.75
Convention Center Tax Fund Revenue Requirements	\$25,551,848 \$25,551,849	\$29,833,090 \$29,833,091	\$33,035,598 \$33,035,598	\$29,986,237 \$29,986,237	\$34,360,034 \$34,360,034
Convention Center Palmer Events Center Revenue Fund Revenue Requirements	\$2,537,169 \$2,537,169	\$3,309,727 \$3,309,727	\$3,737,713 \$3,737,713	\$3,007,948 \$3,007,948	\$3,103,806 \$3,103,806
Town Lake Park Vehicle Rental Tax Fund Revenue Requirements	\$7,163,220 \$7,135,968	\$8,347,011 \$8,018,222	\$8,363,245 \$8,363,245	\$7,965,045 \$7,965,045	\$8,697,783 \$8,697,783
Convention Center Venue Project Fund Revenue Requirements	\$11,344,220 \$11,078,719	\$13,250,482 \$11,028,995	\$14,674,852 \$10,791,506	\$13,318,249 \$11,359,118	\$15,262,192 \$21,632,526
Expense Refunds	\$746,084	\$852,945	\$783,357	\$783,357	\$984,133
Less Departmental Interfund Transfers	(\$28,052,773)	(\$30,362,265)	(\$37,762,087)	(\$32,576,894)	(\$39,257,691)
Total Budget	\$63,948,469	\$68,727,333	\$66,697,718	\$70,648,481	\$101,106,656

# Austin Convention Center Organization by Program and Activity for 2015

### **Event Operations**

**Booking and Contracting** 

**Event Planning** 

**Event Security** 

Event Set-Up/Cleaning

**Exhibit Services** 

Facility Operations & Maintenance

Parking Management

### **Support Services**

**Departmental Support Services** 

### **Transfers and Other Requirements**

Other Requirements Transfers

# Austin Convention Center Mission and Goals for 2015

#### Mission

The central mission of the Austin Convention Center Department is to provide outstanding event facilities and services to our customers so they can have a positive experience.

#### Goals

Achieve an overall customer satisfaction survey target of 4.60 (5.0 scale).

Continue the financial success of the department whereby total revenue exceeds requirements.

• Maintain a minimum ending balance equivalent to 60 days of total requirements.

Continue to add to the local economy through Austin's hospitality industry.

- Actual Hotel Occupancy Tax Collections in FY 2014-15 to meet or exceed actual collection in FY 2013-14
- Exhibit Hall and Ballroom occupancy level for the revenue generating events based on the Total Gross Square footage at the Convention Center in FY 2014-15 to meet or exceed FY 2013-14 actuals.

Invest in the workforce.

· Average 26 hours of training per FTE.

### **Austin Convention Center**

### Message from the Director

Austin is widely regarded as one of the fastest growing cities in the country and is in high demand as a destination. Visitors generate a positive economic impact to the City and to the Austin Convention Center Department (ACCD), which receives a portion of Hotel Occupancy Tax and Vehicle Rental Tax collections. The influx of tourism has led to substantial increases in these revenue sources, as well as revenue generated from events held at ACCD facilities. These favorable trends are expected to continue, as an increasing number of events are being hosted, including high profile events such as X Games Austin that was held in June 2014.

Imagine Austin values the synergies created by successful partnering experiences. Communicating and partnering with



the community is a long-standing practice of ACCD. The Department partners with the Austin Convention and Visitor's Bureau and the Professional Convention Management Association to showcase the Austin Convention Center as a world-class facility and to bring together a community of meeting professionals both nationally and internationally to further our presence in the industry. Success of these efforts are evidenced by Austin's high hotel occupancy rates. An environment of this nature favors new hotel development, which is what is currently occurring. Numerous hotel properties are under construction with additional hotel inventory coming on line over the next 2-3 years. These additional hotels will place Austin on a new playing field that will allow us to attract larger events, which will drive future economic prosperity for the region. In order to take advantage of these new opportunities, key stakeholders will be included in a process to explore future facility development options. To that end, it is imperative that the Department begin strategically planning in FY 2014-15 for viable options that will allow the Department to achieve continued success.

Department resources are devoted to providing a unique and rewarding experience to all our customers and to cultivating long-lasting client relationships. The Austin Convention Center Department is renowned for the individualized service that each client receives, and for its technology and sustainability initiatives. In order to continue as a world-class meetings and convention facility, continuous environmentally-friendly building improvements are made to ensure that we remain a top destination.

This is a dynamic time in the City of Austin's history. ACCD recognizes its role as a catalyst for growth and development within the City. We at the ACCD are excited about the new opportunities and possibilities and how our successes will help shape the Austin of the future.

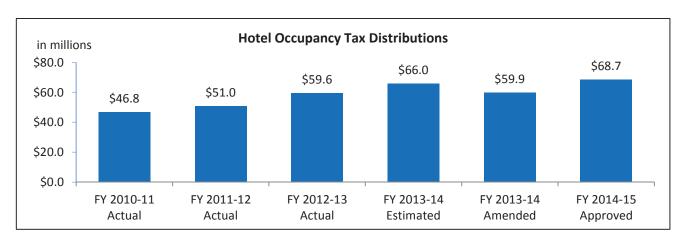
Mark Tester, ACCD Director

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### **Budget Highlights**

The Austin Convention Center Department (ACCD) maintains and operates the Austin Convention Center, the Palmer Events Center, and three parking garages. The Department offers clients a variety of facilities and services with a mission to provide outstanding event facilities and services to our customers so they can have a positive experience.

Austin Convention Center facilities provide customer-friendly meeting spaces to attract out-of-town visitors to the City of Austin, thereby contributing to a prosperous Austin economy and growing the City's creative culture. The money spent by visitors to the City translates into increased retail sales for local businesses and generates additional sales and Hotel Occupancy Tax revenue. Because the Austin Convention Center's largest single revenue source is from Hotel Occupancy Tax Collections, efforts are concentrated on capturing events that generate significant hotel usage.



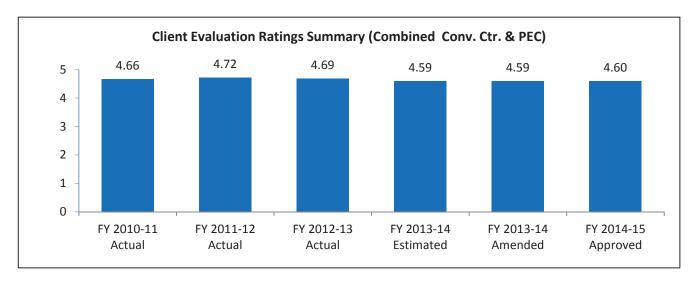
In FY 2014-15, the Austin Convention Center Department is projected to receive 60.5% of its total revenue from Hotel/Motel Occupancy Tax Collections. During the first half of FY 2013-14, Austin's booming economy has led to increased travel and convention business activity. Another successful year of Formula1 and South by Southwest events contributed to a robust 14% increase in year-to-date Occupancy Tax collections over the same timeframe last fiscal year. As a result of the strong current collection, the estimated Occupancy Tax collection in FY 2013-14 has been increased 10% as compared to budget. Occupancy Tax collections are expected to again perform well in FY 2014-15 and a 4% increase above FY 2013-14 estimated levels is projected. The 1,012 room JW Marriot Hotel is projected to open in February 2015. This hotel will provide guests easy access to the Austin Convention Center, and will add to the Occupancy Tax collections.

Total requirements have increased \$30.5 million from the FY 2013-14 Budget. A Long Range Strategic Plan is underway to guide future facility development, including possible expansion options, which would allow for increased ACCD and City of Austin revenue. It is critical that strategic transfers to the CIP be made now to allow for optimal long-term financing options that will fund costly future building investments. Accordingly, almost the entire increase in requirements is attributable to transfers of \$28.7 million from the operating funds to the capital budget. The remaining \$1.8 million net increases are due to increases in net citywide cost drivers including health insurance, wage adjustments, city administrative and communication and technology management support costs, workers' compensation costs, vacancy savings, and an increase of \$0.5 million in contractor expenses. An additional \$2.5 million for building and equipment maintenance, table, chair and other equipment replacements, new integrated booking software, and information technology items and services is also included. Debt service requirements have decreased (\$1.2 million) primarily due to debt refunding and a reduction in the Letter of Credit fees.

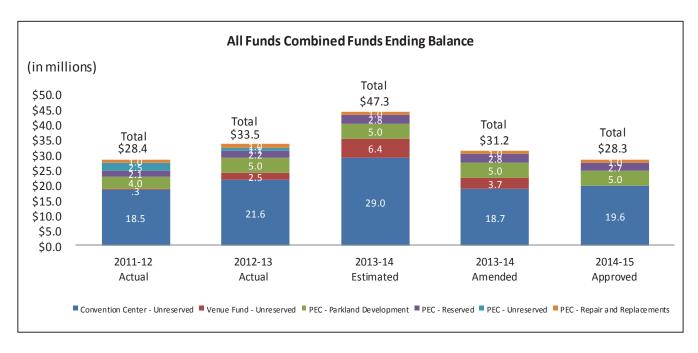
The budget includes the deletion of one Full Time Equivalent (FTE) position and related costs. This reduction brings the total number of FTEs down from 251 to 250. Citywide and Department cost drivers and other increases support ACCD's mission of providing outstanding facilities and services to our clients.

Austin must operate within an extremely competitive market, and it is critical that our facilities be well-maintained, that continual building improvements be made, and that technological investments are made to meet our customers' evolving technological needs. Retaining and growing our client base by not only meeting, but exceeding, their facility and services

needs is essential to the continued strong financial success of ACCD. In order to maintain a high level of customer service, surveys of clients and users are conducted on a routine basis and compiled by the City's Communication and Technology Management Department. The survey results are used to continually monitor the quality of service and ensure that the needs of our customers are being met. The customer satisfaction survey identifies each activity area within the Department and asks the customer to rate each activity. The ACCD has historically received high ratings as depicted in the graph below. The goal has been increased to 4.60 on a 5.00 scale in FY 2014-15.



The following Combined All Funds Ending Balance graph shows the financial position of the Convention Center facility, and includes the Convention Center, Venue and Palmer Events Center (PEC) funds. The Department is self-sustaining, and it is imperative that an appropriate level of funding be maintained to provide for any unexpected departmental financial needs. The components of the ending balance for PEC are driven by bond covenants. The FY 2014-15 Convention Center Combined Fund unreserved ending balance of \$19.6 million is similar to prior years' balances. The FY 2013-14 estimated All Funds unreserved ending balance is projected to be \$16.1 million higher than the Amended Budget due to a projected increase in Hotel/Motel Occupancy Tax collections and increased department-generated revenue. This increased revenue will result in an estimated FY 2013-14 ending balance of \$47.3 million. The Department will continue to proactively manage operational revenue and expenditures to maximize the ending balance. A strong ending balance is an important element of ACCD's ability to operate a successful, sustainable business-type activity for the City and must be appropriately managed.



# Austin Convention Center Significant Changes

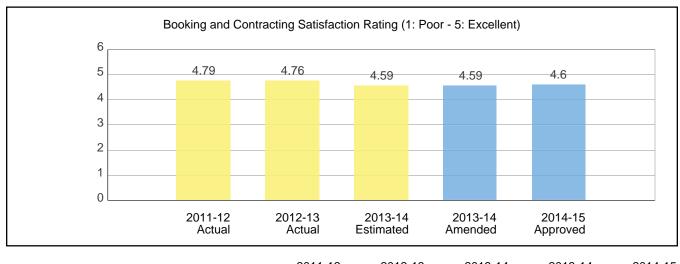
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(\$19,516)
(\$258,311)
(\$196,777)
\$548,701
(\$1,205,932)
4200.000
\$290,000
\$643,000
(6262,000)
(\$363,000)
\$1,015,000

Expenditure Changes	FTEs	Dollars
A net increase for a transfer to CIP and a transfer from the Venue Project fund to CIP for necessary building improvements and future facility development primarily related to the Venue Fund which services the debt on the previous Convention Center expansion.		\$24,200,553
		. , ,
Palmer Events Center Combined Funds		
Revenue Changes	FTEs	Dollars
Based on the event schedule and fee changes there will be an increase in facility revenue.		\$812,781
Rental Car tax revenue is expected to increase by 9%.		\$734,338
Expenditure Changes	FTEs	Dollars
<b>Citywide Cost Drivers</b> Additional funding to cover the cost of 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.		\$132,057
Department Cost Drivers Vacancy savings increase.		(\$137,471)
Increase in Convention Center Support Services program expense refund.		\$196,777
Funding is included for a net transfer of 0.25 FTE from the Convention Center to the PEC Garage.	0.25	\$19,516
Funding included for electric and Green Choice Program rate increases, security services for special events and maintenance costs.		\$130,000
New Investments		
Funding includes new non-capital operational purchase of new integrated radio and dispatch system and an electric cart.		\$110,000
Non-capital purchases increase for operational needs such as stacking chairs, bike barricades, rope/stanchion replacement and minor hardware.		\$612,500
Included is an increase in the transfer to CIP for necessary building improvements.		\$4,522,807

Program: Event Operations

Activity: Booking and Contracting

The purpose of the Booking and Contracting activity is to provide an accurate contract to the client in order to define the parameters of their event.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Convention Center Operating Fund	1,198,945	1,484,918	1,810,546	1,910,912	1,852,846
Convention Center Palmer Events Center Operating Fund	31,388	27,172	224,447	224,447	243,562
Expense Refunds	2,414	0	0	0	0
Total Requirements	\$1,232,747	\$1,512,090	\$2,034,993	\$2,135,359	\$2,096,408
Full-Time Equivalents Convention Center Operating Fund					
Civilian Convention Center Palmer Events Center Operating Fund	11.25	13.50	13.50	13.50	11.50
Civilian	0.50	0.50	2.50	2.50	2.50
Total FTEs	11.75	14.00	16.00	16.00	14.00
Performance Measures					
Booking and Contracting Satisfaction Rating (1: Poor - 5: Excellent)	4.79	4.76	4.59	4.59	4.6
Facility revenue	10,057,051	11,458,496	11,515,815	10,404,033	12,326,730
Number of contracts executed	303	306	300	310	300
Number of events	291	303	295	295	295
Exhibit Hall and Ballroom Occupancy	54	53	47	47	49

#### **Services**

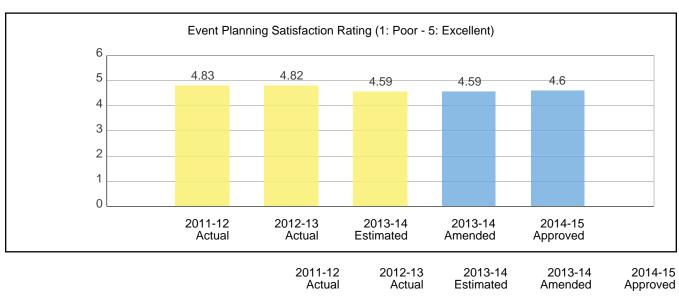
Facility reservations management; Potential client call inquiries management

#### Contact

Paul Barnes, Assistant Director, 512-404-4050

Program: Event Operations Activity: Event Planning

The purpose of the Event Planning activity is to plan and coordinate event-related services for our facility clients and lessees so they can have a well-planned event.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Convention Center Operating Fund	815,764	790,439	905,574	896,225	801,063
Convention Center Palmer Events Center Operating Fund	468,932	396,073	300,727	324,700	384,923
Total Requirements	\$1,284,696	\$1,186,513	\$1,206,301	\$1,220,925	\$1,185,986
Full-Time Equivalents Convention Center Operating Fund Civilian Convention Center Palmer Events Center Operating Fund	11.00	10.00	10.00	10.00	9.00
Civilian	6.00	5.00	4.00	4.00	5.00
Total FTEs	17.00	15.00	14.00	14.00	14.00
Performance Measures					
Equipment rental revenue	New Meas	New Meas	385,863	364,545	387,121
Event Planning Satisfaction Rating (1: Poor - 5: Excellent)	4.83	4.82	4.59	4.59	4.6

#### **Services**

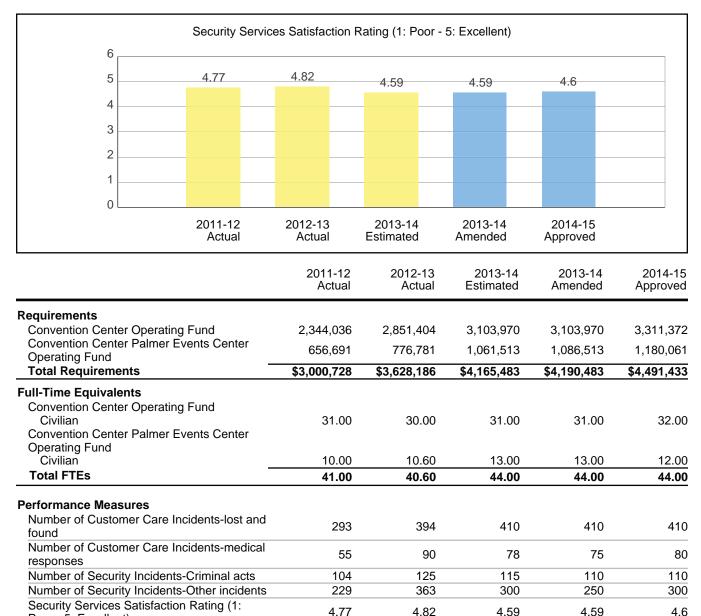
Accurate and timely event pre-plan documents; Communication between event management staff and all affected work groups planning events

#### Contact

Paul Barnes, Assistant Director, 512-404-4050

Program: Event Operations Activity: Event Security

The purpose of the Event Security activity is to provide facility security, medical services, and event safety/assistance to users of the facility so they can have a safe visit.



#### Services

Poor - 5: Excellent)

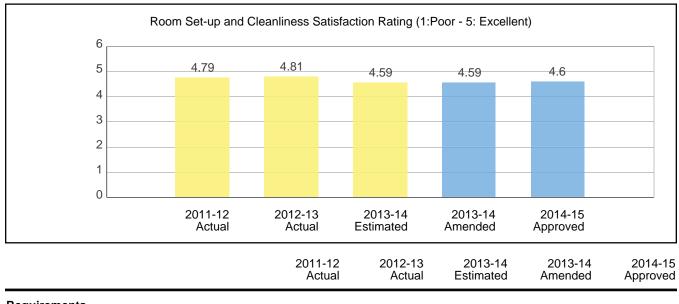
Facility security and fire safety systems 24 hours a day; Facility plant systems (such as boilers and air conditioners) afterhours monitoring; Quick and effective response to all emergency situations; Customer assistance for visitors and event attendees; Clients and event coordinators assistance in developing/implementing safety, security, crowd management, and traffic control plans; Security officers, peace officers, and emergency medical technicians for events

#### Contact

Jeff Adickes, Security Manager, 512-404-4041

Program: Event Operations
Activity: Event Set-Up/Cleaning

The purpose of the Event Set-Up/Cleaning activity is to prepare the facilities based on event pre-plans for clients, subcontractors, and exhibitors so they can have a well set, clean event.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Convention Center Operating Fund	3,303,874	4,088,921	4,031,334	4,064,348	4,310,580
Convention Center Palmer Events Center Operating Fund	525,109	537,621	642,284	655,211	1,281,436
Total Requirements	\$3,828,984	\$4,626,542	\$4,673,618	\$4,719,559	\$5,592,016
Full-Time Equivalents Convention Center Operating Fund Civilian Convention Center Palmer Events Center Operating Fund	53.00	53.00	52.25	52.25	44.50
Civilian	8.00	8.20	9.25	9.25	9.50
Total FTEs	61.00	61.20	61.50	61.50	54.00
Performance Measures					
Event Set-up and Cleaning Costs per Dollar of Revenue	0.38	0.4	0.41	0.45	0.45
Room Set-up and Cleanliness Satisfaction Rating (1:Poor - 5: Excellent)	4.79	4.81	4.59	4.59	4.6

#### Services

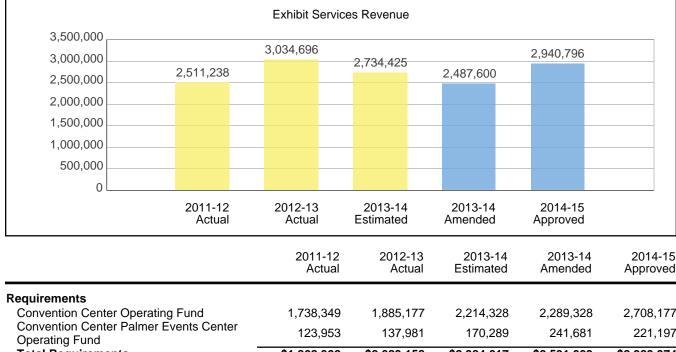
Event Setup, takedown and clean up; Event pre-plans reviews and development and strategies; High quality inventory of rental equipment necessary for supporting events

#### Contact

David Thomas, Facility Manager, 512-404-4040

Program: Event Operations Activity: Exhibit Services

The purpose of the Exhibit Services activity is to provide technical, telecommunication, and utility services to users of the facilities so they are able to conduct their business.



	Actual	Actual	Estimated	Amended	Approved
Requirements					
Convention Center Operating Fund	1,738,349	1,885,177	2,214,328	2,289,328	2,708,177
Convention Center Palmer Events Center Operating Fund	123,953	137,981	170,289	241,681	221,197
Total Requirements	\$1,862,302	\$2,023,158	\$2,384,617	\$2,531,009	\$2,929,374
Full-Time Equivalents					
Convention Center Operating Fund Civilian Convention Center Palmer Events Center	12.50	11.35	13.00	13.00	14.25
Operating Fund Civilian	1.50	1.50	2.00	2.00	1.75
Total FTEs	14.00	12.85	15.00	15.00	16.00
Performance Measures					
Exhibit Services Revenue	2,511,238	3,034,696	2,734,425	2,487,600	2,940,796
Exhibit Services Service-Related Refunds as a percent of Revenue	0.02	0.02	0.07	0.02	0.02
Utility services/Technology satisfaction rating	New Meas	New Meas	4.59	4.59	4.6

#### Services

Electrical/Power/Equipment Rentals; Phone/voice services to clients; Computer/networking/data/internet services

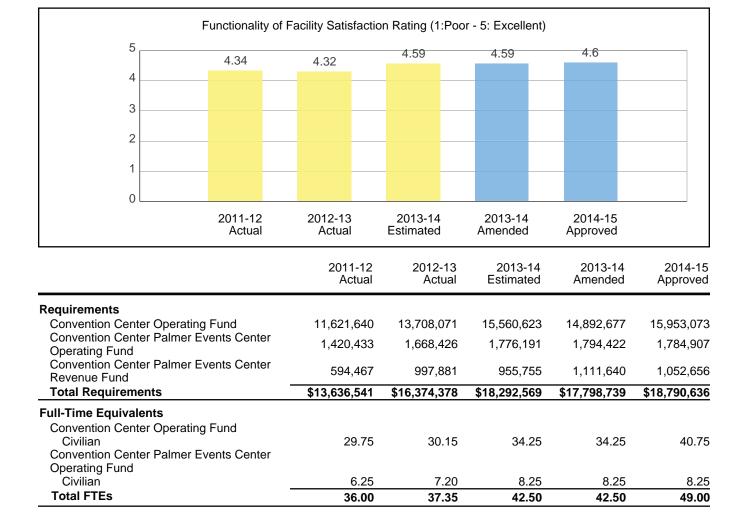
#### Contact

Paul Barnes, Assistant Director, 512-404-4050

**Program: Event Operations** 

Activity: Facility Operations & Maintenance

The purpose of the Facility Operations and Maintenance activity is to provide preventive/emergency facility infrastructure maintenance and assist in utility service installation for users of our facilities so they can utilize the facilities' functionality.



#### **Services**

Performance Measures
Facility square footage

(1:Poor - 5: Excellent)

Reduction - 2% Per Event
Number of work orders completed

Event pre-planning document reviews and development; Comprehensive preventive maintenance program for all facilities systems and associated equipment; Bid documents specifications development for outsourcing specialty maintenance services and facility repair projects

2,080,222

4.34

2,409

2

2,080,222

4.32

-32

3,533

2,080,222

4.59

3,000

2

2,080,222

4.59

3,600

2

#### Contact

David Thomas, Facility Manager, 512-404-4040

Functionality of Facility Satisfaction Rating

Greenhouse Gas/Carbon Footprint

2,080,222

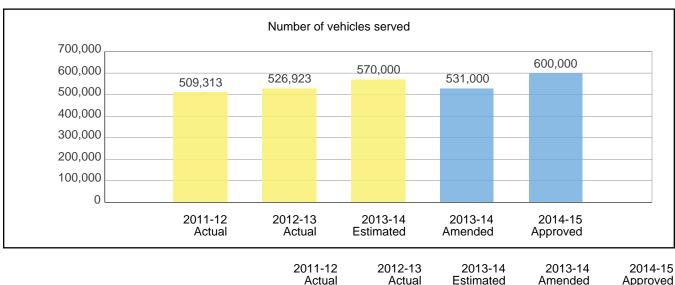
4.6

2

3,000

Program: Event Operations
Activity: Parking Management

The purpose of the Parking Management activity is to manage parking resources for event attendees so they can have accessible, clean and safe parking.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Convention Center Operating Fund	1,287,981	1,411,838	1,459,852	1,479,852	1,644,879
Convention Center Palmer Events Center Garage Fund	643,787	700,942	805,193	850,276	921,101
Total Requirements	\$1,931,768	\$2,112,780	\$2,265,045	\$2,330,128	\$2,565,980
Full-Time Equivalents Convention Center Operating Fund Civilian Convention Center Palmer Events Center Garage Fund	15.00	15.00	14.00	14.00	14.75
Civilian	8.50	8.50	8.50	8.50	8.75
Total FTEs	23.50	23.50	22.50	22.50	23.50
Performance Measures					
Number of vehicles served	509,313	526,923	570,000	531,000	600,000
Parking Services rating	New Meas	New Meas	4.59	4.59	4.6
Security Incidents in Convention Center Parking Areas per 1,000 Vehicles	0.13	0.25	0.25	0.24	0.23

#### **Services**

Parking requirements (including security and traffic control plans) for events management; Safe and effective revenue controls for all paid parking operations; Clean, well-lit and well-maintained facilities

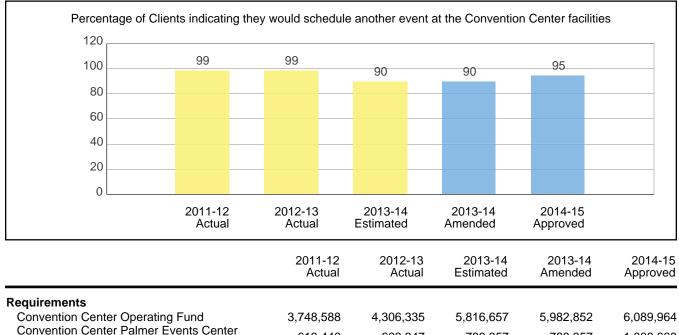
#### Contact

Darin Upchurch, Assistant Director, 512-404-4045

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



Requirements					
Convention Center Operating Fund	3,748,588	4,306,335	5,816,657	5,982,852	6,089,964
Convention Center Palmer Events Center Operating Fund	613,440	603,347	789,357	789,357	1,008,668
Expense Refunds	744,084	852,945	783,357	783,357	984,133
Total Requirements	\$5,106,111	\$5,762,627	\$7,389,371	\$7,555,566	\$8,082,765
Full-Time Equivalents					
Convention Center Operating Fund					
Civilian	34.75	34.50	35.50	35.50	35.50
Total FTEs	34.75	34.50	35.50	35.50	35.50
Performance Measures					
Annual Carbon Footprint	2,468	3,211	3,050	3,050	2,898
Employee Turnover Rate	5.8	8.51	8.1	8	8.1
Lost Time Injury Rate Per the Equivalent of 100 Employees	3.61	5.26	2.87	2	2.87
Sick leave hours used per 1,000 hours	32.38	29.3	35.4	34	35.4
Client Evaluation Ratings Summary (5.0 scale)	4.72	4.69	4.59	4.59	4.6
Convention Center Facility Combined Funds Unreserved Ending Balance	18,498,298	21,595,649	28,985,357	18,718,029	19,598,749
Hotel Occupancy Tax Distributions	51,049,877	59,622,189	66,023,335	59,924,614	68,666,068
Percentage of Clients indicating they would schedule another event at the Convention Center facilities	99	99	90	90	95

#### **Services**

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

#### Contact

Mark Tester, Director, 512-404-4040

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

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	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Convention Center Operating Fund	11,276,852	8,342,586	4,857,246	7,759,744	20,919,536
Convention Center Palmer Events Center Garage Fund	1,181,074	1,466,010	1,366,397	926,868	1,603,145
Convention Center Palmer Events Center Operating Fund	1,950,617	862,575	851,858	850,287	5,365,575
Convention Center Palmer Events Center Revenue Fund	1,942,702	2,311,846	2,781,958	1,896,308	2,051,150
Convention Center Tax Fund	25,551,849	29,833,091	33,035,598	29,986,237	34,360,034
Convention Center Venue Project Fund	11,078,719	11,028,995	10,791,506	11,359,118	21,632,526
Town Lake Park Vehicle Rental Tax Fund	7,135,968	8,018,222	8,363,245	7,965,045	8,697,783
Total Requirements	\$60,117,781	\$61,863,325	\$62,047,808	\$60,743,607	\$94,629,749

#### Contact

Carla Steffen, Assistant Director, 512-404-4014

Convention Center Operating Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Event Operations	\$22,310,591	\$26,220,768	\$29,086,227	\$28,637,312	\$30,581,990
Booking and Contracting	1,198,945	1,484,918	1,810,546	1,910,912	1,852,846
Event Planning	815,764	790,439	905,574	896,225	801,063
Event Security	2,344,036	2,851,404	3,103,970	3,103,970	3,311,372
Event Set-Up/Cleaning	3,303,874	4,088,921	4,031,334	4,064,348	4,310,580
Exhibit Services	1,738,349	1,885,177	2,214,328	2,289,328	2,708,177
Facility Operations & Maintenance	11,621,640	13,708,071	15,560,623	14,892,677	15,953,073
Parking Management	1,287,981	1,411,838	1,459,852	1,479,852	1,644,879
Support Services	\$3,748,588	\$4,306,335	\$5,816,657	\$5,982,852	\$6,089,964
Departmental Support Services	3,748,588	4,306,335	5,816,657	5,982,852	6,089,964
Transfers and Other Requirements	\$11,276,852	\$8,342,586	\$4,857,246	\$7,759,744	\$20,919,536
Other Requirements	2,421,630	3,574,506	33,289	2,913,717	2,910,592
Transfers	8,855,222	4,768,080	4,823,957	4,846,027	18,008,944
Total	\$37,336,030	\$38,869,689	\$39,760,130	\$42,379,908	\$57,591,490
Full-Time Equivalents (FTEs)					
Event Operations	163.50	163.00	168.00	168.00	166.75
Booking and Contracting	11.25	13.50	13.50	13.50	11.50
Event Planning	11.00	10.00	10.00	10.00	9.00
Event Security	31.00	30.00	31.00	31.00	32.00
Event Set-Up/Cleaning	53.00	53.00	52.25	52.25	44.50
Exhibit Services	12.50	11.35	13.00	13.00	14.25
Facility Operations & Maintenance	29.75	30.15	34.25	34.25	40.75
Parking Management	15.00	15.00	14.00	14.00	14.75
Support Services	34.75	34.50	35.50	35.50	35.50
Departmental Support Services	34.75	34.50	35.50	35.50	35.50
Total	198.25	197.50	203.50	203.50	202.25

Convention Center Palmer Events Center	2011-12	2012-13	2013-14	2013-14	2014-15
Operating Fund	Actual	Actual	Estimated	Amended	Approved
Requirements					
Event Operations	\$3,226,506	\$3,544,055	\$4,175,451	\$4,326,974	\$5,096,086
Booking and Contracting	31,388	27,172	224,447	224,447	243,562
Event Planning	468,932	396,073	300,727	324,700	384,923
Event Security	656,691	776,781	1,061,513	1,086,513	1,180,061
Event Set-Up/Cleaning	525,109	537,621	642,284	655,211	1,281,436
Exhibit Services	123,953	137,981	170,289	241,681	221,197
Facility Operations & Maintenance	1,420,433	1,668,426	1,776,191	1,794,422	1,784,907
Support Services	\$613,440	\$603,347	\$789,357	\$789,357	\$1,008,668
Departmental Support Services	613,440	603,347	789,357	789,357	1,008,668
Transfers and Other Requirements	\$1,950,617	\$862,575	\$851,858	\$850,287	\$5,365,575
Other Requirements	439,480	361	13,209	11,638	10,631
Transfers	1,511,137	862,214	838,649	838,649	5,354,944
Total	\$5,790,563	\$5,009,977	\$5,816,666	\$5,966,618	\$11,470,329
Full-Time Equivalents (FTEs)					
Event Operations	32.25	33.00	39.00	39.00	39.00
Booking and Contracting	0.50	0.50	2.50	2.50	2.50
Event Planning	6.00	5.00	4.00	4.00	5.00
Event Security	10.00	10.60	13.00	13.00	12.00
Event Set-Up/Cleaning	8.00	8.20	9.25	9.25	9.50
Exhibit Services	1.50	1.50	2.00	2.00	1.75
Facility Operations & Maintenance	6.25	7.20	8.25	8.25	8.25
Total	32.25	33.00	39.00	39.00	39.00

Convention Center Palmer Events Center	2011-12	2012-13	2013-14	2013-14	2014-15
Garage Fund	Actual	Actual	Estimated	Amended	Approved
Requirements					
Event Operations	\$643,787	\$700,942	\$805,193	\$850,276	\$921,101
Parking Management	643,787	700,942	805,193	850,276	921,101
Transfers and Other Requirements	\$1,181,074	\$1,466,010	\$1,366,397	\$926,868	\$1,603,145
Other Requirements Transfers	79,218 1,101,856	307 1,465,703	(611) 1,367,008	4,354 922,514	2,087 1,601,058
Total	\$1,824,860	\$2,166,952	\$2,171,590	\$1,777,144	\$2,524,246
Full-Time Equivalents (FTEs)					
Event Operations	8.50	8.50	8.50	8.50	8.75
Parking Management	8.50	8.50	8.50	8.50	8.75
Total	8.50	8.50	8.50	8.50	8.75

Convention Center Palmer Events Center Revenue Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Event Operations	\$594,467	\$997,881	\$955,755	\$1,111,640	\$1,052,656
Facility Operations & Maintenance	594,467	997,881	955,755	1,111,640	1,052,656
Transfers and Other Requirements	\$1,942,702	\$2,311,846	\$2,781,958	\$1,896,308	\$2,051,150
Transfers	1,942,702	2,311,846	2,781,958	1,896,308	2,051,150
Total	\$2,537,169	\$3,309,727	\$3,737,713	\$3,007,948	\$3,103,806

Total	\$25,551,849	\$29,833,091	\$33,035,598	\$29,986,237	\$34,360,034
Transfers	25,551,849	29,833,091	33,035,598	29,986,237	34,360,034
Transfers and Other Requirements	\$25,551,849	\$29,833,091	\$33,035,598	\$29,986,237	\$34,360,034
Requirements					
	Actual	Actual	Estimated	Amended	Approved
Convention Center Tax Fund	2011-12	2012-13	2013-14	2013-14	2014-15

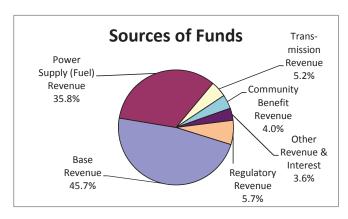
Convention Center Venue Project Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Transfers and Other Requirements	\$11,078,719	\$11,028,995	\$10,791,506	\$11,359,118	\$21,632,526
Transfers	11,078,719	11,028,995	10,791,506	11,359,118	21,632,526
Total	\$11,078,719	\$11,028,995	\$10,791,506	\$11,359,118	\$21,632,526

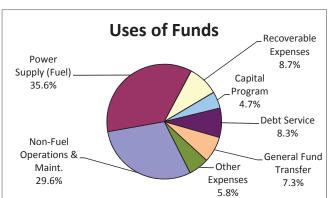
Town Lake Park Vehicle Rental Tax Fund	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Transfers and Other Requirements	\$7,135,968	\$8,018,222	\$8,363,245	\$7,965,045	\$8,697,783
Transfers	7,135,968	8,018,222	8,363,245	7,965,045	8,697,783
Total	\$7,135,968	\$8,018,222	\$8,363,245	\$7,965,045	\$8,697,783

Expense Refunds	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Event Operations	\$2,414	\$0	\$0	\$0	\$0
Booking and Contracting	2,414	0	0	0	0
Support Services	\$744,084	\$852,945	\$783,357	\$783,357	\$984,133
Departmental Support Services	744,084	852,945	783,357	783,357	984,133
Total	\$746,498	\$852,945	\$783,357	\$783,357	\$984,133



# **Austin Energy**





### **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
Austin Energy Fund					
Revenue	\$1,186,785,702	\$1,308,173,117	\$1,370,172,271	\$1,364,425,205	\$1,430,928,511
Transfers In	\$24,750,000	\$11,753,291	\$0	\$0	\$0
Requirements	\$1,219,053,608	\$1,257,770,770	\$1,331,217,841	\$1,331,844,848	\$1,440,434,224
Full-Time Equivalents (FTEs)	1,659.00	1,659.00	1,672.75	1,672.75	1,672.75
Expense Refunds	\$57,797,185	\$64,296,957	\$61,215,494	\$61,215,494	\$63,566,784
Grants					
Requirements	\$2,148,790	\$2,998,669	\$1,150,783	\$1,150,783	\$1,555,000
Full-Time Equivalents (FTEs)	16.00	13.00	9.00	9.00	3.00
Total Budget	\$1,278,999,583	\$1,325,066,396	\$1,393,584,118	\$1,394,211,125	\$1,505,556,008

Note: Prior to FY 2013-14, the Austin Energy Fund fully funded the Economic Development Department. In FY 2013-14, Austin Energy began funding a transfer to the Economic Development Department as part of a shared-cost funding arrangement between the General Fund, Austin Water, Austin Resource Recovery, and Austin Energy.

# Austin Energy Organization by Program and Activity for 2015

#### **Customer Care**

311 City-Wide Call Center
Billing and Revenue Measurement
Customer Contact Center

### **Customer Energy Solutions**

Conservation Rebates and Incentives Demand Side Management

### **Electric Service Delivery**

Distribution Services
Power Delivery Support
Transmission Services

#### **Fuel & ERCOT Recoverable**

Fuel & ERCOT Recoverable

### **Power Supply & Market Operations**

Nuclear and Coal Plants Operating Power Production

### **Support Services**

Departmental Support Services

### **Transfers and Other Requirements**

Interfund Transfers
Other Requirements

### Austin Energy Mission and Goals for 2015

#### Mission

The mission of the Austin Energy Department is to deliver clean, affordable, reliable energy and excellent customer service.

#### Goals

Austin Energy is proactive in developing an understanding of its customers by monitoring indicators and conducting customer surveys.

Increase customer satisfaction above 83% on the American Customer Satisfaction Index (ACSI).

Austin Energy will create and sustain economic development by providing contract opportunities for local businesses, attracting new businesses, and supporting the development of a clean energy industry.

• Increase Minority and Women Owned Business Enterprise (MBE/WBE) participation for construction contracts to 12.9% for MBE and 12.6% for WBE.

Austin Energy will pursue best operating and maintenance practices for its electric delivery system and power plants to ensure availability and reliability, which supports its Excellent Customer Service Strategy.

- System Average Interruption Duration Index (SAIDI) at 60 minutes or less.
- System Average Interruption Frequency Index (SAIFI) at 0.8 interruptions.
- System Average Transmission Line Performance Index of 4.1 faults.

Maintain strong financial position in support of the Utility's Risk Management strategy and achieve improved credit ratings as measured by bond ratings agencies.

 Achieve the "AA" credit rating on separate lien electric utility system revenue bonds on the Standard & Poor's rating.

Supporting the Energy Resource Strategy, this strategic objective is addressed by the Austin Energy long-range energy resource plan and other emerging energy technology and energy-focused programs.

- 35% of renewable energy in generation portfolio by 2020.
- 15% of energy efficiency in customer base by 2020.
- 200 Megawatts (MW) of solar generation by 2020.
- 800 Megawatts (MW) of peak demand savings by 2020.

This energy resource plan is designed to be flexible and dynamic. As circumstances change, the City must maintain the flexibility to modify elements to respond to a range of factors, including economic conditions, customer load, fuel prices and availability, infrastructure build-out, technological development, law and regulations, policy direction, and customer needs. The plan will be adapted and modified to manage risk, maintain system and service reliability, achieve policy goals, and meet customer demand for excellence.

### **Austin Energy**

### Message from the General Manager

Austin Energy (AE) provides retail electric service to over 430,000 customers in a service area including 206 square miles within the City and 231 square miles in surrounding Travis and Williamson counties. AE either owns or has an ownership interest in a diverse mix of generation resources including natural gas, coal and nuclear. AE also has renewable energy installations or purchased power contracts totaling 983 megawatts (MW), primarily wind, bringing its total energy resources to 3,523 MW. AE also owns electric delivery assets including 74 substations, 623 miles of transmission lines and over 11,429 miles of distribution lines.



AE will continue to invest in the resources necessary to be a national leader in reliable electric service, renewable energy and energy efficiency. In FY 2013-14, Austin Energy continued to set high marks for reliability, following the record setting pace from FY 2012-13 when AE had the fewest number of outages per customer in history. More than halfway through FY 2013-14, the 12-month rolling average for SAIDI (duration of outages) was 40.86 minutes and for SAIFI (frequency of outages per customer) was 0.54. The AE records set in FY 2012-13 were a SAIDI of 46.24 and SAIFI of 0.59.

The U.S. Environmental Protection Agency (EPA) recognized Austin Energy with a 2014 ENERGY STAR Partner of the Year - Sustained Excellence Award for its continued leadership in protecting the environment through superior energy efficiency. In addition, Austin Energy won its 10th ENERGY STAR Partner of the Year award and was honored for its long-term commitment to energy efficiency. Austin Energy completed its first energy conservation plant in 2006 by offsetting 700 MW of traditional generation through energy efficiency programs since 1982. The Utility is almost halfway through offsetting another 800 MW to complete its goal of a second conservation power plant by 2020.

In FY 2013-14, Council appointed a task force to recommend an update to the original Energy Resource Plan to 2020. The updated plan, which looks out to 2024, will continue to provide a framework for meeting goals beyond the original 35% renewable energy goal. In continuing to meet these goals, AE added a 300 MW wind purchased power contract along with a 150 MW solar contract in FY 2013-14. Once these new projects come on-line in late 2015 and 2016, it will allow AE to exceed the 35% goal four years ahead of schedule and keep AE as a national leader in renewable energy. As the electric utility industry continues to undergo significant change, AE closely monitors legislative and environmental regulations affecting generation resources with the growing recognition of the role energy efficiency and demand management should play in resource planning.

As AE enters the third year of the new rate structure, we are seeing improved financial metrics. FY 2012-13 ended the year with positive net income after recording net losses in the prior two years, prompting the need for the rate review. These improved financial metrics will allow us to rebuild reserves by approximately \$40 million in FY 2014-15 in order to help meet financial policies and provide AE the ability to invest in efficient technologies and competitive generation resources. The FY 2014-15 Budget does not include a base rate increase but does include rate adjustments in the Regulatory charge to keep up with infrastructure costs in the Electric Reliability Council of Texas (ERCOT) region and the Power Supply Adjustment for changes in fuel and power costs. These changes will provide the resources necessary to enable Austin Energy continued success in the delivery of clean, affordable, reliable energy and excellent customer service in the most efficient and cost-effective manner.



Larry Weis, General Manager

### **Budget Highlights**

The FY 2014-15 Budget addresses major operating and capital improvement issues while keeping the Utility financially able to continue to provide the programs necessary to keep Austin Energy a leader in renewable energy, energy efficiency and reliability of service. Long-term objectives of the Utility continue to include financing the needs of Austin Energy's Resource, Generation and Climate Protection Plan in order to meet legislative and environmental regulations affecting the industry. The FY 2014-15 Budget was developed to keep Austin Energy on a continued path toward meeting all financial policies by allowing for the replenishment of reserves for the first time in several years.

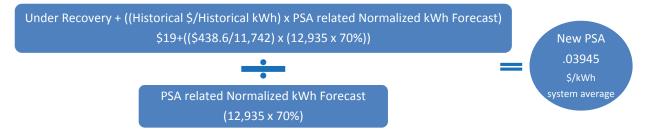


#### **Rates**

Austin Energy's rates are composed of base rates which do not change frequently and adjustable or pass-through rates which may be adjusted on an annual basis. Base rates cover basic utility infrastructure such as power plants, distribution lines, customer service and the related operation and maintenance. Adjustable rates cover costs which may be more variable, are assessed by others or provide additional services. Both base and adjustable rates vary slightly depending on whether a customer is located within or outside the city of Austin. Austin Energy's base rates consist of fixed charges and consumption based charges that are split into winter and summer periods to promote conservation through pricing signals. Austin Energy's base rates, which include Customer Charges, Electric Delivery Charges, Energy Charges and Demand Charges, will not change in FY 2014-15. Austin Energy's adjustable rates include the Power Supply Adjustment, Regulatory Charge and Customer Benefit Charge. These rates are reviewed and adjusted each year through the budgetary process to reflect the actual cost of these items. Austin Energy makes no profit on these dollar-for-dollar pass-through charges. These rates are typically adjusted only once per year and are applied to a customer's consumption or, in the case of the Regulatory Charge, the large commercial customers demand level.

The Power Supply Adjustment (PSA) recovers dollar-for-dollar fuel and power supplies and is reflected as a line item on the electric portion of the bill. The PSA is adjusted beginning with November bills by utilizing actual costs from the most current historical twelve rolling month period. This historical data is used to set the power supply adjustment for the next 12 month period beginning November 1, 2014. However, historical data will never perfectly match future actual costs that the utility incurs, so a true-up is included in the calculation. A true-up is an adjustment to rates by which under-recovered costs are collected by the utility or over-recovered costs are returned to customers. The approved PSA included in the FY 2014-15 Budget is 3.945 cents/kWh (system average).

(Figures below in millions and gigawatt hours)



Higher costs during the historical period are the primary driver to the PSA increase. Compared to the previous fiscal year, the cost of power delivered by ERCOT to the Austin Energy load zone increased by 44%. This increase was driven in part by higher natural gas prices, which were up 25% over the same period, as well as a very cold winter leading to increased demand. Despite a higher level of planned outages at some plants, the full impact of these costs was largely offset by Austin Energy's portfolio of generating resources and risk management practices.



The Regulatory Charge recovers dollar-for-dollar Austin Energy's share of the statewide costs of managing and using the transmission grid, as well as its expansion and upkeep. It includes ERCOT charges and fees that are based on Austin Energy's share of the summer statewide peak demand, which is about 4% of the statewide total. Statewide transmission costs include the \$6.7 billion cost of new transmission lines that help bring more renewable energy from West Texas to the rest of the state. These costs are reviewed, approved and apportioned by the Public Utility Commission of Texas. Other non-discretionary regulatory costs may also be included. Changes to the Regulatory Charge continue to be driven primarily by increases to the transmission cost of service that is charged to all customers in the ERCOT region. Those costs have increased significantly in recent years due to the completion of multi-year efforts to improve the Texas transmission system and allow greater access to wind resources in West Texas. The Regulatory Charge under-recovery at the end of FY 2012-13 was approximately \$2 million. The true-up for FY 2014-15 requires a 4.5% increase to the Regulatory Charge.

The Community Benefit Charge (CBC) recovers certain costs incurred by the Utility as a benefit to AE's customers across its entire service territory. There are three components of the community benefit charge: (1) funding to provide utility bill assistance, weatherization, and discounts through the Customer Assistance Program (CAP) for qualifying low-income customers; (2) the costs of AE's energy efficiency and distributed solar services; and (3) the costs to provide service area lighting throughout the city of Austin. For customers outside the city of Austin, the CBC excludes the service area lighting component and the outside city of Austin CAP component is reduced. The community benefit charge is billed on a kWh basis to all customer classes and may be adjusted as costs change. CBC rates are not expected to change for FY 2014-15. The CAP program over-recovery at the end of FY 2012-13 was approximately \$7 million. Customer enrollments are increasing and increased weatherization efforts are expected to offset the over-recovery during FY 2013-14 and FY 2014-15. Additionally, the Energy Efficiency Services (EES) under-recovery at the end of FY 2012-13 was approximately \$2 million. Future Energy Efficiency and Solar Program budget increases are expected to be offset by kWh revenue growth correcting the under-recovery during FY 2013-14 and FY 2014-15. Finally, the Service Area Lighting (SAL) under-recovery at the end of FY 2012-13 was less than \$1 million and does not require adjustment.

The following table reflects the average residential customer bill impact for FY 2014-15. The FY 2013-14 versus FY 2014-15 rate comparison is based on an average residential customer using 1,000 kilowatt hours (kWh) of energy. The FY 2014-15 monthly bill includes the impact of the proposed rate changes mentioned above and will take effect between November 1, 2014 and January 1, 2015.

#### **Average Residential Customer Bill Impact**

Unbundled 5-Tier Inclining Block Energy Rate (Inside city of Austin Customer)

Average Monthly Bill	Energy kWh	FY 2013-14 Rate	FY 2014-15 Rate	\$ Change	% Change
Customer Charge		\$ 10.00	\$ 10.00	\$ 0.00	0.0%
Base Electricity Charge	1,000	\$ 43.50	\$ 43.50	\$ 0.00	0.0%
Power Supply Adjustment (PSA)	1,000	\$ 37.09	\$ 39.45	\$ 2.36	6.4%
Community Benefit Charge (CBC)	1,000	\$ 6.65	\$ 6.65	\$ 0.00	0.0%
Regulatory Charge	1,000	\$ 7.94	\$ 8.30	\$ 0.36	4.5%
Total Monthly Bill	1,000	\$105.18	\$107.90	\$ 2.72	2.6%

Austin Energy customers also have the opportunity to support 100% renewable energy for an average cost of a few dollars per month by signing up for GreenChoice®. The GreenChoice adjustable premium will be reduced 25% from 1 cent to .75 cents in FY 2014-15. The GreenChoice fixed rate calculation is still pending. AE also offers customers the Residential Solar Rider, which enables the Utility to pay customers for their solar production at a rate equivalent to the Value of Solar (VOS). The new VOS rate will be 11.3 cents per kWh.



#### Revenue

In the FY 2014-15 Budget, revenue, including transfers, totals \$1.43 billion, which represents a \$66.5 million or 4.9% increase compared to the FY 2013-14 Budget of \$1.36 billion. The Power Supply Adjustment (PSA) or fuel revenue makes up the largest share of the variance with an increase of \$42.1 million due to a 1.2% increase in electric usage (kWh). The Community Benefit revenue increased \$4.7 million due to increased kWh sales. As mentioned previously, there is no change to this rate for FY 2014-15. Regulatory revenue increased \$6.3 million in order to recover Austin Energy's additional costs related to the ongoing Texas electric transmission grid build-out. Transmission Revenue increased \$12.0 million and is AE's share of revenue for other utilities' use of AE-owned transmission lines. Austin Energy received an increase in its transmission rate through a formal filing with the Texas Public Utility Commission in FY 2013-14.

## Requirements

Total requirements of \$1.44 billion in the FY 2014-15 Budget represent a \$108.6 million or 8.2% increase from the FY 2013-14 Budget of \$1.33 billion. Major increases include \$42.1 million in the Power Supply Adjustment (PSA) or fuel expenses and Electric Reliability Council of Texas (ERCOT) net settlements due to the cost of power delivered by ERCOT to the Austin Energy load zone increasing by 44%. This increase was driven in part by higher natural gas prices, which were up 25% over the same period, as well as a very cold winter leading to increased demand. Recoverable expenses, which include transmission costs and ERCOT fees, also increased by \$27.8 million and are the result of rising costs for the completion of multi-year efforts to improve the Texas transmission system and allow greater access to wind resources in West Texas. Other increases include \$40.2 million in non-fuel operations and maintenance (O&M) expenses, including \$6.8 million for built in cost drivers such as wage adjustments and health insurance, and \$4.0 million for a market study of Utility-specific job titles. Other non-fuel O&M cost increases include \$10.0 million for corporate strategic initiative projects, \$7.5 million for customer care billing system technology and consulting service improvements, and \$3.0 million in information technology contractual staffing increases for new and ongoing projects. In Other Expenses, there is an increase of \$10.7 million for bad debt expense due to a higher outstanding accounts receivable resulting from a moratorium on collection of past due accounts following the implementation of the billing system in October 2012 and a change in Council policies regarding account disconnects for non-payment. In order to bring Austin Energy in compliance with financial policies on reserves, there is a \$44.0 million transfer out of the operating fund to the contingency portion of the Strategic Reserve fund.

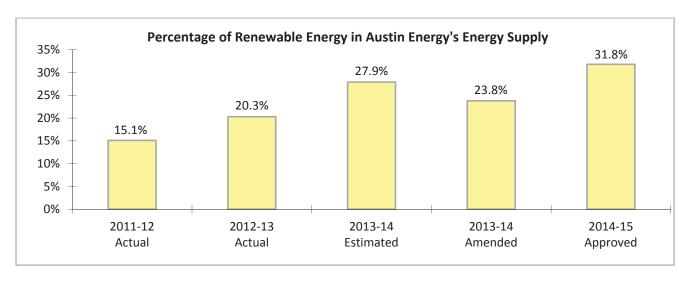
Decreases to the operating budget include costs for the nuclear and coal plants due to lower labor costs and outage



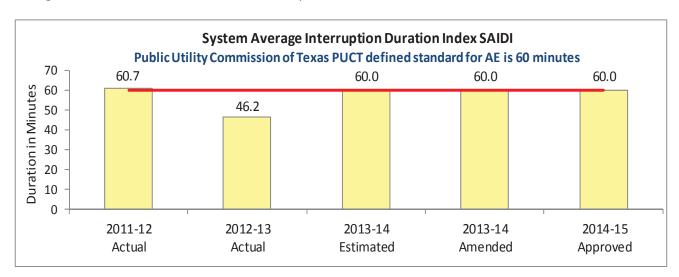
expenses and a decrease to the capital improvement program cash funding of \$16.1 million due to use of line extension fees and prior-year unspent cash balances as funding sources. As a result of the policy discussion in FY 2013-14 to restructure the funding of the Economic Development Department, the Utility's contribution is decreasing by \$2.7 million. There is also a decrease of \$17.1 million to debt service attributable to the debt restructuring that occurred in FY 2012-13.

## **Key Performance Indicators**

The City adopted the Austin Climate Protection Plan (ACPP) in 2007 to build a more sustainable community. Austin Energy's current Resource, Generation, and Climate Protection Plan to 2020 (the Resource Plan) meets these objectives. The Resource Plan is a resource planning tool that brings together demand and energy management options over the planning horizon. Austin Energy reviews the Resource Plan and issues a report on performance goals annually, and reassesses the Resource Plan in a public forum every two years. Major resource decisions and changes will be presented to the City Council for authorization.



System Average Interruption Duration Index (SAIDI) defines the average outage duration for each customer served during the fiscal year. It is a direct measure of the reliability of the Austin Energy distribution system. The Public Utility Commission of Texas-defined standard for Austin Energy is average outage duration of 60 minutes. In FY 2012-13, Austin Energy set high marks for reliability, recording lowest SAIDI in history at 46.2 minutes. These indicators are directly influenced by the type and magnitude of weather events and line clearance cycle.



# Austin Energy Significant Changes

Austin Energy Fund		
Revenue Changes		Dollars
Increase in Power Supply Revenue due to increased kilowatt hour (kWh) sales, increase in market prices and the different mix of fuels used including an increased amount of renewable fuels, particularly wind and solar.		\$42,061,478
Increase in Community Benefit Revenue for Energy Efficiency Services, street and traffic lighting, and the Customer Assistance Program (CAP).		\$4,689,848
Increase in Regulatory Revenue to recover the increase in the Transmission Cost of Service based on Austin Energy's share of the Electric Reliability Council of Texas (ERCOT) transmission grid costs.		\$6,261,366
Increase in Wholesale Transmission Revenue based on updated projections from the Electric Reliability Council of Texas (ERCOT) and an approved Transmission rate increase in FY 2013-14.		\$11,979,898
Increase in Other Revenue for other miscellaneous fees.		\$1,248,390
Increase in Interest Revenue due to higher cash balances.		\$692,324
Expenditure Changes	FTEs	Dollars
<b>Citywide</b> Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an 8% increase in City contributions for health insurance.		\$6,771,820
<b>Department-wide</b> Decrease in personnel costs to reflect vacancy trends.		(\$544,148)
Increase in personnel costs for a market study of utility specific job titles.		\$4,028,403
Electric Service Delivery Increase in vehicle leasing to offset the need to purchase new vehicles.		\$1,054,263
Increase for a system-wide electric pole inventory. A portion of these costs will be reimbursed by companies attaching to AE poles.		\$1,500,000
Increase in the Geographic Information System service level agreement.		\$1,200,000
Power Supply & Market Operations  Decrease in AE's share of operating costs for the South Texas Nuclear Plant and Fayette Power Plant (both jointly owned facilities).		(\$17,325,742)
Increase in Decker Power Station and Sand Hill Energy Center costs for maintenance of plant equipment.		\$712,337
Increase in expenses for Holly Decommissioning project.		\$1,600,000

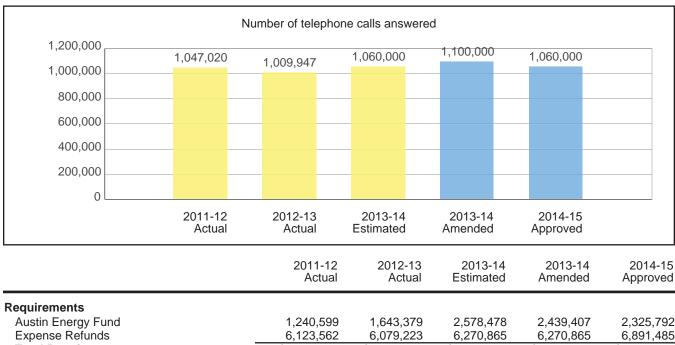
# Austin Energy Significant Changes

diture Changes	FTEs	Do
Fuel		
Increase in fuel costs due to higher sales and the different mix of renewable fuels,		
including biomass, wind and solar, and replacement power for unplanned outages.		\$42,06
Customer Care		
Increase in billing system technology improvements and hosting services.		\$3,00
Increase in temporary staffing to handle increased work load.		\$94
Increase in billing system equipment maintenance, postage and paper.		\$1,26
Increase in bad debt expense due to deferred reinstatement of late fees and		
collection efforts following implementation of a new utility billing system.		\$10,69
Recoverable Expenses		
Increase in Transmission Cost of Service based on AE's share of the Electric		4
Reliability Council of Texas (ERCOT) transmission grid costs.		\$26,93
Increase in ERCOT administrative fees.		\$82
Support Services		
Increase in information technology temporary services for a skilled workforce.		\$2,99
Increase in information technology software and hardware purchases and		
maintenance.		\$1,00
Increase corporate contingency for planned strategic initiative projects and major		640.00
unplanned expenses.		\$10,00
Increase in finance consulting for a utility-wide datawarehouse and business		\$1,56
intelligence tool.		
Reduction in overtime costs for rate case expenses.		(\$1,50
Transfers & Other Requirements	,	44-44
Decrease in debt service requirements due to restructuring of long-term debt.		\$17,14
Decrease in the transfer of current revenue (cash funding) for the Capital	,	\$16,05
Improvement Program (CIP) based on the FY 2014-15 Electric CIP Spending Plan.	(	\$10,03
Decrease in Economic Development Department funding, which changed from AE funding to a transfer based on a shared-cost funding model between other City		
departments.		(\$2,66
Decrease to City Administrative Support.		(\$87
Increase transfers to Strategic Reserve in order to comply with Financial Policies.		\$44,00
Decrease for Communications and Technology Management Support.		(\$1,05
Decrease in support for Homeland Defense.		(\$40
		(7

Program: Customer Care

Activity: 311 City-Wide Call Center

The purpose of the 311 City-Wide Call Center activity is to provide uncomplicated access to City of Austin services and information.



Requirements					
Austin Energy Fund	1,240,599	1,643,379	2,578,478	2,439,407	2,325,792
Expense Refunds	6,123,562	6,079,223	6,270,865	6,270,865	6,891,485
Total Requirements	\$7,364,161	\$7,722,602	\$8,849,343	\$8,710,272	\$9,217,277
Full-Time Equivalents					
Austin Energy Fund					
Civilian	69.00	68.00	69.00	69.00	67.00
Total FTEs	69.00	68.00	69.00	69.00	67.00
Performance Measures					
Call Service Level	93	93.5	90	90	90
Number of service orders issued	172,155	214,342	195,000	200,000	214,000
Number of telephone calls answered	1,047,020	1,009,947	1,060,000	1,100,000	1,060,000

## Services

Provide a single point of contact for Austin's citizens and visitors offering information to callers regarding all City departments including Austin Police Department non-emergency requests.

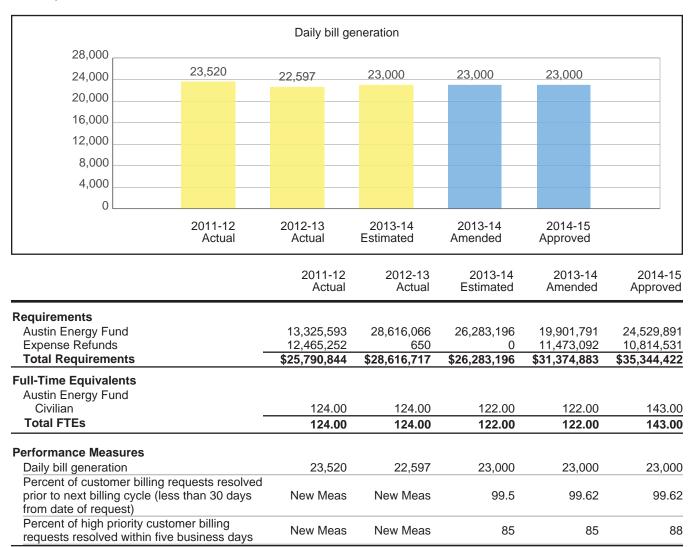
## Contact

Cindi Perez, Manager, 512-972-9801

**Program: Customer Care** 

Activity: Billing and Revenue Measurement

The purpose of the Billing and Revenue Measurement activity is to provide billing and revenue collection services for all City of Austin utilities including Austin Energy, Austin Water, Austin Resource Recovery, Watershed Protection and the Transportation User fee.



## Services

Billing for utility accounts, revenue measurement, credit management and current diversion investigation.

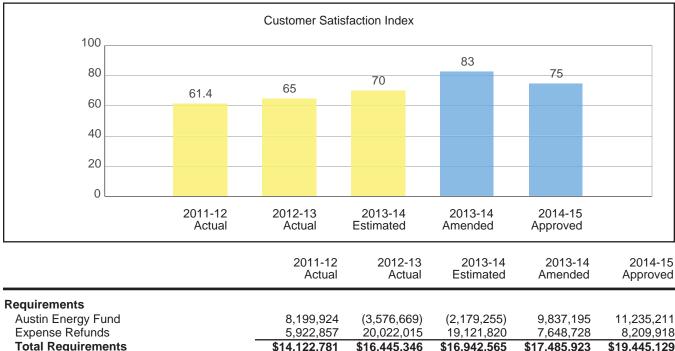
## Contact

Elaine Kelly-Diaz, VP, 512-322-6667

Program: Customer Care

Activity: Customer Contact Center

The purpose of the Customer Contact Center activity is to provide excellent customer service and information to all City of Austin utility customers pertaining to billing, service, and City code.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Austin Energy Fund	8,199,924	(3,576,669)	(2,179,255)	9,837,195	11,235,211
Expense Refunds	5,922,857	20,022,015	19,121,820	7,648,728	8,209,918
Total Requirements	\$14,122,781	\$16,445,346	\$16,942,565	\$17,485,923	\$19,445,129
Full-Time Equivalents Austin Energy Fund Civilian	160.00	160.00	160.00	160.00	153.00
Total FTEs	160.00	160.00	160.00	160.00	153.00
Performance Measures					
Average Customer Wait Time	101	75	75	90	75
Total Customer Interactions	1,641,039	1,667,361	1,670,000	1,500,000	1,650,000
Customer Satisfaction Index	61.4	65	70	83	75

# Services

Customer account inquiry; Remittance processing; Billing system management.

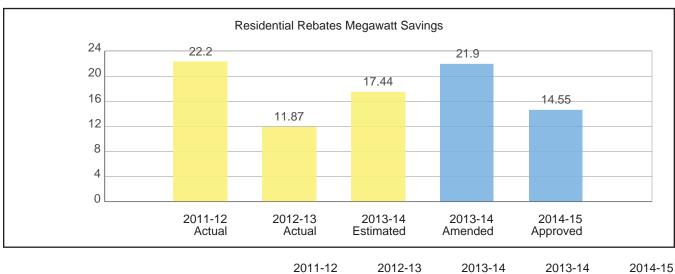
## Contact

Jawana Gutierrez, VP, 512-322-6596

Program: Customer Energy Solutions

Activity: Conservation Rebates and Incentives

The purpose of the Conservation Rebates and Incentives activity is to provide rebates for residential, commercial, and industrial customers in order to increase energy efficiency and lower energy demand to ultimately lessen the need for Austin Energy to build or purchase new generation to meet the needs of Austin Energy's customers.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Austin Energy Fund	17,155,541	22,569,294	24,033,215	26,649,598	23,953,221
Total Requirements	\$17,155,541	\$22,569,294	\$24,033,215	\$26,649,598	\$23,953,221
Performance Measures Commercial Rebate Megawatt savings	17.6	27.73	29.91	20.2	30.53
Peak Load Management Rebate Megawatt Savings	7.1	14.73	15.16	11.3	14.24
Residential Rebates Megawatt Savings	22.2	11.87	17.44	21.9	14.55
Solar Rebate Megawatt Savings	3.1	5.02	8	7.58	8

## **Services**

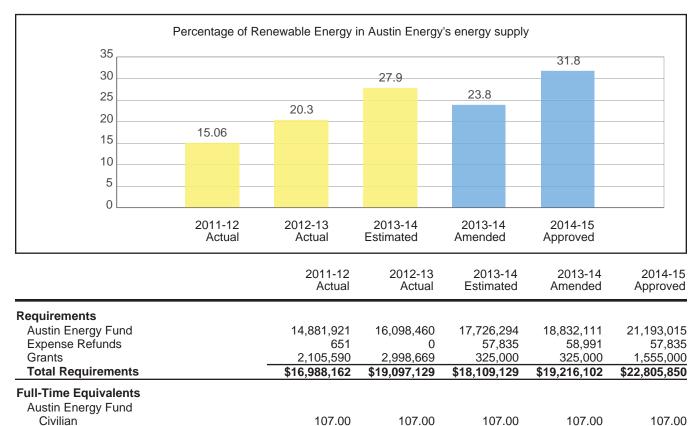
Provide application, inspection and rebates to qualifying Austin Energy customers for energy efficiency.

# Contact

Debbie Kimberly, VP, 512-322-6327

Program: Customer Energy Solutions Activity: Demand Side Management

The purpose of the Demand Side Management activity is to develop, implement, maintain and promote the Austin Energy renewable energy and conservation rebate programs in accordance with the Austin Climate Protection Plan in order for Austin Energy to become a leader in the campaign to address global climate change.



# Performance Measures Megawatts (MW) of Solar generation in Austin Energy's energy supply

Percentage of Renewable Energy in Austin Energy's energy supply	15.06	20.3	27.9	23.8	31.8
Percentage of energy efficiency achieved in customer base	10	12.7	12.2	11.5	12.6
Peak Demand Megawatt (MW) savings	317.6	371	437	415	496
Austin Energy's energy supply					

9.00

51.5

116.00

9.00

55

116.00

3.00

59.5

110.00

## **Services**

Grants

**Total FTEs** 

Promote energy efficiency and peak load demand reduction by promoting energy efficiency programs combined with rebates and incentives to Austin Energy customers.

16.00

37.79

123.00

13.00

120.00

43.5

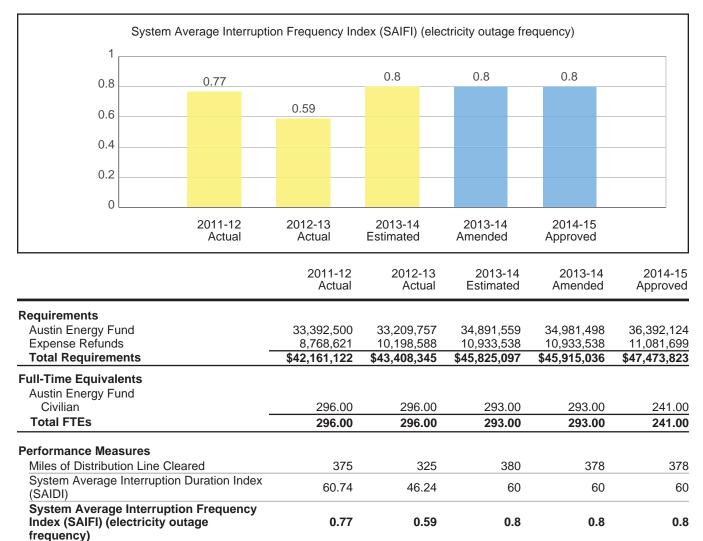
## Contact

Debbie Kimberly, VP, 512-322-6327

Program: Electric Service Delivery

Activity: Distribution Services

The purpose of the Distribution Services activity is to provide construction, operations and maintenance of the Distribution System in Austin Energy's service territory.



## **Services**

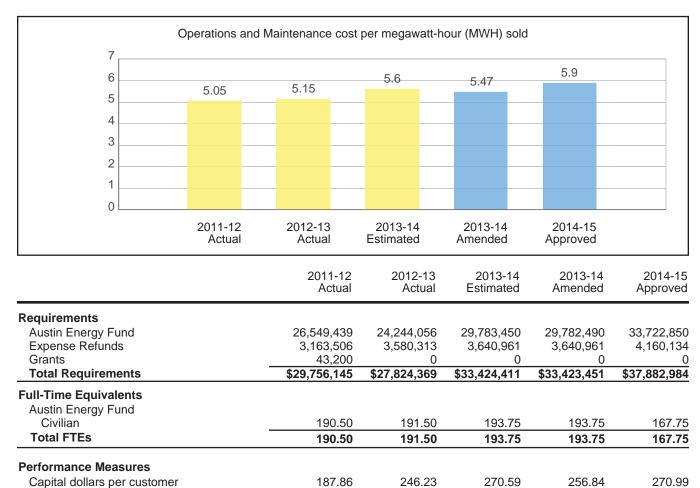
Design, Engineering, Construction of the Distribution System in Austin Energy's service territory. This includes both overhead and underground lines, transformers, feeders, streetlights and other associated equipment to keep the system operating normally. Other services include tree trimming and system restoration.

## Contact

Andrew Gallo, Director, 512-322-6424

Program: Electric Service Delivery Activity: Power Delivery Support

The purpose of the Power Delivery Support activity is to build, operate and maintain the transmission and distribution systems in the Austin Energy service territory in order to provide clean, reliable and affordable electric service to our customers.



## Services

Public Involvement; System Planning; Administration; Surveying; Substation construction and maintenance; Metering; Project management; System engineering and training.

5.05

5.15

5.6

5.47

5.9

## Contact

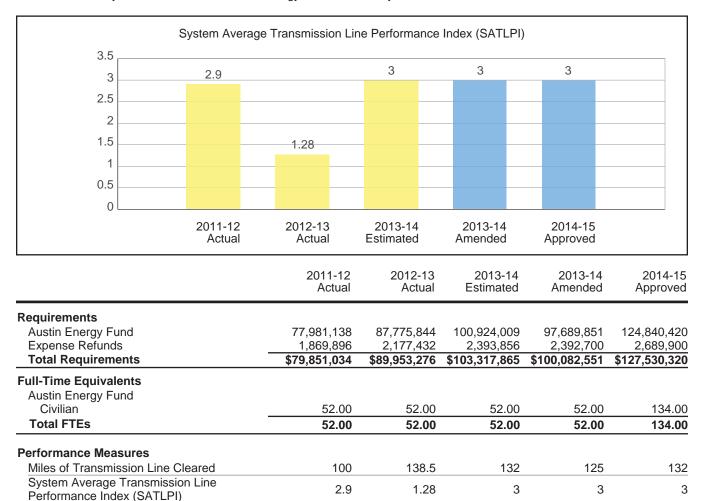
Andrew Gallo, Director, 512-322-6424

Operations and Maintenance cost per

megawatt-hour (MWH) sold

Program: Electric Service Delivery Activity: Transmission Services

The purpose of the Transmission Services activity is to provide construction, operations and maintenance of the Transmission System as it relates to Austin Energy's service territory.



#### **Services**

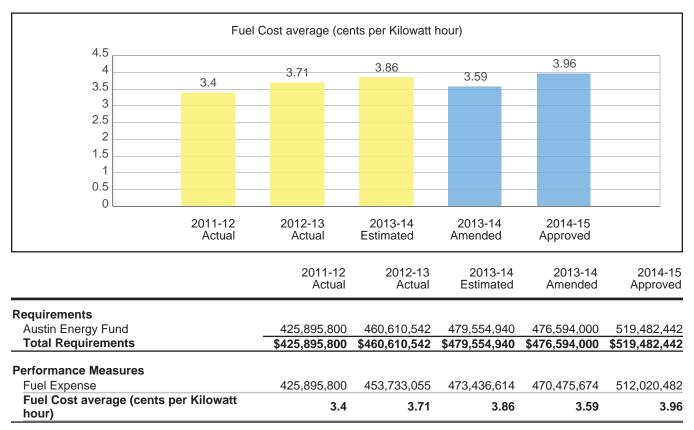
Construction, Operation and Maintenance of Transmission facilities including relay construction and maintenance, planning & records, tree trimming and compliance. Also includes Austin Energy's Transmission Expenses paid to the Electric Reliability Council of Texas (ERCOT) based on AE's share of the statewide grid.

#### Contact

Andrew Gallo, Director, 512-322-6424

Program: Fuel & ERCOT Recoverable Activity: Fuel & ERCOT Recoverable

The purpose of the Fuel and ERCOT Recoverable activity is to purchase the commodities necessary to operate the Austin Energy-owned and co-owned power plants in order to provide sufficient electric services to AE customers.



#### **Services**

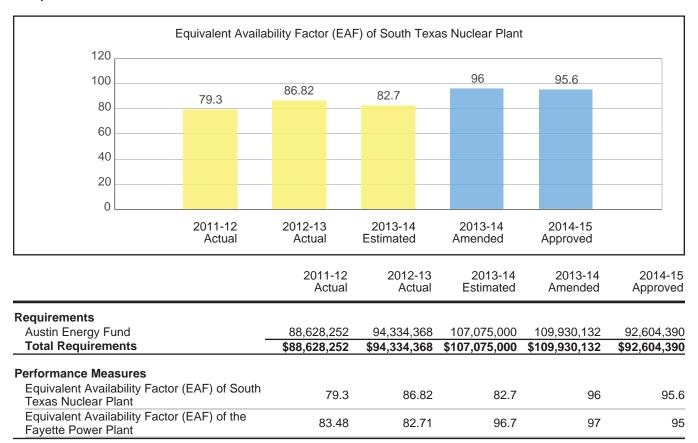
Purchase natural gas and fuel oil to operate owned generating plants as well as account for costs of co-owned facilities which use coal and nuclear fuel. Also to account for the use of purchase power agreements to purchase renewable energy.

# Contact

Pat Sweeney, Director, 512-322-6292

Program: Power Supply & Market Operations Activity: Nuclear and Coal Plants Operating

The purpose of the Nuclear and Coal Plants Operating activity is to account for the costs to operate and maintain the Fayette Power Plant and South Texas Nuclear Plant.



### **Services**

Operation and Maintenance of the coal fired Fayette Power Plant, which Austin Energy owns 50% with LCRA. Operations and Maintenance of the South Texas Nuclear Plant which Austin Energy owns 16% of Units 1 and 2.

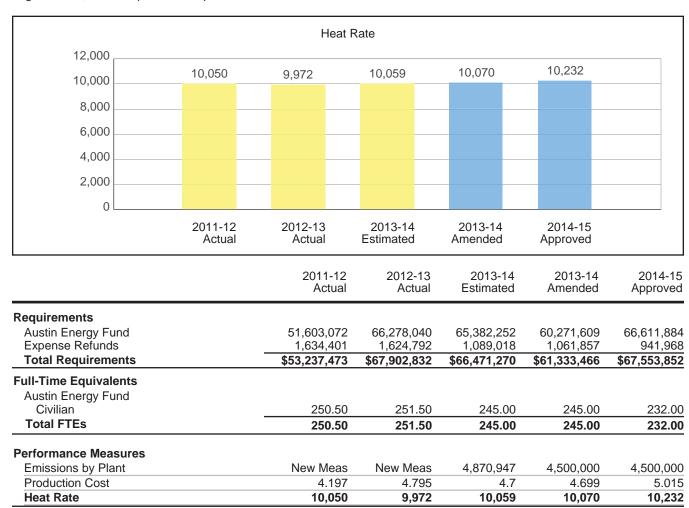
## Contact

Jim Collins, Director, 512-322-6233

Program: Power Supply & Market Operations

Activity: Power Production

The purpose of the Power Production activity is to provide operations, maintenance and engineering services to utility owned and co-owned power plants in order to provide clean, affordable and reliable energy for our customers as well as provide energy market analysis and scheduling in order to ensure that adequate generation is available to meet customer demand and to ensure that Austin Energy is in compliance with all federal, state and local laws pertaining to system generation, sale and purchase of power.



#### **Services**

Operate Power Plants both owned and co-owned, procure power from Purchase Power Agreements, procure sufficient fuel supply to operate power plants.

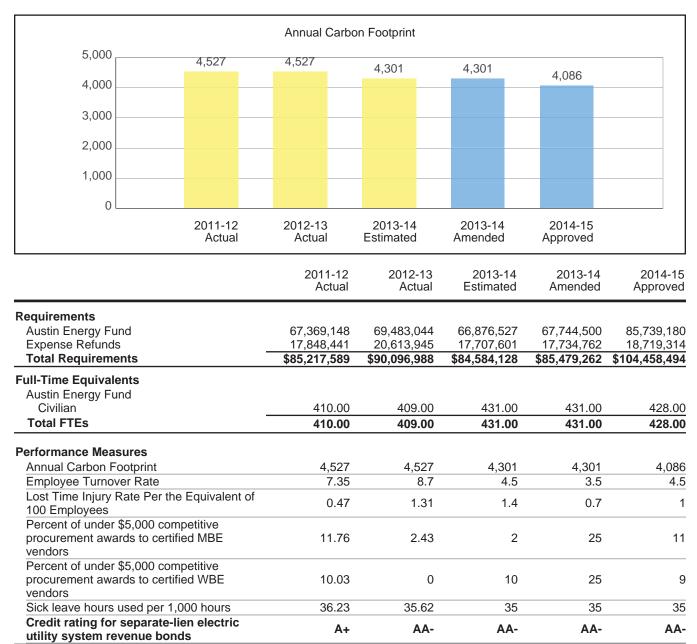
## Contact

Elaina Ball, VP, 512-322-6062

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide operational support to the department so they have the necessary tools to perform their jobs.



#### **Services**

Corporate communications, workforce development, safety, security and facility management, legal, information technology, financial monitoring & budget, materials and fleet management, governmental relations issues & market policy, strategic planning & development.

#### Contact

David Kutach, Director, 512-322-6357

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other department requirements.

Graph Not Applicable	
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	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Austin Energy Fund	383,308,369	345,190,351	378,288,176	377,190,666	397,803,804
Total Requirements	\$383,308,369	\$345,190,351	\$378,288,176	\$377,190,666	\$397,803,804

## Contact

David Kutach, Director, 512-322-6357

# Austin Energy: 2014-15

Austin Energy Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Customer Care	\$22,766,116	\$26,682,777	\$26,682,419	\$32,178,393	\$38,090,894
311 City-Wide Call Center	1,240,599	1,643,379	2,578,478	2,439,407	2,325,792
Billing and Revenue Measurement	13,325,593	28,616,066	26,283,196	18,945,700	24,529,891
Customer Contact Center	8,199,924	(3,576,669)	(2,179,255)	10,793,286	11,235,211
Customer Energy Solutions	\$32,037,462	\$38,667,754	\$41,759,509	\$45,481,709	\$45,146,236
Conservation Rebates and Incentives	17,155,541	22,569,294	24,033,215	26,649,598	23,953,221
Demand Side Management	14,881,921	16,098,460	17,726,294	18,832,111	21,193,015
Electric Service Delivery	\$137,923,077	\$145,229,657	\$165,599,018	\$162,453,839	\$194,955,394
Distribution Services	33,392,500	33,209,757	34,891,559	34,692,385	36,392,124
Power Delivery Support Transmission Services	26,549,439 77,981,138	24,244,056 87,775,844	29,783,450 100,924,009	30,071,603 97,689,851	33,722,850 124,840,420
	\$425,895,800		\$479,554,940	\$476,594,000	
Fuel & ERCOT Recoverable	. , ,	\$460,610,542			\$519,482,442
Fuel & ERCOT Recoverable	425,895,800	460,610,542	479,554,940	476,594,000	519,482,442
Power Supply & Market Operations	\$140,231,324	\$160,612,408	\$172,457,252	\$170,201,741	\$159,216,274
Nuclear and Coal Plants Operating	88,628,252	94,334,368	107,075,000	109,930,132	92,604,390
Power Production	51,603,072	66,278,040	65,382,252	60,271,609	66,611,884
Support Services	\$67,369,148	\$69,483,044	\$66,876,527	\$67,744,500	\$85,739,180
Departmental Support Services	67,369,148	69,483,044	66,876,527	67,744,500	85,739,180
Transfers and Other Requirements	\$383,308,369	\$345,190,351	\$378,288,176	\$377,190,666	\$397,803,804
Interfund Transfers	368,259,573	326,127,806	360,282,277	368,686,885	374,660,873
Other Requirements	15,048,796	19,062,545	18,005,899	8,503,781	23,142,931
Total	\$1,209,531,295	\$1,246,476,534	\$1,331,217,841	\$1,331,844,848	\$1,440,434,224
Full-Time Equivalents (FTEs)					
Customer Care	353.00	352.00	351.00	351.00	363.00
311 City-Wide Call Center	69.00	68.00	69.00	69.00	67.00
Billing and Revenue Measurement	124.00	124.00	122.00	122.00	143.00
Customer Contact Center	160.00	160.00	160.00	160.00	153.00
Customer Energy Solutions	107.00	107.00	107.00	107.00	107.00
Demand Side Management	107.00	107.00	107.00	107.00	107.00
Electric Service Delivery	538.50	539.50	538.75	538.75	542.75
Distribution Services	296.00	296.00	293.00	293.00	241.00
Power Delivery Support	190.50	191.50	193.75	193.75	167.75
Transmission Services	52.00	52.00	52.00	52.00	134.00
Power Supply & Market Operations	250.50	251.50	245.00	245.00	232.00
Power Production	250.50	251.50	245.00	245.00	232.00
Support Services	410.00	409.00	431.00	431.00	428.00
Departmental Support Services	410.00	409.00	431.00	431.00	428.00
Total	1,659.00	1,659.00	1,672.75	1,672.75	1,672.75

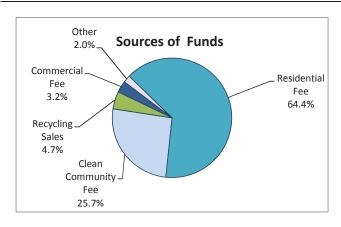
# Austin Energy: 2014-15

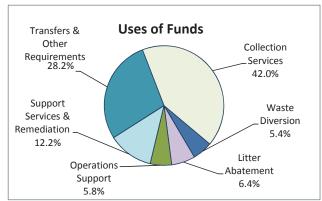
Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Customer Energy Solutions	\$2,105,590	\$2,998,669	\$340,000	\$340,000	\$1,555,000
Demand Side Management	2,105,590	2,998,669	340,000	340,000	1,555,000
Electric Service Delivery	\$43,200	\$0	\$810,783	\$810,783	\$0
Power Delivery Support	43,200	0	810,783	810,783	0
Total	\$2,148,790	\$2,998,669	\$1,150,783	\$1,150,783	\$1,555,000
Full-Time Equivalents (FTEs)					
Customer Energy Solutions	16.00	13.00	9.00	9.00	3.00
Demand Side Management	16.00	13.00	9.00	9.00	3.00
Total	16.00	13.00	9.00	9.00	3.00

# Austin Energy: 2014-15

Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Customer Care	\$24,511,670	\$26,101,888	\$25,392,685	\$25,392,685	\$25,915,934
311 City-Wide Call Center Billing and Revenue Measurement Customer Contact Center	6,123,562 12,465,252 5,922,857	6,079,223 650 20,022,015	6,270,865 0 19,121,820	6,270,865 12,429,183 6,692,637	6,891,485 10,814,531 8,209,918
Customer Energy Solutions	\$651	\$0	\$57,835	\$58,991	\$57,835
Demand Side Management	651	0	57,835	58,991	57,835
Electric Service Delivery	\$13,802,023	\$15,956,332	\$16,968,355	\$16,967,199	\$17,931,733
Distribution Services Power Delivery Support Transmission Services	8,768,621 3,163,506 1,869,896	10,198,588 3,580,313 2,177,432	10,933,538 3,640,961 2,393,856	11,004,216 3,570,283 2,392,700	11,081,699 4,160,134 2,689,900
Power Supply & Market Operations	\$1,634,401	\$1,624,792	\$1,089,018	\$1,061,857	\$941,968
Power Production	1,634,401	1,624,792	1,089,018	1,061,857	941,968
Support Services	\$17,848,441	\$20,613,945	\$17,707,601	\$17,734,762	\$18,719,314
Departmental Support Services	17,848,441	20,613,945	17,707,601	17,734,762	18,719,314
Total	\$57,797,185	\$64,296,957	\$61,215,494	\$61,215,494	\$63,566,784

# **Austin Resource Recovery**





# **Budget Overview**

	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Austin Resource Recovery Fund	, 10000	710000		7	7.66.0.00
Revenue	\$75,380,790	\$70,045,851	\$71,947,930	\$72,315,528	\$80,632,903
Requirements	\$78,702,118	\$78,345,459	\$80,067,723	\$80,659,548	\$82,161,731
Full-Time Equivalents (FTEs)	398.00	408.00	415.00	415.00	414.00
Expense Refunds	\$689,598	\$6,407	\$0	\$0	\$0
Grants	\$0	\$0	\$0	\$0	\$400,000
Total Budget	\$79,391,716	\$78,351,866	\$80,067,723	\$80,659,548	\$82,561,731

# Austin Resource Recovery Organization by Program and Activity for 2015

# **Collection Services**

Bulk Collection Organics Collection and Processing Recycling Collection Trash Collection

# **Litter Abatement**

Litter Abatement

# **Operations Support**

**Operations Support Services** 

# Remediation

Remediation

# **Waste Diversion**

Diversion Facilities Zero Waste

# **Support Services**

**Departmental Support Services** 

# **Transfers and Other Requirements**

Other Requirements Transfers

# Austin Resource Recovery Mission and Goals for 2015

# Mission

The mission of Austin Resource Recovery is to provide excellent customer services that promote waste reduction, increase resource recovery, and support the City's sustainablilty efforts so that zero waste goals may be achieved.

# Goals

Provide reliable integrated waste management services.

- Increase the average pounds of recycled materials collected per customer account per pickup to 24 lbs.
- Decrease the average pounds of garbage collected per customer account per week to 24 lbs.
- Increase the average pounds of yard trimmings/organics collected per customer account per week to 6 lbs.

Implement Master Plan initiatives in order to achieve Zero Waste goals.

• Increase the percent of waste stream diverted from the landfill through ARR Curbside Collections and Household Hazardous Waste Operations to 43%.

Provide educational programs to the community on responsible waste management.

 Promote Zero Waste by increasing the number of contacts through presentations given and events attended to 13,000.

Increase customer satisfaction in the citizen survey for Residential Garbage Collection Services to 87%.

Decrease the number of employee injuries that require medical treatment to 80.

# **Austin Resource Recovery**

# Message from the Director

The Austin Resource Recovery Department (ARR) provides a broad range of services, including curbside collection of trash, recycling, yard trimmings, brush and bulk items, as well as street sweeping, litter abatement, household hazardous waste

collection and dead animal pickup. To provide these services in a professional and efficient manner, ARR employs 414 staff members and operates five different facilities throughout the city.

City Council adopted the Austin Zero Waste Strategic Plan in January 2009. ARR then developed a Department Master Plan that identified available resources and existing gaps in service and infrastructure needed to achieve Zero Waste. Austin City Council adopted the Department Master Plan in December 2011. The ARR Master Plan has served as the Department's implementation plan of diversion programs and financing mechanisms to invest in infrastructure and program development.



In support of the City's goal of being the best managed city in the country, Austin Resource Recovery's Fiscal Year 2014-15 activities will focus on customer service, employee safety, quality assurance and citywide diversion activities. Internal performance measures will support the initiation of innovative control measures designed to promote higher quality responsiveness to customers, accident and injury reduction, and seeking operational efficiencies.



Amongst the many new initiatives planned, perhaps the most significant is the implementation of the Universal Recycling Ordinance that affects Austin's largest commercial office buildings and multifamily properties. In April 2013, City Council expanded the Universal Recycling Ordinance to include smaller properties and established minimum recycling requirements for all businesses to be implemented by October 2016. The amended ordinance also directed ARR staff to develop organic collection requirements and rules for food service establishments beginning October 2016. The focus of outreach efforts is to promote commercial recycling and composting initiatives and ensure the business community has the technical information and practical tools to meet the City's Zero Waste goal.

As we enter year three of the Master Plan implementation, ARR will research the composition of the waste stream from numerous sources to help identify areas of the city in need of diversion assistance. ARR staff has identified areas of the city where recycling participation is low and in FY 2014-15, staff will target public education efforts to those areas. ARR plans to expand the *Recycle Right* campaign to encourage residents to more effectively recycle and compost at home.

Internally, ARR will continue to explore compressed natural gas, hybrid and electric vehicle technologies in preparation for replacing our aging fleet of collection trucks. Externally, we will be asking our customers to commit toward greater diversion of recycling and organics, at home and throughout the city. ARR staff has piloted various recycling and composting efforts at City-sponsored events to increase diversion at special events.

ARR will strive to exceed industry standards in service delivery and implement innovative programs to advance our journey toward Zero Waste while lowering our carbon footprint. ARR is leading the community on the journey toward Zero Waste.

Robert Gedert, Director

# **Budget Highlights**

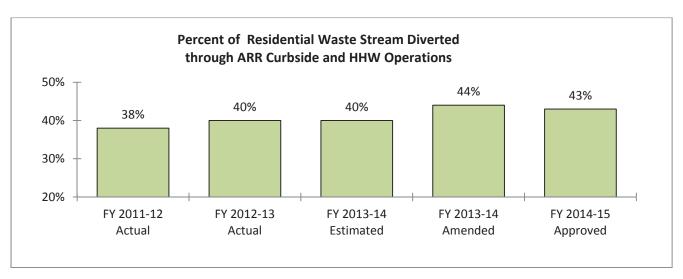
The Austin Resource Recovery Department (ARR) provides weekly collection of trash and yard trimmings, bi-weekly collection of recyclables and semi-annual collection of brush and bulk items. In addition, ARR provides an array of other citywide services, including dead animal collection, street sweeping, daily cleaning and litter control management of the downtown Central Business District, special events waste management, illegal dump clean ups, a household hazardous waste collection facility and a resource recovery facility. The FY 2014-15 Budget—with projected revenues of \$80.6 million and expenditures of \$82.6 million-will allow ARR to continue to provide these services while maintaining a high level of customer satisfaction.



## **Zero Waste Performance and Initiatives**

Zero Waste is the guiding principle for the way in which ARR provides services. The 2009 Zero Waste Strategic Plan provides the policy foundation while the ARR Master Plan provides implementation strategies for future programs and services. The Master Plan, adopted by Austin City Council in December 2011, details infrastructure, policy and program changes needed to achieve Zero Waste and provides future planning for ARR's other core services. The ARR Master Plan will serve as the Department's roadmap for investing in the necessary programs, resources, and infrastructure to attain Zero Waste and will also guide future annual budgets.

The City Dashboard indicator, Percent of Waste Stream Diverted by ARR Curbside and HHW Operations, illustrates the waste diversion success of ARR residential collection of Recycling, Yard Trimmings and Household Hazardous Waste (HHW). This measurement includes materials collected at the residential curb by ARR and received at the HHW site that are recycled or composted instead of landfilled. The calculation divides the total tons of materials collected and diverted from the landfills by the total tons of materials collected by ARR's operations. The percent of waste stream diverted from the landfill is anticipated to increase by at least 3 percent in FY 2014-15.



The waste diversion rate is expected to increase steadily with implementation of Zero Waste initiatives. The FY 2014-15 Budget includes funding to support other Zero Waste initiatives as well as the marketing of our programs to the citizens.

## **Collection Services**

The Collections Services program provides curbside trash, recycling, yard trimming, brush, and bulk collection to residential and commercial customers. Also within this collection program is brush processing, which provides organic material to support the Dillo Dirt program. The FY 2014-15 Budget includes \$34.5 million in funding to support this program.

## Remediation

The Remediation program includes the final closure and post closure care activities at the City's FM 812 landfill and Brownfields Redevelopment. The FY 2014-15 Budget of \$1.4 million provides funding for the maintenance of the landfill vegetative cover, the implementation of a landfill gas to energy project and assessment of the city's Brownfields properties. Additionally, the Environmental Protection Agency (EPA) selected the City of Austin for two \$200,000 brownfields assessment grants — one focused on community-wide hazardous substances and one for community outreach activities. EPA's Brownfields Program empowers states, communities, and other stakeholders to work together to prevent, assess and safely clean up and sustainably reuse brownfields.

### **Litter Abatement**

The Litter Abatement program contains Clean Austin, Street Cleaning, Container Maintenance, Litter Control, Boulevard Sweeping and Dead Animal Collection sections. The FY 2014-15 Budget includes funding of \$5.3 million to support a variety of activities within the Litter Abatement program. The Clean Austin program within litter abatement provides bulk and brush collection in areas of increased need, collects materials gathered during neighborhood cleanups, and acts as the nucleus of City sponsored special event cleanup services by collecting materials and delivering trash and recycling containers. Additionally, in order to better align budgeted funds with services provided, the FY 2014-15 Budget includes the transition to the General Fund of \$0.6 million for litter pickup in the parks.

# **Operations Support**

The Operations Support program provides Cart Maintenance, Safety, Customer Service, and Routing services. The FY 2014-15 Budget includes \$4.8 million in funding to provide support to the diversion programs and initiatives. The Routing section is focused on continually analyzing and implementing more efficient routing for the service fleet to reduce the ARR Carbon Footprint.

#### **Waste Diversion**

The Waste Diversion program contains the Resource Recovery Center, Recycling Reuse Redevelopment, Household Hazardous Waste Facility, Business Outreach, and Zero Waste program implementation. The FY 2014-15 Budget for the Waste Diversion Unit is \$4.5 million. In October 2010, the Austin City Council approved the first phase of the Universal



Recycling Ordinance; the implementation of the ordinance is slated to continue through 2017, in planned stages. The second phase was adopted by City Council in April 2013 with additional implementation activities through 2019. As a result, the Waste Diversion program includes funding for extensive tenant education in multifamily units, as well as technical assistance to the on-site property management. Reporting requirements and signage will be issues that require service provider consensus. The public education components and costs associated with design and production of universal container signage will be at ARR's expense. In the FY 2014-15 Budget, ARR will partner or contract with private entities to provide tenant education, apartment complex, restaurant and food service outreach, and commercial office building tenant education.

As part of the Department's efforts to increase diversion at all city facilities and operations, ARR has contracted with a private service provider to collect waste and recyclables from City facilities and buildings. Many departments operate out of multiple facilities throughout the city; some of these facilities are City-owned, while others are leased and may include non-City tenants. ARR provides consistent and regular employee education regarding the proper way to recycle within all City facilities. Styles and methods of collection vary depending on the office or service center setting. ARR provides tenant education and signage to increase recycling diversion within City facilities.

### **Support Services**

The Support Services program includes Human Resources, Training, Purchasing, Budgeting, Accounting, Information Technology, Public Information, Facilities, and Administration and Management sections. Funding of \$8.7 million is included

in the FY 2014-15 Budget to support the various activities under this program. A Graphic Designer B position will be transferring to the Communications and Public Information Office. The Budget also includes the elimination of the transfer to the Sustainability, a \$0.7 million reduction.

ARR will provide an extensive public education campaign to increase participation in single stream recycling in the upcoming fiscal year. Further, ARR's budget for the next five years will reflect increased expenditures in public education, including media, school education programs, residential awareness campaigns, and business assistance to continue to drive the diversion rate higher toward the 2020 goal of 75% diversion. ARR will continue engaging in the *Recycle Right* public education campaign to increase diversion rates and public participation in Single Stream Recycling.

## **Curbside Collection/Clean Community Fees**

One of the main principles of the Zero Waste concept is a focus on reducing waste and increasing recycling. In an effort to encourage residents to further embrace this concept, ARR adjusted trash cart rates to charge a per-gallon rate to create a financial incentive for customers to decrease their trash volume by recycling more items and downsizing their trash cart size. The FY 2014-15 cart rates are calculated at rate of \$0.16 per gallon for the 24-, 32-, and 64-gallon carts, and \$0.30 per gallon for the 96-gallon cart. The FY 2014-15 Budget reflects an increase in the 96-gallon cart rate. Additionally, the base cart fee assessed to all carts will increase \$1.85, for a total of \$11.35 per customer account per month.

In order to further support the programs and initiatives under the Clean Community Fee, the FY 2014-15 Budget includes an increase of \$0.75 per residential customer per month and a \$4.65 increase in the Clean Community Fee per commercial customer per month. The Code Compliance Department, who receives a portion of the overall fee, is not projecting an increase this year. Thus, the overall Clean Community Fee for residential is \$7.40 per customer account per month, and \$17.95 for commercial customers per account per month.

## **Austin Resource Recovery Fund Balance**

Over the past several years, ARR has diligently made an effort to draw down their ending balance to mitigate the need for a rate increase. As a result, the FY 2014-15 Budget projects that the Department will be below the current financial policy of maintaining a fund balance equivalent to 30 days of budgeted operations and maintenance. However, the Department has developed a multi-year approach to restore the fund balance to the necessary levels by FY 2016-17.

# Austin Resource Recovery Significant Changes

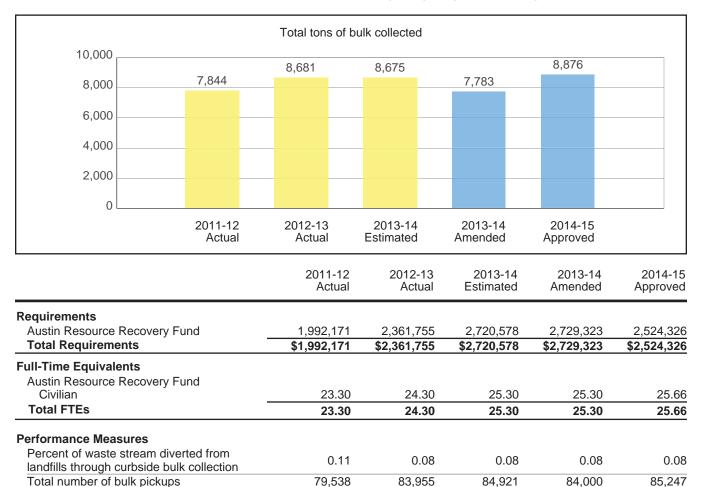
tin Resource Recovery Fund		
nue Changes		Dolla
Increase in residential revenue from the Base Fee due to a \$1.85 increase per		ć= 00= i
month in the base rate, a \$4.80 increase per month in the per gallon rate for the 96		\$5,095,
Increase in revenue from the Clean Community Fee due to a \$0.75 per month		
residential and \$4.65 per month commercial rate increase and customer growth.		\$4,038,
Increase in commercial revenue from the Base Fee due to a \$1.85 increase in the		
base rate, a \$4.80 increase in the per gallon rate for the 96 gallon cart, and		
customer growth.		\$834,
Increase in revenue from extra stickers and carts in line with historical actuals.		\$206,
Revenue decrease in recycling sales due to continued lower commodities market		
pricing in FY 2014-15.		(\$1,827,2
nditure Changes	FTEs	Doll
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$1,311,
Funding increase for Fleet preventative maintenance charges, partially offset by		
decrease in Fleet fuel charges.		\$809,
<u></u>		. ,
Department Cost Drivers		
Bad debt expense increase as a result of audit of citywide billing system.		\$1,131,
Increase in contraste to compact UDO of the contrast UDO of the co		
Increase in contracts to support URO enforcement and expanded composting		¢426
eligibility.		\$436,
Increase in GO Debt payments due to purchase of replacement vehicles for the ARR		
fleet.		\$412,
Transfer increase to Communication and Technology Management Fund.		\$238,

nditure Changes	FTEs	Dollars
Transfer of Graphic Designer B to Communications and Public Information Office.		
Funding will remain in ARR.	(1.00)	\$0
Decrease in small tools due to reduction in replacement cart lids for the Central		
Business District (CBD) and other various items.		(\$152,169)
Environmental Remediation Fund Transfer decrease.		(\$309,520)
Reduction in postage and printing of the single-stream calendar due to a		
downsized format and decreased advertising expenses.		(\$322,788)
Reduction in transfer to the Sanitation CIP.		(\$350,000)
Removal of transfer to Parks and Recreation for litter pickup in City parks.		(\$617,462)
311 System Support reduction based on historical usage.		(\$674,696)
Decrease in the transfer to the Sustainability Fund.		(\$723,155)

Program: Collection Services

Activity: Bulk Collection

The purpose of the Bulk Collection activity is to provide services to Austin Resource Recovery customers so that they have a convenient and cost effective way to dispose of items too large for garbage and recycling collection.



7,844

8,681

8,675

7,783

8,876

## Services

Total tons of bulk collected

Bulk collection; On-call collection; Clean Austin program

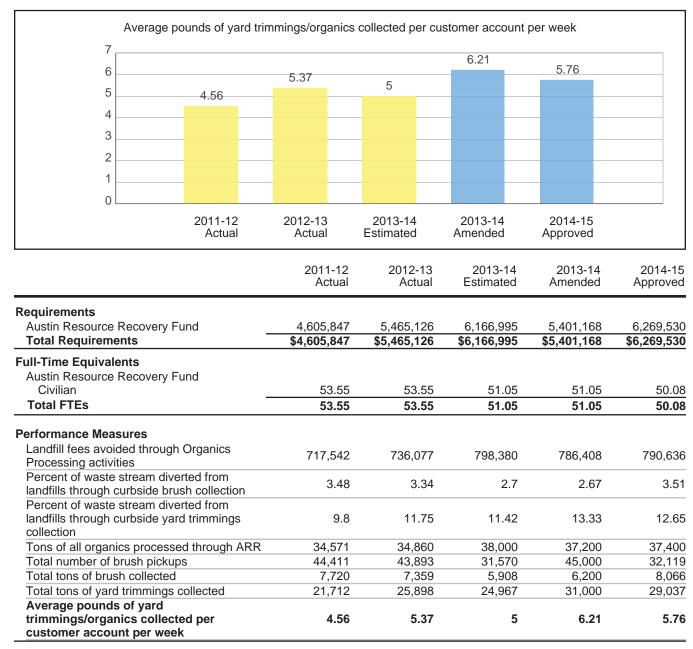
### Contact

Vidal Maldonado, Division Manager, 512-974-7687

**Program: Collection Services** 

Activity: Organics Collection and Processing

The purpose of the Organics Collection and Processing activity is to provide ARR residential customers a weekly opportunity to dispose of food waste, grass clippings, leaves, and small branches from typical residential lawn care at the curb.



### **Services**

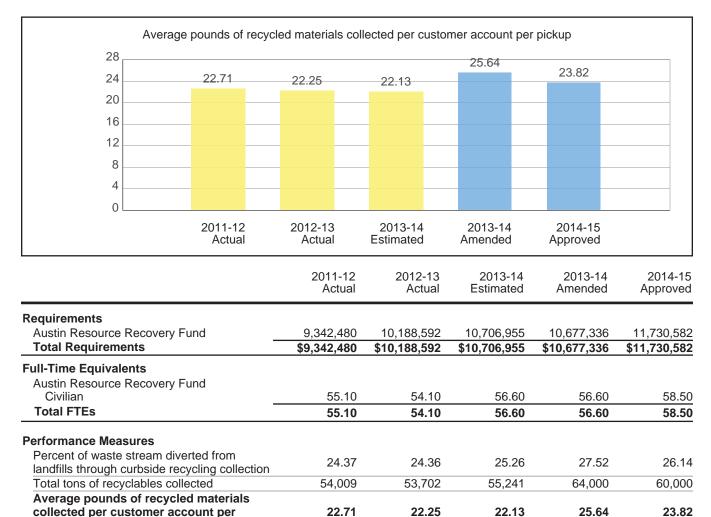
Yard Trimmings collection; Brush collection; Brush processing; Food waste collection in pilot service areas.

## Contact

Vidal Maldonado, Division Manager, 512-974-7687

Program: Collection Services Activity: Recycling Collection

The purpose of the Recycling Collection activity is to provide recycling services to the community in order to divert waste from landfills.



# pickup Services

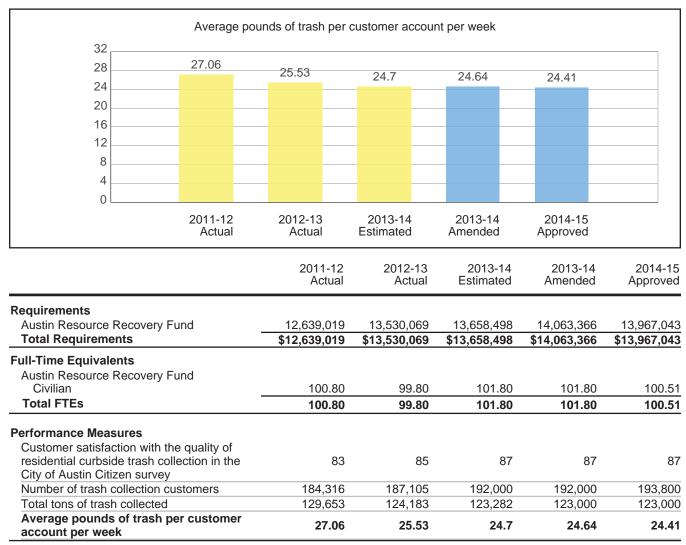
Residential recycling collection; Commercial recycling collection; In-house recycling collection

# Contact

Ron Romero, Division Manager, 512-974-4353

Program: Collection Services Activity: Trash Collection

The purpose of the Trash Collection activity is to provide a system of collecting garbage that utilizes diversion incentives for ARR Customers so that they can have a reliable and efficient system for disposing of their refuse.



## Services

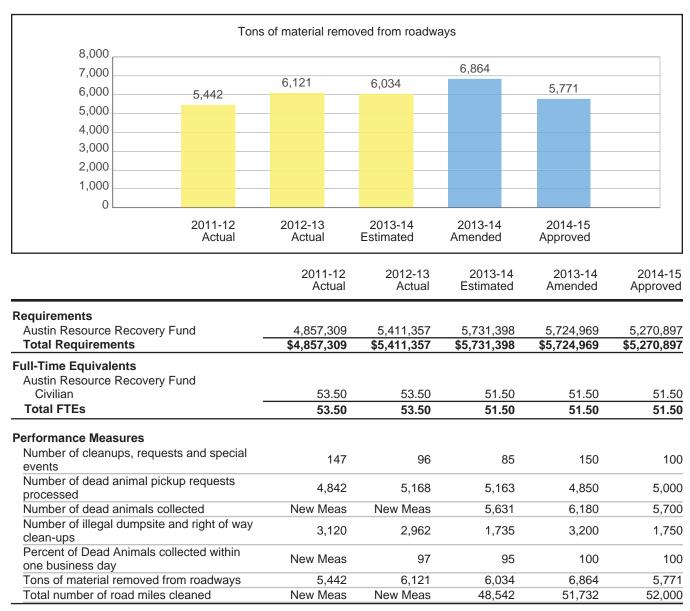
Residential trash collection; Commercial trash collection; In-house trash collection; Excess trash collection

### Contact

Ron Romero, Division Manager, 512-974-4353

Program: Litter Abatement Activity: Litter Abatement

The purpose of Litter Abatement is to remove litter and dumped materials from public property for citizens of Austin and provide street cleaning services to the citizens of Austin so they can have a cleaner city, cleaner streets and improved water quality.



# **Services**

Dead animal collection; Litter collection; Illegal dumping clean-up; Downtown litter collection; Special events/requests, street sweeping of residential streets, boulevards and the central business district

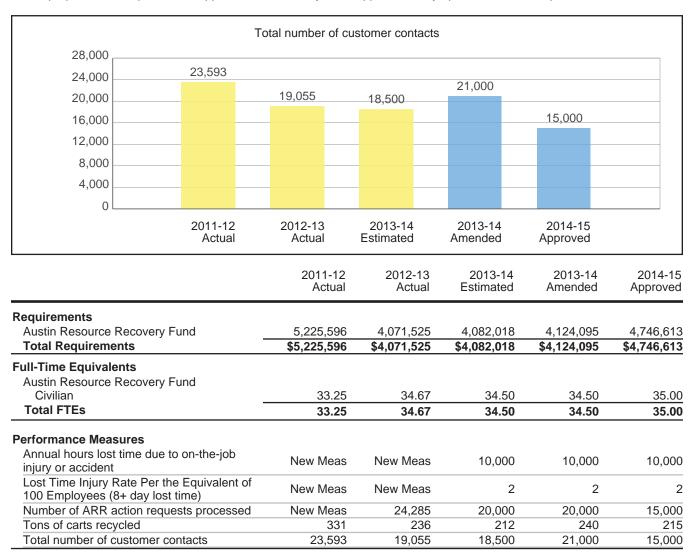
## Contact

Vidal Maldonado, Division Manager, 512-974-7687

**Program: Operations Support** 

**Activity: Operations Support Services** 

The purpose of the Operations Support Services activity is to support the daily operations of the Department.



## **Services**

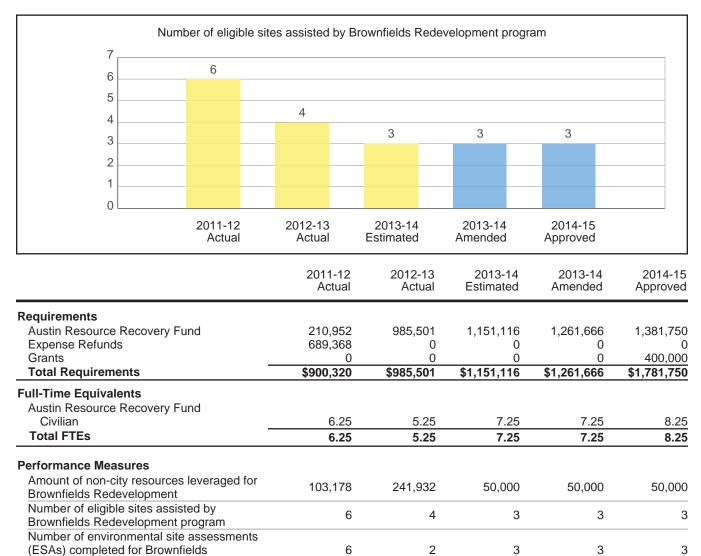
Billing Services; Cart/Container Maintenance; City-wide dumpster contract; Safety; Service Contracts; Service Request Center

## Contact

Jessica Edwards, Division Manager, 512-974-1960

Program: Remediation Activity: Remediation

The purpose of the Remediation activity is to provide activities associated with ensuring that closed landfills do not adversely impact local environmental or public health, as required by state and federal law.



## **Services**

Redevelopment

Landfill Gas Remediation and Monitoring; Groundwater Contamination Remediation and Monitoring; Slope Maintenance and Stability; Erosion/Sedimentation Control; Stormwater Management

2

1

2

2

2

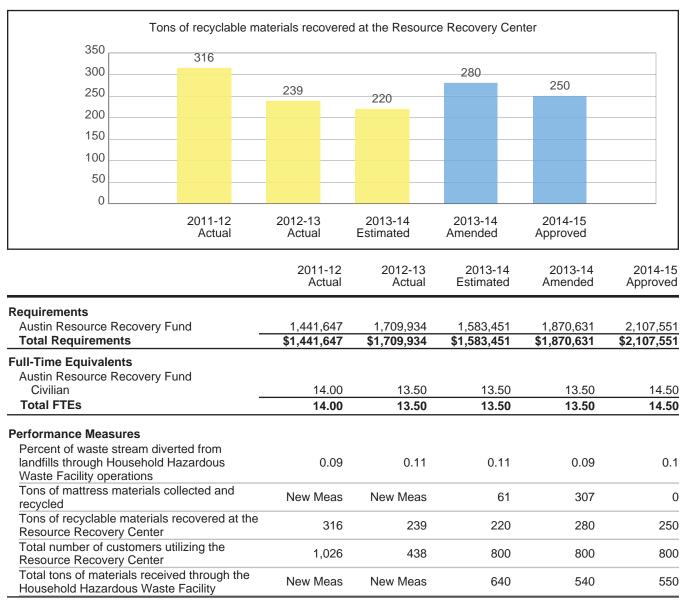
# Contact

Donald Hardee, Division Manager, 512-974-4345

Number of groundwater monitoring events

Program: Waste Diversion Activity: Diversion Facilities

The purpose of the Diversion Facilities activity is to provide city of Austin and Travis County residents proper disposal of hazardous materials and technical assistance. In addition, facilities are equipped to recycle, reuse or repurpose other materials in order to divert waste from the landfill.



#### **Services**

Resource Recovery Center, Austin Reuse Centers, and Household Hazardous Waste Facility. Hazardous waste collection and disposal; Paint reblending; Home pickup for disabled and elderly

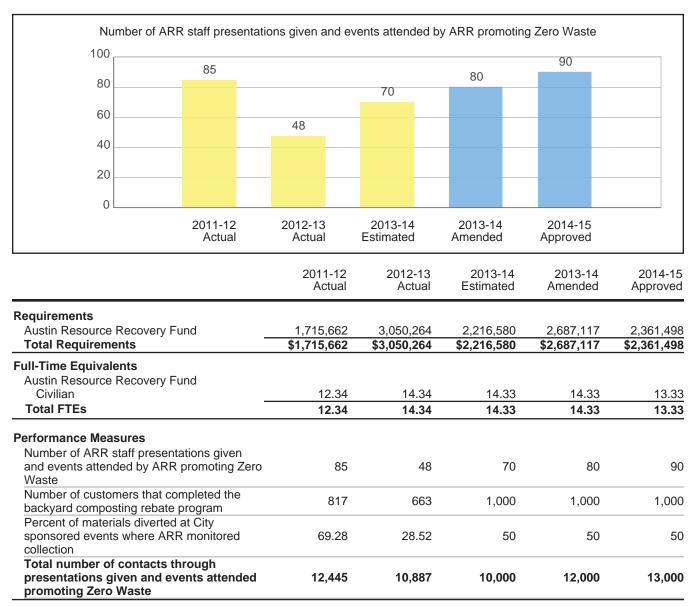
#### Contact

Donald Hardee, Division Manager, 512-974-4345

**Program: Waste Diversion** 

Activity: Zero Waste

The purpose of the Zero Waste activity is to implement Zero Waste-related incentive programs, provide education and outreach, develop and implement ordinances to achieve Zero Waste and perform long-range strategic planning in conjunction with the Austin Resource Recovery Master Plan and the City's climate protection goals.



#### **Services**

Zero Waste program and ordinance development; Zero Waste education, training and outreach; Waste reduction/diversion planning assistance for special events and businesses.

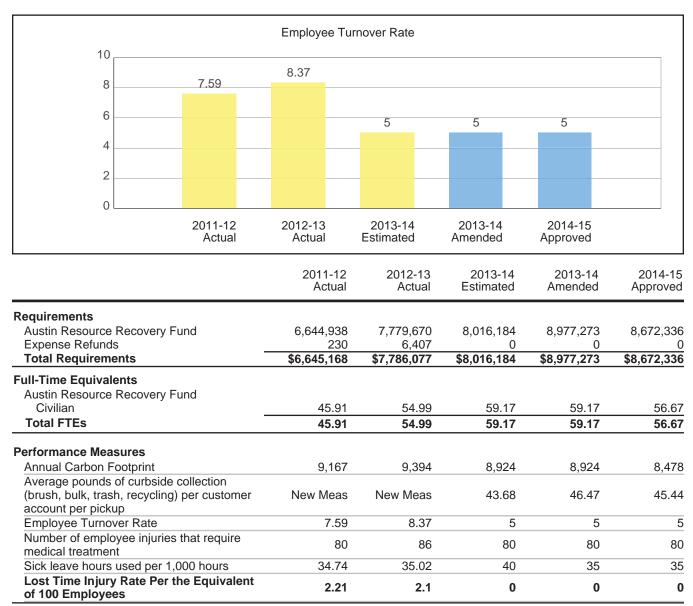
#### Contact

Jessica King, Division Manager, 512-974-7678

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



#### **Services**

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

#### Contact

Jessica Edwards, Division Manager, 512-974-1960

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

	Graph Not Applicable					
	2011-12	2012-13	2013-14	2013-14	2014-15	
	Actual	Actual	Estimated	Amended	Approved	
Requirements Austin Resource Recovery Fund Total Requirements	30,026,496	23,791,667	24,033,950	23,142,604	23,129,605	
	\$30,026,496	\$23,791,667	\$24,033,950	\$23,142,604	\$23,129,605	

### Contact

Jessica Edwards, Division Manager, 512-974-1960

# Austin Resource Recovery: 2014-15

Requirements	Austin Resource Recovery Fund	2011-12	2012-13	2013-14	2013-14	2014-15
Requirements	•					
Second Services   \$28,579,518   \$31,545,542   \$33,253,026   \$32,871,193   \$34,491,485     Bulk Collection   1,992,171   2,361,755   2,720,578   2,729,323   2,524,325     Organics Collection and Processing   4,605,847   5,465,126   6,166,995   5,401,186   6,289,538     Recycling Collection   9,342,480   10,188,592   10,706,955   10,677,336   11,730,836     Trash Collection   1,263,910   13,530,006   13,686,498   14,063,366   13,967,044     Litter Abatement   4,857,309   \$5,411,357   \$5,731,398   \$5,724,969   \$5,270,89     Litter Abatement   5,225,596   4,071,525   4,082,018   4,124,095   4,746,61     Collection Support Services   5,225,596   4,071,525   4,082,018   4,124,095   4,746,61     Remediation   210,952   985,501   1,151,116   1,261,666   1,381,75     Support Services   5,644,938   77,79,670   8,016,184   8,977,273   8,672,33     Transfers   3,0026,496   \$23,791,667   \$24,033,950   \$23,142,604   \$23,129,60     Other Requirements   9,049,123   1,965,229   6,613,147   5,391,151   5,105,219     Transfers   2,0377,37   2,1826,438   17,420,803   17,751,43   180,229     Waste Diversion   5,141,4147   1,709,34   1,638,451   1,870,631   2,107,50     Diversion Facilities   1,414,417   1,709,34   1,638,451   1,870,631   2,107,50     Recycling Collection and Processing   53,55   53,55   51,05   51,05   50,05     Recycling Collection and Processing   53,55   53,55   51,05   51,05   50,05     Recycling Collection   53,00   53,50   51,50   51,50   51,50     Recycling Collection   6,25   5,25   7,25   7,25   8,25     Operations Support Services   45,91   54,99   59,17   59,17   56,60     Remediation   6,25   5,25   7,25   7,25   8,25     Remediation   6,25   5,25   7,25   7,25   8,25     Remediation   6,26   5,25   7,25   7,25   8,25     Remediation   6,26   5,26   5,25	Requirements					
Bulk Collection	Collection Services	\$28,579,518	\$31.545.542	\$33,253,026	\$32.871.193	\$34.491.481
Litter Abatement	Bulk Collection Organics Collection and Processing Recycling Collection	1,992,171 4,605,847 9,342,480	2,361,755 5,465,126 10,188,592	2,720,578 6,166,995 10,706,955	2,729,323 5,401,168 10,677,336	2,524,326 6,269,530 11,730,582 13,967,043
Operations Support         \$5,225,596         \$4,071,525         \$4,082,018         \$4,124,095         \$4,766,61           Operations Support Services         5,225,596         4,071,525         4,082,018         4,124,095         4,746,61           Remediation         \$210,952         \$985,501         1,151,116         \$1,261,666         1,381,75           Support Services         \$6,644,938         \$7,779,670         \$8,016,184         \$9,972,73         \$8,672,33           Departmental Support Services         6,644,938         7,779,670         \$8,016,184         \$9,972,73         \$8,672,33           Transfers and Other Requirements         39,026,496         \$23,791,667         \$24,033,950         \$23,142,604         \$23,129,60           Other Requirements         9,049,123         1,965,229         6,613,147         5,391,151         5,106,91           Transfers and Other Requirements         31,573,309         \$4,760,188         \$3,800,031         \$4,575,488         \$4,469,04           Waste Diversion Facilities         1,441,647         1,709,934         1,583,3451         1,870,631         2,107,55           Zero Waste         1,775,662         3,050,0264         2,216,560         2,687,117         2,361,49           Total         \$78,702,118         \$78,345,459	Litter Abatement	\$4,857,309	\$5,411,357	\$5,731,398	\$5,724,969	\$5,270,897
Special Support Services   5,225,596   4,071,525   4,082,018   4,124,095   4,746,615	Litter Abatement	4,857,309	5,411,357	5,731,398	5,724,969	5,270,897
Remediation         \$210,952         \$985,501         \$1,151,116         \$1,261,666         \$1,381,75           Remediation         210,952         985,501         1,151,116         1,261,666         1,381,75           Support Services         \$6,644,938         \$7,779,670         \$8,016,184         \$8,977,273         \$8,672,33           Departmental Support Services         6,644,938         7,779,670         \$0,16,184         \$8,977,273         \$8,672,33           Transfers and Other Requirements         330,026,496         \$23,791,667         \$24,033,950         \$23,142,604         \$23,129,60           Other Requirements         9,049,123         1,965,229         6,613,147         5,391,151         5,006,21           Transfers         20,977,373         21,826,438         17,420,803         17,751,453         18,022,59           Waste Diversion         \$3,157,309         \$4,760,198         \$3,800,031         \$4,557,748         \$4,469,44           Diversion Facilities         1,441,647         1,709,934         1,834,545         1,870,631         2,107,55           Zero Waste         1,715,662         232,75         231,75         234,75         234,75         234,75           Bulk Collection         23,30         24,30         25,30         25,	Operations Support	\$5,225,596	\$4,071,525	\$4,082,018	\$4,124,095	\$4,746,613
Remediation   \$210,952   \$985,501   \$1,151,116   \$1,261,666   \$1,381,755   \$20port Services   \$6,644,938   \$7,779,670   \$8,016,184   \$8,977,273   \$8,672,330   \$20partmental Support Services   \$6,644,938   \$7,779,670   \$8,016,184   \$8,977,273   \$8,672,330   \$20partmental Support Services   \$30,026,496   \$23,791,667   \$24,033,950   \$23,142,604   \$23,129,600   \$23,791,667   \$24,033,950   \$23,142,604   \$223,129,600   \$23,791,667   \$24,033,950   \$23,142,604   \$223,129,600   \$20,977,373   \$21,826,438   \$17,420,803   \$17,751,453   \$18,022,699   \$1,731,645   \$1,620,691   \$1,731,645   \$1,620,691   \$1,62	Operations Support Services	5,225,596	4,071,525	4,082,018	4,124,095	4,746,613
Support Services         \$6,644,938         \$7,779,670         \$8,016,184         \$8,977,273         \$8,672,33           Departmental Support Services         6,644,938         7,779,670         8,016,184         8,977,273         8,672,33           Transfers and Other Requirements         \$30,026,496         \$23,791,667         \$24,033,950         \$23,142,604         \$23,129,605           Other Requirements         9,049,123         1,965,229         6,613,147         5,391,151         5,109,911           Transfers         20,977,373         21,826,438         17,420,803         17,751,453         18,022,69           Waste Diversion         \$3,157,309         \$4,760,198         \$3,800,031         \$45,57,748         \$4,469,04           Diversion Facilities         1,441,647         1,709,934         1,583,451         1,970,631         2,107,55           Zero Waste         1,715,662         3,050,264         2,216,580         2,687,117         2,361,491           Total         \$78,702,118         \$78,345,459         \$80,067,723         \$80,659,548         \$82,161,73           Full-Time Equivalents (FTEs)           Collection Services         232.75         231.75         234.75         234.75         234.75         234.75         234.75 <t< td=""><td>Remediation</td><td>\$210,952</td><td>\$985,501</td><td>\$1,151,116</td><td>\$1,261,666</td><td>\$1,381,750</td></t<>	Remediation	\$210,952	\$985,501	\$1,151,116	\$1,261,666	\$1,381,750
Departmental Support Services	Remediation	210,952	985,501	1,151,116	1,261,666	1,381,750
Transfers and Other Requirements         \$30,026,496         \$23,791,667         \$24,033,950         \$23,142,604         \$23,129,60           Other Requirements Transfers         9,049,123         1,965,229         6,613,147         5,391,151         5,106,911           Transfers         20,977,373         21,826,438         17,420,803         17,751,453         18,022,699           Waste Diversion         \$3,157,309         \$4,760,198         \$3,800,031         \$4,557,478         \$4,469,041           Diversion Facilities         1,441,647         1,709,934         1,583,451         1,870,631         2,107,55           Zero Waste         1,715,662         3,050,264         2,216,580         2,687,117         2,361,491           Total         \$78,702,118         \$78,345,459         \$80,067,723         \$80,659,548         \$82,161,73           Full-Time Equivalents (FTEs)           Collection Services         232,75         231,75         234,75	Support Services	\$6,644,938	\$7,779,670	\$8,016,184	\$8,977,273	\$8,672,336
Other Requirements	Departmental Support Services	6,644,938	7,779,670	8,016,184	8,977,273	8,672,336
Transfers         20,977,373         21,826,438         17,420,803         17,751,453         18,022,696           Waste Diversion         \$3,157,309         \$4,760,198         \$3,800,031         \$4,557,748         \$4,469,04           Diversion Facilities         1,441,647         1,709,934         1,583,451         1,870,631         2,107,55           Zero Waste         1,715,662         3,050,264         2,216,580         2,687,117         2,361,491           Total         \$78,702,118         \$78,345,459         \$80,067,723         \$80,659,548         \$82,161,73           Full-Time Equivalents (FTEs)           Collection Services         232.75         231.75         234.75         234.75         234.75           Bulk Collection         23.30         24.30         25.30         25.30         25.60           Organics Collection and Processing Recycling Collection         53.55         53.55         51.05         51.05         50.00           Recycling Collection         55.10         54.10         56.60         56.60         58.50           Trash Collection         100.80         99.80         101.80         101.80         101.80           Litter Abatement         53.50         53.50         51.50         5	Transfers and Other Requirements	\$30,026,496	\$23,791,667	\$24,033,950	\$23,142,604	\$23,129,605
Diversion Facilities   1,441,647   1,709,934   1,583,451   1,870,631   2,107,55   Zero Waste   1,715,662   3,050,264   2,216,580   2,687,117   2,361,491		, ,	, ,		, ,	5,106,915 18,022,690
Zero Waste   1,715,662   3,050,264   2,216,580   2,687,117   2,361,496   2,361,496   3,050,264   2,216,580   2,687,117   2,361,496   3,050,2118   \$78,702,118   \$78,345,459   \$80,067,723   \$80,659,548   \$82,161,73   \$Full-Time Equivalents (FTEs)	Waste Diversion	\$3,157,309	\$4,760,198	\$3,800,031	\$4,557,748	\$4,469,049
Full-Time Equivalents (FTEs)           Collection Services         232.75         231.75         234.75         234.75         234.75           Bulk Collection         23.30         24.30         25.30         25.30         25.60           Organics Collection and Processing Recycling Collection         53.55         53.55         51.05         51.05         50.00           Recycling Collection         100.80         99.80         101.80         101.80         100.5           Litter Abatement         53.50         53.50         51.50         51.50         51.50           Litter Abatement         53.50         53.50         51.50         51.50         51.50           Operations Support         33.25         34.67         34.50         34.50         35.00           Operations Support Services         33.25         34.67         34.50         34.50         35.00           Remediation         6.25         5.25         7.25         7.25         8.20           Support Services         45.91         54.99         59.17         59.17         56.60           Support Services         45.91         54.99         59.17         59.17         56.60           Waste Diversion         26.34 <td></td> <td></td> <td></td> <td></td> <td></td> <td>2,107,551 2,361,498</td>						2,107,551 2,361,498
Collection Services         232.75         231.75         234.75         234.75         234.75           Bulk Collection Organics Collection and Processing Recycling Collection         53.55         53.55         51.05         51.05         50.06           Recycling Collection         100.80         99.80         101.80         101.80         100.5           Litter Abatement         53.50         53.50         51.50         51.50         51.50           Litter Abatement         53.50         53.50         51.50         51.50         51.50           Operations Support         33.25         34.67         34.50         34.50         35.00           Operations Support Services         33.25         34.67         34.50         34.50         35.00           Remediation         6.25         5.25         7.25         7.25         8.20           Remediation         6.25         5.25         7.25         7.25         8.20           Support Services         45.91         54.99         59.17         59.17         56.60           Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities         14.00         13.50         13.50         13.50<	Total	\$78,702,118	\$78,345,459	\$80,067,723	\$80,659,548	\$82,161,731
Bulk Collection   23.30   24.30   25.30   25.30   25.30   25.30   25.60     Organics Collection and Processing   53.55   53.55   51.05   51.05   50.00     Recycling Collection   55.10   54.10   56.60   56.60   58.50     Trash Collection   100.80   99.80   101.80   101.80   100.5     Litter Abatement   53.50   53.50   51.50   51.50   51.50     Litter Abatement   53.50   53.50   51.50   51.50   51.50     Coperations Support   33.25   34.67   34.50   34.50   35.00     Operations Support Services   33.25   34.67   34.50   34.50   35.00     Remediation   6.25   5.25   7.25   7.25   8.20     Remediation   6.25   5.25   7.25   7.25   8.20     Support Services   45.91   54.99   59.17   59.17   56.60     Waste Diversion   26.34   27.84   27.83   27.83   27.83     Diversion Facilities   14.00   13.50   13.50   13.50   14.50     Zero Waste   12.34   14.34   14.33   14.33   14.33   13.30     Trash Collection and Processing   53.55   53.55   51.05   51.05   51.00     Support Services   45.91   54.99   59.17   59.17   56.60     Waste Diversion Facilities   14.00   13.50   13.50   13.50   14.50     Litter Abatement   25.30   25.30   25.30     Litter Abatement   53.50   13.50   13.50   14.50     Litter Abatement   53.50   53.50     Support Services   45.91   54.99   59.17   59.17   56.60     Waste Diversion Facilities   14.00   13.50   13.50   13.50   14.50     Litter Abatement   53.50   53.50     Litter Abatement   53.50   53.50     Litter Abatement   53.50   53.50     Support Services   45.91   54.99   59.17     Support Services   53.50     Support Services   53.50   53.50     Support	Full-Time Equivalents (FTEs)					
Organics Collection and Processing Recycling Collection         53.55         53.55         51.05         51.05         50.00           Recycling Collection Trash Collection         100.80         99.80         101.80         101.80         100.5           Litter Abatement         53.50         53.50         51.50         51.50         51.50           Litter Abatement         53.50         53.50         51.50         51.50         51.50           Operations Support Operations Support         33.25         34.67         34.50         34.50         35.00           Remediation Remediation         6.25         5.25         7.25         7.25         8.2           Support Services         45.91         54.99         59.17         59.17         56.6           Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities Zero Waste         12.34         14.34         14.33         14.33         13.33						
Litter Abatement         53.50         53.50         51.50         35.00         35.00         35.00         34.50         34.50         35.00         35.00         35.00         34.50         34.50         35.00         35.00         35.00         35.00         35.00         36.00	Organics Collection and Processing Recycling Collection	53.55 55.10	53.55 54.10	51.05 56.60	51.05 56.60	25.66 50.08 58.50 100.51
Operations Support         33.25         34.67         34.50         34.50         35.00           Operations Support Services         33.25         34.67         34.50         34.50         35.00           Remediation         6.25         5.25         7.25         7.25         8.25           Remediation         6.25         5.25         7.25         7.25         8.25           Support Services         45.91         54.99         59.17         59.17         56.67           Departmental Support Services         45.91         54.99         59.17         59.17         56.67           Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities         14.00         13.50         13.50         13.50         14.50           Zero Waste         12.34         14.34         14.33         14.33         14.33         13.33	Litter Abatement	53.50	53.50	51.50	51.50	51.50
Operations Support         33.25         34.67         34.50         34.50         35.00           Remediation         6.25         5.25         7.25         7.25         8.25           Remediation         6.25         5.25         7.25         7.25         8.25           Support Services         45.91         54.99         59.17         59.17         56.67           Departmental Support Services         45.91         54.99         59.17         59.17         56.67           Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities         14.00         13.50         13.50         13.50         14.50           Zero Waste         12.34         14.34         14.33         14.33         14.33         13.33	Litter Abatement	53.50	53.50	51.50	51.50	51.50
Remediation         6.25         5.25         7.25         7.25         8.25           Remediation         6.25         5.25         7.25         7.25         8.25           Support Services         45.91         54.99         59.17         59.17         56.6           Departmental Support Services         45.91         54.99         59.17         59.17         56.6           Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities         14.00         13.50         13.50         13.50         14.50           Zero Waste         12.34         14.34         14.33         14.33         14.33	Operations Support	33.25	34.67	34.50	34.50	35.00
Remediation         6.25         5.25         7.25         7.25         8.29           Support Services         45.91         54.99         59.17         59.17         56.61           Departmental Support Services         45.91         54.99         59.17         59.17         56.61           Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities         14.00         13.50         13.50         13.50         14.50           Zero Waste         12.34         14.34         14.33         14.33         14.33         13.33		33.25	34.67	34.50	34.50	35.00
Support Services         45.91         54.99         59.17         59.17         56.6°           Departmental Support Services         45.91         54.99         59.17         59.17         56.6°           Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities         14.00         13.50         13.50         13.50         14.51           Zero Waste         12.34         14.34         14.33         14.33         13.33	Remediation	6.25	5.25	7.25	7.25	8.25
Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities         14.00         13.50         13.50         13.50         14.31           Zero Waste         12.34         14.34         14.33         14.33         13.33	Remediation	6.25	5.25	7.25	7.25	8.25
Waste Diversion         26.34         27.84         27.83         27.83         27.83           Diversion Facilities         14.00         13.50         13.50         13.50         14.50           Zero Waste         12.34         14.34         14.33         14.33         13.33	Support Services	45.91	54.99	59.17	59.17	56.67
Diversion Facilities         14.00         13.50         13.50         13.50         14.50           Zero Waste         12.34         14.34         14.33         14.33         13.33	Departmental Support Services	45.91	54.99	59.17	59.17	56.67
Zero Waste         12.34         14.34         14.33         14.33         13.33	Waste Diversion	26.34	27.84	27.83	27.83	27.83
Total 398.00 408.00 415.00 415.00 414.00						14.50 13.33
	Total	398.00	408.00	415.00	415.00	414.00

# Austin Resource Recovery: 2014-15

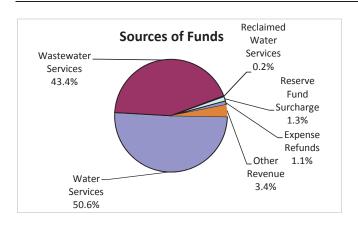
Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Remediation	\$0	\$0	\$0	\$0	\$400,000
Remediation	0	0	0	0	400,000
Total	\$0	\$0	\$0	\$0	\$400,000

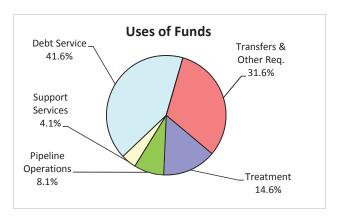
# Austin Resource Recovery: 2014-15

Expense Refunds	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Remediation	\$689,368	\$0	\$0	\$0	\$0
Remediation	689,368	0	0	0	0
Support Services	\$230	\$6,407	\$0	\$0	\$0
Departmental Support Services	230	6,407	0	0	0
Total	\$689,598	\$6,407	\$0	\$0	\$0



# Austin Water Utility





# **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
Water Utility Fund					
Revenue	\$236,446,835	\$240,114,881	\$264,364,226	\$281,561,785	\$287,108,838
Transfers In	\$3,150,291	\$3,290,183	\$6,150,291	\$6,150,291	\$6,450,291
Requirements	\$232,498,761	\$278,198,052	\$271,742,978	\$278,846,204	\$270,174,421
Full-Time Equivalents (FTEs)	532.64	553.48	591.53	591.53	587.00
Wastewater Utility Fund					
Revenue	\$214,885,420	\$237,264,541	\$236,041,698	\$248,817,230	\$241,198,961
Transfers In	\$1,450,291	\$1,950,291	\$3,750,291	\$3,750,291	\$3,150,291
Requirements	\$224,021,644	\$221,740,751	\$251,775,907	\$254,735,007	\$234,412,063
Full-Time Equivalents (FTEs)	534.46	538.62	562.82	562.82	557.35
Reclaimed Utility Fund					
Revenue	\$567,309	\$863,916	\$1,016,009	\$869,751	\$1,181,028
Transfers In	\$0	\$1,920,000	\$3,095,000	\$3,760,000	\$2,060,000
Requirements	\$210,700	\$753,440	\$5,173,443	\$5,175,993	\$4,343,051
Full-Time Equivalents (FTEs)	2.00	2.00	3.00	3.00	3.00
Expense Refunds	\$524,152	\$584,885	\$526,789	\$472,489	\$5,784,048
Total Budget	\$457,255,257	\$501,277,128	\$529,219,117	\$539,229,693	\$514,713,583

# Austin Water Utility Organization by Program and Activity for 2015

### **Engineering Services**

Collection Engineering
Distribution Engineering
Facility Engineering

### **Environmental Affairs & Conservation**

Public Involvement
Regulatory Support
Special Services
Water Conservation
Wildland Conservation

### **One Stop Shop**

Inspection, Review, and Support

### **Other Utility Program Requirements**

Other Utility Program Requirements

### **Pipeline Operations**

Pipeline O&M Support Pipeline Wastewater Operations Pipeline Water Operations

### **Reclaimed Water Services**

Reclaimed Water Services Support

### **Support Services**

Departmental Support Services

### **Transfers and Other Requirements**

Debt Transfers Interfund Transfers Other Requirements

#### **Treatment**

Process Engineering Treatment O&M Support Wastewater Operations Water Operations

### **Water Resources Management**

Infrastructure Management
Pipeline Engineering
Systems Planning
Utility Development Services

# Austin Water Utility Mission and Goals for 2015

#### Mission

The mission of the Austin Water Utility is to provide safe, reliable high quality, and affordable water services to our customers so that all community needs for water are met.

#### Goals

Strengthen customer value and stakeholder relationships:

- Minimize loss of water. Respond to 90% priority 1 leaks within 3 hours.
- Reduce customer service complaints. Keep customer service complaint rate to no greater than 0.08%.
- Improve customer confidence. Increase customer satisfaction survey results to an average of 75%.

#### Protect the environment through sustainable practices:

- Reduce greenhouse gas emissions through the City's Climate Protection Plan. Maintain annual carbon footprint target of no greater than 5,281 tons.
- Reduce growth of non-residential potable water demand relative to projection.
   Work to reduce water pumpage per capita per day to 125 gallons.
- Protect water quality and conserve habitat for endangered species. Conduct planned conservation
  practices or compliance monitoring on at least 16,000 acres of the Utility's wildlands.

### Protect the public health and safety by providing high quality water services:

- Maintain quality of water and wastewater system. Ensure water quality turbidity of 0.10 of Nephelometric Turbidity Unit and wastewater quality carbonaceous biochemical oxygen demand of 3.0.
- Reduce the number and volume of Sanitary Sewer Overflows. Keep number of reported wastewater overflows per 100 miles of sewer lines below 3.
- Improve pressure, capacity, velocity, fire protection, and valve shutout capability within water distribution system. Keep peak day water usage as a percentage of water treatment system capacity at less than 80%.
- Inspect 100% of fire hydrants during the calendar year.

### Maintain strong financial position to ensure improved cost structure and competitive rates:

- Maximize utility revenue from all available sources. Keep dollar amount of revenue recovery from accounts with meter problems, needing wastewater averaging rate changes, or leak and other adjustments above \$2.5 million.
- Reduce operations and maintenance costs. Keep O&M spending to 98% of budget.
- Minimize utility debt. Keep percentage of cash contributed to CIP above 20%.

#### Optimize life cycle cost of existing and future assets:

- Improve effectiveness and efficiency of Capital Improvement Program project delivery. Achieve 90% of planned CIP spending each fiscal year.
- Achieve approved service levels at optimal life cycle costs, minimal environmental impact and maximized social value. Optimize infrastructure management, mapping, planning and coordination by maintaining 95% of current CIP projects in the GIS inventory so that they are available for project coordination and spatial analysis.

### **Austin Water Utility**

### Message from the Director

The Austin Water Utility (AWU) provides retail water and wastewater services to a population of approximately 900,000 inside and outside the city limits. AWU also provides wholesale services to about twenty customers, including the communities of Rollingwood, Sunset Valley, Manor, West Lake Hills, two water control and improvement districts, five municipal utility districts, and several water supply corporations and private utilities. In 2014, AWU will take over the operations and maintenance of River Place and Lost Creek municipal utility districts due to annexations. When Water Treatment Plant #4 goes online, AWU will draw water from the Colorado River into three regional



**Leak Response and Repair** 

water treatment plants that have a combined maximum capacity of 335 million gallons per day. Drinking water is pumped from the plants into Austin's water distribution system, which has a total reservoir storage capacity of approximately 167 million gallons. AWU also operates a collection system that brings wastewater to two major treatment plants where it is treated before being returned to the Colorado River. A biosolids facility at Hornsby Bend receives sludge generated by the treatment processes at AWU's wastewater plants and uses it to create compost. This facility has gained national recognition for its management of the waterways and lands, leading to its recognition as a national birding sanctuary. In addition, AWU manages the City's wildlands and Balcones Canyonlands Preserve, which provide water quality protection and conserve habitat for endangered species. AWU also promotes water conservation through educational and incentive programs.

Austin Water accomplishments and awards in 2014 include:

- Blue Legacy Award for conservation at a Metropolis level (Greater than 500,000 in the population)
- American Water Works Association (Water Conservation and Reuse Award for partnership with Austin Energy and Texas Gas Service under the city's Home Efficiency Assistance Program for low income residents
- Austin Water's South Austin Regional Wastewater Treatment Plant has received the National Association of Clean Water Agencies Gold Awards in Peak Performance for four consecutive years
- > Ullrich and Davis Water Treatment Plants received the Partnership for Safe Water Director's Award
- Water Treatment Plant #4 planned to go online in 2014
- Completed work with the Joint Committee on Austin Water's Financial Plan and the Water Resource Planning Task Force
- > Completed an impact fee update which increases revenue collected from new development

Reliable water and wastewater services are essential to the health and welfare of the community, and continued investment in the utility system is a prerequisite for economic growth and prosperity in the future. Austin Water has been recognized for the excellence of utility services and management practices, but the Utility faces challenges including revenue shortfalls and need for rate increases, drought response, asset and risk management for aging infrastructure, implementation of our capital improvement program, maintaining service levels for growing a service area, and the revenue and cost impacts result from increased water conservation awareness.

The AWU is confident that we will meet all of the challenges we face. We continue to be a leader in our industry and will adapt to changing conditions. Our vision is to be recognized as the best water utility in the nation, in a city that is the best managed city in the nation. Our team is committed to achieving these lofty goals, while providing safe, reliable, and high quality water and wastewater services to our customers.

Greg Meszaros, Director

Austin Water Utility



### **Budget Highlights**

The FY 2014-15 Budget for the AWU addresses major operating and capital improvement issues while allowing the utility to continue to provide high quality services. The Utility continues to focus on a reliable water supply, quality customer service, and appropriate investment in infrastructure while minimizing rate increases. However, the next fiscal year continues to present challenges for the Utility to address revenue volatility due to water conservation efforts and stage II water restrictions from the severe drought in central Texas.

The FY 2014-15 Budget projects total available funds of \$541.1 million and total requirements of \$508.9 million. The Austin Water Utility shall maintain operating cash reserves equivalent to a minimum of 60 days of budgeted operations and maintenance expense. AWU projects the beginning balance for FY 2014-15 to be less than 22 days cash. A significant portion of the rate increase is needed to increase AWU cash reserves. Total requirements decreased \$19.8 million or 3.7% from the \$528.7 million current year estimate, the reduction was achieved despite the \$7.5 million increase in Citywide and Departmental base cost drivers. Additionally, AWU is absorbing costs associated with the annexations of River Place Municipal Utility District and Lost Creek MUD which include the addition of one water treatment plant, two wastewater plants, four pump stations, one reservoir, and 13 lift stations.

#### Revenue

According to the Lone Star Sierra Club, the City of Austin has one of the most aggressive water conservation programs in Texas. AWU aspires to lead the state and the nation in innovative ways to sustain our natural resources. Water conservation initiatives could prolong the "trigger" to purchase additional water under the existing Lower Colorado River Authority (LCRA) supply agreement and defer the need to expand capital infrastructure in the long term, a goal the Utility genuinely supports. However, more than 80% of the Utility's costs are fixed and conservation activities create revenue volatility that is unsustainable in the short term.

During FY 2011-12, the City Council passed a resolution that directed the City Manager to work with a Joint Subcommittee of the Water and Wastewater Commission, Resource Management Commission, and the Impact Fee Advisory Committee, with input from the public, to develop recommendations for short-term and long-term financial plans to strengthen AWU's financial stability. The Joint Subcommittee completed their work in May 2012 and developed short and long-term recommendations for Austin Water's financial policies and rate design. Water rates, implementing these recommendations, went into effect in February 2013.

In 2014, the City Manager authorized the Joint Subcommittee to assist Austin Water in reviewing the 2015 financial and rate forecasts. The FY 2014-15 Budget includes the Joint Subcommittee recommendations regarding water rate design policies, new drought fees to address expected revenue losses associated with stage 3 and stage 4 water use restrictions, and several aggressive budget reductions and cost savings measures. The FY 2014-15 revenue projections are based on 125 gallons of water pumpage per capita per day which assumes a lower average consumption per account from stage 2 water use restrictions.



**Effect of current drought conditions on Lake Travis** 

The ongoing drought has created many challenges for our community. In 2014, the combined water supply of Lakes Buchanan and Travis dropped to the second lowest level on record; currently the lakes are only 39% full. Given the duration of the drought, we believe that a significant portion of the water reductions associated with Stage 2 water use restrictions will be permanent even after the reservoir levels recover. If the drought conditions continue, and the lake levels decline further, Austin Water will recommend for the City Manager to implement additional water restrictions.

For FY 2014-15, the Utility is projecting an increase in revenue and transfers in of \$26.7 million or 5.2%, from \$514.4 million in the current year estimate to \$541.1 million. The increase is the result of the projected growth in customers and the projected system-wide rate increase.

#### **Rates**

In FY 2014-15, the projected revenue increase needed to cover operating requirements, debt service, and transfers out is higher than the projected increase in base revenue from system growth, necessitating increases in water, wastewater, and reclaimed water rates. A 13.5% rate revenue increase for water service, a 2.3% rate revenue increase for wastewater service, and a 13.9% rate revenue increase for reclaimed water for a combined rate revenue increase of 8.1% are included in the Budget. In addition, the Water Reserve Fund volumetric surcharge is projected to increase from \$0.15 per 1,000 gallons in FY 2013-14 to \$0.19 per 1,000 gallons in FY 2014-15. As a result, AWU projects collection of \$7.3 million in Surcharge Revenue.

Water consumption in the residential customer class has continued to drop since FY 2011-12 and Austin Water needed to adjust our projections to more closely align with the "new" average residential customer, post Stage 2 water use restrictions and drought weather conditions. The FY 2014-15 Budget assumes a reduction in the average residential water consumption from 8,000 gallons to 7,000 gallons, while the wastewater average remains static at 4,700 gallons. The table below reflects the estimated average residential customer annualized bill impacts for FY 2014-15. The average customer water and wastewater bill at the current rate is \$88.30 per month, based on 8,000 gallons of water usage and 4,700 gallons of wastewater discharge. Given the reduction in the average customers water consumption to 7,000 gallons, the average bill using the 2015 rates is \$90.92, a \$2.62 or 3.0% increase.

Average FY 2014-15 Residential Customer Bill Impact								
	<b>2014</b> Rates <sup>1</sup>	<b>2015</b> Rates <sup>2</sup>	\$ Variance	% Variance				
Water Service <sup>3</sup>	\$45.52	\$46.95	\$1.43	3.1%				
Wastewater Service	\$42.78	\$43.97	\$1.19	2.8%				
Total Revenue	\$88.30	\$90.92	\$2.62	3.0%				

#### Notes:

- 1. Bills based on 8,000 gallons water usage and 4,700 gallons wastewater discharge
- 2. Bills based on 7,000 gallons water usage and 4,700 gallons wastewater discharge
- 3. Bill includes the Reserve Fund Surcharge

Additional information on rates can be found in the fee schedule in Volume II of the Budget Document.

#### **Cost Containment Efforts**

Austin Water Utility has reduced its total requirements compared to FY 2013-14 Budget despite base cost increases and absorbing additional costs associated with taking over operations and maintenance of new municipal utility districts. This magnitude of total reduction is the result of thorough efforts to strengthen AWU's financial stability. The plan was reviewed and approved by the Joint Committee.

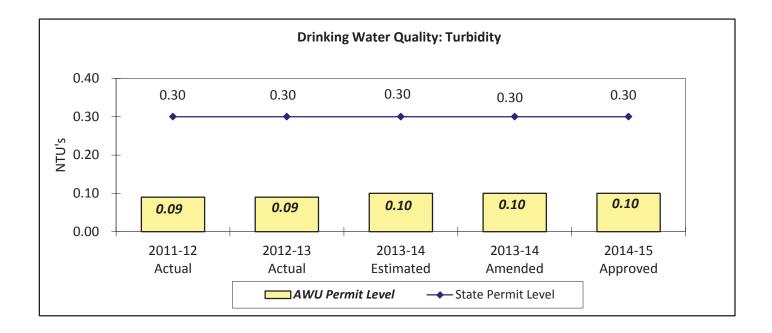
Austin Water also identified \$4.5 million in savings, from a 5% reduction in non-personnel costs in each division's 2014 budget, and the savings rolled forward into 2015 base budget. In addition, the Joint Committee recommended a strategic reduction of \$25.0 million for FY 2014-15. Total requirements in the FY 2014-15 Budget reflect a \$29.5 million or 5.5% reduction compared to the FY 2013-14 Amended Budget.

The 5-year staffing plan to add 200 FTEs, which started in FY 2013-14 with 63.25 Full Time Equivalents (FTEs), has been deferred for 1 year. Deferring the original FY 2014-15 staffing plan to add 60 new FTEs reduced the budget by \$4.3 million.

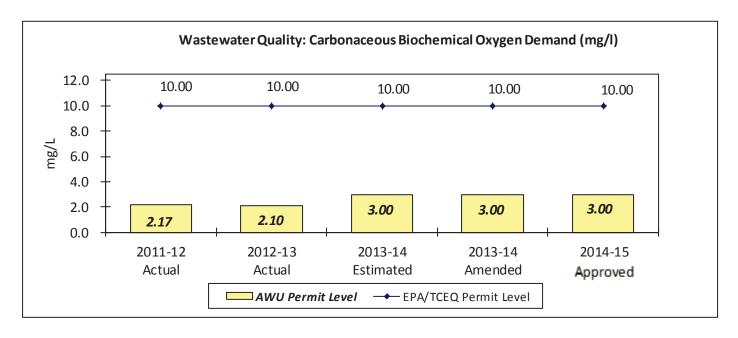
The current 5-year Capital Improvements Program spending plan for FY 2015-2019 has been reduced by almost \$150 million. This reduction is due to a combination of significant reductions in spending as Water Treatment Plant #4 construction is completed and the reprioritization of our capital spending while meeting strategic goals.

#### **Key Performance Indicators**

The following graphs indicate that both water and wastewater qualities exceed state standards.



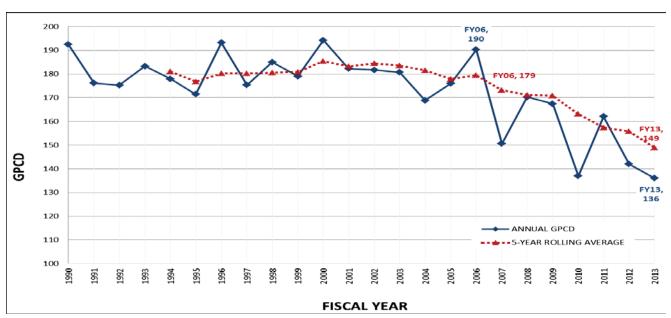
One way of assessing drinking water quality is to examine its turbidity, or the relative clarity of a liquid. Turbidity is measured in Nephelometric Turbidity Units (NTU) and it is an excellent measure of plant optimization to ensure maximum public health protection. NTUs of 1.0 or less generally are not detected by the naked eye. Per the Safe Water Drinking Act, the permit level for drinking water Turbidity is less than 0.3 NTUs 95% of the time. AWU projected turbidity for FY 2014-15 at 0.1 NTU's.



One way of assessing the quality level of treated wastewater effluent is to compare the actual level of Biochemical Oxygen Demand (BOD), in milligrams per liter, to the permitted level mandated by the Environmental Protection Agency (EPA) and the Texas Commission on Environmental Quality (TCEQ). Austin's wastewater treatment measures have historically been well below the permitted level of 10.00 mg/L.

#### **Water Conservation**

Continuing initiatives in the Water Conservation program for FY 2014-15 include partnerships with Austin Energy to assist with water-saving repairs in low-income homes and multifamily properties, as well as incentives for outdoor water use reduction and commercial equipment upgrades. Austin Water's long-range conservation efforts preserve environmental flows in the Colorado River and delay additional water supply costs, with the Council-adopted goal of lowering total water use to 140 Gallons per capita per day (GPCD) by 2020. In FY 2012-13, gallons of water pumpage per capita per day reached 129 and AWU anticipates continuing to reduce pumpage. The FY 2014-15 budget also anticipates continued drought conditions in Central Texas, with additional resources added for outreach and enforcement of watering restrictions. Austin Water is well-positioned for any potential mandatory curtailment, having used less water in FY 2012-13 than would have been allotted by LCRA under pro-rata conditions and continuing to reduce usage, as shown in the following graph.



# Austin Water Utility Significant Changes

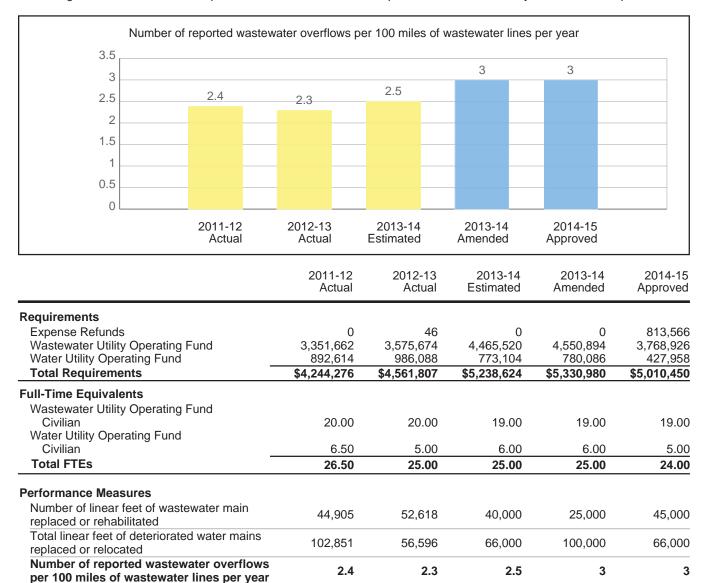
Austin Water Utility Fund		
Revenue Changes		Dollars
Increase Water Service revenue from the combined impact of a decrease in base		
revenue from revised projections related to the ongoing impact of Stage 2 Water		
restrictions, and an increase in revenues resulting from the water rate increase.		\$6,047,949
Decrease Wastewater Service revenue from the combined impact of a decrease in		
base revenues from revised projections related to the ongoing impact of Stage 2		
Water restrictions, which reduced wastewater averages, and an increase in		
revenues resulting from the wastewater rate increase.		(\$7,267,941)
Increase Reclaimed Water Service revenue from a reclaimed water rate increase.		\$311,031
January Description of Complement forms a supersonal college to the forms of the control of the		
Increase Reserve Fund Surcharge from a proposed volumetric rate increase from		
\$0.15 (FY 2014) to \$0.19 (FY 2015) per 1,000 gallons for all customer classes.		
Revenue from this surcharge is placed into a separate reserve fund to be used for future water revenue shortfalls and remain in compliance with an Austin Water		
financial policy.		\$752,877
intancial policy.		\$732,677
Decrease Miscellaneous & Interest Income revenue from the elimination of the		
Build America Bond subsidy (\$1.9 million).		(\$1,603,855)
Decrease Transfers-in Capital Recovery Fees from transferring in a larger portion of		
impact fee collections in FY 2014.		(\$1,700,000)
Transfers-in from the water and wastewater utility funds, used to cover reclaimed		
utility costs that are not recovered through reclaimed service revenue, decreased		
as a result of the proposed reclaimed system-wide rate increase.		(\$300,000)
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to		
fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$3,384,468
An increase to the City Administrative Support.		\$199,069
An increase in fleet fuel charges and fleet preventative maintenance costs.		\$470,767
Department Cost Drivers		
Eliminate ten long-term vacant full time equivalent positions.	(10.00)	(\$1,051,853)

diture Changes	FTEs	Dollars
A decrease in temporary employees.		(\$430,202
An increase in vacancy savings to reflect current vacancy trends.		(\$743,181
A decrease in bio-solid reuse services for bio-solids land application and on-site composting.		(\$1,350,000
Eliminate the transfer to Austin Police Department for Homeland Security services.		(\$1,241,943
A decrease in electric services due to reduced flows.		(\$358,383
Eliminate the transfer to Austin Fire Department for hazardous mitigation.		(\$445,030
A net reduction in funding for other inter-departmental services such as a decrease in 311 call center, retrofit lighting loan and custodial services and an increase in street cut repairs.		(\$177,833
A decrease to the Utility Billing System Support.		(\$1,500,000
An increase in bad debt expense based on revenue collection trends.		\$1,500,69
A decrease in the Operating and Maintenance budget due to a Utility wide cost containment effort in FY 2014.		(\$4,532,743
A decrease in chemical usage due to lower pumpage and lower production.		(\$1,293,443
An increase in expense refunds due to the allocation of direct labor to Capital Improvement Projects.		(\$4,000,000
An increase in expense refunds for Balcones Canyonland Preserve which will be funded by the General Fund.		(\$1,211,262
A decrease in the Non-CIP Capital equipment purchases.		(\$508,797
A net decrease in the Debt Service requirements and General Obligation Debt Service due to the net impact of changes to payment schedules for existing debt, new debt from the refunding of commercial paper, projected savings from		
refunding of prior debt issues, and a savings from reductions in vehicle purchases.		(\$374,127
A decrease in the operating fund cash transfers from reprioritizations in capital spending to Water, Wastewater, and Reclaimed Water CIP funds.		(\$8,000,000
An increase to the General Fund Transfer to maintain Council policy of 8.2% of gross revenue.		\$846,24
Decrease the transfer to the Water Revenue Stability Reserve Fund to reflect revenue collected. The transfer out in the prior year was higher than the revenue		(Ċ <b>¬</b> Д¬ Д ОС
generated from the Revenue Stability Fee.		(\$747,123
Eliminate the Sustainability Fund Transfer.		(\$4,843,426

nditure Changes	FTEs	Dollars
An increase to the Economic Development Fund transfer.		\$533,952
A decrease in the transfer to the Reclaimed Water Fund from the Water and		
Wastewater Funds.		(\$1,700,000)
Eliminate the transfer to the Economic Incentive Reserve Fund.		(\$333,333)
Eliminate the transfer to the Parks and Recreation Department CIP for Swimming		
Pool Maintenance.		(\$100,000)
New Investment		
Full year funding to provide operations and maintenance services to the newly		
acquired River Place MUD and Lost Creek MUD which include the addition of one		
water treatment plant, two wastewater plants, four pump stations, one reservoir,		
and 13 lift stations.		\$1,303,355

Program: Engineering Services Activity: Collection Engineering

The purpose of Collection Engineering is to provide the necessary engineering, project management, and technical support for the Utility's facilities and infrastructure systems in order to meet community needs and regulatory requirements, reduce water leaks and wastewater overflows and continuously deliver safe and adequate supplies of drinking water from the treatment plants to the customers and transport raw wastewater safely to the treatment plants.



#### Services

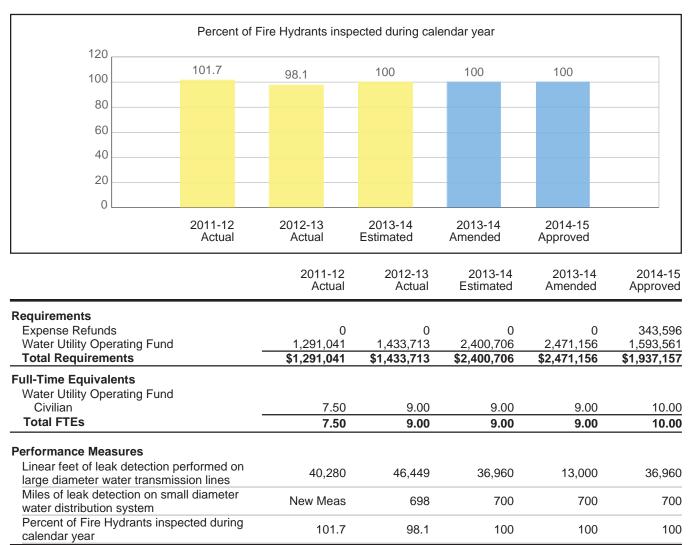
Engineering technical services for the Collection pipeline system; Design reviews and comments; Project management; Engineering consulting; Also for water mains; Investigative research and reporting

#### Contact

Kevin Koeller, Manager, 512-972-2055

Program: Engineering Services Activity: Distribution Engineering

The purpose of Distribution Engineering is to provide the necessary engineering, project management, and technical support to the Distribution pipeline and reclaimed water infrastructure and control systems in order to reduce water leaks and continuously deliver safe and adequate supplies of drinking water from the treatment plants to the customers.



#### Services

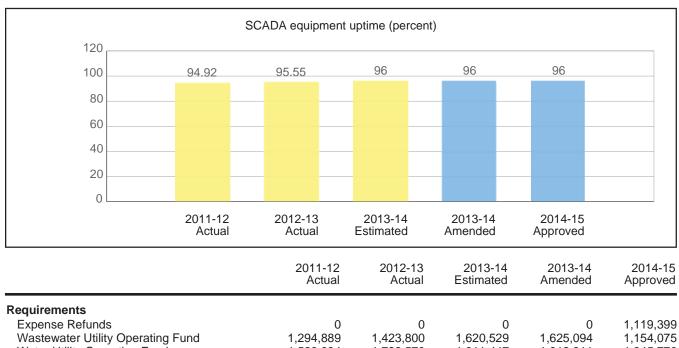
Engineering technical services for the Distribution pipeline and reclaimed water systems, Design reviews and comments, Project management, Engineering consulting, Engineering services for the Distribution system and reclaimed water program; Investigative research and reporting

#### Contact

Mark Dollins, Manager, 512-972-1028

Program: Engineering Services Activity: Facility Engineering

The purpose of Facility Engineering is to provide the necessary engineering, project management, and technical support for the Utility's treatment plants in order to meet community water needs, regulatory requirements, operate plant control systems to treat wastewater, manage biosolids, and safely discharge the effluent.



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4 00 4 000		U	0	1,119,399
1,294,889	1,423,800	1,620,529	1,625,094	1,154,075
1,523,934	1,722,570	1,911,447	1,912,811	1,345,776
\$2,818,823	\$3,146,370	\$3,531,976	\$3,537,905	\$3,619,250
11.62	11.11	13.10	13.10	13.60
16.38	15.89	15.90	15.90	15.90
28.00	27.00	29.00	29.00	29.50
74	79	80	80	80
47.4	77.2	90	90	100
94.92	95.55	96	96	96
	1,523,934 \$2,818,823 11.62 16.38 28.00 74 47.4	1,523,934 1,722,570 \$2,818,823 \$3,146,370  11.62 11.11  16.38 15.89  28.00 27.00  74 79  47.4 77.2	1,523,934     1,722,570     1,911,447       \$2,818,823     \$3,146,370     \$3,531,976       11.62     11.11     13.10       16.38     15.89     15.90       28.00     27.00     29.00       74     79     80       47.4     77.2     90	1,523,934       1,722,570       1,911,447       1,912,811         \$2,818,823       \$3,146,370       \$3,531,976       \$3,537,905         11.62       11.11       13.10       13.10         16.38       15.89       15.90       15.90         28.00       27.00       29.00       29.00         74       79       80       80         47.4       77.2       90       90

#### Services

Project management and coordination for water and wastewater treatment plants; Engineering technical services for water and wastewater treatment plant processes and equipment systems; Design Reviews and comments for water and wastewater treatment plant engineering projects; Process trouble shooting; SCADA program administration; SCADA technical/ engineering services for water treatment plant control systems; Investigative research; Reporting; Dillo Dirt Outlet; SCADA technical/engineering services for wastewater treatment plant control systems; Investigative research

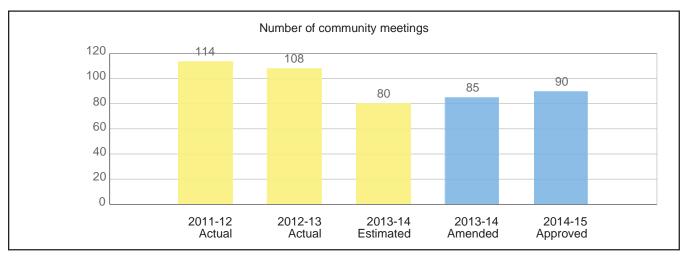
#### Contact

Kevin Critendon, Manager, 512-972-0239

Program: Environmental Affairs & Conservation

Activity: Public Involvement

The purpose of Public Involvement is to provide timely, accurate, and critical information regarding the Austin Water to the residents of Austin.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	0	933	0	0	0
Wastewater Utility Operating Fund	479,663	522,122	516,907	517,117	472,161
Water Utility Operating Fund	455,902	556,655	532,499	526,566	471,723
Total Requirements	\$935,565	\$1,079,710	\$1,049,406	\$1,043,683	\$943,884
Full-Time Equivalents Wastewater Utility Operating Fund					
Civilian Water Utility Operating Fund	3.92	3.92	4.17	4.17	3.92
Civilian	3.93	3.93	4.18	4.18	3.93
Total FTEs	7.85	7.85	8.35	8.35	7.85
Performance Measures					
Number of community meetings	114	108	80	85	90
Percentage of Press Coverage	100	100	100	100	100

### Services

Provides information to the public regarding water conservation efforts, watering restrictions, wastewater overflows, water main breaks, boil water notices, and other marketing and advertising. Handles public engagement for CIP projects, provides education events through the Dowser Dan show to K-4 graders and to 6 and 7th graders through the Mobile Classroom in partnership with Colorado River Alliance and AISD and provide a presence at public events regarding water services.

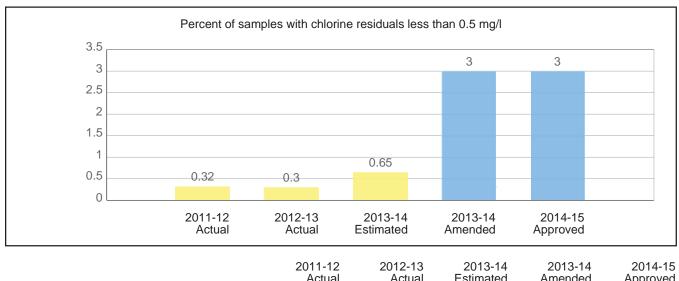
### Contact

Kevin Buchman, Manager, 512-972-0151

Program: Environmental Affairs & Conservation

Activity: Regulatory Support

The purpose of Regulatory Support is to to track proposed and enacted rules and regulations and provide information to Utility management in order to allow the Utility to be proactive in its regulatory compliance.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Wastewater Utility Operating Fund Water Utility Operating Fund	577,102 499,023	670,951 584,774	697,232 575,704	675,857 558,813	666,776 551,507
Total Requirements	\$1,076,124	\$1,255,725	\$1,272,936	\$1,234,670	\$1,218,283
Full-Time Equivalents Wastewater Utility Operating Fund					
Civilian Water Utility Operating Fund	5.50	6.00	6.00	6.00	5.50
Civilian	4.50	5.00	5.00	5.00	4.50
Total FTEs	10.00	11.00	11.00	11.00	10.00
Performance Measures					_
Percent of samples with chlorine residuals less than 0.5 mg/l	0.32	0.3	0.65	3	3
Utility-wide electricity use kWh per million gallons (kWh/MG)	2,289	2,326	2,421	2,475	2,400

#### **Services**

Liaison with State and Federal regulators; State legislation monitoring; Water and wastewater treatment alternatives and methods research; Compliance reporting

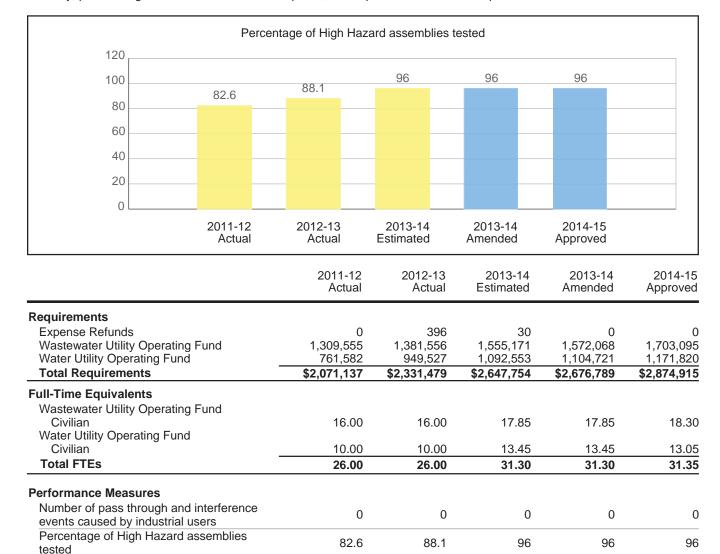
### Contact

Raj Bhattarai, Manager, 512-972-0075

Program: Environmental Affairs & Conservation

**Activity: Special Services** 

The purpose of Special Services is to provide timely water quality surveys/investigations, backflow assembly testing, and private fire hydrant maintenance for customers in order to reduce the probability of a backflow incident and to control pollutant levels being discharged to the wastewater collection system so that pollutants do not affect worker health and safety, pass through or interfere with treatment plants, cause permit violations or keep biosolids from beneficial reuse.



#### Services

Water Quality surveys/investigations; Backflow assembly testing; Private fire hydrant maintenance; Pretreatment Ordinance enforcement; Regulation of Sanitary sewer industrial users; Review of Site plans and pretreatment design plans and specifications; Implementation of pretreatment and interlocal agreements with other political subdivisions

**New Meas** 

**New Meas** 

**New Meas** 

New Meas

#### Contact

Antonio Canales, Manager, 512-972-1060

Percentage of tests reported in compliance

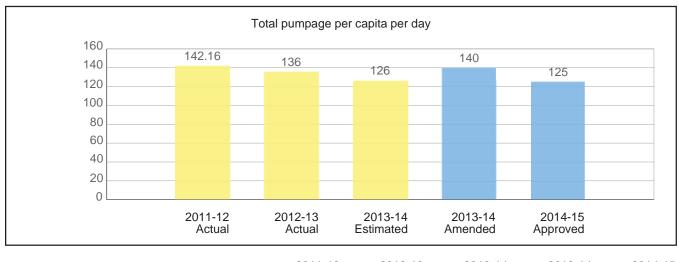
with water protection requirements

85

Program: Environmental Affairs & Conservation

Activity: Water Conservation

The purpose of Water Conservation is to provide conservation services to Austin water customers to reduce water usage in order to slow the increase in peak day demand and defer the start date of water payments to the LCRA. To reduce Austin's peak day water use by 1% per year until 2017 through conservation and reuse.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	2,751	0	0	0	0
Wastewater Utility Operating Fund	(1,113)	0	0	0	0
Water Utility Operating Fund	4,348,270	3,509,839	4,627,790	6,081,181	5,215,090
Total Requirements	\$4,349,907	\$3,509,839	\$4,627,790	\$6,081,181	\$5,215,090
Full-Time Equivalents Water Utility Operating Fund					
Civilian	19.00	19.00	20.00	20.00	20.00
Total FTEs	19.00	19.00	20.00	20.00	20.00
Performance Measures					
Peaking Factor (ratio of maximum daily demand to average daily demand)	1.57	1.45	1.56	1.56	1.56
Total pumpage per capita per day	142.16	136	126	140	125

### Services

To implement Council's water conservation ordinance; Toilet retrofit program; Irrigation audits; Clothes washer rebates; Rainwater collection; audits and rebates; Irrigation permitting and inspections

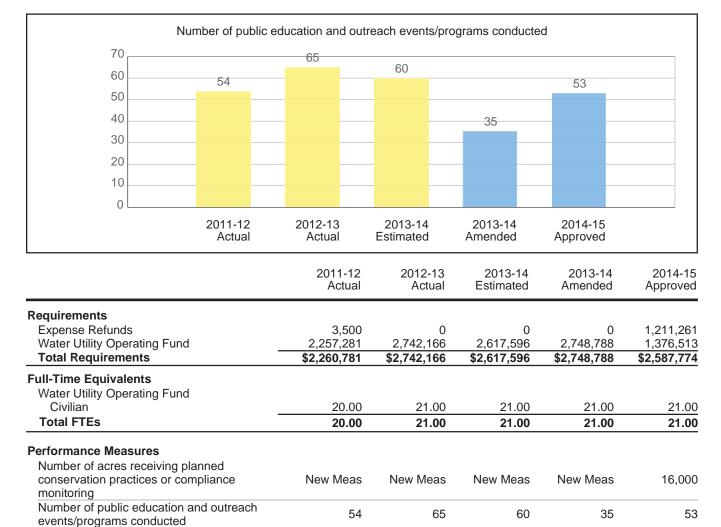
#### Contact

Drema Gross, Manager, 512-974-2787

Program: Environmental Affairs & Conservation

**Activity: Wildland Conservation** 

The purpose of Wildland Conservation is to provide conservation and land management services to land purchased to preserve endangered species and sensitive watersheds in order to protect drinking water supplies.



#### Services

Land management; Natural Resources Conservation; Endangered Species Protection

**New Meas** 

**New Meas** 

**New Meas** 

**New Meas** 

#### Contact

William Conrad, Manager, 512-972-1661

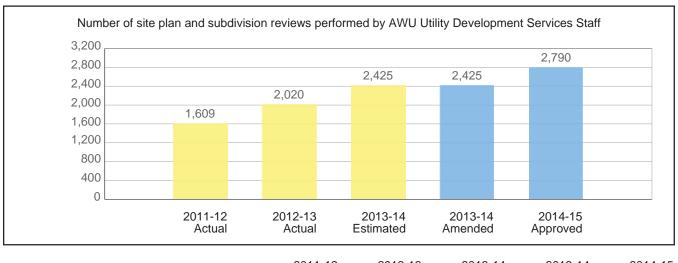
Percent of work orders closed within 30 days

75

Program: One Stop Shop

Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Wastewater Utility Operating Fund	342,143	412,888	295,166	295,494	330,313
Water Utility Operating Fund	219,302	240,614	290,926	292,369	318,540
Total Requirements	\$561,445	\$653,503	\$586,092	\$587,863	\$648,853
Full-Time Equivalents Wastewater Utility Operating Fund					
Civilian Water Utility Operating Fund	4.15	4.15	2.90	2.90	3.35
Civilian	2.15	2.15	3.10	3.10	3.60
Total FTEs	6.30	6.30	6.00	6.00	6.95
Performance Measures					
Number of customers served by AWU Pipeline Engineering representatives at Development Assistance Center	1,108	871	1,200	1,700	1,000
Number of site plan and subdivision reviews performed by AWU Utility Development Services Staff	1,609	2,020	2,425	2,425	2,790

#### Services

Commercial building plan review; Land use review; Decentralized collection system inspections; Taps permits; Industrial waste discharge permits; On-site sewage facility permits; Taps inspection; Site and Drop-ins inspection

#### Contact

Kathi Flowers, Manager, 972-0213 and Bart Jennings, Manager, 972-0118

Program: Other Utility Program Requirements Activity: Other Utility Program Requirements

The purpose of Other Utility Program Requirements is to account for the utility's department-wide expenditures such as debt interest and commission charges, general liabliity, and bad debt to ensure the appropriate level of financial reporting.

	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	16,825	29,341	0	15,000	0
Reclaimed Water Utility Operating Fund	0	13,893	3,000	3,000	3,000
Wastewater Utility Operating Fund	9,684,318	11,069,304	4,779,773	4,617,430	4,861,291
Water Utility Operating Fund	11,771,029	16,283,000	6,875,974	6,930,690	7,750,153
Total Requirements	\$21,472,172	\$27,395,537	\$11,658,747	\$11,566,120	\$12,614,444

### Measures Not Applicable

#### **Services**

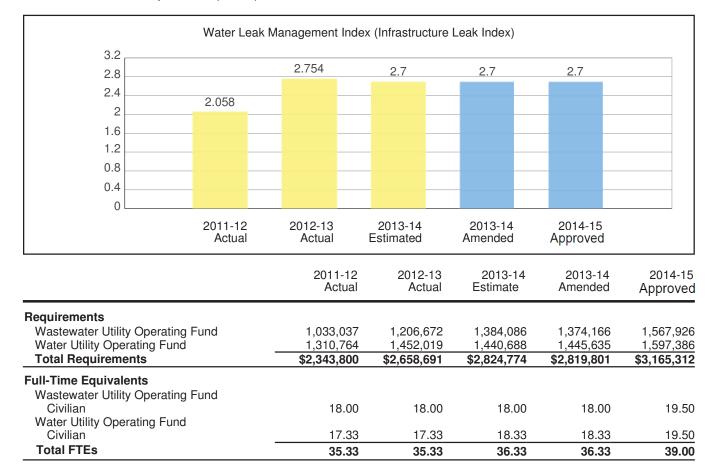
General Interest Accruals; Commission on Debt; Commission on Water District Bonds; Commercial Paper Administrative Costs; Revenue Bond Commissions; Arbitrage Administrative Expense; Bad Debt; General Liability Insurances.

### Contact

David Anders, Assistant Director, 512-972-0323

Program: Pipeline Operations Activity: Pipeline O&M Support

The purpose of Pipeline O&M Support is to provide management and administrative support to the Pipeline Operations program area's internal and external customers in order to allow program areas to operate, maintain and repair infrastructure in delivery and transport of potable, reuse, and wastewater.



#### Services

**Performance Measures** 

Overall asset management, work order, leak management, safety, conservation, financial management and employee development policy for the program area; Schedules, Emergency One Calls, Right of Way Management Permits, Traffic Control, Licensing, Records Management, Organizational Charts, General Administrative Responsibilities; Customer service and dispatch of work to field crews.

13,417

2.058

12,577

2.754

14,500

2.7

14,500

2.7

14,500

2.7

#### Contact

Rosemary Ybarra, Manager, 512-972-1105

Number of Service Requests initiated by

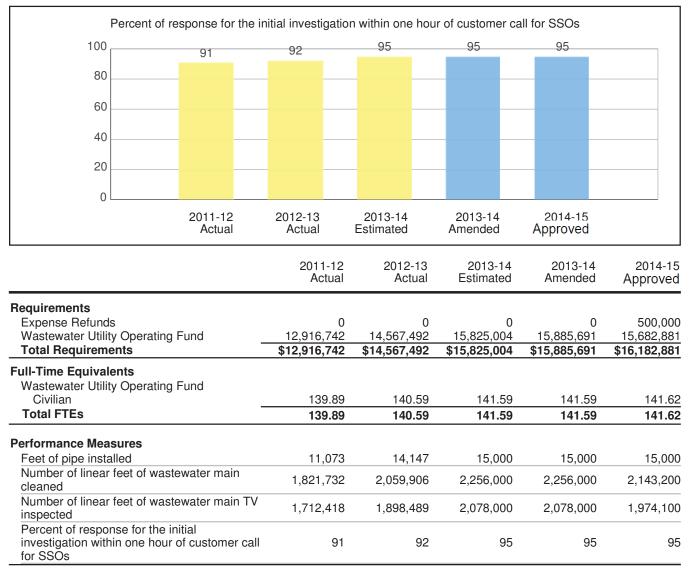
AWU dispatchers from customers
Water Leak Management Index

(Infrastructure Leak Index)

Program: Pipeline Operations

Activity: Pipeline Wastewater Operations

The purpose of Pipeline Wastewater Operations is to provide comprehensive operation, maintenance, repair, construction and rehabiltation of the Collection System Pipeline Infrastructure in order to protect the public health, safety, and the environment.



#### Services

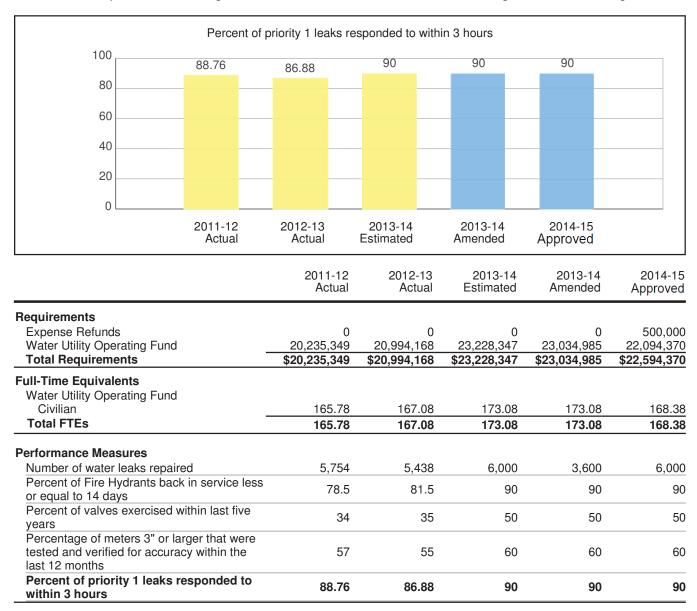
TV inspection; overflow abatement; line cleaning; smoke testing and O & M of collection system flow meters; emergency response and repair to SSO; Special Billed SSO (caused by contractors) and AWU special bills to contractors for related costs; manhole inspection; study inflow and infiltration of collection systems, and construction and rehabilitation services.

#### Contact

Mercedes Garcia-Lopez, Operations Manager, 512-972-0892

Program: Pipeline Operations
Activity: Pipeline Water Operations

The purpose of Pipeline Water Operations is to provide maintenance and repair services to the water distribution pipeline infrastructure systems in order to continously deliver water from the treatment facilities to the end user. To install, repair and replace valves and fire hydrants within the distribution system in order to supply water for fire hydrants and customers. To provide meter testing to metered customers in order to ensure accurate registration of water usage.



### Services

Operate, maintain and repair water distribution pipeline system; Install, operate, repair and replace water valves and fire hydrants; Repair, exchange and perform accuracy tests of meters; Perform leak detection surveys and related tasks and repairs.

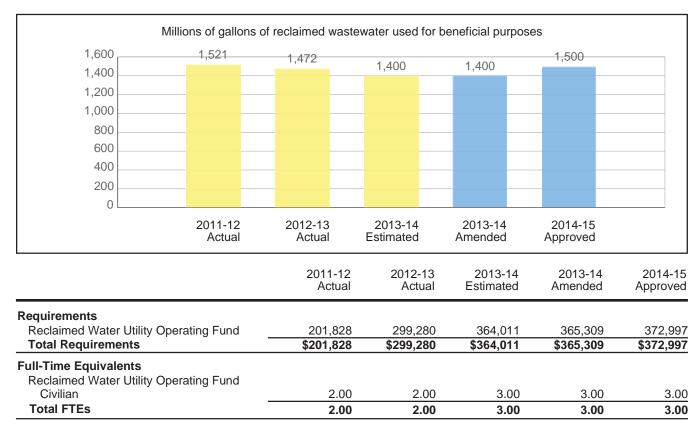
#### Contact

Daniel Layton, Operations Manager, 512-972-1034

Program: Reclaimed Water Services

Activity: Reclaimed Water Services Support

The purpose of Reclaimed Water Services Support is to provide engineering, management, administrative, regulatory and technical support in order to increase reclaimed water use so that the Utility can more effectively manage water resources for the community in order to protect public health and the environment.



#### **Services**

**Performance Measures** 

used for beneficial purposes Reclaimed Water Revenue

Respond to inquiries from existing and potential customers, City departments, and Boards and Commissions; Report spills; Oversee the implementation of the master plan; Hire design engineers and consultants using requests for qualifications and rotation lists; Supervise and interact with design engineers and consultants on the preparation of construction documents; Supervise and interact with design engineers, contractors, inspectors, and property owners on project construction; Develop and monitor project budgets and schedules; Provide engineering information and technical advice to support the water conservation division

1,521

567,309

1,471.58

863,859

### Contact

Dan Pedersen, Manager, 512-972-0074

Millions of gallons of reclaimed wastewater

1,500

1,180,228

1,400

869,197

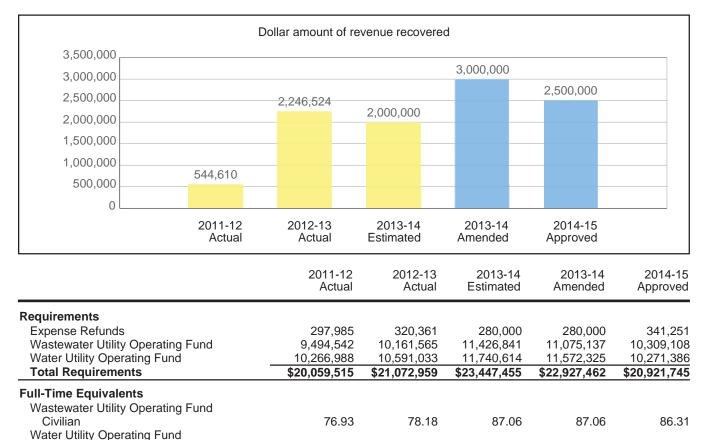
1,400

1,015,839

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of Departmental Support Services is to provide administrative and managerial support to the department in order to produce more effective services.



Civilian	77.02	78.27	87.14	87.14	86.89
Total FTEs	153.95	156.45	174.20	174.20	173.20
Performance Measures					
Annual Carbon Footprint	5,902	5,851	5,558	5,558	5,281
Customer Service Complaint Rate	0.063	0.054	0.06	0.08	0.08
Employee Turnover Rate	8.33	9.73	8.5	7	8.5
Lost Time Injury Rate Per the Equivalent of 100 Employees	4.13	2.89	2.7	1.7	1.7
Percent of actual O&M spending to budget	98.26	95.82	98	98	98
Percent of premium time to total personnel costs	5.6	6.22	7	7	6.5
Sick leave hours used per 1,000 hours	33.5	33.11	35	35	35
Dollar amount of revenue recovered	544,610	2,246,524	2,000,000	3,000,000	2,500,000

### **Services**

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

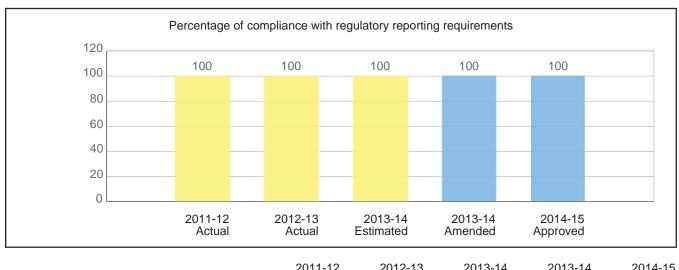
### Contact

David Anders, Assistant Director, 972-0323

Program: Treatment

Activity: Process Engineering

The purpose of Process Engineering is to provide process engineering support to the two water treatment plants, two wastewater treatment plants, and the biosolids treatment facility so that they can be continuously operated and maintained to produce the Utility's products and services.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	17,448	10,452	0	0	0
Wastewater Utility Operating Fund	370,617	608,235	583,538	594,454	554,212
Water Utility Operating Fund	323,683	421,735	429,839	436,075	470,635
Total Requirements	\$711,748	\$1,040,422	\$1,013,377	\$1,030,529	\$1,024,847
Full-Time Equivalents					
Wastewater Utility Operating Fund					
Civilian	3.26	3.26	3.84	3.84	3.50
Water Utility Operating Fund					
Civilian	2.74	3.74	3.16	3.16	3.50
Total FTEs	6.00	7.00	7.00	7.00	7.00
Performance Measures					
Percent digester effluent biosolids reused as					
compost, land applied or given as Class A biosolid	108.8	77.5	80	60	80
Percentage of compliance with regulatory reporting requirements	100	100	100	100	100

### Services

Beneficial reuse of the wastewater biosolids management; Utility efforts to identify and secure future water resources; Treatment's energy management program and treatment processes consulting for water and wastewater

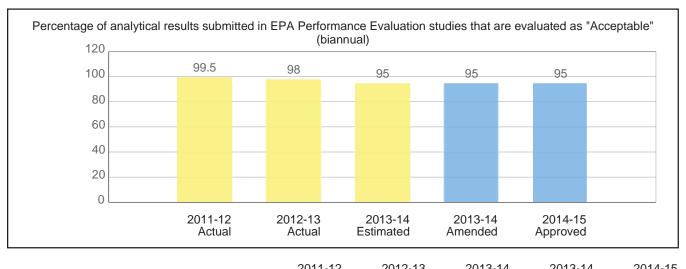
#### Contact

Judy Musgrove, Manager, 512-972-0157

Program: Treatment

Activity: Treatment O&M Support

The purpose of Treatment O&M Support is to provide the support services to assist the treatment plants in order to provide safe water products.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	166,454	206,076	201,944	132,674	200,094
Wastewater Utility Operating Fund	5,000,354	5,937,513	6,551,598	6,676,798	6,748,078
Water Utility Operating Fund	4,176,040	4,654,177	5,008,809	5,067,693	5,141,021
Total Requirements	\$9,342,848	\$10,797,766	\$11,762,351	\$11,877,165	\$12,089,193
Full-Time Equivalents					
Wastewater Utility Operating Fund					
Civilian	56.74	58.86	62.26	62.26	63.20
Water Utility Operating Fund					
Civilian	38.26	40.14	43.74	43.74	44.80
Total FTEs	95.00	99.00	106.00	106.00	108.00
Performance Measures					
Number of I&C and electrical work orders					
that are in open, scheduled, waiting	613	480	500	430	430
scheduling status at start of each month	013	400	300	430	430
Percent (%) Lab. Analyses Reported within					
Customer Requested Turnaround Time	98.9	98.9	95	95	95
(TAT)	30.3	30.3	55	55	33
Percent of equipment calibration and					
preventive maintenance work orders	85.5	97.4	80	80	80
completed to total scheduled					
Percentage of analytical results submitted in					
EPA Performance Evaluation studies that	99.5	98	95	95	95
are evaluated as "Acceptable" (biannual)					

### Services

Manage regulatory and internal reports to ensure regulations are met & support services for the Treatment Programs

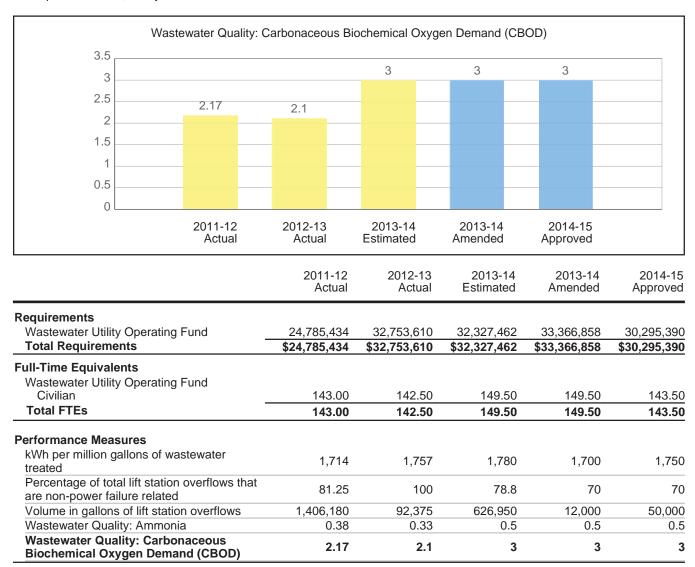
#### Contact

Jane Burazer, Assistant Director, 512-972-0133

Program: Treatment

**Activity: Wastewater Operations** 

The purpose of Wastewater Operations is to provide the treatment for wastewater to produce effluent in order to protect the public's health, safety and the environment.



#### **Services**

Wastewater treatment and release; Regulatory documentation

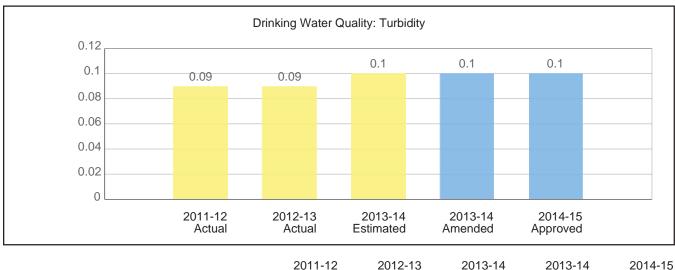
#### Contact

Ayman Benyamin Mgr, AWU Operations 512-972-2040

Program: Treatment

**Activity: Water Operations** 

The purpose of Water Operations is to provide an adequate and safe supply of drinking water to Utility customers in order to meet demand, fire suppression, and other community needs.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Expense Refunds	19,189	17,281	44,815	44,815	31,442
Water Utility Operating Fund	28,511,682	31,096,676	31,395,883	33,967,898	31,486,156
Total Requirements	\$28,530,872	\$31,113,957	\$31,440,698	\$34,012,713	\$31,517,598
Full-Time Equivalents Water Utility Operating Fund					
Civilian	111.00	124.00	138.00	138.00	136.00
Total FTEs	111.00	124.00	138.00	138.00	136.00
Performance Measures					
kWh per million gallons of water treated and distributed	1,790	1,765	1,800	1,800	1,800
Drinking Water Quality: Turbidity	0.09	0.09	0.1	0.1	0.1

#### **Services**

Water treatment; Sludge disposal; Process control; Regulatory documentation

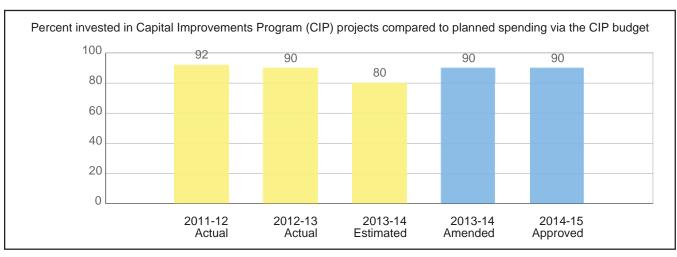
#### Contact

Mehrdad Morabbi Mgr, AWU Operations 512-972-0159

Program: Water Resources Management

Activity: Infrastructure Management

The purpose of Infrastructure Management is to provide Capital Improvements Program (CIP) management and asset management for the City's water, wastewater and reclaimed systems so that the Austin Water Utility can achieve its mission and related goals.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Wastewater Utility Operating Fund	0	0	579,278	582,418	482,150
Water Utility Operating Fund	0	0	571,657	582,418	482,150
Total Requirements	\$0	\$0	\$1,150,935	\$1,164,836	\$964,300
Full-Time Equivalents Wastewater Utility Operating Fund					
Civilian Water Utility Operating Fund	0.00	0.00	4.50	4.50	4.00
Civilian	0.00	0.00	4.50	4.50	4.00
Total FTEs	0.00	0.00	9.00	9.00	8.00
Performance Measures					
Percentage of CIP projects in the AWU GIS available for project coordination and spatial analysis	New Meas	New Meas	98	90	95
Percent invested in Capital Improvements Program (CIP) projects compared to planned spending via the CIP budget	92	90	80	90	90

#### Services

Asset Management, CIP Program management and development; CIP coordination with other departments; CIP Project Action Review (CIPPAR), Water and Wastewater Impact Fee Management

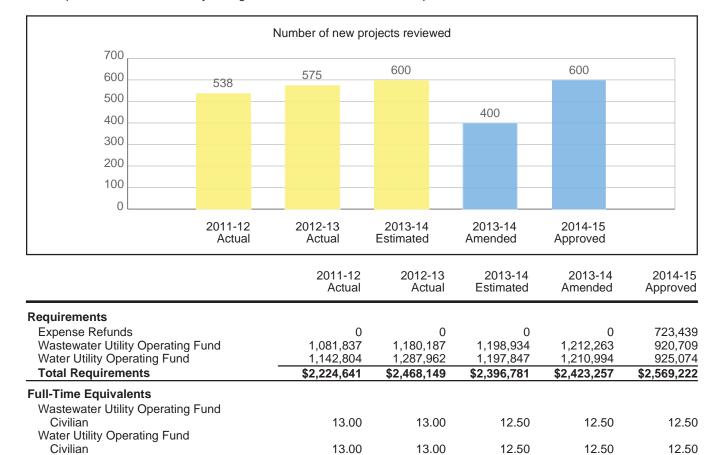
#### Contact

Brian Long, P.E, Manager, 512-972-0177

Program: Water Resources Management

Activity: Pipeline Engineering

The purpose of Pipeline Engineering is to provide the necessary engineering, project management, and technical support to the pipeline infrastructure and control systems in order to reduce water leaks and wastewater overflows and continuously deliver safe and adequate supplies of drinking water from the treatment plant to the customers and to transport raw wastewater safely through the lift stations to the treatment plants.



#### Services

**Total FTEs** 

**Performance Measures** 

completed within 14 days

Number of new projects reviewed

Percent of initial review of as-built projects

Project management; Lift Stations support, engineering consulting, and construction projects; Engineering technical services; Design reviews and comments; Pump Stations/Reservoirs support; Surveying Services, Development and administration of infrastructure CIP programs; Oversight of design and project management services; SCADA technical/engineering services for control systems.

26.00

538

**New Meas** 

26.00

575

**New Meas** 

25.00

600

**New Meas** 

25.00

400

New Meas

25.00

600

85

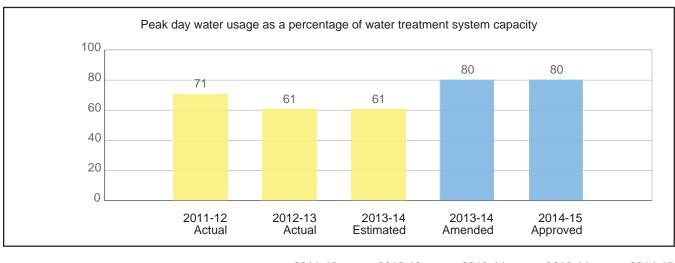
#### Contact

Kathi Flowers, Manager, 512-972-0213

Program: Water Resources Management

Activity: Systems Planning

The purpose of Systems Planning is to provide analysis of the wastewater collection and water distribution systems for Utility management in order to insure adequate infrastructure capacities are available and to identify areas for system improvement.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					_
Wastewater Utility Operating Fund	991,886	1,241,173	945,341	927,741	917,201
Water Utility Operating Fund	1,443,070	1,649,022	1,209,551	1,254,501	1,276,621
Total Requirements	\$2,434,956	\$2,890,196	\$2,154,892	\$2,182,242	\$2,193,822
Full-Time Equivalents Wastewater Utility Operating Fund					
Civilian Water Utility Operating Fund	11.05	11.65	8.05	8.05	8.55
Civilian	11.95	13.35	9.95	9.95	10.45
Total FTEs	23.00	25.00	18.00	18.00	19.00
Performance Measures					
Number of hydraulic studies completed	217	397	375	100	375
Peak day water usage as a percentage of water treatment system capacity	71	61	61	80	80

#### **Services**

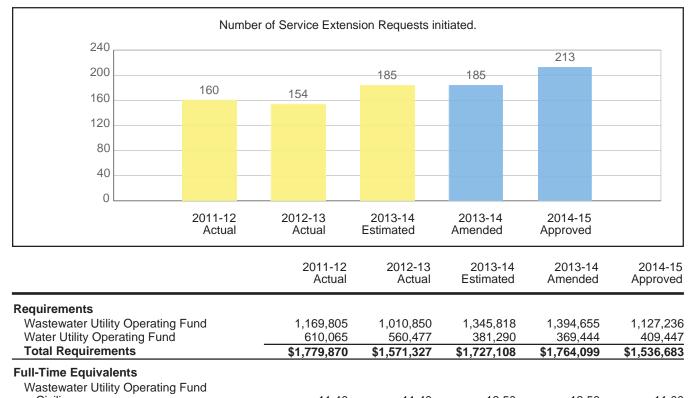
Management of Asset Management Program and CIP Management Program; Water supply planning; Hydraulic analysis and system modeling, identification of system deficiencies; Proposals for new facilities; Long range facility plans and area studies; Strategies for water and wastewater system operation; Land use assumptions and CIP for state impact fee requirements; Forecasts of demand by small areas and system-wide

#### Contact

Teresa Lutes, Manager, 512-972-0179

Program: Water Resources Management Activity: Utility Development Services

The purpose of the Utility Development Services is to review centralized, decentralized, and alternative water and wastewater development proposals; process service extension requests; review subdivision plats, preliminary plans, site plans, and zoning cases; enforce the private lateral program; and manage the on-site wastewater service program for developers and individuals in order to ensure adequate levels of service and compliance with the regulatory requirements of a public utility. To provide effective customer management to wholesale and industrial customers and effectuate wholesale, developer, and settlement agreements in the best interests of the City and AWU.



Civilian	11.40	11.40	12.50	12.50	11.00
Water Utility Operating Fund					
Civilian	5.60	5.60	3.50	3.50	4.00
Total FTEs	17.00	17.00	16.00	16.00	15.00
Performance Measures					
Number of design plans reviewed for new or modified on-site sewage facilities.	41	56	30	30	40
Number of on-site sewage facility inspections and investigations conducted	231	230	150	150	150
Number of Service Extension Requests initiated.	160	154	185	185	213

#### Services

Engineering review for subdivision plats, preliminary plans, zoning and site plans, service extension requests, and on-site facilities applications for service; engineering review for centralized, decentralized, and alternative wastewater collection systems; enforcement of the private lateral program; service extension request process administration through Water and Wastewater Commission and Council; plan review, inspections and complaint follow up for on-site sewage facilities. Wholesale and industrial customer relationship management

#### Contact

Bart Jennings, Manager, 512-972-0118

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

0	81.4	4	11 1. 1 .
Grapn	<i>NOT</i>	Aр	plicable

	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Reclaimed Water Utility Operating Fund	8,872	440,266	4,806,432	4,807,684	3,967,054
Wastewater Utility Operating Fund	150,139,171	134,017,158	165,677,709	167,790,872	152,850,535
Water Utility Operating Fund	140,458,339	176,481,837	173,440,154	176,497,055	175,797,534
Total Requirements	\$290,606,382	\$310,939,261	\$343,924,295	\$349,095,611	\$332,615,123

#### Contact

David Anders, Assistant Director, 512-972-0323

Requirements	Water Utility Operating Fund	0044.40	0040.40	0040.44	0040 44	0044.45
Peguirements	water offilly operating rund	2011-12	2012-13	2013-14	2013-14	2014-15
Engineering Services		Actual	Actual	Estimated	Amended	Approved
Collection Engineering   882,614   986,086   773,104   1,020,086   475,085   1,020,086   1,020,085	Requirements					
Collection Engineering   882,614   986,086   773,104   1,020,086   475,085   1,020,086   1,020,085	English and an Open days	\$3 707 590	\$4 142 370	\$5.085.257	\$5 164 053	\$3 367 295
Distribution Engineering   1,291,041   1,433,713   2,400,706   2,231,166   1,305,506   Facility Engineering   1,529,394   1,712,757   1,1147   1,315,715   1,345,776     Environmental Affairs & Conservation   58,322,099   38,446,142   311,020,009   84,786,653   6,555   6,555   6,555   6,555   6,555   6,555   6,555   7,574   1,505,507     Regulatory Support   400,022   504,774   575,704   505,507   505,						. , ,
Pacific Pegineering			,	,		
Public Involvement						
Public Involvement	Environmental Affairs & Conservation	\$8,322,058	\$8,342,960	\$9,446,142	\$11,020,069	\$8,786,653
Special Services   7611582   9496,277   1,092,558   1,104,721   1,171;8209   Water Conservation   4,348,277   3,509,839   4,267,790   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   5,270,270   6,01161   6,	Public Involvement	455,902	556,655	532,499	526,566	471,723
Water Conservation         4,348,270         3,509,839         4,627,798         6,081,181         5,215,090           One Stop Shop         \$219,302         \$240,614         \$299,926         \$293,939         \$318,540           Other Utility Program Requirements         \$11,771,029         \$16,280,000         \$6,875,974         \$6,300,600         7,750,153           Other Utility Program Requirements         \$11,771,029         \$16,283,000         \$6,875,974         \$6,300,600         7,750,153           Pipeline Operations         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$14,07261         \$14,07862         \$22,466,108         \$24,669,035         \$24,400,620         \$23,981,756           Pipeline Operations         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$13,07761         \$23,08767         \$13,07761			,		,	
Mildland Conservation   2,257/28  2,748/160   2,216/150   2,216			,			
One Stop Shop         \$219,302         \$240,614         \$290,926         \$292,369         \$318,540           Other Utility Program Requirements         \$11,771,029         \$16,285,000         \$6,875,974         \$6,305,690         37750,153           Other Utility Program Requirements         \$11,771,029         \$16,285,000         \$6,875,974         \$6,305,690         \$7750,153           Pipeline Oski Support         \$1,310,764         \$1,452,191         \$1,446,680         \$2,446,619         \$2,446,690,355         \$24,466,903         \$3,406,803         \$3,969,766           Pipeline Oski Support         \$1,310,764         \$1,452,191         \$1,446,633         \$1,746,614         \$1,723,225         \$1,973,386           Support Services         \$10,266,988         \$10,991,033         \$11,740,614         \$11,723,225         \$10,733,886           Cepartmental Support Services         \$10,266,988         \$10,991,033         \$11,740,614         \$11,723,225         \$10,737,886           Transfers and Other Requirements         \$140,458,339         \$176,481,837         \$173,440,145         \$116,497,055         \$175,795,753           Transfers and Other Requirements         \$140,458,339         \$176,481,837         \$173,440,145         \$176,497,555         \$175,795,755           Teath         \$23,583         \$2,417,255<		· · ·	, ,			
Inspection, Review, and Support   219,302   240,614   290,926   292,389   31,85,40   Chiter Utility Program Requirements   311,771,029   16,283,000   6,875,974   6,330,690   37,750,153   Chiter Utility Program Requirements   11,771,029   16,283,000   6,875,974   6,330,690   37,750,153   Chiter Utility Program Requirements   11,771,029   16,283,000   6,875,974   6,330,690   7,750,153   Fipeline Operations   221,646,112   522,446,187   524,669,035   524,480,620   232,691,765   Pipeline Oberations   20,235,349   20,994,168   232,263,47   23,034,965   22,094,370   Pipeline Water Operations   10,266,988   10,591,033   311,740,614   11,572,325   10,271,386   Chiter Oberations   10,266,988   10,591,033   11,740,614   11,572,325   10,271,386   Chiter Oberations   10,466,988   10,591,033   11,740,614   11,572,325   10,271,386   Chiter Oberations   10,475,659   12,44,433   13,287,167   11,250,718   Chiter Oberations   10,475,659   12,44,433   13,287,167   11,250,718   Chiter Oberations   10,475,659   12,44,433   13,287,167   11,250,718   Chiter Oberations   10,475,659   12,44,433   13,287,167   11,245,247   12,445,247   12,						
Other Utility Program Requirements         \$11,771,029         \$16,283,000         \$8,75,974         \$6,303,060         \$7,759,153           Other Utility Program Requirements         \$11,717,029         \$2,2446,187         \$24,669,035         \$24,406,22         \$23,691,756           Pipeline ORM Support         1,310,764         1,452,019         1,440,688         1,445,655         1,597,306           Pipeline ORM Support         10,265,688         \$10,591,033         \$11,740,614         \$11,572,325         \$10,271,386           Support Services         \$10,266,988         \$10,591,033         \$11,740,614         \$11,572,325         \$10,271,386           Transfers and Other Requirements         \$140,458,339         \$176,481,837         \$174,041,54         \$176,497,055         \$175,791,535           Interfund Transfers         88,947,685         63,276,408         \$18,863,00         \$4,175,697,055         \$11,757,925         \$11,475,225         \$11,475,225         \$11,475,225         \$10,271,386         \$11,475,225         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386         \$10,271,386			<u> </u>			
Differ Utility Program Requirements	* * * * * * * * * * * * * * * * * * * *	,	,	,		
Pipeline O&MS Support	, , ,					
Pipeline Water Operations			. , ,	- , ,		
Support Services		, , -				
Departmental Support Services   10,266,988   10,591,033   11,740,614   11,572,325   10,271,386   17,346,785   17,346,785   11,774,871,785   11,774,871,785   17,746,785   17,746,785   17,746,785   18,947,785   18,947,785   18,947,785   18,947,785   18,947,865   18,948,785   18,948,785   18,948,785   18,948,785   18,948,957   11,599,716   18,948,957   11,599,716   18,948,957   11,599,716   18,948,957   18,948,958   18,948,957   18,948,957   18,948,957   18,948,957   18,948,958   18	· · · · · · · · · · · · · · · · · · ·		, ,			
Transfers and Other Requirements						
Debt Transfers   89,647,685   100,664,026   108,441,536   108,492,672   112,509,716   Interfund Transfers   40,236,995   52,276,408   51,836,300   54,717,296   51,473,222   106,472,676,679   12,541,403   13,62,118   13,287,187   11,814,596   17,644,036   18,645	* * * * * * * * * * * * * * * * * * * *	, ,		, ,		
Teatment Transfers	<u> </u>		. , ,			
Other Requirements         10,673,659         12,641,409         31,62,318         13,287,187         11,814,596           Treatment         33,011,406         33,017,589         36,824,531         39,471,666         37,097,812           Process Engineering Teatment O&M Support         41,76,040         4,654,177         5,008,089         5,067,693         5,141,021           Water Operations         28,511,622         3,090,676         3,399,883         3,967,898         3,148,615           Water Resources Management         0         0         0         5,517,675         \$52,418         482,150           Pipeline Engineering Systems Planning         1,442,804         1,287,962         1,197,847         1,210,994         925,074           Systems Planning         1,442,804         1,287,962         1,197,847         1,210,994         925,074           Total         \$232,498,761         \$278,198,052         \$271,742,978         \$276,104         409,477           Total         \$232,498,761         \$278,198,052         \$271,742,978         \$276,104         409,477           Full-Time Equivalents (FTEs)         \$278,198,052         \$271,742,978         \$278,46,204         \$270,174,421           Engineering Services         \$3,03         \$29,89         \$30.99						
Process Engineering		10,573,659				
Treatment OAM Support         4,176,040         4,654,177         5,008,080         5,067,693         5,141,021           Water Resources Management         \$3,195,939         \$3,497,462         \$3,360,345         \$3,417,357         \$3,093,292           Infrastructure Management         0         0         571,657         582,418         482,150           Pipeline Engineering         1,142,804         1,287,962         1,197,847         1,210,994         925,074           Systems Planning         1,443,070         1,649,022         1,209,551         1,254,501         1,276,621           Utility Development Services         610,085         550,477         381,290         369,444         409,447           Total         \$232,498,761         \$278,198,052         \$271,742,978         \$278,846,204         \$270,174,421           Full-Time Equivalents (FTEs)           Engineering Services         30.38         29.89         30.90         30.90         30.90           Collection Engineering         6.50         5.00         6.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00         5.00	Treatment	\$33,011,406	\$36,172,589	\$36,834,531	\$39,471,666	\$37,097,812
Water Operations         28,511,682         31,096,676         31,395,883         33,967,898         31,496,156           Water Resources Management         \$3,195,939         \$3,497,462         \$3,360,345         \$3,417,357         \$3,930,329           Infrastructure Management         0         0         571,657         552,418         482,150           Pipeline Engineering         1,142,804         1,287,962         1,197,847         1,210,994         925,074           Systems Planning         1,443,070         1,649,022         1,295,551         1,254,601         1,276,621           Utility Development Services         610,065         560,477         381,290         309,444         409,447           Total         \$232,498,761         \$278,198,052         \$271,742,978         \$278,846,204         \$270,174,421           Full-Time Equivalents (FTEs)           Engineering Services         30.38         29.89         30.90         30.90         30.90           Collection Engineering         6.50         5.00         6.00         6.00         5.00           Public Involvement         3.93         3.93         4.18         4.18         3.93           Regulatory Support         4.50         5.00         5.00<	Process Engineering	323,683	421,735	429,839	436,075	470,635
Water Resources Management         \$3,195,939         \$3,497,462         \$3,360,345         \$3,417,357         \$3,093,292           Infrastructure Management         0         0         50         57,657         582,418         482,150           Pipeline Engineering         1,142,804         1,287,962         1,197,847         1,210,994         925,075           Systems Planning         1,443,070         1,649,022         1,295,551         1,254,501         1,276,621           Total         \$232,498,761         \$278,198,052         \$271,742,978         \$278,846,204         \$270,174,217           Full-Time Equivalents (FTEs)           Engineering Services         30.38         29.89         30.90         30.90         30.90           Collection Engineering         6.50         5.00         6.00         6.00         5.00           Collection Engineering         6.50         5.00         6.00         6.00         5.00           Environmental Affairs & Conservation         57.43         55.93         6.63         36.33         36.36         36.36         36.36         36.36         36.36         36.36         36.36         36.36         36.36         36.36         36.36         36.36         36.36         36.36						
Infrastructure Management	•					
Pipeline Engineering						
1,443,070   1,649,022   1,209,551   1,254,501   1,276,621   1,009,477   1,009,651   1,264,501   1,009,477   1,009,600   1,009,477   1,009,600   1,009,477   1,009,600   1,009,477   1,009,600   1,009,479   1,009,600   1,009,479   1,009,600   1,00		-	-			
Utility Development Services         610,065         560,477         381,290         369,444         409,447           Total         \$232,498,761         \$278,198,052         \$271,742,978         \$278,846,204         \$270,174,421           Full-Time Equivalents (FTEs)           Engineering Services         30.38         29.89         30.90         30.90         30.90           Collection Engineering         6.50         5.00         6.00         6.00         6.00         10.00           Pacility Engineering         16.38         15.89         15.90         9.00         9.00         9.00         10.00           Environmental Affairs & Conservation         57.43         58.93         63.63         63.63         62.48           Public Involvement         3.93         3.93         4.18         4.18         3.93           Regulatory Support         4.50         5.00         5.00         5.00         4.50           Special Services         10.00         10.00         13.45         13.45         13.45           Water Conservation         20.00         21.00         21.00         20.00         20.00         20.00           Inspection, Review, and Support         2.15         2.15         3.10		· · ·				
Full-Time Equivalents (FTEs)   Services   30.38   29.89   30.90   30			, ,			
Engineering Services   30.38   29.89   30.90   30.90   30.90   Collection Engineering   6.50   5.00   6.00   6.00   6.00   5.00   Environmental Affairs & Conservation   57.43   58.93   63.63   63.63   62.48   Environmental Affairs & Conservation   57.43   58.93   63.63   63.63   63.63   63.64   Environmental Affairs & Conservation   57.43   58.93   63.63   63.63   63.63   63.64   Environmental Affairs & Conservation   57.43   58.93   63.63   63.63   63.63   63.64   Environmental Affairs & Conservation   3.93   3.93   3.93   4.18   4.18   3.93   3.93   4.18   4.18   3.93   4.50   5.00   5.00   5.00   5.00   4.50   5.00   5.00   5.00   4.50   5.00   5.00   5.00   4.50   5.00   5.	Total	\$232,498,761	\$278,198,052	\$271,742,978	\$278,846,204	\$270,174,421
Engineering Services   30.38   29.89   30.90   30.90   30.90   30.90   Collection Engineering   6.50   5.00   6.00   6.00   6.00   5.00   5.00   5.00   6.00   9.00   9.00   10.00   Facility Engineering   7.50   9.00   9.00   9.00   15.90   15.90   15.90   Environmental Affairs & Conservation   57.43   58.93   63.63   63.63   62.48   Fublic Involvement   3.93   3.93   3.93   4.18   4.18   3.93   8.20   8	Full-Time Equivalents (FTEs)					
Collection Engineering         6.50         5.00         6.00         6.00         5.00           Distribution Engineering         7.50         9.00         9.00         9.00         10.00           Environmental Affairs & Conservation         57.43         58.93         63.63         63.63         62.48           Public Involvement         3.93         3.93         4.18         4.18         3.93           Regulatory Support         4.50         5.00         5.00         5.00         4.50           Special Services         10.00         10.00         13.45         13.45         13.05           Water Conservation         19.00         19.00         20.00         20.00         20.00           Wildland Conservation         20.00         21.00         21.00         21.00         21.00           One Stop Shop         2.15         2.15         3.10         3.10         3.60           Pipeline Operations         183.11         184.41         191.41         191.41         187.88           Pipeline OSM Support         17.33         17.33         18.33         18.33         18.33           Pipeline OSM Support         17.33         17.33         17.30         13.08         168.38	Tan Timo Equivalente (FTE6)					
Distribution Engineering Facility Engineering Facility Engineering 16.38 15.89 15.90 15.						
Facility Engineering         16.38         15.89         15.90         15.90         15.90           Environmental Affairs & Conservation         57.43         58.93         63.63         63.63         62.48           Public Involvement Regulatory Support         3.93         3.93         4.18         4.18         3.93           Regulatory Support         4.50         5.00         5.00         5.00         5.00         4.50           Special Services         10.00         10.00         13.45         13.45         13.05           Water Conservation         19.00         19.00         20.00         20.00         20.00           Wildland Conservation         20.00         21.00         21.00         21.00         20.00           Inspection, Review, and Support         2.15         2.15         3.10         3.10         3.60           Pipeline Operations         183.11         184.41         191.41         191.41         187.88           Pipeline OSM Support         17.33         17.33         18.33         18.33         19.50           Pipeline Vater Operations         165.78         167.08         173.08         173.08         188.38           Support Services         77.02         78.27						
Environmental Affairs & Conservation         57.43         58.93         63.63         63.63         62.48           Public Involvement Regulatory Support         3.93         3.93         4.18         4.18         3.93           Regulatory Support Services         10.00         10.00         13.45         13.45         13.05           Water Conservation         19.00         19.00         20.00         20.00         20.00           Wildland Conservation         20.00         21.00         21.00         21.00         21.00           One Stop Shop         2.15         2.15         3.10         3.10         3.60           Inspection, Review, and Support         2.15         2.15         3.10         3.10         3.60           Pipeline Oberations         183.11         184.41         191.41         191.41         187.88           Pipeline OMM Support         17.33         17.33         18.33         18.33         19.50           Support Services         77.02         78.27         87.14         87.14         86.89           Treatment         152.00         167.88         184.90         184.90         184.90           Process Engineering         2.74         3.74         3.16         3.16 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>						
Public Involvement   3.93   3.93   4.18   4.18   3.93   3.93   4.18   4.18   3.93   3.93   3.93   4.18   4.18   3.93   3.93   3.93   3.93   4.18   4.18   3.93   3.93   3.93   3.93   3.93   4.18   4.18   3.93   3.93   3.93   3.93   3.93   3.93   4.18   4.18   3.93						
Regulatory Support         4.50         5.00         5.00         5.00         4.50           Special Services         10.00         10.00         13.45         13.45         13.05           Water Conservation         19.00         19.00         20.00         20.00         20.00           Wildland Conservation         20.00         21.00         21.00         21.00         21.00           One Stop Shop         2.15         2.15         3.10         3.10         3.60           Inspection, Review, and Support         2.15         2.15         3.10         3.10         3.60           Pipeline Operations         183.11         184.41         191.41         191.41         187.88           Pipeline O&M Support         17.33         17.33         17.33         18.33         18.33         19.50           Pipeline Water Operations         165.78         167.08         173.08         173.08         168.38           Support Services         77.02         78.27         87.14         87.14         86.89           Treatment         152.00         167.88         184.90         184.90         184.90           Pipe Image Ima	I.					
Special Services         10.00         10.00         13.45         13.45         13.05           Water Conservation         19.00         19.00         20.00         20.00         20.00           Wildland Conservation         20.00         21.00         21.00         21.00         21.00           One Stop Shop         2.15         2.15         3.10         3.10         3.60           Inspection, Review, and Support         2.15         2.15         3.10         3.10         3.60           Pipeline Operations         183.11         184.41         191.41         191.41         187.88           Pipeline Water Operations         165.78         167.08         173.08         173.08         168.38           Support Services         77.02         78.27         87.14         87.14         86.89           Treatment         152.00         167.88         184.90         184.90         184.30           Process Engineering         2.74         3.74         3.16         3.16         3.50           Treatment O&M Support         38.26         40.14         43.74         43.74         44.80           Water Resources Management         30.55         31.95         30.45         30.45         30.95 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>						
Wildland Conservation         20.00         21.00         21.00         21.00         21.00           One Stop Shop         2.15         2.15         3.10         3.10         3.60           Inspection, Review, and Support         2.15         2.15         3.10         3.10         3.60           Pipeline Operations         183.11         184.41         191.41         191.41         187.88           Pipeline O&M Support         17.33         17.33         18.33         18.33         19.50           Pipeline Water Operations         165.78         167.08         173.08         173.08         168.38           Support Services         77.02         78.27         87.14         87.14         86.89           Departmental Support Services         77.02         78.27         87.14         87.14         86.89           Treatment         152.00         167.88         184.90         184.90         184.30           Process Engineering         2.74         3.74         3.16         3.16         3.50           Treatment O&M Support         38.26         40.14         43.74         43.74         44.80           Water Resources Management         30.55         31.95         30.45         30.45						
One Stop Shop         2.15         2.15         3.10         3.10         3.60           Inspection, Review, and Support         2.15         2.15         3.10         3.10         3.60           Pipeline Operations         183.11         184.41         191.41         191.41         187.88           Pipeline O&M Support         17.33         17.33         18.33         18.33         19.50           Pipeline Water Operations         165.78         167.08         173.08         173.08         168.38           Support Services         77.02         78.27         87.14         87.14         86.89           Departmental Support Services         77.02         78.27         87.14         87.14         86.89           Treatment         152.00         167.88         184.90         184.90         184.30           Process Engineering         2.74         3.74         3.16         3.16         3.50           Treatment O&M Support         38.26         40.14         43.74         43.74         44.80           Water Resources Management         30.55         31.95         30.45         30.45         30.45           Infrastructure Management         0.00         0.00         4.50         4.50						
Pipeline Operations   183.11   184.41   191.41   191.41   187.88						
Pipeline Operations         183.11         184.41         191.41         191.41         187.88           Pipeline O&M Support Pipeline Water Operations         17.33         17.33         18.33         18.33         19.50           Pipeline Water Operations         165.78         167.08         173.08         173.08         168.38           Support Services         77.02         78.27         87.14         87.14         86.89           Departmental Support Services         77.02         78.27         87.14         87.14         86.89           Treatment         152.00         167.88         184.90         184.90         184.30           Process Engineering Treatment O&M Support Suppor						
Pipeline O&M Support   17.33   17.33   18.33   18.33   19.50	Inspection, Review, and Support	2.15	2.15	3.10	3.10	
Pipeline Water Operations         165.78         167.08         173.08         173.08         168.38           Support Services         77.02         78.27         87.14         87.14         86.89           Departmental Support Services         77.02         78.27         87.14         87.14         86.89           Treatment         152.00         167.88         184.90         184.90         184.30           Process Engineering         2.74         3.74         3.16         3.16         3.50           Treatment O&M Support         38.26         40.14         43.74         43.74         44.80           Water Operations         111.00         124.00         138.00         138.00         136.00           Mater Resources Management         30.55         31.95         30.45         30.45         30.95           Infrastructure Management Pipeline Engineering         13.00         13.00         12.50         4.50         4.50	Pipeline Operations	183.11	184.41	191.41	191.41	187.88
Support Services         77.02         78.27         87.14         87.14         86.89           Departmental Support Services         77.02         78.27         87.14         87.14         86.89           Treatment         152.00         167.88         184.90         184.90         184.30           Process Engineering Treatment O&M Support Water Operations         2.74         3.74         3.16         3.16         3.50           Water Operations         111.00         124.00         138.00         138.00         136.00           Water Resources Management Infrastructure Management Pipeline Engineering         0.00         0.00         4.50         4.50         4.00           Pipeline Engineering         13.00         13.00         12.50         12.50         12.50						
Departmental Support Services   77.02   78.27   87.14   87.14   86.89	Pipeline Water Operations					
Treatment         152.00         167.88         184.90         184.90         184.30           Process Engineering         2.74         3.74         3.16         3.16         3.50           Treatment O&M Support         38.26         40.14         43.74         43.74         44.80           Water Operations         111.00         124.00         138.00         138.00         136.00           Water Resources Management         30.55         31.95         30.45         30.45         30.95           Infrastructure Management Pipeline Engineering         0.00         0.00         4.50         4.50         4.00           Pipeline Engineering         13.00         13.00         12.50         12.50         12.50	Support Services	77.02	78.27	87.14	87.14	86.89
Process Engineering Treatment O&M Support         2.74         3.74         3.16         3.16         3.50           Water Operations         38.26         40.14         43.74         43.74         44.80           Water Operations         111.00         124.00         138.00         138.00         136.00           Water Resources Management Infrastructure Management Pipeline Engineering         0.00         0.00         4.50         4.50         4.00           Pipeline Engineering         13.00         13.00         12.50         12.50         12.50	Departmental Support Services	77.02	78.27	87.14	87.14	86.89
Treatment Ö&M Support         38.26         40.14         43.74         43.74         44.80           Water Operations         111.00         124.00         138.00         138.00         136.00           Water Resources Management         30.55         31.95         30.45         30.45         30.95           Infrastructure Management Pipeline Engineering         0.00         0.00         4.50         4.50         4.00           Pipeline Engineering         13.00         13.00         12.50         12.50         12.50	Treatment	152.00	167.88	184.90	184.90	184.30
Water Operations         111.00         124.00         138.00         138.00         136.00           Water Resources Management         30.55         31.95         30.45         30.45         30.95           Infrastructure Management Pipeline Engineering         0.00         0.00         4.50         4.50         4.00           13.00         13.00         13.00         12.50         12.50         12.50						
Water Resources Management         30.55         31.95         30.45         30.45         30.95           Infrastructure Management Pipeline Engineering         0.00         0.00         4.50         4.50         4.00           13.00         13.00         12.50         12.50         12.50						
Infrastructure Management         0.00         0.00         4.50         4.50         4.00           Pipeline Engineering         13.00         13.00         12.50         12.50         12.50	·					
Pipeline Engineering         13.00         13.00         12.50         12.50						
Volume I   528	ripeline Engineering	13.00	13.00	12.50		
					Volum	ie I   528

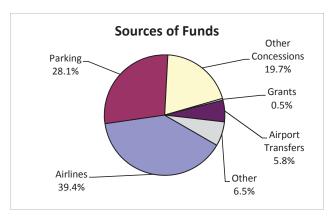
Total	532.64	553.48	591.53	591.53	587.00
Utility Development Services	5.60	5.60	3.50	3.50	4.00
Systems Planning	11.95	13.35	9.95	9.95	10.45

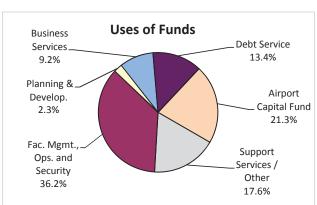
·					
Wastewater Utility Operating Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Engineering Services	\$4,646,551	\$4,999,473	\$6,086,049	\$6,175,988	\$4,923,001
Collection Engineering Facility Engineering	3,351,662 1,294,889	3,575,674 1,423,800	4,465,520 1,620,529	4,550,894 1,625,094	3,768,926 1,154,075
Environmental Affairs & Conservation	\$2,365,206	\$2,574,630	\$2,769,310	\$2,765,042	\$2,842,032
Public Involvement	479,663	522,122	516,907	517,117	472,161
Regulatory Support Special Services	577,102 1,309,555	670,951 1,381,556	697,232 1,555,171	675,857 1,572,068	666,776 1,703,095
Water Conservation	(1,113)	0	0	0	0,705,055
One Stop Shop	\$342,143	\$412,888	\$295,166	\$295,494	\$330,313
Inspection, Review, and Support	342,143	412,888	295,166	295,494	330,313
Other Utility Program Requirements	\$9,684,318	\$11,069,304	\$4,779,773	\$4,617,430	\$4,861,291
Other Utility Program Requirements	9,684,318	11,069,304	4,779,773	4,617,430	4,861,291
Pipeline Operations	\$13,949,779	\$15,774,163	\$17,209,090	\$17,259,857	\$17,250,807
Pipeline O&M Support Pipeline Wastewater Operations	1,033,037 12,916,742	1,206,672 14,567,492	1,384,086 15,825,004	1,374,166 15,885,691	1,567,926 15,682,881
'	\$9,494,542	\$10,161,565	\$11,426,841	\$11,075,137	\$10,309,108
Support Services  Departmental Support Services	9,494,542	10,161,565	11,426,841	11,075,137	10,309,108
Transfers and Other Requirements	\$150,139,171	\$134,017,158	\$165,677,709	\$167,790,872	\$152,850,535
Debt Transfers	94,936,153	97,097,952	99,939,834	101,941,711	98,815,606
Interfund Transfers	49,220,577	30,686,352	61,402,498	61,402,498	49,749,542
Other Requirements	5,982,441	6,232,854	4,335,377	4,446,663	4,285,387
Treatment	\$30,156,404	\$39,299,359	\$39,462,598	\$40,638,110	\$37,597,680
Process Engineering Treatment O&M Support	370,617 5,000,354	608,235 5,937,513	583,538 6,551,598	594,454 6,676,798	554,212 6,748,078
Wastewater Operations	24,785,434	32,753,610	32,327,462	33,366,858	30,295,390
Water Resources Management	\$3,243,528	\$3,432,210	\$4,069,371	\$4,117,077	\$3,447,296
Infrastructure Management	0	0	579,278	582,418	482,150
Pipeline Engineering Systems Planning	1,081,837 991,886	1,180,187 1,241,173	1,198,934 945,341	1,212,263 927,741	920,709 917,201
Utility Development Services	1,169,805	1,010,850	1,345,818	1,394,655	1,127,236
Total	\$224,021,644	\$221,740,752	\$251,775,907	\$254,735,007	\$234,412,063
Full Time Faviralente (FTFe)					
Full-Time Equivalents (FTEs)					
Engineering Services	<b>31.62</b> 20.00	<b>31.11</b> 20.00	<b>32.10</b> 19.00	<b>32.10</b> 19.00	<b>32.60</b> 19.00
Collection Engineering Facility Engineering	11.62		19.00	19.00	19.00
	11.02	11.11	13.10	13.10	13.60
Environmental Affairs & Conservation	25.42	11.11 <b>25.92</b>	13.10 <b>28.02</b>		13.60
Public Involvement	<b>25.42</b> 3.92	<b>25.92</b> 3.92	<b>28.02</b> 4.17	13.10 <b>28.02</b> 4.17	13.60 <b>27.72</b> 3.92
Public Involvement Regulatory Support	<b>25.42</b> 3.92 5.50	<b>25.92</b> 3.92 6.00	<b>28.02</b> 4.17 6.00	13.10 <b>28.02</b> 4.17 6.00	13.60 <b>27.72</b> 3.92 5.50
Public Involvement Regulatory Support Special Services	25.42 3.92 5.50 16.00	<b>25.92</b> 3.92 6.00 16.00	28.02 4.17 6.00 17.85	13.10 28.02 4.17 6.00 17.85	13.60 <b>27.72</b> 3.92 5.50 18.30
Public Involvement Regulatory Support Special Services One Stop Shop	25.42 3.92 5.50 16.00 4.15	25.92 3.92 6.00 16.00 4.15	28.02 4.17 6.00 17.85 2.90	13.10 <b>28.02</b> 4.17 6.00 17.85 <b>2.90</b>	13.60 27.72 3.92 5.50 18.30 3.35
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support	25.42 3.92 5.50 16.00 4.15	25.92 3.92 6.00 16.00 4.15	28.02 4.17 6.00 17.85 2.90	13.10 <b>28.02</b> 4.17 6.00 17.85 <b>2.90</b> 2.90	13.60 27.72 3.92 5.50 18.30 3.35
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations	25.42 3.92 5.50 16.00 4.15 4.15	25.92 3.92 6.00 16.00 4.15 4.15 158.59	28.02 4.17 6.00 17.85 2.90 2.90 159.59	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59	13.60 27.72 3.92 5.50 18.30 3.35 161.12
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support	25.42 3.92 5.50 16.00 4.15	25.92 3.92 6.00 16.00 4.15	28.02 4.17 6.00 17.85 2.90	13.10 <b>28.02</b> 4.17 6.00 17.85 <b>2.90</b> 2.90	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations Pipeline O&M Support Pipeline Wastewater Operations  Support Services	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93	25.92 3.92 6.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06	13.60 27.72 3.92 5.50 18.30 3.35 3.35 161.12 19.50 141.62 86.31
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations  Pipeline O&M Support Pipeline Wastewater Operations	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93	25.92 3.92 6.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations Pipeline O&M Support Pipeline Wastewater Operations  Support Services Departmental Support Services  Treatment	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93 76.93 203.00	25.92 3.92 6.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18 78.18 204.62	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 87.06 215.60	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31 86.31 210.20
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations  Pipeline O&M Support Pipeline Wastewater Operations  Support Services Departmental Support Services  Treatment  Process Engineering	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93 76.93 203.00	25.92 3.92 6.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18 78.18 204.62	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31 86.31 210.20
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations Pipeline O&M Support Pipeline Wastewater Operations  Support Services Departmental Support Services  Treatment  Process Engineering Treatment O&M Support	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93 203.00 3.26 56.74	25.92 3.92 6.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18 204.62 3.26 58.86	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31 210.20 3.50 63.20
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations  Pipeline O&M Support Pipeline Wastewater Operations  Support Services Departmental Support Services  Treatment  Process Engineering Treatment O&M Support Wastewater Operations	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93 76.93 203.00	25.92 3.92 6.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18 78.18 204.62	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31 210.20 3.50 63.20 143.50
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations Pipeline O&M Support Pipeline Wastewater Operations  Support Services Departmental Support Services  Treatment Process Engineering Treatment O&M Support Wastewater Operations  Water Resources Management	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93 203.00 3.26 56.74 143.00	25.92 3.92 6.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18 78.18 204.62 3.26 58.86 142.50	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26 149.50	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26 149.50	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31 210.20 3.50 63.20 143.50 36.05
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations Pipeline O&M Support Pipeline Wastewater Operations  Support Services Departmental Support Services  Treatment Process Engineering Treatment O&M Support Wastewater Operations  Water Resources Management Infrastructure Management Pipeline Engineering	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93 203.00 3.26 56.74 143.00 35.45 0.00 13.00	25.92 3.92 6.00 16.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18 78.18 204.62 3.26 58.86 142.50 36.05 0.00 13.00	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26 149.50 37.55 4.50 12.50	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26 149.50 37.55 4.50 12.50	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31 210.20 3.50 63.20 143.50 36.05
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations Pipeline O&M Support Pipeline Wastewater Operations  Support Services Departmental Support Services  Treatment Process Engineering Treatment O&M Support Wastewater Operations  Water Resources Management Infrastructure Management Pipeline Engineering Systems Planning	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93 76.93 203.00 3.26 56.74 143.00 35.45 0.00 13.00 11.05	25.92 3.92 6.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18 204.62 3.26 58.86 142.50 36.05 0.00 13.00 11.65	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26 149.50 37.55 4.50 12.50 8.05	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 87.06 215.60 3.84 62.26 149.50 37.55 4.50 12.50 8.05	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31 210.20 3.50 63.20 143.50 36.05 4.00 12.50 8.55
Public Involvement Regulatory Support Special Services  One Stop Shop Inspection, Review, and Support  Pipeline Operations Pipeline O&M Support Pipeline Wastewater Operations  Support Services Departmental Support Services  Treatment Process Engineering Treatment O&M Support Wastewater Operations  Water Resources Management Infrastructure Management Pipeline Engineering	25.42 3.92 5.50 16.00 4.15 4.15 157.89 18.00 139.89 76.93 203.00 3.26 56.74 143.00 35.45 0.00 13.00	25.92 3.92 6.00 16.00 16.00 4.15 4.15 158.59 18.00 140.59 78.18 78.18 204.62 3.26 58.86 142.50 36.05 0.00 13.00	28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26 149.50 37.55 4.50 12.50	13.10 28.02 4.17 6.00 17.85 2.90 2.90 159.59 18.00 141.59 87.06 215.60 3.84 62.26 149.50 37.55 4.50 12.50	13.60 27.72 3.92 5.50 18.30 3.35 161.12 19.50 141.62 86.31 210.20 3.50 63.20 143.50 36.05

Reclaimed Water Utility Operating Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Other Utility Program Requirements	\$0	\$13,893	\$3,000	\$3,000	\$3,000
Other Utility Program Requirements	0	13,893	3,000	3,000	3,000
Reclaimed Water Services	\$201,828	\$299,280	\$364,011	\$365,309	\$372,997
Reclaimed Water Services Support	201,828	299,280	364,011	365,309	372,997
Transfers and Other Requirements	\$8,872	\$440,266	\$4,806,432	\$4,807,684	\$3,967,054
Debt Transfers Interfund Transfers Other Requirements	0 8,872 0	365 437,619 2,282	3,860,939 944,535 958	3,861,620 944,535 1,529	2,596,454 1,369,305 1,295
Total	\$210,700	\$753,440	\$5,173,443	\$5,175,993	\$4,343,051
Full-Time Equivalents (FTEs)					
Reclaimed Water Services	2.00	2.00	3.00	3.00	3.00
Reclaimed Water Services Support	2.00	2.00	3.00	3.00	3.00
Total	2.00	2.00	3.00	3.00	3.00

Expense Refunds	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Engineering Services	\$0	\$46	\$0	\$0	\$2,276,561
Collection Engineering Distribution Engineering Facility Engineering	0 0 0	46 0 0	0 0 0	0 0 0	813,566 343,596 1,119,399
Environmental Affairs & Conservation	\$6,251	\$1,329	\$30	\$0	\$1,211,261
Public Involvement Special Services Water Conservation Wildland Conservation	0 0 2,751 3,500	933 396 0 0	0 30 0 0	0 0 0 0	0 0 0 1,211,261
Other Utility Program Requirements	\$16,825	\$29,341	\$0	\$15,000	\$0
Other Utility Program Requirements	16,825	29,341	0	15,000	0
Pipeline Operations	\$0	\$0	\$0	\$0	\$1,000,000
Pipeline Wastewater Operations Pipeline Water Operations	0 0	0 0	0 0	0 0	500,000 500,000
Support Services	\$297,985	\$320,361	\$280,000	\$280,000	\$341,251
Departmental Support Services	297,985	320,361	280,000	280,000	341,251
Treatment	\$203,091	\$233,809	\$246,759	\$177,489	\$231,536
Process Engineering Treatment O&M Support Water Operations	17,448 166,454 19,189	10,452 206,076 17,281	0 201,944 44,815	0 132,674 44,815	0 200,094 31,442
Water Resources Management	\$0	\$0	\$0	\$0	\$723,439
Pipeline Engineering	0	0	0	0	723,439
Total	\$524,152	\$584,885	\$526,789	\$472,489	\$5,784,048

# Aviation





## **Budget Overview**

	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	<b>Estimated</b>	Amended	Approved
Airport Fund					
Revenue	\$96,039,401	\$107,117,700	\$109,505,078	\$103,247,081	\$115,654,003
Transfers In	\$7,828,333	\$7,825,197	\$7,777,526	\$7,777,526	\$7,165,631
Requirements	\$79,202,812	\$83,804,154	\$87,877,134	\$90,006,107	\$96,481,250
Transfers to Capital Fund	\$24,547,691	\$28,243,897	\$29,405,470	\$21,018,500	\$26,338,384
Full-Time Equivalents (FTEs)	347.00	351.00	362.00	362.00	379.00
Airport Capital Fund					
Revenue	\$136,141	\$74,000	\$48,500	\$86,000	\$50,000
Transfers-In	\$24,547,691	\$28,243,897	\$29,405,470	\$21,018,500	\$26,338,384
Requirements	\$44,963,150	\$19,825,197	\$7,777,526	\$7,777,526	\$35,080,015
Expense Refunds	\$7,111	\$140	\$2,430	\$0	\$0
Grants					
Requirements	\$692,304	\$583,930	\$602,644	\$319,196	\$569,000
Total Budget	\$124,865,377	\$104,213,421	\$96,259,734	\$98,102,829	\$132,130,265

# Aviation Organization by Program and Activity for 2015

#### **Airport Planning & Development**

Planning, Design and Construction

#### **Business Services**

Airport Property Management Parking

# Facilities Management, Operations and Airport Security

Air/Fire Rescue (ARFF)
Airline Maintenance
Airport Security
Airside Maintenance
Asset Management Services
Building Maintenance
Facility Services
Grounds Maintenance
Mechanic Shop
Operations

#### **Support Services**

**Departmental Support Services** 

#### **Transfers and Other Requirements**

Other Requirements Transfers

# Aviation Mission and Goals for 2015

#### Mission

We deliver an Ausin style service experience while providing our community global access.

#### Goals

Provide Customer and Community Value:

• At least 45% of customer survey participants rank overall satisfaction "Excellent."

Achieve Operational Excellence:

· Lost time injury rate of 1.00 or less.

Be recognized as a leader in airport Environmental Stewardship:

• Collect 300 tons of recycling materials in the terminal.

Maintain Economic Sustainability:

- Airline Cost per Passenger less than or equal to \$8.55.
- Non-Airline Revenue per Passenger greater than or equal to \$12.31.

#### Aviation

#### Message from the Director

Excellence in customer service—Austin style is the business strategy of Austin-Bergstrom International Airport (ABIA). Together, the Aviation Department, airlines, tenants and travel community continually work to ensure passenger safety and a convenient, friendly travel experience.

In FY 2013-14, ABIA was highly ranked for customer service within the benchmarking panel by Airports Council International's (ACI) 2013 Airport Service Quality (ASQ) passenger survey. In addition, ABIA earned a ranking in the top airports in the benchmarking panel for the seventh consecutive year. This recognition is an indication of ABIA's commitment to customer satisfaction, its strong ties with business partners, and the pride the Department takes in its public service.



ABIA has experienced steady increase in passenger traffic in FY 2013-14; during the first seven months of the fiscal year, passenger traffic increased 6.3% over the prior year. It is anticipated that a similar growth rate, 5.0%, will be sustained in FY 2014-15.

At a time when many other U.S. airports are losing air service routes, Austin's strong economy helped to bring new airlines and routes to ABIA in FY 2013-14. New airlines include: British Airways commencing operations at ABIA with service to London, Heathrow; Aeromar flying direct to Mexico City; as well as Allegiant Airlines flying direct to Las Vegas. Delta has added

direct service to Los Angeles International Airport. ABIA in its 15<sup>th</sup> year of operation has 43 non-stop destinations.

As part of striving to make Austin the best managed city in the country and creating a sustainable future, the Aviation Department's strategic focus targets the following areas: customer and community value, operational excellence,

environmental stewardship, and economic sustainability. ABIA is committed to developing the airport in a way that meets the needs of the present without compromising the needs of future generations and has recently completed its third Sustainability Report. The report will help to communicate to the community and business partners ABIA's strategies for a sustainable future. The Aviation Department continues to seek out creative ways to reduce costs, increase non-airline revenue, and improve the efficiency and effectiveness of its operations.

With a staff that is committed to serving the community, the airport will continue providing excellent customer service, "Austin style".



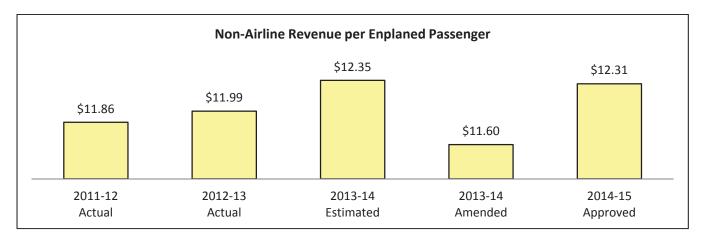
Jigh Smith, Executive Director

#### **Budget Highlights**

Austin-Bergstrom International Airport operates as an enterprise fund of the City of Austin and is self-sustaining; it does not receive tax revenue, thus functioning without burdening the City budget or tax payer. Austin's airport has operated in this fashion since 1982. Funding to finance operating expenses and development is generated by fees and rent paid by airlines, concessions and passengers. In addition to this funding, ABIA receives grants, including federal Airport Improvement Program (AIP) grants. In order to comply with federal regulations and to ensure ABIA is eligible to receive AIP funds, all revenue generated by the Airport is retained by the airport for the capital or operating costs of the airport.

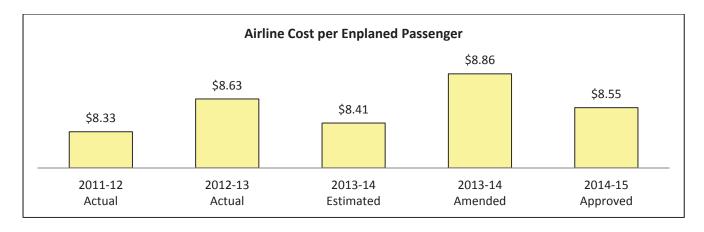
#### Revenue

In the FY 2014-15 Budget, the Airport Fund receives 39.4% of its total available funds from airlines and 54.3% from non-airline fees, such as parking, concessions, rentals and other fees. Landing fees and terminal lease revenue are projected to increase 6.9%, while non-airline revenue is expected to increase 16.1%. Passenger traffic is projected to increase by 5.0% in FY 2014-15; the non-airline revenue is expected to increase \$0.71 per passenger, which is approximately 6.1% higher than the FY 2013-14 Budget due to a projected increase in parking and terminal concession revenue. Aviation's goal is to generate at least \$12.31 of non-airline revenue per enplaned passenger in FY 2014-15.



The airline cost per enplaned passenger is one of the Department of Aviation's key indicators and a key indicator of the airport industry. This measure is a function of airport costs and enplanement trends. The FY 2014-15 Budget includes airline costs of \$22.2 million in landing fees and \$26.5 million in terminal rent and other fees. The airlines' landing fees are based on the estimated landed weight of commercial and cargo carriers and are set to recover the City's costs for the construction, operation, and maintenance of the airfield. Terminal rents are paid by the airlines and are intended to recover the capital, operating, and maintenance costs associated with the airlines' use of the terminal.

The FY 2014-15 goal for airline cost per enplaned passenger is \$8.55, a 3.5% decrease from the FY 2013-14 goal of \$8.86. The decrease is primarily due to the Department's enplaned passenger increase of 5%. Providing quality facilities while controlling costs is critical to maintaining a reasonable cost per enplaned passenger.



#### Requirements

There are seventeen new positions included in the Department of Aviation's FY 2014-15 Budget. Four of these positions will be existing temporary positions converted to full-time equivalents (FTEs). In the Airport Planning and Development Program, five positions are added for the implementation of the numerous airport capital improvement and major maintenance projects which require increasingly complex reporting by the Federal Aviation Administration (FAA) as well as the State of Texas and City of Austin.

In the Support Services Program, six positions are included to assist with the following functions: two positions to monitor and evaluate parking revenue and expense, one position to perform audit and risk assessment functions, and three personnel to provide IT support and troubleshooting for the new shared use system. The Facilities Management, Operations and Airport Security Program is adding six positions to the budget to maintain control over the increasing traffic issues at the terminal with four additional FTEs and two positions to provide technical support for building systems.

Lastly, due to the expanded terminal facilities, ten temporary employees are also being addressed in this Budget. These personnel will support several critical areas such as the customer service in the U.S. Customs area, janitorial supplies, Wi-Fi expansion, and hardware maintenance for new U.S. Customs kiosks. The total cost is \$0.5 million to manage the workload in these critical areas.

To ensure adequate funding for debt service coverage, a \$7.2 million transfer from the Airport Capital Fund is to be made to the operating fund. Debt Service requirements total \$16.5 million. Projected revenue in excess of requirements, \$26.3 million, is to be transferred to the Airport Capital Fund and used for capital improvement projects.

#### **Other Funds**

#### **Airport Capital Fund**

The Airport Capital Fund was established in September 1989 by an ordinance authorizing the issuance of \$30 million of Airport System Prior Lien Revenue Bonds for new airport development. As specified in the ordinance, the Airport Fund is required to transfer the excess of available funds over total requirements, less a reserve for future operating expenses, to the Airport Capital Fund on an annual basis. These funds may be used only for lawful purposes related to the airport system, including expenditures associated with the Airport Capital Improvements Program (CIP).

Total available funds of \$26.4 million are projected for FY 2014-15. The major source of available funds is a projected transfer of \$26.3 million from the Airport Fund. Interest income for a total of \$50,000 is also projected. A transfer to Austin-Bergstrom International Airport CIP fund will provide \$27.9 million in funding for capital projects at the airport. Additionally, a \$7.2 million transfer to the Airport Fund is anticipated to assure adequate funding for debt service coverage.

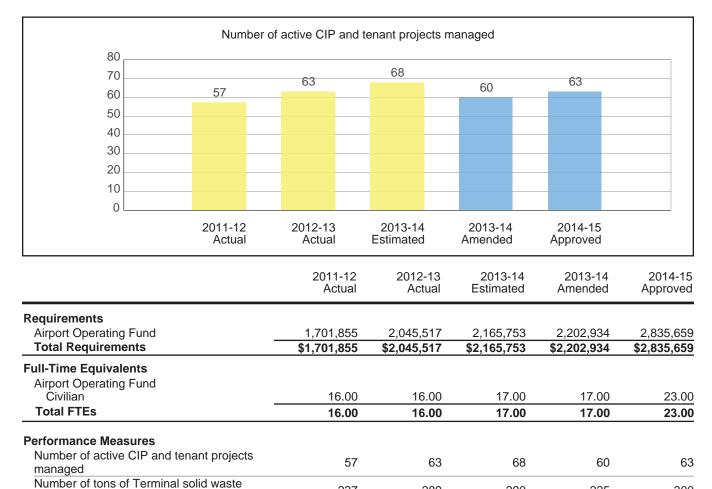
# Aviation Significant Changes

port Fund		
enue Changes		Dolla
Increase in airline revenue due to higher terminal rental and other fees.		\$3,199,0
Increase in parking revenue due to the projected passenger growth of 5%.		\$4,303,2
Concessions revenue is increasing as a result of 5% passenger growth projection.		\$3,574,5
Increased revenue for contractual payments related to the Consolidated Rental Car Facility (CONRAC).		\$905,2
Increased revenue for building and other rentals and fees.		\$398,7
Reduced transfer in from the Airport Capital Fund.		(\$611,89
nditure Changes	FTEs	Dolla
Citywide Cost Drivers  Additional funding to cover the cost of a 3.5% wage increase in FY 2014-15 and to fully fund the additional \$750 in wages added mid-year in FY 2013-14, as well as an		
8% increase in City contributions for health insurance.		\$1,251,9
Increase to City Administrative Support.		\$442,4
Additional funding associated with the City's market study for IT positions.		\$167,8
<b>Department Cost Drivers</b> Additional funding for parking management services contract due to contractor's cost increases and additional staff to handle increased passengers.		\$388,8
Increase in the Austin Police Department (APD) reimbursement expenses for costs associated with salary increases and the purchase of two vehicles.		\$378,7
Funding increase for repair and maintenance services such as electrical, plumbing, elevators, escalators, HVAC, uninterrupted power supply, man lifts, fire alarm and suppression, pest control, airfield lighting, and overhead doors.		\$587,:
Increased funding for maintenance of bridges and carousels.		\$170,0
Funding for airport property management best practices consulting and the airport loyalty program are increasing.		\$264,
Additional funding for consulting services related to the baggage handling system, air service development, and financial issues.		\$212,5

diture Changes	FTEs	Doll
Increased funding for temporary employees and interns to assist in support services		
areas, such as finance, human resources, and administrative support.		\$178
·		
Funding for consultant services for the third phase of Microsoft SharePoint		
implementation.		\$300
Overtime costs for special events is expected to be greater than the prior year.		\$130
Vacancy savings is increasing based on historical analysis of positions.		(\$459,
Increased drainage fee costs.		\$104
The operating reserve transfer is increasing.		\$483
Debt coming is degreesing due largely to administrative for spilling related to		
Debt service is decreasing due largely to administrative fee savings related to refinancing variable rate debt.		(\$1,271,
Termuneing variable rate debt.		(71,211,
The Airport Capital Fund transfer is increasing due to the excess of available funds		
over total requirements.		\$5,319
New Investments		
Due to expanded terminal facilities, ten temporary employees for customer service		
in U.S. Customs area, janitorial supplies, Wi-Fi expansion, and hardware		
maintenance for new U.S. Customs kiosks are added.		\$484
Founding for the channel was protein trail 1 11 1 577 for the		
Funding for the shared use system includes three new FTEs for IT support,		
hardware maintenance, software support, bag tag and boarding pass paper products.	3.00	\$979
products.	3.00	515
Five new FTEs added for implementation of capital improvement and major		
maintenance projects.	5.00	\$519
Four new FTEs added for traffic management and security.	4.00	\$227
Two new FTEs added to provide technical support for building systems.	2.00	\$153
Three new positions to monitor and analyze parking revenue and expense and		
perform audit and risk assessment functions.	3.00	\$312

Program: Airport Planning & Development Activity: Planning, Design and Construction

The purpose of the Planning, Design and Construction activity is to design and construct facilities for users of the airport to ensure a safe and secure environment.



#### **Services**

recycled

Managing CIP projects; monitoring contracts for CIP Projects; compliance with FAA regulation (grants program); monitoring noise program and complaints; monitoring environmental activities and reports; planning for future needs; maintaining accurate facility plans and records

289

290

225

300

237

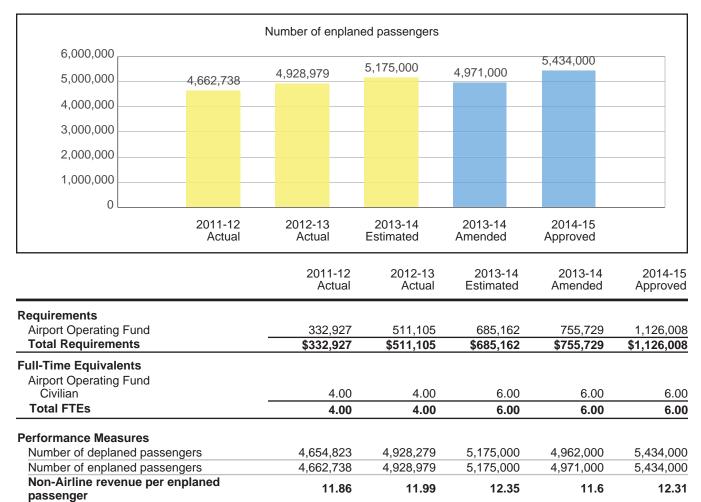
#### Contact

Shane Harbinson, Assistant Director, 512-530-6652

Program: Business Services

Activity: Airport Property Management

The purpose of the Airport Property Management activity is to negotiate leases and agreements for the Department of Aviation that maximize the airport's concession revenues.



#### Services

Lease contract compliance; long- and short-term leases and agreements; monitoring concessions program; developing facilities; concession contract administration

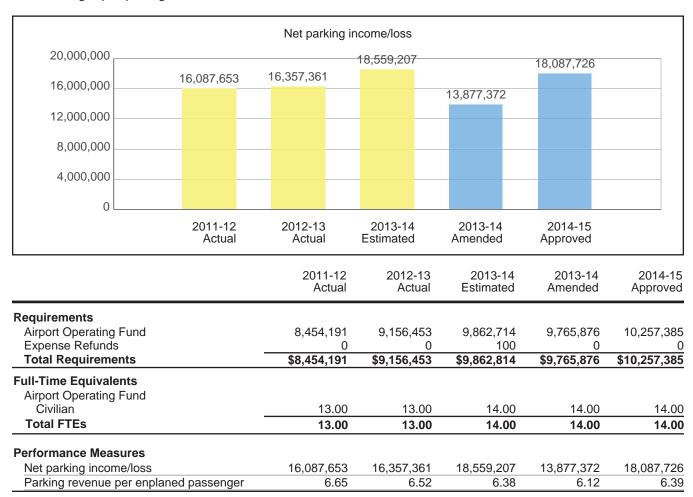
#### Contact

Stephanie Tucker, Administration & Business Development Manager, 512-530-7507

Program: Business Services

Activity: Parking

The purpose of the Parking activity is to provide quality parking services to the traveling public and airport tenants, thus maximizing airport parking revenue.



#### **Services**

Providing customer service to the traveling public and tenants; contract administration; monitoring and compliance; monitoring and maintaining computerized revenue control for reporting parking revenue; monitoring and inspection of public parking facilities; planning and implementing service enhancement products; revenue control for ground transportation service; coordinate marketing and advertisement efforts

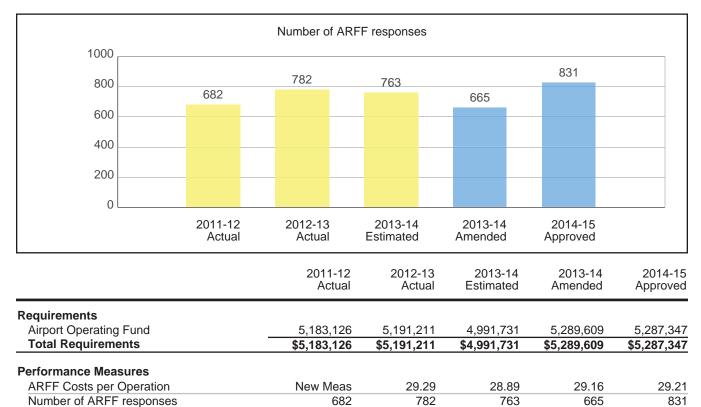
#### Contact

Jerry Dinse, Parking Services Administrator, 512-530-6344

Program: Facilities Management, Operations and Airport Security

Activity: Air/Fire Rescue (ARFF)

The purpose of the Air/Fire Rescue activity is to provide firefighting rescue operations and fire prevention services to air travelers and clients of the aviation industry so they can be provided with acceptable emergency responses.



#### Services

Emergency assistance; inspection of fuel farms and fuel trucks; safety equipment; compliance with the Texas State Commission on Fire Protection certification; compliance with the FAA standards on safety, equipment and training; medical first responder; inspection of commercial sites

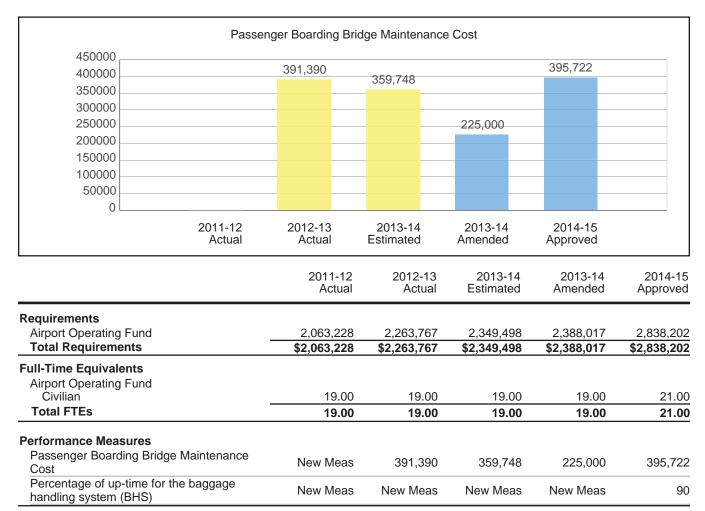
#### Contact

Travis Walden, Battalion Chief, 512-530-2733

Program: Facilities Management, Operations and Airport Security

Activity: Airline Maintenance

The purpose of the Airline Maintenance activity is to provide maintenance services for airline tenant users to ensure a secure and safe environment.



#### **Services**

Maintaining all airline loading bridges, ground power units, pre-conditioned air, in-line baggage handling system and airline carousels; maintaining Jet-Lifts; responding to baggage alarms and jams; providing support services to TSA and contractors

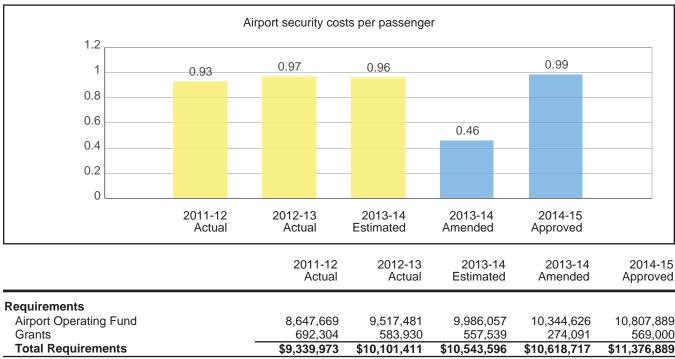
#### Contact

Mike Robinson, Division Manager, 512-530-7504

Program: Facilities Management, Operations and Airport Security

Activity: Airport Security

The purpose of the Airport Security activity is to provide a security program that meets or exceeds the requirements set out in 49 CFR 1542 (Airport Security) for users of the airport.



	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Airport Operating Fund	8,647,669	9,517,481	9,986,057	10,344,626	10,807,889
Grants	692,304	583,930	557,539	274,091	569,000
Total Requirements	\$9,339,973	\$10,101,411	\$10,543,596	\$10,618,717	\$11,376,889
Full-Time Equivalents					
Airport Operating Fund					
Civilian	55.00	55.00	55.00	55.00	58.00
Total FTEs	55.00	55.00	55.00	55.00	58.00
Performance Measures					
Airport security costs per passenger	0.93	0.97	0.96	0.46	0.99
Security Violations Issued	New Meas	49	45	20	50

#### **Services**

Emergency assistance and first response, traffic control, ground transportation, and enforcement and compliance with TSA regulations; management of the Airport Security Program; regulations of federal, state and local laws; antiterrorism/anti-hijacking programs and education.

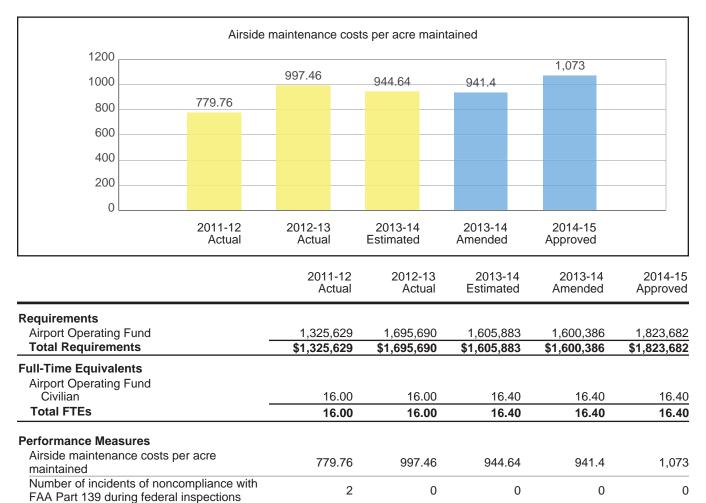
#### Contact

Denise Hatch, Airport Security Manager, 512-530-2685

Program: Facilities Management, Operations and Airport Security

Activity: Airside Maintenance

The purpose of the Airside Maintenance activity is to maintain the airfield areas for the airport users to ensure a clean and safe environment.



#### **Services**

Pavement repair; mowing; snow and ice removal; fence repairs; FAA compliance-Part 139 (Airport Safety); management of airside maintenance contracts; landscaping; cleaning; pavement striping; tree trimming

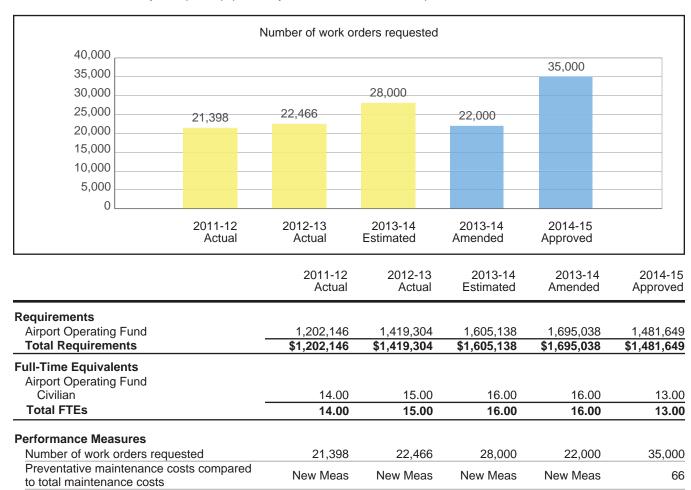
#### Contact

Chris Carter, Division Manager, 512-530-6352

Program: Facilities Management, Operations and Airport Security

Activity: Asset Management Services

The purpose of the Asset Management Services activity is to provide planning and scheduling, resource management, and other support services to airport facilities, maintenance, operations, security and other activities, so they can maximize the availability of airport equipment, systems, and services for airport tenants and customers.



#### **Services**

Providing maintenance activity planning and scheduling, project coordination, resource planning, purchasing, materials management, and other support activities to other airport business units; maintaining the data integrity of the airport's computerized enterprise asset management system; managing the Department's central warehouse

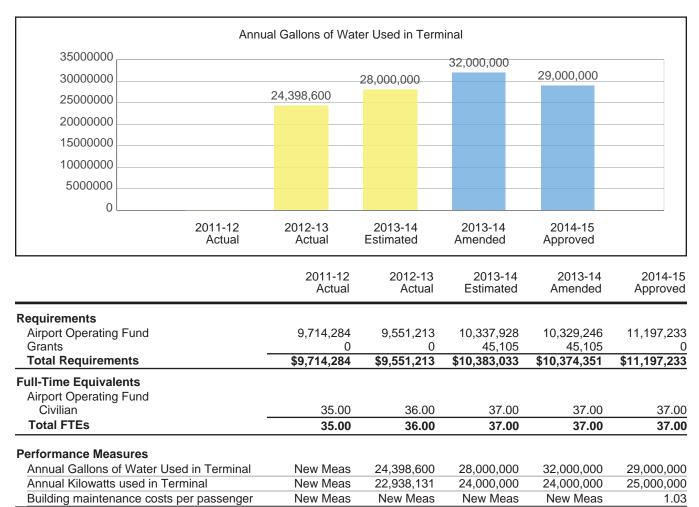
#### Contact

Valerie Slaughter, Asset Management/Business Operations Manager, 512-530-6327

Program: Facilities Management, Operations and Airport Security

**Activity: Building Maintenance** 

The purpose of the Building Maintenance activity is to provide maintenance services for users of the airport so they will be in a safe environment.



#### Services

Maintaining airport terminal building systems which include plumbing, electrical, fire protection and suppression; maintaining airport terminal HVAC, elevator/escalator systems and all utilities

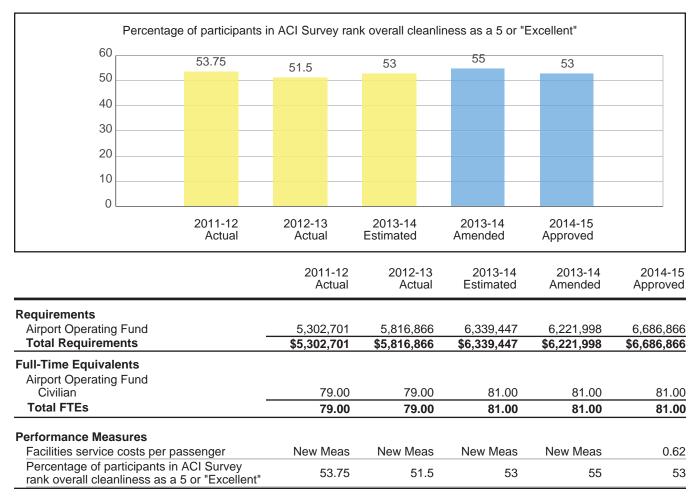
#### Contact

Mike Robinson, Division Manager, 512-530-7504

Program: Facilities Management, Operations and Airport Security

Activity: Facility Services

The purpose of the Facility Services activity is to provide custodial services to maintain the airport facilities for the traveling public and airport tenants so that they will have a clean and safe environment.



#### **Services**

Cleaning and maintenance of the terminal building; cleaning and maintaining office buildings and designated parts of parking garage; cleaning supplies and custodial equipment; managing waste disposal and recycling program

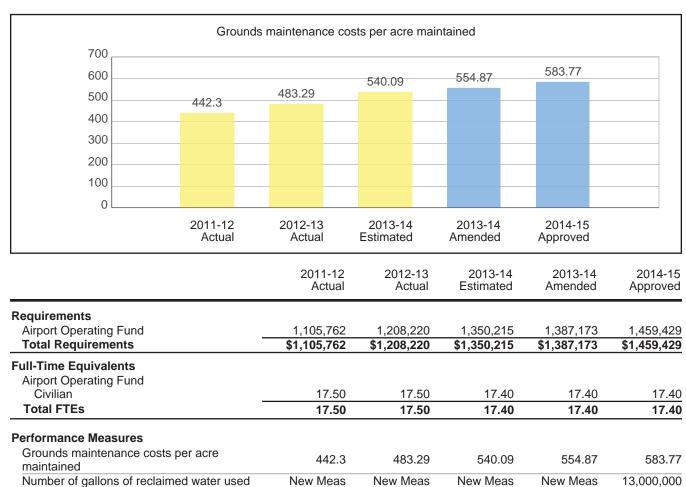
#### Contact

Karen Devane, Division Manager, 512-530-6338

Program: Facilities Management, Operations and Airport Security

Activity: Grounds Maintenance

The purpose of the Grounds Maintenance activity is to maintain rights-of-way, water features and the landscape in accordance with generally accepted forestry, landscaping and environmental standards for the safety and enjoyment of airport users.



#### **Services**

Mowing and trimming lawns, trees, shrubs, ornamental plants and beds; maintaining water features and stormwater quality ponds, street and parking lot pavement, walkways, roadway and other surface painted markings; debris removal; maintaining landscape irrigation system; wildlife mitigation; fence installation and maintenance; plant/weed control

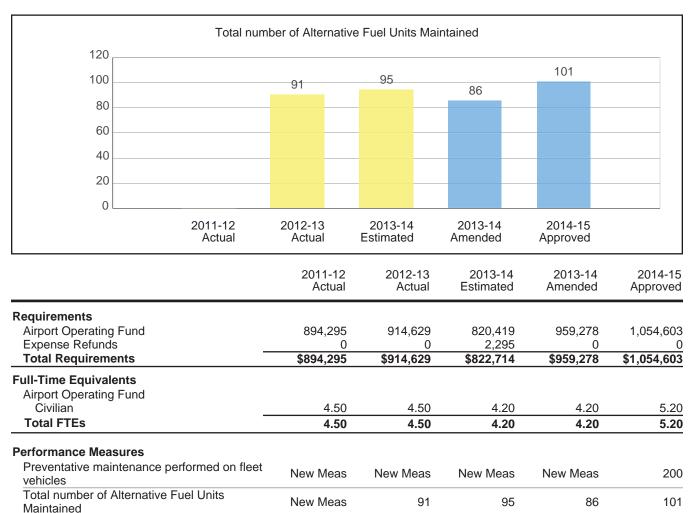
#### Contact

Chris Carter, Division Manager, 512-530-6352

Program: Facilities Management, Operations and Airport Security

Activity: Mechanic Shop

The purpose of the Mechanic Shop activity is to provide equipment and support to all divisions within the Department of Aviation to ensure the safe and efficient operations at the airport.



#### Services

Vehicle/equipment maintenance; FAA Part 139 compliance; CFR Part 1542 (airport security) compliance; state inspection regulations compliance; preventive maintenance checks and services

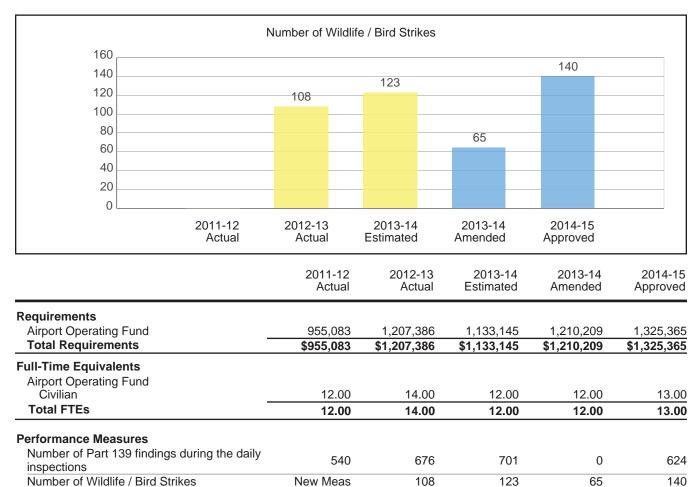
#### Contact

Chris Carter, Division Manager, 512-530-6352

Program: Facilities Management, Operations and Airport Security

Activity: Operations

The purpose of the Operations activity is to ensure that Federal Aviation Regulation Part 139 (Airport Certification) requirements are met or exceeded.



#### **Services**

Managing ramp operations; compliance with local, state, and federal rules and regulations; responding to all incidents and emergencies; providing liaisons between DOA and all agencies dealing with the AOA; coordinating all construction activities; technical support; leadership and guidance in safety by the safety committee; driving safety training; monitoring and inspecting public parking facilities; providing customer service to tenants and traveling public; monitoring services delivered by terminal concessionaires; inspecting displays and advertisements

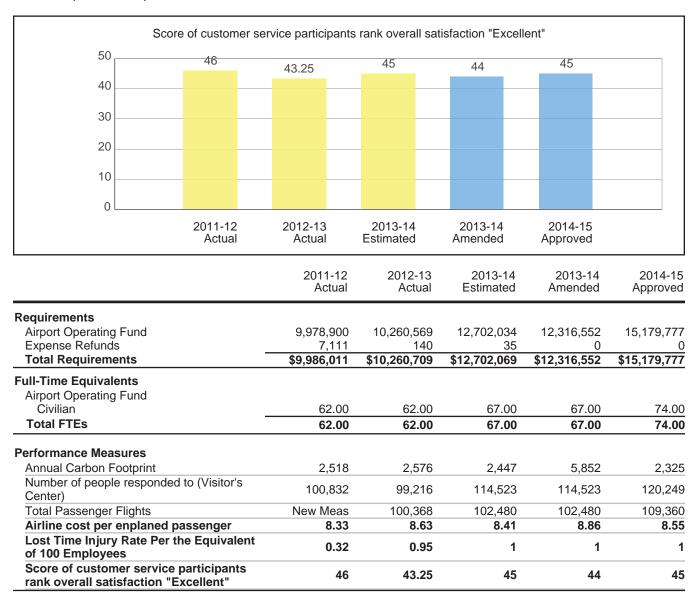
#### Contact

Scott Madole, Airport Operations Manager, 512-530-5535

**Program: Support Services** 

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative, managerial, and financial support to the department to operate in the most effective and efficient manner.



#### **Services**

Executive Director, Financial Monitoring, Budgeting, Accounting, Human Resources, Accounts Payable/Receivable, Information Technology Support, Public Information, Shared Telephone Services, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Risk Management, Marketing, Legal, Training, Administration, Strategy Planning and Performance Measurement

#### Contact

Jim Smith, Executive Director, 512-530-7518

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

	Graph Not Applicable				
	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Airport Capital Fund	44,963,150	19,825,197	7,777,526	7,777,526	35,080,015
Airport Operating Fund	46,888,707	51,288,640	51,347,480	44,557,936	49,458,540
Total Requirements	\$91,851,857	\$71,113,837	\$59,125,006	\$52,335,462	\$84,538,555

#### Contact

Dave Arthur, Finance Assistant Director, 512-530-6688

## Aviation: 2014-15

Airport Operating Fund	2011-12	2012-13	2013-14	2013-14	2014-15
	Actual	Actual	Estimated	Amended	Approved
Requirements					
Airport Planning & Development	\$1,701,855	\$2,045,517	\$2,165,753	\$2,202,934	\$2,835,659
Planning, Design and Construction	1,701,855	2,045,517	2,165,753	2,202,934	2,835,659
Business Services	\$8,787,118	\$9,667,558	\$10,547,876	\$10,521,605	\$11,383,393
Airport Property Management	332.927	511.105	685.162	755.729	1,126,008
Parking	8,454,191	9,156,453	9,862,714	9,765,876	10,257,38
•	\$36,393,922	\$38,785,767	\$40,519,461	\$41,425,580	\$43,962,26
Facilities Management, Operations and Airport Security  Air/Fire Rescue (ARFF)	5,183,126	5,191,211	4,991,731	5,289,609	5,287,34
Airline Maintenance	2,063,228	2,263,767	2,349,498	2,388,017	2,838,202
Airnort Security	8,647,669	9,517,481	9,986,057	10,344,626	10,807,889
Airside Maintenance	1,325,629	1,695,690	1,605,883	1,600,386	1,823,682
Asset Management Services	1,202,146	1,419,304	1,605,138	1,695,038	1,481,649
Building Maintenance	9,714,284	9,551,213	10,337,928	10,329,246	11,197,23
Facility Services	5,302,701	5,816,866	6,339,447	6,221,998	6,686,866
Grounds Maintenance	1,105,762	1,208,220	1,350,215	1,387,173	1,459,429
Mechanic Shop	894,295	914,629	820,419	959,278	1,054,603
Operations	955,083	1,207,386	1,133,145	1,210,209	1,325,36
Support Services	\$9,978,900	\$10,260,569	\$12,702,034	\$12,316,552	\$15,179,77
Departmental Support Services	9,978,900	10,260,569	12,702,034	12,316,552	15,179,777
Transfers and Other Requirements	\$46,888,707	\$51,288,640	\$51,347,480	\$44,557,936	\$49,458,540
Other Requirements	4,492,581	95,410	64,974	149,973	98,113
Transfers	42,396,126	51,193,230	51,282,506	44,407,963	49,360,427
Total	\$103,750,503	\$112,048,051	\$117,282,604	\$111,024,607	\$122,819,634
Full-Time Equivalents (FTEs)					
Airport Planning & Development	16.00	16.00	17.00	17.00	23.00
Planning, Design and Construction	16.00	16.00	17.00	17.00	23.00
Business Services	17.00	17.00	20.00	20.00	20.00
Airport Property Management	4.00	4.00	6.00	6.00	6.00
Parking	13.00	13.00	14.00	14.00	14.00
Facilities Management, Operations and Airport Security	252.00	256.00	258.00	258.00	262.00
Airline Maintenance	19.00	19.00	19.00	19.00	21.00
Airport Security	55.00	55.00	55.00	55.00	58.00
Airside Maintenance	16.00	16.00	16.40	16.40	16.40
Asset Management Services	14.00	15.00	16.00	16.00	13.0
Building Maintenance	35.00	36.00	37.00	37.00	37.0
Facility Services	79.00	79.00	81.00	81.00	81.0
Grounds Maintenance	17.50	17.50	17.40	17.40	17.40
Mechanic Shop	4.50	4.50	4.20	4.20	5.20
Operations	12.00	14.00	12.00	12.00	13.00
Support Services	62.00	62.00	67.00	67.00	74.00
Departmental Support Services	62.00	62.00	67.00	67.00	74.00
Total	347.00	351.00	362.00	362.00	379.00

# Aviation: 2014-15

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ıl Actual	Estimated	Amended	Approved
ll Actual	Estimated	Amenaea	Approved
2012-13	2013-14	2013-14	2014-15
12	12 2012-13	12 2012-13 2013-14	12 2012-13 2013-14 2013-14

### Aviation: 2014-15

Grants	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
	\$000 004		****		
Facilities Management, Operations and Airport Security	\$692,304	\$583,930	\$602,644	\$319,196	\$569,000
Facilities Management, Operations and Airport Security Airport Security Building Maintenance	<b>\$692,304</b> 692,304 0	\$583,930 583,930 0	\$ <b>602,644</b> 557,539 45,105	\$319,196 274,091 45,105	<b>\$569,000</b> 569,000 0

# Aviation: 2014-15

Expense Refunds	2011-12 Actual	2012-13 Actual	2013-14 Estimated	2013-14 Amended	2014-15 Approved
Requirements					
Business Services	\$0	\$0	\$100	\$0	\$0
Parking	0	0	100	0	0
Facilities Management, Operations and Airport Security	\$0	\$0	\$2,295	\$0	\$0
Mechanic Shop	0	0	2,295	0	0
Support Services	\$7,111	\$140	\$35	\$0	\$0
Departmental Support Services	7,111	140	35	0	0
Total	\$7,111	\$140	\$2,430	\$0	\$0





City of Austin 2014-2015 Approved Budget

Volume I Financial Summaries

# FY 2014-15 PERSONNEL SUMMARY in Full-Time Equivalents (FTEs)

	2011-12 ACTUAL BUDGET	2012-13 ACTUAL BUDGET	2013-14 AMENDED BUDGET	TRANSFERRED IN OU <sup>-</sup>	_	POSITIONS ELIMINATED N	ONS NEW	TOTAL DEPT. CHANGE	2014-15 PROPOSED BUDGET	COUNCI NEW POSITIONS	COUNCIL ACTION IEW ELIMINATED ITIONS POSITIONS	2014-15 APPROVED BUDGET
GENERAL FUND												
Municipal Court	162.25	164.25	165.75	0.00	0.00	0.00	1.00	1.00	166.75	00.00	0.00	166.75
Planning & Development Review	325.00	334.00	357.00	0.00	0.00	(2.00)	7.00	2.00	362.00	1.00	0.00	363.00
Fire - Sworn	1,083.00	1,085.00	1,093.00	36.00	0.00	0.00	0.00	36.00	1,129.00	0.00	0.00	1,129.00
Fire - Non-Sworn	130.00	139.00	143.00	0.00	0.00	0.00	11.00	11.00	154.00	0.00	0.00	154.00
Library	341.55	353.55	359.05	0.00	0.00	0.00	0.00	0.00	359.05	9.00	0.00	368.05
Parks and Recreation	542.25	560.75	622.75	0.00	0.00	(0.25)	3.50	3.25	626.00	11.75	0.00	637.75
Police - Sworn	1,718.00	1,740.00	1,787.00	0.00	0.00	0.00	29.00	29.00	1,846.00	0.00	0.00	1,846.00
Police - Non-Sworn	626.25	644.25	645.25	0.00	0.00	0.00	38.00	38.00	683.25	0.00	0.00	683.25
Health & Human Services	303.75	204.75	205.75	0.00	0.00	(1.00)	9.00	8.00	213.75	4.00	0.00	217.75
Animal Services	0.00	94.50	95.50	0.00	0.00	0.00	1.00	1.00	96.50	00.00	0.00	96.50
EMS - Sworn	442.50	475.00	479.00	00.00	0.00	0.00	2.00	2.00	481.00	8.00	0.00	489.00
EMS - Non-Sworn	84.00	81.50	79.50	0.00	(1.00)	0.00	3.00	2.00	81.50	00.00	0.00	81.50
GENERAL FUND TOTAL	5,758.55	5,876.55	6,032.55	36.00	(1.00)	(3.25)	134.50	166.25	6,198.80	33.75	0.00	6,232.55
INTERNAL SERVICE FUNDS												
Mayor and Council	30.00	30.00	30.00	0.00	0.00	0.00	16.00	16.00	46.00	0.00	0.00	46.00
Real Estate Services	0.00	34.00	35.00	0.00	0.00	0.00	0.00	0.00	35.00	0.00	0.00	35.00
Management Services	58.23	78.23	92.23	1.00	(1.00)	0.00	3.00	3.00	95.23	1.00	0.00	96.23
Government Relations	2.00	2.00	5.00	00.00	0.00	(1.00)	0.00	(1.00)	4.00	0.00	0.00	4.00
City Clerk	20.00	20.50	23.00	0.00	0.00	0.00	0.00	0.00	23.00	1.00	0.00	24.00
Law	81.25	88.00	91.00	0.00	0.00	0.00	0.00	00.00	91.00	0.00	0.00	91.00
Human Resources	00'96	103.00	103.00	2.00	(1.00)	0.00	0.00	1.00	104.00	0.00	0.00	104.00
Communications and Public Information	21.00	22.00	23.00	1.00	0.00	0.00	0.00	1.00	24.00	0.00	0.00	24.00
Contract Management	0.00	44.00	45.00	0.00	(1.00)	0.00	0.00	(1.00)	44.00	0.00	0.00	44.00
City Auditor	25.00	26.00	26.00	0.00	0.00	0.00	0.00	0.00	26.00	0.50	0.00	26.50
Financial Services	358.85	186.50	189.50	0.00	0.00	0.00	1.00	1.00	190.50	0.00	00.00	190.50
Building Services	0.00	155.35	158.35	0.00	0.00	0.00	0.00	0.00	158.35	0.00	0.00	158.35
Fleet	199.00	200.00	205.00	0.00	0.00	0.00	0.00	0.00	205.00	0.00	00.00	205.00
Small and Minority Business Resources	27.00	27.00	29.00	0.00	0.00	0.00	0.00	0.00	29.00	0.00	0.00	29.00
Communications & Technology Mang.	209.00	217.00	221.00	2.00	(4.00)	0.00	2.00	0.00	221.00	0.00	0.00	221.00
Wireless Communications	39.00	40.00	40.00	0.00	0.00	0.00	0.00	0.00	40.00	0.00	0.00	40.00
CTECC	41.00	43.00	46.00	4.00	(2.00)	0.00	0.00	2.00	48.00	0.00	0.00	48.00
INTERNAL SERVICE FUNDS TOTAL	1,210.33	1,319.58	1,362.08	10.00	(00.6)	(1.00)	22.00	22.00	1,384.08	2.50	0.00	1,386.58
GENERAL FUND AND INTERNAL FUNDS TOTAL	6,968.88	7,196.13	7,394.63	46.00	(10.00)	(4.25)	156.50	188.25	7,582.88	36.25	0.00	7,619.13

# FY 2014-15 PERSONNEL SUMMARY in Full-Time Equivalents (FTEs)

	2011-12 ACTUAL BUDGET	2012-13 ACTUAL BUDGET	2013-14 AMENDED BUDGET	TRANSFERRED IN OUT	_	POSITIONS ELIMINATED N	ONS NEW	TOTAL DEPT. CHANGE	2014-15 PROPOSED BUDGET	COUNCI NEW POSITIONS	COUNCIL ACTION IEW ELIMINATED ITIONS POSITIONS	2014-15 APPROVED BUDGET
ENTERPRISE AND OTHER FUNDS Austin Finerey	1.659.00	1.659.00	1.672.75	00:00	00:0	00.0	00.0	000	1.672.75	0.00	00.0	1.672.75
Economic Development	47.00	47.00	53.00	0.00	0.00	0.00	3.00	3.00	56.00	0.00	0.00	56.00
Austin Water Utility	1,069.10	1,094.10	1,157.35	0.00	0.00	(10.00)	0.00	(10.00)	1,147.35	0.00	0.00	1,147.35
Austin Resource Recovery	398.00	408.00	415.00	0.00	(1.00)	0.00	0.00	(1.00)	414.00	0.00	0.00	414.00
Austin Code	00.69	91.00	108.00	0.00	0.00	0.00	0.00	0.00	108.00	0.00	0.00	108.00
Austin Convention Center	198.25	197.50	203.50	00.9	(6.25)	(1.00)	0.00	(1.25)	202.25	0.00	0.00	202.25
Palmer Events Center Operating	32.25	33.00	39.00	00.9	(00.9)	0.00	0.00	0.00	39.00	0.00	0.00	39.00
Palmer Events Center Garage	8.50	8.50	8.50	0.25	0.00	0.00	0.00	0.25	8.75	0.00	0.00	8.75
Aviation	347.00	351.00	362.00	0.00	0.00	0.00	17.00	17.00	379.00	0.00	0.00	379.00
Parks & Recreation - Golf	33.00	33.00	38.00	0.00	0.00	0.00	3.00	3.00	41.00	0.00	0.00	41.00
Watershed Protection	259.25	257.25	272.75	0.00	0.00	0.00	1.00	1.00	273.75	0.00	0.00	273.75
Public Works -Transportation Fund	257.00	264.00	313.00	8.00	(15.00)	(3.00)	0.00	(10.00)	303.00	0.00	0.00	303.00
Public Works - Capital Projects Mgmt.	190.00	193.00	201.00	2.00	(8.00)	(7.00)	0.00	(13.00)	188.00	0.00	0.00	188.00
Austin Transportation Dept - Parking Mgmt	46.00	48.50	51.50	0.00	0.00	0.00	4.00	4.00	55.50	0.00	0.00	55.50
Austin Transportation Dept - Mobility Fund	119.00	123.00	130.00	15.00	(1.00)	(1.00)	0.00	13.00	143.00	0.00	0.00	143.00
Contract and Land Management	77.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	00.00	0.00
Traffic Safety Fund	2.00	2.00	2.00	0.00	0.00	(1.00)	0.00	(1.00)	1.00	0.00	0.00	1.00
Child Safety	4.00	7.00	9.00	0.00	0.00	0.00	0.00	0.00	9.00	5.25	0.00	14.25
Neighborhood Housing & Community Dev.	18.00	23.00	24.00	0.00	0.00	0.00	1.00	1.00	25.00	0.00	0.00	25.00
Juvenile Case Manager Fund	9.00	9.00	9.00	0.00	0.00	0.00	0.00	0.00	9.00	0.00	0.00	9.00
ENTERPRISE AND OTHER FUNDS TOTAL	4,842.35	4,848.85	5,069.35	37.25	(37.25)	(23.00)	29.00	00.9	5,075.35	5.25	0.00	2,080.60
GRANT FUNDS												
Austin Energy Special Revenue	16.00	13.00	9.00	0.00	0.00	(00.9)	0.00	(00.9)	3.00	0.00	0.00	3.00
Fire Special Revenue (Sworn)	0.00	36.00	36.00	0.00	(36.00)	0.00	0.00	(36.00)	0.00	0.00	0.00	0.00
Health Special Revenue	216.00	214.00	212.00	0.00	0.00	0.00	0.00	0.00	212.00	0.00	0.00	212.00
Human Resources Special Revenue	5.00	00.9	00.9	0.00	0.00	0.00	0.00	0.00	00.9	0.00	0.00	00.9
Management Services Special Revenue	5.00	2.00	1.00	0.00	0.00	0.00	0.00	0.00	1.00	0.00	0.00	1.00
Municipal Court Special Revenue	0.00	2.00	2.00	0.00	0.00	0.00	0.00	0.00	2.00	0.00	0.00	2.00
Neighborhood Housing Special Revenue	35.00	29.00	28.00	0.00	0.00	0.00	1.00	1.00	29.00	0.00	0.00	29.00
Parks & Recreation Special Revenue	3.00	3.00	3.00	0.00	0.00	0.00	0.00	0.00	3.00	0.00	0.00	3.00
Police Special Revenue	33.00	18.00	18.00	0.00	0.00	0.00	0.00	0.00	18.00	0.00	0.00	18.00
Planning & Dev. Review Special Revenue	0.00	0.00	2.00	0.00	0.00	(2.00)	0.00	(2.00)	0.00	0.00	0.00	0.00
GRANT FUNDS TOTAL	313.00	326.00	317.00	0.00	(36.00)	(8.00)	1.00	(43.00)	274.00	0.00	0.00	274.00
CITY TOTAL	12,124.23	12,370.98	12,780.98	83.25	(83.25)	(35.25)	186.50	151.25	12,932.23	41.50	0.00	12,973.73

The City of Austin has established a series of funds to track the expenditures of separate activities. A fund is a fiscal and accounting entity that records cash, revenue, expenditures and balances relating to specific activities. The City of Austin uses funds that can be divided into the following categories: General, Enterprise, Internal Service, Special Revenue, Debt Retirement and Capital Projects. Below is a list of the funds that are budgeted for the upcoming fiscal year.

### **General Fund and General Fund Reserves**

The General Fund is the general operating fund for the City of Austin. This fund accounts for revenue and expenditures for general government services. The General Fund is supported by taxes, fees, fines, permits, licenses, charges for services and interest income. The General Fund also includes transfers from other funds including Austin Water Utility and Austin Energy. Reserve funds are maintained according to the City's financial policies to keep a healthy fiscal climate.

### **Enterprise Funds and Enterprise Reserves**

Enterprise funds account for the acquisition, operations and maintenance of the City's facilities and services that are entirely or predominantly supported by user charges. They may also be funds for which the City has decided that the revenue earned, expenses incurred, and/or net income is appropriate for capital maintenance, public policy, management control, accountability or other purposes. All activities necessary to provide services are accounted for in these funds including, but not limited to, administration, operations and maintenance. The two largest enterprise funds are the Austin Energy and Austin Water Utility Funds.

### **Austin Energy Fund**

The Austin Energy Fund is the operating fund for the electric utility. The primary source of revenue is the sale of electricity to customers. Revenue supports operations and maintenance of the electrical distribution system.

### **Austin Water Utility Funds**

The Austin Water Utility Funds account for the operating requirements for the water, wastewater, and reclaimed water functions of the Austin Water Utility. The primary revenue source is water and wastewater sales. The revenue supports treatment, collection and distribution of water, wastewater, and reclaimed water.

### Other enterprise funds are as follows:

- Airport Operating Fund The operating and maintenance fund for the Austin-Bergstrom International Airport. Revenue sources include airline fees and non-airline revenue such as parking and concession fees;
- Austin Code Fund Used to account for expenditures of the City's code compliance efforts, including property abatement, zoning, and dangerous housing and buildings code compliance;
- Austin Resource Recovery Fund Accounts for activities of the Austin Resource Recovery department, including garbage, recycling and hazardous waste collection and zero waste initiatives;
- Convention Center and Palmer Events Funds Account for convention center and public events activities;
- Drainage Utility Fund Accounts for drainage and watershed protection activities;
- Golf and Golf Surcharge Funds Accounts for golf activities;
- Mobility Fund Accounts for transportation planning, right-of-way management and traffic management activities;
- Parking Management Fund Accounts for parking and transportation permitting activities; and
- Transportation Fund Accounts for transportation, streets, and bridge maintenance activities.

### The **enterprise reserve funds** are as follows:

- Airport Capital Fund Accounts for funds used for the Airport Capital Improvements Program (CIP);
- Austin Energy Strategic Reserve Fund Provides emergency funding for unforeseen events in Austin Energy;
- Austin Water Revenue Stability Reserve Fund Provides emergency funding in case of revenue shortfalls;
- Convention Center Marketing and Promotion Fund Accounts for promotion of concession and catering products and services at the Convention Center; and,

• Convention Center Repair and Replacement Fund – Funds the acquisition, replacement, maintenance and repair of catering and concession equipment and furnishings within the Convention Center.

### **Internal Service Funds**

Internal service funds are used to account for the financing of goods or services provided by one department to other City departments and other agencies on a cost-reimbursement basis. The internal service funds are:

- Capital Projects Management Fund Includes project management of the City's capital projects;
- Combined Transportation, Emergency, and Communication Center Accounts for the operation of shared emergency communications and transportation management for the region;
- Communications and Technology Management Fund Includes information technology efforts of the City;
- Employee Benefits Fund Includes the health, dental and life insurance costs of City employees and retirees;
- Fleet Services Fund Includes vehicle and equipment services;
- Liability Reserve Fund Provides coverage of the City's major claims liabilities;
- Support Services Fund Includes the activities of the various support services departments;
- Vehicle Acquisition Fund Used to purchase replacement vehicles for general government departments;
- Wireless Communication Services Fund Includes communication support activities; and,
- Workers' Compensation Fund Accounts for workers' compensation costs.

### **Special Revenue Funds**

Special revenue funds are used to account for the proceeds of specific revenue sources (other than major capital projects) that are legally restricted to expenditures for specific purposes. Included in the special revenue funds are Federal, State, and other grant funds. Also included are the following funds.

### **General Government**

- Municipal Court Building Security Fund Provides funding to enhance courthouse security;
- Municipal Court Juvenile Case Manager Fund Accounts for the collection of fees associated with fine-only misdemeanor charges and provides funding for the administration of juvenile dockets; and,
- Municipal Court Technology Fund Provides funding for technological enhancements to Court operations.

### **Public Safety**

- Municipal Court Traffic Safety Fund Collects fees associated with red light camera program penalties; and,
- Police Asset Forfeiture Funds These funds account for the collection of contraband awarded to the agency by the courts. Funds may only be used to increase law enforcement resources.

### Transportation, Planning, and Sustainability

- Child Safety Fund Used to provide school crossing guards at city schools; and,
- Environmental Remediation Fund Accounts for the remediation of sites, which affect ground and surface water quality or public health and safety.

### **Recreation and Culture**

• Cultural Arts Fund – Records activities for cultural project purposes; funded by a portion of the hotel occupancy tax.

### **Urban Growth Management**

- Economic Development Fund Provides funding for the Economic Development Department. The primary revenue sources are transfers from the General Fund and enterprise funds;
- Economic Incentives Reserve Fund Provides incentive grants and other economic incentive agreements established on the grounds that they provide higher levels of employment, economic activity and stability;

- Neighborhood Housing and Community Development Fund Accounts for economic development, affordable housing and neighborhood revitalization efforts;
- Neighborhood Housing University Neighborhood Overlay (UNO) Fund Created to provide rental housing development
  assistance within the University Neighborhood Overlay;
- Neighborhood Housing Housing Trust Fund Accounts for preserving and creating reasonably priced housing in the city
  of Austin; and
- Performance Contracting Fund Accounts for conservation measures that reduce energy consumption.

### Other

- Austin Cable Access Fund Collects payments by cable companies and disburses funds to Access Television;
- Business Retention & Enhancement Fund Accounts for funds to retain and enhance downtown businesses;
- City Hall Fund Used for funding and expenditures associated with the City Hall facility and parking garage;
- Hotel Motel Occupancy Tax Fund Accounts for hotel/motel occupancy tax revenue and transfers the revenue to participating funds;
- HUD Section 108 Family Business Loan Program In partnership with the U.S. Department of Housing and Urban Development, supports and stimulates business development by providing low-interest loans to qualified Austin small business owners;
- I-35 Parking Program Fund Accounts for revenue, operations, and maintenance requirements for two parking lots located under the IH-35 overpass between East 6<sup>th</sup> and 8<sup>th</sup> Streets;
- Long Center Capital Improvements Fund Accounts for capital improvements and maintenance of the Long Center for Performing Arts;
- Mueller Tax Incrementing Financing Fund Accounts for property tax revenue collected in the Mueller Tax Increment Financing reinvestment Zone No. 16;
- Music Loan Program Fund Provides resources for one-time music projects;
- Music Venue Assistance Program Provides low-interest loans to qualifying music venues to assist with implementing sound mitigation technologies and reduce the number of sound-related complaints;
- One Texas Center Fund Accounts for revenue and debt service of the One Texas Center Building;
- Rutherford Lane Facility Fund Accounts for revenue, expenditures and debt service requirements of the Rutherford Lane facilities;
- Seaholm Tax Increment Financing Fund Accounts for property and sales tax revenue that is collected in the Seaholm Tax increment Financing reinvestment Zone No. 18;
- Second Street Tax Increment Financing Fund Accounts for property tax revenue collected in a contiguous geographic
  area that includes Blocks 2, 3, 4 and 21 of the Original City Subdivision and which is generally bounded by San Antonio
  Street, West Cesar Chavez Street, Colorado Street and West Third Street;
- Tourism and Promotion Fund Accounts for the promotion of tourism in Austin as both a leisure and business destination. Funded by a portion of bed tax receipts;
- Town Lake Park Vehicle Rental Tax Fund Accounts for the levy of a short-term motor vehicle rental tax;
- Waller Creek Tunnel Reserve Fund Provides reserve funding for the Waller Creek tunnel project;
- Waller Creek Tunnel Tax Increment Financing Fund Accounts for property tax revenue that is collected in the Waller Creek Tax Increment Financing Reinvestment Zone No. 17; and,
- Wildland Conservation Fund Accounts for the City and County's management of preserve systems.

### Debt Retirement

Debt retirement funds are used to account for the accumulation of resources for, and the payment of, general long-term debt.

- Airport Revenue Bond Redemption Fund Used to pay debt for airport construction;
- Airport Variable Rate Bond Debt Service Fund Used to pay debt for the airport rental car area;
- Combined Utility Revenue Bond Redemption Fund Used to pay debt for utility bonds;

- Convention Center Hotel Occupancy Tax Revenue Bond Redemption Fund Used to pay debt for the Convention Center and Waller Creek expansion with funds from Venue Project Fund;
- Convention Center Town Lake Park Venue Project Bond Redemption Fund Used to pay for debt associated with the Palmer Events Center Town Lake Park Venue Project;
- General Obligation Debt Service Fund Used for payments of principal, interest and related costs of general obligation or tax-supported debt; and,
- HUD Section 108 Debt Service Fund Used to account for HUD loans for construction costs.

### **Capital Projects Funds**

Capital projects funds are used to account for financial resources to be used for the acquisition or construction of major capital facilities other than those financed by proprietary funds and trust funds. Below are the groups of funds that account for the activities related to the capital improvement projects:

- 1984: Funds authorized September 8, 1984, for waterworks and utility projects, street improvements, drainage and flood control, library renovations, land acquisition, and public safety projects;
- 1985: Funds authorized January 19, 1985, for cultural arts; authorized July 26 for parks and recreation; authorized September 26 for art in public places; and authorized December 14 for various purposes;
- 1992: Funds authorized August 10, 1992, for public safety projects, erosion control, flooding and storm water drainage, street improvements, library facilities, parks, recreation and facilities, and waterworks improvement;
- 1997: Funds authorized on May 3, 1997, for radio trunking;
- 1998: Funds authorized November 3, 1998, for street improvements, parks, public safety, libraries, museum and cultural art facilities, and flood, erosion and water quality projects;
- 2000: Funds authorized November 7, 2000, for street improvements and land acquisition;
- 2006: Funds authorized November 7, 2006, for transportation projects, drainage and water quality protection, parks facilities and parkland, affordable housing, central library, and public safety facilities;
- 2010: Funds authorized November 2, 2010, for mobility projects, including roadway, signals, intersections and pedestrian/ADA improvements;
- 2012: Funds authorized November 6, 2012, for transportation and mobility projects, open space and water protection, parks and recreation, public safety, health and human services, and library, museum and cultural art facilities;
- 2013: Funds authorized November 5, 2013, for affordable housing; and,
- Other: Funds established for various purposes that use funding sources other than authorized bonds.

Fund Category			F	und Name			
General	General						
	Airport Operating	Austin Code	Austin Energy	Austin Resource Recovery	Convention Center Operating	Convention Center Palmer Events Garage	Convention Center Palmer Events Center Operating
Enterprise	Convention Center Palmer Events Center Revenue	Convention Center Tax	Convention Center Venue Project	Drainage Utility	Golf	Golf Surcharge	Mobility
	Parking Management	Reclaimed Water Utility Operating	Transportation	Wastewater Utility Operating	Water Utility Operating		
		Γ	T -	T _	T -	T _	I
	General Fund Reserves	Budget Stabilization Reserve	Contingency Reserve	Emergency Reserve	One-Time Expenditure	Property Tax Reserve	
Reserves	Enterprise Fund Reserves	Airport Capital	Austin Energy Strategic Reserve	Austin Water Revenue Stability Reserve	Convention Center Marketing & Promotion	Convention Center Repair & Replacement	
Internal	Capital Projects Management	Combined Transportation, Emergency & Communications Ctr	Communications and Technology Management	Employee Benefits	Fleet Services	Liability Reserve	Support Services
Service	Vehicle Acquisition	Wireless Communication Services	Workers' Compensation				
	T	T	1	T	ı	ı	
	Austin Cable Access	Business Retention and Enhancement	Child Safety	City Hall	Cultural Arts	Economic Development	Economic Incentives Reserve
	Environmental Remediation	Hotel Motel Occupancy Tax	HUD Section 108 Family Business Loan Program	I-35 Parking Program	Long Center Capital Improvements	Mueller Tax Increment Financing	Municipal Court Building Security
Special Revenue	Municipal Court Juvenile Case Manager	Municipal Court Technology	Municipal Court Traffic Safety	Music Loan Program	Music Venue Assistance Program	Neighborhood Housing and Community Development	Neighborhood Housing University Neighborhood Overlay
	Neighborhood Housing – Housing Trust	One Texas Center	Performance Contracting	Police Asset Forfeiture Funds	Rutherford Lane Facility	Seaholm Tax Increment Financing	Second Street Tax Increment Financing
	Tourism and Promotion	Town Lake Park Vehicle Rental Tax	Waller Creek Tunnel Reserve	Waller Creek Tunnel Tax Increment Financing	Wildland Conservation		
		<u> </u>	T	Convention	Conv Ctr		
Debt Retirement	Airport Revenue Bond Redemption	Airport Variable Rate Bond Debt Service	Combined Utility Revenue Bond Redemption	Convention Center Hotel Occupancy Tax Revenue Bond Redemption	Town Lake Park Venue Project Bond Redemption	General Obligation Debt Service	HUD Section 108 Debt Service

Department			Fund Na	me		
•		1				
Animal Services						
Emergency Medical Services						
Fire						
Health and Human Services						
Library						
Municipal Court	General Fund	Municipal Court Building Security	Municipal Court Juvenile Case Management	Municipal Court Technology	Municipal Court Traffic Safety	
Parks and Recreation		Golf	Golf Surcharge			
Planning and Development Review						
Police		Police Federal Department of Justice Asset Forfeiture	Police Federal Department of Treasury Asset Forfeiture	Police State Contraband Asset Forfeiture	Police State Gambling Asset Forfeiture	
Building Services		City Hall	One Texas Center	Rutherford Lane Facility		•
Communications						
and Public Information						
Contract						
Management Financial Services		Long Center Capital Improvements	Waller Creek Tunnel Reserve	Waller Creek Tunnel Tax Increment Financing		
Government					ı	
Relations			Workers'	]		
Human Resources	Support Services	Employee Benefits	Compensation			
Law	Fund	Liability Reserve				
Management Services		Austin Cable Access				
Mayor and Council						
Office of the City Auditor						
Office of the City						
Clerk						
Office of Real Estate Services						
Small and						
Minority Business Resources						

Department			Fund Na	me		
Austin Code	Austin Code					
, rasam coac	Convention Center Hotel Occupancy Tax Revenue Bond Redemption	Convention Center Marketing & Promotion	Convention Center Operating	Convention Center Palmer Events Center Garage	Convention Center Palmer Events Center Operating	Convention Center Palmer Events Center Revenue
Austin Convention Center	Convention Center Repair & Replacement	Convention Center Tax	Conv Ctr Town Lake Park Venue Project Bond Redemption	Convention Center Venue Project	Hotel Motel Occupancy Tax	Tourism and Promotion
	Town Lake Park Vehicle Rental Tax					
Austin Energy	Austin Energy	Austin Energy Strategic Reserve	Performance Contracting	Utility Revenue Bond Redemption		
Austin Resource Recovery	Austin Resource Recovery					
Austin Transportation	I-35 Parking Program	Mobility	Parking Management			
Austin Water Utility	Austin Water Revenue Stability	Reclaimed Water Utility Operating	Utility Revenue Bond Redemption	Water Utility Operating	Wastewater Utility Operating	Wildland Conservation
Aviation	Airport Capital	Airport Operating	Airport Revenue Bond Redemption	Airport Variable Rate Bond Debt Service		•
Communications and Technology Management	Combined Transportation, Emergency & Communications Ctr	Communications and Technology Management	Wireless Communication Services			
Economic	Business Retention and Enhancement	Cultural Arts	Economic Development	Economic Incentives Reserve	HUD Section 108 Family Business Loan Program	Mueller Tax Increment Financing
Development	Music Loan Program	Music Venue Assistance Program	Second Street Tax Increment Financing			
Fleet Services	Fleet Services	Vehicle Acquisition				
Neighborhood Housing and Community Development	HUD Section 108 Debt Service	Neighborhood Housing and Community Development	Neighborhood Housing – Housing Trust	Neighborhood Housing University Neighborhood Overlay		
Public Works	Capital Projects Management	Child Safety	Transportation			
Watershed Protection	Drainage Utility	Environmental Remediation		<u>-</u>		
Non-Departmental	Budget Stabilization Reserve	Contingency Reserve	Emergency Reserve	General Obligation Debt Service	One-Time Expenditure	Property Tax Reserve

### General Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED*
BEGINNING BALANCE	0	0	0	0	0
REVENUE Taxes General Property Taxes					
Current	276,648,377	313,077,721	335,478,458	332,143,458	355,906,019
Delinquent	616,798	1,266,384	1,000,000	1,000,000	1,000,000
Penalty and Interest	1,214,989	1,221,916	1,058,271	1,058,271	928,402
Subtotal	278,480,164	315,566,021	337,536,729	334,201,729	357,834,421
City Sales Tax	164,193,211	176,198,133	188,866,724	183,181,853	198,310,060
Other Taxes	5,963,977	6,941,379	8,962,000	6,628,000	9,325,000
Total Taxes	448,637,352	498,705,533	535,365,453	524,011,582	565,469,481
Gross Receipts/Franchise Fees					
Telecommunications	15,495,058	15,724,163	15,728,000	15,149,000	15,905,000
Gas	5,277,710	5,712,830	7,328,000	5,025,000	7,399,000
Cable	9,516,509	9,715,218	9,705,000	9,965,000	9,802,000
Miscellaneous	2,336,826	3,903,319	4,067,950	3,128,535	3,527,910
Total Franchise Fees	32,626,103	35,055,530	36,828,950	33,267,535	36,633,910
Fines, Forfeitures, Penalties					
Library Fines	645,589	592,485	619,000	633,000	600,000
Traffic Fines	7,773,912	8,794,913	8,604,045	8,579,954	8,604,045
Parking Violations	3,136,468	3,316,711	3,326,163	3,329,000	3,326,163
Other Fines	4,227,522	4,267,077	4,041,198	4,013,080	4,041,584
Total Fines, Forfeitures, Penalties	15,783,491	16,971,186	16,590,406	16,555,034	16,571,792
•	· · ·	·	· · ·	· ·	
Licenses, Permits, Inspections					
Alarm Permits	2,064,880	2,501,879	2,788,143	2,102,000	2,850,876
Public Health	2,996,560	3,265,150	3,278,270	3,005,625	4,425,466
Development	4,864,003	6,094,303	6,760,368	5,134,368	6,346,071
Building Safety	12,011,654	16,085,060	16,461,632	14,065,632	15,045,999
Other Licenses/Permits	720,346	731,101	917,097	916,195	941,955
Total Licenses, Permits, Inspections	22,657,443	28,677,493	30,205,510	25,223,820	29,610,367
Charges for Services					
Recreation and Culture	6,929,716	7,274,201	7,531,121	7,447,477	7,497,091
Public Health	4,295,057	5,089,862	6,134,278	5,978,457	6,145,219
Emergency Medical Services	33,643,775	35,845,686	42,880,255	36,409,365	42,122,049
General Government	1,466,644	1,205,234	1,881,519	1,966,653	1,928,945
Total Charges for Services	46,335,192	49,414,983	58,427,173	51,801,952	57,693,304
Interest and Other					
Interest	599,361	531,254	511,147	632,639	504,099
Use of Property	2,629,089	2,456,578	2,350,558	2,546,047	2,362,779
Other Revenue	246,273	177,157	234,427	244,064	238,595
Total Interest and Other	3,474,723	3,164,989	3,096,132	3,422,750	3,105,473
Total Revenue	569,514,304	631,989,714	680,513,624	654,282,673	709,084,327
TD ANGEEDO IN					
TRANSFERS IN	405 000 000	405 000 000	405 000 000	405 000 000	405 000 000
Electric Revenue	105,000,000	105,000,000	105,000,000	105,000,000	105,000,000
Water Revenue	31,919,531	34,548,359	37,909,193	37,909,193	38,755,435
Water Infrastructure Inspection	1,200,000	1,200,000	1,200,000	1,200,000	1,200,000
Budget Stabilization Reserve	1,978,080	10,518,473	0	0	0
Sustainability Fund	0	95,535	0 1,597,797	1,597,797	0
Business Retention Fund Total Transfers In	140,097,611	0 151,362,367	145,706,990	145,706,990	144,955,435
TOTAL APPROPRIATED FUNDS	709,611,915	783,352,081	826,220,614	799,989,663	854,039,762

# General Fund

_	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED*
DEPARTMENT REQUIREMENTS  Administrative Services					
Municipal Court	12,612,665	13,889,417	14,805,450	14,989,558	19,676,847
Total Administrative Services	12,612,665	13,889,417	14,805,450	14,989,558	19,676,847
Urban Growth Management					
Planning & Development Review	21,708,960	25,098,953	27,207,140	27,364,772	35,623,104
Total Urban Growth Management	21,708,960	25,098,953	27,207,140	27,364,772	35,623,104
					00,020,101
Public Safety					
Police	264,147,977	281,000,264	290,923,693	295,356,461	354,943,368
Fire	132,594,295	138,736,583	142,289,612	142,413,228	166,348,442
Emergency Medical Services	49,819,787	54,014,044 <b>473,750,891</b>	61,290,216	61,743,729	73,682,831
Total Public Safety	446,562,059	473,730,691	494,503,521	499,513,418	594,974,641
Public Health and Human Services					
Health and Human Services	26,960,472	21,547,227	23,109,100	23,163,100	31,468,948
Animal Services	0	8,465,721	8,584,988	8,584,988	10,605,292
Social Services Contracts	15,651,092	18,704,226	19,368,118	19,368,118	22,133,364
Total Public Health and Human Services	42,611,564	48,717,174	51,062,206	51,116,206	64,207,604
Public Recreation and Culture					
Parks and Recreation	44,813,571	51,813,653	59,886,573	59,886,573	70,900,480
Libraries	26,737,045	30,089,800	31,362,015	31,448,359	37,180,797
Total Public Recreation and Culture	71,550,616	81,903,453	91,248,588	91,334,932	108,081,277
Total Department Requirements	595,045,864	643,359,888	678,826,905	684,318,886	822,563,473
OTHER REQUIREMENTS	E 204 00E	6 420 404	7 702 202	7 702 202	0
Workers' Compensation Fund Liability Reserve Fund	5,391,885 2,000,000	6,420,101 2,100,000	7,703,202 2,500,000	7,703,202 2,500,000	0
Accrued Payroll	2,604,439	664,465	1,242,997	3,228,492	0
Tuition Reimbursement	401,918	391,220	465,000	465,000	465,000
Wireless Communications Charges	2,939,071	2,754,522	4,108,805	4,108,805	0
Additional Retirement Contribution	10,687,828	0	0	0	0
Customer Service Call Center	1,000,000	1,000,000	1,000,000	1,000,000	1,731,141
Total Other Requirements	25,025,141	13,330,308	17,020,004	19,005,499	2,196,141
TRANSFERS OUT					
Capital Improvements Projects	2,000,000	10,019,466	276,924	276,924	3,192,822
Support Services Fund	30,970,075	35,561,422	40,406,233	40,406,233	0
Communications & Technology Mgt.	12,459,379	18,463,404	20,851,215	20,851,215	0
CTECC	8,510,874	10,011,154	11,543,981	11,543,981	0
Radio Maintenance Fund	3,250,406	1,699,943	5,547,639	5,547,639	0
Code Compliance Economic Development Fund	872,583 0	0	0 1,280,445	1,280,445	2,098,596
Neighborhood Housing & Community Dev.	0	0	1,200,445	1,260,445	5,313,747
Housing Trust Fund	365,031	602,132	775,396	775,396	841,849
Barton Springs Conservation Fund	45,000	45,000	53,000	53,000	53,000
Second Street TIF Fund	100,000	100,000	100,000	100,000	100,000
Child Safety Fund	0	0	0	0	360,943
Transportation Fund	1,665,385	850,629	852,536	852,536	852,536
Austin Cable Access	250,000	450,000	450,000	450,000	450,000
Music Venue Assistance Program  Long Center Capital Improvements Fund	0	100,000	100,000	100,000	100,000 300,000
Economic Incentives Reserve Fund	11,900,577	12,964,503	14,205,935	14,205,935	14,115,384
Austin Water Utility	0	0	0	0	1,100,000
Contingency Reserve Fund	333,896	0	287,314	287,314	401,271
Total Transfers Out	72,723,206	90,867,653	96,730,618	96,730,618	29,280,148
TOTAL REQUIREMENTS	692,794,211	747,557,849	792,577,527	800,055,003	854,039,762

### General Fund

_	2011-12	2012-13	2013-14	2013-14	2014-15
	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED*
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	16,817,704	35,794,232	33,643,087	(65,340)	0_
ADJUSTMENT TO GAAP	(818,070)	(409,996)	0	0	0
ENDING BALANCE	15,999,634	35,384,236	33,643,087	(65,340)	0
One-time Expenditure Fund General Fund Transfer from Budget Stabilization Reserve Transfer to Budget Stabilization Reserve ADJUSTED ENDING BALANCE	10,253,034	10,886,107	14,972,162	14,972,162	32,335,332
	1,978,080	10,518,473	0	0	0
	(12,231,114)	(21,404,580)	(14,972,162)	(14,972,162)	(32,335,332)
	15,999,634	35,384,236	33,643,087	0	0
	<b>0</b>	<b>0</b>	<b>0</b>	(65,340)	0
EMERGENCY RESERVE FUND CONTINGENCY RESERVE FUND BUDGET STABILIZATION RESERVE FUND PROPERTY TAX RESERVE	40,000,000	40,000,000	40,000,000	40,000,000	40,000,000
	6,505,490	6,505,490	6,792,804	6,792,804	7,194,075
	64,365,115	78,344,771	97,015,696	49,291,016	64,680,364
	4,500,000	4,500,000	4,500,000	4,500,000	4,500,000

<sup>\*</sup>Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to departments. In prior years, these expenditures were budgeted for in aggregate within Other Requirements and Transfers Out.

### Support Services Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	6,209,993	4,227,747	6,228,420	2,329,155	4,820,475
REVENUE					
General Government Charges	0	9,005	16,000	7,500	10,000
Indirect Cost Recovery Interest	843,042 15,659	682,635 10,173	435,504 8,061	690,000 10,000	435,000 10,000
Other Licenses/Permits	15,059	55,060	50,000	45,000	48,000
Other Revenue	211,531	711,825	200,018	50,000	140,000
Use of Property	487,285	915,491	949,807	1,007,285	887,807
Total Revenue	1,557,517	2,384,189	1,659,390	1,809,785	1,530,807
TRANSFERS IN					
General Fund	30,975,801	35,561,422	40,406,233	40,406,233	42,330,432
Austin Energy	16,990,270	18,364,843	21,002,536	21,002,536	20,132,282
Austin Water Utility Other Funds	8,272,098 10,152,466	12,281,901 14,392,664	13,126,585 15,561,183	13,126,585 15,561,183	13,325,654 10,516,060
Support Services/Infrastructure Funds	10,132,400	14,392,004	15,561,165	15,561,165	6,423,156
Aviation	1,563,714	2,203,706	2,625,317	2,625,317	3,067,776
Austin Resource Recovery Fund	2,144,172	2,274,420	2,625,317	2,625,317	2,588,436
Convention Center	921,985	1,244,260	1,312,659	1,312,659	1,246,284
Total Transfers In	71,020,506	86,323,216	96,659,830	96,659,830	99,630,080
TOTAL AVAILABLE FUNDS	72,578,024	88,707,405	98,319,220	98,469,615	101,160,887
DEPARTMENT REQUIREMENTS					
Financial Services	28,619,533	18,350,636	21,581,855	21,756,674	23,996,951
Building Services	0	11,146,777	13,835,798	13,888,131	14,119,280
Human Resources	8,908,668	10,172,174	11,191,009	11,191,009	12,339,353
Management Services Law	5,770,286 7,974,588	8,629,026 9,720,120	10,574,985 10,274,536	10,576,758 10,469,145	12,175,809 11,357,166
Contract Management	0	4,294,713	4,736,119	4,806,422	5,267,669
Mayor and Council	2,229,716	2,469,270	2,571,423	2,571,423	4,026,021
Office of Real Estate Services	0	3,195,788	3,432,142	3,745,142	3,915,329
Office of the City Clerk	2,972,837	2,239,184	2,973,120	3,008,709	3,786,312
Small and Minority Business Resources Office of City Auditor	2,573,243 1,942,363	3,550,059 2,393,400	3,212,118 2,677,133	3,220,909 2,677,133	3,338,510 2,759,136
Communications and Public Informmation	1,942,363	2,393,400	2,521,841	2,582,725	2,688,916
Government Relations	1,183,975	1,420,737	1,332,793	1,405,982	1,429,073
Total Department Requirements	64,138,550	79,891,339	90,914,872	91,900,162	101,199,525
OTHER REQUIREMENTS					
Market study adjustment	8,305	0	0	0	0
Accrued Payroll	303,538	222,410	263,297	337,557	0
Total Other Requirements	311,843	222,410	263,297	337,557	0
TRANSFERS OUT ERS Supplemental Contribution	2 251 727	0	0	0	0
Trf to GO Debt Service	3,251,737 3,315,875				3,115,525
Trf to FSD CIP Fund	, ,	3,359,705	3,119,547	3,131,602	
Liability Reserve	825,000 45,000	625,000 75,000	1,800,000 75,000	1,800,000 75,000	1,666,312
Trf to CTM Fund	3,208,110	2,751,523	3,554,449	3,554,449	0
Total Transfers Out	10,645,722	6,811,228	8,548,996	8,561,051	4,781,837
Total Transfers Out	10,043,722	0,011,220	0,340,330	0,301,031	4,701,037
TOTAL REQUIREMENTS	75,096,115	86,924,977	99,727,165	100,798,770	105,981,362
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS					
TEQUITEINIEN IS	(2,518,091)	1,782,428	(1,407,945)	(2,329,155)	(4,820,475)
ADJUSTMENT TO GAAP	535,845	218,245	0	0	0
ENDING BALANCE	4,227,747	6,228,420	4,820,475	0	0
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Beginning in FY 2014-15, certain administrative and personnel cost centers have been allocated to departments. In prior years, these expenditures were budgeted for in aggregate within Other Requirements and Transfers Out.

Note: Numbers may not add due to rounding.

# Airport Capital Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	67,923,490	47,644,172	56,136,873	64,230,837	77,813,317
REVENUE Interest	136,141	74,000	48,500	86,000	50,000
Total Revenue	136,141	74,000	48,500	86,000	50,000
TRANSFERS IN Aviation Total Transfers In	24,547,691 <b>24.547.691</b>	28,243,897 <b>28,243.897</b>	29,405,470 <b>29.405.470</b>	21,018,500 <b>21,018,500</b>	26,338,384 <b>26,338,384</b>
TOTAL AVAILABLE FUNDS	24,683,832	28,317,897	29,453,970	21,104,500	26,388,384
TOTAL AVAILABLE FUNDS	24,003,032	20,317,097	29,455,970	21,104,500	20,300,304
TRANSFERS OUT Trf to ABIA D/S-Serial A Notes	27,654,795	0	0	0	0
Trf to Airport CIP Fund	9,480,022	12,000,000	0	0	27,914,384
Trf to Airport Operating Fund	7,828,333	7,825,197	7,777,526	7,777,526	7,165,631
Total Transfers Out	44,963,150	19,825,197	7,777,526	7,777,526	35,080,015
TOTAL REQUIREMENTS	44,963,150	19,825,197	7,777,526	7,777,526	35,080,015
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(20,279,318)	8,492,700	21,676,444	13,326,974	(8,691,631)
ADJUSTMENT TO GAAP	0	1	0	0	0
		F0.400.055			
ENDING BALANCE	47,644,172	56,136,873	77,813,317	77,557,811	69,121,686

# Airport Operating Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE -					
Parking Fees	31,028,654	32,157,714	32,996,800	30,411,560	34,714,813
Terminal Rental & Other Fees	10,527,101	23,153,791	24,354,000	23,258,999	26,458,000
Concessions	14,558,687	20,264,088	23,141,634	20,692,040	24,266,545
Landing Fees	19,737,746	21,568,793	21,149,999	22,220,001	22,169,000
Other Rentals and Fees	3,027,435	3,235,603	3,510,397	3,396,848	3,592,789
Building Rental/Lease Other Revenue	13,077,455 347,241	2,784,764 3,581,478	2,837,790 1,109,597	2,738,802 167,779	2,941,598 1,103,399
Other Licenses/Permits	107,903	139,862	180,677	147,463	183.675
Interest	110,296	111,124	109,598	117,000	109,598
General Government Charges	90,659	100,191	103,272	96,589	103,272
Property Sales	0	20,292	11,314	0	11,314
Recreation and Culture Charges	3,426,224	107 117 700	100 505 078	103 247 094	115,654,003
Total Revenue	96,039,401	107,117,700	109,505,078	103,247,081	115,654,003
TRANSFERS IN					
CIP	7,828,333	7,825,197	7,777,526	7,777,526	7,165,631
Total Transfers In	7,828,333	7,825,197	7,777,526	7,777,526	7,165,631
TOTAL AVAILABLE FUNDS	103,867,734	114,942,897	117,282,604	111,024,607	122,819,634
TOTAL AVAILABLE FONDS	100,007,704	114,042,001	117,202,004	111,024,007	122,010,004
PROGRAM REQUIREMENTS					
Facilities Management, Operations and	00 000 000	00 705 707	10 510 101	44 405 500	10 000 005
Airport Security	36,393,922	38,785,767	40,519,461	41,425,580	43,962,265
Support Services	9,978,900	10,260,569	12,702,034	12,316,552	15,179,777
Business Services	8,787,118	9,667,558	10,547,876	10,521,605	11,383,393
Airport Planning & Development  Total Program Requirements	1,701,855 56,861,796	2,045,517 <b>60,759,411</b>	2,165,753 <b>65,935,124</b>	2,202,934 66,466,671	2,835,659 <b>73,361,094</b>
Total Frogram Requirements	30,601,790	00,739,411	03,933,124	00,400,071	73,301,094
OTHER REQUIREMENTS					
Administrative Support	1,563,714	0	0	0	0
CTM Support	1,201,393	0	0	0	0
ERS Supplemental Contribution	1,250,043	0	0	0	0
Liability Reserve	20,000	0	0	0	0
Workers' Compensation	329,622	0	0	0	0
Accrued Payroll	107,469	73,402	42,549	127,548	98,113
Awards and Recognition	20,340	22,008	22,425	22,425	0
Total Other Requirements	4,492,581	95,410	64,974	149,973	98,113
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TRANSFERS OUT			_		
Services-other	487,233	0	0	0	0
Trf to Airport Capital Fund	24,547,691	28,243,897	29,405,470	21,018,500	26,338,384
Trf to ABIA D/S-Serial A Notes	11,276,161	15,938,988	15,853,915	16,645,205	15,295,429
Trf to Support Services Fund	0	0	0	0	3,067,776
CTM Support	0	1,301,149	1,464,944	1,464,944	1,383,786
Trf to Airport Operating Rsv	449,546	605,758	974,336	783,581	1,266,849
Trf to ABIA 95 D/S Fund	5,374,658	2,218,565	215,676	1,126,756	1,206,099
Workers' Compensation	0	387,874	462,940	462,940	506,162
Trf to CTECC Fund	0	0	0	0	144,375
Trf to Wireless Communication	89,190	120,225	108,315	108,315	108,526
Trf to GO Debt Service	29,718	26,272	26,277	27,089	26,041
Liability Reserve	0	20,000	20,000	20,000	17,000
Administrative Support	0	2,203,706	2,625,317	2,625,317	0
CTECC Support	141,930	126,796	125,316	125,316	0
Total Transfers Out	42,396,126	51,193,230	51,282,506	44,407,963	49,360,427
TOTAL REQUIREMENTS	103,750,503	112,048,051	117,282,604	111,024,607	122,819,634
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EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	117,231	2,894,846	0	0	0
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Note: Numbers may not add due to rounding.

# Airport Operating Fund

ADJUSTMENT TO GAAP ENDING BALANCE

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2014-15 PROVED

# Airport Revenue Bond Redemption Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	2,755,488	8,451,188	1,436,513	1,435,763	1,244,877
TRANSFERS IN Capitalized Interest	0	0	1,800,000	1.350.000	31,529,579
Aviation	5,374,658	2,218,565	215.676	1,126,756	1,206,099
Other Funds	4,796,342	1,527,435	644,387	1,006,469	560,419
Total Transfers In	10,171,000	3,746,000	2,660,063	3,483,225	33,296,097
TOTAL AVAILABLE FUNDS	10,171,000	3,746,000	2,660,063	3,483,225	33,296,097
OTHER REQUIREMENTS Interest payment D/S funds	2,359,950	2,090,325	2,590,999	3,218,376	23,436,492
Principal payment D/S funds	2,115,000	8,670,000	260,000	260,000	606,000
Services-other	350	350	700	700	700
Total Other Requirements	4,475,300	10,760,675	2,851,699	3,479,076	24,043,192
TOTAL REQUIREMENTS	4,475,300	10,760,675	2,851,699	3,479,076	24,043,192
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	5,695,700	(7,014,675)	(191,636)	4,149	9,252,905
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	8,451,188	1,436,513	1,244,877	1,439,912	10,497,782

# Airport Variable Rate Bond Debt Service Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	12,002,900	6,095,174	14,159,628	14,412,646	14,015,916
TRANSFERS IN					
Aviation	11,763,394	15,938,988	15,853,915	16,645,205	15,295,429
Other Funds	8,897,787	10,868,831	11,807,355	12,331,671	11,357,753
CIP	27,654,795	0	0	0	0
Total Transfers In	48,315,976	26,807,819	27,661,270	28,976,876	26,653,182
TOTAL AVAILABLE FUNDS	48,315,976	26,807,819	27,661,270	28,976,876	26,653,182
OTHER REQUIREMENTS Principal payment D/S funds	40,050,000	6,125,000	15,350,000	15,350,000	16,075,000
Interest payment D/S funds	9.894.830	9,367,986	8,943,441	9.852.704	8,446,866
Services-other	4,278,872	3,250,380	3,511,541	3,137,800	1,506,602
Total Other Requirements	54,223,702	18,743,366	27,804,982	28,340,504	26,028,468
TOTAL REQUIREMENTS	54,223,702	18,743,366	27,804,982	28,340,504	26,028,468
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(5,907,726)	8,064,453	(143,712)	636,372	624,714
ADJUSTMENT TO GAAP	0	1	0	0	0
ENDING BALANCE	6,095,174	14,159,628	14,015,916	15,049,018	14,640,630

### Austin Cable Access Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	596,909	1,326,714	2,681,552	1,422,446	1,686,514
REVENUE Cable	1,769,840	1,960,606	1,900,000	1,900,000	1,900,000
Interest	2,739	3,950	4,000	4,000	4,000
Total Revenue	1,772,579	1,964,555	1,904,000	1,904,000	1,904,000
TRANSFERS IN					
General Fund	250,000	450,000	450,000	450,000	450,000
Total Transfers In	250,000	450,000	450,000	450,000	450,000
TOTAL AVAILABLE FUNDS	2,022,579	2,414,555	2,354,000	2,354,000	2,354,000
REQUIREMENTS Contractuals	508,928	456,585	453,239	450,000	450,000
Commodities	132,365	271,335	35,798	0	0
Expense Refunds	(6,182)	(6,256)	(4,201)	0	0
Capital	656,662	339,135	264,202	300,000	1,592,000
Total Requirements	1,291,773	1,060,798	749,038	750,000	2,042,000
TRANSFERS OUT					
Trf to FSD CIP Fund	0	0	2,600,000	2,600,000	0
Total Transfers Out	0	0	2,600,000	2,600,000	0
TOTAL REQUIREMENTS	1,291,773	1,060,798	3,349,038	3,350,000	2,042,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	730,806	1,353,757	(995,038)	(996,000)	312,000
ADJUSTMENT TO GAAP	(1,001)	1,081	0	0	0
ENDING BALANCE	1,326,714	2,681,552	1,686,514	426,446	1,998,514

### Austin Code Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	1,505,965	1,158,590	1,814,448
REVENUE					
Clean Community Fee	0	12,058,951	14,566,168	14,566,168	15,123,474
Commercial Solid Waste Permits	0	494,431	500,000	817,700	505,000
Short Term Rental License Fee	0	143,485	255,210	235,000	270,250
Building Safety Public Health Charges	200,234 165,029	223,704 123,250	225,000 155,000	209,000 155,000	234,889 162,750
Code Compliance Penalties	174,247	553,604	150,000	100,000	150,000
Other Licenses/Permits	102,400	100,930	100,000	100,000	100,000
Interest	72,474	53,851	50,000	32,000	50,000
Other Revenue	13,140	16,786	20,000	14,000	20,000
Total Revenue	727,524	13,768,992	16,021,378	16,228,868	16,616,363
TRANSFERS IN					
Austin Resource Recovery Fund	8,337,051	0	0	0	0
General Fund	872,583	0	0	0	0
Total Transfers In	9,209,634	0	0	0	0
TOTAL AVAILABLE FUNDS	9,937,158	13,768,992	16,021,378	16,228,868	16,616,363
DROCDAM DECLUDEMENTS					
PROGRAM REQUIREMENTS Case Investigation	6.686.640	6,399,021	6,221,174	6,695,150	6,906,089
Support Services	1,312,114	1,504,003	2,593,100	3,377,937	3,448,783
Operational Support	0	710,486	2,243,152	2,481,166	2,465,861
Licensing and Registration Compliance	10,743	1,800,746	2,001,183	2,098,476	1,610,783
Total Program Requirements	8,009,497	10,414,257	13,058,609	14,652,729	14,431,516
OTHER REQUIREMENTS					
Administrative Support	426,600	0	0	0	0
CTM Support	345,704	0	0	0	0
ERS Supplemental Contribution	300,496	0	0	0	0
Food/Ice	46	0	0	0	0
Liability Reserve	15,000	0	0	0	0
Travel City Business	0	33	0	0	0
Workers' Compensation	65,924	0	0	0	0
Interdepartmental Charges	652,654	654,292	652,654	652,654	567,169
, ,	052,654	034,292	052,654	052,654	
Bad Debt Expense		_		-	277,321
Accrued Payroll	25,196	38,382	29,828	29,828	21,255
Fire/Extend Coverage Insurance	0	0	0	0	867
Awards and Recognition	4,473	5,909	7,150	7,150	0
Utility Billing System Support	0	0	478,067	478,067	0
Total Other Requirements	1,836,093	698,616	1,167,699	1,167,699	866,612
TRANSFERS OUT					
Utility Billing System Support	0	0	0	0	902,273
Trf to Support Services Fund	0	0	0	0	671,076
CTM Support	0	359,001	557,825	557,825	657,089
Trf to CTM CIP Fund	0	0	0	0	500,000
Trf to GO Debt Service	85,690	139,054	194,520	194,520	195,006
Workers' Compensation	0	77,128	120,021	120,021	151,010
Trf to Wireless Communication	18,442	18,090	26,919	26,919	25,044
Liability Reserve	0	15,000	15,000	15,000	15,000
Trf to CTECC Fund	0	0	0	0	10,861
Administrative Support	0	533,989	562,568	562,568	0
CTECC Support	5,994	7,117	8,825	8,825	0
Fire/Extend Coverage Insurance	699	7,117	909	0,023	0
Total Transfers Out	110,825	1,149,379	1,486,587	1,485,678	3,127,359
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TOTAL REQUIREMENTS	9,956,415	12,262,252	15,712,895	17,306,106	18,425,487

Note: Numbers may not add due to rounding.

### Austin Code Fund

EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
REQUIREMENTS	(19,257)	1,506,740	308,483	(1,077,238)	(1,809,124)
ADJUSTMENT TO GAAP	19,257	(775)	0	0	0
ENDING BALANCE	0	1,505,965	1,814,448	81,352	5,324

# Austin Energy Fund

	2011-12	2012-13	2013-14	2013-14	2014-15
	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
BEGINNING BALANCE	143,476,764	128,465,886	214,764,108	195,057,457	253,718,538
DEVENUE					
REVENUE	000 050 000	000 004 074	050 000 540	050 000 540	050 700 504
Base Revenue	629,950,863	636,221,871	653,980,519	653,980,519	653,700,521
Power Supply Revenue	422,809,654	455,275,095	473,436,614	470,475,674	512,537,152
Community Benefit Revenue	0	36,320,391	53,976,686	53,039,128	57,728,976
Regulatory Revenue Transmission Revenue		75,274,157	75,471,024	75,471,024	81,732,390
Transmission Revenue Transmission Rider	63,433,659 18,426,975	63,333,472 283,305	64,919,428 300,000	62,213,766 300,000	74,193,664 150,000
Other Revenue	49,013,595	39,098,148	45,612,968	46,470,062	47,718,452
Interest Income	3,150,956	2,366,678	2,475,032	2,475,032	3,167,356
Total Revenue	1,186,785,702	1,308,173,117	1,370,172,271	1,364,425,205	1,430,928,511
Total Nevenue	1,100,703,702	1,300,173,117	1,370,172,271	1,304,423,203	1,430,320,311
TRANSFERS IN					
Conservation Rebates & Incentives Fund	0	853,291	0	0	0
Strategic Reserve Fund	24,750,000	10,900,000	0	0	0
Total Transfers In	24,750,000	11,753,291	0	0	0
TOTAL AVAILABLE FUNDS	1,211,535,702	1,319,926,408	1,370,172,271	1,364,425,205	1,430,928,511
TOTAL AVAILABLE TONDO	1,211,333,702	1,313,320,400	1,570,172,271	1,304,423,203	1,430,320,311
PROGRAM REQUIREMENTS					
Power Supply	425,895,800	453,813,794	473,436,614	470,475,674	512,537,152
Recoverable Expenses	72,863,583	88,412,053	101,025,758	97,815,520	125,581,534
Non-Fuel Operations & Maintenance	203,198,200	223,409,129	234,385,913	235,799,175	275,383,609
Conservation	12,680,727	12,694,638	13,576,467	14,576,467	16,566,323
Conservation Rebates	16,701,991	22,569,294	24,022,297	26,649,598	23,953,221
Nuclear & Coal Plants Operating	88,518,252	94,334,368	107,075,000	109,930,132	92,604,390
Other Operating Expenses	7,200,294	18,936,801	17,040,649	7,151,267	17,919,932
Total Program Requirements	827,058,847	914,170,077	970,562,698	962,397,833	1,064,546,161
OTHER REQUIREMENTS					
Accrued Payroll	563,325	339,239	372,866	760,130	627,190
ERS Supplemental Contribution	8,467,909	0	0	0	027,130
Total Other Requirements	9,031,234	339,239	372,866	760,130	627,190
Total other Requirements	0,001,204	000,200	012,000	700,100	027,100
DEBT SERVICE					
General Obligation Debt Service	170,605	155,041	150,366	154,974	149,300
Capital Lease	0	0	116,023	116,023	116,023
Debt Service (Principal & Interest)	166,875,268	130,772,349	127,841,809	136,841,809	119,698,000
Total Debt Service	167,045,873	130,927,390	128,108,198	137,112,806	119,963,323
TRANSFERS OUT					
Electric Capital Improvement Program	76,490,000	68,835,000	83,846,580	83,846,580	67,787,565
General Fund	105,000,000	105,000,000	105,000,000	105,000,000	105,000,000
Strategic Reserve	0	0	0	0	44,000,000
Voluntary Utility Assistance Fund	0	0	600,000	0	600,000
Trunked Radio	299,758	311,703	328,471	328,471	282,961
Workers' Compensation	1,600,340	1,855,537	2,188,084	2,188,084	2,338,903
Liability Reserve	500,000	500,000	400,000	400,000	400,000
Support Services Fund	16,990,270	18,364,843	21,002,536	21,002,536	20,132,282
CTM Support Economic Incentives Reserve Fund	5,181,640	5,839,411	7,037,555	7,037,555	5,985,656
	333,333	333,333	333,333	333,333	0 770 193
Economic Development Fund Total Transfers Out	9,522,313 <b>215,917,654</b>	11,294,237	11,437,520	11,437,520	8,770,183 <b>255,297,550</b>
TOTAL TRAINSIERS OUT	213,917,034	212,334,064	232,174,079	231,574,079	200,297,000
TOTAL REQUIREMENTS	1,219,053,608	1,257,770,770	1,331,217,841	1,331,844,848	1,440,434,224

Note: Numbers may not add due to rounding.

# Austin Energy Fund

EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS

ADJUSTMENT TO GAAP ENDING BALANCE

2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
(7,517,906)	62,155,638	38,954,430	32,580,357	(9,505,713)
(7,492,972)	24,142,584	0	0	0
128,465,886	214,764,108	253,718,538	227,637,814	244,212,825

### Austin Energy Strategic Reserve Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	137,330,059	113,017,320	103,953,476	102,117,320	103,953,476
REVENUE					
Interest	437,260	1,836,156	0	0	0
Total Revenue	437,260	1,836,156	0	0	0
TRANSFERS IN					
Austin Energy	0	0	0	0	44,000,000
Total Transfers In	0	0	0	0	44,000,000
TOTAL AVAILABLE FUNDS	437,260	1,836,156	0	0	44,000,000
TRANSFERS OUT					
Trf to Electric Operating Fund	24,750,000	10,900,000	0	0	0
Total Transfers Out	24,750,000	10,900,000	0	0	0
TOTAL REQUIREMENTS	24,750,000	10,900,000	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS					
REQUIREMENTS	(24,312,740)	(9,063,844)	0	0	44,000,000
ADJUSTMENT TO GAAP	1	0	0	0	0
ENDING BALANCE	113,017,320	103,953,476	103,953,476	102,117,320	147,953,476

Note: Ending balance represents the portfolio balance exclusive of GASB 31 adjustments.

# Austin Water Utility Fund - Combined

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	71,741,693	72,928,463	58,187,038	51,961,386	43,912,225
REVENUE					
Water Services	218,727,734	227,523,326	239,708,627	270,680,736	276,728,685
Wastewater Services	211,374,785	232,520,904	231,682,019	244,539,902	237,271,961
Reserve Fund Surcharge	0	3,410,038	5,835,880	6,551,876	7,304,753
Miscellaneous Revenue	5,218,127	7,938,420	23,080,298	8,310,800	6,800,000
Reclaimed Water Services	567,309	863,859	1,015,839	869,197	1,180,228
Interest Income	268,296	227,270	99,270	296,255	203,200
Revenue Stability Fee	15,743,313	5,759,521	0	0	0
Total Revenue	451,899,564	478,243,338	501,421,933	531,248,766	529,488,827
TRANSFERS IN					
CIP	4,300,000	4,800,000	9,600,000	9,600,000	9,300,000
Reclaimed Utility Fund	4,300,000	1,920,000	3,095,000	3,760,000	2,060,000
Support Services/Infrastructure Funds	300,582	300,582	300,582	300,582	300,582
Other Funds	0	139,892	0	0	0
Total Transfers In	4,600,582	7,160,474	12,995,582	13,660,582	11,660,582
TOTAL AVAILABLE FUNDS	456,500,146	485,403,812	514,417,515	544,909,348	541,149,409
PROGRAM REQUIREMENTS	63,167,810	75 474 040	76 207 120	80,109,776	74,695,492
Treatment Pipeline Operations	35,495,892	75,471,948 38,220,351	76,297,129 41,878,125	41,740,477	40,942,563
Support Services - Utility	19,761,530	20,752,598	23,167,455	22,647,462	20,580,494
Other Utility Program Requirements	21,455,347	27,366,197	11,658,747	11,551,120	12,614,444
Environmental Affairs & Conservation	10,687,264	10,917,591	12,215,452	13,785,111	11,628,685
Engineering Services	8,354,141	9,141,844	11,171,306	11,340,041	8,290,296
Water Resources Management	6,439,467	6,929,672	7,429,716	7,534,434	6,540,588
One Stop Shop	561,445	653,503	586,092	587,863	648,853
Reclaimed Water Services	201,828	299,280	364,011	365,309	372,997
Total Program Requirements	166,124,723	189,752,982	184,768,033	189,661,593	176,314,412
OTHER REQUIREMENTS					
Utility Billing System Support	16,556,100	18,496,148	17,209,766	17,209,766	15,709,766
Accrued Payroll	0	242,891	213,887	450,613	316,512
Services-PID contract expense	0	37,500	75,000	75,000	75,000
Total Other Requirements	16,556,100	18,776,539	17,498,653	17,735,379	16,101,278
DEBT SERVICE					
Revenue Bond Debt Service	178,097,669	191,489,073	206,349,872	208,351,431	208,666,281
Trf to General Obligation Debt Service	5,501,742	5,340,505	4,799,398	4,810,183	3,978,547
Water District Bonds	719,268	715,334	717,086	717,086	714,462
Commercial Paper Interest	265,159	217,431	375,953	417,203	562,486
Total Debt Service	184,583,838	197,762,343	212,242,309	214,295,903	213,921,776
TRANSFERS OUT					
Trf to General Fund	31,919,531	34,548,359	37,909,193	37,909,193	38,755,435
Trf to Wastewater CIP Fund	29,300,000	9,111,000	30,800,000	30,800,000	20,900,000
Trf to Support Services Fund	0	0	13,126,585	13,126,585	13,325,654
Trf to Water CIP Fund	20,600,000	34,901,334	10,500,000	10,500,000	12,000,000
Trf to Water Revenue Stab Rsv	0	5,515,444	5,835,880	8,051,876	7,304,753
CTM Support	0	0	3,546,544	3,546,544	3,455,342
Trf to Reclaimed Water Fund	0	1,920,000	3,095,000	3,760,000	2,060,000
Trf to Reclaimed Water CIP Fnd	0	400,000	900,000	900,000	1,300,000
Workers' Compensation	1,022,402	1,195,033	1,443,027	1,443,027	1,618,251
Trf to Economic Development	0	0	614,875	614,875	1,148,827

# Austin Water Utility Fund - Combined

	2011-12	2012-13	2013-14	2013-14	2014-15
	ACTUAL	ACTUAL	<b>ESTIMATED</b>	AMENDED	APPROVED
Liability Reserve	550,000	500,000	400,000	400,000	400,000
Trf to Wireless Communication	361,978	384,939	279,120	279,120	229,697
Trf to Environmental Rmdn Fund	364,191	651,191	447,524	447,524	83,250
Trf to CTECC Fund	0	0	8,826	8,826	10,860
Accrued Payroll	352,165	0	0	0	0
Services-PID contract expense	75,000	37,500	0	0	0
Trf to Econ Incentive Rsv Fund	333,333	333,333	333,333	333,333	0
Trf to PARD CIP Fund	0	100,000	100,000	100,000	0
Trf to Sustainability Fund	4,587,844	4,802,247	4,843,426	4,843,426	0
Total Transfers Out	89,466,444	94,400,379	114,183,333	117,064,329	102,592,069
TOTAL REQUIREMENTS	456,731,105	500,692,243	528,692,328	538,757,204	508,929,535
EXCESS (DEFICIENCY) OF TOTAL					
AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(230,959)	(15,288,431)	(14,274,813)	6,152,144	32,219,874
ADJUSTMENT TO GAAP	1,417,729	547,006	0	0	0
ENDING BALANCE	72,928,463	58,187,038	43,912,225	58,113,530	76,132,099

# Austin Resource Recovery Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	24,255,926	21,094,172	12,808,545	14,137,389	4,688,752
REVENUE					
Residential ARR Fees	43,801,472	46,609,695	46,833,537	46,809,585	51,905,123
Clean Community Fee	22,876,829	15,900,323	16,763,259	16,731,495	20,770,175
Recycling Sales	3,809,849	3,597,553	3,641,696	5,631,340	3,804,108
Commercial ARR Fees	2,634,293	2,114,147	2,095,667	1,729,847	2,564,422
Other Revenue	796,388	897,607	1,757,166	806,261	805,856
Extra Stickers and Carts	785,349	640,122	681,031	420,000	626,719
County Revenue	121,172	69,663	75,000	70,000	75,000
Property Sales	29,831	157,471	76,544	30,000	50,000
Interest	70,023	56,871	16,796	72,000	25,000
General Government Charges	18,926	10,780	7,234	15,000	6,500
Code Compliance Penalties	(22,610)	0	0	0	0
Commercial Solid Waste Permits	459,267	0	0	0	0
Public Health Charges	0	(8,380)	0	0	0
Total Revenue	75,380,790	70,045,851	71,947,930	72,315,528	80,632,903
TOTAL AVAILABLE FUNDS	75,380,790	70,045,851	71,947,930	72,315,528	80,632,903
DDOOD AM DECLUDEMENTS					
PROGRAM REQUIREMENTS Collection Services	28,579,518	31,545,542	33,253,026	32,871,193	34,491,481
Support Services	6,644,938	7,779,670	8,016,184	8,977,273	8,672,336
Litter Abatement	4,857,309	5,411,357	5,731,398	5,724,969	5,270,897
Operations Support	5,225,596	4,071,525	4,082,018	4,124,095	4,746,613
Waste Diversion	3,157,309	4,760,198	3,800,031	4,557,748	4,469,049
Remediation	210,952	985,501	1,151,116	1,261,666	1,381,750
Total Program Requirements	48,675,622	54,553,792	56,033,773	57,516,944	59,032,126
OTHER REQUIREMENTS					
Administrative Support	2,144,172	0	0	0	0
CTM Support	599,163	0	0	0	0
	·	-			
ERS Supplemental Contribution	1,223,313	0	0	0	0
Interdepartmental Charges	3,426,433	0	4,022,235	4,022,235	3,347,539
Bad Debt Expense	452,757	1,829,871	1,829,871	500,000	1,631,301
Accrued Payroll	119,994	91,682	28,510	139,024	96,336
Fire/Extend Coverage Insurance	0	17,224	26,039	23,400	31,739
Awards and Recognition	25,849	26.452	27,430	27,430	0
Utility Billing System Support	1,057,443	0	679,062	679,062	0
· · · · · · · · · · · · · · · · · · ·					_
Total Other Requirements	9,049,123	1,965,229	6,613,147	5,391,151	5,106,915
TRANSFERS OUT					
Fire/Extend Coverage Insurance	14,542	0	0	0	0
Interdepartmental Charges	0	3,426,432	0	0	0
Tfr to Code Compliance	8,337,051	0	0	0	0
Trf to GO Debt Service	10,050,956	10,655,868	11,212,211	11,212,211	11,625,032
Administrative Support	0	2,274,420	2,625,317	2,625,317	2,588,436
CTM Support	0	614,983	945,517	945,517	1,183,959
Utility Billing System Support	0		•		
		1,114,638	0	0	973,629
Workers' Compensation	374,527	444,882	538,118	538,118	580,269
Trf to Resource Recovery CIP	824,734	1,679,000	850,000	850,000	500,000
Liability Reserve	185,000	185,000	225,000	225,000	225,000
Trf to Economic Development	0	0	88,250	88,250	159,630
Trf to Wireless Communication	105,840	106,598	148,694	148,694	99,028
Trf to Environmental Rmdn Fund	303,033	590,033	386,366	386,366	76,846
CTECC Support	5,994	7,117	8,825	8,825	10,861
	•	•		•	_
Trf to Sustainability Fund  Total Transfers Out	775,696 <b>20,977,373</b>	727,467 <b>21,826,438</b>	392,505 <b>17,420,803</b>	723,155 <b>17,751,453</b>	1 <b>8,022,690</b>
. Juli Handidia Out	20,011,010	21,020,430	,420,003	11,101,400	13,022,030
TOTAL REQUIREMENTS	78,702,118	78,345,459	80,067,723	80,659,548	82,161,731

Note: Numbers may not add due to rounding.

# Austin Resource Recovery Fund

EXCESS (DEFICIENCY) OF TOTAL	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(3,321,328)	(8,299,608)	(8,119,793)	(8,344,020)	(1,528,828)
ADJUSTMENT TO GAAP	159,575	13,981	0	0	0
ENDING BALANCE	21,094,173	12,808,545	4,688,752	5,793,369	3,159,924

# Austin Water Utility Revenue Stability Reserve Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	5,516,644	5,516,300	11,358,524
REVENUE Interest	0	1,200	6,000	0	12,000
Total Revenue	0	1,200	6,000	0	12,000
TRANSFERS IN		5 545 444	5 005 000	0.054.070	7.004.750
Austin Water Utility	0	5,515,444	5,835,880	8,051,876	7,304,753
Total Transfers In	0	5,515,444	5,835,880	8,051,876	7,304,753
TOTAL AVAILABLE FUNDS	0	5,516,644	5,841,880	8,051,876	7,316,753
TOTAL REQUIREMENTS	0	0	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	0	5,516,644	5,841,880	8,051,876	7,316,753
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	0	5,516,644	11,358,524	13,568,176	18,675,277

### Business Retention and Enhancement Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	1,225,972	1,664,832	2,213,939	1,822,482	1,106,024
REVENUE					
Other Licenses/Permits	58,783	261,301	394,955	0	50,000
Loan Repayments	133,185	14,060	13,812	13,812	16,665
Interest	17,864	16,380	11,503	11,503	10,652
Building Rental/Lease	243,543	257,266	69,512	0	10,000
General Government Charges	425	100	100	0	0
Total Revenue	453,799	549,107	489,882	25,315	87,317
TOTAL AVAILABLE FUNDS	453,799	549,107	489,882	25,315	87,317
PROGRAM REQUIREMENTS					
Small Business Program	0	0	0	250,000	1,000,000
Total Program Requirements	0	0	0	250,000	1,000,000
TRANSFERS OUT					
Trf to General Fund	0	0	1,597,797	1,597,797	0
Total Transfers Out	0	0	1,597,797	1,597,797	0
TOTAL REQUIREMENTS	0	0	1,597,797	1,847,797	1,000,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	453,799	549,107	(1,107,915)	(1,822,482)	(912,683)
ADJUSTMENT TO GAAP	(14,939)	0	0	0	0
ENDING BALANCE	1,664,832	2,213,939	1,106,024	0	193,341

## Capital Projects Management Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	1,101,858	910,374	554,396	1,445,708	1,337,820
REVENUE					
General Government Charges	6,405	445	1,500	1,500	1,500
Interest	960	847	1,000	1,000	1,000
Building Rental/Lease	194,518	0	0	0	0
Donations Other Licenses/Permits	7,758 53,396	0	0	0	0
Other Revenue	460,792	0	0	0	0
Total Revenue	723,830	1,292	2,500	2,500	2,500
TRANSFERS IN					
CIP	28,704,167	23,603,497	26,550,442	26,550,442	24,422,532
Other Funds	3,452	0	0	0	0
Total Transfers In	28,707,619	23,603,497	26,550,442	26,550,442	24,422,532
TOTAL AVAILABLE FUNDS	29,431,449	23,604,789	26,552,942	26,552,942	24,425,032
PROGRAM REQUIREMENTS	15 004 056	17 607 541	18,547,491	19.177.277	18,688,843
Capital Projects Delivery Support Services	15,984,956 2,503,791	17,627,541 2,963,615	3,669,384	3,448,922	3,897,074
Program Management	16,155	0	0,000,004	0,440,022	0,007,074
Office of Real Estate Services	2,766,687	0	0	0	0
Contract Services	2,749,973	0	0	0	0
Sidewalk Infrastructure Program	652,326	696,966	783,479	873,966	0
Support Services	875,550	0	0	0	0
Total Program Requirements	25,549,437	21,288,122	23,000,354	23,500,165	22,585,917
OTHER REQUIREMENTS	4 000 700	0	2	0	0
ERS Supplemental Contribution	1,326,732	0	0	0	0
Accrued Payroll	85,235	75,647	43,222	93,500	85,761
Administrative Support	1,700,830	0	0	0	0
CTM Support	705,817	0	0	0	0
Liability Reserve	10,000	0	0	0	0
Workers' Compensation	256,053	0	0	0	0
Total Other Requirements	4,084,667	75,647	43,222	93,500	85,761
TRANSFERS OUT					
CTM Support	0	765,443	813,250	813,250	896,037
Trf to Support Services Fund	0	0	0	0	862,812
Workers' Compensation	0	212,381	254,550	254,550	281,045
Trf to Wireless Communication	10,058	0	961	961	7,773
Liability Reserve	0	7,000	7,000	7,000	7,000
Administrative Support	0	1,614,729	1,500,181	1,500,181	0
Trf to Mobility CIP	0	0	150,000	150,000	0
Total Transfers Out	10,058	2,599,553	2,725,942	2,725,942	2,054,667
TOTAL REQUIREMENTS	29,644,162	23,963,322	25,769,518	26,319,607	24,726,345
•	20,011,102	20,000,022	20,100,010	20,010,001	2 1,1 20,0 10
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(212,713)	(358,532)	783,424	233,335	(301,313)
AD HICTMENT TO CAAD					
	21 220	2 554	Λ	0	Λ
ADJUSTMENT TO GAAP ENDING BALANCE	21,229 <b>910,374</b>	2,554 <b>554,396</b>	1,337,820	0 1,679,043	1,036,507

#### Child Safety Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	575,338	579,994	336,019	333,382	85,168
REVENUE					
County Revenue	0	749,724	994,513	994,513	994,513
Traffic Fines	0	779,779	781,076	781,076	781,076
Interest Other Revenue	1,152 1,723,873	662 170,039	1,187 0	1,187 0	1,187 0
Total Revenue	1,725,025	1,700,205	1,776,776	1,776,776	1,776,776
Total Neveride	1,723,023	1,700,203	1,770,770	1,770,770	1,770,770
TRANSFERS IN					
General Fund	0	0	0	0	360,943
Total Transfers In	0	0	0	0	360,943
TOTAL AVAILABLE FUNDS	1,725,025	1,700,205	1,776,776	1,776,776	2,137,719
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PROGRAM REQUIREMENTS					
Child Safety	1,695,742	1,933,449	2,053,395	2,010,877	2,144,427
Total Program Requirements	1,695,742	1,933,449	2,053,395	2,010,877	2,144,427
		, ,	, ,		· · ·
OTHER REQUIREMENTS					
ERS Supplemental Contribution	13,144	0	0	0	0
Accrued Payroll	10,498	6,427	(35,315)	7,203	1,733
Awards and Recognition	0	0	315	315	0
Workers' Compensation	3,822	0	0	0	0
Total Other Requirements	27,464	6,427	(35,000)	7,518	1,733
TRANSFERS OUT					
Workers' Compensation	0	4,471	9,232	9,232	12,584
Total Transfers Out	0	4,471	9,232	9,232	12,584
		·	,	·	· ·
TOTAL REQUIREMENTS	1,723,205	1,944,347	2,027,627	2,027,627	2,158,744
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	1,820	(244,142)	(250,851)	(250,851)	(21,025)
ADJUSTMENT TO GAAP	2,836	167	0	0	0
ENDING BALANCE	579,994	336,019	85,168	82,531	64,143

## City Hall Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	202,494	672,123	1,335,769	995,830	455,874
REVENUE					
Parking Fees	794,891	992,891	1,111,319	1,288,420	1,400,000
Building Rental/Lease	202,832	203,000	232,600	117,600	207,600
Interest	1,079	1,885	0	0	0
Other Revenue	863	401	0	0	0
Total Revenue	999,664	1,198,176	1,343,919	1,406,020	1,607,600
TOTAL AVAILABLE FUNDS	999,664	1,198,176	1,343,919	1,406,020	1,607,600
REQUIREMENTS Contractuals	522,484	535,512	873,814	894,555	966,014
Commodities	1,200	0	0	0	0
Capital	8,087	0	0	0	0
Total Requirements	531,770	535,512	873,814	894,555	966,014
TRANSFERS OUT					
Trf to BSD CIP Fund	0	0	1,350,000	1,350,000	1,000,000
Total Transfers Out	0	0	1,350,000	1,350,000	1,000,000
TOTAL REQUIREMENTS	531,770	535,512	2,223,814	2,244,555	1,966,014
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					· · · · · ·
REQUIREMENTS	467,894	662,664	(879,895)	(838,535)	(358,414)
ADJUSTMENT TO GAAP	1,735	982	0	0	0
ENDING BALANCE	672,123	1,335,769	455,874	157,295	97,460

# Combined Transportation, Emergency & Communications Ctr Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	972,262	293,750	99,848	0	176,109
REVENUE					
County Revenue	1,386,933	1,784,459	2,025,152	2,025,152	2,302,117
TXDOT	861,780	914,311	1,351,918	1,351,918	1,946,113
Capital Metro	481,033	450,991	520,075	520,075	544,904
Interest	1,123	162	95	1,559	0
Other Revenue	5,253	1,361	5,918	0	0
Total Revenue	2,736,123	3,151,284	3,903,158	3,898,704	4,793,134
TRANSFERS IN					
General Fund	8,510,874	10,011,154	11,543,981	11,543,981	14,186,704
Aviation	141,930	126,796	125,316	125,316	144,375
Support Services/Infrastructure Funds	5,994	7,117	8,825	8,825	46,417
Other Funds Austin Energy	11,988	14,234	17,650	17,650	21,722 10,861
Austin Resource Recovery Fund	5,994 5,994	7,117 7,117	8,825 8,825	8,825 8,825	10,861
Austin Water Utility	5,994	7,117	8,826	8,826	10,860
Total Transfers In	8,688,768	10,180,652	11,722,248	11,722,248	14,431,800
TOTAL AVAILABLE FUNDS	11,424,891	13,331,936	15,625,406	15,620,952	19,224,934
TOTAL AVAILABLE TONDO	,	10,001,000	10,020,100	10,020,002	10,221,001
PROGRAM REQUIREMENTS					
CTECC and Public Safety IT Support	10,604,140	12,335,005	13,465,233	13,470,649	13,663,884
Total Program Requirements	10,604,140	12,335,005	13,465,233	13,470,649	13,663,884
OTHER REQUIREMENTS					
ERS Supplemental Contribution	180,979	0	0	0	0
Interdepartmental reimbursements	(34)	0	0	0	0
Liability Reserve	1,000	0	0	0	0
Trf to CTM CIP Fund	1,237,604	0	0	0	0
Workers' Compensation	38,217	0	0	0	0
Accrued Payroll	16,284	15,115	22,350	16,934	16,810
Awards and Recognition	2,613	3,469	2,600	2,600	0
Fire/Extend Coverage Insurance	40,441	0,400	40,441	40,441	0
	•	18,584	,	,	
Total Other Requirements	1,517,104	10,564	65,391	59,975	16,810
TRANSFERS OUT					
Trf to CTM CIP Fund	0	1,285,000	1,960,808	1,960,808	5,384,044
Workers' Compensation	0	45,830	56,713	56,713	64,319
Liability Reserve	0	1,000	1,000	1,000	1,000
Total Transfers Out	0	1,331,830	2,018,521	2,018,521	5,449,363
TOTAL REQUIREMENTS	42 424 244	42 COE 440	45 540 445	45 540 445	10 120 057
TOTAL REQUIREMENTS	12,121,244	13,685,419	15,549,145	15,549,145	19,130,057
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(000.050)	(050,400)		<b></b>	04.677
	(696,353)	(353,482)	76,261	71,807	94,877
ADJUSTMENT TO GAAP	17,841	159,580	0	0	0
ENDING BALANCE	293,750	99,848	176,109	71,807	270,986
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## Combined Utility Revenue Bond Redemption Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	175,567,956	181,574,098	152,557,329	155,791,521	146,771,514
REVENUE					
Other Revenue	3,849,997	3,682,552	3,571,994	3,515,048	3,572,349
Interest	136,967	127,222	29,367	64,134	22,123
Service Area Revenue	0	151,746	0	0	0
Total Revenue	3,986,965	3,961,520	3,601,361	3,579,182	3,594,472
TRANSFERS IN					
TRANSFERS IN Austin Water Utility	178,012,000	191,403,000	206,717,000	208,351,431	209,107,000
Austin Energy	170,905,000	139,364,000	130,708,000	130,733,000	119,698,000
Total Transfers In	348,917,000	330,767,000	337,425,000	339,084,431	328,805,000
TOTAL AVAILABLE FUNDS	352,903,965	334,728,520	341,026,361	342,663,613	332,399,472
OTHER REQUIREMENTS Interest payment D/S funds	203,829,921	183,468,228	165,415,963	168,973,270	183,870,074
Principal payment D/S funds	143,067,902	180,277,063	181,396,213	181,396,213	145,079,722
Total Other Requirements	346,897,822	363,745,291	346,812,176	350,369,483	328,949,796
TOTAL REQUIREMENTS	346,897,822	363,745,291	346,812,176	350,369,483	328,949,796
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	6,006,142	(29,016,771)	(5,785,815)	(7,705,870)	3,449,676
ADJUSTMENT TO GAAP	0	2	0	0	0
ENDING BALANCE	181,574,098	152,557,329	146,771,514	148,085,651	150,221,190

# Communications and Technology Management Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	2,758,617	1,517,304	2,721,962	1,192,990	2,725,745
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REVENUE					
Other Revenue	184,224	213,000	213,000	213,000	217,260
Interest	6,843	4,457	6,000	6,000	6,117
Total Revenue	191,067	217,457	219,000	219,000	223,377
TRANSFERS IN					
General Fund	12,459,379	18,463,404	20,851,215	20,851,215	22.675.297
Support Services/Infrastructure Funds	5,378,935	5,248,254	6,433,239	6,433,239	6,662,937
Austin Energy	5,181,640	5,839,411	7,037,555	7,037,555	5,985,656
Austin Water Utility	3,125,227	3,447,396	3,546,544	3,546,544	3,455,342
Other Funds	1,633,393	1,589,879	2,198,588	2,198,588	2,885,528
Aviation	1,201,393	1,301,149	1,464,944	1,464,944	1,383,786
Austin Resource Recovery Fund	599,163	614,983	945,517	945,517	1,183,959
Convention Center	726,212	796,864	1,136,581	1,136,581	1,056,962
Critical One-Time	1,577,688	2,363,079	0	0	0
Total Transfers In	31,883,030	39,664,419	43,614,183	43,614,183	45,289,467
TOTAL AVAILABLE FUNDS	32,074,097	39,881,876	43,833,183	43,833,183	45,512,844
PROGRAM REQUIREMENTS					
Communications and Technology	00 447 005	04 040 500	00 077 040	00 007 400	05 450 054
Management	28,417,335	31,043,523	32,877,042	33,637,462	35,156,851
Support Services	2,863,566	3,305,899	3,606,695	3,694,644	2,732,648
One Stop Shop	115,244	244,797	298,659	396,444	405,403
Total Program Requirements	31,396,144	34,594,219	36,782,396	37,728,550	38,294,902
OTHER REQUIREMENTS					
ERS Supplemental Contribution	1,126,811	0	0	0	0
Liability Reserve	5,000	0	0	0	0
Market study adjustment	0	0	0	0	950,359
Accrued Payroll	70,120	69,776	77,632	85,727	88,847
Fire/Extend Coverage Insurance	0	0	25,382	25,382	25,382
•		•			
Awards and Recognition	15,482	13,130	14,690	14,690	0
Total Other Requirements	1,217,413	82,906	117,704	125,799	1,064,588
TRANSFERS OUT					
Trf to CTM CIP Fund	508,000	4.074.070	6 024 200	6 024 200	0 0 4 5 200
	· · · · · · · · · · · · · · · · · · ·	4,071,079	6,924,300	6,924,300	8,845,290
Liability Reserve	0	5,000	5,000	5,000	5,000
Total Transfers Out	508,000	4,076,079	6,929,300	6,929,300	8,850,290
TOTAL REQUIREMENTS	33,121,557	38,753,205	43,829,400	44,783,649	48,209,780
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(1,047,461)	1,128,672	3,783	(950,466)	(2,696,936)
ADJUSTMENT TO GAAP	(193,852)	75,986	0	0	0
ENDING BALANCE	1,517,304	2,721,962	2,725,745	242,524	28,809

#### Convention Center Hotel Occupancy Tax Revenue Bond Redemption Fund

BEGINNING BALANCE         ACTUAL         ACTUAL         ESTIMATED         AMENDED         APPROVED           REVENUE Interest Other Revenue         15,205         12,852         6,867         10,579         5,854           Other Revenue         0         0         11,567         0         0         5,854           TRANSFERS IN Other Funds         16,745,532         16,699,120         16,057,831         17,032,931         16,008,330           Total Transfers In         16,745,532         16,699,120         16,057,831         17,032,931         16,008,330           TOTAL AVAILABLE FUNDS         16,760,737         16,711,972         16,076,265         17,043,510         16,014,184           OTHER REQUIREMENTS Principal payment D/S funds Interest payment D/S funds Services-other         8,870,000         8,890,000         9,380,000         9,380,000         9,495,000           Services-other Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           TOTAL REQUIREMENTS         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822 <tr< th=""><th></th><th>2011-12</th><th>2012-13</th><th>2013-14</th><th>2013-14</th><th>2014-15</th></tr<>		2011-12	2012-13	2013-14	2013-14	2014-15
REVENUE   Interest   15,205   12,852   6,867   10,579   5,854   Other Revenue   0   0   0   11,567   0   0   0   0   0   0   0   0   0		ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
Interest   15,205   12,852   6,867   10,579   5,854   Other Revenue   0   0   0   11,567   0   0   0   Other Revenue   15,205   12,852   18,434   10,579   5,854   Other Funde   15,205   12,852   18,434   10,579   5,854   Other Funds   16,745,532   16,699,120   16,057,831   17,032,931   16,008,330   Other Funds   16,745,532   16,699,120   16,057,831   17,032,931   16,008,330   Other Funds   16,745,532   16,699,120   16,057,831   17,032,931   16,008,330   Other Funds   16,760,737   16,711,972   16,076,265   17,043,510   16,014,184   Other Requirements   8,870,000   8,890,000   9,380,000   9,380,000   9,495,000   Interest payment D/S funds   6,673,259   6,230,422   5,711,690   6,050,809   5,402,105   Services-other   1,464,199   1,410,569   1,268,555   1,375,850   624,257   Total Other Requirements   17,007,458   16,530,991   16,360,245   16,806,659   15,521,362   Other Requirements   17,007,458   16,530,991   16,36	BEGINNING BALANCE	8,703,585	8,500,970	8,637,844	8,995,158	8,353,864
Interest   15,205   12,852   6,867   10,579   5,854   Other Revenue   0   0   0   11,567   0   0   0   Other Revenue   15,205   12,852   18,434   10,579   5,854   Other Funde   15,205   12,852   18,434   10,579   5,854   Other Funds   16,745,532   16,699,120   16,057,831   17,032,931   16,008,330   Other Funds   16,745,532   16,699,120   16,057,831   17,032,931   16,008,330   Other Funds   16,745,532   16,699,120   16,057,831   17,032,931   16,008,330   Other Funds   16,760,737   16,711,972   16,076,265   17,043,510   16,014,184   Other Requirements   8,870,000   8,890,000   9,380,000   9,380,000   9,495,000   Interest payment D/S funds   6,673,259   6,230,422   5,711,690   6,050,809   5,402,105   Services-other   1,464,199   1,410,569   1,268,555   1,375,850   624,257   Total Other Requirements   17,007,458   16,530,991   16,360,245   16,806,659   15,521,362   Other Requirements   17,007,458   16,530,991   16,36	REVENUE					
Total Revenue         15,205         12,852         18,434         10,579         5,854           TRANSFERS IN Other Funds Total Transfers In         16,745,532         16,699,120         16,057,831         17,032,931         16,008,330           TOTAL AVAILABLE FUNDS         16,760,737         16,711,972         16,076,265         17,043,510         16,014,184           OTHER REQUIREMENTS Principal payment D/S funds Interest payment D/S funds Services-other         8,870,000         8,890,000         9,380,000         9,380,000         9,495,000           Interest payment D/S funds Services-other         1,464,199         1,410,569         1,268,555         1,375,850         624,257           Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0         0		15,205	12,852	6,867	10,579	5,854
TRANSFERS IN Other Funds         16,745,532         16,699,120         16,057,831         17,032,931         16,008,330           Total Transfers In         16,745,532         16,699,120         16,057,831         17,032,931         16,008,330           TOTAL AVAILABLE FUNDS         16,760,737         16,711,972         16,076,265         17,043,510         16,014,184           OTHER REQUIREMENTS           Principal payment D/S funds         8,870,000         8,890,000         9,380,000         9,380,000         9,495,000           Interest payment D/S funds         6,673,259         6,230,422         5,711,690         6,050,809         5,402,105           Services-other         1,464,199         1,410,569         1,268,555         1,375,850         624,257           Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0         0	Other Revenue	0	0	11,567	0	0
Other Funds         16,745,532         16,699,120         16,057,831         17,032,931         16,008,330           Total Transfers In         16,745,532         16,699,120         16,057,831         17,032,931         16,008,330           TOTAL AVAILABLE FUNDS         16,760,737         16,711,972         16,076,265         17,043,510         16,014,184           OTHER REQUIREMENTS           Principal payment D/S funds         8,870,000         8,890,000         9,380,000         9,380,000         9,495,000           Interest payment D/S funds         6,673,259         6,230,422         5,711,690         6,050,809         5,402,105           Services-other         1,464,199         1,410,569         1,268,555         1,375,850         624,257           Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0         0	Total Revenue	15,205	12,852	18,434	10,579	5,854
Total Transfers In         16,745,532         16,699,120         16,057,831         17,032,931         16,008,330           TOTAL AVAILABLE FUNDS         16,760,737         16,711,972         16,076,265         17,043,510         16,014,184           OTHER REQUIREMENTS	TRANSFERS IN					
TOTAL AVAILABLE FUNDS  16,760,737  16,711,972  16,076,265  17,043,510  16,014,184  OTHER REQUIREMENTS  Principal payment D/S funds  8,870,000  8,890,000  9,380,000	Other Funds	16,745,532	16,699,120	16,057,831	17,032,931	16,008,330
OTHER REQUIREMENTS           Principal payment D/S funds         8,870,000         8,890,000         9,380,000         9,380,000         9,495,000           Interest payment D/S funds         6,673,259         6,230,422         5,711,690         6,050,809         5,402,105           Services-other         1,464,199         1,410,569         1,268,555         1,375,850         624,257           Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           TOTAL REQUIREMENTS         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0         0	Total Transfers In	16,745,532	16,699,120	16,057,831	17,032,931	16,008,330
Principal payment D/S funds         8,870,000         8,890,000         9,380,000         9,380,000         9,495,000           Interest payment D/S funds         6,673,259         6,230,422         5,711,690         6,050,809         5,402,105           Services-other         1,464,199         1,410,569         1,268,555         1,375,850         624,257           Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0         0	TOTAL AVAILABLE FUNDS	16,760,737	16,711,972	16,076,265	17,043,510	16,014,184
Principal payment D/S funds         8,870,000         8,890,000         9,380,000         9,380,000         9,495,000           Interest payment D/S funds         6,673,259         6,230,422         5,711,690         6,050,809         5,402,105           Services-other         1,464,199         1,410,569         1,268,555         1,375,850         624,257           Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0         0						
Interest payment D/S funds		0 070 000	9 900 000	0.200.000	0.200.000	0.405.000
Services-other         1,464,199         1,410,569         1,268,555         1,375,850         624,257           Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           TOTAL REQUIREMENTS         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0         0		· · ·				
Total Other Requirements         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           TOTAL REQUIREMENTS         17,007,458         16,530,991         16,360,245         16,806,659         15,521,362           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0				, ,		
TOTAL REQUIREMENTS 17,007,458 16,530,991 16,360,245 16,806,659 15,521,362  EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS (246,721) 180,981 (283,980) 236,851 492,822  ADJUSTMENT TO GAAP 44,106 (44,107) 0 0 0 0			<u> </u>	<u> </u>		
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS (246,721) 180,981 (283,980) 236,851 492,822  ADJUSTMENT TO GAAP 44,106 (44,107) 0 0 0 0	Total Other Requirements	17,007,458	16,530,991	16,360,245	16,806,659	15,521,362
AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (246,721)         180,981         (283,980)         236,851         492,822           ADJUSTMENT TO GAAP         44,106         (44,107)         0         0         0	TOTAL REQUIREMENTS	17,007,458	16,530,991	16,360,245	16,806,659	15,521,362
ADJUSTMENT TO GAAP 44,106 (44,107) 0 0 0						
	REQUIREMENTS	(246,721)	180,981	(283,980)	236,851	492,822
ENDING BALANCE 8,500,970 8,637,844 8,353,864 9,232,009 8,846,686	ADJUSTMENT TO GAAP	44,106	(44,107)	0	0	0
	ENDING BALANCE	8,500,970	8,637,844	8,353,864	9,232,009	8,846,686

# Convention Center Marketing and Promotion Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	474,774	465,677	476,341	201,266	428,852
REVENUE					
Contractor Revenue	174,527	201,475	246,109	192,332	214,143
Other Revenue	0	15,049	0	0	0
Total Revenue	174,527	216,524	246,109	192,332	214,143
TOTAL AVAILABLE FUNDS	174,527	216,524	246,109	192,332	214,143
REQUIREMENTS Commodities	184,623	205,860	293,598	293,598	542,995
Total Requirements	184,623	205,860	293,598	293,598	542,995
TOTAL REQUIREMENTS	184,623	205,860	293,598	293,598	542,995
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(10,096)	10,664	(47,489)	(101,266)	(328,852)
		· · · · · · · · · · · · · · · · · · ·	(11,100)	( : - : , = )	
ADJUSTMENT TO GAAP	999	0	0	0	0
ENDING BALANCE	465,677	476,341	428,852	100,000	100,000

## Convention Center Operating Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	20,262,803	18,498,298	21,595,649	20,010,667	28,985,357
REVENUE					
Contractor Revenue	7,596,721	9.114.429	10,735,141	8,709,136	9,831,296
Facility Revenue	5,686,886	5,828,430	5,911,164	5,473,300	6,057,245
Parking Fees	1,965,696	2,425,784	2,500,000	2,337,010	2,831,521
Building Rental/Lease	88,500	91,500	114,260	122,400	134,260
Other Revenue Interest	56,549 39,755	132,232 25,540	93,000 27,000	83,000 50,000	102,600 28,000
Recreation and Culture Charges	7,755	23,067	0 27,000	0	20,000
Scrap Sales	1,882	4,353	0	0	Ö
Total Revenue	15,443,744	17,645,334	19,380,565	16,774,846	18,984,922
TRANSFERS IN					
Other Funds	19,885,036	24,162,966	27,769,273	24,312,424	29,219,959
Total Transfers In	19,885,036	24,162,966	27,769,273	24,312,424	29,219,959
TOTAL AVAILABLE FUNDS	35,328,780	41,808,300	47,149,838	41,087,270	48,204,881
PROGRAM REQUIREMENTS					
Event Operations	22,310,591	26,220,768	29,086,227	28,637,312	30,581,990
Support Services	3,748,588	4,306,335	5,816,657	5,982,852	6,089,964
Total Program Requirements	26,059,178	30,527,103	34,902,884	34,620,164	36,671,954
OTHER REQUIREMENTS					
Administrative Support	746,808	0	0	0	0
CTM Support	726,212	0	0	0	0
ERS Supplemental Contribution	683,889	0	0	0	0
Liability Reserve	6,480	0	0	0	0
Workers' Compensation	190,847	0	0	0	0
Compromise settlement agrmts	0	3,514,718	0	2,825,000	2,825,000
Accrued Payroll	54,199	46,593	12,668	75,522	51,805
Market study adjustment	0	0	7,426	0	33,787
Awards and Recognition	13,195	13,195	13,195	13,195	0
Total Other Requirements	2,421,630	3,574,506	33,289	2,913,717	2,910,592
TRANSFERS OUT					
Trf to Conv Ctr Revenue fund	250,764	0	0	0	0
Trf to Conv Ctr CIP Fund	5,700,000	300,000	0	0	13,436,282
Trf to GO Debt Service	2,617,238	2,124,464	2,332,301	2,354,371	2,173,040
Trf to Support Services Fund	0	0	1,037,001	0	984,565
CTM Support	0	796,864	897,899	897,899	835,000
Workers' Compensation	0	221,602	260,486	260,486	284,541
Trf to Tourism & Promotion Fnd	125,382	125,382	125,382	125,382	125,382
Trf to Wireless Communication	86,838	96,860	89,408	89,408	88,654
Trf to PID Fund	75,000	75,000	75,000	75,000	75,000
Liability Reserve	0	6,480	6,480	6,480	6,480
Administrative Support	0	1,021,428	0	1,037,001	0
Total Transfers Out	8,855,222	4,768,080	4,823,957	4,846,027	18,008,944
TOTAL REQUIREMENTS	37,336,030	38,869,689	39,760,130	42,379,908	57,591,490
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(2,007,250)	2,938,611	7,389,708	(1,292,638)	(9,386,609)
ADJUSTMENT TO GAAP	242,745	158,740	0	0	0
ENDING BALANCE	18,498,298	21,595,649	28,985,357	18,718,029	19,598,748
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## Convention Center Palmer Events Center Garage Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE_					
Parking Fees	1,080,452	1,313,846	1,350,000	955,554	1,603,145
Total Revenue	1,080,452	1,313,846	1,350,000	955,554	1,603,145
TRANSFERS IN					
Other Funds	742,295	851,953	821,590	821,590	921,101
Total Transfers In	742,295	851,953	821,590	821,590	921,101
TOTAL AVAILABLE FUNDS	1,822,747	2,165,799	2,171,590	1,777,144	2,524,246
PROGRAM REQUIREMENTS					
Event Operations	643,787	700,942	805,193	850,276	921,101
Total Program Requirements	643,787	700,942	805,193	850,276	921,101
OTHER REQUIREMENTS					
ERS Supplemental Contribution	19,151	0	0	0	0
Accrued Payroll	(511)	259	(1,261)	3,704	2,087
Administrative Support	26,277	0	0	0	0
Awards and Recognition	563	48	650	650	0
CTM Support	25,552	0	0	0	0
Liability Reserve	304	0	0	0	0
Workers' Compensation	7,882	0	0	0	0
Total Other Requirements	79,218	307	(611)	4,354	2,087
TRANSFERS OUT Trf to PEC Operating Fund	1 101 956	1,367,962	1,135,062	690,568	1 201 570
Trf to Support Services Fund	1,101,856 0	1,367,962	1,135,062	090,300	1,381,578 112,165
CTM Support	0	38,871	102,292	102,292	95,126
Workers' Compensation	0	9,501	11,211	11,211	11,885
Liability Reserve	0	304	304	304	304
Administrative Support	0	49,065	0	118,139	0
Total Transfers Out	1,101,856	1,465,703	1,367,008	922,514	1,601,058
TOTAL REQUIREMENTS	1,824,860	2,166,952	2,171,590	1,777,144	2,524,246
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EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(2,114)	(1,153)	0	0	0
ADJUSTMENT TO GAAP	2,114	1,153	0	0	0
ENDING BALANCE	0	0	0	0	0

#### Convention Center Palmer Events Center Operating Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	8,438,405	9,629,296	9,387,963	8,120,113	11,977,164
REVENUE Interest	18,326	17,015	18,000	19,593	19,000
Total Revenue	18,326	17,015	18,000	19,593	19,000
TRANSFERS IN Other Funds	6,562,942	4,744,000	8,387,867	6,659,523	8,132,498
CIP	400,000	0	0	0	0
Total Transfers In	6,962,942	4,744,000	8,387,867	6,659,523	8,132,498
TOTAL AVAILABLE FUNDS	6,981,268	4,761,015	8,405,867	6,679,116	8,151,498
PROGRAM REQUIREMENTS Event Operations Support Services	3,226,506 613,440	3,544,055 603,347	4,175,451 789,357	4,326,974 789,357	5,096,086 1,008,668
Total Program Requirements	3,839,946	4,147,402	4,964,808	5,116,331	6,104,754
Total i Togram Noqui emento	0,000,040	4,147,402	4,004,000	0,110,001	0,104,704
OTHER REQUIREMENTS					
ERS Supplemental Contribution	95,762	0	0	0	0
Accrued Payroll	17,200	(1,586)	11,194	9,623	10,631
Administrative Support	148,900	0	0	0	0
Awards and Recognition	1,990	1,947	2,015	2,015	0
CTM Support Liability Reserve	144,794	0	0	0	0
Workers' Compensation	1,216 29,618	0	0	0	0
Total Other Requirements	439,480	361	13,209	11,638	10,631
Total Other Requirements	439,400	301	13,203	11,030	10,031
TRANSFERS OUT					
Trf to Conv Ctr CIP Fund	1,011,137	15,132	0	0	4,522,807
Trf to PARD CIP Fund	500,000	500,000	500,000	500,000	500,000
Trf to Support Services Fund	0	0	157,519	0	149,554
CTM Support	0	136,050	136,390	136,390	126,836
Workers' Compensation	0	36,049	43,524	43,524	54,531
Liability Reserve	0	1,216	1,216	1,216	1,216
Administrative Support	0	173,767	0	157,519	0
Total Transfers Out	1,511,137	862,214	838,649	838,649	5,354,944
TOTAL REQUIREMENTS	5,790,563	5,009,977	5,816,666	5,966,618	11,470,329
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,190,705	(248,962)	2,589,201	712,498	(3,318,831)
ADJUSTMENT TO GAAP	186	7,629	0	0	0
ENDING BALANCE	9,629,296	9,387,963	11,977,164	8,832,611	8,658,333
ENDING BALANCE	9,029,290	9,367,963	11,9//,104	0,032,011	0,000,333

FY 2014-15 Components of Ending Balance: Reserved Ending Balance - \$2,658,333; Reserved for Parkland Development \$5,000,000; Restricted for Repair and Replacements \$1,000,000.

#### Convention Center Palmer Events Center Revenue Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Facility Revenue	1,168,880	1,627,008	1,547,391	1,432,769	1,597,959
Contractor Revenue	1,117,073	1,670,442	2,190,322	1,575,179	1,505,847
Building Rental/Lease	0	11,956	0	0	0
Other Revenue	451	321	0	0	0
Total Revenue	2,286,405	3,309,727	3,737,713	3,007,948	3,103,806
TRANSFERS IN					
Convention Center	250,764	0	0	0	0
Total Transfers In	250,764	0	0	0	0 <b>0</b>
TOTAL AVAILABLE FUNDS	2,537,169	3,309,727	3,737,713	3,007,948	3,103,806
PROGRAM REQUIREMENTS					
Event Operations	594,467	997,881	955,755	1,111,640	1,052,656
Total Program Requirements	594,467	997,881	955,755	1,111,640	1,052,656
TRANSFERS OUT					
Trf to PEC Operating Fund	1,942,702	2,311,846	2,781,958	1,896,308	2,051,150
Total Transfers Out	1,942,702	2,311,846	2,781,958	1,896,308	2,051,150
TOTAL REQUIREMENTS	2,537,169	3,309,727	3,737,713	3,007,948	3,103,806
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	0	0	0	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	0	0	0	0	0

# Convention Center Repair and Replacement Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	402,829	350,960	556,039	189,776	446,929
REVENUE					
Contractor Revenue	261,791	302,213	369,164	288,498	321,214
Other Revenue	0	22,573	0	0	0
Total Revenue	261,791	324,786	369,164	288,498	321,214
TOTAL AVAILABLE FUNDS	261,791	324,786	369,164	288,498	321,214
REQUIREMENTS Contractuals	108,676	88,152	478,274	478,274	768,143
Commodities	117,067	39,055	0	0	0
Capital	89,550	0	0	0	0
Total Requirements	315,293	127,207	478,274	478,274	768,143
TOTAL REQUIREMENTS	315,293	127,207	478,274	478,274	768,143
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(53,502)	197,578	(109,110)	(189,776)	(446,929)
ADJUSTMENT TO GAAP	1,633	7,501	0	0	0
ENDING BALANCE	350,960	556,039	446,929	0	0

## Convention Center Tax Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Interest	26,910	21,995	23,930	23,930	27,000
Other Revenue	(0)	0	0	0	0
Total Revenue	26,910	21,995	23,930	23,930	27,000
TRANSFERS IN					
Other Funds	25,524,938	29,811,094	33,011,668	29,962,307	34,333,034
Total Transfers In	25,524,938	29,811,094	33,011,668	29,962,307	34,333,034
TOTAL AVAILABLE FUNDS	25,551,848	29,833,090	33,035,598	29,986,237	34,360,034
TRANSFERS OUT					
Trf to Convention Center	19,885,036	24,162,966	27,769,273	24,312,424	29,219,959
Trf to ACCD HOT D/S Fund	5,666,813	5,670,125	5,266,325	5,673,813	5,140,075
Total Transfers Out	25,551,849	29,833,091	33,035,598	29,986,237	34,360,034
TOTAL REQUIREMENTS	25,551,849	29,833,091	33,035,598	29,986,237	34,360,034
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(1)	(1)	0	0	0
ADJUSTMENT TO GAAP	1	1	0	0	0
ENDING BALANCE	0	0	0	0	0

#### Convention Center Town Lake Park Venue Project Bond Redemption Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	874,742	1,421,234	1,450,911	1,451,190	1,485,399
REVENUE					
Interest	798	655	280	577	302
Total Revenue	798	655	280	577	302
TRANSFERS IN					
Other Funds	2,875,289	3,061,035	3,070,808	3,070,808	3,076,912
Total Transfers In	2,875,289	3,061,035	3,070,808	3,070,808	3,076,912
TOTAL AVAILABLE FUNDS	2,876,087	3,061,690	3,071,088	3,071,385	3,077,214
OTHER REQUIREMENTS					
Interest payment D/S funds	1,749,295	1,716,713	1,666,300	1,666,300	1,603,025
Principal payment D/S funds	580,000	1,315,000	1,370,000	1,370,000	1,435,000
Services-other	300	300	300	300	300
Total Other Requirements	2,329,595	3,032,013	3,036,600	3,036,600	3,038,325
TOTAL REQUIREMENTS	2,329,595	3,032,013	3,036,600	3,036,600	3,038,325
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS					
REQUIREMENTS	546,492	29,678	34,488	34,785	38,889
ADJUSTMENT TO GAAP	0	(1)	0	0	0
ENDING BALANCE	1,421,234	1,450,911	1,485,399	1,485,975	1,524,288

## Convention Center Venue Project Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	265,501	2,486,988	1,736,182	6,370,334
REVENUE Interest	937	2,431	3,000	3,000	3,066
Total Revenue	937	2,431	3,000	3,000	3,066
TRANSFERS IN Other Funds Total Transfers In	11,343,283 11,343,283	13,248,050 13,248,050	14,671,852 <b>14,671,852</b>	13,315,249 13,315,249	15,259,126 <b>15,259,126</b>
TOTAL AVAILABLE FUNDS	11,344,220	13,250,482	14,674,852	13,318,249	15,262,192
TRANSFERS OUT Trf to ACCD HOT D/S Fund Trf to Conv Ctr CIP Fund Total Transfers Out	11,078,719 0 11,078,719	11,028,995 0 11,028,995	10,791,506 0 <b>10,791,506</b>	11,359,118 0 <b>11,359,118</b>	10,868,255 10,764,271 <b>21,632,526</b>
TOTAL REQUIREMENTS	11,078,719	11,028,995	10,791,506	11,359,118	21,632,526
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	265,500	2,221,487	3,883,346	1,959,131	(6,370,334)
ADJUSTMENT TO GAAP	1	0	0	0	0
ENDING BALANCE	265,501	2,486,988	6,370,334	3,695,313	0

#### Cultural Arts Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	1,170,778	1,942,919	2,296,505	2,078,087	2,648,918
REVENUE Interest Total Revenue	3,432	3,543	2,404	15,385	1,762
Total Revenue	3,432	3,543	2,404	15,385	1,762
TRANSFERS IN Other Funds	5,957,521	6,957,909	7,702,722	6,993,203	8,011,041
Total Transfers In	5,957,521	6,957,909	7,702,722	6,993,203	8,011,041
TOTAL AVAILABLE FUNDS	5,960,953	6,961,452	7,705,126	7,008,588	8,012,803
PROGRAM REQUIREMENTS					
Cultural Arts and Contracts	5,198,537	6,607,867	7,352,713	7,831,499	9,460,067
Total Program Requirements	5,198,537	6,607,867	7,352,713	7,831,499	9,460,067
TOTAL REQUIREMENTS	5,198,537	6,607,867	7,352,713	7,831,499	9,460,067
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	762,416	353,586	352,413	(822,911)	(1,447,264)
ADJUSTMENT TO GAAP	9,725	0	0	0	0
ENDING BALANCE	1,942,919	2,296,505	2,648,918	1,255,176	1,201,654

## Drainage Utility Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	9,319,070	8,414,139	7,016,823	6,192,897	7,359,098
DEVENUE					
REVENUE Residential Draininage Fee	32,074,997	34,904,498	39,109,365	39,109,365	42,493,175
Commercial Drainage Fee	26,491,669	29,237,814	32,207,713	32,207,713	34,582,682
Development Fees	751,130	992,565	1,250,000	700,000	928,960
Interest	230,336	185,678	100,000	150,000	175,000
Public Health Licenses, Permits, Inspections	93,210	110,160	120,000	120,000	120,000
Underground Storage Permits	94,589	40,725	50,000	50,000	100,000
Building Safety Property Sales	14,886 372,296	38,120 63.465	40,000 30,000	30,000	40,000 30,000
General Government Charges	5,048	4,068	10,000	0	10,000
Other Revenue	0	4,600	0	0	0
Total Revenue	60,128,161	65,581,693	72,917,078	72,367,078	78,479,817
TOTAL AVAILABLE FUNDS	60,128,161	65,581,693	72,917,078	72,367,078	78,479,817
PROGRAM REQUIREMENTS					
Infrastructure & Waterway Maintenance	12,201,572	13,185,324	14,866,183	16,340,195	17,169,543
Water Quality Protection	5,914,891	6,438,389	6,734,693	6,977,254	7,306,007
Watershed Policy and Planning	3,386,972	4,150,999	4,695,273	4,720,166	5,312,597
Support Services Flood Hazard Mitigation	2,913,437 3,275,094	3,044,953 3,652,930	3,519,703 3,731,353	3,480,664 4,008,088	4,552,246 4,438,393
Stream Restoration	568,466	769,005	785,031	799,300	997,688
Total Program Requirements	28,260,431	31,241,599	34,332,236	36,325,667	39,776,474
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OTHER REQUIREMENTS	4 740 004	•	0	0	0
Administrative Support	1,716,904	0	0	0	0
CTM Support	1,053,707	0	0	0	0
ERS Supplemental Contribution	1,163,377	0	0	0	0
Liability Reserve	240,000	0	0	0	0
Workers' Compensation	243,873	0	0	0	0
Interdepartmental Charges	4,988,626	5,248,976	5,637,146	5,926,817	5,861,981
Bad Debt Expense	254,852	1,337,374	1,490,527	356,526	1,521,493
Utility Billing System Support	1,083,025	0	995,217	995,217	1,438,433
Market study adjustment	0	0	0	0	125,272
Accrued Payroll	108,527	65,203	17,765	113,469	89,572
Fire/Extend Coverage Insurance	0	0	6,613	6,613	10,451
Awards and Recognition	16,077	15,642	16,835	16,835	0
Total Other Requirements	10,868,968	6,667,194	8,164,103	7,415,477	9,047,202
TRANSFERS OUT					
Trf to Sustainability Fund	644,676	0	0	0	0
Utility Billing System Support	0	1,086,060	0	0	0
Trf to Watershed CIP Fund	19,140,000	21,000,000	22,350,000	22,600,000	24,600,000
Trf to Support Services Fund	0	0	3,562,930	0	3,930,587
Trf to GO Debt Service	1,557,045	1,483,334	1,285,809	1,306,510	1,924,662
CTM Support	0	1,055,957	1,369,172	1,369,172	1,255,101
Tfr to Utility Debt Mgmt Fund	0	0	402,026	403,011	401,536
Workers' Compensation	0	289,788	339,291	339,291	381,369
Liability Reserve	0	240,000	200,000	200,000	200,000
Trf to Environmental Rmdn Fund	413,627	700,627	496,960	496,960	96,057
Trf to Wireless Communication	180,585	175,366	63,451	63,451	56,713
Trf to CTECC Fund	0	0	8,825	0	10,861
Administrative Support	0	3,106,945	0	3,562,930	0
CTECC Support	5,994	7,117	0	8,825	0
Total Transfers Out	21,941,927	29,145,194	30,078,464	30,350,150	32,856,886
TOTAL REQUIREMENTS	61,071,326	67,053,988	72,574,803	74,091,294	81,680,562

Note: Numbers may not add due to rounding.

## Drainage Utility Fund

EXCESS (DEFICIENCY) OF TOTAL	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(943,165)	(1,472,295)	342,275	(1,724,216)	(3,200,745)
ADJUSTMENT TO GAAP	38,234	74,979	0	0	0
ENDING BALANCE	8,414,139	7,016,823	7,359,098	4,468,681	4,158,353

#### **Economic Development Fund**

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	27	0	1,523,235
REVENUE					
Other Revenue	0	27	60,000	60,000	133,000
Total Revenue	0	27	60,000	60,000	133,000
TRANSFERS IN					
Austin Energy	0	0	11,437,520	11,437,520	8,770,183
General Fund Austin Water Utility	0	0	1,280,445 614,875	1,280,445 614,875	2,098,596 1,148,827
Critical One-Time	0	0	014,073	014,073	190,754
Austin Resource Recovery Fund	0	0	88,250	88,250	159,630
Total Transfers In	0	0	13,421,090	13,421,090	12,367,990
TOTAL AVAILABLE FUNDS	0	27	13,481,090	13,481,090	12,500,990
PROGRAM REQUIREMENTS					
Small Business Program	0	0	2,086,429	2,087,620	1,803,777
Redevelopment	0	0	1,548,601	1,753,635	1,785,570
Support Services	0	0	1,347,289	1,661,813	1,321,035
Cultural Arts and Contracts	0	0	1,142,744	1,098,009	1,289,310
Global Business Recruitment and Expansion	0	0	745,535	914,496	933,977
Music and Entertainment Division	0	0	417,294	413,463	525,089
Total Program Requirements	0	0	7,287,892	7,929,036	7,658,758
OTHER REQUIREMENTS					
Grants to others/subrecipients	0	0	1,448,821	1,848,821	4,418,204
Services-legal fees	0	0	50,000	285,000	204,394
Interdepartmental Charges	0	0	0	0	90,968
Accrued Payroll	0	0	24,519	24,519	17,333
Awards and Recognition	0	0	2,990	2,990	0
Services-other	0	0	1,561,183	1,561,183	0
Total Other Requirements	0	0	3,087,513	3,722,513	4,730,899
TRANSFERS OUT					
Trf to Support Services Fund	0	0	0	0	1,246,284
CTM Support	0	0	271,591	271,591	299,399
Workers' Compensation	0	0	61.989	61,989	74,107
Administrative Support	0	0	1,218,897	1,218,897	0
Interdepartmental Charges	0	0	30,000	30,000	0
Total Transfers Out	0	0	1,582,477	1,582,477	1,619,790
Total Transfers Out					, ,
TOTAL REQUIREMENTS	0	0	11,957,882	13,234,026	14,009,447
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	27	4 500 000	247.064	(1.509.457)
			1,523,208	247,064	(1,508,457)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	0	27	1,523,235	247,064	14,778

#### **Economic Incentives Reserve Fund**

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	13,165,031	17,767,567	21,872,412	20,731,150	19,364,608
REVENUE Interest	33,706	28,250	0	0	0
Total Revenue	33,706	28,250	0 	0 0	<u>0</u>
Total Neverlae	00,100	20,200			
TRANSFERS IN General Fund	11,900,577	12,964,503	14,205,935	14,205,935	14,115,384
Austin Energy	428,333	333,333	333,333	333,333	0
Austin Water Utility	333,333	333,333	333,333	333,333	0
Total Transfers In	12,662,243	13,631,169	14,872,601	14,872,601	14,115,384
TOTAL AVAILABLE FUNDS	12,695,949	13,659,419	14,872,601	14,872,601	14,115,384
PROGRAM REQUIREMENTS Global Business Recruitment and Expansion Total Program Requirements	0 0	9,455,344 <b>9,455,344</b>	16,395,449 <b>16,395,449</b>	16,601,899 <b>16,601,899</b>	13,749,999 13,749,999
OTHER REQUIREMENTS					
Grants to others/subrecipients	7,235,321	107,069	0	0	0
Trf to Mueller Local Gov Corp	982,856	981,819	0	0	0
Total Other Requirements	8,218,177	1,088,888	0	0	0
TRANSFERS OUT					
Trf to Mueller Local Gov Corp	0	0	984,956	984,956	986,369
Total Transfers Out	0	0	984,956	984,956	986,369
TOTAL REQUIREMENTS	8,218,177	10,544,232	17,380,405	17,586,855	14,736,368
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	4,477,772	3,115,188	(2,507,804)	(2,714,254)	(620,984)
ADJUSTMENT TO GAAP	124,763	989,657	0	0	0
ENDING BALANCE	17,767,567	21,872,412	19,364,608	18,016,896	18,743,624

#### Employee Benefits Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	22,776,722	39,557,576	43,897,412	35,219,590	38,331,182
REVENUE					
City Contributions	121,906,987	127,638,847	136,396,467	131,490,357	147,489,020
Employee Medical	22,066,574	23,605,406	25,705,143	25,068,969	25,782,991
Retiree Medical	12,834,688	11,902,243	12,676,577	12,200,133	12,958,134
Employee Supplemental Life	2,776,603	2,865,650	3,016,268	2,931,144	3,893,656
Employee Dental	2,700,515	2,925,375	3,221,017	2,959,914	3,347,634
Employee Long Term Disability	1,449,199	1,532,374	1,597,739	1,564,935	1,627,633
Retiree Dental	1,335,927	1,454,442	1,568,436	1,445,496	1,589,364
Employee Retiree Vision Program	582,558	654,384	725,429	663,468	737,240
Employee Prepaid Legal	659,054	489,945	498,863	430,236	518,321
Other Revenue	2,031,134	1,000	0	0	0
Total Revenue	168,343,241	173,069,665	185,405,939	178,754,652	197,943,993
TOTAL AVAILABLE FUNDS	168,343,241	173,069,665	185,405,939	178,754,652	197,943,993
PROGRAM REQUIREMENTS					
Employee Medical	95.480.724	107,374,791	123.467.701	121,851,467	133,175,569
Retiree Medical	35,190,167	38,686,334	42,627,847	44,427,079	48,082,138
Employee Dental	8,148,811	9,158,287	10,361,289	9,504,579	10,837,346
Claims Reserve - Self Insured Programs	0	0	0	9,369,875	10,171,285
Optional Coverage paid by Employee	5,347,956	5,404,587	5,668,174	5,464,821	6,630,834
Fully Funded by City - Employee/Retiree	2,699,637	3,067,828	3,298,976	5,181,767	4,555,039
Support Services	3,253,520	3,497,551	3,818,246	4,169,889	4,238,152
Stop Loss Reserve - Self Insured Programs	0	0	0	2,500,000	3,000,000
Optional Coverage paid by Retiree	1,442,317	1,579,102	1,729,936	1,570,452	1,735,380
Total Program Requirements	151,563,131	168,768,481	190,972,169	204,039,929	222,425,743
TOTAL REQUIREMENTS	151,563,131	168,768,481	190,972,169	204,039,929	222,425,743
	· ·	· · ·			
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	16,780,109	4,301,185	(5,566,230)	(25,285,277)	(24,481,750)
ADJUSTMENT TO GAAP	745	38,651	0	0	0
ENDING BALANCE	39,557,576	43,897,412	38,331,182	9,934,313	13,849,432
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#### **Environmental Remediation Fund**

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	314,105	596,105	629,978	410,302	968,975
REVENUE	4 00 4	000	500	4 000	
Interest	1,034	909	500	1,000	0
Total Revenue	1,034	909	500	1,000	0
TD ANOFEDO IN					
TRANSFERS IN Other Funds	413,627	700,627	496,960	496,960	96,057
Austin Water Utility	364.191	651.191	447.524	447.524	83.250
Austin Resource Recovery Fund	303,033	590,033	386,366	386,366	76,846
Support Services/Infrastructure Funds	337,898	337,898	337,898	337,898	64,038
Total Transfers In	1,418,749	2,279,749	1,668,748	1,668,748	320,191
TOTAL AVAILABLE FUNDS	1,419,783	2,280,658	1,669,248	1,669,748	320,191
REQUIREMENTS					
Contractuals	5,114	70.553	10.000	50.000	0
Total Requirements	5.114	70,553	10,000	50,000	0
rotal requirements	0,114	70,000	10,000	00,000	
TRANSFERS OUT					
Trf to Resource Recovery CIP	0	861,000	0	0	0
Trf to GO Debt Service	1,132,847	1,315,232	1,320,251	1,343,702	1,289,166
Total Transfers Out	1,132,847	2,176,232	1,320,251	1,343,702	1,289,166
TOTAL DECLUDENTA	4 427 004	0.046.705	4 220 254	4 202 702	4 200 400
TOTAL REQUIREMENTS	1,137,961	2,246,785	1,330,251	1,393,702	1,289,166
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	281,822	33,873	338,997	276,046	(968,975)
ADJUSTMENT TO GAAP	178	0	0	0	0
ENDING BALANCE	596,105	629,978	968,975	686,348	0

#### Fleet Services Fund

	2011-12	2012-13	2013-14	2013-14	2014-15
	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
BEGINNING BALANCE	965,601	2,895,474	3,557,753	4,519,017	3,425,191
REVENUE	00.070.740	00 000 770	07.070.000	07.440.404	04 700 500
Fleet Maintenance Revenue	23,678,716	26,806,776	27,276,098	27,413,164	31,709,563
Fuel Revenue Other Revenue	19,548,456	20,239,231	17,425,681	17,243,251 800,000	16,886,649 1,192,667
Fleet Rental Revenue	1,183,819 1,021,446	1,316,133 1,180,232	1,163,919 997,283	1,020,000	1,021,916
Property Sales	310,805	393,580	386,319	454.571	395,861
Building Rental/Lease	99,549	100,518	108,356	125,000	111,032
Scrap Sales	34,148	25,800	32,600	32,600	33,406
Interest	14,956	20,062	18,340	20,000	18,793
Total Revenue	45,891,896	50,082,334	47,408,596	47,108,586	51,369,887
TOTAL AVAILABLE FUNDS	45,891,896	50,082,334	47,408,596	47,108,586	51,369,887
PROGRAM REQUIREMENTS					
Service Centers	17,745,354	20,560,969	20,956,718	20,182,456	23,624,104
Vehicle Support Services	19,846,777	20,169,446	20,280,284	20,828,068	21,265,391
Support Services	3,896,025	4,606,497	4,594,343	4,798,723	5,277,625
Total Program Requirements	41,488,156	45,336,912	45,831,345	45,809,247	50,167,120
OTHER REQUIREMENTS	405.007	0	0	0	0
CTM Support	495,067	0	0	0	0
ERS Supplemental Contribution	668,509	0	0	0	0
Liability Reserve	15,000	0	0	0	0
Accrued Payroll	49,210	35,065	43,137	63,931	50,099
Fire/Extend Coverage Insurance	2,852	21,901	30,027	30,027	26,972
Bond/theft/prof liab Insurance	0	0	418	418	418
Awards and Recognition	5,596	11,101	12,285	12,285	0
Workers' Compensation	190,130	0	0	0	0
Total Other Requirements	1,426,364	68,067	85,867	106,661	77,489
rotal other requirements	1,120,001	00,001	00,001	100,001	11,100
TRANSFERS OUT					
Fire/Extend Coverage Insurance	6,994	0	0	0	0
Trf to Feet Services CIP Fund	0	1,150,000	0	0	0
Trf to Fleet Services Fund	705,114	719,397	0	0	0
CTM Support	0	702,391	781,929	781,929	541,796
Trf to GO Debt Service	739,568	479,457	465,988	467,292	425,322
Workers' Compensation	0	222,441	263,783	263,783	286,639
				,	
Trf to Environmental Rmdn Fund	81,544	81,544	81,544	81,544	15,454
Liability Reserve	0	15,000	15,000	15,000	15,000
Trf to Wireless Communication	39,329	38,711	15,702	15,702	12,947
Total Transfers Out	1,572,549	3,408,941	1,623,946	1,625,250	1,297,158
TOTAL REQUIREMENTS	44,487,069	48,813,920	47,541,158	47,541,158	51,541,767
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	1,404,828	1,268,414	(132,562)	(432,572)	(171,880)
ADJUSTMENT TO GAAP	525,045	(606,135)	0	0	0
ENDING BALANCE	2,895,474	3,557,753	3,425,191	4,086,445	3,253,311
ENDING BALANCE				-,000,770	<u> </u>

## General Obligation Debt Service Fund

	2011-12	2012-13	2013-14	2013-14	2014-15
	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
BEGINNING BALANCE	17,682,332	15,753,211	15,693,543	15,484,725	15,323,212
REVENUE					
Current Property Taxes	99,351,778	99,733,171	102,866,773	102,066,875	109,443,767
Property Tax Penalty and Interest	507,024	439,449	440,000	440.000	440,000
Delinguent Property Taxes	140,154	385,607	383,433	448,331	399,428
Other Revenue	(170,734)	1,115,857	811,065	614,000	108,328
Interest	90,012	66,422	19,886	65,969	18,714
Capital Metro	3,500,000	2,535,750	0	0	0
Other	44,157	40,632	0	0	0
Total Revenue	103,462,391	104,316,888	104,521,157	103,635,175	110,410,237
TRANSFERS IN					
Other Funds	7,521,799	8,220,746	10,663,336	10,315,612	13,528,598
Austin Resource Recovery Fund	9,014,251	9,676,274	11,169,385	10,344,270	11,625,032
Support Services/Infrastructure Funds	6,365,496	6,044,018	6,147,133	6,134,771	6,911,385
Austin Water Utility	5,501,742	5,340,505	4,799,398	4,810,183	3,978,547
Convention Center	2,617,238	2,124,464	2,332,301	2,354,371	2,173,040
Austin Energy	170,605	155,041	150,366	154,974	149,300
Aviation	29,718	26,272	26,277	27,089	26,041
General Fund	2,257,732	2,080,985	730,766	2,085,266	0
Total Transfers In	33,478,581	33,668,305	36,018,962	36,226,536	38,391,943
TOTAL AVAILABLE FUNDS	136,940,972	137,985,193	140,540,119	139,861,711	148,802,180
OTHER REQUIREMENTS					
Bond issue costs	(7,929)	0	0	0	0
	89,345,000	87,210,000	88,475,000	86,510,000	-
Redemption of principal-gen			, ,	, ,	90,990,000
Interest-general	49,527,217	50,829,237	52,420,450	54,699,034	57,550,205
Services-other	5,804	5,624	15,000	15,000	15,000
Total Other Requirements	138,870,093	138,044,861	140,910,450	141,224,034	148,555,205
TOTAL REQUIREMENTS	138,870,093	138,044,861	140,910,450	141,224,034	148,555,205
EXCESS (DEFICIENCY) OF TOTAL					
AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,929,121)	(59,668)	(370,331)	(1,362,323)	246,975
				(1,002,020)	
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	15,753,211	15,693,543	15,323,212	14,122,402	15,570,187

#### Golf Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	(436,407)	(385,951)	(565,140)	(565,140)	(361,800)
REVENUE					
Golf Fees	4,569,132	5,169,912	5,711,308	6,011,308	6,175,512
Recreation and Culture Charges	619,167	685,886	1,020,828	1,020,828	1,048,942
Other Revenue	6,307	117,374	5,457	5,457	155,512
General Government Charges	34,722	89,615	62,488	62,488	73,237
Interest	102	0	4,601	4,601	4,647
Other Electric Utility Revenue Other Licenses/Permits	8,357	5,349	0	0	0
Total Revenue	1,026 <b>5,238,814</b>	790 <b>6,068,927</b>	6,804,682	7,104,682	7,457,850
Total Revenue	5,230,014	0,000,927	0,004,002	7,104,002	7,457,650
TOTAL AVAILABLE FUNDS	5,238,814	6,068,927	6,804,682	7,104,682	7,457,850
PROGRAM REQUIREMENTS					
Community Services	4,485,056	5,562,777	5,944,869	6,125,582	6,533,573
Total Program Requirements	4,485,056	5,562,777	5,944,869	6,125,582	6,533,573
OTHER REQUIREMENTS					
ERS Supplemental Contribution	106,008	0	0	0	0
Accrued Payroll	15,974	7,644	0	16,913	9,591
Awards and Recognition	0	0	0	2,470	0,551
Total Other Requirements	121,982	7,644	0	19,383	9,591
Total Other Requirements	121,902	7,044	<u> </u>	19,303	9,591
TRANSFERS OUT					
Administrative Support	264,695	266,880	0	0	0
CTM Support	35,257	0	0	0	0
Trf to GO Debt Service	230,125	344,126	316,665	316,665	324,527
Trf to Support Services Fund	0	0	281,284	281.284	191,736
Trf to PARD CIP Fund	0	0	0	0	100,000
Workers' Compensation	39,173	36,887	43,524	43,524	53,133
· · · · · · · · · · · · · · · · · · ·		•	,	•	•
Liability Reserve	15,000	15,000	15,000	15,000	15,000
Total Transfers Out	584,250	662,893	656,473	656,473	684,396
TOTAL REQUIREMENTS	5,191,288	6,233,314	6,601,342	6,801,438	7,227,560
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	47,526	(164,387)	203,340	303,244	230,290
ADJUSTMENT TO GAAP	2,930	(14,802)	0	0	0
ENDING BALANCE	(385,951)	(565,140)	(361,800)	(261,896)	(131,510)
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## Golf Surcharge Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	319,730	252,712	154,862	154,862	141,362
REVENUE					
Recreation and Culture Charges	131,613	136,291	175,000	175,000	175,000
Interest	1,370	859	1,500	1,500	1,500
Total Revenue	132,982	137,150	176,500	176,500	176,500
TOTAL AVAILABLE FUNDS	132,982	137,150	176,500	176,500	176,500
TRANSFERS OUT Trf to PARD CIP Fund	200,000	235,000	150,000	150,000	150,000
Trf to GO Debt Service	0	0	40,000	40,000	40,000
Total Transfers Out	200,000	235,000	190,000	190,000	190,000
TOTAL REQUIREMENTS	200,000	235,000	190,000	190,000	190,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(67,018)	(97,850)	(13,500)	(13,500)	(13,500)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	252,712	154,862	141,362	141,362	127,862

## Hotel Motel Occupancy Tax Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE Hotel/Motel Occupancy Tax	51,381,825	61,676,242	65,803,335	59,824,614	68,446,068
H/MOT Penalties & Interest	90,810	73,109	220,000	100,000	220,000
Total Revenue	51,472,635	61,749,351	66,023,335	59,924,614	68,666,068
TOTAL AVAILABLE FUNDS	51,472,635	61,749,351	66,023,335	59,924,614	68,666,068
TRANSFERS OUT					
Trf to Conv Ctr Tax Fund	25,524,938	29,811,094	33,011,668	29,962,307	34,333,034
Trf to Conv Ctr Venue Fund	11,343,283	13,248,050	14,671,852	13,315,249	15,259,126
Trf to Tourism & Promotion Fnd	8,224,135	9,605,135	10,637,093	9,653,855	11,062,867
Trf to Cultural Arts Fund	5,957,521	6,957,909	7,702,722	6,993,203	8,011,041
Total Transfers Out	51,049,877	59,622,189	66,023,335	59,924,614	68,666,068
TOTAL REQUIREMENTS	51,049,877	59,622,189	66,023,335	59,924,614	68,666,068
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	422,758	2,127,162	0	0	0
ADJUSTMENT TO GAAP	(422,758)	(2,127,162)	0	0	0
ENDING BALANCE	0	0	0	0	0

#### **HUD Section 108 Debt Service Fund**

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	68	68	0	68
TRANSFERS IN Other Funds Total Transfers In	1,019,838 <b>1,019,838</b>	986,897 <b>986,897</b>	1,025,919 <b>1,025,919</b>	1,106,105 <b>1,106,105</b>	1,161,645 <b>1,161,645</b>
TOTAL AVAILABLE FUNDS	1,019,838	986,897	1,025,919	1,106,105	1,161,645
OTHER REQUIREMENTS Principal payment D/S funds Interest payment D/S funds Services-other Total Other Requirements	720,000 289,373 10,397 1,019,770	775,000 200,747 11,150 <b>986,897</b>	830,000 187,344 8,575 <b>1,025,919</b>	830,000 269,105 7,000 <b>1,106,105</b>	900,000 253,138 8,575 <b>1,161,713</b>
TOTAL REQUIREMENTS	1,019,770	986,897	1,025,919	1,106,105	1,161,713
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	68	0	0	0	(68)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	68	68	68	0	0

#### HUD Section 108 Family Business Loan Program Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	(15,458)	0	61,309
REVENUE					
Other Federal Revenue	0	0	1,642,829	0	4,123,000
Loan Repayments	0	0	34,875	100,000	124,353
General Government Charges	0	0	49,285	0	123,690
Interest	0	0	5,709	0	50,262
Other Revenue	3,000,000	0	1,400	0	1,000
Total Revenue	3,000,000	0	1,734,098	100,000	4,422,305
TOTAL AVAILABLE FUNDS	3,000,000	0	1,734,098	100,000	4,422,305
PROGRAM REQUIREMENTS Small Business Program	70	0	1,642,829	2,096,458	4,123,000
Total Program Requirements	70	0	1,642,829	2,096,458	4,123,000
Total i Togram Requirements			1,042,023	2,030,430	7,123,000
TRANSFERS OUT					
Trf to HUD Sec 108 Debt Svc	0	15,458	14,502	95,188	96,263
Total Transfers Out	0	15,458	14,502	95,188	96,263
TOTAL REQUIREMENTS	70	15,458	1,657,331	2,191,646	4,219,263
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS					
VEROUVEMEN 19	2,999,930	(15,458)	76,767	(2,091,646)	203,042
ADJUSTMENT TO GAAP	(2,999,930)	0	0	2,091,646	0
ENDING BALANCE	0	(15,458)	61,309	0	264,351

## I-35 Parking Program Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	153,279	371,266	382,102	383,677	474,974
REVENUE					
Parking Fees	354,259	359,196	356,421	356,421	356,421
Interest	671	846	561	0	700
Other Revenue	1	0	0	0	0
Total Revenue	354,932	360,043	356,982	356,421	357,121
TOTAL AVAILABLE FUNDS	354,932	360,043	356,982	356,421	357,121
REQUIREMENTS Contractuals	100 111	470.074	454.570	454.044	454.440
	136,144	178,674	154,570	151,311	454,110
Commodities	818	1,490	2,158	2,158	10,000
Transfers Out	0	58,400	0	0	0
Total Requirements	136,962	238,564	156,728	153,469	464,110
TRANSFERS OUT					
Trf to GO Debt Service	0	110,641	107,382	110,641	102,412
Total Transfers Out	0	110,641	107,382	110,641	102,412
TOTAL REQUIREMENTS	136,962	349,205	264,110	264,110	566,522
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	217,970	10,838	92,872	92,311	(209,401)
ADJUSTMENT TO GAAP	17	(2)	0	0	0
ENDING BALANCE	371,266	382,102	474,974	475,988	265,573

#### Liability Reserve Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	5,148,184	6,870,845	5,124,651	6,182,845	4,626,651
REVENUE					
Other Revenue	10,706	1,650,621	0	0	0
Total Revenue	10,706	1,650,621	0	0	0 0
TRANSFERS IN					
General Fund	2,000,000	2,100,000	2,500,000	2,500,000	2,190,300
Other Funds	405,000	392,000	352,000	352,000	661,700
Austin Energy	500,000	500,000	400,000	400,000	400,000
Austin Water Utility	550,000	500,000	400,000	400,000	400,000
Austin Resource Recovery Fund	185,000	185,000	225,000	225,000	225,000
Support Services/Infrastructure Funds	67,000	97,000	97,000	97,000	97,000
Aviation	20,000	20,000	20,000	20,000	17,000
Convention Center	8,000	8,000	8,000	8,000	8,000
Total Transfers In	3,735,000	3,802,000	4,002,000	4,002,000	3,999,000
TOTAL AVAILABLE FUNDS	3,745,706	5,452,621	4,002,000	4,002,000	3,999,000
REQUIREMENTS					
Contractuals	2,286,799	7,406,586	4,500,000	4,500,000	4,600,000
Total Requirements	2,286,799	7,406,586	4,500,000	4,500,000	4,600,000
Total Requirements	2,200,100	1,400,000	4,000,000	4,000,000	4,000,000
TOTAL REQUIREMENTS	2,286,799	7,406,586	4,500,000	4,500,000	4,600,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	1,458,908	(1,953,965)	(498,000)	(498,000)	(601,000)
ADJUSTMENT TO GAAP	263,753	207,771	0	0	0
ENDING BALANCE	6,870,845	5,124,651	4,626,651	5,684,845	4,025,651

#### Long Center Capital Improvements Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	0
TRANSFERS IN General Fund	0	0	0	0	300,000
Total Transfers In	0	0	0	0	300,000
TOTAL AVAILABLE FUNDS	0	0	0	0	300,000
OTHER REQUIREMENTS Grants to others/subrecipients	0	0	0	0	300,000
Total Other Requirements	0	0	0	0	300,000
TOTAL REQUIREMENTS	0	0	0	0	300,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	0	0	0	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	0	0	0	0	0

## Mobility Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	3,423,870
REVENUE					
Residential Transportation User Fee	0	0	0	0	6,623,475
Commercial Transportation User Fee	0	0	0	0	5,687,817
Other Licenses/Permits	0	0	0	0	2,760,402
General Government Charges Other Revenue	0	0	0	0	230,000 160,000
Scrap Sales	0	0	0	0	16,000
Interest	0	0	0	0	7,200
Total Revenue	0	0	0	0	15,484,894
TRANSFERS IN Other Funds	0	0	0	0	900,000
General Fund	0	0	0	0	852,536
Total Transfers In	0	0	0	0	1,752,536
TOTAL AVAILABLE FUNDS	0	0	0	0	17,237,430
PROGRAM REQUIREMENTS					
Traffic Management	0	0	0	0	9,429,084
One Stop Shop Support Services	0	0	0	0	2,904,657 2,188,994
Transportation Project Development	0	0	0	0	581,488
Total Program Requirements	0	0	0	0	15,104,223
OTHER REQUIREMENTS					
Accrued Payroll	0	0	0	0	42,406
Fire/Extend Coverage Insurance	0	0	0	0	18,014
Total Other Requirements	0	0	0	0	60,420
TRANSFERS OUT					
TRANSFERS OUT	0	0	0	0	2,396,700
Trf to Support Services Fund					
CTM Support	0	0	0	0	439,690
Trf to GO Debt Service	0	0	0	0	385,680
Interdepartmental Charges	0	0	0	0	349,054
Utility Billing System Support	0	0	0	0	303,668
Workers' Compensation	0	0	0	0	181,771
Trf to Mobility CIP	0	0	0	0	150,000
Liability Reserve	0	0	0	0	100,000
Trf to Wastewater Operating Fund	0	0	0	0	37,500
Trf to Water Operating Fund	0	0	0	0	37,500
Trf to CTECC Fund	0	0	0	0	10,861
Trf to Wireless Communication	0	0	0	0	2,299
Total Transfers Out	0	0	0	0	4,394,723
TOTAL REQUIREMENTS	0	0	0	0	19,559,366
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	(2,321,936)
					(2,321,330)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	0	0	0	0	1,101,934

#### Mueller Tax Increment Financing Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	259	259	509	0	509
REVENUE					
Current Property Taxes	1,861,250	2,260,255	2,506,500	2,597,293	2,852,644
Interest	(0)	739	0	0	0
Total Revenue	1,861,250	2,260,994	2,506,500	2,597,293	2,852,644
TOTAL AVAILABLE FUNDS	1,861,250	2,260,994	2,506,500	2,597,293	2,852,644
OTHER REQUIREMENTS					
Principal payment D/S funds	1,861,250	2,260,744	2,506,500	2,597,293	2,852,644
Total Other Requirements	1,861,250	2,260,744	2,506,500	2,597,293	2,852,644
TOTAL REQUIREMENTS	1,861,250	2,260,744	2,506,500	2,597,293	2,852,644
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	0	251	0	0	0
ADJUSTMENT TO GAAP	0	(1)	0	0	0
ENDING BALANCE	259	509	509	0	509

## Municipal Court Building Security Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	60,557	13,693	73,764	86,175	53,196
REVENUE					
Other Fines	329,860	381,597	357,415	352,689	357,415
Interest	66	128	357	95	357
Total Revenue	329,927	381,725	357,772	352,784	357,772
TOTAL AVAILABLE FUNDS	329,927	381,725	357,772	352,784	357,772
PROGRAM REQUIREMENTS  Municipal Court Special Programs	376,791	321,654	378,340	398,617	398,617
Total Program Requirements	376,791	321,654	378,340	398,617	398,617
TOTAL REQUIREMENTS	376,791	321,654	378,340	398,617	398,617
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(46,865)	60,071	(20,568)	(45,833)	(40,845)
ADJUSTMENT TO GAAP	1	0	0	0	0
ENDING BALANCE	13,693	73,764	53,196	40,342	12,351
		·	,	•	·

# Municipal Court Juvenile Case Manager Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	2,024,743	2,056,631	2,112,928	2,040,096	2,027,137
REVENUE					
Other Fines	430,730	504,224	582,540	464,328	582,540
Interest	5,022	3,974	3,818	5,413	3,818
Total Revenue	435,752	508,198	586,358	469,741	586,358
TOTAL AVAILABLE FUNDS	435,752	508,198	586,358	469,741	586,358
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	375,581	441,464	655,839	742,668	798,208
Total Program Requirements	375,581	441,464	655,839	742,668	798,208
OTHER REQUIREMENTS					
ERS Supplemental Contribution	18,847	0	0	0	0
Workers' Compensation	5,733	0	0	0	0
Accrued Payroll	3,118	(208)	3,855	2,083	2,211
Awards and Recognition	585	585	585	585	0
Total Other Requirements	28,283	377	4,440	2,668	2,211
TRANSFERS OUT					
Workers' Compensation	0	10,060	11,870	11,870	12,584
Total Transfers Out	0	10,060	11,870	11,870	12,584
TOTAL REQUIREMENTS	403,864	451,901	672,149	757,206	813,003
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	31,887	56,297	(85,791)	(287,465)	(226,645)
ADJUSTMENT TO GAAP	1	0	0	0	0
ENDING BALANCE	2,056,631	2,112,928	2,027,137	1,752,631	1,800,492

# Municipal Court Technology Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	870,485	795,558	734,593	706,459	671,741
REVENUE					
Traffic Fines	439,784	508,804	477,415	469,630	477,415
Interest	2,002	1,448	1,432	2,123	1,432
Total Revenue	441,786	510,252	478,847	471,753	478,847
TOTAL AVAILABLE FUNDS	441,786	510,252	478,847	471,753	478,847
PROGRAM REQUIREMENTS  Municipal Court Special Programs	521,433	571,217	541,699	678,212	619,588
Total Program Requirements	521,433	571,217	541,699	678,212	619,588
TOTAL REQUIREMENTS	521,433	571,217	541,699	678,212	619,588
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(79,647)	(60,965)	(62,852)	(206,459)	(140,741)
ADJUSTMENT TO GAAP	4,720	0	0	0	0
ENDING BALANCE	795,558	734,593	671,741	500,000	531,000

## Municipal Court Traffic Safety Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	73,335	200	0	0
REVENUE					
Traffic Fines	531,960	529,800	681,114	1,574,566	1,573,799
Other Revenue	59,551	56,308	60,640	90,000	90,000
Interest	367	223	181	0	767
Total Revenue	591,878	586,332	741,935	1,664,566	1,664,566
TOTAL AVAILABLE FUNDS	591,878	586,332	741,935	1,664,566	1,664,566
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	660,058	657,183	679,957	1,073,800	1,026,422
Total Program Requirements	660,058	657,183	679,957	1,073,800	1,026,422
OTHER REQUIREMENTS					
ERS Supplemental Contribution	2,479	0	0	0	0
Workers' Compensation	1,911	2,236	0	0	0
Miscellaneous expense	0	0	28,894	293,871	317,468
Accrued Payroll	926	118	1,622	256	412
Awards and Recognition	65	130	130	130	0
Total Other Requirements	5,381	2,484	30,646	294,257	317,880
TRANSFERS OUT					
Trf to FSD CIP Fund	0	0	28,894	293,871	317,468
Workers' Compensation	0	0	2,638	2,638	2,796
Total Transfers Out	0	0	31,532	296,509	320,264
TOTAL REQUIREMENTS	665,439	659,667	742,135	1,664,566	1,664,566
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(73,561)	(73,335)	(200)	0	0
ADJUSTMENT TO GAAP	146,896	200	0	0	0
ENDING BALANCE	73,335	200	0	0	0

# Music Loan Program Fund

2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
294,805	22,468	1,986	12,617	1,212
585	177	21	0	0
0	0	961	0	0
585	177	982	0	0
585	177	982	0	0
272,922	20,659	1,756	10,000	253
272,922	20,659	1,756	10,000	253
272,922	20,659	1,756	10,000	253
(272,337)	(20,482)	(774)	(10,000)	(253)
0	0	0	0	0
22,468	1,986	1,212	2,617	959
	ACTUAL  294,805  585 0 585  585  272,922 272,922  272,922  (272,337) 0	ACTUAL ACTUAL  294,805 22,468  585 177 0 0 585 177  585 177  272,922 20,659  272,922 20,659  272,922 20,659  (272,337) (20,482) 0 0	ACTUAL         ACTUAL         ESTIMATED           294,805         22,468         1,986           585         177         21           0         0         961           585         177         982           585         177         982           272,922         20,659         1,756           272,922         20,659         1,756           272,922         20,659         1,756           (272,922         20,659         1,756           (272,337)         (20,482)         (774)           0         0         0	ACTUAL         ACTUAL         ESTIMATED         AMENDED           294,805         22,468         1,986         12,617           585         177         21         0           0         0         961         0           585         177         982         0           585         177         982         0           272,922         20,659         1,756         10,000           272,922         20,659         1,756         10,000           272,922         20,659         1,756         10,000           (272,922         20,659         1,756         10,000           (272,922         20,659         1,756         10,000           0         0         0         0

## Music Venue Assistance Program Fund

	265,412
<b>BEGINNING BALANCE</b> 224,933 185,959 286,376 226,234	205,412
REVENUE	
Other Revenue 0 0 5,901 0	42,872
Interest	220
Total Revenue 519 417 6,176 220	43,092
TRANSFERS IN	
General Fund 0 100,000 100,000 100,000	100,000
Total Transfers In 0 100,000 100,000 100,000	100,000
TOTAL AVAILABLE FUNDS 519 100,417 106,176 100,220	143,092
PROGRAM REQUIREMENTS Music and Entertainment Division 39,493 0 127,140 210,000	250,000
Total Program Requirements 39,493 0 127,140 210,000	250,000
TOTAL REQUIREMENTS 39,493 0 127,140 210,000	250,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS (29.074) 100.447 (29.004) (400.700)	(400,000)
(38,974) 100,417 (20,964) (109,780)	(106,908)
ADJUSTMENT TO GAAP         0         0         0         0	0
ENDING BALANCE 185,959 286,376 265,412 116,454	158,504

#### Neighborhood Housing and Community Development Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	263,427	247,005	1,181,639	30,735	0
REVENUE					
Interest	1,105	1,722	370	0	0
Other Revenue	5,590	1,064,382	(1,039,723)	0	0
Total Revenue	6,695	1,066,104	(1,039,353)	0	0
TRANSFERS IN General Fund	0	0	0	0	5,313,747
Other Funds	2,985,837	3,233,395	3,605,499	3,753,871	0
Total Transfers In	2,985,837	3,233,395	3,605,499	3,753,871	5,313,747
TOTAL AVAILABLE FUNDS	2,992,532	4,299,499	2,566,146	3,753,871	5,313,747
PROGRAM REQUIREMENTS					
Support Services	1,966,822	2,221,511	2,625,602	2,558,569	2,830,470
Community Development	600,719	766,433	809,959	804,108	735,257
Housing	346,343	362,383	251,056	342,089	347,135
Total Program Requirements	2,913,884	3,350,327	3,686,617	3,704,766	3,912,862
OTHER REQUIREMENTS					
ERS Supplemental Contribution	81,810	0	0	0	0
Liability Reserve	20,000	0	0	0	0
Workers' Compensation	15,287	0	0	0	0
Accrued Payroll	11,046	11,957	9,208	9,208	7,312
Awards and Recognition	1,816	3,171	1,625	1,625	0
Total Other Requirements	129,959	15,128	10,833	10,833	7,312
TRANSFERS OUT					
CTM Support	0	0	0	0	673,939
Trf to Support Services Fund	0	0	0	0	671,076
Workers' Compensation	0	20,120	30,335	30,335	33,558
Liability Reserve	0	20,000	20,000	20,000	15,000
Total Transfers Out	0	40,120	50,335	50,335	1,393,573
TOTAL REQUIREMENTS	3,043,843	3,405,575	3,747,785	3,765,934	5,313,747
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(51,311)	893,924	(1,181,639)	(12,063)	0
ADJUSTMENT TO GAAP	34,889	40,710	0	0	0
ENDING BALANCE	247,005	1,181,639	0	18,672	0

#### Neighborhood Housing University Neighborhood Overlay Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	247,671	313,849	694,462	628,089	694,930
REVENUE	000		400	0	
Interest	639	771	468	0	0
Other Revenue	65,539	379,842	0	0	0
Total Revenue	66,178	380,613	468	0	0
TOTAL AVAILABLE FUNDS	66,178	380,613	468	0	0
PROGRAM REQUIREMENTS Housing	6,189	0	0	628,089	694,930
Total Program Requirements	6,189	0	0	628,089	694,930
TOTAL REQUIREMENTS	6,189	0	0	628,089	694,930
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS					(
NEGOINEMEN 13	59,989	380,613	468	(628,089)	(694,930)
ADJUSTMENT TO GAAP	6,189	0	0	0	0
ENDING BALANCE	313,849	694,462	694,930	0	0

## Neighborhood Housing-Housing Trust Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	1,500,626	1,339,167	773,910	300,555	652,989
REVENUE					
Interest	3,746	2,096	630	0	0
Other Revenue	0	1,750	0	0	0
Total Revenue	3,746	3,846	630	0	0
TRANSFERS IN					
General Fund	365,031	602,132	775,396	775,396	841,849
Total Transfers In	365,031	602,132	775,396	775,396	841,849
TOTAL AVAILABLE FUNDS	368,777	605,978	776,026	775,396	841,849
PROGRAM REQUIREMENTS					
Housing	530,791	1.021.833	646.531	825.535	1,253,770
Support Services	0	149,402	190,416	190,416	181,068
Community Development	0	0	60,000	60,000	60,000
<b>Total Program Requirements</b>	530,791	1,171,235	896,947	1,075,951	1,494,838
TOTAL REQUIREMENTS	530,791	1,171,235	896,947	1,075,951	1,494,838
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(462.045)	(565,257)	(400,004)	(000 555)	(652,000)
	(162,015)	(565,257)	(120,921)	(300,555)	(652,989)
ADJUSTMENT TO GAAP	556	0	0	0	0
ENDING BALANCE	1,339,167	773,910	652,989	0	0

#### One Texas Center Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	(395,280)	(65,767)	67,488	12,129	(173,856)
REVENUE					
Building Rental/Lease	2,198,329	2,062,575	1,612,481	1,612,481	1,672,734
Parking Fees	72,039	73,875	68,909	94,178	72,355
Other Revenue	(384,814)	(395,267)	17,628	17,628	17,508
Total Revenue	1,885,555	1,741,183	1,699,018	1,724,287	1,762,597
TOTAL AVAILABLE FUNDS	1,885,555	1,741,183	1,699,018	1,724,287	1,762,597
TRANSFERS OUT					
Maintenance-buildings	0	5,806	0	0	0
Miscellaneous expense	0	1,450	0	0	0
Trf to GO Debt Service	1,556,042	1,600,672	1,690,362	1,690,362	1,641,123
Trf to FSD CIP Fund	0	0	250,000	250,000	0
Total Transfers Out	1,556,042	1,607,928	1,940,362	1,940,362	1,641,123
TOTAL REQUIREMENTS	1,556,042	1,607,928	1,940,362	1,940,362	1,641,123
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	329,513	133,255	(241,344)	(216,075)	121,474
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	(65,767)	67,488	(173,856)	(203,946)	(52,382)

# Parking Management Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	1,140,321	2,944,208	2,913,355	2,272,324	2,498,292
REVENUE					
Parking Fees	7,283,431	8,397,639	7,884,896	7,884,896	8,303,062
Transportation Permits	598,616	686,546	989,339	610,850	621,550
Equipment Rental/Lease	0	0	358,400	358,400	358,400
Land & Infrastructure Rental/Lease	60,776	176,996	188,900	182,500	354,000
Other Revenue	266,297	344,765	339,406	239,406	28,000
Interest General Government Charges	5,204 12	6,367 14	3,600	10,000	6,000
Total Revenue	8,214,336	9,612,327	9,764,541	9,286,052	9,671,012
TRANSFERS IN					
Other Funds	0	58,400	0	0	0
Total Transfers In	0	58,400	0	0	0
TOTAL AVAILABLE FUNDS	8,214,336	9,670,727	9,764,541	9,286,052	9,671,012
PROGRAM REQUIREMENTS					
Parking Enterprise	3,797,782	4,774,025	4,706,483	5,488,717	5,890,174
Transportation Project Development	0	0	352,727	352,727	327,818
Total Program Requirements	3,797,782	4,774,025	5,059,210	5,841,444	6,217,992
OTHER REQUIREMENTS					
Administrative Support	207,473	0	0	0	0
ERS Supplemental Contribution	117,162	0	0	0	0
General Liability Insurance	0	3,830	0	0	0
Accrued Payroll	20,380	2,019	7,738	12,974	14,101
Awards and Recognition	0	0	2,397	2,397	0
Interdepartmental Charges	0	0	25,000	25,000	0
Total Other Requirements	345,015	5,849	35,135	40,371	14,101
TRANSFERS OUT					
CTM Support	28,379	0	0	0	0
Liability Reserve	10,000	0	0	0	0
Trf to GO Debt Service	1,073,526	1,093,017	1,105,941	1,105,941	1,121,633
Trf to Parking CIP	0	0	0	0	1,060,000
Trf to Mobility CIP	200,000	588,699	500,000	594,868	1,000,000
Trf to Other Enterprise fd	0	0	0	0 1,000	900,000
Trf to Planning and Dev CIP	728,385	728,385	728,385	728,385	728,385
Trf to Transportation Fund	210.000	410.000	1,078,500	920.500	
	-,	-,		,	500,000
Trf to Support Services Fund	0	0	0	0	95,868
Workers' Compensation	31,529	51,418	62,649	62,649	72,009
Trf to Wireless Communication	0	0	16,023	16,023	10,949
Administrative Support	0	95,229	93,761	93,761	0
Trf to Other Enterprise CIP	0	2,000,000	1,000,000	1,000,000	0
Trf to PW-Transportation CIP	0	0	500,000	100,000	0
Total Transfers Out	2,281,819	4,966,748	5,085,259	4,622,127	5,488,844
TOTAL REQUIREMENTS	6,424,616	9,746,622	10,179,604	10,503,942	11,720,937
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,789,720	(75,895)	(415,063)	(1,217,890)	(2,049,925)
AD HIGHMENT TO CAAD					
ADJUSTMENT TO GAAP	14,167	45,042	2 409 202	1 054 424	449.267
ENDING BALANCE	2,944,208	2,913,355	2,498,292	1,054,434	448,367

## Performance Contracting Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	(5,000,000)	(2,751,775)	(3,786,722)	0
REVENUE LoanSTAR Proceeds Total Revenue	0 <b>0</b>	2,248,225 <b>2,248,225</b>	2,751,775 <b>2,751,775</b>	3,716,250 <b>3,716,250</b>	0 <b>0</b>
TOTAL AVAILABLE FUNDS	0	2,248,225	2,751,775	3,716,250	0
REQUIREMENTS Contractuals Total Requirements	5,000,000 <b>5,000,000</b>	0	0	0 <b>0</b>	0
TOTAL REQUIREMENTS	5,000,000	0	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(5,000,000)	2,248,225	2,751,775	3,716,250	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	(5,000,000)	(2,751,775)	0	(70,472)	0

#### Police Federal Department of Justice Asset Forfeiture Fund

REVENUE         2,279,717         2,202,737         2,203,177         1,907,728         688,895           REVENUE         6,003         4,272         1,577         0         0           Other Revenue         426,320         200,709         194,368         0         0           Property Sales         0         200         0         0         0         0           Total Revenue         432,324         205,181         195,945         0         0           TOTAL AVAILABLE FUNDS         432,324         205,181         195,945         0         0           REQUIREMENTS         71,197         96,864         76,284         75,000         91,000           Commodities         39,007         22,178         0         492,848         190,750           Capital         399,900         85,919         1,633,943         1,339,880         407,145           Total Requirements         510,104         204,962         1,710,227         1,907,728         688,895           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (77,780)         219         (1,514,282)         (1,907,728)         (688,895)           ADJUSTMENT TO GAAP         800         221         0         0		2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
Interest   6,003   4,272   1,577   0   0   0   0   0   0   0   0   0	BEGINNING BALANCE	2,279,717	2,202,737	2,203,177	1,907,728	688,895
Other Revenue         426,320         200,709         194,368         0         0           Property Sales         0         200         0         0         0           Total Revenue         432,324         205,181         195,945         0         0           TOTAL AVAILABLE FUNDS         432,324         205,181         195,945         0         0           REQUIREMENTS         Contractuals         71,197         96,864         76,284         75,000         91,000           Commodities         39,007         22,178         0         492,848         190,750           Capital         399,900         85,919         1,633,943         1,339,880         407,145           Total Requirements         510,104         204,962         1,710,227         1,907,728         688,895           TOTAL REQUIREMENTS         510,104         204,962         1,710,227         1,907,728         688,895           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (77,780)         219         (1,514,282)         (1,907,728)         (688,895)           ADJUSTMENT TO GAAP         800         221         0         0         0         0	REVENUE					
Property Sales   0   200   0   0   0   0   0   0   0	Interest	6,003	4,272	1,577	0	
Total Revenue         432,324         205,181         195,945         0         0           TOTAL AVAILABLE FUNDS         432,324         205,181         195,945         0         0           REQUIREMENTS	Other Revenue	426,320	200,709	194,368	0	0
TOTAL AVAILABLE FUNDS         432,324         205,181         195,945         0         0           REQUIREMENTS	Property Sales	0	200	0	0	0
REQUIREMENTS           Contractuals         71,197         96,864         76,284         75,000         91,000           Commodities         39,007         22,178         0         492,848         190,750           Capital         399,900         85,919         1,633,943         1,339,880         407,145           Total Requirements         510,104         204,962         1,710,227         1,907,728         688,895           TOTAL REQUIREMENTS         510,104         204,962         1,710,227         1,907,728         688,895           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (77,780)         219         (1,514,282)         (1,907,728)         (688,895)           ADJUSTMENT TO GAAP         800         221         0         0         0         0	Total Revenue	432,324	205,181	195,945	0	0
Contractuals         71,197         96,864         76,284         75,000         91,000           Commodities         39,007         22,178         0         492,848         190,750           Capital         399,900         85,919         1,633,943         1,339,880         407,145           Total Requirements         510,104         204,962         1,710,227         1,907,728         688,895           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (77,780)         219         (1,514,282)         (1,907,728)         (688,895)           ADJUSTMENT TO GAAP         800         221         0         0         0         0	TOTAL AVAILABLE FUNDS	432,324	205,181	195,945	0	0
Capital         399,900         85,919         1,633,943         1,339,880         407,145           Total Requirements         510,104         204,962         1,710,227         1,907,728         688,895           TOTAL REQUIREMENTS         510,104         204,962         1,710,227         1,907,728         688,895           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (77,780)         219         (1,514,282)         (1,907,728)         (688,895)           ADJUSTMENT TO GAAP         800         221         0         0         0         0		71,197	96,864	76,284	75,000	91,000
Capital         399,900         85,919         1,633,943         1,339,880         407,145           Total Requirements         510,104         204,962         1,710,227         1,907,728         688,895           TOTAL REQUIREMENTS         510,104         204,962         1,710,227         1,907,728         688,895           EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (77,780)         219         (1,514,282)         (1,907,728)         (688,895)           ADJUSTMENT TO GAAP         800         221         0         0         0         0	Commodities	39.007	22.178	0	492.848	190.750
TOTAL REQUIREMENTS 510,104 204,962 1,710,227 1,907,728 688,895  EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS (77,780) 219 (1,514,282) (1,907,728) (688,895)  ADJUSTMENT TO GAAP 800 221 0 0 0 0	Capital	,	,		•	•
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (77,780)         219         (1,514,282)         (1,907,728)         (688,895)           ADJUSTMENT TO GAAP         800         221         0         0         0	Total Requirements	510,104	204,962	1,710,227	1,907,728	688,895
AVAILABLE FUNDS OVER TOTAL REQUIREMENTS         (77,780)         219         (1,514,282)         (1,907,728)         (688,895)           ADJUSTMENT TO GAAP         800         221         0         0         0	TOTAL REQUIREMENTS	510,104	204,962	1,710,227	1,907,728	688,895
ADJUSTMENT TO GAAP 800 221 0 0 0	AVAILABLE FUNDS OVER TOTAL					
	REQUIREMENTS	(77,780)	219	(1,514,282)	(1,907,728)	(688,895)
ENDING BALANCE 2,202,737 2,203,177 688,895 0 0	ADJUSTMENT TO GAAP	800	221	0	0	0
	ENDING BALANCE	2,202,737	2,203,177	688,895	0	0

#### Police Federal Department of Treasury Asset Forfeiture Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	969,697	1,113,480	1,027,844	714,340	1,033,859
REVENUE					
Interest	2,949	2,232	757	0	0
Other Revenue	368,319	143,652	335,533	0	0
Property Sales	2,245	0	0	0	0
Total Revenue	373,513	145,884	336,290	0	0
TOTAL AVAILABLE FUNDS	373,513	145,884	336,290	0	0
REQUIREMENTS Contractuals	4,432	0	0	20.000	530,509
Commodities	67,840	15,850	130,287	94.340	103,350
Capital	157,473	215,883	199,988	600,000	400,000
Total Requirements	229,745	231,733	330,275	714,340	1,033,859
TOTAL REQUIREMENTS	229,745	231,733	330,275	714,340	1,033,859
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	143,769	(85,849)	6,015	(714,340)	(1,033,859)
ADJUSTMENT TO GAAP	14	213	0	0	0
ENDING BALANCE	1,113,480	1,027,844	1,033,859	0	0

#### Police State Contraband Asset Forfeiture Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	552,593	629,128	615,656	433,089	786,976
REVENUE					
Interest	3,418	1,482	4,078	0	0
Other Revenue	227,541	147,992	426,176	0	0
Property Sales	2,330	3,173	2,309	0	0
Total Revenue	233,289	152,647	432,563	0	0
TOTAL AVAILABLE FUNDS	233,289	152,647	432,563	0	0
REQUIREMENTS Contractuals	0	14,188	16,497	20,000	20,000
Commodities	59,071	11,620	107,228	213,089	100,000
Capital	97,683	140,312	137,518	200,000	666,976
Total Requirements	156,754	166,119	261,243	433,089	786,976
TOTAL REQUIREMENTS	156,754	166,119	261,243	433,089	786,976
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	70 505	(40, 470)		(400,000)	(700.070)
REGOREMENTO	76,535	(13,473)	171,320	(433,089)	(786,976)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	629,128	615,655	786,976	0	0

## Police State Gambling Asset Forfeiture Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	684,496	651,100	594,115	442,056	495,066
REVENUE					
Interest	1,639	1,266	407	0	0
Other Revenue	516	38,245	30,933	0	0
Total Revenue	2,155	39,511	31,340	0	0
TOTAL AVAILABLE FUNDS	2,155	39,511	31,340	0	0
REQUIREMENTS Contractuals	33,932	96,496	55,389	180,000	100,000
Commodities	1,378	0	25,000	100,000	100,000
Capital	241	0	50,000	162,056	295,066
Total Requirements	35,551	96,496	130,389	442,056	495,066
TOTAL REQUIREMENTS	35,551	96,496	130,389	442,056	495,066
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(33,396)	(56,985)	(99,049)	(442,056)	(495,066)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	651,100	594,115	495,066	0	0

# Reclaimed Utility Fund

	2011-12	2012-13	2013-14	2013-14	2014-15
	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
BEGINNING BALANCE	0	351,873	2,382,349	(463,870)	1,319,915
REVENUE					
Reclaimed Water Services	567,309	863,859	1,015,839	869,197	1,180,228
Interest Income	0	57	170	554	800
Total Revenue	567,309	863,916	1,016,009	869,751	1,181,028
TRANSFERS IN					
Reclaimed Utility Fund	0	1,920,000	3,095,000	3,760,000	2,060,000
Total Transfers In	0	1,920,000	3,095,000	3,760,000	2,060,000
TOTAL AVAILABLE FUNDS	567,309	2,783,915	4,111,009	4,629,751	3,241,028
PROGRAM REQUIREMENTS					
Reclaimed Water Services	201,828	299,280	364,011	365,309	372,997
Other Utility Program Requirements	0	13,893	3,000	3,000	3,000
<b>Total Program Requirements</b>	201,828	313,174	367,011	368,309	375,997
OTHER REQUIREMENTS					
Accrued Payroll	0	2,282	958	1,529	1,295
Total Other Requirements	0	2,282	958	1,529	1,295
DEBT SERVICE					
Revenue Bond Debt Service	0	0	3,858,749	3,859,334	2,579,477
Commercial Paper Interest	0	365	2,190	2,286	16,977
Total Debt Service	0	365	3,860,939	3,861,620	2,596,454
TRANSFERS OUT					
Trf to Reclaimed Water CIP Fund	0	400,000	900,000	900,000	1,300,000
Trf to General Fund	0	24,023	34,778	34,778	66,902
Trf to Economic Development	0	0	1,016	1,016	2,403
Trf to Sustainability Fund	8,872	13,596	8,741	8,741	0
Total Transfers Out	8,872	437,619	944,535	944,535	1,369,305
TOTAL REQUIREMENTS	210,700	753,440	5,173,443	5,175,993	4,343,051
EXCESS (DEFICIENCY) OF TOTAL					
AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	356,609	2,030,476	(1,062,434)	(546,242)	(1,102,023)
ADJUSTMENT TO GAAP	(4,736)	0	0	0	0
ENDING BALANCE	351,873	2,382,349	1,319,915	(1,010,112)	217,892

## Rutherford Lane Facility Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	(975,886)	(1,003,049)	(1,027,558)	(1,182,349)	(773,515)
REVENUE Building Rental/Lease Total Revenue	3,202,500 <b>3,202,500</b>	3,272,165 <b>3,272,165</b>	3,655,976 <b>3,655,976</b>	3,655,976 <b>3,655,976</b>	3,785,805 <b>3,785,805</b>
TOTAL AVAILABLE FUNDS	3,202,500	3,272,165	3,655,976	3,655,976	3,785,805
REQUIREMENTS Contractuals	1,871,046	1,939,350	2,047,433	2,047,433	2,177,325
Commodities	1,200	435	0	0	0
Capital	8,087	0	0	0	0
Transfers Out	1,357,100	1,358,700	1,354,500	1,354,500	1,354,700
Total Requirements	3,237,432	3,298,484	3,401,933	3,401,933	3,532,025
TOTAL REQUIREMENTS	3,237,432	3,298,484	3,401,933	3,401,933	3,532,025
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS					
REQUIREMENTS	(34,932)	(26,319)	254,043	254,043	253,780
ADJUSTMENT TO GAAP	7,769	1,810	0	0	0
ENDING BALANCE	(1,003,049)	(1,027,558)	(773,515)	(928,306)	(519,735)

## Seaholm Tax Increment Financing Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	92,255
REVENUE Current Property Taxes Total Revenue	0 0	0	92,255 <b>92,255</b>	93,852 <b>93,852</b>	398,265 <b>398,265</b>
TOTAL AVAILABLE FUNDS	0	0	92,255	93,852	398,265
TOTAL REQUIREMENTS	0	0	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	0	0	92,255	93,852	398,265
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	0	0	92,255	93,852	490,520

## Second Street Tax Increment Financing Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	378,415	396,971	343,504	317,494	263,724
REVENUE					
Interest Total Revenue	973 <b>973</b>	732 <b>732</b>	220 <b>220</b>	220 <b>220</b>	220 <b>220</b>
Total Neverlue	313	132	220	220	220
TRANSFERS IN General Fund	100,000	100,000	100,000	100,000	100,000
Total Transfers In	100,000	100,000	100,000	100,000	100,000
TOTAL AVAILABLE FUNDS	100,973	100,732	100,220	100,220	100,220
PROGRAM REQUIREMENTS Small Business Program	83.235	154,199	180.000	180.000	0
Total Program Requirements	83,235	154,199	180,000	180,000	0
REQUIREMENTS Contractuals	0	0	0	0	180,000
Total Requirements	0	0	0	0	180,000
TOTAL REQUIREMENTS	83,235	154,199	180,000	180,000	180,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	17,738	(53,467)	(79,780)	(79,780)	(79,780)
ADJUSTMENT TO GAAP	818	0	0	0	0
ENDING BALANCE	396,971	343,504	263,724	237,714	183,944

## Sustainability Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	541,099	355,515	327,444	293,961	0
TRANSFERS IN					
Austin Resource Recovery Fund	775,696	727,467	392,505	723,155	0
Austin Water Utility	4,587,844	4,802,247	4,843,426	4,843,426	0
Other Funds	644,676	0	0	0	0
Support Services/Infrastructure Funds	518,828	0	0	0	0
Total Transfers In	6,527,044	5,529,714	5,235,931	5,566,581	0
TOTAL AVAILABLE FUNDS	6,527,044	5,529,714	5,235,931	5,566,581	0
PROGRAM REQUIREMENTS					
Social Services Contracts	3,323,365	1,855,856	1,627,226	1,627,226	0
Total Program Requirements	3,323,365	1,855,856	1,627,226	1,627,226	0
OTHER REQUIREMENTS					
Interdepartmental Charges	119,950	0	0	0	0
Grants to others/subrecipients	287,833	337,833	330,650	330,650	0
Total Other Requirements	407,783	337,833	330,650	330,650	0
TRANSFERS OUT					
Trf to General Fund	0	95,535	0	0	0
Trf to Housing CIP Fund	0	68,649	0	0	0
Trf to Housing Fund	2,985,837	3,233,395	3,605,499	3,753,871	0
Total Transfers Out	2,985,837	3,397,579	3,605,499	3,753,871	0
TOTAL REQUIREMENTS	6,716,985	5,591,268	5,563,375	5,711,747	0
EXCESS (DEFICIENCY) OF TOTAL					
AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(189,941)	(61,554)	(327,444)	(145,166)	0
ADJUSTMENT TO GAAP	4,357	33,483	0	0	0
ENDING BALANCE	355,515	327,444	0	148,795	0

#### **Tourism And Promotion Fund**

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	1,017,620	1,334,827	1,483,627	1,249,604	1,217,261
REVENUE Interest Other Revenue	3,464 563	3,135 1,428	4,000	4,000	5,000 0
Total Revenue	4,027	4,563	4,000	4,000	5,000
TRANSFERS IN Other Funds Convention Center Total Transfers In	8,224,135 125,382 <b>8,349,517</b>	9,605,135 125,382 <b>9,730,517</b>	10,637,093 125,382 <b>10,762,475</b>	9,653,855 125,382 <b>9,779,237</b>	11,062,867 125,382 11,188,249
TOTAL AVAILABLE FUNDS	8,353,545	9,735,080	10,766,475	9,783,237	11,193,249
PROGRAM REQUIREMENTS Tourism and Promotion Contracts Total Program Requirements	8,036,337 <b>8,036,337</b>	9,586,280 <b>9,586,280</b>	11,032,841 <b>11,032,841</b>	11,032,841 <b>11,032,841</b>	12,410,510 12,410,510
TOTAL REQUIREMENTS	8,036,337	9,586,280	11,032,841	11,032,841	12,410,510
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	317,208	148,800	(266,366)	(1,249,604)	(1,217,261)
ADJUSTMENT TO GAAP	(1)	0	0	0	0
ENDING BALANCE	1,334,827	1,483,627	1,217,261	0	0

#### Town Lake Park Vehicle Rental Tax Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Car Rental Tax	7,157,436	8,343,846	8,358,445	7,958,445	8,692,783
Interest	5,784	3,164	4,800	6,600	5,000
Total Revenue	7,163,220	8,347,011	8,363,245	7,965,045	8,697,783
TOTAL AVAILABLE FUNDS	7,163,220	8,347,011	8,363,245	7,965,045	8,697,783
TRANSFERS OUT					
Trf to Other Enterprise DS Rsv	0	3,041,042	0	0	0
Trf to PEC Operating Fund	3,518,384	1,064,192	4,470,847	4,072,647	4,699,770
Trf to Town Lake Venue D/S Fnd	2,875,289	3,061,035	3,070,808	3,070,808	3,076,912
Trf to PEC Garage Fund	742,295	851,953	821,590	821,590	921,101
Total Transfers Out	7,135,968	8,018,222	8,363,245	7,965,045	8,697,783
TOTAL REQUIREMENTS	7,135,968	8,018,222	8,363,245	7,965,045	8,697,783
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	27,252	328,788	0	0	0
ADJUSTMENT TO GAAP	(27,252)	(328,788)	0	0	0
ENDING BALANCE	0	0	0	0	0

# Transportation Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	12,321,036	12,877,557	12,871,711	8,795,161	1,998,077
DEVENUE					
REVENUE Residential Transportation User Fee	23,895,023	25,714,423	25,214,329	25,047,631	19,869,659
Commercial Transportation User Fee	19,910,217	21,246,338	21,511,100	21,511,100	17,064,218
Utility Cut Repair Fee	8,924,531	8,123,909	8,793,745	8,793,745	9,218,745
Building Rental/Lease	303,452	247,563	315,000	157,500	157,500
Other Revenue	395,215	317,032	560,000	350,000	100,000
Property Sales	87,363	137,620	100,000	100,000	100,000
Interest	38,171	29,134	56,356	50,000	50,000
General Government Charges Land & Infrastructure Rental/Lease	203,958 1,000	259,181 1,050	272,000 1,000	185,745 0	0
Other Licenses/Permits	2,188,650	2,712,594	2,691,596	1,911,399	0
Scrap Sales	30,277	17,298	21,827	30,000	0
Total Revenue	55,977,857	58,806,141	59,536,953	58,137,120	46,560,122
TRANSFERS IN					
CIP	0	0	0	0	879,602
Other Funds	210,000	410,000	920,500	920,500	500,000
General Fund	1,665,385	850,629 <b>1,260,629</b>	852,536	852,536 <b>1,773,036</b>	4 270 602
Total Transfers In	1,875,385	1,260,629	1,773,036	1,773,036	1,379,602
TOTAL AVAILABLE FUNDS	57,853,242	60,066,770	61,309,989	59,910,156	47,939,724
PROGRAM REQUIREMENTS					
Street Preventive Maintenance	20,426,638	17,784,312	16,636,013	17,165,558	14,640,500
Street Repair	4,752,025	5,190,521	5,560,898	6,100,060	6,019,168
Support Services	2,323,788	3,469,919	4,920,585	4,557,053	6,005,410
Minor Construction and Repair	4,600,376	4,305,982	6,594,668	5,110,832	4,661,037
Right-of-Way Maintenance	1,743,194	2,842,988	2,818,254	3,230,400	3,405,078
Infrastructure Management	1,259,389	1,801,501	2,070,815	1,865,877	1,913,902
Bridge Maintenance One Stop Shop	547,698 1,802,904	611,602 2,103,468	748,877 2,361,199	747,000 2,361,199	747,000 0
Transportation Project Development	298,052	360,179	505,326	505,326	0
Traffic Management	6,839,346	6,989,906	7,196,307	7,683,307	0
Support Services	1,058,249	1,309,008	1,466,574	1,466,574	0
Sidewalk Infrastructure Program	404,132	489,382	616,008	552,111	(548,582)
Total Program Requirements	46,055,791	47,258,766	51,495,524	51,345,297	36,843,513
OTHER REQUIREMENTS					
ERS Supplemental Contribution	1,219,149	0	0	0	0
Bad Debt Expense	789,177	915.292	738,540	738,540	738,540
Interdepartmental Charges	0	0	250,000	250,000	149,890
Accrued Payroll	161,901	90.831	78,167	135,996	74,096
Fire/Extend Coverage Insurance	0	0	0	0	24,826
Administrative Support	2,756,431	0	0	0	0
Awards and Recognition	2,730,431	0	28,730	28,730	0
Ţ	0				0
General Liability Insurance Total Other Requirements	4,926,657	18,974 <b>1,025,097</b>	27,313 <b>1,122,750</b>	25,874 1,1 <b>79</b> ,1 <b>40</b>	987,352
Total Other Requirements	4,320,037	1,023,037	1,122,730	1,179,140	301,332
TRANSFERS OUT					
General Liability Insurance	8,493	0	0	0	0
Trf to Support Services Fund	0	0	0	0	3,163,644
Trf to GO Debt Service	2,354,210	2,134,847	2,484,598	2,617,128	2,984,858
Trf to PW-Transportation CIP	695,000	1,980,000	5,252,000	5,252,000	1,322,000
CTM Support	969,941	1,028,897	1,283,611	1,283,611	1,061,690
Utility Billing System Support	795,997	861,498	817,624	817,624	911,005
Workers' Compensation	332,011	420,290	510,421	510,421	437,649
Liability Reserve	95,000	95,000	95,000	95,000	309,700
Trf to Wastewater Operating Fund	150,291	150,291	150,291	150,291	112,791
Trf to Water Operating Fund	150,291	150,291	150,291	150,291	112,791
Trf to Wireless Communication	270,819	289,640	163,114	163,114	109,375
Trf to Environmental Rmdn Fund	256,354	256,354	256,354	256,354	48,584
Administrative Support			4,969,350		
Auminionative Support	0	4,326,130	4,909,300	4,969,350	0

Note: Numbers may not add due to rounding.

## Transportation Fund

2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
5,994	7,117	8,825	8,825	0
518,828	0	0	0	0
6,603,229	11,700,355	16,141,479	16,274,009	10,574,087
57,585,678	59,984,218	68,759,753	68,798,446	48,404,952
267,564	82,552	(7,449,764)	(8,888,290)	(465,228)
288,958	(88,398)	0	0	0
12,877,558	12,871,711	5,421,947	(93,129)	1,532,849
	ACTUAL 5,994 518,828 <b>6,603,229</b> <b>57,585,678</b> 267,564 288,958	ACTUAL ACTUAL 5,994 7,117 518,828 0 6,603,229 11,700,355 57,585,678 59,984,218  267,564 82,552 288,958 (88,398)	ACTUAL ACTUAL ESTIMATED 5,994 7,117 8,825 518,828 0 0 6,603,229 11,700,355 16,141,479 57,585,678 59,984,218 68,759,753  267,564 82,552 (7,449,764) 288,958 (88,398) 0	ACTUAL ACTUAL ESTIMATED AMENDED 5,994 7,117 8,825 8,825 518,828 0 0 0 0 6,603,229 11,700,355 16,141,479 16,274,009 57,585,678 59,984,218 68,759,753 68,798,446  267,564 82,552 (7,449,764) (8,888,290) 288,958 (88,398) 0 0

# Vehicle Acquisition Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	1,073,857	170,589	550,821	205,589	599,127
REVENUE					
Other Revenue	47,177	49,436	48,306	0	0
Other State Revenue	60,000	0	0	0	0
Total Revenue	107,177	49,436	48,306	0	0
TRANSFERS IN					
Critical One-Time	4,686,657	6,364,100	4,512,000	4,512,000	14,920,126
Total Transfers In	4,686,657	6,364,100	4,512,000	4,512,000	14,920,126
TOTAL AVAILABLE FUNDS	4,793,834	6,413,536	4,560,306	4,512,000	14,920,126
REQUIREMENTS					
Commodities	4,686	14,070	0	0	0
Expense Refunds	0	(40,000)	0	0	0
Capital	5,748,676	6,324,085	4,512,000	4,512,000	14,920,126
Total Requirements	5,753,362	6,298,156	4,512,000	4,512,000	14,920,126
TOTAL REQUIREMENTS	5,753,362	6,298,156	4,512,000	4,512,000	14,920,126
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(959,529)	115,380	48,306	0	0
ADJUSTMENT TO GAAP	56,261	264,852	0	0	0
ENDING BALANCE	170,589	550,821	599,127	205,589	599,127

#### Waller Creek Tunnel Reserve Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	5,136,212	5,510,211	7,174,329	5,799,413	10,207,517
REVENUE					
Other Revenue	269,902	3,321,812	3,179,798	2,729,630	3,179,630
Interest Total Revenue	11,351	10,048	5,500	8,860	2 470 630
Total Revenue	281,253	3,331,861	3,185,298	2,738,490	3,179,630
TRANSFERS IN					
Other Funds	1,346,802	0	6,696,668	6,722,964	2,103,749
Total Transfers In	1,346,802	0	6,696,668	6,722,964	2,103,749
TOTAL AVAILABLE FUNDS	1,628,056	3,331,861	9,881,966	9,461,454	5,283,379
OTHER REQUIREMENTS					
Trf to GO Debt Service	1,254,056	1,667,743	0	0	0
Total Other Requirements	1,254,056	1,667,743	0	0	0
TRANSFERS OUT					
Trf to GO Debt Service	0	0	3,247,915	3,291,720	5,535,369
Trf to FSD CIP Fund	0	0	350.809	350,809	1,346,802
Trf to Watershed CIP Fund	0	0	3,250,054	3,250,054	831,343
Total Transfers Out	0	0	6,848,778	6,892,583	7,713,514
TOTAL REQUIREMENTS	1,254,056	1,667,743	6,848,778	6,892,583	7,713,514
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	374,000	1,664,118	3,033,188	2,568,871	(2,430,135)
ADJUSTMENT TO GAAP	(1)	0	0	0	0
ENDING BALANCE	5,510,211	7,174,329	10,207,517	8,368,284	7,777,382

# Waller Creek Tunnel Tax Increment Financing Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	1,904,593	3,180,911	4,767,308	4,767,241	0
REVENUE					
Current Property Taxes	1,270,747	1,579,784	1,924,580	1,955,723	2,103,749
Interest Total Revenue	5,571 1,276,317	6,614 1,586,397	4,780 1,929,360	1,955,723	2,103,749
TOTAL AVAILABLE FUNDS	1,276,317	1,586,397	1,929,360	1,955,723	2,103,749
TRANSFERS OUT	0	0	0.000.000	0.700.004	0.400.740
Trf to Other Enterprise DS Rsv	0	0	6,696,668	6,722,964	2,103,749
Total Transfers Out	0	0	6,696,668	6,722,964	2,103,749
TOTAL REQUIREMENTS	0	0	6,696,668	6,722,964	2,103,749
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	1,276,317	1,586,397	(4,767,308)	(4,767,241)	0
ADJUSTMENT TO GAAP	1	0	0	0	0
ENDING BALANCE	3,180,911	4,767,308	0	0	0

# Wastewater Utility Fund

	2011-12	2012-13	2013-14	2013-14	2014-15
-	ACTUAL	ACTUAL	ESTIMATED	AMENDED	APPROVED
BEGINNING BALANCE	29,419,314	22,112,745	39,923,859	28,436,905	27,939,941
REVENUE					
Wastewater Services	211,374,785	232,520,904	231,682,019	244,539,902	237,271,961
Miscellaneous Revenue	3,297,658	4,570,554	4,282,679	4,123,800	3,800,000
Interest Income	212,977	173,083	77,000	153,528	127,000
Total Revenue	214,885,420	237,264,541	236,041,698	248,817,230	241,198,961
TRANSFERS IN					
Support Services/Infrastructure Funds	150,291	150,291	150,291	150,291	150,291
CIP	1,300,000	1,800,000	3,600,000	3,600,000	3,000,000
Total Transfers In	1,450,291	1,950,291	3,750,291	3,750,291	3,150,291
TOTAL AVAILABLE FUNDS	216,335,711	239,214,832	239,791,989	252,567,521	244,349,252
<u>-</u>					
PROGRAM REQUIREMENTS	20.456.404	20 200 250	20 462 509	40 620 440	27 507 690
Treatment Pipeline Operations	30,156,404 13,949,779	39,299,359 15,774,163	39,462,598 17,209,090	40,638,110 17,259,857	37,597,680 17,250,807
Support Services	9,494,542	10,161,565	11,426,841	11,075,137	10,309,108
Engineering Services	4,646,551	4,999,473	6,086,049	6,175,988	4,923,001
Other Utility Program Requirements	9,684,318	11,069,304	4,779,773	4,617,430	4,861,291
Water Resources Management	3,243,528	3,432,210	4,069,371	4,117,077	3,447,296
Environmental Affairs & Conservation	2,365,206	2,574,630	2,769,310	2,765,042	2,842,032
One Stop Shop	342,143	412,888	295,166	295,494	330,313
Total Program Requirements	73,882,472	87,723,593	86,098,198	86,944,135	81,561,528
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OTHER REQUIREMENTS					
Utility Billing System Support	5,982,441	6,129,251	4,185,621	4,185,621	4,089,392
Accrued Payroll	0	103,603	112,256	223,542	158,495
Services-PID contract expense	0	0	37,500	37,500	37,500
Total Other Requirements	5,982,441	6,232,854	4,335,377	4,446,663	4,285,387
DEBT SERVICE					
Revenue Bond Debt Service	91,242,981	93,717,763	96,953,415	98,947,393	96,132,277
Commercial Paper Interest	131,819	49,237	40,446	42,285	180,678
Contract Bond Debt Service	0	0	0	0	0
Trf to General Obligation Debt Service	3,108,243	2,880,321	2,494,238	2,500,298	2,052,569
Water District Bonds	453,110	450,631	451,735	451,735	450,082
Total Debt Service	94,936,153	97,097,952	99,939,834	101,941,711	98,815,606
TRANSFERS OUT					
TRANSFERS OUT	00 000 000	0.444.000	00 000 000	00 000 000	00 000 000
Trf to Wastewater CIP Fund	29,300,000	9,111,000	30,800,000	30,800,000	20,900,000
Trf to General Fund	16,172,575 0	16,802,030 0	17,867,731 5,063,111	17,867,731 5,063,111	18,818,610 5,176,873
Trf to Support Services Fund CTM Support	0	0	1,773,272	1,773,272	1,727,671
Trf to Reclaimed Water Fund	0	960,000	1,880,000	1,880,000	1,430,000
Workers' Compensation	511,201	597,516	721,513	721,513	809,125
Trf to Economic Development	0	0	289,497	289,497	525,360
Liability Reserve	275,000	250,000	200,000	200,000	200,000
Trf to Wireless Communication	180,989	192,469	139,560	139,560	114,848
Trf to Environmental Rmdn Fund	182,096	325,596	223,762	223,762	41,625
Trf to CTECC Fund	0	0	4,413	4,413	5,430
Accrued Payroll	187,817	0	0	0	0
Services-PID contract expense	37,500	37,500	0	0	0
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# Wastewater Utility Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
Trf to Econ Incentive Rsv Fund	166,667	166,667	166,667	166,667	0
Trf to Sustainability Fund	2,206,732	2,243,574	2,272,972	2,272,972	0
Total Transfers Out	49,220,577	30,686,352	61,402,498	61,402,498	49,749,542
TOTAL REQUIREMENTS	224,021,644	221,740,752	251,775,907	254,735,007	234,412,063
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	(7,685,933)	17,474,080	(11,983,918)	(2,167,486)	9,937,189
ADJUSTMENT TO GAAP	379,364	337,034	0	0	0
ENDING BALANCE	22,112,745	39,923,859	27,939,941	26,269,419	37,877,130

# Water Utility Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	42,322,379	50,463,845	15,880,830	23,988,351	14,652,369
REVENUE					
Water Services	218,727,734	227,523,326	239,708,627	270,680,736	276,728,685
Revenue Stability Fee	15,743,313	5,759,521	0	0	0
Reserve Fund Surcharge	0	3,410,038	5,835,880	6,551,876	7,304,753
Miscellaneous Revenue	1,920,469	3,367,866	18,797,619	4,187,000	3,000,000
Interest Income	55,319	54,130	22,100	142,173	75,400
Total Revenue	236,446,835	240,114,881	264,364,226	281,561,785	287,108,838
TD ANGEEDS IN					
TRANSFERS IN	450.004	450.004	450.004	450.004	450.004
Support Services/Infrastructure Funds	150,291	150,291	150,291	150,291	150,291
CIP	3,000,000	3,000,000	6,000,000	6,000,000	6,300,000
Other Funds	0	139,892	0	0	0
Total Transfers In	3,150,291	3,290,183	6,150,291	6,150,291	6,450,291
TOTAL AVAILABLE FUNDS	239,597,126	243,405,064	270,514,517	287,712,076	293,559,129
PROGRAM REQUIREMENTS					
Treatment	33,011,406	36,172,589	36,834,531	39,471,666	37,097,812
Pipeline Operations	21,546,112	22,446,187	24,669,035	24,480,620	23,691,756
Support Services	10,266,988	10,591,033	11,740,614	11,572,325	10,271,386
Environmental Affairs & Conservation	8,322,058	8,342,960	9,446,142	11,020,069	8,786,653
Other Utility Program Requirements	11,771,029	16,283,000	6,875,974	6,930,690	7,750,153
Engineering Services	3,707,590	4,142,370	5,085,257	5,164,053	3,367,295
-	3,195,939	3,497,462	3,360,345	3,417,357	3,093,292
Water Resources Management					
One Stop Shop	219,302	240,614	290,926	292,369	318,540
Total Program Requirements	92,040,423	101,716,215	98,302,824	102,349,149	94,376,887
OTHER REQUIREMENTS					
Utility Billing System Support	10,573,659	12,366,897	13,024,145	13,024,145	11,620,374
Accrued Payroll	0	137,006	100,673	225,542	156,722
Services-PID contract expense	0	37,500	37,500	37,500	37,500
Total Other Requirements	10,573,659	12,541,403	13,162,318	13,287,187	11,814,596
DEBT SERVICE					
Revenue Bond Debt Service	86,854,688	97,771,310	105,537,708	105,544,704	109,954,527
Commercial Paper Interest	133,340	167,829	333,317	372,632	364,831
Trf to General Obligation Debt Service	2,393,499	2,460,184	2,305,160	2,309,885	1,925,978
Water District Bonds	266,158	264,703	265,351	265,351	264,380
Total Debt Service	89,647,685	100,664,026	108,441,536	108,492,572	112,509,716
TRANSFERS OUT					_
TRANSFERS OUT					
Trf to General Fund	15,746,956	17,722,306	20,006,684	20,006,684	19,869,923
Trf to Water CIP Fund	20,600,000	34,901,334	10,500,000	10,500,000	12,000,000
Trf to Support Services Fund	0	0	8,063,474	8,063,474	8,148,781
Trf to Water Revenue Stab Rsv	0	5,515,444	5,835,880	8,051,876	7,304,753
CTM Support	0	0	1,773,272	1,773,272	1,727,671
Workers' Compensation	511,201	597,517	721,514	721,514	809,126
Trf to Reclaimed Water Fund	0	960,000	1,215,000	1,880,000	630,000
Trf to Economic Development	0	0	324,362	324,362	621,064
Liability Reserve	275,000	250,000	200,000	200,000	200,000
Trf to Wireless Communication	180,989	192,470	139,560	139,560	114,849
Trf to Environmental Rmdn Fund	182,095	325,595	223,762	223,762	41,625

# Water Utility Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
Trf to CTECC Fund	0	0	4,413	4,413	5,430
Accrued Payroll	164,348	0	0	0	0
Services-PID contract expense	37,500	0	0	0	0
Trf to Econ Incentive Rsv Fund	166,666	166,666	166,666	166,666	0
Trf to PARD CIP Fund	0	100,000	100,000	100,000	0
Trf to Sustainability Fund	2,372,240	2,545,077	2,561,713	2,561,713	0
Total Transfers Out	40,236,995	63,276,408	51,836,300	54,717,296	51,473,222
TOTAL REQUIREMENTS	232,498,761	278,198,052	271,742,978	278,846,204	270,174,421
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	7,098,365	(34,792,988)	(1,228,461)	8,865,872	23,384,708
ADJUSTMENT TO GAAP	1,043,101	209,973	0	0	0
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## Wildland Conservation Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	914,102	1,076,021	1,264,717	1,179,958	1,266,337
REVENUE					
Other Revenue	181,563	194,088	325,000	200,000	250,000
Interest	2,510	2,263	3,000	3,000	3,000
Total Revenue	184,072	196,350	328,000	203,000	253,000
TOTAL AVAILABLE FUNDS	184,072	196,350	328,000	203,000	253,000
REQUIREMENTS					
Personnel	0	0	34,000	34,000	53,380
Contractuals	(7,517)	9,157	24,376	51,000	85,000
Commodities	8,287	0	0	0	0
Expense Refunds	0	(1,503)	0	0	0
Capital	30,735	0	268,004	250,000	300,000
Total Requirements	31,505	7,655	326,380	335,000	438,380
TOTAL REQUIREMENTS	31,505	7,655	326,380	335,000	438,380
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	152,567	188,696	1,620	(132,000)	(185,380)
ADJUSTMENT TO GAAP	9,352	0	0	0	0
ENDING BALANCE	1,076,021	1,264,717	1,266,337	1,047,958	1,080,957

#### Wireless Communication Services Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	477,804	1,779,632	931,681	604,494	815,269
REVENUE					
Indirect Cost Recovery	3,467,772	3,437,925	5,030,000	4,960,903	6,803,999
Other Revenue	1,959,997	2,359,113	2,275,000	1,919,877	1,883,394
Trunked Radio Interlocal A/R Interest	489,820 2,952	287,993	521,000 540	674,484 2,700	554,572 2,700
Total Revenue	5,920,541	3,713 <b>6,088,744</b>	7,826,540	7,557,964	9,244,665
Total Nevellue	3,320,341	0,000,744	7,020,340	7,557,904	9,244,003
TRANSFERS IN					
General Fund	3,250,406	1,699,943	5,547,639	5,547,639	5,342,425
Austin Energy Austin Water Utility	299,758 361,978	311,703 384.939	328,471 279,120	328,471 279,120	282,961 229,697
Support Services/Infrastructure Funds	322,200	365,094	207,016	207,016	165,819
Aviation	89,190	120.225	108,315	108,315	108,526
Austin Resource Recovery Fund	105,840	106,598	148,694	148,694	99,028
Other Funds	199,027	193,456	106,393	106,393	92,706
Convention Center	86,838	96,860	89,408	89,408	88,654
Total Transfers In	4,715,237	3,278,818	6,815,056	6,815,056	6,409,816
TOTAL AVAILABLE FUNDS	10,635,778	9,367,562	14,641,596	14,373,020	15,654,481
PROGRAM REQUIREMENTS					
Wireless Communication Services	8,512,829	9,155,336	9,532,761	9,738,349	9,898,623
Total Program Requirements	8,512,829	9,155,336	9,532,761	9,738,349	9,898,623
OTHER REQUIREMENTS					
ERS Supplemental Contribution	178,476	0	0	0	0
Liability Reserve	1,000	0	0	0	0
Trf to CTM CIP Fund	485,000	0	0	0	0
Workers' Compensation	36,306	0	0	0	0
Accrued Payroll	22,799	7,093	(6,136)	18,235	12,582
Awards and Recognition	1,591	1,944	2,470	2.470	0
Total Other Requirements	725,172	9,037	(3,666)	20,705	12,582
Total Other Requirements	723,172	9,037	(3,000)	20,703	12,302
TRANSFERS OUT					
Trf to CTM CIP Fund	0	1,284,025	5,175,156	5,175,156	5,657,235
Workers' Compensation	0	43,594	52,757	52,757	55,930
Liability Reserve	0	1,000	1,000	1,000	1,000
Total Transfers Out	0	1,328,619	5,228,913	5,228,913	5,714,165
TOTAL REQUIREMENTS	9,238,001	10,492,992	14,758,008	14,987,967	15,625,370
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EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL					
REQUIREMENTS	4 007 777	(4.405.400)	(440,440)	(04.4.0.47)	00.444
	1,397,777	(1,125,430)	(116,412)	(614,947)	29,111
ADJUSTMENT TO GAAP	(95,949)	277,479	0	0	0
ENDING BALANCE	1,779,632	931,681	815,269	(10,453)	844,380
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# Workers' Compensation Fund

	2011-12 ACTUAL	2012-13 ACTUAL	2013-14 ESTIMATED	2013-14 AMENDED	2014-15 APPROVED
BEGINNING BALANCE	2,250,893	320,391	(406,885)	(325,812)	306,619
REVENUE			_	_	
Other Revenue	0	0	0	0	0
Total Revenue	0	0	0	0	0
TRANSFERS IN					
General Fund	5,399,529	6,432,397	7,717,710	7,717,710	8,437,740
Austin Energy	1,600,340	1,855,537	2,188,084	2,188,084	2,338,903
Other Funds	1,025,889	1,245,780	1,432,013	1,432,013	1,678,235
Austin Water Utility	1,058,708	1,238,627	1,443,027	1,443,027	1,618,251
Austin Resource Recovery Fund	374,527	444,882	538,118	538,118	580,269
Aviation Final Continue To the	329,622	387,874	462,940	462,940	506,162
Support Services/Infrastructure Funds	190,130	222,441	373,253	373,253	406,888
Convention Center	228,347	231,103	315,221	315,221	350,957
Total Transfers In	10,207,092	12,058,641	14,470,366	14,470,366	15,917,405
TOTAL AVAILABLE FUNDS	10,207,092	12,058,641	14,470,366	14,470,366	15,917,405
PROGRAM REQUIREMENTS					
Medical Expenses and Claims Reserve	7,924,523	8,113,121	8,899,937	9,175,257	10,708,846
Operations and Administration	2,949,667	3,192,798	3,355,752	3,472,422	3,857,437
Indemnity Payments	1,460,235	1,277,875	1,527,639	1,636,588	1,377,654
Settlements and Impairments	1,092,585	1,139,710	1,175,922	1,223,117	1,235,348
Court and Legal Fees	9,208	12,523	14,760	27,000	13,500
Interdepartmental and Expense Refunds	(1,298,625)	(950,109)	(1,217,148)	(1,389,830)	(968,761)
Total Program Requirements	12,137,594	12,785,917	13,756,862	14,144,554	16,224,024
TOTAL REQUIREMENTS	12,137,594	12,785,917	13,756,862	14,144,554	16,224,024
EXCESS (DEFICIENCY) OF TOTAL					
AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,930,502)	(727,276)	713,504	325,812	(306,619)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	320,391	(406,885)	306,619	0	0
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