

Austin FoodWise Quarterly

Food Safety 24/7. . .

Environmental Health Services Division



Summer 2015

We offer monthly Food Safety Presentations: 3 - 4:30pm @ RLC, 1520 Rutherford Ln, Bldg. 1, Ste. 200

Register by phone @ (512) 978-0300 or via e-mail:

EHSD.service@austintexas.gov

Date	Topic
July 21, 2015	Requirements for starting a food enterprise and the inspection process
August 18, 2015	Requirements and processes for submitting a Hazard Analysis Critical Control Point (HACCP)
September 15, 2015	Temporary events and mobile vendor inspections

EFFECTIVE MAY 26, 2015

Due to the approval by the Texas Legislation Senate Bill 582:

- ♦ Food Handlers are *no longer required* to register with the City of Austin.
- ♦ EHSD no longer accepts applications for Food Handler Registration.

Training is still required for ALL food handlers

- ♦ Food Handler training accredited by the TX DSHS and /or
- ♦ American National Standards Institute (ANSI) Certified courses are approved.

For more information visit: <http://www.austintexas.gov/department/food-handler-requirements> or call (512) 978-0300.

BEGINNING JULY 29, 2015:

EHSD is now partnering with Austin 3-1-1 to handle all new service requests calls.



To request services or get general assistance please dial **3-1 1 or 512-974-2000** if you are calling from outside the Austin service area.



Please complete our online survey to help us better serve our customers at:

www.surveymonkey.com/s/EHSDSurvey

If you feel an inspection issue, complaint investigation or surveillance finding has not been satisfactorily addressed please do not hesitate to contact the Environmental Health Services Division (EHSD). You may request a second opinion about your concerns directly from a Supervisor or Manager. Our office phone number is (512) 978-0300 and we may be reached between the hours of 7:45 AM to 4:45 PM, Monday thru Friday.

Mailing address: EHSD- PO BOX 142529, Austin, TX 78714 / Phone: (512) 978-0300 / E-mail address: EHSD.service@austintexas.gov

NEW WALK-IN HOURS @ RLC 1520 Rutherford Lane 7:45 am - 3:30pm (Monday - Friday)

Walk-in hours for Health Dept. customers for One-Stop Shop @ 505 Barton Springs Rd: 8:00 am – 12 Noon (Monday – Friday)

For more information visit: <http://www.austintexas.gov/department/food-establishment-requirements>