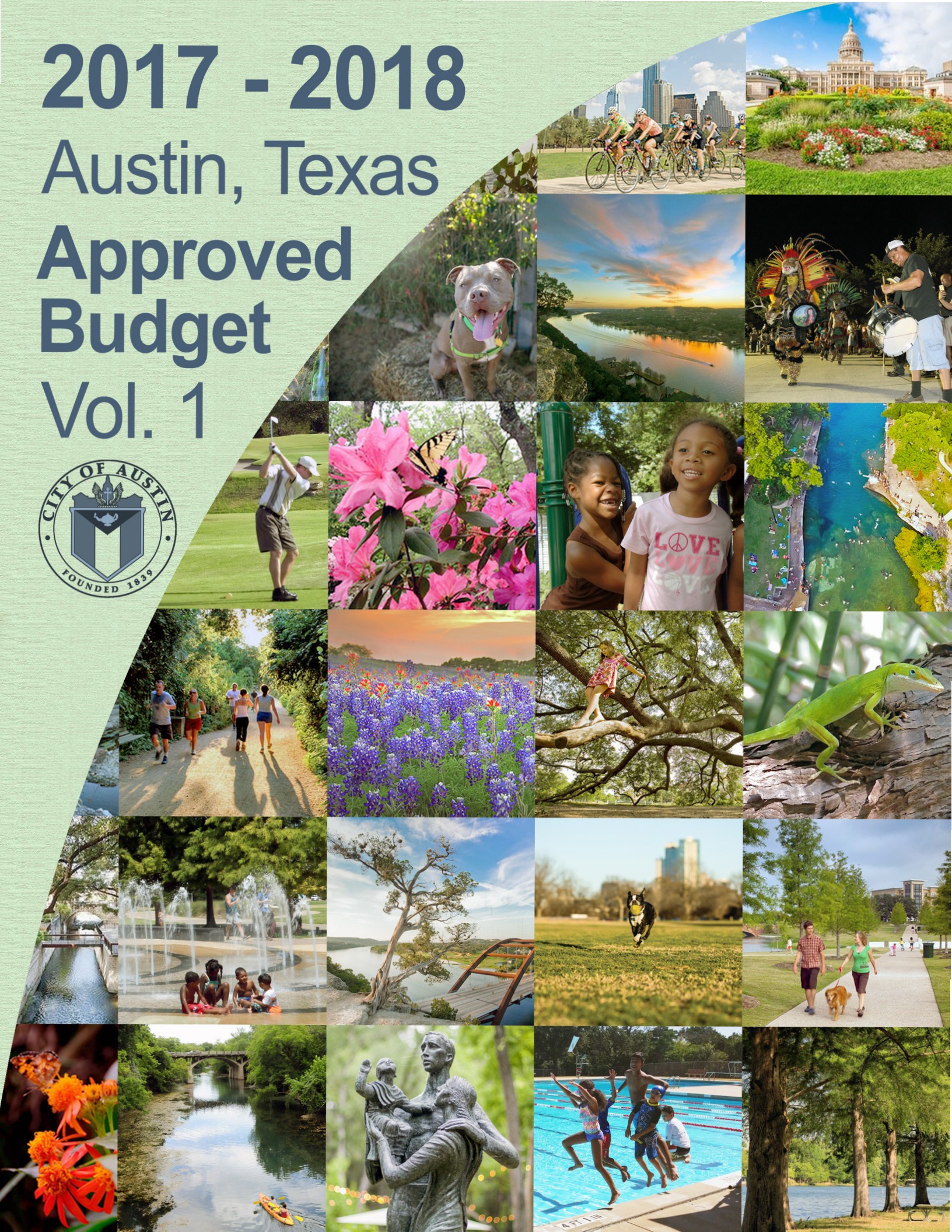
2017 - 2018

Austin, Texas

Approved Budget

Vol. 1



CITY OF AUSTIN PROPERTY TAX INFORMATION AND ADOPTED BUDGET VOTE

This budget will raise more revenue from property taxes than last year's budget by an amount of $61,587,721, which is an 11.1 percent increase from last year's budget. The property tax revenue to be raised from new property added to the tax roll this year is $12,216,639.

The Austin City Council vote by each member on the fiscal year 2017-2018 Adopted Budget:

FOR:
Mayor Steve Adler
District 2 Council Member Delia Garza
District 3 Council Member Sabino Renteria
District 4 Council Member Gregorio Casar
District 5 Council Member Ann Kitchen
District 7 Council Member Leslie Pool
District 9 Mayor Pro Tem Kathie Tovo
District 10 Council Member Alison Atler
AGAINST:
District 1 Council Member Ora Houston
District 6 Council Member Jimmy Flannigan
District 8 Council Member Ellen Troxclair
PRESENT and not voting:
ABSENT:

CITY OF AUSTIN PROPERTY TAX RATES

Fiscal Year	2016-17	2017-18
Property Tax Rate	0.4418	0.4448
Effective Tax Rate	0.4112	0.4107
Effective M&O Tax Rate	0.3148	0.3145
Rollback Tax Rate	0.4418	0.4451
Debt Rate	0.1019	0.1055

2017-2018 Austin General Obligation Debt Service: $183,505,953

City of Austin, TX

2017-18 Approved Budget



Interim City Manager

Elaine Hart

Prepared By

Financial Services Budget Office

Ed Van Eenoo, Deputy Chief Financial Officer

Ben Ellinor
Bill Ransom-Nelson
Brad Sinclair
Chris Jistel
Diane Siler
Erik Nelson
Erin Williams
Gigi Mao
Jackson Featherston
Jamie Atkinson
Katie Stewart
Mac Montana
Marianne Reddivari
Mark Woodard
Robert Brizendine
Tina Van Wie

2017-18
APPROVED BUDGET
VOLUME I

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AUSTIN CITY COUNCIL
DISTRICT MAP



Mayor Steve Adler
2015-2019
512-978-2100



District 1
Ora Houston
2015-2019
512-978-2101



District 2
Delia Garza
2017-2021
512-978-2102



District 3
Sabino "Pio" Renteria
2015-2019
512-978-2103



District 4
Gregorio "Greg" Casar
2017-2021
512-978-2104



District 5
Ann Kitchen
2015-2019
512-978-2105



District 6
James "Jimmy" Flannigan
2017-2021
(512) 978-2106



District 7
Leslie Pool
2017-2021
512-978-2107



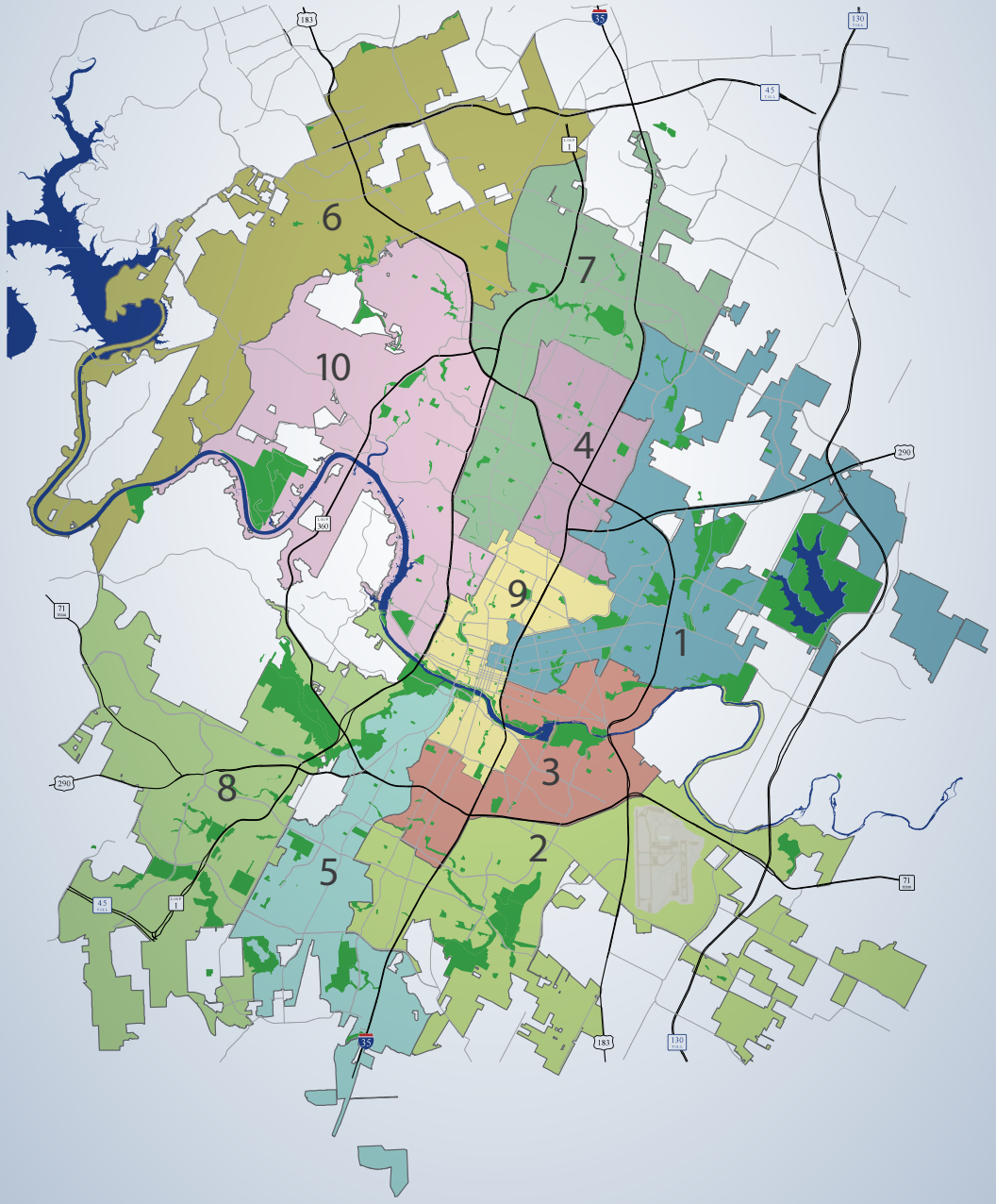
District 8
Ellen Troxclair
2015-2019
512-978-2108



District 9
Kathie Tovo
2015-2019
512-978-2109



District 10
Alison Alter
2017-2021
(512) 978-2110



City of Austin, Texas



Austin Residents

Mayor and City Council

Interim City Manager
Elaine Hart
512-974-2200

Office of the City Auditor
Corrie Stokes, City Auditor
512-974-2468

Office of the City Clerk
Jannette Goodall, City Clerk
512-974-2210

Municipal Court
Mary Jane Grubb, Court Clerk
512-974-4692

Municipal Court Judge
Sherry Statman, Presiding Judge
512-974-4841

Austin Energy
Jackie Sargent, General Manager
512-322-6002

Equity Office
Brion Oaks, Equity Officer
512-974-7979

Law Department
Anne Morgan, City Attorney
512-974-1355

Office of Police Monitor
Deven Desai, Interim Police Monitor
512-974-9090

Support Services

Assistant City Manager
Mark Washington
512-974-2410

Austin Convention Center
Mark Tester, Director
512-404-4000

Building Services
Eric Stockton, Officer
512-974-7948

Communications and Technology Management
Stephen Elkins,
Chief Information Officer
512-974-7702

Fleet Services
Jennifer Walls, Interim Officer
512-974-1795

Human Resources Department
Joya Hayes, Director
512-974-3246

Innovation Office
Kerry O'Connor, Officer
512-974-1637

Labor Relations Office
Larry Watts, Interim Officer
512-974-6785

Telecommunications & Regulatory Affairs
Rondella Hawkins, Officer
512-974-2999

Staff Liaison:
City Auditor, Austin Convention and Visitors Bureau

Development Services

Assistant City Manager
Bert Lumbreras
512-974-7906

Aviation Department
Jim Smith, Executive Director
512-530-7518

Development Services Dept.
J. Rodney Gonzales,
Director
512-974-2313

Neighborhood Housing and Community Development
Rosie Truelove, Interim Director
512-974-3100

Planning and Zoning Dept.
Greg Guernsey, Director
512-974-2387

Watershed Protection Dept.
Joe Pantalion, Director
512-974-3438

Staff Liaison: City Clerk

Infrastructure Services

Assistant City Manager
Robert Goode
512-974-7717

Austin Resource Recovery
Sam Angoori, Interim Director
512-974-1987

Austin Transportation Department
Robert Spillar, Director
512-974-7092

Austin Water Utility
Greg Meszaros, Director
512-972-0108

Corridor Program Office
Mike Trimble, Officer
512-974-2610

Public Works Department
Richard Mendoza, Director
512-974-7773

Staff Liaison: Austin Energy

Community Services

Interim Assistant City Manager
Sarah Hensley
512-974-7717

Animal Services Office
Lee Ann Shenefiel, Interim
Chief Animal Services Officer
512-978-0536

Austin Parks and Recreation Department
Kimberly McNeeley,
Interim Director
512-974-6717

Austin Public Health
Stephanie Hayden,
Interim Director
512-972-5010

Austin Public Library
Toni Lambert, Interim Director
512-974-7449

Office of Real Estate Services
Lauraine Rizer, Officer
512-974-7078

Public Safety

Assistant City Manager
Rey Arellano
512-974-2222

Austin Code Department
Cora Wright, Interim Director
512- 974-1970

Austin Fire Department
Rhoda Mae Kerr, Chief
512-974-0130

Austin Police Department
Brian Manley, Interim Chief
512-974-5030

Austin/Travis County Emergency Medical Services
Ernesto Rodriguez, Chief
512-972-7203

Austin/Travis County Office of Medical Director
Dr. Mark E. Escott, Director
512-978-0000

Downtown Austin Community Court
Pete Valdez, Court Administrator
512-974-4873

Homeland Security and Emergency Management
Juan Ortiz
Director
512-974-0462

Staff Liaison: Municipal Court, Municipal Court Judges and Police Monitor

Administrative Services

Chief of Staff
Ray Baray
512-974-6339

Communications & Public Information Office
Doug Matthews,
Chief Communications Officer
512-974-2220

Intergovernmental Relations
Brie L. Franco
Intergov. Relations Officer
512-974-2285

Office of Sustainability
Lucia Athens, Officer
512-974-7902

Small & Minority Business Resources Dept.
Veronica Briseño, Director
512-974-7600

Staff Liaison: Equity Office

Financial Services

Interim
Chief Financial Officer
Greg Canally
512-974-3344

Budget Office
Ed Van Eenoo
Deputy Chief Financial Officer
512-974-2610

Capital Contracting
Rolando Fernandez
Interim Officer
512-484-7743

Controller's Office
Diana Thomas, Controller
512-974-2600

Economic Development Department
Kevin Johns, Director
512-974-7819

Office of Performance Management
Kimberly Olivares
Chief Performance Officer
512-974-2610

Purchasing Office
James Scarboro
Purchasing Officer
512-974-2500

Treasury Office
Art Alfaro, Treasurer
512-974-7890

Updated 07/01/2017



GOVERNMENT FINANCE OFFICERS ASSOCIATION

Distinguished Budget Presentation Award

PRESENTED TO

City of Austin

Texas

For the Fiscal Year Beginning

October 1, 2016

Executive Director

ICMA

INTERNATIONAL CITY/COUNTY
MANAGEMENT ASSOCIATION

This

Certificate of Excellence

is presented to

Austin, TX

for exceeding the standards established by the International City/County Management Association in the identification and public reporting of key outcome measures, surveying of both residents and employees, and the pervasiveness of performance management in the organization's culture.

Presented at the 103rd ICMA Annual Conference
in San Antonio/Bexar County, Texas

23 October 2017

Marc A. Ott
ICMA Executive Director

Lee Feldman
ICMA President

CITY OF AUSTIN
STRATEGIC DIRECTION

IMAGINEAUSTIN

Our Vision

Austin is a beacon of sustainability, social equity, and economic opportunity; where diversity and creativity are celebrated; where community needs and values are recognized; where leadership comes from its citizens, and where the necessities of life are affordable and accessible to all.

As stated in Austin's comprehensive plan Imagine Austin, the type of place we want Austin to be in 2039 is:

- Austin is ***Livable***
- Austin is ***Natural and Sustainable***
- Austin is ***Mobile and Interconnected***
- Austin is ***Prosperous***
- Austin is ***Creative***
- Austin is ***Educated***
- Austin is ***a Place that Values and Respects its People***

Find a detailed description of the Vision Statement: **austinstrategicplan.bloomfire.com**

CITY OF AUSTIN

STRATEGIC DIRECTION

IMAGINEAUSTIN

In working toward the long-term Imagine Austin vision and our aspiration of being one of the most unique, thriving, livable cities in the country, this City Council has chosen to pursue the following strategic outcomes at this time.

Our Strategic Outcomes

Together we strive to create a complete community where every Austinite has choices at every stage of life that allow us to experience and contribute to all of the following outcomes:



Economic Opportunity and Affordability
Having economic opportunities and resources that enable us to thrive in our community.



Mobility
Getting us where we want to go, when we want to get there, safely and cost-effectively.



Safety
Being safe in our home, at work, and in our community.



Health
Enjoying a sustainable environment and a healthy life, physically and mentally.



Cultural and Learning Opportunities
Being enriched by Austin's unique civic, cultural, ethnic, and learning opportunities.



Government that Works for All of Us
Believing that city government works effectively and collaboratively for all of us—that it is equitable, ethical and innovative.

Our Values

As we pursue City Council's strategic direction, we are guided by our PRIDE values.

- **Public Service & Engagement**
  We will partner with one another and with our community to provide the best service possible.

- **Responsibility & Accountability**
  We take responsibility for achieving results and hold ourselves accountable for our actions.

- **Innovation & Sustainability**
  We actively seek out good ideas that have a lasting, positive impact on our work, our community and our environment.

- **Diversity & Inclusion**
  We recognize and respect a variety of perspectives, experiences and approaches that will help us achieve our organizational goals.

- **Ethics & Integrity**
  Our actions will maintain the trust and confidence of the public and the organization.

Taxpayer Impact Statement

ESTIMATED ANNUAL IMPACT OF APPROVED RATE AND FEE CHANGES ON A "TYPICAL" RESIDENTIAL RATEPAYER

	FY 2016-17 Yearly Rate	FY 2017-18 Approved Rate	Annual Dollar Change	*Typical Ratepayer Defined as:*
Austin Energy	$1,065.72	$1,089.12	$23.40	*Residential customer usage of 895 Kwh.*
Austin Water	$998.28	$998.28	$0	*Residential customer usage of 5,800 gallons of water and 4,000 gallons of wastewater*
Austin Resource Recovery	$291.60	$291.60	$0	*Residential customer using a 64-gallon cart*
Clean Community Fee	$96.60	$107.40	$10.80	*Per single-family home*
Transportation User Fee	$138.24	$138.24	$0	*Per single-family home*
Drainage Utility Fee	$141.60	$141.60	$0	*Residential customer with 3,100 sq. ft./37% of impervious cover*
Property Tax Bill	$1,132.96	$1,250.19	$117.23	*FY 2018 median non-senior homestead assessed value of $305,510*
TOTAL YEARLY IMPACT	**$3,865.00**	**$4,016.43**	**$151.43**	***Combined projected increase of 3.9%***

DEFINITIONS

Effective Tax Rate – The tax rate that would generate the same amount of property tax revenue as in the prior year when applied to properties taxed in both years, net of certain state-mandated adjustments.

Rollback Tax Rate – The tax rate that would generate the same amount of operations and maintenance property tax revenue as in the prior year when applied to properties taxed in both years (net of certain state-mandated adjustments), plus 8%, and plus the additional tax rate necessary to generate sufficient revenue for debt service requirements.

NON-SENIOR HOMESTEADS (Reflects 8% General Homestead Exemption)

Property Valuation		*Property Tax Bill (Annual)*				
FY 2018 Assessed Value	**Percent Growth***	**Current Tax Bill**	**Approved Tax Rate $0.4448**	**Dollar Change from Previous Year**	**Effective Tax Rate $0.4107**	**Rollback Tax Rate $0.4451**
$100,000	9.5%	$371.22	$409.22	$37.99	$377.84	$409.49
$200,000	9.0%	$745.76	$818.43	$72.68	$755.69	$818.98
$400,000	6.9%	$1,520.55	$1,636.86	$116.31	$1,511.38	$1,637.97
$800,000	6.6%	$3,050.71	$3,273.73	$223.02	$3,022.75	$3,275.94

SENIOR HOMESTEADS (Reflects 8% General Homestead Exemption and $85,500 Senior Homestead Exemption)

Property Valuation		*Property Tax Bill (Annual)*				
FY 2018 Assessed Value	**Percent Growth***	**Current Tax Bill**	**Approved Tax Rate $0.4448**	**Dollar Change from Previous Year**	**Effective Tax Rate $0.4107**	**Rollback Tax Rate $0.4451**
$100,000	9.5%	$6.85	$28.91	$22.06	$26.70	$28.93
$200,000	9.2%	$380.11	$438.13	$58.02	$404.54	$438.42
$400,000	7.7%	$1,144.58	$1,256.56	$111.98	$1,160.23	$1,257.41
$800,000	7.0%	$2,674.05	$2,893.42	$219.37	$2,671.60	$2,895.38

*percent growth derived from Travis Central Appraisal District data for homesteads at different levels of property valuation.

OPERATING BUDGET HIGHLIGHTS

- 9 new positions to staff the New Central Library
- 15 new positions in Austin Water to address service area expansion, customer growth, and operations and management costs for Longhorn Dam
- 8 new positions in Watershed to meet growing workload
- 27 new positions to improve the response to, and enforcement of, City code violations
- Additional funding for the Sobriety Center
- Expansion of the Curbside Composting collection program
- New positions in Austin Transportation (18) and Public Works (11) and funding for additional investment in street/sidewalk maintenance and traffic impact analysis.
- New positions in Aviation (33) and Convention Center (19) for continued growth in tourism, travel and conventions
- 2.5% civilian wage increase
- Living wage increased to $14.00 per hour
- Property tax exemption for senior and disabled homeowners increased by $3,000 to $85,500

Executive Summary

City of Austin

Message From The Manager

Dear Mayor, Mayor Pro Tem, and members of the City Council,

I am happy to present you with the City of Austin's Proposed Budget for Fiscal Year 2017-18. Throughout the budget development process, extensive efforts were made to gather input from the City Council, boards and commissions, and the community at large. The recommendations contained in this document represent a culmination of that collaborative approach including setting aside $5.0 million to address new strategic priorities of the City Council. Of equal importance, the budget before you remains grounded in financial best practices by adhering to conservative revenue projections, funding recurring expenditures with recurring revenues, and maintaining robust reserve levels.

At $3.9 billion, the all funds budget is increasing 5.5 percent from the prior year. A portion of this increase is attributable to increasing power supply costs and regulatory charges in Austin Energy, both of which are pass through charges outside of the City's control. Net of these non-discretionary increases, the all funds budget is increasing only 4.9 percent; significantly lower than the average increase of 6.1 percent over the past three fiscal years for these same cost centers. The primary focus of this year's budget was to limit funding increases to those service areas most impacted by growing customer demands (e.g., Austin Code, Aviation, and Development Services) and, to the extent possible, to avoid increases to residential bills. I am pleased to report that five of the City's seven rate assessing enterprise departments are holding base rates at FY 2016-17 levels. Notably, for the first time in more than a decade, Austin Water customers will experience no rate increase in FY 2017-18. This achievement is a testament to the hard work of AW staff in recent years to keep operational costs as low as possible and to aggressively reduce the department's debt level.

The City's General Fund budget of just over $1.0 billion is $59.8 million, or 6%, higher than in the prior year. This increase is the result of several factors including: increases in employee wages and health insurance costs; the need to provide full-year funding for a number of initiatives approved by Council in FY 2016-17 but only partially funded; and staffing increases in Development Services and Fire, the costs of which are fully offset through increased development fees and interagency reimbursements, respectively. The owner of a median valued homestead will see a $9.84 monthly increase in their tax bill. This higher-than-usual increase is primarily the result of two factors: first, growth in single family home values this year represented a significantly larger portion of the overall property value growth than in prior years; and second, the debt service portion of the tax rate is growing one third of a



City of Austin

penny due primarily to the continued implementation of voter approved bond programs. Not only is the General Fund balanced—as required by State law—but it has been prudently crafted using a conservative estimate for sales tax growth of three percent in FY 2017-18. Furthermore, assuming the State does not enact any new laws restricting local revenue sources, the budget is projected to remain structurally sound and sustainable into the future.

The budget is proposed at the State-defined rollback tax rate of $0.4451 per $100 of taxable value. I believe this is a fiscally prudent course of action in light of the risk of lower revenue caps being imposed in future fiscal years by the State. As staff projected last September during the FY 2016-17 budget deliberations and reaffirmed during the Financial Forecast presentation in April, funding for new General Fund initiatives was extremely limited this year. In anticipation of this challenge, I directed all departments early on to realize savings of at least 1% of their respective budgets in the current year. By this action, not only were we able to offset higher-than-anticipated Fire overtime costs in FY 2016-17 but we were able to bolster our reserves by $7.4 million. Furthermore, other than the aforementioned cost-neutral staffing additions in Development Services and Fire, the only additions to the General Fund workforce are nine new positions for the opening of the New Central Library and one position added to Austin Public Health funded through existing department resources. In fact, all other General Fund and support departments were instructed to submit their budgets with no staffing additions or service enhancements. The result of this increased level of austerity is twofold: first, public safety funding as a percentage of the overall General Fund budget will decline for the third consecutive year, from 69.7% in fiscal year 2014-15 to 66.5% in the current budget; and second, $4.0 million was able to be set aside in the General Fund, and an additional $1.0 million in the Budget Stabilization Reserve Fund, to address new strategic priorities of the City Council.

In regards to the City's Capital Improvement Program (CIP), the FY 2017-18 Budget includes new appropriations of $850.9 million in support of a 5-year CIP spending plan of $3.9 billion. As has been the case for the past several years, FY 2017-18 capital spending will be concentrated in three departments, with nearly 70% occurring in Austin Energy, Austin Water, and Aviation. Total FY 2017-18 spending on 2016 Mobility Bond projects is projected at $60.4 million with $24.9 million slated for corridors, $7.6 million for regional mobility improvements, and $27.9 million for local mobility projects, including new sidewalks, bike lanes, urban trails, safety improvements, and capital renewal. Specific Mobility Bond projects that will get underway next fiscal year include improvements to FM620/RM2222 in partnership with the Texas Department of Transportation; design work for Spicewood Springs Road; safety improvements at the intersections of Slaughter and South 1st and at South Congress and Oltorf; and initial design work for the corridor construction program.



City of Austin

The fiscal plan laid out in these pages reflects a heightened level of collaboration between city departments, city management, and City Council. From the very beginning of the budget process, senior City staff joined Council at the table in a series of work sessions to formulate a strategic plan for the organization that would align City operations to the overarching vision of the Imagine Austin comprehensive plan. Those early work sessions resulted in broad consensus on six strategic outcomes for the organization, namely: *Mobility, Economic Opportunity and Affordability, Safety, Health, Cultural and Learning Opportunities, and Government that Works.* These six outcomes will shape what we as an organization do for the next three to five years and this budget takes preliminary steps to begin reshaping the City's spending plans around these priorities. The hard work of operationalizing these outcomes, which will occur through defining measures, setting performance goals, developing strategies and action plans, and aligning department budgets to Council's priorities, is well underway and on pace to be completed in time to be fully integrated with next year's budget process. On the next page, I highlight a number of items from each of the six strategic outcome areas that I feel collectively comprise some of the most noteworthy aspects of this budget.

Following the strategic planning work sessions, strong collaboration between Council, management, and department staff continued via a series of "department reviews" for each of the City's eleven General Fund departments. Instead of using a customary top-down approach for this effort, the format and content for these work sessions was developed this year by an interdisciplinary group of department staff. The goal of the review process was threefold: first, to help Council gain a more in depth understanding of the services provided by our General Fund departments and the underlying operational factors that drive department budgets; second, to ensure that existing department budgets were properly aligned with City Council priorities; and third, to determine if any opportunities existed to reallocate funding from current programs to address new Council priorities. While no formal votes were taken, council members generally voiced support for maintaining current service levels for City programs.

One operational factor that drew a significant amount of Council attention during the review process was the Fire Department's mandatory four-person staffing model, which in conjunction with an unusually high number of firefighter vacancies has resulted in the rapid escalation of Fire overtime costs. The FY 2017-18 Budget includes funding to continue four-person staffing on all fire apparatus but reduces Fire Department overtime requirements by $2.6 million by reassigning 21 sworn positions from staff positions to combat operations and by reducing the Team Lead ratio for cadet training classes. While this will negatively impact some non-emergency services, it is the most judicious measure available for controlling overtime costs until the high number of firefighter vacancies can be brought down. The budget also includes $250,000 for a consultant study of the Fire and Emergency Medical Services deployment models to determine if any opportunities exist for improving operational efficiency.

City of Austin

City Manager's Budget Highlights by Strategic Outcome

Mobility	•18 new positions in Austin Transportation to address growing mobility initiatives •Projected spending of $60.4 million on 2016 Mobility Bond projects •33 new positions and $332.4 million in capital project spending in Aviation
Economic Opportunity and Affordability	•51 new positions in Development Services, fully offset by increased development fees, to keep pace with growing service demands •$3.9 million contribution for construction of Housing First permanent supportive housing project at Oak Springs •19 new positions for the Austin Convention Center to meet growing customer needs
Safety	•30 new positions in the Austin Fire Department to consolidate service delivery with Emergency Services District #4 •Overtime *savings* of $2.6 million in the Austin Fire Department by redeploying sworn personnel from staff positions to field operations and reducing the Team Lead ratio for cadet training classes •$250,000 to study AFD and EMS service delivery models for efficiency opportunities •27 new positions in Austin Code to extend enforcement hours and improve service
Health	•$4.5 million for 5 new positions and capital equipment for the expansion of the organics collection program to an additional 38,000 customers •$1.1 million for the operation of the new Sobriety Center
Cultural and Learning Opportunities	•9 positions to complete the staffing complement for the grand opening of the New Central Library •$15.1 million for the Cultural Arts program, a $1.6 million increase from the prior year
Government that Works	•$2.4 million for the continued development of CodeNext •Civilian wage increases of 2.5% to maintain a competitive position in the local labor market •Increase in City health insurance contributions of only 4%, the lowest in four years •$250,000 to improve organizational efficiency by expanding the City's Lean Six Sigma program



City of Austin

A final, and critical, aspect to our collaborative approach to budget development came through widespread community engagement. In crafting the Budget, every effort was made to respect community preferences as articulated via surveys, online input, town hall meetings, and from the City's numerous boards and commissions. This year, our engagement efforts included a new budget prioritization survey, a new informational budget video, an online budget simulator tool, participation in eight council member sponsored town hall meetings, and budget discussions at 17 boards and commissions meetings. This multi-faceted approach provided residents with a variety of ways to learn about the City's budget and to express their opinions. It also balanced open-ended, in-person approaches to community engagement with randomly sampled, demographically representative, and statistically significant survey data. The numbers are impressive and speak for themselves: over 275 participants at district town hall meetings, 1,280 budget simulator submittals, and a combined 48,625 hits on the English and Spanish versions of our new informational budget video. A full report on the outcomes of this extensive community engagement campaign can be viewed at www.austintexas.gov/financeonline.

As might be expected from a populace as large and diverse as Austin's, individual opinions about funding priorities ran the gamut from strong preferences for increasing funding for City services, even if that resulted in higher taxes and fees, to equally strong opinions about lowering taxes and fees, even if that required cutting services. Despite this wide dispersion of opinions, several generalizations can be drawn from the data.

- First, a slight majority (51%) of survey respondents stated a preference for keeping City services, taxes, and fees at existing levels. Comparatively, 19% felt that City services should be increased, even if it meant increasing taxes and fees, while 28% expressed a preference for reducing City taxes and fees, even if it meant reducing services. The results from our online budget simulator were similar with a plurality or better of respondents electing to maintain spending at existing levels in 10 of 11 service areas. As a result, this budget maintains all existing service levels, primarily limits funding for new initiatives to those services most severely impacted by the City's growing population, and holds the line on base rates in five of the City's seven enterprise operations that assess user fees to residents.

- Second, affordability continues to be a concern among a broad range of residents, although individual interpretations about what affordability means vary widely among demographic groups. Over the course of conducting eight town hall meetings a clear trend became apparent with residents from wealthier districts generally viewing affordability more in terms of rising taxes and fees while those from lower income districts tended to view affordability more in terms of the availability and quality of health and housing services.

City of Austin

- Third, traffic flow was consistently rated as the top issue confronting the City regardless of geographic location or demographic differences. In our budget prioritization survey, when asked an unprompted question about the single most important issue facing Austin, 47% of participant responses involved traffic, transportation, or roads. The next closest responses were housing at 14% followed by cost of living at 8%. Furthermore, 89% of respondents rated improving traffic flow on local streets as a high or very high priority for the City. I am excited by the strong commitment that the community recently made to improve the City's transportation system by approving a $720 million Mobility Bond. Implementation of this program has begun and once completed it will have a transformational impact on the City's mobility infrastructure.

I want to express my sincere gratitude to the City Council, community members, and City staff for the important roles they played in shaping this budget recommendation. It was truly a team effort! This budget makes smart investments in a number of programs needed to keep pace with our growing community's service expectations. At the same time, it attempts to strike a fair balance between those community members who would like to see more expansive City services with those who are becoming increasingly concerned about the impact that rising taxes and fees are having on affordability. And lastly, it is a budget that reserves $5 million to fund new strategic initiatives of the City Council.

As we now transition from the budget proposal phase to the budget adoption phase, I look forward to continuing the mutually respectful and shared approach that have thus far been the hallmark of this budget cycle. City staff is at your disposal to respond to any questions or requests for information that you may have and to facilitate the budget adoption process in any manner possible.

Respectfully yours,



Elaine Hart
Interim City Manager

All Funds Budget in Brief

The City of Austin Budget has two primary components: the Operating Budget, which encompasses daily activities, and the Capital Budget, which includes major improvement projects. This section is intended to provide a high-level summary of the City's overall operating budget. For more detailed information, a summary of citywide revenue and expenditures by type and fund category for FY 2017-18 can be found in the Financial Summaries section of Volume I. This is immediately followed by a summary of all City funds, which shows the balances, the total revenue, and total requirements of each budgeted fund, including two years of prior year actuals, FY 2016-17 budget and current year-end estimate and the FY 2017-18 approved amounts. Departmental budget discussions are found throughout Volumes 1 and 2 and a more detailed discussion of the Capital Budget is in Volume 2.

Where does the money come from? Total citywide revenue for FY 2017-18 is projected to be $3.9 billion. The City of Austin is a multi-faceted municipal operation, and its revenue sources reflect the many businesses that make up City operations. Although citizens often associate property taxes with city government, as a revenue source for the City of Austin, property taxes account for only 16% of total revenue. Furthermore, only about 20% of a typical taxpayer's property tax bill goes to the City of Austin. The remaining 80% is used to fund school districts, Travis County, and other local government agencies. By far, the largest source of City revenue—at 49% of the total—is charges for services from our various utilities. Overall, revenue citywide is increasing 4.1% from FY 2016-17 budgeted levels.

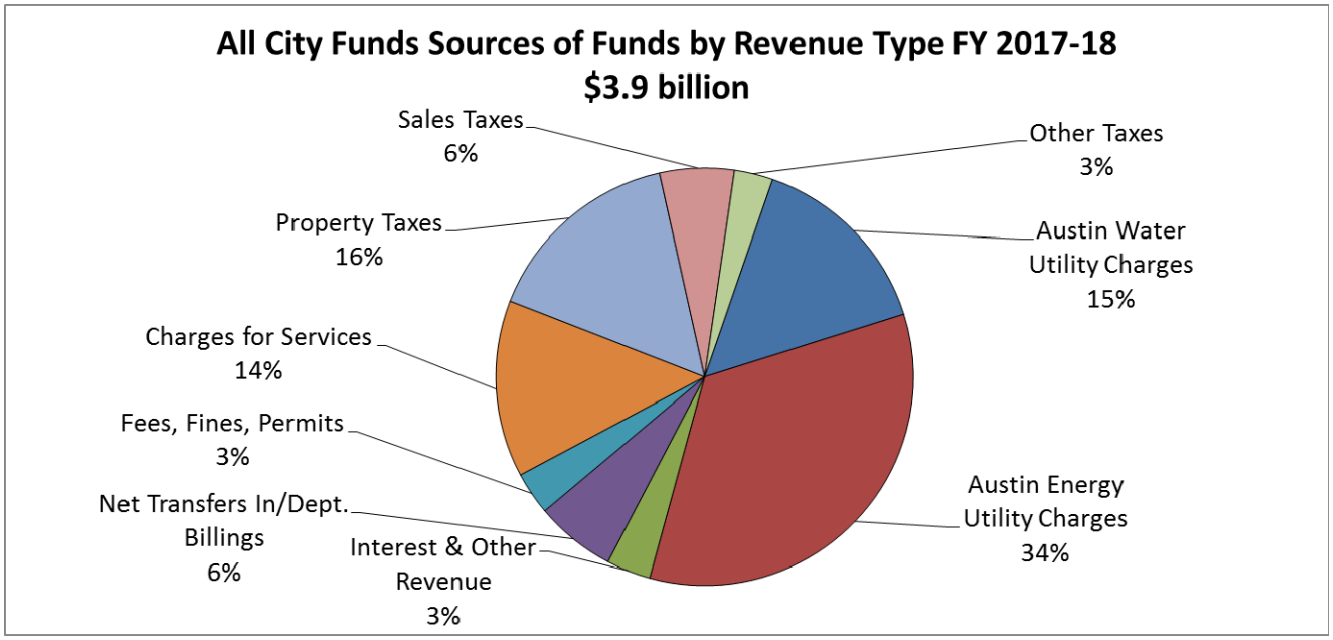
Major O&M Funding Sources by Revenue Type–in Thousands

Revenue Type	FY 2016-17 Amended	FY 2017-18 Approved	Percent Change
Taxes (property, sales, Hotel/Motel Occupancy Tax, vehicle rental)	$887,298	$954,998	7.6%
Fees, Fines, Permits, Licenses, & Inspections	$119,351	$129,587	8.6%
Charges for Services & Goods	$506,561	$537,573	6.1%
Utility Charges (electric, water, wastewater, reclaimed water sales)	$1,934,725	$1,919,146	-0.8%
Interest & Other (parking, airport bond proceeds, rental income)	$111,324	$134,324	20.7%
Net Transfers In and Billings to Departments or Agencies	$205,622	$243,826	18.6%
NET TOTAL AVAILABLE FUNDING	**$3,764,881**	**$3,919,455**	**4.1%**

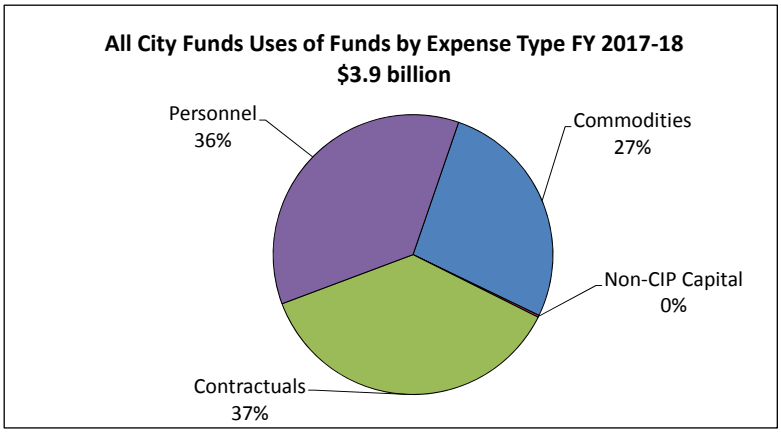
With a property tax rate of 44.48 cents per $100 dollars of valuation, property tax revenue is anticipated to be $612 million. Other tax revenue includes $226 million for city sales tax, and $117 million in other taxes, such as vehicle rental, alcoholic beverage, and hotel/motel occupancy taxes. Hotel occupancy taxes are anticipated to be $95 million. Charges for services and goods include revenue collected for emergency medical services, convention center services, garbage and recycling collection, drainage and transportation user fees, and airport usage fees. Electricity and other utility revenue by Austin Energy is $1.3 billion, which includes base revenue of $558 million, $419 million in fuel revenue, and $359 million in transmission and other service revenue. Water, wastewater, and reclaimed water sales are projected at $583 million including the new Community Benefits Charge. Other revenue highlights include: $39 million for franchise fees for cable, gas, and telecommunications usage; $18 million for parking, traffic, and other fines; and $72 million for permits, licenses, and inspections, which includes $47.0 million collected by Development Services' One Stop Shop.

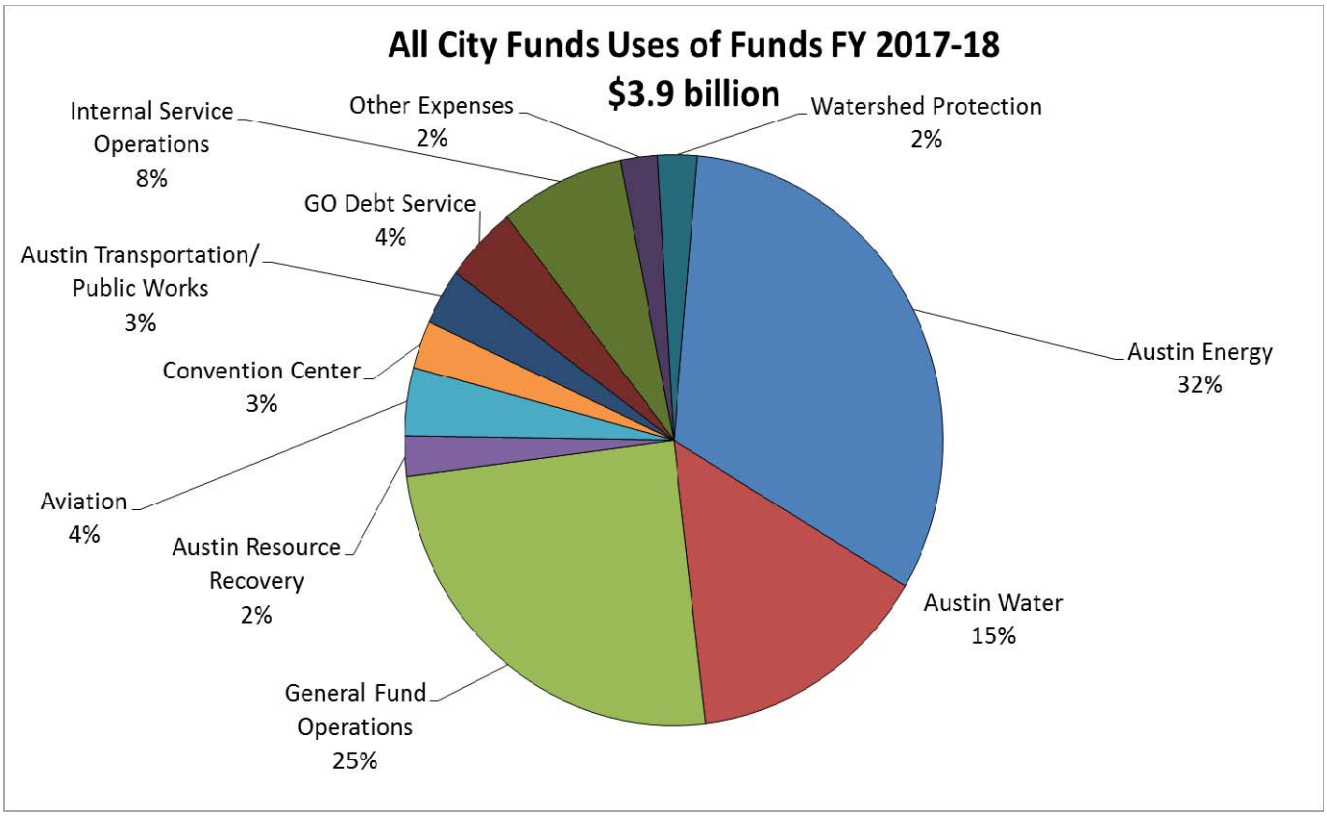
The city continues to see record tourism activity and property value growth as evidenced by the year-over-year growth in tax revenue. Likewise, development activity is at an all-time high. Combined with a strengthened policy to set fees at rates sufficient to cover City inspection and permitting costs, development-related revenue is increasing by 21%. While the base rate for electric service and the water and wastewater rates are not increasing, related revenue continues to grow proportionate to population. An increased customer base is

growing the revenue from Austin Resource Recovery and the Drainage Utility. Revenue generated by the Clean Communities Fee is growing nearly 9% to fund expenditure growth within Austin Code, and Austin continues to be a top destination spot as evidenced by Austin-Bergstrom International Airport's revenue growth of 10% from airlines and concessionaires. The chart below shows the percentage of each major revenue source for the City as a whole.



Where does the money go? The citywide Operating Budget is divided into many funds and service areas. The chart below gives a broad overview of the major expenditures. It is evident from this Uses of Funds chart that the City's enterprise departments, which contribute most of our revenue, also account for most of the expenditures of the City's $3.9 billion budget. Austin Energy accounts for 32% of the FY 2017-18 Budget, and Austin Water accounts for 15%. The functions that most people associate with city government, services like police, fire, parks, and libraries, are included in the General Fund, which is 25% of the citywide operating budget.





The funds that are budgeted can be classified further into several categories, including the General Fund, Reserve funds, Enterprise funds, Debt Retirement and others. The $3.9 billion budget is the net total expenditures of all the City's budgeted funds. The amount is reduced by transfers made from one budgeted operating fund to another. Transfers are used to pay for such items as debt requirements and services performed by one department for another to avoid double counting of funds. The city-owned Austin Energy and Austin Water also transfer funding to the General Fund. This transfer reflects payments that private utilities would otherwise have to make in the form of property taxes, franchise fees and dividend payments to shareholders. This transfer amount is $109 million from Austin Energy and $46 million from Austin Water.

Expenditures by Fund Category–Citywide Operating Budget in Thousands

Fund Category	FY 2016-17 Amended	FY 2017-18 Approved	Percent Change
General Fund	$974,057	$1,027,128	5.4%
General Fund and Enterprise Reserve Funds	$140,000	$45,779	(67.3%)
Enterprise Funds (i.e. Austin Energy, Austin Water Utility, Aviation)	$2,557,314	$2,627,048	2.7%
Internal Service Funds (i.e. Support Services, CTM, Employee Benefits)	$586,886	$632,464	7.8%
Special Revenue Funds (i.e. Hotel/Motel Occupancy Tax)	$242,663	$224,514	(7.5%)
Debt Retirement Funds (i.e. GO Debt, Utility debt service)	$623,251	$613,174	(1.6%)
Less transfers made between budgeted city operating funds	($1,290,294)	($1,236,701)	(4.1%)
NET TOTAL REQUIREMENTS	**$3,833,977**	**$3,933,407**	**2.6%**

The tables above and below show total spending by fund category and expense type. Total expenditures citywide are increasing $99.4 million, or 2.6%, over the FY 2016-17 Budget. On average, department

expenditures are growing at 5% resulting from increases in wages and health insurance and from the additional staff needed to address population- and service-driven demand. The growth is also a function of increased pass-through costs from Austin Energy; additional fleet costs driven by the escalating cost of parts, a quickly growing fleet, and the roll out of the Curbside Composting program; rising information technology costs; and the enhancement of the Development Services Department. The decrease in reserves spending is attributable to the change in Austin Energy's financial policies governing reserves. The creation of the Austin Energy Power Supply Stabilization Reserve Fund in FY 2016-17 necessitated a one-time transfer out of an existing reserve fund of $89 million which is resulting in a drop of nearly 70% in total reserve requirements. Due to the magnitude of the Employee Benefits Fund, growth of 10% in this fund is skewing the total increase in the Internal Service Funds category up from the departmental average of 5%.

Expenditures by Expense Type–Citywide Operating Budget in Thousands

Expense Type	FY 2016-17 Amended	FY 2017-18 Approved	Percent Change
Personnel (i.e. wages, health insurance, overtime, retirement, taxes)	$1,433,841	$1,500,648	4.7%
Contractuals (i.e. rent, electricity, contracted services)	$1,461,155	$1,543,636	5.6%
Commodities (i.e. office supplies, fuel, asphalt, library books)	$1,189,223	$1,124,144	(5.5%)
Non-CIP Capital (i.e vehicles, equipment)	$13,308	$8,979	(32.5%)
Expense Refunds (reimbursements of work performed for other depts.)	($167,917)	($171,426)	2.1%
Indirect Costs/Transfers Out to operating, non-budgeted, CIP city funds	$1,194,561	$1,164,128	(2.5%)
Less transfers made between budgeted city operating funds*	($1,290,294)	($1,236,701)	(4.1%)
NET TOTAL REQUIREMENTS	**$3,833,977**	**$3,933,407**	**2.6%**

*Includes health insurance costs shown in Personnel and contractual costs charged by Internal Service funds to other City funds

Fund summary balances for all funds in the aggregate are remaining largely static for FY 2017-18. The minor drop of $14.0 million, or 1%, is due to utilizing the health insurance ending balance to keep contribution rates as low as possible.

Personnel Summary. The FY 2017-18 operating and grant budgets include funding for 14,026 full-time equivalent positions. Overall, the net change in positions citywide is an increase of 201, or 1.5%. Within the General Fund, 30 positions are firefighters added with the assumption of services for ESD #4. The remaining positions are necessary to keeping pace with demands related to population growth, enhance service delivery or address a new service or program demand. A summary of the personnel changes by fund type is below:

Personnel Summary (Full-Time Equivalent Positions)

Personnel by Fund Type	FY 2016-17 Amended	FY 2017-18 Approved	Percent Change
General Fund (i.e. Police, Fire, EMS, Library, Parks and Recreation)	6,717	6,740	0.3%
Internal Service Funds (i.e. Financial Services, Info. Technology)	1,633	1,640	0.4%
Enterprise Funds (i.e. Austin Energy, Austin Water Utility, Aviation)	5,089	5,260	3.4%
Special Revenue Funds (i.e. Economic Development, Golf)	113	115	1.8%
Grant Funds (i.e. Health and Human Services, Neighborhood Housing)	273	271	(0.7%)
TOTAL CITYWIDE FULL-TIME EQUIVALENT POSITIONS	**13,825**	**14,026**	**1.5%**

Employee Wages. The FY 2017-18 Budget includes an increase in the living wage for regular employees from $13.50 to $14.00 per hour. This incremental increase is part of a longer-term plan to raise the living wage for regular employees to $15.00 per hour by 2020. The Budget includes a 2.5% across the board increase for employees beginning in December 2017 at a cost of $14.3 million Citywide and $3.6 million in the General

Fund. Finally, the Service Incentive Pay program, an annual lump-sum payment to civilian employees based on tenure, is maintained in the Budget.

Salary Budget Increase by State for Texas

Year	Results	Mean	Median
2014	Actual	3.1%	3.0%
2015	Actual	3.0%	3.0%
2016	Actual	2.9%	3.0%
2017	Projected	3.1%	3.0%

Source: WorldatWork Salary and Budget Survey

Other Texas Entities Wage Increases

Entity	2018*
Dallas	3.0%
Fort Worth	3.0%
Houston	1.7%
San Antonio	3.0%
Travis County	2.0%
AISD**	1.5%

*Percentage based on projections

**Approved June 2017

Sworn employees of the City's three public safety departments receive wage increases in accordance with negotiated labor contracts. For FY 2017-18, contract negotiations are in progress as of the writing of this budget.

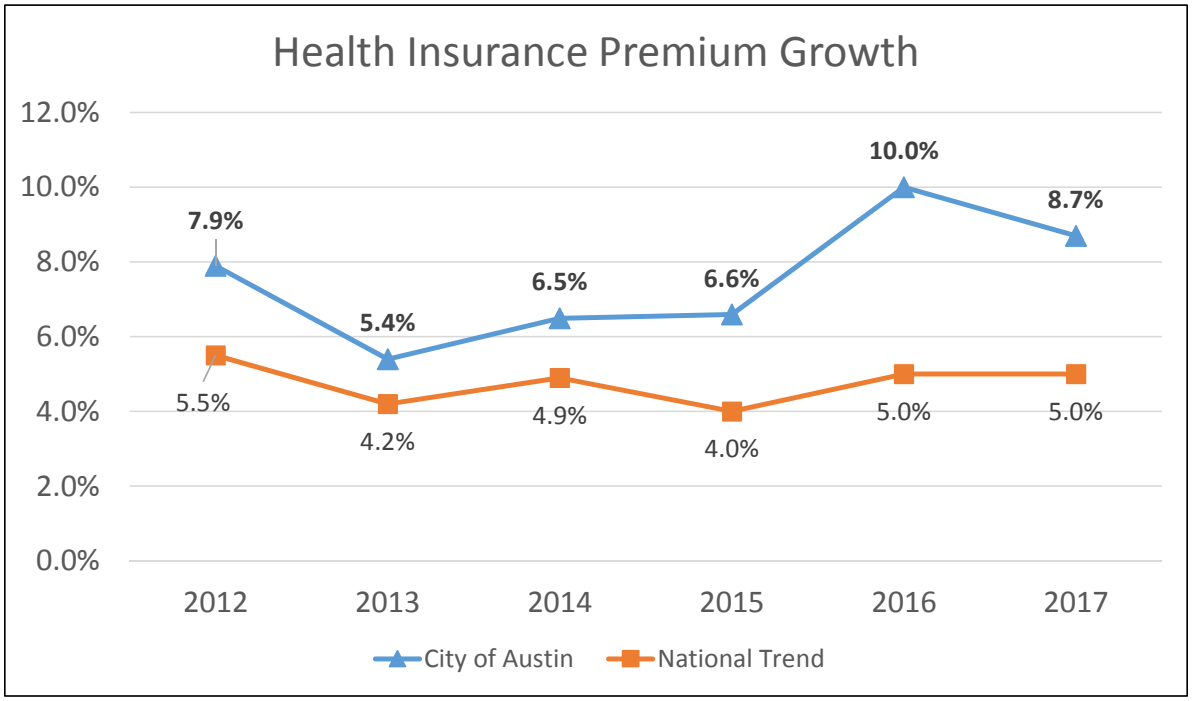
Medical Insurance. In FY 2017-18, the City will maintain the cost of premiums at $10 a month for employees enrolled in the Preferred Provider Organization employee-only coverage; a $20 per month premium for Health Maintenance Organization employee-only coverage; and no cost for employees that enroll in the Consumer Driven Health Plan. The premium will increase for spouse and family plans 4.7% for the Preferred Provider Organization & Health Maintenance Organization and 3.5% for the Consumer Driven Health Plan. The City is committed to meeting the challenge of maintaining cost-effective and sustainable benefits and therefore continues to expand its wide-ranging wellness programs encouraging healthy behaviors and early disease detection.

Health Insurance Premium History and Change

Employee and Retiree Monthly Premiums (PPO)	FY 2016 Premium	FY 2017 Premium	FY 2018 Premium	FY 2018 $ Change	FY 2018 % Change
Employee Only	$10.00	$10.00	$10.00	$0.00	0.0%
Employee + Spouse	$335.86	$365.08	$382.24	$17.16	4.7%
Employee + Children	$247.42	$268.94	$281.60	$12.66	4.7%
Employee + Family	$563.86	$612.92	$641.74	$28.82	4.7%
Retiree Only Pre-65	$157.66	$166.17	$190.43	$24.26	14.6%
Retiree + Family Pre-65	$721.10	$760.04	$871.00	$110.96	14.6%
Retiree Only Post-65	$87.92	$101.11	$101.11	$0.00	0.0%
Retiree + Family Post-65	$571.22	$652.21	$652.21	$0.00	0.0%

Total Contributions to the Employee Benefits Fund (millions)

Contributor	FY 2017 Amended Budget	FY 2018 Approved Budget	Change
City of Austin	$189.8	$202.4	$12.6
Active Employees	42.2	44.2	2.0
Retirees	21.2	22.9	1.7
Total	**$253.2**	**$269.5**	**$16.3**



Retirement Benefits. The FY 2017-18 Budget projects financial stability in all three of the City's retirement systems: the Employees' Retirement System (ERS), the Police Retirement System (PRS), and the Firefighters' Retirement System (FRS). The City's contribution rates to these systems are currently 18%, 21.313% and 22.05% of employees' salaries, respectively. Sworn EMS and all civilian employee contributions to the ERS remain fixed, at 8% of salary; police officers contribute 13% to the PRS; and Firefighters contribute 18.7% to the FRS.

Contribution Rates and Funding Status of Retirement Systems

Retirement System	Employee Contributions	City Contributions	Total Contributions	Funding Level*	Amortization Period*
City of Austin	8%	18%	26%	67.5%	31 years
Police	13%	21.313%	24.313%	66.2%	27.3 years
Fire	18.7%	22.05%	40.75%	88.3%	16.2 years

The City of Austin retirement system provides civilian and EMS employees with a monthly pension payments that uses a predetermined formula based on length of service, salary history and a payout options. There are two groups in this plan. Employees hired prior to January 1, 2012 are eligible to retire at any age after 23 years of service, at age 55 with 20 years of service, or at 62 with 5 years of service. The annual retirement benefit is calculated by multiplying the number of years of service by the average of the 3 highest earning years out of the last 10 years worked. This amount is then multiplied by 3.0 percent. Employees hired on or after January 1, 2012 follow a similar structure with modified factors: retirement eligibility occurs at age 62 with 30 years of service or at 65 with 5 years and the multiplier is 2.5 percent. The plan changes creating the second group were implemented in order to address long term structural imbalances in the plan.

The members of the Austin Police Retirement System include all cadets upon enrollment in the Austin Police Academy, commissioned law enforcement officers employed by the City of Austin Police Department, and full-time employees of the System. The System provides retirement, death, and disability benefits to plan members and their beneficiaries. Benefits are vested after 10 years. Retirement benefits are paid in the form of a monthly life annuity and are based on the years of service times the highest 36 months of salary in the last 10 contributing years of service. A multiplier of 3.2 percent is applied to the years of service. Eligibility occurs with 23 years of creditable service, or at age 55 with 20 years of service, or at age 62.

The Austin Firefighters Pension Fund is structured similarly to the Police system with a few difference. Members—meaning commissioned and Texas state-certified employees of the fire department—are eligible to retire at 50 years of age with at least 10 years of service credit or with at least 25 years of service credit at any age. Retirement benefits are paid in the form of a monthly life annuity based on years of service times the highest 36 months of salary during the member's contributing years of service. The multiplier for the Fire system is 3.3 percent. The Fire system also provides early retirement options.

City's 5 Year Contribution History to Retirement Systems (millions)

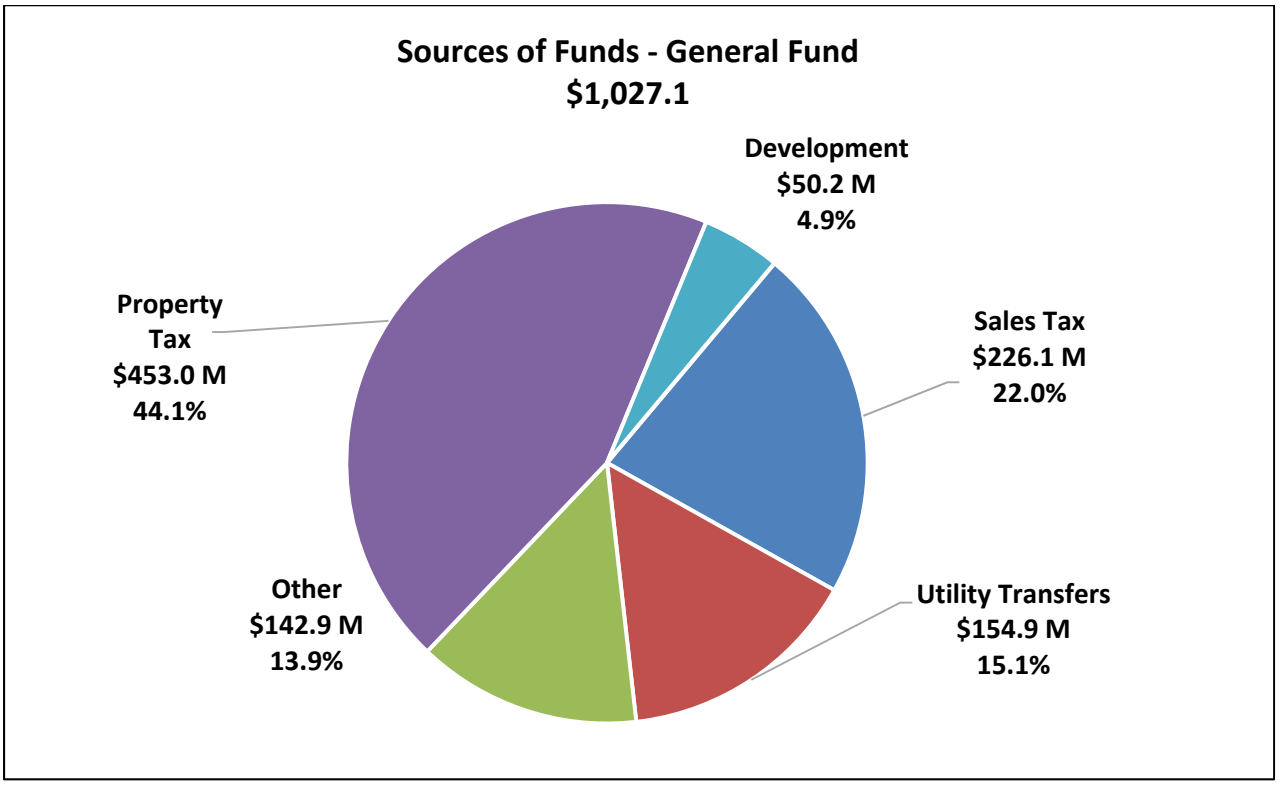
Retirement System	FY14 Actual	FY15 Actual	FY16 Actual	FY17 Budget	FY18 Budget
City of Austin	$92.0	$98.9	$102.6	$113.9	$125.8
Police	$32.0	$32.9	$33.1	$36.8	$37.0
Fire	$18.8	$18.3	$19.1	$21.3	$21.6
Total	$142.8	$150.2	$154.9	$172.0	$184.4

General Fund Budget in Brief

The General Fund is the general operating fund for the City of Austin. It includes eleven departments that provide programs, activities, and services directly to the citizens of Austin, as well as to surrounding communities. These departments include: Animal Services, Development Services, Emergency Medical Services, Fire, Health & Human Services, Library, Municipal Court, Neighborhood Housing & Community Development, Parks & Recreation, Planning & Zoning, and Police.

General Fund Revenue

The FY 2017-18 Budget for the General Fund totals $1,027.1 million, the revenue for which is generated through property and sales taxes, fees, fines, permits, licenses, charges for services, and interest income. Total revenue is increasing by $53.1 million versus the FY 2016-17 Amended Budget, primarily resulting from a 10.3% increase in taxable property valuations, projected growth in sales tax revenue, and higher development revenue due to increased fee levels. The graph below displays the total amount of budgeted revenue attributable to each major revenue category as well as each category's relative share of total budgeted General Fund revenue in FY 2017-18.



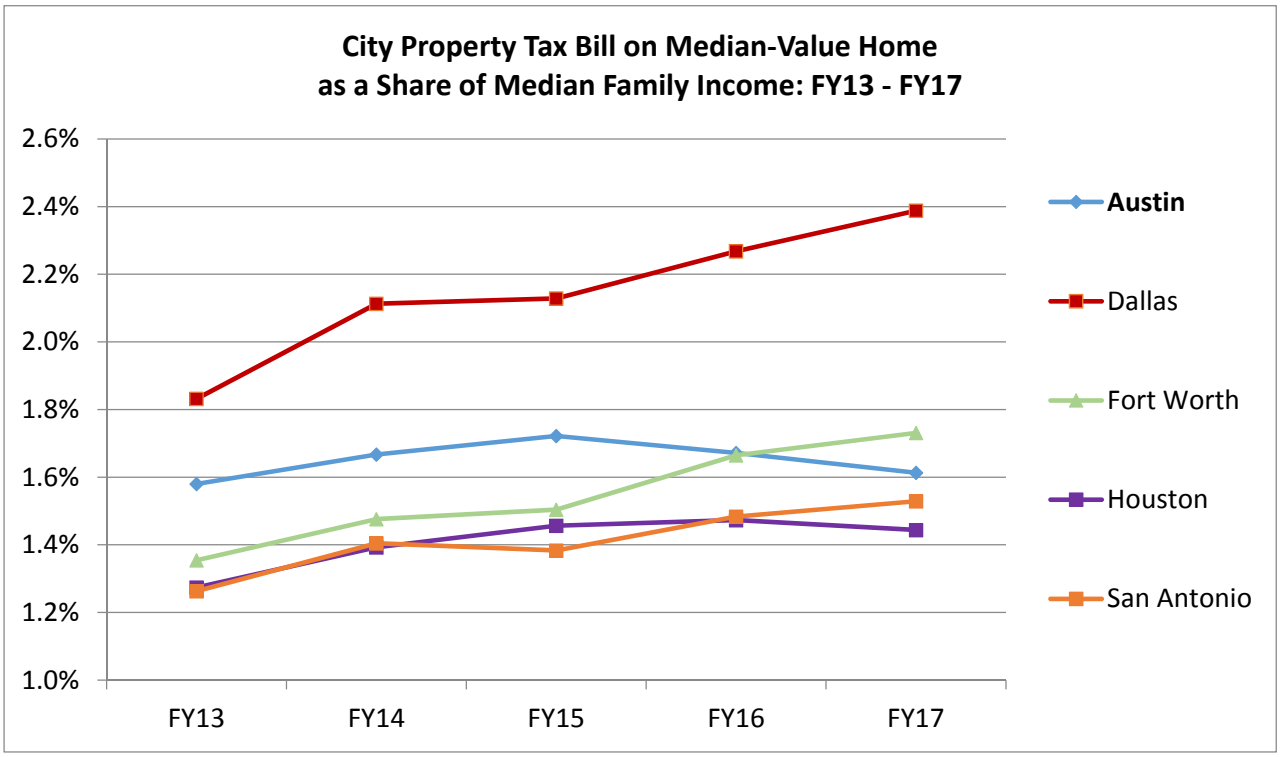
Property Tax Revenue. The City's General Fund receives 44.1% of its total revenue, $453 million, from property taxes, its largest and most stable source of revenue. The property tax rate is established annually during the City's budget process; this Budget sets the overall tax rate at 44.48 cents per $100 of assessed property valuation, an increase of 0.3 cents from the fiscal year 2016-17 tax rate of 44.18 cents.

The property tax rate of 44.48 cents consists of two parts, the operating rate and the debt service rate. For FY 2017-18, the proposed operating rate is 33.93 cents per $100 of assessed valuation, revenue from which will be collected and deposited into the City's General Fund to pay for the ongoing costs of City services and for maintenance expenses. The remaining 10.55 cents is the debt rate, revenue from which will be deposited into

the Debt Service Fund to make payments related to general obligation bonds. General obligation bonds provide funds for infrastructure projects such as building new libraries and purchasing or improving parks.

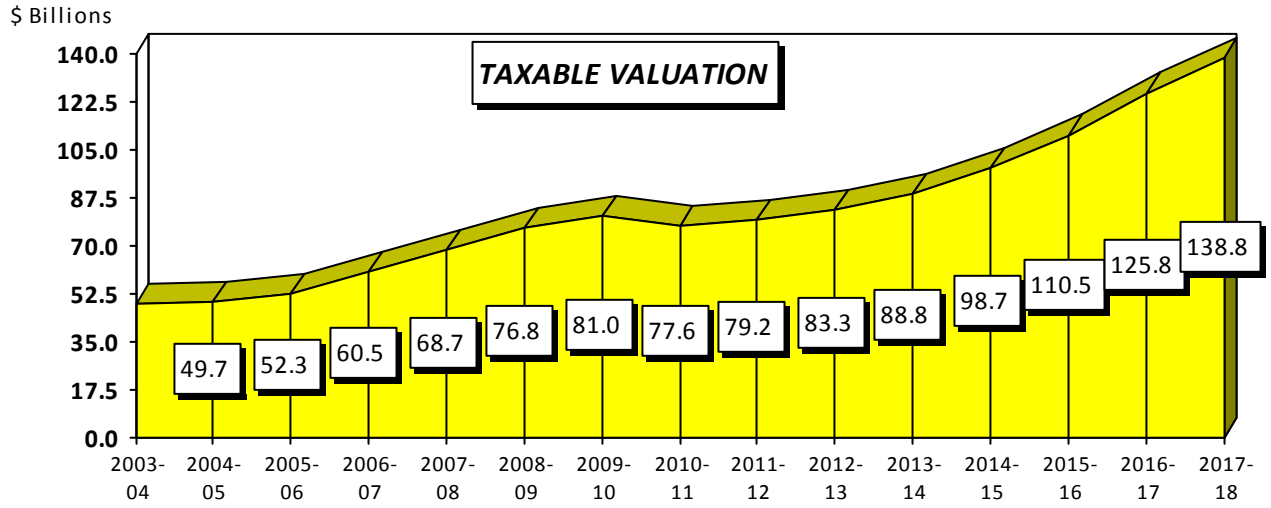
The median assessed value in Austin of an owner-occupied home, or homestead, not receiving the property tax exemption for seniors or the disabled is $305,510 in fiscal year 2017-18. After incorporating the effect of the City's homestead exemption of 8% of assessed value, applying the proposed property tax rate to this median home value yields an annual property tax bill of $1,250. This represents a net increase of $117 over FY 2016-17, when the median assessed homestead value of $278,741, 8% homestead exemption, and property tax rate of 44.18 cents yielded a property tax bill of $1,133. While tax increases are never popular, they are the consequence of inflationary pressure on prices and on property values, and of our community's consistent support of our high level of service delivery. In the most recent Community Survey, Austin residents ranked the overall quality of the City's customer service at 23 percentage points higher than the national average for other large cities, and the quality of our fire, EMS, parks and recreation, police, library, code enforcement, and street maintenance services all at least ten percentage points higher than the national average. The tax increase included in this budget was necessary in order to continue this high level of service while maintaining a structurally balanced budget in the face of escalating base cost drivers, annualization expenses for prior-year initiatives, and an expansion of funding for Council-identified priorities in support of improving strategic outcomes. To help mitigate the tax impact to the City's most homeowners, the property tax exemption for seniors and the disabled is increasing by $3,000 to a total of $85,500.

One way to track residents' ability to pay their tax bills over time is by calculating the percentage of median family income that a resident who owns a median-value home pays in property taxes and comparing it to that of other major cities in Texas. With the lowest tax rate and the highest median family income, Austin ranks very competitively with its peers in Texas when it comes to the value received for a resident's tax dollar, even before factoring in the quality of the City of Austin's services, which consistently rank above national norms. Indeed, over the previous two fiscal years, a typical Austin family has committed a declining percentage of its income to City property taxes, evidencing the high priority the City places on providing superlative value to our residents.



Net of homestead exemptions. Median home sales price data from Texas A&M Real Estate Center. Median family income data from U.S. Department of Housing and Urban Development.

Property valuation. The proposed tax rate is based on the certified tax rolls from the Travis Central Appraisal District, the Williamson Central Appraisal District, and the Hays Central Appraisal District. The Budget reflects a taxable valuation of $138.8 billion, which represents an increase of 10.3% over last year's valuation. New property is valued at $2.7 billion and is primarily driven by residential, multi-family, and commercial properties being added to Austin's tax roll. Looking ahead, City financial staff expect the robust recent growth in property value to continue, if at a more moderate pace. More specifically, total assessed valuation in Austin is currently projected to rise by 8% in fiscal years 2018-19 and 2019-20 before leveling off to a 6% annual growth rate in fiscal years 2020-21 and 2021-22.



Total property tax valuation is classified by appraisal districts into five property types: single family, multi-family, commercial, personal property, and land. Single family consists of residential homes and condominiums. Multi-family contains residential multi-unit apartments, as well as duplex, tri-plex and four-plex housing. The commercial category is comprised of commercial and industrial property, while personal property tracks tangible, moveable property used for business purposes. Finally, land consists of property acreage and vacant lots. The following chart displays the FY 2017-18 valuation of each property type and the corresponding change in value from the previous year.

PROPERTY TYPE	VALUATION	SHARE	CHANGE	% CHANGE
SINGLE FAMILY	61,739,705,391	44.5%	5,651,054,991	10.1%
MULTI FAMILY	24,882,015,860	17.9%	2,890,658,758	13.1%
LAND	2,220,396,837	1.6%	214,924,462	10.7%
COMMERCIAL	39,794,514,506	28.7%	4,329,113,255	12.2%
PERSONAL PROPERTY	10,139,353,887	7.3%	(87,914,994)	(0.9%)
TOTAL	138,775,986,481		12,997,836,472	10.3%

The table below provides a twenty-year history of the City's property tax rates, culminating in the proposed tax rate for fiscal year 2017-18. This is the tax rate needed to maintain a balanced budget in an environment of increasing cost drivers—such as the increased demand for services that accompanies population growth, employee bargaining agreements, and health insurance and pension costs—while also providing additional resources for new initiatives. The Austin community has provided consistent feedback encouraging the City to continue to expand its services, while respecting the need to maintain affordability, and the City Council has expressed its desire to take aggressive action with respect to improving outcomes across six major strategic areas. As in prior years, we weighed this feedback, along with the need to ensure the City's sustainable future financial health, carefully in crafting the FY 2017-18 Budget. For comparison purposes, this table also shows the effective operating and maintenance property tax rate, which is the rate that would generate the same amount of operations and maintenance tax revenue as in the prior fiscal year from properties taxed in both years.

Historical Property Tax Rates, Per $100 of Taxable Value

Fiscal Year	Effective Operating & Maintenance	Operating & Maintenance	Debt	Total
1999	0.3145	0.3265	0.1877	0.5142
2000	0.3133	0.3222	0.1812	0.5034
2001	0.2921	0.3011	0.1652	0.4663
2002	0.2825	0.3041	0.1556	0.4597
2003	0.2992	0.2969	0.1628	0.4597
2004	0.3183	0.3236	0.1692	0.4928
2005	0.2692	0.2747	0.1683	0.4430
2006	0.2678	0.2841	0.1589	0.4430
2007	0.2556	0.2760	0.1366	0.4126
2008	0.2528	0.2730	0.1304	0.4034
2009	0.2546	0.2749	0.1263	0.4012
2010	0.2732	0.2950	0.1259	0.4209
2011	0.3134	0.3262	0.1309	0.4571
2012	0.3308	0.3551	0.1260	0.4811
2013	0.3558	0.3821	0.1208	0.5029
2014	0.3668	0.3856	0.1171	0.5027
2015	0.3523	0.3691	0.1118	0.4809
2016	0.3285	0.3527	0.1062	0.4589
2017	0.3148	0.3399	0.1019	0.4418
2018	0.3145	0.3393	0.1055	0.4448

Late or Unpaid Property Taxes. Each year, the property tax payment due date is January 31. All taxes paid after this date are subject to delinquent penalty and interest charges. Delinquent tax bills are assessed a 6% penalty with additional penalties accruing each month until July, when the total penalty reaches 12%. Interest accrues at 1% per month until the taxes are paid. Property taxes remain due for each tax year they are billed until they are paid. Delinquent taxes are remitted to the City when payment is received by the tax collector. The FY 2017-18 budget for delinquent taxes is $0.6 million and for penalty and interest due, an additional $1.8 million.

Property Tax Summary

Fiscal Year	Current Collections		% of Levy		Delinquent Collections		Total Collections
2007	249,137,327		99.8%		2,520,647		251,657,974
2008	275,112,436		99.2%		2,774,308		277,886,744
2009	306,705,757		99.6%		3,174,098		309,879,855
2010	337,354,157		99.0%		3,155,324		340,509,481
2011	351,742,824		99.1%		3,267,094		355,009,918
2012	378,721,688		99.4%		2,478,964		381,200,652
2013	415,311,666		99.1%		2,904,995		418,216,661
2014	442,973,562		99.3%		3,289,637		446,263,199
2015	471,100,533		99.3%		2,750,752		473,851,285
2016	505,053,147		99.6%		3,074,086		508,127,233
2017	547,352,549	(1)	98.5%	(1)	3,115,487	(1)	550,468,036
2018	608,016,454	(1)	98.5%	(1)	2,317,594	(1)	610,334,048

Fiscal Year	Taxable Valuations		Tax Levy		Delinquent Taxes Due (2)	Percent
2007	60,512,328,889		249,673,869		382,410	0.2%
2008	68,736,790,926		277,284,215		418,650	0.2%
2009	76,752,007,737		307,929,055		527,064	0.2%
2010	80,960,540,976		340,762,917		581,478	0.2%
2011	77,619,349,384		354,798,046		633,833	0.2%
2012	79,219,780,879		381,126,366		663,019	0.2%
2013	83,294,536,493		418,888,224		774,871	0.2%
2014	88,766,098,160		446,227,175		904,496	0.2%
2015	98,652,179,430		474,418,331		1,068,289	0.2%
2016	110,526,026,399		507,203,935		1,401,297	0.3%
2017	125,778,150,009	(3)	555,687,867	(1)	4,170,208	0.8%
2018	138,775,986,481	(4)	617,275,588	(1)		

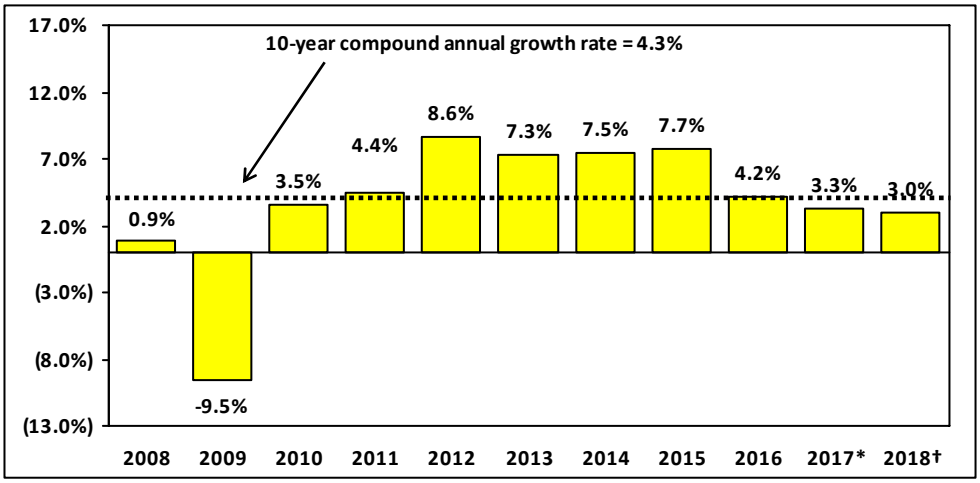
Totals 2007-2017	11,930,655
Total Delinquent Taxes 1948-2006	6,467,563
Total Delinquent	18,398,218

1) Estimated Amount.
2) As of June 30, 2017.
3) Taxable Value Certification for tax year 2016.
4) Certified taxable property valuation for the tax year 2017.

Sales Tax Revenue. Sales tax is levied on the sale, lease, or rental of all taxable goods and services within the Austin city limits. Certain foods and drugs as well as governmental purchases are exempted from the sales tax. Sales tax is collected by businesses at the time of the sale and paid periodically to the Texas Comptroller of Public Accounts. The Comptroller then remits the portion due to the locality where the business is located. In the city of Austin, the State collects 8¼ cents for every dollar spent on retail sales. Of this amount, the State keeps 6¼ cents, 1 cent is paid to the City and 1 cent is paid to the Capital Metropolitan Transportation Authority.

Sales tax collections are volatile since they are directly related to the well-being of the local economy. The chart below tracks the growth in Austin's sales tax collections over the past decade. The one year in which sales tax declined corresponds to the economic contraction in fiscal year 2008-09.

Annual Sales Tax Growth



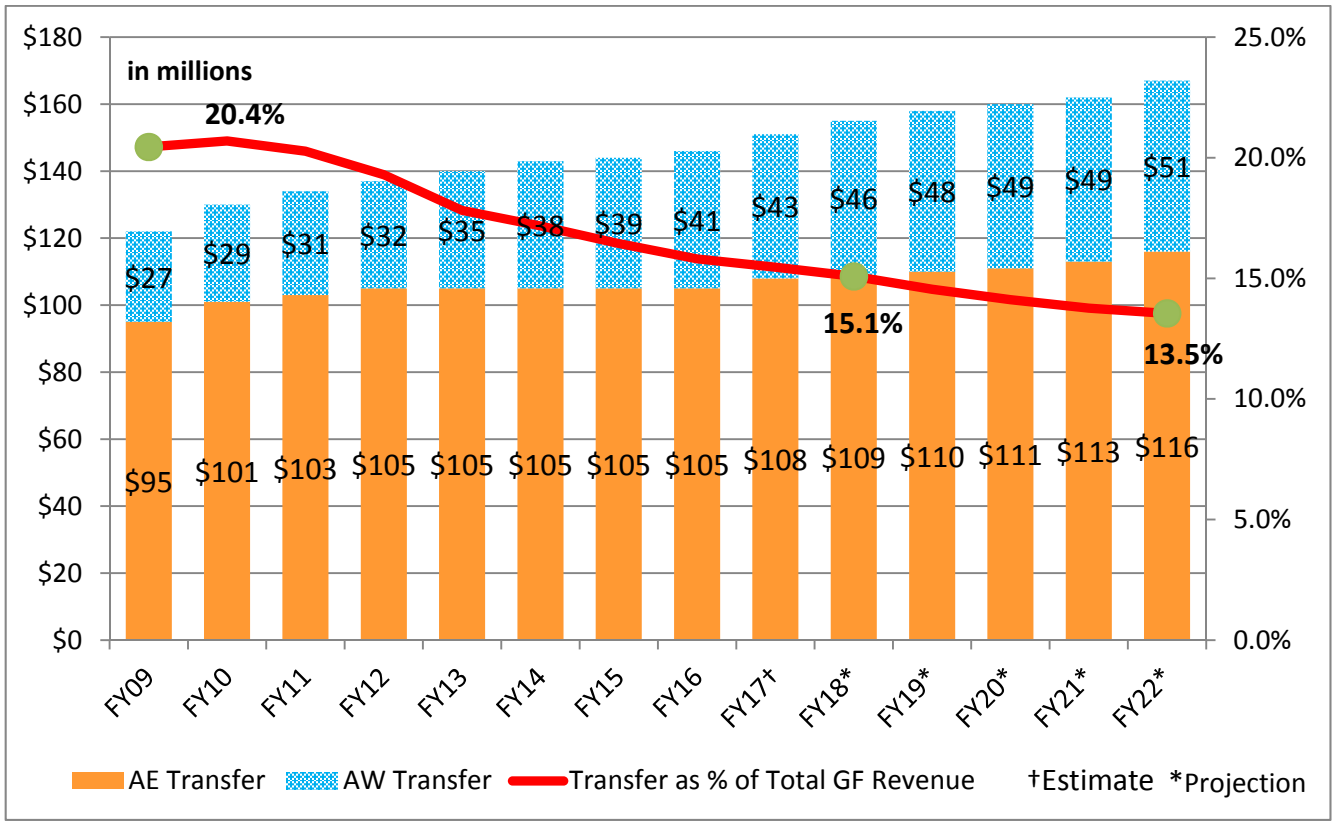
*Estimate †Budget

In fiscal year 2009-10, as the local economy strengthened, sales tax collections recovered. The resulting uptrend has persisted through FY 2016-17 although its strength has eased markedly in recent years. Lower-than-anticipated growth in FY 2016-17, in spite of a continued population influx, evidences the effects of lackluster gains in real income growth, but it also reflects the growing competitive challenge presented by the expansion of retail developments in Austin's neighboring communities.

Given that economic growth is cyclical and preliminary indicators suggest that the current expansionary cycle may be losing strength, prudent sales tax projections require thoughtfulness and restraint. What is known is that sales tax revenue will drop again; what is unknown is when. From the perspective of sound fiscal management, it is far more important to ensure that ongoing services and costs are not added to the Budget on the basis of a cyclical peak in a variable revenue source than it is to attempt to predict the exact rate of growth in sales tax payments in any given fiscal year. Projections for sales tax revenue must remain cautious as a result of the asymmetrical consequences of actual growth failing to align with projections. In other words, while actual sales tax receipts falling short of budgeted levels can have severe repercussions with respect to maintaining a balanced General Fund budget, there are no corollary consequences should this revenue exceed projections.

Accordingly, sales tax revenue is budgeted at $226.1 million in FY 2017-18, which represents projected growth of 3.0%, or $6.6 million, over estimated FY 2016-17 collections. Informed by regional economic forecasts from consulting firm TXP, this growth rate reflects financial staff's assessment that the explosive growth in consumer activity Austin has experienced thus far this decade shows evidence of tapering to a more sustainable level. Similar considerations condition current forecasts for the longer-term growth of City sales tax receipts.

Utility Transfers. The City of Austin owns both its electric and water utilities and transfers from these utilities to the General Fund reflect expenses—such as property taxes, franchise fees, and owners' return on equity—that private utilities would otherwise have to incur. The transfer policy was revisited by Council in fiscal year 2012-13 at which time rates were set at 12% of average gross non-fuel revenue for Austin Energy (AE), with a minimum transfer of $105 million, and at 8.2% of average gross revenue for Austin Water. In accordance with these average revenue calculations, the transfers for FY 2017-18 are calculated based on a rolling average of actual revenue from fiscal years 2014-15 and 2015-16 and estimated revenue in FY 2016-17. Bond ratings agencies have taken a favorable view of the City's transfer policy with respect to both its methodology and to the fact that as General Fund revenue has increased over time, the relative amount of the transfer has steadily declined. The chart below displays the combined utility transfer as a percentage of total General Fund revenue.

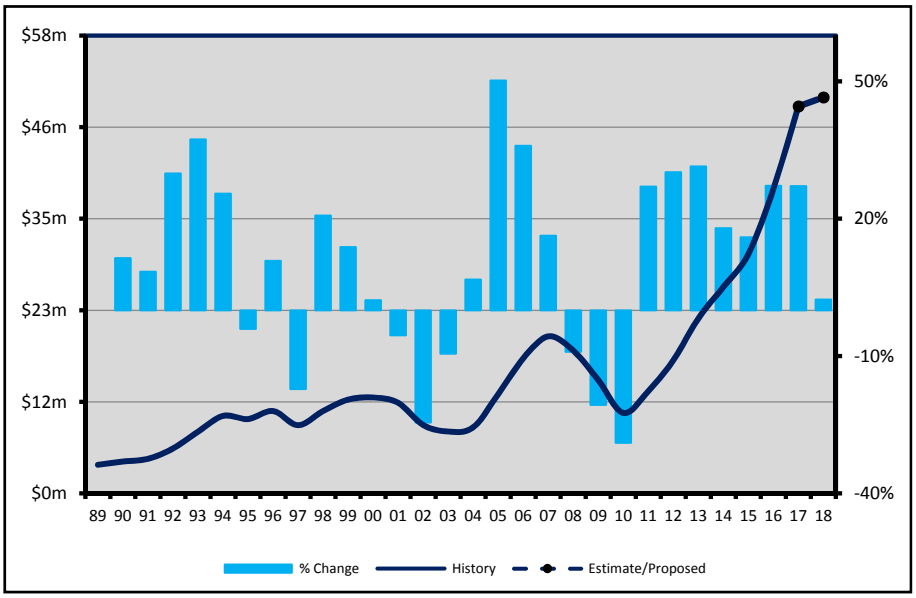


For the second consecutive year, the transfer from the electric utility will exceed its minimum level of $105 million as it rises to $109 million in FY 2017-18. It is projected to continue to grow over the medium-term and to reach an anticipated level of $116 million by FY 2021-22. The transfer from Austin Water is budgeted to increase by $3 million to $45.9 million and sustainable average annual growth of 2.6% is expected over the subsequent four fiscal years. Total transfers from these two utilities equal $154.9 million in FY 2017-18.

Franchise Fees. Franchise fees are assessments charged for a company's use of the City's rights-of-way. Three major franchises exist in Austin: telecommunications, gas, and cable. Revenue attributable to these fees fluctuates on an annual basis as a result of franchise holders' revenue, changes in customer base, and energy pricing. FY 2016-17 franchise fee revenue is estimated to end the year at $36.4 million, $0.4 million below its budgeted level, as the effect of a rate increase by a natural gas franchise will be more than offset by weakness in the cable sector. Franchise fee revenue is projected to grow modestly in FY 2017-18 to $36.9 million; average annual growth in subsequent fiscal years is projected at 1.7%, primarily as a result of inflationary pressures.

Development Revenue. Development revenue comprises the various permit, application, and inspection fees associated with residential and commercial development. Development activity is as strongly tied to the health of the local economy as is the consumer demand that drives sales tax revenue, although it is subject to even more volatile swings. As recently as FY 2009-10, the number of residential units permitted declined nearly 40%, triggering a $4.2 million decrease in revenue. Activity then sharply rebounded, with permitted units growing at an astounding 32% average annual rate in the six subsequent fiscal years. Such rapid growth in demand requires that the City be responsive in allocating resources to ensure the timely processing of permits, applications, and inspections. At the same time, we must remain cognizant of how quickly this demand can evaporate and strive to maintain the flexibility—for instance through the use of contract and temporary employees—to quickly scale back operations when circumstances warrant. City financial staff work closely with the Planning and Zoning and Development Services departments, as well as with multiple outside consulting firms, to monitor leading indicators of demand in order to remain highly sensitive to the current direction and intensity of trends in this sector of the economy. Throughout FY 2016-17, permitting activity has shown signs of slowing and the years of unprecedented growth are likely behind us. Nevertheless, in FY 2017-18, a continued influx of new residents and businesses, as well as solid regional economic growth, are projected to drive demand for residential and commercial development services to increase, albeit at a more moderate and, ideally, sustainable pace.

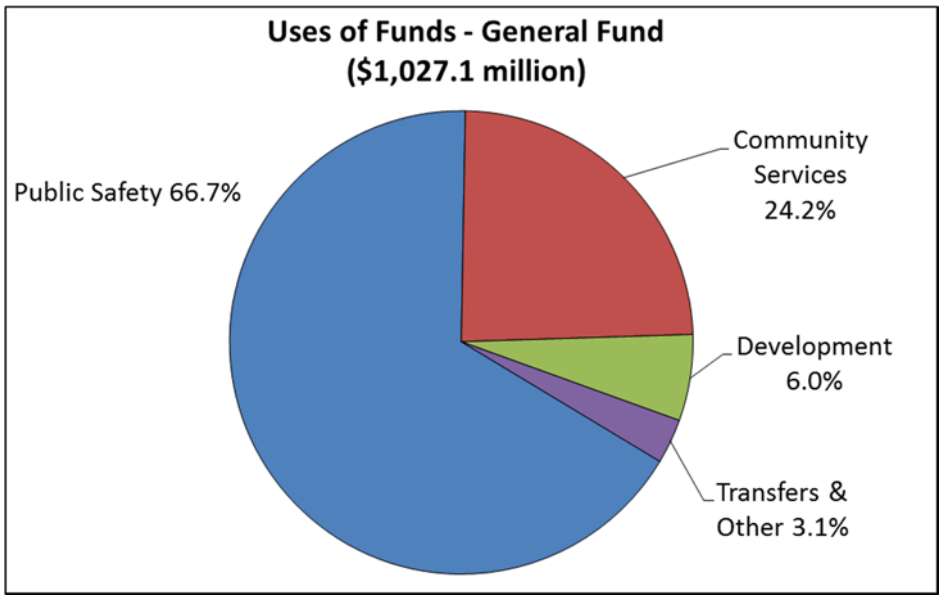
Unlike sales tax revenue, which is generated by a tax rate that remains constant from year to year, development revenue is generated by fees that can be adjusted on an annual basis. Moreover, these fees are restrained by a requirement of State law that they not exceed the City's cost of providing the services for which they are charged. This requirement, in combination with the extreme volatility of development activity, generates a complex series of challenges for departmental and financial staff. Demand for development services and the City's costs of providing these services must be carefully projected, analyzed, and modeled to arrive at fee structures that neither over-recover eligible expenses, exposing the City to potential legal challenges, nor under-recover them, requiring other revenue sources to subsidize costs most appropriately borne by the development community. In recent years, maintaining this balance in the face of extremely rapid growth in development activity has proved extremely difficult. To confront this challenge head-on, the Development Services and Planning and Zoning departments both commissioned an outside consultant to assist in the development of dynamic cost-of-service models that generate fee structures that recover 100% of eligible expenditures, both in FY 2017-18 and into the future. As a result, citywide development revenue is projected at $50.2 million in FY 2017-18, an increase of $1.2 million over estimated FY 2016-17 receipts.



Other Revenue. Remaining revenue from fines, charges, interest and other sources is budgeted at $105.9 million for FY 2017-18, an increase of $6.8 million from estimated prior-year collections. This growth is primarily attributable to a payment associated with a new agreement for the provision of City fire services to Travis County Emergency Services District Number Four.

General Fund Requirements

Total requirements for the General Fund in the FY 2017-18 Budget are $1,027.1 million, which is $53.1 million, or 5.4%, higher than the FY 2016-17 Amended Budget. General Fund departments' operating expenditures total $995.4 million, representing 96.9% of the total General Fund budget.



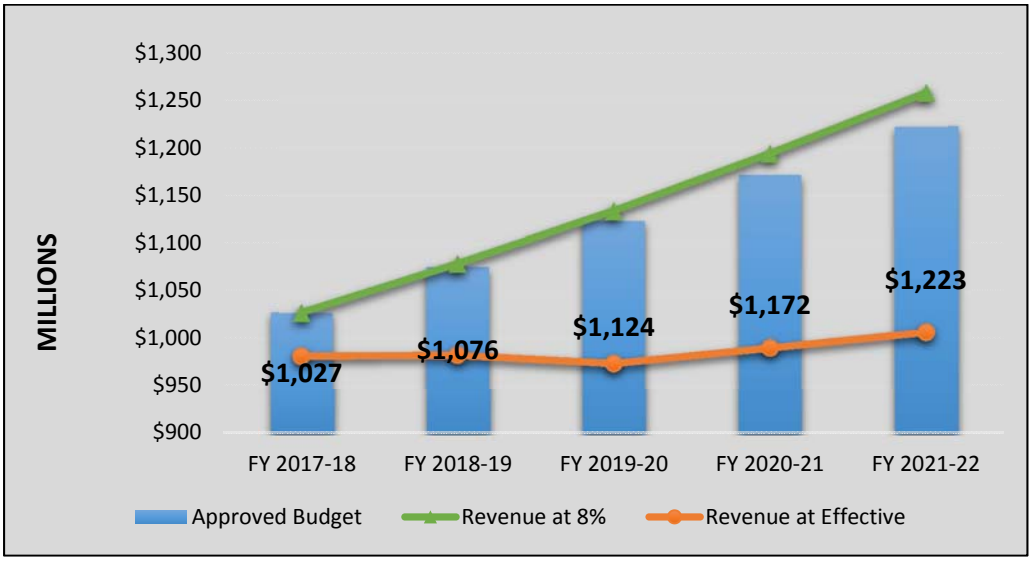
As shown in the chart, public safety functions—the City's police, fire, and emergency medical services—account for 66.7% of the General Fund, or $684.6 million. The remaining eight departments account for 30.2% of the General Fund's budget. Community service departments, which include Health and Human Services, Animal Services, Library, Parks and Recreation, Municipal Court, and Neighborhood Housing and Community Development, provides services ranging from environmental health, animal services, and family health services to managing the City's libraries, parks and affordable housing efforts, is budgeted at $248.8 million in FY 2017-18. The Development Services and Planning and Zoning Departments which constitute the development function, have a total budget of $62.1 million. These departments are tasked with guiding the City's growth and development, first through a planning process in anticipation of growth, and secondly through oversight of development as it occurs.

The Transfers and Others Requirements category accounts for 3.1% of the total General Fund requirements. This $31.7 million covers economic development activities including property tax rebates associated with incentive agreements and other transfers to the Economic Development Department; facility maintenance and renovations; transfers to Austin Energy and Austin Water to cover the 311 Call Center and management expenses for the Balcones Canyonlands Nature Preserve; and transfers to other funds such as the Child Safety Fund, the Transportation Fund and the Austin Cable Access Fund to cover a variety of general governmental services.

General Fund Forecast

In crafting the City's budget, financial staff endeavor not only to ensure that the budget is balanced in the current fiscal year but equally importantly that it is structurally sound and sustainable into the future. The graphic below compares projected expenditure growth in the General Fund over the next five fiscal years to projected growth in revenue. Expenditure projections reflect all known and anticipated cost increases including: wages, health insurance, fuel, utilities, annexations, and new facilities. The revenue forecast is informed by economic and demographic analysis and conservatively estimated. As depicted in the graph on the next page, the General Fund is projected to remain in balance over the course of the five-year forecast horizon at or slightly below the roll-back rate of 8%.

Five-Year General Fund Outlook FY 2018-22



General Fund Reserves

The General Fund maintains two reserves funds: the Budget Stabilization Reserve Fund (BSRF) and the Emergency Reserve Fund (ERF). City financial policies establish a goal for total reserves to meet or exceed 12% of total General Fund requirements. Moreover, the ERF is separately required to maintain a balance of 6% of total General Fund requirements. Per financial policy, BSRF dollars may be appropriated only to fund capital or other one-time costs, but such appropriations may not exceed one-third of the total amount in the reserve. The City's goal is to continue replenishing reserve balances as the economy grows, while providing for the investments needed in equipment and infrastructure.

Reserve Policy Summary—FY 2018		
Emergency	$62.0	m
Budget Stabilization	$61.3	m
Total	$123.4	m
Reserve Level	12.0	%

The BSRF is typically funded through the capture of any excess revenue and unspent appropriations within the General Fund at the end of each fiscal year. In FY 2017-18, the Fund is being enlarged through a transfer in of $2.2 million from the Vehicle Acquisition Fund along with $0.5 million from the Business Retention and Enhancement Fund, which was dissolved in FY 2016-17, while use of the Fund is budgeted at $11.2 million, with $7.3 million being appropriated to cover one-time expenditures. A detailed list of these appropriations can be found in the Supporting Documents section of Volume II of the City of Austin Budget. To meet the additional minimum funding requirements from General Fund expenditure growth, the BSRF is transferring $3.8 million to the ERF.

The BSRF is budgeted to end FY 2017-18 at $61.3 million and the ERF at $62.0 million. In total, the combined budgeted ending balances of the two reserves equal $123.4 million, or 12.0% of total spending requirements in the General Fund, which is a $4.6 million decrease in reserve levels relative to estimated FY 2016-17 results.

Use of Budget Stabilization Reserve—FY 2018		
Beginning Balance	$69.7	m
Add: Transfers from Vehicle Acquisition Fund and Business Retention and Enhancement Fund	$2.7	m
Less: Transfer to Emergency Reserve	($3.8)	m
Less: Capital replacement and other critical needs	($7.3)	m
Estimated Ending Balance	$61.3	m

Capital Budget in Brief

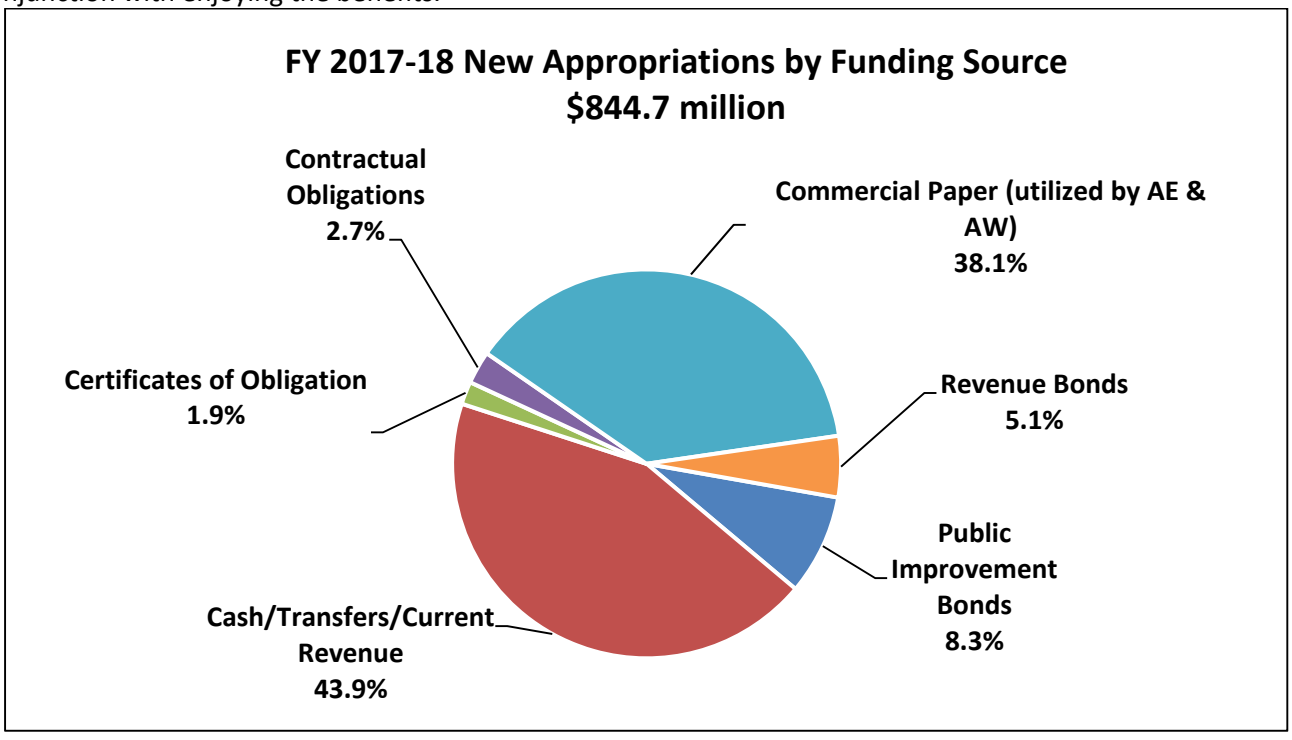
The City of Austin regularly undertakes projects to improve public facilities and infrastructure assets for the benefit of its citizens. These projects, collectively referred to as the Capital Improvements Program (CIP), may include construction and renovation of recreation centers and libraries, acquisition of parkland, repaving of streets, replacement of water and wastewater lines, provision of power for residents, and the purchase of new fleet vehicles and IT equipment. CIP projects are varied, so some may require years of planning and construction while others may be completed in a shorter timeframe.

Each year, the City of Austin produces a CIP Plan that outlines the various projects, with associated funding and spending plans, that will take place over the upcoming five-year period. The CIP Plan is not intended to be an all-inclusive inventory of the City's capital needs for the upcoming five years. Instead, it outlines the planned projects with available funding sources and serves as the basis for new appropriations included in the annual capital budget. The FY 2017-18 CIP Five-Year Plan can be found at www.Austintexas.gov/finance.

The Capital Budget funds major improvements and expansions of City facilities and infrastructure, while the Operating Budget primarily funds the ongoing operations of each Department, including personnel and programmatic costs. The Capital Budget funds the total cost of acquiring or constructing a City asset, including design, bidding, and construction. Unlike the Operating Budget, which must make annual appropriations, Capital Budget funds are available until expended, typically over multiple years. The annual Capital Budget provides the additional appropriations necessary to continue existing projects or begin new projects.

Funding the CIP

The CIP is supported by a number of different funding sources, including debt, operating transfers, grants, and various other smaller revenues. The type of funding utilized for a project can vary according to the type of project as well as the department. Debt sources include public improvement bonds (voter-approved General Obligation bond programs), certificates of obligation, contractual obligations, and commercial paper. The use of debt is suitable in capital projects because it promotes intergenerational equity in bearing the costs of the projects in conjunction with enjoying the benefits.



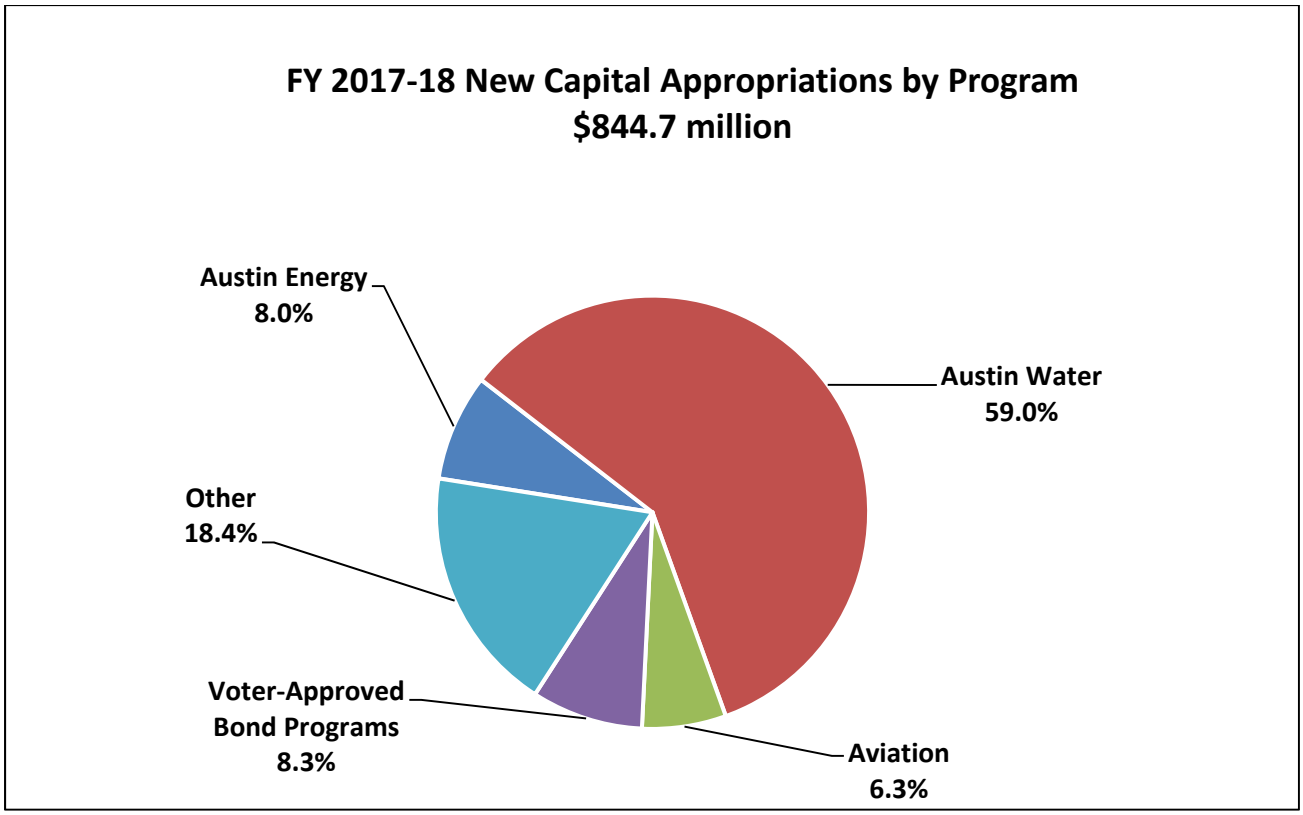
Public improvement bonds (PIBs), certificates of obligation (COs), and contractual obligations (KOs) are all secured by the full faith and credit of the City of Austin and secured by its ad valorem taxing power. While PIBs require voter approval obtained through a bond election, COs and KOs do not. PIBs are a long-term debt instrument that allows the cost of capital investments to be repaid over a specified timeframe, typically 20 years. COs are used for real property purchase and construction, and similar to PIBs, are typically paid for over a 20 year period. KOs are a short-term debt instrument, typically 5-7 years, used to finance equipment or vehicles. To avoid incurring debt and borrowing costs until cash is actually needed, cities can begin the preliminary phases of a project and reimburse the costs incurred with the sale of bonds at a later date through the use of a reimbursement resolution. To save issuance costs the City of Austin's debt issuance is normally sold once each year. In FY 2017-18, $109.6 million of new appropriations are supported by a reimbursement resolution for General Obligation debt. Another $24.8 million of new appropriations are supported by a reimbursement resolution for Aviation Revenue Bonds.

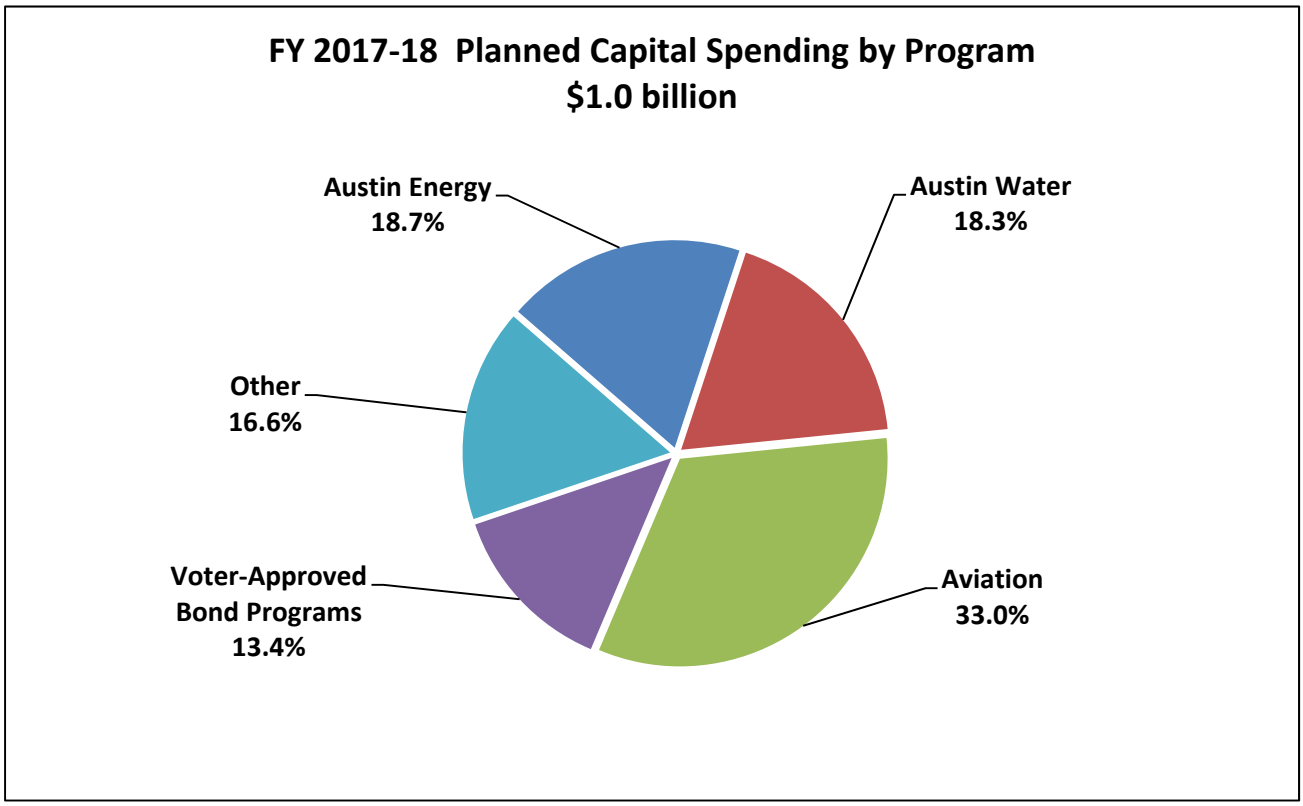
The City's priority is to seek voter approval for most tax supported debt. However, adopted financial policies allow for use of COs and KOs if the capital expenditure is urgent, unanticipated, necessary to prevent an economic loss to the City, revenue generating, or is the most cost-effective financing option. The commercial paper (CP) program is utilized by Austin Energy and Austin Water only. CP is very short-term debt, usually due within 30 to 45 days, and utilized as an interim financing mechanism for capital expenditures that provides for lower interest costs and flexibility. Commercial paper issued in the short term is periodically converted or refunded into long term bonds.

The financial policies adopted by Council ensure that the City's financial resources are managed in a prudent manner. These policies are reviewed annually for compliance, and changes and additions to the policies are submitted for Council consideration from time to time. Several of the policies have a direct relation to the financing of capital projects. A complete listing of the City's financial policies is available in the supporting documents section of this document.

FY 2017-18 Capital Budget Appropriations and Spending

The Capital Budget is a multi-year spending authorization, and as a result, there is a distinction between what the City plans to spend in the next fiscal year and the new appropriations required to be approved in the budget. In addition, full appropriations for capital projects are required for contract awards to ensure adequate funding even though that appropriation will generally not be fully spent in the same fiscal year. New FY 2017-18 CIP appropriations total $844.7 million. The total CIP spending plan for FY 2017-18 is $1 billion. The graphs on the following page illustrate FY 2017-18 new appropriations and planned spending by program. The size and nature of the Austin Energy, Austin Water and Aviation Department projects are very significant and account for $619 million, or 73.3%, of total new capital appropriations and $705.4 million, or 70.0% of planned spending in FY 2017-18. For more detail about the planned spending for each department, please see the associated Appropriation and Spending Plan Detail pages in Volume II.


FY 2017-18 New Capital Appropriations by Program
$844.7 million
Austin Energy
8.0%
Austin Water
59.0%
Other
18.4%
Voter-Approved
Bond Programs
8.3%
Aviation
6.3%


FY 2017-18 Planned Capital Spending by Program
$1.0 billion
Austin Energy
18.7%
Austin Water
18.3%
Other
16.6%
Voter-Approved
Bond Programs
13.4%
Aviation
33.0%

Bond Program Update

The City currently has three active major bond programs: 2012, 2013, and 2016. When a bond program is approved by the voters, the full authorized amount is not appropriated all at once. Instead, appropriations are made in installments in accordance with the prioritization, coordination, and timing of projects over the life of the bond program. Active programs are defined as those with more than 5% of authorized funding to be obligated and with more than 10% to be spent.

The 2012 Bond Program was approved by the voters on November 6, 2012, and includes six propositions for a total of $306.6 million in authorization. The 2012 Bond Program was developed in alignment with many of the priority programs of the Imagine Austin Comprehensive Plan, such as investing in a compact and connected Austin, growing and investing in Austin's creative economy, and using green infrastructure. Proposition 12 authorized $143.3 million in funding for transportation and mobility projects including street improvements, sidewalks, bridge, bikeways, signals, and facilities. Proposition 13 authorized $30.0 million for open space and watershed protection acquisition. Proposition 14 authorized $77.7 million for parks and recreation projects, including citywide park improvements, facility improvements, and cemetery renovations. Proposition 16 authorized $31.1 million in funding for public safety facility improvements. Proposition 17 authorized $11.1 million for health and human services facility improvements. Proposition 18 authorized $13.4 million in funding for library, museum, and cultural arts facilities improvements including interior and exterior renovations at numerous branch libraries and funding for the Austin Film Studios.

The 2013 Bond Program was approved by the voters on November 5, 2013, and included one proposition for $65.0 million in authorization to support affordable housing which includes rental housing, homeownership, and home repair. The projects and programs are projected to be implemented over a five to six-year period.

The 2016 Bond Program was approved by voters on November 8, 2016 and includes one proposition for a total of $720.0 million in authorization for local, corridor, and regional transportation and mobility improvements. This mobility bond program provides improvements for intersections, sidewalks, bicycle facilities, urban trails, and the Safe Routes to School Program.

The table below provides an overview of the various bond program authorizations and activity as of June 30, 2017.

Bond Program	Voter Approved	Obligated*	% Obligated
2012 – Prop 12: Transportation and Mobility	143,295,000	89,583,412	62.5%
2012 – Prop 13: Open Space and Watershed Protection	30,000,000	29,804,226	99.3%
2012 – Prop 14: Parks and Recreation	77,680,000	33,863,686	43.6%
2012 – Prop 16: Public Safety	31,075,000	17,506,381	56.3%
2012 – Prop 17: Health and Human Services	11,145,000	7,284,514	65.4%
2012 – Prop 18: Library, Museums, & Cultural Arts Facilities	13,440,000	3,601,220	26.8%
2012 Bond Total	**306,635,000**	**181,643,439**	**59.2%**
2013 – Prop 1: Affordable Housing	65,000,000	32,444,932	49.9%
2013 Bond Total	**65,000,000**	**32,444,932**	**49.9%**
2016 – Prop 1: Transportation and Mobility	720,000,000	10,146,236	1.4%
2016 Bond Total	**720,000,000**	**10,146,236**	**1.4%**
Bond Program Total	**1,091,635,000**	**224,234,607**	**21%**

Budget Highlights by Strategic Outcome

In order to further the City's long-term vision and aspiration of being one of the most unique, thriving, livable cities in the country, in the spring of 2017 the City Council chose to target six strategic outcomes: *Mobility, Economic Opportunity and Affordability, Safety, Health, Cultural and Learning Opportunities, and Government that Works*. The City is committed to striving to create a complete community where every Austinite has choices at every stage of life that allow all of its residents to experience and contribute to each of these outcomes. The fiscal year 2017-18 Budget includes many targeted investments aimed at supporting the successful pursuit of all of these outcomes, many prominent examples of which are described below.

MOBILITY

This strategic outcome is aimed at ensuring the ability of every Austinite to get where we want to go, when we want to get there, safely and cost-effectively.

2016 Mobility Bond: The FY 2017-18 budget marks the first full year in which funding is available from the transformative 2016 Mobility Bond. $60.4 million in capital spending is included in this Budget, and staff expect to return later in the fiscal year to request an additional $50 million appropriation. Mobility Bond-funded projects the Austin Transportation and Public Works departments are launching in FY 2017-18 include:

- Improvements to the FM620/RM2222 intersection in partnership with the Texas Department of Transportation;
- Design work for Spicewood Springs Road and for the corridor construction program;
- Safety improvements at the intersections of Slaughter Lane and South First Street and at South Congress Avenue and Oltorf Street;
- Americans with Disability Act-related ramp and sidewalk improvements throughout the city;
- design of the YBC Urban Trail and Country Club Creek Trail, plus renovation of the Southern Walnut Creek Trail; and,
- Infrastructure improvements associated with the Safe Routes to School program that address safety concerns around each elementary school within the Austin full-purpose jurisdiction.

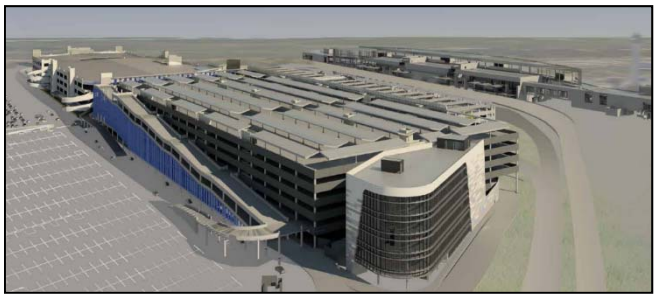


The **Austin Transportation Department** is adding eighteen new positions to support ongoing transportation initiatives from Council and the public, including the Austin Strategic Mobility Plan, the Bicycle Master Plan, the Smart Cities program, and the Mobility Electric/Autonomous Vehicles and Shared Mobility Services Plan. ATD is also expending $2.2 million on contracts for engineering and traffic impact analysis and $400,000 for additional intersection safety improvements as part of the Vision Zero initiative, which is an ongoing effort to eliminate traffic deaths and serious injuries on Austin's streets by 2025.

Aviation Department: The expansion of the Austin-Bergstrom International Airport continues in FY 2017-18 in response to surging growth in passenger traffic. Specific initiatives include:

- A $378 million terminal and apron expansion project;
- A $250 million parking garage and administration building; and,
- The addition of 33 new positions, at a cost of $3 million, to support higher demand for services and expanding facilities.





Economic Opportunity and Affordability

This strategic outcome is aimed at ensuring that every Austinite has access to economic opportunities and resources that enable them to thrive in our community, and that the necessities of life are affordable and accessible to all.

Neighborhood Housing and Community Development will expend $20.7 million for housing development, home repair services, and permanent supportive housing. Notable projects include construction of Housing First Oak Springs, a 50-unit permanent supportive housing facility that will be owned and operated by Austin Travis County Integral Care, and the construction of Cardinal Points Apartments.



Rebekah Baines Johnson Center: The Budget includes $3.0 million for the rehabilitation and renovation of the Rebekah Baines Johnson Center, an independent living facility for seniors and people with disabilities.



Development Services (DSD): DSD will invest $1.5 million to support technology improvements including electronic plan review and enhancing its proprietary AMANDA permitting software.

Austin Convention Center: Nineteen new positions are being added at a cost of $1.9 million to meet the service needs of the ever increasing numbers of business and leisure travelers coming to Austin.

Enterprise Rates: The Budget includes no increase in Austin Water rates due to a combination of business model changes and continued cost containment efforts, nor to the Transportation User or Drainage Utility fees that support the operations of the Transportation, Public Works, and Watershed Protection departments. Austin Energy's base rates are not changing either, although the typical ratepayer will pay an additional $1.95 per month as a result of increasing fuel costs.

Safety

This strategic outcome is aimed at ensuring that every Austinite is and feels safe at home, at work, and in our community.

Austin Code: In order to meet the burgeoning enforcement demands associated with population growth, City ordinances governing short-term rentals, and non-compliant repeat offenders, Austin Code is adding 27 new positions and associated funding of $2.3 million. To reflect the time it will take to complete the hiring process for these positions, only seven months of funding is included for FY 2017-18.





42-hour week: Emergency Medical Services is expending an additional $803,000 to fund the annualized costs of 52 sworn positions added in the prior year, which will complete its transition to a 42-hour week. This transition was initiated in order to proactively address growing concerns about the physical and mental health of our medical first responders and ensure the safety of those whose job it is to keep our community safe.

Flood Buyouts: Watershed Protection is continuing its buyouts of properties at risk of catastrophic flooding in the Onion Creek and Williamson Creek watersheds, thereby providing the financial means for families to relocate to safer residences and removing these dangerous properties from the City's housing stock.



Austin Police Department is increasing funding for maintenance and data storage costs associated with body cameras and will begin construction on a new mounted patrol facility.

Austin Public Health: The renovation and expansion of its Women's and Children Shelter will continue and when complete will increase capacity and address safety, emergency access, and ADA-compliance issues. The total project budget is $7.0 million.

Austin Fire Department: Construction will begin on the new, $9.8 million Onion Creek fire station, which is anticipated to open in the fall of 2018. The Department is also adding 30 positions and $3.9 million in funding in order to provide services to Travis County's Emergency Services District Number Four. Per the terms of the interlocal agreement negotiated with the District, these costs are being fully reimbursed. In addition, seven civilian temporary positions in the Wildfire Division are converted to permanent status.



Overtime Savings: In order to achieve overtime *savings* of $2.9 million, the Austin Fire Department is redeploying sworn personnel from staff duties to field operations, reducing the Team Lead ratio in cadet training classes, and reducing legal fees.

Health

This strategic outcome is aimed at ensuring the ability of every Austinite to enjoy a sustainable environment and a healthy life, both physically and mentally.

Parks and Recreation Department: The Department will continue work on the $12.3 million design phase of transformative improvements to Waterloo Park and the $6 million Alliance Children Garden play area in Butler Park, and expend $0.4 million for additional aquatics program staffing to comply with new Texas legal requirements and make our community's pools safer.

Montopolis Recreation and Community Center: Parks and Recreation and the Austin Public Health departments are partnering to develop a $15.5 million joint-use recreation and community center in the Montopolis neighborhood.





Austin Public Health (APH): The capital spending plan for FY 2017-18 includes continuation of upgrades and improvements to the Betty Dunkerley campus that will address drainage, parking, and flooding issues,

as well as add additional kennel capacity at the Austin Animal Center. APH will also expend $1.1 million on the operation of the new Sobriety Center, which will allow for more targeted and earlier intervention for individuals in need of the Department's services.

Austin Water: In order to promote public health by ensuring a reliable and sustainable stream of safe drinking water and the environmentally responsible treatment of wastewater, Austin Water is undertaking the rehabilitation or replacement of several critical facilities, including total five-year spending of $62.5 million for the South Austin Regional Wastewater Treatment Plant, $52.3 million for the Davis Water Treatment Plant, $46.5 million for the Parmer Lane and Williamson Creek wastewater interceptors, and $24.6 million for the Walnut Creek Wastewater Treatment Plan.



Organic Materials Collection Program: Austin Resource Recovery is continuing the rollout of its organics program, which will ultimately bring curbside service to the entire city and divert thousands of tons of compostable waste from local landfills, by adding $4.5 million for five new positions, operational expenses, and capital equipment.

Electric Vehicle Charging Stations: The City of Austin leads by example when it comes to promoting sustainability. Toward that end, Fleet Services is expending $679,000 for the first of three installment phases of charging stations for the City's growing fleet of electric vehicles.



General Fund Transfer to Golf Enterprise: In order to bolster the long-term financial sustainability of an important recreational resource, the General Fund is increasing its transfer to the Golf Fund by $500,000, to a total of $1 million.

Cultural and Learning Opportunities

This strategic outcome is aimed at promoting the ability of every Austinite to be enriched by Austin's unique civic, cultural, ethnic, and learning opportunities.

Opening of New Central Library: Fiscal year 2017-18 marks the highly anticipated opening of Austin's world-class New Central Library. In order to fully fund and staff the operations of this $125.8 million facility, the Austin Public Library (APL) is adding nine new positions and $1.9 million; bringing the total staffing complement to 68.25 positions and reaching an annual operating budget of $11.2 million. APL is also performing upgrades and renovations at many of its branch libraries and facilities, including the Austin History Center.



Cultural Arts: The Economic Development Department is adding two new positions to manage contracts awarded through its Arts in Public Places and Cultural Arts programs and increasing its total funding for its cultural arts activity by $1.6 million to a total of $15.1 million.







Government that Works

This strategic outcome is aimed at maintaining the trust of every Austinite that city government works effectively and collaboratively for all of us—that it is equitable, ethical and innovative.

CodeNEXT: Planning and Zoning is expending $2.4 million to facilitate the implementation of the transformational reboot of the City's land development code, a process known as CodeNEXT. Once complete, this new code will guide and incentivize the smart, sustainable, and progressive development of Austin for a generation to come. Additionally, Development Services is budgeting $1.4 million in one-time costs associated with CodeNEXT implementation to include AMANDA upgrades, development of a training curriculum by a third-party, and temporary staffing.

Equity Office: FY 2017-18 is the first full year of operations for the City's new Equity Office. This Office was created to build and sustain a culture of equity across the City, help the City remain engaged with residents, meet community needs effectively, and minimize unintended consequences and biases in its decision-making. One primary initiative is the rollout of an Equity Assessment Tool to all City departments, which will help to guide development of the fiscal year 2018-19 Budget.



Civilian Wages and Employee Benefits: The City of Austin ranked ninth overall on Forbes magazine's list of America's best employers. To continue this commitment to being a superlative place to work, and to remain competitive in the local labor market, the Budget includes a civilian wage increase of 2.5% to take effect in mid-December and increases the City's living wage from $13.50 to $14 per hour. Growth in the City's healthcare costs is shrinking to 4% from 8% in the prior fiscal year, a mark that stands well below national averages.

Lean Six Sigma Continuous Improvement Program: One of the challenges that municipalities face today is the need to develop and maintain customers' confidence in a government that works. To this end, the Budget includes $250,000 to expand the City's Lean Six Sigma continuous improvement program. Lean Six Sigma is a best practice framework for problem-solving, coaching, and management that many organizations – both public and private – have adopted worldwide. It helps organizations develop people at all levels to improve their work and deliver value to customers, the benefits from which include reduced operating costs, increased employee engagement, and greater customer satisfaction. Lean Six Sigma helps us do more, and do it even better, with less.

Investing in Technology: The Communications and Technology Management (CTM) department along with departmental IT staff are responsible for keeping the City's IT backbone up and running. The total transfer to CTM's capital improvement program totals $22.6 million in FY 2017-18. This funding supports high-value-added information technology projects including the relocation of the City's aging data center; adding a second internet connection; increasing the City's ability to prevent, detect, analyze, and respond to security incidents; and meeting FBI encryption requirements regarding public safety data. Together these initiatives ensure that networks, both internal and external, are always available and not compromised. In addition, this funding provides for continued replacement of critical IT equipment that has reached its end of life and adds resources for additional storage or connectivity as needed. Examples include the replacement of old PCs, mobile data computers, public safety radios, and in-vehicle video recorders; additional servers for data storage; and upgrades to the regional radio system.

The City's technology staff are also responsible for implementing information technology in a manner that provides the greatest benefit to the citizens of Austin. One way it does this is to expand enterprise-wide solutions, such us the Enterprise Document and Imaging Management System (EDIMS) and the Maximo asset management software, in order to achieve organization-wide efficiencies. With a refined number of applications, support staff are able to develop a deeper knowledge of those systems, translating into quicker problem resolution, more thorough customer support, and increased ability to work on proactive system improvements. CTM is also assisting departments to achieve higher levels of customer service through the development of department- or project-specific IT solutions. In FY 2017-18, CTM will continue the development of a health information management and real estate inventory management systems. Finally, the City will be investing in a new time and attendance system to automate its manual time keeping process. The total FY 2017-18 cost of supporting these corporate or general government software projects is $2.5 million.

The push to make Austin a "Smart City", a community where the internet and information technology are used to improve the quality of life for all citizens, has resulted in a number of recommendations for innovation projects. Among these is a recommendation to update and modernize the City's web site. To that end, $0.9 million has been added in FY 2017-18. Redesign of the website will not only significantly enhance the City's ability to more effectively engage residents and stakeholders but to also maintain a high level of delivery in our digital products as needs and technology rapidly evolve.

Tracking Performance

Austin's vision: Austin is a beacon of sustainability, social equity, and economic opportunity; where diversity and creativity are celebrated; where community needs and values are recognized; where leadership comes from its citizens, and where the necessities of life are affordable and accessible to all.

Local government plays a critical role in determining a city's quality of life. In order to achieve this vision, Austin's city government has worked tirelessly to maintain transparent business practices, excellence in public service, innovation across the organization, and provide services that are reliable, safe, efficient, and above national standards.

In December 2015, the City launched the Office of Performance Management, whose mission is to champion strategic planning, performance, and continuous improvement for the City to achieve customer-focused operational excellence. The Office is building a clearer link between the City's various planning efforts and working with departments to strengthen how the City performs and serves residents as it focuses efforts around strategic planning, performance measurement, data analytics, and process improvement. In winter 2017, the City Council held two workshops to establish new strategic outcomes that will allow for improved organizational alignment and impact. The outcomes include: Economic Opportunity and Affordability, Mobility, Safety, Health, Cultural and Learning Opportunities, and Government that Works. Council priorities inform strategic planning for the City, complemented by departmental annual business plans that outline how departments will carry out strategic priorities and their core missions. This work is synced with budgeting, performance goals, and evaluation. To learn more about the strategic planning process, visit http://austinstrategicplan.bloomfire.com/.

This Budget includes 1,200 performance measures that have been identified by the City's departments and offices as important metrics for monitoring the success and performance of their services. The performance measures included in the budget document provide valuable information needed to sustain service levels, strive for excellence, and continue improvement. Performance measures provide departmental staff and management with the critical operating information they need to assess the quality of service delivery. Measures provide City management key decision-making information for resource allocation, process improvements and other management decisions. In addition, measures provide the City Council comprehensive data on each department's primary operating functions and services. Additional information on the City's performance measures can be found online via the online performance measures database found on the City's website at http://www.austintexas.gov/budget/eperf/index.cfm.

Departmental program budgets are developed based on the goals and results that departments expect to achieve during the fiscal year. The City of Austin mandates that departments set realistic, yet challenging, annual performance targets or projections for their measures. As performance has improved, many departments have also increased the difficulty of their annual targets to keep pace, reflecting our commitment to providing the best services possible to Austin's residents. A few of the targets are extremely difficult to reach, but have been consciously selected as such to reflect City or department ideals. As a result, reaching 100% of the annual targets and projections set for all performance measures may never be realized. However, setting annual targets, tracking and analyzing data, and discussing and making decisions driven by the outcomes are beneficial processes for the City organization and critical drivers of improving City service delivery.

Just as important as comparing performance against set targets and projections, is the ability that performance measures provide to assess improvement from year to year. In order to better track

performance trends, the Budget document provides for each performance measure, if available, two years of actual results (FY 2014-15 and FY 2015-16), the FY 2016-17 year-end estimate and annual target/projection, and the FY 2017-18 annual target/projection. In addition, selected key indicators are graphed and explained throughout the departmental budget highlights pages.

As a result of our performance management efforts, the City of Austin has been recognized annually by the Government Finance Officers Association for excellence in budget preparation since 1988 and by the International City/County Management Association for excellence in performance management since 2002. In addition, the FY 2016-17 Budget also received "Special Performance Measures Recognition" for outstanding representation of performance measures in the budget document. This recognition requires great effort – in FY 2016, only 1.6% of the jurisdictions receiving the Distinguished Budget award also receive the recognition.

City of Austin Dashboard

The City of Austin Dashboard includes 26 critical indicators of the City's success in serving the community. These top indicators were selected in 2011 in collaboration with Austin residents who graduated from the CityWorks Academy. The City of Austin tracks hundreds of performance measures, and this dashboard provides City Council, City management and residents of Austin a tool to quickly assess how well the City is performing. This performance reporting increases accountability and fosters operational excellence.

The following table lists the 26 City of Austin Dashboard measures for FY 2017-18, including four years of historical actuals, year-end estimates and projected annual targets for FY 2016-17, and projected annual targets for FY 2017-18. Of the 26 Dashboard measures, 23, or 88.5%, have had an overall 7-year trend where performance either improved or was maintained within normal variation from FY 2009-10 to FY 2015-16, and 17, or 65.4%, met their established FY 2015-16 performance targets. Sixteen of the measures, or 61.5%, are on track to meet their FY 2016-17 performance targets.

City of Austin Dashboard Measures

Measure Name	2012-13	2013-14	2014-15	2015-16	2016-17 Estimate	2016-17 Amended	2017-18 Approved	2017 On Track?	Trend *
Citywide Dashboard: Public Safety									
Violent crime rate per 1,000 population	3.63	3.96	3.73	4.13	4.74	4.01	3.90		—
Property crime rate per 1,000 population	48.50	41.42	37.71	37.36	33.79	46.56	43.00	✓	▲
Total police response time for emergency and urgent calls	7:30	7:45	8:04	8:04	8:15	8:04	8:04		▼
Percent of potentially life-threatening calls (priority one) responded to by Emergency Medical Services within 9 minutes and 59 seconds within the City of Austin	91.90%	92.85%	91.55%	91.43%	90.92%	90%	90%	✓	—
Percent of emergency incidents where the amount of time between call receipt and the arrival of the Austin Fire Department unit is 8 minutes or less	85%	85%	85%	83%	83%	90%	90%		—
Percent of structure fires confined to room of origin	82%	83%	84%	83%	85%	85%	85%	✓	—
Citywide Dashboard: Community Services									
Total number of services provided to beneficiaries through all housing and community development activities	2,438	2,613	2,590	2,896	2,793	2,644	2,513	✓	—
Percent of animal shelter live outcomes	92.58%	94.10%	94.12%	97.3%	94.0%	94%	95%	✓	▲
Percent of homeless clients residing in shelters that receive case management services	22.11%	24.37%	22.82%	30.74%	30%	35%	30%		—
The incidence rate per 100,000 population of reported cases of Measles, Pertussis, Mumps, and Rubella in community served	26	32	15	10	28	28	28	✓	▲
Library program attendance per capita	0.16	0.18	0.20	0.26	0.24	0.25	0.42		▲
Citizen satisfaction with the appearance of park grounds	72%	71%	71%	72.6%	70%	70%	70%	✓	▲
Citywide Dashboard: Development Services									
Number of new jobs created with public private initiatives	1,794	2,315	171	439	700	785	785		▼
Percent of building inspections performed within 24 hours of request	91%	91%	93%	91%	88%	90%	90%		—
Citywide Dashboard: Mobility and Infrastructure									
Percent of lane miles in fair to excellent condition	78.0%	79.5%	79.5%	78.0%	75.3%	76.6%	74.0%		—
Percent of residents "satisfied" or "very satisfied" with traffic flow on major streets	23%	19%	17.2%	10.0%	15%	25%	20%		▼
Citywide Dashboard: Utilities and Major Business									
System Average Interruption Frequency Index (SAIFI) (electricity outage frequency)	0.59	0.57	0.65	0.68	0.75	0.75	0.75	✓	—
Renewable Power as a Percent of Consumption	20.3%	20.8%	23.1%	29.8%	37.1%	35%	40.4%	✓	▲
Drinking Water Quality: Turbidity	0.09	0.11	0.08	0.08	0.1	0.1	0.1	✓	—
Percent of waste stream diverted by Austin Resource Recovery curbside, reuse, and household hazardous waste operations	39.64%	39.61%	39.95%	41.55%	42%	50%	44%		▲
Citywide Dashboard: Financial Health									
City of Austin's bond ratings:	Aaa,	Aaa,	Aaa,	Aaa,	Aaa,	Aaa,	Aaa,	✓	–
GO Bonds: Moody's, Standard and Poor's, Fitch Investors	AAA,	AAA,	AAA,	AAA,	AAA,	AAA,	AAA,	✓	–
	AAA,	AAA,	AAA,	AAA,	AAA	AAA	AAA	✓	–
Combined Utility Revenue Bonds: Moody's, Standard and Poor's, Fitch Investors	Aa1,	Aa1,	Aa1,	Aa1,	Aa1,	Aa1,	Aa1,	✓	▲
	AA,	AA,	AA,	AA,	AA,	AA,	AA,	✓	–
	AA	AA	AA	AA	AA	AA	AA	✓	▲

✓ = *Measure is on track to meet 2016-17 Annual Target* *Overall Performance Trends: Improving: ▲ Declining: ▼ Maintaining: —*

** Overall Performance Trends stated here were determined in the 2015-16 Performance Report. See performance.austintexas.gov for more information.*

The Dashboard measures are also available online through the City's ePerformance Measures database at www.austintexas.gov/budget/eperf/index.cfm.


CITY OF AUSTIN
FOUNDED 1839

Adopted Budget Reconciliation

Adopted Budget Reconciliation

The Austin City Council made changes to the FY 2018 Proposed Budget during its consideration on September 11, 12, and 13, 2017. These changes, which are described below, have been incorporated into the FY 2018 Approved Budget document.

Staff Recommended Changes:

Operating Budget:

- Remove 18 Emergency Medical Services sworn staff due to agreed upon service level reductions in Travis County and reduce revenue from EMS County Service revenue in the amount of $1,457,937 to reflect the agreed upon service level reductions.
- Decrease Development Services expenditures on the amount of $400,000 to remove the extended parking validation proposal and reduce related revenue.
- Decrease the Parks & Recreation budget in the amount of $280,000 to reflect reimbursement from the Historic Preservation Fund to cover eligible historic preservation uses.
- Increase Council Office budgets in aggregate by $86,149 to reflect a carry-over of unexpended funds from FY 2016-17.
- Increase Austin Energy's Power Supply revenue and expenditures in the amount of $6,792,123 to reflect updated Power Supply Adjustment (PSA) rate and to match power supply revenue to budgeted expenses.
- Create the Historical Preservation Fund and fund through a transfer in the amount of $8,600,000 from the Hotel Motel Occupancy Tax Fund and decrease the transfer to the Tourism and Promotion Fund by the same amount.
- Appropriate $500,000 from the Historical Preservation Fund to offset existing General Fund expenditures in the amount of $280,000 and new expenditures in the amount of $220,000 for eligible historic preservation uses.
- Decrease property tax revenue for the Downtown Public Improvement District by $1,009,628 and decrease expenditures by $1,007,879.
- Decrease property tax revenue for the South Congress Public Improvement District by $1,814 and increase expenditures by $80,545.
- Increase property tax revenue for the East Sixth Street Public Improvement District by $630 and increase expenditures by $30,840.
- Increase requirements in the amount of $928,089 for the University Neighborhood Overlay Housing Trust Fund to fund lead abatement for the University Inter-Cooperative Council.
- Reduce Airport Bond Interest Holding Fund Other Revenue in the amount of $49,559,598 to correct computation error.

Capital Budget:

- Increase PARD's CIP budget for the Morris Williams Golf Course Maintenance Barn by $210,533 to reflect receipt of insurance proceeds.
- Decrease Convention Center's CIP transfer by $6,600,000.

Fee Schedule:

- Amend Austin Energy's Power Supply Adjustment Charge.
- Development Services
  - Inactivate Development Assistance Center (DAC) Processing Fee
  - Inactivate Subdivision Reactivation Fee and Update Fee
  - Inactivate Subdivision – Environmental Subdivision Update Fee
  - Inactivate Miscellaneous Site Plan Fees Reactivation and Update Fees
  - Inactivate Site Plan – Environmental Update Fee
  - Inactivate Tree Fees Land Use Review Fee
  - Inactivate Site and Sub Inspection Tap Plan Inspection Fees
  - Add Site Plan revision fees equal to 50% of current fee
  - Add Revision fees to Site Plans Not Requiring Land Use Permits charges equal to 80% of current fee

Adopted Budget Reconciliation

  - Add Residential/Commercial Inspections for standalone projects at $62 for first two projects and $31 for all subsequent projects
- Emergency Medical Services
  - Add Document Retrieval and Duplication fee for patient-requested medical records or $6.50 per record.
- Austin Resource Recovery
  - Inactivate the multiple trash cart surcharge for residential and commercial customers.
- Remove the allowance for reduced development fees in Smart Growth zones in Development Services, Planning & Zoning, and Watershed Protection.
- Amend the fee schedule to align with Council actions taken during adoption of the FY 2017-18 operating budget.

Council Changes:

Operating Budget:

- Decrease the General Fund budget by $4,000,000 and the Budget Stabilization Reserve Fund by $1,000,000 to reflect the reallocation of Council initiative funding.
- Decrease property tax revenue by $515,603 to reflect impact of increasing the senior exemption by $3,000 to $85,500.
- Decrease property tax revenue by $420,000 to lower the property tax rate.
- Increase various operating budgets to increase the Living Wage for temporary employees to $13.84.
- Reduce the Fire department expenditures by $255,091.
- Increase the Health and Human Services budget by $950,000 for the AISD Afterschool Program ($150,000 to be reduced in FY 2018-19).
- Increase the Health and Human Services budget by $70,000 for the Post-secondary Preparedness Program at Mendez and Burnet schools ($10,000 to be reduced in FY 2018-19).
- Increase the Health and Human Services budget by $1,140,000 for the AISD parent support specialists ($140,000 to be reduced in FY 2018-19).
- Increase the Health and Human Services budget by $160,000 for the Passages Program.
- Decrease the Health and Human Services budget by $90,000 for one-time savings obtained through various social service contracts ($90,000 to be reinstated in FY 2018-19).
- Increase the Health and Human Services budget by $840,000 to increase the capacity in homelessness contracts for navigation centers.
- Increase the Health and Human Services budget by $155,000 for Health Navigators ($155,000 to be reduced in FY 2018-19).
- Increase the Health and Human Services budget by $700,000 to increase the social service contracts.
- Increase the Health and Human Services budget by $250,000 for Affordable Care Act enrollment outreach ($150,000 to be reduced in FY 2018-19).
- Increase the Health and Human Services budget by $135,000 for immigrant legal services ($75,000 to be reduced in FY 2018-19).
- Create a reserve fund for the Pay for Success program through a $1,200,000 one-time transfer from the Budget Stabilization Reserve Fund.
- Increase the Parks and Recreation budget by $50,000 to support the Carver Museum.
- Increase the Parks and Recreation budget by $200,000 for the Asian American Resource Center master plan ($200,000 to be reduced in FY 2018-19).
- Appropriate $30,000 in one-time funding from the Budget Stabilization Reserve Fund for the A.B. Cantu Pan Am Cultural Center.
- Appropriate $100,000 in one-time funding from the Budget Stabilization Reserve Fund for park improvements related to the Americans with Disabilities Act.
- Appropriate $280,630 in one-time funding from the Budget Stabilization Reserve Fund for equipment upgrades for the Millennium Youth Center.
- Appropriate $25,000 in one-time funding from the Budget Stabilization Reserve Fund for Austin CityUP Phase 1.

Adopted Budget Reconciliation

- Appropriate $69,000 in one-time funding from the Budget Stabilization Reserve Fund for a contract with the University of Texas to conduct a gentrification and displacement study.
- Increase the Police budget by $50,000 for sexual assault counsellor training ($50,000 to be reduced in FY 2018-19).
- Decrease the Police budget by $1,200,000 for one year only to reflect reimbursement by the Historic Preservation Fund for public safety costs related to the Spring festival season ($1,200,000 to be reinstated in FY 2018-19).
- Add seven positions in Fire to convert temporary employees within the Wildfire Division.
- Increase the Equity Office budget by $100,000 and add one position.
- Reallocate $175,000 from Management Services for the EMS/Fire study to fund the EMS electronic patient care report solution.
- Increase the Communications and Public Information Office budget by $80,000 for enhanced translation services.
- Increase the Human Resources budget by $35,000 for the Fair Housing Summit ($35,000 to be reduced in FY 2018-19); the additional $40,000 will be covered by the Austin Convention Center through existing resources.
- Reduce the Mayor's budget by $30,833 to reflect salary correction.
- Eliminate 51 positions and related expenditures and offsetting revenue from the Development Services budget; reduce the General Fund contribution for equipment for new staff by $100,000.
- Decrease the Development Services budget by $100,000 to reduce services for expedited review services for telecomm providers.
- Add one position to Development Services for the City Arborist pilot education program with funding from the Urban Forest Replenishment Fund.
- Increase the Economic Development budget by $41,776 for Sam's Corner.
- Increase the Economic Development budget by $75,000 for small cultural arts and Quality of Life grants ($25,000 to be reduced in FY 2018-19).
- Increase the Economic Development budget by $319,200 for workforce development contracts ($319,200 to be reduced in FY 2018-19).
- Increase the Economic Development budget by $60,000 for the Greater Austin Asian Chamber of Commerce ($60,000 to be reduced in FY 2018-19).
- Appropriate $17,500 from the Parks & Recreation Miscellaneous Donation Fund for the Cities Connecting Children to Nature program.
- Appropriate $165,000 from Austin Transportation's Parking Mobility Fund for the Mobility Services Officers pilot program.
- Increase the City's contribution for health insurance in order to keep the premiums for retirees over 65 years old at the current level.
- Reduce Austin Resource Recovery's expenditures and revenue by $1,600,000 by debt financing capital equipment.
- Reduce the transfer to Historic Preservation Fund by $250,000 and increase amount for Tourism and Promotion Fund by like amount, with direction to Visit Austin to expend funding for Heritage Grants.
- Reduce the transfer to Historic Preservation Fund by $200,000 and increase amount for Tourism and Promotion Fund by like amount, with direction to Visit Austin to expend funding for Local Business Marketing Grants

Capital Budget:

- Increase Fleet Services budget by $165,000 to purchase three new vehicles for Parks & Recreation to be used for senior transportation.


CITY OF AUSTIN
FOUNDED 1839

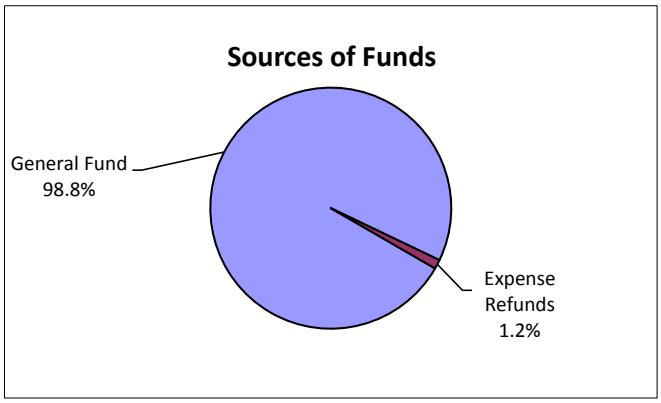


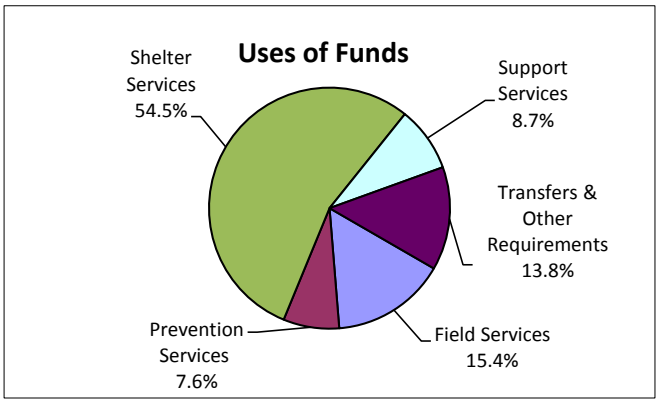
City of Austin 2017-2018 Approved Budget

Volume I

Community Services

Animal Services





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$1,575,088	$1,942,688	$1,919,260	$1,934,563	$1,909,195
Requirements	$10,707,402	$11,627,130	$12,785,142	$12,914,285	$13,265,699
Full-Time Equivalents (FTEs)	98.50	106.50	109.50	109.50	109.50
Expense Refunds	$179,026	$179,720	$207,075	$165,773	$165,773
Grants					
Requirements	$23,525	$0	$0	$0	$0
Total Budget	$10,909,953	$11,806,850	$12,992,217	$13,080,058	$13,431,472

Animal Services
Organization by Program and Activity for 2018

Animal Services Office

- Field Services
- Prevention Services
- Shelter Services

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Animal Services
Mission and Goals for 2018

Mission

The mission of the Austin Animal Services Department is to provide a safety net for lost and homeless animals, and to achieve live outcomes for at least 95% of sheltered pets.

Goals

Maximize live outcomes for companion animals sheltered at Austin Animal Center.

- Maintain a 95% or better live outcome for companion animals that enter the Austin Animal Center.
- Return at least 21% of sheltered animals to their owner.

Work to reduce shelter intake of companion animals.

- Maintain a shelter intake per 100 residents rate of 1.5 or lower.

Provide officer response to all priority calls for assistance.

- Achieve a 100% response rate to priority calls for Animal Protection field services.

Animal Services

Message from the Director

The Animal Services Office provides sheltering, education, prevention, and enforcement services for Austin and the unincorporated areas of Travis County. In partnership with community organizations, Animal Services provides a safety net for lost and homeless pets and is dedicated to sustaining Austin's no-kill commitment of achieving live outcomes for at least 95 percent of the companion animals that enter the shelter each year.

Throughout the year, Austin Animal Center is the temporary home to more than 17,000 animals. With the assistance of 110 full-time staff members and the support of temporary staff, the Austin Animal Center averages a daily intake of approximately 50 animals on any given day. Animal care staff clean, feed, and care for an average inventory of 600 animals each day, while customer service staff helps to facilitate positive outcomes for nearly 16,000 companion animals annually. Animal Services also serves nearly 11,000 community animals through low- or no-cost spay/neuter surgery, vaccinations, and microchips.

In FY 2016-17, we projected to have a 94% live outcome rate. Staff and volunteer efforts concentrate on our most challenging pets, medium and large dogs, in need of a home. Behavior enrichment, training, and foster homes are key to these efforts. Veterinary personnel perform thousands of spay/neuter and emergency surgeries each year, in addition to providing preventive and diagnostic medical care for every animal that enters the Center.

Animal Services' staff divert pets from entering the City's Animal Center through education and support services, expediting the placement of sheltered animals into adoptive homes, or with one of our 170-plus rescue partners. Emphasis also is placed on returning lost pets to their guardians, through new programs and increased awareness. A prevention-based, educational approach is used throughout Animal Services' programming and activities, in an effort to keep pets in their own homes and reduce shelter intake.

As the city's population increases, so do the challenges and opportunities related to providing services for people and their pets. Animal Services continues to seek partnership opportunities with Travis County and other incorporated municipalities within the county to address geographical and capacity challenges. Animal Services experiences a demand for more prevention-based education programs, increased veterinary services to maintain live outcome rates, and additional animal protection officers to focus on preventative programs in the community, maintain current service levels, and ensure that best practices are being followed.

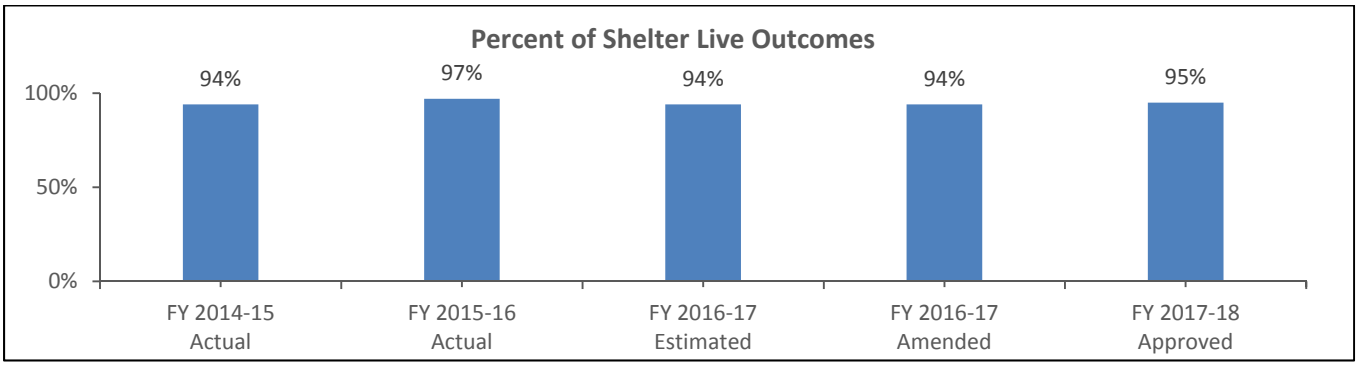
Animal Services continues to focus on refining policies and procedures, ensuring appropriate staffing levels, and strengthening community support. The Austin Animal Center is the largest no-kill municipal animal shelter in the United Sates and takes pride in being the most-effective, progressive, and humane municipal animal services organizations in the nation.



Lee Ann Shenefiel
Interim Chief Animal Services Officer

Budget Highlights

The Animal Services Office developed a FY 2017-18 budget of $13.3 million and 109.5 positions that includes resources required to provide comprehensive animal services and animal protection programs to achieve its mission and goals. Additionally, Animal Services' General Fund revenue for FY 2017-18 is projected at $1.9 million. Animal Services' primary goal is to sustain its no-kill status by maintaining a 95% live-outcome rate for companion animals. The program continues to exceed its original goal of 90% live-outcome rate thus far due to the commitment made by both the staff and community partners, making the Austin Animal Center America's largest no-kill municipal animal shelter since 2011.



Animal Services

Animal Services has three primary service activities: Field, Prevention, and Shelter Services. Field Services provides education and enforcement of animal regulations; Prevention Services provides outreach, humane education, pet sterilizations, and support services to companion animal guardians in the community; and Shelter Services provides shelter, veterinary care, and placement of lost and abandoned animals in accordance with Texas Health and Safety and Administrative Codes.

In FY 2017-18, Animal Services is budgeting $135,000 in additional funding for drugs, medical supplies, and community sterilization prevention. Additionally, to better meet organizational needs, three positions are moving out of Shelter Services into other program areas within Animal Services, with one moving to Field Services and the other two moving to Departmental Support Services.



Animal Services
Significant Changes

General Fund

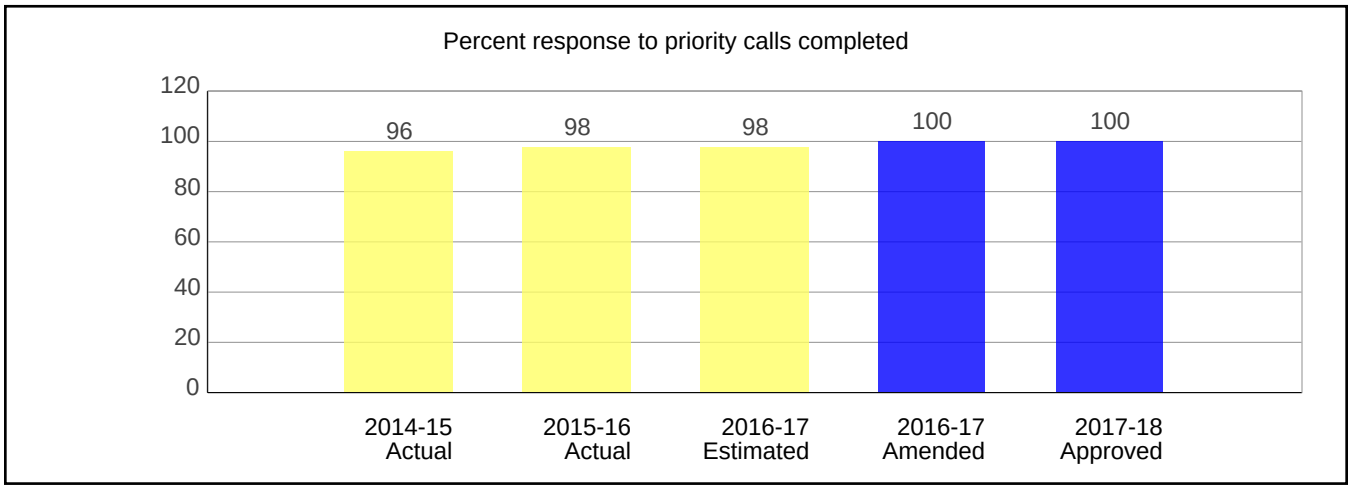
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$226,790
Increase in the transfer to Communications and Technology Management.		$145,507
Department Cost Drivers		
Removal of the one-time costs for three Animal Protection Officers funded in FY 2016-17.		($251,400)
Increase in funding for drugs, medical supplies, and sterilization prevention.		$135,788

Animal Services
Budget Detail by Activity

Program: Animal Services Office

Activity: Field Services

The purpose of Field Services is to educate about and enforce animal regulations, assist the public with animal-related concerns, and to provide emergency and disaster response in order to protect the citizens and animals in our community.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	118,214	130,057	107,773	107,773	107,773
General Fund	1,406,364	1,449,256	1,854,555	2,004,391	1,956,348
Total Requirements	**$1,524,579**	**$1,579,312**	**$1,962,328**	**$2,112,164**	**$2,064,121**
Full-Time Equivalents					
General Fund					
Civilian	22.50	22.50	25.50	25.50	26.50
Total FTEs	**22.50**	**22.50**	**25.50**	**25.50**	**26.50**
Performance Measures					
Average Response Time (in minutes)	New Meas	New Meas	200	140	140
Percent response to priority calls completed	**96**	**98**	**98**	**100**	**100**

Services

Enforcement; Education; Animal protection; Emergency and disaster preparedness and response.

Contact

Lee Ann Shenefiel, Interim Animal Services Officer, 512-978-0521

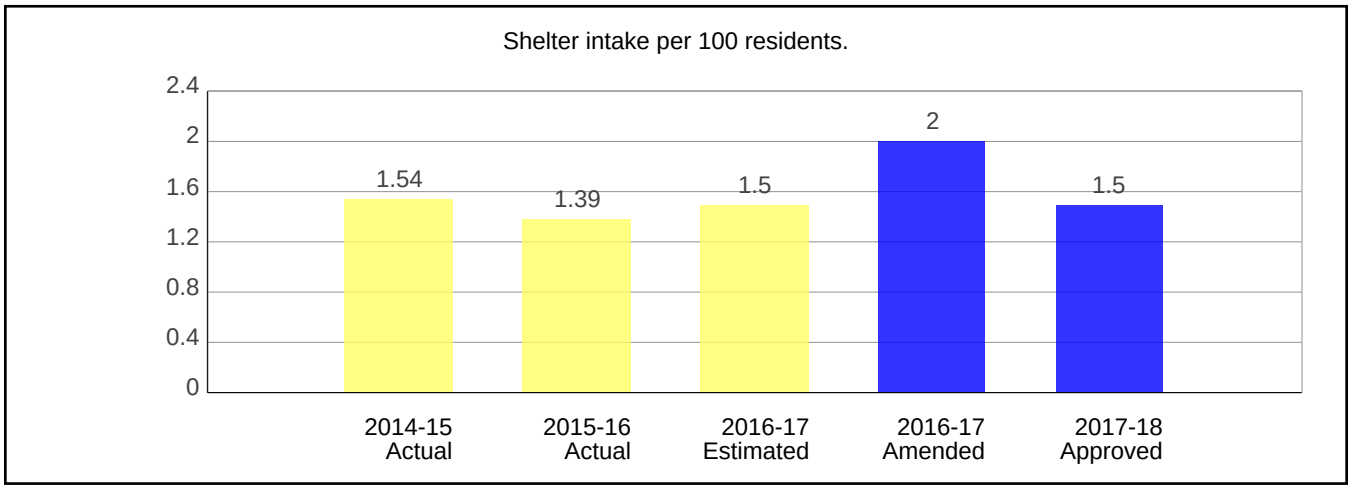
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Animal Services
Budget Detail by Activity

Program: Animal Services Office

Activity: Prevention Services

The purpose of Prevention Services is to provide outreach, humane education, pet sterilizations and support services to companion animal guardians in the community in order to reduce shelter intake.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,019,008	1,030,183	883,847	837,777	1,007,280
Grants	23,525	0	0	0	0
Total Requirements	**$1,042,533**	**$1,030,183**	**$883,847**	**$837,777**	**$1,007,280**
Full-Time Equivalents					
General Fund					
Civilian	3.00	3.00	3.00	3.00	26.50
Total FTEs	**3.00**	**3.00**	**3.00**	**3.00**	**26.50**
Performance Measures					
Number of animals sterilized in the community	10,182	10,568	10,824	11,000	11,000
Shelter intake per 100 residents.	**1.54**	**1.39**	**1.5**	**2**	**1.5**

Services

Spay/neuter surgery; Micro-chipping and pet identification; Education and outreach.

Contact

Lee Ann Shenefiel, Interim Animal Services Officer, 512-978-0521

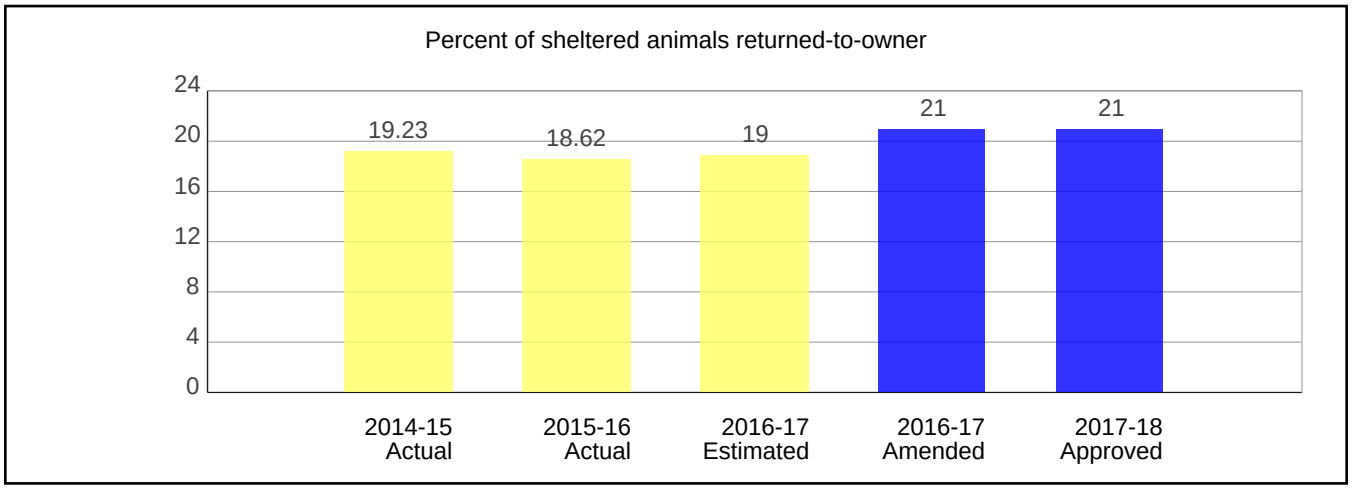
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Animal Services
Budget Detail by Activity

Program: Animal Services Office

Activity: Shelter Services

The purpose of Shelter Services is to provide shelter, veterinary care, and placement of lost and abandoned companion animals in order to comply with Texas Health and Safety and Administrative Codes, serve as the Rabies Authority in Travis County, serve the needs of the community and minimize the euthanasia of sheltered animals.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	60,812	48,813	88,052	58,000	58,000
General Fund	6,120,263	6,655,534	7,203,873	6,896,441	7,271,244
Total Requirements	**$6,181,075**	**$6,704,347**	**$7,291,925**	**$6,954,441**	**$7,329,244**
Full-Time Equivalents					
General Fund					
Civilian	66.00	74.00	74.00	74.00	71.00
Total FTEs	**66.00**	**74.00**	**74.00**	**74.00**	**71.00**
Performance Measures					
% of animals adopted that were spayed/neutered out of all adoptions eligible to be spayed/neutered	97.54	97	97	97	97
Number of animals adopted	7,211	7,784	7,833	7,425	7,095
Number of companion animals sheltered	New Meas	16,355	16,666	17,500	16,500
Number of spay/neuters performed at the Animal Center	6,065	5,995	6,000	6,400	6,000
Percent of sheltered animals adopted	41.45	49.51	47	42	43
Percent of sheltered animals euthanized	5.91	2.47	3	6	5
Percent of sheltered animals transferred to partners	32.89	31.87	31	31	31
Total number of animals euthanized	1,051	431	499	1,050	825
Percent of shelter live outcomes	**94.12**	**97.3**	**94**	**94**	**95**
Percent of sheltered animals returned-to-owner	**19.23**	**18.62**	**19**	**21**	**21**

Services

Animal intake, housing, and care; Quarantine (rabies); Veterinary services; Behavior evaluation, enrichment, and modification; Pet placement (Adoptions, Foster Program, Volunteer Program and Rescue Partner Program).

Contact

Lee Ann Shenefiel, Interim Animal Services Officer, 512-978-0521

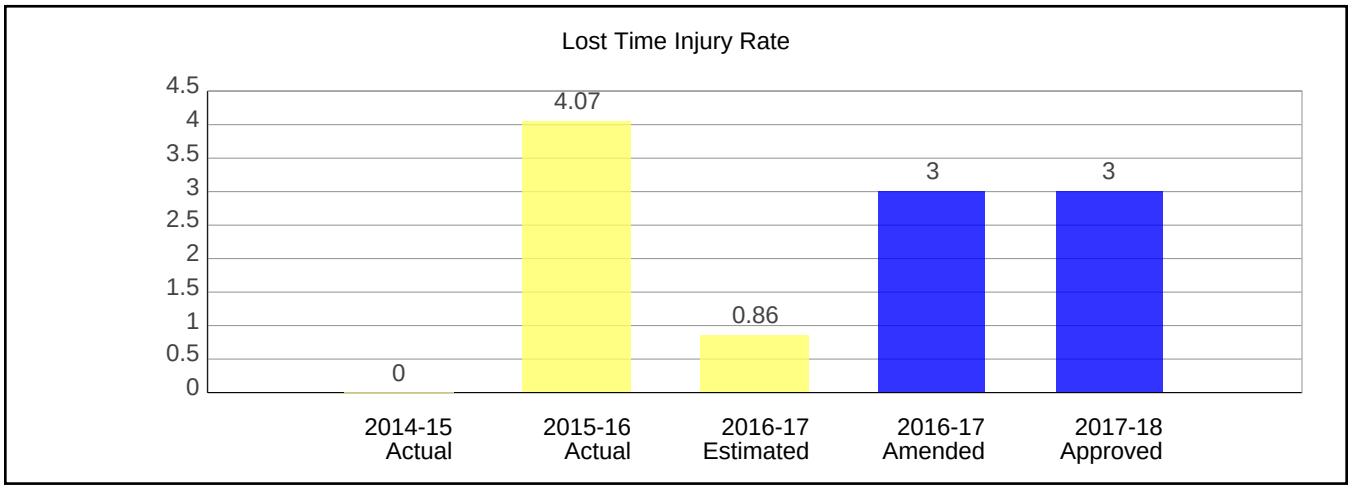
Bold Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to provide more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	851	11,250	0	0
General Fund	803,452	993,529	1,079,821	1,124,976	1,172,402
Total Requirements	**$803,452**	**$994,380**	**$1,091,071**	**$1,124,976**	**$1,172,402**
Full-Time Equivalents					
General Fund					
Civilian	7.00	7.00	7.00	7.00	9.00
Total FTEs	**7.00**	**7.00**	**7.00**	**7.00**	**9.00**
Performance Measures					
Lost Time Injury Rate	0	4.07	0.86	3	3
Sick leave Utilization Rate	28.59	25.25	30.81	30	30
Turnover Rate	12.94	10.18	10.52	6	6

Services

Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Facility expenses, Information technology support; Public information; Vehicle and equipment maintenance; Grant administration; Customer service.

Contact

Lee Ann Shenefiel, Interim Animal Services Officer, 512-978-0521

Bold Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,358,315	1,498,629	1,763,046	2,050,700	1,858,425
Total Requirements	**$1,358,315**	**$1,498,629**	**$1,763,046**	**$2,050,700**	**$1,858,425**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Lee Ann Shenefiel, Interim Animal Services Officer, 512-978-0521

Animal Services: 2017-18

General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Animal Services Office	**$8,545,635**	**$9,134,972**	**$9,942,275**	**$9,738,609**	**$10,234,872**
Field Services	1,406,364	1,449,256	1,854,555	2,004,391	1,956,348
Prevention Services	1,019,008	1,030,183	883,847	837,777	1,007,280
Shelter Services	6,120,263	6,655,534	7,203,873	6,896,441	7,271,244
Support Services	**$803,452**	**$993,529**	**$1,079,821**	**$1,124,976**	**$1,172,402**
Departmental Support Services	803,452	993,529	1,079,821	1,124,976	1,172,402
Transfers and Other Requirements	**$1,358,315**	**$1,498,629**	**$1,763,046**	**$2,050,700**	**$1,858,425**
Other Requirements	34,907	71,663	(3,059)	284,595	19,718
Transfers	1,323,408	1,426,966	1,766,105	1,766,105	1,838,707
Total	**$10,707,402**	**$11,627,130**	**$12,785,142**	**$12,914,285**	**$13,265,699**
Full-Time Equivalents (FTEs)					
Animal Services Office	**91.50**	**99.50**	**102.50**	**102.50**	**100.50**
Field Services	22.50	22.50	25.50	25.50	26.50
Prevention Services	3.00	3.00	3.00	3.00	3.00
Shelter Services	66.00	74.00	74.00	74.00	71.00
Support Services	**7.00**	**7.00**	**7.00**	**7.00**	**9.00**
Departmental Support Services	7.00	7.00	7.00	7.00	9.00
Total	**98.50**	**106.50**	**109.50**	**109.50**	**109.50**

Animal Services: 2017-18

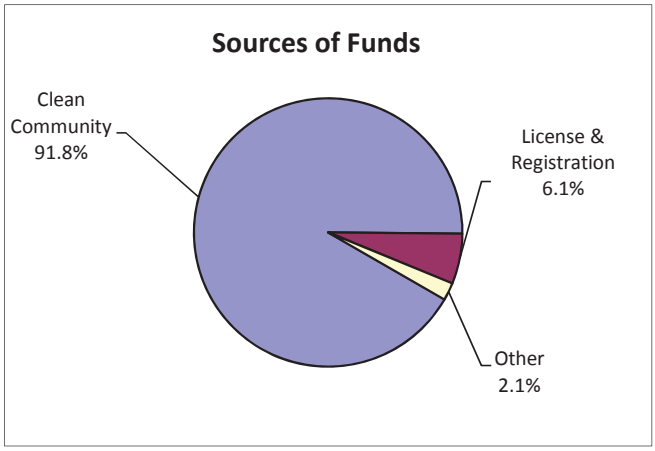
Grants

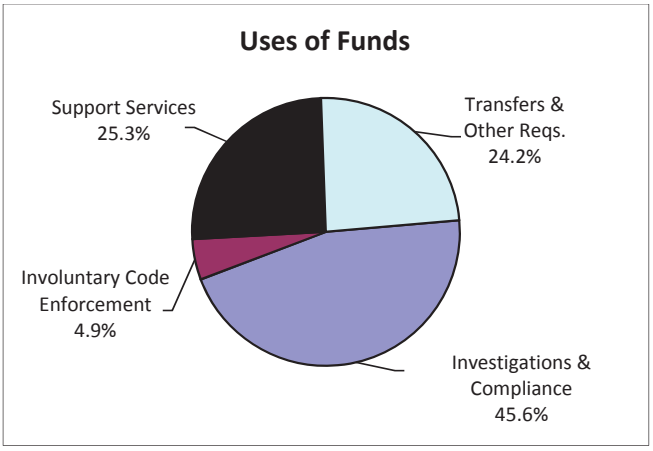
	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Animal Services Office	**$23,525**	**$0**	**$0**	**$0**	**$0**
Prevention Services	23,525	0	0	0	0
Total	**$23,525**	**$0**	**$0**	**$0**	**$0**

Animal Services: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Animal Services Office	**$179,026**	**$178,869**	**$195,825**	**$165,773**	**$165,773**
Field Services	118,214	130,057	107,773	107,773	107,773
Shelter Services	60,812	48,813	88,052	58,000	58,000
Support Services	**$0**	**$851**	**$11,250**	**$0**	**$0**
Departmental Support Services	0	851	11,250	0	0
Total	**$179,026**	**$179,720**	**$207,075**	**$165,773**	**$165,773**

Austin Code





Budget Overview

	FY 2014-15 Actual	FY 2015-16 Actual	FY 2016-17 Estimated	FY 2016-17 Amended	FY 2017-18 Approved
Austin Code Fund					
Revenue	$16,784,576	$18,233,885	$17,612,098	$17,990,829	$23,111,384
Requirements	$17,130,690	$19,033,031	$18,750,675	$19,963,066	$23,001,668
Full-Time Equivalents (FTEs)	108.00	117.00	119.00	119.00	146.00
Total Budget	$17,130,690	$19,033,031	$18,750,675	$19,963,066	$23,001,668

Austin Code
Organization by Program and Activity for 2018

Investigations and Compliance

- Case Investigation
- Code Education and Collaboration
- Licensing & Registration Compliance

Involuntary Code Enforcement

- Case Review, Preparation, and Enforcement

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Austin Code
Mission and Goals for 2018

Mission

The mission of Austin Code Department is to provide effective community education and fair and equitable enforcement of local property maintenance, land use, and nuisance codes in order to gain and maintain compliance, so that Austin will be safe and livable.

Goals

Improve community awareness and basic understanding of local code requirements

- Improve citizen satisfaction with enforcement of local code from 40% to 45%.

Improve safe, healthy, and legal uses of Austin lands and properties

- Improve the rate of voluntary compliance of confirmed violation cases for substandard and dangerous structures at single-family properties from 91% to 92%.
- Improve the rate of voluntary compliance of confirmed violation cases for substandard and dangerous structures at multi-family properties from 96% to 97%.
- Improve the rate of voluntary compliance of confirmed violation cases for nuisance abatement from 85% to 87%.
- Improve the rate of compliance by obtaining a license of confirmed violation cases for operating without a license from 97% to 98%.
- Improve the voluntary compliance of confirmed violation cases at commercial properties from 86% to 87%.

Provide fair, equitable, and expedited enforcement of City codes

- Improve the rate of compliance of confirmed violation cases that were escalated to judicial proceedings from 23% to 25%.

Austin Code

Message from the Director

Our new vision is to *"Build a Greater Austin Together through Code Education, Collaboration and Enforcement."* This new way forward requires that we reset our strategic performance goals to focus on improving community awareness and basic understanding of local code requirements and provide fair, equitable and expedited enforcement of City codes.

The Department conducted a comprehensive review of Austin Code's enforcement practices over the last seven years. This included a review of recurring community feedback on the effectiveness of Austin Code, an internal operational scan to identify existing challenges and opportunities, and finally research on contemporary industry practices. Having completed this work, the department is far better positioned today, than in years past, to make strategic, data-driven operational decisions that should improve overall community response and organizational performance.



Critical to our success will be the adoption and implementation of new performance metrics that are more outcome oriented, as well as a realignment of staff to optimize response-time and quality case management. To improve community awareness, Austin Code will establish a dedicated code education phone line and interactive web-based code education tools. Austin Code has already begun to work smarter and more efficiently. An example of this is the creation of the *Code Tiered Enforcement Response Matrix [C-TERM]*—which once adopted, will prioritize complaint cases and standardize expectations for inspector response times based on the level of potential threat to public safety. Also important are the efforts underway to progressively increase the number of cases presented to the Administrative Hearing Process. Finally, to improve employee performance management and accountability, the Department adopted revised standard operating procedures for quality case reviews and standards for moving cases through the enforcement process, including case escalation protocols.

Looking ahead, Austin Code will strive to provide effective community education, and fair and equitable enforcement of local property maintenance, land use and nuisance codes, in order to gain and maintain compliance, so that Austin will be safe and livable.

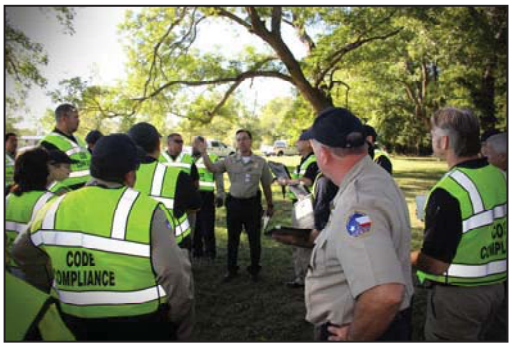


Cora D. Wright,
Director

Budget Highlights

The Austin Code Department (ACD) continues to focus on improving community awareness and basic understanding of the local code in order to gain and maintain compliance to improve the safety and ensure the legal use of Austin lands and properties. ACD conducts field inspections within the community to determine compliance with City code. The FY 2017-18 budget is projecting revenue of $23.1 million and expenditures of $23.0 million.

Investigations and Compliance



The purpose of the Investigations and Compliance program is to investigate code complaints, ensure license and registration requirements are administered, and to educate and facilitate voluntary compliance. This program includes 3 units: Case Investigations, Licensing and Registration Compliance, and Code Education and Collaboration with a total of 113.5 FTEs and a budget of $10.5 million.

The Case Investigations unit responds to and investigates potential code violations. In FY 2015-16, Austin Code investigated 24,975 code complaints. To provide timely, fair and equitable inspections and investigations, Austin Code is expanding normal operational hours to include evenings and Saturdays. The FY 2017-18 budget includes seven months of funding for 8 new FTEs to implement the extended operating hours, as well as seven months funding for 1 new FTE to investigate City owned properties.

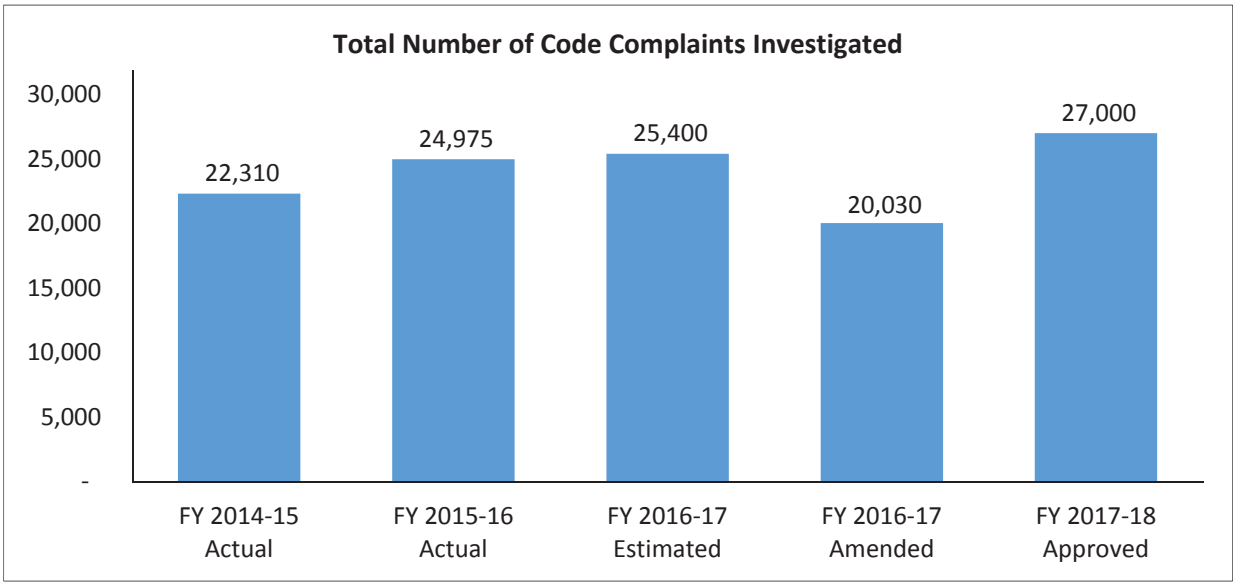
The Licensing and Registration unit ensures billboards, hotels, motels, rooming and boarding houses, private waste haulers, mobile home parks, short term rentals, and the Repeat Offender Program are properly licensed or registered and in compliance with City code. In FY 2015-16, Austin Code issued 3,476 licenses and registrations. The FY 2017-18 budget includes seven months of funding for 10 new FTEs and full-year funding for 2 new FTEs to support licensing application processes and investigations for short term rentals, the Repeat Offender Program, and rooming and boarding houses.

Voluntary compliance and education continues to be an area of focus for Austin Code. Austin Code provides education and customer focused services for Austin residents to improve community awareness and basic understanding of local code requirements. The FY 2017-18 budget includes seven months of funding for 4 new FTEs to operate a new Code Connect phone line to respond to all property owner technical code information requests through-out the life of the case, and to build an informed community through community outreach and education, thereby resulting in improved voluntary compliance. In addition, in FY 2017-18, Austin Code will be transferring 1 position related to neighborhood outreach to Investigations and Compliance from Support Services.



Involuntary Code Enforcement

The Involuntary Code Enforcement program has 7.5 FTEs and a budget of $1.1 million to resolve local property maintenance, land use and nuisance code violations committed by non-compliant property owners through involuntary enforcement. The case review, preparation, and enforcement activity provides administrative support for the Building and Standards Commission and Administrative Hearing process, as well as support for cases that are referred to Municipal Court and District Court.



Support Services

The purpose of the Support Services program is to provide administrative and managerial support to the Department in order to produce more effective services. This program includes the executive management team, Public Information Office, human resources, finance, and information technology support with a total of 25 FTEs and a budget of $5.8 million. The FY 2017-18 budget includes 2 new FTEs to support financial compliance and implement a collections process. Additionally, in FY 2017-18, 2 positions will be transferred to Support Services to better align with their current roles and responsibilities.

Revenue

The Austin Code Department is projecting $23.1 million in revenue for FY 2017-18, of which 92% is collected through the Clean Community Fee. The Clean Community Fee is assessed to protect the community, both the residential and commercial aspects of the community. The fee is used to recover the costs to abate nuisances, which includes enforcement of the City code because a violation of the City code constitutes a nuisance. The $0.90 per month increase in the Clean Community Fee rate, combined with the increase in revenue collected for license and registration fees, will result in an overall $5.1 million increase in revenue in FY 2017-18.

Austin Code
Significant Changes

Austin Code Fund

Revenue Changes	Dollars
Increased revenue from the Clean Community Fee due to a $0.90 per month residential and commercial rate increase and customer growth.	$5,114,506
Net increase in revenue from License and Registration fees.	$138,827
Decreased revenue from compliance penalties and other revenue.	($132,778)

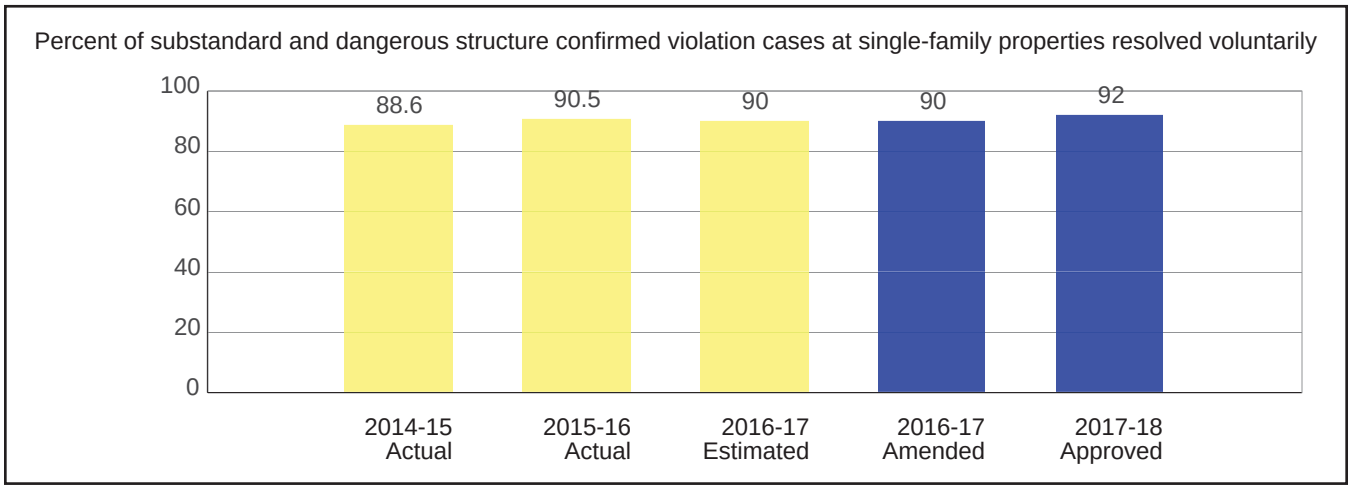
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$247,210
Net increase in the allocation of costs to administrative, personnel, and technology cost centers.		$330,741
New Investments		
Seven months of funding for 6 positions, including one-time costs, to support investigations for the Short Term Rental program.	6.00	$522,863
Seven months of funding for 4 positions, including one-time costs, to improve investigations in the Repeat Offender Program.	4.00	$357,832
Full year funding for 1 position, including one-time costs, to support investigations of Rooming and Boarding Houses.	1.00	$120,849
Full year funding for 2 positions, including one-time costs, to support financial compliance and implement a collections process.	2.00	$185,499
Seven months of funding for 1 position, including one-time costs, to support enforcement of City owned properties.	1.00	$89,458
Seven months of funding for 8 positions, including one-time costs, to implement the extended operating hours of Austin Code to evenings and Saturdays.	8.00	$629,771
Full year funding for 1 position, including one-time costs, to support in licensing application processes.	1.00	$86,517
Seven months of funding for 4 positions, including one-time costs, to enhance customer service and implement the Code Connect Line.	4.00	$321,755

Austin Code
Budget Detail by Activity

Program: Investigations and Compliance

Activity: Case Investigation

The purpose of the Case Investigations activity is to provide timely, fair and equitable inspections and investigations to determine the existence of code violations and to educate and facilitate to achieve voluntary compliance.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Code Fund	7,409,906	8,507,648	6,506,216	7,041,933	7,676,369
Total Requirements	**$7,409,906**	**$8,507,648**	**$6,506,216**	**$7,041,933**	**$7,676,369**
Full-Time Equivalents					
Austin Code Fund Civilian	67.00	72.00	71.00	71.00	80.00
Total FTEs	**67.00**	**72.00**	**71.00**	**71.00**	**80.00**
Performance Measures					
Total number of code complaints investigated	22,310	24,975	25,400	20,030	27,000
Percent of confirmed violation cases at commercial properties resolved voluntarily	**83.6**	**85.8**	**84**	**85**	**87**
Percent of nuisance abatement confirmed violation cases resolved voluntarily	**86.56**	**85.21**	**86**	**86**	**87**
Percent of substandard and dangerous structure confirmed violation cases at multi-family properties resolved voluntarily	**93.9**	**95.5**	**94**	**95**	**97**
Percent of substandard and dangerous structure confirmed violation cases at single-family properties resolved voluntarily	**88.6**	**90.5**	**90**	**90**	**92**

Services

Enforcement and inspections of building maintenance, land development, land use and property maintenance standards; Code Academy and field training; Operational support services.

Contact

Elaine Garrett, Division Manager, 512-974-1991

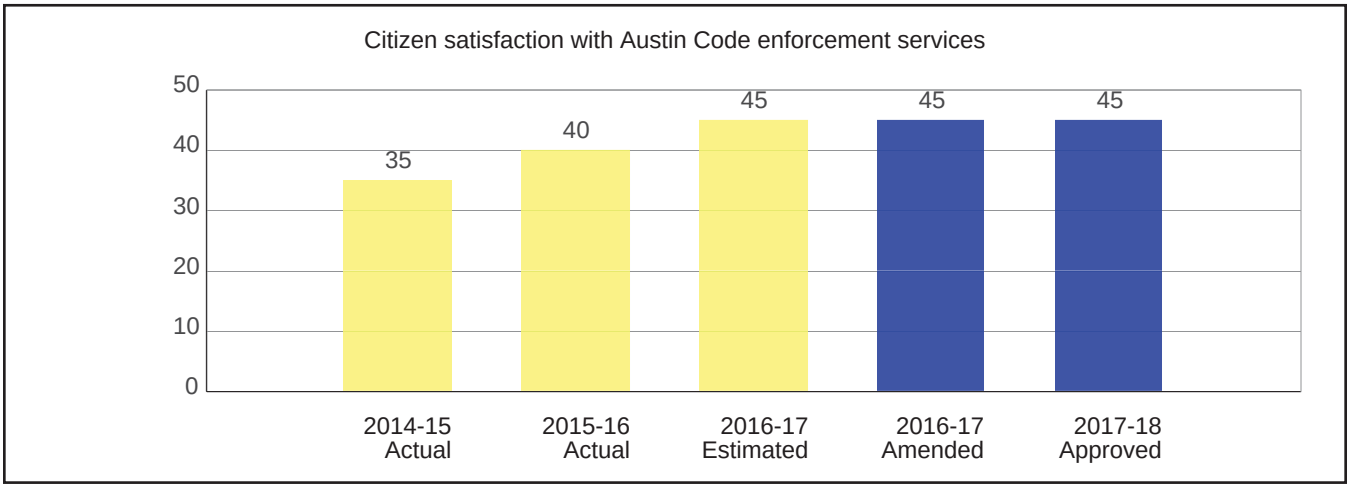
Bold Measure = Key Indicator

Austin Code
Budget Detail by Activity

Program: Investigations and Compliance

Activity: Code Education and Collaboration

The purpose of the Code Education and Collaboration activity is to provide education and customer focused services for Austin residents to improve community awareness and basic understanding of local code requirements.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Code Fund	0	0	0	0	453,249
Total Requirements	**$0**	**$0**	**$0**	**$0**	**$453,249**
Full-Time Equivalents					
Austin Code Fund Civilian	0.00	0.00	0.00	0.00	5.00
Total FTEs	**0.00**	**0.00**	**0.00**	**0.00**	**5.00**
Performance Measures					
Number of calls received through Code Connect	New Meas	New Meas	New Meas	New Meas	5,000
Citizen satisfaction with Austin Code enforcement services	**35**	**40**	**45**	**45**	**45**

Services

Community outreach and collaboration; Creation and distribution of educational materials related to local code requirements; Social service referrals.

Contact

Candice Cooper, Public Information and Marketing Manager, 512-974-3621

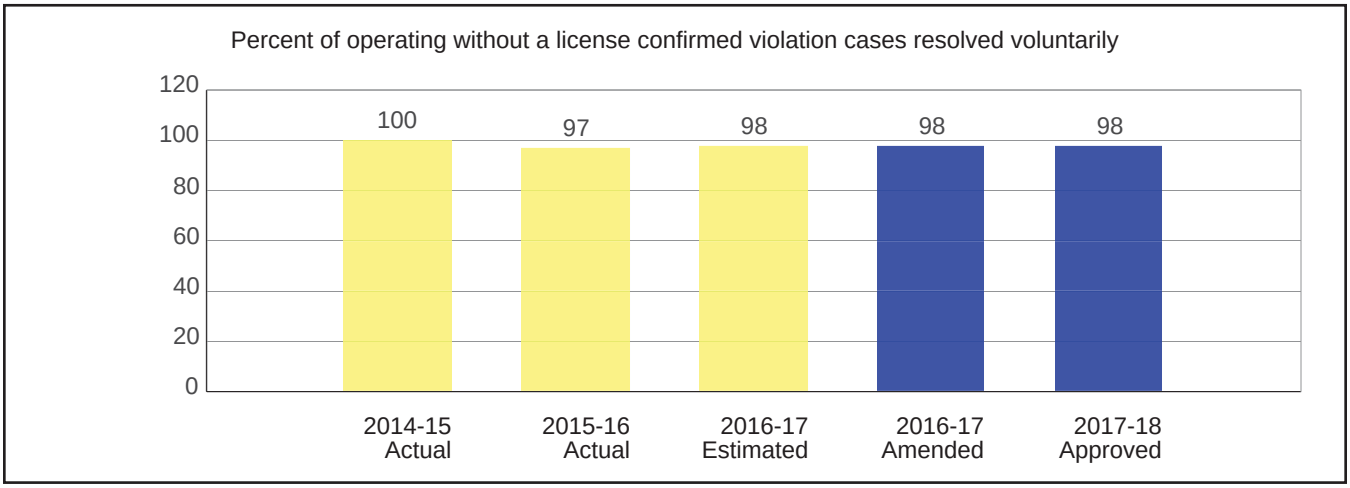
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Austin Code
Budget Detail by Activity

Program: Investigations and Compliance

Activity: Licensing & Registration Compliance

The purpose of the Licensing and Registration Compliance activity is to ensure all licensing and registration requirements are administered in a fair and equitable manner to all applicable entities in accordance with local codes and ordinances.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Code Fund	1,464,615	1,393,182	1,491,632	1,637,014	2,362,873
Total Requirements	**$1,464,615**	**$1,393,182**	**$1,491,632**	**$1,637,014**	**$2,362,873**
Full-Time Equivalents					
Austin Code Fund					
Civilian	14.00	15.00	18.50	18.50	28.50
Total FTEs	**14.00**	**15.00**	**18.50**	**18.50**	**28.50**
Performance Measures					
Number of licenses and registration issued for all license and registration programs	2,855	3,476	3,033	3,174	3,800
Percent of operating without a license confirmed violation cases resolved voluntarily	**100**	**97**	**98**	**98**	**98**

Services

Process licenses and registrations; Ensure private waste haulers, billboards, hotels, motels, rooming and boarding houses, mobile homes, short term rentals, and the Repeat Offender Program are in compliance with local code.

Contact

Joseph (JB) Meier, Division Manager, 512-974-6559

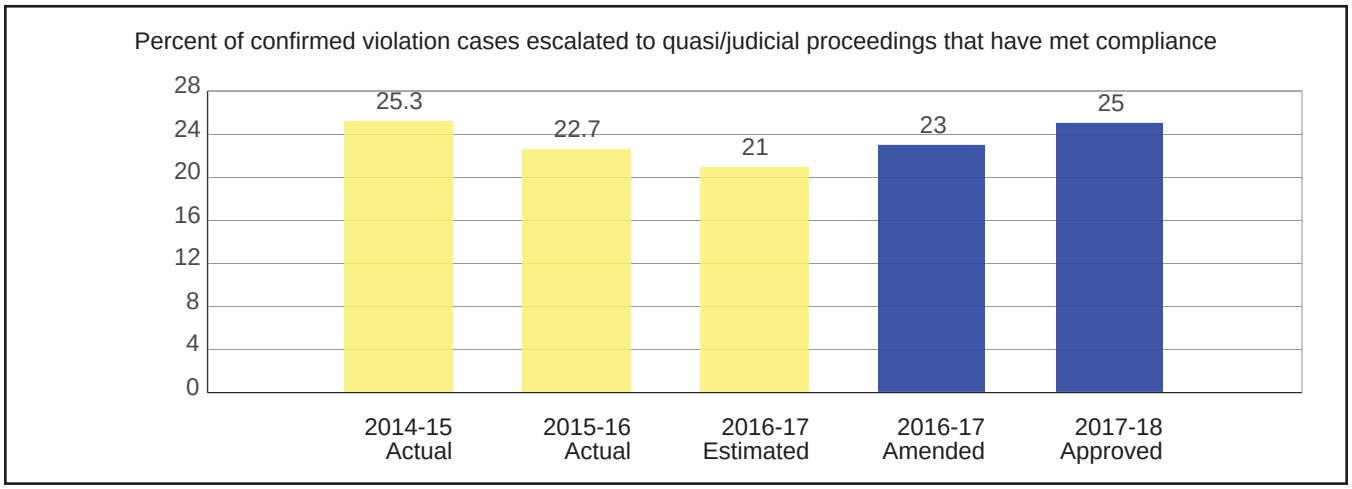
Bold Measure = Key Indicator

Austin Code
Budget Detail by Activity

Program: Involuntary Code Enforcement

Activity: Case Review, Preparation, and Enforcement

The purpose of the Case Review, Preparation, and Enforcement activity is to resolve local property maintenance, land use and nuisance code violations committed by non-compliant property owners through involuntary enforcement.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Code Fund	917,360	1,147,624	895,574	994,662	1,130,732
Total Requirements	**$917,360**	**$1,147,624**	**$895,574**	**$994,662**	**$1,130,732**
Full-Time Equivalents					
Austin Code Fund					
Civilian	8.00	8.00	7.50	7.50	7.50
Total FTEs	**8.00**	**8.00**	**7.50**	**7.50**	**7.50**
Performance Measures					
Number of confirmed violation cases escalated to Administrative Hearing	59	167	125	138	175
Number of confirmed violation cases escalated to Building Standards Commission	98	43	25	30	75
Number of confirmed violation cases escalated to Municipal and District Court	419	231	250	255	350
Percent of confirmed violation cases escalated to quasi/judicial proceedings that have met compliance	**25.3**	**22.7**	**21**	**23**	**25**

Services

Prepare and review cases; Administrative Hearing process, Building & Standards Commission, and Municipal/District Court support services.

Contact

Marcus Elliott, Division Manager, 512-974-1951

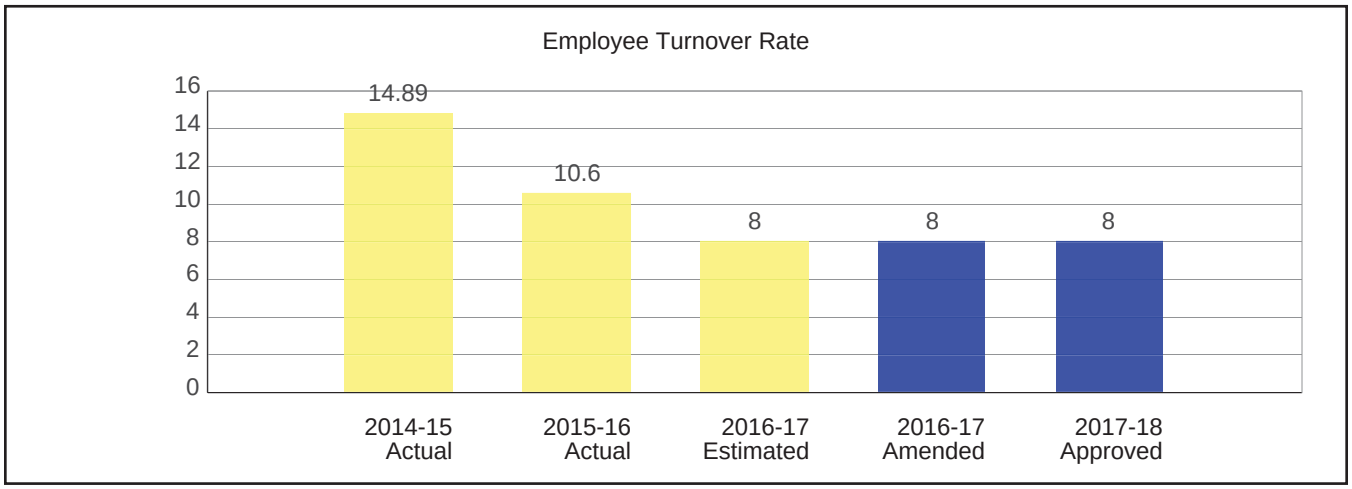
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Austin Code
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Support Services activity is to provide administrative and managerial support to the department in order for employees to deliver effective code enforcement services to the City of Austin.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Code Fund	3,403,614	3,490,896	4,673,593	4,902,942	5,811,319
Total Requirements	**$3,403,614**	**$3,490,896**	**$4,673,593**	**$4,902,942**	**$5,811,319**
Full-Time Equivalents					
Austin Code Fund					
Civilian	19.00	22.00	22.00	22.00	25.00
Total FTEs	**19.00**	**22.00**	**22.00**	**22.00**	**25.00**
Performance Measures					
Employee Turnover Rate	14.89	10.6	8	8	8
Lost Time Injury Rate Per the Equivalent of 100 Employees	0	0	0	0	0
Sick leave hours used per 1,000 hours	32.79	40.14	40	32	32

Services

Office of the Director; Financial monitoring; Human resources; Information technology support; Program evaluation and standards; Strategic planning; Quality assurance; Safety; Public Information Office.

Contact

Franklin Fejarang, Financial Manager II, 512-974-9086

Bold Measure = Key Indicator

Austin Code
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Code Fund	3,935,194	4,493,680	5,183,660	5,386,515	5,567,126
Total Requirements	**$3,935,194**	**$4,493,680**	**$5,183,660**	**$5,386,515**	**$5,567,126**

Services

Accrued payroll; Bad debt expenses; Citywide administrative and information technology support; Workers' compensation; Liability reserve; 311 Call Center support; Utility billing system support.

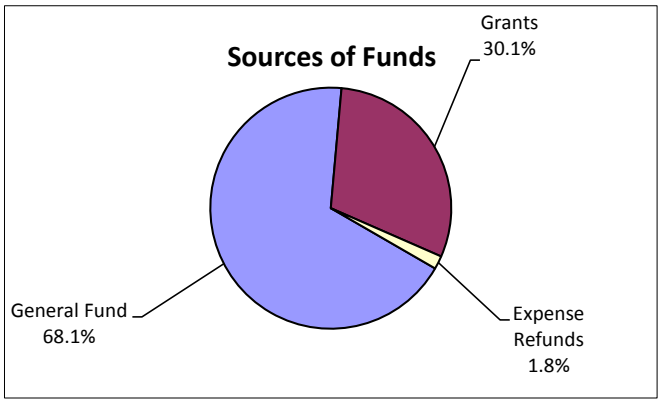
Contact

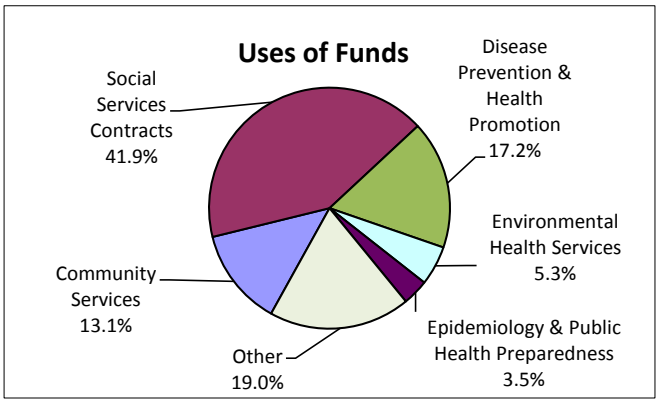
Franklin Fejarang, Financial Manager II, 512-974-9086

Austin Code: 2017-18

Austin Code Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Investigations and Compliance	**$8,874,522**	**$9,900,831**	**$7,997,848**	**$8,678,947**	**$10,492,491**
Case Investigation	7,409,906	8,507,648	6,506,216	7,041,933	7,676,369
Code Education and Collaboration	0	0	0	0	453,249
Licensing & Registration Compliance	1,464,615	1,393,182	1,491,632	1,637,014	2,362,873
Involuntary Code Enforcement	**$917,360**	**$1,147,624**	**$895,574**	**$994,662**	**$1,130,732**
Case Review, Preparation, and Enforcement	917,360	1,147,624	895,574	994,662	1,130,732
Support Services	**$3,403,614**	**$3,490,896**	**$4,673,593**	**$4,902,942**	**$5,811,319**
Departmental Support Services	3,403,614	3,490,896	4,673,593	4,902,942	5,811,319
Transfers and Other Requirements	**$3,935,194**	**$4,493,680**	**$5,183,660**	**$5,386,515**	**$5,567,126**
Other Requirements	807,837	914,629	1,124,220	1,341,683	1,219,888
Transfers	3,127,357	3,579,051	4,059,440	4,044,832	4,347,238
Total	**$17,130,690**	**$19,033,031**	**$18,750,675**	**$19,963,066**	**$23,001,668**
Full-Time Equivalents (FTEs)					
Investigations and Compliance	**81.00**	**87.00**	**89.50**	**89.50**	**113.50**
Case Investigation	67.00	72.00	71.00	71.00	80.00
Code Education and Collaboration	0.00	0.00	0.00	0.00	5.00
Licensing & Registration Compliance	14.00	15.00	18.50	18.50	28.50
Involuntary Code Enforcement	**8.00**	**8.00**	**7.50**	**7.50**	**7.50**
Case Review, Preparation, and Enforcement	8.00	8.00	7.50	7.50	7.50
Support Services	**19.00**	**22.00**	**22.00**	**22.00**	**25.00**
Departmental Support Services	19.00	22.00	22.00	22.00	25.00
Total	**108.00**	**117.00**	**119.00**	**119.00**	**146.00**

Austin Public Health





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$8,964,842	$9,823,827	$10,185,502	$10,202,182	$10,559,268
Requirements	$52,915,339	$60,850,141	$69,875,548	$70,260,911	$73,053,977
Full-Time Equivalents (FTEs)	217.75	254.75	260.75	260.75	263.25
Expense Refunds	$1,233,540	$1,725,484	$2,009,686	$1,516,968	$1,902,734
Grants					
Requirements	$23,266,802	$23,381,011	$33,222,201	$33,222,201	$32,333,000
Full-Time Equivalents (FTEs)	216.00	214.00	222.00	222.00	220.00
Total Budget	$77,415,680	$85,956,636	$105,107,435	$105,000,080	$107,289,711

In addition to the amount shown above, the FY 2017-18 Budget also includes $35,000 for critical one time costs.

Austin Public Health
Organization by Program and Activity for 2018

Community Services

- Family Health
- Neighborhood Services
- Women, Infants & Children

Disease Prevention & Health Promotion

- Communicable Disease
- Community Health

Environmental Health Services

- Health and Safety Code Compliance

Epidemiology and Public Health Preparedness

- Epidemiology
- Public Health Preparedness
- Vital Records

Health Equity and Community Engagement

- Community Engagement
- Health Equity

One Stop Shop

- Inspection, Review, and Support

Social Services Contracts

- Basic Needs
- Behavioral Health
- Child & Youth
- Community Planning
- Health Equity Contracts
- HIV
- Homeless
- Workforce Development

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Austin Public Health
Mission and Goals for 2018

Mission

The mission of Austin Public Health (APH) is to prevent disease, promote health, and protect the well-being of our community.

Goals

Improve maternal, child, and adolescent health outcomes.

- Ensure 95% of women enrolled in Women, Infants, and Children (WIC) during pregnancy breastfeed their children.

Improve quality of life to reduce the years of potential life lost due to preventable chronic diseases.

- Reduce the number of tobacco related deaths below 650.
- Ensure that 85% of Quality of Life clients follow through with referrals to a health provider or community resource.

Minimize public's exposure to infectious and foodborne illnesses, and provide emergency response actions to prevent, respond to, and rapidly recover from public health threats, both natural and manmade.

- Ensure that 90% of retail and food service fixed establishments are substantially compliant in their routine inspections.
- Reduce the incidence rate of reported cases of measles, pertussis, mumps, and rubella to 28 per 100,000 population.

Minimize the spread of communicable and infectious diseases within the general population.

- Connect 95% of newly-diagnosed HIV+ clients to medical care.

Assist people in achieving stability and self-sufficiency.

- Provide 30% of homeless persons residing in shelters with case management services.
- Certify 85% of clients enrolled in self-sufficiency case management will report a reduction or elimination of income barriers.

Austin Public Health

Message from the Director

The role of public health is to promote community well-being and self-sufficiency, and to protect the community from infectious diseases, epidemics, and environmental or social hazards. To achieve these goals, Austin Public Health provides a range of programs and human services that promote healthy behaviors, prevent diseases, provide food protection, offer life-saving immunizations, prepare and respond to public health emergencies, and help people navigate through crises. Although our mission remains the same, in 2016 the Austin/Travis County Health and Human Services Department changed its name to Austin Public Health (APH). We believe our new name more accurately defines who we are and what we do, and most importantly, we hope it is a name that is easier for everyone to remember and understand.

Working with our partners, stakeholders, and residents, we address the many factors that influence health and well-being, including rates of childhood poverty, chronic diseases, teen birth rates, access to care, access to healthy foods, and levels of physical activity. As our population continues to grow, our community becomes increasingly diverse – economically, linguistically, culturally, and geographically. And while there is great prosperity in our community, significant disparities in the health status of our population persist. APH seeks to ensure health equity and the well-being of our entire population because when everyone can contribute to society, we all benefit.

In the past year, APH conducted an emergency preparedness Point of Dispensing (POD) exercise. Public health emergency response capability allows the Department to effectively respond to a range of public health threats, including infectious diseases, natural disasters, and biological, chemical, nuclear, and radiological events. In addition, in the past year the Department implemented an electronic health records system that will streamline the way our clinics run and allow the attention to be put where it is needed – with our clients.

The accomplishments made this year are a direct result of our dedicated staff, the support of our City and County elected officials, and the many partner collaborations we have throughout the community. We are committed to building on those successes.



Stephanie Hayden, Interim Director
Austin Public Health

Budget Highlights

Austin Public Health (APH) has developed a budget that includes the resources to provide public health protection and prevention services, social services, youth development and employment services, emergency preparedness, quality of life and support services, and to achieve the goals and objectives of the Department. APH's FY 2017-18 General Fund-supported budget totals $73.1 million and 263.25 positions. In addition, the Department's budget includes $32.3 million in grant funding, supporting 220.0 positions.

Social Services Contracts

Social Services Contracts funded through and administered by APH include an array of social services, such as basic needs, behavioral health, health equity, child and youth services, HIV, homelessness, community planning efforts, and workforce development. Through the Social Services Contracts program, which includes $34.0 million in General Fund contracts to service providers, APH anticipates that 21,000 clients will receive basic needs services, 3,416 individuals will receive homeless services, and 1,850 clients will receive workforce development services. The Social Service Contracts program also receives $10.0 million in funding from various grants.

Health Equity and Community Engagement

The Health Equity and Community Engagement program, which encompasses the Quality of Life program (QoL), formerly African American Quality of Life, Departmental Planning and Development, HIV Resources Administration, and Social Services Policy, works to improve health outcomes based on the social determinants of health. In FY 2017-18, APH will provide 6,000 people with preventative screening and educational health services. In addition, 200 high-risk clients will receive testing services from QoL staff. The FY 2017-18 budget includes total funding for $2.6 million from the General Fund and $0.8 million from various grants.

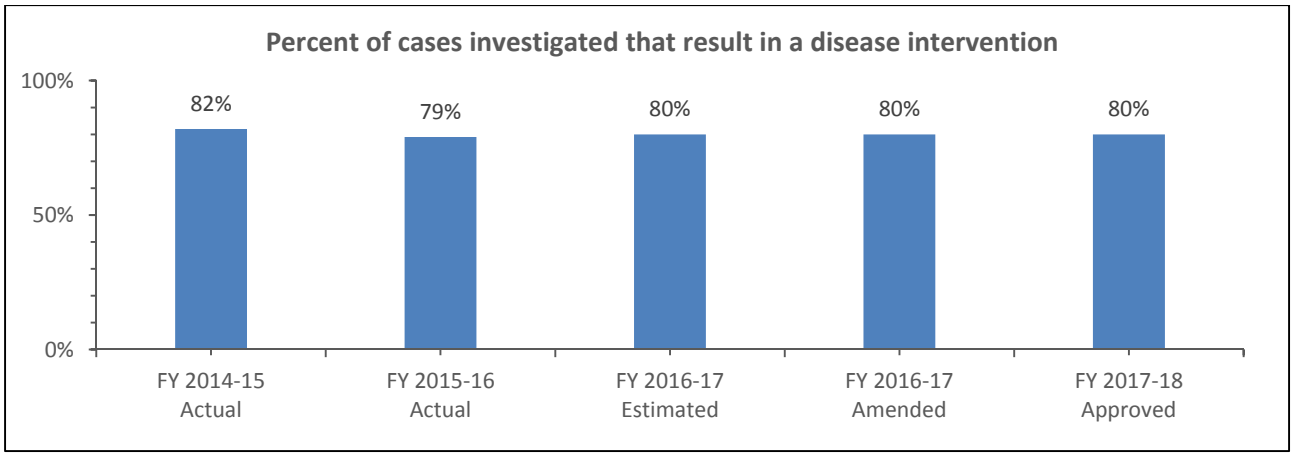


Community Services

The Community Services program provides direct services to clients and links them to services throughout the community. At our Neighborhood Centers in FY 2017-18, 56,000 individuals will receive basic needs services, 8,500 clients will be served by the public health nurses, and 300 households will receive case management services that tailor a client's needs to community resources. The Community Services budget includes funding of $4.9 million from the General Fund and $9.1 million in grants. The Women, Infants, and Children (WIC) program provides supplemental nutrition for pregnant women, new mothers, and young children and will serve 300,000 (duplicated or repeat) participants in FY 2017-18. Other activities include graffiti removal and community youth development services, childcare programs, and sexual-health education programs. Human Resources is transferring the Youth and Family Services Office to APH in FY 2017-18, including 2.5 positions and totaling $0.4 million.

Epidemiology and Public Health Preparedness

The Epidemiology and Public Health Preparedness program provides epidemiology and health statistics; emergency preparedness for bioterrorism, nuclear, and chemical threats; and vital records for the community. In its epidemiological capacity, the program will investigate 2,100 cases of infectious diseases, including potential outbreaks, such as Zika. As a public health emergency response program, 20 bioterrorism drills will be conducted city-wide in the next year. Finally, the program anticipates issuing 54,000 birth and death records in FY 2017-18. $1.9 million in General Fund and $1.9 million in grants are dedicated to the program.



Disease Prevention and Health Promotion

The Disease Prevention and Health Promotion (DPHP) program provides services through the Communicable Disease and Community Health activities. These activities focus on services that screen for and prevent illnesses and other health issues. Other services provided by the DPHP program includes testing for HIV, STDs, and chronic diseases; as well as counseling, educational outreach, and education. DPHP leverages $8.0 million in General Fund dollars to bring in $10.4 million in various grants in FY 2017-18.





Environmental Health Services & One Stop Shop

The Environmental Health Services (EHS) program provides protection and enforcement services to the public in order to minimize environmental and consumer public health hazards. The FY 2017-18 budget provides funding of $5.7 million for EHS through the General Fund. This program will issue 15,100 fixed food establishment, mobile unit, and food manager permits and certifications in FY 2017-18. Through its inspection and re-inspection programs, EHS expects that 90% of Austin's retail and food service fixed establishment routine inspections will result in a "substantially compliant" score.

Support Services

The Support Services program is the administrative arm of APH and includes the Office of the Director and the Human Resources, Accounting, Information Systems, Budget and Analysis, Records Management, Contract Compliance, and Facility units. One position is being added in FY 2017-18 to support the accounting and finance activities and is being funded through personnel reorganization. Additionally, an information technology position is being transferred to the Communications and Technology Department. The FY 2017-18 General Fund budget for this program is $7.5 million, with $0.3 million in grant-funded support.

Other Revenue

APH General Fund revenue for FY 2017-18 is projected to be $10.6 million, which is a net increase of $0.4 million from the FY 2016-17 revenue level. This is primarily driven by an increase in Fixed Food Establishment permits and other Environmental Health Services fees as a result of a cost of service analysis.

Austin Public Health
Significant Changes

General Fund

Revenue Changes	Dollars
Increase in revenue for Environmental Health Services fees resulting from a cost of service analysis.	$485,800
Decrease in interlocal agreement (ILA) revenue due to vehicle replacement cycle.	($199,501)

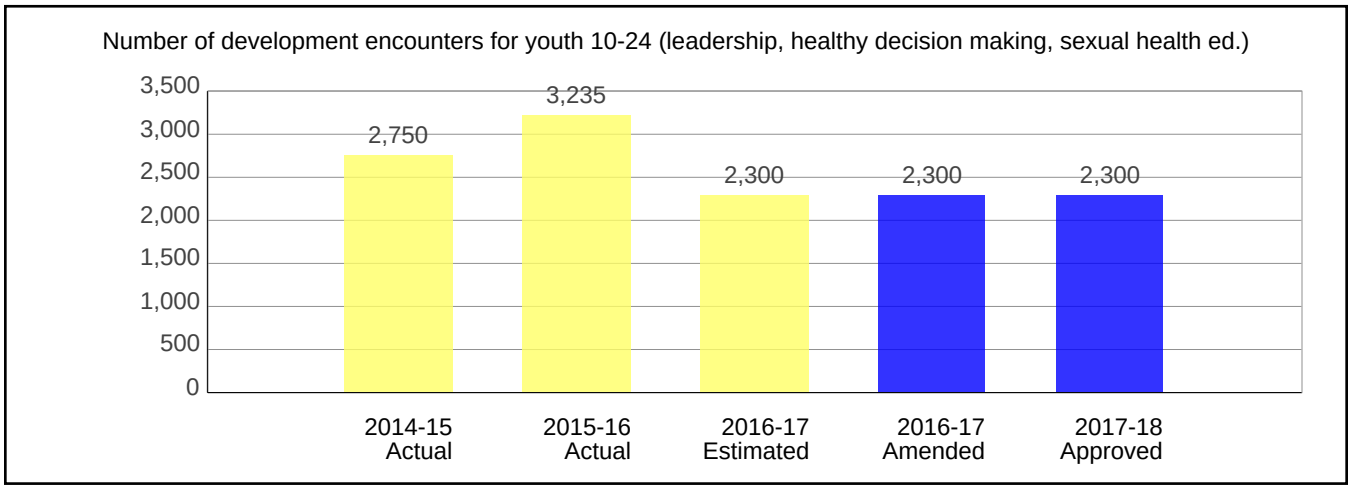
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$558,197
Decreases in funding for Administrative and Communications and Technology Support.		($426,943)
Department Cost Drivers		
Funding for the following social service contracts: AISD Parent Support Specialists, AISD Afterschool Primetime, homelessness capacity, Affordable Care Act enrollment outreach, Passages Program, Health Navigator, immigrant legal services, and Post-Secondary Preparedness Program at Mendez and Burnet Middle Schools.		$3,700,000
Removal of one-time funding for eight contracts: AISD Parent Support Specialists, AISD Primetime afterschool, Youth Harvest Foundation, Mamis Ayudan, Teen Pregnancy Prevention, Con Mi Madre, Montopolis and Del Valle Community Health Assessments and Eastern Crescent SNAP.		($2,912,162)
Additional funding for the Sobriety Center.		$743,359
Additional funding for social service contracts approved in prior years.		$700,000
Transferring funding and 2.5 positions for the Youth and Family Services Office from the Human Resources Department to Austin Public Health.	2.50	$405,010
Transferring IT Systems Administrator position to Communications and Technology Management.	(1.00)	($111,675)
Accounting Associate II position being funded with personnel reorganization.	1.00	$0

Austin Public Health
Budget Detail by Activity

Program: Community Services

Activity: Family Health

The purpose of the Family Health activity is to enable clients to make more informed decisions regarding sexual behaviors, family planning and health, and provide opportunities for youth in the community.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	201,611	243,175	154,241	211,841	160,959
General Fund	2,252,669	2,669,322	2,645,401	2,679,864	3,206,169
Grants	417,967	859,207	1,838,926	1,838,926	1,698,500
Total Requirements	**$2,872,247**	**$3,771,704**	**$4,638,568**	**$4,730,631**	**$5,065,628**
Full-Time Equivalents					
General Fund					
Civilian	14.00	19.00	19.00	19.00	21.50
Grants	10.00	7.00	8.00	8.00	6.00
Total FTEs	**24.00**	**26.00**	**27.00**	**27.00**	**27.50**
Performance Measures					
Number of development encounters for youth 10-24 (leadership, healthy decision making, sexual health ed.)	2,750	3,235	2,300	2,300	2,300
Number of youth served in the CYD (Community Youth Development) juvenile delinquency prevention programs	2,254	1,532	1,200	1,200	1,200
Number of youth who successfully complete job readiness training in the Summer Youth Employment Program (SYEP)	1,150	1,058	1,200	1,200	1,200
Percent of early child care programs community-wide that meet quality standards	57	31	60	60	50
Percent of youth in targeted areas participating in CYD (Community Youth Development) juvenile delinquency prevention programs	23.3	26.1	12	12	12

Services

Family planning education and counseling; Sexuality education and skills development; Job readiness and job skills training; Supportive employment training; Graffiti removal and prevention; Austin Urban Youth Corps; Lawn maintenance.

Contact

Alan Washington, Family Health Unit Manager, 512-972-5028

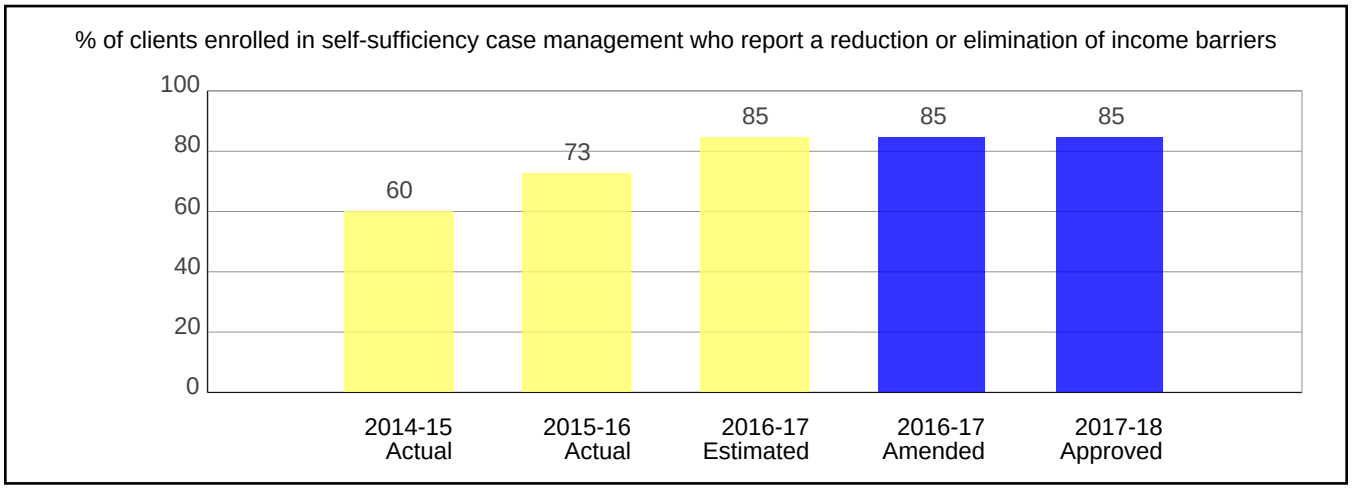
Bold Measure = Key Indicator

Austin Public Health
Budget Detail by Activity

Program: Community Services

Activity: Neighborhood Services

The purpose of the Neighborhood Services activity is to provide basic needs, case management, and other essential services to low-income persons in order to meet their immediate basic needs. These services are provided through various neighborhood centers or other City facilities throughout the community.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,073,105	1,283,140	1,801,178	1,505,974	1,476,884
Grants	1,773,690	1,212,788	1,245,288	1,245,288	1,246,130
Total Requirements	**$2,846,795**	**$2,495,928**	**$3,046,466**	**$2,751,262**	**$2,723,014**
Full-Time Equivalents					
General Fund					
Civilian	11.50	16.75	16.75	16.75	15.00
Grants	12.00	18.50	19.00	19.00	19.00
Total FTEs	**23.50**	**35.25**	**35.75**	**35.75**	**34.00**
Performance Measures					
Number of duplicated persons served by the Neighborhood Services activity for basic needs	New Meas	74,346	72,500	72,500	72,500
Number of unduplicated persons served for the first time by the Neighborhood Services Activity for basic needs	51,724	55,866	56,000	62,500	56,000
% of clients enrolled in self-sufficiency case management who report a reduction or elimination of income barriers	**60**	**73**	**85**	**85**	**85**

Services

Basic needs services, including food and clothing distribution, information and referral services, notary services, transportation, school supplies, and infant car seat education and distribution; Preventive health services, including health screenings, pregnancy testing, lead poison testing and education, and health promotion presentations; Case management services, including individual/family support counseling, and crisis intervention; Employment support services, including job readiness training, job placement assistance, and job retention services.

Contact

Maria Allen, APH Manager, 512-972-5086

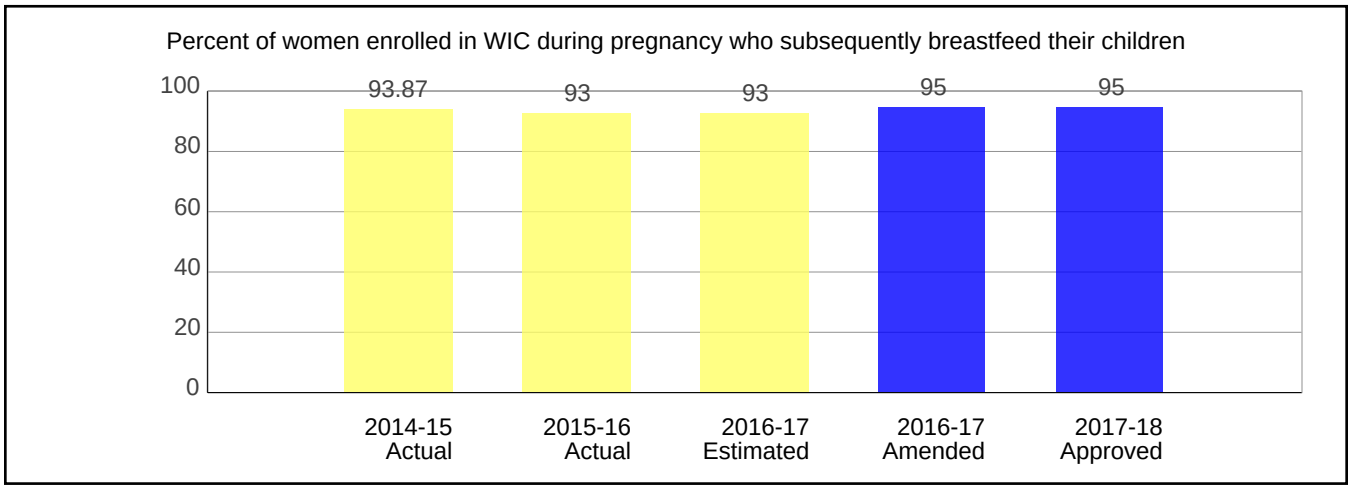
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Austin Public Health
Budget Detail by Activity

Program: Community Services

Activity: Women, Infants & Children

The purpose of the Women, Infant & Children activity is to provide nutritional and preventive health services to targeted women and children to ensure healthy outcomes.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	272,146	302,369	325,272	209,167	209,167
Grants	5,648,097	5,798,772	6,488,000	6,488,000	6,118,000
Total Requirements	**$5,920,243**	**$6,101,141**	**$6,813,272**	**$6,697,167**	**$6,327,167**
Full-Time Equivalents					
Grants	98.00	97.00	96.00	96.00	96.00
Total FTEs	**98.00**	**97.00**	**96.00**	**96.00**	**96.00**
Performance Measures					
Number of participants in the Services for Women and Children activity	365,230	344,296	310,000	372,000	300,000
Percent of women enrolled in WIC during pregnancy who subsequently breastfeed their children	**93.87**	**93**	**93**	**95**	**95**

Services

Nutrition education; Referrals and skills development; Breast feeding support, education, and pumps; Benefits to purchase nutritious foods at grocery stores.

Contact

Rosamaria Murillo, Assistant Director, 512-972-5038

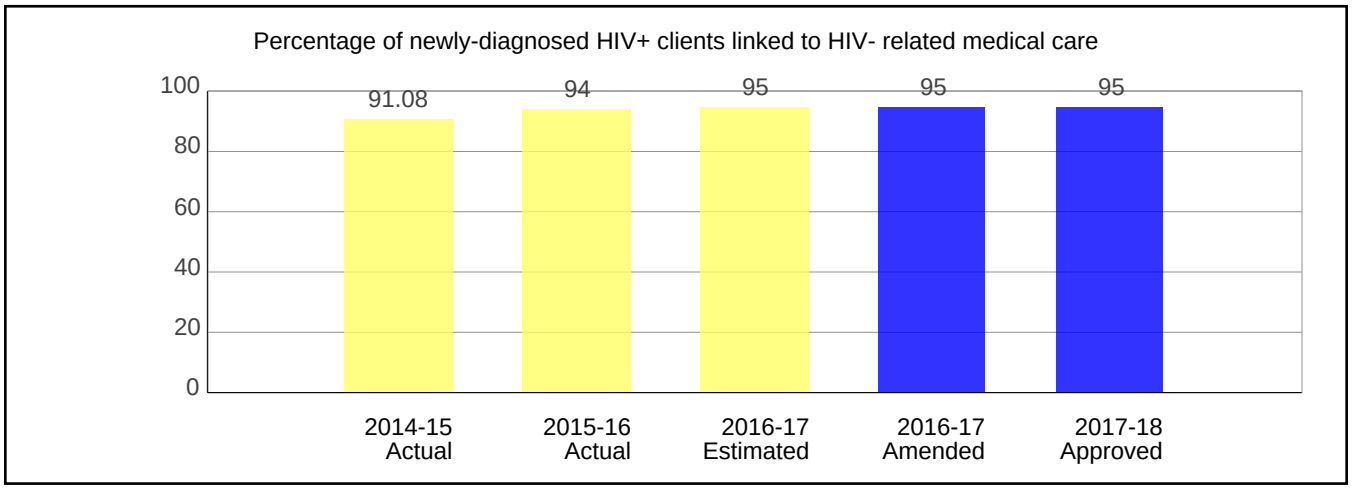
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Austin Public Health
Budget Detail by Activity

Program: Disease Prevention & Health Promotion

Activity: Communicable Disease

The purpose of the Communicable Disease activity is to provide prevention and treatment services to the community in order to minimize exposure to, reduce the incidence of, and minimize the impact of living with a communicable disease.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	20,913	0	0	0	0
General Fund	3,249,037	3,575,750	3,968,861	3,947,174	4,169,092
Grants	3,053,717	4,436,206	7,902,118	7,902,118	7,568,450
Total Requirements	**$6,323,667**	**$8,011,956**	**$11,870,979**	**$11,849,292**	**$11,737,542**
Full-Time Equivalents					
General Fund					
Civilian	31.50	36.00	37.00	37.00	36.00
Grants	37.00	41.00	32.50	32.50	46.00
Total FTEs	**68.50**	**77.00**	**69.50**	**69.50**	**82.00**
Performance Measures					
Number of newly identified HIV positive cases from outreach testing	15	20	20	20	20
Number of Refugee patient visits at the Refugee Clinic	New Meas	9,459	6,957	6,957	6,000
Percent of clients who come into the RBJ STD clinic who are examined, tested &/or treated the same day	96.62	96.4	90	90	90
Percent of refugees screened for communicable diseases within 90 days of arrival in the Austin/Travis County area	100	100	95	95	95
Percentage of newly-diagnosed HIV+ clients linked to HIV- related medical care	**91.08**	**94**	**95**	**95**	**95**

Services

Prevention counseling and testing; Medical evaluation and treatment in clinic and outreach settings; Disease investigation and contact intervention; Partner elicitation and notification; Notification of infection and referral to medical care; Patient and community health education; Medical case management; Radiological services; Directly observed therapy and directly observed preventive therapy.

Contact

Saeed Azadi, APH Manager, 512.972.5413

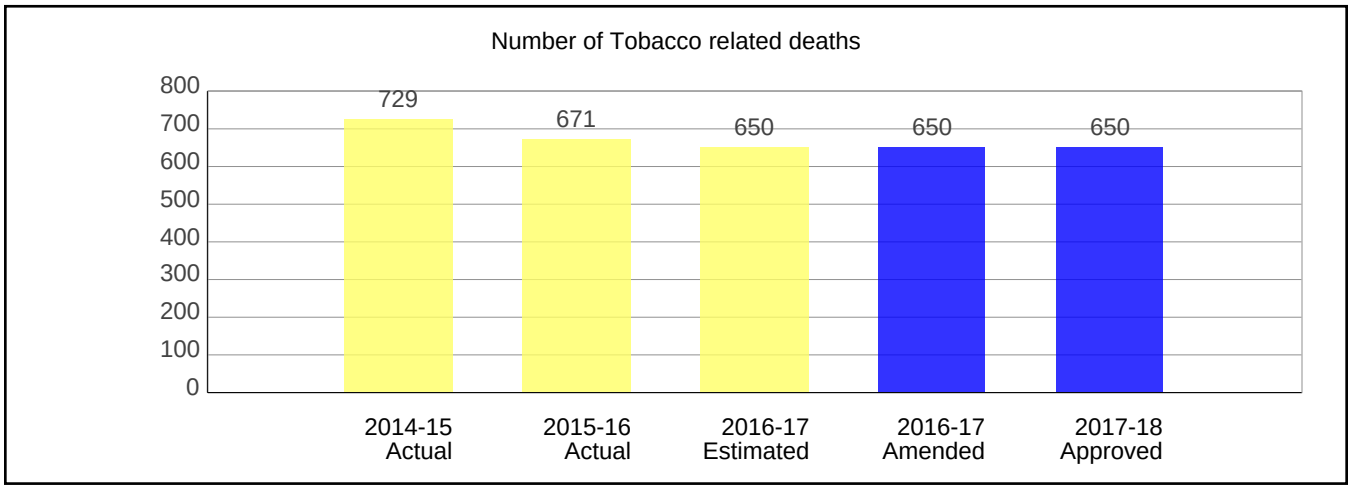
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Austin Public Health
Budget Detail by Activity

Program: Disease Prevention & Health Promotion

Activity: Community Health

The purpose of the Community Health activity is to provide preventive health services for the public in order to optimize their health and well being.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	415,335	6,652	0	0	0
General Fund	2,173,045	2,887,177	3,619,363	3,688,363	3,876,929
Grants	1,105,692	1,502,248	2,799,150	2,799,150	2,798,270
Total Requirements	**$3,694,073**	**$4,396,076**	**$6,418,513**	**$6,487,513**	**$6,675,199**
Full-Time Equivalents					
General Fund					
Civilian	15.50	22.50	23.50	23.50	24.50
Grants	35.80	21.80	24.30	24.30	24.80
Total FTEs	**51.30**	**44.30**	**47.80**	**47.80**	**49.30**
Performance Measures					
Average number of seconds to reach CSR	New Meas	New Meas	40	40	60
Number of client visits at the Big Shots Clinics for adults ages 19 and over	2,484	2,781	3,000	3,000	3,000
Number of client visits at the Shots for Tots Clinics for Vaccines for Children (VFC) eligible children ages 0-18	7,541	8,156	8,500	8,500	8,500
Percent of adults overweight and obese in Austin/Travis County	New Meas	New Meas	New Meas	New Meas	58
Percent of referred Perinatal Hep B clients who receive follow-up education within 60 days of referral	100	100	100	100	100
Percentage of City employees working at tobacco free sites.	New Meas	42	65	65	65
Number of Tobacco related deaths	**729**	**671**	**650**	**650**	**650**

Services

Vaccinations and immunization services for vaccine-preventable diseases at community immunization clinics; Education and promotion on vaccinations and immunization services and healthy nutrition; Tobacco use prevention education; Diabetes prevention awareness and education; Hepatitis C education and tracking.

Contact

Dr. Phillip Huang, Medical Director and Health Authority, 512-972-5408

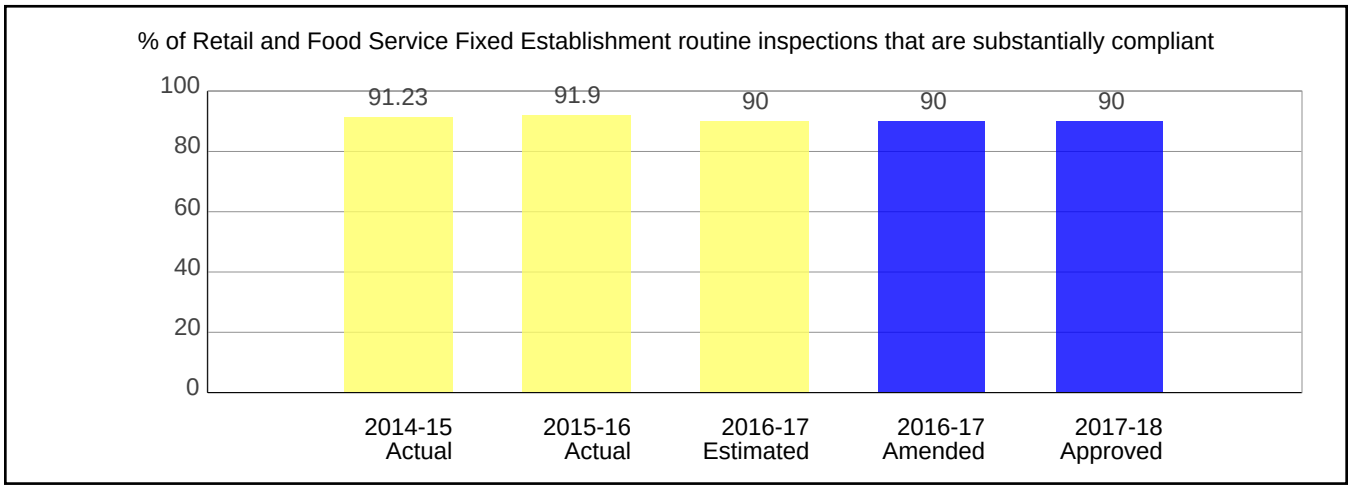
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Austin Public Health
Budget Detail by Activity

Program: Environmental Health Services

Activity: Health and Safety Code Compliance

The purpose of Health and Safety Code Compliance is to provide protection and enforcement services to the public in order to minimize environmental and consumer health hazards.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	35,799	99,889	75,301	75,301	75,301
General Fund	5,182,335	5,199,000	5,525,569	5,229,221	5,670,743
Total Requirements	**$5,218,135**	**$5,298,889**	**$5,600,870**	**$5,304,522**	**$5,746,044**
Full-Time Equivalents					
General Fund					
Civilian	61.00	60.00	63.00	63.00	61.00
Total FTEs	**61.00**	**60.00**	**63.00**	**63.00**	**61.00**
Performance Measures					
Environmental & Vector Control Program control measures applied.	New Meas	New Meas	New Meas	New Meas	800
Number of General environmental complaint investigations	607	667	650	650	650
Number of routine inspections per fixed food establishment (City)	2.1	1.82	1.85	2	2
Percentage of temporary food booths inspected	61.51	56.5	55	60	60
% of Retail and Food Service Fixed Establishment routine inspections that are substantially compliant	**91.23**	**91.9**	**90**	**90**	**90**

Services

Food manager certificate issuance; Food handler registration/certificate issuance; Environmental complaint investigation, compliance, and enforcement; Certificate of Occupancy inspections and permit issuance of food establishments and swimming pools/spas; Permit issuance and inspections of temporary food events, farmers markets, mobile food vendors; Recreational water sampling and quality monitoring; Rodent and vector control consultations, education and outreach; Disease outbreak investigations; Compliance coordination with courts; Public health preparedness.

Contact

Don Hastings, Assistant Director, 512-972-5128

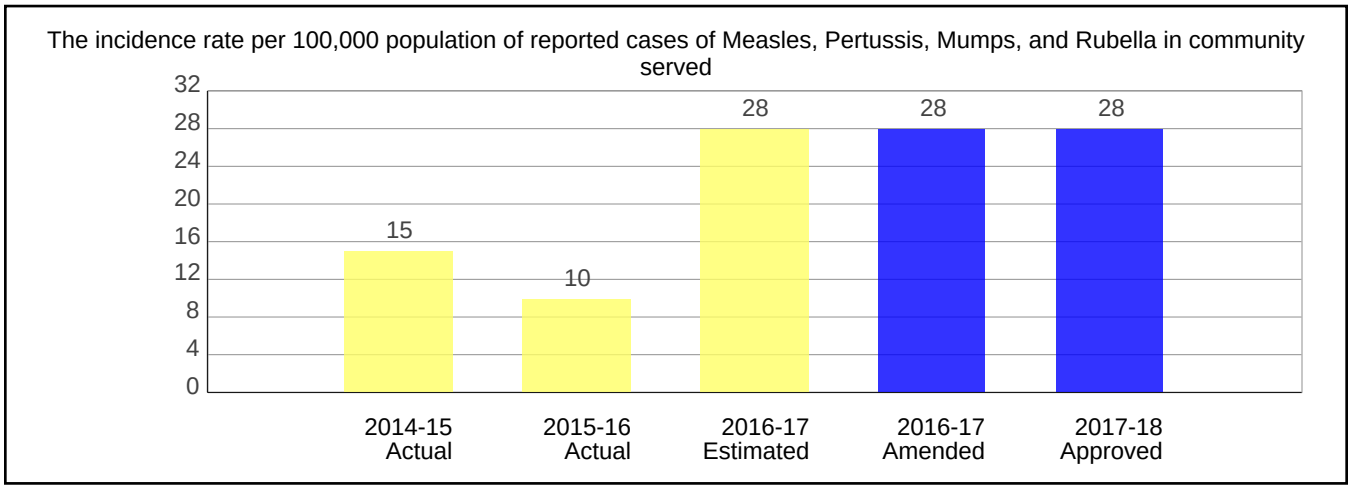
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Austin Public Health
Budget Detail by Activity

Program: Epidemiology and Public Health Preparedness

Activity: Epidemiology

The purpose of the Epidemiology activity is to prevent and control the spread of disease in the community by monitoring trends of diseases and conditions, investigating outbreaks and clusters of illness, implementing control measures and intervention strategies, and evaluating the effectiveness of these measures.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	739,586	1,105,351	1,094,968	1,167,517	1,340,428
Grants	709,629	403,523	1,087,292	1,087,292	677,700
Total Requirements	**$1,449,215**	**$1,508,874**	**$2,182,260**	**$2,254,809**	**$2,018,128**
Full-Time Equivalents					
General Fund					
Civilian	9.00	11.00	11.00	11.00	12.00
Grants	10.00	15.00	13.00	13.00	8.00
Total FTEs	**19.00**	**26.00**	**24.00**	**24.00**	**20.00**
Performance Measures					
Number of cases investigated by Epidemiology and Health Statistics	2,115	2,117	2,100	2,400	2,100
One epidemiologist per 100,000 population in Austin/Travis County Area	New Meas	7	10	10	10
Percent emergency plans reviewed and updated	86	88	100	100	75
Percent of cases investigated that result in a disease intervention	82	79	80	80	80
The incidence rate per 100,000 population of reported cases of Chlamydia, Gonorrhea, and Syphilis in Travis County.	New Meas	New Meas	New Meas	New Meas	858
The incidence rate per 100,000 population of reported cases of Measles, Pertussis, Mumps, and Rubella in community served	**15**	**10**	**28**	**28**	**28**

Services

Epidemiology and outbreak investigation and reporting; Disease surveillance and reporting.

Contact

Jeff Taylor, APH Manager, 512-972-5886

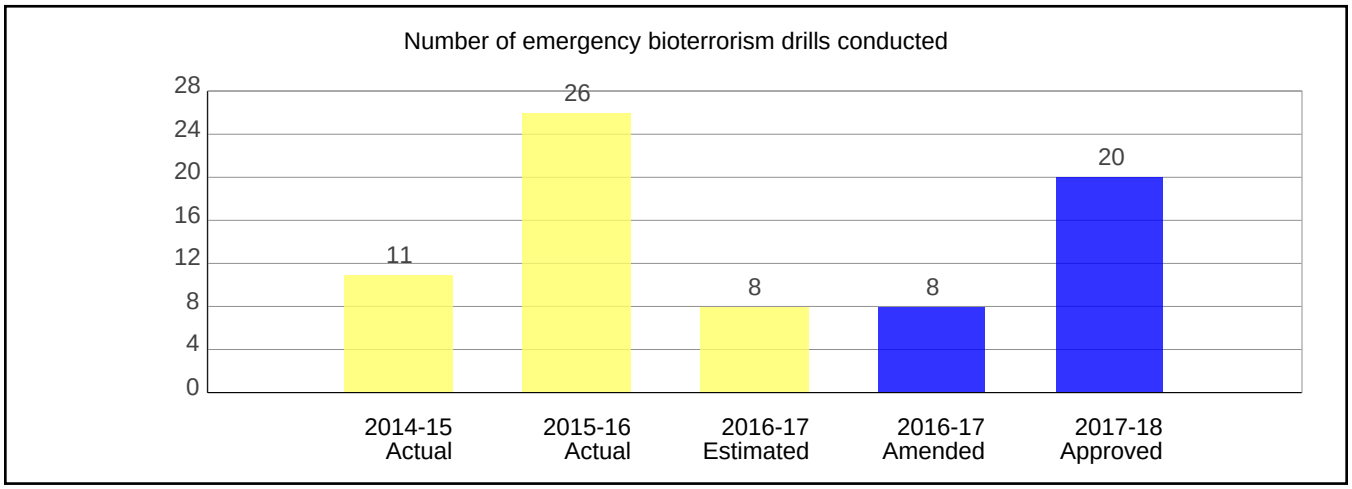
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Austin Public Health
Budget Detail by Activity

Program: Epidemiology and Public Health Preparedness

Activity: Public Health Preparedness

The purpose of Public Health Preparedness is to provide emergency response capabilities to internal and external customers so that the city can prevent, respond to, and rapidly recover from public health threats.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Grants	0	751,962	862,250	862,250	1,190,850
Total Requirements	**$0**	**$751,962**	**$862,250**	**$862,250**	**$1,190,850**
Full-Time Equivalents					
Grants	0.00	0.00	16.00	16.00	6.00
Total FTEs	**0.00**	**0.00**	**16.00**	**16.00**	**6.00**
Performance Measures					
Number of emergency bioterrorism drills conducted	11	26	8	8	20
Percent of new employees that complete ICS-100, ICS-200, and IS-700 within 24 weeks of their start date. (ICS - Incident Command System)	New Meas	New Meas	New Meas	New Meas	75

Services

Public health emergency response and planning; Data management; Monitoring infectious disease; Implementing control measures.

Contact

Janet Pichette, Chief Epidemiologist, 512-972-5486

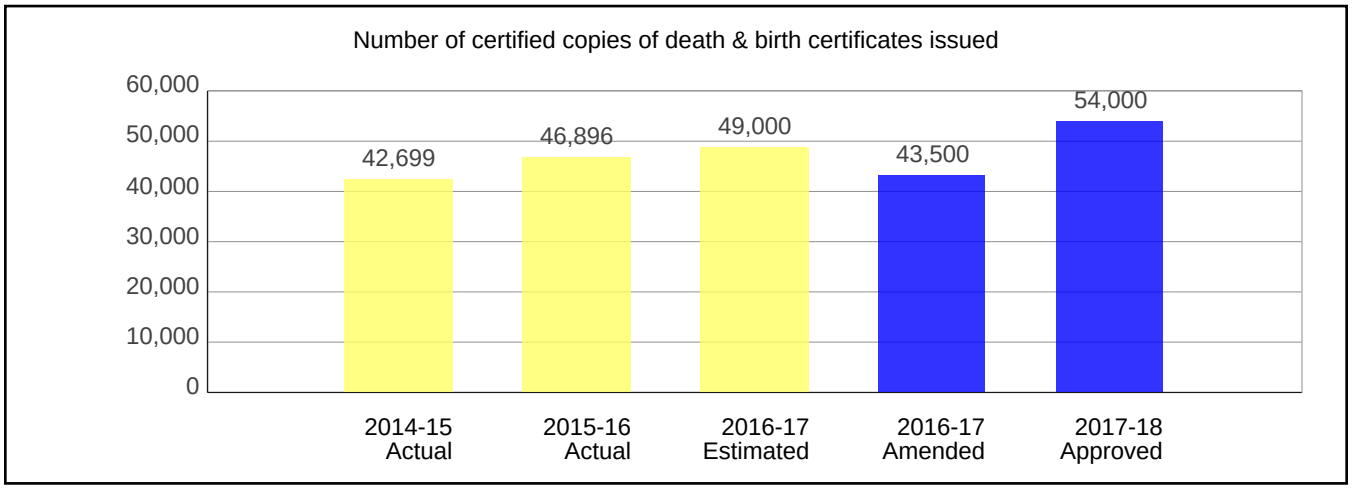
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Austin Public Health
Budget Detail by Activity

Program: Epidemiology and Public Health Preparedness

Activity: Vital Records

The purpose of Vital Records is to audit, register, archive, and issue birth and death records; to provide technical assistance as necessary; and to develop statistical reports on mortality and natality to City management so that it has data needed to make decisions.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	410,416	442,186	503,144	491,035	530,402
Total Requirements	**$410,416**	**$442,186**	**$503,144**	**$491,035**	**$530,402**
Full-Time Equivalents					
General Fund					
Civilian	5.00	5.00	6.00	6.00	6.00
Total FTEs	**5.00**	**5.00**	**6.00**	**6.00**	**6.00**
Performance Measures					
Number of birth & death records registered or amended	28,594	28,050	29,000	31,500	30,000
Number of certified copies of death & birth certificates issued	42,699	46,896	49,000	43,500	54,000
Number of supplemental record services performed	1,665	1,085	1,200	2,000	1,200

Services

Birth registrations; Archival amendments; Adoption, name change, and reports of death document audits; Citizen service consults; Issuing certified copies of birth records, death, and fetal death registrations; Medical amendments; Hospital/funeral home consults; Burial, transit, creation permitting; Providing technical assistance to City/County/State/Federal law enforcement, child protection agencies, and public health groups; Providing reports to internal and external customers; CDC Weekly Mortality Reports.

Contact

Sandra Lackey, Registrar of Vital Records, 512-972-5220

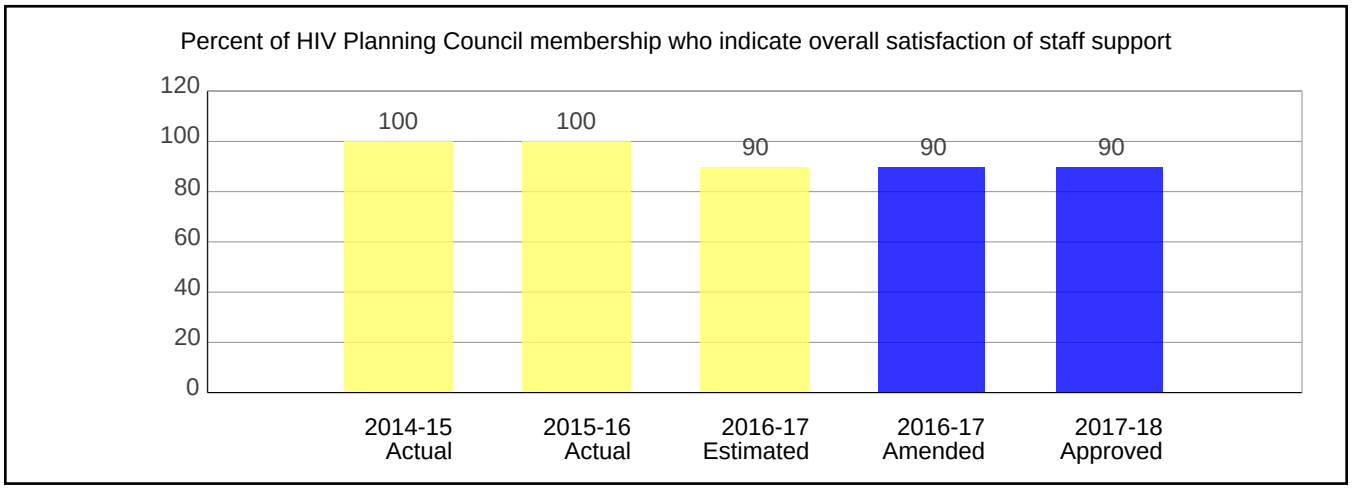
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Austin Public Health
Budget Detail by Activity

Program: Health Equity and Community Engagement

Activity: Community Engagement

The purpose of the Community Engagement activity is to work closely with community-based organizations and key stakeholders in the development of coordinated and collaborative community strategies.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	112,485	105,460	151,171	150,853	151,313
General Fund	661,266	588,866	1,473,912	1,327,834	1,567,757
Grants	997,019	669,155	748,510	748,510	780,590
Total Requirements	**$1,770,770**	**$1,363,482**	**$2,373,593**	**$2,227,197**	**$2,499,660**
Full-Time Equivalents					
General Fund					
Civilian	21.25	12.50	12.50	12.50	14.00
Grants	12.00	12.00	12.00	12.00	12.00
Total FTEs	**33.25**	**24.50**	**24.50**	**24.50**	**26.00**
Performance Measures					
Number of High Risk clients tested for HIV/STD in outreach settings	New Meas	New Meas	150	300	200
Percent of HIV Planning Council membership who indicate overall satisfaction of staff support	100	100	90	90	90

Services

Working with community organizations and issue-area planning groups to develop comprehensive social service strategies and policies; HIV community planning and service delivery; Building capacity at community-based and faith-based organizations; Coordinating social services response to emergency situations.

Contact

Stephanie Hayden, Interim Director, 512-972-5017

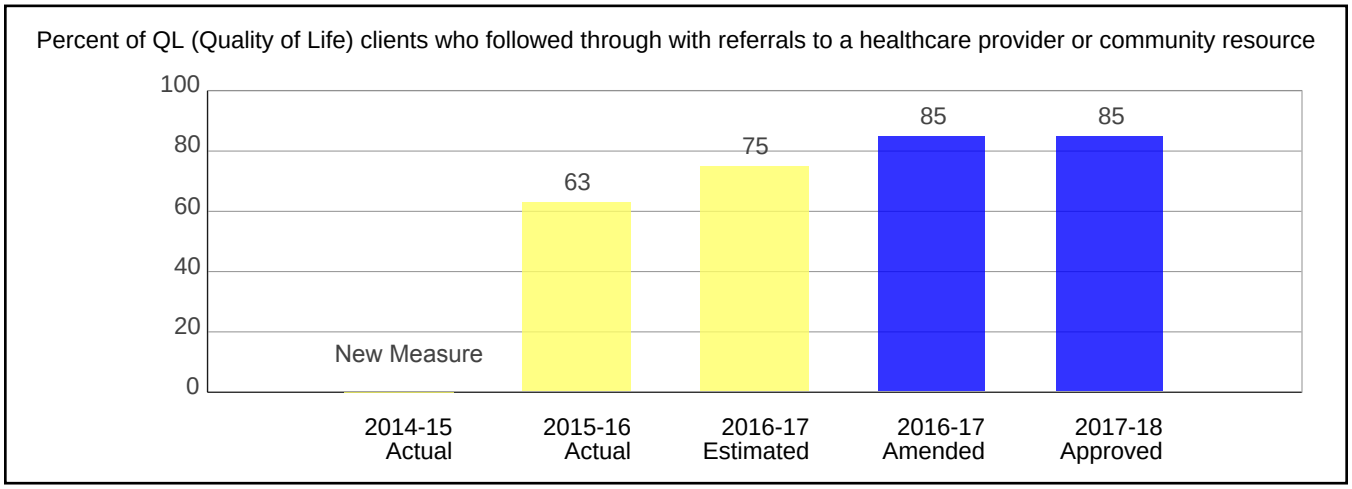
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Austin Public Health
Budget Detail by Activity

Program: Health Equity and Community Engagement

Activity: Health Equity

The purpose of Health Equity is to develop and implement community-based, culturally specific, best practice based risk screening and risk reduction intervention models that support behavior change through education and social supports with the goal of reducing chronic and communicable disease among vulnerable African American, Asian American, and Hispanic populations.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	716,884	1,725,847	982,147	1,055,808	1,044,373
Total Requirements	**$716,884**	**$1,725,847**	**$982,147**	**$1,055,808**	**$1,044,373**
Full-Time Equivalents					
General Fund					
Civilian	0.00	10.75	10.75	10.75	11.00
Total FTEs	**0.00**	**10.75**	**10.75**	**10.75**	**11.00**
Performance Measures					
Number of clients served by the Quality of Life (QOL) Preventive Team Initiative	3,427	2,528	4,000	4,500	4,500
Number of units of preventative health services provided by QL	4,401	3,677	5,500	6,000	6,000
Percent of QL (Quality of Life) clients who followed through with referrals to a healthcare provider or community resource	**New Meas**	**63**	**75**	**85**	**85**

Services

Blood sugar and blood pressure screenings; Health insurance information; Mental health staff; Pregnancy testing; Family planning information; Community resource referrals; Health literature; Health presentations.

Contact

Adrienne Sturrup, APH Program Manager, 512-972-5167

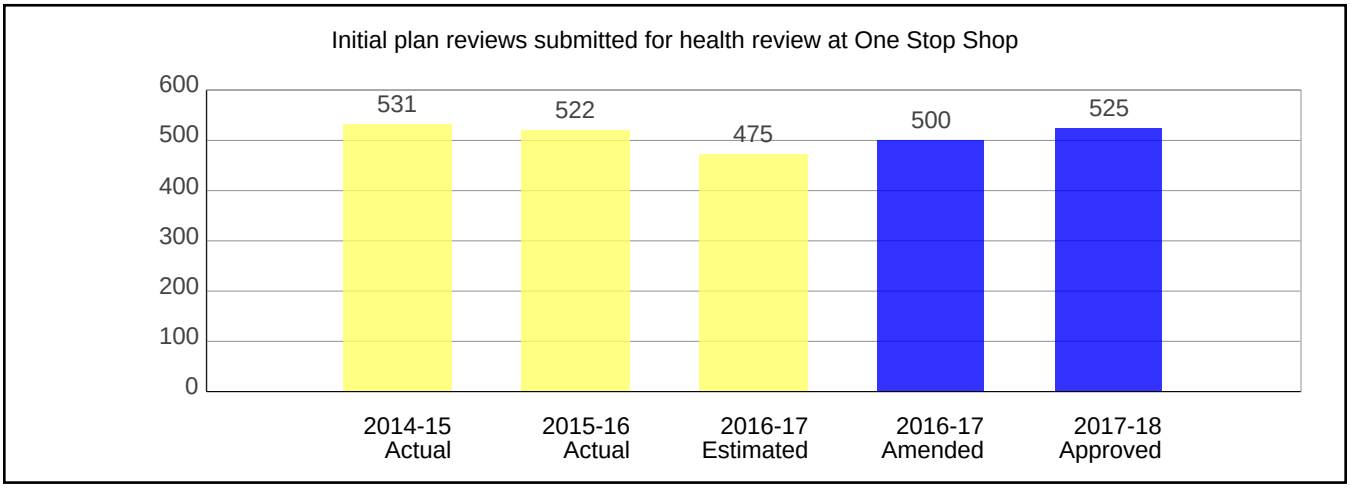
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Austin Public Health
Budget Detail by Activity

Program: One Stop Shop

Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the Citywide, consolidated One Stop Shop so that the community has an efficient and effective development process.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	0	114,497	114,497	177,279
General Fund	159,801	187,470	312,039	280,177	320,669
Total Requirements	**$159,801**	**$187,470**	**$426,536**	**$394,674**	**$497,948**
Full-Time Equivalents					
General Fund					
Civilian	2.00	3.00	3.00	3.00	5.00
Total FTEs	**2.00**	**3.00**	**3.00**	**3.00**	**5.00**
Performance Measures					
Average initial review time for new commercial construction (in days)	30.83	28	35	35	35
Initial plan reviews submitted for health review at One Stop Shop	531	522	475	500	525
One-time Health Inspection requests submitted	1,578	1,784	1,500	1,600	1,600

Services

Commercial building plan review for food enterprises, public swimming pools/spas, and certificate of occupancy inspections.

Contact

Joseph Meier, Division Manager, 512-974-6559

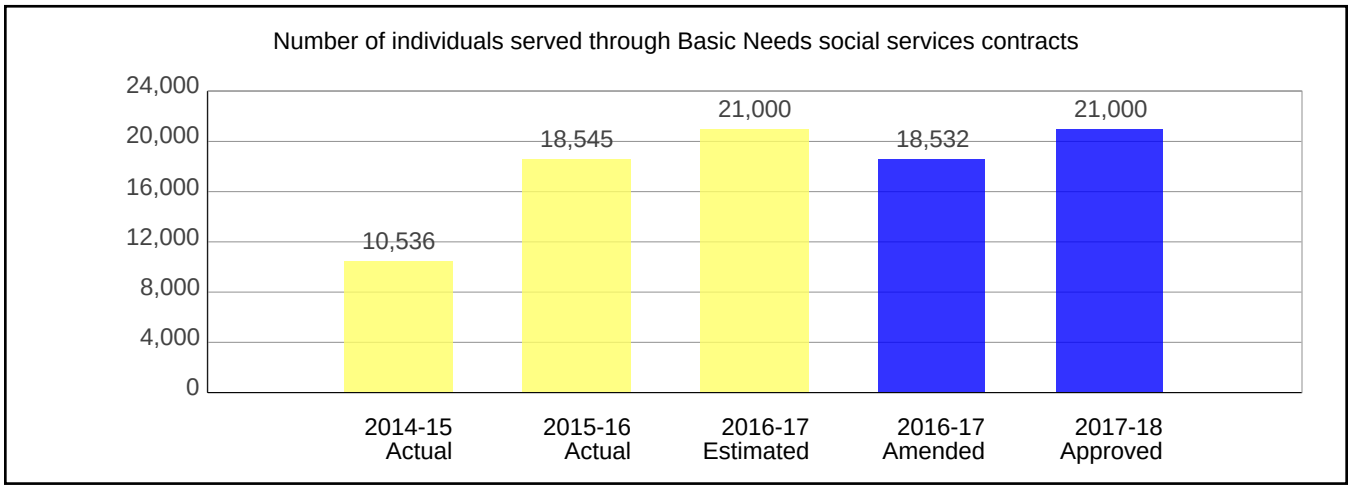
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Austin Public Health
Budget Detail by Activity

Program: Social Services Contracts

Activity: Basic Needs

The purpose of the Basic Needs activity is to provide stable housing and other essential services to low-income persons to meet their immediate basic needs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	350,000	550,000	0	350,000
General Fund	4,527,051	5,665,228	8,164,614	7,725,919	7,769,281
Total Requirements	**$4,527,051**	**$6,015,228**	**$8,714,614**	**$7,725,919**	**$8,119,281**
Performance Measures					
Number of individuals served through Basic Needs social services contracts	10,536	18,545	21,000	18,532	21,000
Percentage of those receiving homeless prevention services that maintain housing	New Meas	85	86	86	86

Services

Rental and utility assistance; Distribution of in-home meals; Information and referral services, including legal assistance with regard to public benefits and housing stability; In-home care.

Contact

Stephanie Haydn, Interim Director, 512-972-5017

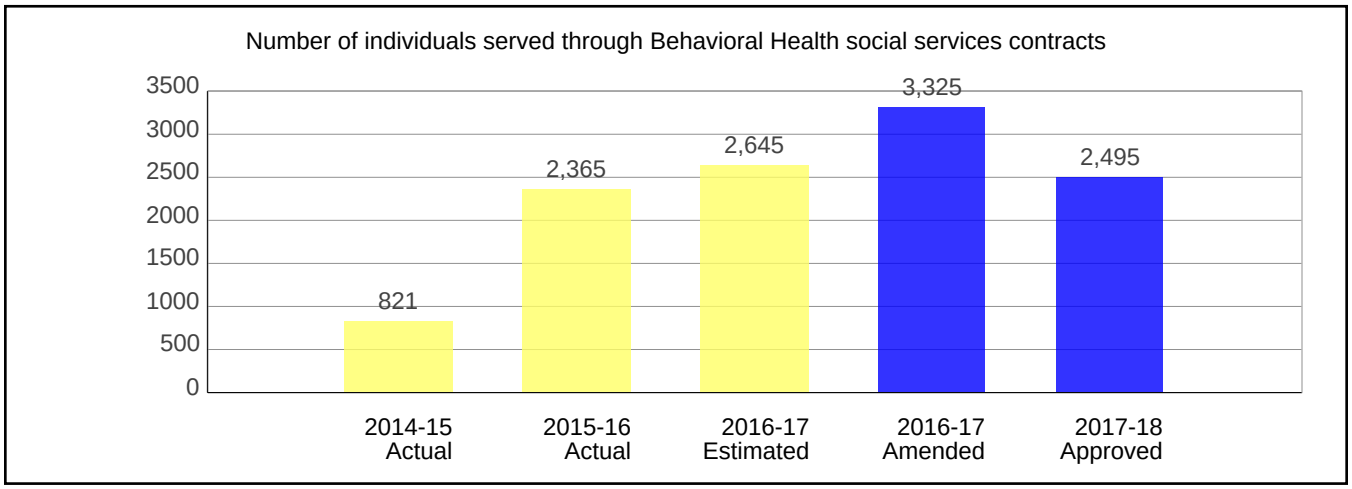
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Austin Public Health
Budget Detail by Activity

Program: Social Services Contracts

Activity: Behavioral Health

The purpose of the Behavioral Health activity is to provide an array of mental health and substance abuse services for eligible individuals so that they can improve their quality of life.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	2,537,430	3,648,261	3,992,461	3,605,384	4,207,864
Total Requirements	**$2,537,430**	**$3,648,261**	**$3,992,461**	**$3,605,384**	**$4,207,864**
Performance Measures					
Number of individuals served through Behavioral Health social services contracts	821	2,365	2,645	3,325	2,495
Percent of individuals who meet their treatment plan goals	85.43	83.06	80	80	80

Services

Mental health and community counseling services; Support groups; Intellectual/developmental disabilities services; Supported employment services; Substance abuse treatment (residential treatment and outpatient treatment); Substance abuse prevention.

Contact

Stephanie Hayden, Interim Director, 512-972-5017

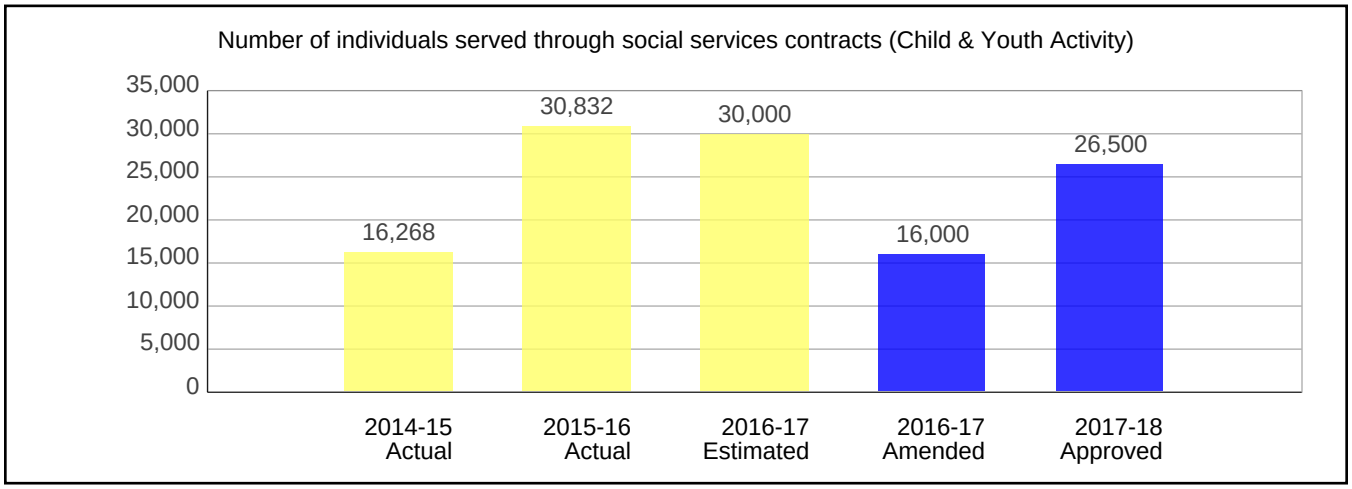
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Austin Public Health
Budget Detail by Activity

Program: Social Services Contracts

Activity: Child & Youth

The purpose of the Child and Youth activity is to provide training and technical assistance to childcare program providers and early education and care services, as well as to support enrichment activities for eligible youth in order to provide positive activities during out-of-school time and increase the likelihood that they will remain in school and avoid risky behaviors.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	85,699	160,699	160,699	160,699	160,699
General Fund	4,535,772	5,783,043	7,459,908	7,143,132	8,518,819
Grants	196,432	293,009	516,864	516,864	506,100
Total Requirements	**$4,817,903**	**$6,236,751**	**$8,137,471**	**$7,820,695**	**$9,185,618**
Performance Measures					
Number of individuals served through social services contracts (Child & Youth Activity)	16,268	30,832	30,000	16,000	26,500
Percent of children or youth progressing to the next developmental or academic level served by social service contracts	92	92.44	87	87	90

Services

Direct childcare; Compensation/career development; Accreditation; Technical assistance and training; Early childhood intervention; Resource and referral; Mentoring; Case management; Clinical services (therapy/counseling); Out-of-school time activities; Academic enrichment/tutoring; Leadership training; After school programs and cultural activities.

Contact

Cynthia Gamez, APH Program Coordinator, 512-972-6216

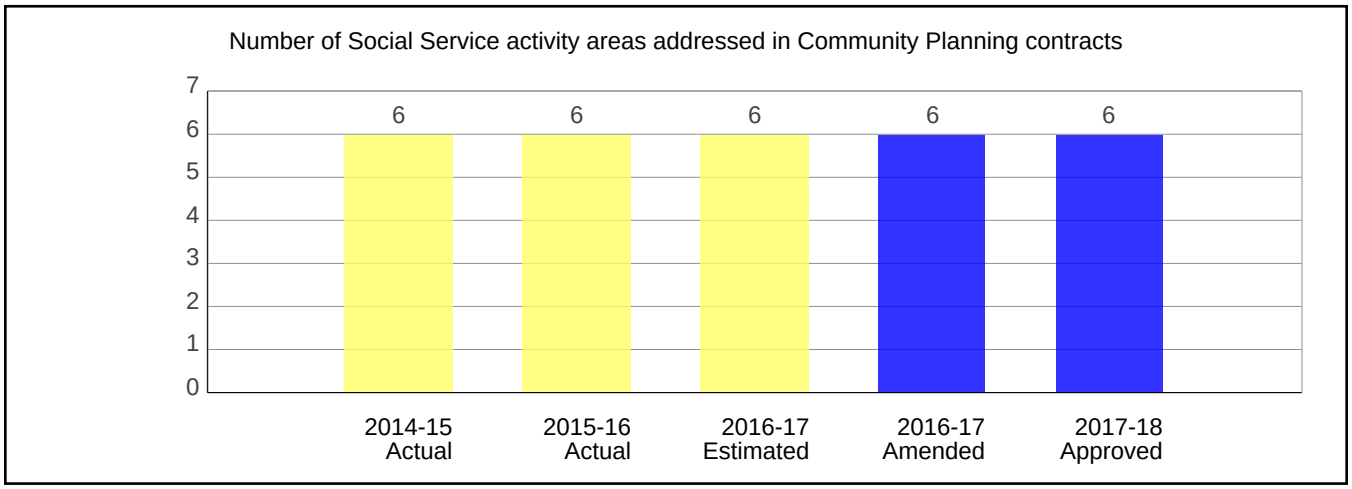
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Austin Public Health
Budget Detail by Activity

Program: Social Services Contracts

Activity: Community Planning

The purpose of the Community Planning activity is to evaluate the effectiveness of the City's Social Services investment, identify key community indicators, and develop strategies to prioritize community investments.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	555,422	780,978	1,175,372	2,228,370	1,193,281
Total Requirements	**$555,422**	**$780,978**	**$1,175,372**	**$2,228,370**	**$1,193,281**
Performance Measures					
Number of Social Service activity areas addressed in Community Planning contracts	6	6	6	6	6
Percent of deliverables achieved	100	100	80	80	100

Services

Determining if major Social Services programs are addressing the community need efficiently/effectively; Participating in the Community Health Assessment and helping to develop corresponding indicators; Providing ongoing leadership in implementing homeless strategies.

Contact

Stephanie Hayden, Interim Director, 512-972-5017

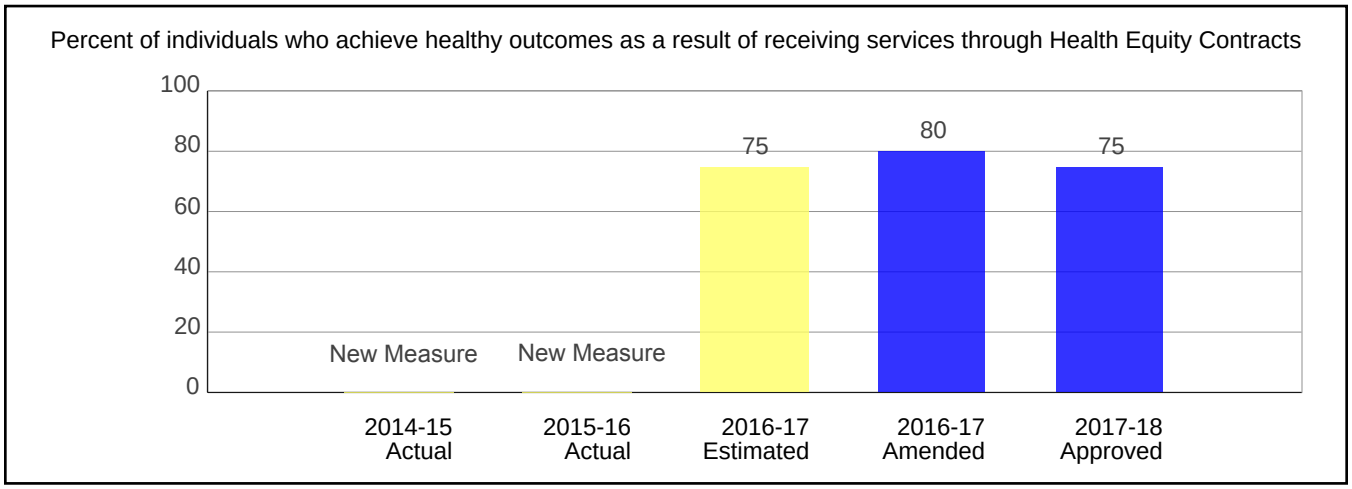
Bold Measure = Key Indicator

Austin Public Health
Budget Detail by Activity

Program: Social Services Contracts

Activity: Health Equity Contracts

The purpose of the Health Equity Contracts activity is to provide an array of social services that promote maternal and infant health, elderly health and wellness, African American health disparities, LGBTQ sexual health and wellness, and immigrant mental health.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	0	1,074,150	1,050,000	1,229,150
Total Requirements	**$0**	**$0**	**$1,074,150**	**$1,050,000**	**$1,229,150**
Performance Measures					
Number of clients served through Health Equity social service contracts	New Meas	New Meas	1,500	554	1,500
Percent of individuals who achieve healthy outcomes as a result of receiving services through Health Equity Contracts	New Meas	New Meas	75	80	75

Services

Preventive health screenings; Health promotion and education activities; Case management; Patient navigation services; Behavioral health services.

Contact

Adrienne Sturrup, APH Program Manager, 972-5167

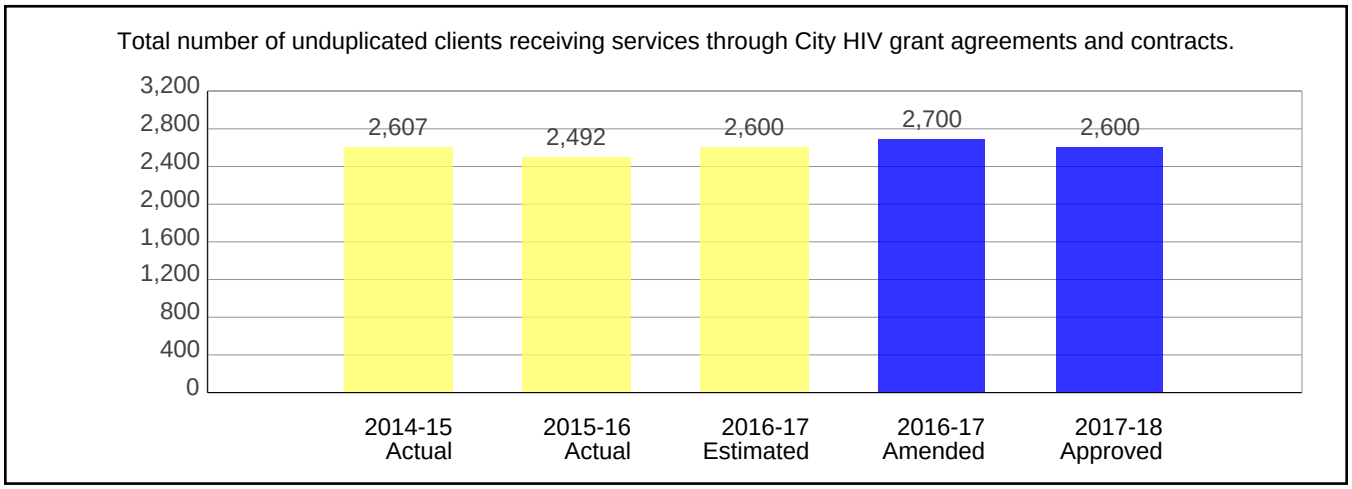
Bold Measure = Key Indicator

Austin Public Health
Budget Detail by Activity

Program: Social Services Contracts

Activity: HIV

The purpose of the HIV activity is to educate, to prevent the spread of HIV, and to comprehensively treat and support HIV-infected individuals in order to maintain/improve their quality of life.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	602,339	585,762	645,191	633,052	645,191
Grants	8,341,761	5,494,555	5,986,720	5,986,720	6,579,760
Total Requirements	**$8,944,100**	**$6,080,317**	**$6,631,911**	**$6,619,772**	**$7,224,951**
Performance Measures					
Number of unduplicated clients receiving case management services through City HIV grant agreements and contracts.	722	526	550	700	550
Number of unduplicated clients receiving Primary Medical Care services through City HIV Grant agreements and contracts.	1,461	1,388	1,500	1,400	1,500
Percent of total HIV clients served who received Primary Medical Care services through City HIV grant agreements and contracts.	56	55.7	58	55	58
Percentage of patients having a viral load less than 200 copies/mL at the last test taken	New Meas	81.1	80	65	80
Total number of unduplicated clients receiving services through City HIV grant agreements and contracts.	2,607	2,492	2,600	2,700	2,600

Services

People Living with HIV/AIDs (PLWHA); Primary medical care; Case management; Oral healthcare; Drug reimbursement; Housing assistance/residential housing services; Food bank; Substance abuse treatment/counseling; Mental health therapy/counseling; Holistic therapies; Wellness education/risk reduction/nutritional services; Residential hospice; Health insurance continuation; Outreach, education, and prevention.

Contact

Gregory Bolds, APH Manager, 512-972-5081

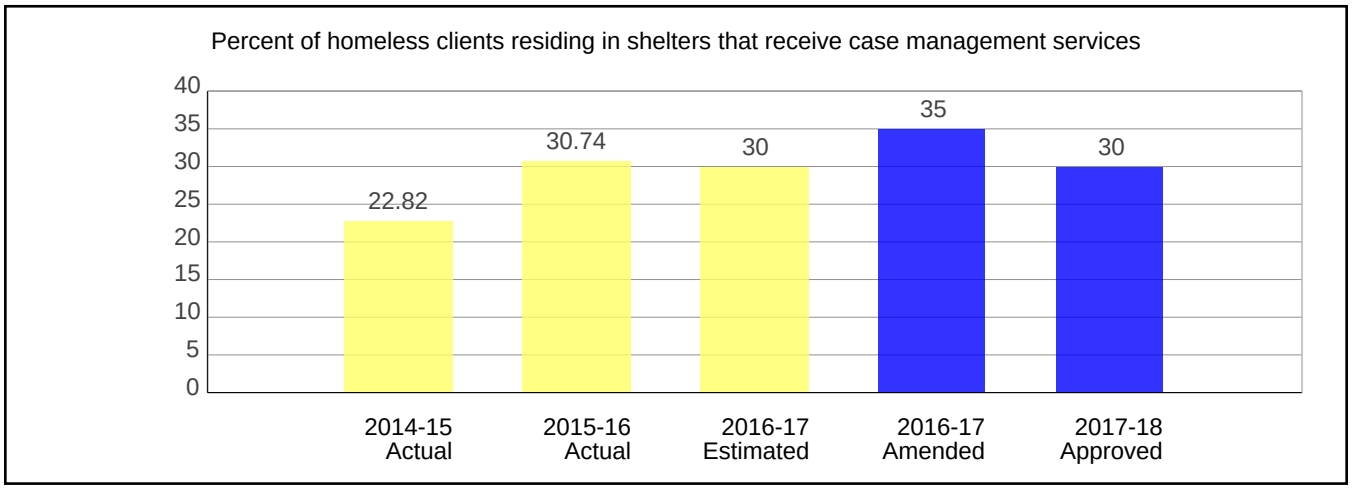
Bold Measure = Key Indicator

Austin Public Health
Budget Detail by Activity

Program: Social Services Contracts

Activity: Homeless

The purpose of the Homeless activity is to provide a continuum of services that help transition people from being homeless into people who are successfully housed.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	5,578,032	5,999,145	6,237,820	6,539,145	7,424,820
Grants	913,745	1,797,901	3,439,540	3,439,540	2,871,200
Total Requirements	**$6,491,777**	**$7,797,046**	**$9,677,360**	**$9,978,685**	**$10,296,020**
Performance Measures					
Number of individuals served through Homeless social services contracts	3,598	3,345	3,416	4,000	3,416
Percent of households served through City of Austin social service contracts that maintain housing or transition into housing from homelessness	81.26	80	80	80	80
Percent of those receiving homeless services move into housing	New Meas	75	75	75	75
Percentage of those receiving essential services who maintain stability	New Meas	79	80	80	80
Percent of homeless clients residing in shelters that receive case management services	**22.82**	**30.74**	**30**	**35**	**30**

Services

Outreach, emergency shelter, day resource center, transitional housing, and permanent supportive housing; Case management and other supportive services such as mental health treatment.

Contact

Stephanie Hayden, Interim Director, 512-972-5017

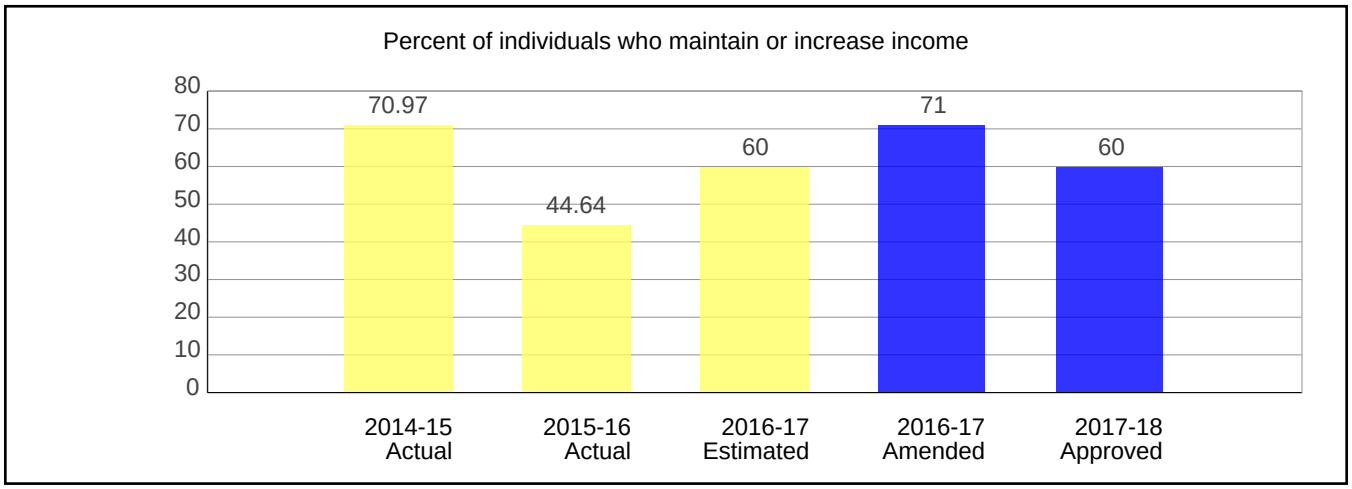
Bold Measure = Key Indicator

Austin Public Health
Budget Detail by Activity

Program: Social Services Contracts

Activity: Workforce Development

The purpose of the Workforce Development activity is to provide an array of services to improve self-sufficiency and increase household income.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	498,822	498,822	498,822	498,822
General Fund	3,780,007	2,699,624	2,975,110	2,799,624	2,977,317
Total Requirements	**$3,780,007**	**$3,198,446**	**$3,473,932**	**$3,298,446**	**$3,476,139**
Performance Measures					
Number of individuals served through Workforce Development social services contracts	3,402	1,839	1,850	2,000	1,850
Percent of individuals who maintain or increase income	70.97	44.64	60	71	60

Services

English as a Second Language; GED; Adult basic education; Job readiness training and certification; Job training (long and short-term); Job placement assistance; Job retention services; Tax preparation; Assistance in acquiring public benefits.

Contact

Stephanie Hayden, Interim Director, 512-972-5017

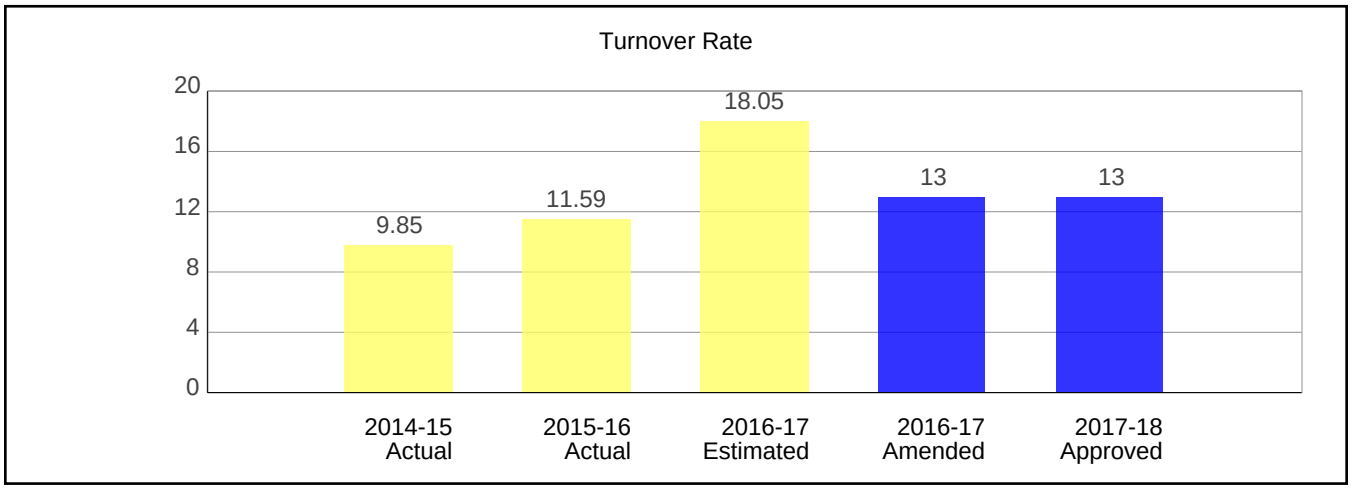
Bold Measure = Key Indicator

Austin Public Health
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the Department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	361,697	260,787	304,955	304,955	328,361
General Fund	6,583,191	8,065,909	7,374,689	7,341,220	7,541,620
Grants	109,053	161,685	307,543	307,543	297,450
Total Requirements	**$7,053,941**	**$8,488,381**	**$7,987,187**	**$7,953,718**	**$8,167,431**
Full-Time Equivalents					
General Fund					
Civilian	47.00	58.25	58.25	58.25	57.25
Grants	1.20	1.70	1.20	1.20	2.20
Total FTEs	**48.20**	**59.95**	**59.45**	**59.45**	**59.45**
Performance Measures					
Lost Time Injury Rate	0.25	0.25	0.5	3	3
Sick Leave Utilization Rate	33.04	32.36	34.62	35	35
Turnover Rate	9.85	11.59	18.05	13	13

Services

Office of the Director; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Facility expenses; Information technology support; Public information; Vehicle and equipment maintenance; Grant administration; Safety; Customer service; Inventory control; Audit; Internal review; Contract management.

Contact

Kymberley Maddox, Assistant Director, 512-972-5041

Bold Measure = Key Indicator

Austin Public Health
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	7,325,803	7,655,712	8,524,379	9,612,931	8,134,021
Total Requirements	**$7,325,803**	**$7,655,712**	**$8,524,379**	**$9,612,931**	**$8,134,021**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Kymberley Maddox, Assistant Director, 512-972-5041

Austin Public Health: 2017-18

General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Services	**$3,597,920**	**$4,254,831**	**$4,771,851**	**$4,395,005**	**$4,892,220**
Family Health	2,252,669	2,669,322	2,645,401	2,679,864	3,206,169
Neighborhood Services	1,073,105	1,283,140	1,801,178	1,505,974	1,476,884
Women, Infants & Children	272,146	302,369	325,272	209,167	209,167
Disease Prevention & Health Promotion	**$5,422,082**	**$6,462,926**	**$7,588,224**	**$7,635,537**	**$8,046,021**
Communicable Disease	3,249,037	3,575,750	3,968,861	3,947,174	4,169,092
Community Health	2,173,045	2,887,177	3,619,363	3,688,363	3,876,929
Environmental Health Services	**$5,182,335**	**$5,199,000**	**$5,525,569**	**$5,229,221**	**$5,670,743**
Health and Safety Code Compliance	5,182,335	5,199,000	5,525,569	5,229,221	5,670,743
Epidemiology and Public Health Preparedness	**$1,150,002**	**$1,547,537**	**$1,598,112**	**$1,658,552**	**$1,870,830**
Epidemiology	739,586	1,105,351	1,094,968	1,167,517	1,340,428
Vital Records	410,416	442,186	503,144	491,035	530,402
Health Equity and Community Engagement	**$1,378,150**	**$2,314,713**	**$2,456,059**	**$2,383,642**	**$2,612,130**
Community Engagement	661,266	588,866	1,473,912	1,327,834	1,567,757
Health Equity	716,884	1,725,847	982,147	1,055,808	1,044,373
One Stop Shop	**$159,801**	**$187,470**	**$312,039**	**$280,177**	**$320,669**
Inspection, Review, and Support	159,801	187,470	312,039	280,177	320,669
Social Services Contracts	**$22,116,053**	**$25,162,041**	**$31,724,626**	**$31,724,626**	**$33,965,723**
Basic Needs	4,527,051	5,665,228	8,164,614	7,725,919	7,769,281
Behavioral Health	2,537,430	3,648,261	3,992,461	3,605,384	4,207,864
Child & Youth	4,535,772	5,783,043	7,459,908	7,143,132	8,518,819
Community Planning	555,422	780,978	1,175,372	2,228,370	1,193,281
Health Equity Contracts	0	0	1,074,150	1,050,000	1,229,150
HIV	602,339	585,762	645,191	633,052	645,191
Homeless	5,578,032	5,999,145	6,237,820	6,539,145	7,424,820
Workforce Development	3,780,007	2,699,624	2,975,110	2,799,624	2,977,317
Support Services	**$6,583,191**	**$8,065,909**	**$7,374,689**	**$7,341,220**	**$7,541,620**
Departmental Support Services	6,583,191	8,065,909	7,374,689	7,341,220	7,541,620
Transfers and Other Requirements	**$7,325,803**	**$7,655,712**	**$8,524,379**	**$9,612,931**	**$8,134,021**
Other Requirements	369,422	275,619	274,992	1,363,544	258,714
Transfers	6,956,381	7,380,094	8,249,387	8,249,387	7,875,307
Total	**$52,915,339**	**$60,850,141**	**$69,875,548**	**$70,260,911**	**$73,053,977**
Full-Time Equivalents (FTEs)					
Community Services	**25.50**	**35.75**	**35.75**	**35.75**	**36.50**
Family Health	14.00	19.00	19.00	19.00	21.50
Neighborhood Services	11.50	16.75	16.75	16.75	15.00
Disease Prevention & Health Promotion	**47.00**	**58.50**	**60.50**	**60.50**	**60.50**
Communicable Disease	31.50	36.00	37.00	37.00	36.00
Community Health	15.50	22.50	23.50	23.50	24.50
Environmental Health Services	**61.00**	**60.00**	**63.00**	**63.00**	**61.00**
Health and Safety Code Compliance	61.00	60.00	63.00	63.00	61.00
Epidemiology and Public Health Preparedness	**14.00**	**16.00**	**17.00**	**17.00**	**18.00**
Epidemiology	9.00	11.00	11.00	11.00	12.00
Vital Records	5.00	5.00	6.00	6.00	6.00
Health Equity and Community Engagement	**21.25**	**23.25**	**23.25**	**23.25**	**25.00**
Community Engagement	21.25	12.50	12.50	12.50	14.00
Health Equity	0.00	10.75	10.75	10.75	11.00
One Stop Shop	**2.00**	**3.00**	**3.00**	**3.00**	**5.00**
Inspection, Review, and Support	2.00	3.00	3.00	3.00	5.00
Support Services	**47.00**	**58.25**	**58.25**	**58.25**	**57.25**
Departmental Support Services	47.00	58.25	58.25	58.25	57.25
Total	**217.75**	**254.75**	**260.75**	**260.75**	**263.25**

Austin Public Health: 2017-18

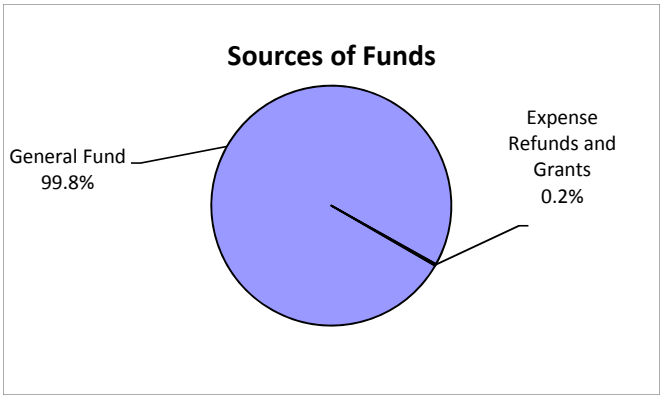
Grants

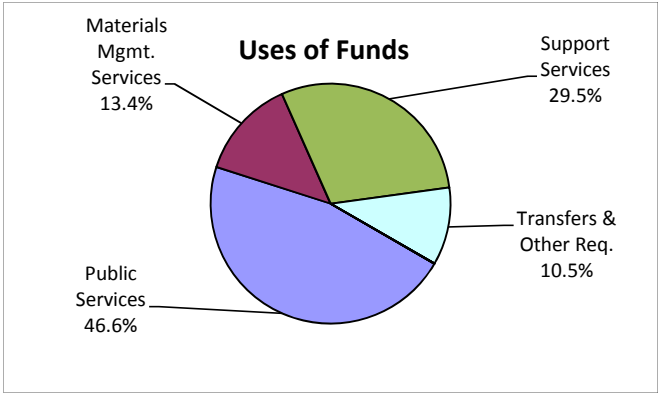
	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Services	**$7,839,754**	**$7,870,767**	**$9,572,214**	**$9,572,214**	**$9,062,630**
Family Health	417,967	859,207	1,838,926	1,838,926	1,698,500
Neighborhood Services	1,773,690	1,212,788	1,245,288	1,245,288	1,246,130
Women, Infants & Children	5,648,097	5,798,772	6,488,000	6,488,000	6,118,000
Disease Prevention & Health Promotion	**$4,159,409**	**$5,938,454**	**$10,701,268**	**$10,701,268**	**$10,366,720**
Communicable Disease	3,053,717	4,436,206	7,902,118	7,902,118	7,568,450
Community Health	1,105,692	1,502,248	2,799,150	2,799,150	2,798,270
Epidemiology and Public Health Preparedness	**$709,629**	**$1,155,485**	**$1,949,542**	**$1,949,542**	**$1,868,550**
Epidemiology	709,629	403,523	1,087,292	1,087,292	677,700
Public Health Preparedness	0	751,962	862,250	862,250	1,190,850
Health Equity and Community Engagement	**$997,019**	**$669,155**	**$748,510**	**$748,510**	**$780,590**
Community Engagement	997,019	669,155	748,510	748,510	780,590
Social Services Contracts	**$9,451,938**	**$7,585,465**	**$9,943,124**	**$9,943,124**	**$9,957,060**
Child & Youth	196,432	293,009	516,864	516,864	506,100
HIV	8,341,761	5,494,555	5,986,720	5,986,720	6,579,760
Homeless	913,745	1,797,901	3,439,540	3,439,540	2,871,200
Support Services	**$109,053**	**$161,685**	**$307,543**	**$307,543**	**$297,450**
Departmental Support Services	109,053	161,685	307,543	307,543	297,450
Total	**$23,266,802**	**$23,381,011**	**$33,222,201**	**$33,222,201**	**$32,333,000**
Full-Time Equivalents (FTEs)					
Community Services	**120.00**	**122.50**	**123.00**	**123.00**	**121.00**
Family Health	10.00	7.00	8.00	8.00	6.00
Neighborhood Services	12.00	18.50	19.00	19.00	19.00
Women, Infants & Children	98.00	97.00	96.00	96.00	96.00
Disease Prevention & Health Promotion	**72.80**	**62.80**	**56.80**	**56.80**	**70.80**
Communicable Disease	37.00	41.00	32.50	32.50	46.00
Community Health	35.80	21.80	24.30	24.30	24.80
Epidemiology and Public Health Preparedness	**10.00**	**15.00**	**29.00**	**29.00**	**14.00**
Epidemiology	10.00	15.00	13.00	13.00	8.00
Public Health Preparedness	0.00	0.00	16.00	16.00	6.00
Health Equity and Community Engagement	**12.00**	**12.00**	**12.00**	**12.00**	**12.00**
Community Engagement	12.00	12.00	12.00	12.00	12.00
Support Services	**1.20**	**1.70**	**1.20**	**1.20**	**2.20**
Departmental Support Services	1.20	1.70	1.20	1.20	2.20
Total	**216.00**	**214.00**	**222.00**	**222.00**	**220.00**

Austin Public Health: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Services	**$201,611**	**$243,175**	**$154,241**	**$211,841**	**$160,959**
Family Health	201,611	243,175	154,241	211,841	160,959
Disease Prevention & Health Promotion	**$436,248**	**$6,652**	**$0**	**$0**	**$0**
Communicable Disease	20,913	0	0	0	0
Community Health	415,335	6,652	0	0	0
Environmental Health Services	**$35,799**	**$99,889**	**$75,301**	**$75,301**	**$75,301**
Health and Safety Code Compliance	35,799	99,889	75,301	75,301	75,301
Health Equity and Community Engagement	**$112,485**	**$105,460**	**$151,171**	**$150,853**	**$151,313**
Community Engagement	112,485	105,460	151,171	150,853	151,313
One Stop Shop	**$0**	**$0**	**$114,497**	**$114,497**	**$177,279**
Inspection, Review, and Support	0	0	114,497	114,497	177,279
Social Services Contracts	**$85,699**	**$1,009,521**	**$1,209,521**	**$659,521**	**$1,009,521**
Basic Needs	0	350,000	550,000	0	350,000
Child & Youth	85,699	160,699	160,699	160,699	160,699
Workforce Development	0	498,822	498,822	498,822	498,822
Support Services	**$361,697**	**$260,787**	**$304,955**	**$304,955**	**$328,361**
Departmental Support Services	361,697	260,787	304,955	304,955	328,361
Total	**$1,233,540**	**$1,725,484**	**$2,009,686**	**$1,516,968**	**$1,902,734**

Austin Public Library





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$640,118	$757,272	$704,200	$903,300	$923,435
Requirements	$37,208,706	$41,773,744	$45,482,395	$47,167,036	$50,445,772
Full-Time Equivalents (FTEs)	368.05	422.30	433.30	433.30	442.30
Expense Refunds	$162,523	$231,792	$169,667	$70,000	$88,000
Grants					
Requirements	$27,500	$73,099	$109,500	$184,500	$20,000
Total Budget	$37,398,729	$42,078,635	$45,761,562	$47,421,536	$50,553,772

Austin Public Library
Organization by Program and Activity for 2018

Materials Management Services

- Cataloging Support
- Collection Support

Public Services

- Austin History Center
- Circulation
- Reference and Information Services

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Austin Public Library
Mission and Goals for 2018

Mission

The mission of the Austin Public Library is to provide easy access to books and information for all ages, through responsive professionals, engaging programs, and state of the art technology in a safe and friendly environment.

Goals

Provide clean, safe facilities.

- 74% of citizens responding to the Citizen Survey will rate their satisfaction with cleanliness of library facilities as satisfied or very satisfied.

Provide easy access to information and services.

- Circulation per capita will reach at least 9.64.
- Program attendance per capita will reach at least 0.42.
- Materials expenditures per capita will reach $4.51.
- Visits per capita will reach 5.60.

Improve services based on customer input.

- 75% of citizens responding to the Citizen Survey will rate their overall satisfaction with the quality of city libraries as satisfied or very satisfied.
- Citizen satisfaction with materials at libraries will reach 72%.

Develop a well-trained, customer-oriented workforce.

- 72% of library staff responding to the Listening to the Workforce survey will indicate that training has helped improve on-the-job skills.

Austin Public Library

Message from the Director

The Austin Public Library's vision is to help make Austin a dynamic creative center and the most livable city in the country. We are committed to providing easy access to books and information for all ages, through responsive professionals, engaging programs, and state-of-the-art technology in a safe and friendly environment. In 1926, the Austin Public Library opened in a rented room at 819 Congress with 500 donated volumes and a volunteer librarian. Today, our collection has grown to over 1.7 million items and with plans for the technology-rich New Central Library, we are transitioning into a world-class Library of the Future.



The upcoming fiscal year will kick off with a sea change in the provision of library services to the Austin community as the grand opening of our New Central Library is anticipated to occur during the first quarter. The New Central Library site is consequently a veritable hive of activity at the moment as the last construction details, such as the final adjustments of the rooftop solar panel array, are attended to by the engineers and contractors, furniture and shelving is delivered and installed by multiple vendors, the selected restaurateur finishes out the café lease space, and our staff busily relocates Central Library collections to their new home. The celebration planned to mark the opening of this landmark facility at the end of 2017 will take full advantage of the opportunity to bring the community together to celebrate Austin's iconic public library.

The Austin History Center (AHC) launched its YouTube Channel in March 2016 to increase public access to digitized copies of historic video and film footage from the AHC collections. The channel showcases programming from 290 video collections in the archives including the Austin Music Network, Public Access Television, and many other individual collections. The channel was the recipient of an Austin Chronicle 2016 Best of Austin Award: Best Life Preserver for Austin's Musical History.



In an effort to enhance the Austin Public Library's ability to empower the community through technology, the Library Foundation teamed up with Google to offer its Google Hangouts technology in both the New Central Library and in various branch libraries throughout Austin. New videoconferencing technology makes partcipating in civic engagement and community meetings held at libraries more accessible for military families, community organizations, small start-up businesses, and homebound individuals. Austin citizens wanted the City to make it easier for civic participation in Council meetings and the Library's new teleconferencing service has met that demand. Remote citizen communication is available at one library in each of Austin's City Council districts with City Hall remaining as the communication venue for District 9.

The Austin Public Library continues to look towards the future and to meet the changing, dynamic needs of Austin citizens. Our creativity, innovative spirit and willingness to embrace change assures a relevant and vital library that will serve this community exceptionally for decades.

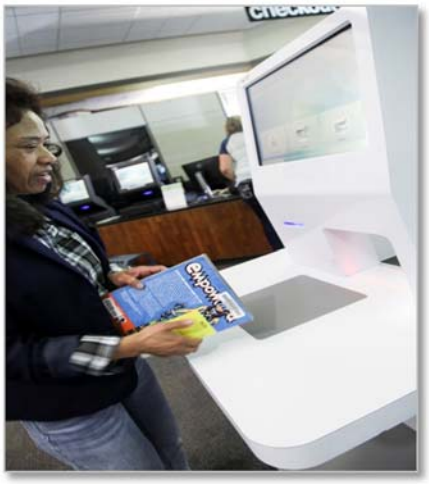
AUSTIN PUBLIC LIBRARY

Toni Lambert

Toni Lambert, Interim Director

Budget Highlights

The Austin Public Library has developed a budget that includes the funding to continue to provide customers with access to a wide variety of resources, programs, and services to meet their needs. These resources include reference assistance, public internet computers, online reserves and renewals, free meeting rooms, book clubs, programs for youth and adults, computer training courses, and Talk Time sessions, which are facilitated conversations that allow new English learners to practice speaking in a safe, non-threatening environment. In April 2017, the Austin Public Library had 584,000 registered borrowers, an increase of 28,000 customers over last year. In FY 2015-16, 5.9 million items were checked out and 3.2 million customers visited one of our 22 library locations which represents an increase of 0.3 million items and 0.1 million customers over the prior year. Additionally, throughoutout FY 2015-16, over 635,000 customers used public internet stations, and over 21.8 million visits were made to the Austin Public Library's web pages. Due to increasing usage of existing Library facilites and the opening of the New Central Library, the Library is projecting nearly 5.3 million customer visits across all branches in FY 2017-18, an increase of 2.0 million visits over the FY 2016-17 estimate of 3.3 million visits.



Over the past year, the Library completed a multi-year technology project funded in FY 2014-15 through the IT Governance Process. The project consisted of installing Radio Frequency Identification Systems (RFID) at all library locations as well as implementing self-checkout machines, security gates, and other RFID technology to improve the customer experience and secure material inventory. Use of the RFID technology benefits customers as well as staff by reducing the number of staff hours required to check in, check out, and search for materials. RFID self-check units have proven to be far easier and quicker for customers to use than the older units, allowing them to avoid a wait in line to check out materials.

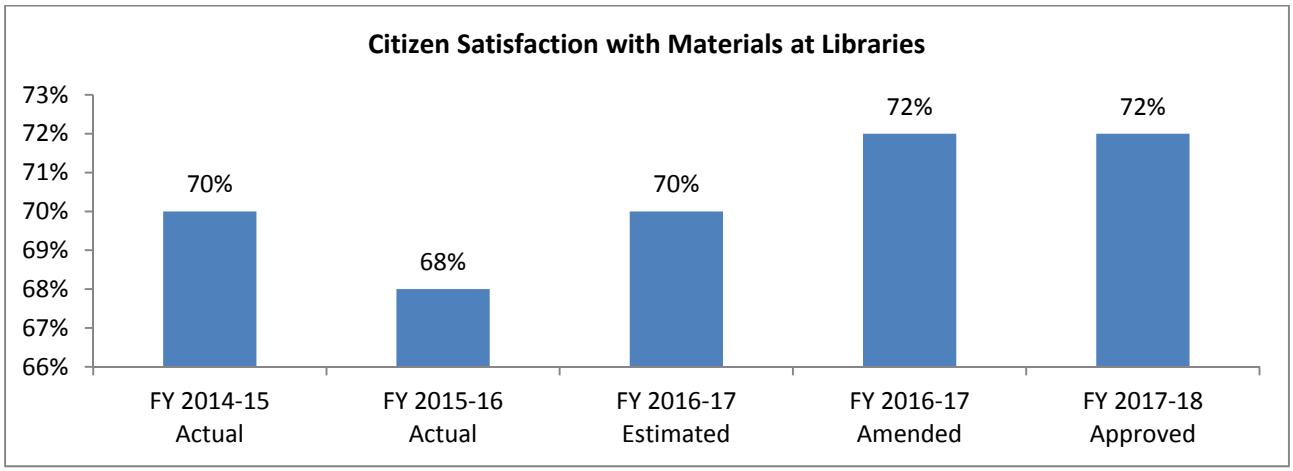
The Austin Public Library further advanced the City's Digital Inclusion strategies over the past year by forming a partnership with Google to offer individual, one-on-one computer assistance for youth and adults. The partnership's goal is to increase digital literacy in the Austin community so that all individuals and groups can access and use information and communications technologies and have the skills, knowledge, and devices needed to empower their lives. Through the partnership, the Library is able to provide temporary staff members at the Ruiz and Carver Branch Libraries who conduct science, technology, engineering, and math (STEM)-related programs. It also funds a series of programs primarily for adults covering topics such as web page development, experience design, digital marketing, and mobile application construction. These programs extend the existing ways in which the Library Foundation, the Austin Public Library, the City of Austin's Digital Inclusion Program, Google, and Google Fiber are collaborating to enhance the Library's ability to provide a higher quantity of digital materials at faster speeds to customers.

The coming fiscal year will bring excitement and opportunity as the New Central Library opens to the public. The FY 2017-18 budget continues funding to support the New Central Library. In order to mitigate the financial impact to the City, the Library is receiving operational funding in three phases. FY 2017-18 is the third and final phase and The funding consists of $1.9 million for partial-year funding for nine new FTEs and annualized funding for 11 FTEs added in FY 2016-17, bringing the total staffing for the New Central Library to 68.25 FTEs. It also consists of the remaining operational and materials funding required to run the New Central Library, bringing the total operating budget required to staff and operate the New Central Library to $11.2 million.

Materials Management Services

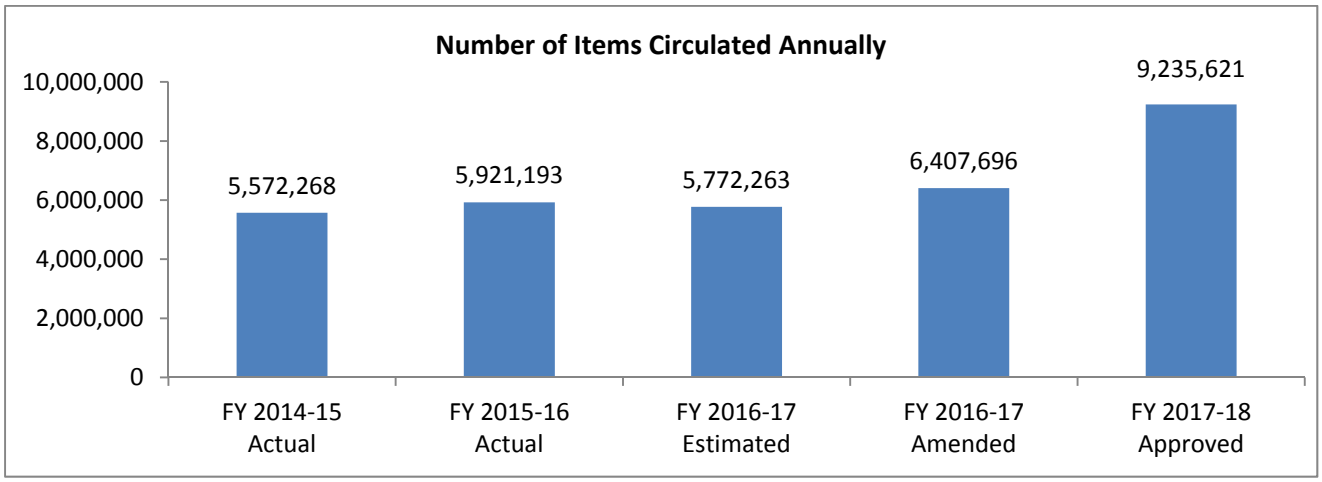
The Materials Management Services program is responsible for providing quality library collections to customers so they can access and borrow material to meet their informational and recreational needs. This includes materials selection and acquisition services as well as cataloging and processing services. The Austin Public Library offers information and materials in a variety of formats to enable citizens to continue their learning experience. The FY 2017-18 budget includes a standard

base increase of $0.1 million and an additional $0.7 million for materials development for the New Central Library. This $0.8 million will contribute to the materials expenditures per capita increasing $0.62 from $3.89 to $4.51.



Public Services

The Public Services program is responsible for providing circulation of materials, reference services, youth services, and the resources of the Austin History Center to the Austin community in order to meet their information and reading needs. Circulation at all library locations has been steadily increasing since 2004 and is projected to reach over 9.2 million items in FY 2017-18. Public internet access continues to be an important resource for customers who are without access at their home or workplace.



The New Central Library opening will require additional staff to accommodate growing customer needs. In FY 2017-18, Public Services will add four positions to directly assist customers. The Public Services program also received two positions transferred from Support Services during the current fiscal year to staff the Library's new Bookmobile.

Support Services

The Support Services program is responsible for providing operational, administrative and managerial support, and the tools necessary for the department to provide more effective services. The Support Services division is gaining five new administrative positions in FY 2017-18 to support the New Central Library. Additionally, the Youth Services group is reorganizing to improve management reporting structures, resulting in 7.25 FTEs moving to the Office of Programs and Partnerships within the Support Services program.

A key division in the Support Services program is Information Technology (IT). The FY 2017-18 budget includes an increase of $49,961 to fund critical IT hardware and software needs. The budget for IT hardware includes contracts for switches, automated computer-signup/tracking system, printer maintenance, server warranties, express checkout machines, security sensitizers and de-sensitizers, security gates, and RFID equipment, as well as funding to purchase equipment such as receipt

printers and barcode scanners. The budget for IT software includes contracts that support the software that protects the core operating system configuration files on workstations and servers, as well as backup and server software, website and e-mail filtering software, and user security software. The budget also includes maintenance contracts for SIRSI Symphony, the vital software that manages the technical and public services aspects of our integrated library management system.

Austin Public Library
Significant Changes

General Fund

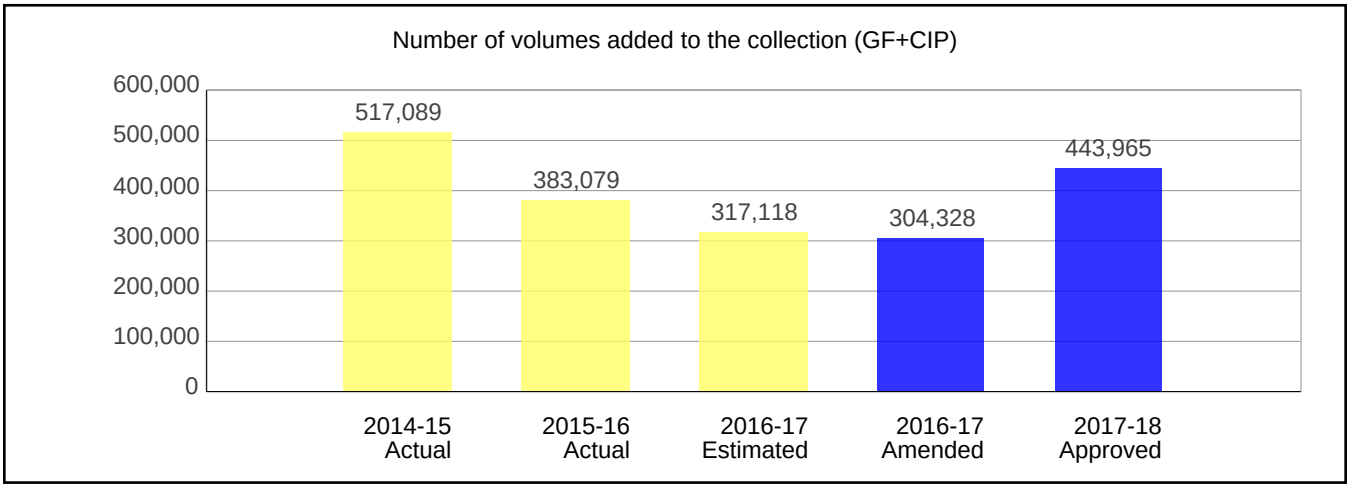
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$773,697
Increase to Capital Projects Management Fund.		$494,372
Department Cost Drivers		
Increase funding for the purchase of library books and materials and for contractual obligations for Information Technology software and hardware.		$203,702
New Investments		
Funding for the annualization of 11 positions added in FY 2016-17 and 38 positions whose hiring was delayed in FY 2016-17 due to the delay in the opening of the New Central Library.		$722,948
Additional personnel to staff the New Central Library (four months funding).	9.00	$312,936
Contractuals and commodities costs for the New Central Library.		$814,229

Austin Public Library
Budget Detail by Activity

Program: Materials Management Services

Activity: Cataloging Support

The purpose of the Cataloging Support activity is to catalog and process materials so that Library customers can access the information they need.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	28	0	0	0	0
General Fund	903,031	1,017,820	1,232,057	1,230,904	1,451,566
Total Requirements	**$903,058**	**$1,017,820**	**$1,232,057**	**$1,230,904**	**$1,451,566**
Full-Time Equivalents					
General Fund					
Civilian	6.00	6.00	6.00	6.00	8.00
Total FTEs	**6.00**	**6.00**	**6.00**	**6.00**	**8.00**
Performance Measures					
Cost per number of volumes added to the collection	1.75	2.65	3.89	4.04	3.27
Number of circulating digital materials added to the collection (GF+CIP)	36,143	212,865	216,775	210,000	270,969
Number of volumes added to the collection (GF+CIP)	517,089	383,079	317,118	304,328	443,965

Services

Bibliographic records; Public catalog; Prepare new materials.

Contact

Sandra Cannon, Acting Assistant Director, 512-974-7588

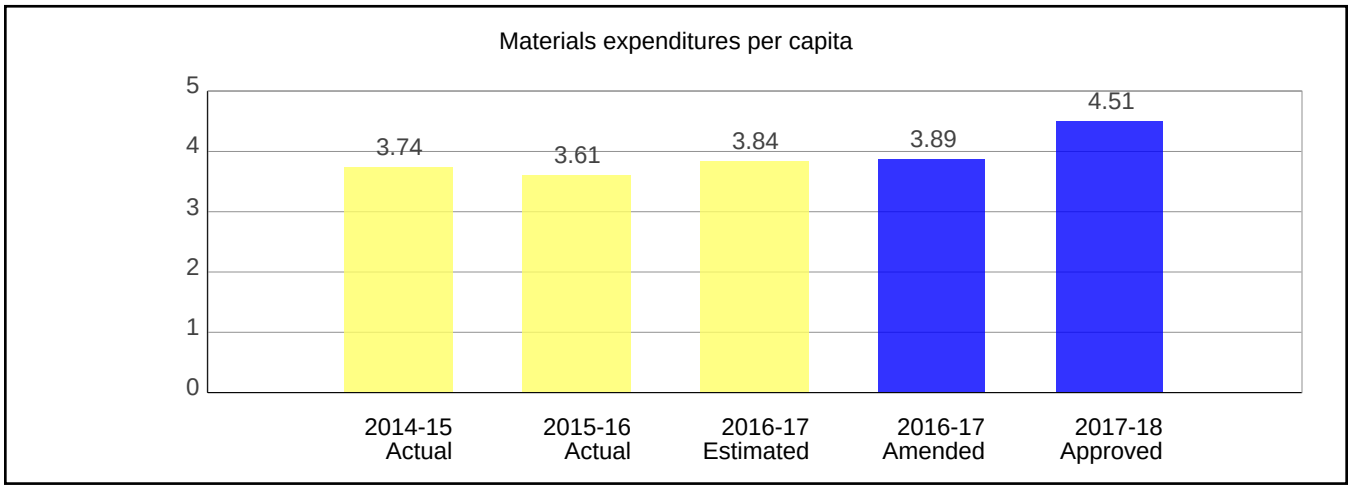
Bold Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Materials Management Services

Activity: Collection Support

The purpose of the Collection Support activity is to provide materials selection, acquisition, and withdrawal services to APL librarians in order to meet the information needs of Austin citizens.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	4,652,104	4,553,120	4,729,559	4,693,808	5,326,216
Total Requirements	**$4,652,104**	**$4,553,120**	**$4,729,559**	**$4,693,808**	**$5,326,216**
Full-Time Equivalents					
General Fund					
Civilian	19.88	16.88	13.88	13.88	11.88
Total FTEs	**19.88**	**16.88**	**13.88**	**13.88**	**11.88**
Performance Measures					
Materials expenditures per capita (Capital funding)	0.85	0.62	0	0	0
Citizen satisfaction with materials at libraries (%)	**70**	**68**	**70**	**72**	**72**
Materials expenditures per capita	**3.74**	**3.61**	**3.84**	**3.89**	**4.51**

Services

Select materials; Purchase materials; Remove outdated materials; Customer materials requests.

Contact

Sandra Cannon, Acting Assistant Director, 512-974-7588

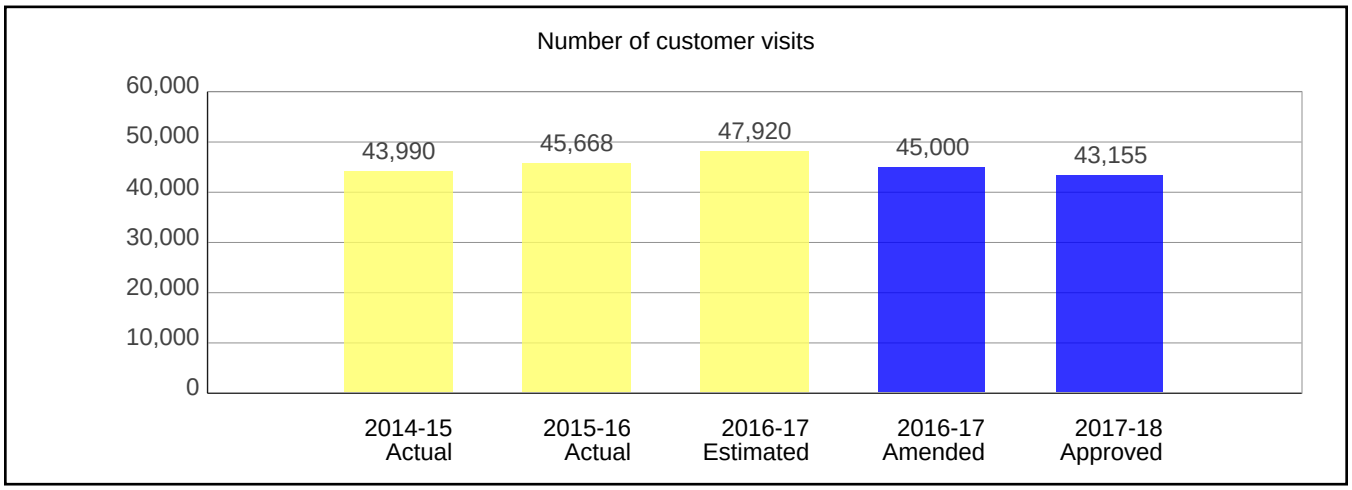
Bold Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Public Services

Activity: Austin History Center

The purpose of the Austin History Center is to serve as the official archives for the City of Austin and to provide information about the history and current events of Austin and Travis County by collecting, organizing, and preserving research materials about local governments, businesses, residents, institutions, and neighborhoods and assisting in their use so that customers can learn from the community's collective memory.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,117,665	1,203,488	1,309,280	1,243,181	1,428,800
Grants	20,000	0	25,000	25,000	0
Total Requirements	**$1,137,665**	**$1,203,488**	**$1,334,280**	**$1,268,181**	**$1,428,800**
Full-Time Equivalents					
General Fund					
Civilian	14.00	14.00	15.00	14.00	15.00
Total FTEs	**14.00**	**14.00**	**15.00**	**14.00**	**15.00**
Performance Measures					
Number of archival items processed	117,704	233,043	175,374	139,725	170,624
Number of customer visits	43,990	45,668	47,920	45,000	43,155

Services

Reference materials and services; Finding aids to assist in research; Acquire research materials; Preserve materials; Records management; Reproductions of materials and photos; Public education; Digitization of materials; Web pages.

Contact

Mike Miller, Austin History Center Manager, 512-974-7436

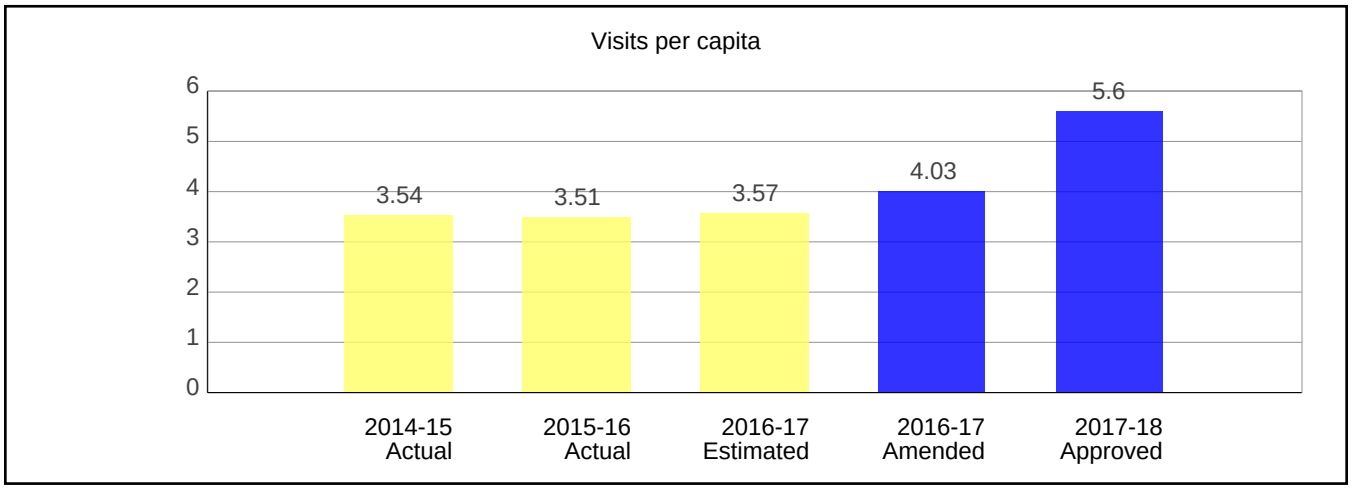
Bold Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Public Services

Activity: Circulation

The purpose of the Circulation activity is to provide direct support of, and access to, all circulating library materials for Library customers in order to meet their information and reading needs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	31,682	61,485	22,235	0	0
General Fund	16,725,078	17,460,206	19,416,975	18,871,126	20,170,272
Grants	7,500	73,099	84,500	159,500	20,000
Total Requirements	**$16,764,260**	**$17,594,791**	**$19,523,710**	**$19,030,626**	**$20,190,272**
Full-Time Equivalents					
General Fund					
Civilian	232.02	253.27	259.02	258.02	255.77
Total FTEs	**232.02**	**253.27**	**259.02**	**258.02**	**255.77**
Performance Measures					
Number of customer visits	3,099,385	3,157,866	3,280,119	3,780,444	5,248,190
Number of items circulated	5,572,268	5,921,193	5,772,263	6,407,696	9,235,621
Number of youth program attendees	151,497	182,172	159,695	168,200	279,466
Number of youth that complete the Summer Reading Program	New Meas	7,297	7,300	3,938	7,500
Total Number of New Library Cards Issued	New Meas	28,641	29,139	29,330	36,424
Circulation per capita	**6.27**	**6.48**	**6.16**	**6.84**	**9.64**
Visits per capita	**3.54**	**3.51**	**3.57**	**4.03**	**5.6**

Services

Check materials in and out; Library cards; Distribute materials; Customer records; Customer billing; Fee collection; Disputed and damaged item investigation; Customer reserves.

Contact

Karen Baker, Central Library Services Manager, 512-974-7459; David Inabnitt, Branch Services Manager, 512-974-7405; Carolyn Garcia, Customer Service Manager, 512-974-7427

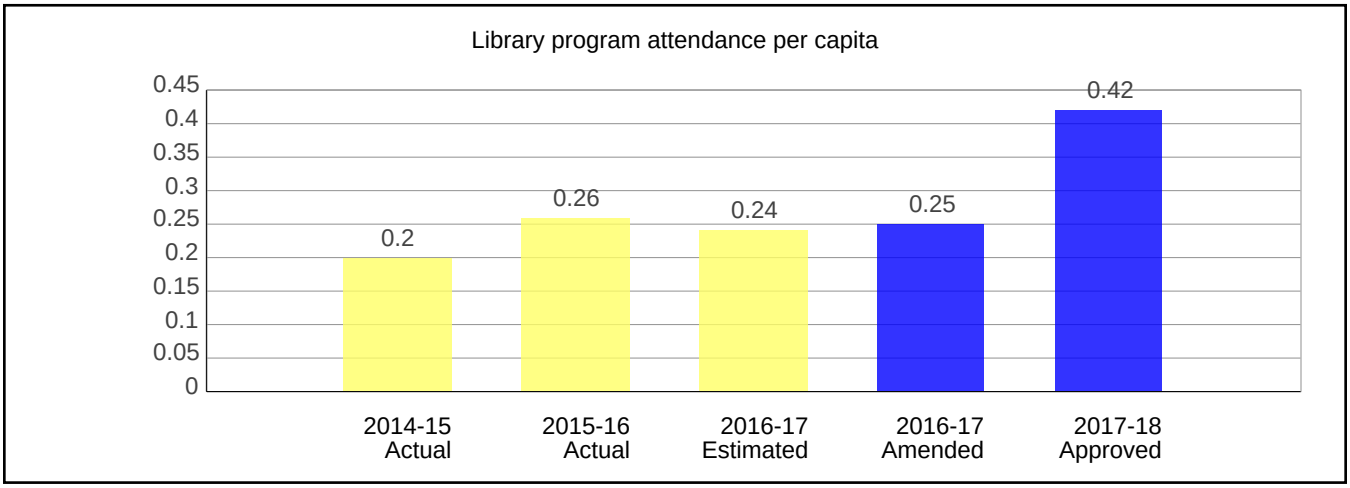
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Austin Public Library
Budget Detail by Activity

Program: Public Services

Activity: Reference and Information Services

The purpose of the Reference and Information Services activity is to provide resources and assistance to library users so they can get the information they want.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	84,402	98,968	99,000	70,000	70,000
General Fund	1,256,766	1,299,163	1,462,053	1,857,252	1,879,616
Total Requirements	**$1,341,169**	**$1,398,131**	**$1,561,053**	**$1,927,252**	**$1,949,616**
Full-Time Equivalents					
General Fund					
Civilian	15.90	16.90	19.15	19.15	19.15
Total FTEs	**15.90**	**16.90**	**19.15**	**19.15**	**19.15**
Performance Measures					
Internet sessions per capita	1.09	1.13	1.07	1.27	1.04
Number of Internet sessions	971,755	1,028,219	999,987	1,186,078	996,171
Library program attendance per capita	**0.2**	**0.26**	**0.24**	**0.25**	**0.42**

Services

Reference services; Reader's advisory; Public reference assistance; Reference and research guides; Reference referral; Public internet and wireless access assistance; Workshops and training; Interlibrary loan; Connect customers with community resources; Website and social media content; Tours; Assistive technology (OpenBook software with PEARL document camera, Kurzweil 1000 software with flatbed scanner, and Kurzweil Reading Edge).

Contact

Karen Baker, Central Library Services Manager, 512-974-7459

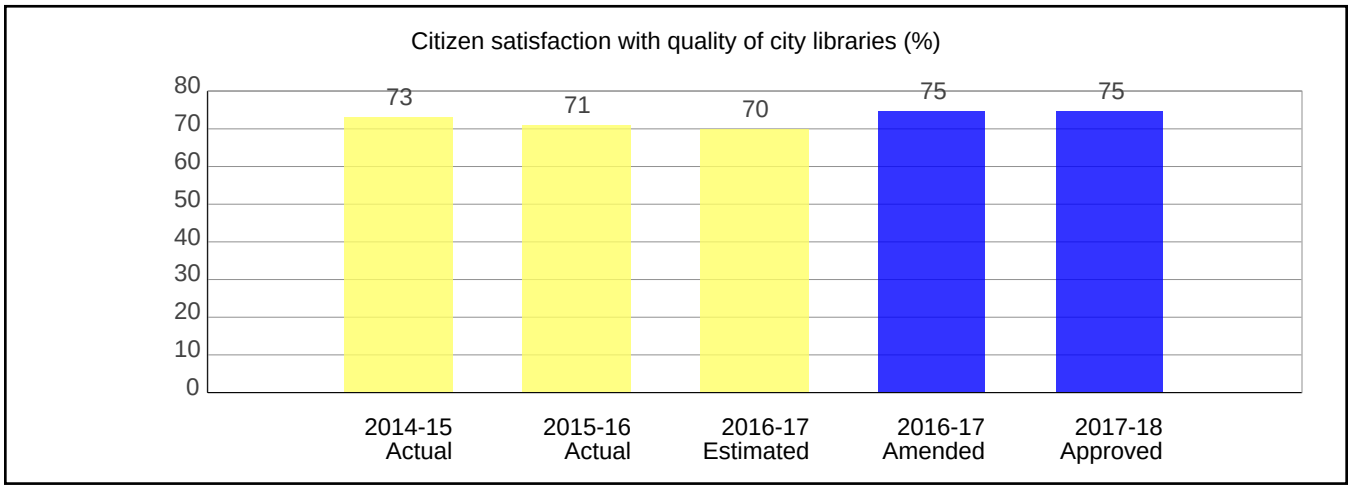
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Austin Public Library
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	46,410	71,338	48,432	0	18,000
General Fund	8,751,755	11,746,347	12,003,056	12,900,511	14,892,034
Total Requirements	**$8,798,166**	**$11,817,685**	**$12,051,488**	**$12,900,511**	**$14,910,034**
Full-Time Equivalents					
General Fund					
Civilian	80.25	115.25	120.25	122.25	132.50
Total FTEs	**80.25**	**115.25**	**120.25**	**122.25**	**132.50**
Performance Measures					
Employee Turnover Rate	10.05	10.77	10.5	8.26	10.37
Lost Time Injury Rate Per the Equivalent of 100 Employees	1.55	2.38	1.2	0	1.96
Number of tons of materials kept out of landfills	283	323	273	325	269
Number of web hits	23,468,874	21,838,222	22,653,548	25,000,000	23,622,714
Percent of employees who feel the Library Dept demonstrates adequate concern for employee safety (%)	87	85	87	85	87
Citizen satisfaction with cleanliness of library facilities (%)	**77**	**73**	**72**	**79**	**79**
Citizen satisfaction with quality of city libraries (%)	**73**	**71**	**70**	**75**	**75**
Percent of employees indicating that training has helped improve on-the-job skills	**73**	**68**	**68**	**72**	**72**

Services

Office of the Director; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Facility management; IT support; Public information; Vehicle and equipment maintenance; Grant administration; Safety; Customer service; Inventory control; Audit/internal review; Contract management.

Contact

Victoria Rieger, Financial Manager, 512-974-7446

Bold Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	3,802,307	4,493,600	5,329,415	6,370,254	5,297,268
Total Requirements	**$3,802,307**	**$4,493,600**	**$5,329,415**	**$6,370,254**	**$5,297,268**

Services

Citywide administrative and information technology support.

Contact

Victoria Rieger, Financial Manager, 512-974-7446

Austin Public Library: 2017-18

General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Materials Management Services	**$5,555,135**	**$5,570,940**	**$5,961,616**	**$5,924,712**	**$6,777,782**
Cataloging Support	903,031	1,017,820	1,232,057	1,230,904	1,451,566
Collection Support	4,652,104	4,553,120	4,729,559	4,693,808	5,326,216
Public Services	**$19,099,509**	**$19,962,857**	**$22,188,308**	**$21,971,559**	**$23,478,688**
Austin History Center	1,117,665	1,203,488	1,309,280	1,243,181	1,428,800
Circulation	16,725,078	17,460,206	19,416,975	18,871,126	20,170,272
Reference and Information Services	1,256,766	1,299,163	1,462,053	1,857,252	1,879,616
Support Services	**$8,751,755**	**$11,746,347**	**$12,003,056**	**$12,900,511**	**$14,892,034**
Departmental Support Services	8,751,755	11,746,347	12,003,056	12,900,511	14,892,034
Transfers and Other Requirements	**$3,802,307**	**$4,493,600**	**$5,329,415**	**$6,370,254**	**$5,297,268**
Other Requirements	108,925	203,388	159,492	1,202,331	81,622
Transfers	3,693,382	4,290,212	5,169,923	5,167,923	5,215,646
Total	**$37,208,706**	**$41,773,744**	**$45,482,395**	**$47,167,036**	**$50,445,772**
Full-Time Equivalents (FTEs)					
Materials Management Services	**25.88**	**22.88**	**19.88**	**19.88**	**19.88**
Cataloging Support	6.00	6.00	6.00	6.00	8.00
Collection Support	19.88	16.88	13.88	13.88	11.88
Public Services	**261.92**	**284.17**	**293.17**	**291.17**	**289.92**
Austin History Center	14.00	14.00	15.00	14.00	15.00
Circulation	232.02	253.27	259.02	258.02	255.77
Reference and Information Services	15.90	16.90	19.15	19.15	19.15
Support Services	**80.25**	**115.25**	**120.25**	**122.25**	**132.50**
Departmental Support Services	80.25	115.25	120.25	122.25	132.50
Total	**368.05**	**422.30**	**433.30**	**433.30**	**442.30**

Austin Public Library: 2017-18

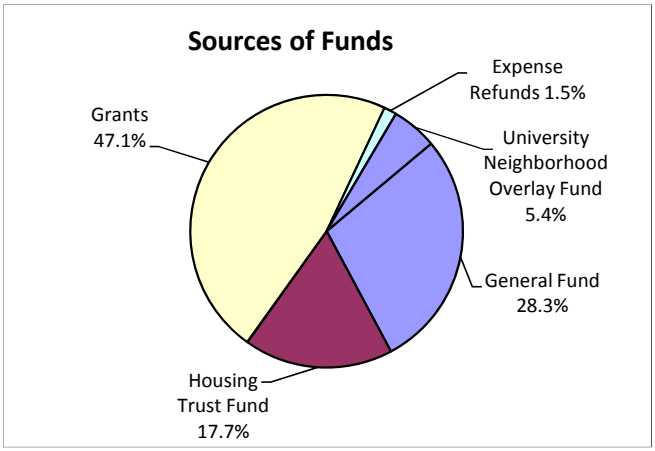
Grants

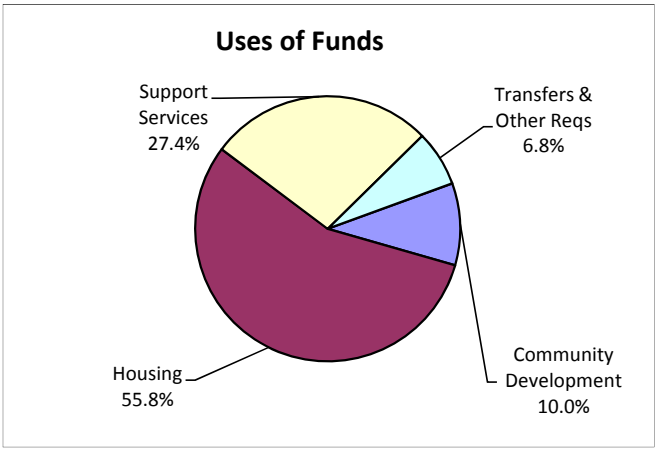
	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Public Services	**$27,500**	**$73,099**	**$109,500**	**$184,500**	**$20,000**
Austin History Center	20,000	0	25,000	25,000	0
Circulation	7,500	73,099	84,500	159,500	20,000
Total	**$27,500**	**$73,099**	**$109,500**	**$184,500**	**$20,000**

Austin Public Library: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Materials Management Services	**$28**	**$0**	**$0**	**$0**	**$0**
Cataloging Support	28	0	0	0	0
Public Services	**$116,085**	**$160,454**	**$121,235**	**$70,000**	**$70,000**
Circulation	31,682	61,485	22,235	0	0
Reference and Information Services	84,402	98,968	99,000	70,000	70,000
Support Services	**$46,410**	**$71,338**	**$48,432**	**$0**	**$18,000**
Departmental Support Services	46,410	71,338	48,432	0	18,000
Total	**$162,523**	**$231,792**	**$169,667**	**$70,000**	**$88,000**

Neighborhood Housing & Community Development





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Requirements	$0	$4,751,944	$5,740,199	$5,798,181	$5,850,860
Full-Time Equivalents (FTEs)	0.00	25.00	26.00	26.00	26.00
Housing Fund					
Revenue	$1,133	$0	$0	$0	$0
Transfers In	$4,711,134	$0	$0	$0	$0
Requirements	$5,103,015	$158,684	$0	$0	$0
Full-Time Equivalents (FTEs)	25.00	0.00	0.00	0.00	0.00
Housing Trust Fund					
Revenue	$1,804,058	$333,131	$876,903	$0	$0
Transfers In	$841,849	$896,978	$2,496,978	$2,496,978	$1,996,978
Requirements	$579,023	$2,496,533	$3,328,456	$3,328,456	$3,650,157
UNO Housing Trust Fund					
Revenue	$91,180	$189,506	$9,241	$0	$0
Requirements	$1,942	$432	$0	$1,082,062	$1,107,981
Expense Refunds	$343,303	$324,260	$350,835	$407,069	$317,008
Grants					
Requirements	$9,670,130	$9,513,000	$9,728,000	$9,728,000	$9,743,000
Full-Time Equivalents (FTEs)	29.00	29.00	33.00	33.00	33.00
Total Budget	$15,697,413	$17,244,853	$19,147,490	$20,343,768	$20,669,006

In addition to the amount shown above, the FY 2017-18 Budget also includes $294,000 for critical one-time costs.

Neighborhood Housing & Community Development Organization by Program and Activity for 2018

Community Development

- Financial Empowerment
- Homeless / Special Needs
- Neighborhood & Community Revitalization
- Renter Assistance Counseling
- Small Business Assistance

Housing

- Homebuyer Assistance
- Homeowner Assistance
- Housing Developer Assistance
- Renter Assistance

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Debt Services
- Other Requirements
- Transfers

Neighborhood Housing & Community Development Mission and Goals for 2018

Mission

The mission of Neighborhood Housing and Community Development Department (NHCD) is to provide housing and community development services to benefit eligible residents so they can have access to livable neighborhoods and increase their opportunities for self-sufficiency.

Goals

Support the creation and preservation of affordable housing units.

- 100 percent of all rental units produced through housing gap finance programs will assist households earning at 50 percent of median family income (MFI) or below by Fiscal Year 2018-19.
- 25 percent of housing units preserved or created through housing gap finance programs shall be within 1/4 mile of high frequency transit service (transit service that provides service every 15 minutes or better throughout most of the day, on weekdays, and weekends).
- Increase housing opportunities for families with children by ensuring that 25 percent of housing units preserved or created through housing gap finance programs are family-sized units with two or more bedrooms.

Support the creation of permanent supportive housing (PSH) units, a subset of affordable housing that serves the homeless population.

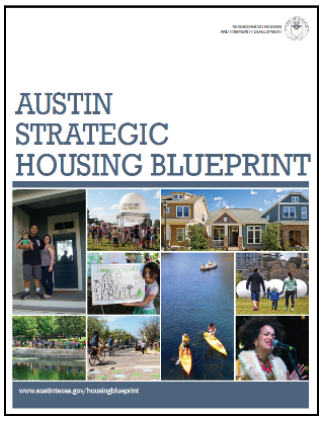
- Prevent and end homelessness by collaborating with the community to create 50 units of PSH each year through 2018, 25 of which should be Housing First (which focuses on providing people experiencing homelessness with appropriate housing quickly, regardless of potential housing barriers, then providing support services as needed.)

Provide housing and community development services to eligible members of the community.

- Provide 2,513 services to beneficiaries through all housing and community development activities.
- Provide 855 housing related services to beneficiaries.
- 60 percent of services provided by community development activities will assist beneficiaries who earn 30% or below median family income (MFI).

Neighborhood Housing and Community Development

Message from the Director



Given Austin's housing market, which is driving home values upward at a faster rate than household incomes, the City of Austin's Neighborhood Housing and Community Development Department (NHCD) continues to play a critical role in addressing the growing housing affordability gap. In FY 2016-17, the single most significant milestone in the area of affordable housing was Austin City Council's adoption of the first-ever *Strategic Housing Blueprint*, which will drive the City's housing investments and policies related to housing over the next decade. This *Blueprint* is the community's master plan for achieving key strategies that will prevent households from being priced out of Austin; foster equitable, integrated, and diverse communities; invest in housing for those most in need; create new and affordable housing choices for all Austinites in all parts of Austin; and help residents reduce their housing costs. Included in the *Blueprint* is an aggressive goal to produce 135,000 housing units over the next 10 years, 65,000 of which will be affordable for households earning less than 80% of median family income.

While this goal is certainly laudable, it could be very costly to achieve; existing resources are not nearly enough to cover the estimated $11 billion price tag to close the affordability gap over the next 10 years. Uncertainty about federal funding for housing and community development, dwindling 2013 general obligation bond funds, and legislative constraints present additional challenges in terms of how we will fund these initiatives. The *Blueprint* outlines a number of key strategies that could be implemented to increase our investment in affordable housing in a targeted manner while minimizing the fiscal impact to the City.

- Continuing to pursue legislative changes to allow the City to implement innovative programs that address housing needs;
- Expanding the use of shared-equity programs to preserve and create opportunities for affordable home ownership;
- Developing a strike fund to preserve multi-family affordable housing units;
- Pursuing future general obligation bonds for affordable housing projects;
- Maximizing the use of public properties for affordable housing; and
- Streamlining the City's codes and permitting processes to incentivize affordable housing development.

In addition, the *Blueprint* sets specific targets such as producing additional permanent supportive housing (PSH) for the chronically homeless; linking affordable housing to high-frequency transit; increasing accessibility of affordable housing units for people with disabilities; ensuring that affordable housing is available in all districts of the City; and providing more affordable housing choices for families with children. These are highly desirable outcomes which the Department has adopted as long-term goals. NHCD is refining internal mechanisms for tracking and reporting on the community's progress to achieve these goals and numerical targets.

NHCD remains steadfastly committed to engaging the community and working closely with our local, state, federal, private, and non-profit partners to leverage and maximize resources. This is crucial so that the City can efficiently and effectively deliver critical housing and community development services and achieve the goals established by Council to address Austin's affordable housing needs. As always, NHCD recognizes the significant contribution of our internal and external partners, sub-recipients, developers and other stakeholders who are actively and critically involved in serving Austin's most vulnerable residents.



Rosie Truelove,
Neighborhood Housing & Community Development Director

Budget Highlights

The Neighborhood Housing & Community Development Department (NHCD) has submitted a budget that strives to best meet the housing and community needs of Austin's low- and moderate-income residents. NHCD administers a variety of programs to serve the community's housing, community development, and economic development needs and provides grant funding to various agencies and non-profit organizations. The Department's FY 2017-18 budget includes $20.7 million and 59.0 full-time equivalent (FTE) positions. NHCD is largely funded by the federal government's Community Development Block Grant (CDBG) funds, HOME Grant funds, and the City of Austin's General Fund.



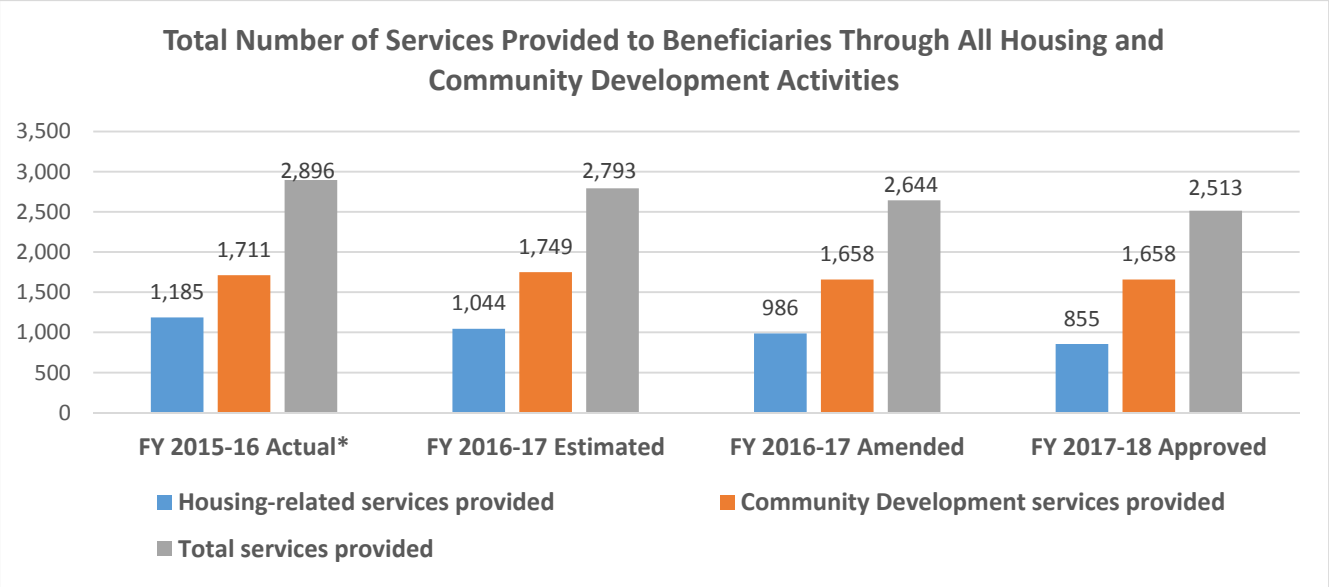
Rental Assistance Program – Wildflower Terrace

Revenue

The City estimates receiving $9.7 million in new grant appropriations from the U.S. Department of Housing and Urban Development (HUD). The Community Development Block Grant (CDBG) will provide $7.2 million, an increase of $0.1 million from the FY 2016-17 award. An estimated $2.5 million will come from the HOME Investment Partnership Program, a net decrease of $0.1 million from the FY 2016-17 award. The other source of revenue supporting NHCD and its services come from the General Fund, including $5.9 million for NHCD's operating requirements in FY 2017-18. Additionally, a $2.0 million transfer from the General Fund to the Housing Trust Fund will support affordable housing projects. Lastly, the University Neighborhood Overlay (UNO)—Housing Trust Fund revenue is largely derived from fees paid by developers and is typically budgeted at zero due to the infrequency of these projects in the overlay district.

Goals

NHCD has identified specific goals in addressing the issue of housing affordability – preservation of affordable housing by focusing 25% of funding to assist with preserving or creating projects within ¼ mile of high-frequency transit, and collaboration with the community in ending chronic homelessness by creating 50 Permanent Supportive Housing Units (PSH) each year, with half of those units being Housing First. The Strategic Housing Blueprint, which was adopted by Council in April 2017, identifies a number of goals and numeric targets which will be optimized by providing technological enhancements to the Affordable Housing Inventory database to better track progress to meet our goals. In FY 2017-18, NHCD expects to provide 855 housing services, which provide financial assistance and accessibility services to eligible residents to make rentals more affordable and accessible. The Community Development Program provides financial and technical assistance services, such as housing counseling, child care and senior services to eligible individuals, households and organizations to stabilize people's financial lives and improve the economic vitality of an area. These programs are estimated to provide 1,658 services in FY 2017-18. The Department plans to serve 2,513 eligible beneficiaries through all of its programs and services in FY 2017-18. The chart on the following page shows the number of households/persons assisted through the Department's various program areas.



**Totals from FY 2015-16 have been revised from previous reporting to remove the duplication of affordable units produced through programs providing direct funding to developers and units produced through the S.M.A.R.T. Housing™ Program.*

Housing

Housing programs provide assistance to address needs along the housing continuum starting with down payment assistance, financial literacy programs such as Housing Smarts, and counseling programs for eligible home buyers. Eligible homeowners receive assistance with home repairs, and housing developers receive assistance to create affordable rental and owner housing. The FY 2017-18 budget for this program is decreasing by $0.8 million to $10.6 million due to a decrease in requirements for the Housing Developer Assistance program in the UNO Housing Trust Fund. The housing programs (renter assistance, homebuyer assistance, homeowner assistance, and housing developer assistance) are expected to serve a total of 855 households in FY 2017-18. The FY 2017-18 budget also includes $0.2 million in one-time consultant costs – $0.1 million for blueprint implementation and $0.1 million for regional assessment of fair housing.

Community Development

Community Development programs are broadly classified as Financial Empowerment, Homeless/Special Needs, Neighborhood and Community Revitalization, and Renter Assistance Counseling. These programs provide critical services such as child care, senior care, and microenterprise technical assistance, and include projects for historic preservation and revitalization. The FY 2017-18 budget for this program is $2.1 million and is estimated to serve 1,658 households.

Support Services

The support services program provides operational support, such as finance, training, management, information technology (IT) support, and public information services to the department so they have the necessary tools to perform their jobs. The FY 2017-18 budget for this program is increasing by $0.4 million to $5.4 million to account for Citywide cost drivers and other grant personnel costs.

Other Funds

Housing Trust

The Housing Trust Fund (HTF), established on April 20, 2000, is dedicated to preserving and creating reasonably priced housing in the city of Austin. It is managed by the Austin Housing Finance Corporation (AHFC), through a service agreement with NHCD. The FY 2017-18 budget includes a beginning balance of $1.7 million and a $2.0 million transfer in from the General Fund. The department anticipates $0.3 million in expenses for the Community Development and Support Services, and $3.4 million in expenses for the Housing Developer Assistance program, and available affordable housing funds should any new developments occur in FY 2017-18.

University Neighborhood Overlay (UNO)–Housing Trust

The UNO Housing Trust Fund is also managed by the AHFC. The UNO District was established by Council on September 2, 2004 to increase the amount of rental housing available to households at or below 50% of the median family income in the area generally west of the University of Texas at Austin campus. Revenue is generated from a fee-in-lieu from developers who choose not to participate in the UNO district density bonus program. The Budget includes $1.1 million in funding in the event a development does occur.

Neighborhood Housing & Community Development Significant Changes

General Fund

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$141,838
Department Cost Drivers		
Remove one-time Tenant Relocation funding.		($167,000)
Remove one-time funding for Affordable Housing Linkage Fee.		($200,000)
Increase in rent and operating expenses for the Austin Housing Finance Corporation lease.		$199,291

Housing Trust Fund

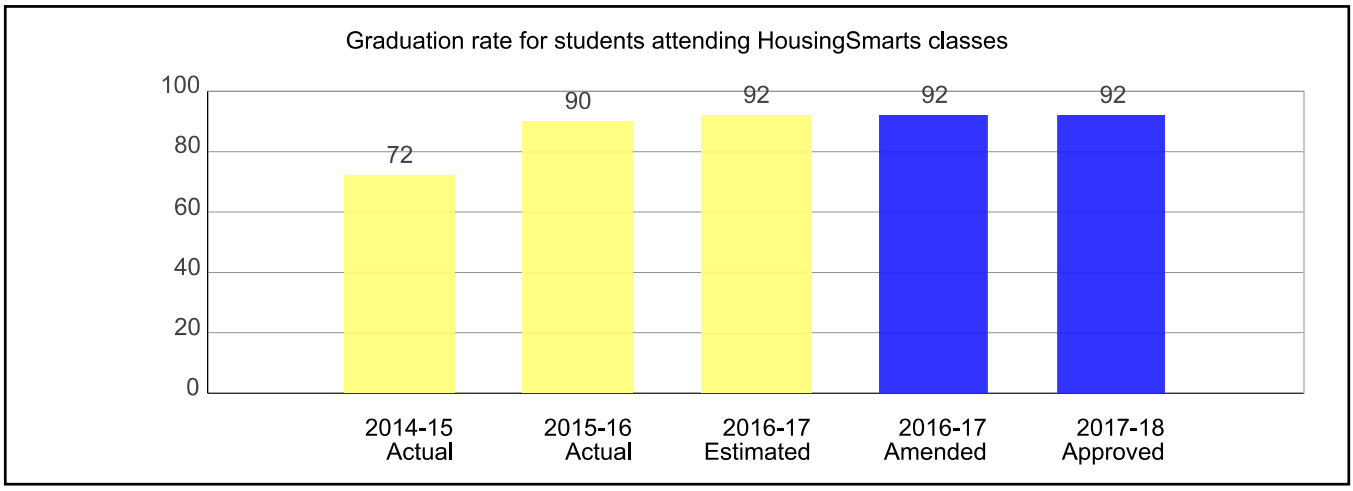
Revenue Changes	Dollars
Remove one-time additional transfer in from the General Fund in FY 2016-17.	($500,000)

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development

Activity: Financial Empowerment

The purpose of the Financial Empowerment activity is to assist individuals and families in stabilizing their financial lives through education and tools to manage household finances and avoid bad debt, promote saving and asset building, and ensure access to appropriate financial products and services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	142,422	142,090	198,033	203,249
Neighborhood Housing and Community Development Fund	71,425	0	0	0	0
Neighborhood Housing-Housing Trust Fund	29,995	195,000	0	0	0
Total Requirements	**$101,420**	**$337,422**	**$142,090**	**$198,033**	**$203,249**
Full-Time Equivalents					
General Fund					
Civilian	0.00	1.00	1.00	1.00	1.00
Neighborhood Housing and Community Development Fund					
Civilian	1.00	0.00	0.00	0.00	0.00
Total FTEs	**1.00**	**1.00**	**1.00**	**1.00**	**1.00**
Performance Measures					
Graduation rate for students attending HousingSmarts classes	72	90	92	92	92
Number of homebuyer counseling services provided through HousingSmarts	378	380	360	360	360

Services

Individual Development Account (IDA) program; HousingSmarts classes.

Contact

Rosie Truelove, Director, 512-974-3064

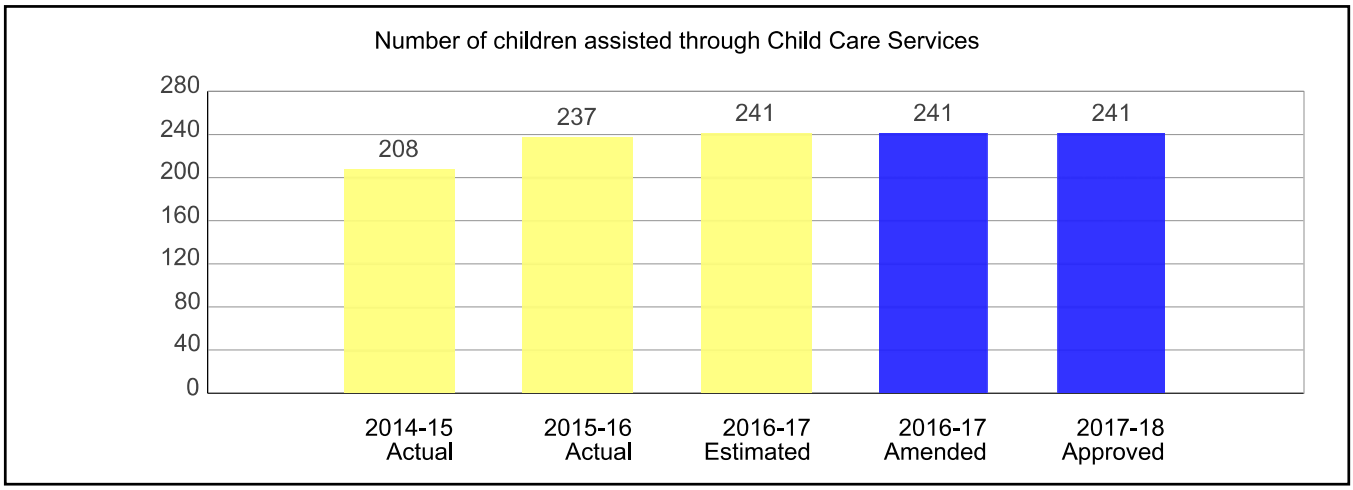
Bold Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development

Activity: Homeless / Special Needs

The purpose of the Homeless/Special Needs activity is to provide financial assistance and support to organizations to implement programs and projects targeting persons experiencing homelessness, elderly, persons with disabilities, at-risk youth, low-income families, and persons living with AIDS.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	206,960	198,730	198,730	198,730
Grants	812,707	823,765	825,893	825,893	837,213
Neighborhood Housing and Community Development Fund	196,520	0	0	0	0
Neighborhood Housing-Housing Trust Fund	23,473	17,750	8,077	8,077	8,077
Total Requirements	**$1,032,700**	**$1,048,475**	**$1,032,700**	**$1,032,700**	**$1,044,020**
Performance Measures					
Number of children assisted through Child Care Services	208	237	241	241	241
Number of senior services provided through Senior Services	294	292	275	275	275
Number of youth assisted through Youth Services	159	162	159	159	159

Services

Youth services; Elderly services; Childcare services; Fair Housing counseling.

Contact

Rosie Truelove, Director, 512-974-3064

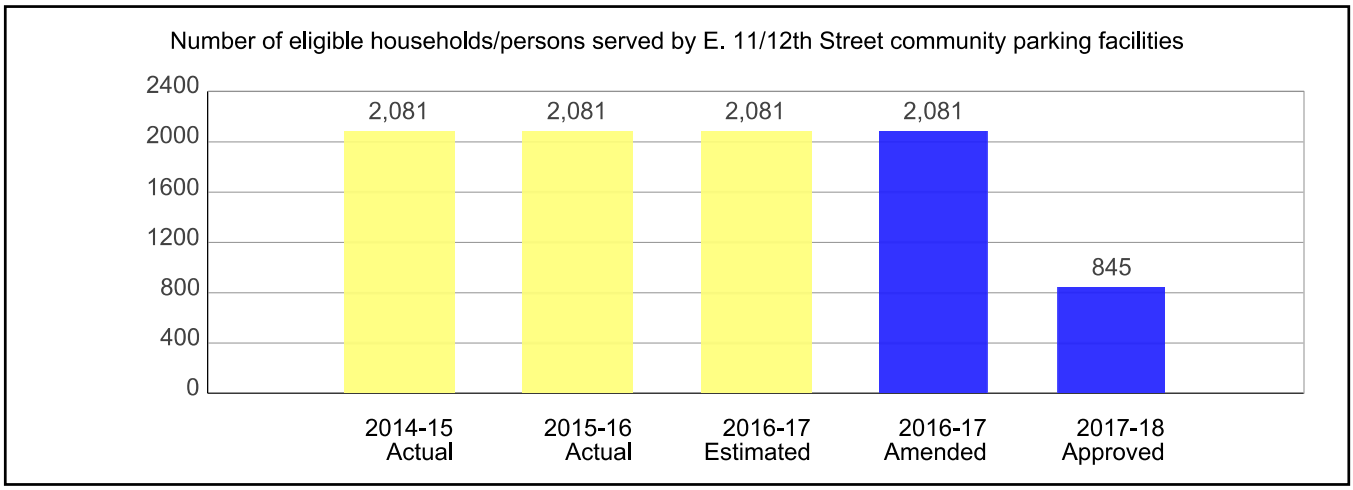
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Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development

Activity: Neighborhood & Community Revitalization

The purpose of the Neighborhood & Commercial Revitalization activity is to provide financial and technical assistance to eligible organizations in order to improve the economic viability of an area.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	104,338	69,495	185,110	185,110
Grants	100,000	150,000	0	0	0
Neighborhood Housing and Community Development Fund	155,150	0	0	0	0
Total Requirements	**$255,150**	**$254,338**	**$69,495**	**$185,110**	**$185,110**
Performance Measures					
Number of commercial revitalization projects completed	1	1	0	1	0
Number of eligible households/persons served by E. 11/12th Street community parking facilities	2,081	2,081	2,081	2,081	845

Services

11th and 12th streets; Acquisition & development; Historic preservation; Community parking lots; Urban Renewal Agency; Public facilities; Community development activities.

Contact

Rosie Truelove, Director, 512-974-3064

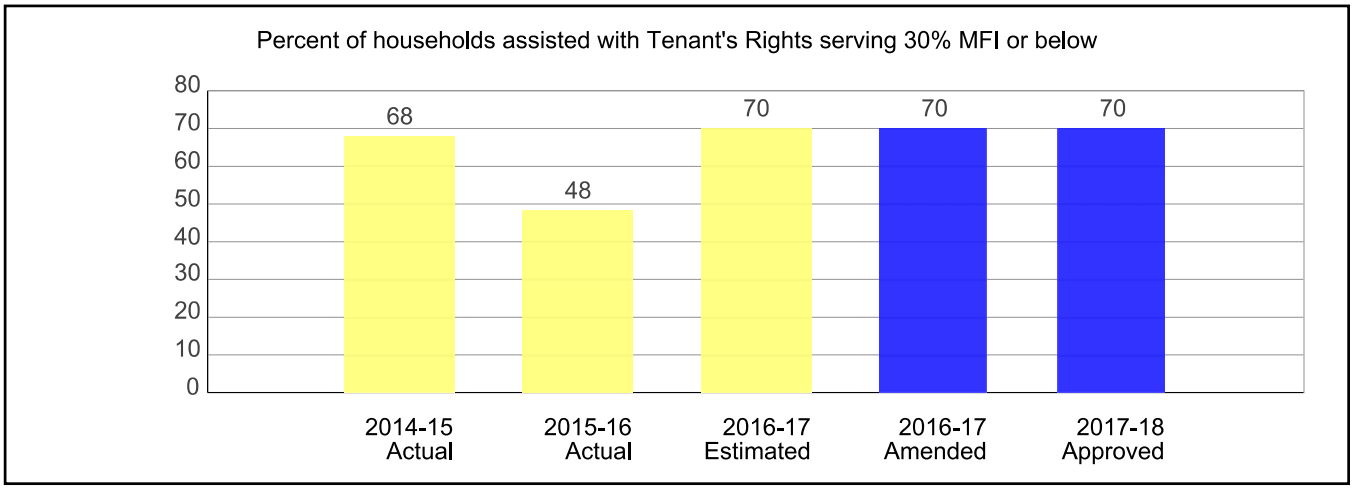
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Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development

Activity: Renter Assistance Counseling

The purpose of the Renter Assistance Counseling program is to facilitate mediation services between landlords and low-to moderate-income tenants, complete health and safety related repairs in rental units, provide direct counseling and technical assistance to low-income renters regarding tenant/landlord issues, provide public education and information through workshops and public forums on landlord/tenant relationships, educate renters on their rights as well as their responsibilities under the law and identify and investigate fair housing complaints that may assist in resolving, reducing, or minimizing discriminatory housing practices.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	47,149	44,939	44,939	44,939
Grants	234,798	237,993	241,429	241,429	242,064
Neighborhood Housing and Community Development Fund	47,149	0	0	0	0
Neighborhood Housing-Housing Trust Fund	6,782	3,587	2,361	2,361	2,361
Total Requirements	**$288,729**	**$288,729**	**$288,729**	**$288,729**	**$289,364**
Performance Measures					
Number of Tenant's Rights Services provided	524	584	586	586	586
Percent of households assisted with Tenant's Rights serving 30% MFI or below	68	48	70	70	70

Services

Counseling tenant and landlord conflict resolution.

Contact

Rosie Truelove, Director, 512-974-3064

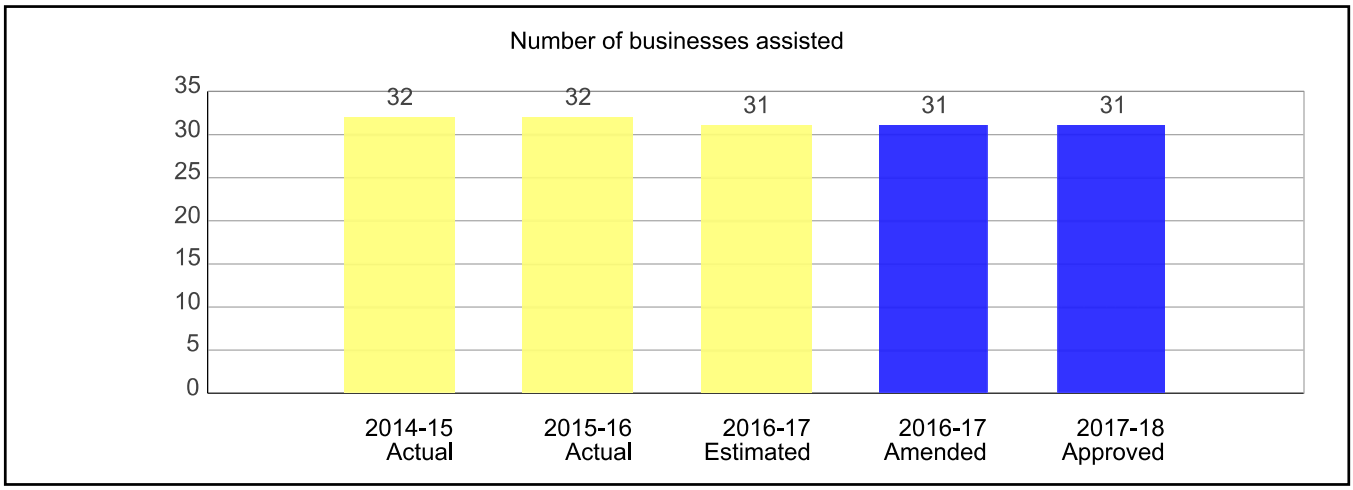
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Neighborhood Housing & Community Development
Budget Detail by Activity

Program: Community Development

Activity: Small Business Assistance

The purpose of the Small Business Assistance activity is to provide financial and technical assistance to eligible businesses so that they can create and/or preserve jobs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	0	46,440	0	0
Grants	350,000	350,000	350,000	350,000	350,000
Total Requirements	**$350,000**	**$350,000**	**$396,440**	**$350,000**	**$350,000**
Performance Measures					
Number of businesses assisted	32	32	31	31	31
Number of jobs created/retained	6	6	6	6	6

Services

Community Development Bank; Micro-enterprise technical assistance.

Contact

Rosie Truelove, Director, 512-974-3064

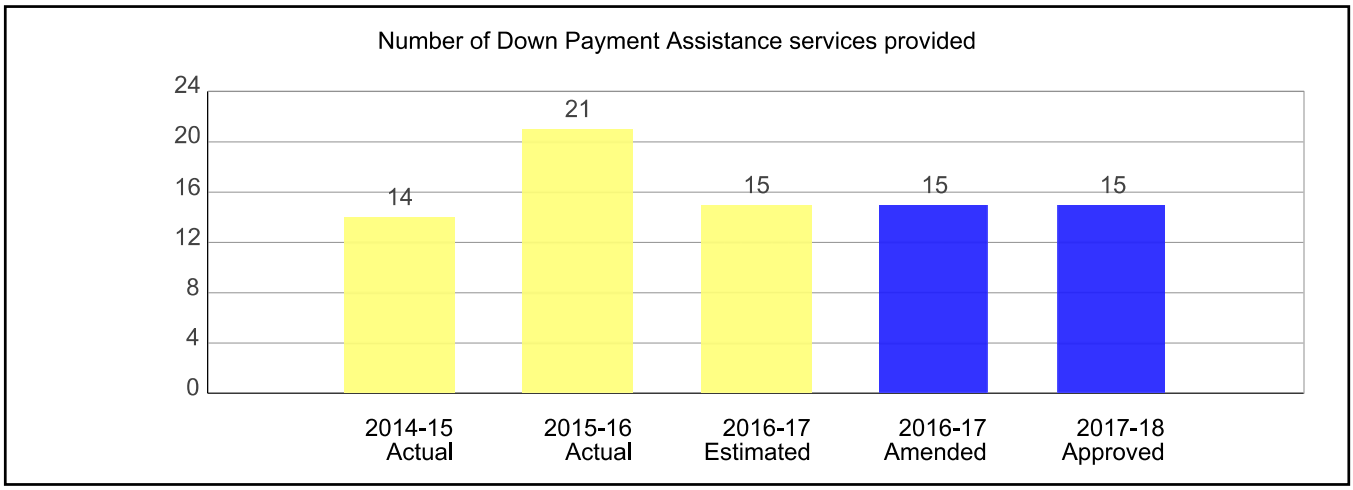
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Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing

Activity: Homebuyer Assistance

The purpose of the Homebuyer Assistance activity is to provide services to eligible residents and organizations so that low- and moderate-income families can achieve homeownership through programs such as Down Payment Assistance.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	6,099	0	0	0
Grants	425,000	425,000	625,000	625,000	625,000
Total Requirements	**$425,000**	**$431,099**	**$625,000**	**$625,000**	**$625,000**
Full-Time Equivalents					
Grants	2.50	2.50	2.50	2.50	2.50
Total FTEs	**2.50**	**2.50**	**2.50**	**2.50**	**2.50**
Performance Measures					
Number of Down Payment Assistance services provided	14	21	15	15	15
Percent of all units produced under home ownership opportunity programs assisting households at 60 percent MFI or below	New Meas	43	30	60	30

Services

Inspections; Relocation assistance; Abatement; New construction; Down payment assistance; Acquisition & development.

Contact

Rosie Truelove, Director, 512-974-3064

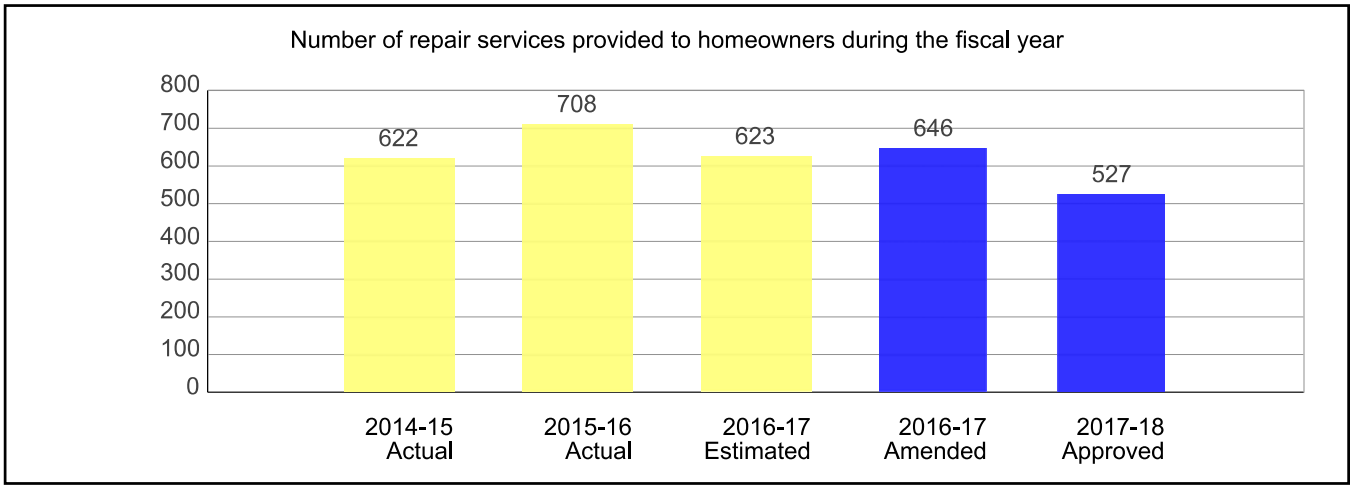
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Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing

Activity: Homeowner Assistance

The purpose of the Homeowner Assistance activity is to provide home repair services for eligible homeowners so that they can continue to live in their homes.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	18,688	22,925	17,788	0	0
General Fund	0	70,688	78,795	170,000	170,000
Grants	2,922,104	2,910,494	3,381,334	3,381,334	3,475,866
Neighborhood Housing and Community Development Fund	60,096	0	0	0	0
Neighborhood Housing-Housing Trust Fund	0	122	0	14,000	0
Total Requirements	**$3,000,887**	**$3,004,229**	**$3,477,917**	**$3,565,334**	**$3,645,866**
Full-Time Equivalents					
Grants	6.50	6.50	6.50	6.50	6.50
Total FTEs	**6.50**	**6.50**	**6.50**	**6.50**	**6.50**
Performance Measures					
Number of ABR Owner services provided	100	82	86	76	81
Number of repair services provided to homeowners during the fiscal year	622	708	623	646	527
Percentage of ABR Owner Services provided to households earning at 30% MFI or below	39	52	40	40	40
Percentage of repair services provided to homeowners earning at 30% MFI or below	33	44	40	40	40

Services

Emergency home repair; Architectural barrier removal (ABR); GO Repair! Program; Homeowner Rehabilitation Loan Program.

Contact

Rosie Truelove, Director, 512-974-3064

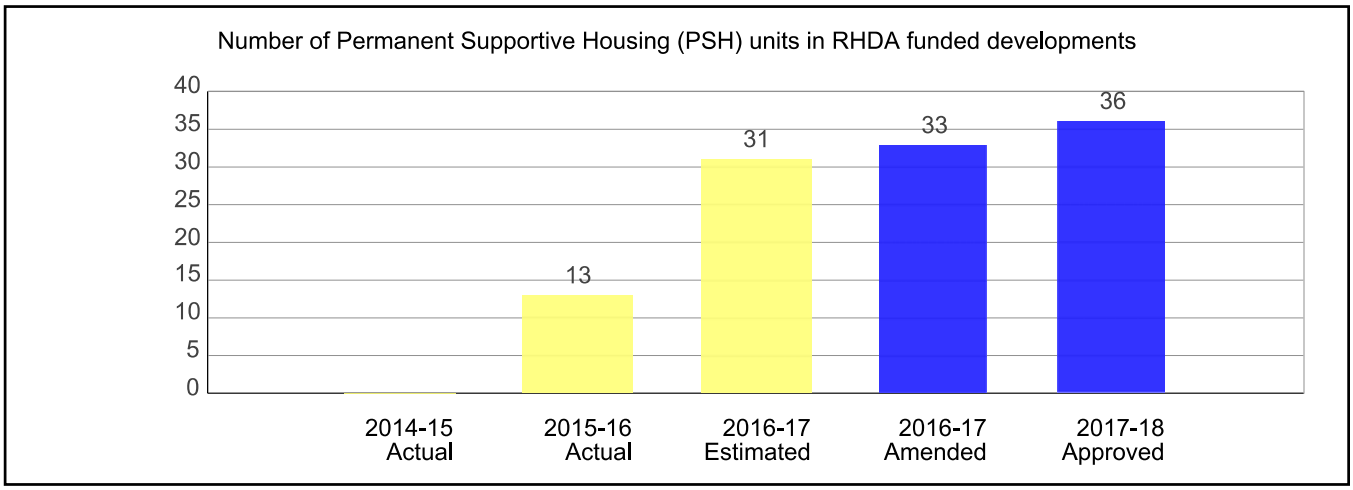
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Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing

Activity: Housing Developer Assistance

The purpose of the Housing Developer Assistance activity is to provide financial assistance to developers and builders so they can provide affordable multi-family or single-family housing for eligible low-income residents.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	75,983	71,122	83,084	97,199	91,190
General Fund	0	105,113	195,443	213,444	136,998
Grants	1,726,663	1,471,116	1,708,490	1,708,490	1,823,234
Neighborhood Housing and Community Development Fund	37,352	0	0	0	0
Neighborhood Housing University Neighborhood Overlay Fund	1,942	432	0	1,082,062	1,107,981
Neighborhood Housing-Housing Trust Fund	335,354	2,128,709	2,866,079	2,874,482	3,353,186
Total Requirements	**$2,177,294**	**$3,776,492**	**$4,853,096**	**$5,975,677**	**$6,512,589**
Full-Time Equivalents					
General Fund					
Civilian	0.00	2.00	3.00	3.00	3.00
Neighborhood Housing and Community Development Fund					
Civilian	2.00	0.00	0.00	0.00	0.00
Grants	6.00	6.00	6.00	6.00	6.00
Total FTEs	**8.00**	**8.00**	**9.00**	**9.00**	**9.00**
Performance Measures					
Number of Permanent Supportive Housing (PSH) units in RHDA funded developments	**New Meas**	**13**	**31**	**33**	**36**
Percent of affordable units created or retained with two or more bedrooms	**New Meas**	**71**	**40**	**25**	**25**
Percent of affordable units within 1/4 mile of high-frequency transit	**New Meas**	**63**	**39**	**25**	**25**

Services

Rental Housing Development Assistance (RHDA); Expedited site plan review; Inspections; Acquisition; New construction; Renovation; Loans; Demolition.

Contact

Rosie Truelove, Director, 512-974-3064

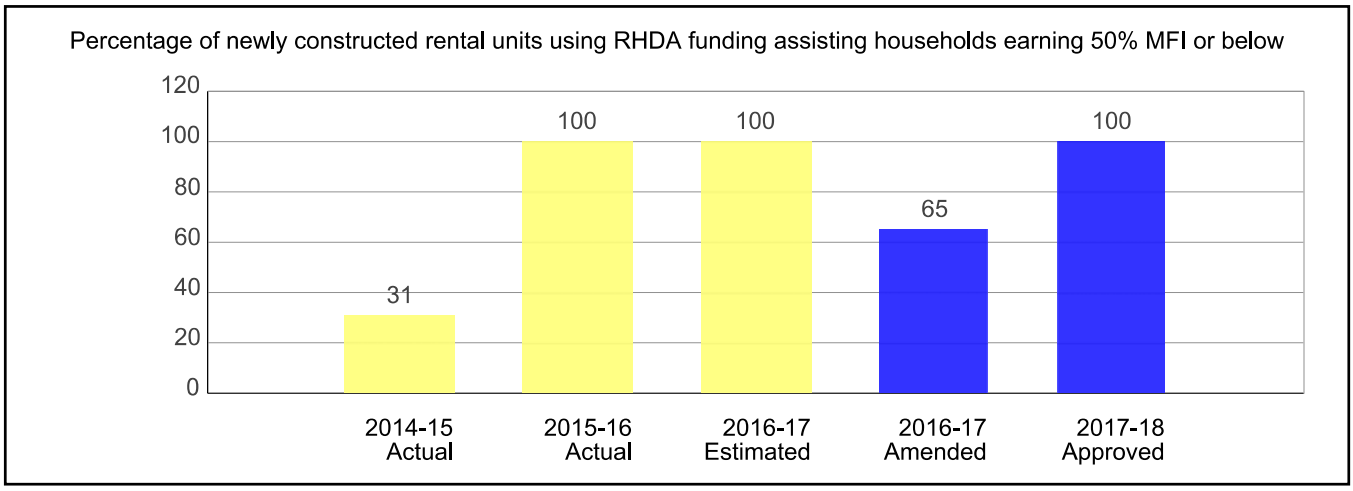
Bold Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing

Activity: Renter Assistance

The purpose of the Renter Assistance activity is to provide financial assistance to eligible residents so that they can have access to reasonably priced rental housing. Additionally, the Renter Assistance activity modifies or retrofits the dwellings of low-income elderly and severely disabled renters to make housing more accessible.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	56,700	223,700	223,700	56,700
Grants	790,300	790,300	790,300	790,300	695,300
Neighborhood Housing and Community Development Fund	56,700	0	0	0	0
Neighborhood Housing-Housing Trust Fund	0	0	200,000	200,000	0
Total Requirements	**$847,000**	**$847,000**	**$1,214,000**	**$1,214,000**	**$752,000**
Performance Measures					
Number of households assisted with tenant-based rental assistance services	81	75	75	75	75
Percent of households assisted with tenant-based rental assistance serving 30% MFI or below	100	100	95	100	95
Percentage of newly constructed rental units using RHDA funding assisting households earning 50% MFI or below	**31**	**100**	**100**	**65**	**100**

Services

Tenant-based rental assistance (TBRA); Architectural barrier removal.

Contact

Rosie Truelove, Director, 512-974-3064

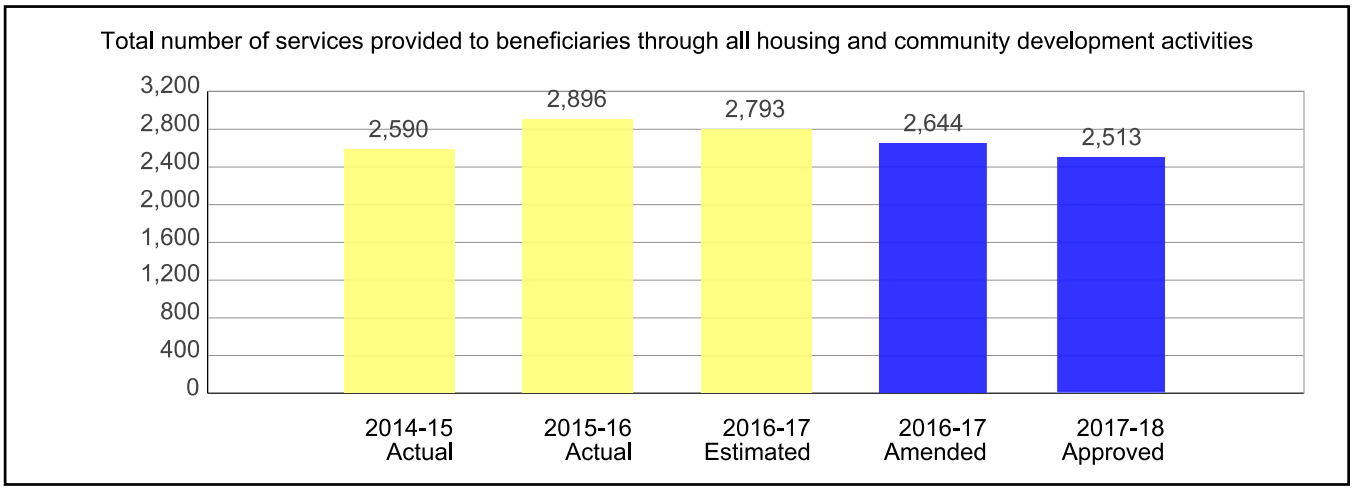
Bold Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	248,632	230,213	249,963	309,870	225,818
General Fund	0	3,093,126	3,482,606	3,109,321	3,452,854
Grants	1,665,349	1,660,497	1,684,301	1,684,301	1,694,323
Neighborhood Housing and Community Development Fund	2,977,934	0	0	0	0
Neighborhood Housing-Housing Trust Fund	183,419	151,365	251,939	229,536	286,533
Total Requirements	**$5,075,335**	**$5,135,201**	**$5,668,809**	**$5,333,028**	**$5,659,528**
Full-Time Equivalents					
General Fund					
Civilian	0.00	22.00	22.00	22.00	22.00
Neighborhood Housing and Community Development Fund					
Civilian	22.00	0.00	0.00	0.00	0.00
Grants	14.00	14.00	18.00	18.00	18.00
Total FTEs	**36.00**	**36.00**	**40.00**	**40.00**	**40.00**
Performance Measures					
Employee Turnover Rate	3.6	12.44	2.5	6	3
% of beneficiaries earning at or <30% MFI & assisted by Community Development activities	**58**	**49**	**60**	**70**	**60**
Number of housing related services provided to beneficiaries	**934**	**1,185**	**1,044**	**989**	**855**
Total number of services provided to beneficiaries through all housing and community development activities	**2,590**	**2,896**	**2,793**	**2,644**	**2,513**

Services

Office of the Director; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Information technology; Grant administration; Audit; Contract management; Developer incentive-based programs; S.M.A.R.T. housing.

Contact

Rosie Truelove, Director, 512-974-3064

Bold Measure = Key Indicator

Neighborhood Housing & Community Development

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level. This program included debt service payments to HUD for Section 108 Loans.

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	919,349	1,257,961	1,454,904	1,402,280
Grants	643,209	693,835	121,253	121,253	0
Neighborhood Housing and Community Development Fund	1,500,689	158,684	0	0	0
Total Requirements	**$2,143,898**	**$1,771,868**	**$1,379,214**	**$1,576,157**	**$1,402,280**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Rosie Truelove, Director, 512-974-3064

Neighborhood Housing & Community Development: 2017-18

General Fund

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Development	**$0**	**$500,869**	**$501,694**	**$626,812**	**$632,028**
Financial Empowerment	0	142,422	142,090	198,033	203,249
Homeless / Special Needs	0	206,960	198,730	198,730	198,730
Neighborhood & Community Revitalization	0	104,338	69,495	185,110	185,110
Renter Assistance Counseling	0	47,149	44,939	44,939	44,939
Small Business Assistance	0	0	46,440	0	0
Housing	**$0**	**$238,599**	**$497,938**	**$607,144**	**$363,698**
Homebuyer Assistance	0	6,099	0	0	0
Homeowner Assistance	0	70,688	78,795	170,000	170,000
Housing Developer Assistance	0	105,113	195,443	213,444	136,998
Renter Assistance	0	56,700	223,700	223,700	56,700
Support Services	**$0**	**$3,093,126**	**$3,482,606**	**$3,109,321**	**$3,452,854**
Departmental Support Services	0	3,093,126	3,482,606	3,109,321	3,452,854
Transfers and Other Requirements	**$0**	**$919,349**	**$1,257,961**	**$1,454,904**	**$1,402,280**
Other Requirements	0	71,411	(40,954)	163,489	6,642
Transfers	0	847,938	1,298,915	1,291,415	1,395,638
Total	**$0**	**$4,751,944**	**$5,740,199**	**$5,798,181**	**$5,850,860**
Full-Time Equivalents (FTEs)					
Community Development	**0.00**	**1.00**	**1.00**	**1.00**	**1.00**
Financial Empowerment	0.00	1.00	1.00	1.00	1.00
Housing	**0.00**	**2.00**	**3.00**	**3.00**	**3.00**
Housing Developer Assistance	0.00	2.00	3.00	3.00	3.00
Support Services	**0.00**	**22.00**	**22.00**	**22.00**	**22.00**
Departmental Support Services	0.00	22.00	22.00	22.00	22.00
Total	**0.00**	**25.00**	**26.00**	**26.00**	**26.00**

Neighborhood Housing & Community Development: 2017-18

Grants

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Development	**$1,497,505**	**$1,561,758**	**$1,417,322**	**$1,417,322**	**$1,429,277**
Homeless / Special Needs	812,707	823,765	825,893	825,893	837,213
Neighborhood & Community Revitalization	100,000	150,000	0	0	0
Renter Assistance Counseling	234,798	237,993	241,429	241,429	242,064
Small Business Assistance	350,000	350,000	350,000	350,000	350,000
Housing	**$5,864,067**	**$5,596,910**	**$6,505,124**	**$6,505,124**	**$6,619,400**
Homebuyer Assistance	425,000	425,000	625,000	625,000	625,000
Homeowner Assistance	2,922,104	2,910,494	3,381,334	3,381,334	3,475,866
Housing Developer Assistance	1,726,663	1,471,116	1,708,490	1,708,490	1,823,234
Renter Assistance	790,300	790,300	790,300	790,300	695,300
Support Services	**$1,665,349**	**$1,660,497**	**$1,684,301**	**$1,684,301**	**$1,694,323**
Departmental Support Services	1,665,349	1,660,497	1,684,301	1,684,301	1,694,323
Transfers and Other Requirements	**$643,209**	**$693,835**	**$121,253**	**$121,253**	**$0**
Debt Services	643,209	693,835	121,253	121,253	0
Total	**$9,670,130**	**$9,513,000**	**$9,728,000**	**$9,728,000**	**$9,743,000**
Full-Time Equivalents (FTEs)					
Housing	**15.00**	**15.00**	**15.00**	**15.00**	**15.00**
Homebuyer Assistance	2.50	2.50	2.50	2.50	2.50
Homeowner Assistance	6.50	6.50	6.50	6.50	6.50
Housing Developer Assistance	6.00	6.00	6.00	6.00	6.00
Support Services	**14.00**	**14.00**	**18.00**	**18.00**	**18.00**
Departmental Support Services	14.00	14.00	18.00	18.00	18.00
Total	**29.00**	**29.00**	**33.00**	**33.00**	**33.00**

Neighborhood Housing & Community Development: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Housing	**$94,671**	**$94,047**	**$100,872**	**$97,199**	**$91,190**
Homeowner Assistance	18,688	22,925	17,788	0	0
Housing Developer Assistance	75,983	71,122	83,084	97,199	91,190
Support Services	**$248,632**	**$230,213**	**$249,963**	**$309,870**	**$225,818**
Departmental Support Services	248,632	230,213	249,963	309,870	225,818
Total	**$343,303**	**$324,260**	**$350,835**	**$407,069**	**$317,008**

Neighborhood Housing & Community Development: 2017-18

Neighborhood Housing-Housing Trust Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Development	**$60,250**	**$216,337**	**$10,438**	**$10,438**	**$10,438**
Financial Empowerment	29,995	195,000	0	0	0
Homeless / Special Needs	23,473	17,750	8,077	8,077	8,077
Renter Assistance Counseling	6,782	3,587	2,361	2,361	2,361
Housing	**$335,354**	**$2,128,832**	**$3,066,079**	**$3,088,482**	**$3,353,186**
Homeowner Assistance	0	122	0	14,000	0
Housing Developer Assistance	335,354	2,128,709	2,866,079	2,874,482	3,353,186
Renter Assistance	0	0	200,000	200,000	0
Support Services	**$183,419**	**$151,365**	**$251,939**	**$229,536**	**$286,533**
Departmental Support Services	183,419	151,365	251,939	229,536	286,533
Total	**$579,023**	**$2,496,533**	**$3,328,456**	**$3,328,456**	**$3,650,157**

Neighborhood Housing & Community Development: 2017-18

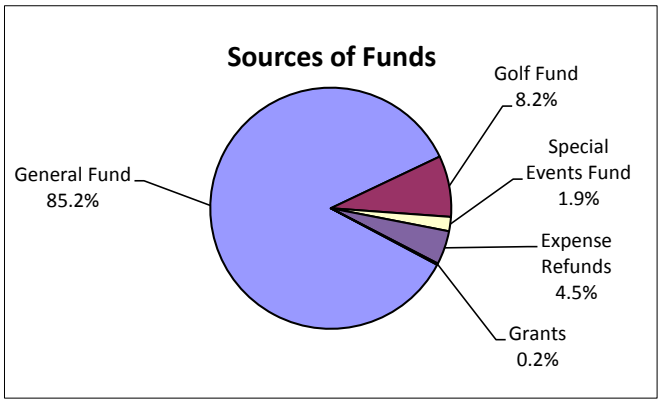
Neighborhood Housing University Neighborhood Overlay Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Housing	**$1,942**	**$432**	**$0**	**$1,082,062**	**$1,107,981**
Housing Developer Assistance	1,942	432	0	1,082,062	1,107,981
Total	**$1,942**	**$432**	**$0**	**$1,082,062**	**$1,107,981**

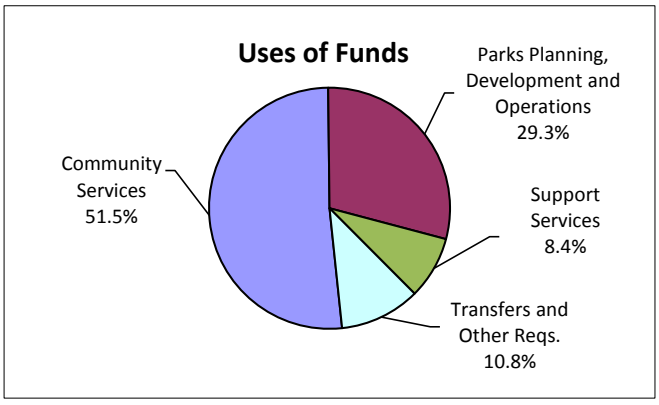
Neighborhood Housing & Community Development: 2017-18

Neighborhood Housing and Community Development Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Development	**$470,244**	**$0**	**$0**	**$0**	**$0**
Financial Empowerment	71,425	0	0	0	0
Homeless / Special Needs	196,520	0	0	0	0
Neighborhood & Community Revitalization	155,150	0	0	0	0
Renter Assistance Counseling	47,149	0	0	0	0
Housing	**$154,147**	**$0**	**$0**	**$0**	**$0**
Homeowner Assistance	60,096	0	0	0	0
Housing Developer Assistance	37,352	0	0	0	0
Renter Assistance	56,700	0	0	0	0
Support Services	**$2,977,934**	**$0**	**$0**	**$0**	**$0**
Departmental Support Services	2,977,934	0	0	0	0
Transfers and Other Requirements	**$1,500,689**	**$158,684**	**$0**	**$0**	**$0**
Other Requirements	2,053	0	0	0	0
Transfers	1,498,637	158,684	0	0	0
Total	**$5,103,015**	**$158,684**	**$0**	**$0**	**$0**
Full-Time Equivalents (FTEs)					
Community Development	**1.00**	**0.00**	**0.00**	**0.00**	**0.00**
Financial Empowerment	1.00	0.00	0.00	0.00	0.00
Housing	**2.00**	**0.00**	**0.00**	**0.00**	**0.00**
Housing Developer Assistance	2.00	0.00	0.00	0.00	0.00
Support Services	**22.00**	**0.00**	**0.00**	**0.00**	**0.00**
Departmental Support Services	22.00	0.00	0.00	0.00	0.00
Total	**25.00**	**0.00**	**0.00**	**0.00**	**0.00**


CITY OF AUSTIN
FOUNDED 1839

Parks and Recreation





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$10,788,979	$11,318,681	$11,721,874	$11,228,071	$12,209,249
Requirements	$70,506,274	$75,439,273	$79,699,888	$80,504,938	$83,691,963
Full-Time Equivalents (FTEs)	637.75	649.75	651.75	651.75	650.75
Golf Fund					
Revenue	$5,736,436	$6,480,408	$7,281,438	$7,522,067	$7,483,924
Transfers in	$0	$0	$500,000	$500,000	$1,000,000
Requirements	$6,162,380	$7,018,587	$7,324,388	$8,206,213	$8,055,572
Full-Time Equivalents (FTEs)	41.00	41.00	41.00	41.00	41.00
Special Events Fund					
Revenue	$0	$0	$1,883,637	$1,883,637	$1,883,637
Requirements	$0	$0	$1,883,637	$1,883,637	$1,883,637
Expense Refunds	$6,231,205	$5,070,304	$4,786,430	$3,769,894	$4,443,779
Grants					
Requirements	$1,514,531	$135,500	$271,000	$271,000	$186,000
Full-Time Equivalents (FTEs)	3.00	3.00	3.00	3.00	3.00
Total Budget	$84,414,390	$87,663,664	$93,965,343	$94,635,682	$98,260,951

In addition to the amount shown above, the FY 2017-18 Budget also includes $410,630 for critical one-time costs.

Parks and Recreation
Organization by Program and Activity for 2018

Community Services

- Aquatics
- Athletics
- Community Recreation Services
- Forestry
- Golf
- Museums & Cultural Programs
- Nature-Based Centers
- Park Ranger Programs
- Parks Program Services

Parks, Planning, Development & Operations

- Cemetery Operations
- Facility Services
- Grounds Maintenance
- Park Planning & Development

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Parks and Recreation
Mission and Goals for 2018

Mission

The mission of the Parks and Recreation Department is to provide diverse programs and experiences to the public by creating sustainable natural spaces and public places in order to inspire Austin to learn, play, protect and connect.

Goals

Implement comprehensive communication strategies

- Increase the percentage of citizens satisfied with Parks and Recreation programs to 75%.

Provide accessible, diverse, inclusive and innovative programs and services

- Increase the number of City park acres per 1,000 population to 21.5, with a long-term goal of increasing to 24 by FY 2020-21.
- Decrease the percentage of the City of Austin that is classified as parkland deficient to 65%.

Protect Austin's parkland and facilities for our future generations

- Maintain citizen satisfaction with the appearance of park grounds at 70% or above.

Achieve and maintain a standard of excellence for the City of Austin's park systems

- Improve the ParkScore Ranking of park quality to a rating of 56 out of 100.

Diversify funding strategies for Austin Parks and Recreation services

- Five-year average of private investment and capital project grant funds received will represent 10% of a five-year average of capital expenditures.

Parks and Recreation

Message from the Director

Creating community is central to all that the Parks and Recreation Department (PARD) does in public service. This sentiment is reflected in the Department's vision, which is to be an innovative leader in parks and recreation experiences, and mission, which is to inspire Austin to learn, play, protect and connect by creating diverse programs and experiences in sustainable natural spaces and public places.

PARD proudly operates an extensive park system that provides public access to leisure and recreational opportunities for thousands of community members and visitors daily. Our commitment to creating community is evidenced by our stewardship of over 20,000 acres of land, 227 miles of parks and trails, 12 off-leash dog areas, six public golf courses, 20 community recreation centers, three senior activity centers, 51 aquatic facilities, three nature centers, 10 extreme sports facilities, five cemeteries, four museums, and four cultural arts centers.

PARD has reached a number of project milestones throughout FY 2016-17. Construction is underway at Colony District Park, an exciting parkland development project that was planned in concert with the overall Colony Park Neighborhood Plan. This project features the development of playfields, a children's play area, and family picnic areas, as well as an extensive network of walking trails. The construction on the outdoor facilities at Dove Springs District Park has been completed, including the installation of outdoor fitness equipment and the renovation of two multi-use athletic fields. Planning has been initiated for Givens District Park to address park circulation and to prioritize the capital reinvestment needs of the site. Public engagement will be hosted in partnership with the Watershed Protection and Public Works Departments as input is sought on proposed improvements to Tannehill Branch, which runs along the western edge of Givens District Park.



In FY 2017-18, PARD will begin construction on several major projects including the Montopolis Recreation and Community Center, a new recreation and community center that will be a joint-use facility between PARD and Austin Public Health; Waterloo Park, in partnership with the Waller Creek Conservancy; the Shipe and Govalle neighborhood pools; and the Alliance Children's Garden in Butler Park.

PARD received several accolades during FY 2016-17, including ranking third overall in a national survey of satisfaction with parks and recreation programs and facilities, receiving the 2017 Architect of Change award for leadership in after-school programming, and receiving the 2017 Urban Land Institute Competitive Award – Public Places Category for the redesign of Auditorium Shores. PARD attributes our many successes to an increased number of partnerships, facilitated by our many stakeholders and our dedicated staff, who actively engage the public through community events and programming. It is these relationships that help PARD achieve its mission to create community throughout the City of Austin.

Kimberly McNeely
Acting Director

Budget Highlights

PARD's total annual budget of $98.3 million for FY 2017-18 is an increase of $3.6 million, or 3.8% over the prior year, due mostly to growth in base cost drivers including employee health insurance, increasing the living wage for temporary employees, wages, fleet maintenance, and City support services.

The FY 2017-18 budget includes additional operations and maintenance funding for new and expanded park grounds and facilities. One position is being transferred out of the Department to the Communications and Public Information Office to provide language access services. Intradepartmental position transfers are also occurring, as three positions are relocated between recreation centers, and two positions are swapped between Park Planning and Development and Facility Services. Additionally, funding is being added to provide a living wage of $13.84 per hour for temporary employees. In FY 2017-18, $280,000 in existing, suitable department operating expenses will be offset by hotel/motel occupancy tax funding in accordance with Texas Tax Code Section 351. The Department will have the opportunity to offset an additional $220,000 of new suitable department operating expenses identified during FY 2017-18.

Revenue

Parks and Recreation Department revenue is anticipated to increase $1.0 million in FY 2017-18, due to anticipated attendance growth at parks and park programs and new or modestly increased fees. Parkland dedication fees have been adjusted to comply with the new Parkland Dedication Ordinance No. 20160128-086, which was passed by Council on January 28, 2016. Fees in the Aquatics, Athletics, Cemeteries, Museums and Cultural Programs, Nature-Based Centers, Recreation and Program Services, and Special Events divisions have been adjusted to account for cost of service increases in those areas, and room rental rates have been modified for consistency. New fees include pool lane rental fees to allow for team use during regular pool open hours and rental fees for Oakwood Chapel.

Community Services Program

The Community Services Program includes Aquatics, Athletics, Recreation Centers, Forestry, Park Rangers and Golf. The budget includes increases for temporary staff and supplies needed to open and maintain Shipe and Govalle Pools, the Austin Nature and Science Center climbing wall, and the Umlauf Sculpture Garden, where capital projects have been recently completed or are scheduled for completion. There are also increases for the Carver Museum and to update the master plan for the Asian American Resource Center (AARC). The Department is funding $0.2 million for credit card readers to provide more convenient payment options for members of the public at sites such as recreation centers, senior centers, museums, and pools.



Aquatics

The Aquatics Division operates and maintains 51 public pool facilities and aquatic facilities for residents and visitors so that they can have a safe swimming experience and receive educational water programming. The FY 2017-18 budget includes funding for pool attendants to staff entry points into any pool during open hours in accordance with state law. The Aquatics Master Plan, which addresses ongoing management, maintenance, and operations of the City's Aquatics assets, has been completed after an extensive public engagement period and was presented to Council in August of 2017.

Golf Fund

The City of Austin owns six golf courses that provide affordable golf for Austin's citizens and visitors. The FY 2017-18 Golf budget includes funding for Citywide base cost drivers related to administration and personnel, such as costs associated with the living wage for temporary employees, as well as increases related to mowing and general grounds maintenance to cultivate the aesthetic value of the golf courses. These increases are offset by decreases in Citywide cost drivers and savings related to the sustainable use of reclaimed water on the courses, so the overall Golf budget has changed very little from FY 2016-17. Slight increases in golf fees and a transfer from the General Fund will help to mitigate revenue shortfalls in the Golf

activity, while keeping prices competitive in the current golf market and accessible to all members of the Austin community. To mitigate the longstanding Golf Fund imbalance, the General Fund transfer in to the Golf Fund will increase to $1.0 million in FY 2017-18.

Grounds Maintenance Division

Austin is known as "a city within a park," and for good reason. There are approximately 19.68 acres of parkland per 1,000 residents and over 50% of Austin residents living within the urban core live within ¼ mile of a park. Zilker Park alone is 351 acres and boasts more than 3 million annual visits as the city's most popular park. Austin contains approximately twenty-thousand acres of parkland, and the Department maintains 277 parks. In general, parks are open for public use each day from 5 a.m. to 10 p.m., unless otherwise posted. The Grounds Maintenance Division has the responsibility of maintaining these park acres and over 200 linear miles of the City trail system. An increased focus on restricting invasive vegetation, trimming trees, inspecting and repairing drainage systems, and reconstructing and reconditioning current trails have improved levels of service throughout the system.



In FY 2017-18, the Department has increased in funding to help support and maintain improvements for over 100 acres of new, redeveloped, or undeveloped parkland. These improvements include:

- A new bathhouse facility to serve the pool and provide restroom facilities at Rosewood Park;
- Improved infrastructure and ADA accessibility at St. John's Pocket Park and Holly Shores/Camacho Boathouse at Town Lake Metropolitan Park;
- Alliance Children's Garden in Butler Park at Town Lake Metropolitan Park;
- Playscapes at Battlebend Springs Neighborhood Park and Joslin Neighborhood Park;
- New plaza spaces to accommodate current and future war memorials at Veterans Pocket Park;
- Janitorial services at modular buildings at Deep Eddy Neighborhood Park;
- Neighborhood and recreation center improvements at Dove Springs District Park; and,
- Three new community gardens at Zilker Botanical Garden in partnership with the Sustainable Food Center and Coalition of Austin Community Gardens.

Cemeteries Division

PARD manages five historic municipal cemeteries: Austin Memorial Park Cemetery, Evergreen Cemetery, Oakwood Cemetery, Oakwood Cemetery Annex, and Plummers Cemetery, which together house more than 60,000 graves. The Department is entrusted by decedents' families and descendants to care for these sacred places, which are indelible and essential parts of the neighborhoods in which they reside. The Cemeteries Master Plan, which was approved by the Austin City Council on September 17, 2015, received the 2017 National Planning Achievement Award for Urban Design from the American Planning Association (ACA). The award recognizes the plan's framework for rehabilitating and transforming five cemetery properties into community open spaces. The FY 2017-18 budget includes increased funding to support the opening of the historic Oakwood Cemetery Chapel, which is expected mid-year.

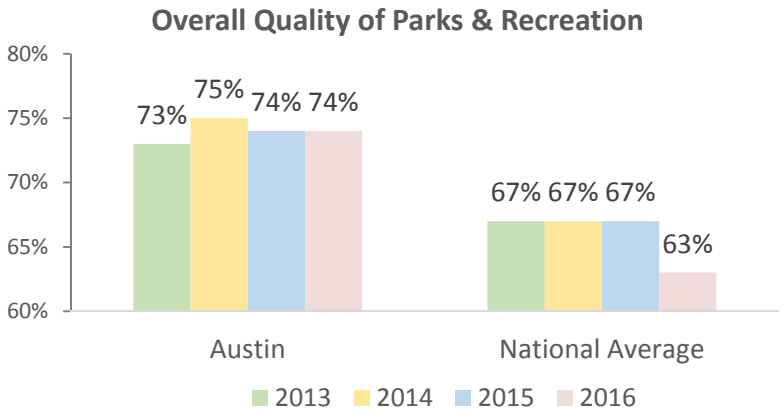
Special Events Fund

In support of the City of Austin's open government initiatives, the Parks and Recreation Special Events Fund was created in FY 2016-17 to provide greater transparency with regard to revenue generated by and expenditures pertaining to specific special events that utilize Austin's parkland. The Fund accounts for the collection of revenue received by PARD for these events through ticket surcharges on each ticket sold and other special event fees, and offsets departmental special events expenses. Although event sites require year-round maintenance to cultivate healthy natural spaces for the parks' everyday visitors and tourists, special revenue received is used specifically for expenditures related to maintenance and equipment

needed to uphold park grounds to special event standards. Revenue and expenditures are budgeted at $1.9 million again in FY 2017-18, and will be updated in FY 2018-19 to reflect ongoing staff revenue and expenditure analysis and actual revenue collected.

Citizen Satisfaction

According to the 2016 Citizen Survey, Austin's Parks and Recreation Department ranked third of large U.S. cities in the category of "Satisfaction with Overall Quality of Parks and Recreation." The Department's overall satisfaction rating of 74% is 11 percentage points higher than the national average for large cities. The FY 2017-18 budget continues the trend of supporting Parks and Recreation's ability to maintain a park system that exceeds the national standard by reflecting the values of the Austin community.



Parks and Recreation
Significant Changes

General Fund

Revenue Changes	Dollars
Increased revenue from registration fees, rental fees, and other charges.	$981,178

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$1,404,894
Additional funding for increasing the living wage hourly rate for temporary employees to $13.84.		$315,800
Department Cost Drivers		
Increase contractual and commodities to support new, renovated, and existing PARD facilities. Costs include maintenance fees, utility fees, compensation for temporary staff, renovations for Americans with Disability Act compliance at PARD facilities, and facility maintenance.		$383,487
Transfer of one Program Manager, Community Services position from the Asian American Resource Center to the Communications and Public Information Office.	(1.00)	$0
New Investments		
Funding for temporary pool attendant staff to supervise all pool entrances during open hours and other aquatics-related operating costs.		$358,363
Offset for suitable General Fund expenses by reallocating hotel/motel occupancy tax funds in accordance Texas Tax Code Section 351.		($280,000)
Additional funding for the Carver Museum and a master plan update for the Asian American Resource Center (AARC).		$250,000
Additional funding for installation of credit card readers to increase convenience and improve record-keeping at various Parks and Recreation locations.		$167,434

Golf Fund

Revenue Changes	Dollars
Increased revenue from increased golf green fees and additional rounds played at various facilities, golf cart rentals, range sales, athletic sales, food, and other concession sales.	$461,857
Transfer in from the General Fund to mitigate longstanding Golf Fund imbalance.	$500,000

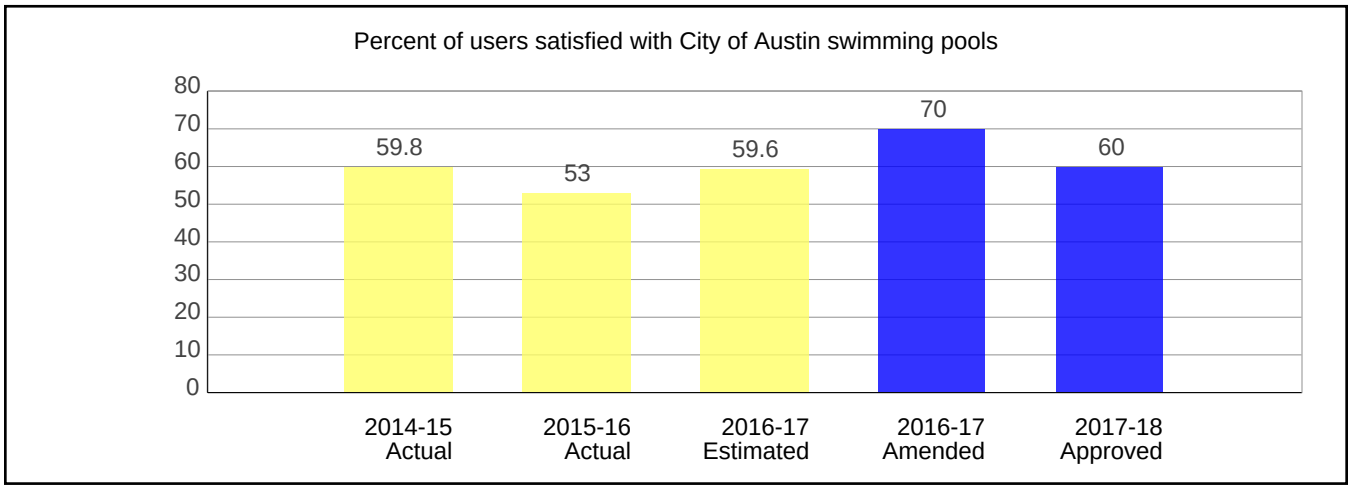
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$110,048
Additional funding for increasing the living wage hourly rate for temporary employees to $13.84.		$18,121
Department Cost Drivers		
Decrease in funding for temporary employees and a reduction in water utility costs to reflect current Department needs.		($225,274)

Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Aquatics

The purpose of the Aquatics activity is to provide to residents and visitors safe aquatic facilities and educational water programming for a lifelong safe swim experience.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	91,349	90,579	246,562	70,000	70,000
General Fund	6,394,069	7,303,322	7,758,614	7,415,384	8,069,758
Total Requirements	**$6,485,418**	**$7,393,901**	**$8,005,176**	**$7,485,384**	**$8,139,758**
Full-Time Equivalents					
General Fund					
Civilian	36.25	36.25	35.25	35.25	35.25
Total FTEs	**36.25**	**36.25**	**35.25**	**35.25**	**35.25**
Performance Measures					
Number of patron injuries at pools	386	165	289	350	298
Percent of aquatics program participants reporting an improvement to their quality of life	88	99.6	94	91	96
Percent of users satisfied with City of Austin swimming pools	59.8	53	59.6	70	60
Pool visits	1,253,624	1,115,800	1,190,670	1,350,000	1,226,390

Services

Public swimming; Swim lessons; Swim team programs; Aquatic maintenance; Aquatic movie nights.

Contact

Jodi Jay, Division Manager, (512) 974-9459

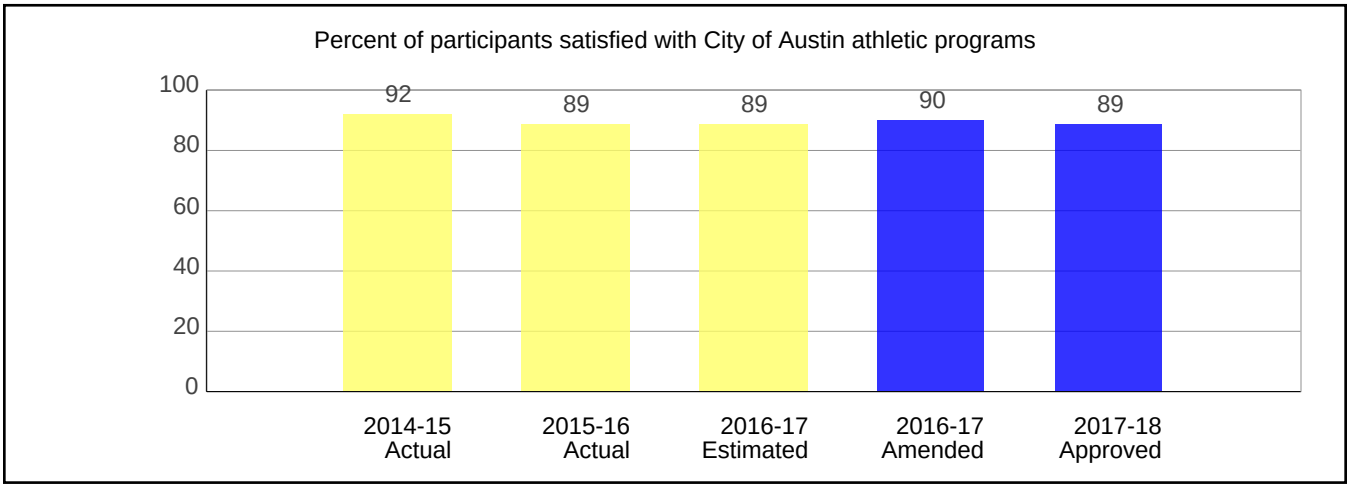
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Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Athletics

The purpose of the Athletics activity is to provide a variety of quality sports programs for the Austin community and visitors so that they have well-organized, affordable sports experiences.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	70,168	118,356	118,185	0	0
General Fund	3,098,202	3,188,347	3,280,089	3,297,044	3,430,230
Total Requirements	**$3,168,370**	**$3,306,703**	**$3,398,274**	**$3,297,044**	**$3,430,230**
Full-Time Equivalents					
General Fund					
Civilian	23.00	22.00	22.00	22.00	22.00
Total FTEs	**23.00**	**22.00**	**22.00**	**22.00**	**22.00**
Performance Measures					
Number of patron injuries during athletic programs	1	3	8	1	8
Percent of athletic league participants satisfied with the quality of outdoor athletic fields	92	89	79	80	89
Percent of athletics program participants reporting an improvement to their quality of life	94	95	94	92	96
Percent of participants satisfied with City of Austin athletic programs	92	89	89	90	89
Total number of youth sports enrollments	26,165	22,196	24,043	25,000	24,765

Services

Sports leagues; Sports tournaments; Ballfield reservations; Recreational activities; Merchandise sales; Track and field; Tennis contract administration.

Contact

Tiffany Cabin, Division Manager, (512) 974-3903

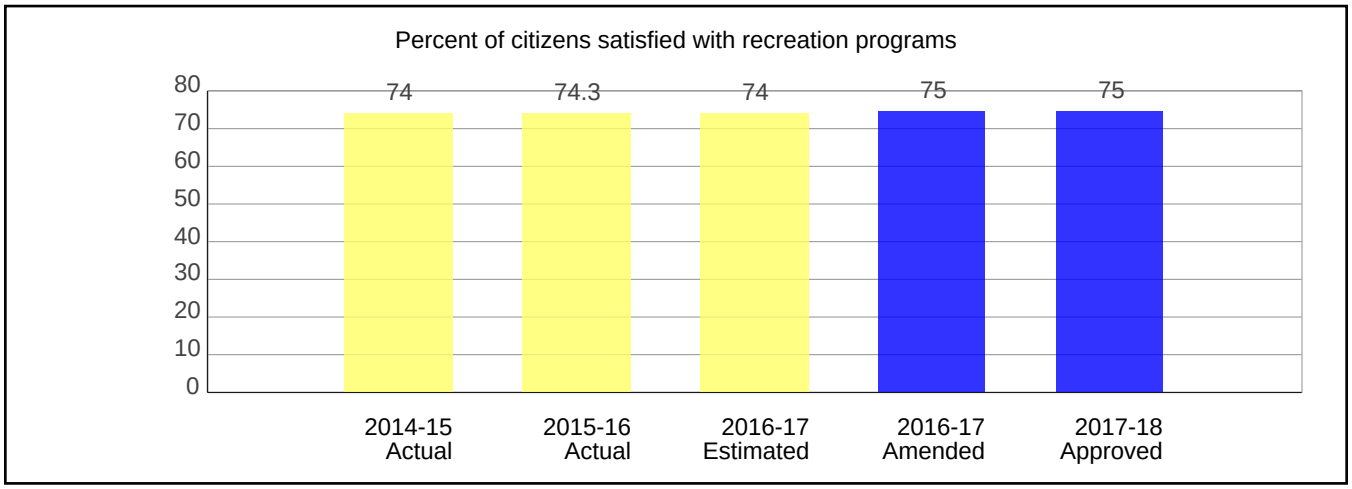
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Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Community Recreation Services

The purpose of the Community Recreation Services activity is to provide diverse, supervised, and affordable recreational programs and community services to youth, adults, and seniors in Austin so that they have physical health and recreational opportunities.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	124,153	137,009	249,868	126,297	126,297
General Fund	10,444,659	11,346,434	11,453,194	11,536,597	12,609,000
Grants	153,000	135,500	218,000	218,000	186,000
Total Requirements	**$10,721,812**	**$11,618,943**	**$11,921,062**	**$11,880,894**	**$12,921,297**
Full-Time Equivalents					
General Fund					
Civilian	98.25	102.50	103.50	103.50	106.50
Grants	3.00	3.00	3.00	3.00	3.00
Total FTEs	**101.25**	**105.50**	**106.50**	**106.50**	**109.50**
Performance Measures					
Customer return rate	New Meas	23	20	20	24
Number of patron injuries at recreation and senior centers	200	353	350	250	325
Percent of users satisfied with recreation programs	74	74.8	74	80	74
Seniors enrolled in organized programs at senior centers	1,395	2,233	2,200	1,800	2,200
Teen enrollments in parks and recreation programs	407	307	300	700	300
Youth enrolled in parks and recreation programs	4,306	5,361	5,500	5,000	5,500
Percent of citizens satisfied with recreation programs	**74**	**74.3**	**74**	**75**	**75**

Services

After-school programs; Camps; Classes for all ages; Sports leagues; Nutrition classes; Nature programs; Arts and crafts.

Contact

Lucas Massie, Division Manager, 512-476-9193

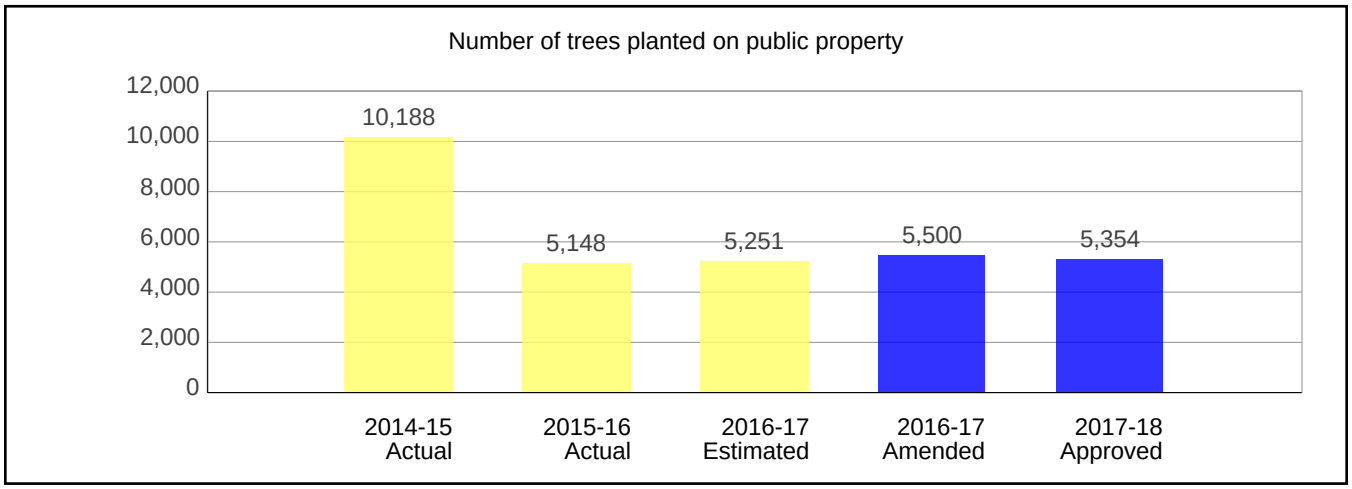
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Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Forestry

The purpose of the Forestry activity is to provide park tree care services, tree planting, and tree education in order to provide the Austin community with a safe and healthy urban forest.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	720,298	21,173	63,550	0	0
General Fund	2,407,222	2,163,421	2,165,270	2,225,479	2,435,608
Total Requirements	**$3,127,520**	**$2,184,593**	**$2,228,820**	**$2,225,479**	**$2,435,608**
Full-Time Equivalents					
General Fund					
Civilian	33.00	28.00	28.00	28.00	28.00
Total FTEs	**33.00**	**28.00**	**28.00**	**28.00**	**28.00**
Performance Measures					
Number of trees planted on public property	10,188	5,148	5,251	5,500	5,354
Percent of park trees receiving maintenance	1.8	3.64	2.8	3.5	2.9

Services

Public tree care; Tree planting; Public education and outreach; Site level planning and design review for tree impacts on parkland; Emergency response; Internal and external training.

Contact

Amanda Ross, Division Manager, (512) 978-2601

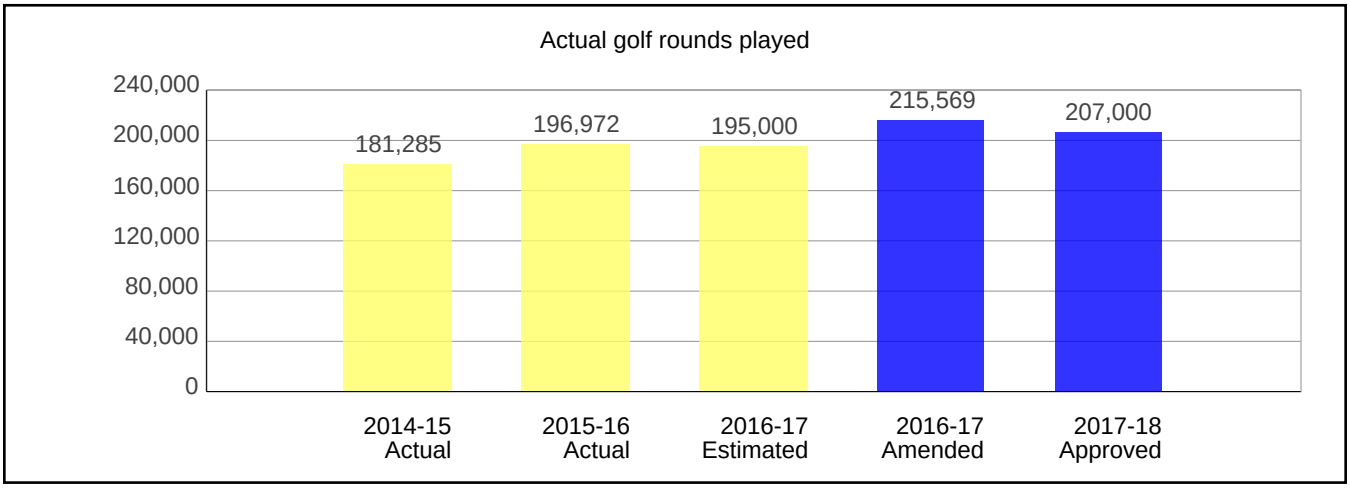
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Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Golf

The purpose of the Golf activity is to provide golf services with quality facilities to the Austin community at an affordable, tiered price structure.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	575,962	188,532	125,635	20,000	125,000
Golf Fund	5,457,872	6,367,703	6,815,757	7,656,834	7,600,660
Total Requirements	**$6,033,834**	**$6,556,234**	**$6,941,392**	**$7,676,834**	**$7,725,660**
Full-Time Equivalents					
Golf Fund					
Civilian	41.00	41.00	41.00	41.00	41.00
Total FTEs	**41.00**	**41.00**	**41.00**	**41.00**	**41.00**
Performance Measures					
Actual golf rounds played	181,285	196,972	195,000	215,569	207,000
Number of patron injuries at golf courses	3	8	8	1	8
Overall satisfaction rating with the City of Austin golf experience	86	90.4	92.5	85	85
Revenue per round	30.72	28.56	29	30.72	30.72

Services

Golf lessons; Play; Course maintenance and rentals; Merchandise sales.

Contact

Kevin Gomillion, Division Manager, 512-974-9351

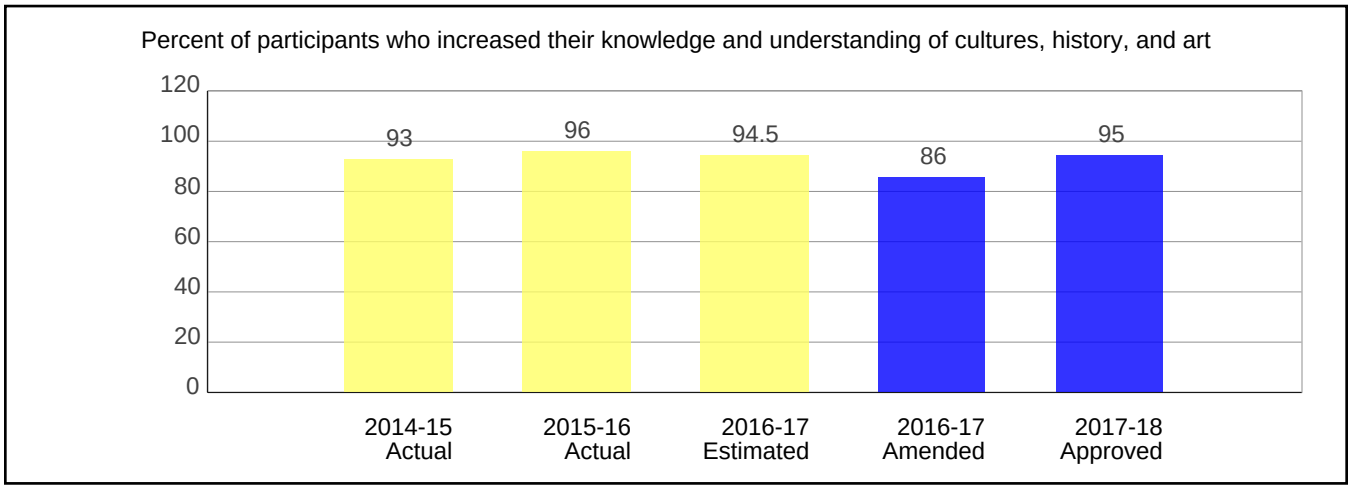
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Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Museums & Cultural Programs

The purpose of the Museums and Cultural Programs activity is to provide cultural experiences, honor Austin's history, and engage our communities in the arts by providing facilities and programs that celebrate Austin's diverse population, cultivate lifelong learning, and create opportunities for advancing quality of life and economic vitality.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	131,046	98,003	69,582	5,446	109,516
General Fund	5,665,177	5,704,607	6,032,903	6,140,865	6,464,259
Grants	102,031	0	53,000	53,000	0
Total Requirements	**$5,898,254**	**$5,802,610**	**$6,155,485**	**$6,199,311**	**$6,573,775**
Full-Time Equivalents					
General Fund					
Civilian	52.00	54.00	53.00	53.00	52.00
Total FTEs	**52.00**	**54.00**	**53.00**	**53.00**	**52.00**
Performance Measures					
Attendance at free cultural special events	New Meas	99,238	102,215	110,000	102,215
Number of patron injuries at museums and cultural centers	34	25	30	34	30
Percent of art and cultural program participants reporting an improvement to their quality of life	82	97	86	80	88
Percent of participants who increased their knowledge and understanding of cultures, history, and art	93	96	94.5	86	95
Visits to educational and cultural facilities	256,526	307,136	297,799	270,000	306,733

Services

Educational programming for youth, adults, and seniors that focuses on history, the arts, and culturally relevant activities; Exhibitions showcasing art, historical artifacts, and cultural displays; Performances including theatrical dramas, musicals, dance, and concerts; Public and special events that highlight special occasions in the diverse communities we serve; Collaborations with community providers of arts and cultural activities; Community meetings; Community engagement activities; Rentals; Senior meals; Economic development activities; Providing access to City services for diverse communities.

Contact

Laura Esparza, Division Manager, 512-974-4001

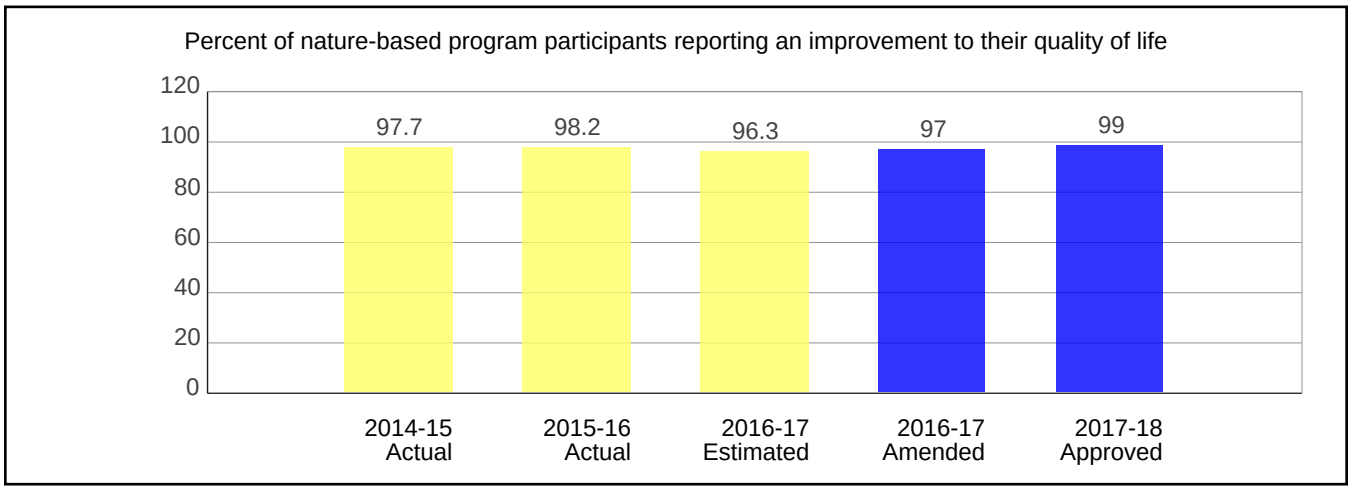
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Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Nature-Based Centers

The purpose of the Nature-Based Centers activity is to provide educational and high adventure programs to residents and visitors of the Austin Nature and Science Center, Camacho Activity Center, and the Zilker Botanical Garden in order to foster understanding and stewardship of the Edwards Acquifer, to increase immersion to and awareness and appreciation of the natural environment and promote and overall love of our earth.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	89,189	128,848	87,844	48,000	48,000
General Fund	3,087,045	3,161,668	3,473,919	3,480,328	3,723,276
Total Requirements	**$3,176,234**	**$3,290,516**	**$3,561,763**	**$3,528,328**	**$3,771,276**
Full-Time Equivalents					
General Fund					
Civilian	37.75	37.75	38.75	38.75	38.75
Total FTEs	**37.75**	**37.75**	**38.75**	**38.75**	**38.75**
Performance Measures					
New participants enrolled in environmental education programs	New Meas	985	985	1,390	1,015
Number of patron injuries at nature-based centers	27	29	36	30	36
Percent of nature-based program participants reporting an improvement to their quality of life	97.7	98.2	96.3	97	99

Services

Educational activities at the Austin Nature Science Center, Camacho Activity Center, and Zilker Botanical Garden.

Contact

Jodi Jay, Division Manager, (512) 974-9459

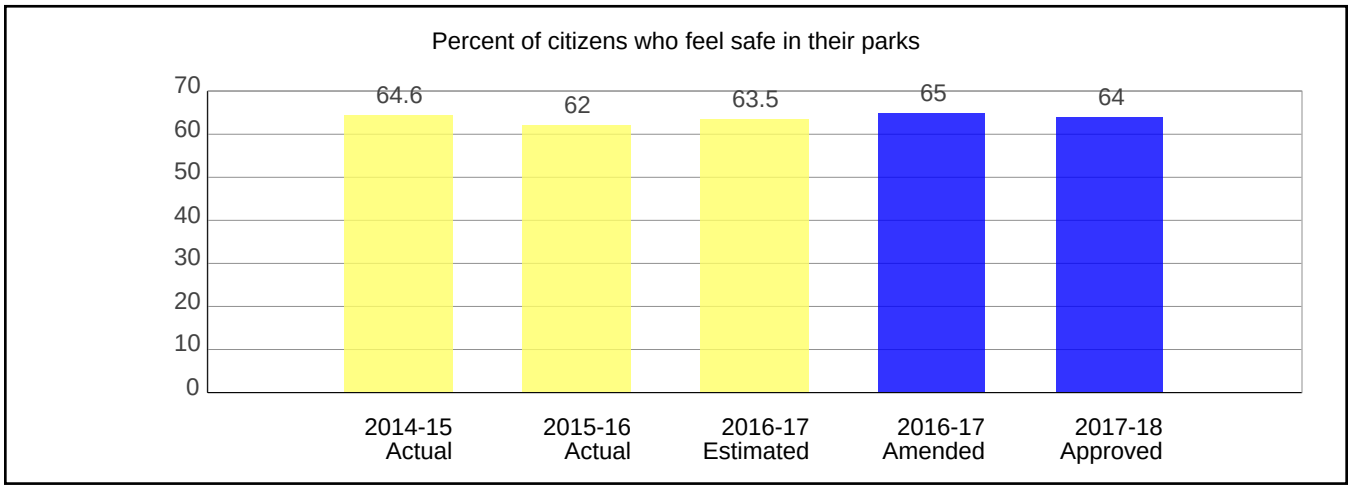
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Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Park Ranger Programs

The purpose of the Park Ranger activity is to provide educational, safety, and security services to residents and visitors in Austin's parks and recreational facilities.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	501	1,027	2,600	0	0
General Fund	1,477,633	1,701,678	1,841,003	1,911,758	1,967,849
Total Requirements	**$1,478,134**	**$1,702,705**	**$1,843,603**	**$1,911,758**	**$1,967,849**
Full-Time Equivalents					
General Fund					
Civilian	24.00	26.00	25.00	25.00	25.00
Total FTEs	**24.00**	**26.00**	**25.00**	**25.00**	**25.00**
Performance Measures					
Number of park ranger safety contacts with park patrons	2,954	4,210	3,202	5,000	3,298
Number of patron injuries during park ranger programs	0	0	1	0	0
Park ranger educational contacts with park patrons	17,643	9,375	11,295	8,000	11,634
Percent of citizens who feel safe in their parks	64.6	62	63.5	65	64

Services

Education; Community outreach; Environmental awareness programs; Safety inspections; Park security.

Contact

Amanda Ross, Division Manager, (512) 978-2601

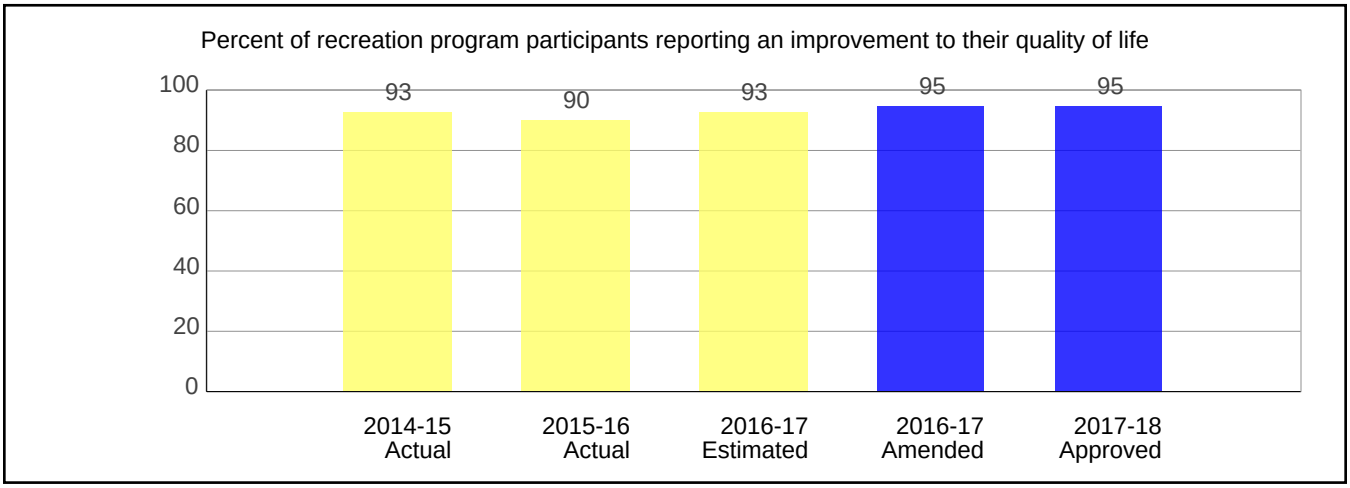
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Parks and Recreation
Budget Detail by Activity

Program: Community Services

Activity: Parks Program Services

The purpose of Parks Program Services is to provide diverse, supervised, and affordable program services to youth and adults in Austin so that they can play, recreate, and learn together.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	23,294	59,751	19,417	0	0
General Fund	3,228,937	3,541,257	3,571,842	3,651,327	3,624,679
Total Requirements	**$3,252,231**	**$3,601,008**	**$3,591,259**	**$3,651,327**	**$3,624,679**
Full-Time Equivalents					
General Fund					
Civilian	22.00	26.75	26.75	26.75	23.75
Total FTEs	**22.00**	**26.75**	**26.75**	**26.75**	**23.75**
Performance Measures					
Number of youth in free summer programs	New Meas	1,480	1,480	1,500	1,524
Percent of recreation program participants reporting an improvement to their quality of life	93	90	93	95	95

Services

Programs and classes for all ages.

Contact

Tiffany Cabin, Division Manager, 512-974-3903

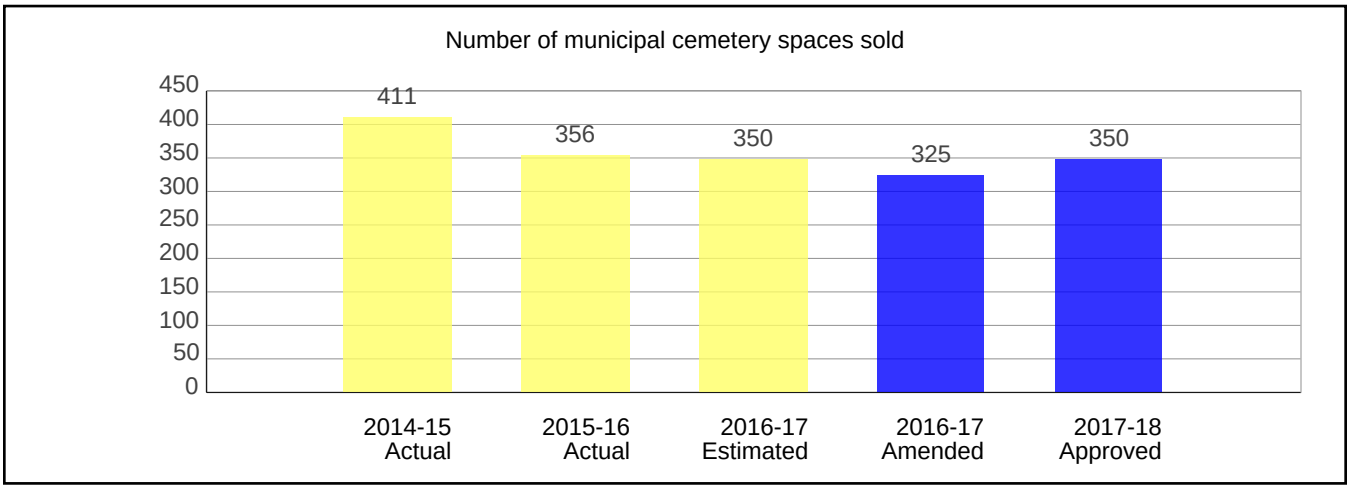
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Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations

Activity: Cemetery Operations

The purpose of the Cemetery Operations activity is to provide burial service arrangements and to maintain landscaping and infrastructure at the five City-owned cemeteries in a condition that maintains public health, safety, comfort, and welfare.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	147	3,036	50	0	0
General Fund	2,251,374	2,458,016	2,371,116	2,408,116	2,516,467
Total Requirements	**$2,251,521**	**$2,461,053**	**$2,371,166**	**$2,408,116**	**$2,516,467**
Full-Time Equivalents					
General Fund					
Civilian	20.00	20.00	19.00	19.00	19.00
Total FTEs	**20.00**	**20.00**	**19.00**	**19.00**	**19.00**
Performance Measures					
Cemetery operations cost per acre maintained	12,596	13,752	13,783	13,840	13,840
Customer satisfaction with the customer service provided by City of Austin cemetery staff	New Meas	41	75	60	70
Number of municipal cemetery spaces sold	411	356	350	325	350

Services

Collection of fees for sales of plots and burial services; Arrangement of interment and disinterment services; General landscaping; Customer service; Information and research for historical and genealogy searches; Infrastructure maintenance and repairs; Equipment care and replacement; Supervision of contractors, vendors and other service providers; Community engagement; Interaction with funeral service providers.

Contact

Tonja Walls-Davis, Sales and Event Manager, 512-978-2324

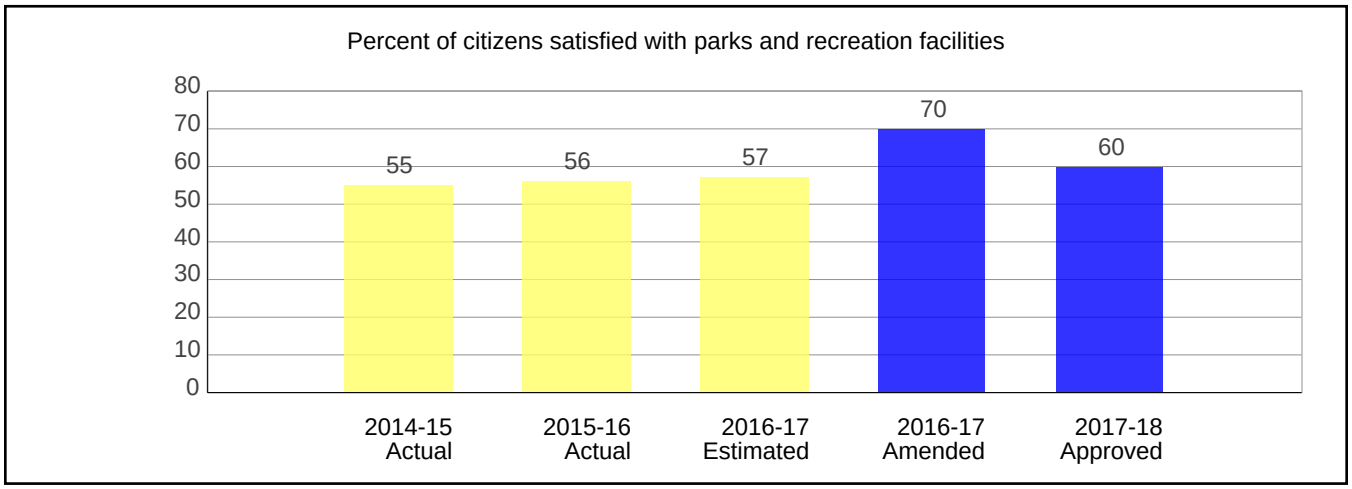
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Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations

Activity: Facility Services

The purpose of the Facility Services activity is to provide quality facility maintenance services for Parks and Recreation facilities in order to maintain a usable and safe environment for the public and staff.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	123,513	87,911	74,209	0	175,930
General Fund	3,867,046	3,883,178	3,764,104	3,812,270	3,915,561
Total Requirements	**$3,990,559**	**$3,971,089**	**$3,838,313**	**$3,812,270**	**$4,091,491**
Full-Time Equivalents					
General Fund					
Civilian	32.50	34.00	33.00	33.00	33.00
Total FTEs	**32.50**	**34.00**	**33.00**	**33.00**	**33.00**
Performance Measures					
Facilities completely closed due to structural failures	New Meas	0	0	0	0
Percent of citizens satisfied with parks and recreation facilities	55	56	57	70	60

Services

Facility repairs; Preventive maintenance; Building plumbing; HVAC maintenance; Carpentry.

Contact

Charles Vaclavik, Division Manager, 512.974.9471

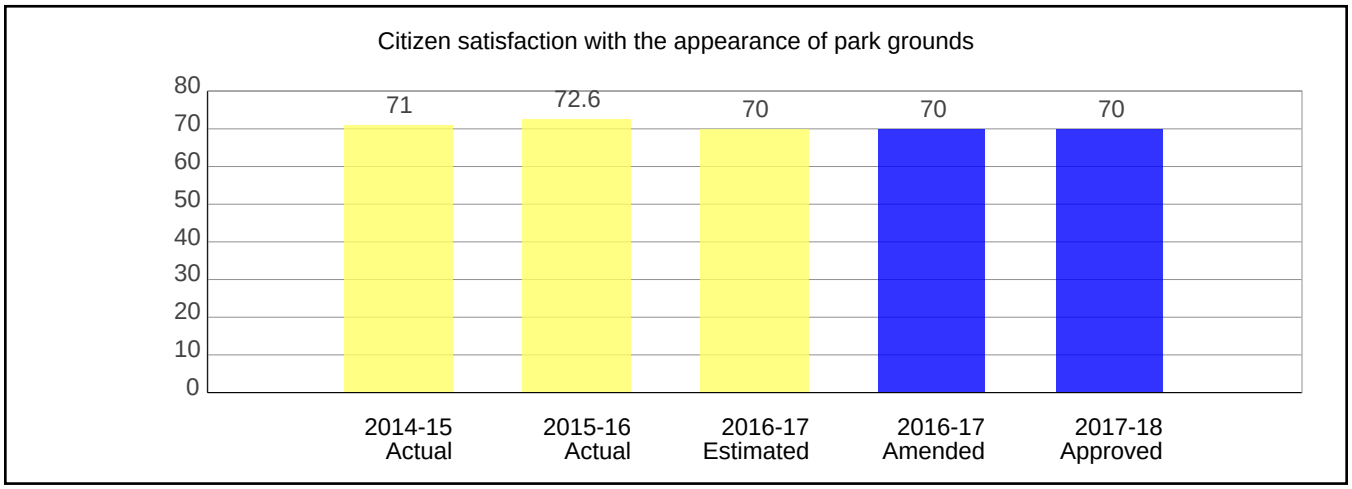
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Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations

Activity: Grounds Maintenance

The purpose of the Grounds Maintenance activity is to conduct routine park maintenance in order to provide the Austin community with clean, safe, and well-maintained parks.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	1,924,573	2,049,465	1,267,144	1,247,395	1,265,101
General Fund	13,310,503	13,460,304	13,300,273	13,742,677	14,397,630
Parks and Recreation Special Events Fund	0	0	1,883,637	1,883,637	1,883,637
Total Requirements	**$15,235,076**	**$15,509,770**	**$16,451,054**	**$16,873,709**	**$17,546,368**
Full-Time Equivalents					
General Fund					
Civilian	162.25	159.75	162.75	162.75	162.75
Total FTEs	**162.25**	**159.75**	**162.75**	**162.75**	**162.75**
Performance Measures					
Number of developed park acres	13,127	13,176	14,380	13,240	14,400
Citizen satisfaction with the appearance of park grounds	**71**	**72.6**	**70**	**70**	**70**

Services

Daily park service; Park outdoor repairs/improvements; Mowing/weed trimming; Trail maintenance; Emergency storm damage; Equipment maintenance; Playscape maintenance and inspection; Horticulture; Graffiti removal.

Contact

Charles Vaclavik, Division Manager, 512-974-9471

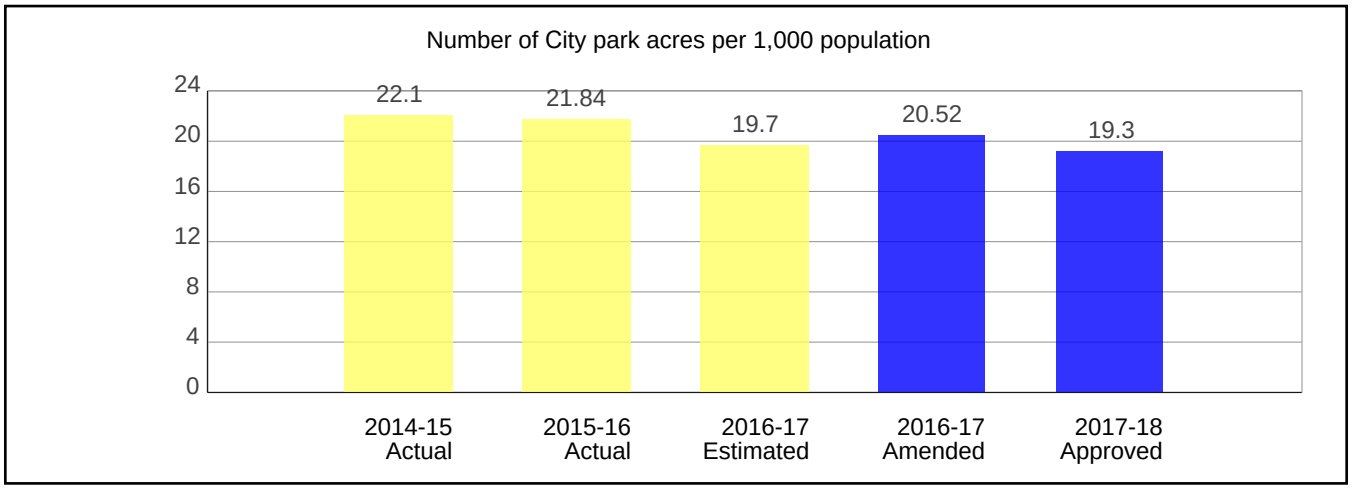
Bold Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations

Activity: Park Planning & Development

The purpose of the Park Planning and Development activity is to make facility improvements, and to provide planning, analysis, advice, construction, coordination, and acquisition in a timely, community-based manner in order to increase the availability of recreational opportunities for residents and visitors.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	1,941,865	1,757,660	2,047,399	1,884,596	2,155,775
General Fund	1,564,733	1,959,024	2,191,943	2,395,756	2,483,936
Grants	1,259,500	0	0	0	0
Total Requirements	**$4,766,098**	**$3,716,684**	**$4,239,342**	**$4,280,352**	**$4,639,711**
Full-Time Equivalents					
General Fund					
Civilian	37.00	38.00	38.00	38.00	38.00
Total FTEs	**37.00**	**38.00**	**38.00**	**38.00**	**38.00**
Performance Measures					
Number of newly developed public / private partnerships	10	5	6	7	7
Percent of CIP projects completed	72	80.85	70	70	70
Total acres of new parkland acquired through parkland dedication	28	22.63	70	13.5	75.53
Total acres of new parkland purchased	65	7.03	5.82	10	0
Five-year average of private investment and grant funds as a percent of five-year average CIP expenditures	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**10**
Number of City park acres per 1,000 population	**22.1**	**21.84**	**19.7**	**20.52**	**19.3**
Percent of CIP Spending Plan achieved	**88**	**48.32**	**75**	**85**	**85**
Percent of the City of Austin that is classified as parkland deficient	**42**	**36.9**	**34**	**34**	**34**

Services

Manage the construction of park improvements; Design and approve park plans and improvements; Parkland acquisition.

Contact

Ricardo Soliz, Division Manager, 512-974-9452

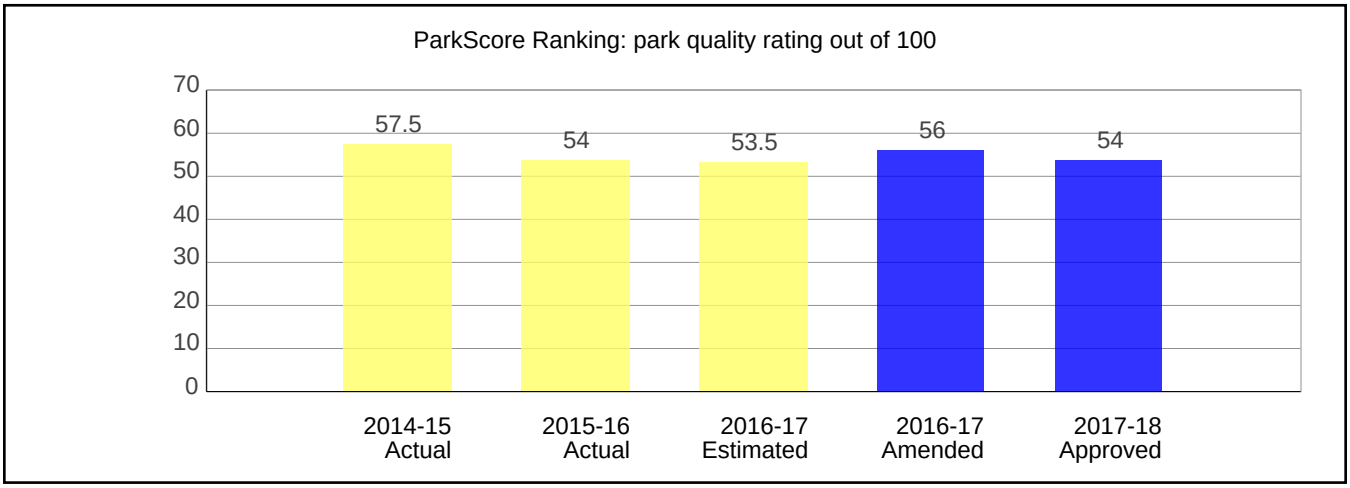
Bold Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department so that it may effectively serve the Austin community.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	415,146	328,955	414,385	368,160	368,160
General Fund	5,701,893	6,816,197	8,595,090	6,744,344	7,888,003
Total Requirements	**$6,117,039**	**$7,145,152**	**$9,009,475**	**$7,112,504**	**$8,256,163**
Full-Time Equivalents					
General Fund					
Civilian	59.75	64.75	66.75	66.75	66.75
Total FTEs	**59.75**	**64.75**	**66.75**	**66.75**	**66.75**
Performance Measures					
Annual volunteer hours	49,452	54,978	55,000	45,000	50,000
Lost Time Injury Rate	2.52	2.94	3	2	3
Number of employee injuries	128	159	158	118	145
Number of patron injuries	New Meas	587	642	839	700
Sick Leave Utilization Rate	35.06	32.77	33.5	33	33
Turnover Rate	8.07	10.62	9.5	8	9
ParkScore Ranking: park quality rating out of 100	**57.5**	**54**	**53.5**	**56**	**54**

Services

Office of the Director; Financial services; Human resources; Information technology and public information support; Customer service; Audit/internal review; Staff, Council, and Boards and Commissions meeting support.

Contact

Suzanne Piper, Acting Division Manager, 512-974-6753

Bold Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	8,007,781	8,751,818	9,900,528	11,742,993	10,165,707
Golf Fund	704,508	650,884	508,631	549,379	454,912
Total Requirements	**$8,712,289**	**$9,402,702**	**$10,409,159**	**$12,292,372**	**$10,620,619**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Suzanne Piper, Acting Division Manager, 512-974-6753

Parks and Recreation: 2017-18

General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Services	**$35,802,944**	**$38,110,735**	**$39,576,834**	**$39,658,782**	**$42,324,659**
Aquatics	6,394,069	7,303,322	7,758,614	7,415,384	8,069,758
Athletics	3,098,202	3,188,347	3,280,089	3,297,044	3,430,230
Community Recreation Services	10,444,659	11,346,434	11,453,194	11,536,597	12,609,000
Forestry	2,407,222	2,163,421	2,165,270	2,225,479	2,435,608
Museums & Cultural Programs	5,665,177	5,704,607	6,032,903	6,140,865	6,464,259
Nature-Based Centers	3,087,045	3,161,668	3,473,919	3,480,328	3,723,276
Park Ranger Programs	1,477,633	1,701,678	1,841,003	1,911,758	1,967,849
Parks Program Services	3,228,937	3,541,257	3,571,842	3,651,327	3,624,679
Parks, Planning, Development & Operations	**$20,993,656**	**$21,760,523**	**$21,627,436**	**$22,358,819**	**$23,313,594**
Cemetery Operations	2,251,374	2,458,016	2,371,116	2,408,116	2,516,467
Facility Services	3,867,046	3,883,178	3,764,104	3,812,270	3,915,561
Grounds Maintenance	13,310,503	13,460,304	13,300,273	13,742,677	14,397,630
Park Planning & Development	1,564,733	1,959,024	2,191,943	2,395,756	2,483,936
Support Services	**$5,701,893**	**$6,816,197**	**$8,595,090**	**$6,744,344**	**$7,888,003**
Departmental Support Services	5,701,893	6,816,197	8,595,090	6,744,344	7,888,003
Transfers and Other Requirements	**$8,007,781**	**$8,751,818**	**$9,900,528**	**$11,742,993**	**$10,165,707**
Other Requirements	185,576	468,160	173,027	2,085,558	193,595
Transfers	7,822,204	8,283,658	9,727,501	9,657,435	9,972,112
Total	**$70,506,274**	**$75,439,273**	**$79,699,888**	**$80,504,938**	**$83,691,963**
Full-Time Equivalents (FTEs)					
Community Services	**326.25**	**333.25**	**332.25**	**332.25**	**331.25**
Aquatics	36.25	36.25	35.25	35.25	35.25
Athletics	23.00	22.00	22.00	22.00	22.00
Community Recreation Services	98.25	102.50	103.50	103.50	106.50
Forestry	33.00	28.00	28.00	28.00	28.00
Museums & Cultural Programs	52.00	54.00	53.00	53.00	52.00
Nature-Based Centers	37.75	37.75	38.75	38.75	38.75
Park Ranger Programs	24.00	26.00	25.00	25.00	25.00
Parks Program Services	22.00	26.75	26.75	26.75	23.75
Parks, Planning, Development & Operations	**251.75**	**251.75**	**252.75**	**252.75**	**252.75**
Cemetery Operations	20.00	20.00	19.00	19.00	19.00
Facility Services	32.50	34.00	33.00	33.00	33.00
Grounds Maintenance	162.25	159.75	162.75	162.75	162.75
Park Planning & Development	37.00	38.00	38.00	38.00	38.00
Support Services	**59.75**	**64.75**	**66.75**	**66.75**	**66.75**
Departmental Support Services	59.75	64.75	66.75	66.75	66.75
Total	**637.75**	**649.75**	**651.75**	**651.75**	**650.75**

Parks and Recreation: 2017-18

Golf Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Services	**$5,457,872**	**$6,367,703**	**$6,815,757**	**$7,656,834**	**$7,600,660**
Golf	5,457,872	6,367,703	6,815,757	7,656,834	7,600,660
Transfers and Other Requirements	**$704,508**	**$650,884**	**$508,631**	**$549,379**	**$454,912**
Other Requirements	20,115	38,708	70,688	111,436	12,036
Transfers	684,393	612,176	437,943	437,943	442,876
Total	**$6,162,380**	**$7,018,587**	**$7,324,388**	**$8,206,213**	**$8,055,572**
Full-Time Equivalents (FTEs)					
Community Services	**41.00**	**41.00**	**41.00**	**41.00**	**41.00**
Golf	41.00	41.00	41.00	41.00	41.00
Total	**41.00**	**41.00**	**41.00**	**41.00**	**41.00**

Parks and Recreation: 2017-18

Grants

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Services	**$255,031**	**$135,500**	**$271,000**	**$271,000**	**$186,000**
Community Recreation Services	153,000	135,500	218,000	218,000	186,000
Museums & Cultural Programs	102,031	0	53,000	53,000	0
Parks, Planning, Development & Operations	**$1,259,500**	**$0**	**$0**	**$0**	**$0**
Park Planning & Development	1,259,500	0	0	0	0
Total	**$1,514,531**	**$135,500**	**$271,000**	**$271,000**	**$186,000**
Full-Time Equivalents (FTEs)					
Community Services	**3.00**	**3.00**	**3.00**	**3.00**	**3.00**
Community Recreation Services	3.00	3.00	3.00	3.00	3.00
Total	**3.00**	**3.00**	**3.00**	**3.00**	**3.00**

Parks and Recreation: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Services	**$1,825,961**	**$843,278**	**$983,243**	**$269,743**	**$478,813**
Aquatics	91,349	90,579	246,562	70,000	70,000
Athletics	70,168	118,356	118,185	0	0
Community Recreation Services	124,153	137,009	249,868	126,297	126,297
Forestry	720,298	21,173	63,550	0	0
Golf	575,962	188,532	125,635	20,000	125,000
Museums & Cultural Programs	131,046	98,003	69,582	5,446	109,516
Nature-Based Centers	89,189	128,848	87,844	48,000	48,000
Park Ranger Programs	501	1,027	2,600	0	0
Parks Program Services	23,294	59,751	19,417	0	0
Parks, Planning, Development & Operations	**$3,990,098**	**$3,898,072**	**$3,388,802**	**$3,131,991**	**$3,596,806**
Cemetery Operations	147	3,036	50	0	0
Facility Services	123,513	87,911	74,209	0	175,930
Grounds Maintenance	1,924,573	2,049,465	1,267,144	1,247,395	1,265,101
Park Planning & Development	1,941,865	1,757,660	2,047,399	1,884,596	2,155,775
Support Services	**$415,146**	**$328,955**	**$414,385**	**$368,160**	**$368,160**
Departmental Support Services	415,146	328,955	414,385	368,160	368,160
Total	**$6,231,205**	**$5,070,304**	**$4,786,430**	**$3,769,894**	**$4,443,779**

Parks and Recreation: 2017-18

Parks and Recreation Special Events Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Parks, Planning, Development & Operations	**$0**	**$0**	**$1,883,637**	**$1,883,637**	**$1,883,637**
Grounds Maintenance	0	0	1,883,637	1,883,637	1,883,637
Total	**$0**	**$0**	**$1,883,637**	**$1,883,637**	**$1,883,637**

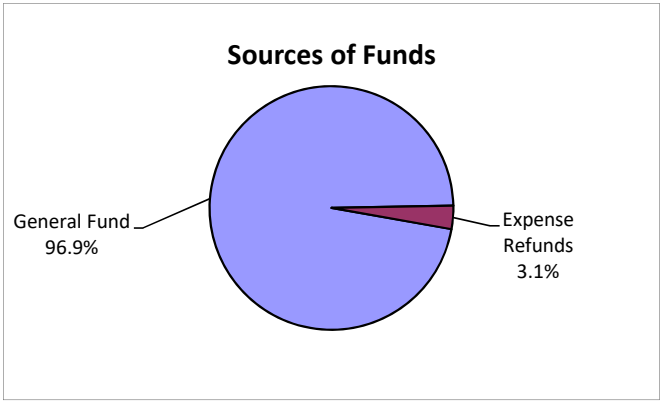

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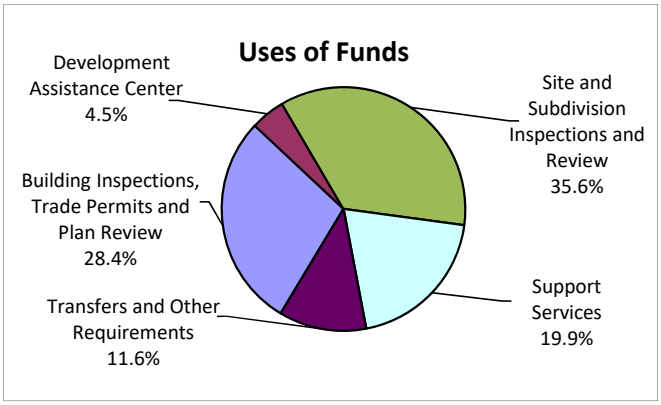


City of Austin 2017-2018 Approved Budget

Volume I
Development

Development Services





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$0	$36,335,861	$46,928,993	$39,896,198	$48,927,499
Requirements	$0	$33,226,671	$37,523,998	$37,523,998	$53,342,001
Full-Time Equivalents (FTEs)	0.00	324.00	362.00	362.00	362.00
Expense Refunds	$0	$6,053,239	$6,503,691	$7,070,343	$1,705,958
Total Budget	$0	$39,279,910	$44,027,689	$44,594,341	$55,047,959

Prior to FY 2015-16, this department was called Planning and Development Review and contained the Planning and Zoning Department, which is now shown separately.

Development Services
Organization by Program and Activity for 2018

Building Inspections and Trade Permits

- Building Inspection
- Service Center

Building Plan Review

- Commercial Plan Review
- Residential Plan Review

Development Assistance Center

- Development Assistance Center

Site and Subdivision Inspections

- Site/Subdivision Inspection

Site and Subdivision Review

- Community Tree Preservation
- Land Use Review

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Development Services
Mission and Goals for 2018

Mission

The mission of the Development Services Department is to provide high quality, positive, timely, and facilitative development review and inspection services to build a better and safer Austin.

Goals

Provide high quality review and inspection services in a timely and facilitative manner.

- Maintain 90% of building inspections performed within 24 hours.
- Achieve 50% on-time initial new residential reviews.
- Complete 65% of initial commercial building plan reviews on-time in FY 2017-18, with a long-term goal of 90% by FY 2018-19.
- Improve the percent of on-time subdivision and site plan initial reviews from 32% to 60% in FY 2017-18, with a long-term goal of 90% by FY 2018-19.
- Reduce the percentage of commercial projects that require more than two review cycles to 35% by improving education and communication about the development process, with a long-term goal of 10% by FY 2022-23.
- Reduce the percentage of residential projects that require more than two review cycles to 6% by improving education and communication about the development process, with a long-term goal of 5% by FY 2019-20.
- Reduce the percentage of site plan projects that require more than five review cycles to 5% by improving education and communication about the development process.

Promote the use of technology to increase the efficiency of the development process.

- Increase the percentage of permits issued online via the Austin Build + Connect portal from 27% to 40% in FY 2017-18, with a long-term goal of 75% by FY 2019-20.

Development Services Department

Message from the Director

The Development Services Department (DSD) has strived to maintain pace with Austin's growth while creating innovative solutions to meet increased service level demand. The Zucker Report culminated in the creation of an "Action Plan," an employee-driven two-year commitment to re-assess its business model to meet the customer-driven mandate for improved services.

Since inception of the Action Plan, the Department has launched several tools to monitor progress. In 2016, the Department created the Success Metrics, a monthly infographic that displays employee on-time plan reviews and customer wait times. This infographic has been the catalyst for collaboration among employees to improve performance. The Department also launched an annual customer survey, which establishes a baseline to gauge the quality of reviews, customer service, and overall satisfaction. Combining the Success Metrics with the annual survey has been a key indicator in measuring our success.

Several technology-based service level enhancements have been launched to improve the Department's business model. In 2016, the Department launched Austin Build + Connect, an online permitting portal. Since its debut, online payments have increased by 49%, permit issuance by 67%, and online inspections by 21%. The Department has added online search tools to help customers contact their inspector, search for zoning of a property, and search for permits in their neighborhood. Additionally, DSD has implemented an online geographic information system (GIS) viewer to display zoning, plan review case information, infrastructure, Council districts, and other geographic-related information. Electronic Plan Review, which is currently in pilot, will facilitate online submission of commercial and residential building plans and site plans. To date, the Department has trained over 1,100 individuals on the new system. Other service enhancements include the installation of Qless system sign-in kiosks at customer service counters, which allows customers to remotely sign-in for service and view wait times from their home or mobile device. Additionally, the Department implemented the use of dashboards across work units for employees to view their plan review activity in real time, and employed the services of third-party reviewers to accelerate plan reviews.

DSD reconfigured space for intake areas on three floors, created larger conference rooms, and added digital wayfinding in the lobby of One Texas Center. A commitment to invest in our employees has resulted in a 98.3% employee retention rate. The Department credits this retention rate to the creation of an employee-driven training curriculum and a reimbursement policy for professional certifications and licensures.

The Department collaborated with Texas State University (TSU) to develop recommendations to address the issue of expired permits and work without permits. TSU will also examine the feasibility of eliminating on-site paper storage, work towards establishing AMANDA as the official system of record, and identify solutions for retrieving historical documents.

In late 2017, the Department will launch Expedited Building Plan Review, an accelerated plan review and permitting program. This fee-based program will result in reduced workload on other plan review processes, which will increase on-time completion and improve performance results for DSD customers.

We care about our community, our environment, and the vibrancy of Austin, and through its vision statement DSD will continue to commit time and resources to maintain the highest qualified staff and most appropriate and advanced technology possible, with the goal of upholding and embodying DSD's goal to *"Build a Better and Safer Austin Together".*



J. Rodney Gonzales
Director

Budget Highlights

In the FY 2017-18 budget, the Development Service Department (DSD) continues to strengthen its commitment to providing excellent customer service in a high quality, positive, timely, and facilitative manner to the Austin community in order to build a better and safer Austin. In an effort to provide increased service delivery to the community, DSD continues to invest in technology initiatives and streamline processes to improve the quality of service provided to the community. Those current investments have resulted in a $15.8 million increase to the budget and improved an improved customer experience though new initiatives. The cost of these initiatives and increases to the budget will be mitigated by DSD's new fee structure resulting in a zero-cost impact to the General Fund.

Building Inspections and Trade Permits

Building Inspection

DSD has certified commercial and residential building inspectors, electrical inspectors, and plumbing and mechanical inspectors to ensure that construction is completed in compliance with applicable City building codes, which are enforced to protect the health and safety of structures for the benefit of all. Despite the increase in inspection requests over the last few years, the Building Inspections division has met its goal every year to maintain an on-time inspection rate of 90% within 24 hours of request.

Service Center

The Service Center collects fees and issues all appropriate building and trade permits and has significantly decreased customer wait times due to the implementation of Qless, an online queueing tool, an entire redesign of the Service Center with customer centric features, and the ongoing improvement through the Austin Build + Connect online portal where customers can schedule inspections, make payments, or conduct general business with DSD.

Building Plan Review

Commercial Building Plan Review

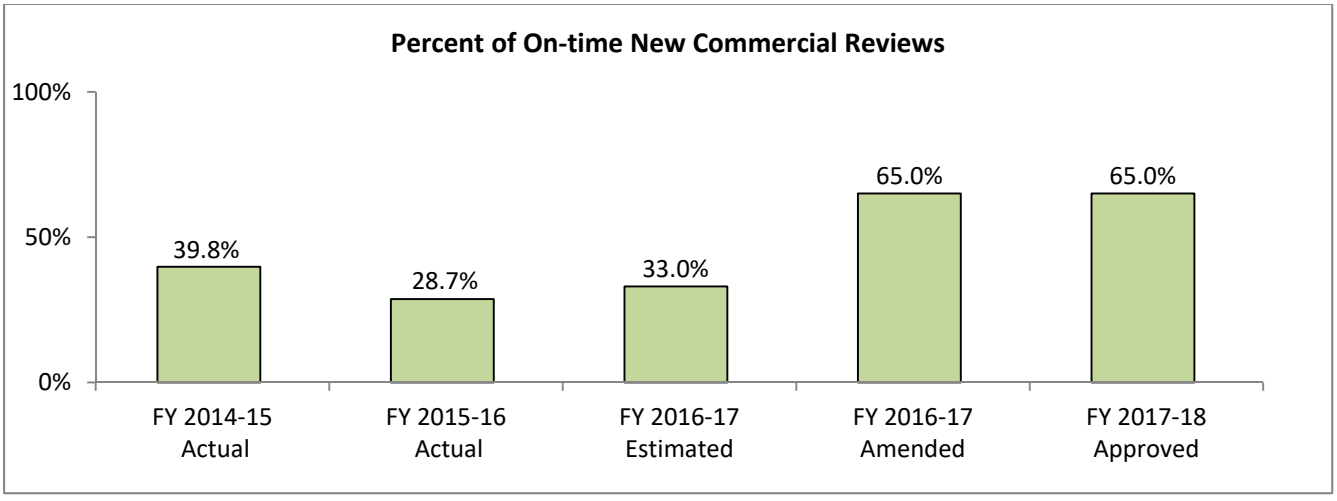
The Commercial Building Plan Review section provides the review function for commercial projects and also conducts a technical review of building plans for compliance with current building codes.

Expedited Building Plan Review

This accelerated fee-based program provides timely and efficient review processes to customers in which all required disciplines are available to review one project collaboratively, thus greatly reducing the review time.

Residential Plan Review

Residential Plan Review provides a comprehensive review service to customers and developers to ensure that structures are in compliance with zoning and other development regulations. Some of the current development regulations include the Residential Design and Compatibility Standards (McMansion) and the Neighborhood Conservation Combining Districts (NCCD) regulation.



Development Assistance Center
In the Development Assistance Center, a broad spectrum of technical staff are available to provide specific guidance on projects of varying complexities. In the past five years customer traffic has increased by more than 20%, resulting in an increase in wait time.

Site and Subdivision Inspections
The Site and Subdivision Inspections division ensures that all public infrastructure, such as water, wastewater, drainage facilities, streets, and sidewalks are built according to plans and specifications so that the site can be used as ultimately intended, regardless of the size and scope of the project.

Site and Subdivision Review
The Site and Subdivision Review division focuses on compliance with the Land Development Code (LDC) to preserve Austin's urban forest. In previous years, the work groups included in Site and Subdivision Review were funded partially by the Drainage Utility Fee. In FY 2017-18, $5.7 million of the budget increase is due to moving these expenses into DSD. These costs will be fully offset by DSD fees, however, with no costs borne by the General Fund.

Community Tree Preservation
A thriving tree canopy provides shade, reduces obesity and heart disease, cleans air and water, creates oxygen, and minimizes flooding. Because of the urban forest's importance, this work group implements long-range plans, manages interdepartmental coordination, formulates partnerships, and administers tree ordinances. The Community Tree Preservation work group advances community health by protecting, nurturing and renewing Austin's green infrastructure through the preservation of the city's forest.

Land Use Review
The Land Use Review work group provides comprehensive review services for customers and developers to ensure that site plan, subdivision and zoning applications are in compliance with the Land Development Code and other criteria as adopted by Council.

Support Services
The Support Services division establishes the framework for strategic planning, performance, and continuous improvement for the Department to maximize operational efficiency and improve customer satisfaction. Support Services consists of Strategic Planning, Information Technology, Human Resources, Public Information Office, and Administration and Management. Each unit making up the Support Services division focuses on the long-term scope of work while also supporting the day-to-day operations of DSD.

For FY 2017-18, the function and resources to operate the Neighborhood Assistance Center will transfer from the Planning and Zoning Department to DSD, along with funding for two positions. In exchange for these positions and to fully separate support staff functions between the departments, the budget includes the transfer of three positions to Planning and Zoning.

DSD will continue its commitment to educating and training the employees of DSD to ensure the highest level and quality of service possible by investing $83,229 in training and professional registrations. Another $449,313 will be invested with the City's 3-1-1 Call Center to address customer requests in a timely and efficient manner.

Technology
In FY 2016-17, a significant number of solutions were implemented in the Department in an effort to further enhance customer experience and efficiency. One of these was Electronic Plan Review, which was introduced into all plan review functions across the Department to enhance the review process and provide greater coordination across all 14 partner departments involved in the review process. In FY 2017-18, the application will undergo a significant upgrade that will extend its feature set and provide the capability to broaden the use of the application within the department and across the City. Additionally in FY 2017-18, two large projects will be initiated within the Department for CodeNEXT implementation and the digitization of historical plans for convenience and accessibility, as well as enhanced utilization of work space.

With the successful implementation of Microstrategy dashboards into the management team, a continued effort to provide transparency and real time data to unit managers and the public is occurring. New additions to the dashboards will aid management to approach Department-wide operations with a strategic and long-term vision and purpose in mind.

Revenue

In January of 2017, Matrix Consultant Group began a comprehensive review and analysis of fees collected by the Development Services Department, examining all service groups, processes, direct costs, and indirect costs, and provided recommendations for new fees and adjustments to arrive at a full cost recovery model. For DSD's FY 2017-18 budget of $53.3 million, $48.9 million is fully recovered by revenue generated from fees. The remaining $4.4 million includes expenses ineligible for fee recovery such as fee waivers, temporary positions for telecom projects, and small cell implementation.

Development Services
Significant Changes

General Fund

Revenue Changes	Dollars
Increased revenue from a comprehensive cost of service study.	$3,352,693
Increased revenue from transferred fees from Watershed Protection Department to DSD for environmental review and inspection services.	$5,678,608

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$802,020
Increase transfer for administrative support.		$221,115
Decrease transfer for technology support.		($203,871)
Department Cost Drivers		
Funding to add one position to the Urban Forestry work group for a City Arborist pilot education program. The cost is fully recovered through the Urban Forest Replenishment Fund resulting in a net zero impact to the General Fund.	1.00	$0
One-time costs associated with CodeNEXT implementation to include AMANDA upgrades, development of a training curriculum by a third-party, and temporary staffing.		$1,350,000
Annualized costs for 30 FTEs approved in the FY 2016-17 budget.		$1,221,955
Increase in funding for temporary employees to meet customer demand and maintain service levels.		$1,269,093
Increase in building supplies and furnishings to accommodate staffing requirements by completing a re-design of office space at One Texas Center.		$777,500
One-time costs associated with telecom permitting projects for FY 2017-18, to include temporary staff and vehicle rental expense.		$699,428
Increase in rental expense to accommodate additional off-site work space requirements.		$625,000
Funding to partner with the 3-1-1 Call Center to provide 24/7 support for DSD customers.		$449,313
Funding for ongoing Third-Party Plan Review and Inspections to address overflow in demand.		$305,000
Increase in operating funding for new and replacement vehicles in FY 2017-18.		$750,000
Increase in funding to cover credit card processing fees.		$385,127

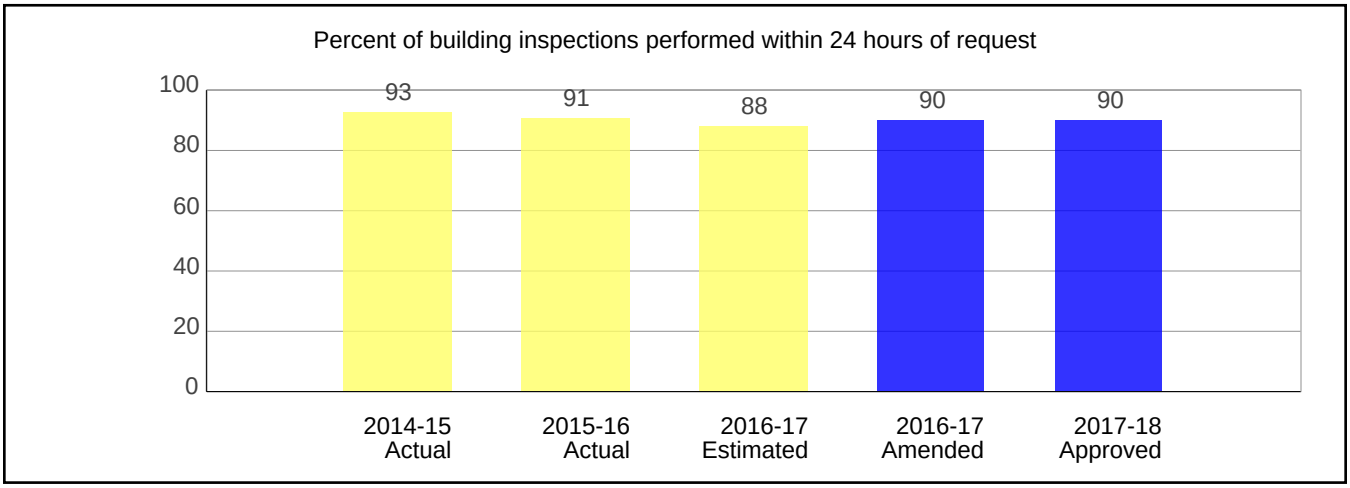
Expenditure Changes	FTEs	Dollars
Increase in funding for required third-party concrete testing services.		$378,865
Increase in overtime funding for use during periods of peak customer demand to maintain service levels.		$210,901
Increase in postage expense to accurately reflect notification process costs managed by DSD.		$213,352
Increase in training expenses to meet the departmental goal of 2% of personnel budget.		$83,229
Increases for advertising, professional registrations, memberships, uniforms, office supplies, software, small tools, safety equipment, office furniture, and books.		$232,823
Increase in interdepartmental expenses to support departments full-year costs for Expedited Building Plan Review.		$302,083
Transfer one Accounting Associate I and two Planner Senior positions to the Planning and Zoning Department.	(3.00)	($270,016)
Transfer of the Neighborhood Assistance Center and two Planner Senior positions from the Planning and Zoning Department.	2.00	$195,502

Development Services
Budget Detail by Activity

Program: Building Inspections and Trade Permits

Activity: Building Inspection

The purpose of the Building Inspection activity is to provide inspection services of buildings and systems at various stages of construction in order for permit holders to safeguard the public's life, health, safety, and welfare.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	183,749	131,804	126,000	0
General Fund	0	6,269,526	6,232,577	6,269,318	7,113,769
Total Requirements	**$0**	**$6,453,275**	**$6,364,381**	**$6,395,318**	**$7,113,769**
Full-Time Equivalents					
General Fund					
Civilian	0.00	63.00	66.00	66.00	66.00
Total FTEs	**0.00**	**63.00**	**66.00**	**66.00**	**66.00**
Performance Measures					
Number of building inspections performed citywide	240,632	277,246	276,918	285,000	285,000
Percent of building inspections performed within 24 hours of request	**93**	**91**	**88**	**90**	**90**

Services

Residential inspections; Mechanical inspections; Electrical inspections; Plumbing inspections; Commercial building inspections; Medical gas inspections; Energy inspections; Technical fire prevention; Initial food establishment inspections.

Contact

Jose Roig, Division Manager, 512-974-9754

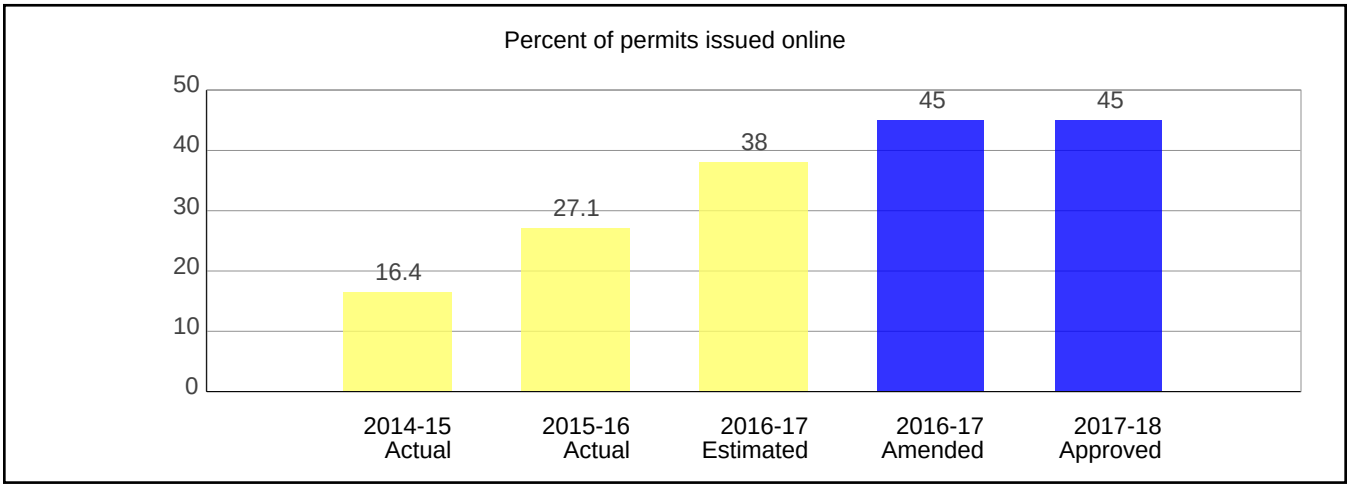
Bold Measure = Key Indicator

Development Services
Budget Detail by Activity

Program: Building Inspections and Trade Permits

Activity: Service Center

The purpose of the Service Center activity is to issue licenses, registrations and permits for builders, trade contractors, developers, and property owners so they can begin their projects.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	90	302	0	0
General Fund	0	732,048	841,316	831,804	806,481
Total Requirements	**$0**	**$732,138**	**$841,618**	**$831,804**	**$806,481**
Full-Time Equivalents					
General Fund					
Civilian	0.00	10.25	12.25	12.25	11.00
Total FTEs	**0.00**	**10.25**	**12.25**	**12.25**	**11.00**
Performance Measures					
Number of permits issued	70,432	74,902	63,308	76,300	76,300
Number of permits issued online	New Meas	New Meas	23,634	22,500	30,000
Number of walk-in customers served	32,568	32,506	27,536	26,900	30,000
Percent of Service Center experience ratings that score 3 or higher	New Meas	New Meas	New Meas	New Meas	86
Percent of permits issued online	**16.4**	**27.1**	**38**	**45**	**45**

Services

License registrations; Permit issuance; Plan retention; Escrow transaction management; Census report; Cancellations; Withdrawals; Reactivations; Registration and validations.

Contact

Cande Coward, Permit Program Supervisor, 512-974-3591

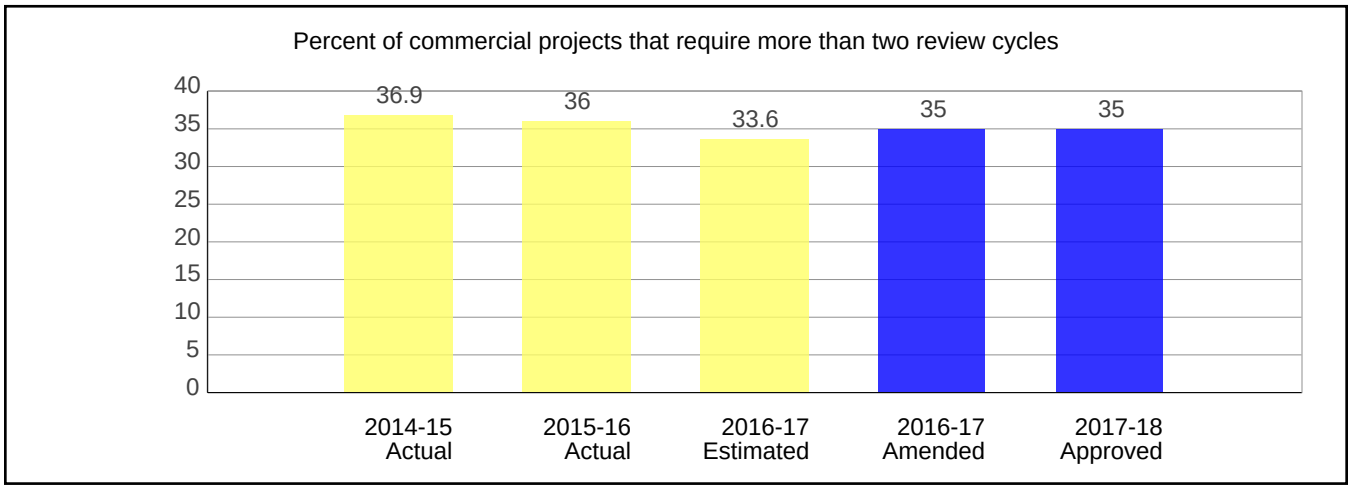
Bold Measure = Key Indicator

Development Services
Budget Detail by Activity

Program: Building Plan Review

Activity: Commercial Plan Review

The purpose of the Commercial Plan Review activity is to provide comprehensive and timely review services for businesses and developers to ensure that structures are in compliance with zoning and development regulations.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	58,605	58,000	58,000	0
General Fund	0	2,030,627	2,776,761	4,082,074	5,104,390
Total Requirements	**$0**	**$2,089,232**	**$2,834,761**	**$4,140,074**	**$5,104,390**
Full-Time Equivalents					
General Fund					
Civilian	0.00	25.50	43.50	43.50	40.67
Total FTEs	**0.00**	**25.50**	**43.50**	**43.50**	**40.67**
Performance Measures					
Internal percent of commercial reviews that are performed on-time	New Meas	New Meas	New Meas	New Meas	90
Percent of commercial projects that are not QT or expedited reviews that are performed on time	New Meas	New Meas	New Meas	New Meas	65
Percent of on-time internal commercial reviews	56.5	47.1	66	90	90
Percent of commercial projects that require more than two review cycles	**36.9**	**36**	**33.6**	**35**	**35**
Percent of on-time new commercial reviews	**39.79**	**28.65**	**33**	**65**	**65**

Services

Mechanical reviews; Electrical reviews; Expedited permit plan reviews, Plumbing reviews; Building reviews; Industrial waste reviews; Water utility reviews; Fire prevention reviews; Food establishment reviews; Research and code adoption.

Contact

Gerardo Sanchez, Chief Plans Examiner, 512-974-2538

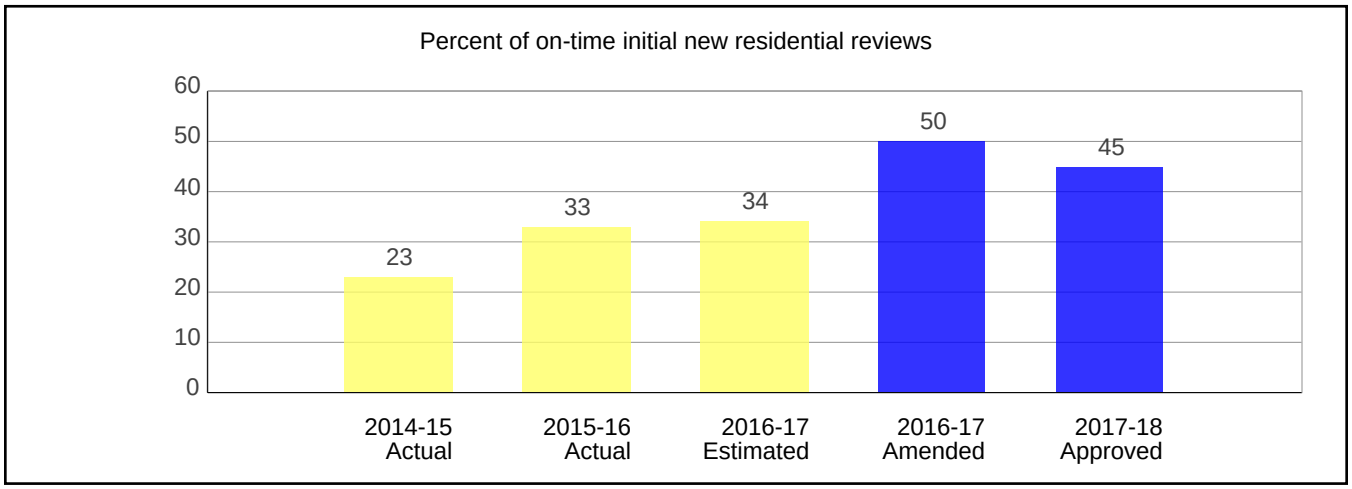
Bold Measure = Key Indicator

Development Services
Budget Detail by Activity

Program: Building Plan Review

Activity: Residential Plan Review

The purpose of the Residential Plan Review activity is to provide comprehensive review services to citizens and developers to ensure that structures are in compliance with zoning and other development regulations.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	421	0	0	0
General Fund	0	1,778,297	2,038,852	2,012,104	2,606,288
Total Requirements	**$0**	**$1,778,718**	**$2,038,852**	**$2,012,104**	**$2,606,288**
Full-Time Equivalents					
General Fund					
Civilian	0.00	19.25	21.25	21.25	22.33
Total FTEs	**0.00**	**19.25**	**21.25**	**21.25**	**22.33**
Performance Measures					
Internal percent of on-time initial new residential reviews	New Meas	New Meas	64	70	90
Internal percent of on-time initial remodel/addition residential reviews	New Meas	New Meas	32	58	90
Percent increase in number of residential applications reviewed from prior fiscal year	New Meas	New Meas	New Meas	New Meas	2
Percent of initial remodel/addition residential reviews that require more than two review cycles	6.18	6.74	6.73	4	7
Percent of on-time residential reviews	55	58	49	90	90
Percent of on-time initial new residential reviews	**23**	**33**	**34**	**50**	**45**
Percent of residential projects that require more than two review cycles	**6**	**7**	**7**	**7**	**6**

Services

Residential reviews; Residential driveway waivers; Temporary use applications; Residential design and compatibility commission case management and support; Zoning regulations consultation; Code development; Criteria development; Intake and distribution of residential applications.

Contact

Beth Culver, Development Services Division Manager, 512-974-3111

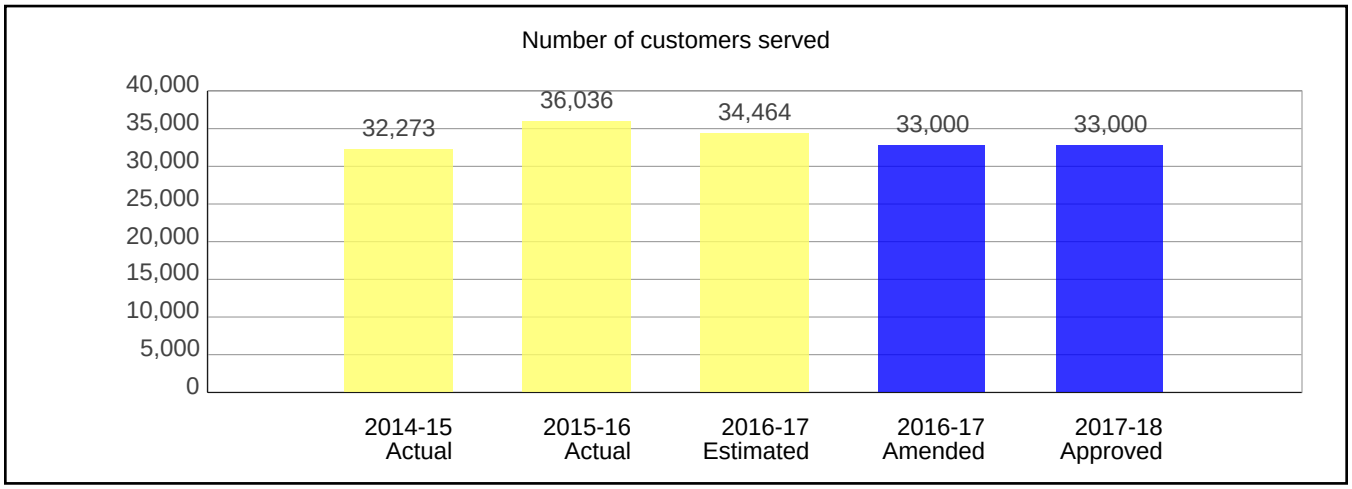
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Development Services
Budget Detail by Activity

Program: Development Assistance Center

Activity: Development Assistance Center

The purpose of the Development Assistance Center activity is to evaluate development proposals for potential applicants and concerned citizens on behalf of the community to ensure that development is designed and built in accordance with the City of Austin's rules and regulations.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	326,198	336,902	342,106	0
General Fund	0	1,628,041	1,592,156	1,439,892	2,500,210
Total Requirements	**$0**	**$1,954,239**	**$1,929,058**	**$1,781,998**	**$2,500,210**
Full-Time Equivalents					
General Fund					
Civilian	0.00	21.00	21.00	21.00	21.00
Total FTEs	**0.00**	**21.00**	**21.00**	**21.00**	**21.00**
Performance Measures					
Number of customers served	32,273	36,036	34,464	33,000	33,000
Percent of DAC customers whose Overall Experience satisfaction level is rated 3 or higher	New Meas	New Meas	New Meas	New Meas	86

Services

Zoning consultation; Development assessments; Process changes to site plan and subdivision construction plans; Site development exemptions; Land status determinations; Site plan consultations; Subdivision consultations; Pre-submittal meetings; Document sales; Zoning verification; File management; Utility service providers; Conservation, development process and building plan consulting; Development applications; Provide property information; Sign applications; Sound amplification applications; Carnival and alcohol permit applications; Billboard ordinance waivers.

Contact

Chris Johnson, Development Assistance Center Manager, 512-974-2769

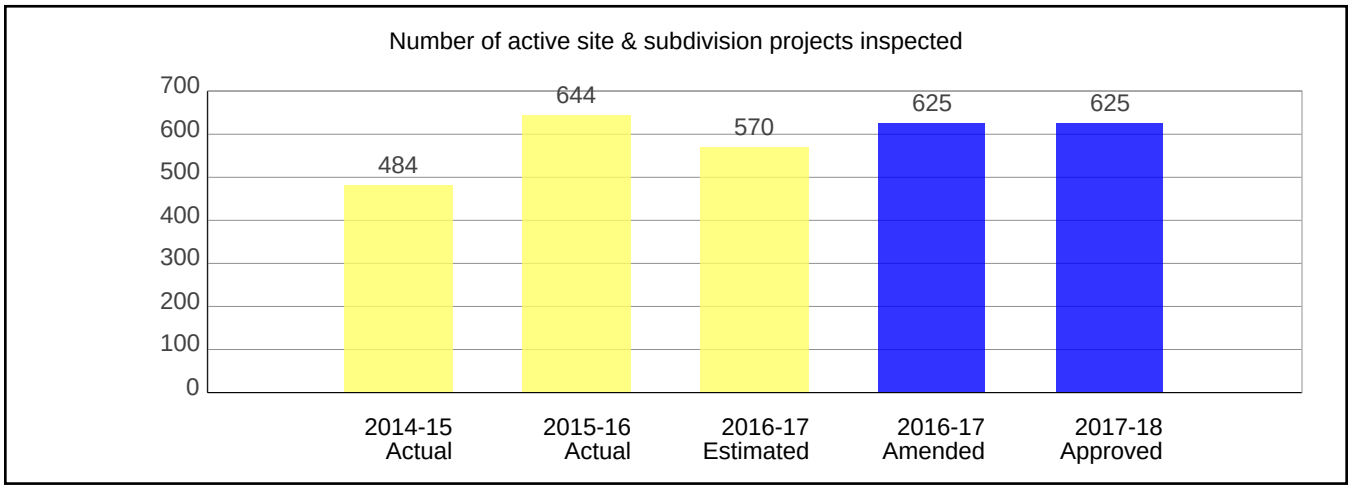
Bold Measure = Key Indicator

Development Services
Budget Detail by Activity

Program: Site and Subdivision Inspections

Activity: Site/Subdivision Inspection

The purpose of the Site/Subdivision Inspection activity is to provide inspection services for the community to ensure compliance with approved plans, City rules, regulations, and specifications.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	2,034,797	2,294,924	2,888,500	1,292,789
General Fund	0	5,186,739	5,280,027	4,637,102	7,446,068
Total Requirements	**$0**	**$7,221,536**	**$7,574,951**	**$7,525,602**	**$8,738,857**
Full-Time Equivalents					
General Fund					
Civilian	0.00	63.00	71.00	71.00	70.00
Total FTEs	**0.00**	**63.00**	**71.00**	**71.00**	**70.00**
Performance Measures					
Number of active site & subdivision projects inspected	484	644	570	625	625
Number of landscape inspections performed	501	627	324	610	375

Services

Pre-construction meetings; Subdivision inspection; Environmental compliance monitoring; Site construction inspection; Water utility taps inspection; Barton Springs operating permit inspections; Final acceptance; Warranty check back; Project communications; Complaint investigation; Utility excavation inspection; Temporary repair; Permanent repair; Backfill inspections; Environmental inspections; Commercial pond inspections; Taps inspection; Site and drop-ins.

Contact

Ruben Cantu, Division Manager, 512-974-1588

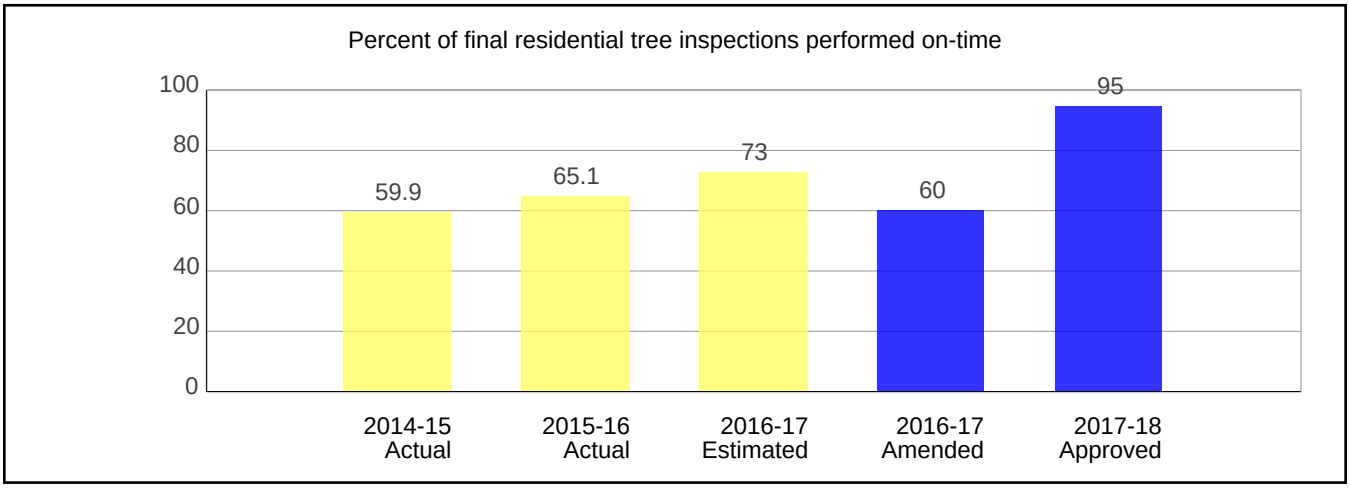
Bold Measure = Key Indicator

Development Services
Budget Detail by Activity

Program: Site and Subdivision Review

Activity: Community Tree Preservation

The purpose of the Community Tree Preservation activity is to cultivate a relationship between Austin residents and their trees by fostering a resilient community forest.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	191	0	0	413,169
General Fund	0	1,385,379	1,714,874	1,783,342	2,376,946
Total Requirements	**$0**	**$1,385,570**	**$1,714,874**	**$1,783,342**	**$2,790,115**
Full-Time Equivalents					
General Fund					
Civilian	0.00	0.00	20.00	20.00	21.00
Total FTEs	**0.00**	**0.00**	**20.00**	**20.00**	**21.00**
Performance Measures					
Number of people reached via web-based educational messaging	New Meas	New Meas	394,892	100,000	500,000
Percent of final residential tree inspections performed on-time	59.9	65.1	73	60	95
Percent of required residential tree inspections performed	New Meas	New Meas	New Meas	New Meas	80
Percent of tree-related ECC complaints received that result in ECC violations	New Meas	New Meas	New Meas	New Meas	50
Percent of tree-related ECC complaints that are inspected within 24 hours	New Meas	New Meas	New Meas	New Meas	95

Services

Administer the tree ordinance; Tree review and inspection; Implement the Urban Forest Plan.

Contact

Michael Embesi, 512-974-1876

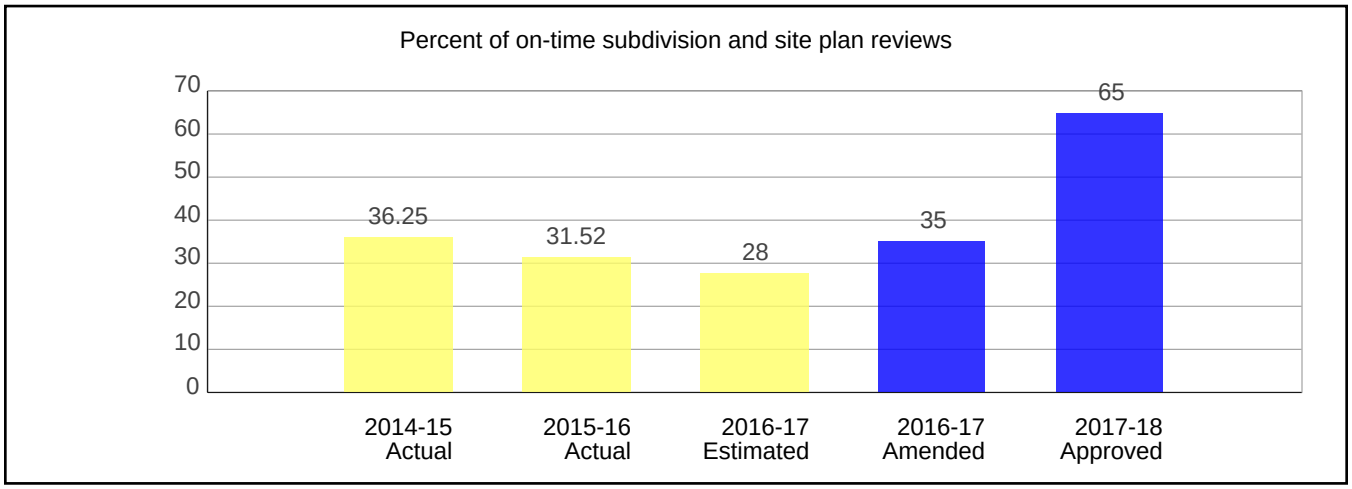
Bold Measure = Key Indicator

Development Services
Budget Detail by Activity

Program: Site and Subdivision Review

Activity: Land Use Review

The purpose of the Land Use Review activity is to provide comprehensive review services for citizens and developers to ensure that site plan, subdivision and zoning applications are in compliance with the Land Development Code and other criteria as adopted by Council.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	3,183,933	3,458,639	3,486,414	0
General Fund	0	3,305,659	3,413,435	3,351,833	8,063,311
Total Requirements	**$0**	**$6,489,592**	**$6,872,074**	**$6,838,247**	**$8,063,311**
Full-Time Equivalents					
General Fund					
Civilian	0.00	78.00	65.00	65.00	65.00
Total FTEs	**0.00**	**78.00**	**65.00**	**65.00**	**65.00**
Performance Measures					
External review partner percent of on-time subdivision and site plan initial review	New Meas	91	86	90	90
Internal percent of on-time subdivision and site plan initial reviews	84	80	59	90	90
Internal percent of on-time subdivision and site plan reviews	84	81	64	90	90
Number of permits issued	4,374	3,749	3,506	4,000	3,500
Number of total applications reviewed	4,415	4,370	3,110	4,100	3,200
Percent of on-time internal site plan reviews	New Meas	80	71	80	80
Percent of on-time internal subdivision reviews	87	80	74	80	80
Percent of on-time subdivision and site plan reviews	**36.25**	**31.52**	**28**	**35**	**65**
Percent of site plan projects that require more than five review cycles	**4**	**7**	**6.1**	**5**	**5**

Services

Site plan reviews and permits; Subdivision reviews and permits; Cell tower reviews and permits; General permits; Underground storage review and permits; Hazardous materials review; Protected tree review; Water quality operating permit review.

Contact

Andrew Linseisen, Division Manager, 512-974-2239

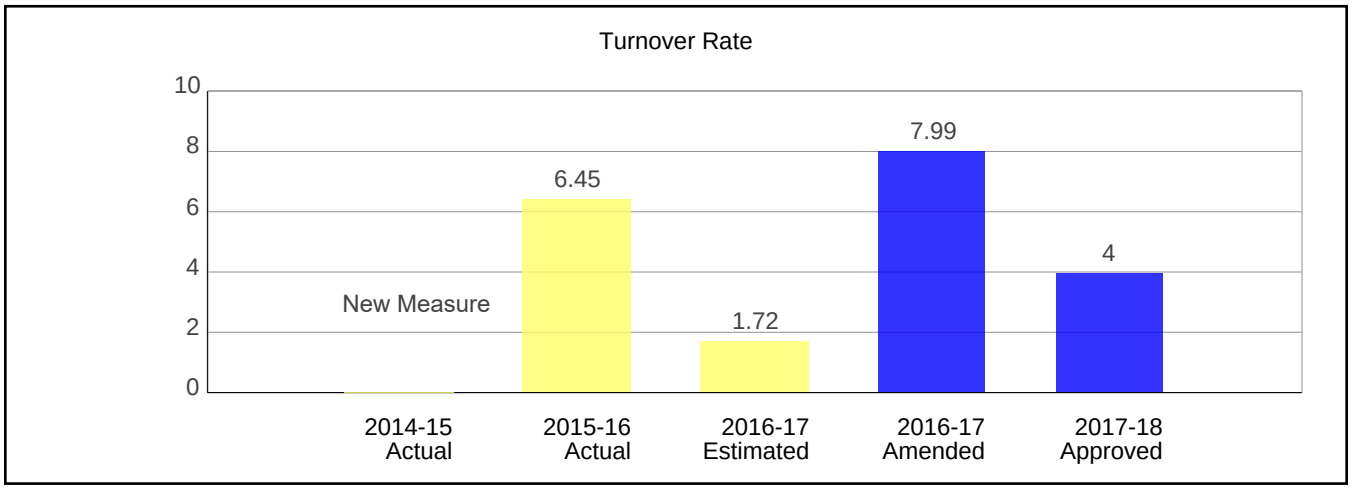
Bold Measure = Key Indicator

Development Services
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Support Services activity is to establish the framework for strategic planning, performance, and continuous improvement for the Department to maximize operational efficiency and improve customer satisfaction.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	265,255	223,120	169,323	0
General Fund	0	4,911,988	6,509,978	6,069,449	10,939,589
Total Requirements	**$0**	**$5,177,244**	**$6,733,098**	**$6,238,772**	**$10,939,589**
Full-Time Equivalents					
General Fund					
Civilian	0.00	44.00	42.00	42.00	45.00
Total FTEs	**0.00**	**44.00**	**42.00**	**42.00**	**45.00**
Performance Measures					
Lost Time Injury Rate	New Meas	0.38	0.053	1.61	1.61
Number of requests for information completed by Neighborhood Advisor	190	202	200	250	250
Number of requests for information submitted by Neighborhood Advisor	190	202	200	250	250
Sick Leave Utilization Rate	New Meas	36.84	35.47	32.68	35
Turnover Rate	New Meas	6.45	1.72	7.99	4

Services

Office of the Director; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Facility expenses; Information technology support; Public information; Vehicle and equipment maintenance; Grant administration; Safety; Customer service; Inventory control; Audit/internal review; Contract management.

Contact

Rodney Gonzales, Director, 512-974-2313

Bold Measure = Key Indicator

Development Services
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	0	5,998,366	7,124,022	7,047,080	6,384,949
Total Requirements	**$0**	**$5,998,366**	**$7,124,022**	**$7,047,080**	**$6,384,949**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Rodney Gonzales, Director, 512-974-2313

Development Services: 2017-18

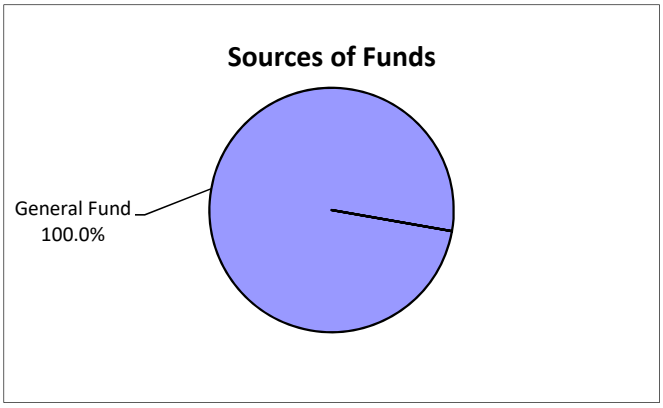
General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Building Inspections and Trade Permits	**$0**	**$7,001,574**	**$7,073,893**	**$7,101,122**	**$7,920,250**
Building Inspection	0	6,269,526	6,232,577	6,269,318	7,113,769
Service Center	0	732,048	841,316	831,804	806,481
Building Plan Review	**$0**	**$3,808,924**	**$4,815,613**	**$6,094,178**	**$7,710,678**
Commercial Plan Review	0	2,030,627	2,776,761	4,082,074	5,104,390
Residential Plan Review	0	1,778,297	2,038,852	2,012,104	2,606,288
Development Assistance Center	**$0**	**$1,628,041**	**$1,592,156**	**$1,439,892**	**$2,500,210**
Development Assistance Center	0	1,628,041	1,592,156	1,439,892	2,500,210
Site and Subdivision Inspections	**$0**	**$5,186,739**	**$5,280,027**	**$4,637,102**	**$7,446,068**
Site/Subdivision Inspection	0	5,186,739	5,280,027	4,637,102	7,446,068
Site and Subdivision Review	**$0**	**$4,691,038**	**$5,128,309**	**$5,135,175**	**$10,440,257**
Community Tree Preservation	0	1,385,379	1,714,874	1,783,342	2,376,946
Land Use Review	0	3,305,659	3,413,435	3,351,833	8,063,311
Support Services	**$0**	**$4,911,988**	**$6,509,978**	**$6,069,449**	**$10,939,589**
Departmental Support Services	0	4,911,988	6,509,978	6,069,449	10,939,589
Transfers and Other Requirements	**$0**	**$5,998,366**	**$7,124,022**	**$7,047,080**	**$6,384,949**
Other Requirements	0	377,690	984,933	907,991	139,057
Transfers	0	5,620,676	6,139,089	6,139,089	6,245,892
Total	**$0**	**$33,226,671**	**$37,523,998**	**$37,523,998**	**$53,342,001**
Full-Time Equivalents (FTEs)					
Building Inspections and Trade Permits	**0.00**	**73.25**	**78.25**	**78.25**	**77.00**
Building Inspection	0.00	63.00	66.00	66.00	66.00
Service Center	0.00	10.25	12.25	12.25	11.00
Building Plan Review	**0.00**	**44.75**	**64.75**	**64.75**	**63.00**
Commercial Plan Review	0.00	25.50	43.50	43.50	40.67
Residential Plan Review	0.00	19.25	21.25	21.25	22.33
Development Assistance Center	**0.00**	**21.00**	**21.00**	**21.00**	**21.00**
Development Assistance Center	0.00	21.00	21.00	21.00	21.00
Site and Subdivision Inspections	**0.00**	**63.00**	**71.00**	**71.00**	**70.00**
Site/Subdivision Inspection	0.00	63.00	71.00	71.00	70.00
Site and Subdivision Review	**0.00**	**78.00**	**85.00**	**85.00**	**86.00**
Community Tree Preservation	0.00	0.00	20.00	20.00	21.00
Land Use Review	0.00	78.00	65.00	65.00	65.00
Support Services	**0.00**	**44.00**	**42.00**	**42.00**	**45.00**
Departmental Support Services	0.00	44.00	42.00	42.00	45.00
Total	**0.00**	**324.00**	**362.00**	**362.00**	**362.00**

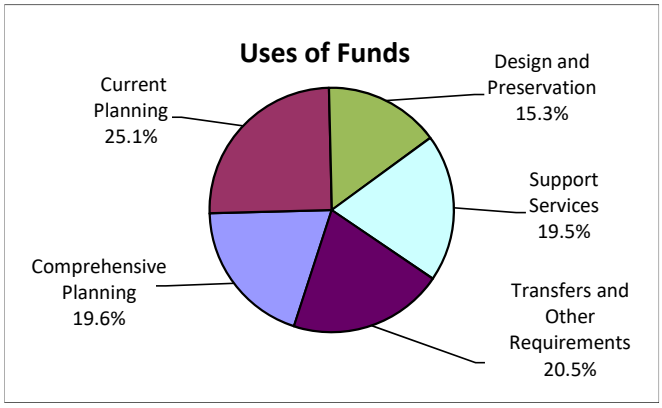
Development Services: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Building Inspections and Trade Permits	**$0**	**$183,839**	**$132,106**	**$126,000**	**$0**
Building Inspection	0	183,749	131,804	126,000	0
Service Center	0	90	302	0	0
Building Plan Review	**$0**	**$59,026**	**$58,000**	**$58,000**	**$0**
Commercial Plan Review	0	58,605	58,000	58,000	0
Residential Plan Review	0	421	0	0	0
Development Assistance Center	**$0**	**$326,198**	**$336,902**	**$342,106**	**$0**
Development Assistance Center	0	326,198	336,902	342,106	0
Site and Subdivision Inspections	**$0**	**$2,034,797**	**$2,294,924**	**$2,888,500**	**$1,292,789**
Site/Subdivision Inspection	0	2,034,797	2,294,924	2,888,500	1,292,789
Site and Subdivision Review	**$0**	**$3,184,123**	**$3,458,639**	**$3,486,414**	**$413,169**
Community Tree Preservation	0	191	0	0	413,169
Land Use Review	0	3,183,933	3,458,639	3,486,414	0
Support Services	**$0**	**$265,255**	**$223,120**	**$169,323**	**$0**
Departmental Support Services	0	265,255	223,120	169,323	0
Total	**$0**	**$6,053,239**	**$6,503,691**	**$7,070,343**	**$1,705,958**


CITY OF AUSTIN
FOUNDED 1839

Planning and Zoning





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$28,927,277	$521,529	$349,262	$309,011	$731,643
Requirements	$35,699,763	$7,284,315	$7,539,624	$7,642,545	$8,721,772
Full-Time Equivalents (FTEs)	363.00	71.00	51.00	51.00	53.00
Expense Refunds	$7,644,321	$1,634,662	$196,190	$144,513	$0
Total Budget	$43,344,084	$8,918,977	$7,735,814	$7,787,058	$8,721,772

In addition to the amount shown above, the FY 2017-18 Budget also includes $2,150,000 for critical one-time costs and transfers to the Capital Budget.

Prior to FY 2015-16, this department was called Planning and Development Review and contained the Development Services Department which is now shown separately.

Planning and Zoning
Organization by Program and Activity for 2018

Comprehensive Planning

- Long Range Planning
- Neighborhood Involvement and Implementation

Current Planning

- Annexation
- Code Management
- Zoning Case Management

Design and Preservation

- Urban Design and Historic Preservation

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Planning and Zoning
Mission and Goals for 2018

Mission

The mission of the Planning and Zoning Department is to educate, advocate, and provide planning services so that Austin is beautiful and a great place for all.

Goals

Advocate requirements to the Austin Land Development Code (LDC).

- Achieve 100% of CodeNEXT milestones by FY 2017-18, which includes presenting a comprehensive rewrite of the LDC to the Austin City Council.

Collaborate with other departments and outside partners to educate the community on Imagine Austin priority programs and other planning topics by conducting outreach events.

- Meet or exceed 90% satisfaction of participants who found the information from three Imagine Austin Speaker Series events to be valuable and useful.
- Successfully host 100% of planned neighborhood outreach and educational events in FY 2017-18.

Develop small area plans and establish a new type of planning product that is equitable, feasible and representative in accordance with Imagine Austin.

- Complete one Neighborhood Plan by FY 2017-18 to achieve 98.3% completion of the 1999 Council mandated request to complete 60 neighborhood plans for core city neighborhoods.

Collaborate with other City Departments and private developers to complete downtown block faces with Great Streets improvements to improve the quality of downtown streets and sidewalks.

- Realize 80% of developer initiated block faces completed with Great Streets improvements.

Planning and Zoning Department

Message from the Director

The Planning and Zoning Department (PAZ) is committed to educating, advocating and providing planning services to improve the quality of life for all of Austin. PAZ is responsible for long range planning, neighborhood involvement and plan implementation, current planning (including annexation, zoning case management, and updates of the Land Development Code), historic preservation, and urban design services. The department provides these services over a 627 square mile planning area.

In support of the implementation of the Imagine Austin Comprehensive Plan, the Long Range Planning division produces annual reports to monitor the status of the comprehensive plan and recommend any changes to it. Recent attachments to the Imagine Austin Comprehensive Plan include the Strategic Housing Blueprint, the South Central Waterfront Vision Framework Plan, and the Vision Zero Action Plan. As the plan approaches its fifth year, staff anticipates the release of the Year Five Progress Report in the fall of 2017. In addition, the Long Range Planning division is coordinating with the Office of Performance Management to align Council's six strategic outcomes with the eight Imagine Austin priority programs.



As described in the Imagine Austin Comprehensive Plan, a Complete Community is one which provides access to employment, shopping, learning, open space, recreation, amenities and services. It accommodates people of all ages including children at every stage of development, young adults and their families, and seniors aging in the neighborhoods where they raised their families, and is easy to travel about and to local destinations by walking, biking, transit, and/or by car. In FY 2015-16, staff began the process of creating a neighborhood plan for the North Shoal Creek area to serve as a guide to becoming a more Complete Community. The department anticipates completion of the plan by the end of FY 2016-17. After the North Shoal Creek plan is completed, a process to create a neighborhood plan for Rosedale is scheduled to start in late 2017.



The PAZ CodeNEXT team, in collaboration with Opticos Design Inc. and numerous City departments, prepared and released a public review draft of the new Land Development Code on January 30, 2017 and the corresponding draft zoning map on April 18, 2017. Upon completion of several outreach and public engagement efforts through multiple CodeTALK presentations, Council district information sessions, Council district draft text presentations, and other online public participation tools, it is anticipated that a second draft of the text and map will be considered by the Land Use Commissions in September 2017 and City Council in December 2017 with anticipated adoption of the new Land Development Code by April 2018.

The Neighborhood Involvement and Implementation division released the second Small Area Plan Implementation Annual Report in March 2017. The report includes an overview of the implementation status of neighborhood and other specialized plans that are developed by PAZ and adopted as attachments to Imagine Austin. Of the 4,993 recommendations in adopted small area plans, 1,971 (40%) are known to have been completed or are ongoing, and another 782 (16%) are planned or in progress.

Gregory I. Guernsey, Director

Budget Highlights

The Planning and Zoning Department (PAZ) has developed a budget that includes the resources to continue providing Austin residents with planning, zoning, preservation, and design services.

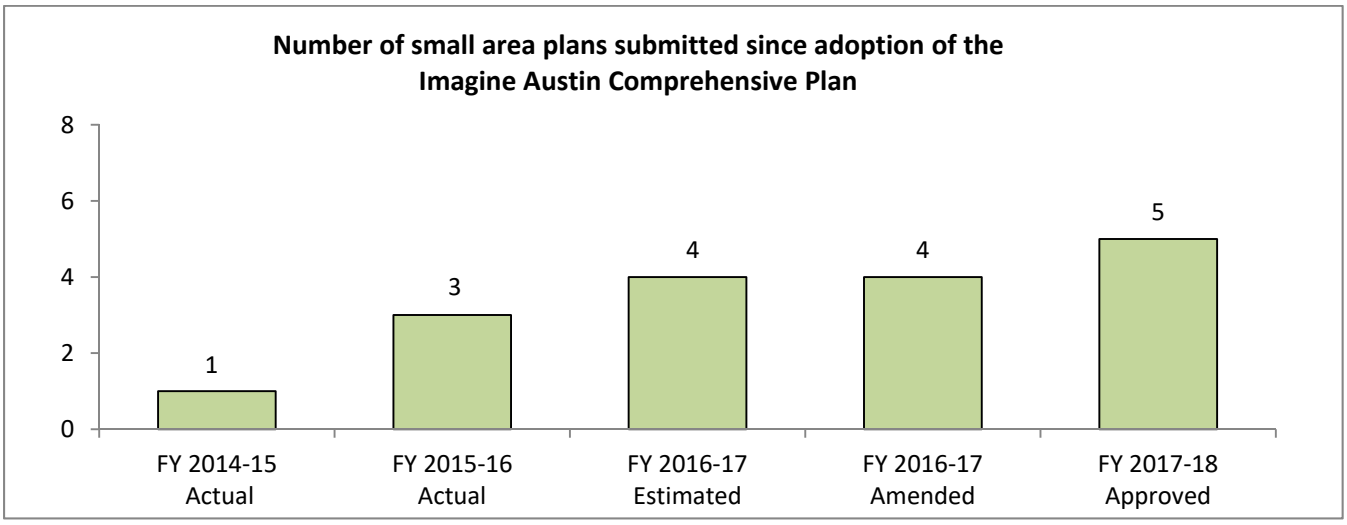
Neighborhood Involvement and Implementation



Through the Neighborhood Involvement and Implementation division, PAZ supports neighborhood involvement and implementation of specific recommendations within adopted neighborhoods and other small area plans, and processes amendments to adopted neighborhood plans. The division will continue work that began in FY 2015-16 to enhance the support provided to Neighborhood Plan Contact Teams, and will continue to produce the Small Area Plan Implementation Annual Report, which details the status of plan implementations across the city. The budget maintains the resources to monitor and coordinate activities related to implementation of small area plans, to train and support development of Neighborhood Plan Contact Teams, and to process requested amendments to neighborhood plans; however, the function and resources to operate the Neighborhood Assistance Center will transfer to the Development Services Department. The budget also includes funding for one position transferred from the Financial Services Department due to the reorganization of the Capital Planning Office. This position will lead the department's Implementation Team and continue to coordinate development of the Long Range CIP Strategic Plan approved by the Planning Commission on an annual basis.

Long Range Planning

Through the Long Range Planning division, PAZ develops, maintains, and implements Imagine Austin, the City's comprehensive plan, and develops more detailed small area plans such as neighborhood plans, as well as center and corridor plans. This division also provides planning support services such as demographic/economic projections and analysis to other divisions within PAZ, other City of Austin departments, and City Council. The budget maintains the resources for Imagine Austin speaker series events and a demonstration project in the East MLK combined neighborhood area. In the fall of 2017 the five-year Progress Report of the evaluation of the Imagine Austin Comprehensive Plan will begin to be compiled.



Design and Preservation

Through the Design and Preservation division, PAZ designs, constructs, and protects public space and buildings that create economic, environmental and community value. The focus of urban design is on the form and organization of buildings and the public spaces between them, rather than on the design of individual structures. PAZ estimates completing 17 downtown block faces with Great Streets improvements in FY 2017-18. Staff will continue to co-lead the Congress Avenue Urban Design Initiative called for in the Downtown Austin Plan and funded through the preliminary design phase by the 2012 bond package. Additionally, staff will continue to work toward implementation of several adopted small area plans over the next several years. The focus of the Historic Preservation Office is to protect historic neighborhoods, building and sites that reflect elements of Austin's cultural, social, economic, political and architectural history. Historic preservation staff will continue to assist with Historic Landmark Commission and owner initiated zoning cases, as well as demolition permits and permits within historic districts.

Current Planning

Through the Current Planning division, PAZ processes zoning map and text amendments, works in collaboration with consultants and other City departments on the rewrite of the Land Development Code, and develops and maintains the City's three-year municipal annexation plan (MAP). The annexation division continues to process annexation requests, start new MAP annexation areas, and continues work on municipal utility district (MUD) and certain public improvement district (PID) proposals. The River Place Municipal Utility District is a planned area for full purpose annexation in the fall of 2017, under the approved Strategic Partnership Agreement. This division also oversees amendments to the City Code regarding land use and site development regulation.

CodeNEXT

Through CodeNEXT, PAZ is working with a consultant team led by Opticos Design and the community to revise the Land Development Code as a means to implement the Imagine Austin Plan. The project has proceeded through several stages:

- Listening and Learning: Major deliverables included the "Listening to the Community" report and the "Community Character Manual."
- Diagnosis: The major deliverable was the "Code Diagnosis" report.
- Draft Administrative Code released on January 30, 2017.
- Draft Zoning Map released on April 18, 2017.
- CodeTALK: engaging the community in a two-way conversation. This is the current phase. Based on public input, the draft map will be revised and the team will create a second draft to be considered by the Land Use Commission in the fall and by City Council in December 2017.

In order to complete phase 5, which is formal approval and adoption of CodeNEXT, by April of 2018, additional funding is included in the FY 2017-18 capital and operating budgets of PAZ. Funding in the capital budget will provide for consultant services to complete: consultant and sub-consultant participation and attendance at key public hearings of the City Council, Planning Commission and Zoning and Platting Commission; production of an adoption text after Council public hearings; production of an adoption map after Council public hearings; and production of public material to inform the public hearing process. Additional funding included in the operating budget will continue funding temporary positions critical to the project, printing, postage, training, advertising, and the use of facilities for public events to supplement the Council-requested outreach efforts to the community.



Support Services

The Support Services division supports the department and the City by providing leadership, department representation, and administrative support to the public, Council, and staff. In April of 2015, the Planning and Development Review Department split into two departments, the Development Services Department (DSD) and the Planning and Zoning Department (PAZ). All supporting staff with the exception of one Financial Manager and one Executive Assistant were assigned to DSD. The budget includes the transfer of one Accounting Associate I and two Planner Senior positions from DSD to be reclassified and repurposed for department needs.

Revenue

On August 16, 2016, the Development Services Department initiated an agreement with Matrix Consultant Group to begin an Expedited Plan Review and Fee Study. In January of 2017, Matrix began a comprehensive fee review and analysis of fees collected by Development Services Department, including a number of fees on behalf of Planning and Zoning Department, Watershed Protection, and Austin Transportation Department. The analysis examines all service groups, processes, direct costs, indirect costs, and includes recommendations of new fees and adjustments to arrive at a full cost recovery model. Nationwide, the fee-related cost recovery average ranges from 50%-80%. The fee study results reveal the average fee-related cost recovery based on volume for the department is 48%. Based on these fee results, PAZ's General Fund revenue budget for FY 2017-18 is $0.7 million, which is an increase of $0.4 million from the FY 2016-17 budget.

Planning and Zoning
Significant Changes

General Fund

Revenue Changes	Dollars
Increased revenue from a comprehensive cost of service study.	$422,632

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$76,400
Increases to transfers for Administrative Support, Communications and Technology Management, and Public Works Capital Project Management Fund.		$573,802
Department Cost Drivers		
Transfer the Neighborhood Assistance Center and two Planner Senior positions to the Development Services Department.	(2.00)	($195,502)
New Investments		
Transfer one Accounting Associate I and two Planner Senior positions from the Development Services Department to be reclassified and repurposed for department support needs.	3.00	$270,016
Transfer one Program Manager IV position from the Financial Services Department due to the reorganization of the Capital Planning Office.	1.00	$152,379
Funding for CodeNEXT to finalize and implement the new Land Development Code. Additional resources are needed to continue funding temporary staff, printing, postage, training, advertising, and use of facilities for public events to suppliment the Council requested outreach efforts to the community.		$263,978

Planning and Zoning
Budget Detail by Activity

Program: Capital Area Metropolitan Planning Organization (CAMPO)

Activity: CAMPO

The Capital Area Metropolitan Planning Organization is the agency that coordinates regional transportation planning and approves the use of federal transportation funds in the six-county region. As part of an agreement between the two organizations, CAMPO employees are part of the City of Austin employee system. Because CAMPO is not a City department, performance measures are not available.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	1,633,850	1,459,475	101,157	0	0
Total Requirements	**$1,633,850**	**$1,459,475**	**$101,157**	**$0**	**$0**
Full-Time Equivalents					
General Fund					
Civilian	21.00	21.00	0.00	0.00	0.00
Total FTEs	**21.00**	**21.00**	**0.00**	**0.00**	**0.00**

Measures Not Applicable

Services

Regional metropolitan transportation planning services for Travis, Williamson, Hays, Burnet, Bastrop, and Caldwell counties; Long-range transportation plan (20+ years); Short-range Transportation Improvement Program (TIP); See CAMPO's website at www.campotexas.org for more information.

Contact

Ashby Johnson, CAMPO Executive Director, 512-974-2275

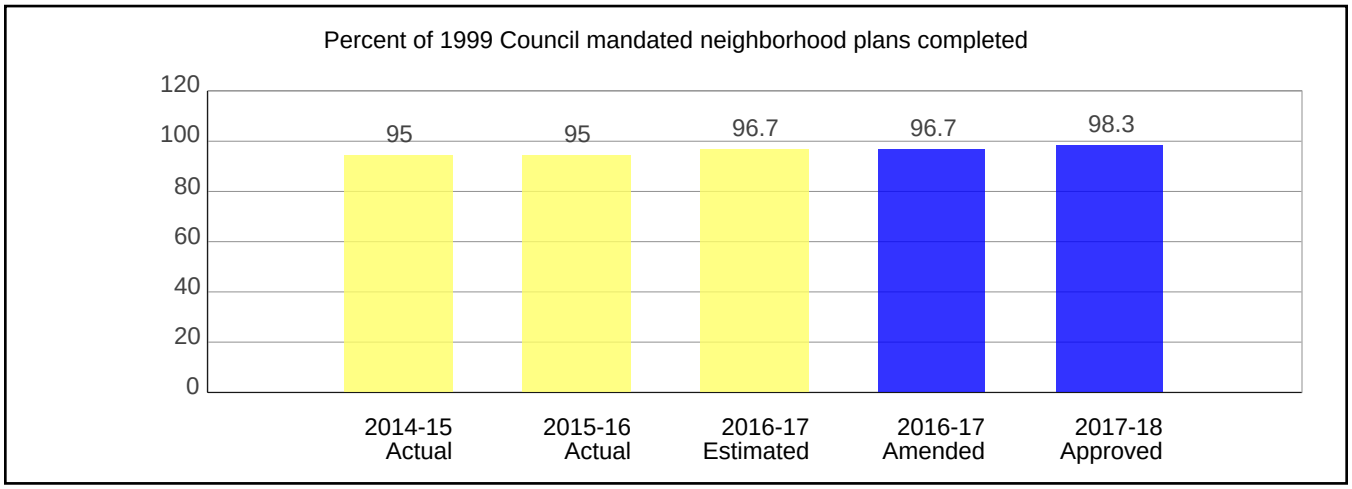
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Planning and Zoning
Budget Detail by Activity

Program: Comprehensive Planning

Activity: Long Range Planning

The purpose of the Long Range Planning activity is to provide a comprehensive planning program to guide and manage future development so that Austin grows in a way that works for everyone. We collaborate with other departments and organizations to implement the Imagine Austin Priority Programs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	2,416	1,371	0	0	0
General Fund	1,895,251	1,169,142	1,058,344	1,105,873	1,169,505
Total Requirements	**$1,897,667**	**$1,170,513**	**$1,058,344**	**$1,105,873**	**$1,169,505**
Full-Time Equivalents					
General Fund					
Civilian	17.00	11.00	11.00	11.00	11.00
Total FTEs	**17.00**	**11.00**	**11.00**	**11.00**	**11.00**
Performance Measures					
Number of participants participating in Imagine Austin training and educational events	New Meas	New Meas	600	600	600
Number of small area plans submitted since adoption of Imagine Austin Comprehensive Plan	1	3	4	4	5
Percent of planning participants satisfied with the small area planning process	New Meas	New Meas	90	90	90
Completion of an Imagine Austin Annual Report to be presented to Council by October 1st	Yes	Yes	Yes	Yes	Yes
Percent of 1999 Council mandated neighborhood plans completed	**95**	**95**	**96.7**	**96.7**	**98.3**
Percent of participants who were satisfied with information from the Imagine Austin Speaker Series events	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**90**

Services

Develop and implement the comprehensive plan; Neighborhood and small area plan development; Demonstration events; Public education; Board and Commission support.

Contact

Matthew Dugan, Development Services Division Manager, 512-974-7665

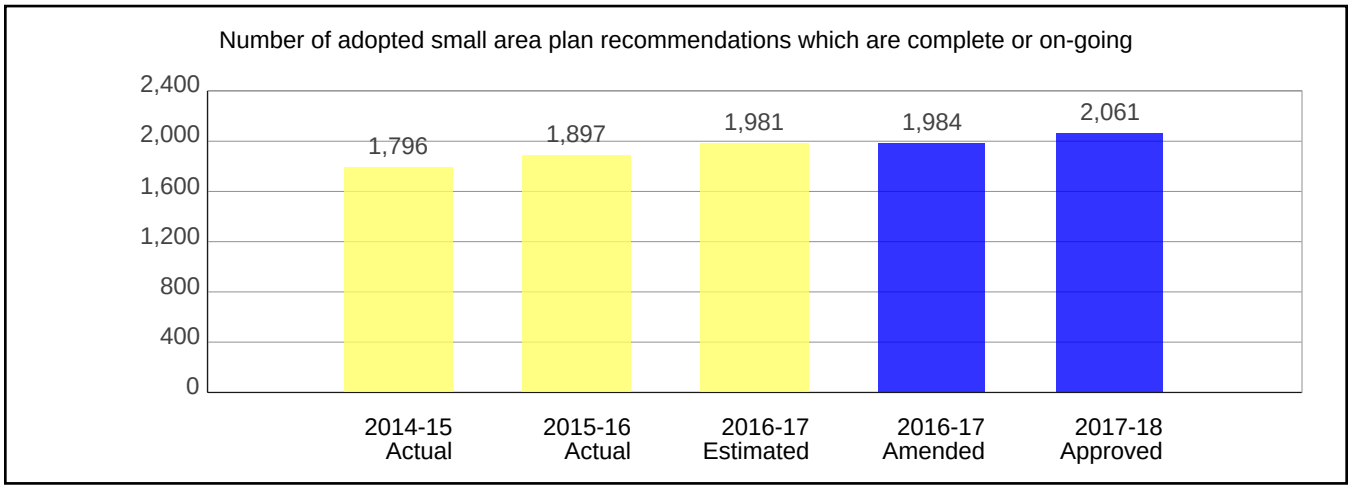
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Planning and Zoning
Budget Detail by Activity

Program: Comprehensive Planning

Activity: Neighborhood Involvement and Implementation

The purpose of the Neighborhood Involvement and Implementation activity is to monitor and coordinate implementation of adopted plans, and to facilitate the engagement of neighborhood organizations in the City's planning and development review processes.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	2,195	520	0	0
General Fund	185,579	690,384	572,065	721,532	536,646
Total Requirements	**$185,579**	**$692,579**	**$572,585**	**$721,532**	**$536,646**
Full-Time Equivalents					
General Fund					
Civilian	2.00	7.00	7.00	7.00	4.67
Total FTEs	**2.00**	**7.00**	**7.00**	**7.00**	**4.67**
Performance Measures					
Number of adopted small area plan recommendations	4,640	4,992	4,993	4,992	5,043
Number of adopted small area plan recommendations which are complete or on-going	1,796	1,897	1,981	1,984	2,061
Number of neighborhood plan amendments submitted per year	26	22	12	20	15
Number of outreach and educational events hosted	New Meas	45	40	45	45
Percent of planned neighborhood outreach and educational events hosted	**New Meas**	**New Meas**	**89**	**100**	**100**

Services

Plan implementation, monitoring and coordination; Neighborhood plan amendment case management.

Contact

Stevie Greathouse, Program Manager IV, 512-974-7226

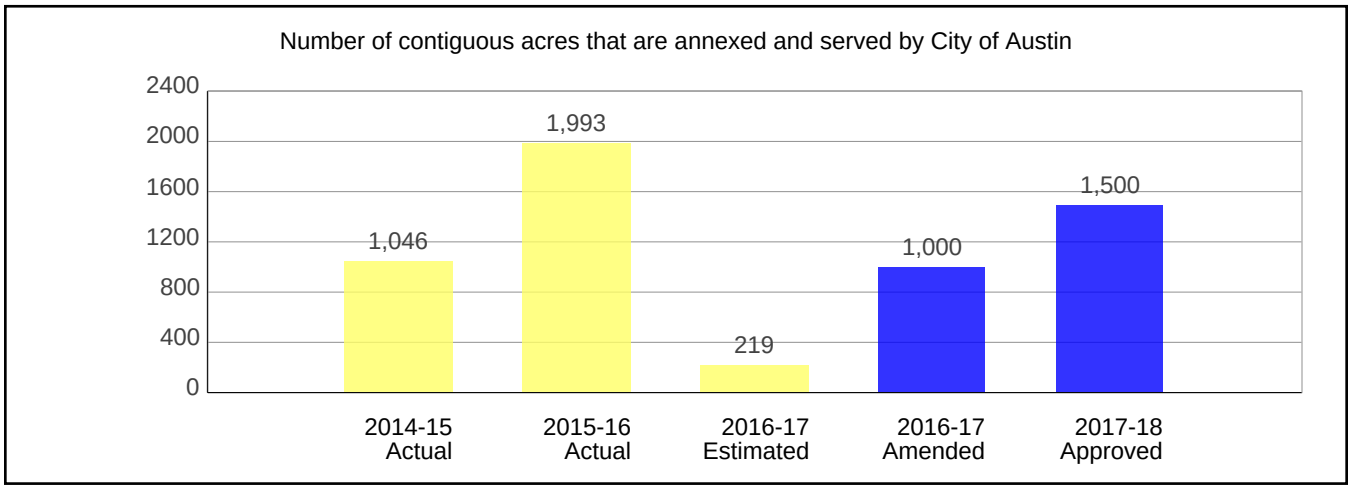
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Planning and Zoning
Budget Detail by Activity

Program: Current Planning

Activity: Annexation

The purpose of the Annexation activity is to initiate and process annexation requests for the community in order to manage the future growth of the city.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	130,913	129,600	0	0	0
General Fund	207,072	125,515	262,966	281,946	307,229
Total Requirements	**$337,985**	**$255,115**	**$262,966**	**$281,946**	**$307,229**
Full-Time Equivalents					
General Fund					
Civilian	2.00	2.00	2.00	2.00	2.00
Total FTEs	**2.00**	**2.00**	**2.00**	**2.00**	**2.00**
Performance Measures					
Number of contiguous acres that are annexed and served by City of Austin	1,046	1,993	219	1,000	1,500
Percentage of acreage studied for annexation that was presented to council	100	100	100	100	100

Services

Legislative monitoring; 3-year municipal annexation plans; Exempt area annexation; ETJ boundary issues; MUD-related planning activity; Jurisdictional / potential exempt area annexation database.

Contact

Jorge Rousselin, Development Services Manager, 512-974-2975

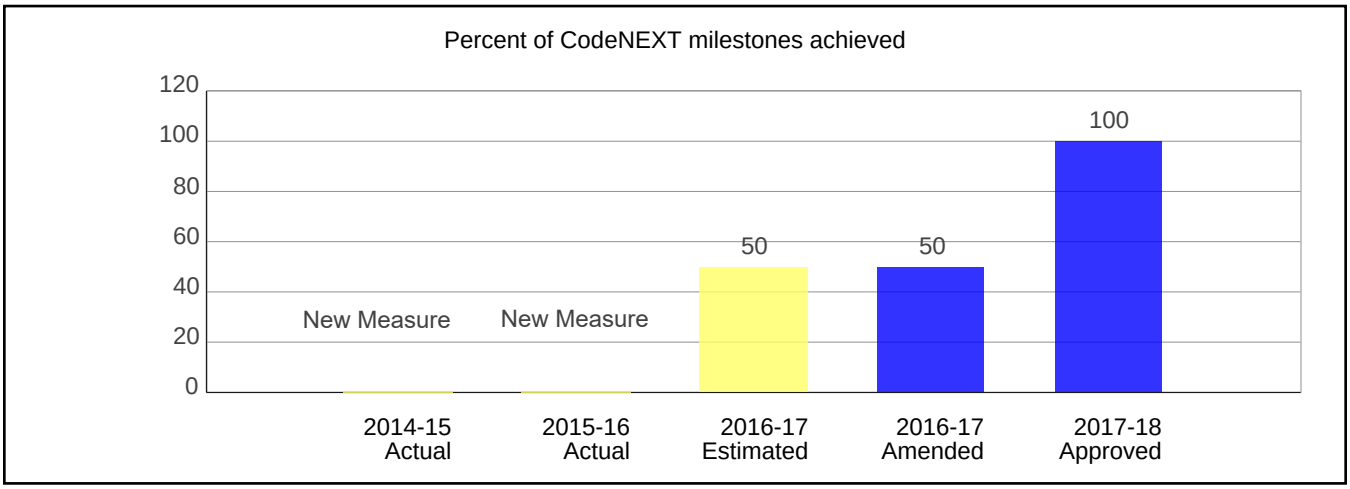
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Planning and Zoning
Budget Detail by Activity

Program: Current Planning

Activity: Code Management

The purpose of the Code Management activity is to provide support to rewriting the Land Development Code through CodeNEXT and provide code amendment support to City Boards and Commissions and the City Council so that code amendments are completed in a timely basis.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	22,927	94,513	144,513	0
General Fund	384,915	238,251	1,312,362	485,363	982,583
Total Requirements	**$384,915**	**$261,178**	**$1,406,875**	**$629,876**	**$982,583**
Full-Time Equivalents					
General Fund					
Civilian	4.00	1.00	6.00	6.00	7.00
Total FTEs	**4.00**	**1.00**	**6.00**	**6.00**	**7.00**
Performance Measures					
Number of code amendments prepared	20	23	20	20	10
Number of CodeNEXT event participants	New Meas	New Meas	1,800	800	800
Percent of CodeNEXT milestones achieved	**New Meas**	**New Meas**	**50**	**50**	**100**

Services

Code development and amendments; CodeNEXT (Land Development Code re-write).

Contact

Jorge Rousselin, Development Services Manager, 512-974-2975

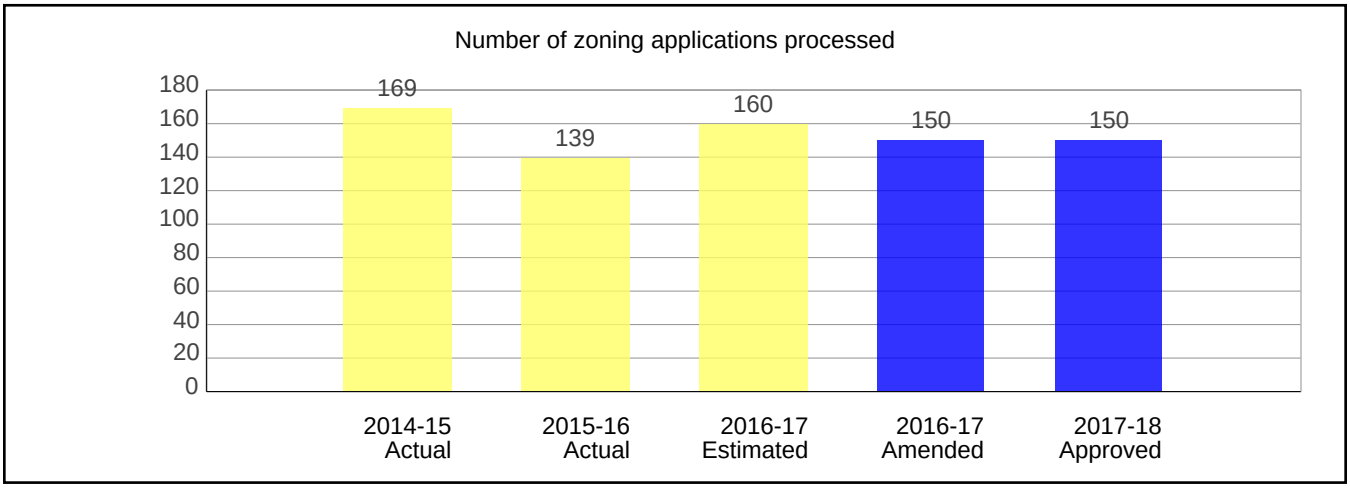
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Planning and Zoning
Budget Detail by Activity

Program: Current Planning

Activity: Zoning Case Management

The purpose of the Zoning Case Management activity is to process zoning amendments and interpret zoning ordinances for community stakeholders in accordance with the City's comprehensive plan.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,109,578	710,898	758,218	790,688	896,558
Total Requirements	**$1,109,578**	**$710,898**	**$758,218**	**$790,688**	**$896,558**
Full-Time Equivalents					
General Fund					
Civilian	12.00	8.00	8.00	8.00	8.00
Total FTEs	**12.00**	**8.00**	**8.00**	**8.00**	**8.00**
Performance Measures					
Number of zoning applications processed	169	139	160	150	150
Percent of zoning applications in which action is taken within 181 days	New Meas	100	No Data	No Goal	100

Services

Consulting and use determinations; Zoning case management; Code amendments.

Contact

Jorge Rousselin, Development Services Manager, 512-974-2975

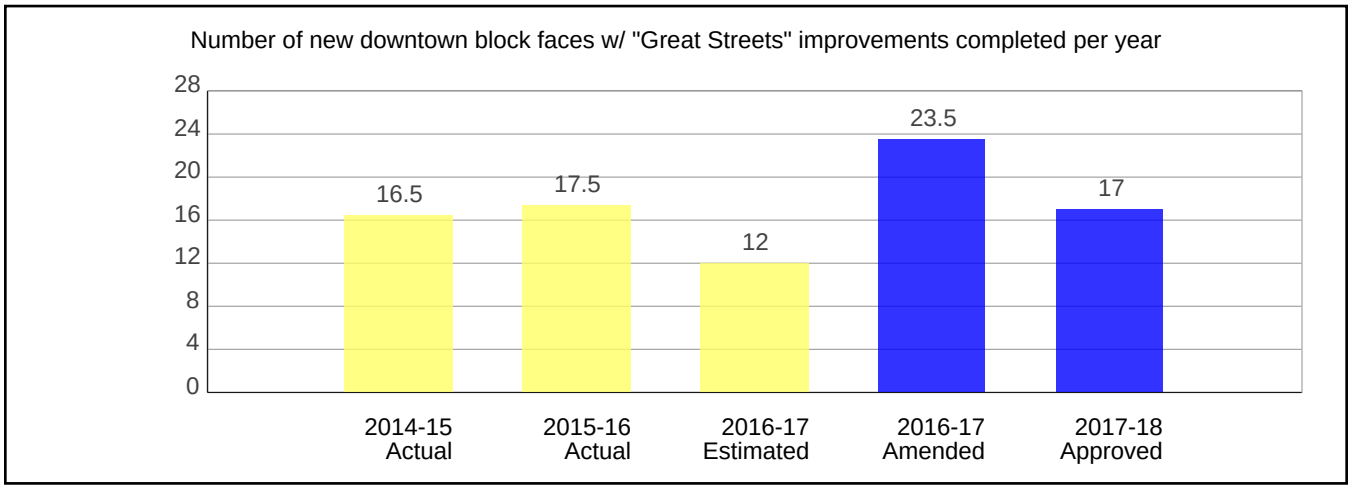
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Planning and Zoning
Budget Detail by Activity

Program: Design and Preservation

Activity: Urban Design and Historic Preservation

The purpose of the Urban Design activity is to shape streetscapes, public places, neighborhoods and downtown for Austin citizens and visitors in order to achieve a high quality, economically viable, environmentally sustainable, accessible and affordable built environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	18,164	0	0	0
General Fund	910,507	1,613,097	1,065,203	1,309,002	1,336,319
Total Requirements	**$910,507**	**$1,631,261**	**$1,065,203**	**$1,309,002**	**$1,336,319**
Full-Time Equivalents					
General Fund					
Civilian	9.00	17.00	13.00	13.00	13.00
Total FTEs	**9.00**	**17.00**	**13.00**	**13.00**	**13.00**
Performance Measures					
Number of downtown block faces w/ new "Great Streets" improvements planned per year	9.5	4.5	10	5	10
Number of National Register Historic District permits	New Meas	New Meas	110	100	130
Number of new downtown block faces w/ "Great Streets" improvements completed per year	16.5	17.5	12	23.5	17
Number of projects reviewed for Complete Streets compliance	New Meas	New Meas	0	8	8
Number of sign permits in historic districts	New Meas	New Meas	15	15	15
Percent of new downtown block faces with Great Streets improvements completed by developers per year	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**80**

Services

Urban design best practices and consultation; District, corridor and transit-oriented planning and development; Great Streets Program; Public realm design and improvements; Board and Commission support; Urban design guidelines; Historic Preservation Office; Historic landmark applications; Certificates of appropriateness; Sign permits and demolition permits; Supervise historic survey work.

Contact

Tonya Swartzendruber, Acting Development Services Manager, 512-974-3462

Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program: One Stop Shop

Activity: Building Inspection

The purpose of Building Inspection is to provide inspections of buildings and systems at various stages of construction in order for permit holders to safeguard the public's life, health, safety, and welfare.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	184,119	0	0	0	0
General Fund	5,829,058	0	0	0	0
Total Requirements	**$6,013,177**	**$0**	**$0**	**$0**	**$0**
Full-Time Equivalents					
General Fund					
Civilian	60.00	0.00	0.00	0.00	0.00
Total FTEs	**60.00**	**0.00**	**0.00**	**0.00**	**0.00**

Measures Not Applicable

Services

Residential inspections; Mechanical inspections; Electrical inspections; Plumbing inspections; Commercial building inspections; Medical gas inspections; Energy inspections; Technical fire prevention and initial food establishment inspections.

Contact

Dan McNabb, Division Manager, 512-974-2752

Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program: One Stop Shop

Activity: Commercial Building Plan Review

The purpose of Commercial Building Plan Review is to provide code review to the construction community to ensure compliant commercial building plans in a timely manner.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	58,000	0	0	0	0
General Fund	1,608,160	0	0	0	0
Total Requirements	**$1,666,160**	**$0**	**$0**	**$0**	**$0**
Full-Time Equivalents					
General Fund					
Civilian	20.50	0.00	0.00	0.00	0.00
Total FTEs	**20.50**	**0.00**	**0.00**	**0.00**	**0.00**

Measures Not Applicable

Services

Mechanical reviews; Electrical reviews; Plumbing reviews; Building reviews; Industrial waste reviews; Water utility reviews; Fire prevention reviews; Food establishment reviews; Research and code adoption.

Contact

J B Meier, Chief Plans Examiner, 512-974-2355

Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program: One Stop Shop

Activity: Development Assistance Center

The purpose of the Development Assistance Center is to evaluate development proposals for potential applicants and concerned citizens on behalf of the community to ensure that development is designed and build in accordance with the City of Austin's rules and regulations.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	316,380	0	0	0	0
General Fund	1,623,806	0	0	0	0
Total Requirements	**$1,940,186**	**$0**	**$0**	**$0**	**$0**
Full-Time Equivalents					
General Fund					
Civilian	20.00	0.00	0.00	0.00	0.00
Total FTEs	**20.00**	**0.00**	**0.00**	**0.00**	**0.00**

Measures Not Applicable

Services

Zoning consultation; Development assessments; Process changes to site plan and subdivision construction plans; Site development exemptions; Land status determinations; Site plan consultations; Subdivision consultations; Pre-submittal meetings; Document sales; Zoning verification; File management; Utility service providers; Conservation, development process and building plan consulting; Development applications; Provide property information; Sign applications; Sound amplification applications; Carnival and alcohol permit applications; and Billboard ordinance waivers.

Contact

Chris Johnson, Development Assistance Center Manager, 512-974-2769

Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program: One Stop Shop

Activity: Land Use Review

The purpose of Land Use Review is to review and permit development applications that comply with regulations adopted by Council.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	3,186,526	0	0	0	0
General Fund	3,298,933	0	0	0	0
Total Requirements	**$6,485,459**	**$0**	**$0**	**$0**	**$0**
Full-Time Equivalents					
General Fund					
Civilian	67.00	0.00	0.00	0.00	0.00
Total FTEs	**67.00**	**0.00**	**0.00**	**0.00**	**0.00**

Measures Not Applicable

Services

Site plan reviews and permits; Subdivision reviews and permits; Cell tower reviews and permits; General permits; Underground storage review and permits; Hazardous materials review; Protected tree review; Water quality operating permit review.

Contact

Julie Lipton, Division Manager, 512-974-6727

Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program: One Stop Shop

Activity: Permit Center

The purpose of the Permit Center is to issue licenses, registrations and permits for builders, trade contractors, developers, and property owners so they can begin their activity.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	96	0	0	0	0
General Fund	770,945	0	0	0	0
Total Requirements	**$771,041**	**$0**	**$0**	**$0**	**$0**
Full-Time Equivalents					
General Fund					
Civilian	10.25	0.00	0.00	0.00	0.00
Total FTEs	**10.25**	**0.00**	**0.00**	**0.00**	**0.00**

Measures Not Applicable

Services

License registrations; Permit issuance; Plan retention; Escrow transaction management; Census report; Cancellations; Withdrawals; Reactivations; Registration and validations.

Contact

Cande Coward, Permit Program Supervisor, 512-974-3591

Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program: One Stop Shop

Activity: Residential Review

The purpose of Residential Review is to provide comprehensive review services to citizens and developers to ensure that structures are in compliance with zoning and other development regulations.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	(43)	0	0	0	0
General Fund	1,719,049	0	0	0	0
Total Requirements	**$1,719,005**	**$0**	**$0**	**$0**	**$0**
Full-Time Equivalents					
General Fund					
Civilian	19.25	0.00	0.00	0.00	0.00
Total FTEs	**19.25**	**0.00**	**0.00**	**0.00**	**0.00**

Measures Not Applicable

Services

Residential reviews; Residential driveway waivers; Temporary use applications; Residential design and compatibility commission case management and support; Zoning regulations consultation; Code development; Criteria development; Intake and distribution of residential applications.

Contact

John McDonald, Development Services Manager, 512-974-2728

Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program: One Stop Shop

Activity: Site/Subdivision Inspection

The purpose of the Site/Subdivision Inspection activity is to provide inspection services for the community to ensure compliance with approved plans, City rules, regulations, and specifications.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	2,111,514	0	0	0	0
General Fund	4,719,975	0	0	0	0
Total Requirements	**$6,831,489**	**$0**	**$0**	**$0**	**$0**
Full-Time Equivalents					
General Fund					
Civilian	63.00	0.00	0.00	0.00	0.00
Total FTEs	**63.00**	**0.00**	**0.00**	**0.00**	**0.00**

Measures Not Applicable

Services

Pre-construction meetings; Subdivision inspection; Environmental compliance monitoring; Site construction inspection; Water utility taps inspection; Barton Springs operating permit inspections; Final acceptance; Warranty check back; Project communications; Complaint investigation; Utility excavation inspection; Temporary repair; Permanent repair; Backfill inspections; Environmental inspections; Commercial pond inspections; Taps inspection; Site & drop-ins.

Contact

Ruben Cantu, Division Manager, 512-974-1588

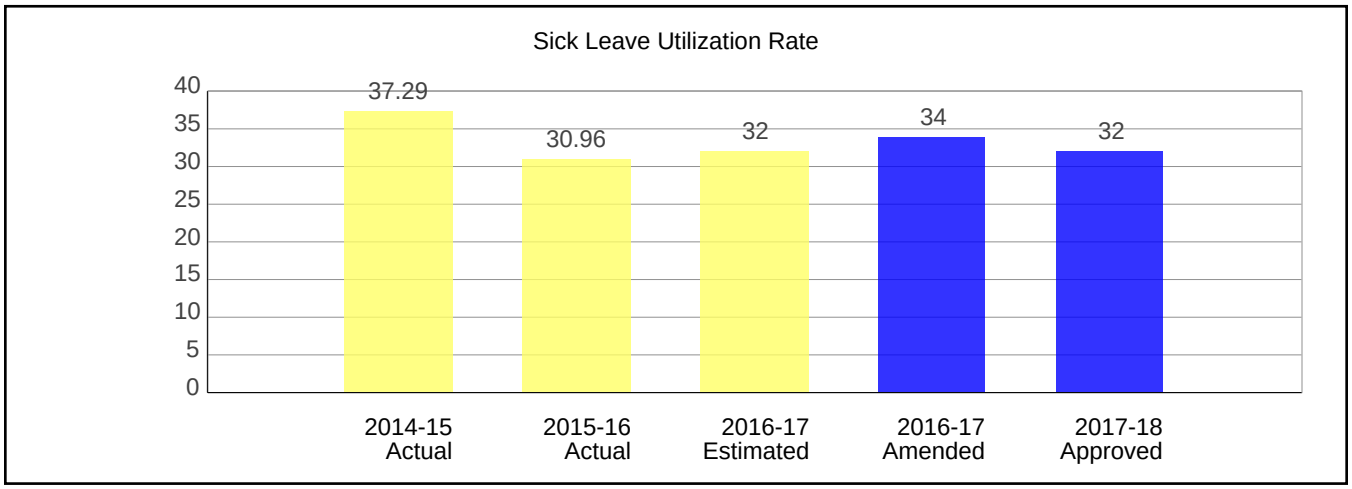
Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	20,551	930	0	0	0
General Fund	4,788,562	1,686,785	1,299,278	1,402,067	1,703,730
Total Requirements	**$4,809,113**	**$1,687,715**	**$1,299,278**	**$1,402,067**	**$1,703,730**
Full-Time Equivalents					
General Fund					
Civilian	36.00	4.00	4.00	4.00	7.33
Total FTEs	**36.00**	**4.00**	**4.00**	**4.00**	**7.33**
Performance Measures					
Lost Time Injury Rate	0.31	0	0	0.5	0
Sick Leave Utilization Rate	37.29	30.96	32	34	32
Turnover Rate	9.69	29.39	16	7	7

Services

Office of the Director; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Facility expenses; Information technology support; Public information; Vehicle and equipment maintenance; Grant administration; Safety; Customer service; Inventory control; Audit/internal review; Contract management.

Contact

Greg Guernsey, Director, 512-974-2387

Bold Measure = Key Indicator

Planning and Zoning
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	6,648,374	1,050,243	1,211,188	1,546,074	1,789,202
Total Requirements	**$6,648,374**	**$1,050,243**	**$1,211,188**	**$1,546,074**	**$1,789,202**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Greg Guernsey, Director, 512-974-2387

Planning and Zoning: 2017-18

General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Comprehensive Planning	**$2,080,830**	**$1,859,526**	**$1,630,409**	**$1,827,405**	**$1,706,151**
Long Range Planning	1,895,251	1,169,142	1,058,344	1,105,873	1,169,505
Neighborhood Involvement and Implementation	185,579	690,384	572,065	721,532	536,646
Current Planning	**$1,701,565**	**$1,074,663**	**$2,333,546**	**$1,557,997**	**$2,186,370**
Annexation	207,072	125,515	262,966	281,946	307,229
Code Management	384,915	238,251	1,312,362	485,363	982,583
Zoning Case Management	1,109,578	710,898	758,218	790,688	896,558
Design and Preservation	**$910,507**	**$1,613,097**	**$1,065,203**	**$1,309,002**	**$1,336,319**
Urban Design and Historic Preservation	910,507	1,613,097	1,065,203	1,309,002	1,336,319
One Stop Shop	**$19,569,925**	**$0**	**$0**	**$0**	**$0**
Building Inspection	5,829,058	0	0	0	0
Commercial Building Plan Review	1,608,160	0	0	0	0
Development Assistance Center	1,623,806	0	0	0	0
Land Use Review	3,298,933	0	0	0	0
Permit Center	770,945	0	0	0	0
Residential Review	1,719,049	0	0	0	0
Site/Subdivision Inspection	4,719,975	0	0	0	0
Support Services	**$4,788,562**	**$1,686,785**	**$1,299,278**	**$1,402,067**	**$1,703,730**
Departmental Support Services	4,788,562	1,686,785	1,299,278	1,402,067	1,703,730
Transfers and Other Requirements	**$6,648,374**	**$1,050,243**	**$1,211,188**	**$1,546,074**	**$1,789,202**
Other Requirements	156,952	(63,176)	(8,998)	325,888	14,159
Transfers	6,491,422	1,113,419	1,220,186	1,220,186	1,775,043
Total	**$35,699,763**	**$7,284,315**	**$7,539,624**	**$7,642,545**	**$8,721,772**
Full-Time Equivalents (FTEs)					
Capital Area Metropolitan Planning Organization (CAMPO)	**21.00**	**21.00**	**0.00**	**0.00**	**0.00**
CAMPO	21.00	21.00	0.00	0.00	0.00
Comprehensive Planning	**19.00**	**18.00**	**18.00**	**18.00**	**15.67**
Long Range Planning	17.00	11.00	11.00	11.00	11.00
Neighborhood Involvement and Implementation	2.00	7.00	7.00	7.00	4.67
Current Planning	**18.00**	**11.00**	**16.00**	**16.00**	**17.00**
Annexation	2.00	2.00	2.00	2.00	2.00
Code Management	4.00	1.00	6.00	6.00	7.00
Zoning Case Management	12.00	8.00	8.00	8.00	8.00
Design and Preservation	**9.00**	**17.00**	**13.00**	**13.00**	**13.00**
Urban Design and Historic Preservation	9.00	17.00	13.00	13.00	13.00
One Stop Shop	**260.00**	**0.00**	**0.00**	**0.00**	**0.00**
Building Inspection	60.00	0.00	0.00	0.00	0.00
Commercial Building Plan Review	20.50	0.00	0.00	0.00	0.00
Development Assistance Center	20.00	0.00	0.00	0.00	0.00
Land Use Review	67.00	0.00	0.00	0.00	0.00
Permit Center	10.25	0.00	0.00	0.00	0.00
Residential Review	19.25	0.00	0.00	0.00	0.00
Site/Subdivision Inspection	63.00	0.00	0.00	0.00	0.00
Support Services	**36.00**	**4.00**	**4.00**	**4.00**	**7.33**
Departmental Support Services	36.00	4.00	4.00	4.00	7.33
Total	**363.00**	**71.00**	**51.00**	**51.00**	**53.00**

Planning and Zoning: 2017-18

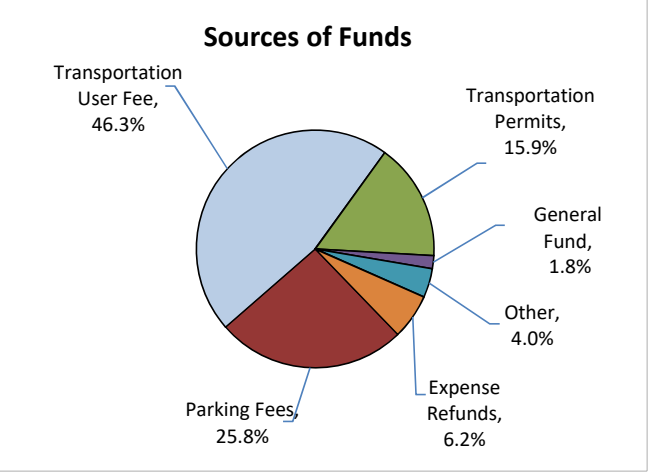
Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Area Metropolitan Planning Organization (CAMPO)	**$1,633,850**	**$1,459,475**	**$101,157**	**$0**	**$0**
CAMPO	1,633,850	1,459,475	101,157	0	0
Comprehensive Planning	**$2,416**	**$3,565**	**$520**	**$0**	**$0**
Long Range Planning	2,416	1,371	0	0	0
Neighborhood Involvement and Implementation	0	2,195	520	0	0
Current Planning	**$130,913**	**$152,527**	**$94,513**	**$144,513**	**$0**
Annexation	130,913	129,600	0	0	0
Code Management	0	22,927	94,513	144,513	0
Design and Preservation	**$0**	**$18,164**	**$0**	**$0**	**$0**
Urban Design and Historic Preservation	0	18,164	0	0	0
One Stop Shop	**$5,856,591**	**$0**	**$0**	**$0**	**$0**
Building Inspection	184,119	0	0	0	0
Commercial Building Plan Review	58,000	0	0	0	0
Development Assistance Center	316,380	0	0	0	0
Land Use Review	3,186,526	0	0	0	0
Permit Center	96	0	0	0	0
Residential Review	(43)	0	0	0	0
Site/Subdivision Inspection	2,111,514	0	0	0	0
Support Services	**$20,551**	**$930**	**$0**	**$0**	**$0**
Departmental Support Services	20,551	930	0	0	0
Total	**$7,644,321**	**$1,634,662**	**$196,190**	**$144,513**	**$0**

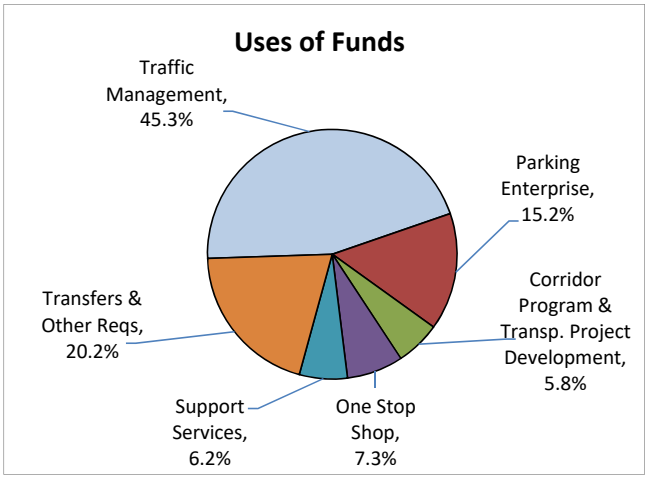


City of Austin
2017-2018
Approved
Budget

Volume I
Infrastructure and Transportation

Austin Transportation





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Mobility Fund					
Revenue	$18,436,973	$27,333,384	$29,693,252	$26,477,436	$30,849,252
Transfers In	$1,752,536	$1,852,536	$2,052,536	$2,052,536	$2,052,536
Requirements	$18,929,001	$27,761,911	$29,430,689	$30,178,622	$38,767,757
Full-Time Equivalents (FTEs)	143.00	155.00	175.00	175.00	200.00
Parking Management Fund					
Revenue	$11,187,283	$12,655,659	$13,625,000	$12,396,470	$12,453,000
Requirements	$11,480,871	$12,908,341	$12,830,967	$12,837,883	$13,925,119
Full-Time Equivalents (FTEs)	55.50	65.50	65.50	65.50	67.50
Expense Refunds	$2,901,244	$2,695,946	$2,438,367	$2,338,367	$2,973,635
Total Budget	$33,311,116	$43,366,198	$44,700,023	$45,354,872	$55,666,511

Austin Transportation
Organization by Program and Activity for 2018

Corridor Program Office

- Corridor Program Implementation

One Stop Shop

- Inspection, Review, and Support

Parking Enterprise

- Parking Management

Support Services

- Departmental Support Services

Traffic Management

- Active Transportation and Street Design
- Arterial Management
- Signs and Markings
- Transportation Engineering

Transfers and Other Requirements

- Other Requirements
- Transfers

Transportation Project Development

- Transportation Systems Development

Austin Transportation
Mission and Goals for 2018

Mission

The mission of the Austin Transportation Department is to deliver a safe, reliable, and sustainable multi-modal transportation system that enhances the environment and economic strength of the region for our residents, businesses, and visitors while conducting business in a customer focused and transparent manner.

Goals

Establish Austin as having the safest transportation system in the nation.

- Seek to reduce crashes by 15% at all locations with completed safety program improvements.
- Perform preventative maintenance on 33% of all school zone-indicator signals.
- Re-stripe 50% of center line miles on arterials annually.
- Re-stripe 25% of center line miles on collectors annually.

Establish Austin as providing a sustainable multi-modal transportation system.

- Reduce travel time by at least 5% at key intersections and arterials where modifications are made.
- Increase the percent of residents "satisfied" or "very satisfied" with the traffic signal timing on major city streets to 42%.
- Increase the percent of residents "satisfied" or "very satisfied" with the traffic flow on major city streets to the large city national average of 30% by 2021.

Austin Transportation

Message from the Director

The Austin Transportation Department (ATD) serves the residents of Austin as an advocate for improved regional mobility. In the past year, ATD, working in coordination with the Public Works Department, has addressed regional multi-modal issues consistent with the Imagine Austin Comprehensive Plan to create a connected and compact Austin. Since our Department's establishment in 2009, we have sought to analyze and understand our city's significant mobility challenges – as our multi-modal transportation networks remain heavily stressed. Our transit system, operated by Capital Metro, struggles to serve a dispersed land-use profile and our active transportation modes of pedestrian and bicycle must often compete for space on the existing roadway networks with auto and freight modes. Despite these challenges, Austin is making significant progress towards a connected and more mobile community.

With the adoption of the Vision Zero Action Plan in May 2016, ATD has partnered with the Austin Police Department, the Planning and Zoning Department, and the Public Works Department in implementing significant safety related improvements and enforcement efforts. Funding provided by the 2016 Mobility Bond is being invested to address safety concerns at Austin's most dangerous intersections to reduce the number of fatalities and serious injuries on our mobility networks. Safety requires not only good engineering and enforcement, but also public information and education on safety-related topics. ATD, on behalf of the City of Austin, began a public education effort through various media outlets to inform residents and visitors of the need for personal responsibility as it concerns traffic safety.

The Arterial Management Division of ATD is charged with the responsibility of maintaining and operating the City's signal system. ATD continues to make significant investments in our signals infrastructure. Several publicized media reports this year have noted the improvements made by ATD using our Advanced Traffic Management System (ATMS) and smart signals. The City now operates its Transportation Management Center (TMC) in support of these activities on an extended basis. The City is in initial conversations with TxDOT and other partners about developing a regional TMC, providing a one systems approach to managing mobility within the current CTECC (Combined Transportation, Emergency and Communications Center). A regional TMC is anticipated to improve inter-agency coordination across the transportation grid. This includes continuing to deploy field equipment and operational planning such as deploying technology improvements at critical intersections to improve mobility.

ATD is charged with shifting its approach to better plan for growth, more actively promote density where it makes sense, and demand infrastructure that is more in line with desired outcomes, such as improved transit speed and reliability along our major corridors so that alternative modes provide a viable alternative for commuters. To this end, we are developing the Austin Strategic Mobility Plan to guide our future transportation improvement requests. Along with Capital Metro's Project Connect and Connections 2025 Plans, this will provide a comprehensive guide for future public and private funding. We are also actively developing a Non-Radioactive Hazardous Waste Routing recommendation for Council and we have begun work on establishing street impact fees. A street impact fee would be assessed on new development to pay for the construction or expansion of roadway facilities that are necessitated by and benefit that new development. Austin was also awarded the "Big Jump" cycling award which seeks to double the number of people using bicycles within Austin's inner core over the next three years. On all these efforts, the work is ongoing.

As part of the 2016 Mobility Bond, we are investing in regional capacity, including projects on Loop 360 and the major arterial corridors within the region. Work on Interstate 35 joint projects with TxDOT continue as well, with the construction of the 51st Street Interchange and Slaughter Overpass well under way and the Riverside Interchange in design. We continue to work with Capital Metro to refine our transit prioritization policies and anticipate several major transit-related roadway projects in the coming year. In the following pages, I provide budget highlights for ATD's FY 2017-18 budget. With this budget, I anticipate continued growth in activities throughout the transportation portfolio.



Robert Spillar, P.E., Transportation Director

Budget Highlights

The Austin Transportation Department (ATD) FY 2017-18 budget includes those resources necessary to meet its mission to deliver a safe, reliable, and sustainable multi-modal transportation system that enhances the environment and economic strength of the region for our residents, business, and visitors. The ATD budget consists of $46.3 million of revenue, $55.7 million of expenditures, and a net increase of 27 positions. The Department has sufficient reserves to cover the difference between revenue and expenditures, with a projected Mobility Fund ending balance of $2.9 million.

Active Transportation and Street Design



The Active Transportation and Street Design division, working in coordination with the Public Works Department (PWD), focuses on improving conditions for walking and bicycling to meet the needs of mobility, safety and quality of life in Austin. The division's Capital Improvements Program (CIP) work plan implements on-street bicycle and pedestrian facilities based on recommendations in the Bicycle Master Plan, citizen requests, risk mitigation and coordination with PWD. The FY 2017-18 Active Transportation budget includes the addition of two positions: one position responsible for the implementation of the education and outreach components of the Vision Zero program, and one position responsible for providing design and data collection support for the implementation of bicycle, pedestrian, and other multimodal projects. Additional funding of $0.8 million will be used for implementation of the City of Austin's Vision Zero initiative at critical intersections, support for pedestrian safety, and the further expansion of bicycle mobility and safety.

Corridor Program Office

In the November 2016 Bond Election, City of Austin voters approved Proposition 1 authorizing $720 million of general obligation bonds to fund transportation and mobility capital improvements. Resolution 20160818-074, passed on August 18, 2016, clarifies and declares the intent and commitment related to the November 2016 Bond Election. The goal is to complete the 2016 Mobility Bond Program in the eight-year timeframe desired by City Council. As a result of the passage of Proposition 1, the Corridor Program Office was created and will lead the implementation of the $482 million Corridor Program. When the Office was created it was funded by the Support Services Fund. The Corridor Program Office and its ten positions will transition to the Mobility Fund in FY 2017-18, at a cost of $1.3 million.

Transportation Systems Development

The Transportation Systems Development team conducts long-range transportation planning for the City of Austin and coordinates these efforts with other jurisdictions and agencies. The division also addresses future needs of major streets through the Corridor Mobility Development Program and manages the Department's Air Quality and Transportation Demand Management programs. Finally, the division develops and maintains the City's comprehensive database of transportation network data. The FY 2017-18 Transportation Systems Development budget includes the addition of one position that will be responsible for working on the Austin Strategic Mobility Plan (ASMP). The ASMP will expand the vision of the Imagine Austin Comprehensive Plan into actionable mobility-related goals and objectives to guide Austin's near- and long-term transportation investments.

Right-of-Way Management and Special Events



As part of the City's One Stop Shop program, ATD's Right-of-Way (ROW) Management division provides inspection, review, and coordination services for activities within the right-of-way. The Special Events Management group within Right-of-Way Management supports the City's special event industry. The ROW Management anticipates continued activities, revenue and expense with the telecommunication expansion by Google and AT&T. In addition, ROW Management anticipates new activities associated with the recent passage of Senate bill (SB) 1004, which regulates small cell deployment in the ROW and the associated fees the City can charge. The FY 2017-18 ROW Management budget includes the addition of four positions: one for expansion of the banners

program, one for reviewing code-mandated, time-sensitive reviews for right-of-way permitting, one for ATD's growing workload with right-of-way compliance, and one for site administration and upgrading the City's AMANDA permitting system.

Transportation Engineering



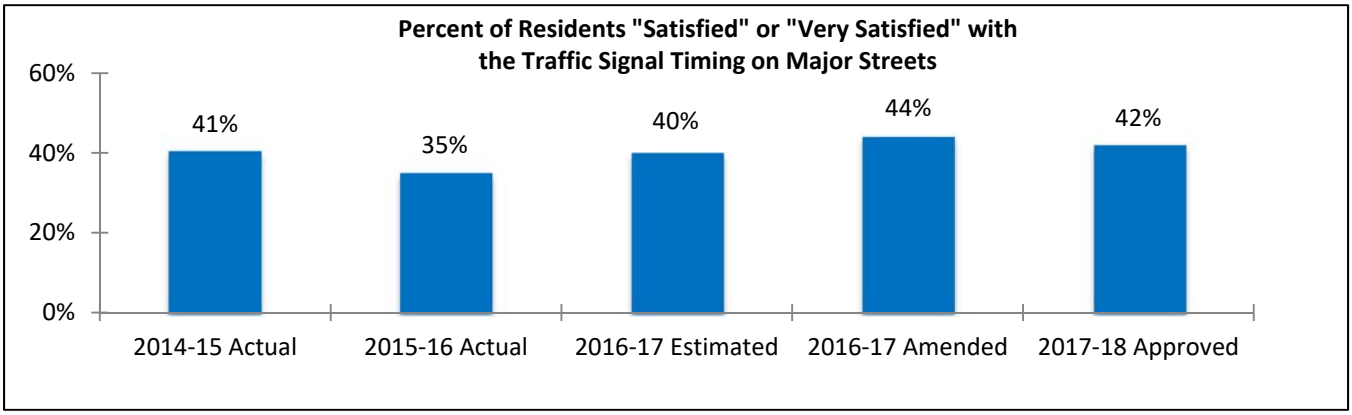
The Transportation Engineering division focuses on investigating, analyzing, recommending, designing, and implementing transportation system improvements for the community in order to respond to mobility and safety concerns. This includes meeting with neighborhoods and developing neighborhood traffic calming projects such as Local Area Traffic Management (LATM) and implementing safety improvement programs such as the Top 5 intersections and the Vision Zero Action Plan. The FY 2017-18 budget includes the addition of two positions: one engineer responsible for street geometry and Americans with Disability Act (ADA) reviews and one project manager responsible for leading the Transit Speed and Reliability program. Additionally, there is $2.2 million for staff augmentation contracts related to engineering and traffic impact analysis as a result of a growing workload. These costs will be offset by an increase in fee revenue related to development review. The budget also includes $0.5 million for a preliminary engineering report for Rainey Street.

Support Services

The Support Services program provides the administrative, financial, and human resources support to the Department. The FY 2017-18 budget includes the addition of one position to perform graphic design duties that contribute to a multitude of public meetings, program launches and updates, social media initiatives and information related to the Austin Transportation Department.

Traffic Management

One of ATD's FY 2017-18 goals is to continue increasing the percent of residents "satisfied" or "very satisfied" with the traffic signal timing and traffic flow on major City streets. In support of this goal, we will continue deploying the Advanced Transportation Management System (ATMS) that will enhance walking, biking, riding transit and driving throughout Austin and the region. To support additional ongoing investments in the transportation system, the Traffic Management budget includes the addition of five positions to assist with moving toward industry recommended guidelines for staffing levels for traffic signal performance and maintenance.



Revenue

The Austin Transportation Department (ATD) draws operating resources from both the Mobility Fund and the Parking Management Fund. The Mobility Fund derives revenue primarily from the Transportation User Fee (TUF) and Right-of-Way Management (ROW) fees through the One Stop Shop. The Parking Management Fund generates revenue from the parking meter system. The Department also generates revenue for the General Fund through parking and non-traffic ROW violations and receives a small transfer from the General Fund for activities not eligible for TUF resources, including strategic planning and special event reimbursements from City Council-approved waived fees.

There is no projected increase in the TUF for FY 2017-18, though an additional $0.5 million is expected from a growing customer base. Revenue projections from the Right-Of-Way (ROW) Management division are expected to increase by $3.8 million due to projected increases from construction serving downtown and nearby areas and fees for lease of the ROW for ongoing construction projects. Additionally, $1.4 million of this increase is related to new development review fees for FY 2017-18, which will allow the Department to recover its costs and to increase staff to address the growing workload.

Other Funds

Parking Management Fund

This fund realizes all its revenue from pay stations, parking meters, and transportation permitting from taxicabs, chauffeurs and limousines. The FY 2017-18 total parking revenue budget is estimated to remain flat based on the loss of potential revenue due to the recent passage House bill (HB) 100 relating to the statewide regulation of transportation network companies (TNC).



Revenue realized by the Parking Management Fund is reinvested back into the transportation system and in the downtown area. The Parking Management Fund continues to fund investments in the wayfinding program, great streets reconstruction, parking meter repair and replacement, downtown maintenance, and transportation initiatives. Parking Management expenses are increasing $1.1 million to include Citywide cost drivers, contractual expenses, and the initiation of a pilot program to expand the responsibilities of existing parking management officers as mobility services officers. Transfers to CIP are increasing $0.8 million to fund new signals and pedestrian hybrid beacons; repair, replace, and expand parking pay stations; and support projects related to the Austin Strategic Mobility Plan.

The FY 2017-18 Parking Management Fund also includes the addition of one position expand parking enforcement with the addition of Wednesday evenings to the downtown parking schedule and two positions to work on the Smart Cities program and the new Mobility Electric/Autonomous Vehicles and Shared Mobility Services Plan (EV/AV). One shuttle driver position will be transferred to Fleet Services to better align the employee shuttle program with that Department's mission.

Austin Transportation Significant Changes

Mobility Fund

Revenue Changes	Dollars
Increased revenue from Right-of-Way fees and new development review fees.	$3,861,000
Increased revenue from the Transportation User Fee due to growth in City utility customer base.	$510,816

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$409,542
Increased cost for fleet fuel and maintenance, wireless maintenance, liability reserve, workers' compensation, 311 call center, billing support, CTM, trunked radio, and capital projects management.		$622,774
Decreased cost for accrued payroll, wireless maintenance, 311 call center, CTECC, support services, and trunked radio.		($181,984)
Department Cost Drivers		
Corridor Program Office (CPO) move from Support Services Fund to Mobility Fund.	10.00	$1,258,864
Annualized costs for seven positions added in FY 2016-17 to support the 2016 Mobility Bond capital improvements program.		$602,867
Increases in various contractuals and commodities for signals installations and maintenance, facilities maintenance, and information technology.		$534,615
Increased costs for temporary employees to address growing workload.		$334,520
Increase debt service costs for prior year vehicle and equipment purchases.		$173,528
Increase in anticipated vacancy savings.		($266,386)
Decreased transfer to Mobility Capital Improvements Program (CIP) for various one-time transportation studies.		($320,000)
New Investments		
Staff augmentation contract for engineering and traffic impact analysis.		$2,200,000
Preliminary engineering report for Rainey Street.		$500,000
New facility lease costs for consolidated work spaces.		$471,000
Additional intersection safety improvements as part of the Vision Zero initiative.		$400,000

Expenditure Changes	FTEs	Dollars
New positions to support Right-of-Way programs (inspection, permit & license analysis, review and coordination services).	4.00	$401,357
Funding for infrastructure related to pedestrian safety, bicycle mobility, and safety.		$400,000
New positions to support Traffic Signals (to meet industry recommended guidelines for staffing levels).	5.00	$341,763
New positions in Engineering to enhance and support ATD mobility programs (Safety Improvements, Vision Zero Action Plan and Local Area Traffic Management).	2.00	$278,904
New positions to support Active Transportation for Vision Zero, Transit Speed Program, and Bike Share Expansion.	2.00	$220,072
New position to assist in development of the Austin Strategic Mobility Plan.	1.00	$92,643
New graphic designer position for Public Information & Marketing.	1.00	$88,957

Parking Management Fund

Revenue Changes	Dollars
Increased revenue from parking meter fees.	$698,980
Decreased revenue from chauffeur licenses and transportation network company (TNC) fees.	($512,650)

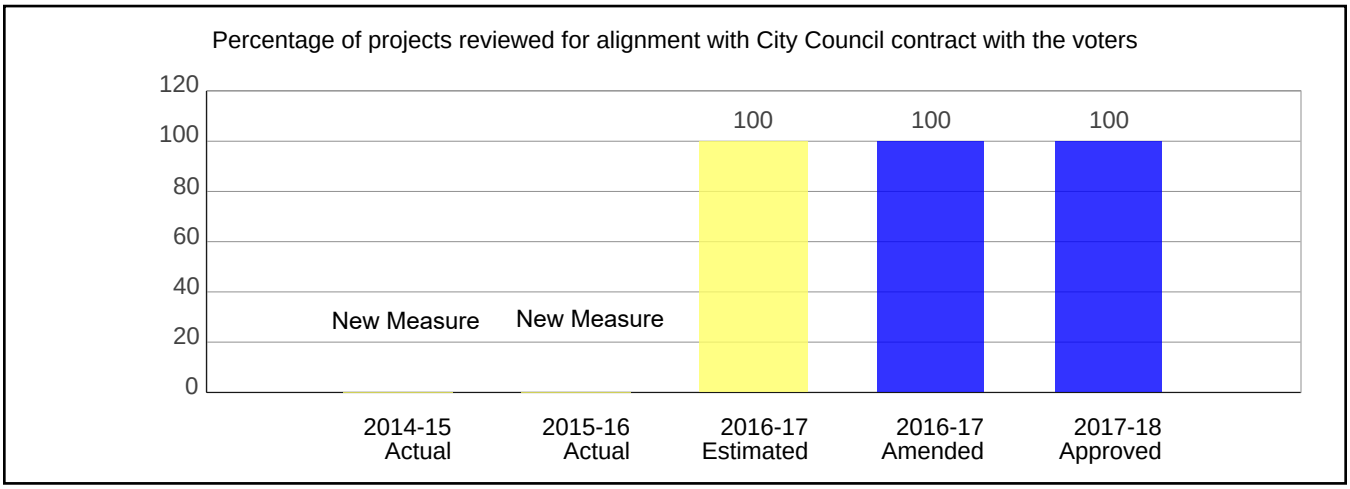
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$123,864
Reduced debt service payment for new parking meters.		($202,868)
Department Cost Drivers		
Reduction in various contractuals and commodities for parking meter maintenance and repair.		($298,226)
New Investments		
Increased transfer to Parking CIP for new parking pay stations, repair & replacement of stations, and downtown wayfinding.		$745,000
Two new positions to work on the Smart Cities program and the new Mobility Electric/Autonomous Vehicles and Shared Mobility Services Plan (EV/AV).	2.00	$220,752
Additional costs for vehicles and office renovations.		$185,000
Costs for mobility services officers pilot program.		$165,000
Increased transfer to Mobility CIP for new signals, safety improvements, and signal upgrades.		$100,000
One new position responsible for expanding parking enforcement with the addition of Wednesday evenings to the downtown parking schedule.	1.00	$63,066
Transfer of one position to Fleet Services for employee shuttle program.	(1.00)	($58,223)

Austin Transportation
Budget Detail by Activity

Program: Corridor Program Office

Activity: Corridor Program Implementation

The purpose of the Corridor Program Implementation activity is to prioritize, design and construct corridors so that they that support mobility, livability, and other outcomes as outlined by the Austin City Council for the 2016 Mobility Bond Program.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Mobility Fund	0	0	0	0	1,258,864
Total Requirements	**$0**	**$0**	**$0**	**$0**	**$1,258,864**
Full-Time Equivalents					
Mobility Fund					
Civilian	0.00	0.00	0.00	0.00	10.00
Total FTEs	**0.00**	**0.00**	**0.00**	**0.00**	**10.00**
Performance Measures					
Aggregate percentage of Corridor Program dollars spent compared to spending plan	New Meas	New Meas	85	85	85
Number of individuals reached through web-based information related to Corridor Program	New Meas	New Meas	18,000	18,000	18,000
Percent customer/public satisfaction with Corridor Program information provided	New Meas	New Meas	80	80	80
Percentage of projects reviewed for alignment with City Council contract with the voters	New Meas	New Meas	100	100	100

Services

Development and implementation of corridor projects funded through the 2016 Mobility Bond Corridor Program, along with associated project delivery, communications and reporting requirements; Coordination and communications of full 2016 Mobility Bond.

Contact

Mike Trimble, Corridor Program Office Director, 512-974-3442

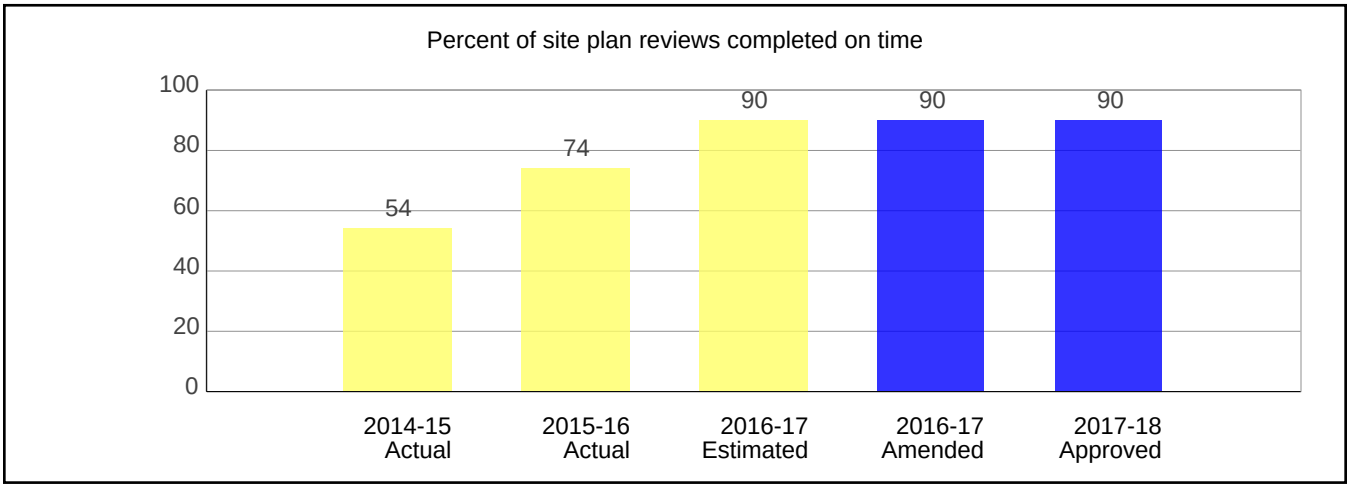
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Austin Transportation
Budget Detail by Activity

Program: One Stop Shop

Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support activity is to provide development services and assistance to the Citywide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	116,313	94,568	110,000	110,000	100,000
Mobility Fund	2,476,787	3,254,846	3,499,364	3,476,232	3,969,971
Total Requirements	**$2,593,100**	**$3,349,413**	**$3,609,364**	**$3,586,232**	**$4,069,971**
Full-Time Equivalents					
Mobility Fund					
Civilian	27.00	30.00	32.00	32.00	34.00
Total FTEs	**27.00**	**30.00**	**32.00**	**32.00**	**34.00**
Performance Measures					
Number of collisions reported in work zones within the right-of-way	0	0	0	0	0
Number of special events	192	188	200	300	200
Percent of citizen service requests completed on-time	New Meas	New Meas	90	90	90
Percent of site plan reviews completed on time	54	74	90	90	90

Services

Excavation ROW review; Temporary traffic control review; Utility coordination; License agreements; Temporary traffic control inspections; Street cut minimization; ROW permits.

Contact

Jim Dale, Assistant Director, 512-974-4070

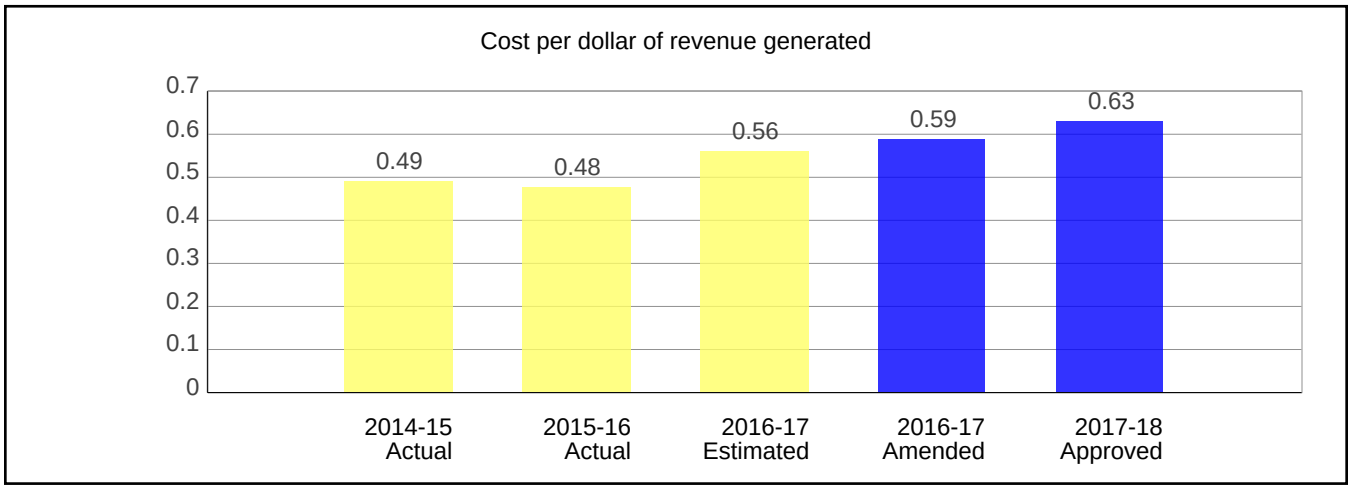
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Austin Transportation
Budget Detail by Activity

Program: Parking Enterprise

Activity: Parking Management

The purpose of the Parking Management activity is to provide City on-street and off-street parking management for the community in order to meet its parking needs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	303,418	492,120	280,000	280,000	487,000
Parking Management Fund	5,645,851	6,126,157	7,568,187	7,343,823	7,988,344
Total Requirements	**$5,949,269**	**$6,618,276**	**$7,848,187**	**$7,623,823**	**$8,475,344**
Full-Time Equivalents					
Parking Management Fund					
Civilian	53.50	63.50	63.50	63.50	65.50
Total FTEs	**53.50**	**63.50**	**63.50**	**63.50**	**65.50**
Performance Measures					
Cost per dollar of revenue generated	0.49	0.48	0.56	0.59	0.63
Number of parking spaces in the system	New Meas	New Meas	7,503	7,503	7,800
Number of taxi inspections conducted	New Meas	New Meas	1,200	1,200	1,200
Percent of maximum potential "East Austin" parking meter revenue received	New Meas	New Meas	New Meas	New Meas	40
Valet enforcement site inspections per month	512	124	125	125	125

Services

Parking enforcement; Parking meter maintenance, repair, installation, and fee collection; Parking and on-street regulations; Regulate vehicle for hire services; Residential parking permits.

Contact

Jason Redfern, Division Manager, 512-974-7714

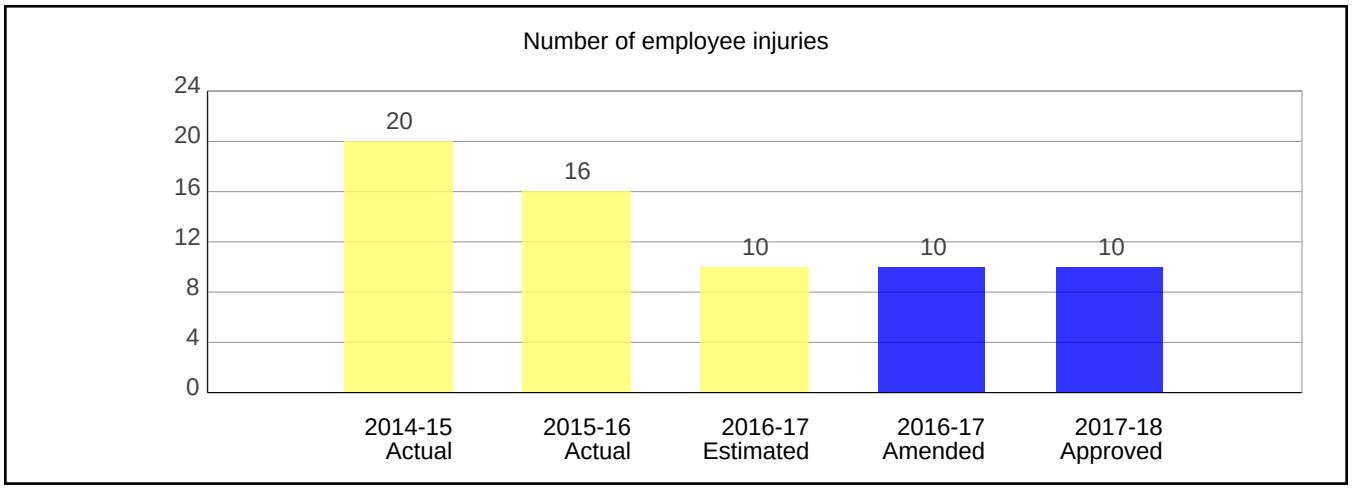
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Austin Transportation
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	5,516	0	0	0
Mobility Fund	2,016,794	2,566,059	2,795,561	2,822,303	3,462,607
Total Requirements	**$2,016,794**	**$2,571,575**	**$2,795,561**	**$2,822,303**	**$3,462,607**
Full-Time Equivalents					
Mobility Fund					
Civilian	17.00	21.00	26.00	26.00	28.00
Total FTEs	**17.00**	**21.00**	**26.00**	**26.00**	**28.00**
Performance Measures					
Employee turnover rate	2.94	10.78	2	2	2
Number of employee injuries	20	16	10	10	10
Sick leave hours used per 1,000 hours	30.26	30.41	30	30	30

Services

Office of the Director; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Facility expenses; Information technology support; Public information; Vehicle and equipment maintenance; Grant administration; Safety; Customer service; Inventory control; Audit/internal review; Contract management.

Contact

Anthony Segura, Chief Administrative Officer, 512-974-7015

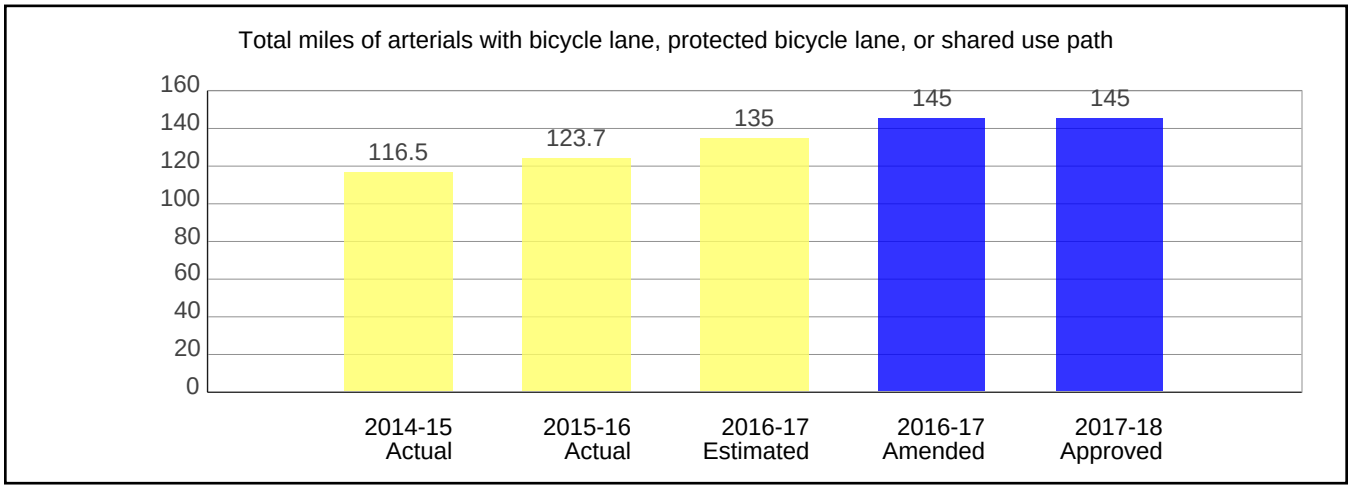
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Austin Transportation
Budget Detail by Activity

Program: Traffic Management

Activity: Active Transportation and Street Design

The purpose of the Active Transportation and Street Design activity is to improve conditions for walking and bicycling in the City of Austin to provide affordable, safe and comfortable transportation choices to all Austinites in order to improve public health and safety, reduce household mobility costs, reduce injuries and deaths on Austin's streets, and improve air quality and sustainability.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	7,473	0	0	345,555
Mobility Fund	560,379	853,491	1,098,117	1,436,213	1,491,839
Total Requirements	**$560,379**	**$860,964**	**$1,098,117**	**$1,436,213**	**$1,837,394**
Full-Time Equivalents					
Mobility Fund					
Civilian	4.00	4.00	6.00	6.00	9.00
Total FTEs	**4.00**	**4.00**	**6.00**	**6.00**	**9.00**
Performance Measures					
Miles of new protected or buffered bicycle lanes	11.5	11.7	10	10	10
Percent of arterials with a bicycle lane, protected bicycle lane or shared used path	34.6	38	47	47	41
Percent of commuters that bicycle to work	1.48	1.27	2.6	2.6	2
Percentage of commuters that bicycle to work in the central city	5.6	5.36	6	6	6
Total miles of arterials with bicycle lane, protected bicycle lane, or shared use path	116.5	123.7	135	145	145
Total new and improved on-street bicycle facilities	36	17.9	30	30	30

Services

Coordinate road, bike, pedestrian, and access projects; Develop, program, and construct bicycle lanes and routes; Analyze adopted bicycle plan route miles; Provide bicycle racks and other parking facilities.

Contact

Laura Dierenfield, Division Manager, 512-974-7189

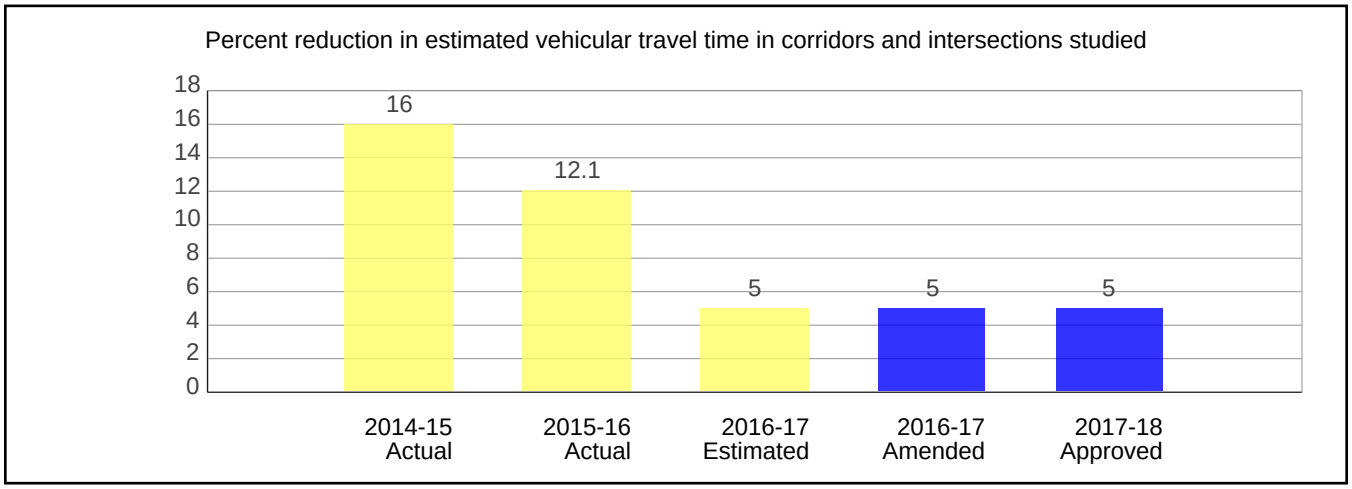
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Austin Transportation
Budget Detail by Activity

Program: Traffic Management

Activity: Arterial Management

The purpose of the Arterial Management activity is to operate the arterial streets in a manner that enhances the mobility and safety for all travelers - pedestrians, cyclists, transit riders, emergency vehicles and motorists. This activity includes multimodal traffic signals, the City's Transportation Management Center, the Advanced Transportation Management System and construction aimed at enhancing mobility and safety along arterial streets.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	2,023,426	1,786,398	1,543,750	1,543,750	1,238,759
Mobility Fund	3,261,576	6,275,260	7,753,690	7,268,543	9,195,403
Total Requirements	**$5,285,002**	**$8,061,658**	**$9,297,440**	**$8,812,293**	**$10,434,162**
Full-Time Equivalents					
Mobility Fund					
Civilian	30.00	38.00	44.00	44.00	50.00
Total FTEs	**30.00**	**38.00**	**44.00**	**44.00**	**50.00**
Performance Measures					
Percent of traffic signals that received preventive maintenance	New Meas	49	33	33	33
Percent of residents "satisfied" or "very satisfied" with signal timing on major streets	**40.5**	**35**	**40**	**44**	**42**
Percent of residents "satisfied" or "very satisfied" with traffic flow on major streets	**17.2**	**10**	**15**	**25**	**20**
Percent of school zone indicator signals that received preventive maintenance	**57**	**41**	**33**	**33**	**33**
Percent reduction in estimated vehicular travel time in corridors and intersections studied	**16**	**12.1**	**5**	**5**	**5**

Services

Synchronization of traffic signals; Traffic signal installation, modification, and maintenance; Traveler information; Transit signal priority; Emergency vehicle preemption; Signal and detection treatments; Integrated corridor management.

Contact

Brian Craig, Acting Division Manager, 512-974-4061

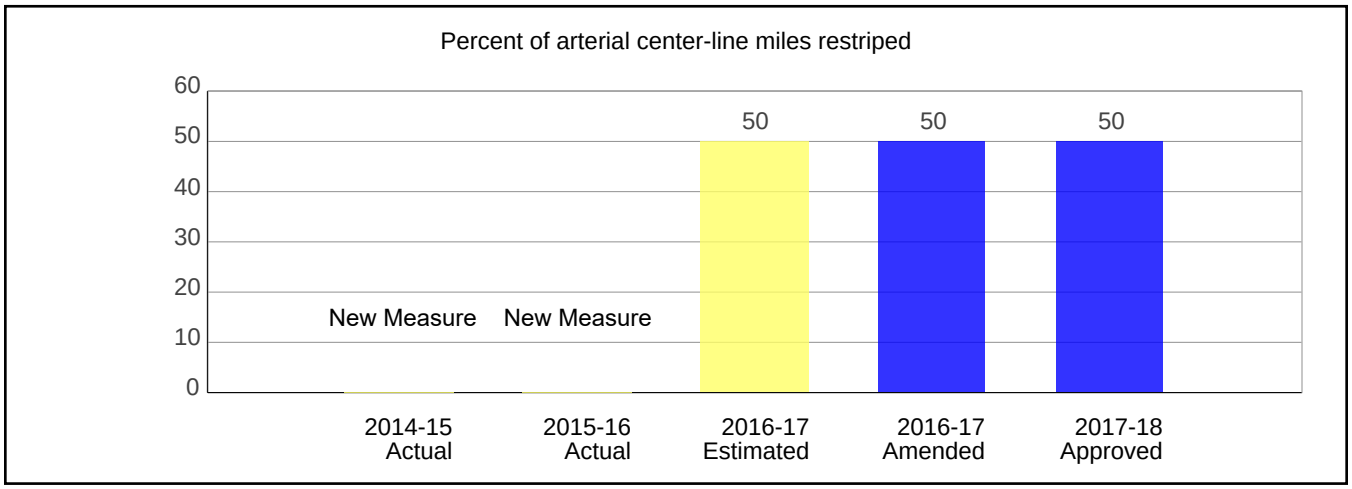
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Austin Transportation
Budget Detail by Activity

Program: Traffic Management

Activity: Signs and Markings

The purpose of the Signs and Markings activity is to install and maintain signs and markings for the public in order to provide for the safe and efficient movement of goods and people.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	99,651	137,007	109,617	109,617	258,205
Mobility Fund	3,894,205	5,126,241	5,039,608	4,954,814	5,958,252
Total Requirements	**$3,993,856**	**$5,263,248**	**$5,149,225**	**$5,064,431**	**$6,216,457**
Full-Time Equivalents					
Mobility Fund					
Civilian	40.00	40.00	36.00	36.00	36.00
Total FTEs	**40.00**	**40.00**	**36.00**	**36.00**	**36.00**
Performance Measures					
Number of signs installed/maintained	11,807	16,942	14,000	16,000	14,000
Percent of school crosswalks maintained	New Meas	New Meas	25	25	25
Percent of arterial center-line miles restriped	**New Meas**	**New Meas**	**50**	**50**	**50**
Percent of collector center-line miles restriped	**New Meas**	**New Meas**	**25**	**25**	**25**

Services

Install transportation signs; Remove signs; Fabricate signs; Install traffic markings.

Contact

Anthony Forcier, Division Manager, 512-974-7693

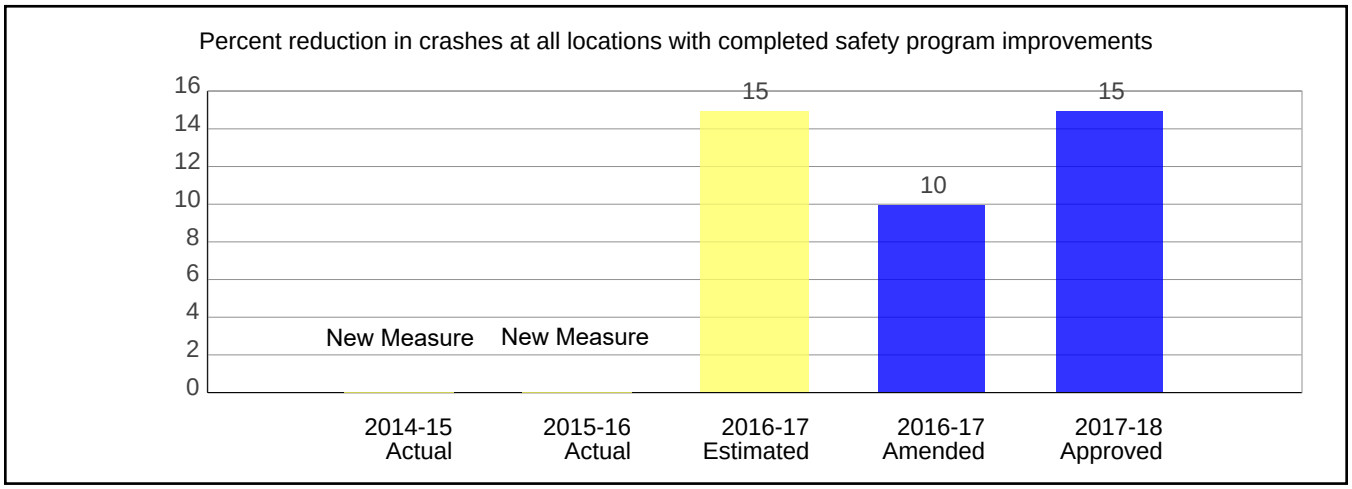
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Austin Transportation
Budget Detail by Activity

Program: Traffic Management

Activity: Transportation Engineering

The purpose of the Transportation Engineering activity is to investigate, analyze, recommend, design, and implement transportation system improvements for the community in order to respond to mobility and safety concerns.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	217,538	82,716	305,000	205,000	291,534
Mobility Fund	1,684,957	3,952,403	2,832,282	3,335,058	6,390,200
Total Requirements	**$1,902,495**	**$4,035,119**	**$3,137,282**	**$3,540,058**	**$6,681,734**
Full-Time Equivalents					
Mobility Fund					
Civilian	19.00	16.00	23.00	23.00	25.00
Total FTEs	**19.00**	**16.00**	**23.00**	**23.00**	**25.00**
Performance Measures					
Number of engineering studies completed to improve safety and mobility	New Meas	New Meas	12	12	12
Number of safety program improvements completed	New Meas	New Meas	5	5	5
Number of traffic calming projects completed to reduce speed and increase safety	New Meas	New Meas	12	12	12
Percent of reviews completed on time (license agreements, easement releases, ROW vacations)	New Meas	New Meas	50	90	55
Percent of safety audits conducted at the top 25 crash accident locations	20	100	100	100	100
Percent reduction in crashes at all locations with completed safety program improvements	**New Meas**	**New Meas**	**15**	**10**	**15**

Services

Safety studies; Special studies; CIP management; Select neighborhood traffic calming project areas; Neighborhood traffic calming plans; Plan and install traffic calming projects.

Contact

Eric Bollich, Managing Engineer, 512-974-7767

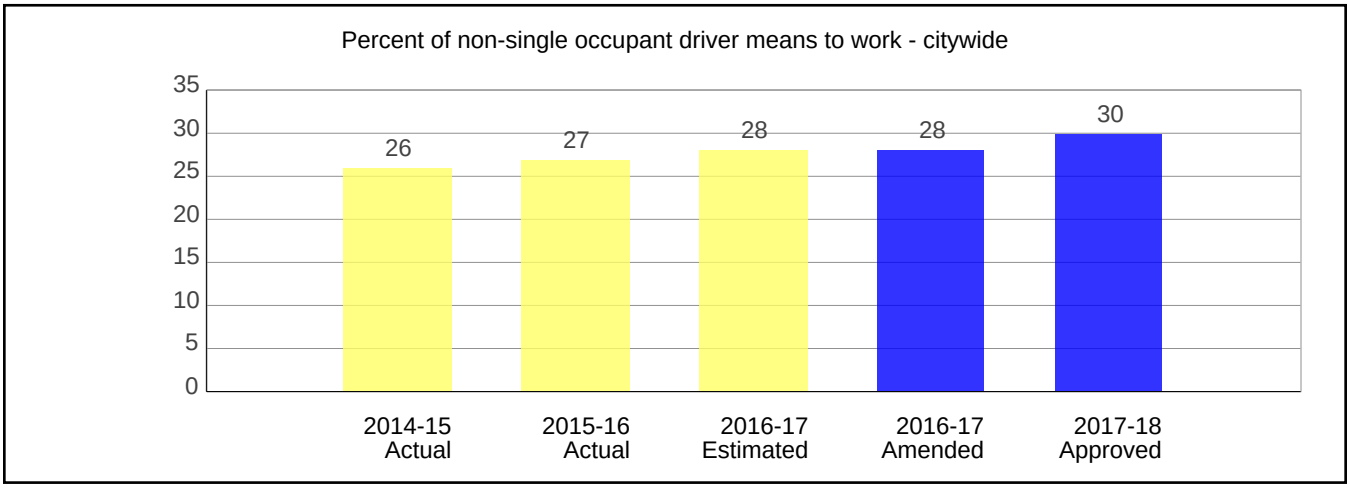
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Austin Transportation
Budget Detail by Activity

Program: Transportation Project Development

Activity: Transportation Systems Development

The purpose of the Transportation Systems Development activity is to review land use, capital improvements, and growth patterns to enable the community to create a long range transportation plan to guide development and investment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	140,899	90,149	90,000	90,000	252,582
Mobility Fund	548,403	552,659	756,182	840,122	1,195,446
Parking Management Fund	308,190	439,270	467,153	460,086	530,215
Total Requirements	**$997,491**	**$1,082,078**	**$1,313,335**	**$1,390,208**	**$1,978,243**
Full-Time Equivalents					
Mobility Fund					
Civilian	6.00	6.00	8.00	8.00	8.00
Parking Management Fund					
Civilian	2.00	2.00	2.00	2.00	2.00
Total FTEs	**8.00**	**8.00**	**10.00**	**10.00**	**10.00**
Performance Measures					
Number of persons attending air quality outreach and education events	1,626	1,473	800	800	1,000
Number of regional transportation requests completed	108	87	90	90	90
Number of transit priority working group improvements completed	New Meas	New Meas	5	5	5
Number of transportation related meetings staffed and technical support provided	108	224	100	100	150
Percent of non-single occupant driver means to work - citywide	26	27	28	28	30
Percent of regional transportation requests completed within agreed-upon time frame	100	100	100	100	100

Services

Austin Metropolitan Area Transportation Plan (AMATP); Transportation planning; Transportation studies; Non-point source air quality mitigation.

Contact

Annick Beaudet, Division Manager 512-974-7959

Bold Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Mobility Fund	4,485,899	5,180,953	5,655,885	6,045,337	5,845,175
Parking Management Fund	5,526,830	6,342,915	4,795,627	5,033,974	5,406,560
Total Requirements	**$10,012,730**	**$11,523,867**	**$10,451,512**	**$11,079,311**	**$11,251,735**

Services

Accrued payroll; 311 Call Center support; Property and liability insurance; Capital Improvements Program; Citywide administrative and information technology support; General obligation debt; Workers' compensation; Liability reserve; Utility billing system support.

Contact

Anthony Segura, Chief Administrative Officer, 512-974-7015

Austin Transportation: 2017-18

Mobility Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Corridor Program Office	**$0**	**$0**	**$0**	**$0**	**$1,258,864**
Corridor Program Implementation	0	0	0	0	1,258,864
One Stop Shop	**$2,476,787**	**$3,254,846**	**$3,499,364**	**$3,476,232**	**$3,969,971**
Inspection, Review, and Support	2,476,787	3,254,846	3,499,364	3,476,232	3,969,971
Support Services	**$2,016,794**	**$2,566,059**	**$2,795,561**	**$2,822,303**	**$3,462,607**
Departmental Support Services	2,016,794	2,566,059	2,795,561	2,822,303	3,462,607
Traffic Management	**$9,401,118**	**$16,207,395**	**$16,723,697**	**$16,994,628**	**$23,035,694**
Active Transportation and Street Design	560,379	853,491	1,098,117	1,436,213	1,491,839
Arterial Management	3,261,576	6,275,260	7,753,690	7,268,543	9,195,403
Signs and Markings	3,894,205	5,126,241	5,039,608	4,954,814	5,958,252
Transportation Engineering	1,684,957	3,952,403	2,832,282	3,335,058	6,390,200
Transfers and Other Requirements	**$4,485,899**	**$5,180,953**	**$5,655,885**	**$6,045,337**	**$5,845,175**
Other Requirements	100,660	718,777	897,956	1,278,447	843,975
Transfers	4,385,239	4,462,176	4,757,929	4,766,890	5,001,200
Transportation Project Development	**$548,403**	**$552,659**	**$756,182**	**$840,122**	**$1,195,446**
Transportation Systems Development	548,403	552,659	756,182	840,122	1,195,446
Total	**$18,929,001**	**$27,761,911**	**$29,430,689**	**$30,178,622**	**$38,767,757**

Full-Time Equivalents (FTEs)					
Corridor Program Office	**0.00**	**0.00**	**0.00**	**0.00**	**10.00**
Corridor Program Implementation	0.00	0.00	0.00	0.00	10.00
One Stop Shop	**27.00**	**30.00**	**32.00**	**32.00**	**34.00**
Inspection, Review, and Support	27.00	30.00	32.00	32.00	34.00
Support Services	**17.00**	**21.00**	**26.00**	**26.00**	**28.00**
Departmental Support Services	17.00	21.00	26.00	26.00	28.00
Traffic Management	**93.00**	**98.00**	**109.00**	**109.00**	**120.00**
Active Transportation and Street Design	4.00	4.00	6.00	6.00	9.00
Arterial Management	30.00	38.00	44.00	44.00	50.00
Signs and Markings	40.00	40.00	36.00	36.00	36.00
Transportation Engineering	19.00	16.00	23.00	23.00	25.00
Transportation Project Development	**6.00**	**6.00**	**8.00**	**8.00**	**8.00**
Transportation Systems Development	6.00	6.00	8.00	8.00	8.00
Total	**143.00**	**155.00**	**175.00**	**175.00**	**200.00**

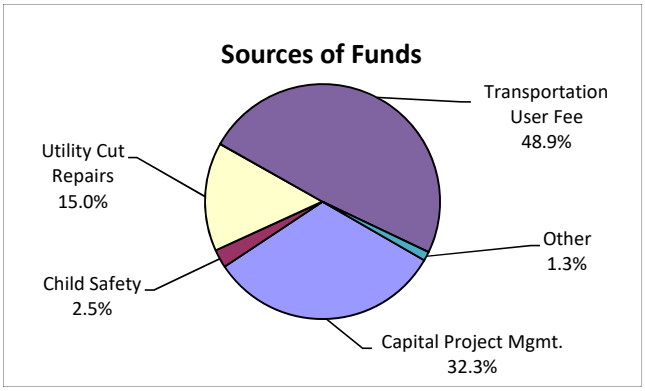
Austin Transportation: 2017-18

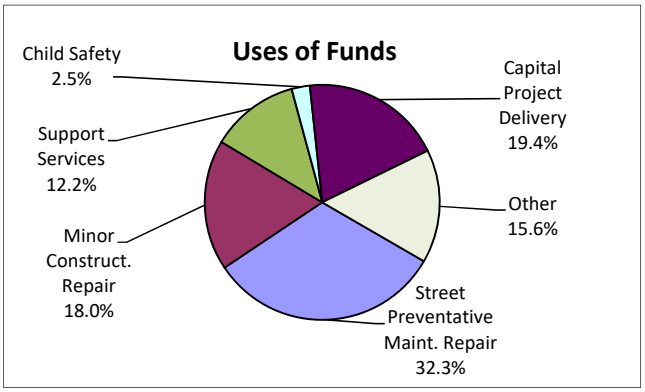
Parking Management Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Parking Enterprise	**$5,645,851**	**$6,126,157**	**$7,568,187**	**$7,343,823**	**$7,988,344**
Parking Management	5,645,851	6,126,157	7,568,187	7,343,823	7,988,344
Transfers and Other Requirements	**$5,526,830**	**$6,342,915**	**$4,795,627**	**$5,033,974**	**$5,406,560**
Other Requirements	37,987	42,228	4,712	243,059	22,812
Transfers	5,488,843	6,300,687	4,790,915	4,790,915	5,383,748
Transportation Project Development	**$308,190**	**$439,270**	**$467,153**	**$460,086**	**$530,215**
Transportation Systems Development	308,190	439,270	467,153	460,086	530,215
Total	**$11,480,871**	**$12,908,341**	**$12,830,967**	**$12,837,883**	**$13,925,119**
Full-Time Equivalents (FTEs)					
Parking Enterprise	**53.50**	**63.50**	**63.50**	**63.50**	**65.50**
Parking Management	53.50	63.50	63.50	63.50	65.50
Transportation Project Development	**2.00**	**2.00**	**2.00**	**2.00**	**2.00**
Transportation Systems Development	2.00	2.00	2.00	2.00	2.00
Total	**55.50**	**65.50**	**65.50**	**65.50**	**67.50**

Austin Transportation: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
One Stop Shop	**$116,313**	**$94,568**	**$110,000**	**$110,000**	**$100,000**
Inspection, Review, and Support	116,313	94,568	110,000	110,000	100,000
Parking Enterprise	**$303,418**	**$492,120**	**$280,000**	**$280,000**	**$487,000**
Parking Management	303,418	492,120	280,000	280,000	487,000
Support Services	**$0**	**$5,516**	**$0**	**$0**	**$0**
Departmental Support Services	0	5,516	0	0	0
Traffic Management	**$2,340,615**	**$2,013,594**	**$1,958,367**	**$1,858,367**	**$2,134,053**
Active Transportation and Street Design	0	7,473	0	0	345,555
Arterial Management	2,023,426	1,786,398	1,543,750	1,543,750	1,238,759
Signs and Markings	99,651	137,007	109,617	109,617	258,205
Transportation Engineering	217,538	82,716	305,000	205,000	291,534
Transportation Project Development	**$140,899**	**$90,149**	**$90,000**	**$90,000**	**$252,582**
Transportation Systems Development	140,899	90,149	90,000	90,000	252,582
Total	**$2,901,244**	**$2,695,946**	**$2,438,367**	**$2,338,367**	**$2,973,635**

Public Works





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Transportation Fund					
Revenue	$47,210,240	$51,729,666	$60,194,375	$58,107,762	$64,605,000
Transfers In	$1,379,602	$2,569,603	$4,630,000	$4,130,000	$5,200,000
Requirements	$46,810,537	$53,795,955	$63,346,922	$64,470,812	$75,753,616
Full-Time Equivalents (FTEs)	303.00	313.00	330.00	330.00	332.00
Capital Project Management Fund					
Revenue	$3,193	$9,892	$4,314,816	$4,500,200	$4,325,841
Transfers In	$21,647,131	$20,926,143	$17,857,533	$21,034,759	$23,464,212
Requirements	$23,259,239	$21,408,440	$22,405,957	$23,397,715	$26,345,394
Full-Time Equivalents (FTEs)	186.00	164.00	167.00	167.00	177.00
Child Safety Fund					
Revenue	$1,723,260	$1,718,886	$1,704,123	$1,736,186	$1,700,022
Transfers In	$360,943	$360,943	$835,943	$835,943	$835,943
Requirements	$1,952,444	$2,361,626	$2,363,965	$2,525,845	$2,636,187
Full-Time Equivalents (FTEs)	14.25	14.25	14.25	14.25	14.25
Expense Refunds	$7,988,022	$3,986,556	$967,834	$0	$62,400
Total Budget	$80,010,242	$81,552,577	$89,084,678	$90,394,372	$104,797,597

Public Works
Organization by Program and Activity for 2018

Bridge Maintenance

- Bridge Maintenance

Capital Projects Delivery

- Architectural Services
- Construction Services
- Engineering Services
- Project Management
- Quality Management
- Surveying Services

Child Safety

- Safety Education
- School Crossing Guards

Infrastructure Management

- Infrastructure Management

Minor Construction and Repair

- Concrete Repair & Construction
- Utility Excavation Repair

Neighborhood Partnering Program

- Neighborhood Partnering Program

Right-of-Way Maintenance

- Off-Street R-O-W Maintenance

Sidewalk Infrastructure Program

- Sidewalk Program

Street Preventive Maintenance

- Asphalt Overlay
- Crack Seal Resurfacing
- Seal Coat & Other Thin Surface Treatments

Street Repair

- Routine Roadway & Alley Maintenance

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Urban Trails

- Urban Trails

Public Works
Mission and Goals for 2018

Mission

The mission of the Public Works Department is to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems that supports an exceptional quality of life in a sustainable manner.

Goals

Maintain the City's transportation infrastructure

- Improve the overall condition of roadways to between 80-85% in satisfactory condition or better.
- Ensure no major bridge is structurally deficient and maintain more than 80% in good or better condition.
- Improve the overall condition of 95% of very high and high priority existing sidewalk to a functionally acceptable condition by 2027.

Deliver capital improvement projects on behalf of the City

- Maintain capital delivery service costs within 10-15% of the total project costs on average.
- Ensure at least 85% of inspected projects pass the one-year warranty inspection without significant construction deficiencies.

Ensure our children have safe routes to and from school

- Provide crossing guard coverage at warranted school crossings 100% of the time.

Public Works

Message from the Director

The Public Works Department (PWD) supports the Imagine Austin vision by providing an array of services, projects, programs, and maintenance activities for our community. The four primary service areas are street and bridge maintenance and repair; design and delivery of capital improvement projects; neighborhood connectivity activities, including the planning and construction of pedestrian amenities and the construction of bicycle facilities in support of the Austin Transportation Department (ATD); and implementation of the Child Safety program. Service delivery in these areas are challenged by an aging and expanding roadway infrastructure, continued growth, and volatile material costs. PWD will continue to implement innovative and sustainable strategies to address the City's needs for mobility, safety, and facilities development that obtain the best value for the resources available. In recognition of these efforts, PWD has received more than 30 major regional, state, and national awards over the past five years.

For FY 2017-18, PWD operations will continue to provide maintenance and repairs to our transportation network and plan to expand our sidewalk, pavement, and bridge maintenance programs while reducing the backlog of water utility street-cut repairs. The enhanced sidewalk repair program and the new curb/gutter and bridge/culvert repair contracts are planned from a drawdown of the Transportation Fund ending balance. Moreover, an increased transfer from Austin Water will address the backlog of water utility street-cut repairs. Finally, PWD will continue our sustainability efforts around the use of recycled and reclaimed materials and lowering equipment emissions as a means to reduce costs and environmental impact.

Capital project delivery activities continue in FY 2017-18 with the anticipated completion of the New Central Library and Waller Creek Tunnel projects. Numerous other horizontal and vertical capital projects are planned for delivery, as are improvements funded by the $720 million Mobility Bond, in partnership with ATD and the Corridor Program Office (CPO). In preparation for this anticipated FY 2017-18 workload and beyond, PWD is proposing adjustments to staffing levels, billing models, and work processes through a lean review exercise. Funding to support the implementation of these capital projects is handled through the Capital Project Management Fund, an internal service fund that receives reimbursements for associated direct and indirect costs from the managed projects.

The third fund for which PWD is responsible is the Child Safety Fund (CSF). The CSF receives revenue from vehicle registrations and from traffic violations that occur in school zones and is used to provide crossing guards and school zone safety improvements. It is through this fund that the City can advance the safety of children as they commute to and from school.

This budget is sufficient to cover expenditures planned for FY 2017-18, which enables the Department to provide for traditional and innovative maintenance, repairs, and operations of our public transportation infrastructure network.



Richard Mendoza, P.E.
Director, Public Works Department

Budget Highlights

The Public Works Department (PWD) FY 2017-18 budget includes those resources necessary to meet its mission to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems that supports an exceptional quality of life in a sustainable manner. The PWD budget consists of $100.2 million of revenue, $104.8 million of expenditures, and a net increase of twelve positions. The Department has sufficient reserves to cover the difference between revenue and expenditures, with a projected Transportation Fund ending balance of $5.8 million.

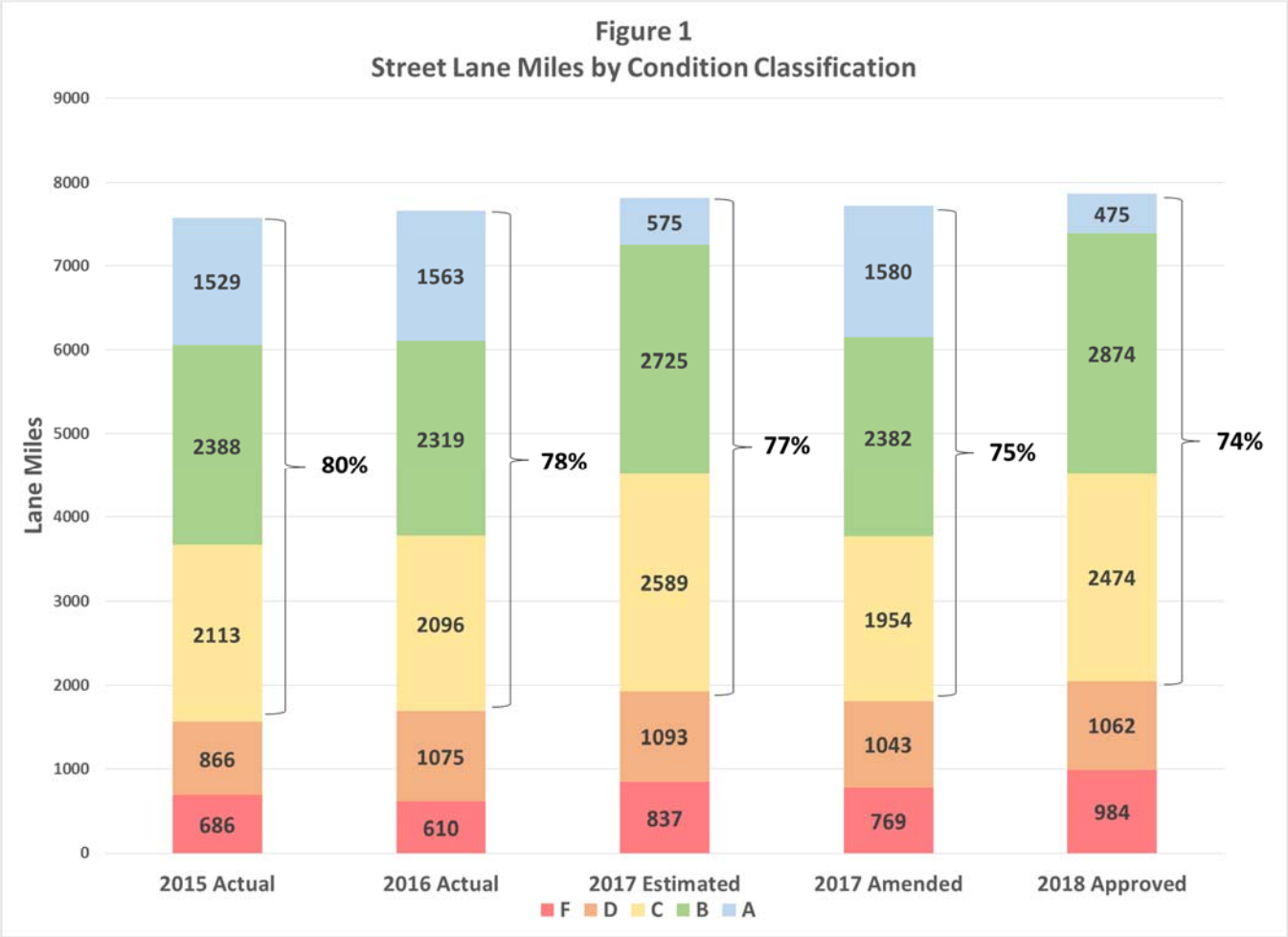
Public Works Transportation Fund

The Public Works Transportation Fund consists of nine programs for the development, design, construction, and maintenance of the City's infrastructure. The budget includes requirements of $75.8 million, an increase of approximately $11.3 million from the prior year. The increase reflects the additional utility excavation repairs, additional contracts for various infrastructure maintenance, and additional Citywide cost drivers. Highlights for each of PWD's programs are included below.

Infrastructure Management

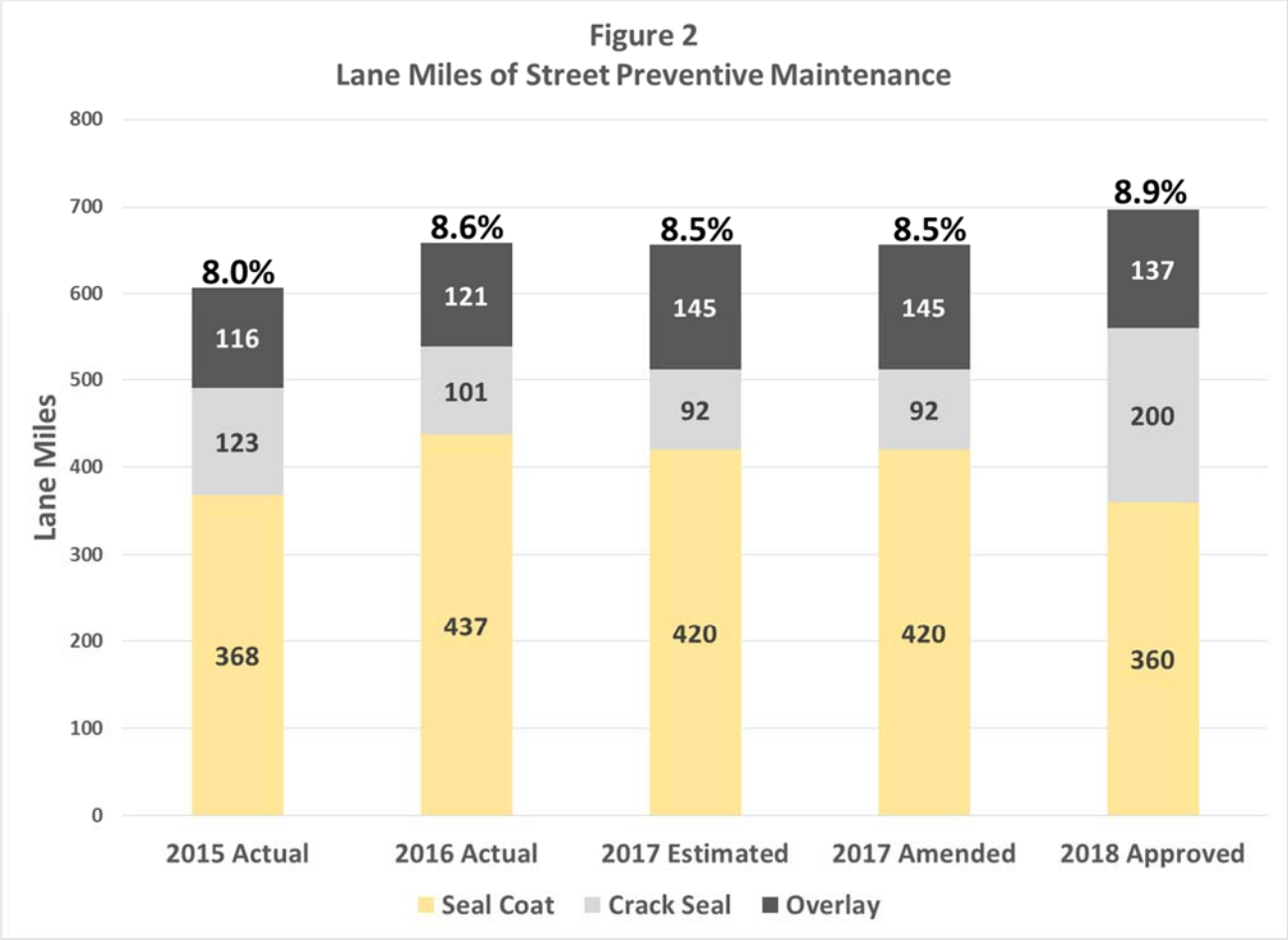
The purpose of the Infrastructure Management program is to provide engineering, planning, and support for PWD's operational programs. The program has two main goals: to improve roadways to between 80-85% in satisfactory condition or better (Figure 1) and to apply preventive maintenance applications to 10% of the street inventory annually (Figures 2). The FY 2017-18 number of roads in satisfactory or better condition is projected to be 74%.

Figure 1
Street Lane Miles by Condition Classification



Street Preventive Maintenance

The purpose of the Street Preventive Maintenance program is to apply preventive maintenance strategies in order to extend the useful life of the street inventory. In FY 2017-18, Street Preventive Maintenance anticipates the planned lane miles to increase from 657 to 697, which will address 8.9% of the current inventory.



Bridge Maintenance

The purpose of the Bridge Maintenance program is to provide safe and efficient use of the City's bridges and structures. The primary goal of the program is to ensure no major bridge is structurally deficient and to maintain more than 80% in good or better condition. The FY 2017-18 budget provides an increase of $0.4 million to contracted bridge maintenance to address the minor bridge and culvert maintenance.

Minor Construction and Repair

The Minor Construction and Repair program consists of two activities: Utility Excavation Repair and Concrete Repair and Construction. The purpose of the Utility Excavation Repair activity is to repair utility excavations for City departments, primarily AW, in order to re-establish the structural integrity of the damaged infrastructure. Due to the increased number of right-of-way utility repairs from AW, the backlog of street cut repairs has grown. The FY 2017-18 budget provides an increase of $5.0 million for a contract to address this backlog of water utility street-cut repairs, which is fully offset by a transfer from Austin Water.

The purpose of the Concrete Repair and Construction activity is to repair and build sidewalks, ramps, curbs, and gutters. This activity will continue to make progress in complying with the Americans with Disabilities Act (ADA) Transition Plan. The FY 2017-18 budget provides an increase of $0.4 million to repair and build sidewalks, for ADA compliant ramps, and for curb and gutter repairs that are required when street preventive maintenance occurs in that area. The Department estimates it will be able to construct an additional 85 ramps and 2,500 linear feet of sidewalk, curb, and gutter repairs in FY 2017-18 with this contract.

Safe Routes to Schools



The purposes of Safe Routes to Schools are to provide education to students on pedestrian and bicycle safety and provide crossing guards at crucial intersections. The program aims to increase the number of students who walk and bike to school by tackling the barriers that prevent them from actively traveling, empowering the community to make walking and biking to school safe, and fostering human power to get to school. The FY 2017-18 budget includes an additional position to help coordinate projects for the implementation of the new Safe Routes to School Infrastructure Program funded by the 2016 Mobility Bond program.

Sidewalks

The purpose of the Sidewalks program is the planning, engineering, and construction of missing (and certain existing, non-compliant) sidewalk facilities in the City's infrastructure in accordance with the Sidewalk Master Plan and as required by the ADA. The FY 2017-18 budget plans to increase the recurring funding level of the maintenance program by $0.3 million.

Revenue

The Public Works Transportation Fund generates revenue from the Transportation User Fee (TUF), utility excavation repair charges, and miscellaneous other revenue sources. The TUF is a fee assessed to residents and businesses based on the traffic levels generated by each dwelling unit or business and funds street maintenance and repair, annual street overlay and striping, and other activities necessary for keeping Austin's roadways in good condition. There is no projected increase in the TUF for FY 2017-18. The total available funding for FY 2017-18 is $69.8 million, an increase of $7.6 million from the previous year. The increase is due to an additional $1.0 million from the TUF due to an increase in the customer base, $1.2 million from capital projects, and a transfer from Austin Water (AW) of an additional $5.5 million to fund a contract for utility excavation repairs.

Other Funds



Capital Projects Management Fund

The Capital Projects Management Fund (CPMF) is an internal service fund that accounts for the project delivery costs of project management, design engineering, construction inspection, and quality management for the City of Austin's Capital Improvements Program (CIP). The CPMF receives revenue from capital projects and an allocation to sponsor departments to recover costs associated with capital delivery. For FY 2017-18, the total available funding is $27.8 million, an increase of $2.3 million from the prior year due to additional anticipated capital project workload and full-cost recovery from sponsor departments for capital delivery costs. The CPMF budget includes requirements of $26.3 million, a $2.9 million increase from the prior year. The expenditure increase is primarily due to a net increase of ten positions to accommodate the City's growing capital project workload, primarily from Austin Water and Aviation. One position is being transferred to the Transportation Fund due to internal reorganization. Additionally, two positions with the Project Systems Intelligence Office are being established in this fund to improve project reporting and standards for the 2016 Mobility Bond program.

Child Safety Fund

The Child Safety Fund (CSF) is a special revenue fund dedicated to school crossing guards and related safety education activities for school-aged children. The CSF receives revenue from traffic violations in school zones, the County vehicle registration fee, and a transfer from the General Fund of $0.8 million. For FY 2017-18, the total available funding is remaining flat at $2.5 million. Total expenditures are increasing $0.1 million to $2.6 million due to Citywide cost drivers.

Public Works
Significant Changes

Public Works Transportation Fund

Revenue Changes	Dollars
Increased revenue from Austin Water to address utility excavation repair backlog.	$5,500,000
Increase in transfers from the Capital Improvements Program (CIP) for applicable staff costs.	$1,170,000
Increased revenue from the Transportation User Fee due to growth in City utility customer base.	$997,238
Decreased revenue from Austin Resource Recovery right-of-way vegetation trimming and clearing agreement.	($100,000)

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$599,515
Increased costs for CTM and support services.		$861,274
Increased costs for fleet fuel and maintenance.		$757,103
Increased debt service costs for prior year vehicle purchases.		$340,996
Increased costs for accrued payroll, wireless maintenance, workers' compensation, trunked radio, billing support, 311 call center, and capital projects management.		$134,074
Department Cost Drivers		
Decrease in anticipated vacancy savings and increased cost for overtime to manage workload.		$576,773
Decreased transfer to CIP fund for Neighborhood Partnering Program.		($109,000)
New Investments		
Increase funding for a utility excavation and repair services contract to service Austin Water workload.		$5,000,000
Additional funding for two contracts utilized for ADA ramps, curb and gutter improvements, and minor bridge and culvert repairs.		$800,000
Increased costs for concrete, sand, gravel, and related raw materials utilized for street, bridge, and sidewalk repairs and construction.		$650,000

Expenditure Changes	FTEs	Dollars
Costs to upgrade asset tracking and work order management solution to new version to ensure ongoing support by vendor.		$600,000
Increased funding for temporary employees within Human Resources, Information Technology, Financial Monitoring and Budgeting, and other Departmental Support Services activities.		$456,876
Additional funding to supplement a Sidewalk Program Services contract utilized for the rehabilitation of existing sidewalks.		$250,000
Transfer in an administrator position from the Capital Projects Management Fund.	1.00	$177,733
Additional Project Coordinator position to support Safe Routes to School Program.	1.00	$107,305

Capital Projects Management Fund

Revenue Changes	Dollars
Increased revenue from the capital delivery cost allocation.	$2,031,993
Increased revenue from the Capital Improvements Program due to growth in sponsor department workload.	$223,101

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$506,348
Increased costs for accrued payroll, fleet fuel and maintenance, wireless maintenance, liability reserve, CTM, support services, trunked radio, and workers' compensation.		$134,526
Department Cost Drivers		
Annualized costs for five positions added in 2017 to support the Mobility Bond capital improvements program.		$361,207
New Investments		
Five new inspector positions and one supervisor to support additional workload within the Construction Services division.	6.00	$533,326
Creation of the Project Systems Intelligence Office to support the City's Capital Improvements Program and associated bond programs.	2.00	$500,000
Increased funding for temporary positions to support capital project delivery.		$462,161
Costs for implementation of an employee classification study.		$250,000

Expenditure Changes	FTEs	Dollars
New architect position to support capital delivery of horizontal infrastructure.	1.00	$118,622
New landscape architect position to support additional workload within the Engineering Services division.	1.00	$107,305
New project assistant position to support additional workload within the Project Management division.	1.00	$97,243
Transfer of an administrator position to the Transportation Fund.	(1.00)	($177,733)

Child Safety Fund

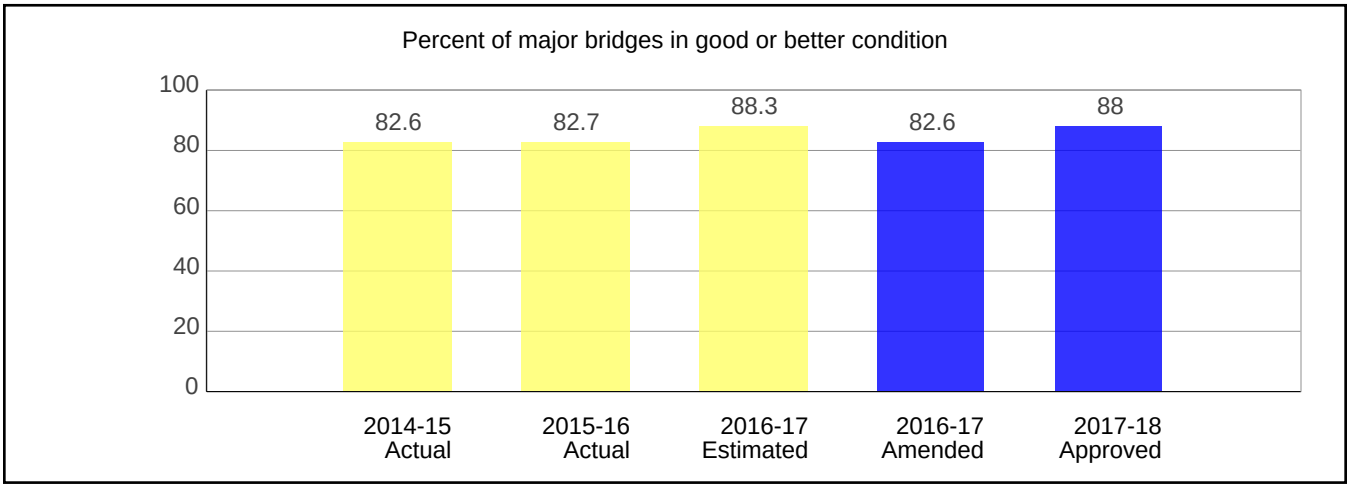
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$98,141

Public Works
Budget Detail by Activity

Program: Bridge Maintenance

Activity: Bridge Maintenance

The purpose of the Bridge Maintenance activity is to provide safe and efficient use of the City's bridges and structures to all citizens of Austin, ensuring the movement of people, goods and services throughout the City.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Transportation Fund	463,152	709,598	1,022,000	1,022,000	1,422,000
Total Requirements	**$463,152**	**$709,598**	**$1,022,000**	**$1,022,000**	**$1,422,000**
Performance Measures					
Percent of bridges in the Annual Service Plan maintained or repaired	100	71.4	100	100	100
Percent of bridges maintained or repaired	2	7.1	4.8	3.3	3.4
Number of structurally deficient major bridges	**0**	**0**	**0**	**0**	**0**
Percent of major bridges in good or better condition	**82.6**	**82.7**	**88.3**	**82.6**	**88**

Services

Bridge deck maintenance including joint replacement/sealing, spot repairs, surface treatments, and repaving; Structural repairs including crack and spall repairs, bearing pads and bearing device repairs and rehabilitation, bridge column, bent, and abutment repairs; Erosion/scour protection: channel stabilization and scour remediation in the immediate area under the bridge and around its structural components; Bridge repairs including bridge railings, guardrail, approach slabs and signs.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

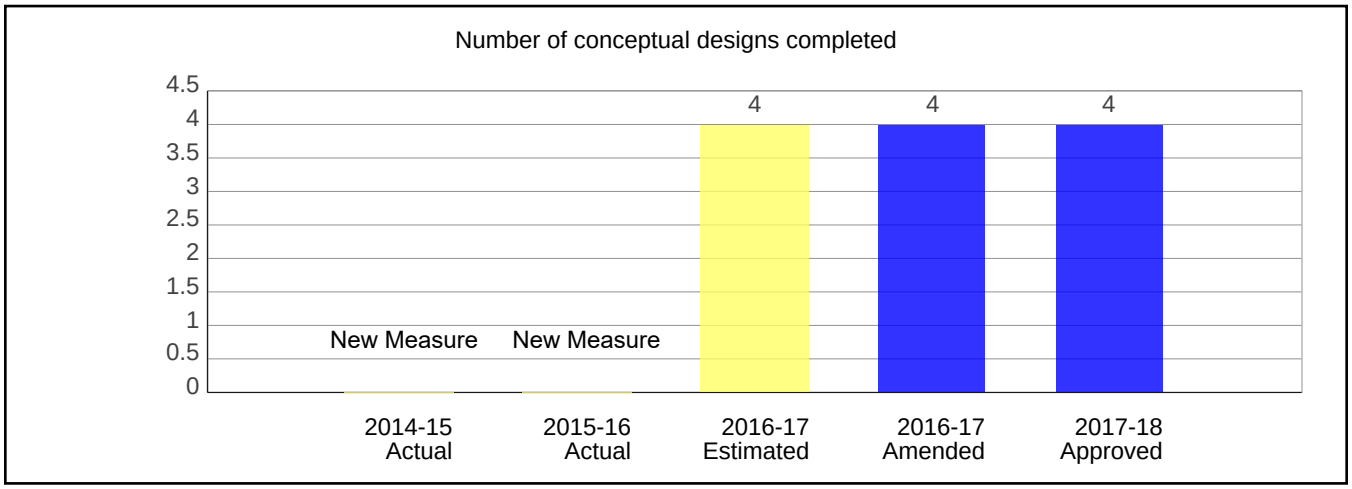
Bold Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery

Activity: Architectural Services

The purpose of the Architectural Services activity is to provide in-house architectural services, oversight, and expert opinions to City of Austin departments so that Capital Improvements Program (CIP) building projects can achieve the City's urban design and sustainability goals.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	270,683	334,835	345,630	375,479	485,408
Total Requirements	**$270,683**	**$334,835**	**$345,630**	**$375,479**	**$485,408**
Full-Time Equivalents					
Capital Projects Management Fund Civilian	2.00	2.00	2.00	2.00	3.00
Total FTEs	**2.00**	**2.00**	**2.00**	**2.00**	**3.00**
Performance Measures					
Months to deliver conceptual designs to requesting departments	New Meas	New Meas	6	9	6
Number of conceptual designs completed	New Meas	New Meas	4	4	4
Number of project reviews facilitated	New Meas	New Meas	55	30	30

Services

Architectural planning, scoping and conceptualization of building CIP projects; Oversight, review, and critiquing of CIP projects; Education and outreach to the public and City of Austin staff.

Contact

Jorge Morales, Assistant Director, (512) 974-7298

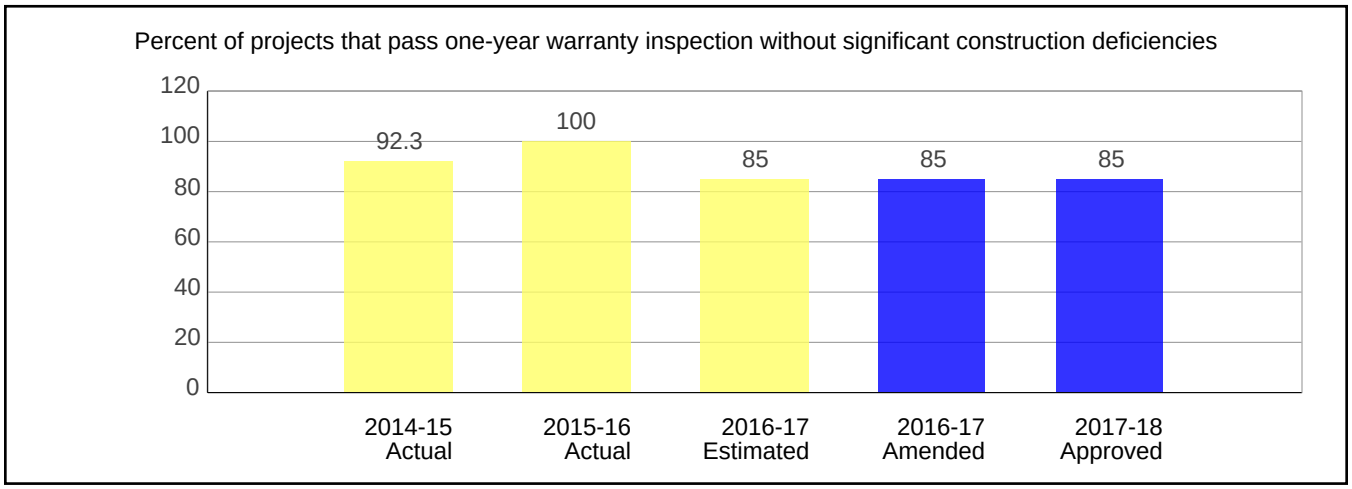
Bold Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery

Activity: Construction Services

The purpose of the Construction Services activity is to provide construction inspection services for capital infrastructure projects to ensure compliance with contract documents.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	4,947,222	4,838,617	5,060,013	5,488,144	6,851,369
Total Requirements	**$4,947,222**	**$4,838,617**	**$5,060,013**	**$5,488,144**	**$6,851,369**
Full-Time Equivalents					
Capital Projects Management Fund Civilian	51.00	47.00	49.00	49.00	55.00
Total FTEs	**51.00**	**47.00**	**49.00**	**49.00**	**55.00**
Performance Measures					
Inspection cost as a percent of construction contract costs	3.87	3.86	5	5	5
Number of active projects inspected	179	189	180	150	175
Percent of projects that pass one-year warranty inspection without significant construction deficiencies	**92.3**	**100**	**85**	**85**	**85**

Services

Administration of technical specifications and plans (inspection for capital projects); Final acceptance; Warranty check-back inspections; Constructability review; Pre-construction meetings; Review of contractor pay estimates and contract change orders; Project communications; Records management (testing, payments, archiving, merging).

Contact

Jorge Morales, Assistant Director, (512) 974-7298

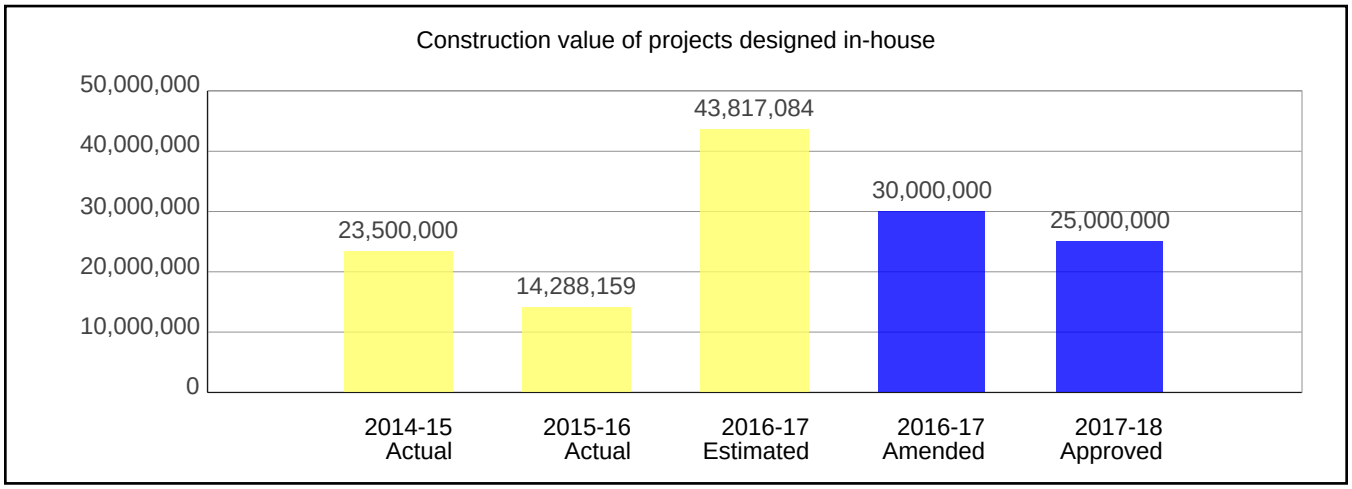
Bold Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery

Activity: Engineering Services

The purpose of the Engineering Services activity is to provide civil engineering design services for City capital improvement projects across multiple sponsoring departments so these projects are delivered in accordance with current best engineering practice and in alignment with adopted City plans and initiatives.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	3,551,021	3,267,405	3,523,429	3,502,025	3,986,175
Total Requirements	**$3,551,021**	**$3,267,405**	**$3,523,429**	**$3,502,025**	**$3,986,175**
Full-Time Equivalents					
Capital Projects Management Fund Civilian	32.00	31.00	29.00	29.00	31.00
Total FTEs	**32.00**	**31.00**	**29.00**	**29.00**	**31.00**
Performance Measures					
Construction value of projects designed in-house	23,500,000	14,288,159	43,817,084	30,000,000	25,000,000
In-house design and project delivery costs as a percent of project costs	8.4	16.1	14.6	12	12

Services

Engineering design; Preliminary engineering reports; Permitting; Utility coordination; Temporary traffic control; Details; Specifications; Contract documents; Construction engineering; GIS services; 3D renderings.

Contact

Jorge Morales, Assistant Director, (512) 974-7298

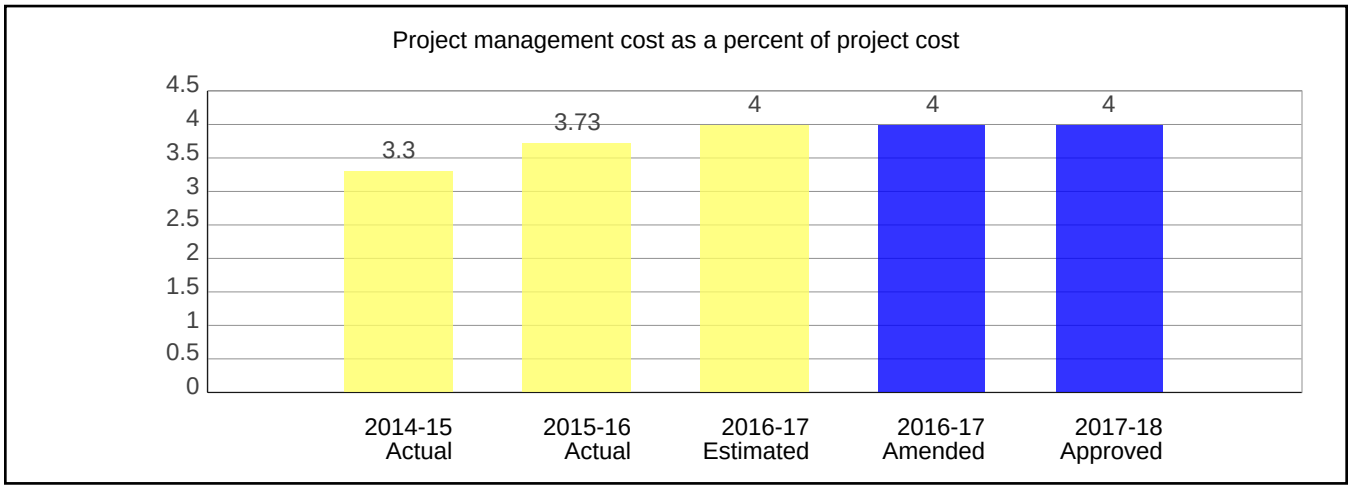
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Public Works
Budget Detail by Activity

Program: Capital Projects Delivery

Activity: Project Management

The purpose of the Project Management activity is to manage the planning, design, and construction of City capital projects for sponsoring departments so their projects are completed on schedule, within budget, and comply with professional services and construction contracts.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	5,493,887	5,494,169	5,625,595	5,883,265	6,724,480
Total Requirements	**$5,493,887**	**$5,494,169**	**$5,625,595**	**$5,883,265**	**$6,724,480**
Full-Time Equivalents					
Capital Projects Management Fund Civilian	49.00	45.00	47.00	47.00	48.00
Total FTEs	**49.00**	**45.00**	**47.00**	**47.00**	**48.00**
Performance Measures					
Change order spending as a percent of original construction contract spending	2.22	11.76	5	5	5
Project management cost as a percent of project cost	3.3	3.73	4	4	4

Services

Project management (preliminary design, bid/award, construction and post construction); Future project planning (project estimates and feasibility studies); Consultant and construction contract compliance; Ensuring inclusion of and compliance with M/WBE Ordinance provisions and requirements in all professional services and construction contracts; Technical support.

Contact

Jorge Morales, Assistant Director, (512) 974-7298

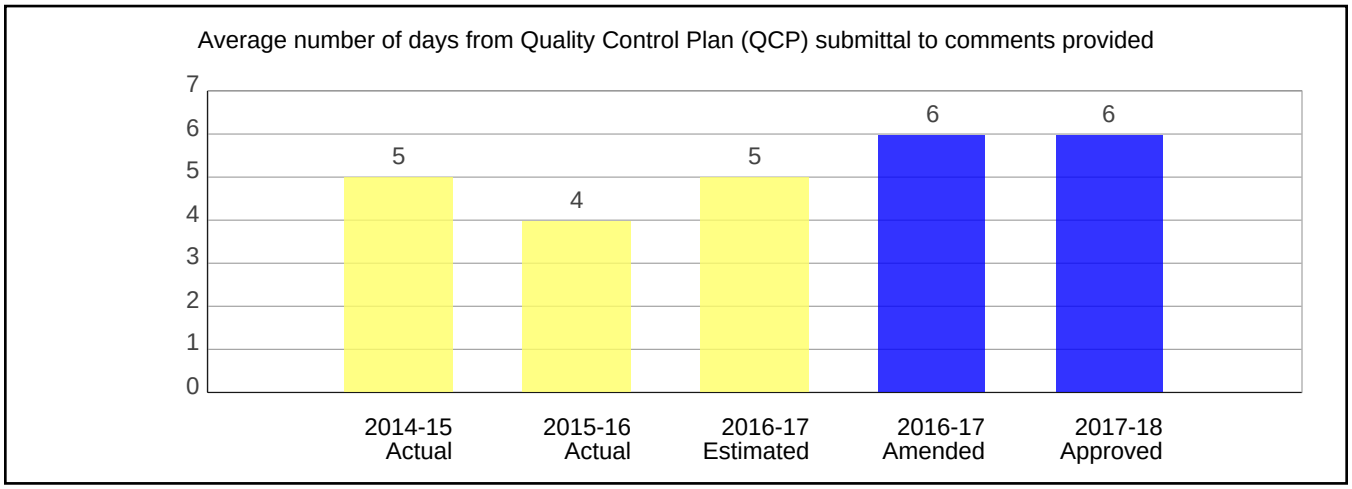
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Public Works
Budget Detail by Activity

Program: Capital Projects Delivery

Activity: Quality Management

The purpose of the Quality Management activity is to establish a systematic approach to assure that City of Austin projects are designed and delivered in a fully functional condition, that meet the owner's needs, and encompass the required level of quality consistent with a best-managed City.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	2,014,299	1,590,705	1,759,543	1,689,516	1,646,625
Total Requirements	**$2,014,299**	**$1,590,705**	**$1,759,543**	**$1,689,516**	**$1,646,625**
Full-Time Equivalents					
Capital Projects Management Fund Civilian	15.00	13.00	13.00	13.00	12.00
Total FTEs	**15.00**	**13.00**	**13.00**	**13.00**	**12.00**
Performance Measures					
Average number of days from Quality Control Plan (QCP) submittal to comments provided	5	4	5	6	6
Number of work days required for review of QA/QC ninety percent submittal documents (turnaround time)	19	19	19	20	20

Services

Quality Assurance Reviews of all City projects; Development and maintenance of standards, standard specifications and various criteria manuals; Management of various engineering and other professional services for City projects; Rotation Contract management; Review requests for construction in the Right-of-Way (ROW); Administer the construction materials engineering and testing program; Geotechnical engineering support; Engineering review of retaining wall designs; Materials engineering support; Engineering consulting; Project management; Review of supplier's concrete mix designs, aggregate stockpiles, and various aspects of engineering support.

Contact

Jorge Morales, Assistant Director, (512) 974-7298

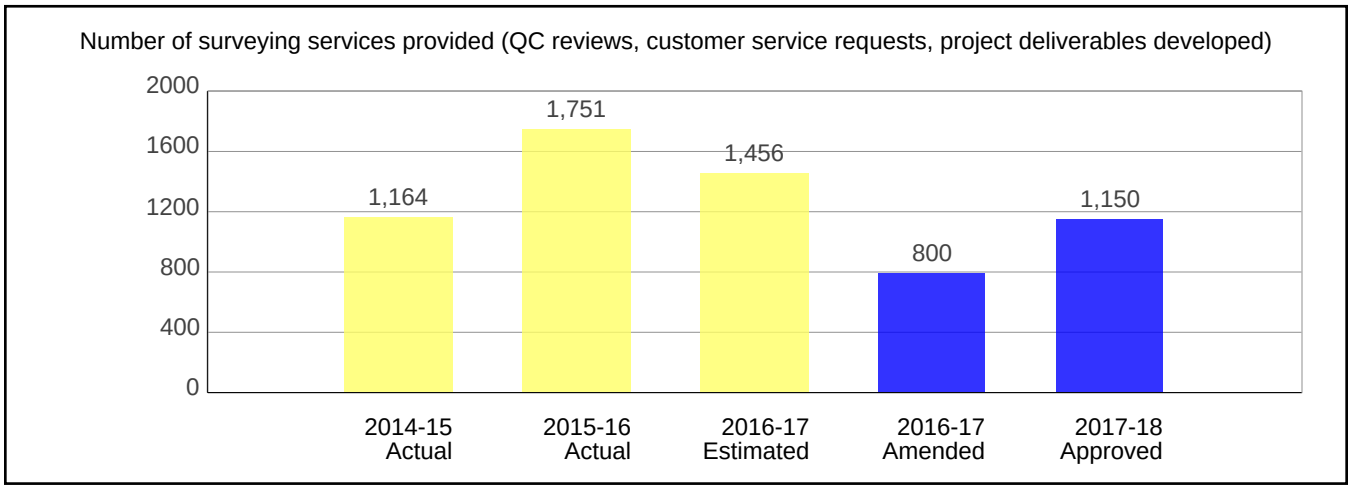
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Public Works
Budget Detail by Activity

Program: Capital Projects Delivery

Activity: Surveying Services

The purpose of the Surveying Services activity is to ensure that land surveying services on City of Austin projects for departments Citywide meet City and State standards and are consistent in the quality expected from a best managed City.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	591,564	574,075	694,565	678,533	668,781
Total Requirements	**$591,564**	**$574,075**	**$694,565**	**$678,533**	**$668,781**
Full-Time Equivalents					
Capital Projects Management Fund Civilian	7.00	6.00	6.00	6.00	6.00
Total FTEs	**7.00**	**6.00**	**6.00**	**6.00**	**6.00**
Performance Measures					
Dollar value of surveying field services provided (in thousands)	536	500	722	335	500
Number of surveying services provided (QC reviews, customer service requests, project deliverables developed)	1,164	1,751	1,456	800	1,150

Services

Develop and maintain standards; Surveying management and support; Survey reviews; Field notes; Field survey services; Records archiving; GPS/GIS; Historical research; Maintenance/update of horizontal and vertical control network.

Contact

Jorge Morales, Assistant Director, (512) 974-7298

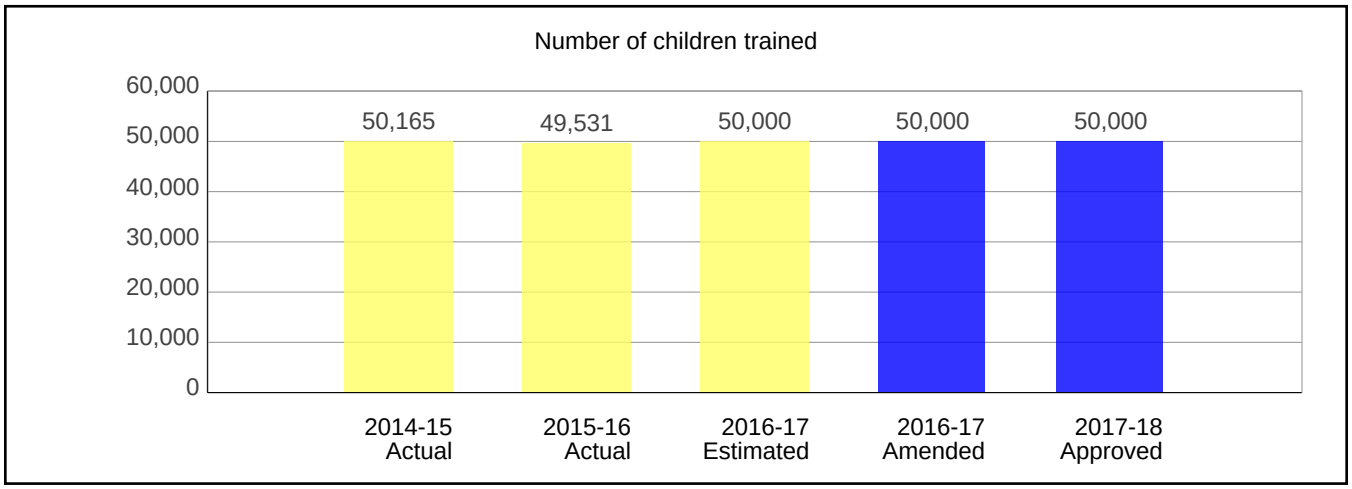
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Public Works
Budget Detail by Activity

Program: Child Safety

Activity: Safety Education

The purpose of the Safety Education activity is to provide pedestrian and bicycle safety training to elementary school children so they can learn to cross the street safely and ride their bikes responsibly.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Child Safety Fund	230,692	293,992	469,377	486,021	504,165
Total Requirements	**$230,692**	**$293,992**	**$469,377**	**$486,021**	**$504,165**
Full-Time Equivalents					
Child Safety Fund Civilian	4.00	3.00	6.00	6.00	6.00
Total FTEs	**4.00**	**3.00**	**6.00**	**6.00**	**6.00**
Performance Measures					
Cost per child trained	4.6	5.93	9.39	9.72	10.08
Number of children trained	50,165	49,531	50,000	50,000	50,000
Number of injuries suffered by children in school zones	0	0	0	0	0
Percent of children who pass the safety test	100	100	100	100	100

Services

Pedestrian and bicycle training/education.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

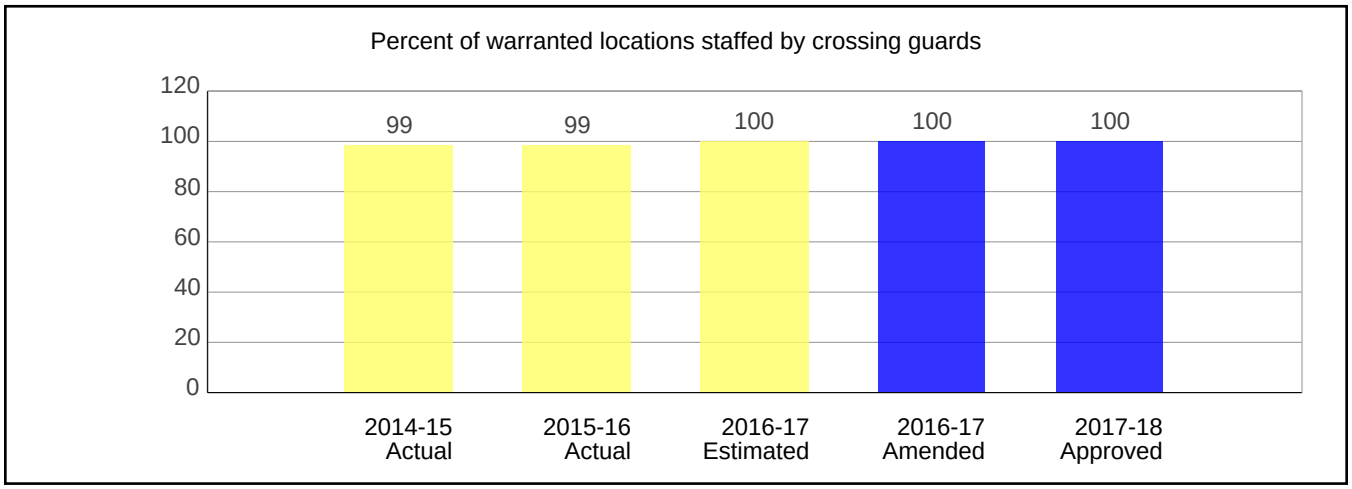
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Public Works
Budget Detail by Activity

Program: Child Safety

Activity: School Crossing Guards

The purpose of the School Crossing Guards activity is to provide crossing guards for school districts in the city limits so that guards are present at all warranted locations throughout the year when school is in operation.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Child Safety Fund	1,706,098	2,024,212	1,881,697	1,987,415	2,103,137
Total Requirements	**$1,706,098**	**$2,024,212**	**$1,881,697**	**$1,987,415**	**$2,103,137**
Full-Time Equivalents					
Child Safety Fund					
Civilian	10.25	11.25	8.25	8.25	8.25
Total FTEs	**10.25**	**11.25**	**8.25**	**8.25**	**8.25**
Performance Measures					
Activity cost per location	8,363	10,121	9,179	9,244	10,038
Number of children injured in school zones at warranted locations	0	0	0	0	0
Percent of warranted locations staffed by crossing guards	**99**	**99**	**100**	**100**	**100**

Services

School crossing guards.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

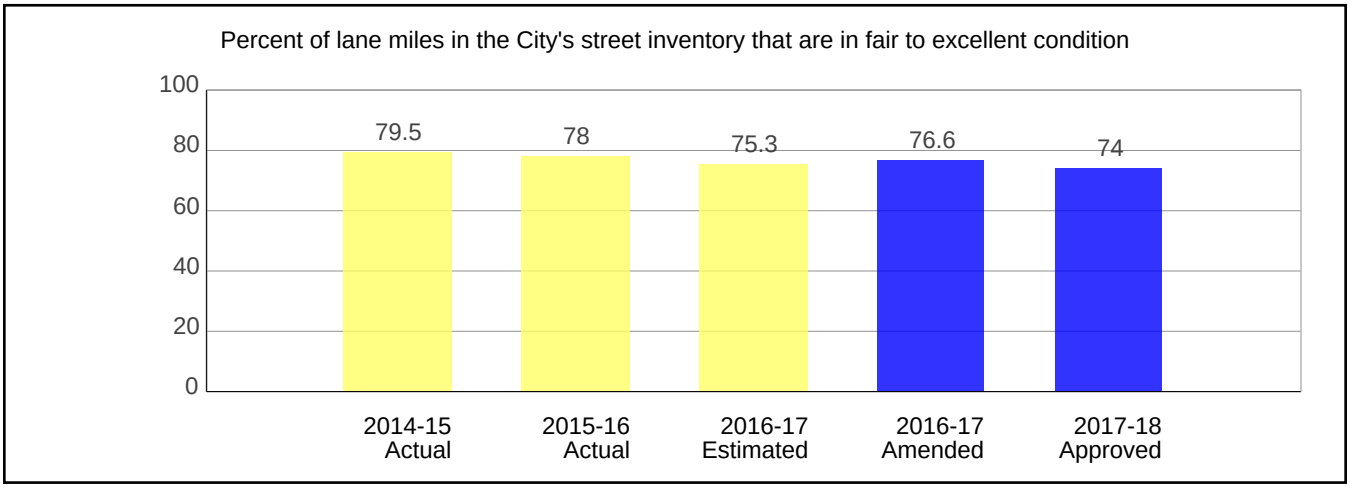
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Public Works
Budget Detail by Activity

Program: Infrastructure Management

Activity: Infrastructure Management

The purpose of the Infrastructure Management activity is to provide all management of operations, pavement management, engineering support, and administrative support for the Public Works Operations group.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	5,651	5,555	1,200	0	0
Transportation Fund	1,913,114	2,147,772	2,762,784	2,944,914	3,185,905
Total Requirements	**$1,918,766**	**$2,153,326**	**$2,763,984**	**$2,944,914**	**$3,185,905**
Full-Time Equivalents					
Transportation Fund					
Civilian	13.00	14.00	21.00	21.00	21.00
Total FTEs	**13.00**	**14.00**	**21.00**	**21.00**	**21.00**
Performance Measures					
Number of lane miles managed	7,582	7,662.9	7,820	7,728	7,870
Percent of street network surveyed for condition assessment	0	50	50	50	50
Percent of the street inventory maintained annually by preventive maintenance applications	8	8.6	8.5	8.5	8.7
Total number of lane miles of street preventive maintenance completed	606.7	659.1	668	657	680
Percent of lane miles in the City's street inventory that are in fair to excellent condition	**79.5**	**78**	**75.3**	**76.6**	**74**

Services

Personnel and resource management; Pavement and bridge management.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

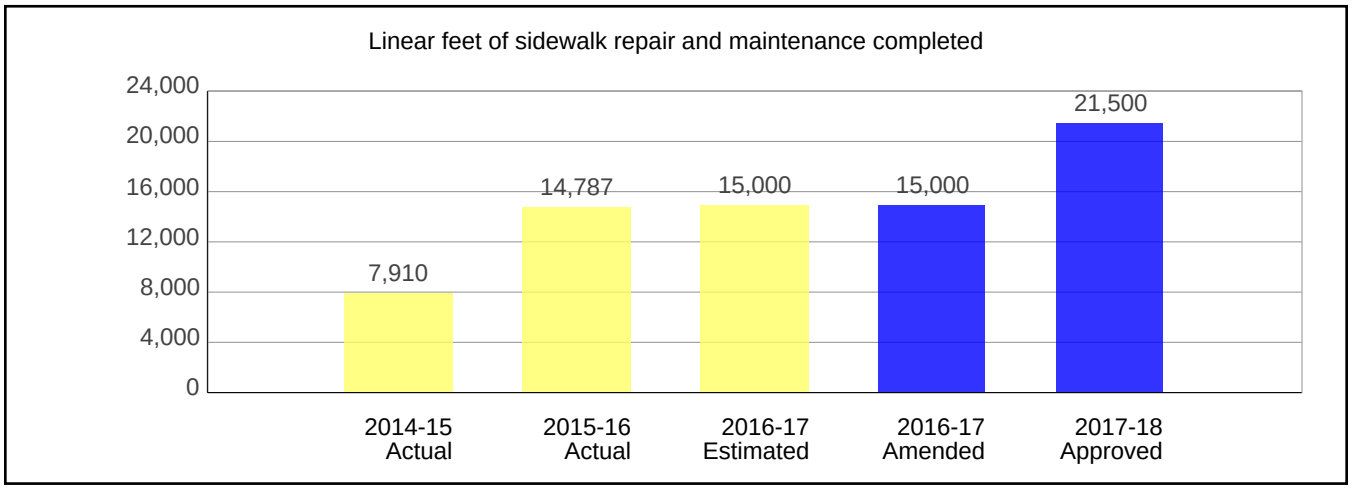
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Public Works
Budget Detail by Activity

Program: Minor Construction and Repair

Activity: Concrete Repair & Construction

The purpose of the Concrete Repair & Construction activity is to repair and build sidewalks, ramps, curbs, and gutters for City departments and citizens in a timely and cost effective manner.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	5,086,496	2,886,733	13,699	0	0
Transportation Fund	(1,276,415)	1,212,866	4,642,716	4,224,690	6,174,538
Total Requirements	**$3,810,081**	**$4,099,600**	**$4,656,415**	**$4,224,690**	**$6,174,538**
Full-Time Equivalents					
Transportation Fund					
Civilian	37.50	35.50	33.50	33.50	33.50
Total FTEs	**37.50**	**35.50**	**33.50**	**33.50**	**33.50**
Performance Measures					
Linear feet of sidewalk repair and maintenance completed	7,910	14,787	15,000	15,000	21,500
Number of curb ramps constructed by City forces	232	266	200	200	200

Services

ADA ramp construction; Sidewalk repair and construction; Curb and gutter repair and construction; Retaining wall repair and construction; Bus pad construction.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

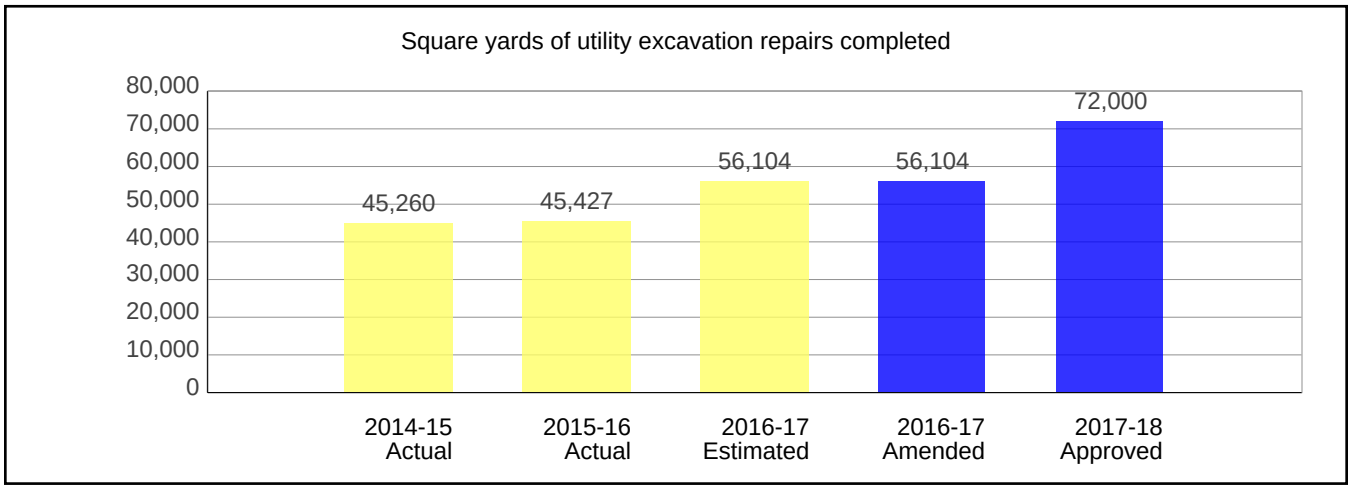
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Public Works
Budget Detail by Activity

Program: Minor Construction and Repair

Activity: Utility Excavation Repair

The purpose of the Utility Excavation Repair activity is to repair utility excavations for City departments in order to reestablish the structural integrity of the damaged infrastructure in a timely manner.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	36,797	3,623	699	0	0
Transportation Fund	4,973,947	6,576,516	7,268,440	7,600,875	12,670,248
Total Requirements	**$5,010,744**	**$6,580,139**	**$7,269,139**	**$7,600,875**	**$12,670,248**
Full-Time Equivalents					
Transportation Fund					
Civilian	47.50	47.50	56.50	56.50	59.50
Total FTEs	**47.50**	**47.50**	**56.50**	**56.50**	**59.50**
Performance Measures					
Number of utility excavation locations completed	1,355	1,289	1,869	1,869	2,329
Number of utility excavation repair locations received from client departments	2,055	1,928	1,800	1,800	1,800
Square yards of utility excavation repairs completed	45,260	45,427	56,104	56,104	72,000

Services

Saw cutting (asphalt and concrete); Concrete utility excavation repairs; Asphalt utility excavation repairs.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

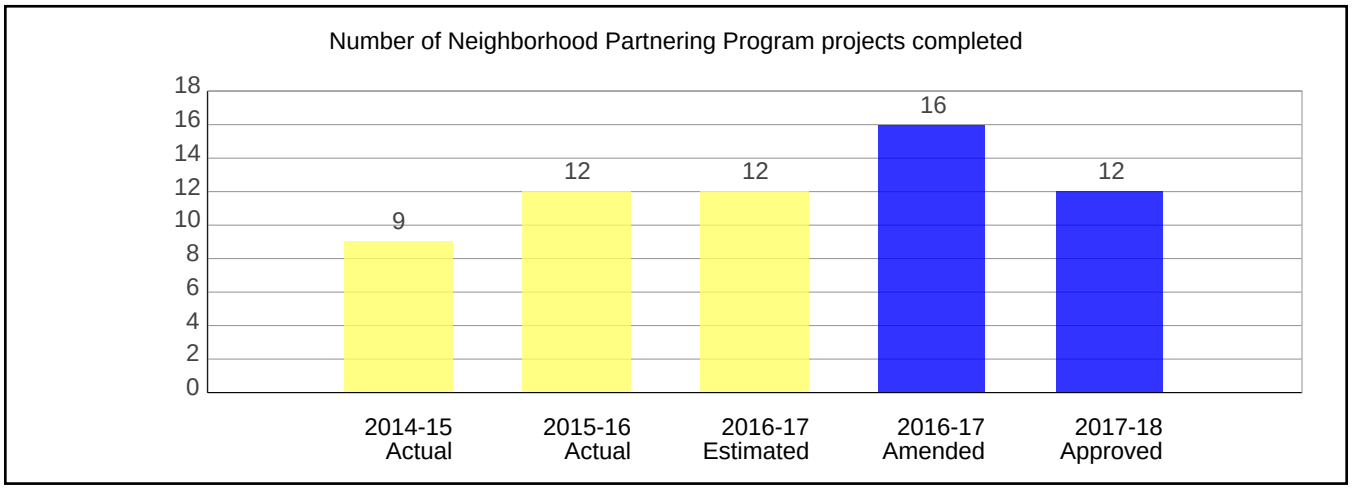
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Public Works
Budget Detail by Activity

Program: Neighborhood Partnering Program

Activity: Neighborhood Partnering Program

The purpose of the Neighborhood Partnering Program is to provide cost-sharing opportunities for community and neighborhood organizations so they may affect public improvements.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	88,221	0	0	0	0
Transportation Fund	622,378	690,812	211,872	219,852	259,359
Total Requirements	**$710,599**	**$690,812**	**$211,872**	**$219,852**	**$259,359**
Full-Time Equivalents					
Transportation Fund					
Civilian	2.00	2.00	2.00	2.00	2.00
Total FTEs	**2.00**	**2.00**	**2.00**	**2.00**	**2.00**
Performance Measures					
Number of Neighborhood Partnering Program project proposals awarded	11	11	13	13	13
Number of Neighborhood Partnering Program projects completed	9	12	12	16	12

Services

Project scoping, resourcing, and execution; Community coordination and outreach; Proposal review and feasibility assessment.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

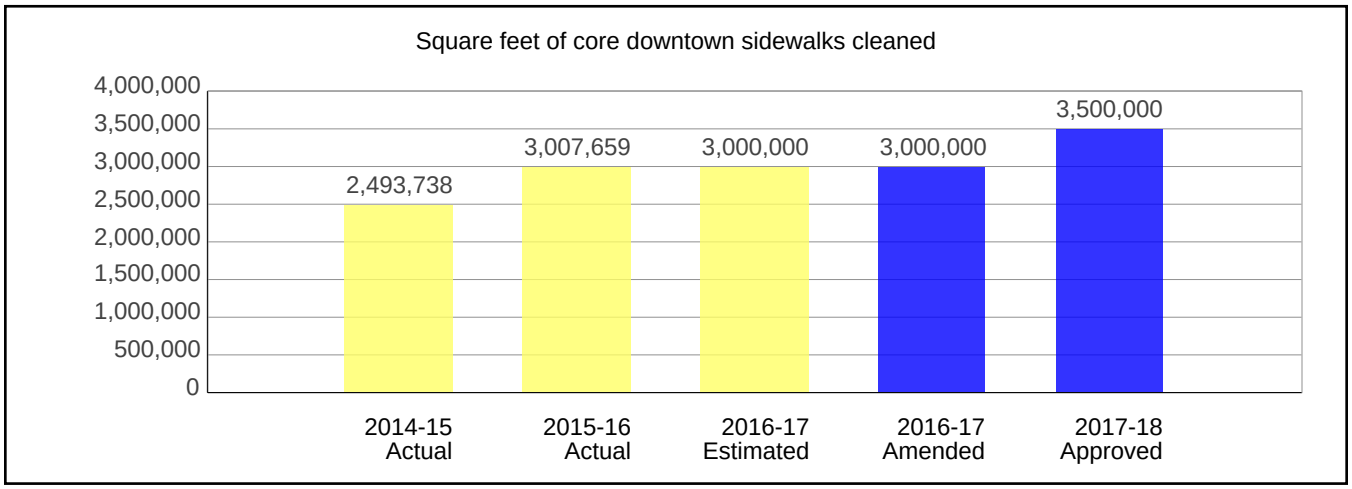
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Public Works
Budget Detail by Activity

Program: Right-of-Way Maintenance

Activity: Off-Street R-O-W Maintenance

The objective of the Off-Street R-O-W Maintenance activity is to improve the maintenance and appearance of citywide off-roadway infrastructure.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	201,439	220,005	0	0	0
Transportation Fund	3,020,285	3,292,989	3,595,790	3,443,622	3,530,214
Total Requirements	**$3,221,724**	**$3,512,994**	**$3,595,790**	**$3,443,622**	**$3,530,214**
Full-Time Equivalents					
Transportation Fund					
Civilian	16.00	18.00	19.00	19.00	18.00
Total FTEs	**16.00**	**18.00**	**19.00**	**19.00**	**18.00**
Performance Measures					
Number of centerline miles of mobility trail mowed	130	41.7	168	150	205
Number of locations mowed, trimmed, edged and cleaned	3,092	3,159	3,140	2,500	4,700
Number of times medians and mobility trails are mowed per year	12	10	13	12	18
Number of trees maintained	4,210	4,412	4,500	4,000	4,500
Square feet of core downtown sidewalks cleaned	2,493,738	3,007,659	3,000,000	3,000,000	3,500,000

Services

Tree maintenance; Landscaping in the form of mowing, trimming, and edging; Mobility trail maintenance; Core downtown sidewalk cleaning.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

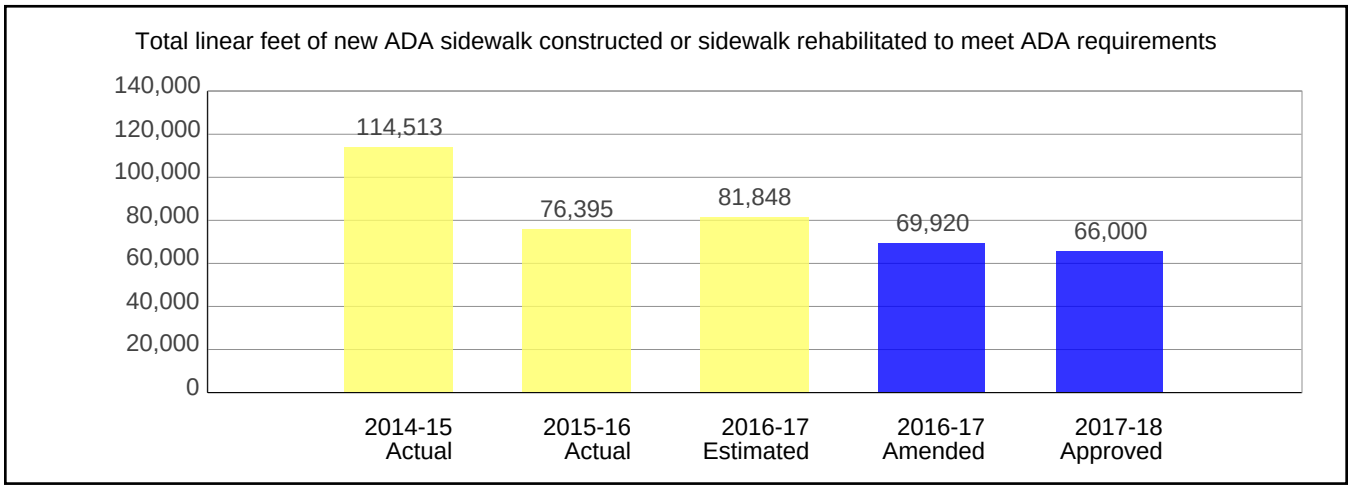
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Public Works
Budget Detail by Activity

Program: Sidewalk Infrastructure Program

Activity: Sidewalk Program

The purpose of the Sidewalk Program is to plan and construct pedestrian and road projects where appropriate and to work with TxDOT, Travis County, and CAMPO on multi-modal facilities.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	(521)	0	0	0	0
Expense Refunds	741,988	956,800	226,664	0	0
Transportation Fund	(89,982)	(269,428)	544,267	724,406	853,679
Total Requirements	**$651,484**	**$687,372**	**$770,931**	**$724,406**	**$853,679**
Full-Time Equivalents					
Transportation Fund					
Civilian	5.00	5.00	5.00	5.00	6.00
Total FTEs	**5.00**	**5.00**	**5.00**	**5.00**	**6.00**
Performance Measures					
Linear feet of new ADA sidewalk constructed to fill in gaps in the sidewalk network	82,988	39,602	54,168	41,659	49,000
Linear feet of sidewalks rehabilitated to meet ADA requirements	31,525	36,793	27,680	28,261	17,000
Number of curb ramps constructed	835	548	500	500	600
Total linear feet of new ADA sidewalk constructed or sidewalk rehabilitated to meet ADA requirements	114,513	76,395	81,848	69,920	66,000

Services

Curb ramp and sidewalk development and construction; Preparation/implementation of the Pedestrian Plan and the ADA Master Plan.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

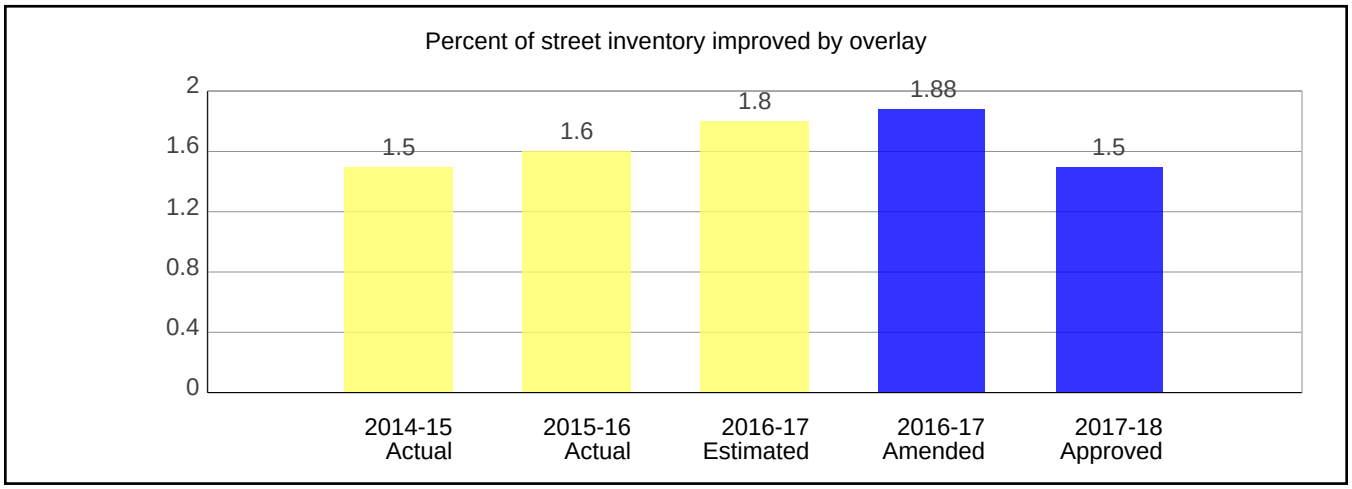
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Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance

Activity: Asphalt Overlay

The objective of the Asphalt Overlay activity is to improve failed streets to a satisfactory condition and extend the life of street.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	1,480,645	56,461	0	0	0
Transportation Fund	7,363,708	8,836,388	10,737,900	11,067,254	11,020,819
Total Requirements	**$8,844,353**	**$8,892,849**	**$10,737,900**	**$11,067,254**	**$11,020,819**
Full-Time Equivalents					
Transportation Fund					
Civilian	34.75	30.75	35.75	35.75	30.75
Total FTEs	**34.75**	**30.75**	**35.75**	**35.75**	**30.75**
Performance Measures					
Lane miles of surface overlay completed	116	121.1	140	145	145
Percent of street inventory improved by overlay	1.5	1.6	1.8	1.88	1.5

Services

Overlay initial lift; Overlay partial depth repair; Overlay final surface; Edge milling.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

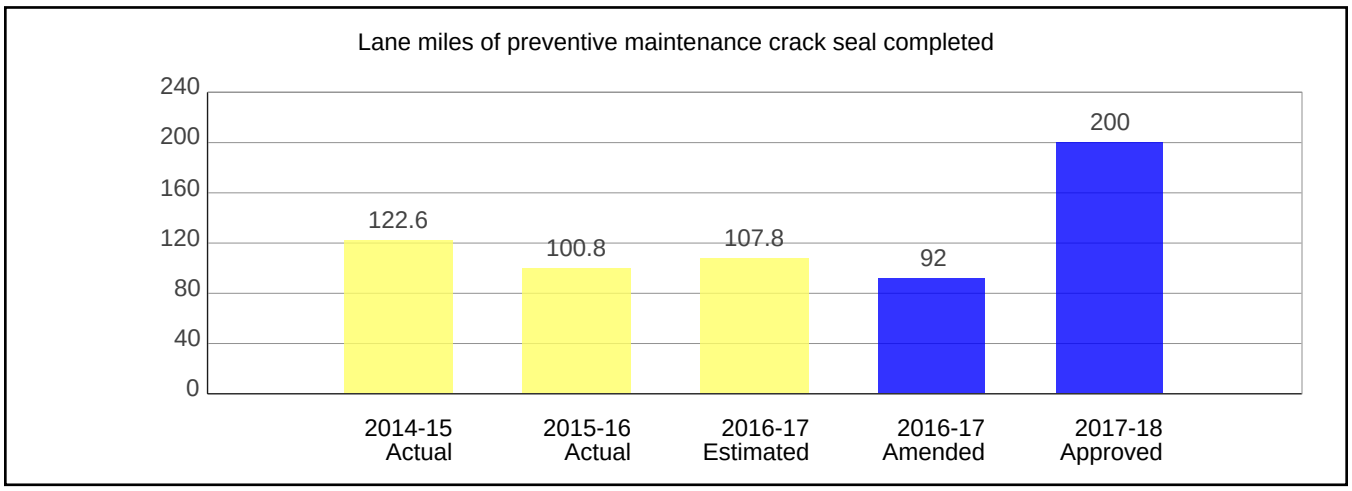
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Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance

Activity: Crack Seal Resurfacing

The objective of the preventative maintenance Crack Seal activity is to extend the life of streets by sealing cracks.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Transportation Fund	607,586	736,470	883,758	913,599	1,136,908
Total Requirements	**$607,586**	**$736,470**	**$883,758**	**$913,599**	**$1,136,908**
Full-Time Equivalents					
Transportation Fund					
Civilian	9.50	10.25	10.50	10.50	10.00
Total FTEs	**9.50**	**10.25**	**10.50**	**10.50**	**10.00**
Performance Measures					
Lane miles of preventive maintenance crack seal completed	122.6	100.8	107.8	92	200
Percent of street inventory maintained by preventive maintenance crack seal	1.6	1.3	1.4	1.19	2.5

Services

Crack seal.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

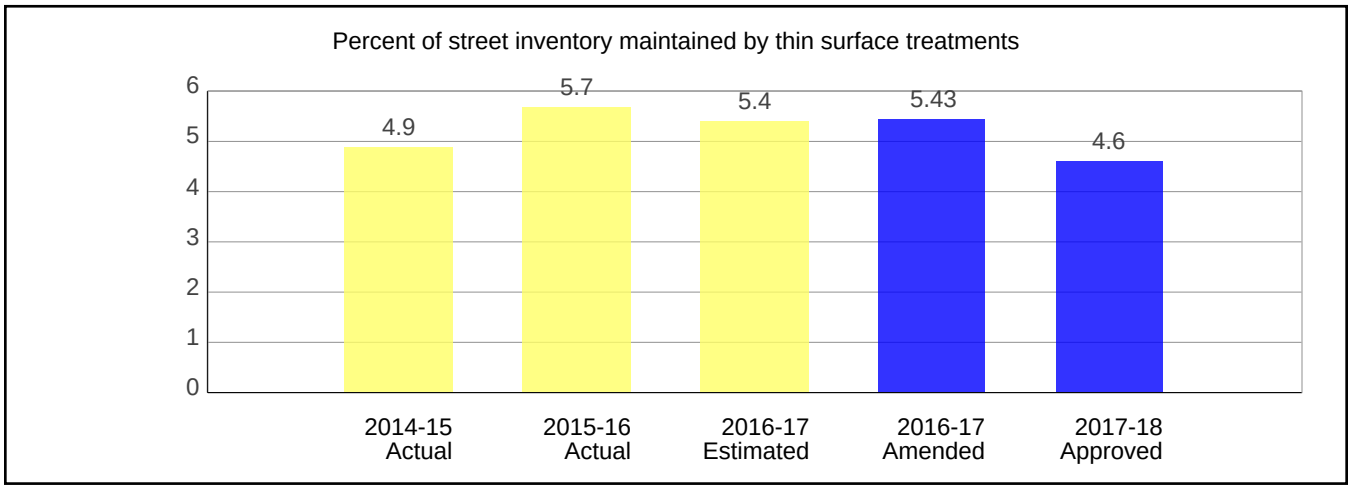
Bold Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance

Activity: Seal Coat & Other Thin Surface Treatments

The objective of the Seal Coat and Other Thin Surface street treatments activity is to extend the life of streets by annually applying lane miles of thin surface street treatments.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	436	0	0	0
Transportation Fund	7,770,878	7,670,518	6,272,739	6,291,664	6,662,397
Total Requirements	**$7,770,878**	**$7,670,954**	**$6,272,739**	**$6,291,664**	**$6,662,397**
Full-Time Equivalents					
Transportation Fund					
Civilian	30.75	31.00	30.75	30.75	31.25
Total FTEs	**30.75**	**31.00**	**30.75**	**30.75**	**31.25**
Performance Measures					
Lane miles of preventive maintenance thin surface treatments completed	368	437.2	420	420	360
Percent of street inventory maintained by thin surface treatments	4.9	5.7	5.4	5.43	4.6

Services

Thin surface treatments.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

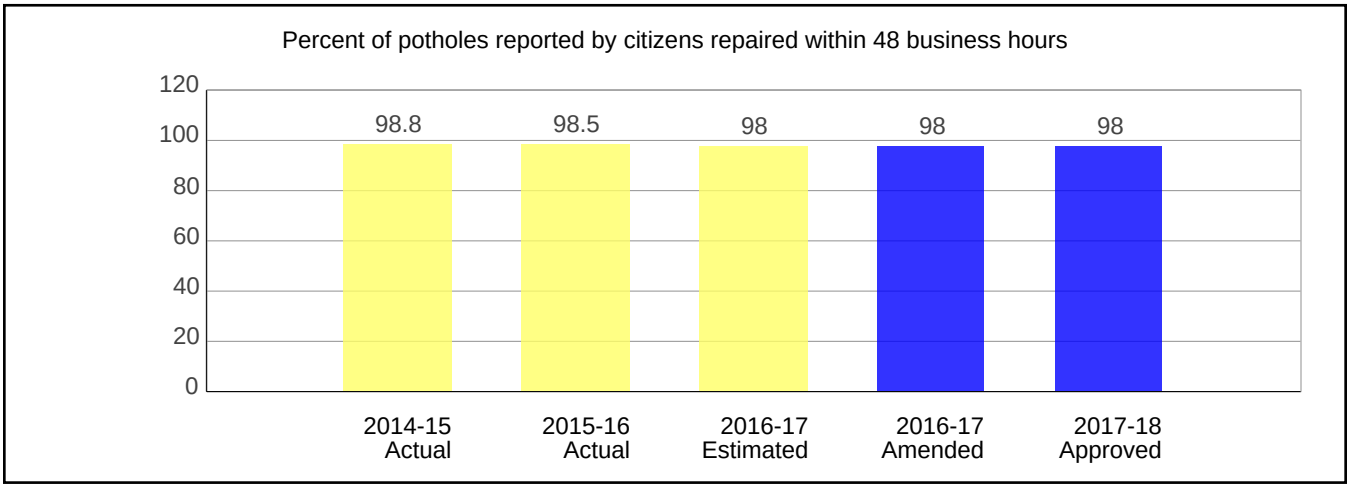
Bold Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Repair

Activity: Routine Roadway & Alley Maintenance

The purpose of the Routine Roadway & Alley Maintenance activity is to provide street maintenance services for the citizens of Austin to ensure a safe riding surface.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	408,865	(143,209)	716,270	0	0
Transportation Fund	5,244,094	5,591,036	6,578,598	6,445,114	6,896,923
Total Requirements	**$5,652,959**	**$5,447,828**	**$7,294,868**	**$6,445,114**	**$6,896,923**
Full-Time Equivalents					
Transportation Fund					
Civilian	59.00	59.00	58.00	58.00	58.00
Total FTEs	**59.00**	**59.00**	**58.00**	**58.00**	**58.00**
Performance Measures					
Linear feet of guard rail repairs	2,192	3,815	2,856	4,000	2,856
Number of potholes repaired	3,154	2,008	1,656	2,100	1,656
Percent of potholes reported by citizens repaired within 48 business hours	98.8	98.5	98	98	98
Percent of safety critical potholes reported by citizens repaired within 24 hours	99.3	98.9	98	98	98

Services

Surface repairs, including pot hole repairs; Surface milling; Alley maintenance; Guardrail and barricade repairs; Emergency response.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

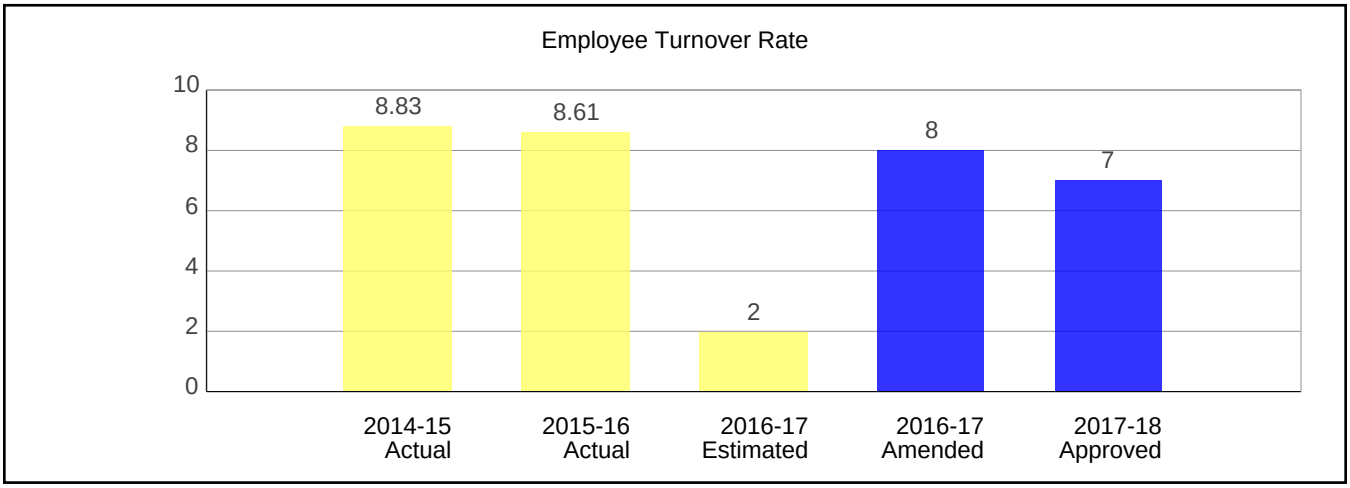
Bold Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide operational support to employees so they have the necessary tools to perform their jobs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	4,129,434	3,200,272	3,344,695	3,398,774	3,808,818
Expense Refunds	26,142	150	9,302	0	62,400
Transportation Fund	4,903,317	6,264,422	7,034,185	6,852,860	8,909,361
Total Requirements	**$9,058,893**	**$9,464,845**	**$10,388,182**	**$10,251,634**	**$12,780,579**
Full-Time Equivalents					
Capital Projects Management Fund					
Civilian	30.00	20.00	21.00	21.00	22.00
Transportation Fund					
Civilian	47.00	59.00	57.00	57.00	60.00
Total FTEs	**77.00**	**79.00**	**78.00**	**78.00**	**82.00**
Performance Measures					
Employee Turnover Rate	8.83	8.61	2	8	7
Lost Time Injury Rate Per the Equivalent of 100 Employees	9.44	4.81	3.75	2	2
Sick leave hours used per 1,000 hours	32.07	33.57	33.5	35	35

Services

Administration and management; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Workplace planning and support; Facilities and logistics management; Information technology support; Public information; Customer service; Business intelligence.

Contact

James Snow, Assistant Director, (512) 974-9795

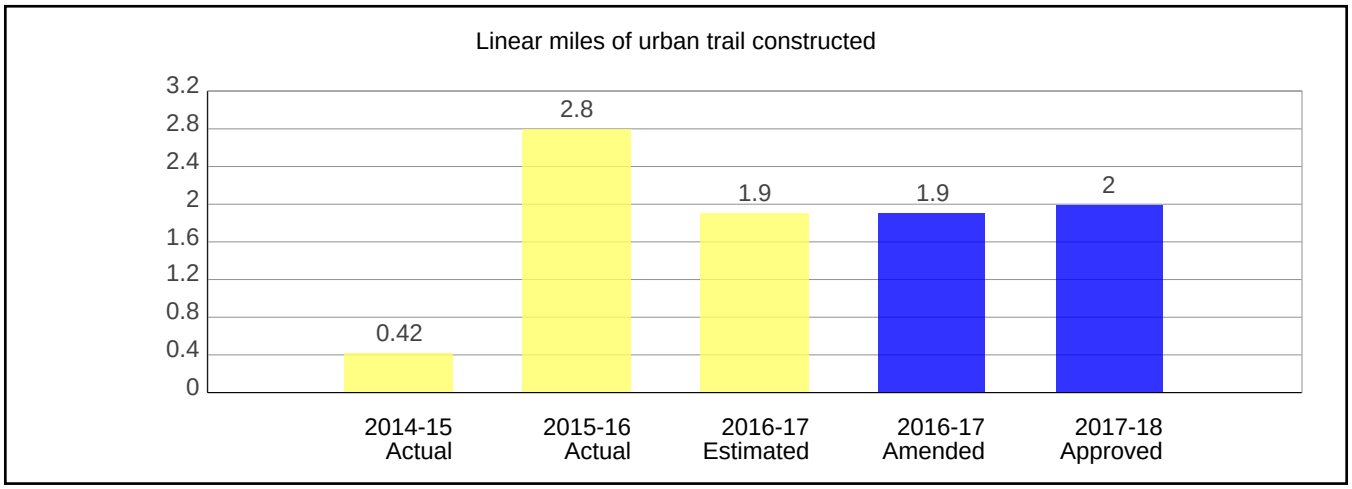
Bold Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Urban Trails

Activity: Urban Trails

The purpose of the Urban Trails activity is to plan, design, construct, and maintain Urban Trails so that Austinites can have access to non-motorized, shared-use pathways for bicycle and pedestrian transportation and recreation.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	110,872	0	0	0	0
Transportation Fund	5	122,658	156,937	160,687	177,462
Total Requirements	**$110,877**	**$122,658**	**$156,937**	**$160,687**	**$177,462**
Full-Time Equivalents					
Transportation Fund					
Civilian	1.00	1.00	1.00	1.00	2.00
Total FTEs	**1.00**	**1.00**	**1.00**	**1.00**	**2.00**
Performance Measures					
Linear miles of urban trail constructed	0.42	2.8	1.9	1.9	2
Linear miles of urban trail designed	0.5	4	6	6	6

Services

Project scoping and coordination; Trail standards development; Maintenance scheduling; Contract coordination; Public outreach; Trails promotion.

Contact

Robert Hinojosa, Assistant Director, (512) 974-7158

Bold Measure = Key Indicator

Public Works
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Management Fund	2,062,557	2,108,363	2,052,487	2,381,979	2,173,738
Child Safety Fund	15,654	43,423	12,891	52,409	28,885
Transportation Fund	11,294,469	10,213,337	11,634,936	12,559,275	12,853,803
Total Requirements	**$13,372,680**	**$12,365,122**	**$13,700,314**	**$14,993,663**	**$15,056,426**

Services

Accrued payroll; 311 Call Center support; Bad debt expenses; Property and liability insurance; Capital improvements program; Citywide administrative and information technology support; General obligation debt; Workers' compensation; Liability reserve; Utility billing system support.

Contact

James Snow, Assistant Director, (512) 974-9795

Public Works: 2017-18

Transportation Fund

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Bridge Maintenance	**$463,152**	**$709,598**	**$1,022,000**	**$1,022,000**	**$1,422,000**
Bridge Maintenance	463,152	709,598	1,022,000	1,022,000	1,422,000
Infrastructure Management	**$1,913,114**	**$2,147,772**	**$2,762,784**	**$2,944,914**	**$3,185,905**
Infrastructure Management	1,913,114	2,147,772	2,762,784	2,944,914	3,185,905
Minor Construction and Repair	**$3,697,532**	**$7,789,382**	**$11,911,156**	**$11,825,565**	**$18,844,786**
Concrete Repair & Construction	(1,276,415)	1,212,866	4,642,716	4,224,690	6,174,538
Utility Excavation Repair	4,973,947	6,576,516	7,268,440	7,600,875	12,670,248
Neighborhood Partnering Program	**$622,378**	**$690,812**	**$211,872**	**$219,852**	**$259,359**
Neighborhood Partnering Program	622,378	690,812	211,872	219,852	259,359
Right-of-Way Maintenance	**$3,020,285**	**$3,292,989**	**$3,595,790**	**$3,443,622**	**$3,530,214**
Off-Street R-O-W Maintenance	3,020,285	3,292,989	3,595,790	3,443,622	3,530,214
Sidewalk Infrastructure Program	**($89,982)**	**($269,428)**	**$544,267**	**$724,406**	**$853,679**
Sidewalk Program	(89,982)	(269,428)	544,267	724,406	853,679
Street Preventive Maintenance	**$15,742,173**	**$17,243,376**	**$17,894,397**	**$18,272,517**	**$18,820,124**
Asphalt Overlay	7,363,708	8,836,388	10,737,900	11,067,254	11,020,819
Crack Seal Resurfacing	607,586	736,470	883,758	913,599	1,136,908
Seal Coat & Other Thin Surface Treatments	7,770,878	7,670,518	6,272,739	6,291,664	6,662,397
Street Repair	**$5,244,094**	**$5,591,036**	**$6,578,598**	**$6,445,114**	**$6,896,923**
Routine Roadway & Alley Maintenance	5,244,094	5,591,036	6,578,598	6,445,114	6,896,923
Support Services	**$4,903,317**	**$6,264,422**	**$7,034,185**	**$6,852,860**	**$8,909,361**
Departmental Support Services	4,903,317	6,264,422	7,034,185	6,852,860	8,909,361
Transfers and Other Requirements	**$11,294,469**	**$10,213,337**	**$11,634,936**	**$12,559,275**	**$12,853,803**
Other Requirements	733,211	933,441	1,108,688	2,033,027	1,114,631
Transfers	10,561,258	9,279,896	10,526,248	10,526,248	11,739,172
Urban Trails	**$5**	**$122,658**	**$156,937**	**$160,687**	**$177,462**
Urban Trails	5	122,658	156,937	160,687	177,462
Total	**$46,810,537**	**$53,795,955**	**$63,346,922**	**$64,470,812**	**$75,753,616**

Full-Time Equivalents (FTEs)					
Infrastructure Management	**13.00**	**14.00**	**21.00**	**21.00**	**21.00**
Infrastructure Management	13.00	14.00	21.00	21.00	21.00
Minor Construction and Repair	**85.00**	**83.00**	**90.00**	**90.00**	**93.00**
Concrete Repair & Construction	37.50	35.50	33.50	33.50	33.50
Utility Excavation Repair	47.50	47.50	56.50	56.50	59.50
Neighborhood Partnering Program	**2.00**	**2.00**	**2.00**	**2.00**	**2.00**
Neighborhood Partnering Program	2.00	2.00	2.00	2.00	2.00
Right-of-Way Maintenance	**16.00**	**18.00**	**19.00**	**19.00**	**18.00**
Off-Street R-O-W Maintenance	16.00	18.00	19.00	19.00	18.00
Sidewalk Infrastructure Program	**5.00**	**5.00**	**5.00**	**5.00**	**6.00**
Sidewalk Program	5.00	5.00	5.00	5.00	6.00
Street Preventive Maintenance	**75.00**	**72.00**	**77.00**	**77.00**	**72.00**
Asphalt Overlay	34.75	30.75	35.75	35.75	30.75
Crack Seal Resurfacing	9.50	10.25	10.50	10.50	10.00
Seal Coat & Other Thin Surface Treatments	30.75	31.00	30.75	30.75	31.25
Street Repair	**59.00**	**59.00**	**58.00**	**58.00**	**58.00**
Routine Roadway & Alley Maintenance	59.00	59.00	58.00	58.00	58.00
Support Services	**47.00**	**59.00**	**57.00**	**57.00**	**60.00**
Departmental Support Services	47.00	59.00	57.00	57.00	60.00
Urban Trails	**1.00**	**1.00**	**1.00**	**1.00**	**2.00**
Urban Trails	1.00	1.00	1.00	1.00	2.00
Total	**303.00**	**313.00**	**330.00**	**330.00**	**332.00**

Public Works: 2017-18

Capital Projects Management Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Capital Projects Delivery	**$16,868,676**	**$16,099,805**	**$17,008,775**	**$17,616,962**	**$20,362,838**
Architectural Services	270,683	334,835	345,630	375,479	485,408
Construction Services	4,947,222	4,838,617	5,060,013	5,488,144	6,851,369
Engineering Services	3,551,021	3,267,405	3,523,429	3,502,025	3,986,175
Project Management	5,493,887	5,494,169	5,625,595	5,883,265	6,724,480
Quality Management	2,014,299	1,590,705	1,759,543	1,689,516	1,646,625
Surveying Services	591,564	574,075	694,565	678,533	668,781
Neighborhood Partnering Program	**$88,221**	**$0**	**$0**	**$0**	**$0**
Neighborhood Partnering Program	88,221	0	0	0	0
Sidewalk Infrastructure Program	**($521)**	**$0**	**$0**	**$0**	**$0**
Sidewalk Program	(521)	0	0	0	0
Support Services	**$4,129,434**	**$3,200,272**	**$3,344,695**	**$3,398,774**	**$3,808,818**
Departmental Support Services	4,129,434	3,200,272	3,344,695	3,398,774	3,808,818
Transfers and Other Requirements	**$2,062,557**	**$2,108,363**	**$2,052,487**	**$2,381,979**	**$2,173,738**
Other Requirements	7,890	94,869	118,099	447,591	121,663
Transfers	2,054,667	2,013,494	1,934,388	1,934,388	2,052,075
Urban Trails	**$110,872**	**$0**	**$0**	**$0**	**$0**
Urban Trails	110,872	0	0	0	0
Total	**$23,259,239**	**$21,408,440**	**$22,405,957**	**$23,397,715**	**$26,345,394**

Full-Time Equivalents (FTEs)					
Capital Projects Delivery	**156.00**	**144.00**	**146.00**	**146.00**	**155.00**
Architectural Services	2.00	2.00	2.00	2.00	3.00
Construction Services	51.00	47.00	49.00	49.00	55.00
Engineering Services	32.00	31.00	29.00	29.00	31.00
Project Management	49.00	45.00	47.00	47.00	48.00
Quality Management	15.00	13.00	13.00	13.00	12.00
Surveying Services	7.00	6.00	6.00	6.00	6.00
Support Services	**30.00**	**20.00**	**21.00**	**21.00**	**22.00**
Departmental Support Services	30.00	20.00	21.00	21.00	22.00
Total	**186.00**	**164.00**	**167.00**	**167.00**	**177.00**

Public Works: 2017-18

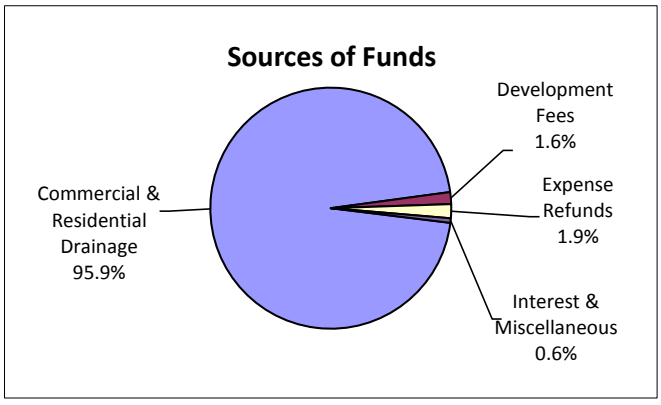
Child Safety Fund

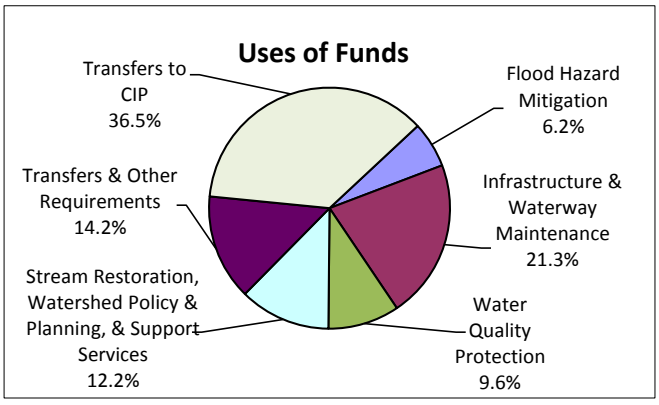
	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Child Safety	**$1,936,790**	**$2,318,204**	**$2,351,074**	**$2,473,436**	**$2,607,302**
Safety Education	230,692	293,992	469,377	486,021	504,165
School Crossing Guards	1,706,098	2,024,212	1,881,697	1,987,415	2,103,137
Transfers and Other Requirements	**$15,654**	**$43,423**	**$12,891**	**$52,409**	**$28,885**
Other Requirements	3,070	27,448	(2,162)	37,356	13,605
Transfers	12,584	15,975	15,053	15,053	15,280
Total	**$1,952,444**	**$2,361,626**	**$2,363,965**	**$2,525,845**	**$2,636,187**
Full-Time Equivalents (FTEs)					
Child Safety	**14.25**	**14.25**	**14.25**	**14.25**	**14.25**
Safety Education	4.00	3.00	6.00	6.00	6.00
School Crossing Guards	10.25	11.25	8.25	8.25	8.25
Total	**14.25**	**14.25**	**14.25**	**14.25**	**14.25**

Public Works: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Infrastructure Management	**$5,651**	**$5,555**	**$1,200**	**$0**	**$0**
Infrastructure Management	5,651	5,555	1,200	0	0
Minor Construction and Repair	**$5,123,293**	**$2,890,357**	**$14,398**	**$0**	**$0**
Concrete Repair & Construction	5,086,496	2,886,733	13,699	0	0
Utility Excavation Repair	36,797	3,623	699	0	0
Right-of-Way Maintenance	**$201,439**	**$220,005**	**$0**	**$0**	**$0**
Off-Street R-O-W Maintenance	201,439	220,005	0	0	0
Sidewalk Infrastructure Program	**$741,988**	**$956,800**	**$226,664**	**$0**	**$0**
Sidewalk Program	741,988	956,800	226,664	0	0
Street Preventive Maintenance	**$1,480,645**	**$56,898**	**$0**	**$0**	**$0**
Asphalt Overlay	1,480,645	56,461	0	0	0
Seal Coat & Other Thin Surface Treatments	0	436	0	0	0
Street Repair	**$408,865**	**($143,209)**	**$716,270**	**$0**	**$0**
Routine Roadway & Alley Maintenance	408,865	(143,209)	716,270	0	0
Support Services	**$26,142**	**$150**	**$9,302**	**$0**	**$62,400**
Departmental Support Services	26,142	150	9,302	0	62,400
Total	**$7,988,022**	**$3,986,556**	**$967,834**	**$0**	**$62,400**

Watershed Protection





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Drainage Fund					
Revenue	$78,818,099	$84,707,460	$91,661,521	$88,613,053	$93,654,254
Requirements	$77,755,888	$80,822,386	$91,757,697	$94,522,590	$98,630,146
Full-Time Equivalents (FTEs)	273.75	275.75	311.00	311.00	319.00
Expense Refunds	$1,088,386	$1,052,911	$1,067,865	$1,370,891	$1,795,349
Total Budget	$78,844,274	$81,875,297	$92,825,562	$95,893,481	$100,425,495

Watershed Protection
Organization by Program and Activity for 2018

Flood Hazard Mitigation

- Flood Safety
- Watershed Management

Infrastructure & Waterway Maintenance

- Drainage Pipeline Management
- Field Operations Management
- Storm Water Management

Stream Restoration

- Stream Restoration

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Water Quality Protection

- Ground Water and Endangered Salamander Protection
- Pollution Prevention and Reduction
- Stormwater Treatment
- Water Quality Monitoring
- Watershed Education

Watershed Policy and Planning

- Data Management
- Environmental Policy
- Master Planning
- Value Engineering

Watershed Protection
Mission and Goals for 2018

Mission

The mission of the Watershed Protection Department is to protect lives, property, and the environment of our community by reducing the impact of flooding, erosion, and water pollution.

Goals

Reduce flood impacts to life, property, and the environment.

- Complete construction of 5% of identified projects that provide increased 100-year floodplain hazard protection to buildings and roadways by 2023.

Create a stable stream system that decreases property loss from erosion and increases the beneficial uses of waterways.

- Restore and stabilize 18% of eroding stream channels by 2023.

Maintain and, when possible, improve water quality.

- Remove 800 tons of pollution annually from stormwater via City of Austin treatment facilities.
- Maintain 100% of activities in compliance with Federal and State permits and regulatory requirements in FY 2018.

Provide adequate assessment and maintenance of drainage infrastructure.

- Maintain residential ponds to ensure that 90% are functioning properly through FY 2018.
- Complete assessment of 6% of storm drain infrastructure by 2023.

Watershed Protection

Message from the Director

Over the last year, the Watershed Protection Department (WPD) continued to help our citizens recover from the major floods of 2013, 2015, and 2016, while preparing for future extreme storms. In just three years, Austin experienced four devastating floods that merited federal disaster declarations. In response, the award-winning ATXFloods system alerts reached out to thousands of residents within Austin and the surrounding counties. Our staff worked tirelessly before, during, and after flood events to ensure the safety of our citizens. Working closely with emergency responders, staff monitored creek conditions 24/7, closed flooded roads, responded to citizens, and staffed the Flood Assistance Center.

WPD has worked with the Office of Real Estate Services and completed the acquisition of all properties within the Onion Creek Corps Project Area. This accomplishment represents the culmination of an 18-year partnership with the U.S. Army Corps of Engineers to acquire 483 flood-prone properties in lower Onion Creek's 25-year floodplain and relocate the families to areas outside of the floodplain. Over the next few years, WPD will work with the U.S. Army Corps of Engineers to restore 190 acres of the project area to a natural state, with an additional 100 acres designated for recreational uses. The U.S. Army Corps of Engineers is currently working on plans for these recreational facilities. While WPD is still working to acquire at-risk properties outside the Army Corps Project Area, this represents a major milestone in our efforts to protect Austinites from flood hazards. This year, we also completed updates of the floodplain maps for the lower Onion Creek watershed. The updated floodplain models and maps developed through this effort will be a key element in the process of selecting and refining potential flood mitigation options for the upper Onion Creek area.

While the U.S. Army Corps of Engineers partnership is intended to address severe life-threatening flood hazards, WPD is also working to more efficiently provide smaller maintenance and drainage solutions throughout the city. The aim is to maximize our activities and move more quickly from identified problems to constructed solutions. With the addition of new crews and increased engineering services staff last fiscal year, WPD has been ramping up its capacity to implement these smaller drainage solutions for more of our customers. The development and implementation of these processes will take time, but we are well underway with a projected installation of over 3,500 feet of storm drains for FY 2017-18. We look forward to continuing the quality of service our Department provides to the residents of Austin.

Lastly, we are incredibly proud of our award-winning efforts to protect the unique environmental resources that help make Austin one of the most livable cities in the country. Our Salamander Conservation Program has been awarded a 2016 Recovery Champions Award by the U.S. Fish and Wildlife Service. The award recognizes our team's efforts to promote the recovery of the endangered Barton Springs and Austin blind salamander. These efforts include habitat protection and restoration, research and monitoring, and community outreach and education. The team is recognized for being instrumental in the development and implementation of the Barton Springs Salamander Recovery Plan, which was amended in 2016 to include the Austin blind salamander. The Water Environment Federation (WEF) has also recognized the Department as the top program in the nation for program management with the National Municipal Separate Storm Sewer System (MS4) Stormwater and Green Infrastructure Award. The award recognizes our achievement in providing outstanding management and coordination of our municipal stormwater program. In addition to this preeminent award, the WEF designated our stormwater programs as "Gold Level" in both Innovation and Project Management.

I am excited about this coming year. Through the CodeNEXT process, our staff has been working to shape new provisions to address future flooding and enhance resiliency to climate change. We also look forward to working with the community to select and refine potential flood mitigation options for the upper Onion Creek, lower Shoal Creek, and other flood-prone areas. Together, we can implement creative solutions to flooding, erosion, and water quality problems while creating opportunities for the future.



Joseph G. Pantalion, Director
Watershed Protection Department

Budget Highlights

The Watershed Protection Department (WPD) FY 2017-18 budget includes the resources necessary to meet its mission of protecting lives, property, and the environment by reducing the impact of flood, erosion, and water pollution. The Department has prepared a budget of $100.4 million with 8.0 new positions.

Flood Hazard Mitigation

The Flood Hazard Mitigation program represents one of the Department's core mission areas. The purpose of this program is to reduce existing flood hazards to protect lives and property, and maintain regulatory code and design criteria for new development to protect lives and property from possible increases in flood hazard. The Watershed Engineering Division is adding a position to coordinate the Regional Stormwater Management Program, assist in the modeling and mapping of floodplains, and provide engineering evaluation support to development review staff. This position will allow the Department to support the review of increased development within the city. Also, the Localized Flood Hazard Mitigation Program is adding one position to provide geospatial data, surveying, and modeling support to localized flood mitigation efforts. This role is key to efficient project delivery and developing the Asset Management Program for storm drains in the community. Finally, a position is being added to fully staff the Storm Water Pond Safety Inspection Program. The position will inspect publicly maintained stormwater management assets and conduct post-emergency and citizen complaint investigations regarding these assets. Currently, there is only one inspector for over 925 ponds.

Infrastructure and Waterway Maintenance

The Infrastructure and Waterway Maintenance program is responsible for maintaining the stormwater conveyance system, which consists of creeks and waterways, pipelines and structural controls. There are three main activities within the division: Field Operations Management (FOM), Storm Water Management (SWM), and Drainage Pipeline Management (DPM). The Infrastructure and Waterway Maintenance program is adding a program coordinator to inspect publicly maintained green stormwater infrastructure controls and manage the vendor contracts associated with vegetation management.



Watershed Policy and Planning

The purpose of the Watershed Policy and Planning Program is to provide direction and oversight of watershed policies, and to coordinate the integration of flood, erosion, and water quality activities for City staff and policy makers so that they have the information to design, prioritize, and implement cost-effective integrated solutions that include capital projects, watershed programs, and regulations. The program is currently leading the revisions to the City's drainage and water quality regulations as part of the CodeNEXT Land Development Code revision process. In FY 2017-18, Policy and Planning staff is coordinating the development of new criteria in preparation for implementation of the revisions to the Land Development Code. The program is adding one position to maintain and update the drainage infrastructure dataset that supports all WPD services and programs.

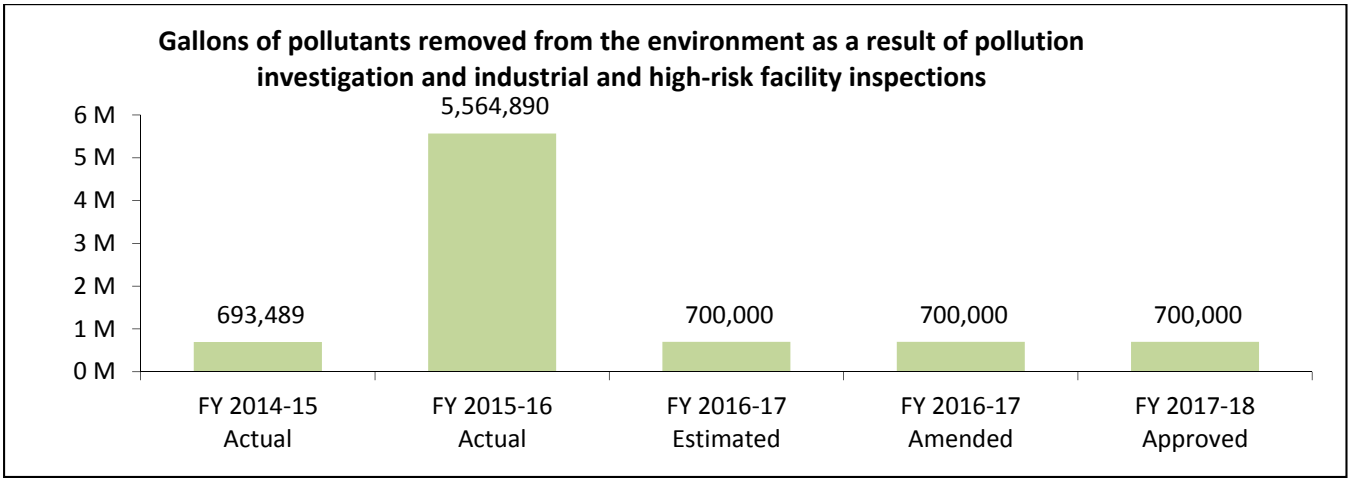


Stream Restoration

The purpose of the Stream Restoration program is to decrease property loss, reduce safety hazards, and protect infrastructure from eroding stream banks, while improving stream ecological health and increasing the beneficial uses of waterways by implementing sustainable stream stabilization and restoration projects. This includes stream improvement projects within the urban core and those to protect residential properties from the impacts of creek erosion. Active Capital Improvements Program (CIP) projects in FY 2017-18 include planning efforts for the stream restoration surface improvements in the Waller Creek District, design for the stabilization of Country Club Creek in Roy G. Guerrero Park to protect parkland assets, and design of a project to stabilize eroding streambanks along the Jamestown Tributary to Little Walnut Creek.

Water Quality Protection

The Water Quality Protection program protects and improves water quality in Austin's creeks, lakes, and aquifers for the community and aquatic life by preventing, detecting, evaluating, and reducing water pollution. To monitor and assess water quality, staff maintains a network of 29 stormwater monitoring stations and 117 creek monitoring stations, and monitors three Austin reservoirs. Spills response staff conducts approximately 1,100 investigations annually to find and remediate water pollutant sources. In FY 2017-18, staff continues to work collaboratively with other City departments, non-profit partners, and the community to restore riparian areas to improve water quality, reduce erosion, reduce maintenance demands, and help achieve climate protection goals. Water Quality Protection staff are now expanding the program to also include small-scale green stormwater treatment installations in parks and public school grounds to alleviate drainage problems and enhance water quality.



Support Services

WPD Support Services includes Finance, Human Resources, and the Safety Office. With the restructuring of the Drainage Charge in FY 2015-16, the number of parcels that require customized billing and data management has grown from 30,000 to approximately 200,000 parcels. As a result of this restructuring, there is a greater need for financial data analysis, which is why Support Services is adding three positions to provide data analysis, report development, administrative support, and data quality management, and to improve recruiting and retention efforts.

Transfers and Other Requirements

In FY 2017-18, Watershed's transfer to CIP is increasing by $8.0 million. This growth in capital spending will allow the Department to increase its focus on solutions for the city's worst problem areas for flood, erosion, and water quality. In general, Watershed's CIP projects include storm drain system upgrades, erosion stream bank stabilization, and creek drainage

system upgrades. Additionally, Watershed is decreasing its interdepartmental charge from the Development Services Department (DSD) by $5.7 million in FY 2017-18. DSD is offsetting this expense refund reduction by increasing its revenue for environmental review and inspection services. The remaining charge from DSD of $1.2 million covers expenses related to urban infill inspection and enforcement and the Barton Springs Zone operating permit program.

Revenue

The primary funding source for the Drainage Utility is the monthly drainage charge assessed to City of Austin utility customers. In FY 2015-16, the charge was restructured to enhance the equity and reasonableness using improved data and technology. This fee is expected to provide approximately 97.7%, or $91.6 million, of the Department's $93.7 million projected FY 2017-18 revenue, excluding expense refunds. Watershed is not implementing a rate increase for the monthly drainage charge in FY 2017-18.

Other revenue sources for Watershed Protection include interest income and development revenue. For FY 2017-18, WPD is introducing a stormwater control discount program for controls that exceed minimum development requirements. The discount is based on the relationship of stormwater volume stored that offsets an amount of impervious cover, which correspondingly reduces the drainage charge. Additionally, tax-exempt religious organizations may request exemption from the drainage fee per section 15-2-15 (2) of the Drainage Ordinance. The Department works closely with the Religious Coalition to Assist the Homeless (RCAH), as the exempted drainage fees are directed to this umbrella organization for grant-making purposes. Customers can also apply to Austin Energy's Customer Assistance Program (CAP), which provides a 50% discount to the Drainage Charge for customers facing temporary and long-term financial difficulties, as well as serious medical problems.

Watershed Protection
Significant Changes

Drainage Utility Fund

Revenue Changes	Dollars
Increased revenue from residential and commercial drainage fees due to growth associated with development and annexations.	$4,941,184

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$390,881
Increase in Fleet fuel charges and Fleet preventative maintenance costs.		$350,411
Department Cost Drivers		
Increase transfer to Watershed Capital Improvements Program.		$7,990,000
Decrease interdepartmenal charge from Development Services Department. Remaining Drainage Utility Fund expense to Development Services covers urban infill inspection and enforcement and Barton Springs Zone operating permit program.		($5,679,838)
Decrease in bad debt expense based on revenue collection trends.		($840,744)
Decrease transfer to Capital Projects Management Fund.		($372,936)
Decrease in funding for departmental contractual services.		($350,000)
Increase in debt service for General Obligation bonds.		$223,964
New Investments		
Increase in Field Operations for additional debris removal, survey services, crew tools and safety equipment, and facility rental.		$355,000
Three new positions in Support Services to develop internal processes and policies to mitigate the complexity of the hiring, employee relations, and organizational development; to provide data analysis, report development and generation, and create dashboards; and to support the financial and human resources functions of the Department.	3.00	$319,379
Three new positions in Flood Hazard Mitigation to provide GIS data support, to inspect stormwater ponds, and to support the Regional Stormwater Management Program by providing additional support of residential review and permitting workflow.	3.00	$295,753

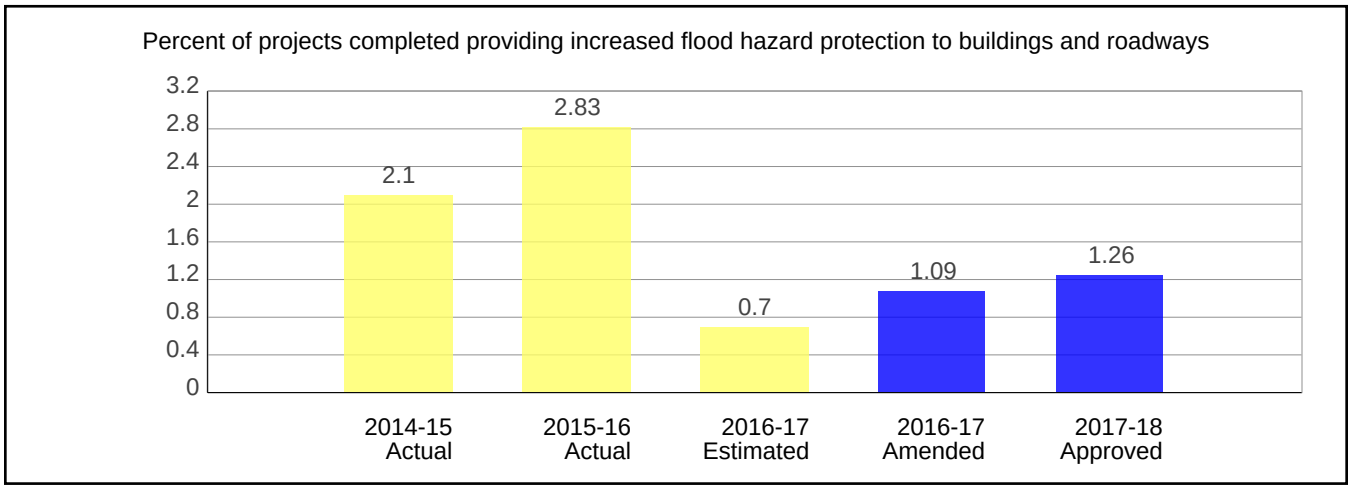
Expenditure Changes	FTEs	Dollars
Increase in Open Waterway Maintenance for septic, pond maintenance, and septic services.		$180,000
Increase in technology services for Bentley software and database conversion.		$145,000
Increase for hosting services for Flood Early Warning System (FEWS) and U.S. Geological Society Water Resource Investigations.		$96,802
One new position in Watershed Policy and Planning to to provide GIS data support.	1.00	$85,482
One new position in Infrastructure and Waterway Maintenance to inspect publicly maintained infrastructure.	1.00	$82,163

Watershed Protection
Budget Detail by Activity

Program: Flood Hazard Mitigation

Activity: Flood Safety

The purpose of the Flood Safety activity is to reduce localized and creek flood conditions; manage the risk of dam, floodwall, or levee failure; and provide warning of flood hazards to protect lives and property.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	3,397,819	3,302,594	3,865,714	4,000,567	4,694,867
Expense Refunds	270,640	295,647	310,840	514,000	500,000
Total Requirements	**$3,668,459**	**$3,598,241**	**$4,176,554**	**$4,514,567**	**$5,194,867**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	18.50	18.41	21.23	21.23	27.48
Total FTEs	**18.50**	**18.41**	**21.23**	**21.23**	**27.48**
Performance Measures					
Citizen satisfaction with flood control efforts	48	48	53	53	55
Number of buyouts of properties prone to creek flooding completed	153	202	70	37	25
Number of flood warning emergency action recommendations issued	72	110	60	105	105
Number of structures/roadways with increased flood hazard protection-project completed	37	66	8	12	10
Percent of projects completed providing increased flood hazard protection to buildings and roadways	**2.1**	**2.83**	**0.7**	**1.09**	**1.26**
Percent of storm drain infrastructure installed or replaced based on critical need	**0.42**	**0.05**	**0.052**	**0.07**	**0.086**

Services

Floodplain structure buyout; Project planning, preliminary engineering, design, and implementation; Dam and floodwall/levee inspection; Hydrology and hydraulics; Flood awareness education; Drainage evaluation; Flood Early Warning System (FEWS).

Contact

Kevin Shunk, P.E. Supervising Engineer, 512-974-9176

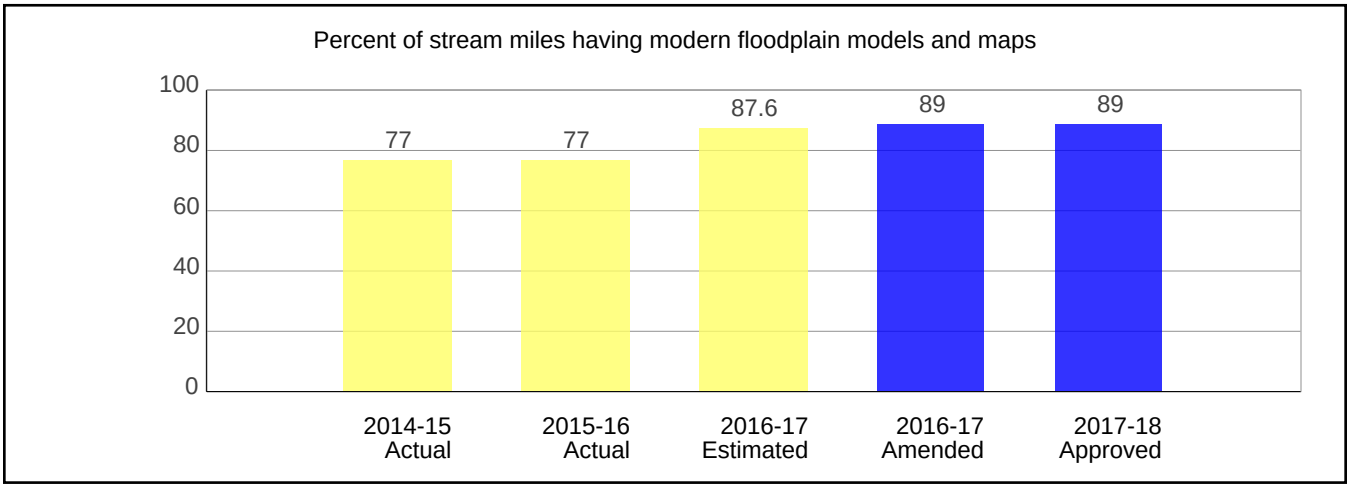
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Watershed Protection
Budget Detail by Activity

Program: Flood Hazard Mitigation

Activity: Watershed Management

The purpose of the Watershed Management activity is to protect lives and property from flood hazards by promoting sound watershed management to citizens, the development community, and City staff.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	1,392,443	1,173,853	1,069,657	1,272,161	998,037
Total Requirements	**$1,392,443**	**$1,173,853**	**$1,069,657**	**$1,272,161**	**$998,037**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	10.16	10.00	10.10	10.10	7.52
Total FTEs	**10.16**	**10.00**	**10.10**	**10.10**	**7.52**
Performance Measures					
Number of Floodplain Information Requests	2,669	6,671	10,000	2,700	5,000
Percent of stream miles having modern floodplain models and maps	77	77	87.6	89	89

Services

Coordinating required activities for participation in the National Flood Insurance Program and Community Rating System; Flood Insurance Rate Map change requests, review, and public notification; Floodplain development review; Floodplain variance processing; Floodplain model and map services; Floodplain information dissemination to public; Hydrologic and hydraulic analysis and field investigation; Creek crossing inspections; Post-flood reconnaissance and damage documentation; Drainage Criteria Manual maintenance; Drainage easement dedication and release review; Regional floodplain management group support; Regional Stormwater Management Program funds management, appropriation, facility planning and development; City/developer community facility contract development; Master Plan support; Flood awareness public education; Facilitation of opportunities for private and public cost sharing.

Contact

Kevin Shunk, P.E. Supervising Engineer, 512-974-9176

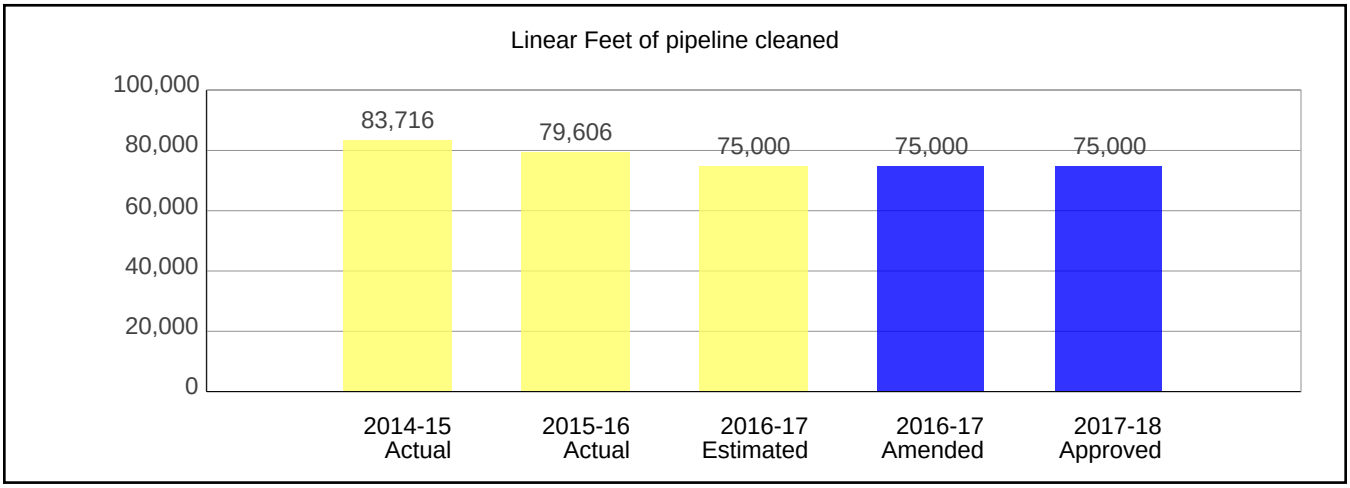
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Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance

Activity: Drainage Pipeline Management

The purpose of the Drainage Pipeline Management activity is to ensure adequate conveyance of storm water flows through the storm drain pipeline system in an effort to protect lives and minimize flooding of roadways and property.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	5,286,761	5,205,529	6,333,917	6,575,507	7,150,278
Expense Refunds	542	13,816	0	0	0
Total Requirements	**$5,287,303**	**$5,219,345**	**$6,333,917**	**$6,575,507**	**$7,150,278**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	48.00	49.68	56.00	56.00	56.50
Total FTEs	**48.00**	**49.68**	**56.00**	**56.00**	**56.50**
Performance Measures					
Linear Feet of pipeline cleaned	83,716	79,606	75,000	75,000	75,000
Linear Feet of pipeline installed or rehabilitated	981	1,147	980	3,000	3,500
Linear feet of storm drain infrastructure installed or replaced by WPD (all sources)	2,193	1,224	980	3,000	3,500
Number of concrete structures constructed or rehabilitated	87	74	134	180	180
Number of miles of pipeline inspected by TV camera inspection program	11.56	13	12.5	12.5	12.5

Services

Drainage system infrastructure cleaning, inspection, construction and rehabilitation; Complaint investigation; Storm event response; Installation repair and replacement of concrete drainage infrastructure; Field engineering and utility location activities.

Contact

Joseph Zerda, Project Manager, 512-974-1522

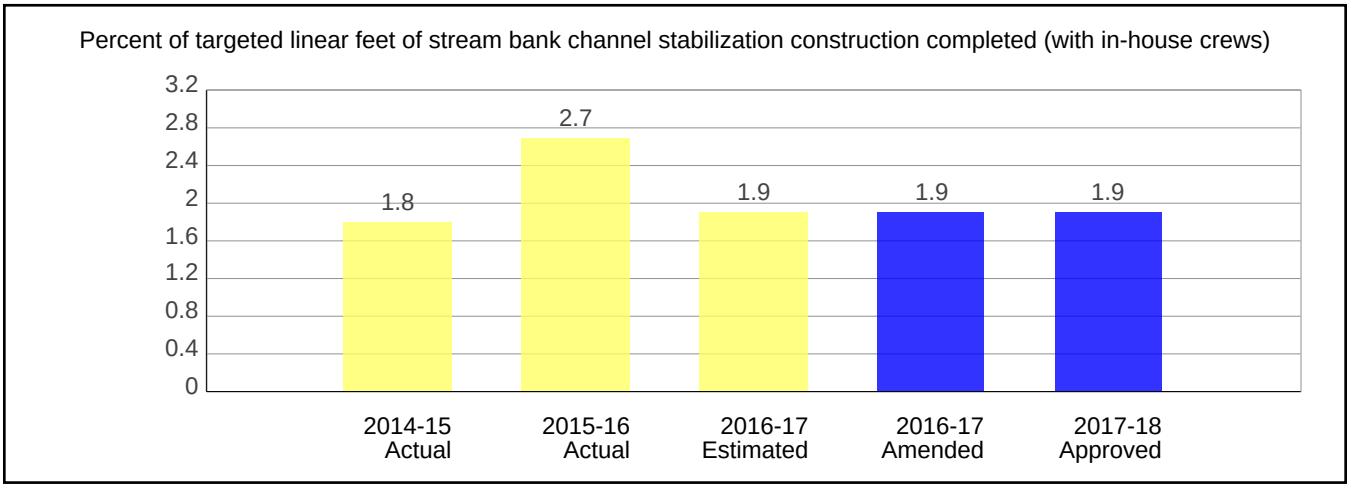
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Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance

Activity: Field Operations Management

The purpose of the Field Operations Management activity is to maintain natural waterways and engineered channels, reduce flood hazards, improve water quality, and provide erosion control and streambank stabilization.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	6,348,990	6,936,234	8,074,531	8,846,047	9,245,590
Expense Refunds	0	109,302	33,403	0	20,875
Total Requirements	**$6,348,990**	**$7,045,537**	**$8,107,934**	**$8,846,047**	**$9,266,465**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	50.66	48.66	65.00	65.00	64.50
Total FTEs	**50.66**	**48.66**	**65.00**	**65.00**	**64.50**
Performance Measures					
Area (square ft) of unstable stream bank stabilized	69,615	93,780	85,000	105,000	105,000
Miles of creeks, channels and ditches cleared	4.08	4	6	6	6
Number of flood events diverted by the Waller Creek Tunnel Facilities	2	51	34	24	24
Number of linear feet of unstable stream channel stabilized (with in-house crews)	1,895	2,840	2,200	2,000	2,200
Tons of debris removed from Waller Creek Tunnel Inlet Facility	147	2,100	1,800	600	600
Percent of targeted linear feet of stream bank channel stabilization construction completed (with in-house crews)	**1.8**	**2.7**	**1.9**	**1.9**	**1.9**

Services

Management of natural and engineered waterways including citizen complaint investigation, vegetation conservation and management; Channel clearing; Bridge and culvert clearing; Streambank stabilization; Channel and riparian restoration activities and storm event response; Internal and external outreach education and coordination.

Contact

Roxanne Jackson, Watershed Field Operations Division Manager, 512-974-1918; Ramesh Swaminathan, Managing Engineer-Waller Creek Tunnel, 512-974-3541

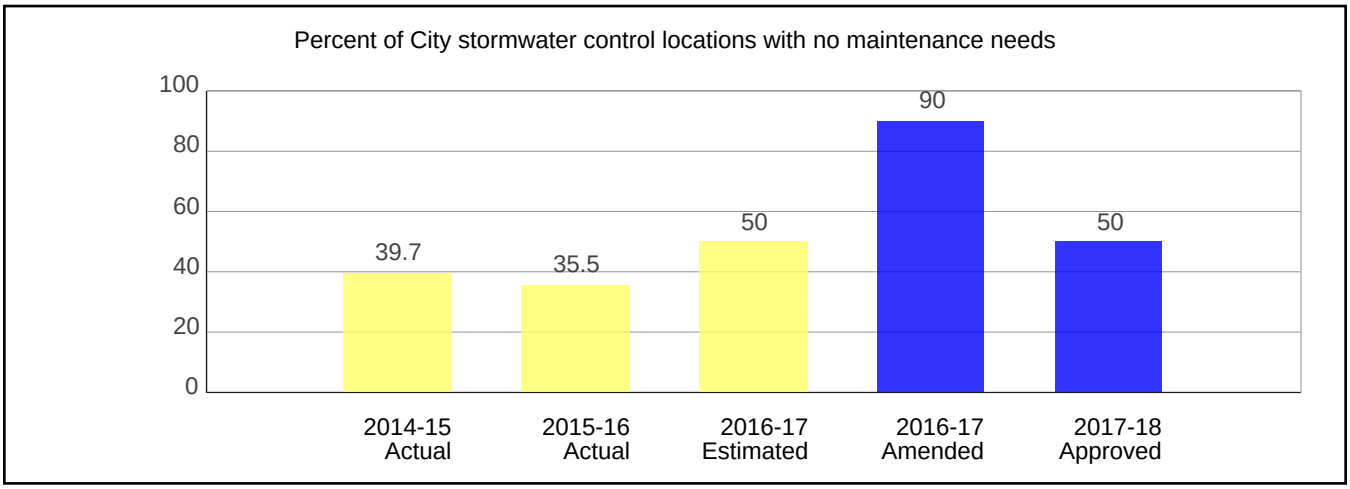
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Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance

Activity: Stormwater Management

The purpose of the Stormwater Management activity is to maintain residential and City-owned stormwater treatment facilities (water quality and detention ponds, biofiltration areas, rain gardens, etc.) to ensure proper functionality, to provide water quality improvement, flood protection, and downstream erosion control.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	4,350,925	5,068,997	5,188,613	4,940,984	5,010,561
Total Requirements	**$4,350,925**	**$5,068,997**	**$5,188,613**	**$4,940,984**	**$5,010,561**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	28.00	32.25	37.00	37.00	36.00
Total FTEs	**28.00**	**32.25**	**37.00**	**37.00**	**36.00**
Performance Measures					
Number of Commercial pond inspections completed	1,669	1,864	1,900	2,300	2,500
Tons of litter, trash, and debris removed from Lady Bird Lake	148.2	32.9	50	150	100
Percent of City stormwater control locations with no maintenance needs	**39.7**	**35.5**	**50**	**90**	**50**

Services

Citizen complaint response and investigation; Inspection and maintenance of water quality and detention ponds; Maintenance of vegetation and debris removal along shoreline and open water within Lady Bird Lake; Compliance with Texas Commission on Environmental Quality (TCEQ) regulations; Inspection of commercial stormwater management facilities.

Contact

Roxanne Jackson, Watershed Field Operations Division Manager, 512-974-1918

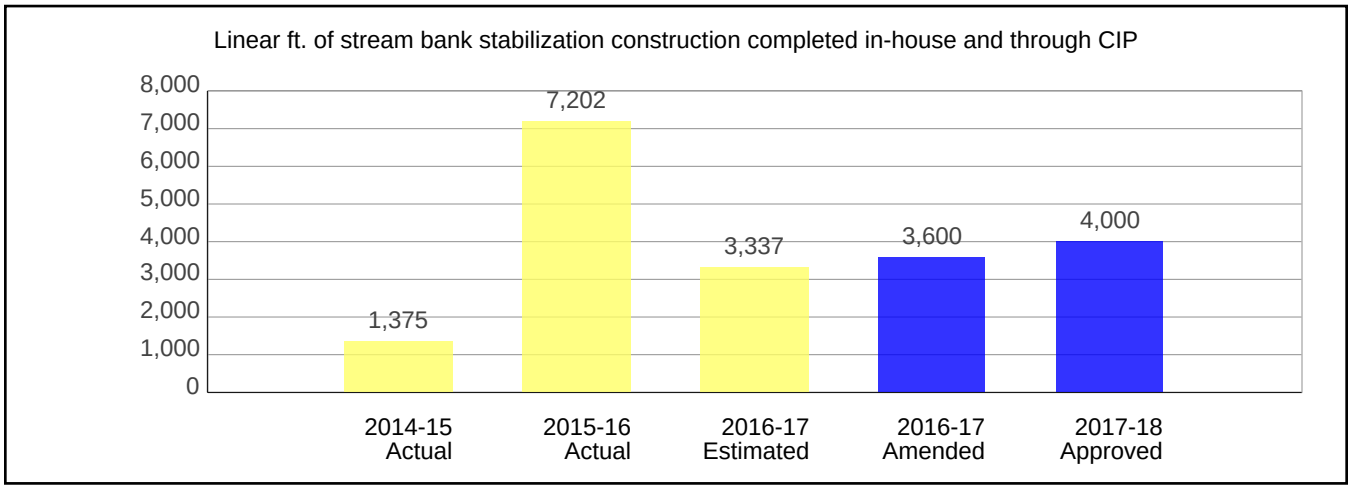
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Watershed Protection
Budget Detail by Activity

Program: Stream Restoration

Activity: Stream Restoration

The purpose of the Stream Restoration activity is to decrease property loss, reduce safety hazards and protect infrastructure from eroding streambanks, while improving stream ecological health and increasing the beneficial uses of waterways by implementing sustainable stream stabilization and restoration projects.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	927,177	1,013,269	1,183,245	1,125,594	1,166,324
Expense Refunds	3,136	6,546	1,696	0	0
Total Requirements	**$930,313**	**$1,019,814**	**$1,184,941**	**$1,125,594**	**$1,166,324**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	8.00	8.00	8.50	8.50	8.25
Total FTEs	**8.00**	**8.00**	**8.50**	**8.50**	**8.25**
Performance Measures					
Linear feet of stream channel repair needed	112,341	112,000	111,000	110,000	112,000
Linear ft. of stream bank stabilization construction completed in-house and through CIP	1,375	7,202	3,337	3,600	4,000
Percentage of Linear Feet of Needed Stream Bank Stabilization Construction Completed	1.22	6.43	3	3.3	3.5

Services

Problem assessment and prioritization; Planning; In-house design; Project implementation; Construction management; Voluntary erosion buyouts; Technical assistance.

Contact

Eric Loucks, Supervising Engineer, 512-974-2534

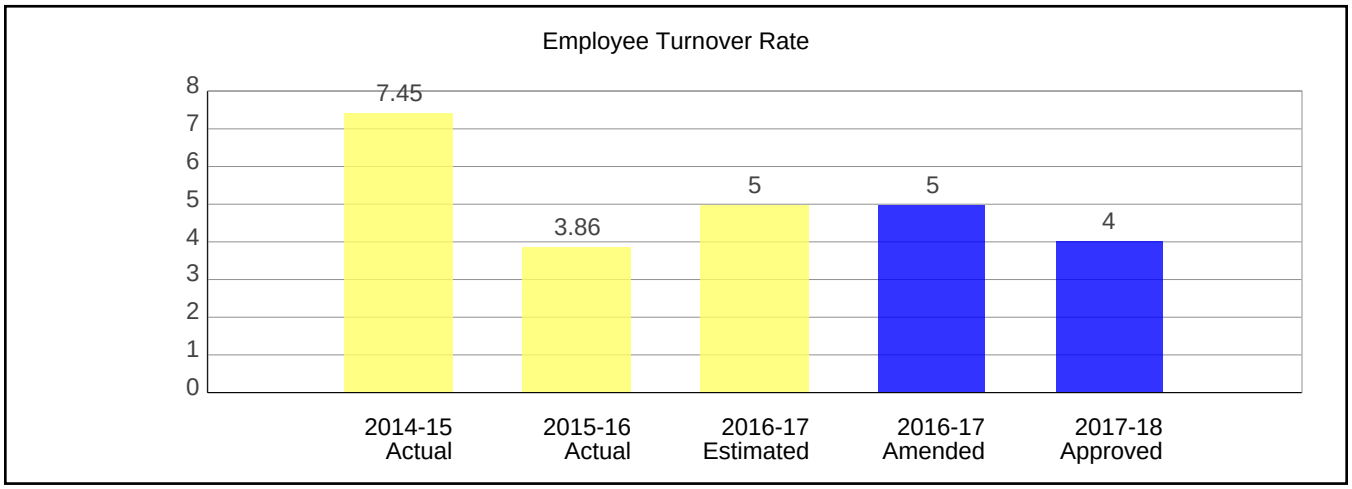
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Watershed Protection
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	4,158,493	4,100,793	5,425,109	5,607,076	6,876,042
Expense Refunds	209,804	0	103,891	103,891	0
Total Requirements	**$4,368,297**	**$4,100,793**	**$5,529,000**	**$5,710,967**	**$6,876,042**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	21.75	22.75	26.75	26.75	32.75
Total FTEs	**21.75**	**22.75**	**26.75**	**26.75**	**32.75**
Performance Measures					
Employee Turnover Rate	7.45	3.86	5	5	4
Lost Time Injury Rate Per the Equivalent of 100 Employees	1.41	1.98	2.74	1.5	1.75
Sick leave hours used per 1,000 hours	37.55	35.67	39	36	37

Services

Office of the director; Financial monitoring; Budgeting; Drainage utility charge administration; Accounting; Purchasing; Human resources; Facility expenses; Information technology support; Public information; Vehicle and equipment maintenance; Grant administration; Safety; Customer service; Inventory control; Audit/internal review; Contract management.

Contact

Peggy MacCallum, Chief Financial Manager, 512-974-1661

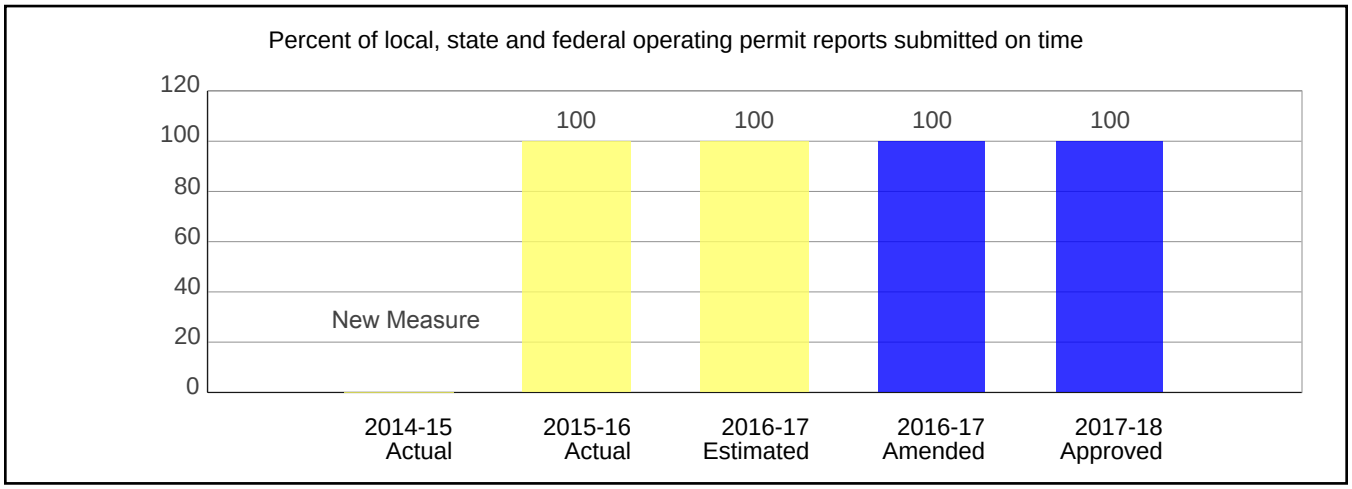
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Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection

Activity: Ground Water and Endangered Salamander Protection

The purpose of the Ground Water and Endangered Salamander Protection activity is to maintain or enhance recharge to the Edwards Aquifer, maintain or enhance high-quality environmental features, and comply with state and federal endangered species permit requirements for the benefit of the public and aquatic life.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	1,147,431	1,241,999	1,305,642	1,358,975	744,796
Expense Refunds	106,818	49,726	15,000	0	657,474
Total Requirements	**$1,254,250**	**$1,291,725**	**$1,320,642**	**$1,358,975**	**$1,402,270**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	13.50	13.50	13.75	13.75	9.00
Total FTEs	**13.50**	**13.50**	**13.75**	**13.75**	**9.00**
Performance Measures					
Cumulative acres of Critical Environmental features protected or improved	6,315.16	6,595.87	6,894	7,000	7,000
Percent of local, state and federal operating permit reports submitted on time	**New Meas**	**100**	**100**	**100**	**100**

Services

Critical environmental feature protection recommendations on development permit applications impacting karst and groundwater resources; Hydrogeological evaluations; Dye studies for determining groundwater flow paths in the Edwards Aquifer ; Karst feature restoration projects.; Salamander surveys, habitat maintenance, and habitat improvement projects; Endangered Species Act permit compliance reports and inter agency coordination; Salamander captive breeding program management and responses to spill events; threatening the aquifer.

Contact

David Johns, Environmental Scientist, 512-974-2781

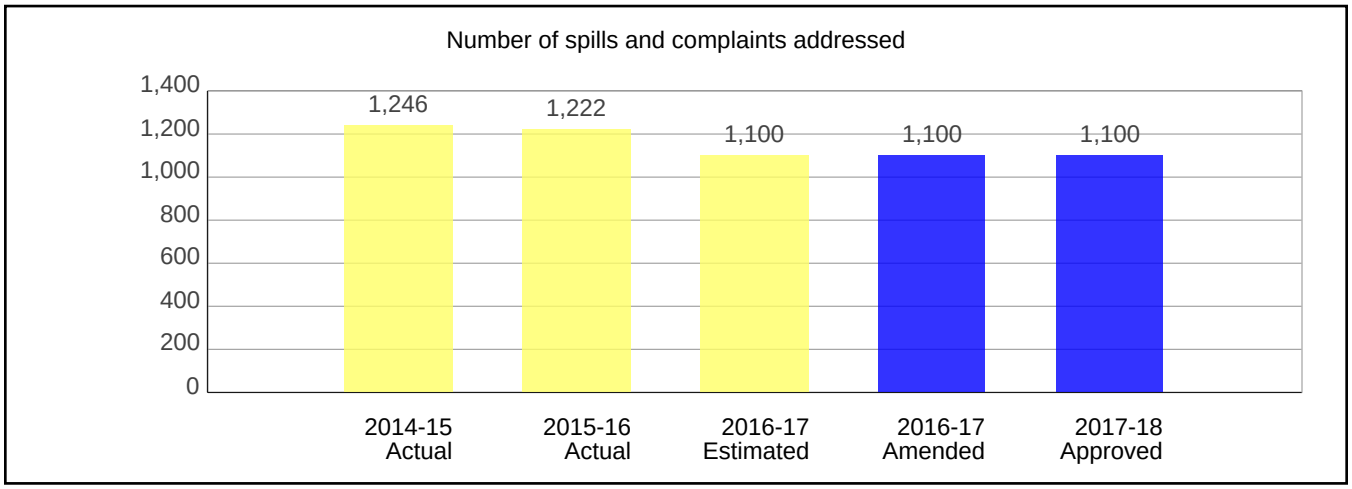
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Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection

Activity: Pollution Prevention and Reduction

The purpose of the Pollution Prevention and Reduction activity is to respond to pollution incidents, inspect and permit businesses and industry, and provide technical environmental regulatory/remediation advice for City departments, policy makers, the community, and regulatory agencies in order to reduce pollution in our creeks, lakes, and aquifers.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	1,349,064	1,453,094	1,415,480	1,486,219	1,718,017
Total Requirements	**$1,349,064**	**$1,453,094**	**$1,415,480**	**$1,486,219**	**$1,718,017**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	12.00	12.00	12.00	12.00	13.00
Total FTEs	**12.00**	**12.00**	**12.00**	**12.00**	**13.00**
Performance Measures					
Number of spills and complaints addressed	1,246	1,222	1,100	1,100	1,100
Gallons of pollutants removed from the environment as a result of pollution investigation and industrial and high risk facility inspections.	**693,489**	**5,564,890**	**700,000**	**700,000**	**700,000**

Services

Stormwater quality inspections; Stormwater quality permitting; Stormwater pollution investigations; Pollution data production; Educational outreach development; Right-of-way pollutants cleanup/disposal; Environmental remediation; Regulatory advice.

Contact

Sharon Cooper, Environmental Conservation Program Manager, 512-974-2448

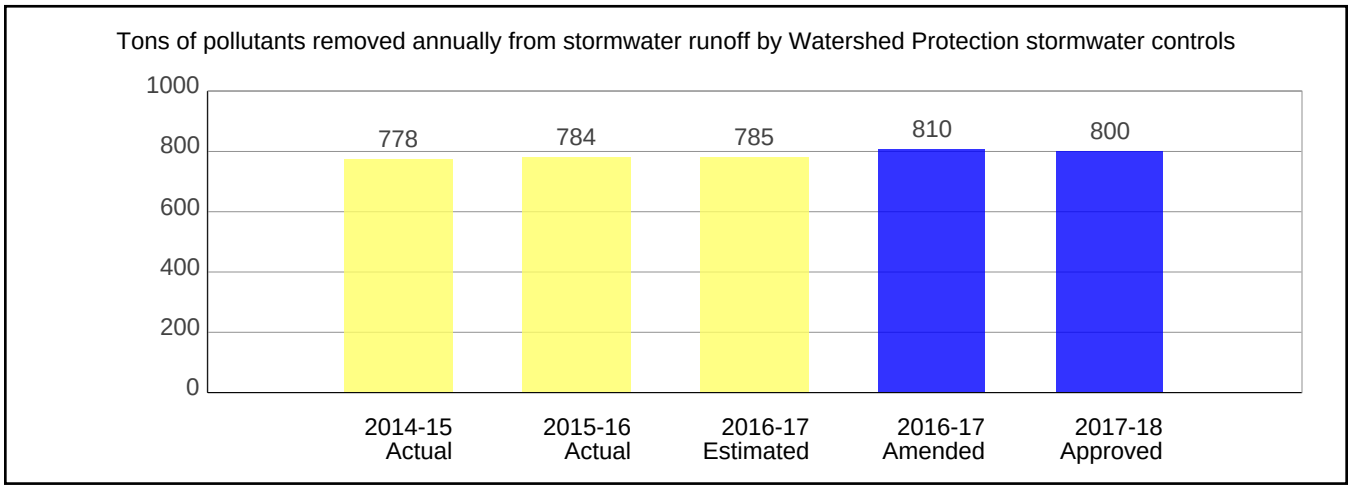
Bold Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection

Activity: Stormwater Treatment

The purpose of the Stormwater Treatment activity is to design, implement, and evaluate stormwater treatment systems in order to reduce pollution in our creeks, lakes, and aquifers.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	578,326	604,200	612,024	548,928	584,080
Expense Refunds	4,478	2,489	96	5,000	3,000
Total Requirements	**$582,804**	**$606,689**	**$612,120**	**$553,928**	**$587,080**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	5.00	5.00	4.50	4.50	4.50
Total FTEs	**5.00**	**5.00**	**4.50**	**4.50**	**4.50**
Performance Measures					
Number of Stormwater Treatment projects completed (cumulative)	55	65	74	69	77
Tons of pollutants removed annually from stormwater runoff by Watershed Protection stormwater controls	**778**	**784**	**785**	**810**	**800**

Services

Project planning; Engineering design; Pproject management; Project prioritization; Criteria development; Stormwater control evaluation; Construction management.

Contact

Eric Loucks, Supervising Engineer, 512-974-2534

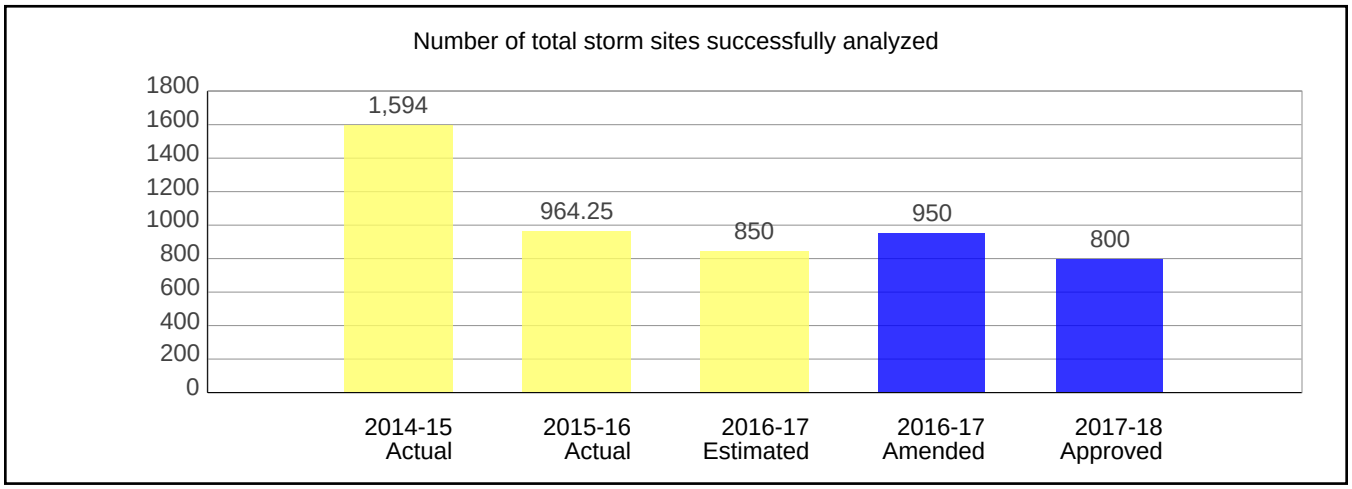
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Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection

Activity: Water Quality Monitoring

The purpose of the Water Quality Monitoring activity is to monitor water quality and quantity during storm and non-storm conditions to evaluate the effectiveness of best management practices that protect the water quality of creek and lakes.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	3,905,083	4,231,457	4,230,300	4,247,072	4,269,958
Expense Refunds	115,450	55,719	90,241	50,000	80,000
Total Requirements	**$4,020,533**	**$4,287,176**	**$4,320,541**	**$4,297,072**	**$4,349,958**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	23.25	23.25	22.92	22.92	26.25
Total FTEs	**23.25**	**23.25**	**22.92**	**22.92**	**26.25**
Performance Measures					
Acres of riparian areas restored or managed sustainably	184.8	206.3	210	200	227
Number of total storm sites successfully analyzed	1,594	964.25	850	950	800
Percent of water bodies that maintained or improved water quality relative to baseline levels	100	96.4	100	100	100

Services

Stormwater monitoring for quality and quantity; Non-storm surface water monitoring of creeks and lakes; Wetland and shoreline development application review; Small-scale green stormwater infrastructure programs; Riparian area restoration; Aquatic invasive vegetation management and integrated pest management.

Contact

Mateo Scoggins, Program Manager III, 512-974-1917

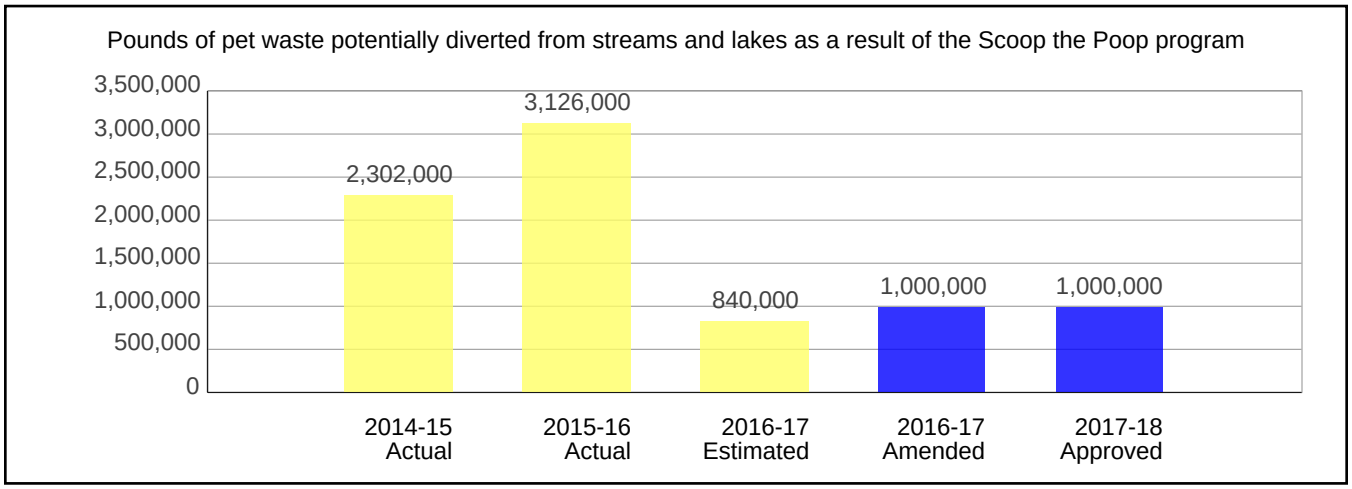
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Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection

Activity: Watershed Education

The purpose of the Watershed Education activity is to provide instruction and educational materials to students, teachers, and the general public so that they have the information needed to make informed decisions about reducing pollution in our watersheds.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	1,251,232	1,457,744	1,423,863	1,418,617	1,539,596
Expense Refunds	85,380	63,304	47,457	34,000	34,000
Total Requirements	**$1,336,612**	**$1,521,048**	**$1,471,320**	**$1,452,617**	**$1,573,596**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	7.25	7.25	7.25	7.25	7.25
Total FTEs	**7.25**	**7.25**	**7.25**	**7.25**	**7.25**
Performance Measures					
Percent improvement on pre/post Earth Camp tests during the school year.	60	60	50	55	55
Pounds of pet waste potentially diverted from streams and lakes as a result of the Scoop the Poop program	2,302,000	3,126,000	840,000	1,000,000	1,000,000

Services

Educational materials development, production, and distribution; Educational outreach programs; Citizen support.

Contact

Jessica Wilson, Environmental Conservation Program Manager, 512-974-2446

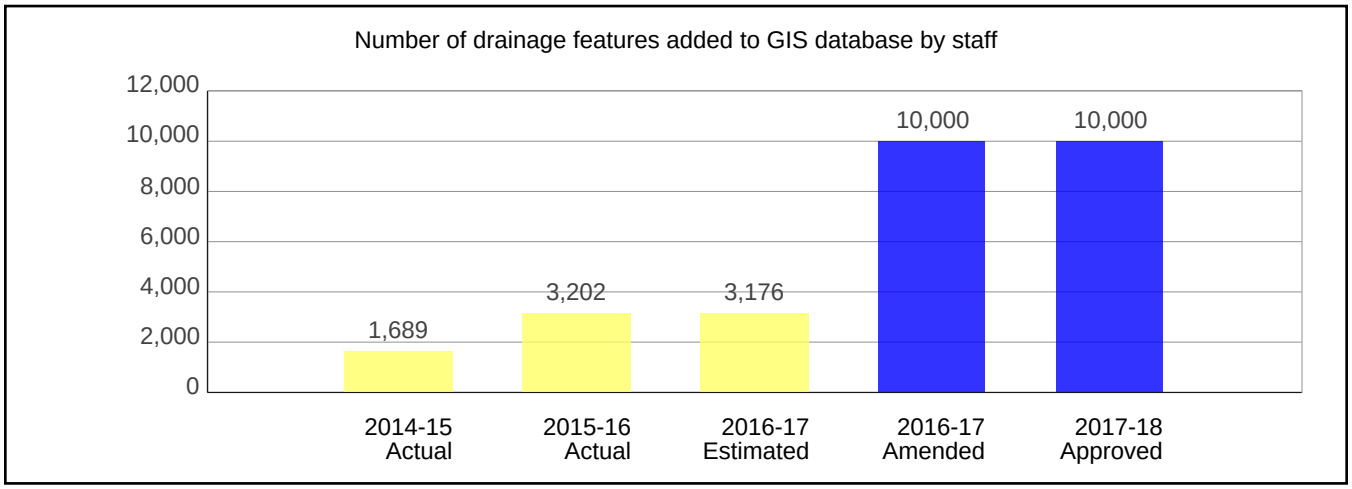
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Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning

Activity: Data Management

The purpose of the Data Management activity is to provide GIS and IT planning and coordination, along with IT project and data management systems analysis and database support, for the Department to improve staff productivity and responsiveness.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	871,236	907,771	911,885	916,420	1,029,516
Expense Refunds	292,137	456,362	465,241	664,000	500,000
Total Requirements	**$1,163,373**	**$1,364,134**	**$1,377,126**	**$1,580,420**	**$1,529,516**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	7.00	7.00	7.00	7.00	8.00
Total FTEs	**7.00**	**7.00**	**7.00**	**7.00**	**8.00**
Performance Measures					
Annual percent change in completion of CIP projects, major non-CIP projects and data set development	8.02	11.11	6.5	6.5	6.5
Miles of TV Inspection project pipe submitted and resolved in GIS	11.35	16.39	12.88	14	14
Number of drainage features added to GIS database by staff	1,689	3,202	3,176	10,000	10,000

Services

Departmental/interdepartmental GIS; IT planning; IT coordination; IT project management; Data management; Systems analysis; Database support.

Contact

Philip Campman, Information System & Business Enterprise Manager, 512-974-6314

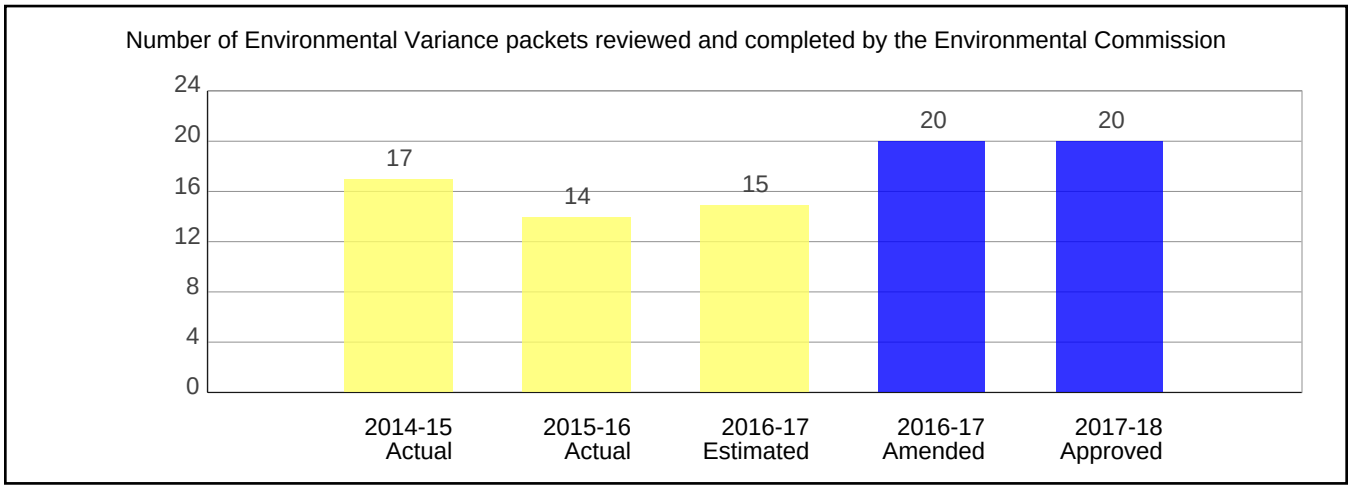
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Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning

Activity: Environmental Policy

The purpose of the Environmental Policy activity is to provide planning and policy development assistance and regulatory guidance to City of Austin officials, program managers, the public, and other governmental agencies to make recommendations that help shape significant City policies, and to represent the City in strategic arenas.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	327,017	326,420	367,871	372,815	408,332
Total Requirements	**$327,017**	**$326,420**	**$367,871**	**$372,815**	**$408,332**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	3.00	3.00	3.00	3.00	3.00
Total FTEs	**3.00**	**3.00**	**3.00**	**3.00**	**3.00**
Performance Measures					
Number of Environmental Commission Meetings Conducted	20	20	13	20	20
Number of Environmental Variance packets reviewed and completed by the Environmental Commission	17	14	15	20	20

Services

Regulatory development; Environmental Commission support; Coordination with Development Services Department environmental review and inspection.

Contact

Charles Lesniak, Environmental Policy Program Manager, 512-974-2699

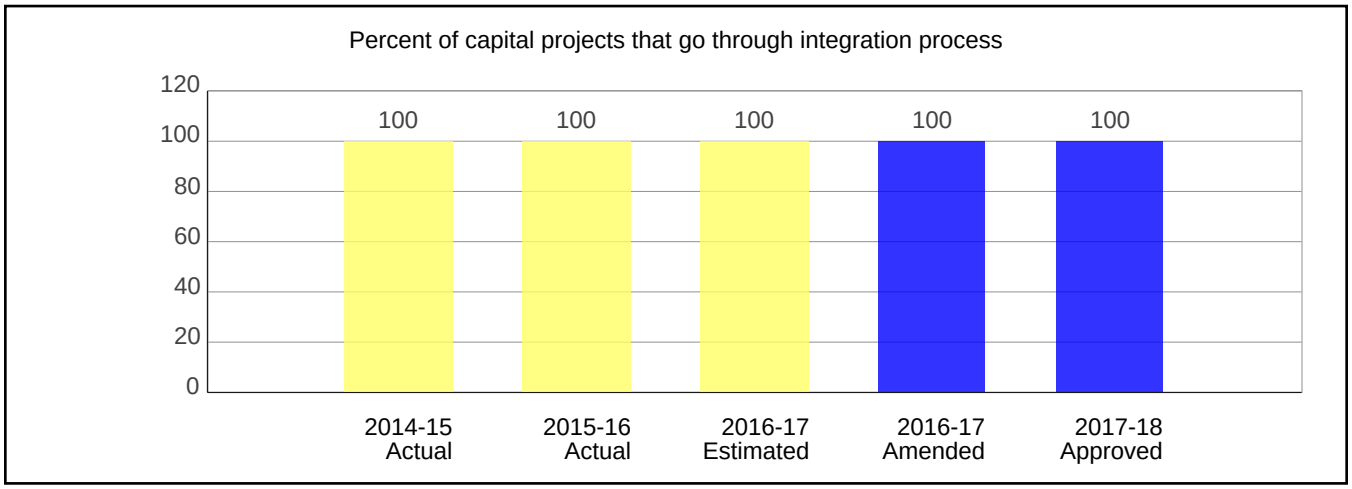
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Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning

Activity: Master Planning

The purpose of the Master Planning activity is to coordinate the integration of flood, erosion, and water quality activities for City staff and policy makers so that they have the information to develop, prioritize, and implement cost-effective integrated solutions.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	1,562,147	1,651,982	1,683,727	1,727,912	1,654,305
Total Requirements	**$1,562,147**	**$1,651,982**	**$1,683,727**	**$1,727,912**	**$1,654,305**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	14.68	12.00	13.00	13.00	12.00
Total FTEs	**14.68**	**12.00**	**13.00**	**13.00**	**12.00**
Performance Measures					
Percent of capital projects that go through integration process	100	100	100	100	100
Percent of Major Planning & GIS projects on schedule or completed	100	100	100	83	83
Percent of new code or rule amendment trainings provided within 3 months of adoption	No Data	100	100	100	100

Services

Master Plan reports; Regulatory initiatives; Capital Improvements Program (CIP) project integration; Departmental/interdepartmental GIS; Information technology (IT) planning; Data management; Federal permit compliance; State permit compliance; Citywide CIP coordination; Water quality planning, Watershed GIS support.

Contact

Matt Hollon, Environmental Program Manager, 512-974-2212

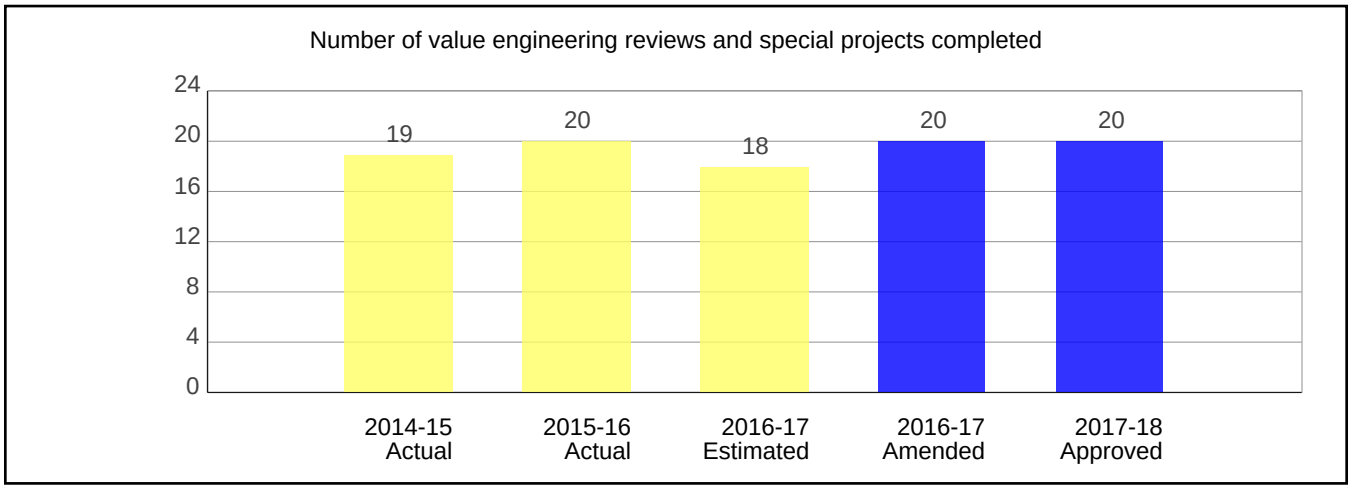
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Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning

Activity: Value Engineering

The purpose of the Value Engineering activity is to maximize the value of the Department's CIP projects and products; improve design criteria and methodology; and enhance the efficiency and effectiveness of Watershed service programs by identifying opportunities for cost savings, cost avoidance, cost sharing, and function/value improvements.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	573,689	558,357	580,429	526,601	658,921
Total Requirements	**$573,689**	**$558,357**	**$580,429**	**$526,601**	**$658,921**
Full-Time Equivalents					
Drainage Utility Fund					
Civilian	3.00	3.00	3.00	3.00	3.00
Total FTEs	**3.00**	**3.00**	**3.00**	**3.00**	**3.00**
Performance Measures					
Number of large special projects worked on (lasting longer than 6 months).	New Meas	3	2	2	3
Number of value engineering reviews and special projects completed	19	20	18	20	20

Services

Performing independent project and program review and evaluation; Generating comment and recommendation reports; Presenting and discussing recommendations with the project management team; managing and/or conducting special evaluations, as directed by WPD Director, on drainage design criteria; Asset management; Stormwater management policies; Program service effectiveness and efficiency; Providing information to stakeholders as needed; Master Plan support; Field Operations support; Training.

Contact

Fang Yu, Managing Engineer, 512-974-3580

Bold Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Drainage Utility Fund	40,328,056	41,588,091	48,085,690	49,551,095	50,880,926
Total Requirements	**$40,328,056**	**$41,588,091**	**$48,085,690**	**$49,551,095**	**$50,880,926**

Services

Accrued payroll; 311 Call Center support; Bad debt expenses; Property and liability insurance; Interdepartmental charges; Capital Improvements Program; General Obligation debt; Citywide administrative and information technology support; Utility billing system support; Workers' compensation; Liability reserve.

Contact

Peggy MacCallum, Chief Financial Manager, 512-974-1661

Watershed Protection: 2017-18

Drainage Utility Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Flood Hazard Mitigation	**$4,790,262**	**$4,476,448**	**$4,935,371**	**$5,272,728**	**$5,692,904**
Flood Safety	3,397,819	3,302,594	3,865,714	4,000,567	4,694,867
Watershed Management	1,392,443	1,173,853	1,069,657	1,272,161	998,037
Infrastructure & Waterway Maintenance	**$15,986,677**	**$17,210,760**	**$19,597,061**	**$20,362,538**	**$21,406,429**
Drainage Pipeline Management	5,286,761	5,205,529	6,333,917	6,575,507	7,150,278
Field Operations Management	6,348,990	6,936,234	8,074,531	8,846,047	9,245,590
Stormwater Management	4,350,925	5,068,997	5,188,613	4,940,984	5,010,561
Stream Restoration	**$927,177**	**$1,013,269**	**$1,183,245**	**$1,125,594**	**$1,166,324**
Stream Restoration	927,177	1,013,269	1,183,245	1,125,594	1,166,324
Support Services	**$4,158,493**	**$4,100,793**	**$5,425,109**	**$5,607,076**	**$6,876,042**
Departmental Support Services	4,158,493	4,100,793	5,425,109	5,607,076	6,876,042
Transfers and Other Requirements	**$40,328,056**	**$41,588,091**	**$48,085,690**	**$49,551,095**	**$50,880,926**
Other Requirements	7,877,848	6,248,939	7,575,215	9,040,620	1,817,837
Transfers	32,450,208	35,339,152	40,510,475	40,510,475	49,063,089
Water Quality Protection	**$8,231,135**	**$8,988,494**	**$8,987,309**	**$9,059,811**	**$8,856,447**
Ground Water and Endangered Salamander Protection	1,147,431	1,241,999	1,305,642	1,358,975	744,796
Pollution Prevention and Reduction	1,349,064	1,453,094	1,415,480	1,486,219	1,718,017
Stormwater Treatment	578,326	604,200	612,024	548,928	584,080
Water Quality Monitoring	3,905,083	4,231,457	4,230,300	4,247,072	4,269,958
Watershed Education	1,251,232	1,457,744	1,423,863	1,418,617	1,539,596
Watershed Policy and Planning	**$3,334,089**	**$3,444,531**	**$3,543,912**	**$3,543,748**	**$3,751,074**
Data Management	871,236	907,771	911,885	916,420	1,029,516
Environmental Policy	327,017	326,420	367,871	372,815	408,332
Master Planning	1,562,147	1,651,982	1,683,727	1,727,912	1,654,305
Value Engineering	573,689	558,357	580,429	526,601	658,921
Total	**$77,755,888**	**$80,822,386**	**$91,757,697**	**$94,522,590**	**$98,630,146**
Full-Time Equivalents (FTEs)					
Flood Hazard Mitigation	**28.66**	**28.41**	**31.33**	**31.33**	**35.00**
Flood Safety	18.50	18.41	21.23	21.23	27.48
Watershed Management	10.16	10.00	10.10	10.10	7.52
Infrastructure & Waterway Maintenance	**126.66**	**130.59**	**158.00**	**158.00**	**157.00**
Drainage Pipeline Management	48.00	49.68	56.00	56.00	56.50
Field Operations Management	50.66	48.66	65.00	65.00	64.50
Stormwater Management	28.00	32.25	37.00	37.00	36.00
Stream Restoration	**8.00**	**8.00**	**8.50**	**8.50**	**8.25**
Stream Restoration	8.00	8.00	8.50	8.50	8.25
Support Services	**21.75**	**22.75**	**26.75**	**26.75**	**32.75**
Departmental Support Services	21.75	22.75	26.75	26.75	32.75
Water Quality Protection	**61.00**	**61.00**	**60.42**	**60.42**	**60.00**
Ground Water and Endangered Salamander Protection	13.50	13.50	13.75	13.75	9.00
Pollution Prevention and Reduction	12.00	12.00	12.00	12.00	13.00
Stormwater Treatment	5.00	5.00	4.50	4.50	4.50
Water Quality Monitoring	23.25	23.25	22.92	22.92	26.25
Watershed Education	7.25	7.25	7.25	7.25	7.25
Watershed Policy and Planning	**27.68**	**25.00**	**26.00**	**26.00**	**26.00**
Data Management	7.00	7.00	7.00	7.00	8.00
Environmental Policy	3.00	3.00	3.00	3.00	3.00
Master Planning	14.68	12.00	13.00	13.00	12.00
Value Engineering	3.00	3.00	3.00	3.00	3.00
Total	**273.75**	**275.75**	**311.00**	**311.00**	**319.00**

Watershed Protection: 2017-18

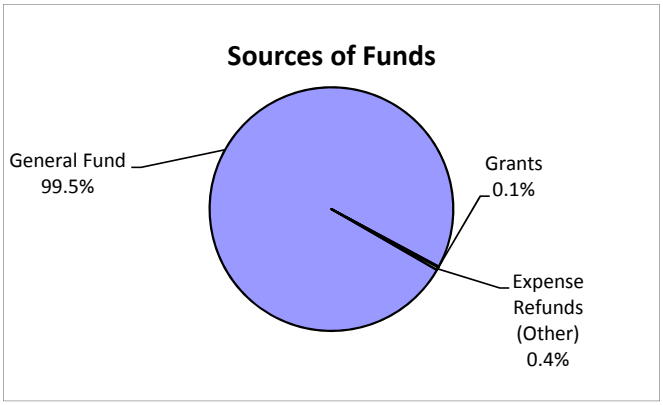
Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Flood Hazard Mitigation	**$270,640**	**$295,647**	**$310,840**	**$514,000**	**$500,000**
Flood Safety	270,640	295,647	310,840	514,000	500,000
Infrastructure & Waterway Maintenance	**$542**	**$123,118**	**$33,403**	**$0**	**$20,875**
Drainage Pipeline Management	542	13,816	0	0	0
Field Operations Management	0	109,302	33,403	0	20,875
Stream Restoration	**$3,136**	**$6,546**	**$1,696**	**$0**	**$0**
Stream Restoration	3,136	6,546	1,696	0	0
Support Services	**$209,804**	**$0**	**$103,891**	**$103,891**	**$0**
Departmental Support Services	209,804	0	103,891	103,891	0
Water Quality Protection	**$312,126**	**$171,238**	**$152,794**	**$89,000**	**$774,474**
Ground Water and Endangered Salamander Protection	106,818	49,726	15,000	0	657,474
Stormwater Treatment	4,478	2,489	96	5,000	3,000
Water Quality Monitoring	115,450	55,719	90,241	50,000	80,000
Watershed Education	85,380	63,304	47,457	34,000	34,000
Watershed Policy and Planning	**$292,137**	**$456,362**	**$465,241**	**$664,000**	**$500,000**
Data Management	292,137	456,362	465,241	664,000	500,000
Total	**$1,088,386**	**$1,052,911**	**$1,067,865**	**$1,370,891**	**$1,795,349**

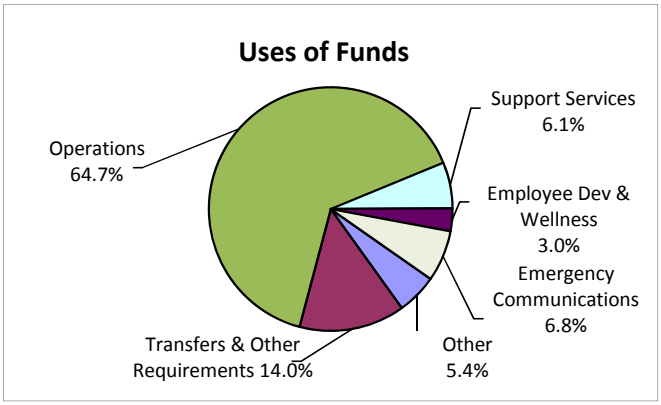


City of Austin 2017-2018 Approved Budget

Volume I
Public Safety

Emergency Medical Services





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$42,776,523	$44,771,978	$42,942,202	$43,533,731	$40,327,141
Requirements	$72,245,791	$76,764,033	$81,998,011	$83,786,011	$86,319,751
Full-Time Equivalents (FTEs)					
Sworn	489.00	521.00	574.00	574.00	556.00
Civilian	74.50	74.50	74.50	74.50	74.50
Non-Sworn Cadets	7.00	7.00	52.00	52.00	52.00
Expense Refunds	$459,978	$658,732	$589,441	$356,050	$307,000
Grants					
Requirements	$62,001	$73,362	$120,462	$120,462	$131,000
Total Budget	$72,767,770	$77,496,127	$82,707,914	$84,262,523	$86,757,751

Emergency Medical Services
Organization by Program and Activity for 2018

Billing Services

- Billing Services

Community Relations and Injury Prevention

- Community Relations and Injury Prevention

Emergency Communications

- Emergency Communications

Employee Development and Wellness

- Employee Wellness
- Staff Development

Operations

- Emergency Field Operations
- Mobile Integrated Healthcare & Community Health Paramedic

Safety and Performance Improvement

- Safety and Performance Management

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Emergency Medical Services
Mission and Goals for 2018

Mission

The mission of the Austin-Travis County Emergency Medical Services Department is to provide excellent patient care to anyone, any time, any place in order to decrease suffering, improve the health of the community and save lives.

Goals

Provide high quality care with attention to detail in a variety of services to better meet the needs of the community

- Respond to life threatening priority one calls within 9 minutes and 59 seconds 90% of the time within the city of Austin.
- Reduce transports of clients enrolled in the Community Health Paramedic (CHP) program by at least 57% due to navigation and community health integration efforts.
- At least 96% of EMS patients surveyed are satisfied or very satisfied with our customer service.

Establish an environment of continuous improvement and excellence

- Achieve or exceed a 90% compliance rate with Medical Priority Dispatch Protocols based on accreditation standards.
- At least 30% of patients in cardiac arrest from cardiac causes will have a return of circulation before arrival at the hospital.

Be good stewards of public funds

- Maintain a billing aging cycle under 90 days.

Be an employer where quality EMS professionals want to develop lasting careers and embrace a culture of safety

- Increase employee retention rate to 95% by 2022.
- Reduce the number of lost-time employee injuries to no more than 10 annually by 2021.

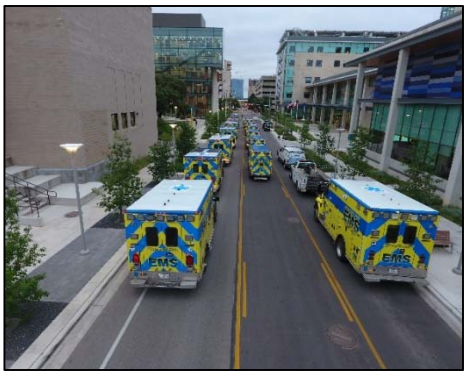
Emergency Medical Services

Message from the Director

The Emergency Medical Services (EMS) Department is an important safety net provider of emergency medical care and mobile integrated health care services.

The Department achieved outstanding performance levels and consistently meets financial, operational, and clinical performance standards. EMS has received the 2017 Mission: Lifeline EMS Gold Plus Level Recognition Award from the American Heart Association for outstanding cardiac care, and accreditations for emergency 9-1-1 communications and management of ambulance services.

The Department provides numerous injury and illness prevention education programs to thousands of Austin residents every year. Programs like child safety seat instruction, infant sleep safety, CPR, AED, and other programs help prevent needless injuries and deaths in our community.



As a mobile integrated healthcare (MIH) provider, EMS cares for people in their homes, work places, shelters, parks, and open spaces. Through clinical assessments and environmental scans, Community Health Paramedics (CHP) identify barriers to healthcare and provide navigation and referral services that improve access to medical care, mental health services, food, clothing, medications, and other essential services. An extensive network of service providers collaborate with CHPs to deliver services.

As a safety net provider, EMS is dedicated to improving access to emergency and non-emergency medical care for anyone who needs it, improving the quality of life for many, and improving how healthcare dollars for EMS are utilized.

This year the Department will continue to cultivate strategic relationships to introduce innovative solutions that improve emergency response, reduce costly hospital readmissions, create new revenue streams, lower transportation costs, and improve healthcare navigation and referral services.



Ernesto Rodriguez
ATCEMS Chief

Budget Highlights

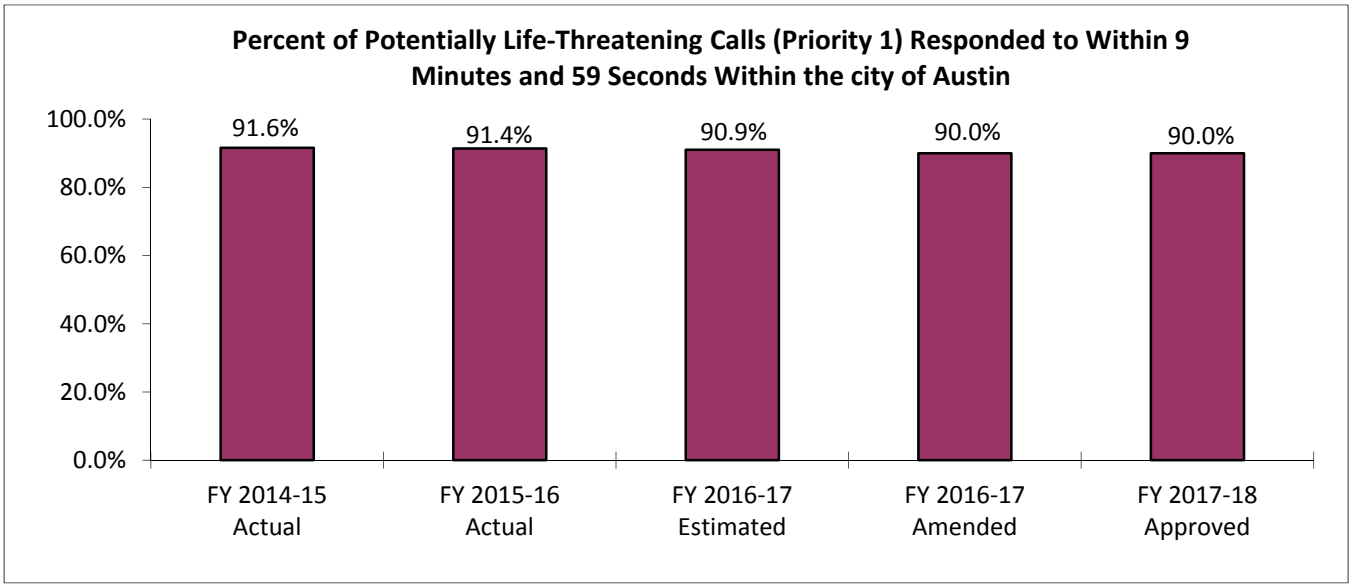
The Emergency Medical Services (EMS) Department is devoted to providing excellent patient care, and has developed a budget that includes the resources needed to pursue its mission daily through reliable and effective services provided in Operations, Employee Development and Wellness, Communications and Billing. The FY 2017-18 budget totals $86.3 million with 556 sworn full-time equivalents (FTEs), 74.5 civilian FTEs, and 52 non-sworn cadet positions. The elimination of 18 sworn positions reflects the agreed upon service level reductions in Travis County.

Operations

The Operations program accounts for 64.7% of the FY 2017-18 budget and includes the provision of service for ground emergency ambulance response, standby support (special events), the Mobile Integrated Healthcare and Community Health Paramedic program, and special rescue services. The annualized staffing costs for the final phase of the transition to a 42-hour work week, a large portion of the sworn personnel cost increases, and the reduction of 18 sworn positions related to the EMS service reduction in Travis County results in a net decrease of $0.2 million to the Operations program budget for FY 2017-18.



Providing care that is respectful of, and responsive to, individual patient preferences, needs and values continues to be a priority for EMS and is monitored by an array of measurements including measures that directly capture the administration of medical care to patients exhibiting signs of stroke or heart attack. It is the goal of the Department to administer blood glucose tests or aspirin to these patients 100% of the time to ensure system-wide response remains at optimal levels. In addition, the department continues to capture response times for all priority calls throughout the system. In FY 2017-18, EMS will continue its goal to meet or exceed an on-time rate of 90% for Priority One incidents (potentially life threatening calls) within the city of Austin.



Emergency Communications

The purpose of the Emergency Communications program is to provide effective and efficient 911 call triage for incoming 911 requests for EMS assistance, dispatch the appropriate response, provide pre-arrival instructions to the caller, and coordinate interagency response as necessary. The Communications staff anticipates receiving 157,000 emergency calls in FY 2017-18 and has established a goal to process 90% of all calls within 90 seconds.

Employee Development and Wellness



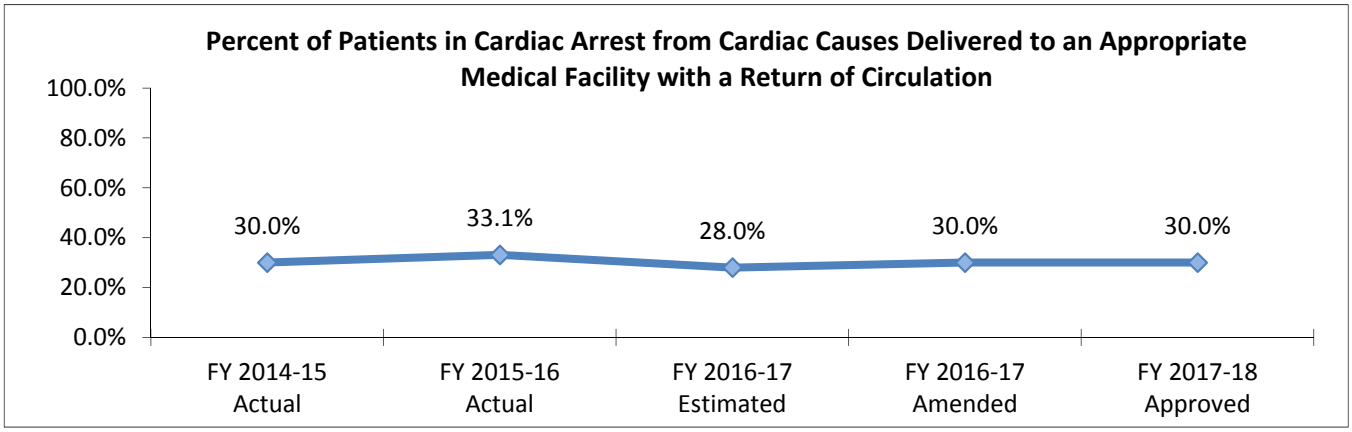
The Employee Development and Wellness program was established to provide comprehensive resources to Department staff as it relates to professional growth, development and personal well-being. The program provides new employee training, continuing education, staff development, and employee wellness programs such as annual physical exams, access to mental health care, peer support and fitness training. This program will continue to focus on the educational needs of staff through the continuing education (CE) program. The CE program has a goal of providing 48 hours of continuing education to all sworn staff annually. This goal is based on state requirements, federal and local regulations as well as industry standards.

Community Relations and Injury Prevention

The Community Relations and Injury Prevention program manages the various community outreach efforts of the Department. This program provides health and safety related information as well as CPR training and first-aid classes to the community at large. The Department's Child Passenger Safety program anticipates providing car seats, booster seats, baby-boxes and community education to participants through the 72 scheduled events in FY 2017-18. The program anticipates reaching 38,500 people in the coming year through all public education programs.

Safety and Performance Improvement

The Safety and Performance Improvement program collects and analyzes operational and clinical data for the Department. This data is reported to the various business units for tactical and strategic planning. The program staff works with all areas of the Department to continually improve knowledge and performance. Clinical performance is monitored by Designated Medical Officers (DMOs) who audit Patient Care Records and act as a clinical resource for Field Medics. Medics, hospital staff and patients can report an event to be reviewed by a DMO. This information is compiled and used as education for all medics. The "Percent of Cardiac Arrest Patients Delivered to a Medical Facility with a Pulse" measure is one of the best indications of the direct effectiveness of pre-hospital emergency care. The FY 2017-18 budget includes funding for Electronic Patient Care Report solutions, a software upgrade to assist in better managing patient medical records.



Billing

The Billing Services program provides personalized customer service and utilizes a proactive billing approach to maximize and account for medical reimbursement from Medicare, Medicaid, and private insurance to recover a portion of the healthcare delivery cost provided by EMS. The effectiveness of the billing services program is directly related to the revenue generated each year. The FY 2017-18 projected revenue from providing emergency medical services is $23.4 million.

Revenue

The FY 2017-18 EMS budget includes $40.3 million in fee revenue, which represents a net decrease of $3.2 million from the FY 2016-17 Amended Budget. This decrease is primarily driven by an estimated $1 million reduction in reimbursement from the Federal 1115 Waiver Uncompensated Care program and lower reimbursement from Travis County due to the agreed upon service level reduction in Travis County.

Emergency Medical Services
Significant Changes

General Fund

Revenue Changes	Dollars
Decreased uncompensated care revenue as part of the federal 1115 Waiver program.	($1,000,000)
Decreased revenue from the interlocal agreement with Travis County Central Healthcare District for the 1115 Medicaid Waiver Community Health Paramedic program.	($206,250)
Decreased revenue from Travis County per the interlocal agreement between the City of Austin and Travis County for the provision of emergency medical services in the county reflecting the agreed upon service level reductions.	($1,605,144)
Decreased Alternative Transport program revenue based on anticipated demand for the fiscal year.	($286,181)
Decreased revenue from standby ambulance services based on anticipated demand for the fiscal year.	($105,095)

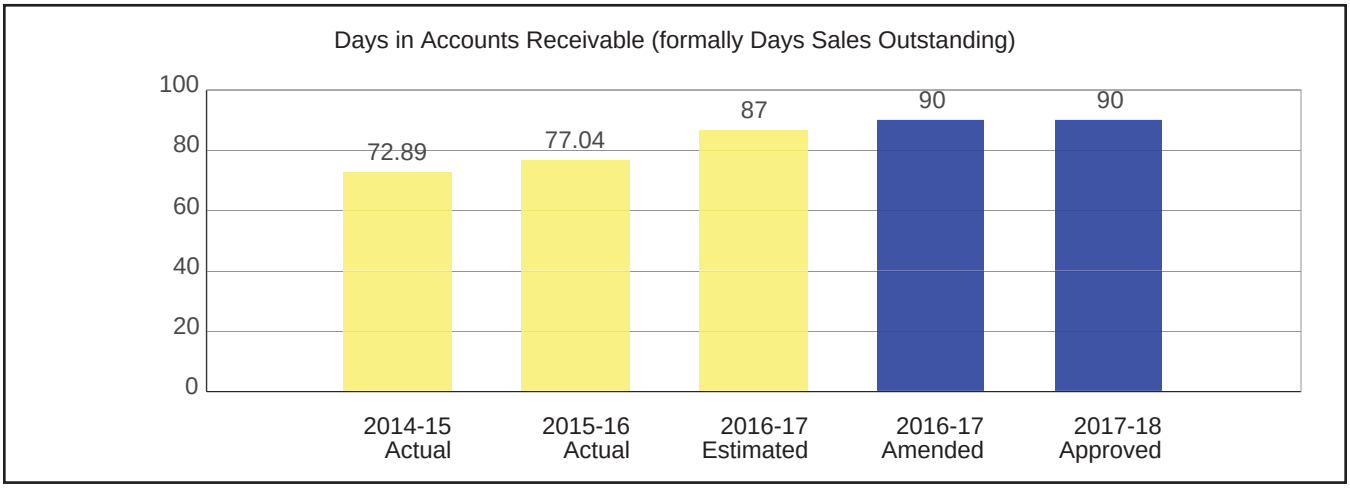
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$1,804,041
Net increase in funding for vehicle maintenance and fuel costs.		$130,990
Net increase in the transfers to administrative, accrued payroll, workers' compensation, and technology cost centers.		$1,098,591
Department Cost Drivers		
Annualized funding for salaries and benefits for 52 sworn staff added in FY 2016-17 to complete implementation of the 42-hour work week.		$803,391
Decrease funding for one-time equipment costs associated with the implementation of the 42-hour work week.		($187,134)
Decrease funding for one-time equipment costs associated with the Homelessness Outreach Team (HOST).		($90,777)
Elimination of 18 sworn positions due to the agreed upon service level reductions in Travis County.	(18.00)	($1,457,937)
New Investments		
Additional funding to support an electronic solution to patient care reports.		$175,000

Emergency Medical Services
Budget Detail by Activity

Program: Billing Services

Activity: Billing Services

The purpose of the Billing Services activity is to facilitate patient billing, insurance reimbursement, and offer payment plans, to extend patient care and reduce the cost of EMS operations.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,488,008	1,644,244	1,690,522	1,682,464	1,837,207
Total Requirements	**$1,488,008**	**$1,644,244**	**$1,690,522**	**$1,682,464**	**$1,837,207**
Full-Time Equivalents					
General Fund					
Civilian	17.00	15.00	15.00	15.00	15.00
Total FTEs	**17.00**	**15.00**	**15.00**	**15.00**	**15.00**
Performance Measures					
Average bill processing time	5	12	12.5	7	12
Number of Patients Billed	89,376	79,040	85,500	88,000	85,500
Revenue Collected Per Patient Transport	274.88	294.67	240	289	275
Days in Accounts Receivable (formally Days Sales Outstanding)	**72.89**	**77.04**	**87**	**90**	**90**

Services

Customer service; Data entry; Research and collections; Billing.

Contact

Kerri Lang, Assistant Director, 512-972-7211

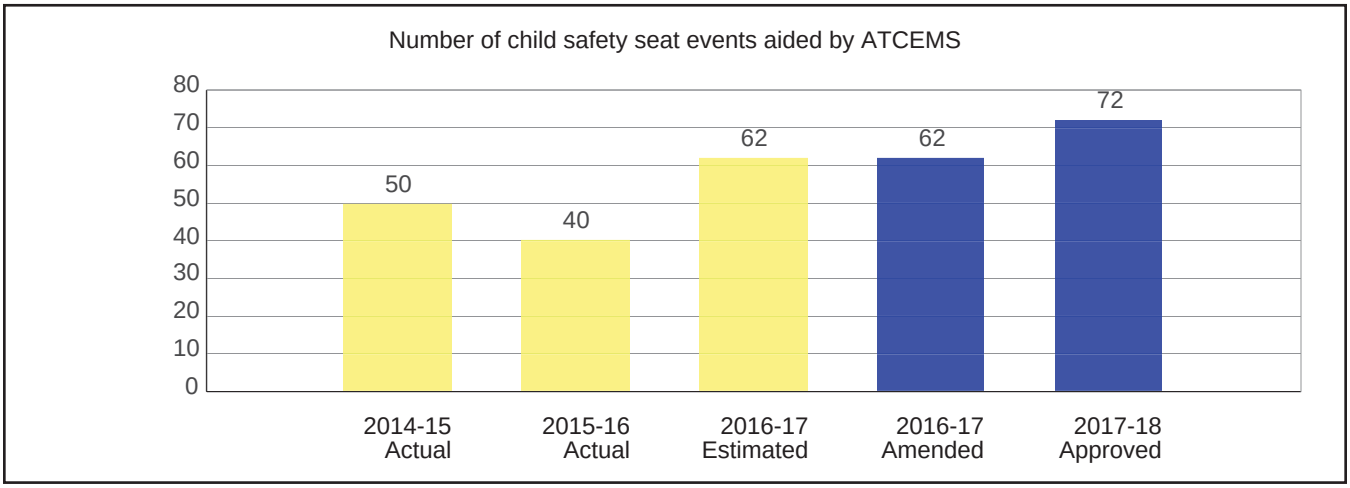
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Emergency Medical Services
Budget Detail by Activity

Program: Community Relations and Injury Prevention

Activity: Community Relations and Injury Prevention

The purpose of the Community Relations and Injury Prevention activity is to improve health, prevent injuries, and reduce illness through public education and to provide coordination of EMS participation in community events.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	567,744	559,327	680,332	677,859	718,239
Grants	29,885	35,762	82,462	82,462	91,000
Total Requirements	**$597,629**	**$595,089**	**$762,794**	**$760,321**	**$809,239**
Full-Time Equivalents					
General Fund					
Civilian	4.00	4.00	4.00	4.00	4.00
Sworn	2.00	2.00	2.00	2.00	2.00
Total FTEs	**6.00**	**6.00**	**6.00**	**6.00**	**6.00**
Performance Measures					
Number of child safety seat events aided by ATCEMS	50	40	62	62	72
Number of people reached with ATCEMS public education programs	31,294	29,698	35,000	35,000	38,500

Services

Community outreach and public education at community events; Creation and distribution of educational brochures & marketing materials related to health and safety prevention; CPR and First Aid training; Creation of public service announcements and videos.

Contact

Jasper Brown, Chief of Staff, 512-972-7201

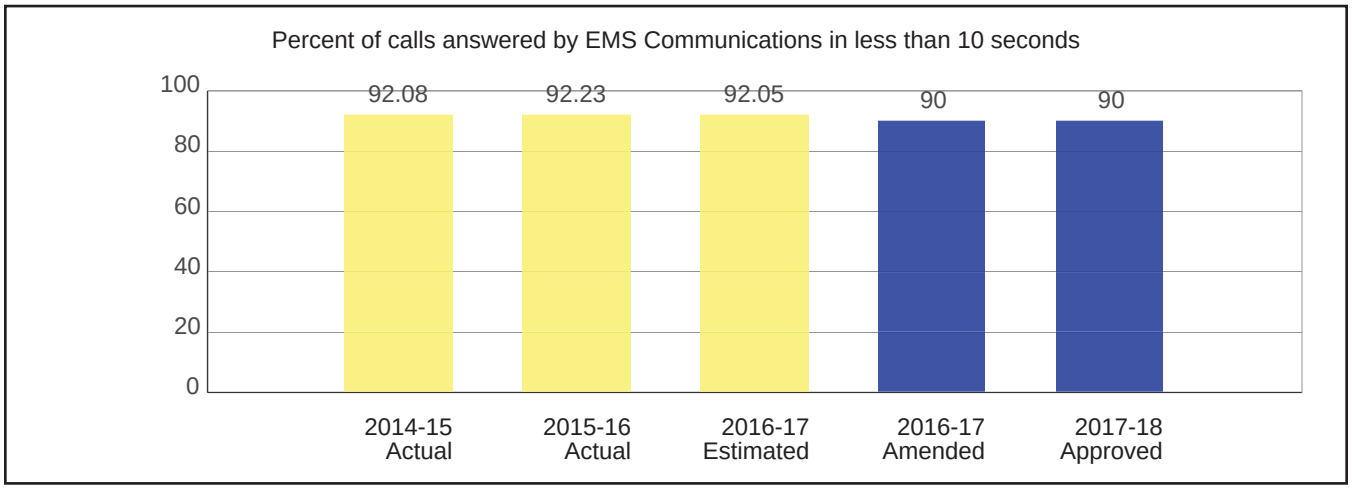
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Emergency Medical Services
Budget Detail by Activity

Program: Emergency Communications

Activity: Emergency Communications

The purpose of Emergency Communications is to provide effective and efficient call triage for incoming 9-1-1 requests for EMS assistance, dispatch the appropriate emergency response, provide pre-arrival instructions when necessary and interagency response coordination to all users to facilitate rapid access to care.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	7,195	5,031	45,000	5,000	85,000
General Fund	4,911,959	4,898,108	5,461,238	5,711,412	5,809,076
Total Requirements	**$4,919,154**	**$4,903,139**	**$5,506,238**	**$5,716,412**	**$5,894,076**
Full-Time Equivalents					
General Fund					
Civilian	13.00	13.00	13.00	13.00	13.00
Sworn	51.00	54.00	54.00	54.00	54.00
Total FTEs	**64.00**	**67.00**	**67.00**	**67.00**	**67.00**
Performance Measures					
EMS Communications Center average call processing time (in seconds)	70.22	69.08	70.85	68	75
Number of 911 calls received	140,212	143,804	150,500	152,564	157,000
Percent of calls answered by EMS Communications in less than 10 seconds	92.08	92.23	92.05	90	90
Percent of EMS Communication Center calls processed within 90 seconds	New Meas	82.3	79.43	90	90

Services

911 Call Processing/Triage; Dispatching emergency services; Pre-Arrival self-help instructions; Coordination of inter-agency responses.

Contact

James Hawley, Assistant Chief, 512-972-7262

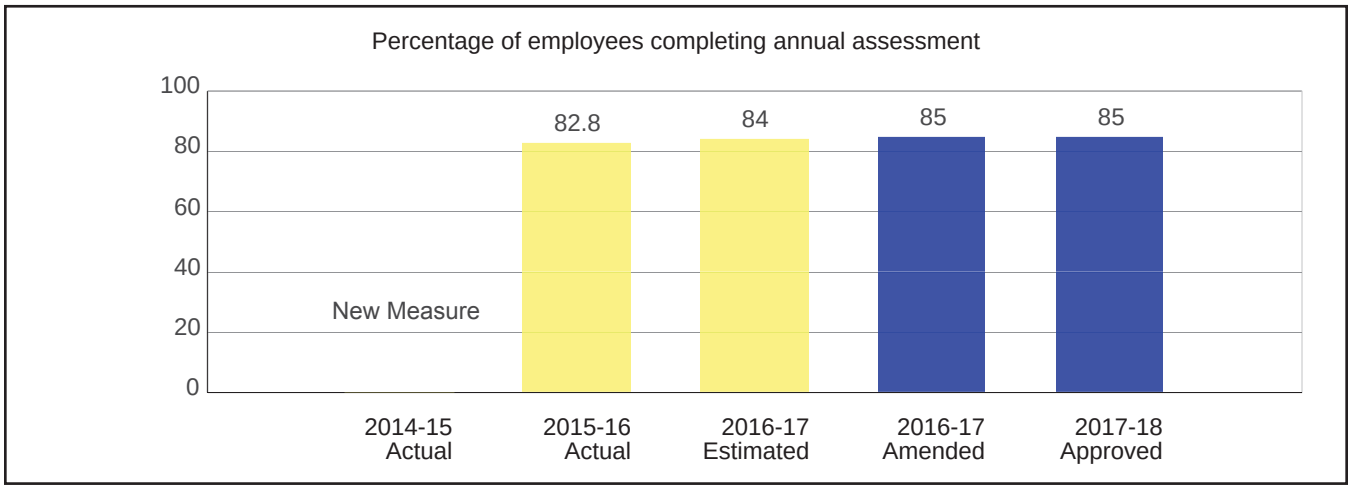
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Emergency Medical Services
Budget Detail by Activity

Program: Employee Development and Wellness

Activity: Employee Wellness

The purpose of the Employee Wellness activity is to prevent and reduce the impact from personal injury and exposure to infectious diseases.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	344,265	426,746	657,679	722,168	828,275
Total Requirements	**$344,265**	**$426,746**	**$657,679**	**$722,168**	**$828,275**
Full-Time Equivalents					
General Fund					
Civilian	3.50	3.50	3.50	3.50	3.50
Sworn	0.50	1.00	1.00	1.00	1.00
Total FTEs	**4.00**	**4.50**	**4.50**	**4.50**	**4.50**
Performance Measures					
Percentage of employees completing annual assessment	New Meas	82.8	84	85	85
Percentage of employees with annual TB test completed	New Meas	83	88	90	90

Services

Surveillance; Immunization program; Post-exposure care; Treatment and follow-up; Providing infection control; Infection control training.

Contact

Teresa Gardner, Assistant Chief, 512-978-0120

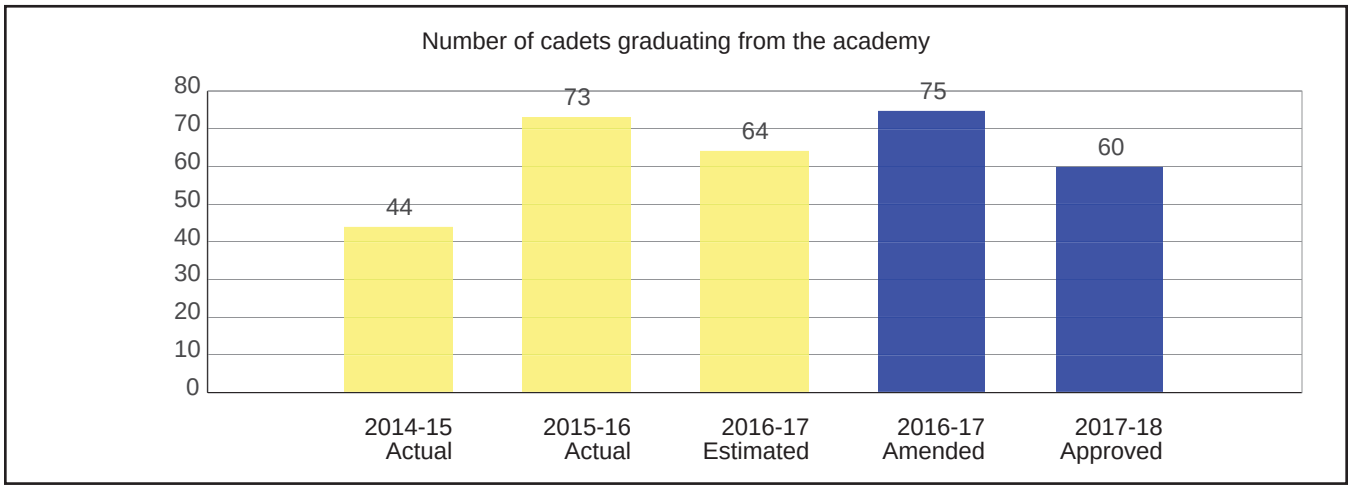
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Emergency Medical Services
Budget Detail by Activity

Program: Employee Development and Wellness

Activity: Staff Development

The purpose of the Staff Development activity is to provide new employee training, continuing education, and staff development for the EMS Department in order to produce and maintain competent field and communications personnel.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	0	1,170	0	0
General Fund	1,654,513	1,903,625	1,814,834	1,751,732	1,806,850
Total Requirements	**$1,654,513**	**$1,903,625**	**$1,816,004**	**$1,751,732**	**$1,806,850**
Full-Time Equivalents					
General Fund					
Civilian	2.50	2.50	2.50	2.50	2.50
Sworn	11.50	10.00	11.00	11.00	11.00
Total FTEs	**14.00**	**12.50**	**13.50**	**13.50**	**13.50**
Performance Measures					
Average number of Continuing Education hours completed per uniformed staff	31.5	30.5	43	48	48
Number of cadets graduating from the academy	44	73	64	75	60

Services

Academy coordination and instruction; Cadet supervision; Integration of Cadet into clearance process; National Standards Training; Clearance to Practice process; Continuing Education; Certification/re-certification; Field Training Officer coordination.

Contact

Teresa Gardner, Assistant Chief, 512-978-0120

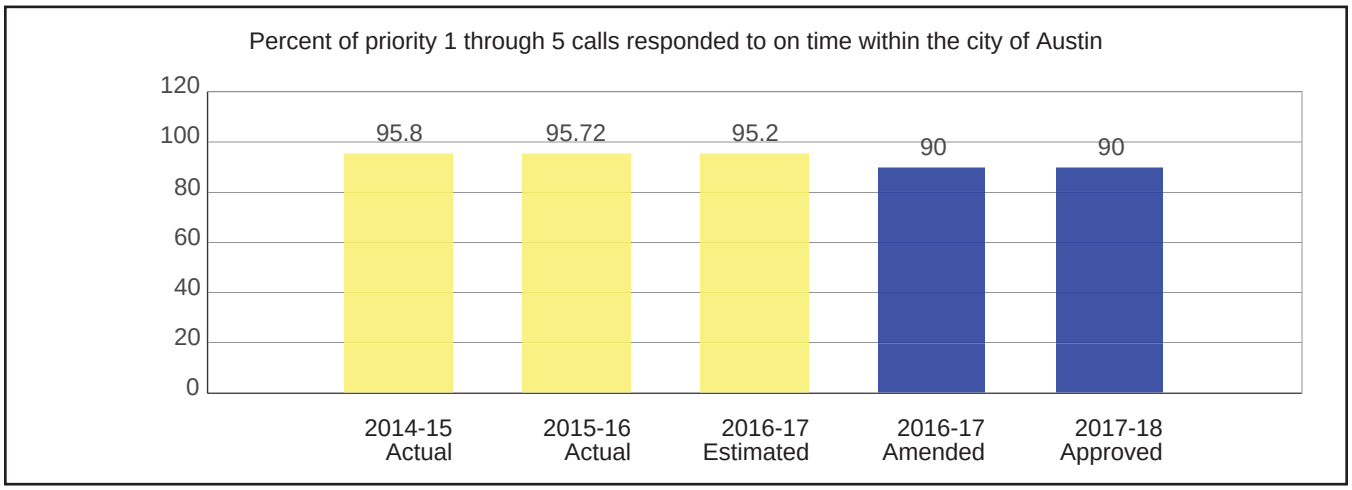
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Emergency Medical Services
Budget Detail by Activity

Program: Operations

Activity: Emergency Field Operations

The purpose of Emergency Field Operations is to provide emergency ground ambulance response throughout the community, including the Community Health Paramedic (CHP) program, specialized rescues, training for public safety personnel, and specialized standby EMS services within Travis County in order to preserve life, improve health and promote safety.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	452,646	652,333	543,121	351,050	222,000
General Fund	46,758,590	49,357,798	52,798,413	54,847,163	54,657,035
Grants	32,116	37,600	38,000	38,000	40,000
Total Requirements	**$47,243,352**	**$50,047,731**	**$53,379,534**	**$55,236,213**	**$54,919,035**
Full-Time Equivalents					
General Fund					
Civilian	3.00	3.00	48.00	48.00	48.00
Sworn	405.00	433.00	484.00	484.00	466.00
Total FTEs	**408.00**	**436.00**	**532.00**	**532.00**	**514.00**
Performance Measures					
Percent of patients exhibiting signs of a CVA (stroke) that receive a blood glucose test	97.82	98.15	97.53	100	100
Percent of patients exhibiting signs of a STEMI (Heart Attack) that receive Aspirin	95.7	94.56	92.96	100	100
Percent of priority 1 through 5 calls responded to on time within the city of Austin	95.8	95.72	95.2	90	90
Total number of EMS responses (units dispatched)	New Meas	New Meas	New Meas	New Meas	145,000
Percent of potentially life-threatening calls (priority 1) responded to within 9 minutes and 59 seconds within the city of Austin	**91.55**	**91.43**	**90.92**	**90**	**90**

Services

Emergency response in Austin / Travis County; Rescue; Bio-terror medical response; Hazardous materials medical support; Multi-casualty and incident management training; Response to ground, high angle, water and other specialized rescues; Bike medics; Tactical paramedics (SWAT team support); Standby support services; CHP.

Contact

James Hawley, Assistant Chief, 512-972-7262

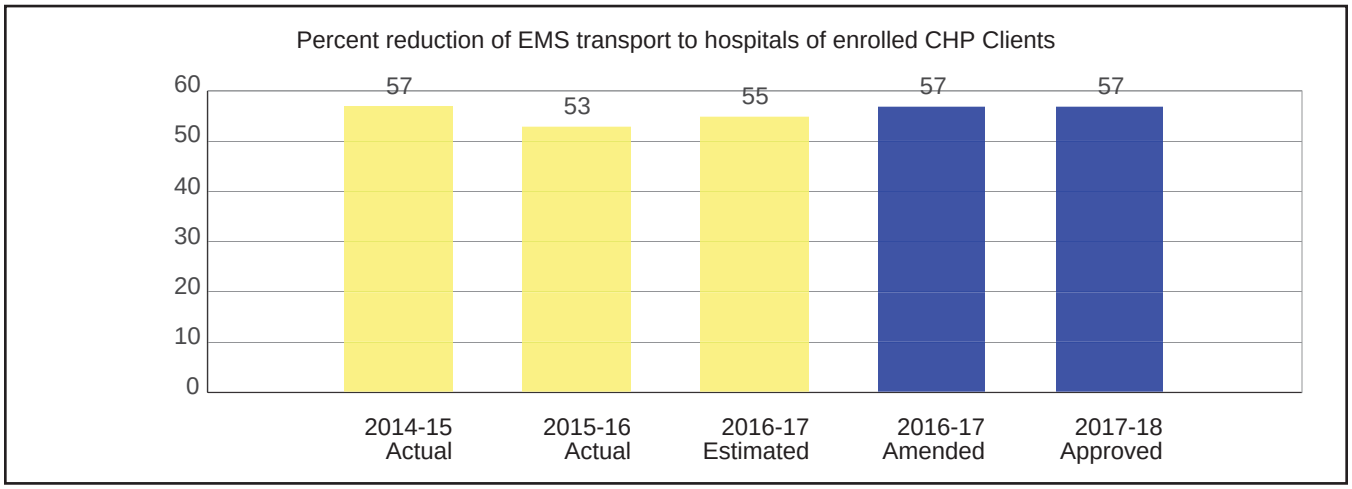
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Emergency Medical Services
Budget Detail by Activity

Program: Operations

Activity: Mobile Integrated Healthcare & Community Health Paramedic

The purpose of the Mobile Integrated Healthcare & Community Health Paramedic program is to assure that every person has access to healthcare thereby assuring that members of our community receive the right care, at the right place, at the right time.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	778,956	885,078	1,200,754	1,219,960	1,173,113
Total Requirements	**$778,956**	**$885,078**	**$1,200,754**	**$1,219,960**	**$1,173,113**
Full-Time Equivalents					
General Fund					
Sworn	7.00	9.00	10.00	10.00	10.00
Total FTEs	**7.00**	**9.00**	**10.00**	**10.00**	**10.00**
Performance Measures					
Number of patients served in the CHP program	New Meas	New Meas	900	1,100	900
Screen for signs and symptoms of depression in patients and, when appropriate, refer to mental health resources	New Meas	New Meas	90	100	90
Percent reduction of EMS transport to hospitals of enrolled CHP Clients	**57**	**53**	**55**	**57**	**57**

Services

Clinical healthcare assessments; Access to medications; Medication management; Nutritional assessments; Living condition assessments; Fall risk assessments; Pain assessments; Chronic disease education; Enrollment into the Central Health Medical Assistance Program; Integration with the Community Care Collaborative; Contributing to development of care plans.

Contact

James Hawley, Assistant Chief, 512-972-7262

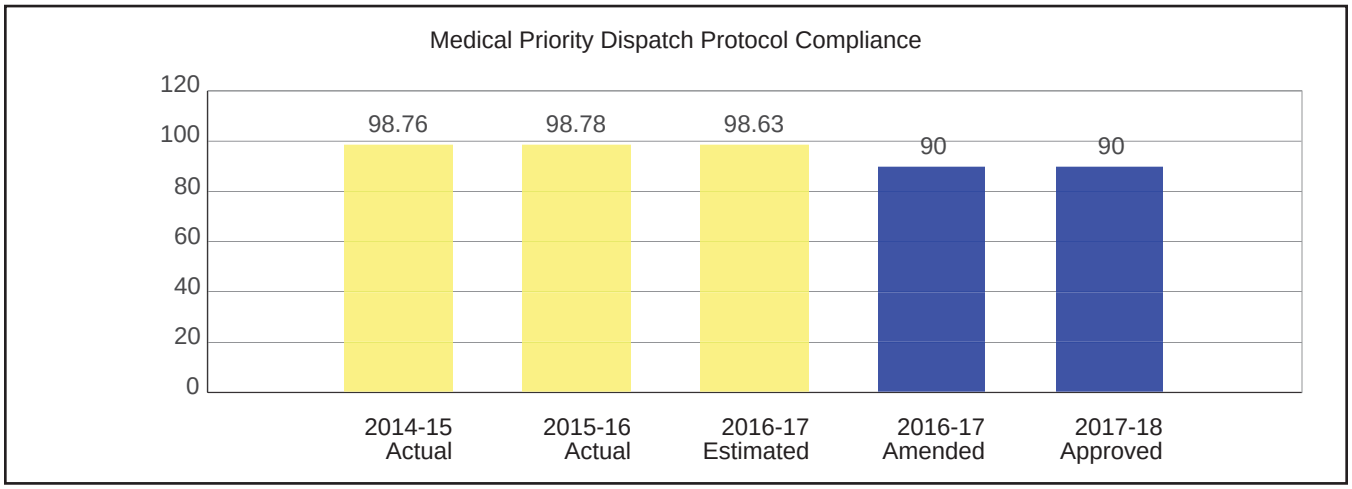
Bold Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Safety and Performance Improvement

Activity: Safety and Performance Management

The purpose of the Safety and Performance Management activity is to oversee the daily clinical performance of the Department, thoroughly and objectively investigate any concern or inquiry about our clinical practice and to work with all areas of the department to continually improve knowledge, performance and safety.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	137	1	0	0	0
General Fund	1,622,895	1,789,070	1,926,180	1,757,793	2,004,091
Total Requirements	**$1,623,032**	**$1,789,071**	**$1,926,180**	**$1,757,793**	**$2,004,091**
Full-Time Equivalents					
General Fund					
Civilian	7.00	7.00	7.00	7.00	7.00
Sworn	5.00	5.00	5.00	5.00	5.00
Total FTEs	**12.00**	**12.00**	**12.00**	**12.00**	**12.00**
Performance Measures					
Number of employee injuries	119	125	125	95	125
Medical Priority Dispatch Protocol Compliance	**98.76**	**98.78**	**98.63**	**90**	**90**
Number of lost-time employee injury while on duty	**22**	**27**	**31**	**30**	**36**
Percent of patients in cardiac arrest from cardiac causes delivered to an appropriate medical facility with a return of circulation	**30.04**	**33.11**	**28.03**	**30**	**30**

Services

Maintenance of data warehouse; Data architecture; Data analysis; Reporting; Business Process Analysis; Maintenance and development of data collection systems Medical Inquiry; Clinical performance assessment; Collection of system/individual performance data; Clinical Operating Guidelines development; Implementation and testing; Credentialing assessment; Research and development (Operational, Clinical); Improve clinical performance of system and individuals.

Contact

Jasper Brown, Chief of Staff, 512-972-7201

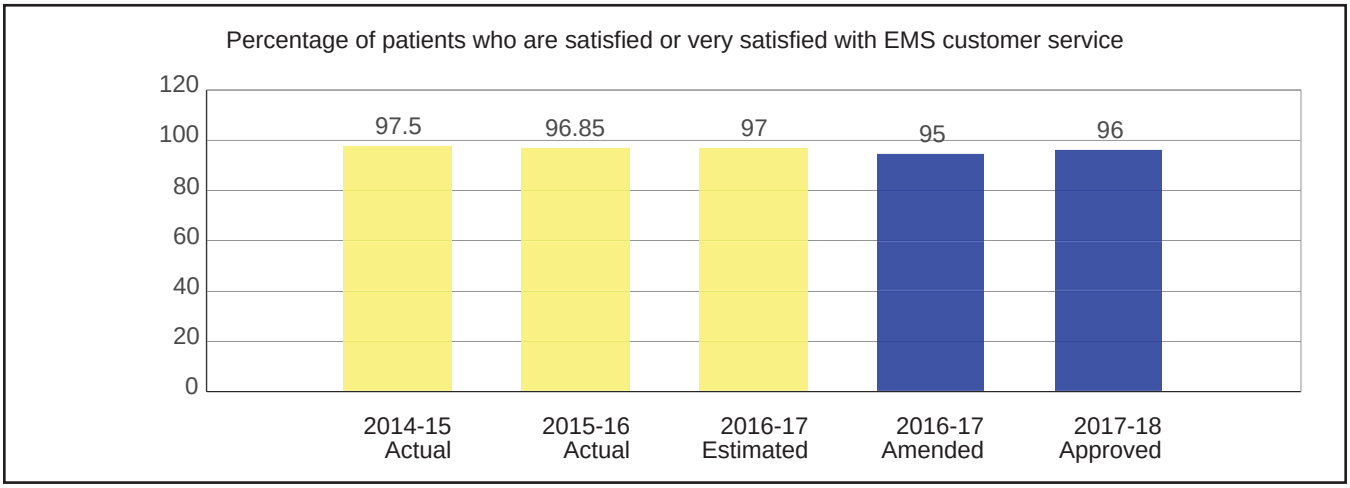
Bold Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the Department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	1,367	150	0	0
General Fund	4,242,585	4,514,908	5,536,020	4,927,197	5,291,714
Total Requirements	**$4,242,585**	**$4,516,275**	**$5,536,170**	**$4,927,197**	**$5,291,714**
Full-Time Equivalents					
General Fund					
Civilian	31.50	33.50	33.50	33.50	33.50
Sworn	7.00	7.00	7.00	7.00	7.00
Total FTEs	**38.50**	**40.50**	**40.50**	**40.50**	**40.50**
Performance Measures					
Employee Turnover Rate	11.23	11.57	11.12	11.12	11.25
Lost Time Injury Rate Per the Equivalent of 100 Employees	4.23	5.81	6	6	6
Sick leave hours used per 1,000 hours	27.09	29.12	29.35	29.35	29.5
Emplyee Retention Rate	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**87**
Percentage of patients who are satisfied or very satisfied with EMS customer service	**97.5**	**96.85**	**97**	**95**	**96**

Services

Office of the Chief; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Facility expenses; Information technology support; Public information; Vehicle and equipment maintenance; Grant administration; Safety; Customer service; Inventory control; Audit/Internal review; Compliance; Medical records management; Contract management.

Contact

Kerri Lang, Assistant Director, 512-972-7211

Bold Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	9,876,274	10,785,129	10,232,039	10,488,263	12,194,151
Total Requirements	**$9,876,274**	**$10,785,129**	**$10,232,039**	**$10,488,263**	**$12,194,151**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Kerri Lang, Assistant Director, 512-972-7211

Emergency Medical Services: 2017-18

General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Billing Services	**$1,488,008**	**$1,644,244**	**$1,690,522**	**$1,682,464**	**$1,837,207**
Billing Services	1,488,008	1,644,244	1,690,522	1,682,464	1,837,207
Community Relations and Injury Prevention	**$567,744**	**$559,327**	**$680,332**	**$677,859**	**$718,239**
Community Relations and Injury Prevention	567,744	559,327	680,332	677,859	718,239
Emergency Communications	**$4,911,959**	**$4,898,108**	**$5,461,238**	**$5,711,412**	**$5,809,076**
Emergency Communications	4,911,959	4,898,108	5,461,238	5,711,412	5,809,076
Employee Development and Wellness	**$1,998,779**	**$2,330,371**	**$2,472,513**	**$2,473,900**	**$2,635,125**
Employee Wellness	344,265	426,746	657,679	722,168	828,275
Staff Development	1,654,513	1,903,625	1,814,834	1,751,732	1,806,850
Operations	**$47,537,546**	**$50,242,876**	**$53,999,167**	**$56,067,123**	**$55,830,148**
Emergency Field Operations	46,758,590	49,357,798	52,798,413	54,847,163	54,657,035
Mobile Integrated Healthcare & Community Health Paramedic	778,956	885,078	1,200,754	1,219,960	1,173,113
Safety and Performance Improvement	**$1,622,895**	**$1,789,070**	**$1,926,180**	**$1,757,793**	**$2,004,091**
Safety and Performance Management	1,622,895	1,789,070	1,926,180	1,757,793	2,004,091
Support Services	**$4,242,585**	**$4,514,908**	**$5,536,020**	**$4,927,197**	**$5,291,714**
Departmental Support Services	4,242,585	4,514,908	5,536,020	4,927,197	5,291,714
Transfers and Other Requirements	**$9,876,274**	**$10,785,129**	**$10,232,039**	**$10,488,263**	**$12,194,151**
Other Requirements	1,698,979	415,316	293,723	549,947	1,006,439
Transfers	8,177,295	10,369,813	9,938,316	9,938,316	11,187,712
Total	**$72,245,791**	**$76,764,033**	**$81,998,011**	**$83,786,011**	**$86,319,751**
Full-Time Equivalents (FTEs)					
Billing Services	**17.00**	**15.00**	**15.00**	**15.00**	**15.00**
Billing Services	17.00	15.00	15.00	15.00	15.00
Community Relations and Injury Prevention	**6.00**	**6.00**	**6.00**	**6.00**	**6.00**
Community Relations and Injury Prevention	6.00	6.00	6.00	6.00	6.00
Emergency Communications	**64.00**	**67.00**	**67.00**	**67.00**	**67.00**
Emergency Communications	64.00	67.00	67.00	67.00	67.00
Employee Development and Wellness	**18.00**	**17.00**	**18.00**	**18.00**	**18.00**
Employee Wellness	4.00	4.50	4.50	4.50	4.50
Staff Development	14.00	12.50	13.50	13.50	13.50
Operations	**415.00**	**445.00**	**542.00**	**542.00**	**524.00**
Emergency Field Operations	408.00	436.00	532.00	532.00	514.00
Mobile Integrated Healthcare & Community Health Paramedic	7.00	9.00	10.00	10.00	10.00
Safety and Performance Improvement	**12.00**	**12.00**	**12.00**	**12.00**	**12.00**
Safety and Performance Management	12.00	12.00	12.00	12.00	12.00
Support Services	**38.50**	**40.50**	**40.50**	**40.50**	**40.50**
Departmental Support Services	38.50	40.50	40.50	40.50	40.50
Total	**570.50**	**602.50**	**700.50**	**700.50**	**682.50**

Emergency Medical Services: 2017-18

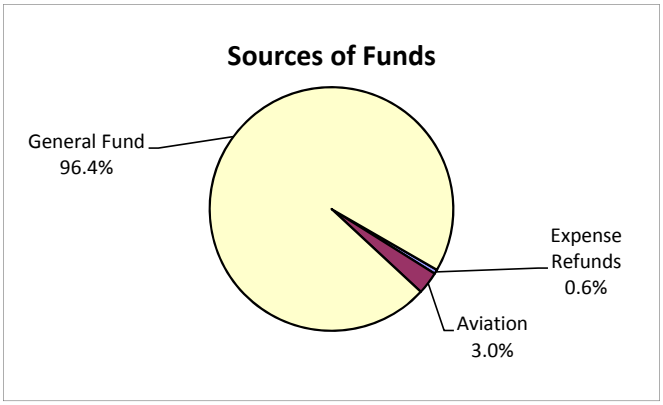
Grants

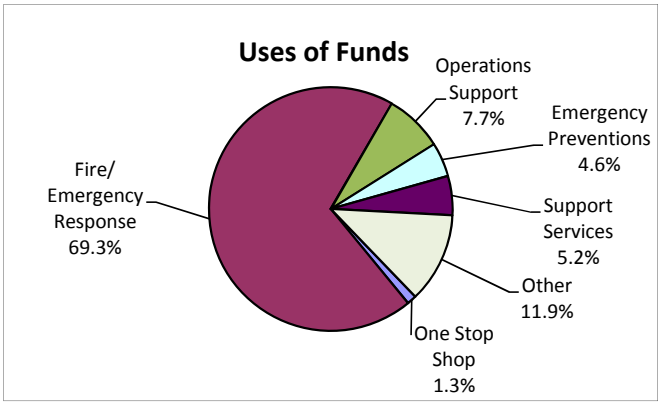
	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Community Relations and Injury Prevention	**$29,885**	**$35,762**	**$82,462**	**$82,462**	**$91,000**
Community Relations and Injury Prevention	29,885	35,762	82,462	82,462	91,000
Operations	**$32,116**	**$37,600**	**$38,000**	**$38,000**	**$40,000**
Emergency Field Operations	32,116	37,600	38,000	38,000	40,000
Total	**$62,001**	**$73,362**	**$120,462**	**$120,462**	**$131,000**

Emergency Medical Services: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Emergency Communications	**$7,195**	**$5,031**	**$45,000**	**$5,000**	**$85,000**
Emergency Communications	7,195	5,031	45,000	5,000	85,000
Employee Development and Wellness	**$0**	**$0**	**$1,170**	**$0**	**$0**
Staff Development	0	0	1,170	0	0
Operations	**$452,646**	**$652,333**	**$543,121**	**$351,050**	**$222,000**
Emergency Field Operations	452,646	652,333	543,121	351,050	222,000
Safety and Performance Improvement	**$137**	**$1**	**$0**	**$0**	**$0**
Safety and Performance Management	137	1	0	0	0
Support Services	**$0**	**$1,367**	**$150**	**$0**	**$0**
Departmental Support Services	0	1,367	150	0	0
Total	**$459,978**	**$658,732**	**$589,441**	**$356,050**	**$307,000**

Fire





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$2,722,402	$2,886,483	$2,993,181	$3,078,251	$7,874,969
Requirements	$168,713,581	$178,854,298	$189,013,831	$189,013,831	$195,712,834
Full-Time Equivalents (FTEs)					
Sworn	1,129.00	1,147.00	1,151.00	1,151.00	1,181.00
Civilian	94.00	97.00	106.00	106.00	113.00
Non-Sworn Cadets Unfunded	60.00	60.00	60.00	60.00	60.00
Expense Refunds	$7,885,028	$7,283,257	$7,912,962	$6,468,323	$7,257,111
Total Budget	$176,598,609	$186,137,555	$196,926,793	$195,482,154	$202,969,945

Fire
Organization by Program and Activity for 2018

Emergency Prevention

- Engineering and Inspection Services
- Investigations
- Outreach

Fire / Emergency Response

- Combat Operations

One Stop Shop

- Inspection, Review, and Support

Operations Support

- Air, Equipment and Vehicle Support
- Communications Section
- Education Services
- Employee Safety and Wellness

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Fire
Mission and Goals for 2018

Mission

The Austin Fire Department is committed to creating safer communities through prevention, preparedness and effective emergency response.

Goals

Prevent fire deaths and property loss.

- Reduce fire deaths to zero.
- Annually inspect 20% of existing commercial and multi-family buildings (maintenance inspections).
- Install more than eight smoke alarms per day, for approximately 3,000 annually.

Prepare for emergencies ... everyone has a part!

- Ninety percent of sworn personnel will achieve rank-specific department certification.
- Annually inspect and maintain 100% of City-owned fire hydrants.

Respond efficiently and effectively to emergencies.

- Response time from receipt of call to arrival is 8 minutes or less, 90% of the time.
- Confine 85% of structure fires to room of origin.
- At least 2% increase in the percent of customers satisfied with the quality of AFD services.

Austin Fire Department

Message from the Director

2016 marked the 100th anniversary of the Austin Fire Department (AFD) as a full-time, paid department. AFD is committed to creating safer communities through prevention, preparedness, and effective emergency response. While this is the Department's central mission, we also believe that "our mission goes beyond our name." We are committed to serving our community as efficiently, effectively, and compassionately as possible.

We have 48 fire stations placed around the city as well as seven other work sites, staffed by 1,181 uniform and 113 civilian personnel. AFD responds to approximately 90,000 incidents and more than 70% of the responses are medical in nature. AFD's goal is to respond to an emergency incident within 8 minutes of receiving the 9-1-1 call, ninety percent of the time.

One of the biggest accomplishments in FY 2016-17 was having the Insurance Services Office (ISO) raise the City of Austin's ISO rating from a Class 2 to a Class 1 (1 is the best on a scales of 1 to 10). The Class 1 designation represents superior fire protection, a classification only conferred on 204 cities throughout the United States.

We also received several awards last year, including the Seven Seals from the Department of Defense and the Digital Government in Achievement award (both for our innovative recruiting website, JoinAFD.com). We were also honored with the Shoal Creek Hero award from the Shoal Creek Conservancy for our work during the Memorial Day floods of 2015, along with the Fire Adapted Communities Fire Service Leadership and Ready, Set, Go! Innovation awards for our groundbreaking work in the world of wildfire.



Over the last year, the City of Austin continued to work with the Department of Justice to implement a consent decree focusing on AFD's cadet hiring process. As a result, AFD was able to graduate 52 cadets in two training academy classes during FY 2016-17. Testing for the next round of cadet hiring began in May 2017 and will culminate in the start of new cadet classes in the fall of 2017.

2016 also yielded successful negotiations for an agreement between AFD and Emergency Services District 4 (ESD 4) that allows AFD to provide emergency services in the jurisdiction for a fee. The agreement also paves the way for ESD 4 firefighters to join the AFD workforce and adds two fire stations that will expand service into the City of Austin.

Finally, AFD has not opened a new fire station since December 2010 and has numerous older fire stations that are in desperate need of renovation. A concerted effort to educate the public about the need for new stations continued in FY 2016-17 and Council requested information for how to fund five more stations to improve response times in specific areas of the city. Progress was made on station renovations and insuring gender neutrality in access to locker rooms.

The Austin Fire Department appreciates the support it receives from the citizens we serve. We continue toward our goal of becoming the best fire department in the country.

Respectfully submitted,

Rhoda Mae Kerr

Rhoda Mae Kerr, Fire Chief

Budget Highlights

The Austin Fire Department (AFD) is committed to creating safer communities through prevention, preparedness, and effective emergency response. The FY 2017-18 budget for AFD includes personnel, tools, and equipment, which help the Department reach its goals and objectives. The FY 2017-18 operating budget of $195.7 million includes funding for 1,181 firefighters and 113 civilian support staff to support 48 fire stations throughout the city and one airport fire station. The FY 2017-18 budget also includes funding for increases in employee wages and health insurance.

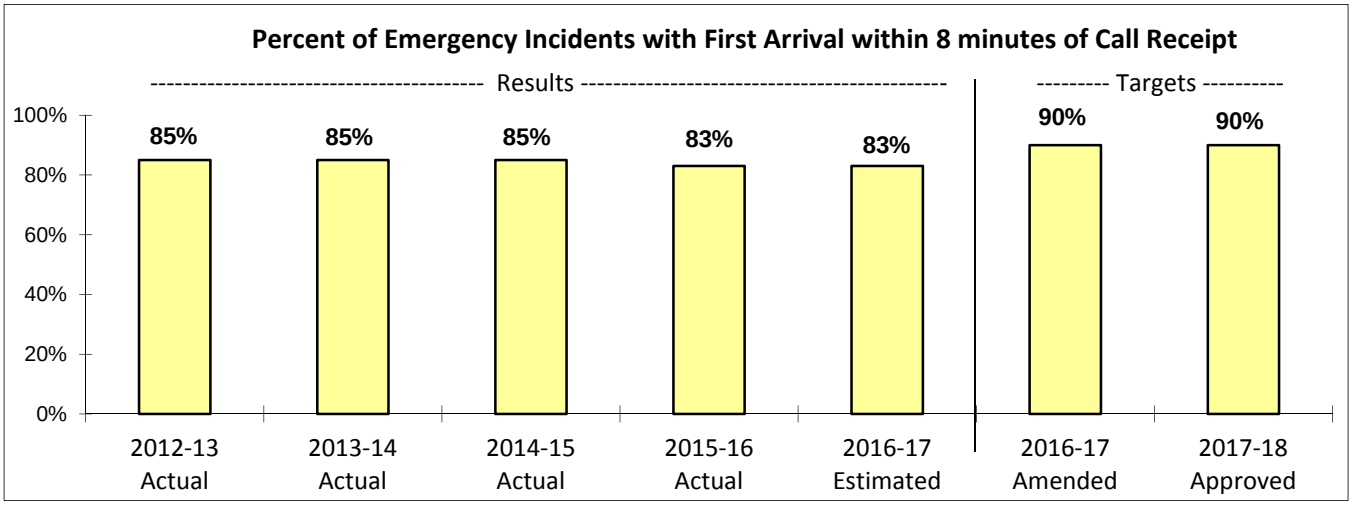
Sworn vacancies continue to be a challenge due to increases in the retirement rate and delayed or smaller cadet classes related to meeting the terms of a Department of Justice consent decree. The increased number of vacancies results in higher overtime usage and expense. AFD plans to graduate two cadet classes with at least 80 new firefighters in FY 2017-18; however, additional remedies to reduce overtime are necessary. In July 2017, AFD began re-assigning firefighters from support sections like Community Outreach, Recruiting and Training to fill vacancies in Operations. By October 2017, 23 vacant positions in Operations will be filled, saving roughly $2.5 million in overtime during FY 2017-18. Reducing the Team Lead ratio in cadet training classes will save $0.3 million and reducing legal fees will save another $0.1 million. A consequence of the re-assignments include, but are not limited to, reduced outreach efforts, fewer acres of fuel mitigation to prevent wildfire, and incumbent training cutbacks to provide only required certification training. As cadet hiring is successful in permanently filling Operations vacancies, firefighters will return to their former support section assignments.

AFD also successfully negotiated and executed a Fire Protective Service contract with ESD 4 and will begin responding to fire service calls in this jurisdiction. The FY 2017-18 budget includes the addition of 2 fire stations, 30 new sworn firefighters, as well as personnel, maintenance, and operations support costs related to the service contract with ESD 4. The FY 2017-18 budget includes the conversion of seven temporary positions in the Wildfire Division to permanent status.

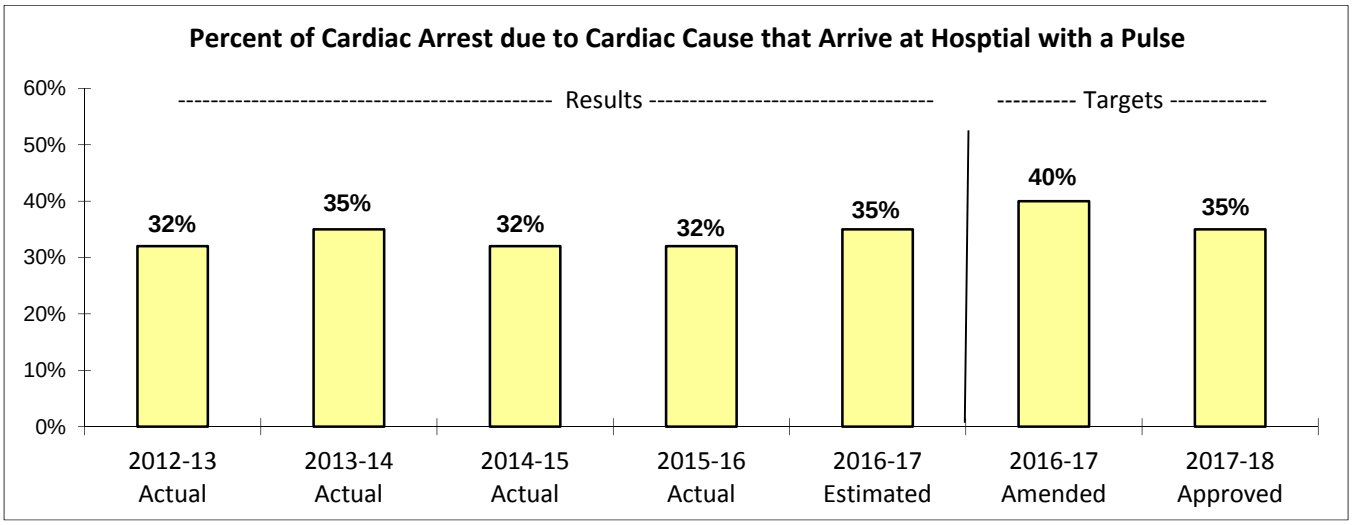
Fire / Emergency Response

In FY 2017-18, AFD anticipates call volume to remain consistent with last year. Despite increases in population, changes within our dispatch protocol have stabilized call volume growth. As of May 2015, Computer-Aided Dispatch (CAD) no longer assigns fire units to lower priority medical incidents if a medic unit is within 5 minutes from the incident. By reducing the overall call volume for AFD units, the apparatus is able to remain at the station for higher priority calls. For FY 2017-18, AFD projects to respond to roughly 55,000-60,000 medical calls, or approximately 70 percent of AFD's overall call volume.

AFD's goal is to have the first arriving frontline unit reach the emergency location within 8 minutes of call receipt in 90 percent of emergency incidents. This target aligns with the national benchmark for fire departments to meet the 90th percentile for emergency response times. While AFD strives to provide the best service delivery throughout all areas of the city, challenges to maintain adequate unit response times continue to grow as the city expands geographically. AFD has historically maintained strong response times for the Central Austin area, but often struggles to meet our response time goal for the periphery areas surrounding the city of Austin. In Southeast and Southwest Austin, AFD has proposed fire stations to help provide much needed service.



AFD is committed to equipping its firefighters with the tools and training to improve medical-related responses. For example, AFD has a goal that 35% of patients who experience a cardiac arrest due to a cardiac cause will arrive at the hospital with a pulse. To improve this metric, AFD is using innovative tools, such as the Cardio Pulmonary Resuscitation (CPR) puck, which measures the depth and accuracy of chest compressions during manual CPR. Feedback from the CPR Puck ensures that first responders are providing effective and consistent compressions.



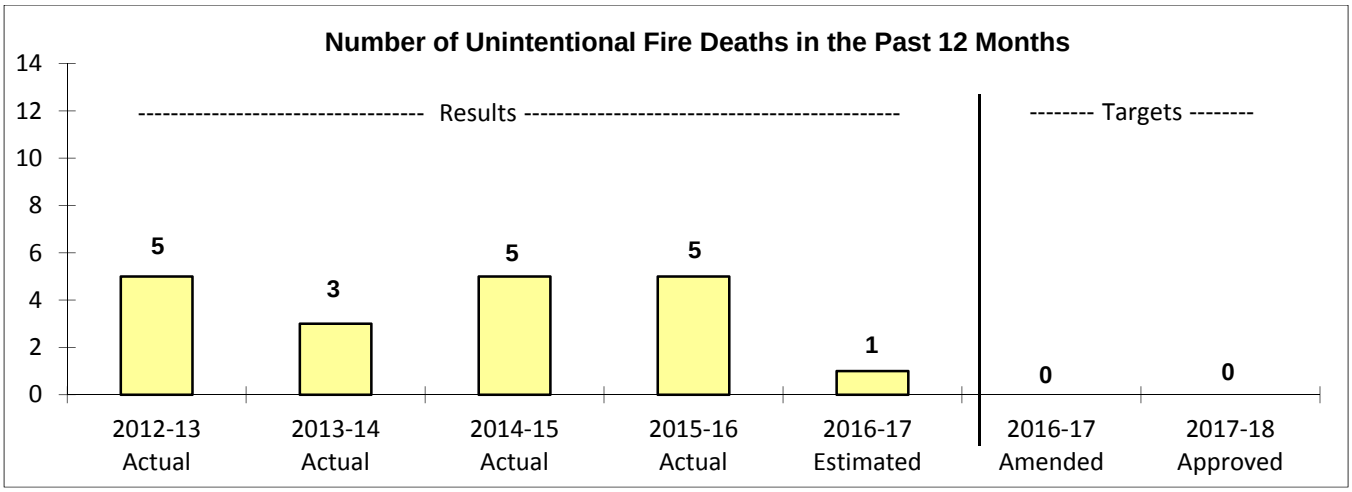
AFD's Arson Investigations Division is responsible for investigating the origin, cause, and circumstances of a fire, and determining whether it was accidental or criminal in nature. AFD consistently exceeds the national percentage of arson cases cleared by arrest. The national percentage of arson cases cleared by arrest ranges from 18 to 21 percent. In FY 2017-18 AFD projects a 40 percent cleared by arrest rate for all arson cases.

The Wildfire Division anticipates completing 40 "Firewise" community presentations in FY 2017-18, similar to the previous year. In FY 2017-18, the total acreage treated for wildfire prevention is anticipated to be roughly 1,800 acres. The Wildfire Division continues to collaborate with various organizations including Fish and Wildlife, Nature Conservancy, Parks and Wildlife, and Austin Water to perform wildfire mitigation througout the County.

Emergency Prevention

AFD's prevention and education programs play a critical role in reducing the likelihood that an Austin resident will perish in a fire. AFD's goal of Zero Fire Deaths is a coordination of prevention, education, and fire response. Our Prevention section's efforts include technical inspections, site planes, and special events coordination. AFD has added one fire prevention lieutenant at the Austin Bergstrom International Airport to focus on fire safety and coordinate with the AFD airport fire station.

Installing free smoke alarms within residential homes directly aligns with Chief Kerr's Zero Fire Death initiative that began six years ago. Nationally, on average three out of every five home fire deaths occur in homes with no smoke alarms or no working smoke alarms. In FY 2015-16, there were five unintentional fire deaths. Four out of the five deaths occurred in single-family residences, and three of those incidents did not have working smoke alarms.



One Stop Shop

The One Stop Shop's Engineering and Inspection Services are responsible for enforcing fire code compliance so Austin residents and visitors can live, work, and play in fire-safe environments. Two positions, fully reimbursed by the Development Services Department (DSD), were added in FY 2016-17 to help DSD with its Expedited Plan Review Program. After extensive training on electronic plan review, AFD anticipates an increase in our ability to review submitted plans electronically.

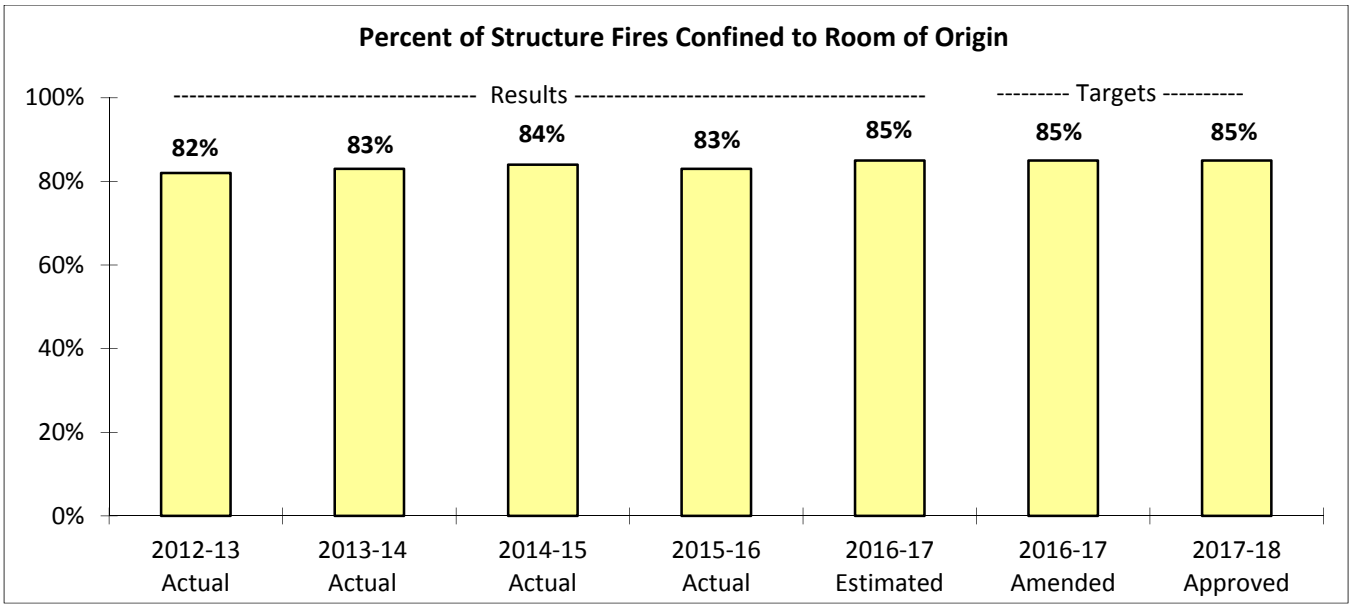
Operations Support

Operations Support includes Communications, Safety and Wellness, Education Services, Outreach, and Equipment and Vehicle Support. AFD provides maintenance support on breathing air systems, rescue tools, and apparatus under the Operations Support program.

Education Services combines medical and fire training to prepare current firefighters and cadets for the various scenarios they may experience when responding to an incident. All firefighters receive state-required curricula for fire/rescue, handling hazardous materials, and emergency medical operations. In FY 2017-18, AFD anticipates completing 60,300 hours of continuing education.

Education Services also encompasses several other training programs, such as the LBJ High School Fire Academy, Field Training Officer (FTO)/Fire Post-Incident Review Program, Medical Continuing Education, Fire Continuing Education, Professional Development, Cadet Education and Training, Records Management System Training, and Local/Regional Training Partnerships. In FY 2017-18, AFD anticipates graduating two cadet classes totaling 80 cadets.

Both Prevention (Engineering and Inspection Services) and Operations (Emergency Services) contribute to the percent of fires confined to the room of origin. Early detection devices, such as smoke alarms, improve notification to AFD, which help confine the fire to the room of origin. In FY 2017-18, AFD projects that 85 percent of structure fires will be confined to room of origin.

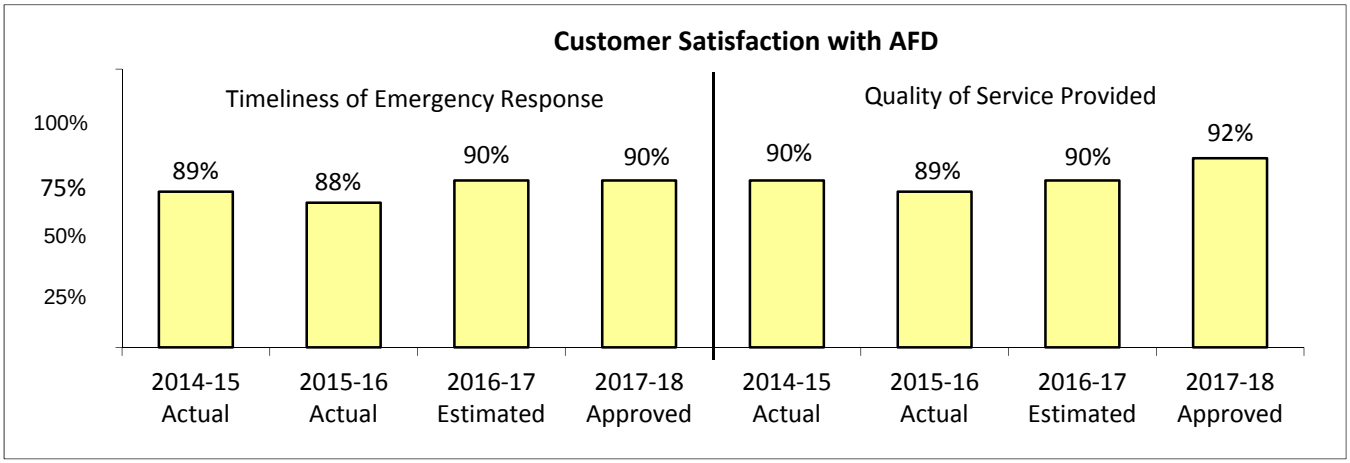


Support Services

The Support Services Program includes Purchasing, Human Resources, Payroll, IT Support, Public Information, Facility Maintenance, Administration and Support, and Planning and Research. In FY 2016-17, AFD was able to convert seven temporary employees into permanent positions. These positions have helped with continuity and stability in the programs they support.

Customer Satisfaction

AFD remains committed to maintaining a high level of service delivery and professionalism when protecting and serving our community. Customer satisfaction is a key performance indicator of how AFD is performing. AFD consistently meets or exceeds the goal of 90% satisfaction with the quality of service provided to the residents. In the last two years, AFD has also remained above 89% customer satisfaction in the timeliness of emergency response.



Other Revenue

AFD charges fees for services related to site inspections and re-inspections, permitting, and out-of-district service requests. For FY 2017-18, AFD expects to generate a total of $7.9 million, a net revenue increase of $4.8 million, or 155.8%, over the previous year. The majority of the increase – $4.2 million – is due to projected revenue from an interlocal agreement with ESD 4 to provide fire protection services. An increase of $0.3 million is also anticipated from outsourcing the collection of the Fire Protection Systems fee.

Fire
Significant Changes

General Fund

Revenue Changes	Dollars
Increased revenue from an interlocal agreement with ESD 4 to provide fire protection services.	$4,243,003
Net increased revenue from outsourcing the collection of Fire Protection Systems fee.	$255,000

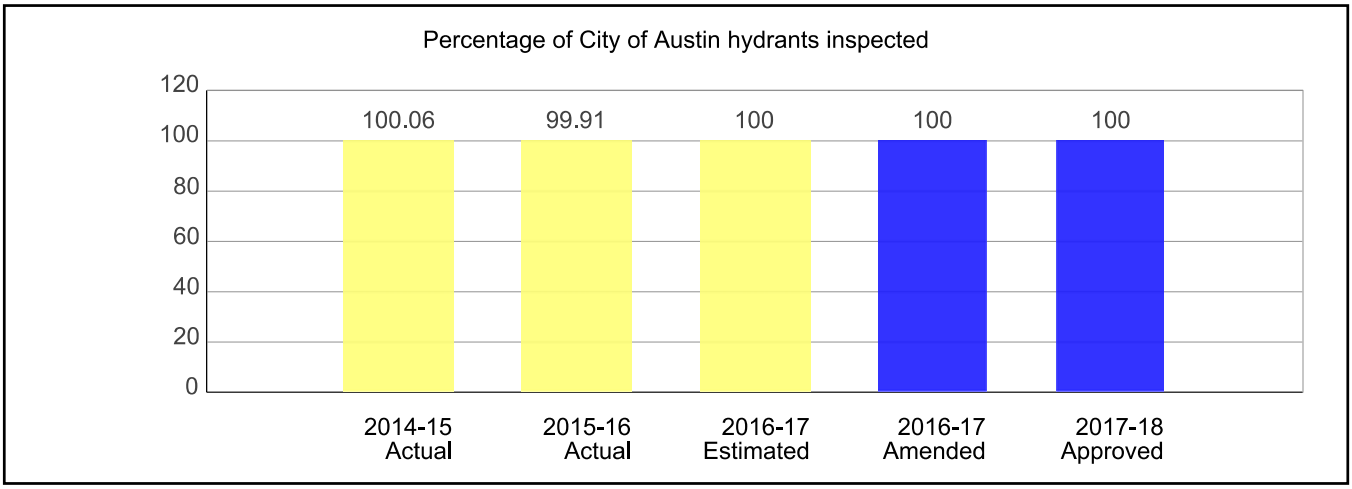
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$2,138,140
Additional funding for City administrative, technology, and personnel cost centers.		$2,072,533
Increase for fleet fuel and maintenance.		$572,778
Department Cost Drivers		
Increase funding for terminal pay due to higher rates of retirements.		$372,519
Additional funding for Knox Box replacements, cellular phone and data circuit cost increases, utility cost increases, and medical supply usage increases.		$359,467
Increase for outsourcing the collection of Fire Safety System Fee (fully offset by increase in revenue).		$232,637
Increase funding for proposed annexation-related debt payments to Emergency Service Districts.		$400,000
Lower sworn overtime by $2,300,000 by re-assigning 21 sworn staff personnel to Combat Operations and $329,000 by reducing the Team Lead ratio in cadet training classes.		($2,629,000)
Lower sworn overtime by $155,091 by reassigning two staff positions from Recruiting to Combat Operations and $100,000 by reducing legal fees per amendment from dais.		($255,091)
New Investments		
Additional funding for personnel, maintenance, and operations support costs related to the interlocal agreement with ESD 4.	30.00	$3,949,320
Conversion of seven civilian temporary positions in the Wildfire Division to permanent status.	7.00	$0

Fire
Budget Detail by Activity

Program: Emergency Prevention

Activity: Engineering and Inspection Services

The purpose of Engineering and Inspection Services is to ensure fire code compliance so Austin residents and visitors can live, work, and play in fire-safe environments.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	306,521	314,012	632,564	0	0
General Fund	3,038,265	2,205,074	3,405,716	3,931,497	4,870,711
Total Requirements	**$3,344,786**	**$2,519,086**	**$4,038,280**	**$3,931,497**	**$4,870,711**
Full-Time Equivalents					
General Fund					
Civilian	5.00	3.60	8.75	8.75	12.00
Sworn	15.35	13.65	17.80	17.80	19.30
Total FTEs	**20.35**	**17.25**	**26.55**	**26.55**	**31.30**
Performance Measures					
Actual number of inspections performed	35,154	36,259	37,000	34,700	37,000
Number of maintenance inspections	9,176	7,479	10,000	10,375	10,500
Percent of multi-family residential fires confined to room of origin	90	92	90	90	90
Percent of plans that are reviewed on time	45.1	92	80	80	80
Complete 20% of annual maintenance inspections for identified inspectable properties within the City of Austin	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**20**
Percentage of City of Austin hydrants inspected	**100.06**	**99.91**	**100**	**100**	**100**

Services

Inspections/code compliance; Coordination and support of in-service inspections by Operations units; Records management and performance reporting; Development services; Design review and design assistance; Inspections and testing services; Emergency response assistance; Coordination with other city departments for special event fire code and safety compliance; Public education on code requirements; Community relations; Special projects and assignments.

Contact

Rob Vires, Division Chief, 512-974-0311

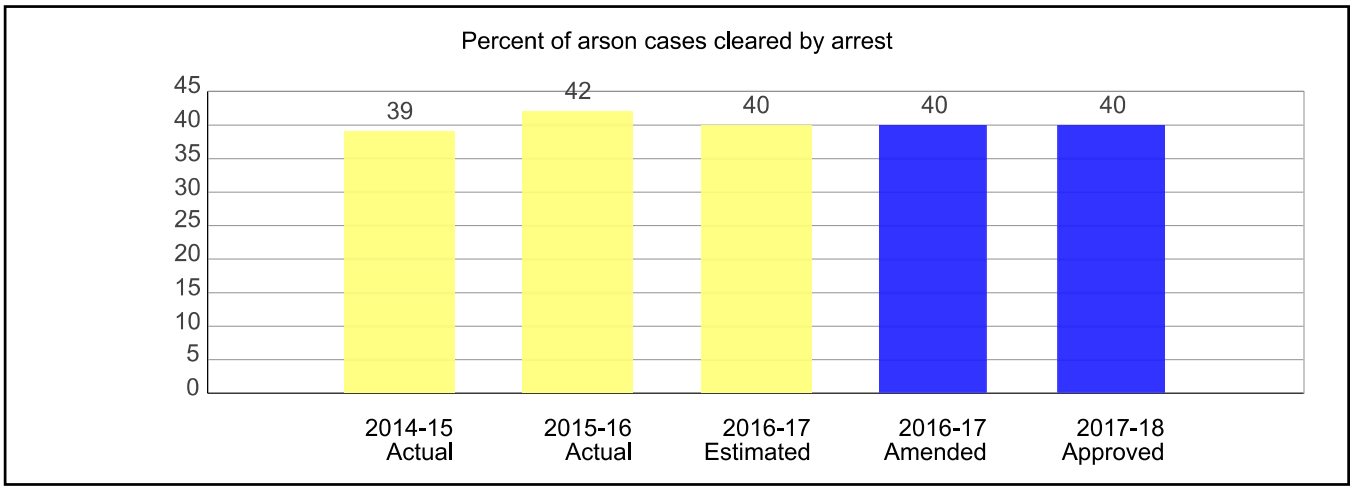
Bold Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Emergency Prevention

Activity: Investigations

The purpose of Investigations is to provide fire cause determination and to investigate arsons for AFD members, the judicial system and people in the Austin service area in order to prevent fires.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	2,216	2,506	2,307	0	0
General Fund	2,112,872	2,339,937	1,823,822	1,956,948	1,826,774
Total Requirements	**$2,115,088**	**$2,342,442**	**$1,826,129**	**$1,956,948**	**$1,826,774**
Full-Time Equivalents					
General Fund					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	12.00	12.00	12.00	12.00	11.00
Total FTEs	**13.00**	**13.00**	**13.00**	**13.00**	**12.00**
Performance Measures					
Number of juvenile fire setters identified	35	60	40	45	45
Number of juvenile firesetter assessments completed	15	12	30	30	30
Percent of arson cases cleared by arrest	39	42	40	40	40

Services

Incident investigations; Arson abatement; Juvenile firesetter assessments; Records management; Legal liaison; Training.

Contact

Brian Tanzola, Assistant Chief, 512-974-0311

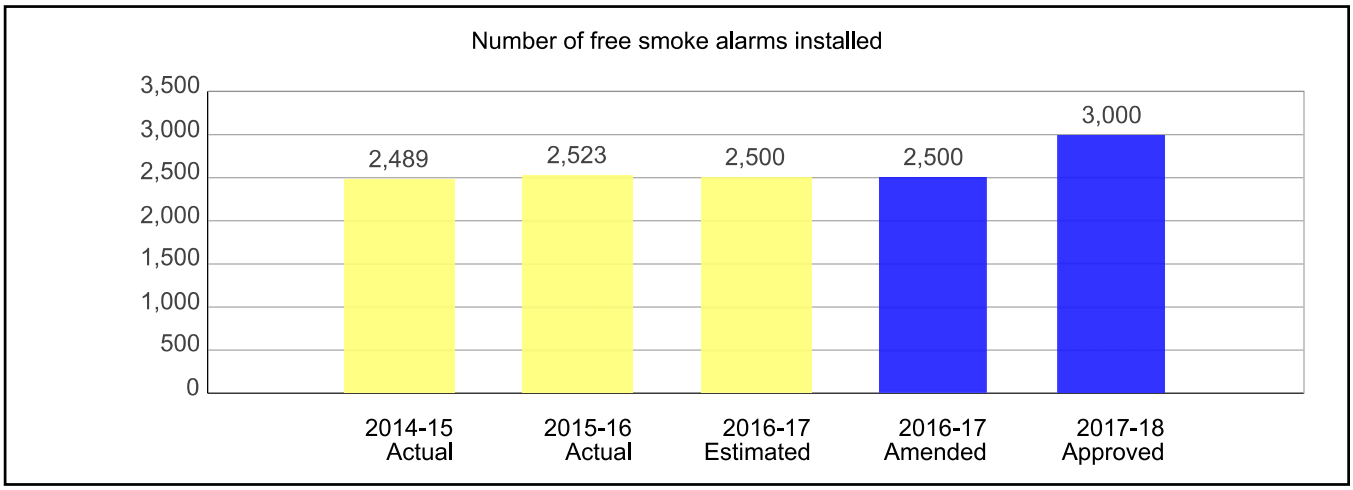
Bold Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Emergency Prevention

Activity: Outreach

The Outreach activity delivers innovative outreach efforts driven by community needs, engages our community in pursuit of life safety, fire prevention, and wildfire fuel mitigation.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	2,181,091	2,125,855	3,172,779	2,811,887	2,538,295
Total Requirements	**$2,181,091**	**$2,125,855**	**$3,172,779**	**$2,811,887**	**$2,538,295**
Full-Time Equivalents					
General Fund					
Civilian	3.60	3.60	4.00	4.00	11.00
Sworn	10.00	9.00	9.00	9.00	7.00
Total FTEs	**13.60**	**12.60**	**13.00**	**13.00**	**18.00**
Performance Measures					
Number of apparatus requests filled	666	650	680	600	650
Number of community events coordinated	325	758	750	150	300
Number of public education events	222	287	250	100	200
Number of free smoke alarms installed	**2,489**	**2,523**	**2,500**	**2,500**	**3,000**

Services

Community outreach; Public education; School-based programs; Wildfire prevention and fuel mitigation.

Contact

Brian Tanzola, Assistant Chief, 512-974-0135

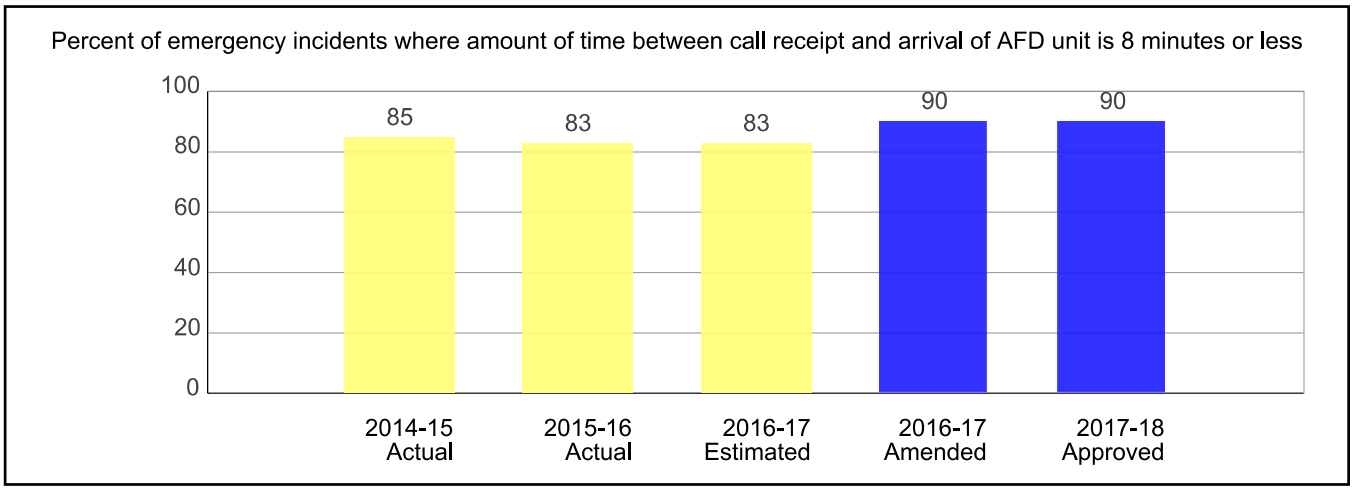
Bold Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Fire / Emergency Response

Activity: Combat Operations

The purpose of Combat Operations is to control and extinguish fires in least possible amount of time with least possible loss of life or property and to provide medical first response, rescue services, and hazardous materials response.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	6,082,390	5,967,022	6,301,459	5,713,881	5,849,679
General Fund	119,017,171	126,145,034	134,570,696	132,746,393	134,823,259
Total Requirements	**$125,099,561**	**$132,112,056**	**$140,872,155**	**$138,460,274**	**$140,672,938**
Full-Time Equivalents					
General Fund					
Civilian	60.00	60.00	60.00	60.00	60.00
Sworn	995.00	1,008.00	1,014.00	1,014.00	1,048.00
Total FTEs	**1,055.00**	**1,068.00**	**1,074.00**	**1,074.00**	**1,108.00**
Performance Measures					
Number of unintentional fire deaths occurring in structure fires	4	4	1	0	0
Percent of total calls which are medical first responder calls	71.1	67	70	73	70
Percent of unit responses inside the City of Austin with an AFD unit response	98	98	98	98	98
Total number of incidents responded to by Operations units	89,563	81,973	89,000	90,000	90,000
Number of unintentional fire deaths in the past 12 months	**5**	**5**	**1**	**0**	**0**
Percent of customers satisfied with the quality of AFD services	**90**	**89.4**	**90**	**90**	**92**
Percent of emergency incidents where amount of time between call receipt and arrival of AFD unit is 8 minutes or less	**85**	**83**	**83**	**90**	**90**
Percent of structure fires confined to room of origin	**84**	**83**	**85**	**85**	**85**

Services

Fire response; Medical first response; Search and rescue; Hazardous materials mitigation; Smoke alarm installations.

Contact

Richard Davis, Assistant Chief, 512-974-0130

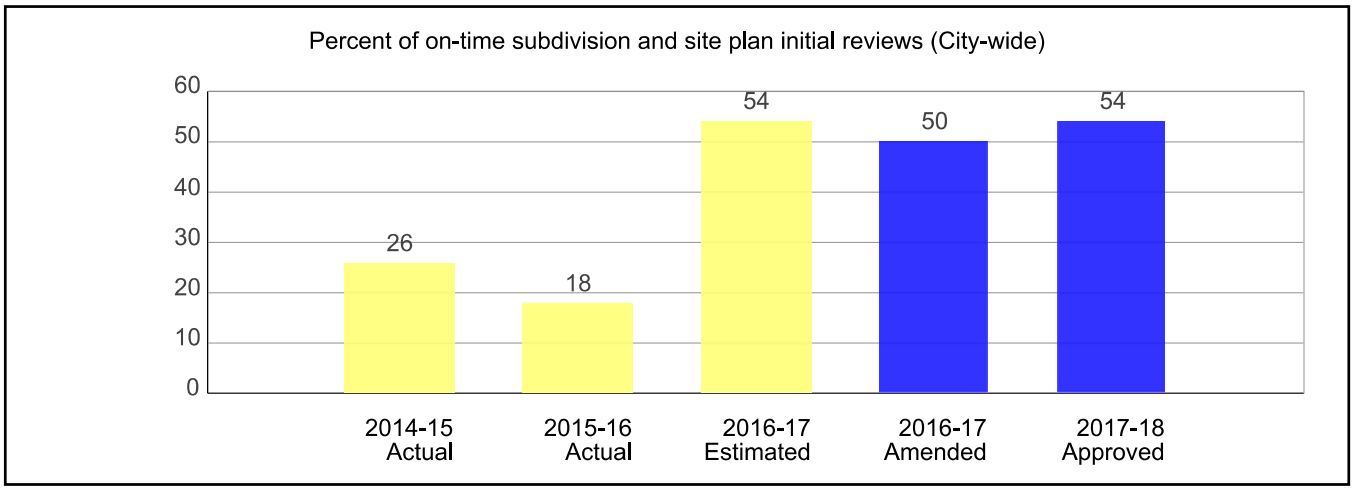
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Fire
Budget Detail by Activity

Program: One Stop Shop

Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the City-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	299,149	186,686	135,828	163,380	279,192
General Fund	2,899,637	3,291,305	2,605,235	2,823,160	2,308,289
Total Requirements	**$3,198,786**	**$3,477,992**	**$2,741,063**	**$2,986,540**	**$2,587,481**
Full-Time Equivalents					
General Fund					
Civilian	11.00	15.40	12.25	12.25	10.00
Sworn	12.65	14.35	10.20	10.20	8.70
Total FTEs	**23.65**	**29.75**	**22.45**	**22.45**	**18.70**
Performance Measures					
Percent of initial commercial building plan reviews completed within Land Development Code mandated time of 21 days	32	31	35	35	35
Percent of on-time subdivision and site plan initial reviews (City-wide)	26	18	54	50	54

Services

Building inspections; Commercial building plan review; Land use review; HAZMAT permits.

Contact

Dan McNabb, Division Manager, 512-974-2752

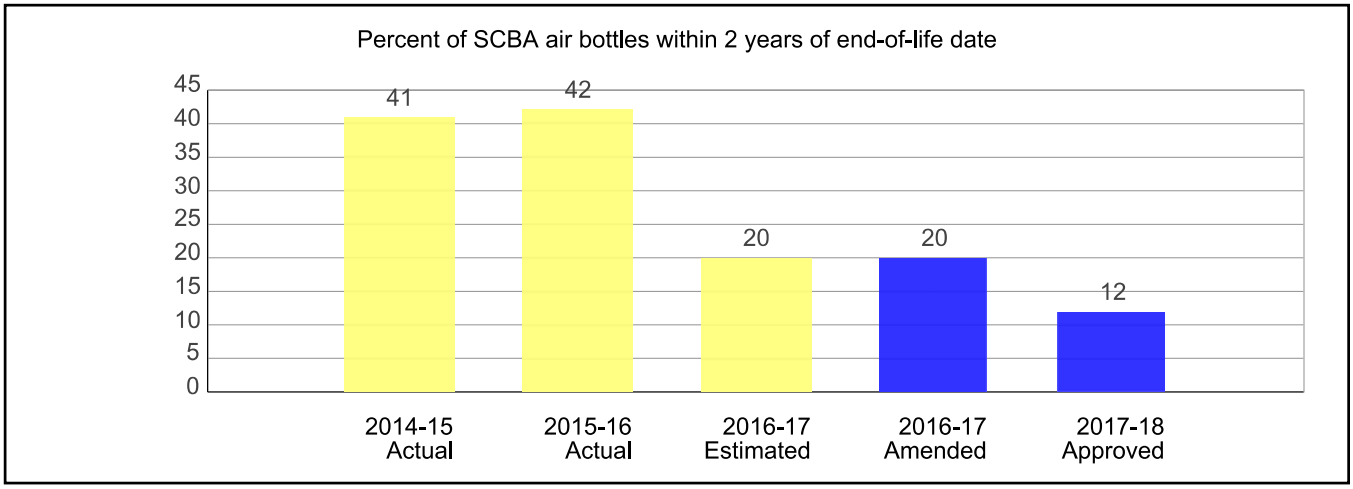
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Fire
Budget Detail by Activity

Program: Operations Support

Activity: Air, Equipment and Vehicle Support

The purpose of Air, Equipment, and Vehicle Support to provide quality breathing air systems, to procure and test rescue tools, fire hose, and other equipment; to provide equipment maintenance and support, and to serve as liaison with Fleet Services so that AFD firefighters can perform safe and effective emergency operations during fires, rescues, hazardous materials incidents, and training activities.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	0	1,258	0	0
General Fund	1,723,270	1,720,331	1,816,393	1,845,493	1,931,236
Total Requirements	**$1,723,270**	**$1,720,331**	**$1,817,651**	**$1,845,493**	**$1,931,236**
Full-Time Equivalents					
General Fund					
Civilian	7.00	7.00	7.00	7.00	7.00
Sworn	4.00	4.00	4.00	4.00	4.00
Total FTEs	**11.00**	**11.00**	**11.00**	**11.00**	**11.00**
Performance Measures					
Number of AFD airpacks and other breathing systems serviced	496	420	450	506	510
Number of airpack failures during emergency incidents per 100 airpacks	0	0	0	0	0
Percent of SCBA air bottles within 2 years of end-of-life date	41	42	20	20	12

Services

Emergency scene breathing air supply and support; Breathing air equipment repair and certification; Breathing air safety compliance; Liaison with Fleet for apparatus repair and preventive maintenance; Fire apparatus/equipment specification and procurement; Apparatus performance certifications; Fire equipment maintenance, supply, and distribution; Rescue tool repair and maintenance; Fire hose, nozzle, and appliance maintenance and testing; Maintenance support for air systems used by other City departments; Repair and maintenance of gas-powered lawn equipment.

Contact

Larry Jantzen, Assistant Chief, 512-974-0130

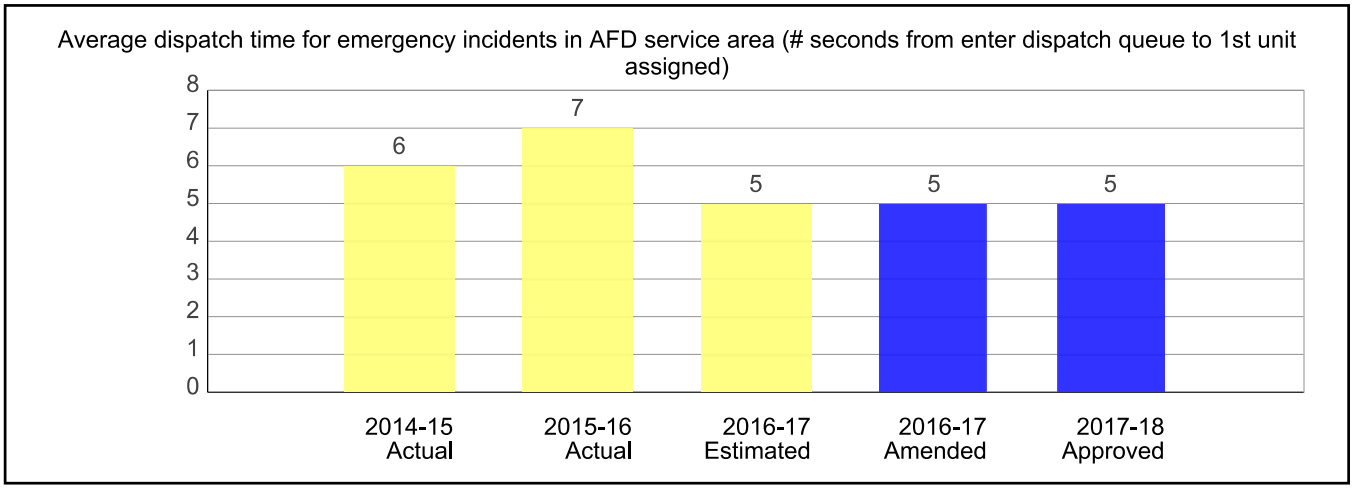
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Fire
Budget Detail by Activity

Program: Operations Support

Activity: Communications Section

The purpose of the Communications Section is to provide integrated communications systems and operations to all users and providers of Fire Department services to ensure requests for services are received and responded to quickly and accurately.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	891,896	572,182	399,286	505,873	505,873
General Fund	4,578,825	5,258,374	4,750,847	5,275,860	5,517,291
Total Requirements	**$5,470,721**	**$5,830,556**	**$5,150,133**	**$5,781,733**	**$6,023,164**
Full-Time Equivalents					
General Fund					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	40.00	40.00	40.00	40.00	41.00
Total FTEs	**41.00**	**41.00**	**41.00**	**41.00**	**42.00**
Performance Measures					
AFD call-taking time for calls in AFD service area (# seconds from phone pickup to enter dispatch queue)	40	42	40	40	40
Average dispatch time for emergency incidents in AFD service area (# seconds from enter dispatch queue to 1st unit assigned)	6	7	5	5	5
Number of units dispatched	153,746	150,028	150,000	152,000	155,000
Percent of calls answered within 10 seconds	93	93	95	95	95
Total number of dispatcher calls for service processed	127,084	122,401	120,000	127,000	128,000

Services

Emergency dispatch services; Voice, CAD, data, and radio systems maintenance; Wired/wireless telecommunication systems; Regional emergency fire dispatch.

Contact

Larry Jantzen, Assistant Chief, 512-974-0148

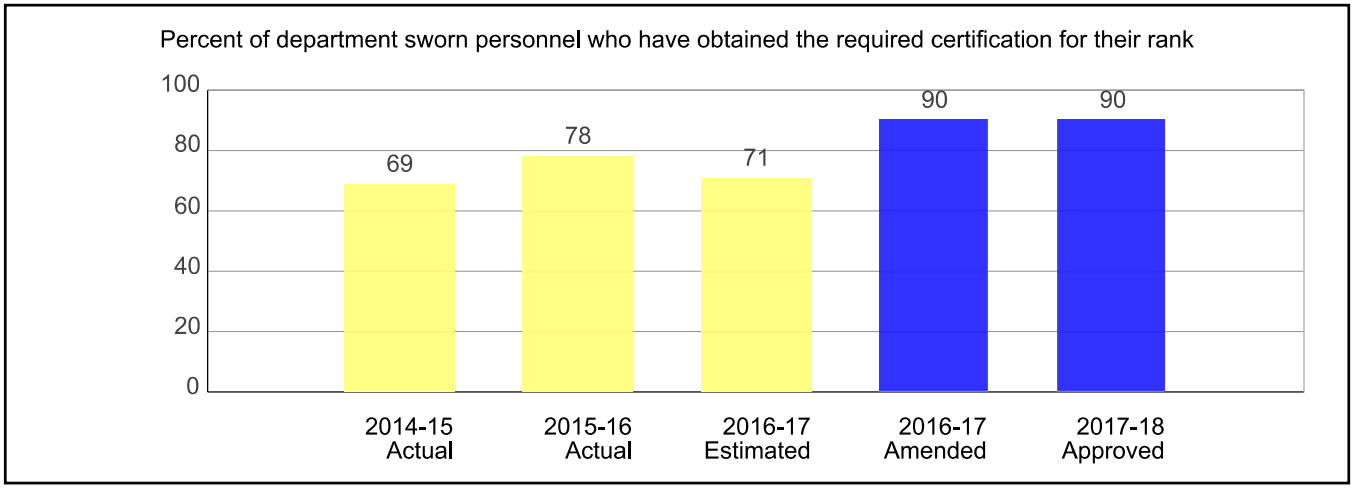
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Fire
Budget Detail by Activity

Program: Operations Support

Activity: Education Services

The purpose of Education Services is to train fire cadets at the Fire Academy, to provide training support and skills assessment for probationary firefighters, and to provide continuing education and professional development programs to AFD firefighters throughout their careers. This activity will also report the recruiting efforts to attract qualified and diverse candidates for Fire cadets.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	62,462	12,436	223,215	5,000	5,000
General Fund	4,743,355	4,972,102	4,591,937	4,759,047	4,615,690
Total Requirements	**$4,805,816**	**$4,984,538**	**$4,815,152**	**$4,764,047**	**$4,620,690**
Full-Time Equivalents					
General Fund					
Civilian	2.40	2.40	6.00	6.00	5.00
Sworn	25.00	28.00	26.00	26.00	24.00
Total FTEs	**27.40**	**30.40**	**32.00**	**32.00**	**29.00**
Performance Measures					
Number of continuing education hours taken by sworn personnel	53,846	59,495	60,000	60,300	60,300
Percent of cadets entering the Academy who graduate	0	83	85	95	95
Percentage of AFD Operations sworn workforce completing multi-company drills conducted by AFD.	New Meas	New Meas	New Meas	New Meas	100
Number of Fire cadets graduated	0	63	52	67	80
Percent of department sworn personnel who have obtained the required certification for their rank	**69**	**78**	**71**	**90**	**90**

Services

Cadet training; Firefighter and EMT certification; Firefighter continuing education and professional development; recruit qualified and diverse candidates for the Fire cadet positions with AFD; Coordinate and administer regional training programs.

Contact

Aaron Woolverton, Asstistant Chief, 512-974-0130

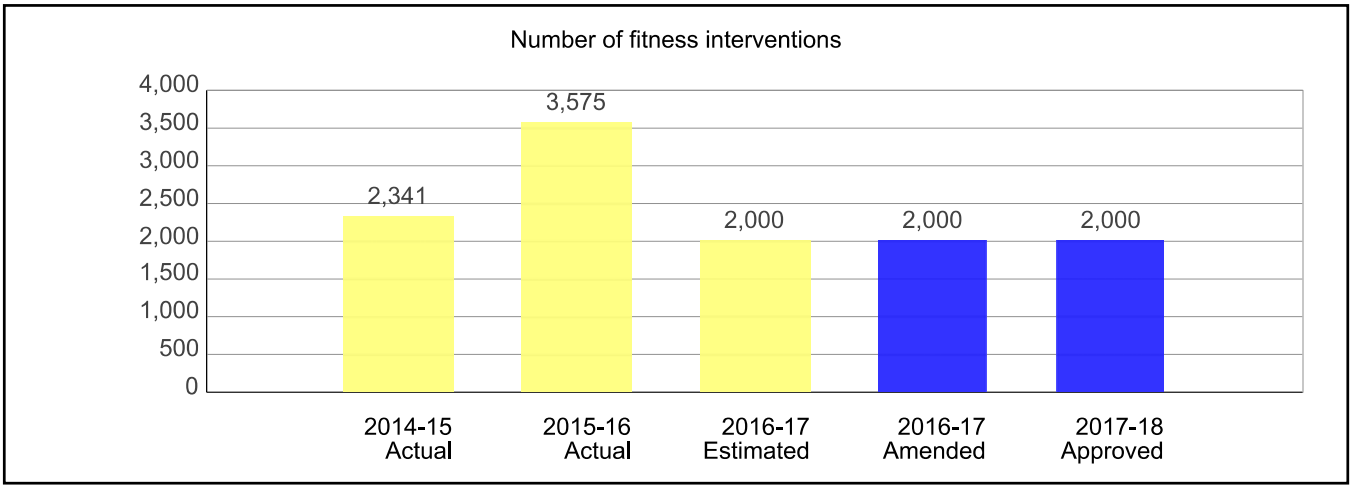
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Fire
Budget Detail by Activity

Program: Operations Support

Activity: Employee Safety and Wellness

The purpose of Employee Safety and Wellness is to produce comprehensive safety and health programs in order to ensure that firefighters perform their duties in a safe working environment and to maintain a healthy, physically fit workforce equipped to handle the physical, mental and emotional demands of their work.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	117,409	34,086	31,457	35,940	101,374
General Fund	2,356,605	2,583,330	2,488,425	2,928,286	2,990,493
Total Requirements	**$2,474,014**	**$2,617,417**	**$2,519,882**	**$2,964,226**	**$3,091,867**
Full-Time Equivalents					
General Fund					
Civilian	7.00	8.00	10.00	10.00	12.00
Sworn	6.00	6.00	6.00	6.00	5.00
Total FTEs	**13.00**	**14.00**	**16.00**	**16.00**	**17.00**
Performance Measures					
Number of AFD personnel exposed to infectious diseases per 1,000 patients contacted	0.7	0.4	0.5	0.5	0.5
Number of fitness interventions	2,341	3,575	2,000	2,000	2,000
Number of incident related on-the-job injuries	42	56	60	60	60
Number of medical exams performed	1,617	1,658	1,400	1,400	1,400
Number of on-duty firefighter fatalities and life-threatening injuries	0	0	0	0	0

Services

Research and development of safety policies, equipment, and tactics; Fitness/cardiac risk assessment; Firefighter mandatory physicals; Personal Protective Equipment (PPE) specification development and testing; Counseling and behavioral health services; Accident investigation; Safety bulletins; Accident reduction strategies; Management/Union Safety and Health Committee; Vehicle Accident Review Board; Emergency response; Fitness education; Joint Fitness Initiative physicals.

Contact

Aaron Woolverton, Assistant Chief, 512-974-0147

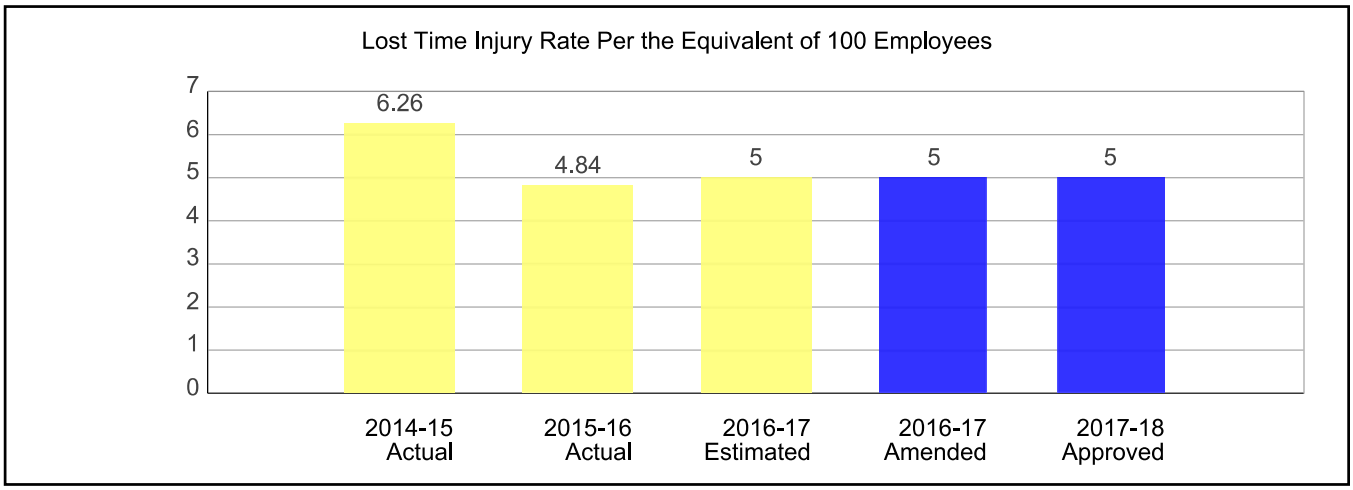
Bold Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of Departmental Support Services is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	122,985	194,326	185,588	44,249	222,311
General Fund	9,225,821	10,354,858	9,952,901	9,915,071	10,340,465
Total Requirements	**$9,348,807**	**$10,549,185**	**$10,138,489**	**$9,959,320**	**$10,562,776**
Full-Time Equivalents					
General Fund					
Civilian	56.00	55.00	56.00	56.00	54.00
Sworn	9.00	12.00	12.00	12.00	13.00
Total FTEs	**65.00**	**67.00**	**68.00**	**68.00**	**67.00**
Performance Measures					
Employee Turnover Rate	5.69	6.26	4.5	4.5	4.5
Lost Time Injury Rate Per the Equivalent of 100 Employees	6.26	4.84	5	5	5
Number of employee injuries	449	365	425	425	425
Percent of sworn positions fully staffed	89	87.4	87	92	92
Sick leave hours used per 1,000 hours	56.98	52.07	60	60	60

Services

Office of the Director; Strategic and business planning; Budget development; Financial monitoring; Labor-management relations; Collective bargaining contract administration; Business technology support; Facilities planning; Warehouse services; Human resources; Payroll; Purchasing; Cadet employment processing; Planning and research.

Contact

Ronnelle Paulsen, Assistant Director, 512-974-5315

Bold Measure = Key Indicator

Fire
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	0	0	0	293,682
General Fund	16,836,668	17,858,099	19,835,080	20,020,189	23,950,331
Total Requirements	**$16,836,668**	**$17,858,099**	**$19,835,080**	**$20,020,189**	**$24,244,013**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Ronnelle Paulsen, Assistant Director, 512-974-5315

Fire: 2017-18

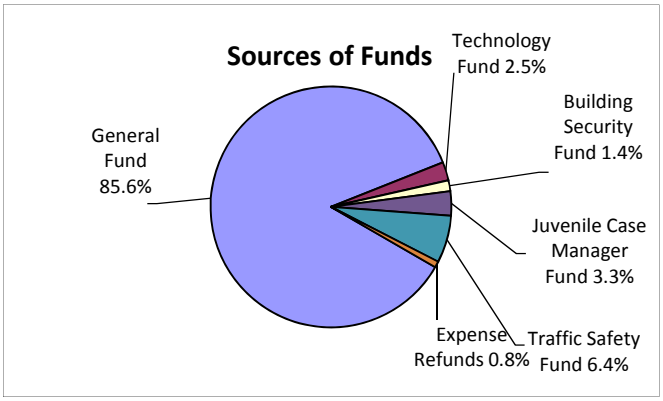
General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Emergency Prevention	**$7,332,229**	**$6,670,865**	**$8,402,317**	**$8,700,332**	**$9,235,780**
Engineering and Inspection Services	3,038,265	2,205,074	3,405,716	3,931,497	4,870,711
Investigations	2,112,872	2,339,937	1,823,822	1,956,948	1,826,774
Outreach	2,181,091	2,125,855	3,172,779	2,811,887	2,538,295
Fire / Emergency Response	**$119,017,171**	**$126,145,034**	**$134,570,696**	**$132,746,393**	**$134,823,259**
Combat Operations	119,017,171	126,145,034	134,570,696	132,746,393	134,823,259
One Stop Shop	**$2,899,637**	**$3,291,305**	**$2,605,235**	**$2,823,160**	**$2,308,289**
Inspection, Review, and Support	2,899,637	3,291,305	2,605,235	2,823,160	2,308,289
Operations Support	**$13,402,054**	**$14,534,137**	**$13,647,602**	**$14,808,686**	**$15,054,710**
Air, Equipment and Vehicle Support	1,723,270	1,720,331	1,816,393	1,845,493	1,931,236
Communications Section	4,578,825	5,258,374	4,750,847	5,275,860	5,517,291
Education Services	4,743,355	4,972,102	4,591,937	4,759,047	4,615,690
Employee Safety and Wellness	2,356,605	2,583,330	2,488,425	2,928,286	2,990,493
Support Services	**$9,225,821**	**$10,354,858**	**$9,952,901**	**$9,915,071**	**$10,340,465**
Departmental Support Services	9,225,821	10,354,858	9,952,901	9,915,071	10,340,465
Transfers and Other Requirements	**$16,836,668**	**$17,858,099**	**$19,835,080**	**$20,020,189**	**$23,950,331**
Other Requirements	1,047,278	1,266,983	541,113	726,222	2,734,085
Transfers	15,789,390	16,591,116	19,293,967	19,293,967	21,216,246
Total	**$168,713,581**	**$178,854,298**	**$189,013,831**	**$189,013,831**	**$195,712,834**
Full-Time Equivalents (FTEs)					
Emergency Prevention	**46.95**	**42.85**	**52.55**	**52.55**	**61.30**
Engineering and Inspection Services	20.35	17.25	26.55	26.55	31.30
Investigations	13.00	13.00	13.00	13.00	12.00
Outreach	13.60	12.60	13.00	13.00	18.00
Fire / Emergency Response	**1,055.00**	**1,068.00**	**1,074.00**	**1,074.00**	**1,108.00**
Combat Operations	1,055.00	1,068.00	1,074.00	1,074.00	1,108.00
One Stop Shop	**23.65**	**29.75**	**22.45**	**22.45**	**18.70**
Inspection, Review, and Support	23.65	29.75	22.45	22.45	18.70
Operations Support	**92.40**	**96.40**	**100.00**	**100.00**	**99.00**
Air, Equipment and Vehicle Support	11.00	11.00	11.00	11.00	11.00
Communications Section	41.00	41.00	41.00	41.00	42.00
Education Services	27.40	30.40	32.00	32.00	29.00
Employee Safety and Wellness	13.00	14.00	16.00	16.00	17.00
Support Services	**65.00**	**67.00**	**68.00**	**68.00**	**67.00**
Departmental Support Services	65.00	67.00	68.00	68.00	67.00
Total	**1,283.00**	**1,304.00**	**1,317.00**	**1,317.00**	**1,354.00**

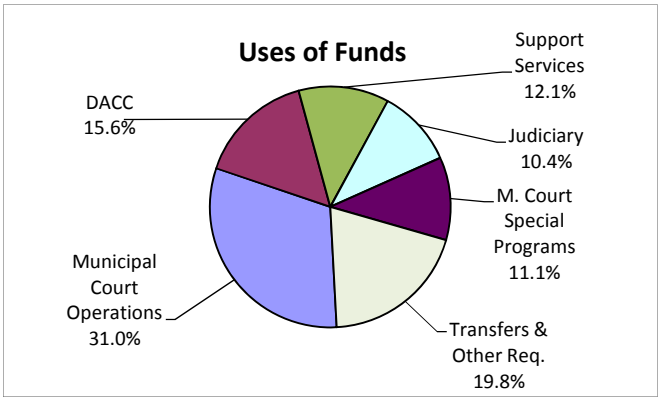
Fire: 2017-18

Expense Refunds

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Emergency Prevention	**$308,736**	**$316,518**	**$634,871**	**$0**	**$0**
Engineering and Inspection Services	306,521	314,012	632,564	0	0
Investigations	2,216	2,506	2,307	0	0
Fire / Emergency Response	**$6,082,390**	**$5,967,022**	**$6,301,459**	**$5,713,881**	**$5,849,679**
Combat Operations	6,082,390	5,967,022	6,301,459	5,713,881	5,849,679
One Stop Shop	**$299,149**	**$186,686**	**$135,828**	**$163,380**	**$279,192**
Inspection, Review, and Support	299,149	186,686	135,828	163,380	279,192
Operations Support	**$1,071,767**	**$618,705**	**$655,216**	**$546,813**	**$612,247**
Air, Equipment and Vehicle Support	0	0	1,258	0	0
Communications Section	891,896	572,182	399,286	505,873	505,873
Education Services	62,462	12,436	223,215	5,000	5,000
Employee Safety and Wellness	117,409	34,086	31,457	35,940	101,374
Support Services	**$122,985**	**$194,326**	**$185,588**	**$44,249**	**$222,311**
Departmental Support Services	122,985	194,326	185,588	44,249	222,311
Transfers and Other Requirements	**$0**	**$0**	**$0**	**$0**	**$293,682**
Transfers	0	0	0	0	293,682
Total	**$7,885,028**	**$7,283,257**	**$7,912,962**	**$6,468,323**	**$7,257,111**

Municipal Court





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$16,690,005	$14,378,205	$12,053,375	$15,428,302	$13,283,731
Requirements	$19,190,958	$21,024,945	$22,358,395	$22,514,014	$22,455,242
Full-Time Equivalents (FTEs)	166.75	167.75	164.75	164.75	163.75
Municipal Court Juvenile Case Fund Manager Fund					
Revenue	$605,627	$549,256	$440,363	$616,071	$440,363
Requirements	$625,533	$749,902	$625,253	$957,295	$861,690
Full-Time Equivalents (FTEs)	9.00	9.00	9.00	9.00	9.00
Municipal Court Traffic Safety Fund					
Revenue	$713,837	$791,590	$795,981	$1,664,566	$1,664,566
Requirements	$714,337	$791,590	$795,981	$1,664,566	$1,664,566
Full-Time Equivalents (FTEs)	1.00	1.00	1.00	1.00	1.00
Municipal Court Technology Fund					
Revenue	$493,397	$441,452	$376,345	$475,316	$376,345
Requirements	$510,862	$578,927	$582,459	$1,102,654	$650,368
Municipal Court Building Security Fund					
Revenue	$369,100	$329,199	$281,550	$354,658	$378,617
Requirements	$385,540	$351,691	$339,254	$398,617	$378,617
Expense Refunds	$203,946	$215,607	$205,024	$205,024	$210,898
Grants					
Full-Time Equivalents (FTEs)	2.00	2.00	2.00	2.00	2.00
Total Budget	$21,631,176	$23,712,662	$24,906,366	$26,842,170	$26,221,381

Municipal Court
Organization by Program and Activity for 2018

Court Judiciary

- Central Booking
- Municipal Court Services

Downtown Austin Community Court

- Community Service Restitution
- Court Operations
- Rehabilitation Services

Municipal Court Operations

- Caseflow Management
- Central Booking Support
- Civil Parking Administration
- Collection Services
- Customer Services

Municipal Court Special Programs

- Civil Red Light Administration
- Court Technology
- Security Services
- Youth Case Management

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Municipal Court
Mission and Goals for 2018

Mission

The mission of the Municipal Court Department is to impartially administer justice in a fair and efficient manner so that trust and accountability is exemplified to the public we serve.

Goals

Provide Exceptional Customer Service

- Meet or exceed 80% customer satisfaction as indicated by the City's Citizen Survey by enhancing online services.
- Serve 93% of customers at the downtown Municipal Court within 10 minutes.

Provide Effective and Impartial Administration of Justice

- Achieve a cases terminated versus cases filed rate of 100% or better by alternative collection techniques.
- Set 97% of cases on a docket within 60 days.

Promote Organizational Health

- Exceed a 76% overall employee job satisfaction rate as indicated by the City's Listening to the Workforce Survey by providing more opportunities for training to increase employees' abilities, knowledge and skills.

Improve the Quality of Life in DACC jurisdictional areas

- Achieve a rate of 100% for frequent offenders who complete rehabilitative recommendations.
- Continue efforts so that offenders complete 70% of their assigned court-mandated community service restitution hours.
- Complete 19,000,000 square feet of community service activities throughout the city of Austin, including mowing, cemetery maintenance, recycling, abatement of code violations, graffiti abatement and litter pick-up.

Municipal Court

Message from the Court Clerk

The Municipal Court and the Downtown Austin Community Court constitute the judicial branch of the City of Austin municipal government. They provide all magistration services for the Travis County jail and handle class 'C' misdemeanor cases filed by a number of City departments and outside agencies, such as Austin Independent School District (AISD), Capital Metro, and the Texas Alcoholic Beverage Commission. Cases filed in these courts include: traffic, City ordinance, State law, parking, and red light camera violations.

Municipal Court's vision is to be the most effective, efficient and impartial municipal court in Texas. The Municipal Court has created an environment of innovation and continuous improvement to address current and upcoming challenges. The courts provide a number of options other than fine payment for defendants to address their cases, such as driving safety, deferred disposition (probation) for motor vehicles and bicycle offenses, payment plans, and community service. For those pleading "not guilty," jury or judge trials are arranged. A Teen Court program is another option for juveniles.

Court has achieved several successes in FY 2016-17:

- Completed the Request for Proposal (RFP) process for a new case management system approved in FY 2015-16 to provide necessary functionality. The new system will handle more than 320,000 new cases filed annually and facilitate online services. This project is funded through the Communications and Technology Management (CTM) capital budget, as a Citywide IT initiative.
- Conducted a Warrant Amnesty program, which included numerous outreach events at branch libraries throughout the city.
- Implemented additional dockets to increase access to judicial resources.
- Installed new phone system to reduce the risk of communication failures and allow for better oversight of customer interactions.
- Hired a Training Coordinator to implement a training program to standardize Court-wide training geared towards professional development of staff and increasing levels of customer service.

Court has identified the following areas on which to concentrate in the coming years:

- Plan for the construction and relocation of the Municipal Court, possibly co-locating with Travis County. In addition, the Court plans to expand services at the substations.
- Implementation of a new case management system, which will likely take place over the next three years.
- Revise and develop standard operating procedures.
- Integrate new business intelligence tools to improve reporting and increase transparency for stakeholders.

Austin Municipal Court will continue pursuing innovative ideas to encourage defendants to resolve their cases in a timely and efficient manner. The Court will continue to emphasize exceptional customer service to include additional online enhancements, working with other departments on e-citations, and working with CTM to prepare for an upgrade to the case management system. We will prepare for future relocation to a new building allowing for adequate customer service areas, courtrooms, staffing, security, and parking. Austin Municipal Court remains committed to improving business decisions and focusing on honoring the culture of Austin and achieving the City's goals and objectives.



Mary Jane Grubb
Clerk of the Municipal Court

Downtown Austin Community Court

Message from the Director

The Downtown Austin Community Court (DACC) works collaboratively to address the quality of life issues of all residents in the downtown Austin community through swift, creative sentencing of public order offenders. DACC seeks to identify and engage a group of individuals designated as Frequent Offenders. A Frequent Offender is defined as an individual who has had 25 or more legal cases with the court and has had at least one active case in the last two years. DACC engages these offenders through its intensive case management program, including an outreach component focused on providing wraparound services in collaboration with other community efforts, such as Ending Community Homelessness Coalition's (ECHO) 100 Homes Campaign and Road to Recovery, a partnership between DACC and Austin Travis County Integral Care (ATCIC).



Through partnerships, internal development, and enhancement of a continuum of wraparound services, in FY 2016-17 DACC successfully decreased the number of cases created for Frequent Offenders actively engaged in case management. DACC continues to house formerly homeless and chronically homeless individuals in permanent supportive housing (PSH) and market-rate housing, in part through the Emergency Solutions Grant collaboration with the City of Austin's Public Health Department. DACC has also assisted with the development and implementation of the Homeless Outreach Street Team (HOST), and assigned a full time case manager to the team, which was launched in June 2016 in order to address the needs of the homeless population. Outcomes expected from HOST include reduced EMS transports, emergency room visits, and jail bookings, generating significant savings for the community while linking homeless individuals to resources that will help them gain long-term and permanent stability.

The FY 2017-18 budget was developed to address the needs of Frequent Offenders and other homeless individuals who are dealing with physical health, mental health and substance abuse issues, many of whom also have extensive criminal histories. To date, support service enhancements to our intensive case management program have allowed DACC to continue its goals of stabilizing and housing formerly homeless individuals as well as addressing the needs of individuals who are or may become Frequent Offenders in order to reduce the incidence of citations and arrests.

In FY 2017-18 the Downtown Austin Community Court will continue working to fulfill its mission to collaboratively address the needs of all residents in downtown Austin and the surrounding communities. The Court will continue striving towards success by intensively serving and stabilizing repeat offenders and homeless individuals through the enhancement of a robust rehabilitation and intensive case management program, and by working closely with stakeholders to improve the safety and quality of life for defendants, the community, and the citizens of Austin alike.

Peter Valdez, Court Administrator
Downtown Austin Community Court

Budget Highlights

The Municipal Court is organized into five programs: Judiciary, Downtown Austin Community Court (DACC), Municipal Court Operations, Support Services, and Municipal Court Special Programs. The Special Programs include the Building Security Fund, Juvenile Case Manager Fund, Technology Fund, and Traffic Safety Fund.

The Municipal Court's FY 2017-18 General Fund expenditures budget is $22.5 million. Budgetary requirements include increases associated with wage adjustments, anticipated changes in the City's contribution for health insurance, and other operating requirements. The budget also includes $4.5 million in support costs for information technology, administrative support, Workers' Compensation, and Liability Reserve, which will be transferred to applicable departments during the year. The Municipal Court anticipates General Fund revenue, which includes fines and fees, to decrease in the current fiscal year for a total of $13.3 million. The decrease in revenue is mostly attributable to a decrease in traffic citations filed at Municipal Court.

Judiciary
The Judiciary Program is comprised of a Presiding Judge, 7 full-time Associate Judges, and 14 Substitute Judges who work on an "as needed" basis. There are also 2 positions providing clerical support. The FY 2017-18 budget eliminates one Associate Judge position and reallocates associated funding to temporary employee wages. Judges preside over scheduled appearance and trial dockets as well as provide magistration at the Travis County jail on a 24/7 basis. In FY 2017-18 over 50,000 cases will be set on appearance dockets and 9,200 will be set on trial dockets. Approximately 20,000 will be seen on a "walk-in" basis. Finally, an estimated 60,000 Class 'C' misdemeanors, higher charge and search warrants will be issued in FY 2017-18.

Downtown Austin Community Court (DACC)
The Downtown Austin Community Court (DACC) provides offenders with the means and encouragement to address the underlying issues of their criminal behavior through rehabilitation and community service restitution. DACC concentrates on public nuisance/quality of life violations and seeks to engage repeat offenders and other vulnerable homeless individuals who require intensive case management services and rehabilitation. DACC serves four tiers of offenders: tier 1 consists of Frequent Offenders who have had more than 25 cases with at least one active case in the last 2 years; tier 2 consists of individuals with 15-24 cases who are positioned to become Frequent Offenders if appropriate intervention is not provided; tier 3 consists of individuals with 2-14 cases; and tier 4 consists of first-time offenders.

Since 2015 DACC has managed social service contracts in-house, which has allowed for the development of a robust array of services available to homeless individuals, in turn allowing homeless clients to enter the service continuum at any given point. The overarching goal for developing a comprehensive approach is to intensively support individuals by linking them to wraparound services that include substance abuse treatment, peer to peer support, on-call case management and temporary housing while the individual is working toward housing readiness.

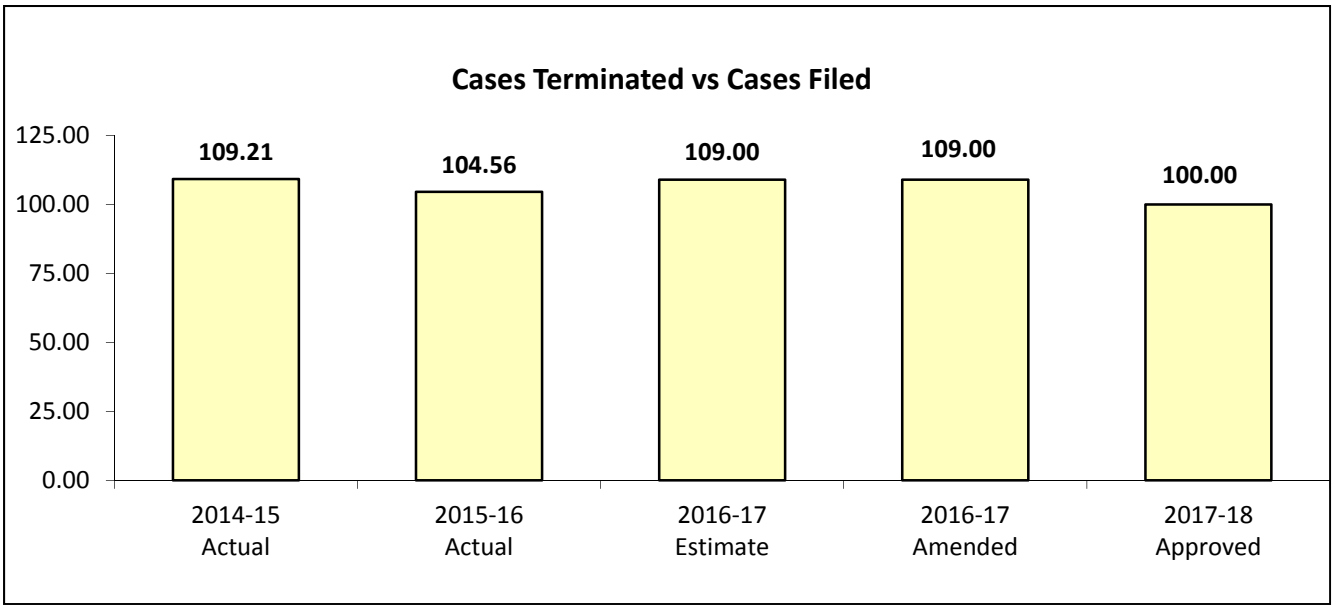
In FY 2017-18, through its intensive case management program, DACC will continue to demonstrate that providing intensive wraparound services to repeat offenders and vulnerable homeless individuals results in a significant decrease in criminal offenses. DACC continues to identify resources to enhance the case management service delivery (e.g., Peer to Peer Support Services) and remains committed to developing a robust array of rehabilitation, social service, and permanent housing options to serve Frequent Offenders, chronically homeless individuals, and other homeless individuals. DACC case management clients benefit from this person-centered approach, as case managers seek to provide the full spectrum of services that each client needs. In FY 2017-18, DACC will continue to work on the final most important piece of the service continuum that the Court is attempting to address as it permanently stabilizes its clients: the lack of permanent housing options for individuals with extensive criminal histories and/or lack of on-site 24-hour support for individuals with a high degree of mental health and medical needs.

Lastly, DACC engages in a restorative justice model in which offenders repay the community by performing community service restitution which is supervised by six Parks Grounds Crew Leaders; Austin Resource Recovery and Austin Code fund three of the six DACC Crew Leaders. Crew leaders supervise defendants scheduled by DACC case managers as well as probationers from the Travis County Probation Department and focus on projects within the DACC's jurisdiction and throughout the City of Austin. Seven days a week, DACC responds to work orders from Austin Resource Recovery, Austin Code Enforcement,

Austin Parks and Recreation, and Austin Public Health. Other City of Austin departments also contact DACC in request of assistance on an as-needed basis; DACC often assists the Austin Police Department with homeless camp clean-ups and trash pick-up around the Austin Resource Center for the Homeless (ARCH) and Waller Creek. DACC work crews also assist non-profit organizations with their special events, including SXSW, Austin City Limits, the Homeless Resource Fair, Keep Austin Beautiful events, Juneteenth and the Austin Gay Pride Parade. In FY 2017-18 DACC work crews are expected to complete 18,000 hours of community service restitution at 2,000 sites.

Municipal Court Operations and Support Services

More than 100 FTEs are assigned to the Municipal Court Operations program to provide customer services, administration of civil cases, courtroom support, warrant processing, magistrate support, collection services, and updating case files. As part the FY 2017-18 budget, seven positions are moving from the Municipal Court Operations Program to the Support Services Program as part of a consolidation of the Quality Assurance and Information Technology Services teams to more efficiently support the needs of the Department. In FY 2017-18, Court anticipates over 320,000 new cases filed, 460,000 customers seen at the front counters to handle their cases, 240,000 phone calls received, and 110,000 pieces of mail processed. Personnel also perform data entry, monitor and update case files and prepare warrants for judicial consideration along with numerous other daily duties. Court anticipates collecting $16.1 million for the City's General Fund and special purpose funds, in addition to funds collected on behalf of Austin Independent School District (AISD) and the State of Texas.



Municipal Court Special Programs

The Austin Municipal Court has four special purpose funds: the Municipal Court Building Security Fund, the Municipal Court Technology Fund, the Municipal Court Juvenile Case Manager Fund, and the Municipal Court Traffic Safety Fund. Revenue in each fund is obtained by collecting court costs upon conviction or deferred sentencing of Class 'C' misdemeanor cases.

Municipal Court Building Security Fund

The Municipal Court Building Security Fund was created in FY 1995-96 and approved by City Council. The purpose of the fund is to provide funding for courthouse security. Revenue is derived from a $3.00 security fee authorized under Article 102.017 of the Code of Criminal Procedure paid by a defendant convicted of an offense or receiving deferred disposition. The revenue collected is directly related to the number of convictions and deferred dispositions that result with compliance in Class 'C' misdemeanor cases filed. Use of the funds collected is limited to security personnel, security enhancements and training. This fund is supplemented by the General Fund as needed to provide adequate security.

Municipal Court Technology Fund

The Municipal Court Technology Fund was created in FY 1998-99 to provide funding to enhance court technology. Revenue is derived from a $4 technology fee authorized under Article 102.0172 of the Code of Criminal Procedure paid by a defendant convicted of a misdemeanor offense or receiving deferred disposition. The revenue collected is directly related to the number of convictions and deferrals resulting from Class 'C' misdemeanor charges. The primary requirement of the fund is to finance the purchase and maintenance of technological enhancements. Use of the funds collected is limited to court technology. In FY 2017-18, funds will be used for projects within the Municipal Court Technology Plan, including support of the new case management system.

Municipal Court Juvenile Case Manager Fund

The Juvenile Case Manager Fund was authorized by the City Council in FY 2006-07 as a result of legislation passed in 2005. Concurrently, the Youth Case Management program was established to provide for the administration of juvenile dockets and to assist with the provision of alternative sentencing for youth. The case manager program is designed to hold youth offenders accountable for their actions and enhance public safety. Revenue is derived from a $4 fee authorized under Article 102.0174 of the Code of Criminal Procedure paid by defendants convicted of fine-only misdemeanors. Prior to FY 2011-12, the funding could only be used for juvenile case manager salaries and benefits. Legislation in 2011 expanded its permitted use to supplies and services. There are 9.0 full-time positions in this fund. Fund requirements include increases for wages and insurance. The revenue for the fund is anticipated to decrease in FY 2017-18 due to a decrease in tickets filed at the Municipal Court.

Municipal Court Traffic Safety Fund

In FY 2006-07, the City Council created the Civil Red Light Administration Program as authorized by the 80th Texas Legislature under Section 707.003 of the Transportation Code, and established the Municipal Court Traffic Safety Fund. Currently there are 10 cameras operational at key intersections across the city. The City's portion of the revenue from the $75 penalty for each violation (as well as a $25 late fee for violations not paid within 30 days) may be used to fund traffic safety programs. State law requires half of the net revenue generated by a Red Light Camera Program be sent to the State. The City must deposit its share of net revenue into a special account used only to fund traffic safety programs, including pedestrian safety programs, public safety programs, intersection improvements and traffic enforcement. There is one full-time position in this fund. Fund requirements include increases for wages and insurance.

Municipal Court
Significant Changes

General Fund

Revenue Changes	Dollars
Expected decrease in revenue from $15,428,302 to $13,283,731 for penalties associated with traffic fines and warrant fees.	($2,144,571)

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$446,373
Decrease in funding for City administrative support.		($288,029)
Department Cost Drivers		
Remove position and reallocate funding for temporary employee wages.	(1.00)	$0
Remove one-time social service contract funding for Minorities for Equality in Employment, Education, Liberty, and Justice.		($250,000)

Municipal Court Juvenile Case Manager Fund

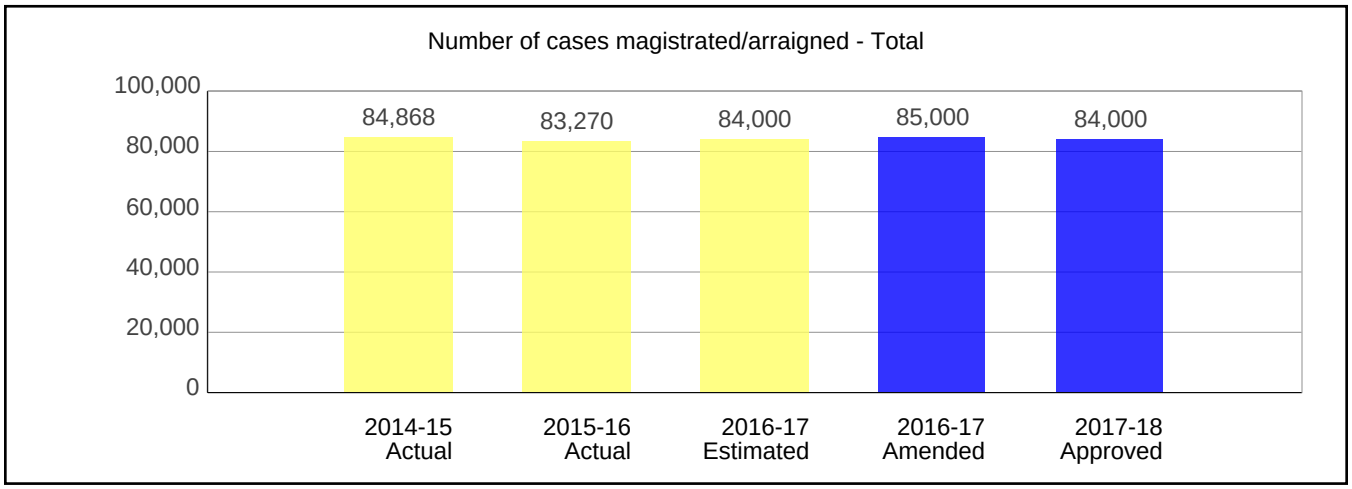
Revenue Changes	Dollars
Expected decrease in revenue from Juvenile Case Manager Fee collections.	($175,708)

Municipal Court
Budget Detail by Activity

Program: Court Judiciary

Activity: Central Booking

The purpose of Central Booking is to provide State of Texas Code of Criminal Procedure Article 15.17 warnings and admonitions to arrestees in Travis County.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,094,827	1,107,315	1,121,691	1,040,036	1,076,882
Total Requirements	**$1,094,827**	**$1,107,315**	**$1,121,691**	**$1,040,036**	**$1,076,882**
Full-Time Equivalents					
General Fund					
Civilian	3.00	2.00	2.00	2.00	2.00
Total FTEs	**3.00**	**2.00**	**2.00**	**2.00**	**2.00**
Performance Measures					
Number of cases magistrated/arraigned - Total	84,868	83,270	84,000	85,000	84,000
Number of class C misdemeanor cases magistrated/arraigned	22,552	22,233	23,000	23,000	23,000
Number of emergency protective orders issued	1,715	1,535	1,700	1,700	1,700
Number of higher charges magistrated/arraigned	62,316	61,037	61,000	62,500	61,000

Services

Perform all magistrate services to include: Consider personal bonds; Evaluate requests for and issue emergency protection orders, arraignment for higher charge cases; Set bonds; Arraignment of class C misdemeanor cases.

Contact

Judge Sherry Statman, Presiding Judge, 512-974-4830

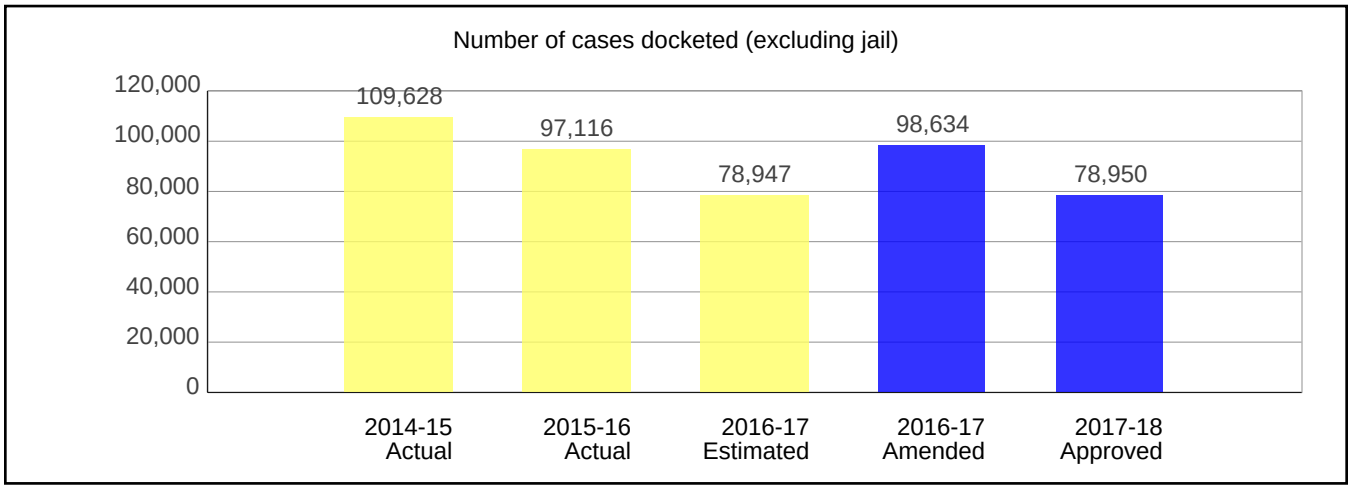
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Municipal Court
Budget Detail by Activity

Program: Court Judiciary

Activity: Municipal Court Services

The purpose of Municipal Court Services is to ensure that defendants receive a fair, timely, and impartial resolution to matters pending before the court.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,511,765	1,479,866	1,631,564	1,760,279	1,655,751
Total Requirements	**$1,511,765**	**$1,479,866**	**$1,631,564**	**$1,760,279**	**$1,655,751**
Full-Time Equivalents					
General Fund					
Civilian	8.00	9.00	9.00	9.00	8.00
Total FTEs	**8.00**	**9.00**	**9.00**	**9.00**	**8.00**
Performance Measures					
Number of cases docketed (excluding jail)	109,628	97,116	78,947	98,634	78,950
Number of class C warrants and commitments signed/issued	71,247	65,984	60,000	70,000	60,000
Number of higher charge arrest warrants issued	4,879	4,963	4,600	4,572	4,600
Number of search warrants issued	3,038	3,424	3,488	3,488	3,500

Services

Review probable cause affidavits for arrests, warrants and emergency protective orders; Issue orders and sign judgments; Research case law; Interpret law; Hold trials and hearings for adults and juveniles; Hear appeals of parking, camera at red light, and dangerous dog cases; Complete State-mandated training; Review and issue warrants; Issue commitments to hold defendants; Conduct training and education for criminal justice partners and citizens; Rule on requests for emergency protection order modifications.

Contact

Judge Sherry Statman, Presiding Judge, 512-974-4830

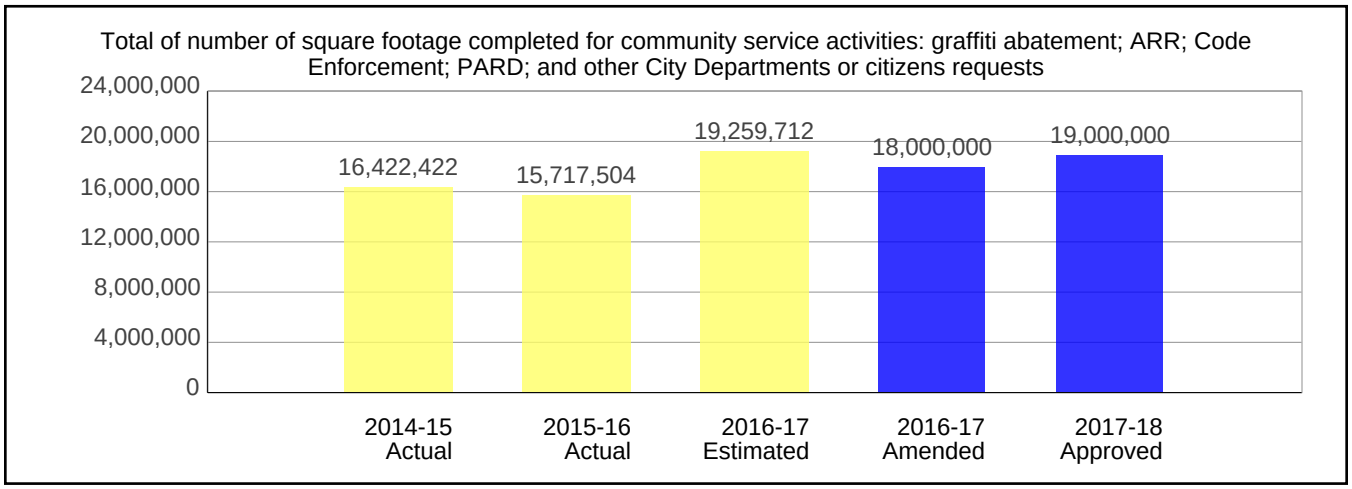
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Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court

Activity: Community Service Restitution

The purpose of Community Service Restitution (CSR) is to link criminal actions to consequences for offenders so that the community can experience restorative justice.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	183,129	196,065	205,024	205,024	210,898
General Fund	249,767	248,494	255,875	239,914	281,821
Total Requirements	**$432,896**	**$444,559**	**$460,899**	**$444,938**	**$492,719**
Full-Time Equivalents					
General Fund					
Civilian	6.50	6.00	6.00	6.00	6.00
Total FTEs	**6.50**	**6.00**	**6.00**	**6.00**	**6.00**
Performance Measures					
Monetary value of CSR hours completed by defendants scheduled at DACC and/or assigned to DACC work crew	370,163	402,013	350,300	300,000	300,000
Number of CSR hours completed by DACC frequent offenders	1,957	3,040	4,950	2,000	4,000
Number of CSR hours scheduled for DACC frequent offenders	11,289	4,837	3,900	5,000	3,800
Percent of hours for which offenders who are scheduled for CSR complete their court-mandated restitution hours	**63.6**	**112.32**	**165.46**	**67**	**70**
Total of number of square footage completed for community service activities: graffiti abatement; ARR; Code Enforcement; PARD; and other City Departments or citizens requests	**16,422,422**	**15,717,504**	**19,259,712**	**18,000,000**	**19,000,000**

Services

Individualized sentencing to Community Service Restitution based upon assessment of the defendant; Mandatory CSR supervision of defendants from Community Court and Municipal Court, or probationers from Travis County Probation; Ensure accountability of offenders by tracking the community services they are sentenced to perform, ensure that offenders perform projects that restore the community; Coordinate community based CSR resources.

Contact

Pete Valdez, Court Administrator, 512-974-4873

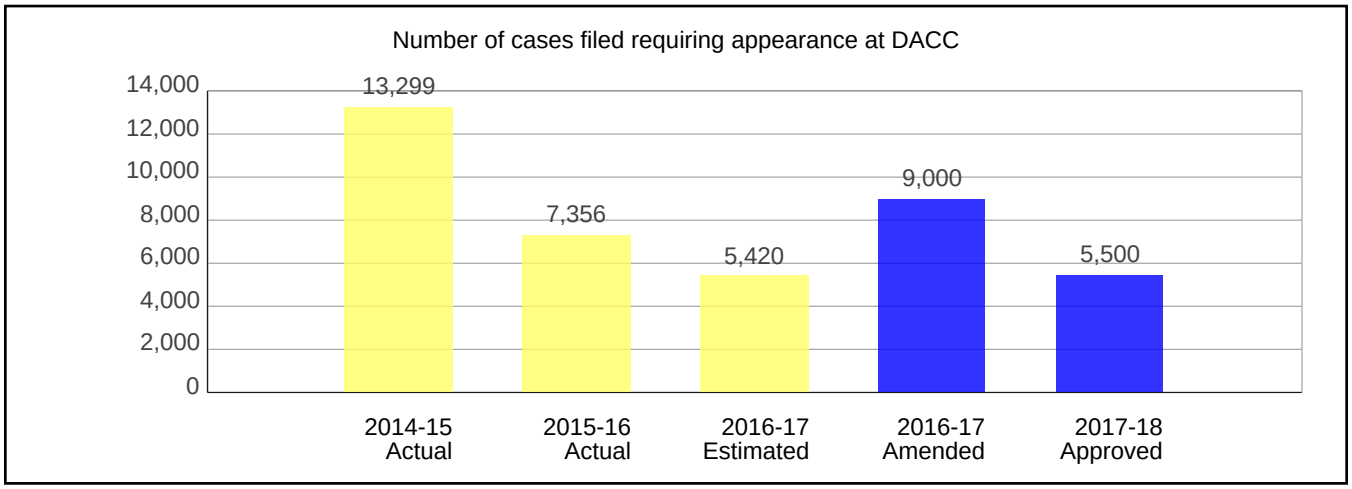
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Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court

Activity: Court Operations

The purpose of DACC Court Operations is to analyze, evaluate, support and provide alternative options consistent with Therapeutic Jurisprudence and Restorative Justice Models, aimed at increasing the effectiveness of community service restitution and rehabilitation assistance, while assuring that due process requirements are met.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	4,846	15,361	0	0	0
General Fund	1,057,222	1,145,713	1,194,495	1,155,514	1,286,255
Total Requirements	**$1,062,068**	**$1,161,073**	**$1,194,495**	**$1,155,514**	**$1,286,255**
Full-Time Equivalents					
General Fund					
Civilian	9.00	10.00	10.00	10.00	10.00
Total FTEs	**9.00**	**10.00**	**10.00**	**10.00**	**10.00**
Performance Measures					
Number of cases created for frequent offenders	4,782	1,856	1,260	2,200	1,200
Number of cases filed requiring appearance at DACC	13,299	7,356	5,420	9,000	5,500
Total number of cases docketed	100,126	42,798	32,356	50,000	30,000

Services

Legally process defendants; Inform defendants of their due process rights, options, and of their obligations within the process; Create and file cases; Prepare dockets; Conduct bench and jury trials related to homeless individuals; Conduct jury empanelment; Conduct arraignment dockets; Accept pleas; Issue and confirm warrants; Initiate warrant service; Prepare statistical reports; Enter data; Assist judge, prosecutors, defense attorneys and defendants; Community Service Restitution and Rehabilitation Service planning, coordination and portfolio management.

Contact

Pete Valdez, Court Administrator, 512-974-4873

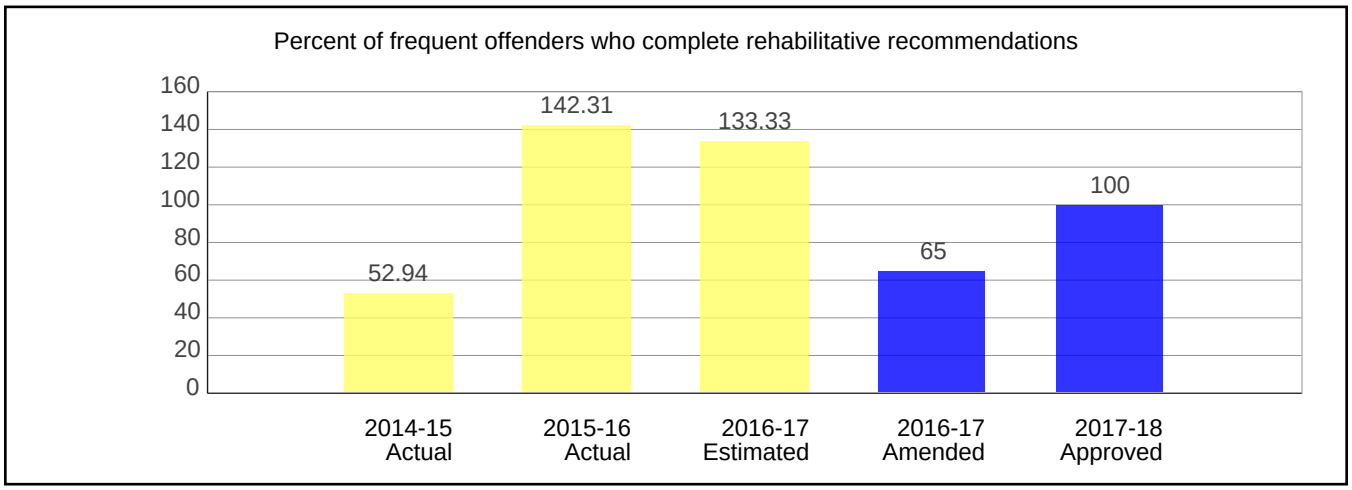
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Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court

Activity: Rehabilitation Services

The purpose of Rehabilitation Services is to assess and connect offenders to substance abuse treatment, transitional and permanent housing, mental health services, medical services, employment training and other support services that will reduce criminal involvement, reduce the burden on publicly funded systems, promote life changing behavior and assist with the achievement of permanent and long-term stability.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	14,379	3,244	0	0	0
General Fund	1,295,116	1,709,516	2,496,180	2,474,671	2,305,741
Total Requirements	**$1,309,495**	**$1,712,760**	**$2,496,180**	**$2,474,671**	**$2,305,741**
Full-Time Equivalents					
General Fund					
Civilian	7.50	8.00	8.00	8.00	8.00
Grants	2.00	2.00	2.00	2.00	2.00
Total FTEs	**9.50**	**10.00**	**10.00**	**10.00**	**10.00**
Performance Measures					
Number of frequent offenders scheduled for rehabilitative services.	17	26	60	60	60
Number of frequent offenders who complete rehabilitative recommendations	9	37	80	80	60
Percent of frequent offenders who complete rehabilitative recommendations	**52.94**	**142.31**	**133.33**	**65**	**100**

Services

Individualized assessments of needs for offenders requiring access to a continuum of rehabilitative options, including but not limited to: substance abuse treatment, mental health support and services, physical health support and services, crisis intervention services, job training, transitional and permanent housing assistance, assistance with basic needs, supportive day programs, transportation and a number of additional support services; relationship building with the community and homeless clients through the Homeless Outreach Street Team (HOST), quickly linking clients to services on the streets.

Contact

Pete Valdez, Court Administrator, 512-974-4873

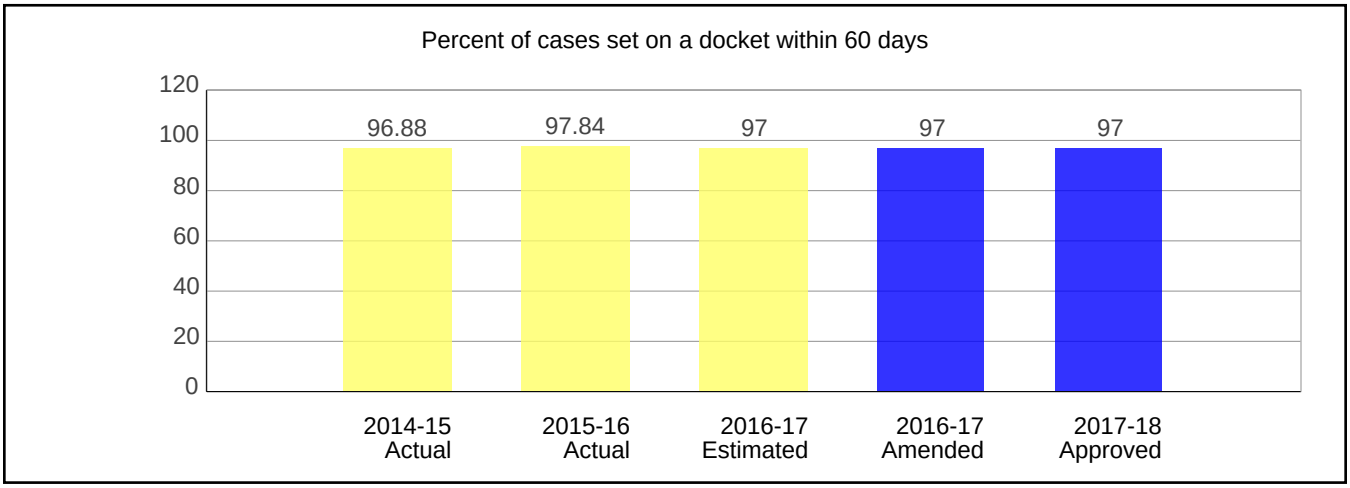
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Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations

Activity: Caseflow Management

The purpose of Caseflow Management is to ensure cases are processed accurately and efficiently for staff and customers so that cases are current.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	2,506,600	2,540,727	2,377,382	2,175,513	2,250,689
Total Requirements	**$2,506,600**	**$2,540,727**	**$2,377,382**	**$2,175,513**	**$2,250,689**
Full-Time Equivalents					
General Fund					
Civilian	43.50	42.95	39.95	39.95	31.20
Total FTEs	**43.50**	**42.95**	**39.95**	**39.95**	**31.20**
Performance Measures					
Number of cases filed - Total	351,757	323,504	320,000	333,000	325,000
Number of cases set on scheduled dockets and appearing at walk-in dockets	109,628	97,116	78,947	105,000	78,950
Number of Complaints Received (Total Citizen/Agencies)	New Meas	New Meas	850	850	900
Percent of cases eligible for warrant 30 days or less	New Meas	New Meas	96	95	96
Percent of cases initiated within five business days from receipt	98.9	98.89	99	98	99
Percent of cases set on a docket within 60 days	**96.88**	**97.84**	**97**	**97**	**97**

Services

Schedule court calendars (docket calendar, officers' schedules, administrative hearings for dangerous dog and junk vehicle appeals); Court-related processing (appeals, dispositions, subpoenas, motions); Arrest and search warrant preparation, NISI (bond forfeiture) case preparation; Court-related records management.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

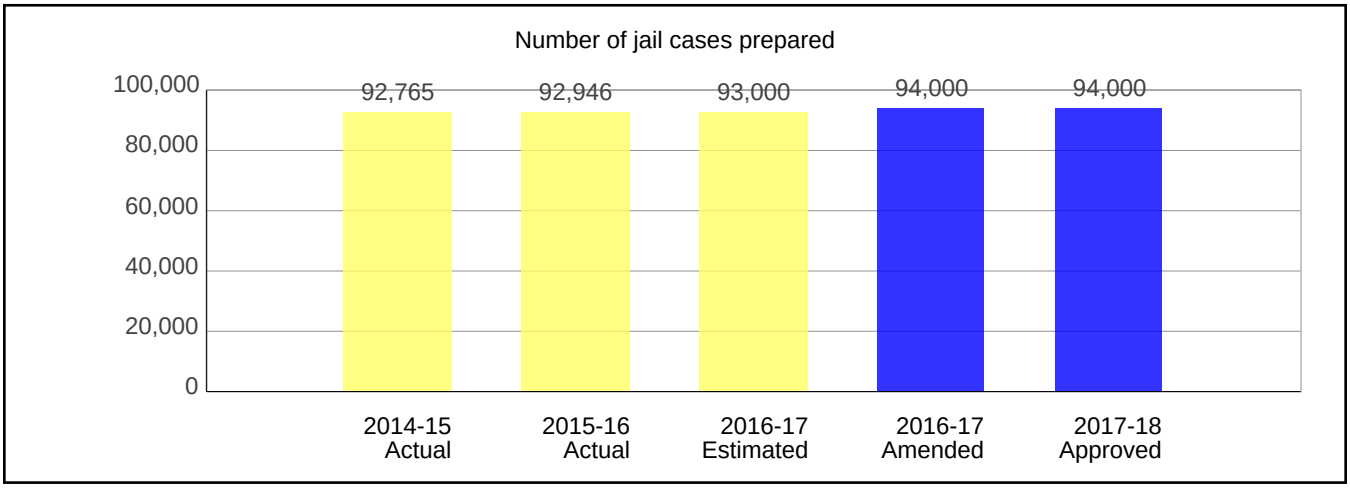
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Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations

Activity: Central Booking Support

The purpose of Central Booking Support is to provide administrative support for arraignment/magistration services for arrestees in Travis County at the jail so that due process is achieved.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	655,095	796,740	1,125,262	1,126,762	1,214,024
Total Requirements	**$655,095**	**$796,740**	**$1,125,262**	**$1,126,762**	**$1,214,024**
Full-Time Equivalents					
General Fund					
Civilian	12.25	14.40	16.40	16.40	16.40
Total FTEs	**12.25**	**14.40**	**16.40**	**16.40**	**16.40**
Performance Measures					
Number of defendants remanded to jail on class C charges only	New Meas	New Meas	370	370	370
Number of defendants arrested and booked on class C charges only	New Meas	New Meas	4,500	4,500	4,500
Number of jail cases prepared	92,765	92,946	93,000	94,000	94,000
Number of warrant confirmation requests	10,873	10,639	8,200	11,000	8,100
Percent of release to appear cases to the number of class C cases prepared	6.86	5.31	7.75	7.5	7.75

Services

Clerical support for in-custody hearings at the jail twenty-four hours a day, seven days a week; Processing case records; Recording judicial decisions; Processing search warrants and arrest warrants; Distributing emergency protective orders; Confirming warrants and collecting fine and bond payments for class C cases.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

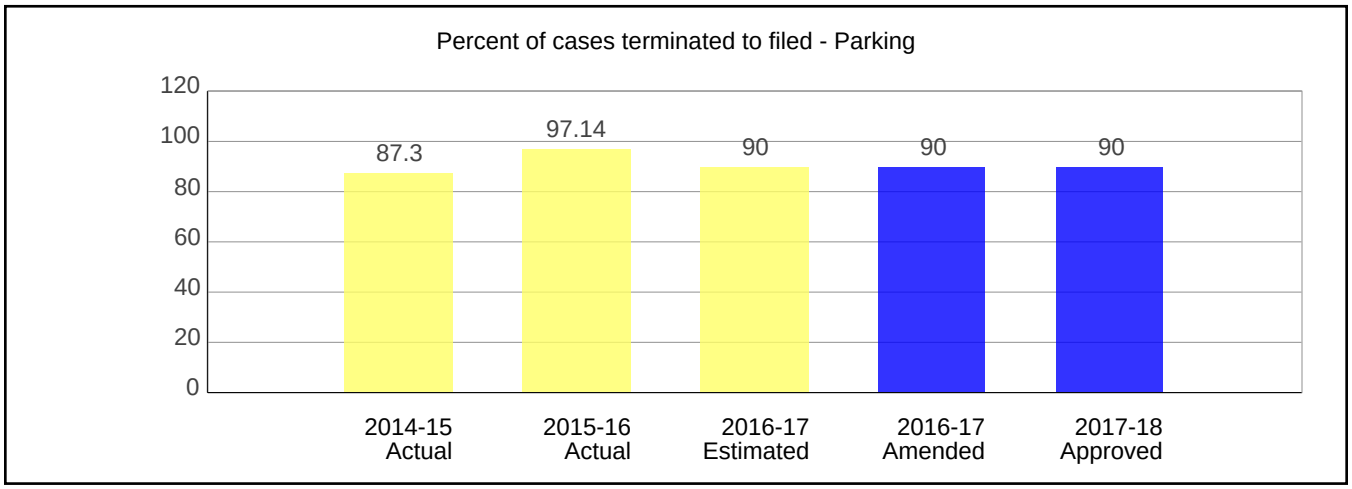
Bold Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations

Activity: Civil Parking Administration

The purpose of Civil Parking Administration is to process parking citations and payments, conduct parking hearings, and order vehicle booting or impoundment so that parking ordinances are enforced and due process is ensured.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	1,428	937	0	0	0
General Fund	496,547	544,936	518,165	500,441	532,659
Total Requirements	**$497,975**	**$545,873**	**$518,165**	**$500,441**	**$532,659**
Full-Time Equivalents					
General Fund					
Civilian	5.25	5.40	5.40	5.40	5.40
Total FTEs	**5.25**	**5.40**	**5.40**	**5.40**	**5.40**
Performance Measures					
Number of cases filed - Parking	179,551	161,742	167,000	168,000	168,000
Percent of cases terminated to filed - Parking	87.3	97.14	90	90	90
Total number of parking hearings	New Meas	New Meas	6,300	4,500	6,500

Services

Conduct parking hearings; Initiate parking cases, process sold vehicle affidavits, and maintain parking records; Issue boot and tow orders; Coordinate with law enforcement and other departments to coordinate the actual booting and towing of vehicles; Process payments of fines for parking; Research out of state registered owners.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

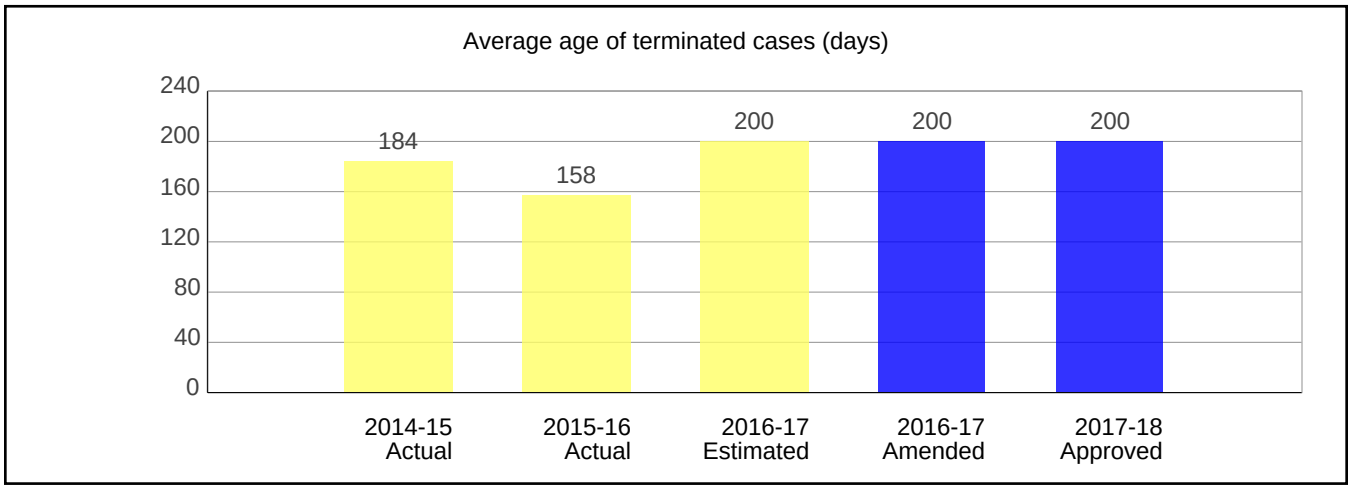
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Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations

Activity: Collection Services

The purpose of Collection Services is to ensure defendant compliance with court obligations so that guidelines set by the State mandated program are obtained.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	706,791	907,800	956,186	908,358	1,101,584
Total Requirements	**$706,791**	**$907,800**	**$956,186**	**$908,358**	**$1,101,584**
Full-Time Equivalents					
General Fund					
Civilian	9.25	10.50	10.50	10.50	12.00
Total FTEs	**9.25**	**10.50**	**10.50**	**10.50**	**12.00**
Performance Measures					
Average age of terminated cases (days)	184	158	200	200	200
Collections per expense dollar	1.68	1.42	1.5	1.5	1.55
Response Rate - Collections	34.46	36.65	10	25	20
Cases terminated vs cases filed	**109.21**	**104.56**	**109**	**109**	**100**

Services

Follow guidelines mandated by the State Office of Court Administration in accordance with their Collections Improvement Program; Internal audits; Review applications and interview defendants for the establishment of time payment plans; Telephone contacts on delinquent accounts; Process phone credit card payments, and initiate and update warrant worksheets; Conduct research using skip tracing tools to locate current contact information for defendants with delinquent cases; perform field visits to facilitate compliance with court obligations.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

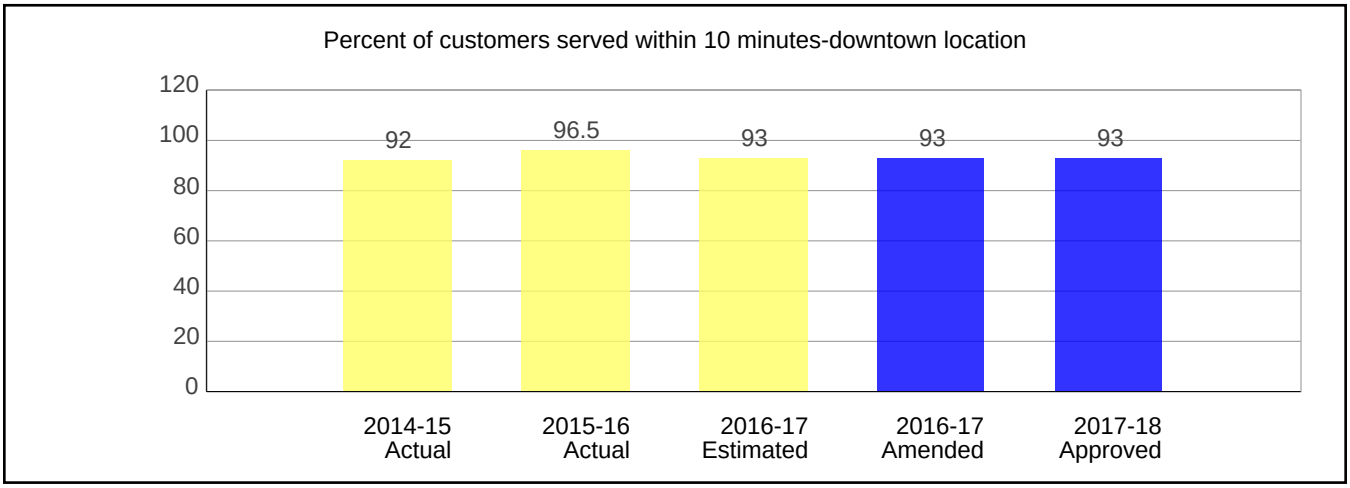
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Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations

Activity: Customer Services

The purpose of Customer Services is to provide assistance for walk-in, email, phone, and mail customers so that cases may be processed in an effective manner.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	2,863,057	2,896,923	2,925,164	2,790,698	3,034,994
Total Requirements	**$2,863,057**	**$2,896,923**	**$2,925,164**	**$2,790,698**	**$3,034,994**
Full-Time Equivalents					
General Fund					
Civilian	43.50	40.50	38.50	38.50	38.00
Total FTEs	**43.50**	**40.50**	**38.50**	**38.50**	**38.00**
Performance Measures					
Number of phone calls - Total	266,832	228,459	240,000	265,000	240,000
Percent of calls answered within 3 minutes	New Meas	New Meas	75	73	75
Percent of Emails Processed within 72 hours of Receipt	New Meas	New Meas	78	75	90
Percent of mail processed within 72 hours of receipt	New Meas	New Meas	75	75	85
Total Number of Cases Processed via Mail	New Meas	New Meas	32,000	37,000	32,000
Total pieces of mail received	New Meas	New Meas	113,000	113,000	110,000
Percent of customers served within 10 minutes-downtown location	**92**	**96.5**	**93**	**93**	**93**

Services

Provide information to customers regarding options for citations; Process cases; Process document filings; Answer phones and assist customers; Respond to public information requests; Process payments; Balance cash drawers; Schedule cases for court appearances; Process filed motions and bonds and set-up time payment plans; Process mail and email correspondence submitted to the Court.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

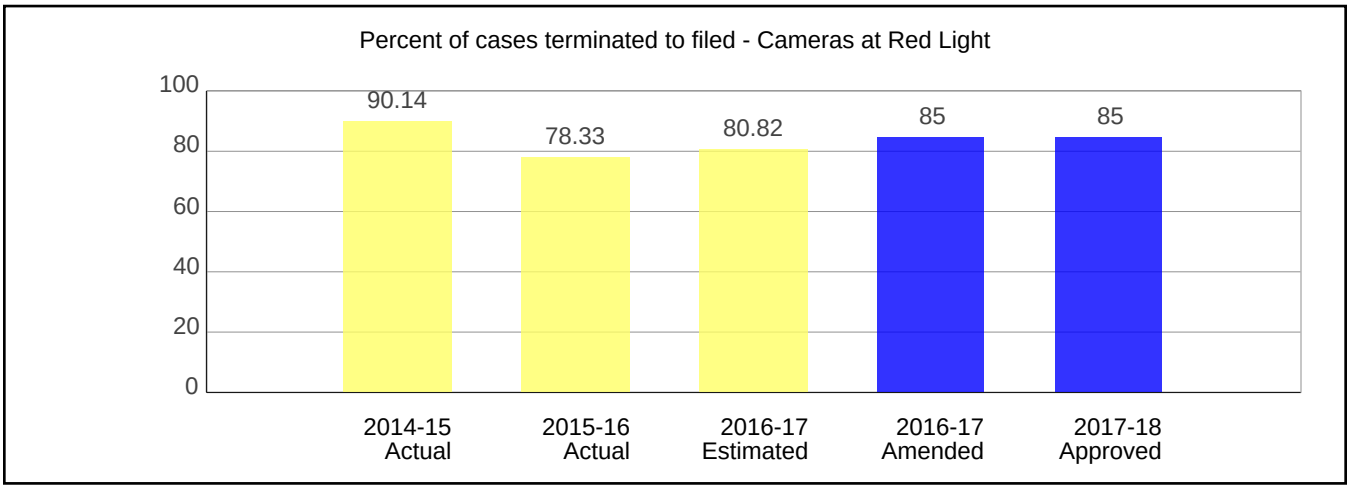
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Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs

Activity: Civil Red Light Administration

The purpose of Civil Red Light Administration is to study, assess, and install cameras at public street intersections and facilitate the administration of justice by processing red light citations and conducting administrative hearings for the community so that traffic safety is enhanced.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Municipal Court Traffic Safety Fund	661,027	659,351	674,454	1,026,770	1,035,585
Total Requirements	**$661,027**	**$659,351**	**$674,454**	**$1,026,770**	**$1,035,585**
Full-Time Equivalents					
Municipal Court Traffic Safety Fund Civilian	1.00	1.00	1.00	1.00	1.00
Total FTEs	**1.00**	**1.00**	**1.00**	**1.00**	**1.00**
Performance Measures					
Number of cases filed - Cameras at Red Light	10,993	12,725	10,300	10,669	10,300
Number of red light cameras operational	10	10	10	10	15
Percent of cases terminated to filed - Cameras at Red Light	90.14	78.33	80.82	85	85

Services

Administration of red light activities; Engineering studies; Red light camera installation; Image and video review to determine violations; Administrative hearings; Case research; Process sold vehicle affidavits; Payment collection and schedule appeals.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

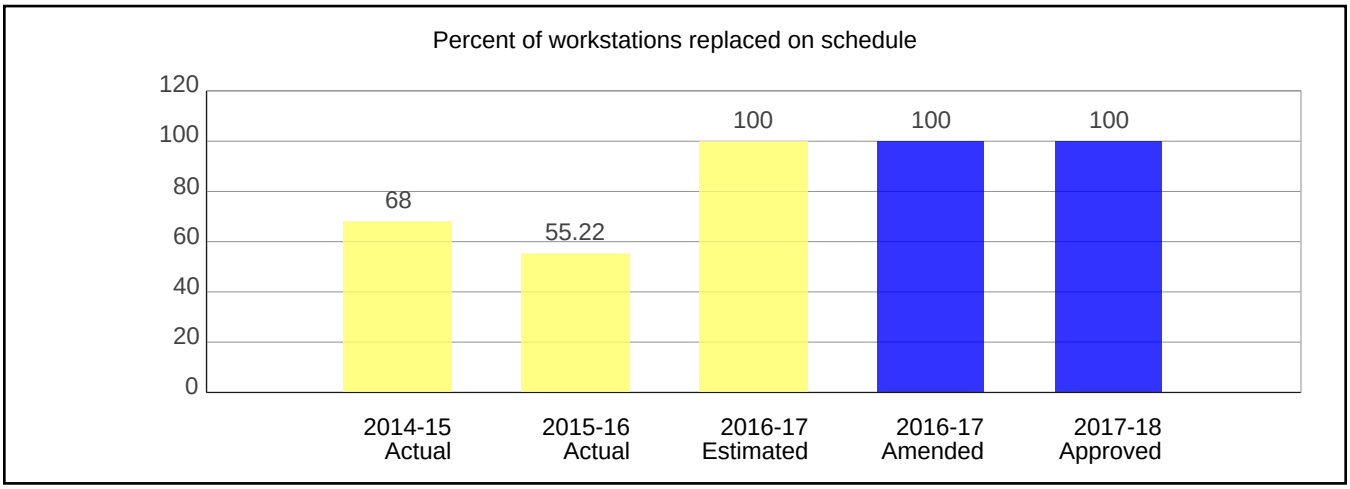
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Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs

Activity: Court Technology

The purpose of Court Technology is to purchase and maintain technological enhancements for all court users including case management software, hardware, and individual workstations so that customer service and case management efficiencies are improved through technology.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Municipal Court Technology Fund	510,862	578,927	582,459	1,102,654	650,368
Total Requirements	**$510,862**	**$578,927**	**$582,459**	**$1,102,654**	**$650,368**
Performance Measures					
Number of workstations upgraded	34	37	67	50	50
Percent of workstations replaced on schedule	68	55.22	100	100	100

Services

Replace equipment; Maintain server, computers, monitors, printers, and OPOS (point of sale) as mandated and necessary in accordance with the City's schedules.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

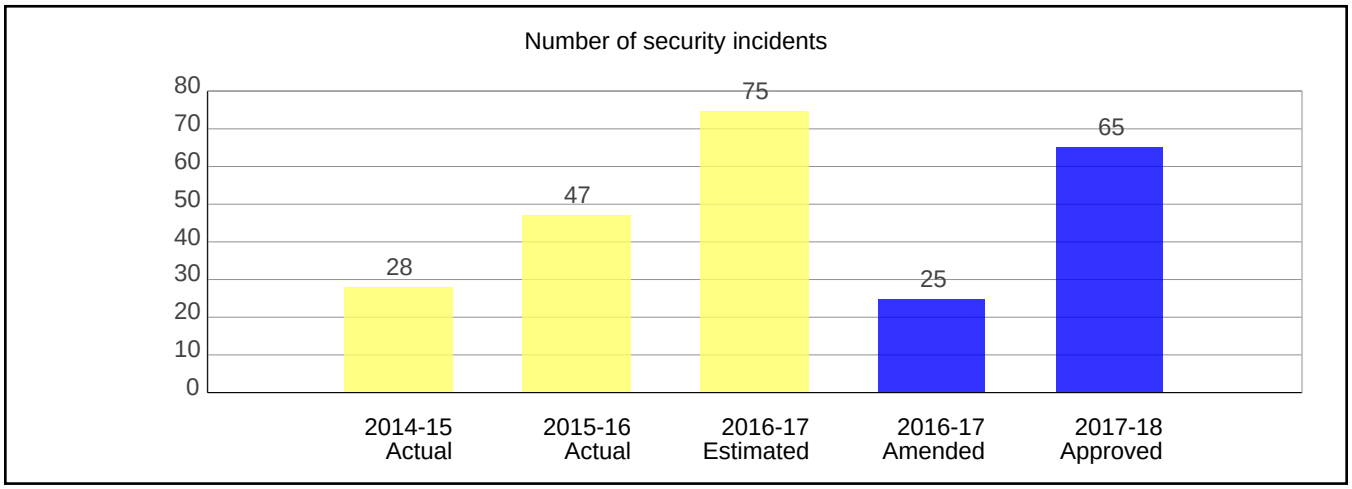
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Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs

Activity: Security Services

The purpose of Security Services is to provide a safe and secure workplace and to protect the City's resources so that organizational health is enhanced.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Municipal Court Building Security Fund	385,540	351,691	339,254	398,617	378,617
Total Requirements	**$385,540**	**$351,691**	**$339,254**	**$398,617**	**$378,617**
Performance Measures					
Number of security incidents	28	47	75	25	65
Security fund cost per square foot	6.79	6.36	6.2	6.8	6.9

Services

Provide court security through contracted security guards and certified peace officers; Assist with the development and maintenance of emergency plans; Monitor maintenance of security equipment; Process and transport arrestees for Downtown Austin Community Court; Boot and tow vehicles for delinquent parking cases.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

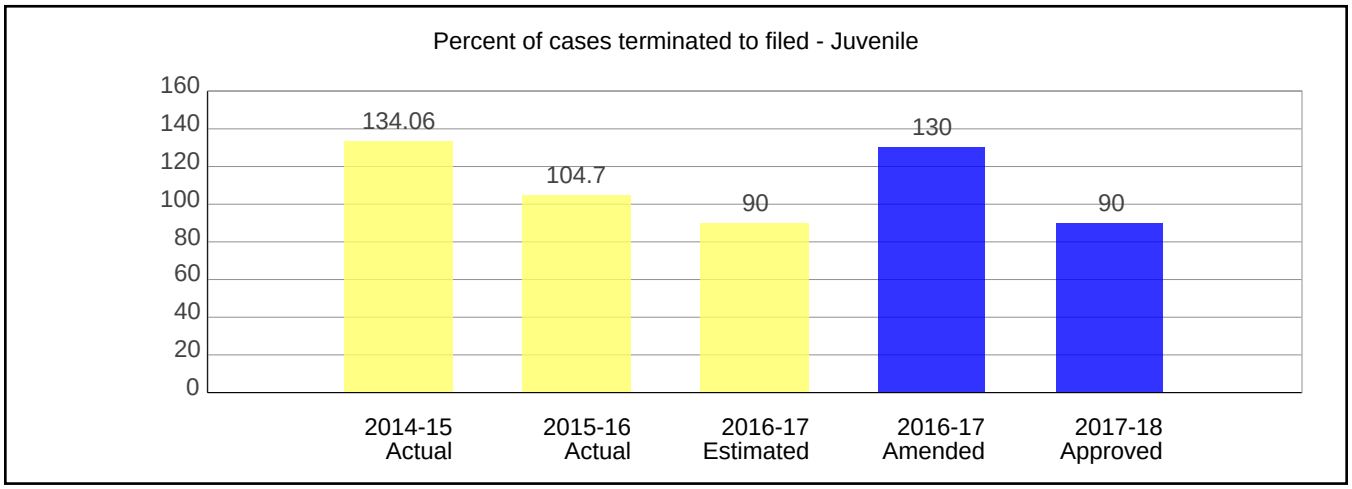
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Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs

Activity: Youth Case Management

The purpose of Youth Case Management is to provide court and diversion based education, prevention and resource referral services to youth and their families so that youth are deferred from the criminal justice system.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	164	0	0	0	0
Municipal Court Juvenile Case Manager Fund	612,398	737,685	611,561	931,151	850,434
Total Requirements	**$612,562**	**$737,685**	**$611,561**	**$931,151**	**$850,434**
Full-Time Equivalents					
Municipal Court Juvenile Case Manager Fund					
Civilian	9.00	9.00	9.00	9.00	9.00
Total FTEs	**9.00**	**9.00**	**9.00**	**9.00**	**9.00**
Performance Measures					
Percent of cases terminated to filed - Juvenile	134.06	104.7	90	130	90
Total number of cases filed - Juvenile	1,430	1,576	1,500	1,300	1,500

Services

Case management and monitoring for juveniles; Alternative sentencing; Personal contact with parents and juveniles; Develop and conduct classes; No cost educational programs and community service referrals; Teen Court administration; Diversion services; Collaborate with juvenile court, AISD and local social services agencies.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

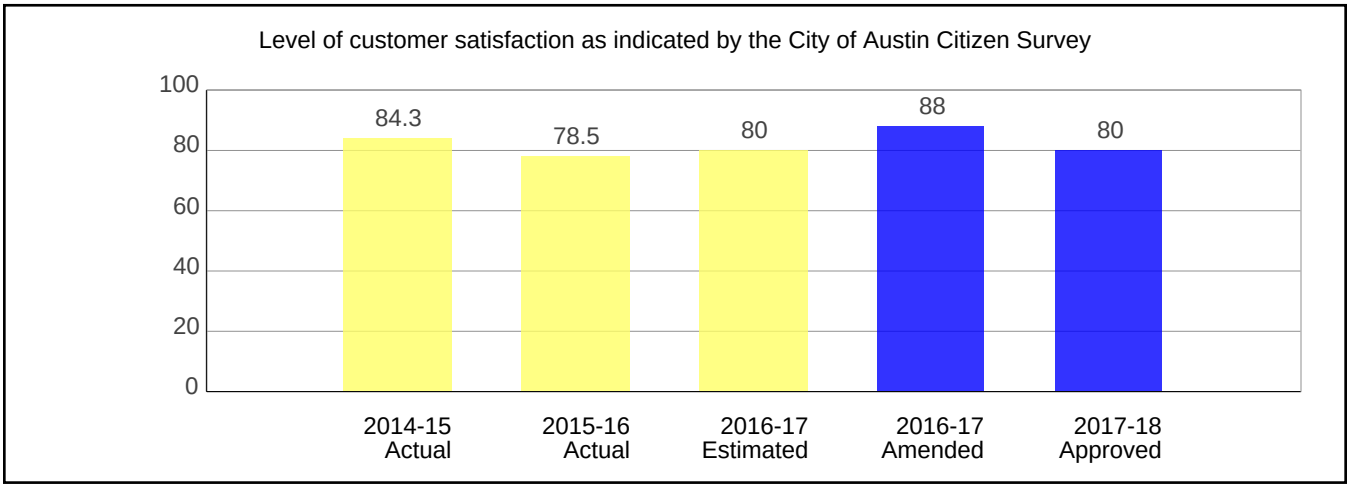
Bold Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of Departmental Support Services is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	2,626,928	2,836,975	2,953,154	2,905,844	3,181,347
Total Requirements	**$2,626,928**	**$2,836,975**	**$2,953,154**	**$2,905,844**	**$3,181,347**
Full-Time Equivalents					
General Fund					
Civilian	19.00	19.00	19.00	19.00	26.75
Total FTEs	**19.00**	**19.00**	**19.00**	**19.00**	**26.75**
Performance Measures					
Lost Time Injury Rate	1.33	0	0	2	0
Percent of employees completing minimum training requirements	78.76	54.37	100	100	100
Sick Leave Utilization Rate	29.73	29.51	35	38	38
Turnover Rate	22.1	11.72	7	15	12
Level of customer satisfaction as indicated by the City of Austin Citizen Survey	**84.3**	**78.5**	**80**	**88**	**80**
Overall level of employee satisfaction as indicated by the Listening to the Workforce Survey	**72**	**76**	**76**	**76**	**76**

Services

Court Clerk; Financial monitoring; Budgeting; Accounting; Purchasing; Human resources; Facility expenses; Public information; Vehicle and equipment maintenance; Grant administration; Safety; Customer service; Inventory control; Audit/internal review; Contract management.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

Bold Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	4,127,243	4,809,940	4,803,277	5,435,984	4,533,495
Municipal Court Juvenile Case Manager Fund	13,135	12,216	13,692	26,144	11,256
Municipal Court Traffic Safety Fund	53,310	132,238	121,527	637,796	628,981
Total Requirements	**$4,193,688**	**$4,954,394**	**$4,938,496**	**$6,099,924**	**$5,173,732**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Mary Jane Grubb, Court Clerk, 512-974-4692

Municipal Court: 2017-18

General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Court Judiciary	**$2,606,593**	**$2,587,181**	**$2,753,255**	**$2,800,315**	**$2,732,633**
Central Booking	1,094,827	1,107,315	1,121,691	1,040,036	1,076,882
Municipal Court Services	1,511,765	1,479,866	1,631,564	1,760,279	1,655,751
Downtown Austin Community Court	**$2,602,105**	**$3,103,723**	**$3,946,550**	**$3,870,099**	**$3,873,817**
Community Service Restitution	249,767	248,494	255,875	239,914	281,821
Court Operations	1,057,222	1,145,713	1,194,495	1,155,514	1,286,255
Rehabilitation Services	1,295,116	1,709,516	2,496,180	2,474,671	2,305,741
Municipal Court Operations	**$7,228,090**	**$7,687,126**	**$7,902,159**	**$7,501,772**	**$8,133,950**
Caseflow Management	2,506,600	2,540,727	2,377,382	2,175,513	2,250,689
Central Booking Support	655,095	796,740	1,125,262	1,126,762	1,214,024
Civil Parking Administration	496,547	544,936	518,165	500,441	532,659
Collection Services	706,791	907,800	956,186	908,358	1,101,584
Customer Services	2,863,057	2,896,923	2,925,164	2,790,698	3,034,994
Support Services	**$2,626,928**	**$2,836,975**	**$2,953,154**	**$2,905,844**	**$3,181,347**
Departmental Support Services	2,626,928	2,836,975	2,953,154	2,905,844	3,181,347
Transfers and Other Requirements	**$4,127,243**	**$4,809,940**	**$4,803,277**	**$5,435,984**	**$4,533,495**
Other Requirements	51,804	105,284	17,711	650,418	35,140
Transfers	4,075,439	4,704,656	4,785,566	4,785,566	4,498,355
Total	**$19,190,958**	**$21,024,945**	**$22,358,395**	**$22,514,014**	**$22,455,242**
Full-Time Equivalents (FTEs)					
Court Judiciary	**11.00**	**11.00**	**11.00**	**11.00**	**10.00**
Central Booking	3.00	2.00	2.00	2.00	2.00
Municipal Court Services	8.00	9.00	9.00	9.00	8.00
Downtown Austin Community Court	**23.00**	**24.00**	**24.00**	**24.00**	**24.00**
Community Service Restitution	6.50	6.00	6.00	6.00	6.00
Court Operations	9.00	10.00	10.00	10.00	10.00
Rehabilitation Services	7.50	8.00	8.00	8.00	8.00
Municipal Court Operations	**113.75**	**113.75**	**110.75**	**110.75**	**103.00**
Caseflow Management	43.50	42.95	39.95	39.95	31.20
Central Booking Support	12.25	14.40	16.40	16.40	16.40
Civil Parking Administration	5.25	5.40	5.40	5.40	5.40
Collection Services	9.25	10.50	10.50	10.50	12.00
Customer Services	43.50	40.50	38.50	38.50	38.00
Support Services	**19.00**	**19.00**	**19.00**	**19.00**	**26.75**
Departmental Support Services	19.00	19.00	19.00	19.00	26.75
Total	**166.75**	**167.75**	**164.75**	**164.75**	**163.75**

Municipal Court: 2017-18

Grants

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Full-Time Equivalents (FTEs)					
Downtown Austin Community Court	**2.00**	**2.00**	**2.00**	**2.00**	**2.00**
Rehabilitation Services	2.00	2.00	2.00	2.00	2.00
Total	**2.00**	**2.00**	**2.00**	**2.00**	**2.00**

Municipal Court: 2017-18

Expense Refunds

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Downtown Austin Community Court	**$202,354**	**$214,670**	**$205,024**	**$205,024**	**$210,898**
Community Service Restitution	183,129	196,065	205,024	205,024	210,898
Court Operations	4,846	15,361	0	0	0
Rehabilitation Services	14,379	3,244	0	0	0
Municipal Court Operations	**$1,428**	**$937**	**$0**	**$0**	**$0**
Civil Parking Administration	1,428	937	0	0	0
Municipal Court Special Programs	**$164**	**$0**	**$0**	**$0**	**$0**
Youth Case Management	164	0	0	0	0
Total	**$203,946**	**$215,607**	**$205,024**	**$205,024**	**$210,898**

Municipal Court: 2017-18

Municipal Court Traffic Safety Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Municipal Court Special Programs	**$661,027**	**$659,351**	**$674,454**	**$1,026,770**	**$1,035,585**
Civil Red Light Administration	661,027	659,351	674,454	1,026,770	1,035,585
Transfers and Other Requirements	**$53,310**	**$132,238**	**$121,527**	**$637,796**	**$628,981**
Other Requirements	25,354	65,444	60,546	321,816	314,021
Transfers	27,956	66,794	60,981	315,980	314,960
Total	**$714,337**	**$791,590**	**$795,981**	**$1,664,566**	**$1,664,566**
Full-Time Equivalents (FTEs)					
Municipal Court Special Programs	**1.00**	**1.00**	**1.00**	**1.00**	**1.00**
Civil Red Light Administration	1.00	1.00	1.00	1.00	1.00
Total	**1.00**	**1.00**	**1.00**	**1.00**	**1.00**

Municipal Court: 2017-18

Municipal Court Juvenile Case Manager Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Municipal Court Special Programs	**$612,398**	**$737,685**	**$611,561**	**$931,151**	**$850,434**
Youth Case Management	612,398	737,685	611,561	931,151	850,434
Transfers and Other Requirements	**$13,135**	**$12,216**	**$13,692**	**$26,144**	**$11,256**
Other Requirements	551	2,125	4,185	16,637	1,605
Transfers	12,584	10,091	9,507	9,507	9,651
Total	**$625,533**	**$749,902**	**$625,253**	**$957,295**	**$861,690**
Full-Time Equivalents (FTEs)					
Municipal Court Special Programs	**9.00**	**9.00**	**9.00**	**9.00**	**9.00**
Youth Case Management	9.00	9.00	9.00	9.00	9.00
Total	**9.00**	**9.00**	**9.00**	**9.00**	**9.00**

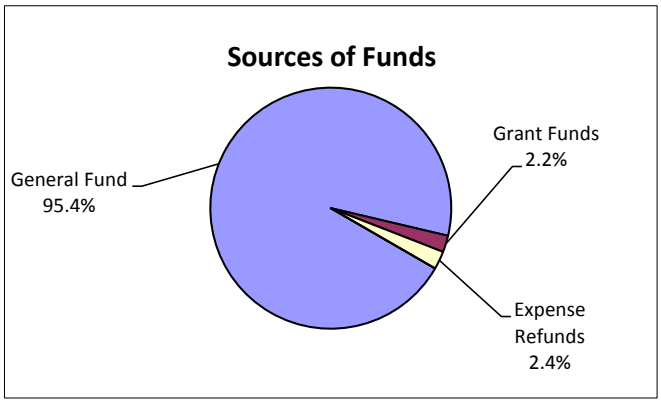
Municipal Court: 2017-18

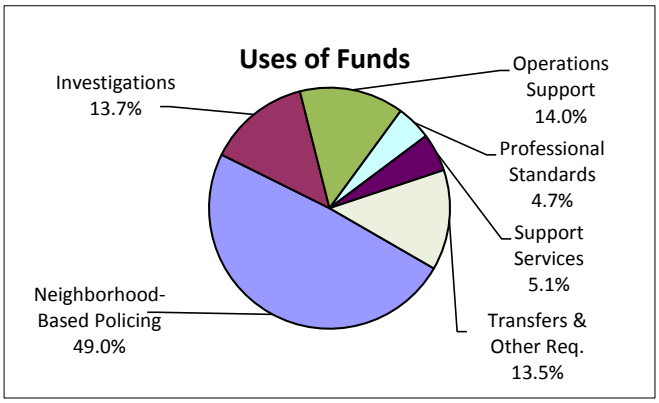
Municipal Court Technology Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Municipal Court Special Programs	**$510,862**	**$578,927**	**$582,459**	**$1,102,654**	**$650,368**
Court Technology	510,862	578,927	582,459	1,102,654	650,368
Total	**$510,862**	**$578,927**	**$582,459**	**$1,102,654**	**$650,368**

Municipal Court: 2017-18

Municipal Court Building Security Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Municipal Court Special Programs	**$385,540**	**$351,691**	**$339,254**	**$398,617**	**$378,617**
Security Services	385,540	351,691	339,254	398,617	378,617
Total	**$385,540**	**$351,691**	**$339,254**	**$398,617**	**$378,617**

Police





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
General Fund					
Revenue	$4,253,915	$4,373,308	$4,176,636	$4,317,959	$4,208,207
Requirements	$353,099,982	$369,184,284	$384,302,961	$386,573,423	$402,535,817
Full-Time Equivalents (FTEs)					
Sworn	1,846.00	1,896.00	1,908.00	1,908.00	1,908.00
Civilian	683.25	702.25	732.25	732.25	725.25
Expense Refunds	$10,984,756	$12,326,692	$11,734,036	$8,751,407	$10,244,447
Grants					
Requirements	$4,808,000	$6,723,000	$4,957,000	$6,300,000	$9,402,000
Full-Time Equivalents (FTEs)					
Civilian	18.00	18.00	6.00	6.00	6.00
Total Budget	$368,892,738	$388,233,976	$400,993,997	$401,624,830	$422,182,264

Police
Organization by Program and Activity for 2018

Investigations

- Centralized Investigations
- Organized Crime

Neighborhood-Based Policing

- Community Partnerships
- Patrol
- Patrol Support
- Specialized Patrol and Events Planning
- Traffic Enforcement

Operations Support

- Air Operations
- Communications
- Forensics Science Services
- Special Operations
- Strategic Support
- Victim Services

Professional Standards

- Internal Affairs
- Recruiting
- Training

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Police
Mission and Goals for 2018

Mission

The mission of the Police Department is to keep you, your family and our community safe.

Goals

Improve Community Safety

- Reduce the Part I violent crime rate by 1% to 3.90 per 1,000 population.
- Reduce the Part I property crime rate by 1% to 43.00 per 1,000 population.
- Reduce the Part II (quality of life) crime rate by 1% to 93.00 per 1,000 population.
- Reduce the traffic fatality rate by 1% to 8.80 per 100,000 population.

Provide Responsive Service

- Maintain an 8 minute 4 second average response time to emergency and urgent calls.
- Maintain the percentage of residents who are satisfied with the overall quality of police services at 72%.
- Increase the percent of Part I violent and property crimes cleared by 2% to 16.7%.

Note: Basis for most goals is the five year historical average.

Austin Police Department

Message from the Director

The Austin Police Department (APD) continues its mission to keep you, your family and our community safe, so that residents and visitors feel safe. Our vision of being the safest big city in America is built around a strong commitment to neighborhood-based policing. The emphasis includes continued efforts to reduce crime, improve service delivery, increase attention to traffic safety and quality of life initiatives, and improve efficiency and effectiveness through professional development, process improvements, technology changes and volunteerism.

The Austin Police Department provides quality police services to the citizens of Austin, Texas, in a variety of ways. Officers assigned to patrol and field operations respond to calls for service, provide traffic control, and assist citizens in solving neighborhood problems to enhance their quality of life. Highway Enforcement officers conduct investigations of serious injury collisions, special traffic initiatives, abandoned vehicle removal, and DWI enforcement. APD has a number of specialized units committed to keeping Austin safe, including Gang Suppression, Auto Theft Interdiction, Child Abuse, Financial Crimes, High Tech Crime, Homicide, Special Events, Training and Recruiting. The Department also has civilian support units including Forensics, Crime Analysis and Crime Records, Human Resources, Financial Management and 9-1-1 Communications, as well as units that provide community outreach through the Police Activities League and Police Explorer Post, Citizens' Police Academy, Blue Santa and the National Night-Out Program.

The Department has aligned its budget to address a number of goals. Those goals include proactively responding to crime trends and maintaining quality police services in a changing environment, addressing the support services workload that corresponds with increased numbers of officers, building strong relationships with our communities, upgrading technology so that police can effectively meet the increased demand for service, reducing risk by enhancing the training of police, ensuring police have access to high-quality equipment and reliable vehicles so they can focus on customer service, and improving police facilities to support the efficient provision of services and encourage community access to police operations.

The Austin Police Department is committed to the use of best practices in order to reduce crime, enhance citizen safety, manage traffic safety, and to provide professionally trained staff to our community.



Brian Manley, Chief of Police
Austin Police Department

Budget Highlights

The Austin Police Department (APD) FY 2017-18 budget includes requirements to maintain current operations and fund increases in sworn personnel service tenure pay and other contract obligations. Contractual and commodity accounts remain relatively consistent with the exception of increased costs anticipated for fleet fuel and maintenance, transfers related to technology management and support services, as well as maintenance and cloud storage for body-worn cameras. The budget has been reduced by eight civilian DNA positions and the corresponding funding for those positions has been reallocated to fund contracts and supplies related to the DNA laboratory. Funding for the additional 12 sworn positions—authorized but not funded in FY 2016-17—is again not included in the FY 2017-18 budget. The total FY 2017-18 General Fund budget for Police is $402.5 million, which includes 1,908 sworn and 725.25 civilian positions.

Neighborhood-Based Policing

Neighborhood-Based Policing, comprised of the Patrol, Patrol Support, Community Partnerships, Specialized Patrol and Events Planning, and Traffic Enforcement activities, represents 49% of the FY 2017-18 budget. The Patrol regions use directed patrols and tactical teams to supplement regular patrols in order to address emerging crime "hot spots" quickly and to prevent ongoing crime issues. Hot spots and other emerging trends are identified by crime analysts using data analysis to link call volume and crime patterns. Patrol Support, which includes district representatives and detectives, are often used in the crime reduction/prevention strategies as well.



Specialized Patrol and Events Planning is comprised of Park, Lake, and Mounted Patrols. Park Patrol is responsible for patrolling more than 20,000 acres of land containing 300 parks, 15 preserves, 40 greenbelts, 35 pools, and over 227 miles of trails in the city of Austin. Park officers utilize a wide range of tools to preserve the peace within City parks and are often seen patrolling on foot or bikes along park trails. Many of the areas patrolled by Park Patrol are not accessible by vehicle. In addition to patrolling many popular special events that take place on park lands, including the Zilker Kite Festival, Zilker Tree Holiday Festival and Trail of Lights, Urban Music Festival, Austin Symphony's 4th of July, Juneteenth Celebration, Austin City Limits Festival, Austin's New Year, and South By Southwest (SXSW) Music Festival, the units also provide support to the Downtown area for emergencies and shelter events.

Lake Patrol is responsible for patrolling the three area public lakes in the city of Austin. These include Walter E. Long, Lady Bird, and Lake Austin. APD's presence on these waterways is intended to properly educate boaters and ensure the safety of all persons on the water. The unit enforces State laws and City ordinances that relate to waterways, including illegal bridge jumping, swimming areas on area lakes, personal watercraft bans on certain holidays, and music levels from boats.

Traffic enforcement and safety is a top priority for the Department. The Highway Response and Commercial Vehicle Enforcement teams, alongside the DWI Enforcement and Motors units, are responsible for clearing traffic hazards, investigating crashes and enforcing local, State and Federal traffic laws and City ordinances on all the high-speed roadways within the city limits of Austin. Enforcement operations and unit deployments are based upon statistical analysis of collision

and other data. The primary purpose of traffic enforcement is to reduce crashes, save lives, and facilitate the safe and efficient mobility of all road users throughout the city. The Department continues to receive grant overtime funding from the Federal Motor Carrier Safety Administration and the Texas Department of Transportation that target a variety of traffic safety issues related to both commercial and passenger vehicle activities.

The Highway Enforcement unit participates in a variety of enforcement activities within the community, including monitoring of school zones, special events, and other regional traffic issues, and is a pivotal member of the City of Austin's Vision Zero Program that emphasizes the safe mobility for all road users and the long term commitment to eliminate traffic fatalities and severe injuries.



The Community Partnerships activity encompasses a wide variety of activities such as the Citizens Police Academy, Austin Police Operation Blue Santa, National Night Out, Office of Community Liaison (OCL) Youth Summer Camp, Links Youth Leadership Program, I.C.A.R.E. Faith Community Conference, Austin Independent School District (AISD) reading programs, elementary and middle school soccer competitions, kickball, Pop-Up Street Games, Police Activities League (PAL) Basketball Clinics and Boxing Camps, Police Explorer Competitions, Neighborhood Community Forums, and Quality of Life Commissions for the African-American, Asian, Hispanic and LGBTQ Communities.

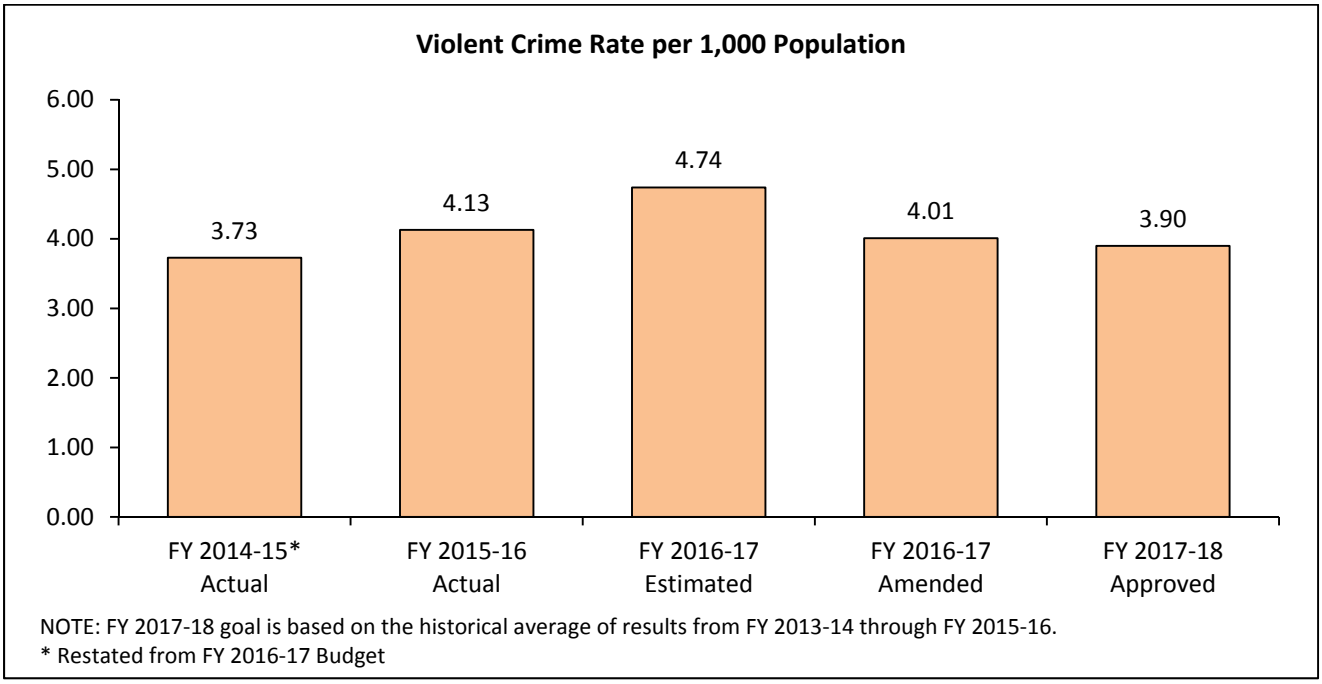
Investigations

The Investigations program accounts for 14% of the Department's budget, and includes Centralized Investigations and Organized Crime activities. Centralized Investigations detectives are tasked with solving high-profile crimes and those requiring a high level of specialization to investigate, such as homicide, robbery, gambling, sex crimes, property crimes, technology offenses, vehicle theft, burglary and domestic violence.

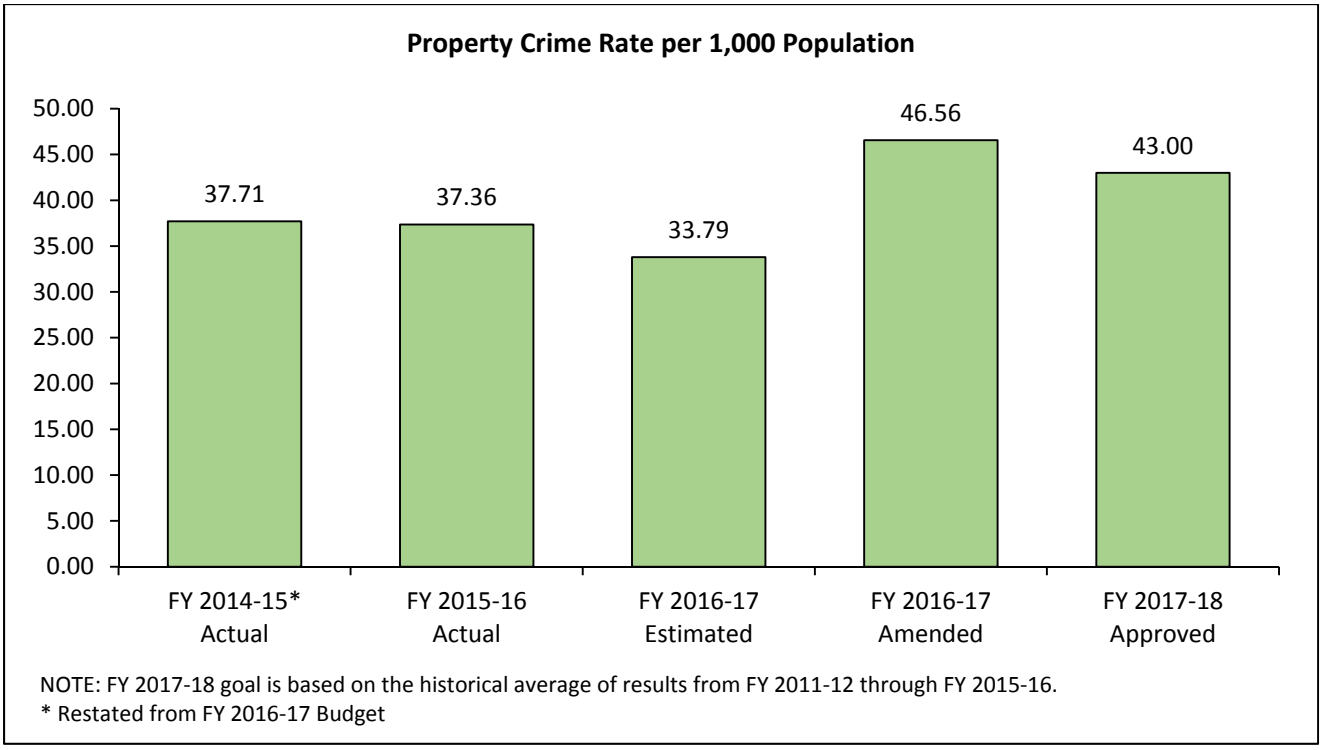
The Organized Crime activity focuses on criminal activity related to gangs, narcotics and human trafficking, and participates in Gang Resistance Education and Training (GREAT) at AISD Elementary Schools to mentor at-risk youth. The GREAT program supported 26 elementary and middle school campuses and served over 1,800 students in the 2016-2017 school year.

The FBI identifies seven "Part I Index Crimes" based on their seriousness and frequency of occurrence. Four of these are considered violent crimes: murder, rape, robbery, and aggravated assault. Three of these are property crimes: burglary, theft, and auto theft. APD reports crime counts to the FBI, whose Uniform Crime Reporting (UCR) program provides for consistent crime reporting across the country. For prior years (FY 2014-15 and earlier), APD reports the FBI's UCR violent and property crime rates. These rates are considered official, and they are calculated using the calendar year and Austin's U.S. Census population. For FY 2015-16, the crime rates are based on a fiscal year and the full-purpose population.

The FY 2015-16 violent crime rate was 11% higher than the FY 2014-15 rate and 7% higher than the average of the last four years. To compare violent crime components during FY 2015-16, Austin's homicide rate of 0.04 per 1,000 residents (35 murders) was 57% higher compared to the previous year (23 murders), and it was 78% lower than the average of large US cities. Austin's rate of 0.7 rapes per 1,000 residents was 35% higher than the previous year, and it was 10% lower than large US cities. Austin's rate of 1.1 robberies per 1,000 residents was 10% higher than the previous year and 62% lower than large US cities. Austin's rate of 2.3 aggravated assaults per 1,000 residents was 5% higher compared to the previous year and was 51% lower than large US cities. Austin ranked as the fourth safest city of large U.S. cities with respect to violent crime.



The FY 2015-16 property crime rate was 1% lower than the FY 2014-15 rate and 17% lower than the average of the last four years. Austin's property crime rate in calendar year 2015 (the most recent official results) was 37.71 per 1,000 residents, which was 6% lower than the rate of 40.11 per 1,000 residents for large US cities. Austin ranked 17th safest of large U.S. cities in property crime rate. Austin's rate of 5.6 burglaries per 1,000 population was 6% higher compared to the previous year, and it was 31% lower than the rate for other large U.S. cities for the most recent year of comparison data. Austin's rate of 29.3 thefts per 1,000 residents was 2% lower compared to the previous year, and it was 9% higher than the rate for other large U.S. cities. Austin's rate of 2.5 auto thefts per 1,000 residents was 1% lower compared to the previous year, and it was 50% lower than the rate for other large U.S. cities.



Operations Support

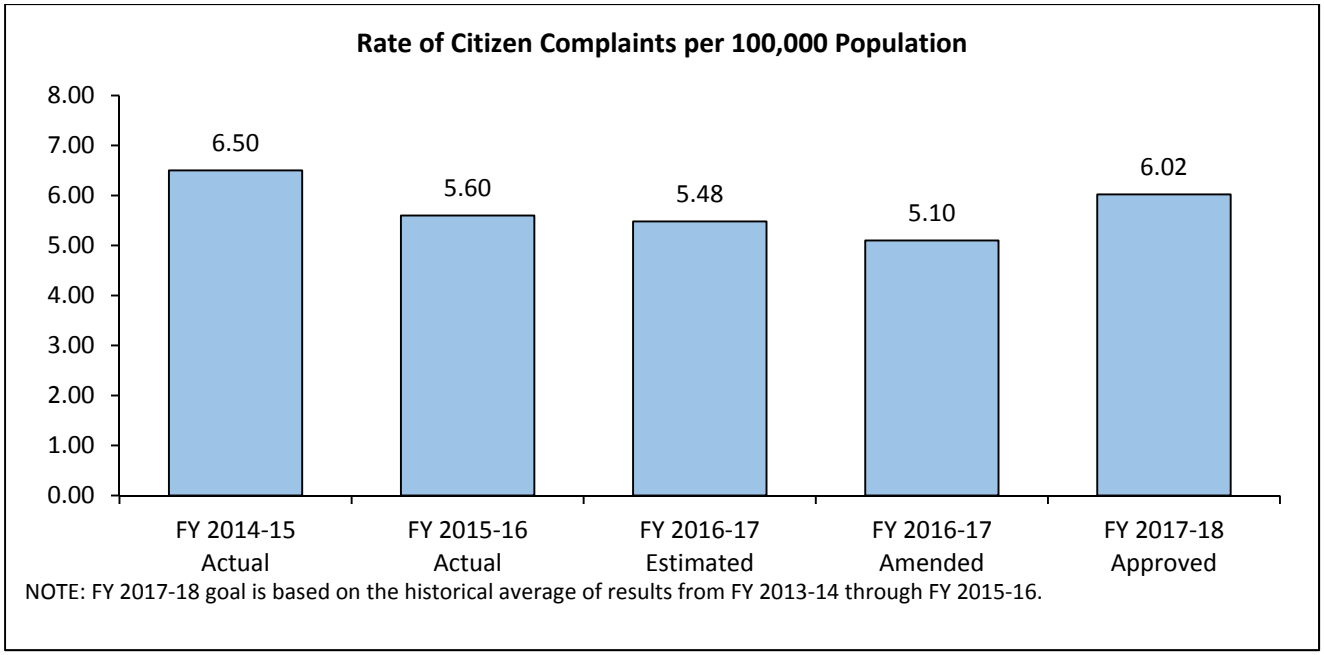
Operations Support accounts for 14% of the FY 2017-18 operating budget and includes the Air Operations, Communications, Special Operations, Strategic Support, Forensic Sciences, and Victim Services activities, which provide services throughout the City's land, streets and water areas. In June of 2016, Austin Police officials decided to close the Austin Police DNA Lab after the Texas Forensic Science Commission cited training deficiencies and outdated DNA testing methods during an on-site audit. Since that time APD has worked with Texas Department of Public Safety (DPS) officials to reopen the lab under DPS management and control. Under a five-year contract, APD will pay DPS $4.0 million to manage all aspects of the DNA lab, including procedures for analyzing forensic evidence and the oversight of employees contracted or hired by DPS to work there. The newly named Department of Public Safety Capital Area Regional Lab (DPS CAP Lab) will focus exclusively on testing DNA evidence in APD cases and will be able to process approximately 40 cases per month. This contract with DPS will allow APD to address backlogged DNA evidence awaiting analysis. APD has approximately 2,600 cases awaiting DNA testing, and approximately 1,900 of those cases are from reported sexual assaults that need to be tested or tested further using current technology. APD has also contracted with three private labs that are already testing DNA evidence for APD. The combined capacity of all four labs is expected to eliminate the backlog of DNA evidence by late 2018. The FY 2017-18 budget also includes $50,000 in one-time funding to train local counselors to provide trauma counseling in exchange for their agreement to take on an appropriate number of pro-bono sexual assault clients.

Professional Standards

Professional Standards includes the Recruiting, Training, and Internal Affairs activities, and amounts to 5% of the total budget. APD recruits year-round and is currently on schedule to fill all vacancies by December 2017. In FY 2017-18, APD anticipates having two classes to keep up with normal attrition.

In addition to continuously improving training and policy development, APD continues to improve in community engagement through community education training opportunities, which seek to raise the level of trust and accountability between APD and the community we serve.





NOTE: FY 2017-18 goal is based on the historical average of results from FY 2013-14 through FY 2015-16.

Revenue

Police General Fund revenue in FY 2017-18 is estimated at $4.2 million, a slight decrease from the prior year budget. Of this total, $3.1 million is budgeted for commercial and residential alarm permit fees and fees for non-permitted false alarms. The number of new alarm permits is expected to decline slightly in FY 2017-18, due to the increased prevalence of self-monitoring alarm systems that do not require a permit. Revenue from the City's wrecker fee contract, wherein the City receives 20% of the towing revenue collected under the agreement, is budgeted at $0.8 million in FY 2017-18.

Austin Police Department
Significant Changes

General Fund

Revenue Changes	Dollars
Decrease in revenue from alarm permit and false alarm fees.	($153,715)

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$7,842,785
Increase in funding for technology management.		$1,048,871
Increase in funding for administrative support.		$555,544
Additional funding to cover costs related to fleet fuel and maintenance.		$1,130,109
Increase in funding for Liability Reserve, Workers' Compensation, and Accrued Payroll.		$1,806,013
Department Cost Drivers		
Increase in funding for trunked radio.		$2,161,819
Increase in funding for maintenance/cloud storage for body-worn cameras.		$953,522
Increase in funding for the Combined Transportation and Emergency Communications Center (CTECC).		$935,520
Annualized cost of 21 civilian positions added in the FY 2016-17 budget.		$349,780
Increase in funding for existing software and equipment maintenance.		$190,321
Increase in funding for the pager lease contract.		$122,547
Transfer of one position from Communications and Technology Management.	1.00	$131,465
Reallocation of funds for eight DNA positions from salary and benefits to contractuals and commodities to fund third party contracts and supplies related to the DNA lab.	(8.00)	$0

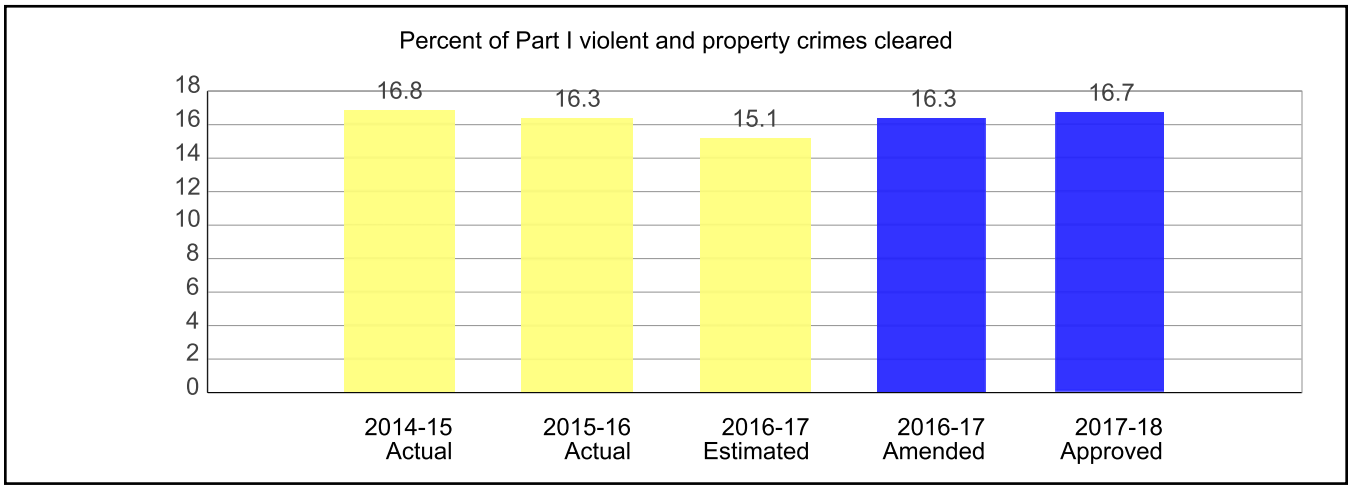
Expenditure Changes	FTEs	Dollars
One-time funding to train local counselors to provide trauma counseling in exchange for their agreement to take on an appropriate number of pro-bono sexual assault clients.		$50,000
Decrease in funding for wireless maintenance.		($395,555)
One-time expense refund from Visit Austin for Spring Festival security.		($1,200,000)

Police
Budget Detail by Activity

Program: Investigations

Activity: Centralized Investigations

The purpose of the Centralized Investigations activity is to investigate and solve property and violent crimes that require a particularly high level of expertise in order to protect victims and the public and deter criminal activity.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	469,555	520,932	288,179	352,065	352,065
General Fund	34,296,822	36,327,567	37,607,864	37,443,978	37,940,831
Grants	602,000	436,000	453,000	600,000	600,000
Total Requirements	**$35,368,377**	**$37,284,499**	**$38,349,043**	**$38,396,043**	**$38,892,896**
Full-Time Equivalents					
General Fund					
Civilian	22.00	23.00	22.00	23.00	22.00
Sworn	203.00	200.00	217.00	216.00	217.00
Grants	2.00	2.00	2.00	2.00	2.00
Total FTEs	**227.00**	**225.00**	**241.00**	**241.00**	**241.00**
Performance Measures					
Number of cases investigated by centralized detectives	54,836	52,069	44,214	55,384	44,214
Number of Part I property crimes investigated department-wide	35,399	33,575	31,465	43,360	40,982
Number of Part I violent crimes investigated department-wide	3,497	3,903	4,413	3,734	3,717
Part I property crimes cleared	5,043	4,332	3,584	5,386	4,920
Part I violent crimes cleared	1,845	1,776	1,854	2,290	2,545
Percent of Part I violent and property crimes cleared	**16.8**	**16.3**	**15.1**	**16.3**	**16.7**

Services

Violent crime case investigation units: Homicide, Cold Case, Sex Crimes, Sex Offender Apprehension and Registration, Robbery, Domestic Violence, Child Abuse, Crisis Intervention Team, Special Investigations Unit; Property crime case investigation: Burglary, Financial/White Collar Crimes, Commercial Burglary, Auto Theft, Animal Cruelty, Arrest Review.

Contact

Joe Chacon, Investigations Bureau Assistant Chief, 512-974-5030

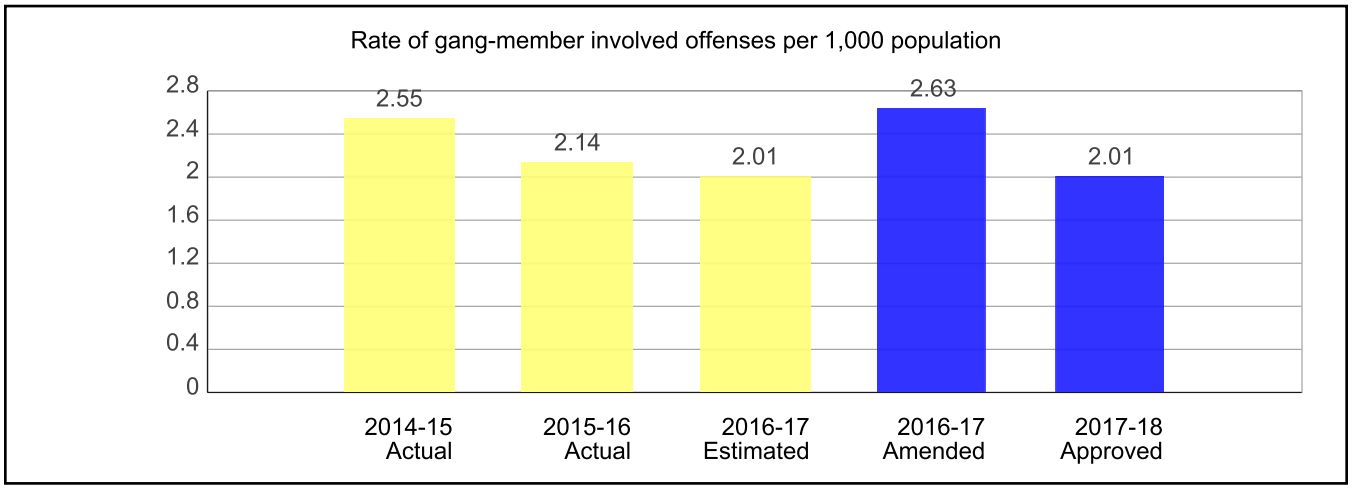
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Police
Budget Detail by Activity

Program: Investigations

Activity: Organized Crime

The purpose of the Organized Crime activity is to investigate the possession, manufacture, and illegal sale of controlled substances, gang-related crime, and computer-related crime and gather and disseminate information regarding criminal activity to APD Commands and other criminal justice agencies and the general public in order to reduce organized crime.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	340,119	609,289	355,000	55,000	55,000
General Fund	15,869,136	17,744,500	17,114,982	17,417,222	17,903,605
Grants	433,000	448,000	438,000	39,000	1,129,000
Total Requirements	**$16,642,255**	**$18,801,789**	**$17,907,982**	**$17,511,222**	**$19,087,605**
Full-Time Equivalents					
General Fund					
Civilian	2.75	2.75	3.00	3.00	3.00
Sworn	117.00	115.00	115.00	112.00	115.00
Total FTEs	**119.75**	**117.75**	**118.00**	**115.00**	**118.00**
Performance Measures					
Number of federal arrests made by Narcotics Conspiracy	114	72	67	81	67
Number of gang-member involved offenses	2,250	1,946	1,874	2,449	1,916
Rate of gang-member involved offenses per 1,000 population	2.55	2.14	2.01	2.63	2.01

Services

Execution of search warrants; Arrest of suspects; Surveillance; Clandestine lab removal; Seizure of controlled substances and assets; Information dissemination; Intelligence gathering and case management; Crime stoppers hotline; Apprehension of gang members and career criminal/probation-parole violators; Human Trafficking Unit; Investigation of gang-related offenses; Education/gang awareness presentations.

Contact

Troy Officer, Organized Crime Commander, 512-974-8600

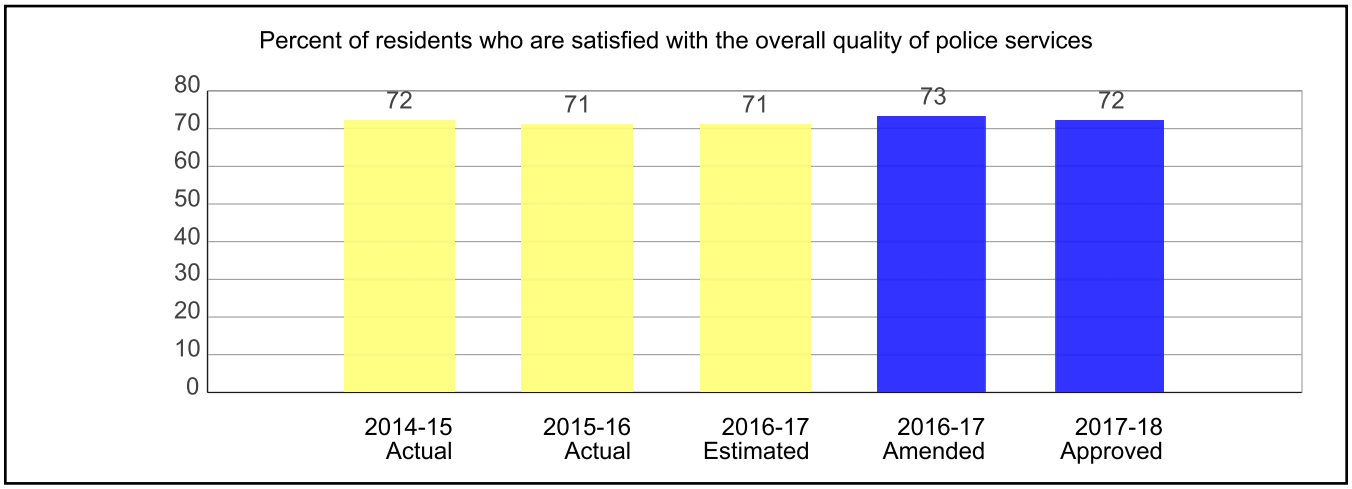
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Police
Budget Detail by Activity

Program: Neighborhood-Based Policing

Activity: Community Partnerships

The purpose of the Community Partnerships activity is to establish partnerships and provide collaborative problem solving opportunities, neighborhood services, and education to residents so that together police and citizens can improve safety, the perception of safety and neighborhood quality of life.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	37,603	33,625	25,000	0	0
General Fund	1,887,419	1,909,141	2,155,061	2,180,061	2,192,040
Grants	650,000	0	0	0	1,000,000
Total Requirements	**$2,575,021**	**$1,942,766**	**$2,180,061**	**$2,180,061**	**$3,192,040**
Full-Time Equivalents					
General Fund					
Civilian	11.00	12.00	12.00	12.00	12.00
Sworn	5.00	6.00	6.00	6.00	6.00
Grants	13.00	13.00	0.00	0.00	0.00
Total FTEs	**29.00**	**31.00**	**18.00**	**18.00**	**18.00**
Performance Measures					
Number of youth attendances in PAL programs	7,290	16,437	20,158	10,000	20,158
Number of youth enrolled in the Explorers program	42	41	51	37	51
Percent of residents who are satisfied with the enforcement of local traffic laws	52	48	48	53	53
Percent of residents who are satisfied with the speed of emergency police response	67	67	67	68	68
Percent of residents who feel safe downtown at night	28	28	28	35	35
Percent of residents who feel safe downtown during the day	77	78	78	78	79
Percent of residents who are satisfied with the overall quality of police services	**72**	**71**	**71**	**73**	**72**

Services

Partnerships; Public education; Outreach to youth; Community events; Volunteer support.

Contact

Brian Manley, Interim Chief of Police, 512-974-5030

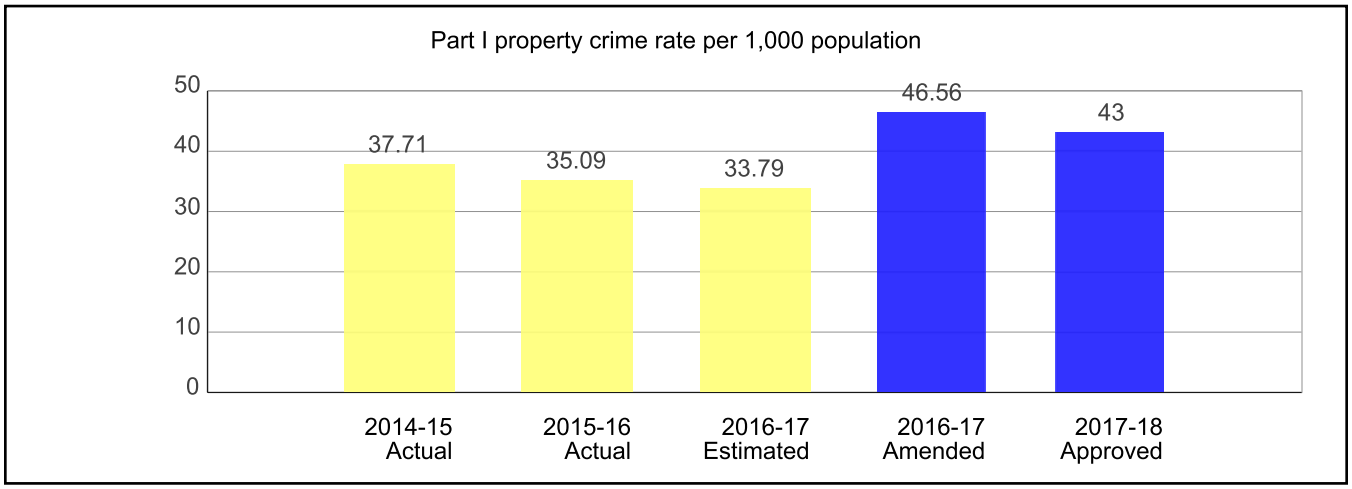
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Police
Budget Detail by Activity

Program: Neighborhood-Based Policing

Activity: Patrol

The purpose of the Patrol activity is to provide a police presence in neighborhoods, respond to calls for service from the community, and engage in collaborative problem solving initiatives with the community so that the community can feel and be safe.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	6,441,066	6,598,127	7,173,827	6,778,183	7,071,223
General Fund	110,616,888	116,449,349	118,668,959	121,927,657	125,763,094
Grants	331,000	1,482,000	1,060,000	1,239,000	340,000
Total Requirements	**$117,388,953**	**$124,529,476**	**$126,902,786**	**$129,944,840**	**$133,174,317**
Full-Time Equivalents					
General Fund					
Civilian	9.00	13.00	11.00	12.00	11.00
Sworn	892.00	970.00	982.00	984.00	979.00
Total FTEs	**901.00**	**983.00**	**993.00**	**996.00**	**990.00**
Performance Measures					
Austin's ranking among the safest major US cities on property crime	17	17	17	16	16
Austin's ranking among the safest major US cities on violent crime	2	4	4	2	3
Number of incidents responded to by patrol officers, including self-initiated calls	572,623	572,303	572,303	572,623	572,303
Percent of Community Engagement Time Available	17	22	22	21	23
Part I property crime rate per 1,000 population	**37.71**	**35.09**	**33.79**	**46.56**	**43**
Part I violent crime rate per 1,000 population	**3.73**	**4.08**	**4.74**	**4.01**	**3.9**
Part II (quality of life) crime rate per 1,000 population	**85**	**79**	**79**	**101**	**93**

Services

Response to 911 calls; Traffic enforcement; Law enforcement; Preventive patrol/visibility; Directed patrol/hot spots.

Contact

Brian Manley, Interim Chief of Police, 512-974-5030

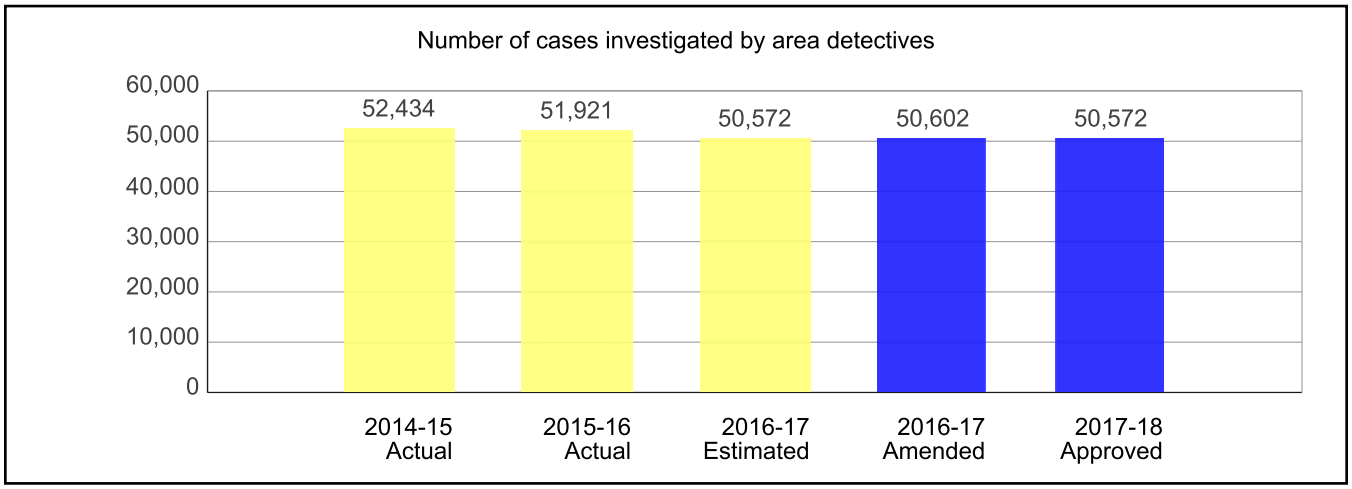
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Police
Budget Detail by Activity

Program: Neighborhood-Based Policing

Activity: Patrol Support

The purpose of the Patrol Support activity is to support the first response officers through follow-up investigations, apprehension of offenders, and targeted enforcement efforts, and to provide collaborative problem solving opportunities to residents in order to reduce crime and disorder and to improve quality of life.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	175,930	202,684	150,000	0	0
General Fund	34,456,877	31,557,674	32,285,629	32,085,849	33,413,522
Total Requirements	**$34,632,807**	**$31,760,358**	**$32,435,629**	**$32,085,849**	**$33,413,522**
Full-Time Equivalents					
General Fund					
Civilian	9.00	7.00	16.00	11.00	16.00
Sworn	253.00	226.00	218.00	218.00	218.00
Total FTEs	**262.00**	**233.00**	**234.00**	**229.00**	**234.00**
Performance Measures					
Arrests made by Metro Tactical	1,982	1,710	1,621	1,592	1,621
Average response time to calls for service at ABIA	6.44	6.37	7.1	6.54	7.1
Number of calls for service at ABIA	17,625	18,790	18,634	18,628	18,634
Number of cases investigated by area detectives	52,434	51,921	50,572	50,602	50,572
Number of false alarms received	41,415	40,021	40,112	40,368	40,563

Services

Investigations; Arrests; Court testimony; Austin Regional Intelligence Center (ARIC); Intelligence Unit; Real Time Crime Center (RTCC).

Contact

Brian Manley, Interim Chief of Police, 512-974-5030

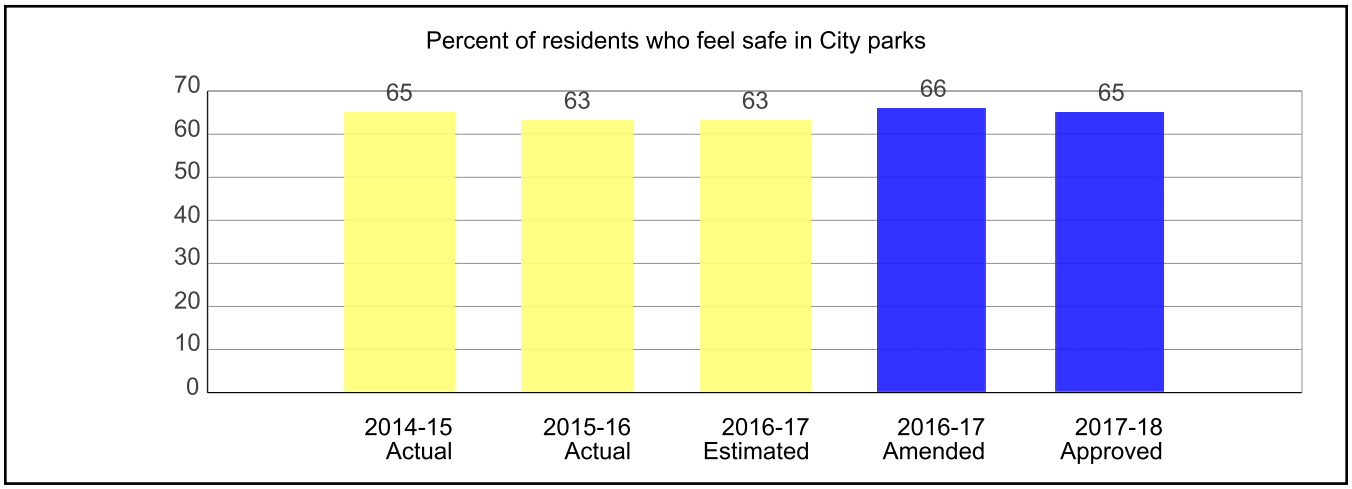
Bold Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing

Activity: Specialized Patrol and Events Planning

The purpose of the Specialized Patrol and Events Planning activity is to provide specialized public safety services to Austin residents.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	2,851,569	3,908,231	3,525,000	1,368,715	2,568,715
General Fund	11,422,985	13,873,773	15,059,669	14,005,520	12,986,165
Total Requirements	**$14,274,554**	**$17,782,004**	**$18,584,669**	**$15,374,235**	**$15,554,880**
Full-Time Equivalents					
General Fund					
Civilian	4.00	4.00	7.00	7.00	7.00
Sworn	77.00	77.00	77.00	80.00	79.00
Total FTEs	**81.00**	**81.00**	**84.00**	**87.00**	**86.00**
Performance Measures					
Number of boat safety checks on area lakes	1,079	784	784	1,079	784
Number of enforcement actions taken by the Parks unit on parkland	New Meas	New Meas	42,660	32,112	42,660
Percent of residents who feel safe in City parks	65	63	63	66	65

Services

Law enforcement; Lake/park patrol; Citations; Arrests; Investigations for boating accidents; Special events; Holiday and special event security; Disaster response.

Contact

Brian Manley, Interim Chief of Police, 512-974-5030

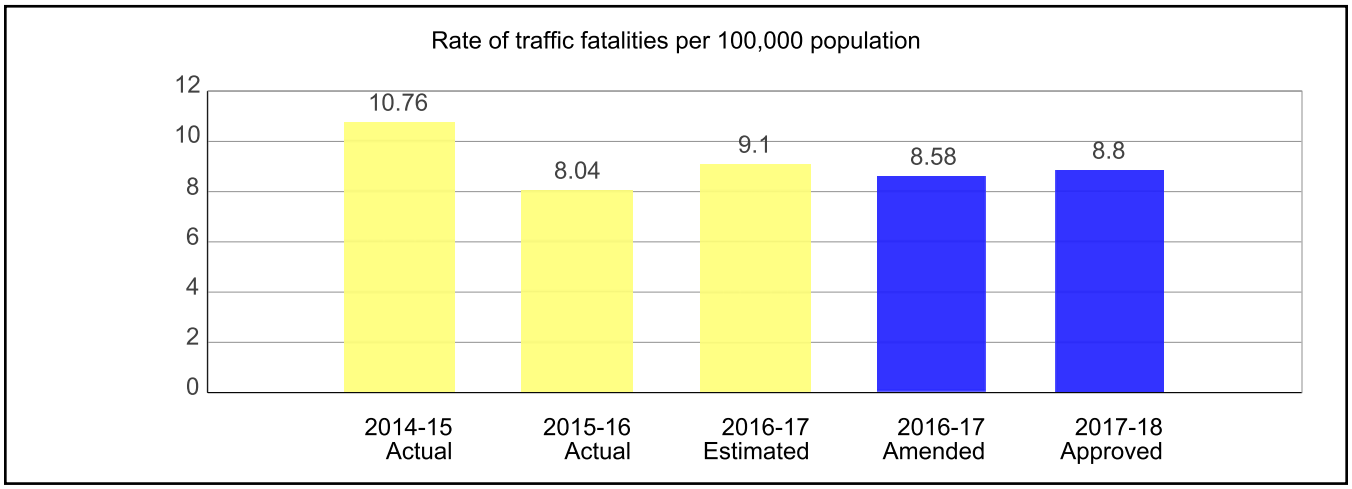
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Police
Budget Detail by Activity

Program: Neighborhood-Based Policing

Activity: Traffic Enforcement

The purpose of the Traffic Enforcement activity is to investigate crashes, analyze collisions, target enforcement efforts and coordinate with multiple agencies in responding to traffic management in order to improve traffic safety.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	34,057	41,865	32,086	20,000	20,000
General Fund	18,826,843	17,723,907	19,191,742	19,103,828	19,702,242
Grants	1,770,000	1,702,000	1,923,000	2,000,000	1,980,000
Total Requirements	**$20,630,900**	**$19,467,772**	**$21,146,828**	**$21,123,828**	**$21,702,242**
Full-Time Equivalents					
General Fund					
Civilian	6.00	6.00	8.00	8.00	9.00
Sworn	124.00	124.00	122.00	122.00	121.00
Grants	1.00	1.00	0.00	0.00	0.00
Total FTEs	**131.00**	**131.00**	**130.00**	**130.00**	**130.00**
Performance Measures					
Number of citation violations issued by APD officers	156,088	143,173	126,708	165,114	126,708
Number of DWI arrests	5,954	5,640	5,714	5,804	5,714
Rate of DWI-related fatalities per 100,000 population	3.97	3.09	2.86	3.21	2.86
Rate of serious-injury-producing crashes per 100,000 population	45.65	50.25	43.81	42.31	43.81
Rate of traffic fatalities per 100,000 population	**10.76**	**8.04**	**9.1**	**8.58**	**8.8**

Services

Crash investigation; Crash reconstruction; Collision analysis; Coordination of enforcement efforts; Coordination of multiple agency efforts

Contact

Eric Miesse, Highway Enforcement Commander, 512-974-8210

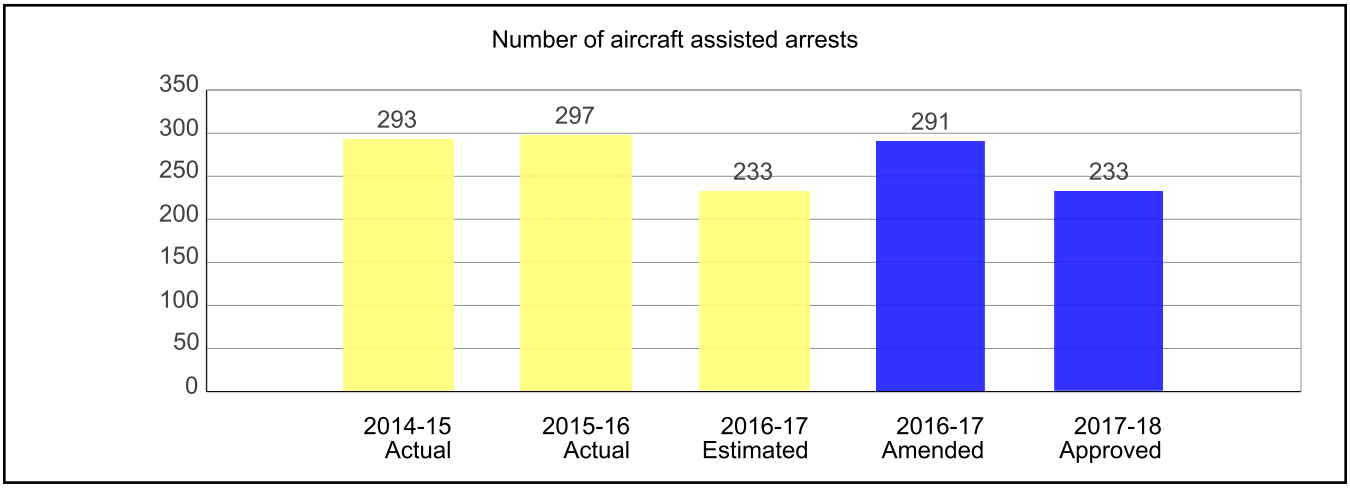
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Police
Budget Detail by Activity

Program: Operations Support

Activity: Air Operations

The purpose of the Air Operations activity is to provide support from fixed wing and helicopter resources to APD and the public in order to enhance the safety of officers and residents.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	10,886	0	0	0	0
General Fund	1,971,054	2,076,107	1,885,927	1,886,706	1,919,185
Total Requirements	**$1,981,940**	**$2,076,107**	**$1,885,927**	**$1,886,706**	**$1,919,185**
Full-Time Equivalents					
General Fund					
Civilian	1.00	0.00	0.00	0.00	0.00
Sworn	9.00	9.00	9.00	9.00	9.00
Total FTEs	**10.00**	**9.00**	**9.00**	**9.00**	**9.00**
Performance Measures					
Number of aircraft assisted arrests	293	297	233	291	233
Number of hours helicopter is in the air	868	883	901	822	901

Services

Aerial Support.

Contact

Tim Pruett, Special Operations Commander, 512-974-5203

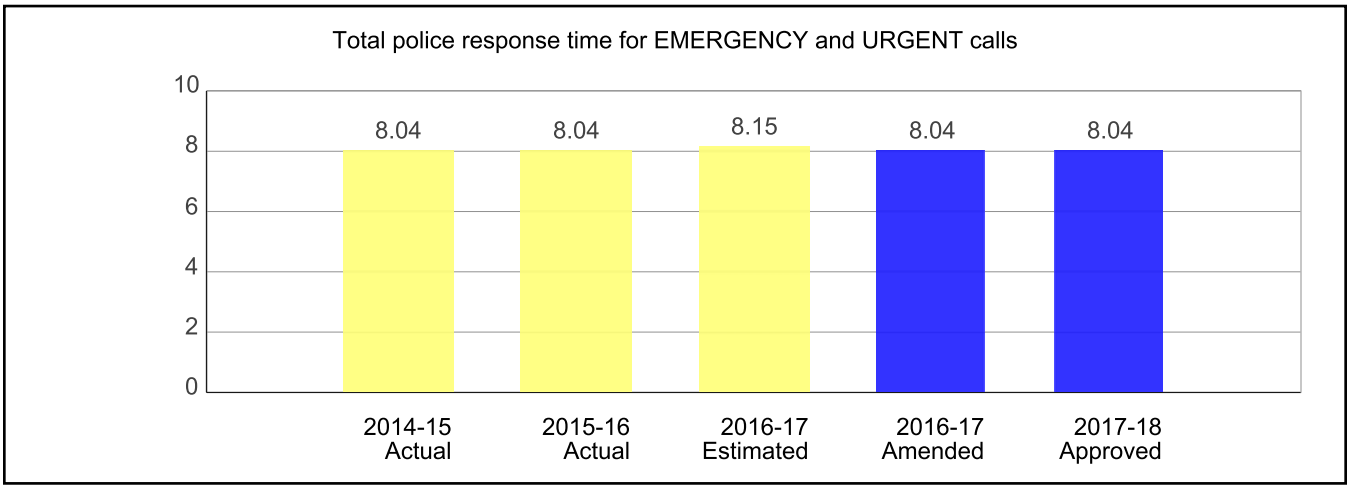
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Police
Budget Detail by Activity

Program: Operations Support

Activity: Communications

The purpose of the Communications activity is to receive and process emergency and non-emergency calls for police service from the public in order to provide police assistance to persons in need and support police personnel in the delivery of that service.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	7,500	7,500	7,500	0	0
General Fund	14,714,539	15,846,807	16,532,242	17,131,028	17,547,220
Total Requirements	**$14,722,039**	**$15,854,307**	**$16,539,742**	**$17,131,028**	**$17,547,220**
Full-Time Equivalents					
General Fund					
Civilian	212.75	227.75	226.75	226.75	226.75
Sworn	2.00	2.00	2.00	2.00	2.00
Total FTEs	**214.75**	**229.75**	**228.75**	**228.75**	**228.75**
Performance Measures					
Number of calls dispatched for service	337,406	346,473	346,473	337,406	346,473
Number of calls received in the 9-1-1 call center	1,077,547	1,031,276	1,031,276	1,077,547	1,031,276
Number of EMERGENCY and URGENT calls dispatched for service	83,755	87,251	87,251	83,755	87,251
Percent of 9-1-1 calls answered within 10 seconds	96.73	98.38	98.3	90	98
Response time to dispatch EMERGENCY and URGENT calls	1.01	0.59	1.01	0.59	1
Response time to process EMERGENCY and URGENT calls	1.17	1.16	1.2	1.16	1.18
Total response time for EMERGENCY calls	6.37	6.39	6.53	6.4	6.44
Total response time for URGENT calls	8.42	8.42	8.51	8.43	8.39
Total police response time for EMERGENCY and URGENT calls	**8.04**	**8.04**	**8.15**	**8.04**	**8.04**

Services

Response to and direction of emergency and non-emergency incoming calls; Radio communications; Response to warrant checks and other inquiries from outside law enforcement agencies.

Contact

Nick Wright, Communications Commander, 512-974-0947

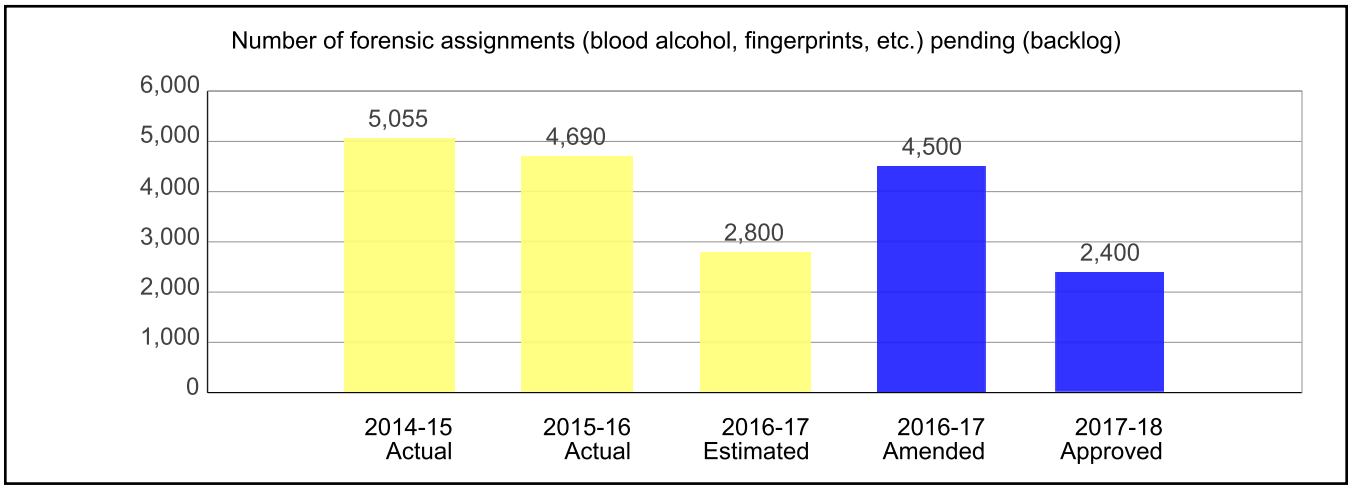
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Police
Budget Detail by Activity

Program: Operations Support

Activity: Forensics Science Services

The purpose of the Forensics Science Services activity is to provide timely and accurate forensic science and operational support to APD, local law enforcement, and judicial agencies so they can successfully resolve investigations.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	182,180	178,427	167,444	167,444	167,444
General Fund	7,605,759	7,864,939	9,697,501	9,343,404	10,225,969
Grants	464,000	2,290,000	317,000	317,000	3,696,000
Total Requirements	**$8,251,939**	**$10,333,366**	**$10,181,945**	**$9,827,848**	**$14,089,413**
Full-Time Equivalents					
General Fund					
Civilian	85.25	85.25	93.75	93.75	85.75
Sworn	0.00	0.00	2.00	0.00	2.00
Total FTEs	**85.25**	**85.25**	**95.75**	**93.75**	**87.75**
Performance Measures					
Number of forensic assignments (blood alcohol, fingerprints, etc.) pending (backlog)	5,055	4,690	2,800	4,500	2,400
Number of forensics assignments (blood alcohol, fingerprints, etc.) analyzed	16,444	19,557	16,412	18,886	16,774
Number of forensics assignments (blood alcohol, fingerprints, etc.) received	18,069	19,247	17,160	18,467	17,500
Number of items of evidence received	109,068	132,736	115,536	108,102	115,536

Services

Laboratory analysis; Breath alcohol testing program management; Multi-media and polygraph support; Crime scene investigation, photography and evidence collection; Clandestine laboratory response; Evidence and found property management.

Contact

Michael Eveleth, Forensics Commander, 512-974-5150

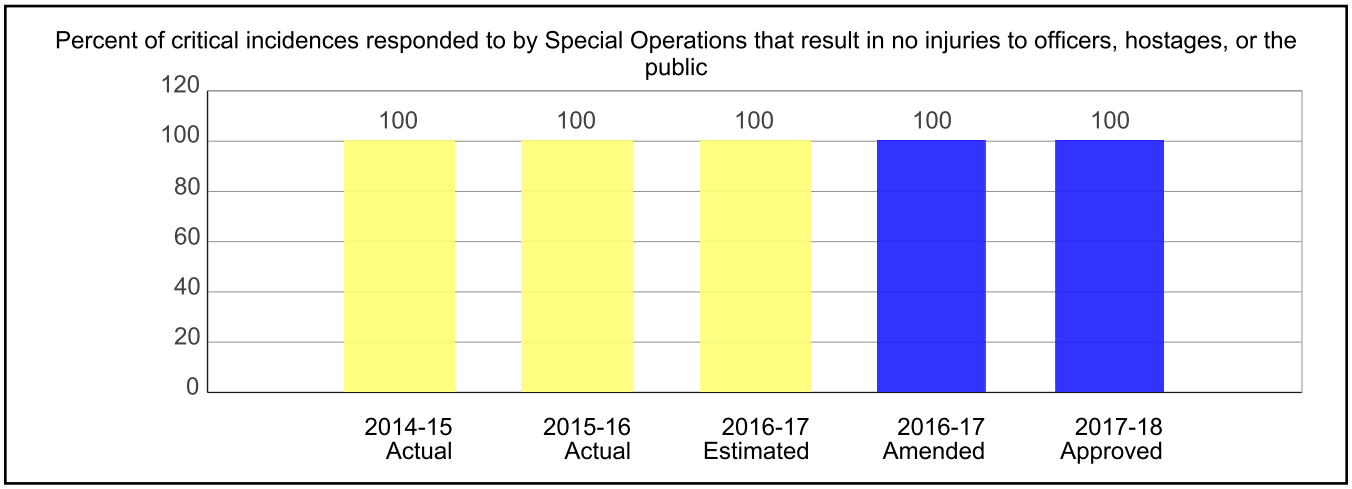
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Police
Budget Detail by Activity

Program: Operations Support

Activity: Special Operations

The purpose of the Special Operations activity is to resolve crises involving hostage/barricade situations, provide canine and warrant service, and investigate and render safe explosives and hazardous devices in order to enhance the safety of officers and the public.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	2	0	0	0
General Fund	7,904,825	7,749,481	8,287,929	8,187,929	8,768,831
Grants	0	0	0	0	71,000
Total Requirements	**$7,904,825**	**$7,749,483**	**$8,287,929**	**$8,187,929**	**$8,839,831**
Full-Time Equivalents					
General Fund					
Civilian	1.00	1.00	0.00	1.00	0.00
Sworn	50.00	49.00	53.00	49.00	53.00
Total FTEs	**51.00**	**50.00**	**53.00**	**50.00**	**53.00**
Performance Measures					
Number of critical incidents responded to by Special Operations	1,474	1,581	1,430	1,611	1,430
Percent of critical incidences responded to by Special Operations that result in no injuries to officers, hostages, or the public	100	100	100	100	100

Services

Critical incident response/resolution; Warrant service (high-risk warrants); Explosive device disposal/safety; Canine searches; Threat assessments, including those associated with homeland defense; Fugitive apprehension.

Contact

Tim Pruett, Special Operations Commander, 512-974-5203

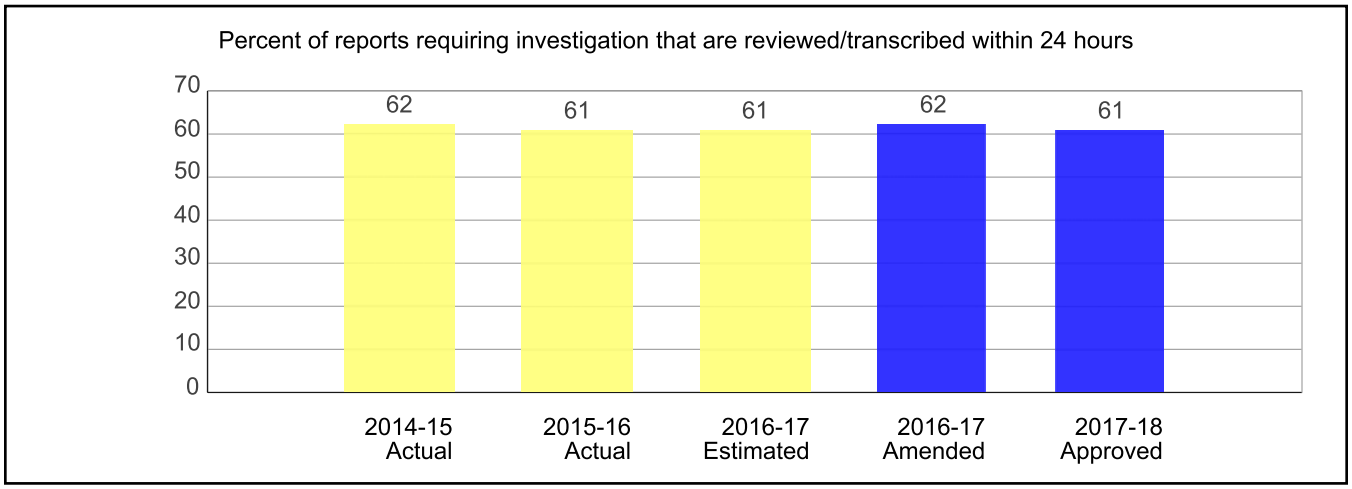
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Police
Budget Detail by Activity

Program: Operations Support

Activity: Strategic Support

The purpose of the Strategic Support activity is to assist with major project implementation, evaluate department resource allocation, conduct crime analysis, maintain offense and arrest records, and provide timely and useful information to department members and the public so they can make informed decisions resulting in safer communities.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	23,578	20,555	0	0	0
General Fund	11,726,123	13,228,970	13,540,913	13,528,175	13,791,800
Grants	36,000	0	0	150,000	0
Total Requirements	**$11,785,701**	**$13,249,525**	**$13,540,913**	**$13,678,175**	**$13,791,800**
Full-Time Equivalents					
General Fund					
Civilian	79.00	80.00	82.00	80.00	81.00
Total FTEs	**79.00**	**80.00**	**82.00**	**80.00**	**81.00**
Performance Measures					
Number of arrests processed	50,072	47,078	45,588	47,518	45,588
Number of incident reports reviewed/transcribed	112,438	110,014	107,472	112,003	107,472
Number of Open Record Requests processed	29,452	31,637	33,662	33,529	33,662
Percent of reports requiring investigation that are reviewed/transcribed within 24 hours	62	61	61	62	61

Services

Planning; Facilitation; Analysis; Evaluation; System improvement; Identification of crime trends; Crime analysis and mapping; Data entry and management; Juvenile fingerprint processing; Incident report review and dissemination; Management of identification information; Report sales; Records entry training; Customer training.

Contact

Ron MacKay, Research and Planning Division Manager, 512-974-5022

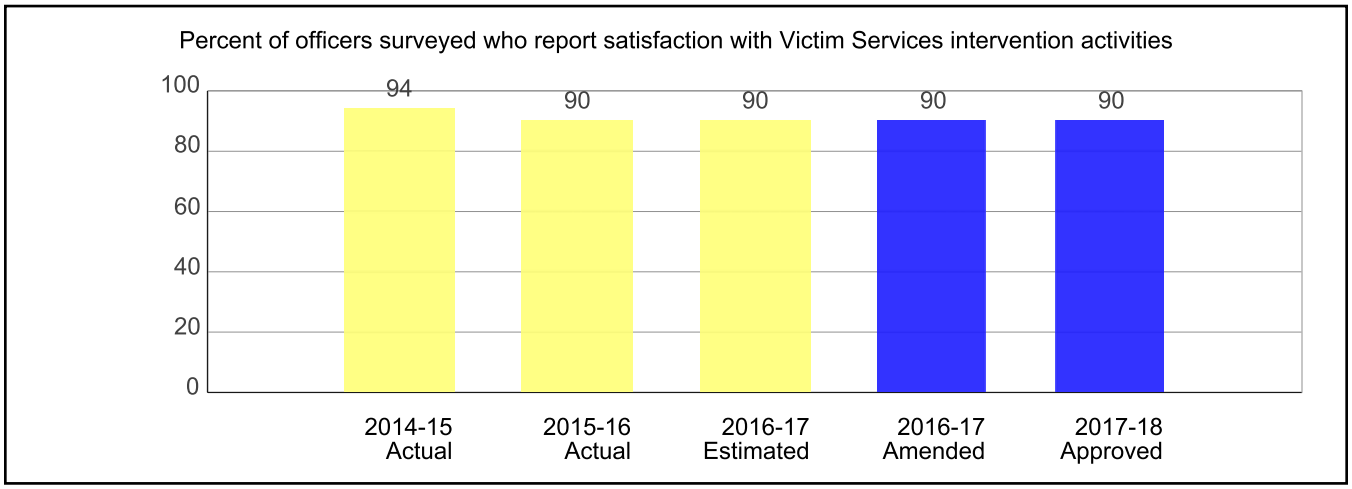
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Police
Budget Detail by Activity

Program: Operations Support

Activity: Victim Services

The purpose of the Victim Services activity is to respond to the psychological and emotional needs of victims/families, community members, and first responders experiencing trauma in order to reduce psychological stress and trauma and enhance well-being.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	2,220,836	2,291,044	2,126,418	2,320,962	2,727,777
Grants	190,000	365,000	766,000	822,000	333,000
Total Requirements	**$2,410,836**	**$2,656,044**	**$2,892,418**	**$3,142,962**	**$3,060,777**
Full-Time Equivalents					
General Fund					
Civilian	27.00	27.00	27.00	27.00	27.00
Grants	2.00	2.00	4.00	4.00	4.00
Total FTEs	**29.00**	**29.00**	**31.00**	**31.00**	**31.00**
Performance Measures					
Number of Victim Services case-related contacts	35,913	33,021	29,836	33,715	33,715
Percent of officers surveyed who report satisfaction with Victim Services intervention activities	94	90	90	90	90

Services

Psychological support; Crisis counseling; Assessment/referral; Assistance in criminal investigations and court testimony; Collaboration and problem solving; Emergency disaster response; Crime/trauma victim/witness support; Public education and facilitation.

Contact

Kachina Clark, Victim Services Division Manager, 512-974-5037

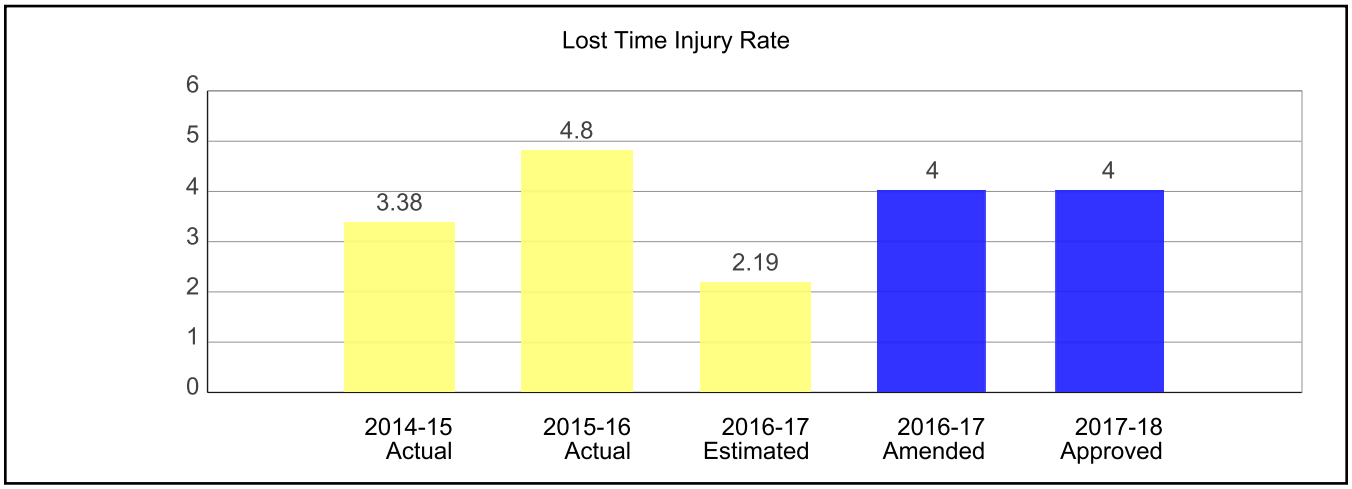
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Police
Budget Detail by Activity

Program: Professional Standards

Activity: Internal Affairs

The purpose of the Internal Affairs activity is to investigate potential policy violations by APD employees in a timely manner and provide information about the Internal Affairs function to employees and the public so they will have trust and confidence in Internal Affairs investigations.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	4,316,598	4,545,305	4,133,125	4,133,125	4,102,305
Total Requirements	**$4,316,598**	**$4,545,305**	**$4,133,125**	**$4,133,125**	**$4,102,305**
Full-Time Equivalents					
General Fund					
Civilian	4.00	4.00	5.00	5.00	5.00
Sworn	24.00	23.00	21.00	22.00	21.00
Total FTEs	**28.00**	**27.00**	**26.00**	**27.00**	**26.00**
Performance Measures					
Lost Time Injury Rate	3.38	4.8	2.19	4	4
Number of citizen complaints	57	51	51	47	57
Number of employee injuries	776	851	842	776	842
Number of less serious (Class B) investigations completed	148	152	152	140	155
Number of serious (Class A and Administrative Inquiry) investigations completed	34	45	45	40	42
Rate of citizen complaints per 100,000 population	6.5	5.6	5.48	5.1	6.02

Services

Internal investigations; Presentation of complaints to chain-of-command; On-site investigations; Investigations of critical incidents; Complaint records maintenance; Information and activity reporting.

Contact

Jennifer Stephenson, Professional Standards Commander, 512-974-8501

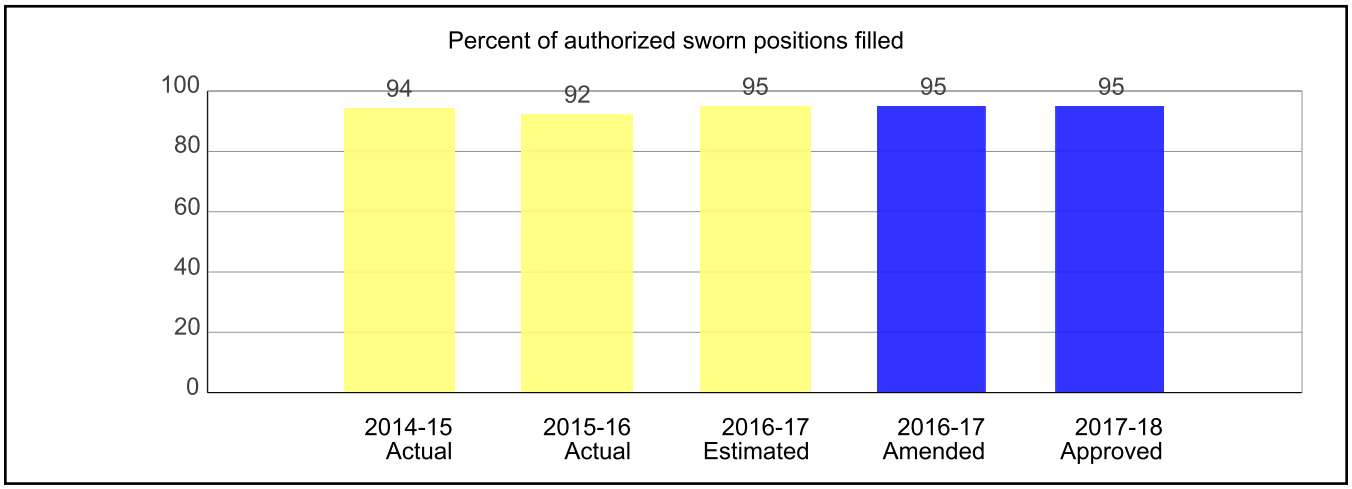
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Police
Budget Detail by Activity

Program: Professional Standards

Activity: Recruiting

The purpose of the Recruiting activity is to recruit and screen for diverse, qualified and professional police applicants so the APD can have the personnel resources necessary to maintain authorized staffing and meet its goals.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	1,991,320	2,739,296	3,328,249	3,324,749	3,668,398
Grants	0	0	0	700,000	0
Total Requirements	**$1,991,320**	**$2,739,296**	**$3,328,249**	**$4,024,749**	**$3,668,398**
Full-Time Equivalents					
General Fund					
Civilian	0.00	0.00	4.00	0.00	6.00
Sworn	14.00	21.00	17.00	21.00	20.00
Total FTEs	**14.00**	**21.00**	**21.00**	**21.00**	**26.00**
Performance Measures					
Number of applicants processed	815	1,205	1,737	967	1,737
Number of cadets who started the academy	51	129	220	185	145
Percent of authorized sworn positions filled	94	92	95	95	95
Percent of cadets entering the academy who are African-American	6	6	4	No Goal	No Goal
Percent of cadets entering the academy who are female	2	9	16	No Goal	No Goal
Percent of cadets entering the academy who are Hispanic	12	13	19	No Goal	No Goal
Percent of cadets entering the academy who are historically minority	25	26	28	No Goal	No Goal

Services

Applicant recruitment; Testing and screening; Background investigations.

Contact

Mark Spangler, Recruiting Commander, 512-974-5744

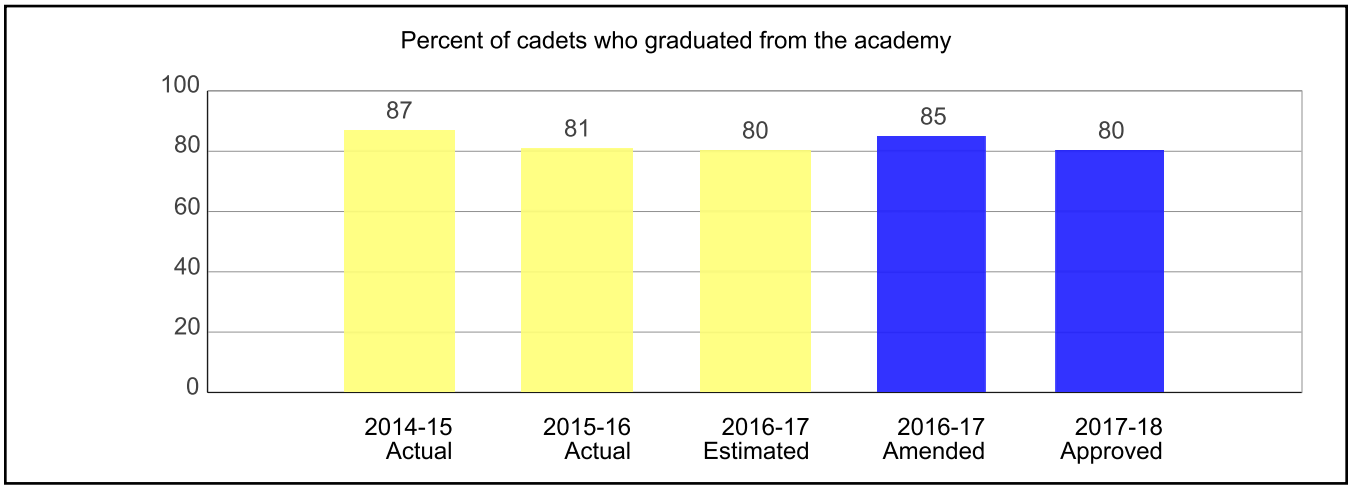
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Police
Budget Detail by Activity

Program: Professional Standards

Activity: Training

The purpose of the Training activity is to train and monitor police officers for the Austin Police Department so that APD has highly qualified and physically and mentally competent staff to meet the expectations of the public and the demands of the profession.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	11,311,803	11,200,026	12,288,242	12,329,217	12,121,131
Grants	0	0	0	180,000	0
Total Requirements	**$11,311,803**	**$11,200,026**	**$12,288,242**	**$12,509,217**	**$12,121,131**
Full-Time Equivalents					
General Fund					
Civilian	127.00	125.00	128.00	131.00	126.00
Sworn	53.00	49.00	48.00	45.00	48.00
Total FTEs	**180.00**	**174.00**	**176.00**	**176.00**	**174.00**
Performance Measures					
Number of cadets who graduated from the academy	92	72	141	140	150
Number of new police officers who completed the probationary training period and attained civil service status	77	81	68	70	128
Percent of cadets who graduated from the academy	87	81	80	85	80
Percent of new police officers who completed the probationary training period and attained civil service status	89	88	91	91	91
Training hours per officer	68	61	70	56	70

Services

Training/education; Evaluation of probationary officers; Qualification and certification; Medical and psychological support, evaluation, and treatment; Management support/advice; Critical incident support; Peer support.

Contact

Mark Spangler, Training Commander, 512-974-5786

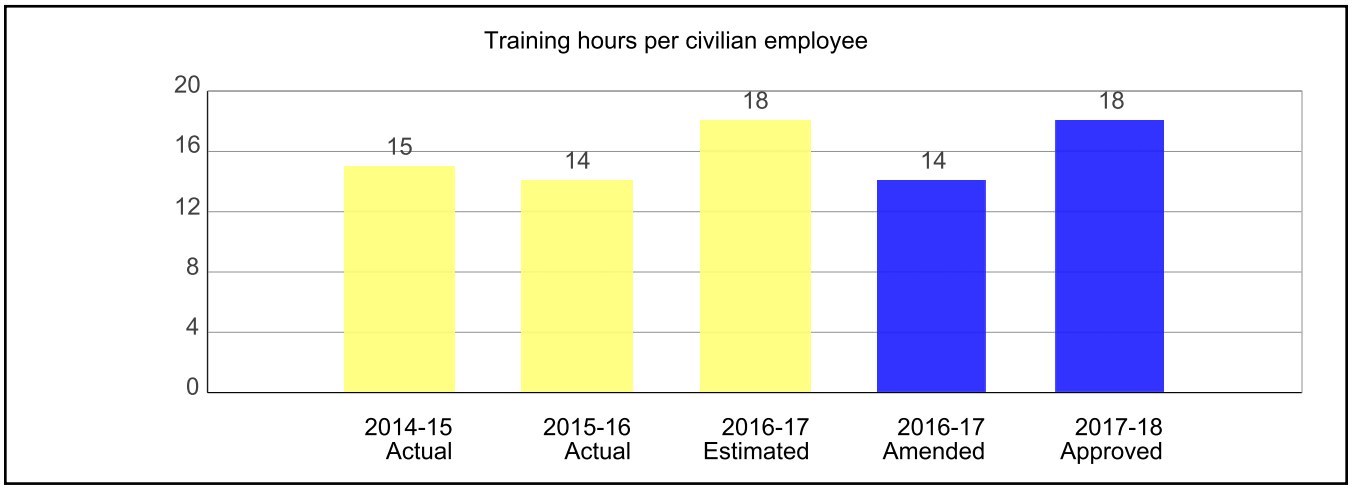
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Police
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to provide more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	410,715	205,455	10,000	10,000	10,000
General Fund	16,110,608	15,999,260	19,922,902	19,703,507	21,330,675
Grants	332,000	0	0	253,000	253,000
Total Requirements	**$16,853,323**	**$16,204,715**	**$19,932,902**	**$19,966,507**	**$21,593,675**
Full-Time Equivalents					
General Fund					
Civilian	82.50	84.50	86.75	91.75	87.75
Sworn	23.00	25.00	19.00	22.00	18.00
Total FTEs	**105.50**	**109.50**	**105.75**	**113.75**	**105.75**
Performance Measures					
Number of media calls responded to	49,828	58,056	68,317	53,803	68,317
Number of public requests for information responded to	45,535	43,059	51,010	42,650	51,010
Percent of facility projects completed within 5% of established budget	100	100	100	100	100
Percent of under 5,000 competitive procurement awards to certified MBE vendors	4.18	9.49	20	25	20
Percent of under 5,000 competitive procurement awards to certified WBE vendors	51.8	41.41	34	30	30
Percent of vehicles using alternative fuel	69	73	75	72	75
Sick Leave Utilization Rate	31.12	30.59	32.61	31.12	32.61
Training hours per civilian employee	15	14	18	14	18

Services

Office of the Director; Public information; Financial management: budget, accounting, purchasing, contract management, audit/internal review, grants management; Human resources; Facility expense; Information technology support; Vehicle and equipment maintenance; Inventory control.

Contact

Alice Thomas, Administrative Bureau, Assistant Director, 512-974-5030

Bold Measure = Key Indicator

Police
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
General Fund	45,849,547	50,057,140	50,475,607	50,520,506	56,431,027
Total Requirements	**$45,849,547**	**$50,057,140**	**$50,475,607**	**$50,520,506**	**$56,431,027**

Services

Citywide administrative and information technology support; Workers' compensation; Liability reserve; Accrued payroll.

Contact

Alice Thomas, Administrative Bureau, Assistant Director, 512-974-5030

Police: 2017-18

General Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Investigations	**$50,165,958**	**$54,072,068**	**$54,722,846**	**$54,861,200**	**$55,844,436**
Centralized Investigations	34,296,822	36,327,567	37,607,864	37,443,978	37,940,831
Organized Crime	15,869,136	17,744,500	17,114,982	17,417,222	17,903,605
Neighborhood-Based Policing	**$177,211,012**	**$181,513,843**	**$187,361,060**	**$189,302,915**	**$194,057,063**
Community Partnerships	1,887,419	1,909,141	2,155,061	2,180,061	2,192,040
Patrol	110,616,888	116,449,349	118,668,959	121,927,657	125,763,094
Patrol Support	34,456,877	31,557,674	32,285,629	32,085,849	33,413,522
Specialized Patrol and Events Planning	11,422,985	13,873,773	15,059,669	14,005,520	12,986,165
Traffic Enforcement	18,826,843	17,723,907	19,191,742	19,103,828	19,702,242
Operations Support	**$46,143,137**	**$49,057,347**	**$52,070,930**	**$52,398,204**	**$54,980,782**
Air Operations	1,971,054	2,076,107	1,885,927	1,886,706	1,919,185
Communications	14,714,539	15,846,807	16,532,242	17,131,028	17,547,220
Forensics Science Services	7,605,759	7,864,939	9,697,501	9,343,404	10,225,969
Special Operations	7,904,825	7,749,481	8,287,929	8,187,929	8,768,831
Strategic Support	11,726,123	13,228,970	13,540,913	13,528,175	13,791,800
Victim Services	2,220,836	2,291,044	2,126,418	2,320,962	2,727,777
Professional Standards	**$17,619,721**	**$18,484,627**	**$19,749,616**	**$19,787,091**	**$19,891,834**
Internal Affairs	4,316,598	4,545,305	4,133,125	4,133,125	4,102,305
Recruiting	1,991,320	2,739,296	3,328,249	3,324,749	3,668,398
Training	11,311,803	11,200,026	12,288,242	12,329,217	12,121,131
Support Services	**$16,110,608**	**$15,999,260**	**$19,922,902**	**$19,703,507**	**$21,330,675**
Departmental Support Services	16,110,608	15,999,260	19,922,902	19,703,507	21,330,675
Transfers and Other Requirements	**$45,849,547**	**$50,057,140**	**$50,475,607**	**$50,520,506**	**$56,431,027**
Other Requirements	5,041,256	3,444,215	2,225,569	2,270,468	5,476,829
Transfers	40,808,291	46,612,925	48,250,038	48,250,038	50,954,198
Total	**$353,099,982**	**$369,184,284**	**$384,302,961**	**$386,573,423**	**$402,535,817**

Full-Time Equivalents (FTEs)					
Investigations	**344.75**	**340.75**	**357.00**	**354.00**	**357.00**
Centralized Investigations	225.00	223.00	239.00	239.00	239.00
Organized Crime	119.75	117.75	118.00	115.00	118.00
Neighborhood-Based Policing	**1,390.00**	**1,445.00**	**1,459.00**	**1,460.00**	**1,458.00**
Community Partnerships	16.00	18.00	18.00	18.00	18.00
Patrol	901.00	983.00	993.00	996.00	990.00
Patrol Support	262.00	233.00	234.00	229.00	234.00
Specialized Patrol and Events Planning	81.00	81.00	84.00	87.00	86.00
Traffic Enforcement	130.00	130.00	130.00	130.00	130.00
Operations Support	**467.00**	**481.00**	**495.50**	**488.50**	**486.50**
Air Operations	10.00	9.00	9.00	9.00	9.00
Communications	214.75	229.75	228.75	228.75	228.75
Forensics Science Services	85.25	85.25	95.75	93.75	87.75
Special Operations	51.00	50.00	53.00	50.00	53.00
Strategic Support	79.00	80.00	82.00	80.00	81.00
Victim Services	27.00	27.00	27.00	27.00	27.00
Professional Standards	**222.00**	**222.00**	**223.00**	**224.00**	**226.00**
Internal Affairs	28.00	27.00	26.00	27.00	26.00
Recruiting	14.00	21.00	21.00	21.00	26.00
Training	180.00	174.00	176.00	176.00	174.00
Support Services	**105.50**	**109.50**	**105.75**	**113.75**	**105.75**
Departmental Support Services	105.50	109.50	105.75	113.75	105.75
Total	**2,529.25**	**2,598.25**	**2,640.25**	**2,640.25**	**2,633.25**

Police: 2017-18

Grants

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Investigations	**$1,035,000**	**$884,000**	**$891,000**	**$639,000**	**$1,729,000**
Centralized Investigations	602,000	436,000	453,000	600,000	600,000
Organized Crime	433,000	448,000	438,000	39,000	1,129,000
Neighborhood-Based Policing	**$2,751,000**	**$3,184,000**	**$2,983,000**	**$3,239,000**	**$3,320,000**
Community Partnerships	650,000	0	0	0	1,000,000
Patrol	331,000	1,482,000	1,060,000	1,239,000	340,000
Traffic Enforcement	1,770,000	1,702,000	1,923,000	2,000,000	1,980,000
Operations Support	**$690,000**	**$2,655,000**	**$1,083,000**	**$1,289,000**	**$4,100,000**
Forensics Science Services	464,000	2,290,000	317,000	317,000	3,696,000
Special Operations	0	0	0	0	71,000
Strategic Support	36,000	0	0	150,000	0
Victim Services	190,000	365,000	766,000	822,000	333,000
Professional Standards	**$0**	**$0**	**$0**	**$880,000**	**$0**
Recruiting	0	0	0	700,000	0
Training	0	0	0	180,000	0
Support Services	**$332,000**	**$0**	**$0**	**$253,000**	**$253,000**
Departmental Support Services	332,000	0	0	253,000	253,000
Total	**$4,808,000**	**$6,723,000**	**$4,957,000**	**$6,300,000**	**$9,402,000**
Full-Time Equivalents (FTEs)					
Investigations	**2.00**	**2.00**	**2.00**	**2.00**	**2.00**
Centralized Investigations	2.00	2.00	2.00	2.00	2.00
Neighborhood-Based Policing	**14.00**	**14.00**	**0.00**	**0.00**	**0.00**
Community Partnerships	13.00	13.00	0.00	0.00	0.00
Traffic Enforcement	1.00	1.00	0.00	0.00	0.00
Operations Support	**2.00**	**2.00**	**4.00**	**4.00**	**4.00**
Victim Services	2.00	2.00	4.00	4.00	4.00
Total	**18.00**	**18.00**	**6.00**	**6.00**	**6.00**

Police: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Investigations	**$809,673**	**$1,130,221**	**$643,179**	**$407,065**	**$407,065**
Centralized Investigations	469,555	520,932	288,179	352,065	352,065
Organized Crime	340,119	609,289	355,000	55,000	55,000
Neighborhood-Based Policing	**$9,540,223**	**$10,784,532**	**$10,905,913**	**$8,166,898**	**$9,659,938**
Community Partnerships	37,603	33,625	25,000	0	0
Patrol	6,441,066	6,598,127	7,173,827	6,778,183	7,071,223
Patrol Support	175,930	202,684	150,000	0	0
Specialized Patrol and Events Planning	2,851,569	3,908,231	3,525,000	1,368,715	2,568,715
Traffic Enforcement	34,057	41,865	32,086	20,000	20,000
Operations Support	**$224,143**	**$206,484**	**$174,944**	**$167,444**	**$167,444**
Air Operations	10,886	0	0	0	0
Communications	7,500	7,500	7,500	0	0
Forensics Science Services	182,180	178,427	167,444	167,444	167,444
Special Operations	0	2	0	0	0
Strategic Support	23,578	20,555	0	0	0
Support Services	**$410,715**	**$205,455**	**$10,000**	**$10,000**	**$10,000**
Departmental Support Services	410,715	205,455	10,000	10,000	10,000
Total	**$10,984,756**	**$12,326,692**	**$11,734,036**	**$8,751,407**	**$10,244,447**

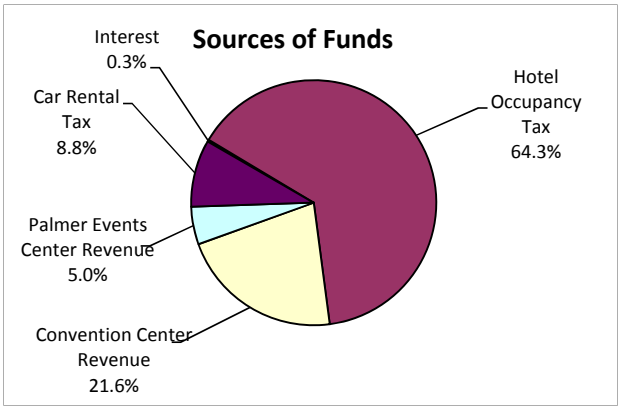

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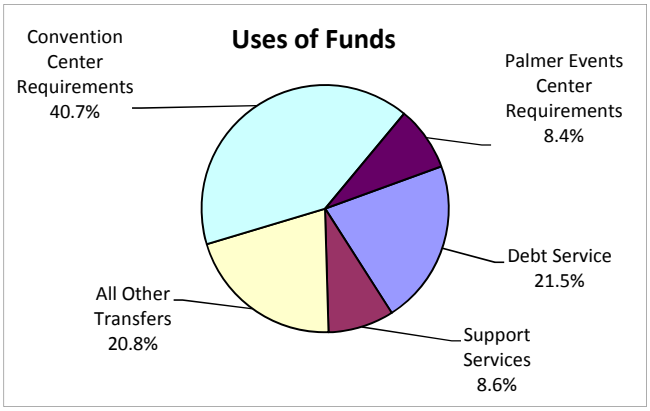


City of Austin
2017-2018
Approved
Budget

Volume I
Utility and Other Enterprises

Austin Convention Center





	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Convention Center Operating Fund					
Revenue	$57,895,034	$65,589,243	$70,844,282	$64,552,319	$65,630,171
Requirements	$65,163,974	$70,024,464	$74,069,477	$62,973,907	$63,393,633
Full-Time Equivalents (FTEs)	202.25	211.75	220.75	220.75	238.50
Convention Center Palmer Events Center Operating Fund					
Revenue	$8,304,113	$9,255,614	$9,968,085	$8,697,517	$9,677,891
Requirements	$10,894,802	$13,747,668	$10,839,455	$8,273,077	$8,988,667
Full-Time Equivalents (FTEs)	39.00	44.25	46.00	46.00	49.50
Convention Center Palmer Events Center Garage Fund					
Revenue	$2,301,901	$2,667,433	$2,895,368	$2,709,748	$2,841,660
Requirements	$2,299,213	$2,683,843	$2,895,368	$2,709,748	$2,841,660
Full-Time Equivalents (FTEs)	8.75	10.00	10.00	10.00	7.75
Convention Center Tax Fund					
Revenue	$39,733,253	$43,826,119	$46,678,302	$45,257,031	$47,563,592
Requirements	$39,736,227	$43,826,119	$46,678,302	$45,257,031	$47,563,592
Convention Center Palmer Events Center Revenue Fund					
Revenue	$3,533,399	$4,129,932	$4,590,953	$3,711,536	$3,532,395
Requirements	$3,550,431	$4,129,931	$4,590,953	$3,711,536	$3,532,395
Town Lake Park Vehicle Rental Tax Fund					
Revenue	$8,677,499	$9,095,695	$9,191,635	$9,000,883	$9,466,776
Requirements	$8,647,865	$9,012,106	$9,191,635	$9,000,883	$9,466,776
Convention Center Venue Project Fund					
Revenue	$17,667,752	$19,481,786	$20,751,643	$20,119,262	$21,144,719
Requirements	$23,558,290	$20,201,560	$20,903,726	$20,119,262	$21,144,719
Less Departmental Interfund Transfers	($43,939,822)	($49,010,823)	($52,530,717)	($49,867,215)	($53,089,120)
Total Budget	$109,910,980	$114,614,869	$116,638,199	$102,178,229	$103,842,322

Austin Convention Center
Organization by Program and Activity for 2018

Event Operations

- Event Planning and Coordination
- Event Sales and Contracting
- Event Security and Safety
- Event Set-Up Operations
- Facilities Operations
- Parking Management
- Utility and Technology Services

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Austin Convention Center
Mission and Goals for 2018

Mission

The mission of the Austin Convention Center Department is to provide outstanding event facilities and services to our customers so they can have a positive experience.

Goals

Provide exceptional customer service.

- Achieve an overall customer satisfaction survey target of 4.55 (5.0 scale).
- 95% of clients indicate they would schedule another event at the Convention Center facilities.

Continue the financial success of the department whereby total revenue exceeds requirements.

- Maintain a minimum ending balance equivalent to 180 days of operating requirements.

Continue to add to the local economy through Austin's hospitality industry.

- Actual Hotel Occupancy Tax Collections in FY 2017-18 to meet or exceed actual collection in FY 2016-17.
- Exhibit Hall and Ballroom occupancy level for the revenue generating events based on the Total Gross Square footage at the Convention Center in FY 2017-18 to meet or exceed the average of the 5 most recent completed years, adjusted for known anomalies.

Develop a well-trained, customer-oriented workforce.

- 64% or more of Convention staff responding to the Listening to the Workforce survey are satisfied with the Professional Development training offered by the Department.

Austin Convention Center

Message from the Director



The tourism and travel industry is an important and strong element of the local economy. The Austin Convention Center Department (ACCD) provides innovative meeting space and customized services to attract visitors to the city.

As recognized by the Imagine Austin Plan, valuable synergies are created by successful partnering experiences. ACCD has several long-standing strategic partnerships, including one with Visit Austin (formally the Austin Convention and Visitors Bureau). Visit Austin serves as the Austin Convention Center's (ACC) official sales and marketing arm to the convention and trades show industry and actively markets ACC as a world-class facility to help drive increased convention attendance and hotel room nights. In 2016, the ACC hosted 37 new events. ACCD also partners with the Professional Convention Management Association (PCMA). In 2017, ACC successfully hosted PCMA's largest annual event, bringing together thousands of meetings industry leaders. ACCD facilities, services, and customer service were showcased, providing us with the opportunity to secure new event business into the future.

ACCD continues to demonstrate its commitment to preserving our planet's resources by achieving numerous sustainability outcomes. ACCD became the first City of Austin department to realize carbon neutrality, attained 7 years ahead of the net zero mandate as part of Austin's Community Climate Plan. It appears that ACC is the first convention center in North America to attain 'carbon neutral' status, distinguishing us further from our competitors and increasing our marketability.

ACCD-hosted events create local jobs and economic benefits, which contribute to building a vibrant, resilient, and diverse economy as envisioned by the Imagine Austin Plan. Visitors provide direct benefits to local businesses and local employment opportunities, and fuels City-collected hotel occupancy tax (HOT), vehicle rental tax, and General Fund sales and alcohol beverage taxes. ACCD receives a portion of the City's total HOT collections, representing roughly 60% of departmental revenue, and receives vehicle rental tax collections via the Town Lake Venue for the Palmer Events Center and garage. These revenue sources are governed by state statutes, bond covenants, and local ordinances and must be utilized accordingly. The City's General Fund receives the sales and alcohol beverage taxes generated by tourism to pay in part for basic city services including: emergency services, streets, parks and libraries, thus reducing the local tax burden on citizens.

Austin's social vibrancy and robust economy is a favorable environment for new hotel developments. Many new hotels have opened in previous years, with the 1,048-room Fairmont Hotel projected to open in summer 2017. The increased hotel inventory is one factor that allows events to outgrow the ACC facility and search for other convention centers with increased space capacity as compared to Austin. The ACC has already experienced event losses caused by its size or lack of availability, and that trend is expected to continue. In 2015, a Long-Range Master Plan, supporting ACC expansion to significantly minimize availability and size issues, was presented to the City Council. Discussion of possible uses of HOT are currently underway, which will lead to Council direction on future uses of those funds. This in turn will drive ACCD's long-term plan.

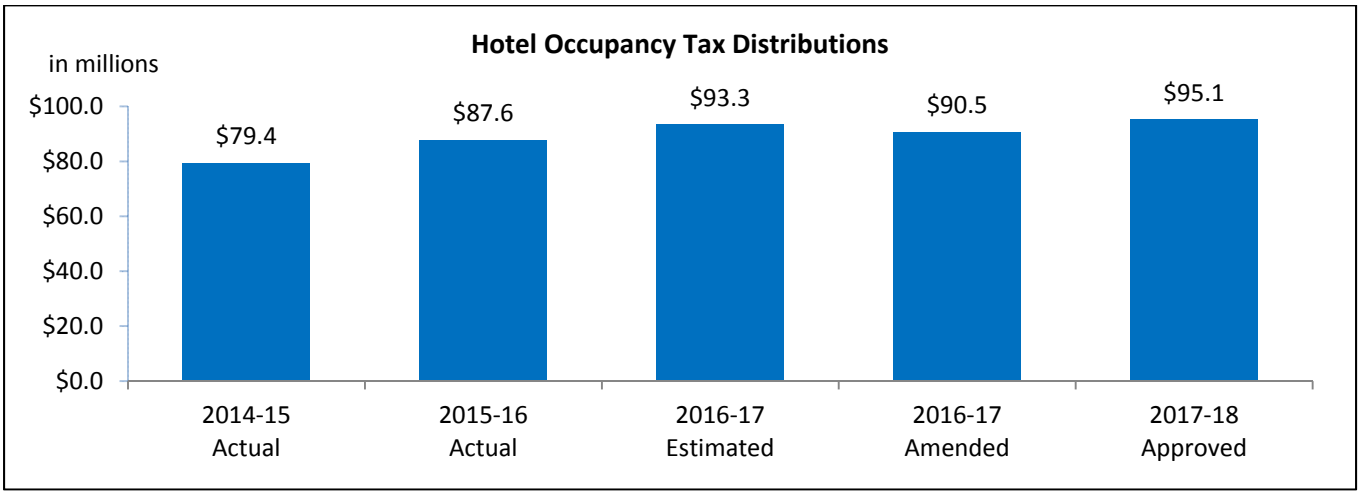
The ACCD business model continues to focus on maximizing HOT over facility-generated revenue. In addition, the FY 2017-18 budget continues to strategically transfer ACC operating funds to the Capital Improvement Project (CIP) budget to prepare for any future dollar-intensive endeavors and provides for ongoing capital requirements of the aging existing facilities. The FY 2017-18 budget also includes investments in the ACCD's work force, including new FTE requests, to meet the increased workloads and heightened customer expectations associated with larger and more complex events.

Mark Tester, ACCD Director

Budget Highlights

The Austin Convention Center Department (ACCD) maintains and operates the Austin Convention Center (ACC), the Palmer Events Center (PEC), and three parking garages. The Department offers clients a variety of facilities and services with a mission to provide outstanding event facilities and services to our customers so they can have a positive experience.

Austin Convention Center facilities provide customer-friendly meeting spaces to attract out-of-town visitors to the city of Austin, thereby contributing to a prosperous Austin economy. The money spent by visitors to the city translates into increased retail sales for local businesses and generates additional sales and Hotel Occupancy Tax revenue. Because the Austin Convention Center's largest single revenue source is from its portion of the Hotel Occupancy Tax distributions, efforts by ACCD and its sales and marketing partner, Visit Austin (formerly the Austin Convention and Visitors Bureau), are concentrated on capturing events that generate significant hotel usage.



The City receives nine cents on each dollar of qualified room occupancy rents. The chart above depicts total Hotel Occupancy Tax distributions to all recipient funds: Convention Center Tax Fund, Venue Project Fund, Tourism and Promotion Fund, and Cultural Arts Fund.

FY 2017-18 includes a new recipient fund, the Historical Preservation Fund. Distribution of Hotel Occupancy Tax funds conforms to allowable uses, as defined by Chapter 351 of the Texas Tax Code.

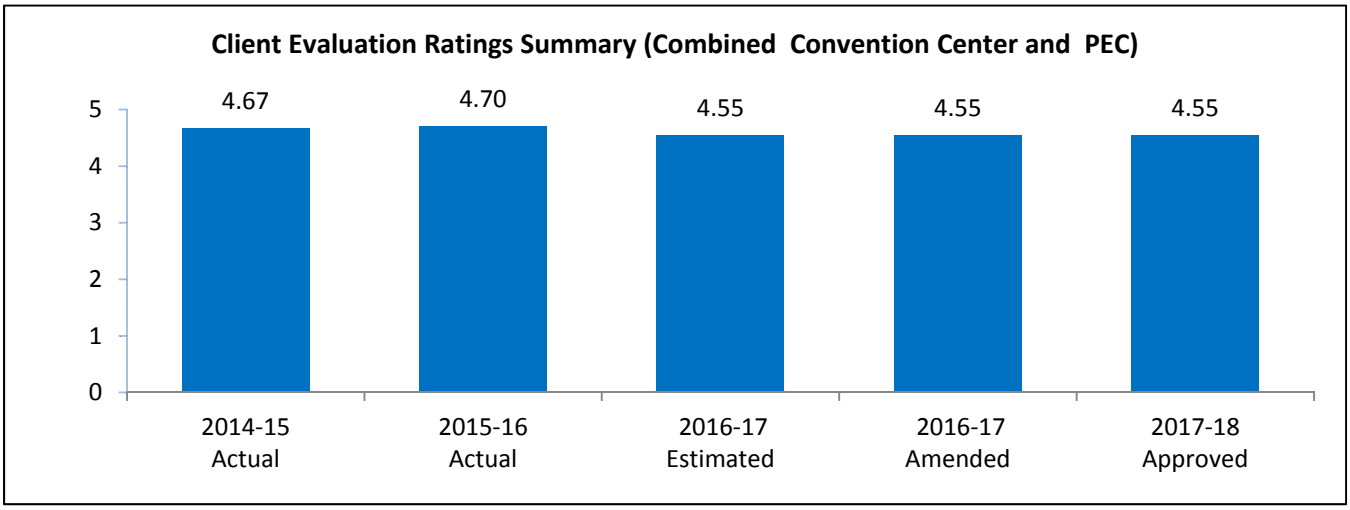
FY 2015-16 Hotel Occupancy Tax distributions achieved record levels and were $8.2 million higher than the actual taxes distributed in FY 2014-15 and $8.3 million higher than the target. With the addition of new hotels, there was a 5.0% growth in the Austin Market with a total hotel supply of 35,926 rooms. Hotel supply growth for 2017 is projected to be 21% in the Downtown area and 6% in the overall Austin market. During 2016, the Austin Convention Center hosted 37 new events, of which 18 were new conventions. During the first half of FY 2016-17, Austin's growing economy and another year of attendance growth in South by Southwest, Tableau Customer Conference, and the Convening Leaders Conference held by the Professional Convention Management Association (PCMA) has led to increased Hotel Occupancy collection. Hotel Occupancy Tax collection for FY 2016-17 is estimated to be $2.8 million, or 3.1%, above the FY 2016-17 budget.

As a result of the strong current year collections, the opening of the 37-story, 1,048-room Fairmont Austin in September 2017, and the opening of several other hotels, the estimated Hotel Occupancy Tax distribution in FY 2017-18 is projected to increase by 5.1% over the FY 2016-17 budget and 1.9% above FY 2016-17 estimated levels. It is projected that there will be a 6% growth in the number of rooms in the downtown area and a 2% growth in the Austin market due to the opening of several hotels in 2018 in the downtown and the greater Austin area. The additional hotel rooms are expected to translate into an increase in tourism dollars for the Austin economy, which in turn will be reflected in the Hotel Occupancy Tax distributions. In FY 2017-18, the Austin Convention Center Department is projected to receive 64.3% of its total revenue from Hotel Occupancy Tax distributions.

Austin must operate within an extremely competitive market, and it is critical that our facilities be well-maintained, that continual building improvements be made, and that technological investments are made to meet our customers' evolving technological needs. Retaining and growing our client base, by not only meeting but exceeding their facility and services needs is essential to the continued strong financial success of ACCD.

To maintain a high level of customer service, surveys of clients and users are conducted on a routine basis. The client survey invitation, response collection, and reporting processes are automated and now controlled by an external vendor on behalf of ACCD. Survey results are used to continually monitor the quality of service and ensure that the needs of our customers are being met. The customer satisfaction survey identifies each activity area within the Department and asks the customer to rate each activity. The ACCD has historically received high ratings, as depicted in the graph below. The overall departmental rating for FY 2015-16 was 4.70. One section of the survey asks clients to rate the Department's overall cleanliness. The Department has far exceeded the goal in this area with an average rating of 4.82. The overall ratings goal will remain at 4.55 in FY 2017-18, as we anticipate, and have begun to experience, that construction and other uncontrollable activities near the Convention Center will have a negative impact on client satisfaction.

The move-in and move-out process has been challenging when there are multiple events in the facility. The absence of a marshalling yard has negatively impacted our customer experience. The City Council recently approved a land purchase for this purpose, but construction of the marshalling yard is expected to take a few years. Also, events have become increasingly complex, which stretches the Department's ability to meet some customer needs.



Total revenue is estimated to increase by $2.6 million from the FY 2016-17 budget, while total requirements for FY 2017-18 are estimated to increase by $1.7 million, or 1.6%.

In FY 2017-18 Council approved $6.6 million of the $15 million contract payment by the City of Austin to Visit Austin to be funded through the Convention Center Operating Fund. The Convention Center expenditure to Visit Austin will be for the marketing, selling, and servicing of Convention Center groups. The remaining contract amount will continue to be funded by the Tourism and Promotion Fund, which has historically funded the full contract amount. Additional information regarding Visit Austin and the Tourism and Promotion Fund can be found on the Tourism and Promotion Fund narrative and fund summary in the budget document.

The transfers from the operating funds to the Capital Improvement Project (CIP) budget will continue as we strategically prepare for ongoing capital requirements of aging facilities and future facility development options by transferring operating funds not needed to fulfill ACCD's reserve policy into the CIP budget. It is critical that strategic transfers to the CIP be made now to allow for optimal long-term financing options to fund future building investments. The FY 2017-18 budget includes 19 new positions to support the events and attendees' needs, which include cleaning workload, supervisor support and database application changes. Of these new positions, 12 of them represent the conversion of temporary and independent contract employees to permanent City employees. This change provides the employees with City benefits and provides ACCD with increasing continuity and stability in its operations.

Austin Convention Center
Significant Changes

Austin Convention Center Combined Fund

Revenue Changes	Dollars
Decreased contractor revenue due to significantly increased level of one-time business in FY 2016-17 of the food and beverage operations.	($2,053,674)
Increased revenue from the Hotel Occupancy Tax fund allocation to the Convention Center Tax fund based on current collection trends and scheduled events.	$2,289,516
Increased revenue from the Hotel Occupancy Tax fund allocation to the Venue Project fund based on current collection trends and scheduled events.	$1,019,574
Increased revenue from anticipated event schedule and fee changes, facility and parking revenue.	$749,677

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$536,716
Additional funding for City administrative, technology, and personnel cost centers.		$443,345
Department Cost Drivers		
A net transfer increase of FTEs from the Palmer Events Center Garage Fund to the Convention Center Operating Fund to align operational needs across the Department.	2.25	$127,334
Additional funding increase in personnel costs, primarily for temporary employees to fulfill event operational needs.		$419,000
Decrease in contractor catering concession services expenses based on scheduled events.		($789,219)
Net increase in transfer to debt service funds in accordance with the City's debt service schedules.		$1,737,768
Net change in capital outlay due to planned purchases from one year to the next. Planned purchases include carpet cleaning machines, digital sign for exhibit halls and ballrooms, Cisco VoIP gateway, fluke tester and automated cash safe.		($200,995)

Expenditure Changes	FTEs	Dollars
Net increase in funding for commodities, including one-time cost associated with the Professional Convention Management Association events, additional costs for the marketing program, costs associated with replacement tables, racking systems, fold-n-roll stages, trash cans and stanchions, and software purchases for network device growth and event maintenance supplies.		$182,753
Contract payment to Visit Austin for the marketing, selling, and servicing of Convention Center groups.		$6,600,000
New Investments		
Increased costs associated with disaster recovery site, cloud-based mobile app development, interactive digital sign way finding, maintenance and support for Ungerboek booking software, and maintenance costs associated with Cisco equipment.		$408,000
Increased funding for 15.50 new FTEs to support increased number of events and attendees' needs which include cleaning workload, supervisor support, and database application changes. Of these new FTEs, 9.50 of them represent the conversion of temporary and independent contract employees to gain permanent employment.	15.50	$1,136,026
A net decrease for transfers to the Capital Improvement Project (CIP) budget from the Convention Center Operating fund and the Venue Project fund for necessary building improvements and future facility development, including a $6.6 million decrease due to the contract payment to Visit Austin in the same amount.		($9,020,022)

Palmer Events Center Combined Funds

Revenue Changes	FTEs	Dollars
Increased revenue from vehicle rental tax revenue based on current collections.		$455,006
Decreased contractor revenue, primarily for food and beverage operations based on scheduled events.		($200,018)
Increased revenue from anticipated event schedule and fee changes, facility and parking revenue.		$193,748

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$147,566
Additional funding for City administrative, technology, and personnel cost centers.		$95,366
Department Cost Drivers		
A net transfer decrease of FTEs from the Palmer Events Center Garage Fund to the Convention Center Operating Fund to align operational needs across the Department.	(2.25)	($127,334)
Additional funding in personnel costs for temporary employees and overtime to fulfill operational needs.		$125,000

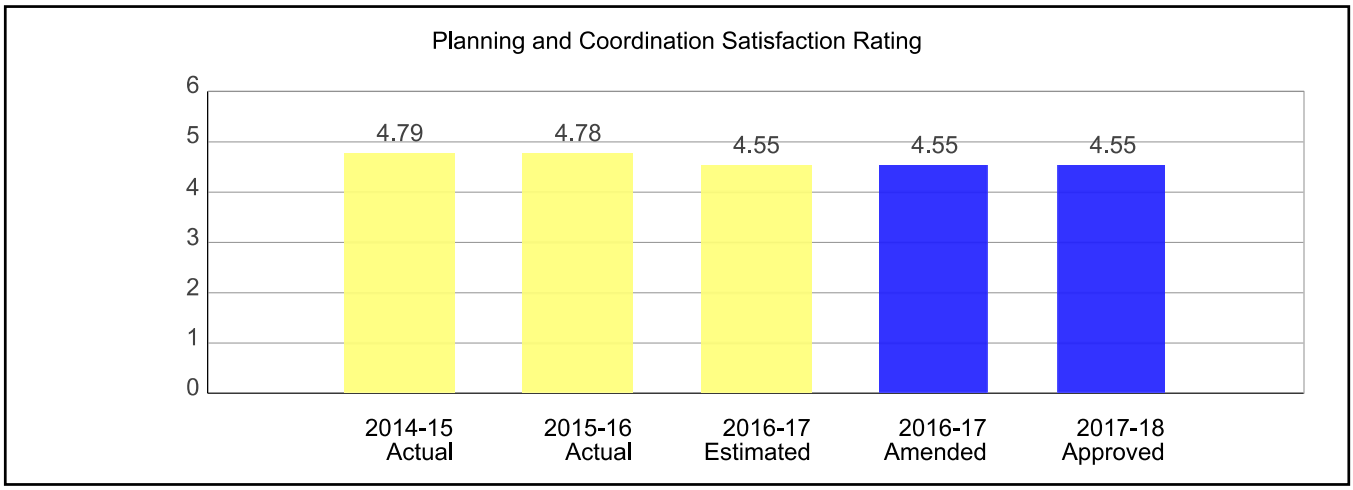
Expenditure Changes	FTEs	Dollars
Net decrease in transfer to the debt service fund due to debt refunding savings.		($522,191)
Increases in non-capital purchases of replacement tables, racking systems, fold-n-roll stages, trash cans, stanchions, maintenance and safety equipment.		$244,344
New Investments Additional funding for new FTEs to support increased number of events and attendees along with an increase in the complexity of events. Of these new FTEs, 2.50 of them represent the conversion of temporary and independent contract employees to gain permanent employment.	3.50	$220,534
A net decrease in the transfer to the Capital Improvement Project (CIP) budget for necessary building improvements and future facility developments.		($200,732)

Austin Convention Center
Budget Detail by Activity

Program: Event Operations

Activity: Event Planning and Coordination

The purpose of the Event Planning and Coordination activity is to plan and coordinate event-related services for our facility clients and lessees so they can have a well-planned event.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	867,334	944,899	965,161	928,257	1,018,220
Convention Center Palmer Events Center Operating Fund	333,485	337,020	446,064	433,176	521,617
Total Requirements	**$1,200,818**	**$1,281,919**	**$1,411,225**	**$1,361,433**	**$1,539,837**
Full-Time Equivalents					
Convention Center Operating Fund Civilian	9.00	10.00	10.00	10.00	10.00
Convention Center Palmer Events Center Operating Fund Civilian	5.00	4.00	5.00	5.00	5.00
Total FTEs	**14.00**	**14.00**	**15.00**	**15.00**	**15.00**
Performance Measures					
Equipment rental revenue	508,814.5	577,085	465,000	435,000	497,875
Planning and Coordination Satisfaction Rating	4.79	4.78	4.55	4.55	4.55

Services

Equipment and labor such as tables, chairs, staging, etc.

Contact

Alycia Sparkman, Division Manager, 512-404-4208

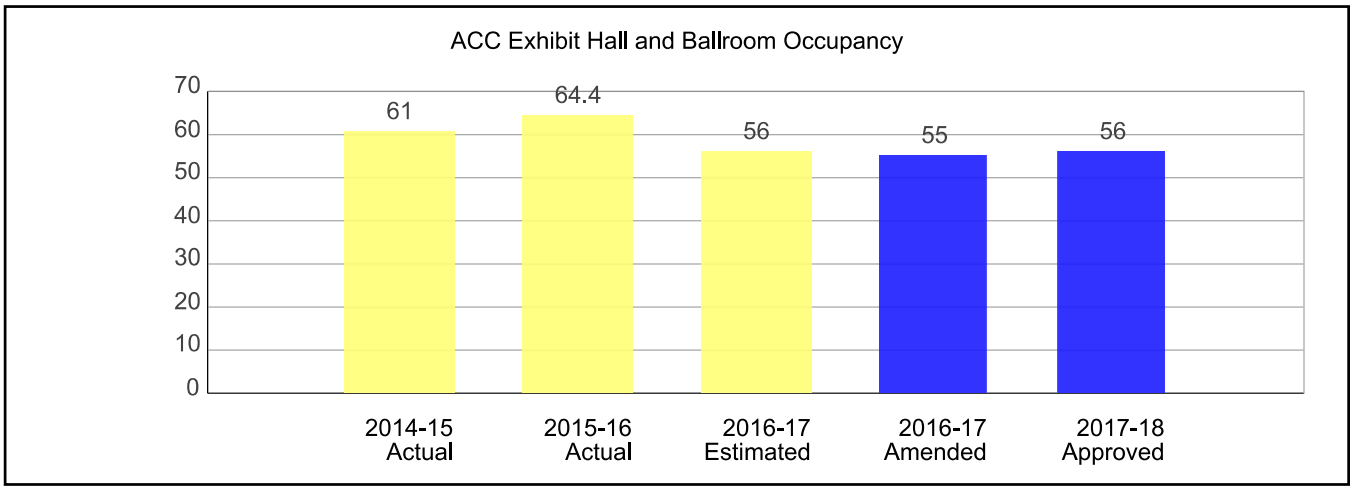
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Austin Convention Center
Budget Detail by Activity

Program: Event Operations

Activity: Event Sales and Contracting

The purpose of the Event Sales and Contracting activity is to provide facilities sales and reservations management for our clients, and to secure and accurately contract events so that event parameters are well-defined.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	1,645,210	1,698,277	2,718,897	3,181,554	9,172,471
Convention Center Palmer Events Center Operating Fund	230,900	275,975	378,760	378,760	412,075
Total Requirements	**$1,876,110**	**$1,974,252**	**$3,097,657**	**$3,560,314**	**$9,584,546**
Full-Time Equivalents					
Convention Center Operating Fund Civilian	11.50	11.50	13.00	13.00	14.00
Convention Center Palmer Events Center Operating Fund Civilian	2.50	4.00	4.00	4.00	4.00
Total FTEs	**14.00**	**15.50**	**17.00**	**17.00**	**18.00**
Performance Measures					
Event Sales and Contracting Satisfaction Rating	4.8	4.81	4.55	4.55	4.55
Facility revenue	14,033,071	15,530,570	14,852,856	14,522,859	15,466,284
Number of events	274	282	275	275	275
Palmer Events Center Exhibit Hall Occupancy	59	63.74	61	60	61
ACC Exhibit Hall and Ballroom Occupancy	**61**	**64.4**	**56**	**55**	**56**

Services

Facility and destination sales; Reservation of event space; Potential client solicitation; Inquiries.

Contact

Amy Harris, Manager, Sales and Events, 512-404-4244; Faith Ward, Sales Manager, 512-404-4210

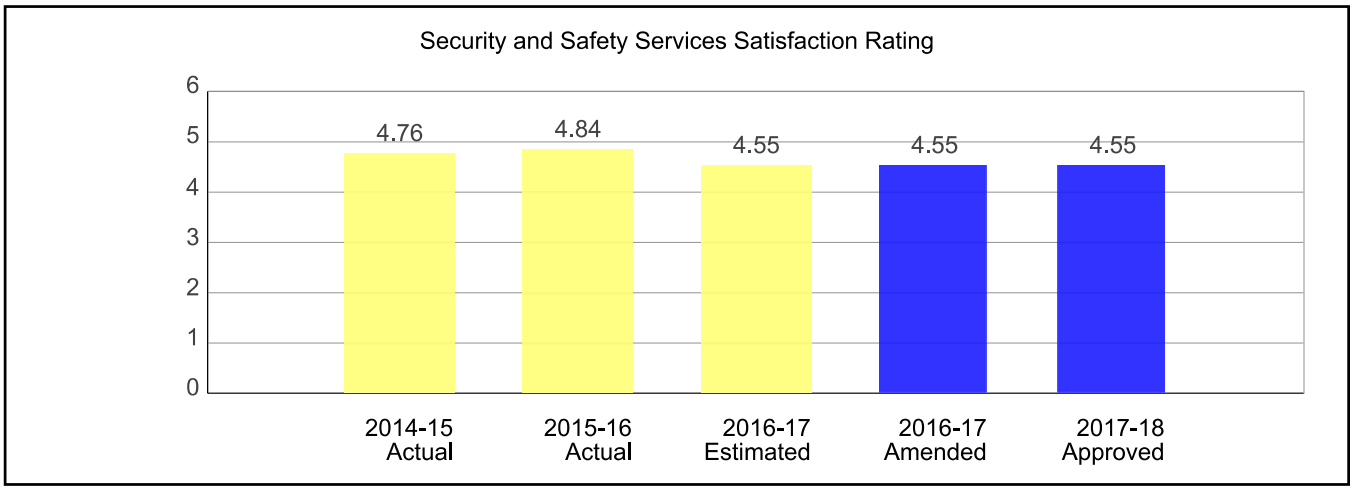
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Austin Convention Center
Budget Detail by Activity

Program: Event Operations

Activity: Event Security and Safety

The purpose of the Event Security and Safety activity is to provide facility security, medical services, and event safety/assistance to users of the facility so they can have a secure and safe visit.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	3,163,269	3,582,303	3,753,943	3,672,899	4,001,377
Convention Center Palmer Events Center Operating Fund	1,119,166	1,082,238	1,239,132	1,276,668	1,496,758
Total Requirements	**$4,282,434**	**$4,664,541**	**$4,993,075**	**$4,949,567**	**$5,498,135**
Full-Time Equivalents					
Convention Center Operating Fund Civilian	32.00	32.00	33.00	33.00	34.00
Convention Center Palmer Events Center Operating Fund Civilian	12.00	12.00	13.00	13.00	14.00
Total FTEs	**44.00**	**44.00**	**46.00**	**46.00**	**48.00**
Performance Measures					
Health and Safety unit training hours provided	56	60	60	40	60
Security and Safety Services Satisfaction Rating	4.76	4.84	4.55	4.55	4.55
Security calls or Requests for Service completed	New Meas	8,948	7,775	7,775	8,900
Security Revenue	965,948	1,363,286	954,603	954,603	1,001,485

Services

Facility and event safety; Security; Crowd management; Traffic control and fire safety systems; Facility plant systems (such as boilers and air conditioners) after-hours; Emergency response; Security officers; Peace officers; Emergency Medical Technicians for events.

Contact

Al Eells, Division Manager, 512-404-4125

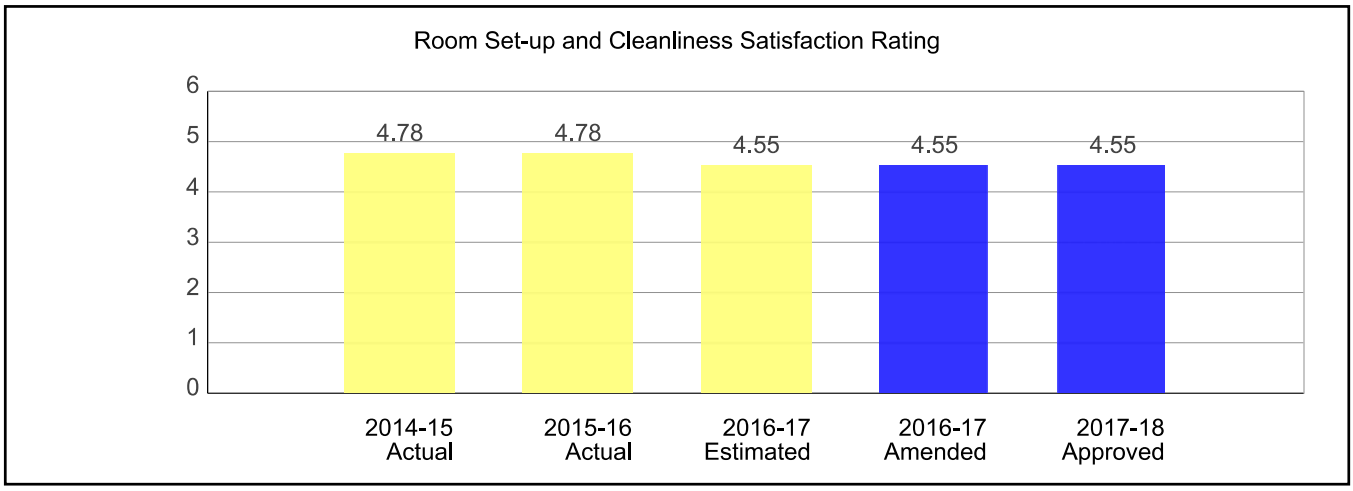
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Austin Convention Center
Budget Detail by Activity

Program: Event Operations

Activity: Event Set-Up Operations

The purpose of the Event Set-Up Operations activity is to prepare the facilities based on event pre-plans for clients, subcontractors and exhibitors so they can have a well set event and assist in utility service installation for users of the facility so that they can utilize the facilities' functionality.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	4,684,651	4,279,177	4,386,560	4,261,416	5,213,363
Convention Center Palmer Events Center Operating Fund	1,107,579	816,621	950,831	994,745	1,500,717
Total Requirements	**$5,792,230**	**$5,095,797**	**$5,337,391**	**$5,256,161**	**$6,714,080**
Full-Time Equivalents					
Convention Center Operating Fund Civilian	44.50	43.50	49.50	49.50	53.50
Convention Center Palmer Events Center Operating Fund Civilian	9.50	13.50	11.50	11.50	13.50
Total FTEs	**54.00**	**57.00**	**61.00**	**61.00**	**67.00**
Performance Measures					
Event Set-up Costs per Rentable Square Foot	New Meas	New Meas	New Meas	New Meas	14.94
Room Set-up and Cleanliness Satisfaction Rating	4.78	4.78	4.55	4.55	4.55

Services

Event set-up/take-down and clean-up; Inventory of equipment necessary for supporting events.

Contact

Taje Allen, Manager, Events & Exhibitor Services, 512-404-4320

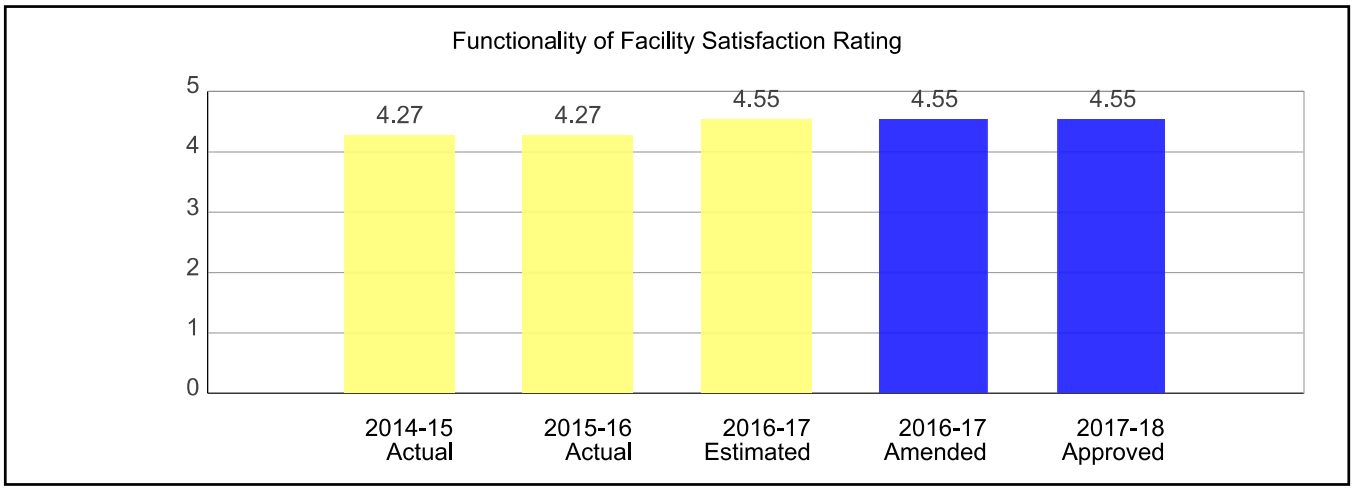
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Austin Convention Center
Budget Detail by Activity

Program: Event Operations

Activity: Facilities Operations

The purpose of the Facilities Operations activity is to provide preventive/emergency facility infrastructure maintenance so that users can utilize the facilities' functionality.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	15,743,822	16,987,813	18,240,102	17,329,710	16,823,944
Convention Center Palmer Events Center Operating Fund	1,555,315	1,680,627	1,841,289	1,871,396	1,933,909
Convention Center Palmer Events Center Revenue Fund	1,154,850	1,150,546	1,623,471	1,194,174	1,238,968
Total Requirements	**$18,453,987**	**$19,818,987**	**$21,704,862**	**$20,395,280**	**$19,996,821**
Full-Time Equivalents					
Convention Center Operating Fund Civilian	40.75	46.00	42.50	42.50	46.50
Convention Center Palmer Events Center Operating Fund Civilian	8.25	9.00	9.50	9.50	9.50
Total FTEs	**49.00**	**55.00**	**52.00**	**52.00**	**56.00**
Performance Measures					
Austin Convention Center Facilities square footage	2,080,222	2,080,222	2,080,222	2,080,222	2,080,222
Facility Maintenance and Cleaning Costs per One Square Foot of ACCD Facilities	New Meas	New Meas	New Meas	New Meas	5.21
Functionality of Facility Satisfaction Rating	4.27	4.27	4.55	4.55	4.55

Services

Preventive maintenance program for all facilities, systems, and associated equipment; Bid document specifications for outsourcing specialty maintenance and repair services.

Contact

Bryan Helford, Manager, Events & Exhibitor Services, 512-404-4311

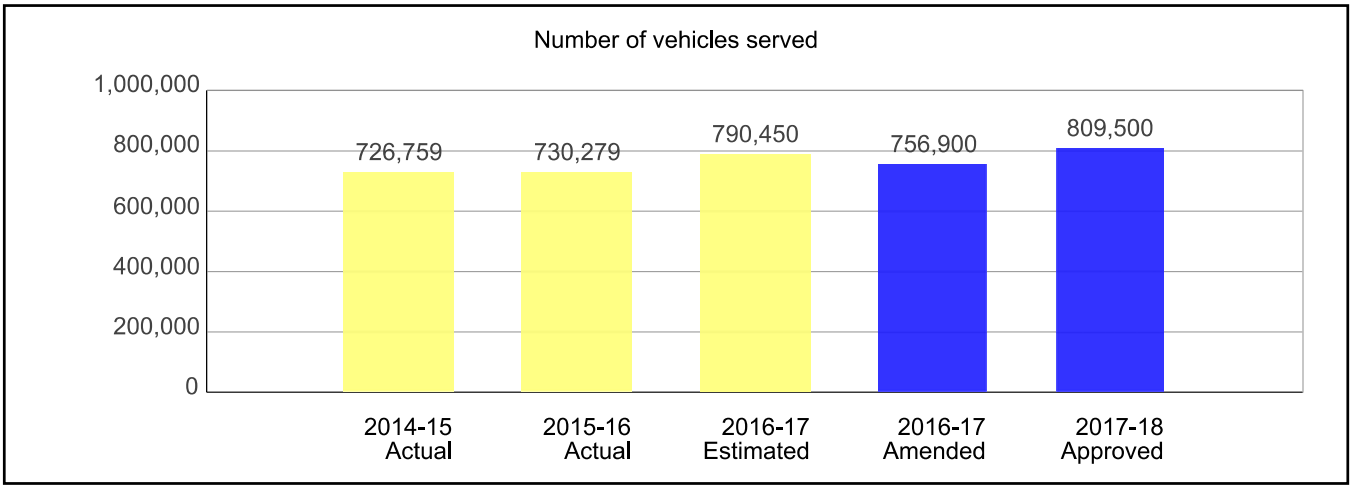
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Austin Convention Center
Budget Detail by Activity

Program: Event Operations

Activity: Parking Management

The purpose of the Parking Management activity is to manage parking resources and provide excellent customer service for event attendees and customers so they can have accessible, clean and convenient parking in ACCD garages.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	1,691,082	1,745,338	1,768,323	1,780,705	2,223,119
Convention Center Palmer Events Center Garage Fund	841,063	1,007,262	1,095,368	1,109,748	1,068,789
Total Requirements	**$2,532,145**	**$2,752,600**	**$2,863,691**	**$2,890,453**	**$3,291,908**
Full-Time Equivalents					
Convention Center Operating Fund Civilian	14.75	15.50	15.00	15.00	16.25
Convention Center Palmer Events Center Garage Fund Civilian	8.75	10.00	10.00	10.00	7.75
Total FTEs	**23.50**	**25.50**	**25.00**	**25.00**	**24.00**
Performance Measures					
Number of vehicles served	726,759	730,279	790,450	756,900	809,500
Parking Services Revenue	5,111,522.75	5,497,133	5,900,000	5,563,759	5,946,841
Parking Services satisfaction rating	4.67	4.75	4.55	4.55	4.55

Services

Parking requirements for events and customers; Revenue controls for all paid parking operations; Clean, well-lit and well-maintained facilities.

Contact

Hays Thompson, Manager, Events & Exhibitor Services, 512-404-4262

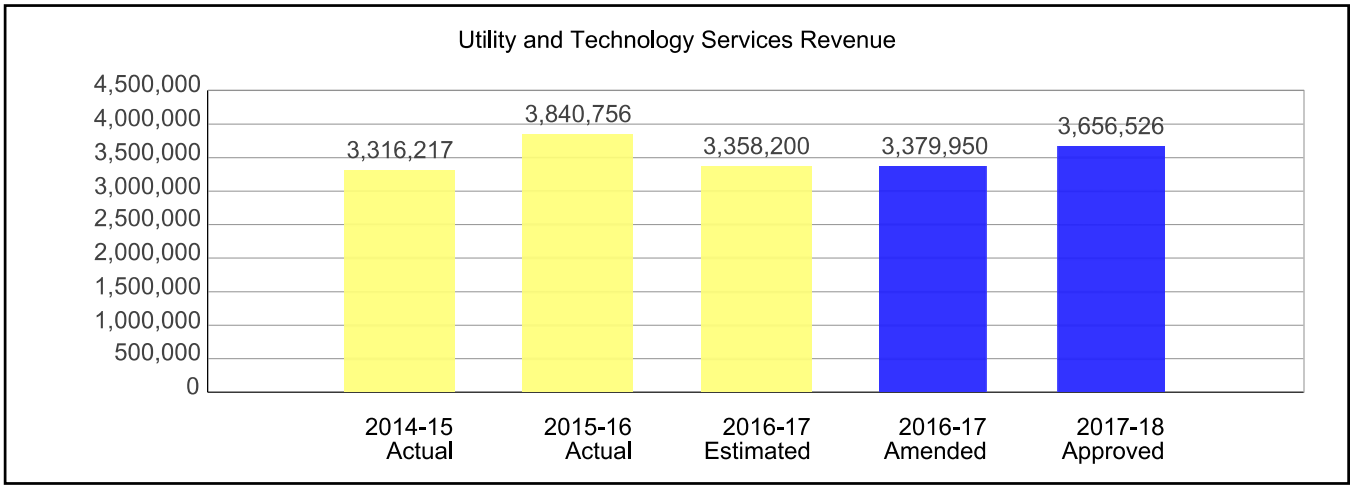
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Austin Convention Center
Budget Detail by Activity

Program: Event Operations

Activity: Utility and Technology Services

The purpose of the Utility and Technology Services activity is to provide technical, telecommunication, and utility services to users of the facilities so they are able to conduct their business.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	2,483,292	2,671,256	2,902,446	3,082,084	3,718,858
Convention Center Palmer Events Center Operating Fund	127,288	188,847	377,270	429,221	529,581
Total Requirements	**$2,610,580**	**$2,860,103**	**$3,279,716**	**$3,511,305**	**$4,248,439**
Full-Time Equivalents					
Convention Center Operating Fund Civilian	14.25	14.25	15.75	15.75	16.75
Convention Center Palmer Events Center Operating Fund Civilian	1.75	1.75	3.00	3.00	3.50
Total FTEs	**16.00**	**16.00**	**18.75**	**18.75**	**20.25**
Performance Measures					
Utility and Technology Service-Related Refunds as a percent of Revenue	0.01	0.01	0.01	0.01	0.01
Utility and Technology Services Revenue	3,316,217	3,840,756	3,358,200	3,379,950	3,656,526
Utility Services/Technology Satisfaction Rating	4.78	4.83	4.55	4.55	4.55

Services

Electric; Air; Water; Equipment/technology services (Internet, networking, telephone).

Contact

Alycia Sparkman, Division Manager, 512-404-4208; Debbie Gossett, Division Manager, Information Systems, 512-404-4034

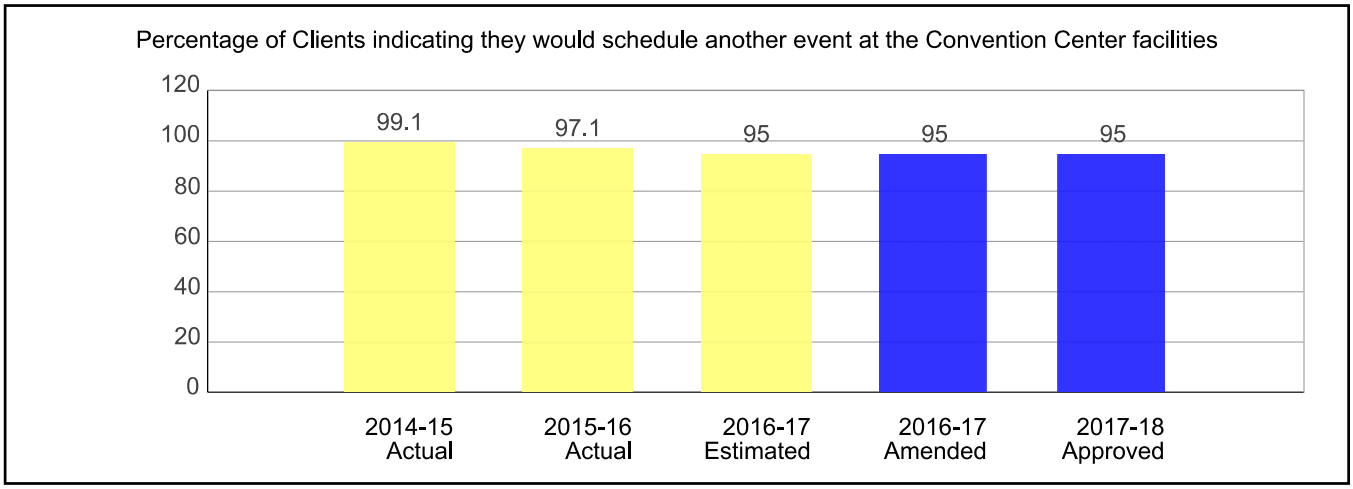
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Austin Convention Center
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	4,960,871	4,815,647	6,742,576	6,978,633	7,888,629
Convention Center Palmer Events Center Operating Fund	732,786	852,609	1,144,440	1,144,440	1,062,275
Expense Refunds	730,377	844,530	983,405	983,405	1,020,525
Total Requirements	**$6,424,034**	**$6,512,785**	**$8,870,421**	**$9,106,478**	**$9,971,429**
Full-Time Equivalents					
Convention Center Operating Fund Civilian	35.50	39.00	42.00	42.00	47.50
Total FTEs	**35.50**	**39.00**	**42.00**	**42.00**	**47.50**
Performance Measures					
Annual Training Hours Per FTE	39.5	38.4	26	26	26
Employee Turnover Rate	8.1	9.03	9.03	8.7	9.03
Lost Time Injury Rate Per the Equivalent of 100 Employees	3.42	5.43	5	5	5
Sick leave hours used per 1,000 hours	32.9	31.64	36	36	40
Cumulative Client Evaluation Ratings Summary	**4.67**	**4.7**	**4.55**	**4.55**	**4.55**
Hotel Occupancy Tax Distributions	**79,446,644**	**87,603,764**	**93,305,706**	**90,494,712**	**95,073,745**
Number of days of operating and maintenance expense sustained with combined operating ending balances	**425**	**280**	**232**	**226**	**225**
Overall employee satisfaction regarding Professional Development	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**64**
Percentage of Clients indicating they would schedule another event at the Convention Center facilities	**99.1**	**97.1**	**95**	**95**	**95**

Services

Budgeting; Accounting; Purchasing; Human resources; Information technology support; Customer service.

Contact

Carla Steffen, Deputy Director, 512-404-4014

Bold Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Convention Center Operating Fund	29,924,444	33,299,753	32,591,469	21,758,649	13,333,652
Convention Center Palmer Events Center Garage Fund	1,458,150	1,676,581	1,800,000	1,600,000	1,772,871
Convention Center Palmer Events Center Operating Fund	5,688,284	8,513,732	4,461,669	1,744,671	1,531,735
Convention Center Palmer Events Center Revenue Fund	2,395,581	2,979,385	2,967,482	2,517,362	2,293,427
Convention Center Tax Fund	39,736,227	43,826,119	46,678,302	45,257,031	47,563,592
Convention Center Venue Project Fund	23,558,290	20,201,560	20,903,726	20,119,262	21,144,719
Town Lake Park Vehicle Rental Tax Fund	8,647,865	9,012,106	9,191,635	9,000,883	9,466,776
Total Requirements	**$111,408,841**	**$119,509,236**	**$118,594,283**	**$101,997,858**	**$97,106,772**

Services

General obligation debt; Capital Improvement Program; Citywide administrative and information technology support; Workers' compensation; Liability reserve; Tourism & Promotion; Accrued payroll; Departmental interfund transfers.

Contact

Carla Steffen, Deputy Director, 512-404-4014

Austin Convention Center: 2017-18

Convention Center Palmer Events Center Operating Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Event Operations	**$4,473,732**	**$4,381,328**	**$5,233,346**	**$5,383,966**	**$6,394,657**
Event Planning and Coordination	333,485	337,020	446,064	433,176	521,617
Event Sales and Contracting	230,900	275,975	378,760	378,760	412,075
Event Security and Safety	1,119,166	1,082,238	1,239,132	1,276,668	1,496,758
Event Set-Up Operations	1,107,579	816,621	950,831	994,745	1,500,717
Facilities Operations	1,555,315	1,680,627	1,841,289	1,871,396	1,933,909
Utility and Technology Services	127,288	188,847	377,270	429,221	529,581
Support Services	**$732,786**	**$852,609**	**$1,144,440**	**$1,144,440**	**$1,062,275**
Departmental Support Services	732,786	852,609	1,144,440	1,144,440	1,062,275
Transfers and Other Requirements	**$5,688,284**	**$8,513,732**	**$4,461,669**	**$1,744,671**	**$1,531,735**
Other Requirements	16,648	9,053	39,677	97,304	13,824
Transfers	5,671,636	8,504,679	4,421,992	1,647,367	1,517,911
Total	**$10,894,802**	**$13,747,668**	**$10,839,455**	**$8,273,077**	**$8,988,667**
Full-Time Equivalents (FTEs)					
Event Operations	**39.00**	**44.25**	**46.00**	**46.00**	**49.50**
Event Planning and Coordination	5.00	4.00	5.00	5.00	5.00
Event Sales and Contracting	2.50	4.00	4.00	4.00	4.00
Event Security and Safety	12.00	12.00	13.00	13.00	14.00
Event Set-Up Operations	9.50	13.50	11.50	11.50	13.50
Facilities Operations	8.25	9.00	9.50	9.50	9.50
Utility and Technology Services	1.75	1.75	3.00	3.00	3.50
Total	**39.00**	**44.25**	**46.00**	**46.00**	**49.50**

Austin Convention Center: 2017-18

Convention Center Operating Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Event Operations	**$30,278,659**	**$31,909,064**	**$34,735,432**	**$34,236,625**	**$42,171,352**
Event Planning and Coordination	867,334	944,899	965,161	928,257	1,018,220
Event Sales and Contracting	1,645,210	1,698,277	2,718,897	3,181,554	9,172,471
Event Security and Safety	3,163,269	3,582,303	3,753,943	3,672,899	4,001,377
Event Set-Up Operations	4,684,651	4,279,177	4,386,560	4,261,416	5,213,363
Facilities Operations	15,743,822	16,987,813	18,240,102	17,329,710	16,823,944
Parking Management	1,691,082	1,745,338	1,768,323	1,780,705	2,223,119
Utility and Technology Services	2,483,292	2,671,256	2,902,446	3,082,084	3,718,858
Support Services	**$4,960,871**	**$4,815,647**	**$6,742,576**	**$6,978,633**	**$7,888,629**
Departmental Support Services	4,960,871	4,815,647	6,742,576	6,978,633	7,888,629
Transfers and Other Requirements	**$29,924,444**	**$33,299,753**	**$32,591,469**	**$21,758,649**	**$13,333,652**
Other Requirements	2,915,500	115,629	92,828	590,574	78,264
Transfers	27,008,944	33,184,124	32,498,641	21,168,075	13,255,388
Total	**$65,163,974**	**$70,024,464**	**$74,069,477**	**$62,973,907**	**$63,393,633**

Full-Time Equivalents (FTEs)					
Event Operations	**166.75**	**172.75**	**178.75**	**178.75**	**191.00**
Event Planning and Coordination	9.00	10.00	10.00	10.00	10.00
Event Sales and Contracting	11.50	11.50	13.00	13.00	14.00
Event Security and Safety	32.00	32.00	33.00	33.00	34.00
Event Set-Up Operations	44.50	43.50	49.50	49.50	53.50
Facilities Operations	40.75	46.00	42.50	42.50	46.50
Parking Management	14.75	15.50	15.00	15.00	16.25
Utility and Technology Services	14.25	14.25	15.75	15.75	16.75
Support Services	**35.50**	**39.00**	**42.00**	**42.00**	**47.50**
Departmental Support Services	35.50	39.00	42.00	42.00	47.50
Total	**202.25**	**211.75**	**220.75**	**220.75**	**238.50**

Austin Convention Center: 2017-18

Convention Center Palmer Events Center Garage Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Event Operations	**$841,063**	**$1,007,262**	**$1,095,368**	**$1,109,748**	**$1,068,789**
Parking Management	841,063	1,007,262	1,095,368	1,109,748	1,068,789
Transfers and Other Requirements	**$1,458,150**	**$1,676,581**	**$1,800,000**	**$1,600,000**	**$1,772,871**
Other Requirements	(3,717)	12,607	4,009	13,543	6,995
Transfers	1,461,867	1,663,974	1,795,991	1,586,457	1,765,876
Total	**$2,299,213**	**$2,683,843**	**$2,895,368**	**$2,709,748**	**$2,841,660**
Full-Time Equivalents (FTEs)					
Event Operations	**8.75**	**10.00**	**10.00**	**10.00**	**7.75**
Parking Management	8.75	10.00	10.00	10.00	7.75
Total	**8.75**	**10.00**	**10.00**	**10.00**	**7.75**

Austin Convention Center: 2017-18

Convention Center Palmer Events Center Revenue Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Event Operations	**$1,154,850**	**$1,150,546**	**$1,623,471**	**$1,194,174**	**$1,238,968**
Facilities Operations	1,154,850	1,150,546	1,623,471	1,194,174	1,238,968
Transfers and Other Requirements	**$2,395,581**	**$2,979,385**	**$2,967,482**	**$2,517,362**	**$2,293,427**
Transfers	2,395,581	2,979,385	2,967,482	2,517,362	2,293,427
Total	**$3,550,431**	**$4,129,931**	**$4,590,953**	**$3,711,536**	**$3,532,395**

Austin Convention Center: 2017-18

Convention Center Tax Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Transfers and Other Requirements	**$39,736,227**	**$43,826,119**	**$46,678,302**	**$45,257,031**	**$47,563,592**
Transfers	39,736,227	43,826,119	46,678,302	45,257,031	47,563,592
Total	**$39,736,227**	**$43,826,119**	**$46,678,302**	**$45,257,031**	**$47,563,592**

Austin Convention Center: 2017-18

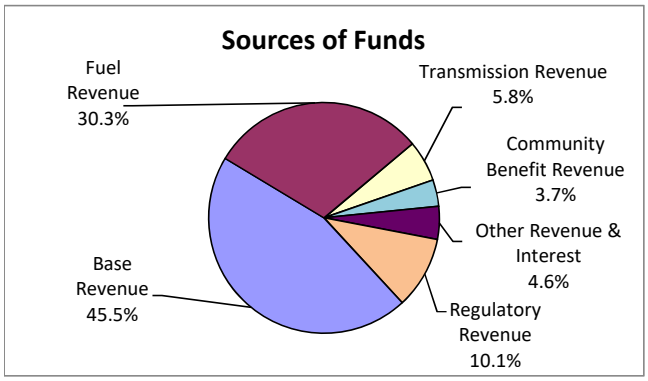
Convention Center Venue Project Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Transfers and Other Requirements	**$23,558,290**	**$20,201,560**	**$20,903,726**	**$20,119,262**	**$21,144,719**
Transfers	23,558,290	20,201,560	20,903,726	20,119,262	21,144,719
Total	**$23,558,290**	**$20,201,560**	**$20,903,726**	**$20,119,262**	**$21,144,719**

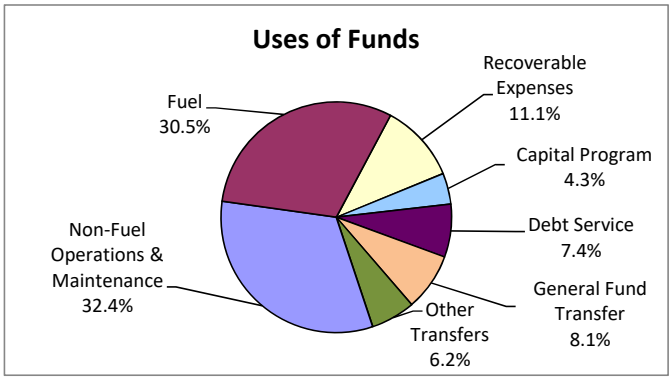
Austin Convention Center: 2017-18

Town Lake Park Vehicle Rental Tax Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Transfers and Other Requirements	**$8,647,865**	**$9,012,106**	**$9,191,635**	**$9,000,883**	**$9,466,776**
Transfers	8,647,865	9,012,106	9,191,635	9,000,883	9,466,776
Total	**$8,647,865**	**$9,012,106**	**$9,191,635**	**$9,000,883**	**$9,466,776**


CITY OF AUSTIN
FOUNDED 1839

Austin Energy





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Austin Energy Fund					
Revenue	$1,363,343,974	$1,380,961,967	$1,308,143,672	$1,384,164,523	$1,365,994,210
Transfers In	$4,314	$3,450	$0	$0	$0
Requirements	$1,337,122,101	$1,343,984,190	$1,263,050,068	$1,367,292,732	$1,350,153,345
Full-Time Equivalents (FTEs)	1,672.75	1,672.75	1,718.00	1,718.00	1,749.00
Expense Refunds	$69,284,115	$70,608,407	$74,221,384	$76,048,820	$81,425,643
Grants					
Requirements	$308,322	$44,566	$155,000	$155,000	$55,000
Full-Time Equivalents (FTEs)	3.00	1.00	0.00	0.00	0.00
Total Budget	$1,406,714,538	$1,414,637,163	$1,337,426,452	$1,443,496,552	$1,431,633,988

Austin Energy
Organization by Program and Activity for 2018

Customer Care

- 311 City-Wide Call Center
- Billing and Revenue Measurement
- Customer Contact Center

Customer Energy Solutions

- Conservation Rebates and Incentives
- Demand Side Management

Electric Service Delivery

- Distribution Services
- Power Delivery Support
- Transmission Services

Power Generation, Market Operations & Resource Planning

- Nuclear and Coal Plants Operating
- Power Generation

Power Supply

- Power Supply & ERCOT Recoverable

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Debt Transfers
- Interfund Transfers
- Other Requirements

Austin Energy
Mission and Goals for 2018

Mission

The mission of the Austin Energy Department is to safely deliver clean, affordable, reliable energy and excellent customer service.

Goals

Achieve new heights in customer satisfaction through increased collaboration, varied and high quality services, programs, and delivery methods and competitive pricing that strengthens customer loyalty.

- Achieve above average JD Power customer satisfaction scores for residential and commercial customers.

Be the best managed utility culture where customer needs are thoroughly and efficiently achieved through optimal use of resources.

- Sustain a commitment to the Austin City Council's 2% affordability goal for system average rates.
- Ensure average annual system rates are in the lower 50% compared to all Texas utilities.

Maintain an innovative two-way grid utilizing customer and company infrastructure to deliver superior reliability and customer experience at the lowest reasonable cost.

- Achieve System Average Interruption Frequency Index (SAIFI) (electricity outage frequency) of no more than 0.75 interruptions.

Strive for long term financial resiliency that ensures cost recovery, provides market competitiveness, delivers operational excellence and creates value for customers and the Austin community.

- Achieve the "AA" bond rating by 2021 from the Fitch rating services.

Employees are safe, healthy and engaged, and equipped with tools and training to effectively perform their work.

- Maintain Occupational Safety and Health Administration's (OSHA) overall lost time injury rate of less than or equal to two injuries per 100 employees per year.

Reduce the environmental footprint through energy efficiency throughout Austin Energy's value chain.

- Meet the Community Climate Plan to include 55% of all energy needs met through the use of renewable sources by 2025.
- Achieve 800 Megawatts (MW) of energy efficiency and peak megawatt demand savings by 2020, and an additional 200 MW of demand response savings by 2025.

Austin Energy

Message from the General Manager



Austin Energy is the municipally owned electric utility serving 465,000 customer accounts in the city of Austin and surrounding communities. At Austin Energy, our vision is to drive customer value in energy services with innovative technology and environmental leadership. We are actively pursuing that vision in all aspects of our organization, from the utility's diverse set of generation resources, to including supplies of wind and solar energy, to thousands of miles of power lines, an array of retail customer solutions, and our unwavering focus on the community we serve.

During FY 2016-17, Austin Energy kicked off implementation of a Strategic Plan to help guide the utility. The six strategic goals of the plan are: Financial Health, Customer Collaboration, Business Excellence, Employee Engagement, Grid Modernization, and Environment.

I am pleased to report on the progress made in FY 2016-17 toward achieving these six strategic goals. Austin Energy demonstrated strengthening Financial Health as two bond rating agencies upgraded their assessments of Austin Energy's creditworthiness. Austin Energy achieved a key financial benchmark with Standard & Poor's award of its AA credit rating, up from AA-. Moody's Investor Services upgraded its assessment of Austin Energy creditworthiness to Aa3 from A1. Both agencies cited continuing advancement in financial performance, even while Austin Energy reduced annual base rate revenue by $42.5 million as a result of the 2016 rate case.

A major initiative supporting our Customer Collaboration goal is to satisfy customers' desire to receive more complete, timely information during an outage. Austin Energy upgraded its Storm Center application, which supports modernization of Austin Energy's power outage portal and provides two-way communication with customers affected by power outages. The Employee Engagement goal focuses on helping employees work more safely and with greater positive engagement. We introduced the Austin Energy Employee Engagement Survey, administered by Gallup, as a new tool to assess employee engagement and identify meaningful work group action plans. More than 80 percent of employees participated in the survey.

In support of Business Excellence and the Environment, Austin Energy made significant strides in key areas of operational performance, reducing its environmental footprint and achieving affordability goals. In FY 2016-17, the fleet of combustion turbine peaking units achieved greater than 98 percent start reliability. Renewable power as a share of consumption reached 38 percent by mid-year, well on the way to meeting the City Council's goal of 55 percent renewables by 2025. We are achieving both our operational and clean energy goals while managing costs and customer impacts.

Austin Energy continues to invest in the transmission and distribution systems to keep reliability a top priority under the Grid Modernization goal. More than halfway through FY 2016-17, the 12-month rolling average for two key reliability metrics, the System Outage Duration Index (SAIDI) and the System Outage Frequency Index (SAIFI), remain below industry benchmarks.

As we look forward to FY 2017-18, Austin Energy is not immune from industry-wide challenges facing utilities in the Electric Reliability Council of Texas (ERCOT) competitive wholesale market. Across ERCOT, historically low market prices will mean little to no margin for power generated and sold in the near term. Credit agencies are reporting a weakening power industry in Texas, with industry downgrades a real possibility. In the current environment, Austin Energy may be challenged to meet operational and financial goals going forward, as will all ERCOT utilities. As a municipally owned utility that is customer-driven and community-focused, we are dedicated to investing in the resources necessary to meet these challenges to safely deliver clean, affordable, reliable energy and excellent customer services.

Jackie A. Sargent

Jackie A. Sargent, General Manager

Budget Highlights

The FY 2017-18 budget of Austin Energy (AE) was developed to keep AE on a continued path toward financial health and business excellence while meeting all financial policies and affordability measures. The budget will enable AE to keep up with system growth and invest in energy efficiency, smart grid technologies and renewable energy resources, while continuing to maintain excellent reliability of service. With the help of zero based budgeting in the operations areas of the utility for FY 2017-18, AE was able to ensure that every facet of the operations budget was reviewed for cost savings. AE will incorporate this budgeting method into the rest of the utility in future years to ensure that rates remain competitive yet services remain reliable and safe for our customers.



Downtown Network Vault Maintenance

Rates

Austin Energy's rates are composed of base rates, which only change following a cost of service study, and adjustable or pass-through rates, which may be adjusted on an annual basis. Base rates cover basic utility infrastructure such as power plants, distribution lines, customer service and the related operation and maintenance. Adjustable rates cover costs which may be more variable and are assessed by others or provide additional services. Both base and adjustable rates vary slightly depending on whether a customer is located within or outside the city of Austin. AE's base rates, which consist of fixed charges, consumption based charges, customer charges, electric delivery charges, energy charges and demand charges, will not change in FY 2017-18 as they were updated during FY 2016-17 following the cost of service study. AE's adjustable rates include the power supply adjustment (PSA), regulatory charge and community benefit charge (CBC). These rates are reviewed and adjusted each year through the budgetary process to reflect the actual cost of these items and are applied to a customer's consumption (kWh) or, in the case of the regulatory charge, the large commercial customers' demand (kWh) level.

The PSA recovers dollar-for-dollar net power supply (fuel) costs and is reflected as a line item on the electric portion of the bill. The PSA is typically adjusted beginning with November bills by utilizing actual costs from the most recent twelve month period. This historical data is used to set the power supply adjustment for the next twelve-month period, beginning November 1, 2017. However, historical data will never perfectly match future actual costs that the utility incurs, so a true-up is included in the calculation. A true-up is an adjustment to rates by which under-recovered costs are collected by the utility or over-recovered costs are returned to customers. AE used the true-up process to lower the FY 2016-17 budget PSA to a system average 2.769 cents per kilowatt-hour (kWh). AE is now forecasting that the over-collection will be completely returned to customers the end of October 2017. With this in mind, AE factored in growth in system load as well as slightly higher prices in the ERCOT wholesale market to forecast the updated PSA. This results in a PSA included in the FY 2017-18 budget that will increase to 2.955 cents per kWh (system average).

The regulatory charge recovers dollar-for-dollar AE's share of the statewide costs of managing and using the transmission grid, as well as its expansion and upkeep. It includes the Electric Reliability Council of Texas (ERCOT) charges and fees that are based on AE's share of the summer statewide peak demand, which is about four percent of the statewide total. Statewide transmission costs include the $6.7 billion cost of new transmission lines that helps bring more renewable energy from West Texas to the rest of the state. These costs are reviewed, approved and apportioned by the Public Utility Commission of Texas (PUCT). Other non-discretionary regulatory costs may also be included. Changes to the regulatory charge continue to be driven primarily by increases to the state-wide transmission cost of service that is charged to all customers in the ERCOT region. Those costs have increased significantly in recent years due to the completion of the multi-year effort to improve the Texas transmission system and allow greater access to wind and solar resources in West Texas. The regulatory charge was under-recovered through FY 2015-16 by $8.9 million and was increased in FY 2016-17 to off-set the under-recovery. The regulatory charge for FY 2017-18 will increase slightly, reflecting an increase in the ERCOT postage stamp rate.



Employee Engagement Activities at Austin Energy

The CBC recovers certain costs incurred by AE as a benefit to AE's customers across its entire service territory. There are three components of the community benefit charge: (1) funding to provide utility bill assistance, weatherization, and discounts through the Customer Assistance Program (CAP) for qualifying customers; (2) the cost of AE's distributed solar and Energy Efficiency Services (EES); and (3) the cost to provide Service Area Lighting (SAL) throughout the city of Austin. For customers outside the city of Austin, the CBC excludes the service area lighting component and the outside city of Austin CAP component is reduced for residential customers.

The community benefit charge is billed on a kWh basis to all customer classes and may be adjusted as costs change. The CAP program over-recovery at the end of FY 2015-16 was approximately $5.8 million with customer enrollments decreasing due to tighter qualification requirements. Increased weatherization efforts are expected to offset the over-recovery during FY 2016-17. Additionally, SAL under-recovery at the end of FY 2015-16 was approximately $6.3 million but AE does not intend to change the SAL charge for FY 2017-18. For EES costs, there was an over-recovery through the end of FY 2015-16 of approximately $8.2 million which is expected to be reduced to less than $1 million by the end of FY 2016-17. The elimination of the over-recovery will not result in an increase in the EES rates.

The following table reflects the average residential customer bill impact for FY 2017-18. The FY 2016-17 versus FY 2017-18 rate comparison is based on an average residential customer using 895 kWh of energy. The FY 2017-18 average monthly bill includes the impact of the proposed pass-through rate changes mentioned above and will take effect November 1, 2017.

Average Residential Customer Bill Impact

Unbundled 5-Tier Inclining Block Energy Rate (Inside City of Austin Customer)

Average Monthly Bill	Energy kWh	FY 2016-17 Approved Budget Rate	FY 2017-18 Approved Budget Rate	$ Change	% Change
Customer Charge		$ 10.00	$ 10.00	$ 0.00	0.0%
Base Electricity Charge	895	$ 37.05	$ 37.05	$ 0.00	0.0%
Power Supply Adjustment (PSA)	895	$ 24.71	$ 26.49	$ 1.78	7.2%
Community Benefit Charge (CBC)	895	$ 5.03	$ 5.03	$ 0.00	0.0%
Regulatory Charge	895	$ 12.02	$ 12.19	$ 0.17	1.4%
Total Monthly Bill	**895**	**$ 88.81**	**$ 90.76**	**$1.95**	**2.2%**
Total CAP Customer Discounted Bill	**895**	**$ 69.54**	**$ 71.30**	**$1.76**	**2.5%**

Austin Energy customers also have the opportunity to support 100% renewable energy for an average cost of a few dollars per month by signing up for Green Choice®. The Green Choice® adjustable premium will remain at 0.75 cents in FY 2017-18. In addition, AE offers customers a Residential Value-of-Solar (VOS) Rider that enables AE to credit customers for their solar production at a rate equivalent to the value of solar assessment. The VOS rate will change to 9.7 cents per kWh.

Revenue

In the FY 2017-18 budget, revenue, including transfers, totals $1.37 billion, which represents an $18.2 million or 1.31% decrease compared to the FY 2016-17 budget of $1.38 billion. The PSA makes up the largest share of the variance with a decrease of $48.8 million due to lower matching power supply expenses compared to the prior year. Major increases to revenue include $17.3 million for base revenue mainly due to increased kilowatt hour (kWh) sales resulting from growth in the number of customers. There is an increase of $4.1 million in regulatory revenue which includes a small rate increase in order to recover Austin Energy's additional costs related to the ongoing Texas electric transmission grid build-out. Transmission revenue is AE's share of revenue for other utilities' use of AE-owned transmission lines and at $79.0 million, is

$3.2 million higher than the prior year resulting from higher ERCOT transmission rates. Community benefit revenue will increase by $2.5 million to $50.7 million resulting from increased kWh sales. Other revenue, which includes various fees for services and on-site energy revenue, increased $3.4 million to $61.0 million due to higher chiller revenue and revenue for infrastructure attachments from private corporations.

Requirements

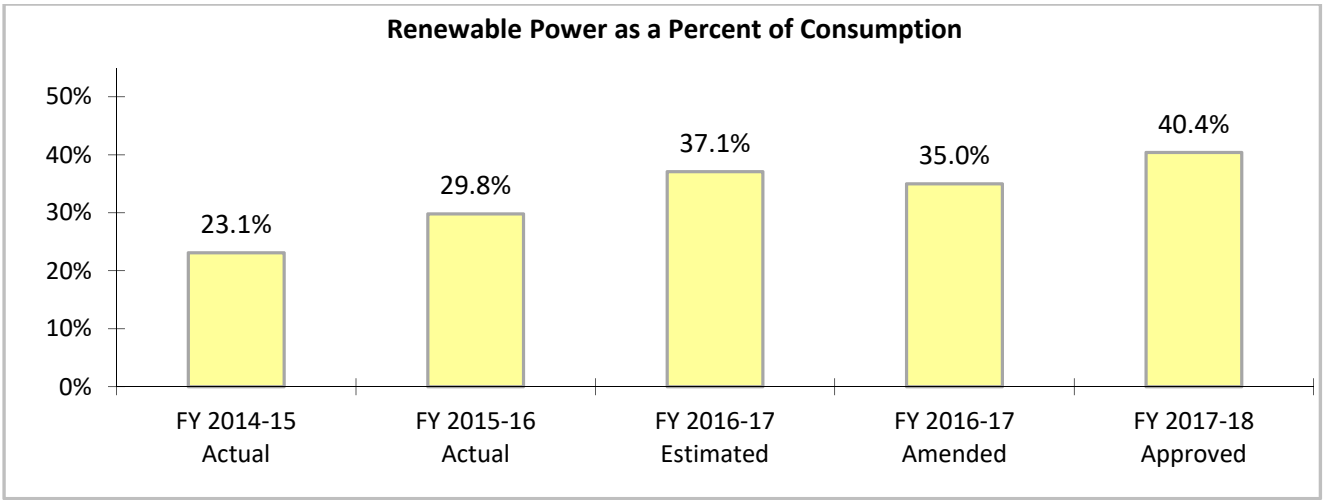
Total requirements of $1.35 billion in the FY 2017-18 budget represent a $17.1 million or 1.25% decrease from the FY 2016-17 budget of $1.37 billion. Major decreases include $48.8 million in power supply expenses and ERCOT net settlements due to the different mix of generation compared to prior years and price changes in the ERCOT market. Other increases include $35.0 million in transfers to reserves as there were no transfers made in FY 2016-17 due to the cost of service rate review.

Increases to the operating budget include $11.8 million for non-power supply operations and maintenance. Major items in this variance include an increase of $5.8 million for increased temporaries and contract labor in the customer care area and Citywide information center due to an increased number of customer calls combined with new programs such as pick your due-date. There are also increases of $4.2 million for built-in cost drivers of wage adjustments and health insurance. The FY 2017-18's budget includes the addition of 39 new positions in the areas of Customer Care (13), Customer Energy Solutions (7), Information Technology (6), and Marketing Communications (3) which will be the result of converting temporary and contract staffing to full-time AE employees. The effect on the budget is a net decrease of $0.2 million. The remaining (10) positions along with nine temporaries will be added to the Infrastructure Asset Management section of Electric Service Delivery to implement the recently enacted small cell nodes State of Texas legislation where private companies may attach cellular nodes in the public right of way. The total impact of these additional employees will be $2.2 million. Other increases include $6.3 million for recoverable expenses, resulting from increases in transmission costs and ERCOT fees passed on through a higher transmission rate in the ERCOT market as well as costs associated with the completion of multi-year efforts to improve the Texas transmission system and allow greater access to wind and solar resources in West Texas. Offsetting decreases to the non-power supply operations and maintenance budget include a reduction of $8.7 million to the nuclear and coal operating budgets due to the timing of outages at the South Texas Nuclear Project and the deferral of some non-routine maintenance projects at the Fayette Power Project, and $1.1 million due to the transfer of eight positions to the City Law Department to be included as part of the administrative support transfer for FY 2017-18. In the Customer Energy Services area, there is a reduction of $3.1 million in conservation rebate programs in order to more closely match the rebates with demand. There is also a decrease of $2.2 million in the administration of energy efficiency programs due to savings in contractual services for technical support.

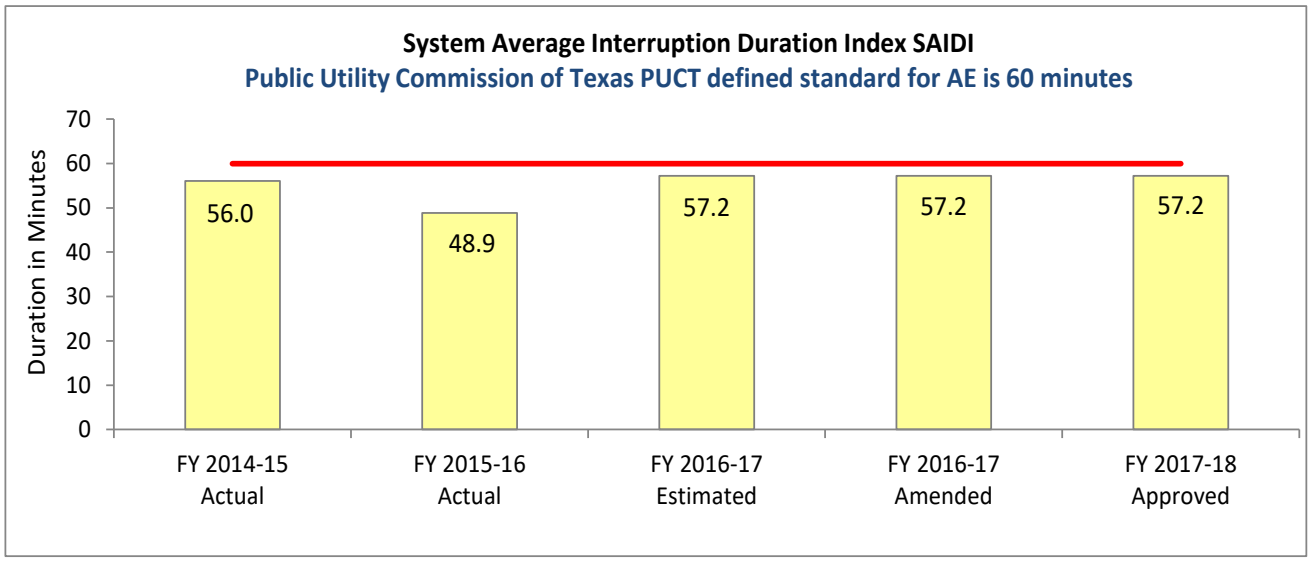
Debt service transfers out will decrease by $2.8 million due to savings achieved during the bond refunding in the fall of FY 2016-17. The transfer to the Capital Improvement Program (CIP) funds will decrease by $5.4 million reflecting a higher amount of future debt financing. The General Fund transfer will increase by $1.0 million to $109.0 million due to increasing revenue. Other changes to transfers include a $0.3 million increase in administrative support allocation, a $0.9 million increase in the Communications and Technology Management allocation, and a decrease of $0.6 million for the Economic Development Department transfer resulting from the previously approved transition plan. AE will increase funding for the Capital Reserve by $30.0 million and to the Power Supply Stabilization Reserve by $5.0 million in FY 2017-18. There were no transfers to reserves in FY 2016-17.

Key Performance Indicators

The City adopted the Austin Climate Protection Plan (ACPP) in 2007 to build a more sustainable community. Austin Energy's current Resource, Generation, and Climate Protection Plan to 2025 (the Generation Resource Plan) will meet these objectives. The Generation Resource Plan is a resource planning tool that brings together demand and energy management options over the planning horizon. Austin Energy reviews the Generation Resource Plan and issues a report on performance goals annually and reassesses the Generation Resource Plan in a public forum every two years. Major resource recommendations and changes will be presented to the City Council for authorization. The current goal is to meet 55% renewable generation as a percentage of consumption by 2025. AE is well on its way to meeting this, with current estimates at 37% by the end of FY 2016-17 and over 40% by the end of FY 2017-18 as new solar and wind purchase power agreements come on-line.



System Average Interruption Duration Index (SAIDI) defines the average outage duration for each customer served during the fiscal year. It is a direct measure of the reliability of the Austin Energy (AE) distribution system. The Public Utility Commission of Texas (PUCT) -defined standard is average outage duration of 60 minutes. In FY 2015-16, the SAIDI numbers decreased due to more favorable weather than the prior year and as result of the line clearance and maintenance programs at AE geared toward improving system reliability.



Austin Energy
Significant Changes

Austin Energy Fund

Revenue Changes	Dollars
Increase in Service Area (Base) Revenue due to increased energy sales and change in Customer Assistance Program (CAP) customers.	$17,251,198
Decrease in Power Supply Adjustment (PSA) Revenue due to lower power supply expenses than the previous year. Power Supply revenue matches expenses as a pass-through item.	($48,819,202)
Increase in Community Benefit Revenue due to higher energy sales.	$2,543,226
Increase in Regulatory Revenue due to an increase in the Electric Reliability Council of Texas (ERCOT) transmission postage stamp rate.	$4,127,123
Increase in Transmission Revenue due to higher ERCOT demand.	$3,221,101
Increase in Other Revenue due to higher chilled water and infrastructure attachment revenue.	$3,371,917

Expenditure Changes	FTEs	Dollars
Citywide		
Additional funding for employee wages and benefits.		$5,190,192
Increases to transfers for administrative support, technology management, and wireless communications.		$1,363,122
Increases to transfers for vehicle maintenance and fuel.		$439,211
Increase in personnel savings to align with projected vacancy rates.		($712,943)
Electric Service Delivery		
Decrease in temporary employees as a result of filling vacant positions.		($633,195)
Partial year funding to add ten new positions plus associated one-time costs to the Infrastructure Asset Management area to administer the new small cell nodes requirements.	10.00	$1,394,572
Funding to add nine temporary positions plus one-time costs to keep pace with the workforce demands of the new small cell nodes requirements applications.		$864,433
Decrease in engineering and other professional services with shift to more in-house work by AE staff.		($1,683,258)
Increase in overtime and call back to keep up with growth in the distribution system.		$467,065
Decrease in fleet rentals based on fleet utilization analysis.		($689,020)
Increase in Capital Improvement Projects reimbursements to meet capital spending plan goals.		($2,043,780)

Expenditure Changes	FTEs	Dollars
Decrease in commodities such as hardware, wire, steel, lighting, transformers, conductors, and relays due to budget alignment from the zero-based budgeting process.		($1,073,406)
Decrease in disaster recovery expenses that moved to corporate contingency.		($1,100,000)
Increase in computer software maintenance resulting from smart grid systems enhancements.		$502,007
Power Generation		
Decrease in AE's share of operating costs for the Fayette Power Project (FPP) and South Texas Nuclear Plant (STP) resulting from only one outage at STP and deferred maintenance projects at FPP.		($8,816,330)
Decrease in plant maintenance costs at Decker Power Station and the Sand Hill Energy Center resulting from the FY 2016-17 spring outage and maintenance accomplished during that outage.		($2,677,730)
Increase in funding for non-nuclear decommissioning expense.		$2,000,000
Power Supply		
Decrease in Power Supply expenses due to different mix of generation than prior year and price changes in the ERCOT wholesale market.		($48,819,202)
Customer Care		
Increase in computer hardware and software maintenance in support of the customer billing system.		$2,250,279
Increase in temporary staffing services in order to meet increased service levels and higher number of calls.		$2,762,913
Decrease in consulting services resulting from the hiring of full-time permanent staff.		($733,021)
Funding to replace temporary staff with ten permanent positions in the Customer Assistance Program and three permanent positions in the Utility Billing Services to promote consistency in staff and keep pace with increased number of billed customers.	13.00	$1,068,122
Increase in bad debt expense based on increase in base revenue.		$190,270
Customer Energy Solutions		
Funding to add seven new positions in lieu of temporaries and contract staff to help with the administration of programs for energy efficiency and green building.	7.00	$717,497
Decrease in temporary and contract staff in lieu of new positions to help with consistency in programs for energy efficiency and green building.		($614,811)
Increase in survey services for commercial and residential meters data.		$236,386
Reduction in energy efficiency services contracts and various energy efficiency rebate programs in order to more closely align budget to demand of programs.		($1,626,056)
Decrease in computer software rentals and hardware maintenance that were one-time items in FY 2016-17.		($415,000)

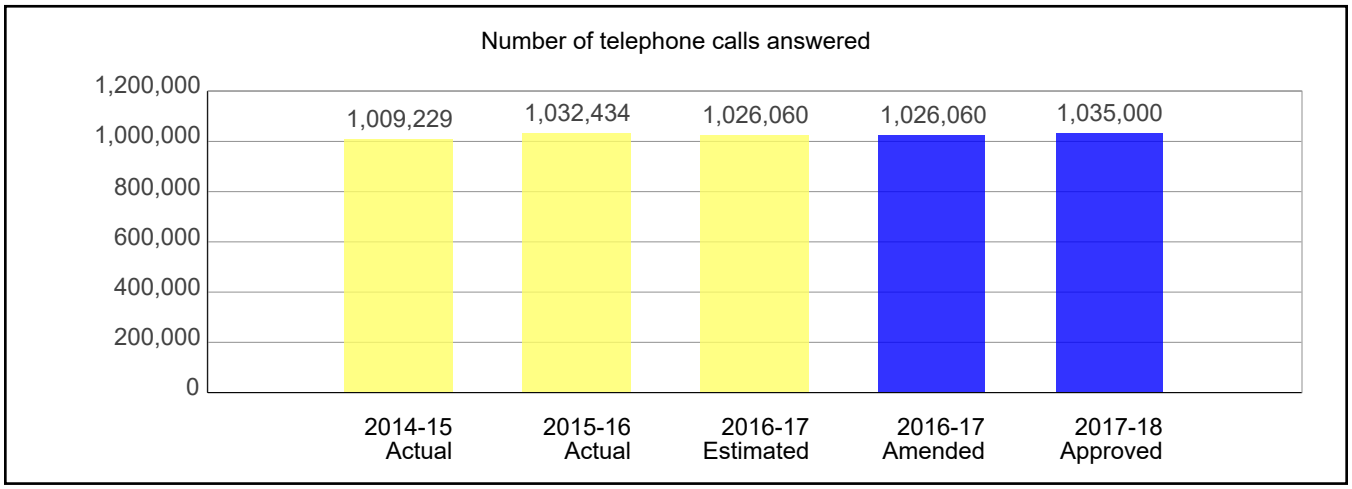
Expenditure Changes	FTEs	Dollars
Decrease in various energy efficiency rebate programs in order to more closely align budget to demand for programs.		($3,150,608)
Recoverable Expenses		
Increase in transmission cost of service based on AE's share of the Electric Reliability Council of Texas (ERCOT) transmission grid costs and an increase in the transmission postage stamp rate.		$6,279,617
Transfer eight positions from Austin Energy's Legal Services team to the City's Law Department.	(8.00)	($1,084,736)
Support Services		
Funding to add three positions to Corporate Communications and six positions to Information Technology in lieu of temporary staff to promote consistency in staff working on the promotion of AE energy efficiency programs.	9.00	$1,206,602
Decrease Corporate Communication and Information Technology temporary staff in lieu of new positions.		($1,706,188)
Increase in construction contracts for future decommissioning on reclamation warehouse.		$1,000,000
Decrease in real estate leases in-line with AE's facility planning.		($775,000)
Decrease in consulting services for rate review, which occurred in FY 2015-16 and will happen every five years during the cost of service study.		($725,000)
Increase in corporate contingency to accommodate reductions made in zero-based budgeting process throughout the utility.		$10,000,000
Transfers & Other Requirements		
Increase in the General Fund Transfer based on calculated revenue.		$1,000,000
Net increase in transfers to Power Supply Stabilization and Capital Reserves to help meet financial policies.		$35,000,000
Decrease in Economic Development Department funding transfer based on a shared-cost funding model between the General Fund, Austin Energy, Austin Water, and Austin Resource Recovery.		($620,183)
Decrease in the transfer of current revenue (cash funding) for the Capital Improvement Program (CIP) based on the FY 2017-18 Electric CIP Spending Plan.		($5,420,877)
Decrease in debt service requirements due to bond refunding and debt payment schedule.		($2,821,328)

Austin Energy
Budget Detail by Activity

Program: Customer Care

Activity: 311 City-Wide Call Center

The purpose of the 311 City-Wide Call Center activity is to provide uncomplicated access to City of Austin services and information.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	2,633,422	2,349,923	2,569,302	3,596,785	3,829,639
Expense Refunds	6,455,138	7,126,886	8,610,179	8,610,179	8,651,367
Total Requirements	**$9,088,559**	**$9,476,809**	**$11,179,481**	**$12,206,964**	**$12,481,006**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	68.00	69.00	68.00	68.00	80.00
Total FTEs	**68.00**	**69.00**	**68.00**	**68.00**	**80.00**
Performance Measures					
Call Service Level	91.37	86	91	90	90
Number of service orders issued	253,893	264,393	290,832	256,515	295,000
Number of telephone calls answered	1,009,229	1,032,434	1,026,060	1,026,060	1,035,000

Services

Provide a single point of contact for Austin's citizens and visitors offering information to callers regarding all City departments including Austin Police Department non-emergency requests.

Contact

Cindi Perez, Manager, 512-972-9801

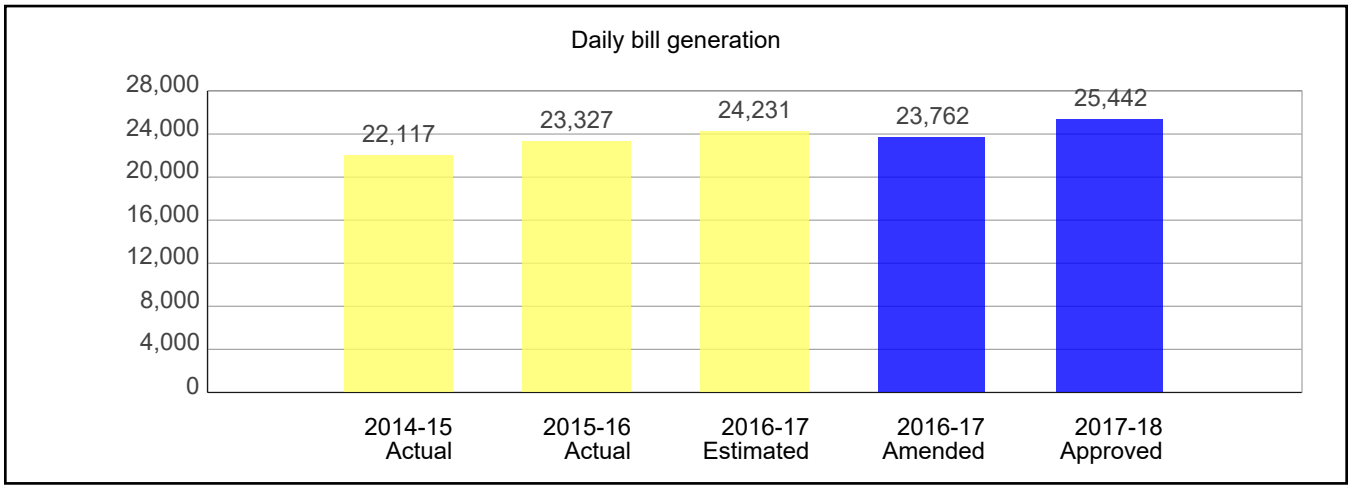
Bold Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Customer Care

Activity: Billing and Revenue Measurement

The purpose of the Billing and Revenue Measurement activity is to provide billing and revenue collection services for all City of Austin utilities including Austin Energy, Austin Water, Austin Resource Recovery, Austin Code, Watershed Protection, Austin Transportation, and Public Works.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	22,188,605	19,242,189	21,862,220	20,580,280	22,317,656
Expense Refunds	10,814,806	12,204,933	14,340,857	15,427,345	15,640,237
Total Requirements	**$33,003,411**	**$31,447,122**	**$36,203,077**	**$36,007,625**	**$37,957,893**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	124.00	124.00	123.00	123.00	125.00
Total FTEs	**124.00**	**124.00**	**123.00**	**123.00**	**125.00**
Performance Measures					
Daily bill generation	22,117	23,327	24,231	23,762	25,442
Percent of customer billing requests resolved prior to next billing cycle (less than 30 days from date of request)	96.42	98.57	98.17	97.5	98
Percent of high priority customer billing requests resolved within five business days	86.73	88.87	96.73	90	98.73

Services

Billing for utility accounts; Revenue measurement; Credit management; Current diversion investigation.

Contact

Elaine Kelly, Vice President, Customer Account Management, 512-322-6667

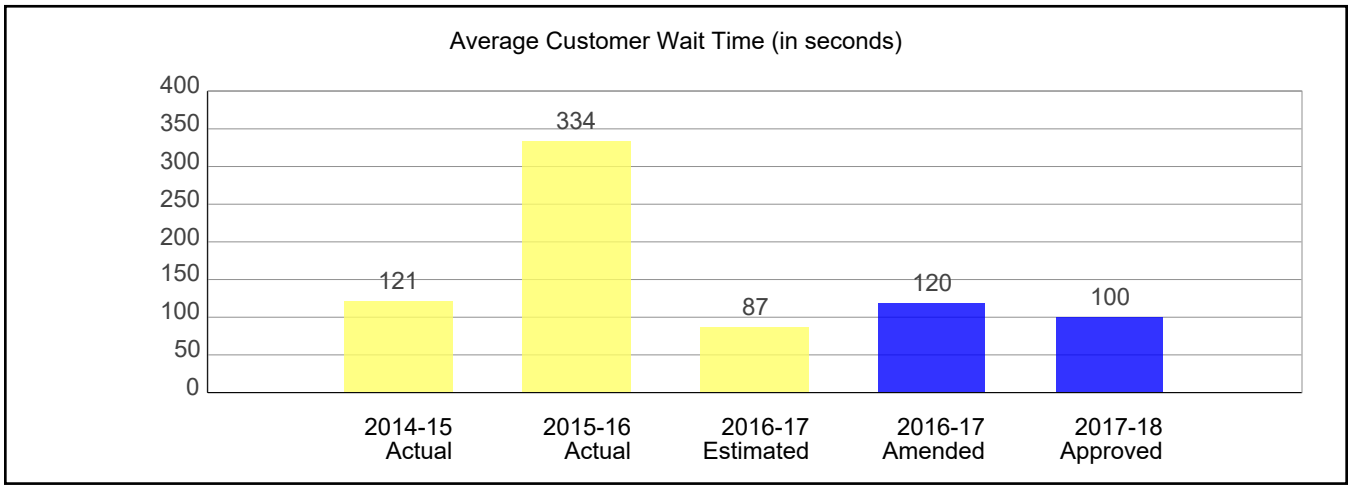
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Austin Energy
Budget Detail by Activity

Program: Customer Care

Activity: Customer Contact Center

The purpose of the Customer Contact Center activity is to provide excellent customer service and information to all City of Austin utility customers pertaining to billing, service, and City code.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	11,139,729	12,305,282	16,699,728	15,864,181	19,862,456
Expense Refunds	8,215,378	8,983,438	8,294,020	8,922,389	9,367,306
Total Requirements	**$19,355,106**	**$21,288,719**	**$24,993,748**	**$24,786,570**	**$29,229,762**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	164.00	164.00	211.00	211.00	211.00
Total FTEs	**164.00**	**164.00**	**211.00**	**211.00**	**211.00**
Performance Measures					
Average Customer Wait Time (in seconds)	121	334	87	120	100
Total Customer Interactions	1,850,756	1,582,129	1,700,000	1,775,000	1,700,000

Services

Customer account inquiry; Remittance processing; Billing system management.

Contact

Gerardo (Jerry) Galvan, Vice President, Customer Care Services, 512-505-3552

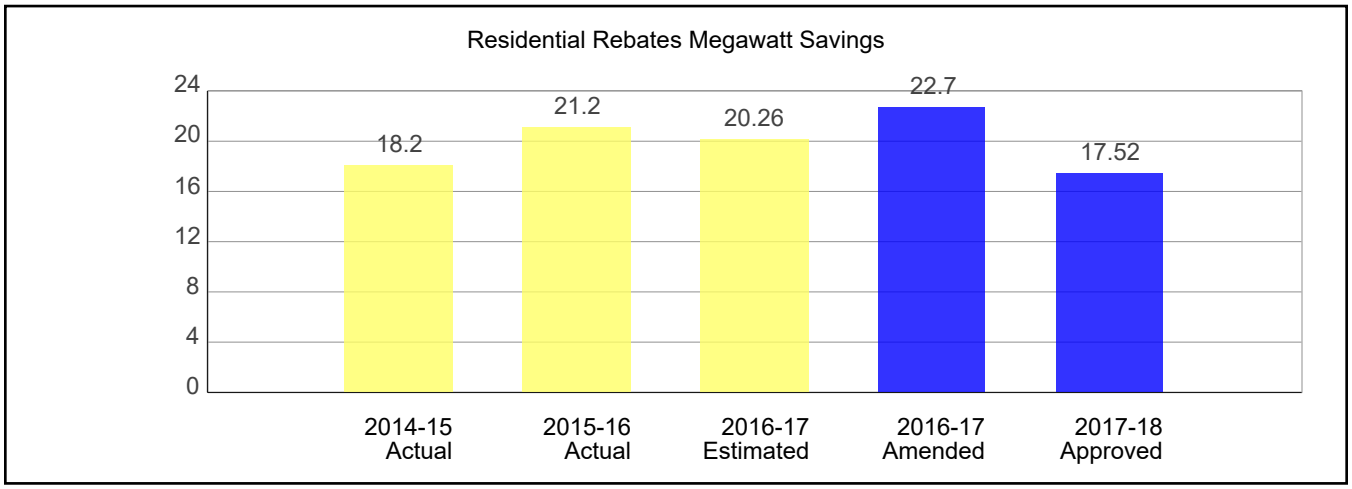
Bold Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Customer Energy Solutions

Activity: Conservation Rebates and Incentives

The purpose of the Conservation Rebates and Incentives activity is to provide rebates for residential, commercial, and industrial customers in order to increase energy efficiency and lower energy demand to lessen the need to build or purchase new generation to meet customer needs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	25,855,047	21,980,569	20,837,225	26,688,608	23,355,000
Expense Refunds	5,442	0	0	0	0
Total Requirements	**$25,860,488**	**$21,980,569**	**$20,837,225**	**$26,688,608**	**$23,355,000**
Performance Measures					
Commercial Rebates Megawatt Savings	37.5	32.3	23.18	21.32	18.3
Peak Load Management Megawatt Savings	10.2	20.95	26.93	15.2	13.01
Residential Rebates Megawatt Savings	18.2	21.2	20.26	22.7	17.52
Solar Incentive Megawatt Savings	7.68	10.6	10	10	10

Services

Provide application, inspection and rebates to qualifying Austin Energy customers for energy efficiency.

Contact

Debbie Kimberly, Vice President, Customer Energy Solutions, 512-322-6327

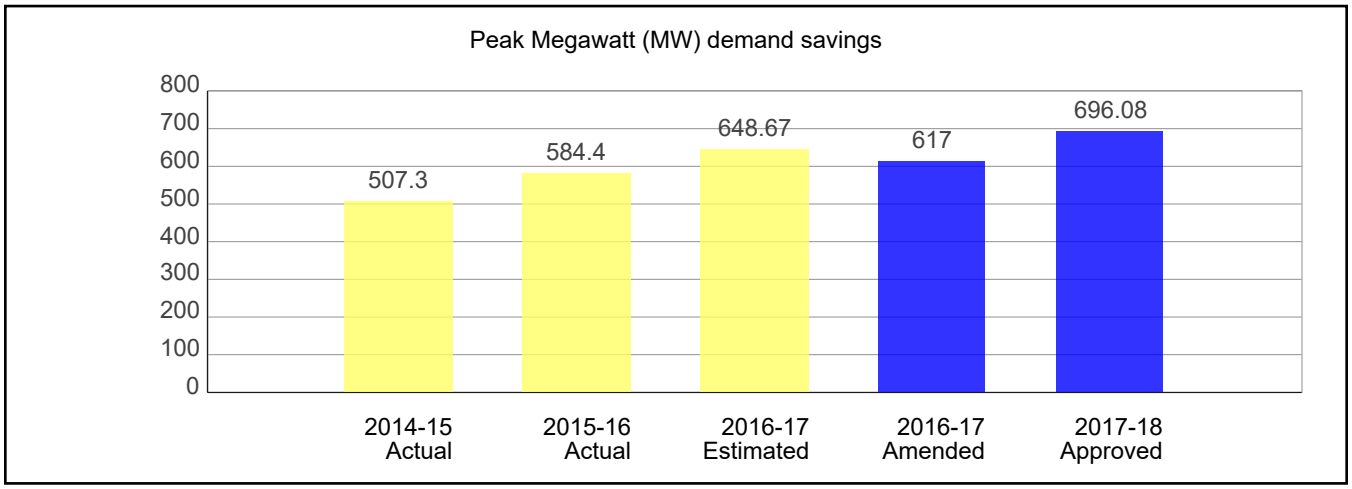
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Austin Energy
Budget Detail by Activity

Program: Customer Energy Solutions

Activity: Demand Side Management

The purpose of the Demand Side Management activity is to develop, implement, maintain and promote the Austin Energy renewable energy and conservation rebate programs in accordance with the Austin Climate Protection Plan in order for Austin Energy to become a leader in addressing global climate change.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	18,637,691	18,618,610	20,382,151	21,353,893	19,837,270
Expense Refunds	3	1,331	0	0	48,000
Grants	308,322	44,566	155,000	155,000	55,000
Total Requirements	**$18,946,016**	**$18,664,507**	**$20,537,151**	**$21,508,893**	**$19,940,270**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	111.00	111.00	111.00	111.00	117.00
Grants	3.00	1.00	0.00	0.00	0.00
Total FTEs	**114.00**	**112.00**	**111.00**	**111.00**	**117.00**
Performance Measures					
Percentage of energy efficiency achieved in customer base	1.27	0.99	1.11	1.11	1
Peak Megawatt (MW) demand savings	**507.3**	**584.4**	**648.67**	**617**	**696.08**

Services

Promote energy efficiency and peak load demand reduction by promoting energy efficiency programs combined with rebates and incentives to Austin Energy customers.

Contact

Debbie Kimberly, Vice President, Customer Energy Solutions, 512-322-6327

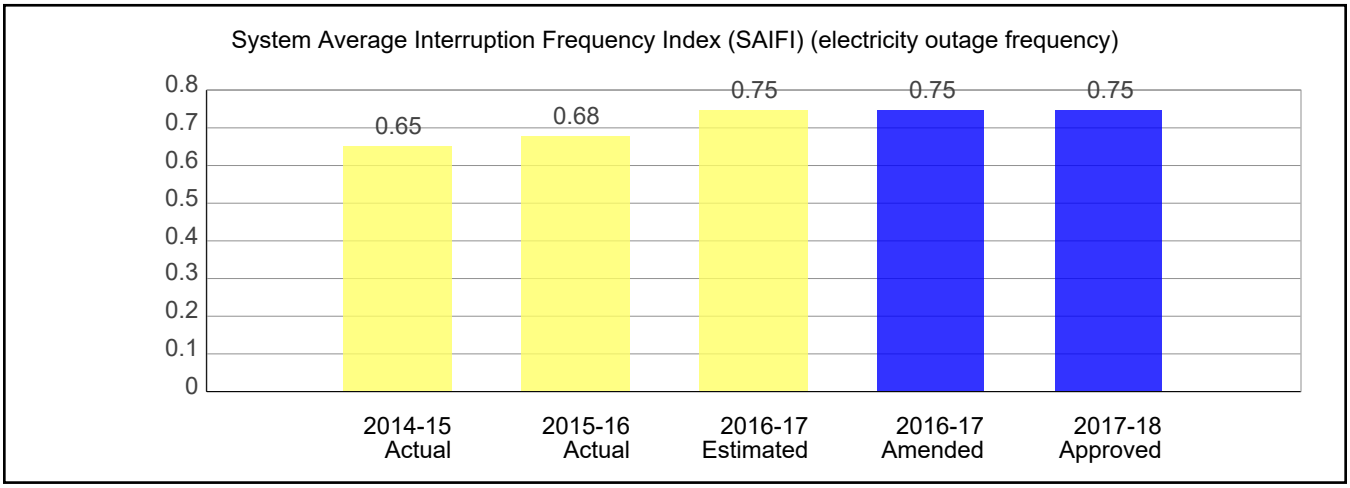
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Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery

Activity: Distribution Services

The purpose of the Distribution Services activity is to provide construction, operations and maintenance of the Distribution System in Austin Energy's service territory.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	36,759,608	37,596,464	41,651,418	41,261,474	37,540,213
Expense Refunds	12,016,279	12,057,623	12,365,928	12,295,521	13,449,438
Total Requirements	**$48,775,886**	**$49,654,087**	**$54,017,346**	**$53,556,995**	**$50,989,651**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	291.00	289.00	291.00	291.00	288.00
Total FTEs	**291.00**	**289.00**	**291.00**	**291.00**	**288.00**
Performance Measures					
Customer Average Interrption Duration Index (CAIDI) (electric outage duration)	New Meas	New Meas	75	75	75
Miles of Distribution Line Cleared	292	224	240	300	300
System Average Interruption Duration Index (SAIDI)	56.04	48.87	57.22	57.22	57.22
System Average Interruption Frequency Index (SAIFI) (electricity outage frequency)	**0.65**	**0.68**	**0.75**	**0.75**	**0.75**

Services

Design, engineering, and construction of both overhead and underground lines, transformers, feeders, streetlights and other associated equipment; Tree trimming; System restoration.

Contact

Dan Smith, Vice President, Electric Service Delivery, 512 505-7009

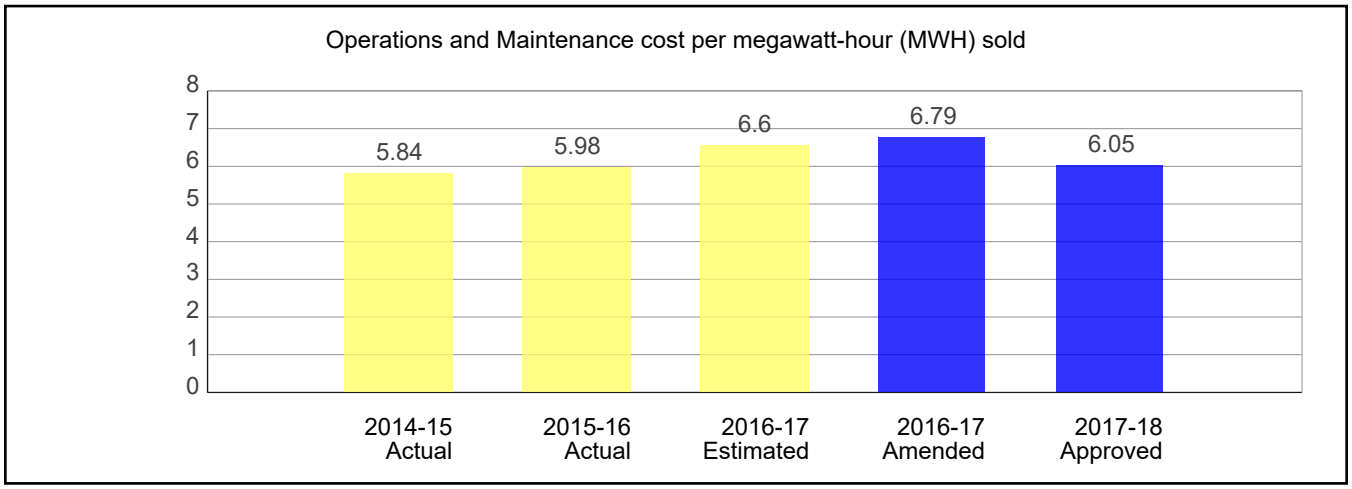
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Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery

Activity: Power Delivery Support

The purpose of the Power Delivery Support activity is to build, operate and maintain the transmission and distribution systems in the Austin Energy service territory in order to provide clean, reliable and affordable electric service to our customers.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	31,273,325	33,271,843	37,736,971	37,586,495	39,011,081
Expense Refunds	5,049,047	4,955,550	5,128,414	5,057,881	5,471,811
Total Requirements	**$36,322,372**	**$38,227,393**	**$42,865,385**	**$42,644,376**	**$44,482,892**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	204.75	204.75	208.00	208.00	219.00
Total FTEs	**204.75**	**204.75**	**208.00**	**208.00**	**219.00**
Performance Measures					
Capital dollars per customer	270.49	244.98	261.07	275.13	250.16
Operations and Maintenance cost per megawatt-hour (MWH) sold	5.84	5.98	6.6	6.79	6.05

Services

Public involvement; System planning; Administration; Surveying; Substation construction and maintenance; Metering; Project management; System engineering and training.

Contact

Dan Smith, Vice President, Electric Service Delivery, 512-505-7009

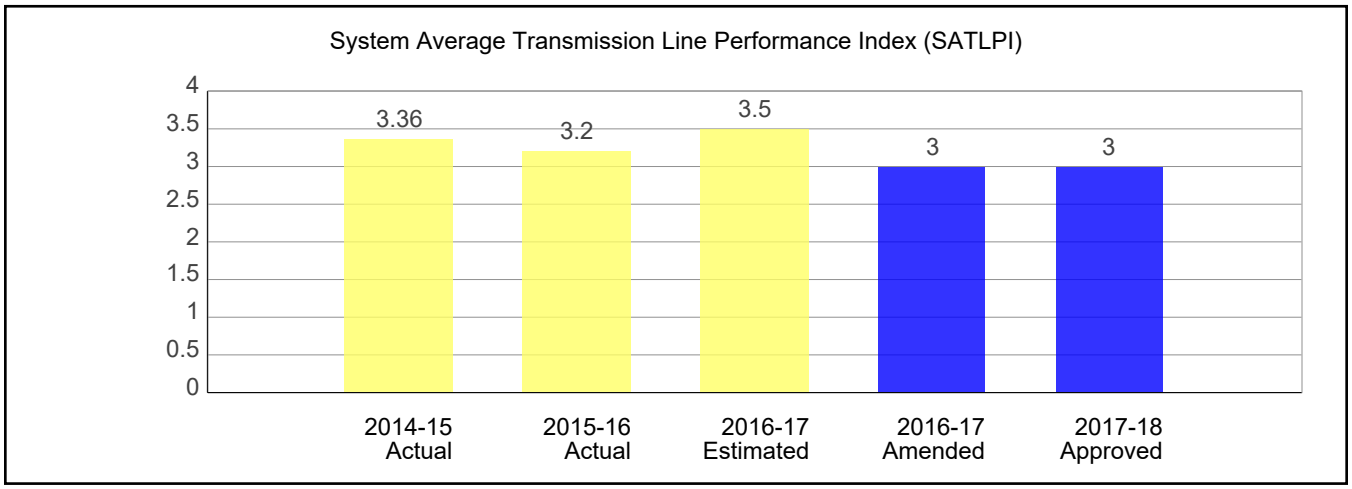
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Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery

Activity: Transmission Services

The purpose of the Transmission Services activity is to provide construction, operations and maintenance of the transmission system as it relates to Austin Energy's service territory.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	124,019,381	133,879,264	141,778,134	142,777,045	147,465,896
Expense Refunds	2,102,690	2,431,866	2,640,042	2,614,109	2,894,306
Total Requirements	**$126,122,072**	**$136,311,130**	**$144,418,176**	**$145,391,154**	**$150,360,202**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	53.00	51.00	50.00	50.00	50.00
Total FTEs	**53.00**	**51.00**	**50.00**	**50.00**	**50.00**
Performance Measures					
Miles of Transmission Line Cleared	105.57	100.87	75	132	132
System Average Transmission Line Performance Index (SATLPI)	3.36	3.2	3.5	3	3

Services

Construction, operation and maintenance of transmission facilities; Tree trimming; Compliance.

Contact

Dan Smith, Vice President, Electric Service Delivery, 512-505-7009

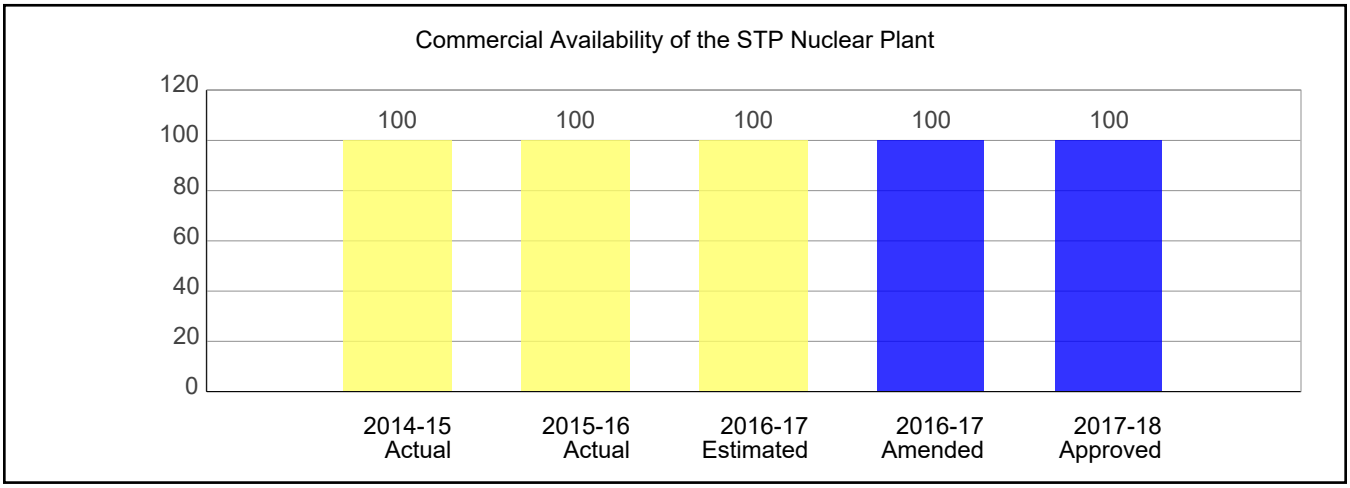
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Austin Energy
Budget Detail by Activity

Program: Power Generation, Market Operations & Resource Planning

Activity: Nuclear and Coal Plants Operating

The purpose of the Nuclear and Coal Plants Operating activity is to account for the costs to operate and maintain the Fayette Power Plant and South Texas Nuclear Plant.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	81,159,185	87,415,749	93,624,880	92,340,470	83,684,140
Total Requirements	**$81,159,185**	**$87,415,749**	**$93,624,880**	**$92,340,470**	**$83,684,140**
Performance Measures					
Capability Factor (CF) of South Texas Nuclear Plant	94.1	89.6	93.4	94	94
Commercial Availability of FPP Units 1&2	100	95.5	100	97	97
Commercial Availability of the STP Nuclear Plant	100	100	100	100	100

Services

Operation and maintenance of the coal fired Fayette Power Plant, which Austin Energy owns 50% with LCRA; Operations and maintenance of the South Texas Nuclear Plant, which Austin Energy owns 16% of Units 1 and 2.

Contact

John Wester, Director, Power Projects & Asset Management

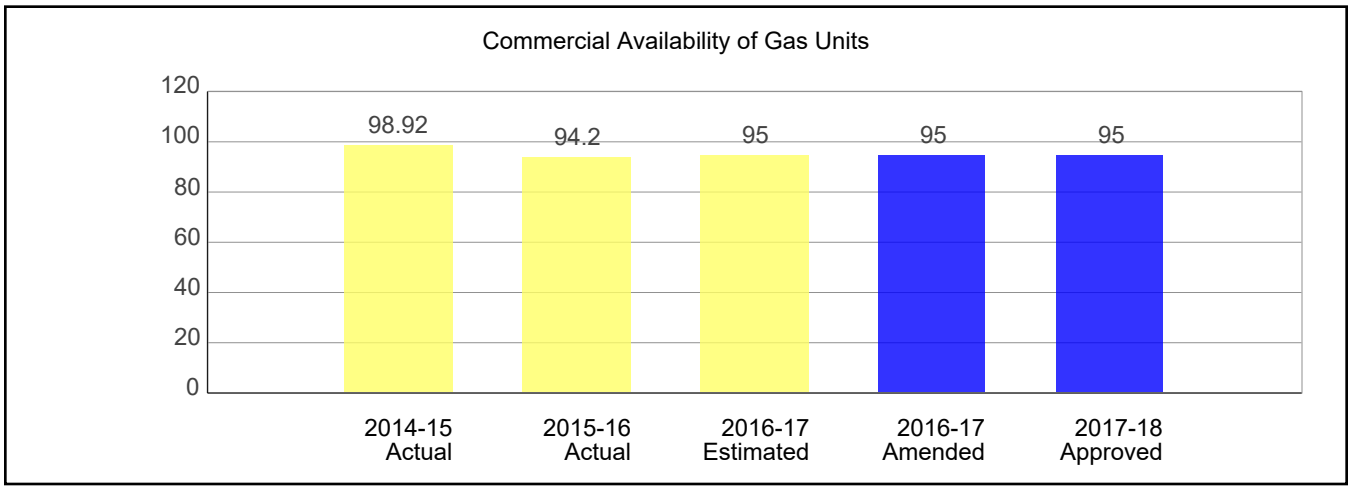
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Austin Energy
Budget Detail by Activity

Program: Power Generation, Market Operations & Resource Planning

Activity: Power Generation

The purpose of the Power Generation activity is to provide operations, maintenance and engineering services to utility owned and co-owned power plants to provide clean, affordable and reliable energy for our customers as well as provide energy market analysis and scheduling to ensure that adequate generation is available to meet customer demand and that Austin Energy is in compliance with all Federal, State and local laws pertaining to system generation, sale and purchase of power.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	62,868,567	66,749,437	67,989,899	69,404,886	70,128,537
Expense Refunds	1,656,684	1,679,928	1,146,979	1,151,640	1,486,132
Total Requirements	**$64,525,251**	**$68,429,366**	**$69,136,878**	**$70,556,526**	**$71,614,669**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	233.00	239.00	232.00	232.00	236.00
Total FTEs	**233.00**	**239.00**	**232.00**	**232.00**	**236.00**
Performance Measures					
Commercial Availability of Gas Units	98.92	94.2	95	95	95
Emissions by Plant	3,790,500	4,731,770	4,912,068	5,380,000	5,439,637
Megawatts (MW) of solar generation in Austin Energy's energy supply	60.05	74	500	506	682
Start Reliability of Peakers	99.2	99.4	99	99	99
Renewable Power Generated as a Percent of Consumption	**23.1**	**29.8**	**37.1**	**35**	**40.4**

Services

Operate power plants both owned and co-owned; Procure power from purchase power agreements; Procure sufficient fuel supply to operate power plants.

Contact

Pat Sweeney, Acting Vice President, Power Generation, 512-322-6292

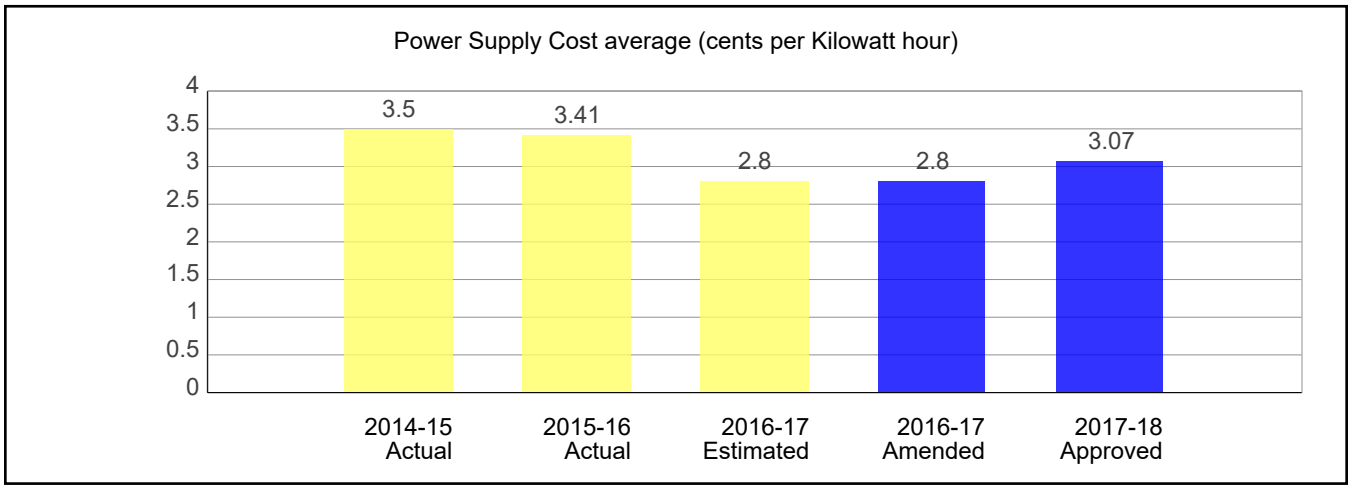
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Austin Energy
Budget Detail by Activity

Program: Power Supply

Activity: Power Supply & ERCOT Recoverable

The purpose of the Power Supply and ERCOT Recoverable activity is to purchase the commodities necessary to operate the Austin Energy-owned and co-owned power plants in order to provide sufficient electric services to AE customers.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	449,074,436	445,828,141	380,429,355	470,453,302	421,728,327
Total Requirements	**$449,074,436**	**$445,828,141**	**$380,429,355**	**$470,453,302**	**$421,728,327**
Performance Measures					
Power Supply Cost average (cents per Kilowatt hour)	3.5	3.41	2.8	2.8	3.07
Power Supply Expense	444,505,009	439,359,821	370,988,800	360,473,005	406,287,819

Services

Calculate the net effect of purchases for natural gas and fuel oil; Account for costs of co-owned facilities that use coal and nuclear fuel.

Contact

Khalil Shalabi, Vice President, Energy Market Operation & Resource Plannning, 512 322-6520

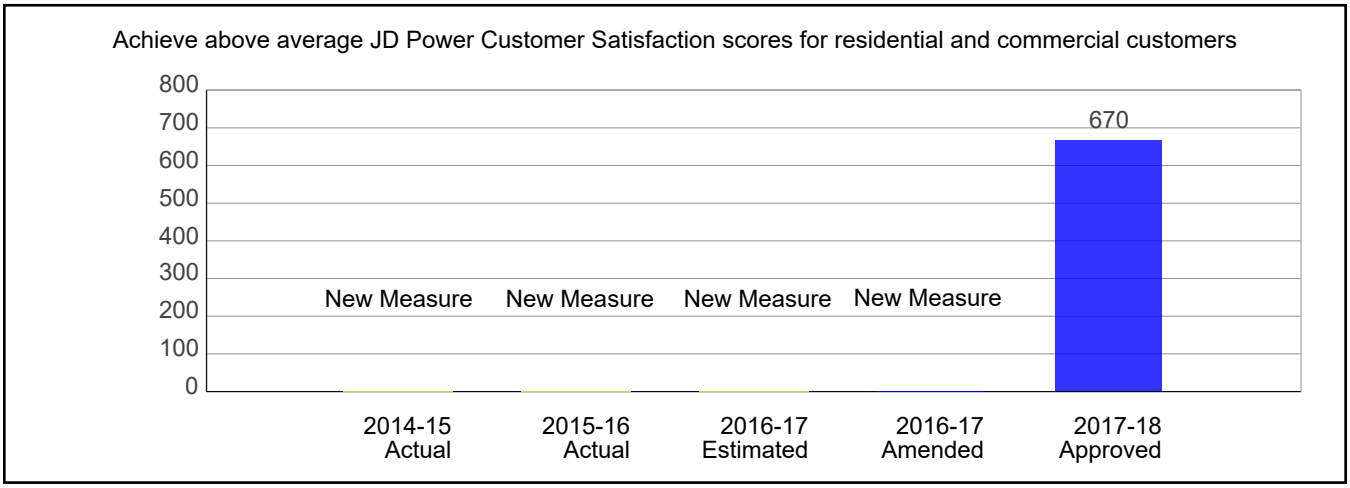
Bold Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide operational support to the department so they have the necessary tools to perform their jobs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	89,001,718	85,054,253	97,785,646	96,723,441	101,296,509
Expense Refunds	22,968,649	21,166,851	21,694,965	21,969,756	24,417,046
Total Requirements	**$111,970,367**	**$106,221,104**	**$119,480,611**	**$118,693,197**	**$125,713,555**
Full-Time Equivalents					
Austin Energy Fund					
Civilian	424.00	421.00	424.00	424.00	423.00
Total FTEs	**424.00**	**421.00**	**424.00**	**424.00**	**423.00**
Performance Measures					
Sick Leave Utilization Rate	35.54	34.67	35	35	35
Turnover Rate	6.48	5.39	5	5.5	5
Achieve "AA" Credit rating for separate-lien electric utility system revenue bonds through Standard & Poors ratings services by 2021	AA-	AA-	AA	AA-	AA
Achieve above average JD Power Customer Satisfaction scores for residential and commercial customers	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**670**
Average Annual System Rate	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**49**
Lost Time Injury Rate	**0.66**	**0.36**	**0.75**	**1**	**0.6**
Sustain System Average Rates Affordability	**New Meas**	**New Meas**	**New Meas**	**New Meas**	**0.1**

Services

Corporate communications; Workforce development; Safety, security and facility management; Legal; Information technology; Financial monitoring & budget; Materials and fleet management; Governmental relations issues and market policy; Strategic planning and development.

Contact

David Kutach, Director, Budget & Finance, 512-322-6357

Bold Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers to debt service, the General Fund transfer, reserves transfers and transfers for services Austin Energy receives from other city departments. Other department requirements includes bad debt expense, debt service, and commercial paper administrative expenses.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Energy Fund	382,511,390	379,692,468	319,703,139	328,661,872	360,096,621
Total Requirements	**$382,511,390**	**$379,692,468**	**$319,703,139**	**$328,661,872**	**$360,096,621**

Services

Accrued payroll; Utility billing system support; 311 Call Center support; Bad debt expense; Interest on debt; Depreciation.

Debt service requirements for revenue bonds, General Obligation debt and commercial paper.

General Fund transfer; Capital Improvement Program; Reserves; Citywide administrative and information technology support; Workers' compensation; Economic Development.

Contact

David Kutach, Director, Budget & Finance, 512-322-6357

Austin Energy: 2017-18

Austin Energy Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Customer Care	**$35,961,755**	**$33,897,393**	**$41,131,250**	**$40,041,246**	**$46,009,751**
311 City-Wide Call Center	2,633,422	2,349,923	2,569,302	3,596,785	3,829,639
Billing and Revenue Measurement	22,188,605	19,242,189	21,862,220	20,580,280	22,317,656
Customer Contact Center	11,139,729	12,305,282	16,699,728	15,864,181	19,862,456
Customer Energy Solutions	**$44,492,737**	**$40,599,178**	**$41,219,376**	**$48,042,501**	**$43,192,270**
Conservation Rebates and Incentives	25,855,047	21,980,569	20,837,225	26,688,608	23,355,000
Demand Side Management	18,637,691	18,618,610	20,382,151	21,353,893	19,837,270
Electric Service Delivery	**$192,052,314**	**$204,747,571**	**$221,166,523**	**$221,625,014**	**$224,017,190**
Distribution Services	36,759,608	37,596,464	41,651,418	41,261,474	37,540,213
Power Delivery Support	31,273,325	33,271,843	37,736,971	37,586,495	39,011,081
Transmission Services	124,019,381	133,879,264	141,778,134	142,777,045	147,465,896
Power Generation, Market Operations & Resource Planning	**$144,027,751**	**$154,165,186**	**$161,614,779**	**$161,745,356**	**$153,812,677**
Nuclear and Coal Plants Operating	81,159,185	87,415,749	93,624,880	92,340,470	83,684,140
Power Generation	62,868,567	66,749,437	67,989,899	69,404,886	70,128,537
Power Supply	**$449,074,436**	**$445,828,141**	**$380,429,355**	**$470,453,302**	**$421,728,327**
Power Supply & ERCOT Recoverable	449,074,436	445,828,141	380,429,355	470,453,302	421,728,327
Support Services	**$89,001,718**	**$85,054,253**	**$97,785,646**	**$96,723,441**	**$101,296,509**
Departmental Support Services	89,001,718	85,054,253	97,785,646	96,723,441	101,296,509
Transfers and Other Requirements	**$382,511,390**	**$379,692,468**	**$319,703,139**	**$328,661,872**	**$360,096,621**
Debt Transfers	113,904,000	115,214,970	95,155,843	103,204,499	100,383,171
Interfund Transfers	255,797,550	270,899,441	214,909,723	215,909,723	251,287,644
Other Requirements	12,809,839	(6,421,942)	9,637,573	9,547,650	8,425,806
Total	**$1,337,122,101**	**$1,343,984,190**	**$1,263,050,068**	**$1,367,292,732**	**$1,350,153,345**
Full-Time Equivalents (FTEs)					
Customer Care	**356.00**	**357.00**	**402.00**	**402.00**	**416.00**
311 City-Wide Call Center	68.00	69.00	68.00	68.00	80.00
Billing and Revenue Measurement	124.00	124.00	123.00	123.00	125.00
Customer Contact Center	164.00	164.00	211.00	211.00	211.00
Customer Energy Solutions	**111.00**	**111.00**	**111.00**	**111.00**	**117.00**
Demand Side Management	111.00	111.00	111.00	111.00	117.00
Electric Service Delivery	**548.75**	**544.75**	**549.00**	**549.00**	**557.00**
Distribution Services	291.00	289.00	291.00	291.00	288.00
Power Delivery Support	204.75	204.75	208.00	208.00	219.00
Transmission Services	53.00	51.00	50.00	50.00	50.00
Power Generation, Market Operations & Resource Planning	**233.00**	**239.00**	**232.00**	**232.00**	**236.00**
Power Generation	233.00	239.00	232.00	232.00	236.00
Support Services	**424.00**	**421.00**	**424.00**	**424.00**	**423.00**
Departmental Support Services	424.00	421.00	424.00	424.00	423.00
Total	**1,672.75**	**1,672.75**	**1,718.00**	**1,718.00**	**1,749.00**

Austin Energy: 2017-18

Grants

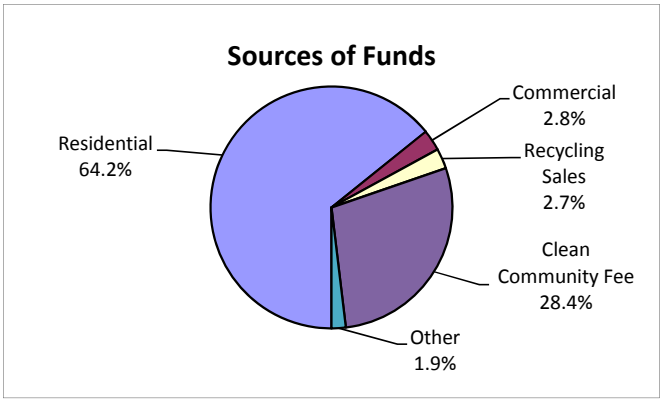
	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Customer Energy Solutions	**$308,322**	**$44,566**	**$155,000**	**$155,000**	**$55,000**
Demand Side Management	308,322	44,566	155,000	155,000	55,000
Total	**$308,322**	**$44,566**	**$155,000**	**$155,000**	**$55,000**
Full-Time Equivalents (FTEs)					
Customer Energy Solutions	**3.00**	**1.00**	**0.00**	**0.00**	**0.00**
Demand Side Management	3.00	1.00	0.00	0.00	0.00
Total	**3.00**	**1.00**	**0.00**	**0.00**	**0.00**

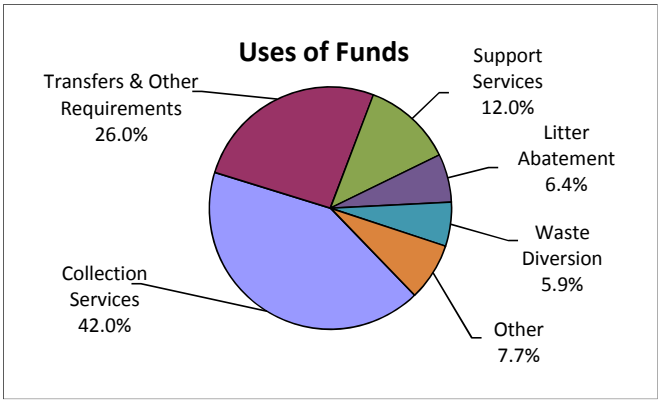
Austin Energy: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Customer Care	**$25,485,321**	**$28,315,256**	**$31,245,056**	**$32,959,913**	**$33,658,910**
311 City-Wide Call Center	6,455,138	7,126,886	8,610,179	8,610,179	8,651,367
Billing and Revenue Measurement	10,814,806	12,204,933	14,340,857	15,427,345	15,640,237
Customer Contact Center	8,215,378	8,983,438	8,294,020	8,922,389	9,367,306
Customer Energy Solutions	**$5,445**	**$1,331**	**$0**	**$0**	**$48,000**
Conservation Rebates and Incentives	5,442	0	0	0	0
Demand Side Management	3	1,331	0	0	48,000
Electric Service Delivery	**$19,168,016**	**$19,445,040**	**$20,134,384**	**$19,967,511**	**$21,815,555**
Distribution Services	12,016,279	12,057,623	12,365,928	12,295,521	13,449,438
Power Delivery Support	5,049,047	4,955,550	5,128,414	5,057,881	5,471,811
Transmission Services	2,102,690	2,431,866	2,640,042	2,614,109	2,894,306
Power Generation, Market Operations & Resource Planning	**$1,656,684**	**$1,679,928**	**$1,146,979**	**$1,151,640**	**$1,486,132**
Power Generation	1,656,684	1,679,928	1,146,979	1,151,640	1,486,132
Support Services	**$22,968,649**	**$21,166,851**	**$21,694,965**	**$21,969,756**	**$24,417,046**
Departmental Support Services	22,968,649	21,166,851	21,694,965	21,969,756	24,417,046
Total	**$69,284,115**	**$70,608,407**	**$74,221,384**	**$76,048,820**	**$81,425,643**


CITY OF AUSTIN
FOUNDED 1839

Austin Resource Recovery





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Austin Resource Recovery Fund					
Revenue	$81,057,236	$86,208,469	$90,978,005	$90,536,418	$92,302,698
Transfers In	$0	$350	$0	$0	$0
Requirements	$80,400,794	$86,802,616	$88,333,212	$91,080,444	$94,304,132
Full-Time Equivalents (FTEs)	414.00	429.00	454.00	454.00	462.00
Expense Refunds	$0	$55,931	$2,500	$0	$0
Grants	$400,000	$0	$820,000	$820,000	$300,000
Total Budget	$80,800,794	$86,858,547	$89,155,712	$91,900,444	$94,604,132

Austin Resource Recovery
Organization by Program and Activity for 2018

Collection Services

- Bulk Collection
- Organics Collection and Processing
- Recycling Collection
- Trash Collection

Litter Abatement

- Litter Abatement

Operations Support

- Operations Support Services

Remediation

- Remediation

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Waste Diversion

- Diversion Facilities
- Strategic Initiatives

Austin Resource Recovery
Mission and Goals for 2018

Mission

The mission of Austin Resource Recovery is to provide excellent customer services that promote waste reduction, increase resource recovery, and support the City's sustainability efforts so that zero-waste goals may be achieved.

Goals

Provide reliable integrated waste management services.

- Increase the percentage of Residential Trash collected on time to 100%.

Implement Master Plan initiatives in order to achieve Zero-Waste goals.

- Increase the percent of waste stream diverted from the landfill through ARR Curbside Collections and Household Hazardous Waste Operations to 75% by 2020.
- Increase the number of business contacts provided with Universal Recycling Ordinance Compliance information and Zero-Waste guidance by ARR staff and contractors to 4,000.

Improve employee workplace safety.

- Decrease lost time injury rate per 100 employees to 0.

Improve customer satisfaction.

- Increase the average customer satisfaction in the citizen survey for household hazardous waste disposal, residential recycling, trash, bulk item, and organics collection services to 85% by 2022.

Austin Resource Recovery

Message from the Director

The Austin Resource Recovery Department (ARR) provides a broad range of services, including a pilot residential curbside compost collection program; curbside collection of trash, recycling, and yard trimmings; Central Business District trash collection; collection of brush and bulk items; education and outreach; Brownfields remediation; street sweeping; litter abatement; household hazardous waste collection; and dead animal pickup. To provide these services in a professional and efficient manner, ARR employs 454 staff members and operates five different facilities throughout the city.

In January 2009, City Council endorsed the concept of Zero Waste by approving the Zero Waste Strategic Plan. ARR then developed a Department Master Plan through extensive public engagement. The ARR Master Plan, adopted by Council in December 2011, continues to serve as the Department's implementation plan for diversion programs along with strategic direction provided by City Council. The master plan established aggressive milestones to ensure the City Council's goal of Zero Waste, which is 90% of solid waste diverted from landfills, is met by 2040.



Austin Resource Recovery's FY 2017-18 activities will continue to focus on customer service, employee safety, quality assurance, and citywide diversion activities. To support ARR's diversion goals, ARR will roll out the second phase of a multi-year curbside compost collection program coupled with customer outreach and education.

In FY 2016-17, ARR included funding for the first year rollout of the citywide curbside composting program which added nearly 40,000 additional households to the program. Upon Council approval, ARR plans to add approximately 38,000 households in FY 2017-18 and approximately 50,000 households each year through FY 2019-20, which would then capture the entire residential customer base. Adding curbside composting will help lead ARR and the City of Austin farther down the path to Zero Waste.

ARR will continue to research the composition of the discarded material stream from numerous sources to help identify areas of the city in need of disposal diversion assistance and to reinvigorate the *Recycle Right* campaign to encourage residents to more effectively recycle and compost at home.

In order to promote the greater sustainability of its operations, ARR will continue to explore compressed natural gas, hybrid, and electric vehicle technologies in preparation for replacing our aging fleet of collection trucks. Externally, we will be asking our customers to commit to greater diversion of recycling and organics at home and throughout the city. ARR staff has piloted various recycling and composting efforts at City-sponsored events to increase diversion at these events.

ARR will continue to strive to exceed industry standards in service delivery and implement innovative programs to advance our journey toward Zero Waste while lowering our carbon footprint. ARR is leading the community on the journey toward Zero Waste.

Sam Angoori, P.E., Interim Director

Budget Highlights

The Austin Resource Recovery Department (ARR) provides weekly collection of trash and yard trimmings, bi-weekly collection of recyclables, and semi-annual collection of brush and bulk items. In addition, ARR provides an array of other citywide services including dead animal collection, street sweeping, daily cleaning and litter control management of the downtown Central Business District, special events waste management, illegal dump clean-ups, operation of a household hazardous waste collection facility, and operation of a Recycle and Reuse Center. The FY 2017-18 budget, with revenue of $92.3 million and expenditures of $94.3 million, will allow ARR to continue providing these services while maintaining a high level of customer satisfaction.

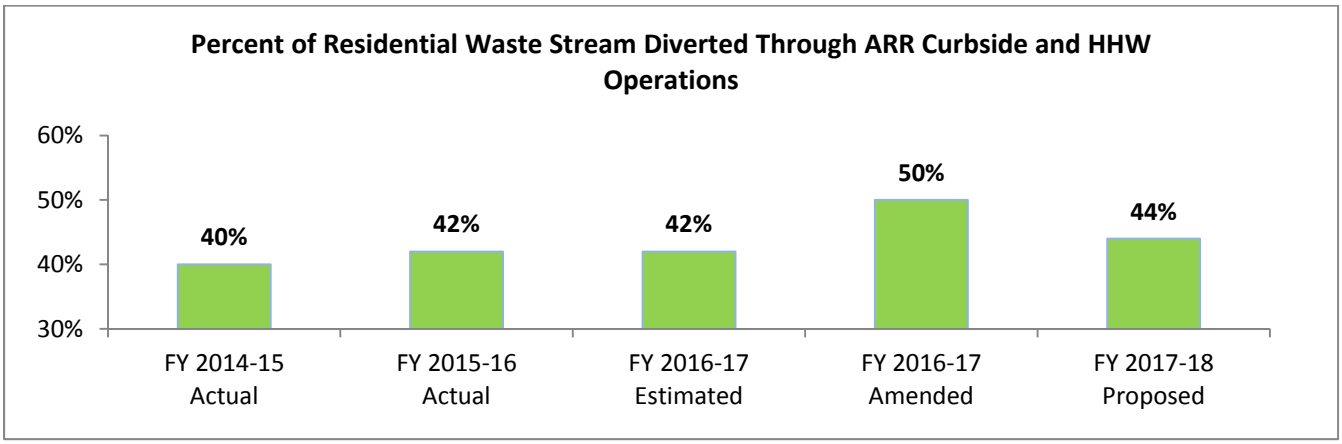
Zero Waste Performance and Initiatives

Zero Waste and affordability are the guiding principles for the way in which ARR provides services. The 2009 Zero Waste Strategic Plan provides the policy foundation while the ARR Master Plan provides implementation strategies for future programs and services. The Master Plan, adopted by Austin City Council in December 2011, details infrastructure, policy, and program changes needed to achieve Zero Waste and provides future planning for ARR's other core services. The ARR Master Plan serves as the Department's roadmap for investing in the necessary programs, resources, and infrastructure needed to achieve the diversion goals established by Council and guides in the development of the annual budget.



The FY 2017-18 budget reflects the vision of ARR's Zero Waste Strategic Plan and ARR Master Plan through its continuation of core trash and recycling pickup services, its expanding customer and business outreach programs, and its second-year expansion of the curbside composting program, which is the signature component of ARR's efforts to reach the Master Plan goal of 75% waste diversion by 2020 and 90% by 2040.

The key performance indicator, *Percent of Waste Stream Diverted through ARR Curbside and HHW Operations,* illustrates the waste diversion success of ARR residential collection of recycling, yard trimmings, and household hazardous waste (HHW). This measurement includes materials collected at the residential curb by ARR and received at the HHW site that are recycled or composted instead of landfilled. The calculation divides the total tons of materials collected and diverted from the landfills by the total tons of materials collected by ARR's operations.



Collection Services

The Collections Services program provides curbside trash, recycling, yard trimming, composting, brush, and bulk collection to residential and commercial customers. The FY 2017-18 budget includes $39.8 million in funding as well as five new operations positions to support this program. All five of these new positions are operational employees assigned to the citywide curbside compost collection program expansion. During FY 2016-17, Collection Services had net 1.0 FTE transferred in from Litter Abatement to help accommodate program expansions.



Remediation

The Remediation program includes the final closure and post-closure care activities at the City's FM 812 landfill as well as brownfields redevelopment citywide. The FY 2017-18 budget of $1.8 million provides funding for the maintenance of the landfill vegetative cover and assessment of the City's brownfields properties. Over the last 12 months, ARR assisted 17 sites in remediation efforts and is currently working with four sites. During FY 2016-17, Remediation had net 0.25 FTEs transferred in from the Waste Diversion program due to a change in job duties and reporting requirements for one vehicle coordinator position.

Litter Abatement

The Litter Abatement program contains the Clean Austin, street cleaning, container maintenance, litter control, boulevard sweeping, and dead animal collection divisions. In support of these activities, the FY 2017-18 budget totals $6.1 million. The Clean Austin program provides bulk and brush collection in areas of increased need, collects materials gathered during neighborhood cleanups, and acts as the primary resource support of City-sponsored special event cleanup services by collecting materials and delivering trash and recycling containers. In FY 2017-18, the Litter Abatement program will collaborate with the Economic Development Department to expand trash collection and recycling collection along Red River due to increased foot traffic and the overall growth of downtown. It is also working on a prototype litter can that will have trash and recycling in one combined unit. During FY 2016-17, Litter Abatement had net 2.0 FTEs transferred out to other programs. One supervisor position was reassigned from Litter Abatement to Collection Services and a second vacant position was moved to Support Services.

Operations Support

The Operations Support program provides cart maintenance, safety, customer service, and routing services. In support of these services, the FY 2017-18 budget includes $5.2 million in funding. One new position has been added in the routing services division to assist with the implementation of the vehicle fleet technology upgrade. This upgrade consists of software and camera hardware that will be implemented in ARR vehicles to assist in better data collection to improve routing, fuel costs, customer service, and employee safety.



Waste Diversion

The Waste Diversion program contains the Resource Recovery Center, recycling reuse redevelopment, household hazardous waste facility, business outreach, and Zero Waste program implementation divisions. The FY 2017-18 budget to support these divisions is $5.6 million. In October 2010, the Austin City Council approved the Universal Recycling Ordinance (URO). The URO was rolled out in phases with the largest properties affected first. By October 1, 2017, all multifamily residential (of five or more dwelling units) and commercial properties will be affected and subsequently be required to ensure tenants and employees have convenient access to recycling.

In April 2013, the second component of the URO was adopted by City Council, which requires the largest food service enterprises to ensure their employees have convenient access to organics diversion services by October 1, 2018 with the final rollout to all food service enterprises by 2019. To support the continued rollout of both components of the URO, the Waste Diversion program includes funding for extensive education for multifamily properties, local businesses, and food service enterprises. During FY 2016-17, Waste Diversion had net 0.25 FTEs transferred out to Remediation due to a change in job duties and reporting requirements for one vehicle coordinator position.

Support Services

The Support Services program includes human resources, training, purchasing, budgeting, accounting, information technology, public information, facilities, quality assurance, and administration and management functions. $11.3 million in funding is included in the FY 2017-18 budget along with two new positions to support the various functions under this program.

In FY 2017-18, ARR will launch an extensive public education campaign to increase community engagement and participation in single-stream recycling and curbside compost collection. ARR will also begin conducting contamination audits for its residential customers with the intent to identify and lower residential contamination rates. ARR's FY 2017-18 budget reflects increased expenditures in public education, including school education programs, residential awareness campaigns, and business assistance to continue to drive the diversion rate higher. During FY 2016-17, Support Services had net 1.0 FTE transferred in from Litter Abatement to Support Services to be reclassified to a division manager position for the new Customer Service Division.

Curbside Collection/Clean Community Fees

One of the main principles of the Zero Waste concept is a focus on reducing waste and increasing recycling. In an effort to encourage residents to further embrace this concept, ARR adjusted trash cart rates to a per-gallon structure in FY 2012-13. The FY 2017-18 rates remain unchanged from FY 2016-17 rates of 16 cents per gallon for the 24-, 32-, and 64-gallon carts, and 30 cents per gallon for the 96-gallon cart. The per-gallon rate system is intended to create a financial incentive for customers to decrease their trash volume by recycling more items and downsizing their trash cart size. Additionally, to support the expansion of the curbside collection program, ARR's base fee for both residential and commercial customers will not increase in the FY 2017-18 budget.

Increase Diversion at all City Facilities and Operations

Many departments operate out of multiple facilities throughout the city; some of these facilities are City-owned, while others are leased and may include non-City tenants. The methods of trash, recycling, and organics collection vary depending on the office or service center setting. ARR provides employee and tenant education and signage to increase recycling diversion within City facilities and is working with other City departments to develop and implement the "Zero Waste at City Offices Administrative Bulletin" for FY 2017-18. This proposed administrative bulletin will set standards for recycling operations and waste reduction strategies at City offices. To research this corporate rollout, a pilot study is underway at the Rutherford Lane Campus and Street Jones facility. The goal of the pilot is to meet or exceed the 75% diversion rate target, and document lessons learned for application to all City offices during the corporate rollout of the administrative bulletin. The pilot and administrative bulletin will provide a leading example to the Austin community of Zero Waste best practices. City co-sponsored events that receive waste or diversion management services from ARR are approaching a 45% diversion rate on average. This compares favorably to ARR's curbside and household hazardous waste diversion rate, which is estimated at 42% for FY 2016-17.

Austin Resource Recovery
Significant Changes

Austin Resource Recovery

Revenue Changes	Dollars
Annualization of FY 2016-17 base fee increase and customer growth.	$1,158,382
Annualization of FY 2016-17 Clean Community Fee increase and growth in customer base.	$945,127
Continued decline in recycling sales revenue due to declining commodities market.	($337,652)

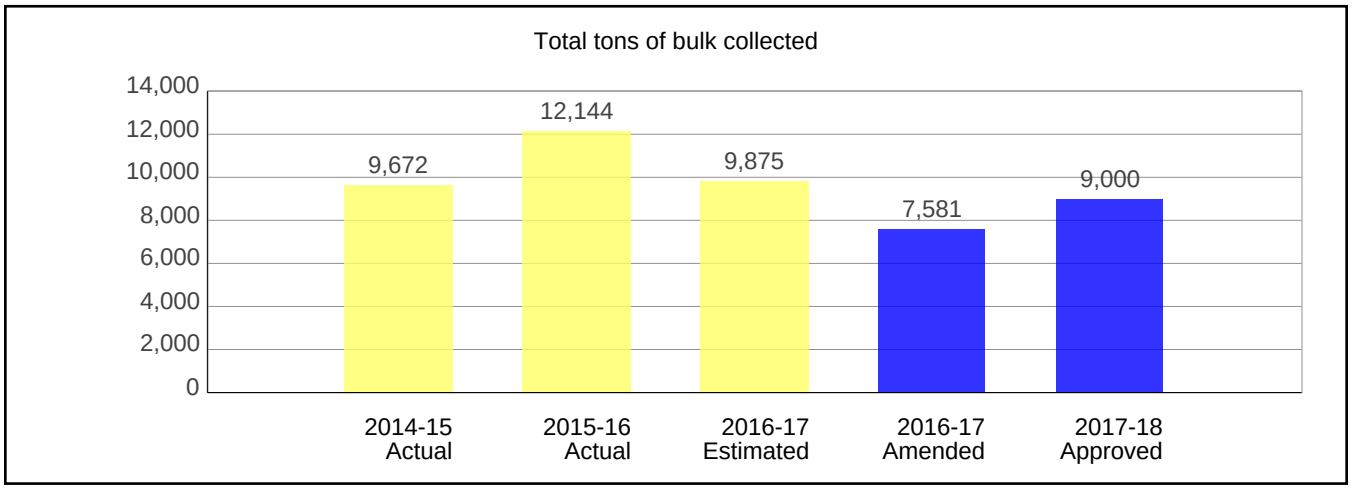
Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$892,555
Fleet maintenance and fuel expense.		$1,338,280
Support Services allocation decrease.		($178,412)
Bad Debt Expense allocation decrease.		($256,943)
Customer Care & Billing (CC&B) allocation increase.		$103,678
Department Cost Drivers		
Purchase of operational vehicles and trash and recycling carts.		$1,566,350
Curbside Composting program expansion operational expenses including five new positions.	5.00	$1,131,092
Transfer to Austin Resource Recovery CIP for land, equipment, truck wash, North East Service Center, and landfill office purchases.		$1,508,924
Landfill disposal and recycling processing contracts and fees.		$400,738
Three new positions to support the vehicle fleet technology upgrade and other administrative services.	3.00	$313,394
Decrease in transfer to Transportation Fund for tree trimming services.		($100,000)
General Obligation Debt Service decrease.		($626,818)
North East Service Center land payment decrease.		($2,600,000)

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services

Activity: Bulk Collection

The purpose of the Bulk Collection activity is to provide services to Austin Resource Recovery customers so that they have a convenient and cost effective way to dispose of items too large for garbage and recycling collection.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	2,427,092	2,499,235	2,460,596	2,594,166	2,796,862
Total Requirements	**$2,427,092**	**$2,499,235**	**$2,460,596**	**$2,594,166**	**$2,796,862**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	25.66	26.50	25.00	25.00	25.00
Total FTEs	**25.66**	**26.50**	**25.00**	**25.00**	**25.00**
Performance Measures					
Percent of waste stream diverted from landfills through curbside bulk collection	0.07	0.11	0.06	0.05	0.1
Total number of bulk pickups	85,546	88,656	87,318	67,798	80,000
Total tons of bulk collected	9,672	12,144	9,875	7,581	9,000

Services

Bulk collection; On-call collection.

Contact

Richard McHale, Division Manager, 512-974-4301

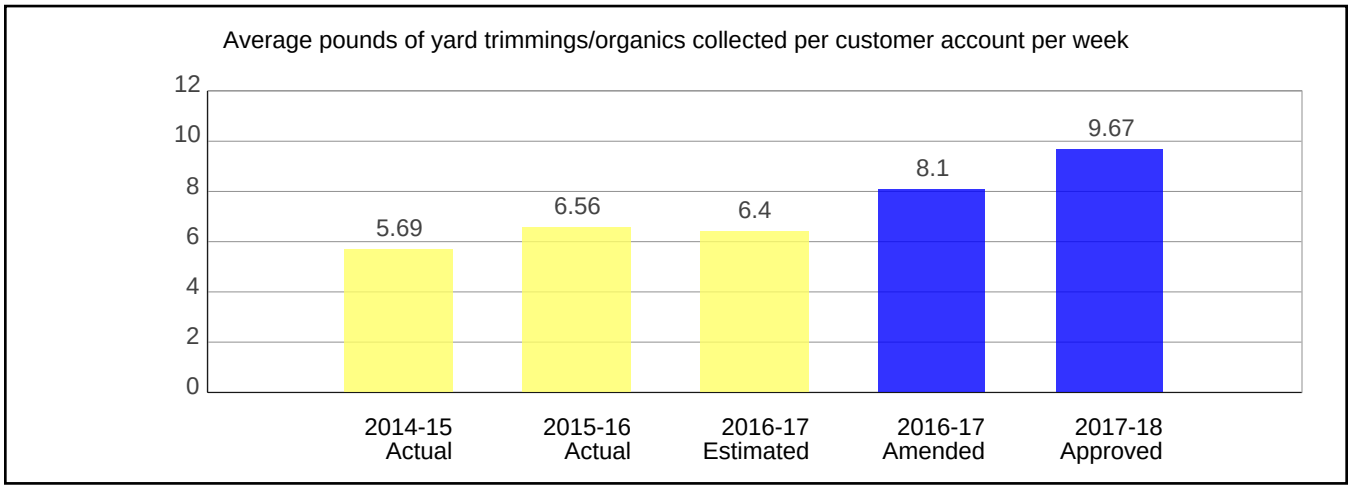
Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services

Activity: Organics Collection and Processing

The purpose of the Organics Collection and Processing activity is to provide ARR residential customers a weekly opportunity to dispose of food waste, grass clippings, leaves, and small branches from typical residential lawn care at the curb.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	6,650,085	6,572,087	7,753,995	7,858,255	9,072,269
Expense Refunds	0	2,940	0	0	0
Total Requirements	**$6,650,085**	**$6,575,027**	**$7,753,995**	**$7,858,255**	**$9,072,269**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	50.08	53.75	67.75	66.75	72.75
Total FTEs	**50.08**	**53.75**	**67.75**	**66.75**	**72.75**
Performance Measures					
Average pounds of yard trimmings/organics collected per customer account per week	5.69	6.56	6.4	8.1	9.67
Percent of Residential Brush and Bulk Collected on Time	99.7	99.8	99.83	100	100
Percent of Residential Yard Trimmings Collected on Time	99.95	99.96	99.94	100	100
Tons of all organics processed through ARR	34,707	35,557	37,500	37,500	36,500
Total number of brush pickups	47,665	51,450	46,778	45,000	46,000
Total tons of brush collected	7,776	8,460	7,298	8,000	8,000

Services

Yard trimmings collection; Brush collection; Brush processing; Food waste collection in pilot service areas.

Contact

Richard McHale, Division Manager, 512-974-4301

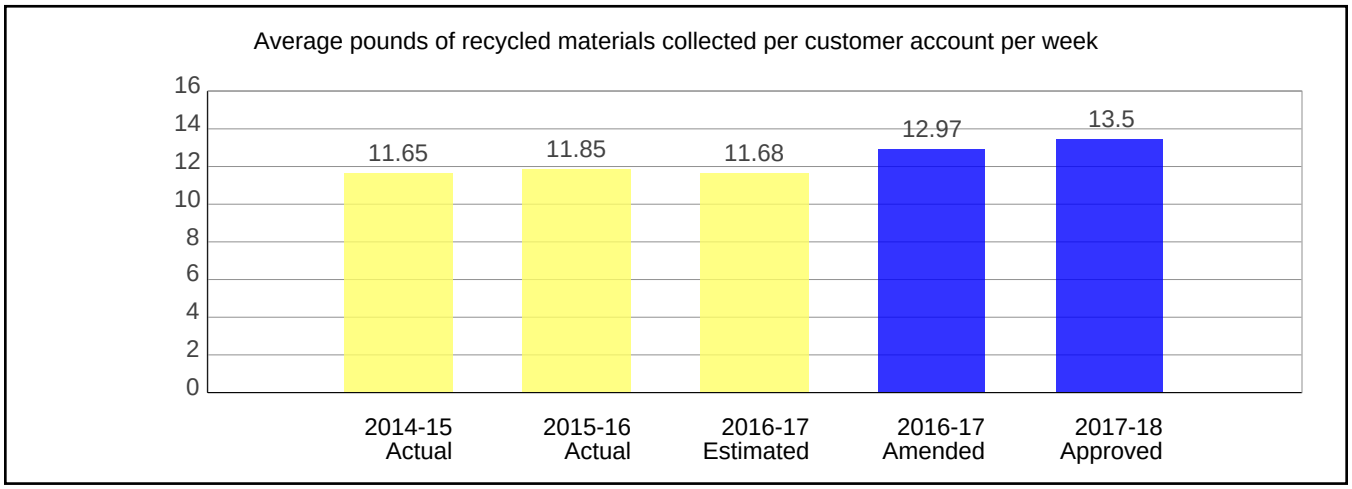
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Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services

Activity: Recycling Collection

The purpose of the Recycling Collection activity is to provide recycling services to the community in order to divert waste from landfills.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	11,568,775	10,819,866	11,666,750	11,882,763	12,741,063
Total Requirements	**$11,568,775**	**$10,819,866**	**$11,666,750**	**$11,882,763**	**$12,741,063**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	58.50	55.50	60.00	62.00	60.00
Total FTEs	**58.50**	**55.50**	**60.00**	**62.00**	**60.00**
Performance Measures					
Average Hours of Overtime per Recycling Collection Employee per Pay Period	6.13	4.02	3.91	4.17	4
Average pounds of recycled materials collected per customer account per week	11.65	11.85	11.68	12.97	13.5
Curbside Recycling Collection Customer Satisfaction	84.1	81.9	87	87	90
Percent of Residential Recycling collected on time	99.9	99.9	99.84	100	100

Services

Residential recycling collection.

Contact

Ron Romero, Division Manager, 512-974-4353

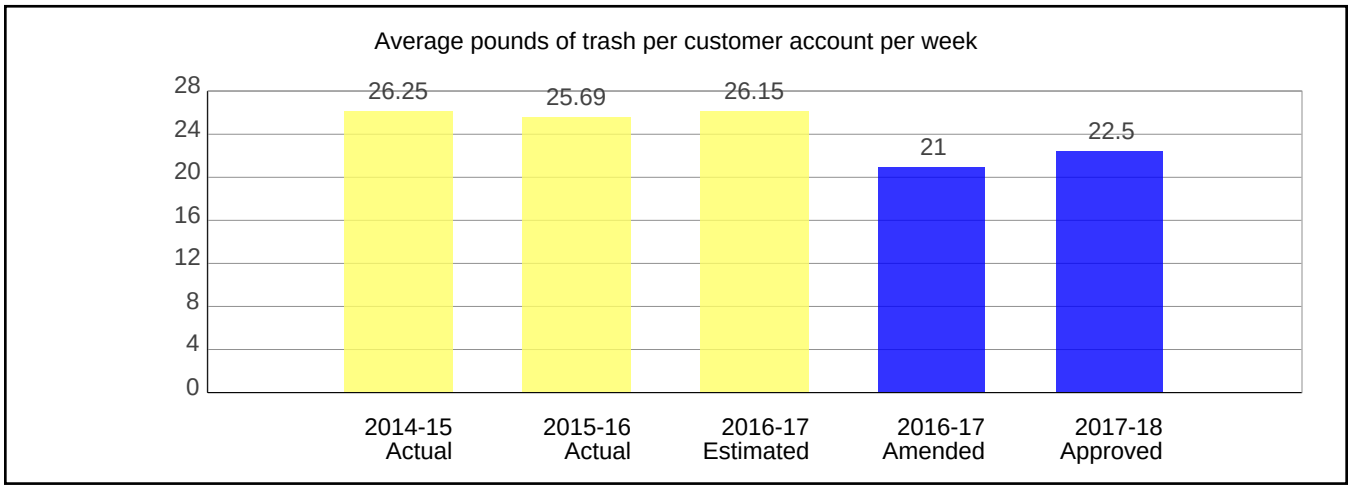
Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services

Activity: Trash Collection

The purpose of the Trash Collection activity is to provide a system of collecting garbage that utilizes diversion incentives for ARR Customers so that they can have a reliable and efficient system for disposing of their refuse.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	14,401,103	13,664,024	14,732,499	14,131,795	15,141,314
Total Requirements	**$14,401,103**	**$13,664,024**	**$14,732,499**	**$14,131,795**	**$15,141,314**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	100.51	103.50	105.00	103.00	105.00
Total FTEs	**100.51**	**103.50**	**105.00**	**103.00**	**105.00**
Performance Measures					
Average pounds of trash per customer account per week	26.25	25.69	26.15	21	22.5
Curbside Trash Collection Customer Satisfaction	85.9	83.9	90	90	90
Number of trash collection customers	191,580	192,476	195,199	195,199	197,876
Percent of Residential Curbside Trash Collected on Time	99.9	99.86	99.85	100	100
Percent of Combined Residential Collection Services Collected On-Time	**99.9**	**99.9**	**99.88**	**100**	**100**

Services

Residential trash collection; Excess trash collection.

Contact

Ron Romero, Division Manager, 512-974-4353

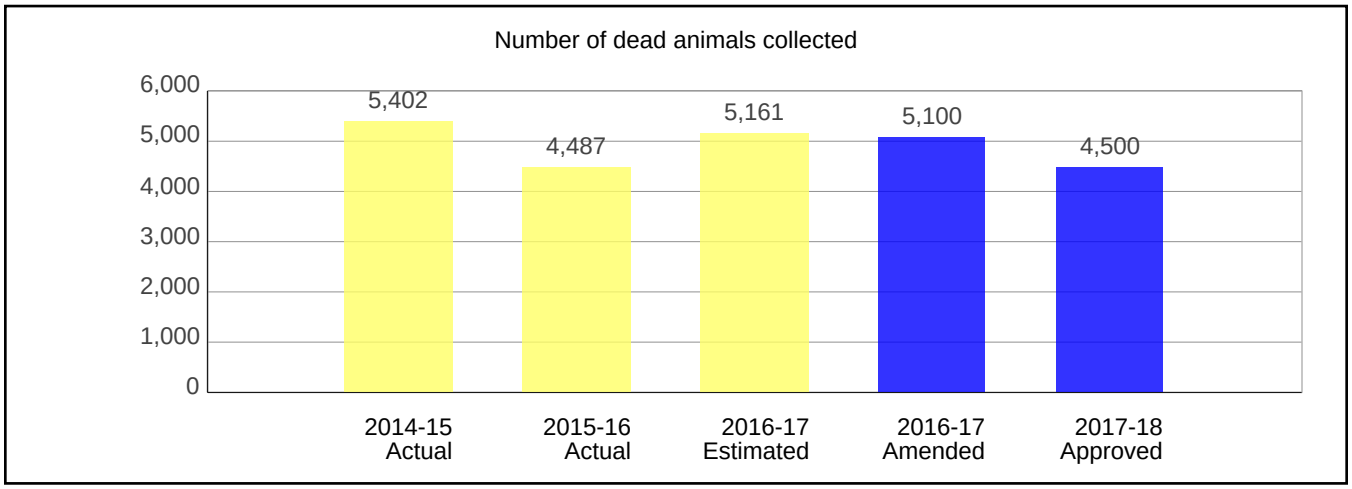
Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Litter Abatement

Activity: Litter Abatement

The purpose of Litter Abatement is to remove litter and dumped materials from public property for citizens of Austin and provide street cleaning services to the citizens of Austin so they can have a cleaner city, cleaner streets and improved water quality.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	5,026,303	5,272,160	5,713,292	5,607,028	6,087,178
Total Requirements	**$5,026,303**	**$5,272,160**	**$5,713,292**	**$5,607,028**	**$6,087,178**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	51.50	55.50	51.00	53.00	51.00
Total FTEs	**51.50**	**55.50**	**51.00**	**53.00**	**51.00**
Performance Measures					
Number of cleanups, requests and special events	138	353	372	110	200
Number of dead animals collected	5,402	4,487	5,161	5,100	4,500
Percent of dead animals collected within one business day	94	88.5	90	90	85
Total number of curb miles swept	52,918	56,855	52,909	52,500	53,550

Services

Dead animal collection; Litter collection; Illegal dumping clean-up; Downtown litter collection; Special events/requests; Street sweeping of residential streets, boulevards, and the central business district; Clean Austin Program.

Contact

Richard McHale, Division Manager, 512-974-4301

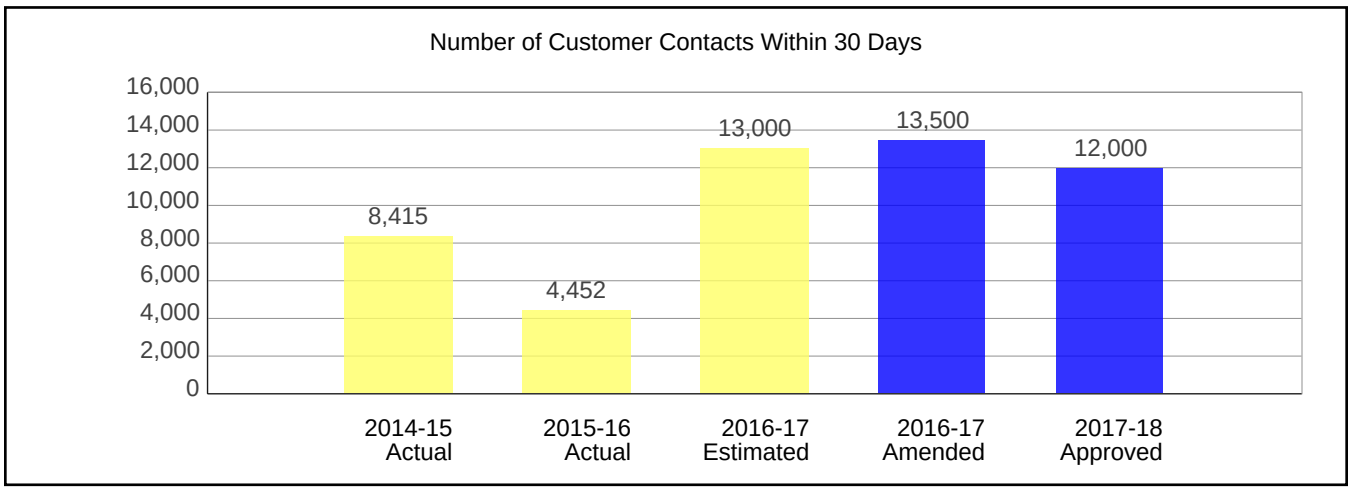
Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Operations Support

Activity: Operations Support Services

The purpose of the Operations Support Services activity is to support the daily operations of the Department.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	4,432,142	4,386,699	4,578,313	4,695,987	5,190,875
Expense Refunds	0	113	0	0	0
Total Requirements	**$4,432,142**	**$4,386,812**	**$4,578,313**	**$4,695,987**	**$5,190,875**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	35.00	36.00	36.00	36.00	37.00
Total FTEs	**35.00**	**36.00**	**36.00**	**36.00**	**37.00**
Performance Measures					
Escalated Service Requests Processed and Closed Within 1 Business Day	New Meas	New Meas	1,180	2,400	1,500
Number of Customer Contacts Within 30 Days	8,415	4,452	13,000	13,500	12,000
Percent of ARR Action Requests Processed Within 2 Business Days of Creation	99.6	99.52	96	100	100
Percent of Telephone Customer Inquiries Resolved Within 5 Minutes or Less	New Meas	New Meas	92	100	95
Tons of carts recycled	243.67	150.24	238	253	250

Services

Cart/container maintenance; Safety; Service contracts; Service request center; Routing.

Contact

Jessica Frazier, Division Manager, 512-974-1960

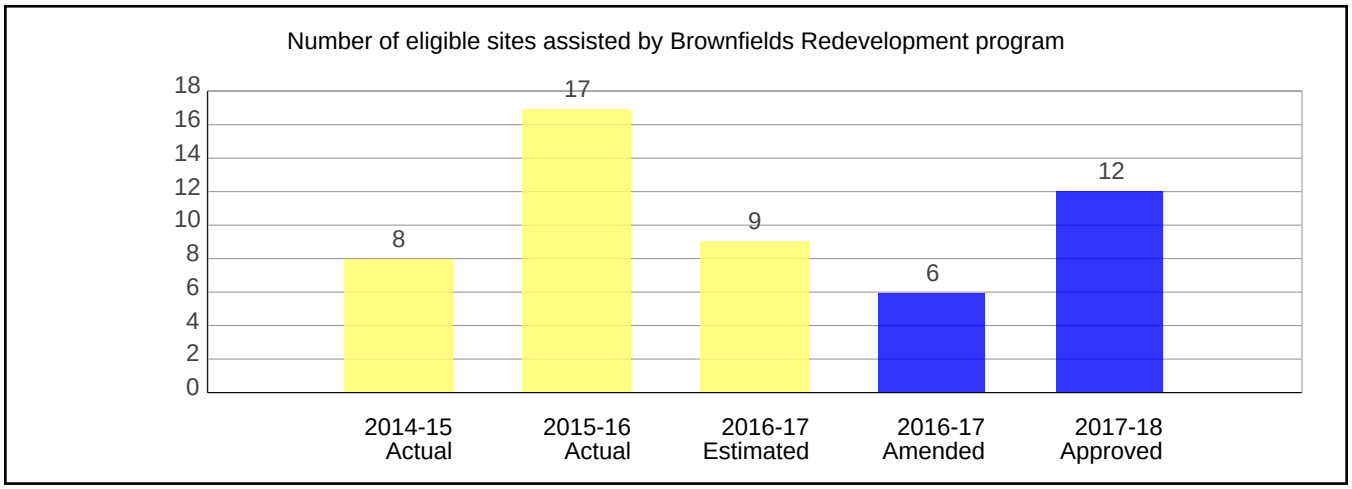
Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Remediation

Activity: Remediation

The purpose of the Remediation activity is to provide activities associated with ensuring that closed landfills do not adversely impact local environmental or public health, as required by state and federal law.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	1,459,407	1,989,269	1,628,021	1,596,835	1,793,257
Grants	400,000	0	820,000	820,000	300,000
Total Requirements	**$1,859,407**	**$1,989,269**	**$2,448,021**	**$2,416,835**	**$2,093,257**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	8.25	8.75	8.75	8.50	8.75
Total FTEs	**8.25**	**8.75**	**8.75**	**8.50**	**8.75**
Performance Measures					
Number of eligible sites assisted by Brownfields Redevelopment program	8	17	9	6	12
Number of environmental site assessments (ESAs) completed for Brownfields Redevelopment	10	21	14	6	10
Number of groundwater monitoring events	2	2	2	2	2

Services

Landfill closure and post closure care; Landfill gas remediation and monitoring; Groundwater contamination remediation and monitoring; Slope maintenance and stability; Erosion/sedimentation control; Stormwater management; Brownfields program.

Contact

Donald Hardee, Division Manager, 512-974-4345

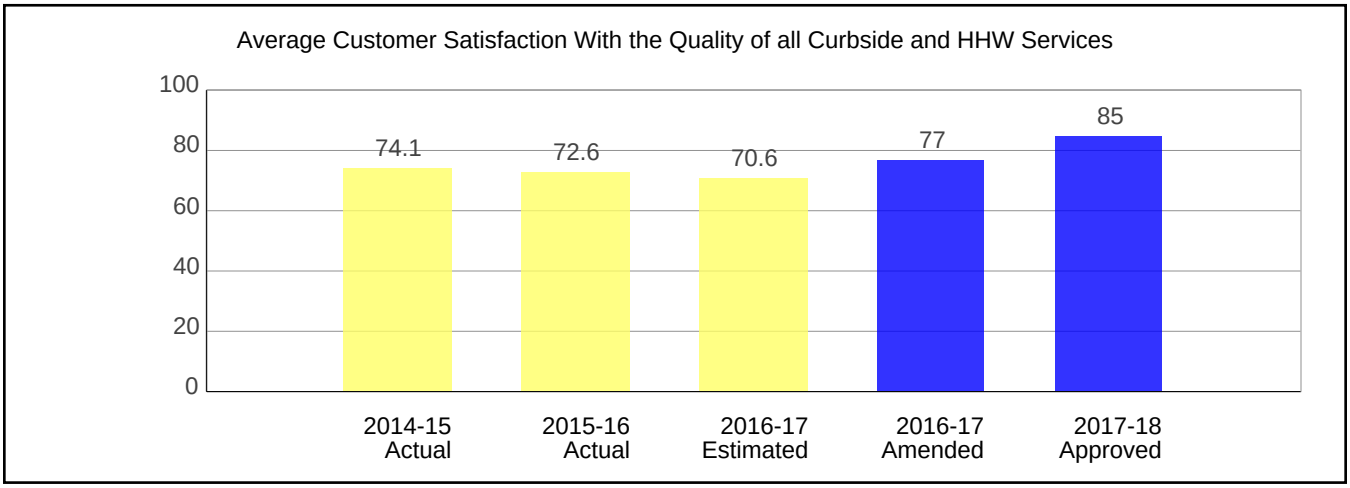
Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	8,013,186	8,041,107	9,064,416	9,941,412	11,299,629
Expense Refunds	0	52,878	2,500	0	0
Total Requirements	**$8,013,186**	**$8,093,985**	**$9,066,916**	**$9,941,412**	**$11,299,629**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	56.67	58.67	65.67	64.67	67.67
Total FTEs	**56.67**	**58.67**	**65.67**	**64.67**	**67.67**
Performance Measures					
Average pounds of curbside collection (brush, bulk, trash, recycling) per customer account per pickup	47	47.97	48.51	50	46
Employee Turnover Rate	10.33	7.15	9.1	3.75	8.5
Number of Community Events, Meetings, Presentations Conducted by ARR Staff or its Contractors emphasizing ARR services	533	561	525	440	480
Number of employee injuries that require medical treatment	64	48	70	80	70
Sick leave hours used per 1,000 hours	38.54	39.14	37.75	37.75	38
Average Customer Satisfaction With the Quality of all Curbside and HHW Services	**74.1**	**72.6**	**70.6**	**77**	**85**
Lost Time Injury Rate Per the Equivalent of 100 Employees	**1.29**	**0.8**	**0.96**	**0**	**0**

Services

Office of the Director; Financial monitoring and budgeting; Accounting; Purchasing; Human resources; Facilities expenses; Information technology support; Public information; Grant administration; Inventory control; Audit/internal review; Contract management; Quality assurance; Utility billing.

Contact

Jessica Frazier, Division Manager, 512-974-1960

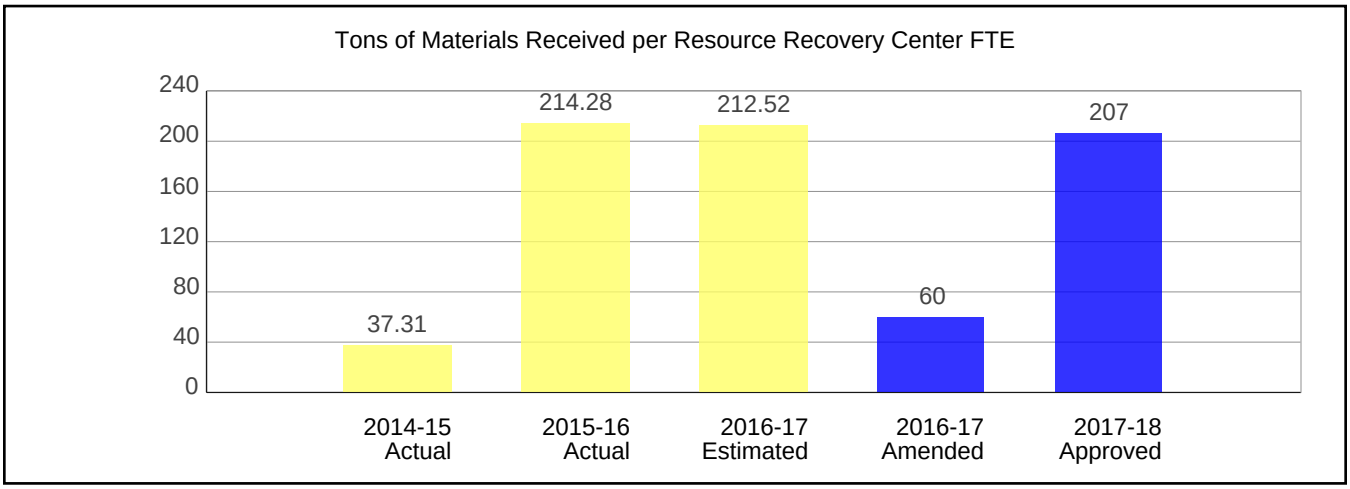
Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Waste Diversion

Activity: Diversion Facilities

The purpose of the Diversion Facilities activity is to provide City of Austin and Travis County residents proper disposal of hazardous materials and technical assistance. In addition, facilities are equipped to recycle, reuse or repurpose other materials in order to divert waste from the landfill.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	1,987,585	2,364,353	2,399,128	2,359,480	2,799,353
Total Requirements	**$1,987,585**	**$2,364,353**	**$2,399,128**	**$2,359,480**	**$2,799,353**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	14.50	13.50	17.50	17.75	17.50
Total FTEs	**14.50**	**13.50**	**17.50**	**17.75**	**17.50**
Performance Measures					
Recycle Re-Use Drop-Off Center Customer Satisfaction	50	50	55	55	55
Tons of Materials Received per Household Hazardous Waste FTE	54.6	150.7	108	75	100
Tons of Materials Received per Resource Recovery Center FTE	37.31	214.28	212.52	60	207

Services

Recycling and reuse drop-off center (includes Resource Recovery Center and Household Hazardous Waste facility); Hazardous waste collection and disposal; Paint reblending; Home pickup for disabled and elderly.

Contact

Donald Hardee, Division Manager, 512-974-4345

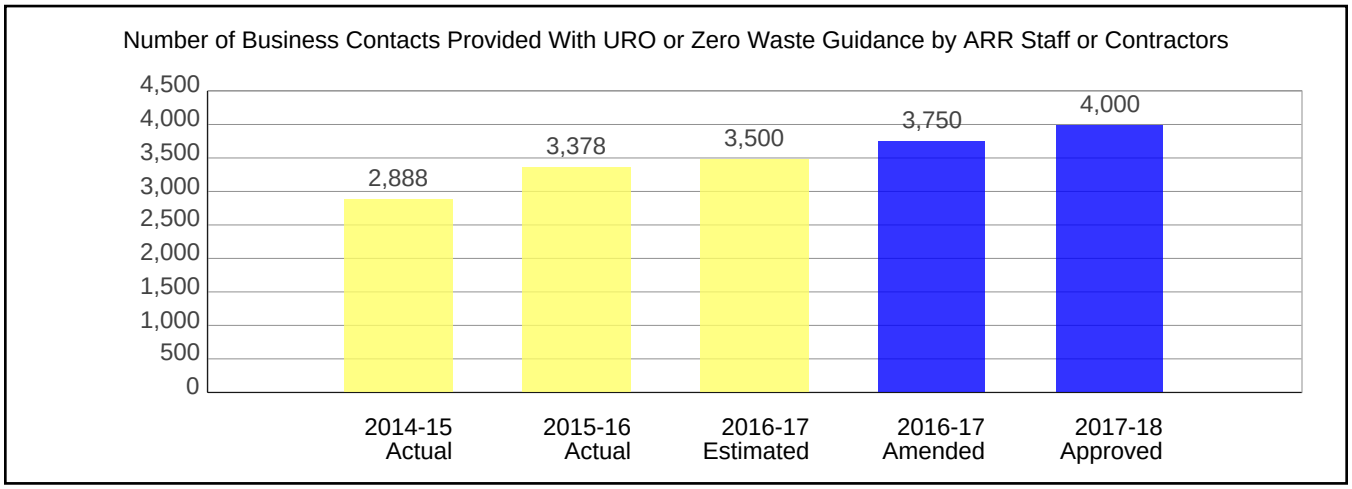
Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Waste Diversion

Activity: Strategic Initiatives

The purpose of the Strategic Initiatives activity is to implement Zero Waste-related incentive programs, provide education and outreach, develop and implement ordinances to achieve Zero Waste and perform long-range strategic planning in conjunction with the Austin Resource Recovery Master Plan and the City's climate protection goals.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	1,905,228	2,136,815	2,878,224	3,273,835	2,772,286
Total Requirements	**$1,905,228**	**$2,136,815**	**$2,878,224**	**$3,273,835**	**$2,772,286**
Full-Time Equivalents					
Austin Resource Recovery Fund Civilian	13.33	17.33	17.33	17.33	17.33
Total FTEs	**13.33**	**17.33**	**17.33**	**17.33**	**17.33**
Performance Measures					
Percentage of Compost Class Participants That Are Issued a Rebate	27	33	30	30	30
Number of Business Contacts Provided With URO or Zero Waste Guidance by ARR Staff or Contractors	**2,888**	**3,378**	**3,500**	**3,750**	**4,000**
Percent of waste stream diverted through ARR curbside, reuse, and HHW operations	**39.95**	**41.55**	**42**	**50**	**44**

Services

Zero Waste program and ordinance development; Zero Waste education, training, and outreach; Waste reduction/diversion planning assistance for special events and businesses.

Contact

Jessica King, Division Manager, 512-974-7678

Bold Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Austin Resource Recovery Fund	22,529,887	29,057,002	25,457,978	27,138,888	24,610,046
Total Requirements	**$22,529,887**	**$29,057,002**	**$25,457,978**	**$27,138,888**	**$24,610,046**

Services

Accrued payroll; 311 Call Center support; Bad debt expenses.

General Obligation debt; Citywide administrative and information technology support; Workers' compensation; Liability reserve; Capital Improvement Program; Wireless communications; Economic Development; Utility billing system support.

Contact

Jessica Frazier, Division Manager, 512-974-1960

Austin Resource Recovery: 2017-18

Austin Resource Recovery Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Collection Services	**$35,047,055**	**$33,555,212**	**$36,613,840**	**$36,466,979**	**$39,751,508**
Bulk Collection	2,427,092	2,499,235	2,460,596	2,594,166	2,796,862
Organics Collection and Processing	6,650,085	6,572,087	7,753,995	7,858,255	9,072,269
Recycling Collection	11,568,775	10,819,866	11,666,750	11,882,763	12,741,063
Trash Collection	14,401,103	13,664,024	14,732,499	14,131,795	15,141,314
Litter Abatement	**$5,026,303**	**$5,272,160**	**$5,713,292**	**$5,607,028**	**$6,087,178**
Litter Abatement	5,026,303	5,272,160	5,713,292	5,607,028	6,087,178
Operations Support	**$4,432,142**	**$4,386,699**	**$4,578,313**	**$4,695,987**	**$5,190,875**
Operations Support Services	4,432,142	4,386,699	4,578,313	4,695,987	5,190,875
Remediation	**$1,459,407**	**$1,989,269**	**$1,628,021**	**$1,596,835**	**$1,793,257**
Remediation	1,459,407	1,989,269	1,628,021	1,596,835	1,793,257
Support Services	**$8,013,186**	**$8,041,107**	**$9,064,416**	**$9,941,412**	**$11,299,629**
Departmental Support Services	8,013,186	8,041,107	9,064,416	9,941,412	11,299,629
Transfers and Other Requirements	**$22,529,887**	**$29,057,002**	**$25,457,978**	**$27,138,888**	**$24,610,046**
Other Requirements	4,507,197	3,378,628	2,099,832	3,683,742	2,178,055
Transfers	18,022,690	25,678,374	23,358,146	23,455,146	22,431,991
Waste Diversion	**$3,892,813**	**$4,501,168**	**$5,277,352**	**$5,633,315**	**$5,571,639**
Diversion Facilities	1,987,585	2,364,353	2,399,128	2,359,480	2,799,353
Strategic Initiatives	1,905,228	2,136,815	2,878,224	3,273,835	2,772,286
Total	**$80,400,794**	**$86,802,616**	**$88,333,212**	**$91,080,444**	**$94,304,132**

Full-Time Equivalents (FTEs)					
Collection Services	**234.75**	**239.25**	**257.75**	**256.75**	**262.75**
Bulk Collection	25.66	26.50	25.00	25.00	25.00
Organics Collection and Processing	50.08	53.75	67.75	66.75	72.75
Recycling Collection	58.50	55.50	60.00	62.00	60.00
Trash Collection	100.51	103.50	105.00	103.00	105.00
Litter Abatement	**51.50**	**55.50**	**51.00**	**53.00**	**51.00**
Litter Abatement	51.50	55.50	51.00	53.00	51.00
Operations Support	**35.00**	**36.00**	**36.00**	**36.00**	**37.00**
Operations Support Services	35.00	36.00	36.00	36.00	37.00
Remediation	**8.25**	**8.75**	**8.75**	**8.50**	**8.75**
Remediation	8.25	8.75	8.75	8.50	8.75
Support Services	**56.67**	**58.67**	**65.67**	**64.67**	**67.67**
Departmental Support Services	56.67	58.67	65.67	64.67	67.67
Waste Diversion	**27.83**	**30.83**	**34.83**	**35.08**	**34.83**
Diversion Facilities	14.50	13.50	17.50	17.75	17.50
Strategic Initiatives	13.33	17.33	17.33	17.33	17.33
Total	**414.00**	**429.00**	**454.00**	**454.00**	**462.00**

Austin Resource Recovery: 2017-18

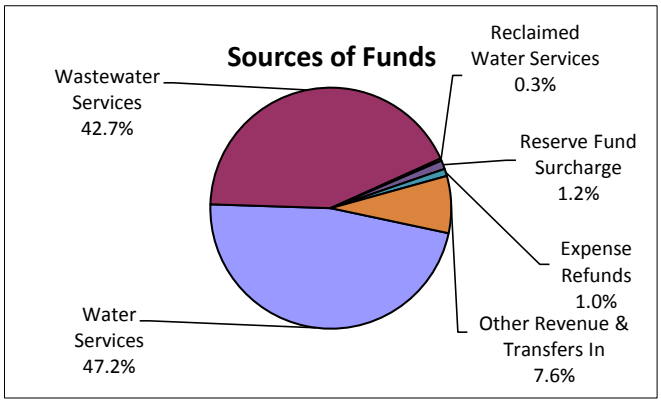
Grants

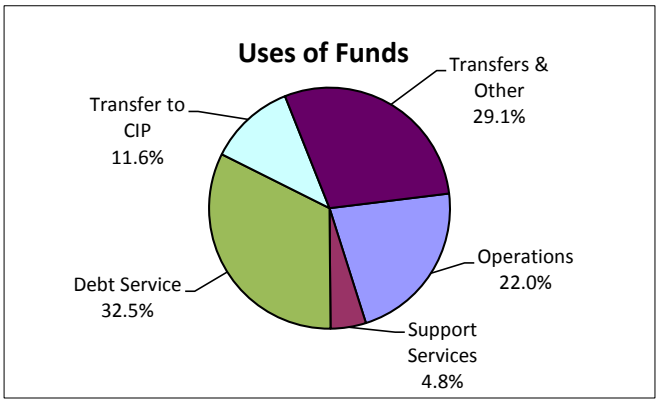
	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Remediation	**$400,000**	**$0**	**$820,000**	**$820,000**	**$300,000**
Remediation	400,000	0	820,000	820,000	300,000
Total	**$400,000**	**$0**	**$820,000**	**$820,000**	**$300,000**

Austin Resource Recovery: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Collection Services	**$0**	**$2,940**	**$0**	**$0**	**$0**
Organics Collection and Processing	0	2,940	0	0	0
Operations Support	**$0**	**$113**	**$0**	**$0**	**$0**
Operations Support Services	0	113	0	0	0
Support Services	**$0**	**$52,878**	**$2,500**	**$0**	**$0**
Departmental Support Services	0	52,878	2,500	0	0
Total	**$0**	**$55,931**	**$2,500**	**$0**	**$0**

Austin Water





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Water Utility Fund					
Revenue	$276,094,422	$304,004,579	$317,599,778	$301,987,003	$310,384,950
Transfers In	$6,450,291	$11,071,640	$25,687,474	$17,578,862	$24,171,300
Requirements	$265,926,255	$282,251,397	$308,865,011	$312,466,522	$328,065,429
Full-Time Equivalents (FTEs)	587.00	589.91	603.77	603.77	611.09
Wastewater Utility Fund					
Revenue	$242,909,273	$260,577,771	$274,735,723	$275,646,195	$273,590,139
Transfers In	$3,150,291	$7,428,942	$12,210,791	$4,852,151	$10,606,127
Requirements	$233,764,227	$244,188,135	$261,445,512	$261,872,806	$282,692,012
Full-Time Equivalents (FTEs)	557.35	555.59	563.23	563.23	569.91
Reclaimed Utility Fund					
Revenue	$945,089	$1,399,341	$1,471,376	$2,510,485	$1,912,064
Transfers In	$2,060,000	$3,400,000	$3,400,000	$3,400,000	$3,400,000
Requirements	$4,304,636	$4,946,684	$3,929,211	$4,908,498	$4,059,811
Full-Time Equivalents (FTEs)	3.00	3.00	3.00	3.00	4.00
Expense Refunds	$5,257,987	$5,314,722	$5,695,261	$6,121,475	$6,124,662
Total Budget	$509,253,105	$536,700,938	$579,934,995	$585,369,301	$620,941,914

Austin Water
Organization by Program and Activity for 2018

Engineering Services

- Collection System Engineering
- Distribution System Engineering
- Facility Engineering

Environmental Affairs & Conservation

- Environmental and Regulatory Services
- Public Affairs
- Special Services
- Water Conservation
- Wildland Conservation

Operations

- Pipeline O&M Support
- Pipeline Wastewater Operations
- Pipeline Water Operations
- Process Engineering and Labs
- Treatment O&M Support
- Treatment Wastewater Operations
- Treatment Water Operations

Other Utility Program Requirements

- Other Utility Program Requirements

Reclaimed Water Services

- Reclaimed Water Services Support

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Debt Transfers
- Interfund Transfers
- Other Requirements

Water Resources Management

- Infrastructure Management
- Systems Planning
- Utility Development Services

Austin Water
Mission and Goals for 2018

Mission

The mission of Austin Water is to provide safe, reliable, high-quality, sustainable, and affordable water services to our customers so that all community needs for water are met.

Goals

Strengthen customer satisfaction and stakeholder understanding and support.

- Keep average Austin Water residential bill at or below 1.5 percent of Austin Median Household Income.

Protect the water supply and promote community sustainability.

- Respond to 90% of emergency water leaks within 3 hours.

Protect the public health and safety by providing high-quality water services.

- Ensure pure drinking water by keeping turbidity level at no greater than 0.10 Nephelometric Turbidity Units (NTU).
- Ensure stream quality by keeping Carbonaceous Biological Oxygen Demand (CBOD) at 3.0 in treated wastewater.

Maintain strong financial viability to ensure a balanced cost structure.

- Ensure continued strong financial position by maintaining AA bond rating.

Ensure infrastructure stability and operational optimization.

- Reduce operational risks by successfully spending at least 80% of the Austin Water Capital Improvements Program on identified priority infrastructure needs annually.
- Reduce the number and volume of Sanitary Sewer Overflows by keeping the number of reportable wastewater overflows per 100 miles of sewer lines below 3.

Austin Water

Message from the Director



Wildlands

Austin Water (AW) provides water, wastewater, reclaimed water, conservation, and environmental protection services to a variety of retail and wholesale customers spanning over more than 540 square miles, and recently reached a service population of over one million customers. AW draws water from the Colorado River into three regional water treatment plants that have a combined maximum capacity of 335 million gallons per day. Drinking water is pumped from the plants into Austin's water distribution system, which has a total reservoir storage capacity of approximately 170 million gallons. Wastewater is treated into high-quality effluent that is either safely returned to the Colorado River to augment environmental flows or recycled into reclaimed water. More than a billion gallons of high-quality effluent was reclaimed during FY 2015-16 for outdoor irrigation, industrial cooling, manufacturing, and other uses. AW's Hornsby Bend biosolids facility was recognized nationally for its management of the waterways and lands, leading to its recognition as a national birding sanctuary. In addition, AW manages over 40,000 acres of wildlands to protect water quality and endangered species habitat, and its award-winning Water Conservation division offers public outreach and incentive programs.

In 2017, AW introduced Effective Utility Management (EUM), which consists of 10 attributes designed to help water and wastewater utilities make informed decisions and practical, systematic changes to achieve excellence in utility performance in the face of everyday challenges and long-term needs for the utility and the community it serves. Our team looks forward to embarking on the EUM journey of continuous improvement. Additional accomplishments and awards in 2017 include:

- Partnership for Safe Water: Presidential Award for exceptional performance and standards at Ullrich Water Treatment Plant
- National Association of Clean Water Agencies: Silver Award to South Austin Regional Wastewater Treatment Plant and Walnut Creek Wastewater Treatment Plant for permit compliance
- Ranked #1 Conservation Program in Texas by the Lone Star Sierra Club
- Recognition as exemplary public protection by The Insurance Services Organization

AW continues to deliver high-quality water and wastewater services to its customers. Reliable water and wastewater services are essential to the health and welfare of the community. While AW is recognized for excellence of utility services and management practices, the utility continues to face several challenges including water supply sustainability, resiliency, and diversification; aging infrastructure risk management; balancing financial stability with service reliability, quality, and customer affordability; maintaining service levels for a growing service area; and managing regulatory requirements.

AW remains confident that we will meet all of the challenges we face. As a leader in our industry, we adapt to changing conditions, while maintaining high levels of service for our customers. Our vision is to be recognized as the best water utility in the nation, in a city that strives to be the most livable city in the nation. Our commitment to achieving these formidable goals remains our focus while providing safe, reliable, high-quality, sustainable, and affordable water to our customers and protecting the environment through viable practices.



Greg Meszaros, Director
Austin Water

Budget Highlights



Water Treatment Plant 4

The focus of AW's FY 2017-18 budget is to maintain current operating and pressing capital improvement issues while allowing the utility to continue to provide high-quality water and wastewater services. A reliable water supply, quality customer services, appropriate and timely investment in infrastructure, and affordable rates remain the utility's priorities. During May 2016, the City Manager implemented the Council-approved Conservation stage. The approved Conservation stage includes updated residential watering days and a comprehensive AW campaign to educate and engage the community regarding restrictions during this stage. Nonetheless, customer consumption continues to be difficult to predict, as with the lifting of Stage 2 restrictions new consumption patterns have not been established. The upcoming fiscal year continues to present challenges for the utility, including balancing its financial needs while pursuing affordability for its customers, increasing service needs due to growing population and service area, maintaining and improving its infrastructure, and managing regulatory requirements.

AW's FY 2017-18 budget projects total available funds of $624.1 million and total requirements of $614.8 million. For the first time in several years, the utility is proposing a zero-percent rate increase. For many years, the utility has been working to strengthen its financial position to reduce the need for annual rate increases. Those efforts are now being realized. While finding the balance between meeting financial needs, being affordable for all customer classes, sustaining infrastructure, and managing regulatory requirements has proven difficult, we are confident this budget addresses all those needs and provides a primary focus on affordability.

Cost of Service Rate Study

AW conducted a cost of service (COS) rate study of its water and wastewater rates in FY 2016-17. Although the COS methodology principles remain unchanged from the prior rate study in 2008, the new study involved a comprehensive review of the methodology used to allocate costs among customer classes in order to ensure the water and wastewater services are both self-sustaining and resulting in equitable cost recovery from customer classes.

Several public COS rate study meetings were conducted that included members of both public and wholesale involvement committees. The committee members were tasked with examining the current methodology used by AW to determine the cost of providing services, discuss how various factors impact costs, and provide input to the project team and executive team committees. AW collaborated with Raftelis Financial Consultants to design and develop new water and wastewater rate models in accordance with the American Water Works Association industry standards. The results from this COS rate study will be the basis for any rate filing package for implementation during the FY 2018-19 budget planning process.

The COS rate study will also include an independent review of AW's rate proposal by an impartial hearing examiner (IHE). This process will assist the City Council's decision-making process by organizing the opinions and evidence presented by the utility and any of its customers that want to offer input. It will assist with the preparation of a comprehensive and representative document which provides Council with a formal recommendation on how best to proceed with a new rate proposal.

Revenue

A 2016 report published by The Living Waters Project ranked the City of Austin's water conservation policies and ongoing efforts as best in the state among more than 300 Texas utilities. The environmental consortium reviewed state reports regarding water quality standards, the amount of water loss throughout the pipeline infrastructure, and evaluated water restriction guidelines. Water conservation initiatives prolong the "trigger" to purchase additional water under the existing

Lower Colorado River Authority (LCRA) supply agreement and defer the need to expand capital infrastructure in the long term, a goal the utility genuinely supports. AW aspires to lead the state and the nation in innovative ways to sustain our natural resources.

Water service revenue is inherently volatile because of extreme weather conditions and the success of Austin's water conservation programs. However, AW has strengthened its financial position through a series of business model changes recommended by several commissions and adopted by the Austin City Council. Starting in 2015, Austin Water began to collect a greater percentage of fixed revenue from its customer base and also introduced a water reserve fund volumetric surcharge. These innovative changes have not only improved the utility's financial metrics, but reinforced the City of Austin's position as a leader in conservation-based pricing.

Rates

In FY 2017-18, AW is not seeking a rate revenue increase for water or wastewater services. A combination of business model changes and continued cost containment efforts will allow AW to increase operating requirements, debt service, and transfers out, which will be funded by the increased revenue.

A 13.5% rate revenue increase for reclaimed water services is included in the budget. The Water Reserve Fund volumetric surcharge is projected to remain at $0.19 per 1,000 gallons in FY 2017-18, which is projected to generate $7.4 million in Surcharge Revenue.

As part of the 2017 COS rate study, the public involvement committees supported a recommendation to implement a water and wastewater Community Benefit Charge (CBC) to fund AW's share of the Customer Assistance Program (CAP) and an Arrearage Management Program. The fee to fund this program is $0.15 per 1,000 gallons for all retail customers. All retail customer volumetric rates will be reduced by the same amount to ensure a rate neutral implementation.

The table below reflects the approved average residential customer annualized bill impacts for FY 2017-18. The average residential water and wastewater bill is based on 5,800 gallons of water usage and 4,000 gallons of wastewater per month with a 5/8" meter. Additional information on rates can be found in the fee schedule in Volume II of the FY 2017-18 Budget.

Average FY 2017-18 Residential Customer Bill Impact

	Current 2017 Rates [1]	Approved 2018 Rates [1]	$ Variance	% Variance
Water Service [2]	$41.59	$40.72	$ (0.87)	0.0%
Community Benefit Charge - Water	0.00	0.87	0.87	N/A
Wastewater Service	41.60	41.00	(0.60)	0.0%
Community Benefit Charge - Wastewater	0.00	0.60	0.60	N/A
Total Revenue	$83.19	$83.19	$ 0.00	0.0%

Notes:
1. Bills based on 5,800 gallons of water and 4,000 gallons of wastewater discharge
2. Water bills include the Reserve Fund Surcharge



Requirements

Total requirements in the FY 2017-18 budget are $614.8 million, which represents an increase of $35.6 million or 6.1% from FY 2016-17 budget of $579.2 million. Approximately $24.4 million of the increase is due to cash financing of CIP projects and transfers for debt defeasance. These increases are part of AW's continued debt management efforts to reduce our dependency on debt financing and reduce the impact of debt service requirements on service rates. Other increases include Citywide cost drivers such as wage adjustments, insurance costs, fleet preventive maintenance and fuel costs, and departmental cost drivers necessary to support service needs and infrastructure maintenance. Departmental cost drivers include additional staffing, increase in contractual costs, electric services, street cuts, computer software maintenance, pipeline maintenance, and chemicals. Other primary cost drivers include transfers to the General Fund and Capital Projects Management Fund.

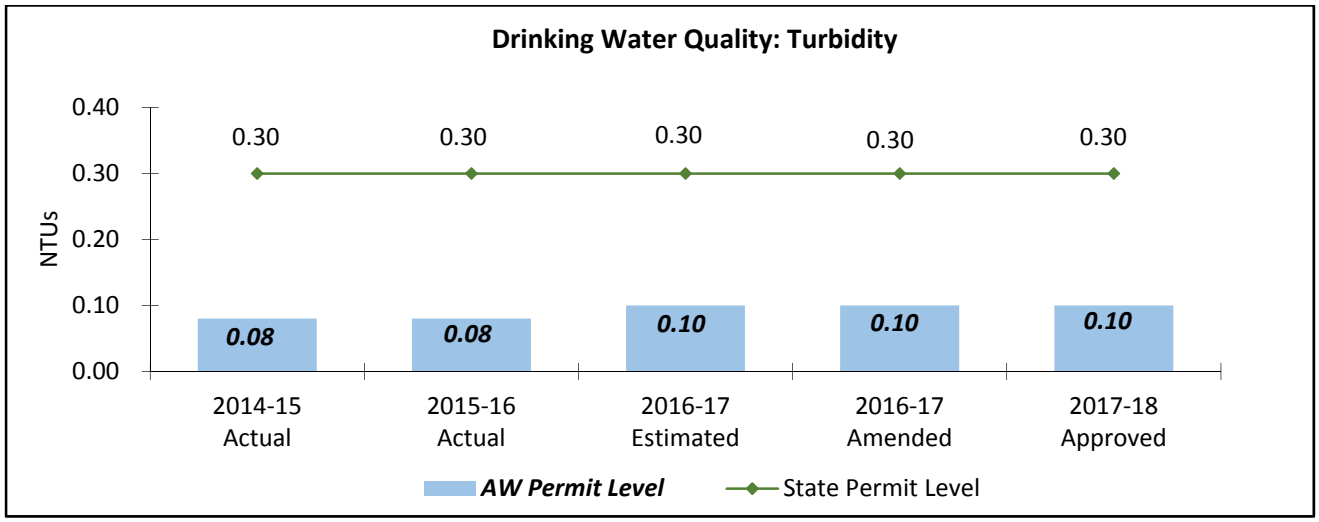
AW's growing service area and customer base have resulted in increasing workloads for operational and maintenance staff, requiring additional staff to adequately manage increased demands, improve response times, and meet efficiency goals. For FY 2017-18, Austin Water is adding 15.0 new positions for the following purposes:

- Six positions in Treatment to maintain and operate the Longhorn Dam;
- Five positions in Support Services to support human resources activities and accounts payable functions, monitor contracts, manage security system upgrades and security service contracts, and supervise the Citizen Emergency Response Team (CERT) and all emergency response efforts;
- Two positions in Water Resource Management to negotiate resolutions related to water and wastewater infrastructure concerns and to provide administrative support;
- One new position in Engineering Services to manage, coordinate, implement, and monitor engineering services for projects or programs; and
- One new position in Pipeline Operations to provide street restoration quality control and safety inspection.

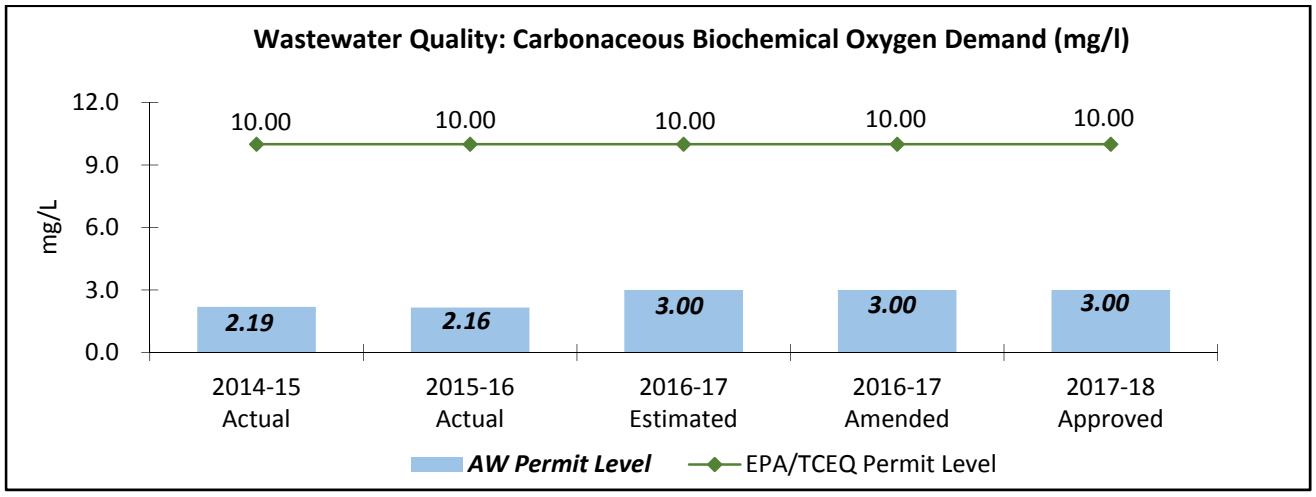
The CIP spending plan for FY 2018-22 is $890.4 million. The emphasis of this plan is on replacement and rehabilitation of critical assets throughout the water and wastewater systems, which consist of horizontal assets (pipes, valves, etc.) and vertical assets (treatment plants, pump stations, reservoirs, lift stations, etc.). The focus on rehabilitation and replacement of older assets can reduce operating costs by increasing the efficiency of the system. We have aggressively increased our efforts to cash fund our CIP plans, as this was proven the most effective way to keep service costs down.

Key Performance Indicators

The following key performance indicator graphs illustrate that both water and wastewater qualities exceed state standards.



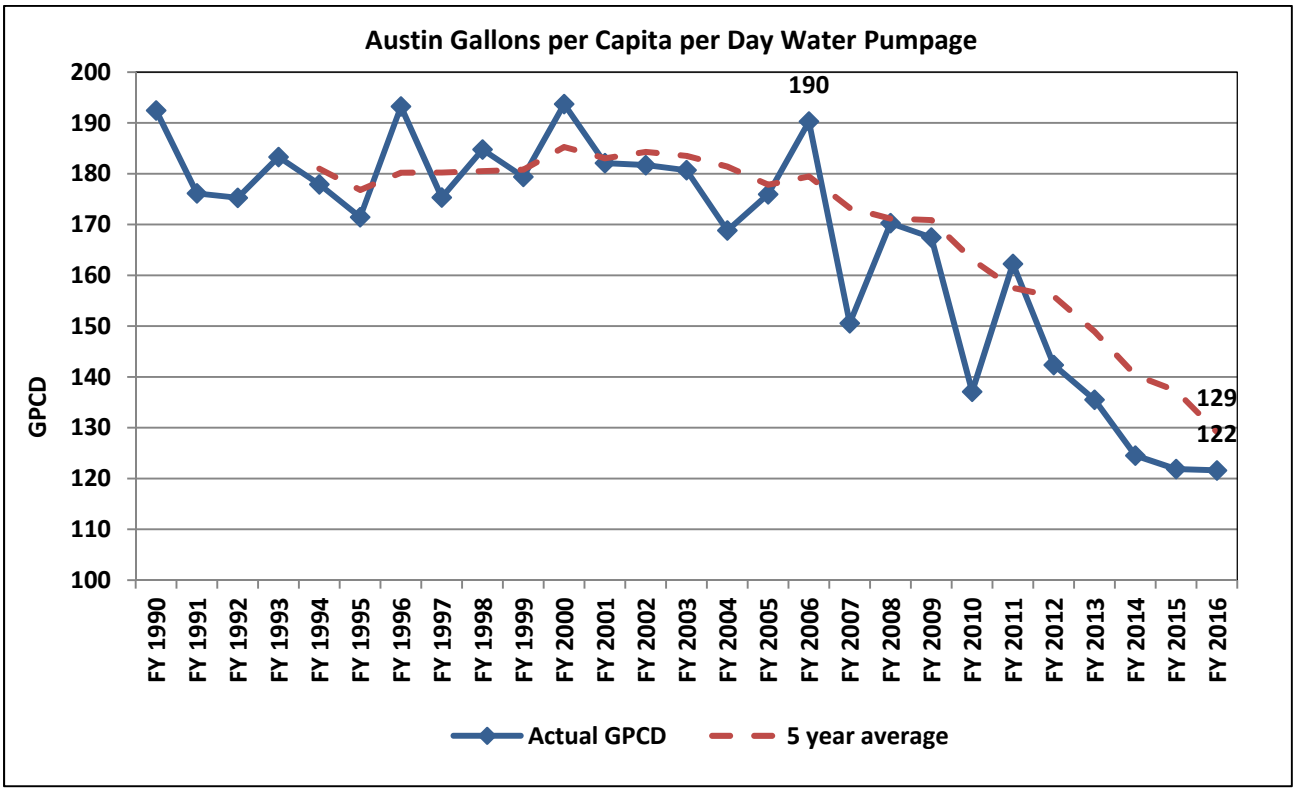
One way to assess drinking water quality is to examine its turbidity, or the relative clarity of a liquid. Turbidity is measured in Nephelometric Turbidity Units (NTU) and is an excellent measure of plant optimization to ensure maximum public health protection. NTUs of 1.0 or less generally are not detected by the naked eye. Per the Safe Water Drinking Act, the permit level for drinking water turbidity is less than 0.30 NTUs 95% of the time. AW projects turbidity for FY 2017-18 at 0.10 NTUs.



One way to assess the quality level of treated wastewater effluent is to compare the actual level of Carbonaceous Biochemical Oxygen Demand (CBOD), in milligrams per liter (mg/L), to the permitted level mandated by the Environmental Protection Agency (EPA) and the Texas Commission on Environmental Quality (TCEQ). Austin's wastewater treatment measures have historically been well below the permitted level of 10.00 mg/L. AW projects CBOD for FY 2017-18 at 3.0 mg/L.

Water Conservation

Continuing initiatives in the Water Conservation program for FY 2017-18 include incentives for outdoor water use reduction, commercial equipment upgrades, and a mobile app to allow customers to better understand water use. AW is exploring additional opportunities for conservation under the umbrella of the Water Forward Task Force, including projects to promote reclaimed and auxiliary water use. A revision of water use codes in 2016 temporarily relaxed restrictions for car washing and hose-end sprinklers, but permanently limited automatic irrigation to one day per week. AW is also working with other City departments to identify and promote conservation opportunities, focusing on efforts to help the Parks and Recreation Department (PARD) address metering and leak issues at pool facilities in FY 2017-18. AW's long-range conservation efforts preserve environmental flows in the Colorado River and delay additional water supply costs, and have reduced average water use per day more than 35% over the past decade. In FY 2015-16, gallons of water pumpage per capita per day (GPCD) remained steady at 122, as shown in the following graph.



Austin Water
Significant Changes

Austin Water Combined Operating Funds

Revenue Changes	Dollars
Implement a water and wastewater Community Benefit Charge (CBC) to fund Austin Water's share of the Customer Assistance Program (CAP) and an Arrearage Management Program. The Water and Wastewater Operating Funds will receive a transfer from the CBC Fund to reimburse for CAP bill discounts. Funding for the CAP was previously included in Water and Wastewater Funds.	$6,850,511
Increase in Water Service revenue from the impact of customer growth and higher water consumption projections resulting from Conservation Stage Water restrictions. This increase will be partially offset by a $4.2 million decrease due to the implementation of a CBC to fund the Austin Water CAP.	$5,917,923
Increase in Capital Recovery Fees due to a projected increase in growth-related expenses.	$5,573,000
Increase in Wastewater Service revenue of $0.7 million is expected due to customer growth. This increase is offset by a $2.9 million decrease due to the implementation of a CBC to fund the Austin Water CAP.	($2,219,368)
Increase in Miscellaneous revenue due to TAP Inspections now being reported as operating revenue and no longer as CIP revenue.	$2,094,136
Decrease in Reclaimed Water Service revenue due to lower projected consumption, which is partially offset by an approved 13.5% system-wide base reclaimed water rate revenue increase.	($610,248)
Increase in Interest Income revenue due to higher projected earnings from a 0.25% higher interest rate.	$470,649
Increase in Reserve Fund Surcharge revenue due to increased consumption.	$90,378

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$2,590,644
Increase in the Capital Project Management Fund transfer.		$594,309
Increase in Fleet fuel charges and Fleet preventative maintenance costs.		$553,848
Decrease in the City Administrative Support transfer.		($363,410)

Expenditure Changes	FTEs	Dollars
Department Cost Drivers		
Increase in the operating fund cash transfers for pay-as-you-go cash financing for Water and Wastewater capital projects.		$18,800,000
Increase in debt defeasance for future debt service requirement savings.		$5,573,000
Increase in street cut repair costs. An outside service contract will be executed in an effort to eliminate the current backlog.		$5,000,000
Increases in the transfers to the General Fund, Water Revenue Stability Reserve Fund, and the Economic Development Fund.		$3,432,622
Decrease in debt service requirements from 2017 bond defeasance using Capital Recovery Fees.		($3,242,186)
Decrease in bad debt expense based on revenue collection trends.		($1,777,664)
Increase in chemical costs due to an increase in projected raw water pumpage, as well as an increase in magnesium hydroxide usage due to continued rising influent ammonia concentrations.		$1,060,653
Decrease in general liability claims due to the completion of the one-time Shady Hollow MUD settlement payout in FY 2016-17.		($850,000)
Increase in electric services due to an increase in projected pumpage.		$657,354
Increase in pipeline maintenance for leak detection, sewer cleaning and inspection services, and condition assessment contracts.		$513,732
Increase in new and existing computer software maintenance agreement costs.		$499,834
Decrease in fire and extended coverage insurance costs.		($441,552)
Decrease in conservation rebate incentives based on lower anticipated customer demand.		($315,000)
Increase in minor computer hardware costs associated with replacement of SCADA (Supervisory Control and Data Acquisition) equipment.		$227,444
Increase in commercial paper administration expense.		$220,388
Increase in Water and Wastewater Services Interlocal costs.		$186,258
Increase in the transfer to Austin Energy for utility billing system support.		$165,492
Decrease in advertising costs.		($165,400)

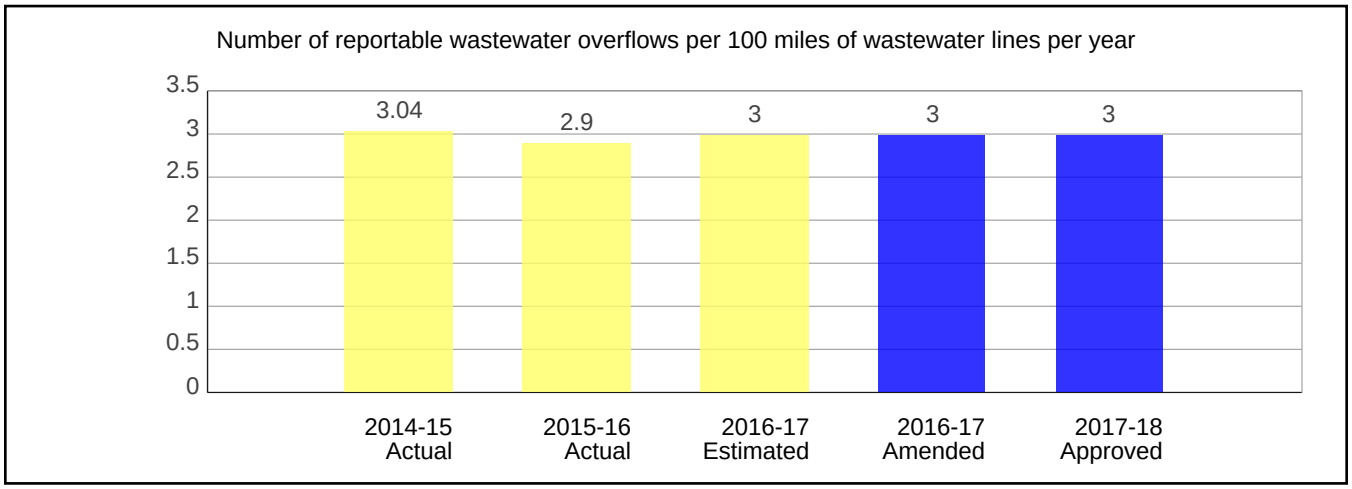
Expenditure Changes	FTEs	Dollars
Additional contract costs for flow-monitoring services, spoils contracts, and public outreach, partially offset by a decrease in services associated with digitizing records.		$162,456
Increase in other equipment maintenance for sanitary sewer emergency response and overflow abatement, the Longhorn Dam operations, and pump maintenance.		$151,437
Increase in interdepartmental charges for Austin Fire Department to monitor compost curing piles monthly by drone activity.		$128,248
Increase in efforts for the Private Lateral and On-Site Sewage Facility (septic systems) Grant Programs.		$125,000
Increase in security services cost to cover the new contract with an increased scope of work.		$100,000
New Investments		
Six new positions in Treatment to maintain and operate the Longhorn Dam that Austin Energy is transferring to Austin Water to operate and maintain in FY 2017-18. The General Fund will offset 50% of these costs.	6.00	$533,748
Three new positions in Support Services to provide support for human resources activities, accounts payable functions, and contract monitoring and oversight.	3.00	$265,854
Two new positions in Water Resource Management. One position will negotiate resolutions related to water and wastewater infrastructure concerns between private engineers, attorneys, City staff, and developers; and the other position will provide administrative support.	2.00	$213,406
Two new positions in Support Services. One position will provide oversight for security system upgrades and manage security service contracts, and the other position will supervise and oversee the Citizen Emergency Response Team (CERT) and all emergency response efforts.	2.00	$186,201
One new position in Engineering Services to manage, coordinate, implement, and monitor engineering services for projects or programs.	1.00	$148,075
One new position in Pipeline Operations to provide street restoration quality control and safety inspection.	1.00	$107,304

Austin Water
Budget Detail by Activity

Program: Engineering Services

Activity: Collection System Engineering

The purpose of Collection System Engineering is to provide effective engineering, program/project management, and technical support for the collection system infrastructure to reduce wastewater overflows and transport raw wastewater to the treatment plants and to rehabilitate and replace the aging water and wastewater lines.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	816,037	811,743	709,018	971,653	741,594
Wastewater Utility Operating Fund	3,853,963	4,437,742	5,304,762	5,039,120	5,764,109
Water Utility Operating Fund	290,238	292,012	238,310	238,610	355,275
Total Requirements	**$4,960,237**	**$5,541,497**	**$6,252,090**	**$6,249,383**	**$6,860,978**
Full-Time Equivalents					
Wastewater Utility Operating Fund					
Civilian	19.00	19.00	19.00	19.00	19.50
Water Utility Operating Fund					
Civilian	5.00	5.00	5.00	5.00	5.50
Total FTEs	**24.00**	**24.00**	**24.00**	**24.00**	**25.00**
Performance Measures					
Linear feet of deteriorated wastewater main replaced or rehabilitated	27,482	20,063	35,000	35,000	35,000
Linear feet of deteriorated water mains replaced or relocated	52,523	56,298	52,000	52,000	52,000
Number of reportable wastewater overflows per 100 miles of wastewater lines per year	**3.04**	**2.9**	**3**	**3**	**3**

Services

Engineering technical services for wastewater collection and water mains.

Contact

Kevin Koeller, Manager, 512-972-2055

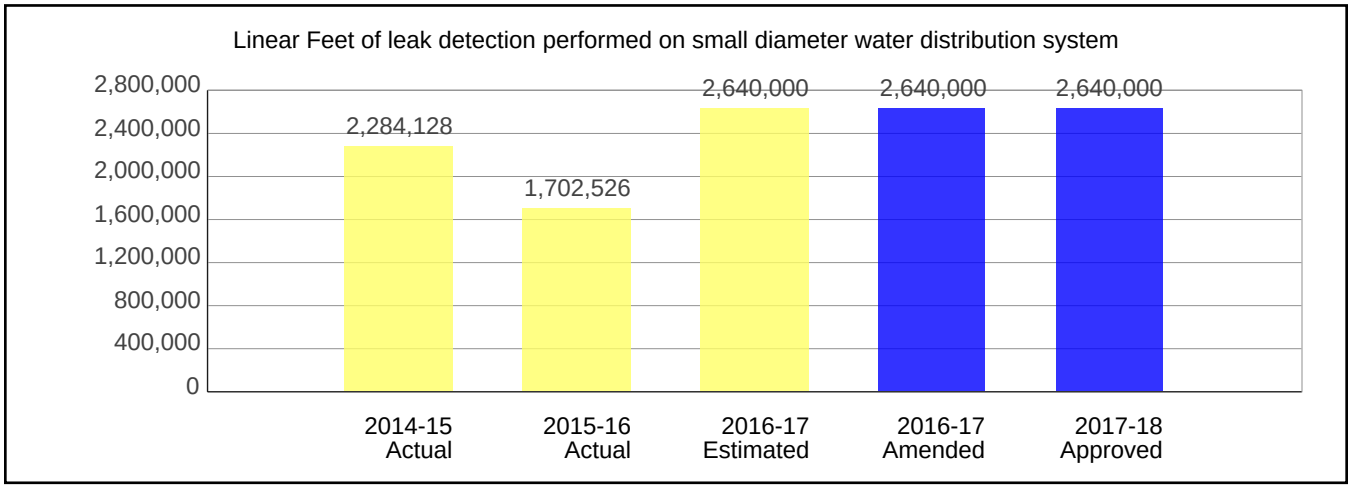
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Austin Water
Budget Detail by Activity

Program: Engineering Services

Activity: Distribution System Engineering

The purpose of Distribution System Engineering is to provide effective engineering, project management, and technical support to the water distribution infrastructure and control systems in order to reduce water leaks and continuously deliver reliable, safe, and adequate supplies of drinking water from the treatment plants to the customers. In addition, the purpose of the activity is to provide specialized services for the development and management of the Utility Criteria, Standards and Specifications, Standard Projects List, and in-house surveying to establish quality standards to meet public safety and health requirements required by Austin Water and Texas Commission on Environmental Quality.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	31,224	49,617	38,353	43,989	37,822
Wastewater Utility Operating Fund	1,449,932	420,250	449,532	430,593	383,099
Water Utility Operating Fund	3,579,190	2,816,559	2,848,888	3,301,440	3,419,826
Total Requirements	**$5,060,346**	**$3,286,426**	**$3,336,773**	**$3,776,022**	**$3,840,747**
Full-Time Equivalents					
Wastewater Utility Operating Fund					
Civilian	12.50	3.50	3.50	3.50	3.00
Water Utility Operating Fund					
Civilian	22.50	13.50	14.50	14.50	14.00
Total FTEs	**35.00**	**17.00**	**18.00**	**18.00**	**17.00**
Performance Measures					
Linear feet of leak detection and condition assessment performed on large diameter water transmission lines	70,245	99,116	52,800	66,300	52,800
Linear Feet of leak detection performed on small diameter water distribution system	2,284,128	1,702,526	2,640,000	2,640,000	2,640,000

Services

Engineering technical services for the water distribution and transmission systems; Standards for water and wastewater systems.

Contact

Mark Dollins, Manager, 512-972-1028

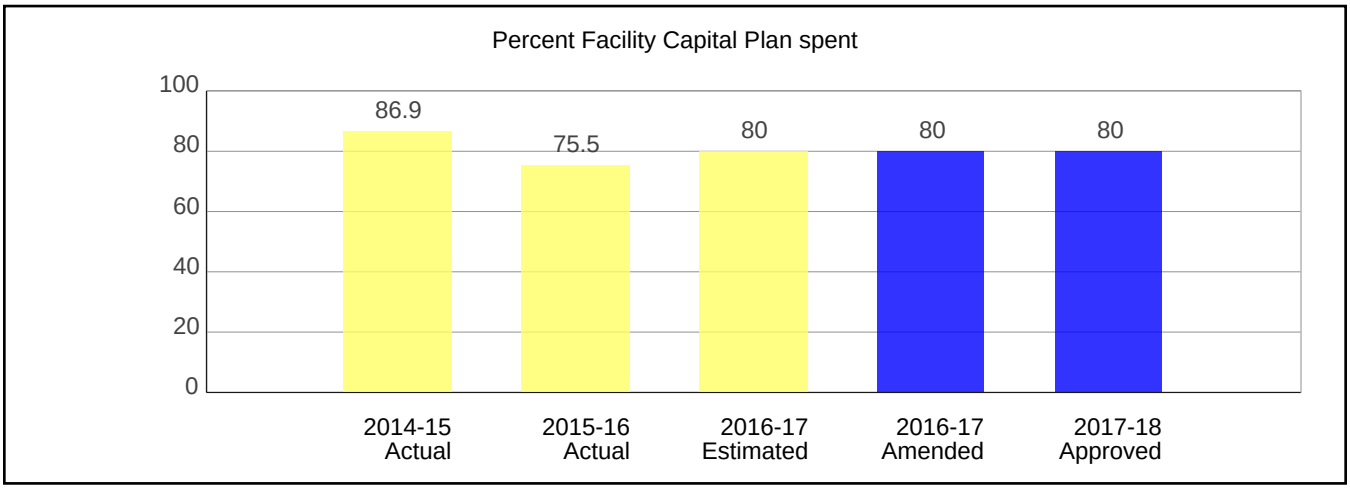
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Austin Water
Budget Detail by Activity

Program: Engineering Services

Activity: Facility Engineering

The purpose of Facility Engineering is to provide effective engineering, project delivery, and technical support for Austin Water treatment, pumping, and storage facilities and their associated equipment and systems necessary to provide safe, reliable, affordable, and high-quality services to our customers.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	1,222,187	978,990	1,217,042	1,205,731	1,171,873
Wastewater Utility Operating Fund	1,277,031	1,478,969	1,460,255	1,484,274	1,745,337
Water Utility Operating Fund	1,227,739	1,428,896	1,370,518	1,374,019	1,275,356
Total Requirements	**$3,726,957**	**$3,886,856**	**$4,047,815**	**$4,064,024**	**$4,192,566**
Full-Time Equivalents					
Wastewater Utility Operating Fund					
Civilian	13.60	14.08	14.07	14.07	16.50
Water Utility Operating Fund					
Civilian	15.90	15.92	16.93	16.93	14.50
Total FTEs	**29.50**	**30.00**	**31.00**	**31.00**	**31.00**
Performance Measures					
Percent Facility Capital Plan spent	86.9	75.5	80	80	80
Percent SCADA Systems Equipment Availability	New Meas	New Meas	96	96	96

Services

Engineering; Project delivery and technical support for treatment; Pumping and storage facilities and their related systems and equipment.

Contact

William Stauber, Manager, 512-972-0239

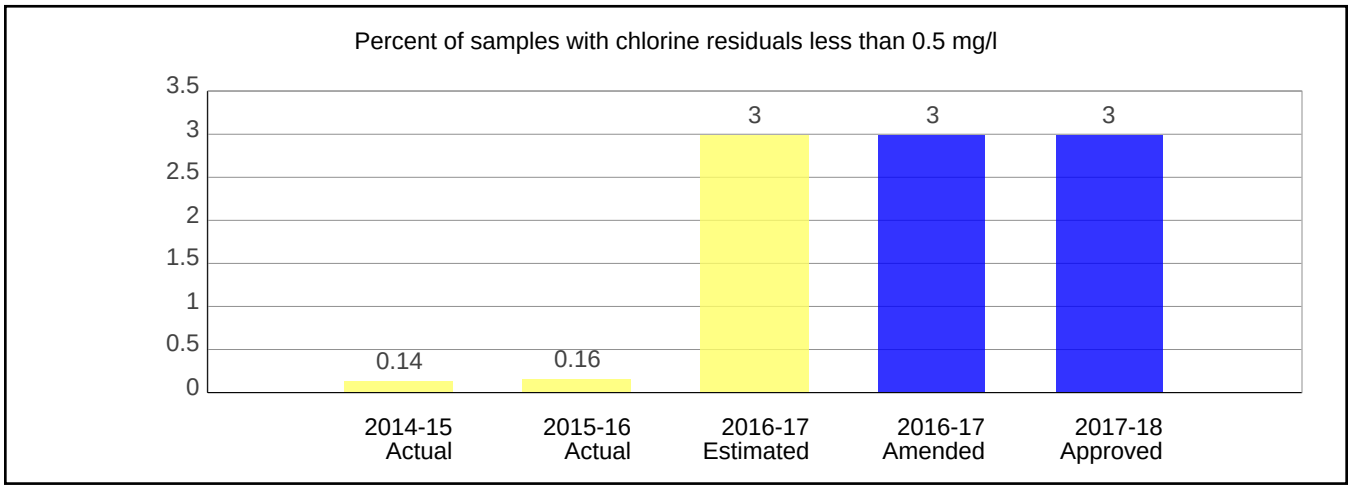
Bold Measure = Key Indicator

Austin Water
Budget Detail by Activity

Program: Environmental Affairs & Conservation

Activity: Environmental and Regulatory Services

The purpose of Environmental and Regulatory Services is to track proposed and enacted statutes, rules and regulations and provide information to Utility management in order to allow the Utility to be proactive in its regulatory compliance.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Wastewater Utility Operating Fund	710,670	708,675	727,058	715,056	741,391
Water Utility Operating Fund	586,568	583,402	590,987	591,115	606,764
Total Requirements	**$1,297,238**	**$1,292,076**	**$1,318,045**	**$1,306,171**	**$1,348,155**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	5.50	5.50	5.50	5.50	5.50
Water Utility Operating Fund Civilian	4.50	4.50	4.50	4.50	4.50
Total FTEs	**10.00**	**10.00**	**10.00**	**10.00**	**10.00**
Performance Measures					
Percent of samples with chlorine residuals less than 0.5 mg/l	0.14	0.16	3	3	3
Utility-wide energy efficiency (kWh per million gallons of water, wastewater, and reclaimed water services provided)	2,177	2,223	2,278	2,278	2,278

Services

Liaison with state and federal regulators; State legislation monitoring; Water and wastewater treatment alternatives methods and research; Permitting and compliance reporting.

Contact

Raj Bhattarai, Manager, 512-972-0075

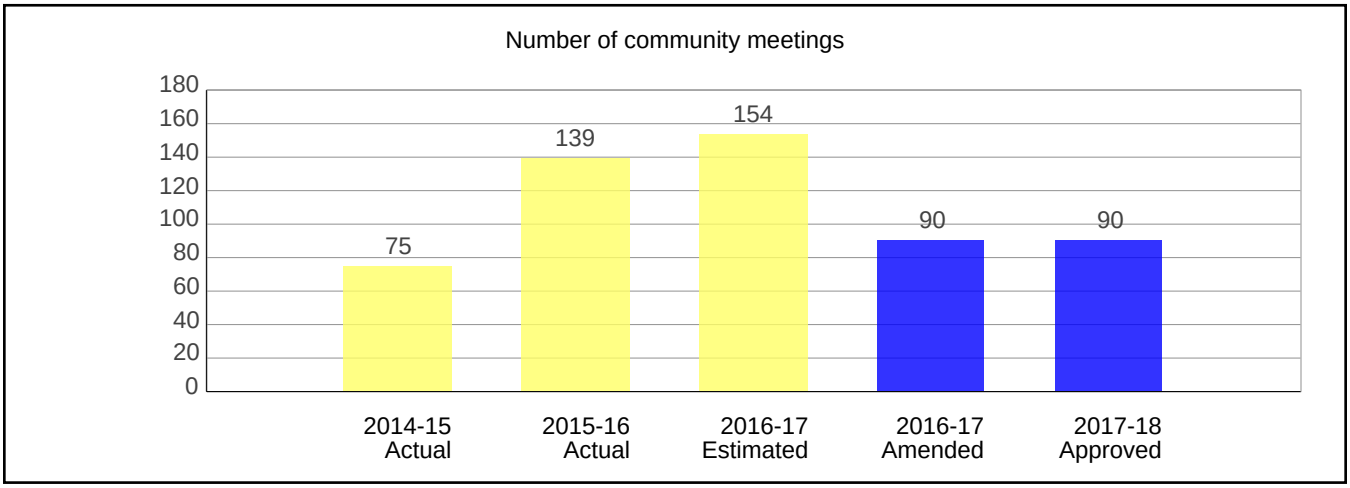
Bold Measure = Key Indicator

Austin Water
Budget Detail by Activity

Program: Environmental Affairs & Conservation

Activity: Public Affairs

The purpose of Public Affairs is to provide timely, accurate, and critical information regarding Austin Water to the citizens of Austin.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Wastewater Utility Operating Fund	505,552	557,207	586,040	574,952	588,169
Water Utility Operating Fund	1,370,894	2,012,673	1,199,152	1,316,800	1,228,476
Total Requirements	**$1,876,446**	**$2,569,880**	**$1,785,192**	**$1,891,752**	**$1,816,645**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	3.92	4.00	4.50	4.50	4.50
Water Utility Operating Fund Civilian	3.93	4.00	4.50	4.50	4.50
Total FTEs	**7.85**	**8.00**	**9.00**	**9.00**	**9.00**
Performance Measures					
Number of community meetings	75	139	154	90	90
Percentage of Press Coverage	100	100	100	100	100

Services

Providing information regarding water conservation efforts, watering restrictions, wastewater overflows, water main breaks, boil water notices, and other marketing and advertising; Public engagement for CIP projects; Education events through the Dowser Dan Show to K-4 graders and to 6 and 7th graders through the Mobile Classroom in partnership with Colorado River Alliance and AISD; Public events regarding water services.

Contact

Kevin Buchman, Manager, 512-972-0151

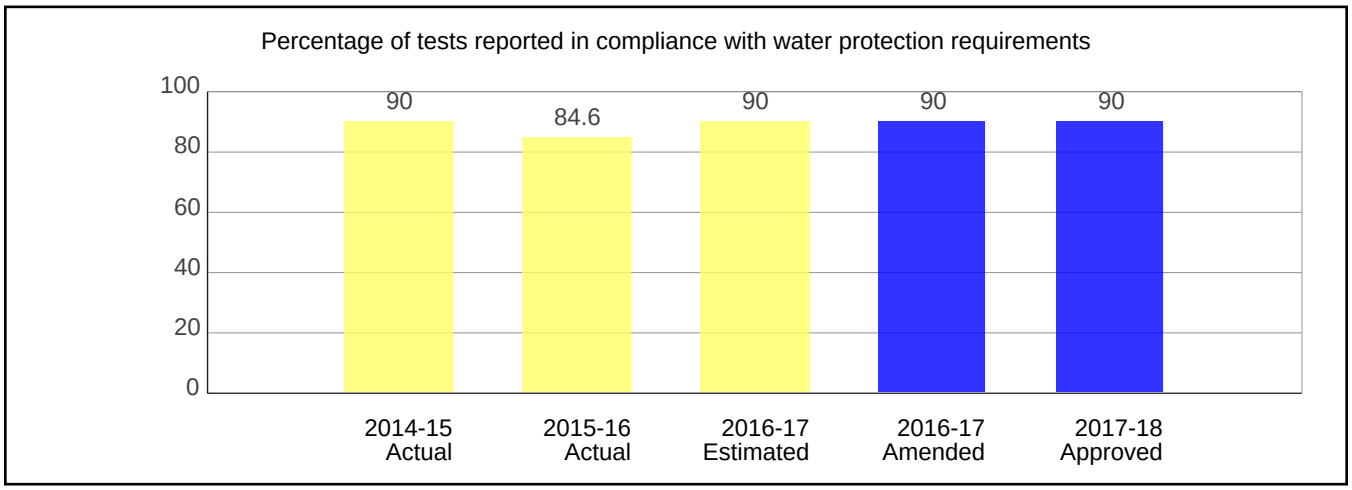
Bold Measure = Key Indicator

Austin Water
Budget Detail by Activity

Program: Environmental Affairs & Conservation

Activity: Special Services

The purpose of Special Services is to provide timely water quality surveys/investigations, backflow assembly testing, and private fire hydrant maintenance for customers in order to reduce the probability of a backflow incident and to control pollutant levels being discharged to the wastewater collection system so that pollutants do not affect worker health and safety, pass through or interfere with treatment plants, cause permit violations, or keep biosolids from beneficial reuse.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	111	78	129,695	129,695	215,396
Wastewater Utility Operating Fund	1,783,851	1,802,605	1,942,502	1,943,001	2,007,675
Water Utility Operating Fund	1,251,824	1,222,114	1,322,932	1,322,542	1,414,633
Total Requirements	**$3,035,786**	**$3,024,796**	**$3,395,129**	**$3,395,238**	**$3,637,704**
Full-Time Equivalents					
Wastewater Utility Operating Fund					
Civilian	18.50	18.50	19.50	19.50	20.50
Water Utility Operating Fund					
Civilian	13.50	13.50	14.50	14.50	13.50
Total FTEs	**32.00**	**32.00**	**34.00**	**34.00**	**34.00**
Performance Measures					
Number of pass through and interference events caused by industrial users	0	0	0	0	0
Percentage of tests reported in compliance with water protection requirements	90	84.6	90	90	90

Services

Administration and enforcement of the City's Pretreatment and Water Protection Programs through the regulation of industrial users, hauled waste, transporters, and other customers regulated under the water protection rules via inspections, permitting, surveillance, sampling, and monitoring; Review of applications, self-monitoring, and test reports; Review and approval of site and design plans, specifications, and drawings as part of the One-Stop Shop; Ensuring the timely testing and reporting of chemicals; Implementation of interlocal agreements with other political subdivisions; Environmental management; Assessments of utility environmental management practices; Developing and supporting implementation of best management practices and standard operating procedures; Reporting and representing the utility to other regulatory agencies; Provision of required training.

Contact

Antonio Canales, Manager, 512-972-1060

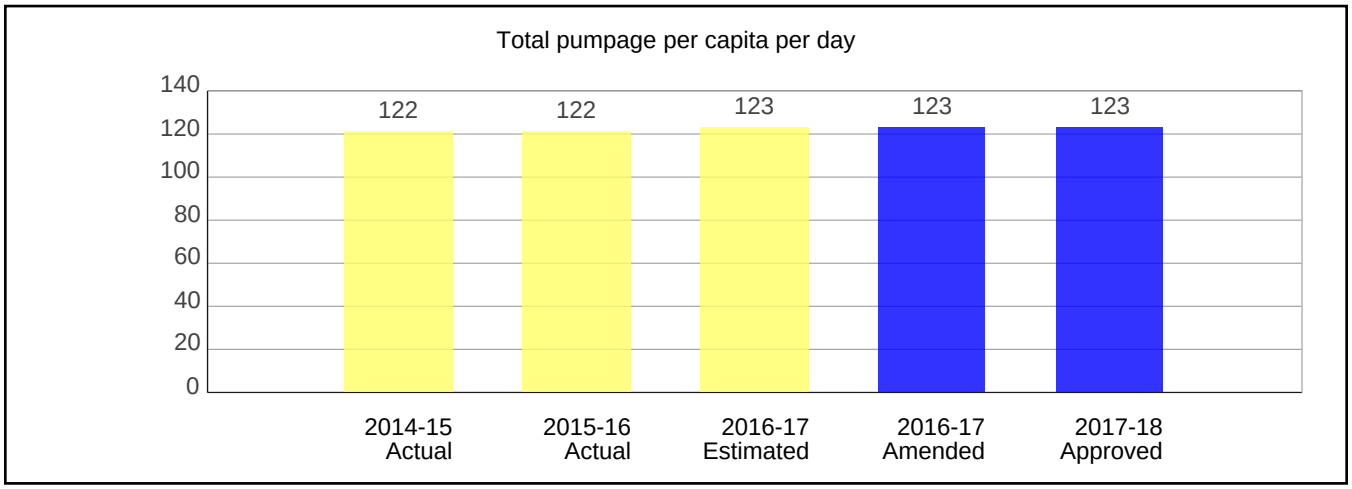
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Austin Water
Budget Detail by Activity

Program: Environmental Affairs & Conservation

Activity: Water Conservation

The purpose of Water Conservation is to provide conservation services to Austin Water customers to reduce water usage in order to slow the increase in peak day demand and defer the start date of water payments to the Lower Colorado River Authority in order to maintain water use below 140 gallons per capita per day.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Water Utility Operating Fund	2,859,483	2,832,187	3,538,053	4,210,230	4,041,744
Total Requirements	**$2,859,483**	**$2,832,187**	**$3,538,053**	**$4,210,230**	**$4,041,744**
Full-Time Equivalents					
Water Utility Operating Fund					
Civilian	20.00	20.00	20.00	20.00	20.00
Total FTEs	**20.00**	**20.00**	**20.00**	**20.00**	**20.00**
Performance Measures					
Peaking Factor (ratio of maximum daily demand to average daily demand)	1.74	1.62	1.55	1.55	1.55
Total pumpage per capita per day	122	122	123	123	123

Services

Administration and enforcement of water conservation ordinances; Administration of conservation incentive programs; Promotion of water efficient behavior; Management of City of Austin drought response.

Contact

Drema Gross, Manager, 512-974-2787

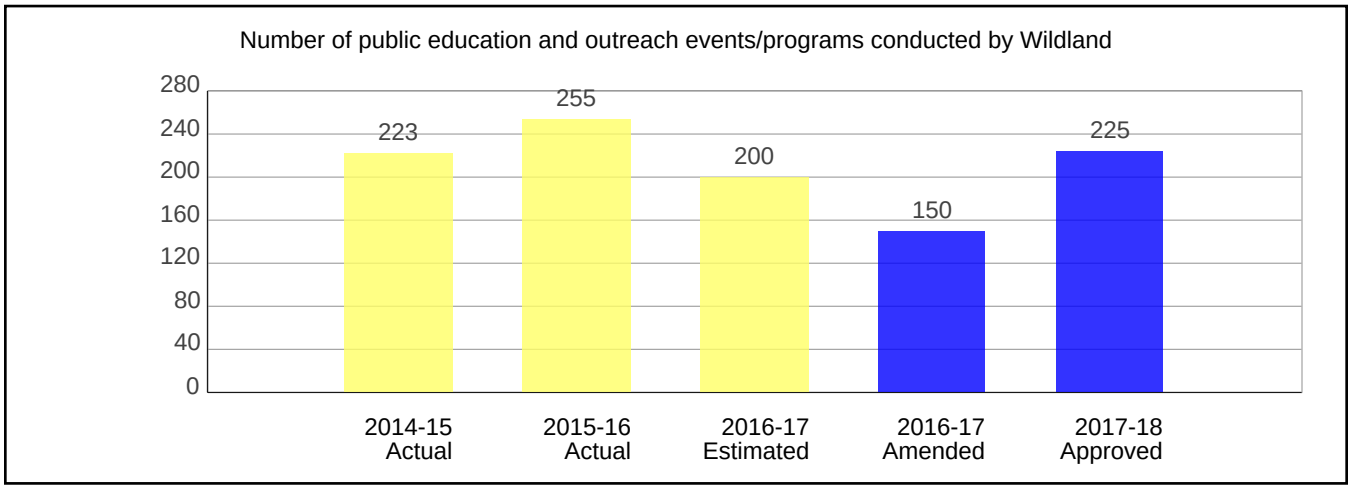
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Austin Water
Budget Detail by Activity

Program: Environmental Affairs & Conservation

Activity: Wildland Conservation

The purpose of Wildlands Conservation is to provide conservation and land management services to land purchased in fee simple or conservation easement in order to protect sensitive watersheds in the recharge/contributing zones, preserve endangered species, and protect source water of drinking water supplies.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	1,121,952	1,205,826	1,431,361	1,430,098	1,436,124
Water Utility Operating Fund	1,355,978	1,420,582	1,538,731	1,528,435	1,763,856
Total Requirements	**$2,477,930**	**$2,626,407**	**$2,970,092**	**$2,958,533**	**$3,199,980**
Full-Time Equivalents					
Water Utility Operating Fund					
Civilian	21.00	22.00	22.00	22.00	22.00
Total FTEs	**21.00**	**22.00**	**22.00**	**22.00**	**22.00**
Performance Measures					
Number of acres receiving planned conservation practices or compliance monitoring	45,343	35,647	30,000	25,000	30,000
Number of public education and outreach events/programs conducted by Wildland	223	255	200	150	225

Services

Land management; Natural resources conservation; Endangered species conservation; Source water protection.

Contact

Sherri Kuhl, Manager, 512-972-1664

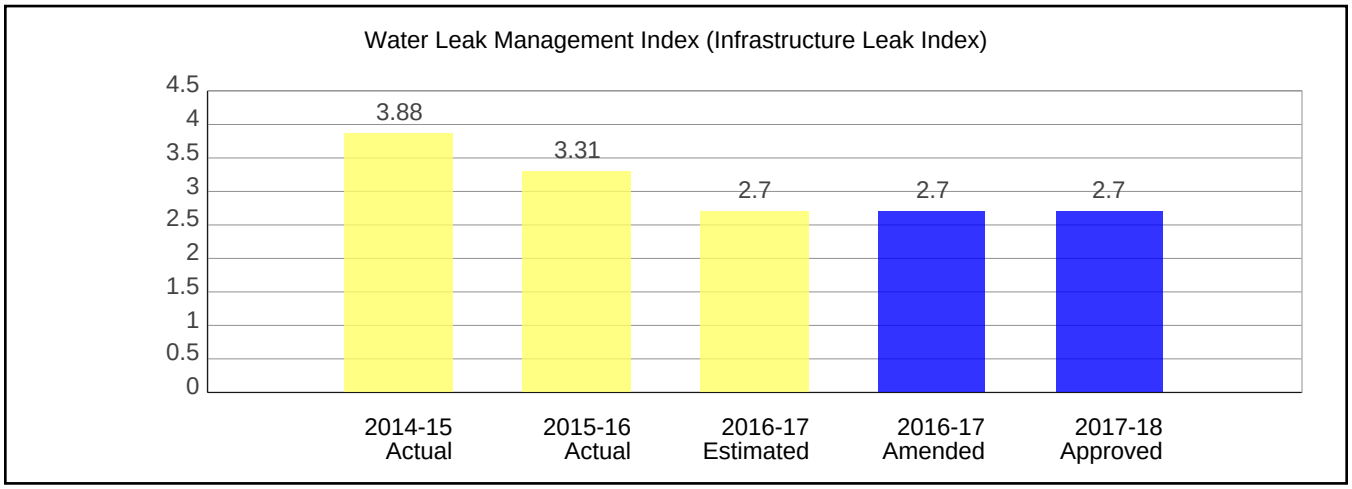
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Austin Water
Budget Detail by Activity

Program: Operations

Activity: Pipeline O&M Support

The purpose of Pipeline O&M Support is to provide management and administrative support to the Pipeline Operations program's internal and external customers in order to allow program areas to operate, maintain, and repair infrastructure in delivery and transport of potable, reuse, and wastewater.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	2,900	0	0	0
Wastewater Utility Operating Fund	1,504,691	1,709,127	1,767,053	1,774,777	1,706,301
Water Utility Operating Fund	1,513,428	1,705,992	1,773,009	1,782,837	1,714,217
Total Requirements	**$3,018,118**	**$3,418,019**	**$3,540,062**	**$3,557,614**	**$3,420,518**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	19.50	19.50	20.00	20.00	19.00
Water Utility Operating Fund Civilian	19.50	19.50	20.00	20.00	19.00
Total FTEs	**39.00**	**39.00**	**40.00**	**40.00**	**38.00**
Performance Measures					
Number of Service Requests initiated by AW dispatchers from customers	15,631	14,966	15,000	15,500	15,000
Water Leak Management Index (Infrastructure Leak Index)	3.88	3.31	2.7	2.7	2.7

Services

Overall asset management, work orders, leak management, safety, conservation, financial management, and employee development policy for the program area; Schedules; Emergency one calls; Right-of-way management permits; Traffic control; Licensing; Records management; Organizational charts; General administrative responsibilities; Customer service; Dispatch of work to field crews.

Contact

Rosemary Ybarra, Manager, 512-972-1105

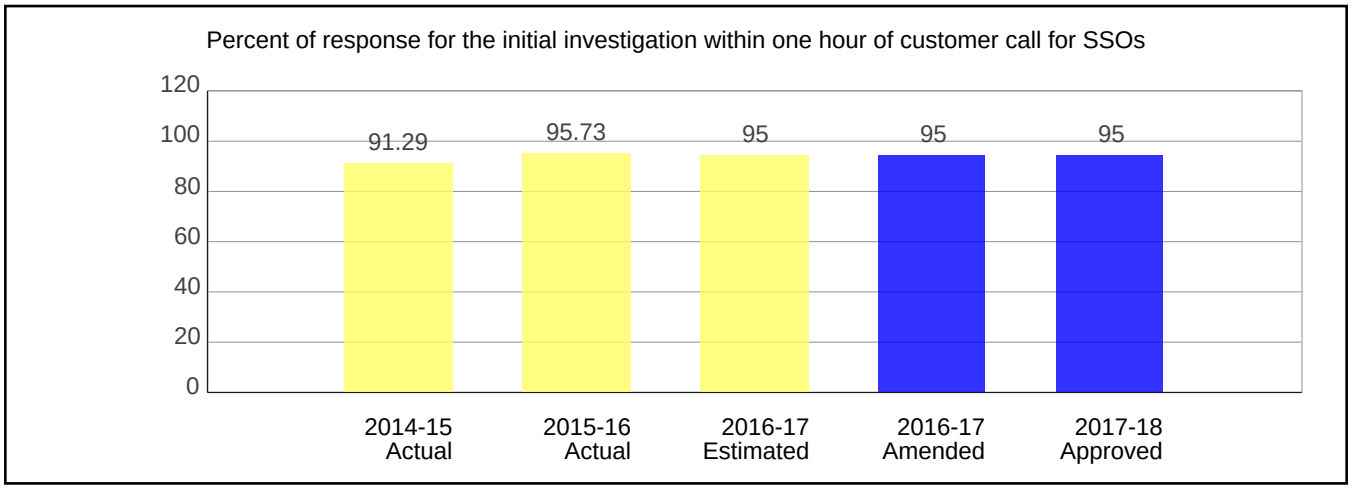
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Austin Water
Budget Detail by Activity

Program: Operations

Activity: Pipeline Wastewater Operations

The purpose of Pipeline Wastewater Operations is to provide comprehensive operation, maintenance, repair, construction, and rehabilitation of the Collection System Pipeline Infrastructure in order to protect public health and safety and the environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	197,487	100,310	58,107	58,107	33,065
Wastewater Utility Operating Fund	15,463,636	15,309,895	17,067,901	16,920,015	18,921,934
Total Requirements	**$15,661,123**	**$15,410,205**	**$17,126,008**	**$16,978,122**	**$18,954,999**
Full-Time Equivalents					
Wastewater Utility Operating Fund					
Civilian	141.62	139.62	137.82	137.82	137.82
Total FTEs	**141.62**	**139.62**	**137.82**	**137.82**	**137.82**
Performance Measures					
Feet of pipe installed	15,806.4	14,713	15,000	15,000	15,000
Number of linear feet of wastewater main cleaned	2,220,003	2,129,482	2,020,512	2,020,500	2,020,512
Number of linear feet of wastewater main TV inspected	1,839,036	1,979,287	1,842,504	1,842,500	1,842,504
Percent of response for the initial investigation within one hour of customer call for SSOs	91.29	95.73	95	95	95

Services

TV inspection; Overflow abatement; Line cleaning; Smoke testing; Emergency response and repair to Sanitary Sewer Overflow (SSO); Special billed SSO (caused by contractors) and AW special bills to contractors for related costs; Manhole inspection; Study inflow and infiltration of collection systems; Construction and rehabilitation services.

Contact

Mercedes Garcia-Lopez, Operations Manager, 512-972-0892

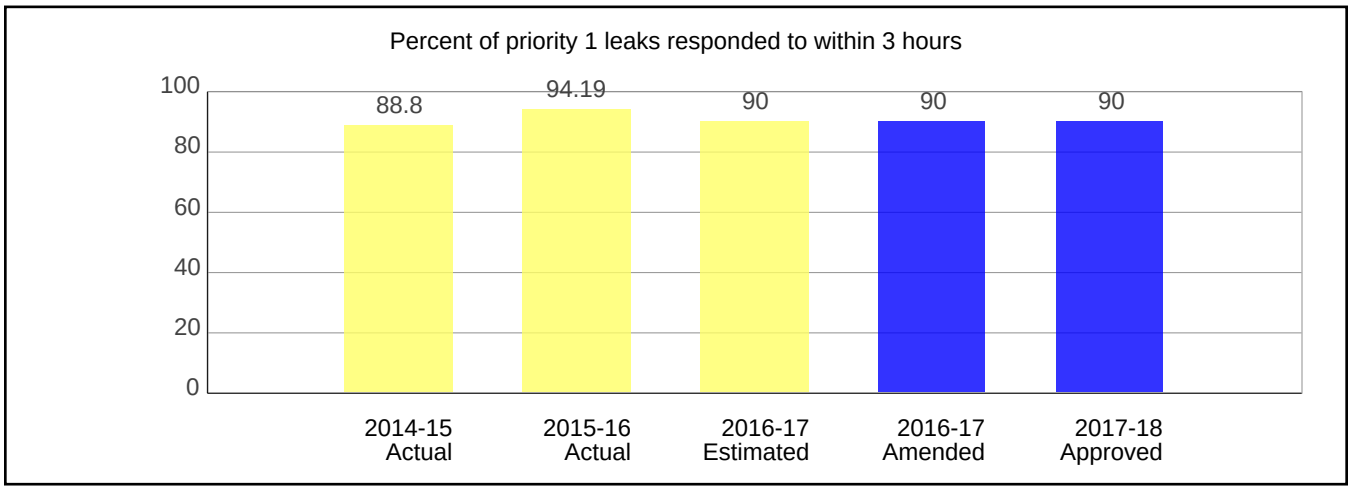
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Austin Water
Budget Detail by Activity

Program: Operations

Activity: Pipeline Water Operations

The purpose of Pipeline Water Operations is to provide maintenance and repair services to the water distribution pipeline infrastructure systems in order to continuously deliver water from the treatment facilities to the end user; to install, repair, and replace valves and fire hydrants within the distribution system in order to supply water for fire hydrants and customers; and to provide meter testing to metered customers in order to ensure accurate registration of water usage.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	992,252	1,315,479	1,508,257	1,667,954	1,476,979
Water Utility Operating Fund	21,642,018	22,158,376	24,583,514	24,104,432	28,893,687
Total Requirements	**$22,634,271**	**$23,473,855**	**$26,091,771**	**$25,772,386**	**$30,370,666**
Full-Time Equivalents					
Water Utility Operating Fund					
Civilian	168.38	170.38	175.18	175.18	174.18
Total FTEs	**168.38**	**170.38**	**175.18**	**175.18**	**174.18**
Performance Measures					
Number of water leaks repaired	5,848	6,618	6,000	6,000	6,000
Percent of Fire Hydrants back in service less or equal to 14 days	93.48	85.35	90	90	90
Percent of valves exercised within last five years	38	40	50	50	50
Percentage of meters 3" or larger that were tested and verified for accuracy within the last 12 months	77	72.5	60	90	60
Percent of priority 1 leaks responded to within 3 hours	**88.8**	**94.19**	**90**	**90**	**90**

Services

Operating, maintaining, and repairing water distribution pipeline system; Installing, operating, repairing, and replacing water valves and fire hydrants; Repairing, exchanging, and performing accuracy tests of meters; Performing leak detection surveys and related tasks and repairs.

Contact

Daniel Layton, Operations Manager, 512-972-1034

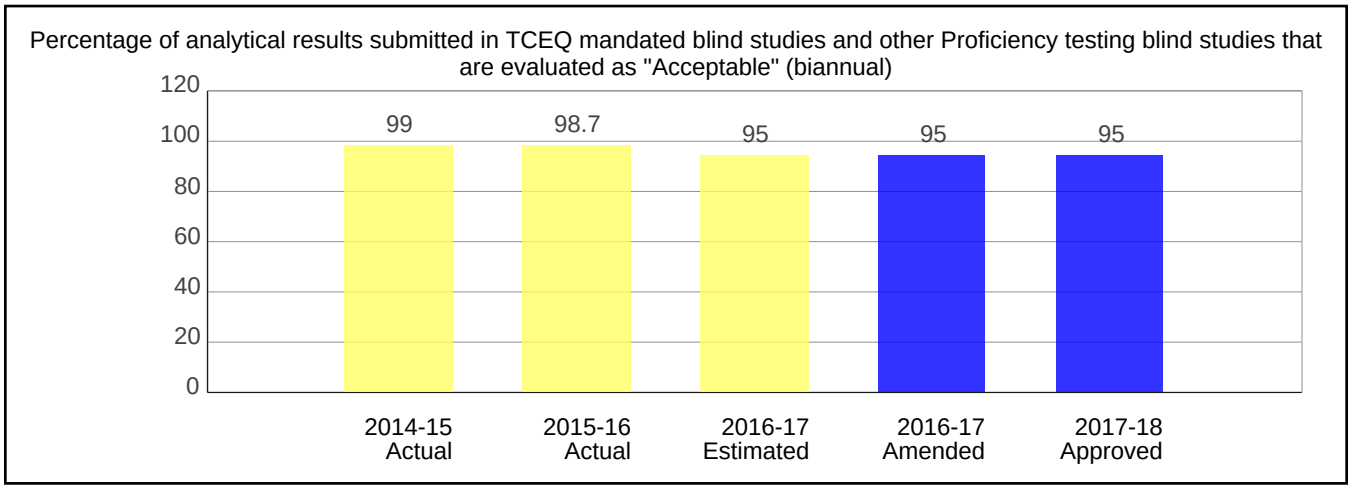
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Austin Water
Budget Detail by Activity

Program: Operations

Activity: Process Engineering and Labs

The purpose of Process Engineering and Labs is to provide support to the distribution and collection systems and the water, wastewater, and biosolids treatment facilities by troubleshooting, conducting studies, performing regulatory reporting, and laboratory monitoring and testing.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	100,951	27,726	15,092	30,609	17,269
Wastewater Utility Operating Fund	3,923,241	4,014,549	4,376,774	4,401,076	5,631,054
Water Utility Operating Fund	3,170,695	3,838,388	4,098,649	4,097,990	4,972,236
Total Requirements	**$7,194,887**	**$7,880,663**	**$8,490,515**	**$8,529,675**	**$10,620,559**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	34.64	34.46	34.46	34.46	35.46
Water Utility Operating Fund Civilian	22.36	22.54	22.54	22.54	25.54
Total FTEs	**57.00**	**57.00**	**57.00**	**57.00**	**61.00**
Performance Measures					
Percent (%) Lab Analyses Reported within Customer Requested Turnaround Time (TAT)	98.7	99	95	95	95
Percentage of analytical results submitted in TCEQ mandated blind studies and other Proficiency testing blind studies that are evaluated as "Acceptable" (biannual)	99	98.7	95	95	95
Percentage of compliance with regulatory reporting requirements	94	100	100	100	100

Services

Managing regulatory and internal reports; Ensuring regulations compliance and accurate and on-time reporting; Providing treatment process consulting to the water and wastewater facilities.

Contact

Judy Musgrove, Manager, 512-972-0157

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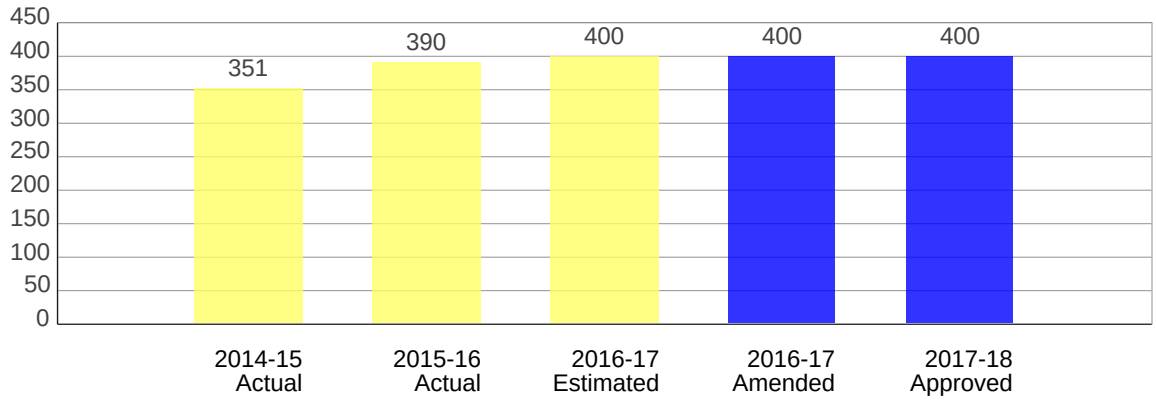
Austin Water
Budget Detail by Activity

Program: Operations

Activity: Treatment O&M Support

The purpose of Treatment O&M Support is to provide the support services to assist treatment plants in order to provide safe, reliable, high-quality, sustainable, and affordable water services to our customers so that all community needs for water are met.

Number of I&C and electrical work orders that are in open, scheduled, waiting scheduling status at start of each month



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	276,279	260,556	207,458	202,761	208,135
Wastewater Utility Operating Fund	3,099,370	3,607,831	3,693,176	3,686,467	3,899,936
Water Utility Operating Fund	2,368,772	2,729,372	2,862,833	2,820,003	3,024,257
Total Requirements	**$5,744,421**	**$6,597,759**	**$6,763,467**	**$6,709,231**	**$7,132,328**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	32.06	32.06	32.56	32.56	32.56
Water Utility Operating Fund Civilian	25.94	25.94	26.44	26.44	26.44
Total FTEs	**58.00**	**58.00**	**59.00**	**59.00**	**59.00**
Performance Measures					
Number of I&C and electrical work orders that are in open, scheduled, waiting scheduling status at start of each month	351	390	400	400	400
Percent of equipment calibration and preventive maintenance work orders completed to total scheduled	63.05	72	66	80	80

Services

Electrical, instrumentation, and control services to Austin Water Treatment Facilities.

Contact

Jim Randig, Operations Manager, 512-972-0550

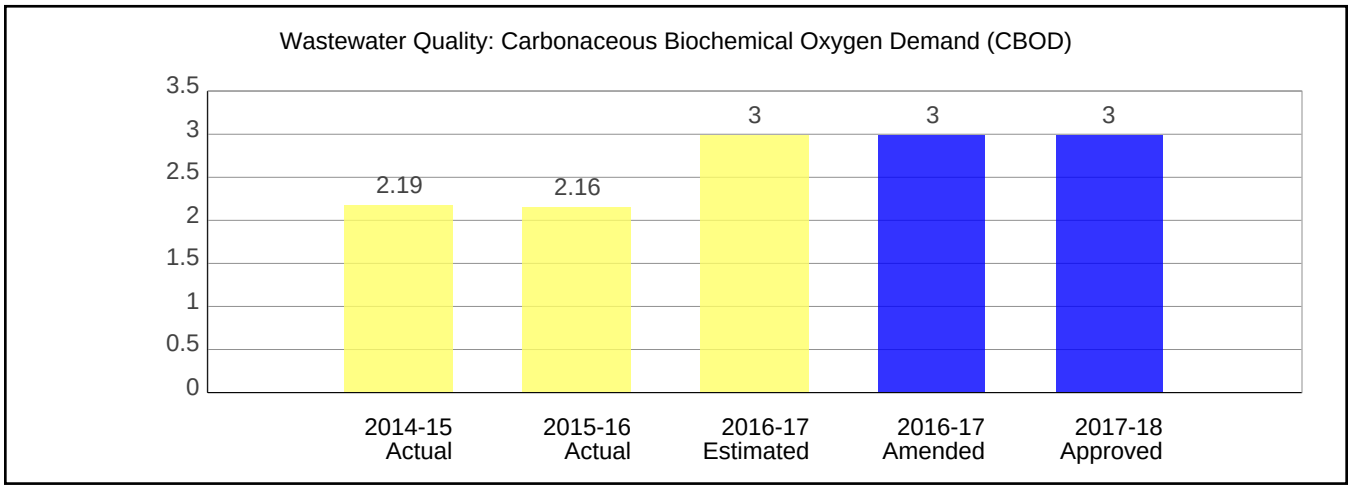
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Austin Water
Budget Detail by Activity

Program: Operations

Activity: Treatment Wastewater Operations

The purpose of Wastewater Operations is to provide the treatment for wastewater to produce effluent in order to protect the public's health and safety and the environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Wastewater Utility Operating Fund	29,308,782	30,605,852	33,090,711	31,574,817	33,063,771
Total Requirements	**$29,308,782**	**$30,605,852**	**$33,090,711**	**$31,574,817**	**$33,063,771**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	143.50	144.50	148.00	148.00	147.00
Total FTEs	**143.50**	**144.50**	**148.00**	**148.00**	**147.00**
Performance Measures					
kWh per million gallons of wastewater treated	1,757.2	1,657.8	1,750	1,750	1,750
Wastewater Quality: Ammonia	0.39	0.37	0.5	0.5	0.5
Wastewater Quality: Carbonaceous Biochemical Oxygen Demand (CBOD)	**2.19**	**2.16**	**3**	**3**	**3**

Services

Wastewater treatment, reuse, and discharge for the protection of water of the state in accordance with the Clean Water Act requirements.

Contact

Ayman Benyamin, Manager, AWU Operations 512-972-2040

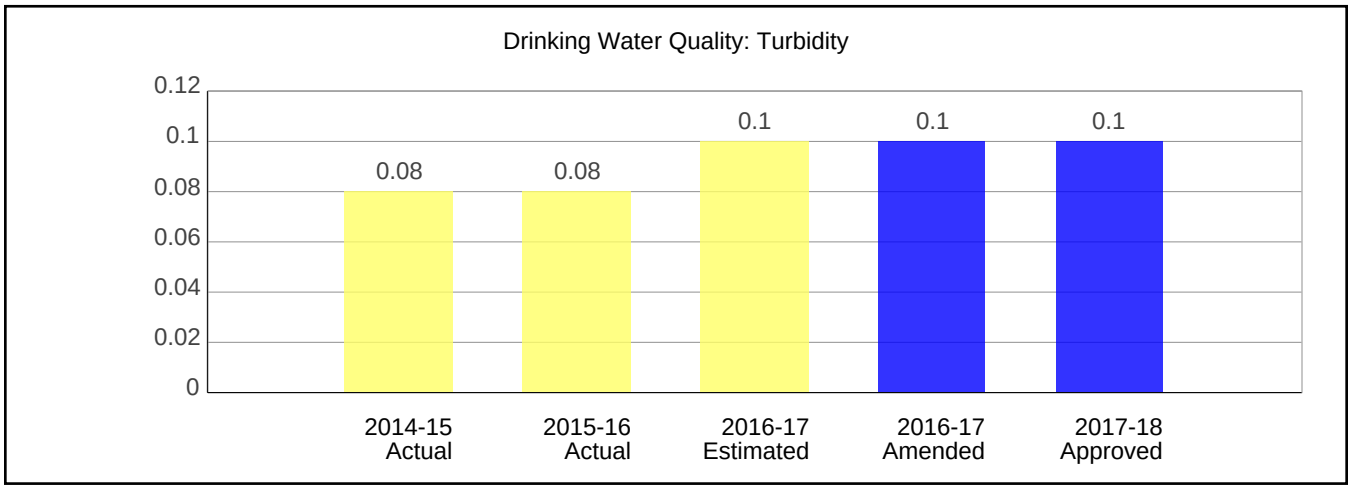
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Austin Water
Budget Detail by Activity

Program: Operations

Activity: Treatment Water Operations

The purpose of Treatment Water Operations is to provide an adequate and safe supply of drinking water to utility customers in order to meet demand, fire suppression, and other community needs.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	34,201	34,089	53,085	53,085	470,382
Water Utility Operating Fund	30,101,365	30,974,293	31,448,334	31,154,255	32,917,712
Total Requirements	**$30,135,566**	**$31,008,383**	**$31,501,419**	**$31,207,340**	**$33,388,094**
Full-Time Equivalents					
Water Utility Operating Fund					
Civilian	136.00	136.00	138.00	138.00	144.00
Total FTEs	**136.00**	**136.00**	**138.00**	**138.00**	**144.00**
Performance Measures					
kWh per million gallons of water treated and distributed	2,424	2,395.2	2,500	2,500	2,500
Drinking Water Quality: Turbidity	**0.08**	**0.08**	**0.1**	**0.1**	**0.1**

Services

Water treatment; Sludge disposal; Process control; Regulatory documentation.

Contact

Mehrdad Morabbi, Manager, AWU Operations 512-972-0159

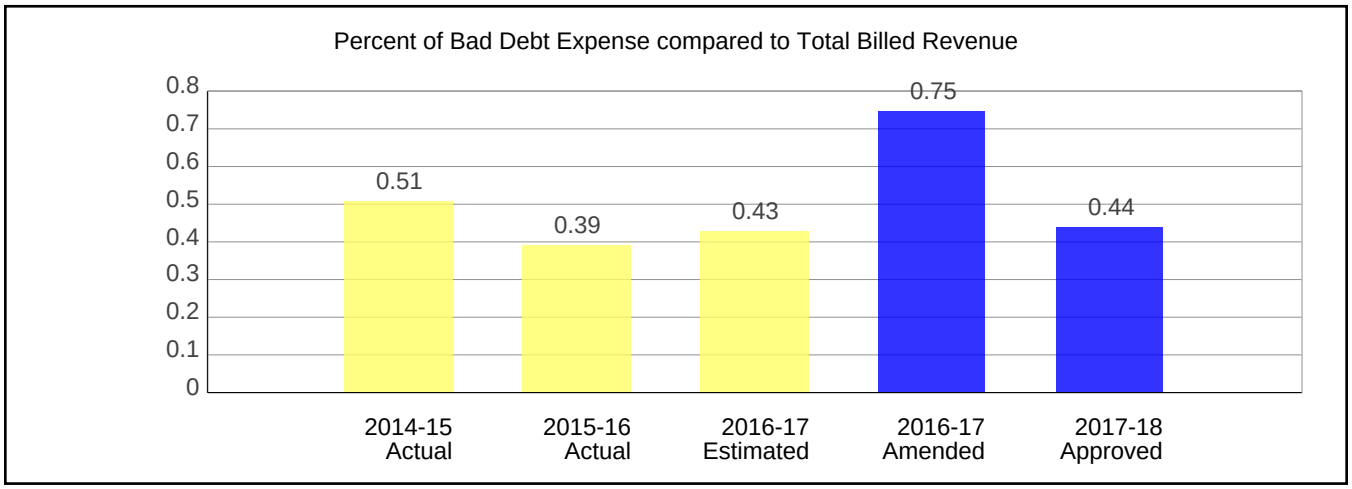
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Austin Water
Budget Detail by Activity

Program: Other Utility Program Requirements

Activity: Other Utility Program Requirements

The purpose of Other Utility Program Requirements is to account for Austin Water's departmental expenditures such as debt interest and commission charges, general liabliity, and bad debt to ensure the appropriate level of financial reporting.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	36,222	19,539	0	0	0
Reclaimed Water Utility Operating Fund	27,251	15,407	23,768	23,768	28,176
Wastewater Utility Operating Fund	4,281,256	4,295,340	4,838,078	6,429,511	5,358,190
Water Utility Operating Fund	5,462,993	3,817,976	5,600,846	7,402,621	5,828,252
Total Requirements	**$9,807,723**	**$8,148,261**	**$10,462,692**	**$13,855,900**	**$11,214,618**
Performance Measures					
Percent of Bad Debt Expense compared to Total Billed Revenue	0.51	0.39	0.43	0.75	0.44
Percentage of Other Utility Program Requirements to Total O&M Requirements	5.7	4.56	6	7.9	7

Services

General interest accruals; Administrative costs on revenue bonds, water district bonds, commercial paper, and arbitrage; Bad debt; General liability insurance.

Contact

David Anders, Assistant Director, 512-972-0323

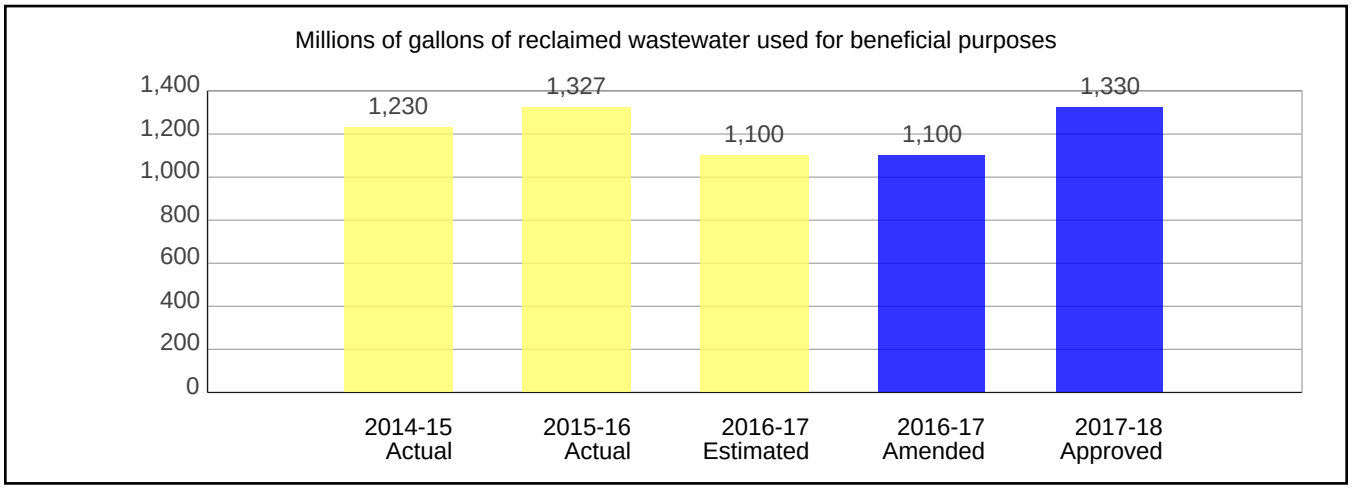
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Austin Water
Budget Detail by Activity

Program: Reclaimed Water Services

Activity: Reclaimed Water Services Support

The purpose of Reclaimed Water Services Support is to provide engineering, management, administrative, regulatory, and technical support in order to increase reclaimed water use so that the Utility can more effectively manage water resources for the community and protect public health and the environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	1,278	0	2,004	2,004	0
Reclaimed Water Utility Operating Fund	339,436	369,690	395,789	416,789	591,699
Total Requirements	**$340,713**	**$369,690**	**$397,793**	**$418,793**	**$591,699**
Full-Time Equivalents					
Reclaimed Water Utility Operating Fund Civilian	3.00	3.00	3.00	3.00	4.00
Total FTEs	**3.00**	**3.00**	**3.00**	**3.00**	**4.00**
Performance Measures					
Millions of gallons of reclaimed wastewater used for beneficial purposes	1,230.18	1,326.55	1,100	1,100	1,330
Reclaimed Water Revenue	943,855	1,383,895	1,448,058	2,505,414	1,895,166

Services

Respond to inquiries from existing and potential customers, City departments, and Boards and Commissions; Report spills; Master plan implementation; Hiring design engineers and consultants using requests for qualifications and rotation lists; Supervision of and interaction with design engineers, consultants, contractors, inspectors, and property owners on project construction; Developing and monitoring project budgets and schedules; Providing engineering information and technical advice to support the Water Conservation division.

Contact

Dan Pedersen, Manager, 512-972-0074

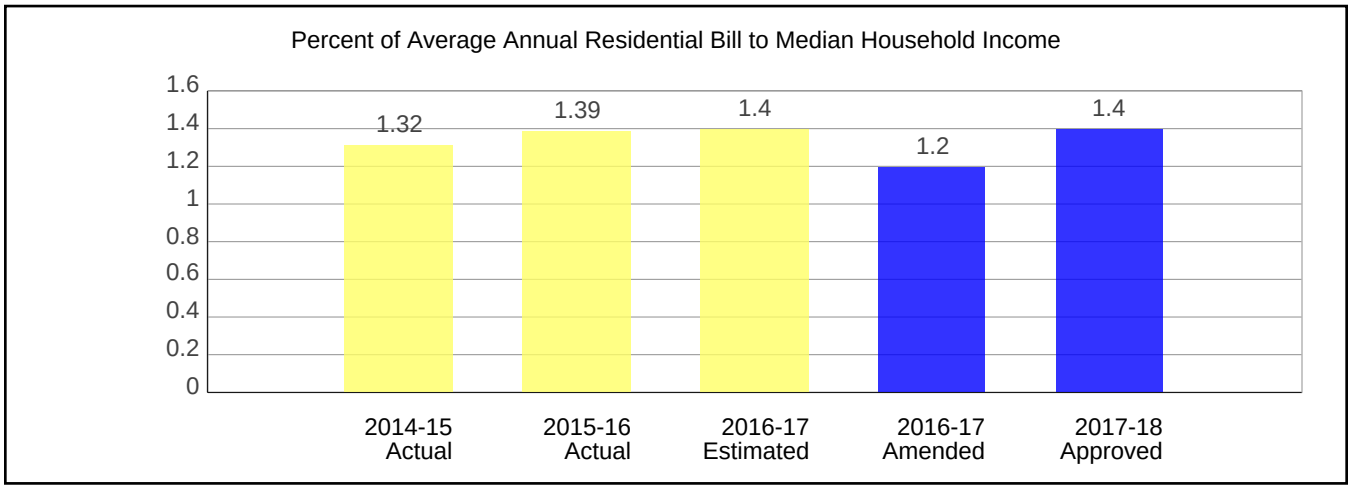
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Austin Water
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of Departmental Support Services is to deliver best-in-class products and services to Austin Water employees and other City stakeholders to ensure the utility is effectively managed and achieves its stated mission and goals.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	427,806	487,766	300,000	300,000	300,000
Wastewater Utility Operating Fund	10,956,716	11,808,150	13,356,963	13,245,945	14,459,809
Water Utility Operating Fund	11,022,333	11,686,451	13,494,531	13,409,438	14,782,625
Total Requirements	**$22,406,854**	**$23,982,367**	**$27,151,494**	**$26,955,383**	**$29,542,434**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	86.96	85.97	88.47	88.47	91.47
Water Utility Operating Fund Civilian	87.54	88.03	90.53	90.53	93.53
Total FTEs	**174.50**	**174.00**	**179.00**	**179.00**	**185.00**
Performance Measures					
Customer Service Complaint Rate	0.044	0.035	0.05	0.08	0.08
Dollar amount of revenue recovered	3,330,623	2,525,586	2,500,000	2,500,000	2,500,000
Employee Turnover Rate	8.81	6.86	8	8.5	7
Lost Time Injury Rate Per the Equivalent of 100 Employees	3.5	3.03	2.7	2.7	2.7
Percent of actual O&M spending to budget	98.03	99.05	98	98	98
Percentage of actual cash contribution compared to actual CIP spending	29	44	35.2	32.3	45
Sick leave hours used per 1,000 hours	33.22	31.3	32	32	32
Percent of Average Annual Residential Bill to Median Household Income	**1.32**	**1.39**	**1.4**	**1.2**	**1.4**
Credit rating for separate-lien water utility revenue bonds	**AA**	**AA**	**AA**	**AA**	**AA**

Services

Office of the Director; Human resources; Internal audit; Financial management; Facility management; Budget and accounting; Supply chain management; Information and system technology; Security management; Safety and technical training; Consumer services; Management resiliency; Records and information management.

Contact
David Anders, Assistant Director, 512-972-0323

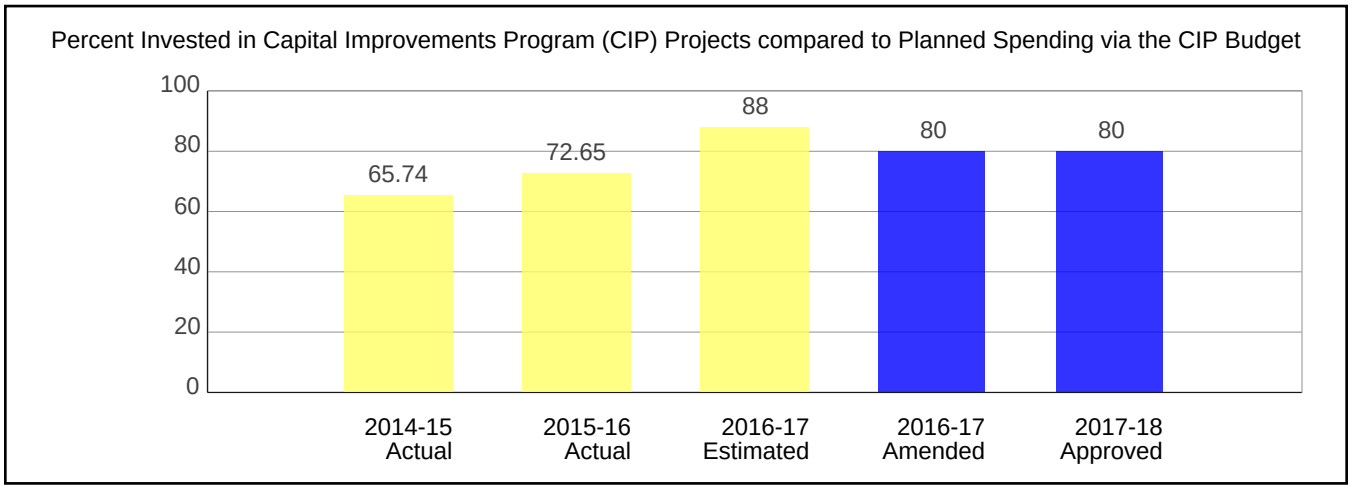
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Austin Water
Budget Detail by Activity

Program: Water Resources Management

Activity: Infrastructure Management

The purpose of the Infrastructure Management activity is to provide management of Austin Water's Capital Improvements Program (CIP), assets, and infrastructure records so that the utility can provide ongoing customer service and meet its mission and goals.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	11,063	17,024	17,024	1,953
Wastewater Utility Operating Fund	474,301	963,864	1,040,662	1,040,215	974,758
Water Utility Operating Fund	460,427	950,963	1,062,555	1,052,444	978,472
Total Requirements	**$934,727**	**$1,925,890**	**$2,120,241**	**$2,109,683**	**$1,955,183**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	4.00	9.00	9.00	9.00	9.00
Water Utility Operating Fund Civilian	4.00	9.00	9.00	9.00	9.00
Total FTEs	**8.00**	**18.00**	**18.00**	**18.00**	**18.00**
Performance Measures					
Percent of initial review of as-built projects completed within 14 days	88.01	90.6	88	85	85
Percentage of CIP projects in the AW GIS available for project coordination and spatial analysis	97.01	97.035	97	95	95
Percent Invested in Capital Improvements Program (CIP) Projects compared to Planned Spending via the CIP Budget	**65.74**	**72.65**	**88**	**80**	**80**

Services

Asset management, CIP management, and development; CIP coordination with other City of Austin departments and external entities; CIP Project Action Review (CIPPAR); Infrastructure, property, and easement records management; Utility plan review and coordination; Water and wastewater impact fee management.

Contact

Brian L. Long, Managing Engineer, 512-972-0177

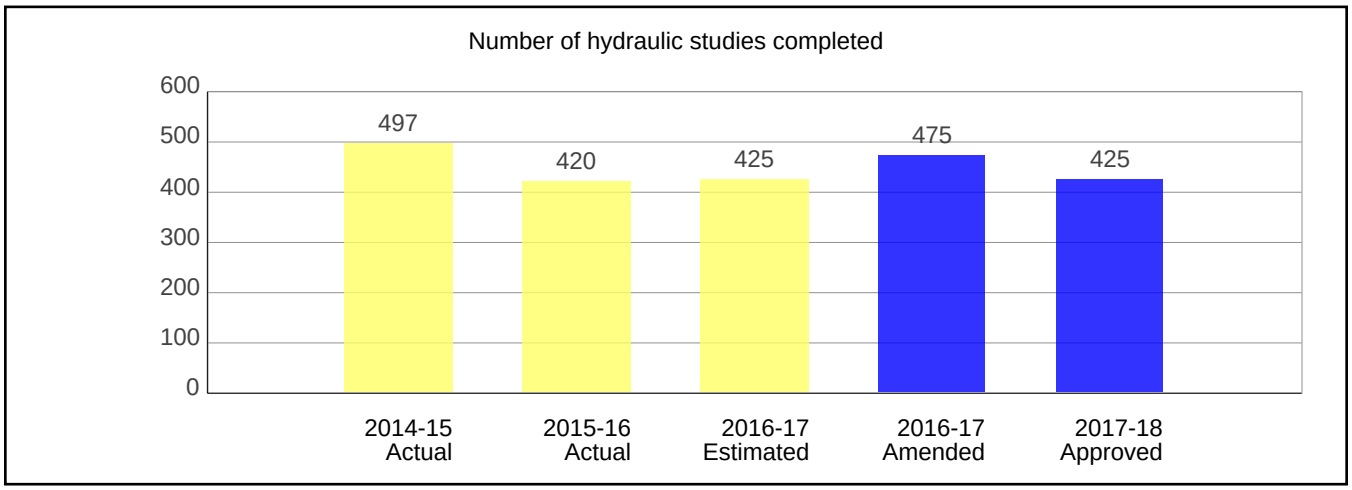
Bold Measure = Key Indicator

Austin Water
Budget Detail by Activity

Program: Water Resources Management

Activity: Systems Planning

The purpose of Systems Planning is to provide analysis of the wastewater collection and water distribution systems for utility management in order to ensure adequate infrastructure capacities are available and to identify areas for system improvement, while also conducting water supply planning and analysis and integrated water resource planning functions.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Wastewater Utility Operating Fund	884,198	806,516	936,939	931,524	1,022,281
Water Utility Operating Fund	1,242,389	1,272,826	1,265,919	1,254,557	1,454,311
Total Requirements	**$2,126,587**	**$2,079,342**	**$2,202,858**	**$2,186,081**	**$2,476,592**
Full-Time Equivalents					
Wastewater Utility Operating Fund Civilian	8.55	7.65	7.60	7.60	8.10
Water Utility Operating Fund Civilian	10.45	9.35	8.40	8.40	8.90
Total FTEs	**19.00**	**17.00**	**16.00**	**16.00**	**17.00**
Performance Measures					
Number of hydraulic studies completed	497	420	425	475	425
Peak day water usage as a percentage of water treatment system capacity	59	58	80	80	80

Services

System and water supply planning; Hydraulic analysis and system modeling; Identification of system deficiencies; System troubleshooting; Proposals for new facilities; Long-range infrastructure and facility plans and area studies; System projects coordination for CIP and operations; Strategies for water and wastewater system operation; Land use assumptions for state impact fee requirements; Forecasts of demand by small areas and system-wide; Lower Colorado River Authority (LCRA) coordination, drought response planning, and integrated water resource planning.

Contact

Teresa Lutes, Managing Engineer, 512-972-0179

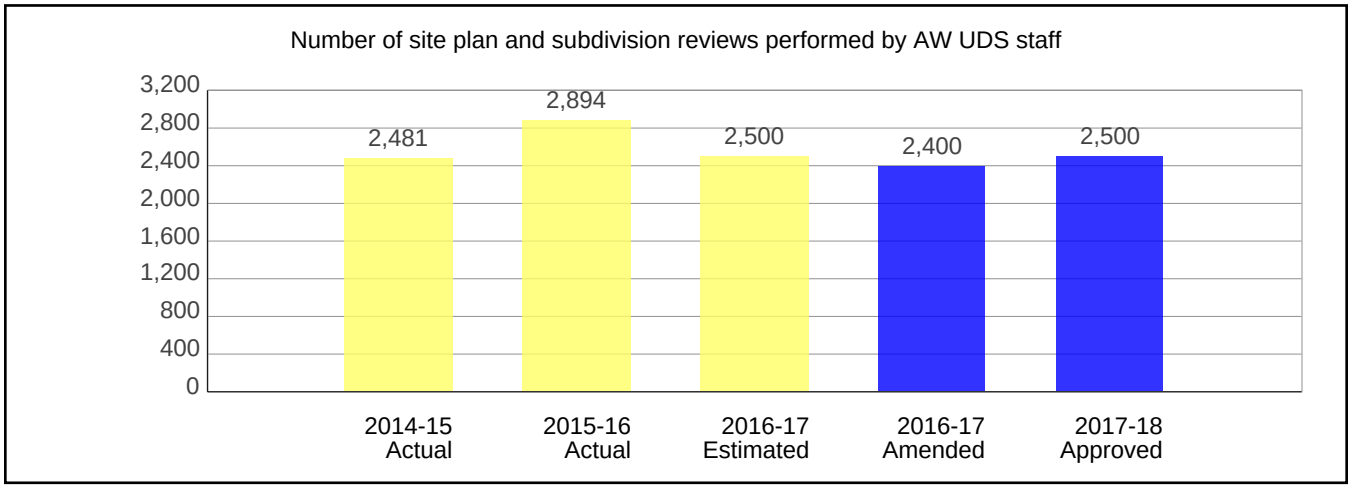
Bold Measure = Key Indicator

Austin Water
Budget Detail by Activity

Program: Water Resources Management

Activity: Utility Development Services

The purpose of the Utility Development Services (UDS) Division is to review engineering plans, tap plans, and service extension requests (SERs) from developers and landowners to assist them in obtaining water, wastewater, and reclaimed water utility services for existing and future development while meeting Austin City Code and TCEQ rules and regulations; regulate on-site sewage facilities and private wastewater laterals to protect the public's health and safety; and perform contract negotiations and customer management services for Austin Water to assist developers, municipalities, districts, corporations, and other entities with the provision of contracted City water and wastewater services.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Expense Refunds	0	9,039	8,765	8,765	14,070
Wastewater Utility Operating Fund	1,252,319	2,099,052	2,577,180	2,741,734	2,859,008
Water Utility Operating Fund	646,765	1,328,990	1,652,247	1,888,150	1,840,510
Total Requirements	**$1,899,084**	**$3,437,081**	**$4,238,192**	**$4,638,649**	**$4,713,588**
Full-Time Equivalents					
Wastewater Utility Operating Fund					
Civilian	13.50	18.25	19.25	19.25	20.00
Water Utility Operating Fund					
Civilian	6.50	10.75	11.75	11.75	12.00
Total FTEs	**20.00**	**29.00**	**31.00**	**31.00**	**32.00**
Performance Measures					
Number of customers served by AW UDS staff	976	1,174	1,260	960	1,260
Number of design plans reviewed for on-site sewage facilities	42	90	50	50	50
Number of on-site sewage facility inspections and investigations conducted	257	201	280	280	280
Number of SERs initiated	203	164	160	200	160
Number of site plan and subdivision reviews performed by AW UDS staff	2,481	2,894	2,500	2,400	2,500

Services

Engineering review for site plans, subdivisions, planned unit developments, zoning cases, development assessments, construction plans, tap plans, and easement releases, along with applications for service extensions requests, on-site sewage facilities, and alternative wastewater collection systems; Enforcement of the private wastewater lateral ordinance and the on-site sewage facilities ordinance; Wholesale- and large-volume contract and customer relationship management.

Contact

Bart Jennings, Manager, 512-972-0118

Bold Measure = Key Indicator

Austin Water
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Reclaimed Water Utility Operating Fund	3,937,949	4,561,588	3,509,654	4,467,941	3,439,936
Wastewater Utility Operating Fund	153,034,718	159,562,512	168,229,926	168,939,729	183,565,190
Water Utility Operating Fund	175,773,157	189,179,346	208,375,003	209,616,604	217,553,220
Total Requirements	**$332,745,825**	**$353,303,446**	**$380,114,583**	**$383,024,274**	**$404,558,346**

Services

Accrued payroll; Utility billing system support; 311 Call Center support; Bad debt expenses; Depreciation; Debt service requirements for revenue bonds; General Obligation debt; Commercial paper; General Fund transfer; Transfers to Capital Improvements Program and AW reserves; Citywide administrative and information technology support; Workers' compensation; Liability reserve; Economic Development support.

Contact

David Anders, Assistant Director, 512-972-0323

Austin Water: 2017-18

Water Utility Operating Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Engineering Services	**$5,097,166**	**$4,537,467**	**$4,457,716**	**$4,914,069**	**$5,050,457**
Collection System Engineering	290,238	292,012	238,310	238,610	355,275
Distribution System Engineering	3,579,190	2,816,559	2,848,888	3,301,440	3,419,826
Facility Engineering	1,227,739	1,428,896	1,370,518	1,374,019	1,275,356
Environmental Affairs & Conservation	**$7,424,746**	**$8,070,957**	**$8,189,855**	**$8,969,122**	**$9,055,473**
Environmental and Regulatory Services	586,568	583,402	590,987	591,115	606,764
Public Affairs	1,370,894	2,012,673	1,199,152	1,316,800	1,228,476
Special Services	1,251,824	1,222,114	1,322,932	1,322,542	1,414,633
Water Conservation	2,859,483	2,832,187	3,538,053	4,210,230	4,041,744
Wildland Conservation	1,355,978	1,420,582	1,538,731	1,528,435	1,763,856
Operations	**$58,796,278**	**$61,406,422**	**$64,766,339**	**$63,959,517**	**$71,522,109**
Pipeline O&M Support	1,513,428	1,705,992	1,773,009	1,782,837	1,714,217
Pipeline Water Operations	21,642,018	22,158,376	24,583,514	24,104,432	28,893,687
Process Engineering and Labs	3,170,695	3,838,388	4,098,649	4,097,990	4,972,236
Treatment O&M Support	2,368,772	2,729,372	2,862,833	2,820,003	3,024,257
Treatment Water Operations	30,101,365	30,974,293	31,448,334	31,154,255	32,917,712
Other Utility Program Requirements	**$5,462,993**	**$3,817,976**	**$5,600,846**	**$7,402,621**	**$5,828,252**
Other Utility Program Requirements	5,462,993	3,817,976	5,600,846	7,402,621	5,828,252
Support Services	**$11,022,333**	**$11,686,451**	**$13,494,531**	**$13,409,438**	**$14,782,625**
Departmental Support Services	11,022,333	11,686,451	13,494,531	13,409,438	14,782,625
Transfers and Other Requirements	**$175,773,157**	**$189,179,346**	**$208,375,003**	**$209,616,604**	**$217,553,220**
Debt Transfers	112,488,809	103,380,651	108,547,464	108,711,523	106,188,092
Interfund Transfers	51,393,222	71,820,629	85,986,162	85,808,895	98,166,825
Other Requirements	11,891,126	13,978,065	13,841,377	15,096,186	13,198,303
Water Resources Management	**$2,349,580**	**$3,552,779**	**$3,980,721**	**$4,195,151**	**$4,273,293**
Infrastructure Management	460,427	950,963	1,062,555	1,052,444	978,472
Systems Planning	1,242,389	1,272,826	1,265,919	1,254,557	1,454,311
Utility Development Services	646,765	1,328,990	1,652,247	1,888,150	1,840,510
Total	**$265,926,255**	**$282,251,397**	**$308,865,011**	**$312,466,522**	**$328,065,429**

Full-Time Equivalents (FTEs)

Engineering Services	**43.40**	**34.42**	**36.43**	**36.43**	**34.00**
Collection System Engineering	5.00	5.00	5.00	5.00	5.50
Distribution System Engineering	22.50	13.50	14.50	14.50	14.00
Facility Engineering	15.90	15.92	16.93	16.93	14.50
Environmental Affairs & Conservation	**62.93**	**64.00**	**65.50**	**65.50**	**64.50**
Environmental and Regulatory Services	4.50	4.50	4.50	4.50	4.50
Public Affairs	3.93	4.00	4.50	4.50	4.50
Special Services	13.50	13.50	14.50	14.50	13.50
Water Conservation	20.00	20.00	20.00	20.00	20.00
Wildland Conservation	21.00	22.00	22.00	22.00	22.00
Operations	**372.18**	**374.36**	**382.16**	**382.16**	**389.16**
Pipeline O&M Support	19.50	19.50	20.00	20.00	19.00
Pipeline Water Operations	168.38	170.38	175.18	175.18	174.18
Process Engineering and Labs	22.36	22.54	22.54	22.54	25.54
Treatment O&M Support	25.94	25.94	26.44	26.44	26.44
Treatment Water Operations	136.00	136.00	138.00	138.00	144.00
Support Services	**87.54**	**88.03**	**90.53**	**90.53**	**93.53**
Departmental Support Services	87.54	88.03	90.53	90.53	93.53
Water Resources Management	**20.95**	**29.10**	**29.15**	**29.15**	**29.90**
Infrastructure Management	4.00	9.00	9.00	9.00	9.00
Systems Planning	10.45	9.35	8.40	8.40	8.90
Utility Development Services	6.50	10.75	11.75	11.75	12.00
Total	**587.00**	**589.91**	**603.77**	**603.77**	**611.09**

Austin Water: 2017-18

Wastewater Utility Operating Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Engineering Services	**$6,580,926**	**$6,336,961**	**$7,214,549**	**$6,953,987**	**$7,892,545**
Collection System Engineering	3,853,963	4,437,742	5,304,762	5,039,120	5,764,109
Distribution System Engineering	1,449,932	420,250	449,532	430,593	383,099
Facility Engineering	1,277,031	1,478,969	1,460,255	1,484,274	1,745,337
Environmental Affairs & Conservation	**$3,000,073**	**$3,068,487**	**$3,255,600**	**$3,233,009**	**$3,337,235**
Environmental and Regulatory Services	710,670	708,675	727,058	715,056	741,391
Public Affairs	505,552	557,207	586,040	574,952	588,169
Special Services	1,783,851	1,802,605	1,942,502	1,943,001	2,007,675
Operations	**$53,299,719**	**$55,247,254**	**$59,995,615**	**$58,357,152**	**$63,222,996**
Pipeline O&M Support	1,504,691	1,709,127	1,767,053	1,774,777	1,706,301
Pipeline Wastewater Operations	15,463,636	15,309,895	17,067,901	16,920,015	18,921,934
Process Engineering and Labs	3,923,241	4,014,549	4,376,774	4,401,076	5,631,054
Treatment O&M Support	3,099,370	3,607,831	3,693,176	3,686,467	3,899,936
Treatment Wastewater Operations	29,308,782	30,605,852	33,090,711	31,574,817	33,063,771
Other Utility Program Requirements	**$4,281,256**	**$4,295,340**	**$4,838,078**	**$6,429,511**	**$5,358,190**
Other Utility Program Requirements	4,281,256	4,295,340	4,838,078	6,429,511	5,358,190
Support Services	**$10,956,716**	**$11,808,150**	**$13,356,963**	**$13,245,945**	**$14,459,809**
Departmental Support Services	10,956,716	11,808,150	13,356,963	13,245,945	14,459,809
Transfers and Other Requirements	**$153,034,718**	**$159,562,512**	**$168,229,926**	**$168,939,729**	**$183,565,190**
Debt Transfers	98,915,162	93,679,749	93,969,895	94,206,632	93,623,229
Interfund Transfers	49,749,542	60,505,447	65,407,132	65,533,934	82,089,367
Other Requirements	4,370,014	5,377,316	8,852,899	9,199,163	7,852,594
Water Resources Management	**$2,610,818**	**$3,869,432**	**$4,554,781**	**$4,713,473**	**$4,856,047**
Infrastructure Management	474,301	963,864	1,040,662	1,040,215	974,758
Systems Planning	884,198	806,516	936,939	931,524	1,022,281
Utility Development Services	1,252,319	2,099,052	2,577,180	2,741,734	2,859,008
Total	**$233,764,227**	**$244,188,135**	**$261,445,512**	**$261,872,806**	**$282,692,012**
Full-Time Equivalents (FTEs)					
Engineering Services	**45.10**	**36.58**	**36.57**	**36.57**	**39.00**
Collection System Engineering	19.00	19.00	19.00	19.00	19.50
Distribution System Engineering	12.50	3.50	3.50	3.50	3.00
Facility Engineering	13.60	14.08	14.07	14.07	16.50
Environmental Affairs & Conservation	**27.92**	**28.00**	**29.50**	**29.50**	**30.50**
Environmental and Regulatory Services	5.50	5.50	5.50	5.50	5.50
Public Affairs	3.92	4.00	4.50	4.50	4.50
Special Services	18.50	18.50	19.50	19.50	20.50
Operations	**371.32**	**370.14**	**372.84**	**372.84**	**371.84**
Pipeline O&M Support	19.50	19.50	20.00	20.00	19.00
Pipeline Wastewater Operations	141.62	139.62	137.82	137.82	137.82
Process Engineering and Labs	34.64	34.46	34.46	34.46	35.46
Treatment O&M Support	32.06	32.06	32.56	32.56	32.56
Treatment Wastewater Operations	143.50	144.50	148.00	148.00	147.00
Support Services	**86.96**	**85.97**	**88.47**	**88.47**	**91.47**
Departmental Support Services	86.96	85.97	88.47	88.47	91.47
Water Resources Management	**26.05**	**34.90**	**35.85**	**35.85**	**37.10**
Infrastructure Management	4.00	9.00	9.00	9.00	9.00
Systems Planning	8.55	7.65	7.60	7.60	8.10
Utility Development Services	13.50	18.25	19.25	19.25	20.00
Total	**557.35**	**555.59**	**563.23**	**563.23**	**569.91**

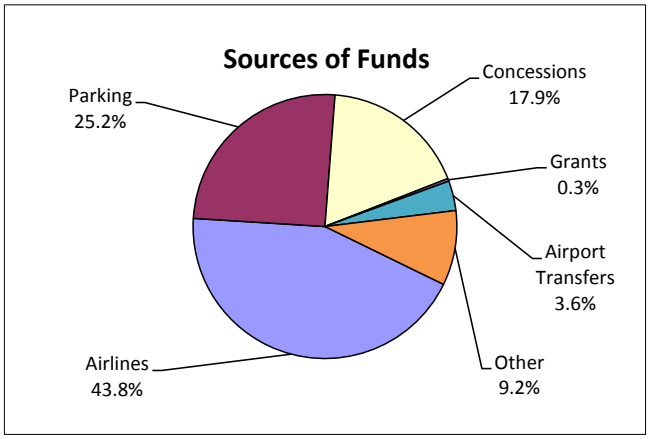
Austin Water: 2017-18

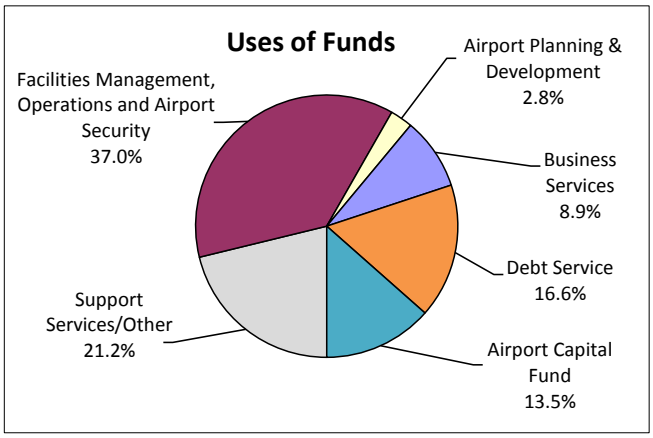
Reclaimed Water Utility Operating Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Other Utility Program Requirements	**$27,251**	**$15,407**	**$23,768**	**$23,768**	**$28,176**
Other Utility Program Requirements	27,251	15,407	23,768	23,768	28,176
Reclaimed Water Services	**$339,436**	**$369,690**	**$395,789**	**$416,789**	**$591,699**
Reclaimed Water Services Support	339,436	369,690	395,789	416,789	591,699
Transfers and Other Requirements	**$3,937,949**	**$4,561,588**	**$3,509,654**	**$4,467,941**	**$3,439,936**
Debt Transfers	2,569,189	2,480,879	2,243,315	2,205,025	2,069,673
Interfund Transfers	1,369,305	2,079,388	1,261,970	2,261,970	1,369,217
Other Requirements	(545)	1,321	4,369	946	1,046
Total	**$4,304,636**	**$4,946,684**	**$3,929,211**	**$4,908,498**	**$4,059,811**
Full-Time Equivalents (FTEs)					
Reclaimed Water Services	**3.00**	**3.00**	**3.00**	**3.00**	**4.00**
Reclaimed Water Services Support	3.00	3.00	3.00	3.00	4.00
Total	**3.00**	**3.00**	**3.00**	**3.00**	**4.00**

Austin Water: 2017-18

Expense Refunds	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Engineering Services	**$2,069,448**	**$1,840,351**	**$1,964,413**	**$2,221,373**	**$1,951,289**
Collection System Engineering	816,037	811,743	709,018	971,653	741,594
Distribution System Engineering	31,224	49,617	38,353	43,989	37,822
Facility Engineering	1,222,187	978,990	1,217,042	1,205,731	1,171,873
Environmental Affairs & Conservation	**$1,122,063**	**$1,205,903**	**$1,561,056**	**$1,559,793**	**$1,651,520**
Special Services	111	78	129,695	129,695	215,396
Wildland Conservation	1,121,952	1,205,826	1,431,361	1,430,098	1,436,124
Operations	**$1,601,170**	**$1,741,060**	**$1,841,999**	**$2,012,516**	**$2,205,830**
Pipeline O&M Support	0	2,900	0	0	0
Pipeline Wastewater Operations	197,487	100,310	58,107	58,107	33,065
Pipeline Water Operations	992,252	1,315,479	1,508,257	1,667,954	1,476,979
Process Engineering and Labs	100,951	27,726	15,092	30,609	17,269
Treatment O&M Support	276,279	260,556	207,458	202,761	208,135
Treatment Water Operations	34,201	34,089	53,085	53,085	470,382
Other Utility Program Requirements	**$36,222**	**$19,539**	**$0**	**$0**	**$0**
Other Utility Program Requirements	36,222	19,539	0	0	0
Reclaimed Water Services	**$1,278**	**$0**	**$2,004**	**$2,004**	**$0**
Reclaimed Water Services Support	1,278	0	2,004	2,004	0
Support Services	**$427,806**	**$487,766**	**$300,000**	**$300,000**	**$300,000**
Departmental Support Services	427,806	487,766	300,000	300,000	300,000
Water Resources Management	**$0**	**$20,102**	**$25,789**	**$25,789**	**$16,023**
Infrastructure Management	0	11,063	17,024	17,024	1,953
Utility Development Services	0	9,039	8,765	8,765	14,070
Total	**$5,257,987**	**$5,314,722**	**$5,695,261**	**$6,121,475**	**$6,124,662**

Aviation





Budget Overview

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Airport Fund					
Revenue	$119,950,148	$131,310,065	$145,259,420	$140,860,630	$155,765,023
Transfers In	$4,139,648	$4,518,147	$5,459,161	$5,459,083	$5,951,397
Requirements	$92,347,041	$102,717,291	$122,984,592	$124,928,622	$139,766,999
Transfers to Capital Fund	$33,293,467	$33,562,657	$27,733,989	$21,391,091	$21,949,421
Full-Time Equivalents (FTEs)	379.00	415.00	456.00	456.00	489.00
Airport Capital Fund					
Revenue	$129,451	$448,288	$631,429	$380,000	$630,000
Transfers-In	$33,293,467	$33,562,657	$27,733,989	$21,391,091	$21,949,421
Requirements	$4,139,648	$25,069,980	$30,410,911	$30,410,833	$32,951,397
Expense Refunds	$4,724	$70	$0	$0	$828,000
Grants					
Requirements	$610,005	$555,854	$542,000	$542,000	$542,000
Total Budget	$97,101,418	$128,343,195	$153,937,503	$155,881,455	$174,088,396

Aviation
Organization by Program and Activity for 2018

Airport Planning & Development

- Airport Environmental Affairs
- Planning, Design and Construction

Business Services

- Airport Property Management
- Parking

Facilities Management, Operations and Airport Security

- Air/Fire Rescue (ARFF)
- Airline Maintenance
- Airport Security
- Airside Maintenance
- Asset Management Services
- Building Maintenance
- Facility Services
- Grounds Maintenance
- Mechanic Shop
- Operations

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Other Requirements
- Transfers

Aviation
Mission and Goals for 2018

Mission

The mission of the Aviation Department is to connect our community to the world with an Austin-style experience.

Goals

Provide customer and community value

- Achieve an overall satisfaction ranking of "Excellent" from at least 45 percent of passengers in the Airport Service Quality Survey.

Achieve operational excellence

- Decrease the lost time injury rate to 0.62 or less.

Be recognized as a leader in airport environmental stewardship

- Achieve a terminal recycling rate greater than or equal to 30 percent.

Maintain economic sustainability

- Achieve an Airline Cost per Passenger less than or equal to $10.54.
- Achieve a Non-Airline Revenue per Passenger greater than or equal to $12.80.

Aviation

Message from the Director

The vision of Austin-Bergstrom International Airport (ABIA) is to be the airport of choice for Central Texas, and our mission is to connect our community to the world with an Austin-style experience. The Aviation Department, airlines, business partners, and the travel community continually work together to ensure passenger safety and a convenient, friendly travel experience.

For the fifth year in a row, Austin citizens who were surveyed selected ABIA as the highest ranked service the City of Austin provides. Airports Council International's Airport Service Quality customer survey ranked Austin third in World's Best Airports for Customer Service 2016. These recognitions are an indication of ABIA's commitment to customer satisfaction, its strong ties with business partners, and the pride the Aviation Department takes in its public service.

Now in its 18th year, ABIA offers customers 15 airlines, 60 nonstop destinations and 174 daily departures. For the sixth consecutive year ABIA set a new record for annual traffic. In 2016, over 12.3 million passengers traveled through Austin – a 6.7% increase from 2015. The first seven months of FY 2016-17 have continued the trend with a 5.4% passenger increase over the same period in the prior year. This continued growth has spurred the need for construction and expansion, including the following projects:



- Nine-gate terminal expansion
- Expanded jet parking area
- New parking garage and administration building
- Concessions renovations
- Hyatt hotel
- New parking lot with pet boarding service
- Opening of the South Terminal

The airport continues to grow and develop following the community's sustainable vision. We added three new users to our reclaimed water network this year, which saved 20 million gallons of precious potable water. For us, the term sustainability includes social responsibility, which we embrace. This year we partnered with our terminal concessionaires to develop a food rescue program that collects unsold food from the terminal for redistribution to vulnerable groups in our community. This program is providing 2,500 meals per month.

Looking to the future, we will continue to allocate resources to reduce the airport's impact on the natural environment by conserving water, energy, and transportation fuels. ABIA is joining an internationally endorsed airport carbon management program that defines a four-tiered path to carbon neutrality, and we are striving for a tier two certification by the end of FY 2017-18. Focusing on reducing carbon emissions from airport operations pushes efficiency, innovation, and stakeholder engagement, all of which align with ABIA's vision.

The Aviation Department continues to seek out creative ways to reduce costs, increase non-airline revenue, and improve the efficiency and effectiveness of its operations. The strategic focus on this sustainable future targets the following four major areas: customer and community value, operational excellence, environmental stewardship, and economic sustainability. ABIA is committed to developing the airport in a way that meets the needs of future generations.

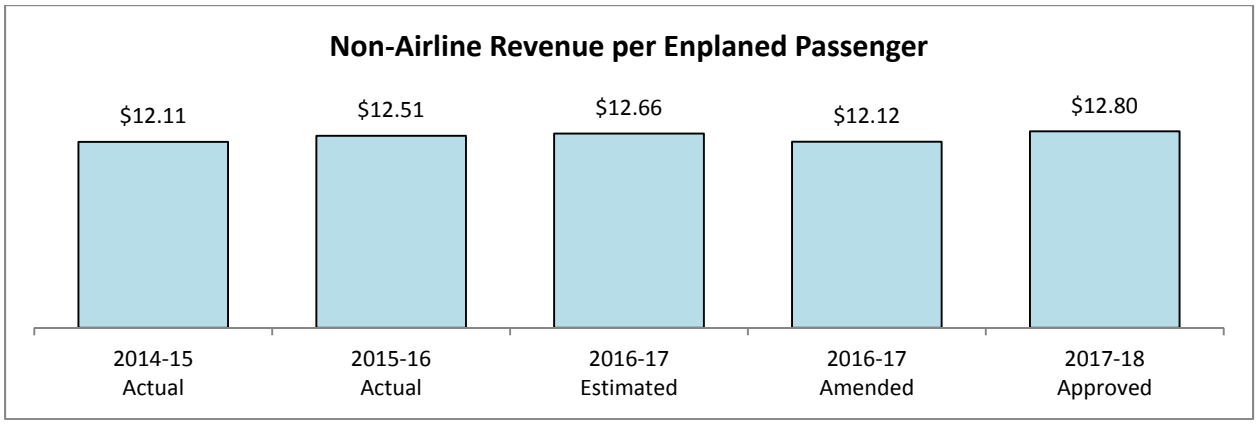
Jim Smith, Executive Director

Budget Highlights

Austin-Bergstrom International Airport (ABIA) operates as an enterprise fund of the City of Austin and is self-sustaining; it does not receive tax revenue, functioning without burdening the City budget or taxpayer. Austin's airport has operated in this fashion since 1982; funding to finance operating expenses and development is generated by fees and rent paid by airlines, concessions, and passengers. In addition, ABIA receives grants, including federal Airport Improvement Program (AIP) grants. In order to comply with federal regulations and to ensure ABIA is eligible to receive AIP funds, all airport revenue is retained to fund the capital and operating costs of the airport.

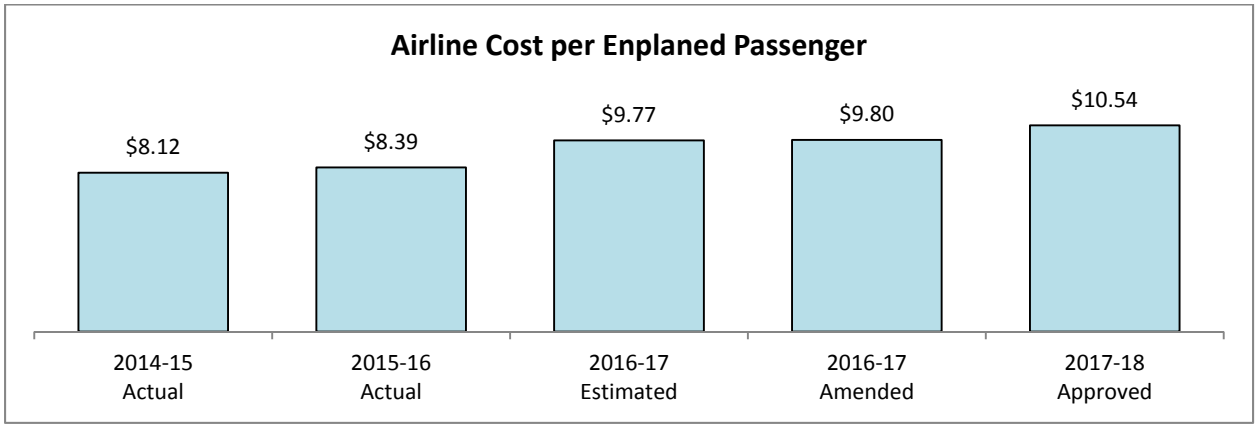
Revenue

In the FY 2017-18 Budget, the Airport Fund receives 45.8% of its total revenue from airlines and 53.9% from non-airline fees, such as parking, concessions, rentals, and other fees. Landing fees and terminal lease revenue are projected to increase 11.6%, while non-airline revenue is expected to increase 9.4%. Passenger traffic is projected to increase by 3.0% in FY 2017-18. Aviation's goal is to generate at least $12.80 of non-airline revenue per enplaned passenger in FY 2017-18.



The airline cost per enplaned passenger is one of the Aviation Department's key indicators and a key indicator of the airport industry. This measure is a function of airport costs and enplanement trends. The FY 2017-18 Budget includes airline payments of $31.6 million in landing fees and $39.7 million in terminal rent and other fees. The airlines' landing fees are based on the estimated landed weight of commercial and cargo carriers and are set to recover the City's costs for the construction, operation, and maintenance of the airfield. Terminal rents are paid by the airlines and are intended to recover the capital, operating, and maintenance costs associated with the airlines' use of the terminal.

The FY 2017-18 goal for airline cost per enplaned passenger is $10.54, a 7.6% increase over the FY 2016-17 goal of $9.80. The increase is due to increased debt service and operating expenses allocated to airline cost centers. Providing quality facilities while controlling costs is critical to maintaining a reasonable cost per enplaned passenger.



Requirements
The FY 2017-18 Budget includes a $6.0 million transfer from the Airport Capital Fund to the Operating Fund. Debt service requirements total $27.2 million. The Budget includes 33 new full-time equivalents (FTEs) to address passenger growth, construction projects, and new facility needs.

Expansion Projects
The Terminal & Apron Expansion project includes the addition of nine new gates, hold room space, concessions space, restroom facilities, concourse circulation space, and airport and airline support space. The project is currently under construction and completion is expected in 2019. The construction of the first of three apron expansion phases in support of the terminal's expansion will be completed in summer 2017 with additional phases continuing through summer 2019.

The Parking Garage & Administration Building project is being constructed on West Parking Lot A to accommodate growing passenger demand for parking close to the terminal and office space needs for administrative staff. Construction is underway on the 6,000-space garage, which is slated for completion in winter 2018. The new administration building will consolidate administration and IT staff and provide additional revenue-generating space in the terminal. The administration building portion of the project is in the design phase and is scheduled for completion in spring 2019.

Aviation's Consolidated Maintenance Facility project is in the design phase. This facility will consolidate the building maintenance, airline maintenance, motor pool, field maintenance, asset management, and warehousing teams. These groups are currently located at disparate locations on the airport campus, and the size and condition of these areas are no longer sufficient for comfortable, efficient maintenance operations.

The Baggage Handling System project is in the planning phase. The current baggage handling system is divided into two matrix systems to meet TSA check bag screening regulations for airline safety and security. This project will centralize the baggage handling system function and increase capacity to meet future demands.

Master Planning
The Aviation Department is in the data-gathering stage of its Master Plan Update. The Master Plan will serve as a strategic plan and provide long-term guidance for future airport improvements required to satisfy regional aviation demands. This plan will address the development of landside, terminal, and airside facilities for the next twenty years.

Airport Planning and Development
The Airport Environmental Affairs activity is being created within the Airport Planning and Development Program. This activity will allow the airport to highlight and track the many ways the airport seeks to limit its impact on the natural environment and to conserve natural resources. One new administrative position is being added to this program to assist with anticipated additional administrative workload associated with capital project personnel.

Business Services
The Business Services Program is adding two positions to the ground transportation staff to assist with the increase in passengers, special events, ride sharing programs and permits and licensing activities.

Facilities Management, Operations and Airport Security
The Facilities Management, Operations and Airport Security Program includes the Airlines Maintenance, Airside Maintenance, Airside Operations, Asset Management Services, Building Maintenance, Facility Services, Grounds Maintenance, Mechanic Shop, Safety, Security, and Warehouse divisions. This program is adding 19 new positions to the budget, including:

- One new position is being added to Airport Operations to assist with the management of the airfield, the wildlife program, tracking of ground movement associated with shared use assets, flight diversions, and more escorting requirements/monitoring of contractors due to construction activities.
- Two new positions are being added to the Asset Management Services division to assist with the increase in procurement activities and contract management.
- Three new maintenance workers will be added to the Building Maintenance division, along with one new program manager that will be shared by the Building Maintenance and Airlines Maintenance divisions.

- The Safety division is adding one new position that will be instrumental in assisting the Aviation Department in designing and implementing a Safety Management System that meets Federal Aviation Administration (FAA) regulation requirements.
- The Security division will be organized internally into Security, Badging and ID, Communications, Guest Services, and Terminal Operations functions to better facilitate continued growth at the airport. Added positions for this division include:
    - Two new Security positions to handle the increase in pedestrian and vehicle traffic congestion and after-hours construction coordination;
    - One new Communications position to assist with increased activities including emergency response systems management, alarm resolutions, work order entries, and incoming calls;
    - Six new Guest Services positions to provide passengers with customer service assistance and U.S. Customs coverage; and,
    - Two new Terminal Operations positions to aid in increased activities associated with terminal security: inspections, incident reporting, emergencies, and other routine terminal monitoring.

Support Services

The Support Services Program is adding 11 new positions to assist with various operational functions, including:

- Six positions to support the Finance division with increased volumes of Accounts Payable, Accounts Receivable, and Capital Improvement Program (CIP) transactions; Fixed Asset activities; budget development and monitoring; rates and charges support; and financial reporting functions;
- Four positions to provide IT support for security data protection and policy, process and procedures enforcement, and network administration; and,
- One new position in Human Resources to assist with employment and employee relations.

Other Funds

Airport Capital Fund

The Airport Capital Fund was established in September 1989 by an ordinance authorizing the issuance of $30 million of Airport System Prior Lien Revenue Bonds for new airport development. As specified in the ordinance, the Airport Fund is required to transfer the excess of available funds over total requirements, less a reserve for future operating expenses, to the Airport Capital Fund on an annual basis. These funds may be used only for lawful purposes related to the airport system, including expenditures associated with the Airport Capital Improvements Program (CIP). In FY 2017-18, projected revenue in excess of requirements, $21.9 million, is to be transferred from the Airport Operating Fund to the Airport Capital Fund and used for capital improvement projects.

Total available funds of $22.6 million are projected for FY 2017-18, including the projected transfer mentioned above. Interest income of $630,000 is also projected. Additionally, a $6.0 million transfer to the Airport Operating Fund is anticipated to assure adequate funding for debt service coverage, as well as a $27.0 million transfer to the Airport CIP fund.



Rendering of Consolidated Maintenance Complex, Austin-Bergstrom International Airport

Aviation
Significant Changes

Airport Operating Fund

Revenue Changes	Dollars
Increased airline revenue due to the recovery of higher operating costs.	$7,417,000
Increased concessions and parking revenue as a result of the 3.0% passenger growth projection.	$5,530,133
Increased revenue from updated Ground Transportation Operator fees and rates to ensure the airport is self-sustaining.	$1,504,420
Increased transfer in from the Airport Capital Fund.	$492,314

Expenditure Changes	FTEs	Dollars
Citywide Cost Drivers		
Additional funding for employee wages and benefits.		$1,012,384
Increase in the Austin Police Department and the Air/Fire Rescue reimbursement expenses related to public safety services needed at the newly-opened South Terminal, anticipated terminal pay, a new Fire Marshall, and overtime.		$839,408
Additional funding for City administrative, technology, capital projects management, and workers' compensation cost centers.		$485,605
Department Cost Drivers		
Increase in transfers to Revenue Bond Debt Service Fund, Variable Rate Notes Debt Service Fund, and GO Debt Service Fund.		$3,951,599
Additional funding for temporary staff, overtime, and holiday pay to cover staffing needs in the Facilities Management, Operations and Airport Security program.		$1,430,732
Staff salary to be supported by capital funds.		($828,000)
Additional funding for South Terminal shuttle services and rental car revenue allowance.		$799,875
Additional funding for parking management services and credit card fees.		$641,006
Increase in transfer to the Airport Capital Fund.		$558,330
Increase funding for new security exit lanes maintenance, replacement of overhead doors at ARFF station, replacement of maintenance ramp and terminal apron lighting, and potable water cabinet upgrades.		$495,000

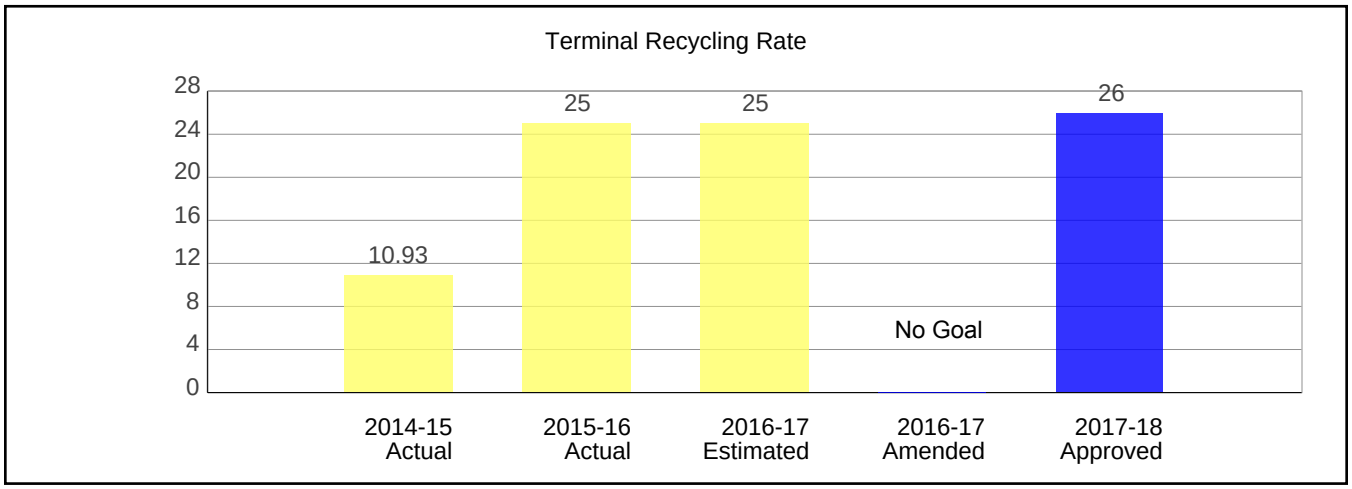
Expenditure Changes	FTEs	Dollars
Increase funding for IT services for Wi-Fi analysis and testing, RF and wireless services, and hardware and software maintenance.		$490,249
Additional funding for shift differential, stability pay, terminal pay, and allowances/other pay.		$441,025
Additional funding for electric, waste management, hazardous waste disposal, and environmental assessment services on the ABIA campus.		$440,634
Additional funding for Fleet Department fuel and vehicle maintenance.		$226,566
New Investments		
The Facilities Management, Operations and Airport Security program is adding nineteen positions to meet customer service expectations at the growing airport.	19.00	$1,557,458
The Support Services program is adding eleven positions to assist in the areas of finance, human resources, and information systems.	11.00	$1,223,919
The Business Services program is adding two new positions for ground transportation functions.	2.00	$148,488
The Airport Planning and Development program is adding one position to provide administrative support.	1.00	$75,968

Aviation
Budget Detail by Activity

Program: Airport Planning & Development

Activity: Airport Environmental Affairs

The purpose of the Airport Environmental Affairs activity is to implement regulatory-driven compliance programs and innovative green initiatives in order to reduce the airport's impacts on the natural environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	(4,042)	0	0	0	1,693,277
Total Requirements	**($4,042)**	**$0**	**$0**	**$0**	**$1,693,277**
Full-Time Equivalents					
Airport Operating Fund Civilian	0.00	0.00	0.00	0.00	7.00
Total FTEs	**0.00**	**0.00**	**0.00**	**0.00**	**7.00**
Performance Measures					
DOA's carbon footprint	3.91	3.91	3.95	No Goal	4
Terminal Recycling Rate	**10.93**	**25**	**25**	**No Goal**	**26**

Services

Airport compliance with the following laws: Clean Water Act, Clean Air Act, Safe Drinking Water Act, Oil Pollution Act, Resource Conservation Recovery Act, Emergency Planning Community Right to Know Act, Aircraft Noise Monitoring, and Comprehensive Environmental Response Compensation Liability Act; Develop, implement and manage green initiatives that improve airport operations and support the community's sustainable vision.

Contact

Kane Carpenter, Environmental Manager, 512-530-6621

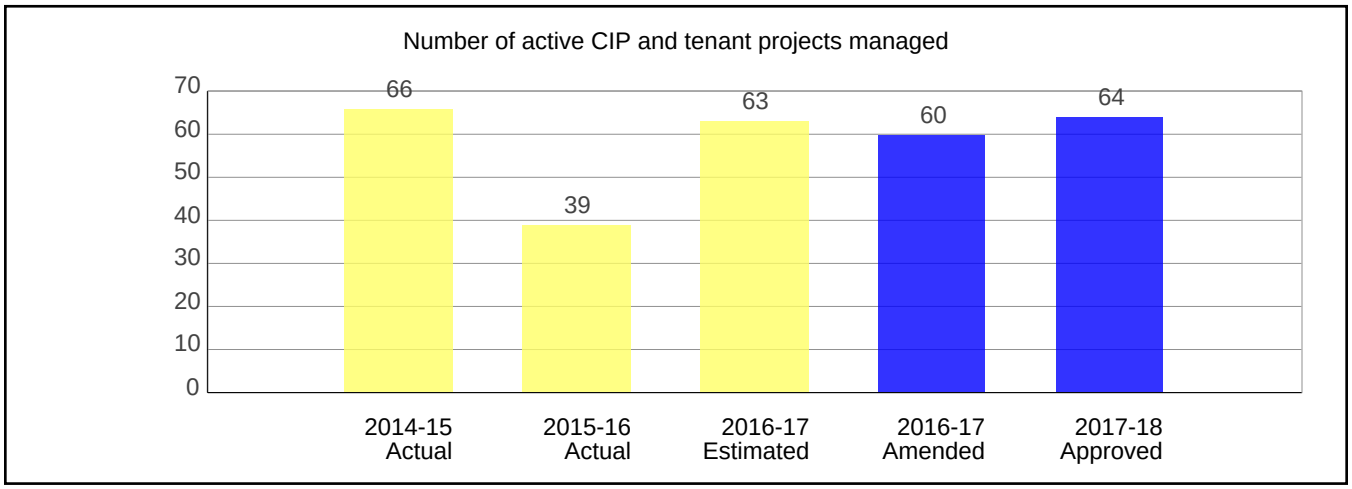
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Aviation
Budget Detail by Activity

Program: Airport Planning & Development

Activity: Planning, Design and Construction

The purpose of the Planning, Design and Construction activity is to design and construct facilities for users of the airport to ensure a safe and secure environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	2,445,933	2,384,514	3,862,028	4,162,285	2,010,388
Expense Refunds	0	0	0	0	828,000
Total Requirements	**$2,445,933**	**$2,384,514**	**$3,862,028**	**$4,162,285**	**$2,838,388**
Full-Time Equivalents					
Airport Operating Fund					
Civilian	23.00	24.00	29.00	28.00	23.00
Total FTEs	**23.00**	**24.00**	**29.00**	**28.00**	**23.00**
Performance Measures					
Monthly construction cost of total project cost for active projects	New Meas	New Meas	New Meas	New Meas	70
Number of active CIP and tenant projects managed	66	39	63	60	64

Services

Managing CIP/Tenant projects; Monitoring contracts for CIP Projects; Compliance with FAA regulation (grants program); Monitoring noise program and complaints; Planning for future needs; Maintaining accurate facility plans and records.

Contact

Shane Harbinson, Assistant Director, 512-530-6652

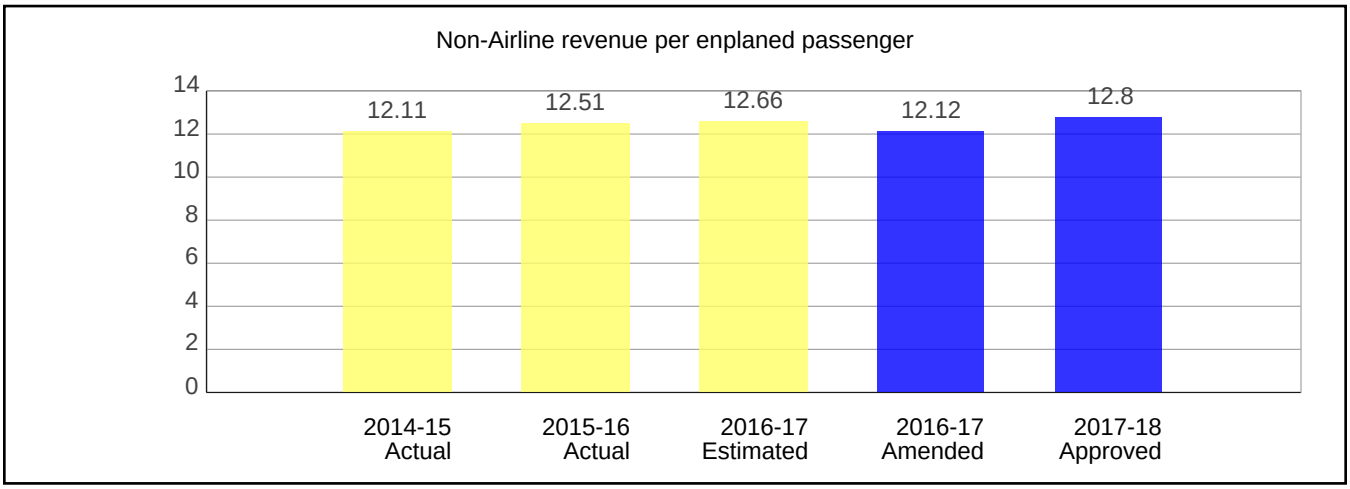
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Aviation
Budget Detail by Activity

Program: Business Services

Activity: Airport Property Management

The purpose of the Airport Property Management activity is to develop business for the Department of Aviation through the solicitation, negotiation, and monitoring of leases and agreements to maximize the airport's revenue and provide a high standard of customer service.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	819,628	1,643,505	2,085,148	2,161,833	2,212,651
Total Requirements	**$819,628**	**$1,643,505**	**$2,085,148**	**$2,161,833**	**$2,212,651**
Full-Time Equivalents					
Airport Operating Fund					
Civilian	6.00	7.00	7.00	7.00	7.00
Total FTEs	**6.00**	**7.00**	**7.00**	**7.00**	**7.00**
Performance Measures					
Number of deplaned passengers	5,769,778	6,161,240	6,346,000	6,300,000	6,536,000
Number of enplaned passengers	5,792,387	6,180,464	6,366,000	6,325,000	6,557,000
Non-Airline revenue per enplaned passenger	**12.11**	**12.51**	**12.66**	**12.12**	**12.8**

Services

Solicitation, development, monitoring, and administration of long and short term agreements, concessions, real estate, licenses, and facilities.

Contact

Francisco Garza, Division Manager, 512-530-7526

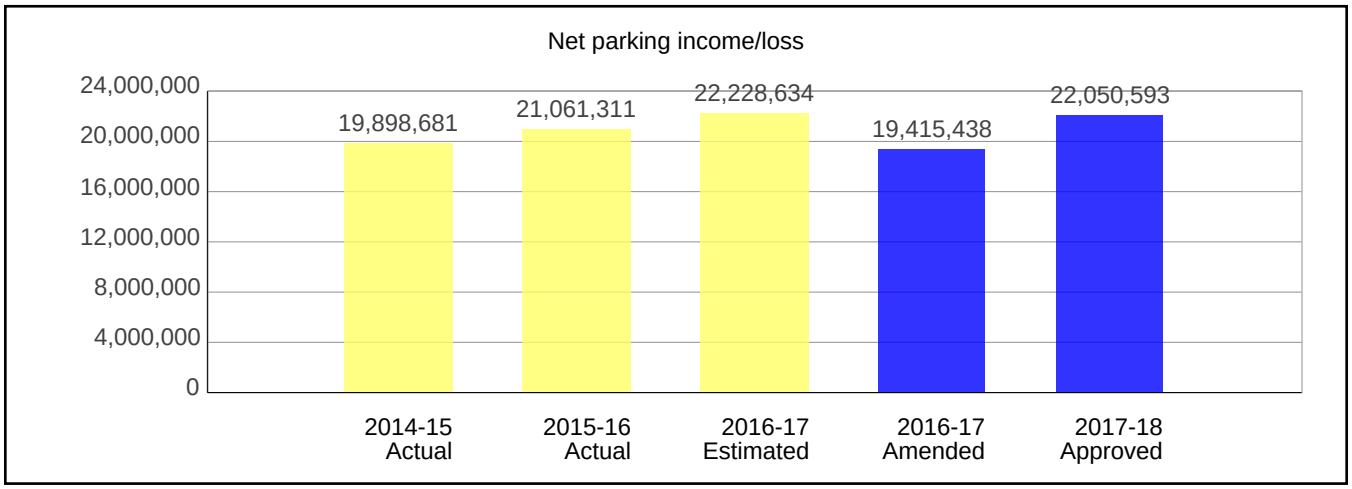
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Aviation
Budget Detail by Activity

Program: Business Services

Activity: Parking

The purpose of the Parking activity is to provide quality parking services to the traveling public and airport tenants, thus maximizing airport parking revenue.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	9,750,851	10,870,669	11,385,080	11,414,669	12,246,023
Total Requirements	**$9,750,851**	**$10,870,669**	**$11,385,080**	**$11,414,669**	**$12,246,023**
Full-Time Equivalents					
Airport Operating Fund					
Civilian	14.00	16.00	17.00	17.00	18.00
Total FTEs	**14.00**	**16.00**	**17.00**	**17.00**	**18.00**
Performance Measures					
Net parking income/loss	19,898,681	21,061,311	22,228,634	19,415,438	22,050,593
Parking revenue per enplaned passenger	6.32	6.37	6.32	5.94	6.28

Services

Providing customer service to the traveling public and tenants; Contract administration; Monitoring and compliance; Monitoring and maintaining computerized revenue control for reporting parking revenue; Monitoring and inspection of public parking facilities; Planning and implementing service enhancement products; Airfield passenger transport; Revenue control for ground transportation service; Coordinate marketing and advertisement efforts.

Contact

Jerry Dinse, Parking Services Administrator, 512-530-6344

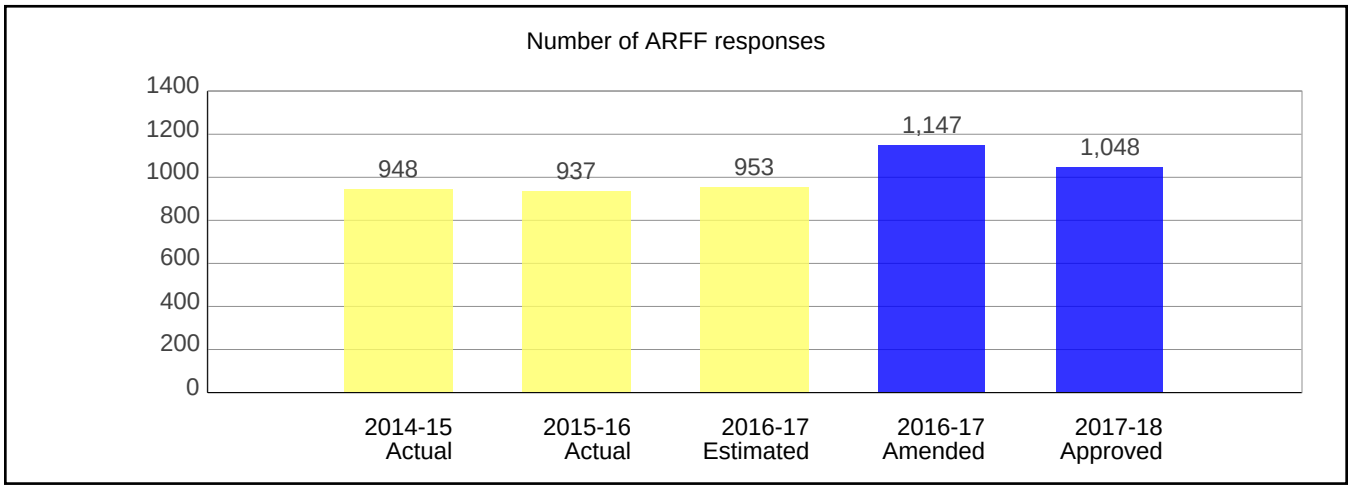
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Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Air/Fire Rescue (ARFF)

The purpose of the Air/Fire Rescue activity is to provide firefighting rescue operations and fire prevention services to air travelers and clients of the aviation industry so they can be provided with acceptable emergency responses.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	5,170,512	5,449,061	6,123,563	6,047,009	6,604,688
Total Requirements	**$5,170,512**	**$5,449,061**	**$6,123,563**	**$6,047,009**	**$6,604,688**
Performance Measures					
ARFF Costs per Operation	27.2	28.38	31.66	31.89	33.15
Number of ARFF responses	948	937	953	1,147	1,048

Services

Emergency assistance; Inspection of fuel farms and fuel trucks; Safety equipment; Compliance with the Texas State Commission on Fire Protection certification; Compliance with the FAA standards on safety, equipment and training; Medical first responder; Inspection of commercial sites.

Contact

Douglas Denzer, Battalion Chief, 512-530-2733

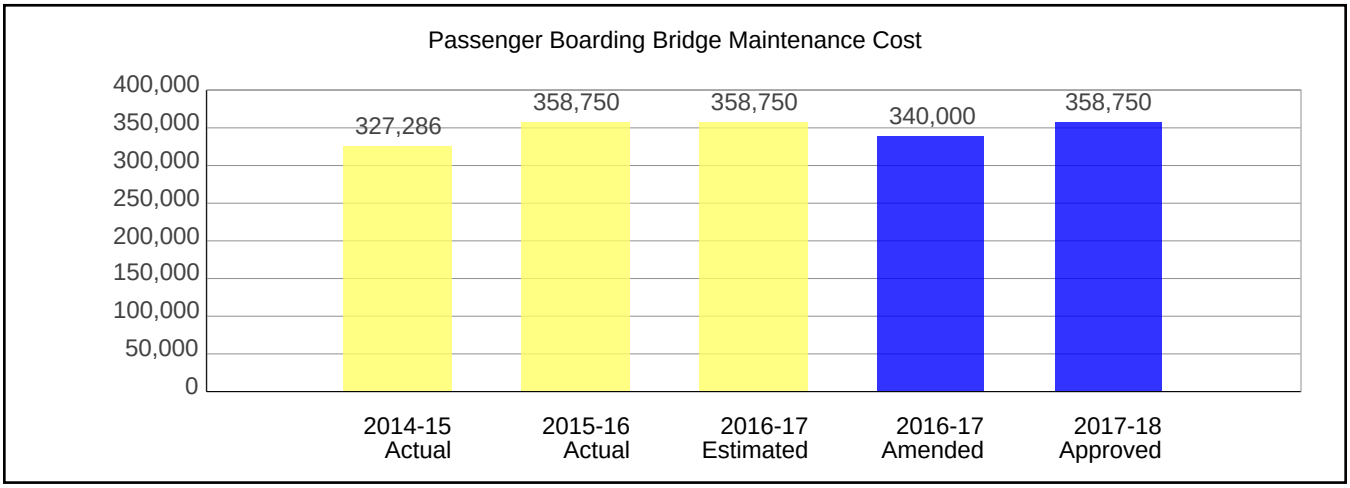
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Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Airline Maintenance

The purpose of the Airline Maintenance activity is to provide maintenance services for airline tenant users to ensure a secure and safe environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	1,403,213	2,446,599	2,816,337	3,241,576	3,553,645
Total Requirements	**$1,403,213**	**$2,446,599**	**$2,816,337**	**$3,241,576**	**$3,553,645**
Full-Time Equivalents					
Airport Operating Fund Civilian	21.00	22.00	22.00	22.00	22.50
Total FTEs	**21.00**	**22.00**	**22.00**	**22.00**	**22.50**
Performance Measures					
Passenger Boarding Bridge Maintenance Cost	327,286	358,750	358,750	340,000	358,750
Percentage of up-time for the baggage handling system (BHS)	98.19	99.85	98	98	98

Services

Maintaining all airline loading bridges, ground power units, pre-conditioned air, in-line baggage handling system and airline carousels; Maintaining Jet-Lifts; Responding to baggage alarms and jams; Providing support services to TSA and contractors.

Contact

Mike Robinson, Division Manager, 512-530-7504

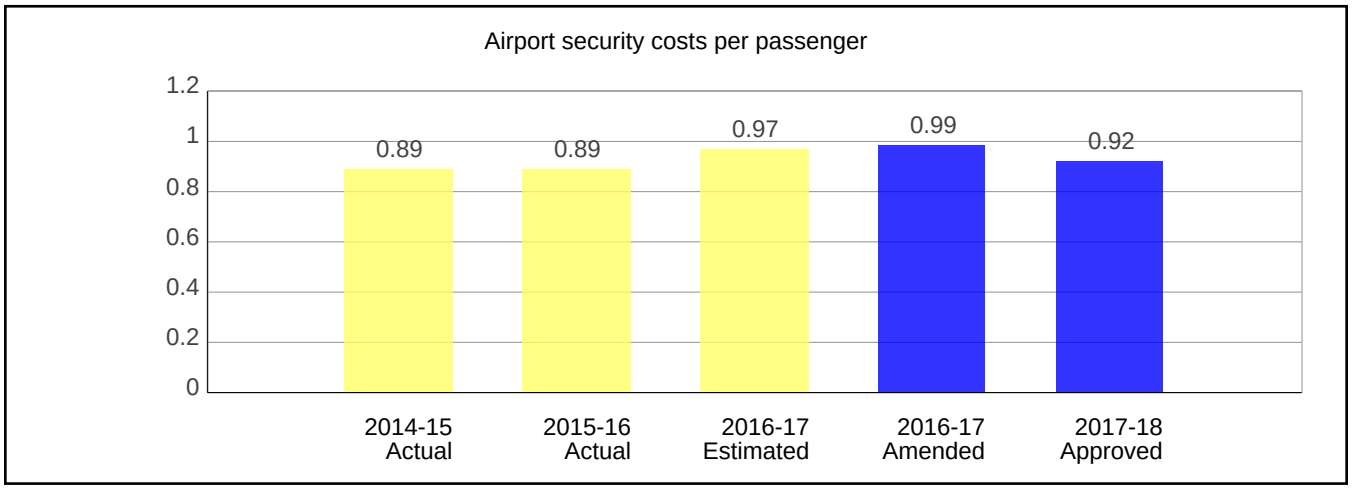
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Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Airport Security

The purpose of the Airport Security activity is to provide a security program that meets or exceeds the requirements set out in 49 CFR 1542 (Airport Security) for users of the airport.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	10,290,507	11,041,787	12,387,438	12,497,462	12,066,716
Grants	610,005	547,870	542,000	542,000	542,000
Total Requirements	**$10,900,512**	**$11,589,657**	**$12,929,438**	**$13,039,462**	**$12,608,716**
Full-Time Equivalents					
Airport Operating Fund					
Civilian	58.00	63.00	66.00	68.00	52.00
Total FTEs	**58.00**	**63.00**	**66.00**	**68.00**	**52.00**
Performance Measures					
Airport security costs per passenger	0.89	0.89	0.97	0.99	0.92
Security Violations Issued	71	58	40	60	60

Services

Emergency assistance and first response, traffic control, ground transportation, and enforcement and compliance with TSA regulations; Management of the Airport Security Program; Regulations of federal, state and local laws; Antiterrorism/anti-hijacking programs and education.

Contact

Denise Hatch, Airport Security Manager, 512-530-2685

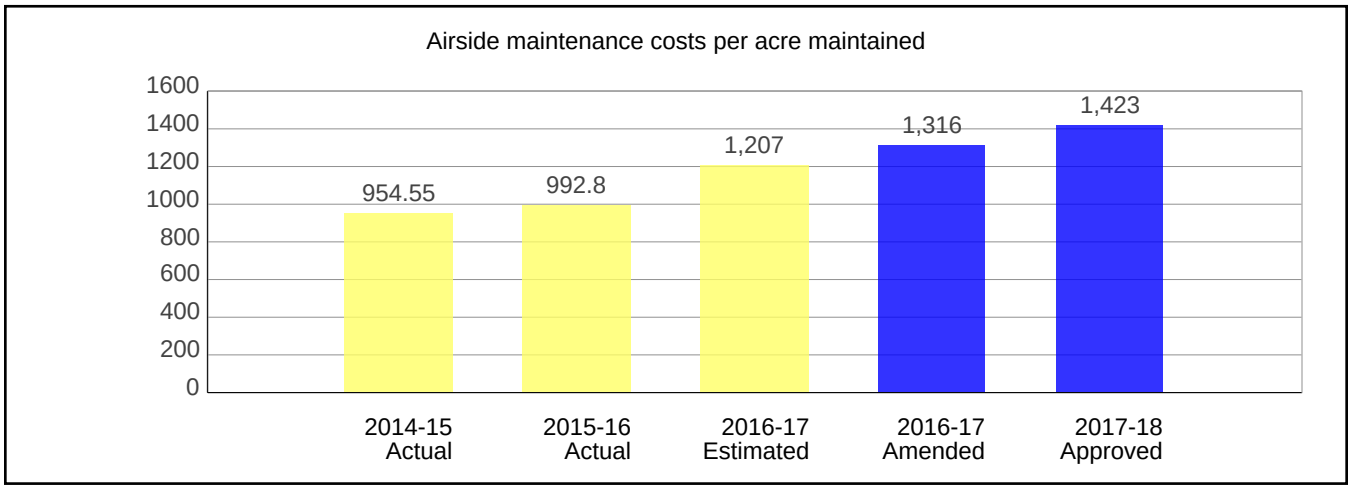
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Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Airside Maintenance

The purpose of the Airside Maintenance activity is to maintain the airfield areas for the airport users to ensure a clean and safe environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	1,622,743	1,687,763	2,051,156	2,237,943	2,418,405
Total Requirements	**$1,622,743**	**$1,687,763**	**$2,051,156**	**$2,237,943**	**$2,418,405**
Full-Time Equivalents					
Airport Operating Fund Civilian	16.40	17.40	21.40	20.40	21.40
Total FTEs	**16.40**	**17.40**	**21.40**	**20.40**	**21.40**
Performance Measures					
Airside maintenance costs per acre maintained	954.55	992.8	1,206.56	1,316.44	1,422.59
Number of incidents of noncompliance with FAA Part 139 during federal inspections	0	0	0	0	0

Services

Pavement repair; Mowing; Snow and ice removal; Fence repairs; FAA compliance-Part 139 (Airport Safety); Management of airside maintenance contracts; Landscaping; Cleaning; Pavement striping; Tree trimming.

Contact

Chris Carter, Division Manager, 512-530-6352

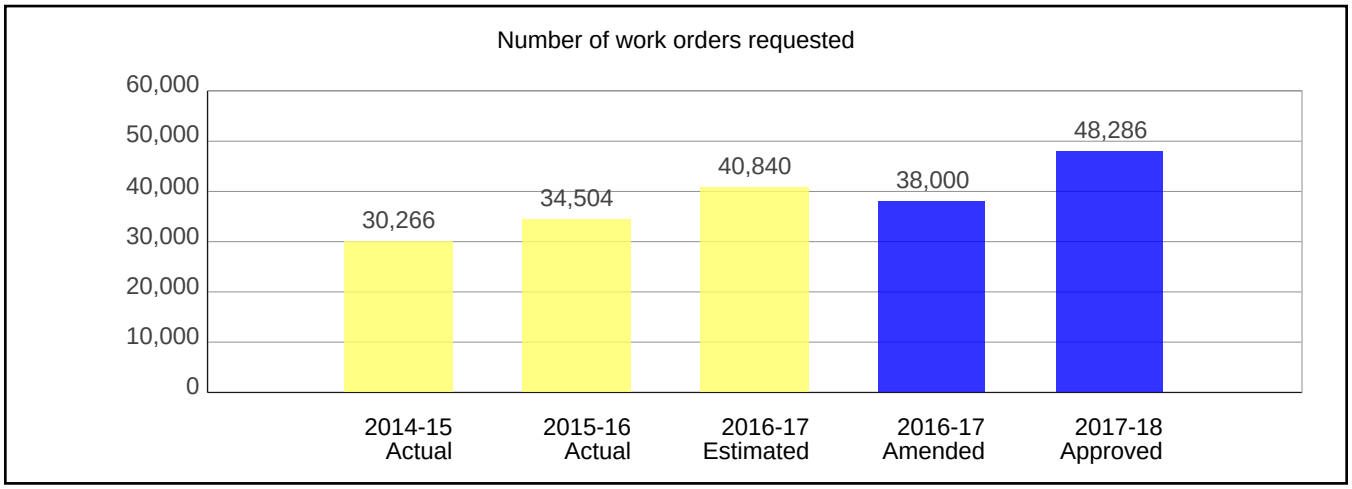
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Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Asset Management Services

The purpose of the Asset Management Services activity is to provide planning and scheduling, resource management, and other support services to airport facilities, maintenance, operations, security and other activities, so they can maximize the availability of airport equipment, systems, and services for airport tenants and customers.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	3,200,897	1,682,151	1,843,491	1,744,795	2,145,745
Total Requirements	**$3,200,897**	**$1,682,151**	**$1,843,491**	**$1,744,795**	**$2,145,745**
Full-Time Equivalents					
Airport Operating Fund					
Civilian	13.00	14.00	15.00	15.00	17.00
Total FTEs	**13.00**	**14.00**	**15.00**	**15.00**	**17.00**
Performance Measures					
Number of work orders requested	30,266	34,504	40,840	38,000	48,286
Preventative maintenance costs compared to total maintenance costs	58	65.09	69	67	76

Services

Providing maintenance activity planning and scheduling, project coordination, resource planning, purchasing, materials management, and other support activities to other airport business units; Maintaining the data integrity of the airport's computerized enterprise asset management system; Managing the Department's central warehouse.

Contact

Valerie Slaughter, Asset Management/Business Operations Manager, 512-530-6327

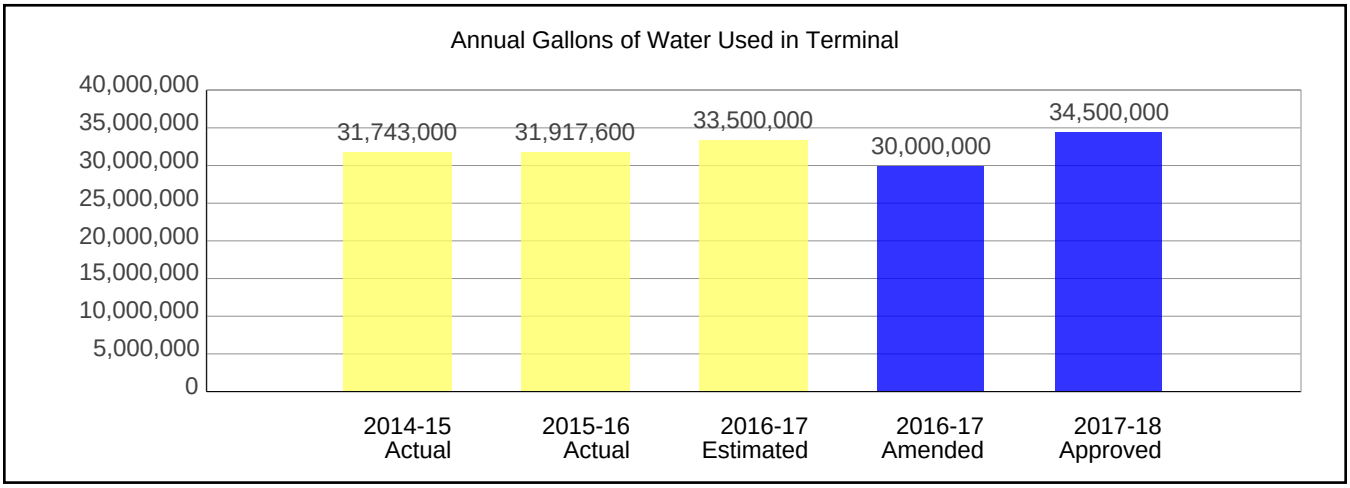
Bold Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Building Maintenance

The purpose of the Building Maintenance activity is to provide maintenance services for users of the airport so they will be in a safe environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	10,915,920	11,606,064	13,438,024	13,503,749	14,901,567
Grants	0	7,984	0	0	0
Total Requirements	**$10,915,920**	**$11,614,048**	**$13,438,024**	**$13,503,749**	**$14,901,567**
Full-Time Equivalents					
Airport Operating Fund					
Civilian	37.00	44.00	44.00	44.00	47.50
Total FTEs	**37.00**	**44.00**	**44.00**	**44.00**	**47.50**
Performance Measures					
Annual Gallons of Water Used in Terminal	31,743,000	31,917,600	33,500,000	30,000,000	34,500,000
Annual Kilowatts used in Terminal	23,820,181	25,010,857	24,000,000	27,000,000	25,000,000
Building maintenance costs per passenger	0.94	0.94	1.06	1.07	1.14

Services

Maintaining airport terminal building systems which include plumbing, electrical, fire protection and suppression; Maintaining airport terminal HVAC, elevator/escalator systems and all utilities.

Contact

Mike Robinson, Division Manager, 512-530-7504

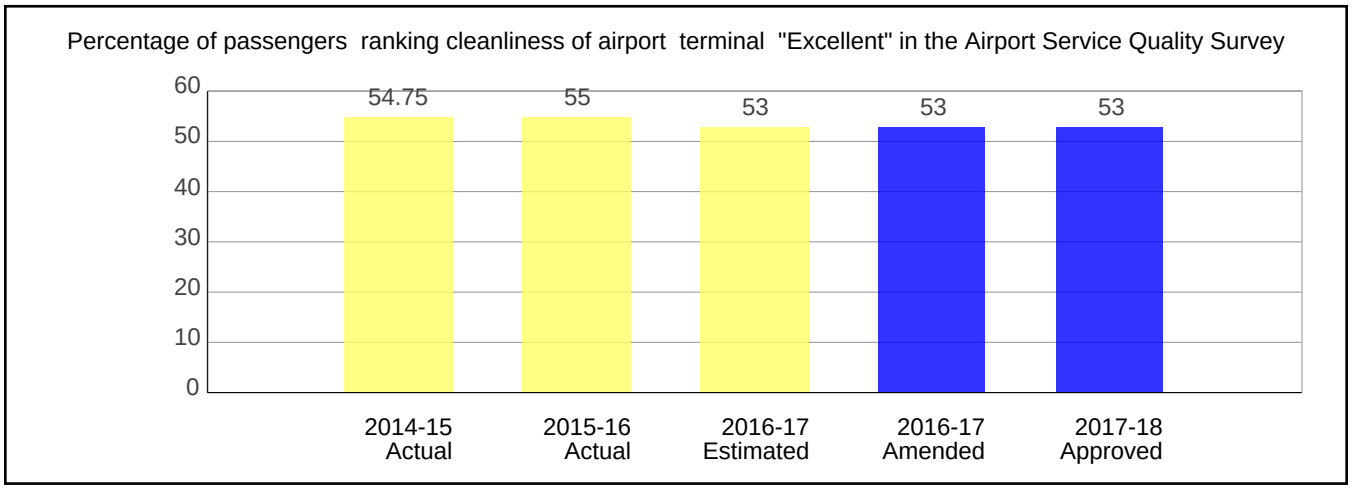
Bold Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Facility Services

The purpose of the Facility Services activity is to provide custodial services to maintain the airport facilities for the traveling public and airport tenants so that they will have a clean and safe environment.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	6,292,060	7,240,860	7,444,347	7,635,974	8,249,263
Total Requirements	**$6,292,060**	**$7,240,860**	**$7,444,347**	**$7,635,974**	**$8,249,263**
Full-Time Equivalents					
Airport Operating Fund Civilian	81.00	91.00	97.00	97.00	97.00
Total FTEs	**81.00**	**91.00**	**97.00**	**97.00**	**97.00**
Performance Measures					
Facilities service costs per passenger	0.54	0.59	0.59	0.6	0.63
Percentage of passengers ranking cleanliness of airport terminal "Excellent" in the Airport Service Quality Survey	54.75	55	53	53	53

Services

Cleaning and maintenance of the terminal building; Cleaning and maintaining office buildings and designated parts of parking garage; Cleaning supplies and custodial equipment.

Contact

Karen Devane, Division Manager, 512-530-6338

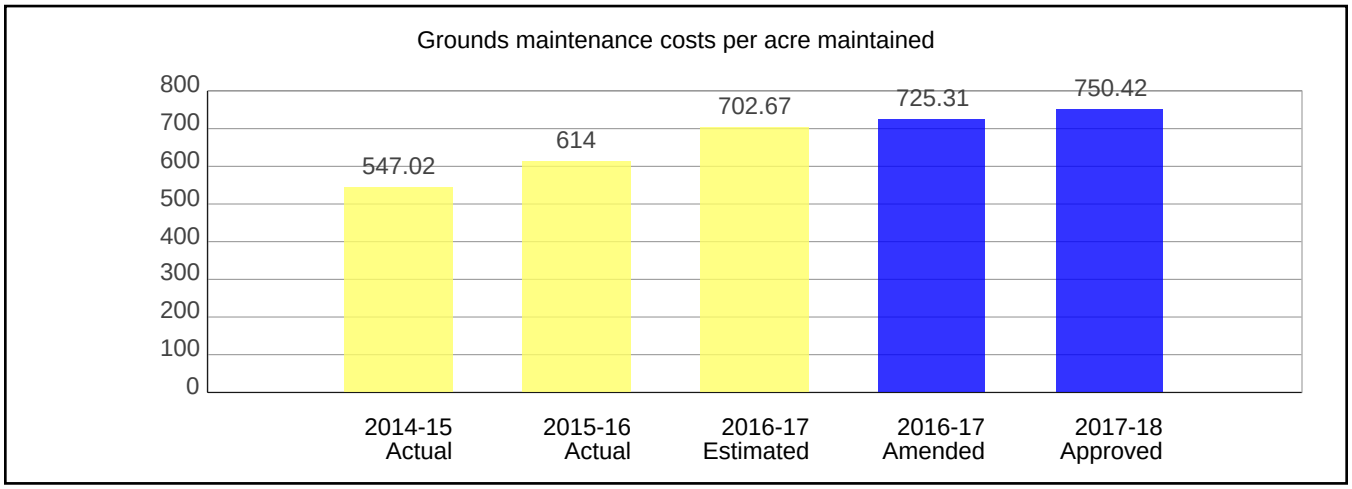
Bold Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Grounds Maintenance

The purpose of the Grounds Maintenance activity is to maintain rights-of-way, water features and the landscape in accordance with generally accepted forestry, landscaping and environmental standards for the safety and enjoyment of airport users.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	1,367,550	1,535,009	1,756,684	1,813,276	1,876,059
Expense Refunds	4,590	0	0	0	0
Total Requirements	**$1,372,140**	**$1,535,009**	**$1,756,684**	**$1,813,276**	**$1,876,059**
Full-Time Equivalents					
Airport Operating Fund					
Civilian	17.40	17.40	19.40	20.40	19.40
Total FTEs	**17.40**	**17.40**	**19.40**	**20.40**	**19.40**
Performance Measures					
Grounds maintenance costs per acre maintained	547.02	614	702.67	725.31	750.42
Number of gallons of reclaimed water used	13,034,000	15,973,000	19,000,000	18,000,000	19,750,000

Services

Mowing and trimming lawns, trees, shrubs, ornamental plants and beds; Maintaining water features and stormwater quality ponds, street and parking lot pavement, walkways, roadway and other surface painted markings; Debris removal; Maintaining landscape irrigation system; Wildlife mitigation; Fence installation and maintenance; Plant/weed control.

Contact

Chris Carter, Division Manager, 512-530-6352

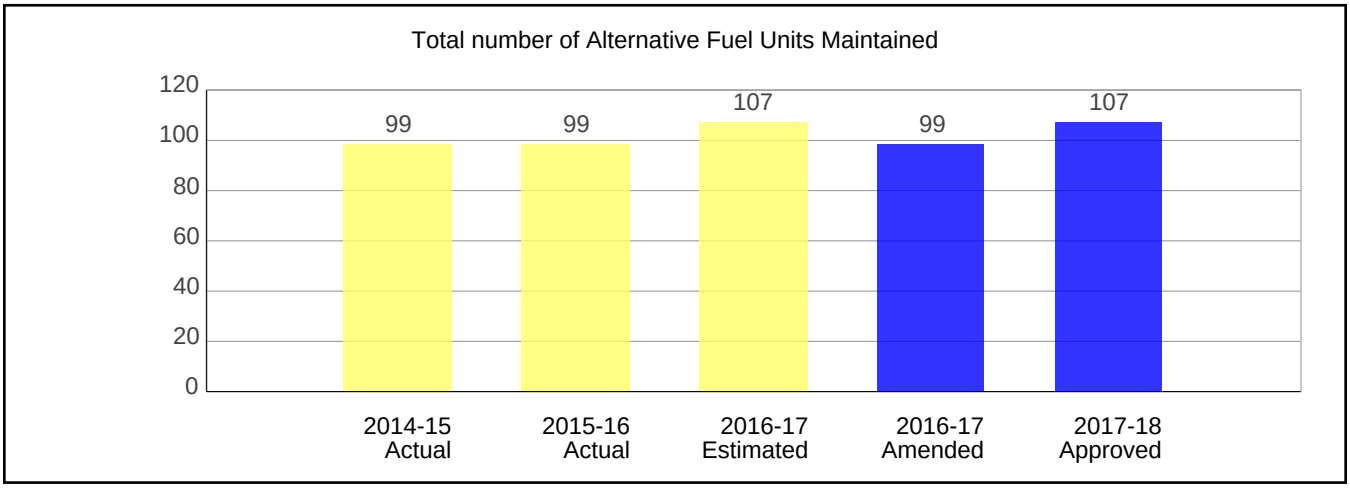
Bold Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Mechanic Shop

The purpose of the Mechanic Shop activity is to provide equipment and support to all divisions within the Department of Aviation to ensure safe and efficient operations at the airport.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	843,449	980,020	1,316,157	1,285,939	1,547,189
Total Requirements	**$843,449**	**$980,020**	**$1,316,157**	**$1,285,939**	**$1,547,189**
Full-Time Equivalents					
Airport Operating Fund Civilian	5.20	5.20	6.20	6.20	6.20
Total FTEs	**5.20**	**5.20**	**6.20**	**6.20**	**6.20**
Performance Measures					
Percent of total mechanic jobs that are preventative maintenance jobs	52	48	50	No Goal	50
Preventative maintenance performed on fleet vehicles	304	687	320	320	320
Total number of Alternative Fuel Units Maintained	99	99	107	99	107

Services

Vehicle/equipment maintenance; FAA Part 139 compliance; CFR Part 1542 (airport security) compliance; Vehicle operational and safety inspections; Preventive maintenance checks and services.

Contact

Chris Carter, Division Manager, 512-530-6352

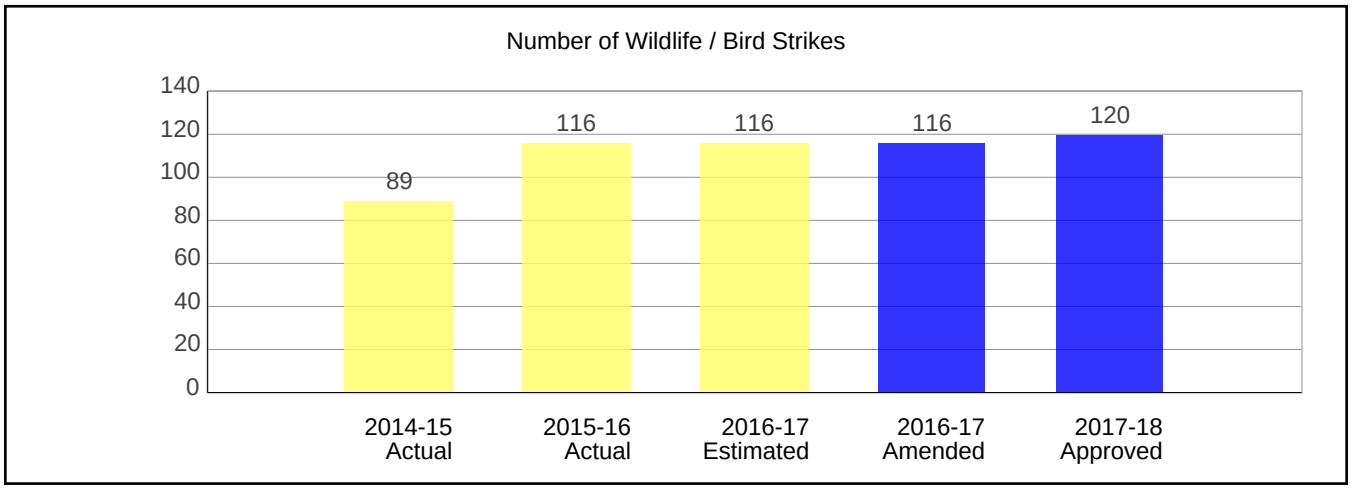
Bold Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security

Activity: Operations

The purpose of the Operations activity is to ensure that Federal Aviation Regulation Part 139 (Airport Certification) requirements are met or exceeded.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	1,260,980	1,682,803	2,055,112	2,186,968	6,426,973
Total Requirements	**$1,260,980**	**$1,682,803**	**$2,055,112**	**$2,186,968**	**$6,426,973**
Full-Time Equivalents					
Airport Operating Fund Civilian	13.00	17.00	21.00	20.00	54.00
Total FTEs	**13.00**	**17.00**	**21.00**	**20.00**	**54.00**
Performance Measures					
Number of Part 139 findings during the daily inspections	692	799	1,020	665	1,050
Number of Wildlife / Bird Strikes	89	116	116	116	120

Services

Managing ramp operations; Compliance with local, state, and federal rules and regulations; Responding to all incidents and emergencies; Providing liaisons between the Aviation Department and all agencies dealing with the Air Operations Area (AOA); Coordinating all construction activities; Technical support; Leadership and guidance in safety by the safety committee; Driving safety training; Monitoring and inspecting public parking facilities; Providing customer service to tenants and traveling public; Monitoring services delivered by terminal concessionaires; Inspecting displays and advertisements.

Contact

Scott Madole, Airport Operations Manager, 512-530-5535

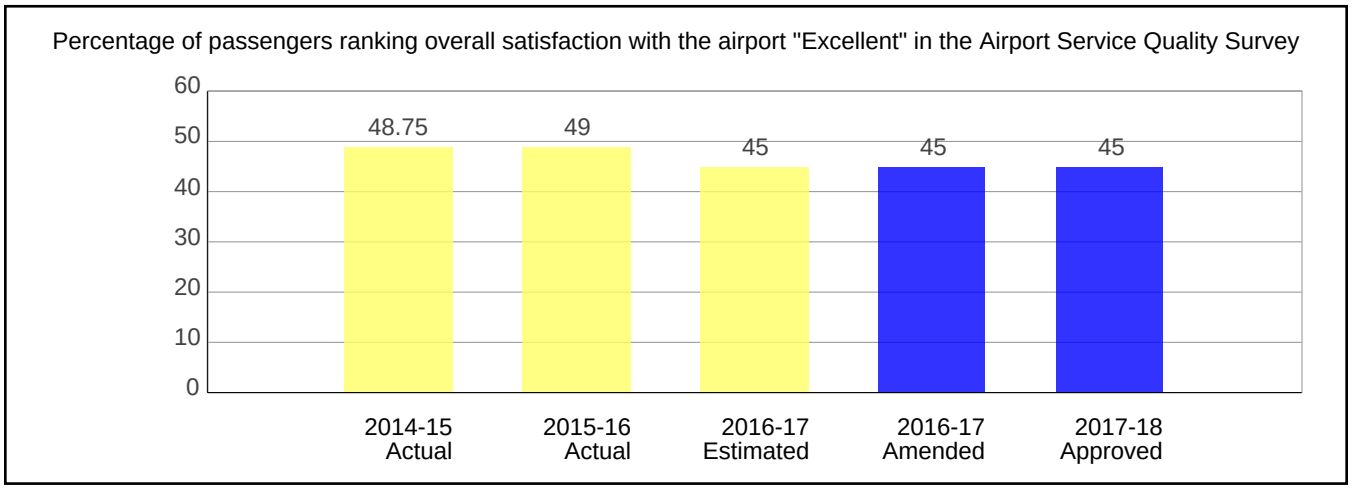
Bold Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Support Services

Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative, managerial, and financial support to the department so that it may operate in the most effective and efficient manner.



	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Operating Fund	12,796,215	15,532,979	21,064,741	21,342,367	24,332,458
Expense Refunds	134	70	0	0	0
Total Requirements	**$12,796,349**	**$15,533,049**	**$21,064,741**	**$21,342,367**	**$24,332,458**
Full-Time Equivalents					
Airport Operating Fund					
Civilian	74.00	77.00	91.00	91.00	97.00
Total FTEs	**74.00**	**77.00**	**91.00**	**91.00**	**97.00**
Performance Measures					
Employee Turnover Rate	5.63	8.2	8.2	8.7	8.1
Number of non stop destinations	49	47	62	54	62
Number of people responded to (Visitors Center)	114,939	180,274	185,000	128,000	190,000
Sick leave hours used per 1,000 hours	28.54	29.73	28	27	28
Airline cost per enplaned passenger	**8.12**	**8.39**	**9.77**	**9.8**	**10.54**
Lost Time Injury Rate Per the Equivalent of 100 Employees	**0.87**	**0.59**	**1.4**	**0.62**	**0.62**
Percentage of passengers ranking overall satisfaction with the airport "Excellent" in the Airport Service Quality Survey	**48.75**	**49**	**45**	**45**	**45**

Services

Executive Director; Financial monitoring; Budgeting; Accounting; Human resources; Accounts payable/receivable; Information Technology support; Public Information; Shared telephone services; Grant administration; Safety; Customer service; Inventory control; Audit/internal review; Risk management; Marketing; Legal; Training; Administration; Strategy planning; Performance measurement.

Contact

Jim Smith, Executive Director, 512-530-7518

Bold Measure = Key Indicator

Aviation
Budget Detail by Activity

Program:Transfers and Other Requirements

Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Capital Fund	4,139,648	25,069,980	30,410,911	30,410,833	32,951,397
Airport Operating Fund	57,464,093	60,496,164	61,089,275	55,043,868	59,431,373
Total Requirements	**$61,603,741**	**$85,566,144**	**$91,500,186**	**$85,454,701**	**$92,382,770**

Services

Citywide administrative and technology support; Workers' compensation; Liability reserve; Airport Operating reserve; Accrued payroll; General Obligation debt; Airport Revenue Bond debt; Airport Variable Rate Notes debt; and Airport Capital Fund

Contact

Dave Arthur, Finance Assistant Director, 512-530-6688

Aviation: 2017-18

Airport Operating Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Planning & Development	**$2,441,891**	**$2,384,514**	**$3,862,028**	**$4,162,285**	**$3,703,665**
Airport Environmental Affairs	(4,042)	0	0	0	1,693,277
Planning, Design and Construction	2,445,933	2,384,514	3,862,028	4,162,285	2,010,388
Business Services	**$10,570,479**	**$12,514,175**	**$13,470,228**	**$13,576,502**	**$14,458,674**
Airport Property Management	819,628	1,643,505	2,085,148	2,161,833	2,212,651
Parking	9,750,851	10,870,669	11,385,080	11,414,669	12,246,023
Facilities Management, Operations and Airport Security	**$42,367,830**	**$45,352,117**	**$51,232,309**	**$52,194,691**	**$59,790,250**
Air/Fire Rescue (ARFF)	5,170,512	5,449,061	6,123,563	6,047,009	6,604,688
Airline Maintenance	1,403,213	2,446,599	2,816,337	3,241,576	3,553,645
Airport Security	10,290,507	11,041,787	12,387,438	12,497,462	12,066,716
Airside Maintenance	1,622,743	1,687,763	2,051,156	2,237,943	2,418,405
Asset Management Services	3,200,897	1,682,151	1,843,491	1,744,795	2,145,745
Building Maintenance	10,915,920	11,606,064	13,438,024	13,503,749	14,901,567
Facility Services	6,292,060	7,240,860	7,444,347	7,635,974	8,249,263
Grounds Maintenance	1,367,550	1,535,009	1,756,684	1,813,276	1,876,059
Mechanic Shop	843,449	980,020	1,316,157	1,285,939	1,547,189
Operations	1,260,980	1,682,803	2,055,112	2,186,968	6,426,973
Support Services	**$12,796,215**	**$15,532,979**	**$21,064,741**	**$21,342,367**	**$24,332,458**
Departmental Support Services	12,796,215	15,532,979	21,064,741	21,342,367	24,332,458
Transfers and Other Requirements	**$57,464,093**	**$60,496,164**	**$61,089,275**	**$55,043,868**	**$59,431,373**
Other Requirements	201,821	269,332	318,431	911,372	148,769
Transfers	57,262,273	60,226,832	60,770,844	54,132,496	59,282,604
Total	**$125,640,508**	**$136,279,948**	**$150,718,581**	**$146,319,713**	**$161,716,420**
Full-Time Equivalents (FTEs)					
Airport Planning & Development	**23.00**	**24.00**	**29.00**	**28.00**	**30.00**
Airport Environmental Affairs	0.00	0.00	0.00	0.00	7.00
Planning, Design and Construction	23.00	24.00	29.00	28.00	23.00
Business Services	**20.00**	**23.00**	**24.00**	**24.00**	**25.00**
Airport Property Management	6.00	7.00	7.00	7.00	7.00
Parking	14.00	16.00	17.00	17.00	18.00
Facilities Management, Operations and Airport Security	**262.00**	**291.00**	**312.00**	**313.00**	**337.00**
Airline Maintenance	21.00	22.00	22.00	22.00	22.50
Airport Security	58.00	63.00	66.00	68.00	52.00
Airside Maintenance	16.40	17.40	21.40	20.40	21.40
Asset Management Services	13.00	14.00	15.00	15.00	17.00
Building Maintenance	37.00	44.00	44.00	44.00	47.50
Facility Services	81.00	91.00	97.00	97.00	97.00
Grounds Maintenance	17.40	17.40	19.40	20.40	19.40
Mechanic Shop	5.20	5.20	6.20	6.20	6.20
Operations	13.00	17.00	21.00	20.00	54.00
Support Services	**74.00**	**77.00**	**91.00**	**91.00**	**97.00**
Departmental Support Services	74.00	77.00	91.00	91.00	97.00
Total	**379.00**	**415.00**	**456.00**	**456.00**	**489.00**

Aviation: 2017-18

Grants

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Facilities Management, Operations and Airport Security	**$610,005**	**$555,854**	**$542,000**	**$542,000**	**$542,000**
Airport Security	610,005	547,870	542,000	542,000	542,000
Building Maintenance	0	7,984	0	0	0
Total	**$610,005**	**$555,854**	**$542,000**	**$542,000**	**$542,000**

Aviation: 2017-18

Expense Refunds

	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Airport Planning & Development	**$0**	**$0**	**$0**	**$0**	**$828,000**
Planning, Design and Construction	0	0	0	0	828,000
Facilities Management, Operations and Airport Security	**$4,590**	**$0**	**$0**	**$0**	**$0**
Grounds Maintenance	4,590	0	0	0	0
Support Services	**$134**	**$70**	**$0**	**$0**	**$0**
Departmental Support Services	134	70	0	0	0
Total	**$4,724**	**$70**	**$0**	**$0**	**$828,000**

Aviation: 2017-18

Airport Capital Fund	2014-15 Actual	2015-16 Actual	2016-17 Estimated	2016-17 Amended	2017-18 Approved
Requirements					
Transfers and Other Requirements	**$4,139,648**	**$25,069,980**	**$30,410,911**	**$30,410,833**	**$32,951,397**
Transfers	4,139,648	25,069,980	30,410,911	30,410,833	32,951,397
Total	**$4,139,648**	**$25,069,980**	**$30,410,911**	**$30,410,833**	**$32,951,397**


CITY OF AUSTIN
FOUNDED 1839



City of Austin 2017-2018 Approved Budget

Volume I
Financial Summaries

FY 2017-18 PERSONNEL SUMMARY

in Full-Time Equivalents (FTEs)

	2014-15 ACTUAL BUDGET	2015-16 ACTUAL BUDGET	2016-17 AMENDED BUDGET	TRANSFERRED IN	TRANSFERRED OUT	POSITIONS ELIMINATED	POSITIONS NEW	TOTAL DEPT. CHANGE	2017-18 PROPOSED BUDGET	COUNCIL ACTION NEW POSITIONS	COUNCIL ACTION ELIMINATED POSITIONS	2017-18 APPROVED BUDGET
GENERAL FUND												
Animal Services	98.50	106.50	109.50	0.00	0.00	0.00	0.00	0.00	109.50	0.00	0.00	109.50
Austin Public Health	217.75	254.75	260.75	2.50	(1.00)	0.00	1.00	2.50	263.25	0.00	0.00	263.25
Development Services	0.00	324.00	362.00	2.00	(3.00)	0.00	51.00	50.00	412.00	1.00	(51.00)	362.00
EMS - Sworn	489.00	521.00	574.00	0.00	0.00	0.00	0.00	0.00	574.00	0.00	(18.00)	556.00
EMS - Non-Sworn	81.50	81.50	126.50	0.00	0.00	0.00	0.00	0.00	126.50	0.00	0.00	126.50
Fire - Sworn	1,129.00	1,147.00	1,151.00	0.00	0.00	0.00	30.00	30.00	1,181.00	0.00	0.00	1,181.00
Fire - Non-Sworn	154.00	157.00	166.00	0.00	0.00	0.00	0.00	0.00	166.00	7.00	0.00	173.00
Library	368.05	422.30	433.30	0.00	0.00	0.00	9.00	9.00	442.30	0.00	0.00	442.30
Municipal Court	166.75	167.75	164.75	0.00	0.00	(1.00)	0.00	(1.00)	163.75	0.00	0.00	163.75
Neighborhood Housing & Community Dev.	0.00	25.00	26.00	0.00	0.00	0.00	0.00	0.00	26.00	0.00	0.00	26.00
Parks and Recreation	637.75	649.75	651.75	0.00	0.00	(1.00)	0.00	(1.00)	650.75	0.00	0.00	650.75
Planning & Zoning	363.00	71.00	51.00	4.00	(2.00)	0.00	0.00	2.00	53.00	0.00	0.00	53.00
Police - Sworn	1,846.00	1,896.00	1,908.00	0.00	0.00	0.00	0.00	0.00	1,908.00	0.00	0.00	1,908.00
Police - Non-Sworn	683.25	702.25	732.25	1.00	0.00	(8.00)	0.00	(7.00)	725.25	0.00	0.00	725.25
GENERAL FUND TOTAL	**6,234.55**	**6,525.80**	**6,716.80**	**9.50**	**(6.00)**	**(10.00)**	**91.00**	**84.50**	**6,801.30**	**8.00**	**(69.00)**	**6,740.30**
SUPPORT SERVICES FUND												
Building Services	158.08	160.08	162.08	0.00	0.00	0.00	1.00	1.00	163.08	0.00	0.00	163.08
City Auditor	26.50	26.50	26.50	0.00	0.00	0.00	0.00	0.00	26.50	0.00	0.00	26.50
City Clerk	24.00	24.00	27.00	0.00	0.00	0.00	0.00	0.00	27.00	0.00	0.00	27.00
Communications and Public Information	24.00	25.00	25.00	0.00	0.00	0.00	1.00	1.00	26.00	0.00	0.00	26.00
Contract Management	44.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Financial Services	190.50	241.50	254.50	0.00	(12.00)	0.00	0.00	(12.00)	242.50	0.00	0.00	242.50
Intergovernmental Relations	4.00	4.00	4.00	0.00	0.00	0.00	0.00	0.00	4.00	0.00	0.00	4.00
Human Resources	104.00	107.50	112.50	0.00	(2.50)	0.00	0.00	(2.50)	110.00	0.00	0.00	110.00
Labor Relations	0.00	6.00	6.00	0.00	0.00	0.00	0.00	0.00	6.00	0.00	0.00	6.00
Law	91.00	94.00	97.00	8.00	0.00	0.00	0.00	8.00	105.00	0.00	0.00	105.00
Management Services	96.23	64.23	62.23	0.00	0.00	0.00	0.00	0.00	62.23	1.00	0.00	63.23
Mayor and Council	46.00	59.00	59.00	0.00	0.00	0.00	0.00	0.00	59.00	0.00	0.00	59.00
Medical Director	0.00	9.00	9.00	0.00	0.00	0.00	0.00	0.00	9.00	0.00	0.00	9.00
Real Estate Services	35.00	35.00	35.00	0.00	0.00	0.00	0.00	0.00	35.00	0.00	0.00	35.00
Small and Minority Business Resources	29.00	29.00	31.00	0.00	0.00	0.00	0.00	0.00	31.00	0.00	0.00	31.00
Telecommunications & Regulatory Affairs	0.00	15.00	15.00	0.00	0.00	0.00	0.00	0.00	15.00	0.00	0.00	15.00
SUPPORT SERVICES FUND TOTAL	**872.31**	**899.81**	**925.81**	**8.00**	**(14.50)**	**0.00**	**2.00**	**(4.50)**	**921.31**	**1.00**	**0.00**	**922.31**

FY 2017-18 PERSONNEL SUMMARY

in Full-Time Equivalents (FTEs)

	2014-15 ACTUAL BUDGET	2015-16 ACTUAL BUDGET	2016-17 AMENDED BUDGET	TRANSFERRED IN	TRANSFERRED OUT	POSITIONS ELIMINATED	POSITIONS NEW	TOTAL DEPT. CHANGE	2017-18 PROPOSED BUDGET	COUNCIL ACTION NEW POSITIONS	COUNCIL ACTION ELIMINATED POSITIONS	2017-18 APPROVED BUDGET
ENTERPRISE AND OTHER FUNDS												
Austin Code	108.00	117.00	119.00	0.00	0.00	0.00	27.00	27.00	146.00	0.00	0.00	146.00
ACC - Austin Convention Center	202.25	211.75	220.75	2.25	0.00	0.00	15.50	17.75	238.50	0.00	0.00	238.50
ACC - Palmer Events Center Garage	8.75	10.00	10.00	0.00	(2.25)	0.00	0.00	(2.25)	7.75	0.00	0.00	7.75
ACC - Palmer Events Center Operating	39.00	44.25	46.00	0.00	0.00	0.00	3.50	3.50	49.50	0.00	0.00	49.50
Austin Energy	1,672.75	1,672.75	1,718.00	0.00	(8.00)	0.00	39.00	31.00	1,749.00	0.00	0.00	1,749.00
Austin Resource Recovery	414.00	429.00	454.00	0.00	0.00	0.00	8.00	8.00	462.00	0.00	0.00	462.00
Austin Transportation Dept - Mobility Fund	143.00	155.00	175.00	10.00	0.00	0.00	15.00	25.00	200.00	0.00	0.00	200.00
Austin Transportation Dept - Parking Mgmt	55.50	65.50	65.50	0.00	(1.00)	0.00	3.00	2.00	67.50	0.00	0.00	67.50
Austin Water	1,147.35	1,148.50	1,170.00	0.00	0.00	0.00	15.00	15.00	1,185.00	0.00	0.00	1,185.00
Aviation	379.00	415.00	456.00	0.00	0.00	0.00	33.00	33.00	489.00	0.00	0.00	489.00
CTM - Communications & Technology Mang.	221.00	229.00	235.00	1.00	(1.00)	0.00	0.00	0.00	235.00	0.00	0.00	235.00
CTM - CTECC	48.00	47.00	48.00	0.00	0.00	0.00	0.00	0.00	48.00	0.00	0.00	48.00
CTM - Wireless Communications	40.00	39.00	39.00	0.00	0.00	0.00	0.00	0.00	39.00	0.00	0.00	39.00
Economic Development	56.00	58.00	62.00	0.00	0.00	0.00	2.00	2.00	64.00	0.00	0.00	64.00
Fleet	205.00	212.00	218.00	1.00	0.00	0.00	0.00	1.00	219.00	0.00	0.00	219.00
Municipal Court - Juvenile Case Manager Fund	9.00	9.00	9.00	0.00	0.00	0.00	0.00	0.00	9.00	0.00	0.00	9.00
Municipal Court - Traffic Safety Fund	1.00	1.00	1.00	0.00	0.00	0.00	0.00	0.00	1.00	0.00	0.00	1.00
Neighborhood Housing & Community Dev.	25.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Parks & Recreation - Golf	41.00	41.00	41.00	0.00	0.00	0.00	0.00	0.00	41.00	0.00	0.00	41.00
Public Works - Capital Projects Mgmt.	186.00	164.00	167.00	1.00	(1.00)	0.00	10.00	10.00	177.00	0.00	0.00	177.00
Public Works - Child Safety Fund	14.25	14.25	14.25	0.00	0.00	0.00	0.00	0.00	14.25	0.00	0.00	14.25
Public Works -Transportation Fund	303.00	313.00	330.00	1.00	0.00	0.00	1.00	2.00	332.00	0.00	0.00	332.00
Watershed Protection	273.75	275.75	311.00	0.00	0.00	0.00	8.00	8.00	319.00	0.00	0.00	319.00
ENTERPRISE AND OTHER FUNDS TOTAL	**5,592.60**	**5,671.75**	**5,909.50**	**16.25**	**(13.25)**	**0.00**	**180.00**	**183.00**	**6,092.50**	**0.00**	**0.00**	**6,092.50**
GRANT FUNDS												
Austin Energy Special Revenue	3.00	1.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Austin Public Health Special Revenue	216.00	214.00	222.00	0.00	0.00	(2.00)	0.00	(2.00)	220.00	0.00	0.00	220.00
Human Resources Special Revenue	6.00	6.00	6.00	0.00	0.00	0.00	0.00	0.00	6.00	0.00	0.00	6.00
Management Services Special Revenue	1.00	1.00	1.00	0.00	0.00	0.00	0.00	0.00	1.00	0.00	0.00	1.00
Municipal Court Special Revenue	2.00	2.00	2.00	0.00	0.00	0.00	0.00	0.00	2.00	0.00	0.00	2.00
Neighborhood Housing Special Revenue	29.00	29.00	33.00	0.00	0.00	0.00	0.00	0.00	33.00	0.00	0.00	33.00
Parks & Recreation Special Revenue	3.00	3.00	3.00	0.00	0.00	0.00	0.00	0.00	3.00	0.00	0.00	3.00
Police Special Revenue	18.00	18.00	6.00	0.00	0.00	0.00	0.00	0.00	6.00	0.00	0.00	6.00
GRANT FUNDS TOTAL	**278.00**	**274.00**	**273.00**	**0.00**	**0.00**	**(2.00)**	**0.00**	**(2.00)**	**271.00**	**0.00**	**0.00**	**271.00**
CITYWIDE TOTAL	**12,977.46**	**13,371.36**	**13,825.11**	**33.75**	**(33.75)**	**(12.00)**	**273.00**	**261.00**	**14,086.11**	**9.00**	**(69.00)**	**14,026.11**

Funds Subject to Appropriation

The City of Austin has established a series of funds to track the expenditures of separate activities. A fund is a fiscal and accounting entity that records cash, revenue, expenditures and balances relating to specific activities. The City of Austin uses funds that can be divided into the following categories: General, Enterprise, Internal Service, Special Revenue, Debt Retirement and Capital Projects. Below is a list of the funds that are budgeted for the upcoming fiscal year.

General Fund and General Fund Reserves

The General Fund is the general operating fund for the City of Austin. This fund accounts for revenue and expenditures for general government services. The General Fund is supported by taxes, fees, fines, permits, licenses, charges for services and interest income. The General Fund also includes transfers from other funds including Austin Water and Austin Energy. Reserve funds are maintained according to the City's financial policies to keep a healthy fiscal climate.

Enterprise Funds and Enterprise Reserves

Enterprise funds account for the acquisition, operations and maintenance of the City's facilities and services that are entirely or predominantly supported by user charges. They may also be funds for which the City has decided that the revenue earned, expenses incurred, and/or net income is appropriate for capital maintenance, public policy, management control, accountability or other purposes. All activities necessary to provide services are accounted for in these funds including, but not limited to, administration, operations and maintenance. The largest enterprise funds are the Austin Energy and Austin Water Funds.

Austin Energy Fund

The Austin Energy Fund is the operating fund for the electric utility. The primary source of revenue is the sale of electricity to customers. Revenue supports operations and maintenance of the electrical distribution system.

Austin Water Funds

The Austin Water Funds account for the operating requirements for the water, wastewater, and reclaimed water functions of Austin Water. The primary revenue source is water and wastewater sales. The revenue supports treatment, collection, and distribution of water, wastewater, and reclaimed water.

Other **enterprise funds** are as follows:

- Airport Operating Fund – The operating and maintenance fund for the Austin-Bergstrom International Airport. Revenue sources include airline fees and non-airline revenue such as parking and concession fees;
- Austin Code Fund – Used to account for expenditures of the City's code compliance efforts, including property abatement, zoning, and dangerous housing and buildings code compliance;
- Austin Resource Recovery Fund – Accounts for activities of the Austin Resource Recovery department, including garbage, recycling, hazardous waste collection and zero-waste initiatives;
- Community Benefit Charge Fund – Accounts for community benefit volumetric surcharge revenue used to fund Austin Water's Customer Assistance Program;
- Convention Center and Palmer Events Funds – Account for convention center and public events activities;
- Drainage Utility Fund – Accounts for drainage and watershed protection activities;
- Golf and Golf Surcharge Funds – Accounts for golf activities;
- Mobility Fund – Accounts for transportation planning, right-of-way management, and traffic management activities;
- Parking Management Fund – Accounts for parking and transportation permitting activities; and,
- Transportation Fund – Accounts for transportation, streets, and bridge maintenance activities.

The **enterprise reserve funds** are as follows:

- Airport Capital Fund – Accounts for funds used for the Airport Capital Improvements Program (CIP);
- Austin Energy Capital Reserve Fund – Accounts for funds used to provide extensions, additions, replacements, and improvements to the electric system;
- Austin Energy Contingency Reserve Fund – Provides emergency funding for unforeseen events impacting Austin Energy;

Funds Subject to Appropriation

- Austin Energy Power Supply Stabilization Reserve Fund – Used to mitigate power supply cost volatility which causes variation in the Power Supply Adjustment rate;
- Austin Energy Utility Revenue Bond-ECC Proceeds Reserve – Used to pay principal and interest on revenue bonds issued to purchase and remodel the Austin Energy System Control Center;
- Austin Water Revenue Stability Reserve Fund – Provides emergency funding in case of revenue shortfalls;
- Convention Center Marketing and Promotion Fund – Accounts for promotion of concession and catering products and services at the Convention Center; and,
- Convention Center Repair and Replacement Fund – Funds the acquisition, replacement, maintenance and repair of catering and concession equipment and furnishings within the Convention Center.

Internal Service Funds

Internal service funds are used to account for the financing of goods or services provided by one department to other City departments and other agencies on a cost-reimbursement basis. The internal service funds are:

- Capital Projects Management Fund – Includes project management of the City's capital projects;
- Combined Transportation, Emergency, and Communication Center – Accounts for the operation of shared emergency communications and transportation management for the region;
- Communications and Technology Management Fund – Includes information technology efforts of the City;
- CTM Technology Acquisition Fund – Provides cash reserves to purchase large information technology resources;
- Employee Benefits Fund – Includes the health, dental, and life insurance costs of City employees and retirees;
- Fleet Services Fund – Includes vehicle and equipment services;
- Liability Reserve Fund – Provides coverage of the City's major claims liabilities;
- Support Services Fund – Includes the activities of the various support services departments;
- Vehicle Acquisition Fund – Used to purchase replacement vehicles for general government departments;
- Wireless Communication Services Fund – Includes communication support activities; and,
- Workers' Compensation Fund – Accounts for workers' compensation costs.

Special Revenue Funds

Special revenue funds are used to account for and report the proceeds of specific revenue sources (other than major capital projects) that are restricted or committed to expenditures for specific purposes other than debt service or capital projects. Grants awarded to the City from various federal, state, and other sources are included in this category. Also included are the following budgeted funds.

General Government

- Municipal Court Building Security Fund – Provides funding to enhance courthouse security;
- Municipal Court Juvenile Case Manager Fund – Accounts for the collection of fees associated with fine-only misdemeanor charges and provides funding for the administration of juvenile dockets; and,
- Municipal Court Technology Fund – Provides funding for technological enhancements to Court operations.

Public Safety

- Municipal Court Traffic Safety Fund – Collects fees associated with red light camera program penalties; and,
- Police Asset Forfeiture Funds – These funds account for the collection of contraband awarded to the agency by the courts. Funds may only be used to increase law enforcement resources.

Transportation, Planning, and Sustainability

- Barton Springs Conservation Fund – Promotes conservation and research that benefit the federally endangered Barton Springs Salamander, Barton Springs, and the Barton Springs watershed; and,
- Child Safety Fund – Accounts for certain fines and fees used to provide school crossing guards at city schools.

Funds Subject to Appropriation

Public Recreation and Culture

- Cultural Arts Fund – Receives a portion of tax receipts from the Hotel/Motel Occupancy Tax Fund, which are used to fund cultural contracts through a predetermined peer panel process, review and recommendation by the Arts Commission, and allocation approval by City Council. The Texas Tax Code allows Hotel/Motel Occupancy Tax revenue to be used to encourage, promote, and improve the arts, including expenditures for administrative costs incurred directly in the promotion and servicing of the arts.
- Historical Preservation Fund – Receives a portion of tax receipts from the Hotel/Motel Occupancy Tax Fund, which are used to fund operations and facility improvements at Austin's historic properties and assets. The Texas Tax Code allows Hotel/Motel Occupancy Tax revenue to be used for historic preservation and restoration that promotes tourism and the convention and hotel industry at sites that are in the immediate vicinity of convention center facilities or visitor information centers, or located in areas frequented by tourists and convention delegates.

Urban Growth Management

- Austin Cable Access Fund – Accounts for payments from cable companies and disbursements to Austin Access Television;
- Business Retention and Enhancement Fund – Accounts for funds to retain and enhance downtown businesses (this fund was dissolved in FY 2016-17). The fund balance will be transferred into the Budget Stabilization Reserve Fund and the revenue will revert to the General Fund;
- City Hall Fund – Used for funding and expenditures for Austin City Hall's retail leases and underground parking garage;
- Downtown Public Improvement District Fund – Provides adequate and constant funds for quality of life improvements and planning and marketing of Downtown Austin;
- East 6th Street Public Improvement District Fund – Provides additional services that supplement existing services provided by the City of Austin;
- Estancia Hill Country Public Improvement District Fund – Provides a financing mechanism for the construction, ownership, and maintenance of certain improvements to support the planned community;
- Homestead Preservation Tax Increment Financing Fund – Accounts for property tax revenue collected in the Homestead Preservation Reinvestment Zone No. 1;
- Hotel Motel Occupancy Tax Fund – Accounts for hotel/motel occupancy tax revenue and transfers the revenue to participating funds;
- HUD Section 108 Family Business Loan Program – In partnership with the U.S. Department of Housing and Urban Development, supports and stimulates business development by providing low-interest loans to qualified Austin small business owners;
- I-35 Parking Program Fund – Accounts for revenue, operations, and maintenance requirements for two parking lots located under the IH-35 overpass between East 6th and 8th Streets. These state-owned lots fall under the City's control through a 1963 lease arrangement;
- Indian Hills Public Improvement District Fund – Provides a financing mechanism for basic infrastructure to support the planned community;
- Mueller Tax Incrementing Financing Fund – Accounts for property tax revenue collected in the Mueller Tax Increment Financing reinvestment Zone No. 16;
- Music Loan Program Fund – Provides resources for one-time music projects (this fund is being dissolved in FY 2016-17);
- Neighborhood Housing - Housing Trust Fund – Accounts for preserving and creating reasonably priced housing in the city of Austin;
- Neighborhood Housing University Neighborhood Overlay Fund – Created to provide rental housing development assistance within the University Neighborhood Overlay;
- One Texas Center Fund – Accounts for revenue and debt service of the One Texas Center Building;
- Parks and Recreation Special Events Fund – Accounts for the revenue generated by and expenditures pertaining to specific special events that utilize Austin's parkland;
- Rutherford Lane Facility Fund – Accounts for revenue, expenditures and debt service requirements of the Rutherford Lane facilities;
- Seaholm Tax Increment Financing Fund – Accounts for property and sales tax revenue that is collected in the Seaholm Tax Increment Financing Reinvestment Zone No. 18;

Funds Subject to Appropriation

- Second Street Tax Increment Financing Fund – Accounts for property tax revenue collected in a contiguous geographic area that includes Blocks 2, 3, 4 and 21 of the Original City Subdivision and which is generally bounded by San Antonio Street, West Cesar Chavez Street, Colorado Street and West Third Street;
- South Congress Public Improvement District Fund – Provides services that supplement those provided by the City of Austin, including minor capital improvements, beautification efforts, promotional efforts, and marketing;
- Tourism and Promotion Fund – Accounts for the promotion of tourism in Austin as both a leisure and business destination. Funded by a portion of bed tax receipts;
- Town Lake Park Vehicle Rental Tax Fund – Accounts for the levy of a short-term motor vehicle rental tax;
- Waller Creek Tunnel Reserve Fund – Provides reserve funding for the Waller Creek tunnel project;
- Waller Creek Tunnel Tax Increment Financing Fund – Accounts for property tax revenue that is collected in the Waller Creek Tax Increment Financing Reinvestment Zone No. 17;
- Whisper Valley Public Improvement District Fund – Provides a financing mechanism for basic infrastructure to support the planned community; and,
- Wildland Conservation Fund – Accounts for the City and County's management of preserve systems.

Other

- Community Development Incentives Fund – Provides short-term funding to certain new initiatives that the City Council identifies as promising;
- Economic Development Fund – Provides funding for the Economic Development Department so that it can leverage Austin's cultural, economic, and business assets to create economic prosperity for all citizens while preserving our culture and environment. The primary revenue sources are transfers from the General Fund and enterprise funds;
- Economic Incentives Reserve Fund – Provides incentive grants and other economic incentive agreements established on the grounds that they provide higher levels of employment, economic activity and stability;
- Green Water Treatment Plant Land Sale Proceeds Fund – Used to account for revenue and expenditures associated with the land sale of the decommissioned and deconstructed Green Water Treatment Plant;
- Long Center Capital Improvements Fund – Accounts for capital improvements and maintenance of the Long Center for Performing Arts; and,
- Music Venue Assistance Program – Provides low-interest loans to qualifying music venues to assist with implementing sound mitigation technologies and reduce the number of sound-related complaints. The goal of the program is to use sound mitigation technologies to reduce sound levels that impact nearby residents, significantly improving the acoustics inside music venues and reducing the number of sound-related complaints.

Debt Retirement

Debt retirement funds are used to account for the accumulation of resources for, and the payment of, general long-term debt.

- Airport Bond Interest Holding Fund – Used to pay interest on airport revenue bonds issued for airport construction;
- Airport Revenue Bond Redemption Fund – Used to pay debt for airport construction;
- Airport Variable Rate Bond Debt Service Fund – Used to pay debt for the airport rental car area;
- Combined Utility Revenue Bond Redemption Fund – Used to pay debt for utility bonds;
- Convention Center Hotel Occupancy Tax Revenue Bond Redemption Fund – Used to pay debt for the Convention Center and Waller Creek expansion with funds from Venue Project Fund;
- Convention Center Town Lake Park Venue Project Bond Redemption Fund – Used to pay for debt associated with the Palmer Events Center Town Lake Park Venue Project;
- General Obligation Debt Service Fund – Used for payments of principal, interest and related costs of general obligation or tax-supported debt;
- HUD Section 108 Debt Service Fund – Pays the principal and interest payments on debt related to the East 11th and 12th Street Redevelopment Program, the Neighborhood Commercial Management Program, and the Family Business Loan Program. The sources of revenue to the HUD Section 108 Loan Debt Service Fund are Community Development Block Grant (CDBG) funding and loan repayments from the Section 108 Family Business Loan Program; and,

Funds Subject to Appropriation

- Seaholm Parking Garage Debt Service Fund – Used to account for debt service and associated costs for bonds issued to finance public improvements associated with the garage.

Capital Projects Funds

Capital projects funds are used to account for financial resources to be used for the acquisition or construction of major capital facilities other than those financed by proprietary funds and trust funds. Below are the groups of funds that account for the activities related to the capital improvement projects:

2006: Funds authorized November 7, 2006, for transportation projects, drainage and water quality protection, parks facilities and parkland, affordable housing, central library, and public safety facilities;

2010: Funds authorized November 2, 2010, for mobility projects, including roadway, signals, intersections and pedestrian/ADA improvements;

2012: Funds authorized November 6, 2012, for transportation and mobility projects, open space and water protection, parks and recreation, public safety, health and human services, and library, museum and cultural art facilities;

2013: Funds authorized November 5, 2013, for affordable housing; and,

2016: Funds authorized November 8, 2016, for transportation and mobility improvements.

Other: Funds established for various purposes that use funding sources other than authorized bonds.

Funds Subject to Appropriation

Fund Category	Fund Name			
General	General			
Enterprise	Airport Operating	Austin Code	Austin Energy	Austin Resource Recovery
	Community Benefit Charge	Convention Center Operating	Convention Center Palmer Events Garage	Convention Center Palmer Events Center Operating
	Convention Center Palmer Events Center Revenue	Convention Center Tax	Convention Center Venue Project	Drainage Utility
	Golf	Golf Surcharge	Mobility	Parking Management
	Transportation	Reclaimed Water Operating	Wastewater Operating	Water Operating
Reserves	**General Fund Reserves**	Budget Stabilization Reserve	Emergency Reserve	Pay for Success Reserve
		Property Tax Reserve		
	Enterprise Fund Reserves	Airport Capital	Austin Energy Capital Reserve	Austin Energy Contingency Reserve
		Austin Energy Power Supply Stabilization Reserve	Austin Energy Utility Revenue Bond-ECC Proceeds Reserve	Austin Water Revenue Stability Reserve
		Convention Center Marketing and Promotion	Convention Center Repair and Replacement	
Internal Service	Capital Projects Management	Combined Transportation, Emergency & Communications Ctr	Communications and Technology Management	CTM Technology Acquisition
	Employee Benefits	Fleet Services	Liability Reserve	Support Services
	Vehicle Acquisition	Wireless Communication Services	Workers' Compensation	

Funds Subject to Appropriation

Fund Category	Fund Name			
Special Revenue	Austin Cable Access	Barton Springs Conservation	Business Retention and Enhancement	Child Safety
	City Hall	Community Development Incentives	Cultural Arts	Downtown Public Improvement District
	East 6th Street Public Improvement District	Economic Development	Economic Incentives Reserve	Estancia Hill Country Public Improvement District
	Green Water Treatment Plant Land Sale Proceeds	Historical Preservation	Homestead Preservation Tax Increment Financing	Hotel Motel Occupancy Tax
	HUD Section 108 Family Business Loan Program	I-35 Parking Program	Indian Hills Public Improvement District	Long Center Capital Improvements
	Mueller Tax Increment Financing	Municipal Court Building Security	Municipal Court Juvenile Case Manager	Municipal Court Technology
	Municipal Court Traffic Safety	Music Loan Program	Music Venue Assistance Program	Neighborhood Housing University Neighborhood Overlay
	Neighborhood Housing – Housing Trust	One Texas Center	Parks and Recreation Special Events	Police Asset Forfeiture Funds
	Rutherford Lane Facility	Seaholm Tax Increment Financing	Second Street Tax Increment Financing	South Congress Public Improvement District
	Tourism and Promotion	Town Lake Park Vehicle Rental Tax	Waller Creek Tunnel Reserve	Waller Creek Tunnel Tax Increment Financing
	Whisper Valley Public Improvement District	Wildland Conservation		

Funds Subject to Appropriation

Debt Retirement	Airport Bond Interest Holding	Airport Revenue Bond Redemption	Airport Variable Rate Bond Debt Service	Combined Utility Revenue Bond Redemption
	Convention Ctr Hotel Occupancy Tax Revenue Bond Redemption	Conv Ctr Town Lake Park Venue Project Bond Redemption	General Obligation Debt Service	HUD Section 108 Debt Service
	Seaholm Parking Garage Debt Service			

Funds Subject to Appropriation

Department	Fund Name			
Animal Services	General Fund			
Development Services				
Emergency Medical Services				
Fire				
Health and Human Services				
Library				
Municipal Court		Municipal Court Building Security	Municipal Court Juvenile Case Management	Municipal Court Technology
		Municipal Court Traffic Safety		
Neighborhood Housing and Community Development		Homestead Preservation Tax Increment Financing	HUD Section 108 Debt Service	Neighborhood Housing – Housing Trust
		Neighborhood Housing University Neighborhood Overlay		
Parks and Recreation		Golf	Golf Surcharge	Parks and Recreation Special Events
Planning and Zoning				
Police		Police Federal Department of Justice Asset Forfeiture	Police Federal Department of Treasury Asset Forfeiture	Police State Contraband Asset Forfeiture
		Police State Gambling Asset Forfeiture		

Funds Subject to Appropriation

Department	Fund Name			
Building Services	Support Services Fund	City Hall	One Texas Center	Rutherford Lane Facility
Communications and Public Information				
Financial Services		Long Center Capital Improvements	Estancia Hill Country Public Improvement District	Historical Preservation
		Indian Hills Public Improvement District	Pay for Success Reserve	Seaholm Parking Garage Debt Service
		Seaholm Tax Increment Financing	Waller Creek Tunnel Reserve	Waller Creek Tunnel Tax Increment Financing
		Whisper Valley Public Improvement District		
Intergovernmental Relations				
Human Resources		Employee Benefits	Workers' Compensation	
Labor Relations				
Law		Liability Reserve		
Management Services				
Mayor and Council				
Office of the City Auditor				
Office of the City Clerk				
Office of the Medical Director				
Office of Real Estate Services				
Small and Minority Business Resources				
Telecommunications and Regulatory Affairs		Austin Cable Access		

Funds Subject to Appropriation

Department	Fund Name			
Austin Code	Austin Code			
Austin Convention Center	Convention Center Hotel Occupancy Tax Revenue Bond Redemption	Convention Center Marketing & Promotion	Convention Center Operating	Convention Center Palmer Events Center Garage
	Convention Center Palmer Events Center Operating	Convention Center Palmer Events Center Revenue	Convention Center Repair and Replacement	Convention Center Tax
	Conv Ctr Town Lake Park Venue Project Bond Redemption	Convention Center Venue Project	Hotel Motel Occupancy Tax	Tourism and Promotion
	Town Lake Park Vehicle Rental Tax			
Austin Energy	Austin Energy	Austin Energy Capital Reserve	Austin Energy Contingency Reserve	Austin Energy Power Supply Stabilization Reserve
	Austin Energy Utility Revenue Bond-ECC Proceeds Reserve	Combined Utility Revenue Bond Redemption	Utility Revenue Bond Redemption	
Austin Resource Recovery	Austin Resource Recovery			
Austin Transportation	I-35 Parking Program	Mobility	Parking Management	
Austin Water	Austin Water Revenue Stability Reserve	Combined Utility Revenue Bond Redemption	Community Benefit Charge	Reclaimed Water Operating
	Utility Revenue Bond Redemption	Water Operating	Wastewater Operating	Wildland Conservation
Aviation	Airport Bond Interest Holding	Airport Capital	Airport Operating	Airport Revenue Bond Redemption
	Airport Variable Rate Bond Debt Service			

Funds Subject to Appropriation

Department	Fund Name			
Communications and Technology Management	Combined Transportation, Emergency & Communications Ctr	Communications and Technology Management	CTM Technology Acquisition	Wireless Communication Services
Economic Development	Business Retention and Enhancement	Cultural Arts	Downtown Public Improvement District	East 6th Street Public Improvement District
	Economic Development	Economic Incentives Reserve	Green Water Treatment Plant Land Sale Proceeds	HUD Section 108 Family Business Loan Program
	Mueller Tax Increment Financing	Music Loan Program	Music Venue Assistance Program	Second Street Tax Increment Financing
	South Congress Public Improvement District			
Fleet Services	Fleet Services	Vehicle Acquisition		
Public Works	Capital Projects Management	Child Safety	Transportation	
Watershed Protection	Drainage Utility			
Non-Departmental	Budget Stabilization Reserve	Community Development Incentives	Emergency Reserve	General Obligation Debt Service
	Property Tax Reserve			

All Funds Matrix – 2017-18

Major Funding Sources and Major Expenditure Categories for All Budgeted Funds by Fund Type FY 2017-18 Approved Budget in (000s)

	General	Reserves (General & Enterprise)	Enterprise	Internal Service	Special Revenue	Debt Retirement	Total
BEGINNING BALANCES	$0	$498,506	$649,485	$45,897	$54,024	$215,864	$1,463,776
ALL FUNDS REVENUE AND TRANSFERS IN							
Taxes	$691,467	$0	$0	$0	$118,448	$145,083	$954,998
Franchise Fees	$36,936	$0	$93	$0	$1,900	$0	$38,929
Fines, Forfeitures, & Penalties	$14,074	$0	$865	$0	$3,534	$0	$18,473
Licenses, Permits, & Inspections	$59,942	$0	$12,182	$60	$0	$0	$72,184
Charges for Services & Goods	$65,973	$604	$460,350	$1,246	$8,801	$600	$537,573
Interest & Other	$3,821	$2,371	$68,622	$9,803	$16,342	$33,364	$134,324
Utility Charges	$0	$0	$1,919,146	$0	$0	$0	$1,919,146
Transfers In/Billings to Depts.*	$154,914	$74,124	$174,245	$582,056	$70,397	$424,791	$1,480,527
TOTAL AVAILABLE FUNDS	$1,027,128	$77,099	$2,635,504	$593,165	$219,421	$603,838	$5,156,156
Less: Interfund Transfers	($246,356)	($18,492)	($632,125)	($142,270)	($52,628)	($144,830)	($1,236,701)
NET TOTAL AVAILABLE FUNDS	$780,772	$58,607	$2,003,379	$450,895	$166,793	$459,008	$3,919,455

	General	Reserves (General & Enterprise)	Enterprise	Internal Service	Special Revenue	Debt Retirement	Total
ALL FUNDS EXPENDITURES AND TRANSFERS OUT							
Personnel	$748,065	$100	$557,372	$183,302	$11,809	$0	$1,500,648
Contractuals	$258,337	$4,269	$790,888	$416,756	$71,109	$2,276	$1,543,636
Commodities	$24,313	$509	$482,410	$32,742	$5,642	$578,528	$1,124,144
Non-CIP Capital	$1,245	$0	$2,650	$465	$4,620	$0	$8,979
Expense Refunds	($31,080)	$0	($115,243)	($24,262)	($841)	$0	($171,426)
Indirect Costs and Transfers	$26,248	$40,901	$908,972	$23,460	$132,175	$32,370	$1,164,128
TOTAL REQUIREMENTS	$1,027,128	$45,779	$2,627,048	$632,464	$224,514	$613,174	$5,170,108
Less: Interfund Transfers**	($246,356)	($18,492)	($632,125)	($142,270)	($52,628)	($144,830)	($1,236,701)
NET TOTAL REQUIREMENTS	$780,772	$27,287	$1,994,923	$490,194	$171,886	$468,344	$3,933,407
EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN & OTHER SOURCES OVER EXPENDITURES & TRANSFERS OUT	$0	$31,320	$8,456	($39,299)	($5,093)	($9,336)	($13,952)
ENDING BALANCES	$0	$529,826	$657,941	$6,598	$48,932	$206,527	$1,449,824

** Also includes inter-agency billings*
***Includes health insurance costs shown in Personnel and contractual costs charged by Internal Service Funds to other City funds shown in Contractuals*
Note: Numbers may not add due to rounding

Summary of All City Funds

(000s)

BEGINNING BALANCES	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
GENERAL FUND	0	0	0	0	0
RESERVES FUNDS					
Airport Capital Fund	77,502	106,785	115,726	115,989	113,681
Austin Energy Capital Reserve Fund	64	64	9,064	9,064	12,374
Austin Energy Contingency Reserve Fund	105,444	151,101	189,059	188,323	98,114
Austin Energy Power Supply Stabilization Reserve Fund	0	0	0	0	89,235
Austin Water Utility Revenue Stability Reserve Fund	11,361	18,692	28,018	28,154	37,560
Community Development Incentives Fund	0	0	827	834	450
Convention Center Marketing and Promotion Fund	486	444	458	299	367
Convention Center Repair and Replacement Fund	460	183	292	219	235
General Fund Budget Stabilization Reserve Fund	108,283	100,179	70,856	65,038	69,722
General Fund Emergency Reserve Fund	40,000	40,000	54,669	54,669	58,217
General Fund Property Tax Reserve Fund	4,500	4,500	4,500	4,500	4,500
Pay for Success Reserve Fund	0	0	0	0	0
Utility Revenue Bond-ECC Proceeds Reserve	0	0	14,281	14,281	14,052
TOTAL RESERVES FUNDS	348,100	421,949	487,751	481,369	498,506
ENTERPRISE FUNDS					
Airport Operating Fund	0	0	0	0	0
Austin Code Fund	2,371	2,097	1,382	2,101	243
Austin Energy Fund	274,985	279,171	334,478	310,501	379,572
Austin Resource Recovery Fund	5,370	6,134	5,687	5,325	8,332
Community Benefits Charge Fund	0	0	0	0	0
Convention Center Operating Fund	34,884	27,826	23,509	19,790	20,284
Convention Center Palmer Events Center Garage Fund	(3)	0	0	0	0
Convention Center Palmer Events Center Operating Fund	12,228	9,661	5,300	4,306	4,428
Convention Center Palmer Events Center Revenue Fund	17	0	0	0	0
Convention Center Tax Fund	3	0	0	0	0
Convention Center Venue Project Fund	6,762	872	152	0	0
Drainage Utility Fund	8,371	9,495	13,487	10,631	13,391
Golf Fund	(997)	(1,421)	(1,912)	(1,483)	(1,455)
Golf Surcharge Fund	131	104	181	157	266
Mobility Fund	5,769	5,521	6,495	4,653	8,811
Parking Management Fund	3,242	2,992	2,835	2,449	3,629
Reclaimed Water Utility Operating Fund	1,831	534	382	693	1,325
Transportation Fund	5,749	9,670	10,254	8,154	11,731
Wastewater Utility Operating Fund	37,181	50,516	75,021	71,460	100,522
Water Utility Operating Fund	13,250	30,433	63,985	62,509	98,407
TOTAL ENTERPRISE FUNDS	411,145	433,605	541,236	501,246	649,485
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	521	(1,053)	(1,493)	(1,225)	(1,726)

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

BEGINNING BALANCES	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Combined Transportation, Emergency & Communications Ctr Fund	304	65	(242)	(242)	(277)
Communications and Technology Management Fund	3,266	1,308	1,798	679	1,758
CTM - Technology Acquisition Fd	192	305	433	365	247
Employee Benefits Fund	36,622	22,614	23,628	19,790	30,239
Fleet Services Fund	6,316	10,965	7,589	7,643	1,352
Liability Reserve Fund	1,645	128	(236)	51	(1,470)
Support Services Fund	8,901	7,325	7,846	3,859	6,970
Vehicle Acquisition Fund	647	2,939	2,209	1,504	2,299
Wireless Communication Services Fund	(231)	38	117	85	(712)
Workers' Compensation Fund	2,303	5,001	6,589	5,781	7,218
TOTAL INTERNAL SERVICE FUNDS	60,487	49,636	48,237	38,289	45,897
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	1,753	2,555	3,871	2,790	4,411
Barton Springs Conservation	76	130	183	0	712
Business Retention and Enhancement Fund	1,629	2,219	5,321	4,787	534
Child Safety Fund	197	329	50	267	226
City Hall Fund	693	280	(39)	59	(187)
Cultural Arts Fund	2,993	3,936	4,720	4,313	3,987
Downtown Public Improvement District	259	307	569	558	53
East 6th Street Public Improvement District	98	100	113	112	84
Economic Development Fund	1,162	108	636	210	496
Economic Incentives Reserve Fund	19,529	19,394	17,245	16,869	14,321
Environmental Remediation Fund	969	0	0	0	0
Estancia Hill Country Public Improvement District	0	125	160	126	205
Green Water Treatment Plant Land Sale Proceeds Fund	0	0	0	0	0
Historical Preservation Fund	0	0	0	0	0
Homestead Preservation Reinvestment Tax Increment Fund	0	0	0	0	253
Hotel Occupancy Tax Fund	0	0	0	0	0
HUD Section 108 Family Business Loan Program Fund	42	92	254	1,398	412
I-35 Parking Program Fund	592	707	787	597	543
Indian Hills Public Improvement District	0	0	191	0	190
Long Center Capital Improvements Fund	0	5	1	5	0
Mueller Tax Increment Financing Fund	1	3	4	3	0
Municipal Court Building Security Fund	97	80	58	36	0
Municipal Court Juvenile Case Manager Fund	2,040	2,020	1,827	1,746	1,643
Municipal Court Technology Fund	739	783	646	630	440
Municipal Court Traffic Safety Fund	0	0	0	0	0
Music Loan Program Fund	7	7	0	0	0
Music Venue Assistance Program Fund	300	372	489	465	312
Neighborhood Housing and Community Development Fund	341	0	(46)	0	0

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

BEGINNING BALANCES	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Neighborhood Housing University Neighborhood Overlay Fund	820	910	1,099	1,082	1,108
Neighborhood Housing-Housing Trust Fund	759	2,853	1,608	831	1,653
One Texas Center Fund	116	1,042	1,917	1,682	874
Parks and Recreation Special Events Fund	0	0	0	0	0
Police Federal Department of Justice Asset Forfeiture Fund	1,148	2,108	2,488	2,340	1,182
Police Federal Department of Treasury Asset Forfeiture Fund	934	952	1,209	1,051	1,624
Police State Contraband Asset Forfeiture Fund	971	797	1,167	788	1,265
Police State Gambling Asset Forfeiture Fund	559	549	566	566	608
Rutherford Lane Facility Fund	(114)	347	848	704	412
Seaholm Tax Increment Financing Fund	92	394	930	928	1,825
Second Street Tax Increment Financing Fund	335	288	876	823	94
South Congress Public Improvement District	0	88	24	21	91
Tourism And Promotion Fund	1,560	2,079	1,435	1,888	11
Town Lake Park Vehicle Rental Tax Fund	0	0	0	0	0
Waller Creek Tunnel Reserve Fund	10,580	9,844	11,897	11,890	12,984
Waller Creek Tunnel Tax Increment Financing Fund	0	580	147	146	(20)
Whisper Valley Public Improvement District	0	0	610	0	584
Wildland Conservation Fund	1,228	855	1,254	1,295	1,096
TOTAL SPECIAL REVENUE FUNDS	52,508	57,238	65,116	61,005	54,024
DEBT RETIREMENT FUNDS					
AE Debt Service Fund	51,830	60,326	49,634	49,634	41,557
Airport Bond Interest Holding Fund	0	34,222	22,252	22,252	34,907
Airport Revenue Bond Redemption Fund	1,245	6,631	21,988	21,988	29,244
Airport Variable Rate Bond Debt Service Fund	14,774	15,389	3,147	3,042	3,298
AWU Debt Service Fund	87,498	77,472	89,161	89,148	67,753
Conv Ctr Town Lake Park Venue Project Bond Redemption Fund	1,485	1,525	1,567	1,565	1,644
Convention Center HOT Debt Service Fund	3,405	3,342	3,425	3,425	3,533
Convention Center HOT Debt Service Fund-Subordinate Lien	4,982	4,541	4,657	4,777	4,846
Convention Center Waller Creek Venue Debt Service Fund	581	909	919	919	932
General Obligation Debt Service Fund	17,116	20,590	20,696	19,899	20,797
HUD Section 108 Debt Service Fund	0	0	0	0	0
Seaholm Parking Garage Debt Service Fund	0	0	0	559	798
Utility Debt Service Fund-Prior Lien	4,533	4,534	4,534	4,537	4,526
Utility Debt Service Fund-Subordinate Lien	2,532	2,469	2,163	2,160	2,030
TOTAL DEBT RETIREMENT FUNDS	189,981	231,949	224,144	223,907	215,864
TOTAL BEGINNING BALANCES	1,062,221	1,194,378	1,366,483	1,305,817	1,463,776

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

REVENUE AND TRANSFERS IN	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
GENERAL FUND	874,142	922,258	975,635	974,057	1,027,128
RESERVES FUNDS					
Airport Capital Fund	33,423	34,011	28,365	21,771	22,579
Austin Energy Capital Reserve Fund	0	9,000	3,309	3,309	30,000
Austin Energy Contingency Reserve Fund	45,657	37,957	1,600	0	1,600
Austin Energy Power Supply Stabilization Reserve Fund	0	0	89,235	89,235	5,000
Austin Water Utility Revenue Stability Reserve Fund	7,332	9,326	9,541	9,339	9,472
Community Development Incentives Fund	0	1,059	7	7	0
Convention Center Marketing and Promotion Fund	262	316	396	288	241
Convention Center Repair and Replacement Fund	393	474	594	432	362
General Fund Budget Stabilization Reserve Fund	23,435	15,283	13,903	4,946	2,772
General Fund Emergency Reserve Fund	0	14,669	3,548	3,548	3,817
Pay for Success Reserve Fund	0	0	0	0	1,200
Utility Revenue Bond-ECC Proceeds Reserve	0	14,281	55	0	55
TOTAL RESERVES FUNDS	110,501	136,376	150,555	132,876	77,099
ENTERPRISE FUNDS					
Airport Operating Fund	124,090	135,828	150,719	146,320	161,716
Austin Code Fund	16,785	18,234	17,612	17,991	23,111
Austin Energy Fund	1,363,348	1,380,965	1,308,144	1,384,165	1,359,229
Austin Resource Recovery Fund	81,057	86,209	90,978	90,536	92,303
Community Benefits Charge Fund	0	0	0	0	7,141
Convention Center Operating Fund	57,895	65,589	70,844	64,552	65,630
Convention Center Palmer Events Center Garage Fund	2,302	2,667	2,895	2,710	2,842
Convention Center Palmer Events Center Operating Fund	8,304	9,256	9,968	8,698	9,678
Convention Center Palmer Events Center Revenue Fund	3,533	4,130	4,591	3,712	3,532
Convention Center Tax Fund	39,733	43,826	46,678	45,257	47,564
Convention Center Venue Project Fund	17,668	19,482	20,752	20,119	21,145
Drainage Utility Fund	78,818	84,707	91,662	88,613	93,654
Golf Fund	5,736	6,480	7,781	8,022	8,484
Golf Surcharge Fund	163	227	235	203	250
Mobility Fund	20,190	29,186	31,746	28,530	32,902
Parking Management Fund	11,187	12,656	13,625	12,396	12,453
Reclaimed Water Utility Operating Fund	3,005	4,799	4,871	5,910	5,312
Transportation Fund	48,590	54,299	64,824	62,238	69,805
Wastewater Utility Operating Fund	246,060	268,007	286,947	280,498	284,196
Water Utility Operating Fund	282,545	315,076	343,287	319,566	334,556
TOTAL ENTERPRISE FUNDS	2,411,009	2,541,625	2,568,159	2,590,036	2,635,504
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	21,650	20,936	22,172	26,135	27,790
Combined Transportation, Emergency & Communications Ctr Fund	18,837	16,734	18,759	18,980	20,657
Communications and Technology Management Fund	45,520	53,570	57,020	57,026	60,801
CTM - Technology Acquisition Fd	113	128	115	0	0
Employee Benefits Fund	203,812	230,311	258,228	253,128	269,527
Fleet Services Fund	51,770	42,785	48,103	47,836	54,035

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

REVENUE AND TRANSFERS IN	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Liability Reserve Fund	4,002	4,687	5,129	5,129	6,000
Support Services Fund	101,442	111,441	118,933	118,863	121,884
Vehicle Acquisition Fund	14,977	10,845	90	0	0
Wireless Communication Services Fund	15,572	14,517	16,338	17,366	19,394
Workers' Compensation Fund	15,917	12,453	12,453	12,453	13,076
TOTAL INTERNAL SERVICE FUNDS	493,612	518,406	557,339	556,916	593,165
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	2,597	2,672	2,393	2,378	2,378
Barton Springs Conservation	53	54	55	53	53
Business Retention and Enhancement Fund	592	3,102	0	0	0
Child Safety Fund	2,084	2,080	2,540	2,572	2,536
City Hall Fund	1,452	1,552	1,658	1,832	1,654
Cultural Arts Fund	9,278	10,242	10,911	10,568	11,117
Downtown Public Improvement District	4,185	5,445	7,132	7,648	7,863
East 6th Street Public Improvement District	129	134	136	125	127
Economic Development Fund	12,531	14,991	15,888	15,868	16,281
Economic Incentives Reserve Fund	14,145	14,930	11,702	11,637	11,408
Environmental Remediation Fund	320	0	0	0	0
Estancia Hill Country Public Improvement District	1,897	1,771	1,793	1,745	1,787
Green Water Treatment Plant Land Sale Proceeds Fund	11,983	4,309	0	0	0
Historical Preservation Fund	0	0	0	0	6,950
Homestead Preservation Reinvestment Tax Increment Fund	0	0	253	0	465
Hotel Occupancy Tax Fund	82,371	88,662	93,306	90,495	95,074
HUD Section 108 Family Business Loan Program Fund	1,975	3,919	1,124	3,539	5,567
I-35 Parking Program Fund	448	393	438	435	435
Indian Hills Public Improvement District	1,826	2,053	345	1,659	367
Long Center Capital Improvements Fund	300	301	300	300	300
Mueller Tax Increment Financing Fund	3,231	3,704	4,380	4,489	5,564
Municipal Court Building Security Fund	369	329	282	355	379
Municipal Court Juvenile Case Manager Fund	606	549	440	616	440
Municipal Court Technology Fund	493	441	376	475	376
Municipal Court Traffic Safety Fund	714	792	796	1,665	1,665
Music Loan Program Fund	0	2	0	0	0
Music Venue Assistance Program Fund	130	135	134	133	112
Neighborhood Housing and Community Development Fund	4,712	0	0	0	0
Neighborhood Housing University Neighborhood Overlay Fund	91	190	9	0	0
Neighborhood Housing-Housing Trust Fund	2,646	1,230	3,374	2,497	1,997
One Texas Center Fund	2,568	2,490	2,040	1,643	1,251
Parks and Recreation Special Events Fund	0	0	1,884	1,884	1,884
Police Federal Department of Justice Asset Forfeiture Fund	1,105	445	98	0	0
Police Federal Department of Treasury Asset Forfeiture Fund	213	355	414	0	0
Police State Contraband Asset Forfeiture Fund	433	510	109	0	0
Police State Gambling Asset Forfeiture Fund	1	17	42	0	0
Rutherford Lane Facility Fund	3,782	3,749	3,489	3,488	3,490
Seaholm Tax Increment Financing Fund	302	11,994	896	894	1,619
Second Street Tax Increment Financing Fund	101	703	105	100	100
South Congress Public Improvement District	88	128	171	132	144

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

REVENUE AND TRANSFERS IN	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Tourism And Promotion Fund	12,929	14,254	15,049	14,585	8,385
Town Lake Park Vehicle Rental Tax Fund	8,677	9,096	9,192	9,001	9,467
Waller Creek Tunnel Reserve Fund	5,370	8,847	7,918	8,155	9,537
Waller Creek Tunnel Tax Increment Financing Fund	2,684	3,637	4,758	4,785	6,287
Whisper Valley Public Improvement District	8,409	20,518	1,744	16,699	2,112
Wildland Conservation Fund	226	468	270	253	253
TOTAL SPECIAL REVENUE FUNDS	208,046	241,193	207,941	222,701	219,421
DEBT RETIREMENT FUNDS					
AE Debt Service Fund	104,622	97,303	84,242	95,513	92,117
Airport Bond Interest Holding Fund	43,095	122	34,269	0	28,055
Airport Revenue Bond Redemption Fund	12,185	30,990	44,785	47,141	42,855
Airport Variable Rate Bond Debt Service Fund	26,245	13,382	12,064	12,707	28,066
AWU Debt Service Fund	188,653	196,935	176,592	176,870	134,336
Conv Ctr Town Lake Park Venue Project Bond Redemption Fund	3,079	3,082	2,685	3,075	2,554
Convention Center HOT Debt Service Fund	5,003	5,152	5,174	5,174	5,182
Convention Center HOT Debt Service Fund-Subordinate Lien	8,240	8,807	9,478	9,586	10,814
Convention Center Waller Creek Venue Debt Service Fund	1,667	1,776	1,776	1,777	1,784
General Obligation Debt Service Fund	149,970	158,240	165,170	165,148	180,957
HUD Section 108 Debt Service Fund	1,069	1,128	752	841	751
Seaholm Parking Garage Debt Service Fund	0	0	1,365	500	600
Utility Debt Service Fund-Prior Lien	6,046	9,658	42,142	42,143	57,529
Utility Debt Service Fund-Subordinate Lien	27,003	27,517	18,015	18,015	18,239
TOTAL DEBT RETIREMENT FUNDS	576,878	554,092	598,510	578,489	603,838
TOTAL AVAILABLE FUNDS	4,674,188	4,913,949	5,058,140	5,055,075	5,156,156
LESS: INTERFUND TRANSFERS	(1,198,635)	(1,242,881)	(1,297,896)	(1,290,194)	(1,236,701)
NET TOTAL AVAILABLE FUNDS	3,475,553	3,671,068	3,760,243	3,764,881	3,919,455

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

EXPENDITURES AND TRANSFERS OUT	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
GENERAL FUND	874,098	922,258	975,635	974,057	1,027,128
RESERVES FUNDS					
Airport Capital Fund	4,140	25,070	30,411	30,411	32,951
Austin Energy Contingency Reserve Fund	0	0	92,545	92,545	0
Community Development Incentives Fund	0	232	384	384	225
Convention Center Marketing and Promotion Fund	303	302	487	487	509
Convention Center Repair and Replacement Fund	669	365	652	652	597
General Fund Budget Stabilization Reserve Fund	31,539	44,606	15,037	15,238	11,160
Utility Revenue Bond-ECC Proceeds Reserve	0	0	284	284	337
TOTAL RESERVES FUNDS	36,651	70,575	139,800	140,000	45,779
ENTERPRISE FUNDS					
Airport Operating Fund	124,090	135,828	150,719	146,320	161,716
Austin Code Fund	17,059	18,949	18,751	19,963	23,002
Austin Energy Fund	1,359,162	1,325,658	1,263,050	1,367,293	1,343,361
Austin Resource Recovery Fund	80,294	86,656	88,333	91,080	94,304
Community Benefits Charge Fund	0	0	0	0	7,101
Convention Center Operating Fund	64,953	69,906	74,069	62,974	63,394
Convention Center Palmer Events Center Garage Fund	2,299	2,667	2,895	2,710	2,842
Convention Center Palmer Events Center Operating Fund	10,871	13,617	10,839	8,273	8,989
Convention Center Palmer Events Center Revenue Fund	3,550	4,130	4,591	3,712	3,532
Convention Center Tax Fund	39,736	43,826	46,678	45,257	47,564
Convention Center Venue Project Fund	23,558	20,202	20,904	20,119	21,145
Drainage Utility Fund	77,694	80,715	91,758	94,523	98,630
Golf Fund	6,160	6,972	7,324	8,206	8,056
Golf Surcharge Fund	190	150	150	150	150
Mobility Fund	20,437	28,211	29,431	30,179	38,768
Parking Management Fund	11,437	12,813	12,831	12,838	13,925
Reclaimed Water Utility Operating Fund	4,302	4,951	3,929	4,908	4,060
Transportation Fund	44,669	53,715	63,347	64,471	75,754
Wastewater Utility Operating Fund	232,725	243,502	261,446	261,873	282,692
Water Utility Operating Fund	265,362	281,524	308,865	312,467	328,065
TOTAL ENTERPRISE FUNDS	2,388,549	2,433,993	2,459,910	2,557,314	2,627,048
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	23,224	21,376	22,406	23,398	26,345
Combined Transportation, Emergency & Communications Ctr Fund	19,076	17,042	18,794	18,984	20,651
Communications and Technology Management Fund	47,478	53,081	57,060	57,634	62,334
CTM - Technology Acquisition Fd	0	0	300	300	245
Employee Benefits Fund	217,820	229,297	251,617	268,831	295,247
Fleet Services Fund	47,122	46,161	54,340	55,129	55,261

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

EXPENDITURES AND TRANSFERS OUT	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Liability Reserve Fund	5,519	5,051	6,363	6,363	5,000
Support Services Fund	103,017	110,921	119,808	122,722	128,864
Vehicle Acquisition Fund	12,684	11,575	0	0	2,299
Wireless Communication Services Fund	15,303	14,437	17,167	17,341	18,680
Workers' Compensation Fund	13,219	10,865	11,824	16,183	17,539
TOTAL INTERNAL SERVICE FUNDS	504,463	519,806	559,679	586,885	632,464
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	1,796	1,356	1,853	2,009	1,937
Barton Springs Conservation	0	0	(474)	0	100
Business Retention and Enhancement Fund	2	0	4,787	4,787	534
Child Safety Fund	1,952	2,359	2,364	2,526	2,636
City Hall Fund	1,865	1,872	1,805	1,805	1,300
Cultural Arts Fund	8,335	9,457	11,645	11,645	13,050
Downtown Public Improvement District	4,137	5,183	7,648	7,648	7,863
East 6th Street Public Improvement District	127	121	165	165	157
Economic Development Fund	13,585	14,464	16,027	16,078	16,777
Economic Incentives Reserve Fund	14,280	17,079	14,626	14,885	15,183
Environmental Remediation Fund	1,289	0	0	0	0
Estancia Hill Country Public Improvement District	1,772	1,736	1,747	1,745	1,787
Green Water Treatment Plant Land Sale Proceeds Fund	11,983	4,309	0	0	0
Historical Preservation Fund	0	0	0	0	500
Hotel Occupancy Tax Fund	82,371	88,662	93,306	90,495	95,074
HUD Section 108 Family Business Loan Program Fund	1,926	3,757	965	3,304	3,491
I-35 Parking Program Fund	333	313	682	762	582
Indian Hills Public Improvement District	1,826	1,862	346	1,659	367
Long Center Capital Improvements Fund	295	305	301	305	300
Mueller Tax Increment Financing Fund	3,229	3,703	4,384	4,486	5,300
Municipal Court Building Security Fund	386	352	339	399	379
Municipal Court Juvenile Case Manager Fund	626	742	625	957	862
Municipal Court Technology Fund	449	579	582	1,103	650
Municipal Court Traffic Safety Fund	714	792	796	1,665	1,665
Music Loan Program Fund	0	9	0	0	0
Music Venue Assistance Program Fund	57	19	311	615	340
Neighborhood Housing and Community Development Fund	5,053	46	(46)	0	0
Neighborhood Housing University Neighborhood Overlay Fund	2	0	0	1,082	1,108
Neighborhood Housing-Housing Trust Fund	552	2,475	3,328	3,328	3,650
One Texas Center Fund	1,641	1,615	3,083	3,083	1,600
Parks and Recreation Special Events Fund	0	0	1,884	1,884	1,884
Police Federal Department of Justice Asset Forfeiture Fund	146	65	1,404	2,340	1,182

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

EXPENDITURES AND TRANSFERS OUT	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Police Federal Department of Treasury Asset Forfeiture Fund	195	98	0	1,051	1,624
Police State Contraband Asset Forfeiture Fund	607	139	12	788	1,265
Police State Gambling Asset Forfeiture Fund	11	0	0	566	608
Rutherford Lane Facility Fund	3,320	3,248	3,926	4,088	3,490
Seaholm Tax Increment Financing Fund	0	11,458	0	0	3,225
Second Street Tax Increment Financing Fund	148	115	887	923	179
South Congress Public Improvement District	0	192	104	132	184
Tourism And Promotion Fund	12,411	14,898	16,473	16,473	8,396
Town Lake Park Vehicle Rental Tax Fund	8,677	9,096	9,192	9,001	9,467
Waller Creek Tunnel Reserve Fund	6,106	6,794	6,831	6,831	6,842
Waller Creek Tunnel Tax Increment Financing Fund	2,104	4,070	4,925	4,925	6,267
Whisper Valley Public Improvement District	8,409	19,908	1,770	16,699	2,112
Wildland Conservation Fund	599	69	428	428	599
TOTAL SPECIAL REVENUE FUNDS	203,316	233,314	219,032	242,663	224,514
DEBT RETIREMENT FUNDS					
AE Debt Service Fund	96,176	107,945	92,320	97,255	85,443
Airport Bond Interest Holding Fund	8,873	12,092	21,614	23,925	31,798
Airport Revenue Bond Redemption Fund	6,799	15,632	37,529	40,319	50,117
Airport Variable Rate Bond Debt Service Fund	25,630	25,625	11,913	12,606	13,931
AWU Debt Service Fund	198,882	185,043	198,001	199,502	146,696
Conv Ctr Town Lake Park Venue Project Bond Redemption Fund	3,039	3,040	2,608	3,043	2,537
Convention Center HOT Debt Service Fund	5,066	5,069	5,066	5,067	5,069
Convention Center HOT Debt Service Fund-Subordinate Lien	8,681	8,691	9,289	9,514	10,557
Convention Center Waller Creek Venue Debt Service Fund	1,339	1,765	1,764	1,764	1,765
General Obligation Debt Service Fund	146,497	158,135	165,069	168,418	183,506
HUD Section 108 Debt Service Fund	1,069	1,128	752	841	751
Seaholm Parking Garage Debt Service Fund	0	0	566	700	572
Utility Debt Service Fund-Prior Lien	6,045	9,658	42,150	42,150	62,050
Utility Debt Service Fund-Subordinate Lien	27,067	27,823	18,148	18,148	18,383
TOTAL DEBT RETIREMENT FUNDS	535,163	561,645	606,790	623,252	613,174
TOTAL REQUIREMENTS	4,542,240	4,741,592	4,960,846	5,124,171	5,170,108
LESS: INTERFUND TRANSFERS	(1,198,635)	(1,242,881)	(1,297,896)	(1,290,194)	(1,236,701)
NET TOTAL REQUIREMENTS	3,316,854	3,522,017	3,662,996	3,833,977	3,933,407

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN AND OTHER SOURCES OVER EXPENDITURES AND TRANSFERS OUT	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
GENERAL FUND	44	0	0	0	0
RESERVES FUNDS					
Airport Capital Fund	29,283	8,941	(2,045)	(8,640)	(10,372)
Austin Energy Capital Reserve Fund	0	9,000	3,309	3,309	30,000
Austin Energy Contingency Reserve Fund	45,657	37,957	(90,945)	(92,545)	1,600
Austin Energy Power Supply Stabilization Reserve Fund	0	0	89,235	89,235	5,000
Austin Water Utility Revenue Stability Reserve Fund	7,332	9,326	9,541	9,339	9,472
Community Development Incentives Fund	0	827	(377)	(377)	(225)
Convention Center Marketing and Promotion Fund	(42)	14	(91)	(199)	(267)
Convention Center Repair and Replacement Fund	(277)	109	(57)	(219)	(235)
General Fund Budget Stabilization Reserve Fund	(8,104)	(29,323)	(1,134)	(10,292)	(8,388)
General Fund Emergency Reserve Fund	0	14,669	3,548	3,548	3,817
Pay for Success Reserve Fund	0	0	0	0	1,200
Utility Revenue Bond-ECC Proceeds Reserve	0	14,281	(229)	(284)	(282)
TOTAL RESERVES FUNDS	73,850	65,801	10,756	(7,125)	31,320
ENTERPRISE FUNDS					
Airport Operating Fund	0	0	0	0	0
Austin Code Fund	(274)	(715)	(1,139)	(1,972)	110
Austin Energy Fund	4,186	55,307	45,094	16,872	15,868
Austin Resource Recovery Fund	763	(447)	2,645	(544)	(2,001)
Community Benefits Charge Fund	0	0	0	0	41
Convention Center Operating Fund	(7,058)	(4,317)	(3,225)	1,578	2,237
Convention Center Palmer Events Center Garage Fund	3	0	0	0	0
Convention Center Palmer Events Center Operating Fund	(2,567)	(4,362)	(871)	424	689
Convention Center Palmer Events Center Revenue Fund	(17)	0	0	0	0
Convention Center Tax Fund	(3)	0	0	0	0
Convention Center Venue Project Fund	(5,891)	(720)	(152)	0	0
Drainage Utility Fund	1,124	3,992	(96)	(5,910)	(4,976)
Golf Fund	(424)	(492)	457	(184)	428
Golf Surcharge Fund	(27)	77	85	53	100
Mobility Fund	(248)	975	2,315	(1,649)	(5,866)
Parking Management Fund	(249)	(158)	794	(441)	(1,472)
Reclaimed Water Utility Operating Fund	(1,297)	(152)	942	1,002	1,252
Transportation Fund	3,920	584	1,477	(2,233)	(5,949)
Wastewater Utility Operating Fund	13,335	24,505	25,501	18,626	1,504
Water Utility Operating Fund	17,183	33,553	34,422	7,099	6,491
TOTAL ENTERPRISE FUNDS	22,460	107,631	108,249	32,721	8,456
INTERNAL SERVICE FUNDS					

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN AND OTHER SOURCES OVER EXPENDITURES AND TRANSFERS OUT	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Capital Projects Management Fund	(1,574)	(440)	(234)	2,737	1,445
Combined Transportation, Emergency & Communications Ctr Fund	(238)	(308)	(35)	(3)	6
Communications and Technology Management Fund	(1,958)	489	(40)	(608)	(1,532)
CTM - Technology Acquisition Fd	113	128	(185)	(300)	(245)
Employee Benefits Fund	(14,008)	1,014	6,611	(15,703)	(25,720)
Fleet Services Fund	4,648	(3,376)	(6,237)	(7,293)	(1,225)
Liability Reserve Fund	(1,518)	(364)	(1,234)	(1,234)	1,000
Support Services Fund	(1,576)	520	(876)	(3,859)	(6,979)
Vehicle Acquisition Fund	2,293	(730)	90	0	(2,299)
Wireless Communication Services Fund	269	79	(830)	25	714
Workers' Compensation Fund	2,698	1,588	629	(3,730)	(4,463)
TOTAL INTERNAL SERVICE FUNDS	(10,851)	(1,400)	(2,340)	(29,968)	(39,299)
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	801	1,316	540	369	441
Barton Springs Conservation	53	54	529	53	(47)
Business Retention and Enhancement Fund	590	3,102	(4,787)	(4,787)	(534)
Child Safety Fund	132	(279)	176	46	(100)
City Hall Fund	(413)	(320)	(148)	27	354
Cultural Arts Fund	943	785	(733)	(1,076)	(1,933)
Downtown Public Improvement District	48	262	(516)	0	0
East 6th Street Public Improvement District	2	13	(29)	(40)	(30)
Economic Development Fund	(1,054)	528	(140)	(210)	(496)
Economic Incentives Reserve Fund	(135)	(2,149)	(2,925)	(3,249)	(3,775)
Environmental Remediation Fund	(969)	0	0	0	0
Estancia Hill Country Public Improvement District	125	35	46	0	0
Green Water Treatment Plant Land Sale Proceeds Fund	0	0	0	0	0
Historical Preservation Fund	0	0	0	0	6,450
Homestead Preservation Reinvestment Tax Increment Fund	0	0	253	0	465
Hotel Occupancy Tax Fund	(0)	(0)	0	0	0
HUD Section 108 Family Business Loan Program Fund	49	162	158	235	2,076
I-35 Parking Program Fund	115	80	(244)	(327)	(147)
Indian Hills Public Improvement District	(0)	191	(1)	0	0
Long Center Capital Improvements Fund	5	(4)	(1)	(5)	0
Mueller Tax Increment Financing Fund	3	1	(4)	4	264
Municipal Court Building Security Fund	(16)	(22)	(58)	(44)	0
Municipal Court Juvenile Case Manager Fund	(20)	(193)	(185)	(341)	(421)
Municipal Court Technology Fund	44	(137)	(206)	(627)	(274)
Municipal Court Traffic Safety Fund	(0)	0	0	0	0

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN AND OTHER SOURCES OVER EXPENDITURES AND TRANSFERS OUT	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Music Loan Program Fund	(0)	(7)	0	0	0
Music Venue Assistance Program Fund	73	116	(176)	(482)	(228)
Neighborhood Housing and Community Development Fund	(341)	(46)	46	0	0
Neighborhood Housing University Neighborhood Overlay Fund	89	189	9	(1,082)	(1,108)
Neighborhood Housing-Housing Trust Fund	2,094	(1,245)	45	(831)	(1,653)
One Texas Center Fund	926	875	(1,043)	(1,440)	(350)
Parks and Recreation Special Events Fund	0	0	0	0	0
Police Federal Department of Justice Asset Forfeiture Fund	959	380	(1,306)	(2,340)	(1,182)
Police Federal Department of Treasury Asset Forfeiture Fund	18	257	414	(1,051)	(1,624)
Police State Contraband Asset Forfeiture Fund	(174)	371	97	(788)	(1,265)
Police State Gambling Asset Forfeiture Fund	(10)	17	42	(566)	(608)
Rutherford Lane Facility Fund	462	501	(437)	(600)	0
Seaholm Tax Increment Financing Fund	302	536	896	894	(1,607)
Second Street Tax Increment Financing Fund	(48)	588	(782)	(823)	(79)
South Congress Public Improvement District	88	(64)	67	0	(40)
Tourism And Promotion Fund	519	(644)	(1,424)	(1,888)	(11)
Town Lake Park Vehicle Rental Tax Fund	0	0	0	0	0
Waller Creek Tunnel Reserve Fund	(735)	2,053	1,087	1,324	2,695
Waller Creek Tunnel Tax Increment Financing Fund	580	(433)	(167)	(140)	20
Whisper Valley Public Improvement District	(0)	610	(27)	0	0
Wildland Conservation Fund	(374)	400	(158)	(175)	(346)
TOTAL SPECIAL REVENUE FUNDS	4,731	7,878	(11,092)	(19,962)	(5,093)
DEBT RETIREMENT FUNDS					
AE Debt Service Fund	8,446	(10,642)	(8,077)	(1,742)	6,674
Airport Bond Interest Holding Fund	34,222	(11,970)	12,655	(23,925)	(3,742)
Airport Revenue Bond Redemption Fund	5,386	15,357	7,256	6,822	(7,262)
Airport Variable Rate Bond Debt Service Fund	616	(12,242)	151	101	14,135
AWU Debt Service Fund	(10,228)	11,892	(21,408)	(22,632)	(12,360)
Conv Ctr Town Lake Park Venue Project Bond Redemption Fund	40	41	77	33	17
Convention Center HOT Debt Service Fund	(63)	83	107	107	113
Convention Center HOT Debt Service Fund-Subordinate Lien	(441)	117	189	72	257
Convention Center Waller Creek Venue Debt Service Fund	328	11	12	13	19
General Obligation Debt Service Fund	3,474	106	101	(3,270)	(2,549)
HUD Section 108 Debt Service Fund	0	0	0	0	0
Seaholm Parking Garage Debt Service Fund	0	0	798	(200)	28
Utility Debt Service Fund-Prior Lien	1	(0)	(8)	(7)	(4,521)
Utility Debt Service Fund-Subordinate Lien	(63)	(305)	(133)	(134)	(144)

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN AND OTHER SOURCES OVER EXPENDITURES AND TRANSFERS OUT	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
TOTAL DEBT RETIREMENT FUNDS	41,716	(7,554)	(8,280)	(44,763)	(9,336)
TOTAL EXCESS (DEFICIENCY) OF APPROPRIATED FUNDS OVER EXPENDITURES	131,949	172,357	97,294	(69,096)	(13,952)

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

ENDING BALANCES	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
GENERAL FUND	44	0	0	0	0
RESERVES FUNDS					
Airport Capital Fund	106,785	115,726	113,681	107,349	103,309
Austin Energy Capital Reserve Fund	64	9,064	12,374	12,374	42,374
Austin Energy Contingency Reserve Fund	151,101	189,059	98,114	95,778	99,714
Austin Energy Power Supply Stabilization Reserve Fund	0	0	89,235	89,235	94,235
Austin Water Utility Revenue Stability Reserve Fund	18,692	28,018	37,560	37,493	47,031
Community Development Incentives Fund	0	827	450	457	225
Convention Center Marketing and Promotion Fund	444	458	367	100	100
Convention Center Repair and Replacement Fund	183	292	235	0	0
General Fund Budget Stabilization Reserve Fund	100,179	70,856	69,722	54,746	61,335
General Fund Emergency Reserve Fund	40,000	54,669	58,217	58,217	62,033
General Fund Property Tax Reserve Fund	4,500	4,500	4,500	4,500	4,500
Pay for Success Reserve Fund	0	0	0	0	1,200
Utility Revenue Bond-ECC Proceeds Reserve	0	14,281	14,052	13,997	13,770
TOTAL RESERVES FUNDS	421,949	487,751	498,506	474,245	529,826
ENTERPRISE FUNDS					
Airport Operating Fund	0	0	0	0	0
Austin Code Fund	2,097	1,382	243	129	353
Austin Energy Fund	279,171	334,478	379,572	327,373	395,440
Austin Resource Recovery Fund	6,134	5,687	8,332	4,781	6,330
Community Benefits Charge Fund	0	0	0	0	41
Convention Center Operating Fund	27,826	23,509	20,284	21,368	22,520
Convention Center Palmer Events Center Garage Fund	0	0	0	0	0
Convention Center Palmer Events Center Operating Fund	9,661	5,300	4,428	4,731	5,117
Convention Center Palmer Events Center Revenue Fund	(0)	0	0	0	0
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	872	152	0	0	0
Drainage Utility Fund	9,495	13,487	13,391	4,721	8,415
Golf Fund	(1,421)	(1,912)	(1,455)	(1,668)	(1,027)
Golf Surcharge Fund	104	181	266	210	366
Mobility Fund	5,521	6,495	8,811	3,005	2,945
Parking Management Fund	2,992	2,835	3,629	2,008	2,157
Reclaimed Water Utility Operating Fund	534	382	1,325	1,695	2,577
Transportation Fund	9,670	10,254	11,731	5,921	5,783
Wastewater Utility Operating Fund	50,516	75,021	100,522	90,085	102,026
Water Utility Operating Fund	30,433	63,985	98,407	69,608	104,898
TOTAL ENTERPRISE FUNDS	433,605	541,236	649,485	533,967	657,941
INTERNAL SERVICE FUNDS					
Capital Projects Management Fund	(1,053)	(1,493)	(1,726)	1,513	(282)

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

ENDING BALANCES	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Combined Transportation, Emergency & Communications Ctr Fund	65	(242)	(277)	(246)	(271)
Communications and Technology Management Fund	1,308	1,798	1,758	71	226
CTM - Technology Acquisition Fd	305	433	247	65	2
Employee Benefits Fund	22,614	23,628	30,239	4,087	4,520
Fleet Services Fund	10,965	7,589	1,352	350	127
Liability Reserve Fund	128	(236)	(1,470)	(1,184)	(470)
Support Services Fund	7,325	7,846	6,970	0	(9)
Vehicle Acquisition Fund	2,939	2,209	2,299	1,504	0
Wireless Communication Services Fund	38	117	(712)	109	2
Workers' Compensation Fund	5,001	6,589	7,218	2,050	2,755
TOTAL INTERNAL SERVICE FUNDS	49,636	48,237	45,897	8,321	6,598
SPECIAL REVENUE FUNDS					
Austin Cable Access Fund	2,555	3,871	4,411	3,159	4,852
Barton Springs Conservation	130	183	712	53	665
Business Retention and Enhancement Fund	2,219	5,321	534	0	0
Child Safety Fund	329	50	226	313	126
City Hall Fund	280	(39)	(187)	85	167
Cultural Arts Fund	3,936	4,720	3,987	3,237	2,054
Downtown Public Improvement District	307	569	53	558	53
East 6th Street Public Improvement District	100	113	84	72	54
Economic Development Fund	108	636	496	0	0
Economic Incentives Reserve Fund	19,394	17,245	14,321	13,620	10,546
Environmental Remediation Fund	(0)	0	0	0	0
Estancia Hill Country Public Improvement District	125	160	205	126	205
Green Water Treatment Plant Land Sale Proceeds Fund	0	0	0	0	0
Historical Preservation Fund	0	0	0	0	6,450
Homestead Preservation Reinvestment Tax Increment Fund	0	0	253	0	718
Hotel Occupancy Tax Fund	(0)	(0)	0	0	0
HUD Section 108 Family Business Loan Program Fund	92	254	412	1,633	2,488
I-35 Parking Program Fund	707	787	543	270	396
Indian Hills Public Improvement District	(0)	191	190	0	190
Long Center Capital Improvements Fund	5	1	0	0	0
Mueller Tax Increment Financing Fund	3	4	0	7	264
Municipal Court Building Security Fund	80	58	0	(8)	0
Municipal Court Juvenile Case Manager Fund	2,020	1,827	1,643	1,405	1,221
Municipal Court Technology Fund	783	646	440	2	166
Municipal Court Traffic Safety Fund	0	0	0	0	0
Music Loan Program Fund	7	0	0	0	0
Music Venue Assistance Program Fund	372	489	312	(18)	84
Neighborhood Housing and Community Development Fund	0	(46)	0	0	0

Note: Numbers may not add due to rounding.

Summary of All City Funds

(000s)

ENDING BALANCES	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Neighborhood Housing University Neighborhood Overlay Fund	910	1,099	1,108	0	0
Neighborhood Housing-Housing Trust Fund	2,853	1,608	1,653	0	0
One Texas Center Fund	1,042	1,917	874	242	524
Parks and Recreation Special Events Fund	0	0	0	0	0
Police Federal Department of Justice Asset Forfeiture Fund	2,108	2,488	1,182	0	0
Police Federal Department of Treasury Asset Forfeiture Fund	952	1,209	1,624	0	0
Police State Contraband Asset Forfeiture Fund	797	1,167	1,265	0	0
Police State Gambling Asset Forfeiture Fund	549	566	608	0	0
Rutherford Lane Facility Fund	347	848	412	104	412
Seaholm Tax Increment Financing Fund	394	930	1,825	1,822	219
Second Street Tax Increment Financing Fund	288	876	94	0	14
South Congress Public Improvement District	88	24	91	21	51
Tourism And Promotion Fund	2,079	1,435	11	0	0
Town Lake Park Vehicle Rental Tax Fund	0	0	0	0	0
Waller Creek Tunnel Reserve Fund	9,844	11,897	12,984	13,214	15,679
Waller Creek Tunnel Tax Increment Financing Fund	580	147	(20)	5	0
Whisper Valley Public Improvement District	(0)	610	584	0	584
Wildland Conservation Fund	855	1,254	1,096	1,120	751
TOTAL SPECIAL REVENUE FUNDS	57,238	65,116	54,024	41,043	48,932
DEBT RETIREMENT FUNDS					
AE Debt Service Fund	60,276	49,684	41,557	47,892	48,231
Airport Bond Interest Holding Fund	34,222	22,252	34,907	(1,673)	31,165
Airport Revenue Bond Redemption Fund	6,631	21,988	29,244	28,810	21,982
Airport Variable Rate Bond Debt Service Fund	15,389	3,147	3,298	3,143	17,433
AWU Debt Service Fund	77,269	89,364	67,753	66,516	55,393
Conv Ctr Town Lake Park Venue Project Bond Redemption Fund	1,525	1,567	1,644	1,598	1,661
Convention Center HOT Debt Service Fund	3,342	3,425	3,533	3,533	3,646
Convention Center HOT Debt Service Fund-Subordinate Lien	4,541	4,657	4,846	4,849	5,103
Convention Center Waller Creek Venue Debt Service Fund	909	919	932	932	951
General Obligation Debt Service Fund	20,590	20,696	20,797	16,629	18,248
HUD Section 108 Debt Service Fund	0	0	0	0	0
Seaholm Parking Garage Debt Service Fund	0	0	798	359	826
Utility Debt Service Fund-Prior Lien	4,534	4,534	4,526	4,530	5
Utility Debt Service Fund-Subordinate Lien	2,469	2,163	2,030	2,026	1,886
TOTAL DEBT RETIREMENT FUNDS	231,697	224,396	215,864	179,144	206,527
TOTAL ENDING BALANCES	1,194,170	1,366,735	1,463,776	1,236,720	1,449,824

Note: Numbers may not add due to rounding.

General Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Taxes					
Property Taxes	358,359,179	383,650,000	416,492,468	414,623,974	453,005,643
City Sales Tax	204,029,286	212,634,042	219,545,407	224,166,047	226,131,769
Other Taxes	10,351,562	11,176,522	11,911,000	11,748,000	12,330,000
Franchise Fees					
Telecommunications	16,092,641	16,192,710	16,369,000	16,176,000	16,484,000
Gas	7,256,312	5,661,575	6,125,000	5,630,000	6,223,000
Cable	10,872,805	11,323,605	10,604,000	11,381,000	10,922,000
Miscellaneous Franchise Fees	3,620,699	3,491,826	3,265,026	3,530,207	3,307,487
Fines, Forfeitures, Penalties					
Library Fines	598,083	639,857	583,000	796,700	781,980
Traffic Fines	8,713,374	7,484,053	5,902,521	8,173,924	6,878,003
Parking Violations	3,324,479	2,937,836	2,987,919	2,893,118	3,077,557
Other Fines	4,669,043	3,964,572	3,171,437	4,345,130	3,336,663
Licenses, Permits, Inspections					
Alarm Permits	3,249,198	3,303,626	3,120,175	3,281,690	3,127,975
Public Health Licenses, Permits, Inspections	4,368,500	4,490,450	4,524,168	4,359,649	4,845,949
Development Fees	9,006,707	10,621,165	18,722,959	12,493,761	26,833,132
Building Safety	21,321,222	27,955,381	30,320,422	29,594,370	23,363,646
Other Licenses/Permits	1,052,253	1,090,350	1,106,204	1,069,828	1,771,567
Charges for Services/Goods					
Recreation and Culture Charges	7,583,970	7,992,906	8,215,196	7,945,232	8,555,914
Public Health Charges	5,970,220	7,041,696	7,367,116	7,631,385	7,357,891
Emergency Medical Services	42,701,182	44,693,395	42,863,001	43,456,427	40,246,402
General Government Charges	2,036,934	1,834,877	1,886,533	1,857,196	7,412,958
Use of Money & Property					
Interest	606,993	1,492,030	2,580,798	1,093,943	2,596,389
Property Sales	1,283,828	1,040,289	1,078,127	1,169,528	1,098,420
Use of Property	1,864,733	2,154,717	2,268,707	2,051,725	2,399,563
Other Revenue					
Other Revenue	138,602	160,602	117,391	80,340	126,097
Total Revenue	**729,071,804**	**773,028,084**	**821,127,575**	**819,549,174**	**872,214,005**
TRANSFERS IN					
Austin Energy	105,000,000	105,000,000	108,000,000	108,000,000	109,000,000
Austin Water Utility	39,955,435	41,993,280	42,876,568	42,876,568	45,914,379
Budget Stabilization Reserve	0	2,078,000	3,500,000	3,500,000	0
Other Funds	12,724	158,684	130,961	130,961	0
Support Services/Infrastructure Funds	101,929	0	0	0	0
Total Transfers In	**145,070,088**	**149,229,964**	**154,507,529**	**154,507,529**	**154,914,379**
TOTAL AVAILABLE FUNDS	**874,141,892**	**922,258,048**	**975,635,104**	**974,056,703**	**1,027,128,384**
DEPARTMENT REQUIREMENTS					
Police	353,099,982	369,184,284	384,302,961	386,573,423	402,535,817
Fire	168,713,581	178,854,298	189,013,831	189,013,831	195,712,834
Emergency Medical Services	72,245,791	76,764,033	81,998,011	83,786,011	86,319,751
Parks and Recreation	70,506,274	75,439,273	79,699,888	80,504,938	83,691,963
Development Services	0	33,226,671	37,523,998	37,523,998	53,342,001
Austin Public Library	37,208,706	41,773,744	45,482,395	47,167,036	50,445,772
Austin Public Health	30,799,286	35,688,100	38,150,922	38,536,285	39,088,254
Social Service Contracts	22,116,053	25,162,041	31,724,626	31,724,626	33,965,723
Municipal Court	19,190,958	21,024,945	22,358,395	22,514,014	22,455,242
Animal Services	10,707,402	11,627,130	12,785,142	12,914,285	13,265,699
Planning and Zoning	35,699,763	7,284,315	7,539,624	7,642,545	8,721,772
Neighborhood Housing and Community Development	0	4,751,944	5,740,199	5,798,181	5,850,860
Total Department Requirements	**820,287,796**	**880,780,778**	**936,319,992**	**943,699,173**	**995,395,688**

Note: Numbers may not add due to rounding.

General Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
OTHER REQUIREMENTS					
Interdepartmental Charges	2,853,093	4,148,781	6,147,637	6,147,637	7,156,713
Training-city wide	356,507	345,561	465,000	465,000	465,000
Total Other Requirements	**3,209,600**	**4,494,342**	**6,612,637**	**6,612,637**	**7,621,713**
TRANSFERS OUT					
Trf to Econ Incentive Rsv Fund	14,115,384	14,869,325	11,636,581	11,636,581	11,388,160
Trf to Economic Development	2,098,596	3,396,673	4,862,671	4,862,671	5,560,366
Trf to Housing Trust Fund	841,849	896,978	2,496,978	2,496,978	1,996,978
Trf to Special Revenue Fund	1,210,943	1,235,943	1,710,943	1,710,943	1,710,943
Trf to Building Svcs CIP Fund	1,500,000	1,400,000	1,440,000	1,440,000	1,449,000
Trf to Golf Enterprise	0	0	500,000	500,000	1,000,000
Trf to Other Enterprise Fund	852,536	852,536	852,536	852,536	852,536
Trf to 2nd Street TIF Fund	100,000	100,000	100,000	100,000	100,000
Trf to Barton Springs Consrvtn	53,000	53,000	53,000	53,000	53,000
Trf to GO Debt Service	0	0	92,184	92,184	0
Administrative Support	0	600,000	0	0	0
Trf to Comm Dev Incentives Fund	0	118,859	0	0	0
Trf to Critical One-Time Fund	0	635,199	0	0	0
Trf To GF Budget Stablztn Fund	23,434,574	12,627,077	8,957,582	0	0
Trf to GF Contingency Reserve	401,271	0	0	0	0
Trf to Health CIP Fund	242,941	0	0	0	0
Trf to Housing Fund	4,711,134	0	0	0	0
Trf to Library CIP Fund	1,000,000	0	0	0	0
Trf to PARD CIP Fund	996,216	0	0	0	0
Total Transfers Out	**51,558,445**	**36,785,590**	**32,702,475**	**23,744,893**	**24,110,983**
TOTAL REQUIREMENTS	**875,055,841**	**922,060,709**	**975,635,104**	**974,056,703**	**1,027,128,384**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(913,948)	197,339	0	0	0
ADJUSTMENT TO GAAP	913,948	(197,339)	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Support Services Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	8,900,999	7,325,164	7,845,653	3,858,916	6,970,105
REVENUE					
Other Licenses/Permits	69,258	70,465	60,000	70,000	60,000
General Government Charges	57,210	35,845	10,450	10,450	7,450
Interest	28,185	76,154	65,000	65,000	65,000
Use of Property	851,842	923,956	864,652	914,652	1,107,735
Indirect Cost Recovery	621,600	539,623	535,000	535,000	535,000
Other Revenue	350,961	1,096,668	280,000	150,000	150,000
Total Revenue	**1,979,055**	**2,742,712**	**1,815,102**	**1,745,102**	**1,925,185**
TRANSFERS IN					
General Fund	42,193,866	49,878,853	53,021,577	53,021,577	55,010,801
Austin Energy	20,132,282	22,415,057	25,765,779	25,765,779	26,025,231
Austin Water Utility	13,325,654	12,384,793	12,485,620	12,485,620	12,122,210
Other Funds	10,516,060	9,801,780	10,407,918	10,407,918	10,638,061
Support Services/Infrastructure Funds	6,392,156	5,927,900	6,129,304	6,129,304	6,811,527
Aviation	3,067,776	3,786,716	4,426,720	4,426,720	4,502,535
Austin Resource Recovery Fund	2,588,436	3,070,623	3,064,652	3,064,652	2,886,240
Convention Center	1,246,284	1,432,737	1,816,090	1,816,090	1,962,643
Total Transfers In	**99,462,514**	**108,698,459**	**117,117,660**	**117,117,660**	**119,959,248**
TOTAL AVAILABLE FUNDS	**101,441,569**	**111,441,171**	**118,932,762**	**118,862,762**	**121,884,433**
DEPARTMENT REQUIREMENTS					
Financial Services	23,825,306	31,824,455	33,494,547	34,062,204	34,883,443
Building Services	14,047,201	15,735,976	16,640,513	16,852,593	17,959,922
Human Resources	12,115,117	13,661,175	14,641,081	14,809,524	14,746,080
Law	10,766,409	11,601,682	12,350,454	12,807,507	14,342,246
Management Services	11,982,653	8,591,698	9,196,375	9,385,903	10,413,362
Mayor and Council	4,186,166	5,156,634	5,672,234	5,758,383	6,221,060
Office of Real Estate Services	3,904,433	3,922,345	4,640,806	4,640,806	5,197,502
Office of City Auditor	2,611,757	3,029,927	3,411,967	3,446,431	3,991,056
Small and Minority Business Resources	3,170,730	3,442,306	3,479,003	3,678,931	3,962,503
Communications and Public Information	2,726,303	2,834,746	2,969,692	3,249,287	3,778,980
Office of the City Clerk	3,072,627	3,132,953	4,311,315	4,856,863	3,680,567
Telecommunications and Regulatory Affairs	0	1,575,890	1,885,407	1,929,449	2,083,692
Office of the Medical Director	0	1,288,843	1,655,386	1,702,025	1,790,313
Intergovernmental Relations	1,366,970	1,271,419	1,336,278	1,388,496	1,418,475
Labor Relations Office	0	976,830	993,061	1,023,084	1,035,064
Contract Management	5,248,241	12	0	0	0
Total Department Requirements	**99,023,912**	**108,046,892**	**116,678,119**	**119,591,486**	**125,504,265**
TRANSFERS OUT					
Trf to GO Debt Service	3,115,520	3,109,595	3,130,192	3,130,192	3,359,440
Trf to FSD CIP Fund	1,666,312	0	0	0	0
Total Transfers Out	**4,781,832**	**3,109,595**	**3,130,192**	**3,130,192**	**3,359,440**
TOTAL REQUIREMENTS	**103,805,744**	**111,156,487**	**119,808,311**	**122,721,678**	**128,863,705**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(2,364,175)	284,684	(875,549)	(3,858,916)	(6,979,272)
ADJUSTMENT TO GAAP	788,340	235,805	1	0	0
ENDING BALANCE	**7,325,164**	**7,845,653**	**6,970,105**	**0**	**(9,167)**

Note: Numbers may not add due to rounding.

Airport Bond Interest Holding Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	34,221,945	22,251,853	22,251,853	34,906,946
REVENUE					
Other Revenue	43,039,146	0	34,093,705	0	27,844,736
Interest	55,799	121,508	175,388	0	210,465
Total Revenue	**43,094,945**	**121,508**	**34,269,093**	**0**	**28,055,201**
TOTAL AVAILABLE FUNDS	**43,094,945**	**121,508**	**34,269,093**	**0**	**28,055,201**
TRANSFERS OUT					
Trf to ABIA 95 D/S Fund	8,873,000	12,091,600	21,614,000	23,925,100	31,797,600
Total Transfers Out	**8,873,000**	**12,091,600**	**21,614,000**	**23,925,100**	**31,797,600**
TOTAL REQUIREMENTS	**8,873,000**	**12,091,600**	**21,614,000**	**23,925,100**	**31,797,600**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	34,221,945	(11,970,092)	12,655,093	(23,925,100)	(3,742,399)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**34,221,945**	**22,251,853**	**34,906,946**	**(1,673,247)**	**31,164,547**

Note: Numbers may not add due to rounding.

Airport Capital Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	77,501,997	106,785,267	115,726,232	115,988,531	113,680,739
REVENUE					
Interest	129,451	448,288	631,429	380,000	630,000
Total Revenue	**129,451**	**448,288**	**631,429**	**380,000**	**630,000**
TRANSFERS IN					
Aviation	33,293,467	33,562,657	27,733,989	21,391,091	21,949,421
Total Transfers In	**33,293,467**	**33,562,657**	**27,733,989**	**21,391,091**	**21,949,421**
TOTAL AVAILABLE FUNDS	**33,422,918**	**34,010,945**	**28,365,418**	**21,771,091**	**22,579,421**
TRANSFERS OUT					
Trf to Airport CIP Fund	0	20,551,833	24,951,750	24,951,750	27,000,000
Trf to Airport Operating Fund	4,139,648	4,518,147	5,459,161	5,459,083	5,951,397
Total Transfers Out	**4,139,648**	**25,069,980**	**30,410,911**	**30,410,833**	**32,951,397**
TOTAL REQUIREMENTS	**4,139,648**	**25,069,980**	**30,410,911**	**30,410,833**	**32,951,397**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	29,283,270	8,940,965	(2,045,493)	(8,639,742)	(10,371,976)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**106,785,267**	**115,726,232**	**113,680,739**	**107,348,789**	**103,308,763**

Note: Numbers may not add due to rounding.

Airport Operating Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Parking Fees	36,586,049	39,381,677	40,261,420	37,583,609	41,159,122
Terminal Rental & Other Fees	26,905,584	29,983,573	36,433,500	36,210,000	39,720,500
Landing Fees	22,720,401	23,699,135	27,719,500	27,743,000	31,649,500
Concessions	25,169,445	26,847,772	28,196,978	27,168,258	29,122,878
Building Rental/Lease	3,041,404	4,306,423	4,784,909	4,797,682	4,635,941
Other Rentals and Fees	3,706,355	3,726,704	3,733,254	3,777,842	4,431,282
Other Revenue	1,356,840	2,638,008	2,778,923	2,577,559	3,590,554
General Government Charges	121,430	161,719	629,073	609,631	642,073
Interest	153,177	312,193	497,454	217,814	497,454
Other Licenses/Permits	167,813	165,366	191,761	175,235	315,719
Property Sales	21,650	87,493	32,648	0	0
Total Revenue	**119,950,148**	**131,310,065**	**145,259,420**	**140,860,630**	**155,765,023**
TRANSFERS IN					
CIP	4,139,648	4,518,147	5,459,161	5,459,083	5,951,397
Total Transfers In	**4,139,648**	**4,518,147**	**5,459,161**	**5,459,083**	**5,951,397**
TOTAL AVAILABLE FUNDS	**124,089,796**	**135,828,212**	**150,718,581**	**146,319,713**	**161,716,420**
PROGRAM REQUIREMENTS					
Facilities Management, Operations and Airport Security	42,367,830	45,352,117	51,232,309	52,194,691	59,790,250
Support Services	12,796,215	15,532,979	21,064,741	21,342,367	24,332,458
Business Services	10,570,479	12,514,175	13,470,228	13,576,502	14,458,674
Airport Planning & Development	2,441,891	2,384,514	3,862,028	4,162,285	3,703,665
Total Program Requirements	**68,176,415**	**75,783,784**	**89,629,306**	**91,275,845**	**102,285,047**
OTHER REQUIREMENTS					
Accrued Payroll	201,821	269,332	318,431	185,220	148,769
Compensation Adjustment	0	0	0	592,680	0
Market Study Adjustment	0	0	0	133,472	0
Total Other Requirements	**201,821**	**269,332**	**318,431**	**911,372**	**148,769**
TRANSFERS OUT					
Trf to Airport Capital Fund	33,293,467	33,562,657	27,733,989	21,391,091	21,949,421
Trf to ABIA D/S-Serial A Notes	15,086,194	7,692,329	7,567,459	7,933,042	17,662,958
Trf to ABIA 95 D/S Fund	2,751,581	11,847,559	15,198,319	15,243,674	9,489,077
Administrative Support	0	3,786,716	4,426,720	4,426,720	4,502,535
Trf to Airport Operating Rsv	877,366	1,367,773	2,673,600	1,967,212	2,156,200
CTM Support	1,383,786	1,248,165	1,665,952	1,665,952	1,613,315
Trf to CIP Mgm - CPM	0	0	771,082	771,082	1,094,197
Workers' Compensation	506,162	424,869	438,392	438,392	488,959
Regional Radio System	0	114,693	124,230	124,230	186,193
CTECC Support	0	138,767	144,161	144,161	136,529
Trf to GO Debt Service	26,040	26,304	26,940	26,940	3,220
Liability Reserve	17,000	17,000	0	0	0
Trf to CTECC Fund	144,375	0	0	0	0
Trf to Support Services Fund	3,067,776	0	0	0	0
Trf to Wireless Communication	108,526	0	0	0	0
Total Transfers Out	**57,262,273**	**60,226,832**	**60,770,844**	**54,132,496**	**59,282,604**
TOTAL REQUIREMENTS	**125,640,508**	**136,279,948**	**150,718,581**	**146,319,713**	**161,716,420**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,550,712)	(451,737)	0	0	0
ADJUSTMENT TO GAAP	1,550,712	451,737	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Airport Revenue Bond Redemption Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,244,514	6,630,581	21,988,051	21,987,909	29,243,939
TRANSFERS IN					
Other Funds	2,032,419	7,050,341	29,586,458	7,972,458	33,365,676
Aviation	2,751,581	11,847,559	15,198,319	15,243,674	9,489,077
CIP	7,401,000	12,091,600	0	23,925,100	0
Total Transfers In	**12,185,000**	**30,989,500**	**44,784,777**	**47,141,232**	**42,854,753**
TOTAL AVAILABLE FUNDS	**12,185,000**	**30,989,500**	**44,784,777**	**47,141,232**	**42,854,753**
OTHER REQUIREMENTS					
Interest payment D/S funds	6,192,932	14,106,030	18,438,589	21,228,414	29,346,539
Principal payment D/S funds	606,000	1,526,000	19,090,000	19,090,000	20,769,000
Services-other	0	0	300	700	1,000
Total Other Requirements	**6,798,932**	**15,632,030**	**37,528,889**	**40,319,114**	**50,116,539**
TOTAL REQUIREMENTS	**6,798,932**	**15,632,030**	**37,528,889**	**40,319,114**	**50,116,539**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	5,386,068	15,357,470	7,255,888	6,822,118	(7,261,786)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**6,630,581**	**21,988,051**	**29,243,939**	**28,810,027**	**21,982,153**

Note: Numbers may not add due to rounding.

Airport Variable Rate Bond Debt Service Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	14,773,592	15,389,137	3,146,861	3,041,844	3,297,817
TRANSFERS IN					
Aviation	15,086,194	7,692,329	7,567,459	7,933,042	17,662,958
Other Funds	11,159,098	5,689,934	4,496,857	4,773,853	10,403,025
Total Transfers In	**26,245,292**	**13,382,263**	**12,064,316**	**12,706,895**	**28,065,983**
TOTAL AVAILABLE FUNDS	**26,245,292**	**13,382,263**	**12,064,316**	**12,706,895**	**28,065,983**
OTHER REQUIREMENTS					
Interest payment D/S funds	8,055,294	7,422,028	7,723,862	8,416,376	9,407,990
Principal payment D/S funds	16,075,000	16,825,000	2,850,000	2,850,000	2,975,000
Services-other	1,499,453	1,377,511	1,339,498	1,339,685	1,548,300
Total Other Requirements	**25,629,747**	**25,624,539**	**11,913,360**	**12,606,061**	**13,931,290**
TOTAL REQUIREMENTS	**25,629,747**	**25,624,539**	**11,913,360**	**12,606,061**	**13,931,290**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	615,545	(12,242,276)	150,956	100,834	14,134,693
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**15,389,137**	**3,146,861**	**3,297,817**	**3,142,678**	**17,432,510**

Note: Numbers may not add due to rounding.

Austin Cable Access Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,753,201	2,554,642	3,870,742	2,789,835	4,410,582
REVENUE					
Cable	2,142,281	2,179,661	1,900,000	1,900,000	1,900,000
Interest	4,929	17,335	18,000	3,000	3,000
Total Revenue	**2,147,211**	**2,196,996**	**1,918,000**	**1,903,000**	**1,903,000**
TRANSFERS IN					
General Fund	450,000	475,000	475,000	475,000	475,000
Total Transfers In	**450,000**	**475,000**	**475,000**	**475,000**	**475,000**
TOTAL AVAILABLE FUNDS	**2,597,211**	**2,671,996**	**2,393,000**	**2,378,000**	**2,378,000**
REQUIREMENTS					
Capital	1,144,819	850,172	1,328,085	1,534,000	1,462,000
Commodities	139,074	47,822	50,075	0	0
Contractuals	539,141	483,045	475,000	475,000	475,000
Expense Refunds	(6,137)	(213)	0	0	0
Total Requirements	**1,816,896**	**1,380,826**	**1,853,160**	**2,009,000**	**1,937,000**
TOTAL REQUIREMENTS	**1,816,896**	**1,380,826**	**1,853,160**	**2,009,000**	**1,937,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	780,314	1,291,170	539,840	369,000	441,000
ADJUSTMENT TO GAAP	21,127	24,930	0	0	0
ENDING BALANCE	**2,554,642**	**3,870,742**	**4,410,582**	**3,158,835**	**4,851,582**

Note: Numbers may not add due to rounding.

Austin Code Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	2,371,234	2,097,063	1,381,785	2,101,429	243,208
REVENUE					
Clean Community Fee	15,068,260	16,459,143	15,956,506	16,107,359	21,221,865
Building Safety	232,110	244,865	496,458	578,364	552,251
Short Term Rental License Fee	340,685	377,695	357,814	357,814	481,335
Code Compliance Penalties	287,920	291,642	256,944	353,281	248,053
Commercial Solid Waste Permits	510,778	518,560	196,132	188,894	223,135
Public Health Charges	146,474	137,289	128,831	128,451	130,227
Other Licenses/Permits	98,430	99,180	98,610	100,890	97,660
General Government Charges	17,750	51,000	46,996	96,703	84,031
Interest	52,196	39,956	57,280	62,430	56,924
Other Revenue	29,974	14,555	16,527	16,643	15,903
Total Revenue	**16,784,576**	**18,233,885**	**17,612,098**	**17,990,829**	**23,111,384**
TOTAL AVAILABLE FUNDS	**16,784,576**	**18,233,885**	**17,612,098**	**17,990,829**	**23,111,384**
PROGRAM REQUIREMENTS					
Investigations and Compliance	8,874,522	9,900,831	7,997,848	8,678,947	10,492,491
Support Services	3,403,614	3,490,896	4,673,593	4,902,942	5,811,319
Involuntary Code Enforcement	917,360	1,147,624	895,574	994,662	1,130,732
Total Program Requirements	**13,195,496**	**14,539,350**	**13,567,015**	**14,576,551**	**17,434,542**
OTHER REQUIREMENTS					
Interdepartmental Charges	567,169	636,280	805,414	805,414	856,244
Bad Debt Expense	194,927	190,376	274,796	274,796	274,796
Accrued Payroll	43,744	84,855	41,532	49,733	87,981
Fire/Extend Coverage Insurance	1,996	3,118	2,478	867	867
Compensation Adjustment	0	0	0	168,351	0
Market Study Adjustment	0	0	0	42,522	0
Total Other Requirements	**807,837**	**914,629**	**1,124,220**	**1,341,683**	**1,219,888**
TRANSFERS OUT					
Administrative Support	0	1,125,840	1,362,068	1,362,068	1,500,845
Utility Billing System Support	902,273	925,983	1,306,249	1,291,641	1,469,942
CTM Support	657,089	1,178,770	1,008,553	1,008,553	977,623
Trf to GO Debt Service	195,004	184,348	167,872	167,872	161,508
Workers' Compensation	151,010	121,071	123,595	123,595	127,601
Regional Radio System	0	33,114	39,802	39,802	42,299
Liability Reserve	15,000	0	26,000	26,000	37,000
Trf to CIP Mgm - CPM	0	0	14,678	14,678	18,650
CTECC Support	0	9,925	10,623	10,623	11,770
Trf to CTECC Fund	10,861	0	0	0	0
Trf to CTM CIP Fund	500,000	0	0	0	0
Trf to Support Services Fund	671,076	0	0	0	0
Trf to Wireless Communication	25,044	0	0	0	0
Total Transfers Out	**3,127,357**	**3,579,051**	**4,059,440**	**4,044,832**	**4,347,238**
TOTAL REQUIREMENTS	**17,130,690**	**19,033,031**	**18,750,675**	**19,963,066**	**23,001,668**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(346,114)	(799,146)	(1,138,577)	(1,972,237)	109,716
ADJUSTMENT TO GAAP	71,943	83,868	0	0	0
ENDING BALANCE	**2,097,063**	**1,381,785**	**243,208**	**129,192**	**352,924**

Note: Numbers may not add due to rounding.

Austin Energy Capital Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	64,071	64,071	9,064,071	9,064,071	12,373,513
TRANSFERS IN					
Austin Energy	0	9,000,000	0	0	30,000,000
Other Funds	0	0	3,309,442	3,309,442	0
Total Transfers In	**0**	**9,000,000**	**3,309,442**	**3,309,442**	**30,000,000**
TOTAL AVAILABLE FUNDS	**0**	**9,000,000**	**3,309,442**	**3,309,442**	**30,000,000**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	9,000,000	3,309,442	3,309,442	30,000,000
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**64,071**	**9,064,071**	**12,373,513**	**12,373,513**	**42,373,513**

Note: Numbers may not add due to rounding.

Austin Energy Contingency Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	105,444,118	151,101,192	189,058,501	188,322,666	98,113,654
REVENUE					
Interest	1,657,074	1,957,309	1,600,000	0	1,600,000
Total Revenue	**1,657,074**	**1,957,309**	**1,600,000**	**0**	**1,600,000**
TRANSFERS IN					
Austin Energy	44,000,000	36,000,000	0	0	0
Total Transfers In	**44,000,000**	**36,000,000**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**45,657,074**	**37,957,309**	**1,600,000**	**0**	**1,600,000**
TRANSFERS OUT					
Tfr to Power Supply Stabilization	0	0	89,235,405	89,235,405	0
Tfr to Utility Reserve Fund	0	0	3,309,442	3,309,442	0
Total Transfers Out	**0**	**0**	**92,544,847**	**92,544,847**	**0**
TOTAL REQUIREMENTS	**0**	**0**	**92,544,847**	**92,544,847**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	45,657,074	37,957,309	(90,944,847)	(92,544,847)	1,600,000
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**151,101,192**	**189,058,501**	**98,113,654**	**95,777,819**	**99,713,654**

Note: Numbers may not add due to rounding.

Austin Energy Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	274,985,273	279,171,274	334,478,448	310,501,436	379,572,053
REVENUE					
Base Revenue	636,817,083	639,095,179	613,135,364	603,255,351	620,506,549
Power Supply Revenue	443,535,156	438,230,574	371,875,197	461,899,144	413,079,942
Community Benefit Revenue	51,903,236	47,801,918	49,184,829	48,148,337	50,691,563
Regulatory Revenue	96,818,458	116,240,718	134,247,289	134,273,226	138,400,349
Transmission Revenue	74,331,887	75,926,373	75,784,378	75,784,378	79,005,479
Transmission Rider	518,109	0	0	0	0
Other Revenue	56,712,421	59,494,475	60,749,259	57,636,731	61,008,648
Interest Income	2,707,624	4,172,730	3,167,356	3,167,356	3,301,680
Total Revenue	**1,363,343,974**	**1,380,961,967**	**1,308,143,672**	**1,384,164,523**	**1,365,994,210**
TRANSFERS IN					
Conservation Rebates and Incentives Fund	4,314	3,450	0	0	0
Strategic Reserve Fund	0	0	0	0	0
Total Transfers In	**4,314**	**3,450**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**1,363,348,288**	**1,380,965,417**	**1,308,143,672**	**1,384,164,523**	**1,365,994,210**
PROGRAM REQUIREMENTS					
Power Supply	443,535,156	438,230,574	371,875,197	461,899,144	413,079,942
Recoverable Expenses	122,757,683	126,612,026	143,062,088	143,062,088	149,341,705
Non-Fuel Operations & Maintenance	261,852,842	257,319,065	296,975,621	295,670,800	307,512,934
Conservation	18,637,691	14,102,472	15,644,151	16,540,574	14,365,833
Conservation Rebates	25,855,047	21,980,569	20,837,225	26,505,608	23,355,000
Nuclear & Coal Plants Operating	81,159,186	87,415,749	92,340,470	92,340,470	83,684,140
Other Operating Expenses	9,771,177	7,269,671	7,365,901	7,365,901	6,572,451
Total Program Requirements	**963,568,782**	**952,930,126**	**948,100,653**	**1,043,384,585**	**997,912,005**
OTHER REQUIREMENTS					
Accrued Payroll	769,418	1,436,951	715,321	625,398	570,525
Total Other Requirements	**769,418**	**1,436,951**	**715,321**	**625,398**	**570,525**
DEBT SERVICE					
General Obligation Debt Service	149,300	150,448	153,784	153,784	19,824
Capital Lease	63,750	126,453	125,209	125,209	129,075
Debt Service (Principal and Interest)	113,629,491	115,119,274	94,876,850	102,925,506	100,234,272
Total Debt Service	**113,842,541**	**115,396,175**	**95,155,843**	**103,204,499**	**100,383,171**
TRANSFERS OUT					
Electric Capital Improvement Program	67,787,565	64,624,113	63,088,124	64,088,124	58,667,247
General Fund	105,000,000	105,000,000	108,000,000	108,000,000	109,000,000
Contingency Reserve Fund	44,000,000	36,000,000	0	0	0
Voluntary Utility Assistance Fund	1,100,000	615,261	600,000	600,000	600,000
Trunked Radio	282,961	367,534	468,275	468,275	547,625
Workers' Compensation	2,338,903	1,875,196	1,767,037	1,767,037	1,842,174
Liability Reserve	400,000	400,000	0	0	0
Support Services Fund	20,132,282	22,415,057	25,765,779	25,765,779	26,025,231
CTM Support	5,985,656	6,946,625	7,727,516	7,727,516	8,663,171
Utility Revenue Bond - ECC Proceeds	0	14,400,000	0	0	0
Other City Transfers	3,143,812	3,486,724	4,168,527	4,168,527	4,069,387
Capital Reserve Fund	0	9,000,000	0	0	30,000,000
Power Supply Stablization Reserve Fund	0	0	0	0	5,000,000
Economic Development Fund	8,770,183	9,090,429	7,492,992	7,492,992	6,872,809
Total Transfers Out	**258,941,362**	**274,220,939**	**219,078,250**	**220,078,250**	**251,287,644**
TOTAL REQUIREMENTS	**1,337,122,103**	**1,343,984,191**	**1,263,050,067**	**1,367,292,732**	**1,350,153,345**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	26,226,185	36,981,226	45,093,605	16,871,791	15,840,865
ADJUSTMENT TO GAAP	(22,040,184)	18,325,948	0	0	0
ENDING BALANCE	**279,171,274**	**334,478,448**	**379,572,053**	**327,373,227**	**395,412,918**

Note: Numbers may not add due to rounding.

Austin Energy Power Supply Stabilization Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	89,235,405
TRANSFERS IN					
Other Funds	0	0	89,235,405	89,235,405	5,000,000
Total Transfers In	**0**	**0**	**89,235,405**	**89,235,405**	**5,000,000**
TOTAL AVAILABLE FUNDS	**0**	**0**	**89,235,405**	**89,235,405**	**5,000,000**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	89,235,405	89,235,405	5,000,000
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**89,235,405**	**89,235,405**	**94,235,405**

Note: Numbers may not add due to rounding.

Utility Revenue Bond-ECC Proceeds Reserve

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	14,281,260	14,281,260	14,052,127
REVENUE					
Interest	0	0	55,000	0	55,000
Total Revenue	**0**	**0**	**55,000**	**0**	**55,000**
TRANSFERS IN					
Austin Energy	0	14,281,260	0	0	0
Total Transfers In	**0**	**14,281,260**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**0**	**14,281,260**	**55,000**	**0**	**55,000**
TRANSFERS OUT					
Tfr to Utility Debt Mgmt Fund	0	0	284,133	284,133	336,985
Total Transfers Out	**0**	**0**	**284,133**	**284,133**	**336,985**
TOTAL REQUIREMENTS	**0**	**0**	**284,133**	**284,133**	**336,985**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	14,281,260	(229,133)	(284,133)	(281,985)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**14,281,260**	**14,052,127**	**13,997,127**	**13,770,142**

Note: Numbers may not add due to rounding.

Austin Resource Recovery Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	5,370,428	6,133,785	5,686,765	5,325,302	8,331,558
REVENUE					
Residential ARR Fees	52,100,560	56,078,957	58,668,682	58,110,762	59,315,975
Clean Community Fee	21,408,509	22,935,300	25,535,441	25,305,392	26,250,520
Commercial ARR Fees	2,576,494	2,577,590	2,557,810	2,590,025	2,543,194
Recycling Sales	3,105,437	2,441,867	2,412,413	2,822,437	2,484,785
Other Revenue	996,650	1,040,731	962,201	839,326	873,319
Extra Stickers and Carts	540,141	731,139	609,817	684,562	622,427
County Revenue	112,337	213,351	109,849	110,000	110,000
Property Sales	185,676	145,319	80,979	50,000	75,000
Interest	20,564	36,544	34,902	14,544	14,544
General Government Charges	10,868	7,671	2,511	9,370	9,534
Land & Infrastructure Rental/Lease	0	0	3,400	0	3,400
Total Revenue	**81,057,236**	**86,208,469**	**90,978,005**	**90,536,418**	**92,302,698**
TRANSFERS IN					
Other Funds	0	350	0	0	0
Total Transfers In	**0**	**350**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**81,057,236**	**86,208,819**	**90,978,005**	**90,536,418**	**92,302,698**
PROGRAM REQUIREMENTS					
Collection Services	35,047,055	33,555,212	36,613,840	36,466,979	39,751,508
Support Services	8,013,186	8,041,107	9,064,416	9,941,412	11,299,629
Litter Abatement	5,026,303	5,272,160	5,713,292	5,607,028	6,087,178
Waste Diversion	3,892,813	4,501,168	5,277,352	5,633,315	5,571,639
Operations Support	4,432,142	4,386,699	4,578,313	4,695,987	5,190,875
Remediation	1,459,407	1,989,269	1,628,021	1,596,835	1,793,257
Total Program Requirements	**57,870,907**	**57,745,614**	**62,875,234**	**63,941,556**	**69,694,086**
OTHER REQUIREMENTS					
Interdepartmental Charges	3,347,539	2,327,021	1,191,381	1,191,381	1,262,364
Bad Debt Expense	946,356	752,357	772,480	1,024,353	767,410
Accrued Payroll	184,576	263,875	107,862	145,929	118,381
Fire/Extend Coverage Insurance	28,725	35,375	28,109	40,082	29,900
Compensation Adjustment	0	0	0	614,504	0
Market Study Adjustment	0	0	0	667,493	0
Total Other Requirements	**4,507,197**	**3,378,628**	**2,099,832**	**3,683,742**	**2,178,055**
TRANSFERS OUT					
Trf to GO Debt Service	11,625,032	10,550,892	8,453,584	8,453,584	7,826,765
Trf to Resource Recovery CIP	500,000	8,674,696	7,684,696	7,684,696	7,593,620
Administrative Support	2,588,436	3,070,623	3,064,652	3,064,652	2,886,240
CTM Support	1,183,959	1,298,606	1,303,083	1,303,083	1,268,511
Utility Billing System Support	973,629	904,327	1,016,328	1,113,328	1,217,006
Workers' Compensation	580,269	464,105	453,181	453,181	486,814
Trf to Economic Development	159,630	305,689	471,975	471,975	484,548
Liability Reserve	225,000	250,000	275,000	275,000	300,000
Regional Radio System	0	149,511	79,905	79,905	134,452
Trf to Transportation Fund	0	0	200,000	200,000	100,000
Trf to CIP Mgm - CPM	0	0	64,688	64,688	68,931
Trf to Wastewater Operating Fund	0	0	130,431	130,431	53,334
CTECC Support	10,861	9,925	10,623	10,623	11,770
Trf to Library CIP Fund	0	0	75,000	75,000	0
Trf to PARD CIP Fund	0	0	75,000	75,000	0
Trf to Environmental Rmdn Fund	76,846	0	0	0	0
Trf to Wireless Communication	99,028	0	0	0	0
Total Transfers Out	**18,022,690**	**25,678,374**	**23,358,146**	**23,455,146**	**22,431,991**
TOTAL REQUIREMENTS	**80,400,794**	**86,802,616**	**88,333,212**	**91,080,444**	**94,304,132**

Note: Numbers may not add due to rounding.

Austin Resource Recovery Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	656,443	(593,797)	2,644,793	(544,026)	(2,001,434)
ADJUSTMENT TO GAAP	106,914	146,777	0	0	0
ENDING BALANCE	**6,133,785**	**5,686,765**	**8,331,558**	**4,781,276**	**6,330,124**

Note: Numbers may not add due to rounding.

Austin Water Combined Operating Funds

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	52,261,960	81,483,019	139,388,667	134,661,011	200,254,074
REVENUE					
Water/Wastewater Revenue	505,421,788	557,048,420	583,141,058	572,704,228	575,882,913
Other Revenue	12,360,671	5,926,732	5,907,780	5,471,824	6,043,360
Development Fees	2,090	4,032	1,232,494	0	1,257,100
Interest	234,735	1,115,865	1,976,153	656,731	1,127,380
Public Health Licenses, Permits, Inspections	679,764	613,152	629,904	556,300	642,400
Other Fines	790,675	745,750	604,665	371,200	616,800
Building Rental/Lease	135,770	121,870	114,446	127,700	114,500
Miscellaneous Franchise Fees	189,803	294,045	91,501	147,300	93,000
Land & Infrastructure Rental/Lease	60,500	71,500	67,040	68,500	67,000
Scrap Sales	35,486	38,481	41,836	39,900	42,700
Parking Fees	0	1,843	0	0	0
Property Sales	37,951	0	0	0	0
Total Revenue	**519,949,234**	**565,981,691**	**593,806,877**	**580,143,683**	**585,887,153**
TRANSFERS IN					
CIP	9,300,000	18,200,000	37,467,252	22,000,000	27,573,000
Austin Water Utility	2,060,000	3,400,000	3,400,000	3,400,000	10,250,511
Support Services/Infrastructure Funds	300,582	300,582	300,582	300,582	300,582
Austin Resource Recovery Fund	0	0	130,431	130,431	53,334
Total Transfers In	**11,660,582**	**21,900,582**	**41,298,265**	**25,831,013**	**38,177,427**
TOTAL AVAILABLE FUNDS	**531,609,816**	**587,882,273**	**635,105,142**	**605,974,696**	**624,064,580**
PROGRAM REQUIREMENTS					
Operations	112,095,997	116,653,676	124,761,954	122,316,669	134,746,425
Support Services	21,979,049	23,494,600	26,851,494	26,655,383	29,241,114
Engineering Services	11,678,093	10,874,428	11,672,265	11,868,056	12,943,002
Environmental Affairs & Conservation	10,424,819	11,139,444	11,445,455	12,202,131	12,392,708
Other Utility Program Requirements	9,771,500	8,128,722	10,462,692	13,855,900	11,214,618
Water Resources Management	4,960,398	7,422,211	8,535,502	8,908,624	9,129,340
Reclaimed Water Services	339,436	369,690	395,789	416,789	591,699
Total Program Requirements	**171,249,292**	**178,082,770**	**194,125,151**	**196,223,552**	**210,258,906**
OTHER REQUIREMENTS					
Utility Billing System Support	15,709,766	18,317,220	18,816,924	20,401,455	20,566,947
Accrued Payroll	475,829	798,240	305,428	318,547	297,236
Interdepartmental Charges	0	166,242	169,190	169,190	112,760
Trf to PID Fund	0	0	75,000	75,000	75,000
Compensation Adjustment	0	0	1,836,464	1,836,464	0
Market Study Adjustment	0	0	1,495,639	1,495,639	0
Services-PID contract expense	75,000	75,000	0	0	0
Total Other Requirements	**16,260,595**	**19,356,702**	**22,698,645**	**24,296,295**	**21,051,943**
DEBT SERVICE REQUIREMENTS					
Trf to Util D/S Separate Lien	186,882,443	180,585,972	152,674,823	152,966,772	132,503,838
Tfr to Utility D/S Prior Lien	2,701,381	2,697,954	38,746,000	38,802,555	56,658,374
Tfr to Utility D/S Sub Lien	19,649,422	11,345,507	8,794,650	8,807,516	9,076,100
Trf to GO Debt Service	3,973,920	4,001,520	3,620,144	3,620,142	2,868,844
Tfr to Util D/S Tax/Rev Bonds	714,463	727,005	645,526	645,526	648,483
Commercial paper interest	51,533	183,321	279,531	280,669	125,355
Total Debt Service Requirements	**213,973,161**	**199,541,279**	**204,760,674**	**205,123,180**	**201,880,994**
TRANSFERS OUT					
Trf to General Fund	38,755,435	40,793,280	42,876,568	42,876,568	45,914,379
Trf to Wastewater CIP Fund	20,900,000	23,247,000	29,200,000	29,200,000	42,000,000
Trf to Water CIP Fund	11,920,000	17,300,000	22,000,000	22,000,000	29,000,000
TRF CRF to Debt Defeasance	0	18,200,000	22,000,000	22,000,000	27,573,000
Administrative Support	0	12,384,793	12,485,620	12,485,620	12,122,210
Trf to Water Revenue Stab Rsv	7,304,753	9,218,260	9,345,584	9,295,119	9,385,497
CTM Support	3,455,342	3,871,271	4,127,580	4,127,580	4,029,576

Note: Numbers may not add due to rounding.

Austin Water Combined Operating Funds

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Trf to Reclaimed Water Fund	2,060,000	3,400,000	3,400,000	3,400,000	3,400,000
Trf to Economic Development	1,148,827	2,011,254	2,928,899	2,928,899	3,233,332
Trf to CIP Mgm - CPM	0	0	1,813,549	1,813,549	2,407,858
Workers' Compensation	1,618,251	1,286,209	1,213,237	1,213,237	1,254,566
Trf to Reclaimed Water CIP Fnd	1,300,000	2,000,000	1,000,000	2,000,000	1,000,000
Regional Radio System	0	283,472	253,605	253,605	293,217
CTECC Support	0	9,925	10,622	10,622	11,774
Liability Reserve	400,000	400,000	0	0	0
Trf to CTECC Fund	10,860	0	0	0	0
Trf to Environmental Rmdn Fund	83,250	0	0	0	0
Trf to Support Services Fund	13,325,654	0	0	0	0
Trf to Wireless Communication	229,697	0	0	0	0
Total Transfers Out	**102,512,069**	**134,405,464**	**152,655,264**	**153,604,799**	**181,625,409**
TOTAL REQUIREMENTS	**503,995,118**	**531,386,216**	**574,239,734**	**579,247,826**	**614,817,252**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	27,614,698	56,496,057	60,865,408	26,726,870	9,247,328
ADJUSTMENT TO GAAP	1,606,361	1,409,591	0	0	0
ENDING BALANCE	**81,483,019**	**139,388,667**	**200,254,074**	**161,387,881**	**209,501,402**

Note: Numbers may not add due to rounding.

Austin Water Utility Revenue Stability Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	11,360,878	18,692,451	28,018,357	28,153,852	37,559,646
REVENUE					
Interest	26,820	107,646	195,705	44,008	86,297
Total Revenue	**26,820**	**107,646**	**195,705**	**44,008**	**86,297**
TRANSFERS IN					
Austin Water Utility	7,304,753	9,218,260	9,345,584	9,295,119	9,385,497
Total Transfers In	**7,304,753**	**9,218,260**	**9,345,584**	**9,295,119**	**9,385,497**
TOTAL AVAILABLE FUNDS	**7,331,573**	**9,325,906**	**9,541,289**	**9,339,127**	**9,471,794**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	7,331,573	9,325,906	9,541,289	9,339,127	9,471,794
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**18,692,451**	**28,018,357**	**37,559,646**	**37,492,979**	**47,031,440**

Note: Numbers may not add due to rounding.

Barton Springs Conservation

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	76,460	129,654	183,364	0	712,409
REVENUE					
Interest	194	710	1,705	0	0
Total Revenue	**194**	**710**	**1,705**	**0**	**0**
TRANSFERS IN					
General Fund	53,000	53,000	53,000	53,000	53,000
Total Transfers In	**53,000**	**53,000**	**53,000**	**53,000**	**53,000**
TOTAL AVAILABLE FUNDS	**53,194**	**53,710**	**54,705**	**53,000**	**53,000**
REQUIREMENTS					
Contractuals	0	0	0	0	100,000
Expense Refunds	0	0	(474,340)	0	0
Total Requirements	**0**	**0**	**(474,340)**	**0**	**100,000**
TOTAL REQUIREMENTS	**0**	**0**	**(474,340)**	**0**	**100,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	53,194	53,710	529,045	53,000	(47,000)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**129,654**	**183,364**	**712,409**	**53,000**	**665,409**

Note: Numbers may not add due to rounding.

Business Retention and Enhancement Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,629,203	2,218,894	5,321,243	4,787,088	534,155
REVENUE					
Building Rental/Lease	244,534	217,344	0	0	0
Interest	13,708	30,619	0	0	0
Loan Repayments	14,665	170,822	0	0	0
Other Licenses/Permits	319,129	2,683,564	0	0	0
Total Revenue	**592,036**	**3,102,349**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**592,036**	**3,102,349**	**0**	**0**	**0**
TRANSFERS OUT					
Trf To GF Budget Stablztn Fund	0	0	4,787,088	4,787,088	534,155
Total Transfers Out	**0**	**0**	**4,787,088**	**4,787,088**	**534,155**
TOTAL REQUIREMENTS	**0**	**0**	**4,787,088**	**4,787,088**	**534,155**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	592,036	3,102,349	(4,787,088)	(4,787,088)	(534,155)
ADJUSTMENT TO GAAP	(2,345)	0	0	0	0
ENDING BALANCE	**2,218,894**	**5,321,243**	**534,155**	**0**	**0**

Note: Numbers may not add due to rounding.

Capital Projects Management Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	521,119	(1,052,875)	(1,492,839)	(1,224,604)	(1,726,447)
REVENUE					
Other Revenue	0	6,241	4,314,816	4,500,000	4,325,841
General Government Charges	0	843	0	0	0
Interest	205	0	0	200	0
Other Licenses/Permits	(435)	0	0	0	0
Property Sales	3,423	2,808	0	0	0
Total Revenue	**3,193**	**9,892**	**4,314,816**	**4,500,200**	**4,325,841**
TRANSFERS IN					
Other Funds	0	0	7,407,098	8,723,320	8,944,319
CIP	21,647,131	20,926,143	6,492,606	8,953,610	8,598,997
Austin Water Utility	0	0	1,813,549	1,813,549	2,407,858
Aviation	0	0	771,082	771,082	1,094,197
General Fund	0	0	0	0	1,024,886
Support Services/Infrastructure Funds	0	0	919,299	919,299	958,343
Austin Energy	0	0	362,197	362,197	317,063
Convention Center	0	0	91,702	91,702	118,549
Total Transfers In	**21,647,131**	**20,926,143**	**17,857,533**	**21,634,759**	**23,464,212**
TOTAL AVAILABLE FUNDS	**21,650,324**	**20,936,035**	**22,172,349**	**26,134,959**	**27,790,053**
PROGRAM REQUIREMENTS					
Capital Projects Delivery	16,868,676	16,099,805	17,008,775	17,616,962	20,362,838
Support Services	4,129,434	3,200,272	3,344,695	3,398,774	3,808,818
Neighborhood Partnering Program	88,221	0	0	0	0
Sidewalk Infrastructure Program	(521)	0	0	0	0
Urban Trails	110,872	0	0	0	0
Total Program Requirements	**21,196,682**	**19,300,078**	**20,353,470**	**21,015,736**	**24,171,656**
OTHER REQUIREMENTS					
Accrued Payroll	7,890	80,534	83,099	57,532	86,663
Federal unemployment tax co	0	14,335	35,000	35,000	35,000
Compensation Adjustment	0	0	0	310,394	0
Market Study Adjustment	0	0	0	44,665	0
Total Other Requirements	**7,890**	**94,869**	**118,099**	**447,591**	**121,663**
TRANSFERS OUT					
Administrative Support	0	921,242	908,045	908,045	923,597
CTM Support	896,037	865,468	837,657	837,657	899,749
Workers' Compensation	281,045	210,753	173,244	173,244	173,709
Liability Reserve	7,000	7,000	7,000	7,000	52,000
Regional Radio System	0	9,031	8,442	8,442	3,020
Trf to Support Services Fund	862,812	0	0	0	0
Trf to Wireless Communication	7,773	0	0	0	0
Total Transfers Out	**2,054,667**	**2,013,494**	**1,934,388**	**1,934,388**	**2,052,075**
TOTAL REQUIREMENTS	**23,259,239**	**21,408,440**	**22,405,957**	**23,397,715**	**26,345,394**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,608,915)	(472,406)	(233,608)	2,737,244	1,444,659
ADJUSTMENT TO GAAP	34,921	32,442	0	0	0
ENDING BALANCE	**(1,052,875)**	**(1,492,839)**	**(1,726,447)**	**1,512,640**	**(281,788)**

Note: Numbers may not add due to rounding.

Child Safety Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	197,090	329,445	49,978	266,764	226,079
REVENUE					
County Revenue	925,862	983,403	921,423	921,423	922,843
Traffic Fines	796,752	734,368	782,000	814,363	776,479
Interest	312	917	500	200	500
Other Revenue	335	198	200	200	200
Total Revenue	**1,723,260**	**1,718,886**	**1,704,123**	**1,736,186**	**1,700,022**
TRANSFERS IN					
General Fund	360,943	360,943	835,943	835,943	835,943
Total Transfers In	**360,943**	**360,943**	**835,943**	**835,943**	**835,943**
TOTAL AVAILABLE FUNDS	**2,084,203**	**2,079,829**	**2,540,066**	**2,572,129**	**2,535,965**
PROGRAM REQUIREMENTS					
Child Safety	1,936,790	2,318,204	2,351,074	2,473,436	2,607,302
Total Program Requirements	**1,936,790**	**2,318,204**	**2,351,074**	**2,473,436**	**2,607,302**
OTHER REQUIREMENTS					
Accrued Payroll	3,070	27,448	(2,162)	7,736	13,605
Compensation Adjustment	0	0	0	18,460	0
Market Study Adjustment	0	0	0	11,160	0
Total Other Requirements	**3,070**	**27,448**	**(2,162)**	**37,356**	**13,605**
TRANSFERS OUT					
Workers' Compensation	12,584	15,975	15,053	15,053	15,280
Total Transfers Out	**12,584**	**15,975**	**15,053**	**15,053**	**15,280**
TOTAL REQUIREMENTS	**1,952,444**	**2,361,626**	**2,363,965**	**2,525,845**	**2,636,187**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	131,759	(281,797)	176,101	46,284	(100,222)
ADJUSTMENT TO GAAP	596	2,330	0	0	0
ENDING BALANCE	**329,445**	**49,978**	**226,079**	**313,048**	**125,857**

Note: Numbers may not add due to rounding.

City Hall Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	693,339	280,383	(39,258)	58,592	(186,758)
REVENUE					
Parking Fees	1,223,213	1,323,979	1,450,000	1,525,481	1,450,000
Building Rental/Lease	226,458	225,640	205,000	304,519	202,200
Interest	1,468	2,049	1,500	1,400	1,400
Other Revenue	542	497	1,000	500	500
Total Revenue	**1,451,681**	**1,552,165**	**1,657,500**	**1,831,900**	**1,654,100**
TOTAL AVAILABLE FUNDS	**1,451,681**	**1,552,165**	**1,657,500**	**1,831,900**	**1,654,100**
REQUIREMENTS					
Capital	0	111,187	0	0	0
Commodities	6,320	28,966	117,891	65,000	65,000
Contractuals	862,154	756,623	1,037,109	1,090,000	935,000
Expense Refunds	(1,650)	(925)	0	0	0
Total Requirements	**866,823**	**895,850**	**1,155,000**	**1,155,000**	**1,000,000**
TRANSFERS OUT					
Trf to PW-Transportation CIP	0	0	500,000	500,000	300,000
Trf to Building Svcs CIP Fund	1,000,000	1,000,000	150,000	150,000	0
Total Transfers Out	**1,000,000**	**1,000,000**	**650,000**	**650,000**	**300,000**
TOTAL REQUIREMENTS	**1,866,823**	**1,895,850**	**1,805,000**	**1,805,000**	**1,300,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(415,142)	(343,686)	(147,500)	26,900	354,100
ADJUSTMENT TO GAAP	2,186	24,045	0	0	0
ENDING BALANCE	**280,383**	**(39,258)**	**(186,758)**	**85,492**	**167,342**

Note: Numbers may not add due to rounding.

Combined Transportation, Emergency & Communications Center Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	303,641	65,191	(242,419)	(242,419)	(277,127)
REVENUE					
County Revenue	2,231,624	2,149,898	2,558,268	2,692,914	2,679,221
TXDOT	1,618,591	1,160,564	1,109,998	1,168,419	1,230,109
Capital Metro	546,390	523,541	599,167	630,702	491,165
Interest	3,012	3,183	3,000	0	2,800
Other Revenue	5,792	40	65	0	0
Total Revenue	**4,405,410**	**3,837,226**	**4,270,498**	**4,492,035**	**4,403,295**
TRANSFERS IN					
General Fund	14,186,704	12,668,646	14,247,632	14,247,632	16,007,852
Aviation	144,375	138,767	144,161	144,161	136,529
Support Services/Infrastructure Funds	46,417	39,840	43,468	43,468	50,281
Other Funds	21,722	19,850	21,246	21,246	23,540
Austin Water Utility	10,860	9,925	10,622	10,622	11,774
Austin Energy	10,861	9,925	10,623	10,623	11,770
Austin Resource Recovery Fund	10,861	9,925	10,623	10,623	11,770
Total Transfers In	**14,431,800**	**12,896,878**	**14,488,375**	**14,488,375**	**16,253,516**
TOTAL AVAILABLE FUNDS	**18,837,210**	**16,734,104**	**18,758,873**	**18,980,410**	**20,656,811**
PROGRAM REQUIREMENTS					
CTECC and Public Safety IT Support	13,681,148	13,666,616	16,444,233	16,555,944	17,854,847
Total Program Requirements	**13,681,148**	**13,666,616**	**16,444,233**	**16,555,944**	**17,854,847**
OTHER REQUIREMENTS					
Accrued Payroll	24,436	37,041	22,214	14,182	15,373
Compensation Adjustment	0	0	0	86,331	0
Fire/Extend Coverage Insurance	74,723	0	0	0	0
Total Other Requirements	**99,159**	**37,041**	**22,214**	**100,513**	**15,373**
TRANSFERS OUT					
Trf to CTM CIP Fund	5,384,044	3,350,000	2,276,485	2,276,485	2,726,176
Workers' Compensation	64,319	53,809	49,649	49,649	51,469
Liability Reserve	1,000	1,000	1,000	1,000	3,000
Total Transfers Out	**5,449,363**	**3,404,809**	**2,327,134**	**2,327,134**	**2,780,645**
TOTAL REQUIREMENTS	**19,229,670**	**17,108,466**	**18,793,581**	**18,983,591**	**20,650,865**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(392,460)	(374,362)	(34,708)	(3,181)	5,946
ADJUSTMENT TO GAAP	154,010	66,752	0	0	0
ENDING BALANCE	**65,191**	**(242,419)**	**(277,127)**	**(245,600)**	**(271,181)**

Note: Numbers may not add due to rounding.

Combined Utility Revenue Bond Redemption Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	146,392,939	144,800,362	145,492,342	145,479,565	115,865,994
REVENUE					
Other Revenue	3,573,615	3,535,290	3,551,193	3,546,869	3,553,056
Cost of Issuance Proceeds	252,247	0	0	0	0
Interest	63,812	338,632	348,813	202,188	195,103
Total Revenue	**3,889,674**	**3,873,922**	**3,900,006**	**3,749,057**	**3,748,159**
TRANSFERS IN					
Austin Water Utility	209,185,000	212,572,355	222,215,473	222,602,346	198,238,312
Austin Energy	113,502,000	114,967,445	94,876,850	106,189,470	100,234,272
Total Transfers In	**322,687,000**	**327,539,800**	**317,092,323**	**328,791,816**	**298,472,584**
TOTAL AVAILABLE FUNDS	**326,576,674**	**331,413,722**	**320,992,329**	**332,540,873**	**302,220,743**
OTHER REQUIREMENTS					
Interest payment D/S funds	183,089,529	167,831,552	199,093,621	204,851,110	219,889,606
Principal payment D/S funds	145,079,722	144,695,279	130,204,726	130,204,726	92,682,368
Debt Defeasance	0	18,194,912	21,320,330	22,000,000	0
Total Other Requirements	**328,169,251**	**330,721,743**	**350,618,677**	**357,055,836**	**312,571,974**
TOTAL REQUIREMENTS	**328,169,251**	**330,721,743**	**350,618,677**	**357,055,836**	**312,571,974**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,592,577)	691,979	(29,626,348)	(24,514,963)	(10,351,231)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**144,800,362**	**145,492,342**	**115,865,994**	**120,964,602**	**105,514,763**

Note: Numbers may not add due to rounding.

Communications and Technology Management Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	3,266,463	1,308,336	1,797,711	679,040	1,757,746
REVENUE					
Other Revenue	213,318	347,579	359,713	383,440	357,000
Interest	17,055	19,557	26,296	8,900	8,900
Total Revenue	**230,374**	**367,136**	**386,009**	**392,340**	**365,900**
TRANSFERS IN					
General Fund	22,675,297	26,669,094	29,107,172	29,107,172	31,314,024
Support Services/Infrastructure Funds	6,662,937	8,809,927	8,620,460	8,620,460	9,188,228
Austin Energy	5,985,656	6,946,625	7,727,516	7,727,516	8,663,171
Austin Water Utility	3,455,342	3,871,271	4,127,580	4,127,580	4,029,576
Other Funds	2,885,528	3,214,734	2,759,282	2,759,282	2,788,530
Aviation	1,383,786	1,248,165	1,665,952	1,665,952	1,613,315
Convention Center	1,056,962	1,144,805	1,322,866	1,322,866	1,570,103
Austin Resource Recovery Fund	1,183,959	1,298,606	1,303,083	1,303,083	1,268,511
Total Transfers In	**45,289,467**	**53,203,227**	**56,633,911**	**56,633,911**	**60,435,458**
TOTAL AVAILABLE FUNDS	**45,519,841**	**53,570,363**	**57,019,920**	**57,026,251**	**60,801,358**
PROGRAM REQUIREMENTS					
Communications and Technology Management	34,757,615	40,938,059	44,448,371	44,750,734	49,778,468
Support Services	4,013,702	3,740,862	4,908,998	4,725,886	5,431,809
Total Program Requirements	**38,771,316**	**44,678,921**	**49,357,369**	**49,476,620**	**55,210,277**
OTHER REQUIREMENTS					
Fire/Extend Coverage Insurance	25,382	106,419	106,420	84,997	106,000
Accrued Payroll	100,064	220,228	103,333	74,506	92,094
Compensation Adjustment	0	0	0	453,434	0
Market Study Adjustment	0	0	0	51,565	0
Awards and Recognition	14,302	0	0	0	0
Total Other Requirements	**139,748**	**326,647**	**209,753**	**664,502**	**198,094**
TRANSFERS OUT					
Trf to CTM CIP Fund	8,845,290	8,679,790	7,485,763	7,485,763	6,905,195
Liability Reserve	5,000	5,000	7,000	7,000	20,000
Total Transfers Out	**8,850,290**	**8,684,790**	**7,492,763**	**7,492,763**	**6,925,195**
TOTAL REQUIREMENTS	**47,761,355**	**53,690,358**	**57,059,885**	**57,633,885**	**62,333,566**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(2,241,514)	(119,996)	(39,965)	(607,634)	(1,532,208)
ADJUSTMENT TO GAAP	283,387	609,371	0	0	0
ENDING BALANCE	**1,308,336**	**1,797,711**	**1,757,746**	**71,406**	**225,538**

Note: Numbers may not add due to rounding.

Austin Water Community Benefit Charge Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Other Utility Revenue	0	0	0	0	7,141,343
Total Revenue	**0**	**0**	**0**	**0**	**7,141,343**
TOTAL AVAILABLE FUNDS	**0**	**0**	**0**	**0**	**7,141,343**
OTHER REQUIREMENTS					
Customer Assistance Prog Costs	0	0	0	0	250,000
Total Other Requirements	**0**	**0**	**0**	**0**	**250,000**
TRANSFERS OUT					
Trf to Water Operating Fund	0	0	0	0	4,048,009
Trf to Wastewater Operating Fund	0	0	0	0	2,802,502
Total Transfers Out	**0**	**0**	**0**	**0**	**6,850,511**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**7,100,511**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	40,832
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**40,832**

Note: Numbers may not add due to rounding.

Community Development Incentives Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	826,605	833,705	449,901
TRANSFERS IN					
Budget Stabilization Reserve	0	939,846	7,001	7,001	0
General Fund	0	118,859	0	0	0
Total Transfers In	**0**	**1,058,705**	**7,001**	**7,001**	**0**
TOTAL AVAILABLE FUNDS	**0**	**1,058,705**	**7,001**	**7,001**	**0**
REQUIREMENTS					
Contractuals	0	232,100	225,000	225,000	225,000
Total Requirements	**0**	**232,100**	**225,000**	**225,000**	**225,000**
TRANSFERS OUT					
Trf To GF Budget Stablztn Fund	0	0	158,705	158,705	0
Total Transfers Out	**0**	**0**	**158,705**	**158,705**	**0**
TOTAL REQUIREMENTS	**0**	**232,100**	**383,705**	**383,705**	**225,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	826,605	(376,704)	(376,704)	(225,000)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**826,605**	**449,901**	**457,001**	**224,901**

Note: Numbers may not add due to rounding.

Convention Center Hotel Occupancy Tax Revenue Bond Redemption Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	8,968,623	8,792,114	9,002,143	9,121,672	9,310,395
REVENUE					
Interest	7,068	39,042	12,893	1,860	10,325
Total Revenue	**7,068**	**39,042**	**12,893**	**1,860**	**10,325**
TRANSFERS IN					
Other Funds	14,903,346	15,695,700	16,414,822	16,534,736	17,769,512
Total Transfers In	**14,903,346**	**15,695,700**	**16,414,822**	**16,534,736**	**17,769,512**
TOTAL AVAILABLE FUNDS	**14,910,414**	**15,734,742**	**16,427,715**	**16,536,596**	**17,779,837**
OTHER REQUIREMENTS					
Principal payment D/S funds	9,495,000	10,230,000	10,560,000	10,560,000	10,945,000
Interest payment D/S funds	5,088,102	4,822,665	5,106,208	5,331,354	5,754,248
Services-other	503,822	472,048	453,255	453,265	691,711
Total Other Requirements	**15,086,925**	**15,524,712**	**16,119,463**	**16,344,619**	**17,390,959**
TOTAL REQUIREMENTS	**15,086,925**	**15,524,712**	**16,119,463**	**16,344,619**	**17,390,959**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(176,510)	210,030	308,252	191,977	388,878
ADJUSTMENT TO GAAP	1	(1)	0	0	0
ENDING BALANCE	**8,792,114**	**9,002,143**	**9,310,395**	**9,313,649**	**9,699,273**

Note: Numbers may not add due to rounding.

Convention Center Marketing and Promotion Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	486,090	444,482	458,205	299,133	367,200
REVENUE					
Contractor Revenue	261,832	315,797	396,304	288,176	241,462
Total Revenue	**261,832**	**315,797**	**396,304**	**288,176**	**241,462**
TOTAL AVAILABLE FUNDS	**261,832**	**315,797**	**396,304**	**288,176**	**241,462**
REQUIREMENTS					
Commodities	304,106	302,090	487,309	487,309	508,662
Total Requirements	**304,106**	**302,090**	**487,309**	**487,309**	**508,662**
TOTAL REQUIREMENTS	**304,106**	**302,090**	**487,309**	**487,309**	**508,662**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(42,274)	13,707	(91,005)	(199,133)	(267,200)
ADJUSTMENT TO GAAP	666	16	0	0	0
ENDING BALANCE	**444,482**	**458,205**	**367,200**	**100,000**	**100,000**

Note: Numbers may not add due to rounding.

Convention Center Operating Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	34,884,021	27,826,000	23,509,090	19,789,524	20,283,895
REVENUE					
Contractor Revenue	12,064,505	14,689,420	17,886,526	13,231,656	11,177,982
Facility Revenue	6,823,167	7,801,689	6,834,188	6,798,692	7,369,698
Parking Fees	3,730,723	3,946,153	4,100,000	3,963,759	4,173,970
Building Rental/Lease	135,800	205,507	228,770	266,410	244,070
Interest	73,149	164,425	172,646	90,921	174,459
Other Revenue	317,065	102,881	117,600	117,600	108,400
Scrap Sales	17,699	4,898	0	0	0
Total Revenue	**23,162,107**	**26,914,974**	**29,339,730**	**24,469,038**	**23,248,579**
TRANSFERS IN					
Other Funds	34,732,927	38,674,269	41,504,552	40,083,281	42,381,592
Total Transfers In	**34,732,927**	**38,674,269**	**41,504,552**	**40,083,281**	**42,381,592**
TOTAL AVAILABLE FUNDS	**57,895,034**	**65,589,243**	**70,844,282**	**64,552,319**	**65,630,171**
PROGRAM REQUIREMENTS					
Event Operations	30,278,659	31,909,064	34,735,432	34,236,625	42,171,352
Support Services	4,960,871	4,815,647	6,742,576	6,978,633	7,888,629
Total Program Requirements	**35,239,529**	**36,724,710**	**41,478,008**	**41,215,258**	**50,059,981**
OTHER REQUIREMENTS					
Accrued Payroll	105,218	115,629	92,828	75,156	78,264
Compensation Adjustment	0	0	0	336,601	0
Market Study Adjustment	0	0	0	178,817	0
Compromise settlement agrmts	2,810,282	0	0	0	0
Total Other Requirements	**2,915,500**	**115,629**	**92,828**	**590,574**	**78,264**
TRANSFERS OUT					
Trf to Conv Ctr CIP Fund	22,436,282	28,413,954	27,758,502	16,427,936	7,608,983
Trf to GO Debt Service	2,173,040	2,202,340	1,495,640	1,495,640	1,998,632
Administrative Support	0	1,133,838	1,440,520	1,440,520	1,550,501
CTM Support	835,000	905,275	1,047,724	1,047,724	1,248,380
Trf to PID Fund	75,000	75,000	285,000	285,000	285,000
Workers' Compensation	284,541	226,728	223,686	223,686	236,705
Regional Radio System	0	95,127	115,787	115,787	146,915
Trf to CIP Mgm - CPM	0	0	91,702	91,702	118,549
Liability Reserve	6,480	6,480	40,080	40,080	61,723
Trf to Support Services Fund	984,565	0	0	0	0
Trf to Tourism & Promotion Fnd	125,382	125,382	0	0	0
Trf to Wireless Communication	88,654	0	0	0	0
Total Transfers Out	**27,008,944**	**33,184,124**	**32,498,641**	**21,168,075**	**13,255,388**
TOTAL REQUIREMENTS	**65,163,974**	**70,024,464**	**74,069,477**	**62,973,907**	**63,393,633**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(7,268,939)	(4,435,221)	(3,225,195)	1,578,412	2,236,538
ADJUSTMENT TO GAAP	210,918	118,311	0	0	0
ENDING BALANCE	**27,826,000**	**23,509,090**	**20,283,895**	**21,367,936**	**22,520,433**

Note: Numbers may not add due to rounding.

Convention Center Palmer Events Center Garage Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	(3,297)	0	0	0	0
REVENUE					
Parking Fees	1,380,800	1,550,980	1,800,000	1,600,000	1,772,871
Total Revenue	**1,380,800**	**1,550,980**	**1,800,000**	**1,600,000**	**1,772,871**
TRANSFERS IN					
Other Funds	921,101	1,116,453	1,095,368	1,109,748	1,068,789
Total Transfers In	**921,101**	**1,116,453**	**1,095,368**	**1,109,748**	**1,068,789**
TOTAL AVAILABLE FUNDS	**2,301,901**	**2,667,433**	**2,895,368**	**2,709,748**	**2,841,660**
PROGRAM REQUIREMENTS					
Event Operations	841,063	1,007,262	1,095,368	1,109,748	1,068,789
Total Program Requirements	**841,063**	**1,007,262**	**1,095,368**	**1,109,748**	**1,068,789**
OTHER REQUIREMENTS					
Accrued Payroll	(3,717)	12,607	4,009	2,268	6,995
Compensation Adjustment	0	0	0	9,158	0
Market Study Adjustment	0	0	0	2,117	0
Total Other Requirements	**(3,717)**	**12,607**	**4,009**	**13,543**	**6,995**
TRANSFERS OUT					
Trf to PEC Operating Fund	1,242,387	1,424,671	1,549,898	1,340,364	1,499,809
Administrative Support	0	127,037	130,871	130,871	132,699
CTM Support	95,126	102,153	103,934	103,934	121,530
Workers' Compensation	11,885	9,809	10,564	10,564	10,723
Liability Reserve	304	304	724	724	1,115
Trf to Support Services Fund	112,165	0	0	0	0
Total Transfers Out	**1,461,867**	**1,663,974**	**1,795,991**	**1,586,457**	**1,765,876**
TOTAL REQUIREMENTS	**2,299,213**	**2,683,843**	**2,895,368**	**2,709,748**	**2,841,660**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,688	(16,411)	0	0	0
ADJUSTMENT TO GAAP	609	16,411	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Convention Center Palmer Events Center Operating Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	12,228,267	9,661,057	5,299,537	4,306,063	4,428,167
REVENUE					
Interest	18,319	35,512	37,288	23,331	39,152
Total Revenue	**18,319**	**35,512**	**37,288**	**23,331**	**39,152**
TRANSFERS IN					
Other Funds	8,285,794	9,220,101	9,930,797	8,674,186	9,638,739
Total Transfers In	**8,285,794**	**9,220,101**	**9,930,797**	**8,674,186**	**9,638,739**
TOTAL AVAILABLE FUNDS	**8,304,113**	**9,255,614**	**9,968,085**	**8,697,517**	**9,677,891**
PROGRAM REQUIREMENTS					
Event Operations	4,473,732	4,381,328	5,233,346	5,383,966	6,394,657
Support Services	732,786	852,609	1,144,440	1,144,440	1,062,275
Total Program Requirements	**5,206,518**	**5,233,936**	**6,377,786**	**6,528,406**	**7,456,932**
OTHER REQUIREMENTS					
Accrued Payroll	16,648	9,053	39,677	8,403	13,824
Compensation Adjustment	0	0	0	47,006	0
Market Study Adjustment	0	0	0	41,895	0
Total Other Requirements	**16,648**	**9,053**	**39,677**	**97,304**	**13,824**
TRANSFERS OUT					
Trf to PARD CIP Fund	500,000	5,500,000	500,000	500,000	500,000
Trf to Conv Ctr CIP Fund	4,839,499	2,650,504	3,450,145	675,520	474,788
Administrative Support	0	171,862	244,699	244,699	279,443
CTM Support	126,836	137,377	171,208	171,208	200,193
Workers' Compensation	54,531	43,720	46,744	46,744	49,325
Liability Reserve	1,216	1,216	9,196	9,196	14,162
Trf to Support Services Fund	149,554	0	0	0	0
Total Transfers Out	**5,671,636**	**8,504,679**	**4,421,992**	**1,647,367**	**1,517,911**
TOTAL REQUIREMENTS	**10,894,802**	**13,747,668**	**10,839,455**	**8,273,077**	**8,988,667**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(2,590,689)	(4,492,054)	(871,370)	424,440	689,224
ADJUSTMENT TO GAAP	23,479	130,534	0	0	0
ENDING BALANCE	**9,661,057**	**5,299,537**	**4,428,167**	**4,730,503**	**5,117,391**

Note: Numbers may not add due to rounding.

Convention Center Palmer Events Center Revenue Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	17,031	0	0	0	0
REVENUE					
Facility Revenue	1,615,128	1,899,838	1,772,298	1,776,398	1,797,275
Contractor Revenue	1,905,583	2,211,470	2,818,655	1,935,138	1,735,120
Other Revenue	12,689	18,624	0	0	0
Total Revenue	**3,533,399**	**4,129,932**	**4,590,953**	**3,711,536**	**3,532,395**
TOTAL AVAILABLE FUNDS	**3,533,399**	**4,129,932**	**4,590,953**	**3,711,536**	**3,532,395**
PROGRAM REQUIREMENTS					
Event Operations	1,154,850	1,150,546	1,623,471	1,194,174	1,238,968
Total Program Requirements	**1,154,850**	**1,150,546**	**1,623,471**	**1,194,174**	**1,238,968**
TRANSFERS OUT					
Trf to PEC Operating Fund	2,395,581	2,979,385	2,967,482	2,517,362	2,293,427
Total Transfers Out	**2,395,581**	**2,979,385**	**2,967,482**	**2,517,362**	**2,293,427**
TOTAL REQUIREMENTS	**3,550,431**	**4,129,931**	**4,590,953**	**3,711,536**	**3,532,395**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(17,031)	0	0	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Convention Center Repair and Replacement Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	459,887	183,321	292,272	219,286	235,178
REVENUE					
Contractor Revenue	392,748	473,696	594,455	432,263	362,193
Total Revenue	**392,748**	**473,696**	**594,455**	**432,263**	**362,193**
TOTAL AVAILABLE FUNDS	**392,748**	**473,696**	**594,455**	**432,263**	**362,193**
REQUIREMENTS					
Capital	495,988	150,115	0	0	0
Commodities	98,000	155,513	0	0	0
Contractuals	84,864	86,973	651,549	651,549	597,371
Total Requirements	**678,852**	**392,600**	**651,549**	**651,549**	**597,371**
TOTAL REQUIREMENTS	**678,852**	**392,600**	**651,549**	**651,549**	**597,371**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(286,104)	81,095	(57,094)	(219,286)	(235,178)
ADJUSTMENT TO GAAP	9,538	27,856	0	0	0
ENDING BALANCE	**183,321**	**292,272**	**235,178**	**0**	**0**

Note: Numbers may not add due to rounding.

Convention Center Tax Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	2,974	0	0	0	0
REVENUE					
Interest	9,930	24,237	25,449	9,675	26,720
Total Revenue	**9,930**	**24,237**	**25,449**	**9,675**	**26,720**
TRANSFERS IN					
Other Funds	39,723,323	43,801,882	46,652,853	45,247,356	47,536,872
Total Transfers In	**39,723,323**	**43,801,882**	**46,652,853**	**45,247,356**	**47,536,872**
TOTAL AVAILABLE FUNDS	**39,733,253**	**43,826,119**	**46,678,302**	**45,257,031**	**47,563,592**
TRANSFERS OUT					
Trf to Convention Center	34,732,927	38,674,269	41,504,552	40,083,281	42,381,592
Trf to ACCD HOT D/S Fund	5,003,300	5,151,850	5,173,750	5,173,750	5,182,000
Total Transfers Out	**39,736,227**	**43,826,119**	**46,678,302**	**45,257,031**	**47,563,592**
TOTAL REQUIREMENTS	**39,736,227**	**43,826,119**	**46,678,302**	**45,257,031**	**47,563,592**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(2,974)	0	0	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Conv Ctr Town Lake Park Venue Project Bond Redemption Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,485,387	1,525,120	1,566,581	1,565,413	1,643,813
REVENUE					
Interest	428	2,004	2,068	600	1,500
Total Revenue	**428**	**2,004**	**2,068**	**600**	**1,500**
TRANSFERS IN					
Other Funds	3,078,080	3,079,608	2,682,850	3,074,675	2,552,484
Total Transfers In	**3,078,080**	**3,079,608**	**2,682,850**	**3,074,675**	**2,552,484**
TOTAL AVAILABLE FUNDS	**3,078,508**	**3,081,612**	**2,684,918**	**3,075,275**	**2,553,984**
OTHER REQUIREMENTS					
Principal payment D/S funds	1,435,000	1,510,000	1,590,000	1,590,000	2,010,000
Interest payment D/S funds	1,603,025	1,529,400	1,016,936	1,451,900	526,406
Services-other	750	750	750	750	750
Total Other Requirements	**3,038,775**	**3,040,150**	**2,607,686**	**3,042,650**	**2,537,156**
TOTAL REQUIREMENTS	**3,038,775**	**3,040,150**	**2,607,686**	**3,042,650**	**2,537,156**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	39,733	41,462	77,232	32,625	16,828
ADJUSTMENT TO GAAP	0	(1)	0	0	0
ENDING BALANCE	**1,525,120**	**1,566,581**	**1,643,813**	**1,598,038**	**1,660,641**

Note: Numbers may not add due to rounding.

Convention Center Venue Project Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	6,762,395	871,857	152,083	0	0
REVENUE					
Interest	14,709	16,230	17,042	11,337	17,220
Total Revenue	**14,709**	**16,230**	**17,042**	**11,337**	**17,220**
TRANSFERS IN					
Other Funds	17,653,043	19,465,556	20,734,601	20,107,925	21,127,499
Total Transfers In	**17,653,043**	**19,465,556**	**20,734,601**	**20,107,925**	**21,127,499**
TOTAL AVAILABLE FUNDS	**17,667,752**	**19,481,786**	**20,751,643**	**20,119,262**	**21,144,719**
TRANSFERS OUT					
Trf to ACCD HOT D/S Fund	9,900,046	10,543,850	11,241,072	11,360,986	12,587,512
Trf to Conv Ctr CIP Fund	13,658,244	9,657,710	9,662,654	8,758,276	8,557,207
Total Transfers Out	**23,558,290**	**20,201,560**	**20,903,726**	**20,119,262**	**21,144,719**
TOTAL REQUIREMENTS	**23,558,290**	**20,201,560**	**20,903,726**	**20,119,262**	**21,144,719**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(5,890,538)	(719,774)	(152,083)	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**871,857**	**152,083**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

CTM - Technology Acquisition Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	192,242	305,026	432,782	365,189	247,315
REVENUE					
Interest	424	1,598	1,893	0	0
Total Revenue	**424**	**1,598**	**1,893**	**0**	**0**
TRANSFERS IN					
CIP	68,480	45,920	65,840	0	0
General Fund	10,680	588	9,160	0	0
Other Funds	2,000	3,750	0	0	0
Support Services/Infrastructure Funds	31,200	75,900	37,640	0	0
Total Transfers In	**112,360**	**126,158**	**112,640**	**0**	**0**
TOTAL AVAILABLE FUNDS	**112,784**	**127,756**	**114,533**	**0**	**0**
REQUIREMENTS					
Commodities	0	0	300,000	300,000	245,000
Total Requirements	**0**	**0**	**300,000**	**300,000**	**245,000**
TOTAL REQUIREMENTS	**0**	**0**	**300,000**	**300,000**	**245,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	112,784	127,756	(185,467)	(300,000)	(245,000)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**305,026**	**432,782**	**247,315**	**65,189**	**2,315**

Note: Numbers may not add due to rounding.

Cultural Arts Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	2,992,749	3,935,599	4,720,107	4,313,392	3,986,941
REVENUE					
Interest	6,450	18,239	25,790	7,507	25,000
Total Revenue	**6,450**	**18,239**	**25,790**	**7,507**	**25,000**
TRANSFERS IN					
Other Funds	9,271,423	10,223,359	10,885,666	10,560,733	11,091,937
Total Transfers In	**9,271,423**	**10,223,359**	**10,885,666**	**10,560,733**	**11,091,937**
TOTAL AVAILABLE FUNDS	**9,277,873**	**10,241,598**	**10,911,456**	**10,568,240**	**11,116,937**
PROGRAM REQUIREMENTS					
Cultural Arts and Contracts	8,457,555	9,483,435	11,644,622	11,644,622	13,050,000
Total Program Requirements	**8,457,555**	**9,483,435**	**11,644,622**	**11,644,622**	**13,050,000**
TOTAL REQUIREMENTS	**8,457,555**	**9,483,435**	**11,644,622**	**11,644,622**	**13,050,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	820,318	758,163	(733,166)	(1,076,382)	(1,933,063)
ADJUSTMENT TO GAAP	122,532	26,345	0	0	0
ENDING BALANCE	**3,935,599**	**4,720,107**	**3,986,941**	**3,237,010**	**2,053,878**

Note: Numbers may not add due to rounding.

Downtown Public Improvement District

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	258,857	306,666	568,693	558,331	52,536
REVENUE					
PID Assessments	4,012,235	5,239,367	6,744,009	7,257,013	7,483,657
Interest	5,862	18,301	25,558	24,285	16,000
PID Assessments P&I	16,447	37,493	1,989	6,415	3,000
Total Revenue	**4,034,544**	**5,295,161**	**6,771,556**	**7,287,713**	**7,502,657**
TRANSFERS IN					
Convention Center	75,000	75,000	285,000	285,000	285,000
Austin Water Utility	75,000	75,000	75,000	75,000	75,000
Total Transfers In	**150,000**	**150,000**	**360,000**	**360,000**	**360,000**
TOTAL AVAILABLE FUNDS	**4,184,544**	**5,445,161**	**7,131,556**	**7,647,713**	**7,862,657**
REQUIREMENTS					
Contractuals	4,136,678	5,182,888	7,647,713	7,647,713	7,862,657
Total Requirements	**4,136,678**	**5,182,888**	**7,647,713**	**7,647,713**	**7,862,657**
TOTAL REQUIREMENTS	**4,136,678**	**5,182,888**	**7,647,713**	**7,647,713**	**7,862,657**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	47,866	262,273	(516,157)	0	0
ADJUSTMENT TO GAAP	(57)	(246)	0	0	0
ENDING BALANCE	**306,666**	**568,693**	**52,536**	**558,331**	**52,536**

Note: Numbers may not add due to rounding.

Drainage Utility Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	8,370,960	9,494,634	13,486,683	10,630,806	13,390,507
REVENUE					
Commercial Drainage Fee	34,505,246	56,578,997	60,054,118	57,721,879	61,798,892
Residential Draininage Fee	41,987,641	26,009,040	28,914,945	28,890,851	29,755,022
Development Fees	1,694,673	1,368,855	1,527,148	1,453,273	1,525,938
Interest	200,357	505,530	750,000	245,000	249,900
Public Health Licenses, Permits, Inspections	113,745	105,720	185,850	185,850	189,567
Other Revenue	5,130	4,621	117,500	5,250	49,937
Building Safety	35,953	30,878	31,500	31,500	33,075
Underground Storage Permits	84,007	32,680	30,450	30,450	31,973
Property Sales	190,347	71,056	45,000	44,000	14,700
General Government Charges	1,000	83	5,010	5,000	5,250
Total Revenue	**78,818,099**	**84,707,460**	**91,661,521**	**88,613,053**	**93,654,254**
TOTAL AVAILABLE FUNDS	**78,818,099**	**84,707,460**	**91,661,521**	**88,613,053**	**93,654,254**
PROGRAM REQUIREMENTS					
Infrastructure & Waterway Maintenance	15,986,677	17,210,760	19,597,061	20,362,538	21,406,429
Water Quality Protection	8,231,135	8,988,494	8,987,309	9,059,811	8,856,447
Support Services	4,158,493	4,100,793	5,425,109	5,607,076	6,876,042
Flood Hazard Mitigation	4,790,262	4,476,448	4,935,371	5,272,728	5,692,904
Watershed Policy and Planning	3,334,089	3,444,531	3,543,912	3,543,748	3,751,074
Stream Restoration	927,177	1,013,269	1,183,245	1,125,594	1,166,324
Total Program Requirements	**37,427,833**	**39,234,294**	**43,672,007**	**44,971,495**	**47,749,220**
OTHER REQUIREMENTS					
Interdepartmental Charges	5,674,494	5,846,068	7,111,474	7,111,474	1,425,654
Bad Debt Expense	627,188	209,091	266,817	1,111,985	271,241
Accrued Payroll	130,481	191,898	180,224	153,833	101,491
Fire/Extend Coverage Insurance	7,252	1,882	16,700	10,451	19,451
Compensation Adjustment	0	0	0	475,680	0
Market Study Adjustment	0	0	0	177,197	0
Utility Billing System Support	1,438,433	0	0	0	0
Total Other Requirements	**7,877,848**	**6,248,939**	**7,575,215**	**9,040,620**	**1,817,837**
TRANSFERS OUT					
Trf to Watershed CIP Fund	24,350,000	24,701,124	28,080,954	28,080,954	36,649,554
Trf to GO Debt Service	1,767,984	3,551,676	3,625,548	3,625,548	3,849,512
Administrative Support	0	3,377,520	3,518,675	3,518,675	3,463,488
Utility Billing System Support	0	1,301,166	1,677,612	1,677,612	1,744,068
CTM Support	1,255,101	1,450,769	1,315,527	1,315,527	1,370,270
Trf to CIP Mgm - CPM	0	0	1,373,490	1,373,490	1,000,554
Tfr to Utility Debt Mgmt Fund	401,536	408,585	408,585	408,585	408,585
Workers' Compensation	381,369	306,881	291,293	291,293	333,479
Liability Reserve	200,000	200,000	150,000	150,000	163,000
Regional Radio System	0	31,506	58,168	58,168	68,809
CTECC Support	0	9,925	10,623	10,623	11,770
Trf to CTECC Fund	10,861	0	0	0	0
Trf to Environmental Rmdn Fund	96,057	0	0	0	0
Trf to Support Services Fund	3,930,587	0	0	0	0
Trf to Wireless Communication	56,713	0	0	0	0
Total Transfers Out	**32,450,208**	**35,339,152**	**40,510,475**	**40,510,475**	**49,063,089**
TOTAL REQUIREMENTS	**77,755,888**	**80,822,386**	**91,757,697**	**94,522,590**	**98,630,146**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,062,211	3,885,074	(96,176)	(5,909,537)	(4,975,892)
ADJUSTMENT TO GAAP	61,463	106,975	0	0	0

Note: Numbers may not add due to rounding.

Drainage Utility Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
ENDING BALANCE	**9,494,634**	**13,486,683**	**13,390,507**	**4,721,269**	**8,414,615**

Note: Numbers may not add due to rounding.

East 6th Street Public Improvement District

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	97,658	99,861	113,085	112,495	84,005
REVENUE					
PID Assessments	92,795	97,111	99,931	95,206	90,921
PID Assessments P&I	895	1,465	399	(6,810)	1,230
Interest	170	339	616	1,630	275
Total Revenue	**93,860**	**98,915**	**100,946**	**90,026**	**92,426**
TRANSFERS IN					
Other Funds	35,000	35,000	35,000	35,000	35,000
Total Transfers In	**35,000**	**35,000**	**35,000**	**35,000**	**35,000**
TOTAL AVAILABLE FUNDS	**128,860**	**133,915**	**135,946**	**125,026**	**127,426**
REQUIREMENTS					
Contractuals	126,656	120,691	165,026	165,026	157,426
Total Requirements	**126,656**	**120,691**	**165,026**	**165,026**	**157,426**
TOTAL REQUIREMENTS	**126,656**	**120,691**	**165,026**	**165,026**	**157,426**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,204	13,224	(29,080)	(40,000)	(30,000)
ADJUSTMENT TO GAAP	(1)	0	0	0	0
ENDING BALANCE	**99,861**	**113,085**	**84,005**	**72,495**	**54,005**

Note: Numbers may not add due to rounding.

Economic Development Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,162,489	108,067	635,615	210,263	495,894
REVENUE					
Other Revenue	162,980	170,516	111,000	111,000	110,000
Interest	0	16,779	20,000	0	20,000
Total Revenue	**162,980**	**187,295**	**131,000**	**111,000**	**130,000**
TRANSFERS IN					
Austin Energy	8,770,183	9,090,429	7,492,992	7,492,992	6,872,809
General Fund	2,098,596	3,396,673	4,862,671	4,862,671	5,560,366
Austin Water Utility	1,148,827	2,011,254	2,928,899	2,928,899	3,233,332
Austin Resource Recovery Fund	159,630	305,689	471,975	471,975	484,548
Critical One-Time	190,754	0	0	0	0
Total Transfers In	**12,367,990**	**14,804,045**	**15,756,537**	**15,756,537**	**16,151,055**
TOTAL AVAILABLE FUNDS	**12,530,970**	**14,991,340**	**15,887,537**	**15,867,537**	**16,281,055**
PROGRAM REQUIREMENTS					
Redevelopment	1,939,512	1,733,376	2,346,315	2,311,025	2,271,987
Small Business Program	1,850,071	1,977,955	1,936,325	1,907,113	2,036,241
Cultural Arts and Contracts	1,381,314	1,351,709	1,582,184	1,554,066	1,570,108
Support Services	1,043,756	1,272,115	1,264,012	1,245,111	1,275,475
Global Business Recruitment and Expansion	824,506	873,205	1,022,859	1,008,071	1,067,436
Music and Entertainment Division	542,053	608,699	836,230	816,792	1,009,193
Total Program Requirements	**7,581,213**	**7,817,059**	**8,987,925**	**8,842,178**	**9,230,440**
OTHER REQUIREMENTS					
Grants to others/subrecipients	4,325,205	4,829,505	4,944,113	4,944,113	5,330,089
Interdepartmental Charges	90,968	143,439	148,041	148,041	63,256
Services-legal fees	12,000	0	0	50,000	50,000
Accrued Payroll	14,649	56,486	18,961	16,359	17,710
Fire/Extend Coverage Insurance	0	17,982	14,288	0	16,000
Compensation Adjustment	0	0	0	105,655	0
Market Study Adjustment	0	0	0	57,524	0
Consultant-others	55,760	0	0	0	0
Total Other Requirements	**4,498,582**	**5,047,412**	**5,125,403**	**5,321,692**	**5,477,055**
TRANSFERS OUT					
Administrative Support	0	1,228,139	1,362,068	1,362,068	1,500,845
CTM Support	299,399	379,628	336,138	336,138	340,222
Workers' Compensation	74,107	62,777	61,269	61,269	66,481
Trf to CIP Mgm - CPM	0	0	98,455	98,455	66,227
Trf to PW-Transportation CIP	0	0	55,000	55,000	55,000
Trf to E Sixth St PID (7911)	0	0	0	0	35,000
Liability Reserve	0	0	1,000	1,000	3,000
Trf to PID Fund	0	0	0	0	2,679
Trf to Support Services Fund	1,246,284	0	0	0	0
Total Transfers Out	**1,619,790**	**1,670,544**	**1,913,930**	**1,913,930**	**2,069,454**
TOTAL REQUIREMENTS	**13,699,584**	**14,535,015**	**16,027,258**	**16,077,800**	**16,776,949**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,168,614)	456,325	(139,721)	(210,263)	(495,894)
ADJUSTMENT TO GAAP	114,192	71,223	0	0	0
ENDING BALANCE	**108,067**	**635,615**	**495,894**	**0**	**0**

Note: Numbers may not add due to rounding.

Economic Incentives Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	19,529,090	19,394,249	17,245,427	16,869,129	14,320,605
REVENUE					
Interest	29,592	60,799	65,000	0	20,000
Total Revenue	**29,592**	**60,799**	**65,000**	**0**	**20,000**
TRANSFERS IN					
General Fund	14,115,384	14,869,325	11,636,581	11,636,581	11,388,160
Total Transfers In	**14,115,384**	**14,869,325**	**11,636,581**	**11,636,581**	**11,388,160**
TOTAL AVAILABLE FUNDS	**14,144,976**	**14,930,124**	**11,701,581**	**11,636,581**	**11,408,160**
PROGRAM REQUIREMENTS					
Global Business Recruitment and Expansion	13,293,448	14,102,377	13,650,547	13,909,518	14,203,955
Total Program Requirements	**13,293,448**	**14,102,377**	**13,650,547**	**13,909,518**	**14,203,955**
TRANSFERS OUT					
Trf to Mueller Local Gov Corp	986,369	976,569	975,856	975,856	979,081
Trf To GF Budget Stablztn Fund	0	2,000,000	0	0	0
Total Transfers Out	**986,369**	**2,976,569**	**975,856**	**975,856**	**979,081**
TOTAL REQUIREMENTS	**14,279,817**	**17,078,946**	**14,626,403**	**14,885,374**	**15,183,036**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(134,841)	(2,148,822)	(2,924,822)	(3,248,793)	(3,774,876)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**19,394,249**	**17,245,427**	**14,320,605**	**13,620,336**	**10,545,729**

Note: Numbers may not add due to rounding.

Employee Benefits Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	36,622,322	22,614,203	23,628,056	19,789,899	30,239,218
REVENUE					
City Contributions	149,934,782	173,331,486	193,092,495	189,751,682	202,427,683
Employee Medical	26,725,957	27,989,800	32,914,147	31,576,269	33,081,863
Retiree Medical	13,710,110	15,261,003	17,010,917	17,383,638	18,857,299
Employee Supplemental Life	3,793,904	4,008,989	4,584,931	4,230,007	4,484,464
Employee Dental	3,330,369	3,341,842	3,850,813	3,711,267	3,883,677
Retiree Dental	1,812,822	1,955,220	2,019,609	1,961,496	2,078,484
Employee Long Term Disability	1,686,797	1,508,718	1,646,339	1,547,127	1,629,658
Other Revenue	1,407,690	1,434,134	1,400,000	1,400,000	1,400,000
Employee Retiree Vision Program	831,895	884,816	1,009,384	932,381	996,245
Employee Prepaid Legal	577,663	594,719	699,649	633,846	687,716
Total Revenue	**203,811,989**	**230,310,726**	**258,228,284**	**253,127,713**	**269,527,089**
TOTAL AVAILABLE FUNDS	**203,811,989**	**230,310,726**	**258,228,284**	**253,127,713**	**269,527,089**
PROGRAM REQUIREMENTS					
Employee Medical	138,121,421	146,356,452	156,237,811	160,641,283	174,799,702
Retiree Medical	53,162,236	54,633,280	65,737,300	63,761,817	71,512,645
Claims Reserve - Self Insured Programs	0	0	0	12,503,507	13,686,996
Employee Dental	11,053,432	11,817,862	12,287,973	12,067,648	12,780,916
Optional Coverage paid by Employee	6,706,975	7,082,314	7,398,687	7,136,804	7,572,573
Fully Funded by City - Employee/Retiree	3,162,408	3,519,495	3,769,877	3,733,693	4,533,453
Support Services	3,712,413	3,697,273	3,904,536	4,118,204	4,456,518
Stop Loss Reserve - Self Insured Programs	0	0	0	2,700,000	3,600,000
Optional Coverage paid by Retiree	1,990,632	2,160,222	2,280,938	2,168,053	2,303,994
Total Program Requirements	**217,909,516**	**229,266,899**	**251,617,122**	**268,831,009**	**295,246,797**
TOTAL REQUIREMENTS	**217,909,516**	**229,266,899**	**251,617,122**	**268,831,009**	**295,246,797**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(14,097,528)	1,043,827	6,611,162	(15,703,296)	(25,719,708)
ADJUSTMENT TO GAAP	89,409	(29,974)	0	0	0
ENDING BALANCE	**22,614,203**	**23,628,056**	**30,239,218**	**4,086,603**	**4,519,510**

Note: Numbers may not add due to rounding.

Estancia Hill Country Public Improvement District

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	124,590	159,785	125,590	205,459
REVENUE					
PID Assessments	1,772,155	1,766,370	1,745,255	1,745,255	1,786,811
Interest	340	2,330	1,395	0	0
PID Assessments P&I	124,314	2,381	45,967	0	0
Total Revenue	**1,896,809**	**1,771,080**	**1,792,617**	**1,745,255**	**1,786,811**
TOTAL AVAILABLE FUNDS	**1,896,809**	**1,771,080**	**1,792,617**	**1,745,255**	**1,786,811**
REQUIREMENTS					
Commodities	299,739	912,558	1,718,725	1,718,725	1,759,750
Contractuals	313,075	734,774	28,218	26,530	27,061
Total Requirements	**612,814**	**1,647,332**	**1,746,943**	**1,745,255**	**1,786,811**
TOTAL REQUIREMENTS	**612,814**	**1,647,332**	**1,746,943**	**1,745,255**	**1,786,811**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,283,995	123,749	45,674	0	0
ADJUSTMENT TO GAAP	(1,159,405)	(88,554)	0	0	0
ENDING BALANCE	**124,590**	**159,785**	**205,459**	**125,590**	**205,459**

Note: Numbers may not add due to rounding.

Fleet Services Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	6,316,482	10,964,941	7,588,516	7,643,227	1,351,670
REVENUE					
Fleet Maintenance Revenue	31,566,850	31,571,149	35,254,479	34,908,380	38,011,720
Fuel Revenue	16,737,752	7,689,271	9,675,103	9,623,232	13,183,858
Fleet Rental Revenue	1,423,813	1,076,305	1,191,185	1,429,054	1,226,920
Property Sales	711,674	691,956	687,506	477,143	708,132
Other Revenue	1,153,859	1,538,229	1,042,193	1,220,201	648,659
Building Rental/Lease	102,565	103,384	130,640	116,584	130,640
Interest	42,087	107,367	108,335	26,193	111,585
Scrap Sales	31,380	6,886	13,476	35,451	13,880
Total Revenue	**51,769,980**	**42,784,547**	**48,102,917**	**47,836,238**	**54,035,394**
TOTAL AVAILABLE FUNDS	**51,769,980**	**42,784,547**	**48,102,917**	**47,836,238**	**54,035,394**
PROGRAM REQUIREMENTS					
Fleet Service Centers	24,792,902	28,349,824	30,330,043	27,083,425	28,966,385
Operational Services	12,055,572	9,984,473	12,612,825	16,013,884	16,106,858
Vehicle Services	3,747,420	4,100,044	4,174,653	4,047,546	4,403,902
Support Services	3,518,975	3,717,945	4,112,815	4,462,686	3,220,495
Total Program Requirements	**44,114,869**	**46,152,287**	**51,230,336**	**51,607,541**	**52,697,640**
OTHER REQUIREMENTS					
Accrued Payroll	137,222	102,228	75,578	44,791	52,946
Fire/Extend Coverage Insurance	22,025	24,378	26,972	26,972	26,972
Bond/Theft/Prof Liab Insurance	0	0	418	418	418
Compensation Adjustment	0	0	0	341,839	0
Market Study Adjustment	0	0	0	101,143	0
Awards and Recognition	477	0	0	0	0
Total Other Requirements	**159,725**	**126,606**	**102,968**	**515,163**	**80,336**
TRANSFERS OUT					
Trf to Fleet Services CIP Fund	0	0	1,460,000	1,460,000	1,035,651
CTM Support	541,796	613,898	735,608	735,608	712,771
Trf to GO Debt Service	425,320	509,820	556,824	556,824	466,540
Workers' Compensation	286,639	229,810	223,950	223,950	233,757
Liability Reserve	15,000	15,000	15,000	15,000	18,000
Regional Radio System	0	16,557	15,077	15,077	15,862
Trf to Environmental Rmdn Fund	15,454	0	0	0	0
Trf to Fleet Services Fund	156,217	0	0	0	0
Trf to Wireless Communication	12,947	0	0	0	0
Total Transfers Out	**1,453,373**	**1,385,085**	**3,006,459**	**3,006,459**	**2,482,581**
TOTAL REQUIREMENTS	**45,727,967**	**47,663,978**	**54,339,763**	**55,129,163**	**55,260,557**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	6,042,014	(4,879,431)	(6,236,846)	(7,292,925)	(1,225,163)
ADJUSTMENT TO GAAP	(1,393,555)	1,503,006	0	0	0
ENDING BALANCE	**10,964,941**	**7,588,516**	**1,351,670**	**350,302**	**126,507**

Note: Numbers may not add due to rounding.

General Fund Budget Stabilization Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	108,282,552	100,178,609	70,856,031	65,037,778	69,722,240
TRANSFERS IN					
Other Funds	0	2,000,000	4,945,793	4,945,793	2,772,337
Critical One-Time	0	656,308	0	0	0
General Fund	23,434,574	12,627,077	8,957,582	0	0
Total Transfers In	**23,434,574**	**15,283,385**	**13,903,375**	**4,945,793**	**2,772,337**
TOTAL AVAILABLE FUNDS	**23,434,574**	**15,283,385**	**13,903,375**	**4,945,793**	**2,772,337**
REQUIREMENTS					
Capital	0	1,734,404	2,007,031	2,106,914	0
Commodities	0	177,974	0	0	0
Contractuals	0	4,743,352	1,667,099	1,756,516	1,076,930
Expense Refunds	0	0	(78,524)	0	0
Personnel	0	427,189	67,000	0	100,000
Total Requirements	**0**	**7,082,919**	**3,662,606**	**3,863,430**	**1,176,930**
TRANSFERS OUT					
Trf to General Fnd-Emergncy Rs	0	7,474,976	3,547,559	3,547,559	3,816,889
Regional Radio System	0	0	2,370,000	2,370,000	2,370,000
Trf to Planning and Dev CIP	0	825,000	500,000	500,000	2,150,000
Trf to Pay for Success Fund	0	0	0	0	1,200,000
Trf to CTM CIP Fund	0	11,868,286	0	0	446,100
Trf to Building Svcs CIP Fund	0	510,000	1,200,000	1,200,000	0
Trf to 2nd Street TIF Fund	0	600,000	0	0	0
Trf to Comm Dev Incentives Fund	0	939,846	7,001	7,001	0
Trf to Critical One-Time Fund	31,538,517	0	0	0	0
Trf to General Fund	0	2,078,000	3,500,000	3,500,000	0
Trf to PARD CIP Fund	0	2,500,000	250,000	250,000	0
Trf to Vehicle Acquisition Fnd	0	10,726,936	0	0	0
Total Transfers Out	**31,538,517**	**37,523,044**	**11,374,560**	**11,374,560**	**9,982,989**
TOTAL REQUIREMENTS	**31,538,517**	**44,605,963**	**15,037,166**	**15,237,990**	**11,159,919**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(8,103,943)	(29,322,578)	(1,133,791)	(10,292,197)	(8,387,582)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**100,178,609**	**70,856,031**	**69,722,240**	**54,745,581**	**61,334,658**

Note: Numbers may not add due to rounding.

General Fund Emergency Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	40,000,000	40,000,000	54,669,050	54,669,051	58,216,609
TRANSFERS IN					
Budget Stabilization Reserve	0	7,474,976	3,547,559	3,547,559	3,816,889
Contingency Reserve Fund	0	7,194,074	0	0	0
Total Transfers In	**0**	**14,669,050**	**3,547,559**	**3,547,559**	**3,816,889**
TOTAL AVAILABLE FUNDS	**0**	**14,669,050**	**3,547,559**	**3,547,559**	**3,816,889**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	14,669,050	3,547,559	3,547,559	3,816,889
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**40,000,000**	**54,669,050**	**58,216,609**	**58,216,610**	**62,033,498**

Note: Numbers may not add due to rounding.

General Fund Property Tax Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	4,500,000	4,500,000	4,500,000	4,500,000	4,500,000
TOTAL AVAILABLE FUNDS	**0**	**0**	**0**	**0**	**0**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**4,500,000**	**4,500,000**	**4,500,000**	**4,500,000**	**4,500,000**

Note: Numbers may not add due to rounding.

General Obligation Debt Service Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	17,116,438	20,590,208	20,695,781	19,899,168	20,796,643
REVENUE					
Current Property Taxes	109,464,649	116,842,074	126,558,731	126,245,416	144,212,536
Interest	42,228	273,076	1,242,928	1,324,883	1,430,000
Property Tax Penalty and Interest	447,662	483,544	440,000	440,000	440,000
Delinquent Property Taxes	220,368	253,433	344,127	419,252	430,420
Other Revenue	830,892	1,398,096	118,885	118,800	118,800
Other	36,455	0	0	0	0
TXDOT	1,016,455	0	0	0	0
Total Revenue	**112,058,707**	**119,250,223**	**128,704,671**	**128,548,351**	**146,631,756**
TRANSFERS IN					
Other Funds	13,110,782	14,957,136	15,311,152	15,444,852	13,761,804
Support Services/Infrastructure Funds	6,853,617	7,101,370	7,192,572	7,192,572	7,846,060
Austin Resource Recovery Fund	11,625,032	10,550,892	8,453,584	8,453,584	7,826,765
Austin Water Utility	3,973,920	4,001,520	3,620,142	3,620,142	2,868,844
Convention Center	2,173,040	2,202,340	1,495,640	1,495,640	1,998,632
Austin Energy	149,300	150,448	153,784	153,784	19,824
Aviation	26,040	26,304	26,940	26,940	3,220
CIP	0	0	119,456	119,456	0
General Fund	0	0	92,184	92,184	0
Total Transfers In	**37,911,731**	**38,990,010**	**36,465,454**	**36,599,154**	**34,325,149**
TOTAL AVAILABLE FUNDS	**149,970,438**	**158,240,233**	**165,170,125**	**165,147,505**	**180,956,905**
OTHER REQUIREMENTS					
Redemption of principal-gen	90,360,000	98,708,199	102,760,000	103,875,000	116,684,266
Interest-general	55,912,945	58,429,538	61,294,263	63,527,675	65,791,687
Bond issue costs	220,000	995,501	1,000,000	1,000,000	1,000,000
Services-other	7,576	8,877	15,000	15,000	30,000
Total Other Requirements	**146,500,521**	**158,142,116**	**165,069,263**	**168,417,675**	**183,505,953**
TOTAL REQUIREMENTS	**146,500,521**	**158,142,116**	**165,069,263**	**168,417,675**	**183,505,953**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	3,469,917	98,117	100,862	(3,270,170)	(2,549,048)
ADJUSTMENT TO GAAP	3,853	7,456	0	0	0
ENDING BALANCE	**20,590,208**	**20,695,781**	**20,796,643**	**16,628,998**	**18,247,595**

Note: Numbers may not add due to rounding.

Golf Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	(997,163)	(1,420,929)	(1,912,449)	(1,483,364)	(1,455,399)
REVENUE					
Golf Fees	4,704,279	5,321,260	5,967,850	6,194,104	6,060,265
Recreation and Culture Charges	767,539	929,595	1,076,778	1,033,814	1,095,613
Other Revenue	230,985	191,059	207,145	200,000	297,788
General Government Charges	23,641	23,439	29,665	83,926	30,258
Interest	0	0	0	4,930	0
Other Licenses/Permits	600	615	0	0	0
Other Utility Revenue	9,391	14,440	0	5,293	0
Total Revenue	**5,736,436**	**6,480,408**	**7,281,438**	**7,522,067**	**7,483,924**
TRANSFERS IN					
General Fund	0	0	500,000	500,000	1,000,000
Total Transfers In	**0**	**0**	**500,000**	**500,000**	**1,000,000**
TOTAL AVAILABLE FUNDS	**5,736,436**	**6,480,408**	**7,781,438**	**8,022,067**	**8,483,924**
PROGRAM REQUIREMENTS					
Community Services	5,457,872	6,367,703	6,815,757	7,656,834	7,600,660
Total Program Requirements	**5,457,872**	**6,367,703**	**6,815,757**	**7,656,834**	**7,600,660**
OTHER REQUIREMENTS					
Accrued Payroll	20,115	38,708	10,939	9,557	12,036
Compensation Adjustment	0	0	59,749	59,749	0
Market Study Adjustment	0	0	0	42,130	0
Total Other Requirements	**20,115**	**38,708**	**70,688**	**111,436**	**12,036**
TRANSFERS OUT					
Administrative Support	0	204,598	227,011	227,011	230,899
Trf to GO Debt Service	324,524	351,616	129,484	129,484	129,356
Workers' Compensation	53,133	45,962	43,311	43,311	43,963
CTM Support	0	0	38,137	38,137	38,658
Liability Reserve	15,000	10,000	0	0	0
Trf to PARD CIP Fund	100,000	0	0	0	0
Trf to Support Services Fund	191,736	0	0	0	0
Total Transfers Out	**684,393**	**612,176**	**437,943**	**437,943**	**442,876**
TOTAL REQUIREMENTS	**6,162,380**	**7,018,587**	**7,324,388**	**8,206,213**	**8,055,572**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(425,944)	(538,178)	457,050	(184,146)	428,352
ADJUSTMENT TO GAAP	2,178	46,658	0	0	0
ENDING BALANCE	**(1,420,929)**	**(1,912,449)**	**(1,455,399)**	**(1,667,510)**	**(1,027,047)**

Note: Numbers may not add due to rounding.

Golf Surcharge Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	131,143	104,019	181,095	157,019	266,095
REVENUE					
Recreation and Culture Charges	162,681	221,378	228,000	200,000	241,000
Interest	195	5,697	7,000	3,000	9,000
Total Revenue	**162,876**	**227,076**	**235,000**	**203,000**	**250,000**
TOTAL AVAILABLE FUNDS	**162,876**	**227,076**	**235,000**	**203,000**	**250,000**
TRANSFERS OUT					
Trf to PARD CIP Fund	150,000	150,000	150,000	150,000	150,000
Trf to GO Debt Service	40,000	0	0	0	0
Total Transfers Out	**190,000**	**150,000**	**150,000**	**150,000**	**150,000**
TOTAL REQUIREMENTS	**190,000**	**150,000**	**150,000**	**150,000**	**150,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(27,124)	77,076	85,000	53,000	100,000
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**104,019**	**181,095**	**266,095**	**210,019**	**366,095**

Note: Numbers may not add due to rounding.

Green Water Treatment Plant Land Sale Proceeds Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Land & Infrastructure Rental/Lease	11,982,915	4,309,407	0	0	0
Total Revenue	**11,982,915**	**4,309,407**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**11,982,915**	**4,309,407**	**0**	**0**	**0**
TRANSFERS OUT					
Trf to Electric CIP Fund	6,969,648	0	0	0	0
Trf to GGCIP fund	5,013,267	4,309,407	0	0	0
Total Transfers Out	**11,982,915**	**4,309,407**	**0**	**0**	**0**
TOTAL REQUIREMENTS	**11,982,915**	**4,309,407**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Historical Preservation Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
TRANSFERS IN					
Other Funds	0	0	0	0	6,950,000
Total Transfers In	**0**	**0**	**0**	**0**	**6,950,000**
TOTAL AVAILABLE FUNDS	**0**	**0**	**0**	**0**	**6,950,000**
REQUIREMENTS					
Contractuals	0	0	0	0	500,000
Total Requirements	**0**	**0**	**0**	**0**	**500,000**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**500,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	6,450,000
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**6,450,000**

Note: Numbers may not add due to rounding.

Homestead Preservation Reinvestment Tax Increment Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	253,488
REVENUE					
Current Property Taxes	0	0	253,488	0	464,783
Total Revenue	**0**	**0**	**253,488**	**0**	**464,783**
TOTAL AVAILABLE FUNDS	**0**	**0**	**253,488**	**0**	**464,783**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	253,488	0	464,783
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**253,488**	**0**	**718,271**

Note: Numbers may not add due to rounding.

Hotel Occupancy Tax Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Hotel/Motel Occupancy Tax	82,108,258	88,587,507	93,105,706	90,274,712	94,843,745
H/MOT Penalties & Interest	262,260	74,476	200,000	220,000	230,000
Total Revenue	**82,370,517**	**88,661,983**	**93,305,706**	**90,494,712**	**95,073,745**
TOTAL AVAILABLE FUNDS	**82,370,517**	**88,661,983**	**93,305,706**	**90,494,712**	**95,073,745**
TRANSFERS OUT					
Trf to Conv Ctr Tax Fund	39,723,323	43,801,882	46,652,853	45,247,356	47,536,872
Trf to Conv Ctr Venue Fund	17,653,043	19,465,556	20,734,601	20,107,925	21,127,499
Trf to Cultural Arts Fund	9,271,423	10,223,359	10,885,666	10,560,733	11,091,937
Trf to Tourism & Promotion Fnd	12,798,854	14,112,966	15,032,586	14,578,698	8,367,437
Trf to Historical Preservation Fund	0	0	0	0	6,950,000
Total Transfers Out	**79,446,644**	**87,603,764**	**93,305,706**	**90,494,712**	**95,073,745**
TOTAL REQUIREMENTS	**79,446,644**	**87,603,764**	**93,305,706**	**90,494,712**	**95,073,745**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,923,874	1,058,219	0	0	0
ADJUSTMENT TO GAAP	(2,923,874)	(1,058,219)	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

HUD Section 108 Debt Service Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
TRANSFERS IN					
Other Funds	1,069,284	1,127,947	752,003	840,606	750,662
Total Transfers In	**1,069,284**	**1,127,947**	**752,003**	**840,606**	**750,662**
TOTAL AVAILABLE FUNDS	**1,069,284**	**1,127,947**	**752,003**	**840,606**	**750,662**
OTHER REQUIREMENTS					
Principal payment D/S funds	900,000	970,000	560,000	560,000	467,000
Interest payment D/S funds	168,109	153,772	187,928	276,531	279,187
Services-other	1,175	4,175	4,075	4,075	4,475
Total Other Requirements	**1,069,284**	**1,127,947**	**752,003**	**840,606**	**750,662**
TOTAL REQUIREMENTS	**1,069,284**	**1,127,947**	**752,003**	**840,606**	**750,662**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

HUD Section 108 Family Business Loan Program Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	42,415	91,831	253,745	1,398,044	412,000
REVENUE					
Other Federal Revenue	1,725,727	618,250	750,000	3,000,000	5,000,000
Loan Repayments	169,306	247,999	300,000	387,000	450,000
General Government Charges	51,972	10,896	22,500	90,000	90,000
Interest	26,757	41,076	50,000	60,000	25,000
Other Revenue	1,500	3,000,600	1,200	1,800	1,800
Total Revenue	**1,975,261**	**3,918,821**	**1,123,700**	**3,538,800**	**5,566,800**
TOTAL AVAILABLE FUNDS	**1,975,261**	**3,918,821**	**1,123,700**	**3,538,800**	**5,566,800**
PROGRAM REQUIREMENTS					
Small Business Program	1,775,818	589,404	750,000	3,000,000	3,000,000
Total Program Requirements	**1,775,818**	**589,404**	**750,000**	**3,000,000**	**3,000,000**
TRANSFERS OUT					
Trf to HUD Sec 108 Debt Svc	11,334	18,952	215,445	304,048	491,275
Interest payment D/S funds	3,692	8,692	0	0	0
Principal payment D/S funds	135,000	140,000	0	0	0
Total Transfers Out	**150,026**	**167,644**	**215,445**	**304,048**	**491,275**
TOTAL REQUIREMENTS	**1,925,844**	**757,048**	**965,445**	**3,304,048**	**3,491,275**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	49,417	3,161,774	158,255	234,752	2,075,525
ADJUSTMENT TO GAAP	(1)	(2,999,860)	0	0	0
ENDING BALANCE	**91,831**	**253,745**	**412,000**	**1,632,796**	**2,487,525**

Note: Numbers may not add due to rounding.

I-35 Parking Program Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	592,119	707,343	786,977	596,631	542,673
REVENUE					
Parking Fees	447,076	389,049	434,000	434,000	434,000
Interest	1,206	3,454	4,000	1,200	1,200
Total Revenue	**448,282**	**392,502**	**438,000**	**435,200**	**435,200**
TOTAL AVAILABLE FUNDS	**448,282**	**392,502**	**438,000**	**435,200**	**435,200**
REQUIREMENTS					
Commodities	461	0	0	10,000	0
Contractuals	230,185	211,157	580,000	650,000	480,000
Total Requirements	**230,646**	**211,157**	**580,000**	**660,000**	**480,000**
TRANSFERS OUT					
Trf to GO Debt Service	102,412	101,712	102,304	102,304	101,880
Total Transfers Out	**102,412**	**101,712**	**102,304**	**102,304**	**101,880**
TOTAL REQUIREMENTS	**333,058**	**312,869**	**682,304**	**762,304**	**581,880**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	115,224	79,633	(244,304)	(327,104)	(146,680)
ADJUSTMENT TO GAAP	0	1	0	0	0
ENDING BALANCE	**707,343**	**786,977**	**542,673**	**269,527**	**395,993**

Note: Numbers may not add due to rounding.

Indian Hills Public Improvement District

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	190,921	0	190,116
REVENUE					
PID Assessments	1,681,687	1,861,855	344,396	1,659,396	366,873
Interest	55	1,291	883	0	0
PID Assessments P&I	144,649	189,753	0	0	0
Total Revenue	**1,826,391**	**2,052,899**	**345,279**	**1,659,396**	**366,873**
TOTAL AVAILABLE FUNDS	**1,826,391**	**2,052,899**	**345,279**	**1,659,396**	**366,873**
REQUIREMENTS					
Commodities	231,569	399,759	316,794	1,631,794	338,719
Contractuals	48,500	2,537,107	29,290	27,602	28,154
Total Requirements	**280,069**	**2,936,866**	**346,084**	**1,659,396**	**366,873**
TOTAL REQUIREMENTS	**280,069**	**2,936,866**	**346,084**	**1,659,396**	**366,873**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,546,323	(883,967)	(805)	0	0
ADJUSTMENT TO GAAP	(1,546,323)	1,074,888	0	0	0
ENDING BALANCE	**(0)**	**190,921**	**190,116**	**0**	**190,116**

Note: Numbers may not add due to rounding.

Liability Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,645,284	127,627	(236,187)	50,627	(1,470,358)
REVENUE					
Other Revenue	2,811	1,151	1,067,829	1,067,829	0
Total Revenue	**2,811**	**1,151**	**1,067,829**	**1,067,829**	**0**
TRANSFERS IN					
General Fund	2,190,300	2,862,000	3,000,000	3,000,000	4,500,000
Other Funds	661,700	627,000	511,000	511,000	610,000
Support Services/Infrastructure Funds	97,000	122,000	225,000	225,000	513,000
Austin Resource Recovery Fund	225,000	250,000	275,000	275,000	300,000
Convention Center	8,000	8,000	50,000	50,000	77,000
Austin Energy	400,000	400,000	0	0	0
Austin Water Utility	400,000	400,000	0	0	0
Aviation	17,000	17,000	0	0	0
Total Transfers In	**3,999,000**	**4,686,000**	**4,061,000**	**4,061,000**	**6,000,000**
TOTAL AVAILABLE FUNDS	**4,001,811**	**4,687,151**	**5,128,829**	**5,128,829**	**6,000,000**
REQUIREMENTS					
Contractuals	5,639,060	6,272,218	6,363,000	6,363,000	5,000,000
Total Requirements	**5,639,060**	**6,272,218**	**6,363,000**	**6,363,000**	**5,000,000**
TOTAL REQUIREMENTS	**5,639,060**	**6,272,218**	**6,363,000**	**6,363,000**	**5,000,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,637,249)	(1,585,067)	(1,234,171)	(1,234,171)	1,000,000
ADJUSTMENT TO GAAP	119,592	1,221,253	0	0	0
ENDING BALANCE	**127,627**	**(236,187)**	**(1,470,358)**	**(1,183,544)**	**(470,358)**

Note: Numbers may not add due to rounding.

Long Center Capital Improvements Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	4,965	1,050	5,256	0
REVENUE					
Interest	228	822	0	0	0
Total Revenue	**228**	**822**	**0**	**0**	**0**
TRANSFERS IN					
General Fund	300,000	300,000	300,000	300,000	300,000
Total Transfers In	**300,000**	**300,000**	**300,000**	**300,000**	**300,000**
TOTAL AVAILABLE FUNDS	**300,228**	**300,822**	**300,000**	**300,000**	**300,000**
OTHER REQUIREMENTS					
Grants to others/subrecipients	295,263	304,737	301,050	305,256	300,000
Total Other Requirements	**295,263**	**304,737**	**301,050**	**305,256**	**300,000**
TOTAL REQUIREMENTS	**295,263**	**304,737**	**301,050**	**305,256**	**300,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	4,965	(3,915)	(1,050)	(5,256)	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**4,965**	**1,050**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Mobility Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	5,768,784	5,520,912	6,495,419	4,653,359	8,810,518
REVENUE					
Residential Transportation User Fee	7,057,808	10,597,865	12,073,550	11,792,601	12,073,550
Commercial Transportation User Fee	5,830,106	8,727,089	10,328,202	10,098,335	10,328,202
Other Licenses/Permits	4,939,605	7,134,257	6,800,000	4,095,000	5,930,000
Other Revenue	255,669	387,155	200,000	200,000	2,186,000
General Government Charges	269,898	383,621	275,000	275,000	300,000
Scrap Sales	14,631	18,974	16,500	16,500	16,500
Building Rental/Lease	46,559	18,368	0	0	15,000
Interest	1,326	54,689	0	0	0
Property Sales	18,445	8,950	0	0	0
Utility Cut Repair Fee	2,925	2,416	0	0	0
Total Revenue	**18,436,973**	**27,333,384**	**29,693,252**	**26,477,436**	**30,849,252**
TRANSFERS IN					
Other Funds	900,000	1,000,000	1,200,000	1,200,000	1,200,000
General Fund	852,536	852,536	852,536	852,536	852,536
Total Transfers In	**1,752,536**	**1,852,536**	**2,052,536**	**2,052,536**	**2,052,536**
TOTAL AVAILABLE FUNDS	**20,189,509**	**29,185,920**	**31,745,788**	**28,529,972**	**32,901,788**
PROGRAM REQUIREMENTS					
Traffic Management	9,401,118	16,207,395	16,723,697	16,994,628	23,035,694
One Stop Shop	2,476,787	3,254,846	3,499,364	3,476,232	3,969,971
Support Services	2,016,794	2,566,059	2,795,561	2,822,303	3,462,607
Corridor Program Office	0	0	0	0	1,258,864
Transportation Project Development	548,403	552,659	756,182	840,122	1,195,446
Total Program Requirements	**14,443,101**	**22,580,959**	**23,774,804**	**24,133,285**	**32,922,582**
OTHER REQUIREMENTS					
Interdepartmental Charges	0	566,032	825,682	825,682	768,236
Accrued Payroll	100,660	152,745	52,274	83,727	55,739
Fire/Extend Coverage Insurance	0	0	20,000	20,000	20,000
Compensation Adjustment	0	0	0	245,124	0
Market Study Adjustment	0	0	0	103,914	0
Total Other Requirements	**100,660**	**718,777**	**897,956**	**1,278,447**	**843,975**
TRANSFERS OUT					
Administrative Support	0	1,936,035	2,043,101	2,043,101	1,962,643
CTM Support	439,690	588,152	894,024	894,024	1,138,017
Trf to GO Debt Service	376,196	436,032	491,516	491,516	665,044
Utility Billing System Support	303,668	269,379	347,347	356,308	401,454
Trf to CIP Mgm - CPM	0	0	139,462	139,462	295,181
Workers' Compensation	181,771	160,307	163,737	163,737	180,143
Trf to Mobility CIP	181,000	858,748	500,000	500,000	180,000
Liability Reserve	100,000	100,000	50,000	50,000	64,000
Trf to Wastewater Operating Fund	37,500	37,500	37,500	37,500	37,500
Trf to Water Operating Fund	37,500	37,500	37,500	37,500	37,500
Regional Radio System	0	28,598	43,119	43,119	27,948
CTECC Support	0	9,925	10,623	10,623	11,770
Interdepartmental Charges	349,054	0	0	0	0
Trf to CTECC Fund	10,861	0	0	0	0
Trf to Support Services Fund	2,365,700	0	0	0	0
Trf to Wireless Communication	2,299	0	0	0	0
Total Transfers Out	**4,385,239**	**4,462,176**	**4,757,929**	**4,766,890**	**5,001,200**
TOTAL REQUIREMENTS	**18,929,001**	**27,761,911**	**29,430,689**	**30,178,622**	**38,767,757**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,260,508	1,424,008	2,315,099	(1,648,650)	(5,865,969)

Note: Numbers may not add due to rounding.

Mobility Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
ADJUSTMENT TO GAAP	(1,508,380)	(449,501)	0	0	0
ENDING BALANCE	**5,520,912**	**6,495,419**	**8,810,518**	**3,004,709**	**2,944,549**

Note: Numbers may not add due to rounding.

Mueller Tax Increment Financing Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	510	3,041	4,478	3,353	0
REVENUE					
Current Property Taxes	3,228,281	3,703,004	4,375,632	4,489,430	5,559,771
Interest	3,020	1,437	4,000	0	4,000
Total Revenue	**3,231,301**	**3,704,441**	**4,379,632**	**4,489,430**	**5,563,771**
TOTAL AVAILABLE FUNDS	**3,231,301**	**3,704,441**	**4,379,632**	**4,489,430**	**5,563,771**
OTHER REQUIREMENTS					
Trf to Mueller Local Gov Corp	0	3,703,004	4,384,110	4,485,670	5,300,000
Principal payment D/S funds	3,228,770	0	0	0	0
Total Other Requirements	**3,228,770**	**3,703,004**	**4,384,110**	**4,485,670**	**5,300,000**
TOTAL REQUIREMENTS	**3,228,770**	**3,703,004**	**4,384,110**	**4,485,670**	**5,300,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,531	1,437	(4,478)	3,760	263,771
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**3,041**	**4,478**	**0**	**7,113**	**263,771**

Note: Numbers may not add due to rounding.

Municipal Court Building Security Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	96,636	80,196	57,704	36,368	0
REVENUE					
Other Fines	368,906	328,799	281,234	354,472	378,301
Interest	193	401	316	186	316
Total Revenue	**369,100**	**329,199**	**281,550**	**354,658**	**378,617**
TOTAL AVAILABLE FUNDS	**369,100**	**329,199**	**281,550**	**354,658**	**378,617**
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	385,540	351,691	339,254	398,617	378,617
Total Program Requirements	**385,540**	**351,691**	**339,254**	**398,617**	**378,617**
TOTAL REQUIREMENTS	**385,540**	**351,691**	**339,254**	**398,617**	**378,617**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(16,440)	(22,492)	(57,704)	(43,959)	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**80,196**	**57,704**	**0**	**(7,591)**	**0**

Note: Numbers may not add due to rounding.

Municipal Court Juvenile Case Manager Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	2,040,382	2,020,475	1,827,406	1,745,731	1,642,516
REVENUE					
Other Fines	491,401	438,290	349,874	502,326	349,874
Court Costs	110,415	102,074	82,150	109,869	82,150
Interest	3,810	8,892	8,339	3,876	8,339
Total Revenue	**605,627**	**549,256**	**440,363**	**616,071**	**440,363**
TOTAL AVAILABLE FUNDS	**605,627**	**549,256**	**440,363**	**616,071**	**440,363**
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	612,398	737,685	611,561	931,151	850,434
Total Program Requirements	**612,398**	**737,685**	**611,561**	**931,151**	**850,434**
OTHER REQUIREMENTS					
Accrued Payroll	551	2,125	4,185	1,563	1,605
Compensation Adjustment	0	0	0	11,598	0
Market Study Adjustment	0	0	0	3,476	0
Total Other Requirements	**551**	**2,125**	**4,185**	**16,637**	**1,605**
TRANSFERS OUT					
Workers' Compensation	12,584	10,091	9,507	9,507	9,651
Total Transfers Out	**12,584**	**10,091**	**9,507**	**9,507**	**9,651**
TOTAL REQUIREMENTS	**625,533**	**749,902**	**625,253**	**957,295**	**861,690**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(19,907)	(200,646)	(184,890)	(341,224)	(421,327)
ADJUSTMENT TO GAAP	0	7,577	0	0	0
ENDING BALANCE	**2,020,475**	**1,827,406**	**1,642,516**	**1,404,507**	**1,221,189**

Note: Numbers may not add due to rounding.

Municipal Court Technology Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	738,909	783,371	645,894	629,526	439,780
REVENUE					
Traffic Fines	491,961	438,384	372,965	473,932	372,965
Interest	1,437	3,068	3,380	1,384	3,380
Total Revenue	**493,397**	**441,452**	**376,345**	**475,316**	**376,345**
TOTAL AVAILABLE FUNDS	**493,397**	**441,452**	**376,345**	**475,316**	**376,345**
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	510,862	578,927	582,459	1,102,654	650,368
Total Program Requirements	**510,862**	**578,927**	**582,459**	**1,102,654**	**650,368**
TOTAL REQUIREMENTS	**510,862**	**578,927**	**582,459**	**1,102,654**	**650,368**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(17,464)	(137,476)	(206,114)	(627,338)	(274,023)
ADJUSTMENT TO GAAP	61,926	(1)	0	0	0
ENDING BALANCE	**783,371**	**645,894**	**439,780**	**2,188**	**165,757**

Note: Numbers may not add due to rounding.

Municipal Court Traffic Safety Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	399	0	0	0	0
REVENUE					
Traffic Fines	650,466	721,356	725,377	1,573,799	1,573,799
Other Revenue	63,080	69,649	70,000	90,000	90,000
Interest	291	585	604	767	767
Total Revenue	**713,837**	**791,590**	**795,981**	**1,664,566**	**1,664,566**
TOTAL AVAILABLE FUNDS	**713,837**	**791,590**	**795,981**	**1,664,566**	**1,664,566**
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	661,027	659,351	674,454	1,026,770	1,035,585
Total Program Requirements	**661,027**	**659,351**	**674,454**	**1,026,770**	**1,035,585**
OTHER REQUIREMENTS					
Miscellaneous expense	25,160	65,673	59,926	314,925	313,889
Accrued Payroll	193	(229)	620	128	132
Compensation Adjustment	0	0	0	1,275	0
Market Study Adjustment	0	0	0	5,488	0
Total Other Requirements	**25,354**	**65,444**	**60,546**	**321,816**	**314,021**
TRANSFERS OUT					
Trf to PW-Transportation CIP	25,160	65,673	59,925	314,924	313,888
Workers' Compensation	2,796	1,121	1,056	1,056	1,072
Total Transfers Out	**27,956**	**66,794**	**60,981**	**315,980**	**314,960**
TOTAL REQUIREMENTS	**714,337**	**791,590**	**795,981**	**1,664,566**	**1,664,566**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(500)	0	0	0	0
ADJUSTMENT TO GAAP	101	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Music Loan Program Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	7,338	7,112	0	0	0
REVENUE					
Interest	24	1,534	0	0	0
Total Revenue	**24**	**1,534**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**24**	**1,534**	**0**	**0**	**0**
PROGRAM REQUIREMENTS					
Music and Entertainment Division	250	0	0	0	0
Total Program Requirements	**250**	**0**	**0**	**0**	**0**
TOTAL REQUIREMENTS	**250**	**0**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(226)	1,534	0	0	0
ADJUSTMENT TO GAAP	0	(8,646)	0	0	0
ENDING BALANCE	**7,112**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Music Venue Assistance Program Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	299,539	372,401	488,674	464,543	312,244
REVENUE					
Loan Repayments	28,898	32,876	31,832	32,028	11,453
Interest	1,210	2,336	2,590	785	122
Total Revenue	**30,108**	**35,212**	**34,422**	**32,813**	**11,575**
TRANSFERS IN					
General Fund	100,000	100,000	100,000	100,000	100,000
Total Transfers In	**100,000**	**100,000**	**100,000**	**100,000**	**100,000**
TOTAL AVAILABLE FUNDS	**130,108**	**135,212**	**134,422**	**132,813**	**111,575**
PROGRAM REQUIREMENTS					
Music and Entertainment Division	48,600	36,231	310,852	615,000	340,000
Total Program Requirements	**48,600**	**36,231**	**310,852**	**615,000**	**340,000**
TOTAL REQUIREMENTS	**48,600**	**36,231**	**310,852**	**615,000**	**340,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	81,508	98,981	(176,430)	(482,187)	(228,425)
ADJUSTMENT TO GAAP	(8,646)	17,292	0	0	0
ENDING BALANCE	**372,401**	**488,674**	**312,244**	**(17,644)**	**83,819**

Note: Numbers may not add due to rounding.

Neighborhood Housing-Housing Trust Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	758,965	2,852,635	1,607,754	831,478	1,653,179
REVENUE					
Interest	2,647	11,763	8,663	0	0
Other Revenue	18,948	319,052	868,240	0	0
Property Sales	1,782,463	2,316	0	0	0
Total Revenue	**1,804,058**	**333,131**	**876,903**	**0**	**0**
TRANSFERS IN					
General Fund	841,849	896,978	2,496,978	2,496,978	1,996,978
Total Transfers In	**841,849**	**896,978**	**2,496,978**	**2,496,978**	**1,996,978**
TOTAL AVAILABLE FUNDS	**2,645,907**	**1,230,109**	**3,373,881**	**2,496,978**	**1,996,978**
PROGRAM REQUIREMENTS					
Housing	335,354	2,128,832	3,066,079	3,088,482	3,353,186
Support Services	183,419	151,365	251,939	229,536	286,533
Community Development	60,250	216,337	10,438	10,438	10,438
Total Program Requirements	**579,023**	**2,496,533**	**3,328,456**	**3,328,456**	**3,650,157**
TOTAL REQUIREMENTS	**579,023**	**2,496,533**	**3,328,456**	**3,328,456**	**3,650,157**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,066,884	(1,266,423)	45,425	(831,478)	(1,653,179)
ADJUSTMENT TO GAAP	26,786	21,542	0	0	0
ENDING BALANCE	**2,852,635**	**1,607,754**	**1,653,179**	**0**	**0**

Note: Numbers may not add due to rounding.

Neighborhood Housing and Community Development Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	340,736	0	(46,105)	0	0
REVENUE					
Interest	1,133	0	0	0	0
Total Revenue	**1,133**	**0**	**0**	**0**	**0**
TRANSFERS IN					
General Fund	4,711,134	0	0	0	0
Total Transfers In	**4,711,134**	**0**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**4,712,267**	**0**	**0**	**0**	**0**
PROGRAM REQUIREMENTS					
Community Development	470,244	0	0	0	0
Housing	154,147	0	0	0	0
Support Services	2,977,934	0	0	0	0
Total Program Requirements	**3,602,326**	**0**	**0**	**0**	**0**
OTHER REQUIREMENTS					
Accrued Payroll	2,053	0	0	0	0
Total Other Requirements	**2,053**	**0**	**0**	**0**	**0**
TRANSFERS OUT					
CTM Support	673,939	0	0	0	0
Liability Reserve	15,000	0	0	0	0
Trf to General Fund	0	158,684	0	0	0
Trf to Housing CIP Fund	105,064	0	0	0	0
Trf to Support Services Fund	671,076	0	0	0	0
Workers' Compensation	33,558	0	0	0	0
Total Transfers Out	**1,498,637**	**158,684**	**0**	**0**	**0**
TOTAL REQUIREMENTS	**5,103,015**	**158,684**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(390,748)	(158,684)	0	0	0
ADJUSTMENT TO GAAP	50,012	112,579	46,105	0	0
ENDING BALANCE	**0**	**(46,105)**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Neighborhood Housing University
Neighborhood Overlay Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	820,428	909,666	1,098,740	1,082,062	1,107,981
REVENUE					
Interest	1,541	4,424	4,879	0	0
Other Revenue	89,639	185,082	4,362	0	0
Total Revenue	**91,180**	**189,506**	**9,241**	**0**	**0**
TOTAL AVAILABLE FUNDS	**91,180**	**189,506**	**9,241**	**0**	**0**
PROGRAM REQUIREMENTS					
Housing	1,942	432	0	1,082,062	1,107,981
Total Program Requirements	**1,942**	**432**	**0**	**1,082,062**	**1,107,981**
TOTAL REQUIREMENTS	**1,942**	**432**	**0**	**1,082,062**	**1,107,981**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	89,239	189,073	9,241	(1,082,062)	(1,107,981)
ADJUSTMENT TO GAAP	(1)	1	0	0	0
ENDING BALANCE	**909,666**	**1,098,740**	**1,107,981**	**0**	**0**

Note: Numbers may not add due to rounding.

One Texas Center Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	115,530	1,041,970	1,917,044	1,681,990	873,660
REVENUE					
Building Rental/Lease	2,523,722	2,454,511	2,000,000	1,583,384	1,200,000
Parking Fees	43,838	35,542	40,000	60,000	50,500
Total Revenue	**2,567,560**	**2,490,054**	**2,040,000**	**1,643,384**	**1,250,500**
TOTAL AVAILABLE FUNDS	**2,567,560**	**2,490,054**	**2,040,000**	**1,643,384**	**1,250,500**
TRANSFERS OUT					
Trf to Building Svcs CIP Fund	0	0	1,500,000	1,500,000	1,600,000
Trf to GO Debt Service	1,641,120	1,614,980	1,583,384	1,583,384	0
Total Transfers Out	**1,641,120**	**1,614,980**	**3,083,384**	**3,083,384**	**1,600,000**
TOTAL REQUIREMENTS	**1,641,120**	**1,614,980**	**3,083,384**	**3,083,384**	**1,600,000**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	926,440	875,074	(1,043,384)	(1,440,000)	(349,500)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**1,041,970**	**1,917,044**	**873,660**	**241,990**	**524,160**

Note: Numbers may not add due to rounding.

Parking Management Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	3,241,776	2,992,408	2,834,773	2,449,046	3,628,806
REVENUE					
Parking Fees	9,426,003	10,454,998	10,500,000	10,070,020	10,769,000
Transportation Permits	887,873	1,202,320	1,201,450	1,201,450	902,000
Land & Infrastructure Rental/Lease	369,246	527,239	390,000	390,000	300,000
Equipment Rental/Lease	365,234	271,587	325,000	325,000	275,000
Other Revenue	132,344	183,819	1,203,550	405,000	202,000
Interest	6,581	15,685	5,000	5,000	5,000
General Government Charges	0	10	0	0	0
Total Revenue	**11,187,283**	**12,655,659**	**13,625,000**	**12,396,470**	**12,453,000**
TOTAL AVAILABLE FUNDS	**11,187,283**	**12,655,659**	**13,625,000**	**12,396,470**	**12,453,000**
PROGRAM REQUIREMENTS					
Parking Enterprise	5,645,851	6,126,157	7,568,187	7,343,823	7,988,344
Transportation Project Development	308,190	439,270	467,153	460,086	530,215
Total Program Requirements	**5,954,041**	**6,565,427**	**8,035,340**	**7,803,909**	**8,518,559**
OTHER REQUIREMENTS					
Accrued Payroll	37,987	42,228	4,712	11,629	22,812
Compensation Adjustment	0	0	0	72,267	0
Market Study Adjustment	0	0	0	159,163	0
Total Other Requirements	**37,987**	**42,228**	**4,712**	**243,059**	**22,812**
TRANSFERS OUT					
Trf to Other Enterprise Fund	900,000	1,000,000	1,200,000	1,200,000	1,200,000
Trf to Parking CIP	1,060,000	460,000	405,000	405,000	1,150,000
Trf to GO Debt Service	1,121,632	1,080,436	1,021,816	1,021,816	818,948
Trf to Planning and Dev CIP	728,385	728,385	728,385	728,385	728,385
Trf to Mobility CIP	1,000,000	2,300,000	500,000	500,000	600,000
Trf to Transportation Fund	500,000	500,000	500,000	500,000	500,000
Administrative Support	0	154,598	227,011	227,011	230,899
Workers' Compensation	72,009	62,217	69,192	69,192	70,234
CTM Support	0	0	60,927	60,927	61,757
Regional Radio System	0	15,051	16,584	16,584	21,525
Liability Reserve	0	0	2,000	2,000	2,000
Trf to PW-Transportation CIP	0	0	60,000	60,000	0
Trf to Support Services Fund	95,868	0	0	0	0
Trf to Wireless Communication	10,949	0	0	0	0
Total Transfers Out	**5,488,843**	**6,300,687**	**4,790,915**	**4,790,915**	**5,383,748**
TOTAL REQUIREMENTS	**11,480,871**	**12,908,341**	**12,830,967**	**12,837,883**	**13,925,119**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(293,588)	(252,682)	794,033	(441,413)	(1,472,119)
ADJUSTMENT TO GAAP	44,220	95,047	0	0	0
ENDING BALANCE	**2,992,408**	**2,834,773**	**3,628,806**	**2,007,633**	**2,156,687**

Note: Numbers may not add due to rounding.

Parks and Recreation Special Events Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
General Government Charges	0	0	1,883,637	1,883,637	1,883,637
Total Revenue	**0**	**0**	**1,883,637**	**1,883,637**	**1,883,637**
TOTAL AVAILABLE FUNDS	**0**	**0**	**1,883,637**	**1,883,637**	**1,883,637**
PROGRAM REQUIREMENTS					
Parks, Planning, Development & Operations	0	0	1,883,637	1,883,637	1,883,637
Total Program Requirements	**0**	**0**	**1,883,637**	**1,883,637**	**1,883,637**
TOTAL REQUIREMENTS	**0**	**0**	**1,883,637**	**1,883,637**	**1,883,637**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	0
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Pay for Success Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
TRANSFERS IN					
Budget Stabilization Reserve	0	0	0	0	1,200,000
Total Transfers In	**0**	**0**	**0**	**0**	**1,200,000**
TOTAL AVAILABLE FUNDS	**0**	**0**	**0**	**0**	**1,200,000**
TOTAL REQUIREMENTS	**0**	**0**	**0**	**0**	**0**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	1,200,000
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**1,200,000**

Note: Numbers may not add due to rounding.

Police Federal Department of Justice Asset Forfeiture Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,148,440	2,107,795	2,487,872	2,339,544	1,181,571
REVENUE					
Interest	4,163	10,394	9,570	0	0
Other Revenue	1,100,744	434,676	88,426	0	0
Total Revenue	**1,104,907**	**445,070**	**97,996**	**0**	**0**
TOTAL AVAILABLE FUNDS	**1,104,907**	**445,070**	**97,996**	**0**	**0**
REQUIREMENTS					
Capital	93,617	0	696,710	1,203,544	506,834
Commodities	72,325	50,000	0	0	0
Contractuals	27,478	15,322	707,587	1,136,000	674,737
Total Requirements	**193,419**	**65,322**	**1,404,297**	**2,339,544**	**1,181,571**
TOTAL REQUIREMENTS	**193,419**	**65,322**	**1,404,297**	**2,339,544**	**1,181,571**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	911,488	379,748	(1,306,301)	(2,339,544)	(1,181,571)
ADJUSTMENT TO GAAP	47,867	329	0	0	0
ENDING BALANCE	**2,107,795**	**2,487,872**	**1,181,571**	**0**	**0**

Note: Numbers may not add due to rounding.

Police Federal Department of Treasury Asset Forfeiture Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	933,919	952,314	1,209,492	1,050,757	1,623,517
REVENUE					
Interest	2,006	4,765	6,967	0	0
Other Revenue	211,422	350,046	407,058	0	0
Total Revenue	**213,428**	**354,810**	**414,025**	**0**	**0**
TOTAL AVAILABLE FUNDS	**213,428**	**354,810**	**414,025**	**0**	**0**
REQUIREMENTS					
Capital	230,706	91,512	0	840,000	1,135,599
Commodities	0	0	0	100,000	100,000
Contractuals	559	6,121	0	110,757	387,918
Total Requirements	**231,265**	**97,633**	**0**	**1,050,757**	**1,623,517**
TOTAL REQUIREMENTS	**231,265**	**97,633**	**0**	**1,050,757**	**1,623,517**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(17,837)	257,178	414,025	(1,050,757)	(1,623,517)
ADJUSTMENT TO GAAP	36,232	0	0	0	0
ENDING BALANCE	**952,314**	**1,209,492**	**1,623,517**	**0**	**0**

Note: Numbers may not add due to rounding.

Police State Contraband Asset Forfeiture Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	970,730	796,712	1,167,417	787,838	1,264,588
REVENUE					
Interest	2,115	4,747	4,734	0	0
Other Revenue	430,913	504,836	104,477	0	0
Total Revenue	**433,027**	**509,583**	**109,211**	**0**	**0**
TOTAL AVAILABLE FUNDS	**433,027**	**509,583**	**109,211**	**0**	**0**
REQUIREMENTS					
Capital	501,202	80,769	12,040	578,320	1,055,070
Commodities	77,850	129,958	0	200,000	200,000
Contractuals	27,992	0	0	9,518	9,518
Total Requirements	**607,044**	**210,727**	**12,040**	**787,838**	**1,264,588**
TOTAL REQUIREMENTS	**607,044**	**210,727**	**12,040**	**787,838**	**1,264,588**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(174,017)	298,856	97,171	(787,838)	(1,264,588)
ADJUSTMENT TO GAAP	(1)	71,849	0	0	0
ENDING BALANCE	**796,712**	**1,167,417**	**1,264,588**	**0**	**0**

Note: Numbers may not add due to rounding.

Police State Gambling Asset Forfeiture Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	559,277	548,920	566,388	565,599	608,333
REVENUE					
Interest	1,013	2,468	2,222	0	0
Other Revenue	0	15,000	39,723	0	0
Total Revenue	**1,013**	**17,468**	**41,945**	**0**	**0**
TOTAL AVAILABLE FUNDS	**1,013**	**17,468**	**41,945**	**0**	**0**
REQUIREMENTS					
Capital	0	0	0	100,000	100,000
Commodities	0	0	0	400,000	400,000
Contractuals	11,371	0	0	65,599	108,333
Total Requirements	**11,371**	**0**	**0**	**565,599**	**608,333**
TOTAL REQUIREMENTS	**11,371**	**0**	**0**	**565,599**	**608,333**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(10,357)	17,468	41,945	(565,599)	(608,333)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**548,920**	**566,388**	**608,333**	**0**	**0**

Note: Numbers may not add due to rounding.

Reclaimed Water Utility Operating Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,831,339	534,298	382,355	692,546	1,324,520
REVENUE					
Water/Wastewater Revenue	943,855	1,383,895	1,448,058	2,505,414	1,895,166
Interest	1,234	10,033	23,318	5,071	16,898
Other Revenue	0	5,413	0	0	0
Total Revenue	**945,089**	**1,399,341**	**1,471,376**	**2,510,485**	**1,912,064**
TRANSFERS IN					
Austin Water Utility	2,060,000	3,400,000	3,400,000	3,400,000	3,400,000
Total Transfers In	**2,060,000**	**3,400,000**	**3,400,000**	**3,400,000**	**3,400,000**
TOTAL AVAILABLE FUNDS	**3,005,089**	**4,799,341**	**4,871,376**	**5,910,485**	**5,312,064**
PROGRAM REQUIREMENTS					
Reclaimed Water Services	339,436	369,690	395,789	416,789	591,699
Other Utility Program Requirements	27,251	15,407	23,768	23,768	28,176
Total Program Requirements	**366,686**	**385,096**	**419,557**	**440,557**	**619,875**
OTHER REQUIREMENTS					
Accrued Payroll	(545)	1,321	4,369	946	1,046
Total Other Requirements	**(545)**	**1,321**	**4,369**	**946**	**1,046**
DEBT SERVICE REQUIREMENTS					
Trf to Util D/S Separate Lien	2,568,338	2,475,048	2,174,491	2,177,736	2,022,253
Commercial paper interest	852	5,831	68,824	27,289	47,420
Total Debt Service Requirements	**2,569,189**	**2,480,879**	**2,243,315**	**2,205,025**	**2,069,673**
TRANSFERS OUT					
Trf to Reclaimed Water CIP Fnd	1,300,000	2,000,000	1,000,000	2,000,000	1,000,000
Trf to CIP Mgm - CPM	0	0	37,076	37,076	133,707
Administrative Support	0	0	113,506	113,506	115,450
Trf to General Fund	66,902	75,184	96,883	96,883	104,299
Trf to Economic Development	2,403	4,204	11,716	11,716	12,933
CTM Support	0	0	2,789	2,789	2,828
Total Transfers Out	**1,369,305**	**2,079,388**	**1,261,970**	**2,261,970**	**1,369,217**
TOTAL REQUIREMENTS	**4,304,636**	**4,946,684**	**3,929,211**	**4,908,498**	**4,059,811**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,299,547)	(147,343)	942,165	1,001,987	1,252,253
ADJUSTMENT TO GAAP	2,506	(4,600)	0	0	0
ENDING BALANCE	**534,298**	**382,355**	**1,324,520**	**1,694,533**	**2,576,773**

Note: Numbers may not add due to rounding.

Rutherford Lane Facility Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	(114,307)	347,470	848,375	703,795	411,765
REVENUE					
Building Rental/Lease	3,781,813	3,743,275	3,488,071	3,488,071	3,490,271
Interest	0	5,321	911	0	0
Total Revenue	**3,781,813**	**3,748,596**	**3,488,982**	**3,488,071**	**3,490,271**
TOTAL AVAILABLE FUNDS	**3,781,813**	**3,748,596**	**3,488,982**	**3,488,071**	**3,490,271**
REQUIREMENTS					
Capital	0	16,814	22,117	25,000	0
Commodities	18,185	98,835	62,455	45,000	45,000
Contractuals	1,955,095	1,854,600	1,915,428	2,134,343	1,924,343
Transfers Out	1,354,700	1,277,920	0	0	0
Total Requirements	**3,327,980**	**3,248,169**	**2,000,000**	**2,204,343**	**1,969,343**
TRANSFERS OUT					
Trf to GO Debt Service	0	0	1,283,728	1,283,728	1,285,928
Trf to Building Svcs CIP Fund	0	0	641,864	600,000	235,000
Total Transfers Out	**0**	**0**	**1,925,592**	**1,883,728**	**1,520,928**
TOTAL REQUIREMENTS	**3,327,980**	**3,248,169**	**3,925,592**	**4,088,071**	**3,490,271**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	453,833	500,427	(436,610)	(600,000)	0
ADJUSTMENT TO GAAP	7,944	478	0	0	0
ENDING BALANCE	**347,470**	**848,375**	**411,765**	**103,795**	**411,765**

Note: Numbers may not add due to rounding.

Seaholm Parking Garage Debt Service Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	559,167	798,235
REVENUE					
Parking Fees	0	0	580,000	500,000	600,000
Total Revenue	**0**	**0**	**580,000**	**500,000**	**600,000**
TRANSFERS IN					
Other Funds	0	0	784,535	0	0
Total Transfers In	**0**	**0**	**784,535**	**0**	**0**
TOTAL AVAILABLE FUNDS	**0**	**0**	**1,364,535**	**500,000**	**600,000**
TRANSFERS OUT					
Trf to GO Debt Service	0	0	566,300	700,000	572,340
Total Transfers Out	**0**	**0**	**566,300**	**700,000**	**572,340**
TOTAL REQUIREMENTS	**0**	**0**	**566,300**	**700,000**	**572,340**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	798,235	(200,000)	27,660
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**0**	**0**	**798,235**	**359,167**	**825,895**

Note: Numbers may not add due to rounding.

Seaholm Tax Increment Financing Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	92,289	394,019	929,819	928,157	1,825,468
REVENUE					
Current Property Taxes	301,730	535,800	892,184	894,051	1,615,651
Interest	0	0	3,465	0	3,000
Other Revenue	0	11,458,074	0	0	0
Total Revenue	**301,730**	**11,993,873**	**895,649**	**894,051**	**1,618,651**
TOTAL AVAILABLE FUNDS	**301,730**	**11,993,873**	**895,649**	**894,051**	**1,618,651**
TRANSFERS OUT					
Trf to GGCIP fund	0	11,458,074	0	0	3,225,468
Total Transfers Out	**0**	**11,458,074**	**0**	**0**	**3,225,468**
TOTAL REQUIREMENTS	**0**	**11,458,074**	**0**	**0**	**3,225,468**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	301,730	535,800	895,649	894,051	(1,606,817)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**394,019**	**929,819**	**1,825,468**	**1,822,208**	**218,651**

Note: Numbers may not add due to rounding.

Second Street Tax Increment Financing Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	335,408	287,587	875,672	822,721	93,546
REVENUE					
Interest	606	2,848	4,582	220	220
Total Revenue	**606**	**2,848**	**4,582**	**220**	**220**
TRANSFERS IN					
General Fund	100,000	100,000	100,000	100,000	100,000
Budget Stabilization Reserve	0	600,000	0	0	0
Total Transfers In	**100,000**	**700,000**	**100,000**	**100,000**	**100,000**
TOTAL AVAILABLE FUNDS	**100,606**	**702,848**	**104,582**	**100,220**	**100,220**
REQUIREMENTS					
Capital	0	0	0	10,000	10,000
Commodities	1,125	1,125	22,528	40,700	25,000
Contractuals	148,189	113,638	733,219	741,280	144,300
Total Requirements	**149,314**	**114,763**	**755,747**	**791,980**	**179,300**
TRANSFERS OUT					
Trf to General Fund	0	0	130,961	130,961	0
Total Transfers Out	**0**	**0**	**130,961**	**130,961**	**0**
TOTAL REQUIREMENTS	**149,314**	**114,763**	**886,708**	**922,941**	**179,300**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(48,708)	588,086	(782,126)	(822,721)	(79,080)
ADJUSTMENT TO GAAP	887	(1)	0	0	0
ENDING BALANCE	**287,587**	**875,672**	**93,546**	**0**	**14,466**

Note: Numbers may not add due to rounding.

South Congress Public Improvement District

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	88,247	24,358	21,181	90,911
REVENUE					
PID Assessments	86,472	121,382	164,074	129,151	140,259
PID Assessments P&I	1,666	3,148	1,875	0	500
Interest	109	345	400	181	226
Total Revenue	**88,247**	**124,874**	**166,349**	**129,332**	**140,985**
TRANSFERS IN					
Other Funds	0	2,751	4,188	2,679	2,679
Total Transfers In	**0**	**2,751**	**4,188**	**2,679**	**2,679**
TOTAL AVAILABLE FUNDS	**88,247**	**127,625**	**170,537**	**132,011**	**143,664**
REQUIREMENTS					
Contractuals	0	191,515	103,984	132,011	183,644
Total Requirements	**0**	**191,515**	**103,984**	**132,011**	**183,644**
TOTAL REQUIREMENTS	**0**	**191,515**	**103,984**	**132,011**	**183,644**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	88,247	(63,890)	66,553	0	(39,980)
ADJUSTMENT TO GAAP	0	1	0	0	0
ENDING BALANCE	**88,247**	**24,358**	**90,911**	**21,181**	**50,931**

Note: Numbers may not add due to rounding.

Tourism And Promotion Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,560,403	2,079,256	1,434,925	1,888,312	11,004
REVENUE					
Interest	5,127	15,654	16,437	5,934	17,259
Total Revenue	**5,127**	**15,654**	**16,437**	**5,934**	**17,259**
TRANSFERS IN					
Other Funds	12,798,854	14,112,966	15,032,586	14,578,698	8,367,437
Convention Center	125,382	125,382	0	0	0
Total Transfers In	**12,924,236**	**14,238,348**	**15,032,586**	**14,578,698**	**8,367,437**
TOTAL AVAILABLE FUNDS	**12,929,363**	**14,254,002**	**15,049,023**	**14,584,632**	**8,384,696**
PROGRAM REQUIREMENTS					
Tourism and Promotion Contracts	12,410,510	14,473,733	15,479,103	15,479,103	8,395,700
Total Program Requirements	**12,410,510**	**14,473,733**	**15,479,103**	**15,479,103**	**8,395,700**
TRANSFERS OUT					
Trf to PARD CIP Fund	0	0	993,841	993,841	0
Total Transfers Out	**0**	**0**	**993,841**	**993,841**	**0**
TOTAL REQUIREMENTS	**12,410,510**	**14,473,733**	**16,472,944**	**16,472,944**	**8,395,700**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	518,853	(219,731)	(1,423,921)	(1,888,312)	(11,004)
ADJUSTMENT TO GAAP	0	(424,600)	0	0	0
ENDING BALANCE	**2,079,256**	**1,434,925**	**11,004**	**0**	**0**

Note: Numbers may not add due to rounding.

Town Lake Park Vehicle Rental Tax Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Car Rental Tax	8,671,064	9,077,053	9,172,062	8,992,218	9,447,224
Interest	6,435	18,641	19,573	8,665	19,552
Total Revenue	**8,677,499**	**9,095,695**	**9,191,635**	**9,000,883**	**9,466,776**
TOTAL AVAILABLE FUNDS	**8,677,499**	**9,095,695**	**9,191,635**	**9,000,883**	**9,466,776**
TRANSFERS OUT					
Trf to PEC Operating Fund	4,647,826	4,816,045	5,413,417	4,816,460	5,845,503
Trf to Town Lake Venue D/S Fnd	3,078,080	3,079,608	2,682,850	3,074,675	2,552,484
Trf to PEC Garage Fund	921,101	1,116,453	1,095,368	1,109,748	1,068,789
Trf to Other Enterprise DS Rsv	858	0	0	0	0
Total Transfers Out	**8,647,865**	**9,012,106**	**9,191,635**	**9,000,883**	**9,466,776**
TOTAL REQUIREMENTS	**8,647,865**	**9,012,106**	**9,191,635**	**9,000,883**	**9,466,776**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	29,634	83,589	0	0	0
ADJUSTMENT TO GAAP	(29,634)	(83,589)	0	0	0
ENDING BALANCE	**0**	**0**	**0**	**0**	**0**

Note: Numbers may not add due to rounding.

Transportation Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	5,749,219	9,669,668	10,253,987	8,154,412	11,731,440
REVENUE					
Residential Transportation User Fee	21,173,425	23,049,347	27,000,000	26,194,320	27,000,000
Commercial Transportation User Fee	17,490,319	18,975,087	22,000,000	21,808,442	22,000,000
Utility Cut Repair Fee	7,902,884	8,897,350	10,000,000	9,500,000	15,000,000
Building Rental/Lease	355,483	393,112	350,000	300,000	300,000
Other Revenue	82,574	126,371	734,375	180,000	180,000
Property Sales	180,358	228,049	65,000	100,000	100,000
Interest	25,196	46,349	45,000	25,000	25,000
Donations	0	14,000	0	0	0
Total Revenue	**47,210,240**	**51,729,666**	**60,194,375**	**58,107,762**	**64,605,000**
TRANSFERS IN					
CIP	879,602	2,069,603	3,930,000	3,430,000	4,600,000
Other Funds	500,000	500,000	500,000	500,000	500,000
Austin Resource Recovery Fund	0	0	200,000	200,000	100,000
Total Transfers In	**1,379,602**	**2,569,603**	**4,630,000**	**4,130,000**	**5,200,000**
TOTAL AVAILABLE FUNDS	**48,589,842**	**54,299,269**	**64,824,375**	**62,237,762**	**69,805,000**
PROGRAM REQUIREMENTS					
Minor Construction and Repair	3,697,532	7,789,382	11,911,156	11,825,565	18,844,786
Street Preventive Maintenance	15,742,173	17,243,376	17,894,397	18,272,517	18,820,124
Support Services	4,903,317	6,264,422	7,034,185	6,852,860	8,909,361
Street Repair	5,244,094	5,591,036	6,578,598	6,445,114	6,896,923
Right-of-Way Maintenance	3,020,285	3,292,989	3,595,790	3,443,622	3,530,214
Infrastructure Management	1,913,114	2,147,772	2,762,784	2,944,914	3,185,905
Bridge Maintenance	463,152	709,598	1,022,000	1,022,000	1,422,000
Sidewalk Infrastructure Program	(89,982)	(269,428)	544,267	724,406	853,679
Neighborhood Partnering Program	622,378	690,812	211,872	219,852	259,359
Urban Trails	5	122,658	156,937	160,687	177,462
Total Program Requirements	**35,516,068**	**43,582,618**	**51,711,986**	**51,911,537**	**62,899,813**
OTHER REQUIREMENTS					
Interdepartmental Charges	149,890	245,501	572,778	572,778	597,721
Bad Debt Expense	422,067	376,359	406,150	406,150	385,585
Accrued Payroll	133,786	292,388	79,934	108,530	81,499
Federal unemployment tax co	22,637	11,975	25,000	25,000	25,000
Fire/Extend Coverage Insurance	4,830	7,217	24,826	24,826	24,826
Compensation Adjustment	0	0	0	438,220	0
Market Study Adjustment	0	0	0	457,523	0
Total Other Requirements	**733,211**	**933,441**	**1,108,688**	**2,033,027**	**1,114,631**
TRANSFERS OUT					
Administrative Support	0	3,070,623	3,178,158	3,178,158	3,925,287
Trf to GO Debt Service	2,973,036	3,047,724	3,014,040	3,014,040	3,355,036
Utility Billing System Support	911,005	808,138	1,064,954	1,064,954	1,204,356
CTM Support	1,061,690	1,346,719	1,010,640	1,010,640	1,124,785
Trf to CIP Mgm - CPM	0	0	779,837	779,837	663,162
Trf to PW-Transportation CIP	1,322,000	0	550,000	550,000	441,000
Workers' Compensation	437,649	339,671	330,643	330,643	353,852
Liability Reserve	309,700	310,000	275,000	275,000	289,000
Regional Radio System	0	131,439	97,394	97,394	157,112
Trf to Wastewater Operating Fund	112,791	112,791	112,791	112,791	112,791
Trf to Water Operating Fund	112,791	112,791	112,791	112,791	112,791
Trf to Environmental Rmdn Fund	47,577	0	0	0	0
Trf to Support Services Fund	3,163,644	0	0	0	0
Trf to Wireless Communication	109,375	0	0	0	0
Total Transfers Out	**10,561,258**	**9,279,896**	**10,526,248**	**10,526,248**	**11,739,172**
TOTAL REQUIREMENTS	**46,810,537**	**53,795,955**	**63,346,922**	**64,470,812**	**75,753,616**

Note: Numbers may not add due to rounding.

Transportation Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,779,305	503,315	1,477,453	(2,233,050)	(5,948,616)
ADJUSTMENT TO GAAP	2,141,144	81,004	0	0	0
ENDING BALANCE	**9,669,668**	**10,253,987**	**11,731,440**	**5,921,362**	**5,782,824**

Note: Numbers may not add due to rounding.

Vehicle Acquisition Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	646,799	2,939,319	2,209,182	1,504,288	2,299,182
REVENUE					
Other Revenue	56,551	117,871	90,000	0	0
Total Revenue	**56,551**	**117,871**	**90,000**	**0**	**0**
TRANSFERS IN					
Budget Stabilization Reserve	0	10,726,936	0	0	0
Critical One-Time	14,920,126	0	0	0	0
Total Transfers In	**14,920,126**	**10,726,936**	**0**	**0**	**0**
TOTAL AVAILABLE FUNDS	**14,976,677**	**10,844,807**	**90,000**	**0**	**0**
REQUIREMENTS					
Capital	12,683,750	11,574,187	0	0	61,000
Commodities	500	756	0	0	0
Total Requirements	**12,684,250**	**11,574,943**	**0**	**0**	**61,000**
TRANSFERS OUT					
Trf To GF Budget Stablztn Fund	0	0	0	0	2,238,182
Total Transfers Out	**0**	**0**	**0**	**0**	**2,238,182**
TOTAL REQUIREMENTS	**12,684,250**	**11,574,943**	**0**	**0**	**2,299,182**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,292,427	(730,136)	90,000	0	(2,299,182)
ADJUSTMENT TO GAAP	93	(1)	0	0	0
ENDING BALANCE	**2,939,319**	**2,209,182**	**2,299,182**	**1,504,288**	**0**

Note: Numbers may not add due to rounding.

Waller Creek Tunnel Reserve Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	10,579,632	9,844,136	11,897,178	11,889,990	12,984,305
REVENUE					
Other Revenue	3,248,486	4,731,720	2,922,935	3,229,630	3,270,000
Interest	17,853	45,931	70,000	0	0
Total Revenue	**3,266,339**	**4,777,650**	**2,992,935**	**3,229,630**	**3,270,000**
TRANSFERS IN					
Other Funds	2,103,749	4,069,839	4,924,908	4,924,908	6,267,064
Total Transfers In	**2,103,749**	**4,069,839**	**4,924,908**	**4,924,908**	**6,267,064**
TOTAL AVAILABLE FUNDS	**5,370,088**	**8,847,489**	**7,917,843**	**8,154,538**	**9,537,064**
TRANSFERS OUT					
Trf to GO Debt Service	5,274,240	6,794,448	6,830,716	6,830,716	6,842,332
Trf to Watershed CIP Fund	831,343	0	0	0	0
Total Transfers Out	**6,105,583**	**6,794,448**	**6,830,716**	**6,830,716**	**6,842,332**
TOTAL REQUIREMENTS	**6,105,583**	**6,794,448**	**6,830,716**	**6,830,716**	**6,842,332**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(735,495)	2,053,041	1,087,127	1,323,822	2,694,732
ADJUSTMENT TO GAAP	(1)	1	0	0	0
ENDING BALANCE	**9,844,136**	**11,897,178**	**12,984,305**	**13,213,812**	**15,679,037**

Note: Numbers may not add due to rounding.

Waller Creek Tunnel Tax Increment Financing Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	90	579,925	146,788	145,590	(19,891)
REVENUE					
Current Property Taxes	2,682,858	3,635,054	4,756,129	4,784,636	6,286,956
Interest	726	1,648	2,100	0	0
Total Revenue	**2,683,584**	**3,636,702**	**4,758,229**	**4,784,636**	**6,286,956**
TOTAL AVAILABLE FUNDS	**2,683,584**	**3,636,702**	**4,758,229**	**4,784,636**	**6,286,956**
TRANSFERS OUT					
Trf to Other Enterprise DS Rsv	2,103,749	4,069,839	4,924,908	4,924,908	6,267,064
Total Transfers Out	**2,103,749**	**4,069,839**	**4,924,908**	**4,924,908**	**6,267,064**
TOTAL REQUIREMENTS	**2,103,749**	**4,069,839**	**4,924,908**	**4,924,908**	**6,267,064**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	579,835	(433,137)	(166,679)	(140,272)	19,892
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	**579,925**	**146,788**	**(19,891)**	**5,318**	**1**

Note: Numbers may not add due to rounding.

Wastewater Utility Operating Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	37,180,906	50,516,192	75,021,209	71,459,834	100,522,211
REVENUE					
Water/Wastewater Revenue	236,365,807	256,236,203	270,076,258	271,521,805	269,302,437
Other Revenue	5,559,500	2,994,600	2,924,808	3,127,788	2,979,848
Interest	175,750	640,512	1,057,335	346,402	618,454
Public Health Licenses, Permits, Inspections	641,869	563,567	584,396	529,500	596,000
Building Rental/Lease	60,335	60,335	56,958	64,300	57,000
Miscellaneous Franchise Fees	58,755	59,280	16,665	40,000	16,700
Scrap Sales	14,246	19,241	15,187	16,400	15,500
Development Fees	2,090	4,032	4,116	0	4,200
Property Sales	31,370	0	0	0	0
Total Revenue	**242,909,723**	**260,577,771**	**274,735,723**	**275,646,195**	**273,590,139**
TRANSFERS IN					
CIP	3,000,000	7,278,651	11,930,069	4,571,429	7,600,000
Austin Water Utility	0	0	0	0	2,802,502
Support Services/Infrastructure Funds	150,291	150,291	150,291	150,291	150,291
Austin Resource Recovery Fund	0	0	130,431	130,431	53,334
Total Transfers In	**3,150,291**	**7,428,942**	**12,210,791**	**4,852,151**	**10,606,127**
TOTAL AVAILABLE FUNDS	**246,060,014**	**268,006,713**	**286,946,514**	**280,498,346**	**284,196,266**
PROGRAM REQUIREMENTS					
Operations	53,299,719	55,247,254	59,995,615	58,357,152	63,222,996
Support Services	10,956,716	11,808,150	13,356,963	13,245,945	14,459,809
Engineering Services	6,580,926	6,336,961	7,214,549	6,953,987	7,892,545
Other Utility Program Requirements	4,281,256	4,295,340	4,838,078	6,429,511	5,358,190
Water Resources Management	2,610,818	3,869,432	4,554,781	4,713,473	4,856,047
Environmental Affairs & Conservation	3,000,073	3,068,487	3,255,600	3,233,009	3,337,235
Total Program Requirements	**80,729,509**	**84,625,623**	**93,215,586**	**92,933,077**	**99,126,822**
OTHER REQUIREMENTS					
Utility Billing System Support	4,089,392	4,850,890	7,202,166	7,547,142	7,613,674
Accrued Payroll	243,122	405,805	133,803	135,091	145,040
Interdepartmental Charges	0	83,121	84,595	84,595	56,380
Trf to PID Fund	0	0	37,500	37,500	37,500
Compensation Adjustment	0	0	886,505	886,505	0
Market Study Adjustment	0	0	508,330	508,330	0
Services-PID contract expense	37,500	37,500	0	0	0
Total Other Requirements	**4,370,014**	**5,377,316**	**8,852,899**	**9,199,163**	**7,852,594**
DEBT SERVICE REQUIREMENTS					
Trf to Util D/S Separate Lien	86,152,064	83,830,885	66,903,519	67,092,891	58,254,809
Tfr to Utility D/S Prior Lien	2,092,285	2,091,821	20,690,200	20,719,981	29,409,574
Tfr to Utility D/S Sub Lien	8,157,007	5,191,526	3,889,400	3,895,019	4,000,400
Trf to GO Debt Service	2,058,780	2,082,296	1,976,736	1,976,736	1,541,416
Tfr to Util D/S Tax/Rev Bonds	450,083	457,983	406,655	406,655	408,518
Commercial paper interest	4,944	25,237	103,385	115,350	8,512
Total Debt Service Requirements	**98,915,162**	**93,679,749**	**93,969,895**	**94,206,632**	**93,623,229**
TRANSFERS OUT					
Trf to Wastewater CIP Fund	20,900,000	23,247,000	29,200,000	29,200,000	42,000,000
Trf to General Fund	18,818,610	19,560,937	20,192,004	20,192,004	21,271,435
TRF CRF to Debt Defeasance	0	7,278,651	4,571,429	4,571,429	7,600,000
Administrative Support	0	5,015,407	5,107,753	5,107,753	5,079,783
CTM Support	1,727,671	1,935,636	2,053,685	2,053,685	1,994,262
Trf to Economic Development	525,360	919,749	1,367,796	1,367,796	1,509,967
Trf to CIP Mgm - CPM	0	0	602,536	602,536	1,150,750
Trf to Reclaimed Water Fund	1,430,000	1,700,000	1,700,000	1,700,000	850,000
Workers' Compensation	809,125	643,104	606,618	606,618	627,283
CTECC Support	0	4,963	5,311	5,311	5,887

Note: Numbers may not add due to rounding.

Wastewater Utility Operating Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Liability Reserve	200,000	200,000	0	0	0
Regional Radio System	0	0	0	126,802	0
Trf to CTECC Fund	5,430	0	0	0	0
Trf to Environmental Rmdn Fund	41,625	0	0	0	0
Trf to Support Services Fund	5,176,873	0	0	0	0
Trf to Wireless Communication	114,848	0	0	0	0
Total Transfers Out	**49,749,542**	**60,505,447**	**65,407,132**	**65,533,934**	**82,089,367**
TOTAL REQUIREMENTS	**233,764,227**	**244,188,135**	**261,445,512**	**261,872,806**	**282,692,012**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	12,295,787	23,818,577	25,501,002	18,625,540	1,504,254
ADJUSTMENT TO GAAP	1,039,499	686,440	0	0	0
ENDING BALANCE	**50,516,192**	**75,021,209**	**100,522,211**	**90,085,374**	**102,026,465**

Note: Numbers may not add due to rounding.

Water Utility Operating Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	13,249,715	30,432,529	63,985,102	62,508,631	98,407,343
REVENUE					
Water/Wastewater Revenue	268,112,126	299,428,322	311,616,742	298,677,009	304,685,310
Other Revenue	6,801,171	2,926,719	2,982,972	2,344,036	3,063,512
Development Fees	0	0	1,228,378	0	1,252,900
Other Fines	790,675	745,750	604,665	371,200	616,800
Interest	57,751	465,320	895,500	305,258	492,028
Miscellaneous Franchise Fees	131,048	234,764	74,836	107,300	76,300
Land & Infrastructure Rental/Lease	60,500	71,500	67,040	68,500	67,000
Building Rental/Lease	75,435	61,535	57,488	63,400	57,500
Public Health Licenses, Permits, Inspections	37,895	49,585	45,508	26,800	46,400
Scrap Sales	21,240	19,241	26,649	23,500	27,200
Parking Fees	0	1,843	0	0	0
Property Sales	6,580	0	0	0	0
Total Revenue	**276,094,422**	**304,004,579**	**317,599,778**	**301,987,003**	**310,384,950**
TRANSFERS IN					
CIP	6,300,000	10,921,349	25,537,183	17,428,571	19,973,000
Austin Water Utility	0	0	0	0	4,048,009
Support Services/Infrastructure Funds	150,291	150,291	150,291	150,291	150,291
Total Transfers In	**6,450,291**	**11,071,640**	**25,687,474**	**17,578,862**	**24,171,300**
TOTAL AVAILABLE FUNDS	**282,544,713**	**315,076,219**	**343,287,252**	**319,565,865**	**334,556,250**
PROGRAM REQUIREMENTS					
Operations	58,796,278	61,406,422	64,766,339	63,959,517	71,523,429
Support Services	11,022,333	11,686,451	13,494,531	13,409,438	14,781,305
Environmental Affairs & Conservation	7,424,746	8,070,957	8,189,855	8,969,122	9,055,473
Other Utility Program Requirements	5,462,993	3,817,976	5,600,846	7,402,621	5,828,252
Engineering Services	5,097,166	4,537,467	4,457,716	4,914,069	5,050,457
Water Resources Management	2,349,580	3,552,779	3,980,721	4,195,151	4,273,293
Total Program Requirements	**90,153,097**	**93,072,051**	**100,490,008**	**102,849,918**	**110,512,209**
OTHER REQUIREMENTS					
Utility Billing System Support	11,620,374	13,466,330	11,614,758	12,854,313	12,953,273
Accrued Payroll	233,252	391,114	167,256	182,510	151,150
Interdepartmental Charges	0	83,121	84,595	84,595	56,380
Trf to PID Fund	0	0	37,500	37,500	37,500
Compensation Adjustment	0	0	949,959	949,959	0
Market Study Adjustment	0	0	987,309	987,309	0
Services-PID contract expense	37,500	37,500	0	0	0
Total Other Requirements	**11,891,126**	**13,978,065**	**13,841,377**	**15,096,186**	**13,198,303**
DEBT SERVICE REQUIREMENTS					
Trf to Util D/S Separate Lien	98,162,041	94,280,040	83,596,813	83,696,145	72,226,776
Tfr to Utility D/S Prior Lien	609,097	606,133	18,055,800	18,082,574	27,248,800
Tfr to Utility D/S Sub Lien	11,492,415	6,153,981	4,905,250	4,912,497	5,075,700
Trf to GO Debt Service	1,915,140	1,919,224	1,643,408	1,643,406	1,327,428
Tfr to Util D/S Tax/Rev Bonds	264,380	269,021	238,871	238,871	239,965
Commercial paper interest	45,737	152,252	107,322	138,030	69,423
Total Debt Service Requirements	**112,488,809**	**103,380,651**	**108,547,464**	**108,711,523**	**106,188,092**
TRANSFERS OUT					
Trf to Water CIP Fund	11,920,000	17,300,000	22,000,000	22,000,000	29,000,000
Trf to General Fund	19,869,923	21,157,159	22,587,681	22,587,681	24,538,645
TRF CRF to Debt Defeasance	0	10,921,349	17,428,571	17,428,571	19,973,000
Trf to Water Revenue Stab Rsv	7,304,753	9,218,260	9,345,584	9,295,119	9,385,497
Administrative Support	0	7,369,386	7,264,361	7,264,361	6,926,977
Trf to Reclaimed Water Fund	630,000	1,700,000	1,700,000	1,700,000	2,550,000
CTM Support	1,727,671	1,935,635	2,071,106	2,071,106	2,032,486
Trf to Economic Development	621,064	1,087,301	1,549,387	1,549,387	1,710,432
Trf to CIP Mgm - CPM	0	0	1,173,937	1,173,937	1,123,401

Note: Numbers may not add due to rounding.

Water Utility Operating Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
Workers' Compensation	809,126	643,105	606,619	606,619	627,283
Regional Radio System	0	283,472	253,605	126,803	293,217
CTECC Support	0	4,962	5,311	5,311	5,887
Liability Reserve	200,000	200,000	0	0	0
Trf to CTECC Fund	5,430	0	0	0	0
Trf to Environmental Rmdn Fund	41,625	0	0	0	0
Trf to Support Services Fund	8,148,781	0	0	0	0
Trf to Wireless Communication	114,849	0	0	0	0
Total Transfers Out	**51,393,222**	**71,820,629**	**85,986,162**	**85,808,895**	**98,166,825**
TOTAL REQUIREMENTS	**265,926,255**	**282,251,397**	**308,865,011**	**312,466,522**	**328,065,429**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	16,618,458	32,824,822	34,422,241	7,099,343	6,490,821
ADJUSTMENT TO GAAP	564,356	727,751	0	0	0
ENDING BALANCE	**30,432,529**	**63,985,102**	**98,407,343**	**69,607,974**	**104,898,164**

Note: Numbers may not add due to rounding.

Whisper Valley Public Improvement District

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	0	0	610,482	0	583,760
REVENUE					
PID Assessments	7,949,868	19,907,376	1,740,561	16,698,715	2,111,882
Interest	387	8,684	3,120	0	0
PID Assessments P&I	458,982	602,101	0	0	0
Total Revenue	**8,409,237**	**20,518,162**	**1,743,681**	**16,698,715**	**2,111,882**
TOTAL AVAILABLE FUNDS	**8,409,237**	**20,518,162**	**1,743,681**	**16,698,715**	**2,111,882**
REQUIREMENTS					
Commodities	1,254,969	3,937,489	1,711,844	16,641,844	2,082,590
Contractuals	2,178,848	18,699,698	58,559	56,871	29,292
Total Requirements	**3,433,817**	**22,637,186**	**1,770,403**	**16,698,715**	**2,111,882**
TOTAL REQUIREMENTS	**3,433,817**	**22,637,186**	**1,770,403**	**16,698,715**	**2,111,882**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	4,975,420	(2,119,025)	(26,722)	0	0
ADJUSTMENT TO GAAP	(4,975,420)	2,729,507	0	0	0
ENDING BALANCE	**(0)**	**610,482**	**583,760**	**0**	**583,760**

Note: Numbers may not add due to rounding.

Wildland Conservation Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	1,228,243	854,651	1,254,332	1,295,338	1,096,077
REVENUE					
Other Revenue	223,538	463,113	265,000	250,000	250,000
Interest	2,313	5,259	5,200	3,000	3,000
Total Revenue	**225,850**	**468,371**	**270,200**	**253,000**	**253,000**
TOTAL AVAILABLE FUNDS	**225,850**	**468,371**	**270,200**	**253,000**	**253,000**
REQUIREMENTS					
Capital	502,561	17,080	350,000	350,000	350,000
Commodities	0	0	0	0	25,000
Contractuals	42,829	27,650	25,000	25,000	50,000
Expense Refunds	0	(25,000)	0	0	0
Personnel	54,053	50,030	53,455	53,455	173,510
Total Requirements	**599,443**	**69,760**	**428,455**	**428,455**	**598,510**
TOTAL REQUIREMENTS	**599,443**	**69,760**	**428,455**	**428,455**	**598,510**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(373,593)	398,611	(158,255)	(175,455)	(345,510)
ADJUSTMENT TO GAAP	1	1,070	0	0	0
ENDING BALANCE	**854,651**	**1,254,332**	**1,096,077**	**1,119,883**	**750,567**

Note: Numbers may not add due to rounding.

Wireless Communication Services Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	(230,838)	38,181	117,312	84,550	(712,226)
REVENUE					
Indirect Cost Recovery	6,530,563	4,087,614	3,857,444	5,604,654	5,469,996
Other Revenue	2,239,701	1,808,134	2,256,000	2,024,221	2,010,444
Trunked Radio Interlocal A/R	389,835	539,362	778,944	295,255	227,988
Interest	2,404	1,886	4,500	1,000	1,190
Total Revenue	**9,162,502**	**6,436,995**	**6,896,888**	**7,925,130**	**7,709,618**
TRANSFERS IN					
General Fund	5,342,425	6,752,504	5,702,778	5,702,778	7,607,067
Budget Stabilization Reserve	0	0	2,370,000	2,370,000	2,370,000
Austin Energy	282,961	366,816	468,275	468,275	547,625
Austin Water Utility	229,697	283,472	253,605	253,605	293,217
Support Services/Infrastructure Funds	165,819	237,815	211,849	211,849	266,298
Aviation	108,526	114,693	124,230	124,230	186,193
Convention Center	88,654	95,127	115,787	115,787	146,915
Austin Resource Recovery Fund	99,028	149,511	79,905	79,905	134,452
Other Funds	92,706	79,671	114,554	114,554	132,633
Total Transfers In	**6,409,816**	**8,079,609**	**9,440,983**	**9,440,983**	**11,684,400**
TOTAL AVAILABLE FUNDS	**15,572,318**	**14,516,604**	**16,337,871**	**17,366,113**	**19,394,018**
PROGRAM REQUIREMENTS					
Wireless Communication Services	9,678,453	9,146,303	11,521,465	11,622,330	11,895,520
Total Program Requirements	**9,678,453**	**9,146,303**	**11,521,465**	**11,622,330**	**11,895,520**
OTHER REQUIREMENTS					
Accrued Payroll	10,171	23,982	11,071	10,569	11,533
Compensation Adjustment	0	0	0	67,495	0
Market Study Adjustment	0	0	0	6,142	0
Total Other Requirements	**10,171**	**23,982**	**11,071**	**84,206**	**11,533**
TRANSFERS OUT					
Trf to CTM CIP Fund	5,657,235	4,992,850	5,592,675	5,592,675	6,729,064
Workers' Compensation	55,930	44,841	41,198	41,198	41,819
Liability Reserve	1,000	1,000	1,000	1,000	2,000
Total Transfers Out	**5,714,165**	**5,038,691**	**5,634,873**	**5,634,873**	**6,772,883**
TOTAL REQUIREMENTS	**15,402,789**	**14,208,976**	**17,167,409**	**17,341,409**	**18,679,936**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	169,528	307,629	(829,538)	24,704	714,082
ADJUSTMENT TO GAAP	99,491	(228,498)	0	0	0
ENDING BALANCE	**38,181**	**117,312**	**(712,226)**	**109,254**	**1,856**

Note: Numbers may not add due to rounding.

Workers' Compensation Fund

	2014-15 ACTUAL	2015-16 ACTUAL	2016-17 ESTIMATED	2016-17 AMENDED	2017-18 APPROVED
BEGINNING BALANCE	2,302,736	5,001,085	6,588,769	5,780,552	7,217,801
REVENUE					
Other Revenue	0	(20)	0	0	0
Total Revenue	**0**	**(20)**	**0**	**0**	**0**
TRANSFERS IN					
General Fund	8,437,740	6,440,295	6,703,492	6,703,492	7,003,908
Austin Energy	2,338,903	1,875,196	1,767,037	1,767,037	1,842,174
Other Funds	1,678,235	1,353,640	1,281,900	1,281,900	1,375,465
Austin Water Utility	1,618,251	1,286,209	1,213,237	1,213,237	1,254,566
Aviation	506,162	424,869	438,392	438,392	488,959
Austin Resource Recovery Fund	580,269	464,105	453,181	453,181	486,814
Support Services/Infrastructure Funds	406,888	328,460	314,797	314,797	327,045
Convention Center	350,957	280,257	280,995	280,995	296,753
Total Transfers In	**15,917,405**	**12,453,031**	**12,453,031**	**12,453,031**	**13,075,684**
TOTAL AVAILABLE FUNDS	**15,917,405**	**12,453,011**	**12,453,031**	**12,453,031**	**13,075,684**
PROGRAM REQUIREMENTS					
Medical Expenses and Claims Reserve	8,492,552	6,117,952	6,026,157	10,948,544	11,610,717
Operations and Administration	3,443,647	3,455,515	3,574,361	3,589,863	3,618,673
Indemnity Payments	1,903,829	2,270,243	2,359,690	2,309,851	2,477,675
Settlements and Impairments	880,276	881,812	1,393,590	1,103,400	1,435,629
Court and Legal Fees	11,841	18,402	31,500	31,500	31,500
Interdepartmental and Expense Refunds	(1,485,451)	(1,905,335)	(1,561,299)	(1,800,031)	(1,635,614)
Total Program Requirements	**13,246,695**	**10,838,588**	**11,823,999**	**16,183,127**	**17,538,580**
TOTAL REQUIREMENTS	**13,246,695**	**10,838,588**	**11,823,999**	**16,183,127**	**17,538,580**
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,670,710	1,614,423	629,032	(3,730,096)	(4,462,896)
ADJUSTMENT TO GAAP	27,639	(26,739)	0	0	0
ENDING BALANCE	**5,001,085**	**6,588,769**	**7,217,801**	**2,050,456**	**2,754,905**

Note: Numbers may not add due to rounding.


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