

# INCIDENT ACTIVITY 2018

## January

Winter Weather | **2 Days**

## March

Spring Festival/SXSW | **10 Days**

Austin Bombings | **13 Days**

## October

Formula One | **3 Days**

Colorado Flooding/Boil Water Notice | **15 Days**

# STAFF DIRECTORY

Combined Transportation, Emergency, and Communications Center  
5010 Old Manor Road  
Austin, TX 78723

Juan Ortiz | **Director**

Scott Swarengin | **Assistant Director**

Stephanie Peden | **Executive Assistant**

### Emergency Management Programs

Bill Wilson | **Senior Emergency Plans Officer**

Donny Cummings | **Senior Emergency Plans Officer**

Jason Haun | **Senior Emergency Plans Officer**

### Community Preparedness Programs

Bryce Bencivengo | **Public Information & Marketing Program Manager**

Nelson Andrade | **Community Preparedness Program Coordinator**

### Business Programs

Aoife Longmore | **Business & Special Programs Manager**

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Rebecca Ardiff | **Business Process Specialist**



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# ABOUT HSEM

HSEM co-manages the Austin/Travis County Emergency Operations Center (EOC). In addition, HSEM adopts 24/7 readiness posture in response to all hazards, special events, dignitary visits and severe weather events.

### Vision

A disaster-prepared and resilient community.

### Mission

To serve as the coordinating focal point for preparedness, response, recovery, and education in any emergency or disaster that disrupts the community.



CITY OF AUSTIN  
OFFICE OF HOMELAND SECURITY  
AND EMERGENCY MANAGEMENT

2018  
ANNUAL  
REPORT



## **Message from Staff**

The City of Austin Office of Homeland Security and Emergency Management (HSEM) is proud to present its annual report for 2018.

Austin remains one of the fastest-growing cities in the country, and as it continues to shift, so does our office. HSEM updated its vision and mission statements to more accurately reflect our goals and to ensure they stay in alignment with the needs of our changing city.

In 2018, we initiated the technological upgrade of the Austin-Travis County Emergency Operations Center (A-TCEOC), which will allow our office, our local and regional partners to better respond to disasters that affect the Austin area.

Though this glimpse into the past year is indicative of change, the core of Austin HSEM remains the same. Our team of 12 is unwavering as it maintains both its focus and readiness posture to mitigate, respond to and recover from all-hazards emergencies that affect our community.



## **Emergency Management**

The evaluation and practice of operations is a key component to ensuring HSEM's readiness posture.

In 2018, our office completed six exercises (including tabletops and drills) and migrated its continuity of operations plan (COOP) and completed 224 radio communications plans.



HSEM also led emergency management coordination for special events (such as Formula One United States Grand Prix, South by Southwest Conference & Festivals) a vice presidential visit, two winter weather events and 45 cold weather shelters.

Our office activated its EOC in response to the Colorado River Flooding and the unprecedented Citywide boil water notice in partnership with Austin Water. In addition, our office provided its EOC facility and personnel support to our federal partners during the Austin Bombings.

## **Community Preparedness**



HSEM embodied its vision by conducting 56 hours of community outreach and public education for Austin-area organizations (such as the Building Owners and Managers Association [BOMA]), which included bilingual prevention and preparedness information, facility tours and presentations.

Our office organized a news conference with regional stakeholders aimed at increasing WarnCentralTexas.org registrations, which keeps the public informed via emergency alerts. Our office also migrated to a new and improved system that allows for advanced emergency notification capabilities that benefits both first responders and the public.



## **Business and Special Programs**



HSEM managed about 43 ongoing projects for infrastructure, emergency protective measures and debris removal submitted for federal reimbursement following the three 2013 and 2015 floods. As projects come close to completion they undergo a State review of documentation, which HSEM coordinates citywide. In 2018, 13 completed review and were closed out.

HSEM managed citywide invoicing of the State for sheltering support during Hurricane Harvey, and coordinated a citywide emergency protective measures project with FEMA for the same event. At year end, HSEM managed the collection of financial data for the Colorado river flooding as part of a request for disaster assistance.

In addition, HSEM audited the City's inventory of more than 800 grant-funded items purchased to improve homeland security and public safety capabilities in 2017.