To keep up with the City of Austin’s amazing growth, it is vital for the City of Austin to innovate in the way we deliver services to the community. At the forefront of that effort is the City’s Information Technology program.

Marc Ott
City Manager

Austin is an epicenter for technological innovation and it is that spirit that guides our IT organization’s work every day. The expectation of City employees and residents is that technology will work seamlessly to improve efficiency, while being intuitive to use. We are continuing the effort to improve the customer experience and transform the City of Austin with innovative technological solutions that can help transform Austin into the best managed city in the country.

Stephen Elkins
Chief Information Officer

To view more about the City’s IT organization please visit:
austintexas.gov/techreport
In our quest to become the best-managed city in the country, our IT principles are unified with the City’s comprehensive plan, Imagine Austin. This alignment has enabled us to continue to positively impact our growing and diverse community in such areas as IT service operations and delivery, open government, sustainability, citizen access, public safety and public health.

Below are just some of the achievements by the City’s information technology organization in 2014.