

Social Services RFP

Summary of Services by Goal

1. Safety Net/Infrastructure Services: Ensure that no person is without such basic necessities as food, clothing, health, shelter, and mental health care or constitutionally-guaranteed rights.

Services:

- Audiology, speech, physical, and occupational therapies
- Case management
- Child abuse prevention and intervention programming
- Clothing
- Comprehensive case management
- Connection to volunteers who deliver meal
- Counseling
- Crisis intervention
- Direct financial assistance (rent & utilities) – including short to mid-term subsidies
- Early Childhood Intervention: Screenings, rehabilitation therapies, and service coordination
- Emergency shelter
- Family violence intervention/prevention
- Financial literacy education
- Food
- Foster care transitional services
- Free tax preparation
- Health care
- Home delivery of daily, nutritious meals
- Housing location services
- Independent living supports: Community-based, in-home, and consumer-directed services
- In-home care and caregiver services
- Low-cost, integrated rental housing
- Matched savings accounts
- Mediation and legal services
- Mental health care
- Outpatient Rehabilitation Therapy Clinic
- Outreach and intake for at-risk populations
- Partners services
- Psycho-social group, mentoring, and empowerment activities (service learning projects)
- Public Benefits Application
- Rapid re-housing
- Recuperative care/medical case management for residents with medical issues
- Referrals to child care and assistance with mental health or medical care
- Retention services
- Street outreach
- Substance abuse counseling
- Support to graduate (dropout prevention)
- Transitional housing

2. Transition Out of Poverty - Ensure educational, employment and other special opportunities for disadvantaged persons to further self-reliance.

Services:

- Adult basic education
- Assessment/Individual Service Plan
- Case management
- Child abuse prevention and intervention programming
- Counseling
- Crisis intervention
- Early education coaching and tutoring to mothers of infants and toddlers
- Employer development
- Employment training, job development, placement and supported employment, includes paid job training with rehabilitative supports
- English as a Second Language
- Financial literacy education
- Free tax preparation
- GED prep
- Geriatric consultations and assessments
- Identifies and address serious issues such as truancy, mobility, emerging anti-social behaviors and family instability
- In-home care and caregiver services
- Job placement/job search assistance
- Literacy tutoring
- Matched savings accounts
- Mental-health related services
- Occupational skills training
- Parenting class
- Psycho-social group, mentoring, and empowerment activities (service learning projects)
- Public benefits screening and enrollment
- Referrals to child care and assistance with mental health or medical care
- Retention services
- Summer programming in Austin Public Library branches
- Support to graduate (dropout prevention)
- Transitional housing (in a group-based recovery housing model)
- Year-round tutoring

3. Problem Prevention - Deter the growth of problem conditions at the individual and community level through education, preventive physical and mental health programs, crime prevention and other preventive programs.

Services:

- Adolescent pregnancy prevention
- Case management

- Child abuse prevention and intervention programming
- Comprehensive case management
- Counseling
- Crisis intervention
- Early education coaching and tutoring to mothers of infants and toddlers
- Employment services for homeless youth
- Educational activities teaching financial literacy and competencies
- Employment training, job development, placement and supported employment, includes paid job training with rehabilitative supports
- Identifies and address serious issues such as truancy, mobility, emerging anti-social behaviors and family instability
- Life skills
- Low-cost, integrated rental housing
- Mental health care
- Parent Support and Training service
- Psycho-social group, mentoring, and empowerment activities (service learning projects)
- Social supports for special populations
- Summer programming in Austin Public Library branches
- Support to graduate (dropout prevention)
- Transitional housing (in a group-based recovery housing model)
- Violence and substance abuse prevention
- Year-round tutoring
- Youth employment and child abuse prevention services

4. Universal Support Services - Provide family and societal support services in response to new problems created by urbanization and technological advances. These include education, child care, counseling and assistance for the aging, youth, homeless, and unemployed, rehabilitation services and other support rehabilitation services.

Services:

- After-school and full-day activities (only for funded agency clients)
- K-8 education via on-site charter school
- On-site child care
- Support groups
- Tutoring
- Comprehensive case management
- Early education coaching and tutoring to mothers of infants and toddlers
- Identifies and address serious issues such as truancy, mobility, emerging anti-social behaviors and family instability
- Mental health counseling (individual, couple, family and group)
- Money management
- Partners services
- Service coordination: Food, clothing, shelter and referrals to other supportive services
- Summer programming in Austin Public Library branches
- Social supports for special populations
- Free Application for Federal Student Aid (FAFSA) preparation

5. Enrichment - Encourage personal development and community enrichment through cultural and educational programs.

Services:

- Comprehensive supportive services: Case management, Access to physical and mental health care, English classes, Employment readiness training, Life skills classes, Onsite education/early literacy/tutoring for children, Parenting classes, Childcare referrals, Immigration legal service
- Year-round tutoring
- Identifies and address serious issues such as truancy, mobility, emerging anti-social behaviors and family instability
- Early education coaching and tutoring to mothers of infants and toddlers
- Summer programming in Austin Public Library branches