

Austin FoodWise Quarterly

Food Safety 24/7. . .

Environmental Health Services Division



Winter 2015

We offer monthly Food Safety Presentations: 3 - 4:30 pm @ RLC, 1520 Rutherford Ln, Bldg. 1, Ste. 200

Register by phone @ (512) 978-0300 or via e-mail:

EHSD.service@austintexas.gov

Date	Topic
January 20, 2015	Requirements for starting a food enterprise and the inspection process
February 17, 2015	Requirements and processes for submitting a Hazard Analysis Critical Control Point (HACCP)
March 17, 2015	Temporary events and mobile vendor inspections

EFFECTIVE FEBRUARY 2, 2015:

***** NEW WALK - IN HOURS @ RLC *****

Monday thru Friday- 7:45 AM to 3:30 PM

As of February 2, 2015, we will no longer accept and process applications without payment and/or incomplete application information.



Applications received without payment, incomplete, illegible or without required documentation will be returned to customer after a one-time attempt to contact customer is made by EHSD staff.



As of February 2, 2015, faxed applications will no longer be accepted and if received will be destroyed as outlined in the City of Austin Records Management Disposition process.

For more information call: (512) 978-0300.

REMINDER:

Permits to Operate a Food Enterprise, issued by the City of Austin Health and Human Services Department, will have a late fee of **\$95.00 automatically applied** if not renewed by the posted expiration date listed on your permit.

**LATE FEE
NOTICE!**

The late fee applies to all Food Enterprises including Mobile Vending and Farmers Market.



For a list of current EHSD fees, click [HERE](#)

Please complete our online survey to help us better serve our customers:

www.surveymonkey.com/s/EHSDSurvey

If you feel an inspection issue, complaint investigation or surveillance finding has not been satisfactorily addressed please do not hesitate to contact the Environmental Health Services Division (EHSD). You may request a second opinion about your concerns directly from a Supervisor or Manager. Our office phone number is (512) 978-0300 and we may be reached between the hours of 7:45 AM to 4:45 PM, Monday thru Friday.

Mailing address: EHSD- PO BOX 142529, Austin, TX 78714 / **Phone:** (512) 978-0300 / **E-mail address:** EHSD.service@austintexas.gov

Walk-in hours for Health Dept. customers for One-Stop Shop @ 505 Barton Springs Rd: 8:00 am – 12 Noon / Monday – Friday

For more information visit: <http://www.austintexas.gov/departments/food-establishment-requirements>